

# AOC Operations Manual (Part D) Compliance Statement



## Aeroplane Operations

This compliance statement has been written and produced as guidance to be used by commercial air transport operators when preparing an Operations Manual Part D, in accordance with the provisions of ORO.AOC.100, ORO.MLR.100 and AMC3 ORO.MLR.100.

It includes the applicable Implementing Rules (IR), Certification Specifications (CS), Acceptable Means of Compliance (AMC) and Guidance Material (GM) that should be considered when writing the operations manual. Any specific UK CAA guidance/best practice is also included and written in **BLUE** (further information, such as Civil Aviation Publications (CAPs) and Safety Notices, may also be available on the [CAA Website](#), and operators are encouraged to subscribe to updates via [CAA SkyWise](#)).

If the operator also intends to conduct Part-NCC, Part-NCO and/or Part-SPO operations under the scope of their operations manual, additional regulations will apply and the operator should ensure that these are incorporated into the appropriate sections.

Whilst the CAA will periodically update this document, it remains the responsibility of the operator to ensure that any future regulatory changes are captured and incorporated into the operations manual. In accordance with ORO.MLR.100, the operator is responsible for ensuring that the operations manual reflects the applicable requirements, is kept up to date, and is presented in a form that can be used without difficulty.

If an operator wishes to deviate in any way from the AMC, including the structure defined in AMC3 ORO.MLR.100, they will need to apply to the UK CAA for an Alternative Means of Compliance (AltMoc). For additional information regarding the AltMoc process, please refer to CAA Form SRG1840.

For an initial Air Operator Certificate (AOC) application, the completed compliance statement should be sent with the proposed operations manual to [NPA@caa.co.uk](mailto:NPA@caa.co.uk).

References to EU regulations in this document are to the assimilated UK regulations and are referenced hereafter as "UK Regulation (EU) year/number" or "UK Regulation (EU) No. number/year". Subsequent references to the regulation will be in the format: 'UK Reg (EU) No #####/year" or 'UK Reg (EU) year/#####' as applicable.

<b>AOC No:</b>	
<b>Operations Manual (OM) Date:</b>	
<b>OM Issue No:</b>	
<b>OM Revision No:</b>	

OM Reference	Regulatory Reference	Operator's OM Reference	Operator Comments
<b>1 Description of scope: Training syllabi and checking programmes for all operations personnel assigned to operational duties in connection with the preparation and/or conduct of a flight.</b>			
<ul style="list-style-type: none"> <li>• <i>List of training personnel, including relevant qualifications.</i></li> <li>• <i>List of training facilities, including location and scope.</i></li> <li>• <i>List of flight simulation training devices, including differences between the aircraft and full flight simulators (FFS).</i></li> <li>• <i>Contracted training providers.</i></li> </ul>	<p>ORO.GEN.110 (d) and (e)  ORO.GEN.200 (a) (4)  ORO.GEN.205  ORO.GEN.210  ORO.GEN.215  ORO.AOC.135 (b)  ORO.AOC.140  ORO.FC.005  ORO.FC.100  AMC3 ORO.FC.115  GM7 ORO.FC.115  ORO.FC.145  AMC1 ORO.FC.145(b)  AMC1 ORO.FC.145(d)  ORO.FC.146  AMC1 ORO.FC.146(c)  AMC2 ORO.FC.146(c)  GM1 ORO.FC.146(c)  GM2 ORO.FC.146(c)  GM3 ORO.FC.146(c)  ORO.FC.200  AMC1 ORO.FC.215  AMC1 ORO.FC.230 (ci)  GM5 ORO.FC.220&amp;230  GM1 ORO.FC.230(a);(b);(f)  ORO.FC.231  AMC3 ORO.FC.231(a)  AMC2 ORO.FC.231(h)  GM1 ORO.FC.231(h)(4)  AMC1 ORO.FC.A.245 (a) (4)  ORO.CC.005  AMC3 ORO.CC.115(e)  GM5 ORO.CC.115(e)  ORO.CC.210  FCL.900  FCL.915  FCL.905.TRI  FCL.910.TRI  FCL.905.CRI  FCL.915.CRI  FCL.905.SFI  FCL.910.SFI  FCL.915.SFI  FCL.1000  FCL.1005  FCL.1010</p>		

	FCL.1005.TRE FCL.1010.TRE FCL.1005.CRE FCL.1010.CRE FCL.1005.SFE FCL.1010.SFE ORA.FSTD.100		
<b>2 Content: Training syllabi and checking programmes should include the following:</b>			
2.1 for flight crew, all relevant items prescribed in Annex IV (Part-CAT), Annex V (Part-SPA) and ORO.FC;	ORO.GEN.110 (a), (j) and (k) AMC1 ORO.GEN.110(a) GM1 ORO.GEN.110(a) AMC1 ORO.GEN.110(e) (b) AMC1 ORO.GEN.200(a)(4) (a) GM1 ORO.GEN.200(a)(4) AMC1 ORO.GEN.200(a)(6) (e) ORO.FC.100 ORO.FC.105 AMC1 ORO.FC.105(b)(2);(c) GM1 ORO.FC.105(b)(2) AMC1 ORO.FC.105(c) AMC2 ORO.FC.105(c) GM1 ORO.FC.105(d) ORO.FC.110 ORO.FC.115 AMC1 ORO.FC.115 AMC2 ORO.FC.115 AMC3 ORO.FC.115 GM1 ORO.FC.115 GM2 ORO.FC.115 GM3 ORO.FC.115 GM4 ORO.FC.115 GM5 ORO.FC.115 GM6 ORO.FC.115 GM7 ORO.FC.115 ORO.FC.120 AMC1 ORO.FC.120&130 ORO.FC.125 AMC1 ORO.FC.125 ORO.FC.130 ORO.FC.135 ORO.FC.140 ORO.FC.145 AMC1 ORO.FC.145(b) AMC1 ORO.FC.145(d) ORO.FC.146 AMC1 ORO.FC.146(c) AMC2 ORO.FC.146(c) GM1 ORO.FC.146(c) GM2 ORO.FC.146(c)		

GM3 ORO.FC.146(c)  
ORO.FC.200  
AMC1 ORO.FC.200(a)  
ORO.FC.A.201  
ORO.FC.202  
ORO.FC.205  
ORO.FC.215  
AMC1 ORO.FC.215  
ORO.FC.220  
AMC1 ORO.FC.220  
AMC2 ORO.FC.220  
GM1 ORO.FC.220(b)  
GM1 ORO.FC.220(c)  
GM1 ORO.FC.220(d)  
ORO.FC.230  
AMC1 ORO.FC.230  
AMC2 ORO.FC.230  
GM1 ORO.FC.230  
AMC1 ORO.FC.220&230  
AMC2 ORO.FC.220&230  
GM1 ORO.FC.220&230  
GM2 ORO.FC.220&230  
GM3 ORO.FC.220&230  
GM5 ORO.FC.220&230  
GM1 ORO.FC.230(a);(b);(f)  
ORO.FC.231  
AMC1 ORO.FC.231(a)  
AMC2 ORO.FC.231(a)  
AMC3 ORO.FC.231(a)  
GM1 ORO.FC.231(a)  
GM2 ORO.FC.231(a)  
GM3 ORO.FC.231(a)  
GM4 ORO.FC.231(a)  
AMC1 ORO.FC.231(a)(1)  
AMC1 ORO.FC.231(a)(2)  
AMC2 ORO.FC.231(a)(2)  
GM1 ORO.FC.231(a)(2)  
GM2 ORO.FC.231(a)(2)  
GM3 ORO.FC.231(a)(2)  
AMC1 ORO.FC.231(a)(3)  
GM1 ORO.FC.231(a)(3)  
AMC1 ORO.FC.231(a)(4)  
GM1 ORO.FC.231(a)(4)  
AMC1 ORO.FC.231(a)(5)  
GM1 ORO.FC.231(a)(5)  
AMC1 ORO.FC.231(b)  
AMC2 ORO.FC.231(b)  
GM1 ORO.FC.231(b)  
AMC1 ORO.FC.231(c)  
AMC2 ORO.FC.231(c)

GM1 ORO.FC.231(c)  
GM2 ORO.FC.231(c)  
AMC1 ORO.FC.231(d)(1)  
AMC2 ORO.FC.231(d)(1)  
AMC3 ORO.FC.231(d)(1)  
AMC4 ORO.FC.231(d)(1)  
GM1 ORO.FC.231(d)(1)  
GM2 ORO.FC.231(d)(1)  
AMC1 ORO.FC.231(d)(2)  
GM1 ORO.FC.231(d)(2)  
GM2 ORO.FC.231(d)(2)  
AMC1 ORO.FC.231(e)  
AMC1 ORO.FC.231(f)  
GM1 ORO.FC.231(f)(2)  
GM2 ORO.FC.231(f)(2)  
GM3 ORO.FC.231(f)(2)  
GM4 ORO.FC.231(f)(2)  
AMC1 ORO.FC.231(f)(3)  
AMC1 ORO.FC.231(g)  
AMC2 ORO.FC.231(g)  
GM1 ORO.FC.231(g)  
GM2 ORO.FC.231(g)  
AMC1 ORO.FC.231(h)  
AMC2 ORO.FC.231(h)  
AMC1 ORO.FC.231(h)(3)  
GM1 ORO.FC.231(h)  
GM1 ORO.FC.231(h)(4)  
AMC1 ORO.FC.231(i)  
GM1 ORO.FC.231(i)  
GM2 ORO.FC.231(i)  
ORO.FC.232  
AMC1 ORO.FC.232  
AMC2 ORO.FC.232  
AMC3 ORO.FC.232  
AMC4 ORO.FC.232  
AMC5 ORO.FC.232  
AMC6 ORO.FC.232  
AMC7 ORO.FC.232  
AMC8 ORO.FC.232  
GM1 ORO.FC.232  
GM2 ORO.FC.232  
AMC1 ORO.FC.232(b)(1)  
AMC1 ORO.FC.232(b)(3)  
ORO.FC.235  
GM1 ORO.FC.235(f);(g)  
ORO.FC.240  
AMC1 ORO.FC.240  
AMC2 ORO.FC.240  
ORO.FC.A.245  
AMC1 ORO.FC.A.245

GM1 ORO.FC.A.245  
 GM2 ORO.FC.A.245  
 AMC1 ORO.FC.A.245(a)  
 AMC1 ORO.FC.A.245(d)(e)(2)  
 ORO.FC.A.250  
 ORO.FC.330  
 AMC1 ORO.FTL.120(b)(7)  
 ORO.FTL.250  
 AMC1 ORO.FTL.250  
 CAT.GEN.MPA.125  
 GM1 CAT.GEN.MPA.125  
 AMC2 CAT.GEN.MPA.140 (d)  
 AMC3 CAT.OP.MPA.115 (e)  
 AMC1 CAT.OP.MPA.126 (b)  
 AMC1 CAT.OP.MPA.140(d) (e)  
 GM2 CAT.OP.MPA.250 (f)  
 AMC1 CAT.OP.MPA.255 (c)  
 GM1 CAT.OP.MPA.290  
 CAT.OP.MPA.295  
 GM1 CAT.OP.MPA.295  
 AMC1 CAT.OP.MPA.303 & CAT.OP.MPA.311  
 GM1 CAT.OP.MPA.303 & CAT.OP.MPA.311  
 CAT.POL.A.245 (b) (2) (iii) (E)  
 CAT.POL.A.250 (b) (5)  
 CAT.POL.A.255 (b) (2) (iv) and (vi)  
 AMC1 CAT.POL.A.255(b)(2)(iv)  
 GM1 CAT.POL.A.255(b)(2)(iv)  
 AMC1 CAT.POL.A.255(b)(2)(vii)  
 CAT.POL.A.345 (b) (2) (iii) (E)  
 CAT.POL.A.350 (b) (9)  
 CAT.POL.A.355 (b) (5) and (6)  
 AMC1 CAT.POL.A.355(b)(5) and (b)(6)  
 AMC1 CAT.IDE.A.345(a) (c) (2) and (3)  
 GM1 CAT.IDE.A.345(a)  
 SPA.PBN.105 (b)  
 AMC1 SPA.PBN.105(b)  
 SPA.MNPS.105 (c)  
 SPA.RVSM.105 (c)  
 AMC1 SPA.RVSM.105 (c)  
 AMC2 SPA.RVSM.105 (f)  
 SPA.LVO.120  
 AMC1 SPA.LVO.120  
 GM1 SPA.LVO.120  
 SPA.ETOPS.105 (b)  
 SPA.DG.105 (a)  
 AMC1 SPA.DG.105(a)  
 SPA.SET-IMC.105 (c)  
 AMC1 SPA.SET-IMC.105(c)  
 AMC4 SPA.EFB.100(b)(3)  
 AMC5 SPA.EFB.100(b)(3) (d)

	<p>AMC6 SPA.EFB.100(b)(3) (f)  AMC9 SPA.EFB.100(b)(3) (c)  AMC10 SPA.EFB.100(b)(3) (e)  GM2 SPA.EFB.100(b)(3)  FCL.710  Appendices 9 and 10 to Part-FCL  <a href="#">UK CAA Dangerous Goods Templates</a></p>		
<p>2.2 for cabin crew, all relevant items prescribed in Annex IV (Part-CAT), Annex V (Part-CC) of Commission Regulation (EU) 1178/2011 and ORO.CC;</p>	<p>ORO.GEN.110 (a), (j) and (k)  AMC1 ORO.GEN.110(a)  GM1 ORO.GEN.110(a)  AMC1 ORO.GEN.110(e) (b)  AMC1 ORO.GEN.200(a)(4) (a)  GM1 ORO.GEN.200(a)(4)  AMC1 ORO.GEN.200(a)(6) (e)  ORO.AOC.120  ORO.CC.115  GM1 ORO.CC.115  AMC1 ORO.CC.115(c)  AMC1 ORO.CC.115(d)  AMC1 ORO.CC.115(e)  AMC2 ORO.CC.115(e)  AMC3 ORO.CC.115(e)  GM1 ORO.CC.115(e)  GM2 ORO.CC.115(e)  GM3 ORO.CC.115(e)  GM4 ORO.CC.115(e)  GM5 ORO.CC.115(e)  ORO.CC.120  AMC1 ORO.CC.120(a)(1)  ORO.CC.125  AMC1 ORO.CC.125 &amp; ORO.CC.130  AMC1 ORO.CC.125(c)  AMC1 ORO.CC.125(b) &amp; ORO.CC.130(c)  AMC1 ORO.CC.125(d)  ORO.CC.130  ORO.CC.135  AMC1 ORO.CC.135  ORO.CC.140  AMC1 ORO.CC.140  ORO.CC.145  AMC1 ORO.CC.145  GM1 ORO.CC.145  ORO.CC.200  AMC1 ORO.CC.200(c)  ORO.CC.210  ORO.CC.215  GM1 ORO.CC.215(b)(2)  ORO.CC.250  AMC1 ORO.CC.250(b)</p>		

	<p>           ORO.CC.255            AMC1 ORO.FTL.120(b)(7)            ORO.FTL.250            AMC1 ORO.FTL.250            CAT.GEN.MPA.125            GM1 CAT.GEN.MPA.125            AMC2 CAT.GEN.MPA.140 (d)            GM2 CAT.OP.MPA.250 (f)            AMC1 CAT.OP.MPA.255 (c)            SPA.DG.105 (a)            AMC1 SPA.DG.105(a)  <a href="#">UK CAA Dangerous Goods Templates</a> </p>		
<p>2.3 for technical crew, all relevant items prescribed in Annex IV (Part-CAT), Annex V (Part-SPA) and ORO.TC;</p> <p><i>Note: Not applicable to aeroplane operations.</i></p>	N/A	N/A	N/A
<p>2.4 for operations personnel concerned, including crew members:</p> <p>(a) all relevant items prescribed in SPA.DG Subpart G of Annex IV (SPA.DG); and</p> <p>(b) all relevant items prescribed in Annex IV (Part-CAT) and ORO.SEC;</p>	<p>           ORO.GEN.110 (a), (j) and (k)            AMC1 ORO.GEN.110(a)            AMC2 ORO.GEN.110(a)            GM1 ORO.GEN.110(a)            ORO.SEC.100            SPA.DG.105 (a)            AMC1 SPA.DG.105(a)  <a href="#">UK CAA Dangerous Goods Templates</a> </p>		



<p>2.5 for operations personnel other than crew members (e.g. dispatcher, handling personnel, etc.), all other relevant items prescribed in Annex IV (Part-CAT) and in this Annex pertaining to their duties.</p>	<p>ORO.GEN.110 (a), (e), (j) and (k)  AMC2 ORO.GEN.110(a)  AMC1 ORO.GEN.110(e) (a)  AMC1 ORO.GEN.200(a)(4) (a)  GM1 ORO.GEN.200(a)(4)  AMC1 ORO.GEN.200(a)(6) (e)  AMC1 ORO.FTL.120(b)(7)  ORO.FTL.250  AMC1 ORO.FTL.250  CAT.GEN.MPA.125  GM1 CAT.GEN.MPA.125  GM2 CAT.OP.MPA.250 (f)  AMC1 CAT.OP.MPA.255 (c)  AMC1 CAT.IDE.A.345(a) (c) (2) and (3)  GM1 CAT.IDE.A.345(a)  AMC1 SPA.PBN.105(b) (h)  SPA.ETOPS.105 (b)  SPA.DG.105 (a)  AMC1 SPA.DG.105(a)  <a href="#">UK CAA Dangerous Goods Templates</a></p>		
<p><b>3 Procedures</b></p>			
<p>3.1 Procedures for training and checking.</p>	<p>ORO.AOC.120 (b) (2)  AMC1 ORO.FC.231(a)(5)  GM1 ORO.FC.231(a)(5)  GM1 ORO.FC.231(b)  AMC2 ORO.FC.231(c)  GM1 ORO.FC.231(c)  GM2 ORO.FC.231(c)  AMC1 ORO.FC.231(d)(1)  AMC2 ORO.FC.231(d)(1)  AMC4 ORO.FC.231(d)(1)  GM1 ORO.FC.231(d)(1)  GM2 ORO.FC.231(d)(1)  AMC1 ORO.FC.231(d)(2)  GM1 ORO.FC.231(d)(2)  GM2 ORO.FC.231(d)(2)  AMC1 ORO.FC.232(b)(1)  AMC1 ORO.FC.232(b)(3)  ORO.FC.A.245  FCL.1005  FCL.1030  <a href="#">CAA Standards Documents</a></p>		

3.2 Procedures to be applied in the event that personnel do not achieve or maintain the required standards.	<a href="#">CAA Standards Documents</a>		
3.3 Procedures to ensure that abnormal or emergency situations requiring the application of part or all of the abnormal or emergency procedures, and simulation of instrument meteorological conditions (IMC) by artificial means are not simulated during CAT operations.	CAT.OP.MPA.275		
<b>4 Description of documentation to be stored and storage periods.</b>			
	ORO.GEN.220 AMC1 ORO.GEN.220(b) GM1 ORO.GEN.220(b) ORO.MLR.115 AMC1 ORO.MLR.115 GM1 ORO.MLR.115(c) GM1 ORO.MLR.115(d) ORO.CC.215 (b) AMC2 ORO.FTL.120(b)(2) (5)		

**For initial certification and substantive changes:**

**Compliance statement by the Nominated Person responsible for producing the operations manual**

I hereby confirm that the operations manual has been satisfactorily prepared and reflects the requirements set out in the applicable regulations and the scope of the intended operation.

Name of Nominated Person:

Signature:

Date:

**Compliance statement by the Compliance Monitoring Manager**

I have verified that the operations manual has been satisfactorily prepared and reflects the requirements set out in the applicable regulations and the scope of the intended operation.

Name of Compliance Monitoring Manager:

Signature:

Date:

**For initial certification only:**

**Compliance statement by the Accountable Manager**

I hereby confirm that the operations manual has been satisfactorily prepared and reflects the requirements set out in the applicable regulations and the scope of the intended operation. I understand that if the operations manual does not comply with the applicable requirements this may delay the AOC application time frames.

Name of Accountable Manager:

Signature:

Date: