

[REDACTED]

Date: 2 February 2024
Reference: F0006674

Dear [REDACTED]

Thank you for your request of 14 January 2024, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

1. Please can you provide the number of complaints you have received regarding Leicester Airport (EGBG) for the last 5 individual calendar years 2019 to 2023, separating the total for each year into those complaints relating to noise and those complaints relating to other issues.

2. Please can you also provide the number of requests received from Leicester Airport (EGBG) for permission relating to events such as flying competitions or displays in the last 5 individual calendar years 2019 to 2023.

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). I can confirm that the CAA holds information within scope of the above enquiry; if I may I shall address each of your points in turn:

1. Please can you provide the number of complaints you have received regarding Leicester Airport (EGBG) for the last 5 individual calendar years 2019 to 2023, separating the total for each year into those complaints relating to noise and those complaints relating to other issues.

Within the date range requested I can confirm there have been the following complaints received and recorded by the CAA's Airspace Team, all reports relate to noise.

2019 – none
2020 – none
2021 – fewer than 5
2022 – none
2023 – none

As you can see information is being supplied in the format '*fewer than 5*'. Information is being supplied in this format as the release of the actual figure is likely, if placed within the public domain, offer sufficient contextual information which could, in the hands of skilled committed researchers, when combined with other sources of information, lead to the identification of individuals the present format – *fewer than 5* – is designed to protect.

2. Please can you also provide the number of requests received from Leicester Airport (EGBG) for permission relating to events such as flying competitions or displays in the last 5 individual calendar years 2019 to 2023

The CAA holds information documenting the following; one request in each of the following years, 2021, 2022 and 2023

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

FOI.Requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out below. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

Freedom of Information Team
Information Rights Specialist

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;

- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.