## Communications Department External Information Services





Date: 18 April 2024 Reference: F0006770

Dear

Thank you for your request of 21 March 2024, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

I am writing to make a freedom of information request to get the form or link required to make a crane notification and how many crane notification were made to you for operation of a tall tower crane or tall mobile crane in the M30 postcode in the area bounded north by Andover street, bounded east by Atherton street, bounded west by Dudley Street and and bounded south by Liverpool road.

The postcodes should included but as not specific to M30 8PU and M30 8PT and the timescale for the application should have been timed between November 2023 to present march 2024.

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). I can confirm that the CAA holds information within scope of the above enquiry; if I may I shall address each of your points in turn:

1. Form or link required to make a crane notification

The CAA's portal to make such requests can be found at that the following link:

Crane notification | Civil Aviation Authority (caa.co.uk)

It should be noted that I tested the portal link and it seemed to be down. I have raised this concern with the relevant CAA team.

2. How many crane notification were made to you for operation of a tall tower crane or tall mobile crane in the M30 postcode (between November 2023 to present march 2024).

Following a review of held information it has been determined that one notification within the date-range and for the area requested has been made.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

FOI.Requests@caa.co.uk

**Civil Aviation Authority** 

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. www.caa.co.uk

Email: foi.requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out below. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office FOI/EIR Complaints Resolution Wycliffe House Water Lane Wilmslow SK9 5AF https://ico.org.uk/concerns/

If you wish to request further information from the CAA, please use the form on the CAA website at FOI - Freedom of Information (caa.co.uk).

Yours sincerely

Freedom of Information Team Information Rights Specialist

## **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available:
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.