

Air Travel Trust

Annual Report & Financial Statements

31 March 2024

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Contact Details

Principal Place of Business

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West Sussex
RH6 0YR

Bankers

Lloyds Bank plc
25 Gresham Street
London
EC2V 7HN

Trustees

Ms M K Fuller
Ms T K Martin (*appointed 1 October 2023*)
Mr J A Spence
Mr P A Smith (*retired 29 April 2024*)

Auditor

Deloitte LLP
1 New Street Square
London
EC4A 3HQ

Report of the Trustees

for the year ended 31 March 2024

Background

The Air Travel Organiser's Licence ('ATOL'), which is managed by the Civil Aviation Authority ('CAA'), is a UK statutory licensing scheme which also provides financial protection to consumers of licensable air travel. The licensing scheme ensures that only businesses regarded as financially robust and fit can sell licensable travel, and the wider financial protection scheme fulfils the state's obligations under the Package Travel Regulations in respect of flight-inclusive packages, by ensuring that if an ATOL holder fails, affected consumers are either able to return home or receive a replacement holiday or a refund.

Constitution and terms of reference

The Air Travel Trust ('ATT' or 'the Trust') is a discretionary trust created by the UK Secretary of State for Transport and its full purpose and the Trustees' scope to act are contained in the Trust Deed, which is at [Appendix 1](#). The overarching purpose of the ATT is to provide compensation to consumers who have suffered a loss as a result of the failure of their ATOL holder, and the Trustees publish their Payment Policy outlining how they exercise their discretion in providing compensation to affected consumers.

The ATT was established by deed on 5 January 2004 with a specified period of 21 years from that date. The Secretary of State for Transport varied the Trust Deed on 11 January 2024 to amend the specified period to 125 years, an administrative amendment solely to ensure the continuation of the Trust.

Throughout the reporting period, the Trustees were all Board Members or officials of the CAA, appointed in accordance with the Trust Deed. The Trustees met nine times during the year. During the year two of the Trustees, Marykay Fuller and Paul Smith, attended meetings of the Air Travel Insolvency Protection Advisory Committee ('ATIPAC'). ATIPAC was created by the Secretary of State for Transport to provide advice to Government, the CAA, and the ATT on financial protection arrangements for air travellers and customers of air travel organisers. Its membership includes senior travel industry figures, as well as consumer representatives and independent members.

The CAA performs the administrative functions of the ATT and there is an agreement in place between the two parties which governs that relationship. The CAA acts as the ATT's agent in the exercise of its powers, and in administering the ATT's funds, the CAA applies the ATT's Payment Policy which sets out how the Trustees may exercise their discretion to make payments for the benefit of consumers.

The UK travel market

Consumer confidence to travel has continued to remain strong and numerous consumer surveys and spending data reveal a positive outlook for travel. Within the package holiday market, ATOL protected bookings continued to grow throughout 2023-24 and have now exceeded pre-pandemic levels.

Report of the Trustees *(continued)*

The UK travel market *(continued)*

There have been significant gains for the larger tour operators, especially for those that transact online and typically offer a more commoditised range of products. However, this has not been to the detriment of those operators that specialise in more bespoke or tailor-made travel, where consumers are seeking guidance and professional recommendations; these travel agents and advisers have remained in demand.

Although real disposable income was expected to see a continued decline in 2024 before recovering, consumer sentiment remains positive in respect of travel intentions, especially for the better-off socio-economic classes that also account for the vast majority of holiday makers. Net spend on big-ticket leisure, including holidays, is expected to further increase over the short- to medium-term.

Balance sheets have continued a process of recovery through 2023 and 2024 and the positive trading environment, combined with an expectation of reducing inflation, should support some stabilisation in costs and increased profitability. Airline and hotel supply constraints are expected to soften in the medium term although staff shortages are expected to remain a feature in the near future. ESG activity and therefore costs are expected to keep increasing. M&A activity is picking up after a lull driven by the pandemic, and some market consolidation is to be expected.

As of March 2024, ATOL protected bookings were healthy; forward booked passenger volumes were up 12% compared to 2019 and 11% compared to 2023, but price increases drove revenues up by 32% compared to 2019 and 15% compared to 2023. Maintenance of pricing and profit margins through the summer period will be important to the travel market, given the planned capacity increases this year.

Strategic capability building

During the year the ATT continued to develop its capability to mount a successful repatriation exercise. The work included the negotiation of improved contracts with various airlines that could be used as a source of replacement flying, contracting with additional airlines, and entering into similar arrangements with various suppliers of ground handling and support services. The ATT funded this work, which was carried out on its behalf by the CAA.

Following the failure of Thomas Cook and the onset of the pandemic, the Trust procured an online claims portal to better manage consumer claims. In early 2023 the supplier gave notice that it was discontinuing their product suite and the Trustees requested the CAA to investigate options for developing a strategic claims management solution for the Trust and with permanent usage rights. As a result, the CAA were contracted to develop a new system that is due to go live in late summer 2024. This “eATOL” system is a strategic development which is expected to deliver significant improvements to both the consumer experience and internal processing efficiencies over many years. See [note 6](#) to the Financial Statements.

Report of the Trustees (*continued*)

Pack Peace of Mind

The Trust continues to provide funding to support the CAA's "Pack Peace of Mind" campaign. This multi-channel campaign has been running for several years now and is aimed at improving consumer awareness of the protection provided by the ATOL scheme. It encourages consumers to check that their holidays are covered by ATOL, so that they do not lose money if a travel company goes out of business.

Climate Change

The Trustees recognise that climate change will lead to more frequent and more extreme weather events which will undoubtedly impact the travel industry and consumers alike. Businesses will have to make adjustments to prepare for the future and consumer demand may be impacted, especially if prices are materially affected. This could give rise to a potential risk that the Trust may see an impact on APC revenues and the number of ATOL holder insolvencies.

The Trustees do not currently consider climate change as a significant threat to the viability of the Trust but will continue to actively monitor this risk.

Incoming resources

ATOL Protection Contributions ('APC') are collected under the powers set out in The Civil Aviation (Contributions to the Air Travel Trust) Regulations 2007, as amended ('ATT Regulations'). The current rate of APC is £2.50 per passenger booked (2023: £2.50). Total contributions received during the year amounted to £75,369,299, relating to 30.1 million passengers booked (2023: £65,828,919, relating to 26.6 million passengers).

The Trustees take all reasonable steps to ensure that companies or individuals are held to account for any losses that they cause the ATT to incur. They take appropriate steps to recover amounts from the liquidation of failed companies or through Her Majesty's Court Service. During the year the Trust received £369,848 (2023: £1,168,855) from liquidation dividends and £nil (2023: £nil) from Court orders.

The Trustees normally employ an investment strategy of notice and term deposits in line with an investment policy that ensures that there is limited risk to liquidity, to ensure timely access to funds in the event of an ATOL holder failure. This also adds value to the fund by way of interest receipts which in turn adds value to the financial protection for the consumer. Interest income during the year amounted to £6,998,966 (2023: £962,754).

Report of the Trustees (*continued*)

Resources expended

The number of ATOL holder failures during the year was 6 (2023: 8), and the resulting total expected cost to the Trust from these failures is expected to be £3,985,364 (2023: £5,306,040) (see [note 15](#) to the Financial Statements).

Like-for-like administrative costs, expenditure on professional services and costs related to the new consumer claims system have increased from last year to £4,789,686 (2023: £3,102,122). Expenses charged by the CAA under its agreement with the ATT increased year-on-year to £1,801,988 (2023: £1,692,507), in respect of the operational management of the Trust's affairs in collecting APC, arranging banking and insurance facilities, claims handling and day-to-day financial and secretariat services (see [note 6](#) to the Financial Statements).

The Trust Fund remained in surplus throughout the year and did not call on the borrowing facilities available to it. As a result, interest payments were £nil (2023: £nil). Bank fees and charges for the year were £265,671 (2023: £247,062).

Details of failures during the year

Following the significant increase in failures throughout the pandemic, the number and expected cost of ATOL holder failures continued to reduce this year. The overall impact on the Trust of both current and prior year failures, taking into account reductions in provisions for prior year failures, was a net cost of £3,783,149 (2023: £5,267,938) (see [note 7](#) and [note 15](#) to the Financial Statements).

A small number of passengers of failed ATOL holders required repatriation while just over 2,000 customers with bookings to travel at a later date were due refunds for amounts paid in respect of their bookings. Full details are provided in [Appendix 2](#) of the Annual Report & Financial Statements.

Failure amounts provided for and released

The Trust recorded calls on its funds of £3,985,364 (2023: £5,306,040) in respect of two ATOL holder failures during the year. For prior year failures where further information has since become available, the Trust recorded additional calls on its funds of £20,145 (2023: £nil). These amounts represent both amounts paid in the year and estimated balances payable and provided for at the year end.

For prior year failures where all expenditure has been concluded, where forecast expenditure has been revised due to the availability of more accurate information, or where claims received has been lower than anticipated, the Trust has been able to release £222,360 (2023: £38,102) back to the fund.

The Trust's policy in relation to providing for the costs of ATOL holder failures is detailed in [note 2.1](#) to the Financial Statements.

Report of the Trustees (*continued*)

Going concern

The ATT is the primary means by which the UK Government delivers its policy of consumer protection and fulfils its obligations under the Package Travel Regulations, such that consumers who purchase flight-inclusive package holidays are financially protected should the tour operator with which they have booked cease trading or otherwise fail to provide the services purchased. When reviewing the Annual Report & Financial Statements, the Trustees explicitly consider whether the Trust has sufficient assets and resources available to meet its actual and anticipated obligations on a going concern basis. As part of this consideration the Trustees take account of the overall performance of the package travel sector, the CAA's assessment of the actual and forecast performance of certain ATOL holders, and of any strategic policy direction provided by the Secretary of State for Transport and HM Government ('HMG') more broadly.

The Trust's assets primarily include cash and commercial borrowing facilities and, to the extent that those assets may be insufficient to meet the demands on the ATT should a large ATOL holder fail, or multiple smaller ATOL holders, the Trustees' expectation is that HMG will provide additional financial support to the ATT and thus to consumers. That expectation is based on the support provided by HMG to the ATT over many years and written assurance provided by the Secretary of State for Transport. In addition, the Trustees have considered the criteria set out in the ATT Payment Policy, the Trustees' views as to their obligations under the Trust Deed and the Trustees' views as to how the UK Government is expected to fulfil its obligations in relation to package travel. As outlined further in [note 14](#) to the Financial Statements, in April 2024 the Trustees renewed their banking facility until May 2025 with an option to extend to May 2026.

The Trust Deed establishing the ATT in January 2004 included provision for the Trust to continue for a period of 21 years until January 2025. On 11 January 2024 the Secretary of State for Transport made an administrative variation to the Trust Deed, increasing this period from 21 years to 125 years, thereby confirming the continuation of the ATT and ensuring the Trust remains a going concern.

The Trustees have concluded that the ATT has adequate resources available to continue in operational existence for the foreseeable future, being not less than twelve months, and that it is appropriate to adopt the going concern basis for this Annual Report & Financial Statements. Further details are outlined in [note 1.3](#) to the Financial Statements.

Acknowledgements

The Trustees are grateful to the CAA for the continued administrative support and secretariat services provided during the year. The Trustees would also like to thank the CAA for the work of its staff relating to the administration of the APC and management of the Trust's activities.

Report of the Trustees *(continued)*

Principal Risks and Uncertainties

The Trustees continually review and monitor material risks and uncertainties which could affect the Trust's ability to fulfil its role in supporting the ATOL scheme. The following list highlights what the Trustees consider to be the principal risks and uncertainties together with actions taken or considered to mitigate any adverse consequences on the Trust.

Area	Description of Risk	Mitigating Actions
Economic factors	<ul style="list-style-type: none"> • Reduced passenger numbers and hence lower APC income • Greater number of failed ATOL holders and calls on Trust • Failure of major ATOL holder • Unfavourable market conditions such as inflation and interest rate pressures, caused by economy-wide changes and/or further pandemic impact 	<ul style="list-style-type: none"> • Increased borrowing facilities • Cash and liquid resources held • Financial support from HM Government
APC reporting	<ul style="list-style-type: none"> • ATOL holders incorrectly report passenger numbers and reduce payments of APC 	<ul style="list-style-type: none"> • Regular CAA monitoring of returns and submissions • CAA compliance unit monitors ATOL holders' compliance with ATOL Standard Terms • ATOL Reporting Accountants scheme, in conjunction with the major UK accountancy bodies, provides independent assurance on ATOL holder returns • Potential introduction of online "eATOL Certificate" system
Claims provisions	<ul style="list-style-type: none"> • Higher numbers or value of claims than originally estimated on an individual failure 	<ul style="list-style-type: none"> • CAA monitoring of returns • Regular review of claims progress and provision levels • CAA engagement with systems providers to obtain high quality information at failure

Marykay Fuller

Chair of the Trustees

27 June 2024

Independent Auditor's Report

Independent Auditor's Report to the Trustees of the Air Travel Trust (the 'Trustees')

Report on the audit of the non-statutory financial statements.

Opinion

In our opinion the non-statutory financial statements of the Air Travel Trust (the 'Trust'):

- give a true and fair view of the state of the Trust's affairs as at 31 March 2024 and of its incoming resources and application of resources and the cash flows for the year then ended;
- have been properly prepared in accordance with United Kingdom adopted international accounting standards; and
- have been prepared in accordance with the provisions of the Trust Deed including the directions made thereunder by the Secretary of State for Transport.

We have audited the non-statutory financial statements of the Air Travel Trust which comprise of:

- the Statement of Financial Activities;
- the Statement of Financial Position;
- the Statement of Cash Flows; and
- the related notes 1 to 20.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom adopted international accounting standards and clause 17 of the Trust Deed.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the non-statutory financial statements section of our report.

We are independent of the Trust in accordance with the ethical requirements that are relevant to our audit of the non-statutory financial statements in the UK, including the Financial Reporting Council's (the 'FRC's') Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the non-statutory financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the non-statutory financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Trust's ability to continue as a going concern for a period of at least twelve months from when the non-statutory financial statements are authorised for issue.

Independent Auditor's Report *(continued)*

Conclusions relating to going concern *(continued)*

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the non-statutory financial statements and our auditor's report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the non-statutory financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the non-statutory financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the non-statutory financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Responsibilities of Trustees

As required by clause 17 of the Trust Deed, the Trustees are responsible for the preparation of the non-statutory financial statements and for being satisfied that they give a true and fair view and that they comply with the Trust Deed and the directions made thereunder by the Secretary of State for Transport. They are also responsible for such internal control as the Trustees determine are necessary to enable the preparation of non-statutory financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the non-statutory financial statements, the Trustees are responsible for assessing the Trust's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Trust or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the non-statutory financial statements

Our objectives are to obtain reasonable assurance about whether the non-statutory financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Independent Auditor's Report *(continued)*

Auditor's responsibilities for the audit of the financial statements *(continued)*

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these non-statutory financial statements.

A further description of our responsibilities for the audit of the non-statutory financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

We considered the nature of the Trust's industry and its control environment, and reviewed the Trust's documentation of their policies and procedures relating to fraud and compliance with laws and regulations. We also enquired of management and the Trustees about their own identification and assessment of the risks of irregularities, including those that are specific to the Trust's business sector.

We obtained an understanding of the legal and regulatory framework that the Trust operates in, and identified the key laws and regulations that:

- had a direct effect on the determination of material amounts and disclosures in the non-statutory financial statements. These included the ATOL Regulations (The Civil Aviation (Air Travel Organisers' Licensing) Regulations 2012) and the ATT Regulations (The Civil Aviation (Contributions to the Air Travel Trust) Regulations 2007); and
- do not have a direct effect on the non-statutory financial statements but compliance with which may be fundamental to the Trust's ability to operate or to avoid a material penalty. This included the Package Travel Regulations, in respect of flight-inclusive packages.

We discussed among the audit engagement team regarding the opportunities and incentives that may exist within the organisation for fraud and how and where fraud might occur in the non-statutory financial statements.

As a result of performing the above, we identified the greatest potential for fraud lay with the valuation and allocation of provisions. This is due to a potential management bias in estimating the provision.

Independent Auditor's Report *(continued)*

Extent to which the audit was considered capable of detecting irregularities, including fraud *(continued)*

Our procedures performed to address it are described below:

- We obtained third party expected expenditure reports and assessed the assumptions used to estimate the provisions valuation and the provision methodology used by management.
- We tested the provisions recognised at year-end to proof of payments made and compared the remaining provisions until the date of signing to assess reliability in the estimates of the provisions.

In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override. In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments, assessed whether the judgements made in making accounting estimates are indicative of a potential bias, and evaluated the business rationale of any significant transactions that are unusual or outside the normal course of business.

In addition to the above, our procedures to respond to the risks identified included the following:

- reviewing non-statutory financial statement disclosures by testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the non-statutory financial statements;
- performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- enquiring of management and legal counsel concerning actual and potential litigation and claims, and instances of non-compliance with laws and regulations; and
- reading minutes of meetings of those charged with governance and reviewing correspondence with the licensing authority Civil Aviation Authority.

Matters on which we are required to report by exception

Under clause 17 of the Trust Deed we are required to report in respect of the following matters if, in our opinion:

- adequate accounting records have not been kept; or
- the non-statutory financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

We have nothing to report in respect of these matters.

Independent Auditor's Report *(continued)*

Use of our report

This report is made solely to the Trustees, as a body, in accordance with clause 17 of the Trust Deed dated 5 January 2004, as amended by Deeds of Variation dated 4 January 2005, 18 March 2008, 27 April 2012, 18 May 2016, 29 April 2019, 17 July 2020 and 11 January 2024 (the 'Trust Deed'). Our audit work has been undertaken so that we might state to the Trustees those matters we are required, by our engagement letter, to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trustees, as a body, for our audit work, for this report, or for the opinions we have formed.

Deloitte LLP

London

Dated: 27 June 2024

Note: The Trust's Annual Report is published on the website of the Civil Aviation Authority ('CAA'). The maintenance and integrity of the CAA's website is the responsibility of the Board members of the CAA. The work carried out by the auditor does not involve consideration of these matters and, accordingly, the auditor accepts no responsibility for any changes that may have occurred to the financial statements since they were initially presented on the website. Legislation in the United Kingdom governing the preparation and dissemination of the financial statements may differ in other jurisdictions.

Statement of Financial Activities

for the year ended 31 March 2024

	Notes	Year to 31.03.24 £	Year to 31.03.23 £
Incoming Resources			
ATOL Protection Contributions	3	75,369,299	65,828,919
Liquidation dividends and other income	4	369,848	1,168,855
Total Incoming Resources		75,739,147	66,997,774
Resources Expended			
Audit and legal expenses	5	(298,084)	(316,323)
Other administrative expenses	6	(6,591,674)	(4,794,629)
Provisions for compensation claims charged in the year	7, 15	(3,985,364)	(5,306,040)
Less gain on release of provisions for compensation claims relating to prior periods	7, 15	202,215	38,102
Total Resources Expended		(10,672,907)	(10,378,890)
Finance income	9	6,998,966	969,216
Finance costs	9	(266,767)	(247,062)
Tax expense	8	(3,149,285)	(432,989)
Net Increase in Fund		68,649,154	56,908,049
Reconciliation of Fund			
Fund balance brought forward		116,722,183	59,814,134
Fund balance carried forward		185,371,337	116,722,183

Statement of Financial Position

as at 31 March 2024

	Notes	31.03.24 £	31.03.23 £
Non-Current Assets			
Investment in subsidiaries	<u>17</u>	4	4
Total Non-Current Assets		4	4
Current Assets			
Cash and cash equivalents		179,226,105	109,781,055
Restricted cash	<u>10</u>	198	8,483,333
ATOL Protection Contribution and other debtors	<u>11</u>	13,152,858	12,325,581
Prepayments and accrued income	<u>12</u>	884,570	283,913
Total Current Assets		193,263,731	130,873,882
Total Assets		193,263,735	130,873,886
Current Liabilities			
Provisions	<u>15</u>	(929,798)	(1,755,016)
Restricted cash held from obligors and administrators	<u>10</u>	(198)	(8,483,333)
Trade and other payables	<u>13</u>	(3,894,403)	(3,480,365)
Income tax creditor	<u>8</u>	(3,067,999)	(432,989)
Total Current Liabilities		(7,892,398)	(14,151,703)
Net Current Assets		185,371,333	116,722,179
Net Assets		185,371,337	116,722,183
Represented by			
Fund account		185,371,337	116,722,183

The Financial Statements including notes 1–20 were approved by the Trustees on 27 June 2024 and signed on their behalf by:

Marykay Fuller
Chair of Trustees

Tracey Martin
Trustee

Statement of Cash Flows

for the year ended 31 March 2024

	Notes	Year to 31.03.24 £	Year to 31.03.23 £
Cash flows from operating activities			
Net surplus of fund before tax		71,798,439	57,341,038
<i>Adjustments for:</i>			
Interest income and foreign exchange gains	9	(6,998,966)	(969,216)
Net finance costs and foreign exchange losses	9	266,767	247,062
		65,066,240	56,618,884
Increase in trade and other receivables		(827,277)	(988,724)
Increase in prepayments and accrued income	12	(600,657)	(278,260)
Decrease in provisions	15	(825,218)	(3,405,543)
(Decrease) / increase in trade and other payables	10, 13	(8,069,097)	3,526,969
Cash generated from operating activities		54,743,991	55,473,326
Tax paid	8	(514,275)	-
Net cash generated from operating activities		54,229,716	55,473,326
Cash flows from investing activities			
Interest received	9	6,998,966	962,754
Net cash generated from investing activities		6,998,966	962,754
Cash flows from financing activities			
Finance costs	9	(265,671)	(247,062)
Net cash used in financing activities		(265,671)	(247,062)
Net increase in cash and cash equivalents		60,963,011	56,189,018
Cash and cash equivalents at beginning of period		118,264,388	62,068,908
Effects of exchange rate changes on cash balances held in foreign currencies	9	(1,096)	6,462
Cash and cash equivalents at end of period		179,226,303	118,264,388
Unrestricted cash and cash equivalents		179,226,105	109,781,055
Restricted cash		198	8,483,333

Notes to the Financial Statements

for the year ended 31 March 2024

1 Material Accounting Policies

1.1 Basis of preparation

These financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) and with the terms of clause 17 of the Trust Deed (shown at [Appendix 1](#) of the Annual Report & Financial Statements) and directions from the Secretary of State as referred to therein.

1.2 Consolidated financial statements

These financial statements do not present the consolidated position of the Trust together with the subsidiary entity “ATT re MAEL Ltd” on the basis that the carrying value of the subsidiary is considered to be immaterial.

1.3 Going concern

The ATT is the primary means by which the UK Government delivers its policy of consumer protection in relation to package travel. When reviewing the Annual Report & Financial Statements, the Trustees explicitly consider whether the Trust has sufficient assets and resources available to meet its actual and anticipated obligations on a going concern basis.

At the date of signing, the Trust’s resources primarily include £199m of cash reserves, £75m of undrawn commercial borrowing facilities and, to the extent that those resources may be insufficient to meet the costs of a large or multiple failures, the Trustees’ expectation is that HMG will provide additional financial support to the ATT as necessary. That expectation is based on the support provided by HMG to the ATT over many years. In addition, the Trustees have considered the criteria set out in the ATT Payment Policy, the Trustees’ view as to their obligations under the Trust Deed and the Trustees’ view as to how the UK Government is expected to fulfil its obligations in relation to package travel.

In addition, the Trustees take account of the overall performance of the package travel sector, the CAA’s summary assessment of the actual and forecast performance of certain ATOL holders, and of any strategic policy direction provided by the Secretary of State for Transport and HMG more broadly. The Trustees recognise that the COVID-19 pandemic and the resulting collapse in air travel had a significant impact on the package travel sector, further exacerbated by more recent inflationary effects on the broader economy. Whilst the sector has now predominantly recovered, there remains some uncertainty over the income and expenditure of the Trust, in terms of the level of APC Income and the number and aggregate cost of ATOL failures.

Notes to the Financial Statements (*continued*)

1.3 Going concern (*continued*)

A range of scenarios have been considered in assessing likely outcomes and the impact this may have on the Trust's resources. These scenarios cover a range of income levels and a combination of both large and multiple small ATOL holder failures. APC Income levels were significantly reduced during the pandemic, but have since recovered to approximately 10% ahead of pre-pandemic levels at the date of signing, and the Trustees no longer consider this a specific factor in forecasting. As outlined in note 20 to the Financial Statements below, costs of around £0.2m to date are expected as a result of the one ATOL holder failure since the year-end. This experience of both income and expenditure variations has been used to continuously review forecasts and validate the Trust's scenario analyses.

Having taken relevant factors into account the Trustees have concluded that the ATT has adequate resources available to continue in operational existence for the foreseeable future, being not less than twelve months from the date of this Annual Report & Financial Statements, and that it is appropriate to adopt the going concern basis for their preparation.

1.4 New Accounting Standards, Interpretations and Amendments

The Trust has not early-adopted any new accounting standard, interpretation or amendment that has been issued but is not effective. At the date of authorisation of these Financial Statements, there are no Standards in issue from the International Accounting Standards Board ('IASB') or International Financial Reporting Interpretations Committee ('IFRIC') which are effective for annual accounting periods beginning on or after 31 March 2024 that will have a material impact on these Financial Statements.

1.5 Basis of measurement

These Financial Statements have been prepared on the historical cost basis.

1.6 Use of estimates and judgements

The preparation of the Financial Statements in conformity with IFRS requires the Trustees to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Information about assumptions and estimates that contain a risk of resulting in a material adjustment within the next financial year are included in note 2 to the Financial Statements.

1.7 Income recognition

The Trust's income arises from contributions by air travel organisers who are required to hold an ATOL, known as ATOL Protection Contributions or APC. APC is a statutory payment that must be made for each applicable passenger booking taken by an ATOL holder.

Notes to the Financial Statements (*continued*)

1.7 Income recognition (*continued*)

Income is recognised when the amount can be reliably measured and it is probable that future economic benefits will flow to the Trust. The Trust recognises income in the period that the passenger bookings are made. The bookings return (disclosing the number of bookings taken) submitted by each ATOL holder provides a reliable measurement of APC income due from ATOL holders.

The Trust also relies on the regular monitoring and compliance work carried out by the CAA in support of the ATOL licensing system, together with its own detailed analysis of returns submitted by all licence holders, to provide verification of the accuracy of APC income. This is supplemented with reports from the independent auditors of ATOL holders, including ATOL Reporting Accountants.

1.8 Other income

Liquidation dividends and income arising from legal settlements are recognised immediately on receipt of cash or cash equivalents and measured at the fair value of the consideration received.

1.9 Expenditure

Except for those items requiring estimation and judgements disclosed in note 2 to the Financial Statements, all expenditure is accounted for on an accruals basis.

1.10 Foreign currencies

These Financial Statements are presented in pounds sterling, which is the currency of the primary economic environment in which the Trust operates (*its functional currency*). Transactions in currencies other than the Trust's functional currency (*foreign currencies*) are recognised at the rates of exchange prevailing on the dates of the transactions. At the Statement of Financial Position date, monetary assets and liabilities that are denominated in foreign currencies are retranslated at the rates prevailing at that date. Exchange differences are recognised in the Statement of Financial Activities within 'Finance income and costs' in the period in which they arise.

1.11 Taxation

Income tax is payable on interest income only, and is calculated using the tax rates for trusts enacted or substantively enacted at the Statement of Financial Position date.

1.12 Financial instruments

Financial assets and financial liabilities are recognised at fair value in the Trust's Statement of Financial Position when it becomes a party to the contractual provisions of the instrument.

Receivables

Trade receivables are classed and recognised as short term receivables and relate to APC income. These receivables are measured at fair value and based on the returns from ATOL holders. They are not subject to any impairment given the statutory nature of APC.

Notes to the Financial Statements (*continued*)

1.12 Financial instruments (*continued*)

Cash and cash equivalents

Cash comprises cash accessible immediately and without penalty, and earns interest at rates based on the bank's agreed rate from time to time. Cash equivalents are cash deposits made for fixed terms of between one and three months, depending on the immediate cash requirements of the Trust, and earn interest at the respective short term deposit rates.

Financial liabilities

Financial liabilities are classified as financial liabilities at fair value through profit or loss. Financial liabilities, including borrowings, are initially measured at fair value, net of transaction costs. The Trust will derecognise financial liabilities when, and only when, the Trust's obligations are discharged, cancelled or they expire.

2 Critical Accounting Judgements and Key Sources of Estimation Uncertainty

The key assumptions concerning the future, and other key sources of estimation uncertainty at the Statement of Financial Position date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are discussed below.

2.1 Key sources of estimation uncertainty

Compensation claims - Recognition

Following every ATOL holder failure, the CAA provides the Trustees with details of the failed ATOL holder, an assessment of the expected costs of the failure, and details of any other parties who are expected to provide compensation to affected consumers. Having reviewed that information, if the Trustees subsequently instruct the CAA to invite consumers to register their claims for compensation, then in accordance with IAS 37 *Provisions, contingent liabilities and contingent assets*, the Trust will recognise a provision for the costs expected to be incurred and which will lead to probable economic outflows of uncertain timing and amounts.

The Trust recognises the cost expected to arise in connection with each failure as an expense in the Statement of Financial Activities and a corresponding provision in the Statement of Financial Position at the date that consumers are invited to submit claims, as this represents the obligating event in the context of IAS 37.

Notes to the Financial Statements (*continued*)

2.1 Key sources of estimation uncertainty (*continued*)

Compensation claims - Measurement

The Trustees rely on multiple sources of information in order to establish a reliable estimate of the total costs expected following the failure of an ATOL holder, including, but not limited to; information provided by the CAA, bookings databases and other information supplied by management and administrators of the failed ATOL holder, past experience and retained knowledge. The estimation of total expected costs to the Trust (including administrative overheads) takes into consideration any funding available from third parties, such as security put in place by the failed ATOL holder, or claims that are the responsibility of other third parties, such as credit card providers.

The progress of each failure is continuously monitored and provisions are regularly updated to reflect the most accurate position available. However, given the complexities involved in the administration of an ATOL holder failure and the reliance on multiple and individual responses from external persons and organisations, it is possible that material adjustments may be required in the following financial reporting period where the availability of new or improved information facilitates the need to do so.

2.2 Critical judgement in the assessment of going concern

The Trustees have taken a number of factors into account in concluding that the Annual Report & Financial Statements should be prepared on a going concern basis. The key critical judgement in concluding that no material uncertainty exists is that the Trust has the implicit support of HM Government, without which a significant ATOL holder failure in the future might cause the Trust to expend all its resources. The ability to rely on this support is deemed a significant judgement and so the Trustees have considered this matter carefully. They have concluded that appropriate HMG support exists and that preparing the Annual Report & Financial Statements on a going concern basis is appropriate.

3 ATOL Protection Contributions

Income, all of which arises in the United Kingdom, is attributable to APC received in the year (including any late payment penalty interest imposed in accordance with the ATT Regulations).

	Year to 31.03.24	Year to 31.03.23
	£	£
ATOL Protection Contributions	75,369,299	65,828,919
Totals	75,369,299	65,828,919

Notes to the Financial Statements (*continued*)

4 Liquidation Dividends

Liquidation dividends were received in respect of the following failed ATOL holders:

	Year to 31.03.24	Year to 31.03.23
	£	£
Bird Holidays Limited	152,329	-
Travel Day Ltd	57,209	-
World Sky Travel Ltd	56,718	-
<i>Other failed ATOL holders †</i>	103,592	-
Goldtrail Travel Ltd	-	1,168,855
Totals	369,848	1,168,855

† Only liquidation dividends received in excess of £50,000 are individually listed above. There were 7 liquidation dividends of under £50,000 received in the year (2023: nil) and these are aggregated together under 'Other failed ATOL holders'.

5 Audit and Legal Expenses

	Year to 31.03.24	Year to 31.03.23
	£	£
Fees payable to the Trust's auditors for the audit of the Trust's Financial Statements	214,740	171,600
Fees payable to the Trust's auditors for other services to the Trust	4,200	3,600
Legal expenses	79,144	141,123
Totals	298,084	316,323

Notes to the Financial Statements (*continued*)

6 Other Administrative Expenses

	Year to 31.03.24	Year to 31.03.23
	£	£
Service charges to Accredited Bodies and Franchises	2,763,944	2,700,324
Marketing and promotion expenses	494,640	190,667
Charge from CAA for administrative services	1,801,988	1,692,507
Contingency planning expenses	55,530	51,720
Charge from CAA for consumer claims portal	1,101,754	44,824
Other expenditure	373,818	114,587
Totals	6,591,674	4,794,629

Contingency planning

During the year, the Trust spent £55,530 (2023: £51,720) on contingency planning work, including continued capability building activities and further development of their extensive contingency plans for the repatriation of UK consumers, in the event of the potential failure of ATOL holders.

Service charges

The Trust recognises and supports the benefits provided by Accredited Bodies and Franchises, both to the Trust itself and to consumers, and pays a service charge in respect of each qualifying booking taken.

Consumer claims portal

In early 2023, the Trustees engaged with the CAA to develop a strategic consumer claims management system, expected to go live in late summer 2024. This new “eATOL” system is being delivered by the CAA using standard software platforms and tools, to ensure it is not tied to an external provider and can be more easily maintained and enhanced as required over its lifetime. The system is expected to deliver significant improvements to both the consumer experience and internal processing efficiencies over many years. These costs have been expensed as they do not meet the recognition criteria of IAS 38 *Intangible Assets*.

Notes to the Financial Statements (*continued*)

7 Net Provisions for Compensation Claims by ATOL Failure

Provisions for compensation claims charged or released to the Statement of Financial Activities in the year. Recognition and subsequent measurement is disclosed in [note 2.1](#) to the Financial Statements.

	Year to 31.03.24 £	Year to 31.03.23 £
<i>Failures since 01.04.23</i>		
Luxtripper Ltd	3,917,207	-
<i>Other failures †</i>	68,157	-
Current year failures	3,985,364	-
<i>Failures prior to 01.04.23</i>		
Dream World Travel Ltd	(61,289)	3,337,943
Live Holidays Ltd	(122,770)	596,239
<i>Other failures †</i>	(18,156)	1,333,756
Prior year failures	(202,215)	5,267,938
Totals	3,783,149	5,267,938

† Provisions for new failures or movements on prior year failures are only listed individually above where either the current year or prior year value is in excess of £500,000; all other smaller failures and movements are aggregated together under 'Other failures'. Further details of the current year failures are detailed in [note 15](#) to the Financial Statements.

8 Taxation

The Trust is only liable for income tax on interest income received by the Trust. The Trust has provided for income tax at the standard rates for trusts (20% on the first £1,000 and 45% on all interest income received thereafter).

	Year to 31.03.24 £	Year to 31.03.23 £
Tax payable at the start of the year	432,989	-
Income tax due on interest received during the year	3,149,285	432,989
Tax paid during the year	(514,275)	-
Tax payable at end of the year	3,067,999	432,989

Notes to the Financial Statements (*continued*)

9 Finance Income and Costs

	Year to 31.03.24 £	Year to 31.03.23 £
Finance income		
Interest income	6,998,966	962,754
Foreign exchange gain on cash and cash equivalents	-	6,462
Total finance income	6,998,966	969,216
Finance costs		
Foreign exchange loss on cash and cash equivalents	(1,096)	-
Bank charges for facility availability	(245,671)	(247,062)
Overdraft and loan facility arrangement fees	(20,000)	-
Total finance costs	(266,767)	(247,062)
Net finance income	6,732,199	722,154

10 Restricted Cash

Restricted cash refers to amounts received from bond obligors or other security provided by failed ATOL holders. The balance represents funds not used but still available for refunds to consumers. Any funds not used over the life of a failure are returned to the bond obligor or administrator / liquidator (as appropriate) upon completion of the administrative functions by the CAA in respect of the failed company.

The Trust recognises an asset in respect of cash and cash equivalents held in relation to any security received, and a corresponding liability in respect of amounts currently unused and due to bond and other security obligors.

Notes to the Financial Statements (*continued*)

11 ATOL Protection Contribution and Other Debtors

	31.03.24	31.03.23
	£	£
APC debtors	13,152,508	12,121,433
Other debtors	350	204,148
Totals	13,152,858	12,325,581

The Trustees consider that the carrying amount of trade receivables approximates to their fair value.

12 Prepayments and Accrued Income

	31.03.24	31.03.23
	£	£
Prepayments	75,627	6,229
Accrued interest income	808,943	277,684
Totals	884,570	283,913

13 Trade and Other Payables

	31.03.24	31.03.23
	£	£
Trade and other payables	3,894,403	3,480,365
Totals	3,894,403	3,480,365

Trade and other payables principally comprise amounts outstanding for Service Charges payable to the Accredited Bodies and Franchises, and other administrative costs. It is the Trust's policy to pay on receipt of invoice and thereby eliminating any risk of late payment interest and penalty charges.

The Trustees consider that the carrying amount of trade payables approximates to their fair value.

Notes to the Financial Statements (*continued*)

14 Borrowings

The Trust has in place an unsecured revolving credit facility agreement with its bank that allows the Trust to call upon borrowings of up to £75 million. The facility was extended in April 2024 for one year and currently expires in May 2025, with an option to extend for a further year. There were no calls on the facility during the year (2023: none).

15 Provisions for Compensation Claims

	31.03.24	31.03.23
	£	£
Provisions for compensation claims		
At the beginning of the year	1,755,016	5,160,559
Provisions charged for new failures during the year	3,985,364	5,306,040
Additional charges for prior year failures	20,145	-
Releases relating to prior year failures	(222,360)	(38,102)
Payments made during the year	(4,603,169)	(6,240,819)
Recoveries of cash held by travel agents †	(5,198)	(2,432,662)
Total provisions at end of the year	929,798	1,755,016

† Following the failure of the Monarch group, the Trust put in place a streamlined claims process to ensure consumers were able to receive compensation payments as soon as possible. Part of this arrangement meant paying the consumer claim without first seeking any consumer's money held by their travel agent, as agent of the failed ATOL holder ("pipeline money"), a separate exercise then being undertaken to recover the pipeline money from agents. This process was repeated for the failure of the Thomas Cook group and following a full reconciliation of pipeline money collected, a number of bookings were identified where the Trust had received either no claim or a lower value claim from the consumer. This amount represents the net pipeline money identified through this process to which the ATT has no beneficial entitlement, and is obliged to pass those funds to the insolvent estate.

The provision for compensation claims is based on estimates outlined in [notes 2.1](#) and [2.2](#) to the Financial Statements and in accordance with IAS 37 *Provisions, contingent liabilities and contingent assets*. All expenditure is expected to be settled within one year.

Notes to the Financial Statements (*continued*)

16 Financial Risk Management

16.1 Capital risk management

The Trust manages its capital to ensure that it will be able to continue as a going concern while ensuring an adequate return to the Trust through the optimisation of the fund invested in each transaction. The capital structure of the Trust consists of borrowing facilities, as disclosed in [note 14](#) to the Financial Statements, cash and the fund as disclosed in the [Statement of Financial Position](#).

The Trust does not have any externally imposed capital requirements.

16.2 Financial risk management objectives

The Trust manages the financial risks relating to its ongoing operations. These risks include market risk (including fair value interest rate risk), credit risk, liquidity risk and cash flow interest rate risk. Where borrowing is necessary, the Trust seeks to minimise the effects of certain of these risks by acquiring fixed rate debt that provides a fixed and determinable cash flow for the Trust.

The Trust does not enter into or trade financial instruments, including derivative financial instruments, for speculative purposes.

16.3 Market risk

The Trust's activities expose it to the financial risks of changes in interest rates. The Trust's exposure to interest rates on financial assets and financial liabilities are detailed in the liquidity risk management section below.

16.4 Credit risk

The Trust's primary source of income (APC) is statutory in nature, over 80% of which is paid by Direct Debit. The number and value of bad debtors is negligible as the CAA would not typically renew an ATOL licence where APC had not been paid. As a result, the Trustees do not recognise any impairment of trade and other receivables in the Statement of Financial Activities.

16.5 Liquidity risk management

Ultimate responsibility for liquidity risk management rests with the Trustees. The Trustees have built an appropriate liquidity risk management framework for the management of the Trust's funding and liquidity requirements. The Trust's contractual maturity for its financial assets are currently limited to fixed-term cash deposits and its liabilities are currently limited to short-term trade and other payables, all of which are payable within less than six months. The contractual cash flows are the same as the principal amounts.

Notes to the Financial Statements (*continued*)

17 Investment in Subsidiaries

A subsidiary company “ATT re MAEL Ltd” was incorporated in October 2018 specifically for the purpose of holding certain preference shares issued by Monarch Aircraft Engineering Ltd (“MAEL”). Shortly afterwards, MAEL went into administration. The Trustees have not prepared consolidated financial statements on the basis that the carrying value of the subsidiary is immaterial, and that the impact of omitting this from the Statement of Financial Activities and the Statement of Financial Position is also immaterial.

18 Ultimate Controlling Party

The Air Travel Trust is a discretionary trust created by the UK Secretary of State for Transport, and is controlled by the Trustees in accordance with the terms of the Trust Deed. The Trust Deed is shown at [Appendix 1](#) of the Annual Report & Financial Statements.

19 Related-party Transactions

Under the terms of the Trust Deed, the power to appoint Trustees lies primarily with the Chair and Chief Executive Officer of the CAA. Two of the current Trustees (M Fuller and T Martin) are Board Members of the CAA, as was the retired Trustee (P Smith), and one of the Trustees (J Spence) is Secretary to the CAA. The Trust does not operate for the benefit of the CAA and it is not consolidated in the CAA’s financial statements under direction of the Secretary of State for Transport.

The relationship between the Trust, the CAA and the Secretary of State for Transport is outlined in more detail at the start of the [Report of the Trustees](#), on page 4. Amounts paid to the CAA in the year are disclosed in [note 6](#) to the Financial Statements.

20 Events After the Reporting Period

Since the balance sheet date and up to 27 June 2024, one ATOL holder has failed. The cost to the ATT of this failure is expected to be approximately £0.2 million.

Appendix 1 – Text of the Trust Deed

CONFORMED COPY OF AIR TRAVEL TRUST DEED DATED 5 JANUARY 2004 AS AMENDED BY DEEDS OF VARIATION DATED 4 JANUARY 2005, 18 MARCH 2008, 27 APRIL 2012, 18 MAY 2016, 29 APRIL 2019, 17 JULY 2020 AND 11 JANUARY 2024

WHEREAS:

- (A) A fund known as the Air Travel Reserve Fund (the “**Fund**”) was established in 1975 to help repatriate and meet claims for losses and liabilities incurred by passengers and customers of failed air travel operators.
- (B) In 1986, the Fund was wound up and its assets were transferred to a trust known as the Air Travel Trust set up pursuant to a Deed dated 28 January 1986 (the “**1986 Deed**”) to perform the same function.
- (C) The Secretary of State subsequently declared new trusts under which the same function has been performed by a trust also known as the Air Travel Trust.
- (D) The Air Travel Trust in its current form was established by deed on 5 January 2004 as amended by deeds of variation on 4 January 2005, 18 March 2008, 27 April 2012, 18 May 2016, 29 April 2019 and 17 July 2020 (the “**2004 Deed**”).
- (E) The Secretary of State, with the consent of the Trustees (as defined below), has amended the 2004 Deed in accordance with Clause 18 thereof by a deed of variation dated 11 January 2024 (the “**Deed of Variation**”).
- (F) This deed sets out the terms of the 2004 Deed as varied by the Deed of Variation.

NOW THIS DEED WITNESSETH as follows:

- 1.** **THIS** deed, being the 2004 Deed as varied by the Deed of Variation, shall hereafter be referred to as the “**Deed**”.
- 2.** **THE** parties hereto agree that, notwithstanding any provisions to the contrary set out herein or in any other relevant document:
 - (a) any guarantee relating to borrowings by the Air Travel Trust under the 2004 Deed shall not be affected but shall continue to apply as if the same related to the Air Travel Trust as constituted by this Deed;
 - (b) any other right, privilege, obligation or liability acquired, accrued or incurred under the 2004 Deed shall continue as if acquired, accrued or incurred under this Deed; and
 - (c) any investigation, legal proceeding or remedy in respect of any such guarantee, right, privilege, obligation or liability shall not be affected but shall continue to apply as if the same related to the Air Travel Trust as constituted by this Deed.
- 3.** **THE** trust constituted by this Deed shall be known as the “Air Travel Trust” unless and until the Trustees adopt and apply to it (as they are hereby entitled to do) some other name.
- 4.** **TERMS** defined in the ATT Regulations and the ATOL Regulations (as each term is defined below) shall bear the same meaning when used in this Deed unless otherwise defined herein. The following expressions have the following meanings:
 - “**Act**” means the Civil Aviation Act 1982 as amended from time to time;
 - “**Agent**” means a person who acts as agent on behalf and with the authority of a disclosed identified principal who is an ATOL holder provided that such person, immediately upon their receipt of any payment for flight accommodation being made available:
 - (a) is entitled to supply an ATOL Certificate on behalf of the ATOL holder without reference to the ATOL holder;
 - (b) is able to bind the ATOL holder to the contract for flight accommodation; and
 - (c) acts in accordance with the terms of a written agency agreement which complies with such requirements as the CAA publishes from time to time;
 - “**air travel organiser**” means a person whose activities consist of or include activities in respect of which he is required by virtue of any regulations for the time being in force under Section 71 of the Act to hold an ATOL;
 - “**ATOL**” means an air travel organiser’s licence granted by the CAA under the ATOL Regulations;
 - “**ATOL Certificate**” means a document which complies with such requirement as the CAA publishes from time to time;
 - “**ATOL holder**” means a person who holds an ATOL;
 - “**ATOL Regulations**” means The Civil Aviation (Air Travel Organisers’ Licensing) Regulations 2012 as such regulations may be amended, supplemented or replaced from time to time;
 - “**ATT Regulations**” means The Civil Aviation (Contributions to the Air Travel Trust) Regulations 2007 as such regulations may be amended, supplemented or replaced from time to time;
 - “**Beneficiary**” means a person to whom the Trustees will make a payment of any part of the Trust Fund under their power in Clause 6(2) hereof;
 - “**CAA**” means the Civil Aviation Authority;
 - “**CAA Chair**” means a Member of the CAA appointed as Chair of the CAA by the Secretary of State under section 2 of the Act;

“certified licensable transaction” means a transaction which the CAA has certified in an Expenditure Report to be a licensable transaction;

“consumer” includes a traveller and means an individual who:

- (a) makes use of flight accommodation for travel in person or provides it to another person who uses that flight accommodation for travel in person; or
 - (b) intends to make use of flight accommodation for travel in person or intends to provide it to another person to use that flight accommodation for travel in person; or
 - (c) makes use of flight accommodation for travel in person which has been provided to them by a person who is a consumer by reason of sub-paragraph (a) of this definition,
- but is not a person who procures flight accommodation in the course of business while acting as the agent of another person who uses that flight accommodation for travel in person;

“Expenditure Report” means a report provided by CAA to the Trustees, in which *inter alia*, the CAA certifies that the ATOL holder named in the report is a person who is a Failed ATOL holder or Potential Failed ATOL holder and

- (a) losses, liabilities or expenses have been incurred by or on behalf of consumers as a result of that Failed ATOL holder not fulfilling its obligations under or in connection with transactions that CAA certifies to be licensable transactions as defined in this Deed; and/or
- (b) liabilities or expenses that have been incurred by the Trustees prior to failure of that ATOL holder were in respect of contingency plans for a Potential Failed ATOL holder; and/or
- (c) losses, liabilities or expenses have otherwise been incurred which the Trustees have powers to make payments for under the terms of this Trust Deed;

“Failed ATOL holder” means an ATOL holder, or a person who held an ATOL within the previous 6 months, and:

- (a) who, in the opinion of the CAA:
 - (i) has gone into insolvency; or
 - (ii) cannot or will not be able to meet in whole or in part its obligations to its consumers; and/or
 - (iii) will fail to meet in whole or part its obligations to its consumers; and
- (b) in respect of whom the CAA publishes a notice of failure of that ATOL holder in the “Register of Failed ATOL holders” published by the CAA;

Any reference to “Failed ATOL holder” elsewhere in this Deed, including in the other definitions in this clause 4, should be read as to include Failed EEA ATOL holder.

“Failed EEA ATOL holder” means a person who is not an ATOL holder but who is established in an EEA state other than the UK and who held an ATOL on 30 June 2018 which expired on or before 31 January 2020 and:

- (a) who, in the opinion of the CAA:
 - (i) has gone into insolvency; or
 - (ii) cannot or will not be able to meet in whole or in part its obligations to its consumers; and/or
 - (iii) will fail to meet in whole or part its obligations to its consumers; and
- (b) in respect of whom the CAA publishes a notice of failure of that ATOL holder in the “Register of Failed ATOL holders” published by the CAA;

“flight accommodation” means accommodation for the carriage of persons on a flight in any part of the world;

a **“Flight-Plus”** exists when in respect of a booking made on or before 30 June 2018:

- (a) flight accommodation is made available which includes as a minimum:
 - (i) a flight out of the United Kingdom; or
 - (ii) a flight into the United Kingdom where the consumer has commenced the journey in the United Kingdom and departed the United Kingdom using another means of transport; and
- (b) living accommodation outside the United Kingdom or self-drive car hire outside the United Kingdom or both is supplied by any person under or in connection with the contract for such flight accommodation; and
- (c) such living accommodation or self-drive car hire is requested to be booked by or on behalf of the consumer on the same day as the consumer requests to book the flight accommodation, the previous day or the next day; and
- (d) the arrangement covers a period of more than twenty-four hours or includes overnight living accommodation,

PROVIDED THAT:

- (I) where a Flight-Plus exists, any other tourist services will be included in the Flight-Plus if such services:
 - (a) are not ancillary to flight accommodation or living accommodation;
 - (b) account for a significant proportion of the Flight-Plus;
 - (c) were supplied under or in connection with the contract for the flight accommodation; and
 - (d) were requested to be booked by or behalf of the consumer on the same day as the consumer requested to book the flight accommodation, the previous day or the next day; and
- (II) a package is not a Flight-Plus except –
 - (a) where a package does not include flight accommodation, flight accommodation (as described in (a) above) is requested to be booked by or on behalf of the consumer on the same day as the consumer requests to book the package, the previous day or the next day; or

- (b) where a package does include flight accommodation, living accommodation or self-drive car hire outside the United Kingdom is requested to be booked by or on behalf of the consumer on the same day as the consumer requests to book the package, the previous day or the next day;
- (III) a flight which begins and ends in the United Kingdom does not form part of a Flight-Plus;
- (IV) a Flight-Plus will cease to exist if:
 - (a) the consumer withdraws from the contract for any component of the Flight-Plus; and
 - (b) as a consequence of that withdrawal, the requirements in paragraphs (a), (b) or (c) of this definition are no longer satisfied.

“Flight-Plus arranger” means a person (other than the operator of the relevant aircraft) who in respect of a booking made on or before 30 June 2018:

- (a) as a principal or agent, makes available flight accommodation in response to a request to book which has been made directly to them by a consumer; and
- (b) has taken or takes any step which is intended to include, facilitate or enable or has the effect of including, facilitating or enabling the inclusion of that flight accommodation as a component of a Flight-Plus;

“Fulfilment Partner” means any third party, including (without limitation) a claims handler, appointed by the Trustees to act on behalf of or at the request of the Air Travel Trust in making arrangements for consumers in accordance with the terms of this Deed;

“licensable transaction” means a “relevant booking” as defined in the ATT Regulations; a relevant booking being an offer:

- (a) made by a consumer to purchase flight accommodation for one or more persons on a flight; and
- (b) which is accepted by:
 - (i) an air travel organiser; or
 - (ii) where an ATOL is held by an accredited body, a member of that accredited body,

and constitutes an activity in respect of which that organiser or accredited body is required to hold an ATOL;

“Member” means any person appointed under section 2 of the Act;

“package” means, if booked on or before 30 June 2018, the pre-arranged combination of at least two of the following components when sold or offered for sale at an inclusive price and when the service covers a period of more than twenty-four hours or includes overnight accommodation:

- (a) transport;
- (b) accommodation;
- (c) other tourist services not ancillary to transport or accommodation and accounting for a significant proportion of the package, and
 - (i) the submission of separate accounts for different components shall not cause the arrangements to be other than a package;
 - (ii) the fact that a combination is arranged at the request of the consumer and in accordance with the consumer’s specific instructions (whether modified or not) shall not of itself cause it to be treated as other than pre-arranged;

and, if booked after that date, has the meaning as in regulation 4A of the ATOL Regulations.

“Potential Failed ATOL holder” means an ATOL holder that CAA has certified in an Expenditure Report to be an ATOL holder, or a person who held an ATOL within the previous 6 months:

- (a) who, in the opinion of the CAA is at risk of:
 - (i) going into insolvency; or
 - (ii) not being willing or able to meet in whole or in part its obligations to its consumers; and/or
 - (iii) failing to meet in whole or part its obligations to its consumers; and
- (b) in respect of whom there is potential that the CAA may have to consider whether to publish a notice of failure of that ATOL holder in the “Register of Failed ATOL holders” published by the CAA;

“Secretary of State” means the Secretary of State for Transport for the time being;

“Specified Period” means the period beginning on the 5 January 2004 and enduring for one hundred and twenty-five years thereafter and the said number shall be the perpetuity period applicable to this Deed;

“Trustees” means:

- (a) three or more Members appointed as Trustees jointly by the CAA’s Chief Executive Officer and CAA Chair;
 - (b) one or more employee of the CAA appointed as a Trustee jointly by the CAA’s Chief Executive Officer and CAA Chair; and
 - (c) such additional persons as may be appointed pursuant to clause 11 hereof;
- and in the singular means any one of them;

“Trust Fund” means and includes:

- (a) the trust fund and all other assets subject to the trusts declared by the Deed dated 28 January 1986 made between the Secretary of State of the one part and Raymond Colegate CSE, Ian Edward Donovan, Thomas McMillan and Gillian Mary Eve White of the other part;
- (b) all money investments or other assets hereafter paid or transferred by any person or persons to or into the control of the Trustees and accepted by them as additions to the Trust Fund including (but without limitation) all contributions paid by air travel organisers pursuant to regulations made under section 71A of the Act;
- (c) any property the proceeds of sale whereof are required or directed to be held upon the trusts hereof;

- (d) all other capital assets including any choses in action and capital money which hereafter by any means become or are made subject to the trusts hereof; and
- (e) the investments property and other assets from time to time representing the foregoing items or any part or parts thereof.

5. THE Trustees shall hold the Trust Fund and the income thereof during the Specified Period upon the trusts and with and subject to the powers and provisions hereinafter declared and contained. The primary purpose of the Trust Fund (without limitation) is the provision of compensation for losses incurred or suffered by consumers and others who suffer losses or incur costs as a result of the provision to consumers of compensation or compensating services, in each case as a result of a Failed ATOL holder not fulfilling its obligations in relation to certified licensable transactions (whether being part of a package, a Flight-Plus or otherwise).

6. THE Trustees shall have the following powers which are exercisable if and as the Trustees (or two or more of them in accordance with clause 12) in their absolute discretion should see fit (and, where relevant, whether before or after a relevant consumer has departed on the outward leg of the relevant journey on the date of failure of the applicable ATOL holder):

- (1) power from time to time during the Specified Period to accumulate the whole or any part of the income and capital of the Trust Fund by investing the same and the resulting income thereof in any investments authorised in accordance with this Deed and adding the accumulations to the capital of the Trust Fund;
- (2) power (subject where relevant to clause 7 hereof) at any time or times during the Specified Period to pay or apply the whole or any part of the Trust Fund and of any income thereof (without making any distinction between capital and income);
 - (a) to or for the benefit of any consumer in respect of any of the following:
 - (i) any loss which, in the opinion of the Trustees, has been incurred by or on behalf of such consumer in respect of any payment made by or on behalf of the consumer to a Failed ATOL holder or to the Agent of a Failed ATOL holder under or with a view to entering into a certified licensable transaction; or
 - (ii) any loss or liability which, in the opinion of the Trustees has been incurred by or on behalf of such consumer in consequence of a breach by the Failed ATOL holder or of the Agent of the Failed ATOL holder of any of their relevant obligations towards the consumer under or in connection with a certified licensable transaction; or
 - (iii) any loss which, in the opinion of the Trustees, has been incurred by or on behalf of such consumer who has accepted a voucher (whether or not that voucher incorporates a right to be redeemed for cash) from an ATOL holder or the Agent of an ATOL holder in lieu of a refund (whether statutory or otherwise) under or in connection with a certified licensable transaction (whether that loss has been incurred prior to the redemption of the voucher or thereafter) such loss being in respect of that refund, provided that
 - (a) the licensable transaction has been certified by the CAA to have not been performed by reason, in whole or part, of the COVID-19 crisis; and
 - (b) the relevant ATOL holder is a Failed ATOL holder (whether failure occurred on before or after the date of this provision of the Deed coming into force);
 - (b) in order to relieve loss occasioned to consumers by the failure of an ATOL holder by providing flight accommodation or other means of transport for consumers in substitution for flight accommodation which a Failed ATOL holder was to provide or was to arrange to be provided in accordance with his obligations under or in connection with any certified licensable transaction;
 - (c) in order to relieve loss occasioned to consumers by the failure of an ATOL holder by providing living accommodation, car hire, transfers, food, movement of baggage, funds to meet relevant incidental expenses and any other tourist services which are purchased by a consumer as either part of a package with a certified licensable transaction or a Flight-Plus with a certified licensable transaction, in substitution for any of the foregoing which a Failed ATOL holder was to provide or was to arrange to be provided in accordance with its obligations under or in connection with the relevant certified licensable transaction and, in addition, by providing living accommodation and funds to meet incidental expenses occasioned to consumers by the failure of an ATOL holder;
 - (d) to or for the benefit of any Fulfilment Partner who arranges for the provision of any of the services listed in clauses 6(2)(a), (b) and (c) in order to put such Fulfilment Partner in funds either to provide the relevant services itself or to pay the service providers for the provision of the relevant services (whether before or after the Fulfilment Partner has incurred such costs);
 - (e) to or for the benefit of any Fulfilment Partner in order to pay for any fees charged by or to the Fulfilment Partner for the provision of its arranging services to the Air Travel Trust;
 - (f) to Flight-Plus arrangers which have made the flight accommodation element of a Flight-Plus available as Agent for another ATOL holder and that other ATOL holder has become a Failed ATOL holder, by way of a contribution to the cost incurred by such Flight-Plus arranger in making

- suitable alternative arrangements for the relevant consumers and/or refunding and/or compensating the relevant consumers as required by the terms of that Flight-Plus arranger's ATOL (pursuant to the ATOL Regulations);
- (g) to third parties in settlement of any claim or class of claim pursued by any such third party against the Air Travel Trust, any Trustee (in his or her capacity as such) or otherwise in relation to the Trust Fund or this Deed, such settlements to be made at the sole discretion of the Trustees;
 - (h) to suppliers of services, including (without limitation) professional services and aviation services in respect of contingency plans for a Potential Failed ATOL holder, whether or not that ATOL holder in fact subsequently fails and whether or not in consequence of making that payment a person may also benefit who is not a consumer having a certified licensable transaction;
 - (i) to meet the cost of ancillary services or professional fees relating to the purposes of this Trust, including (without limitation) the administrative needs and promotion of the ATOL protection provided by the Air Travel Trust, the promotion of the ATOL protection provided by the ATOL Certificate and/or the education of consumers and/or the public about the ATOL protection provided by the Air Travel Trust, including but not limited to any retainer fees charged by external call centres and social media providers (and subsequent fees charged for call handling) whether or not those services are in fact ultimately required to be delivered by the Trustees;
 - (j) in meeting any expenses incurred in relation to making payments out of the Trust Fund and/or setting up and administering a scheme for the exercise of the powers in (a) to (i) above whether those expenses were incurred by the Trustees or by any agent acting on their behalf; and
 - (k) in meeting any administration fee charged in accordance with clause 10(17) hereof.

7. **IN** relation to the powers set out in clause 6(2) (other than clauses 6(2)(g), (i) and (j)) hereof:

- (1) the powers may only be exercised if:
 - (a) a Failed ATOL holder held an ATOL at the time of booking by or on behalf of a consumer or at any time in the three months prior to the time of booking. For these purposes, the time of booking means the time when a payment was first made by or on behalf of a consumer to the air travel organiser under or in contemplation of entering into a certified licensable transaction; or
 - (b) the CAA has certified in an Expenditure Report that expenses have been reasonably incurred in respect of a Potential Failed ATOL holder;
- (2) although the Trustees are entitled to apply all or any part of the Trust Fund for the purposes set out in clause 6(2), where a bond or other security has been provided by or on behalf of the Failed ATOL holder in accordance with any regulations made under Section 71 of the Act, then the ultimate burden in respect of payments made under clause 6(2) shall be borne by the money received pursuant to such bond or security; and
- (3) for the avoidance of doubt it is hereby declared that the Trustees may exercise any of the said powers in respect of claims arising from or in connection with any defaults occurring before 5 January 2004.

8. **IN** default of and subject to any exercise of the power in clause 6(2) hereof and to the extent that the trusts hereby declared shall not validly take effect and subject to clause 16 hereof, the Trustees shall hold the capital and income of the Trust Fund upon trust for such persons and purposes in such shares and upon such conditions as the Secretary of State shall by Order made before the end of the Specified Period direct and, in default of such an Order, for the Secretary of State.

9.

- (1) The Trustees shall have power to effect or concur in effecting any transaction concerning or affecting the trusts and powers contained in this Deed or any part of the Trust Fund or any other property whatsoever if the Trustees think the transaction is beneficial for such trusts and powers as if the Trustees were a sole absolute beneficial owner of the Trust Fund. Without prejudice to the generality of the foregoing, "transaction" includes any sale, exchange, assurance, grant, lease, surrender, reconveyance, release, reservation or other disposition and any purchase or other acquisition and any covenant, contract, licence, option or right, pre-emption and any compromise, partition, insurance guarantee or indemnity or any other dealing or arrangement including the delegation of any of the Trustees' powers under this Deed; "effect" has the meaning appropriate to the particular transaction and references to "property" include references to restrictions and burdens affecting property;
- (2) For the avoidance of doubt insofar as any obligation to pay any money or monies arises pursuant to a transaction which the Trustees effect or concur in effecting pursuant to sub-paragraph (1) of this clause 9, the Trustees shall be entitled to make such payment or payments from the Trust Fund and nothing in clause 7(2) hereof shall affect this entitlement.

10. **WITHOUT** prejudice to the generality of clause 9 hereof, the Trustees shall have and may exercise at any time or times the following powers:

- (1) power to borrow or to lend money for any purpose connected with the trusts and powers hereof whether with or without giving or receiving security;
- (2) power in connection with the investment and changing of investments of trust money:
 - (a) to obtain and pay for the advice of such broker or other persons as the Trustees may think fit; and
 - (b) to employ any banking or merchant banking company or firm or other person or persons to manage such investments and to delegate to such manager or managers all or any of the duties or powers of the Trustees in respect of the investments or changing of investments of trust money;
- (3) power to appoint any one or more of the Trustees to be the agents of the Trustees for the purpose of operating any bank or building society account of the Trustees or for the purpose of collecting any income of or managing or administering any property (in any part of the world) comprised in the Trust Fund or for any other purpose for which the Trustees may appoint agents;
- (4) power (without prejudice to the jurisdiction of the Court) to decide what money or property represents income and what represents capital and how as between the capital and income of the Trust Fund any expenses or costs shall be borne or provided;
- (5) power to enter into any arrangement or contract notwithstanding that the person or persons with whom or on whose behalf the arrangement or contract is made are or include one or more of the Trustees or an ATOL holder;
- (6) power to make such rules and regulations and policy statements dealing with the management, administration, payment, application or distribution of the Trust Fund or any part thereof and with matters connected therewith as the Trustees from time to time may think fit and from time to time revoke and replace all or any such rules or regulations or policy statements;
- (7) power to appoint, engage or retain such persons including without limitation, solicitors, accountants, brokers or any other agents as the Trustees may think fit or convenient to transact any business required to be done (including the receipt and payment of money) and any act in connection with such management, administration as is referred to in sub-clause (9) of this clause 10, payment, application or distribution and (pursuant to the general power for that purpose conferred by sub-clause (6) of this clause 10) to make amend revoke and replace rules and regulations for the purpose of defining the functions and powers of any such persons and power also (if the Trustees think fit) to pay an honorarium fee or salary to and the expenses of any persons even if the Trustees could transact that business by their own employees or personally;
- (8) power to make payment for the purpose of seeking professional advice in respect of the circumstances of potential as well as actual failures of ATOL holders; whether or not in consequence of making that payment a person may also benefit who is not a consumer having a certified licensable transaction;
- (9) in addition to all statutory powers of delegation, power to delegate all or any of the trusts powers and duties, and discretions vested in the Trustees hereunder for any period or periods (which may be renewed from time to time) or such terms as the Trustees think fit to any person or persons, and may grant powers of sub-delegation, and upon such terms (including the remuneration and the payment of the expenses of the delegatee or delegates and including provision for the delegates if more than one to exercise any such power or duty either jointly or jointly and severally) as the Trustees think fit (without being liable for the acts or defaults of any such delegatee) and to revoke or modify any such delegation or conditions or terms. For the avoidance of doubt, where the Trustees delegate the power contained in clause 6(2) hereof, references in clause 6(2) to the opinion of the Trustees shall be construed as also being a reference to the opinion of a delegatee or delegates where relevant;
- (10) power to enter into any arrangement or transaction or to make any payment with a view to keeping the business of a Failed ATOL holder in operation for such period as the Trustees think fit with a view to providing or assisting in the provision of the carriage which the Failed ATOL holder was to provide or was to arrange to be provided in accordance with its obligations under any certified licensable transaction and/or with a view to minimising potential losses, liabilities and expenses of the types referred to in clause 6(2) hereof;
- (11) power to appoint such persons as the Trustees may think fit or convenient to act in connection with such management or administration and (pursuant to the general power for that purpose conferred by sub-clause (6) of this clause 10) to make, amend, revoke and replace policies and/or contracts for the purpose of defining the functions and powers of any such persons and power also (if the Trustees think fit) to pay an honorarium fee or salary to and the expenses of any persons;
- (12) power to delegate from time to time to any such persons all or any of the powers and duties of the Trustees hereunder;
- (13) power to insure the Trust Fund against claims for payments arising as a result of the inability of one or more ATOL holders to meet their financial commitments or for sharing with insurers the burden of payment of such claims;
- (14) power to issue or grant any mortgage, charge lien or other security over all of any part of the property or assets of the Air Travel Trust (whether present or future) including without limitation the Trust Fund, and

also by such means to secure and guarantee the performance by the Trustees of any obligation undertaken by them;

- (15) power to undertake interest rate and currency swaps, options, swap option contracts or other financial instruments including hedging agreements and derivatives of any kind;
- (16) power to bring, defend or fund legal proceedings in relation to the Trust Fund or to any other matter concerning the trusts and powers set out in this Deed or their administration including (but without prejudice to the generality of the above) the power to fund litigation, to enforce any bond or other security provided to the CAA or the Trustees or the Air Travel Trust by any air travel organiser; and
- (17) power to charge beneficiaries an administration fee in relation to the making of payments to them hereunder and to set-off such administration fee from the relevant payment to a beneficiary.

11. **THE** statutory provisions about the appointment retirement and discharge of trustees shall apply to the trusts hereof subject to the following provisions of this clause 11:

- (1) upon a Trustee retiring from or otherwise vacating any office or employment of the CAA referred to in subsection (a) or (b) of the definition of Trustees and subject to the provisions of that clause the Trustee who until retirement or otherwise held the relevant Office of the CAA shall automatically cease to be a Trustee hereof and the CAA Chair and CAA CEO shall jointly appoint another Trustee provided that in the event of a delay in the appointment the remaining Trustees can act notwithstanding a vacancy in their number;
- (2) upon a Trustee being appointed pursuant to clause 11(1) above the remaining Trustees and the person who has ceased to be a Trustee shall take all steps as are necessary to vest the Trust Fund in the remaining Trustees and the new Trustee jointly subject to the terms hereof;
- (3) the Secretary of State may by deed appoint up to a maximum of 3 trustees in addition to the persons referred to in the definition of Trustees;
- (4) upon a person becoming a Trustee in accordance with the provisions hereof, the other Trustees shall have power to vest the Trust Fund in the new Trustee so that thereafter:
 - (a) the new Trustee shall have all the same powers and discretions as are hereby conferred on the Trustees in relation to the Trust Fund and the income thereof; and
 - (b) subject to paragraph (a) of this sub-clause all property held by such new Trustees and all property retained by the Trustees shall remain subject to the same trusts powers and provisions as if no new Trustees had been appointed;
- (5) a person shall immediately cease to be a Trustee in any of the following circumstances:
 - (a) such person is, or is deemed for the purposes of any applicable law to be, unable to pay its debts as they fall due or insolvent;
 - (b) such person admits its inability to pay its debts as they fall due;
 - (c) such person suspends making payments on any of its debts or announces an intention to do so;
 - (d) such person commits an act of bankruptcy;
 - (e) by reason of actual or anticipated financial difficulties, such person begins negotiations with any creditor for the rescheduling or restructuring of any of its indebtedness;
 - (f) any of such person's indebtedness is subject to a moratorium;
 - (g) a certificate is issued for the summary administration of such person's estate;
 - (h) such person enters into any composition, scheme, individual voluntary arrangement or other arrangement with its creditors or has an interim order made in relation to him or her;
 - (i) a bankruptcy order is made or such person is otherwise adjudicated bankrupt (which includes any order made in relation to the Air Travel Trust under Part 64.2 of the Civil Procedure Rules);
 - (j) a receiver, receiver and manager, judicial manager, trustee in bankruptcy, nominee, supervisor, official manager or similar person is appointed in respect of it or any of its assets;
 - (k) any step is taken which could result in any of the events referred to in sub-paragraphs (g) to (l) above or a statutory demand is served on such person with respect to any of the matters referred to in sub-paragraphs (g) to (l) above which is not discharged within fourteen days; or
 - (l) any other analogous step or procedure is taken in any jurisdiction.

12. **ANY** act or decision by two or more of the Trustees shall have the same force and effect as if it were the act or decision of all of them, provided that:

- (a) all Trustees have been notified and not raised any objection; or
- (b) the act or decision is one in respect of which all the Trustees have agreed that at least two or more of them have the authority of the others to act.

13. **THE** Trustees may in the execution of any of the trusts of this Deed or in the exercise of any of the powers given to them by this Deed or by law sell property or lend money to or buy property or borrow money from or carry out any other transaction with the trustees of any other trust or the executors or administrators of any estate notwithstanding that the Trustees or any of them are or is the same person as those trustees, executors or administrators or any of them and where the Trustees are the same persons as those trustees, executors or

administrators the transaction shall be binding on all persons then or thereafter interested under this Deed though effected and evidenced only by an entry in the accounts of the Trustees.

- 14.** **IN** the professed execution of the trusts and powers hereof no Trustee shall be liable for any loss to the Trust Fund arising by reason of anything done or caused by them to be done in the exercise or purported exercise of the powers vested in them herein or by reason of the negligence or fraud of any agent employed by him or by any other Trustee hereof (although the employment of such agent was not strictly necessary or expedient) or by reason of any mistake or omission made in good faith by any Trustee hereof or by reason of any failure to comply with any duty of care applicable to him or by reason of any other matter or thing except wilful and individual fraud or wrongdoing on the part of the Trustee who is sought to be made liable.
- 15.** **NO** decision of or exercise of a power by the Trustees shall be invalidated or questioned on the ground that the Trustees or any of them had a direct or indirect interest in such decision or in the exercise of the power, including membership of, or employment by, the CAA.
- 16.** **WITHOUT** prejudice to all indemnities conferred upon the Trustees generally by law the Trust Fund will indemnify the Trustees and each of them and their respective personal representatives against all actions, claims, demands, costs and expenses arising or incurred by them as a result of anything done by them in the exercise or purported exercise of the powers vested in them herein.
- 17.** **THE** Trustees shall keep proper accounts and proper records in relation to accounts and shall prepare in respect of each period of account a statement of accounts in such form as the Secretary of State may direct and shall arrange for the accounts to be audited in such manner as the Secretary of State may direct and shall make to the Secretary of State within a period to be specified by him at the end of each period of account a report on the performance of their functions during that period and to include in that report a copy of the statement of accounts prepared in respect of that period in accordance with this clause 17 and any report made by the auditors on the statement or on the accounts. In this clause 17 "period of account" means the period beginning on the date hereof or, if later, the date on which the latest variation hereof was made and ending on the subsequent 31st March, and thereafter each subsequent period of twelve months beginning on 1st April and ending on the 31st March.
- 18.** **THE** trusts, powers and provisions of this Deed may at any time or times be varied or terminated by Deed during the Specified Period by the Secretary of State who may in his complete discretion direct the Trustees to dispose of the Trust Fund as he thinks fit.
- 19.** **THE** Secretary of State may, but shall not be obliged to, give the Trustees guidance on their exercise of their powers under this Deed and the Trustees shall have regard to that guidance, but shall not be obliged to follow it. The Trustees shall comply with any obligations they have agreed to in relation to government spending controls.

Appendix 2 – Details of ATOL Holder Failures April 2023 – March 2024

ATOL Holder Name	Date of Failure	Licenced Passengers	Security Provided £	Number of Passengers Repatriated	Estimated Repatriation & Overseas Costs £	Expected Number of Consumers to Refund	Estimated Cost of Refunds £	Total Estimated Expenditure £	Estimated Call on Air Travel Trust £
Luxtripper Limited	20/10/2023	4,437	458,475	75	187,222	2,198	4,136,429	4,375,682	3,917,207
Travel Inspired Ltd *	23/11/2023	470	-	-	-	-	-	-	-
Florida Direct Ltd *	23/11/2023	1,020	-	-	-	-	-	-	-
Flight Team Ltd	18/12/2023	500	-	-	-	45	68,057	68,157	68,157
UK Hajj & Umrah Services Ltd	09/01/2024	545	-	-	-	-	-	-	-
Trivoyage Travel Ltd *	01/03/2024	80	-	-	-	-	-	-	-
Total : 6			458,475	75	187,222	2,243	4,204,486	4,443,839	3,985,364

* The three above ATOL holders were members of the PTS franchise and responsibility for their consumers rests with the franchise, not the Trust.

The Appendices do not form part of the audited financial statements and the information within them is not audited.