

[REDACTED]

Date: 22 April 2024  
Reference: F0006786

Dear [REDACTED]

Thank you for your request of 3 April 2024, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

*Please tell me the number of all helicopter flights made that land at the London Heliport (The POD Building, Bridges Ct Rd, London SW11 3BE) for each 3-month period between Jan 2018 to March 2024.*

*I would also like to know the broad nature of these helicopter flights, e.g. business, air ambulance, police, military, or something else*

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). I can confirm that the CAA holds some information within scope of the above enquiry.

The CAA publishes data for Edmiston London Heliport, which includes flights by category (Table\_03\_Aircraft\_Movements, arriving and departing flights combined).

The below link to the February 2024 returns as an example:

<https://www.caa.co.uk/data-and-analysis/uk-aviation-market/airports/uk-airport-data/uk-airport-data-2024/february-2024/>

Dividing the number of flights by two would provide an estimate of one-way traffic, that is to say arriving flights only.

Alternatively, the CAA would be able provide this data at a more accurate and granular level (arriving and departing), by way of the CAA's bespoke research team; for which there would be a charge involved.

Should you wish to request an output and for more information with respect to the charging scheme, please visit the CAA's website:

Web: Bespoke data analysis | Civil Aviation Authority ([caa.co.uk](http://caa.co.uk))

Email: [AvStatsDataRequest@caa.co.uk](mailto:AvStatsDataRequest@caa.co.uk)

**Civil Aviation Authority**

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)

Email: [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

FOI.Requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out below. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at FOI - Freedom of Information ([caa.co.uk](http://caa.co.uk)).

Yours sincerely

Freedom of Information Team  
Information Rights Specialist

### **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;

- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.