

|      | <-----Available Seat-Kilometres-----> |   |                                    |   |  |   | <-----Seat-Kilometres Used-----> |   |                                    |   |  |   |
|------|---------------------------------------|---|------------------------------------|---|--|---|----------------------------------|---|------------------------------------|---|--|---|
|      | Total<br>(000 000)                    | Percentage<br>growth on<br>previous<br>year | Scheduled<br>services<br>(000 000) | Percentage<br>growth on<br>previous<br>year | Non-scheduled<br>services<br>(000 000) | Percentage<br>growth on<br>previous<br>year | Total<br>(000 000)               | Percentage<br>growth on<br>previous<br>year | Scheduled<br>services<br>(000 000) | Percentage<br>growth on<br>previous<br>year | Non-scheduled<br>services<br>(000 000) | Percentage<br>growth on<br>previous<br>year |
| 1994 | 222 968                               | 9.5   | 147 680                            | 8.7   | 75 288                                 | 11.0  | 171 849                          | 10.2  | 104 293                            | 10.2  | 67 556                                 | 10.2  |
| 1995 | 238 253                               | 6.9   | 157 742                            | 6.8   | 80 511                                 | 6.9   | 186 714                          | 8.6   | 115 347                            | 10.6  | 71 367                                 | 5.6   |
| 1996 | 256 113                               | 7.5   | 171 152                            | 8.5   | 84 961                                 | 5.5   | 199 715                          | 7.0   | 124 852                            | 8.2   | 74 863                                 | 4.9   |
| 1997 | 279 672                               | 9.2   | 188 993                            | 10.4  | 90 678                                 | 6.7   | 216 925                          | 8.6   | 136 398                            | 9.2   | 80 528                                 | 7.6   |
| 1998 | 313 270                               | 12.0  | 213 071                            | 12.7  | 100 199                                | 10.5  | 240 733                          | 11.0  | 151 997                            | 11.4  | 88 736                                 | 10.2  |
| 1999 | 326 664                               | 4.3   | 227 578                            | 6.8   | 99 085                                 | -1.1  | 248 226                          | 3.1   | 160 343                            | 5.5   | 87 883                                 | -1.0  |
| 2000 | 338 795                               | 3.7   | 236 127                            | 3.8   | 102 668                                | 3.6   | 262 075                          | 5.6   | 170 469                            | 6.3   | 91 606                                 | 4.2   |
| 2001 | 328 631                               | -3.0  | 225 419                            | -4.5  | 103 213                                | 0.5   | 250 986                          | -4.2  | 158 640                            | -6.9  | 92 345                                 | 0.8   |
| 2002 | 311 037                               | -5.4  | 211 539                            | -6.2  | 99 498                                 | -3.6  | 245 638                          | -2.1  | 156 494                            | -1.4  | 89 144                                 | -3.5  |
| 2003 | 325 832                               | 4.8   | 221 319                            | 4.6   | 104 513                                | 5.0   | 257 341                          | 4.8   | 164 929                            | 5.4   | 92 412                                 | 3.7   |
| 2004 | 334 210                               | 2.6   | 230 112                            | 4.0   | 104 098                                | -0.4  | 266 968                          | 3.7   | 173 817                            | 5.4   | 93 151                                 | 0.8   |
| 2005 | 367 297                               | 9.9   | 265 595                            | 15.4  | 101 702                                | -2.3  | 290 452                          | 8.8   | 200 460                            | 15.3  | 89 991                                 | -3.4  |
| 2006 | 382 753                               | 4.2   | 282 225                            | 6.3   | 100 528                                | -1.2  | 301 823                          | 3.9   | 213 444                            | 6.5   | 88 380                                 | -1.8  |
| 2007 | 399 993                               | 4.5   | 299 675                            | 6.2   | 100 319                                | -0.2  | 315 899                          | 4.7   | 227 744                            | 6.7   | 88 154                                 | -0.3  |
| 2008 | 397 675                               | -0.6  | 305 343                            | 1.9   | 92 332                                 | -8.0  | 314 707                          | -0.4  | 232 959                            | 2.3   | 81 748                                 | -7.3  |
| 2009 | 368 063                               | -7.4  | 292 226                            | -4.3  | 75 837                                 | -17.9                                       | 297 433                          | -5.5  | 230 588                            | -1.0  | 66 844                                 | -18.2                                       |
| 2010 | 354 154                               | -3.8  | 282 192                            | -3.4  | 71 962                                 | -5.1  | 289 320                          | -2.7  | 225 649                            | -2.1  | 63 671                                 | -4.7  |
| 2011 | 376 244                               | 6.2   | 305 052                            | 8.1   | 71 192                                 | -1.1  | 305 498                          | 5.6   | 242 247                            | 7.4   | 63 251                                 | -0.7  |
| 2012 | 373 265                               | -0.8  | 308 277                            | 1.1   | 64 988                                 | -8.7  | 309 471                          | 1.3   | 250 583                            | 3.4   | 58 887                                 | -6.9  |
| 2013 | 371 547                               | -0.5  | 313 514                            | 1.7   | 58 033                                 | -10.7                                       | 311 716                          | 0.7   | 258 971                            | 3.3   | 52 745                                 | -10.4                                       |
| 2014 | 387 996                               | 4.4   | 334 207                            | 6.6   | 53 789                                 | -7.3  | 324 359                          | 4.1   | 275 953                            | 6.6   | 48 406                                 | -8.2  |
| 2015 | 395 628                               | 2.0   | 341 714                            | 2.2   | 53 914                                 | 0.2   | 332 877                          | 2.6   | 283 760                            | 2.8   | 49 117                                 | 1.5   |

(a) Excludes Small Airlines Public Transport Operations

(b) Excludes Air Europe Operations