

# LONDON CITY AIRPORT LAMP SUBMISSION B15

18<sup>th</sup> May 2017



London City Airport   
Get closer.

# LAMP POST IMPLEMENTATION REVIEW

## COMPLAINTS AND PETITIONS

### Requirement of B15

B15	The sponsor should keep local reaction to the airspace change below 7000ft under review, and complete an annual summary of issues arising. Sponsors are requested to advise the CAA Airspace Regulation Consultation regulator with an initial summary of any feedback by 30 June 2016.	LAMP sponsors are to provide a summary of stakeholder reaction.	LCAL and NATS as appropriate
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### Details of what constitutes a LAMP complaint when compiling statistics (examples)

***Below are examples of the type of complaints received which would be classified as arising because of LAMP and therefore included in this analysis:***

*“Ever since the flight paths were narrowed for departures the planes have followed the exact same routes, my house is one of those over which these flights pass”*

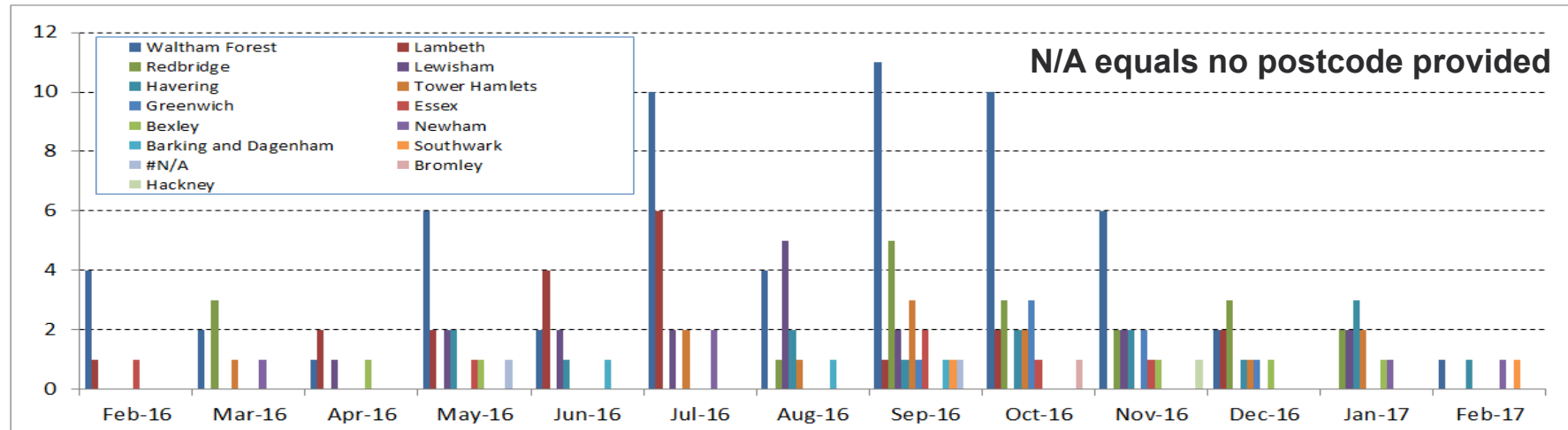
*“I appreciate I am utterly powerless to change either the paths or policy, but would like to register a noise complaint against city airport, with a note to yourselves, that flight noise once again has not also eroded the quality of people’s lives living under new paths, but also peoples trust in City airport’s ability manage their responsibilities.”*

*“I am directly under the flight path, lived here for thirty years, we never had aircraft noise. never had bought a house on a flight path, every five minutes a plane goes directly over the roof of my house, from early hours, all day ever day.”*

*“It’s been getting increasingly noisy with planes in Herne Hill. Seems like more and more planes are flying overhead. I’ve heard this is down to changed flightpaths”*

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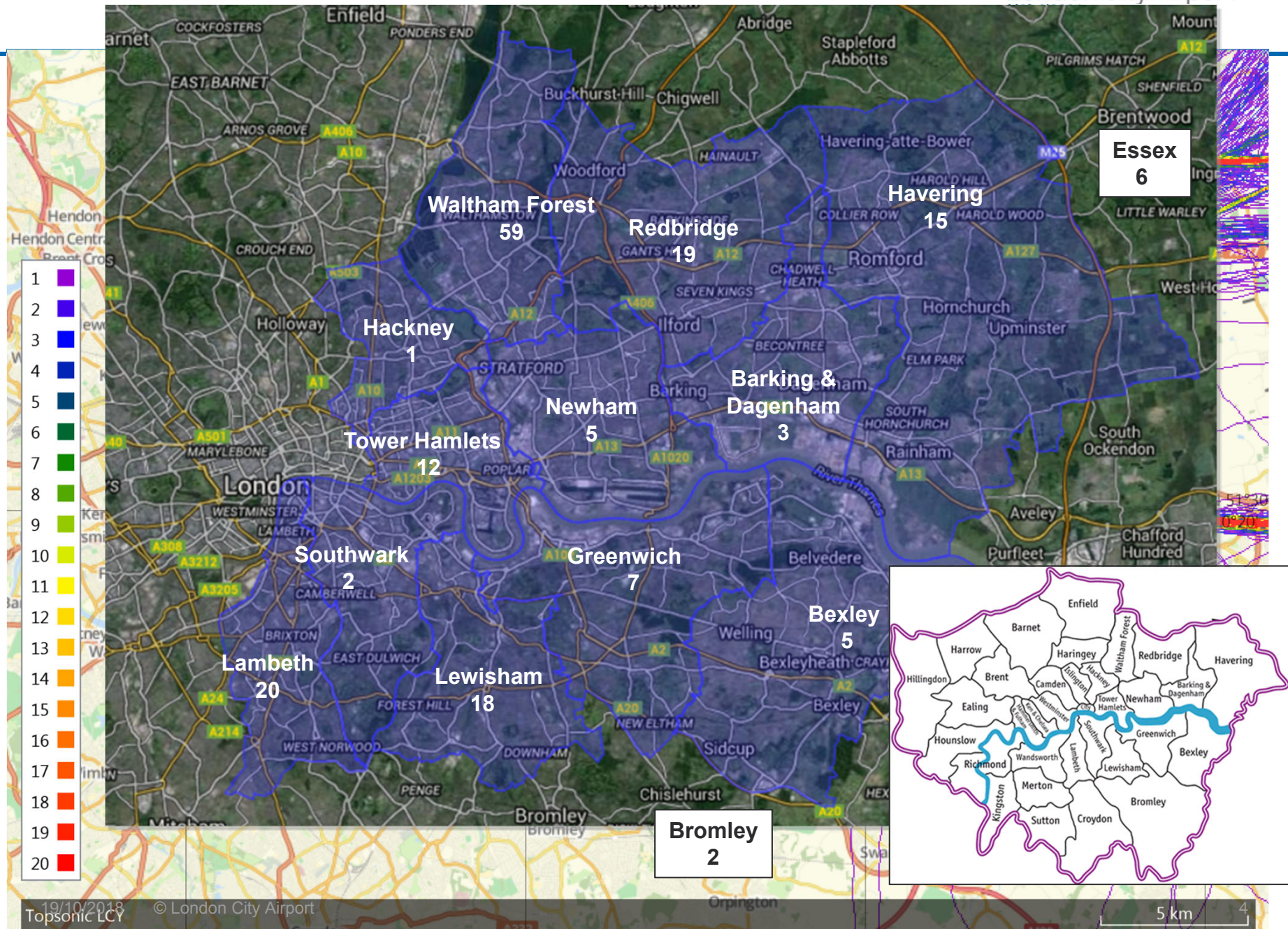
## COMPLAINTS AND PETITIONS



**No of Complaints by Area**

Council Area	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Grand Total
Waltham Forest	4	2	1	6	2	10	4	11	10	6	2		1	59
Lambeth	1		2	2	4	6		1	2		2			20
Redbridge		3					1	5	3	2	3	2		19
Lewisham			1	2	2	2	5	2		2		2		18
Havering				2	1		2	1	2	2	1	3	1	15
Tower Hamlets		1				2	1	3	2		1	2		12
Greenwich								1	3	2	1			7
Essex	1			1				2	1	1				6
Bexley			1	1						1	1	1		5
Newham		1				2						1	1	5
Barking and Dagenham					1		1	1						3
Southwark								1					1	2
#N/A				1				1						2
Bromley									1					1
Hackney										1				1
<b>Grand Total</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>15</b>	<b>10</b>	<b>22</b>	<b>14</b>	<b>29</b>	<b>24</b>	<b>17</b>	<b>11</b>	<b>11</b>	<b>4</b>	<b>175</b>

# INDICATIVE HEAT MAP OVERLAY COMPLAINT LOCATIONS



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## COMPLAINTS AND PETITIONS

### No of Complainants by Area

Council Area	Grand Total Complainants	Grand Total Complaints	% of Complaints made by Individuals
Havering	15	15	100.0%
Tower Hamlets	12	12	100.0%
Essex	6	6	100.0%
Bexley	5	5	100.0%
Newham	5	5	100.0%
Barking and Dagenham	3	3	100.0%
#N/A	2	2	100.0%
Southwark	2	2	100.0%
Bromley	1	1	100.0%
Hackney	1	1	100.0%
Greenwich	6	7	85.7%
Redbridge	16	19	84.2%
Waltham Forest	47	59	79.7%
Lewisham	13	18	72.2%
Lambeth	7	20	35.0%
<b>Total Complainants</b>	<b>141</b>	<b>175</b>	

There were also 4 petitions received by the Airport relating to this airspace change including:

Lewisham;  
(70 Signatures)  
Received: 30/11/2016

Waltham Forest & Redbridge Green Party (355 signatures)  
Received: 19/04/2016

Lewisham; Petition to call on LCA to review its decision to concentrate flight paths. (91 Signatures)  
Received: 09/01/2017

Waltham Forest and Redbridge via Cllr's. (676 signatures)  
Received: 06/02/2017

Please note two of the petition submissions are outside of the 12 month review period however have been included for completeness.