

# Punctuality Statistics



Aberdeen, Belfast City (George Best), Belfast International, Birmingham, Bournemouth, Bristol, Cardiff Wales, Doncaster Sheffield, Durham Tees Valley, East Midlands International, Edinburgh, Exeter, Gatwick, Glasgow, Heathrow, Jersey, Leeds Bradford, Liverpool (John Lennon), London City, Luton, Manchester, Newcastle, Southampton, Stansted.

**Full and Summary Analysis**

**May 2015**

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## FOREWORD

### 1 CONTENT

1.1 Punctuality Statistics: Aberdeen, Belfast City (George Best), Belfast International, Birmingham, Bournemouth, Bristol, Cardiff Wales, Doncaster Sheffield, Durham Tees Valley, East Midlands International, Edinburgh, Exeter, Gatwick, Glasgow, Heathrow, Jersey, Leeds Bradford, Liverpool (John Lennon), London City, Luton, Manchester, Newcastle, Southampton, Stansted - Full and Summary Analysis is prepared by the Civil Aviation Authority with the co-operation of the airport operators and Airport Coordination Ltd. Their assistance is gratefully acknowledged.

### 1.2 Coverage

Data has been published as follows :-

for Heathrow, Gatwick, Manchester, Birmingham, Luton and Stansted from April 1989

for Glasgow from July 1993

for Edinburgh and Newcastle from April 1996

for London city from April 1997

for Aberdeen, Belfast City (George Best), Belfast International, Bournemouth, Bristol, Cardiff Wales, Doncaster Sheffield, Durham Tees Valley, East Midlands International, Jersey, Leeds Bradford, Liverpool (John Lennon) and Southampton from October 2014

for Exeter from November 2014

### 2 ENQUIRIES

2.1 **Statistics** Enquiries concerning the information in this publication and distribution enquiries concerning orders and subscriptions should be addressed to:

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2.2 Enquiries concerning further analysis of punctuality or other UK Civil Aviation Statistics should be addressed to;

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Please note that we are unable to publish statistics or provide ad hoc extracts at lower than monthly aggregate level.

2.3 **Website** - Our tables are available on the internet free of charge [www.caa.co.uk/punctuality](http://www.caa.co.uk/punctuality)

## INTRODUCTORY NOTES

- 1 These figures are compiled by the Civil Aviation Authority with the co-operation of airports and Airport Coordination Ltd.
- 2 The figures cover both arrivals and departures aggregated, except in the case of the Full Analysis with Arrival – Departure Split. In this table, arrivals and departures are stated separately.
- 3 Actual times of operation are derived from the flight by flight air transport movement returns made by airports to the CAA. The planned times supplied by Airport Coordination Ltd include changes made up to 30 minutes before operation.
- 4 Only obvious mismatches between the two sources have been reconciled.
- 5 When the two sets of data are matched, if an airline appears to operate a series of flights significantly “off slot”, the Data Collection-Flight Data Team will substitute information from published timetables (where such are available) in place of the ACL slot data.
- 6 Prior to April 1998, Luton planned times of operation were taken from daily flight plans provided by the airport. These were completed before the week in question and, therefore, did not reflect any changes to the plan made at short notice.
- 7 Because the planned time of operation relates to the arrival/departure at the stand, whilst the actual time of operation relates to wheels on/off the runway, the following taxi time assumptions have been built in following information provided by Airport Coordination Ltd or the airport.

|            |            | Until end 2008  | From 2009           |             |                    | Until end 2008     | From 2009 |
|------------|------------|-----------------|---------------------|-------------|--------------------|--------------------|-----------|
| Heathrow   | Arrivals   | 10 minutes (i)  | 10 minutes (i)      | Birmingham  | 0 Arrivals (iii)   | 0 Arrivals (iii)   |           |
|            | Departures | 20 minutes (i)  | 25 minutes (i)      |             | 0 Departures (iii) | 0 Departures (iii) |           |
| Gatwick    | Arrivals   | 10 minutes (i)  | 10 minutes (i)      | Glasgow     | 5 Arrivals         | 7 Arrivals         |           |
|            | Departures | 15 minutes (ii) | 17 minutes (i),(ii) |             | 10 Departures      | 10 Departures      |           |
| Stansted   | Arrivals   | 5 minutes       | 10 minutes          | Edinburgh   | 5 Arrivals         | 8 Arrivals         |           |
|            | Departures | 10 minutes      | 13 minutes          |             | 10 Departures      | 10 Departures      |           |
| Luton      | Arrivals   | 5 minutes       | 6 minutes           | Newcastle   | 5 Arrivals         | 5 Arrivals         |           |
|            | Departures | 10 minutes      | 12 minutes          |             | 10 Departures      | 8 Departures       |           |
| Manchester | Arrivals   | 10 minutes (i)  | 11 minutes (i)      | London City | 3 Arrivals         | 3 Arrivals         |           |
|            | Departures | 20 minutes (i)  | 15 minutes (i)      |             | 6 Departures       | 15 Departures      |           |

|                            |                        | From 2014                          |                             |                        | From 2014               |
|----------------------------|------------------------|------------------------------------|-----------------------------|------------------------|-------------------------|
| Aberdeen                   | Arrivals<br>Departures | 6 minutes<br>7 minutes             | Durham Tees Valley          | Arrivals<br>Departures | 6 minutes<br>5 minutes  |
| Belfast City (George Best) | Arrivals<br>Departures | 7 minutes<br>6 minutes             | East Midlands International | Arrivals<br>Departures | 8 minutes<br>8 minutes  |
| Belfast International      | Arrivals<br>Departures | 0 minutes (iii)<br>0 minutes (iii) | Exeter                      | Arrivals<br>Departures | 8 minutes<br>10 minutes |
| Bournemouth                | Arrivals<br>Departures | 6 minutes<br>7 minutes             | Jersey                      | Arrivals<br>Departures | 8 minutes<br>3 minutes  |
| Bristol                    | Arrivals<br>Departures | 7 minutes<br>7 minutes             | Leeds Bradford              | Arrivals<br>Departures | 7 minutes<br>11 minutes |
| Cardiff Wales              | Arrivals<br>Departures | 9 minutes<br>5 minutes             | Liverpool (John Lennon)     | Arrivals<br>Departures | 10 minutes<br>6 minutes |
| Doncaster Sheffield        | Arrivals<br>Departures | 7 minutes<br>7 minutes             | Southampton                 | Arrivals<br>Departures | 7 minutes<br>9 minutes  |

- (i) No account is taken of the different taxi-ing times associated with the terminal building used.
- (ii) Prior to October 2003 Gatwick recorded the departure time from the stand.
- (iii) Birmingham Airport and Belfast International record actual time of operation as arrival/departure at the stand.
- (iv) A general review of the taxi times was undertaken during 2008, and the amendment values were implemented wef January 2009 (see table above). For comparison purpose 2008 data shown in 2009 tables have been re-calculated using this new taxi-times.

8 The number of unmatched actual flights represented those air transport movements which actually took place at the airport but for which no corresponding planned flight was found. The reason for this would normally be:

- (a) the flight was a diversion from another airport;

- (b) the flight was not recorded with Airport Coordination Ltd or airport (see notes 4 and 5);
  - (c) the flight was a short-haul more than one hour before the planned time;
  - (d) the flight was planned to take place in the previous month;
  - (e) the planned time or the air transport movement record contained an incorrectly reported item data causing the flight not to match.
- 9 The number of unmatched planned flights represents those Airport Coordination Ltd or airport flights planned (see notes 4 and 5) for which a corresponding Air Transport Movement return has been found. The reason for those would normally be;
- (a) the flight was diverted to another airport;
  - (b) the flight was cancelled;
  - (c) planned time was for a short haul flight more than one hour after flight;
  - (d) the flight took place in the following month;
  - (e) either the planned time or the air transport movement record contained an incorrectly reported item of data causing it not to match.
- 10 With effect from January 2000 data month, early flights are set to zero delay. Prior to this, an early flight will show a negative delay. This will affect the 'average delay' column. Average delays from January 2000 onwards should not be compared to average delays prior to January 2000. Tables for January to December 2000 inclusive do not include columns relating to the corresponding month the previous year for this season. These tables should also not be compared with previously published tables.
- 11 Route - airline combinations are only shown where there is more than one match flight. However, lines omitted for this reason will still be included in total figures. For this reason, the totals shown may not always exactly match the data in the table.
- 12 All-cargo services and air taxi services are excluded from the analysis.
- 13 Positioning, private, corporate, military, local and other non air transport movements are excluded from the analysis.
- 14 Figures for domestic shuttle services should be treated with caution. Only the main flights are notified to Airport Coordination Ltd. Back-up flights are not and are therefore recorded as unmatched actual flights.



- 15 Flight are allocated to airlines according to the flight prefix of the service. Therefore, in the case of a sub-charter service, the flight is shown against the airline commercially responsible for the eservice. In the case of franchise operations, the service is recorded against the operating carrier.
- 16 The aircraft origin/destination represents the final point on the service. An aircraft serving more than one point on the route is therefore shown once only in the tables.
- 17 Some domestic routes listed in this publication may be domestic sectors of the international service.
- 18 Flights between any two of the ten airports (e.g. Heathrow-Manchester) are counted twice.
- 19 Care should be taken in comparing the average delays during the current year, with the average delays during the previous year. The number of flights may change from one year to the next, and the average may also be calculated on a small number of flights in either year.

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: ABERDEEN (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>DENMARK</b>                         |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                             | SAS                      | S                 | 102               | 0        | 1         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 95                       | 2                          | 104                     |
| <b>TOTAL COPENHAGEN</b>                |                          |                   | <b>102</b>        | <b>0</b> | <b>1</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>95</b>                | <b>2</b>                   | <b>104</b>              |
| ESBJERG                                | BMI REGIONAL             | S                 | 52                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 5                          | 96                       | 4                          | 50                      |
|  | LOGANAIR                 | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL ESBJERG</b>                   |                          |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>4</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>96</b>                | <b>4</b>                   | <b>50</b>               |
| <b>TOTAL DENMARK</b>                   |                          |                   | <b>156</b>        | <b>2</b> | <b>1</b>  | <b>97</b>                  | <b>1</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>95</b>                | <b>3</b>                   | <b>154</b>              |
| <b>FRANCE</b>                          |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PARIS (CHARLES DE GAULLE)              | HOP - R C A E            | S                 | 171               | 0        | 0         | 94                         | 5                | 1           | 0                      | 0                      | 0                       | 3                          | 96                       | 4                          | 162                     |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                          |                   | <b>171</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>5</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>96</b>                | <b>4</b>                   | <b>162</b>              |
| <b>TOTAL FRANCE</b>                    |                          |                   | <b>171</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>5</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>96</b>                | <b>4</b>                   | <b>162</b>              |
| <b>GERMANY</b>                         |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FRANKFURT MAIN                         | LUFTHANSA                | S                 | 116               | 0        | 0         | 94                         | 3                | 2           | 1                      | 0                      | 0                       | 5                          | 78                       | 9                          | 178                     |
| <b>TOTAL FRANKFURT MAIN</b>            |                          |                   | <b>116</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>3</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>78</b>                | <b>9</b>                   | <b>178</b>              |
| <b>TOTAL GERMANY</b>                   |                          |                   | <b>116</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>3</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>78</b>                | <b>9</b>                   | <b>178</b>              |
| <b>GREECE</b>                          |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORFU                                  | EUROPE AIRPOST           | C                 | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL CORFU</b>                     |                          |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>67</b>                | <b>17</b>                  | <b>9</b>                |
| <b>TOTAL GREECE</b>                    |                          |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>67</b>                | <b>17</b>                  | <b>9</b>                |
| <b>IRISH REPUBLIC</b>                  |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                                 | STOBART AIR              | S                 | 62                | 0        | 0         | 92                         | 3                | 2           | 3                      | 0                      | 0                       | 6                          | 73                       | 16                         | 82                      |
| <b>TOTAL DUBLIN</b>                    |                          |                   | <b>63</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>3</b>         | <b>2</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>73</b>                | <b>16</b>                  | <b>82</b>               |
| <b>TOTAL IRISH REPUBLIC</b>            |                          |                   | <b>63</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>3</b>         | <b>2</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>67</b>                | <b>24</b>                  | <b>109</b>              |
| <b>NETHERLANDS</b>                     |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                              | KLM                      | S                 | 180               | 0        | 0         | 93                         | 6                | 1           | 0                      | 0                      | 0                       | 4                          | 90                       | 6                          | 173                     |
|  | KLM CITYHOPPER           | S                 | 140               | 0        | 0         | 96                         | 1                | 2           | 1                      | 0                      | 0                       | 3                          | 91                       | 5                          | 133                     |
| <b>TOTAL AMSTERDAM</b>                 |                          |                   | <b>320</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>4</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>91</b>                | <b>6</b>                   | <b>306</b>              |
| <b>TOTAL NETHERLANDS</b>               |                          |                   | <b>320</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>4</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>91</b>                | <b>6</b>                   | <b>306</b>              |
| <b>NORWAY</b>                          |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGEN                                 | WIDEROE FLYVESELSKAP A/S | S                 | 104               | 0        | 0         | 96                         | 3                | 1           | 0                      | 0                      | 0                       | 3                          | 94                       | 5                          | 136                     |
| <b>TOTAL BERGEN</b>                    |                          |                   | <b>104</b>        | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>3</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>93</b>                | <b>5</b>                   | <b>137</b>              |
| OSLO (GARDERMOEN)                      | BMI REGIONAL             | S                 | 52                | 0        | 0         | 87                         | 8                | 6           | 0                      | 0                      | 0                       | 6                          | 92                       | 5                          | 53                      |
|  | SAS                      | S                 | 51                | 0        | 0         | 90                         | 6                | 2           | 0                      | 0                      | 2                       | 13                         | 94                       | 4                          | 52                      |
| <b>TOTAL OSLO (GARDERMOEN)</b>         |                          |                   | <b>103</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>7</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>10</b>                  | <b>93</b>                | <b>4</b>                   | <b>105</b>              |
| STAVANGER                              | SAS                      | S                 | 100               | 0        | 0         | 93                         | 3                | 4           | 0                      | 0                      | 0                       | 3                          | 93                       | 5                          | 114                     |
|  | WIDEROE FLYVESELSKAP A/S | S                 | 136               | 0        | 2         | 95                         | 3                | 1           | 1                      | 0                      | 0                       | 4                          | 91                       | 5                          | 148                     |
| <b>TOTAL STAVANGER</b>                 |                          |                   | <b>236</b>        | <b>0</b> | <b>2</b>  | <b>94</b>                  | <b>3</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>90</b>                | <b>6</b>                   | <b>346</b>              |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: ABERDEEN (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL NORWAY                      |                             |                   | 443               | 0          | 2        | 93                         | 4                | 2           | 0                      | 0                      | 0                       | 5                          | 92                       | 5                          | 612                     |
| PORTUGAL(EXCLUDING MADEIRA)       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | EUROPE AIRPOST              | C                 | 7                 | 0          | 0        | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL FARO                        |                             |                   | 7                 | 0          | 0        | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                             |                   | 7                 | 0          | 0        | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| SPAIN                             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALAGA                            | BA CITYFLYER LTD            | C                 | 4                 | 0          | 0        | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 11                         | 50                       | 10                         | 4                       |
| TOTAL MALAGA                      |                             |                   | 4                 | 0          | 0        | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 11                         | 50                       | 10                         | 4                       |
| PALMA DE MALLORCA                 | BA CITYFLYER LTD            | C                 | 3                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 100                      | 6                          | 2                       |
|                                   | EUROPE AIRPOST              | C                 | 25                | 0          | 0        | 72                         | 24               | 0           | 4                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL PALMA DE MALLORCA           |                             |                   | 28                | 0          | 0        | 75                         | 21               | 0           | 4                      | 0                      | 0                       | 12                         | 61                       | 18                         | 18                      |
| TOTAL SPAIN                       |                             |                   | 33                | 0          | 0        | 76                         | 18               | 3           | 3                      | 0                      | 0                       | 12                         | 58                       | 17                         | 31                      |
| SPAIN(CANARY ISLANDS)             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TENERIFE (SURREINA SOFIA)         | EUROPE AIRPOST              | C                 | 8                 | 2          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL TENERIFE (SURREINA SOFIA)   |                             |                   | 8                 | 2          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 65                       | 16                         | 17                      |
| TOTAL SPAIN(CANARY ISLANDS)       |                             |                   | 8                 | 2          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 65                       | 16                         | 17                      |
| TURKEY                            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DALAMAN                           | SUNEXPRESS                  | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                   | THOMSON AIRWAYS LTD         | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL DALAMAN                     |                             |                   | 5                 | 5          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 59                       | 17                         | 17                      |
| TOTAL TURKEY                      |                             |                   | 5                 | 5          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 59                       | 17                         | 17                      |
| UNITED KINGDOM                    |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BELFAST CITY (GEORGE BEST)        | FLYBE LTD                   | S                 | 52                | 0          | 0        | 75                         | 15               | 2           | 8                      | 0                      | 0                       | 16                         | 72                       | 9                          | 50                      |
| TOTAL BELFAST CITY (GEORGE BEST)  |                             |                   | 52                | 0          | 0        | 75                         | 15               | 2           | 8                      | 0                      | 0                       | 16                         | 72                       | 9                          | 50                      |
| BIRMINGHAM                        | FLYBE LTD                   | S                 | 170               | 0          | 0        | 82                         | 9                | 5           | 4                      | 1                      | 0                       | 12                         | 80                       | 9                          | 205                     |
| TOTAL BIRMINGHAM                  |                             |                   | 170               | 0          | 0        | 82                         | 9                | 5           | 4                      | 1                      | 0                       | 12                         | 80                       | 9                          | 205                     |
| BRISTOL                           | BMI REGIONAL                | S                 | 88                | 0          | 0        | 80                         | 8                | 6           | 7                      | 0                      | 0                       | 14                         | 79                       | 13                         | 90                      |
| TOTAL BRISTOL                     |                             |                   | 88                | 0          | 0        | 80                         | 8                | 6           | 7                      | 0                      | 0                       | 14                         | 79                       | 13                         | 90                      |
| CARDIFF WALES                     | EASTERN AIRWAYS             | S                 | 46                | 0          | 2        | 87                         | 4                | 2           | 7                      | 0                      | 0                       | 11                         | 80                       | 18                         | 46                      |
| TOTAL CARDIFF WALES               |                             |                   | 46                | 0          | 2        | 87                         | 4                | 2           | 7                      | 0                      | 0                       | 11                         | 80                       | 18                         | 46                      |
| DURHAM TEES VALLEY                | EASTERN AIRWAYS             | S                 | 150               | 4          | 6        | 91                         | 4                | 1           | 5                      | 0                      | 0                       | 8                          | 96                       | 3                          | 166                     |
| TOTAL DURHAM TEES VALLEY          |                             |                   | 150               | 4          | 6        | 91                         | 4                | 1           | 5                      | 0                      | 0                       | 8                          | 96                       | 3                          | 166                     |
| EAST MIDLANDS INTERNATIONAL       | EASTERN AIRWAYS             | S                 | 110               | 0          | 4        | 93                         | 3                | 2           | 3                      | 0                      | 0                       | 8                          | 92                       | 5                          | 120                     |
| TOTAL EAST MIDLANDS INTERNATIONAL |                             |                   | 110               | 0          | 4        | 93                         | 3                | 2           | 3                      | 0                      | 0                       | 8                          | 92                       | 5                          | 120                     |
| GATWICK                           | EASYJET AIRLINE COMPANY LTD | S                 | 114               | 0          | 0        | 61                         | 18               | 19          | 3                      | 0                      | 0                       | 16                         | 85                       | 14                         | 114                     |
| TOTAL GATWICK                     |                             |                   | 114               | 0          | 0        | 61                         | 18               | 19          | 3                      | 0                      | 0                       | 16                         | 85                       | 14                         | 114                     |
| HEATHROW                          | BRITISH AIRWAYS PLC         | S                 | 482               | 0          | 0        | 72                         | 14               | 10          | 4                      | 0                      | 0                       | 14                         | 76                       | 11                         | 490                     |
|                                   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 185               | 0          | 1        | 90                         | 4                | 2           | 4                      | 0                      | 0                       | 7                          | 86                       | 8                          | 183                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

## Reporting Airport: ABERDEEN (Full Analysis)

| ORIGIN / DESTINATION     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL HEATHROW           |                             |                   | 667               | 0        | 1         | 77                         | 11               | 8           | 4                      | 0                      | 0                       | 12                         | 79                       | 10                         | 673                     |
| HUMBERSIDE               | EASTERN AIRWAYS             | S                 | 150               | 0        | 3         | 88                         | 5                | 3           | 4                      | 0                      | 0                       | 8                          | 75                       | 14                         | 158                     |
| TOTAL HUMBERSIDE         |                             |                   | 150               | 0        | 3         | 88                         | 5                | 3           | 4                      | 0                      | 0                       | 8                          | 75                       | 14                         | 158                     |
| JERSEY                   | FLYBE LTD                   | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 67                       | 21                         | 6                       |
| TOTAL JERSEY             |                             |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 67                       | 21                         | 6                       |
| KIRKWALL                 | LOGANAIR                    | S                 | 175               | 0        | 0         | 82                         | 10               | 6           | 1                      | 1                      | 0                       | 11                         | 79                       | 13                         | 175                     |
| TOTAL KIRKWALL           |                             |                   | 175               | 0        | 0         | 82                         | 10               | 6           | 1                      | 1                      | 0                       | 11                         | 79                       | 13                         | 175                     |
| LEEDS BRADFORD           | EASTERN AIRWAYS             | S                 | 48                | 0        | 0         | 77                         | 4                | 6           | 13                     | 0                      | 0                       | 16                         | 96                       | 3                          | 46                      |
| TOTAL LEEDS BRADFORD     |                             |                   | 48                | 0        | 0         | 77                         | 4                | 6           | 13                     | 0                      | 0                       | 16                         | 96                       | 3                          | 46                      |
| LONDON CITY              | BA CITYFLYER LTD            | S                 | 4                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 24                         | 95                       | 4                          | 110                     |
|                          | FLYBE LTD                   | S                 | 141               | 0        | 0         | 89                         | 8                | 3           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL LONDON CITY        |                             |                   | 145               | 0        | 0         | 88                         | 8                | 4           | 0                      | 0                      | 0                       | 5                          | 93                       | 4                          | 123                     |
| LUTON                    | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 61                         | 27               | 11          | 0                      | 0                      | 0                       | 12                         | 58                       | 18                         | 62                      |
| TOTAL LUTON              |                             |                   | 62                | 0        | 0         | 61                         | 27               | 11          | 0                      | 0                      | 0                       | 12                         | 58                       | 18                         | 62                      |
| MANCHESTER               | EASTERN AIRWAYS             | C                 | 6                 | 0        | 0         | 83                         | 0                | 17          | 0                      | 0                      | 0                       | 10                         | 25                       | 21                         | 4                       |
|                          | FLYBE LTD                   | S                 | 266               | 0        | 0         | 85                         | 5                | 6           | 4                      | 0                      | 0                       | 10                         | 80                       | 9                          | 293                     |
| TOTAL MANCHESTER         |                             |                   | 272               | 0        | 0         | 85                         | 5                | 6           | 4                      | 0                      | 0                       | 10                         | 81                       | 9                          | 425                     |
| NEWCASTLE                | EASTERN AIRWAYS             | S                 | 95                | 0        | 5         | 75                         | 7                | 12          | 5                      | 1                      | 0                       | 16                         | 83                       | 14                         | 122                     |
| TOTAL NEWCASTLE          |                             |                   | 95                | 0        | 5         | 75                         | 7                | 12          | 5                      | 1                      | 0                       | 16                         | 83                       | 14                         | 122                     |
| NORWICH                  | BMI REGIONAL                | S                 | 82                | 0        | 0         | 90                         | 2                | 2           | 5                      | 0                      | 0                       | 6                          | 93                       | 7                          | 106                     |
|                          | EASTERN AIRWAYS             | S                 | 125               | 0        | 7         | 81                         | 9                | 3           | 6                      | 1                      | 0                       | 13                         | 88                       | 13                         | 129                     |
| TOTAL NORWICH            |                             |                   | 207               | 0        | 7         | 85                         | 6                | 3           | 6                      | 0                      | 0                       | 10                         | 90                       | 10                         | 235                     |
| SOUTHAMPTON              | EASTERN AIRWAYS             | S                 | 70                | 0        | 6         | 77                         | 4                | 4           | 14                     | 0                      | 0                       | 16                         | 82                       | 9                          | 77                      |
| TOTAL SOUTHAMPTON        |                             |                   | 70                | 0        | 6         | 77                         | 4                | 4           | 14                     | 0                      | 0                       | 16                         | 82                       | 9                          | 77                      |
| STORNOWAY                | EASTERN AIRWAYS             | S                 | 42                | 0        | 0         | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 2                          | 89                       | 6                          | 44                      |
| TOTAL STORNOWAY          |                             |                   | 42                | 0        | 0         | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 2                          | 89                       | 6                          | 44                      |
| SUMBURGH                 | LOGANAIR                    | S                 | 245               | 0        | 8         | 79                         | 10               | 6           | 4                      | 0                      | 0                       | 12                         | 75                       | 19                         | 266                     |
| TOTAL SUMBURGH           |                             |                   | 245               | 0        | 8         | 79                         | 10               | 6           | 4                      | 0                      | 0                       | 12                         | 75                       | 19                         | 266                     |
| WICK JOHN O GROATS       | EASTERN AIRWAYS             | S                 | 100               | 4        | 12        | 88                         | 5                | 5           | 2                      | 0                      | 0                       | 6                          | 72                       | 23                         | 109                     |
|                          | LOGANAIR                    | C                 | 5                 | 1        | 0         | 40                         | 20               | 40          | 0                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL WICK JOHN O GROATS |                             |                   | 105               | 5        | 12        | 86                         | 6                | 7           | 2                      | 0                      | 0                       | 7                          | 72                       | 23                         | 109                     |
| TOTAL UNITED KINGDOM     |                             |                   | 3021              | 11       | 54        | 81                         | 9                | 6           | 4                      | 0                      | 0                       | 11                         | 81                       | 11                         | 3314                    |
| TOTAL ABERDEEN           |                             |                   | 4353              | 22       | 57        | 85                         | 7                | 5           | 3                      | 0                      | 0                       | 9                          | 83                       | 10                         | 4947                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

|                                    |                  | Reporting Airport: BELFAST CITY (GEORGE BEST) (Full Analysis) |            |          |           |                            |                |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|------------------------------------|------------------|---|------------|----------|-----------|----------------------------|----------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                  | NUMBER OF FLIGHTS   |            |          |           | PERCENTAGE OF FLIGHTS LATE |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ORIGIN / DESTINATION               | AIRLINE          | CHARTER/<br>SCHED   | MATCHED    |          | UNMATCHED |                            | Early<br>to 15 | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                  |   | Actual (7) | Plan (8) |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ITALY</b>                       |                  |   |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VERONA VILAFRANCA                  | AER LINGUS       | C   | 2          | 0        | 0         | 100                        | 0              | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 3                          | 2                       |
| TOTAL VERONA VILAFRANCA            |                  |   | 2          | 0        | 0         | 100                        | 0              | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 60                       | 20                         | 5                       |
| TOTAL ITALY                        |                  |   | 2          | 0        | 0         | 100                        | 0              | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 60                       | 20                         | 5                       |
| <b>NETHERLANDS</b>                 |                  |   |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | KLM CITYHOPPER   | S   | 28         | 0        | 0         | 89                         | 7              | 4                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL AMSTERDAM                    |                  |   | 28         | 0        | 0         | 89                         | 7              | 4                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL NETHERLANDS                  |                  |   | 28         | 0        | 0         | 89                         | 7              | 4                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                  |   |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | AER LINGUS       | S   | 62         | 0        | 0         | 95                         | 5              | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 95                       | 4                          | 62                      |
| TOTAL FARO                         |                  |   | 62         | 0        | 0         | 95                         | 5              | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 95                       | 4                          | 62                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                  |   | 62         | 0        | 0         | 95                         | 5              | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 95                       | 4                          | 62                      |
| <b>SPAIN</b>                       |                  |   |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BARCELONA                          | VUELING AIRLINES | S   | 16         | 0        | 0         | 94                         | 6              | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL BARCELONA                    |                  |   | 16         | 0        | 0         | 94                         | 6              | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| MALAGA                             | AER LINGUS       | S   | 52         | 0        | 0         | 83                         | 13             | 4                | 0           | 0                      | 0                      | 0                       | 8                          | 88                       | 6                          | 58                      |
| TOTAL MALAGA                       |                  |   | 52         | 0        | 0         | 83                         | 13             | 4                | 0           | 0                      | 0                      | 0                       | 8                          | 88                       | 6                          | 58                      |
| PALMA DE MALLORCA                  | AER LINGUS       | S   | 14         | 0        | 0         | 57                         | 29             | 14               | 0           | 0                      | 0                      | 0                       | 14                         | 94                       | 3                          | 18                      |
| TOTAL PALMA DE MALLORCA            |                  |   | 14         | 0        | 0         | 57                         | 29             | 14               | 0           | 0                      | 0                      | 0                       | 14                         | 94                       | 3                          | 18                      |
| TOTAL SPAIN                        |                  |   | 82         | 0        | 0         | 80                         | 15             | 5                | 0           | 0                      | 0                      | 0                       | 9                          | 89                       | 5                          | 76                      |
| <b>UNITED KINGDOM</b>              |                  |   |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                           | FLYBE LTD        | S   | 52         | 0        | 0         | 77                         | 15             | 0                | 8           | 0                      | 0                      | 0                       | 15                         | 74                       | 9                          | 50                      |
| TOTAL ABERDEEN                     |                  |   | 52         | 0        | 0         | 77                         | 15             | 0                | 8           | 0                      | 0                      | 0                       | 15                         | 74                       | 9                          | 50                      |
| BIRMINGHAM                         | FLYBE LTD        | S   | 350        | 0        | 0         | 88                         | 9              | 3                | 0           | 0                      | 0                      | 0                       | 6                          | 81                       | 10                         | 344                     |
| TOTAL BIRMINGHAM                   |                  |   | 350        | 0        | 0         | 88                         | 9              | 3                | 0           | 0                      | 0                      | 0                       | 6                          | 81                       | 10                         | 344                     |
| CARDIFF WALES                      | FLYBE LTD        | S   | 62         | 0        | 0         | 92                         | 6              | 2                | 0           | 0                      | 0                      | 0                       | 5                          | 92                       | 5                          | 62                      |
| TOTAL CARDIFF WALES                |                  |   | 62         | 0        | 0         | 92                         | 6              | 2                | 0           | 0                      | 0                      | 0                       | 5                          | 92                       | 5                          | 62                      |
| EAST MIDLANDS INTERNATIONAL        | FLYBE LTD        | S   | 210        | 0        | 2         | 90                         | 3              | 4                | 3           | 0                      | 0                      | 0                       | 7                          | 87                       | 7                          | 202                     |
| TOTAL EAST MIDLANDS INTERNATIONAL  |                  |   | 210        | 0        | 2         | 90                         | 3              | 4                | 3           | 0                      | 0                      | 0                       | 7                          | 87                       | 7                          | 202                     |
| EDINBURGH                          | FLYBE LTD        | S   | 212        | 0        | 0         | 84                         | 9              | 1                | 6           | 0                      | 0                      | 0                       | 11                         | 80                       | 11                         | 216                     |
| TOTAL EDINBURGH                    |                  |   | 212        | 0        | 0         | 84                         | 9              | 1                | 6           | 0                      | 0                      | 0                       | 11                         | 80                       | 11                         | 216                     |
| EXETER                             | FLYBE LTD        | S   | 54         | 0        | 0         | 69                         | 13             | 13               | 6           | 0                      | 0                      | 0                       | 18                         | 81                       | 12                         | 62                      |
| TOTAL EXETER                       |                  |   | 54         | 0        | 0         | 69                         | 13             | 13               | 6           | 0                      | 0                      | 0                       | 18                         | 81                       | 12                         | 62                      |
| GATWICK                            | AER LINGUS       | S   | 176        | 0        | 4         | 97                         | 1              | 2                | 1           | 0                      | 0                      | 0                       | 3                          | 96                       | 3                          | 176                     |
| TOTAL GATWICK                      |                  |   | 176        | 0        | 4         | 97                         | 1              | 2                | 1           | 0                      | 0                      | 0                       | 3                          | 96                       | 3                          | 176                     |
| GLASGOW                            | FLYBE LTD        | S   | 232        | 0        | 2         | 87                         | 5              | 5                | 3           | 0                      | 0                      | 0                       | 9                          | 92                       | 6                          | 224                     |
| TOTAL GLASGOW                      |                  |   | 232        | 0        | 2         | 87                         | 5              | 5                | 3           | 0                      | 0                      | 0                       | 9                          | 92                       | 6                          | 224                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BELFAST CITY (GEORGE BEST) (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|---------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                     |                   | MATCHED           | UNMATCHED  |           | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                     |                   |                   | Actual (7) | Plan (8)  |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HEATHROW                                | AER LINGUS          | S                 | 186               | 0          | 0         | 87                         | 4                | 7           | 2                      | 0                      | 0                       | 7                          | 92                       | 5                          | 186                     |
|   | BRITISH AIRWAYS PLC | S                 | 368               | 0          | 2         | 66                         | 15               | 12          | 7                      | 0                      | 0                       | 18                         | 70                       | 14                         | 362                     |
| <b>TOTAL HEATHROW</b>                   |                     |                   | <b>554</b>        | <b>0</b>   | <b>2</b>  | <b>73</b>                  | <b>11</b>        | <b>10</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>78</b>                | <b>11</b>                  | <b>548</b>              |
| INVERNESS                               | FLYBE LTD           | S                 | 52                | 0          | 0         | 87                         | 6                | 8           | 0                      | 0                      | 0                       | 6                          | 90                       | 6                          | 52                      |
| <b>TOTAL INVERNESS</b>                  |                     |                   | <b>52</b>         | <b>0</b>   | <b>0</b>  | <b>87</b>                  | <b>6</b>         | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>90</b>                | <b>6</b>                   | <b>52</b>               |
| ISLE OF MAN                             | VANAIR EUROPE AS    | S                 | 177               | 4          | 0         | 70                         | 18               | 7           | 6                      | 0                      | 0                       | 15                         | 94                       | 5                          | 189                     |
| <b>TOTAL ISLE OF MAN</b>                |                     |                   | <b>177</b>        | <b>4</b>   | <b>0</b>  | <b>70</b>                  | <b>18</b>        | <b>7</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>94</b>                | <b>5</b>                   | <b>191</b>              |
| LEEDS BRADFORD                          | FLYBE LTD           | S                 | 214               | 0          | 0         | 92                         | 5                | 2           | 1                      | 0                      | 0                       | 5                          | 94                       | 4                          | 214                     |
| <b>TOTAL LEEDS BRADFORD</b>             |                     |                   | <b>214</b>        | <b>0</b>   | <b>0</b>  | <b>92</b>                  | <b>5</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>94</b>                | <b>4</b>                   | <b>214</b>              |
| LIVERPOOL (JOHN LENNON)                 | FLYBE LTD           | S                 | 202               | 0          | 2         | 77                         | 15               | 6           | 1                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL LIVERPOOL (JOHN LENNON)</b>    |                     |                   | <b>202</b>        | <b>0</b>   | <b>2</b>  | <b>77</b>                  | <b>15</b>        | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| LONDON CITY                             | FLYBE LTD           | S                 | 190               | 0          | 2         | 88                         | 8                | 4           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL LONDON CITY</b>                |                     |                   | <b>190</b>        | <b>0</b>   | <b>2</b>  | <b>88</b>                  | <b>8</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MANCHESTER                              | FLYBE LTD           | S                 | 397               | 0          | 1         | 83                         | 10               | 4           | 2                      | 0                      | 0                       | 9                          | 82                       | 9                          | 402                     |
| <b>TOTAL MANCHESTER</b>                 |                     |                   | <b>397</b>        | <b>0</b>   | <b>1</b>  | <b>83</b>                  | <b>10</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>82</b>                | <b>9</b>                   | <b>402</b>              |
| NEWCASTLE                               | FLYBE LTD           | S                 | 52                | 0          | 0         | 79                         | 12               | 6           | 4                      | 0                      | 0                       | 12                         | 100                      | 2                          | 52                      |
| <b>TOTAL NEWCASTLE</b>                  |                     |                   | <b>52</b>         | <b>0</b>   | <b>0</b>  | <b>79</b>                  | <b>12</b>        | <b>6</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>100</b>               | <b>2</b>                   | <b>52</b>               |
| NEWQUAY                                 | FLYBE LTD           | S                 | 4                 | 0          | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| <b>TOTAL NEWQUAY</b>                    |                     |                   | <b>4</b>          | <b>0</b>   | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| SOUTHAMPTON                             | FLYBE LTD           | S                 | 124               | 0          | 0         | 86                         | 6                | 6           | 1                      | 0                      | 0                       | 7                          | 93                       | 6                          | 164                     |
| <b>TOTAL SOUTHAMPTON</b>                |                     |                   | <b>124</b>        | <b>0</b>   | <b>0</b>  | <b>86</b>                  | <b>6</b>         | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>93</b>                | <b>6</b>                   | <b>164</b>              |
| <b>TOTAL UNITED KINGDOM</b>             |                     |                   | <b>3314</b>       | <b>4</b>   | <b>15</b> | <b>83</b>                  | <b>9</b>         | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>86</b>                | <b>8</b>                   | <b>3045</b>             |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                     |                   | <b>3488</b>       | <b>4</b>   | <b>15</b> | <b>83</b>                  | <b>9</b>         | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>86</b>                | <b>8</b>                   | <b>3188</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BELFAST INTERNATIONAL (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>CROATIA</b>                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                          | JET2.COM LTD                | S                 | 10                | 0        | 0         | 70                         | 30               | 0           | 0                      | 0                      | 0                       | 9                          | 88                       | 6                          | 8                       |
| TOTAL DUBROVNIK                    |                             |                   | 10                | 0        | 0         | 70                         | 30               | 0           | 0                      | 0                      | 0                       | 9                          | 88                       | 6                          | 8                       |
| SPLIT                              | EASYJET AIRLINE COMPANY LTD | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL SPLIT                        |                             |                   | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 40                         | 1                       |
| TOTAL CROATIA                      |                             |                   | 14                | 0        | 0         | 79                         | 21               | 0           | 0                      | 0                      | 0                       | 7                          | 78                       | 10                         | 9                       |
| <b>CYPRUS</b>                      |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                            | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 60                         | 20               | 0           | 0                      | 20                     | 0                       | 52                         | 100                      | 4                          | 8                       |
| TOTAL LARNACA                      |                             |                   | 10                | 0        | 0         | 60                         | 20               | 0           | 0                      | 20                     | 0                       | 52                         | 100                      | 4                          | 8                       |
| TOTAL CYPRUS                       |                             |                   | 10                | 0        | 0         | 60                         | 20               | 0           | 0                      | 20                     | 0                       | 52                         | 100                      | 4                          | 8                       |
| <b>CZECH REPUBLIC</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                             | JET2.COM LTD                | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL PRAGUE                       |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL CZECH REPUBLIC               |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>FRANCE</b>                      |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BORDEAUX                           | EASYJET AIRLINE COMPANY LTD | S                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL BORDEAUX                     |                             |                   | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| NICE                               | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 22                      |
| TOTAL NICE                         |                             |                   | 22                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 22                      |
| PARIS (CHARLES DE GAULLE)          | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 90                         | 6                | 4           | 0                      | 0                      | 0                       | 4                          | 87                       | 5                          | 52                      |
| TOTAL PARIS (CHARLES DE GAULLE)    |                             |                   | 52                | 0        | 0         | 90                         | 6                | 4           | 0                      | 0                      | 0                       | 4                          | 87                       | 5                          | 52                      |
| TARBES-LOURDES INTERNATIONAL       | TRANSAVIA                   | C                 | 10                | 0        | 0         | 30                         | 0                | 30          | 40                     | 0                      | 0                       | 49                         | 10                       | 60                         | 10                      |
| TOTAL TARBES-LOURDES INTERNATIONAL |                             |                   | 14                | 0        | 0         | 29                         | 0                | 36          | 36                     | 0                      | 0                       | 48                         | 29                       | 46                         | 14                      |
| TOTAL FRANCE                       |                             |                   | 94                | 0        | 0         | 84                         | 3                | 7           | 5                      | 0                      | 0                       | 11                         | 81                       | 10                         | 88                      |
| <b>GERMANY</b>                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HAMBURG                            | JET2.COM LTD                | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL HAMBURG                      |                             |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL GERMANY                      |                             |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>GREECE</b>                      |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORFU                              | THOMSON AIRWAYS LTD         | C                 | 3                 | 0        | 0         | 33                         | 0                | 0           | 67                     | 0                      | 0                       | 81                         | 100                      | 5                          | 3                       |
| TOTAL CORFU                        |                             |                   | 3                 | 0        | 0         | 33                         | 0                | 0           | 67                     | 0                      | 0                       | 81                         | 100                      | 5                          | 3                       |
| HERAKLION                          | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 1                          | 8                       |
| TOTAL HERAKLION                    |                             |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 1                          | 8                       |
| TOTAL GREECE                       |                             |                   | 12                | 0        | 0         | 83                         | 0                | 0           | 17                     | 0                      | 0                       | 21                         | 100                      | 2                          | 11                      |
| <b>ICELAND</b>                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                           | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 78                         | 6                | 6           | 6                      | 6                      | 0                       | 25                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL KEFLAVIK                    |                             |                   | 18                | 0        | 0         | 78                         | 6                | 6           | 6                      | 6                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| TOTAL ICELAND                     |                             |                   | 18                | 0        | 0         | 78                         | 6                | 6           | 6                      | 6                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| ITALY                             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PISA                              | JET2.COM LTD                | S                 | 4                 | 0        | 0         | 25                         | 75               | 0           | 0                      | 0                      | 0                       | 21                         | 75                       | 12                         | 4                       |
| TOTAL PISA                        |                             |                   | 4                 | 0        | 0         | 25                         | 75               | 0           | 0                      | 0                      | 0                       | 21                         | 75                       | 12                         | 4                       |
| ROME (FIUMICINO)                  | JET2.COM LTD                | S                 | 16                | 0        | 3         | 44                         | 25               | 31          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL ROME (FIUMICINO)            |                             |                   | 16                | 0        | 3         | 44                         | 25               | 31          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| VERONA VILLAFRANCA                | JET2.COM LTD                | S                 | 3                 | 0        | 1         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL VERONA VILLAFRANCA          |                             |                   | 3                 | 0        | 1         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL ITALY                       |                             |                   | 23                | 0        | 4         | 48                         | 30               | 22          | 0                      | 0                      | 0                       | 18                         | 75                       | 12                         | 4                       |
| LITHUANIA                         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VILNIUS                           | WIZZ AIR                    | S                 | 18                | 0        | 0         | 56                         | 28               | 6           | 11                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| TOTAL VILNIUS                     |                             |                   | 18                | 0        | 0         | 56                         | 28               | 6           | 11                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| TOTAL LITHUANIA                   |                             |                   | 18                | 0        | 0         | 56                         | 28               | 6           | 11                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| MALTA                             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                             | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 3                          | 18                      |
| TOTAL MALTA                       |                             |                   | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 3                          | 18                      |
| TOTAL MALTA                       |                             |                   | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 3                          | 18                      |
| NETHERLANDS                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                         | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 87                         | 6                | 3           | 3                      | 0                      | 0                       | 10                         | 90                       | 5                          | 62                      |
| TOTAL AMSTERDAM                   |                             |                   | 62                | 0        | 0         | 87                         | 6                | 3           | 3                      | 0                      | 0                       | 10                         | 90                       | 5                          | 62                      |
| TOTAL NETHERLANDS                 |                             |                   | 62                | 0        | 0         | 87                         | 6                | 3           | 3                      | 0                      | 0                       | 10                         | 90                       | 5                          | 62                      |
| POLAND                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KATOWICE                          | WIZZ AIR                    | S                 | 18                | 0        | 0         | 72                         | 11               | 6           | 11                     | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL KATOWICE                    |                             |                   | 18                | 0        | 0         | 72                         | 11               | 6           | 11                     | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| KRAKOW                            | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 92                         | 0                | 8           | 0                      | 0                      | 0                       | 5                          | 81                       | 12                         | 26                      |
| TOTAL KRAKOW                      |                             |                   | 26                | 0        | 0         | 92                         | 0                | 8           | 0                      | 0                      | 0                       | 5                          | 81                       | 12                         | 26                      |
| TOTAL POLAND                      |                             |                   | 44                | 0        | 0         | 84                         | 5                | 7           | 5                      | 0                      | 0                       | 13                         | 81                       | 12                         | 26                      |
| PORTUGAL(EXCLUDING MADEIRA)       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | EASYJET AIRLINE COMPANY LTD | S                 | 72                | 0        | 0         | 88                         | 7                | 6           | 0                      | 0                      | 0                       | 6                          | 89                       | 5                          | 76                      |
|                                   | JET2.COM LTD                | S                 | 22                | 0        | 0         | 82                         | 14               | 5           | 0                      | 0                      | 0                       | 7                          | 93                       | 3                          | 28                      |
| TOTAL FARO                        |                             |                   | 94                | 0        | 0         | 86                         | 9                | 5           | 0                      | 0                      | 0                       | 6                          | 90                       | 4                          | 104                     |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                             |                   | 94                | 0        | 0         | 86                         | 9                | 5           | 0                      | 0                      | 0                       | 6                          | 90                       | 4                          | 104                     |
| SPAIN                             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 1         | 89                         | 2                | 5           | 3                      | 0                      | 2                       | 18                         | 90                       | 5                          | 62                      |
|                                   | JET2.COM LTD                | S                 | 30                | 0        | 0         | 93                         | 3                | 3           | 0                      | 0                      | 0                       | 5                          | 93                       | 3                          | 30                      |



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| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL ALICANTE</b>                  |                             |                   | <b>92</b>         | <b>0</b> | <b>1</b>  | <b>90</b>                  | <b>2</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>14</b>                  | <b>91</b>                | <b>5</b>                   | 92                      |
| BARCELONA                              | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 83                         | 11               | 0           | 3                      | 3                      | 0                       | 14                         | 82                       | 12                         | 34                      |
| <b>TOTAL BARCELONA</b>                 |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>11</b>        | <b>0</b>    | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>14</b>                  | <b>82</b>                | <b>12</b>                  | 34                      |
| IBIZA                                  | EASYJET AIRLINE COMPANY LTD | S                 | 4                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 21                         | 100                      | 2                          | 3                       |
|  | JET2.COM LTD                | S                 | 8                 | 0        | 0         | 50                         | 38               | 13          | 0                      | 0                      | 0                       | 13                         | 100                      | 3                          | 6                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0        | 0         | 67                         | 11               | 11          | 11                     | 0                      | 0                       | 16                         | 100                      | 6                          | 7                       |
| <b>TOTAL IBIZA</b>                     |                             |                   | <b>22</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>18</b>        | <b>18</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>100</b>               | <b>4</b>                   | 17                      |
| MAHON                                  | JET2.COM LTD                | S                 | 4                 | 0        | 0         | 25                         | 25               | 0           | 50                     | 0                      | 0                       | 55                         | 75                       | 51                         | 4                       |
| <b>TOTAL MAHON</b>                     |                             |                   | <b>5</b>          | <b>0</b> | <b>0</b>  | <b>40</b>                  | <b>20</b>        | <b>0</b>    | <b>40</b>              | <b>0</b>               | <b>0</b>                | <b>46</b>                  | <b>80</b>                | <b>42</b>                  | 5                       |
| MALAGA                                 | EASYJET AIRLINE COMPANY LTD | S                 | 68                | 0        | 0         | 94                         | 4                | 0           | 1                      | 0                      | 0                       | 4                          | 90                       | 5                          | 72                      |
|  | JET2.COM LTD                | S                 | 22                | 0        | 0         | 64                         | 27               | 5           | 5                      | 0                      | 0                       | 18                         | 67                       | 13                         | 18                      |
|  | THOMSON AIRWAYS LTD         | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 0                          | 1                       |
| <b>TOTAL MALAGA</b>                    |                             |                   | <b>93</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>10</b>        | <b>1</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>6</b>                   | 91                      |
| MURCIA SAN JAVIER                      | JET2.COM LTD                | S                 | 6                 | 0        | 0         | 67                         | 0                | 33          | 0                      | 0                      | 0                       | 17                         | 75                       | 10                         | 16                      |
| <b>TOTAL MURCIA SAN JAVIER</b>         |                             |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>33</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>75</b>                | <b>10</b>                  | 16                      |
| PALMA DE MALLORCA                      | EASYJET AIRLINE COMPANY LTD | S                 | 72                | 0        | 0         | 82                         | 13               | 6           | 0                      | 0                      | 0                       | 6                          | 88                       | 6                          | 77                      |
|  | JET2.COM LTD                | S                 | 36                | 0        | 0         | 67                         | 17               | 14          | 3                      | 0                      | 0                       | 14                         | 58                       | 20                         | 36                      |
|  | JET2.COM LTD                | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 5                 | 1        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 75                       | 34                         | 8                       |
|  | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 12                         | 57                       | 18                         | 14                      |
| <b>TOTAL PALMA DE MALLORCA</b>         |                             |                   | <b>132</b>        | <b>1</b> | <b>0</b>  | <b>80</b>                  | <b>12</b>        | <b>8</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>75</b>                | <b>13</b>                  | 142                     |
| REUS                                   | JET2.COM LTD                | S                 | 12                | 0        | 0         | 67                         | 17               | 17          | 0                      | 0                      | 0                       | 16                         | 100                      | 2                          | 12                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0        | 0         | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 7                          | 89                       | 5                          | 9                       |
|  | THOMSON AIRWAYS LTD         | C                 | 3                 | 0        | 0         | 33                         | 0                | 0           | 33                     | 33                     | 0                       | 118                        | 100                      | 5                          | 3                       |
| <b>TOTAL REUS</b>                      |                             |                   | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>13</b>        | <b>13</b>   | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>26</b>                  | <b>96</b>                | <b>4</b>                   | 24                      |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>410</b>        | <b>1</b> | <b>1</b>  | <b>81</b>                  | <b>10</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>84</b>                | <b>9</b>                   | 421                     |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | JET2.COM LTD                | S                 | 12                | 0        | 0         | 83                         | 8                | 8           | 0                      | 0                      | 0                       | 7                          | 50                       | 22                         | 8                       |
|  | THOMAS COOK AIRLINES LTD    | S                 | 16                | 0        | 0         | 88                         | 0                | 13          | 0                      | 0                      | 0                       | 7                          | 90                       | 4                          | 10                      |
|  | THOMSON AIRWAYS LTD         | C                 | 3                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 13                         | 50                       | 19                         | 4                       |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>31</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>6</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>68</b>                | <b>13</b>                  | 22                      |
| LAS PALMAS                             | JET2.COM LTD                | S                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD         | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 8                          | 3                       |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>100</b>               | <b>8</b>                   | 3                       |
| TENERIFE (SURREINA SOFIA)              | JET2.COM LTD                | S                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 2                          | 61                       | 15                         | 18                      |
|  | THOMAS COOK AIRLINES LTD    | S                 | 16                | 0        | 0         | 81                         | 0                | 13          | 6                      | 0                      | 0                       | 13                         | 91                       | 4                          | 11                      |
|  | THOMSON AIRWAYS LTD         | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 0                          | 2                       |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>3</b>         | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>74</b>                | <b>10</b>                  | 31                      |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>76</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>4</b>         | <b>7</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>73</b>                | <b>11</b>                  | 56                      |
| <b>TURKEY</b>                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BODRUM (MILAS)                         | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 2                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BELFAST INTERNATIONAL (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL BODRUM (MILAS)</b>          |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>100</b>               | <b>2</b>                   | <b>8</b>                |
| DALAMAN                              | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 90                         | 0                | 0           | 10                     | 0                      | 0                       | 7                          | 79                       | 12                         | 19                      |
| <b>TOTAL DALAMAN</b>                 |                             |                   | <b>11</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>0</b>         | <b>0</b>    | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>80</b>                | <b>12</b>                  | <b>20</b>               |
| <b>TOTAL TURKEY</b>                  |                             |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>0</b>         | <b>0</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>83</b>                | <b>15</b>                  | <b>36</b>               |
| <b>UNITED KINGDOM</b>                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BIRMINGHAM                           | EASYJET AIRLINE COMPANY LTD | S                 | 122               | 0        | 0         | 89                         | 6                | 3           | 1                      | 1                      | 0                       | 7                          | 86                       | 7                          | 134                     |
| <b>TOTAL BIRMINGHAM</b>              |                             |                   | <b>122</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>6</b>         | <b>3</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>86</b>                | <b>7</b>                   | <b>134</b>              |
| BRISTOL                              | EASYJET AIRLINE COMPANY LTD | S                 | 150               | 0        | 0         | 85                         | 9                | 4           | 1                      | 0                      | 0                       | 8                          | 89                       | 6                          | 150                     |
| <b>TOTAL BRISTOL</b>                 |                             |                   | <b>150</b>        | <b>1</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>89</b>                | <b>6</b>                   | <b>150</b>              |
| EDINBURGH                            | EASYJET AIRLINE COMPANY LTD | S                 | 160               | 0        | 0         | 91                         | 3                | 6           | 0                      | 0                      | 0                       | 5                          | 88                       | 7                          | 170                     |
| <b>TOTAL EDINBURGH</b>               |                             |                   | <b>160</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>3</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>88</b>                | <b>7</b>                   | <b>170</b>              |
| FARNBOROUGH                          | EASTERN AIRWAYS             | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL FARNBOROUGH</b>             |                             |                   | <b>2</b>          | <b>1</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GATWICK                              | EASYJET AIRLINE COMPANY LTD | S                 | 296               | 0        | 0         | 56                         | 21               | 12          | 10                     | 1                      | 0                       | 23                         | 79                       | 8                          | 282                     |
| <b>TOTAL GATWICK</b>                 |                             |                   | <b>296</b>        | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>21</b>        | <b>12</b>   | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>79</b>                | <b>8</b>                   | <b>282</b>              |
| GLASGOW                              | BMI REGIONAL                | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                      | CITY JET                    | C                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                      | DANISH AIR TRANSPORT        | C                 | 2                 | 0        | 0         | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
|                                      | EASYJET AIRLINE COMPANY LTD | S                 | 185               | 0        | 1         | 92                         | 4                | 1           | 2                      | 1                      | 0                       | 7                          | 97                       | 2                          | 204                     |
| <b>TOTAL GLASGOW</b>                 |                             |                   | <b>193</b>        | <b>2</b> | <b>1</b>  | <b>91</b>                  | <b>6</b>         | <b>1</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>97</b>                | <b>2</b>                   | <b>204</b>              |
| JERSEY                               | EASYJET AIRLINE COMPANY LTD | S                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL JERSEY</b>                  |                             |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| LIVERPOOL (JOHN LENNON)              | EASYJET AIRLINE COMPANY LTD | S                 | 286               | 0        | 0         | 91                         | 5                | 3           | 1                      | 0                      | 0                       | 5                          | 93                       | 3                          | 292                     |
| <b>TOTAL LIVERPOOL (JOHN LENNON)</b> |                             |                   | <b>286</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>5</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>93</b>                | <b>3</b>                   | <b>292</b>              |
| LUTON                                | EASYJET AIRLINE COMPANY LTD | S                 | 186               | 0        | 0         | 84                         | 7                | 7           | 2                      | 0                      | 0                       | 8                          | 83                       | 10                         | 166                     |
| <b>TOTAL LUTON</b>                   |                             |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>7</b>         | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>10</b>                  | <b>166</b>              |
| MANCHESTER                           | EASYJET AIRLINE COMPANY LTD | S                 | 144               | 0        | 0         | 81                         | 10               | 4           | 4                      | 0                      | 0                       | 8                          | 90                       | 8                          | 148                     |
| <b>TOTAL MANCHESTER</b>              |                             |                   | <b>144</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>10</b>        | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>90</b>                | <b>8</b>                   | <b>148</b>              |
| NEWCASTLE                            | EASYJET AIRLINE COMPANY LTD | S                 | 140               | 0        | 2         | 94                         | 2                | 3           | 1                      | 0                      | 0                       | 5                          | 89                       | 9                          | 140                     |
| <b>TOTAL NEWCASTLE</b>               |                             |                   | <b>140</b>        | <b>0</b> | <b>2</b>  | <b>94</b>                  | <b>2</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>89</b>                | <b>9</b>                   | <b>140</b>              |
| STANSTED                             | EASYJET AIRLINE COMPANY LTD | S                 | 198               | 0        | 0         | 87                         | 7                | 3           | 3                      | 1                      | 0                       | 8                          | 94                       | 4                          | 186                     |
| <b>TOTAL STANSTED</b>                |                             |                   | <b>198</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>7</b>         | <b>3</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>8</b>                   | <b>94</b>                | <b>4</b>                   | <b>186</b>              |
| <b>TOTAL UNITED KINGDOM</b>          |                             |                   | <b>1883</b>       | <b>4</b> | <b>3</b>  | <b>83</b>                  | <b>8</b>         | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>6</b>                   | <b>1872</b>             |
| <b>USA</b>                           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (NEWARK)                    | UNITED AIRLINES             | S                 | 54                | 0        | 0         | 81                         | 2                | 9           | 6                      | 2                      | 0                       | 17                         | 65                       | 26                         | 54                      |
| <b>TOTAL NEW YORK (NEWARK)</b>       |                             |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>2</b>         | <b>9</b>    | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>17</b>                  | <b>65</b>                | <b>26</b>                  | <b>54</b>               |
| <b>TOTAL USA</b>                     |                             |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>2</b>         | <b>9</b>    | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>17</b>                  | <b>65</b>                | <b>26</b>                  | <b>54</b>               |
| <b>TOTAL BELFAST INTERNATIONAL</b>   |                             |                   | <b>2872</b>       | <b>5</b> | <b>8</b>  | <b>83</b>                  | <b>8</b>         | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>87</b>                | <b>7</b>                   | <b>2779</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>                   |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                        | DENIM AIR                | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL INNSBRUCK</b>           |                          |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>38</b>                  | <b>5</b>                |
| SALZBURG                         | FLYBE LTD                | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 33                       | 19                         | 3                       |
| <b>TOTAL SALZBURG</b>            |                          |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>25</b>                | <b>26</b>                  | <b>4</b>                |
| <b>TOTAL AUSTRIA</b>             |                          |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>11</b>                | <b>32</b>                  | <b>9</b>                |
| <b>BELGIUM</b>                   |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                         | BRUSSELS AIRLINES        | S                 | 184               | 0        | 1         | 78                         | 14               | 4           | 3                      | 1                      | 0                       | 13                         | 70                       | 12                         | 232                     |
| <b>TOTAL BRUSSELS</b>            |                          |                   | <b>184</b>        | <b>0</b> | <b>1</b>  | <b>78</b>                  | <b>14</b>        | <b>4</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>70</b>                | <b>12</b>                  | <b>232</b>              |
| <b>TOTAL BELGIUM</b>             |                          |                   | <b>184</b>        | <b>0</b> | <b>1</b>  | <b>78</b>                  | <b>14</b>        | <b>4</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>70</b>                | <b>12</b>                  | <b>233</b>              |
| <b>BULGARIA</b>                  |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                           | BH AIR                   | C                 | 6                 | 0        | 0         | 67                         | 0                | 33          | 0                      | 0                      | 0                       | 15                         | 67                       | 25                         | 3                       |
|                                  | THOMAS COOK AIRLINES LTD | C                 | 4                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 47                         | 50                       | 73                         | 4                       |
| <b>TOTAL BURGAS</b>              |                          |                   | <b>11</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>9</b>         | <b>18</b>   | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>67</b>                | <b>41</b>                  | <b>9</b>                |
| <b>TOTAL BULGARIA</b>            |                          |                   | <b>11</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>9</b>         | <b>18</b>   | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>67</b>                | <b>41</b>                  | <b>9</b>                |
| <b>CANADA</b>                    |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TORONTO                          | AIR TRANSAT              | S                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 33                       | 38                         | 6                       |
| <b>TOTAL TORONTO</b>             |                          |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>33</b>                | <b>38</b>                  | <b>6</b>                |
| <b>TOTAL CANADA</b>              |                          |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>33</b>                | <b>38</b>                  | <b>6</b>                |
| <b>CAPE VERDE ISLANDS</b>        |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BOA VISTA (RABIL)                | THOMSON AIRWAYS LTD      | S                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 63                       | 11                         | 8                       |
| <b>TOTAL BOA VISTA (RABIL)</b>   |                          |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>13</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>63</b>                | <b>11</b>                  | <b>8</b>                |
| ILHA DO SAL C.VERDE              | THOMSON AIRWAYS LTD      | S                 | 8                 | 0        | 0         | 63                         | 13               | 13          | 13                     | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL ILHA DO SAL C.VERDE</b> |                          |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>        | <b>13</b>   | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL CAPE VERDE ISLANDS</b>  |                          |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>13</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>63</b>                | <b>11</b>                  | <b>8</b>                |
| <b>CROATIA</b>                   |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                        | MONARCH AIRLINES         | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 71                       | 25                         | 28                      |
|                                  | THOMSON AIRWAYS LTD      | S                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUBROVNIK</b>           |                          |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>79</b>                | <b>18</b>                  | <b>43</b>               |
| PULA                             | THOMSON AIRWAYS LTD      | C                 | 11                | 0        | 0         | 73                         | 9                | 18          | 0                      | 0                      | 0                       | 10                         | 91                       | 4                          | 11                      |
| <b>TOTAL PULA</b>                |                          |                   | <b>11</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>9</b>         | <b>18</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>91</b>                | <b>4</b>                   | <b>11</b>               |
| <b>TOTAL CROATIA</b>             |                          |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>7</b>         | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>13</b>                  | <b>70</b>               |
| <b>CYPRUS</b>                    |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                          | MONARCH AIRLINES         | S                 | 40                | 0        | 0         | 88                         | 8                | 5           | 0                      | 0                      | 0                       | 7                          | 63                       | 20                         | 38                      |
|                                  | THOMAS COOK AIRLINES LTD | C                 | 17                | 0        | 0         | 53                         | 24               | 12          | 12                     | 0                      | 0                       | 23                         | 100                      | 4                          | 15                      |
|                                  | THOMSON AIRWAYS LTD      | C                 | 9                 | 0        | 0         | 56                         | 22               | 22          | 0                      | 0                      | 0                       | 15                         | 100                      | 3                          | 7                       |
| <b>TOTAL LARNACA</b>             |                          |                   | <b>66</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>14</b>        | <b>9</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>77</b>                | <b>14</b>                  | <b>60</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PAPHOS                                | MONARCH AIRLINES         | S                 | 22                | 0        | 0         | 77                         | 14               | 9           | 0                      | 0                      | 0                       | 11                         | 72                       | 9                          | 18                      |
|                                       | THOMAS COOK AIRLINES LTD | C                 | 4                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 13                         | 100                      | 0                          | 1                       |
|                                       | THOMSON AIRWAYS LTD      | C                 | 24                | 0        | 0         | 71                         | 13               | 17          | 0                      | 0                      | 0                       | 12                         | 83                       | 7                          | 24                      |
| <b>TOTAL PAPHOS</b>                   |                          |                   | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>14</b>        | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>7</b>                   | <b>43</b>               |
| <b>TOTAL CYPRUS</b>                   |                          |                   | <b>116</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>14</b>        | <b>11</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>78</b>                | <b>11</b>                  | <b>103</b>              |
| <b>DENMARK</b>                        |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                            | SAS                      | S                 | 96                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 92                       | 6                          | 106                     |
| <b>TOTAL COPENHAGEN</b>               |                          |                   | <b>96</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>92</b>                | <b>6</b>                   | <b>106</b>              |
| <b>TOTAL DENMARK</b>                  |                          |                   | <b>96</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>92</b>                | <b>6</b>                   | <b>106</b>              |
| <b>EGYPT</b>                          |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HURGHADA                              | MONARCH AIRLINES         | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 80                       | 7                          | 10                      |
|                                       | THOMSON AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 88                       | 8                          | 8                       |
| <b>TOTAL HURGHADA</b>                 |                          |                   | <b>12</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>83</b>                  | <b>7</b>                 | <b>18</b>                  |                         |
| SHARM EL SHEIKH (OPHIRA)              | MONARCH AIRLINES         | S                 | 34                | 0        | 0         | 85                         | 6                | 6           | 3                      | 0                      | 0                       | 7                          | 81                       | 18                         | 27                      |
|                                       | THOMAS COOK AIRLINES LTD | C                 | 18                | 0        | 0         | 78                         | 11               | 6           | 6                      | 0                      | 0                       | 9                          | 63                       | 15                         | 8                       |
|                                       | THOMSON AIRWAYS LTD      | C                 | 17                | 0        | 0         | 65                         | 12               | 12          | 12                     | 0                      | 0                       | 20                         | 50                       | 17                         | 18                      |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                          |                   | <b>69</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>9</b>         | <b>7</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>68</b>                | <b>17</b>                  | <b>53</b>               |
| <b>TOTAL EGYPT</b>                    |                          |                   | <b>81</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>7</b>         | <b>6</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>72</b>                | <b>14</b>                  | <b>71</b>               |
| <b>FRANCE</b>                         |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AVIGNON                               | FLYBE LTD                | S                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 75                       | 8                          | 4                       |
| <b>TOTAL AVIGNON</b>                  |                          |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>75</b>                | <b>8</b>                   | <b>4</b>                |
| BASTIA                                | FLYBE LTD                | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL BASTIA</b>                   |                          |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BERGERAC                              | FLYBE LTD                | S                 | 4                 | 1        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 5                          | 75                       | 9                          | 4                       |
| <b>TOTAL BERGERAC</b>                 |                          |                   | <b>4</b>          | <b>1</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>75</b>                | <b>9</b>                   | <b>4</b>                |
| BIARRITZ                              | FLYBE LTD                | S                 | 4                 | 0        | 0         | 25                         | 25               | 50          | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| <b>TOTAL BIARRITZ</b>                 |                          |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>25</b>        | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BORDEAUX                              | AIR NOSTRUM              | C                 | 2                 | 0        | 0         | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
|                                       | FLYBE LTD                | S                 | 36                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 75                       | 17                         | 20                      |
| <b>TOTAL BORDEAUX</b>                 |                          |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>8</b>         | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>79</b>                | <b>14</b>                  | <b>24</b>               |
| LA ROCHELLE                           | FLYBE LTD                | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 50                       | 24                         | 4                       |
| <b>TOTAL LA ROCHELLE</b>              |                          |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>50</b>                | <b>24</b>                  | <b>4</b>                |
| LYON                                  | FLYBE LTD                | S                 | 62                | 0        | 0         | 73                         | 26               | 2           | 0                      | 0                      | 0                       | 10                         | 74                       | 10                         | 50                      |
| <b>TOTAL LYON</b>                     |                          |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>26</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>74</b>                | <b>10</b>                  | <b>50</b>               |
| NICE                                  | MONARCH AIRLINES         | S                 | 38                | 0        | 0         | 82                         | 5                | 5           | 8                      | 0                      | 0                       | 15                         | 97                       | 5                          | 38                      |
| <b>TOTAL NICE</b>                     |                          |                   | <b>38</b>         | <b>1</b> | <b>0</b>  | <b>82</b>                  | <b>5</b>         | <b>5</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>97</b>                | <b>5</b>                   | <b>38</b>               |
| PARIS (CHARLES DE GAULLE)             | AIR FRANCE               | S                 | 156               | 0        | 0         | 96                         | 1                | 2           | 1                      | 0                      | 0                       | 3                          | 92                       | 5                          | 173                     |
|                                       | FLYBE LTD                | S                 | 155               | 0        | 1         | 94                         | 4                | 3           | 0                      | 0                      | 0                       | 4                          | 92                       | 4                          | 158                     |
|                                       | VLM (BELGIUM)            | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL PARIS (CHARLES DE GAULLE)    |                          |                   | 313               | 0        | 1         | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 3                          | 92                       | 5                          | 331                     |
| TARBES-LOURDES INTERNATIONAL       | TRANSAVIA                | C                 | 5                 | 0        | 0         | 0                          | 0                | 20          | 80                     | 0                      | 0                       | 84                         | 0                        | 0                          | 0                       |
| TOTAL TARBES-LOURDES INTERNATIONAL |                          |                   | 6                 | 0        | 0         | 17                         | 0                | 17          | 67                     | 0                      | 0                       | 72                         | 0                        | 32                         | 4                       |
| TOTAL FRANCE                       |                          |                   | 481               | 2        | 1         | 88                         | 7                | 3           | 2                      | 0                      | 0                       | 7                          | 87                       | 7                          | 499                     |
| GERMANY                            |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (TEGEL)                     | FLYBE LTD                | S                 | 62                | 0        | 0         | 94                         | 5                | 2           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL BERLIN (TEGEL)               |                          |                   | 62                | 0        | 0         | 94                         | 5                | 2           | 0                      | 0                      | 0                       | 3                          | 94                       | 4                          | 34                      |
| DUSSELDORF                         | FLYBE LTD                | S                 | 183               | 0        | 1         | 90                         | 6                | 4           | 0                      | 0                      | 0                       | 5                          | 86                       | 7                          | 168                     |
|                                    | GERMANWINGS              | S                 | 142               | 0        | 0         | 75                         | 13               | 8           | 4                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL DUSSELDORF                   |                          |                   | 325               | 0        | 1         | 83                         | 9                | 6           | 2                      | 0                      | 0                       | 8                          | 81                       | 8                          | 312                     |
| FRANKFURT MAIN                     | GERMANWINGS              | S                 | 154               | 0        | 0         | 84                         | 8                | 8           | 1                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                    | LUFTHANSA                | S                 | 68                | 0        | 0         | 68                         | 21               | 12          | 0                      | 0                      | 0                       | 13                         | 88                       | 7                          | 82                      |
| TOTAL FRANKFURT MAIN               |                          |                   | 222               | 0        | 0         | 79                         | 12               | 9           | 0                      | 0                      | 0                       | 10                         | 91                       | 6                          | 226                     |
| HAMBURG                            | GERMANWINGS              | S                 | 52                | 0        | 0         | 79                         | 10               | 8           | 4                      | 0                      | 0                       | 10                         | 83                       | 8                          | 52                      |
| TOTAL HAMBURG                      |                          |                   | 52                | 0        | 0         | 79                         | 10               | 8           | 4                      | 0                      | 0                       | 10                         | 83                       | 8                          | 52                      |
| HANOVER                            | DANISH AIR TRANSPORT     | C                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                    | FLYBE LTD                | S                 | 62                | 0        | 0         | 77                         | 11               | 11          | 0                      | 0                      | 0                       | 10                         | 80                       | 10                         | 80                      |
| TOTAL HANOVER                      |                          |                   | 80                | 0        | 0         | 83                         | 9                | 9           | 0                      | 0                      | 0                       | 8                          | 82                       | 9                          | 88                      |
| MUNICH                             | LUFTHANSA CITY LINE      | S                 | 154               | 0        | 0         | 84                         | 12               | 5           | 0                      | 0                      | 0                       | 9                          | 96                       | 3                          | 158                     |
| TOTAL MUNICH                       |                          |                   | 154               | 0        | 0         | 84                         | 12               | 5           | 0                      | 0                      | 0                       | 9                          | 96                       | 3                          | 158                     |
| PADERBORN                          | DANISH AIR TRANSPORT     | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL PADERBORN                    |                          |                   | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| STUTTART                           | FLYBE LTD                | S                 | 104               | 0        | 0         | 90                         | 4                | 3           | 3                      | 0                      | 0                       | 7                          | 74                       | 14                         | 106                     |
| TOTAL STUTTART                     |                          |                   | 105               | 0        | 0         | 90                         | 4                | 3           | 3                      | 0                      | 0                       | 7                          | 74                       | 14                         | 106                     |
| TOTAL GERMANY                      |                          |                   | 1010              | 0        | 1         | 84                         | 9                | 6           | 1                      | 0                      | 0                       | 8                          | 86                       | 8                          | 1038                    |
| GIBRALTAR                          |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                          | MONARCH AIRLINES         | S                 | 22                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 81                       | 18                         | 26                      |
| TOTAL GIBRALTAR                    |                          |                   | 22                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 81                       | 18                         | 26                      |
| TOTAL GIBRALTAR                    |                          |                   | 22                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 81                       | 18                         | 26                      |
| GREECE                             |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                             | AEGEAN AIRLINES          | S                 | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL ATHENS                       |                          |                   | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| CHANIA                             | THOMSON AIRWAYS LTD      | C                 | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL CHANIA                       |                          |                   | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| CORFU                              | THOMAS COOK AIRLINES LTD | C                 | 12                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 67                       | 40                         | 12                      |
|                                    | THOMSON AIRWAYS LTD      | C                 | 14                | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 7                          | 86                       | 6                          | 14                      |
| TOTAL CORFU                        |                          |                   | 26                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 6                          | 82                       | 18                         | 33                      |
| HERAKLION                          | MONARCH AIRLINES         | S                 | 14                | 0        | 0         | 86                         | 7                | 7           | 0                      | 0                      | 0                       | 5                          | 94                       | 5                          | 18                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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|--------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                          |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HERAKLION                      | THOMAS COOK AIRLINES LTD | C                 | 14                | 0          | 0        | 71                         | 14               | 14          | 0                      | 0                      | 0                       | 12                         | 64                       | 63                         | 14                      |
|                                | THOMSON AIRWAYS LTD      | C                 | 11                | 0          | 0        | 64                         | 18               | 18          | 0                      | 0                      | 0                       | 11                         | 75                       | 12                         | 12                      |
| <b>TOTAL HERAKLION</b>         |                          |                   | <b>39</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>13</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>80</b>                | <b>25</b>                  | <b>44</b>               |
| KALAMATA                       | THOMAS COOK AIRLINES LTD | C                 | 4                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 10                      | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL KALAMATA</b>          |                          |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>10</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| KAVALA                         | THOMSON AIRWAYS LTD      | C                 | 9                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 3                       | 100                        | 3                        | 7                          |                         |
| <b>TOTAL KAVALA</b>            |                          |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>100</b>                 | <b>3</b>                 | <b>7</b>                   |                         |
| KEFALLINIA                     | FLYBE LTD                | C                 | 3                 | 0          | 0        | 67                         | 33               | 0           | 0                      | 0                      | 12                      | 0                          | 0                        | 0                          |                         |
|                                | THOMAS COOK AIRLINES LTD | C                 | 6                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 13                      | 83                         | 11                       | 6                          |                         |
|                                | THOMSON AIRWAYS LTD      | C                 | 11                | 0          | 0        | 64                         | 36               | 0           | 0                      | 0                      | 11                      | 22                         | 26                       | 9                          |                         |
| <b>TOTAL KEFALLINIA</b>        |                          |                   | <b>20</b>         | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>40</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>12</b>               | <b>47</b>                  | <b>20</b>                | <b>15</b>                  |                         |
| KOS                            | THOMAS COOK AIRLINES LTD | C                 | 17                | 0          | 0        | 82                         | 6                | 12          | 0                      | 0                      | 10                      | 65                         | 25                       | 17                         |                         |
|                                | THOMSON AIRWAYS LTD      | C                 | 11                | 0          | 0        | 73                         | 9                | 18          | 0                      | 0                      | 13                      | 86                         | 9                        | 7                          |                         |
| <b>TOTAL KOS</b>               |                          |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>7</b>         | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>71</b>                  | <b>20</b>                | <b>24</b>                  |                         |
| MYTILINI                       | THOMAS COOK AIRLINES LTD | C                 | 10                | 0          | 0        | 90                         | 10               | 0           | 0                      | 0                      | 4                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL MYTILINI</b>          |                          |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| PREVEZA                        | MONARCH AIRLINES         | S                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 5                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL PREVEZA</b>           |                          |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>5</b>                | <b>100</b>                 | <b>4</b>                 | <b>2</b>                   |                         |
| RHODES                         | THOMAS COOK AIRLINES LTD | C                 | 14                | 0          | 0        | 93                         | 0                | 7           | 0                      | 0                      | 6                       | 92                         | 5                        | 12                         |                         |
|                                | THOMSON AIRWAYS LTD      | C                 | 19                | 0          | 0        | 53                         | 32               | 16          | 0                      | 0                      | 16                      | 63                         | 24                       | 19                         |                         |
| <b>TOTAL RHODES</b>            |                          |                   | <b>33</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>18</b>        | <b>12</b>   | <b>0</b>               | <b>0</b>               | <b>12</b>               | <b>75</b>                  | <b>17</b>                | <b>32</b>                  |                         |
| SKIATHOS                       | THOMSON AIRWAYS LTD      | C                 | 7                 | 0          | 0        | 57                         | 29               | 14          | 0                      | 0                      | 14                      | 100                        | 3                        | 7                          |                         |
| <b>TOTAL SKIATHOS</b>          |                          |                   | <b>7</b>          | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>29</b>        | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>100</b>                 | <b>4</b>                 | <b>8</b>                   |                         |
| THIRA (SANTORINI)              | THOMAS COOK AIRLINES LTD | C                 | 6                 | 0          | 0        | 83                         | 0                | 0           | 17                     | 0                      | 15                      | 100                        | 3                        | 4                          |                         |
| <b>TOTAL THIRA (SANTORINI)</b> |                          |                   | <b>7</b>          | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>14</b>        | <b>0</b>    | <b>14</b>              | <b>0</b>               | <b>16</b>               | <b>100</b>                 | <b>4</b>                 | <b>5</b>                   |                         |
| ZAKINTHOS                      | THOMAS COOK AIRLINES LTD | C                 | 25                | 0          | 0        | 84                         | 16               | 0           | 0                      | 0                      | 5                       | 71                         | 8                        | 21                         |                         |
|                                | THOMSON AIRWAYS LTD      | C                 | 11                | 0          | 0        | 82                         | 9                | 9           | 0                      | 0                      | 10                      | 73                         | 15                       | 11                         |                         |
| <b>TOTAL ZAKINTHOS</b>         |                          |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>14</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>72</b>                  | <b>11</b>                | <b>32</b>                  |                         |
| <b>TOTAL GREECE</b>            |                          |                   | <b>248</b>        | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>16</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>77</b>                  | <b>17</b>                | <b>202</b>                 |                         |
| ICELAND                        |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                       | ICELANDAIR               | S                 | 14                | 0          | 0        | 64                         | 14               | 7           | 0                      | 0                      | 14                      | 79                         | 0                        | 0                          |                         |
| <b>TOTAL KEFLAVIK</b>          |                          |                   | <b>14</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>14</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>79</b>                  | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL ICELAND</b>           |                          |                   | <b>14</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>14</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>79</b>                  | <b>0</b>                 | <b>0</b>                   |                         |
| INDIA                          |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DELHI                          | AIR INDIA                | S                 | 62                | 0          | 0        | 69                         | 16               | 8           | 6                      | 0                      | 14                      | 94                         | 4                        | 36                         |                         |
| <b>TOTAL DELHI</b>             |                          |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>16</b>        | <b>8</b>    | <b>6</b>               | <b>0</b>               | <b>14</b>               | <b>94</b>                  | <b>4</b>                 | <b>36</b>                  |                         |
| <b>TOTAL INDIA</b>             |                          |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>16</b>        | <b>8</b>    | <b>6</b>               | <b>0</b>               | <b>14</b>               | <b>94</b>                  | <b>4</b>                 | <b>36</b>                  |                         |
| IRISH REPUBLIC                 |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                           | STOBART AIR              | S                 | 114               | 0          | 0        | 89                         | 4                | 1           | 5                      | 0                      | 6                       | 94                         | 6                        | 122                        |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL CORK</b>                   |                     |                   | <b>114</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>4</b>         | <b>1</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>94</b>                | <b>6</b>                   | 122                     |
| <b>DUBLIN</b>                       | AER LINGUS          | S                 | 158               | 0        | 0         | 77                         | 15               | 8           | 1                      | 0                      | 0                       | 9                          | 85                       | 7                          | 136                     |
|                                     | RYANAIR             | S                 | 248               | 0        | 0         | 85                         | 8                | 4           | 2                      | 0                      | 0                       | 8                          | 89                       | 8                          | 248                     |
|                                     | STOBART AIR         | S                 | 90                | 0        | 0         | 97                         | 1                | 2           | 0                      | 0                      | 0                       | 2                          | 89                       | 5                          | 106                     |
| <b>TOTAL DUBLIN</b>                 |                     |                   | <b>496</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>7</b>                   | 490                     |
| <b>WATERFORD</b>                    | VLM (BELGIUM)       | S                 | 36                | 0        | 0         | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| <b>TOTAL WATERFORD</b>              |                     |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>97</b>                  | <b>3</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>74</b>                | <b>11</b>                  | 34                      |
| <b>TOTAL IRISH REPUBLIC</b>         |                     |                   | <b>646</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>8</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>88</b>                | <b>7</b>                   | 828                     |
| <b>ITALY</b>                        |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>CATANIA (FONTANAROSSA)</b>       | THOMSON AIRWAYS LTD | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 0                          | 1                       |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |                     |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>100</b>               | <b>0</b>                   | 1                       |
| <b>GENOA</b>                        | THOMSON AIRWAYS LTD | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 50                       | 116                        | 4                       |
| <b>TOTAL GENOA</b>                  |                     |                   | <b>5</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>50</b>                | <b>116</b>                 | 4                       |
| <b>MILAN (MALPENSA)</b>             | FLYBE LTD           | S                 | 124               | 0        | 0         | 90                         | 5                | 5           | 1                      | 0                      | 0                       | 6                          | 89                       | 6                          | 118                     |
| <b>TOTAL MILAN (MALPENSA)</b>       |                     |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>5</b>         | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>89</b>                | <b>6</b>                   | 118                     |
| <b>NAPLES</b>                       | THOMSON AIRWAYS LTD | C                 | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 7                          | 83                       | 7                          | 18                      |
| <b>TOTAL NAPLES</b>                 |                     |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>17</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>83</b>                | <b>7</b>                   | 18                      |
| <b>ROME (FIUMICINO)</b>             | MONARCH AIRLINES    | S                 | 46                | 0        | 0         | 67                         | 13               | 13          | 7                      | 0                      | 0                       | 18                         | 72                       | 15                         | 58                      |
| <b>TOTAL ROME (FIUMICINO)</b>       |                     |                   | <b>46</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>13</b>        | <b>13</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>73</b>                | <b>15</b>                  | 59                      |
| <b>VENICE</b>                       | MONARCH AIRLINES    | S                 | 38                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 3                          | 72                       | 9                          | 36                      |
|                                     | THOMSON AIRWAYS LTD | C                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 12                         | 75                       | 7                          | 4                       |
| <b>TOTAL VENICE</b>                 |                     |                   | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>9</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>73</b>                | <b>9</b>                   | 40                      |
| <b>VERONA VILLAFRANCA</b>           | FLYBE LTD           | C                 | 5                 | 0        | 0         | 60                         | 40               | 0           | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                     | THOMSON AIRWAYS LTD | C                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 6                       |
| <b>TOTAL VERONA VILLAFRANCA</b>     |                     |                   | <b>11</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>18</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>7</b>                   | 8                       |
| <b>TOTAL ITALY</b>                  |                     |                   | <b>250</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>80</b>                | <b>11</b>                  | 302                     |
| <b>JAMAICA</b>                      |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>MONTEGO BAY</b>                  | THOMSON AIRWAYS LTD | C                 | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 7                          | 40                       | 57                         | 10                      |
| <b>TOTAL MONTEGO BAY</b>            |                     |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>20</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>40</b>                | <b>57</b>                  | 10                      |
| <b>TOTAL JAMAICA</b>                |                     |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>20</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>40</b>                | <b>57</b>                  | 10                      |
| <b>LITHUANIA</b>                    |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>KAUNAS</b>                       | RYANAIR             | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 3                          | 16                      |
| <b>TOTAL KAUNAS</b>                 |                     |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>100</b>               | <b>3</b>                   | 16                      |
| <b>TOTAL LITHUANIA</b>              |                     |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>100</b>               | <b>3</b>                   | 16                      |
| <b>MALTA</b>                        |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>MALTA</b>                        | AIR MALTA           | C                 | 18                | 0        | 0         | 72                         | 6                | 22          | 0                      | 0                      | 0                       | 12                         | 100                      | 3                          | 18                      |
|                                     | RYANAIR             | S                 | 18                | 0        | 0         | 61                         | 22               | 17          | 0                      | 0                      | 0                       | 15                         | 94                       | 5                          | 18                      |
| <b>TOTAL MALTA</b>                  |                     |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>14</b>        | <b>19</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>97</b>                | <b>4</b>                   | 36                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

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| ORIGIN / DESTINATION              | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                          |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MALTA                       |                          |                   | 36                | 0          | 0        | 67                         | 14               | 19          | 0                      | 0                      | 0                       | 14                         | 97                       | 4                          | 36                      |
| MEXICO                            |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                            | THOMSON AIRWAYS LTD      | C                 | 18                | 0          | 0        | 67                         | 6                | 28          | 0                      | 0                      | 0                       | 16                         | 56                       | 34                         | 9                       |
| TOTAL CANCUN                      |                          |                   | 18                | 0          | 0        | 67                         | 6                | 28          | 0                      | 0                      | 0                       | 16                         | 56                       | 34                         | 9                       |
| TOTAL MEXICO                      |                          |                   | 18                | 0          | 0        | 67                         | 6                | 28          | 0                      | 0                      | 0                       | 16                         | 56                       | 34                         | 9                       |
| MOROCCO                           |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MARRAKESH                         | THOMSON AIRWAYS LTD      | S                 | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 70                       | 8                          | 10                      |
| TOTAL MARRAKESH                   |                          |                   | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 70                       | 8                          | 10                      |
| TOTAL MOROCCO                     |                          |                   | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 70                       | 8                          | 10                      |
| NETHERLANDS                       |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                         | FLYBE LTD                | S                 | 216               | 0          | 0        | 86                         | 8                | 5           | 1                      | 0                      | 0                       | 7                          | 72                       | 16                         | 160                     |
|                                   | KLM                      | S                 | 248               | 0          | 0        | 91                         | 7                | 1           | 1                      | 0                      | 0                       | 5                          | 89                       | 5                          | 238                     |
|                                   | KLM CITYHOPPER           | S                 | 62                | 0          | 0        | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 2                          | 97                       | 2                          | 70                      |
| TOTAL AMSTERDAM                   |                          |                   | 526               | 0          | 0        | 90                         | 7                | 2           | 1                      | 0                      | 0                       | 5                          | 85                       | 8                          | 468                     |
| TOTAL NETHERLANDS                 |                          |                   | 526               | 0          | 0        | 90                         | 7                | 2           | 1                      | 0                      | 0                       | 5                          | 85                       | 8                          | 468                     |
| PAKISTAN                          |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                         | PAKISTAN INTL AIRLINES   | S                 | 26                | 0          | 0        | 85                         | 4                | 12          | 0                      | 0                      | 0                       | 8                          | 86                       | 7                          | 36                      |
| TOTAL ISLAMABAD                   |                          |                   | 26                | 0          | 0        | 85                         | 4                | 12          | 0                      | 0                      | 0                       | 8                          | 86                       | 7                          | 36                      |
| TOTAL PAKISTAN                    |                          |                   | 26                | 0          | 0        | 85                         | 4                | 12          | 0                      | 0                      | 0                       | 8                          | 86                       | 7                          | 36                      |
| POLAND                            |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BYDGOSZCZ                         | RYANAIR                  | S                 | 26                | 0          | 0        | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 6                          | 79                       | 8                          | 28                      |
| TOTAL BYDGOSZCZ                   |                          |                   | 26                | 0          | 0        | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 6                          | 79                       | 8                          | 28                      |
| GDANSK                            | RYANAIR                  | S                 | 18                | 0          | 0        | 72                         | 22               | 6           | 0                      | 0                      | 0                       | 9                          | 94                       | 4                          | 18                      |
| TOTAL GDANSK                      |                          |                   | 18                | 0          | 0        | 72                         | 22               | 6           | 0                      | 0                      | 0                       | 9                          | 94                       | 4                          | 18                      |
| KATOWICE                          | RYANAIR                  | S                 | 18                | 0          | 0        | 78                         | 11               | 6           | 6                      | 0                      | 0                       | 13                         | 67                       | 26                         | 18                      |
| TOTAL KATOWICE                    |                          |                   | 18                | 0          | 0        | 78                         | 11               | 6           | 6                      | 0                      | 0                       | 13                         | 67                       | 26                         | 18                      |
| KRAKOW                            | RYANAIR                  | S                 | 18                | 0          | 0        | 89                         | 0                | 0           | 11                     | 0                      | 0                       | 14                         | 100                      | 1                          | 16                      |
| TOTAL KRAKOW                      |                          |                   | 18                | 0          | 0        | 89                         | 0                | 0           | 11                     | 0                      | 0                       | 14                         | 100                      | 1                          | 16                      |
| TOTAL POLAND                      |                          |                   | 80                | 0          | 0        | 81                         | 10               | 5           | 4                      | 0                      | 0                       | 10                         | 84                       | 10                         | 80                      |
| PORTUGAL(EXCLUDING MADEIRA)       |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | MONARCH AIRLINES         | S                 | 92                | 0          | 0        | 84                         | 4                | 3           | 7                      | 2                      | 0                       | 16                         | 80                       | 11                         | 82                      |
|                                   | RYANAIR                  | S                 | 27                | 0          | 0        | 93                         | 4                | 4           | 0                      | 0                      | 0                       | 5                          | 89                       | 6                          | 28                      |
|                                   | THOMAS COOK AIRLINES LTD | C                 | 10                | 0          | 0        | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 3                          | 50                       | 75                         | 4                       |
|                                   | THOMSON AIRWAYS LTD      | C                 | 16                | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 67                       | 10                         | 18                      |
| TOTAL FARO                        |                          |                   | 145               | 0          | 0        | 86                         | 6                | 3           | 4                      | 1                      | 0                       | 12                         | 80                       | 12                         | 132                     |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                          |                   | 145               | 0          | 0        | 86                         | 6                | 3           | 4                      | 1                      | 0                       | 12                         | 82                       | 10                         | 168                     |
| PORTUGAL(MADEIRA)                 |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | MONARCH AIRLINES         | S                 | 18                | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 8                          | 83                       | 25                         | 18                      |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                              |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                        | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 88                       | 4                          | 8                       |
| <b>TOTAL FUNCHAL</b>           |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>12</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>85</b>                | <b>19</b>                  | <b>26</b>               |
| <b>TOTAL PORTUGAL(MADEIRA)</b> |                              |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>85</b>                | <b>19</b>                  | <b>26</b>               |
| <b>SLOVAK REPUBLIC</b>         |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                     | RYANAIR                      | S                 | 26                | 0        | 0         | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 7                          | 82                       | 13                         | 28                      |
| <b>TOTAL BRATISLAVA</b>        |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>82</b>                | <b>13</b>                  | <b>28</b>               |
| <b>TOTAL SLOVAK REPUBLIC</b>   |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>82</b>                | <b>13</b>                  | <b>28</b>               |
| <b>SPAIN</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                       | MONARCH AIRLINES             | S                 | 76                | 0        | 0         | 78                         | 9                | 9           | 3                      | 0                      | 1                       | 24                         | 72                       | 17                         | 86                      |
|                                | RYANAIR                      | S                 | 80                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 3                          | 86                       | 8                          | 70                      |
|                                | THOMSON AIRWAYS LTD          | C                 | 18                | 0        | 0         | 61                         | 28               | 11          | 0                      | 0                      | 0                       | 16                         | 90                       | 8                          | 10                      |
| <b>TOTAL ALICANTE</b>          |                              |                   | <b>174</b>        | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>9</b>         | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>1</b>                | <b>13</b>                  | <b>79</b>                | <b>12</b>                  | <b>210</b>              |
| ALMERIA                        | THOMAS COOK AIRLINES LTD     | C                 | 4                 | 0        | 0         | 0                          | 25               | 25          | 50                     | 0                      | 0                       | 51                         | 75                       | 7                          | 4                       |
| <b>TOTAL ALMERIA</b>           |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>25</b>        | <b>25</b>   | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>51</b>                  | <b>59</b>                | <b>35</b>                  | <b>22</b>               |
| <b>BARCELONA</b>               |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                                | MONARCH AIRLINES             | S                 | 50                | 0        | 0         | 66                         | 14               | 12          | 8                      | 0                      | 0                       | 17                         | 79                       | 17                         | 62                      |
|                                | RYANAIR                      | S                 | 54                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 4                          | 66                       | 14                         | 44                      |
|                                | VUELING AIRLINES             | S                 | 5                 | 0        | 0         | 60                         | 40               | 0           | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL BARCELONA</b>         |                              |                   | <b>110</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>13</b>        | <b>6</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>74</b>                | <b>16</b>                  | <b>106</b>              |
| <b>IBIZA</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                                | MONARCH AIRLINES             | S                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 89                       | 3                          | 19                      |
|                                | RYANAIR                      | S                 | 18                | 0        | 0         | 89                         | 6                | 0           | 0                      | 6                      | 0                       | 17                         | 88                       | 5                          | 26                      |
|                                | STRATEGIC AIRLINES (LUXEMBO) | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD     | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 75                       | 46                         | 8                       |
|                                | THOMSON AIRWAYS LTD          | C                 | 20                | 0        | 0         | 75                         | 10               | 10          | 5                      | 0                      | 0                       | 12                         | 88                       | 6                          | 24                      |
| <b>TOTAL IBIZA</b>             |                              |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>5</b>         | <b>4</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>10</b>                  | <b>87</b>                | <b>9</b>                   | <b>77</b>               |
| <b>MADRID</b>                  |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                                | NORWEGIAN AIR SHUTTLE        | S                 | 26                | 0        | 0         | 77                         | 15               | 8           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL MADRID</b>            |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>15</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>MAHON</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                                | MONARCH AIRLINES             | S                 | 26                | 0        | 0         | 77                         | 8                | 8           | 8                      | 0                      | 0                       | 15                         | 82                       | 9                          | 22                      |
|                                | THOMAS COOK AIRLINES LTD     | C                 | 19                | 0        | 0         | 84                         | 11               | 5           | 0                      | 0                      | 0                       | 10                         | 93                       | 3                          | 15                      |
|                                | THOMSON AIRWAYS LTD          | C                 | 16                | 0        | 0         | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 7                          | 69                       | 9                          | 16                      |
| <b>TOTAL MAHON</b>             |                              |                   | <b>61</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>7</b>         | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>81</b>                | <b>7</b>                   | <b>53</b>               |
| <b>MALAGA</b>                  |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                                | MONARCH AIRLINES             | S                 | 89                | 1        | 1         | 83                         | 7                | 4           | 1                      | 0                      | 4                       | 28                         | 74                       | 13                         | 80                      |
|                                | NORWEGIAN AIR SHUTTLE        | S                 | 28                | 0        | 0         | 75                         | 14               | 4           | 7                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                | RYANAIR                      | S                 | 62                | 0        | 0         | 89                         | 10               | 2           | 0                      | 0                      | 0                       | 6                          | 85                       | 23                         | 52                      |
| <b>TOTAL MALAGA</b>            |                              |                   | <b>179</b>        | <b>1</b> | <b>1</b>  | <b>84</b>                  | <b>9</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>2</b>                | <b>18</b>                  | <b>78</b>                | <b>17</b>                  | <b>132</b>              |
| <b>MURCIA SAN JAVIER</b>       |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                                | RYANAIR                      | S                 | 34                | 0        | 0         | 82                         | 12               | 6           | 0                      | 0                      | 0                       | 7                          | 83                       | 12                         | 36                      |
| <b>TOTAL MURCIA SAN JAVIER</b> |                              |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>83</b>                | <b>12</b>                  | <b>36</b>               |
| <b>PALMA DE MALLORCA</b>       |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                                | EVELOP                       | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 25                       | 19                         | 4                       |
|                                | MONARCH AIRLINES             | S                 | 58                | 0        | 0         | 84                         | 10               | 2           | 3                      | 0                      | 0                       | 8                          | 84                       | 11                         | 70                      |
|                                | RYANAIR                      | S                 | 46                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 4                          | 82                       | 14                         | 44                      |
|                                | THOMAS COOK AIRLINES LTD     | C                 | 20                | 0        | 0         | 80                         | 15               | 5           | 0                      | 0                      | 0                       | 8                          | 84                       | 12                         | 31                      |
|                                | THOMSON AIRWAYS LTD          | C                 | 36                | 0        | 0         | 83                         | 8                | 3           | 6                      | 0                      | 0                       | 11                         | 58                       | 13                         | 31                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL PALMA DE MALLORCA</b>         |                          |                   | <b>164</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>9</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>78</b>                | <b>12</b>                  | <b>204</b>              |
| REUS                                   | THOMSON AIRWAYS LTD      | C                 | 16                | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 75                       | 7                          | 16                      |
| <b>TOTAL REUS</b>                      |                          |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>13</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>76</b>                | <b>7</b>                   | <b>38</b>               |
| VITORIA                                | ADRIA AIRWAYS            | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL VITORIA</b>                   |                          |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SPAIN</b>                     |                          |                   | <b>828</b>        | <b>1</b> | <b>1</b>  | <b>83</b>                  | <b>10</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>12</b>                  | <b>78</b>                | <b>13</b>                  | <b>880</b>              |
| <b>SPAIN(CANARY ISLANDS)</b>           |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | MONARCH AIRLINES         | S                 | 36                | 0        | 0         | 89                         | 8                | 3           | 0                      | 0                      | 0                       | 6                          | 83                       | 7                          | 36                      |
|  | RYANAIR                  | S                 | 28                | 0        | 0         | 89                         | 7                | 4           | 0                      | 0                      | 0                       | 6                          | 85                       | 4                          | 26                      |
|  | THOMAS COOK AIRLINES LTD | S                 | 15                | 0        | 0         | 73                         | 20               | 7           | 0                      | 0                      | 11                      | 82                         | 7                        | 17                         |                         |
|  | THOMSON AIRWAYS LTD      | C                 | 16                | 0        | 0         | 81                         | 19               | 0           | 0                      | 0                      | 6                       | 81                         | 9                        | 26                         |                         |
| <b>TOTAL ARRECIFE</b>                  |                          |                   | <b>95</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>12</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>83</b>                  | <b>7</b>                 | <b>105</b>                 |                         |
| FUERTEVENTURA                          | MONARCH AIRLINES         | S                 | 18                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 5                       | 82                         | 10                       | 17                         |                         |
|  | RYANAIR                  | S                 | 18                | 0        | 0         | 67                         | 22               | 6           | 6                      | 0                      | 14                      | 83                         | 8                        | 18                         |                         |
|  | THOMAS COOK AIRLINES LTD | S                 | 18                | 0        | 0         | 83                         | 11               | 6           | 0                      | 0                      | 9                       | 100                        | 1                        | 8                          |                         |
|  | THOMSON AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 6                       | 100                        | 3                        | 8                          |                         |
| <b>TOTAL FUERTEVENTURA</b>             |                          |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>13</b>        | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>9</b>                | <b>88</b>                  | <b>7</b>                 | <b>51</b>                  |                         |
| LAS PALMAS                             | MONARCH AIRLINES         | S                 | 26                | 0        | 0         | 92                         | 0                | 0           | 4                      | 4                      | 17                      | 82                         | 9                        | 28                         |                         |
|  | RYANAIR                  | S                 | 18                | 0        | 0         | 78                         | 17               | 6           | 0                      | 0                      | 9                       | 94                         | 5                        | 16                         |                         |
|  | THOMAS COOK AIRLINES LTD | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          |                         |
|  | THOMSON AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 1                       | 75                         | 9                        | 8                          |                         |
| <b>TOTAL LAS PALMAS</b>                |                          |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>6</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>11</b>               | <b>85</b>                  | <b>8</b>                 | <b>52</b>                  |                         |
| TENERIFE (SURREINA SOFIA)              | MONARCH AIRLINES         | S                 | 54                | 1        | 0         | 83                         | 7                | 4           | 4                      | 0                      | 25                      | 83                         | 9                        | 52                         |                         |
|  | RYANAIR                  | S                 | 26                | 0        | 0         | 88                         | 4                | 8           | 0                      | 0                      | 6                       | 82                         | 12                       | 28                         |                         |
|  | THOMAS COOK AIRLINES LTD | S                 | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 6                       | 74                         | 38                       | 19                         |                         |
|  | THOMSON AIRWAYS LTD      | C                 | 19                | 0        | 0         | 84                         | 16               | 0           | 0                      | 0                      | 6                       | 85                         | 8                        | 26                         |                         |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                          |                   | <b>117</b>        | <b>1</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>15</b>               | <b>82</b>                  | <b>14</b>                | <b>125</b>                 |                         |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                          |                   | <b>328</b>        | <b>1</b> | <b>0</b>  | <b>85</b>                  | <b>10</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>11</b>               | <b>83</b>                  | <b>10</b>                | <b>333</b>                 |                         |
| <b>SWITZERLAND</b>                     |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ZURICH                                 | SWISS AIRLINES           | S                 | 103               | 0        | 0         | 76                         | 20               | 4           | 0                      | 0                      | 9                       | 95                         | 5                        | 20                         |                         |
| <b>TOTAL ZURICH</b>                    |                          |                   | <b>103</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>20</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>83</b>                  | <b>7</b>                 | <b>123</b>                 |                         |
| <b>TOTAL SWITZERLAND</b>               |                          |                   | <b>103</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>20</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>83</b>                  | <b>7</b>                 | <b>123</b>                 |                         |
| <b>TUNISIA</b>                         |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENFIDHA - HAMMAMET INTL                | THOMAS COOK AIRLINES LTD | C                 | 32                | 0        | 0         | 84                         | 6                | 6           | 3                      | 0                      | 8                       | 76                         | 17                       | 25                         |                         |
|  | THOMSON AIRWAYS LTD      | C                 | 17                | 0        | 0         | 65                         | 24               | 6           | 6                      | 0                      | 14                      | 71                         | 11                       | 17                         |                         |
| <b>TOTAL ENFIDHA - HAMMAMET INTL</b>   |                          |                   | <b>49</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>12</b>        | <b>6</b>    | <b>4</b>               | <b>0</b>               | <b>10</b>               | <b>74</b>                  | <b>14</b>                | <b>42</b>                  |                         |
| JERBA                                  | THOMAS COOK AIRLINES LTD | C                 | 7                 | 0        | 0         | 86                         | 0                | 14          | 0                      | 0                      | 8                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL JERBA</b>                     |                          |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>0</b>         | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL TUNISIA</b>                   |                          |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>10</b>               | <b>74</b>                  | <b>14</b>                | <b>42</b>                  |                         |
| <b>TURKEY</b>                          |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                 | THOMAS COOK AIRLINES LTD    | C                 | 28                | 0        | 0         | 71                         | 14               | 7           | 7                      | 0                      | 0                       | 16                         | 84                       | 14                         | 19                      |
|   | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 70                         | 20               | 10          | 0                      | 0                      | 9                       | 94                         | 6                        | 18                         |                         |
| <b>TOTAL ANTALYA</b>                    |                             |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>16</b>        | <b>8</b>    | <b>5</b>               | <b>0</b>               | <b>14</b>               | <b>80</b>                  | <b>13</b>                | <b>41</b>                  |                         |
| BODRUM (MILAS)                          | MONARCH AIRLINES            | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 4                       | 85                         | 10                       | 26                         |                         |
|   | THOMAS COOK AIRLINES LTD    | C                 | 14                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 3                       | 100                        | 1                        | 7                          |                         |
|   | THOMSON AIRWAYS LTD         | C                 | 11                | 0        | 0         | 64                         | 18               | 0           | 18                     | 0                      | 19                      | 89                         | 6                        | 9                          |                         |
| <b>TOTAL BODRUM (MILAS)</b>             |                             |                   | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>9</b>         | <b>0</b>    | <b>5</b>               | <b>0</b>               | <b>8</b>                | <b>88</b>                  | <b>7</b>                 | <b>42</b>                  |                         |
| DALAMAN                                 | MONARCH AIRLINES            | S                 | 58                | 0        | 0         | 88                         | 5                | 3           | 3                      | 0                      | 9                       | 82                         | 12                       | 62                         |                         |
|   | THOMAS COOK AIRLINES LTD    | C                 | 42                | 0        | 0         | 86                         | 10               | 2           | 2                      | 0                      | 9                       | 91                         | 3                        | 34                         |                         |
|   | THOMSON AIRWAYS LTD         | C                 | 35                | 0        | 0         | 66                         | 20               | 14          | 0                      | 0                      | 13                      | 83                         | 15                       | 36                         |                         |
| <b>TOTAL DALAMAN</b>                    |                             |                   | <b>135</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>10</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>10</b>               | <b>85</b>                  | <b>11</b>                | <b>132</b>                 |                         |
| ISTANBUL                                | THY TURKISH AIRLINES        | S                 | 108               | 0        | 0         | 50                         | 32               | 12          | 6                      | 0                      | 19                      | 89                         | 11                       | 88                         |                         |
| <b>TOTAL ISTANBUL</b>                   |                             |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>32</b>        | <b>12</b>   | <b>6</b>               | <b>0</b>               | <b>19</b>               | <b>89</b>                  | <b>11</b>                | <b>88</b>                  |                         |
| IZMIR (ADNAN MENDERES)                  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 80                         | 10               | 10          | 0                      | 0                      | 7                       | 78                         | 31                       | 9                          |                         |
| <b>TOTAL IZMIR (ADNAN MENDERES)</b>     |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>10</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>78</b>                  | <b>19</b>                | <b>18</b>                  |                         |
| <b>TOTAL TURKEY</b>                     |                             |                   | <b>334</b>        | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>18</b>        | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>13</b>               | <b>85</b>                  | <b>11</b>                | <b>321</b>                 |                         |
| <b>TURKMENISTAN</b>                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ASHKHABAD                               | TURKMENISTAN AIRLINES       | S                 | 30                | 0        | 4         | 67                         | 13               | 10          | 10                     | 0                      | 18                      | 88                         | 11                       | 33                         |                         |
| <b>TOTAL ASHKHABAD</b>                  |                             |                   | <b>30</b>         | <b>0</b> | <b>4</b>  | <b>67</b>                  | <b>13</b>        | <b>10</b>   | <b>10</b>              | <b>0</b>               | <b>18</b>               | <b>88</b>                  | <b>11</b>                | <b>33</b>                  |                         |
| <b>TOTAL TURKMENISTAN</b>               |                             |                   | <b>30</b>         | <b>0</b> | <b>4</b>  | <b>67</b>                  | <b>13</b>        | <b>10</b>   | <b>10</b>              | <b>0</b>               | <b>18</b>               | <b>88</b>                  | <b>11</b>                | <b>33</b>                  |                         |
| <b>UNITED ARAB EMIRATES</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                                   | EMIRATES                    | S                 | 124               | 0        | 0         | 81                         | 15               | 1           | 3                      | 0                      | 15                      | 90                         | 5                        | 124                        |                         |
| <b>TOTAL DUBAI</b>                      |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>15</b>        | <b>1</b>    | <b>3</b>               | <b>0</b>               | <b>15</b>               | <b>90</b>                  | <b>5</b>                 | <b>124</b>                 |                         |
| <b>TOTAL UNITED ARAB EMIRATES</b>       |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>15</b>        | <b>1</b>    | <b>3</b>               | <b>0</b>               | <b>15</b>               | <b>90</b>                  | <b>5</b>                 | <b>124</b>                 |                         |
| <b>UNITED KINGDOM</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                                | FLYBE LTD                   | S                 | 170               | 0        | 0         | 84                         | 5                | 6           | 5                      | 1                      | 11                      | 84                         | 9                        | 205                        |                         |
| <b>TOTAL ABERDEEN</b>                   |                             |                   | <b>170</b>        | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>5</b>         | <b>6</b>    | <b>5</b>               | <b>1</b>               | <b>11</b>               | <b>84</b>                  | <b>9</b>                 | <b>205</b>                 |                         |
| BELFAST CITY (GEORGE BEST)              | FLYBE LTD                   | S                 | 350               | 0        | 0         | 88                         | 9                | 2           | 0                      | 0                      | 6                       | 82                         | 10                       | 344                        |                         |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                             |                   | <b>350</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>9</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>82</b>                  | <b>10</b>                | <b>344</b>                 |                         |
| BELFAST INTERNATIONAL                   | EASYJET AIRLINE COMPANY LTD | S                 | 122               | 0        | 0         | 89                         | 7                | 3           | 0                      | 2                      | 7                       | 87                         | 7                        | 134                        |                         |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                             |                   | <b>122</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>7</b>         | <b>3</b>    | <b>0</b>               | <b>2</b>               | <b>7</b>                | <b>87</b>                  | <b>7</b>                 | <b>134</b>                 |                         |
| EDINBURGH                               | FLYBE LTD                   | S                 | 366               | 0        | 0         | 88                         | 5                | 4           | 4                      | 0                      | 9                       | 78                         | 12                       | 372                        |                         |
| <b>TOTAL EDINBURGH</b>                  |                             |                   | <b>366</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>5</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>9</b>                | <b>78</b>                  | <b>12</b>                | <b>372</b>                 |                         |
| GLASGOW                                 | FLYBE LTD                   | S                 | 342               | 0        | 2         | 90                         | 3                | 4           | 4                      | 0                      | 7                       | 79                         | 12                       | 335                        |                         |
| <b>TOTAL GLASGOW</b>                    |                             |                   | <b>342</b>        | <b>0</b> | <b>2</b>  | <b>90</b>                  | <b>3</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>7</b>                | <b>79</b>                  | <b>12</b>                | <b>335</b>                 |                         |
| GUERNSEY                                | FLYBE LTD                   | S                 | 51                | 0        | 0         | 86                         | 10               | 2           | 2                      | 0                      | 9                       | 69                         | 21                       | 35                         |                         |
| <b>TOTAL GUERNSEY</b>                   |                             |                   | <b>51</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>10</b>        | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>9</b>                | <b>69</b>                  | <b>21</b>                | <b>35</b>                  |                         |
| INVERNESS                               | FLYBE LTD                   | S                 | 62                | 0        | 0         | 84                         | 5                | 2           | 10                     | 0                      | 16                      | 74                         | 11                       | 62                         |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                     |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL INVERNESS             |                     |                   | 62                | 0          | 0        | 84                         | 5                | 2           | 10                     | 0                      | 0                       | 16                         | 74                       | 11                         | 62                      |
| ISLE OF MAN                 | FLYBE LTD           | S                 | 72                | 1          | 0        | 83                         | 4                | 7           | 6                      | 0                      | 0                       | 11                         | 79                       | 19                         | 80                      |
| TOTAL ISLE OF MAN           |                     |                   | 72                | 1          | 0        | 83                         | 4                | 7           | 6                      | 0                      | 0                       | 11                         | 79                       | 19                         | 80                      |
| JERSEY                      | FLYBE LTD           | S                 | 85                | 0          | 0        | 89                         | 2                | 5           | 4                      | 0                      | 0                       | 9                          | 78                       | 13                         | 103                     |
| TOTAL JERSEY                |                     |                   | 85                | 0          | 0        | 89                         | 2                | 5           | 4                      | 0                      | 0                       | 9                          | 78                       | 13                         | 103                     |
| NEWCASTLE                   | EASTERN AIRWAYS     | S                 | 75                | 0          | 1        | 79                         | 8                | 0           | 13                     | 0                      | 0                       | 17                         | 77                       | 21                         | 74                      |
| TOTAL NEWCASTLE             |                     |                   | 75                | 1          | 1        | 79                         | 8                | 0           | 13                     | 0                      | 0                       | 17                         | 76                       | 22                         | 75                      |
| NEWQUAY                     | FLYBE LTD           | S                 | 61                | 0          | 1        | 87                         | 5                | 5           | 3                      | 0                      | 0                       | 10                         | 72                       | 10                         | 32                      |
| TOTAL NEWQUAY               |                     |                   | 61                | 0          | 1        | 87                         | 5                | 5           | 3                      | 0                      | 0                       | 10                         | 72                       | 10                         | 32                      |
| TOTAL UNITED KINGDOM        |                     |                   | 1756              | 5          | 4        | 87                         | 5                | 4           | 3                      | 0                      | 0                       | 9                          | 80                       | 11                         | 1810                    |
| USA                         |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (JF KENNEDY)       | AMERICAN AIRLINES   | S                 | 48                | 0          | 0        | 83                         | 8                | 4           | 4                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL NEW YORK (JF KENNEDY) |                     |                   | 48                | 0          | 0        | 83                         | 8                | 4           | 4                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| NEW YORK (NEWARK)           | UNITED AIRLINES     | S                 | 60                | 0          | 0        | 88                         | 3                | 3           | 2                      | 3                      | 0                       | 11                         | 78                       | 16                         | 59                      |
| TOTAL NEW YORK (NEWARK)     |                     |                   | 60                | 0          | 0        | 88                         | 3                | 3           | 2                      | 3                      | 0                       | 11                         | 78                       | 16                         | 59                      |
| SANFORD                     | THOMSON AIRWAYS LTD | C                 | 9                 | 0          | 0        | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 11                         | 13                       | 35                         | 8                       |
| TOTAL SANFORD               |                     |                   | 9                 | 0          | 0        | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 11                         | 13                       | 35                         | 8                       |
| TOTAL USA                   |                     |                   | 117               | 0          | 0        | 85                         | 6                | 4           | 3                      | 2                      | 0                       | 11                         | 70                       | 19                         | 67                      |
| TOTAL BIRMINGHAM            |                     |                   | 7874              | 10         | 12       | 84                         | 9                | 5           | 2                      | 0                      | 0                       | 9                          | 82                       | 10                         | 8244                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BOURNEMOUTH (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                     |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>CYPRUS</b>                      |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PAPHOS                             | THOMSON AIRWAYS LTD | C                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 8                       |
| TOTAL PAPHOS                       |                     |                   | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 8                       |
| TOTAL CYPRUS                       |                     |                   | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 8                       |
| <b>FRANCE</b>                      |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BIARRITZ                           | FLYBE LTD           | S                 | 4                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| TOTAL BIARRITZ                     |                     |                   | 4                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| DEAUVILLE                          | FLYBE LTD           | S                 | 16                | 0          | 0        | 63                         | 6                | 13          | 19                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| TOTAL DEAUVILLE                    |                     |                   | 16                | 0          | 0        | 63                         | 6                | 13          | 19                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| PARIS (CHARLES DE GAULLE)          | FLYBE LTD           | S                 | 16                | 0          | 0        | 75                         | 0                | 13          | 13                     | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL PARIS (CHARLES DE GAULLE)    |                     |                   | 16                | 0          | 0        | 75                         | 0                | 13          | 13                     | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOULON / HYERES                    | FLYBE LTD           | S                 | 16                | 0          | 0        | 69                         | 25               | 6           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL TOULON / HYERES              |                     |                   | 16                | 0          | 0        | 69                         | 25               | 6           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL FRANCE                       |                     |                   | 52                | 0          | 0        | 67                         | 13               | 10          | 10                     | 0                      | 0                       | 17                         | 100                      | 3                          | 18                      |
| <b>GREECE</b>                      |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORFU                              | THOMSON AIRWAYS LTD | C                 | 9                 | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 5                          | 9                       |
| TOTAL CORFU                        |                     |                   | 9                 | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 5                          | 9                       |
| RHODES                             | THOMSON AIRWAYS LTD | C                 | 10                | 0          | 0        | 90                         | 0                | 0           | 0                      | 0                      | 10                      | 1951                       | 70                       | 8                          | 10                      |
| TOTAL RHODES                       |                     |                   | 10                | 0          | 0        | 90                         | 0                | 0           | 0                      | 0                      | 10                      | 1951                       | 83                       | 6                          | 18                      |
| TOTAL GREECE                       |                     |                   | 19                | 0          | 0        | 89                         | 5                | 0           | 0                      | 0                      | 5                       | 1029                       | 80                       | 11                         | 35                      |
| <b>IRISH REPUBLIC</b>              |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                             | FLYBE LTD           | S                 | 16                | 0          | 0        | 50                         | 19               | 13          | 19                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| TOTAL DUBLIN                       |                     |                   | 16                | 0          | 0        | 50                         | 19               | 13          | 19                     | 0                      | 0                       | 28                         | 83                       | 8                          | 42                      |
| TOTAL IRISH REPUBLIC               |                     |                   | 16                | 0          | 0        | 50                         | 19               | 13          | 19                     | 0                      | 0                       | 28                         | 83                       | 8                          | 42                      |
| <b>MALTA</b>                       |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                              | RYANAIR             | S                 | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 67                       | 13                         | 18                      |
| TOTAL MALTA                        |                     |                   | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 67                       | 13                         | 18                      |
| TOTAL MALTA                        |                     |                   | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 67                       | 13                         | 18                      |
| <b>NETHERLANDS</b>                 |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | FLYBE LTD           | S                 | 16                | 0          | 0        | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL AMSTERDAM                    |                     |                   | 16                | 0          | 0        | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL NETHERLANDS                  |                     |                   | 16                | 0          | 0        | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | RYANAIR             | S                 | 26                | 0          | 0        | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 10                         | 81                       | 8                          | 26                      |
| TOTAL FARO                         |                     |                   | 26                | 3          | 0        | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 10                         | 81                       | 8                          | 26                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                     |                   | 26                | 3          | 0        | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 10                         | 81                       | 8                          | 26                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BOURNEMOUTH (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>SPAIN</b>                           |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                               | RYANAIR             | S                 | 36                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 5                          | 76                       | 9                          | 34                      |
| <b>TOTAL ALICANTE</b>                  |                     |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>76</b>                | <b>9</b>                   | <b>34</b>               |
| GIRONA                                 | RYANAIR             | S                 | 36                | 0        | 0         | 83                         | 14               | 3           | 0                      | 0                      | 0                       | 7                          | 87                       | 7                          | 54                      |
| <b>TOTAL GIRONA</b>                    |                     |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>14</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>87</b>                | <b>7</b>                   | <b>54</b>               |
| IBIZA                                  | THOMSON AIRWAYS LTD | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 100                      | 5                          | 7                       |
| <b>TOTAL IBIZA</b>                     |                     |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>92</b>                | <b>11</b>                  | <b>25</b>               |
| MALAGA                                 | RYANAIR             | S                 | 44                | 0        | 0         | 89                         | 9                | 0           | 0                      | 0                      | 2                       | 13                         | 91                       | 6                          | 34                      |
| <b>TOTAL MALAGA</b>                    |                     |                   | <b>44</b>         | <b>1</b> | <b>0</b>  | <b>89</b>                  | <b>9</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>13</b>                  | <b>91</b>                | <b>6</b>                   | <b>34</b>               |
| MURCIA SAN JAVIER                      | RYANAIR             | S                 | 42                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 93                       | 7                          | 46                      |
| <b>TOTAL MURCIA SAN JAVIER</b>         |                     |                   | <b>42</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>93</b>                | <b>7</b>                   | <b>46</b>               |
| PALMA DE MALLORCA                      | RYANAIR             | S                 | 52                | 0        | 0         | 92                         | 6                | 0           | 2                      | 0                      | 0                       | 7                          | 69                       | 16                         | 62                      |
|  | THOMSON AIRWAYS LTD | C                 | 34                | 0        | 0         | 79                         | 21               | 0           | 0                      | 0                      | 0                       | 8                          | 75                       | 14                         | 28                      |
| <b>TOTAL PALMA DE MALLORCA</b>         |                     |                   | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>12</b>        | <b>0</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>71</b>                | <b>16</b>                  | <b>90</b>               |
| <b>TOTAL SPAIN</b>                     |                     |                   | <b>252</b>        | <b>1</b> | <b>0</b>  | <b>90</b>                  | <b>9</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>83</b>                | <b>10</b>                  | <b>284</b>              |
| <b>SPAIN(CANARY ISLANDS)</b>           |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | THOMSON AIRWAYS LTD | C                 | 10                | 0        | 0         | 90                         | 0                | 10          | 0                      | 0                      | 0                       | 4                          | 100                      | 2                          | 8                       |
| <b>TOTAL ARRECIFE</b>                  |                     |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>0</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>100</b>               | <b>3</b>                   | <b>16</b>               |
| LAS PALMAS                             | RYANAIR             | S                 | 10                | 0        | 0         | 90                         | 0                | 10          | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 10                      |
| <b>TOTAL LAS PALMAS</b>                |                     |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>0</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>100</b>               | <b>1</b>                   | <b>10</b>               |
| TENERIFE (SURREINA SOFIA)              | RYANAIR             | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 83                       | 7                          | 18                      |
|  | THOMSON AIRWAYS LTD | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 2                          | 8                       |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                     |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>88</b>                | <b>5</b>                   | <b>26</b>               |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                     |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>3</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>92</b>                | <b>5</b>                   | <b>62</b>               |
| <b>TURKEY</b>                          |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                | THOMSON AIRWAYS LTD | C                 | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 8                          | 80                       | 31                         | 10                      |
| <b>TOTAL ANTALYA</b>                   |                     |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>29</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>80</b>                | <b>31</b>                  | <b>10</b>               |
| DALAMAN                                | THOMSON AIRWAYS LTD | C                 | 17                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 2                          | 17                      |
| <b>TOTAL DALAMAN</b>                   |                     |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>100</b>               | <b>2</b>                   | <b>17</b>               |
| <b>TOTAL TURKEY</b>                    |                     |                   | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>13</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>93</b>                | <b>13</b>                  | <b>27</b>               |
| <b>UNITED KINGDOM</b>                  |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GLASGOW                                | FLYBE LTD           | S                 | 99                | 0        | 1         | 91                         | 4                | 2           | 2                      | 1                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL GLASGOW</b>                   |                     |                   | <b>99</b>         | <b>0</b> | <b>1</b>  | <b>91</b>                  | <b>4</b>         | <b>2</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| JERSEY                                 | FLYBE LTD           | S                 | 30                | 0        | 2         | 63                         | 20               | 10          | 7                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL JERSEY</b>                    |                     |                   | <b>30</b>         | <b>0</b> | <b>2</b>  | <b>63</b>                  | <b>20</b>        | <b>10</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MANCHESTER                             | FLYBE LTD           | S                 | 48                | 0        | 0         | 90                         | 6                | 0           | 4                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL MANCHESTER</b>                |                     |                   | <b>48</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>6</b>         | <b>0</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BOURNEMOUTH (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------|---------|-------------------|-----------|------------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |         | CHARTER/<br>SCHED | UNMATCHED |            | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |         |                   | MATCHED   | Actual (7) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL UNITED KINGDOM |         | 177               | 2         | 3          | 86                         | 7                | 3           | 3                      | 1                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL BOURNEMOUTH    |         | 644               | 6         | 3          | 86                         | 8                | 3           | 2                      | 0                      | 0                       | 39                         | 85                       | 9                          | 540                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BRISTOL (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                   | TYROLEAN AIRWAYS            | C                 | 3                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 10                         | 33                       | 24                         | 3                       |
| <b>TOTAL INNSBRUCK</b>      |                             |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>33</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>33</b>                | <b>24</b>                  | <b>3</b>                |
| <b>TOTAL AUSTRIA</b>        |                             |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>33</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>33</b>                | <b>24</b>                  | <b>3</b>                |
| <b>BELGIUM</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTWERP                     | VLM (BELGIUM)               | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL ANTWERP</b>        |                             |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BRUSSELS                    | BRUSSELS AIRLINES           | S                 | 134               | 0        | 1         | 77                         | 10               | 9           | 2                      | 1                      | 1                       | 19                         | 94                       | 5                          | 141                     |
| <b>TOTAL BRUSSELS</b>       |                             |                   | <b>134</b>        | <b>0</b> | <b>1</b>  | <b>77</b>                  | <b>10</b>        | <b>9</b>    | <b>2</b>               | <b>1</b>               | <b>1</b>                | <b>19</b>                  | <b>94</b>                | <b>5</b>                   | <b>141</b>              |
| <b>TOTAL BELGIUM</b>        |                             |                   | <b>136</b>        | <b>0</b> | <b>1</b>  | <b>76</b>                  | <b>10</b>        | <b>9</b>    | <b>2</b>               | <b>1</b>               | <b>1</b>                | <b>19</b>                  | <b>94</b>                | <b>5</b>                   | <b>141</b>              |
| <b>BULGARIA</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                      | BH AIR                      | C                 | 4                 | 0        | 0         | 50                         | 0                | 25          | 25                     | 0                      | 0                       | 29                         | 67                       | 8                          | 3                       |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 3                          | 4                       |
| <b>TOTAL BURGAS</b>         |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>0</b>         | <b>11</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>70</b>                | <b>217</b>                 | <b>10</b>               |
| <b>TOTAL BULGARIA</b>       |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>0</b>         | <b>11</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>70</b>                | <b>217</b>                 | <b>10</b>               |
| <b>CROATIA</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                   | THOMSON AIRWAYS LTD         | S                 | 8                 | 0        | 0         | 75                         | 13               | 13          | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUBROVNIK</b>      |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>13</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PULA                        | THOMSON AIRWAYS LTD         | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL PULA</b>           |                             |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| SPLIT                       | EASYJET AIRLINE COMPANY LTD | S                 | 14                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 6                          | 90                       | 7                          | 10                      |
| <b>TOTAL SPLIT</b>          |                             |                   | <b>14</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>7</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>90</b>                | <b>7</b>                   | <b>10</b>               |
| <b>TOTAL CROATIA</b>        |                             |                   | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>8</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>90</b>                | <b>7</b>                   | <b>10</b>               |
| <b>CYPRUS</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                     | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 1                          | 8                       |
|                             | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 75                         | 13               | 13          | 0                      | 0                      | 0                       | 13                         | 86                       | 9                          | 7                       |
| <b>TOTAL LARNACA</b>        |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>6</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>93</b>                | <b>5</b>                   | <b>15</b>               |
| PAPHOS                      | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 77                         | 15               | 8           | 0                      | 0                      | 0                       | 8                          | 96                       | 5                          | 25                      |
|                             | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 11                         | 100                      | 5                          | 8                       |
| <b>TOTAL PAPHOS</b>         |                             |                   | <b>33</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>18</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>97</b>                | <b>5</b>                   | <b>33</b>               |
| <b>TOTAL CYPRUS</b>         |                             |                   | <b>49</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>14</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>96</b>                | <b>5</b>                   | <b>48</b>               |
| <b>CZECH REPUBLIC</b>       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                      | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 81                         | 14               | 6           | 0                      | 0                      | 0                       | 8                          | 86                       | 9                          | 36                      |
| <b>TOTAL PRAGUE</b>         |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>14</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>9</b>                   | <b>36</b>               |
| <b>TOTAL CZECH REPUBLIC</b> |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>14</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>9</b>                   | <b>36</b>               |
| <b>DENMARK</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                  | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0        | 0         | 89                         | 7                | 4           | 0                      | 0                      | 0                       | 8                          | 88                       | 6                          | 34                      |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BRISTOL (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL COPENHAGEN                |                             |                   | 28                | 0        | 0         | 89                         | 7                | 4           | 0                      | 0                      | 0                       | 8                          | 88                       | 6                          | 34                      |
| TOTAL DENMARK                   |                             |                   | 28                | 0        | 0         | 89                         | 7                | 4           | 0                      | 0                      | 0                       | 8                          | 88                       | 6                          | 34                      |
| EGYPT                           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)        | THOMSON AIRWAYS LTD         | C                 | 17                | 0        | 0         | 65                         | 29               | 6           | 0                      | 0                      | 0                       | 12                         | 67                       | 10                         | 9                       |
| TOTAL SHARM EL SHEIKH (OPHIRA)  |                             |                   | 17                | 0        | 0         | 65                         | 29               | 6           | 0                      | 0                      | 0                       | 12                         | 67                       | 10                         | 9                       |
| TOTAL EGYPT                     |                             |                   | 17                | 0        | 0         | 65                         | 29               | 6           | 0                      | 0                      | 0                       | 12                         | 67                       | 10                         | 9                       |
| FRANCE                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGERAC                        | RYANAIR                     | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 94                       | 4                          | 18                      |
| TOTAL BERGERAC                  |                             |                   | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 94                       | 4                          | 18                      |
| BEZIERS                         | RYANAIR                     | S                 | 36                | 0        | 0         | 64                         | 19               | 6           | 11                     | 0                      | 0                       | 20                         | 88                       | 5                          | 34                      |
| TOTAL BEZIERS                   |                             |                   | 36                | 0        | 0         | 64                         | 19               | 6           | 11                     | 0                      | 0                       | 20                         | 88                       | 5                          | 34                      |
| BORDEAUX                        | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 3                          | 83                       | 7                          | 30                      |
| TOTAL BORDEAUX                  |                             |                   | 28                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 3                          | 83                       | 7                          | 30                      |
| LIMOGES                         | RYANAIR                     | S                 | 18                | 0        | 0         | 94                         | 0                | 0           | 0                      | 6                      | 0                       | 16                         | 72                       | 9                          | 18                      |
| TOTAL LIMOGES                   |                             |                   | 18                | 0        | 0         | 94                         | 0                | 0           | 0                      | 6                      | 0                       | 16                         | 72                       | 9                          | 18                      |
| MARSEILLE                       | EASYJET AIRLINE COMPANY LTD | S                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL MARSEILLE                 |                             |                   | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| NICE                            | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 77                         | 17               | 6           | 0                      | 0                      | 0                       | 9                          | 81                       | 15                         | 54                      |
| TOTAL NICE                      |                             |                   | 52                | 0        | 0         | 77                         | 17               | 6           | 0                      | 0                      | 0                       | 9                          | 81                       | 15                         | 54                      |
| PARIS (CHARLES DE GAULLE)       | BMI REGIONAL                | S                 | 94                | 0        | 0         | 99                         | 1                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 2        | 1         | 82                         | 12               | 3           | 3                      | 0                      | 0                       | 8                          | 87                       | 6                          | 62                      |
| TOTAL PARIS (CHARLES DE GAULLE) |                             |                   | 154               | 2        | 1         | 92                         | 5                | 1           | 1                      | 0                      | 0                       | 4                          | 87                       | 6                          | 62                      |
| TOULOUSE (BLAGNAC)              | BMI REGIONAL                | C                 | 52                | 0        | 0         | 96                         | 0                | 2           | 0                      | 2                      | 0                       | 7                          | 85                       | 9                          | 52                      |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 58                | 0        | 0         | 93                         | 5                | 0           | 2                      | 0                      | 0                       | 5                          | 87                       | 5                          | 54                      |
| TOTAL TOULOUSE (BLAGNAC)        |                             |                   | 110               | 0        | 0         | 95                         | 3                | 1           | 1                      | 1                      | 0                       | 6                          | 86                       | 7                          | 106                     |
| TOTAL FRANCE                    |                             |                   | 420               | 2        | 1         | 89                         | 7                | 2           | 2                      | 0                      | 0                       | 7                          | 85                       | 8                          | 328                     |
| GERMANY                         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)             | EASYJET AIRLINE COMPANY LTD | S                 | 44                | 0        | 0         | 80                         | 14               | 5           | 2                      | 0                      | 0                       | 9                          | 88                       | 10                         | 40                      |
| TOTAL BERLIN (SCHONEFELD)       |                             |                   | 44                | 0        | 0         | 80                         | 14               | 5           | 2                      | 0                      | 0                       | 9                          | 88                       | 10                         | 40                      |
| DUSSELDORF                      | BMI REGIONAL                | S                 | 50                | 0        | 0         | 94                         | 4                | 2           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL DUSSELDORF                |                             |                   | 50                | 0        | 0         | 94                         | 4                | 2           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| FRANKFURT MAIN                  | BMI REGIONAL                | S                 | 131               | 0        | 0         | 81                         | 14               | 5           | 0                      | 0                      | 0                       | 9                          | 90                       | 6                          | 87                      |
| TOTAL FRANKFURT MAIN            |                             |                   | 131               | 0        | 0         | 81                         | 14               | 5           | 0                      | 0                      | 0                       | 9                          | 90                       | 6                          | 87                      |
| HAMBURG                         | BMI REGIONAL                | S                 | 52                | 0        | 0         | 77                         | 8                | 8           | 8                      | 0                      | 0                       | 16                         | 74                       | 12                         | 84                      |
| TOTAL HAMBURG                   |                             |                   | 52                | 0        | 0         | 77                         | 8                | 8           | 8                      | 0                      | 0                       | 16                         | 74                       | 12                         | 84                      |
| MUNICH                          | BMI REGIONAL                | S                 | 105               | 0        | 0         | 76                         | 17               | 6           | 1                      | 0                      | 0                       | 11                         | 81                       | 14                         | 48                      |
| TOTAL MUNICH                    |                             |                   | 105               | 0        | 0         | 76                         | 17               | 6           | 1                      | 0                      | 0                       | 11                         | 81                       | 14                         | 48                      |

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Reporting Airport: BRISTOL (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GERMANY        |                             |                   | 382               | 0          | 0        | 81                         | 13               | 5           | 2                      | 0                      | 0                       | 10                         | 83                       | 10                         | 259                     |
| GIBRALTAR            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR            | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0          | 0        | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL GIBRALTAR      |                             |                   | 26                | 0          | 0        | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL GIBRALTAR      |                             |                   | 26                | 0          | 0        | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| GREECE               |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHANIA               | RYANAIR                     | S                 | 18                | 0          | 0        | 50                         | 28               | 17          | 6                      | 0                      | 0                       | 25                         | 67                       | 12                         | 18                      |
| TOTAL CHANIA         |                             |                   | 18                | 0          | 0        | 50                         | 28               | 17          | 6                      | 0                      | 0                       | 25                         | 67                       | 12                         | 18                      |
| CORFU                | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0          | 0        | 68                         | 18               | 0           | 5                      | 9                      | 0                       | 34                         | 100                      | 3                          | 18                      |
|                      | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 2                          | 8                       |
|                      | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 2                          | 9                       |
| TOTAL CORFU          |                             |                   | 40                | 0          | 0        | 83                         | 10               | 0           | 3                      | 5                      | 0                       | 20                         | 100                      | 2                          | 35                      |
| HERAKLION            | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 5                          | 89                       | 10                         | 18                      |
|                      | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 3                          | 71                       | 10                         | 7                       |
|                      | THOMSON AIRWAYS LTD         | C                 | 11                | 0          | 0        | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 2                          | 9                       |
| TOTAL HERAKLION      |                             |                   | 37                | 0          | 0        | 92                         | 5                | 3           | 0                      | 0                      | 0                       | 5                          | 88                       | 8                          | 34                      |
| KEFALLINIA           | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 67                       | 12                         | 9                       |
| TOTAL KEFALLINIA     |                             |                   | 7                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 67                       | 12                         | 9                       |
| KOS                  | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 89                       | 4                          | 9                       |
|                      | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 2                          | 7                       |
| TOTAL KOS            |                             |                   | 15                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 94                       | 4                          | 16                      |
| RHODES               | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 1                          | 2                       |
|                      | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 11                         | 100                      | 14                         | 1                       |
| TOTAL RHODES         |                             |                   | 11                | 0          | 0        | 82                         | 18               | 0           | 0                      | 0                      | 0                       | 9                          | 100                      | 5                          | 3                       |
| SKIATHOS             | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 2          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 10                         | 100                      | 4                          | 2                       |
| TOTAL SKIATHOS       |                             |                   | 2                 | 2          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 10                         | 100                      | 4                          | 2                       |
| ZAKINTHOS            | EASYJET AIRLINE COMPANY LTD | S                 | 6                 | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|                      | THOMAS COOK AIRLINES LTD    | C                 | 22                | 0          | 0        | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 5                          | 95                       | 5                          | 20                      |
|                      | THOMSON AIRWAYS LTD         | C                 | 11                | 0          | 0        | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 2                          | 11                      |
| TOTAL ZAKINTHOS      |                             |                   | 39                | 0          | 0        | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 5                          | 97                       | 4                          | 31                      |
| TOTAL GREECE         |                             |                   | 171               | 2          | 0        | 85                         | 11               | 2           | 1                      | 1                      | 0                       | 11                         | 90                       | 6                          | 148                     |
| HUNGARY              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST             | RYANAIR                     | S                 | 26                | 0          | 0        | 77                         | 23               | 0           | 0                      | 0                      | 0                       | 8                          | 33                       | 22                         | 18                      |
| TOTAL BUDAPEST       |                             |                   | 26                | 0          | 0        | 77                         | 23               | 0           | 0                      | 0                      | 0                       | 8                          | 33                       | 22                         | 18                      |
| TOTAL HUNGARY        |                             |                   | 26                | 0          | 0        | 77                         | 23               | 0           | 0                      | 0                      | 0                       | 8                          | 33                       | 22                         | 18                      |
| ICELAND              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK             | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 94                       | 3                          | 18                      |
| TOTAL KEFLAVIK       |                             |                   | 18                | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 94                       | 3                          | 18                      |
| TOTAL ICELAND        |                             |                   | 18                | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 94                       | 3                          | 18                      |

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| ORIGIN / DESTINATION                | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>IRISH REPUBLIC</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                                | STOBART AIR                 | S                 | 62                | 0        | 0         | 87                         | 11               | 2           | 0                      | 0                      | 0                       | 6                          | 89                       | 7                          | 80                      |
| <b>TOTAL CORK</b>                   |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>11</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>89</b>                | <b>7</b>                   | <b>80</b>               |
| DUBLIN                              | RYANAIR                     | S                 | 176               | 0        | 0         | 80                         | 16               | 2           | 3                      | 0                      | 0                       | 9                          | 89                       | 6                          | 186                     |
|                                     | STOBART AIR                 | S                 | 138               | 0        | 0         | 70                         | 14               | 9           | 6                      | 0                      | 0                       | 18                         | 85                       | 8                          | 164                     |
| <b>TOTAL DUBLIN</b>                 |                             |                   | <b>314</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>15</b>        | <b>5</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>87</b>                | <b>7</b>                   | <b>350</b>              |
| IRELAND WEST(KNOCK)                 | RYANAIR                     | S                 | 36                | 0        | 0         | 83                         | 8                | 6           | 0                      | 3                      | 0                       | 12                         | 85                       | 8                          | 26                      |
| <b>TOTAL IRELAND WEST(KNOCK)</b>    |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>8</b>         | <b>6</b>    | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>12</b>                  | <b>85</b>                | <b>8</b>                   | <b>26</b>               |
| <b>TOTAL IRISH REPUBLIC</b>         |                             |                   | <b>412</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>14</b>        | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>87</b>                | <b>7</b>                   | <b>522</b>              |
| <b>ITALY</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                             | RYANAIR                     | S                 | 26                | 0        | 0         | 85                         | 8                | 4           | 4                      | 0                      | 0                       | 11                         | 100                      | 4                          | 10                      |
| <b>TOTAL BERGAMO</b>                |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>100</b>               | <b>4</b>                   | <b>10</b>               |
| BOLOGNA                             | RYANAIR                     | S                 | 18                | 0        | 0         | 72                         | 17               | 11          | 0                      | 0                      | 0                       | 14                         | 76                       | 9                          | 17                      |
| <b>TOTAL BOLOGNA</b>                |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>17</b>        | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>76</b>                | <b>9</b>                   | <b>17</b>               |
| CATANIA (FONTANAROSSA)              | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0        | 0         | 70                         | 10               | 0           | 0                      | 20                     | 0                       | 50                         | 0                        | 0                          | 0                       |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>10</b>        | <b>0</b>    | <b>0</b>               | <b>20</b>              | <b>0</b>                | <b>50</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MILAN (MALPENSA)                    | BMI REGIONAL                | S                 | 25                | 0        | 1         | 80                         | 4                | 16          | 0                      | 0                      | 0                       | 13                         | 82                       | 10                         | 38                      |
| <b>TOTAL MILAN (MALPENSA)</b>       |                             |                   | <b>25</b>         | <b>0</b> | <b>1</b>  | <b>80</b>                  | <b>4</b>         | <b>16</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>77</b>                | <b>11</b>                  | <b>64</b>               |
| NAPLES                              | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0        | 0         | 70                         | 30               | 0           | 0                      | 0                      | 0                       | 9                          | 63                       | 13                         | 8                       |
|                                     | THOMSON AIRWAYS LTD         | C                 | 17                | 0        | 0         | 82                         | 12               | 6           | 0                      | 0                      | 0                       | 9                          | 81                       | 7                          | 16                      |
| <b>TOTAL NAPLES</b>                 |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>19</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>75</b>                | <b>9</b>                   | <b>24</b>               |
| OLBIA                               | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0        | 0         | 60                         | 30               | 10          | 0                      | 0                      | 0                       | 11                         | 83                       | 7                          | 6                       |
| <b>TOTAL OLBIA</b>                  |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>30</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>83</b>                | <b>7</b>                   | <b>6</b>                |
| PISA                                | EASYJET AIRLINE COMPANY LTD | S                 | 34                | 0        | 0         | 85                         | 12               | 3           | 0                      | 0                      | 0                       | 7                          | 83                       | 10                         | 40                      |
| <b>TOTAL PISA</b>                   |                             |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>12</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>83</b>                | <b>10</b>                  | <b>40</b>               |
| ROME (CIAMPINO)                     | EASYJET AIRLINE COMPANY LTD | S                 | 11                | 0        | 0         | 82                         | 0                | 18          | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL ROME (CIAMPINO)</b>        |                             |                   | <b>11</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>0</b>         | <b>18</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| ROME (FIUMICINO)                    | EASYJET AIRLINE COMPANY LTD | S                 | 49                | 0        | 0         | 65                         | 14               | 16          | 4                      | 0                      | 0                       | 17                         | 87                       | 10                         | 62                      |
| <b>TOTAL ROME (FIUMICINO)</b>       |                             |                   | <b>49</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>14</b>        | <b>16</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>87</b>                | <b>10</b>                  | <b>62</b>               |
| TREVISO                             | RYANAIR                     | S                 | 18                | 0        | 0         | 72                         | 6                | 6           | 17                     | 0                      | 0                       | 25                         | 82                       | 10                         | 17                      |
| <b>TOTAL TREVISO</b>                |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>6</b>         | <b>6</b>    | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>82</b>                | <b>10</b>                  | <b>17</b>               |
| <b>TOTAL ITALY</b>                  |                             |                   | <b>228</b>        | <b>0</b> | <b>1</b>  | <b>75</b>                  | <b>12</b>        | <b>9</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>82</b>                | <b>9</b>                   | <b>249</b>              |
| <b>LITHUANIA</b>                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KAUNAS                              | RYANAIR                     | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 8                          | 94                       | 3                          | 18                      |
| <b>TOTAL KAUNAS</b>                 |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>94</b>                | <b>3</b>                   | <b>18</b>               |
| <b>TOTAL LITHUANIA</b>              |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>94</b>                | <b>3</b>                   | <b>18</b>               |
| <b>MALTA</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                               | AIR MALTA                   | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 75                       | 7                          | 8                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BRISTOL (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                                    | RYANAIR                     | S                 | 26                | 0          | 0        | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 11                         | 73                       | 18                         | 26                      |
| <b>TOTAL MALTA</b>                       |                             |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>12</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>74</b>                | <b>15</b>                  | <b>34</b>               |
| <b>TOTAL MALTA</b>                       |                             |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>12</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>74</b>                | <b>15</b>                  | <b>34</b>               |
| <b>MOROCCO</b>                           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MARRAKESH                                | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 94                       | 3                          | 18                      |
| <b>TOTAL MARRAKESH</b>                   |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>6</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>94</b>                | <b>3</b>                   | <b>18</b>               |
| <b>TOTAL MOROCCO</b>                     |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>6</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>94</b>                | <b>3</b>                   | <b>18</b>               |
| <b>NETHERLANDS</b>                       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                                | EASYJET AIRLINE COMPANY LTD | S                 | 98                | 0          | 0        | 82                         | 14               | 2           | 2                      | 0                      | 0                       | 8                          | 60                       | 20                         | 84                      |
|  | KLM CITYHOPPER              | S                 | 238               | 0          | 0        | 82                         | 17               | 1           | 0                      | 0                      | 0                       | 7                          | 82                       | 9                          | 238                     |
| <b>TOTAL AMSTERDAM</b>                   |                             |                   | <b>336</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>16</b>        | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>76</b>                | <b>12</b>                  | <b>322</b>              |
| <b>TOTAL NETHERLANDS</b>                 |                             |                   | <b>336</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>16</b>        | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>76</b>                | <b>12</b>                  | <b>322</b>              |
| <b>POLAND</b>                            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GDANSK                                   | RYANAIR                     | S                 | 18                | 0          | 0        | 72                         | 17               | 0           | 11                     | 0                      | 0                       | 23                         | 94                       | 6                          | 18                      |
| <b>TOTAL GDANSK</b>                      |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>17</b>        | <b>0</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>94</b>                | <b>6</b>                   | <b>18</b>               |
| KRAKOW                                   | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0          | 0        | 93                         | 4                | 4           | 0                      | 0                      | 0                       | 6                          | 86                       | 7                          | 36                      |
| <b>TOTAL KRAKOW</b>                      |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>93</b>                  | <b>4</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>                | <b>7</b>                   | <b>36</b>               |
| POZNAN                                   | RYANAIR                     | S                 | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 5                          | 18                      |
| <b>TOTAL POZNAN</b>                      |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>89</b>                | <b>5</b>                   | <b>18</b>               |
| RZESZOW                                  | RYANAIR                     | S                 | 18                | 0          | 0        | 72                         | 17               | 11          | 0                      | 0                      | 0                       | 10                         | 100                      | 3                          | 18                      |
| <b>TOTAL RZESZOW</b>                     |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>17</b>        | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>100</b>               | <b>3</b>                   | <b>18</b>               |
| WARSAW (MODLIN MASOVIA)                  | RYANAIR                     | S                 | 26                | 0          | 0        | 69                         | 27               | 4           | 0                      | 0                      | 0                       | 12                         | 88                       | 5                          | 26                      |
| <b>TOTAL WARSAW (MODLIN MASOVIA)</b>     |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>27</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>88</b>                | <b>5</b>                   | <b>26</b>               |
| WROCLAW                                  | RYANAIR                     | S                 | 18                | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 7                          | 94                       | 3                          | 18                      |
| <b>TOTAL WROCLAW</b>                     |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>94</b>                | <b>3</b>                   | <b>18</b>               |
| <b>TOTAL POLAND</b>                      |                             |                   | <b>126</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>13</b>        | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>91</b>                | <b>5</b>                   | <b>134</b>              |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | EASYJET AIRLINE COMPANY LTD | S                 | 130               | 0          | 0        | 83                         | 8                | 8           | 2                      | 0                      | 0                       | 8                          | 83                       | 13                         | 134                     |
|  | RYANAIR                     | S                 | 62                | 0          | 0        | 94                         | 3                | 2           | 2                      | 0                      | 0                       | 6                          | 89                       | 9                          | 62                      |
| <b>TOTAL FARO</b>                        |                             |                   | <b>192</b>        | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>6</b>         | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>85</b>                | <b>11</b>                  | <b>196</b>              |
| LISBON                                   | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0          | 0        | 89                         | 8                | 3           | 0                      | 0                      | 0                       | 8                          | 81                       | 9                          | 32                      |
| <b>TOTAL LISBON</b>                      |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>8</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>81</b>                | <b>9</b>                   | <b>32</b>               |
| OPORTO (PORTUGAL)                        | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0          | 0        | 82                         | 14               | 4           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL OPORTO (PORTUGAL)</b>           |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>14</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   | <b>256</b>        | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>7</b>         | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>84</b>                | <b>11</b>                  | <b>228</b>              |
| <b>PORTUGAL(MADEIRA)</b>                 |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | EASYJET AIRLINE COMPANY LTD | S                 | 16                | 0          | 0        | 75                         | 13               | 13          | 0                      | 0                      | 0                       | 12                         | 89                       | 5                          | 18                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BRISTOL (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL FUNCHAL           |                             |                   | 16                | 0        | 0         | 75                         | 13               | 13          | 0                      | 0                      | 0                       | 12                         | 89                       | 5                          | 18                      |
| TOTAL PORTUGAL(MADEIRA) |                             |                   | 16                | 0        | 0         | 75                         | 13               | 13          | 0                      | 0                      | 0                       | 12                         | 89                       | 5                          | 18                      |
| SPAIN                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                | EASYJET AIRLINE COMPANY LTD | S                 | 113               | 0        | 0         | 85                         | 11               | 4           | 0                      | 0                      | 0                       | 7                          | 85                       | 9                          | 125                     |
|                         | RYANAIR                     | S                 | 54                | 0        | 0         | 76                         | 7                | 11          | 6                      | 0                      | 0                       | 13                         | 87                       | 7                          | 54                      |
|                         | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 8                          | 88                       | 9                          | 8                       |
| TOTAL ALICANTE          |                             |                   | 175               | 0        | 0         | 82                         | 10               | 6           | 2                      | 0                      | 0                       | 9                          | 86                       | 9                          | 187                     |
| BARCELONA               | EASYJET AIRLINE COMPANY LTD | S                 | 90                | 0        | 0         | 81                         | 11               | 4           | 3                      | 0                      | 0                       | 9                          | 82                       | 8                          | 88                      |
| TOTAL BARCELONA         |                             |                   | 90                | 0        | 0         | 81                         | 11               | 4           | 3                      | 0                      | 0                       | 9                          | 82                       | 8                          | 88                      |
| BILBAO                  | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL BILBAO            |                             |                   | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| GIRONA                  | RYANAIR                     | S                 | 43                | 0        | 1         | 86                         | 12               | 2           | 0                      | 0                      | 0                       | 7                          | 94                       | 4                          | 72                      |
| TOTAL GIRONA            |                             |                   | 43                | 0        | 1         | 86                         | 12               | 2           | 0                      | 0                      | 0                       | 7                          | 94                       | 4                          | 72                      |
| IBIZA                   | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 4                          | 5                       |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 2                          | 4                       |
|                         | THOMSON AIRWAYS LTD         | C                 | 14                | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 6                          | 59                       | 22                         | 22                      |
| TOTAL IBIZA             |                             |                   | 30                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 5                          | 79                       | 13                         | 57                      |
| MADRID                  | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 50                         | 19               | 27          | 4                      | 0                      | 0                       | 21                         | 58                       | 24                         | 52                      |
| TOTAL MADRID            |                             |                   | 52                | 0        | 0         | 50                         | 19               | 27          | 4                      | 0                      | 0                       | 21                         | 58                       | 24                         | 52                      |
| MAHON                   | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 9                          | 75                       | 9                          | 4                       |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 17                | 0        | 0         | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 5                          | 94                       | 7                          | 18                      |
|                         | THOMSON AIRWAYS LTD         | C                 | 11                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 4                          | 7                       |
| TOTAL MAHON             |                             |                   | 46                | 0        | 0         | 89                         | 9                | 2           | 0                      | 0                      | 0                       | 7                          | 93                       | 6                          | 29                      |
| MALAGA                  | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 86                         | 7                | 2           | 4                      | 0                      | 0                       | 8                          | 92                       | 4                          | 124                     |
|                         | RYANAIR                     | S                 | 62                | 0        | 0         | 81                         | 16               | 3           | 0                      | 0                      | 0                       | 8                          | 76                       | 14                         | 62                      |
|                         | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 9                          | 0                        | 23                         | 1                       |
| TOTAL MALAGA            |                             |                   | 196               | 0        | 0         | 84                         | 11               | 3           | 3                      | 0                      | 0                       | 8                          | 86                       | 8                          | 187                     |
| MURCIA SAN JAVIER       | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 87                         | 12               | 2           | 0                      | 0                      | 0                       | 6                          | 95                       | 11                         | 60                      |
| TOTAL MURCIA SAN JAVIER |                             |                   | 52                | 0        | 0         | 87                         | 12               | 2           | 0                      | 0                      | 0                       | 6                          | 95                       | 11                         | 60                      |
| PALMA DE MALLORCA       | EASYJET AIRLINE COMPANY LTD | S                 | 113               | 0        | 0         | 85                         | 7                | 6           | 2                      | 0                      | 0                       | 9                          | 86                       | 9                          | 119                     |
|                         | RYANAIR                     | S                 | 62                | 0        | 0         | 73                         | 15               | 6           | 6                      | 0                      | 0                       | 14                         | 68                       | 18                         | 62                      |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 23                | 0        | 0         | 65                         | 13               | 13          | 9                      | 0                      | 0                       | 18                         | 95                       | 5                          | 21                      |
|                         | THOMSON AIRWAYS LTD         | C                 | 22                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 6                          | 78                       | 28                         | 23                      |
| TOTAL PALMA DE MALLORCA |                             |                   | 220               | 0        | 0         | 80                         | 10               | 6           | 4                      | 0                      | 0                       | 11                         | 81                       | 13                         | 225                     |
| REUS                    | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 44                         | 22               | 11          | 22                     | 0                      | 0                       | 26                         | 100                      | 1                          | 9                       |
| TOTAL REUS              |                             |                   | 9                 | 0        | 0         | 44                         | 22               | 11          | 22                     | 0                      | 0                       | 26                         | 70                       | 19                         | 27                      |
| VALENCIA                | RYANAIR                     | S                 | 18                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 7                          | 78                       | 45                         | 18                      |
| TOTAL VALENCIA          |                             |                   | 18                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 7                          | 78                       | 45                         | 18                      |
| VALLADOLID              | EVELOP                      | C                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL VALLADOLID        |                             |                   | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 5                          | 4                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BRISTOL (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>954</b>        | <b>0</b>   | <b>1</b> | <b>81</b>                  | <b>11</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>83</b>                | <b>11</b>                  | <b>1006</b>             |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ARRECIFE</b>                        | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|  | RYANAIR                     | S                 | 26                | 0          | 0        | 88                         | 4                | 4           | 4                      | 0                      | 0                       | 7                          | 88                       | 7                          | 26                      |
|  | THOMAS COOK AIRLINES LTD    | S                 | 10                | 0          | 0        | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 3                          | 10                      |
|  | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 90                         | 0                | 0           | 10                     | 0                      | 0                       | 12                         | 88                       | 6                          | 8                       |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>64</b>         | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>5</b>         | <b>2</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>91</b>                | <b>6</b>                   | <b>44</b>               |
| <b>FUERTEVENTURA</b>                   | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 67                         | 6                | 11          | 17                     | 0                      | 0                       | 23                         | 82                       | 10                         | 17                      |
|  | THOMSON AIRWAYS LTD         | C                 | 8                 | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 1                          | 8                       |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>8</b>         | <b>8</b>    | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>88</b>                | <b>7</b>                   | <b>25</b>               |
| <b>LAS PALMAS</b>                      | RYANAIR                     | S                 | 18                | 0          | 0        | 83                         | 6                | 11          | 0                      | 0                      | 0                       | 11                         | 89                       | 8                          | 28                      |
|  | THOMAS COOK AIRLINES LTD    | S                 | 9                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 8                       |
|  | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 5                          | 67                       | 66                         | 9                       |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>37</b>         | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>8</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>87</b>                | <b>18</b>                  | <b>45</b>               |
| <b>TENERIFE (SURREINA SOFIA)</b>       | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0          | 0        | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 4                          | 93                       | 4                          | 27                      |
|  | RYANAIR                     | S                 | 26                | 0          | 0        | 85                         | 8                | 0           | 8                      | 0                      | 0                       | 14                         | 88                       | 6                          | 26                      |
|  | THOMAS COOK AIRLINES LTD    | S                 | 11                | 0          | 0        | 45                         | 27               | 9           | 18                     | 0                      | 0                       | 29                         | 91                       | 7                          | 11                      |
|  | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 50                         | 40               | 10          | 0                      | 0                      | 0                       | 14                         | 70                       | 11                         | 10                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>75</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>15</b>        | <b>3</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>88</b>                | <b>6</b>                   | <b>74</b>               |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>202</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>9</b>         | <b>3</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>                | <b>9</b>                   | <b>188</b>              |
| <b>SWITZERLAND</b>                     |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>GENEVA</b>                          | EASYJET AIRLINE COMPANY LTD | S                 | 88                | 0          | 0        | 82                         | 8                | 8           | 2                      | 0                      | 0                       | 10                         | 80                       | 10                         | 80                      |
| <b>TOTAL GENEVA</b>                    |                             |                   | <b>88</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>8</b>         | <b>8</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>10</b>                  | <b>80</b>               |
| <b>TOTAL SWITZERLAND</b>               |                             |                   | <b>88</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>8</b>         | <b>8</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>75</b>                | <b>11</b>                  | <b>106</b>              |
| <b>TURKEY</b>                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ANTALYA</b>                         | THOMAS COOK AIRLINES LTD    | C                 | 28                | 0          | 0        | 71                         | 11               | 14          | 4                      | 0                      | 0                       | 16                         | 94                       | 4                          | 18                      |
|  | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 70                         | 10               | 0           | 20                     | 0                      | 0                       | 22                         | 100                      | 3                          | 10                      |
| <b>TOTAL ANTALYA</b>                   |                             |                   | <b>38</b>         | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>11</b>        | <b>11</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>93</b>                | <b>5</b>                   | <b>30</b>               |
| <b>BODRUM (MILAS)</b>                  | EASYJET AIRLINE COMPANY LTD | S                 | 24                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 89                       | 7                          | 18                      |
| <b>TOTAL BODRUM (MILAS)</b>            |                             |                   | <b>25</b>         | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>81</b>                | <b>26</b>                  | <b>26</b>               |
| <b>DALAMAN</b>                         | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0          | 0        | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 7                          | 24                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 32                | 0          | 0        | 88                         | 9                | 3           | 0                      | 0                      | 0                       | 6                          | 86                       | 14                         | 35                      |
|  | THOMSON AIRWAYS LTD         | C                 | 11                | 0          | 0        | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 2                          | 71                       | 16                         | 17                      |
| <b>TOTAL DALAMAN</b>                   |                             |                   | <b>69</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>9</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>82</b>                | <b>12</b>                  | <b>76</b>               |
| <b>TOTAL TURKEY</b>                    |                             |                   | <b>132</b>        | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>8</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>84</b>                | <b>13</b>                  | <b>132</b>              |
| <b>UNITED KINGDOM</b>                  |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ABERDEEN</b>                        | BMI REGIONAL                | S                 | 88                | 0          | 0        | 77                         | 10               | 6           | 7                      | 0                      | 0                       | 15                         | 82                       | 14                         | 90                      |
| <b>TOTAL ABERDEEN</b>                  |                             |                   | <b>88</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>10</b>        | <b>6</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>82</b>                | <b>14</b>                  | <b>90</b>               |
| <b>BELFAST INTERNATIONAL</b>           | EASYJET AIRLINE COMPANY LTD | S                 | 150               | 0          | 0        | 82                         | 9                | 7           | 2                      | 0                      | 0                       | 10                         | 85                       | 8                          | 150                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>     |                             |                   | <b>150</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>9</b>         | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>85</b>                | <b>8</b>                   | <b>150</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: BRISTOL (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| EDINBURGH                   | EASYJET AIRLINE COMPANY LTD | S                 | 198               | 0          | 0        | 90                         | 6                | 2           | 3                      | 0                      | 0                       | 6                          | 88                       | 6                          | 202                     |
| <b>TOTAL EDINBURGH</b>      |                             |                   | <b>198</b>        | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>6</b>         | <b>2</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>88</b>                | <b>6</b>                   | <b>202</b>              |
| GLASGOW                     | EASYJET AIRLINE COMPANY LTD | S                 | 156               | 0          | 0        | 85                         | 9                | 3           | 3                      | 0                      | 0                       | 8                          | 88                       | 5                          | 158                     |
| <b>TOTAL GLASGOW</b>        |                             |                   | <b>156</b>        | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>9</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>5</b>                   | <b>158</b>              |
| GUERNSEY                    | AURIGNY AIR SERVICES        | S                 | 56                | 0          | 4        | 79                         | 9                | 5           | 7                      | 0                      | 0                       | 14                         | 62                       | 14                         | 60                      |
| <b>TOTAL GUERNSEY</b>       |                             |                   | <b>56</b>         | <b>0</b>   | <b>4</b> | <b>79</b>                  | <b>9</b>         | <b>5</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>62</b>                | <b>14</b>                  | <b>60</b>               |
| HAWARDEN                    | BMI REGIONAL                | C                 | 44                | 0          | 0        | 95                         | 0                | 0           | 2                      | 2                      | 0                       | 8                          | 92                       | 4                          | 37                      |
| <b>TOTAL HAWARDEN</b>       |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>0</b>         | <b>0</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>8</b>                   | <b>92</b>                | <b>4</b>                   | <b>37</b>               |
| INVERNESS                   | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 89                         | 5                | 2           | 3                      | 2                      | 0                       | 10                         | 82                       | 15                         | 62                      |
| <b>TOTAL INVERNESS</b>      |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>5</b>         | <b>2</b>    | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>10</b>                  | <b>82</b>                | <b>15</b>                  | <b>62</b>               |
| ISLE OF MAN                 | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0          | 0        | 86                         | 0                | 6           | 8                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL ISLE OF MAN</b>    |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>0</b>         | <b>6</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| JERSEY                      | BLUE ISLANDS LIMITED        | S                 | 104               | 0          | 0        | 88                         | 6                | 2           | 5                      | 0                      | 0                       | 9                          | 87                       | 12                         | 106                     |
| <b>TOTAL JERSEY</b>         |                             |                   | <b>104</b>        | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>6</b>         | <b>2</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>87</b>                | <b>12</b>                  | <b>106</b>              |
| NEWCASTLE                   | EASYJET AIRLINE COMPANY LTD | S                 | 108               | 0          | 0        | 86                         | 9                | 1           | 4                      | 0                      | 0                       | 8                          | 81                       | 13                         | 124                     |
| <b>TOTAL NEWCASTLE</b>      |                             |                   | <b>108</b>        | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>9</b>         | <b>1</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>81</b>                | <b>13</b>                  | <b>124</b>              |
| <b>TOTAL UNITED KINGDOM</b> |                             |                   | <b>1002</b>       | <b>0</b>   | <b>4</b> | <b>86</b>                  | <b>7</b>         | <b>3</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>84</b>                | <b>9</b>                   | <b>989</b>              |
| <b>TOTAL BRISTOL</b>        |                             |                   | <b>5168</b>       | <b>4</b>   | <b>8</b> | <b>83</b>                  | <b>10</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>10</b>                  | <b>5069</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: CARDIFF WALES (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BULGARIA</b>                       |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                                | BH AIR                   | C                 | 5                 | 0        | 0         | 80                         | 0                | 20          | 0                      | 0                      | 0                       | 12                         | 67                       | 15                         | 3                       |
|                                       | THOMSON AIRWAYS LTD      | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 7                          | 3                       |
| <b>TOTAL BURGAS</b>                   |                          |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>0</b>         | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>83</b>                | <b>11</b>                  | <b>6</b>                |
| <b>TOTAL BULGARIA</b>                 |                          |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>0</b>         | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>83</b>                | <b>11</b>                  | <b>6</b>                |
| <b>CYPRUS</b>                         |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                               | THOMAS COOK AIRLINES LTD | C                 | 10                | 0        | 0         | 70                         | 20               | 10          | 0                      | 0                      | 0                       | 13                         | 75                       | 14                         | 8                       |
|                                       | THOMSON AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 38                         | 50               | 13          | 0                      | 0                      | 0                       | 21                         | 100                      | 8                          | 7                       |
| <b>TOTAL LARNACA</b>                  |                          |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>33</b>        | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>87</b>                | <b>11</b>                  | <b>15</b>               |
| PAPHOS                                | THOMSON AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 63                         | 38               | 0           | 0                      | 0                      | 0                       | 13                         | 100                      | 7                          | 8                       |
| <b>TOTAL PAPHOS</b>                   |                          |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>38</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>100</b>               | <b>7</b>                   | <b>8</b>                |
| <b>TOTAL CYPRUS</b>                   |                          |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>35</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>91</b>                | <b>10</b>                  | <b>23</b>               |
| <b>EGYPT</b>                          |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)              | THOMSON AIRWAYS LTD      | C                 | 10                | 0        | 0         | 90                         | 0                | 10          | 0                      | 0                      | 0                       | 7                          | 67                       | 13                         | 9                       |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                          |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>0</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>67</b>                | <b>13</b>                  | <b>9</b>                |
| <b>TOTAL EGYPT</b>                    |                          |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>0</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>67</b>                | <b>13</b>                  | <b>9</b>                |
| <b>FRANCE</b>                         |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PARIS (ORLY)                          | CITY JET                 | S                 | 50                | 0        | 0         | 68                         | 20               | 8           | 4                      | 0                      | 0                       | 16                         | 55                       | 17                         | 62                      |
| <b>TOTAL PARIS (ORLY)</b>             |                          |                   | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>20</b>        | <b>8</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>55</b>                | <b>17</b>                  | <b>62</b>               |
| <b>TOTAL FRANCE</b>                   |                          |                   | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>20</b>        | <b>8</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>54</b>                | <b>21</b>                  | <b>90</b>               |
| <b>GERMANY</b>                        |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUSSELDORF                            | FLYBE LTD                | S                 | 10                | 0        | 0         | 80                         | 10               | 10          | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUSSELDORF</b>               |                          |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>10</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>8</b>                   | <b>10</b>               |
| <b>TOTAL GERMANY</b>                  |                          |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>10</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>8</b>                   | <b>10</b>               |
| <b>GREECE</b>                         |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORFU                                 | THOMSON AIRWAYS LTD      | C                 | 9                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 90                       | 6                          | 10                      |
| <b>TOTAL CORFU</b>                    |                          |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>90</b>                | <b>6</b>                   | <b>10</b>               |
| HERAKLION                             | THOMSON AIRWAYS LTD      | C                 | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 9                          | 71                       | 10                         | 7                       |
| <b>TOTAL HERAKLION</b>                |                          |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>14</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>80</b>                | <b>7</b>                   | <b>15</b>               |
| KEFALLINIA                            | THOMSON AIRWAYS LTD      | C                 | 7                 | 0        | 0         | 14                         | 14               | 57          | 14                     | 0                      | 0                       | 42                         | 100                      | 4                          | 7                       |
| <b>TOTAL KEFALLINIA</b>               |                          |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>14</b>                  | <b>14</b>        | <b>57</b>   | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>42</b>                  | <b>100</b>               | <b>4</b>                   | <b>7</b>                |
| KOS                                   | THOMSON AIRWAYS LTD      | C                 | 3                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 12                         | 100                      | 3                          | 2                       |
| <b>TOTAL KOS</b>                      |                          |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>33</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>100</b>               | <b>3</b>                   | <b>2</b>                |
| RHODES                                | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 50                       | 24                         | 8                       |
|                                       | THOMSON AIRWAYS LTD      | C                 | 7                 | 0        | 0         | 71                         | 14               | 14          | 0                      | 0                      | 0                       | 17                         | 86                       | 6                          | 7                       |
| <b>TOTAL RHODES</b>                   |                          |                   | <b>15</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>7</b>         | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>67</b>                | <b>16</b>                  | <b>15</b>               |
| ZAKINTHOS                             | THOMAS COOK AIRLINES LTD | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 90                       | 9                          | 10                      |
|                                       | THOMSON AIRWAYS LTD      | C                 | 9                 | 0        | 0         | 78                         | 0                | 22          | 0                      | 0                      | 0                       | 11                         | 78                       | 9                          | 9                       |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: CARDIFF WALES (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                          |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                          |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ZAKINTHOS                   |                          |                   | 19                | 0          | 0        | 89                         | 0                | 11          | 0                      | 0                      | 0                       | 7                          | 84                       | 9                          | 19                      |
| TOTAL GREECE                      |                          |                   | 60                | 0          | 0        | 80                         | 7                | 12          | 2                      | 0                      | 0                       | 12                         | 82                       | 9                          | 68                      |
| IRISH REPUBLIC                    |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                            | STOBART AIR              | S                 | 114               | 2          | 0        | 61                         | 13               | 15          | 9                      | 1                      | 1                       | 32                         | 84                       | 9                          | 120                     |
| TOTAL DUBLIN                      |                          |                   | 114               | 2          | 0        | 61                         | 13               | 15          | 9                      | 1                      | 1                       | 32                         | 84                       | 9                          | 122                     |
| SHANNON                           | VLM (BELGIUM)            | C                 | 2                 | 2          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 29                         | 100                      | 6                          | 1                       |
| TOTAL SHANNON                     |                          |                   | 2                 | 2          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 29                         | 100                      | 6                          | 1                       |
| TOTAL IRISH REPUBLIC              |                          |                   | 116               | 4          | 0        | 61                         | 13               | 16          | 9                      | 1                      | 1                       | 32                         | 85                       | 9                          | 123                     |
| MALTA                             |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                             | AIR MALTA                | C                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 88                       | 10                         | 8                       |
| TOTAL MALTA                       |                          |                   | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 88                       | 10                         | 8                       |
| TOTAL MALTA                       |                          |                   | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 88                       | 10                         | 8                       |
| NETHERLANDS                       |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                         | KLM CITYHOPPER           | S                 | 176               | 0          | 0        | 93                         | 5                | 1           | 1                      | 0                      | 0                       | 5                          | 86                       | 8                          | 177                     |
| TOTAL AMSTERDAM                   |                          |                   | 176               | 0          | 0        | 93                         | 5                | 1           | 1                      | 0                      | 0                       | 5                          | 86                       | 8                          | 177                     |
| TOTAL NETHERLANDS                 |                          |                   | 176               | 0          | 0        | 93                         | 5                | 1           | 1                      | 0                      | 0                       | 5                          | 86                       | 8                          | 177                     |
| PORTUGAL(EXCLUDING MADEIRA)       |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | THOMSON AIRWAYS LTD      | C                 | 7                 | 0          | 0        | 71                         | 14               | 14          | 0                      | 0                      | 0                       | 11                         | 100                      | 6                          | 3                       |
| TOTAL FARO                        |                          |                   | 7                 | 0          | 0        | 71                         | 14               | 14          | 0                      | 0                      | 0                       | 11                         | 100                      | 6                          | 3                       |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                          |                   | 7                 | 0          | 0        | 71                         | 14               | 14          | 0                      | 0                      | 0                       | 11                         | 100                      | 6                          | 3                       |
| SPAIN                             |                          |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | THOMSON AIRWAYS LTD      | C                 | 18                | 0          | 0        | 61                         | 39               | 0           | 0                      | 0                      | 0                       | 12                         | 89                       | 10                         | 18                      |
|                                   | VUELING AIRLINES         | S                 | 30                | 0          | 0        | 50                         | 33               | 10          | 7                      | 0                      | 0                       | 20                         | 36                       | 22                         | 28                      |
| TOTAL ALICANTE                    |                          |                   | 48                | 0          | 0        | 54                         | 35               | 6           | 4                      | 0                      | 0                       | 17                         | 57                       | 17                         | 46                      |
| BARCELONA                         | VUELING AIRLINES         | S                 | 22                | 0          | 0        | 36                         | 27               | 36          | 0                      | 0                      | 0                       | 24                         | 83                       | 7                          | 18                      |
| TOTAL BARCELONA                   |                          |                   | 22                | 0          | 0        | 36                         | 27               | 36          | 0                      | 0                      | 0                       | 24                         | 83                       | 7                          | 18                      |
| IBIZA                             | THOMAS COOK AIRLINES LTD | C                 | 6                 | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 6                          | 6                       |
|                                   | THOMSON AIRWAYS LTD      | C                 | 17                | 0          | 0        | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 6                          | 94                       | 5                          | 17                      |
| TOTAL IBIZA                       |                          |                   | 23                | 0          | 0        | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 91                       | 5                          | 23                      |
| MAHON                             | THOMAS COOK AIRLINES LTD | C                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 4                          | 4                       |
|                                   | THOMSON AIRWAYS LTD      | C                 | 9                 | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 5                          | 9                       |
| TOTAL MAHON                       |                          |                   | 13                | 0          | 0        | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 4                          | 13                      |
| MALAGA                            | THOMSON AIRWAYS LTD      | C                 | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 7                          | 61                       | 12                         | 18                      |
|                                   | VUELING AIRLINES         | S                 | 28                | 0          | 0        | 68                         | 21               | 11          | 0                      | 0                      | 0                       | 13                         | 68                       | 16                         | 28                      |
| TOTAL MALAGA                      |                          |                   | 46                | 0          | 0        | 78                         | 15               | 7           | 0                      | 0                      | 0                       | 10                         | 65                       | 14                         | 46                      |
| PALMA DE MALLORCA                 | AIR EUROPA               | C                 | 3                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 67                       | 7                          | 3                       |
|                                   | THOMAS COOK AIRLINES LTD | C                 | 14                | 0          | 0        | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 7                          | 79                       | 7                          | 14                      |
|                                   | THOMSON AIRWAYS LTD      | C                 | 26                | 0          | 0        | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 8                          | 88                       | 8                          | 26                      |

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Reporting Airport: CARDIFF WALES (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL PALMA DE MALLORCA          |                          |                   | 43                | 0        | 0         | 84                         | 16               | 0           | 0                      | 0                      | 0                       | 7                          | 84                       | 8                          | 43                      |
| REUS                             | THOMAS COOK AIRLINES LTD | C                 | 9                 | 0        | 0         | 78                         | 0                | 0           | 22                     | 0                      | 0                       | 18                         | 67                       | 15                         | 9                       |
|                                  | THOMSON AIRWAYS LTD      | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 86                       | 5                          | 7                       |
| TOTAL REUS                       |                          |                   | 16                | 0        | 0         | 88                         | 0                | 0           | 13                     | 0                      | 0                       | 11                         | 75                       | 10                         | 16                      |
| TOTAL SPAIN                      |                          |                   | 211               | 0        | 0         | 72                         | 19               | 7           | 2                      | 0                      | 0                       | 12                         | 75                       | 11                         | 205                     |
| SPAIN(CANARY ISLANDS)            |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                         | THOMAS COOK AIRLINES LTD | S                 | 8                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 11                         | 80                       | 11                         | 10                      |
|                                  | THOMSON AIRWAYS LTD      | C                 | 18                | 0        | 0         | 83                         | 6                | 11          | 0                      | 0                      | 0                       | 9                          | 50                       | 13                         | 8                       |
| TOTAL ARRECIFE                   |                          |                   | 26                | 0        | 0         | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 10                         | 67                       | 12                         | 18                      |
| LAS PALMAS                       | THOMSON AIRWAYS LTD      | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 4                          | 8                       |
| TOTAL LAS PALMAS                 |                          |                   | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 4                          | 8                       |
| TENERIFE (SURREINA SOFIA)        | RYANAIR                  | S                 | 8                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                  | THOMAS COOK AIRLINES LTD | S                 | 10                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 5                          | 78                       | 8                          | 9                       |
|                                  | THOMSON AIRWAYS LTD      | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 64                       | 13                         | 11                      |
| TOTAL TENERIFE (SURREINA SOFIA)  |                          |                   | 28                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 70                       | 11                         | 20                      |
| TOTAL SPAIN(CANARY ISLANDS)      |                          |                   | 62                | 0        | 0         | 85                         | 11               | 3           | 0                      | 0                      | 0                       | 7                          | 74                       | 10                         | 46                      |
| TUNISIA                          |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENFIDHA - HAMMAMET INTL          | THOMAS COOK AIRLINES LTD | C                 | 17                | 0        | 0         | 82                         | 12               | 6           | 0                      | 0                      | 0                       | 8                          | 93                       | 4                          | 15                      |
|                                  | THOMSON AIRWAYS LTD      | C                 | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 9                          | 80                       | 8                          | 5                       |
| TOTAL ENFIDHA - HAMMAMET INTL    |                          |                   | 27                | 0        | 0         | 81                         | 15               | 4           | 0                      | 0                      | 0                       | 8                          | 90                       | 5                          | 20                      |
| TOTAL TUNISIA                    |                          |                   | 27                | 0        | 0         | 81                         | 15               | 4           | 0                      | 0                      | 0                       | 8                          | 91                       | 6                          | 22                      |
| TURKEY                           |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                          | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0        | 0         | 63                         | 38               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL ANTALYA                    |                          |                   | 8                 | 0        | 0         | 63                         | 38               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| DALAMAN                          | SUNEXPRESS               | C                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                                  | THOMAS COOK AIRLINES LTD | C                 | 14                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 5                          | 79                       | 8                          | 14                      |
|                                  | THOMSON AIRWAYS LTD      | C                 | 16                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 82                       | 9                          | 17                      |
| TOTAL DALAMAN                    |                          |                   | 34                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 5                          | 83                       | 8                          | 35                      |
| TOTAL TURKEY                     |                          |                   | 42                | 0        | 0         | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 6                          | 77                       | 9                          | 44                      |
| UNITED KINGDOM                   |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                         | EASTERN AIRWAYS          | S                 | 21                | 0        | 1         | 90                         | 5                | 0           | 0                      | 5                      | 0                       | 14                         | 86                       | 14                         | 21                      |
| TOTAL ABERDEEN                   |                          |                   | 21                | 0        | 1         | 90                         | 5                | 0           | 0                      | 5                      | 0                       | 14                         | 86                       | 14                         | 21                      |
| ANGLESEY (VALLEY)                | LINKSAIR LTD             | S                 | 76                | 0        | 8         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 90                       | 15                         | 78                      |
| TOTAL ANGLESEY (VALLEY)          |                          |                   | 76                | 0        | 8         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 90                       | 15                         | 78                      |
| BELFAST CITY (GEORGE BEST)       | FLYBE LTD                | S                 | 62                | 0        | 1         | 89                         | 6                | 5           | 0                      | 0                      | 0                       | 5                          | 84                       | 7                          | 62                      |
| TOTAL BELFAST CITY (GEORGE BEST) |                          |                   | 62                | 0        | 1         | 89                         | 6                | 5           | 0                      | 0                      | 0                       | 5                          | 84                       | 7                          | 62                      |
| EDINBURGH                        | CITY JET                 | S                 | 92                | 0        | 0         | 82                         | 13               | 3           | 2                      | 0                      | 0                       | 11                         | 86                       | 9                          | 148                     |
| TOTAL EDINBURGH                  |                          |                   | 93                | 0        | 0         | 82                         | 13               | 3           | 2                      | 0                      | 0                       | 11                         | 86                       | 9                          | 148                     |
| JERSEY                           | FLYBE LTD                | S                 | 10                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 4                          | 10                      |

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| ORIGIN / DESTINATION | AIRLINE         | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------|-----------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |                 |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |                 |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL JERSEY         |                 |                   | 10                | 0          | 0        | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 8                          | 95                       | 4                          | 44                      |
| MANCHESTER           | EASTERN AIRWAYS | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL MANCHESTER     |                 |                   | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| NEWCASTLE            | EASTERN AIRWAYS | S                 | 51                | 0          | 0        | 75                         | 18               | 4           | 4                      | 0                      | 0                       | 13                         | 80                       | 20                         | 61                      |
| TOTAL NEWCASTLE      |                 |                   | 51                | 0          | 0        | 75                         | 18               | 4           | 4                      | 0                      | 0                       | 13                         | 78                       | 19                         | 65                      |
| NORWICH              | LINKSAIR LTD    | S                 | 32                | 0          | 10       | 84                         | 9                | 0           | 0                      | 0                      | 6                       | 33                         | 0                        | 0                          | 0                       |
| TOTAL NORWICH        |                 |                   | 32                | 0          | 10       | 84                         | 9                | 0           | 0                      | 0                      | 6                       | 33                         | 0                        | 0                          | 0                       |
| TOTAL UNITED KINGDOM |                 |                   | 347               | 3          | 20       | 87                         | 9                | 3           | 1                      | 0                      | 1                       | 10                         | 88                       | 10                         | 539                     |
| TOTAL CARDIFF WALES  |                 |                   | 1160              | 8          | 20       | 81                         | 12               | 5           | 2                      | 0                      | 0                       | 12                         | 82                       | 10                         | 1374                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: DONCASTER SHEFFIELD (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BULGARIA</b>                |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                         | BH AIR              | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 0                          | 1                       |
| TOTAL BURGAS                   |                     |                   | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 0                          | 1                       |
| TOTAL BULGARIA                 |                     |                   | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 0                          | 1                       |
| <b>CYPRUS</b>                  |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PAPHOS                         | THOMSON AIRWAYS LTD | C                 | 16                | 0        | 0         | 75                         | 19               | 6           | 0                      | 0                      | 0                       | 9                          | 80                       | 12                         | 15                      |
| TOTAL PAPHOS                   |                     |                   | 16                | 0        | 0         | 75                         | 19               | 6           | 0                      | 0                      | 0                       | 9                          | 80                       | 12                         | 15                      |
| TOTAL CYPRUS                   |                     |                   | 16                | 0        | 0         | 75                         | 19               | 6           | 0                      | 0                      | 0                       | 9                          | 80                       | 12                         | 15                      |
| <b>EGYPT</b>                   |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)       | THOMSON AIRWAYS LTD | C                 | 9                 | 0        | 0         | 67                         | 11               | 22          | 0                      | 0                      | 0                       | 12                         | 80                       | 29                         | 10                      |
| TOTAL SHARM EL SHEIKH (OPHIRA) |                     |                   | 9                 | 0        | 0         | 67                         | 11               | 22          | 0                      | 0                      | 0                       | 12                         | 80                       | 29                         | 10                      |
| TOTAL EGYPT                    |                     |                   | 9                 | 0        | 0         | 67                         | 11               | 22          | 0                      | 0                      | 0                       | 12                         | 80                       | 29                         | 10                      |
| <b>GREECE</b>                  |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORFU                          | THOMSON AIRWAYS LTD | C                 | 16                | 0        | 0         | 94                         | 0                | 0           | 6                      | 0                      | 0                       | 12                         | 94                       | 3                          | 16                      |
| TOTAL CORFU                    |                     |                   | 16                | 0        | 0         | 94                         | 0                | 0           | 6                      | 0                      | 0                       | 12                         | 94                       | 3                          | 16                      |
| RHODES                         | THOMSON AIRWAYS LTD | C                 | 7                 | 0        | 0         | 71                         | 14               | 14          | 0                      | 0                      | 0                       | 10                         | 86                       | 8                          | 7                       |
| TOTAL RHODES                   |                     |                   | 7                 | 0        | 0         | 71                         | 14               | 14          | 0                      | 0                      | 0                       | 10                         | 86                       | 8                          | 7                       |
| ZAKINTHOS                      | THOMSON AIRWAYS LTD | C                 | 9                 | 0        | 0         | 78                         | 11               | 0           | 11                     | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL ZAKINTHOS                |                     |                   | 9                 | 0        | 0         | 78                         | 11               | 0           | 11                     | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL GREECE                   |                     |                   | 32                | 0        | 0         | 84                         | 6                | 3           | 6                      | 0                      | 0                       | 12                         | 91                       | 5                          | 23                      |
| <b>IRISH REPUBLIC</b>          |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                         | STOBART AIR         | S                 | 4                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TOTAL DUBLIN                   |                     |                   | 4                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TOTAL IRISH REPUBLIC           |                     |                   | 4                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>LATVIA</b>                  |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                           | WIZZ AIR            | S                 | 26                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL RIGA                     |                     |                   | 26                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL LATVIA                   |                     |                   | 26                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>LITHUANIA</b>               |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VILNIUS                        | WIZZ AIR            | S                 | 26                | 0        | 0         | 77                         | 19               | 4           | 0                      | 0                      | 0                       | 8                          | 94                       | 2                          | 16                      |
| TOTAL VILNIUS                  |                     |                   | 26                | 0        | 0         | 77                         | 19               | 4           | 0                      | 0                      | 0                       | 8                          | 94                       | 2                          | 16                      |
| TOTAL LITHUANIA                |                     |                   | 26                | 0        | 0         | 77                         | 19               | 4           | 0                      | 0                      | 0                       | 8                          | 94                       | 2                          | 16                      |
| <b>POLAND</b>                  |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GDANSK                         | WIZZ AIR            | S                 | 44                | 0        | 0         | 89                         | 5                | 7           | 0                      | 0                      | 0                       | 8                          | 91                       | 9                          | 34                      |
| TOTAL GDANSK                   |                     |                   | 44                | 0        | 0         | 89                         | 5                | 7           | 0                      | 0                      | 0                       | 8                          | 91                       | 9                          | 34                      |
| KATOWICE                       | WIZZ AIR            | S                 | 44                | 0        | 0         | 82                         | 9                | 9           | 0                      | 0                      | 0                       | 9                          | 79                       | 11                         | 34                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: DONCASTER SHEFFIELD (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL KATOWICE                    |                          |                   | 44                | 0        | 0         | 82                         | 9                | 9           | 0                      | 0                      | 0                       | 9                          | 79                       | 11                         | 34                      |
| POZNAN                            | WIZZ AIR                 | S                 | 28                | 0        | 0         | 54                         | 29               | 18          | 0                      | 0                      | 0                       | 16                         | 82                       | 13                         | 28                      |
| TOTAL POZNAN                      |                          |                   | 28                | 0        | 0         | 54                         | 29               | 18          | 0                      | 0                      | 0                       | 16                         | 82                       | 13                         | 28                      |
| WARSAW (CHOPIN)                   | WIZZ AIR                 | S                 | 26                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 6                          | 78                       | 29                         | 18                      |
| TOTAL WARSAW (CHOPIN)             |                          |                   | 26                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 6                          | 78                       | 29                         | 18                      |
| WROCLAW                           | WIZZ AIR                 | S                 | 26                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 6                          | 29                       | 24                         | 28                      |
| TOTAL WROCLAW                     |                          |                   | 26                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 6                          | 29                       | 24                         | 28                      |
| TOTAL POLAND                      |                          |                   | 168               | 0        | 0         | 82                         | 10               | 8           | 0                      | 0                      | 0                       | 9                          | 73                       | 16                         | 142                     |
| PORTUGAL(EXCLUDING MADEIRA)       |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | THOMSON AIRWAYS LTD      | C                 | 13                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 5                          | 11                      |
| TOTAL FARO                        |                          |                   | 13                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 5                          | 11                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                          |                   | 13                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 5                          | 11                      |
| ROMANIA                           |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (OTOPENI)               | WIZZ AIR                 | S                 | 18                | 0        | 0         | 33                         | 22               | 28          | 17                     | 0                      | 0                       | 38                         | 0                        | 0                          | 0                       |
| TOTAL BUCHAREST (OTOPENI)         |                          |                   | 18                | 0        | 0         | 33                         | 22               | 28          | 17                     | 0                      | 0                       | 38                         | 0                        | 0                          | 0                       |
| TOTAL ROMANIA                     |                          |                   | 18                | 0        | 0         | 33                         | 22               | 28          | 17                     | 0                      | 0                       | 38                         | 0                        | 0                          | 0                       |
| SPAIN                             |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | THOMSON AIRWAYS LTD      | C                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 89                       | 6                          | 18                      |
| TOTAL ALICANTE                    |                          |                   | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 89                       | 6                          | 18                      |
| IBIZA                             | THOMSON AIRWAYS LTD      | C                 | 11                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 11                      |
| TOTAL IBIZA                       |                          |                   | 11                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 11                      |
| MAHON                             | THOMSON AIRWAYS LTD      | C                 | 11                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 91                       | 5                          | 11                      |
| TOTAL MAHON                       |                          |                   | 11                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 91                       | 5                          | 11                      |
| MALAGA                            | THOMSON AIRWAYS LTD      | C                 | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 7                          | 78                       | 8                          | 18                      |
| TOTAL MALAGA                      |                          |                   | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 7                          | 78                       | 8                          | 18                      |
| PALMA DE MALLORCA                 | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0        | 0         | 25                         | 63               | 13          | 0                      | 0                      | 0                       | 19                         | 25                       | 72                         | 8                       |
|                                   | THOMSON AIRWAYS LTD      | C                 | 30                | 0        | 0         | 90                         | 3                | 3           | 3                      | 0                      | 0                       | 8                          | 80                       | 14                         | 30                      |
| TOTAL PALMA DE MALLORCA           |                          |                   | 38                | 0        | 0         | 76                         | 16               | 5           | 3                      | 0                      | 0                       | 10                         | 71                       | 24                         | 42                      |
| REUS                              | THOMSON AIRWAYS LTD      | C                 | 9                 | 0        | 0         | 78                         | 11               | 0           | 11                     | 0                      | 0                       | 19                         | 89                       | 6                          | 9                       |
| TOTAL REUS                        |                          |                   | 9                 | 0        | 0         | 78                         | 11               | 0           | 11                     | 0                      | 0                       | 19                         | 89                       | 6                          | 9                       |
| TOTAL SPAIN                       |                          |                   | 105               | 0        | 0         | 86                         | 10               | 2           | 2                      | 0                      | 0                       | 8                          | 82                       | 12                         | 109                     |
| SPAIN(CANARY ISLANDS)             |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                          | THOMSON AIRWAYS LTD      | C                 | 9                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 63                       | 13                         | 8                       |
| TOTAL ARRECIFE                    |                          |                   | 9                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 63                       | 13                         | 8                       |
| LAS PALMAS                        | THOMSON AIRWAYS LTD      | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 0                          | 9                       |
| TOTAL LAS PALMAS                  |                          |                   | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 0                          | 9                       |
| TENERIFE (SURREINA SOFIA)         | AIR EUROPA               | C                 | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: DONCASTER SHEFFIELD (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                     |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TENERIFE (SURREINA SOFIA)       | THOMSON AIRWAYS LTD | C                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 83                       | 9                          | 18                      |
| TOTAL TENERIFE (SURREINA SOFIA) |                     |                   | 18                | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 83                       | 9                          | 18                      |
| TOTAL SPAIN(CANARY ISLANDS)     |                     |                   | 37                | 0          | 0        | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 3                          | 83                       | 8                          | 35                      |
| <b>TUNISIA</b>                  |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENFIDHA - HAMMAMET INTL         | NOUVELAIR TUNISIE   | C                 | 4                 | 0          | 0        | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 18                         | 0                        | 66                         | 4                       |
|                                 | THOMSON AIRWAYS LTD | C                 | 18                | 0          | 0        | 83                         | 11               | 6           | 0                      | 0                      | 0                       | 7                          | 71                       | 23                         | 7                       |
| TOTAL ENFIDHA - HAMMAMET INTL   |                     |                   | 22                | 0          | 0        | 77                         | 14               | 9           | 0                      | 0                      | 0                       | 9                          | 45                       | 38                         | 11                      |
| TOTAL TUNISIA                   |                     |                   | 22                | 0          | 0        | 77                         | 14               | 9           | 0                      | 0                      | 0                       | 9                          | 50                       | 36                         | 12                      |
| <b>TURKEY</b>                   |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DALAMAN                         | SUNEXPRESS          | C                 | 6                 | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                                 | THOMSON AIRWAYS LTD | C                 | 15                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 94                       | 3                          | 17                      |
| TOTAL DALAMAN                   |                     |                   | 21                | 0          | 0        | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 3                          | 86                       | 6                          | 29                      |
| TOTAL TURKEY                    |                     |                   | 21                | 0          | 0        | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 3                          | 86                       | 6                          | 29                      |
| <b>UNITED KINGDOM</b>           |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| JERSEY                          | FLYBE LTD           | S                 | 10                | 0          | 0        | 80                         | 0                | 20          | 0                      | 0                      | 0                       | 11                         | 100                      | 2                          | 10                      |
| TOTAL JERSEY                    |                     |                   | 10                | 0          | 0        | 80                         | 0                | 20          | 0                      | 0                      | 0                       | 11                         | 100                      | 2                          | 10                      |
| TOTAL UNITED KINGDOM            |                     |                   | 10                | 3          | 0        | 80                         | 0                | 20          | 0                      | 0                      | 0                       | 11                         | 80                       | 13                         | 101                     |
| TOTAL DONCASTER SHEFFIELD       |                     |                   | 510               | 3          | 0        | 82                         | 11               | 6           | 1                      | 0                      | 0                       | 9                          | 80                       | 13                         | 504                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: DURHAM TEES VALLEY (Full Analysis)

| ORIGIN / DESTINATION                      | AIRLINE               | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|-----------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                       |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                       |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>FRANCE</b>                             |                       |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TARBES-LOURDES INTERNATIONAL              | DENIM AIR             | C                 | 2                 | 0        | 0         | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
|   | TITAN AIRWAYS LTD     | C                 | 2                 | 0        | 0         | 0                          | 0                | 50          | 50                     | 0                      | 0                       | 83                         | 100                      | 0                          | 2                       |
| <b>TOTAL TARBES-LOURDES INTERNATIONAL</b> |                       |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>25</b>        | <b>50</b>   | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>55</b>                  | <b>67</b>                | <b>23</b>                  | <b>3</b>                |
| <b>TOTAL FRANCE</b>                       |                       |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>25</b>        | <b>50</b>   | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>55</b>                  | <b>67</b>                | <b>23</b>                  | <b>3</b>                |
| <b>ITALY</b>                              |                       |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NAPLES                                    | SMALL PLANET AIRLINES | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
| <b>TOTAL NAPLES</b>                       |                       |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>0</b>    | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL ITALY</b>                        |                       |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>0</b>    | <b>33</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>NETHERLANDS</b>                        |                       |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                                 | KLM CITYHOPPER        | S                 | 166               | 0        | 0         | 92                         | 7                | 1           | 0                      | 0                      | 1                       | 9                          | 92                       | 5                          | 159                     |
| <b>TOTAL AMSTERDAM</b>                    |                       |                   | <b>166</b>        | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>7</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>9</b>                   | <b>92</b>                | <b>5</b>                   | <b>160</b>              |
| MAASTRICHT                                | DENIM AIR             | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL MAASTRICHT</b>                   |                       |                   | <b>5</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL NETHERLANDS</b>                  |                       |                   | <b>171</b>        | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>6</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>9</b>                   | <b>92</b>                | <b>5</b>                   | <b>160</b>              |
| <b>UNITED KINGDOM</b>                     |                       |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                                  | EASTERN AIRWAYS       | S                 | 153               | 0        | 2         | 90                         | 5                | 3           | 3                      | 0                      | 0                       | 9                          | 98                       | 3                          | 166                     |
| <b>TOTAL ABERDEEN</b>                     |                       |                   | <b>153</b>        | <b>0</b> | <b>2</b>  | <b>90</b>                  | <b>5</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>98</b>                | <b>3</b>                   | <b>166</b>              |
| JERSEY                                    | FLYBE LTD             | S                 | 4                 | 0        | 0         | 0                          | 50               | 25          | 25                     | 0                      | 0                       | 40                         | 67                       | 14                         | 3                       |
| <b>TOTAL JERSEY</b>                       |                       |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>50</b>        | <b>25</b>   | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>40</b>                  | <b>67</b>                | <b>14</b>                  | <b>3</b>                |
| LUTON                                     | DANISH AIR TRANSPORT  | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
| <b>TOTAL LUTON</b>                        |                       |                   | <b>2</b>          | <b>2</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>0</b>    | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>36</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL UNITED KINGDOM</b>               |                       |                   | <b>160</b>        | <b>2</b> | <b>2</b>  | <b>87</b>                  | <b>6</b>         | <b>3</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>97</b>                | <b>3</b>                   | <b>169</b>              |
| <b>TOTAL DURHAM TEES VALLEY</b>           |                       |                   | <b>338</b>        | <b>3</b> | <b>2</b>  | <b>88</b>                  | <b>7</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>94</b>                | <b>4</b>                   | <b>332</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

|                                |                          | Reporting Airport: EAST MIDLANDS INTERNATIONAL (Full Analysis) |           |            |                |                            |             |                        |                        |                         |                            |                          | MAY 2014                   |                         |          |
|--------------------------------|--------------------------|--|-----------|------------|----------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                |                          | NUMBER OF FLIGHTS  |           |            |                | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          |                            |                         |          |
| ORIGIN / DESTINATION           | AIRLINE                  | CHARTER/<br>SCHED  | UNMATCHED |            | Early<br>to 15 | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                |                          |  | MATCHED   | Actual (7) |                |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| <b>BELGIUM</b>                 |                          |  |           |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BRUSSELS                       | BMI REGIONAL             | S  | 102       | 0          | 0              | 89                         | 4           | 2                      | 4                      | 0                       | 1                          | 11                       | 95                         | 3                       | 88       |
| TOTAL BRUSSELS                 |                          |  | 102       | 0          | 0              | 89                         | 4           | 2                      | 4                      | 0                       | 1                          | 11                       | 95                         | 3                       | 88       |
| TOTAL BELGIUM                  |                          |  | 102       | 0          | 0              | 89                         | 4           | 2                      | 4                      | 0                       | 1                          | 11                       | 95                         | 3                       | 88       |
| <b>BULGARIA</b>                |                          |  |           |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BURGAS                         | BH AIR                   | C  | 6         | 0          | 0              | 33                         | 17          | 17                     | 33                     | 0                       | 0                          | 42                       | 78                         | 9                       | 9        |
|                                | THOMSON AIRWAYS LTD      | C  | 3         | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 100                        | 0                       | 3        |
| TOTAL BURGAS                   |                          |  | 9         | 0          | 0              | 56                         | 11          | 11                     | 22                     | 0                       | 0                          | 28                       | 83                         | 7                       | 12       |
| TOTAL BULGARIA                 |                          |  | 9         | 0          | 0              | 56                         | 11          | 11                     | 22                     | 0                       | 0                          | 28                       | 83                         | 7                       | 12       |
| <b>CROATIA</b>                 |                          |  |           |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| DUBROVNIK                      | JET2.COM LTD             | S  | 12        | 0          | 0              | 83                         | 0           | 0                      | 17                     | 0                       | 0                          | 29                       | 100                        | 3                       | 10       |
| TOTAL DUBROVNIK                |                          |  | 12        | 0          | 0              | 83                         | 0           | 0                      | 17                     | 0                       | 0                          | 29                       | 92                         | 5                       | 12       |
| TOTAL CROATIA                  |                          |  | 12        | 0          | 0              | 83                         | 0           | 0                      | 17                     | 0                       | 0                          | 29                       | 92                         | 5                       | 12       |
| <b>CYPRUS</b>                  |                          |  |           |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| LARNACA                        | JET2.COM LTD             | S  | 2         | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 100                        | 12                      | 2        |
|                                | THOMAS COOK AIRLINES LTD | C  | 7         | 0          | 0              | 71                         | 14          | 14                     | 0                      | 0                       | 0                          | 12                       | 63                         | 18                      | 8        |
|                                | THOMSON AIRWAYS LTD      | C  | 8         | 0          | 0              | 88                         | 0           | 13                     | 0                      | 0                       | 0                          | 10                       | 57                         | 23                      | 7        |
| TOTAL LARNACA                  |                          |  | 17        | 0          | 0              | 82                         | 6           | 12                     | 0                      | 0                       | 0                          | 10                       | 65                         | 19                      | 17       |
| PAPHOS                         | JET2.COM LTD             | S  | 17        | 0          | 0              | 35                         | 59          | 0                      | 6                      | 0                       | 0                          | 20                       | 75                         | 14                      | 16       |
|                                | THOMAS COOK AIRLINES LTD | C  | 16        | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 89                         | 8                       | 18       |
|                                | THOMSON AIRWAYS LTD      | C  | 18        | 0          | 0              | 61                         | 17          | 22                     | 0                      | 0                       | 0                          | 17                       | 88                         | 7                       | 17       |
| TOTAL PAPHOS                   |                          |  | 51        | 0          | 0              | 65                         | 25          | 8                      | 2                      | 0                       | 0                          | 14                       | 84                         | 10                      | 51       |
| TOTAL CYPRUS                   |                          |  | 68        | 0          | 0              | 69                         | 21          | 9                      | 1                      | 0                       | 0                          | 13                       | 79                         | 12                      | 68       |
| <b>CZECH REPUBLIC</b>          |                          |  |           |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| PRAGUE                         | JET2.COM LTD             | S  | 18        | 0          | 0              | 67                         | 22          | 11                     | 0                      | 0                       | 0                          | 13                       | 64                         | 18                      | 36       |
| TOTAL PRAGUE                   |                          |  | 18        | 0          | 0              | 67                         | 22          | 11                     | 0                      | 0                       | 0                          | 13                       | 64                         | 18                      | 36       |
| TOTAL CZECH REPUBLIC           |                          |  | 18        | 0          | 0              | 67                         | 22          | 11                     | 0                      | 0                       | 0                          | 13                       | 64                         | 18                      | 36       |
| <b>EGYPT</b>                   |                          |  |           |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| SHARM EL SHEIKH (OPHIRA)       | THOMSON AIRWAYS LTD      | C  | 17        | 0          | 0              | 65                         | 29          | 6                      | 0                      | 0                       | 0                          | 12                       | 50                         | 25                      | 18       |
| TOTAL SHARM EL SHEIKH (OPHIRA) |                          |  | 17        | 0          | 0              | 65                         | 29          | 6                      | 0                      | 0                       | 0                          | 12                       | 50                         | 25                      | 18       |
| TOTAL EGYPT                    |                          |  | 17        | 0          | 0              | 65                         | 29          | 6                      | 0                      | 0                       | 0                          | 12                       | 50                         | 25                      | 18       |
| <b>FRANCE</b>                  |                          |  |           |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BERGERAC                       | RYANAIR                  | S  | 18        | 0          | 0              | 89                         | 11          | 0                      | 0                      | 0                       | 0                          | 5                        | 88                         | 6                       | 16       |
| TOTAL BERGERAC                 |                          |  | 18        | 0          | 0              | 89                         | 11          | 0                      | 0                      | 0                       | 0                          | 5                        | 88                         | 6                       | 16       |
| BORDEAUX                       | DENIM AIR                | C  | 2         | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 5                        | 0                          | 0                       | 0        |
| TOTAL BORDEAUX                 |                          |  | 2         | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 5                        | 0                          | 0                       | 0        |
| CARCASSONNE                    | RYANAIR                  | S  | 26        | 0          | 0              | 81                         | 15          | 4                      | 0                      | 0                       | 0                          | 9                        | 73                         | 11                      | 26       |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

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|                                 |                          | Reporting Airport: EAST MIDLANDS INTERNATIONAL (Full Analysis) |           |            |                            |                  |             |                        |                        |                         |                            |                          | MAY 2014                   |                         |          |
|---------------------------------|--------------------------|--|-----------|------------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                 |                          | NUMBER OF FLIGHTS  |           |            | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            |                          |                            |                         |          |
| ORIGIN / DESTINATION            | AIRLINE                  | CHARTER/<br>SCHED  | UNMATCHED |            | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                 |                          |  | MATCHED   | Actual (7) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL CARCASSONNE               |                          |  | 26        | 0          | 0                          | 81               | 15          | 4                      | 0                      | 0                       | 0                          | 9                        | 73                         | 11                      | 26       |
| DINARD                          | RYANAIR                  | S  | 36        | 0          | 0                          | 89               | 8           | 0                      | 0                      | 3                       | 0                          | 11                       | 62                         | 14                      | 26       |
| TOTAL DINARD                    |                          |  | 36        | 0          | 0                          | 89               | 8           | 0                      | 0                      | 3                       | 0                          | 11                       | 62                         | 14                      | 26       |
| LIMOGES                         | RYANAIR                  | S  | 26        | 0          | 0                          | 85               | 12          | 0                      | 4                      | 0                       | 0                          | 10                       | 68                         | 18                      | 28       |
| TOTAL LIMOGES                   |                          |  | 26        | 0          | 0                          | 85               | 12          | 0                      | 4                      | 0                       | 0                          | 10                       | 68                         | 18                      | 28       |
| PARIS (CHARLES DE GAULLE)       | EUROPE AIRPOST           | C  | 2         | 0          | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL PARIS (CHARLES DE GAULLE) |                          |  | 2         | 0          | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 72                         | 25                      | 36       |
| TOTAL FRANCE                    |                          |  | 110       | 0          | 0                          | 86               | 11          | 1                      | 1                      | 1                       | 0                          | 9                        | 75                         | 14                      | 152      |
| GERMANY                         |                          |  |           |            |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |          |
| BERLIN (SCHONEFELD)             | RYANAIR                  | S  | 26        | 0          | 0                          | 92               | 8           | 0                      | 0                      | 0                       | 0                          | 6                        | 72                         | 15                      | 18       |
| TOTAL BERLIN (SCHONEFELD)       |                          |  | 26        | 0          | 0                          | 92               | 8           | 0                      | 0                      | 0                       | 0                          | 6                        | 72                         | 15                      | 18       |
| TOTAL GERMANY                   |                          |  | 26        | 0          | 0                          | 92               | 8           | 0                      | 0                      | 0                       | 0                          | 6                        | 72                         | 15                      | 18       |
| GREECE                          |                          |  |           |            |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |          |
| CHANIA                          | RYANAIR                  | S  | 8         | 0          | 0                          | 88               | 13          | 0                      | 0                      | 0                       | 0                          | 6                        | 40                         | 24                      | 10       |
| TOTAL CHANIA                    |                          |  | 8         | 0          | 0                          | 88               | 13          | 0                      | 0                      | 0                       | 0                          | 6                        | 40                         | 24                      | 10       |
| CORFU                           | JET2.COM LTD             | S  | 2         | 0          | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 100                        | 6                       | 4        |
|                                 | RYANAIR                  | S  | 10        | 0          | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 0                          | 7                        | 63                         | 15                      | 8        |
|                                 | THOMAS COOK AIRLINES LTD | C  | 12        | 0          | 0                          | 92               | 8           | 0                      | 0                      | 0                       | 0                          | 5                        | 67                         | 24                      | 12       |
|                                 | THOMSON AIRWAYS LTD      | C  | 11        | 0          | 0                          | 91               | 9           | 0                      | 0                      | 0                       | 0                          | 5                        | 92                         | 5                       | 12       |
| TOTAL CORFU                     |                          |  | 35        | 0          | 0                          | 94               | 6           | 0                      | 0                      | 0                       | 0                          | 5                        | 78                         | 13                      | 36       |
| HERAKLION                       | JET2.COM LTD             | S  | 12        | 0          | 0                          | 92               | 8           | 0                      | 0                      | 0                       | 0                          | 4                        | 100                        | 3                       | 12       |
|                                 | THOMSON AIRWAYS LTD      | C  | 11        | 0          | 0                          | 91               | 9           | 0                      | 0                      | 0                       | 0                          | 6                        | 73                         | 15                      | 11       |
| TOTAL HERAKLION                 |                          |  | 23        | 0          | 0                          | 91               | 9           | 0                      | 0                      | 0                       | 0                          | 5                        | 81                         | 9                       | 27       |
| KOS                             | JET2.COM LTD             | S  | 2         | 0          | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 0                          | 40                      | 2        |
|                                 | THOMSON AIRWAYS LTD      | C  | 7         | 0          | 0                          | 71               | 29          | 0                      | 0                      | 0                       | 0                          | 7                        | 57                         | 19                      | 7        |
| TOTAL KOS                       |                          |  | 9         | 0          | 0                          | 78               | 22          | 0                      | 0                      | 0                       | 0                          | 6                        | 44                         | 23                      | 9        |
| RHODES                          | JET2.COM LTD             | S  | 12        | 0          | 0                          | 75               | 8           | 17                     | 0                      | 0                       | 0                          | 11                       | 80                         | 11                      | 10       |
|                                 | RYANAIR                  | S  | 18        | 0          | 0                          | 67               | 17          | 17                     | 0                      | 0                       | 0                          | 15                       | 20                         | 26                      | 10       |
|                                 | THOMAS COOK AIRLINES LTD | C  | 6         | 0          | 0                          | 83               | 17          | 0                      | 0                      | 0                       | 0                          | 6                        | 100                        | 4                       | 6        |
|                                 | THOMSON AIRWAYS LTD      | C  | 16        | 0          | 0                          | 69               | 19          | 13                     | 0                      | 0                       | 0                          | 14                       | 81                         | 5                       | 16       |
| TOTAL RHODES                    |                          |  | 52        | 0          | 0                          | 71               | 15          | 13                     | 0                      | 0                       | 0                          | 13                       | 69                         | 11                      | 42       |
| SALONIKA                        | THOMSON AIRWAYS LTD      | C  | 7         | 0          | 0                          | 57               | 29          | 14                     | 0                      | 0                       | 0                          | 13                       | 86                         | 6                       | 7        |
| TOTAL SALONIKA                  |                          |  | 7         | 0          | 0                          | 57               | 29          | 14                     | 0                      | 0                       | 0                          | 13                       | 86                         | 6                       | 7        |
| SKIATHOS                        | THOMAS COOK AIRLINES LTD | C  | 7         | 1          | 0                          | 86               | 0           | 14                     | 0                      | 0                       | 0                          | 12                       | 100                        | 1                       | 7        |
| TOTAL SKIATHOS                  |                          |  | 7         | 1          | 0                          | 86               | 0           | 14                     | 0                      | 0                       | 0                          | 12                       | 100                        | 1                       | 7        |
| ZAKINTHOS                       | JET2.COM LTD             | S  | 2         | 0          | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 100                        | 9                       | 2        |
|                                 | THOMAS COOK AIRLINES LTD | C  | 13        | 0          | 0                          | 92               | 0           | 8                      | 0                      | 0                       | 0                          | 7                        | 100                        | 4                       | 14       |
|                                 | THOMSON AIRWAYS LTD      | C  | 16        | 0          | 0                          | 75               | 25          | 0                      | 0                      | 0                       | 0                          | 9                        | 63                         | 13                      | 16       |
| TOTAL ZAKINTHOS                 |                          |  | 31        | 0          | 0                          | 84               | 13          | 3                      | 0                      | 0                       | 0                          | 8                        | 81                         | 9                       | 32       |
| TOTAL GREECE                    |                          |  | 172       | 1          | 0                          | 82               | 12          | 6                      | 0                      | 0                       | 0                          | 9                        | 74                         | 12                      | 170      |

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|                                  |                     | Reporting Airport: EAST MIDLANDS INTERNATIONAL (Full Analysis) |            |          |           |                            |                |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|----------------------------------|---------------------|--|------------|----------|-----------|----------------------------|----------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                     | NUMBER OF FLIGHTS  |            |          |           | PERCENTAGE OF FLIGHTS LATE |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ORIGIN / DESTINATION             | AIRLINE             | CHARTER/<br>SCHED  | MATCHED    |          | UNMATCHED |                            | Early<br>to 15 | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                     |  | Actual (7) | Plan (8) |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>HUNGARY</b>                   |                     |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                         | JET2.COM LTD        | S  | 18         | 0        | 0         | 89                         | 6              | 6                | 0           | 0                      | 0                      | 6                       | 78                         | 12                       | 18                         |                         |
| <b>TOTAL BUDAPEST</b>            |                     |  | <b>18</b>  | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>6</b>       | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>75</b>                  | <b>14</b>                | <b>20</b>                  |                         |
| <b>TOTAL HUNGARY</b>             |                     |  | <b>18</b>  | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>6</b>       | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>75</b>                  | <b>14</b>                | <b>20</b>                  |                         |
| <b>IRISH REPUBLIC</b>            |                     |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                           | RYANAIR             | S  | 62         | 0        | 0         | 68                         | 15             | 11               | 6           | 0                      | 0                      | 15                      | 89                         | 6                        | 62                         |                         |
|                                  | STOBART AIR         | S  | 68         | 0        | 0         | 72                         | 10             | 18               | 0           | 0                      | 0                      | 12                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL DUBLIN</b>              |                     |  | <b>130</b> | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>12</b>      | <b>15</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>89</b>                  | <b>6</b>                 | <b>62</b>                  |                         |
| IRELAND WEST(KNOCK)              | RYANAIR             | S  | 52         | 0        | 0         | 50                         | 27             | 17               | 4           | 2                      | 0                      | 23                      | 89                         | 11                       | 44                         |                         |
| <b>TOTAL IRELAND WEST(KNOCK)</b> |                     |  | <b>52</b>  | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>27</b>      | <b>17</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>23</b>               | <b>89</b>                  | <b>11</b>                | <b>44</b>                  |                         |
| <b>TOTAL IRISH REPUBLIC</b>      |                     |  | <b>182</b> | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>16</b>      | <b>15</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>16</b>               | <b>90</b>                  | <b>7</b>                 | <b>140</b>                 |                         |
| <b>ITALY</b>                     |                     |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                          | RYANAIR             | S  | 26         | 0        | 0         | 65                         | 19             | 15               | 0           | 0                      | 0                      | 11                      | 79                         | 15                       | 14                         |                         |
| <b>TOTAL BERGAMO</b>             |                     |  | <b>26</b>  | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>19</b>      | <b>15</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>79</b>                  | <b>15</b>                | <b>14</b>                  |                         |
| NAPLES                           | THOMSON AIRWAYS LTD | C  | 12         | 0        | 0         | 58                         | 33             | 0                | 0           | 8                      | 0                      | 30                      | 100                        | 1                        | 13                         |                         |
| <b>TOTAL NAPLES</b>              |                     |  | <b>12</b>  | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>33</b>      | <b>0</b>         | <b>0</b>    | <b>8</b>               | <b>0</b>               | <b>30</b>               | <b>100</b>                 | <b>1</b>                 | <b>13</b>                  |                         |
| PISA                             | JET2.COM LTD        | S  | 4          | 0        | 0         | 75                         | 0              | 25               | 0           | 0                      | 0                      | 11                      | 75                         | 9                        | 4                          |                         |
|                                  | RYANAIR             | S  | 18         | 0        | 0         | 61                         | 17             | 22               | 0           | 0                      | 0                      | 18                      | 78                         | 7                        | 18                         |                         |
| <b>TOTAL PISA</b>                |                     |  | <b>22</b>  | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>14</b>      | <b>23</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>17</b>               | <b>77</b>                  | <b>8</b>                 | <b>22</b>                  |                         |
| ROME (CIAMPINO)                  | RYANAIR             | S  | 26         | 0        | 0         | 77                         | 19             | 4                | 0           | 0                      | 0                      | 9                       | 82                         | 17                       | 38                         |                         |
| <b>TOTAL ROME (CIAMPINO)</b>     |                     |  | <b>26</b>  | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>19</b>      | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>82</b>                  | <b>17</b>                | <b>38</b>                  |                         |
| TREVISO                          | RYANAIR             | S  | 36         | 0        | 0         | 83                         | 17             | 0                | 0           | 0                      | 0                      | 8                       | 83                         | 8                        | 36                         |                         |
| <b>TOTAL TREVISO</b>             |                     |  | <b>36</b>  | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>17</b>      | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>83</b>                  | <b>8</b>                 | <b>36</b>                  |                         |
| <b>TOTAL ITALY</b>               |                     |  | <b>124</b> | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>19</b>      | <b>8</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>14</b>               | <b>81</b>                  | <b>11</b>                | <b>145</b>                 |                         |
| <b>LATVIA</b>                    |                     |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                             | RYANAIR             | S  | 26         | 0        | 0         | 100                        | 0              | 0                | 0           | 0                      | 0                      | 3                       | 93                         | 5                        | 28                         |                         |
| <b>TOTAL RIGA</b>                |                     |  | <b>26</b>  | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>       | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>93</b>                  | <b>5</b>                 | <b>28</b>                  |                         |
| <b>TOTAL LATVIA</b>              |                     |  | <b>26</b>  | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>       | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>93</b>                  | <b>5</b>                 | <b>28</b>                  |                         |
| <b>MALTA</b>                     |                     |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                            | JET2.COM LTD        | S  | 4          | 0        | 0         | 75                         | 25             | 0                | 0           | 0                      | 0                      | 11                      | 0                          | 0                        | 0                          |                         |
|                                  | RYANAIR             | S  | 18         | 0        | 0         | 78                         | 22             | 0                | 0           | 0                      | 0                      | 12                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL MALTA</b>               |                     |  | <b>22</b>  | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>23</b>      | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>12</b>               | <b>100</b>                 | <b>2</b>                 | <b>17</b>                  |                         |
| <b>TOTAL MALTA</b>               |                     |  | <b>22</b>  | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>23</b>      | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>12</b>               | <b>100</b>                 | <b>2</b>                 | <b>17</b>                  |                         |
| <b>MEXICO</b>                    |                     |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                           | THOMSON AIRWAYS LTD | C  | 9          | 0        | 0         | 67                         | 11             | 0                | 22          | 0                      | 0                      | 37                      | 88                         | 9                        | 8                          |                         |
| <b>TOTAL CANCUN</b>              |                     |  | <b>9</b>   | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>      | <b>0</b>         | <b>22</b>   | <b>0</b>               | <b>0</b>               | <b>37</b>               | <b>88</b>                  | <b>9</b>                 | <b>8</b>                   |                         |
| <b>TOTAL MEXICO</b>              |                     |  | <b>9</b>   | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>      | <b>0</b>         | <b>22</b>   | <b>0</b>               | <b>0</b>               | <b>37</b>               | <b>88</b>                  | <b>9</b>                 | <b>8</b>                   |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

|                                    |                          | Reporting Airport: EAST MIDLANDS INTERNATIONAL (Full Analysis) |            |          |           |                            |                |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|------------------------------------|--------------------------|--|------------|----------|-----------|----------------------------|----------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                          | NUMBER OF FLIGHTS  |            |          |           | PERCENTAGE OF FLIGHTS LATE |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ORIGIN / DESTINATION               | AIRLINE                  | CHARTER/<br>SCHED  | MATCHED    |          | UNMATCHED |                            | Early<br>to 15 | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                          |  | Actual (7) | Plan (8) |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>NETHERLANDS</b>                 |                          |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | FLYBE LTD                | S  | 62         | 0        | 0         | 81                         | 10             | 6                | 3           | 0                      | 0                      | 10                      | 92                         | 4                        | 62                         |                         |
| TOTAL AMSTERDAM                    |                          |  | 62         | 0        | 0         | 81                         | 10             | 6                | 3           | 0                      | 0                      | 10                      | 92                         | 4                        | 62                         |                         |
| TOTAL NETHERLANDS                  |                          |  | 62         | 0        | 0         | 81                         | 10             | 6                | 3           | 0                      | 0                      | 10                      | 92                         | 4                        | 62                         |                         |
| <b>POLAND</b>                      |                          |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KRAKOW                             | RYANAIR                  | S  | 18         | 0        | 0         | 83                         | 17             | 0                | 0           | 0                      | 0                      | 7                       | 83                         | 7                        | 18                         |                         |
| TOTAL KRAKOW                       |                          |  | 18         | 0        | 0         | 83                         | 17             | 0                | 0           | 0                      | 0                      | 7                       | 83                         | 7                        | 18                         |                         |
| LODZ LUBLINEK                      | RYANAIR                  | S  | 26         | 0        | 0         | 81                         | 19             | 0                | 0           | 0                      | 0                      | 8                       | 81                         | 11                       | 16                         |                         |
| TOTAL LODZ LUBLINEK                |                          |  | 26         | 0        | 0         | 81                         | 19             | 0                | 0           | 0                      | 0                      | 8                       | 81                         | 11                       | 16                         |                         |
| RZESZOW                            | RYANAIR                  | S  | 26         | 0        | 0         | 85                         | 8              | 0                | 8           | 0                      | 0                      | 10                      | 81                         | 8                        | 26                         |                         |
| TOTAL RZESZOW                      |                          |  | 26         | 0        | 0         | 85                         | 8              | 0                | 8           | 0                      | 0                      | 10                      | 81                         | 8                        | 26                         |                         |
| WARSAW (MODLIN MASOVIA)            | RYANAIR                  | S  | 26         | 0        | 0         | 69                         | 19             | 8                | 4           | 0                      | 0                      | 14                      | 75                         | 8                        | 28                         |                         |
| TOTAL WARSAW (MODLIN MASOVIA)      |                          |  | 26         | 0        | 0         | 69                         | 19             | 8                | 4           | 0                      | 0                      | 14                      | 75                         | 8                        | 28                         |                         |
| WROCLAW                            | RYANAIR                  | S  | 44         | 0        | 0         | 84                         | 11             | 5                | 0           | 0                      | 0                      | 7                       | 77                         | 9                        | 44                         |                         |
| TOTAL WROCLAW                      |                          |  | 44         | 0        | 0         | 84                         | 11             | 5                | 0           | 0                      | 0                      | 7                       | 77                         | 9                        | 44                         |                         |
| TOTAL POLAND                       |                          |  | 140        | 0        | 0         | 81                         | 14             | 3                | 2           | 0                      | 0                      | 9                       | 79                         | 9                        | 132                        |                         |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                          |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | JET2.COM LTD             | S  | 46         | 0        | 0         | 87                         | 7              | 7                | 0           | 0                      | 0                      | 7                       | 71                         | 16                       | 48                         |                         |
|                                    | RYANAIR                  | S  | 116        | 0        | 0         | 83                         | 12             | 5                | 0           | 0                      | 0                      | 9                       | 86                         | 6                        | 88                         |                         |
|                                    | THOMSON AIRWAYS LTD      | C  | 7          | 0        | 0         | 86                         | 14             | 0                | 0           | 0                      | 0                      | 5                       | 78                         | 16                       | 9                          |                         |
| TOTAL FARO                         |                          |  | 169        | 0        | 0         | 84                         | 11             | 5                | 0           | 0                      | 0                      | 8                       | 84                         | 9                        | 201                        |                         |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                          |  | 169        | 0        | 0         | 84                         | 11             | 5                | 0           | 0                      | 0                      | 8                       | 84                         | 9                        | 201                        |                         |
| <b>PORTUGAL(MADEIRA)</b>           |                          |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                            | JET2.COM LTD             | S  | 8          | 0        | 0         | 75                         | 0              | 25               | 0           | 0                      | 0                      | 12                      | 75                         | 7                        | 8                          |                         |
|                                    | THOMSON AIRWAYS LTD      | C  | 8          | 0        | 0         | 88                         | 0              | 13               | 0           | 0                      | 0                      | 6                       | 100                        | 1                        | 8                          |                         |
| TOTAL FUNCHAL                      |                          |  | 16         | 0        | 0         | 81                         | 0              | 19               | 0           | 0                      | 0                      | 9                       | 88                         | 4                        | 16                         |                         |
| TOTAL PORTUGAL(MADEIRA)            |                          |  | 16         | 0        | 0         | 81                         | 0              | 19               | 0           | 0                      | 0                      | 9                       | 88                         | 4                        | 16                         |                         |
| <b>SPAIN</b>                       |                          |  |            |          |           |                            |                |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                           | JET2.COM LTD             | S  | 52         | 0        | 0         | 87                         | 8              | 6                | 0           | 0                      | 0                      | 5                       | 88                         | 10                       | 56                         |                         |
|                                    | RYANAIR                  | S  | 150        | 0        | 0         | 84                         | 13             | 3                | 1           | 0                      | 0                      | 8                       | 77                         | 12                       | 131                        |                         |
|                                    | THOMSON AIRWAYS LTD      | C  | 18         | 0        | 0         | 56                         | 39             | 6                | 0           | 0                      | 0                      | 12                      | 83                         | 17                       | 18                         |                         |
| TOTAL ALICANTE                     |                          |  | 220        | 0        | 0         | 82                         | 14             | 4                | 0           | 0                      | 0                      | 8                       | 82                         | 11                       | 257                        |                         |
| BARCELONA                          | RYANAIR                  | S  | 72         | 0        | 0         | 71                         | 14             | 6                | 10          | 0                      | 0                      | 18                      | 63                         | 16                       | 62                         |                         |
| TOTAL BARCELONA                    |                          |  | 72         | 0        | 0         | 71                         | 14             | 6                | 10          | 0                      | 0                      | 18                      | 63                         | 16                       | 62                         |                         |
| IBIZA                              | JET2.COM LTD             | S  | 30         | 0        | 0         | 70                         | 10             | 7                | 13          | 0                      | 0                      | 18                      | 45                         | 22                       | 20                         |                         |
|                                    | RYANAIR                  | S  | 26         | 0        | 0         | 96                         | 4              | 0                | 0           | 0                      | 0                      | 3                       | 66                         | 22                       | 38                         |                         |
|                                    | THOMAS COOK AIRLINES LTD | C  | 7          | 0        | 0         | 100                        | 0              | 0                | 0           | 0                      | 0                      | 2                       | 71                         | 9                        | 7                          |                         |
|                                    | THOMSON AIRWAYS LTD      | C  | 19         | 0        | 0         | 79                         | 16             | 5                | 0           | 0                      | 0                      | 9                       | 94                         | 7                        | 18                         |                         |
| TOTAL IBIZA                        |                          |  | 82         | 0        | 0         | 83                         | 9              | 4                | 5           | 0                      | 0                      | 10                      | 69                         | 16                       | 98                         |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EAST MIDLANDS INTERNATIONAL (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |             | PERCENTAGE OF FLIGHTS LATE |           |                  |                  |                   |                      | MAY 2014           |                      |                   |             |
|--|--------------------------|-------------------|-------------------|------------|-------------|----------------------------|-----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|-------------|
|  |                          |                   | UNMATCHED         |            | Early to 15 | 16 to 30 mins              | 31 to 60  | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |             |
|  |                          |                   | Matched           | Actual (7) |             |                            |           |                  |                  |                   |                      |                    |                      |                   | Plan (8)    |
| MAHON                                  | JET2.COM LTD             | S                 | 20                | 0          | 0           | 75                         | 20        | 5                | 0                | 0                 | 0                    | 11                 | 71                   | 12                | 14          |
|  | RYANAIR                  | S                 | 18                | 0          | 0           | 78                         | 11        | 6                | 6                | 0                 | 0                    | 14                 | 89                   | 8                 | 18          |
|  | THOMAS COOK AIRLINES LTD | C                 | 17                | 0          | 0           | 88                         | 0         | 0                | 12               | 0                 | 0                    | 12                 | 94                   | 3                 | 17          |
|  | THOMSON AIRWAYS LTD      | C                 | 16                | 0          | 0           | 100                        | 0         | 0                | 0                | 0                 | 0                    | 4                  | 88                   | 15                | 16          |
| <b>TOTAL MAHON</b>                     |                          |                   | <b>71</b>         | <b>0</b>   | <b>0</b>    | <b>85</b>                  | <b>8</b>  | <b>3</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>          | <b>86</b>            | <b>9</b>          | <b>65</b>   |
| MALAGA                                 | JET2.COM LTD             | S                 | 54                | 0          | 0           | 85                         | 13        | 2                | 0                | 0                 | 0                    | 6                  | 73                   | 14                | 49          |
|  | RYANAIR                  | S                 | 106               | 0          | 0           | 82                         | 16        | 2                | 0                | 0                 | 0                    | 9                  | 84                   | 11                | 105         |
|  | THOMSON AIRWAYS LTD      | C                 | 10                | 0          | 0           | 90                         | 10        | 0                | 0                | 0                 | 0                    | 10                 | 0                    | 0                 | 0           |
| <b>TOTAL MALAGA</b>                    |                          |                   | <b>170</b>        | <b>0</b>   | <b>0</b>    | <b>84</b>                  | <b>15</b> | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>           | <b>81</b>            | <b>14</b>         | <b>208</b>  |
| MURCIA SAN JAVIER                      | JET2.COM LTD             | S                 | 10                | 0          | 0           | 90                         | 0         | 10               | 0                | 0                 | 0                    | 10                 | 55                   | 20                | 22          |
|  | RYANAIR                  | S                 | 62                | 0          | 0           | 89                         | 6         | 5                | 0                | 0                 | 0                    | 7                  | 87                   | 12                | 62          |
| <b>TOTAL MURCIA SAN JAVIER</b>         |                          |                   | <b>72</b>         | <b>0</b>   | <b>0</b>    | <b>89</b>                  | <b>6</b>  | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>           | <b>79</b>            | <b>15</b>         | <b>84</b>   |
| PALMA DE MALLORCA                      | JET2.COM LTD             | S                 | 56                | 0          | 0           | 77                         | 11        | 7                | 5                | 0                 | 0                    | 16                 | 74                   | 19                | 54          |
|  | RYANAIR                  | S                 | 124               | 0          | 0           | 70                         | 21        | 7                | 1                | 1                 | 0                    | 14                 | 78                   | 12                | 116         |
|  | THOMAS COOK AIRLINES LTD | C                 | 22                | 0          | 0           | 82                         | 9         | 5                | 5                | 0                 | 0                    | 11                 | 78                   | 18                | 32          |
|  | THOMSON AIRWAYS LTD      | C                 | 38                | 0          | 0           | 71                         | 16        | 11               | 3                | 0                 | 0                    | 12                 | 63                   | 18                | 38          |
| <b>TOTAL PALMA DE MALLORCA</b>         |                          |                   | <b>240</b>        | <b>0</b>   | <b>0</b>    | <b>73</b>                  | <b>17</b> | <b>8</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>          | <b>77</b>            | <b>15</b>         | <b>284</b>  |
| REUS                                   | JET2.COM LTD             | S                 | 6                 | 0          | 0           | 67                         | 0         | 0                | 33               | 0                 | 0                    | 30                 | 50                   | 15                | 2           |
| <b>TOTAL REUS</b>                      |                          |                   | <b>6</b>          | <b>0</b>   | <b>0</b>    | <b>67</b>                  | <b>0</b>  | <b>0</b>         | <b>33</b>        | <b>0</b>          | <b>0</b>             | <b>30</b>          | <b>83</b>            | <b>9</b>          | <b>30</b>   |
| VALENCIA                               | RYANAIR                  | S                 | 26                | 0          | 0           | 85                         | 12        | 4                | 0                | 0                 | 0                    | 8                  | 92                   | 8                 | 26          |
| <b>TOTAL VALENCIA</b>                  |                          |                   | <b>26</b>         | <b>0</b>   | <b>0</b>    | <b>85</b>                  | <b>12</b> | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>           | <b>92</b>            | <b>8</b>          | <b>26</b>   |
| <b>TOTAL SPAIN</b>                     |                          |                   | <b>959</b>        | <b>0</b>   | <b>0</b>    | <b>80</b>                  | <b>13</b> | <b>4</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>          | <b>79</b>            | <b>13</b>         | <b>1150</b> |
| <b>SPAIN(CANARY ISLANDS)</b>           |                          |                   |                   |            |             |                            |           |                  |                  |                   |                      |                    |                      |                   |             |
| ARRECIFE                               | JET2.COM LTD             | S                 | 18                | 0          | 0           | 89                         | 11        | 0                | 0                | 0                 | 0                    | 5                  | 71                   | 27                | 17          |
|  | RYANAIR                  | S                 | 44                | 0          | 0           | 84                         | 14        | 0                | 2                | 0                 | 0                    | 9                  | 82                   | 15                | 28          |
|  | THOMAS COOK AIRLINES LTD | S                 | 19                | 0          | 0           | 58                         | 21        | 16               | 5                | 0                 | 0                    | 17                 | 83                   | 8                 | 18          |
|  | THOMSON AIRWAYS LTD      | C                 | 8                 | 0          | 0           | 63                         | 13        | 25               | 0                | 0                 | 0                    | 15                 | 100                  | 5                 | 10          |
| <b>TOTAL ARRECIFE</b>                  |                          |                   | <b>89</b>         | <b>0</b>   | <b>0</b>    | <b>78</b>                  | <b>15</b> | <b>6</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>          | <b>85</b>            | <b>12</b>         | <b>91</b>   |
| FUERTEVENTURA                          | JET2.COM LTD             | S                 | 4                 | 0          | 0           | 50                         | 25        | 25               | 0                | 0                 | 0                    | 21                 | 100                  | 7                 | 4           |
|  | RYANAIR                  | S                 | 28                | 0          | 0           | 75                         | 18        | 7                | 0                | 0                 | 0                    | 10                 | 100                  | 3                 | 18          |
|  | THOMAS COOK AIRLINES LTD | S                 | 11                | 0          | 0           | 73                         | 9         | 18               | 0                | 0                 | 0                    | 12                 | 91                   | 6                 | 11          |
|  | THOMSON AIRWAYS LTD      | C                 | 8                 | 0          | 0           | 88                         | 13        | 0                | 0                | 0                 | 0                    | 6                  | 88                   | 6                 | 8           |
| <b>TOTAL FUERTEVENTURA</b>             |                          |                   | <b>51</b>         | <b>0</b>   | <b>0</b>    | <b>75</b>                  | <b>16</b> | <b>10</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>          | <b>95</b>            | <b>5</b>          | <b>41</b>   |
| LAS PALMAS                             | JET2.COM LTD             | S                 | 8                 | 0          | 0           | 75                         | 0         | 13               | 13               | 0                 | 0                    | 19                 | 100                  | 2                 | 8           |
|  | RYANAIR                  | S                 | 18                | 0          | 0           | 89                         | 11        | 0                | 0                | 0                 | 0                    | 5                  | 69                   | 10                | 16          |
|  | THOMAS COOK AIRLINES LTD | S                 | 9                 | 0          | 0           | 78                         | 0         | 22               | 0                | 0                 | 0                    | 9                  | 82                   | 13                | 11          |
| <b>TOTAL LAS PALMAS</b>                |                          |                   | <b>35</b>         | <b>0</b>   | <b>0</b>    | <b>83</b>                  | <b>6</b>  | <b>9</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>           | <b>84</b>            | <b>7</b>          | <b>43</b>   |
| TENERIFE (SURREINA SOFIA)              | JET2.COM LTD             | S                 | 28                | 0          | 0           | 93                         | 7         | 0                | 0                | 0                 | 0                    | 3                  | 88                   | 7                 | 32          |
|  | RYANAIR                  | S                 | 62                | 0          | 0           | 89                         | 10        | 2                | 0                | 0                 | 0                    | 6                  | 93                   | 7                 | 44          |
|  | THOMAS COOK AIRLINES LTD | S                 | 12                | 0          | 0           | 75                         | 0         | 8                | 17               | 0                 | 0                    | 21                 | 83                   | 6                 | 12          |
|  | THOMSON AIRWAYS LTD      | C                 | 19                | 0          | 0           | 47                         | 21        | 32               | 0                | 0                 | 0                    | 18                 | 91                   | 4                 | 23          |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                          |                   | <b>121</b>        | <b>0</b>   | <b>0</b>    | <b>82</b>                  | <b>10</b> | <b>7</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>           | <b>90</b>            | <b>6</b>          | <b>129</b>  |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                          |                   | <b>296</b>        | <b>0</b>   | <b>0</b>    | <b>79</b>                  | <b>12</b> | <b>7</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>          | <b>88</b>            | <b>8</b>          | <b>304</b>  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

|  |                          | Reporting Airport: EAST MIDLANDS INTERNATIONAL (Full Analysis) |                   |           |                |                            |             |                        |                        |                         |                            |                          | MAY 2014                   |                         |             |
|--|--------------------------|--|-------------------|-----------|----------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|-------------|
|  |                          | NUMBER OF FLIGHTS  |                   |           |                | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          |                            |                         |             |
| ORIGIN / DESTINATION                     | AIRLINE                  | CHARTER/<br>SCHED  | NUMBER OF FLIGHTS |           | Early<br>to 15 | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |             |
|  |                          |  | MATCHED           | UNMATCHED |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
|  |                          |  | Actual (7)        | Plan (8)  |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
| <b>TUNISIA</b>                           |                          |  |                   |           |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
| ENFIDHA - HAMMAMET INTL                  | JET2.COM LTD             | S  | 2                 | 0         | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0           |
|  | NOUVELAIR TUNISIE        | C  | 4                 | 0         | 0              | 50                         | 25          | 25                     | 0                      | 0                       | 0                          | 16                       | 0                          | 0                       | 0           |
|  | THOMAS COOK AIRLINES LTD | C  | 32                | 0         | 0              | 78                         | 13          | 6                      | 0                      | 3                       | 0                          | 16                       | 80                         | 9                       | 25          |
|  | THOMSON AIRWAYS LTD      | C  | 14                | 0         | 0              | 86                         | 14          | 0                      | 0                      | 0                       | 0                          | 4                        | 100                        | 4                       | 15          |
| <b>TOTAL ENFIDHA - HAMMAMET INTL</b>     |                          |  | <b>52</b>         | <b>0</b>  | <b>0</b>       | <b>79</b>                  | <b>13</b>   | <b>6</b>               | <b>0</b>               | <b>2</b>                | <b>0</b>                   | <b>13</b>                | <b>88</b>                  | <b>7</b>                | <b>40</b>   |
| <b>TOTAL TUNISIA</b>                     |                          |  | <b>52</b>         | <b>0</b>  | <b>0</b>       | <b>79</b>                  | <b>13</b>   | <b>6</b>               | <b>0</b>               | <b>2</b>                | <b>0</b>                   | <b>13</b>                | <b>83</b>                  | <b>11</b>               | <b>42</b>   |
| <b>TURKEY</b>                            |                          |  |                   |           |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
| ANTALYA                                  | JET2.COM LTD             | S  | 4                 | 0         | 0              | 0                          | 25          | 75                     | 0                      | 0                       | 0                          | 44                       | 0                          | 0                       | 0           |
|  | THOMAS COOK AIRLINES LTD | C  | 8                 | 0         | 0              | 63                         | 13          | 13                     | 13                     | 0                       | 0                          | 16                       | 100                        | 0                       | 8           |
|  | THOMSON AIRWAYS LTD      | C  | 10                | 0         | 0              | 70                         | 10          | 20                     | 0                      | 0                       | 0                          | 13                       | 100                        | 2                       | 10          |
| <b>TOTAL ANTALYA</b>                     |                          |  | <b>22</b>         | <b>0</b>  | <b>0</b>       | <b>55</b>                  | <b>14</b>   | <b>27</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>100</b>                 | <b>1</b>                | <b>18</b>   |
| BODRUM (MILAS)                           | JET2.COM LTD             | S  | 8                 | 0         | 0              | 75                         | 13          | 13                     | 0                      | 0                       | 0                          | 12                       | 60                         | 16                      | 10          |
|  | THOMAS COOK AIRLINES LTD | C  | 2                 | 0         | 0              | 0                          | 0           | 50                     | 50                     | 0                       | 0                          | 65                       | 100                        | 9                       | 2           |
| <b>TOTAL BODRUM (MILAS)</b>              |                          |  | <b>10</b>         | <b>0</b>  | <b>0</b>       | <b>60</b>                  | <b>10</b>   | <b>20</b>              | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>23</b>                | <b>67</b>                  | <b>15</b>               | <b>12</b>   |
| DALAMAN                                  | JET2.COM LTD             | S  | 22                | 0         | 0              | 77                         | 18          | 5                      | 0                      | 0                       | 0                          | 9                        | 73                         | 24                      | 22          |
|  | THOMAS COOK AIRLINES LTD | C  | 18                | 0         | 0              | 94                         | 6           | 0                      | 0                      | 0                       | 0                          | 4                        | 88                         | 11                      | 17          |
|  | THOMSON AIRWAYS LTD      | C  | 16                | 0         | 0              | 81                         | 19          | 0                      | 0                      | 0                       | 0                          | 5                        | 82                         | 7                       | 17          |
| <b>TOTAL DALAMAN</b>                     |                          |  | <b>56</b>         | <b>0</b>  | <b>0</b>       | <b>84</b>                  | <b>14</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>80</b>                  | <b>15</b>               | <b>56</b>   |
| <b>TOTAL TURKEY</b>                      |                          |  | <b>88</b>         | <b>0</b>  | <b>0</b>       | <b>74</b>                  | <b>14</b>   | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>83</b>                  | <b>12</b>               | <b>86</b>   |
| <b>UNITED KINGDOM</b>                    |                          |  |                   |           |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
| ABERDEEN                                 | EASTERN AIRWAYS          | S  | 112               | 0         | 4              | 90                         | 4           | 1                      | 1                      | 4                       | 1                          | 20                       | 92                         | 5                       | 120         |
| <b>TOTAL ABERDEEN</b>                    |                          |  | <b>112</b>        | <b>0</b>  | <b>4</b>       | <b>90</b>                  | <b>4</b>    | <b>1</b>               | <b>1</b>               | <b>4</b>                | <b>1</b>                   | <b>20</b>                | <b>92</b>                  | <b>5</b>                | <b>120</b>  |
| BELFAST CITY (GEORGE BEST)               | FLYBE LTD                | S  | 210               | 0         | 2              | 90                         | 2           | 6                      | 2                      | 0                       | 0                          | 6                        | 87                         | 7                       | 202         |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b>  |                          |  | <b>210</b>        | <b>0</b>  | <b>2</b>       | <b>90</b>                  | <b>2</b>    | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>87</b>                  | <b>7</b>                | <b>202</b>  |
| EDINBURGH                                | FLYBE LTD                | S  | 140               | 0         | 2              | 81                         | 6           | 4                      | 9                      | 0                       | 0                          | 15                       | 83                         | 10                      | 150         |
| <b>TOTAL EDINBURGH</b>                   |                          |  | <b>140</b>        | <b>0</b>  | <b>2</b>       | <b>81</b>                  | <b>6</b>    | <b>4</b>               | <b>9</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>83</b>                  | <b>10</b>               | <b>151</b>  |
| GLASGOW                                  | FLYBE LTD                | S  | 140               | 0         | 2              | 88                         | 8           | 4                      | 1                      | 0                       | 0                          | 5                        | 91                         | 6                       | 150         |
| <b>TOTAL GLASGOW</b>                     |                          |  | <b>140</b>        | <b>0</b>  | <b>2</b>       | <b>88</b>                  | <b>8</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>91</b>                  | <b>6</b>                | <b>150</b>  |
| GUERNSEY                                 | AURIGNY AIR SERVICES     | S  | 66                | 0         | 0              | 76                         | 15          | 6                      | 0                      | 3                       | 0                          | 16                       | 83                         | 12                      | 60          |
| <b>TOTAL GUERNSEY</b>                    |                          |  | <b>66</b>         | <b>0</b>  | <b>0</b>       | <b>76</b>                  | <b>15</b>   | <b>6</b>               | <b>0</b>               | <b>3</b>                | <b>0</b>                   | <b>16</b>                | <b>83</b>                  | <b>12</b>               | <b>60</b>   |
| JERSEY                                   | FLYBE LTD                | S  | 62                | 0         | 0              | 77                         | 3           | 8                      | 11                     | 0                       | 0                          | 18                       | 87                         | 9                       | 62          |
| <b>TOTAL JERSEY</b>                      |                          |  | <b>62</b>         | <b>0</b>  | <b>0</b>       | <b>77</b>                  | <b>3</b>    | <b>8</b>               | <b>11</b>              | <b>0</b>                | <b>0</b>                   | <b>18</b>                | <b>88</b>                  | <b>9</b>                | <b>66</b>   |
| <b>TOTAL UNITED KINGDOM</b>              |                          |  | <b>730</b>        | <b>4</b>  | <b>10</b>      | <b>86</b>                  | <b>5</b>    | <b>5</b>               | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>12</b>                | <b>87</b>                  | <b>8</b>                | <b>749</b>  |
| <b>USA</b>                               |                          |  |                   |           |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
| SANFORD                                  | THOMSON AIRWAYS LTD      | C  | 7                 | 0         | 0              | 71                         | 29          | 0                      | 0                      | 0                       | 0                          | 13                       | 44                         | 18                      | 9           |
| <b>TOTAL SANFORD</b>                     |                          |  | <b>7</b>          | <b>0</b>  | <b>0</b>       | <b>71</b>                  | <b>29</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>                | <b>44</b>                  | <b>18</b>               | <b>9</b>    |
| <b>TOTAL USA</b>                         |                          |  | <b>7</b>          | <b>0</b>  | <b>0</b>       | <b>71</b>                  | <b>29</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>                | <b>44</b>                  | <b>18</b>               | <b>9</b>    |
| <b>TOTAL EAST MIDLANDS INTERNATIONAL</b> |                          |  | <b>3434</b>       | <b>5</b>  | <b>10</b>      | <b>80</b>                  | <b>11</b>   | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>82</b>                  | <b>10</b>               | <b>3683</b> |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                   | AUSTRIAN AIRLINES           | C                 | 3                 | 0        | 0         | 33                         | 67               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL INNSBRUCK</b>      |                             |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>67</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>100</b>               | <b>3</b>                   | <b>5</b>                |
| <b>TOTAL AUSTRIA</b>        |                             |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>67</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>100</b>               | <b>3</b>                   | <b>5</b>                |
| <b>BELGIUM</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                    | BRUSSELS AIRLINES           | S                 | 112               | 0        | 0         | 58                         | 26               | 10          | 6                      | 0                      | 0                       | 19                         | 81                       | 9                          | 115                     |
| <b>TOTAL BRUSSELS</b>       |                             |                   | <b>112</b>        | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>26</b>        | <b>10</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>81</b>                | <b>9</b>                   | <b>115</b>              |
| CHARLEROI                   | RYANAIR                     | S                 | 34                | 0        | 0         | 88                         | 9                | 3           | 0                      | 0                      | 0                       | 7                          | 94                       | 3                          | 36                      |
| <b>TOTAL CHARLEROI</b>      |                             |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>9</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>94</b>                | <b>3</b>                   | <b>36</b>               |
| <b>TOTAL BELGIUM</b>        |                             |                   | <b>146</b>        | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>22</b>        | <b>8</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>84</b>                | <b>8</b>                   | <b>151</b>              |
| <b>BULGARIA</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                      | BH AIR                      | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 67                       | 10                         | 3                       |
| <b>TOTAL BURGAS</b>         |                             |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>67</b>                | <b>10</b>                  | <b>3</b>                |
| <b>TOTAL BULGARIA</b>       |                             |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>67</b>                | <b>10</b>                  | <b>3</b>                |
| <b>CROATIA</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                   | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 89                         | 6                | 0           | 6                      | 0                      | 0                       | 6                          | 89                       | 8                          | 18                      |
|                             | JET2.COM LTD                | S                 | 10                | 0        | 0         | 70                         | 10               | 0           | 20                     | 0                      | 0                       | 23                         | 70                       | 13                         | 10                      |
| <b>TOTAL DUBROVNIK</b>      |                             |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>7</b>         | <b>0</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>82</b>                | <b>10</b>                  | <b>28</b>               |
| PULA                        | JET2.COM LTD                | S                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 11                         | 100                      | 1                          | 2                       |
| <b>TOTAL PULA</b>           |                             |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>100</b>               | <b>1</b>                   | <b>2</b>                |
| SPLIT                       | JET2.COM LTD                | S                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL SPLIT</b>          |                             |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL CROATIA</b>        |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>0</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>83</b>                | <b>9</b>                   | <b>30</b>               |
| <b>CYPRUS</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PAPHOS                      | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 72                         | 22               | 6           | 0                      | 0                      | 0                       | 11                         | 61                       | 17                         | 18                      |
|                             | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 9                          | 88                       | 5                          | 8                       |
| <b>TOTAL PAPHOS</b>         |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>22</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>69</b>                | <b>13</b>                  | <b>26</b>               |
| <b>TOTAL CYPRUS</b>         |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>22</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>69</b>                | <b>13</b>                  | <b>26</b>               |
| <b>CZECH REPUBLIC</b>       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                      | EASYJET AIRLINE COMPANY LTD | S                 | 38                | 0        | 0         | 71                         | 11               | 5           | 11                     | 3                      | 0                       | 23                         | 89                       | 5                          | 36                      |
| <b>TOTAL PRAGUE</b>         |                             |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>11</b>        | <b>5</b>    | <b>11</b>              | <b>3</b>               | <b>0</b>                | <b>23</b>                  | <b>89</b>                | <b>6</b>                   | <b>54</b>               |
| <b>TOTAL CZECH REPUBLIC</b> |                             |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>11</b>        | <b>5</b>    | <b>11</b>              | <b>3</b>               | <b>0</b>                | <b>23</b>                  | <b>89</b>                | <b>6</b>                   | <b>54</b>               |
| <b>DENMARK</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                  | EASYJET AIRLINE COMPANY LTD | S                 | 44                | 0        | 0         | 82                         | 5                | 5           | 5                      | 5                      | 0                       | 19                         | 100                      | 3                          | 36                      |
|                             | NORWEGIAN AIR SHUTTLE       | S                 | 52                | 0        | 0         | 81                         | 13               | 6           | 0                      | 0                      | 0                       | 7                          | 89                       | 7                          | 44                      |
|                             | SAS                         | S                 | 40                | 0        | 4         | 70                         | 13               | 10          | 8                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| <b>TOTAL COPENHAGEN</b>     |                             |                   | <b>136</b>        | <b>0</b> | <b>4</b>  | <b>78</b>                  | <b>10</b>        | <b>7</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>94</b>                | <b>5</b>                   | <b>80</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            |                          | MAY 2014                   |                         |  |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| TOTAL DENMARK                   |                             |                   | 136               | 0          | 4        | 78                         | 10               | 7           | 4                      | 1                      | 0                       | 15                         | 94                       | 5                          | 80                      |  |
| EGYPT                           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| SHARM EL SHEIKH (OPHIRA)        | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 60                         | 10               | 30          | 0                      | 0                      | 0                       | 21                         | 22                       | 33                         | 9                       |  |
| TOTAL SHARM EL SHEIKH (OPHIRA)  |                             |                   | 10                | 0          | 0        | 60                         | 10               | 30          | 0                      | 0                      | 0                       | 21                         | 22                       | 33                         | 9                       |  |
| TOTAL EGYPT                     |                             |                   | 10                | 0          | 0        | 60                         | 10               | 30          | 0                      | 0                      | 0                       | 21                         | 22                       | 33                         | 9                       |  |
| FAROE ISLANDS                   |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| VAGAR                           | ATLANTIC AIRWAYS            | S                 | 18                | 0          | 0        | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |  |
| TOTAL VAGAR                     |                             |                   | 18                | 0          | 0        | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |  |
| TOTAL FAROE ISLANDS             |                             |                   | 18                | 0          | 0        | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |  |
| FRANCE                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| BERGERAC                        | FLYBE LTD                   | S                 | 4                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 67                       | 10                         | 6                       |  |
| TOTAL BERGERAC                  |                             |                   | 4                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 67                       | 10                         | 6                       |  |
| BEZIERS                         | RYANAIR                     | S                 | 18                | 0          | 0        | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 88                       | 56                         | 16                      |  |
| TOTAL BEZIERS                   |                             |                   | 18                | 0          | 0        | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 88                       | 56                         | 16                      |  |
| BORDEAUX                        | RYANAIR                     | S                 | 26                | 0          | 0        | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 7                          | 86                       | 8                          | 28                      |  |
| TOTAL BORDEAUX                  |                             |                   | 26                | 0          | 0        | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 7                          | 86                       | 8                          | 28                      |  |
| LYON                            | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 83                         | 0                | 6           | 0                      | 11                     | 0                       | 31                         | 67                       | 10                         | 18                      |  |
| TOTAL LYON                      |                             |                   | 18                | 0          | 0        | 83                         | 0                | 6           | 0                      | 11                     | 0                       | 31                         | 67                       | 10                         | 18                      |  |
| MARSEILLE                       | RYANAIR                     | S                 | 18                | 0          | 0        | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 8                          | 61                       | 12                         | 18                      |  |
| TOTAL MARSEILLE                 |                             |                   | 18                | 0          | 0        | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 8                          | 61                       | 12                         | 18                      |  |
| NICE                            | EASYJET AIRLINE COMPANY LTD | S                 | 50                | 0          | 0        | 80                         | 8                | 6           | 6                      | 0                      | 0                       | 13                         | 91                       | 7                          | 46                      |  |
| TOTAL NICE                      |                             |                   | 50                | 0          | 0        | 80                         | 8                | 6           | 6                      | 0                      | 0                       | 13                         | 91                       | 7                          | 46                      |  |
| PARIS (CHARLES DE GAULLE)       | CITY JET                    | S                 | 185               | 0          | 0        | 76                         | 18               | 6           | 1                      | 0                      | 0                       | 11                         | 93                       | 5                          | 245                     |  |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 76                | 0          | 0        | 82                         | 7                | 5           | 7                      | 0                      | 0                       | 12                         | 87                       | 11                         | 62                      |  |
| TOTAL PARIS (CHARLES DE GAULLE) |                             |                   | 261               | 0          | 0        | 77                         | 15               | 6           | 2                      | 0                      | 0                       | 11                         | 92                       | 6                          | 307                     |  |
| TOTAL FRANCE                    |                             |                   | 396               | 0          | 0        | 79                         | 13               | 6           | 2                      | 1                      | 0                       | 12                         | 89                       | 8                          | 445                     |  |
| GERMANY                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| BERLIN (SCHONEFELD)             | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0          | 0        | 93                         | 0                | 0           | 7                      | 0                      | 0                       | 8                          | 71                       | 9                          | 28                      |  |
| TOTAL BERLIN (SCHONEFELD)       |                             |                   | 28                | 0          | 0        | 93                         | 0                | 0           | 7                      | 0                      | 0                       | 8                          | 71                       | 9                          | 28                      |  |
| BREMEN                          | RYANAIR                     | S                 | 26                | 0          | 0        | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 26                      |  |
| TOTAL BREMEN                    |                             |                   | 26                | 0          | 0        | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 6                          | 96                       | 4                          | 28                      |  |
| COLOGNE BONN                    | GERMANWINGS                 | S                 | 54                | 0          | 0        | 54                         | 22               | 17          | 7                      | 0                      | 0                       | 21                         | 74                       | 9                          | 54                      |  |
| TOTAL COLOGNE BONN              |                             |                   | 54                | 0          | 0        | 54                         | 22               | 17          | 7                      | 0                      | 0                       | 21                         | 74                       | 9                          | 54                      |  |
| FRANKFURT MAIN                  | LUFTHANSA                   | S                 | 124               | 0          | 0        | 57                         | 26               | 14          | 3                      | 0                      | 0                       | 19                         | 73                       | 12                         | 124                     |  |
| TOTAL FRANKFURT MAIN            |                             |                   | 124               | 0          | 0        | 57                         | 26               | 14          | 3                      | 0                      | 0                       | 19                         | 74                       | 12                         | 125                     |  |
| HAHN                            | RYANAIR                     | S                 | 26                | 0          | 0        | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 9                          | 93                       | 2                          | 28                      |  |
| TOTAL HAHN                      |                             |                   | 26                | 0          | 0        | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 9                          | 93                       | 2                          | 28                      |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION          | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HAMBURG                       | EASYJET AIRLINE COMPANY LTD | S                 | 38                | 0          | 0        | 84                         | 0                | 0           | 11                     | 5                      | 0                       | 23                         | 88                       | 5                          | 34                      |
| <b>TOTAL HAMBURG</b>          |                             |                   | <b>38</b>         | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>0</b>         | <b>0</b>    | <b>11</b>              | <b>5</b>               | <b>0</b>                | <b>23</b>                  | <b>88</b>                | <b>5</b>                   | <b>34</b>               |
| MUNICH                        | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 77                         | 16               | 3           | 3                      | 0                      | 0                       | 10                         | 77                       | 10                         | 62                      |
| <b>TOTAL MUNICH</b>           |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>16</b>        | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>77</b>                | <b>10</b>                  | <b>62</b>               |
| NIEDERRHEIN                   | RYANAIR                     | S                 | 26                | 0          | 0        | 88                         | 8                | 4           | 0                      | 0                      | 0                       | 6                          | 100                      | 1                          | 28                      |
| <b>TOTAL NIEDERRHEIN</b>      |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>8</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>100</b>               | <b>1</b>                   | <b>28</b>               |
| <b>TOTAL GERMANY</b>          |                             |                   | <b>384</b>        | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>16</b>        | <b>8</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>80</b>                | <b>8</b>                   | <b>394</b>              |
| <b>GREECE</b>                 |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                        | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 9                          | 100                      | 3                          | 18                      |
| <b>TOTAL ATHENS</b>           |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>17</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>               | <b>3</b>                   | <b>18</b>               |
| CORFU                         | RYANAIR                     | S                 | 10                | 0          | 0        | 70                         | 10               | 10          | 10                     | 0                      | 0                       | 19                         | 100                      | 4                          | 8                       |
|                               | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 56                         | 44               | 0           | 0                      | 0                      | 0                       | 12                         | 67                       | 17                         | 9                       |
| <b>TOTAL CORFU</b>            |                             |                   | <b>19</b>         | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>26</b>        | <b>5</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>82</b>                | <b>11</b>                  | <b>17</b>               |
| HERAKLION                     | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 9                          | 100                      | 2                          | 18                      |
| <b>TOTAL HERAKLION</b>        |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>22</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>               | <b>2</b>                   | <b>18</b>               |
| <b>TOTAL GREECE</b>           |                             |                   | <b>55</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>22</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>94</b>                | <b>5</b>                   | <b>53</b>               |
| <b>HUNGARY</b>                |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                      | JET2.COM LTD                | S                 | 30                | 0          | 0        | 80                         | 7                | 7           | 3                      | 3                      | 0                       | 19                         | 96                       | 5                          | 26                      |
| <b>TOTAL BUDAPEST</b>         |                             |                   | <b>30</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>7</b>         | <b>7</b>    | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>19</b>                  | <b>96</b>                | <b>5</b>                   | <b>26</b>               |
| <b>TOTAL HUNGARY</b>          |                             |                   | <b>30</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>7</b>         | <b>7</b>    | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>19</b>                  | <b>96</b>                | <b>5</b>                   | <b>26</b>               |
| <b>ICELAND</b>                |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                      | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 1          | 0        | 50                         | 22               | 22          | 6                      | 0                      | 0                       | 20                         | 72                       | 9                          | 18                      |
| <b>TOTAL KEFLAVIK</b>         |                             |                   | <b>18</b>         | <b>1</b>   | <b>0</b> | <b>50</b>                  | <b>22</b>        | <b>22</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>72</b>                | <b>9</b>                   | <b>18</b>               |
| <b>TOTAL ICELAND</b>          |                             |                   | <b>18</b>         | <b>1</b>   | <b>0</b> | <b>50</b>                  | <b>22</b>        | <b>22</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>72</b>                | <b>9</b>                   | <b>18</b>               |
| <b>IRISH REPUBLIC</b>         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                          | STOBART AIR                 | S                 | 62                | 0          | 0        | 74                         | 11               | 8           | 6                      | 0                      | 0                       | 13                         | 73                       | 12                         | 62                      |
| <b>TOTAL CORK</b>             |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>11</b>        | <b>8</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>73</b>                | <b>12</b>                  | <b>63</b>               |
| DUBLIN                        | CITY JET                    | C                 | 2                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                               | RYANAIR                     | S                 | 222               | 0          | 0        | 80                         | 12               | 6           | 2                      | 0                      | 0                       | 9                          | 83                       | 12                         | 220                     |
|                               | STOBART AIR                 | S                 | 264               | 0          | 0        | 78                         | 8                | 8           | 6                      | 0                      | 0                       | 15                         | 83                       | 7                          | 297                     |
| <b>TOTAL DUBLIN</b>           |                             |                   | <b>488</b>        | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>10</b>        | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>83</b>                | <b>9</b>                   | <b>517</b>              |
| <b>TOTAL IRISH REPUBLIC</b>   |                             |                   | <b>550</b>        | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>10</b>        | <b>7</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>81</b>                | <b>10</b>                  | <b>642</b>              |
| <b>ITALY</b>                  |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BOLOGNA                       | RYANAIR                     | S                 | 18                | 0          | 0        | 83                         | 11               | 6           | 0                      | 0                      | 0                       | 8                          | 83                       | 6                          | 18                      |
| <b>TOTAL BOLOGNA</b>          |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>11</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>6</b>                   | <b>18</b>               |
| MILAN (MALPENSA)              | EASYJET AIRLINE COMPANY LTD | S                 | 70                | 0          | 0        | 80                         | 7                | 4           | 9                      | 0                      | 0                       | 15                         | 93                       | 6                          | 61                      |
| <b>TOTAL MILAN (MALPENSA)</b> |                             |                   | <b>70</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>7</b>         | <b>4</b>    | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>93</b>                | <b>6</b>                   | <b>61</b>               |
| NAPLES                        | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 1                          | 16                      |



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|--------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL NAPLES             |                             |                   | 22                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 1                          | 16                      |
| PISA                     | RYANAIR                     | S                 | 26                | 0        | 0         | 77                         | 23               | 0           | 0                      | 0                      | 0                       | 9                          | 44                       | 39                         | 18                      |
| TOTAL PISA               |                             |                   | 26                | 0        | 0         | 77                         | 23               | 0           | 0                      | 0                      | 0                       | 9                          | 44                       | 39                         | 18                      |
| ROME (CIAMPINO)          | RYANAIR                     | S                 | 36                | 0        | 0         | 86                         | 8                | 3           | 0                      | 3                      | 0                       | 11                         | 96                       | 3                          | 24                      |
| TOTAL ROME (CIAMPINO)    |                             |                   | 36                | 0        | 0         | 86                         | 8                | 3           | 0                      | 3                      | 0                       | 11                         | 96                       | 3                          | 24                      |
| VENICE                   | JET2.COM LTD                | S                 | 32                | 0        | 0         | 72                         | 16               | 6           | 6                      | 0                      | 0                       | 15                         | 82                       | 13                         | 34                      |
| TOTAL VENICE             |                             |                   | 32                | 0        | 0         | 72                         | 16               | 6           | 6                      | 0                      | 0                       | 15                         | 82                       | 13                         | 34                      |
| VERONA VILLAFRANCA       | JET2.COM LTD                | S                 | 6                 | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 6                          | 6                       |
| TOTAL VERONA VILLAFRANCA |                             |                   | 6                 | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 6                          | 6                       |
| TOTAL ITALY              |                             |                   | 210               | 0        | 0         | 82                         | 10               | 3           | 4                      | 0                      | 0                       | 11                         | 86                       | 10                         | 177                     |
| LITHUANIA                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KAUNAS                   | RYANAIR                     | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 4                          | 18                      |
| TOTAL KAUNAS             |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 4                          | 18                      |
| TOTAL LITHUANIA          |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 4                          | 18                      |
| MALTA                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                    | RYANAIR                     | S                 | 26                | 0        | 0         | 81                         | 8                | 4           | 8                      | 0                      | 0                       | 14                         | 89                       | 12                         | 28                      |
| TOTAL MALTA              |                             |                   | 26                | 0        | 0         | 81                         | 8                | 4           | 8                      | 0                      | 0                       | 14                         | 89                       | 12                         | 28                      |
| TOTAL MALTA              |                             |                   | 26                | 0        | 0         | 81                         | 8                | 4           | 8                      | 0                      | 0                       | 14                         | 89                       | 12                         | 28                      |
| NETHERLANDS              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                | EASYJET AIRLINE COMPANY LTD | S                 | 86                | 0        | 0         | 69                         | 17               | 13          | 1                      | 0                      | 0                       | 12                         | 70                       | 16                         | 80                      |
|                          | KLM                         | S                 | 242               | 4        | 0         | 93                         | 5                | 1           | 1                      | 0                      | 0                       | 5                          | 91                       | 6                          | 238                     |
|                          | KLM CITYHOPPER              | S                 | 126               | 0        | 0         | 83                         | 11               | 6           | 0                      | 0                      | 0                       | 8                          | 87                       | 8                          | 134                     |
| TOTAL AMSTERDAM          |                             |                   | 454               | 4        | 0         | 86                         | 9                | 4           | 1                      | 0                      | 0                       | 8                          | 86                       | 8                          | 452                     |
| TOTAL NETHERLANDS        |                             |                   | 454               | 4        | 0         | 86                         | 9                | 4           | 1                      | 0                      | 0                       | 8                          | 86                       | 8                          | 452                     |
| NORWAY                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| OSLO (GARDERMOEN)        | NORWEGIAN AIR SHUTTLE       | S                 | 52                | 0        | 0         | 65                         | 17               | 17          | 0                      | 0                      | 0                       | 14                         | 90                       | 3                          | 52                      |
|                          | SAS                         | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 94                       | 7                          | 18                      |
| TOTAL OSLO (GARDERMOEN)  |                             |                   | 70                | 0        | 0         | 74                         | 13               | 13          | 0                      | 0                      | 0                       | 11                         | 91                       | 4                          | 70                      |
| RYGGE                    | RYANAIR                     | S                 | 26                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 2                          | 26                      |
| TOTAL RYGGE              |                             |                   | 26                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 2                          | 26                      |
| TOTAL NORWAY             |                             |                   | 96                | 1        | 0         | 79                         | 11               | 9           | 0                      | 0                      | 0                       | 9                          | 91                       | 4                          | 132                     |
| POLAND                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GDANSK                   | RYANAIR                     | S                 | 26                | 0        | 0         | 62                         | 15               | 15          | 8                      | 0                      | 0                       | 22                         | 100                      | 3                          | 18                      |
| TOTAL GDANSK             |                             |                   | 26                | 0        | 0         | 62                         | 15               | 15          | 8                      | 0                      | 0                       | 22                         | 100                      | 3                          | 18                      |
| KRAKOW                   | EASYJET AIRLINE COMPANY LTD | S                 | 38                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 3                          | 97                       | 7                          | 34                      |
|                          | RYANAIR                     | S                 | 26                | 0        | 0         | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 11                         | 100                      | 2                          | 28                      |
| TOTAL KRAKOW             |                             |                   | 64                | 0        | 0         | 89                         | 8                | 3           | 0                      | 0                      | 0                       | 6                          | 98                       | 5                          | 62                      |
| POZNAN                   | RYANAIR                     | S                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 3                          | 18                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL POZNAN                      |                             |                   | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 3                          | 18                      |
| TOTAL POLAND                      |                             |                   | 108               | 0          | 0        | 83                         | 9                | 6           | 2                      | 0                      | 0                       | 10                         | 99                       | 4                          | 98                      |
| PORTUGAL(EXCLUDING MADEIRA)       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | JET2.COM LTD                | S                 | 36                | 0          | 0        | 81                         | 11               | 8           | 0                      | 0                      | 0                       | 9                          | 63                       | 13                         | 40                      |
|                                   | RYANAIR                     | S                 | 36                | 0          | 0        | 86                         | 11               | 3           | 0                      | 0                      | 0                       | 6                          | 88                       | 6                          | 34                      |
| TOTAL FARO                        |                             |                   | 72                | 0          | 0        | 83                         | 11               | 6           | 0                      | 0                      | 0                       | 7                          | 75                       | 10                         | 75                      |
| LISBON                            | EASYJET AIRLINE COMPANY LTD | S                 | 27                | 0          | 0        | 85                         | 11               | 4           | 0                      | 0                      | 0                       | 6                          | 88                       | 6                          | 16                      |
| TOTAL LISBON                      |                             |                   | 28                | 0          | 0        | 82                         | 11               | 4           | 0                      | 4                      | 0                       | 13                         | 88                       | 6                          | 16                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                             |                   | 100               | 0          | 0        | 83                         | 11               | 5           | 0                      | 1                      | 0                       | 9                          | 77                       | 9                          | 91                      |
| PORTUGAL(MADEIRA)                 |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | EASYJET AIRLINE COMPANY LTD | S                 | 19                | 0          | 0        | 53                         | 5                | 32          | 11                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL FUNCHAL                     |                             |                   | 19                | 0          | 0        | 53                         | 5                | 32          | 11                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL PORTUGAL(MADEIRA)           |                             |                   | 19                | 0          | 0        | 53                         | 5                | 32          | 11                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| QATAR                             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DOHA HAMAD                        | QATAR AIRWAYS               | S                 | 62                | 0          | 0        | 79                         | 11               | 3           | 6                      | 0                      | 0                       | 14                         | 50                       | 115                        | 6                       |
| TOTAL DOHA HAMAD                  |                             |                   | 62                | 0          | 0        | 79                         | 11               | 3           | 6                      | 0                      | 0                       | 14                         | 50                       | 115                        | 6                       |
| TOTAL QATAR                       |                             |                   | 62                | 0          | 0        | 79                         | 11               | 3           | 6                      | 0                      | 0                       | 14                         | 50                       | 115                        | 6                       |
| SLOVAK REPUBLIC                   |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                        | RYANAIR                     | S                 | 18                | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 7                          | 94                       | 3                          | 18                      |
| TOTAL BRATISLAVA                  |                             |                   | 18                | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 7                          | 94                       | 3                          | 18                      |
| TOTAL SLOVAK REPUBLIC             |                             |                   | 18                | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 7                          | 94                       | 3                          | 18                      |
| SPAIN                             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 89                       | 31                         | 18                      |
|                                   | JET2.COM LTD                | S                 | 34                | 0          | 0        | 74                         | 12               | 9           | 6                      | 0                      | 0                       | 16                         | 76                       | 12                         | 38                      |
|                                   | RYANAIR                     | S                 | 44                | 0          | 0        | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 4                          | 84                       | 13                         | 44                      |
| TOTAL ALICANTE                    |                             |                   | 96                | 0          | 0        | 88                         | 7                | 3           | 2                      | 0                      | 0                       | 8                          | 82                       | 16                         | 100                     |
| BARCELONA                         | BA CITYFLYER LTD            | C                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|                                   | RYANAIR                     | S                 | 44                | 0          | 0        | 91                         | 5                | 2           | 2                      | 0                      | 0                       | 9                          | 85                       | 8                          | 34                      |
|                                   | VUELING AIRLINES            | S                 | 30                | 0          | 0        | 60                         | 13               | 13          | 10                     | 3                      | 0                       | 28                         | 42                       | 23                         | 26                      |
| TOTAL BARCELONA                   |                             |                   | 78                | 0          | 0        | 79                         | 8                | 6           | 5                      | 1                      | 0                       | 16                         | 67                       | 15                         | 60                      |
| IBIZA                             | JET2.COM LTD                | S                 | 8                 | 0          | 0        | 63                         | 25               | 13          | 0                      | 0                      | 0                       | 15                         | 100                      | 4                          | 6                       |
|                                   | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 7                       |
| TOTAL IBIZA                       |                             |                   | 16                | 0          | 0        | 75                         | 19               | 6           | 0                      | 0                      | 0                       | 10                         | 100                      | 3                          | 20                      |
| MADRID                            | EASYJET AIRLINE COMPANY LTD | S                 | 72                | 0          | 0        | 75                         | 18               | 4           | 3                      | 0                      | 0                       | 13                         | 74                       | 22                         | 62                      |
|                                   | IBERIA EXPRESS              | S                 | 36                | 0          | 0        | 69                         | 28               | 3           | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL MADRID                      |                             |                   | 108               | 0          | 0        | 73                         | 21               | 4           | 2                      | 0                      | 0                       | 12                         | 74                       | 22                         | 62                      |
| MAHON                             | BA CITYFLYER LTD            | C                 | 9                 | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 2                          | 9                       |
|                                   | JET2.COM LTD                | S                 | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 6                          | 10                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MAHON                     |                             |                   | 19                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 4                       | 100                        | 4                        | 19                         |                         |
| MALAGA                          | JET2.COM LTD                | S                 | 36                | 0        | 0         | 75                         | 14               | 8           | 0                      | 3                      | 18                      | 53                         | 24                       | 38                         |                         |
|                                 | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 67                         | 28               | 6           | 0                      | 0                      | 11                      | 0                          | 0                        | 0                          |                         |
|                                 | RYANAIR                     | S                 | 54                | 0        | 0         | 78                         | 13               | 6           | 4                      | 0                      | 12                      | 85                         | 11                       | 62                         |                         |
| TOTAL MALAGA                    |                             |                   | 108               | 0        | 0         | 75                         | 16               | 6           | 2                      | 1                      | 14                      | 73                         | 16                       | 100                        |                         |
| MURCIA SAN JAVIER               | JET2.COM LTD                | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 6                       | 95                         | 5                        | 22                         |                         |
| TOTAL MURCIA SAN JAVIER         |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 6                       | 95                         | 5                        | 22                         |                         |
| PALMA DE MALLORCA               | BA CITYFLYER LTD            | C                 | 6                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 10                      | 100                        | 0                        | 1                          |                         |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 83                         | 6                | 11          | 0                      | 0                      | 9                       | 89                         | 16                       | 18                         |                         |
|                                 | JET2.COM LTD                | S                 | 40                | 0        | 0         | 75                         | 23               | 3           | 0                      | 0                      | 10                      | 73                         | 13                       | 40                         |                         |
|                                 | RYANAIR                     | S                 | 44                | 0        | 0         | 84                         | 11               | 0           | 5                      | 0                      | 8                       | 66                         | 13                       | 44                         |                         |
|                                 | THOMSON AIRWAYS LTD         | C                 | 18                | 0        | 0         | 39                         | 39               | 17          | 6                      | 0                      | 21                      | 44                         | 33                       | 18                         |                         |
| TOTAL PALMA DE MALLORCA         |                             |                   | 126               | 0        | 0         | 74                         | 19               | 5           | 2                      | 0                      | 11                      | 69                         | 17                       | 121                        |                         |
| REUS                            | JET2.COM LTD                | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 9                       | 0                          | 0                        | 0                          |                         |
| TOTAL REUS                      |                             |                   | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 9                       | 0                          | 0                        | 0                          |                         |
| SANTANDER                       | RYANAIR                     | S                 | 18                | 0        | 0         | 72                         | 28               | 0           | 0                      | 0                      | 10                      | 83                         | 15                       | 18                         |                         |
| TOTAL SANTANDER                 |                             |                   | 18                | 0        | 0         | 72                         | 28               | 0           | 0                      | 0                      | 10                      | 83                         | 15                       | 18                         |                         |
| TOTAL SPAIN                     |                             |                   | 591               | 0        | 0         | 78                         | 15               | 4           | 2                      | 0                      | 11                      | 76                         | 15                       | 522                        |                         |
| SPAIN(CANARY ISLANDS)           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                        | RYANAIR                     | S                 | 17                | 1        | 1         | 82                         | 12               | 6           | 0                      | 0                      | 7                       | 94                         | 4                        | 16                         |                         |
|                                 | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 5                       | 50                         | 16                       | 10                         |                         |
| TOTAL ARRECIFE                  |                             |                   | 25                | 1        | 1         | 88                         | 8                | 4           | 0                      | 0                      | 6                       | 77                         | 8                        | 26                         |                         |
| FUERTEVENTURA                   | RYANAIR                     | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 1                       | 80                         | 6                        | 10                         |                         |
| TOTAL FUERTEVENTURA             |                             |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 1                       | 80                         | 6                        | 10                         |                         |
| LAS PALMAS                      | RYANAIR                     | S                 | 18                | 0        | 0         | 83                         | 6                | 0           | 11                     | 0                      | 15                      | 83                         | 7                        | 18                         |                         |
| TOTAL LAS PALMAS                |                             |                   | 18                | 0        | 0         | 83                         | 6                | 0           | 11                     | 0                      | 15                      | 83                         | 7                        | 18                         |                         |
| TENERIFE (SURREINA SOFIA)       | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 3                       | 81                         | 8                        | 26                         |                         |
|                                 | RYANAIR                     | S                 | 26                | 0        | 0         | 88                         | 12               | 0           | 0                      | 0                      | 6                       | 86                         | 9                        | 28                         |                         |
|                                 | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 11                      | 80                         | 9                        | 10                         |                         |
| TOTAL TENERIFE (SURREINA SOFIA) |                             |                   | 60                | 0        | 0         | 88                         | 12               | 0           | 0                      | 0                      | 5                       | 83                         | 9                        | 64                         |                         |
| TOTAL SPAIN(CANARY ISLANDS)     |                             |                   | 111               | 1        | 1         | 88                         | 9                | 1           | 2                      | 0                      | 7                       | 81                         | 8                        | 118                        |                         |
| SWEDEN                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG (LANDVETTER)           | MALMO AVIATION              | C                 | 2                 | 0        | 0         | 0                          | 100              | 0           | 0                      | 0                      | 22                      | 0                          | 0                        | 0                          |                         |
|                                 | RYANAIR                     | S                 | 18                | 0        | 0         | 61                         | 33               | 6           | 0                      | 0                      | 13                      | 0                          | 0                        | 0                          |                         |
| TOTAL GOTEBORG (LANDVETTER)     |                             |                   | 20                | 0        | 0         | 55                         | 40               | 5           | 0                      | 0                      | 14                      | 0                          | 0                        | 0                          |                         |
| STOCKHOLM (ARLANDA)             | NORWEGIAN AIR SHUTTLE       | S                 | 26                | 0        | 0         | 81                         | 19               | 0           | 0                      | 0                      | 6                       | 88                         | 7                        | 26                         |                         |
|                                 | SAS                         | S                 | 78                | 0        | 2         | 92                         | 4                | 4           | 0                      | 0                      | 5                       | 76                         | 14                       | 34                         |                         |
| TOTAL STOCKHOLM (ARLANDA)       |                             |                   | 104               | 0        | 2         | 89                         | 8                | 3           | 0                      | 0                      | 5                       | 82                         | 11                       | 60                         |                         |
| TOTAL SWEDEN                    |                             |                   | 124               | 0        | 2         | 84                         | 13               | 3           | 0                      | 0                      | 7                       | 86                         | 9                        | 78                         |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>SWITZERLAND</b>                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BALE MULHOUSE                     | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 87                         | 11               | 2           | 0                      | 0                      | 0                       | 6                          | 62                       | 17                         | 60                      |
| TOTAL BALE MULHOUSE               |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>11</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>60</b>                | <b>22</b>                  | <b>62</b>               |
| GENEVA                            | EASYJET AIRLINE COMPANY LTD | S                 | 72                | 0        | 0         | 81                         | 7                | 7           | 6                      | 0                      | 0                       | 11                         | 84                       | 12                         | 70                      |
| TOTAL GENEVA                      |                             |                   | <b>72</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>7</b>         | <b>7</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>82</b>                | <b>13</b>                  | <b>74</b>               |
| ZURICH                            | EDELWEISS AIR               | S                 | 12                | 0        | 0         | 42                         | 33               | 25          | 0                      | 0                      | 0                       | 20                         | 100                      | 3                          | 12                      |
| TOTAL ZURICH                      |                             |                   | <b>12</b>         | <b>0</b> | <b>0</b>  | <b>42</b>                  | <b>33</b>        | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>100</b>               | <b>3</b>                   | <b>12</b>               |
| TOTAL SWITZERLAND                 |                             |                   | <b>146</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>11</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>74</b>                | <b>16</b>                  | <b>148</b>              |
| <b>TUNISIA</b>                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENFIDHA - HAMMAMET INTL           | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 100                      | 2                          | 7                       |
| TOTAL ENFIDHA - HAMMAMET INTL     |                             |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>100</b>               | <b>2</b>                   | <b>7</b>                |
| TOTAL TUNISIA                     |                             |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>100</b>               | <b>2</b>                   | <b>7</b>                |
| <b>TURKEY</b>                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                           | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 71                         | 14               | 0           | 14                     | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TOTAL ANTALYA                     |                             |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>14</b>        | <b>0</b>    | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>100</b>               | <b>13</b>                  | <b>1</b>                |
| BODRUM (MILAS)                    | EASYJET AIRLINE COMPANY LTD | S                 | 17                | 0        | 0         | 59                         | 35               | 0           | 6                      | 0                      | 0                       | 17                         | 61                       | 17                         | 18                      |
| TOTAL BODRUM (MILAS)              |                             |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>35</b>        | <b>0</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>61</b>                | <b>17</b>                  | <b>18</b>               |
| DALAMAN                           | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 72                         | 28               | 0           | 0                      | 0                      | 0                       | 7                          | 56                       | 27                         | 18                      |
|                                   | THOMSON AIRWAYS LTD         | C                 | 14                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 7                          | 88                       | 5                          | 17                      |
| TOTAL DALAMAN                     |                             |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>19</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>71</b>                | <b>16</b>                  | <b>35</b>               |
| ISTANBUL                          | THY TURKISH AIRLINES        | S                 | 78                | 0        | 2         | 51                         | 24               | 22          | 3                      | 0                      | 0                       | 19                         | 89                       | 11                         | 72                      |
| TOTAL ISTANBUL                    |                             |                   | <b>78</b>         | <b>0</b> | <b>2</b>  | <b>51</b>                  | <b>24</b>        | <b>22</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>89</b>                | <b>11</b>                  | <b>72</b>               |
| TOTAL TURKEY                      |                             |                   | <b>134</b>        | <b>0</b> | <b>2</b>  | <b>60</b>                  | <b>24</b>        | <b>13</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>80</b>                | <b>13</b>                  | <b>126</b>              |
| <b>UNITED KINGDOM</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BELFAST CITY (GEORGE BEST)        | FLYBE LTD                   | S                 | 212               | 0        | 0         | 87                         | 6                | 2           | 5                      | 0                      | 0                       | 10                         | 81                       | 9                          | 216                     |
| TOTAL BELFAST CITY (GEORGE BEST)  |                             |                   | <b>212</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>6</b>         | <b>2</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>81</b>                | <b>9</b>                   | <b>216</b>              |
| BELFAST INTERNATIONAL             | EASYJET AIRLINE COMPANY LTD | S                 | 160               | 0        | 0         | 89                         | 6                | 5           | 0                      | 0                      | 0                       | 5                          | 86                       | 7                          | 170                     |
| TOTAL BELFAST INTERNATIONAL       |                             |                   | <b>160</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>6</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>86</b>                | <b>7</b>                   | <b>170</b>              |
| BIRMINGHAM                        | FLYBE LTD                   | S                 | 366               | 0        | 0         | 87                         | 6                | 4           | 4                      | 0                      | 0                       | 8                          | 80                       | 11                         | 372                     |
| TOTAL BIRMINGHAM                  |                             |                   | <b>366</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>6</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>80</b>                | <b>11</b>                  | <b>372</b>              |
| BRISTOL                           | EASYJET AIRLINE COMPANY LTD | S                 | 198               | 0        | 0         | 88                         | 7                | 3           | 3                      | 0                      | 0                       | 6                          | 89                       | 6                          | 202                     |
| TOTAL BRISTOL                     |                             |                   | <b>198</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>7</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>89</b>                | <b>6</b>                   | <b>202</b>              |
| CARDIFF WALES                     | CITY JET                    | S                 | 92                | 0        | 0         | 84                         | 13               | 1           | 2                      | 0                      | 0                       | 9                          | 91                       | 5                          | 148                     |
| TOTAL CARDIFF WALES               |                             |                   | <b>93</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>13</b>        | <b>1</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>91</b>                | <b>5</b>                   | <b>148</b>              |
| EAST MIDLANDS INTERNATIONAL       | FLYBE LTD                   | S                 | 140               | 0        | 2         | 76                         | 9                | 6           | 9                      | 0                      | 0                       | 16                         | 81                       | 10                         | 150                     |
| TOTAL EAST MIDLANDS INTERNATIONAL |                             |                   | <b>140</b>        | <b>0</b> | <b>2</b>  | <b>76</b>                  | <b>9</b>         | <b>6</b>    | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>81</b>                | <b>10</b>                  | <b>150</b>              |
| EXETER                            | FLYBE LTD                   | S                 | 62                | 0        | 0         | 81                         | 11               | 5           | 3                      | 0                      | 0                       | 9                          | 73                       | 13                         | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL EXETER             |                             |                   | 62                | 0        | 0         | 81                         | 11               | 5           | 3                      | 0                      | 0                       | 9                          | 73                       | 13                         | 62                      |
| GATWICK                  | BRITISH AIRWAYS PLC         | S                 | 218               | 0        | 0         | 84                         | 11               | 4           | 1                      | 0                      | 0                       | 8                          | 78                       | 11                         | 226                     |
|                          | EASYJET AIRLINE COMPANY LTD | S                 | 234               | 1        | 0         | 61                         | 18               | 14          | 6                      | 0                      | 0                       | 18                         | 74                       | 13                         | 254                     |
| TOTAL GATWICK            |                             |                   | 452               | 1        | 0         | 72                         | 15               | 9           | 4                      | 0                      | 0                       | 13                         | 76                       | 12                         | 480                     |
| HEATHROW                 | BRITISH AIRWAYS PLC         | S                 | 654               | 0        | 0         | 64                         | 18               | 12          | 6                      | 0                      | 0                       | 18                         | 74                       | 14                         | 677                     |
|                          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 372               | 1        | 0         | 88                         | 6                | 4           | 2                      | 0                      | 0                       | 6                          | 89                       | 6                          | 372                     |
| TOTAL HEATHROW           |                             |                   | 1026              | 1        | 0         | 73                         | 13               | 9           | 5                      | 0                      | 0                       | 14                         | 79                       | 11                         | 1049                    |
| JERSEY                   | FLYBE LTD                   | S                 | 20                | 0        | 0         | 80                         | 15               | 5           | 0                      | 0                      | 0                       | 7                          | 80                       | 7                          | 10                      |
| TOTAL JERSEY             |                             |                   | 20                | 0        | 0         | 80                         | 15               | 5           | 0                      | 0                      | 0                       | 7                          | 80                       | 7                          | 10                      |
| KIRKWALL                 | LOGANAIR                    | S                 | 168               | 0        | 0         | 69                         | 12               | 7           | 11                     | 1                      | 0                       | 20                         | 69                       | 19                         | 177                     |
| TOTAL KIRKWALL           |                             |                   | 168               | 0        | 0         | 69                         | 12               | 7           | 11                     | 1                      | 0                       | 20                         | 69                       | 19                         | 177                     |
| LONDON CITY              | BA CITYFLYER LTD            | S                 | 424               | 0        | 0         | 88                         | 5                | 5           | 1                      | 0                      | 0                       | 5                          | 89                       | 5                          | 370                     |
|                          | FLYBE LTD                   | S                 | 289               | 0        | 5         | 94                         | 4                | 1           | 1                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL LONDON CITY        |                             |                   | 713               | 0        | 5         | 91                         | 5                | 4           | 1                      | 0                      | 0                       | 5                          | 89                       | 5                          | 370                     |
| LUTON                    | EASYJET AIRLINE COMPANY LTD | S                 | 184               | 0        | 0         | 73                         | 15               | 10          | 3                      | 0                      | 0                       | 13                         | 69                       | 24                         | 184                     |
| TOTAL LUTON              |                             |                   | 184               | 0        | 0         | 73                         | 15               | 10          | 3                      | 0                      | 0                       | 13                         | 69                       | 24                         | 184                     |
| MANCHESTER               | FLYBE LTD                   | S                 | 190               | 0        | 4         | 91                         | 3                | 2           | 3                      | 1                      | 0                       | 8                          | 80                       | 9                          | 178                     |
| TOTAL MANCHESTER         |                             |                   | 190               | 0        | 4         | 91                         | 3                | 2           | 3                      | 1                      | 0                       | 8                          | 80                       | 9                          | 178                     |
| NEWQUAY                  | FLYBE LTD                   | S                 | 4                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 16                         | 100                      | 4                          | 4                       |
| TOTAL NEWQUAY            |                             |                   | 4                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 16                         | 100                      | 4                          | 4                       |
| NORWICH                  | LOGANAIR                    | S                 | 128               | 0        | 0         | 98                         | 2                | 1           | 0                      | 0                      | 0                       | 2                          | 98                       | 3                          | 130                     |
| TOTAL NORWICH            |                             |                   | 128               | 0        | 0         | 98                         | 2                | 1           | 0                      | 0                      | 0                       | 2                          | 98                       | 3                          | 130                     |
| SOUTHAMPTON              | FLYBE LTD                   | S                 | 279               | 0        | 1         | 83                         | 8                | 3           | 5                      | 0                      | 0                       | 11                         | 74                       | 13                         | 277                     |
| TOTAL SOUTHAMPTON        |                             |                   | 279               | 0        | 1         | 83                         | 8                | 3           | 5                      | 0                      | 0                       | 11                         | 74                       | 13                         | 277                     |
| STANSTED                 | EASYJET AIRLINE COMPANY LTD | S                 | 177               | 0        | 0         | 83                         | 11               | 5           | 1                      | 0                      | 0                       | 7                          | 81                       | 11                         | 220                     |
|                          | RYANAIR                     | S                 | 186               | 0        | 0         | 78                         | 18               | 2           | 2                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL STANSTED           |                             |                   | 363               | 2        | 0         | 80                         | 15               | 3           | 1                      | 0                      | 0                       | 8                          | 81                       | 11                         | 220                     |
| STORNOWAY                | LOGANAIR                    | S                 | 89                | 0        | 0         | 90                         | 2                | 1           | 4                      | 0                      | 2                       | 16                         | 85                       | 18                         | 92                      |
| TOTAL STORNOWAY          |                             |                   | 89                | 0        | 0         | 90                         | 2                | 1           | 4                      | 0                      | 2                       | 16                         | 85                       | 18                         | 92                      |
| SUMBURGH                 | LOGANAIR                    | S                 | 159               | 0        | 0         | 89                         | 3                | 0           | 7                      | 1                      | 0                       | 12                         | 88                       | 11                         | 170                     |
| TOTAL SUMBURGH           |                             |                   | 159               | 0        | 0         | 89                         | 3                | 0           | 7                      | 1                      | 0                       | 12                         | 88                       | 11                         | 170                     |
| WICK JOHN O GROATS       | LOGANAIR                    | S                 | 52                | 0        | 0         | 90                         | 6                | 4           | 0                      | 0                      | 0                       | 4                          | 81                       | 17                         | 58                      |
| TOTAL WICK JOHN O GROATS |                             |                   | 52                | 0        | 0         | 90                         | 6                | 4           | 0                      | 0                      | 0                       | 4                          | 81                       | 17                         | 58                      |
| TOTAL UNITED KINGDOM     |                             |                   | 5058              | 6        | 12        | 82                         | 9                | 5           | 4                      | 0                      | 0                       | 10                         | 81                       | 11                         | 4774                    |
| USA                      |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHICAGO (O'HARE)         | UNITED AIRLINES             | S                 | 16                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 2                          | 64                       | 13                         | 14                      |
| TOTAL CHICAGO (O'HARE)   |                             |                   | 16                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 2                          | 64                       | 13                         | 14                      |
| NEW YORK (JF KENNEDY)    | AMERICAN AIRLINES           | S                 | 48                | 0        | 0         | 75                         | 10               | 8           | 6                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE         | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |          |
|-----------------------------|-----------------|-------------------|-----------|------------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                             |                 | CHARTER/<br>SCHED | UNMATCHED |            | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                             |                 |                   | MATCHED   | Actual (7) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL NEW YORK (JF KENNEDY) |                 |                   | 48        | 0          | 0                          | 75               | 10          | 8                      | 6                      | 0                       | 0                          | 16                       | 0                          | 0                       | 0        |
| NEW YORK (NEWARK)           | UNITED AIRLINES | S                 | 112       | 0          | 0                          | 83               | 6           | 3                      | 8                      | 0                       | 0                          | 11                       | 63                         | 26                      | 103      |
| TOTAL NEW YORK (NEWARK)     |                 |                   | 112       | 0          | 0                          | 83               | 6           | 3                      | 8                      | 0                       | 0                          | 11                       | 63                         | 26                      | 103      |
| TOTAL USA                   |                 |                   | 176       | 0          | 0                          | 82               | 7           | 4                      | 7                      | 0                       | 0                          | 11                       | 62                         | 24                      | 131      |
| TOTAL EDINBURGH             |                 |                   | 9309      | 13         | 21                         | 80               | 11          | 6                      | 3                      | 0                       | 0                          | 11                       | 82                         | 11                      | 8861     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EXETER (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>                     |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VIENNA                             | NIKI                | C                 | 2                 | 1        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL VIENNA                       |                     |                   | 2                 | 1        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL AUSTRIA                      |                     |                   | 2                 | 1        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>CYPRUS</b>                      |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                            | THOMSON AIRWAYS LTD | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL LARNACA                      |                     |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| PAPHOS                             | THOMSON AIRWAYS LTD | C                 | 10                | 0        | 0         | 70                         | 10               | 20          | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| TOTAL PAPHOS                       |                     |                   | 10                | 0        | 0         | 70                         | 10               | 20          | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| TOTAL CYPRUS                       |                     |                   | 18                | 0        | 0         | 83                         | 6                | 11          | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>EGYPT</b>                       |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)           | THOMSON AIRWAYS LTD | C                 | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL SHARM EL SHEIKH (OPHIRA)     |                     |                   | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL EGYPT                        |                     |                   | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>FRANCE</b>                      |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGERAC                           | FLYBE LTD           | S                 | 8                 | 0        | 0         | 50                         | 0                | 25          | 25                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| TOTAL BERGERAC                     |                     |                   | 8                 | 0        | 0         | 50                         | 0                | 25          | 25                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| PARIS (CHARLES DE GAULLE)          | FLYBE LTD           | S                 | 62                | 0        | 0         | 85                         | 8                | 6           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL PARIS (CHARLES DE GAULLE)    |                     |                   | 62                | 0        | 0         | 85                         | 8                | 6           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TARBES-LOURDES INTERNATIONAL       | ALBA STAR           | C                 | 2                 | 0        | 0         | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL TARBES-LOURDES INTERNATIONAL |                     |                   | 2                 | 0        | 0         | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
| TOTAL FRANCE                       |                     |                   | 72                | 0        | 0         | 79                         | 10               | 8           | 3                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>GREECE</b>                      |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORFU                              | THOMSON AIRWAYS LTD | C                 | 9                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL CORFU                        |                     |                   | 9                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| HERAKLION                          | AEGEAN AIRLINES     | C                 | 3                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL HERAKLION                    |                     |                   | 3                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL GREECE                       |                     |                   | 12                | 3        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>IRISH REPUBLIC</b>              |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                             | FLYBE LTD           | S                 | 46                | 0        | 0         | 85                         | 4                | 7           | 4                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL DUBLIN                       |                     |                   | 46                | 0        | 0         | 85                         | 4                | 7           | 4                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL IRISH REPUBLIC               |                     |                   | 46                | 0        | 0         | 85                         | 4                | 7           | 4                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>MALTA</b>                       |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                              | AIR MALTA           | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL MALTA                        |                     |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL MALTA                        |                     |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EXETER (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>NETHERLANDS</b>                 |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | FLYBE LTD                | S                 | 62                | 0        | 0         | 81                         | 5                | 8           | 6                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL AMSTERDAM                    |                          |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>5</b>         | <b>8</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL NETHERLANDS                  |                          |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>5</b>         | <b>8</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | FLYBE LTD                | S                 | 26                | 0        | 0         | 77                         | 23               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|                                    | THOMSON AIRWAYS LTD      | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL FARO                         |                          |                   | <b>33</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>18</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                          |                   | <b>33</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>18</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SPAIN</b>                       |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                           | FLYBE LTD                | S                 | 29                | 0        | 1         | 69                         | 28               | 0           | 3                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL ALICANTE                     |                          |                   | <b>29</b>         | <b>0</b> | <b>1</b>  | <b>69</b>                  | <b>28</b>        | <b>0</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| IBIZA                              | THOMSON AIRWAYS LTD      | C                 | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL IBIZA                        |                          |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>29</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MAHON                              | THOMSON AIRWAYS LTD      | C                 | 16                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL MAHON                        |                          |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MALAGA                             | FLYBE LTD                | S                 | 30                | 1        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL MALAGA                       |                          |                   | <b>30</b>         | <b>2</b> | <b>0</b>  | <b>90</b>                  | <b>10</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PALMA DE MALLORCA                  | FLYBE LTD                | S                 | 8                 | 0        | 0         | 63                         | 25               | 13          | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                                    | THOMAS COOK AIRLINES LTD | C                 | 10                | 0        | 0         | 60                         | 10               | 10          | 20                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|                                    | THOMSON AIRWAYS LTD      | C                 | 21                | 0        | 0         | 76                         | 19               | 5           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL PALMA DE MALLORCA            |                          |                   | <b>39</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>18</b>        | <b>8</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL SPAIN                        |                          |                   | <b>121</b>        | <b>2</b> | <b>1</b>  | <b>79</b>                  | <b>17</b>        | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SPAIN(CANARY ISLANDS)</b>       |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                           | THOMSON AIRWAYS LTD      | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL ARRECIFE                     |                          |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| LAS PALMAS                         | AIR EUROPA               | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL LAS PALMAS                   |                          |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TENERIFE (SURREINA SOFIA)          | NORWEGIAN AIR SHUTTLE    | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                    | THOMSON AIRWAYS LTD      | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL TENERIFE (SURREINA SOFIA)    |                          |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL SPAIN(CANARY ISLANDS)        |                          |                   | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SWEDEN</b>                      |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALMO                              | MALMO AVIATION           | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
| TOTAL MALMO                        |                          |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>0</b>    | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL SWEDEN                       |                          |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>0</b>    | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TURKEY</b>                      |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DALAMAN                            | THOMSON AIRWAYS LTD      | C                 | 16                | 0        | 0         | 88                         | 6                | 6           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: EXETER (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE   | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|----------------------------------|-----------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |           |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |           |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL DALAMAN                    |           |                   | 16                | 0          | 0        | 88                         | 6                | 6           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL TURKEY                     |           |                   | 16                | 0          | 0        | 88                         | 6                | 6           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| UNITED KINGDOM                   |           |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BELFAST CITY (GEORGE BEST)       | FLYBE LTD | S                 | 54                | 0          | 0        | 72                         | 11               | 11          | 6                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL BELFAST CITY (GEORGE BEST) |           |                   | 54                | 0          | 0        | 72                         | 11               | 11          | 6                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| EDINBURGH                        | FLYBE LTD | S                 | 62                | 0          | 0        | 82                         | 11               | 3           | 3                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL EDINBURGH                  |           |                   | 62                | 0          | 0        | 82                         | 11               | 3           | 3                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| GUERNSEY                         | FLYBE LTD | S                 | 36                | 21         | 22       | 83                         | 3                | 3           | 8                      | 3                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL GUERNSEY                   |           |                   | 36                | 21         | 22       | 83                         | 3                | 3           | 8                      | 3                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| JERSEY                           | FLYBE LTD | S                 | 35                | 21         | 0        | 86                         | 3                | 3           | 3                      | 6                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL JERSEY                     |           |                   | 35                | 21         | 0        | 86                         | 3                | 3           | 3                      | 6                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| LONDON CITY                      | FLYBE LTD | S                 | 97                | 0          | 3        | 89                         | 7                | 3           | 1                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL LONDON CITY                |           |                   | 97                | 0          | 3        | 89                         | 7                | 3           | 1                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| MANCHESTER                       | FLYBE LTD | S                 | 196               | 0          | 0        | 86                         | 8                | 3           | 4                      | 1                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL MANCHESTER                 |           |                   | 196               | 1          | 0        | 86                         | 8                | 3           | 4                      | 1                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| NEWCASTLE                        | FLYBE LTD | S                 | 52                | 0          | 2        | 83                         | 15               | 0           | 2                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL NEWCASTLE                  |           |                   | 52                | 0          | 2        | 83                         | 15               | 0           | 2                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL UNITED KINGDOM             |           |                   | 532               | 201        | 27       | 84                         | 8                | 3           | 3                      | 1                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL EXETER                     |           |                   | 959               | 207        | 28       | 83                         | 9                | 4           | 3                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------------|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                                |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                                |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ALBANIA</b>                   |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TIRANA                           | BRITISH AIRWAYS PLC            | S                 | 36                | 0        | 0         | 67                         | 14               | 19          | 0                      | 0                      | 0                       | 14                         | 52                       | 24                         | 25                      |
|                                  | SMALL PLANET AIRLINES          | C                 | 6                 | 0        | 0         | 0                          | 0                | 33          | 67                     | 0                      | 0                       | 64                         | 0                        | 0                          | 0                       |
| <b>TOTAL TIRANA</b>              |                                |                   | <b>42</b>         | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>12</b>        | <b>21</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>54</b>                | <b>23</b>                  | <b>26</b>               |
| <b>TOTAL ALBANIA</b>             |                                |                   | <b>42</b>         | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>12</b>        | <b>21</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>54</b>                | <b>23</b>                  | <b>26</b>               |
| <b>ALGERIA</b>                   |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALGIERS                          | BRITISH AIRWAYS PLC            | S                 | 56                | 0        | 0         | 68                         | 23               | 5           | 4                      | 0                      | 0                       | 13                         | 92                       | 4                          | 62                      |
| <b>TOTAL ALGIERS</b>             |                                |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>23</b>        | <b>5</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>92</b>                | <b>4</b>                   | <b>62</b>               |
| <b>TOTAL ALGERIA</b>             |                                |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>23</b>        | <b>5</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>79</b>                | <b>10</b>                  | <b>78</b>               |
| <b>ANTIGUA AND BARBUDA</b>       |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTIGUA                          | BRITISH AIRWAYS PLC            | S                 | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 28                | 0        | 0         | 89                         | 4                | 4           | 4                      | 0                      | 0                       | 9                          | 93                       | 12                         | 27                      |
| <b>TOTAL ANTIGUA</b>             |                                |                   | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>93</b>                | <b>12</b>                  | <b>27</b>               |
| <b>TOTAL ANTIGUA AND BARBUDA</b> |                                |                   | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>93</b>                | <b>12</b>                  | <b>27</b>               |
| <b>AUSTRIA</b>                   |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                        | EASYJET AIRLINE COMPANY LTD    | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 89                       | 7                          | 18                      |
|                                  | THOMSON AIRWAYS LTD            | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 25                       | 44                         | 4                       |
| <b>TOTAL INNSBRUCK</b>           |                                |                   | <b>22</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>9</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>77</b>                | <b>13</b>                  | <b>22</b>               |
| SALZBURG                         | BRITISH AIRWAYS PLC            | S                 | 46                | 0        | 0         | 85                         | 11               | 4           | 0                      | 0                      | 0                       | 8                          | 82                       | 8                          | 44                      |
|                                  | THOMSON AIRWAYS LTD            | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 6                          | 3                       |
| <b>TOTAL SALZBURG</b>            |                                |                   | <b>49</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>10</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>8</b>                   | <b>47</b>               |
| VIENNA                           | EASYJET AIRLINE COMPANY LTD    | S                 | 116               | 0        | 0         | 54                         | 24               | 16          | 5                      | 0                      | 0                       | 19                         | 83                       | 11                         | 106                     |
| <b>TOTAL VIENNA</b>              |                                |                   | <b>116</b>        | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>24</b>        | <b>16</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>83</b>                | <b>11</b>                  | <b>106</b>              |
| <b>TOTAL AUSTRIA</b>             |                                |                   | <b>187</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>19</b>        | <b>11</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>82</b>                | <b>11</b>                  | <b>175</b>              |
| <b>BARBADOS</b>                  |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRIDGETOWN                       | BRITISH AIRWAYS PLC            | S                 | 62                | 0        | 0         | 95                         | 2                | 0           | 3                      | 0                      | 0                       | 6                          | 92                       | 4                          | 62                      |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 62                | 0        | 0         | 87                         | 6                | 2           | 5                      | 0                      | 0                       | 10                         | 85                       | 8                          | 62                      |
| <b>TOTAL BRIDGETOWN</b>          |                                |                   | <b>125</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>4</b>         | <b>1</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>89</b>                | <b>6</b>                   | <b>124</b>              |
| <b>TOTAL BARBADOS</b>            |                                |                   | <b>125</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>4</b>         | <b>1</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>89</b>                | <b>6</b>                   | <b>124</b>              |
| <b>BELARUS</b>                   |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MINSK INT'L                      | BELAVIA (BELARUSSIAN AIRLINES) | S                 | 28                | 0        | 0         | 32                         | 39               | 29          | 0                      | 0                      | 0                       | 23                         | 65                       | 14                         | 26                      |
| <b>TOTAL MINSK INT'L</b>         |                                |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>32</b>                  | <b>39</b>        | <b>29</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>65</b>                | <b>14</b>                  | <b>26</b>               |
| <b>TOTAL BELARUS</b>             |                                |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>32</b>                  | <b>39</b>        | <b>29</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>65</b>                | <b>14</b>                  | <b>26</b>               |
| <b>BELGIUM</b>                   |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                         | EASYJET AIRLINE COMPANY LTD    | S                 | 52                | 0        | 0         | 62                         | 27               | 4           | 8                      | 0                      | 0                       | 18                         | 81                       | 9                          | 106                     |
| <b>TOTAL BRUSSELS</b>            |                                |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>27</b>        | <b>4</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>81</b>                | <b>9</b>                   | <b>106</b>              |
| <b>TOTAL BELGIUM</b>             |                                |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>27</b>        | <b>4</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>81</b>                | <b>9</b>                   | <b>106</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |  |
|---------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
|                           |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                           |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| <b>BERMUDA</b>            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| BERMUDA                   | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 90                         | 6                | 3           | 0                      | 0                      | 0                       | 6                          | 80                       | 9                          | 61                      |  |
| TOTAL BERMUDA             |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>6</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>80</b>                | <b>9</b>                   | <b>61</b>               |  |
| TOTAL BERMUDA             |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>6</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>80</b>                | <b>9</b>                   | <b>61</b>               |  |
| <b>BULGARIA</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| BURGAS                    | BH AIR                      | C                 | 4                 | 0        | 0         | 0                          | 0                | 25          | 75                     | 0                      | 0                       | 81                         | 80                       | 9                          | 5                       |  |
|                           | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0        | 0         | 25                         | 25               | 0           | 50                     | 0                      | 0                       | 38                         | 100                      | 2                          | 4                       |  |
|                           | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 1                          | 10                      |  |
| TOTAL BURGAS              |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>13</b>        | <b>6</b>    | <b>31</b>              | <b>0</b>               | <b>0</b>                | <b>33</b>                  | <b>95</b>                | <b>3</b>                   | <b>19</b>               |  |
| SOFIA                     | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 79                         | 16               | 5           | 0                      | 0                      | 0                       | 8                          | 87                       | 6                          | 62                      |  |
| TOTAL SOFIA               |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>16</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>87</b>                | <b>6</b>                   | <b>62</b>               |  |
| TOTAL BULGARIA            |                             |                   | <b>78</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>15</b>        | <b>5</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>89</b>                | <b>6</b>                   | <b>81</b>               |  |
| <b>CANADA</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| CALGARY                   | AIR TRANSAT                 | S                 | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 5                          | 67                       | 12                         | 9                       |  |
| TOTAL CALGARY             |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>20</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>67</b>                | <b>12</b>                  | <b>9</b>                |  |
| MONTREAL (DORVAL)         | AIR TRANSAT                 | S                 | 8                 | 0        | 0         | 38                         | 13               | 13          | 38                     | 0                      | 0                       | 41                         | 38                       | 14                         | 8                       |  |
| TOTAL MONTREAL (DORVAL)   |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>38</b>                  | <b>13</b>        | <b>13</b>   | <b>38</b>              | <b>0</b>               | <b>0</b>                | <b>41</b>                  | <b>38</b>                | <b>14</b>                  | <b>8</b>                |  |
| TORONTO                   | AIR TRANSAT                 | S                 | 66                | 0        | 0         | 79                         | 14               | 6           | 2                      | 0                      | 0                       | 9                          | 67                       | 21                         | 61                      |  |
| TOTAL TORONTO             |                             |                   | <b>66</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>14</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>67</b>                | <b>21</b>                  | <b>61</b>               |  |
| VANCOUVER                 | AIR TRANSAT                 | S                 | 36                | 0        | 0         | 58                         | 22               | 8           | 11                     | 0                      | 0                       | 21                         | 71                       | 11                         | 38                      |  |
| TOTAL VANCOUVER           |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>22</b>        | <b>8</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>71</b>                | <b>11</b>                  | <b>38</b>               |  |
| TOTAL CANADA              |                             |                   | <b>120</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>17</b>        | <b>7</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>65</b>                | <b>19</b>                  | <b>120</b>              |  |
| <b>CAPE VERDE ISLANDS</b> |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| BOA VISTA (RABIL)         | THOMSON AIRWAYS LTD         | S                 | 18                | 0        | 0         | 44                         | 28               | 11          | 11                     | 6                      | 0                       | 37                         | 67                       | 11                         | 18                      |  |
| TOTAL BOA VISTA (RABIL)   |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>28</b>        | <b>11</b>   | <b>11</b>              | <b>6</b>               | <b>0</b>                | <b>37</b>                  | <b>67</b>                | <b>11</b>                  | <b>18</b>               |  |
| ILHA DO SAL C.VERDE       | GERMANIA FLUGGESELLSCHAFT   | C                 | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |  |
|                           | HI FLY                      | C                 | 6                 | 0        | 0         | 17                         | 33               | 0           | 17                     | 0                      | 33                      | 374                        | 0                        | 0                          | 0                       |  |
|                           | THOMSON AIRWAYS LTD         | S                 | 16                | 0        | 0         | 75                         | 0                | 19          | 6                      | 0                      | 0                       | 16                         | 39                       | 34                         | 18                      |  |
| TOTAL ILHA DO SAL C.VERDE |                             |                   | <b>31</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>10</b>        | <b>10</b>   | <b>6</b>               | <b>0</b>               | <b>6</b>                | <b>82</b>                  | <b>39</b>                | <b>34</b>                  | <b>18</b>               |  |
| TOTAL CAPE VERDE ISLANDS  |                             |                   | <b>49</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>16</b>        | <b>10</b>   | <b>8</b>               | <b>2</b>               | <b>4</b>                | <b>65</b>                  | <b>53</b>                | <b>22</b>                  | <b>36</b>               |  |
| <b>CROATIA</b>            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| DUBROVNIK                 | BRITISH AIRWAYS PLC         | S                 | 68                | 0        | 0         | 75                         | 16               | 7           | 1                      | 0                      | 0                       | 12                         | 65                       | 13                         | 72                      |  |
|                           | EASYJET AIRLINE COMPANY LTD | S                 | 58                | 0        | 0         | 71                         | 14               | 14          | 2                      | 0                      | 0                       | 13                         | 79                       | 7                          | 62                      |  |
|                           | MONARCH AIRLINES            | S                 | 12                | 0        | 0         | 83                         | 0                | 17          | 0                      | 0                      | 0                       | 11                         | 74                       | 16                         | 38                      |  |
|                           | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 72                         | 17               | 11          | 0                      | 0                      | 0                       | 13                         | 100                      | 3                          | 18                      |  |
|                           | THOMSON AIRWAYS LTD         | S                 | 17                | 0        | 0         | 71                         | 18               | 12          | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |  |
| TOTAL DUBROVNIK           |                             |                   | <b>173</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>14</b>        | <b>11</b>   | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>76</b>                | <b>11</b>                  | <b>197</b>              |  |
| PULA                      | NORWEGIAN AIR SHUTTLE       | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |  |
|                           | THOMSON AIRWAYS LTD         | C                 | 16                | 0        | 0         | 75                         | 13               | 0           | 13                     | 0                      | 0                       | 18                         | 94                       | 4                          | 16                      |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL PULA</b>                 |                             |                   | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>10</b>        | <b>0</b>    | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>94</b>                | <b>4</b>                   | <b>16</b>               |
| <b>SPLIT</b>                      | CROATIA AIRLINES            | S                 | 18                | 0        | 0         | 61                         | 6                | 6           | 28                     | 0                      | 0                       | 36                         | 89                       | 7                          | 18                      |
|                                   | EASYJET AIRLINE COMPANY LTD | S                 | 50                | 0        | 5         | 74                         | 18               | 8           | 0                      | 0                      | 11                      | 82                         | 10                       | 72                         |                         |
|                                   | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 61                         | 28               | 11          | 0                      | 0                      | 14                      | 94                         | 3                        | 18                         |                         |
| <b>TOTAL SPLIT</b>                |                             |                   | <b>86</b>         | <b>0</b> | <b>5</b>  | <b>69</b>                  | <b>17</b>        | <b>8</b>    | <b>6</b>               | <b>0</b>               | <b>17</b>               | <b>85</b>                  | <b>9</b>                 | <b>108</b>                 |                         |
| <b>TOTAL CROATIA</b>              |                             |                   | <b>279</b>        | <b>0</b> | <b>5</b>  | <b>72</b>                  | <b>15</b>        | <b>9</b>    | <b>3</b>               | <b>0</b>               | <b>14</b>               | <b>80</b>                  | <b>10</b>                | <b>365</b>                 |                         |
| <b>CUBA</b>                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>HAVANA</b>                     | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 17                | 0        | 0         | 65                         | 18               | 18          | 0                      | 0                      | 12                      | 50                         | 19                       | 18                         |                         |
| <b>TOTAL HAVANA</b>               |                             |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>18</b>        | <b>18</b>   | <b>0</b>               | <b>0</b>               | <b>12</b>               | <b>50</b>                  | <b>19</b>                | <b>18</b>                  |                         |
| <b>HOLGUIN (FRANK PAIS)</b>       | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 88                         | 0                | 13          | 0                      | 0                      | 8                       | 56                         | 57                       | 9                          |                         |
| <b>TOTAL HOLGUIN (FRANK PAIS)</b> |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>0</b>         | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>56</b>                  | <b>57</b>                | <b>9</b>                   |                         |
| <b>TOTAL CUBA</b>                 |                             |                   | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>12</b>        | <b>16</b>   | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>55</b>                  | <b>30</b>                | <b>29</b>                  |                         |
| <b>CYPRUS</b>                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>LARNACA</b>                    | BRITISH AIRWAYS PLC         | S                 | 31                | 0        | 1         | 42                         | 10               | 35          | 10                     | 3                      | 34                      | 22                         | 117                      | 45                         |                         |
|                                   | EASYJET AIRLINE COMPANY LTD | S                 | 58                | 0        | 2         | 48                         | 34               | 7           | 10                     | 0                      | 21                      | 79                         | 15                       | 53                         |                         |
|                                   | MONARCH AIRLINES            | S                 | 6                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 15                      | 18                         | 62                       | 17                         |                         |
|                                   | NORWEGIAN AIR SHUTTLE       | C                 | 8                 | 0        | 0         | 75                         | 0                | 25          | 0                      | 0                      | 16                      | 0                          | 0                        | 0                          |                         |
|                                   | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 72                         | 11               | 11          | 6                      | 0                      | 17                      | 80                         | 7                        | 10                         |                         |
|                                   | SMALL PLANET AIRLINES       | C                 | 3                 | 0        | 0         | 33                         | 0                | 33          | 33                     | 0                      | 41                      | 0                          | 0                        | 0                          |                         |
|                                   | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0        | 0         | 61                         | 6                | 28          | 6                      | 0                      | 27                      | 25                         | 35                       | 16                         |                         |
|                                   | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 90                         | 0                | 0           | 10                     | 0                      | 15                      | 61                         | 16                       | 18                         |                         |
| <b>TOTAL LARNACA</b>              |                             |                   | <b>152</b>        | <b>0</b> | <b>3</b>  | <b>55</b>                  | <b>19</b>        | <b>16</b>   | <b>9</b>               | <b>1</b>               | <b>23</b>               | <b>48</b>                  | <b>50</b>                | <b>162</b>                 |                         |
| <b>PAPHOS</b>                     | BRITISH AIRWAYS PLC         | S                 | 46                | 0        | 1         | 61                         | 15               | 13          | 11                     | 0                      | 20                      | 57                         | 22                       | 44                         |                         |
|                                   | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 63                         | 16               | 12          | 9                      | 0                      | 20                      | 75                         | 11                       | 123                        |                         |
|                                   | MONARCH AIRLINES            | S                 | 17                | 0        | 0         | 47                         | 29               | 24          | 0                      | 0                      | 19                      | 60                         | 26                       | 20                         |                         |
|                                   | NORWEGIAN AIR SHUTTLE       | C                 | 6                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 16                      | 40                         | 20                       | 5                          |                         |
|                                   | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 5                       | 53                         | 77                       | 17                         |                         |
|                                   | THOMSON AIRWAYS LTD         | C                 | 36                | 0        | 0         | 69                         | 22               | 8           | 0                      | 0                      | 11                      | 70                         | 14                       | 30                         |                         |
| <b>TOTAL PAPHOS</b>               |                             |                   | <b>247</b>        | <b>0</b> | <b>1</b>  | <b>64</b>                  | <b>18</b>        | <b>12</b>   | <b>6</b>               | <b>0</b>               | <b>18</b>               | <b>67</b>                  | <b>20</b>                | <b>239</b>                 |                         |
| <b>TOTAL CYPRUS</b>               |                             |                   | <b>399</b>        | <b>0</b> | <b>4</b>  | <b>61</b>                  | <b>18</b>        | <b>14</b>   | <b>7</b>               | <b>0</b>               | <b>20</b>               | <b>60</b>                  | <b>32</b>                | <b>401</b>                 |                         |
| <b>CZECH REPUBLIC</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>PRAGUE</b>                     | EASYJET AIRLINE COMPANY LTD | S                 | 114               | 0        | 0         | 58                         | 22               | 10          | 11                     | 0                      | 21                      | 73                         | 15                       | 114                        |                         |
|                                   | SMARTWINGS                  | S                 | 30                | 0        | 0         | 57                         | 17               | 13          | 13                     | 0                      | 24                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL PRAGUE</b>               |                             |                   | <b>144</b>        | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>21</b>        | <b>10</b>   | <b>11</b>              | <b>0</b>               | <b>22</b>               | <b>73</b>                  | <b>15</b>                | <b>114</b>                 |                         |
| <b>TOTAL CZECH REPUBLIC</b>       |                             |                   | <b>144</b>        | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>21</b>        | <b>10</b>   | <b>11</b>              | <b>0</b>               | <b>22</b>               | <b>73</b>                  | <b>15</b>                | <b>114</b>                 |                         |
| <b>DENMARK</b>                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AALBORG</b>                    | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 33                         | 33               | 22          | 11                     | 0                      | 26                      | 89                         | 7                        | 18                         |                         |
| <b>TOTAL AALBORG</b>              |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>22</b>   | <b>11</b>              | <b>0</b>               | <b>26</b>               | <b>89</b>                  | <b>7</b>                 | <b>18</b>                  |                         |
| <b>COPENHAGEN</b>                 | EASYJET AIRLINE COMPANY LTD | S                 | 236               | 0        | 0         | 72                         | 15               | 8           | 4                      | 0                      | 14                      | 86                         | 12                       | 238                        |                         |
|                                   | NORWEGIAN AIR SHUTTLE       | S                 | 251               | 0        | 0         | 71                         | 13               | 7           | 8                      | 2                      | 22                      | 90                         | 6                        | 206                        |                         |
| <b>TOTAL COPENHAGEN</b>           |                             |                   | <b>487</b>        | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>14</b>        | <b>8</b>    | <b>6</b>               | <b>1</b>               | <b>18</b>               | <b>88</b>                  | <b>9</b>                 | <b>444</b>                 |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL DENMARK</b>                  |                             |                   | <b>505</b>        | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>15</b>        | <b>8</b>    | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>88</b>                | <b>9</b>                   | <b>462</b>              |
| <b>DOMINICAN REPUBLIC</b>             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PUERTO PLATA                          | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 78                         | 0                | 11          | 11                     | 0                      | 0                       | 13                         | 100                      | 2                          | 8                       |
| <b>TOTAL PUERTO PLATA</b>             |                             |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>0</b>         | <b>11</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>100</b>               | <b>2</b>                   | <b>8</b>                |
| PUNTA CANA                            | BRITISH AIRWAYS PLC         | S                 | 18                | 0          | 0        | 83                         | 6                | 11          | 0                      | 0                      | 0                       | 9                          | 81                       | 11                         | 27                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 27                | 0          | 0        | 67                         | 22               | 11          | 0                      | 0                      | 0                       | 11                         | 68                       | 16                         | 19                      |
| <b>TOTAL PUNTA CANA</b>               |                             |                   | <b>45</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>16</b>        | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>76</b>                | <b>13</b>                  | <b>46</b>               |
| <b>TOTAL DOMINICAN REPUBLIC</b>       |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>13</b>        | <b>11</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>80</b>                | <b>11</b>                  | <b>54</b>               |
| <b>EGYPT</b>                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HURGHADA                              | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 44                         | 39               | 11          | 6                      | 0                      | 0                       | 21                         | 72                       | 18                         | 18                      |
|                                       | MONARCH AIRLINES            | S                 | 4                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 6                          | 67                       | 19                         | 18                      |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0          | 0        | 56                         | 17               | 28          | 0                      | 0                      | 0                       | 18                         | 83                       | 11                         | 18                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 18                | 0          | 0        | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 8                          | 72                       | 14                         | 18                      |
| <b>TOTAL HURGHADA</b>                 |                             |                   | <b>58</b>         | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>26</b>        | <b>12</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>74</b>                | <b>15</b>                  | <b>72</b>               |
| LUXOR                                 | THOMSON AIRWAYS LTD         | C                 | 8                 | 0          | 0        | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 18                         | 88                       | 19                         | 8                       |
| <b>TOTAL LUXOR</b>                    |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>25</b>        | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>88</b>                | <b>19</b>                  | <b>8</b>                |
| MARSA ALAM                            | THOMSON AIRWAYS LTD         | C                 | 8                 | 0          | 0        | 63                         | 25               | 13          | 0                      | 0                      | 0                       | 17                         | 88                       | 8                          | 8                       |
| <b>TOTAL MARSA ALAM</b>               |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>25</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>88</b>                | <b>8</b>                   | <b>8</b>                |
| SHARM EL SHEIKH (OPHIRA)              | EASYJET AIRLINE COMPANY LTD | S                 | 30                | 0          | 0        | 73                         | 23               | 3           | 0                      | 0                      | 0                       | 10                         | 82                       | 16                         | 28                      |
|                                       | MONARCH AIRLINES            | S                 | 71                | 0          | 0        | 65                         | 23               | 13          | 0                      | 0                      | 0                       | 13                         | 60                       | 24                         | 55                      |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0          | 0        | 69                         | 13               | 0           | 19                     | 0                      | 0                       | 28                         | 79                       | 9                          | 19                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 61                | 0          | 0        | 46                         | 23               | 23          | 5                      | 3                      | 0                       | 29                         | 70                       | 13                         | 61                      |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                             |                   | <b>178</b>        | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>22</b>        | <b>13</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>70</b>                | <b>17</b>                  | <b>163</b>              |
| <b>TOTAL EGYPT</b>                    |                             |                   | <b>252</b>        | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>23</b>        | <b>13</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>72</b>                | <b>16</b>                  | <b>251</b>              |
| <b>ESTONIA</b>                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                                | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0          | 3        | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 5                          | 88                       | 4                          | 34                      |
| <b>TOTAL TALLIN</b>                   |                             |                   | <b>36</b>         | <b>0</b>   | <b>3</b> | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>88</b>                | <b>4</b>                   | <b>34</b>               |
| <b>TOTAL ESTONIA</b>                  |                             |                   | <b>36</b>         | <b>0</b>   | <b>3</b> | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>88</b>                | <b>4</b>                   | <b>34</b>               |
| <b>FINLAND</b>                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                              | NORWEGIAN AIR SHUTTLE       | S                 | 114               | 0          | 0        | 68                         | 20               | 5           | 4                      | 2                      | 0                       | 18                         | 86                       | 5                          | 114                     |
| <b>TOTAL HELSINKI</b>                 |                             |                   | <b>114</b>        | <b>0</b>   | <b>0</b> | <b>68</b>                  | <b>20</b>        | <b>5</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>18</b>                  | <b>86</b>                | <b>5</b>                   | <b>114</b>              |
| <b>TOTAL FINLAND</b>                  |                             |                   | <b>114</b>        | <b>0</b>   | <b>0</b> | <b>68</b>                  | <b>20</b>        | <b>5</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>18</b>                  | <b>86</b>                | <b>5</b>                   | <b>115</b>              |
| <b>FRANCE</b>                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AJACCIO                               | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0          | 1        | 60                         | 20               | 20          | 0                      | 0                      | 0                       | 17                         | 88                       | 4                          | 8                       |
| <b>TOTAL AJACCIO</b>                  |                             |                   | <b>10</b>         | <b>0</b>   | <b>1</b> | <b>60</b>                  | <b>20</b>        | <b>20</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>88</b>                | <b>4</b>                   | <b>8</b>                |
| BASTIA                                | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 63                       | 11                         | 8                       |
| <b>TOTAL BASTIA</b>                   |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>63</b>                | <b>11</b>                  | <b>8</b>                |
| BORDEAUX                              | BRITISH AIRWAYS PLC         | S                 | 106               | 0          | 0        | 73                         | 15               | 12          | 0                      | 0                      | 0                       | 11                         | 59                       | 19                         | 108                     |
|                                       | EASYJET AIRLINE COMPANY LTD | S                 | 112               | 0          | 0        | 49                         | 16               | 21          | 14                     | 0                      | 0                       | 29                         | 73                       | 15                         | 124                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL BORDEAUX</b>                  |                             |                   | <b>218</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>16</b>        | <b>17</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>67</b>                | <b>17</b>                  | <b>232</b>              |
| CLERMONT FERRAND                       | GERMANIA FLUGGESELLSCHAFT   | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|  | MISTRAL AIR                 | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| <b>TOTAL CLERMONT FERRAND</b>          |                             |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>33</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| FIGARI                                 | BRITISH AIRWAYS PLC         | S                 | 4                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL FIGARI</b>                    |                             |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| LA ROCHELLE                            | EASYJET AIRLINE COMPANY LTD | S                 | 14                | 0        | 3         | 43                         | 36               | 21          | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| <b>TOTAL LA ROCHELLE</b>               |                             |                   | <b>14</b>         | <b>0</b> | <b>3</b>  | <b>43</b>                  | <b>36</b>        | <b>21</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| LYON                                   | EASYJET AIRLINE COMPANY LTD | S                 | 114               | 0        | 0         | 55                         | 15               | 18          | 11                     | 0                      | 0                       | 24                         | 70                       | 15                         | 114                     |
| <b>TOTAL LYON</b>                      |                             |                   | <b>114</b>        | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>15</b>        | <b>18</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>70</b>                | <b>15</b>                  | <b>114</b>              |
| MARSEILLE                              | EASYJET AIRLINE COMPANY LTD | S                 | 99                | 0        | 1         | 48                         | 27               | 11          | 13                     | 0                      | 0                       | 27                         | 84                       | 20                         | 98                      |
| <b>TOTAL MARSEILLE</b>                 |                             |                   | <b>99</b>         | <b>0</b> | <b>1</b>  | <b>48</b>                  | <b>27</b>        | <b>11</b>   | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>84</b>                | <b>20</b>                  | <b>98</b>               |
| MONTPELLIER                            | EASYJET AIRLINE COMPANY LTD | S                 | 82                | 0        | 2         | 67                         | 16               | 10          | 7                      | 0                      | 0                       | 16                         | 70                       | 17                         | 70                      |
| <b>TOTAL MONTPELLIER</b>               |                             |                   | <b>82</b>         | <b>0</b> | <b>2</b>  | <b>67</b>                  | <b>16</b>        | <b>10</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>70</b>                | <b>17</b>                  | <b>70</b>               |
| NANTES                                 | EASYJET AIRLINE COMPANY LTD | S                 | 72                | 0        | 4         | 60                         | 17               | 10          | 14                     | 0                      | 0                       | 24                         | 96                       | 3                          | 52                      |
| <b>TOTAL NANTES</b>                    |                             |                   | <b>72</b>         | <b>0</b> | <b>4</b>  | <b>60</b>                  | <b>17</b>        | <b>10</b>   | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>96</b>                | <b>3</b>                   | <b>52</b>               |
| NICE                                   | BRITISH AIRWAYS PLC         | S                 | 151               | 1        | 1         | 62                         | 19               | 9           | 9                      | 1                      | 0                       | 20                         | 68                       | 16                         | 186                     |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 298               | 0        | 19        | 44                         | 27               | 17          | 10                     | 1                      | 1                       | 31                         | 63                       | 16                         | 304                     |
|  | ENTER AIR                   | C                 | 2                 | 0        | 0         | 0                          | 0                | 50          | 50                     | 0                      | 0                       | 95                         | 50                       | 37                         | 4                       |
|  | HI FLY                      | C                 | 2                 | 0        | 0         | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 42                         | 0                        | 0                          | 0                       |
|  | LUXAIR                      | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES            | S                 | 31                | 0        | 1         | 74                         | 10               | 13          | 0                      | 3                      | 0                       | 20                         | 83                       | 9                          | 42                      |
|  | NEOS SPA                    | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 50                       | 29                         | 2                       |
|  | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 72                         | 11               | 11          | 6                      | 0                      | 0                       | 15                         | 94                       | 4                          | 34                      |
|  | TRADE AIR                   | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|  | TRANSAVIA                   | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 16                         | 0                        | 35                         | 2                       |
| <b>TOTAL NICE</b>                      |                             |                   | <b>510</b>        | <b>1</b> | <b>21</b> | <b>52</b>                  | <b>23</b>        | <b>15</b>   | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>27</b>                  | <b>68</b>                | <b>15</b>                  | <b>578</b>              |
| PARIS (CHARLES DE GAULLE)              | AIR NOSTRUM                 | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 65                         | 11               | 12          | 10                     | 2                      | 0                       | 25                         | 81                       | 14                         | 124                     |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                             |                   | <b>126</b>        | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>11</b>        | <b>12</b>   | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>25</b>                  | <b>81</b>                | <b>14</b>                  | <b>125</b>              |
| STRASBOURG                             | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 47                         | 14               | 28          | 11                     | 0                      | 0                       | 32                         | 85                       | 8                          | 34                      |
| <b>TOTAL STRASBOURG</b>                |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>47</b>                  | <b>14</b>        | <b>28</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>32</b>                  | <b>85</b>                | <b>8</b>                   | <b>34</b>               |
| TOULON / HYERES                        | ALBA STAR                   | C                 | 2                 | 0        | 0         | 0                          | 50               | 0           | 50                     | 0                      | 0                       | 60                         | 0                        | 0                          | 0                       |
|  | ENTER AIR                   | C                 | 2                 | 0        | 0         | 0                          | 50               | 0           | 50                     | 0                      | 0                       | 45                         | 0                        | 0                          | 0                       |
| <b>TOTAL TOULON / HYERES</b>           |                             |                   | <b>5</b>          | <b>0</b> | <b>0</b>  | <b>20</b>                  | <b>40</b>        | <b>0</b>    | <b>40</b>              | <b>0</b>               | <b>0</b>                | <b>42</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOULOUSE (BLAGNAC)                     | EASYJET AIRLINE COMPANY LTD | S                 | 176               | 0        | 8         | 56                         | 16               | 18          | 9                      | 1                      | 0                       | 24                         | 67                       | 16                         | 176                     |
| <b>TOTAL TOULOUSE (BLAGNAC)</b>        |                             |                   | <b>177</b>        | <b>0</b> | <b>8</b>  | <b>56</b>                  | <b>17</b>        | <b>18</b>   | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>67</b>                | <b>16</b>                  | <b>176</b>              |
| <b>TOTAL FRANCE</b>                    |                             |                   | <b>1484</b>       | <b>1</b> | <b>40</b> | <b>56</b>                  | <b>19</b>        | <b>15</b>   | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>71</b>                | <b>15</b>                  | <b>1497</b>             |
| GAMBIA                                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BANJUL                                 | SMALL PLANET AIRLINES       | C                 | 8                 | 0        | 0         | 25                         | 25               | 25          | 25                     | 0                      | 0                       | 41                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL BANJUL              |                             |                   | 8                 | 0        | 0         | 25                         | 25               | 25          | 25                     | 0                      | 0                       | 41                         | 20                       | 49                         | 10                      |
| TOTAL GAMBIA              |                             |                   | 8                 | 0        | 0         | 25                         | 25               | 25          | 25                     | 0                      | 0                       | 41                         | 20                       | 49                         | 10                      |
| <b>GERMANY</b>            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)       | EASYJET AIRLINE COMPANY LTD | S                 | 280               | 0        | 0         | 65                         | 21               | 10          | 3                      | 1                      | 0                       | 16                         | 77                       | 13                         | 238                     |
|                           | NORWEGIAN AIR SHUTTLE       | S                 | 62                | 0        | 0         | 55                         | 27               | 10          | 8                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL BERLIN (SCHONEFELD) |                             |                   | 342               | 0        | 0         | 63                         | 23               | 10          | 4                      | 1                      | 0                       | 17                         | 77                       | 13                         | 238                     |
| COLOGNE BONN              | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 56                         | 16               | 21          | 6                      | 0                      | 0                       | 21                         | 76                       | 11                         | 114                     |
| TOTAL COLOGNE BONN        |                             |                   | 62                | 0        | 0         | 56                         | 16               | 21          | 6                      | 0                      | 0                       | 21                         | 76                       | 11                         | 114                     |
| DUSSELDORF                | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 16        | 62                         | 15               | 10          | 13                     | 0                      | 0                       | 26                         | 85                       | 7                          | 114                     |
| TOTAL DUSSELDORF          |                             |                   | 52                | 1        | 16        | 62                         | 15               | 10          | 13                     | 0                      | 0                       | 26                         | 85                       | 7                          | 114                     |
| ERFURT                    | GERMANIA FLUGGESELLSCHAFT   | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 89                       | 5                          | 18                      |
| TOTAL ERFURT              |                             |                   | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 89                       | 5                          | 18                      |
| HAMBURG                   | EASYJET AIRLINE COMPANY LTD | S                 | 114               | 0        | 0         | 72                         | 18               | 7           | 1                      | 2                      | 0                       | 14                         | 68                       | 17                         | 114                     |
| TOTAL HAMBURG             |                             |                   | 114               | 1        | 0         | 72                         | 18               | 7           | 1                      | 2                      | 0                       | 14                         | 68                       | 17                         | 114                     |
| MUNICH                    | EASYJET AIRLINE COMPANY LTD | S                 | 166               | 0        | 4         | 60                         | 20               | 16          | 4                      | 0                      | 0                       | 19                         | 70                       | 13                         | 166                     |
| TOTAL MUNICH              |                             |                   | 166               | 0        | 4         | 60                         | 20               | 16          | 4                      | 0                      | 0                       | 19                         | 70                       | 13                         | 166                     |
| STUTTGART                 | EASYJET AIRLINE COMPANY LTD | S                 | 104               | 0        | 0         | 65                         | 16               | 14          | 4                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL STUTTGART           |                             |                   | 104               | 0        | 0         | 65                         | 16               | 14          | 4                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL GERMANY             |                             |                   | 858               | 3        | 20        | 64                         | 19               | 12          | 4                      | 0                      | 0                       | 17                         | 76                       | 12                         | 764                     |
| <b>GIBRALTAR</b>          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                 | EASYJET AIRLINE COMPANY LTD | S                 | 74                | 0        | 5         | 72                         | 12               | 11          | 5                      | 0                      | 0                       | 15                         | 76                       | 24                         | 62                      |
| TOTAL GIBRALTAR           |                             |                   | 74                | 0        | 5         | 72                         | 12               | 11          | 5                      | 0                      | 0                       | 15                         | 76                       | 24                         | 62                      |
| TOTAL GIBRALTAR           |                             |                   | 74                | 0        | 5         | 72                         | 12               | 11          | 5                      | 0                      | 0                       | 15                         | 76                       | 24                         | 62                      |
| <b>GREECE</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                    | EASYJET AIRLINE COMPANY LTD | S                 | 114               | 0        | 1         | 71                         | 13               | 11          | 4                      | 0                      | 0                       | 14                         | 77                       | 14                         | 62                      |
| TOTAL ATHENS              |                             |                   | 114               | 0        | 1         | 71                         | 13               | 11          | 4                      | 0                      | 0                       | 14                         | 77                       | 14                         | 62                      |
| CHANIA                    | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 1         | 56                         | 19               | 19          | 6                      | 0                      | 0                       | 20                         | 64                       | 11                         | 36                      |
|                           | GERMANIA FLUGGESELLSCHAFT   | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 6                          | 4                       |
|                           | NORWEGIAN AIR SHUTTLE       | C                 | 9                 | 0        | 0         | 22                         | 22               | 44          | 11                     | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
|                           | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 6                          | 50                       | 26                         | 16                      |
| TOTAL CHANIA              |                             |                   | 56                | 0        | 1         | 57                         | 18               | 20          | 5                      | 0                      | 0                       | 19                         | 64                       | 14                         | 58                      |
| <b>CORFU</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORFU                     | EASYJET AIRLINE COMPANY LTD | S                 | 84                | 0        | 6         | 71                         | 12               | 7           | 10                     | 0                      | 0                       | 19                         | 88                       | 8                          | 82                      |
|                           | GERMANIA FLUGGESELLSCHAFT   | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 5                          | 2                       |
|                           | NORWEGIAN AIR SHUTTLE       | S                 | 10                | 0        | 0         | 80                         | 0                | 0           | 20                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                           | SMALL PLANET AIRLINES       | C                 | 3                 | 0        | 0         | 33                         | 33               | 33          | 0                      | 0                      | 0                       | 23                         | 100                      | 3                          | 2                       |
|                           | THOMAS COOK AIRLINES LTD    | C                 | 13                | 0        | 0         | 69                         | 0                | 8           | 23                     | 0                      | 0                       | 24                         | 86                       | 12                         | 14                      |
|                           | THOMSON AIRWAYS LTD         | C                 | 23                | 0        | 0         | 70                         | 30               | 0           | 0                      | 0                      | 0                       | 13                         | 79                       | 8                          | 24                      |
| TOTAL CORFU               |                             |                   | 137               | 0        | 6         | 71                         | 13               | 6           | 9                      | 0                      | 1                       | 22                         | 85                       | 9                          | 128                     |
| HERAKLION                 | BRITISH AIRWAYS PLC         | S                 | 36                | 0        | 0         | 69                         | 22               | 8           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                           | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 65                         | 22               | 8           | 4                      | 2                      | 0                       | 20                         | 86                       | 7                          | 114                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | MAY 2014                   |                         |            |
|-------------------------|-----------------------------|-------------------|-------------------|------------|----------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|                         |                             |                   | UNMATCHED         |            | Early<br>to 15 | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|                         |                             |                   | MATCHED           | Actual (7) |                |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| HERAKLION               | GERMANIA FLUGGESELLSCHAFT   | C                 | 2                 | 0          | 0              | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 11                       | 0                          | 0                       | 0          |
|                         | SMALL PLANET AIRLINES       | C                 | 3                 | 0          | 0              | 67                         | 0           | 33                     | 0                      | 0                       | 0                          | 18                       | 0                          | 0                       | 0          |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 19                | 0          | 0              | 53                         | 21          | 21                     | 5                      | 0                       | 0                          | 19                       | 71                         | 54                      | 17         |
|                         | THOMSON AIRWAYS LTD         | C                 | 29                | 0          | 0              | 90                         | 3           | 0                      | 7                      | 0                       | 0                          | 10                       | 75                         | 10                      | 28         |
| <b>TOTAL HERAKLION</b>  |                             |                   | <b>213</b>        | <b>0</b>   | <b>0</b>       | <b>68</b>                  | <b>19</b>   | <b>8</b>               | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>17</b>                | <b>80</b>                  | <b>13</b>               | <b>178</b> |
| KALAMATA                | EASYJET AIRLINE COMPANY LTD | S                 | 24                | 0          | 0              | 79                         | 4           | 4                      | 4                      | 8                       | 0                          | 34                       | 89                         | 9                       | 18         |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0          | 0              | 75                         | 25          | 0                      | 0                      | 0                       | 0                          | 8                        | 100                        | 3                       | 2          |
| <b>TOTAL KALAMATA</b>   |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b>       | <b>79</b>                  | <b>7</b>    | <b>4</b>               | <b>4</b>               | <b>7</b>                | <b>0</b>                   | <b>30</b>                | <b>87</b>                  | <b>9</b>                | <b>23</b>  |
| KAVALA                  | THOMSON AIRWAYS LTD         | C                 | 11                | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 88                         | 6                       | 8          |
| <b>TOTAL KAVALA</b>     |                             |                   | <b>11</b>         | <b>0</b>   | <b>0</b>       | <b>100</b>                 | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>4</b>                 | <b>88</b>                  | <b>6</b>                | <b>8</b>   |
| KEFALLINIA              | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0          | 1              | 29                         | 39          | 25                     | 7                      | 0                       | 0                          | 25                       | 69                         | 24                      | 26         |
|                         | GERMANIA FLUGGESELLSCHAFT   | C                 | 7                 | 0          | 0              | 29                         | 43          | 29                     | 0                      | 0                       | 0                          | 22                       | 100                        | 2                       | 4          |
|                         | NORWEGIAN AIR SHUTTLE       | S                 | 10                | 0          | 0              | 80                         | 20          | 0                      | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0          |
|                         | NORWEGIAN AIR SHUTTLE       | C                 | 7                 | 0          | 0              | 71                         | 29          | 0                      | 0                      | 0                       | 0                          | 9                        | 100                        | 2                       | 7          |
|                         | SMALL PLANET AIRLINES       | C                 | 4                 | 0          | 0              | 0                          | 50          | 0                      | 0                      | 50                      | 0                          | 162                      | 0                          | 18                      | 1          |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0          | 0              | 81                         | 19          | 0                      | 0                      | 0                       | 0                          | 6                        | 88                         | 5                       | 16         |
|                         | THOMSON AIRWAYS LTD         | C                 | 18                | 0          | 0              | 83                         | 6           | 11                     | 0                      | 0                       | 0                          | 9                        | 78                         | 10                      | 18         |
| <b>TOTAL KEFALLINIA</b> |                             |                   | <b>90</b>         | <b>0</b>   | <b>1</b>       | <b>57</b>                  | <b>27</b>   | <b>12</b>              | <b>2</b>               | <b>2</b>                | <b>0</b>                   | <b>21</b>                | <b>81</b>                  | <b>15</b>               | <b>88</b>  |
| KOS                     | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0          | 0              | 59                         | 27          | 5                      | 5                      | 5                       | 0                          | 26                       | 72                         | 14                      | 36         |
|                         | GERMANIA FLUGGESELLSCHAFT   | C                 | 3                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0          |
|                         | SMALL PLANET AIRLINES       | C                 | 3                 | 0          | 0              | 0                          | 0           | 0                      | 100                    | 0                       | 0                          | 82                       | 100                        | 7                       | 3          |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 15                | 0          | 0              | 93                         | 0           | 0                      | 7                      | 0                       | 0                          | 8                        | 87                         | 9                       | 15         |
|                         | THOMSON AIRWAYS LTD         | C                 | 23                | 0          | 0              | 74                         | 13          | 13                     | 0                      | 0                       | 0                          | 11                       | 69                         | 12                      | 26         |
| <b>TOTAL KOS</b>        |                             |                   | <b>66</b>         | <b>0</b>   | <b>0</b>       | <b>71</b>                  | <b>14</b>   | <b>6</b>               | <b>8</b>               | <b>2</b>                | <b>0</b>                   | <b>18</b>                | <b>77</b>                  | <b>12</b>               | <b>86</b>  |
| MIKONOS                 | EASYJET AIRLINE COMPANY LTD | S                 | 58                | 0          | 2              | 71                         | 12          | 17                     | 0                      | 0                       | 0                          | 15                       | 88                         | 8                       | 56         |
|                         | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0              | 78                         | 22          | 0                      | 0                      | 0                       | 0                          | 8                        | 100                        | 3                       | 9          |
| <b>TOTAL MIKONOS</b>    |                             |                   | <b>67</b>         | <b>0</b>   | <b>2</b>       | <b>72</b>                  | <b>13</b>   | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>89</b>                  | <b>8</b>                | <b>65</b>  |
| MYTILINI                | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0              | 90                         | 10          | 0                      | 0                      | 0                       | 0                          | 5                        | 0                          | 0                       | 0          |
| <b>TOTAL MYTILINI</b>   |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b>       | <b>90</b>                  | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>90</b>                  | <b>4</b>                | <b>10</b>  |
| PREVEZA                 | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0          | 0              | 90                         | 10          | 0                      | 0                      | 0                       | 0                          | 4                        | 0                          | 0                       | 0          |
|                         | GERMANIA FLUGGESELLSCHAFT   | C                 | 4                 | 0          | 0              | 50                         | 25          | 25                     | 0                      | 0                       | 0                          | 15                       | 67                         | 16                      | 3          |
|                         | MONARCH AIRLINES            | S                 | 18                | 0          | 0              | 89                         | 6           | 6                      | 0                      | 0                       | 0                          | 6                        | 0                          | 0                       | 0          |
|                         | SMALL PLANET AIRLINES       | C                 | 4                 | 0          | 0              | 50                         | 0           | 25                     | 25                     | 0                       | 0                          | 31                       | 0                          | 0                       | 0          |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0              | 90                         | 10          | 0                      | 0                      | 0                       | 0                          | 5                        | 63                         | 12                      | 8          |
|                         | THOMSON AIRWAYS LTD         | C                 | 18                | 0          | 0              | 89                         | 6           | 6                      | 0                      | 0                       | 0                          | 5                        | 80                         | 15                      | 15         |
| <b>TOTAL PREVEZA</b>    |                             |                   | <b>64</b>         | <b>0</b>   | <b>0</b>       | <b>84</b>                  | <b>8</b>    | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>68</b>                  | <b>20</b>               | <b>41</b>  |
| RHODES                  | BRITISH AIRWAYS PLC         | S                 | 18                | 0          | 0              | 39                         | 39          | 11                     | 11                     | 0                       | 0                          | 27                       | 0                          | 0                       | 0          |
|                         | EASYJET AIRLINE COMPANY LTD | S                 | 31                | 0          | 5              | 48                         | 13          | 26                     | 13                     | 0                       | 0                          | 24                       | 68                         | 14                      | 38         |
|                         | GERMANIA FLUGGESELLSCHAFT   | C                 | 14                | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0          |
|                         | MONARCH AIRLINES            | S                 | 4                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0          |
|                         | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0              | 75                         | 13          | 13                     | 0                      | 0                       | 0                          | 10                       | 47                         | 41                      | 17         |
|                         | THOMSON AIRWAYS LTD         | C                 | 27                | 0          | 0              | 78                         | 15          | 0                      | 7                      | 0                       | 0                          | 12                       | 61                         | 26                      | 28         |
| <b>TOTAL RHODES</b>     |                             |                   | <b>102</b>        | <b>0</b>   | <b>5</b>       | <b>66</b>                  | <b>16</b>   | <b>11</b>              | <b>8</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>64</b>                  | <b>22</b>               | <b>96</b>  |
| SALONIKA                | BRITISH AIRWAYS PLC         | S                 | 38                | 0          | 0              | 82                         | 11          | 3                      | 5                      | 0                       | 0                          | 15                       | 61                         | 76                      | 36         |
|                         | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0              | 77                         | 13          | 6                      | 0                      | 3                       | 0                          | 16                       | 89                         | 5                       | 54         |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | MAY 2014                   |                         |             |
|---|-----------------------------|-------------------|-------------------|------------|----------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|-------------|
|   |                             |                   | UNMATCHED         |            | Early<br>to 15 | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |             |
|   |                             |                   | MATCHED           | Actual (7) |                |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8)    |
| SALONIKA                                    | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 6                        | 100                        | 1                       | 7           |
| <b>TOTAL SALONIKA</b>                       |                             |                   | <b>107</b>        | <b>0</b>   | <b>0</b>       | <b>80</b>                  | <b>11</b>   | <b>5</b>               | <b>2</b>               | <b>2</b>                | <b>0</b>                   | <b>15</b>                | <b>79</b>                  | <b>31</b>               | <b>97</b>   |
| SAMOS                                       | GERMANIA FLUGGESELLSCHAFT   | C                 | 4                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 1                        | 100                        | 0                       | 4           |
|   | THOMSON AIRWAYS LTD         | C                 | 3                 | 0          | 0              | 67                         | 33          | 0                      | 0                      | 0                       | 0                          | 7                        | 67                         | 12                      | 9           |
| <b>TOTAL SAMOS</b>                          |                             |                   | <b>7</b>          | <b>0</b>   | <b>0</b>       | <b>86</b>                  | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>                 | <b>77</b>                  | <b>8</b>                | <b>13</b>   |
| SKIATHOS                                    | GERMANIA FLUGGESELLSCHAFT   | C                 | 14                | 0          | 0              | 71                         | 29          | 0                      | 0                      | 0                       | 0                          | 8                        | 100                        | 0                       | 4           |
|   | SMALL PLANET AIRLINES       | C                 | 13                | 0          | 0              | 62                         | 23          | 15                     | 0                      | 0                       | 0                          | 13                       | 50                         | 26                      | 4           |
|   | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 100                        | 4                       | 4           |
|   | THOMSON AIRWAYS LTD         | C                 | 15                | 0          | 0              | 27                         | 27          | 13                     | 33                     | 0                       | 0                          | 34                       | 80                         | 26                      | 15          |
| <b>TOTAL SKIATHOS</b>                       |                             |                   | <b>46</b>         | <b>0</b>   | <b>0</b>       | <b>57</b>                  | <b>24</b>   | <b>9</b>               | <b>11</b>              | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>79</b>                  | <b>17</b>               | <b>42</b>   |
| THIRA (SANTORINI)                           | EASYJET AIRLINE COMPANY LTD | S                 | 68                | 0          | 0              | 56                         | 22          | 15                     | 7                      | 0                       | 0                          | 22                       | 60                         | 26                      | 50          |
|   | NORWEGIAN AIR SHUTTLE       | S                 | 10                | 0          | 0              | 90                         | 0           | 0                      | 0                      | 0                       | 10                         | 73                       | 100                        | 1                       | 9           |
|   | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0          | 0              | 75                         | 25          | 0                      | 0                      | 0                       | 0                          | 11                       | 100                        | 2                       | 4           |
|   | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0              | 86                         | 0           | 14                     | 0                      | 0                       | 0                          | 9                        | 86                         | 5                       | 7           |
| <b>TOTAL THIRA (SANTORINI)</b>              |                             |                   | <b>90</b>         | <b>0</b>   | <b>0</b>       | <b>62</b>                  | <b>19</b>   | <b>12</b>              | <b>6</b>               | <b>0</b>                | <b>1</b>                   | <b>26</b>                | <b>70</b>                  | <b>19</b>               | <b>71</b>   |
| ZAKINTHOS                                   | EASYJET AIRLINE COMPANY LTD | S                 | 42                | 0          | 1              | 67                         | 14          | 12                     | 7                      | 0                       | 0                          | 14                       | 90                         | 6                       | 42          |
|   | GERMANIA FLUGGESELLSCHAFT   | C                 | 5                 | 0          | 0              | 20                         | 20          | 60                     | 0                      | 0                       | 0                          | 30                       | 0                          | 0                       | 0           |
|   | SMALL PLANET AIRLINES       | C                 | 7                 | 0          | 0              | 14                         | 43          | 14                     | 29                     | 0                       | 0                          | 42                       | 0                          | 0                       | 0           |
|   | THOMAS COOK AIRLINES LTD    | C                 | 23                | 0          | 0              | 83                         | 4           | 9                      | 4                      | 0                       | 0                          | 10                       | 63                         | 34                      | 19          |
|   | THOMSON AIRWAYS LTD         | C                 | 28                | 0          | 0              | 71                         | 18          | 11                     | 0                      | 0                       | 0                          | 12                       | 87                         | 8                       | 31          |
| <b>TOTAL ZAKINTHOS</b>                      |                             |                   | <b>105</b>        | <b>0</b>   | <b>1</b>       | <b>66</b>                  | <b>15</b>   | <b>13</b>              | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>83</b>                  | <b>15</b>               | <b>103</b>  |
| <b>TOTAL GREECE</b>                         |                             |                   | <b>1313</b>       | <b>0</b>   | <b>17</b>      | <b>69</b>                  | <b>16</b>   | <b>10</b>              | <b>5</b>               | <b>1</b>                | <b>0</b>                   | <b>17</b>                | <b>78</b>                  | <b>15</b>               | <b>1181</b> |
| GRENADA                                     |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
| GRENADA                                     | BRITISH AIRWAYS PLC         | S                 | 18                | 0          | 0              | 94                         | 6           | 0                      | 0                      | 0                       | 0                          | 5                        | 100                        | 2                       | 18          |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 17                | 0          | 0              | 82                         | 12          | 6                      | 0                      | 0                       | 0                          | 6                        | 83                         | 7                       | 18          |
| <b>TOTAL GRENADA</b>                        |                             |                   | <b>35</b>         | <b>0</b>   | <b>0</b>       | <b>89</b>                  | <b>9</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>92</b>                  | <b>5</b>                | <b>36</b>   |
| <b>TOTAL GRENADA</b>                        |                             |                   | <b>35</b>         | <b>0</b>   | <b>0</b>       | <b>89</b>                  | <b>9</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>92</b>                  | <b>5</b>                | <b>36</b>   |
| HUNGARY                                     |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
| BUDAPEST                                    | EASYJET AIRLINE COMPANY LTD | S                 | 70                | 0          | 0              | 59                         | 21          | 9                      | 11                     | 0                       | 0                          | 23                       | 85                         | 7                       | 72          |
|   | NORWEGIAN AIR SHUTTLE       | S                 | 26                | 0          | 0              | 65                         | 23          | 12                     | 0                      | 0                       | 0                          | 13                       | 92                         | 6                       | 26          |
| <b>TOTAL BUDAPEST</b>                       |                             |                   | <b>96</b>         | <b>0</b>   | <b>0</b>       | <b>60</b>                  | <b>22</b>   | <b>9</b>               | <b>8</b>               | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>87</b>                  | <b>7</b>                | <b>99</b>   |
| <b>TOTAL HUNGARY</b>                        |                             |                   | <b>96</b>         | <b>0</b>   | <b>0</b>       | <b>60</b>                  | <b>22</b>   | <b>9</b>               | <b>8</b>               | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>87</b>                  | <b>7</b>                | <b>99</b>   |
| ICELAND                                     |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
| KEFLAVIK                                    | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0          | 0              | 50                         | 19          | 8                      | 15                     | 8                       | 0                          | 43                       | 0                          | 0                       | 0           |
|   | ICELANDAIR                  | S                 | 46                | 0          | 0              | 74                         | 22          | 2                      | 2                      | 0                       | 0                          | 10                       | 44                         | 26                      | 36          |
|   | WOW AIR                     | S                 | 79                | 0          | 0              | 77                         | 8           | 9                      | 1                      | 5                       | 0                          | 22                       | 93                         | 5                       | 80          |
| <b>TOTAL KEFLAVIK</b>                       |                             |                   | <b>151</b>        | <b>0</b>   | <b>0</b>       | <b>72</b>                  | <b>14</b>   | <b>7</b>               | <b>4</b>               | <b>4</b>                | <b>0</b>                   | <b>22</b>                | <b>78</b>                  | <b>12</b>               | <b>116</b>  |
| <b>TOTAL ICELAND</b>                        |                             |                   | <b>151</b>        | <b>0</b>   | <b>0</b>       | <b>72</b>                  | <b>14</b>   | <b>7</b>               | <b>4</b>               | <b>4</b>                | <b>0</b>                   | <b>22</b>                | <b>77</b>                  | <b>12</b>               | <b>117</b>  |
| INDONESIA                                   |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |             |
| JAKARTA (SOEKARNO-HATTA INTNL)              | GARUDA INDONESIA            | S                 | 46                | 0          | 0              | 87                         | 11          | 2                      | 0                      | 0                       | 0                          | 5                        | 0                          | 0                       | 0           |
| <b>TOTAL JAKARTA (SOEKARNO-HATTA INTNL)</b> |                             |                   | <b>46</b>         | <b>0</b>   | <b>0</b>       | <b>87</b>                  | <b>11</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>0</b>                   | <b>0</b>                | <b>0</b>    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL INDONESIA                     |                             |                   | 46                | 0          | 0        | 87                         | 11               | 2           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| IRAQ                                |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BAGHDAD (GECA)                      | IRAQI AIRWAYS               | S                 | 17                | 1          | 0        | 82                         | 6                | 6           | 0                      | 6                      | 0                       | 17                         | 94                       | 37                         | 18                      |
| TOTAL BAGHDAD (GECA)                |                             |                   | 17                | 1          | 0        | 82                         | 6                | 6           | 0                      | 6                      | 0                       | 17                         | 94                       | 37                         | 18                      |
| SULAYMANIYAH INT                    | IRAQI AIRWAYS               | S                 | 17                | 0          | 0        | 76                         | 6                | 6           | 6                      | 6                      | 0                       | 24                         | 100                      | 1                          | 10                      |
| TOTAL SULAYMANIYAH INT              |                             |                   | 17                | 0          | 0        | 76                         | 6                | 6           | 6                      | 6                      | 0                       | 24                         | 100                      | 1                          | 10                      |
| TOTAL IRAQ                          |                             |                   | 34                | 1          | 0        | 79                         | 6                | 6           | 3                      | 6                      | 0                       | 21                         | 96                       | 24                         | 28                      |
| IRISH REPUBLIC                      |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                                | RYANAIR                     | S                 | 62                | 0          | 0        | 61                         | 31               | 5           | 2                      | 2                      | 0                       | 17                         | 85                       | 19                         | 62                      |
| TOTAL CORK                          |                             |                   | 62                | 0          | 0        | 61                         | 31               | 5           | 2                      | 2                      | 0                       | 17                         | 85                       | 19                         | 62                      |
| DUBLIN                              | AER LINGUS                  | S                 | 334               | 0          | 0        | 66                         | 18               | 12          | 4                      | 0                      | 0                       | 14                         | 78                       | 9                          | 320                     |
|                                     | RYANAIR                     | S                 | 310               | 0          | 0        | 85                         | 7                | 6           | 1                      | 0                      | 0                       | 9                          | 80                       | 8                          | 274                     |
| TOTAL DUBLIN                        |                             |                   | 644               | 0          | 0        | 75                         | 13               | 9           | 2                      | 0                      | 0                       | 12                         | 79                       | 9                          | 594                     |
| IRELAND WEST(KNOCK)                 | AER LINGUS                  | S                 | 62                | 0          | 0        | 71                         | 19               | 8           | 2                      | 0                      | 0                       | 12                         | 89                       | 8                          | 62                      |
| TOTAL IRELAND WEST(KNOCK)           |                             |                   | 62                | 0          | 0        | 71                         | 19               | 8           | 2                      | 0                      | 0                       | 12                         | 89                       | 8                          | 62                      |
| SHANNON                             | RYANAIR                     | S                 | 62                | 0          | 0        | 87                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 77                       | 9                          | 62                      |
| TOTAL SHANNON                       |                             |                   | 62                | 0          | 0        | 87                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 77                       | 9                          | 62                      |
| TOTAL IRISH REPUBLIC                |                             |                   | 830               | 0          | 0        | 75                         | 14               | 9           | 2                      | 0                      | 0                       | 12                         | 80                       | 10                         | 780                     |
| ISLE OF CURACAO NETH.ANTILLES       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARUBA                               | THOMSON AIRWAYS LTD         | C                 | 8                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 6                          | 43                       | 105                        | 7                       |
| TOTAL ARUBA                         |                             |                   | 8                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 6                          | 43                       | 105                        | 7                       |
| TOTAL ISLE OF CURACAO NETH.ANTILLES |                             |                   | 8                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 6                          | 43                       | 105                        | 7                       |
| ISRAEL                              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                            | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0          | 0        | 27                         | 27               | 35          | 12                     | 0                      | 0                       | 32                         | 59                       | 38                         | 22                      |
| TOTAL TEL AVIV                      |                             |                   | 26                | 0          | 0        | 27                         | 27               | 35          | 12                     | 0                      | 0                       | 32                         | 59                       | 38                         | 22                      |
| TOTAL ISRAEL                        |                             |                   | 26                | 0          | 0        | 27                         | 27               | 35          | 12                     | 0                      | 0                       | 32                         | 59                       | 38                         | 22                      |
| ITALY                               |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALGHERO (FERTILIA)                  | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 11                         | 89                       | 6                          | 9                       |
| TOTAL ALGHERO (FERTILIA)            |                             |                   | 9                 | 0          | 0        | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 11                         | 89                       | 6                          | 9                       |
| BARI (PALESE)                       | BRITISH AIRWAYS PLC         | S                 | 36                | 0          | 0        | 64                         | 17               | 19          | 0                      | 0                      | 0                       | 16                         | 54                       | 22                         | 26                      |
|                                     | EASYJET AIRLINE COMPANY LTD | S                 | 34                | 0          | 0        | 62                         | 26               | 6           | 6                      | 0                      | 0                       | 14                         | 71                       | 10                         | 28                      |
| TOTAL BARI (PALESE)                 |                             |                   | 70                | 0          | 0        | 63                         | 21               | 13          | 3                      | 0                      | 0                       | 15                         | 63                       | 16                         | 54                      |
| BOLOGNA                             | ALITALIA (CAI)              | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|                                     | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0          | 0        | 57                         | 15               | 22          | 7                      | 0                      | 0                       | 23                         | 42                       | 23                         | 62                      |
| TOTAL BOLOGNA                       |                             |                   | 62                | 0          | 0        | 58                         | 15               | 21          | 6                      | 0                      | 0                       | 23                         | 41                       | 27                         | 63                      |
| BRINDISI                            | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL BRINDISI                      |                             |                   | 18                | 0          | 0        | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| CAGLIARI (ELMAS)                    | BRITISH AIRWAYS PLC         | S                 | 26                | 0          | 0        | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL CAGLIARI (ELMAS)</b>       |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>CATANIA (FONTANAROSSA)</b>       | BRITISH AIRWAYS PLC         | S                 | 72                | 0        | 0         | 76                         | 11               | 10          | 3                      | 0                      | 0                       | 13                         | 79                       | 14                         | 70                      |
|                                     | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 65                         | 23               | 11          | 2                      | 0                      | 0                       | 15                         | 75                       | 10                         | 44                      |
|                                     | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 72                         | 11               | 11          | 6                      | 0                      | 0                       | 15                         | 100                      | 2                          | 10                      |
|                                     | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 86                       | 5                          | 7                       |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |                             |                   | <b>161</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>15</b>        | <b>10</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>75</b>                | <b>12</b>                  | 159                     |
| <b>FLORENCE</b>                     | VUELING AIRLINES            | S                 | 64                | 0        | 0         | 59                         | 9                | 16          | 11                     | 5                      | 0                       | 33                         | 78                       | 19                         | 65                      |
| <b>TOTAL FLORENCE</b>               |                             |                   | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>9</b>         | <b>16</b>   | <b>11</b>              | <b>5</b>               | <b>0</b>                | <b>33</b>                  | <b>78</b>                | <b>19</b>                  | 65                      |
| <b>GENOA</b>                        | BRITISH AIRWAYS PLC         | S                 | 69                | 0        | 0         | 78                         | 10               | 3           | 3                      | 6                      | 0                       | 24                         | 77                       | 15                         | 62                      |
|                                     | THOMSON AIRWAYS LTD         | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 50                       | 15                         | 4                       |
| <b>TOTAL GENOA</b>                  |                             |                   | <b>73</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>10</b>        | <b>3</b>    | <b>3</b>               | <b>5</b>               | <b>0</b>                | <b>23</b>                  | <b>74</b>                | <b>19</b>                  | 70                      |
| <b>MILAN (LINATE)</b>               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 44                         | 23               | 16          | 18                     | 0                      | 0                       | 32                         | 67                       | 13                         | 60                      |
| <b>TOTAL MILAN (LINATE)</b>         |                             |                   | <b>62</b>         | <b>1</b> | <b>0</b>  | <b>44</b>                  | <b>23</b>        | <b>16</b>   | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>32</b>                  | <b>67</b>                | <b>13</b>                  | 60                      |
| <b>MILAN (MALPENSA)</b>             | EASYJET AIRLINE COMPANY LTD | S                 | 324               | 0        | 0         | 50                         | 20               | 21          | 7                      | 2                      | 0                       | 29                         | 63                       | 16                         | 301                     |
| <b>TOTAL MILAN (MALPENSA)</b>       |                             |                   | <b>324</b>        | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>20</b>        | <b>21</b>   | <b>7</b>               | <b>2</b>               | <b>0</b>                | <b>29</b>                  | <b>63</b>                | <b>16</b>                  | 301                     |
| <b>NAPLES</b>                       | BRITISH AIRWAYS PLC         | S                 | 149               | 0        | 1         | 73                         | 19               | 7           | 1                      | 0                      | 0                       | 12                         | 61                       | 18                         | 152                     |
|                                     | EASYJET AIRLINE COMPANY LTD | S                 | 90                | 0        | 0         | 69                         | 17               | 11          | 3                      | 0                      | 0                       | 13                         | 73                       | 11                         | 90                      |
|                                     | MERIDIANA AIR               | S                 | 50                | 0        | 0         | 68                         | 26               | 4           | 0                      | 0                      | 2                       | 21                         | 71                       | 19                         | 28                      |
|                                     | NORWEGIAN AIR SHUTTLE       | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 67                       | 19                         | 6                       |
|                                     | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 3                          | 4                       |
|                                     | THOMSON AIRWAYS LTD         | C                 | 13                | 0        | 0         | 54                         | 23               | 23          | 0                      | 0                      | 0                       | 18                         | 64                       | 17                         | 22                      |
| <b>TOTAL NAPLES</b>                 |                             |                   | <b>317</b>        | <b>0</b> | <b>1</b>  | <b>71</b>                  | <b>19</b>        | <b>8</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>67</b>                | <b>16</b>                  | 303                     |
| <b>OLBIA</b>                        | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 7         | 81                         | 14               | 6           | 0                      | 0                      | 0                       | 9                          | 70                       | 16                         | 54                      |
| <b>TOTAL OLBIA</b>                  |                             |                   | <b>36</b>         | <b>0</b> | <b>7</b>  | <b>81</b>                  | <b>14</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>15</b>                  | 58                      |
| <b>PALERMO</b>                      | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 3         | 69                         | 17               | 8           | 6                      | 0                      | 0                       | 14                         | 81                       | 8                          | 36                      |
| <b>TOTAL PALERMO</b>                |                             |                   | <b>36</b>         | <b>0</b> | <b>3</b>  | <b>69</b>                  | <b>17</b>        | <b>8</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>83</b>                | <b>10</b>                  | 64                      |
| <b>PISA</b>                         | BRITISH AIRWAYS PLC         | S                 | 63                | 0        | 0         | 73                         | 14               | 10          | 3                      | 0                      | 0                       | 13                         | 62                       | 19                         | 124                     |
|                                     | EASYJET AIRLINE COMPANY LTD | S                 | 82                | 0        | 0         | 66                         | 22               | 11          | 1                      | 0                      | 0                       | 14                         | 64                       | 22                         | 90                      |
| <b>TOTAL PISA</b>                   |                             |                   | <b>145</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>        | <b>10</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>63</b>                | <b>20</b>                  | 214                     |
| <b>ROME (FIUMICINO)</b>             | BRITISH AIRWAYS PLC         | S                 | 96                | 0        | 3         | 58                         | 26               | 11          | 3                      | 1                      | 0                       | 19                         | 65                       | 15                         | 124                     |
|                                     | EASYJET AIRLINE COMPANY LTD | S                 | 268               | 0        | 0         | 47                         | 22               | 18          | 12                     | 0                      | 0                       | 26                         | 69                       | 14                         | 282                     |
|                                     | NORWEGIAN AIR SHUTTLE       | S                 | 50                | 0        | 0         | 32                         | 22               | 28          | 18                     | 0                      | 0                       | 35                         | 69                       | 10                         | 42                      |
|                                     | VUELING AIRLINES            | S                 | 84                | 0        | 2         | 54                         | 14               | 24          | 8                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL ROME (FIUMICINO)</b>       |                             |                   | <b>498</b>        | <b>0</b> | <b>5</b>  | <b>49</b>                  | <b>22</b>        | <b>19</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>67</b>                | <b>15</b>                  | 452                     |
| <b>TURIN</b>                        | BRITISH AIRWAYS PLC         | S                 | 52                | 0        | 0         | 67                         | 17               | 12          | 4                      | 0                      | 0                       | 16                         | 63                       | 16                         | 52                      |
| <b>TOTAL TURIN</b>                  |                             |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>        | <b>12</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>63</b>                | <b>16</b>                  | 52                      |
| <b>VENICE</b>                       | BRITISH AIRWAYS PLC         | S                 | 192               | 0        | 1         | 71                         | 17               | 9           | 3                      | 1                      | 0                       | 14                         | 62                       | 18                         | 184                     |
|                                     | EASYJET AIRLINE COMPANY LTD | S                 | 186               | 0        | 1         | 42                         | 31               | 16          | 11                     | 0                      | 0                       | 25                         | 67                       | 18                         | 172                     |
|                                     | MONARCH AIRLINES            | S                 | 38                | 0        | 0         | 82                         | 11               | 8           | 0                      | 0                      | 0                       | 9                          | 66                       | 14                         | 38                      |
|                                     | THOMSON AIRWAYS LTD         | C                 | 13                | 0        | 0         | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 7                          | 77                       | 9                          | 13                      |
| <b>TOTAL VENICE</b>                 |                             |                   | <b>429</b>        | <b>0</b> | <b>2</b>  | <b>60</b>                  | <b>22</b>        | <b>12</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>64</b>                | <b>17</b>                  | 411                     |
| <b>VERONA VILLAFRANCA</b>           | BRITISH AIRWAYS PLC         | S                 | 112               | 0        | 0         | 79                         | 13               | 4           | 4                      | 0                      | 0                       | 12                         | 60                       | 19                         | 124                     |

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| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VERONA VILAFRANCA              | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 55                         | 19               | 13          | 10                     | 3                      | 0                       | 29                         | 74                       | 13                         | 62                      |
|                                | MONARCH AIRLINES            | S                 | 32                | 0        | 0         | 84                         | 6                | 9           | 0                      | 0                      | 0                       | 6                          | 79                       | 17                         | 24                      |
|                                | THOMSON AIRWAYS LTD         | C                 | 6                 | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 6                          | 88                       | 5                          | 16                      |
| <b>TOTAL VERONA VILAFRANCA</b> |                             |                   | <b>213</b>        | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>15</b>        | <b>7</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>69</b>                | <b>16</b>                  | <b>234</b>              |
| <b>TOTAL ITALY</b>             |                             |                   | <b>2595</b>       | <b>1</b> | <b>18</b> | <b>62</b>                  | <b>19</b>        | <b>13</b>   | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>67</b>                | <b>16</b>                  | <b>2569</b>             |
| <b>JAMAICA</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KINGSTON                       | BRITISH AIRWAYS PLC         | S                 | 27                | 0        | 0         | 67                         | 26               | 4           | 4                      | 0                      | 0                       | 12                         | 80                       | 9                          | 35                      |
| <b>TOTAL KINGSTON</b>          |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>26</b>        | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>                | <b>9</b>                   | <b>35</b>               |
| MONTEGO BAY                    | THOMSON AIRWAYS LTD         | C                 | 25                | 0        | 0         | 68                         | 12               | 20          | 0                      | 0                      | 0                       | 15                         | 17                       | 52                         | 18                      |
|                                | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 27                | 0        | 0         | 52                         | 15               | 30          | 4                      | 0                      | 0                       | 20                         | 48                       | 22                         | 27                      |
| <b>TOTAL MONTEGO BAY</b>       |                             |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>13</b>        | <b>25</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>36</b>                | <b>34</b>                  | <b>45</b>               |
| <b>TOTAL JAMAICA</b>           |                             |                   | <b>79</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>18</b>        | <b>18</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>55</b>                | <b>23</b>                  | <b>80</b>               |
| <b>KOSOVO</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRISTINA                       | GERMANIA FLUGGESELLSCHAFT   | S                 | 10                | 0        | 0         | 90                         | 0                | 10          | 0                      | 0                      | 0                       | 9                          | 89                       | 9                          | 9                       |
| <b>TOTAL PRISTINA</b>          |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>0</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>9</b>                   | <b>9</b>                |
| <b>TOTAL KOSOVO</b>            |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>0</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>9</b>                   | <b>9</b>                |
| <b>LATVIA</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                           | AIR BALTIC                  | S                 | 88                | 0        | 0         | 75                         | 18               | 5           | 0                      | 2                      | 0                       | 14                         | 95                       | 4                          | 80                      |
| <b>TOTAL RIGA</b>              |                             |                   | <b>88</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>18</b>        | <b>5</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>14</b>                  | <b>95</b>                | <b>4</b>                   | <b>80</b>               |
| <b>TOTAL LATVIA</b>            |                             |                   | <b>88</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>18</b>        | <b>5</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>14</b>                  | <b>95</b>                | <b>4</b>                   | <b>80</b>               |
| <b>LITHUANIA</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KAUNAS                         | RYANAIR                     | S                 | 26                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 4                          | 82                       | 7                          | 34                      |
| <b>TOTAL KAUNAS</b>            |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>82</b>                | <b>7</b>                   | <b>34</b>               |
| <b>TOTAL LITHUANIA</b>         |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>82</b>                | <b>7</b>                   | <b>34</b>               |
| <b>LUXEMBOURG</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG                     | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 61                         | 14               | 14          | 6                      | 6                      | 0                       | 27                         | 87                       | 5                          | 52                      |
| <b>TOTAL LUXEMBOURG</b>        |                             |                   | <b>36</b>         | <b>1</b> | <b>0</b>  | <b>61</b>                  | <b>14</b>        | <b>14</b>   | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>27</b>                  | <b>87</b>                | <b>5</b>                   | <b>52</b>               |
| <b>TOTAL LUXEMBOURG</b>        |                             |                   | <b>36</b>         | <b>1</b> | <b>0</b>  | <b>61</b>                  | <b>14</b>        | <b>14</b>   | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>27</b>                  | <b>87</b>                | <b>5</b>                   | <b>52</b>               |
| <b>MALTA</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                          | AIR MALTA                   | S                 | 62                | 0        | 0         | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 4                          | 84                       | 8                          | 64                      |
|                                | BRITISH AIRWAYS PLC         | S                 | 60                | 0        | 0         | 75                         | 8                | 13          | 3                      | 0                      | 0                       | 12                         | 84                       | 8                          | 62                      |
|                                | EASYJET AIRLINE COMPANY LTD | S                 | 88                | 0        | 0         | 72                         | 17               | 7           | 5                      | 0                      | 0                       | 13                         | 83                       | 8                          | 89                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 50                       | 13                         | 2                       |
|                                | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 50                         | 38               | 13          | 0                      | 0                      | 0                       | 14                         | 75                       | 14                         | 8                       |
| <b>TOTAL MALTA</b>             |                             |                   | <b>220</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>8</b>                   | <b>225</b>              |
| <b>TOTAL MALTA</b>             |                             |                   | <b>220</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>8</b>                   | <b>225</b>              |
| <b>MAURITIUS</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MAURITIUS                      | BRITISH AIRWAYS PLC         | S                 | 26                | 0        | 0         | 69                         | 19               | 8           | 0                      | 0                      | 4                       | 51                         | 59                       | 17                         | 27                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           | UNMATCHED  |           | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   |                   | Actual (7) | Plan (8)  |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MAURITIUS                          | THOMSON AIRWAYS LTD         | S                 | 9                 | 0          | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 10                         | 38                       | 22                         | 8                       |
| <b>TOTAL MAURITIUS</b>             |                             |                   | <b>35</b>         | <b>0</b>   | <b>0</b>  | <b>69</b>                  | <b>23</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>41</b>                  | <b>54</b>                | <b>18</b>                  | <b>35</b>               |
| <b>TOTAL MAURITIUS</b>             |                             |                   | <b>35</b>         | <b>0</b>   | <b>0</b>  | <b>69</b>                  | <b>23</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>41</b>                  | <b>54</b>                | <b>18</b>                  | <b>35</b>               |
| <b>MEXICO</b>                      |                             |                   |                   |            |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                             | BRITISH AIRWAYS PLC         | S                 | 26                | 0          | 0         | 73                         | 12               | 12          | 4                      | 0                      | 0                       | 13                         | 89                       | 4                          | 27                      |
|                                    | THOMAS COOK AIRLINES LTD    | S                 | 17                | 0          | 0         | 65                         | 12               | 6           | 18                     | 0                      | 0                       | 20                         | 81                       | 13                         | 21                      |
|                                    | THOMSON AIRWAYS LTD         | C                 | 51                | 0          | 0         | 86                         | 8                | 2           | 4                      | 0                      | 0                       | 10                         | 58                       | 23                         | 45                      |
|                                    | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 27                | 0          | 0         | 70                         | 11               | 7           | 11                     | 0                      | 0                       | 17                         | 30                       | 28                         | 27                      |
| <b>TOTAL CANCUN</b>                |                             |                   | <b>121</b>        | <b>0</b>   | <b>0</b>  | <b>77</b>                  | <b>10</b>        | <b>6</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>63</b>                | <b>18</b>                  | <b>120</b>              |
| PUERTO VALLARTA                    | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 56                       | 16                         | 9                       |
| <b>TOTAL PUERTO VALLARTA</b>       |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>56</b>                | <b>16</b>                  | <b>9</b>                |
| <b>TOTAL MEXICO</b>                |                             |                   | <b>131</b>        | <b>0</b>   | <b>0</b>  | <b>79</b>                  | <b>9</b>         | <b>5</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>62</b>                | <b>18</b>                  | <b>129</b>              |
| <b>MOROCCO</b>                     |                             |                   |                   |            |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AGADIR (AL MASSIRA)                | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0          | 0         | 85                         | 12               | 4           | 0                      | 0                      | 0                       | 9                          | 89                       | 6                          | 28                      |
|                                    | THOMSON AIRWAYS LTD         | S                 | 16                | 0          | 0         | 88                         | 0                | 13          | 0                      | 0                      | 0                       | 7                          | 89                       | 10                         | 18                      |
| <b>TOTAL AGADIR (AL MASSIRA)</b>   |                             |                   | <b>42</b>         | <b>0</b>   | <b>0</b>  | <b>86</b>                  | <b>7</b>         | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>89</b>                | <b>7</b>                   | <b>46</b>               |
| CASABLANCA MOHAMED V               | ROYAL AIR MAROC             | S                 | 42                | 0          | 0         | 79                         | 17               | 5           | 0                      | 0                      | 0                       | 8                          | 78                       | 8                          | 9                       |
| <b>TOTAL CASABLANCA MOHAMED V</b>  |                             |                   | <b>42</b>         | <b>0</b>   | <b>0</b>  | <b>79</b>                  | <b>17</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>93</b>                | <b>3</b>                   | <b>27</b>               |
| MARRAKESH                          | BRITISH AIRWAYS PLC         | S                 | 60                | 0          | 0         | 75                         | 10               | 12          | 3                      | 0                      | 0                       | 14                         | 63                       | 18                         | 80                      |
|                                    | EASYJET AIRLINE COMPANY LTD | S                 | 80                | 0          | 0         | 85                         | 10               | 4           | 1                      | 0                      | 0                       | 8                          | 83                       | 15                         | 72                      |
|                                    | ROYAL AIR MAROC             | S                 | 12                | 0          | 0         | 92                         | 0                | 8           | 0                      | 0                      | 0                       | 6                          | 79                       | 8                          | 52                      |
|                                    | THOMSON AIRWAYS LTD         | S                 | 18                | 0          | 3         | 72                         | 28               | 0           | 0                      | 0                      | 0                       | 9                          | 67                       | 18                         | 18                      |
| <b>TOTAL MARRAKESH</b>             |                             |                   | <b>170</b>        | <b>0</b>   | <b>3</b>  | <b>81</b>                  | <b>11</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>73</b>                | <b>14</b>                  | <b>222</b>              |
| TANGIERS (IBN BATUTA)              | AIR ARABIA MAROC            | S                 | 18                | 0          | 0         | 78                         | 0                | 11          | 11                     | 0                      | 0                       | 20                         | 100                      | 2                          | 16                      |
| <b>TOTAL TANGIERS (IBN BATUTA)</b> |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b>  | <b>78</b>                  | <b>0</b>         | <b>11</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>100</b>               | <b>2</b>                   | <b>16</b>               |
| <b>TOTAL MOROCCO</b>               |                             |                   | <b>272</b>        | <b>0</b>   | <b>3</b>  | <b>81</b>                  | <b>11</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>79</b>                | <b>12</b>                  | <b>311</b>              |
| <b>NETHERLANDS</b>                 |                             |                   |                   |            |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | BRITISH AIRWAYS PLC         | S                 | 176               | 0          | 0         | 78                         | 16               | 2           | 3                      | 0                      | 1                       | 13                         | 72                       | 15                         | 196                     |
|                                    | EASYJET AIRLINE COMPANY LTD | S                 | 421               | 0          | 11        | 50                         | 24               | 17          | 7                      | 1                      | 0                       | 24                         | 67                       | 15                         | 378                     |
| <b>TOTAL AMSTERDAM</b>             |                             |                   | <b>597</b>        | <b>0</b>   | <b>11</b> | <b>58</b>                  | <b>22</b>        | <b>12</b>   | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>68</b>                | <b>15</b>                  | <b>574</b>              |
| <b>TOTAL NETHERLANDS</b>           |                             |                   | <b>597</b>        | <b>0</b>   | <b>11</b> | <b>58</b>                  | <b>22</b>        | <b>12</b>   | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>68</b>                | <b>15</b>                  | <b>574</b>              |
| <b>NORWAY</b>                      |                             |                   |                   |            |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALESUND                            | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0          | 0         | 56                         | 28               | 11          | 0                      | 6                      | 0                       | 28                         | 89                       | 4                          | 18                      |
| <b>TOTAL ALESUND</b>               |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b>  | <b>56</b>                  | <b>28</b>        | <b>11</b>   | <b>0</b>               | <b>6</b>               | <b>0</b>                | <b>28</b>                  | <b>89</b>                | <b>4</b>                   | <b>18</b>               |
| BERGEN                             | NORWEGIAN AIR SHUTTLE       | S                 | 114               | 0          | 0         | 95                         | 3                | 1           | 2                      | 0                      | 0                       | 4                          | 89                       | 7                          | 98                      |
| <b>TOTAL BERGEN</b>                |                             |                   | <b>114</b>        | <b>0</b>   | <b>0</b>  | <b>95</b>                  | <b>3</b>         | <b>1</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>88</b>                | <b>7</b>                   | <b>118</b>              |
| OSLO (GARDERMOEN)                  | NORWEGIAN AIR SHUTTLE       | S                 | 203               | 0          | 0         | 62                         | 18               | 12          | 6                      | 1                      | 0                       | 24                         | 90                       | 4                          | 211                     |
| <b>TOTAL OSLO (GARDERMOEN)</b>     |                             |                   | <b>203</b>        | <b>0</b>   | <b>0</b>  | <b>62</b>                  | <b>18</b>        | <b>12</b>   | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>90</b>                | <b>4</b>                   | <b>211</b>              |
| SANDEFJORD(TORP)                   | NORWEGIAN AIR SHUTTLE       | S                 | 24                | 0          | 0         | 75                         | 4                | 8           | 13                     | 0                      | 0                       | 21                         | 100                      | 3                          | 34                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL SANDEFJORD(TORP)</b>            |                             |                   | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>4</b>         | <b>8</b>    | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>100</b>               | <b>3</b>                   | <b>34</b>               |
| STAVANGER                                | NORWEGIAN AIR SHUTTLE       | S                 | 52                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 2                          | 96                       | 1                          | 52                      |
| <b>TOTAL STAVANGER</b>                   |                             |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>96</b>                | <b>1</b>                   | <b>52</b>               |
| TRONDHEIM (VAERNES)                      | NORWEGIAN AIR SHUTTLE       | S                 | 44                | 0        | 0         | 84                         | 7                | 9           | 0                      | 0                      | 0                       | 6                          | 86                       | 4                          | 44                      |
| <b>TOTAL TRONDHEIM (VAERNES)</b>         |                             |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>7</b>         | <b>9</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>                | <b>4</b>                   | <b>44</b>               |
| <b>TOTAL NORWAY</b>                      |                             |                   | <b>455</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>11</b>        | <b>7</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>91</b>                | <b>4</b>                   | <b>495</b>              |
| <b>POLAND</b>                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KRAKOW                                   | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 3         | 73                         | 18               | 6           | 3                      | 0                      | 0                       | 14                         | 87                       | 7                          | 62                      |
| <b>TOTAL KRAKOW</b>                      |                             |                   | <b>62</b>         | <b>0</b> | <b>3</b>  | <b>73</b>                  | <b>18</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>87</b>                | <b>7</b>                   | <b>62</b>               |
| WARSAW (CHOPIN)                          | NORWEGIAN AIR SHUTTLE       | S                 | 51                | 0        | 1         | 76                         | 12               | 8           | 2                      | 0                      | 2                       | 25                         | 0                        | 0                          | 0                       |
| <b>TOTAL WARSAW (CHOPIN)</b>             |                             |                   | <b>51</b>         | <b>0</b> | <b>1</b>  | <b>76</b>                  | <b>12</b>        | <b>8</b>    | <b>2</b>               | <b>0</b>               | <b>2</b>                | <b>25</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL POLAND</b>                      |                             |                   | <b>113</b>        | <b>0</b> | <b>4</b>  | <b>74</b>                  | <b>15</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>19</b>                  | <b>87</b>                | <b>7</b>                   | <b>62</b>               |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AZORES PONTA DELGADA                     | SATA                        | S                 | 10                | 0        | 0         | 40                         | 10               | 30          | 20                     | 0                      | 0                       | 29                         | 50                       | 17                         | 10                      |
| <b>TOTAL AZORES PONTA DELGADA</b>        |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>40</b>                  | <b>10</b>        | <b>30</b>   | <b>20</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>50</b>                | <b>17</b>                  | <b>10</b>               |
| FARO                                     | BRITISH AIRWAYS PLC         | S                 | 126               | 0        | 0         | 75                         | 17               | 6           | 3                      | 0                      | 0                       | 11                         | 56                       | 20                         | 124                     |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 247               | 0        | 4         | 58                         | 21               | 11          | 9                      | 0                      | 1                       | 24                         | 77                       | 13                         | 247                     |
|  | MONARCH AIRLINES            | S                 | 124               | 0        | 0         | 90                         | 6                | 2           | 0                      | 2                      | 0                       | 8                          | 74                       | 19                         | 111                     |
|  | NORWEGIAN AIR SHUTTLE       | C                 | 12                | 0        | 0         | 83                         | 8                | 8           | 0                      | 0                      | 0                       | 7                          | 73                       | 14                         | 11                      |
|  | NORWEGIAN AIR SHUTTLE       | S                 | 26                | 0        | 0         | 77                         | 8                | 8           | 4                      | 4                      | 0                       | 20                         | 89                       | 5                          | 28                      |
|  | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 25                       | 24                         | 8                       |
| <b>TOTAL FARO</b>                        |                             |                   | <b>545</b>        | <b>0</b> | <b>4</b>  | <b>72</b>                  | <b>15</b>        | <b>7</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>71</b>                | <b>16</b>                  | <b>529</b>              |
| LISBON                                   | AIR PORTUGAL                | S                 | 76                | 0        | 0         | 70                         | 22               | 8           | 0                      | 0                      | 0                       | 11                         | 70                       | 15                         | 44                      |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 107               | 1        | 0         | 58                         | 22               | 13          | 7                      | 0                      | 0                       | 20                         | 83                       | 7                          | 106                     |
| <b>TOTAL LISBON</b>                      |                             |                   | <b>183</b>        | <b>1</b> | <b>0</b>  | <b>63</b>                  | <b>22</b>        | <b>11</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>79</b>                | <b>9</b>                   | <b>150</b>              |
| OPORTO (PORTUGAL)                        | AIR PORTUGAL                | S                 | 100               | 0        | 0         | 73                         | 21               | 2           | 4                      | 0                      | 0                       | 11                         | 74                       | 11                         | 124                     |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 1         | 40                         | 35               | 21          | 3                      | 0                      | 0                       | 21                         | 45                       | 22                         | 62                      |
| <b>TOTAL OPORTO (PORTUGAL)</b>           |                             |                   | <b>162</b>        | <b>0</b> | <b>1</b>  | <b>60</b>                  | <b>27</b>        | <b>9</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>65</b>                | <b>15</b>                  | <b>186</b>              |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   | <b>900</b>        | <b>1</b> | <b>5</b>  | <b>67</b>                  | <b>19</b>        | <b>9</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>71</b>                | <b>14</b>                  | <b>875</b>              |
| <b>PORTUGAL(MADEIRA)</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | BRITISH AIRWAYS PLC         | S                 | 18                | 0        | 0         | 61                         | 22               | 17          | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 58                | 0        | 1         | 67                         | 22               | 7           | 3                      | 0                      | 0                       | 14                         | 83                       | 8                          | 46                      |
|  | MONARCH AIRLINES            | S                 | 26                | 0        | 0         | 65                         | 15               | 4           | 15                     | 0                      | 0                       | 20                         | 67                       | 20                         | 24                      |
|  | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 63                         | 25               | 13          | 0                      | 0                      | 0                       | 11                         | 63                       | 28                         | 8                       |
| <b>TOTAL FUNCHAL</b>                     |                             |                   | <b>110</b>        | <b>0</b> | <b>1</b>  | <b>65</b>                  | <b>21</b>        | <b>8</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>81</b>                | <b>11</b>                  | <b>140</b>              |
| PORTO SANTO                              | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 9                          | 71                       | 34                         | 7                       |
| <b>TOTAL PORTO SANTO</b>                 |                             |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>29</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>34</b>                  | <b>7</b>                |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                             |                   | <b>117</b>        | <b>0</b> | <b>1</b>  | <b>66</b>                  | <b>21</b>        | <b>8</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>80</b>                | <b>12</b>                  | <b>147</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION          | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>REPUBLIC OF MONTENEGRO</b> |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TIVAT                         | MONTENEGRO AIRLINES         | S                 | 18                | 0        | 0         | 56                         | 17               | 28          | 0                      | 0                      | 0                       | 20                         | 100                      | 1                          | 16                      |
| TOTAL TIVAT                   |                             |                   | 18                | 0        | 0         | 56                         | 17               | 28          | 0                      | 0                      | 0                       | 20                         | 100                      | 1                          | 16                      |
| TOTAL REPUBLIC OF MONTENEGRO  |                             |                   | 18                | 0        | 0         | 56                         | 17               | 28          | 0                      | 0                      | 0                       | 20                         | 100                      | 1                          | 16                      |
| <b>RUSSIA</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MOSCOW (DOMODEDOVO)           | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 89                         | 8                | 0           | 0                      | 3                      | 0                       | 11                         | 85                       | 8                          | 124                     |
| TOTAL MOSCOW (DOMODEDOVO)     |                             |                   | 62                | 0        | 0         | 89                         | 8                | 0           | 0                      | 3                      | 0                       | 11                         | 85                       | 8                          | 124                     |
| TOTAL RUSSIA                  |                             |                   | 62                | 0        | 0         | 89                         | 8                | 0           | 0                      | 3                      | 0                       | 11                         | 85                       | 8                          | 124                     |
| <b>SAINT KITTS AND NEVIS</b>  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ST KITTS                      | BRITISH AIRWAYS PLC         | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 94                       | 5                          | 17                      |
| TOTAL ST KITTS                |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 94                       | 5                          | 17                      |
| TOTAL SAINT KITTS AND NEVIS   |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 94                       | 5                          | 17                      |
| <b>SLOVENIA</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LJUBLJANA                     | ADRIA AIRWAYS               | S                 | 10                | 0        | 6         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 80                       | 11                         | 10                      |
| TOTAL LJUBLJANA               |                             |                   | 10                | 0        | 6         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 80                       | 11                         | 10                      |
| TOTAL SLOVENIA                |                             |                   | 10                | 0        | 6         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 80                       | 11                         | 10                      |
| <b>SPAIN</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                      | BRITISH AIRWAYS PLC         | S                 | 101               | 0        | 0         | 73                         | 16               | 5           | 6                      | 0                      | 0                       | 15                         | 57                       | 20                         | 151                     |
|                               | EASYJET AIRLINE COMPANY LTD | S                 | 218               | 0        | 5         | 59                         | 21               | 14          | 6                      | 0                      | 0                       | 18                         | 79                       | 12                         | 213                     |
|                               | MONARCH AIRLINES            | S                 | 96                | 0        | 0         | 83                         | 9                | 3           | 4                      | 0                      | 0                       | 9                          | 56                       | 21                         | 96                      |
|                               | NORWEGIAN AIR SHUTTLE       | C                 | 8                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 25                         | 100                      | 1                          | 8                       |
|                               | NORWEGIAN AIR SHUTTLE       | S                 | 26                | 0        | 0         | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 7                          | 82                       | 7                          | 28                      |
|                               | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 60                         | 20               | 0           | 20                     | 0                      | 0                       | 22                         | 90                       | 6                          | 10                      |
| TOTAL ALICANTE                |                             |                   | 459               | 0        | 5         | 69                         | 16               | 9           | 6                      | 0                      | 0                       | 15                         | 69                       | 15                         | 506                     |
| ALMERIA                       | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 84                         | 8                | 3           | 3                      | 0                      | 2                       | 14                         | 84                       | 11                         | 62                      |
|                               | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 4                       |
| TOTAL ALMERIA                 |                             |                   | 66                | 0        | 0         | 85                         | 8                | 3           | 3                      | 0                      | 2                       | 13                         | 85                       | 10                         | 66                      |
| BARCELONA                     | BRITISH AIRWAYS PLC         | S                 | 156               | 0        | 0         | 72                         | 16               | 6           | 6                      | 0                      | 0                       | 15                         | 67                       | 19                         | 186                     |
|                               | EASYJET AIRLINE COMPANY LTD | S                 | 371               | 0        | 1         | 50                         | 25               | 16          | 9                      | 0                      | 0                       | 24                         | 68                       | 18                         | 372                     |
|                               | MONARCH AIRLINES            | S                 | 64                | 0        | 0         | 81                         | 8                | 11          | 0                      | 0                      | 0                       | 9                          | 74                       | 20                         | 62                      |
|                               | NORWEGIAN AIR SHUTTLE       | S                 | 62                | 0        | 0         | 58                         | 21               | 18          | 3                      | 0                      | 0                       | 18                         | 71                       | 11                         | 62                      |
|                               | VUELING AIRLINES            | S                 | 244               | 0        | 0         | 62                         | 20               | 12          | 6                      | 0                      | 0                       | 20                         | 46                       | 23                         | 180                     |
| TOTAL BARCELONA               |                             |                   | 897               | 0        | 1         | 60                         | 21               | 13          | 7                      | 0                      | 0                       | 20                         | 64                       | 19                         | 862                     |
| BILBAO                        | VUELING AIRLINES            | S                 | 36                | 0        | 0         | 75                         | 19               | 6           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL BILBAO                  |                             |                   | 36                | 0        | 0         | 75                         | 19               | 6           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| GIRONA                        | THOMSON AIRWAYS LTD         | C                 | 13                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 5                          | 62                       | 13                         | 13                      |
| TOTAL GIRONA                  |                             |                   | 13                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 5                          | 62                       | 13                         | 13                      |
| IBIZA                         | BRITISH AIRWAYS PLC         | S                 | 49                | 0        | 0         | 84                         | 14               | 0           | 0                      | 2                      | 0                       | 12                         | 40                       | 29                         | 15                      |
|                               | EASYJET AIRLINE COMPANY LTD | S                 | 47                | 0        | 0         | 38                         | 26               | 21          | 15                     | 0                      | 0                       | 35                         | 78                       | 15                         | 49                      |
|                               | MONARCH AIRLINES            | S                 | 31                | 0        | 0         | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 2                          | 15                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| IBIZA                                       | NORWEGIAN AIR SHUTTLE       | S                 | 10                | 0        | 1         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 2                          | 18                      |
|   | NORWEGIAN AIR SHUTTLE       | C                 | 11                | 0        | 0         | 73                         | 0                | 27          | 0                      | 0                      | 0                       | 16                         | 64                       | 12                         | 11                      |
|   | THOMAS COOK AIRLINES LTD    | C                 | 12                | 0        | 0         | 75                         | 17               | 8           | 0                      | 0                      | 0                       | 10                         | 77                       | 17                         | 13                      |
|   | THOMSON AIRWAYS LTD         | C                 | 24                | 0        | 0         | 63                         | 29               | 8           | 0                      | 0                      | 0                       | 13                         | 83                       | 13                         | 29                      |
| <b>TOTAL IBIZA</b>                          |                             |                   | <b>184</b>        | <b>0</b> | <b>1</b>  | <b>69</b>                  | <b>18</b>        | <b>9</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>79</b>                | <b>13</b>                  | <b>150</b>              |
| JEREZ                                       | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 2                          | 9                       |
| <b>TOTAL JEREZ</b>                          |                             |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>14</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>100</b>               | <b>2</b>                   | <b>9</b>                |
| MADRID                                      | AIR EUROPA                  | S                 | 124               | 0        | 0         | 80                         | 12               | 2           | 6                      | 0                      | 0                       | 13                         | 86                       | 7                          | 124                     |
|   | EASYJET AIRLINE COMPANY LTD | S                 | 280               | 0        | 0         | 45                         | 26               | 20          | 10                     | 0                      | 0                       | 25                         | 68                       | 16                         | 282                     |
|   | IBERIA EXPRESS              | S                 | 123               | 0        | 0         | 86                         | 11               | 2           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|   | NORWEGIAN AIR SHUTTLE       | S                 | 88                | 0        | 2         | 81                         | 15               | 0           | 5                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL MADRID</b>                         |                             |                   | <b>615</b>        | <b>0</b> | <b>2</b>  | <b>65</b>                  | <b>19</b>        | <b>10</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>73</b>                | <b>13</b>                  | <b>406</b>              |
| MAHON                                       | EASYJET AIRLINE COMPANY LTD | S                 | 84                | 0        | 3         | 58                         | 21               | 17          | 4                      | 0                      | 0                       | 20                         | 81                       | 17                         | 70                      |
|   | MONARCH AIRLINES            | S                 | 42                | 0        | 0         | 83                         | 12               | 0           | 0                      | 5                      | 0                       | 15                         | 75                       | 12                         | 32                      |
|   | NORWEGIAN AIR SHUTTLE       | C                 | 4                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 10                         | 86                       | 8                          | 7                       |
|   | THOMAS COOK AIRLINES LTD    | C                 | 17                | 0        | 0         | 71                         | 12               | 6           | 12                     | 0                      | 0                       | 28                         | 89                       | 6                          | 18                      |
|   | THOMSON AIRWAYS LTD         | C                 | 37                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 6                          | 91                       | 5                          | 33                      |
| <b>TOTAL MAHON</b>                          |                             |                   | <b>184</b>        | <b>0</b> | <b>3</b>  | <b>72</b>                  | <b>16</b>        | <b>8</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>83</b>                | <b>12</b>                  | <b>160</b>              |
| MALAGA                                      | BRITISH AIRWAYS PLC         | S                 | 234               | 0        | 0         | 82                         | 10               | 3           | 5                      | 0                      | 0                       | 9                          | 64                       | 19                         | 239                     |
|   | EASYJET AIRLINE COMPANY LTD | S                 | 311               | 0        | 4         | 49                         | 25               | 17          | 9                      | 0                      | 0                       | 24                         | 76                       | 14                         | 312                     |
|   | MONARCH AIRLINES            | S                 | 90                | 0        | 0         | 76                         | 20               | 3           | 1                      | 0                      | 0                       | 9                          | 83                       | 10                         | 81                      |
|   | NORWEGIAN AIR SHUTTLE       | S                 | 62                | 0        | 0         | 85                         | 8                | 6           | 0                      | 0                      | 0                       | 6                          | 85                       | 14                         | 62                      |
|   | NORWEGIAN AIR SHUTTLE       | C                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 14                         | 83                       | 6                          | 12                      |
|   | THOMSON AIRWAYS LTD         | C                 | 24                | 0        | 0         | 54                         | 21               | 25          | 0                      | 0                      | 0                       | 19                         | 81                       | 6                          | 16                      |
| <b>TOTAL MALAGA</b>                         |                             |                   | <b>725</b>        | <b>0</b> | <b>4</b>  | <b>66</b>                  | <b>18</b>        | <b>10</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>74</b>                | <b>15</b>                  | <b>722</b>              |
| MURCIA SAN JAVIER                           | EASYJET AIRLINE COMPANY LTD | S                 | 92                | 0        | 0         | 73                         | 13               | 9           | 5                      | 0                      | 0                       | 14                         | 91                       | 6                          | 98                      |
| <b>TOTAL MURCIA SAN JAVIER</b>              |                             |                   | <b>92</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>13</b>        | <b>9</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>91</b>                | <b>6</b>                   | <b>98</b>               |
| PALMA DE MALLORCA                           | EASYJET AIRLINE COMPANY LTD | S                 | 250               | 0        | 5         | 60                         | 16               | 16          | 7                      | 0                      | 0                       | 21                         | 76                       | 12                         | 243                     |
|   | MONARCH AIRLINES            | S                 | 108               | 0        | 0         | 78                         | 15               | 5           | 3                      | 0                      | 0                       | 11                         | 68                       | 19                         | 98                      |
|   | NORWEGIAN AIR SHUTTLE       | S                 | 27                | 0        | 0         | 59                         | 15               | 15          | 11                     | 0                      | 0                       | 21                         | 93                       | 6                          | 28                      |
|   | THOMAS COOK AIRLINES LTD    | C                 | 28                | 0        | 0         | 64                         | 18               | 14          | 4                      | 0                      | 0                       | 15                         | 66                       | 37                         | 29                      |
|   | THOMSON AIRWAYS LTD         | C                 | 55                | 0        | 0         | 69                         | 11               | 7           | 11                     | 2                      | 0                       | 23                         | 45                       | 42                         | 74                      |
| <b>TOTAL PALMA DE MALLORCA</b>              |                             |                   | <b>469</b>        | <b>0</b> | <b>5</b>  | <b>66</b>                  | <b>15</b>        | <b>12</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>70</b>                | <b>20</b>                  | <b>472</b>              |
| REUS  | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0        | 0         | 50                         | 0                | 0           | 25                     | 25                     | 0                       | 93                         | 100                      | 3                          | 1                       |
|   | THOMSON AIRWAYS LTD         | C                 | 25                | 0        | 0         | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 7                          | 96                       | 3                          | 25                      |
| <b>TOTAL REUS</b>                           |                             |                   | <b>29</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>10</b>        | <b>0</b>    | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>19</b>                  | <b>96</b>                | <b>3</b>                   | <b>26</b>               |
| SANTIAGO DE COMPOSTELA (SPAIN)              | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 9                          | 71                       | 13                         | 28                      |
| <b>TOTAL SANTIAGO DE COMPOSTELA (SPAIN)</b> |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>13</b>                  | <b>28</b>               |
| SEVILLE                                     | BRITISH AIRWAYS PLC         | S                 | 46                | 0        | 0         | 80                         | 17               | 2           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|   | EASYJET AIRLINE COMPANY LTD | S                 | 50                | 0        | 0         | 90                         | 8                | 2           | 0                      | 0                      | 0                       | 5                          | 89                       | 11                         | 54                      |
|   | RYANAIR                     | S                 | 26                | 0        | 0         | 73                         | 19               | 4           | 4                      | 0                      | 0                       | 11                         | 71                       | 14                         | 28                      |
| <b>TOTAL SEVILLE</b>                        |                             |                   | <b>122</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>14</b>        | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>83</b>                | <b>12</b>                  | <b>82</b>               |
| VALENCIA                                    | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 2         | 52                         | 22               | 21          | 6                      | 0                      | 0                       | 21                         | 69                       | 20                         | 124                     |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL VALENCIA                  |                             |                   | 125               | 0        | 2         | 51                         | 22               | 21          | 6                      | 0                      | 0                       | 21                         | 69                       | 20                         | 124                     |
| TOTAL SPAIN                     |                             |                   | 4049              | 0        | 23        | 66                         | 18               | 10          | 5                      | 0                      | 0                       | 17                         | 72                       | 16                         | 3724                    |
| SPAIN(CANARY ISLANDS)           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                        | BRITISH AIRWAYS PLC         | S                 | 18                | 0        | 0         | 61                         | 17               | 11          | 11                     | 0                      | 0                       | 18                         | 83                       | 17                         | 18                      |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 61                | 0        | 0         | 67                         | 20               | 2           | 11                     | 0                      | 0                       | 20                         | 75                       | 9                          | 44                      |
|                                 | MONARCH AIRLINES            | S                 | 62                | 0        | 0         | 77                         | 11               | 11          | 0                      | 0                      | 0                       | 10                         | 60                       | 20                         | 60                      |
|                                 | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 67                         | 11               | 22          | 0                      | 0                      | 0                       | 13                         | 100                      | 0                          | 18                      |
|                                 | THOMAS COOK AIRLINES LTD    | S                 | 19                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 6                          | 18                      |
|                                 | THOMSON AIRWAYS LTD         | C                 | 34                | 0        | 0         | 85                         | 12               | 3           | 0                      | 0                      | 0                       | 5                          | 79                       | 16                         | 34                      |
| TOTAL ARRECIFE                  |                             |                   | 212               | 0        | 0         | 75                         | 14               | 7           | 4                      | 0                      | 0                       | 13                         | 76                       | 13                         | 192                     |
| FUERTEVENTURA                   | BRITISH AIRWAYS PLC         | S                 | 18                | 0        | 0         | 72                         | 17               | 11          | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 27                | 0        | 1         | 63                         | 33               | 4           | 0                      | 0                      | 0                       | 11                         | 82                       | 13                         | 17                      |
|                                 | NORWEGIAN AIR SHUTTLE       | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 4                          | 9                       |
|                                 | NORWEGIAN AIR SHUTTLE       | S                 | 10                | 0        | 0         | 30                         | 50               | 20          | 0                      | 0                      | 0                       | 21                         | 89                       | 4                          | 18                      |
|                                 | THOMAS COOK AIRLINES LTD    | S                 | 20                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 7                          | 56                       | 18                         | 18                      |
|                                 | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 50                         | 38               | 13          | 0                      | 0                      | 0                       | 19                         | 88                       | 8                          | 8                       |
| TOTAL FUERTEVENTURA             |                             |                   | 93                | 0        | 1         | 68                         | 26               | 6           | 0                      | 0                      | 0                       | 11                         | 80                       | 10                         | 70                      |
| LAS PALMAS                      | EASYJET AIRLINE COMPANY LTD | S                 | 27                | 0        | 5         | 78                         | 11               | 4           | 7                      | 0                      | 0                       | 12                         | 72                       | 12                         | 25                      |
|                                 | NORWEGIAN AIR SHUTTLE       | S                 | 36                | 0        | 0         | 83                         | 11               | 0           | 6                      | 0                      | 0                       | 12                         | 92                       | 7                          | 36                      |
|                                 | THOMAS COOK AIRLINES LTD    | S                 | 16                | 0        | 0         | 81                         | 6                | 0           | 13                     | 0                      | 0                       | 19                         | 61                       | 10                         | 18                      |
|                                 | THOMSON AIRWAYS LTD         | C                 | 44                | 0        | 0         | 64                         | 30               | 7           | 0                      | 0                      | 0                       | 11                         | 66                       | 17                         | 47                      |
| TOTAL LAS PALMAS                |                             |                   | 123               | 0        | 5         | 75                         | 17               | 3           | 5                      | 0                      | 0                       | 13                         | 73                       | 13                         | 128                     |
| SANTA CRUZ DE LA PALMA          | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 63                         | 13               | 13          | 13                     | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL SANTA CRUZ DE LA PALMA    |                             |                   | 8                 | 0        | 0         | 63                         | 13               | 13          | 13                     | 0                      | 0                       | 17                         | 90                       | 3                          | 10                      |
| TENERIFE (SURREINA SOFIA)       | BRITISH AIRWAYS PLC         | S                 | 42                | 0        | 0         | 69                         | 7                | 5           | 19                     | 0                      | 0                       | 26                         | 41                       | 31                         | 44                      |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 83                | 0        | 2         | 72                         | 14               | 10          | 4                      | 0                      | 0                       | 15                         | 79                       | 10                         | 81                      |
|                                 | MONARCH AIRLINES            | S                 | 79                | 0        | 0         | 86                         | 10               | 4           | 0                      | 0                      | 0                       | 6                          | 77                       | 17                         | 77                      |
|                                 | NORWEGIAN AIR SHUTTLE       | S                 | 54                | 0        | 0         | 74                         | 17               | 2           | 4                      | 0                      | 4                       | 30                         | 87                       | 4                          | 62                      |
|                                 | NORWEGIAN AIR SHUTTLE       | C                 | 16                | 0        | 0         | 63                         | 6                | 13          | 19                     | 0                      | 0                       | 24                         | 83                       | 9                          | 18                      |
|                                 | THOMAS COOK AIRLINES LTD    | S                 | 20                | 0        | 0         | 50                         | 15               | 30          | 5                      | 0                      | 0                       | 21                         | 79                       | 13                         | 19                      |
|                                 | THOMSON AIRWAYS LTD         | C                 | 38                | 0        | 0         | 61                         | 18               | 13          | 8                      | 0                      | 0                       | 17                         | 72                       | 10                         | 36                      |
| TOTAL TENERIFE (SURREINA SOFIA) |                             |                   | 332               | 0        | 2         | 72                         | 13               | 8           | 6                      | 0                      | 1                       | 18                         | 75                       | 13                         | 342                     |
| TOTAL SPAIN(CANARY ISLANDS)     |                             |                   | 768               | 0        | 8         | 73                         | 15               | 7           | 5                      | 0                      | 0                       | 15                         | 75                       | 13                         | 742                     |
| SWEDEN                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG (LANDVETTER)           | NORWEGIAN AIR SHUTTLE       | S                 | 52                | 0        | 0         | 65                         | 17               | 13          | 4                      | 0                      | 0                       | 18                         | 100                      | 1                          | 52                      |
| TOTAL GOTEBORG (LANDVETTER)     |                             |                   | 52                | 0        | 0         | 65                         | 17               | 13          | 4                      | 0                      | 0                       | 18                         | 100                      | 1                          | 52                      |
| STOCKHOLM (ARLANDA)             | NORWEGIAN AIR SHUTTLE       | S                 | 258               | 0        | 0         | 83                         | 10               | 5           | 1                      | 1                      | 0                       | 11                         | 91                       | 7                          | 268                     |
| TOTAL STOCKHOLM (ARLANDA)       |                             |                   | 258               | 0        | 0         | 83                         | 10               | 5           | 1                      | 1                      | 0                       | 11                         | 91                       | 7                          | 268                     |
| TOTAL SWEDEN                    |                             |                   | 310               | 0        | 0         | 80                         | 12               | 6           | 2                      | 1                      | 0                       | 12                         | 92                       | 6                          | 320                     |
| SWITZERLAND                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BALE MULHOUSE                   | EASYJET AIRLINE COMPANY LTD | S                 | 106               | 0        | 0         | 36                         | 32               | 15          | 16                     | 1                      | 0                       | 33                         | 74                       | 13                         | 70                      |
|                                 | EASYJET SWITZERLAND         | S                 | 62                | 0        | 0         | 71                         | 16               | 8           | 2                      | 3                      | 0                       | 20                         | 76                       | 12                         | 98                      |

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Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL BALE MULHOUSE</b>           |                             |                   | <b>168</b>        | <b>0</b> | <b>0</b>  | <b>49</b>                  | <b>26</b>        | <b>13</b>   | <b>11</b>              | <b>2</b>               | <b>0</b>                | <b>28</b>                  | <b>75</b>                | <b>12</b>                  | <b>168</b>              |
| <b>GENEVA</b>                        | EASYJET AIRLINE COMPANY LTD | S                 | 186               | 0        | 0         | 51                         | 22               | 16          | 12                     | 0                      | 0                       | 24                         | 74                       | 13                         | 184                     |
|                                      | EASYJET SWITZERLAND         | S                 | 204               | 0        | 0         | 57                         | 20               | 15          | 5                      | 2                      | 0                       | 24                         | 79                       | 11                         | 204                     |
| <b>TOTAL GENEVA</b>                  |                             |                   | <b>390</b>        | <b>1</b> | <b>1</b>  | <b>54</b>                  | <b>21</b>        | <b>15</b>   | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>77</b>                | <b>12</b>                  | <b>388</b>              |
| <b>ZURICH</b>                        | EASYJET AIRLINE COMPANY LTD | S                 | 114               | 0        | 0         | 52                         | 25               | 14          | 10                     | 0                      | 0                       | 24                         | 82                       | 14                         | 114                     |
| <b>TOTAL ZURICH</b>                  |                             |                   | <b>114</b>        | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>25</b>        | <b>14</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>82</b>                | <b>14</b>                  | <b>114</b>              |
| <b>TOTAL SWITZERLAND</b>             |                             |                   | <b>672</b>        | <b>1</b> | <b>1</b>  | <b>52</b>                  | <b>23</b>        | <b>14</b>   | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>25</b>                  | <b>77</b>                | <b>13</b>                  | <b>670</b>              |
| <b>TRINIDAD AND TOBAGO</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>PORT OF SPAIN</b>                 | BRITISH AIRWAYS PLC         | S                 | 52                | 0        | 0         | 88                         | 8                | 0           | 4                      | 0                      | 0                       | 7                          | 82                       | 14                         | 44                      |
|                                      | CARIBBEAN AIRLINES          | S                 | 28                | 0        | 2         | 89                         | 7                | 4           | 0                      | 0                      | 0                       | 8                          | 81                       | 8                          | 26                      |
| <b>TOTAL PORT OF SPAIN</b>           |                             |                   | <b>80</b>         | <b>0</b> | <b>2</b>  | <b>89</b>                  | <b>8</b>         | <b>1</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>81</b>                | <b>12</b>                  | <b>70</b>               |
| <b>TOBAGO</b>                        | BRITISH AIRWAYS PLC         | S                 | 18                | 0        | 0         | 83                         | 11               | 6           | 0                      | 0                      | 0                       | 6                          | 80                       | 6                          | 10                      |
|                                      | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 9                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL TOBAGO</b>                  |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>7</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>79</b>                | <b>9</b>                   | <b>19</b>               |
| <b>TOTAL TRINIDAD AND TOBAGO</b>     |                             |                   | <b>107</b>        | <b>0</b> | <b>2</b>  | <b>89</b>                  | <b>7</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>81</b>                | <b>11</b>                  | <b>89</b>               |
| <b>TUNISIA</b>                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ENFIDHA - HAMMAMET INTL</b>       | MONARCH AIRLINES            | S                 | 28                | 0        | 0         | 82                         | 11               | 7           | 0                      | 0                      | 0                       | 8                          | 63                       | 17                         | 16                      |
|                                      | THOMAS COOK AIRLINES LTD    | C                 | 28                | 0        | 0         | 75                         | 7                | 18          | 0                      | 0                      | 0                       | 12                         | 77                       | 14                         | 26                      |
|                                      | THOMSON AIRWAYS LTD         | C                 | 28                | 0        | 0         | 89                         | 4                | 7           | 0                      | 0                      | 0                       | 8                          | 83                       | 9                          | 30                      |
|                                      | TUNISAIR                    | C                 | 3                 | 0        | 0         | 33                         | 33               | 0           | 0                      | 33                     | 0                       | 74                         | 0                        | 37                         | 3                       |
| <b>TOTAL ENFIDHA - HAMMAMET INTL</b> |                             |                   | <b>87</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>8</b>         | <b>10</b>   | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>75</b>                | <b>13</b>                  | <b>79</b>               |
| <b>JERBA</b>                         | THOMAS COOK AIRLINES LTD    | C                 | 7                 | 0        | 0         | 57                         | 14               | 0           | 0                      | 0                      | 29                      | 131                        | 33                       | 246                        | 3                       |
|                                      | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 71                       | 10                         | 7                       |
| <b>TOTAL JERBA</b>                   |                             |                   | <b>15</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>20</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>13</b>               | <b>66</b>                  | <b>60</b>                | <b>81</b>                  | <b>10</b>               |
| <b>MONASTIR</b>                      | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 80                       | 64                         | 10                      |
| <b>TOTAL MONASTIR</b>                |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>80</b>                | <b>64</b>                  | <b>10</b>               |
| <b>TUNIS</b>                         | TUNISAIR                    | S                 | 20                | 0        | 0         | 25                         | 25               | 20          | 30                     | 0                      | 0                       | 50                         | 0                        | 0                          | 0                       |
| <b>TOTAL TUNIS</b>                   |                             |                   | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>25</b>        | <b>20</b>   | <b>30</b>              | <b>0</b>               | <b>0</b>                | <b>50</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL TUNISIA</b>                 |                             |                   | <b>131</b>        | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>12</b>        | <b>10</b>   | <b>5</b>               | <b>1</b>               | <b>2</b>                | <b>23</b>                  | <b>74</b>                | <b>25</b>                  | <b>99</b>               |
| <b>TURKEY</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ANTALYA</b>                       | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 4         | 31                         | 25               | 36          | 8                      | 0                      | 0                       | 31                         | 67                       | 12                         | 55                      |
|                                      | MONARCH AIRLINES            | S                 | 33                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 4                          | 31                       | 46                         | 26                      |
|                                      | THOMAS COOK AIRLINES LTD    | C                 | 69                | 0        | 0         | 51                         | 28               | 17          | 4                      | 0                      | 0                       | 19                         | 57                       | 36                         | 67                      |
|                                      | THOMSON AIRWAYS LTD         | C                 | 21                | 0        | 0         | 62                         | 29               | 10          | 0                      | 0                      | 0                       | 14                         | 78                       | 17                         | 37                      |
| <b>TOTAL ANTALYA</b>                 |                             |                   | <b>159</b>        | <b>0</b> | <b>4</b>  | <b>56</b>                  | <b>23</b>        | <b>17</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>61</b>                | <b>25</b>                  | <b>197</b>              |
| <b>BODRUM (MILAS)</b>                | BRITISH AIRWAYS PLC         | S                 | 16                | 0        | 0         | 44                         | 13               | 25          | 19                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
|                                      | EASYJET AIRLINE COMPANY LTD | S                 | 40                | 0        | 4         | 70                         | 15               | 10          | 5                      | 0                      | 0                       | 16                         | 44                       | 19                         | 36                      |
|                                      | PEGASUS AIRLINES            | S                 | 4                 | 0        | 0         | 50                         | 0                | 0           | 0                      | 50                     | 0                       | 98                         | 100                      | 6                          | 3                       |
|                                      | THOMAS COOK AIRLINES LTD    | C                 | 28                | 0        | 0         | 82                         | 11               | 0           | 4                      | 4                      | 0                       | 22                         | 70                       | 29                         | 20                      |
|                                      | THOMSON AIRWAYS LTD         | C                 | 23                | 0        | 0         | 83                         | 13               | 4           | 0                      | 0                      | 0                       | 7                          | 78                       | 11                         | 23                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                              |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL BODRUM (MILAS)</b>             |                              |                   | <b>111</b>        | <b>0</b> | <b>4</b>  | <b>71</b>                  | <b>13</b>        | <b>8</b>    | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>21</b>                  | <b>68</b>                | <b>17</b>                  | 106                     |
| <b>DALAMAN</b>                          |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|   | BRITISH AIRWAYS PLC          | S                 | 34                | 1        | 0         | 24                         | 32               | 44          | 0                      | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
|   | EASYJET AIRLINE COMPANY LTD  | S                 | 62                | 0        | 0         | 47                         | 39               | 13          | 2                      | 0                      | 0                       | 19                         | 68                       | 17                         | 44                      |
|   | MONARCH AIRLINES             | S                 | 76                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 4                          | 73                       | 14                         | 67                      |
|   | PEGASUS AIRLINES             | S                 | 7                 | 0        | 0         | 57                         | 43               | 0           | 0                      | 0                      | 0                       | 9                          | 67                       | 19                         | 3                       |
|   | SUNEXPRESS                   | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|   | THOMAS COOK AIRLINES LTD     | C                 | 73                | 1        | 0         | 64                         | 18               | 5           | 7                      | 5                      | 0                       | 31                         | 72                       | 16                         | 78                      |
|   | THOMSON AIRWAYS LTD          | C                 | 41                | 0        | 0         | 73                         | 10               | 10          | 7                      | 0                      | 0                       | 16                         | 70                       | 12                         | 56                      |
| <b>TOTAL DALAMAN</b>                    |                              |                   | <b>295</b>        | <b>2</b> | <b>0</b>  | <b>64</b>                  | <b>21</b>        | <b>11</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>71</b>                | <b>17</b>                  | 258                     |
| <b>ISTANBUL</b>                         | THY TURKISH AIRLINES         | S                 | 185               | 0        | 0         | 59                         | 20               | 17          | 4                      | 0                      | 0                       | 17                         | 88                       | 7                          | 184                     |
| <b>TOTAL ISTANBUL</b>                   |                              |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>20</b>        | <b>17</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>88</b>                | <b>7</b>                   | 184                     |
| <b>ISTANBUL (SABIHA GOKCEN)</b>         |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|   | PEGASUS AIRLINES             | S                 | 52                | 0        | 0         | 60                         | 13               | 23          | 4                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|   | THY TURKISH AIRLINES         | S                 | 62                | 0        | 0         | 56                         | 26               | 11          | 6                      | 0                      | 0                       | 18                         | 71                       | 16                         | 62                      |
| <b>TOTAL ISTANBUL (SABIHA GOKCEN)</b>   |                              |                   | <b>114</b>        | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>20</b>        | <b>17</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>71</b>                | <b>16</b>                  | 62                      |
| <b>IZMIR (ADNAN MENDERES)</b>           |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|   | EASYJET AIRLINE COMPANY LTD  | S                 | 18                | 0        | 0         | 83                         | 0                | 6           | 11                     | 0                      | 0                       | 12                         | 85                       | 5                          | 20                      |
|   | THOMAS COOK AIRLINES LTD     | C                 | 17                | 0        | 0         | 71                         | 12               | 18          | 0                      | 0                      | 0                       | 12                         | 65                       | 32                         | 17                      |
|   | THOMSON AIRWAYS LTD          | C                 | 9                 | 0        | 0         | 22                         | 44               | 33          | 0                      | 0                      | 0                       | 28                         | 44                       | 30                         | 9                       |
| <b>TOTAL IZMIR (ADNAN MENDERES)</b>     |                              |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>14</b>        | <b>16</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>70</b>                | <b>19</b>                  | 46                      |
| <b>TOTAL TURKEY</b>                     |                              |                   | <b>909</b>        | <b>2</b> | <b>8</b>  | <b>62</b>                  | <b>20</b>        | <b>14</b>   | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>72</b>                | <b>17</b>                  | 853                     |
| <b>TURKS AND CAICOS ISLANDS</b>         |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>PROVIDENCIALES</b>                   | BRITISH AIRWAYS PLC          | S                 | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL PROVIDENCIALES</b>             |                              |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>TOTAL TURKS AND CAICOS ISLANDS</b>   |                              |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>UKRAINE</b>                          |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>KIEV (BORISPOL)</b>                  | UKRAINE INTERNATIONAL AIRLIN | S                 | 108               | 0        | 0         | 66                         | 19               | 15          | 1                      | 0                      | 0                       | 14                         | 67                       | 14                         | 78                      |
| <b>TOTAL KIEV (BORISPOL)</b>            |                              |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>19</b>        | <b>15</b>   | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>67</b>                | <b>14</b>                  | 78                      |
| <b>TOTAL UKRAINE</b>                    |                              |                   | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>19</b>        | <b>15</b>   | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>67</b>                | <b>14</b>                  | 78                      |
| <b>UNITED ARAB EMIRATES</b>             |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>DUBAI</b>                            | EMIRATES                     | S                 | 186               | 0        | 0         | 62                         | 21               | 12          | 5                      | 0                      | 0                       | 16                         | 91                       | 4                          | 186                     |
| <b>TOTAL DUBAI</b>                      |                              |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>21</b>        | <b>12</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>91</b>                | <b>4</b>                   | 186                     |
| <b>TOTAL UNITED ARAB EMIRATES</b>       |                              |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>21</b>        | <b>12</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>91</b>                | <b>4</b>                   | 186                     |
| <b>UNITED KINGDOM</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ABERDEEN</b>                         | EASYJET AIRLINE COMPANY LTD  | S                 | 114               | 0        | 0         | 64                         | 18               | 15          | 3                      | 0                      | 0                       | 14                         | 87                       | 13                         | 114                     |
| <b>TOTAL ABERDEEN</b>                   |                              |                   | <b>114</b>        | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>18</b>        | <b>15</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>87</b>                | <b>13</b>                  | 114                     |
| <b>BELFAST CITY (GEORGE BEST)</b>       | AER LINGUS                   | S                 | 176               | 0        | 0         | 95                         | 2                | 2           | 1                      | 0                      | 0                       | 3                          | 96                       | 3                          | 176                     |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                              |                   | <b>176</b>        | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>2</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>96</b>                | <b>3</b>                   | 176                     |
| <b>BELFAST INTERNATIONAL</b>            | EASYJET AIRLINE COMPANY LTD  | S                 | 296               | 0        | 0         | 56                         | 21               | 13          | 9                      | 1                      | 0                       | 23                         | 74                       | 10                         | 282                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                              |                   | <b>296</b>        | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>21</b>        | <b>13</b>   | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>74</b>                | <b>10</b>                  | 282                     |
| <b>EDINBURGH</b>                        | BRITISH AIRWAYS PLC          | S                 | 218               | 0        | 0         | 85                         | 9                | 5           | 1                      | 0                      | 0                       | 7                          | 77                       | 11                         | 226                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|-----------|------------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |           | UNMATCHED  | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8)  |            |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| EDINBURGH                              | EASYJET AIRLINE COMPANY LTD | S                 | 234               | 0         | 4          | 63                         | 16               | 15          | 5                      | 0                      | 0                       | 17                         | 77                       | 13                         | 254                     |
| <b>TOTAL EDINBURGH</b>                 |                             |                   | <b>452</b>        | <b>0</b>  | <b>4</b>   | <b>74</b>                  | <b>13</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>77</b>                | <b>12</b>                  | <b>480</b>              |
| GLASGOW                                | BA CITYFLYER LTD            | S                 | 2                 | 0         | 0          | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|  | BRITISH AIRWAYS PLC         | S                 | 208               | 0         | 0          | 85                         | 11               | 4           | 0                      | 0                      | 0                       | 7                          | 79                       | 12                         | 229                     |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 204               | 0         | 0          | 62                         | 16               | 16          | 5                      | 0                      | 0                       | 18                         | 69                       | 15                         | 220                     |
| <b>TOTAL GLASGOW</b>                   |                             |                   | <b>414</b>        | <b>1</b>  | <b>0</b>   | <b>74</b>                  | <b>13</b>        | <b>10</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>74</b>                | <b>14</b>                  | <b>449</b>              |
| GUERNSEY                               | AURIGNY AIR SERVICES        | S                 | 345               | 0         | 10         | 72                         | 10               | 6           | 9                      | 3                      | 0                       | 25                         | 83                       | 15                         | 351                     |
| <b>TOTAL GUERNSEY</b>                  |                             |                   | <b>345</b>        | <b>0</b>  | <b>10</b>  | <b>72</b>                  | <b>10</b>        | <b>6</b>    | <b>9</b>               | <b>3</b>               | <b>0</b>                | <b>25</b>                  | <b>83</b>                | <b>15</b>                  | <b>351</b>              |
| INVERNESS                              | EASYJET AIRLINE COMPANY LTD | S                 | 134               | 0         | 0          | 51                         | 20               | 19          | 8                      | 1                      | 0                       | 24                         | 63                       | 18                         | 124                     |
| <b>TOTAL INVERNESS</b>                 |                             |                   | <b>134</b>        | <b>0</b>  | <b>0</b>   | <b>51</b>                  | <b>20</b>        | <b>19</b>   | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>24</b>                  | <b>63</b>                | <b>18</b>                  | <b>124</b>              |
| ISLE OF MAN                            | EASYJET AIRLINE COMPANY LTD | S                 | 122               | 1         | 2          | 72                         | 14               | 9           | 5                      | 0                      | 0                       | 15                         | 75                       | 13                         | 108                     |
| <b>TOTAL ISLE OF MAN</b>               |                             |                   | <b>122</b>        | <b>1</b>  | <b>2</b>   | <b>72</b>                  | <b>14</b>        | <b>9</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>75</b>                | <b>13</b>                  | <b>108</b>              |
| JERSEY                                 | BA CITYFLYER LTD            | S                 | 4                 | 0         | 0          | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|  | BRITISH AIRWAYS PLC         | S                 | 324               | 0         | 0          | 82                         | 10               | 6           | 1                      | 1                      | 0                       | 12                         | 78                       | 15                         | 336                     |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 182               | 0         | 1          | 60                         | 19               | 12          | 8                      | 0                      | 0                       | 20                         | 87                       | 6                          | 186                     |
| <b>TOTAL JERSEY</b>                    |                             |                   | <b>510</b>        | <b>0</b>  | <b>1</b>   | <b>75</b>                  | <b>13</b>        | <b>8</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>81</b>                | <b>11</b>                  | <b>522</b>              |
| NEWQUAY                                | FLYBE LTD                   | S                 | 165               | 0         | 1          | 81                         | 10               | 5           | 4                      | 0                      | 0                       | 10                         | 93                       | 7                          | 124                     |
| <b>TOTAL NEWQUAY</b>                   |                             |                   | <b>165</b>        | <b>0</b>  | <b>1</b>   | <b>81</b>                  | <b>10</b>        | <b>5</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>93</b>                | <b>7</b>                   | <b>124</b>              |
| <b>TOTAL UNITED KINGDOM</b>            |                             |                   | <b>2730</b>       | <b>5</b>  | <b>18</b>  | <b>72</b>                  | <b>13</b>        | <b>9</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>80</b>                | <b>12</b>                  | <b>2837</b>             |
| <b>USA</b>                             |                             |                   |                   |           |            |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FORT LAUDERDALE                        | NORWEGIAN AIR SHUTTLE       | S                 | 8                 | 0         | 0          | 50                         | 13               | 38          | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| <b>TOTAL FORT LAUDERDALE</b>           |                             |                   | <b>8</b>          | <b>0</b>  | <b>0</b>   | <b>50</b>                  | <b>13</b>        | <b>38</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| LAS VEGAS                              | BRITISH AIRWAYS PLC         | S                 | 26                | 0         | 0          | 85                         | 4                | 8           | 4                      | 0                      | 0                       | 10                         | 80                       | 11                         | 25                      |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0         | 0          | 76                         | 13               | 3           | 8                      | 0                      | 0                       | 14                         | 73                       | 11                         | 62                      |
| <b>TOTAL LAS VEGAS</b>                 |                             |                   | <b>88</b>         | <b>0</b>  | <b>0</b>   | <b>78</b>                  | <b>10</b>        | <b>5</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>75</b>                | <b>11</b>                  | <b>87</b>               |
| LOS ANGELES INTERNATIONAL              | NORWEGIAN AIR SHUTTLE       | S                 | 34                | 0         | 0          | 71                         | 15               | 6           | 9                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL LOS ANGELES INTERNATIONAL</b> |                             |                   | <b>34</b>         | <b>0</b>  | <b>0</b>   | <b>71</b>                  | <b>15</b>        | <b>6</b>    | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| NEW YORK (JF KENNEDY)                  | NORWEGIAN AIR SHUTTLE       | S                 | 52                | 0         | 0          | 67                         | 10               | 6           | 10                     | 8                      | 0                       | 34                         | 0                        | 0                          | 0                       |
| <b>TOTAL NEW YORK (JF KENNEDY)</b>     |                             |                   | <b>52</b>         | <b>2</b>  | <b>0</b>   | <b>67</b>                  | <b>10</b>        | <b>6</b>    | <b>10</b>              | <b>8</b>               | <b>0</b>                | <b>34</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| ORLANDO                                | BRITISH AIRWAYS PLC         | S                 | 122               | 0         | 0          | 76                         | 14               | 3           | 7                      | 0                      | 0                       | 14                         | 81                       | 12                         | 115                     |
|  | NORWEGIAN AIR SHUTTLE       | S                 | 10                | 0         | 0          | 70                         | 10               | 20          | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 111               | 0         | 0          | 54                         | 20               | 14          | 12                     | 0                      | 0                       | 25                         | 57                       | 23                         | 105                     |
| <b>TOTAL ORLANDO</b>                   |                             |                   | <b>243</b>        | <b>0</b>  | <b>0</b>   | <b>66</b>                  | <b>16</b>        | <b>9</b>    | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>69</b>                | <b>18</b>                  | <b>222</b>              |
| SANFORD                                | THOMSON AIRWAYS LTD         | C                 | 27                | 0         | 0          | 52                         | 19               | 15          | 15                     | 0                      | 0                       | 31                         | 45                       | 102                        | 20                      |
| <b>TOTAL SANFORD</b>                   |                             |                   | <b>27</b>         | <b>0</b>  | <b>0</b>   | <b>52</b>                  | <b>19</b>        | <b>15</b>   | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>39</b>                | <b>98</b>                  | <b>23</b>               |
| TAMPA                                  | BRITISH AIRWAYS PLC         | S                 | 62                | 0         | 0          | 71                         | 18               | 6           | 5                      | 0                      | 0                       | 14                         | 77                       | 11                         | 60                      |
| <b>TOTAL TAMPA</b>                     |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>   | <b>71</b>                  | <b>18</b>        | <b>6</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>77</b>                | <b>11</b>                  | <b>60</b>               |
| <b>TOTAL USA</b>                       |                             |                   | <b>514</b>        | <b>2</b>  | <b>0</b>   | <b>68</b>                  | <b>15</b>        | <b>8</b>    | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>70</b>                | <b>20</b>                  | <b>392</b>              |
| <b>TOTAL GATWICK</b>                   |                             |                   | <b>23884</b>      | <b>20</b> | <b>202</b> | <b>67</b>                  | <b>17</b>        | <b>10</b>   | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>75</b>                | <b>14</b>                  | <b>23347</b>            |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SALZBURG                    | BA CITYFLYER LTD            | C                 | 3                 | 0        | 0         | 33                         | 33               | 33          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL SALZBURG</b>       |                             |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>33</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>33</b>                | <b>14</b>                  | <b>3</b>                |
| <b>TOTAL AUSTRIA</b>        |                             |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>33</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>33</b>                | <b>14</b>                  | <b>3</b>                |
| <b>BULGARIA</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                      | BH AIR                      | C                 | 6                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 15                         | 88                       | 9                          | 8                       |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0        | 0         | 0                          | 50               | 0           | 50                     | 0                      | 0                       | 51                         | 100                      | 0                          | 2                       |
|                             | THOMSON AIRWAYS LTD         | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 50                       | 107                        | 4                       |
| <b>TOTAL BURGAS</b>         |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>30</b>        | <b>0</b>    | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>79</b>                | <b>35</b>                  | <b>14</b>               |
| <b>TOTAL BULGARIA</b>       |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>30</b>        | <b>0</b>    | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>79</b>                | <b>35</b>                  | <b>14</b>               |
| <b>CANADA</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TORONTO                     | AIR TRANSAT                 | S                 | 28                | 0        | 0         | 68                         | 21               | 4           | 0                      | 0                      | 7                       | 64                         | 75                       | 9                          | 36                      |
|                             | WEST JET AIRLINES           | S                 | 4                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| <b>TOTAL TORONTO</b>        |                             |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>19</b>        | <b>9</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>59</b>                  | <b>75</b>                | <b>9</b>                   | <b>36</b>               |
| VANCOUVER                   | AIR TRANSAT                 | S                 | 8                 | 1        | 0         | 50                         | 13               | 13          | 0                      | 25                     | 0                       | 93                         | 88                       | 7                          | 8                       |
| <b>TOTAL VANCOUVER</b>      |                             |                   | <b>8</b>          | <b>1</b> | <b>0</b>  | <b>50</b>                  | <b>13</b>        | <b>13</b>   | <b>0</b>               | <b>25</b>              | <b>0</b>                | <b>93</b>                  | <b>88</b>                | <b>7</b>                   | <b>8</b>                |
| <b>TOTAL CANADA</b>         |                             |                   | <b>40</b>         | <b>1</b> | <b>0</b>  | <b>63</b>                  | <b>18</b>        | <b>10</b>   | <b>0</b>               | <b>5</b>               | <b>5</b>                | <b>66</b>                  | <b>77</b>                | <b>9</b>                   | <b>44</b>               |
| <b>CROATIA</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                   | THOMSON AIRWAYS LTD         | S                 | 8                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUBROVNIK</b>      |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| SPLIT                       | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 67                         | 11               | 0           | 22                     | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| <b>TOTAL SPLIT</b>          |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>        | <b>0</b>    | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>35</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL CROATIA</b>        |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>15</b>        | <b>0</b>    | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>CYPRUS</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                     | JET2.COM LTD                | S                 | 8                 | 0        | 0         | 50                         | 13               | 25          | 13                     | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
|                             | THOMAS COOK AIRLINES LTD    | C                 | 17                | 0        | 0         | 24                         | 29               | 18          | 29                     | 0                      | 0                       | 43                         | 94                       | 4                          | 16                      |
|                             | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 67                         | 22               | 11          | 0                      | 0                      | 0                       | 11                         | 100                      | 3                          | 7                       |
| <b>TOTAL LARNACA</b>        |                             |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>41</b>                  | <b>24</b>        | <b>18</b>   | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>96</b>                | <b>4</b>                   | <b>23</b>               |
| PAPHOS                      | JET2.COM LTD                | S                 | 12                | 0        | 0         | 58                         | 17               | 25          | 0                      | 0                      | 0                       | 15                         | 91                       | 6                          | 11                      |
|                             | THOMSON AIRWAYS LTD         | C                 | 17                | 0        | 0         | 76                         | 18               | 6           | 0                      | 0                      | 0                       | 8                          | 88                       | 4                          | 8                       |
| <b>TOTAL PAPHOS</b>         |                             |                   | <b>29</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>17</b>        | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>89</b>                | <b>5</b>                   | <b>19</b>               |
| <b>TOTAL CYPRUS</b>         |                             |                   | <b>63</b>         | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>21</b>        | <b>16</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>93</b>                | <b>5</b>                   | <b>42</b>               |
| <b>CZECH REPUBLIC</b>       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                      | JET2.COM LTD                | S                 | 8                 | 0        | 0         | 63                         | 25               | 13          | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL PRAGUE</b>         |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>25</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL CZECH REPUBLIC</b> |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>25</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>EGYPT</b>                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)    | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 40                         | 40               | 20          | 0                      | 0                      | 0                       | 17                         | 38                       | 29                         | 8                       |

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| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | MAY 2014                   |                         |          |
|------------------------------------|-----------------------------|-------------------|-------------------|------------|----------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                    |                             |                   | UNMATCHED         |            | Early<br>to 15 | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                    |                             |                   | MATCHED           | Actual (7) |                |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL SHARM EL SHEIKH (OPHIRA)     |                             |                   | 10                | 0          | 0              | 40                         | 40          | 20                     | 0                      | 0                       | 0                          | 17                       | 38                         | 29                      | 8        |
| TOTAL EGYPT                        |                             |                   | 10                | 0          | 0              | 40                         | 40          | 20                     | 0                      | 0                       | 0                          | 17                       | 38                         | 29                      | 8        |
| FRANCE                             |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| CARCASSONNE                        | RYANAIR                     | S                 | 18                | 0          | 0              | 44                         | 17          | 17                     | 22                     | 0                       | 0                          | 30                       | 0                          | 0                       | 0        |
| TOTAL CARCASSONNE                  |                             |                   | 18                | 0          | 0              | 44                         | 17          | 17                     | 22                     | 0                       | 0                          | 30                       | 0                          | 0                       | 0        |
| NICE                               | BA CITYFLYER LTD            | C                 | 2                 | 0          | 0              | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 11                       | 100                        | 3                       | 2        |
| TOTAL NICE                         |                             |                   | 2                 | 0          | 0              | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 11                       | 100                        | 3                       | 2        |
| PARIS (CHARLES DE GAULLE)          | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0              | 52                         | 31          | 8                      | 10                     | 0                       | 0                          | 21                       | 69                         | 13                      | 62       |
| TOTAL PARIS (CHARLES DE GAULLE)    |                             |                   | 62                | 0          | 0              | 52                         | 31          | 8                      | 10                     | 0                       | 0                          | 21                       | 69                         | 13                      | 62       |
| TARBES-LOURDES INTERNATIONAL       | BA CITYFLYER LTD            | C                 | 3                 | 0          | 0              | 33                         | 67          | 0                      | 0                      | 0                       | 0                          | 15                       | 100                        | 3                       | 4        |
| TOTAL TARBES-LOURDES INTERNATIONAL |                             |                   | 3                 | 0          | 0              | 33                         | 67          | 0                      | 0                      | 0                       | 0                          | 15                       | 100                        | 3                       | 4        |
| TOTAL FRANCE                       |                             |                   | 85                | 2          | 0              | 49                         | 29          | 9                      | 12                     | 0                       | 0                          | 23                       | 72                         | 12                      | 68       |
| GERMANY                            |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BERLIN (SCHONEFELD)                | EASYJET AIRLINE COMPANY LTD | S                 | 44                | 0          | 0              | 93                         | 2           | 2                      | 2                      | 0                       | 0                          | 5                        | 77                         | 9                       | 44       |
| TOTAL BERLIN (SCHONEFELD)          |                             |                   | 44                | 0          | 0              | 93                         | 2           | 2                      | 2                      | 0                       | 0                          | 5                        | 77                         | 9                       | 44       |
| DUSSELDORF                         | GERMANWINGS                 | S                 | 46                | 0          | 0              | 46                         | 26          | 20                     | 9                      | 0                       | 0                          | 26                       | 0                          | 0                       | 0        |
| TOTAL DUSSELDORF                   |                             |                   | 46                | 0          | 0              | 46                         | 26          | 20                     | 9                      | 0                       | 0                          | 26                       | 73                         | 10                      | 62       |
| MUNICH                             | LUFTHANSA                   | S                 | 6                 | 0          | 0              | 67                         | 17          | 17                     | 0                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| TOTAL MUNICH                       |                             |                   | 6                 | 0          | 0              | 67                         | 17          | 17                     | 0                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| TOTAL GERMANY                      |                             |                   | 96                | 1          | 0              | 69                         | 15          | 11                     | 5                      | 0                       | 0                          | 16                       | 75                         | 10                      | 106      |
| GREECE                             |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| CORFU                              | JET2.COM LTD                | S                 | 2                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 5                        | 100                        | 0                       | 2        |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 12                | 0          | 0              | 83                         | 0           | 0                      | 0                      | 17                      | 0                          | 37                       | 60                         | 17                      | 10       |
|                                    | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0              | 80                         | 10          | 10                     | 0                      | 0                       | 0                          | 10                       | 50                         | 40                      | 10       |
| TOTAL CORFU                        |                             |                   | 24                | 0          | 0              | 83                         | 4           | 4                      | 0                      | 8                       | 0                          | 23                       | 59                         | 26                      | 22       |
| HERAKLION                          | JET2.COM LTD                | S                 | 12                | 0          | 0              | 75                         | 17          | 8                      | 0                      | 0                       | 0                          | 11                       | 79                         | 12                      | 14       |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0          | 0              | 67                         | 22          | 0                      | 11                     | 0                       | 0                          | 17                       | 80                         | 8                       | 10       |
|                                    | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 43                         | 39                      | 7        |
| TOTAL HERAKLION                    |                             |                   | 28                | 0          | 0              | 79                         | 14          | 4                      | 4                      | 0                       | 0                          | 11                       | 71                         | 17                      | 31       |
| KOS                                | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0              | 67                         | 17          | 17                     | 0                      | 0                       | 0                          | 15                       | 50                         | 18                      | 18       |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 50                         | 29                      | 2        |
| TOTAL KOS                          |                             |                   | 20                | 0          | 0              | 70                         | 15          | 15                     | 0                      | 0                       | 0                          | 13                       | 52                         | 17                      | 27       |
| RHODES                             | JET2.COM LTD                | S                 | 8                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 100                        | 1                       | 8        |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 100                        | 1                       | 8        |
|                                    | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0              | 43                         | 0           | 57                     | 0                      | 0                       | 0                          | 28                       | 100                        | 4                       | 7        |
| TOTAL RHODES                       |                             |                   | 23                | 0          | 0              | 83                         | 0           | 17                     | 0                      | 0                       | 0                          | 10                       | 100                        | 2                       | 23       |
| ZAKINTHOS                          | JET2.COM LTD                | S                 | 2                 | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 1                        | 100                        | 14                      | 1        |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 11                | 0          | 0              | 64                         | 18          | 18                     | 0                      | 0                       | 0                          | 15                       | 60                         | 17                      | 10       |
| TOTAL ZAKINTHOS                    |                             |                   | 13                | 0          | 0              | 69                         | 15          | 15                     | 0                      | 0                       | 0                          | 13                       | 64                         | 17                      | 11       |

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|--------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GREECE             |                     |                   | 108               | 0        | 0         | 78                         | 9                | 10          | 1                      | 2                      | 0                       | 14                         | 69                       | 16                         | 114                     |
| ICELAND                  |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                 | ICELANDAIR          | S                 | 44                | 0        | 0         | 68                         | 7                | 7           | 14                     | 0                      | 5                       | 50                         | 32                       | 83                         | 38                      |
| TOTAL KEFLAVIK           |                     |                   | 44                | 1        | 0         | 68                         | 7                | 7           | 14                     | 0                      | 5                       | 50                         | 32                       | 83                         | 38                      |
| TOTAL ICELAND            |                     |                   | 44                | 1        | 0         | 68                         | 7                | 7           | 14                     | 0                      | 5                       | 50                         | 32                       | 83                         | 38                      |
| IRISH REPUBLIC           |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                     | STOBART AIR         | S                 | 42                | 0        | 0         | 86                         | 10               | 0           | 5                      | 0                      | 0                       | 7                          | 91                       | 12                         | 46                      |
| TOTAL CORK               |                     |                   | 42                | 0        | 0         | 86                         | 10               | 0           | 5                      | 0                      | 0                       | 7                          | 91                       | 12                         | 47                      |
| DONEGAL                  | STOBART AIR         | S                 | 36                | 0        | 0         | 69                         | 19               | 11          | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL DONEGAL            |                     |                   | 36                | 0        | 0         | 69                         | 19               | 11          | 0                      | 0                      | 0                       | 11                         | 91                       | 8                          | 34                      |
| DUBLIN                   | RYANAIR             | S                 | 186               | 0        | 0         | 78                         | 13               | 7           | 1                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                          | STOBART AIR         | S                 | 234               | 0        | 0         | 68                         | 13               | 12          | 6                      | 2                      | 0                       | 19                         | 79                       | 9                          | 298                     |
| TOTAL DUBLIN             |                     |                   | 420               | 0        | 0         | 72                         | 13               | 10          | 4                      | 1                      | 0                       | 14                         | 80                       | 9                          | 303                     |
| TOTAL IRISH REPUBLIC     |                     |                   | 498               | 0        | 0         | 73                         | 13               | 9           | 4                      | 1                      | 0                       | 14                         | 82                       | 9                          | 384                     |
| ITALY                    |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GENOA                    | JET2.COM LTD        | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 71                         | 0                        | 0                          | 0                       |
| TOTAL GENOA              |                     |                   | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 71                         | 0                        | 0                          | 0                       |
| NAPLES                   | THOMSON AIRWAYS LTD | C                 | 10                | 0        | 0         | 70                         | 30               | 0           | 0                      | 0                      | 0                       | 11                         | 70                       | 12                         | 10                      |
| TOTAL NAPLES             |                     |                   | 10                | 0        | 0         | 70                         | 30               | 0           | 0                      | 0                      | 0                       | 11                         | 70                       | 12                         | 10                      |
| ROME (FIUMICINO)         | JET2.COM LTD        | S                 | 16                | 0        | 3         | 50                         | 25               | 19          | 6                      | 0                      | 0                       | 22                         | 56                       | 26                         | 18                      |
| TOTAL ROME (FIUMICINO)   |                     |                   | 16                | 0        | 3         | 50                         | 25               | 19          | 6                      | 0                      | 0                       | 22                         | 56                       | 26                         | 18                      |
| VENICE                   | BA CITYFLYER LTD    | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 83                       | 16                         | 6                       |
| TOTAL VENICE             |                     |                   | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 83                       | 16                         | 6                       |
| VERONA VILLAFRANCA       | BA CITYFLYER LTD    | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|                          | FLYBE LTD           | C                 | 7                 | 0        | 0         | 86                         | 0                | 14          | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                          | THOMSON AIRWAYS LTD | C                 | 5                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 100                      | 3                          | 12                      |
| TOTAL VERONA VILLAFRANCA |                     |                   | 19                | 0        | 0         | 95                         | 0                | 5           | 0                      | 0                      | 0                       | 3                          | 100                      | 3                          | 12                      |
| TOTAL ITALY              |                     |                   | 50                | 1        | 3         | 74                         | 14               | 8           | 4                      | 0                      | 0                       | 14                         | 74                       | 16                         | 46                      |
| LATVIA                   |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                     | RYANAIR             | S                 | 10                | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL RIGA               |                     |                   | 10                | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL LATVIA             |                     |                   | 10                | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| MALTA                    |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                    | AIR MALTA           | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 75                       | 8                          | 8                       |
|                          | JET2.COM LTD        | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL MALTA              |                     |                   | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 82                       | 6                          | 11                      |
| TOTAL MALTA              |                     |                   | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 82                       | 6                          | 11                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>MEXICO</b>                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                                   | THOMAS COOK AIRLINES LTD    | S                 | 10                | 0        | 0         | 40                         | 40               | 10          | 10                     | 0                      | 0                       | 18                         | 71                       | 9                          | 7                       |
|  | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 10                         | 63                       | 19                         | 8                       |
| <b>TOTAL CANCUN</b>                      |                             |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>29</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>67</b>                | <b>14</b>                  | <b>15</b>               |
| <b>TOTAL MEXICO</b>                      |                             |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>29</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>67</b>                | <b>14</b>                  | <b>15</b>               |
| <b>MOROCCO</b>                           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MARRAKESH                                | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 67                         | 0                | 6           | 22                     | 6                      | 0                       | 52                         | 0                        | 0                          | 0                       |
| <b>TOTAL MARRAKESH</b>                   |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>6</b>    | <b>22</b>              | <b>6</b>               | <b>0</b>                | <b>52</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL MOROCCO</b>                     |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>6</b>    | <b>22</b>              | <b>6</b>               | <b>0</b>                | <b>52</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>NETHERLANDS</b>                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                                | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 86                         | 8                | 0           | 6                      | 0                      | 0                       | 9                          | 79                       | 9                          | 34                      |
|  | KLM                         | S                 | 226               | 0        | 0         | 93                         | 5                | 2           | 0                      | 0                      | 0                       | 5                          | 90                       | 6                          | 196                     |
|  | KLM CITYHOPPER              | S                 | 56                | 0        | 0         | 84                         | 16               | 0           | 0                      | 0                      | 0                       | 7                          | 92                       | 4                          | 114                     |
| <b>TOTAL AMSTERDAM</b>                   |                             |                   | <b>318</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>7</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>90</b>                | <b>6</b>                   | <b>344</b>              |
| <b>TOTAL NETHERLANDS</b>                 |                             |                   | <b>318</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>7</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>90</b>                | <b>6</b>                   | <b>344</b>              |
| <b>POLAND</b>                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BYDGOSZCZ                                | RYANAIR                     | S                 | 18                | 0        | 0         | 28                         | 33               | 39          | 0                      | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| <b>TOTAL BYDGOSZCZ</b>                   |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>28</b>                  | <b>33</b>        | <b>39</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GDANSK                                   | WIZZ AIR                    | S                 | 18                | 0        | 0         | 83                         | 11               | 6           | 0                      | 0                      | 0                       | 8                          | 83                       | 10                         | 18                      |
| <b>TOTAL GDANSK</b>                      |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>11</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>10</b>                  | <b>18</b>               |
| KATOWICE                                 | WIZZ AIR                    | S                 | 18                | 0        | 0         | 67                         | 17               | 17          | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL KATOWICE</b>                    |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>        | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| POZNAN                                   | WIZZ AIR                    | S                 | 18                | 0        | 0         | 44                         | 33               | 22          | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| <b>TOTAL POZNAN</b>                      |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>33</b>        | <b>22</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| WARSAW (CHOPIN)                          | WIZZ AIR                    | S                 | 26                | 0        | 0         | 69                         | 19               | 8           | 4                      | 0                      | 0                       | 13                         | 83                       | 6                          | 18                      |
| <b>TOTAL WARSAW (CHOPIN)</b>             |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>        | <b>8</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>83</b>                | <b>6</b>                   | <b>18</b>               |
| WARSAW (MODLIN MASOVIA)                  | RYANAIR                     | S                 | 26                | 0        | 0         | 73                         | 4                | 12          | 12                     | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL WARSAW (MODLIN MASOVIA)</b>     |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>4</b>         | <b>12</b>   | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| WROCLAW                                  | RYANAIR                     | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL WROCLAW</b>                     |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL POLAND</b>                      |                             |                   | <b>142</b>        | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>18</b>        | <b>14</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>83</b>                | <b>8</b>                   | <b>36</b>               |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 72                         | 11               | 6           | 11                     | 0                      | 0                       | 24                         | 94                       | 4                          | 18                      |
|  | EUROPE AIRPOST              | C                 | 7                 | 0        | 0         | 71                         | 0                | 29          | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|  | JET2.COM LTD                | S                 | 34                | 0        | 0         | 94                         | 3                | 3           | 0                      | 0                      | 0                       | 3                          | 89                       | 6                          | 36                      |
| <b>TOTAL FARO</b>                        |                             |                   | <b>60</b>         | <b>2</b> | <b>0</b>  | <b>85</b>                  | <b>5</b>         | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>89</b>                | <b>6</b>                   | <b>64</b>               |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   | <b>60</b>         | <b>2</b> | <b>0</b>  | <b>85</b>                  | <b>5</b>         | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>88</b>                | <b>7</b>                   | <b>66</b>               |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION         | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                              |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                              |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>PORTUGAL(MADEIRA)</b>     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                      | JET2.COM LTD                | S                 | 8                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 100                      | 0                          | 2                       |
| TOTAL FUNCHAL                |                             |                   | 8                 | 1        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 100                      | 0                          | 10                      |
| TOTAL PORTUGAL(MADEIRA)      |                             |                   | 8                 | 1        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 100                      | 0                          | 10                      |
| <b>SPAIN</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                     | BA CITYFLYER LTD            | C                 | 10                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 2                          | 8                       |
|                              | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 87                         | 11               | 2           | 0                      | 0                      | 0                       | 5                          | 94                       | 5                          | 62                      |
|                              | JET2.COM LTD                | S                 | 44                | 0        | 0         | 80                         | 16               | 5           | 0                      | 0                      | 0                       | 7                          | 82                       | 7                          | 50                      |
|                              | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 38                         | 63               | 0           | 0                      | 0                      | 0                       | 15                         | 70                       | 8                          | 10                      |
| TOTAL ALICANTE               |                             |                   | 124               | 1        | 0         | 81                         | 16               | 2           | 0                      | 0                      | 0                       | 6                          | 87                       | 6                          | 131                     |
| BARCELONA                    | BA CITYFLYER LTD            | C                 | 3                 | 0        | 0         | 67                         | 0                | 0           | 33                     | 0                      | 0                       | 56                         | 0                        | 224                        | 2                       |
|                              | JET2.COM LTD                | S                 | 20                | 0        | 0         | 85                         | 5                | 0           | 10                     | 0                      | 0                       | 18                         | 65                       | 13                         | 26                      |
| TOTAL BARCELONA              |                             |                   | 23                | 0        | 0         | 83                         | 4                | 0           | 13                     | 0                      | 0                       | 23                         | 61                       | 28                         | 28                      |
| IBIZA                        | JET2.COM LTD                | S                 | 18                | 0        | 0         | 67                         | 22               | 6           | 0                      | 6                      | 0                       | 24                         | 73                       | 13                         | 22                      |
|                              | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 70                         | 20               | 10          | 0                      | 0                      | 0                       | 12                         | 100                      | 3                          | 10                      |
|                              | THOMSON AIRWAYS LTD         | C                 | 16                | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 9                          | 81                       | 9                          | 16                      |
| TOTAL IBIZA                  |                             |                   | 44                | 0        | 0         | 75                         | 18               | 5           | 0                      | 2                      | 0                       | 16                         | 80                       | 10                         | 51                      |
| MAHON                        | BA CITYFLYER LTD            | C                 | 3                 | 0        | 0         | 0                          | 33               | 33          | 33                     | 0                      | 0                       | 49                         | 100                      | 6                          | 3                       |
|                              | JET2.COM LTD                | S                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 100                      | 4                          | 6                       |
|                              | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 0                          | 1                       |
| TOTAL MAHON                  |                             |                   | 17                | 0        | 0         | 76                         | 12               | 6           | 6                      | 0                      | 0                       | 13                         | 100                      | 4                          | 10                      |
| MALAGA                       | BA CITYFLYER LTD            | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                              | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 89                         | 5                | 3           | 3                      | 0                      | 0                       | 8                          | 85                       | 7                          | 62                      |
|                              | JET2.COM LTD                | S                 | 40                | 0        | 0         | 90                         | 8                | 3           | 0                      | 0                      | 0                       | 8                          | 84                       | 7                          | 38                      |
|                              | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 80                         | 10               | 10          | 0                      | 0                      | 0                       | 13                         | 80                       | 9                          | 10                      |
| TOTAL MALAGA                 |                             |                   | 116               | 0        | 0         | 89                         | 6                | 3           | 2                      | 0                      | 0                       | 8                          | 85                       | 7                          | 110                     |
| MURCIA SAN JAVIER            | JET2.COM LTD                | S                 | 6                 | 0        | 0         | 83                         | 0                | 17          | 0                      | 0                      | 0                       | 15                         | 100                      | 3                          | 6                       |
| TOTAL MURCIA SAN JAVIER      |                             |                   | 6                 | 0        | 0         | 83                         | 0                | 17          | 0                      | 0                      | 0                       | 15                         | 100                      | 3                          | 6                       |
| PALMA DE MALLORCA            | BA CITYFLYER LTD            | C                 | 14                | 0        | 0         | 86                         | 7                | 7           | 0                      | 0                      | 0                       | 9                          | 72                       | 12                         | 18                      |
|                              | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 2                          | 17                      |
|                              | EUROPE AIRPOST              | C                 | 18                | 0        | 0         | 17                         | 44               | 39          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
|                              | JET2.COM LTD                | S                 | 46                | 0        | 0         | 87                         | 11               | 0           | 2                      | 0                      | 0                       | 6                          | 92                       | 15                         | 48                      |
|                              | THOMAS COOK AIRLINES LTD    | C                 | 29                | 0        | 0         | 79                         | 7                | 7           | 7                      | 0                      | 0                       | 13                         | 89                       | 7                          | 35                      |
|                              | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 75                         | 0                | 13          | 13                     | 0                      | 0                       | 18                         | 71                       | 20                         | 28                      |
| TOTAL PALMA DE MALLORCA      |                             |                   | 133               | 0        | 0         | 77                         | 12               | 8           | 3                      | 0                      | 0                       | 11                         | 86                       | 12                         | 146                     |
| REUS                         | JET2.COM LTD                | S                 | 6                 | 0        | 0         | 50                         | 33               | 17          | 0                      | 0                      | 0                       | 16                         | 100                      | 0                          | 2                       |
|                              | THOMAS COOK AIRLINES LTD    | C                 | 15                | 0        | 0         | 87                         | 7                | 7           | 0                      | 0                      | 0                       | 7                          | 79                       | 11                         | 14                      |
|                              | THOMSON AIRWAYS LTD         | C                 | 16                | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 9                          | 81                       | 24                         | 16                      |
| TOTAL REUS                   |                             |                   | 37                | 0        | 0         | 81                         | 14               | 5           | 0                      | 0                      | 0                       | 9                          | 81                       | 16                         | 32                      |
| TOTAL SPAIN                  |                             |                   | 500               | 1        | 0         | 81                         | 12               | 5           | 2                      | 0                      | 0                       | 10                         | 84                       | 10                         | 514                     |
| <b>SPAIN(CANARY ISLANDS)</b> |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                     | JET2.COM LTD                | S                 | 17                | 0        | 1         | 59                         | 12               | 12          | 18                     | 0                      | 0                       | 23                         | 74                       | 11                         | 27                      |

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|--|--------------------------|-------------------|-------------------|------------|----------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|  |                          |                   | UNMATCHED         |            | Early<br>to 15 | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|  |                          |                   | MATCHED           | Actual (7) |                |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| ARRECIFE                               | THOMAS COOK AIRLINES LTD | S                 | 10                | 0          | 0              | 60                         | 10          | 0                      | 20                     | 0                       | 10                         | 127                      | 100                        | 4                       | 12         |
|  | THOMSON AIRWAYS LTD      | C                 | 8                 | 0          | 0              | 63                         | 25          | 0                      | 13                     | 0                       | 0                          | 24                       | 70                         | 10                      | 10         |
| <b>TOTAL ARRECIFE</b>                  |                          |                   | <b>35</b>         | <b>0</b>   | <b>1</b>       | <b>60</b>                  | <b>14</b>   | <b>6</b>               | <b>17</b>              | <b>0</b>                | <b>3</b>                   | <b>53</b>                | <b>80</b>                  | <b>9</b>                | <b>49</b>  |
| FUERTEVENTURA                          | JET2.COM LTD             | S                 | 10                | 0          | 0              | 80                         | 20          | 0                      | 0                      | 0                       | 0                          | 9                        | 50                         | 18                      | 10         |
|  | THOMAS COOK AIRLINES LTD | S                 | 8                 | 0          | 0              | 88                         | 13          | 0                      | 0                      | 0                       | 0                          | 5                        | 80                         | 11                      | 10         |
| <b>TOTAL FUERTEVENTURA</b>             |                          |                   | <b>18</b>         | <b>0</b>   | <b>0</b>       | <b>83</b>                  | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>65</b>                  | <b>15</b>               | <b>20</b>  |
| LAS PALMAS                             | JET2.COM LTD             | S                 | 12                | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 100                        | 1                       | 11         |
|  | THOMAS COOK AIRLINES LTD | S                 | 8                 | 0          | 0              | 88                         | 0           | 13                     | 0                      | 0                       | 0                          | 8                        | 70                         | 11                      | 10         |
|  | THOMSON AIRWAYS LTD      | C                 | 8                 | 0          | 0              | 75                         | 25          | 0                      | 0                      | 0                       | 0                          | 8                        | 100                        | 4                       | 8          |
| <b>TOTAL LAS PALMAS</b>                |                          |                   | <b>28</b>         | <b>0</b>   | <b>0</b>       | <b>89</b>                  | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>90</b>                  | <b>6</b>                | <b>29</b>  |
| TENERIFE (SURREINA SOFIA)              | JET2.COM LTD             | S                 | 39                | 0          | 0              | 85                         | 8           | 3                      | 3                      | 3                       | 0                          | 17                       | 84                         | 8                       | 45         |
|  | THOMAS COOK AIRLINES LTD | S                 | 28                | 0          | 0              | 86                         | 4           | 11                     | 0                      | 0                       | 0                          | 8                        | 85                         | 10                      | 27         |
|  | THOMSON AIRWAYS LTD      | C                 | 18                | 0          | 0              | 61                         | 28          | 0                      | 11                     | 0                       | 0                          | 19                       | 50                         | 25                      | 10         |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                          |                   | <b>85</b>         | <b>0</b>   | <b>0</b>       | <b>80</b>                  | <b>11</b>   | <b>5</b>               | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>14</b>                | <b>80</b>                  | <b>11</b>               | <b>91</b>  |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                          |                   | <b>166</b>        | <b>0</b>   | <b>1</b>       | <b>78</b>                  | <b>11</b>   | <b>4</b>               | <b>5</b>               | <b>1</b>                | <b>1</b>                   | <b>20</b>                | <b>80</b>                  | <b>10</b>               | <b>189</b> |
| <b>TUNISIA</b>                         |                          |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| ENFIDHA - HAMMAMET INTL                | JET2.COM LTD             | S                 | 4                 | 0          | 0              | 75                         | 25          | 0                      | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0          |
|  | THOMAS COOK AIRLINES LTD | C                 | 26                | 0          | 0              | 88                         | 12          | 0                      | 0                      | 0                       | 0                          | 5                        | 100                        | 3                       | 14         |
|  | THOMSON AIRWAYS LTD      | C                 | 9                 | 0          | 0              | 56                         | 22          | 22                     | 0                      | 0                       | 0                          | 14                       | 83                         | 3                       | 6          |
| <b>TOTAL ENFIDHA - HAMMAMET INTL</b>   |                          |                   | <b>39</b>         | <b>0</b>   | <b>0</b>       | <b>79</b>                  | <b>15</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>95</b>                  | <b>3</b>                | <b>20</b>  |
| <b>TOTAL TUNISIA</b>                   |                          |                   | <b>39</b>         | <b>0</b>   | <b>0</b>       | <b>79</b>                  | <b>15</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>88</b>                  | <b>6</b>                | <b>24</b>  |
| <b>TURKEY</b>                          |                          |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| ANTALYA                                | JET2.COM LTD             | S                 | 6                 | 0          | 0              | 67                         | 17          | 17                     | 0                      | 0                       | 0                          | 14                       | 0                          | 0                       | 0          |
|  | THOMAS COOK AIRLINES LTD | C                 | 26                | 0          | 0              | 54                         | 19          | 15                     | 8                      | 0                       | 4                          | 49                       | 76                         | 11                      | 21         |
|  | THOMSON AIRWAYS LTD      | C                 | 10                | 0          | 0              | 70                         | 10          | 20                     | 0                      | 0                       | 0                          | 15                       | 75                         | 62                      | 8          |
| <b>TOTAL ANTALYA</b>                   |                          |                   | <b>42</b>         | <b>0</b>   | <b>0</b>       | <b>60</b>                  | <b>17</b>   | <b>17</b>              | <b>5</b>               | <b>0</b>                | <b>2</b>                   | <b>36</b>                | <b>73</b>                  | <b>26</b>               | <b>30</b>  |
| BODRUM (MILAS)                         | JET2.COM LTD             | S                 | 10                | 0          | 0              | 70                         | 10          | 20                     | 0                      | 0                       | 0                          | 14                       | 83                         | 8                       | 12         |
|  | THOMAS COOK AIRLINES LTD | C                 | 7                 | 0          | 0              | 57                         | 43          | 0                      | 0                      | 0                       | 0                          | 12                       | 43                         | 25                      | 7          |
|  | THOMSON AIRWAYS LTD      | C                 | 7                 | 0          | 0              | 71                         | 14          | 14                     | 0                      | 0                       | 0                          | 16                       | 0                          | 0                       | 0          |
| <b>TOTAL BODRUM (MILAS)</b>            |                          |                   | <b>24</b>         | <b>0</b>   | <b>0</b>       | <b>67</b>                  | <b>21</b>   | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>77</b>                  | <b>11</b>               | <b>26</b>  |
| DALAMAN                                | JET2.COM LTD             | S                 | 22                | 0          | 0              | 50                         | 36          | 14                     | 0                      | 0                       | 0                          | 18                       | 68                         | 22                      | 22         |
|  | THOMAS COOK AIRLINES LTD | C                 | 39                | 0          | 0              | 67                         | 5           | 15                     | 10                     | 3                       | 0                          | 26                       | 83                         | 9                       | 29         |
|  | THOMSON AIRWAYS LTD      | C                 | 15                | 0          | 0              | 87                         | 13          | 0                      | 0                      | 0                       | 0                          | 9                        | 60                         | 56                      | 10         |
| <b>TOTAL DALAMAN</b>                   |                          |                   | <b>77</b>         | <b>0</b>   | <b>0</b>       | <b>65</b>                  | <b>17</b>   | <b>12</b>              | <b>5</b>               | <b>1</b>                | <b>0</b>                   | <b>20</b>                | <b>73</b>                  | <b>21</b>               | <b>64</b>  |
| <b>TOTAL TURKEY</b>                    |                          |                   | <b>143</b>        | <b>0</b>   | <b>0</b>       | <b>64</b>                  | <b>17</b>   | <b>13</b>              | <b>4</b>               | <b>1</b>                | <b>1</b>                   | <b>24</b>                | <b>74</b>                  | <b>20</b>               | <b>120</b> |
| <b>UNITED ARAB EMIRATES</b>            |                          |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| DUBAI                                  | EMIRATES                 | S                 | 124               | 0          | 0              | 77                         | 19          | 5                      | 0                      | 0                       | 0                          | 10                       | 92                         | 9                       | 124        |
| <b>TOTAL DUBAI</b>                     |                          |                   | <b>124</b>        | <b>0</b>   | <b>0</b>       | <b>77</b>                  | <b>19</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>92</b>                  | <b>9</b>                | <b>124</b> |
| <b>TOTAL UNITED ARAB EMIRATES</b>      |                          |                   | <b>124</b>        | <b>0</b>   | <b>0</b>       | <b>77</b>                  | <b>19</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>92</b>                  | <b>9</b>                | <b>124</b> |
| <b>UNITED KINGDOM</b>                  |                          |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| BARRA                                  | LOGANAIR                 | S                 | 81                | 0          | 0              | 86                         | 2           | 1                      | 10                     | 0                       | 0                          | 12                       | 87                         | 11                      | 87         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL BARRA                       |                             |                   | 81                | 0        | 0         | 86                         | 2                | 1           | 10                     | 0                      | 0                       | 12                         | 87                       | 11                         | 87                      |
| BELFAST CITY (GEORGE BEST)        | FLYBE LTD                   | S                 | 232               | 0        | 2         | 86                         | 6                | 4           | 3                      | 0                      | 0                       | 8                          | 93                       | 5                          | 224                     |
| TOTAL BELFAST CITY (GEORGE BEST)  |                             |                   | 232               | 0        | 2         | 86                         | 6                | 4           | 3                      | 0                      | 0                       | 8                          | 93                       | 5                          | 224                     |
| BELFAST INTERNATIONAL             | BMI REGIONAL                | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                   | CITY JET                    | C                 | 4                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
|                                   | DANISH AIR TRANSPORT        | C                 | 2                 | 0        | 0         | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|                                   | EASYJET AIRLINE COMPANY LTD | S                 | 185               | 0        | 1         | 89                         | 5                | 3           | 2                      | 1                      | 0                       | 8                          | 94                       | 2                          | 204                     |
| TOTAL BELFAST INTERNATIONAL       |                             |                   | 193               | 1        | 1         | 88                         | 6                | 4           | 2                      | 1                      | 0                       | 8                          | 94                       | 2                          | 204                     |
| BENBECULA                         | LOGANAIR                    | S                 | 99                | 0        | 0         | 73                         | 6                | 6           | 15                     | 0                      | 0                       | 22                         | 83                       | 9                          | 104                     |
| TOTAL BENBECULA                   |                             |                   | 99                | 0        | 0         | 73                         | 6                | 6           | 15                     | 0                      | 0                       | 22                         | 83                       | 9                          | 104                     |
| BIRMINGHAM                        | FLYBE LTD                   | S                 | 342               | 0        | 2         | 87                         | 6                | 4           | 3                      | 0                      | 0                       | 8                          | 80                       | 11                         | 335                     |
| TOTAL BIRMINGHAM                  |                             |                   | 342               | 1        | 2         | 87                         | 6                | 4           | 3                      | 0                      | 0                       | 8                          | 80                       | 11                         | 335                     |
| BOURNEMOUTH                       | FLYBE LTD                   | S                 | 99                | 0        | 3         | 88                         | 5                | 4           | 2                      | 1                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL BOURNEMOUTH                 |                             |                   | 99                | 0        | 3         | 88                         | 5                | 4           | 2                      | 1                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| BRISTOL                           | EASYJET AIRLINE COMPANY LTD | S                 | 156               | 0        | 0         | 88                         | 6                | 3           | 4                      | 0                      | 0                       | 7                          | 91                       | 4                          | 158                     |
| TOTAL BRISTOL                     |                             |                   | 156               | 1        | 0         | 88                         | 6                | 3           | 4                      | 0                      | 0                       | 7                          | 91                       | 4                          | 158                     |
| CAMPBELTOWN                       | LOGANAIR                    | S                 | 81                | 0        | 0         | 89                         | 1                | 4           | 4                      | 2                      | 0                       | 12                         | 100                      | 1                          | 88                      |
| TOTAL CAMPBELTOWN                 |                             |                   | 81                | 0        | 0         | 89                         | 1                | 4           | 4                      | 2                      | 0                       | 12                         | 100                      | 1                          | 88                      |
| CITY OF DERRY (EGLINTON)          | RYANAIR                     | S                 | 44                | 0        | 0         | 57                         | 32               | 7           | 5                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL CITY OF DERRY (EGLINTON)    |                             |                   | 44                | 0        | 0         | 57                         | 32               | 7           | 5                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| EAST MIDLANDS INTERNATIONAL       | FLYBE LTD                   | S                 | 140               | 0        | 0         | 87                         | 9                | 3           | 1                      | 0                      | 0                       | 6                          | 91                       | 6                          | 150                     |
| TOTAL EAST MIDLANDS INTERNATIONAL |                             |                   | 140               | 0        | 0         | 87                         | 9                | 3           | 1                      | 0                      | 0                       | 6                          | 91                       | 6                          | 150                     |
| GATWICK                           | BA CITYFLYER LTD            | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                   | BRITISH AIRWAYS PLC         | S                 | 208               | 0        | 0         | 83                         | 9                | 9           | 0                      | 0                      | 0                       | 8                          | 81                       | 12                         | 229                     |
|                                   | EASYJET AIRLINE COMPANY LTD | S                 | 204               | 0        | 0         | 65                         | 13               | 16          | 5                      | 0                      | 0                       | 18                         | 68                       | 15                         | 220                     |
| TOTAL GATWICK                     |                             |                   | 414               | 0        | 0         | 74                         | 11               | 12          | 3                      | 0                      | 0                       | 13                         | 75                       | 13                         | 449                     |
| HEATHROW                          | BRITISH AIRWAYS PLC         | S                 | 532               | 0        | 4         | 66                         | 16               | 13          | 6                      | 0                      | 0                       | 17                         | 74                       | 14                         | 534                     |
| TOTAL HEATHROW                    |                             |                   | 532               | 0        | 4         | 66                         | 16               | 13          | 6                      | 0                      | 0                       | 17                         | 74                       | 14                         | 534                     |
| ISLAY                             | LOGANAIR                    | S                 | 110               | 0        | 0         | 65                         | 11               | 7           | 14                     | 4                      | 0                       | 32                         | 86                       | 6                          | 112                     |
| TOTAL ISLAY                       |                             |                   | 110               | 0        | 0         | 65                         | 11               | 7           | 14                     | 4                      | 0                       | 32                         | 86                       | 6                          | 112                     |
| ISLE OF MAN                       | VANAIR EUROPE AS            | S                 | 88                | 0        | 0         | 91                         | 6                | 1           | 2                      | 0                      | 0                       | 7                          | 100                      | 1                          | 18                      |
| TOTAL ISLE OF MAN                 |                             |                   | 88                | 0        | 0         | 91                         | 6                | 1           | 2                      | 0                      | 0                       | 7                          | 92                       | 4                          | 79                      |
| JERSEY                            | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 77                         | 0                | 0           | 8                      | 15                     | 0                       | 47                         | 86                       | 7                          | 28                      |
|                                   | FLYBE LTD                   | S                 | 10                | 0        | 0         | 70                         | 20               | 10          | 0                      | 0                      | 0                       | 11                         | 70                       | 6                          | 10                      |
| TOTAL JERSEY                      |                             |                   | 36                | 0        | 0         | 75                         | 6                | 3           | 6                      | 11                     | 0                       | 37                         | 82                       | 7                          | 38                      |
| KIRKWALL                          | LOGANAIR                    | S                 | 62                | 0        | 0         | 69                         | 16               | 8           | 3                      | 3                      | 0                       | 21                         | 76                       | 16                         | 63                      |
| TOTAL KIRKWALL                    |                             |                   | 62                | 0        | 0         | 69                         | 16               | 8           | 3                      | 3                      | 0                       | 21                         | 76                       | 16                         | 63                      |
| LEEDS BRADFORD                    | LOGANAIR                    | S                 | 63                | 0        | 0         | 71                         | 3                | 6           | 16                     | 0                      | 3                       | 38                         | 87                       | 7                          | 70                      |
| TOTAL LEEDS BRADFORD              |                             |                   | 63                | 0        | 0         | 71                         | 3                | 6           | 16                     | 0                      | 3                       | 38                         | 87                       | 7                          | 70                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |           | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8)  |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LONDON CITY                             | BA CITYFLYER LTD            | S                 | 305               | 0         | 0         | 90                         | 5                | 3           | 2                      | 0                      | 0                       | 5                          | 93                       | 4                          | 222                     |
| <b>TOTAL LONDON CITY</b>                |                             |                   | <b>305</b>        | <b>0</b>  | <b>0</b>  | <b>90</b>                  | <b>5</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>93</b>                | <b>4</b>                   | <b>222</b>              |
| LUTON                                   | EASYJET AIRLINE COMPANY LTD | S                 | 148               | 0         | 0         | 74                         | 14               | 10          | 1                      | 1                      | 0                       | 11                         | 73                       | 14                         | 186                     |
| <b>TOTAL LUTON</b>                      |                             |                   | <b>148</b>        | <b>3</b>  | <b>0</b>  | <b>74</b>                  | <b>14</b>        | <b>10</b>   | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>73</b>                | <b>13</b>                  | <b>188</b>              |
| MANCHESTER                              | LOGANAIR                    | S                 | 135               | 0         | 0         | 80                         | 7                | 2           | 7                      | 4                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL MANCHESTER</b>                 |                             |                   | <b>135</b>        | <b>0</b>  | <b>0</b>  | <b>80</b>                  | <b>7</b>         | <b>2</b>    | <b>7</b>               | <b>4</b>               | <b>0</b>                | <b>22</b>                  | <b>89</b>                | <b>5</b>                   | <b>126</b>              |
| SOUTHAMPTON                             | FLYBE LTD                   | S                 | 226               | 0         | 0         | 83                         | 7                | 5           | 6                      | 0                      | 0                       | 11                         | 77                       | 13                         | 226                     |
| <b>TOTAL SOUTHAMPTON</b>                |                             |                   | <b>226</b>        | <b>0</b>  | <b>0</b>  | <b>83</b>                  | <b>7</b>         | <b>5</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>77</b>                | <b>13</b>                  | <b>226</b>              |
| STANSTED                                | EASYJET AIRLINE COMPANY LTD | S                 | 140               | 0         | 0         | 79                         | 10               | 7           | 3                      | 1                      | 0                       | 11                         | 84                       | 13                         | 180                     |
|   | RYANAIR                     | S                 | 186               | 0         | 0         | 60                         | 25               | 11          | 4                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>TOTAL STANSTED</b>                   |                             |                   | <b>326</b>        | <b>0</b>  | <b>0</b>  | <b>68</b>                  | <b>18</b>        | <b>9</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>84</b>                | <b>13</b>                  | <b>180</b>              |
| STORNOWAY                               | LOGANAIR                    | S                 | 207               | 0         | 0         | 71                         | 7                | 9           | 13                     | 0                      | 0                       | 24                         | 86                       | 10                         | 216                     |
| <b>TOTAL STORNOWAY</b>                  |                             |                   | <b>207</b>        | <b>0</b>  | <b>0</b>  | <b>71</b>                  | <b>7</b>         | <b>9</b>    | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>86</b>                | <b>10</b>                  | <b>216</b>              |
| SUMBURGH                                | LOGANAIR                    | S                 | 95                | 0         | 0         | 65                         | 16               | 9           | 7                      | 2                      | 0                       | 22                         | 68                       | 25                         | 77                      |
| <b>TOTAL SUMBURGH</b>                   |                             |                   | <b>95</b>         | <b>0</b>  | <b>0</b>  | <b>65</b>                  | <b>16</b>        | <b>9</b>    | <b>7</b>               | <b>2</b>               | <b>0</b>                | <b>22</b>                  | <b>68</b>                | <b>25</b>                  | <b>77</b>               |
| TIREE                                   | LOGANAIR                    | S                 | 52                | 0         | 0         | 90                         | 6                | 0           | 4                      | 0                      | 0                       | 6                          | 83                       | 9                          | 54                      |
| <b>TOTAL TIREE</b>                      |                             |                   | <b>52</b>         | <b>0</b>  | <b>0</b>  | <b>90</b>                  | <b>6</b>         | <b>0</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>83</b>                | <b>9</b>                   | <b>54</b>               |
| <b>TOTAL UNITED KINGDOM</b>             |                             |                   | <b>4266</b>       | <b>10</b> | <b>12</b> | <b>78</b>                  | <b>10</b>        | <b>7</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>83</b>                | <b>10</b>                  | <b>4156</b>             |
| <b>USA</b>                              |                             |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LAS VEGAS                               | THOMAS COOK AIRLINES LTD    | S                 | 7                 | 0         | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL LAS VEGAS</b>                  |                             |                   | <b>7</b>          | <b>0</b>  | <b>0</b>  | <b>71</b>                  | <b>29</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| NEW YORK (NEWARK)                       | UNITED AIRLINES             | S                 | 62                | 0         | 0         | 92                         | 5                | 3           | 0                      | 0                      | 0                       | 4                          | 71                       | 21                         | 62                      |
| <b>TOTAL NEW YORK (NEWARK)</b>          |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>92</b>                  | <b>5</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>71</b>                | <b>21</b>                  | <b>62</b>               |
| ORLANDO                                 | THOMAS COOK AIRLINES LTD    | S                 | 19                | 0         | 0         | 58                         | 11               | 16          | 16                     | 0                      | 0                       | 24                         | 63                       | 19                         | 16                      |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 20                | 0         | 0         | 65                         | 15               | 15          | 5                      | 0                      | 0                       | 17                         | 47                       | 29                         | 19                      |
| <b>TOTAL ORLANDO</b>                    |                             |                   | <b>39</b>         | <b>0</b>  | <b>0</b>  | <b>62</b>                  | <b>13</b>        | <b>15</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>54</b>                | <b>24</b>                  | <b>35</b>               |
| PHILADELPHIA INTERNATIONAL              | US AIRWAYS                  | S                 | 50                | 0         | 0         | 90                         | 2                | 4           | 2                      | 2                      | 0                       | 9                          | 80                       | 8                          | 44                      |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                             |                   | <b>50</b>         | <b>0</b>  | <b>0</b>  | <b>90</b>                  | <b>2</b>         | <b>4</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>9</b>                   | <b>80</b>                | <b>8</b>                   | <b>44</b>               |
| SANFORD                                 | THOMSON AIRWAYS LTD         | C                 | 7                 | 0         | 0         | 29                         | 57               | 14          | 0                      | 0                      | 0                       | 18                         | 25                       | 46                         | 8                       |
| <b>TOTAL SANFORD</b>                    |                             |                   | <b>7</b>          | <b>0</b>  | <b>0</b>  | <b>29</b>                  | <b>57</b>        | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>25</b>                | <b>46</b>                  | <b>8</b>                |
| <b>TOTAL USA</b>                        |                             |                   | <b>165</b>        | <b>0</b>  | <b>0</b>  | <b>81</b>                  | <b>9</b>         | <b>7</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>67</b>                | <b>19</b>                  | <b>149</b>              |
| <b>TOTAL GLASGOW</b>                    |                             |                   | <b>7027</b>       | <b>20</b> | <b>16</b> | <b>77</b>                  | <b>11</b>        | <b>7</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>82</b>                | <b>10</b>                  | <b>6641</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                    | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------------|----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                            |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                            |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ALGERIA</b>                   |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALGIERS                          | AIR ALGERIE                | S                 | 46                | 0        | 0         | 41                         | 15               | 22          | 17                     | 4                      | 0                       | 41                         | 39                       | 29                         | 44                      |
| TOTAL ALGIERS                    |                            |                   | 46                | 0        | 0         | 41                         | 15               | 22          | 17                     | 4                      | 0                       | 41                         | 39                       | 29                         | 44                      |
| TOTAL ALGERIA                    |                            |                   | 46                | 0        | 0         | 41                         | 15               | 22          | 17                     | 4                      | 0                       | 41                         | 39                       | 29                         | 44                      |
| <b>ANGOLA</b>                    |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LUANDA                           | BRITISH AIRWAYS PLC        | S                 | 18                | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 10                         | 78                       | 16                         | 18                      |
| TOTAL LUANDA                     |                            |                   | 18                | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 10                         | 78                       | 16                         | 18                      |
| TOTAL ANGOLA                     |                            |                   | 18                | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 10                         | 78                       | 16                         | 18                      |
| <b>ARGENTINA</b>                 |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUENOS AIRES                     | BRITISH AIRWAYS PLC        | S                 | 45                | 0        | 0         | 91                         | 7                | 2           | 0                      | 0                      | 0                       | 5                          | 89                       | 6                          | 62                      |
| TOTAL BUENOS AIRES               |                            |                   | 45                | 0        | 0         | 91                         | 7                | 2           | 0                      | 0                      | 0                       | 5                          | 89                       | 6                          | 62                      |
| TOTAL ARGENTINA                  |                            |                   | 45                | 0        | 0         | 91                         | 7                | 2           | 0                      | 0                      | 0                       | 5                          | 89                       | 6                          | 62                      |
| <b>AUSTRALIA</b>                 |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MELBOURNE                        | QANTAS                     | S                 | 62                | 0        | 0         | 69                         | 10               | 11          | 8                      | 2                      | 0                       | 20                         | 79                       | 14                         | 57                      |
| TOTAL MELBOURNE                  |                            |                   | 62                | 0        | 0         | 69                         | 10               | 11          | 8                      | 2                      | 0                       | 20                         | 79                       | 14                         | 57                      |
| SYDNEY                           | BRITISH AIRWAYS PLC        | S                 | 62                | 0        | 0         | 73                         | 21               | 6           | 0                      | 0                      | 0                       | 11                         | 92                       | 5                          | 62                      |
|                                  | QANTAS                     | S                 | 60                | 0        | 0         | 73                         | 12               | 10          | 5                      | 0                      | 0                       | 14                         | 65                       | 27                         | 57                      |
|                                  | QANTAS                     | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| TOTAL SYDNEY                     |                            |                   | 124               | 0        | 0         | 73                         | 16               | 9           | 2                      | 0                      | 0                       | 12                         | 76                       | 16                         | 128                     |
| TOTAL AUSTRALIA                  |                            |                   | 186               | 0        | 0         | 72                         | 14               | 10          | 4                      | 1                      | 0                       | 15                         | 77                       | 16                         | 185                     |
| <b>AUSTRIA</b>                   |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VIENNA                           | AUSTRIAN AIRLINES          | S                 | 248               | 0        | 0         | 75                         | 14               | 7           | 4                      | 1                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                                  | BRITISH AIRWAYS PLC        | S                 | 300               | 0        | 0         | 74                         | 12               | 8           | 6                      | 0                      | 0                       | 14                         | 88                       | 7                          | 300                     |
| TOTAL VIENNA                     |                            |                   | 548               | 0        | 0         | 74                         | 13               | 7           | 5                      | 0                      | 0                       | 14                         | 85                       | 9                          | 548                     |
| TOTAL AUSTRIA                    |                            |                   | 548               | 0        | 0         | 74                         | 13               | 7           | 5                      | 0                      | 0                       | 14                         | 85                       | 9                          | 548                     |
| <b>AZERBAIJAN</b>                |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BAKU (HEYDER ALIYEV INT'L)       | AZERBAIJAN AIRLINES (AZAL) | S                 | 45                | 0        | 1         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 3                          | 93                       | 4                          | 43                      |
|                                  | BRITISH AIRWAYS PLC        | S                 | 52                | 0        | 0         | 77                         | 15               | 8           | 0                      | 0                      | 0                       | 10                         | 92                       | 3                          | 52                      |
| TOTAL BAKU (HEYDER ALIYEV INT'L) |                            |                   | 97                | 0        | 1         | 85                         | 11               | 4           | 0                      | 0                      | 0                       | 7                          | 93                       | 4                          | 95                      |
| TOTAL AZERBAIJAN                 |                            |                   | 97                | 0        | 1         | 85                         | 11               | 4           | 0                      | 0                      | 0                       | 7                          | 93                       | 4                          | 95                      |
| <b>BAHAMAS</b>                   |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NASSAU                           | BRITISH AIRWAYS PLC        | S                 | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL NASSAU                     |                            |                   | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL BAHAMAS                    |                            |                   | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>BAHRAIN</b>                   |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BAHRAIN                          | GULF AIR                   | S                 | 124               | 0        | 0         | 62                         | 24               | 12          | 2                      | 0                      | 0                       | 14                         | 81                       | 9                          | 124                     |
| TOTAL BAHRAIN                    |                            |                   | 124               | 0        | 0         | 62                         | 24               | 12          | 2                      | 0                      | 0                       | 14                         | 81                       | 9                          | 124                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION          | AIRLINE                   | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------------|---------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               |                           |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                           |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL BAHRAIN                 |                           |                   | 124               | 0          | 0        | 62                         | 24               | 12          | 2                      | 0                      | 0                       | 14                         | 81                       | 9                          | 124                     |
| BANGLADESH                    |                           |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DHAKHA                        | BIMAN BANGLADESH AIRLINES | S                 | 32                | 0          | 0        | 31                         | 25               | 9           | 34                     | 0                      | 0                       | 46                         | 62                       | 14                         | 26                      |
| TOTAL DHAKHA                  |                           |                   | 32                | 0          | 0        | 31                         | 25               | 9           | 34                     | 0                      | 0                       | 46                         | 62                       | 14                         | 26                      |
| TOTAL BANGLADESH              |                           |                   | 32                | 0          | 0        | 31                         | 25               | 9           | 34                     | 0                      | 0                       | 46                         | 62                       | 14                         | 26                      |
| BELGIUM                       |                           |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                      | BRITISH AIRWAYS PLC       | S                 | 338               | 0          | 0        | 74                         | 10               | 9           | 7                      | 0                      | 0                       | 16                         | 73                       | 12                         | 368                     |
|                               | BRUSSELS AIRLINES         | S                 | 174               | 0          | 0        | 68                         | 14               | 13          | 5                      | 0                      | 0                       | 15                         | 82                       | 8                          | 175                     |
| TOTAL BRUSSELS                |                           |                   | 512               | 0          | 0        | 72                         | 12               | 10          | 6                      | 0                      | 0                       | 16                         | 76                       | 11                         | 543                     |
| TOTAL BELGIUM                 |                           |                   | 512               | 0          | 0        | 72                         | 12               | 10          | 6                      | 0                      | 0                       | 16                         | 76                       | 11                         | 543                     |
| BRAZIL                        |                           |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIO DE JANEIRO (GALEAO)       | BRITISH AIRWAYS PLC       | S                 | 62                | 0          | 0        | 79                         | 11               | 5           | 5                      | 0                      | 0                       | 12                         | 73                       | 12                         | 62                      |
| TOTAL RIO DE JANEIRO (GALEAO) |                           |                   | 62                | 0          | 0        | 79                         | 11               | 5           | 5                      | 0                      | 0                       | 12                         | 73                       | 12                         | 62                      |
| SAO PAULO (GUARULHOS)         | BRITISH AIRWAYS PLC       | S                 | 89                | 0          | 0        | 82                         | 15               | 1           | 2                      | 0                      | 0                       | 7                          | 84                       | 11                         | 62                      |
|                               | TAM LINHAS AEREAS         | S                 | 62                | 0          | 0        | 95                         | 3                | 0           | 2                      | 0                      | 0                       | 3                          | 66                       | 19                         | 62                      |
| TOTAL SAO PAULO (GUARULHOS)   |                           |                   | 151               | 0          | 0        | 87                         | 10               | 1           | 2                      | 0                      | 0                       | 6                          | 75                       | 15                         | 124                     |
| TOTAL BRAZIL                  |                           |                   | 213               | 0          | 0        | 85                         | 10               | 2           | 3                      | 0                      | 0                       | 8                          | 74                       | 14                         | 186                     |
| BRUNEI                        |                           |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BANDAR SERI BEGAWAN           | ROYAL BRUNEI AIRLINES     | S                 | 62                | 0          | 0        | 69                         | 15               | 8           | 6                      | 2                      | 0                       | 18                         | 79                       | 26                         | 62                      |
| TOTAL BANDAR SERI BEGAWAN     |                           |                   | 62                | 0          | 0        | 69                         | 15               | 8           | 6                      | 2                      | 0                       | 18                         | 79                       | 26                         | 62                      |
| TOTAL BRUNEI                  |                           |                   | 62                | 0          | 0        | 69                         | 15               | 8           | 6                      | 2                      | 0                       | 18                         | 79                       | 26                         | 62                      |
| BULGARIA                      |                           |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SOFIA                         | BRITISH AIRWAYS PLC       | S                 | 62                | 0          | 0        | 74                         | 15               | 3           | 8                      | 0                      | 0                       | 16                         | 95                       | 5                          | 61                      |
|                               | BULGARIA AIR              | S                 | 50                | 0          | 0        | 48                         | 16               | 26          | 10                     | 0                      | 0                       | 26                         | 46                       | 22                         | 48                      |
| TOTAL SOFIA                   |                           |                   | 112               | 0          | 0        | 63                         | 15               | 13          | 9                      | 0                      | 0                       | 21                         | 73                       | 12                         | 109                     |
| TOTAL BULGARIA                |                           |                   | 112               | 0          | 0        | 63                         | 15               | 13          | 9                      | 0                      | 0                       | 21                         | 73                       | 12                         | 109                     |
| CANADA                        |                           |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CALGARY                       | AIR CANADA                | S                 | 79                | 0          | 1        | 78                         | 10               | 6           | 4                      | 1                      | 0                       | 15                         | 71                       | 13                         | 62                      |
|                               | BRITISH AIRWAYS PLC       | S                 | 62                | 0          | 1        | 94                         | 5                | 2           | 0                      | 0                      | 0                       | 4                          | 77                       | 13                         | 62                      |
| TOTAL CALGARY                 |                           |                   | 141               | 0          | 2        | 85                         | 8                | 4           | 2                      | 1                      | 0                       | 10                         | 74                       | 13                         | 124                     |
| EDMONTON                      | AIR CANADA                | S                 | 36                | 0          | 0        | 72                         | 25               | 0           | 3                      | 0                      | 0                       | 13                         | 66                       | 14                         | 53                      |
| TOTAL EDMONTON                |                           |                   | 36                | 0          | 0        | 72                         | 25               | 0           | 3                      | 0                      | 0                       | 13                         | 66                       | 14                         | 53                      |
| HALIFAX INT                   | AIR CANADA                | S                 | 54                | 0          | 0        | 80                         | 15               | 2           | 4                      | 0                      | 0                       | 8                          | 86                       | 8                          | 51                      |
| TOTAL HALIFAX INT             |                           |                   | 54                | 0          | 0        | 80                         | 15               | 2           | 4                      | 0                      | 0                       | 8                          | 86                       | 8                          | 51                      |
| MONTREAL (DORVAL)             | AIR CANADA                | S                 | 62                | 0          | 0        | 81                         | 10               | 6           | 3                      | 0                      | 0                       | 10                         | 68                       | 19                         | 62                      |
|                               | BRITISH AIRWAYS PLC       | S                 | 62                | 0          | 0        | 90                         | 5                | 2           | 0                      | 3                      | 0                       | 10                         | 60                       | 21                         | 62                      |
| TOTAL MONTREAL (DORVAL)       |                           |                   | 124               | 0          | 0        | 85                         | 7                | 4           | 2                      | 2                      | 0                       | 10                         | 64                       | 20                         | 124                     |
| OTTAWA INTERNATIONAL          | AIR CANADA                | S                 | 62                | 0          | 0        | 77                         | 15               | 5           | 2                      | 2                      | 0                       | 12                         | 72                       | 14                         | 58                      |

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Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL OTTAWA INTERNATIONAL           |                             |                   | 62                | 0        | 0         | 77                         | 15               | 5           | 2                      | 2                      | 0                       | 12                         | 72                       | 14                         | 58                      |
| ST JOHNS                             | AIR CANADA                  | S                 | 58                | 0        | 4         | 86                         | 5                | 5           | 3                      | 0                      | 11                      | 82                         | 12                       | 56                         |                         |
| TOTAL ST JOHNS                       |                             |                   | 58                | 0        | 4         | 86                         | 5                | 5           | 3                      | 0                      | 11                      | 82                         | 12                       | 56                         |                         |
| TORONTO                              | AIR CANADA                  | S                 | 248               | 0        | 0         | 74                         | 16               | 5           | 3                      | 2                      | 0                       | 16                         | 65                       | 23                         | 244                     |
|                                      | BRITISH AIRWAYS PLC         | S                 | 141               | 0        | 0         | 63                         | 21               | 8           | 6                      | 2                      | 0                       | 21                         | 51                       | 48                         | 136                     |
| TOTAL TORONTO                        |                             |                   | 389               | 0        | 0         | 70                         | 18               | 6           | 4                      | 2                      | 0                       | 17                         | 60                       | 32                         | 380                     |
| VANCOUVER                            | AIR CANADA                  | S                 | 62                | 0        | 0         | 81                         | 11               | 8           | 0                      | 0                      | 0                       | 9                          | 66                       | 24                         | 62                      |
|                                      | BRITISH AIRWAYS PLC         | S                 | 83                | 0        | 0         | 77                         | 16               | 5           | 2                      | 0                      | 0                       | 11                         | 63                       | 21                         | 80                      |
| TOTAL VANCOUVER                      |                             |                   | 145               | 0        | 0         | 79                         | 14               | 6           | 1                      | 0                      | 0                       | 10                         | 67                       | 20                         | 159                     |
| TOTAL CANADA                         |                             |                   | 1009              | 0        | 6         | 77                         | 14               | 5           | 3                      | 1                      | 0                       | 13                         | 67                       | 22                         | 1005                    |
| CAYMAN ISLANDS                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GRAND CAYMAN                         | BRITISH AIRWAYS PLC         | S                 | 34                | 0        | 0         | 82                         | 6                | 3           | 9                      | 0                      | 0                       | 15                         | 86                       | 6                          | 36                      |
| TOTAL GRAND CAYMAN                   |                             |                   | 34                | 0        | 0         | 82                         | 6                | 3           | 9                      | 0                      | 0                       | 15                         | 86                       | 6                          | 36                      |
| TOTAL CAYMAN ISLANDS                 |                             |                   | 34                | 0        | 0         | 82                         | 6                | 3           | 9                      | 0                      | 0                       | 15                         | 86                       | 6                          | 36                      |
| CHINA                                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BEIJING                              | AIR CHINA                   | S                 | 111               | 0        | 3         | 59                         | 14               | 18          | 10                     | 0                      | 0                       | 22                         | 53                       | 21                         | 62                      |
|                                      | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 60                         | 23               | 11          | 6                      | 0                      | 0                       | 16                         | 60                       | 20                         | 62                      |
| TOTAL BEIJING                        |                             |                   | 173               | 0        | 3         | 59                         | 17               | 16          | 9                      | 0                      | 0                       | 20                         | 56                       | 20                         | 124                     |
| CHENGDU                              | BRITISH AIRWAYS PLC         | S                 | 44                | 0        | 0         | 66                         | 9                | 11          | 9                      | 5                      | 0                       | 32                         | 53                       | 25                         | 38                      |
| TOTAL CHENGDU                        |                             |                   | 44                | 0        | 0         | 66                         | 9                | 11          | 9                      | 5                      | 0                       | 32                         | 53                       | 25                         | 38                      |
| GUANGZHOU BAIYUN INTERNATIONAL       | CHINA SOUTHERN              | S                 | 62                | 0        | 0         | 81                         | 5                | 3           | 11                     | 0                      | 0                       | 16                         | 87                       | 24                         | 52                      |
| TOTAL GUANGZHOU BAIYUN INTERNATIONAL |                             |                   | 62                | 0        | 0         | 81                         | 5                | 3           | 11                     | 0                      | 0                       | 16                         | 87                       | 24                         | 52                      |
| SHANGHAI (PU DONG)                   | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 61                         | 24               | 8           | 5                      | 2                      | 0                       | 18                         | 55                       | 29                         | 62                      |
|                                      | CHINA EASTERN AIRLINES      | S                 | 62                | 0        | 0         | 74                         | 10               | 6           | 10                     | 0                      | 0                       | 15                         | 79                       | 8                          | 38                      |
|                                      | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0        | 2         | 75                         | 8                | 10          | 3                      | 3                      | 0                       | 16                         | 65                       | 13                         | 62                      |
| TOTAL SHANGHAI (PU DONG)             |                             |                   | 184               | 0        | 2         | 70                         | 14               | 8           | 6                      | 2                      | 0                       | 17                         | 64                       | 18                         | 162                     |
| TOTAL CHINA                          |                             |                   | 463               | 0        | 5         | 67                         | 13               | 11          | 8                      | 1                      | 0                       | 19                         | 64                       | 20                         | 376                     |
| COLOMBIA                             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BOGOTA                               | AVIANCA COLOMBIA            | S                 | 38                | 0        | 2         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL BOGOTA                         |                             |                   | 38                | 0        | 2         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL COLOMBIA                       |                             |                   | 38                | 0        | 2         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| CROATIA                              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SPLIT                                | BRITISH AIRWAYS PLC         | S                 | 18                | 0        | 0         | 89                         | 6                | 0           | 6                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                      | CROATIA AIRLINES            | S                 | 10                | 0        | 0         | 70                         | 30               | 0           | 0                      | 0                      | 0                       | 13                         | 90                       | 11                         | 10                      |
| TOTAL SPLIT                          |                             |                   | 28                | 0        | 0         | 82                         | 14               | 0           | 4                      | 0                      | 0                       | 9                          | 90                       | 11                         | 10                      |
| ZAGREB                               | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 81                         | 6                | 11          | 2                      | 0                      | 0                       | 11                         | 87                       | 9                          | 62                      |
|                                      | CROATIA AIRLINES            | S                 | 70                | 0        | 0         | 43                         | 29               | 21          | 7                      | 0                      | 0                       | 23                         | 76                       | 12                         | 70                      |
| TOTAL ZAGREB                         |                             |                   | 132               | 0        | 0         | 61                         | 18               | 17          | 5                      | 0                      | 0                       | 17                         | 81                       | 10                         | 132                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL CROATIA</b>        |                     |                   | <b>160</b>        | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>18</b>        | <b>14</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>82</b>                | <b>10</b>                  | <b>142</b>              |
| <b>CYPRUS</b>               |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                     | AEGEAN AIRLINES     | S                 | 62                | 0        | 0         | 53                         | 27               | 15          | 5                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|                             | BRITISH AIRWAYS PLC | S                 | 114               | 0        | 0         | 51                         | 18               | 23          | 8                      | 0                      | 0                       | 22                         | 65                       | 15                         | 62                      |
| <b>TOTAL LARNACA</b>        |                     |                   | <b>176</b>        | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>22</b>        | <b>20</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>63</b>                | <b>16</b>                  | <b>124</b>              |
| <b>TOTAL CYPRUS</b>         |                     |                   | <b>176</b>        | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>22</b>        | <b>20</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>63</b>                | <b>16</b>                  | <b>124</b>              |
| <b>CZECH REPUBLIC</b>       |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                      | BRITISH AIRWAYS PLC | S                 | 290               | 0        | 0         | 74                         | 11               | 7           | 8                      | 0                      | 0                       | 15                         | 86                       | 8                          | 292                     |
| <b>TOTAL PRAGUE</b>         |                     |                   | <b>290</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>11</b>        | <b>7</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>86</b>                | <b>8</b>                   | <b>292</b>              |
| <b>TOTAL CZECH REPUBLIC</b> |                     |                   | <b>290</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>11</b>        | <b>7</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>86</b>                | <b>8</b>                   | <b>292</b>              |
| <b>DENMARK</b>              |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                  | BRITISH AIRWAYS PLC | S                 | 351               | 0        | 0         | 73                         | 11               | 9           | 8                      | 0                      | 0                       | 16                         | 87                       | 7                          | 354                     |
|                             | SAS                 | S                 | 324               | 0        | 0         | 69                         | 13               | 11          | 6                      | 0                      | 0                       | 14                         | 81                       | 11                         | 345                     |
| <b>TOTAL COPENHAGEN</b>     |                     |                   | <b>675</b>        | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>12</b>        | <b>10</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>84</b>                | <b>9</b>                   | <b>699</b>              |
| <b>TOTAL DENMARK</b>        |                     |                   | <b>675</b>        | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>12</b>        | <b>10</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>84</b>                | <b>9</b>                   | <b>699</b>              |
| <b>EGYPT</b>                |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CAIRO                       | BRITISH AIRWAYS PLC | S                 | 62                | 0        | 0         | 74                         | 19               | 3           | 3                      | 0                      | 0                       | 11                         | 69                       | 13                         | 62                      |
|                             | EGYPT AIR           | S                 | 118               | 0        | 0         | 67                         | 19               | 12          | 2                      | 0                      | 0                       | 13                         | 60                       | 18                         | 124                     |
| <b>TOTAL CAIRO</b>          |                     |                   | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>        | <b>9</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>63</b>                | <b>16</b>                  | <b>186</b>              |
| LUXOR                       | EGYPT AIR           | S                 | 8                 | 0        | 0         | 50                         | 0                | 25          | 25                     | 0                      | 0                       | 39                         | 50                       | 12                         | 8                       |
| <b>TOTAL LUXOR</b>          |                     |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>25</b>   | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>39</b>                  | <b>50</b>                | <b>12</b>                  | <b>8</b>                |
| <b>TOTAL EGYPT</b>          |                     |                   | <b>188</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>63</b>                | <b>16</b>                  | <b>194</b>              |
| <b>ETHIOPIA</b>             |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ADDIS ABABA                 | ETHIOPIAN AIRLINES  | S                 | 58                | 0        | 0         | 76                         | 17               | 3           | 2                      | 2                      | 0                       | 12                         | 81                       | 10                         | 54                      |
| <b>TOTAL ADDIS ABABA</b>    |                     |                   | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>17</b>        | <b>3</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>12</b>                  | <b>81</b>                | <b>10</b>                  | <b>54</b>               |
| <b>TOTAL ETHIOPIA</b>       |                     |                   | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>17</b>        | <b>3</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>12</b>                  | <b>81</b>                | <b>10</b>                  | <b>54</b>               |
| <b>FINLAND</b>              |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                    | BRITISH AIRWAYS PLC | S                 | 122               | 0        | 0         | 76                         | 7                | 12          | 4                      | 0                      | 0                       | 12                         | 80                       | 13                         | 124                     |
|                             | FINNAIR             | S                 | 308               | 0        | 0         | 80                         | 11               | 7           | 2                      | 0                      | 0                       | 9                          | 85                       | 10                         | 307                     |
| <b>TOTAL HELSINKI</b>       |                     |                   | <b>430</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>10</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>11</b>                  | <b>431</b>              |
| <b>TOTAL FINLAND</b>        |                     |                   | <b>430</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>10</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>11</b>                  | <b>431</b>              |
| <b>FRANCE</b>               |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BASTIA                      | BRITISH AIRWAYS PLC | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 100                      | 0                          | 3                       |
| <b>TOTAL BASTIA</b>         |                     |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>100</b>               | <b>0</b>                   | <b>3</b>                |
| LYON                        | BRITISH AIRWAYS PLC | S                 | 186               | 0        | 0         | 77                         | 13               | 6           | 3                      | 0                      | 0                       | 10                         | 75                       | 10                         | 186                     |
| <b>TOTAL LYON</b>           |                     |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>13</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>75</b>                | <b>10</b>                  | <b>186</b>              |
| MARSEILLE                   | BRITISH AIRWAYS PLC | S                 | 184               | 0        | 0         | 81                         | 9                | 7           | 3                      | 0                      | 0                       | 11                         | 76                       | 14                         | 184                     |



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| ORIGIN / DESTINATION            | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MARSEILLE                 |                     |                   | 184               | 0        | 0         | 81                         | 9                | 7           | 3                      | 0                      | 0                       | 11                         | 76                       | 14                         | 184                     |
| NICE                            | BRITISH AIRWAYS PLC | S                 | 428               | 0        | 0         | 70                         | 13               | 9           | 7                      | 0                      | 0                       | 17                         | 75                       | 12                         | 430                     |
|                                 | ENTER AIR           | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL NICE                      |                     |                   | 431               | 0        | 0         | 70                         | 13               | 9           | 7                      | 0                      | 0                       | 17                         | 75                       | 12                         | 432                     |
| PARIS (CHARLES DE GAULLE)       | AIR FRANCE          | S                 | 428               | 0        | 0         | 86                         | 8                | 5           | 2                      | 0                      | 0                       | 8                          | 84                       | 8                          | 488                     |
|                                 | BRITISH AIRWAYS PLC | S                 | 401               | 0        | 1         | 72                         | 12               | 8           | 8                      | 0                      | 0                       | 16                         | 73                       | 12                         | 404                     |
| TOTAL PARIS (CHARLES DE GAULLE) |                     |                   | 829               | 0        | 1         | 79                         | 10               | 6           | 5                      | 0                      | 0                       | 12                         | 79                       | 10                         | 892                     |
| PARIS (ORLY)                    | BRITISH AIRWAYS PLC | S                 | 248               | 0        | 0         | 69                         | 12               | 10          | 8                      | 0                      | 0                       | 17                         | 78                       | 11                         | 246                     |
| TOTAL PARIS (ORLY)              |                     |                   | 248               | 0        | 0         | 69                         | 12               | 10          | 8                      | 0                      | 0                       | 17                         | 78                       | 11                         | 246                     |
| TOULOUSE (BLAGNAC)              | BRITISH AIRWAYS PLC | S                 | 186               | 0        | 0         | 73                         | 9                | 10          | 9                      | 0                      | 0                       | 18                         | 84                       | 9                          | 184                     |
| TOTAL TOULOUSE (BLAGNAC)        |                     |                   | 186               | 0        | 0         | 73                         | 9                | 10          | 9                      | 0                      | 0                       | 18                         | 84                       | 9                          | 184                     |
| TOTAL FRANCE                    |                     |                   | 2067              | 1        | 1         | 75                         | 11               | 8           | 6                      | 0                      | 0                       | 14                         | 78                       | 11                         | 2131                    |
| GERMANY                         |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (TEGEL)                  | BRITISH AIRWAYS PLC | S                 | 391               | 0        | 1         | 74                         | 10               | 6           | 10                     | 0                      | 0                       | 15                         | 77                       | 11                         | 406                     |
|                                 | GERMANWINGS         | S                 | 173               | 0        | 1         | 63                         | 17               | 10          | 9                      | 0                      | 0                       | 20                         | 71                       | 13                         | 174                     |
| TOTAL BERLIN (TEGEL)            |                     |                   | 564               | 0        | 2         | 70                         | 13               | 7           | 10                     | 0                      | 0                       | 17                         | 75                       | 12                         | 580                     |
| COLOGNE BONN                    | GERMANWINGS         | S                 | 154               | 0        | 0         | 70                         | 12               | 9           | 9                      | 0                      | 0                       | 16                         | 77                       | 20                         | 156                     |
| TOTAL COLOGNE BONN              |                     |                   | 154               | 0        | 0         | 70                         | 12               | 9           | 9                      | 0                      | 0                       | 16                         | 77                       | 20                         | 156                     |
| DUSSELDORF                      | BRITISH AIRWAYS PLC | S                 | 344               | 0        | 0         | 74                         | 12               | 9           | 5                      | 0                      | 0                       | 12                         | 85                       | 8                          | 330                     |
|                                 | GERMANWINGS         | S                 | 242               | 0        | 0         | 64                         | 14               | 10          | 11                     | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL DUSSELDORF                |                     |                   | 586               | 0        | 0         | 70                         | 13               | 10          | 8                      | 0                      | 0                       | 15                         | 80                       | 10                         | 613                     |
| FRANKFURT MAIN                  | BRITISH AIRWAYS PLC | S                 | 394               | 0        | 1         | 65                         | 16               | 11          | 8                      | 0                      | 0                       | 18                         | 81                       | 10                         | 378                     |
|                                 | LUFTHANSA           | S                 | 714               | 0        | 8         | 71                         | 15               | 10          | 4                      | 0                      | 0                       | 14                         | 83                       | 9                          | 726                     |
| TOTAL FRANKFURT MAIN            |                     |                   | 1108              | 0        | 9         | 69                         | 15               | 10          | 6                      | 0                      | 0                       | 16                         | 82                       | 9                          | 1104                    |
| HAMBURG                         | BRITISH AIRWAYS PLC | S                 | 308               | 0        | 0         | 75                         | 13               | 3           | 9                      | 0                      | 0                       | 15                         | 86                       | 7                          | 300                     |
|                                 | GERMANWINGS         | S                 | 162               | 0        | 1         | 59                         | 16               | 14          | 10                     | 0                      | 0                       | 21                         | 78                       | 13                         | 166                     |
| TOTAL HAMBURG                   |                     |                   | 470               | 0        | 1         | 70                         | 14               | 7           | 9                      | 0                      | 0                       | 17                         | 83                       | 9                          | 466                     |
| HANOVER                         | BRITISH AIRWAYS PLC | S                 | 184               | 0        | 0         | 80                         | 11               | 6           | 3                      | 0                      | 0                       | 10                         | 83                       | 11                         | 186                     |
| TOTAL HANOVER                   |                     |                   | 184               | 0        | 0         | 80                         | 11               | 6           | 3                      | 0                      | 0                       | 10                         | 83                       | 11                         | 186                     |
| MUNICH                          | BRITISH AIRWAYS PLC | S                 | 390               | 0        | 0         | 72                         | 14               | 9           | 5                      | 1                      | 0                       | 16                         | 81                       | 8                          | 351                     |
|                                 | LUFTHANSA           | S                 | 464               | 0        | 4         | 72                         | 15               | 8           | 4                      | 0                      | 0                       | 13                         | 77                       | 11                         | 467                     |
| TOTAL MUNICH                    |                     |                   | 854               | 0        | 4         | 72                         | 15               | 8           | 5                      | 0                      | 0                       | 14                         | 79                       | 10                         | 818                     |
| STUTTGART                       | BRITISH AIRWAYS PLC | S                 | 114               | 0        | 0         | 65                         | 13               | 11          | 9                      | 3                      | 0                       | 24                         | 83                       | 6                          | 112                     |
|                                 | GERMANWINGS         | S                 | 156               | 0        | 0         | 79                         | 5                | 6           | 10                     | 0                      | 0                       | 16                         | 75                       | 13                         | 156                     |
| TOTAL STUTTGART                 |                     |                   | 270               | 0        | 0         | 73                         | 9                | 8           | 10                     | 1                      | 0                       | 19                         | 78                       | 10                         | 268                     |
| TOTAL GERMANY                   |                     |                   | 4190              | 0        | 16        | 71                         | 13               | 9           | 7                      | 0                      | 0                       | 16                         | 80                       | 10                         | 4191                    |
| GHANA                           |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ACCRA                           | BRITISH AIRWAYS PLC | S                 | 63                | 0        | 0         | 56                         | 19               | 16          | 10                     | 0                      | 0                       | 24                         | 42                       | 32                         | 65                      |
| TOTAL ACCRA                     |                     |                   | 63                | 0        | 0         | 56                         | 19               | 16          | 10                     | 0                      | 0                       | 24                         | 42                       | 32                         | 65                      |

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|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GHANA                    |                             |                   | 63                | 0          | 0        | 56                         | 19               | 16          | 10                     | 0                      | 0                       | 24                         | 42                       | 32                         | 65                      |
| GIBRALTAR                      |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                      | BRITISH AIRWAYS PLC         | S                 | 82                | 0          | 0        | 72                         | 7                | 12          | 9                      | 0                      | 0                       | 16                         | 85                       | 10                         | 79                      |
| TOTAL GIBRALTAR                |                             |                   | 82                | 0          | 0        | 72                         | 7                | 12          | 9                      | 0                      | 0                       | 16                         | 85                       | 10                         | 79                      |
| TOTAL GIBRALTAR                |                             |                   | 82                | 0          | 0        | 72                         | 7                | 12          | 9                      | 0                      | 0                       | 16                         | 85                       | 10                         | 79                      |
| GREECE                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                         | AEGEAN AIRLINES             | S                 | 186               | 0          | 0        | 76                         | 13               | 8           | 3                      | 0                      | 0                       | 12                         | 73                       | 11                         | 186                     |
|                                | BRITISH AIRWAYS PLC         | S                 | 257               | 0          | 1        | 68                         | 18               | 9           | 3                      | 1                      | 1                       | 20                         | 79                       | 13                         | 210                     |
| TOTAL ATHENS                   |                             |                   | 443               | 0          | 1        | 72                         | 16               | 8           | 3                      | 0                      | 0                       | 17                         | 76                       | 12                         | 396                     |
| CORFU                          | BRITISH AIRWAYS PLC         | C                 | 4                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                                | BRITISH AIRWAYS PLC         | S                 | 36                | 0          | 0        | 72                         | 19               | 8           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL CORFU                    |                             |                   | 40                | 0          | 0        | 70                         | 23               | 8           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| KALAMATA                       | BRITISH AIRWAYS PLC         | C                 | 9                 | 0          | 0        | 44                         | 44               | 11          | 0                      | 0                      | 0                       | 16                         | 57                       | 14                         | 7                       |
| TOTAL KALAMATA                 |                             |                   | 9                 | 0          | 0        | 44                         | 44               | 11          | 0                      | 0                      | 0                       | 16                         | 57                       | 14                         | 7                       |
| KOS                            | BRITISH AIRWAYS PLC         | C                 | 9                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 89                       | 3                          | 9                       |
|                                | BRITISH AIRWAYS PLC         | S                 | 18                | 0          | 1        | 83                         | 11               | 6           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL KOS                      |                             |                   | 27                | 0          | 1        | 89                         | 7                | 4           | 0                      | 0                      | 0                       | 5                          | 89                       | 3                          | 9                       |
| LEMNOS                         | BRITISH AIRWAYS PLC         | C                 | 12                | 0          | 0        | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 18                         | 1                       |
| TOTAL LEMNOS                   |                             |                   | 12                | 0          | 0        | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 18                         | 1                       |
| MIKONOS                        | BRITISH AIRWAYS PLC         | S                 | 18                | 0          | 0        | 72                         | 22               | 6           | 0                      | 0                      | 0                       | 10                         | 89                       | 6                          | 18                      |
| TOTAL MIKONOS                  |                             |                   | 18                | 0          | 0        | 72                         | 22               | 6           | 0                      | 0                      | 0                       | 10                         | 89                       | 6                          | 18                      |
| PREVEZA                        | BRITISH AIRWAYS PLC         | C                 | 3                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 0                          | 2                       |
| TOTAL PREVEZA                  |                             |                   | 3                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 0                          | 2                       |
| RHODES                         | BRITISH AIRWAYS PLC         | C                 | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 70                       | 10                         | 10                      |
| TOTAL RHODES                   |                             |                   | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 70                       | 10                         | 10                      |
| THIRA (SANTORINI)              | BRITISH AIRWAYS PLC         | S                 | 26                | 0          | 0        | 58                         | 31               | 8           | 4                      | 0                      | 0                       | 16                         | 75                       | 12                         | 16                      |
| TOTAL THIRA (SANTORINI)        |                             |                   | 26                | 0          | 0        | 58                         | 31               | 8           | 4                      | 0                      | 0                       | 16                         | 75                       | 12                         | 16                      |
| TOTAL GREECE                   |                             |                   | 588               | 0          | 2        | 72                         | 17               | 8           | 2                      | 0                      | 0                       | 15                         | 76                       | 12                         | 459                     |
| HONG KONG                      |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HONG KONG (CHEK LAP KOK)       | BRITISH AIRWAYS PLC         | S                 | 124               | 0          | 0        | 72                         | 15               | 8           | 4                      | 2                      | 0                       | 17                         | 65                       | 24                         | 124                     |
|                                | CATHAY PACIFIC AIRWAYS      | S                 | 278               | 0          | 0        | 45                         | 19               | 23          | 10                     | 2                      | 0                       | 31                         | 53                       | 32                         | 294                     |
|                                | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0          | 0        | 79                         | 10               | 5           | 5                      | 2                      | 0                       | 14                         | 91                       | 9                          | 53                      |
| TOTAL HONG KONG (CHEK LAP KOK) |                             |                   | 464               | 0          | 0        | 57                         | 16               | 17          | 8                      | 2                      | 0                       | 25                         | 60                       | 27                         | 471                     |
| TOTAL HONG KONG                |                             |                   | 464               | 0          | 0        | 57                         | 16               | 17          | 8                      | 2                      | 0                       | 25                         | 60                       | 27                         | 471                     |
| HUNGARY                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                       | BRITISH AIRWAYS PLC         | S                 | 186               | 0          | 0        | 68                         | 13               | 11          | 8                      | 0                      | 0                       | 16                         | 76                       | 11                         | 186                     |
| TOTAL BUDAPEST                 |                             |                   | 186               | 0          | 0        | 68                         | 13               | 11          | 8                      | 0                      | 0                       | 16                         | 76                       | 11                         | 186                     |
| TOTAL HUNGARY                  |                             |                   | 186               | 0          | 0        | 68                         | 13               | 11          | 8                      | 0                      | 0                       | 16                         | 76                       | 11                         | 186                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ICELAND</b>                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                                | ICELANDAIR                  | S                 | 124               | 0        | 0         | 75                         | 15               | 8           | 2                      | 0                      | 0                       | 9                          | 51                       | 25                         | 118                     |
| <b>TOTAL KEFLAVIK</b>                   |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>15</b>        | <b>8</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>51</b>                | <b>25</b>                  | <b>118</b>              |
| <b>TOTAL ICELAND</b>                    |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>15</b>        | <b>8</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>51</b>                | <b>25</b>                  | <b>118</b>              |
| <b>INDIA</b>                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BANGALORE (BENGALURU)                   | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 55                         | 26               | 15          | 5                      | 0                      | 0                       | 19                         | 63                       | 31                         | 62                      |
| <b>TOTAL BANGALORE (BENGALURU)</b>      |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>26</b>        | <b>15</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>63</b>                | <b>31</b>                  | <b>62</b>               |
| CHENNAI                                 | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 71                         | 16               | 6           | 6                      | 0                      | 0                       | 14                         | 70                       | 10                         | 53                      |
| <b>TOTAL CHENNAI</b>                    |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>16</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>70</b>                | <b>10</b>                  | <b>53</b>               |
| DELHI                                   | AIR INDIA                   | S                 | 123               | 0        | 0         | 75                         | 12               | 9           | 1                      | 3                      | 0                       | 16                         | 96                       | 2                          | 123                     |
|   | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 80                         | 14               | 6           | 0                      | 1                      | 0                       | 9                          | 62                       | 38                         | 123                     |
|   | JET AIRWAYS                 | S                 | 62                | 0        | 0         | 55                         | 16               | 23          | 6                      | 0                      | 0                       | 20                         | 85                       | 9                          | 62                      |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 56                         | 18               | 23          | 3                      | 0                      | 0                       | 19                         | 93                       | 2                          | 61                      |
| <b>TOTAL DELHI</b>                      |                             |                   | <b>371</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>14</b>        | <b>12</b>   | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>82</b>                | <b>15</b>                  | <b>369</b>              |
| HYDERABAD ( RAJIV GHANDI )              | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 55                         | 23               | 16          | 6                      | 0                      | 0                       | 22                         | 35                       | 40                         | 60                      |
| <b>TOTAL HYDERABAD ( RAJIV GHANDI )</b> |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>23</b>        | <b>16</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>35</b>                | <b>40</b>                  | <b>60</b>               |
| MUMBAI                                  | AIR INDIA                   | S                 | 62                | 0        | 0         | 47                         | 23               | 16          | 11                     | 3                      | 0                       | 35                         | 81                       | 16                         | 62                      |
|   | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 77                         | 13               | 10          | 0                      | 0                      | 0                       | 10                         | 64                       | 19                         | 124                     |
|   | JET AIRWAYS                 | S                 | 124               | 0        | 0         | 73                         | 15               | 10          | 1                      | 0                      | 0                       | 10                         | 89                       | 5                          | 124                     |
| <b>TOTAL MUMBAI</b>                     |                             |                   | <b>310</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>16</b>        | <b>11</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>79</b>                | <b>11</b>                  | <b>372</b>              |
| <b>TOTAL INDIA</b>                      |                             |                   | <b>867</b>        | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>16</b>        | <b>12</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>76</b>                | <b>16</b>                  | <b>916</b>              |
| <b>IRAN</b>                             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TEHRAN IMAM KHOMEINI                    | IRAN AIR                    | S                 | 26                | 0        | 0         | 50                         | 23               | 19          | 8                      | 0                      | 0                       | 22                         | 62                       | 17                         | 26                      |
| <b>TOTAL TEHRAN IMAM KHOMEINI</b>       |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>23</b>        | <b>19</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>62</b>                | <b>17</b>                  | <b>26</b>               |
| <b>TOTAL IRAN</b>                       |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>23</b>        | <b>19</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>62</b>                | <b>17</b>                  | <b>26</b>               |
| <b>IRISH REPUBLIC</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                                    | AER LINGUS                  | S                 | 248               | 0        | 0         | 86                         | 4                | 5           | 5                      | 0                      | 0                       | 8                          | 84                       | 9                          | 291                     |
| <b>TOTAL CORK</b>                       |                             |                   | <b>248</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>4</b>         | <b>5</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>84</b>                | <b>9</b>                   | <b>291</b>              |
| DUBLIN                                  | AER LINGUS                  | S                 | 757               | 0        | 0         | 71                         | 11               | 10          | 7                      | 0                      | 0                       | 15                         | 77                       | 11                         | 745                     |
|   | BRITISH AIRWAYS PLC         | S                 | 488               | 0        | 0         | 70                         | 14               | 10          | 6                      | 1                      | 0                       | 16                         | 74                       | 12                         | 477                     |
| <b>TOTAL DUBLIN</b>                     |                             |                   | <b>1245</b>       | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>12</b>        | <b>10</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>76</b>                | <b>11</b>                  | <b>1222</b>             |
| SHANNON                                 | AER LINGUS                  | S                 | 186               | 0        | 0         | 81                         | 7                | 6           | 6                      | 0                      | 0                       | 10                         | 79                       | 9                          | 178                     |
| <b>TOTAL SHANNON</b>                    |                             |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>7</b>         | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>79</b>                | <b>9</b>                   | <b>178</b>              |
| <b>TOTAL IRISH REPUBLIC</b>             |                             |                   | <b>1679</b>       | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>10</b>        | <b>9</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>77</b>                | <b>11</b>                  | <b>1691</b>             |
| <b>ISRAEL</b>                           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                                | BRITISH AIRWAYS PLC         | S                 | 176               | 0        | 0         | 67                         | 17               | 9           | 7                      | 0                      | 0                       | 17                         | 67                       | 15                         | 124                     |
|   | EL AL                       | S                 | 90                | 0        | 0         | 57                         | 19               | 14          | 7                      | 3                      | 0                       | 29                         | 67                       | 14                         | 94                      |
| <b>TOTAL TEL AVIV</b>                   |                             |                   | <b>266</b>        | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>18</b>        | <b>11</b>   | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>67</b>                | <b>15</b>                  | <b>218</b>              |

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|------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ISRAEL           |                     |                   | 266               | 0        | 0         | 64                         | 18               | 11          | 7                      | 1                      | 0                       | 21                         | 67                       | 15                         | 218                     |
| ITALY                  |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BOLOGNA                | BRITISH AIRWAYS PLC | S                 | 184               | 0        | 0         | 66                         | 15               | 7           | 11                     | 0                      | 1                       | 20                         | 75                       | 12                         | 183                     |
| TOTAL BOLOGNA          |                     |                   | 184               | 0        | 0         | 66                         | 15               | 7           | 11                     | 0                      | 1                       | 20                         | 75                       | 12                         | 183                     |
| CAGLIARI (ELMAS)       | BRITISH AIRWAYS PLC | C                 | 6                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 78                       | 11                         | 9                       |
| TOTAL CAGLIARI (ELMAS) |                     |                   | 6                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 78                       | 11                         | 9                       |
| MILAN (LINATE)         | ALITALIA (CAI)      | S                 | 124               | 0        | 0         | 73                         | 8                | 14          | 6                      | 0                      | 0                       | 14                         | 84                       | 8                          | 175                     |
|                        | BRITISH AIRWAYS PLC | S                 | 389               | 0        | 0         | 72                         | 11               | 11          | 5                      | 1                      | 0                       | 15                         | 75                       | 12                         | 374                     |
| TOTAL MILAN (LINATE)   |                     |                   | 513               | 0        | 0         | 73                         | 11               | 11          | 5                      | 0                      | 0                       | 15                         | 78                       | 11                         | 549                     |
| MILAN (MALPENSA)       | BRITISH AIRWAYS PLC | S                 | 212               | 0        | 0         | 66                         | 19               | 9           | 6                      | 0                      | 0                       | 16                         | 75                       | 13                         | 177                     |
| TOTAL MILAN (MALPENSA) |                     |                   | 212               | 0        | 0         | 66                         | 19               | 9           | 6                      | 0                      | 0                       | 16                         | 75                       | 13                         | 177                     |
| OLBIA                  | BRITISH AIRWAYS PLC | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 67                       | 25                         | 3                       |
|                        | BRITISH AIRWAYS PLC | S                 | 18                | 0        | 1         | 78                         | 11               | 0           | 11                     | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL OLBIA            |                     |                   | 21                | 0        | 1         | 81                         | 10               | 0           | 10                     | 0                      | 0                       | 13                         | 67                       | 25                         | 3                       |
| PISA                   | BRITISH AIRWAYS PLC | S                 | 72                | 0        | 0         | 86                         | 6                | 6           | 3                      | 0                      | 0                       | 8                          | 81                       | 9                          | 72                      |
| TOTAL PISA             |                     |                   | 72                | 0        | 0         | 86                         | 6                | 6           | 3                      | 0                      | 0                       | 8                          | 81                       | 9                          | 72                      |
| ROME (FIUMICINO)       | ALITALIA (CAI)      | S                 | 186               | 0        | 2         | 67                         | 15               | 8           | 11                     | 0                      | 0                       | 18                         | 83                       | 8                          | 186                     |
|                        | BRITISH AIRWAYS PLC | S                 | 400               | 0        | 1         | 52                         | 19               | 15          | 13                     | 1                      | 0                       | 27                         | 73                       | 13                         | 440                     |
| TOTAL ROME (FIUMICINO) |                     |                   | 586               | 0        | 3         | 57                         | 17               | 13          | 12                     | 0                      | 0                       | 24                         | 76                       | 11                         | 626                     |
| VENICE                 | BRITISH AIRWAYS PLC | S                 | 100               | 0        | 0         | 75                         | 13               | 9           | 3                      | 0                      | 0                       | 12                         | 89                       | 6                          | 96                      |
| TOTAL VENICE           |                     |                   | 100               | 0        | 0         | 75                         | 13               | 9           | 3                      | 0                      | 0                       | 12                         | 89                       | 6                          | 96                      |
| TOTAL ITALY            |                     |                   | 1694              | 0        | 4         | 66                         | 14               | 11          | 8                      | 0                      | 0                       | 18                         | 77                       | 11                         | 1715                    |
| JAPAN                  |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOKYO (HANEDA)         | ALL NIPPON AIRWAYS  | S                 | 62                | 0        | 0         | 84                         | 10               | 5           | 2                      | 0                      | 0                       | 7                          | 82                       | 7                          | 62                      |
|                        | BRITISH AIRWAYS PLC | S                 | 62                | 0        | 0         | 94                         | 5                | 2           | 0                      | 0                      | 0                       | 3                          | 77                       | 14                         | 60                      |
|                        | JAPAN AIRLINES      | S                 | 62                | 0        | 0         | 87                         | 6                | 6           | 0                      | 0                      | 0                       | 5                          | 92                       | 6                          | 62                      |
| TOTAL TOKYO (HANEDA)   |                     |                   | 186               | 0        | 0         | 88                         | 7                | 4           | 1                      | 0                      | 0                       | 5                          | 84                       | 9                          | 184                     |
| TOKYO (NARITA)         | BRITISH AIRWAYS PLC | S                 | 62                | 0        | 0         | 77                         | 15               | 2           | 6                      | 0                      | 0                       | 14                         | 84                       | 9                          | 62                      |
| TOTAL TOKYO (NARITA)   |                     |                   | 62                | 0        | 0         | 77                         | 15               | 2           | 6                      | 0                      | 0                       | 14                         | 87                       | 6                          | 140                     |
| TOTAL JAPAN            |                     |                   | 248               | 0        | 0         | 85                         | 9                | 4           | 2                      | 0                      | 0                       | 8                          | 85                       | 8                          | 324                     |
| JORDAN                 |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMMAN                  | BRITISH AIRWAYS PLC | S                 | 62                | 0        | 0         | 53                         | 31               | 11          | 5                      | 0                      | 0                       | 21                         | 56                       | 20                         | 97                      |
|                        | ROYAL JORDANIAN     | S                 | 62                | 0        | 0         | 44                         | 29               | 26          | 2                      | 0                      | 0                       | 23                         | 76                       | 10                         | 62                      |
| TOTAL AMMAN            |                     |                   | 124               | 0        | 0         | 48                         | 30               | 19          | 3                      | 0                      | 0                       | 22                         | 64                       | 16                         | 159                     |
| TOTAL JORDAN           |                     |                   | 124               | 0        | 0         | 48                         | 30               | 19          | 3                      | 0                      | 0                       | 22                         | 64                       | 16                         | 159                     |
| KAZAKHSTAN             |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALMATY                 | BRITISH AIRWAYS PLC | S                 | 26                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 75                       | 28                         | 24                      |
| TOTAL ALMATY           |                     |                   | 26                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 67                       | 22                         | 43                      |
| ASTANA                 | AIR ASTANA          | S                 | 26                | 0        | 0         | 77                         | 4                | 4           | 15                     | 0                      | 0                       | 21                         | 78                       | 10                         | 9                       |

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|-----------------------------|---------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                                 |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                                 |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ASTANA                |                                 |                   | 26                | 0          | 0        | 77                         | 4                | 4           | 15                     | 0                      | 0                       | 21                         | 78                       | 10                         | 9                       |
| TOTAL KAZAKHSTAN            |                                 |                   | 52                | 0          | 0        | 88                         | 2                | 2           | 8                      | 0                      | 0                       | 11                         | 69                       | 20                         | 52                      |
| KENYA                       |                                 |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NAIROBI                     | BRITISH AIRWAYS PLC             | S                 | 62                | 0          | 0        | 65                         | 26               | 10          | 0                      | 0                      | 0                       | 12                         | 60                       | 22                         | 62                      |
|                             | KENYA AIRWAYS                   | S                 | 62                | 0          | 0        | 85                         | 10               | 2           | 3                      | 0                      | 0                       | 8                          | 90                       | 6                          | 62                      |
| TOTAL NAIROBI               |                                 |                   | 124               | 0          | 0        | 75                         | 18               | 6           | 2                      | 0                      | 0                       | 10                         | 75                       | 14                         | 124                     |
| TOTAL KENYA                 |                                 |                   | 124               | 0          | 0        | 75                         | 18               | 6           | 2                      | 0                      | 0                       | 10                         | 75                       | 14                         | 124                     |
| KUWAIT                      |                                 |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KUWAIT                      | BRITISH AIRWAYS PLC             | S                 | 60                | 0          | 2        | 77                         | 18               | 5           | 0                      | 0                      | 0                       | 10                         | 92                       | 6                          | 62                      |
|                             | KUWAIT AIRWAYS                  | S                 | 61                | 0          | 1        | 49                         | 18               | 26          | 7                      | 0                      | 0                       | 22                         | 58                       | 34                         | 62                      |
| TOTAL KUWAIT                |                                 |                   | 121               | 0          | 3        | 63                         | 18               | 16          | 3                      | 0                      | 0                       | 16                         | 75                       | 20                         | 124                     |
| TOTAL KUWAIT                |                                 |                   | 121               | 0          | 3        | 63                         | 18               | 16          | 3                      | 0                      | 0                       | 16                         | 75                       | 20                         | 124                     |
| LEBANON                     |                                 |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BEIRUT                      | BRITISH AIRWAYS PLC             | S                 | 62                | 0          | 0        | 63                         | 19               | 11          | 6                      | 0                      | 0                       | 17                         | 63                       | 15                         | 88                      |
|                             | MIDDLE EAST AIRLINES (AIR LIBA) | S                 | 124               | 0          | 0        | 73                         | 16               | 9           | 2                      | 0                      | 0                       | 13                         | 83                       | 7                          | 124                     |
| TOTAL BEIRUT                |                                 |                   | 186               | 0          | 0        | 69                         | 17               | 10          | 4                      | 0                      | 0                       | 14                         | 75                       | 11                         | 212                     |
| TOTAL LEBANON               |                                 |                   | 186               | 0          | 0        | 69                         | 17               | 10          | 4                      | 0                      | 0                       | 14                         | 75                       | 11                         | 212                     |
| LUXEMBOURG                  |                                 |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG                  | BRITISH AIRWAYS PLC             | S                 | 124               | 0          | 0        | 78                         | 6                | 10          | 6                      | 0                      | 0                       | 11                         | 82                       | 10                         | 124                     |
| TOTAL LUXEMBOURG            |                                 |                   | 124               | 0          | 0        | 78                         | 6                | 10          | 6                      | 0                      | 0                       | 11                         | 82                       | 10                         | 124                     |
| TOTAL LUXEMBOURG            |                                 |                   | 124               | 0          | 0        | 78                         | 6                | 10          | 6                      | 0                      | 0                       | 11                         | 82                       | 10                         | 124                     |
| MALAYSIA                    |                                 |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KUALA LUMPUR (SEPANG)       | BRITISH AIRWAYS PLC             | S                 | 8                 | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                             | MALAYSIAN AIRLINES SYSTEM-M     | S                 | 124               | 0          | 0        | 63                         | 6                | 22          | 7                      | 2                      | 0                       | 24                         | 81                       | 10                         | 124                     |
| TOTAL KUALA LUMPUR (SEPANG) |                                 |                   | 132               | 0          | 0        | 64                         | 7                | 20          | 7                      | 2                      | 0                       | 23                         | 81                       | 10                         | 124                     |
| TOTAL MALAYSIA              |                                 |                   | 132               | 0          | 0        | 64                         | 7                | 20          | 7                      | 2                      | 0                       | 23                         | 81                       | 10                         | 124                     |
| MALTA                       |                                 |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                       | AIR MALTA                       | S                 | 134               | 0          | 0        | 84                         | 7                | 6           | 4                      | 0                      | 0                       | 9                          | 83                       | 9                          | 134                     |
| TOTAL MALTA                 |                                 |                   | 134               | 0          | 0        | 84                         | 7                | 6           | 4                      | 0                      | 0                       | 9                          | 83                       | 9                          | 134                     |
| TOTAL MALTA                 |                                 |                   | 134               | 0          | 0        | 84                         | 7                | 6           | 4                      | 0                      | 0                       | 9                          | 83                       | 9                          | 134                     |
| MAURITIUS                   |                                 |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MAURITIUS                   | AIR MAURITIUS LTD               | S                 | 30                | 0          | 0        | 80                         | 13               | 3           | 3                      | 0                      | 0                       | 10                         | 82                       | 10                         | 28                      |
| TOTAL MAURITIUS             |                                 |                   | 30                | 0          | 0        | 80                         | 13               | 3           | 3                      | 0                      | 0                       | 10                         | 82                       | 10                         | 28                      |
| TOTAL MAURITIUS             |                                 |                   | 30                | 0          | 0        | 80                         | 13               | 3           | 3                      | 0                      | 0                       | 10                         | 82                       | 10                         | 28                      |
| MEXICO                      |                                 |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MEXICO CITY                 | AEROMEXICO                      | S                 | 36                | 0          | 0        | 69                         | 22               | 6           | 3                      | 0                      | 0                       | 11                         | 68                       | 14                         | 28                      |
|                             | BRITISH AIRWAYS PLC             | S                 | 53                | 0          | 0        | 64                         | 15               | 15          | 6                      | 0                      | 0                       | 18                         | 54                       | 30                         | 52                      |

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Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION         | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                              |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                              |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MEXICO CITY            |                             |                   | 89                | 0        | 0         | 66                         | 18               | 11          | 4                      | 0                      | 0                       | 15                         | 59                       | 24                         | 80                      |
| TOTAL MEXICO                 |                             |                   | 89                | 0        | 0         | 66                         | 18               | 11          | 4                      | 0                      | 0                       | 15                         | 59                       | 24                         | 80                      |
| <b>MOROCCO</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CASABLANCA MOHAMED V         | ROYAL AIR MAROC             | S                 | 80                | 0        | 0         | 64                         | 19               | 13          | 5                      | 0                      | 0                       | 17                         | 79                       | 13                         | 62                      |
| TOTAL CASABLANCA MOHAMED V   |                             |                   | 80                | 0        | 0         | 64                         | 19               | 13          | 5                      | 0                      | 0                       | 17                         | 79                       | 13                         | 62                      |
| TOTAL MOROCCO                |                             |                   | 80                | 0        | 0         | 64                         | 19               | 13          | 5                      | 0                      | 0                       | 17                         | 74                       | 15                         | 80                      |
| <b>NETHERLANDS</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                    | BRITISH AIRWAYS PLC         | S                 | 492               | 0        | 0         | 65                         | 14               | 11          | 10                     | 0                      | 0                       | 20                         | 73                       | 14                         | 476                     |
|                              | KLM                         | S                 | 384               | 0        | 0         | 84                         | 7                | 5           | 4                      | 0                      | 0                       | 8                          | 85                       | 7                          | 400                     |
|                              | KLM CITYHOPPER              | S                 | 286               | 0        | 0         | 86                         | 3                | 6           | 5                      | 0                      | 0                       | 8                          | 84                       | 8                          | 262                     |
| TOTAL AMSTERDAM              |                             |                   | 1162              | 0        | 0         | 76                         | 9                | 8           | 7                      | 0                      | 0                       | 13                         | 80                       | 10                         | 1138                    |
| TOTAL NETHERLANDS            |                             |                   | 1162              | 0        | 0         | 76                         | 9                | 8           | 7                      | 0                      | 0                       | 13                         | 80                       | 10                         | 1261                    |
| <b>NEW ZEALAND</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AUCKLAND INTERNATIONAL       | AIR NEW ZEALAND LTD         | S                 | 62                | 0        | 0         | 89                         | 10               | 0           | 0                      | 2                      | 0                       | 7                          | 74                       | 12                         | 62                      |
| TOTAL AUCKLAND INTERNATIONAL |                             |                   | 62                | 0        | 0         | 89                         | 10               | 0           | 0                      | 2                      | 0                       | 7                          | 74                       | 12                         | 62                      |
| TOTAL NEW ZEALAND            |                             |                   | 62                | 0        | 0         | 89                         | 10               | 0           | 0                      | 2                      | 0                       | 7                          | 74                       | 12                         | 62                      |
| <b>NIGERIA</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABUJA                        | BRITISH AIRWAYS PLC         | S                 | 60                | 0        | 0         | 78                         | 13               | 5           | 2                      | 2                      | 0                       | 14                         | 80                       | 13                         | 61                      |
| TOTAL ABUJA                  |                             |                   | 60                | 0        | 0         | 78                         | 13               | 5           | 2                      | 2                      | 0                       | 14                         | 80                       | 13                         | 61                      |
| LAGOS                        | ARIK AIR                    | S                 | 57                | 0        | 5         | 53                         | 9                | 9           | 21                     | 5                      | 4                       | 69                         | 79                       | 8                          | 62                      |
|                              | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 2         | 60                         | 19               | 16          | 0                      | 0                      | 5                       | 62                         | 61                       | 21                         | 62                      |
|                              | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 77                         | 15               | 0           | 8                      | 0                      | 0                       | 15                         | 77                       | 11                         | 62                      |
| TOTAL LAGOS                  |                             |                   | 181               | 0        | 7         | 64                         | 14               | 8           | 9                      | 2                      | 3                       | 48                         | 73                       | 13                         | 186                     |
| TOTAL NIGERIA                |                             |                   | 241               | 0        | 7         | 67                         | 14               | 7           | 7                      | 2                      | 2                       | 39                         | 74                       | 13                         | 247                     |
| <b>NORWAY</b>                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGEN                       | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 77                         | 10               | 10          | 4                      | 0                      | 0                       | 12                         | 86                       | 9                          | 124                     |
| TOTAL BERGEN                 |                             |                   | 124               | 0        | 0         | 77                         | 10               | 10          | 4                      | 0                      | 0                       | 12                         | 86                       | 9                          | 124                     |
| OSLO (GARDERMOEN)            | BRITISH AIRWAYS PLC         | S                 | 278               | 0        | 0         | 76                         | 10               | 8           | 6                      | 0                      | 0                       | 13                         | 82                       | 11                         | 298                     |
|                              | SAS                         | S                 | 266               | 0        | 0         | 80                         | 9                | 8           | 3                      | 0                      | 0                       | 10                         | 88                       | 7                          | 276                     |
| TOTAL OSLO (GARDERMOEN)      |                             |                   | 544               | 0        | 0         | 78                         | 9                | 8           | 5                      | 0                      | 0                       | 12                         | 85                       | 9                          | 574                     |
| STAVANGER                    | BRITISH AIRWAYS PLC         | S                 | 116               | 0        | 0         | 69                         | 13               | 10          | 8                      | 0                      | 0                       | 16                         | 75                       | 9                          | 122                     |
|                              | SAS                         | S                 | 94                | 0        | 0         | 79                         | 7                | 7           | 6                      | 0                      | 0                       | 12                         | 86                       | 6                          | 110                     |
| TOTAL STAVANGER              |                             |                   | 210               | 0        | 0         | 73                         | 10               | 9           | 7                      | 0                      | 0                       | 14                         | 81                       | 8                          | 232                     |
| TOTAL NORWAY                 |                             |                   | 878               | 0        | 0         | 77                         | 10               | 9           | 5                      | 0                      | 0                       | 12                         | 84                       | 9                          | 930                     |
| <b>OMAN</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MUSCAT                       | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 81                         | 13               | 5           | 0                      | 2                      | 0                       | 11                         | 95                       | 4                          | 61                      |
|                              | OMAN AIR                    | S                 | 62                | 0        | 0         | 61                         | 18               | 18          | 3                      | 0                      | 0                       | 15                         | 79                       | 10                         | 62                      |
| TOTAL MUSCAT                 |                             |                   | 124               | 0        | 0         | 71                         | 15               | 11          | 2                      | 1                      | 0                       | 13                         | 87                       | 7                          | 123                     |

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Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                        |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                        |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL OMAN                        |                        |                   | 124               | 0          | 0        | 71                         | 15               | 11          | 2                      | 1                      | 0                       | 13                         | 87                       | 7                          | 123                     |
| PAKISTAN                          |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                         | PAKISTAN INTL AIRLINES | S                 | 36                | 0          | 0        | 67                         | 14               | 14          | 6                      | 0                      | 0                       | 17                         | 68                       | 21                         | 34                      |
| TOTAL ISLAMABAD                   |                        |                   | 36                | 0          | 0        | 67                         | 14               | 14          | 6                      | 0                      | 0                       | 17                         | 68                       | 21                         | 34                      |
| KARACHI                           | PAKISTAN INTL AIRLINES | S                 | 16                | 0          | 0        | 63                         | 13               | 13          | 13                     | 0                      | 0                       | 29                         | 36                       | 37                         | 14                      |
| TOTAL KARACHI                     |                        |                   | 16                | 0          | 0        | 63                         | 13               | 13          | 13                     | 0                      | 0                       | 29                         | 36                       | 37                         | 14                      |
| LAHORE                            | PAKISTAN INTL AIRLINES | S                 | 32                | 0          | 0        | 50                         | 28               | 13          | 6                      | 0                      | 3                       | 32                         | 62                       | 72                         | 34                      |
| TOTAL LAHORE                      |                        |                   | 32                | 0          | 0        | 50                         | 28               | 13          | 6                      | 0                      | 3                       | 32                         | 62                       | 72                         | 34                      |
| TOTAL PAKISTAN                    |                        |                   | 84                | 0          | 0        | 60                         | 19               | 13          | 7                      | 0                      | 1                       | 25                         | 60                       | 45                         | 82                      |
| PHILIPPINES                       |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MANILA                            | PHILIPPINE AIRLINES    | S                 | 38                | 0          | 1        | 89                         | 5                | 5           | 0                      | 0                      | 0                       | 4                          | 80                       | 10                         | 44                      |
| TOTAL MANILA                      |                        |                   | 38                | 0          | 1        | 89                         | 5                | 5           | 0                      | 0                      | 0                       | 4                          | 80                       | 10                         | 44                      |
| TOTAL PHILIPPINES                 |                        |                   | 38                | 0          | 1        | 89                         | 5                | 5           | 0                      | 0                      | 0                       | 4                          | 80                       | 10                         | 44                      |
| POLAND                            |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KRAKOW                            | BRITISH AIRWAYS PLC    | S                 | 36                | 0          | 0        | 69                         | 17               | 8           | 6                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL KRAKOW                      |                        |                   | 36                | 0          | 0        | 69                         | 17               | 8           | 6                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| WARSAW (CHOPIN)                   | BRITISH AIRWAYS PLC    | S                 | 124               | 0          | 0        | 70                         | 9                | 10          | 11                     | 0                      | 0                       | 18                         | 86                       | 8                          | 124                     |
|                                   | LOT-POLISH AIRLINES    | S                 | 171               | 0          | 0        | 50                         | 34               | 11          | 5                      | 0                      | 0                       | 20                         | 71                       | 13                         | 182                     |
| TOTAL WARSAW (CHOPIN)             |                        |                   | 295               | 0          | 0        | 59                         | 23               | 11          | 7                      | 0                      | 0                       | 19                         | 77                       | 11                         | 306                     |
| TOTAL POLAND                      |                        |                   | 331               | 0          | 0        | 60                         | 23               | 10          | 7                      | 0                      | 0                       | 18                         | 77                       | 11                         | 306                     |
| PORTUGAL(EXCLUDING MADEIRA)       |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | BRITISH AIRWAYS PLC    | S                 | 20                | 0          | 0        | 60                         | 25               | 15          | 0                      | 0                      | 0                       | 14                         | 78                       | 16                         | 18                      |
| TOTAL FARO                        |                        |                   | 20                | 0          | 0        | 60                         | 25               | 15          | 0                      | 0                      | 0                       | 14                         | 78                       | 16                         | 18                      |
| LISBON                            | AIR PORTUGAL           | S                 | 332               | 0          | 2        | 73                         | 14               | 8           | 5                      | 0                      | 0                       | 14                         | 64                       | 18                         | 389                     |
|                                   | BRITISH AIRWAYS PLC    | S                 | 186               | 0          | 0        | 61                         | 18               | 12          | 7                      | 2                      | 0                       | 22                         | 71                       | 14                         | 185                     |
| TOTAL LISBON                      |                        |                   | 518               | 0          | 2        | 69                         | 15               | 9           | 6                      | 1                      | 0                       | 17                         | 67                       | 17                         | 574                     |
| OPORTO (PORTUGAL)                 | BRITISH AIRWAYS PLC    | S                 | 18                | 0          | 0        | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 7                          | 83                       | 8                          | 18                      |
| TOTAL OPORTO (PORTUGAL)           |                        |                   | 18                | 0          | 0        | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 7                          | 83                       | 8                          | 18                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                        |                   | 556               | 0          | 2        | 69                         | 15               | 9           | 6                      | 1                      | 0                       | 16                         | 67                       | 17                         | 610                     |
| QATAR                             |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DOHA HAMAD                        | BRITISH AIRWAYS PLC    | S                 | 61                | 0          | 1        | 74                         | 18               | 5           | 3                      | 0                      | 0                       | 12                         | 85                       | 6                          | 62                      |
|                                   | QATAR AIRWAYS          | S                 | 372               | 0          | 0        | 74                         | 17               | 7           | 2                      | 0                      | 0                       | 11                         | 74                       | 12                         | 340                     |
| TOTAL DOHA HAMAD                  |                        |                   | 433               | 0          | 1        | 74                         | 17               | 7           | 2                      | 0                      | 0                       | 11                         | 76                       | 11                         | 402                     |
| TOTAL QATAR                       |                        |                   | 433               | 0          | 1        | 74                         | 17               | 7           | 2                      | 0                      | 0                       | 11                         | 76                       | 11                         | 402                     |
| REPUBLIC OF KOREA                 |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SEOUL (INCHEON)                   | ASIANA AIRLINES        | S                 | 62                | 0          | 0        | 73                         | 16               | 6           | 5                      | 0                      | 0                       | 14                         | 81                       | 10                         | 62                      |
|                                   | BRITISH AIRWAYS PLC    | S                 | 62                | 0          | 0        | 85                         | 6                | 5           | 3                      | 0                      | 0                       | 10                         | 74                       | 21                         | 62                      |
|                                   | KOREAN AIR             | S                 | 62                | 0          | 0        | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 2                          | 97                       | 3                          | 62                      |

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Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL SEOUL (INCHEON)          |                             |                   | 186               | 0        | 0         | 85                         | 8                | 4           | 3                      | 0                      | 0                       | 8                          | 84                       | 11                         | 186                     |
| TOTAL REPUBLIC OF KOREA        |                             |                   | 186               | 0        | 0         | 85                         | 8                | 4           | 3                      | 0                      | 0                       | 8                          | 84                       | 11                         | 186                     |
| REPUBLIC OF SERBIA             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BELGRADE                       | AIR SERBIA                  | S                 | 82                | 0        | 0         | 82                         | 6                | 7           | 5                      | 0                      | 0                       | 10                         | 75                       | 13                         | 80                      |
| TOTAL BELGRADE                 |                             |                   | 82                | 0        | 0         | 82                         | 6                | 7           | 5                      | 0                      | 0                       | 10                         | 75                       | 13                         | 80                      |
| TOTAL REPUBLIC OF SERBIA       |                             |                   | 82                | 0        | 0         | 82                         | 6                | 7           | 5                      | 0                      | 0                       | 10                         | 75                       | 13                         | 80                      |
| REPUBLIC OF SOUTH AFRICA       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CAPE TOWN                      | BRITISH AIRWAYS PLC         | S                 | 80                | 0        | 0         | 88                         | 6                | 3           | 3                      | 0                      | 1                       | 24                         | 84                       | 8                          | 89                      |
| TOTAL CAPE TOWN                |                             |                   | 80                | 0        | 0         | 88                         | 6                | 3           | 3                      | 0                      | 1                       | 24                         | 84                       | 8                          | 89                      |
| JOHANNESBURG                   | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 84                         | 11               | 2           | 2                      | 0                      | 1                       | 14                         | 69                       | 31                         | 123                     |
|                                | SOUTH AFRICAN AIRWAYS       | S                 | 102               | 0        | 4         | 88                         | 9                | 3           | 0                      | 0                      | 0                       | 6                          | 81                       | 10                         | 116                     |
|                                | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 87                         | 6                | 2           | 5                      | 0                      | 0                       | 8                          | 85                       | 6                          | 62                      |
| TOTAL JOHANNESBURG             |                             |                   | 288               | 0        | 4         | 86                         | 9                | 2           | 2                      | 0                      | 0                       | 10                         | 77                       | 18                         | 301                     |
| TOTAL REPUBLIC OF SOUTH AFRICA |                             |                   | 368               | 0        | 4         | 86                         | 9                | 2           | 2                      | 0                      | 1                       | 13                         | 79                       | 16                         | 390                     |
| ROMANIA                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (OTOPENI)            | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 65                         | 18               | 12          | 5                      | 0                      | 0                       | 17                         | 73                       | 23                         | 124                     |
|                                | TAROM                       | S                 | 62                | 0        | 0         | 60                         | 10               | 13          | 18                     | 0                      | 0                       | 28                         | 82                       | 8                          | 62                      |
| TOTAL BUCHAREST (OTOPENI)      |                             |                   | 186               | 0        | 0         | 63                         | 15               | 12          | 9                      | 0                      | 0                       | 20                         | 76                       | 18                         | 186                     |
| TOTAL ROMANIA                  |                             |                   | 186               | 0        | 0         | 63                         | 15               | 12          | 9                      | 0                      | 0                       | 20                         | 76                       | 18                         | 186                     |
| RUSSIA                         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MOSCOW (DOMODEDOVO)            | BRITISH AIRWAYS PLC         | S                 | 174               | 0        | 0         | 87                         | 8                | 3           | 2                      | 0                      | 0                       | 6                          | 87                       | 7                          | 184                     |
| TOTAL MOSCOW (DOMODEDOVO)      |                             |                   | 174               | 0        | 0         | 87                         | 8                | 3           | 2                      | 0                      | 0                       | 6                          | 87                       | 7                          | 184                     |
| MOSCOW (SHEREMETYEVO)          | AEROFLOT                    | S                 | 186               | 0        | 0         | 77                         | 12               | 6           | 4                      | 1                      | 0                       | 12                         | 91                       | 5                          | 172                     |
| TOTAL MOSCOW (SHEREMETYEVO)    |                             |                   | 186               | 0        | 0         | 77                         | 12               | 6           | 4                      | 1                      | 0                       | 12                         | 91                       | 5                          | 172                     |
| MOSCOW (VNUKOVO)               | TRANSAERO AIRLINES          | S                 | 118               | 0        | 0         | 80                         | 12               | 8           | 1                      | 0                      | 0                       | 10                         | 84                       | 12                         | 124                     |
| TOTAL MOSCOW (VNUKOVO)         |                             |                   | 118               | 0        | 0         | 80                         | 12               | 8           | 1                      | 0                      | 0                       | 10                         | 84                       | 12                         | 124                     |
| ST PETERSBURG                  | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 90                         | 6                | 3           | 0                      | 0                      | 0                       | 5                          | 89                       | 7                          | 62                      |
| TOTAL ST PETERSBURG            |                             |                   | 62                | 0        | 0         | 90                         | 6                | 3           | 0                      | 0                      | 0                       | 5                          | 89                       | 7                          | 62                      |
| TOTAL RUSSIA                   |                             |                   | 540               | 0        | 0         | 82                         | 10               | 5           | 2                      | 0                      | 0                       | 9                          | 88                       | 7                          | 542                     |
| SAUDI ARABIA                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| JEDDAH                         | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 87                       | 5                          | 60                      |
|                                | SAUDI ARABIAN AIRLINES      | S                 | 62                | 0        | 0         | 76                         | 15               | 3           | 6                      | 0                      | 0                       | 12                         | 68                       | 16                         | 62                      |
| TOTAL JEDDAH                   |                             |                   | 124               | 0        | 0         | 85                         | 10               | 2           | 3                      | 0                      | 0                       | 8                          | 77                       | 11                         | 122                     |
| RIYADH                         | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 77                         | 13               | 6           | 2                      | 2                      | 0                       | 14                         | 73                       | 61                         | 60                      |
|                                | SAUDI ARABIAN AIRLINES      | S                 | 62                | 0        | 0         | 60                         | 21               | 16          | 3                      | 0                      | 0                       | 17                         | 82                       | 8                          | 62                      |
| TOTAL RIYADH                   |                             |                   | 124               | 0        | 0         | 69                         | 17               | 11          | 2                      | 1                      | 0                       | 15                         | 78                       | 34                         | 122                     |
| TOTAL SAUDI ARABIA             |                             |                   | 248               | 0        | 0         | 77                         | 14               | 6           | 3                      | 0                      | 0                       | 11                         | 77                       | 22                         | 244                     |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>SINGAPORE</b>                         |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SINGAPORE                                | BRITISH AIRWAYS PLC | S                 | 63                | 0        | 0         | 75                         | 13               | 10          | 3                      | 0                      | 0                       | 13                         | 76                       | 15                         | 62                      |
| SINGAPORE                                | SINGAPORE AIRLINES  | S                 | 242               | 0        | 0         | 64                         | 15               | 17          | 2                      | 1                      | 0                       | 16                         | 85                       | 9                          | 224                     |
| <b>TOTAL SINGAPORE</b>                   |                     |                   | <b>305</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>14</b>        | <b>16</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>83</b>                | <b>10</b>                  | <b>286</b>              |
| <b>TOTAL SINGAPORE</b>                   |                     |                   | <b>305</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>14</b>        | <b>16</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>83</b>                | <b>10</b>                  | <b>286</b>              |
| <b>SPAIN</b>                             |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BARCELONA                                | BRITISH AIRWAYS PLC | S                 | 469               | 0        | 0         | 77                         | 10               | 10          | 4                      | 0                      | 0                       | 12                         | 76                       | 12                         | 440                     |
| <b>TOTAL BARCELONA</b>                   |                     |                   | <b>469</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>10</b>        | <b>10</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>76</b>                | <b>12</b>                  | <b>440</b>              |
| BILBAO                                   | BRITISH AIRWAYS PLC | S                 | 122               | 0        | 0         | 85                         | 11               | 2           | 2                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL BILBAO</b>                      |                     |                   | <b>122</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>11</b>        | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>87</b>                | <b>8</b>                   | <b>62</b>               |
| IBIZA                                    | BRITISH AIRWAYS PLC | S                 | 36                | 0        | 0         | 61                         | 31               | 6           | 3                      | 0                      | 0                       | 13                         | 75                       | 15                         | 36                      |
| <b>TOTAL IBIZA</b>                       |                     |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>31</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>75</b>                | <b>15</b>                  | <b>36</b>               |
| LA CORUNA                                | VUELING AIRLINES    | S                 | 62                | 0        | 0         | 60                         | 10               | 13          | 16                     | 2                      | 0                       | 28                         | 82                       | 11                         | 62                      |
| <b>TOTAL LA CORUNA</b>                   |                     |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>10</b>        | <b>13</b>   | <b>16</b>              | <b>2</b>               | <b>0</b>                | <b>28</b>                  | <b>82</b>                | <b>11</b>                  | <b>62</b>               |
| MADRID                                   | BRITISH AIRWAYS PLC | S                 | 295               | 0        | 1         | 62                         | 16               | 14          | 8                      | 0                      | 0                       | 20                         | 80                       | 11                         | 308                     |
|  | IBERIA              | S                 | 485               | 0        | 1         | 75                         | 13               | 9           | 2                      | 0                      | 0                       | 11                         | 85                       | 9                          | 494                     |
| <b>TOTAL MADRID</b>                      |                     |                   | <b>780</b>        | <b>0</b> | <b>2</b>  | <b>70</b>                  | <b>14</b>        | <b>11</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>83</b>                | <b>10</b>                  | <b>802</b>              |
| MALAGA                                   | BRITISH AIRWAYS PLC | S                 | 20                | 0        | 0         | 50                         | 10               | 30          | 10                     | 0                      | 0                       | 22                         | 79                       | 25                         | 19                      |
| <b>TOTAL MALAGA</b>                      |                     |                   | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>10</b>        | <b>30</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>79</b>                | <b>25</b>                  | <b>19</b>               |
| PALMA DE MALLORCA                        | BRITISH AIRWAYS PLC | S                 | 93                | 0        | 0         | 77                         | 10               | 8           | 4                      | 1                      | 0                       | 13                         | 75                       | 13                         | 44                      |
|  | IBERIA              | S                 | 31                | 0        | 0         | 68                         | 13               | 13          | 3                      | 3                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL PALMA DE MALLORCA</b>           |                     |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>10</b>        | <b>9</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>73</b>                | <b>15</b>                  | <b>45</b>               |
| <b>TOTAL SPAIN</b>                       |                     |                   | <b>1613</b>       | <b>0</b> | <b>2</b>  | <b>73</b>                  | <b>13</b>        | <b>10</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>80</b>                | <b>11</b>                  | <b>1466</b>             |
| <b>SPAIN(CANARY ISLANDS)</b>             |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LAS PALMAS                               | BRITISH AIRWAYS PLC | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|  | IBERIA              | S                 | 18                | 0        | 0         | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL LAS PALMAS</b>                  |                     |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>14</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TENERIFE (NORTE LOS RODEOS)              | BRITISH AIRWAYS PLC | S                 | 12                | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|  | IBERIA              | S                 | 13                | 0        | 0         | 85                         | 0                | 15          | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL TENERIFE (NORTE LOS RODEOS)</b> |                     |                   | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>16</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>       |                     |                   | <b>61</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>15</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SRI LANKA</b>                         |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COLOMBO                                  | SRILANKAN AIRLINES  | S                 | 62                | 0        | 0         | 65                         | 21               | 15          | 0                      | 0                      | 0                       | 13                         | 85                       | 12                         | 62                      |
| <b>TOTAL COLOMBO</b>                     |                     |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>21</b>        | <b>15</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>85</b>                | <b>12</b>                  | <b>62</b>               |
| <b>TOTAL SRI LANKA</b>                   |                     |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>21</b>        | <b>15</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>85</b>                | <b>12</b>                  | <b>62</b>               |
| <b>SWEDEN</b>                            |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG (LANDVETTER)                    | BRITISH AIRWAYS PLC | S                 | 124               | 0        | 0         | 67                         | 19               | 7           | 7                      | 0                      | 0                       | 17                         | 78                       | 10                         | 124                     |
|  | SAS                 | S                 | 112               | 0        | 0         | 93                         | 2                | 4           | 2                      | 0                      | 0                       | 6                          | 90                       | 6                          | 104                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE                    | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------------------|----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                            |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                            |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL GOTEBOURG (LANDVETTER)</b> |                            |                   | <b>236</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>6</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>84</b>                | <b>8</b>                   | <b>228</b>              |
| <b>STOCKHOLM (ARLANDA)</b>          | BRITISH AIRWAYS PLC        | S                 | 344               | 0        | 0         | 75                         | 10               | 8           | 6                      | 0                      | 0                       | 14                         | 79                       | 11                         | 351                     |
|                                     | SAS                        | S                 | 338               | 0        | 0         | 75                         | 11               | 9           | 5                      | 0                      | 0                       | 12                         | 88                       | 7                          | 327                     |
| <b>TOTAL STOCKHOLM (ARLANDA)</b>    |                            |                   | <b>682</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>10</b>        | <b>9</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>83</b>                | <b>9</b>                   | <b>678</b>              |
| <b>TOTAL SWEDEN</b>                 |                            |                   | <b>918</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>10</b>        | <b>8</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>84</b>                | <b>9</b>                   | <b>906</b>              |
| <b>SWITZERLAND</b>                  |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BALE MULHOUSE</b>                | BRITISH AIRWAYS PLC        | S                 | 224               | 0        | 0         | 76                         | 12               | 8           | 4                      | 0                      | 0                       | 11                         | 83                       | 9                          | 228                     |
| <b>TOTAL BALE MULHOUSE</b>          |                            |                   | <b>224</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>12</b>        | <b>8</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>83</b>                | <b>9</b>                   | <b>228</b>              |
| <b>GENEVA</b>                       | BRITISH AIRWAYS PLC        | S                 | 506               | 0        | 0         | 76                         | 10               | 8           | 5                      | 0                      | 0                       | 13                         | 84                       | 8                          | 480                     |
|                                     | SWISS AIRLINES             | S                 | 283               | 0        | 1         | 81                         | 7                | 7           | 4                      | 0                      | 0                       | 10                         | 82                       | 9                          | 295                     |
| <b>TOTAL GENEVA</b>                 |                            |                   | <b>789</b>        | <b>0</b> | <b>1</b>  | <b>78</b>                  | <b>9</b>         | <b>8</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>83</b>                | <b>8</b>                   | <b>775</b>              |
| <b>ZURICH</b>                       | BRITISH AIRWAYS PLC        | S                 | 348               | 0        | 0         | 69                         | 16               | 7           | 8                      | 0                      | 0                       | 17                         | 73                       | 14                         | 371                     |
|                                     | SWISS AIRLINES             | S                 | 426               | 0        | 0         | 70                         | 14               | 11          | 5                      | 0                      | 0                       | 15                         | 84                       | 7                          | 422                     |
| <b>TOTAL ZURICH</b>                 |                            |                   | <b>774</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>15</b>        | <b>9</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>79</b>                | <b>10</b>                  | <b>797</b>              |
| <b>TOTAL SWITZERLAND</b>            |                            |                   | <b>1787</b>       | <b>0</b> | <b>1</b>  | <b>74</b>                  | <b>12</b>        | <b>8</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>81</b>                | <b>9</b>                   | <b>1800</b>             |
| <b>TAIWAN</b>                       |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TAIPEI</b>                       | EVA AIR                    | S                 | 62                | 0        | 0         | 37                         | 21               | 32          | 10                     | 0                      | 0                       | 29                         | 83                       | 7                          | 54                      |
| <b>TOTAL TAIPEI</b>                 |                            |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>37</b>                  | <b>21</b>        | <b>32</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>83</b>                | <b>7</b>                   | <b>54</b>               |
| <b>TOTAL TAIWAN</b>                 |                            |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>37</b>                  | <b>21</b>        | <b>32</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>83</b>                | <b>7</b>                   | <b>54</b>               |
| <b>THAILAND</b>                     |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BANGKOK SUVARNABHUMI</b>         | BRITISH AIRWAYS PLC        | S                 | 62                | 0        | 0         | 84                         | 10               | 6           | 0                      | 0                      | 0                       | 7                          | 34                       | 65                         | 62                      |
|                                     | THAI AIRWAYS INTERNATIONAL | S                 | 108               | 0        | 0         | 69                         | 25               | 4           | 2                      | 0                      | 0                       | 13                         | 76                       | 15                         | 108                     |
| <b>TOTAL BANGKOK SUVARNABHUMI</b>   |                            |                   | <b>170</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>19</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>61</b>                | <b>33</b>                  | <b>170</b>              |
| <b>TOTAL THAILAND</b>               |                            |                   | <b>170</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>19</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>61</b>                | <b>33</b>                  | <b>170</b>              |
| <b>TUNISIA</b>                      |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TUNIS</b>                        | TUNISAIR                   | S                 | 38                | 0        | 0         | 50                         | 18               | 29          | 3                      | 0                      | 0                       | 22                         | 33                       | 33                         | 46                      |
| <b>TOTAL TUNIS</b>                  |                            |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>18</b>        | <b>29</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>33</b>                | <b>33</b>                  | <b>46</b>               |
| <b>TOTAL TUNISIA</b>                |                            |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>18</b>        | <b>29</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>33</b>                | <b>33</b>                  | <b>46</b>               |
| <b>TURKEY</b>                       |                            |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BODRUM (MILAS)</b>               | BRITISH AIRWAYS PLC        | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 5                          | 3                       |
| <b>TOTAL BODRUM (MILAS)</b>         |                            |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>100</b>               | <b>5</b>                   | <b>3</b>                |
| <b>DALAMAN</b>                      | BRITISH AIRWAYS PLC        | C                 | 19                | 0        | 0         | 63                         | 26               | 11          | 0                      | 0                      | 0                       | 14                         | 62                       | 14                         | 13                      |
| <b>TOTAL DALAMAN</b>                |                            |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>26</b>        | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>62</b>                | <b>14</b>                  | <b>13</b>               |
| <b>ISTANBUL</b>                     | BRITISH AIRWAYS PLC        | S                 | 186               | 0        | 0         | 55                         | 20               | 14          | 10                     | 1                      | 0                       | 25                         | 72                       | 14                         | 186                     |
|                                     | THY TURKISH AIRLINES       | S                 | 276               | 0        | 0         | 50                         | 21               | 23          | 6                      | 0                      | 0                       | 22                         | 74                       | 12                         | 276                     |
| <b>TOTAL ISTANBUL</b>               |                            |                   | <b>463</b>        | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>21</b>        | <b>19</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>73</b>                | <b>13</b>                  | <b>462</b>              |
| <b>TOTAL TURKEY</b>                 |                            |                   | <b>485</b>        | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>21</b>        | <b>19</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>73</b>                | <b>13</b>                  | <b>478</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TURKMENISTAN</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ASHKHABAD                        | TURKMENISTAN AIRLINES       | S                 | 18                | 0        | 0         | 50                         | 22               | 17          | 11                     | 0                      | 0                       | 26                         | 61                       | 26                         | 18                      |
| TOTAL ASHKHABAD                  |                             |                   | 18                | 0        | 0         | 50                         | 22               | 17          | 11                     | 0                      | 0                       | 26                         | 61                       | 26                         | 18                      |
| TOTAL TURKMENISTAN               |                             |                   | 18                | 0        | 0         | 50                         | 22               | 17          | 11                     | 0                      | 0                       | 26                         | 61                       | 26                         | 18                      |
| <b>UGANDA</b>                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENTEBBE                          | BRITISH AIRWAYS PLC         | S                 | 32                | 0        | 0         | 56                         | 19               | 13          | 9                      | 3                      | 0                       | 27                         | 64                       | 18                         | 36                      |
| TOTAL ENTEBBE                    |                             |                   | 32                | 0        | 0         | 56                         | 19               | 13          | 9                      | 3                      | 0                       | 27                         | 64                       | 18                         | 36                      |
| TOTAL UGANDA                     |                             |                   | 32                | 0        | 0         | 56                         | 19               | 13          | 9                      | 3                      | 0                       | 27                         | 64                       | 18                         | 36                      |
| <b>UKRAINE</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KIEV (BORISPOL)                  | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 65                         | 16               | 11          | 8                      | 0                      | 0                       | 17                         | 87                       | 9                          | 104                     |
| TOTAL KIEV (BORISPOL)            |                             |                   | 62                | 0        | 0         | 65                         | 16               | 11          | 8                      | 0                      | 0                       | 17                         | 87                       | 9                          | 104                     |
| TOTAL UKRAINE                    |                             |                   | 62                | 0        | 0         | 65                         | 16               | 11          | 8                      | 0                      | 0                       | 17                         | 87                       | 9                          | 104                     |
| <b>UNITED ARAB EMIRATES</b>      |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABU DHABI INTERNATIONAL          | ETIHAD AIRWAYS              | S                 | 186               | 0        | 0         | 41                         | 22               | 28          | 9                      | 0                      | 0                       | 25                         | 66                       | 14                         | 186                     |
| TOTAL ABU DHABI INTERNATIONAL    |                             |                   | 186               | 0        | 0         | 41                         | 22               | 28          | 9                      | 0                      | 0                       | 25                         | 66                       | 14                         | 186                     |
| DUBAI                            | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 71                         | 16               | 12          | 1                      | 0                      | 0                       | 12                         | 85                       | 8                          | 124                     |
|                                  | EMIRATES                    | S                 | 310               | 0        | 0         | 66                         | 18               | 15          | 1                      | 0                      | 0                       | 13                         | 85                       | 7                          | 309                     |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 74                         | 13               | 10          | 3                      | 0                      | 0                       | 10                         | 87                       | 7                          | 62                      |
| TOTAL DUBAI                      |                             |                   | 496               | 0        | 0         | 69                         | 17               | 13          | 1                      | 0                      | 0                       | 13                         | 85                       | 8                          | 495                     |
| TOTAL UNITED ARAB EMIRATES       |                             |                   | 682               | 0        | 0         | 61                         | 18               | 17          | 3                      | 0                      | 0                       | 16                         | 80                       | 9                          | 681                     |
| <b>UNITED KINGDOM</b>            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                         | BRITISH AIRWAYS PLC         | S                 | 482               | 0        | 1         | 76                         | 10               | 9           | 4                      | 0                      | 0                       | 12                         | 80                       | 10                         | 490                     |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 185               | 0        | 1         | 91                         | 3                | 3           | 3                      | 0                      | 0                       | 5                          | 87                       | 6                          | 184                     |
| TOTAL ABERDEEN                   |                             |                   | 667               | 0        | 2         | 81                         | 8                | 7           | 4                      | 0                      | 0                       | 10                         | 82                       | 9                          | 674                     |
| BELFAST CITY (GEORGE BEST)       | AER LINGUS                  | S                 | 186               | 0        | 0         | 87                         | 4                | 6           | 3                      | 0                      | 0                       | 7                          | 91                       | 5                          | 186                     |
|                                  | BRITISH AIRWAYS PLC         | S                 | 368               | 0        | 0         | 74                         | 11               | 8           | 7                      | 0                      | 0                       | 14                         | 77                       | 11                         | 362                     |
| TOTAL BELFAST CITY (GEORGE BEST) |                             |                   | 554               | 0        | 0         | 78                         | 9                | 7           | 6                      | 0                      | 0                       | 12                         | 82                       | 9                          | 548                     |
| EDINBURGH                        | BRITISH AIRWAYS PLC         | S                 | 654               | 0        | 0         | 71                         | 12               | 11          | 6                      | 0                      | 0                       | 15                         | 77                       | 12                         | 677                     |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 372               | 0        | 0         | 91                         | 2                | 4           | 2                      | 0                      | 0                       | 5                          | 91                       | 5                          | 372                     |
| TOTAL EDINBURGH                  |                             |                   | 1026              | 0        | 0         | 79                         | 9                | 8           | 4                      | 0                      | 0                       | 11                         | 82                       | 10                         | 1049                    |
| GLASGOW                          | BRITISH AIRWAYS PLC         | S                 | 532               | 0        | 0         | 71                         | 13               | 11          | 5                      | 0                      | 0                       | 14                         | 77                       | 13                         | 534                     |
| TOTAL GLASGOW                    |                             |                   | 532               | 0        | 0         | 71                         | 13               | 11          | 5                      | 0                      | 0                       | 14                         | 77                       | 13                         | 534                     |
| LEEDS BRADFORD                   | BRITISH AIRWAYS PLC         | S                 | 167               | 1        | 0         | 80                         | 11               | 5           | 4                      | 0                      | 0                       | 10                         | 85                       | 8                          | 168                     |
| TOTAL LEEDS BRADFORD             |                             |                   | 167               | 1        | 0         | 80                         | 11               | 5           | 4                      | 0                      | 0                       | 10                         | 85                       | 8                          | 168                     |
| MANCHESTER                       | BRITISH AIRWAYS PLC         | S                 | 466               | 0        | 0         | 67                         | 14               | 12          | 7                      | 0                      | 0                       | 18                         | 83                       | 8                          | 527                     |
| TOTAL MANCHESTER                 |                             |                   | 466               | 0        | 0         | 67                         | 14               | 12          | 7                      | 0                      | 0                       | 18                         | 83                       | 8                          | 713                     |
| NEWCASTLE                        | BRITISH AIRWAYS PLC         | S                 | 338               | 0        | 0         | 80                         | 9                | 5           | 6                      | 0                      | 0                       | 13                         | 81                       | 10                         | 294                     |
| TOTAL NEWCASTLE                  |                             |                   | 338               | 2        | 0         | 80                         | 9                | 5           | 6                      | 0                      | 0                       | 13                         | 81                       | 10                         | 294                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL UNITED KINGDOM            |                             |                   | 3750              | 4          | 2        | 77                         | 10               | 8           | 5                      | 0                      | 0                       | 12                         | 82                       | 10                         | 3980                    |
| USA                             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATLANTA                         | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0        | 48                         | 31               | 21          | 0                      | 0                      | 0                       | 18                         | 45                       | 28                         | 60                      |
|                                 | DELTA AIRLINES              | S                 | 124               | 0          | 0        | 85                         | 4                | 3           | 5                      | 2                      | 2                       | 24                         | 73                       | 15                         | 184                     |
|                                 | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 122               | 0          | 0        | 86                         | 11               | 2           | 1                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL ATLANTA                   |                             |                   | 308               | 0          | 0        | 78                         | 12               | 6           | 2                      | 1                      | 1                       | 16                         | 66                       | 18                         | 244                     |
| AUSTIN (BERGSTROM)              | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0        | 68                         | 13               | 15          | 3                      | 2                      | 0                       | 17                         | 63                       | 24                         | 59                      |
| TOTAL AUSTIN (BERGSTROM)        |                             |                   | 62                | 0          | 0        | 68                         | 13               | 15          | 3                      | 2                      | 0                       | 17                         | 63                       | 24                         | 59                      |
| BALTIMORE                       | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0        | 85                         | 11               | 3           | 0                      | 0                      | 0                       | 6                          | 68                       | 15                         | 62                      |
| TOTAL BALTIMORE                 |                             |                   | 62                | 0          | 0        | 85                         | 11               | 3           | 0                      | 0                      | 0                       | 6                          | 68                       | 15                         | 62                      |
| BOSTON                          | BRITISH AIRWAYS PLC         | S                 | 248               | 0          | 0        | 83                         | 11               | 4           | 2                      | 0                      | 0                       | 9                          | 66                       | 23                         | 244                     |
|                                 | DELTA AIRLINES              | S                 | 62                | 0          | 0        | 95                         | 3                | 0           | 2                      | 0                      | 0                       | 3                          | 81                       | 7                          | 58                      |
|                                 | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0          | 0        | 79                         | 11               | 6           | 3                      | 0                      | 0                       | 12                         | 60                       | 20                         | 62                      |
| TOTAL BOSTON                    |                             |                   | 372               | 0          | 0        | 84                         | 10               | 3           | 2                      | 0                      | 0                       | 9                          | 67                       | 20                         | 364                     |
| CHARLOTTE                       | US AIRWAYS                  | S                 | 122               | 0          | 2        | 59                         | 20               | 8           | 12                     | 0                      | 0                       | 23                         | 47                       | 46                         | 58                      |
| TOTAL CHARLOTTE                 |                             |                   | 122               | 0          | 2        | 59                         | 20               | 8           | 12                     | 0                      | 0                       | 23                         | 47                       | 46                         | 58                      |
| CHICAGO (O'HARE)                | AMERICAN AIRLINES           | S                 | 181               | 0          | 3        | 69                         | 8                | 10          | 10                     | 2                      | 1                       | 28                         | 67                       | 24                         | 242                     |
|                                 | BRITISH AIRWAYS PLC         | S                 | 124               | 0          | 0        | 72                         | 12               | 10          | 5                      | 1                      | 0                       | 17                         | 63                       | 25                         | 124                     |
|                                 | UNITED AIRLINES             | S                 | 186               | 0          | 0        | 89                         | 5                | 4           | 2                      | 0                      | 0                       | 6                          | 72                       | 19                         | 185                     |
|                                 | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 52                | 0          | 0        | 83                         | 12               | 4           | 2                      | 0                      | 0                       | 8                          | 66                       | 16                         | 58                      |
| TOTAL CHICAGO (O'HARE)          |                             |                   | 543               | 0          | 3        | 78                         | 8                | 8           | 5                      | 1                      | 0                       | 16                         | 68                       | 22                         | 609                     |
| DALLAS/FORT WORTH               | AMERICAN AIRLINES           | S                 | 186               | 0          | 0        | 72                         | 11               | 6           | 9                      | 2                      | 1                       | 22                         | 76                       | 15                         | 186                     |
|                                 | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 0        | 79                         | 13               | 5           | 3                      | 0                      | 0                       | 9                          | 58                       | 21                         | 62                      |
| TOTAL DALLAS/FORT WORTH         |                             |                   | 248               | 0          | 0        | 73                         | 11               | 6           | 8                      | 1                      | 0                       | 19                         | 72                       | 16                         | 248                     |
| DENVER INTERNATIONAL            | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 1        | 63                         | 24               | 6           | 6                      | 0                      | 0                       | 17                         | 44                       | 26                         | 62                      |
| TOTAL DENVER INTERNATIONAL      |                             |                   | 62                | 0          | 1        | 63                         | 24               | 6           | 6                      | 0                      | 0                       | 17                         | 44                       | 26                         | 62                      |
| DETROIT                         | DELTA AIRLINES              | S                 | 62                | 0          | 0        | 95                         | 2                | 3           | 0                      | 0                      | 0                       | 3                          | 88                       | 9                          | 60                      |
| TOTAL DETROIT                   |                             |                   | 62                | 0          | 0        | 95                         | 2                | 3           | 0                      | 0                      | 0                       | 3                          | 88                       | 9                          | 60                      |
| HOUSTON                         | BRITISH AIRWAYS PLC         | S                 | 124               | 0          | 0        | 81                         | 9                | 6           | 5                      | 0                      | 0                       | 13                         | 61                       | 16                         | 124                     |
|                                 | UNITED AIRLINES             | S                 | 179               | 0          | 4        | 74                         | 6                | 9           | 9                      | 2                      | 1                       | 23                         | 63                       | 20                         | 185                     |
| TOTAL HOUSTON                   |                             |                   | 303               | 0          | 4        | 77                         | 7                | 8           | 7                      | 1                      | 0                       | 18                         | 62                       | 19                         | 309                     |
| LAS VEGAS                       | BRITISH AIRWAYS PLC         | S                 | 62                | 0          | 2        | 73                         | 11               | 5           | 6                      | 0                      | 5                       | 69                         | 37                       | 28                         | 62                      |
| TOTAL LAS VEGAS                 |                             |                   | 62                | 0          | 2        | 73                         | 11               | 5           | 6                      | 0                      | 5                       | 69                         | 37                       | 28                         | 62                      |
| LOS ANGELES INTERNATIONAL       | AMERICAN AIRLINES           | S                 | 122               | 0          | 2        | 81                         | 7                | 7           | 4                      | 1                      | 0                       | 13                         | 74                       | 14                         | 62                      |
|                                 | BRITISH AIRWAYS PLC         | S                 | 124               | 0          | 0        | 77                         | 14               | 7           | 2                      | 0                      | 0                       | 10                         | 44                       | 26                         | 124                     |
|                                 | DELTA AIRLINES              | S                 | 62                | 0          | 0        | 90                         | 5                | 3           | 2                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                 | UNITED AIRLINES             | S                 | 62                | 0          | 0        | 94                         | 3                | 2           | 2                      | 0                      | 0                       | 4                          | 81                       | 12                         | 62                      |
|                                 | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 124               | 0          | 0        | 77                         | 15               | 5           | 4                      | 0                      | 0                       | 11                         | 80                       | 10                         | 124                     |
| TOTAL LOS ANGELES INTERNATIONAL |                             |                   | 494               | 0          | 2        | 82                         | 10               | 5           | 3                      | 0                      | 0                       | 10                         | 67                       | 17                         | 372                     |
| MIAMI INTERNATIONAL             | AMERICAN AIRLINES           | S                 | 124               | 0          | 0        | 77                         | 7                | 9           | 5                      | 2                      | 0                       | 16                         | 79                       | 16                         | 124                     |
|                                 | BRITISH AIRWAYS PLC         | S                 | 127               | 0          | 0        | 75                         | 13               | 6           | 2                      | 3                      | 0                       | 18                         | 70                       | 21                         | 124                     |
|                                 | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0          | 0        | 84                         | 6                | 5           | 3                      | 2                      | 0                       | 12                         | 68                       | 16                         | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL MIAMI INTERNATIONAL</b>        |                             |                   | <b>313</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>7</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>16</b>                  | <b>73</b>                | <b>18</b>                  | 310                     |
| MINNEAPOLIS-ST PAUL                     | DELTA AIRLINES              | S                 | 62                | 0        | 0         | 95                         | 2                | 2           | 2                      | 0                      | 0                       | 3                          | 87                       | 5                          | 62                      |
| <b>TOTAL MINNEAPOLIS-ST PAUL</b>        |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>2</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>87</b>                | <b>5</b>                   | 62                      |
| NEW YORK (JF KENNEDY)                   | AMERICAN AIRLINES           | S                 | 186               | 0        | 0         | 74                         | 14               | 8           | 4                      | 1                      | 0                       | 13                         | 82                       | 10                         | 186                     |
|   | BRITISH AIRWAYS PLC         | S                 | 555               | 0        | 1         | 81                         | 12               | 5           | 2                      | 0                      | 0                       | 9                          | 65                       | 18                         | 552                     |
|   | DELTA AIRLINES              | S                 | 178               | 0        | 0         | 83                         | 9                | 6           | 2                      | 0                      | 0                       | 7                          | 76                       | 12                         | 182                     |
|   | KUWAIT AIRWAYS              | S                 | 27                | 0        | 0         | 56                         | 15               | 19          | 11                     | 0                      | 0                       | 24                         | 63                       | 19                         | 27                      |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 307               | 0        | 0         | 78                         | 13               | 5           | 4                      | 1                      | 0                       | 12                         | 72                       | 16                         | 244                     |
| <b>TOTAL NEW YORK (JF KENNEDY)</b>      |                             |                   | <b>1253</b>       | <b>0</b> | <b>1</b>  | <b>79</b>                  | <b>12</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>71</b>                | <b>15</b>                  | 1191                    |
| NEW YORK (NEWARK)                       | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 69                         | 17               | 10          | 2                      | 1                      | 0                       | 14                         | 58                       | 24                         | 163                     |
|   | DELTA AIRLINES              | S                 | 62                | 0        | 0         | 97                         | 2                | 0           | 2                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|   | UNITED AIRLINES             | S                 | 305               | 0        | 0         | 88                         | 5                | 4           | 4                      | 0                      | 0                       | 7                          | 75                       | 15                         | 308                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 71                         | 16               | 6           | 3                      | 3                      | 0                       | 18                         | 79                       | 10                         | 124                     |
| <b>TOTAL NEW YORK (NEWARK)</b>          |                             |                   | <b>553</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>8</b>         | <b>5</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>16</b>                  | 595                     |
| PHILADELPHIA INTERNATIONAL              | BRITISH AIRWAYS PLC         | S                 | 122               | 0        | 0         | 78                         | 11               | 5           | 3                      | 1                      | 2                       | 28                         | 75                       | 11                         | 122                     |
|   | DELTA AIRLINES              | S                 | 54                | 0        | 0         | 94                         | 4                | 0           | 2                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|   | US AIRWAYS                  | S                 | 121               | 1        | 3         | 69                         | 12               | 12          | 4                      | 2                      | 0                       | 17                         | 53                       | 41                         | 60                      |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                             |                   | <b>297</b>        | <b>1</b> | <b>3</b>  | <b>77</b>                  | <b>10</b>        | <b>7</b>    | <b>3</b>               | <b>1</b>               | <b>1</b>                | <b>19</b>                  | <b>68</b>                | <b>21</b>                  | 182                     |
| PHOENIX                                 | BRITISH AIRWAYS PLC         | S                 | 61                | 0        | 1         | 66                         | 21               | 7           | 7                      | 0                      | 0                       | 16                         | 58                       | 65                         | 62                      |
| <b>TOTAL PHOENIX</b>                    |                             |                   | <b>61</b>         | <b>0</b> | <b>1</b>  | <b>66</b>                  | <b>21</b>        | <b>7</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>58</b>                | <b>65</b>                  | 62                      |
| RALEIGH                                 | AMERICAN AIRLINES           | S                 | 58                | 0        | 4         | 95                         | 0                | 2           | 2                      | 2                      | 0                       | 8                          | 94                       | 4                          | 62                      |
| <b>TOTAL RALEIGH</b>                    |                             |                   | <b>58</b>         | <b>0</b> | <b>4</b>  | <b>95</b>                  | <b>0</b>         | <b>2</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>8</b>                   | <b>94</b>                | <b>4</b>                   | 62                      |
| SAN DIEGO                               | BRITISH AIRWAYS PLC         | S                 | 62                | 0        | 0         | 71                         | 16               | 10          | 3                      | 0                      | 0                       | 15                         | 60                       | 17                         | 62                      |
| <b>TOTAL SAN DIEGO</b>                  |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>16</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>60</b>                | <b>17</b>                  | 62                      |
| SAN FRANCISCO                           | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 68                         | 16               | 11          | 5                      | 0                      | 0                       | 14                         | 73                       | 20                         | 124                     |
|   | UNITED AIRLINES             | S                 | 122               | 0        | 0         | 88                         | 7                | 4           | 1                      | 0                      | 0                       | 5                          | 87                       | 10                         | 123                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 106               | 0        | 0         | 89                         | 8                | 1           | 2                      | 0                      | 0                       | 5                          | 79                       | 17                         | 62                      |
| <b>TOTAL SAN FRANCISCO</b>              |                             |                   | <b>352</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>80</b>                | <b>15</b>                  | 309                     |
| SEATTLE (TACOMA)                        | BRITISH AIRWAYS PLC         | S                 | 100               | 0        | 0         | 83                         | 15               | 2           | 0                      | 0                      | 0                       | 6                          | 83                       | 11                         | 99                      |
|   | DELTA AIRLINES              | S                 | 62                | 0        | 0         | 87                         | 5                | 3           | 5                      | 0                      | 0                       | 9                          | 71                       | 18                         | 62                      |
| <b>TOTAL SEATTLE (TACOMA)</b>           |                             |                   | <b>162</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>11</b>        | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>78</b>                | <b>14</b>                  | 161                     |
| WASHINGTON (DULLES)                     | BRITISH AIRWAYS PLC         | S                 | 124               | 0        | 0         | 76                         | 15               | 7           | 2                      | 0                      | 0                       | 10                         | 65                       | 19                         | 158                     |
|   | UNITED AIRLINES             | S                 | 184               | 0        | 1         | 83                         | 8                | 3           | 5                      | 1                      | 0                       | 13                         | 73                       | 22                         | 185                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 85                         | 5                | 8           | 0                      | 2                      | 0                       | 9                          | 82                       | 9                          | 62                      |
| <b>TOTAL WASHINGTON (DULLES)</b>        |                             |                   | <b>370</b>        | <b>0</b> | <b>1</b>  | <b>81</b>                  | <b>10</b>        | <b>5</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>71</b>                | <b>19</b>                  | 405                     |
| <b>TOTAL USA</b>                        |                             |                   | <b>6243</b>       | <b>1</b> | <b>24</b> | <b>79</b>                  | <b>10</b>        | <b>6</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>69</b>                | <b>18</b>                  | 5910                    |
| <b>UZBEKISTAN</b>                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TASHKENT                                | UZBEKISTAN AIRLINES         | S                 | 18                | 0        | 0         | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 9                          | 100                      | 1                          | 18                      |
| <b>TOTAL TASHKENT</b>                   |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>17</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>               | <b>1</b>                   | 18                      |
| <b>TOTAL UZBEKISTAN</b>                 |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>17</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>               | <b>1</b>                   | 18                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION   | AIRLINE          | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------|------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                  |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                  |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>VIETNAM</b>         |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HANOI                  | VIETNAM AIRLINES | S                 | 14                | 0          | 0        | 50                         | 36               | 7           | 7                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| TOTAL HANOI            |                  |                   | 14                | 0          | 0        | 50                         | 36               | 7           | 7                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| HO CHI MINH CITY       | VIETNAM AIRLINES | S                 | 16                | 0          | 0        | 69                         | 6                | 25          | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL HO CHI MINH CITY |                  |                   | 16                | 0          | 0        | 69                         | 6                | 25          | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL VIETNAM          |                  |                   | 30                | 0          | 0        | 60                         | 20               | 17          | 3                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL HEATHROW         |                  |                   | 41120             | 6          | 84       | 73                         | 13               | 9           | 5                      | 0                      | 0                       | 14                         | 77                       | 13                         | 40989                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: JERSEY (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                   | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|---------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                           |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                           |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>                     |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VIENNA                             | AUSTRIAN AIRLINES         | S                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL VIENNA                       |                           |                   | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 32                         | 2                       |
| TOTAL AUSTRIA                      |                           |                   | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 32                         | 2                       |
| <b>GERMANY</b>                     |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BREMEN                             | GERMANIA FLUGGESELLSCHAFT | C                 | 2                 | 0        | 0         | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 17                         | 100                      | 0                          | 1                       |
| TOTAL BREMEN                       |                           |                   | 2                 | 0        | 0         | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 17                         | 100                      | 0                          | 1                       |
| DRESDEN                            | GERMANIA FLUGGESELLSCHAFT | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL DRESDEN                      |                           |                   | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| DUSSELDORF                         | AIR BERLIN                | S                 | 10                | 0        | 0         | 40                         | 40               | 20          | 0                      | 0                      | 0                       | 18                         | 64                       | 17                         | 14                      |
|                                    | GERMANWINGS               | S                 | 3                 | 1        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL DUSSELDORF                   |                           |                   | 13                | 1        | 0         | 54                         | 31               | 15          | 0                      | 0                      | 0                       | 15                         | 69                       | 16                         | 16                      |
| ERFURT                             | GERMANIA FLUGGESELLSCHAFT | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL ERFURT                       |                           |                   | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| HANOVER                            | AIR BERLIN                | S                 | 10                | 0        | 0         | 60                         | 20               | 20          | 0                      | 0                      | 0                       | 15                         | 70                       | 9                          | 10                      |
| TOTAL HANOVER                      |                           |                   | 10                | 0        | 0         | 60                         | 20               | 20          | 0                      | 0                      | 0                       | 15                         | 70                       | 9                          | 10                      |
| KOBLENZ                            | SAS                       | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL KOBLENZ                      |                           |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 60                       | 21                         | 5                       |
| MUNICH                             | LUFTHANSA                 | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 2                       |
| TOTAL MUNICH                       |                           |                   | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 2                       |
| STUTTGART                          | AIR BERLIN                | S                 | 10                | 0        | 0         | 60                         | 30               | 10          | 0                      | 0                      | 0                       | 14                         | 82                       | 8                          | 11                      |
| TOTAL STUTTGART                    |                           |                   | 11                | 0        | 0         | 64                         | 27               | 9           | 0                      | 0                      | 0                       | 13                         | 77                       | 13                         | 13                      |
| TOTAL GERMANY                      |                           |                   | 53                | 1        | 0         | 66                         | 25               | 9           | 0                      | 0                      | 0                       | 12                         | 70                       | 14                         | 57                      |
| <b>IRISH REPUBLIC</b>              |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                             | STOBART AIR               | S                 | 40                | 0        | 0         | 85                         | 0                | 0           | 8                      | 8                      | 0                       | 24                         | 74                       | 15                         | 38                      |
| TOTAL DUBLIN                       |                           |                   | 40                | 0        | 0         | 85                         | 0                | 0           | 8                      | 8                      | 0                       | 24                         | 74                       | 15                         | 38                      |
| TOTAL IRISH REPUBLIC               |                           |                   | 40                | 0        | 0         | 85                         | 0                | 0           | 8                      | 8                      | 0                       | 24                         | 71                       | 13                         | 52                      |
| <b>NETHERLANDS</b>                 |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ROTTERDAM                          | CITY JET                  | S                 | 10                | 0        | 0         | 70                         | 10               | 0           | 20                     | 0                      | 0                       | 31                         | 0                        | 21                         | 2                       |
| TOTAL ROTTERDAM                    |                           |                   | 10                | 0        | 0         | 70                         | 10               | 0           | 20                     | 0                      | 0                       | 31                         | 0                        | 21                         | 2                       |
| TOTAL NETHERLANDS                  |                           |                   | 10                | 0        | 0         | 70                         | 10               | 0           | 20                     | 0                      | 0                       | 31                         | 85                       | 9                          | 20                      |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | EUROPE AIRPOST            | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL FARO                         |                           |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 67                       | 12                         | 3                       |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                           |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 67                       | 12                         | 3                       |
| <b>PORTUGAL(MADEIRA)</b>           |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                            | EUROPE AIRPOST            | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: JERSEY (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | GERMANIA FLUGGESELLSCHAFT   | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL FUNCHAL</b>                     |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>100</b>               | <b>1</b>                   | <b>4</b>                |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>100</b>               | <b>1</b>                   | <b>4</b>                |
| <b>SPAIN</b>                             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PALMA DE MALLORCA                        | VOLOTEA                     | C                 | 3                 | 1          | 0        | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 11                         | 0                        | 81                         | 2                       |
| <b>TOTAL PALMA DE MALLORCA</b>           |                             |                   | <b>3</b>          | <b>1</b>   | <b>0</b> | <b>67</b>                  | <b>33</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>84</b>                  | <b>3</b>                |
| <b>TOTAL SPAIN</b>                       |                             |                   | <b>3</b>          | <b>1</b>   | <b>0</b> | <b>67</b>                  | <b>33</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>84</b>                  | <b>3</b>                |
| <b>SWITZERLAND</b>                       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERNE                                    | SKY WORK AG                 | S                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL BERNE</b>                       |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| ZURICH                                   | INTERSKY LUFTFAHRT GMBH     | C                 | 2                 | 0          | 0        | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 38                         | 0                        | 0                          | 0                       |
| <b>TOTAL ZURICH</b>                      |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>0</b>                   | <b>0</b>         | <b>100</b>  | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>38</b>                  | <b>76</b>                | <b>14</b>                  | <b>34</b>               |
| <b>TOTAL SWITZERLAND</b>                 |                             |                   | <b>10</b>         | <b>1</b>   | <b>0</b> | <b>80</b>                  | <b>0</b>         | <b>20</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>75</b>                | <b>18</b>                  | <b>52</b>               |
| <b>UNITED KINGDOM</b>                    |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                                 | FLYBE LTD                   | S                 | 8                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 67                       | 20                         | 6                       |
| <b>TOTAL ABERDEEN</b>                    |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>67</b>                | <b>20</b>                  | <b>6</b>                |
| BELFAST INTERNATIONAL                    | EASYJET AIRLINE COMPANY LTD | S                 | 6                 | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL BELFAST INTERNATIONAL</b>       |                             |                   | <b>6</b>          | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>17</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BIRMINGHAM                               | FLYBE LTD                   | S                 | 126               | 0          | 5        | 78                         | 17               | 3           | 2                      | 0                      | 0                       | 11                         | 72                       | 19                         | 127                     |
| <b>TOTAL BIRMINGHAM</b>                  |                             |                   | <b>126</b>        | <b>0</b>   | <b>5</b> | <b>78</b>                  | <b>17</b>        | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>72</b>                | <b>19</b>                  | <b>127</b>              |
| BOURNEMOUTH                              | FLYBE LTD                   | S                 | 30                | 0          | 2        | 60                         | 27               | 7           | 7                      | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL BOURNEMOUTH</b>                 |                             |                   | <b>30</b>         | <b>0</b>   | <b>2</b> | <b>60</b>                  | <b>27</b>        | <b>7</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BRISTOL                                  | BLUE ISLANDS LIMITED        | S                 | 105               | 0          | 0        | 86                         | 7                | 3           | 5                      | 0                      | 0                       | 9                          | 88                       | 13                         | 106                     |
|  | FLYBE LTD                   | S                 | 5                 | 5          | 0        | 40                         | 0                | 20          | 40                     | 0                      | 0                       | 42                         | 0                        | 0                          | 0                       |
| <b>TOTAL BRISTOL</b>                     |                             |                   | <b>110</b>        | <b>5</b>   | <b>0</b> | <b>84</b>                  | <b>6</b>         | <b>4</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>88</b>                | <b>13</b>                  | <b>106</b>              |
| CAMBRIDGE                                | BLUE ISLANDS LIMITED        | S                 | 8                 | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL CAMBRIDGE</b>                   |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>13</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| CARDIFF WALES                            | FLYBE LTD                   | S                 | 10                | 0          | 0        | 80                         | 10               | 10          | 0                      | 0                      | 0                       | 9                          | 100                      | 3                          | 10                      |
| <b>TOTAL CARDIFF WALES</b>               |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>10</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>98</b>                | <b>3</b>                   | <b>44</b>               |
| DONCASTER SHEFFIELD                      | FLYBE LTD                   | S                 | 10                | 0          | 0        | 50                         | 40               | 10          | 0                      | 0                      | 0                       | 14                         | 80                       | 4                          | 10                      |
| <b>TOTAL DONCASTER SHEFFIELD</b>         |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>40</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>80</b>                | <b>4</b>                   | <b>10</b>               |
| DURHAM TEES VALLEY                       | FLYBE LTD                   | S                 | 4                 | 0          | 0        | 25                         | 25               | 25          | 25                     | 0                      | 0                       | 37                         | 50                       | 19                         | 4                       |
| <b>TOTAL DURHAM TEES VALLEY</b>          |                             |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>25</b>                  | <b>25</b>        | <b>25</b>   | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>37</b>                  | <b>50</b>                | <b>19</b>                  | <b>4</b>                |
| EAST MIDLANDS INTERNATIONAL              | FLYBE LTD                   | S                 | 62                | 0          | 0        | 71                         | 10               | 8           | 10                     | 2                      | 0                       | 20                         | 85                       | 11                         | 62                      |
| <b>TOTAL EAST MIDLANDS INTERNATIONAL</b> |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>10</b>        | <b>8</b>    | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>20</b>                  | <b>86</b>                | <b>10</b>                  | <b>66</b>               |
| EDINBURGH                                | FLYBE LTD                   | S                 | 20                | 0          | 0        | 70                         | 20               | 10          | 0                      | 0                      | 0                       | 10                         | 80                       | 10                         | 10                      |
| <b>TOTAL EDINBURGH</b>                   |                             |                   | <b>20</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>20</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>10</b>                  | <b>10</b>               |
| EXETER                                   | FLYBE LTD                   | S                 | 103               | 1          | 0        | 80                         | 6                | 4           | 7                      | 4                      | 0                       | 22                         | 66                       | 20                         | 104                     |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: JERSEY (Full Analysis)

| ORIGIN / DESTINATION          | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL EXETER                  |                             |                   | 103               | 1        | 0         | 80                         | 6                | 4           | 7                      | 4                      | 0                       | 22                         | 66                       | 20                         | 104                     |
| GATWICK                       | BRITISH AIRWAYS PLC         | S                 | 328               | 0        | 2         | 81                         | 10               | 6           | 1                      | 1                      | 0                       | 13                         | 75                       | 16                         | 336                     |
|                               | EASYJET AIRLINE COMPANY LTD | S                 | 182               | 0        | 0         | 53                         | 23               | 14          | 10                     | 0                      | 0                       | 24                         | 85                       | 8                          | 186                     |
| TOTAL GATWICK                 |                             |                   | 510               | 0        | 2         | 71                         | 15               | 9           | 4                      | 1                      | 0                       | 17                         | 78                       | 13                         | 522                     |
| GLASGOW                       | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 73                         | 4                | 0           | 8                      | 15                     | 0                       | 49                         | 71                       | 11                         | 28                      |
|                               | FLYBE LTD                   | S                 | 10                | 0        | 0         | 80                         | 0                | 20          | 0                      | 0                      | 0                       | 9                          | 90                       | 5                          | 10                      |
| TOTAL GLASGOW                 |                             |                   | 36                | 0        | 0         | 75                         | 3                | 6           | 6                      | 11                     | 0                       | 38                         | 76                       | 9                          | 38                      |
| GLOUCESTERSHIRE               | VANAIR EUROPE AS            | S                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 4                          | 75                       | 13                         | 4                       |
| TOTAL GLOUCESTERSHIRE         |                             |                   | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 4                          | 75                       | 13                         | 4                       |
| GUERNSEY                      | BLUE ISLANDS LIMITED        | S                 | 267               | 46       | 11        | 81                         | 7                | 6           | 4                      | 1                      | 0                       | 14                         | 75                       | 14                         | 336                     |
| TOTAL GUERNSEY                |                             |                   | 267               | 46       | 11        | 81                         | 7                | 6           | 4                      | 1                      | 0                       | 14                         | 75                       | 14                         | 337                     |
| HUMBERSIDE                    | FLYBE LTD                   | S                 | 10                | 0        | 0         | 40                         | 40               | 0           | 20                     | 0                      | 0                       | 44                         | 90                       | 7                          | 10                      |
| TOTAL HUMBERSIDE              |                             |                   | 10                | 0        | 0         | 40                         | 40               | 0           | 20                     | 0                      | 0                       | 44                         | 90                       | 7                          | 10                      |
| LEEDS BRADFORD                | FLYBE LTD                   | S                 | 103               | 0        | 0         | 63                         | 4                | 3           | 29                     | 1                      | 0                       | 32                         | 0                        | 0                          | 0                       |
|                               | JET2.COM LTD                | S                 | 16                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 45                       | 24                         | 22                      |
| TOTAL LEEDS BRADFORD          |                             |                   | 119               | 0        | 0         | 67                         | 4                | 3           | 25                     | 1                      | 0                       | 28                         | 45                       | 24                         | 22                      |
| LIVERPOOL (JOHN LENNON)       | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 84                       | 13                         | 62                      |
| TOTAL LIVERPOOL (JOHN LENNON) |                             |                   | 62                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 84                       | 13                         | 62                      |
| LONDON CITY                   | BLUE ISLANDS LIMITED        | S                 | 123               | 2        | 6         | 86                         | 11               | 0           | 3                      | 0                      | 0                       | 9                          | 85                       | 11                         | 93                      |
| TOTAL LONDON CITY             |                             |                   | 123               | 2        | 6         | 86                         | 11               | 0           | 3                      | 0                      | 0                       | 9                          | 85                       | 11                         | 93                      |
| MANCHESTER                    | FLYBE LTD                   | S                 | 82                | 0        | 0         | 70                         | 16               | 6           | 9                      | 0                      | 0                       | 17                         | 67                       | 19                         | 76                      |
| TOTAL MANCHESTER              |                             |                   | 82                | 0        | 0         | 70                         | 16               | 6           | 9                      | 0                      | 0                       | 17                         | 70                       | 17                         | 88                      |
| NEWCASTLE                     | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 83                         | 6                | 0           | 11                     | 0                      | 0                       | 17                         | 67                       | 14                         | 18                      |
| TOTAL NEWCASTLE               |                             |                   | 18                | 0        | 0         | 83                         | 6                | 0           | 11                     | 0                      | 0                       | 17                         | 67                       | 14                         | 18                      |
| NORWICH                       | FLYBE LTD                   | S                 | 10                | 0        | 0         | 60                         | 10               | 10          | 20                     | 0                      | 0                       | 38                         | 70                       | 20                         | 10                      |
| TOTAL NORWICH                 |                             |                   | 10                | 0        | 0         | 60                         | 10               | 10          | 20                     | 0                      | 0                       | 38                         | 70                       | 20                         | 10                      |
| SOUTHAMPTON                   | FLYBE LTD                   | S                 | 177               | 0        | 90        | 80                         | 5                | 10          | 5                      | 0                      | 0                       | 12                         | 75                       | 14                         | 284                     |
| TOTAL SOUTHAMPTON             |                             |                   | 177               | 1        | 92        | 80                         | 5                | 10          | 5                      | 0                      | 0                       | 12                         | 83                       | 10                         | 448                     |
| SOUTHEND                      | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0        | 0         | 73                         | 5                | 5           | 18                     | 0                      | 0                       | 26                         | 67                       | 14                         | 18                      |
| TOTAL SOUTHEND                |                             |                   | 22                | 0        | 0         | 73                         | 5                | 5           | 18                     | 0                      | 0                       | 26                         | 67                       | 14                         | 18                      |
| TOTAL UNITED KINGDOM          |                             |                   | 1941              | 58       | 118       | 76                         | 11               | 6           | 6                      | 1                      | 0                       | 16                         | 79                       | 13                         | 2166                    |
| TOTAL JERSEY                  |                             |                   | 2066              | 64       | 118       | 76                         | 11               | 6           | 6                      | 1                      | 0                       | 16                         | 78                       | 13                         | 2396                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LEEDS BRADFORD (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE          | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                  |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                  |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BULGARIA</b>                 |                  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                          | BH AIR           | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 6                       |
| TOTAL BURGAS                    |                  |                   | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 6                       |
| TOTAL BULGARIA                  |                  |                   | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 6                       |
| <b>CROATIA</b>                  |                  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                       | JET2.COM LTD     | S                 | 14                | 0        | 0         | 79                         | 7                | 7           | 7                      | 0                      | 0                       | 10                         | 90                       | 9                          | 10                      |
| TOTAL DUBROVNIK                 |                  |                   | 14                | 0        | 0         | 79                         | 7                | 7           | 7                      | 0                      | 0                       | 10                         | 90                       | 9                          | 10                      |
| PULA                            | JET2.COM LTD     | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 2                          | 2                       |
| TOTAL PULA                      |                  |                   | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 2                          | 2                       |
| SPLIT                           | JET2.COM LTD     | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 0                          | 4                       |
| TOTAL SPLIT                     |                  |                   | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 0                          | 4                       |
| TOTAL CROATIA                   |                  |                   | 22                | 0        | 0         | 86                         | 5                | 5           | 5                      | 0                      | 0                       | 8                          | 94                       | 6                          | 16                      |
| <b>CYPRUS</b>                   |                  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                         | JET2.COM LTD     | S                 | 12                | 0        | 0         | 75                         | 8                | 17          | 0                      | 0                      | 0                       | 11                         | 60                       | 21                         | 10                      |
|                                 | MONARCH AIRLINES | S                 | 18                | 0        | 0         | 61                         | 22               | 17          | 0                      | 0                      | 0                       | 12                         | 94                       | 2                          | 16                      |
| TOTAL LARNACA                   |                  |                   | 30                | 0        | 0         | 67                         | 17               | 17          | 0                      | 0                      | 0                       | 12                         | 81                       | 10                         | 26                      |
| PAPHOS                          | JET2.COM LTD     | S                 | 18                | 0        | 0         | 72                         | 11               | 6           | 11                     | 0                      | 0                       | 15                         | 88                       | 5                          | 16                      |
| TOTAL PAPHOS                    |                  |                   | 18                | 0        | 0         | 72                         | 11               | 6           | 11                     | 0                      | 0                       | 15                         | 88                       | 5                          | 16                      |
| TOTAL CYPRUS                    |                  |                   | 48                | 0        | 0         | 69                         | 15               | 13          | 4                      | 0                      | 0                       | 13                         | 83                       | 8                          | 42                      |
| <b>CZECH REPUBLIC</b>           |                  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                          | JET2.COM LTD     | S                 | 26                | 0        | 0         | 96                         | 0                | 4           | 0                      | 0                      | 0                       | 4                          | 86                       | 9                          | 36                      |
| TOTAL PRAGUE                    |                  |                   | 26                | 0        | 0         | 96                         | 0                | 4           | 0                      | 0                      | 0                       | 4                          | 86                       | 9                          | 36                      |
| TOTAL CZECH REPUBLIC            |                  |                   | 26                | 0        | 0         | 96                         | 0                | 4           | 0                      | 0                      | 0                       | 4                          | 86                       | 9                          | 36                      |
| <b>FRANCE</b>                   |                  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGERAC                        | JET2.COM LTD     | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 29                         | 4                       |
| TOTAL BERGERAC                  |                  |                   | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 29                         | 4                       |
| LIMOGES                         | RYANAIR          | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 56                       | 19                         | 18                      |
| TOTAL LIMOGES                   |                  |                   | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 56                       | 19                         | 18                      |
| NICE                            | JET2.COM LTD     | S                 | 28                | 0        | 0         | 89                         | 4                | 0           | 4                      | 4                      | 0                       | 16                         | 54                       | 36                         | 28                      |
| TOTAL NICE                      |                  |                   | 28                | 0        | 0         | 89                         | 4                | 0           | 4                      | 4                      | 0                       | 16                         | 54                       | 36                         | 28                      |
| PARIS (CHARLES DE GAULLE)       | JET2.COM LTD     | S                 | 36                | 0        | 0         | 94                         | 3                | 3           | 0                      | 0                      | 0                       | 4                          | 75                       | 10                         | 44                      |
| TOTAL PARIS (CHARLES DE GAULLE) |                  |                   | 36                | 0        | 0         | 94                         | 3                | 3           | 0                      | 0                      | 0                       | 4                          | 75                       | 10                         | 44                      |
| PERPIGNAN                       | BMI REGIONAL     | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                 | HOP - R C A E    | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL PERPIGNAN                 |                  |                   | 4                 | 0        | 0         | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL FRANCE                    |                  |                   | 90                | 0        | 0         | 93                         | 2                | 2           | 1                      | 1                      | 0                       | 8                          | 54                       | 22                         | 118                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LEEDS BRADFORD (Full Analysis)

| ORIGIN / DESTINATION  | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                       |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                       |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>GERMANY</b>        |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUSSELDORF            | JET2.COM LTD        | S                 | 52                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 3                          | 79                       | 12                         | 52                      |
| TOTAL DUSSELDORF      |                     |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>79</b>                | <b>12</b>                  | <b>52</b>               |
| TOTAL GERMANY         |                     |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>79</b>                | <b>12</b>                  | <b>52</b>               |
| <b>GREECE</b>         |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHANIA                | RYANAIR             | S                 | 18                | 0        | 0         | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 10                         | 94                       | 4                          | 18                      |
| TOTAL CHANIA          |                     |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>22</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>94</b>                | <b>4</b>                   | <b>18</b>               |
| CORFU                 | JET2.COM LTD        | S                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 25                         | 100                      | 2                          | 4                       |
|                       | RYANAIR             | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 50                       | 24                         | 10                      |
|                       | THOMSON AIRWAYS LTD | C                 | 9                 | 0        | 0         | 89                         | 0                | 0           | 11                     | 0                      | 0                       | 13                         | 100                      | 2                          | 9                       |
| TOTAL CORFU           |                     |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>0</b>         | <b>5</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>78</b>                | <b>11</b>                  | <b>23</b>               |
| HERAKLION             | JET2.COM LTD        | S                 | 22                | 0        | 0         | 91                         | 5                | 5           | 0                      | 0                      | 0                       | 4                          | 80                       | 9                          | 20                      |
|                       | THOMSON AIRWAYS LTD | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL HERAKLION       |                     |                   | <b>29</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>3</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>87</b>                | <b>7</b>                   | <b>38</b>               |
| KEFALLINIA            | JET2.COM LTD        | S                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL KEFALLINIA      |                     |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| KOS                   | JET2.COM LTD        | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 88                       | 10                         | 8                       |
| TOTAL KOS             |                     |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>94</b>                | <b>6</b>                   | <b>16</b>               |
| RHODES                | JET2.COM LTD        | S                 | 8                 | 0        | 0         | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 12                         | 88                       | 4                          | 8                       |
|                       | THOMSON AIRWAYS LTD | C                 | 9                 | 0        | 0         | 78                         | 0                | 22          | 0                      | 0                      | 0                       | 13                         | 100                      | 2                          | 8                       |
| TOTAL RHODES          |                     |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>0</b>         | <b>24</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>94</b>                | <b>3</b>                   | <b>16</b>               |
| ZAKINTHOS             | JET2.COM LTD        | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 88                       | 5                          | 8                       |
| TOTAL ZAKINTHOS       |                     |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>88</b>                | <b>5</b>                   | <b>8</b>                |
| TOTAL GREECE          |                     |                   | <b>95</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>5</b>         | <b>7</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>6</b>                   | <b>119</b>              |
| <b>HUNGARY</b>        |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST              | JET2.COM LTD        | S                 | 18                | 0        | 0         | 78                         | 11               | 6           | 6                      | 0                      | 0                       | 10                         | 83                       | 7                          | 18                      |
| TOTAL BUDAPEST        |                     |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>7</b>                   | <b>18</b>               |
| TOTAL HUNGARY         |                     |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>7</b>                   | <b>18</b>               |
| <b>IRISH REPUBLIC</b> |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                | RYANAIR             | S                 | 123               | 0        | 1         | 94                         | 4                | 2           | 0                      | 0                      | 0                       | 4                          | 86                       | 6                          | 124                     |
|                       | STOBART AIR         | S                 | 118               | 2        | 0         | 93                         | 5                | 2           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL DUBLIN          |                     |                   | <b>241</b>        | <b>2</b> | <b>1</b>  | <b>94</b>                  | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>86</b>                | <b>6</b>                   | <b>124</b>              |
| TOTAL IRISH REPUBLIC  |                     |                   | <b>241</b>        | <b>5</b> | <b>1</b>  | <b>94</b>                  | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>86</b>                | <b>6</b>                   | <b>124</b>              |
| <b>ITALY</b>          |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NAPLES                | MONARCH AIRLINES    | S                 | 18                | 0        | 0         | 83                         | 11               | 0           | 6                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL NAPLES          |                     |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>11</b>        | <b>0</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PISA                  | JET2.COM LTD        | S                 | 10                | 0        | 0         | 50                         | 40               | 10          | 0                      | 0                      | 0                       | 16                         | 55                       | 19                         | 11                      |
| TOTAL PISA            |                     |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>40</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>72</b>                | <b>10</b>                  | <b>29</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LEEDS BRADFORD (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE          | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                  |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                  |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ROME (FIUMICINO)                         | JET2.COM LTD     | S                 | 24                | 0          | 2        | 83                         | 8                | 4           | 4                      | 0                      | 0                       | 8                          | 66                       | 14                         | 35                      |
| <b>TOTAL ROME (FIUMICINO)</b>            |                  |                   | <b>24</b>         | <b>0</b>   | <b>2</b> | <b>83</b>                  | <b>8</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>66</b>                | <b>14</b>                  | <b>35</b>               |
| TREVISO                                  | RYANAIR          | S                 | 18                | 0          | 0        | 78                         | 22               | 0           | 0                      | 0                      | 9                       | 100                        | 2                        | 18                         |                         |
| <b>TOTAL TREVISO</b>                     |                  |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>22</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>100</b>                 | <b>2</b>                 | <b>18</b>                  |                         |
| VENICE                                   | JET2.COM LTD     | S                 | 18                | 0          | 0        | 83                         | 11               | 6           | 0                      | 0                      | 7                       | 68                         | 35                       | 19                         |                         |
| <b>TOTAL VENICE</b>                      |                  |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>11</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>68</b>                  | <b>35</b>                | <b>19</b>                  |                         |
| VERONA VILLAFRANCA                       | JET2.COM LTD     | S                 | 6                 | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 4                       | 50                         | 16                       | 6                          |                         |
| <b>TOTAL VERONA VILLAFRANCA</b>          |                  |                   | <b>6</b>          | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>17</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>50</b>                  | <b>16</b>                | <b>6</b>                   |                         |
| <b>TOTAL ITALY</b>                       |                  |                   | <b>94</b>         | <b>0</b>   | <b>2</b> | <b>79</b>                  | <b>16</b>        | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>9</b>                | <b>72</b>                  | <b>17</b>                | <b>129</b>                 |                         |
| <b>LATVIA</b>                            |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                                     | RYANAIR          | S                 | 18                | 0          | 0        | 83                         | 6                | 6           | 6                      | 0                      | 10                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL RIGA</b>                        |                  |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>6</b>         | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>10</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL LATVIA</b>                      |                  |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>6</b>         | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>10</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>MALTA</b>                             |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                                    | JET2.COM LTD     | S                 | 4                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 5                       | 0                          | 0                        | 0                          |                         |
|  | RYANAIR          | S                 | 18                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 3                       | 88                         | 11                       | 26                         |                         |
| <b>TOTAL MALTA</b>                       |                  |                   | <b>22</b>         | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>5</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>88</b>                  | <b>11</b>                | <b>26</b>                  |                         |
| <b>TOTAL MALTA</b>                       |                  |                   | <b>22</b>         | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>5</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>88</b>                  | <b>11</b>                | <b>26</b>                  |                         |
| <b>NETHERLANDS</b>                       |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                                | JET2.COM LTD     | S                 | 70                | 0          | 0        | 93                         | 4                | 3           | 0                      | 0                      | 4                       | 64                         | 22                       | 64                         |                         |
|  | KLM CITYHOPPER   | S                 | 186               | 0          | 0        | 87                         | 9                | 5           | 0                      | 0                      | 6                       | 85                         | 8                        | 226                        |                         |
| <b>TOTAL AMSTERDAM</b>                   |                  |                   | <b>256</b>        | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>7</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>81</b>                  | <b>11</b>                | <b>294</b>                 |                         |
| <b>TOTAL NETHERLANDS</b>                 |                  |                   | <b>256</b>        | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>7</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>81</b>                  | <b>11</b>                | <b>294</b>                 |                         |
| <b>POLAND</b>                            |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GDANSK                                   | RYANAIR          | S                 | 18                | 0          | 0        | 89                         | 0                | 0           | 11                     | 0                      | 10                      | 78                         | 10                       | 18                         |                         |
| <b>TOTAL GDANSK</b>                      |                  |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>0</b>         | <b>0</b>    | <b>11</b>              | <b>0</b>               | <b>10</b>               | <b>78</b>                  | <b>10</b>                | <b>18</b>                  |                         |
| KRAKOW                                   | RYANAIR          | S                 | 26                | 0          | 0        | 77                         | 15               | 8           | 0                      | 0                      | 11                      | 83                         | 9                        | 18                         |                         |
| <b>TOTAL KRAKOW</b>                      |                  |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>15</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>83</b>                  | <b>9</b>                 | <b>18</b>                  |                         |
| <b>TOTAL POLAND</b>                      |                  |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>9</b>         | <b>5</b>    | <b>5</b>               | <b>0</b>               | <b>10</b>               | <b>81</b>                  | <b>9</b>                 | <b>36</b>                  |                         |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | JET2.COM LTD     | S                 | 56                | 0          | 0        | 88                         | 9                | 2           | 2                      | 0                      | 7                       | 82                         | 11                       | 55                         |                         |
|  | MONARCH AIRLINES | S                 | 44                | 0          | 0        | 98                         | 2                | 0           | 0                      | 0                      | 3                       | 71                         | 15                       | 28                         |                         |
|  | RYANAIR          | S                 | 36                | 0          | 0        | 89                         | 8                | 3           | 0                      | 0                      | 6                       | 91                         | 7                        | 34                         |                         |
| <b>TOTAL FARO</b>                        |                  |                   | <b>136</b>        | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>7</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>5</b>                | <b>82</b>                  | <b>11</b>                | <b>117</b>                 |                         |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                  |                   | <b>136</b>        | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>7</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>5</b>                | <b>82</b>                  | <b>11</b>                | <b>117</b>                 |                         |
| <b>PORTUGAL(MADEIRA)</b>                 |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | JET2.COM LTD     | S                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 3                       | 75                         | 14                       | 8                          |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LEEDS BRADFORD (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|---------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                     |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL FUNCHAL             |                     |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 75                       | 14                         | 8                       |
| TOTAL PORTUGAL(MADEIRA)   |                     |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 75                       | 14                         | 8                       |
| SPAIN                     |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                  | JET2.COM LTD        | S                 | 81                | 0        | 0         | 85                         | 7                | 5           | 1                      | 0                      | 1                       | 21                         | 67                       | 18                         | 96                      |
|                           | MONARCH AIRLINES    | S                 | 26                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                           | RYANAIR             | S                 | 44                | 0        | 0         | 84                         | 14               | 2           | 0                      | 0                      | 0                       | 8                          | 85                       | 8                          | 33                      |
| TOTAL ALICANTE            |                     |                   | 151               | 0        | 0         | 85                         | 11               | 3           | 1                      | 0                      | 1                       | 14                         | 71                       | 15                         | 129                     |
| BARCELONA                 | JET2.COM LTD        | S                 | 36                | 0        | 0         | 81                         | 11               | 3           | 6                      | 0                      | 0                       | 14                         | 63                       | 24                         | 46                      |
|                           | MONARCH AIRLINES    | S                 | 36                | 0        | 0         | 72                         | 19               | 3           | 6                      | 0                      | 0                       | 13                         | 88                       | 5                          | 34                      |
| TOTAL BARCELONA           |                     |                   | 72                | 0        | 0         | 76                         | 15               | 3           | 6                      | 0                      | 0                       | 14                         | 74                       | 16                         | 80                      |
| IBIZA                     | JET2.COM LTD        | S                 | 38                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 76                       | 11                         | 50                      |
|                           | RYANAIR             | S                 | 18                | 0        | 0         | 72                         | 17               | 11          | 0                      | 0                      | 0                       | 12                         | 83                       | 6                          | 18                      |
|                           | THOMSON AIRWAYS LTD | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 56                       | 27                         | 9                       |
| TOTAL IBIZA               |                     |                   | 63                | 0        | 0         | 92                         | 5                | 3           | 0                      | 0                      | 0                       | 5                          | 75                       | 12                         | 77                      |
| MAHON                     | JET2.COM LTD        | S                 | 16                | 0        | 0         | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 8                          | 68                       | 12                         | 22                      |
|                           | MONARCH AIRLINES    | S                 | 18                | 0        | 0         | 72                         | 17               | 6           | 0                      | 6                      | 0                       | 26                         | 83                       | 11                         | 18                      |
| TOTAL MAHON               |                     |                   | 34                | 0        | 0         | 76                         | 18               | 3           | 0                      | 3                      | 0                       | 18                         | 75                       | 11                         | 40                      |
| MALAGA                    | JET2.COM LTD        | S                 | 78                | 0        | 0         | 88                         | 5                | 3           | 4                      | 0                      | 0                       | 9                          | 69                       | 27                         | 90                      |
|                           | RYANAIR             | S                 | 62                | 0        | 0         | 94                         | 5                | 2           | 0                      | 0                      | 0                       | 4                          | 82                       | 16                         | 62                      |
| TOTAL MALAGA              |                     |                   | 140               | 0        | 0         | 91                         | 5                | 2           | 2                      | 0                      | 0                       | 7                          | 74                       | 23                         | 152                     |
| MURCIA SAN JAVIER         | JET2.COM LTD        | S                 | 30                | 0        | 0         | 93                         | 3                | 3           | 0                      | 0                      | 0                       | 4                          | 83                       | 8                          | 40                      |
|                           | RYANAIR             | S                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 3                          | 18                      |
| TOTAL MURCIA SAN JAVIER   |                     |                   | 48                | 0        | 0         | 94                         | 4                | 2           | 0                      | 0                      | 0                       | 3                          | 88                       | 6                          | 58                      |
| PALMA DE MALLORCA         | JET2.COM LTD        | S                 | 78                | 0        | 0         | 90                         | 4                | 3           | 4                      | 0                      | 0                       | 8                          | 67                       | 19                         | 78                      |
|                           | MONARCH AIRLINES    | S                 | 34                | 0        | 0         | 76                         | 15               | 6           | 3                      | 0                      | 0                       | 9                          | 76                       | 12                         | 45                      |
|                           | RYANAIR             | S                 | 44                | 0        | 0         | 80                         | 9                | 2           | 5                      | 0                      | 5                       | 39                         | 82                       | 11                         | 44                      |
|                           | THOMSON AIRWAYS LTD | C                 | 24                | 1        | 0         | 79                         | 13               | 4           | 4                      | 0                      | 0                       | 10                         | 78                       | 15                         | 23                      |
| TOTAL PALMA DE MALLORCA   |                     |                   | 180               | 1        | 0         | 83                         | 8                | 3           | 4                      | 0                      | 1                       | 16                         | 74                       | 15                         | 190                     |
| REUS                      | JET2.COM LTD        | S                 | 12                | 0        | 0         | 92                         | 0                | 0           | 8                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL REUS                |                     |                   | 12                | 0        | 0         | 92                         | 0                | 0           | 8                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL SPAIN               |                     |                   | 700               | 1        | 0         | 86                         | 9                | 3           | 2                      | 0                      | 0                       | 12                         | 75                       | 15                         | 752                     |
| SPAIN(CANARY ISLANDS)     |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                  | JET2.COM LTD        | S                 | 29                | 1        | 1         | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 2                          | 69                       | 26                         | 26                      |
|                           | RYANAIR             | S                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 1                          | 18                      |
| TOTAL ARRECIFE            |                     |                   | 48                | 1        | 1         | 94                         | 4                | 2           | 0                      | 0                      | 0                       | 3                          | 77                       | 17                         | 62                      |
| FUERTEVENTURA             | JET2.COM LTD        | S                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 2                          | 10                      |
|                           | RYANAIR             | S                 | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 4                          | 18                      |
| TOTAL FUERTEVENTURA       |                     |                   | 28                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 28                      |
| LAS PALMAS                | JET2.COM LTD        | S                 | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 8                          | 12                      |
| TOTAL LAS PALMAS          |                     |                   | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 8                          | 12                      |
| TENERIFE (SURREINA SOFIA) | JET2.COM LTD        | S                 | 32                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 65                       | 55                         | 40                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LEEDS BRADFORD (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|---------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                     |                   | MATCHED           | UNMATCHED  |           | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                     |                   |                   | Actual (7) | Plan (8)  |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TENERIFE (SURREINA SOFIA)               | MONARCH AIRLINES    | S                 | 18                | 0          | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 7                          | 82                       | 5                          | 17                      |
|   | RYANAIR             | S                 | 18                | 0          | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 67                       | 16                         | 18                      |
|   | THOMSON AIRWAYS LTD | C                 | 10                | 0          | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 86                       | 4                          | 7                       |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b>  |                     |                   | <b>78</b>         | <b>0</b>   | <b>0</b>  | <b>91</b>                  | <b>9</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>71</b>                | <b>31</b>                  | <b>82</b>               |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>      |                     |                   | <b>164</b>        | <b>1</b>   | <b>1</b>  | <b>91</b>                  | <b>9</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>78</b>                | <b>21</b>                  | <b>184</b>              |
| <b>TUNISIA</b>                          |                     |                   |                   |            |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENFIDHA - HAMMAMET INTL                 | JET2.COM LTD        | S                 | 2                 | 0          | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|   | THOMSON AIRWAYS LTD | C                 | 7                 | 0          | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 86                       | 3                          | 7                       |
| <b>TOTAL ENFIDHA - HAMMAMET INTL</b>    |                     |                   | <b>9</b>          | <b>0</b>   | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>86</b>                | <b>3</b>                   | <b>7</b>                |
| <b>TOTAL TUNISIA</b>                    |                     |                   | <b>9</b>          | <b>0</b>   | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>86</b>                | <b>3</b>                   | <b>7</b>                |
| <b>TURKEY</b>                           |                     |                   |                   |            |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                 | JET2.COM LTD        | S                 | 6                 | 0          | 0         | 50                         | 17               | 17          | 17                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|   | MONARCH AIRLINES    | S                 | 18                | 0          | 0         | 72                         | 11               | 11          | 0                      | 6                      | 0                       | 24                         | 72                       | 12                         | 18                      |
| <b>TOTAL ANTALYA</b>                    |                     |                   | <b>24</b>         | <b>0</b>   | <b>0</b>  | <b>67</b>                  | <b>13</b>        | <b>13</b>   | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>23</b>                  | <b>72</b>                | <b>12</b>                  | <b>18</b>               |
| BODRUM (MILAS)                          | JET2.COM LTD        | S                 | 12                | 0          | 0         | 75                         | 17               | 8           | 0                      | 0                      | 7                       | 50                         | 24                       | 12                         |                         |
| <b>TOTAL BODRUM (MILAS)</b>             |                     |                   | <b>12</b>         | <b>0</b>   | <b>0</b>  | <b>75</b>                  | <b>17</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>80</b>                  | <b>11</b>                | <b>30</b>                  |                         |
| DALAMAN                                 | JET2.COM LTD        | S                 | 30                | 0          | 0         | 80                         | 10               | 10          | 0                      | 0                      | 11                      | 66                         | 19                       | 29                         |                         |
|   | MONARCH AIRLINES    | S                 | 18                | 0          | 0         | 100                        | 0                | 0           | 0                      | 0                      | 2                       | 82                         | 7                        | 17                         |                         |
|   | THOMSON AIRWAYS LTD | C                 | 16                | 0          | 0         | 94                         | 0                | 6           | 0                      | 0                      | 3                       | 88                         | 4                        | 16                         |                         |
| <b>TOTAL DALAMAN</b>                    |                     |                   | <b>64</b>         | <b>0</b>   | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>76</b>                  | <b>12</b>                | <b>62</b>                  |                         |
| <b>TOTAL TURKEY</b>                     |                     |                   | <b>100</b>        | <b>0</b>   | <b>0</b>  | <b>82</b>                  | <b>8</b>         | <b>8</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>76</b>                | <b>12</b>                  | <b>110</b>              |
| <b>UNITED KINGDOM</b>                   |                     |                   |                   |            |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                                | EASTERN AIRWAYS     | S                 | 125               | 0          | 6         | 86                         | 5                | 5           | 4                      | 0                      | 9                       | 86                         | 7                        | 124                        |                         |
| <b>TOTAL ABERDEEN</b>                   |                     |                   | <b>125</b>        | <b>0</b>   | <b>6</b>  | <b>86</b>                  | <b>5</b>         | <b>5</b>    | <b>4</b>               | <b>0</b>               | <b>9</b>                | <b>86</b>                  | <b>7</b>                 | <b>124</b>                 |                         |
| BELFAST CITY (GEORGE BEST)              | FLYBE LTD           | S                 | 214               | 0          | 0         | 94                         | 3                | 1           | 1                      | 0                      | 4                       | 94                         | 10                       | 214                        |                         |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                     |                   | <b>214</b>        | <b>0</b>   | <b>0</b>  | <b>94</b>                  | <b>3</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>4</b>                | <b>94</b>                  | <b>10</b>                | <b>214</b>                 |                         |
| GLASGOW                                 | LOGANAIR            | S                 | 64                | 0          | 0         | 69                         | 6                | 5           | 17                     | 0                      | 37                      | 87                         | 9                        | 70                         |                         |
| <b>TOTAL GLASGOW</b>                    |                     |                   | <b>64</b>         | <b>0</b>   | <b>0</b>  | <b>69</b>                  | <b>6</b>         | <b>5</b>    | <b>17</b>              | <b>0</b>               | <b>37</b>               | <b>87</b>                  | <b>9</b>                 | <b>70</b>                  |                         |
| HEATHROW                                | BRITISH AIRWAYS PLC | S                 | 166               | 0          | 10        | 82                         | 7                | 7           | 4                      | 0                      | 12                      | 85                         | 8                        | 168                        |                         |
| <b>TOTAL HEATHROW</b>                   |                     |                   | <b>166</b>        | <b>0</b>   | <b>10</b> | <b>82</b>                  | <b>7</b>         | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>12</b>               | <b>85</b>                  | <b>8</b>                 | <b>168</b>                 |                         |
| JERSEY                                  | FLYBE LTD           | S                 | 101               | 0          | 0         | 88                         | 3                | 6           | 3                      | 0                      | 6                       | 0                          | 0                        | 0                          |                         |
|   | JET2.COM LTD        | S                 | 16                | 0          | 0         | 100                        | 0                | 0           | 0                      | 0                      | 2                       | 50                         | 20                       | 22                         |                         |
| <b>TOTAL JERSEY</b>                     |                     |                   | <b>117</b>        | <b>0</b>   | <b>0</b>  | <b>90</b>                  | <b>3</b>         | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>6</b>                | <b>50</b>                  | <b>20</b>                | <b>22</b>                  |                         |
| SOUTHAMPTON                             | EASTERN AIRWAYS     | S                 | 117               | 0          | 4         | 86                         | 4                | 8           | 2                      | 0                      | 7                       | 83                         | 7                        | 115                        |                         |
|   | FLYBE LTD           | S                 | 48                | 0          | 15        | 85                         | 4                | 6           | 4                      | 0                      | 9                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL SOUTHAMPTON</b>                |                     |                   | <b>165</b>        | <b>0</b>   | <b>19</b> | <b>86</b>                  | <b>4</b>         | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>8</b>                | <b>83</b>                  | <b>7</b>                 | <b>115</b>                 |                         |
| <b>TOTAL UNITED KINGDOM</b>             |                     |                   | <b>851</b>        | <b>1</b>   | <b>35</b> | <b>87</b>                  | <b>5</b>         | <b>5</b>    | <b>4</b>               | <b>0</b>               | <b>10</b>               | <b>87</b>                  | <b>9</b>                 | <b>713</b>                 |                         |
| <b>TOTAL LEEDS BRADFORD</b>             |                     |                   | <b>2998</b>       | <b>8</b>   | <b>39</b> | <b>87</b>                  | <b>7</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>8</b>                | <b>80</b>                  | <b>12</b>                | <b>2934</b>                |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LIVERPOOL (JOHN LENNON) (Full Analy  
eiel)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |  |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| <b>CYPRUS</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| LARNACA                         | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 72                         | 17               | 11          | 0                      | 0                      | 0                       | 11                         | 82                       | 7                          | 17                      |  |
| TOTAL LARNACA                   |                             |                   | 18                | 0        | 0         | 72                         | 17               | 11          | 0                      | 0                      | 0                       | 11                         | 82                       | 7                          | 17                      |  |
| TOTAL CYPRUS                    |                             |                   | 18                | 0        | 0         | 72                         | 17               | 11          | 0                      | 0                      | 0                       | 11                         | 82                       | 7                          | 17                      |  |
| <b>FRANCE</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| BERGERAC                        | RYANAIR                     | S                 | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 9                          | 100                      | 5                          | 18                      |  |
| TOTAL BERGERAC                  |                             |                   | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 9                          | 100                      | 5                          | 18                      |  |
| CARCASSONNE                     | RYANAIR                     | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 9                          | 94                       | 5                          | 18                      |  |
| TOTAL CARCASSONNE               |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 9                          | 94                       | 5                          | 18                      |  |
| LIMOGES                         | RYANAIR                     | S                 | 26                | 0        | 0         | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 8                          | 92                       | 7                          | 26                      |  |
| TOTAL LIMOGES                   |                             |                   | 26                | 0        | 0         | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 8                          | 92                       | 7                          | 26                      |  |
| NICE                            | EASYJET AIRLINE COMPANY LTD | S                 | 71                | 0        | 0         | 70                         | 14               | 11          | 4                      | 0                      | 0                       | 13                         | 68                       | 19                         | 72                      |  |
| TOTAL NICE                      |                             |                   | 71                | 0        | 0         | 70                         | 14               | 11          | 4                      | 0                      | 0                       | 13                         | 68                       | 19                         | 72                      |  |
| PARIS (CHARLES DE GAULLE)       | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 77                         | 19               | 3           | 0                      | 0                      | 0                       | 9                          | 92                       | 5                          | 62                      |  |
| TOTAL PARIS (CHARLES DE GAULLE) |                             |                   | 62                | 0        | 0         | 77                         | 19               | 3           | 0                      | 0                      | 0                       | 9                          | 92                       | 5                          | 62                      |  |
| TOTAL FRANCE                    |                             |                   | 196               | 0        | 0         | 77                         | 16               | 6           | 2                      | 0                      | 0                       | 11                         | 86                       | 10                         | 214                     |  |
| <b>GERMANY</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| BERLIN (SCHONEFELD)             | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 1         | 90                         | 6                | 2           | 2                      | 0                      | 0                       | 5                          | 75                       | 10                         | 52                      |  |
| TOTAL BERLIN (SCHONEFELD)       |                             |                   | 52                | 0        | 1         | 90                         | 6                | 2           | 2                      | 0                      | 0                       | 5                          | 75                       | 10                         | 52                      |  |
| TOTAL GERMANY                   |                             |                   | 52                | 0        | 1         | 90                         | 6                | 2           | 2                      | 0                      | 0                       | 5                          | 75                       | 10                         | 52                      |  |
| <b>GREECE</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| RHODES                          | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 83                         | 6                | 11          | 0                      | 0                      | 0                       | 12                         | 88                       | 5                          | 17                      |  |
| TOTAL RHODES                    |                             |                   | 18                | 0        | 0         | 83                         | 6                | 11          | 0                      | 0                      | 0                       | 12                         | 94                       | 5                          | 35                      |  |
| ZAKINTHOS                       | EASYJET AIRLINE COMPANY LTD | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |  |
| TOTAL ZAKINTHOS                 |                             |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |  |
| TOTAL GREECE                    |                             |                   | 26                | 1        | 0         | 88                         | 4                | 8           | 0                      | 0                      | 0                       | 9                          | 91                       | 6                          | 43                      |  |
| <b>IRISH REPUBLIC</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| CORK                            | RYANAIR                     | S                 | 44                | 0        | 0         | 93                         | 0                | 5           | 2                      | 0                      | 0                       | 6                          | 91                       | 7                          | 44                      |  |
| TOTAL CORK                      |                             |                   | 44                | 0        | 0         | 93                         | 0                | 5           | 2                      | 0                      | 0                       | 6                          | 91                       | 7                          | 44                      |  |
| DUBLIN                          | RYANAIR                     | S                 | 186               | 1        | 0         | 78                         | 16               | 4           | 2                      | 0                      | 0                       | 10                         | 88                       | 7                          | 214                     |  |
| TOTAL DUBLIN                    |                             |                   | 186               | 1        | 0         | 78                         | 16               | 4           | 2                      | 0                      | 0                       | 10                         | 88                       | 7                          | 216                     |  |
| IRELAND WEST(KNOCK)             | RYANAIR                     | S                 | 46                | 0        | 0         | 91                         | 4                | 4           | 0                      | 0                      | 0                       | 5                          | 76                       | 13                         | 62                      |  |
| TOTAL IRELAND WEST(KNOCK)       |                             |                   | 46                | 0        | 0         | 91                         | 4                | 4           | 0                      | 0                      | 0                       | 5                          | 76                       | 13                         | 62                      |  |
| TOTAL IRISH REPUBLIC            |                             |                   | 276               | 1        | 0         | 83                         | 12               | 4           | 1                      | 0                      | 0                       | 9                          | 86                       | 8                          | 348                     |  |
| <b>ITALY</b>                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| NAPLES                          | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0        | 0         | 89                         | 7                | 4           | 0                      | 0                      | 0                       | 5                          | 86                       | 9                          | 36                      |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LIVERPOOL (JOHN LENNON) (Full Analy  
eiel)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL NAPLES            |                             |                   | 28                | 0        | 0         | 89                         | 7                | 4           | 0                      | 0                      | 0                       | 5                          | 86                       | 9                          | 36                      |
| PISA                    | RYANAIR                     | S                 | 18                | 0        | 0         | 61                         | 22               | 6           | 11                     | 0                      | 0                       | 20                         | 56                       | 24                         | 18                      |
| TOTAL PISA              |                             |                   | 18                | 0        | 0         | 61                         | 22               | 6           | 11                     | 0                      | 0                       | 20                         | 56                       | 24                         | 18                      |
| VERONA VILAFRANCA       | SMALL PLANET AIRLINES       | C                 | 2                 | 0        | 0         | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| TOTAL VERONA VILAFRANCA |                             |                   | 2                 | 0        | 0         | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| TOTAL ITALY             |                             |                   | 48                | 0        | 0         | 75                         | 15               | 6           | 4                      | 0                      | 0                       | 12                         | 76                       | 14                         | 54                      |
| LATVIA                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                    | WIZZ AIR                    | S                 | 18                | 0        | 0         | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL RIGA              |                             |                   | 18                | 0        | 0         | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL LATVIA            |                             |                   | 18                | 0        | 0         | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| LITHUANIA               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VILNIUS                 | RYANAIR                     | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 94                       | 8                          | 16                      |
| TOTAL VILNIUS           |                             |                   | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 94                       | 8                          | 16                      |
| TOTAL LITHUANIA         |                             |                   | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 94                       | 8                          | 16                      |
| MALTA                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                   | RYANAIR                     | S                 | 18                | 0        | 0         | 72                         | 17               | 0           | 11                     | 0                      | 0                       | 16                         | 88                       | 7                          | 16                      |
| TOTAL MALTA             |                             |                   | 18                | 0        | 0         | 72                         | 17               | 0           | 11                     | 0                      | 0                       | 16                         | 88                       | 7                          | 16                      |
| TOTAL MALTA             |                             |                   | 18                | 0        | 0         | 72                         | 17               | 0           | 11                     | 0                      | 0                       | 16                         | 88                       | 7                          | 16                      |
| NETHERLANDS             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM               | EASYJET AIRLINE COMPANY LTD | S                 | 114               | 0        | 0         | 80                         | 15               | 4           | 2                      | 0                      | 0                       | 9                          | 68                       | 15                         | 114                     |
| TOTAL AMSTERDAM         |                             |                   | 114               | 0        | 0         | 80                         | 15               | 4           | 2                      | 0                      | 0                       | 9                          | 68                       | 15                         | 114                     |
| TOTAL NETHERLANDS       |                             |                   | 114               | 0        | 0         | 80                         | 15               | 4           | 2                      | 0                      | 0                       | 9                          | 68                       | 15                         | 114                     |
| NORWAY                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| OSLO (GARDERMOEN)       | JET TIME                    | C                 | 2                 | 0        | 0         | 0                          | 50               | 0           | 0                      | 0                      | 50                      | 200                        | 0                        | 0                          | 0                       |
| TOTAL OSLO (GARDERMOEN) |                             |                   | 2                 | 0        | 0         | 0                          | 50               | 0           | 0                      | 0                      | 50                      | 200                        | 0                        | 0                          | 0                       |
| SANDEFJORD(TORP)        | RYANAIR                     | S                 | 26                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 3                          | 92                       | 4                          | 26                      |
| TOTAL SANDEFJORD(TORP)  |                             |                   | 26                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 3                          | 92                       | 4                          | 26                      |
| TOTAL NORWAY            |                             |                   | 29                | 1        | 0         | 90                         | 7                | 0           | 0                      | 0                      | 3                       | 17                         | 92                       | 4                          | 26                      |
| POLAND                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GDANSK                  | WIZZ AIR                    | S                 | 26                | 0        | 0         | 62                         | 23               | 15          | 0                      | 0                      | 0                       | 17                         | 89                       | 5                          | 18                      |
| TOTAL GDANSK            |                             |                   | 26                | 0        | 0         | 62                         | 23               | 15          | 0                      | 0                      | 0                       | 17                         | 89                       | 5                          | 18                      |
| KRAKOW                  | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0        | 0         | 89                         | 4                | 0           | 0                      | 7                      | 0                       | 22                         | 85                       | 9                          | 26                      |
|                         | RYANAIR                     | S                 | 26                | 0        | 0         | 85                         | 12               | 4           | 0                      | 0                      | 0                       | 7                          | 100                      | 3                          | 18                      |
| TOTAL KRAKOW            |                             |                   | 54                | 0        | 0         | 87                         | 7                | 2           | 0                      | 4                      | 0                       | 15                         | 91                       | 7                          | 44                      |
| POZNAN                  | RYANAIR                     | S                 | 18                | 0        | 0         | 56                         | 33               | 6           | 0                      | 6                      | 0                       | 23                         | 94                       | 7                          | 18                      |
| TOTAL POZNAN            |                             |                   | 18                | 0        | 0         | 56                         | 33               | 6           | 0                      | 6                      | 0                       | 23                         | 94                       | 7                          | 18                      |
| SZCZECIN (GOLENOW)      | RYANAIR                     | S                 | 18                | 0        | 0         | 67                         | 11               | 22          | 0                      | 0                      | 0                       | 14                         | 78                       | 13                         | 18                      |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LIVERPOOL (JOHN LENNON) (Full Analy  
sies)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL SZCZECIN (GOLENOW)</b>          |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>        | <b>22</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>78</b>                | <b>13</b>                  | <b>18</b>               |
| WARSAW (CHOPIN)                          | WIZZ AIR                    | S                 | 26                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 8                          | 63                       | 10                         | 16                      |
| <b>TOTAL WARSAW (CHOPIN)</b>             |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>15</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>63</b>                | <b>10</b>                  | <b>16</b>               |
| WARSAW (MODLIN MASOVIA)                  | RYANAIR                     | S                 | 26                | 0        | 0         | 88                         | 8                | 4           | 0                      | 0                      | 0                       | 6                          | 86                       | 12                         | 28                      |
| <b>TOTAL WARSAW (MODLIN MASOVIA)</b>     |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>8</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>                | <b>12</b>                  | <b>28</b>               |
| WROCLAW                                  | RYANAIR                     | S                 | 26                | 0        | 0         | 69                         | 19               | 8           | 4                      | 0                      | 0                       | 15                         | 88                       | 5                          | 26                      |
| <b>TOTAL WROCLAW</b>                     |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>        | <b>8</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>88</b>                | <b>5</b>                   | <b>26</b>               |
| <b>TOTAL POLAND</b>                      |                             |                   | <b>194</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>15</b>        | <b>7</b>    | <b>1</b>               | <b>2</b>               | <b>0</b>                | <b>14</b>                  | <b>86</b>                | <b>8</b>                   | <b>168</b>              |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 4                          | 95                       | 4                          | 62                      |
|  | RYANAIR                     | S                 | 52                | 0        | 0         | 73                         | 17               | 8           | 2                      | 0                      | 0                       | 12                         | 94                       | 4                          | 54                      |
| <b>TOTAL FARO</b>                        |                             |                   | <b>114</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>10</b>        | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>95</b>                | <b>4</b>                   | <b>116</b>              |
| LISBON                                   | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 94                       | 3                          | 34                      |
| <b>TOTAL LISBON</b>                      |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>94</b>                | <b>3</b>                   | <b>34</b>               |
| OPORTO (PORTUGAL)                        | RYANAIR                     | S                 | 18                | 0        | 0         | 61                         | 22               | 17          | 0                      | 0                      | 0                       | 13                         | 47                       | 25                         | 17                      |
| <b>TOTAL OPORTO (PORTUGAL)</b>           |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>22</b>        | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>47</b>                | <b>25</b>                  | <b>17</b>               |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   | <b>168</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>11</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>90</b>                | <b>6</b>                   | <b>167</b>              |
| <b>ROMANIA</b>                           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BACAU                                    | BLUE AIR TRANSPORT AERIAN   | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL BACAU</b>                       |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BUCHAREST (OTOPENI)                      | BLUE AIR TRANSPORT AERIAN   | S                 | 26                | 0        | 0         | 77                         | 19               | 4           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL BUCHAREST (OTOPENI)</b>         |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>19</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL ROMANIA</b>                     |                             |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>11</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SLOVAK REPUBLIC</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                               | RYANAIR                     | S                 | 26                | 0        | 0         | 65                         | 19               | 8           | 8                      | 0                      | 0                       | 17                         | 78                       | 11                         | 18                      |
| <b>TOTAL BRATISLAVA</b>                  |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>19</b>        | <b>8</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>78</b>                | <b>11</b>                  | <b>18</b>               |
| <b>TOTAL SLOVAK REPUBLIC</b>             |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>19</b>        | <b>8</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>78</b>                | <b>11</b>                  | <b>18</b>               |
| <b>SPAIN</b>                             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                                 | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 92                         | 2                | 3           | 3                      | 0                      | 0                       | 7                          | 92                       | 5                          | 62                      |
|  | RYANAIR                     | S                 | 62                | 0        | 0         | 85                         | 11               | 3           | 0                      | 0                      | 0                       | 8                          | 90                       | 8                          | 72                      |
| <b>TOTAL ALICANTE</b>                    |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>6</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>91</b>                | <b>6</b>                   | <b>134</b>              |
| BARCELONA                                | EASYJET AIRLINE COMPANY LTD | S                 | 98                | 0        | 0         | 83                         | 7                | 3           | 7                      | 0                      | 0                       | 13                         | 89                       | 8                          | 98                      |
|  | RYANAIR                     | S                 | 62                | 0        | 0         | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 5                          | 58                       | 16                         | 62                      |
| <b>TOTAL BARCELONA</b>                   |                             |                   | <b>160</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>6</b>         | <b>3</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>77</b>                | <b>11</b>                  | <b>160</b>              |
| IBIZA                                    | RYANAIR                     | S                 | 26                | 0        | 0         | 69                         | 12               | 4           | 15                     | 0                      | 0                       | 25                         | 71                       | 11                         | 28                      |
| <b>TOTAL IBIZA</b>                       |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>12</b>        | <b>4</b>    | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>71</b>                | <b>11</b>                  | <b>28</b>               |
| MADRID                                   | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 65                         | 23               | 11          | 2                      | 0                      | 0                       | 15                         | 87                       | 10                         | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LIVERPOOL (JOHN LENNON) (Full Analy  
eiel)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | MAY 2014                   |                         |          |
|---|-----------------------------|-------------------|-------------------|------------|----------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|   |                             |                   | UNMATCHED         |            | Early<br>to 15 | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|   |                             |                   | MATCHED           | Actual (7) |                |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| <b>TOTAL MADRID</b>                     |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b>       | <b>65</b>                  | <b>23</b>   | <b>11</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>87</b>                  | <b>10</b>               | 62       |
| <b>MALAGA</b>                           | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0              | 95                         | 3           | 2                      | 0                      | 0                       | 0                          | 3                        | 90                         | 4                       | 62       |
|   | RYANAIR                     | S                 | 62                | 0          | 0              | 74                         | 16          | 10                     | 0                      | 0                       | 0                          | 12                       | 90                         | 8                       | 62       |
| <b>TOTAL MALAGA</b>                     |                             |                   | <b>124</b>        | <b>0</b>   | <b>0</b>       | <b>85</b>                  | <b>10</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>90</b>                  | <b>6</b>                | 124      |
| <b>PALMA DE MALLORCA</b>                | EASYJET AIRLINE COMPANY LTD | S                 | 111               | 0          | 0              | 83                         | 11          | 3                      | 2                      | 2                       | 0                          | 13                       | 89                         | 9                       | 116      |
|   | RYANAIR                     | S                 | 52                | 0          | 0              | 81                         | 15          | 0                      | 0                      | 4                       | 0                          | 15                       | 56                         | 16                      | 52       |
| <b>TOTAL PALMA DE MALLORCA</b>          |                             |                   | <b>163</b>        | <b>0</b>   | <b>0</b>       | <b>82</b>                  | <b>12</b>   | <b>2</b>               | <b>1</b>               | <b>2</b>                | <b>0</b>                   | <b>14</b>                | <b>79</b>                  | <b>12</b>               | 168      |
| <b>VALLADOLID</b>                       | EVELOP                      | C                 | 2                 | 0          | 0              | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 14                       | 0                          | 0                       | 0        |
| <b>TOTAL VALLADOLID</b>                 |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b>       | <b>50</b>                  | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>75</b>                  | <b>8</b>                | 4        |
| <b>TOTAL SPAIN</b>                      |                             |                   | <b>663</b>        | <b>0</b>   | <b>0</b>       | <b>83</b>                  | <b>10</b>   | <b>4</b>               | <b>2</b>               | <b>1</b>                | <b>0</b>                   | <b>11</b>                | <b>83</b>                  | <b>9</b>                | 696      |
| <b>SPAIN(CANARY ISLANDS)</b>            |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| <b>ARRECIFE</b>                         | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0              | 94                         | 6           | 0                      | 0                      | 0                       | 0                          | 4                        | 83                         | 4                       | 18       |
|   | RYANAIR                     | S                 | 18                | 0          | 0              | 67                         | 17          | 6                      | 11                     | 0                       | 0                          | 15                       | 89                         | 9                       | 18       |
| <b>TOTAL ARRECIFE</b>                   |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b>       | <b>81</b>                  | <b>11</b>   | <b>3</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>86</b>                  | <b>6</b>                | 36       |
| <b>FUERTEVENTURA</b>                    | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0              | 89                         | 0           | 11                     | 0                      | 0                       | 0                          | 10                       | 88                         | 5                       | 17       |
|   | RYANAIR                     | S                 | 18                | 0          | 0              | 83                         | 17          | 0                      | 0                      | 0                       | 0                          | 8                        | 89                         | 8                       | 18       |
| <b>TOTAL FUERTEVENTURA</b>              |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b>       | <b>86</b>                  | <b>8</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>89</b>                  | <b>6</b>                | 35       |
| <b>LAS PALMAS</b>                       | RYANAIR                     | S                 | 10                | 0          | 0              | 80                         | 20          | 0                      | 0                      | 0                       | 0                          | 9                        | 80                         | 6                       | 10       |
| <b>TOTAL LAS PALMAS</b>                 |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b>       | <b>80</b>                  | <b>20</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>80</b>                  | <b>6</b>                | 10       |
| <b>TENERIFE (SURREINA SOFIA)</b>        | RYANAIR                     | S                 | 18                | 0          | 0              | 61                         | 28          | 11                     | 0                      | 0                       | 0                          | 12                       | 93                         | 6                       | 28       |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b>  |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b>       | <b>61</b>                  | <b>28</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>                | <b>93</b>                  | <b>6</b>                | 28       |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>      |                             |                   | <b>100</b>        | <b>0</b>   | <b>0</b>       | <b>79</b>                  | <b>14</b>   | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>88</b>                  | <b>6</b>                | 109      |
| <b>SWITZERLAND</b>                      |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| <b>GENEVA</b>                           | EASYJET AIRLINE COMPANY LTD | S                 | 56                | 0          | 0              | 89                         | 9           | 0                      | 2                      | 0                       | 0                          | 6                        | 77                         | 12                      | 62       |
| <b>TOTAL GENEVA</b>                     |                             |                   | <b>56</b>         | <b>0</b>   | <b>0</b>       | <b>89</b>                  | <b>9</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>77</b>                  | <b>12</b>               | 62       |
| <b>TOTAL SWITZERLAND</b>                |                             |                   | <b>56</b>         | <b>0</b>   | <b>0</b>       | <b>89</b>                  | <b>9</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>77</b>                  | <b>12</b>               | 62       |
| <b>TURKEY</b>                           |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| <b>BODRUM (MILAS)</b>                   | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0              | 83                         | 11          | 6                      | 0                      | 0                       | 0                          | 4                        | 82                         | 6                       | 17       |
| <b>TOTAL BODRUM (MILAS)</b>             |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b>       | <b>83</b>                  | <b>11</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>4</b>                 | <b>82</b>                  | <b>6</b>                | 17       |
| <b>TOTAL TURKEY</b>                     |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b>       | <b>83</b>                  | <b>11</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>4</b>                 | <b>82</b>                  | <b>6</b>                | 17       |
| <b>UNITED KINGDOM</b>                   |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| <b>BELFAST CITY (GEORGE BEST)</b>       | FLYBE LTD                   | S                 | 202               | 0          | 2              | 76                         | 16          | 7                      | 1                      | 0                       | 0                          | 11                       | 0                          | 0                       | 0        |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                             |                   | <b>202</b>        | <b>0</b>   | <b>2</b>       | <b>76</b>                  | <b>16</b>   | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>0</b>                   | <b>0</b>                | 0        |
| <b>BELFAST INTERNATIONAL</b>            | EASYJET AIRLINE COMPANY LTD | S                 | 286               | 0          | 0              | 89                         | 6           | 4                      | 1                      | 0                       | 0                          | 6                        | 91                         | 5                       | 292      |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                             |                   | <b>286</b>        | <b>0</b>   | <b>0</b>       | <b>89</b>                  | <b>6</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>91</b>                  | <b>5</b>                | 292      |
| <b>CITY OF DERRY (EGLINTON)</b>         | RYANAIR                     | S                 | 44                | 0          | 0              | 91                         | 5           | 5                      | 0                      | 0                       | 0                          | 5                        | 89                         | 9                       | 46       |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b>   |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b>       | <b>91</b>                  | <b>5</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>89</b>                  | <b>9</b>                | 46       |
| <b>ISLE OF MAN</b>                      | EASYJET AIRLINE COMPANY LTD | S                 | 90                | 0          | 1              | 90                         | 3           | 2                      | 4                      | 0                       | 0                          | 8                        | 92                         | 4                       | 90       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LIVERPOOL (JOHN LENNON) (Full Analy  
eiel)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ISLE OF MAN                          | FLYBE LTD                   | S                 | 165               | 0          | 1        | 79                         | 8                | 5           | 8                      | 0                      | 0                       | 15                         | 76                       | 11                         | 160                     |
| <b>TOTAL ISLE OF MAN</b>             |                             |                   | <b>255</b>        | <b>0</b>   | <b>2</b> | <b>83</b>                  | <b>6</b>         | <b>4</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>82</b>                | <b>8</b>                   | <b>250</b>              |
| JERSEY                               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 82                       | 14                         | 62                      |
| <b>TOTAL JERSEY</b>                  |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>13</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>82</b>                | <b>14</b>                  | <b>62</b>               |
| NEWCASTLE                            | EASTERN AIRWAYS             | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL NEWCASTLE</b>               |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>100</b>               | <b>3</b>                   | <b>2</b>                |
| <b>TOTAL UNITED KINGDOM</b>          |                             |                   | <b>852</b>        | <b>6</b>   | <b>4</b> | <b>84</b>                  | <b>9</b>         | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>86</b>                | <b>7</b>                   | <b>654</b>              |
| <b>TOTAL LIVERPOOL (JOHN LENNON)</b> |                             |                   | <b>2934</b>       | <b>9</b>   | <b>5</b> | <b>82</b>                  | <b>11</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>9</b>                   | <b>2791</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION  | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------|------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                       |                        |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                       |                        |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BELGIUM</b>        |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTWERP               | CITY JET               | S                 | 167               | 0        | 3         | 92                         | 7                | 1           | 1                      | 1                      | 0                       | 5                          | 87                       | 7                          | 175                     |
| TOTAL ANTWERP         |                        |                   | 167               | 0        | 3         | 92                         | 7                | 1           | 1                      | 1                      | 0                       | 5                          | 87                       | 7                          | 175                     |
| TOTAL BELGIUM         |                        |                   | 167               | 0        | 3         | 92                         | 7                | 1           | 1                      | 1                      | 0                       | 5                          | 87                       | 7                          | 175                     |
| <b>DENMARK</b>        |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BILLUND               | SUN AIR OF SCANDINAVIA | S                 | 73                | 0        | 0         | 77                         | 14               | 5           | 3                      | 1                      | 0                       | 13                         | 96                       | 1                          | 80                      |
| TOTAL BILLUND         |                        |                   | 73                | 0        | 0         | 77                         | 14               | 5           | 3                      | 1                      | 0                       | 13                         | 96                       | 1                          | 80                      |
| TOTAL DENMARK         |                        |                   | 73                | 0        | 0         | 77                         | 14               | 5           | 3                      | 1                      | 0                       | 13                         | 96                       | 1                          | 80                      |
| <b>FRANCE</b>         |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANGERS- MARCE         | BA CITYFLYER LTD       | S                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 8                       |
| TOTAL ANGERS- MARCE   |                        |                   | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 8                       |
| NANTES                | CITY JET               | S                 | 51                | 0        | 0         | 90                         | 8                | 0           | 2                      | 0                      | 0                       | 7                          | 98                       | 1                          | 62                      |
| TOTAL NANTES          |                        |                   | 51                | 0        | 0         | 90                         | 8                | 0           | 2                      | 0                      | 0                       | 7                          | 98                       | 1                          | 62                      |
| NICE                  | BA CITYFLYER LTD       | S                 | 60                | 0        | 0         | 73                         | 12               | 7           | 8                      | 0                      | 0                       | 17                         | 95                       | 8                          | 62                      |
| TOTAL NICE            |                        |                   | 60                | 0        | 0         | 73                         | 12               | 7           | 8                      | 0                      | 0                       | 17                         | 95                       | 8                          | 62                      |
| PARIS (ORLY)          | CITY JET               | S                 | 179               | 0        | 1         | 77                         | 8                | 5           | 9                      | 0                      | 0                       | 15                         | 87                       | 8                          | 304                     |
| TOTAL PARIS (ORLY)    |                        |                   | 179               | 0        | 1         | 77                         | 8                | 5           | 9                      | 0                      | 0                       | 15                         | 87                       | 8                          | 304                     |
| QUIMPER               | BA CITYFLYER LTD       | S                 | 8                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 5                          | 83                       | 5                          | 6                       |
| TOTAL QUIMPER         |                        |                   | 8                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 5                          | 83                       | 5                          | 6                       |
| TOTAL FRANCE          |                        |                   | 304               | 0        | 1         | 79                         | 9                | 4           | 8                      | 0                      | 0                       | 14                         | 90                       | 6                          | 505                     |
| <b>GERMANY</b>        |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DRESDEN               | CITY JET               | S                 | 43                | 0        | 0         | 72                         | 12               | 12          | 5                      | 0                      | 0                       | 13                         | 90                       | 5                          | 50                      |
| TOTAL DRESDEN         |                        |                   | 43                | 0        | 0         | 72                         | 12               | 12          | 5                      | 0                      | 0                       | 13                         | 90                       | 5                          | 50                      |
| DUSSELDORF            | BA CITYFLYER LTD       | S                 | 136               | 0        | 0         | 82                         | 10               | 5           | 3                      | 1                      | 0                       | 11                         | 97                       | 2                          | 141                     |
| TOTAL DUSSELDORF      |                        |                   | 136               | 0        | 0         | 82                         | 10               | 5           | 3                      | 1                      | 0                       | 11                         | 97                       | 2                          | 141                     |
| FRANKFURT MAIN        | BA CITYFLYER LTD       | S                 | 169               | 0        | 0         | 88                         | 2                | 8           | 2                      | 0                      | 0                       | 7                          | 87                       | 6                          | 173                     |
|                       | LUFTHANSA CITY LINE    | S                 | 147               | 0        | 0         | 93                         | 2                | 5           | 0                      | 0                      | 0                       | 6                          | 94                       | 4                          | 160                     |
| TOTAL FRANKFURT MAIN  |                        |                   | 316               | 0        | 0         | 90                         | 2                | 7           | 1                      | 0                      | 0                       | 7                          | 90                       | 5                          | 333                     |
| HAMBURG               | BA CITYFLYER LTD       | S                 | 42                | 0        | 0         | 81                         | 12               | 2           | 5                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                       | SUN AIR OF SCANDINAVIA | S                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL HAMBURG         |                        |                   | 52                | 0        | 0         | 85                         | 10               | 2           | 4                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL GERMANY         |                        |                   | 547               | 0        | 0         | 86                         | 5                | 6           | 2                      | 0                      | 0                       | 8                          | 92                       | 4                          | 524                     |
| <b>IRISH REPUBLIC</b> |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                | BA CITYFLYER LTD       | S                 | 200               | 0        | 0         | 81                         | 9                | 8           | 3                      | 1                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                       | CITY JET               | S                 | 351               | 0        | 1         | 84                         | 10               | 3           | 2                      | 1                      | 0                       | 9                          | 93                       | 4                          | 317                     |
|                       | FLYBE LTD              | S                 | 52                | 0        | 0         | 85                         | 10               | 6           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL DUBLIN          |                        |                   | 603               | 0        | 1         | 83                         | 9                | 4           | 2                      | 1                      | 0                       | 9                          | 93                       | 4                          | 317                     |
| TOTAL IRISH REPUBLIC  |                        |                   | 603               | 0        | 1         | 83                         | 9                | 4           | 2                      | 1                      | 0                       | 9                          | 93                       | 4                          | 317                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE          | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------|------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                  |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                  |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ITALY</b>                   |                  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FLORENCE                       | BA CITYFLYER LTD | S                 | 53                | 0        | 0         | 68                         | 21               | 4           | 8                      | 0                      | 0                       | 17                         | 85                       | 8                          | 34                      |
|                                | CITY JET         | S                 | 58                | 0        | 1         | 78                         | 10               | 7           | 3                      | 2                      | 0                       | 16                         | 90                       | 6                          | 105                     |
| <b>TOTAL FLORENCE</b>          |                  |                   | <b>111</b>        | <b>0</b> | <b>1</b>  | <b>73</b>                  | <b>15</b>        | <b>5</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>89</b>                | <b>6</b>                   | <b>139</b>              |
| MILAN (LINATE)                 | ALITALIA (CAI)   | S                 | 176               | 0        | 5         | 88                         | 8                | 2           | 2                      | 0                      | 0                       | 7                          | 94                       | 3                          | 134                     |
| <b>TOTAL MILAN (LINATE)</b>    |                  |                   | <b>176</b>        | <b>0</b> | <b>5</b>  | <b>88</b>                  | <b>8</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>94</b>                | <b>3</b>                   | <b>134</b>              |
| ROME (FIUMICINO)               | ALITALIA (CAI)   | S                 | 48                | 0        | 2         | 65                         | 27               | 6           | 2                      | 0                      | 0                       | 14                         | 98                       | 2                          | 106                     |
| <b>TOTAL ROME (FIUMICINO)</b>  |                  |                   | <b>48</b>         | <b>0</b> | <b>2</b>  | <b>65</b>                  | <b>27</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>98</b>                | <b>2</b>                   | <b>106</b>              |
| VENICE                         | BA CITYFLYER LTD | S                 | 28                | 0        | 0         | 82                         | 11               | 0           | 7                      | 0                      | 0                       | 10                         | 100                      | 1                          | 28                      |
| <b>TOTAL VENICE</b>            |                  |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>11</b>        | <b>0</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>100</b>               | <b>1</b>                   | <b>28</b>               |
| <b>TOTAL ITALY</b>             |                  |                   | <b>363</b>        | <b>0</b> | <b>8</b>  | <b>80</b>                  | <b>13</b>        | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>94</b>                | <b>4</b>                   | <b>407</b>              |
| <b>LUXEMBOURG</b>              |                  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG                     | LUXAIR           | S                 | 336               | 0        | 0         | 91                         | 4                | 2           | 2                      | 1                      | 0                       | 7                          | 90                       | 5                          | 299                     |
| <b>TOTAL LUXEMBOURG</b>        |                  |                   | <b>336</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>4</b>         | <b>2</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>90</b>                | <b>5</b>                   | <b>299</b>              |
| <b>TOTAL LUXEMBOURG</b>        |                  |                   | <b>336</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>4</b>         | <b>2</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>90</b>                | <b>5</b>                   | <b>299</b>              |
| <b>NETHERLANDS</b>             |                  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                      | BA CITYFLYER LTD | S                 | 244               | 0        | 0         | 95                         | 2                | 2           | 0                      | 0                      | 0                       | 3                          | 92                       | 5                          | 236                     |
|                                | CITY JET         | S                 | 377               | 0        | 1         | 83                         | 11               | 4           | 2                      | 0                      | 0                       | 7                          | 91                       | 6                          | 363                     |
|                                | FLYBE LTD        | S                 | 20                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL AMSTERDAM</b>         |                  |                   | <b>641</b>        | <b>0</b> | <b>1</b>  | <b>88</b>                  | <b>8</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>91</b>                | <b>6</b>                   | <b>599</b>              |
| ROTTERDAM                      | BA CITYFLYER LTD | S                 | 191               | 0        | 0         | 93                         | 6                | 2           | 0                      | 0                      | 0                       | 3                          | 89                       | 5                          | 197                     |
|                                | CITY JET         | S                 | 216               | 0        | 0         | 82                         | 9                | 6           | 2                      | 0                      | 0                       | 11                         | 93                       | 4                          | 223                     |
| <b>TOTAL ROTTERDAM</b>         |                  |                   | <b>407</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>8</b>         | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>91</b>                | <b>5</b>                   | <b>420</b>              |
| <b>TOTAL NETHERLANDS</b>       |                  |                   | <b>1048</b>       | <b>0</b> | <b>1</b>  | <b>88</b>                  | <b>8</b>         | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>91</b>                | <b>5</b>                   | <b>1019</b>             |
| <b>SPAIN</b>                   |                  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GRANADA                        | BA CITYFLYER LTD | S                 | 28                | 0        | 0         | 82                         | 7                | 7           | 4                      | 0                      | 0                       | 12                         | 82                       | 17                         | 34                      |
| <b>TOTAL GRANADA</b>           |                  |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>7</b>         | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>82</b>                | <b>17</b>                  | <b>34</b>               |
| IBIZA                          | BA CITYFLYER LTD | S                 | 84                | 0        | 0         | 88                         | 6                | 5           | 1                      | 0                      | 0                       | 7                          | 76                       | 12                         | 68                      |
| <b>TOTAL IBIZA</b>             |                  |                   | <b>84</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>6</b>         | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>76</b>                | <b>12</b>                  | <b>68</b>               |
| MADRID                         | BA CITYFLYER LTD | S                 | 81                | 0        | 0         | 79                         | 11               | 5           | 5                      | 0                      | 0                       | 11                         | 84                       | 9                          | 89                      |
| <b>TOTAL MADRID</b>            |                  |                   | <b>81</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>5</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>84</b>                | <b>9</b>                   | <b>89</b>               |
| MAHON                          | BA CITYFLYER LTD | S                 | 13                | 0        | 0         | 69                         | 8                | 15          | 8                      | 0                      | 0                       | 15                         | 100                      | 2                          | 29                      |
| <b>TOTAL MAHON</b>             |                  |                   | <b>13</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>8</b>         | <b>15</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>100</b>               | <b>2</b>                   | <b>29</b>               |
| MALAGA                         | BA CITYFLYER LTD | S                 | 51                | 0        | 0         | 75                         | 16               | 6           | 4                      | 0                      | 0                       | 14                         | 90                       | 8                          | 52                      |
| <b>TOTAL MALAGA</b>            |                  |                   | <b>51</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>16</b>        | <b>6</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>90</b>                | <b>8</b>                   | <b>52</b>               |
| PALMA DE MALLORCA              | BA CITYFLYER LTD | S                 | 37                | 0        | 0         | 89                         | 5                | 0           | 5                      | 0                      | 0                       | 11                         | 91                       | 5                          | 34                      |
| <b>TOTAL PALMA DE MALLORCA</b> |                  |                   | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>0</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>91</b>                | <b>5</b>                   | <b>34</b>               |
| <b>TOTAL SPAIN</b>             |                  |                   | <b>294</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>9</b>         | <b>5</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>86</b>                | <b>9</b>                   | <b>306</b>              |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE              | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|----------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                      |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                      |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>SWITZERLAND</b>                      |                      |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BALE MULHOUSE                           | SWISS AIRLINES       | S                 | 91                | 0        | 1         | 90                         | 8                | 2           | 0                      | 0                      | 0                       | 5                          | 96                       | 4                          | 91                      |
| <b>TOTAL BALE MULHOUSE</b>              |                      |                   | <b>91</b>         | <b>0</b> | <b>1</b>  | <b>90</b>                  | <b>8</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>96</b>                | <b>4</b>                   | <b>91</b>               |
| GENEVA                                  | SWISS AIRLINES       | S                 | 153               | 0        | 1         | 90                         | 7                | 1           | 2                      | 0                      | 0                       | 5                          | 92                       | 6                          | 197                     |
| <b>TOTAL GENEVA</b>                     |                      |                   | <b>153</b>        | <b>0</b> | <b>1</b>  | <b>90</b>                  | <b>7</b>         | <b>1</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>92</b>                | <b>6</b>                   | <b>197</b>              |
| ZURICH                                  | BA CITYFLYER LTD     | S                 | 195               | 0        | 0         | 87                         | 7                | 6           | 0                      | 0                      | 0                       | 6                          | 87                       | 7                          | 183                     |
|   | SWISS AIRLINES       | S                 | 298               | 0        | 2         | 90                         | 7                | 2           | 0                      | 0                      | 0                       | 6                          | 90                       | 6                          | 308                     |
| <b>TOTAL ZURICH</b>                     |                      |                   | <b>493</b>        | <b>0</b> | <b>2</b>  | <b>89</b>                  | <b>7</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>89</b>                | <b>7</b>                   | <b>491</b>              |
| <b>TOTAL SWITZERLAND</b>                |                      |                   | <b>737</b>        | <b>0</b> | <b>4</b>  | <b>89</b>                  | <b>7</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>91</b>                | <b>6</b>                   | <b>889</b>              |
| <b>UNITED KINGDOM</b>                   |                      |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                                | BA CITYFLYER LTD     | S                 | 4                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 25                         | 91                       | 5                          | 125                     |
|   | FLYBE LTD            | S                 | 140               | 0        | 0         | 91                         | 7                | 2           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL ABERDEEN</b>                   |                      |                   | <b>144</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>7</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>91</b>                | <b>5</b>                   | <b>125</b>              |
| BELFAST CITY (GEORGE BEST)              | FLYBE LTD            | S                 | 189               | 0        | 1         | 90                         | 4                | 5           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                      |                   | <b>189</b>        | <b>0</b> | <b>1</b>  | <b>90</b>                  | <b>4</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| EDINBURGH                               | BA CITYFLYER LTD     | S                 | 420               | 0        | 0         | 90                         | 5                | 5           | 1                      | 0                      | 0                       | 5                          | 89                       | 6                          | 370                     |
|   | FLYBE LTD            | S                 | 286               | 0        | 4         | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL EDINBURGH</b>                  |                      |                   | <b>706</b>        | <b>0</b> | <b>4</b>  | <b>92</b>                  | <b>4</b>         | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>89</b>                | <b>6</b>                   | <b>370</b>              |
| EXETER                                  | FLYBE LTD            | S                 | 96                | 0        | 2         | 91                         | 7                | 2           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL EXETER</b>                     |                      |                   | <b>96</b>         | <b>0</b> | <b>2</b>  | <b>91</b>                  | <b>7</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GLASGOW                                 | BA CITYFLYER LTD     | S                 | 303               | 0        | 0         | 90                         | 3                | 4           | 2                      | 0                      | 0                       | 5                          | 93                       | 4                          | 224                     |
| <b>TOTAL GLASGOW</b>                    |                      |                   | <b>303</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>3</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>93</b>                | <b>4</b>                   | <b>224</b>              |
| GUERNSEY                                | AURIGNY AIR SERVICES | S                 | 76                | 0        | 5         | 89                         | 8                | 1           | 1                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL GUERNSEY</b>                   |                      |                   | <b>76</b>         | <b>0</b> | <b>5</b>  | <b>89</b>                  | <b>8</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| ISLE OF MAN                             | BA CITYFLYER LTD     | S                 | 156               | 0        | 0         | 93                         | 3                | 3           | 1                      | 0                      | 0                       | 4                          | 95                       | 2                          | 169                     |
| <b>TOTAL ISLE OF MAN</b>                |                      |                   | <b>156</b>        | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>3</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>95</b>                | <b>2</b>                   | <b>169</b>              |
| JERSEY                                  | BLUE ISLANDS LIMITED | S                 | 125               | 0        | 2         | 95                         | 2                | 0           | 3                      | 0                      | 0                       | 5                          | 91                       | 9                          | 92                      |
| <b>TOTAL JERSEY</b>                     |                      |                   | <b>125</b>        | <b>0</b> | <b>2</b>  | <b>95</b>                  | <b>2</b>         | <b>0</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>91</b>                | <b>9</b>                   | <b>92</b>               |
| <b>TOTAL UNITED KINGDOM</b>             |                      |                   | <b>1795</b>       | <b>0</b> | <b>14</b> | <b>91</b>                  | <b>4</b>         | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>91</b>                | <b>5</b>                   | <b>980</b>              |
| <b>USA</b>                              |                      |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (JF KENNEDY)                   | BRITISH AIRWAYS PLC  | S                 | 84                | 0        | 0         | 96                         | 1                | 2           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL NEW YORK (JF KENNEDY)</b>      |                      |                   | <b>84</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>1</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>79</b>                | <b>11</b>                  | <b>89</b>               |
| <b>TOTAL USA</b>                        |                      |                   | <b>84</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>1</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>79</b>                | <b>11</b>                  | <b>89</b>               |
| <b>TOTAL LONDON CITY</b>                |                      |                   | <b>6351</b>       | <b>0</b> | <b>32</b> | <b>87</b>                  | <b>7</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>91</b>                | <b>5</b>                   | <b>5719</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BULGARIA</b>                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                                | THOMSON AIRWAYS LTD         | C                 | 3                 | 0        | 0         | 67                         | 0                | 33          | 0                      | 0                      | 0                       | 12                         | 67                       | 9                          | 3                       |
|                                       | WIZZ AIR                    | S                 | 24                | 0        | 0         | 13                         | 25               | 38          | 25                     | 0                      | 0                       | 40                         | 69                       | 23                         | 36                      |
| <b>TOTAL BURGAS</b>                   |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>19</b>                  | <b>22</b>        | <b>37</b>   | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>37</b>                  | <b>69</b>                | <b>21</b>                  | <b>39</b>               |
| SOFIA                                 | WIZZ AIR                    | S                 | 98                | 0        | 0         | 59                         | 18               | 13          | 9                      | 0                      | 0                       | 20                         | 76                       | 11                         | 82                      |
| <b>TOTAL SOFIA</b>                    |                             |                   | <b>98</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>18</b>        | <b>13</b>   | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>76</b>                | <b>11</b>                  | <b>82</b>               |
| VARNA                                 | WIZZ AIR                    | S                 | 32                | 0        | 0         | 25                         | 31               | 38          | 6                      | 0                      | 0                       | 29                         | 65                       | 16                         | 34                      |
| <b>TOTAL VARNA</b>                    |                             |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>31</b>        | <b>38</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>65</b>                | <b>16</b>                  | <b>34</b>               |
| <b>TOTAL BULGARIA</b>                 |                             |                   | <b>157</b>        | <b>0</b> | <b>0</b>  | <b>45</b>                  | <b>22</b>        | <b>22</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>72</b>                | <b>15</b>                  | <b>155</b>              |
| <b>CROATIA</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SPLIT                                 | EASYJET AIRLINE COMPANY LTD | S                 | 16                | 0        | 0         | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL SPLIT</b>                    |                             |                   | <b>16</b>         | <b>1</b> | <b>0</b>  | <b>94</b>                  | <b>0</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL CROATIA</b>                  |                             |                   | <b>16</b>         | <b>1</b> | <b>0</b>  | <b>94</b>                  | <b>0</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>100</b>               | <b>2</b>                   | <b>1</b>                |
| <b>CYPRUS</b>                         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                               | MONARCH AIRLINES            | S                 | 30                | 0        | 0         | 57                         | 33               | 3           | 7                      | 0                      | 0                       | 18                         | 55                       | 27                         | 29                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 14                         | 43               | 43          | 0                      | 0                      | 0                       | 30                         | 71                       | 17                         | 7                       |
| <b>TOTAL LARNACA</b>                  |                             |                   | <b>37</b>         | <b>3</b> | <b>0</b>  | <b>49</b>                  | <b>35</b>        | <b>11</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>58</b>                | <b>25</b>                  | <b>36</b>               |
| PAPHOS                                | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0        | 0         | 43                         | 25               | 25          | 7                      | 0                      | 0                       | 24                         | 77                       | 13                         | 26                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 17                | 0        | 0         | 65                         | 18               | 18          | 0                      | 0                      | 0                       | 18                         | 75                       | 9                          | 16                      |
| <b>TOTAL PAPHOS</b>                   |                             |                   | <b>45</b>         | <b>0</b> | <b>0</b>  | <b>51</b>                  | <b>22</b>        | <b>22</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>76</b>                | <b>11</b>                  | <b>42</b>               |
| <b>TOTAL CYPRUS</b>                   |                             |                   | <b>82</b>         | <b>3</b> | <b>0</b>  | <b>50</b>                  | <b>28</b>        | <b>17</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>68</b>                | <b>18</b>                  | <b>78</b>               |
| <b>CZECH REPUBLIC</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRNO (TURANY)                         | WIZZ AIR                    | S                 | 26                | 0        | 0         | 65                         | 19               | 15          | 0                      | 0                      | 0                       | 13                         | 61                       | 14                         | 28                      |
| <b>TOTAL BRNO (TURANY)</b>            |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>19</b>        | <b>15</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>61</b>                | <b>14</b>                  | <b>28</b>               |
| PRAGUE                                | WIZZ AIR                    | S                 | 72                | 0        | 0         | 81                         | 15               | 4           | 0                      | 0                      | 0                       | 8                          | 53                       | 35                         | 70                      |
| <b>TOTAL PRAGUE</b>                   |                             |                   | <b>73</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>16</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>53</b>                | <b>35</b>                  | <b>70</b>               |
| <b>TOTAL CZECH REPUBLIC</b>           |                             |                   | <b>99</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>17</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>55</b>                | <b>29</b>                  | <b>98</b>               |
| <b>DENMARK</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                            | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 81                         | 14               | 4           | 2                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                                       | RYANAIR                     | S                 | 124               | 0        | 0         | 77                         | 16               | 6           | 1                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL COPENHAGEN</b>               |                             |                   | <b>248</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>15</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL DENMARK</b>                  |                             |                   | <b>248</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>15</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>EGYPT</b>                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)              | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 92                         | 6                | 2           | 0                      | 0                      | 0                       | 6                          | 87                       | 13                         | 54                      |
|                                       | MONARCH AIRLINES            | S                 | 19                | 0        | 0         | 53                         | 11               | 26          | 11                     | 0                      | 0                       | 27                         | 37                       | 59                         | 19                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 25                         | 25               | 25          | 25                     | 0                      | 0                       | 35                         | 60                       | 53                         | 10                      |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                             |                   | <b>79</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>9</b>         | <b>10</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>72</b>                | <b>29</b>                  | <b>83</b>               |
| <b>TOTAL EGYPT</b>                    |                             |                   | <b>79</b>         | <b>1</b> | <b>0</b>  | <b>76</b>                  | <b>9</b>         | <b>10</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>72</b>                | <b>29</b>                  | <b>83</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |           | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8)  |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>FRANCE</b>                          |                             |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BEZIERS                                | RYANAIR                     | S                 | 36                | 0         | 0         | 61                         | 17               | 17          | 6                      | 0                      | 0                       | 22                         | 76                       | 10                         | 34                      |
| <b>TOTAL BEZIERS</b>                   |                             |                   | <b>36</b>         | <b>0</b>  | <b>0</b>  | <b>61</b>                  | <b>17</b>        | <b>17</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>76</b>                | <b>10</b>                  | <b>34</b>               |
| BORDEAUX                               | EASYJET AIRLINE COMPANY LTD | S                 | 54                | 0         | 0         | 57                         | 28               | 7           | 7                      | 0                      | 0                       | 20                         | 73                       | 14                         | 67                      |
| <b>TOTAL BORDEAUX</b>                  |                             |                   | <b>54</b>         | <b>0</b>  | <b>0</b>  | <b>57</b>                  | <b>28</b>        | <b>7</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>73</b>                | <b>14</b>                  | <b>67</b>               |
| CLERMONT FERRAND                       | BLUE PANORAMA               | C                 | 2                 | 0         | 0         | 0                          | 50               | 0           | 50                     | 0                      | 0                       | 62                         | 0                        | 0                          | 0                       |
|  | CARPATAIR                   | C                 | 4                 | 0         | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|  | ENTER AIR                   | C                 | 4                 | 0         | 0         | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
|  | GO2SKY                      | C                 | 2                 | 0         | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|  | NIKI                        | C                 | 2                 | 0         | 0         | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL CLERMONT FERRAND</b>          |                             |                   | <b>18</b>         | <b>0</b>  | <b>0</b>  | <b>33</b>                  | <b>39</b>        | <b>22</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| LYON                                   | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0         | 0         | 73                         | 19               | 5           | 3                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL LYON</b>                      |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>73</b>                  | <b>19</b>        | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MONTPELLIER                            | EASYJET AIRLINE COMPANY LTD | S                 | 12                | 0         | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 71                       | 11                         | 14                      |
| <b>TOTAL MONTPELLIER</b>               |                             |                   | <b>12</b>         | <b>0</b>  | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>71</b>                | <b>11</b>                  | <b>14</b>               |
| NICE                                   | EASYJET AIRLINE COMPANY LTD | S                 | 132               | 0         | 0         | 47                         | 23               | 17          | 12                     | 0                      | 0                       | 25                         | 52                       | 26                         | 128                     |
| <b>TOTAL NICE</b>                      |                             |                   | <b>133</b>        | <b>12</b> | <b>0</b>  | <b>47</b>                  | <b>23</b>        | <b>17</b>   | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>52</b>                | <b>26</b>                  | <b>130</b>              |
| NIMES                                  | RYANAIR                     | S                 | 62                | 0         | 0         | 79                         | 19               | 0           | 0                      | 2                      | 0                       | 11                         | 89                       | 10                         | 62                      |
| <b>TOTAL NIMES</b>                     |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>79</b>                  | <b>19</b>        | <b>0</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>11</b>                  | <b>89</b>                | <b>10</b>                  | <b>62</b>               |
| PARIS (CHARLES DE GAULLE)              | EASYJET AIRLINE COMPANY LTD | S                 | 166               | 0         | 0         | 69                         | 14               | 11          | 5                      | 0                      | 0                       | 15                         | 80                       | 13                         | 169                     |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                             |                   | <b>166</b>        | <b>0</b>  | <b>0</b>  | <b>69</b>                  | <b>14</b>        | <b>11</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>80</b>                | <b>13</b>                  | <b>169</b>              |
| TOULON / HYERES                        | DENIM AIR                   | C                 | 2                 | 0         | 0         | 0                          | 50               | 0           | 50                     | 0                      | 0                       | 47                         | 0                        | 0                          | 0                       |
| <b>TOTAL TOULON / HYERES</b>           |                             |                   | <b>3</b>          | <b>0</b>  | <b>0</b>  | <b>0</b>                   | <b>33</b>        | <b>0</b>    | <b>67</b>              | <b>0</b>               | <b>0</b>                | <b>72</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL FRANCE</b>                    |                             |                   | <b>546</b>        | <b>23</b> | <b>0</b>  | <b>63</b>                  | <b>20</b>        | <b>11</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>72</b>                | <b>17</b>                  | <b>478</b>              |
| <b>GERMANY</b>                         |                             |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)                    | EASYJET AIRLINE COMPANY LTD | S                 | 114               | 0         | 0         | 80                         | 12               | 6           | 2                      | 0                      | 0                       | 9                          | 89                       | 7                          | 114                     |
| <b>TOTAL BERLIN (SCHONEFELD)</b>       |                             |                   | <b>114</b>        | <b>0</b>  | <b>0</b>  | <b>80</b>                  | <b>12</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>7</b>                   | <b>114</b>              |
| DORTMUND                               | EASYJET AIRLINE COMPANY LTD | S                 | 110               | 0         | 0         | 86                         | 7                | 4           | 3                      | 0                      | 0                       | 7                          | 86                       | 8                          | 114                     |
| <b>TOTAL DORTMUND</b>                  |                             |                   | <b>110</b>        | <b>0</b>  | <b>0</b>  | <b>86</b>                  | <b>7</b>         | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>86</b>                | <b>8</b>                   | <b>114</b>              |
| HAMBURG                                | EASYJET AIRLINE COMPANY LTD | S                 | 58                | 0         | 0         | 90                         | 2                | 9           | 0                      | 0                      | 0                       | 7                          | 67                       | 17                         | 52                      |
| <b>TOTAL HAMBURG</b>                   |                             |                   | <b>58</b>         | <b>0</b>  | <b>0</b>  | <b>90</b>                  | <b>2</b>         | <b>9</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>67</b>                | <b>17</b>                  | <b>52</b>               |
| MUNICH                                 | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0         | 0         | 36                         | 17               | 31          | 17                     | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
| <b>TOTAL MUNICH</b>                    |                             |                   | <b>36</b>         | <b>1</b>  | <b>0</b>  | <b>36</b>                  | <b>17</b>        | <b>31</b>   | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL GERMANY</b>                   |                             |                   | <b>318</b>        | <b>4</b>  | <b>0</b>  | <b>79</b>                  | <b>9</b>         | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>10</b>                  | <b>280</b>              |
| <b>GIBRALTAR</b>                       |                             |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                              | MONARCH AIRLINES            | S                 | 44                | 0         | 0         | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 3                          | 76                       | 9                          | 46                      |
| <b>TOTAL GIBRALTAR</b>                 |                             |                   | <b>44</b>         | <b>0</b>  | <b>0</b>  | <b>98</b>                  | <b>2</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>76</b>                | <b>9</b>                   | <b>46</b>               |
| <b>TOTAL GIBRALTAR</b>                 |                             |                   | <b>44</b>         | <b>0</b>  | <b>0</b>  | <b>98</b>                  | <b>2</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>76</b>                | <b>9</b>                   | <b>46</b>               |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>GREECE</b>                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORFU                            | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 81                         | 14               | 3           | 3                      | 0                      | 0                       | 9                          | 81                       | 11                         | 36                      |
|                                  | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 40                         | 40               | 20          | 0                      | 0                      | 0                       | 19                         | 80                       | 11                         | 10                      |
| <b>TOTAL CORFU</b>               |                             |                   | <b>46</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>20</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>80</b>                | <b>10</b>                  | <b>56</b>               |
| HERAKLION                        | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 6                          | 72                       | 14                         | 18                      |
|                                  | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 3                          | 86                       | 10                         | 7                       |
| <b>TOTAL HERAKLION</b>           |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>19</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>76</b>                | <b>13</b>                  | <b>25</b>               |
| KEFALLINIA                       | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 71                         | 14               | 14          | 0                      | 0                      | 0                       | 10                         | 83                       | 11                         | 6                       |
| <b>TOTAL KEFALLINIA</b>          |                             |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>14</b>        | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>11</b>                  | <b>6</b>                |
| MIKONOS                          | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0        | 0         | 30                         | 40               | 30          | 0                      | 0                      | 0                       | 27                         | 88                       | 6                          | 8                       |
| <b>TOTAL MIKONOS</b>             |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>30</b>                  | <b>40</b>        | <b>30</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>88</b>                | <b>6</b>                   | <b>8</b>                |
| RHODES                           | THOMSON AIRWAYS LTD         | C                 | 16                | 0        | 0         | 63                         | 31               | 6           | 0                      | 0                      | 0                       | 11                         | 73                       | 18                         | 11                      |
| <b>TOTAL RHODES</b>              |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>31</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>73</b>                | <b>18</b>                  | <b>11</b>               |
| SKIATHOS                         | THOMSON AIRWAYS LTD         | C                 | 5                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 80                       | 8                          | 5                       |
| <b>TOTAL SKIATHOS</b>            |                             |                   | <b>5</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>80</b>                | <b>8</b>                   | <b>5</b>                |
| ZAKINTHOS                        | MONARCH AIRLINES            | S                 | 7                 | 0        | 1         | 57                         | 29               | 14          | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                  | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 12                         | 100                      | 2                          | 7                       |
| <b>TOTAL ZAKINTHOS</b>           |                             |                   | <b>14</b>         | <b>0</b> | <b>1</b>  | <b>64</b>                  | <b>29</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>64</b>                | <b>30</b>                  | <b>11</b>               |
| <b>TOTAL GREECE</b>              |                             |                   | <b>124</b>        | <b>0</b> | <b>1</b>  | <b>69</b>                  | <b>23</b>        | <b>7</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>78</b>                | <b>13</b>                  | <b>122</b>              |
| <b>HUNGARY</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                         | WIZZ AIR                    | S                 | 234               | 0        | 0         | 61                         | 22               | 15          | 2                      | 0                      | 0                       | 16                         | 81                       | 14                         | 230                     |
| <b>TOTAL BUDAPEST</b>            |                             |                   | <b>234</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>22</b>        | <b>15</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>80</b>                | <b>14</b>                  | <b>266</b>              |
| DEBRECEN                         | WIZZ AIR                    | S                 | 62                | 0        | 0         | 61                         | 29               | 10          | 0                      | 0                      | 0                       | 14                         | 77                       | 9                          | 62                      |
| <b>TOTAL DEBRECEN</b>            |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>29</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>77</b>                | <b>9</b>                   | <b>62</b>               |
| <b>TOTAL HUNGARY</b>             |                             |                   | <b>296</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>23</b>        | <b>14</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>79</b>                | <b>13</b>                  | <b>328</b>              |
| <b>ICELAND</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                         | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 79                         | 13               | 2           | 6                      | 0                      | 0                       | 11                         | 81                       | 9                          | 52                      |
| <b>TOTAL KEFLAVIK</b>            |                             |                   | <b>52</b>         | <b>2</b> | <b>0</b>  | <b>79</b>                  | <b>13</b>        | <b>2</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>81</b>                | <b>9</b>                   | <b>52</b>               |
| <b>TOTAL ICELAND</b>             |                             |                   | <b>52</b>         | <b>4</b> | <b>0</b>  | <b>79</b>                  | <b>13</b>        | <b>2</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>81</b>                | <b>9</b>                   | <b>52</b>               |
| <b>IRISH REPUBLIC</b>            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                           | RYANAIR                     | S                 | 186               | 0        | 0         | 92                         | 4                | 3           | 0                      | 1                      | 0                       | 6                          | 75                       | 15                         | 186                     |
| <b>TOTAL DUBLIN</b>              |                             |                   | <b>186</b>        | <b>1</b> | <b>0</b>  | <b>92</b>                  | <b>4</b>         | <b>3</b>    | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>6</b>                   | <b>75</b>                | <b>15</b>                  | <b>186</b>              |
| IRELAND WEST(KNOCK)              | RYANAIR                     | S                 | 82                | 0        | 0         | 93                         | 6                | 1           | 0                      | 0                      | 0                       | 3                          | 83                       | 12                         | 80                      |
| <b>TOTAL IRELAND WEST(KNOCK)</b> |                             |                   | <b>82</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>6</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>83</b>                | <b>12</b>                  | <b>80</b>               |
| KERRY COUNTY                     | RYANAIR                     | S                 | 62                | 0        | 0         | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 2                          | 90                       | 12                         | 62                      |
| <b>TOTAL KERRY COUNTY</b>        |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>98</b>                  | <b>2</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>90</b>                | <b>12</b>                  | <b>62</b>               |
| WATERFORD                        | VLM (BELGIUM)               | S                 | 104               | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL WATERFORD</b>           |                             |                   | <b>104</b>        | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>5</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION         | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                              |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                              |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL IRISH REPUBLIC         |                             |                   | 434               | 1          | 0        | 94                         | 4                | 1           | 0                      | 0                      | 0                       | 4                          | 80                       | 13                         | 328                     |
| ISRAEL                       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                     | EASYJET AIRLINE COMPANY LTD | S                 | 97                | 0          | 0        | 46                         | 31               | 16          | 5                      | 1                      | 0                       | 23                         | 64                       | 17                         | 96                      |
|                              | EL AL                       | S                 | 66                | 0          | 0        | 53                         | 30               | 12          | 5                      | 0                      | 0                       | 19                         | 67                       | 15                         | 78                      |
| TOTAL TEL AVIV               |                             |                   | 163               | 3          | 0        | 49                         | 31               | 15          | 5                      | 1                      | 0                       | 21                         | 65                       | 16                         | 174                     |
| TOTAL ISRAEL                 |                             |                   | 163               | 3          | 0        | 49                         | 31               | 15          | 5                      | 1                      | 0                       | 21                         | 65                       | 16                         | 174                     |
| ITALY                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CATANIA (FONTANAROSSA)       | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0          | 0        | 64                         | 29               | 4           | 4                      | 0                      | 0                       | 15                         | 81                       | 8                          | 26                      |
| TOTAL CATANIA (FONTANAROSSA) |                             |                   | 28                | 0          | 0        | 64                         | 29               | 4           | 4                      | 0                      | 0                       | 15                         | 81                       | 8                          | 26                      |
| MILAN (MALPENSA)             | EASYJET AIRLINE COMPANY LTD | S                 | 98                | 0          | 0        | 52                         | 24               | 13          | 9                      | 1                      | 0                       | 25                         | 60                       | 22                         | 87                      |
| TOTAL MILAN (MALPENSA)       |                             |                   | 98                | 1          | 0        | 52                         | 24               | 13          | 9                      | 1                      | 0                       | 25                         | 60                       | 22                         | 87                      |
| NAPLES                       | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0          | 0        | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|                              | MONARCH AIRLINES            | S                 | 18                | 0          | 0        | 44                         | 22               | 11          | 22                     | 0                      | 0                       | 35                         | 83                       | 10                         | 18                      |
|                              | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL NAPLES                 |                             |                   | 63                | 3          | 0        | 71                         | 19               | 3           | 6                      | 0                      | 0                       | 15                         | 83                       | 10                         | 18                      |
| OLBIA                        | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 50                       | 15                         | 12                      |
| TOTAL OLBIA                  |                             |                   | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 50                       | 15                         | 12                      |
| PISA                         | EASYJET AIRLINE COMPANY LTD | S                 | 50                | 0          | 0        | 76                         | 6                | 10          | 8                      | 0                      | 0                       | 16                         | 69                       | 18                         | 42                      |
| TOTAL PISA                   |                             |                   | 50                | 0          | 0        | 76                         | 6                | 10          | 8                      | 0                      | 0                       | 16                         | 69                       | 18                         | 42                      |
| ROME (CIAMPINO)              | EASYJET AIRLINE COMPANY LTD | S                 | 8                 | 1          | 1        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| TOTAL ROME (CIAMPINO)        |                             |                   | 8                 | 5          | 1        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| ROME (FIUMICINO)             | EASYJET AIRLINE COMPANY LTD | S                 | 33                | 0          | 0        | 48                         | 21               | 15          | 12                     | 0                      | 3                       | 72                         | 0                        | 0                          | 0                       |
|                              | MONARCH AIRLINES            | S                 | 39                | 0          | 1        | 62                         | 13               | 18          | 8                      | 0                      | 0                       | 20                         | 69                       | 14                         | 26                      |
| TOTAL ROME (FIUMICINO)       |                             |                   | 72                | 0          | 1        | 56                         | 17               | 17          | 10                     | 0                      | 1                       | 44                         | 69                       | 14                         | 26                      |
| VENICE                       | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0          | 0        | 25                         | 28               | 36          | 11                     | 0                      | 0                       | 31                         | 50                       | 46                         | 34                      |
| TOTAL VENICE                 |                             |                   | 36                | 3          | 0        | 25                         | 28               | 36          | 11                     | 0                      | 0                       | 31                         | 50                       | 46                         | 34                      |
| TOTAL ITALY                  |                             |                   | 365               | 18         | 2        | 59                         | 19               | 13          | 8                      | 0                      | 0                       | 25                         | 66                       | 20                         | 263                     |
| LATVIA                       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                         | WIZZ AIR                    | S                 | 80                | 0          | 0        | 75                         | 18               | 5           | 1                      | 1                      | 0                       | 13                         | 69                       | 12                         | 62                      |
| TOTAL RIGA                   |                             |                   | 80                | 0          | 0        | 75                         | 18               | 5           | 1                      | 1                      | 0                       | 13                         | 69                       | 12                         | 62                      |
| TOTAL LATVIA                 |                             |                   | 80                | 0          | 0        | 75                         | 18               | 5           | 1                      | 1                      | 0                       | 13                         | 69                       | 12                         | 62                      |
| LITHUANIA                    |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KAUNAS                       | RYANAIR                     | S                 | 42                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 41                       | 25                         | 44                      |
| TOTAL KAUNAS                 |                             |                   | 42                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 41                       | 25                         | 44                      |
| VILNIUS                      | WIZZ AIR                    | S                 | 124               | 0          | 0        | 77                         | 17               | 6           | 0                      | 0                      | 0                       | 10                         | 79                       | 12                         | 124                     |
| TOTAL VILNIUS                |                             |                   | 124               | 0          | 0        | 77                         | 17               | 6           | 0                      | 0                      | 0                       | 10                         | 79                       | 12                         | 124                     |
| TOTAL LITHUANIA              |                             |                   | 166               | 0          | 0        | 83                         | 13               | 5           | 0                      | 0                      | 0                       | 8                          | 69                       | 16                         | 168                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION         | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                              |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                              |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>MACEDONIA</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SKOPJE                       | WIZZ AIR                    | S                 | 44                | 0        | 0         | 70                         | 20               | 9           | 0                      | 0                      | 0                       | 10                         | 75                       | 8                          | 36                      |
| TOTAL SKOPJE                 |                             |                   | 44                | 0        | 0         | 70                         | 20               | 9           | 0                      | 0                      | 0                       | 10                         | 75                       | 8                          | 36                      |
| TOTAL MACEDONIA              |                             |                   | 44                | 0        | 0         | 70                         | 20               | 9           | 0                      | 0                      | 0                       | 10                         | 75                       | 8                          | 36                      |
| <b>MALTA</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                        | RYANAIR                     | S                 | 70                | 0        | 0         | 69                         | 16               | 10          | 4                      | 0                      | 1                       | 21                         | 84                       | 9                          | 70                      |
| TOTAL MALTA                  |                             |                   | 70                | 3        | 0         | 69                         | 16               | 10          | 4                      | 0                      | 1                       | 21                         | 84                       | 9                          | 70                      |
| TOTAL MALTA                  |                             |                   | 70                | 3        | 0         | 69                         | 16               | 10          | 4                      | 0                      | 1                       | 21                         | 84                       | 9                          | 70                      |
| <b>MOROCCO</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ESSAOUIRA                    | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL ESSAOUIRA              |                             |                   | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| MARRAKESH                    | RYANAIR                     | S                 | 44                | 0        | 0         | 75                         | 9                | 11          | 5                      | 0                      | 0                       | 16                         | 77                       | 21                         | 44                      |
| TOTAL MARRAKESH              |                             |                   | 44                | 1        | 0         | 75                         | 9                | 11          | 5                      | 0                      | 0                       | 16                         | 77                       | 21                         | 44                      |
| TOTAL MOROCCO                |                             |                   | 62                | 1        | 0         | 82                         | 6                | 8           | 3                      | 0                      | 0                       | 13                         | 77                       | 21                         | 44                      |
| <b>NETHERLANDS</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                    | EASYJET AIRLINE COMPANY LTD | S                 | 232               | 0        | 0         | 72                         | 9                | 13          | 5                      | 0                      | 0                       | 13                         | 75                       | 14                         | 242                     |
| TOTAL AMSTERDAM              |                             |                   | 232               | 0        | 0         | 72                         | 9                | 13          | 5                      | 0                      | 0                       | 13                         | 75                       | 14                         | 242                     |
| TOTAL NETHERLANDS            |                             |                   | 232               | 1        | 0         | 72                         | 9                | 13          | 5                      | 0                      | 0                       | 13                         | 75                       | 14                         | 242                     |
| <b>POLAND</b>                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GDANSK                       | WIZZ AIR                    | S                 | 142               | 0        | 0         | 79                         | 15               | 6           | 1                      | 0                      | 0                       | 10                         | 82                       | 11                         | 124                     |
| TOTAL GDANSK                 |                             |                   | 142               | 0        | 0         | 79                         | 15               | 6           | 1                      | 0                      | 0                       | 10                         | 82                       | 11                         | 124                     |
| KATOWICE                     | WIZZ AIR                    | S                 | 160               | 0        | 0         | 50                         | 24               | 15          | 9                      | 1                      | 0                       | 27                         | 74                       | 22                         | 124                     |
| TOTAL KATOWICE               |                             |                   | 160               | 0        | 0         | 50                         | 24               | 15          | 9                      | 1                      | 0                       | 27                         | 74                       | 22                         | 124                     |
| LUBLIN (PORT LOTNICZY)       | WIZZ AIR                    | S                 | 44                | 0        | 0         | 77                         | 16               | 5           | 2                      | 0                      | 0                       | 10                         | 64                       | 17                         | 28                      |
| TOTAL LUBLIN (PORT LOTNICZY) |                             |                   | 44                | 0        | 0         | 77                         | 16               | 5           | 2                      | 0                      | 0                       | 10                         | 64                       | 17                         | 28                      |
| POZNAN                       | WIZZ AIR                    | S                 | 74                | 0        | 0         | 65                         | 11               | 18          | 7                      | 0                      | 0                       | 17                         | 90                       | 7                          | 62                      |
| TOTAL POZNAN                 |                             |                   | 74                | 0        | 0         | 65                         | 11               | 18          | 7                      | 0                      | 0                       | 17                         | 90                       | 7                          | 62                      |
| RZESZOW                      | RYANAIR                     | S                 | 26                | 0        | 0         | 54                         | 23               | 19          | 4                      | 0                      | 0                       | 18                         | 96                       | 2                          | 26                      |
| TOTAL RZESZOW                |                             |                   | 26                | 0        | 0         | 54                         | 23               | 19          | 4                      | 0                      | 0                       | 18                         | 96                       | 2                          | 26                      |
| SZCZECIN (GOLENOW)           | WIZZ AIR                    | S                 | 26                | 0        | 0         | 73                         | 27               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL SZCZECIN (GOLENOW)     |                             |                   | 26                | 0        | 0         | 73                         | 27               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| WARSAW (CHOPIN)              | WIZZ AIR                    | S                 | 204               | 0        | 0         | 71                         | 17               | 8           | 4                      | 0                      | 0                       | 15                         | 84                       | 11                         | 186                     |
| TOTAL WARSAW (CHOPIN)        |                             |                   | 204               | 0        | 0         | 71                         | 17               | 8           | 4                      | 0                      | 0                       | 15                         | 84                       | 11                         | 186                     |
| WROCLAW                      | WIZZ AIR                    | S                 | 50                | 0        | 0         | 84                         | 6                | 10          | 0                      | 0                      | 0                       | 10                         | 66                       | 13                         | 44                      |
| TOTAL WROCLAW                |                             |                   | 50                | 0        | 0         | 84                         | 6                | 10          | 0                      | 0                      | 0                       | 10                         | 66                       | 13                         | 44                      |
| TOTAL POLAND                 |                             |                   | 726               | 0        | 0         | 68                         | 17               | 10          | 4                      | 0                      | 0                       | 16                         | 80                       | 13                         | 594                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | EASYJET AIRLINE COMPANY LTD | S                 | 112               | 0        | 0         | 76                         | 13               | 9           | 2                      | 0                      | 0                       | 11                         | 89                       | 8                          | 88                      |
|  | MONARCH AIRLINES            | S                 | 54                | 0        | 0         | 81                         | 15               | 2           | 2                      | 0                      | 0                       | 8                          | 81                       | 10                         | 52                      |
|  | THOMSON AIRWAYS LTD         | C                 | 16                | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 80                       | 10                         | 15                      |
|  | TITAN AIRWAYS LTD           | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL FARO</b>                        |                             |                   | <b>184</b>        | <b>3</b> | <b>0</b>  | <b>77</b>                  | <b>15</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>85</b>                | <b>9</b>                   | 155                     |
| LISBON                                   | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 82                         | 6                | 6           | 6                      | 0                      | 0                       | 11                         | 76                       | 17                         | 120                     |
| <b>TOTAL LISBON</b>                      |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>6</b>         | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>75</b>                | <b>17</b>                  | 121                     |
| OPORTO (PORTUGAL)                        | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 73                         | 19               | 8           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL OPORTO (PORTUGAL)</b>           |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>19</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   | <b>334</b>        | <b>3</b> | <b>0</b>  | <b>79</b>                  | <b>12</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>81</b>                | <b>13</b>                  | 276                     |
| <b>PORTUGAL(MADEIRA)</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 57                         | 29               | 14          | 0                      | 0                      | 0                       | 16                         | 88                       | 7                          | 8                       |
| <b>TOTAL FUNCHAL</b>                     |                             |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>29</b>        | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>88</b>                | <b>7</b>                   | 8                       |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                             |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>29</b>        | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>88</b>                | <b>7</b>                   | 8                       |
| <b>REPUBLIC OF SERBIA</b>                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BELGRADE                                 | WIZZ AIR                    | S                 | 26                | 0        | 0         | 81                         | 12               | 8           | 0                      | 0                      | 0                       | 10                         | 91                       | 5                          | 34                      |
| <b>TOTAL BELGRADE</b>                    |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>12</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>91</b>                | <b>5</b>                   | 34                      |
| <b>TOTAL REPUBLIC OF SERBIA</b>          |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>12</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>91</b>                | <b>5</b>                   | 34                      |
| <b>ROMANIA</b>                           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BACAU                                    | BLUE AIR TRANSPORT AERIAN   | S                 | 43                | 0        | 1         | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 4                          | 77                       | 8                          | 44                      |
| <b>TOTAL BACAU</b>                       |                             |                   | <b>43</b>         | <b>0</b> | <b>1</b>  | <b>88</b>                  | <b>12</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>77</b>                | <b>8</b>                   | 44                      |
| BUCHAREST (OTOPENI)                      | BLUE AIR TRANSPORT AERIAN   | S                 | 54                | 0        | 0         | 65                         | 20               | 9           | 6                      | 0                      | 0                       | 15                         | 85                       | 20                         | 54                      |
|  | WIZZ AIR                    | S                 | 168               | 0        | 2         | 67                         | 18               | 10          | 4                      | 1                      | 0                       | 16                         | 70                       | 16                         | 128                     |
| <b>TOTAL BUCHAREST (OTOPENI)</b>         |                             |                   | <b>222</b>        | <b>0</b> | <b>2</b>  | <b>67</b>                  | <b>19</b>        | <b>10</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>74</b>                | <b>17</b>                  | 182                     |
| CLUJ NAPOCA                              | WIZZ AIR                    | S                 | 98                | 0        | 0         | 74                         | 16               | 5           | 3                      | 0                      | 1                       | 15                         | 71                       | 9                          | 68                      |
| <b>TOTAL CLUJ NAPOCA</b>                 |                             |                   | <b>98</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>16</b>        | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>71</b>                | <b>9</b>                   | 68                      |
| CRAIOVA                                  | WIZZ AIR                    | S                 | 26                | 0        | 0         | 27                         | 19               | 23          | 31                     | 0                      | 0                       | 48                         | 78                       | 13                         | 18                      |
| <b>TOTAL CRAIOVA</b>                     |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>27</b>                  | <b>19</b>        | <b>23</b>   | <b>31</b>              | <b>0</b>               | <b>0</b>                | <b>48</b>                  | <b>78</b>                | <b>13</b>                  | 18                      |
| IASI                                     | TAROM                       | S                 | 18                | 0        | 0         | 50                         | 11               | 28          | 11                     | 0                      | 0                       | 27                         | 89                       | 7                          | 18                      |
| <b>TOTAL IASI</b>                        |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>11</b>        | <b>28</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>89</b>                | <b>7</b>                   | 18                      |
| SIBIU                                    | WIZZ AIR                    | S                 | 18                | 0        | 0         | 33                         | 39               | 28          | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL SIBIU</b>                       |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>39</b>        | <b>28</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| TIMISOARA                                | WIZZ AIR                    | S                 | 44                | 0        | 0         | 57                         | 30               | 9           | 0                      | 5                      | 0                       | 23                         | 79                       | 8                          | 28                      |
| <b>TOTAL TIMISOARA</b>                   |                             |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>30</b>        | <b>9</b>    | <b>0</b>               | <b>5</b>               | <b>0</b>                | <b>23</b>                  | <b>79</b>                | <b>8</b>                   | 28                      |
| TIRGU MURES                              | WIZZ AIR                    | S                 | 44                | 0        | 0         | 73                         | 11               | 14          | 2                      | 0                      | 0                       | 12                         | 82                       | 5                          | 28                      |
| <b>TOTAL TIRGU MURES</b>                 |                             |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>11</b>        | <b>14</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>82</b>                | <b>5</b>                   | 28                      |
| <b>TOTAL ROMANIA</b>                     |                             |                   | <b>513</b>        | <b>0</b> | <b>3</b>  | <b>66</b>                  | <b>19</b>        | <b>10</b>   | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>76</b>                | <b>12</b>                  | 386                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>SLOVAK REPUBLIC</b>         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                     | RYANAIR                     | S                 | 44                | 0        | 0         | 84                         | 16               | 0           | 0                      | 0                      | 0                       | 7                          | 82                       | 7                          | 34                      |
| <b>TOTAL BRATISLAVA</b>        |                             |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>16</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>82</b>                | <b>7</b>                   | <b>34</b>               |
| KOSICE                         | WIZZ AIR                    | S                 | 62                | 0        | 0         | 71                         | 16               | 10          | 3                      | 0                      | 0                       | 15                         | 57                       | 15                         | 44                      |
| <b>TOTAL KOSICE</b>            |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>16</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>57</b>                | <b>15</b>                  | <b>44</b>               |
| TATRY-POPRAD                   | WIZZ AIR                    | S                 | 36                | 0        | 0         | 42                         | 33               | 19          | 6                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL TATRY-POPRAD</b>      |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>42</b>                  | <b>33</b>        | <b>19</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SLOVAK REPUBLIC</b>   |                             |                   | <b>142</b>        | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>20</b>        | <b>9</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>68</b>                | <b>12</b>                  | <b>78</b>               |
| <b>SLOVENIA</b>                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LJUBLJANA                      | WIZZ AIR                    | S                 | 26                | 0        | 0         | 62                         | 38               | 0           | 0                      | 0                      | 0                       | 12                         | 64                       | 14                         | 28                      |
| <b>TOTAL LJUBLJANA</b>         |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>38</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>64</b>                | <b>14</b>                  | <b>28</b>               |
| <b>TOTAL SLOVENIA</b>          |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>38</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>64</b>                | <b>14</b>                  | <b>28</b>               |
| <b>SPAIN</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                       | EASYJET AIRLINE COMPANY LTD | S                 | 91                | 0        | 0         | 78                         | 12               | 4           | 5                      | 0                      | 0                       | 11                         | 76                       | 16                         | 88                      |
|                                | MONARCH AIRLINES            | S                 | 56                | 0        | 0         | 70                         | 21               | 7           | 2                      | 0                      | 0                       | 10                         | 61                       | 16                         | 54                      |
| <b>TOTAL ALICANTE</b>          |                             |                   | <b>147</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>16</b>        | <b>5</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>70</b>                | <b>16</b>                  | <b>142</b>              |
| BARCELONA                      | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 64                         | 17               | 11          | 8                      | 0                      | 0                       | 17                         | 70                       | 16                         | 123                     |
| <b>TOTAL BARCELONA</b>         |                             |                   | <b>124</b>        | <b>2</b> | <b>0</b>  | <b>64</b>                  | <b>17</b>        | <b>11</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>70</b>                | <b>16</b>                  | <b>123</b>              |
| GIRONA                         | RYANAIR                     | S                 | 36                | 0        | 0         | 75                         | 14               | 6           | 6                      | 0                      | 0                       | 15                         | 68                       | 13                         | 50                      |
| <b>TOTAL GIRONA</b>            |                             |                   | <b>36</b>         | <b>1</b> | <b>0</b>  | <b>75</b>                  | <b>14</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>68</b>                | <b>13</b>                  | <b>50</b>               |
| IBIZA                          | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 78                         | 14               | 8           | 0                      | 0                      | 0                       | 8                          | 51                       | 23                         | 39                      |
|                                | THOMSON AIRWAYS LTD         | C                 | 16                | 0        | 0         | 50                         | 44               | 6           | 0                      | 0                      | 0                       | 16                         | 69                       | 10                         | 13                      |
| <b>TOTAL IBIZA</b>             |                             |                   | <b>52</b>         | <b>1</b> | <b>0</b>  | <b>69</b>                  | <b>23</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>56</b>                | <b>20</b>                  | <b>52</b>               |
| MADRID                         | EASYJET AIRLINE COMPANY LTD | S                 | 86                | 0        | 0         | 72                         | 10               | 10          | 7                      | 0                      | 0                       | 15                         | 80                       | 10                         | 84                      |
| <b>TOTAL MADRID</b>            |                             |                   | <b>86</b>         | <b>2</b> | <b>0</b>  | <b>72</b>                  | <b>10</b>        | <b>10</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>79</b>                | <b>10</b>                  | <b>85</b>               |
| MAHON                          | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 50                       | 23                         | 4                       |
|                                | MONARCH AIRLINES            | S                 | 28                | 0        | 0         | 86                         | 11               | 4           | 0                      | 0                      | 0                       | 5                          | 73                       | 11                         | 22                      |
|                                | THOMSON AIRWAYS LTD         | C                 | 16                | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 94                       | 5                          | 16                      |
| <b>TOTAL MAHON</b>             |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>11</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>79</b>                | <b>10</b>                  | <b>42</b>               |
| MALAGA                         | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0        | 0         | 77                         | 14               | 5           | 3                      | 2                      | 0                       | 15                         | 69                       | 14                         | 134                     |
|                                | MONARCH AIRLINES            | S                 | 52                | 0        | 0         | 87                         | 4                | 6           | 2                      | 2                      | 0                       | 12                         | 69                       | 14                         | 54                      |
|                                | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 57                         | 14               | 0           | 29                     | 0                      | 0                       | 43                         | 50                       | 18                         | 10                      |
| <b>TOTAL MALAGA</b>            |                             |                   | <b>183</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>5</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>68</b>                | <b>15</b>                  | <b>198</b>              |
| MURCIA SAN JAVIER              | RYANAIR                     | S                 | 62                | 0        | 0         | 69                         | 18               | 11          | 2                      | 0                      | 0                       | 12                         | 68                       | 15                         | 62                      |
| <b>TOTAL MURCIA SAN JAVIER</b> |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>18</b>        | <b>11</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>68</b>                | <b>15</b>                  | <b>62</b>               |
| PALMA DE MALLORCA              | EASYJET AIRLINE COMPANY LTD | S                 | 127               | 0        | 0         | 86                         | 6                | 7           | 1                      | 0                      | 0                       | 7                          | 80                       | 13                         | 134                     |
|                                | MONARCH AIRLINES            | S                 | 54                | 0        | 0         | 81                         | 11               | 7           | 0                      | 0                      | 0                       | 8                          | 58                       | 20                         | 50                      |
|                                | THOMSON AIRWAYS LTD         | C                 | 35                | 0        | 0         | 43                         | 34               | 17          | 0                      | 6                      | 0                       | 31                         | 67                       | 19                         | 43                      |
| <b>TOTAL PALMA DE MALLORCA</b> |                             |                   | <b>216</b>        | <b>1</b> | <b>0</b>  | <b>78</b>                  | <b>12</b>        | <b>9</b>    | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>73</b>                | <b>16</b>                  | <b>227</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| REUS                                   | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 1                          | 7                       |
| <b>TOTAL REUS</b>                      |                             |                   | <b>7</b>          | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>29</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>71</b>                | <b>16</b>                  | <b>45</b>               |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>975</b>        | <b>8</b>   | <b>0</b> | <b>75</b>                  | <b>14</b>        | <b>7</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>70</b>                | <b>15</b>                  | <b>1026</b>             |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | MONARCH AIRLINES            | S                 | 18                | 0          | 1        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 5                          | 67                       | 20                         | 18                      |
|  | RYANAIR                     | S                 | 18                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 83                       | 10                         | 18                      |
|  | THOMSON AIRWAYS LTD         | C                 | 18                | 0          | 0        | 61                         | 28               | 11          | 0                      | 0                      | 0                       | 13                         | 89                       | 4                          | 18                      |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>54</b>         | <b>0</b>   | <b>1</b> | <b>81</b>                  | <b>15</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>80</b>                | <b>12</b>                  | <b>54</b>               |
| FUERTEVENTURA                          | RYANAIR                     | S                 | 18                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 94                       | 17                         | 18                      |
|  | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 33                         | 44               | 22          | 0                      | 0                      | 0                       | 21                         | 50                       | 17                         | 8                       |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>27</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>15</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>81</b>                | <b>17</b>                  | <b>26</b>               |
| LAS PALMAS                             | RYANAIR                     | S                 | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 94                       | 2                          | 18                      |
|  | THOMSON AIRWAYS LTD         | C                 | 8                 | 0          | 0        | 0                          | 25               | 75          | 0                      | 0                      | 0                       | 39                         | 63                       | 11                         | 8                       |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>12</b>        | <b>23</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>85</b>                | <b>5</b>                   | <b>26</b>               |
| TENERIFE (SURREINA SOFIA)              | MONARCH AIRLINES            | S                 | 28                | 0          | 0        | 50                         | 21               | 7           | 14                     | 7                      | 0                       | 40                         | 61                       | 24                         | 36                      |
|  | RYANAIR                     | S                 | 18                | 0          | 0        | 61                         | 28               | 0           | 11                     | 0                      | 0                       | 15                         | 79                       | 21                         | 28                      |
|  | THOMSON AIRWAYS LTD         | C                 | 18                | 0          | 0        | 28                         | 44               | 17          | 11                     | 0                      | 0                       | 28                         | 83                       | 7                          | 18                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>64</b>         | <b>0</b>   | <b>0</b> | <b>47</b>                  | <b>30</b>        | <b>8</b>    | <b>13</b>              | <b>3</b>               | <b>0</b>                | <b>29</b>                  | <b>72</b>                | <b>19</b>                  | <b>82</b>               |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>171</b>        | <b>0</b>   | <b>1</b> | <b>65</b>                  | <b>20</b>        | <b>9</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>77</b>                | <b>15</b>                  | <b>188</b>              |
| <b>SWITZERLAND</b>                     |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BALE MULHOUSE                          | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 81                         | 10               | 3           | 6                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL BALE MULHOUSE</b>             |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>10</b>        | <b>3</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GENEVA                                 | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 0          | 0        | 54                         | 24               | 15          | 6                      | 0                      | 0                       | 20                         | 70                       | 15                         | 122                     |
| <b>TOTAL GENEVA</b>                    |                             |                   | <b>124</b>        | <b>1</b>   | <b>0</b> | <b>54</b>                  | <b>24</b>        | <b>15</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>70</b>                | <b>17</b>                  | <b>124</b>              |
| ZURICH                                 | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 66                         | 23               | 10          | 2                      | 0                      | 0                       | 13                         | 71                       | 21                         | 62                      |
| <b>TOTAL ZURICH</b>                    |                             |                   | <b>62</b>         | <b>1</b>   | <b>0</b> | <b>66</b>                  | <b>23</b>        | <b>10</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>71</b>                | <b>21</b>                  | <b>62</b>               |
| <b>TOTAL SWITZERLAND</b>               |                             |                   | <b>248</b>        | <b>2</b>   | <b>0</b> | <b>64</b>                  | <b>20</b>        | <b>11</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>70</b>                | <b>18</b>                  | <b>186</b>              |
| <b>TUNISIA</b>                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENFIDHA - HAMMAMET INTL                | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 2                          | 7                       |
| <b>TOTAL ENFIDHA - HAMMAMET INTL</b>   |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>100</b>               | <b>2</b>                   | <b>7</b>                |
| <b>TOTAL TUNISIA</b>                   |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>100</b>               | <b>3</b>                   | <b>8</b>                |
| <b>TURKEY</b>                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 17                         | 50               | 22          | 11                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 30                         | 20               | 30          | 20                     | 0                      | 0                       | 52                         | 50                       | 18                         | 10                      |
| <b>TOTAL ANTALYA</b>                   |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>21</b>                  | <b>39</b>        | <b>25</b>   | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>42</b>                  | <b>75</b>                | <b>12</b>                  | <b>36</b>               |
| BODRUM (MILAS)                         | EASYJET AIRLINE COMPANY LTD | S                 | 10                | 0          | 0        | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 29                         | 43               | 14          | 14                     | 0                      | 0                       | 31                         | 57                       | 25                         | 7                       |
| <b>TOTAL BODRUM (MILAS)</b>            |                             |                   | <b>17</b>         | <b>0</b>   | <b>0</b> | <b>59</b>                  | <b>29</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>55</b>                | <b>27</b>                  | <b>33</b>               |
| DALAMAN                                | MONARCH AIRLINES            | S                 | 35                | 0          | 1        | 69                         | 11               | 14          | 6                      | 0                      | 0                       | 16                         | 74                       | 17                         | 62                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DALAMAN                            | THOMSON AIRWAYS LTD         | C                 | 16                | 0          | 0        | 44                         | 31               | 19          | 6                      | 0                      | 0                       | 21                         | 59                       | 31                         | 17                      |
| <b>TOTAL DALAMAN</b>               |                             |                   | <b>51</b>         | <b>1</b>   | <b>1</b> | <b>61</b>                  | <b>18</b>        | <b>16</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>71</b>                | <b>20</b>                  | <b>79</b>               |
| ISTANBUL                           | ATLASJET INTERNATIONAL      | S                 | 62                | 0          | 0        | 40                         | 26               | 24          | 8                      | 2                      | 0                       | 29                         | 65                       | 23                         | 34                      |
| <b>TOTAL ISTANBUL</b>              |                             |                   | <b>62</b>         | <b>2</b>   | <b>0</b> | <b>40</b>                  | <b>26</b>        | <b>24</b>   | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>29</b>                  | <b>65</b>                | <b>23</b>                  | <b>34</b>               |
| NEVSEHIR KAPADOKYA                 | FREEBIRD AIRLINES           | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| <b>TOTAL NEVSEHIR KAPADOKYA</b>    |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL TURKEY</b>                |                             |                   | <b>160</b>        | <b>4</b>   | <b>1</b> | <b>46</b>                  | <b>26</b>        | <b>20</b>   | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>26</b>                  | <b>68</b>                | <b>20</b>                  | <b>182</b>              |
| <b>UKRAINE</b>                     |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KIEV (ZHULYANY)                    | WIZZ AIR                    | S                 | 18                | 0          | 0        | 28                         | 44               | 6           | 22                     | 0                      | 0                       | 30                         | 69                       | 19                         | 26                      |
| <b>TOTAL KIEV (ZHULYANY)</b>       |                             |                   | <b>18</b>         | <b>1</b>   | <b>0</b> | <b>28</b>                  | <b>44</b>        | <b>6</b>    | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>69</b>                | <b>19</b>                  | <b>26</b>               |
| <b>TOTAL UKRAINE</b>               |                             |                   | <b>18</b>         | <b>1</b>   | <b>0</b> | <b>28</b>                  | <b>44</b>        | <b>6</b>    | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>69</b>                | <b>19</b>                  | <b>26</b>               |
| <b>UNITED KINGDOM</b>              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                           | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 74                         | 18               | 8           | 0                      | 0                      | 0                       | 10                         | 61                       | 17                         | 62                      |
| <b>TOTAL ABERDEEN</b>              |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>18</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>61</b>                | <b>17</b>                  | <b>62</b>               |
| BELFAST INTERNATIONAL              | EASYJET AIRLINE COMPANY LTD | S                 | 186               | 0          | 0        | 83                         | 9                | 8           | 1                      | 0                      | 0                       | 8                          | 81                       | 10                         | 166                     |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                             |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>9</b>         | <b>8</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>81</b>                | <b>10</b>                  | <b>166</b>              |
| DURHAM TEES VALLEY                 | DANISH AIR TRANSPORT        | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
| <b>TOTAL DURHAM TEES VALLEY</b>    |                             |                   | <b>2</b>          | <b>2</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| EDINBURGH                          | EASYJET AIRLINE COMPANY LTD | S                 | 184               | 0          | 0        | 77                         | 14               | 7           | 2                      | 0                      | 0                       | 10                         | 70                       | 23                         | 184                     |
| <b>TOTAL EDINBURGH</b>             |                             |                   | <b>184</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>14</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>70</b>                | <b>23</b>                  | <b>184</b>              |
| GLASGOW                            | EASYJET AIRLINE COMPANY LTD | S                 | 148               | 0          | 0        | 74                         | 15               | 9           | 1                      | 1                      | 0                       | 11                         | 68                       | 15                         | 186                     |
| <b>TOTAL GLASGOW</b>               |                             |                   | <b>148</b>        | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>15</b>        | <b>9</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>68</b>                | <b>15</b>                  | <b>186</b>              |
| INVERNESS                          | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 89                         | 6                | 3           | 2                      | 0                      | 0                       | 7                          | 82                       | 7                          | 62                      |
| <b>TOTAL INVERNESS</b>             |                             |                   | <b>63</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>6</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>82</b>                | <b>7</b>                   | <b>62</b>               |
| <b>TOTAL UNITED KINGDOM</b>        |                             |                   | <b>646</b>        | <b>16</b>  | <b>0</b> | <b>79</b>                  | <b>12</b>        | <b>8</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>73</b>                | <b>16</b>                  | <b>660</b>              |
| <b>TOTAL LUTON</b>                 |                             |                   | <b>7679</b>       | <b>146</b> | <b>8</b> | <b>71</b>                  | <b>16</b>        | <b>9</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>74</b>                | <b>15</b>                  | <b>6788</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION     | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                                |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                                |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>           |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| INNSBRUCK                | DENIM AIR                      | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|                          | FLYBE LTD                      | C                 | 3                 | 0        | 0         | 67                         | 0                | 0           | 33                     | 0                      | 0                       | 48                         | 63                       | 10                         | 8                       |
| <b>TOTAL INNSBRUCK</b>   |                                |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>0</b>         | <b>0</b>    | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>63</b>                | <b>10</b>                  | <b>8</b>                |
| SALZBURG                 | THOMSON AIRWAYS LTD            | C                 | 6                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 10                         | 86                       | 7                          | 7                       |
| <b>TOTAL SALZBURG</b>    |                                |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>33</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>86</b>                | <b>7</b>                   | <b>7</b>                |
| VIENNA                   | JET2.COM LTD                   | S                 | 26                | 0        | 0         | 81                         | 15               | 0           | 4                      | 0                      | 0                       | 12                         | 50                       | 28                         | 26                      |
| <b>TOTAL VIENNA</b>      |                                |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>15</b>        | <b>0</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>50</b>                | <b>28</b>                  | <b>26</b>               |
| <b>TOTAL AUSTRIA</b>     |                                |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>16</b>        | <b>0</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>59</b>                | <b>21</b>                  | <b>41</b>               |
| <b>BARBADOS</b>          |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRIDGETOWN               | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 8                 | 0        | 0         | 63                         | 0                | 25          | 13                     | 0                      | 0                       | 22                         | 100                      | 1                          | 8                       |
| <b>TOTAL BRIDGETOWN</b>  |                                |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>22</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>85</b>                | <b>14</b>                  | <b>13</b>               |
| <b>TOTAL BARBADOS</b>    |                                |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>22</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>85</b>                | <b>14</b>                  | <b>13</b>               |
| <b>BELARUS</b>           |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MINSK INT'L              | BELAVIA (BELARUSSIAN AIRLINES) | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 6                          | 2                       |
| <b>TOTAL MINSK INT'L</b> |                                |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>100</b>               | <b>6</b>                   | <b>2</b>                |
| <b>TOTAL BELARUS</b>     |                                |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>100</b>               | <b>6</b>                   | <b>2</b>                |
| <b>BELGIUM</b>           |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                 | BRUSSELS AIRLINES              | S                 | 158               | 0        | 0         | 70                         | 20               | 9           | 1                      | 1                      | 0                       | 14                         | 67                       | 14                         | 165                     |
| <b>TOTAL BRUSSELS</b>    |                                |                   | <b>158</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>20</b>        | <b>9</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>67</b>                | <b>14</b>                  | <b>165</b>              |
| CHARLEROI                | RYANAIR                        | S                 | 102               | 0        | 0         | 91                         | 4                | 4           | 1                      | 0                      | 0                       | 6                          | 83                       | 7                          | 106                     |
| <b>TOTAL CHARLEROI</b>   |                                |                   | <b>102</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>4</b>         | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>83</b>                | <b>7</b>                   | <b>106</b>              |
| <b>TOTAL BELGIUM</b>     |                                |                   | <b>260</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>14</b>        | <b>7</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>73</b>                | <b>11</b>                  | <b>271</b>              |
| <b>BULGARIA</b>          |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                   | BH AIR                         | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 85                       | 13                         | 13                      |
|                          | CONDOR                         | S                 | 4                 | 0        | 0         | 25                         | 75               | 0           | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
|                          | THOMAS COOK AIRLINES LTD       | C                 | 10                | 0        | 0         | 90                         | 0                | 10          | 0                      | 0                      | 0                       | 6                          | 86                       | 6                          | 14                      |
|                          | THOMSON AIRWAYS LTD            | C                 | 9                 | 0        | 0         | 89                         | 0                | 11          | 0                      | 0                      | 0                       | 5                          | 90                       | 6                          | 10                      |
| <b>TOTAL BURGAS</b>      |                                |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>8</b>                   | <b>37</b>               |
| SOFIA                    | EASYJET AIRLINE COMPANY LTD    | S                 | 26                | 0        | 0         | 88                         | 4                | 0           | 8                      | 0                      | 0                       | 14                         | 89                       | 5                          | 28                      |
| <b>TOTAL SOFIA</b>       |                                |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>4</b>         | <b>0</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>89</b>                | <b>5</b>                   | <b>28</b>               |
| VARNA                    | BH AIR                         | C                 | 3                 | 0        | 0         | 67                         | 0                | 33          | 0                      | 0                      | 0                       | 23                         | 80                       | 8                          | 5                       |
| <b>TOTAL VARNA</b>       |                                |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>33</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>80</b>                | <b>8</b>                   | <b>5</b>                |
| <b>TOTAL BULGARIA</b>    |                                |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>7</b>         | <b>5</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>87</b>                | <b>7</b>                   | <b>70</b>               |
| <b>CANADA</b>            |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CALGARY                  | AIR TRANSAT                    | S                 | 9                 | 0        | 0         | 89                         | 0                | 11          | 0                      | 0                      | 0                       | 9                          | 63                       | 41                         | 8                       |
| <b>TOTAL CALGARY</b>     |                                |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>0</b>         | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>63</b>                | <b>41</b>                  | <b>8</b>                |
| TORONTO                  | AIR TRANSAT                    | S                 | 35                | 0        | 0         | 91                         | 6                | 3           | 0                      | 0                      | 0                       | 4                          | 84                       | 10                         | 37                      |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION       | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                            |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                            |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TORONTO              |                             |                   | 36                | 0          | 0        | 92                         | 6                | 3           | 0                      | 0                      | 0                       | 4                          | 84                       | 10                         | 37                      |
| VANCOUVER                  | AIR TRANSAT                 | S                 | 14                | 0          | 0        | 79                         | 21               | 0           | 0                      | 0                      | 0                       | 9                          | 79                       | 11                         | 19                      |
| TOTAL VANCOUVER            |                             |                   | 14                | 0          | 0        | 79                         | 21               | 0           | 0                      | 0                      | 0                       | 9                          | 79                       | 11                         | 19                      |
| TOTAL CANADA               |                             |                   | 59                | 0          | 0        | 88                         | 8                | 3           | 0                      | 0                      | 0                       | 6                          | 80                       | 14                         | 64                      |
| CAPE VERDE ISLANDS         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BOA VISTA (RABIL)          | THOMSON AIRWAYS LTD         | S                 | 16                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 72                       | 10                         | 18                      |
| TOTAL BOA VISTA (RABIL)    |                             |                   | 16                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 72                       | 10                         | 18                      |
| ILHA DO SAL C.VERDE        | THOMSON AIRWAYS LTD         | S                 | 8                 | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 8                          | 56                       | 14                         | 9                       |
| TOTAL ILHA DO SAL C.VERDE  |                             |                   | 8                 | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 8                          | 56                       | 14                         | 9                       |
| TOTAL CAPE VERDE ISLANDS   |                             |                   | 24                | 0          | 0        | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 6                          | 67                       | 12                         | 27                      |
| CROATIA                    |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                  | JET2.COM LTD                | S                 | 22                | 0          | 0        | 68                         | 18               | 9           | 5                      | 0                      | 0                       | 14                         | 67                       | 16                         | 18                      |
|                            | THOMSON AIRWAYS LTD         | S                 | 17                | 0          | 0        | 76                         | 18               | 6           | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL DUBROVNIK            |                             |                   | 39                | 0          | 0        | 72                         | 18               | 8           | 3                      | 0                      | 0                       | 12                         | 77                       | 21                         | 60                      |
| PULA                       | JET2.COM LTD                | S                 | 4                 | 0          | 0        | 25                         | 50               | 25          | 0                      | 0                      | 0                       | 25                         | 92                       | 4                          | 12                      |
|                            | THOMSON AIRWAYS LTD         | C                 | 16                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 5                          | 81                       | 59                         | 16                      |
| TOTAL PULA                 |                             |                   | 20                | 0          | 0        | 80                         | 15               | 5           | 0                      | 0                      | 0                       | 9                          | 86                       | 36                         | 28                      |
| SPLIT                      | EASYJET AIRLINE COMPANY LTD | S                 | 6                 | 0          | 0        | 67                         | 0                | 17          | 17                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|                            | JET2.COM LTD                | S                 | 12                | 0          | 0        | 42                         | 8                | 25          | 25                     | 0                      | 0                       | 35                         | 83                       | 4                          | 12                      |
|                            | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 56                         | 11               | 22          | 11                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL SPLIT                |                             |                   | 27                | 0          | 0        | 52                         | 7                | 22          | 19                     | 0                      | 0                       | 28                         | 83                       | 4                          | 12                      |
| ZADAR                      | RYANAIR                     | S                 | 18                | 0          | 0        | 44                         | 11               | 22          | 22                     | 0                      | 0                       | 29                         | 83                       | 6                          | 18                      |
| TOTAL ZADAR                |                             |                   | 18                | 0          | 0        | 44                         | 11               | 22          | 22                     | 0                      | 0                       | 29                         | 83                       | 6                          | 18                      |
| TOTAL CROATIA              |                             |                   | 104               | 0          | 0        | 63                         | 13               | 13          | 10                     | 0                      | 0                       | 19                         | 81                       | 20                         | 118                     |
| CUBA                       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CUNAGUA (CAYO COCO)        | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 75                       | 12                         | 8                       |
| TOTAL CUNAGUA (CAYO COCO)  |                             |                   | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 75                       | 12                         | 8                       |
| HOLGUIN (FRANK PAIS)       | THOMAS COOK AIRLINES LTD    | C                 | 15                | 0          | 0        | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 78                       | 16                         | 9                       |
| TOTAL HOLGUIN (FRANK PAIS) |                             |                   | 15                | 0          | 0        | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 78                       | 16                         | 9                       |
| VARADERO                   | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 90                         | 0                | 10          | 0                      | 0                      | 0                       | 4                          | 63                       | 29                         | 8                       |
| TOTAL VARADERO             |                             |                   | 10                | 0          | 0        | 90                         | 0                | 10          | 0                      | 0                      | 0                       | 4                          | 63                       | 29                         | 8                       |
| TOTAL CUBA                 |                             |                   | 33                | 0          | 0        | 91                         | 6                | 3           | 0                      | 0                      | 0                       | 5                          | 72                       | 19                         | 25                      |
| CYPRUS                     |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                    | JET2.COM LTD                | S                 | 21                | 0          | 0        | 38                         | 43               | 10          | 0                      | 10                     | 0                       | 39                         | 82                       | 7                          | 17                      |
|                            | MONARCH AIRLINES            | S                 | 12                | 0          | 1        | 58                         | 33               | 8           | 0                      | 0                      | 0                       | 14                         | 85                       | 9                          | 53                      |
|                            | THOMAS COOK AIRLINES LTD    | C                 | 27                | 0          | 0        | 48                         | 30               | 7           | 15                     | 0                      | 0                       | 25                         | 31                       | 81                         | 16                      |
|                            | THOMSON AIRWAYS LTD         | C                 | 25                | 0          | 0        | 48                         | 32               | 20          | 0                      | 0                      | 0                       | 22                         | 50                       | 20                         | 16                      |
| TOTAL LARNACA              |                             |                   | 86                | 0          | 1        | 47                         | 35               | 12          | 5                      | 2                      | 0                       | 26                         | 71                       | 22                         | 102                     |
| PAPHOS                     | EASYJET AIRLINE COMPANY LTD | S                 | 71                | 0          | 0        | 77                         | 13               | 10          | 0                      | 0                      | 0                       | 10                         | 88                       | 8                          | 66                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PAPHOS                                | JET2.COM LTD                | S                 | 30                | 0        | 0         | 50                         | 27               | 23          | 0                      | 0                      | 0                       | 17                         | 81                       | 14                         | 26                      |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 19                | 0        | 0         | 68                         | 21               | 5           | 5                      | 0                      | 0                       | 15                         | 77                       | 19                         | 13                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 43                | 0        | 0         | 53                         | 19               | 23          | 5                      | 0                      | 0                       | 20                         | 58                       | 21                         | 33                      |
| <b>TOTAL PAPHOS</b>                   |                             |                   | <b>163</b>        | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>18</b>        | <b>15</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>76</b>                | <b>13</b>                  | <b>171</b>              |
| <b>TOTAL CYPRUS</b>                   |                             |                   | <b>249</b>        | <b>0</b> | <b>1</b>  | <b>59</b>                  | <b>24</b>        | <b>14</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>74</b>                | <b>16</b>                  | <b>273</b>              |
| <b>CZECH REPUBLIC</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                                | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 88                       | 5                          | 26                      |
|                                       | JET2.COM LTD                | S                 | 36                | 0        | 0         | 61                         | 22               | 14          | 0                      | 3                      | 0                       | 22                         | 79                       | 7                          | 52                      |
| <b>TOTAL PRAGUE</b>                   |                             |                   | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>17</b>        | <b>8</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>82</b>                | <b>6</b>                   | <b>78</b>               |
| <b>TOTAL CZECH REPUBLIC</b>           |                             |                   | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>17</b>        | <b>8</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>82</b>                | <b>6</b>                   | <b>78</b>               |
| <b>DENMARK</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AARHUS (TIRSTRUP)                     | SUN AIR OF SCANDINAVIA      | S                 | 42                | 0        | 0         | 81                         | 10               | 7           | 2                      | 0                      | 0                       | 9                          | 95                       | 4                          | 37                      |
| <b>TOTAL AARHUS (TIRSTRUP)</b>        |                             |                   | <b>42</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>10</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>95</b>                | <b>4</b>                   | <b>37</b>               |
| BILLUND                               | SUN AIR OF SCANDINAVIA      | S                 | 76                | 0        | 0         | 84                         | 13               | 3           | 0                      | 0                      | 0                       | 7                          | 87                       | 6                          | 77                      |
| <b>TOTAL BILLUND</b>                  |                             |                   | <b>76</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>13</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>87</b>                | <b>6</b>                   | <b>77</b>               |
| COPENHAGEN                            | EASYJET AIRLINE COMPANY LTD | S                 | 80                | 0        | 0         | 90                         | 8                | 3           | 0                      | 0                      | 0                       | 5                          | 80                       | 13                         | 80                      |
|                                       | SAS                         | S                 | 112               | 0        | 0         | 93                         | 4                | 2           | 2                      | 0                      | 0                       | 5                          | 88                       | 8                          | 120                     |
| <b>TOTAL COPENHAGEN</b>               |                             |                   | <b>192</b>        | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>5</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>85</b>                | <b>10</b>                  | <b>200</b>              |
| <b>TOTAL DENMARK</b>                  |                             |                   | <b>310</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>8</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>                | <b>8</b>                   | <b>314</b>              |
| <b>DOMINICAN REPUBLIC</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PUERTO PLATA                          | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 40                         | 30               | 10          | 20                     | 0                      | 0                       | 33                         | 88                       | 15                         | 8                       |
| <b>TOTAL PUERTO PLATA</b>             |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>40</b>                  | <b>30</b>        | <b>10</b>   | <b>20</b>              | <b>0</b>               | <b>0</b>                | <b>33</b>                  | <b>88</b>                | <b>15</b>                  | <b>8</b>                |
| PUNTA CANA                            | THOMAS COOK AIRLINES LTD    | C                 | 12                | 0        | 0         | 58                         | 8                | 8           | 25                     | 0                      | 0                       | 25                         | 86                       | 4                          | 7                       |
|                                       | THOMSON AIRWAYS LTD         | C                 | 17                | 0        | 0         | 76                         | 24               | 0           | 0                      | 0                      | 0                       | 10                         | 50                       | 19                         | 18                      |
| <b>TOTAL PUNTA CANA</b>               |                             |                   | <b>29</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>17</b>        | <b>3</b>    | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>60</b>                | <b>15</b>                  | <b>25</b>               |
| <b>TOTAL DOMINICAN REPUBLIC</b>       |                             |                   | <b>39</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>21</b>        | <b>5</b>    | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>67</b>                | <b>15</b>                  | <b>33</b>               |
| <b>EGYPT</b>                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HURGHADA                              | MONARCH AIRLINES            | S                 | 18                | 0        | 0         | 39                         | 33               | 28          | 0                      | 0                      | 0                       | 25                         | 67                       | 13                         | 18                      |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 9                          | 67                       | 29                         | 18                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 18                | 0        | 0         | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 9                          | 40                       | 20                         | 10                      |
| <b>TOTAL HURGHADA</b>                 |                             |                   | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>22</b>        | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>61</b>                | <b>21</b>                  | <b>46</b>               |
| SHARM EL SHEIKH (OPHIRA)              | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 72                         | 28               | 0           | 0                      | 0                      | 0                       | 8                          | 88                       | 4                          | 17                      |
|                                       | MONARCH AIRLINES            | S                 | 50                | 0        | 0         | 74                         | 18               | 8           | 0                      | 0                      | 0                       | 10                         | 59                       | 25                         | 46                      |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 25                | 0        | 0         | 48                         | 8                | 20          | 16                     | 8                      | 0                       | 52                         | 90                       | 4                          | 10                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 45                | 0        | 0         | 47                         | 33               | 16          | 4                      | 0                      | 0                       | 19                         | 64                       | 23                         | 45                      |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                             |                   | <b>138</b>        | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>22</b>        | <b>12</b>   | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>67</b>                | <b>19</b>                  | <b>126</b>              |
| <b>TOTAL EGYPT</b>                    |                             |                   | <b>192</b>        | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>22</b>        | <b>11</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>65</b>                | <b>19</b>                  | <b>218</b>              |
| <b>ESTONIA</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                                | RYANAIR                     | S                 | 18                | 0        | 0         | 67                         | 11               | 11          | 11                     | 0                      | 0                       | 24                         | 100                      | 3                          | 18                      |

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| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TALLIN                    |                             |                   | 18                | 0          | 0        | 67                         | 11               | 11          | 11                     | 0                      | 0                       | 24                         | 100                      | 3                          | 18                      |
| TOTAL ESTONIA                   |                             |                   | 18                | 0          | 0        | 67                         | 11               | 11          | 11                     | 0                      | 0                       | 24                         | 100                      | 3                          | 18                      |
| FINLAND                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                        | FINNAIR                     | S                 | 124               | 0          | 0        | 91                         | 6                | 2           | 0                      | 0                      | 0                       | 5                          | 90                       | 4                          | 121                     |
| TOTAL HELSINKI                  |                             |                   | 124               | 0          | 0        | 91                         | 6                | 2           | 0                      | 0                      | 0                       | 5                          | 90                       | 4                          | 121                     |
| TOTAL FINLAND                   |                             |                   | 124               | 0          | 0        | 91                         | 6                | 2           | 0                      | 0                      | 0                       | 5                          | 90                       | 4                          | 121                     |
| FRANCE                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BEAUVAIS                        | RYANAIR                     | S                 | 26                | 0          | 0        | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 8                          | 19                       | 32                         | 26                      |
| TOTAL BEAUVAIS                  |                             |                   | 26                | 0          | 0        | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 8                          | 19                       | 32                         | 26                      |
| BEZIERS                         | RYANAIR                     | S                 | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 78                       | 7                          | 18                      |
| TOTAL BEZIERS                   |                             |                   | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 78                       | 7                          | 18                      |
| CALVI                           | FLYBE LTD                   | C                 | 5                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 4                          | 3                       |
| TOTAL CALVI                     |                             |                   | 5                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 4                          | 3                       |
| LA ROCHELLE                     | FLYBE LTD                   | S                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 50                       | 17                         | 4                       |
| TOTAL LA ROCHELLE               |                             |                   | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 50                       | 17                         | 4                       |
| NANTES                          | FLYBE LTD                   | S                 | 26                | 0          | 0        | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 7                          | 87                       | 5                          | 30                      |
| TOTAL NANTES                    |                             |                   | 26                | 0          | 0        | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 7                          | 87                       | 5                          | 30                      |
| NICE                            | JET2.COM LTD                | S                 | 41                | 0          | 1        | 66                         | 24               | 7           | 2                      | 0                      | 0                       | 13                         | 72                       | 10                         | 46                      |
|                                 | TRANSAVIA                   | C                 | 2                 | 0          | 0        | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 38                         | 0                        | 0                          | 0                       |
| TOTAL NICE                      |                             |                   | 43                | 0          | 1        | 63                         | 23               | 12          | 2                      | 0                      | 0                       | 15                         | 73                       | 10                         | 48                      |
| PARIS (CHARLES DE GAULLE)       | AIR FRANCE                  | S                 | 170               | 0          | 0        | 86                         | 11               | 4           | 0                      | 0                      | 0                       | 6                          | 85                       | 7                          | 183                     |
|                                 | FLYBE LTD                   | S                 | 166               | 0          | 0        | 84                         | 8                | 4           | 4                      | 0                      | 0                       | 10                         | 88                       | 5                          | 190                     |
| TOTAL PARIS (CHARLES DE GAULLE) |                             |                   | 337               | 0          | 0        | 85                         | 9                | 4           | 2                      | 0                      | 0                       | 8                          | 85                       | 7                          | 409                     |
| RENNES                          | FLYBE LTD                   | S                 | 4                 | 0          | 0        | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 15                         | 100                      | 2                          | 4                       |
| TOTAL RENNES                    |                             |                   | 4                 | 0          | 0        | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 15                         | 100                      | 2                          | 4                       |
| TOULOUSE (BLAGNAC)              | JET2.COM LTD                | S                 | 18                | 0          | 0        | 72                         | 6                | 11          | 11                     | 0                      | 0                       | 16                         | 70                       | 10                         | 20                      |
| TOTAL TOULOUSE (BLAGNAC)        |                             |                   | 18                | 0          | 0        | 72                         | 6                | 11          | 11                     | 0                      | 0                       | 16                         | 70                       | 10                         | 20                      |
| TOTAL FRANCE                    |                             |                   | 481               | 0          | 1        | 83                         | 10               | 5           | 2                      | 0                      | 0                       | 8                          | 80                       | 8                          | 572                     |
| GERMANY                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)             | EASYJET AIRLINE COMPANY LTD | S                 | 44                | 0          | 0        | 84                         | 5                | 5           | 5                      | 2                      | 0                       | 14                         | 93                       | 3                          | 44                      |
| TOTAL BERLIN (SCHONEFELD)       |                             |                   | 44                | 0          | 0        | 84                         | 5                | 5           | 5                      | 2                      | 0                       | 14                         | 93                       | 3                          | 44                      |
| COLOGNE BONN                    | GERMANWINGS                 | S                 | 44                | 0          | 0        | 64                         | 20               | 11          | 5                      | 0                      | 0                       | 16                         | 64                       | 14                         | 42                      |
| TOTAL COLOGNE BONN              |                             |                   | 44                | 0          | 0        | 64                         | 20               | 11          | 5                      | 0                      | 0                       | 16                         | 64                       | 14                         | 42                      |
| DUSSELDORF                      | FLYBE LTD                   | S                 | 132               | 0          | 2        | 85                         | 10               | 2           | 3                      | 0                      | 0                       | 9                          | 76                       | 13                         | 132                     |
|                                 | GERMANWINGS                 | S                 | 136               | 0          | 0        | 64                         | 21               | 11          | 4                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL DUSSELDORF                |                             |                   | 268               | 0          | 2        | 74                         | 16               | 7           | 3                      | 0                      | 0                       | 12                         | 69                       | 14                         | 268                     |
| FRANKFURT MAIN                  | LUFTHANSA                   | S                 | 232               | 0          | 0        | 78                         | 16               | 5           | 0                      | 0                      | 0                       | 10                         | 76                       | 9                          | 232                     |
| TOTAL FRANKFURT MAIN            |                             |                   | 232               | 0          | 0        | 78                         | 16               | 5           | 0                      | 0                      | 0                       | 10                         | 76                       | 9                          | 232                     |

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|------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HAMBURG                | EASYJET AIRLINE COMPANY LTD | S                 | 48                | 0          | 0        | 77                         | 10               | 8           | 4                      | 0                      | 0                       | 11                         | 88                       | 6                          | 52                      |
|                        | GERMANWINGS                 | S                 | 86                | 0          | 0        | 71                         | 14               | 10          | 5                      | 0                      | 0                       | 15                         | 92                       | 13                         | 98                      |
| <b>TOTAL HAMBURG</b>   |                             |                   | <b>134</b>        | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>13</b>        | <b>10</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>91</b>                | <b>10</b>                  | 150                     |
| HANOVER                | FLYBE LTD                   | S                 | 62                | 0          | 0        | 92                         | 5                | 0           | 3                      | 0                      | 0                       | 7                          | 84                       | 7                          | 62                      |
| <b>TOTAL HANOVER</b>   |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>5</b>         | <b>0</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>84</b>                | <b>7</b>                   | 62                      |
| MUNICH                 | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0          | 0        | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 4                          | 72                       | 18                         | 36                      |
|                        | LUFTHANSA                   | S                 | 163               | 0          | 0        | 70                         | 23               | 6           | 1                      | 0                      | 0                       | 12                         | 85                       | 6                          | 165                     |
|                        | TITAN AIRWAYS LTD           | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL MUNICH</b>    |                             |                   | <b>201</b>        | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>19</b>        | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>9</b>                   | 202                     |
| STUTTGART              | RYANAIR                     | S                 | 54                | 0          | 0        | 37                         | 20               | 17          | 26                     | 0                      | 0                       | 39                         | 0                        | 0                          | 0                       |
| <b>TOTAL STUTTGART</b> |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>37</b>                  | <b>20</b>        | <b>17</b>   | <b>26</b>              | <b>0</b>               | <b>0</b>                | <b>39</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>TOTAL GERMANY</b>   |                             |                   | <b>1039</b>       | <b>0</b>   | <b>2</b> | <b>74</b>                  | <b>15</b>        | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>79</b>                | <b>10</b>                  | 1030                    |
| <b>GIBRALTAR</b>       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR              | MONARCH AIRLINES            | S                 | 36                | 0          | 0        | 94                         | 0                | 3           | 3                      | 0                      | 0                       | 5                          | 79                       | 15                         | 34                      |
| <b>TOTAL GIBRALTAR</b> |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>0</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>79</b>                | <b>15</b>                  | 34                      |
| <b>TOTAL GIBRALTAR</b> |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>0</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>79</b>                | <b>15</b>                  | 34                      |
| <b>GREECE</b>          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                 | AEGEAN AIRLINES             | S                 | 18                | 0          | 0        | 56                         | 17               | 28          | 0                      | 0                      | 0                       | 20                         | 75                       | 10                         | 20                      |
|                        | EASYJET AIRLINE COMPANY LTD | S                 | 34                | 0          | 0        | 85                         | 9                | 6           | 0                      | 0                      | 0                       | 10                         | 88                       | 5                          | 32                      |
| <b>TOTAL ATHENS</b>    |                             |                   | <b>52</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>12</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>83</b>                | <b>7</b>                   | 52                      |
| CHANIA                 | RYANAIR                     | S                 | 18                | 0          | 0        | 67                         | 22               | 11          | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                        | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 6                          | 71                       | 16                         | 7                       |
| <b>TOTAL CHANIA</b>    |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>23</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>56</b>                | <b>20</b>                  | 9                       |
| CORFU                  | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0          | 0        | 75                         | 4                | 7           | 14                     | 0                      | 0                       | 17                         | 93                       | 7                          | 28                      |
|                        | ENTER AIR                   | C                 | 4                 | 0          | 0        | 25                         | 0                | 25          | 50                     | 0                      | 0                       | 48                         | 0                        | 0                          | 0                       |
|                        | GERMANIA FLUGGESELLSCHAFT   | C                 | 5                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 80                       | 8                          | 5                       |
|                        | JET2.COM LTD                | S                 | 6                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 4                       |
|                        | RYANAIR                     | S                 | 18                | 0          | 0        | 89                         | 0                | 11          | 0                      | 0                      | 0                       | 9                          | 75                       | 13                         | 16                      |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 45                       | 18                         | 11                      |
| <b>TOTAL CORFU</b>     |                             |                   | <b>103</b>        | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>6</b>         | <b>6</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>85</b>                | <b>8</b>                   | 96                      |
| HERAKLION              | CONDOR                      | S                 | 9                 | 0          | 0        | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                        | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0          | 0        | 85                         | 0                | 8           | 8                      | 0                      | 0                       | 12                         | 82                       | 6                          | 28                      |
|                        | ENTER AIR                   | C                 | 3                 | 0          | 0        | 33                         | 33               | 33          | 0                      | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
|                        | GERMANIA FLUGGESELLSCHAFT   | C                 | 5                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 40                       | 76                         | 5                       |
|                        | JET2.COM LTD                | S                 | 22                | 0          | 0        | 82                         | 9                | 0           | 9                      | 0                      | 0                       | 14                         | 90                       | 3                          | 20                      |
|                        | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 63                         | 13               | 25          | 0                      | 0                      | 0                       | 16                         | 56                       | 47                         | 18                      |
| <b>TOTAL HERAKLION</b> |                             |                   | <b>102</b>        | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>14</b>        | <b>8</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>69</b>                | <b>20</b>                  | 100                     |
| KALAMATA               | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 70                         | 10               | 10          | 10                     | 0                      | 0                       | 16                         | 88                       | 5                          | 8                       |
| <b>TOTAL KALAMATA</b>  |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>10</b>        | <b>10</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>88</b>                | <b>5</b>                   | 8                       |
| KAVALA                 | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 10                         | 86                       | 7                          | 7                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

## Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL KAVALA</b>            |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>22</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>10</b>               | <b>86</b>                  | <b>7</b>                 | <b>7</b>                   |                         |
| <b>KEFALLINIA</b>              | EASYJET AIRLINE COMPANY LTD | S                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 4                       | 0                          | 0                        | 0                          |                         |
|                                | ENTER AIR                   | C                 | 5                 | 0        | 0         | 60                         | 0                | 20          | 20                     | 0                      | 28                      | 0                          | 0                        | 0                          |                         |
|                                | GERMANIA FLUGGESELLSCHAFT   | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 5                       | 0                          | 28                       | 3                          |                         |
|                                | JET2.COM LTD                | S                 | 6                 | 0        | 0         | 33                         | 50               | 17          | 0                      | 0                      | 21                      | 0                          | 0                        | 0                          |                         |
|                                | SMALL PLANET AIRLINES       | C                 | 4                 | 0        | 0         | 0                          | 0                | 75          | 25                     | 0                      | 48                      | 0                          | 0                        | 0                          |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0        | 0         | 63                         | 31               | 6           | 0                      | 0                      | 12                      | 69                         | 18                       | 16                         |                         |
|                                | THOMSON AIRWAYS LTD         | C                 | 24                | 0        | 0         | 67                         | 25               | 0           | 4                      | 4                      | 23                      | 67                         | 12                       | 24                         |                         |
| <b>TOTAL KEFALLINIA</b>        |                             |                   | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>22</b>        | <b>9</b>    | <b>5</b>               | <b>2</b>               | <b>19</b>               | <b>63</b>                  | <b>16</b>                | <b>57</b>                  |                         |
| <b>KOS</b>                     | CONDOR                      | S                 | 6                 | 0        | 0         | 17                         | 67               | 17          | 0                      | 0                      | 20                      | 25                         | 27                       | 4                          |                         |
|                                | ENTER AIR                   | C                 | 3                 | 0        | 0         | 67                         | 0                | 33          | 0                      | 0                      | 21                      | 0                          | 0                        | 0                          |                         |
|                                | GERMANIA FLUGGESELLSCHAFT   | C                 | 3                 | 0        | 0         | 0                          | 0                | 33          | 67                     | 0                      | 57                      | 0                          | 50                       | 1                          |                         |
|                                | JET2.COM LTD                | S                 | 11                | 0        | 1         | 36                         | 45               | 18          | 0                      | 0                      | 19                      | 100                        | 1                        | 8                          |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 50                         | 0                | 40          | 10                     | 0                      | 29                      | 90                         | 5                        | 10                         |                         |
|                                | THOMSON AIRWAYS LTD         | C                 | 24                | 0        | 0         | 42                         | 25               | 33          | 0                      | 0                      | 22                      | 64                         | 13                       | 22                         |                         |
| <b>TOTAL KOS</b>               |                             |                   | <b>57</b>         | <b>0</b> | <b>1</b>  | <b>39</b>                  | <b>26</b>        | <b>30</b>   | <b>5</b>               | <b>0</b>               | <b>24</b>               | <b>73</b>                  | <b>11</b>                | <b>48</b>                  |                         |
| <b>MIKONOS</b>                 | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 5                       | 94                         | 4                        | 18                         |                         |
| <b>TOTAL MIKONOS</b>           |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>5</b>                | <b>94</b>                  | <b>4</b>                 | <b>18</b>                  |                         |
| <b>MYTILINI</b>                | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 50                         | 40               | 10          | 0                      | 0                      | 18                      | 50                         | 31                       | 8                          |                         |
| <b>TOTAL MYTILINI</b>          |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>40</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>18</b>               | <b>61</b>                  | <b>19</b>                | <b>18</b>                  |                         |
| <b>PREVEZA</b>                 | ENTER AIR                   | C                 | 5                 | 0        | 0         | 80                         | 0                | 20          | 0                      | 0                      | 12                      | 0                          | 0                        | 0                          |                         |
|                                | MONARCH AIRLINES            | S                 | 10                | 0        | 0         | 40                         | 20               | 30          | 10                     | 0                      | 34                      | 0                          | 0                        | 0                          |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 5                       | 88                         | 7                        | 8                          |                         |
|                                | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 33                         | 44               | 22          | 0                      | 0                      | 23                      | 71                         | 13                       | 7                          |                         |
| <b>TOTAL PREVEZA</b>           |                             |                   | <b>35</b>         | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>23</b>        | <b>17</b>   | <b>3</b>               | <b>0</b>               | <b>19</b>               | <b>70</b>                  | <b>10</b>                | <b>30</b>                  |                         |
| <b>RHODES</b>                  | GERMANIA FLUGGESELLSCHAFT   | C                 | 10                | 0        | 0         | 40                         | 40               | 10          | 10                     | 0                      | 28                      | 33                         | 51                       | 15                         |                         |
|                                | JET2.COM LTD                | S                 | 14                | 0        | 0         | 79                         | 21               | 0           | 0                      | 0                      | 5                       | 80                         | 7                        | 10                         |                         |
|                                | MONARCH AIRLINES            | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 7                       | 0                          | 0                        | 0                          |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 20                | 0        | 0         | 65                         | 10               | 10          | 10                     | 5                      | 32                      | 65                         | 18                       | 17                         |                         |
|                                | THOMSON AIRWAYS LTD         | C                 | 19                | 0        | 0         | 21                         | 37               | 42          | 0                      | 0                      | 27                      | 50                         | 30                       | 18                         |                         |
| <b>TOTAL RHODES</b>            |                             |                   | <b>65</b>         | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>25</b>        | <b>17</b>   | <b>5</b>               | <b>2</b>               | <b>23</b>               | <b>54</b>                  | <b>28</b>                | <b>61</b>                  |                         |
| <b>SALONIKA</b>                | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 73                         | 19               | 0           | 8                      | 0                      | 13                      | 77                         | 6                        | 22                         |                         |
| <b>TOTAL SALONIKA</b>          |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>19</b>        | <b>0</b>    | <b>7</b>               | <b>0</b>               | <b>13</b>               | <b>78</b>                  | <b>7</b>                 | <b>23</b>                  |                         |
| <b>SKIATHOS</b>                | ENTER AIR                   | C                 | 5                 | 0        | 0         | 40                         | 60               | 0           | 0                      | 0                      | 20                      | 0                          | 0                        | 0                          |                         |
|                                | GERMANIA FLUGGESELLSCHAFT   | C                 | 5                 | 0        | 0         | 20                         | 20               | 20          | 0                      | 40                     | 119                     | 83                         | 11                       | 6                          |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0        | 0         | 81                         | 13               | 6           | 0                      | 0                      | 9                       | 75                         | 36                       | 8                          |                         |
|                                | THOMSON AIRWAYS LTD         | C                 | 15                | 0        | 0         | 67                         | 13               | 20          | 0                      | 0                      | 11                      | 80                         | 8                        | 15                         |                         |
| <b>TOTAL SKIATHOS</b>          |                             |                   | <b>41</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>20</b>        | <b>12</b>   | <b>0</b>               | <b>5</b>               | <b>24</b>               | <b>82</b>                  | <b>14</b>                | <b>39</b>                  |                         |
| <b>THIRA (SANTORINI)</b>       | EASYJET AIRLINE COMPANY LTD | S                 | 20                | 0        | 0         | 70                         | 5                | 20          | 5                      | 0                      | 13                      | 100                        | 2                        | 18                         |                         |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 13                | 0        | 0         | 69                         | 15               | 15          | 0                      | 0                      | 16                      | 75                         | 17                       | 8                          |                         |
|                                | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 29                         | 43               | 0           | 29                     | 0                      | 44                      | 86                         | 10                       | 7                          |                         |
| <b>TOTAL THIRA (SANTORINI)</b> |                             |                   | <b>40</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>15</b>        | <b>15</b>   | <b>8</b>               | <b>0</b>               | <b>20</b>               | <b>91</b>                  | <b>7</b>                 | <b>33</b>                  |                         |
| <b>ZAKINTHOS</b>               | CONDOR                      | S                 | 10                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 8                       | 63                         | 18                       | 8                          |                         |
|                                | ENTER AIR                   | C                 | 3                 | 0        | 0         | 33                         | 33               | 0           | 33                     | 0                      | 33                      | 0                          | 0                        | 0                          |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ZAKINTHOS                             | GERMANIA FLUGGESELLSCHAFT   | C                 | 6                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 25                       | 19                         | 4                       |
|                                       | JET2.COM LTD                | S                 | 12                | 0          | 0        | 92                         | 8                | 0           | 0                      | 0                      | 5                       | 88                         | 18                       | 8                          |                         |
|                                       | THOMAS COOK AIRLINES LTD    | C                 | 23                | 0          | 0        | 74                         | 9                | 4           | 13                     | 0                      | 21                      | 63                         | 28                       | 24                         |                         |
|                                       | THOMSON AIRWAYS LTD         | C                 | 25                | 0          | 0        | 68                         | 20               | 12          | 0                      | 0                      | 13                      | 57                         | 22                       | 23                         |                         |
| <b>TOTAL ZAKINTHOS</b>                |                             |                   | <b>79</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>13</b>        | <b>5</b>    | <b>5</b>               | <b>0</b>               | <b>14</b>               | <b>57</b>                  | <b>23</b>                | <b>72</b>                  |                         |
| <b>TOTAL GREECE</b>                   |                             |                   | <b>738</b>        | <b>0</b>   | <b>1</b> | <b>68</b>                  | <b>17</b>        | <b>11</b>   | <b>4</b>               | <b>1</b>               | <b>17</b>               | <b>72</b>                  | <b>15</b>                | <b>671</b>                 |                         |
| <b>HONG KONG</b>                      |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HONG KONG (CHEK LAP KOK)              | CATHAY PACIFIC AIRWAYS      | S                 | 34                | 0          | 0        | 74                         | 9                | 9           | 6                      | 3                      | 21                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL HONG KONG (CHEK LAP KOK)</b> |                             |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>9</b>         | <b>9</b>    | <b>6</b>               | <b>3</b>               | <b>21</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL HONG KONG</b>                |                             |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>9</b>         | <b>9</b>    | <b>6</b>               | <b>3</b>               | <b>21</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>HUNGARY</b>                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                              | JET2.COM LTD                | S                 | 36                | 0          | 0        | 86                         | 11               | 3           | 0                      | 0                      | 6                       | 91                         | 5                        | 44                         |                         |
|                                       | RYANAIR                     | S                 | 36                | 0          | 0        | 44                         | 42               | 14          | 0                      | 0                      | 16                      | 83                         | 6                        | 36                         |                         |
| <b>TOTAL BUDAPEST</b>                 |                             |                   | <b>72</b>         | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>26</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>88</b>                  | <b>5</b>                 | <b>80</b>                  |                         |
| <b>TOTAL HUNGARY</b>                  |                             |                   | <b>72</b>         | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>26</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>88</b>                  | <b>5</b>                 | <b>80</b>                  |                         |
| <b>ICELAND</b>                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                              | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 1                       | 88                         | 5                        | 26                         |                         |
|                                       | ICELANDAIR                  | S                 | 26                | 0          | 0        | 85                         | 0                | 0           | 15                     | 0                      | 18                      | 75                         | 10                       | 24                         |                         |
| <b>TOTAL KEFLAVIK</b>                 |                             |                   | <b>48</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>0</b>         | <b>0</b>    | <b>8</b>               | <b>0</b>               | <b>10</b>               | <b>82</b>                  | <b>8</b>                 | <b>50</b>                  |                         |
| <b>TOTAL ICELAND</b>                  |                             |                   | <b>48</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>0</b>         | <b>0</b>    | <b>8</b>               | <b>0</b>               | <b>10</b>               | <b>82</b>                  | <b>8</b>                 | <b>50</b>                  |                         |
| <b>IRAQ</b>                           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SULAYMANIYAH INT                      | IRAQI AIRWAYS               | S                 | 10                | 0          | 0        | 70                         | 10               | 10          | 10                     | 0                      | 12                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL SULAYMANIYAH INT</b>         |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>10</b>        | <b>10</b>   | <b>10</b>              | <b>0</b>               | <b>12</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL IRAQ</b>                     |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>10</b>        | <b>10</b>   | <b>10</b>              | <b>0</b>               | <b>12</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>IRISH REPUBLIC</b>                 |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                                  | STOBART AIR                 | S                 | 123               | 0          | 0        | 96                         | 3                | 1           | 0                      | 0                      | 2                       | 88                         | 9                        | 150                        |                         |
| <b>TOTAL CORK</b>                     |                             |                   | <b>123</b>        | <b>0</b>   | <b>0</b> | <b>96</b>                  | <b>3</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>88</b>                  | <b>9</b>                 | <b>150</b>                 |                         |
| <b>DUBLIN</b>                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                                       | AER LINGUS                  | S                 | 166               | 0          | 0        | 81                         | 9                | 7           | 3                      | 0                      | 11                      | 83                         | 8                        | 161                        |                         |
|                                       | CITY JET                    | C                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 7                       | 0                          | 0                        | 0                          |                         |
|                                       | RYANAIR                     | S                 | 248               | 0          | 0        | 90                         | 7                | 2           | 2                      | 0                      | 5                       | 92                         | 5                        | 256                        |                         |
|                                       | STOBART AIR                 | S                 | 134               | 1          | 0        | 91                         | 1                | 4           | 4                      | 0                      | 8                       | 78                         | 9                        | 134                        |                         |
| <b>TOTAL DUBLIN</b>                   |                             |                   | <b>552</b>        | <b>1</b>   | <b>0</b> | <b>87</b>                  | <b>6</b>         | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>7</b>                | <b>86</b>                  | <b>7</b>                 | <b>551</b>                 |                         |
| <b>IRELAND WEST(KNOCK)</b>            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| IRELAND WEST(KNOCK)                   | FLYBE LTD                   | S                 | 43                | 0          | 1        | 81                         | 7                | 7           | 5                      | 0                      | 9                       | 77                         | 12                       | 62                         |                         |
| <b>TOTAL IRELAND WEST(KNOCK)</b>      |                             |                   | <b>43</b>         | <b>0</b>   | <b>1</b> | <b>81</b>                  | <b>7</b>         | <b>7</b>    | <b>5</b>               | <b>0</b>               | <b>9</b>                | <b>77</b>                  | <b>12</b>                | <b>62</b>                  |                         |
| <b>SHANNON</b>                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHANNON                               | RYANAIR                     | S                 | 62                | 0          | 0        | 79                         | 19               | 2           | 0                      | 0                      | 9                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL SHANNON</b>                  |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>19</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>87</b>                  | <b>6</b>                 | <b>160</b>                 |                         |
| <b>TOTAL IRISH REPUBLIC</b>           |                             |                   | <b>780</b>        | <b>1</b>   | <b>1</b> | <b>88</b>                  | <b>7</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>7</b>                | <b>85</b>                  | <b>8</b>                 | <b>947</b>                 |                         |
| <b>ISRAEL</b>                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                              | EASYJET AIRLINE COMPANY LTD | S                 | 16                | 0          | 0        | 63                         | 13               | 13          | 13                     | 0                      | 19                      | 68                         | 14                       | 19                         |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION         | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                              |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                              |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TEL AVIV               |                             |                   | 16                | 0        | 0         | 63                         | 13               | 13          | 13                     | 0                      | 0                       | 19                         | 68                       | 14                         | 19                      |
| TOTAL ISRAEL                 |                             |                   | 16                | 0        | 0         | 63                         | 13               | 13          | 13                     | 0                      | 0                       | 19                         | 68                       | 14                         | 19                      |
| ITALY                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALGHERO (FERTILIA)           | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 33                         | 44               | 22          | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| TOTAL ALGHERO (FERTILIA)     |                             |                   | 9                 | 0        | 0         | 33                         | 44               | 22          | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| BERGAMO                      | RYANAIR                     | S                 | 72                | 0        | 0         | 90                         | 3                | 3           | 4                      | 0                      | 0                       | 9                          | 96                       | 4                          | 28                      |
| TOTAL BERGAMO                |                             |                   | 72                | 0        | 0         | 90                         | 3                | 3           | 4                      | 0                      | 0                       | 9                          | 96                       | 4                          | 28                      |
| BOLOGNA                      | RYANAIR                     | S                 | 26                | 0        | 0         | 54                         | 19               | 23          | 4                      | 0                      | 0                       | 17                         | 50                       | 23                         | 28                      |
| TOTAL BOLOGNA                |                             |                   | 26                | 0        | 0         | 54                         | 19               | 23          | 4                      | 0                      | 0                       | 17                         | 50                       | 23                         | 28                      |
| CATANIA (FONTANAROSSA)       | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0        | 0         | 78                         | 6                | 6           | 11                     | 0                      | 0                       | 14                         | 69                       | 8                          | 16                      |
|                              | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 10                         | 14                       | 23                         | 7                       |
| TOTAL CATANIA (FONTANAROSSA) |                             |                   | 27                | 0        | 0         | 74                         | 15               | 4           | 7                      | 0                      | 0                       | 12                         | 52                       | 13                         | 23                      |
| GENOA                        | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0        | 0         | 25                         | 25               | 0           | 50                     | 0                      | 0                       | 81                         | 100                      | 6                          | 4                       |
|                              | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 12                         | 100                      | 2                          | 12                      |
| TOTAL GENOA                  |                             |                   | 12                | 0        | 0         | 58                         | 8                | 17          | 17                     | 0                      | 0                       | 35                         | 100                      | 3                          | 16                      |
| MILAN (MALPENSA)             | FLYBE LTD                   | S                 | 80                | 0        | 0         | 86                         | 6                | 1           | 6                      | 0                      | 0                       | 13                         | 85                       | 7                          | 72                      |
| TOTAL MILAN (MALPENSA)       |                             |                   | 80                | 0        | 0         | 86                         | 6                | 1           | 6                      | 0                      | 0                       | 13                         | 78                       | 9                          | 116                     |
| NAPLES                       | MONARCH AIRLINES            | S                 | 22                | 0        | 0         | 82                         | 0                | 14          | 5                      | 0                      | 0                       | 15                         | 50                       | 21                         | 18                      |
|                              | THOMAS COOK AIRLINES LTD    | C                 | 14                | 0        | 0         | 79                         | 14               | 0           | 7                      | 0                      | 0                       | 11                         | 38                       | 32                         | 13                      |
|                              | THOMSON AIRWAYS LTD         | C                 | 22                | 0        | 0         | 59                         | 18               | 18          | 5                      | 0                      | 0                       | 15                         | 73                       | 12                         | 22                      |
| TOTAL NAPLES                 |                             |                   | 58                | 0        | 0         | 72                         | 10               | 12          | 5                      | 0                      | 0                       | 14                         | 57                       | 20                         | 53                      |
| PISA                         | EASYJET AIRLINE COMPANY LTD | S                 | 6                 | 0        | 0         | 33                         | 50               | 17          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|                              | JET2.COM LTD                | S                 | 34                | 0        | 0         | 76                         | 9                | 15          | 0                      | 0                      | 0                       | 11                         | 87                       | 8                          | 54                      |
| TOTAL PISA                   |                             |                   | 40                | 0        | 0         | 70                         | 15               | 15          | 0                      | 0                      | 0                       | 12                         | 87                       | 8                          | 54                      |
| ROME (CIAMPINO)              | RYANAIR                     | S                 | 62                | 0        | 0         | 84                         | 10               | 3           | 2                      | 2                      | 0                       | 14                         | 97                       | 4                          | 62                      |
| TOTAL ROME (CIAMPINO)        |                             |                   | 62                | 0        | 0         | 84                         | 10               | 3           | 2                      | 2                      | 0                       | 14                         | 97                       | 4                          | 62                      |
| ROME (FIUMICINO)             | JET2.COM LTD                | S                 | 50                | 0        | 0         | 50                         | 24               | 14          | 12                     | 0                      | 0                       | 24                         | 73                       | 17                         | 62                      |
| TOTAL ROME (FIUMICINO)       |                             |                   | 50                | 0        | 0         | 50                         | 24               | 14          | 12                     | 0                      | 0                       | 24                         | 73                       | 17                         | 62                      |
| VENICE                       | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 73                         | 15               | 8           | 4                      | 0                      | 0                       | 12                         | 86                       | 18                         | 28                      |
|                              | JET2.COM LTD                | S                 | 48                | 0        | 0         | 54                         | 25               | 15          | 6                      | 0                      | 0                       | 20                         | 75                       | 11                         | 52                      |
|                              | MONARCH AIRLINES            | S                 | 38                | 0        | 0         | 53                         | 24               | 21          | 3                      | 0                      | 0                       | 18                         | 71                       | 43                         | 28                      |
|                              | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 11                         | 50                       | 10                         | 4                       |
|                              | THOMSON AIRWAYS LTD         | C                 | 17                | 0        | 0         | 59                         | 29               | 6           | 6                      | 0                      | 0                       | 14                         | 57                       | 24                         | 21                      |
| TOTAL VENICE                 |                             |                   | 133               | 0        | 0         | 58                         | 24               | 14          | 5                      | 0                      | 0                       | 17                         | 73                       | 21                         | 133                     |
| VERONA VILLAFRANCA           | FLYBE LTD                   | C                 | 7                 | 0        | 0         | 71                         | 0                | 14          | 14                     | 0                      | 0                       | 21                         | 71                       | 9                          | 7                       |
|                              | MONARCH AIRLINES            | S                 | 26                | 0        | 0         | 77                         | 12               | 8           | 4                      | 0                      | 0                       | 9                          | 50                       | 14                         | 24                      |
|                              | THOMSON AIRWAYS LTD         | C                 | 19                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 90                       | 6                          | 20                      |
| TOTAL VERONA VILLAFRANCA     |                             |                   | 52                | 0        | 0         | 85                         | 6                | 6           | 4                      | 0                      | 0                       | 8                          | 69                       | 10                         | 51                      |
| TOTAL ITALY                  |                             |                   | 621               | 0        | 0         | 72                         | 14               | 9           | 5                      | 0                      | 0                       | 15                         | 74                       | 14                         | 644                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>JAMAICA</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MONTEGO BAY                      | THOMAS COOK AIRLINES LTD    | S                 | 8                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 23                         | 88                       | 9                          | 8                       |
|                                  | THOMSON AIRWAYS LTD         | C                 | 18                | 0        | 0         | 56                         | 33               | 11          | 0                      | 0                      | 0                       | 13                         | 56                       | 18                         | 16                      |
| <b>TOTAL MONTEGO BAY</b>         |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>23</b>        | <b>8</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>67</b>                | <b>15</b>                  | <b>24</b>               |
| <b>TOTAL JAMAICA</b>             |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>23</b>        | <b>8</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>67</b>                | <b>15</b>                  | <b>24</b>               |
| <b>KENYA</b>                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NAIROBI                          | HI FLY                      | C                 | 2                 | 0        | 0         | 0                          | 0                | 50          | 50                     | 0                      | 0                       | 66                         | 0                        | 0                          | 0                       |
| <b>TOTAL NAIROBI</b>             |                             |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>0</b>         | <b>50</b>   | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>66</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL KENYA</b>               |                             |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>0</b>         | <b>50</b>   | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>66</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>LATVIA</b>                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                             | RYANAIR                     | S                 | 26                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 78                       | 7                          | 18                      |
| <b>TOTAL RIGA</b>                |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>78</b>                | <b>7</b>                   | <b>18</b>               |
| <b>TOTAL LATVIA</b>              |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>78</b>                | <b>7</b>                   | <b>18</b>               |
| <b>MALTA</b>                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                            | AIR MALTA                   | S                 | 40                | 0        | 0         | 88                         | 10               | 3           | 0                      | 0                      | 0                       | 6                          | 75                       | 22                         | 40                      |
|                                  | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 5                          | 74                       | 20                         | 54                      |
|                                  | JET2.COM LTD                | S                 | 6                 | 0        | 0         | 50                         | 17               | 0           | 33                     | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
|                                  | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 63                       | 12                         | 8                       |
| <b>TOTAL MALTA</b>               |                             |                   | <b>106</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>7</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>74</b>                | <b>20</b>                  | <b>102</b>              |
| <b>TOTAL MALTA</b>               |                             |                   | <b>106</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>7</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>74</b>                | <b>20</b>                  | <b>102</b>              |
| <b>MEXICO</b>                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                           | THOMAS COOK AIRLINES LTD    | S                 | 25                | 0        | 0         | 76                         | 8                | 8           | 8                      | 0                      | 0                       | 17                         | 78                       | 8                          | 32                      |
|                                  | THOMSON AIRWAYS LTD         | C                 | 43                | 0        | 0         | 67                         | 19               | 12          | 2                      | 0                      | 0                       | 13                         | 48                       | 49                         | 46                      |
| <b>TOTAL CANCUN</b>              |                             |                   | <b>68</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>15</b>        | <b>10</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>60</b>                | <b>32</b>                  | <b>78</b>               |
| PUERTO VALLARTA                  | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 50                         | 20               | 30          | 0                      | 0                      | 0                       | 20                         | 44                       | 18                         | 9                       |
| <b>TOTAL PUERTO VALLARTA</b>     |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>20</b>        | <b>30</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>44</b>                | <b>18</b>                  | <b>9</b>                |
| <b>TOTAL MEXICO</b>              |                             |                   | <b>78</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>15</b>        | <b>13</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>59</b>                | <b>31</b>                  | <b>87</b>               |
| <b>MOROCCO</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AGADIR (AL MASSIRA)              | MONARCH AIRLINES            | S                 | 22                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 4                          | 83                       | 6                          | 18                      |
|                                  | THOMSON AIRWAYS LTD         | S                 | 16                | 0        | 0         | 88                         | 0                | 13          | 0                      | 0                      | 0                       | 7                          | 78                       | 20                         | 18                      |
| <b>TOTAL AGADIR (AL MASSIRA)</b> |                             |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>3</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>81</b>                | <b>13</b>                  | <b>36</b>               |
| MARRAKESH                        | EASYJET AIRLINE COMPANY LTD | S                 | 20                | 0        | 0         | 85                         | 10               | 5           | 0                      | 0                      | 0                       | 4                          | 78                       | 14                         | 18                      |
|                                  | THOMSON AIRWAYS LTD         | S                 | 18                | 0        | 0         | 89                         | 0                | 0           | 11                     | 0                      | 0                       | 13                         | 83                       | 10                         | 18                      |
| <b>TOTAL MARRAKESH</b>           |                             |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>5</b>         | <b>3</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>81</b>                | <b>12</b>                  | <b>36</b>               |
| <b>TOTAL MOROCCO</b>             |                             |                   | <b>76</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>4</b>         | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>81</b>                | <b>12</b>                  | <b>72</b>               |
| <b>NETHERLANDS</b>               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                        | EASYJET AIRLINE COMPANY LTD | S                 | 115               | 0        | 0         | 77                         | 14               | 6           | 3                      | 0                      | 0                       | 10                         | 82                       | 10                         | 114                     |
|                                  | FLYBE LTD                   | S                 | 124               | 0        | 0         | 81                         | 9                | 6           | 5                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                  | KLM                         | S                 | 362               | 0        | 0         | 93                         | 6                | 1           | 1                      | 0                      | 0                       | 5                          | 87                       | 7                          | 328                     |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------------|------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                        |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                        |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                            | KLM CITYHOPPER         | S                 | 10                | 0          | 0        | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 6                          | 92                       | 3                          | 38                      |
| <b>TOTAL AMSTERDAM</b>               |                        |                   | <b>611</b>        | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>8</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>86</b>                | <b>7</b>                   | <b>480</b>              |
| EINDHOVEN                            | RYANAIR                | S                 | 36                | 0          | 0        | 58                         | 25               | 17          | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL EINDHOVEN</b>               |                        |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>58</b>                  | <b>25</b>        | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL NETHERLANDS</b>             |                        |                   | <b>647</b>        | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>9</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>7</b>                   | <b>480</b>              |
| <b>NORWAY</b>                        |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGEN                               | SAS                    | S                 | 16                | 1          | 0        | 81                         | 6                | 13          | 0                      | 0                      | 0                       | 9                          | 64                       | 10                         | 14                      |
| <b>TOTAL BERGEN</b>                  |                        |                   | <b>16</b>         | <b>1</b>   | <b>0</b> | <b>81</b>                  | <b>6</b>         | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>63</b>                | <b>11</b>                  | <b>16</b>               |
| OSLO (GARDERMOEN)                    | NORWEGIAN AIR SHUTTLE  | S                 | 26                | 0          | 0        | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 7                          | 88                       | 6                          | 26                      |
|                                      | SAS                    | S                 | 52                | 0          | 0        | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 5                          | 90                       | 2                          | 42                      |
| <b>TOTAL OSLO (GARDERMOEN)</b>       |                        |                   | <b>78</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>12</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>90</b>                | <b>4</b>                   | <b>68</b>               |
| RYGGE                                | RYANAIR                | S                 | 36                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 91                       | 3                          | 44                      |
| <b>TOTAL RYGGE</b>                   |                        |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>91</b>                | <b>3</b>                   | <b>44</b>               |
| STAVANGER                            | NORWEGIAN AIR SHUTTLE  | S                 | 18                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 3                          | 18                      |
| <b>TOTAL STAVANGER</b>               |                        |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>100</b>               | <b>3</b>                   | <b>18</b>               |
| <b>TOTAL NORWAY</b>                  |                        |                   | <b>148</b>        | <b>1</b>   | <b>0</b> | <b>92</b>                  | <b>7</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>88</b>                | <b>4</b>                   | <b>146</b>              |
| <b>PAKISTAN</b>                      |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                            | PAKISTAN INTL AIRLINES | S                 | 44                | 0          | 0        | 43                         | 16               | 30          | 11                     | 0                      | 0                       | 27                         | 70                       | 26                         | 40                      |
| <b>TOTAL ISLAMABAD</b>               |                        |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>43</b>                  | <b>16</b>        | <b>30</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>70</b>                | <b>26</b>                  | <b>40</b>               |
| KARACHI                              | PAKISTAN INTL AIRLINES | S                 | 3                 | 0          | 0        | 0                          | 0                | 67          | 33                     | 0                      | 0                       | 91                         | 75                       | 72                         | 4                       |
| <b>TOTAL KARACHI</b>                 |                        |                   | <b>3</b>          | <b>0</b>   | <b>0</b> | <b>0</b>                   | <b>0</b>         | <b>67</b>   | <b>33</b>              | <b>0</b>               | <b>0</b>                | <b>91</b>                  | <b>75</b>                | <b>72</b>                  | <b>4</b>                |
| LAHORE                               | PAKISTAN INTL AIRLINES | S                 | 24                | 0          | 0        | 58                         | 21               | 8           | 4                      | 8                      | 0                       | 30                         | 52                       | 73                         | 23                      |
| <b>TOTAL LAHORE</b>                  |                        |                   | <b>24</b>         | <b>0</b>   | <b>0</b> | <b>58</b>                  | <b>21</b>        | <b>8</b>    | <b>4</b>               | <b>8</b>               | <b>0</b>                | <b>30</b>                  | <b>52</b>                | <b>73</b>                  | <b>23</b>               |
| <b>TOTAL PAKISTAN</b>                |                        |                   | <b>71</b>         | <b>0</b>   | <b>0</b> | <b>46</b>                  | <b>17</b>        | <b>24</b>   | <b>10</b>              | <b>3</b>               | <b>0</b>                | <b>31</b>                  | <b>64</b>                | <b>45</b>                  | <b>67</b>               |
| <b>POLAND</b>                        |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GDANSK                               | RYANAIR                | S                 | 18                | 0          | 0        | 78                         | 17               | 6           | 0                      | 0                      | 0                       | 9                          | 89                       | 5                          | 18                      |
| <b>TOTAL GDANSK</b>                  |                        |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>17</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>5</b>                   | <b>18</b>               |
| KRAKOW                               | RYANAIR                | S                 | 26                | 0          | 0        | 73                         | 23               | 4           | 0                      | 0                      | 0                       | 9                          | 100                      | 2                          | 28                      |
| <b>TOTAL KRAKOW</b>                  |                        |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>23</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>               | <b>2</b>                   | <b>28</b>               |
| RZESZOW                              | RYANAIR                | S                 | 18                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 3                          | 16                      |
| <b>TOTAL RZESZOW</b>                 |                        |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>100</b>               | <b>3</b>                   | <b>16</b>               |
| WARSAW (MODLIN MASOVIA)              | RYANAIR                | S                 | 18                | 0          | 0        | 78                         | 11               | 0           | 11                     | 0                      | 0                       | 18                         | 83                       | 9                          | 18                      |
| <b>TOTAL WARSAW (MODLIN MASOVIA)</b> |                        |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>11</b>        | <b>0</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>83</b>                | <b>9</b>                   | <b>18</b>               |
| <b>TOTAL POLAND</b>                  |                        |                   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>14</b>        | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>94</b>                | <b>4</b>                   | <b>80</b>               |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>   |                        |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                                 | BA CITYFLYER LTD       | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 25                         | 100                      | 0                          | 2                       |
|                                      | JET2.COM LTD           | S                 | 67                | 0          | 0        | 69                         | 18               | 7           | 4                      | 0                      | 1                       | 21                         | 80                       | 12                         | 56                      |
|                                      | MONARCH AIRLINES       | S                 | 86                | 0          | 0        | 84                         | 9                | 7           | 0                      | 0                      | 0                       | 7                          | 73                       | 19                         | 89                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | RYANAIR                     | S                 | 88                | 0          | 0        | 77                         | 17               | 2           | 2                      | 0                      | 1                       | 14                         | 81                       | 11                         | 90                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD         | C                 | 21                | 0          | 0        | 76                         | 10               | 14          | 0                      | 0                      | 0                       | 12                         | 74                       | 16                         | 19                      |
| <b>TOTAL FARO</b>                        |                             |                   | <b>274</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>14</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>13</b>                  | <b>78</b>                | <b>14</b>                  | <b>256</b>              |
| LISBON                                   | AIR PORTUGAL                | S                 | 70                | 0          | 0        | 77                         | 16               | 7           | 0                      | 0                      | 0                       | 10                         | 73                       | 23                         | 62                      |
|  | RYANAIR                     | S                 | 44                | 0          | 0        | 86                         | 9                | 2           | 0                      | 0                      | 2                       | 15                         | 41                       | 24                         | 34                      |
|  | TITAN AIRWAYS LTD           | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL LISBON</b>                      |                             |                   | <b>116</b>        | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>13</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>12</b>                  | <b>61</b>                | <b>24</b>                  | <b>96</b>               |
| OPORTO (PORTUGAL)                        | EASYJET AIRLINE COMPANY LTD | S                 | 8                 | 0          | 0        | 63                         | 38               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL OPORTO (PORTUGAL)</b>           |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>38</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   | <b>398</b>        | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>14</b>        | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>1</b>                | <b>13</b>                  | <b>73</b>                | <b>17</b>                  | <b>352</b>              |
| <b>PORTUGAL(MADEIRA)</b>                 |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | EASYJET AIRLINE COMPANY LTD | S                 | 20                | 0          | 1        | 75                         | 5                | 10          | 0                      | 10                     | 0                       | 30                         | 0                        | 0                          | 0                       |
|  | JET2.COM LTD                | S                 | 12                | 0          | 0        | 83                         | 0                | 17          | 0                      | 0                      | 0                       | 10                         | 67                       | 12                         | 18                      |
|  | THOMSON AIRWAYS LTD         | C                 | 8                 | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 75                       | 8                          | 8                       |
| <b>TOTAL FUNCHAL</b>                     |                             |                   | <b>40</b>         | <b>0</b>   | <b>1</b> | <b>80</b>                  | <b>5</b>         | <b>10</b>   | <b>0</b>               | <b>5</b>               | <b>0</b>                | <b>19</b>                  | <b>69</b>                | <b>11</b>                  | <b>26</b>               |
| PORTO SANTO                              | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 100                      | 2                          | 7                       |
| <b>TOTAL PORTO SANTO</b>                 |                             |                   | <b>7</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>100</b>               | <b>2</b>                   | <b>7</b>                |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                             |                   | <b>47</b>         | <b>0</b>   | <b>1</b> | <b>83</b>                  | <b>4</b>         | <b>9</b>    | <b>0</b>               | <b>4</b>               | <b>0</b>                | <b>16</b>                  | <b>76</b>                | <b>9</b>                   | <b>33</b>               |
| <b>QATAR</b>                             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DOHA HAMAD                               | QATAR AIRWAYS               | S                 | 124               | 0          | 0        | 76                         | 21               | 3           | 0                      | 0                      | 0                       | 8                          | 74                       | 10                         | 88                      |
| <b>TOTAL DOHA HAMAD</b>                  |                             |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>21</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>74</b>                | <b>10</b>                  | <b>88</b>               |
| <b>TOTAL QATAR</b>                       |                             |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>21</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>74</b>                | <b>10</b>                  | <b>88</b>               |
| <b>RUSSIA</b>                            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MOSCOW (DOMODEDOVO)                      | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 83                         | 11               | 6           | 0                      | 0                      | 0                       | 6                          | 96                       | 2                          | 24                      |
| <b>TOTAL MOSCOW (DOMODEDOVO)</b>         |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>11</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>96</b>                | <b>2</b>                   | <b>24</b>               |
| <b>TOTAL RUSSIA</b>                      |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>11</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>96</b>                | <b>2</b>                   | <b>24</b>               |
| <b>SAUDI ARABIA</b>                      |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| JEDDAH                                   | SAUDI ARABIAN AIRLINES      | S                 | 36                | 0          | 0        | 50                         | 28               | 14          | 6                      | 0                      | 3                       | 30                         | 81                       | 13                         | 26                      |
| <b>TOTAL JEDDAH</b>                      |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>28</b>        | <b>14</b>   | <b>6</b>               | <b>0</b>               | <b>3</b>                | <b>30</b>                  | <b>67</b>                | <b>34</b>                  | <b>46</b>               |
| <b>TOTAL SAUDI ARABIA</b>                |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>28</b>        | <b>14</b>   | <b>6</b>               | <b>0</b>               | <b>3</b>                | <b>30</b>                  | <b>67</b>                | <b>34</b>                  | <b>46</b>               |
| <b>SINGAPORE</b>                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SINGAPORE                                | SINGAPORE AIRLINES          | S                 | 62                | 0          | 0        | 87                         | 8                | 5           | 0                      | 0                      | 0                       | 5                          | 92                       | 3                          | 62                      |
| <b>TOTAL SINGAPORE</b>                   |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>8</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>92</b>                | <b>3</b>                   | <b>62</b>               |
| <b>TOTAL SINGAPORE</b>                   |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>8</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>92</b>                | <b>3</b>                   | <b>62</b>               |
| <b>SLOVENIA</b>                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LJUBLJANA                                | ADRIA AIRWAYS               | S                 | 2                 | 0          | 0        | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 39                         | 100                      | 0                          | 2                       |
| <b>TOTAL LJUBLJANA</b>                   |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>0</b>                   | <b>0</b>         | <b>100</b>  | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>39</b>                  | <b>100</b>               | <b>0</b>                   | <b>2</b>                |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL SLOVENIA       |                             |                   | 2                 | 0        | 0         | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 39                         | 100                      | 0                          | 2                       |
| SPAIN                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE             | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 5                          | 87                       | 10                         | 52                      |
|                      | JET2.COM LTD                | S                 | 75                | 0        | 0         | 81                         | 8                | 9           | 0                      | 1                      | 0                       | 12                         | 68                       | 26                         | 72                      |
|                      | MONARCH AIRLINES            | S                 | 80                | 0        | 0         | 84                         | 9                | 8           | 0                      | 0                      | 0                       | 8                          | 78                       | 13                         | 88                      |
|                      | RYANAIR                     | S                 | 106               | 0        | 0         | 71                         | 15               | 14          | 0                      | 0                      | 0                       | 12                         | 74                       | 14                         | 96                      |
|                      | THOMSON AIRWAYS LTD         | C                 | 26                | 0        | 0         | 58                         | 31               | 4           | 8                      | 0                      | 0                       | 20                         | 86                       | 11                         | 28                      |
| TOTAL ALICANTE       |                             |                   | 339               | 0        | 0         | 78                         | 12               | 9           | 1                      | 0                      | 0                       | 11                         | 77                       | 16                         | 337                     |
| ALMERIA              | MONARCH AIRLINES            | S                 | 18                | 0        | 0         | 83                         | 11               | 0           | 6                      | 0                      | 0                       | 9                          | 72                       | 18                         | 18                      |
|                      | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 63                         | 13               | 25          | 0                      | 0                      | 0                       | 17                         | 90                       | 7                          | 10                      |
|                      | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 8                          | 44                       | 30                         | 9                       |
| TOTAL ALMERIA        |                             |                   | 33                | 0        | 0         | 76                         | 15               | 6           | 3                      | 0                      | 0                       | 11                         | 70                       | 18                         | 37                      |
| BARCELONA            | JET2.COM LTD                | S                 | 36                | 0        | 0         | 67                         | 17               | 6           | 11                     | 0                      | 0                       | 23                         | 76                       | 13                         | 46                      |
|                      | MONARCH AIRLINES            | S                 | 58                | 0        | 0         | 67                         | 17               | 7           | 5                      | 3                      | 0                       | 24                         | 76                       | 13                         | 54                      |
|                      | RYANAIR                     | S                 | 62                | 0        | 0         | 68                         | 15               | 11          | 6                      | 0                      | 0                       | 18                         | 69                       | 15                         | 62                      |
| TOTAL BARCELONA      |                             |                   | 156               | 0        | 0         | 67                         | 16               | 8           | 7                      | 1                      | 0                       | 21                         | 73                       | 14                         | 162                     |
| BILBAO               | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0        | 0         | 79                         | 7                | 7           | 7                      | 0                      | 0                       | 17                         | 85                       | 21                         | 26                      |
| TOTAL BILBAO         |                             |                   | 28                | 0        | 0         | 79                         | 7                | 7           | 7                      | 0                      | 0                       | 17                         | 85                       | 20                         | 27                      |
| GIRONA               | RYANAIR                     | S                 | 26                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 4                          | 85                       | 13                         | 26                      |
|                      | THOMSON AIRWAYS LTD         | C                 | 13                | 0        | 0         | 77                         | 8                | 15          | 0                      | 0                      | 0                       | 12                         | 69                       | 18                         | 13                      |
| TOTAL GIRONA         |                             |                   | 39                | 0        | 0         | 90                         | 5                | 5           | 0                      | 0                      | 0                       | 7                          | 79                       | 15                         | 39                      |
| IBIZA                | BA CITYFLYER LTD            | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 15                         | 100                      | 3                          | 2                       |
|                      | CONDOR                      | S                 | 10                | 0        | 0         | 70                         | 10               | 20          | 0                      | 0                      | 0                       | 15                         | 80                       | 9                          | 10                      |
|                      | JET2.COM LTD                | S                 | 40                | 0        | 0         | 88                         | 10               | 3           | 0                      | 0                      | 0                       | 5                          | 84                       | 11                         | 50                      |
|                      | MONARCH AIRLINES            | S                 | 11                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 4                          | 87                       | 18                         | 15                      |
|                      | RYANAIR                     | S                 | 34                | 0        | 0         | 59                         | 29               | 12          | 0                      | 0                      | 0                       | 14                         | 67                       | 23                         | 36                      |
|                      | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 80                       | 7                          | 10                      |
|                      | THOMSON AIRWAYS LTD         | C                 | 39                | 0        | 0         | 59                         | 33               | 8           | 0                      | 0                      | 0                       | 14                         | 73                       | 38                         | 41                      |
| TOTAL IBIZA          |                             |                   | 144               | 0        | 0         | 72                         | 21               | 7           | 0                      | 0                      | 0                       | 10                         | 77                       | 21                         | 164                     |
| MADRID               | RYANAIR                     | S                 | 44                | 0        | 0         | 50                         | 18               | 20          | 11                     | 0                      | 0                       | 26                         | 71                       | 10                         | 34                      |
| TOTAL MADRID         |                             |                   | 44                | 0        | 0         | 50                         | 18               | 20          | 11                     | 0                      | 0                       | 26                         | 71                       | 10                         | 34                      |
| MAHON                | JET2.COM LTD                | S                 | 16                | 0        | 0         | 69                         | 6                | 19          | 6                      | 0                      | 0                       | 19                         | 100                      | 1                          | 22                      |
|                      | MONARCH AIRLINES            | S                 | 26                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 5                          | 71                       | 22                         | 34                      |
|                      | THOMAS COOK AIRLINES LTD    | C                 | 28                | 0        | 0         | 86                         | 0                | 7           | 7                      | 0                      | 0                       | 16                         | 88                       | 8                          | 26                      |
|                      | THOMSON AIRWAYS LTD         | C                 | 40                | 0        | 0         | 63                         | 20               | 15          | 3                      | 0                      | 0                       | 15                         | 70                       | 12                         | 40                      |
| TOTAL MAHON          |                             |                   | 110               | 0        | 0         | 77                         | 9                | 10          | 4                      | 0                      | 0                       | 13                         | 80                       | 12                         | 125                     |
| MALAGA               | EASYJET AIRLINE COMPANY LTD | S                 | 54                | 0        | 0         | 78                         | 15               | 4           | 4                      | 0                      | 0                       | 11                         | 85                       | 6                          | 52                      |
|                      | JET2.COM LTD                | S                 | 56                | 1        | 0         | 73                         | 18               | 5           | 4                      | 0                      | 0                       | 10                         | 66                       | 16                         | 50                      |
|                      | MONARCH AIRLINES            | S                 | 97                | 1        | 1         | 85                         | 12               | 3           | 0                      | 0                      | 0                       | 7                          | 69                       | 22                         | 97                      |
|                      | RYANAIR                     | S                 | 90                | 0        | 0         | 73                         | 21               | 3           | 0                      | 2                      | 0                       | 16                         | 78                       | 10                         | 86                      |
|                      | THOMSON AIRWAYS LTD         | C                 | 36                | 0        | 0         | 56                         | 25               | 11          | 3                      | 6                      | 0                       | 32                         | 83                       | 9                          | 36                      |
| TOTAL MALAGA         |                             |                   | 333               | 2        | 1         | 75                         | 17               | 5           | 2                      | 1                      | 0                       | 13                         | 75                       | 14                         | 321                     |
| MURCIA SAN JAVIER    | JET2.COM LTD                | S                 | 44                | 0        | 0         | 86                         | 5                | 5           | 5                      | 0                      | 0                       | 8                          | 90                       | 7                          | 42                      |
|                      | RYANAIR                     | S                 | 44                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 5                          | 70                       | 12                         | 44                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|-------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL MURCIA SAN JAVIER</b>      |                             |                   | <b>88</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>7</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>7</b>                | <b>80</b>                  | <b>10</b>                | <b>86</b>                  |                         |
| <b>PALMA DE MALLORCA</b>            | BA CITYFLYER LTD            | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 40                      | 0                          | 0                        | 0                          |                         |
|                                     | CONDOR                      | S                 | 8                 | 0        | 0         | 0                          | 50               | 25          | 13                     | 13                     | 63                      | 63                         | 16                       | 40                         |                         |
|                                     | EASYJET AIRLINE COMPANY LTD | S                 | 38                | 0        | 0         | 71                         | 11               | 11          | 5                      | 3                      | 19                      | 80                         | 18                       | 44                         |                         |
|                                     | JET2.COM LTD                | S                 | 74                | 0        | 0         | 62                         | 15               | 16          | 7                      | 0                      | 22                      | 58                         | 20                       | 65                         |                         |
|                                     | MONARCH AIRLINES            | S                 | 76                | 0        | 1         | 78                         | 16               | 4           | 3                      | 0                      | 11                      | 72                         | 15                       | 100                        |                         |
|                                     | RYANAIR                     | S                 | 116               | 0        | 0         | 81                         | 13               | 5           | 1                      | 0                      | 8                       | 65                         | 17                       | 142                        |                         |
|                                     | THOMAS COOK AIRLINES LTD    | C                 | 42                | 0        | 0         | 86                         | 10               | 5           | 0                      | 0                      | 7                       | 75                         | 24                       | 16                         |                         |
|                                     | THOMSON AIRWAYS LTD         | C                 | 74                | 0        | 0         | 57                         | 23               | 12          | 8                      | 0                      | 19                      | 56                         | 17                       | 84                         |                         |
| <b>TOTAL PALMA DE MALLORCA</b>      |                             |                   | <b>430</b>        | <b>0</b> | <b>1</b>  | <b>71</b>                  | <b>16</b>        | <b>9</b>    | <b>4</b>               | <b>0</b>               | <b>15</b>               | <b>65</b>                  | <b>17</b>                | <b>491</b>                 |                         |
| <b>REUS</b>                         | BA CITYFLYER LTD            | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 12                      | 50                         | 94                       | 2                          |                         |
|                                     | JET2.COM LTD                | S                 | 16                | 0        | 0         | 75                         | 13               | 13          | 0                      | 0                      | 10                      | 89                         | 4                        | 18                         |                         |
|                                     | THOMAS COOK AIRLINES LTD    | C                 | 16                | 0        | 0         | 56                         | 25               | 13          | 0                      | 6                      | 23                      | 75                         | 20                       | 12                         |                         |
|                                     | THOMSON AIRWAYS LTD         | C                 | 25                | 0        | 0         | 56                         | 40               | 4           | 0                      | 0                      | 15                      | 80                         | 10                       | 25                         |                         |
| <b>TOTAL REUS</b>                   |                             |                   | <b>59</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>29</b>        | <b>8</b>    | <b>0</b>               | <b>2</b>               | <b>16</b>               | <b>84</b>                  | <b>10</b>                | <b>83</b>                  |                         |
| <b>VALENCIA</b>                     | RYANAIR                     | S                 | 18                | 0        | 0         | 72                         | 11               | 17          | 0                      | 0                      | 11                      | 78                         | 11                       | 18                         |                         |
| <b>TOTAL VALENCIA</b>               |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>11</b>        | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>78</b>                  | <b>11</b>                | <b>18</b>                  |                         |
| <b>TOTAL SPAIN</b>                  |                             |                   | <b>1821</b>       | <b>2</b> | <b>2</b>  | <b>74</b>                  | <b>15</b>        | <b>8</b>    | <b>3</b>               | <b>1</b>               | <b>13</b>               | <b>74</b>                  | <b>15</b>                | <b>1925</b>                |                         |
| <b>SPAIN(CANARY ISLANDS)</b>        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ARRECIFE</b>                     | JET2.COM LTD                | S                 | 29                | 0        | 0         | 76                         | 10               | 7           | 7                      | 0                      | 15                      | 86                         | 8                        | 35                         |                         |
|                                     | MONARCH AIRLINES            | S                 | 58                | 0        | 0         | 81                         | 7                | 3           | 9                      | 0                      | 14                      | 78                         | 14                       | 63                         |                         |
|                                     | RYANAIR                     | S                 | 36                | 0        | 0         | 64                         | 33               | 3           | 0                      | 0                      | 11                      | 94                         | 3                        | 34                         |                         |
|                                     | THOMAS COOK AIRLINES LTD    | S                 | 21                | 0        | 0         | 86                         | 5                | 5           | 5                      | 0                      | 9                       | 55                         | 24                       | 20                         |                         |
|                                     | THOMSON AIRWAYS LTD         | C                 | 33                | 0        | 0         | 58                         | 24               | 6           | 12                     | 0                      | 24                      | 71                         | 14                       | 34                         |                         |
| <b>TOTAL ARRECIFE</b>               |                             |                   | <b>177</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>16</b>        | <b>5</b>    | <b>7</b>               | <b>0</b>               | <b>15</b>               | <b>78</b>                  | <b>12</b>                | <b>186</b>                 |                         |
| <b>FUERTEVENTURA</b>                | CONDOR                      | S                 | 18                | 0        | 0         | 44                         | 39               | 11          | 0                      | 6                      | 28                      | 33                         | 22                       | 18                         |                         |
|                                     | JET2.COM LTD                | S                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 6                       | 100                        | 2                        | 10                         |                         |
|                                     | MONARCH AIRLINES            | S                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 2                       | 65                         | 25                       | 17                         |                         |
|                                     | RYANAIR                     | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 6                       | 50                         | 18                       | 18                         |                         |
|                                     | THOMSON AIRWAYS LTD         | C                 | 18                | 0        | 0         | 83                         | 0                | 11          | 6                      | 0                      | 14                      | 85                         | 8                        | 26                         |                         |
| <b>TOTAL FUERTEVENTURA</b>          |                             |                   | <b>82</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>12</b>        | <b>5</b>    | <b>1</b>               | <b>1</b>               | <b>12</b>               | <b>65</b>                  | <b>15</b>                | <b>89</b>                  |                         |
| <b>LAS PALMAS</b>                   | JET2.COM LTD                | S                 | 18                | 0        | 0         | 83                         | 6                | 0           | 11                     | 0                      | 10                      | 76                         | 9                        | 21                         |                         |
|                                     | RYANAIR                     | S                 | 18                | 0        | 0         | 83                         | 6                | 11          | 0                      | 0                      | 9                       | 75                         | 11                       | 16                         |                         |
|                                     | THOMAS COOK AIRLINES LTD    | S                 | 16                | 0        | 0         | 56                         | 25               | 0           | 19                     | 0                      | 23                      | 58                         | 37                       | 19                         |                         |
|                                     | THOMSON AIRWAYS LTD         | C                 | 26                | 0        | 0         | 65                         | 23               | 4           | 8                      | 0                      | 16                      | 72                         | 11                       | 36                         |                         |
| <b>TOTAL LAS PALMAS</b>             |                             |                   | <b>78</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>15</b>        | <b>4</b>    | <b>9</b>               | <b>0</b>               | <b>14</b>               | <b>70</b>                  | <b>25</b>                | <b>117</b>                 |                         |
| <b>SANTA CRUZ DE LA PALMA</b>       | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 63                         | 38               | 0           | 0                      | 0                      | 8                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL SANTA CRUZ DE LA PALMA</b> |                             |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>38</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TENERIFE (SURREINA SOFIA)</b>    | EASYJET AIRLINE COMPANY LTD | S                 | 45                | 0        | 0         | 91                         | 7                | 2           | 0                      | 0                      | 5                       | 81                         | 10                       | 54                         |                         |
|                                     | JET2.COM LTD                | S                 | 45                | 0        | 0         | 73                         | 11               | 13          | 2                      | 0                      | 12                      | 92                         | 12                       | 49                         |                         |
|                                     | MONARCH AIRLINES            | S                 | 56                | 0        | 0         | 75                         | 13               | 11          | 2                      | 0                      | 14                      | 68                         | 20                       | 72                         |                         |
|                                     | RYANAIR                     | S                 | 62                | 0        | 0         | 71                         | 16               | 11          | 2                      | 0                      | 11                      | 87                         | 10                       | 62                         |                         |
|                                     | THOMAS COOK AIRLINES LTD    | S                 | 18                | 0        | 0         | 39                         | 22               | 6           | 28                     | 6                      | 48                      | 72                         | 13                       | 29                         |                         |
|                                     | THOMSON AIRWAYS LTD         | C                 | 45                | 0        | 0         | 64                         | 27               | 9           | 0                      | 0                      | 13                      | 61                         | 13                       | 54                         |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TENERIFE (SURREINA SOFIA) |                             |                   | 271               | 0        | 0         | 72                         | 15               | 9           | 3                      | 0                      | 0                       | 13                         | 76                       | 14                         | 327                     |
| TOTAL SPAIN(CANARY ISLANDS)     |                             |                   | 616               | 0        | 0         | 73                         | 15               | 6           | 5                      | 0                      | 0                       | 14                         | 75                       | 15                         | 719                     |
| <b>SWEDEN</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG (LANDVETTER)           | BRITISH AIRWAYS PLC         | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL GOTEBORG (LANDVETTER)     |                             |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| STOCKHOLM (ARLANDA)             | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 7                          | 78                       | 11                         | 18                      |
|                                 | SAS                         | S                 | 74                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 3                          | 77                       | 13                         | 60                      |
| TOTAL STOCKHOLM (ARLANDA)       |                             |                   | 92                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 4                          | 77                       | 13                         | 78                      |
| TOTAL SWEDEN                    |                             |                   | 94                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 4                          | 77                       | 13                         | 78                      |
| <b>SWITZERLAND</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BALE MULHOUSE                   | EASYJET AIRLINE COMPANY LTD | S                 | 38                | 0        | 0         | 55                         | 24               | 13          | 8                      | 0                      | 0                       | 21                         | 79                       | 7                          | 34                      |
| TOTAL BALE MULHOUSE             |                             |                   | 38                | 0        | 0         | 55                         | 24               | 13          | 8                      | 0                      | 0                       | 21                         | 79                       | 7                          | 34                      |
| GENEVA                          | EASYJET AIRLINE COMPANY LTD | S                 | 74                | 0        | 0         | 84                         | 11               | 0           | 4                      | 1                      | 0                       | 11                         | 81                       | 13                         | 74                      |
| TOTAL GENEVA                    |                             |                   | 74                | 0        | 0         | 84                         | 11               | 0           | 4                      | 1                      | 0                       | 11                         | 81                       | 13                         | 74                      |
| ZURICH                          | SWISS AIRLINES              | S                 | 104               | 0        | 0         | 66                         | 17               | 15          | 1                      | 0                      | 0                       | 14                         | 59                       | 13                         | 58                      |
| TOTAL ZURICH                    |                             |                   | 104               | 0        | 0         | 66                         | 17               | 15          | 1                      | 0                      | 0                       | 14                         | 68                       | 12                         | 186                     |
| TOTAL SWITZERLAND               |                             |                   | 216               | 0        | 0         | 70                         | 16               | 10          | 3                      | 0                      | 0                       | 15                         | 72                       | 12                         | 294                     |
| <b>TUNISIA</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENFIDHA - HAMMAMET INTL         | JET2.COM LTD                | S                 | 6                 | 0        | 0         | 33                         | 33               | 33          | 0                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|                                 | MONARCH AIRLINES            | S                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 25                       | 37                         | 16                      |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 38                | 0        | 0         | 74                         | 13               | 5           | 8                      | 0                      | 0                       | 14                         | 62                       | 31                         | 26                      |
|                                 | THOMSON AIRWAYS LTD         | C                 | 20                | 0        | 0         | 60                         | 40               | 0           | 0                      | 0                      | 0                       | 14                         | 84                       | 9                          | 19                      |
| TOTAL ENFIDHA - HAMMAMET INTL   |                             |                   | 82                | 0        | 0         | 72                         | 20               | 5           | 4                      | 0                      | 0                       | 12                         | 59                       | 26                         | 61                      |
| JERBA                           | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0        | 0         | 78                         | 11               | 0           | 11                     | 0                      | 0                       | 22                         | 100                      | 6                          | 7                       |
|                                 | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL JERBA                     |                             |                   | 16                | 0        | 0         | 75                         | 19               | 0           | 6                      | 0                      | 0                       | 18                         | 100                      | 6                          | 7                       |
| MONASTIR                        | THOMAS COOK AIRLINES LTD    | C                 | 9                 | 0        | 0         | 44                         | 22               | 33          | 0                      | 0                      | 0                       | 24                         | 78                       | 6                          | 9                       |
| TOTAL MONASTIR                  |                             |                   | 9                 | 0        | 0         | 44                         | 22               | 33          | 0                      | 0                      | 0                       | 24                         | 78                       | 6                          | 9                       |
| TOTAL TUNISIA                   |                             |                   | 107               | 0        | 0         | 70                         | 20               | 7           | 4                      | 0                      | 0                       | 14                         | 65                       | 22                         | 77                      |
| <b>TURKEY</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                         | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0        | 0         | 68                         | 23               | 0           | 9                      | 0                      | 0                       | 15                         | 89                       | 4                          | 18                      |
|                                 | JET2.COM LTD                | S                 | 6                 | 0        | 0         | 33                         | 17               | 50          | 0                      | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 57                | 0        | 0         | 35                         | 32               | 14          | 16                     | 0                      | 4                       | 46                         | 84                       | 8                          | 38                      |
|                                 | THOMSON AIRWAYS LTD         | C                 | 21                | 0        | 0         | 43                         | 38               | 10          | 0                      | 0                      | 10                      | 53                         | 52                       | 20                         | 27                      |
| TOTAL ANTALYA                   |                             |                   | 106               | 0        | 0         | 43                         | 30               | 12          | 10                     | 0                      | 4                       | 40                         | 76                       | 12                         | 135                     |
| BODRUM (MILAS)                  | FREEBIRD AIRLINES           | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                 | JET2.COM LTD                | S                 | 17                | 0        | 0         | 71                         | 6                | 18          | 6                      | 0                      | 0                       | 14                         | 76                       | 11                         | 17                      |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 15                | 1        | 0         | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 69                       | 13                         | 26                      |
|                                 | THOMSON AIRWAYS LTD         | C                 | 12                | 0        | 0         | 67                         | 17               | 17          | 0                      | 0                      | 0                       | 17                         | 88                       | 7                          | 16                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL BODRUM (MILAS)</b>             |                             |                   | <b>46</b>         | <b>1</b> | <b>0</b>  | <b>76</b>                  | <b>11</b>        | <b>11</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>77</b>                | <b>12</b>                  | <b>77</b>               |
| <b>DALAMAN</b>                          | EASYJET AIRLINE COMPANY LTD | S                 | 38                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 5                          | 91                       | 6                          | 44                      |
|   | JET2.COM LTD                | S                 | 33                | 0        | 0         | 52                         | 21               | 18          | 9                      | 0                      | 0                       | 25                         | 78                       | 11                         | 41                      |
|   | MONARCH AIRLINES            | S                 | 37                | 0        | 0         | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 8                          | 78                       | 11                         | 79                      |
|   | PEGASUS AIRLINES            | S                 | 6                 | 0        | 0         | 67                         | 17               | 17          | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|   | THOMAS COOK AIRLINES LTD    | C                 | 74                | 0        | 0         | 58                         | 11               | 15          | 16                     | 0                      | 0                       | 27                         | 75                       | 18                         | 84                      |
|   | THOMSON AIRWAYS LTD         | C                 | 37                | 0        | 0         | 76                         | 11               | 11          | 3                      | 0                      | 0                       | 13                         | 61                       | 15                         | 36                      |
| <b>TOTAL DALAMAN</b>                    |                             |                   | <b>225</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>14</b>        | <b>10</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>76</b>                | <b>14</b>                  | <b>294</b>              |
| <b>ISTANBUL</b>                         | THY TURKISH AIRLINES        | S                 | 132               | 0        | 0         | 43                         | 32               | 20          | 5                      | 0                      | 0                       | 23                         | 77                       | 9                          | 124                     |
| <b>TOTAL ISTANBUL</b>                   |                             |                   | <b>132</b>        | <b>0</b> | <b>0</b>  | <b>43</b>                  | <b>32</b>        | <b>20</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>77</b>                | <b>9</b>                   | <b>124</b>              |
| <b>IZMIR (ADNAN MENDERES)</b>           | THOMAS COOK AIRLINES LTD    | C                 | 19                | 0        | 0         | 58                         | 21               | 16          | 5                      | 0                      | 0                       | 20                         | 76                       | 17                         | 17                      |
|   | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 33                         | 44               | 11          | 11                     | 0                      | 0                       | 25                         | 56                       | 12                         | 9                       |
| <b>TOTAL IZMIR (ADNAN MENDERES)</b>     |                             |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>29</b>        | <b>14</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>69</b>                | <b>15</b>                  | <b>26</b>               |
| <b>TOTAL TURKEY</b>                     |                             |                   | <b>537</b>        | <b>1</b> | <b>0</b>  | <b>57</b>                  | <b>22</b>        | <b>13</b>   | <b>7</b>               | <b>0</b>               | <b>1</b>                | <b>23</b>                  | <b>76</b>                | <b>12</b>                  | <b>656</b>              |
| <b>UNITED ARAB EMIRATES</b>             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ABU DHABI INTERNATIONAL</b>          | ETIHAD AIRWAYS              | S                 | 124               | 0        | 0         | 67                         | 20               | 11          | 2                      | 0                      | 0                       | 14                         | 73                       | 10                         | 124                     |
| <b>TOTAL ABU DHABI INTERNATIONAL</b>    |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>20</b>        | <b>11</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>74</b>                | <b>10</b>                  | <b>126</b>              |
| <b>DUBAI</b>                            | EMIRATES                    | S                 | 186               | 0        | 0         | 69                         | 19               | 9           | 3                      | 0                      | 0                       | 13                         | 91                       | 5                          | 186                     |
| <b>TOTAL DUBAI</b>                      |                             |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>        | <b>9</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>91</b>                | <b>5</b>                   | <b>186</b>              |
| <b>TOTAL UNITED ARAB EMIRATES</b>       |                             |                   | <b>310</b>        | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>19</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>84</b>                | <b>7</b>                   | <b>312</b>              |
| <b>UNITED KINGDOM</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ABERDEEN</b>                         | EASTERN AIRWAYS             | C                 | 6                 | 0        | 0         | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 9                          | 50                       | 19                         | 4                       |
|   | FLYBE LTD                   | S                 | 266               | 0        | 0         | 86                         | 5                | 6           | 4                      | 0                      | 0                       | 9                          | 85                       | 7                          | 294                     |
| <b>TOTAL ABERDEEN</b>                   |                             |                   | <b>272</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>5</b>         | <b>6</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>85</b>                | <b>8</b>                   | <b>426</b>              |
| <b>BELFAST CITY (GEORGE BEST)</b>       | FLYBE LTD                   | S                 | 397               | 0        | 0         | 85                         | 9                | 4           | 2                      | 0                      | 0                       | 8                          | 84                       | 8                          | 402                     |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                             |                   | <b>397</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>84</b>                | <b>8</b>                   | <b>402</b>              |
| <b>BELFAST INTERNATIONAL</b>            | EASYJET AIRLINE COMPANY LTD | S                 | 144               | 0        | 0         | 83                         | 10               | 3           | 4                      | 0                      | 0                       | 8                          | 88                       | 8                          | 148                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                             |                   | <b>145</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>10</b>        | <b>3</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>8</b>                   | <b>148</b>              |
| <b>BOURNEMOUTH</b>                      | FLYBE LTD                   | S                 | 48                | 0        | 0         | 77                         | 19               | 0           | 4                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL BOURNEMOUTH</b>                |                             |                   | <b>48</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>19</b>        | <b>0</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>EDINBURGH</b>                        | FLYBE LTD                   | S                 | 189               | 0        | 3         | 90                         | 4                | 2           | 3                      | 1                      | 0                       | 8                          | 79                       | 10                         | 178                     |
| <b>TOTAL EDINBURGH</b>                  |                             |                   | <b>189</b>        | <b>1</b> | <b>3</b>  | <b>90</b>                  | <b>4</b>         | <b>2</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>8</b>                   | <b>79</b>                | <b>10</b>                  | <b>178</b>              |
| <b>EXETER</b>                           | FLYBE LTD                   | S                 | 196               | 0        | 0         | 82                         | 11               | 4           | 3                      | 1                      | 0                       | 12                         | 70                       | 11                         | 154                     |
| <b>TOTAL EXETER</b>                     |                             |                   | <b>196</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>11</b>        | <b>4</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>70</b>                | <b>11</b>                  | <b>154</b>              |
| <b>GLASGOW</b>                          | LOGANAIR                    | S                 | 135               | 0        | 0         | 81                         | 4                | 5           | 6                      | 4                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| <b>TOTAL GLASGOW</b>                    |                             |                   | <b>135</b>        | <b>0</b> | <b>1</b>  | <b>81</b>                  | <b>4</b>         | <b>5</b>    | <b>6</b>               | <b>4</b>               | <b>0</b>                | <b>21</b>                  | <b>90</b>                | <b>6</b>                   | <b>126</b>              |
| <b>GUERNSEY</b>                         | AURIGNY AIR SERVICES        | S                 | 124               | 0        | 1         | 83                         | 10               | 3           | 2                      | 2                      | 0                       | 11                         | 72                       | 14                         | 124                     |
| <b>TOTAL GUERNSEY</b>                   |                             |                   | <b>124</b>        | <b>0</b> | <b>1</b>  | <b>83</b>                  | <b>10</b>        | <b>3</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>11</b>                  | <b>72</b>                | <b>14</b>                  | <b>124</b>              |
| <b>HEATHROW</b>                         | BRITISH AIRWAYS PLC         | S                 | 466               | 0        | 0         | 57                         | 20               | 15          | 8                      | 0                      | 0                       | 21                         | 76                       | 11                         | 529                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL HEATHROW                   |                             |                   | 466               | 0        | 0         | 57                         | 20               | 15          | 8                      | 0                      | 0                       | 21                         | 77                       | 10                         | 715                     |
| INVERNESS                        | FLYBE LTD                   | S                 | 170               | 0        | 2         | 82                         | 10               | 3           | 5                      | 0                      | 0                       | 10                         | 83                       | 9                          | 111                     |
| TOTAL INVERNESS                  |                             |                   | 170               | 0        | 2         | 82                         | 10               | 3           | 5                      | 0                      | 0                       | 10                         | 83                       | 9                          | 111                     |
| ISLE OF MAN                      | FLYBE LTD                   | S                 | 267               | 0        | 0         | 76                         | 9                | 7           | 7                      | 0                      | 0                       | 14                         | 74                       | 13                         | 264                     |
| TOTAL ISLE OF MAN                |                             |                   | 267               | 0        | 0         | 76                         | 9                | 7           | 7                      | 0                      | 0                       | 14                         | 74                       | 13                         | 264                     |
| JERSEY                           | FLYBE LTD                   | S                 | 82                | 0        | 0         | 70                         | 18               | 4           | 9                      | 0                      | 0                       | 15                         | 71                       | 16                         | 76                      |
| TOTAL JERSEY                     |                             |                   | 82                | 0        | 0         | 70                         | 18               | 4           | 9                      | 0                      | 0                       | 15                         | 74                       | 14                         | 88                      |
| NEWQUAY                          | FLYBE LTD                   | S                 | 90                | 0        | 0         | 77                         | 12               | 3           | 8                      | 0                      | 0                       | 12                         | 82                       | 9                          | 66                      |
| TOTAL NEWQUAY                    |                             |                   | 90                | 0        | 0         | 77                         | 12               | 3           | 8                      | 0                      | 0                       | 12                         | 82                       | 9                          | 66                      |
| NORWICH                          | LOGANAIR                    | S                 | 128               | 0        | 0         | 95                         | 4                | 1           | 0                      | 0                      | 0                       | 2                          | 89                       | 6                          | 130                     |
| TOTAL NORWICH                    |                             |                   | 128               | 0        | 0         | 95                         | 4                | 1           | 0                      | 0                      | 0                       | 2                          | 89                       | 6                          | 130                     |
| SOUTHAMPTON                      | FLYBE LTD                   | S                 | 215               | 1        | 0         | 87                         | 8                | 2           | 2                      | 0                      | 0                       | 7                          | 80                       | 11                         | 251                     |
| TOTAL SOUTHAMPTON                |                             |                   | 215               | 1        | 0         | 87                         | 8                | 2           | 2                      | 0                      | 0                       | 7                          | 80                       | 11                         | 251                     |
| SOUTHEND                         | JOTA AVIATION LTD           | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL SOUTHEND                   |                             |                   | 2                 | 2        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL UNITED KINGDOM             |                             |                   | 2929              | 11       | 7         | 79                         | 10               | 6           | 4                      | 0                      | 0                       | 12                         | 80                       | 10                         | 3185                    |
| USA                              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATLANTA                          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 62                | 0        | 0         | 89                         | 10               | 2           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL ATLANTA                    |                             |                   | 62                | 0        | 0         | 89                         | 10               | 2           | 0                      | 0                      | 0                       | 5                          | 79                       | 14                         | 52                      |
| CHICAGO (O'HARE)                 | AMERICAN AIRLINES           | S                 | 61                | 0        | 2         | 64                         | 5                | 5           | 13                     | 13                     | 0                       | 54                         | 65                       | 30                         | 62                      |
| TOTAL CHICAGO (O'HARE)           |                             |                   | 62                | 0        | 2         | 63                         | 5                | 6           | 13                     | 13                     | 0                       | 53                         | 65                       | 30                         | 62                      |
| LAS VEGAS                        | THOMAS COOK AIRLINES LTD    | S                 | 35                | 0        | 0         | 80                         | 11               | 9           | 0                      | 0                      | 0                       | 9                          | 89                       | 9                          | 27                      |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 18                | 0        | 0         | 89                         | 6                | 0           | 6                      | 0                      | 0                       | 9                          | 78                       | 14                         | 18                      |
| TOTAL LAS VEGAS                  |                             |                   | 53                | 0        | 0         | 83                         | 9                | 6           | 2                      | 0                      | 0                       | 9                          | 84                       | 11                         | 45                      |
| MIAMI INTERNATIONAL              | THOMAS COOK AIRLINES LTD    | S                 | 17                | 0        | 0         | 59                         | 12               | 18          | 12                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| TOTAL MIAMI INTERNATIONAL        |                             |                   | 17                | 0        | 0         | 59                         | 12               | 18          | 12                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| NEW YORK (JF KENNEDY)            | AMERICAN AIRLINES           | S                 | 60                | 0        | 2         | 63                         | 8                | 12          | 15                     | 2                      | 0                       | 28                         | 73                       | 17                         | 62                      |
|                                  | DELTA AIRLINES              | S                 | 20                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|                                  | PAKISTAN INTL AIRLINES      | S                 | 9                 | 0        | 0         | 0                          | 33               | 22          | 22                     | 22                     | 0                       | 92                         | 0                        | 82                         | 9                       |
|                                  | THOMAS COOK AIRLINES LTD    | S                 | 26                | 0        | 0         | 62                         | 12               | 15          | 8                      | 0                      | 4                       | 40                         | 0                        | 0                          | 0                       |
| TOTAL NEW YORK (JF KENNEDY)      |                             |                   | 115               | 0        | 2         | 64                         | 10               | 11          | 11                     | 3                      | 1                       | 31                         | 63                       | 25                         | 71                      |
| NEW YORK (NEWARK)                | UNITED AIRLINES             | S                 | 60                | 0        | 0         | 95                         | 2                | 3           | 0                      | 0                      | 0                       | 4                          | 69                       | 21                         | 62                      |
| TOTAL NEW YORK (NEWARK)          |                             |                   | 60                | 0        | 0         | 95                         | 2                | 3           | 0                      | 0                      | 0                       | 4                          | 69                       | 21                         | 62                      |
| ORLANDO                          | THOMAS COOK AIRLINES LTD    | S                 | 31                | 0        | 0         | 65                         | 19               | 13          | 3                      | 0                      | 0                       | 13                         | 77                       | 16                         | 30                      |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 90                | 0        | 0         | 74                         | 12               | 6           | 7                      | 1                      | 0                       | 16                         | 70                       | 18                         | 84                      |
| TOTAL ORLANDO                    |                             |                   | 121               | 0        | 0         | 72                         | 14               | 7           | 6                      | 1                      | 0                       | 15                         | 72                       | 18                         | 114                     |
| PHILADELPHIA INTERNATIONAL       | US AIRWAYS                  | S                 | 60                | 0        | 2         | 83                         | 3                | 12          | 2                      | 0                      | 0                       | 7                          | 82                       | 11                         | 62                      |
| TOTAL PHILADELPHIA INTERNATIONAL |                             |                   | 60                | 0        | 2         | 83                         | 3                | 12          | 2                      | 0                      | 0                       | 7                          | 82                       | 11                         | 62                      |
| SANFORD                          | THOMSON AIRWAYS LTD         | C                 | 29                | 0        | 0         | 52                         | 31               | 3           | 14                     | 0                      | 0                       | 26                         | 61                       | 56                         | 28                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE         | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |          |
|---------------------------|-----------------|-------------------|-----------|------------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                           |                 | CHARTER/<br>SCHED | UNMATCHED |            | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                           |                 |                   | MATCHED   | Actual (7) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL SANFORD             |                 |                   | 29        | 0          | 0                          | 52               | 31          | 3                      | 14                     | 0                       | 0                          | 26                       | 55                         | 53                      | 31       |
| WASHINGTON (DULLES)       | UNITED AIRLINES | S                 | 50        | 0          | 0                          | 78               | 10          | 4                      | 6                      | 2                       | 0                          | 18                       | 85                         | 15                      | 48       |
| TOTAL WASHINGTON (DULLES) |                 |                   | 50        | 0          | 0                          | 78               | 10          | 4                      | 6                      | 2                       | 0                          | 18                       | 85                         | 15                      | 48       |
| TOTAL USA                 |                 |                   | 630       | 0          | 6                          | 75               | 10          | 7                      | 6                      | 2                       | 0                          | 19                       | 73                         | 21                      | 565      |
| TOTAL MANCHESTER          |                 |                   | 14664     | 16         | 22                         | 76               | 13          | 7                      | 4                      | 0                       | 0                          | 13                       | 78                         | 12                      | 15258    |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                          |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                          |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BELGIUM</b>                 |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                       | BMI REGIONAL             | S                 | 100               | 0        | 0         | 87                         | 6                | 4           | 3                      | 0                      | 0                       | 7                          | 97                       | 2                          | 92                      |
| TOTAL BRUSSELS                 |                          |                   | 100               | 0        | 0         | 87                         | 6                | 4           | 3                      | 0                      | 0                       | 7                          | 97                       | 2                          | 92                      |
| TOTAL BELGIUM                  |                          |                   | 100               | 0        | 0         | 87                         | 6                | 4           | 3                      | 0                      | 0                       | 7                          | 97                       | 2                          | 92                      |
| <b>BULGARIA</b>                |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                         | BH AIR                   | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 91                       | 5                          | 11                      |
|                                | THOMAS COOK AIRLINES LTD | C                 | 4                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 20                         | 75                       | 22                         | 4                       |
|                                | THOMSON AIRWAYS LTD      | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 2                          | 3                       |
| TOTAL BURGAS                   |                          |                   | 14                | 0        | 0         | 86                         | 7                | 7           | 0                      | 0                      | 0                       | 7                          | 89                       | 9                          | 18                      |
| TOTAL BULGARIA                 |                          |                   | 14                | 0        | 0         | 86                         | 7                | 7           | 0                      | 0                      | 0                       | 7                          | 89                       | 9                          | 18                      |
| <b>CROATIA</b>                 |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK                      | JET2.COM LTD             | S                 | 14                | 0        | 0         | 86                         | 7                | 0           | 0                      | 7                      | 0                       | 24                         | 80                       | 6                          | 10                      |
|                                | THOMSON AIRWAYS LTD      | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL DUBROVNIK                |                          |                   | 22                | 0        | 0         | 91                         | 5                | 0           | 0                      | 5                      | 0                       | 16                         | 80                       | 6                          | 10                      |
| TOTAL CROATIA                  |                          |                   | 22                | 0        | 0         | 91                         | 5                | 0           | 0                      | 5                      | 0                       | 16                         | 80                       | 6                          | 10                      |
| <b>CYPRUS</b>                  |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                        | JET2.COM LTD             | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD | C                 | 16                | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 5                          | 17                      |
|                                | THOMSON AIRWAYS LTD      | C                 | 9                 | 0        | 0         | 67                         | 22               | 11          | 0                      | 0                      | 0                       | 16                         | 100                      | 2                          | 7                       |
| TOTAL LARNACA                  |                          |                   | 27                | 0        | 0         | 81                         | 15               | 4           | 0                      | 0                      | 0                       | 9                          | 100                      | 4                          | 24                      |
| PAPHOS                         | JET2.COM LTD             | S                 | 18                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 9                          | 88                       | 6                          | 16                      |
|                                | THOMSON AIRWAYS LTD      | C                 | 17                | 0        | 0         | 65                         | 35               | 0           | 0                      | 0                      | 0                       | 13                         | 94                       | 7                          | 16                      |
| TOTAL PAPHOS                   |                          |                   | 35                | 0        | 0         | 77                         | 20               | 3           | 0                      | 0                      | 0                       | 11                         | 91                       | 7                          | 32                      |
| TOTAL CYPRUS                   |                          |                   | 62                | 0        | 0         | 79                         | 18               | 3           | 0                      | 0                      | 0                       | 10                         | 95                       | 5                          | 56                      |
| <b>CZECH REPUBLIC</b>          |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                         | JET2.COM LTD             | S                 | 18                | 0        | 0         | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 9                          | 83                       | 7                          | 18                      |
| TOTAL PRAGUE                   |                          |                   | 18                | 0        | 0         | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 9                          | 83                       | 7                          | 18                      |
| TOTAL CZECH REPUBLIC           |                          |                   | 18                | 0        | 0         | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 9                          | 83                       | 7                          | 18                      |
| <b>DENMARK</b>                 |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                     | SAS                      | S                 | 44                | 0        | 2         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 1                          | 92                       | 10                         | 48                      |
| TOTAL COPENHAGEN               |                          |                   | 44                | 0        | 2         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 1                          | 92                       | 10                         | 48                      |
| TOTAL DENMARK                  |                          |                   | 44                | 0        | 2         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 1                          | 92                       | 10                         | 48                      |
| <b>EGYPT</b>                   |                          |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HURGHADA                       | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL HURGHADA                 |                          |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| SHARM EL SHEIKH (OPHIRA)       | THOMAS COOK AIRLINES LTD | C                 | 8                 | 0        | 0         | 63                         | 38               | 0           | 0                      | 0                      | 0                       | 9                          | 100                      | 5                          | 9                       |
|                                | THOMSON AIRWAYS LTD      | C                 | 18                | 0        | 0         | 50                         | 39               | 11          | 0                      | 0                      | 0                       | 17                         | 83                       | 8                          | 18                      |
| TOTAL SHARM EL SHEIKH (OPHIRA) |                          |                   | 26                | 0        | 0         | 54                         | 38               | 8           | 0                      | 0                      | 0                       | 14                         | 89                       | 7                          | 27                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL EGYPT                     |                             |                   | 34                | 0          | 0        | 65                         | 29               | 6           | 0                      | 0                      | 0                       | 12                         | 89                       | 7                          | 27                      |
| FRANCE                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NICE                            | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0          | 0        | 82                         | 0                | 0           | 9                      | 5                      | 5                       | 46                         | 82                       | 12                         | 22                      |
| TOTAL NICE                      |                             |                   | 22                | 0          | 0        | 82                         | 0                | 0           | 9                      | 5                      | 5                       | 46                         | 82                       | 12                         | 22                      |
| PARIS (CHARLES DE GAULLE)       | HOP - BRIT AIR              | S                 | 158               | 0          | 0        | 80                         | 12               | 3           | 4                      | 1                      | 0                       | 11                         | 90                       | 6                          | 174                     |
| TOTAL PARIS (CHARLES DE GAULLE) |                             |                   | 158               | 0          | 0        | 80                         | 12               | 3           | 4                      | 1                      | 0                       | 11                         | 90                       | 6                          | 174                     |
| PERPIGNAN                       | HOP - R C A E               | C                 | 2                 | 0          | 0        | 0                          | 50               | 0           | 50                     | 0                      | 0                       | 67                         | 0                        | 0                          | 0                       |
| TOTAL PERPIGNAN                 |                             |                   | 2                 | 0          | 0        | 0                          | 50               | 0           | 50                     | 0                      | 0                       | 67                         | 0                        | 0                          | 0                       |
| TOTAL FRANCE                    |                             |                   | 182               | 0          | 0        | 80                         | 11               | 3           | 5                      | 1                      | 1                       | 16                         | 89                       | 7                          | 196                     |
| GERMANY                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUSSELDORF                      | GERMANWINGS                 | S                 | 52                | 0          | 0        | 75                         | 12               | 13          | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL DUSSELDORF                |                             |                   | 52                | 0          | 0        | 75                         | 12               | 13          | 0                      | 0                      | 0                       | 13                         | 80                       | 8                          | 50                      |
| TOTAL GERMANY                   |                             |                   | 52                | 0          | 0        | 75                         | 12               | 13          | 0                      | 0                      | 0                       | 13                         | 80                       | 8                          | 50                      |
| GREECE                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORFU                           | JET2.COM LTD                | S                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 75                       | 10                         | 4                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0          | 0        | 75                         | 0                | 13          | 13                     | 0                      | 0                       | 15                         | 88                       | 3                          | 8                       |
|                                 | THOMSON AIRWAYS LTD         | C                 | 17                | 0          | 0        | 88                         | 0                | 12          | 0                      | 0                      | 0                       | 9                          | 100                      | 2                          | 17                      |
| TOTAL CORFU                     |                             |                   | 27                | 0          | 0        | 85                         | 0                | 11          | 4                      | 0                      | 0                       | 11                         | 93                       | 4                          | 29                      |
| HERAKLION                       | JET2.COM LTD                | S                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 2                          | 8                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 0                          | 2                       |
|                                 | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 9                          | 71                       | 16                         | 7                       |
| TOTAL HERAKLION                 |                             |                   | 17                | 0          | 0        | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 5                          | 88                       | 7                          | 17                      |
| KEFALLINIA                      | THOMAS COOK AIRLINES LTD    | C                 | 6                 | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 0                          | 4                       |
|                                 | THOMSON AIRWAYS LTD         | C                 | 3                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 3                       |
| TOTAL KEFALLINIA                |                             |                   | 9                 | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 0                          | 7                       |
| KOS                             | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 67                       | 22                         | 6                       |
|                                 | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 100                      | 2                          | 7                       |
| TOTAL KOS                       |                             |                   | 11                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 85                       | 11                         | 13                      |
| RHODES                          | JET2.COM LTD                | S                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 8                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 100                      | 0                          | 2                       |
|                                 | THOMSON AIRWAYS LTD         | C                 | 16                | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 9                          | 94                       | 3                          | 17                      |
| TOTAL RHODES                    |                             |                   | 26                | 0          | 0        | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 7                          | 96                       | 2                          | 27                      |
| SKIATHOS                        | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 100                      | 4                          | 2                       |
| TOTAL SKIATHOS                  |                             |                   | 2                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 100                      | 4                          | 2                       |
| THIRA (SANTORINI)               | THOMAS COOK AIRLINES LTD    | C                 | 6                 | 0          | 0        | 67                         | 0                | 0           | 33                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| TOTAL THIRA (SANTORINI)         |                             |                   | 6                 | 0          | 0        | 67                         | 0                | 0           | 33                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| ZAKINTHOS                       | JET2.COM LTD                | S                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                 | THOMAS COOK AIRLINES LTD    | C                 | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 2                          | 12                      |
|                                 | THOMSON AIRWAYS LTD         | C                 | 16                | 0          | 0        | 81                         | 6                | 13          | 0                      | 0                      | 0                       | 10                         | 86                       | 4                          | 14                      |
| TOTAL ZAKINTHOS                 |                             |                   | 28                | 0          | 0        | 89                         | 4                | 7           | 0                      | 0                      | 0                       | 6                          | 92                       | 3                          | 26                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GREECE             |                             |                   | 126               | 2          | 0        | 88                         | 6                | 4           | 2                      | 0                      | 0                       | 8                          | 93                       | 4                          | 121                     |
| IRISH REPUBLIC           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                     | STOBART AIR                 | S                 | 36                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 97                       | 4                          | 36                      |
| TOTAL CORK               |                             |                   | 36                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 97                       | 4                          | 36                      |
| DUBLIN                   | RYANAIR                     | S                 | 82                | 0          | 0        | 91                         | 6                | 2           | 0                      | 0                      | 0                       | 6                          | 93                       | 5                          | 88                      |
|                          | STOBART AIR                 | S                 | 124               | 0          | 0        | 81                         | 10               | 3           | 6                      | 0                      | 0                       | 12                         | 89                       | 6                          | 139                     |
| TOTAL DUBLIN             |                             |                   | 206               | 0          | 0        | 85                         | 9                | 3           | 3                      | 0                      | 0                       | 10                         | 91                       | 5                          | 227                     |
| TOTAL IRISH REPUBLIC     |                             |                   | 242               | 0          | 0        | 87                         | 7                | 2           | 3                      | 0                      | 0                       | 8                          | 92                       | 5                          | 263                     |
| ITALY                    |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NAPLES                   | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 9                          | 56                       | 27                         | 9                       |
| TOTAL NAPLES             |                             |                   | 9                 | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 9                          | 56                       | 27                         | 9                       |
| PISA                     | JET2.COM LTD                | S                 | 6                 | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 8                          | 18                      |
| TOTAL PISA               |                             |                   | 6                 | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 8                          | 18                      |
| ROME (FIUMICINO)         | JET2.COM LTD                | S                 | 15                | 0          | 2        | 80                         | 0                | 20          | 0                      | 0                      | 0                       | 10                         | 78                       | 8                          | 18                      |
| TOTAL ROME (FIUMICINO)   |                             |                   | 15                | 0          | 2        | 80                         | 0                | 20          | 0                      | 0                      | 0                       | 10                         | 78                       | 8                          | 18                      |
| VENICE                   | JET2.COM LTD                | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL VENICE             |                             |                   | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 94                       | 3                          | 18                      |
| VERONA VILLAFRANCA       | ALBA STAR                   | C                 | 10                | 0          | 0        | 40                         | 50               | 10          | 0                      | 0                      | 0                       | 19                         | 0                        | 62                         | 2                       |
| TOTAL VERONA VILLAFRANCA |                             |                   | 10                | 0          | 0        | 40                         | 50               | 10          | 0                      | 0                      | 0                       | 19                         | 60                       | 18                         | 10                      |
| TOTAL ITALY              |                             |                   | 42                | 0          | 2        | 74                         | 17               | 10          | 0                      | 0                      | 0                       | 11                         | 79                       | 10                         | 75                      |
| MALTA                    |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                    | AIR MALTA                   | C                 | 8                 | 0          | 0        | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 18                         | 100                      | 3                          | 8                       |
|                          | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 2                          | 18                      |
|                          | JET2.COM LTD                | S                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL MALTA              |                             |                   | 30                | 0          | 0        | 90                         | 3                | 0           | 7                      | 0                      | 0                       | 7                          | 100                      | 3                          | 26                      |
| TOTAL MALTA              |                             |                   | 30                | 0          | 0        | 90                         | 3                | 0           | 7                      | 0                      | 0                       | 7                          | 100                      | 3                          | 26                      |
| MEXICO                   |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CANCUN                   | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 70                         | 0                | 10          | 20                     | 0                      | 0                       | 34                         | 100                      | 6                          | 8                       |
| TOTAL CANCUN             |                             |                   | 10                | 0          | 0        | 70                         | 0                | 10          | 20                     | 0                      | 0                       | 34                         | 100                      | 6                          | 8                       |
| TOTAL MEXICO             |                             |                   | 10                | 0          | 0        | 70                         | 0                | 10          | 20                     | 0                      | 0                       | 34                         | 100                      | 6                          | 8                       |
| NETHERLANDS              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0          | 0        | 83                         | 6                | 6           | 6                      | 0                      | 0                       | 9                          | 83                       | 11                         | 40                      |
|                          | KLM                         | S                 | 144               | 0          | 0        | 93                         | 6                | 0           | 1                      | 0                      | 0                       | 4                          | 96                       | 4                          | 70                      |
|                          | KLM CITYHOPPER              | S                 | 166               | 0          | 0        | 99                         | 1                | 0           | 0                      | 0                      | 0                       | 2                          | 94                       | 3                          | 237                     |
| TOTAL AMSTERDAM          |                             |                   | 346               | 0          | 0        | 95                         | 3                | 1           | 1                      | 0                      | 0                       | 3                          | 93                       | 4                          | 347                     |
| TOTAL EINDHOVEN          |                             |                   | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL NETHERLANDS        |                             |                   | 348               | 0          | 0        | 95                         | 3                | 1           | 1                      | 0                      | 0                       | 3                          | 93                       | 4                          | 347                     |

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|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>NORWAY</b>                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| STAVANGER                                | WIDEROE FLYVESELSKAP A/S    | S                 | 30                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 94                       | 3                          | 36                      |
| <b>TOTAL STAVANGER</b>                   |                             |                   | <b>30</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>83</b>                | <b>8</b>                   | <b>69</b>               |
| <b>TOTAL NORWAY</b>                      |                             |                   | <b>30</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>83</b>                | <b>8</b>                   | <b>69</b>               |
| <b>POLAND</b>                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KRAKOW                                   | JET2.COM LTD                | S                 | 18                | 0        | 0         | 67                         | 17               | 6           | 11                     | 0                      | 0                       | 21                         | 78                       | 13                         | 18                      |
| <b>TOTAL KRAKOW</b>                      |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>        | <b>6</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>78</b>                | <b>13</b>                  | <b>18</b>               |
| <b>TOTAL POLAND</b>                      |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>        | <b>6</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>78</b>                | <b>13</b>                  | <b>18</b>               |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                                     | EASYJET AIRLINE COMPANY LTD | S                 | 43                | 0        | 1         | 81                         | 7                | 2           | 5                      | 5                      | 0                       | 21                         | 84                       | 17                         | 44                      |
|  | JET2.COM LTD                | S                 | 40                | 0        | 0         | 83                         | 13               | 0           | 5                      | 0                      | 0                       | 9                          | 90                       | 8                          | 50                      |
|  | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 5                          | 67                       | 11                         | 9                       |
| <b>TOTAL FARO</b>                        |                             |                   | <b>90</b>         | <b>0</b> | <b>1</b>  | <b>82</b>                  | <b>10</b>        | <b>1</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>85</b>                | <b>12</b>                  | <b>103</b>              |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   | <b>90</b>         | <b>0</b> | <b>1</b>  | <b>82</b>                  | <b>10</b>        | <b>1</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>85</b>                | <b>12</b>                  | <b>103</b>              |
| <b>PORTUGAL(MADEIRA)</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                                  | JET2.COM LTD                | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 71                         | 14               | 0           | 14                     | 0                      | 0                       | 15                         | 100                      | 0                          | 8                       |
| <b>TOTAL FUNCHAL</b>                     |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>0</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>100</b>               | <b>0</b>                   | <b>8</b>                |
| <b>TOTAL PORTUGAL(MADEIRA)</b>           |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>0</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>100</b>               | <b>0</b>                   | <b>8</b>                |
| <b>SPAIN</b>                             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                                 | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 1         | 82                         | 10               | 8           | 0                      | 0                      | 0                       | 8                          | 89                       | 5                          | 62                      |
|  | JET2.COM LTD                | S                 | 74                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 6                          | 81                       | 11                         | 72                      |
|  | THOMSON AIRWAYS LTD         | C                 | 21                | 0        | 0         | 76                         | 24               | 0           | 0                      | 0                      | 0                       | 11                         | 85                       | 7                          | 20                      |
| <b>TOTAL ALICANTE</b>                    |                             |                   | <b>157</b>        | <b>0</b> | <b>1</b>  | <b>85</b>                  | <b>11</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>84</b>                | <b>8</b>                   | <b>154</b>              |
| BARCELONA                                | EASYJET AIRLINE COMPANY LTD | S                 | 44                | 0        | 0         | 77                         | 14               | 5           | 2                      | 2                      | 0                       | 13                         | 89                       | 7                          | 44                      |
| <b>TOTAL BARCELONA</b>                   |                             |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>14</b>        | <b>5</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>13</b>                  | <b>89</b>                | <b>7</b>                   | <b>44</b>               |
| IBIZA                                    | JET2.COM LTD                | S                 | 30                | 0        | 0         | 73                         | 7                | 17          | 3                      | 0                      | 0                       | 14                         | 77                       | 10                         | 35                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 12                | 0        | 0         | 83                         | 0                | 8           | 8                      | 0                      | 0                       | 22                         | 75                       | 11                         | 12                      |
|  | THOMSON AIRWAYS LTD         | C                 | 20                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 8                          | 85                       | 6                          | 20                      |
| <b>TOTAL IBIZA</b>                       |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>6</b>         | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>79</b>                | <b>9</b>                   | <b>67</b>               |
| MAHON                                    | JET2.COM LTD                | S                 | 16                | 0        | 0         | 69                         | 6                | 13          | 6                      | 6                      | 0                       | 31                         | 100                      | 2                          | 16                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 11                | 0        | 0         | 91                         | 0                | 9           | 0                      | 0                      | 0                       | 5                          | 73                       | 10                         | 11                      |
|  | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 2                          | 7                       |
| <b>TOTAL MAHON</b>                       |                             |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>3</b>         | <b>9</b>    | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>17</b>                  | <b>91</b>                | <b>5</b>                   | <b>34</b>               |
| MALAGA                                   | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 4                          | 94                       | 5                          | 62                      |
|  | JET2.COM LTD                | S                 | 48                | 0        | 0         | 85                         | 8                | 4           | 2                      | 0                      | 0                       | 8                          | 88                       | 10                         | 56                      |
|  | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 70                         | 10               | 20          | 0                      | 0                      | 0                       | 13                         | 75                       | 14                         | 8                       |
| <b>TOTAL MALAGA</b>                      |                             |                   | <b>120</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>7</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>90</b>                | <b>8</b>                   | <b>126</b>              |
| MURCIA SAN JAVIER                        | JET2.COM LTD                | S                 | 30                | 0        | 0         | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 4                          | 88                       | 7                          | 42                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL MURCIA SAN JAVIER</b>         |                             |                   | <b>30</b>         | <b>0</b> | <b>0</b>  | <b>97</b>                  | <b>3</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>88</b>                | <b>7</b>                   | <b>42</b>               |
| <b>PALMA DE MALLORCA</b>               | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 84                         | 6                | 8           | 2                      | 0                      | 0                       | 8                          | 85                       | 10                         | 62                      |
|  | JET2.COM LTD                | S                 | 54                | 0        | 0         | 85                         | 13               | 0           | 2                      | 0                      | 10                      | 83                         | 9                        | 60                         |                         |
|  | THOMAS COOK AIRLINES LTD    | C                 | 23                | 0        | 0         | 78                         | 13               | 0           | 4                      | 4                      | 0                       | 23                         | 92                       | 7                          | 26                      |
|  | THOMSON AIRWAYS LTD         | C                 | 41                | 0        | 0         | 76                         | 15               | 5           | 5                      | 0                      | 0                       | 11                         | 61                       | 22                         | 49                      |
| <b>TOTAL PALMA DE MALLORCA</b>         |                             |                   | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>11</b>        | <b>4</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>80</b>                | <b>12</b>                  | <b>197</b>              |
| <b>REUS</b>                            | JET2.COM LTD                | S                 | 8                 | 0        | 0         | 50                         | 25               | 13          | 13                     | 0                      | 0                       | 19                         | 80                       | 7                          | 20                      |
|  | THOMAS COOK AIRLINES LTD    | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 80                       | 7                          | 5                       |
|  | THOMSON AIRWAYS LTD         | C                 | 16                | 0        | 0         | 69                         | 13               | 19          | 0                      | 0                      | 0                       | 16                         | 100                      | 2                          | 16                      |
| <b>TOTAL REUS</b>                      |                             |                   | <b>31</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>13</b>        | <b>13</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>88</b>                | <b>5</b>                   | <b>41</b>               |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>658</b>        | <b>0</b> | <b>1</b>  | <b>84</b>                  | <b>9</b>         | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>9</b>                   | <b>733</b>              |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ARRECIFE</b>                        | JET2.COM LTD                | S                 | 17                | 0        | 0         | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 7                          | 72                       | 21                         | 18                      |
|  | THOMAS COOK AIRLINES LTD    | S                 | 18                | 0        | 0         | 89                         | 0                | 11          | 0                      | 0                      | 0                       | 10                         | 83                       | 11                         | 18                      |
|  | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 15                         | 70                       | 11                         | 10                      |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>14</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>76</b>                | <b>15</b>                  | <b>46</b>               |
| <b>FUERTEVENTURA</b>                   | JET2.COM LTD                | S                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD    | S                 | 13                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 5                          | 77                       | 58                         | 13                      |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>18</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>77</b>                | <b>58</b>                  | <b>13</b>               |
| <b>LAS PALMAS</b>                      | JET2.COM LTD                | S                 | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 4                          | 9                       |
|  | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 88                       | 4                          | 8                       |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>88</b>                | <b>5</b>                   | <b>25</b>               |
| <b>TENERIFE (SURREINA SOFIA)</b>       | JET2.COM LTD                | S                 | 28                | 0        | 0         | 79                         | 7                | 11          | 0                      | 4                      | 0                       | 20                         | 85                       | 8                          | 27                      |
|  | THOMAS COOK AIRLINES LTD    | S                 | 21                | 0        | 0         | 76                         | 5                | 10          | 10                     | 0                      | 0                       | 16                         | 86                       | 10                         | 21                      |
|  | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 8                          | 70                       | 18                         | 10                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>59</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>8</b>         | <b>8</b>    | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>16</b>                  | <b>83</b>                | <b>10</b>                  | <b>58</b>               |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>137</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>12</b>        | <b>5</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>81</b>                | <b>15</b>                  | <b>142</b>              |
| <b>TUNISIA</b>                         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ENFIDHA - HAMMAMET INTL</b>         | JET2.COM LTD                | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 26                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 4                          | 94                       | 6                          | 16                      |
|  | THOMSON AIRWAYS LTD         | C                 | 9                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 3                          | 8                       |
| <b>TOTAL ENFIDHA - HAMMAMET INTL</b>   |                             |                   | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>3</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>96</b>                | <b>5</b>                   | <b>24</b>               |
| <b>TOTAL TUNISIA</b>                   |                             |                   | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>3</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>96</b>                | <b>5</b>                   | <b>24</b>               |
| <b>TURKEY</b>                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ANTALYA</b>                         | JET2.COM LTD                | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 89                       | 4                          | 19                      |
|  | THOMSON AIRWAYS LTD         | C                 | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL ANTALYA</b>                   |                             |                   | <b>29</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>7</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>85</b>                | <b>5</b>                   | <b>20</b>               |
| <b>BODRUM (MILAS)</b>                  | JET2.COM LTD                | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 3                          | 8                       |
|  | THOMAS COOK AIRLINES LTD    | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 8                       |
| <b>TOTAL BODRUM (MILAS)</b>            |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>100</b>               | <b>4</b>                   | <b>25</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |           | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8)  |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DALAMAN                                 | JET2.COM LTD                | S                 | 22                | 0         | 0         | 82                         | 9                | 9           | 0                      | 0                      | 0                       | 10                         | 86                       | 7                          | 22                      |
|   | THOMAS COOK AIRLINES LTD    | C                 | 45                | 0         | 0         | 84                         | 11               | 4           | 0                      | 0                      | 0                       | 7                          | 88                       | 9                          | 48                      |
|   | THOMSON AIRWAYS LTD         | C                 | 24                | 0         | 0         | 67                         | 25               | 4           | 4                      | 0                      | 0                       | 13                         | 96                       | 4                          | 27                      |
| <b>TOTAL DALAMAN</b>                    |                             |                   | <b>92</b>         | <b>0</b>  | <b>0</b>  | <b>79</b>                  | <b>14</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>7</b>                   | <b>104</b>              |
| <b>TOTAL TURKEY</b>                     |                             |                   | <b>137</b>        | <b>0</b>  | <b>0</b>  | <b>84</b>                  | <b>12</b>        | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>91</b>                | <b>6</b>                   | <b>149</b>              |
| <b>UNITED ARAB EMIRATES</b>             |                             |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                                   | EMIRATES                    | S                 | 62                | 0         | 0         | 85                         | 8                | 6           | 0                      | 0                      | 0                       | 6                          | 97                       | 3                          | 62                      |
| <b>TOTAL DUBAI</b>                      |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>97</b>                | <b>3</b>                   | <b>62</b>               |
| <b>TOTAL UNITED ARAB EMIRATES</b>       |                             |                   | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>97</b>                | <b>3</b>                   | <b>62</b>               |
| <b>UNITED KINGDOM</b>                   |                             |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                                | EASTERN AIRWAYS             | S                 | 140               | 4         | 1         | 79                         | 6                | 7           | 6                      | 1                      | 0                       | 15                         | 82                       | 14                         | 169                     |
| <b>TOTAL ABERDEEN</b>                   |                             |                   | <b>140</b>        | <b>4</b>  | <b>1</b>  | <b>79</b>                  | <b>6</b>         | <b>7</b>    | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>82</b>                | <b>14</b>                  | <b>169</b>              |
| BELFAST CITY (GEORGE BEST)              | FLYBE LTD                   | S                 | 52                | 0         | 0         | 81                         | 10               | 8           | 2                      | 0                      | 0                       | 10                         | 100                      | 1                          | 52                      |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                             |                   | <b>52</b>         | <b>0</b>  | <b>0</b>  | <b>81</b>                  | <b>10</b>        | <b>8</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>100</b>               | <b>1</b>                   | <b>52</b>               |
| BELFAST INTERNATIONAL                   | EASYJET AIRLINE COMPANY LTD | S                 | 140               | 0         | 2         | 93                         | 3                | 3           | 1                      | 0                      | 0                       | 6                          | 88                       | 10                         | 140                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                             |                   | <b>140</b>        | <b>0</b>  | <b>2</b>  | <b>93</b>                  | <b>3</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>88</b>                | <b>10</b>                  | <b>140</b>              |
| BIRMINGHAM                              | EASTERN AIRWAYS             | S                 | 75                | 0         | 1         | 80                         | 7                | 0           | 13                     | 0                      | 0                       | 17                         | 78                       | 20                         | 74                      |
| <b>TOTAL BIRMINGHAM</b>                 |                             |                   | <b>75</b>         | <b>2</b>  | <b>1</b>  | <b>80</b>                  | <b>7</b>         | <b>0</b>    | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>76</b>                | <b>20</b>                  | <b>76</b>               |
| BRISTOL                                 | EASYJET AIRLINE COMPANY LTD | S                 | 107               | 0         | 1         | 90                         | 6                | 3           | 2                      | 0                      | 0                       | 6                          | 83                       | 12                         | 124                     |
| <b>TOTAL BRISTOL</b>                    |                             |                   | <b>107</b>        | <b>0</b>  | <b>1</b>  | <b>90</b>                  | <b>6</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>83</b>                | <b>12</b>                  | <b>124</b>              |
| CARDIFF WALES                           | EASTERN AIRWAYS             | S                 | 72                | 0         | 0         | 89                         | 6                | 1           | 3                      | 1                      | 0                       | 9                          | 81                       | 16                         | 85                      |
| <b>TOTAL CARDIFF WALES</b>              |                             |                   | <b>72</b>         | <b>0</b>  | <b>0</b>  | <b>89</b>                  | <b>6</b>         | <b>1</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>80</b>                | <b>16</b>                  | <b>89</b>               |
| EXETER                                  | FLYBE LTD                   | S                 | 52                | 0         | 2         | 83                         | 15               | 0           | 2                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL EXETER</b>                     |                             |                   | <b>52</b>         | <b>0</b>  | <b>2</b>  | <b>83</b>                  | <b>15</b>        | <b>0</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| HEATHROW                                | BRITISH AIRWAYS PLC         | S                 | 338               | 0         | 0         | 75                         | 13               | 5           | 6                      | 0                      | 0                       | 16                         | 79                       | 12                         | 295                     |
| <b>TOTAL HEATHROW</b>                   |                             |                   | <b>338</b>        | <b>2</b>  | <b>0</b>  | <b>75</b>                  | <b>13</b>        | <b>5</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>79</b>                | <b>12</b>                  | <b>295</b>              |
| ISLE OF MAN                             | VANAIR EUROPE AS            | S                 | 36                | 0         | 0         | 94                         | 0                | 0           | 6                      | 0                      | 0                       | 8                          | 75                       | 19                         | 28                      |
| <b>TOTAL ISLE OF MAN</b>                |                             |                   | <b>36</b>         | <b>0</b>  | <b>0</b>  | <b>94</b>                  | <b>0</b>         | <b>0</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>82</b>                | <b>15</b>                  | <b>38</b>               |
| JERSEY                                  | EASYJET AIRLINE COMPANY LTD | S                 | 17                | 1         | 1         | 82                         | 6                | 0           | 12                     | 0                      | 0                       | 15                         | 89                       | 9                          | 18                      |
| <b>TOTAL JERSEY</b>                     |                             |                   | <b>17</b>         | <b>1</b>  | <b>1</b>  | <b>82</b>                  | <b>6</b>         | <b>0</b>    | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>89</b>                | <b>9</b>                   | <b>18</b>               |
| NEWQUAY                                 | FLYBE LTD                   | S                 | 4                 | 0         | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 17                         | 100                      | 9                          | 4                       |
| <b>TOTAL NEWQUAY</b>                    |                             |                   | <b>4</b>          | <b>0</b>  | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>100</b>               | <b>9</b>                   | <b>4</b>                |
| SOUTHAMPTON                             | FLYBE LTD                   | S                 | 151               | 0         | 5         | 92                         | 3                | 2           | 2                      | 1                      | 0                       | 8                          | 89                       | 8                          | 154                     |
| <b>TOTAL SOUTHAMPTON</b>                |                             |                   | <b>151</b>        | <b>0</b>  | <b>5</b>  | <b>92</b>                  | <b>3</b>         | <b>2</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>8</b>                   | <b>89</b>                | <b>8</b>                   | <b>154</b>              |
| STANSTED                                | FLYBE LTD                   | S                 | 99                | 0         | 1         | 95                         | 1                | 3           | 1                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL STANSTED</b>                   |                             |                   | <b>99</b>         | <b>2</b>  | <b>1</b>  | <b>95</b>                  | <b>1</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL UNITED KINGDOM</b>             |                             |                   | <b>1283</b>       | <b>23</b> | <b>14</b> | <b>84</b>                  | <b>7</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>85</b>                | <b>11</b>                  | <b>1263</b>             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                     |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| USA                     |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (NEWARK)       | UNITED AIRLINES     | S                 | 14                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL NEW YORK (NEWARK) |                     |                   | 14                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| SANFORD                 | THOMSON AIRWAYS LTD | C                 | 9                 | 0          | 0        | 44                         | 33               | 22          | 0                      | 0                      | 0                       | 19                         | 56                       | 14                         | 9                       |
| TOTAL SANFORD           |                     |                   | 9                 | 0          | 0        | 44                         | 33               | 22          | 0                      | 0                      | 0                       | 19                         | 56                       | 14                         | 9                       |
| TOTAL USA               |                     |                   | 23                | 0          | 0        | 78                         | 13               | 9           | 0                      | 0                      | 0                       | 8                          | 56                       | 14                         | 9                       |
| TOTAL NEWCASTLE         |                     |                   | 3811              | 25         | 20       | 85                         | 8                | 4           | 3                      | 0                      | 0                       | 10                         | 87                       | 9                          | 3936                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: SOUTHAMPTON (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------|---------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |               |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |               |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>FRANCE</b>                   |               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AVIGNON                         | FLYBE LTD     | S                 | 10                | 0        | 0         | 80                         | 10               | 10          | 0                      | 0                      | 0                       | 10                         | 83                       | 9                          | 6                       |
| <b>TOTAL AVIGNON</b>            |               |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>10</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>12</b>                  | <b>8</b>                |
| BASTIA                          | FLYBE LTD     | S                 | 6                 | 0        | 0         | 17                         | 33               | 50          | 0                      | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
| <b>TOTAL BASTIA</b>             |               |                   | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>17</b>                  | <b>33</b>        | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BERGERAC                        | FLYBE LTD     | S                 | 60                | 0        | 2         | 83                         | 7                | 5           | 3                      | 2                      | 0                       | 15                         | 82                       | 12                         | 66                      |
| <b>TOTAL BERGERAC</b>           |               |                   | <b>60</b>         | <b>0</b> | <b>2</b>  | <b>83</b>                  | <b>7</b>         | <b>5</b>    | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>82</b>                | <b>12</b>                  | <b>66</b>               |
| BORDEAUX                        | FLYBE LTD     | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 67                       | 13                         | 6                       |
| <b>TOTAL BORDEAUX</b>           |               |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>67</b>                | <b>13</b>                  | <b>6</b>                |
| LA ROCHELLE                     | FLYBE LTD     | S                 | 36                | 0        | 0         | 75                         | 8                | 6           | 11                     | 0                      | 0                       | 14                         | 86                       | 5                          | 36                      |
| <b>TOTAL LA ROCHELLE</b>        |               |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>8</b>         | <b>6</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>86</b>                | <b>5</b>                   | <b>36</b>               |
| LIMOGES                         | FLYBE LTD     | S                 | 36                | 0        | 0         | 92                         | 6                | 3           | 0                      | 0                      | 0                       | 5                          | 75                       | 12                         | 44                      |
| <b>TOTAL LIMOGES</b>            |               |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>6</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>75</b>                | <b>12</b>                  | <b>44</b>               |
| NANTES                          | FLYBE LTD     | S                 | 36                | 0        | 0         | 72                         | 11               | 8           | 8                      | 0                      | 0                       | 15                         | 84                       | 7                          | 62                      |
| <b>TOTAL NANTES</b>             |               |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>11</b>        | <b>8</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>84</b>                | <b>7</b>                   | <b>62</b>               |
| PARIS (ORLY)                    | FLYBE LTD     | S                 | 102               | 0        | 2         | 74                         | 6                | 14          | 7                      | 0                      | 0                       | 14                         | 91                       | 7                          | 149                     |
| <b>TOTAL PARIS (ORLY)</b>       |               |                   | <b>102</b>        | <b>0</b> | <b>2</b>  | <b>74</b>                  | <b>6</b>         | <b>14</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>91</b>                | <b>7</b>                   | <b>149</b>              |
| PERPIGNAN                       | FLYBE LTD     | S                 | 8                 | 0        | 0         | 50                         | 13               | 38          | 0                      | 0                      | 0                       | 18                         | 25                       | 24                         | 4                       |
| <b>TOTAL PERPIGNAN</b>          |               |                   | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>13</b>        | <b>38</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>25</b>                | <b>24</b>                  | <b>4</b>                |
| RENNES                          | FLYBE LTD     | S                 | 36                | 0        | 2         | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 5                          | 92                       | 6                          | 48                      |
| <b>TOTAL RENNES</b>             |               |                   | <b>36</b>         | <b>0</b> | <b>2</b>  | <b>89</b>                  | <b>6</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>92</b>                | <b>6</b>                   | <b>48</b>               |
| <b>TOTAL FRANCE</b>             |               |                   | <b>334</b>        | <b>0</b> | <b>6</b>  | <b>78</b>                  | <b>7</b>         | <b>10</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>83</b>                | <b>11</b>                  | <b>489</b>              |
| <b>GERMANY</b>                  |               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HAMBURG                         | VLM (BELGIUM) | S                 | 34                | 0        | 0         | 79                         | 15               | 3           | 3                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL HAMBURG</b>            |               |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>15</b>        | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL GERMANY</b>            |               |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>15</b>        | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>IRISH REPUBLIC</b>           |               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                          | FLYBE LTD     | S                 | 174               | 0        | 2         | 90                         | 2                | 2           | 5                      | 1                      | 0                       | 10                         | 78                       | 10                         | 177                     |
| <b>TOTAL DUBLIN</b>             |               |                   | <b>174</b>        | <b>0</b> | <b>2</b>  | <b>90</b>                  | <b>2</b>         | <b>2</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>78</b>                | <b>10</b>                  | <b>177</b>              |
| <b>TOTAL IRISH REPUBLIC</b>     |               |                   | <b>174</b>        | <b>0</b> | <b>2</b>  | <b>90</b>                  | <b>2</b>         | <b>2</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>78</b>                | <b>10</b>                  | <b>177</b>              |
| <b>ITALY</b>                    |               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MILAN (MALPENSA)                | FLYBE LTD     | S                 | 10                | 0        | 0         | 70                         | 0                | 20          | 10                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL MILAN (MALPENSA)</b>   |               |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>0</b>         | <b>20</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| VERONA VILLAFRANCA              | FLYBE LTD     | S                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 93                       | 6                          | 15                      |
| <b>TOTAL VERONA VILLAFRANCA</b> |               |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>93</b>                | <b>6</b>                   | <b>15</b>               |
| <b>TOTAL ITALY</b>              |               |                   | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>0</b>         | <b>10</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>93</b>                | <b>6</b>                   | <b>15</b>               |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: SOUTHAMPTON (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE              | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |  |
|------------------------------------|----------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
|                                    |                      |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                                    |                      |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| <b>NETHERLANDS</b>                 |                      |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| AMSTERDAM                          | FLYBE LTD            | S                 | 178               | 0        | 4         | 83                         | 8                | 6           | 3                      | 0                      | 0                       | 9                          | 84                       | 8                          | 179                     |  |
| TOTAL AMSTERDAM                    |                      |                   | 178               | 0        | 4         | 83                         | 8                | 6           | 3                      | 0                      | 0                       | 9                          | 84                       | 8                          | 179                     |  |
| TOTAL NETHERLANDS                  |                      |                   | 178               | 0        | 4         | 83                         | 8                | 6           | 3                      | 0                      | 0                       | 9                          | 84                       | 8                          | 179                     |  |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                      |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| FARO                               | FLYBE LTD            | S                 | 39                | 2        | 1         | 85                         | 0                | 0           | 10                     | 5                      | 0                       | 25                         | 50                       | 24                         | 28                      |  |
| TOTAL FARO                         |                      |                   | 39                | 2        | 1         | 85                         | 0                | 0           | 10                     | 5                      | 0                       | 25                         | 50                       | 24                         | 28                      |  |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                      |                   | 39                | 2        | 1         | 85                         | 0                | 0           | 10                     | 5                      | 0                       | 25                         | 50                       | 24                         | 28                      |  |
| <b>SPAIN</b>                       |                      |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| ALICANTE                           | FLYBE LTD            | S                 | 42                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 6                          | 40                       | 29                         | 48                      |  |
| TOTAL ALICANTE                     |                      |                   | 42                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 6                          | 40                       | 29                         | 48                      |  |
| MALAGA                             | FLYBE LTD            | S                 | 55                | 0        | 1         | 71                         | 22               | 5           | 2                      | 0                      | 0                       | 13                         | 61                       | 18                         | 38                      |  |
| TOTAL MALAGA                       |                      |                   | 55                | 0        | 1         | 71                         | 22               | 5           | 2                      | 0                      | 0                       | 13                         | 61                       | 18                         | 38                      |  |
| PALMA DE MALLORCA                  | FLYBE LTD            | S                 | 16                | 0        | 0         | 19                         | 44               | 31          | 6                      | 0                      | 0                       | 25                         | 49                       | 23                         | 43                      |  |
|                                    | VOLOTEA              | S                 | 3                 | 0        | 0         | 0                          | 67               | 33          | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |  |
| TOTAL PALMA DE MALLORCA            |                      |                   | 19                | 0        | 0         | 16                         | 47               | 32          | 5                      | 0                      | 0                       | 25                         | 50                       | 23                         | 46                      |  |
| TOTAL SPAIN                        |                      |                   | 116               | 0        | 1         | 70                         | 21               | 8           | 2                      | 0                      | 0                       | 13                         | 49                       | 24                         | 132                     |  |
| <b>UNITED KINGDOM</b>              |                      |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| ABERDEEN                           | EASTERN AIRWAYS      | S                 | 87                | 0        | 7         | 76                         | 14               | 10          | 0                      | 0                      | 0                       | 10                         | 78                       | 10                         | 37                      |  |
| TOTAL ABERDEEN                     |                      |                   | 87                | 0        | 7         | 76                         | 14               | 10          | 0                      | 0                      | 0                       | 10                         | 78                       | 10                         | 37                      |  |
| ALDERNEY                           | AURIGNY AIR SERVICES | S                 | 191               | 14       | 19        | 72                         | 17               | 4           | 4                      | 2                      | 2                       | 38                         | 69                       | 27                         | 210                     |  |
| TOTAL ALDERNEY                     |                      |                   | 191               | 14       | 19        | 72                         | 17               | 4           | 4                      | 2                      | 2                       | 38                         | 69                       | 27                         | 210                     |  |
| BELFAST CITY (GEORGE BEST)         | FLYBE LTD            | S                 | 124               | 0        | 0         | 89                         | 7                | 2           | 2                      | 0                      | 0                       | 6                          | 90                       | 6                          | 164                     |  |
| TOTAL BELFAST CITY (GEORGE BEST)   |                      |                   | 124               | 0        | 0         | 89                         | 7                | 2           | 2                      | 0                      | 0                       | 6                          | 90                       | 6                          | 164                     |  |
| EDINBURGH                          | FLYBE LTD            | S                 | 279               | 0        | 1         | 82                         | 9                | 4           | 5                      | 0                      | 0                       | 11                         | 68                       | 15                         | 277                     |  |
| TOTAL EDINBURGH                    |                      |                   | 279               | 0        | 1         | 82                         | 9                | 4           | 5                      | 0                      | 0                       | 11                         | 68                       | 15                         | 277                     |  |
| GLASGOW                            | FLYBE LTD            | S                 | 226               | 0        | 0         | 82                         | 6                | 6           | 6                      | 0                      | 0                       | 12                         | 74                       | 15                         | 226                     |  |
| TOTAL GLASGOW                      |                      |                   | 226               | 0        | 0         | 82                         | 6                | 6           | 6                      | 0                      | 0                       | 12                         | 74                       | 15                         | 226                     |  |
| GUERNSEY                           | AURIGNY AIR SERVICES | S                 | 2                 | 5        | 1         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 47                         | 0                        | 0                          | 0                       |  |
|                                    | BLUE ISLANDS LIMITED | S                 | 173               | 50       | 11        | 84                         | 5                | 4           | 7                      | 1                      | 0                       | 12                         | 91                       | 7                          | 158                     |  |
|                                    | FLYBE LTD            | S                 | 70                | 0        | 2         | 81                         | 9                | 4           | 4                      | 1                      | 0                       | 15                         | 81                       | 10                         | 230                     |  |
| TOTAL GUERNSEY                     |                      |                   | 245               | 55       | 14        | 83                         | 6                | 4           | 7                      | 1                      | 0                       | 13                         | 85                       | 9                          | 388                     |  |
| JERSEY                             | FLYBE LTD            | S                 | 282               | 0        | 6         | 82                         | 5                | 8           | 5                      | 0                      | 0                       | 11                         | 80                       | 12                         | 284                     |  |
| TOTAL JERSEY                       |                      |                   | 283               | 0        | 6         | 82                         | 5                | 8           | 5                      | 0                      | 0                       | 11                         | 86                       | 8                          | 448                     |  |
| LEEDS BRADFORD                     | EASTERN AIRWAYS      | S                 | 35                | 0        | 7         | 54                         | 40               | 6           | 0                      | 0                      | 0                       | 14                         | 75                       | 10                         | 77                      |  |
|                                    | FLYBE LTD            | S                 | 149               | 0        | 7         | 87                         | 5                | 4           | 4                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |  |
| TOTAL LEEDS BRADFORD               |                      |                   | 184               | 0        | 14        | 80                         | 12               | 4           | 3                      | 0                      | 0                       | 9                          | 75                       | 10                         | 77                      |  |
| MANCHESTER                         | FLYBE LTD            | S                 | 215               | 0        | 1         | 89                         | 7                | 2           | 2                      | 0                      | 0                       | 7                          | 78                       | 11                         | 251                     |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: SOUTHAMPTON (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE   | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |          |
|----------------------|-----------|-------------------|-----------|------------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                      |           | CHARTER/<br>SCHED | UNMATCHED |            | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                      |           |                   | MATCHED   | Actual (7) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL MANCHESTER     |           |                   | 215       | 1          | 1                          | 89               | 7           | 2                      | 2                      | 0                       | 0                          | 7                        | 79                         | 11                      | 253      |
| NEWCASTLE            | FLYBE LTD | S                 | 151       | 0          | 5                          | 91               | 5           | 2                      | 1                      | 1                       | 0                          | 7                        | 87                         | 9                       | 154      |
| TOTAL NEWCASTLE      |           |                   | 151       | 0          | 5                          | 91               | 5           | 2                      | 1                      | 1                       | 0                          | 7                        | 87                         | 9                       | 154      |
| TOTAL UNITED KINGDOM |           |                   | 1986      | 75         | 67                         | 83               | 8           | 5                      | 4                      | 0                       | 0                          | 13                       | 80                         | 12                      | 2234     |
| TOTAL SOUTHAMPTON    |           |                   | 2881      | 77         | 81                         | 82               | 8           | 5                      | 4                      | 0                       | 0                          | 12                       | 79                         | 12                      | 3254     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: SOUTHEND (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>FRANCE</b>                      |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CAEN                               | STOBART AIR                 | S                 | 32                | 0        | 0         | 97                         | 0                | 3           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL CAEN                         |                             |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>97</b>                  | <b>0</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| RENNES                             | STOBART AIR                 | S                 | 64                | 0        | 0         | 88                         | 3                | 6           | 3                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL RENNES                       |                             |                   | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>3</b>         | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL FRANCE                       |                             |                   | <b>96</b>         | <b>1</b> | <b>0</b>  | <b>91</b>                  | <b>2</b>         | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>GERMANY</b>                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)                | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 86                         | 6                | 8           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL BERLIN (SCHONEFELD)          |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>6</b>         | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MUNSTER-OSNABRUCK                  | STOBART AIR                 | S                 | 52                | 0        | 0         | 83                         | 2                | 4           | 6                      | 4                      | 2                       | 37                         | 0                        | 0                          | 0                       |
| TOTAL MUNSTER-OSNABRUCK            |                             |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>2</b>         | <b>4</b>    | <b>6</b>               | <b>4</b>               | <b>2</b>                | <b>37</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL GERMANY                      |                             |                   | <b>88</b>         | <b>1</b> | <b>0</b>  | <b>84</b>                  | <b>3</b>         | <b>6</b>    | <b>3</b>               | <b>2</b>               | <b>1</b>                | <b>25</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>ITALY</b>                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VENICE                             | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL VENICE                       |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL ITALY                        |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>NETHERLANDS</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                          | EASYJET AIRLINE COMPANY LTD | S                 | 146               | 0        | 0         | 97                         | 2                | 1           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL AMSTERDAM                    |                             |                   | <b>146</b>        | <b>1</b> | <b>0</b>  | <b>97</b>                  | <b>2</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GRONINGEN                          | STOBART AIR                 | S                 | 52                | 0        | 0         | 85                         | 6                | 0           | 10                     | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL GRONINGEN                    |                             |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>6</b>         | <b>0</b>    | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL NETHERLANDS                  |                             |                   | <b>198</b>        | <b>3</b> | <b>0</b>  | <b>94</b>                  | <b>3</b>         | <b>1</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | EASYJET AIRLINE COMPANY LTD | S                 | 74                | 0        | 0         | 78                         | 9                | 4           | 4                      | 1                      | 3                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL FARO                         |                             |                   | <b>74</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>9</b>         | <b>4</b>    | <b>4</b>               | <b>1</b>               | <b>3</b>                | <b>23</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                             |                   | <b>74</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>9</b>         | <b>4</b>    | <b>4</b>               | <b>1</b>               | <b>3</b>                | <b>23</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SPAIN</b>                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                           | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL ALICANTE                     |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BARCELONA                          | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 83                         | 11               | 0           | 6                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL BARCELONA                    |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>11</b>        | <b>0</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| IBIZA                              | EASYJET AIRLINE COMPANY LTD | S                 | 14                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL IBIZA                        |                             |                   | <b>14</b>         | <b>1</b> | <b>0</b>  | <b>93</b>                  | <b>7</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MALAGA                             | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 61                         | 21               | 6           | 10                     | 2                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL MALAGA                       |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>21</b>        | <b>6</b>    | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>23</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PALMA DE MALLORCA                  | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                    | VOLOTEA                     | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: SOUTHEND (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL PALMA DE MALLORCA |                             |                   | 39                | 0          | 0        | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL SPAIN             |                             |                   | 213               | 4          | 0        | 81                         | 13               | 2           | 4                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| SWITZERLAND             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERNE                   | SKY WORK AG                 | S                 | 70                | 0          | 33       | 94                         | 4                | 0           | 0                      | 0                      | 1                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL BERNE             |                             |                   | 70                | 0          | 33       | 94                         | 4                | 0           | 0                      | 0                      | 1                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL SWITZERLAND       |                             |                   | 70                | 1          | 33       | 94                         | 4                | 0           | 0                      | 0                      | 1                       | 8                          | 0                        | 0                          | 0                       |
| UNITED KINGDOM          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| JERSEY                  | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0          | 0        | 77                         | 5                | 0           | 18                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL JERSEY            |                             |                   | 22                | 0          | 0        | 77                         | 5                | 0           | 18                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| MANCHESTER              | BMI REGIONAL                | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|                         | JOTA AVIATION LTD           | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL MANCHESTER        |                             |                   | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL UNITED KINGDOM    |                             |                   | 26                | 9          | 0        | 81                         | 4                | 0           | 15                     | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL SOUTHEND          |                             |                   | 801               | 25         | 36       | 86                         | 7                | 3           | 3                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                       |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                       |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ALGERIA</b>        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HASSI MESSAOUD        | TITAN AIRWAYS LTD           | C                 | 12                | 0        | 0         | 58                         | 0                | 42          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL HASSI MESSAOUD  |                             |                   | 12                | 0        | 0         | 58                         | 0                | 42          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL ALGERIA         |                             |                   | 12                | 0        | 0         | 58                         | 0                | 42          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>AUSTRIA</b>        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LINZ                  | RYANAIR                     | S                 | 26                | 0        | 0         | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 7                          | 93                       | 4                          | 28                      |
| TOTAL LINZ            |                             |                   | 26                | 0        | 0         | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 7                          | 93                       | 4                          | 28                      |
| SALZBURG              | RYANAIR                     | S                 | 46                | 0        | 0         | 74                         | 15               | 2           | 9                      | 0                      | 0                       | 16                         | 98                       | 5                          | 44                      |
| TOTAL SALZBURG        |                             |                   | 46                | 0        | 0         | 74                         | 15               | 2           | 9                      | 0                      | 0                       | 16                         | 98                       | 5                          | 44                      |
| TOTAL AUSTRIA         |                             |                   | 72                | 0        | 0         | 76                         | 17               | 1           | 6                      | 0                      | 0                       | 13                         | 96                       | 4                          | 72                      |
| <b>BULGARIA</b>       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PLOVDIV               | RYANAIR                     | S                 | 26                | 0        | 0         | 81                         | 15               | 0           | 0                      | 4                      | 0                       | 17                         | 89                       | 15                         | 28                      |
| TOTAL PLOVDIV         |                             |                   | 26                | 0        | 0         | 81                         | 15               | 0           | 0                      | 4                      | 0                       | 17                         | 89                       | 15                         | 28                      |
| TOTAL BULGARIA        |                             |                   | 26                | 0        | 0         | 81                         | 15               | 0           | 0                      | 4                      | 0                       | 17                         | 89                       | 11                         | 47                      |
| <b>CROATIA</b>        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBROVNIK             | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 1                          | 26                      |
| TOTAL DUBROVNIK       |                             |                   | 22                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 1                          | 26                      |
| OSIJEK                | RYANAIR                     | S                 | 18                | 0        | 0         | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 10                         | 78                       | 10                         | 18                      |
| TOTAL OSIJEK          |                             |                   | 18                | 0        | 0         | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 10                         | 78                       | 10                         | 18                      |
| PULA                  | RYANAIR                     | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 8                          | 85                       | 8                          | 20                      |
| TOTAL PULA            |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 8                          | 85                       | 8                          | 20                      |
| SPLIT                 | EASYJET AIRLINE COMPANY LTD | S                 | 6                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 7                          | 88                       | 3                          | 8                       |
| TOTAL SPLIT           |                             |                   | 6                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 7                          | 88                       | 3                          | 8                       |
| ZADAR                 | RYANAIR                     | S                 | 26                | 0        | 0         | 69                         | 23               | 8           | 0                      | 0                      | 0                       | 11                         | 92                       | 7                          | 26                      |
| TOTAL ZADAR           |                             |                   | 26                | 0        | 0         | 69                         | 23               | 8           | 0                      | 0                      | 0                       | 11                         | 92                       | 7                          | 26                      |
| TOTAL CROATIA         |                             |                   | 90                | 0        | 0         | 82                         | 13               | 4           | 0                      | 0                      | 0                       | 8                          | 90                       | 6                          | 98                      |
| <b>CYPRUS</b>         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PAPHOS                | RYANAIR                     | S                 | 62                | 0        | 0         | 48                         | 31               | 19          | 2                      | 0                      | 0                       | 18                         | 77                       | 14                         | 56                      |
|                       | THOMSON AIRWAYS LTD         | C                 | 18                | 0        | 0         | 61                         | 33               | 6           | 0                      | 0                      | 0                       | 15                         | 82                       | 7                          | 17                      |
| TOTAL PAPHOS          |                             |                   | 80                | 0        | 0         | 51                         | 31               | 16          | 1                      | 0                      | 0                       | 17                         | 78                       | 12                         | 73                      |
| TOTAL CYPRUS          |                             |                   | 80                | 0        | 0         | 51                         | 31               | 16          | 1                      | 0                      | 0                       | 17                         | 78                       | 12                         | 73                      |
| <b>CZECH REPUBLIC</b> |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRNO (TURANY)         | RYANAIR                     | S                 | 62                | 0        | 0         | 90                         | 3                | 3           | 3                      | 0                      | 0                       | 6                          | 85                       | 7                          | 62                      |
| TOTAL BRNO (TURANY)   |                             |                   | 62                | 0        | 0         | 90                         | 3                | 3           | 3                      | 0                      | 0                       | 6                          | 85                       | 7                          | 62                      |
| OSTRAVA               | RYANAIR                     | S                 | 26                | 0        | 0         | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 8                          | 71                       | 13                         | 28                      |
| TOTAL OSTRAVA         |                             |                   | 26                | 0        | 0         | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 8                          | 71                       | 13                         | 28                      |
| PRAGUE                | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0        | 0         | 89                         | 8                | 0           | 0                      | 3                      | 0                       | 13                         | 82                       | 11                         | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                                | RYANAIR                     | S                 | 124               | 0          | 0        | 78                         | 15               | 6           | 0                      | 1                      | 0                       | 12                         | 61                       | 18                         | 62                      |
| <b>TOTAL PRAGUE</b>                   |                             |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>12</b>        | <b>4</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>12</b>                  | <b>72</b>                | <b>14</b>                  | <b>124</b>              |
| <b>TOTAL CZECH REPUBLIC</b>           |                             |                   | <b>274</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>10</b>        | <b>4</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>76</b>                | <b>12</b>                  | <b>214</b>              |
| <b>DENMARK</b>                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AARHUS (TIRSTRUP)                     | RYANAIR                     | S                 | 62                | 0          | 0        | 87                         | 8                | 5           | 0                      | 0                      | 0                       | 7                          | 98                       | 2                          | 62                      |
| <b>TOTAL AARHUS (TIRSTRUP)</b>        |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>8</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>98</b>                | <b>2</b>                   | <b>62</b>               |
| BILLUND                               | RYANAIR                     | S                 | 142               | 0          | 0        | 81                         | 15               | 4           | 0                      | 1                      | 0                       | 9                          | 87                       | 7                          | 140                     |
| <b>TOTAL BILLUND</b>                  |                             |                   | <b>142</b>        | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>15</b>        | <b>4</b>    | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>87</b>                | <b>7</b>                   | <b>140</b>              |
| COPENHAGEN                            | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 98                       | 1                          | 114                     |
| <b>TOTAL COPENHAGEN</b>               |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>98</b>                | <b>1</b>                   | <b>114</b>              |
| <b>TOTAL DENMARK</b>                  |                             |                   | <b>222</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>12</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>93</b>                | <b>4</b>                   | <b>316</b>              |
| <b>EGYPT</b>                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)              | EASYJET AIRLINE COMPANY LTD | S                 | 18                | 0          | 0        | 89                         | 0                | 6           | 6                      | 0                      | 0                       | 9                          | 83                       | 24                         | 18                      |
|                                       | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 67                         | 22               | 11          | 0                      | 0                      | 0                       | 14                         | 71                       | 18                         | 7                       |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                             |                   | <b>27</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>7</b>         | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>22</b>                  | <b>25</b>               |
| <b>TOTAL EGYPT</b>                    |                             |                   | <b>27</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>7</b>         | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>22</b>                  | <b>25</b>               |
| <b>ESTONIA</b>                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                                | RYANAIR                     | S                 | 36                | 0          | 0        | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 3                          | 34                      |
| <b>TOTAL TALLIN</b>                   |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>97</b>                  | <b>3</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>100</b>               | <b>3</b>                   | <b>34</b>               |
| <b>TOTAL ESTONIA</b>                  |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>97</b>                  | <b>3</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>100</b>               | <b>3</b>                   | <b>34</b>               |
| <b>FINLAND</b>                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TAMPERE                               | RYANAIR                     | S                 | 26                | 0          | 0        | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 7                          | 77                       | 10                         | 26                      |
| <b>TOTAL TAMPERE</b>                  |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>19</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>77</b>                | <b>10</b>                  | <b>26</b>               |
| <b>TOTAL FINLAND</b>                  |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>19</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>77</b>                | <b>10</b>                  | <b>26</b>               |
| <b>FRANCE</b>                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGERAC                              | RYANAIR                     | S                 | 62                | 0          | 0        | 71                         | 23               | 6           | 0                      | 0                      | 0                       | 10                         | 87                       | 6                          | 62                      |
| <b>TOTAL BERGERAC</b>                 |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>23</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>87</b>                | <b>6</b>                   | <b>62</b>               |
| BIARRITZ                              | RYANAIR                     | S                 | 62                | 0          | 0        | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 4                          | 76                       | 9                          | 62                      |
| <b>TOTAL BIARRITZ</b>                 |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>76</b>                | <b>9</b>                   | <b>62</b>               |
| BORDEAUX                              | RYANAIR                     | S                 | 26                | 0          | 0        | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 5                          | 71                       | 21                         | 28                      |
| <b>TOTAL BORDEAUX</b>                 |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>71</b>                | <b>21</b>                  | <b>28</b>               |
| BRIVE-LA-GAILLARDE                    | RYANAIR                     | S                 | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 2                          | 56                       | 14                         | 18                      |
| <b>TOTAL BRIVE-LA-GAILLARDE</b>       |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>56</b>                | <b>14</b>                  | <b>18</b>               |
| CALVI                                 | TITAN AIRWAYS LTD           | C                 | 5                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 3                          | 3                       |
| <b>TOTAL CALVI</b>                    |                             |                   | <b>5</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>100</b>               | <b>3</b>                   | <b>3</b>                |
| CARCASSONNE                           | RYANAIR                     | S                 | 62                | 0          | 1        | 84                         | 11               | 3           | 2                      | 0                      | 0                       | 7                          | 81                       | 12                         | 62                      |
| <b>TOTAL CARCASSONNE</b>              |                             |                   | <b>62</b>         | <b>0</b>   | <b>1</b> | <b>84</b>                  | <b>11</b>        | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>81</b>                | <b>12</b>                  | <b>62</b>               |

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| ORIGIN / DESTINATION                      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DEAUVILLE                                 | RYANAIR                     | S                 | 18                | 0          | 0        | 83                         | 17               | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL DEAUVILLE</b>                    |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>17</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| DINARD                                    | RYANAIR                     | S                 | 62                | 0          | 0        | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 3                          | 93                       | 4                          | 54                      |
| <b>TOTAL DINARD</b>                       |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>3</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>93</b>                | <b>4</b>                   | <b>54</b>               |
| LA ROCHELLE                               | RYANAIR                     | S                 | 36                | 0          | 0        | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 6                          | 82                       | 7                          | 34                      |
| <b>TOTAL LA ROCHELLE</b>                  |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>19</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>82</b>                | <b>7</b>                   | <b>34</b>               |
| LIMOGES                                   | RYANAIR                     | S                 | 54                | 0          | 0        | 87                         | 7                | 0           | 4                      | 2                      | 0                       | 12                         | 76                       | 10                         | 62                      |
| <b>TOTAL LIMOGES</b>                      |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>7</b>         | <b>0</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>12</b>                  | <b>76</b>                | <b>10</b>                  | <b>62</b>               |
| MARSEILLE                                 | RYANAIR                     | S                 | 80                | 0          | 0        | 79                         | 16               | 4           | 0                      | 1                      | 0                       | 13                         | 73                       | 12                         | 78                      |
| <b>TOTAL MARSEILLE</b>                    |                             |                   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>16</b>        | <b>4</b>    | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>73</b>                | <b>12</b>                  | <b>78</b>               |
| NICE                                      | EASYJET AIRLINE COMPANY LTD | S                 | 54                | 0          | 0        | 70                         | 9                | 7           | 7                      | 6                      | 0                       | 32                         | 81                       | 9                          | 62                      |
| <b>TOTAL NICE</b>                         |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>9</b>         | <b>7</b>    | <b>7</b>               | <b>6</b>               | <b>0</b>                | <b>32</b>                  | <b>77</b>                | <b>10</b>                  | <b>66</b>               |
| PERPIGNAN                                 | RYANAIR                     | S                 | 36                | 0          | 0        | 94                         | 0                | 3           | 0                      | 3                      | 0                       | 12                         | 72                       | 16                         | 46                      |
| <b>TOTAL PERPIGNAN</b>                    |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>0</b>         | <b>3</b>    | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>12</b>                  | <b>72</b>                | <b>16</b>                  | <b>46</b>               |
| POITIERS                                  | RYANAIR                     | S                 | 44                | 0          | 0        | 95                         | 0                | 5           | 0                      | 0                      | 0                       | 3                          | 82                       | 7                          | 33                      |
| <b>TOTAL POITIERS</b>                     |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>0</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>82</b>                | <b>7</b>                   | <b>33</b>               |
| RODEZ                                     | RYANAIR                     | S                 | 26                | 0          | 0        | 85                         | 0                | 15          | 0                      | 0                      | 0                       | 11                         | 96                       | 18                         | 26                      |
| <b>TOTAL RODEZ</b>                        |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>0</b>         | <b>15</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>96</b>                | <b>18</b>                  | <b>26</b>               |
| STRASBOURG                                | RYANAIR                     | S                 | 44                | 0          | 0        | 77                         | 20               | 2           | 0                      | 0                      | 0                       | 7                          | 89                       | 5                          | 28                      |
| <b>TOTAL STRASBOURG</b>                   |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>20</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>89</b>                | <b>5</b>                   | <b>28</b>               |
| TARBES-LOURDES INTERNATIONAL              | RYANAIR                     | S                 | 18                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 89                       | 7                          | 18                      |
|   | TITAN AIRWAYS LTD           | C                 | 15                | 0          | 0        | 47                         | 27               | 13          | 13                     | 0                      | 0                       | 29                         | 59                       | 14                         | 17                      |
| <b>TOTAL TARBES-LOURDES INTERNATIONAL</b> |                             |                   | <b>33</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>12</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>70</b>                | <b>16</b>                  | <b>37</b>               |
| TOURS                                     | RYANAIR                     | S                 | 44                | 0          | 0        | 84                         | 11               | 5           | 0                      | 0                      | 0                       | 7                          | 83                       | 19                         | 42                      |
| <b>TOTAL TOURS</b>                        |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>11</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>83</b>                | <b>19</b>                  | <b>42</b>               |
| <b>TOTAL FRANCE</b>                       |                             |                   | <b>767</b>        | <b>1</b>   | <b>2</b> | <b>84</b>                  | <b>11</b>        | <b>3</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>11</b>                  | <b>829</b>              |
| <b>GERMANY</b>                            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)                       | RYANAIR                     | S                 | 186               | 0          | 0        | 87                         | 7                | 5           | 1                      | 0                      | 0                       | 7                          | 87                       | 7                          | 186                     |
| <b>TOTAL BERLIN (SCHONEFELD)</b>          |                             |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>7</b>         | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>87</b>                | <b>7</b>                   | <b>186</b>              |
| BREMEN                                    | RYANAIR                     | S                 | 104               | 0          | 0        | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 3                          | 79                       | 9                          | 150                     |
| <b>TOTAL BREMEN</b>                       |                             |                   | <b>104</b>        | <b>0</b>   | <b>0</b> | <b>93</b>                  | <b>7</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>79</b>                | <b>9</b>                   | <b>150</b>              |
| COLOGNE BONN                              | GERMANWINGS                 | S                 | 128               | 0          | 0        | 79                         | 13               | 5           | 3                      | 0                      | 0                       | 13                         | 80                       | 10                         | 132                     |
|   | RYANAIR                     | S                 | 124               | 0          | 0        | 82                         | 9                | 6           | 2                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL COLOGNE BONN</b>                 |                             |                   | <b>252</b>        | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>11</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>80</b>                | <b>10</b>                  | <b>132</b>              |
| DORTMUND                                  | RYANAIR                     | S                 | 62                | 0          | 0        | 90                         | 8                | 0           | 2                      | 0                      | 0                       | 6                          | 74                       | 9                          | 62                      |
| <b>TOTAL DORTMUND</b>                     |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>8</b>         | <b>0</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>74</b>                | <b>9</b>                   | <b>62</b>               |
| DUSSELDORF                                | GERMANWINGS                 | S                 | 98                | 0          | 0        | 68                         | 13               | 11          | 5                      | 2                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL DUSSELDORF</b>                   |                             |                   | <b>98</b>         | <b>0</b>   | <b>0</b> | <b>68</b>                  | <b>13</b>        | <b>11</b>   | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>20</b>                  | <b>82</b>                | <b>8</b>                   | <b>146</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HAHN                               | RYANAIR                     | S                 | 124               | 0          | 0        | 86                         | 12               | 2           | 0                      | 0                      | 0                       | 6                          | 80                       | 13                         | 142                     |
| <b>TOTAL HAHN</b>                  |                             |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>12</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>80</b>                | <b>13</b>                  | <b>142</b>              |
| HANOVER                            | GERMANWINGS                 | S                 | 52                | 0          | 0        | 52                         | 21               | 13          | 13                     | 0                      | 0                       | 25                         | 79                       | 18                         | 106                     |
| <b>TOTAL HANOVER</b>               |                             |                   | <b>52</b>         | <b>0</b>   | <b>0</b> | <b>52</b>                  | <b>21</b>        | <b>13</b>   | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>79</b>                | <b>18</b>                  | <b>106</b>              |
| KARLSRUHE/BADEN BADEN              | RYANAIR                     | S                 | 62                | 0          | 0        | 85                         | 11               | 2           | 2                      | 0                      | 0                       | 8                          | 87                       | 11                         | 82                      |
| <b>TOTAL KARLSRUHE/BADEN BADEN</b> |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>11</b>        | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>87</b>                | <b>11</b>                  | <b>82</b>               |
| LEIPZIG                            | RYANAIR                     | S                 | 36                | 0          | 0        | 86                         | 8                | 6           | 0                      | 0                      | 0                       | 7                          | 75                       | 11                         | 36                      |
| <b>TOTAL LEIPZIG</b>               |                             |                   | <b>36</b>         | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>8</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>75</b>                | <b>11</b>                  | <b>36</b>               |
| MEMMINGEN ALLGAU                   | RYANAIR                     | S                 | 54                | 0          | 0        | 89                         | 7                | 4           | 0                      | 0                      | 0                       | 7                          | 85                       | 6                          | 52                      |
| <b>TOTAL MEMMINGEN ALLGAU</b>      |                             |                   | <b>54</b>         | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>7</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>85</b>                | <b>6</b>                   | <b>52</b>               |
| MUNICH                             | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 85                         | 11               | 2           | 2                      | 0                      | 0                       | 8                          | 85                       | 9                          | 62                      |
| <b>TOTAL MUNICH</b>                |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>11</b>        | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>85</b>                | <b>9</b>                   | <b>62</b>               |
| NIEDERRHEIN                        | RYANAIR                     | S                 | 98                | 0          | 0        | 86                         | 9                | 2           | 2                      | 1                      | 0                       | 10                         | 89                       | 8                          | 96                      |
| <b>TOTAL NIEDERRHEIN</b>           |                             |                   | <b>98</b>         | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>9</b>         | <b>2</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>89</b>                | <b>8</b>                   | <b>96</b>               |
| NUREMBERG                          | RYANAIR                     | S                 | 62                | 0          | 0        | 85                         | 10               | 5           | 0                      | 0                      | 0                       | 7                          | 90                       | 5                          | 62                      |
| <b>TOTAL NUREMBERG</b>             |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>10</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>90</b>                | <b>5</b>                   | <b>62</b>               |
| STUTTGART                          | GERMANWINGS                 | S                 | 52                | 0          | 0        | 71                         | 19               | 10          | 0                      | 0                      | 0                       | 12                         | 86                       | 7                          | 51                      |
| <b>TOTAL STUTTGART</b>             |                             |                   | <b>52</b>         | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>19</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>86</b>                | <b>7</b>                   | <b>51</b>               |
| <b>TOTAL GERMANY</b>               |                             |                   | <b>1304</b>       | <b>2</b>   | <b>0</b> | <b>83</b>                  | <b>11</b>        | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>83</b>                | <b>10</b>                  | <b>1367</b>             |
| <b>GREECE</b>                      |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                             | RYANAIR                     | S                 | 124               | 0          | 0        | 49                         | 35               | 15          | 2                      | 0                      | 0                       | 18                         | 40                       | 22                         | 62                      |
| <b>TOTAL ATHENS</b>                |                             |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>49</b>                  | <b>35</b>        | <b>15</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>40</b>                | <b>22</b>                  | <b>62</b>               |
| CHANIA                             | RYANAIR                     | S                 | 18                | 0          | 0        | 72                         | 11               | 11          | 6                      | 0                      | 0                       | 16                         | 80                       | 9                          | 20                      |
| <b>TOTAL CHANIA</b>                |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>11</b>        | <b>11</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>80</b>                | <b>9</b>                   | <b>20</b>               |
| CORFU                              | RYANAIR                     | S                 | 18                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 5                          | 73                       | 14                         | 22                      |
|                                    | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 3                          | 10                      |
| <b>TOTAL CORFU</b>                 |                             |                   | <b>27</b>         | <b>0</b>   | <b>0</b> | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>81</b>                | <b>11</b>                  | <b>32</b>               |
| HERAKLION                          | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 3                          | 55                       | 13                         | 11                      |
| <b>TOTAL HERAKLION</b>             |                             |                   | <b>10</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>10</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>55</b>                | <b>13</b>                  | <b>11</b>               |
| KEFALLINIA                         | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                    | THOMSON AIRWAYS LTD         | C                 | 9                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 7                       |
| <b>TOTAL KEFALLINIA</b>            |                             |                   | <b>11</b>         | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>80</b>                | <b>10</b>                  | <b>25</b>               |
| KOS                                | RYANAIR                     | S                 | 18                | 0          | 0        | 67                         | 22               | 6           | 6                      | 0                      | 0                       | 18                         | 70                       | 15                         | 20                      |
|                                    | THOMAS COOK AIRLINES LTD    | C                 | 3                 | 0          | 0        | 33                         | 67               | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                    | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 7                          | 71                       | 17                         | 7                       |
| <b>TOTAL KOS</b>                   |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>68</b>                  | <b>25</b>        | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>70</b>                | <b>16</b>                  | <b>27</b>               |
| RHODES                             | RYANAIR                     | S                 | 26                | 0          | 0        | 73                         | 27               | 0           | 0                      | 0                      | 0                       | 10                         | 63                       | 13                         | 30                      |
|                                    | THOMSON AIRWAYS LTD         | C                 | 16                | 0          | 0        | 88                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 93                       | 4                          | 15                      |
| <b>TOTAL RHODES</b>                |                             |                   | <b>42</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>19</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>71</b>                | <b>10</b>                  | <b>49</b>               |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SALONIKA                         | RYANAIR                     | S                 | 62                | 0          | 0        | 87                         | 10               | 2           | 2                      | 0                      | 0                       | 9                          | 90                       | 6                          | 62                      |
| <b>TOTAL SALONIKA</b>            |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>10</b>        | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>90</b>                | <b>6</b>                   | <b>62</b>               |
| SKIATHOS                         | THOMAS COOK AIRLINES LTD    | C                 | 2                 | 0          | 0        | 50                         | 0                | 0           | 0                      | 50                     | 0                       | 111                        | 0                        | 0                          | 0                       |
| <b>TOTAL SKIATHOS</b>            |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>50</b>              | <b>0</b>                | <b>111</b>                 | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| ZAKINTHOS                        | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0          | 0        | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 68                         | 100                      | 3                          | 2                       |
|                                  | THOMSON AIRWAYS LTD         | C                 | 7                 | 0          | 0        | 71                         | 0                | 14          | 14                     | 0                      | 0                       | 18                         | 100                      | 6                          | 7                       |
| <b>TOTAL ZAKINTHOS</b>           |                             |                   | <b>11</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>0</b>         | <b>9</b>    | <b>27</b>              | <b>0</b>               | <b>0</b>                | <b>36</b>                  | <b>100</b>               | <b>5</b>                   | <b>9</b>                |
| <b>TOTAL GREECE</b>              |                             |                   | <b>335</b>        | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>20</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>71</b>                | <b>12</b>                  | <b>297</b>              |
| <b>HUNGARY</b>                   |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                         | RYANAIR                     | S                 | 186               | 0          | 0        | 77                         | 16               | 4           | 3                      | 0                      | 0                       | 11                         | 85                       | 10                         | 142                     |
| <b>TOTAL BUDAPEST</b>            |                             |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>16</b>        | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>85</b>                | <b>10</b>                  | <b>142</b>              |
| <b>TOTAL HUNGARY</b>             |                             |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>16</b>        | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>85</b>                | <b>10</b>                  | <b>142</b>              |
| <b>IRISH REPUBLIC</b>            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                             | RYANAIR                     | S                 | 186               | 0          | 0        | 86                         | 10               | 2           | 0                      | 2                      | 0                       | 9                          | 79                       | 10                         | 142                     |
| <b>TOTAL CORK</b>                |                             |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>10</b>        | <b>2</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>9</b>                   | <b>79</b>                | <b>10</b>                  | <b>142</b>              |
| DUBLIN                           | RYANAIR                     | S                 | 496               | 0          | 0        | 91                         | 7                | 3           | 0                      | 0                      | 0                       | 5                          | 74                       | 11                         | 488                     |
| <b>TOTAL DUBLIN</b>              |                             |                   | <b>496</b>        | <b>1</b>   | <b>0</b> | <b>91</b>                  | <b>7</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>74</b>                | <b>11</b>                  | <b>488</b>              |
| IRELAND WEST(KNOCK)              | RYANAIR                     | S                 | 98                | 0          | 0        | 93                         | 4                | 3           | 0                      | 0                      | 0                       | 4                          | 90                       | 6                          | 98                      |
| <b>TOTAL IRELAND WEST(KNOCK)</b> |                             |                   | <b>98</b>         | <b>0</b>   | <b>0</b> | <b>93</b>                  | <b>4</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>90</b>                | <b>6</b>                   | <b>98</b>               |
| KERRY COUNTY                     | RYANAIR                     | S                 | 44                | 0          | 0        | 75                         | 23               | 2           | 0                      | 0                      | 0                       | 8                          | 68                       | 28                         | 44                      |
| <b>TOTAL KERRY COUNTY</b>        |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>23</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>70</b>                | <b>27</b>                  | <b>46</b>               |
| SHANNON                          | RYANAIR                     | S                 | 144               | 0          | 0        | 86                         | 12               | 2           | 0                      | 0                      | 0                       | 5                          | 70                       | 12                         | 142                     |
| <b>TOTAL SHANNON</b>             |                             |                   | <b>144</b>        | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>12</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>70</b>                | <b>12</b>                  | <b>142</b>              |
| <b>TOTAL IRISH REPUBLIC</b>      |                             |                   | <b>968</b>        | <b>1</b>   | <b>0</b> | <b>89</b>                  | <b>9</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>76</b>                | <b>11</b>                  | <b>916</b>              |
| <b>ITALY</b>                     |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALGHERO (FERTILIA)               | RYANAIR                     | S                 | 44                | 0          | 0        | 80                         | 14               | 7           | 0                      | 0                      | 0                       | 11                         | 76                       | 25                         | 34                      |
| <b>TOTAL ALGHERO (FERTILIA)</b>  |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>14</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>76</b>                | <b>25</b>                  | <b>34</b>               |
| ANCONA                           | RYANAIR                     | S                 | 78                | 0          | 0        | 90                         | 8                | 3           | 0                      | 0                      | 0                       | 6                          | 68                       | 14                         | 80                      |
| <b>TOTAL ANCONA</b>              |                             |                   | <b>78</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>8</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>68</b>                | <b>14</b>                  | <b>80</b>               |
| BARI (PALESE)                    | RYANAIR                     | S                 | 62                | 0          | 0        | 76                         | 21               | 3           | 0                      | 0                      | 0                       | 9                          | 81                       | 15                         | 36                      |
| <b>TOTAL BARI (PALESE)</b>       |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>21</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>81</b>                | <b>15</b>                  | <b>36</b>               |
| BERGAMO                          | RYANAIR                     | S                 | 248               | 0          | 0        | 87                         | 10               | 2           | 1                      | 0                      | 0                       | 7                          | 69                       | 16                         | 96                      |
| <b>TOTAL BERGAMO</b>             |                             |                   | <b>248</b>        | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>10</b>        | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>69</b>                | <b>16</b>                  | <b>96</b>               |
| BOLOGNA                          | RYANAIR                     | S                 | 98                | 0          | 0        | 74                         | 16               | 5           | 2                      | 2                      | 0                       | 18                         | 76                       | 18                         | 78                      |
| <b>TOTAL BOLOGNA</b>             |                             |                   | <b>98</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>16</b>        | <b>5</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>18</b>                  | <b>76</b>                | <b>18</b>                  | <b>78</b>               |
| BRINDISI                         | RYANAIR                     | S                 | 44                | 0          | 0        | 86                         | 5                | 7           | 2                      | 0                      | 0                       | 9                          | 83                       | 9                          | 36                      |
| <b>TOTAL BRINDISI</b>            |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>5</b>         | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>83</b>                | <b>9</b>                   | <b>36</b>               |
| CAGLIARI (ELMAS)                 | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0        | 90                         | 5                | 3           | 2                      | 0                      | 0                       | 7                          | 94                       | 4                          | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL CAGLIARI (ELMAS)               |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>5</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>94</b>                | <b>4</b>                   | 62                      |
| COMISO                               | RYANAIR                     | S                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 5                          | 94                       | 5                          | 18                      |
| TOTAL COMISO                         |                             |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>94</b>                | <b>5</b>                   | 18                      |
| GENOA                                | RYANAIR                     | S                 | 52                | 0        | 0         | 73                         | 15               | 12          | 0                      | 0                      | 0                       | 13                         | 90                       | 7                          | 52                      |
| TOTAL GENOA                          |                             |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>15</b>        | <b>12</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>90</b>                | <b>7</b>                   | 52                      |
| LAMETIA-TERME                        | RYANAIR                     | S                 | 26                | 0        | 0         | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 7                          | 96                       | 3                          | 26                      |
| TOTAL LAMETIA-TERME                  |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>12</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>96</b>                | <b>3</b>                   | 26                      |
| NAPLES                               | EASYJET AIRLINE COMPANY LTD | S                 | 124               | 1        | 0         | 77                         | 11               | 4           | 6                      | 0                      | 2                       | 21                         | 88                       | 6                          | 124                     |
|                                      | GO2SKY                      | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL NAPLES                         |                             |                   | <b>126</b>        | <b>1</b> | <b>0</b>  | <b>77</b>                  | <b>12</b>        | <b>4</b>    | <b>6</b>               | <b>0</b>               | <b>2</b>                | <b>20</b>                  | <b>88</b>                | <b>6</b>                   | 124                     |
| PALERMO                              | RYANAIR                     | S                 | 62                | 0        | 0         | 85                         | 10               | 5           | 0                      | 0                      | 0                       | 8                          | 13                       | 35                         | 62                      |
| TOTAL PALERMO                        |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>10</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>13</b>                | <b>35</b>                  | 62                      |
| PARMA                                | RYANAIR                     | S                 | 26                | 0        | 0         | 92                         | 0                | 4           | 4                      | 0                      | 0                       | 10                         | 65                       | 18                         | 26                      |
| TOTAL PARMA                          |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>0</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>65</b>                | <b>18</b>                  | 26                      |
| PERUGIA                              | RYANAIR                     | S                 | 52                | 0        | 0         | 71                         | 19               | 6           | 2                      | 2                      | 0                       | 18                         | 79                       | 11                         | 52                      |
| TOTAL PERUGIA                        |                             |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>19</b>        | <b>6</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>18</b>                  | <b>79</b>                | <b>11</b>                  | 52                      |
| PESCARA                              | RYANAIR                     | S                 | 53                | 0        | 0         | 81                         | 11               | 2           | 6                      | 0                      | 0                       | 10                         | 77                       | 14                         | 52                      |
| TOTAL PESCARA                        |                             |                   | <b>53</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>2</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>77</b>                | <b>14</b>                  | 52                      |
| PISA                                 | RYANAIR                     | S                 | 186               | 0        | 0         | 77                         | 13               | 5           | 2                      | 2                      | 0                       | 17                         | 54                       | 22                         | 194                     |
| TOTAL PISA                           |                             |                   | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>13</b>        | <b>5</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>17</b>                  | <b>54</b>                | <b>22</b>                  | 194                     |
| ROME (CIAMPINO)                      | RYANAIR                     | S                 | 248               | 0        | 0         | 67                         | 20               | 9           | 4                      | 0                      | 0                       | 15                         | 80                       | 11                         | 258                     |
| TOTAL ROME (CIAMPINO)                |                             |                   | <b>248</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>20</b>        | <b>9</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>80</b>                | <b>11</b>                  | 258                     |
| TREVISO                              | RYANAIR                     | S                 | 124               | 0        | 0         | 87                         | 5                | 5           | 3                      | 0                      | 0                       | 8                          | 77                       | 11                         | 106                     |
| TOTAL TREVISO                        |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>5</b>         | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>77</b>                | <b>11</b>                  | 106                     |
| TRIESTE (RONCHI DEI LEGIONARI)       | RYANAIR                     | S                 | 62                | 0        | 0         | 85                         | 8                | 6           | 0                      | 0                      | 0                       | 7                          | 92                       | 8                          | 62                      |
| TOTAL TRIESTE (RONCHI DEI LEGIONARI) |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>92</b>                | <b>8</b>                   | 62                      |
| TURIN                                | RYANAIR                     | S                 | 62                | 0        | 0         | 84                         | 13               | 0           | 2                      | 2                      | 0                       | 12                         | 87                       | 8                          | 62                      |
| TOTAL TURIN                          |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>13</b>        | <b>0</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>12</b>                  | <b>87</b>                | <b>8</b>                   | 62                      |
| TOTAL ITALY                          |                             |                   | <b>1733</b>       | <b>6</b> | <b>2</b>  | <b>80</b>                  | <b>12</b>        | <b>5</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>73</b>                | <b>14</b>                  | 1668                    |
| LATVIA                               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                                 | RYANAIR                     | S                 | 124               | 0        | 0         | 97                         | 2                | 2           | 0                      | 0                      | 0                       | 4                          | 91                       | 6                          | 124                     |
| TOTAL RIGA                           |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>97</b>                  | <b>2</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>91</b>                | <b>6</b>                   | 124                     |
| TOTAL LATVIA                         |                             |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>97</b>                  | <b>2</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>91</b>                | <b>6</b>                   | 124                     |
| LITHUANIA                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KAUNAS                               | RYANAIR                     | S                 | 62                | 0        | 0         | 87                         | 6                | 3           | 3                      | 0                      | 0                       | 9                          | 92                       | 10                         | 72                      |
| TOTAL KAUNAS                         |                             |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>6</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>92</b>                | <b>10</b>                  | 72                      |
| VILNIUS                              | RYANAIR                     | S                 | 62                | 0        | 0         | 97                         | 2                | 2           | 0                      | 0                      | 0                       | 3                          | 92                       | 5                          | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL VILNIUS          |                             |                   | 62                | 0        | 0         | 97                         | 2                | 2           | 0                      | 0                      | 0                       | 3                          | 92                       | 5                          | 62                      |
| TOTAL LITHUANIA        |                             |                   | 124               | 0        | 0         | 92                         | 4                | 2           | 2                      | 0                      | 0                       | 6                          | 92                       | 8                          | 134                     |
| <b>MALTA</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                  | RYANAIR                     | S                 | 34                | 0        | 1         | 82                         | 15               | 0           | 3                      | 0                      | 0                       | 8                          | 50                       | 23                         | 36                      |
| TOTAL MALTA            |                             |                   | 34                | 0        | 1         | 82                         | 15               | 0           | 3                      | 0                      | 0                       | 8                          | 50                       | 23                         | 36                      |
| TOTAL MALTA            |                             |                   | 34                | 0        | 1         | 82                         | 15               | 0           | 3                      | 0                      | 0                       | 8                          | 50                       | 23                         | 36                      |
| <b>MOROCCO</b>         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FEZ                    | RYANAIR                     | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 8                          | 18                      |
| TOTAL FEZ              |                             |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 83                       | 8                          | 18                      |
| MARRAKESH              | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 5                          | 100                      | 2                          | 32                      |
|                        | RYANAIR                     | S                 | 62                | 0        | 0         | 89                         | 10               | 2           | 0                      | 0                      | 0                       | 6                          | 65                       | 21                         | 26                      |
| TOTAL MARRAKESH        |                             |                   | 88                | 0        | 0         | 90                         | 8                | 2           | 0                      | 0                      | 0                       | 6                          | 84                       | 10                         | 58                      |
| RABAT                  | RYANAIR                     | S                 | 26                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 6                          | 62                       | 16                         | 26                      |
| TOTAL RABAT            |                             |                   | 26                | 0        | 0         | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 6                          | 62                       | 16                         | 26                      |
| TOTAL MOROCCO          |                             |                   | 132               | 0        | 0         | 89                         | 10               | 2           | 0                      | 0                      | 0                       | 6                          | 78                       | 11                         | 105                     |
| <b>NETHERLANDS</b>     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM              | EASYJET AIRLINE COMPANY LTD | S                 | 186               | 1        | 0         | 89                         | 6                | 2           | 2                      | 1                      | 0                       | 9                          | 86                       | 7                          | 176                     |
| TOTAL AMSTERDAM        |                             |                   | 186               | 2        | 0         | 89                         | 6                | 2           | 2                      | 1                      | 0                       | 9                          | 86                       | 7                          | 176                     |
| EINDHOVEN              | RYANAIR                     | S                 | 122               | 0        | 0         | 84                         | 14               | 0           | 2                      | 0                      | 0                       | 7                          | 82                       | 9                          | 142                     |
| TOTAL EINDHOVEN        |                             |                   | 122               | 0        | 0         | 84                         | 14               | 0           | 2                      | 0                      | 0                       | 7                          | 82                       | 9                          | 142                     |
| TOTAL NETHERLANDS      |                             |                   | 308               | 2        | 0         | 87                         | 9                | 1           | 2                      | 1                      | 0                       | 8                          | 84                       | 8                          | 318                     |
| <b>NORWAY</b>          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HAUGESUND              | RYANAIR                     | S                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 6                          | 78                       | 20                         | 18                      |
| TOTAL HAUGESUND        |                             |                   | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 6                          | 78                       | 20                         | 18                      |
| RYGGE                  | RYANAIR                     | S                 | 176               | 0        | 0         | 88                         | 9                | 3           | 1                      | 0                      | 0                       | 5                          | 91                       | 8                          | 186                     |
| TOTAL RYGGE            |                             |                   | 176               | 0        | 0         | 88                         | 9                | 3           | 1                      | 0                      | 0                       | 5                          | 91                       | 8                          | 186                     |
| SANDEFJORD(TORP)       | RYANAIR                     | S                 | 44                | 0        | 0         | 84                         | 16               | 0           | 0                      | 0                      | 0                       | 7                          | 84                       | 7                          | 62                      |
| TOTAL SANDEFJORD(TORP) |                             |                   | 44                | 0        | 0         | 84                         | 16               | 0           | 0                      | 0                      | 0                       | 7                          | 84                       | 7                          | 62                      |
| TOTAL NORWAY           |                             |                   | 238               | 0        | 0         | 87                         | 10               | 3           | 0                      | 0                      | 0                       | 6                          | 89                       | 8                          | 266                     |
| <b>POLAND</b>          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BYDGOSZCZ              | RYANAIR                     | S                 | 62                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 5                          | 84                       | 8                          | 62                      |
| TOTAL BYDGOSZCZ        |                             |                   | 62                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 5                          | 84                       | 8                          | 62                      |
| GDANSK                 | RYANAIR                     | S                 | 104               | 0        | 0         | 75                         | 16               | 5           | 4                      | 0                      | 0                       | 11                         | 86                       | 7                          | 80                      |
| TOTAL GDANSK           |                             |                   | 104               | 0        | 0         | 75                         | 16               | 5           | 4                      | 0                      | 0                       | 11                         | 86                       | 7                          | 80                      |
| KATOWICE               | RYANAIR                     | S                 | 62                | 0        | 0         | 82                         | 15               | 3           | 0                      | 0                      | 0                       | 8                          | 90                       | 11                         | 62                      |
| TOTAL KATOWICE         |                             |                   | 62                | 0        | 0         | 82                         | 15               | 3           | 0                      | 0                      | 0                       | 8                          | 90                       | 11                         | 62                      |
| KRAKOW                 | RYANAIR                     | S                 | 150               | 0        | 0         | 85                         | 12               | 3           | 0                      | 0                      | 0                       | 7                          | 82                       | 9                          | 124                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

## Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                   | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|-----------------------------------|---------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                           |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                           |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL KRAKOW                      |                           |                   | 150               | 0        | 0         | 85                         | 12               | 3           | 0                      | 0                      | 0                       | 7                          | 82                       | 9                          | 124                     |
| LODZ LUBLINEK                     | RYANAIR                   | S                 | 54                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 75                       | 10                         | 36                      |
| TOTAL LODZ LUBLINEK               |                           |                   | 54                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 75                       | 10                         | 36                      |
| LUBLIN (PORT LOTNICZY)            | RYANAIR                   | S                 | 34                | 0        | 0         | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 26                      |
| TOTAL LUBLIN (PORT LOTNICZY)      |                           |                   | 34                | 0        | 0         | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 26                      |
| POZNAN                            | RYANAIR                   | S                 | 62                | 0        | 0         | 77                         | 11               | 11          | 0                      | 0                      | 0                       | 10                         | 79                       | 13                         | 62                      |
| TOTAL POZNAN                      |                           |                   | 62                | 0        | 0         | 77                         | 11               | 11          | 0                      | 0                      | 0                       | 10                         | 79                       | 13                         | 62                      |
| RZESZOW                           | RYANAIR                   | S                 | 80                | 0        | 0         | 88                         | 8                | 1           | 4                      | 0                      | 0                       | 7                          | 81                       | 8                          | 62                      |
| TOTAL RZESZOW                     |                           |                   | 80                | 0        | 0         | 88                         | 8                | 1           | 4                      | 0                      | 0                       | 7                          | 81                       | 8                          | 62                      |
| SZCZECIN (GOLENOW)                | RYANAIR                   | S                 | 62                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 97                       | 4                          | 34                      |
| TOTAL SZCZECIN (GOLENOW)          |                           |                   | 62                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 97                       | 4                          | 34                      |
| WARSAW (MODLIN MASOVIA)           | RYANAIR                   | S                 | 186               | 0        | 0         | 87                         | 8                | 4           | 1                      | 0                      | 1                       | 11                         | 90                       | 7                          | 186                     |
| TOTAL WARSAW (MODLIN MASOVIA)     |                           |                   | 186               | 0        | 0         | 87                         | 8                | 4           | 1                      | 0                      | 1                       | 11                         | 90                       | 7                          | 186                     |
| WROCLAW                           | RYANAIR                   | S                 | 98                | 0        | 0         | 84                         | 15               | 1           | 0                      | 0                      | 0                       | 7                          | 59                       | 19                         | 88                      |
| TOTAL WROCLAW                     |                           |                   | 98                | 0        | 0         | 84                         | 15               | 1           | 0                      | 0                      | 0                       | 7                          | 59                       | 19                         | 88                      |
| TOTAL POLAND                      |                           |                   | 954               | 0        | 0         | 86                         | 10               | 3           | 1                      | 0                      | 0                       | 8                          | 83                       | 9                          | 822                     |
| PORTUGAL(EXCLUDING MADEIRA)       |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AZORES PONTA DELGADA              | RYANAIR                   | S                 | 10                | 0        | 0         | 40                         | 10               | 40          | 10                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| TOTAL AZORES PONTA DELGADA        |                           |                   | 10                | 0        | 0         | 40                         | 10               | 40          | 10                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| FARO                              | RYANAIR                   | S                 | 108               | 0        | 0         | 81                         | 17               | 1           | 0                      | 0                      | 1                       | 11                         | 75                       | 10                         | 108                     |
|                                   | THOMSON AIRWAYS LTD       | C                 | 10                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 7                          | 88                       | 3                          | 8                       |
| TOTAL FARO                        |                           |                   | 118               | 0        | 0         | 81                         | 17               | 1           | 0                      | 0                      | 1                       | 11                         | 76                       | 10                         | 116                     |
| LISBON                            | RYANAIR                   | S                 | 186               | 0        | 0         | 88                         | 9                | 3           | 1                      | 0                      | 0                       | 6                          | 65                       | 16                         | 124                     |
| TOTAL LISBON                      |                           |                   | 186               | 0        | 0         | 88                         | 9                | 3           | 1                      | 0                      | 0                       | 6                          | 65                       | 16                         | 124                     |
| OPORTO (PORTUGAL)                 | RYANAIR                   | S                 | 124               | 0        | 0         | 76                         | 14               | 7           | 2                      | 1                      | 1                       | 17                         | 65                       | 16                         | 124                     |
| TOTAL OPORTO (PORTUGAL)           |                           |                   | 124               | 0        | 0         | 76                         | 14               | 7           | 2                      | 1                      | 1                       | 17                         | 65                       | 16                         | 124                     |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                           |                   | 438               | 0        | 0         | 82                         | 12               | 4           | 1                      | 0                      | 0                       | 11                         | 69                       | 14                         | 364                     |
| REPUBLIC OF MOLDOVA               |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHISINAU (KISHINEV)               | AIR MOLDOVA INTERNATIONAL | S                 | 26                | 0        | 0         | 73                         | 19               | 8           | 0                      | 0                      | 0                       | 7                          | 72                       | 16                         | 18                      |
| TOTAL CHISINAU (KISHINEV)         |                           |                   | 26                | 0        | 0         | 73                         | 19               | 8           | 0                      | 0                      | 0                       | 7                          | 72                       | 16                         | 18                      |
| TOTAL REPUBLIC OF MOLDOVA         |                           |                   | 26                | 0        | 0         | 73                         | 19               | 8           | 0                      | 0                      | 0                       | 7                          | 72                       | 16                         | 18                      |
| REPUBLIC OF MONTENEGRO            |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PODGORICA                         | RYANAIR                   | S                 | 18                | 0        | 0         | 61                         | 33               | 6           | 0                      | 0                      | 0                       | 13                         | 67                       | 14                         | 18                      |
| TOTAL PODGORICA                   |                           |                   | 18                | 0        | 0         | 61                         | 33               | 6           | 0                      | 0                      | 0                       | 13                         | 67                       | 14                         | 18                      |
| TOTAL REPUBLIC OF MONTENEGRO      |                           |                   | 18                | 0        | 0         | 61                         | 33               | 6           | 0                      | 0                      | 0                       | 13                         | 67                       | 14                         | 18                      |
| ROMANIA                           |                           |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (OTOPENI)               | RYANAIR                   | S                 | 124               | 0        | 0         | 83                         | 10               | 6           | 2                      | 0                      | 0                       | 10                         | 73                       | 12                         | 62                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | MAY 2014                   |                         |          |
|---------------------------|-----------------------------|-------------------|-------------------|------------|----------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                           |                             |                   | UNMATCHED         |            | Early<br>to 15 | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                           |                             |                   | MATCHED           | Actual (7) |                |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL BUCHAREST (OTOPENI) |                             |                   | 124               | 0          | 0              | 83                         | 10          | 6                      | 2                      | 0                       | 0                          | 10                       | 73                         | 12                      | 62       |
| TOTAL ROMANIA             |                             |                   | 124               | 0          | 0              | 83                         | 10          | 6                      | 2                      | 0                       | 0                          | 10                       | 73                         | 12                      | 62       |
| SLOVAK REPUBLIC           |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BRATISLAVA                | RYANAIR                     | S                 | 124               | 0          | 0              | 73                         | 19          | 6                      | 0                      | 0                       | 2                          | 20                       | 80                         | 12                      | 108      |
| TOTAL BRATISLAVA          |                             |                   | 124               | 0          | 0              | 73                         | 19          | 6                      | 0                      | 0                       | 2                          | 20                       | 80                         | 12                      | 108      |
| TOTAL SLOVAK REPUBLIC     |                             |                   | 124               | 0          | 0              | 73                         | 19          | 6                      | 0                      | 0                       | 2                          | 20                       | 80                         | 12                      | 108      |
| SLOVENIA                  |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| LJUBLJANA                 | EASYJET AIRLINE COMPANY LTD | S                 | 62                | 0          | 0              | 77                         | 11          | 5                      | 3                      | 3                       | 0                          | 20                       | 79                         | 12                      | 62       |
| TOTAL LJUBLJANA           |                             |                   | 62                | 0          | 0              | 77                         | 11          | 5                      | 3                      | 3                       | 0                          | 20                       | 79                         | 12                      | 62       |
| TOTAL SLOVENIA            |                             |                   | 62                | 0          | 0              | 77                         | 11          | 5                      | 3                      | 3                       | 0                          | 20                       | 79                         | 12                      | 62       |
| SPAIN                     |                             |                   |                   |            |                |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| ALICANTE                  | RYANAIR                     | S                 | 124               | 0          | 0              | 85                         | 10          | 4                      | 1                      | 0                       | 1                          | 11                       | 87                         | 6                       | 118      |
| TOTAL ALICANTE            |                             |                   | 124               | 0          | 0              | 85                         | 10          | 4                      | 1                      | 0                       | 1                          | 11                       | 87                         | 6                       | 118      |
| ALMERIA                   | RYANAIR                     | S                 | 18                | 0          | 0              | 61                         | 28          | 6                      | 0                      | 0                       | 6                          | 35                       | 33                         | 25                      | 18       |
| TOTAL ALMERIA             |                             |                   | 18                | 0          | 0              | 61                         | 28          | 6                      | 0                      | 0                       | 6                          | 35                       | 33                         | 25                      | 18       |
| ASTURIAS                  | EASYJET AIRLINE COMPANY LTD | S                 | 58                | 0          | 0              | 84                         | 10          | 5                      | 0                      | 0                       | 0                          | 6                        | 94                         | 3                       | 62       |
| TOTAL ASTURIAS            |                             |                   | 58                | 0          | 0              | 84                         | 10          | 5                      | 0                      | 0                       | 0                          | 6                        | 94                         | 3                       | 62       |
| BARCELONA                 | RYANAIR                     | S                 | 248               | 0          | 0              | 80                         | 10          | 5                      | 4                      | 0                       | 1                          | 14                       | 78                         | 15                      | 248      |
| TOTAL BARCELONA           |                             |                   | 248               | 0          | 0              | 80                         | 10          | 5                      | 4                      | 0                       | 1                          | 14                       | 78                         | 15                      | 248      |
| BILBAO                    | EASYJET AIRLINE COMPANY LTD | S                 | 104               | 0          | 0              | 84                         | 12          | 0                      | 3                      | 2                       | 0                          | 11                       | 89                         | 4                       | 114      |
| TOTAL BILBAO              |                             |                   | 104               | 0          | 0              | 84                         | 12          | 0                      | 3                      | 2                       | 0                          | 11                       | 89                         | 4                       | 114      |
| GIRONA                    | RYANAIR                     | S                 | 46                | 0          | 0              | 98                         | 2           | 0                      | 0                      | 0                       | 0                          | 3                        | 82                         | 13                      | 62       |
| TOTAL GIRONA              |                             |                   | 46                | 0          | 0              | 98                         | 2           | 0                      | 0                      | 0                       | 0                          | 3                        | 82                         | 13                      | 62       |
| IBIZA                     | EASYJET AIRLINE COMPANY LTD | S                 | 71                | 0          | 0              | 90                         | 6           | 1                      | 3                      | 0                       | 0                          | 7                        | 81                         | 12                      | 77       |
|                           | RYANAIR                     | S                 | 80                | 0          | 0              | 80                         | 15          | 4                      | 0                      | 1                       | 0                          | 10                       | 72                         | 21                      | 74       |
|                           | THOMSON AIRWAYS LTD         | C                 | 12                | 0          | 0              | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 80                         | 9                       | 10       |
| TOTAL IBIZA               |                             |                   | 163               | 0          | 0              | 86                         | 10          | 2                      | 1                      | 1                       | 0                          | 8                        | 77                         | 15                      | 168      |
| JEREZ                     | RYANAIR                     | S                 | 36                | 0          | 0              | 75                         | 22          | 3                      | 0                      | 0                       | 0                          | 10                       | 53                         | 17                      | 34       |
| TOTAL JEREZ               |                             |                   | 36                | 0          | 0              | 75                         | 22          | 3                      | 0                      | 0                       | 0                          | 10                       | 53                         | 17                      | 34       |
| MADRID                    | RYANAIR                     | S                 | 248               | 0          | 0              | 72                         | 14          | 9                      | 4                      | 1                       | 0                          | 19                       | 70                         | 12                      | 250      |
| TOTAL MADRID              |                             |                   | 248               | 0          | 0              | 72                         | 14          | 9                      | 4                      | 1                       | 0                          | 19                       | 70                         | 12                      | 250      |
| MAHON                     | THOMAS COOK AIRLINES LTD    | C                 | 6                 | 0          | 0              | 67                         | 0           | 17                     | 17                     | 0                       | 0                          | 18                       | 64                         | 26                      | 11       |
|                           | THOMSON AIRWAYS LTD         | C                 | 16                | 0          | 0              | 94                         | 0           | 0                      | 6                      | 0                       | 0                          | 8                        | 100                        | 6                       | 16       |
| TOTAL MAHON               |                             |                   | 22                | 0          | 0              | 86                         | 0           | 5                      | 9                      | 0                       | 0                          | 11                       | 85                         | 14                      | 27       |
| MALAGA                    | EASYJET AIRLINE COMPANY LTD | S                 | 71                | 0          | 0              | 93                         | 7           | 0                      | 0                      | 0                       | 0                          | 3                        | 88                         | 7                       | 88       |
|                           | RYANAIR                     | S                 | 124               | 0          | 0              | 80                         | 15          | 4                      | 2                      | 0                       | 0                          | 10                       | 78                         | 10                      | 137      |
| TOTAL MALAGA              |                             |                   | 195               | 0          | 0              | 85                         | 12          | 3                      | 1                      | 0                       | 0                          | 7                        | 82                         | 9                       | 225      |
| MURCIA SAN JAVIER         | RYANAIR                     | S                 | 80                | 0          | 0              | 93                         | 6           | 1                      | 0                      | 0                       | 0                          | 5                        | 89                         | 7                       | 80       |

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                             |                   | MATCHED           |          | UNMATCHED | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MURCIA SAN JAVIER              |                             |                   | 80                | 0        | 0         | 93                         | 6                | 1           | 0                      | 0                      | 0                       | 5                          | 89                       | 7                          | 80                      |
| PALMA DE MALLORCA                    | EASYJET AIRLINE COMPANY LTD | S                 | 84                | 0        | 0         | 82                         | 7                | 7           | 4                      | 0                      | 0                       | 10                         | 80                       | 10                         | 98                      |
|                                      | RYANAIR                     | S                 | 98                | 0        | 0         | 77                         | 14               | 7           | 2                      | 0                      | 0                       | 13                         | 75                       | 15                         | 106                     |
|                                      | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 70                       | 57                         | 10                      |
|                                      | THOMSON AIRWAYS LTD         | C                 | 20                | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 78                       | 36                         | 18                      |
| TOTAL PALMA DE MALLORCA              |                             |                   | 206               | 0        | 0         | 79                         | 12               | 6           | 2                      | 0                      | 11                      | 77                         | 16                       | 232                        |                         |
| REUS                                 | RYANAIR                     | S                 | 26                | 0        | 0         | 77                         | 8                | 15          | 0                      | 0                      | 0                       | 14                         | 95                       | 4                          | 44                      |
| TOTAL REUS                           |                             |                   | 26                | 0        | 0         | 77                         | 8                | 15          | 0                      | 0                      | 14                      | 95                         | 4                        | 44                         |                         |
| SANTANDER                            | RYANAIR                     | S                 | 62                | 0        | 1         | 81                         | 15               | 2           | 3                      | 0                      | 0                       | 11                         | 92                       | 7                          | 62                      |
| TOTAL SANTANDER                      |                             |                   | 62                | 0        | 1         | 81                         | 15               | 2           | 3                      | 0                      | 11                      | 92                         | 7                        | 62                         |                         |
| SANTIAGO DE COMPOSTELA (SPAIN)       | RYANAIR                     | S                 | 44                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 89                       | 5                          | 44                      |
| TOTAL SANTIAGO DE COMPOSTELA (SPAIN) |                             |                   | 44                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 6                       | 89                         | 5                        | 44                         |                         |
| SEVILLE                              | RYANAIR                     | S                 | 62                | 0        | 0         | 89                         | 0                | 8           | 3                      | 0                      | 0                       | 10                         | 79                       | 9                          | 62                      |
| TOTAL SEVILLE                        |                             |                   | 62                | 0        | 0         | 89                         | 0                | 8           | 3                      | 0                      | 10                      | 79                         | 9                        | 62                         |                         |
| VALENCIA                             | RYANAIR                     | S                 | 62                | 0        | 0         | 74                         | 18               | 5           | 2                      | 0                      | 2                       | 17                         | 82                       | 16                         | 72                      |
| TOTAL VALENCIA                       |                             |                   | 62                | 0        | 0         | 74                         | 18               | 5           | 2                      | 0                      | 2                       | 17                         | 82                       | 16                         | 72                      |
| ZARAGOZA                             | RYANAIR                     | S                 | 44                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 3                          | 69                       | 13                         | 42                      |
| TOTAL ZARAGOZA                       |                             |                   | 44                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 3                       | 69                         | 13                       | 42                         |                         |
| TOTAL SPAIN                          |                             |                   | 1848              | 0        | 1         | 82                         | 11               | 4           | 2                      | 0                      | 11                      | 80                         | 11                       | 1964                       |                         |
| SPAIN(CANARY ISLANDS)                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                             | RYANAIR                     | S                 | 52                | 0        | 0         | 73                         | 19               | 8           | 0                      | 0                      | 0                       | 11                         | 83                       | 11                         | 48                      |
|                                      | THOMAS COOK AIRLINES LTD    | S                 | 11                | 0        | 0         | 82                         | 0                | 9           | 9                      | 0                      | 0                       | 21                         | 80                       | 10                         | 10                      |
|                                      | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 9                          | 73                       | 15                         | 11                      |
| TOTAL ARRECIFE                       |                             |                   | 71                | 0        | 0         | 76                         | 15               | 7           | 1                      | 0                      | 12                      | 81                         | 11                       | 69                         |                         |
| FUERTEVENTURA                        | RYANAIR                     | S                 | 36                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 3                          | 72                       | 15                         | 36                      |
|                                      | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 2                          | 8                       |
| TOTAL FUERTEVENTURA                  |                             |                   | 44                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 3                       | 77                         | 13                       | 44                         |                         |
| LAS PALMAS                           | RYANAIR                     | S                 | 44                | 0        | 0         | 75                         | 16               | 9           | 0                      | 0                      | 0                       | 9                          | 78                       | 9                          | 46                      |
|                                      | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 88                         | 0                | 0           | 13                     | 0                      | 0                       | 22                         | 75                       | 5                          | 8                       |
| TOTAL LAS PALMAS                     |                             |                   | 52                | 0        | 0         | 77                         | 13               | 8           | 2                      | 0                      | 11                      | 78                         | 8                        | 54                         |                         |
| TENERIFE (SURREINA SOFIA)            | RYANAIR                     | S                 | 72                | 0        | 0         | 85                         | 14               | 0           | 0                      | 0                      | 1                       | 11                         | 82                       | 11                         | 72                      |
|                                      | THOMAS COOK AIRLINES LTD    | S                 | 18                | 0        | 0         | 72                         | 28               | 0           | 0                      | 0                      | 0                       | 10                         | 80                       | 12                         | 10                      |
|                                      | THOMSON AIRWAYS LTD         | C                 | 10                | 0        | 0         | 70                         | 10               | 20          | 0                      | 0                      | 0                       | 12                         | 80                       | 8                          | 10                      |
| TOTAL TENERIFE (SURREINA SOFIA)      |                             |                   | 100               | 0        | 0         | 81                         | 16               | 2           | 0                      | 0                      | 1                       | 11                         | 82                       | 11                         | 92                      |
| TOTAL SPAIN(CANARY ISLANDS)          |                             |                   | 267               | 0        | 0         | 81                         | 14               | 4           | 1                      | 0                      | 10                      | 80                         | 11                       | 259                        |                         |
| SWEDEN                               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG (LANDVETTER)                | RYANAIR                     | S                 | 124               | 0        | 0         | 90                         | 6                | 2           | 2                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL GOTEBORG (LANDVETTER)          |                             |                   | 124               | 0        | 0         | 90                         | 6                | 2           | 2                      | 0                      | 0                       | 6                          | 0                        | 0                          |                         |
| SKELLEFTEA                           | RYANAIR                     | S                 | 18                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 89                       | 4                          | 18                      |

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL SKELLEFTEA               |                             |                   | 18                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 89                       | 4                          | 18                      |
| STOCKHOLM (SKAVSTA)            | RYANAIR                     | S                 | 124               | 0          | 0        | 86                         | 10               | 3           | 0                      | 0                      | 1                       | 11                         | 89                       | 7                          | 124                     |
| TOTAL STOCKHOLM (SKAVSTA)      |                             |                   | 124               | 0          | 0        | 86                         | 10               | 3           | 0                      | 0                      | 1                       | 11                         | 89                       | 7                          | 124                     |
| VASTERAS                       | RYANAIR                     | S                 | 36                | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 80                       | 8                          | 44                      |
| TOTAL VASTERAS                 |                             |                   | 36                | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 80                       | 8                          | 44                      |
| TOTAL SWEDEN                   |                             |                   | 302               | 0          | 0        | 87                         | 9                | 2           | 1                      | 0                      | 0                       | 8                          | 88                       | 7                          | 336                     |
| SWITZERLAND                    |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BALE MULHOUSE                  | RYANAIR                     | S                 | 62                | 0          | 0        | 85                         | 11               | 0           | 3                      | 0                      | 0                       | 11                         | 58                       | 15                         | 62                      |
| TOTAL BALE MULHOUSE            |                             |                   | 62                | 2          | 2        | 85                         | 11               | 0           | 3                      | 0                      | 0                       | 11                         | 59                       | 15                         | 63                      |
| TOTAL SWITZERLAND              |                             |                   | 62                | 6          | 5        | 85                         | 11               | 0           | 3                      | 0                      | 0                       | 11                         | 59                       | 15                         | 63                      |
| TUNISIA                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENFIDHA - HAMMAMET INTL        | THOMAS COOK AIRLINES LTD    | C                 | 12                | 0          | 0        | 50                         | 17               | 25          | 8                      | 0                      | 0                       | 20                         | 67                       | 179                        | 9                       |
|                                | THOMSON AIRWAYS LTD         | C                 | 17                | 0          | 0        | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 1                          | 8                       |
| TOTAL ENFIDHA - HAMMAMET INTL  |                             |                   | 29                | 0          | 0        | 72                         | 14               | 10          | 3                      | 0                      | 0                       | 12                         | 82                       | 95                         | 17                      |
| TOTAL TUNISIA                  |                             |                   | 29                | 0          | 0        | 72                         | 14               | 10          | 3                      | 0                      | 0                       | 12                         | 82                       | 95                         | 17                      |
| TURKEY                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                        | THOMAS COOK AIRLINES LTD    | C                 | 5                 | 0          | 0        | 60                         | 40               | 0           | 0                      | 0                      | 0                       | 12                         | 82                       | 14                         | 17                      |
|                                | THOMSON AIRWAYS LTD         | C                 | 13                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 85                       | 13                         | 13                      |
| TOTAL ANTALYA                  |                             |                   | 18                | 0          | 0        | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 76                       | 14                         | 46                      |
| BODRUM (MILAS)                 | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 82                       | 7                          | 28                      |
|                                | PEGASUS AIRLINES            | S                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 0                          | 3                       |
| TOTAL BODRUM (MILAS)           |                             |                   | 28                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 84                       | 7                          | 31                      |
| DALAMAN                        | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0          | 0        | 83                         | 8                | 0           | 8                      | 0                      | 0                       | 13                         | 94                       | 3                          | 36                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 12                | 0          | 0        | 50                         | 17               | 17          | 17                     | 0                      | 0                       | 28                         | 82                       | 11                         | 17                      |
|                                | THOMSON AIRWAYS LTD         | C                 | 14                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 71                       | 12                         | 17                      |
| TOTAL DALAMAN                  |                             |                   | 62                | 0          | 0        | 81                         | 8                | 3           | 8                      | 0                      | 0                       | 14                         | 87                       | 7                          | 75                      |
| ISTANBUL (SABIHA GOKCEN)       | PEGASUS AIRLINES            | S                 | 142               | 0          | 0        | 59                         | 14               | 20          | 7                      | 0                      | 0                       | 19                         | 69                       | 14                         | 132                     |
| TOTAL ISTANBUL (SABIHA GOKCEN) |                             |                   | 142               | 0          | 0        | 59                         | 14               | 20          | 7                      | 0                      | 0                       | 19                         | 69                       | 14                         | 132                     |
| IZMIR (ADNAN MENDERES)         | PEGASUS AIRLINES            | S                 | 28                | 0          | 0        | 89                         | 4                | 0           | 7                      | 0                      | 0                       | 8                          | 96                       | 2                          | 26                      |
|                                | THOMAS COOK AIRLINES LTD    | C                 | 4                 | 0          | 0        | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 37                         | 50                       | 69                         | 4                       |
| TOTAL IZMIR (ADNAN MENDERES)   |                             |                   | 32                | 0          | 0        | 84                         | 3                | 0           | 13                     | 0                      | 0                       | 12                         | 90                       | 11                         | 30                      |
| TOTAL TURKEY                   |                             |                   | 282               | 0          | 0        | 73                         | 10               | 11          | 7                      | 0                      | 0                       | 14                         | 78                       | 11                         | 314                     |
| UNITED KINGDOM                 |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BELFAST INTERNATIONAL          | EASYJET AIRLINE COMPANY LTD | S                 | 198               | 0          | 0        | 88                         | 7                | 3           | 3                      | 1                      | 0                       | 8                          | 93                       | 5                          | 186                     |
| TOTAL BELFAST INTERNATIONAL    |                             |                   | 198               | 0          | 0        | 88                         | 7                | 3           | 3                      | 1                      | 0                       | 8                          | 93                       | 5                          | 186                     |
| CITY OF DERRY (EGLINTON)       | RYANAIR                     | S                 | 62                | 0          | 0        | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 4                          | 81                       | 14                         | 62                      |
| TOTAL CITY OF DERRY (EGLINTON) |                             |                   | 62                | 0          | 0        | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 4                          | 81                       | 14                         | 62                      |
| DUNDEE                         | LOGANAIR                    | S                 | 94                | 0          | 0        | 89                         | 2                | 5           | 3                      | 0                      | 0                       | 7                          | 92                       | 5                          | 92                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR MAY 2015

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |    | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|----------------------|-----------------------------|-------------------|-------------------|-----------|----|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |                             |                   | MATCHED           | UNMATCHED |    | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |                             |                   | Actual (7)        | Plan (8)  |    |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL DUNDEE         |                             |                   | 94                | 0         | 0  | 89                         | 2                | 5           | 3                      | 0                      | 0                       | 7                          | 92                       | 5                          | 92                      |
| EDINBURGH            | EASYJET AIRLINE COMPANY LTD | S                 | 177               | 1         | 0  | 91                         | 5                | 3           | 1                      | 0                      | 0                       | 5                          | 78                       | 10                         | 220                     |
|                      | RYANAIR                     | S                 | 186               | 0         | 0  | 72                         | 24               | 3           | 2                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL EDINBURGH      |                             |                   | 363               | 2         | 0  | 81                         | 14               | 3           | 1                      | 0                      | 0                       | 8                          | 78                       | 10                         | 220                     |
| GLASGOW              | EASYJET AIRLINE COMPANY LTD | S                 | 140               | 0         | 0  | 81                         | 7                | 8           | 3                      | 1                      | 0                       | 11                         | 80                       | 14                         | 180                     |
|                      | RYANAIR                     | S                 | 186               | 0         | 0  | 61                         | 24               | 11          | 4                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL GLASGOW        |                             |                   | 326               | 1         | 0  | 70                         | 17               | 10          | 3                      | 0                      | 0                       | 14                         | 80                       | 14                         | 180                     |
| GUERNSEY             | AURIGNY AIR SERVICES        | S                 | 56                | 0         | 0  | 80                         | 5                | 7           | 4                      | 4                      | 0                       | 18                         | 65                       | 17                         | 54                      |
| TOTAL GUERNSEY       |                             |                   | 56                | 0         | 0  | 80                         | 5                | 7           | 4                      | 4                      | 0                       | 18                         | 65                       | 17                         | 54                      |
| ISLE OF MAN          | FLYBE LTD                   | S                 | 148               | 0         | 4  | 87                         | 7                | 3           | 3                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL ISLE OF MAN    |                             |                   | 148               | 0         | 4  | 87                         | 7                | 3           | 3                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| NEWCASTLE            | FLYBE LTD                   | S                 | 100               | 0         | 0  | 94                         | 3                | 2           | 1                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL NEWCASTLE      |                             |                   | 100               | 0         | 0  | 94                         | 3                | 2           | 1                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| NEWQUAY              | FLYBE LTD                   | S                 | 32                | 0         | 0  | 78                         | 13               | 6           | 3                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| TOTAL NEWQUAY        |                             |                   | 32                | 0         | 0  | 78                         | 13               | 6           | 3                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| TOTAL UNITED KINGDOM |                             |                   | 1379              | 3         | 4  | 82                         | 11               | 5           | 2                      | 0                      | 0                       | 9                          | 83                       | 10                         | 794                     |
| TOTAL STANSTED       |                             |                   | 13033             | 22        | 15 | 82                         | 11               | 4           | 2                      | 0                      | 0                       | 10                         | 80                       | 11                         | 12310                   |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |  |
|--------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                                |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                                |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| AALBORG                        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | A        | 9                 | 0        | 0         | 11                         | 44            | 22            | 22               | 0                | 0                 | 37                   | 89            | 8                    | 9                  |  |  |
|                                | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | D        | 9                 | 0        | 0         | 56                         | 22            | 22            | 0                | 0                | 0                 | 14                   | 89            | 7                    | 9                  |  |  |
| <b>TOTAL AALBORG</b>           |                   |                             |                |          | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>     | <b>22</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>26</b>            | <b>89</b>     | <b>7</b>             | <b>7</b>           |  |  |
| AARHUS (TIRSTRUP)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 87                         | 6             | 6             | 0                | 0                | 0                 | 7                    | 100           | 1                    | 31                 |  |  |
|                                | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0         | 87                         | 10            | 3             | 0                | 0                | 0                 | 7                    | 97            | 3                    | 31                 |  |  |
|                                | MANCHESTER        | SUN AIR OF SCANDINAVIA      | S              | A        | 21                | 0        | 0         | 76                         | 14            | 5             | 5                | 0                | 0                 | 11                   | 94            | 5                    | 18                 |  |  |
|                                | MANCHESTER        | SUN AIR OF SCANDINAVIA      | S              | D        | 21                | 0        | 0         | 86                         | 5             | 10            | 0                | 0                | 0                 | 7                    | 95            | 4                    | 19                 |  |  |
| <b>TOTAL AARHUS (TIRSTRUP)</b> |                   |                             |                |          | <b>104</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>      | <b>6</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>97</b>     | <b>3</b>             | <b>3</b>           |  |  |
| ABERDEEN                       |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 92                   | 4             | 61                   |                    |  |  |
|                                | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 2                 | 0        | 0         | 0                          | 0             | 100           | 0                | 0                | 0                 | 50                   | 91            | 6                    | 64                 |  |  |
|                                | BRISTOL           | BMI REGIONAL                | S              | A        | 44                | 0        | 0         | 80                         | 9             | 5             | 7                | 0                | 0                 | 14                   | 82            | 14                   | 45                 |  |  |
|                                | BRISTOL           | BMI REGIONAL                | S              | D        | 44                | 0        | 0         | 75                         | 11            | 7             | 7                | 0                | 0                 | 16                   | 82            | 13                   | 45                 |  |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 241               | 0        | 0         | 75                         | 10            | 10            | 6                | 0                | 0                 | 13                   | 77            | 11                   | 245                |  |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 241               | 0        | 1         | 78                         | 11            | 8             | 3                | 0                | 0                 | 10                   | 82            | 9                    | 245                |  |  |
|                                | CARDIFF WALE      | EASTERN AIRWAYS             | S              | D        | 21                | 0        | 1         | 90                         | 5             | 0             | 0                | 5                | 0                 | 14                   | 86            | 14                   | 21                 |  |  |
|                                | DURHAM TEES       | EASTERN AIRWAYS             | S              | A        | 76                | 0        | 1         | 88                         | 4             | 5             | 3                | 0                | 0                 | 9                    | 96            | 4                    | 83                 |  |  |
|                                | DURHAM TEES       | EASTERN AIRWAYS             | S              | D        | 77                | 0        | 1         | 91                         | 6             | 0             | 3                | 0                | 0                 | 9                    | 99            | 3                    | 83                 |  |  |
|                                | EAST MIDLAND      | EASTERN AIRWAYS             | S              | A        | 56                | 0        | 2         | 93                         | 5             | 2             | 0                | 0                | 0                 | 4                    | 88            | 6                    | 60                 |  |  |
|                                | EAST MIDLAND      | EASTERN AIRWAYS             | S              | D        | 56                | 0        | 2         | 88                         | 2             | 0             | 2                | 7                | 2                 | 36                   | 95            | 4                    | 60                 |  |  |
|                                | LEEDS BRADFO      | EASTERN AIRWAYS             | S              | A        | 60                | 0        | 3         | 93                         | 3             | 3             | 0                | 0                | 0                 | 5                    | 84            | 7                    | 63                 |  |  |
|                                | LEEDS BRADFO      | EASTERN AIRWAYS             | S              | D        | 65                | 0        | 3         | 80                         | 6             | 6             | 8                | 0                | 0                 | 13                   | 89            | 6                    | 61                 |  |  |
|                                | MANCHESTER        | EASTERN AIRWAYS             | C              | A        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 11                   | 0             | 34                   | 2                  |  |  |
|                                | MANCHESTER        | EASTERN AIRWAYS             | C              | D        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 7                    | 100           | 5                    | 2                  |  |  |
|                                | NEWCASTLE         | EASTERN AIRWAYS             | S              | A        | 73                | 0        | 0         | 78                         | 11            | 5             | 4                | 1                | 0                 | 13                   | 80            | 13                   | 84                 |  |  |
|                                | NEWCASTLE         | EASTERN AIRWAYS             | S              | D        | 67                | 4        | 1         | 81                         | 0             | 9             | 9                | 1                | 0                 | 18                   | 84            | 14                   | 85                 |  |  |
|                                | SOUTHAMPTON       | EASTERN AIRWAYS             | S              | A        | 47                | 0        | 0         | 83                         | 6             | 11            | 0                | 0                | 0                 | 9                    | 25            | 27                   | 4                  |  |  |
|                                | SOUTHAMPTON       | EASTERN AIRWAYS             | S              | D        | 40                | 0        | 7         | 68                         | 23            | 10            | 0                | 0                | 0                 | 11                   | 85            | 8                    | 33                 |  |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 57                | 0        | 0         | 65                         | 18            | 14            | 4                | 0                | 0                 | 13                   | 86            | 12                   | 57                 |  |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 57                | 0        | 0         | 63                         | 19            | 16            | 2                | 0                | 0                 | 14                   | 88            | 13                   | 57                 |  |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 65                         | 26            | 10            | 0                | 0                | 0                 | 11                   | 58            | 17                   | 31                 |  |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 84                         | 10            | 6             | 0                | 0                | 0                 | 8                    | 65            | 17                   | 31                 |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |  |
|--------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                      |                   |                             |                |          | Actual (7)        | Plan (8) |                  | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                      |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
| ABERDEEN                             |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                      | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 26                | 0        | 0                | 81                         | 12            | 0                | 8                | 0                 | 0                    | 14            | 72                   | 9                  | 25        |  |
|                                      | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 26                | 0        | 0                | 73                         | 19            | 0                | 8                | 0                 | 0                    | 17            | 76                   | 10                 | 25        |  |
|                                      | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 85                | 0        | 0                | 89                         | 4             | 1                | 5                | 1                 | 0                    | 9             | 88                   | 6                  | 102       |  |
|                                      | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 85                | 0        | 0                | 79                         | 6             | 11               | 5                | 0                 | 0                    | 13            | 80                   | 12                 | 103       |  |
|                                      | JERSEY            | FLYBE LTD                   | S              | A        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 0             | 67                   | 14                 | 3         |  |
|                                      | JERSEY            | FLYBE LTD                   | S              | D        | 4                 | 0        | 0                | 50                         | 50            | 0                | 0                | 0                 | 0                    | 16            | 67                   | 26                 | 3         |  |
|                                      | LONDON CITY       | FLYBE LTD                   | S              | A        | 70                | 0        | 0                | 97                         | 1             | 1                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |           |  |
|                                      | LONDON CITY       | FLYBE LTD                   | S              | D        | 70                | 0        | 0                | 84                         | 13            | 3                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |  |
|                                      | MANCHESTER        | FLYBE LTD                   | S              | A        | 133               | 0        | 0                | 88                         | 4             | 5                | 4                | 0                 | 0                    | 8             | 88                   | 6                  | 147       |  |
|                                      | MANCHESTER        | FLYBE LTD                   | S              | D        | 133               | 0        | 0                | 83                         | 6             | 7                | 4                | 0                 | 0                    | 10            | 82                   | 9                  | 147       |  |
|                                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 93                | 0        | 0                | 86                         | 4             | 4                | 5                | 0                 | 0                    | 8             | 84                   | 8                  | 92        |  |
|                                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 92                | 0        | 1                | 97                         | 1             | 1                | 1                | 0                 | 0                    | 2             | 90                   | 5                  | 92        |  |
| <b>TOTAL ABERDEEN</b>                |                   |                             |                |          | <b>2215</b>       | <b>7</b> | <b>23</b>        | <b>82</b>                  | <b>8</b>      | <b>6</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>84</b>            | <b>9</b>           | <b>9</b>  |  |
| ABU DHABI INTERNATIONAL              |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                      | HEATHROW          | ETIHAD AIRWAYS              | S              | A        | 93                | 0        | 0                | 31                         | 24            | 35               | 10               | 0                 | 0                    | 29            | 60                   | 17                 | 93        |  |
|                                      | HEATHROW          | ETIHAD AIRWAYS              | S              | D        | 93                | 0        | 0                | 52                         | 20            | 20               | 8                | 0                 | 0                    | 20            | 71                   | 11                 | 93        |  |
|                                      | MANCHESTER        | ETIHAD AIRWAYS              | S              | A        | 62                | 0        | 0                | 66                         | 21            | 11               | 2                | 0                 | 0                    | 14            | 68                   | 13                 | 62        |  |
|                                      | MANCHESTER        | ETIHAD AIRWAYS              | S              | D        | 62                | 0        | 0                | 68                         | 19            | 11               | 2                | 0                 | 0                    | 13            | 79                   | 6                  | 62        |  |
| <b>TOTAL ABU DHABI INTERNATIONAL</b> |                   |                             |                |          | <b>310</b>        | <b>0</b> | <b>0</b>         | <b>52</b>                  | <b>21</b>     | <b>21</b>        | <b>6</b>         | <b>0</b>          | <b>0</b>             | <b>20</b>     | <b>69</b>            | <b>12</b>          | <b>12</b> |  |
| ABUJA                                |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 29                | 0        | 0                | 76                         | 10            | 7                | 3                | 3                 | 0                    | 21            | 83                   | 13                 | 30        |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0                | 81                         | 16            | 3                | 0                | 0                 | 0                    | 8             | 77                   | 12                 | 31        |  |
| <b>TOTAL ABUJA</b>                   |                   |                             |                |          | <b>60</b>         | <b>0</b> | <b>0</b>         | <b>78</b>                  | <b>13</b>     | <b>5</b>         | <b>2</b>         | <b>2</b>          | <b>0</b>             | <b>14</b>     | <b>80</b>            | <b>13</b>          | <b>13</b> |  |
| ACCRA                                |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 32                | 0        | 0                | 84                         | 13            | 0                | 3                | 0                 | 0                    | 12            | 59                   | 15                 | 32        |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0                | 26                         | 26            | 32               | 16               | 0                 | 0                    | 36            | 24                   | 48                 | 33        |  |
| <b>TOTAL ACCRA</b>                   |                   |                             |                |          | <b>64</b>         | <b>0</b> | <b>0</b>         | <b>55</b>                  | <b>19</b>     | <b>16</b>        | <b>11</b>        | <b>0</b>          | <b>0</b>             | <b>26</b>     | <b>42</b>            | <b>32</b>          | <b>32</b> |  |
| ADDIS ABABA                          |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                      | HEATHROW          | ETHIOPIAN AIRLINES          | S              | A        | 29                | 0        | 0                | 72                         | 21            | 3                | 0                | 3                 | 0                    | 17            | 81                   | 11                 | 27        |  |
|                                      | HEATHROW          | ETHIOPIAN AIRLINES          | S              | D        | 29                | 0        | 0                | 79                         | 14            | 3                | 3                | 0                 | 0                    | 7             | 81                   | 10                 | 27        |  |
| <b>TOTAL ADDIS ABABA</b>             |                   |                             |                |          | <b>58</b>         | <b>0</b> | <b>0</b>         | <b>76</b>                  | <b>17</b>     | <b>3</b>         | <b>2</b>         | <b>2</b>          | <b>0</b>             | <b>12</b>     | <b>81</b>            | <b>10</b>          | <b>10</b> |  |
| AGADIR (AL MASSIRA)                  |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                  |                   |                             |                   |             | MATCHED           |           | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                  |                   |                             |                   |             | Actual<br>(7)     | Plan (8)  |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
| AGADIR (AL MASSIRA)              |                   |                             |                   |             |                   |           |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 13                | 0         | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 4                          | 86                  | 9                          | 14                       |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0         | 0         | 69                         | 23                  | 8                   | 0                      | 0                      | 0                       | 14                         | 93                  | 3                          | 14                       |  |
|                                  | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 11                | 0         | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 2                          | 78                  | 7                          | 9                        |  |
|                                  | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 11                | 0         | 0         | 91                         | 9                   | 0                   | 0                      | 0                      | 0                       | 7                          | 89                  | 5                          | 9                        |  |
|                                  | GATWICK           | THOMSON AIRWAYS LTD         | S                 | A           | 8                 | 0         | 0         | 88                         | 0                   | 13                  | 0                      | 0                      | 0                       | 4                          | 89                  | 8                          | 9                        |  |
|                                  | GATWICK           | THOMSON AIRWAYS LTD         | S                 | D           | 8                 | 0         | 0         | 88                         | 0                   | 13                  | 0                      | 0                      | 0                       | 10                         | 89                  | 11                         | 9                        |  |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD         | S                 | A           | 8                 | 0         | 0         | 88                         | 0                   | 13                  | 0                      | 0                      | 0                       | 6                          | 78                  | 19                         | 9                        |  |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD         | S                 | D           | 8                 | 0         | 0         | 88                         | 0                   | 13                  | 0                      | 0                      | 0                       | 8                          | 78                  | 20                         | 9                        |  |
| <b>TOTAL AGADIR (AL MASSIRA)</b> |                   |                             |                   |             | <b>80</b>         | <b>0</b>  | <b>0</b>  | <b>89</b>                  | <b>5</b>            | <b>6</b>            | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>85</b>           | <b>10</b>                  | <b>10</b>                |  |
| AHMEDABAD                        |                   |                             |                   |             |                   |           |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
| AJACCIO                          |                   |                             |                   |             |                   |           |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 5                 | 0         | 0         | 60                         | 20                  | 20                  | 0                      | 0                      | 0                       | 19                         | 100                 | 0                          | 4                        |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 5                 | 0         | 1         | 60                         | 20                  | 20                  | 0                      | 0                      | 0                       | 16                         | 75                  | 9                          | 4                        |  |
| <b>TOTAL AJACCIO</b>             |                   |                             |                   |             | <b>10</b>         | <b>0</b>  | <b>1</b>  | <b>60</b>                  | <b>20</b>           | <b>20</b>           | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>88</b>           | <b>4</b>                   | <b>4</b>                 |  |
| ALDERNEY                         |                   |                             |                   |             |                   |           |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | SOUTHAMPTON       | AURIGNY AIR SERVICES        | S                 | A           | 96                | 6         | 7         | 67                         | 22                  | 4                   | 4                      | 1                      | 2                       | 45                         | 62                  | 25                         | 107                      |  |
|                                  | SOUTHAMPTON       | AURIGNY AIR SERVICES        | S                 | D           | 95                | 8         | 12        | 78                         | 12                  | 4                   | 3                      | 2                      | 1                       | 31                         | 76                  | 29                         | 103                      |  |
| <b>TOTAL ALDERNEY</b>            |                   |                             |                   |             | <b>191</b>        | <b>14</b> | <b>19</b> | <b>72</b>                  | <b>17</b>           | <b>4</b>            | <b>4</b>               | <b>2</b>               | <b>2</b>                | <b>38</b>                  | <b>69</b>           | <b>27</b>                  | <b>27</b>                |  |
| ALESUND                          |                   |                             |                   |             |                   |           |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 9                 | 0         | 0         | 33                         | 44                  | 11                  | 0                      | 11                     | 0                       | 45                         | 78                  | 7                          | 9                        |  |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 9                 | 0         | 0         | 78                         | 11                  | 11                  | 0                      | 0                      | 0                       | 10                         | 100                 | 1                          | 9                        |  |
| <b>TOTAL ALESUND</b>             |                   |                             |                   |             | <b>18</b>         | <b>0</b>  | <b>0</b>  | <b>56</b>                  | <b>28</b>           | <b>11</b>           | <b>0</b>               | <b>6</b>               | <b>0</b>                | <b>28</b>                  | <b>89</b>           | <b>4</b>                   | <b>4</b>                 |  |
| ALGHERO (FERTILIA)               |                   |                             |                   |             |                   |           |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | STANSTED          | RYANAIR                     | S                 | A           | 22                | 0         | 0         | 77                         | 9                   | 14                  | 0                      | 0                      | 0                       | 12                         | 88                  | 10                         | 17                       |  |
|                                  | STANSTED          | RYANAIR                     | S                 | D           | 22                | 0         | 0         | 82                         | 18                  | 0                   | 0                      | 0                      | 0                       | 9                          | 65                  | 40                         | 17                       |  |
|                                  | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0         | 0         | 50                         | 25                  | 25                  | 0                      | 0                      | 0                       | 16                         | 100                 | 6                          | 4                        |  |
|                                  | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0         | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 6                          | 80                  | 6                          | 5                        |  |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0         | 0         | 25                         | 50                  | 25                  | 0                      | 0                      | 0                       | 25                         | 0                   | 0                          | 0                        |  |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0         | 0         | 40                         | 40                  | 20                  | 0                      | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL ALGHERO (FERTILIA)</b>  |                   |                             |                   |             | <b>62</b>         | <b>0</b>  | <b>0</b>  | <b>73</b>                  | <b>18</b>           | <b>10</b>           | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>           | <b>18</b>                  | <b>18</b>                |  |
| ALGIERS                          |                   |                             |                   |             |                   |           |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | HEATHROW          | AIR ALGERIE                 | S                 | A           | 23                | 0         | 0         | 30                         | 13                  | 30                  | 22                     | 4                      | 0                       | 47                         | 32                  | 30                         | 22                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| ALGIERS              | HEATHROW          | AIR ALGERIE                 | S              | D        | 23                | 0        | 0                          | 52            | 17            | 13               | 13               | 4                 | 0                    | 35            | 45                   | 27                 | 22        |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 28                | 0        | 0                          | 68            | 21            | 7                | 4                | 0                 | 0                    | 14            | 97                   | 2                  | 31        |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 28                | 0        | 0                          | 68            | 25            | 4                | 4                | 0                 | 0                    | 13            | 87                   | 6                  | 31        |
| <b>TOTAL ALGIERS</b> |                   |                             |                |          | <b>102</b>        | <b>1</b> | <b>0</b>                   | <b>56</b>     | <b>20</b>     | <b>13</b>        | <b>10</b>        | <b>2</b>          | <b>0</b>             | <b>26</b>     | <b>70</b>            | <b>14</b>          | <b>14</b> |
| ALICANTE             | GLASGOW           | BA CITYFLYER LTD            | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 100                  | 2                  | 4         |
|                      | GLASGOW           | BA CITYFLYER LTD            | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 100                  | 2                  | 4         |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 50                | 0        | 0                          | 76            | 14            | 4                | 6                | 0                 | 0                    | 15            | 51                   | 21                 | 75        |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 51                | 0        | 0                          | 71            | 18            | 6                | 6                | 0                 | 0                    | 16            | 63                   | 18                 | 76        |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 90            | 0             | 3                | 3                | 0                 | 3                    | 27            | 87                   | 6                  | 31        |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 1                          | 87            | 3             | 6                | 3                | 0                 | 0                    | 8             | 94                   | 5                  | 31        |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 56                | 0        | 0                          | 89            | 7             | 4                | 0                | 0                 | 0                    | 4             | 86                   | 9                  | 63        |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 57                | 0        | 0                          | 81            | 14            | 5                | 0                | 0                 | 0                    | 10            | 84                   | 10                 | 62        |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 89                   | 30                 | 9         |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 89                   | 32                 | 9         |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 109               | 0        | 3                          | 62            | 19            | 12               | 6                | 0                 | 0                    | 17            | 79                   | 12                 | 106       |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 109               | 0        | 2                          | 56            | 22            | 17               | 5                | 1                 | 0                    | 20            | 79                   | 12                 | 107       |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 3             | 94                   | 5                  | 31        |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 84            | 13            | 3                | 0                | 0                 | 0                    | 6             | 94                   | 6                  | 31        |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 87            | 3             | 3                | 6                | 0                 | 0                    | 9             | 94                   | 4                  | 31        |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 97            | 0             | 3                | 0                | 0                 | 0                    | 6             | 90                   | 6                  | 31        |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 46                | 0        | 0                          | 76            | 15            | 4                | 4                | 0                 | 0                    | 10            | 74                   | 16                 | 43        |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 45                | 0        | 0                          | 80            | 9             | 4                | 7                | 0                 | 0                    | 12            | 78                   | 16                 | 45        |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 26                | 0        | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 7             | 81                   | 12                 | 26        |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 26                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 92                   | 8                  | 26        |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 1                          | 84            | 10            | 6                | 0                | 0                 | 0                    | 6             | 90                   | 4                  | 31        |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 81            | 10            | 10               | 0                | 0                 | 0                    | 9             | 87                   | 7                  | 31        |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0         |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 87            | 13            | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |
|                      | EXETER            | FLYBE LTD                   | S              | A        | 15                | 0        | 0                          | 80            | 13            | 0                | 7                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |
|                      | EXETER            | FLYBE LTD                   | S              | D        | 14                | 0        | 1                          | 57            | 43            | 0                | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S              | A        | 21                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 4             | 38                   | 31                 | 24        |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S              | D        | 21                | 0        | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 8             | 42                   | 26                 | 24        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE               | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                       |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                       |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| ALICANTE             |                   |                       |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | BELFAST INTER     | JET2.COM LTD          | S                 | A           | 15                | 0        | 0                          | 87                  | 7                | 7                      | 0                      | 0                       | 0                          | 8                   | 87                         | 5                        | 15      |           |
|                      | BELFAST INTER     | JET2.COM LTD          | S                 | D           | 15                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 1                        | 15      |           |
|                      | EAST MIDLAND      | JET2.COM LTD          | S                 | A           | 26                | 0        | 0                          | 85                  | 12               | 4                      | 0                      | 0                       | 0                          | 4                   | 89                         | 9                        | 28      |           |
|                      | EAST MIDLAND      | JET2.COM LTD          | S                 | D           | 26                | 0        | 0                          | 88                  | 4                | 8                      | 0                      | 0                       | 0                          | 6                   | 86                         | 11                       | 28      |           |
|                      | EDINBURGH         | JET2.COM LTD          | S                 | A           | 17                | 0        | 0                          | 65                  | 12               | 12                     | 12                     | 0                       | 0                          | 21                  | 74                         | 12                       | 19      |           |
|                      | EDINBURGH         | JET2.COM LTD          | S                 | D           | 17                | 0        | 0                          | 82                  | 12               | 6                      | 0                      | 0                       | 0                          | 11                  | 79                         | 11                       | 19      |           |
|                      | GLASGOW           | JET2.COM LTD          | S                 | A           | 22                | 0        | 0                          | 77                  | 14               | 9                      | 0                      | 0                       | 0                          | 8                   | 84                         | 5                        | 25      |           |
|                      | GLASGOW           | JET2.COM LTD          | S                 | D           | 22                | 0        | 0                          | 82                  | 18               | 0                      | 0                      | 0                       | 0                          | 7                   | 80                         | 9                        | 25      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD          | S                 | A           | 41                | 0        | 0                          | 85                  | 7                | 2                      | 2                      | 0                       | 2                          | 34                  | 56                         | 20                       | 48      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD          | S                 | D           | 40                | 0        | 0                          | 85                  | 8                | 8                      | 0                      | 0                       | 0                          | 7                   | 77                         | 15                       | 48      |           |
|                      | MANCHESTER        | JET2.COM LTD          | S                 | A           | 37                | 0        | 0                          | 81                  | 8                | 8                      | 0                      | 3                       | 0                          | 14                  | 61                         | 28                       | 36      |           |
|                      | MANCHESTER        | JET2.COM LTD          | S                 | D           | 38                | 0        | 0                          | 82                  | 8                | 11                     | 0                      | 0                       | 0                          | 9                   | 75                         | 24                       | 36      |           |
|                      | NEWCASTLE         | JET2.COM LTD          | S                 | A           | 37                | 0        | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 5                   | 78                         | 9                        | 36      |           |
|                      | NEWCASTLE         | JET2.COM LTD          | S                 | D           | 37                | 0        | 0                          | 95                  | 5                | 0                      | 0                      | 0                       | 0                          | 6                   | 83                         | 12                       | 36      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES      | S                 | A           | 38                | 0        | 0                          | 79                  | 11               | 5                      | 3                      | 0                       | 3                          | 34                  | 79                         | 15                       | 43      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES      | S                 | D           | 38                | 0        | 0                          | 76                  | 8                | 13                     | 3                      | 0                       | 0                          | 14                  | 65                         | 20                       | 43      |           |
|                      | GATWICK           | MONARCH AIRLINES      | S                 | A           | 48                | 0        | 0                          | 83                  | 8                | 4                      | 4                      | 0                       | 0                          | 9                   | 60                         | 18                       | 48      |           |
|                      | GATWICK           | MONARCH AIRLINES      | S                 | D           | 48                | 0        | 0                          | 83                  | 10               | 2                      | 4                      | 0                       | 0                          | 9                   | 52                         | 23                       | 48      |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES      | S                 | A           | 13                | 0        | 0                          | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 5                   | 0                          | 0                        | 0       |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES      | S                 | D           | 13                | 0        | 0                          | 77                  | 23               | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0       |           |
|                      | LUTON             | MONARCH AIRLINES      | S                 | A           | 28                | 0        | 0                          | 89                  | 7                | 4                      | 0                      | 0                       | 0                          | 5                   | 74                         | 13                       | 27      |           |
|                      | LUTON             | MONARCH AIRLINES      | S                 | D           | 28                | 0        | 0                          | 50                  | 36               | 11                     | 4                      | 0                       | 0                          | 16                  | 48                         | 19                       | 27      |           |
|                      | MANCHESTER        | MONARCH AIRLINES      | S                 | A           | 40                | 0        | 0                          | 85                  | 8                | 8                      | 0                      | 0                       | 0                          | 7                   | 86                         | 11                       | 44      |           |
|                      | MANCHESTER        | MONARCH AIRLINES      | S                 | D           | 40                | 0        | 0                          | 83                  | 10               | 8                      | 0                      | 0                       | 0                          | 9                   | 70                         | 16                       | 44      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | A           | 13                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 79                         | 7                        | 14      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | C                 | A           | 4                 | 0        | 0                          | 75                  | 0                | 0                      | 25                     | 0                       | 0                          | 19                  | 100                        | 0                        | 4       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | D           | 13                | 0        | 0                          | 69                  | 15               | 15                     | 0                      | 0                       | 0                          | 11                  | 86                         | 7                        | 14      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | C                 | D           | 4                 | 0        | 0                          | 75                  | 0                | 0                      | 25                     | 0                       | 0                          | 30                  | 100                        | 2                        | 4       |           |
|                      | BIRMINGHAM        | RYANAIR               | S                 | A           | 40                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 83                         | 7                        | 35      |           |
|                      | BIRMINGHAM        | RYANAIR               | S                 | D           | 40                | 0        | 0                          | 90                  | 10               | 0                      | 0                      | 0                       | 0                          | 5                   | 89                         | 8                        | 35      |           |
|                      | BOURNEMOUT        | RYANAIR               | S                 | A           | 18                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 71                         | 8                        | 17      |           |
|                      | BOURNEMOUT        | RYANAIR               | S                 | D           | 18                | 0        | 0                          | 83                  | 17               | 0                      | 0                      | 0                       | 0                          | 9                   | 82                         | 9                        | 17      |           |
|                      | BRISTOL           | RYANAIR               | S                 | A           | 27                | 0        | 0                          | 81                  | 4                | 11                     | 4                      | 0                       | 0                          | 10                  | 93                         | 4                        | 27      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |         |           |
|----------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                     |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                     |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| ALICANTE             |                   |                     |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | BRISTOL           | RYANAIR             | S                 | D           | 27                | 0        | 0                          | 70                  | 11               | 11                     | 7                      | 0                       | 0                          | 15                  | 81                         | 11                       | 27      |           |
|                      | EAST MIDLAND      | RYANAIR             | S                 | A           | 75                | 0        | 0                          | 80                  | 13               | 5                      | 1                      | 0                       | 0                          | 9                   | 72                         | 12                       | 65      |           |
|                      | EAST MIDLAND      | RYANAIR             | S                 | D           | 75                | 0        | 0                          | 88                  | 12               | 0                      | 0                      | 0                       | 0                          | 8                   | 82                         | 13                       | 66      |           |
|                      | EDINBURGH         | RYANAIR             | S                 | A           | 22                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 82                         | 12                       | 22      |           |
|                      | EDINBURGH         | RYANAIR             | S                 | D           | 22                | 0        | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 7                   | 86                         | 14                       | 22      |           |
|                      | LEEDS BRADFO      | RYANAIR             | S                 | A           | 22                | 0        | 0                          | 86                  | 9                | 5                      | 0                      | 0                       | 0                          | 7                   | 100                        | 3                        | 16      |           |
|                      | LEEDS BRADFO      | RYANAIR             | S                 | D           | 22                | 0        | 0                          | 82                  | 18               | 0                      | 0                      | 0                       | 0                          | 8                   | 71                         | 12                       | 17      |           |
|                      | LIVERPOOL (JO     | RYANAIR             | S                 | A           | 31                | 0        | 0                          | 81                  | 16               | 3                      | 0                      | 0                       | 0                          | 8                   | 92                         | 6                        | 36      |           |
|                      | LIVERPOOL (JO     | RYANAIR             | S                 | D           | 31                | 0        | 0                          | 90                  | 6                | 3                      | 0                      | 0                       | 0                          | 8                   | 89                         | 10                       | 36      |           |
|                      | MANCHESTER        | RYANAIR             | S                 | A           | 53                | 0        | 0                          | 81                  | 8                | 11                     | 0                      | 0                       | 0                          | 8                   | 75                         | 13                       | 48      |           |
|                      | MANCHESTER        | RYANAIR             | S                 | D           | 53                | 0        | 0                          | 60                  | 23               | 17                     | 0                      | 0                       | 0                          | 16                  | 73                         | 16                       | 48      |           |
|                      | STANSTED          | RYANAIR             | S                 | A           | 62                | 0        | 0                          | 84                  | 8                | 6                      | 0                      | 0                       | 2                          | 13                  | 88                         | 6                        | 59      |           |
|                      | STANSTED          | RYANAIR             | S                 | D           | 62                | 0        | 0                          | 85                  | 11               | 2                      | 2                      | 0                       | 0                          | 9                   | 86                         | 6                        | 59      |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD | C                 | A           | 9                 | 0        | 0                          | 56                  | 33               | 11                     | 0                      | 0                       | 0                          | 17                  | 80                         | 8                        | 5       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD | C                 | D           | 9                 | 0        | 0                          | 67                  | 22               | 11                     | 0                      | 0                       | 0                          | 15                  | 100                        | 9                        | 5       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 75                         | 10                       | 4       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 12                  | 100                        | 8                        | 4       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD | C                 | A           | 9                 | 0        | 0                          | 44                  | 56               | 0                      | 0                      | 0                       | 0                          | 14                  | 78                         | 13                       | 9       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD | C                 | D           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 0                          | 11                  | 100                        | 7                        | 9       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD | C                 | A           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 89                         | 6                        | 9       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD | C                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 89                         | 5                        | 9       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD | C                 | A           | 9                 | 0        | 0                          | 44                  | 44               | 11                     | 0                      | 0                       | 0                          | 16                  | 78                         | 19                       | 9       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD | C                 | D           | 9                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 8                   | 89                         | 16                       | 9       |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD | C                 | A           | 5                 | 0        | 0                          | 60                  | 20               | 0                      | 20                     | 0                       | 0                          | 25                  | 80                         | 10                       | 5       |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD | C                 | D           | 5                 | 0        | 0                          | 60                  | 20               | 0                      | 20                     | 0                       | 0                          | 19                  | 100                        | 1                        | 5       |           |
|                      | GLASGOW           | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 12                  | 60                         | 12                       | 5       |           |
|                      | GLASGOW           | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 25                  | 75               | 0                      | 0                      | 0                       | 0                          | 18                  | 80                         | 4                        | 5       |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | A           | 13                | 0        | 0                          | 46                  | 38               | 8                      | 8                      | 0                       | 0                          | 23                  | 79                         | 11                       | 14      |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | D           | 13                | 0        | 0                          | 69                  | 23               | 0                      | 8                      | 0                       | 0                          | 17                  | 93                         | 10                       | 14      |           |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD | C                 | A           | 10                | 0        | 0                          | 70                  | 30               | 0                      | 0                      | 0                       | 0                          | 11                  | 78                         | 10                       | 9       |           |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD | C                 | D           | 11                | 0        | 0                          | 82                  | 18               | 0                      | 0                      | 0                       | 0                          | 12                  | 91                         | 5                        | 11      |           |
|                      | CARDIFF WALE      | VUELING AIRLINES    | S                 | A           | 15                | 0        | 0                          | 73                  | 13               | 7                      | 7                      | 0                       | 0                          | 14                  | 50                         | 15                       | 14      |           |
|                      | CARDIFF WALE      | VUELING AIRLINES    | S                 | D           | 15                | 0        | 0                          | 27                  | 53               | 13                     | 7                      | 0                       | 0                          | 26                  | 21                         | 29                       | 14      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|-----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                       |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                       |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
| ALICANTE              |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL ALICANTE</b> |                   |                             |                   |             | <b>2617</b>       | <b>1</b> | <b>8</b>  | <b>80</b>                  | <b>12</b>           | <b>5</b>            | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>78</b>           | <b>12</b>                  | <b>12</b>                |  |
| ALMATY                |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 13                | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 1                          | 75                  | 40                         | 12                       |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 13                | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 1                          | 75                  | 15                         | 12                       |  |
| <b>TOTAL ALMATY</b>   |                   |                             |                   |             | <b>26</b>         | <b>2</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>            | <b>0</b>            | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>67</b>           | <b>22</b>                  | <b>22</b>                |  |
| ALMERIA               |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0         | 84                         | 6                   | 3                   | 3                      | 0                      | 3                       | 19                         | 84                  | 10                         | 31                       |  |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0         | 84                         | 10                  | 3                   | 3                      | 0                      | 0                       | 8                          | 84                  | 11                         | 31                       |  |
|                       | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 9                 | 0        | 0         | 78                         | 11                  | 0                   | 11                     | 0                      | 0                       | 14                         | 89                  | 14                         | 9                        |  |
|                       | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 9                 | 0        | 0         | 89                         | 11                  | 0                   | 0                      | 0                      | 0                       | 3                          | 56                  | 22                         | 9                        |  |
|                       | STANSTED          | RYANAIR                     | S                 | A           | 9                 | 0        | 0         | 44                         | 33                  | 11                  | 0                      | 0                      | 11                      | 61                         | 11                  | 33                         | 9                        |  |
|                       | STANSTED          | RYANAIR                     | S                 | D           | 9                 | 0        | 0         | 78                         | 22                  | 0                   | 0                      | 0                      | 0                       | 9                          | 56                  | 16                         | 9                        |  |
|                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | A           | 2                 | 0        | 0         | 0                          | 50                  | 50                  | 0                      | 0                      | 0                       | 31                         | 50                  | 12                         | 2                        |  |
|                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0        | 0         | 0                          | 0                   | 0                   | 100                    | 0                      | 0                       | 70                         | 100                 | 3                          | 2                        |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | A           | 2                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 2                          | 100                 | 0                          | 2                        |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 3                          | 100                 | 0                          | 2                        |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 4                 | 0        | 0         | 50                         | 25                  | 25                  | 0                      | 0                      | 0                       | 21                         | 80                  | 12                         | 5                        |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 4                 | 0        | 0         | 75                         | 0                   | 25                  | 0                      | 0                      | 0                       | 14                         | 100                 | 2                          | 5                        |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 3                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 2                          | 50                  | 29                         | 4                        |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0         | 50                         | 50                  | 0                   | 0                      | 0                      | 0                       | 13                         | 40                  | 30                         | 5                        |  |
| <b>TOTAL ALMERIA</b>  |                   |                             |                   |             | <b>121</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>13</b>           | <b>5</b>            | <b>4</b>               | <b>0</b>               | <b>2</b>                | <b>17</b>                  | <b>71</b>           | <b>17</b>                  | <b>17</b>                |  |
| AMMAN                 |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0         | 48                         | 35                  | 10                  | 6                      | 0                      | 0                       | 22                         | 54                  | 21                         | 48                       |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 58                         | 26                  | 13                  | 3                      | 0                      | 0                       | 19                         | 57                  | 19                         | 49                       |  |
|                       | HEATHROW          | ROYAL JORDANIAN             | S                 | A           | 31                | 0        | 0         | 42                         | 19                  | 39                  | 0                      | 0                      | 0                       | 27                         | 65                  | 12                         | 31                       |  |
|                       | HEATHROW          | ROYAL JORDANIAN             | S                 | D           | 31                | 0        | 0         | 45                         | 39                  | 13                  | 3                      | 0                      | 0                       | 20                         | 87                  | 7                          | 31                       |  |
| <b>TOTAL AMMAN</b>    |                   |                             |                   |             | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>48</b>                  | <b>30</b>           | <b>19</b>           | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>62</b>           | <b>18</b>                  | <b>18</b>                |  |
| AMSTERDAM             |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                       | LONDON CITY       | BA CITYFLYER LTD            | S                 | A           | 120               | 0        | 0         | 94                         | 3                   | 3                   | 0                      | 0                      | 0                       | 3                          | 92                  | 5                          | 118                      |  |
|                       | LONDON CITY       | BA CITYFLYER LTD            | S                 | D           | 124               | 0        | 0         | 95                         | 2                   | 2                   | 1                      | 0                      | 0                       | 3                          | 92                  | 6                          | 118                      |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 88                | 0        | 0         | 73                         | 19                  | 2                   | 5                      | 0                      | 1                       | 18                         | 66                  | 18                         | 98                       |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 88                | 0        | 0         | 83                         | 13                  | 2                   | 2                      | 0                      | 0                       | 9                          | 78                  | 13                         | 98                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |         |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| AMSTERDAM            |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 246               | 0        | 0                          | 58            | 17            | 13               | 11               | 1                 | 0                    | 24            | 68                   | 16                 | 238     |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 246               | 0        | 0                          | 72            | 11            | 8                | 9                | 0                 | 0                    | 16            | 78                   | 11                 | 238     |           |
|                      | LONDON CITY       | CITY JET                    | S              | A        | 189               | 0        | 0                          | 91            | 5             | 3                | 1                | 0                 | 0                    | 5             | 93                   | 4                  | 183     |           |
|                      | LONDON CITY       | CITY JET                    | S              | D        | 188               | 0        | 1                          | 75            | 18            | 5                | 2                | 0                 | 0                    | 10            | 88                   | 8                  | 180     |           |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 84            | 10            | 3                | 3                | 0                 | 0                    | 10            | 84                   | 8                  | 31      |           |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 90            | 3             | 3                | 3                | 0                 | 0                    | 10            | 97                   | 2                  | 31      |           |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 49                | 0        | 0                          | 78            | 18            | 2                | 2                | 0                 | 0                    | 9             | 48                   | 23                 | 42      |           |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 49                | 0        | 0                          | 86            | 10            | 2                | 2                | 0                 | 0                    | 7             | 71                   | 17                 | 42      |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 43                | 0        | 0                          | 65            | 23            | 9                | 2                | 0                 | 0                    | 14            | 73                   | 13                 | 40      |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 43                | 0        | 0                          | 72            | 12            | 16               | 0                | 0                 | 0                    | 11            | 68                   | 19                 | 40      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 210               | 0        | 8                          | 54            | 22            | 15               | 8                | 1                 | 0                    | 24            | 66                   | 15                 | 189     |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 211               | 0        | 3                          | 47            | 27            | 18               | 7                | 1                 | 0                    | 24            | 68                   | 14                 | 189     |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0                          | 89            | 6             | 0                | 6                | 0                 | 0                    | 7             | 71                   | 11                 | 17      |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0                          | 83            | 11            | 0                | 6                | 0                 | 0                    | 10            | 88                   | 6                  | 17      |           |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | A        | 57                | 0        | 0                          | 86            | 7             | 5                | 2                | 0                 | 0                    | 7             | 70                   | 14                 | 57      |           |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | D        | 57                | 0        | 0                          | 74            | 23            | 2                | 2                | 0                 | 0                    | 10            | 67                   | 15                 | 57      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 116               | 0        | 0                          | 71            | 11            | 13               | 5                | 0                 | 0                    | 13            | 75                   | 14                 | 121     |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 116               | 0        | 0                          | 74            | 8             | 13               | 5                | 0                 | 0                    | 14            | 75                   | 13                 | 121     |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 57                | 0        | 0                          | 74            | 18            | 7                | 2                | 0                 | 0                    | 10            | 74                   | 12                 | 57      |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 58                | 0        | 0                          | 81            | 10            | 5                | 3                | 0                 | 0                    | 9             | 89                   | 8                  | 57      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0                          | 89            | 0             | 6                | 6                | 0                 | 0                    | 8             | 85                   | 10                 | 20      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0                          | 78            | 11            | 6                | 6                | 0                 | 0                    | 10            | 80                   | 11                 | 20      |           |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | A        | 73                | 0        | 0                          | 97            | 1             | 1                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |           |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | D        | 73                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0       |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 93                | 1        | 0                          | 90            | 4             | 3                | 1                | 1                 | 0                    | 9             | 84                   | 9                  | 88      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 93                | 0        | 0                          | 88            | 8             | 1                | 2                | 1                 | 0                    | 9             | 89                   | 5                  | 88      |           |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 108               | 0        | 0                          | 94            | 4             | 3                | 0                | 0                 | 0                    | 3             | 74                   | 14                 | 80      |           |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 108               | 0        | 0                          | 79            | 13            | 6                | 2                | 0                 | 0                    | 11            | 70                   | 19                 | 80      |           |
|                      | BOURNEMOUT        | FLYBE LTD                   | S              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0       |           |
|                      | BOURNEMOUT        | FLYBE LTD                   | S              | D        | 8                 | 0        | 0                          | 88            | 0             | 13               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0       |           |
|                      | EAST MIDLAND      | FLYBE LTD                   | S              | A        | 31                | 0        | 0                          | 87            | 3             | 10               | 0                | 0                 | 0                    | 7             | 100                  | 2                  | 31      |           |
|                      | EAST MIDLAND      | FLYBE LTD                   | S              | D        | 31                | 0        | 0                          | 74            | 16            | 3                | 6                | 0                 | 0                    | 14            | 84                   | 6                  | 31      |           |
|                      | EXETER            | FLYBE LTD                   | S              | A        | 31                | 0        | 0                          | 81            | 6             | 6                | 6                | 0                 | 0                    | 11            | 0                    | 0                  | 0       |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|----------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| AMSTERDAM            |                   |                |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | EXETER            | FLYBE LTD      | S                 | D           | 31                | 0        | 0                          | 81                  | 3                | 10                     | 6                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0       | 0         |
|                      | LONDON CITY       | FLYBE LTD      | S                 | A           | 10                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0       | 0         |
|                      | LONDON CITY       | FLYBE LTD      | S                 | D           | 10                | 0        | 0                          | 90                  | 10               | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0       | 0         |
|                      | MANCHESTER        | FLYBE LTD      | S                 | A           | 62                | 0        | 0                          | 87                  | 5                | 3                      | 5                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0       | 0         |
|                      | MANCHESTER        | FLYBE LTD      | S                 | D           | 62                | 0        | 0                          | 74                  | 13               | 8                      | 5                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0       | 0         |
|                      | SOUTHAMPTON       | FLYBE LTD      | S                 | A           | 88                | 0        | 3                          | 88                  | 5                | 6                      | 2                      | 0                       | 0                          | 7                   | 87                         | 7                        | 89      |           |
|                      | SOUTHAMPTON       | FLYBE LTD      | S                 | D           | 90                | 0        | 1                          | 78                  | 12               | 6                      | 4                      | 0                       | 0                          | 10                  | 81                         | 10                       | 90      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD   | S                 | A           | 35                | 0        | 0                          | 89                  | 9                | 3                      | 0                      | 0                       | 0                          | 6                   | 53                         | 30                       | 32      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD   | S                 | D           | 35                | 0        | 0                          | 97                  | 0                | 3                      | 0                      | 0                       | 0                          | 2                   | 75                         | 13                       | 32      |           |
|                      | ABERDEEN          | KLM            | S                 | A           | 90                | 0        | 0                          | 94                  | 6                | 0                      | 0                      | 0                       | 0                          | 3                   | 88                         | 5                        | 86      |           |
|                      | ABERDEEN          | KLM            | S                 | D           | 90                | 0        | 0                          | 91                  | 7                | 2                      | 0                      | 0                       | 0                          | 5                   | 92                         | 7                        | 87      |           |
|                      | BIRMINGHAM        | KLM            | S                 | A           | 124               | 0        | 0                          | 93                  | 5                | 1                      | 2                      | 0                       | 0                          | 5                   | 90                         | 4                        | 119     |           |
|                      | BIRMINGHAM        | KLM            | S                 | D           | 124               | 0        | 0                          | 90                  | 9                | 1                      | 1                      | 0                       | 0                          | 5                   | 89                         | 6                        | 119     |           |
|                      | EDINBURGH         | KLM            | S                 | A           | 121               | 2        | 0                          | 92                  | 6                | 1                      | 2                      | 0                       | 0                          | 6                   | 90                         | 6                        | 119     |           |
|                      | EDINBURGH         | KLM            | S                 | D           | 121               | 2        | 0                          | 94                  | 4                | 1                      | 1                      | 0                       | 0                          | 5                   | 92                         | 5                        | 119     |           |
|                      | GLASGOW           | KLM            | S                 | A           | 113               | 0        | 0                          | 95                  | 4                | 2                      | 0                      | 0                       | 0                          | 5                   | 92                         | 6                        | 98      |           |
|                      | GLASGOW           | KLM            | S                 | D           | 113               | 0        | 0                          | 92                  | 6                | 2                      | 0                      | 0                       | 0                          | 6                   | 89                         | 7                        | 98      |           |
|                      | HEATHROW          | KLM            | S                 | A           | 192               | 0        | 0                          | 79                  | 9                | 8                      | 5                      | 0                       | 0                          | 11                  | 83                         | 8                        | 200     |           |
|                      | HEATHROW          | KLM            | S                 | D           | 192               | 0        | 0                          | 90                  | 5                | 3                      | 3                      | 0                       | 0                          | 5                   | 88                         | 6                        | 200     |           |
|                      | MANCHESTER        | KLM            | S                 | A           | 181               | 0        | 0                          | 91                  | 7                | 1                      | 1                      | 0                       | 0                          | 6                   | 86                         | 7                        | 164     |           |
|                      | MANCHESTER        | KLM            | S                 | D           | 181               | 0        | 0                          | 94                  | 5                | 1                      | 1                      | 0                       | 0                          | 4                   | 88                         | 6                        | 164     |           |
|                      | NEWCASTLE         | KLM            | S                 | A           | 72                | 0        | 0                          | 97                  | 1                | 0                      | 1                      | 0                       | 0                          | 2                   | 100                        | 2                        | 35      |           |
|                      | NEWCASTLE         | KLM            | S                 | D           | 72                | 0        | 0                          | 89                  | 10               | 0                      | 1                      | 0                       | 0                          | 7                   | 91                         | 6                        | 35      |           |
|                      | ABERDEEN          | KLM CITYHOPPER | S                 | A           | 70                | 0        | 0                          | 97                  | 0                | 3                      | 0                      | 0                       | 0                          | 2                   | 94                         | 3                        | 67      |           |
|                      | ABERDEEN          | KLM CITYHOPPER | S                 | D           | 70                | 0        | 0                          | 94                  | 3                | 1                      | 1                      | 0                       | 0                          | 4                   | 88                         | 8                        | 66      |           |
|                      | BELFAST CITY (    | KLM CITYHOPPER | S                 | A           | 14                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0       | 0         |
|                      | BELFAST CITY (    | KLM CITYHOPPER | S                 | D           | 14                | 0        | 0                          | 79                  | 14               | 7                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0       | 0         |
|                      | BIRMINGHAM        | KLM CITYHOPPER | S                 | A           | 31                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 100                        | 0                        | 35      |           |
|                      | BIRMINGHAM        | KLM CITYHOPPER | S                 | D           | 31                | 0        | 0                          | 97                  | 3                | 0                      | 0                      | 0                       | 0                          | 2                   | 94                         | 4                        | 35      |           |
|                      | BRISTOL           | KLM CITYHOPPER | S                 | A           | 119               | 0        | 0                          | 88                  | 12               | 0                      | 0                      | 0                       | 0                          | 6                   | 87                         | 8                        | 119     |           |
|                      | BRISTOL           | KLM CITYHOPPER | S                 | D           | 119               | 0        | 0                          | 76                  | 22               | 2                      | 0                      | 0                       | 0                          | 9                   | 76                         | 11                       | 119     |           |
|                      | CARDIFF WALE      | KLM CITYHOPPER | S                 | A           | 88                | 0        | 0                          | 94                  | 5                | 1                      | 0                      | 0                       | 0                          | 3                   | 91                         | 5                        | 88      |           |
|                      | CARDIFF WALE      | KLM CITYHOPPER | S                 | D           | 88                | 0        | 0                          | 92                  | 6                | 1                      | 1                      | 0                       | 0                          | 7                   | 81                         | 10                       | 89      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |  |
|--------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| AMSTERDAM                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                | DURHAM TEES       | KLM CITYHOPPER              | S              | A        | 83                | 0        | 0                          | 99            | 1             | 0                | 0                | 0                 | 0                    | 2             | 95                   | 3                  | 79        |  |
|                                | DURHAM TEES       | KLM CITYHOPPER              | S              | D        | 83                | 0        | 0                          | 86            | 12            | 1                | 0                | 0                 | 1                    | 15            | 89                   | 7                  | 80        |  |
|                                | EDINBURGH         | KLM CITYHOPPER              | S              | A        | 63                | 0        | 0                          | 87            | 6             | 6                | 0                | 0                 | 0                    | 7             | 90                   | 7                  | 67        |  |
|                                | EDINBURGH         | KLM CITYHOPPER              | S              | D        | 63                | 0        | 0                          | 79            | 16            | 5                | 0                | 0                 | 0                    | 10            | 84                   | 9                  | 67        |  |
|                                | GLASGOW           | KLM CITYHOPPER              | S              | A        | 28                | 0        | 0                          | 82            | 18            | 0                | 0                | 0                 | 0                    | 6             | 96                   | 2                  | 57        |  |
|                                | GLASGOW           | KLM CITYHOPPER              | S              | D        | 28                | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 7             | 88                   | 6                  | 57        |  |
|                                | HEATHROW          | KLM CITYHOPPER              | S              | A        | 143               | 0        | 0                          | 78            | 5             | 8                | 9                | 0                 | 0                    | 13            | 82                   | 10                 | 131       |  |
|                                | HEATHROW          | KLM CITYHOPPER              | S              | D        | 143               | 0        | 0                          | 93            | 2             | 4                | 1                | 0                 | 0                    | 3             | 87                   | 7                  | 131       |  |
|                                | LEEDS BRADFO      | KLM CITYHOPPER              | S              | A        | 93                | 0        | 0                          | 89            | 6             | 4                | 0                | 0                 | 0                    | 6             | 89                   | 5                  | 113       |  |
|                                | LEEDS BRADFO      | KLM CITYHOPPER              | S              | D        | 93                | 0        | 0                          | 84            | 11            | 5                | 0                | 0                 | 0                    | 6             | 81                   | 10                 | 113       |  |
|                                | MANCHESTER        | KLM CITYHOPPER              | S              | A        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 7             | 89                   | 4                  | 19        |  |
|                                | MANCHESTER        | KLM CITYHOPPER              | S              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 95                   | 2                  | 19        |  |
|                                | NEWCASTLE         | KLM CITYHOPPER              | S              | A        | 83                | 0        | 0                          | 99            | 1             | 0                | 0                | 0                 | 0                    | 2             | 96                   | 2                  | 119       |  |
|                                | NEWCASTLE         | KLM CITYHOPPER              | S              | D        | 83                | 0        | 0                          | 99            | 1             | 0                | 0                | 0                 | 0                    | 2             | 92                   | 4                  | 118       |  |
| <b>TOTAL AMSTERDAM</b>         |                   |                             |                |          | <b>6995</b>       | <b>7</b> | <b>16</b>                  | <b>83</b>     | <b>9</b>      | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>83</b>            | <b>9</b>           | <b>9</b>  |  |
| ANCONA                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                | STANSTED          | RYANAIR                     | S              | A        | 38                | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 6             | 63                   | 16                 | 40        |  |
|                                | STANSTED          | RYANAIR                     | S              | D        | 40                | 0        | 0                          | 90            | 5             | 5                | 0                | 0                 | 0                    | 6             | 73                   | 11                 | 40        |  |
| <b>TOTAL ANCONA</b>            |                   |                             |                |          | <b>78</b>         | <b>0</b> | <b>0</b>                   | <b>90</b>     | <b>8</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>68</b>            | <b>14</b>          | <b>14</b> |  |
| ANGERS- MARCE                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 100                  | 3                  | 4         |  |
|                                | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 3                  | 4         |  |
| <b>TOTAL ANGERS- MARCE</b>     |                   |                             |                |          | <b>6</b>          | <b>0</b> | <b>0</b>                   | <b>100</b>    | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>100</b>           | <b>3</b>           | <b>3</b>  |  |
| ANGLESEY (VALLEY)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                | CARDIFF WALE      | LINKSAIR LTD                | S              | A        | 38                | 0        | 4                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 90                   | 14                 | 39        |  |
|                                | CARDIFF WALE      | LINKSAIR LTD                | S              | D        | 38                | 0        | 4                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 90                   | 15                 | 39        |  |
| <b>TOTAL ANGLESEY (VALLEY)</b> |                   |                             |                |          | <b>76</b>         | <b>0</b> | <b>8</b>                   | <b>100</b>    | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>1</b>      | <b>90</b>            | <b>15</b>          | <b>15</b> |  |
| ANTALYA                        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 4                          | 33            | 22            | 39               | 6                | 0                 | 0                    | 29            | 74                   | 12                 | 27        |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0                          | 28            | 28            | 33               | 11               | 0                 | 0                    | 33            | 61                   | 13                 | 28        |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                          | 22            | 56            | 11               | 11               | 0                 | 0                    | 33            | 0                    | 0                  | 0         |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0                          | 11            | 44            | 33               | 11               | 0                 | 0                    | 39            | 0                    | 0                  | 0         |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| ANTALYA              |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 11                | 0        | 0                          | 64                  | 27               | 0                      | 9                      | 0                       | 0                          | 16                  | 100                        | 0                        | 9       |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 11                | 0        | 0                          | 73                  | 18               | 0                      | 9                      | 0                       | 0                          | 14                  | 78                         | 8                        | 9       |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 2                 | 0        | 0                          | 0                   | 50               | 50                     | 0                      | 0                       | 0                          | 44                  | 0                          | 0                        | 0       |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 2                 | 0        | 0                          | 0                   | 0                | 100                    | 0                      | 0                       | 0                          | 44                  | 0                          | 0                        | 0       |           |
|                      | GLASGOW           | JET2.COM LTD                | S                 | A           | 3                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0       |           |
|                      | GLASGOW           | JET2.COM LTD                | S                 | D           | 3                 | 0        | 0                          | 67                  | 0                | 33                     | 0                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0       |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 3                 | 0        | 0                          | 33                  | 33               | 33                     | 0                      | 0                       | 0                          | 22                  | 0                          | 0                        | 0       |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 3                 | 0        | 0                          | 67                  | 0                | 0                      | 33                     | 0                       | 0                          | 21                  | 0                          | 0                        | 0       |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 3                 | 0        | 0                          | 33                  | 0                | 67                     | 0                      | 0                       | 0                          | 36                  | 0                          | 0                        | 0       |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 3                 | 0        | 0                          | 33                  | 33               | 33                     | 0                      | 0                       | 0                          | 23                  | 0                          | 0                        | 0       |           |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0       |           |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0       |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | A           | 16                | 0        | 0                          | 94                  | 6                | 0                      | 0                      | 0                       | 0                          | 3                   | 46                         | 43                       | 13      |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | D           | 17                | 0        | 0                          | 88                  | 12               | 0                      | 0                      | 0                       | 0                          | 5                   | 15                         | 49                       | 13      |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | A           | 9                 | 0        | 0                          | 56                  | 11               | 22                     | 0                      | 11                      | 0                          | 45                  | 78                         | 7                        | 9       |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | D           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 3                   | 67                         | 18                       | 9       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | A           | 14                | 0        | 0                          | 64                  | 21               | 7                      | 7                      | 0                       | 0                          | 17                  | 80                         | 13                       | 10      |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | D           | 14                | 0        | 0                          | 79                  | 7                | 7                      | 7                      | 0                       | 0                          | 15                  | 89                         | 16                       | 9       |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD    | C                 | A           | 14                | 0        | 0                          | 71                  | 7                | 14                     | 7                      | 0                       | 0                          | 18                  | 100                        | 0                        | 9       |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD    | C                 | D           | 14                | 0        | 0                          | 71                  | 14               | 14                     | 0                      | 0                       | 0                          | 13                  | 89                         | 7                        | 9       |           |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD    | C                 | A           | 4                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0       |           |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD    | C                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0       |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD    | C                 | A           | 4                 | 0        | 0                          | 50                  | 25               | 25                     | 0                      | 0                       | 0                          | 16                  | 100                        | 0                        | 4       |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD    | C                 | D           | 4                 | 0        | 0                          | 75                  | 0                | 0                      | 25                     | 0                       | 0                          | 17                  | 100                        | 0                        | 4       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | A           | 35                | 0        | 0                          | 51                  | 29               | 17                     | 3                      | 0                       | 0                          | 19                  | 63                         | 30                       | 32      |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | D           | 34                | 0        | 0                          | 50                  | 26               | 18                     | 6                      | 0                       | 0                          | 20                  | 51                         | 41                       | 35      |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | C                 | A           | 13                | 0        | 0                          | 69                  | 15               | 8                      | 8                      | 0                       | 0                          | 16                  | 73                         | 9                        | 11      |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | C                 | D           | 13                | 0        | 0                          | 38                  | 23               | 23                     | 8                      | 0                       | 8                          | 81                  | 80                         | 13                       | 10      |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 27                | 0        | 0                          | 41                  | 26               | 15                     | 15                     | 0                       | 4                          | 45                  | 89                         | 4                        | 19      |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 30                | 0        | 0                          | 30                  | 37               | 13                     | 17                     | 0                       | 3                          | 47                  | 79                         | 12                       | 19      |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C                 | A           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 2                        | 10      |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 78                         | 7                        | 9       |           |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD    | C                 | A           | 3                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 14                  | 75                         | 16                       | 8       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                             |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
| ANTALYA              | STANSTED          | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 11                  | 89                         | 13                       | 9         |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | A           | 5                 | 0        | 0                          | 60                  | 20               | 20                     | 0                      | 0                       | 0                          | 10                  | 100                        | 4                        | 9         |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 89                         | 9                        | 9         |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD         | C                 | A           | 3                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 10                  | 80                         | 27                       | 5         |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 7                   | 80                         | 35                       | 5         |
|                      | BRISTOL           | THOMSON AIRWAYS LTD         | C                 | A           | 5                 | 0        | 0                          | 60                  | 20               | 0                      | 20                     | 0                       | 0                          | 23                  | 100                        | 0                        | 5         |
|                      | BRISTOL           | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0                          | 80                  | 0                | 0                      | 20                     | 0                       | 0                          | 22                  | 100                        | 6                        | 5         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C                 | A           | 5                 | 0        | 0                          | 80                  | 0                | 20                     | 0                      | 0                       | 0                          | 6                   | 100                        | 0                        | 5         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0                          | 60                  | 20               | 20                     | 0                      | 0                       | 0                          | 19                  | 100                        | 4                        | 5         |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD         | C                 | A           | 3                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                          | 75                  | 0                | 0                      | 25                     | 0                       | 0                          | 21                  | 0                          | 0                        | 0         |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 10                | 0        | 0                          | 50                  | 40               | 10                     | 0                      | 0                       | 0                          | 17                  | 78                         | 24                       | 18        |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 11                | 0        | 0                          | 73                  | 18               | 9                      | 0                      | 0                       | 0                          | 11                  | 79                         | 10                       | 19        |
|                      | GLASGOW           | THOMSON AIRWAYS LTD         | C                 | A           | 5                 | 0        | 0                          | 60                  | 20               | 20                     | 0                      | 0                       | 0                          | 18                  | 75                         | 56                       | 4         |
|                      | GLASGOW           | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0                          | 80                  | 0                | 20                     | 0                      | 0                       | 0                          | 11                  | 75                         | 67                       | 4         |
|                      | LUTON             | THOMSON AIRWAYS LTD         | C                 | A           | 5                 | 0        | 0                          | 20                  | 20               | 40                     | 20                     | 0                       | 0                          | 51                  | 60                         | 14                       | 5         |
|                      | LUTON             | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0                          | 40                  | 20               | 20                     | 20                     | 0                       | 0                          | 52                  | 40                         | 21                       | 5         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 10                | 0        | 0                          | 30                  | 50               | 10                     | 0                      | 0                       | 10                         | 56                  | 54                         | 19                       | 13        |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 11                | 0        | 0                          | 55                  | 27               | 9                      | 0                      | 0                       | 9                          | 51                  | 50                         | 21                       | 14        |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |
|                      | STANSTED          | THOMSON AIRWAYS LTD         | C                 | A           | 6                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 83                         | 12                       | 6         |
|                      | STANSTED          | THOMSON AIRWAYS LTD         | C                 | D           | 7                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 86                         | 14                       | 7         |
| <b>TOTAL ANTALYA</b> |                   |                             |                   |             | <b>526</b>        | <b>0</b> | <b>4</b>                   | <b>58</b>           | <b>21</b>        | <b>13</b>              | <b>6</b>               | <b>0</b>                | <b>1</b>                   | <b>24</b>           | <b>73</b>                  | <b>17</b>                | <b>17</b> |
| ANTIGUA              | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 14                | 0        | 0                          | 93                  | 0                | 7                      | 0                      | 0                       | 0                          | 5                   | 92                         | 22                       | 13        |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 14                | 0        | 0                          | 86                  | 7                | 0                      | 7                      | 0                       | 0                          | 12                  | 93                         | 3                        | 14        |
| <b>TOTAL ANTIGUA</b> |                   |                             |                   |             | <b>37</b>         | <b>0</b> | <b>0</b>                   | <b>89</b>           | <b>5</b>         | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>            | <b>93</b>                  | <b>12</b>                | <b>12</b> |
| ANTWERP              | LONDON CITY       | CITY JET                    | S                 | A           | 83                | 0        | 2                          | 93                  | 6                | 1                      | 0                      | 0                       | 0                          | 3                   | 84                         | 8                        | 88        |
|                      | LONDON CITY       | CITY JET                    | S                 | D           | 84                | 0        | 1                          | 90                  | 7                | 0                      | 1                      | 1                       | 0                          | 7                   | 90                         | 7                        | 87        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |          |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|--|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                        | 16 to<br>30<br>mins        | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |  |
|                      |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |          |  |
| ANTWERP              |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |          |  |
| <b>TOTAL ANTWERP</b> |                   |                             |                   |             | <b>169</b>        | <b>2</b> | <b>4</b>               | <b>91</b>                  | <b>7</b>         | <b>1</b>               | <b>1</b>               | <b>1</b>                | <b>0</b>                   | <b>5</b>            | <b>87</b>                  | <b>7</b>                 | <b>7</b> |  |
| ARRECIFE             |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |          |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 9                 | 0        | 0                      | 78                         | 0                | 0                      | 22                     | 0                       | 0                          | 17                  | 78                         | 20                       | 9        |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 9                 | 0        | 0                      | 44                         | 33               | 22                     | 0                      | 0                       | 0                          | 20                  | 89                         | 15                       | 9        |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0        |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0        |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 30                | 0        | 0                      | 67                         | 20               | 3                      | 10                     | 0                       | 0                          | 20                  | 82                         | 8                        | 22       |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                      | 68                         | 19               | 0                      | 13                     | 0                       | 0                          | 20                  | 68                         | 11                       | 22       |  |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 89                         | 2                        | 9        |  |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 6                   | 78                         | 5                        | 9        |  |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0                      | 83                         | 0                | 17                     | 0                      | 0                       | 0                          | 9                   | 75                         | 13                       | 4        |  |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0                      | 83                         | 17               | 0                      | 0                      | 0                       | 0                          | 5                   | 25                         | 32                       | 4        |  |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 9                 | 0        | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 6                   | 75                         | 23                       | 8        |  |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 9                 | 0        | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 4                   | 67                         | 30                       | 9        |  |
|                      | GLASGOW           | JET2.COM LTD                | S                 | A           | 8                 | 0        | 1                      | 50                         | 0                | 13                     | 38                     | 0                       | 0                          | 35                  | 69                         | 10                       | 13       |  |
|                      | GLASGOW           | JET2.COM LTD                | S                 | D           | 9                 | 0        | 0                      | 67                         | 22               | 11                     | 0                      | 0                       | 0                          | 13                  | 79                         | 11                       | 14       |  |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 14                | 1        | 1                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 83                         | 18                       | 12       |  |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 15                | 0        | 0                      | 93                         | 7                | 0                      | 0                      | 0                       | 0                          | 3                   | 57                         | 32                       | 14       |  |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 14                | 0        | 0                      | 79                         | 7                | 7                      | 7                      | 0                       | 0                          | 13                  | 100                        | 1                        | 17       |  |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 15                | 0        | 0                      | 73                         | 13               | 7                      | 7                      | 0                       | 0                          | 17                  | 72                         | 16                       | 18       |  |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 8                 | 0        | 0                      | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 7                   | 56                         | 25                       | 9        |  |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 9                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 89                         | 18                       | 9        |  |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 18                | 0        | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 4                   | 89                         | 3                        | 18       |  |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 18                | 0        | 0                      | 89                         | 6                | 6                      | 0                      | 0                       | 0                          | 7                   | 78                         | 10                       | 18       |  |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | A           | 31                | 0        | 0                      | 74                         | 16               | 10                     | 0                      | 0                       | 0                          | 10                  | 69                         | 14                       | 29       |  |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | D           | 31                | 0        | 0                      | 81                         | 6                | 13                     | 0                      | 0                       | 0                          | 10                  | 52                         | 25                       | 31       |  |
|                      | LUTON             | MONARCH AIRLINES            | S                 | A           | 9                 | 0        | 1                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 4                   | 78                         | 18                       | 9        |  |
|                      | LUTON             | MONARCH AIRLINES            | S                 | D           | 9                 | 0        | 0                      | 78                         | 22               | 0                      | 0                      | 0                       | 0                          | 6                   | 56                         | 22                       | 9        |  |
|                      | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 29                | 0        | 0                      | 79                         | 7                | 3                      | 10                     | 0                       | 0                          | 14                  | 90                         | 5                        | 31       |  |
|                      | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 29                | 0        | 0                      | 83                         | 7                | 3                      | 7                      | 0                       | 0                          | 15                  | 66                         | 23                       | 32       |  |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 9                 | 0        | 0                      | 56                         | 22               | 22                     | 0                      | 0                       | 0                          | 14                  | 100                        | 0                        | 9        |  |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 9                 | 0        | 0                      | 78                         | 0                | 22                     | 0                      | 0                       | 0                          | 12                  | 100                        | 0                        | 9        |  |
|                      | BIRMINGHAM        | RYANAIR                     | S                 | A           | 14                | 0        | 0                      | 93                         | 7                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 0                        | 13       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | NUMBER OF FLIGHTS |             |               |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |  |
|----------------------|-------------------|--------------------------|-------------------|-------------|---------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                          | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                          |                   |             | Actual<br>(7) | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| ARRECIFE             |                   |                          |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | BIRMINGHAM        | RYANAIR                  | S                 | D           | 14            | 0        | 0         | 86                         | 7                   | 7                | 0                      | 0                      | 0                       | 10                         | 69                  | 8                          | 13                       |  |
|                      | BRISTOL           | RYANAIR                  | S                 | A           | 13            | 0        | 0         | 92                         | 0                   | 8                | 0                      | 0                      | 0                       | 4                          | 92                  | 3                          | 13                       |  |
|                      | BRISTOL           | RYANAIR                  | S                 | D           | 13            | 0        | 0         | 85                         | 8                   | 0                | 8                      | 0                      | 0                       | 10                         | 85                  | 11                         | 13                       |  |
|                      | EAST MIDLAND      | RYANAIR                  | S                 | A           | 22            | 0        | 0         | 91                         | 5                   | 0                | 5                      | 0                      | 0                       | 6                          | 86                  | 13                         | 14                       |  |
|                      | EAST MIDLAND      | RYANAIR                  | S                 | D           | 22            | 0        | 0         | 77                         | 23                  | 0                | 0                      | 0                      | 0                       | 11                         | 79                  | 18                         | 14                       |  |
|                      | EDINBURGH         | RYANAIR                  | S                 | A           | 8             | 1        | 1         | 88                         | 13                  | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 0                          | 8                        |  |
|                      | EDINBURGH         | RYANAIR                  | S                 | D           | 9             | 0        | 0         | 78                         | 11                  | 11               | 0                      | 0                      | 0                       | 10                         | 88                  | 8                          | 8                        |  |
|                      | LEEDS BRADFO      | RYANAIR                  | S                 | A           | 9             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 9                        |  |
|                      | LEEDS BRADFO      | RYANAIR                  | S                 | D           | 9             | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 2                          | 9                        |  |
|                      | LIVERPOOL (JO     | RYANAIR                  | S                 | A           | 9             | 0        | 0         | 67                         | 22                  | 0                | 11                     | 0                      | 0                       | 14                         | 89                  | 9                          | 9                        |  |
|                      | LIVERPOOL (JO     | RYANAIR                  | S                 | D           | 9             | 0        | 0         | 67                         | 11                  | 11               | 11                     | 0                      | 0                       | 17                         | 89                  | 9                          | 9                        |  |
|                      | LUTON             | RYANAIR                  | S                 | A           | 9             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 89                  | 7                          | 9                        |  |
|                      | LUTON             | RYANAIR                  | S                 | D           | 9             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 78                  | 13                         | 9                        |  |
|                      | MANCHESTER        | RYANAIR                  | S                 | A           | 18            | 0        | 0         | 56                         | 39                  | 6                | 0                      | 0                      | 0                       | 13                         | 100                 | 1                          | 17                       |  |
|                      | MANCHESTER        | RYANAIR                  | S                 | D           | 18            | 0        | 0         | 72                         | 28                  | 0                | 0                      | 0                      | 0                       | 9                          | 88                  | 6                          | 17                       |  |
|                      | STANSTED          | RYANAIR                  | S                 | A           | 26            | 0        | 0         | 81                         | 8                   | 12               | 0                      | 0                      | 0                       | 10                         | 92                  | 8                          | 24                       |  |
|                      | STANSTED          | RYANAIR                  | S                 | D           | 26            | 0        | 0         | 65                         | 31                  | 4                | 0                      | 0                      | 0                       | 12                         | 75                  | 14                         | 24                       |  |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | S                 | A           | 8             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 80                  | 6                          | 5                        |  |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | S                 | D           | 8             | 0        | 0         | 75                         | 0                   | 25               | 0                      | 0                      | 0                       | 12                         | 100                 | 1                          | 5                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | S                 | A           | 7             | 0        | 0         | 71                         | 14                  | 14               | 0                      | 0                      | 0                       | 13                         | 75                  | 6                          | 8                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | S                 | D           | 8             | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 9                          | 89                  | 8                          | 9                        |  |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | S                 | A           | 5             | 0        | 0         | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 2                          | 5                        |  |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | S                 | D           | 5             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 5                          | 5                        |  |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | S                 | A           | 4             | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 7                          | 80                  | 6                          | 5                        |  |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | S                 | D           | 4             | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 15                         | 80                  | 17                         | 5                        |  |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | S                 | A           | 10            | 0        | 0         | 60                         | 10                  | 20               | 10                     | 0                      | 0                       | 19                         | 89                  | 5                          | 9                        |  |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | S                 | D           | 9             | 0        | 0         | 56                         | 33                  | 11               | 0                      | 0                      | 0                       | 16                         | 78                  | 10                         | 9                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | S                 | A           | 10            | 0        | 0         | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 1                          | 9                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | S                 | D           | 9             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 78                  | 10                         | 9                        |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | S                 | A           | 5             | 0        | 0         | 60                         | 0                   | 0                | 40                     | 0                      | 0                       | 45                         | 100                 | 4                          | 6                        |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | S                 | D           | 5             | 0        | 0         | 60                         | 20                  | 0                | 0                      | 0                      | 20                      | 209                        | 100                 | 3                          | 6                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | S                 | A           | 10            | 0        | 0         | 90                         | 0                   | 0                | 10                     | 0                      | 0                       | 10                         | 60                  | 16                         | 10                       |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | S                 | D           | 11            | 0        | 0         | 82                         | 9                   | 9                | 0                      | 0                      | 0                       | 9                          | 50                  | 32                         | 10                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |               |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|---------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                          |                   |             | 9                 | UNMATCHED     |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                          |                   |             |                   | Actual<br>(7) | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| ARRECIFE             |                   |                          |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | S                 | A           | 9                 | 0             | 0        | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 7                          | 78                  | 16                         | 9                        |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | S                 | D           | 9                 | 0             | 0        | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 13                         | 89                  | 6                          | 9                        |  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | S                 | A           | 5                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 4                       | 60                         | 14                  | 5                          |                          |  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | S                 | D           | 6                 | 0             | 0        | 67                         | 0                   | 17               | 17                     | 0                      | 34                      | 100                        | 5                   | 5                          |                          |  |
|                      | BELFAST INTER     | THOMSON AIRWAYS LTD      | C                 | D           | 2                 | 0             | 0        | 50                         | 50                  | 0                | 0                      | 0                      | 20                      | 50                         | 24                  | 2                          |                          |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 8                 | 0             | 0        | 88                         | 13                  | 0                | 0                      | 0                      | 4                       | 85                         | 7                   | 13                         |                          |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 8                 | 0             | 0        | 75                         | 25                  | 0                | 0                      | 0                      | 9                       | 77                         | 11                  | 13                         |                          |  |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 100                        | 0                   | 4                          |                          |  |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0             | 0        | 80                         | 0                   | 20               | 0                      | 0                      | 8                       | 100                        | 3                   | 4                          |                          |  |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0             | 0        | 80                         | 0                   | 0                | 20                     | 0                      | 17                      | 100                        | 5                   | 4                          |                          |  |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 6                       | 75                         | 7                   | 4                          |                          |  |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | A           | 9                 | 0             | 0        | 67                         | 11                  | 22               | 0                      | 0                      | 13                      | 50                         | 13                  | 4                          |                          |  |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 5                       | 50                         | 14                  | 4                          |                          |  |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 1                       | 75                         | 9                   | 4                          |                          |  |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 1                       | 50                         | 18                  | 4                          |                          |  |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0             | 0        | 75                         | 0                   | 25               | 0                      | 0                      | 11                      | 100                        | 4                   | 5                          |                          |  |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0             | 0        | 50                         | 25                  | 25               | 0                      | 0                      | 20                      | 100                        | 7                   | 5                          |                          |  |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 3                       | 40                         | 16                  | 5                          |                          |  |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 8                       | 60                         | 15                  | 5                          |                          |  |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 2                       | 0                          | 0                   | 0                          |                          |  |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 2                       | 0                          | 0                   | 0                          |                          |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 17                | 0             | 0        | 88                         | 12                  | 0                | 0                      | 0                      | 3                       | 82                         | 14                  | 17                         |                          |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 17                | 0             | 0        | 82                         | 12                  | 6                | 0                      | 0                      | 6                       | 76                         | 18                  | 17                         |                          |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0             | 0        | 75                         | 0                   | 0                | 25                     | 0                      | 38                      | 60                         | 13                  | 5                          |                          |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0             | 0        | 50                         | 50                  | 0                | 0                      | 0                      | 10                      | 80                         | 7                   | 5                          |                          |  |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | A           | 9                 | 0             | 0        | 56                         | 33                  | 11               | 0                      | 0                      | 12                      | 100                        | 1                   | 9                          |                          |  |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0             | 0        | 67                         | 22                  | 11               | 0                      | 0                      | 14                      | 78                         | 8                   | 9                          |                          |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | A           | 16                | 0             | 0        | 56                         | 25                  | 6                | 13                     | 0                      | 26                      | 65                         | 14                  | 17                         |                          |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | D           | 17                | 0             | 0        | 59                         | 24                  | 6                | 12                     | 0                      | 23                      | 76                         | 13                  | 17                         |                          |  |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0             | 0        | 50                         | 50                  | 0                | 0                      | 0                      | 16                      | 40                         | 17                  | 5                          |                          |  |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0             | 0        | 50                         | 50                  | 0                | 0                      | 0                      | 14                      | 100                        | 5                   | 5                          |                          |  |
|                      | STANSTED          | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0             | 0        | 75                         | 25                  | 0                | 0                      | 0                      | 8                       | 67                         | 17                  | 6                          |                          |  |
|                      | STANSTED          | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 9                       | 80                         | 12                  | 5                          |                          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |  |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                        |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                        |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| ARRECIFE               |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL ARRECIFE</b>  |                   |                             |                   |             | <b>1035</b>       | <b>2</b> | <b>4</b>  | <b>79</b>                  | <b>12</b>           | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>           | <b>11</b>                  | <b>11</b>                |  |
| ARUBA                  |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 33                  | 113                        | 3                        |  |
|                        | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 11                         | 50                  | 99                         | 4                        |  |
| <b>TOTAL ARUBA</b>     |                   |                             |                   |             | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>           | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>43</b>           | <b>105</b>                 | <b>105</b>               |  |
| ASHKHABAD              |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | BIRMINGHAM        | TURKMENISTAN AIRLINES       | S                 | A           | 15                | 0        | 2         | 60                         | 20                  | 13               | 7                      | 0                      | 0                       | 18                         | 88                  | 12                         | 17                       |  |
|                        | BIRMINGHAM        | TURKMENISTAN AIRLINES       | S                 | D           | 15                | 0        | 2         | 73                         | 7                   | 7                | 13                     | 0                      | 0                       | 17                         | 88                  | 11                         | 16                       |  |
|                        | HEATHROW          | TURKMENISTAN AIRLINES       | S                 | A           | 9                 | 0        | 0         | 44                         | 22                  | 22               | 11                     | 0                      | 0                       | 31                         | 67                  | 23                         | 9                        |  |
|                        | HEATHROW          | TURKMENISTAN AIRLINES       | S                 | D           | 9                 | 0        | 0         | 56                         | 22                  | 11               | 11                     | 0                      | 0                       | 21                         | 56                  | 28                         | 9                        |  |
| <b>TOTAL ASHKHABAD</b> |                   |                             |                   |             | <b>48</b>         | <b>0</b> | <b>4</b>  | <b>60</b>                  | <b>17</b>           | <b>13</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>78</b>           | <b>16</b>                  | <b>16</b>                |  |
| ASTANA                 |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | HEATHROW          | AIR ASTANA                  | S                 | A           | 13                | 0        | 0         | 69                         | 8                   | 0                | 23                     | 0                      | 0                       | 27                         | 60                  | 17                         | 5                        |  |
|                        | HEATHROW          | AIR ASTANA                  | S                 | D           | 13                | 0        | 0         | 85                         | 0                   | 8                | 8                      | 0                      | 0                       | 14                         | 100                 | 1                          | 4                        |  |
| <b>TOTAL ASTANA</b>    |                   |                             |                   |             | <b>26</b>         | <b>1</b> | <b>0</b>  | <b>77</b>                  | <b>4</b>            | <b>4</b>         | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>78</b>           | <b>10</b>                  | <b>10</b>                |  |
| ASTURIAS               |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 29                | 0        | 0         | 83                         | 10                  | 7                | 0                      | 0                      | 0                       | 7                          | 87                  | 5                          | 31                       |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 29                | 0        | 0         | 86                         | 10                  | 3                | 0                      | 0                      | 0                       | 6                          | 100                 | 1                          | 31                       |  |
| <b>TOTAL ASTURIAS</b>  |                   |                             |                   |             | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>10</b>           | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>94</b>           | <b>3</b>                   | <b>3</b>                 |  |
| ATHENS                 |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | BIRMINGHAM        | AEGEAN AIRLINES             | S                 | A           | 9                 | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
|                        | BIRMINGHAM        | AEGEAN AIRLINES             | S                 | D           | 9                 | 0        | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                        | HEATHROW          | AEGEAN AIRLINES             | S                 | A           | 93                | 0        | 0         | 72                         | 16                  | 10               | 2                      | 0                      | 0                       | 13                         | 82                  | 8                          | 93                       |  |
|                        | HEATHROW          | AEGEAN AIRLINES             | S                 | D           | 93                | 0        | 0         | 80                         | 11                  | 5                | 4                      | 0                      | 0                       | 11                         | 65                  | 15                         | 93                       |  |
|                        | MANCHESTER        | AEGEAN AIRLINES             | S                 | A           | 9                 | 0        | 0         | 67                         | 11                  | 22               | 0                      | 0                      | 0                       | 18                         | 70                  | 10                         | 10                       |  |
|                        | MANCHESTER        | AEGEAN AIRLINES             | S                 | D           | 9                 | 0        | 0         | 44                         | 22                  | 33               | 0                      | 0                      | 0                       | 22                         | 80                  | 11                         | 10                       |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 128               | 0        | 1         | 59                         | 23                  | 13               | 3                      | 1                      | 1                       | 27                         | 78                  | 14                         | 105                      |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 129               | 0        | 0         | 78                         | 14                  | 5                | 2                      | 1                      | 1                       | 14                         | 80                  | 12                         | 105                      |  |
|                        | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0         | 78                         | 11                  | 11               | 0                      | 0                      | 0                       | 10                         | 100                 | 2                          | 9                        |  |
|                        | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 4                          | 9                        |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 57                | 0        | 1         | 70                         | 14                  | 12               | 4                      | 0                      | 0                       | 14                         | 71                  | 15                         | 31                       |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 57                | 0        | 0         | 72                         | 12                  | 11               | 5                      | 0                      | 0                       | 15                         | 84                  | 14                         | 31                       |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |               |          |
|-------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------------|----------|
|                                     |                   |                             |                   |             | MATCHED           | UNMATCHED |                        | 16 to<br>30<br>mins        | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |               |          |
|                                     |                   |                             |                   |             |                   |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | Actual<br>(7) | Plan (8) |
| ATHENS                              |                   |                             |                   |             |                   |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |               |          |
|                                     | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 17                | 0         | 0                      | 76                         | 18               | 6                      | 0                      | 0                       | 0                          | 13                  | 75                         | 8                        | 16            |          |
|                                     | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 17                | 0         | 0                      | 94                         | 0                | 6                      | 0                      | 0                       | 0                          | 6                   | 100                        | 2                        | 16            |          |
|                                     | STANSTED          | RYANAIR                     | S                 | A           | 62                | 0         | 0                      | 71                         | 26               | 3                      | 0                      | 0                       | 0                          | 11                  | 55                         | 18                       | 31            |          |
|                                     | STANSTED          | RYANAIR                     | S                 | D           | 62                | 0         | 0                      | 27                         | 44               | 26                     | 3                      | 0                       | 0                          | 25                  | 26                         | 26                       | 31            |          |
| <b>TOTAL ATHENS</b>                 |                   |                             |                   |             | <b>769</b>        | <b>0</b>  | <b>2</b>               | <b>69</b>                  | <b>18</b>        | <b>10</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>           | <b>74</b>                  | <b>13</b>                | <b>13</b>     |          |
| ATLANTA                             |                   |                             |                   |             |                   |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |               |          |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0         | 0                      | 52                         | 32               | 16                     | 0                      | 0                       | 0                          | 18                  | 37                         | 27                       | 30            |          |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0         | 0                      | 45                         | 29               | 26                     | 0                      | 0                       | 0                          | 19                  | 53                         | 28                       | 30            |          |
|                                     | HEATHROW          | DELTA AIRLINES              | S                 | A           | 62                | 0         | 0                      | 82                         | 6                | 3                      | 3                      | 3                       | 2                          | 27                  | 64                         | 19                       | 92            |          |
|                                     | HEATHROW          | DELTA AIRLINES              | S                 | D           | 62                | 0         | 0                      | 87                         | 2                | 3                      | 6                      | 0                       | 2                          | 21                  | 82                         | 12                       | 92            |          |
|                                     | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 61                | 0         | 0                      | 80                         | 16               | 2                      | 2                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0             |          |
|                                     | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 61                | 0         | 0                      | 92                         | 5                | 3                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0             |          |
|                                     | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31                | 0         | 0                      | 84                         | 13               | 3                      | 0                      | 0                       | 0                          | 5                   | 0                          | 0                        | 0             |          |
|                                     | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31                | 0         | 0                      | 94                         | 6                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0             |          |
| <b>TOTAL ATLANTA</b>                |                   |                             |                   |             | <b>370</b>        | <b>1</b>  | <b>0</b>               | <b>80</b>                  | <b>12</b>        | <b>6</b>               | <b>2</b>               | <b>1</b>                | <b>1</b>                   | <b>14</b>           | <b>68</b>                  | <b>18</b>                | <b>18</b>     |          |
| AUCKLAND INTERNATIONAL              |                   |                             |                   |             |                   |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |               |          |
|                                     | HEATHROW          | AIR NEW ZEALAND LTD         | S                 | A           | 31                | 0         | 0                      | 84                         | 16               | 0                      | 0                      | 0                       | 0                          | 5                   | 68                         | 14                       | 31            |          |
|                                     | HEATHROW          | AIR NEW ZEALAND LTD         | S                 | D           | 31                | 0         | 0                      | 94                         | 3                | 0                      | 0                      | 3                       | 0                          | 10                  | 81                         | 10                       | 31            |          |
| <b>TOTAL AUCKLAND INTERNATIONAL</b> |                   |                             |                   |             | <b>62</b>         | <b>0</b>  | <b>0</b>               | <b>89</b>                  | <b>10</b>        | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>0</b>                   | <b>7</b>            | <b>74</b>                  | <b>12</b>                | <b>12</b>     |          |
| AUSTIN (BERGSTROM)                  |                   |                             |                   |             |                   |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |               |          |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0         | 0                      | 55                         | 13               | 23                     | 6                      | 3                       | 0                          | 26                  | 66                         | 25                       | 29            |          |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0         | 0                      | 81                         | 13               | 6                      | 0                      | 0                       | 0                          | 8                   | 60                         | 24                       | 30            |          |
| <b>TOTAL AUSTIN (BERGSTROM)</b>     |                   |                             |                   |             | <b>62</b>         | <b>0</b>  | <b>0</b>               | <b>68</b>                  | <b>13</b>        | <b>15</b>              | <b>3</b>               | <b>2</b>                | <b>0</b>                   | <b>17</b>           | <b>63</b>                  | <b>24</b>                | <b>24</b>     |          |
| AVIGNON                             |                   |                             |                   |             |                   |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |               |          |
|                                     | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 2                 | 0         | 0                      | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 9                   | 100                        | 0                        | 2             |          |
|                                     | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 2                 | 0         | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 12                  | 50                         | 17                       | 2             |          |
|                                     | SOUTHAMPTON       | FLYBE LTD                   | S                 | A           | 5                 | 0         | 0                      | 80                         | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 6                        | 3             |          |
|                                     | SOUTHAMPTON       | FLYBE LTD                   | S                 | D           | 5                 | 0         | 0                      | 80                         | 0                | 20                     | 0                      | 0                       | 0                          | 13                  | 67                         | 12                       | 3             |          |
| <b>TOTAL AVIGNON</b>                |                   |                             |                   |             | <b>14</b>         | <b>0</b>  | <b>0</b>               | <b>79</b>                  | <b>14</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>73</b>                  | <b>9</b>                 | <b>9</b>      |          |
| AZORES PONTA DELGADA                |                   |                             |                   |             |                   |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |               |          |
|                                     | STANSTED          | RYANAIR                     | S                 | A           | 5                 | 0         | 0                      | 40                         | 0                | 60                     | 0                      | 0                       | 0                          | 23                  | 0                          | 0                        | 0             |          |
|                                     | STANSTED          | RYANAIR                     | S                 | D           | 5                 | 0         | 0                      | 40                         | 20               | 20                     | 20                     | 0                       | 0                          | 32                  | 0                          | 0                        | 0             |          |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: A

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE | NUMBER OF FLIGHTS |             |               |          |               |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|-----------------------------------|-------------------|---------|-------------------|-------------|---------------|----------|---------------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                   |                   |         | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED     |           | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                   |                   |         |                   |             | Actual<br>(7) | Plan (8) | Actual<br>(7) | Plan (8)  |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| AZORES PONTA DELGADA              | GATWICK           | SATA    | S                 | A           | 5             | 0        | 0             | 40        | 20                         | 20                  | 20               | 0                      | 0                      | 24                      | 60                         | 14                  | 5                          |                          |
|                                   | GATWICK           | SATA    | S                 | D           | 5             | 0        | 0             | 40        | 0                          | 40                  | 20               | 0                      | 0                      | 34                      | 40                         | 19                  | 5                          |                          |
| <b>TOTAL AZORES PONTA DELGADA</b> |                   |         |                   |             | <b>20</b>     | <b>0</b> | <b>0</b>      | <b>40</b> | <b>10</b>                  | <b>35</b>           | <b>15</b>        | <b>0</b>               | <b>0</b>               | <b>28</b>               | <b>50</b>                  | <b>17</b>           | <b>17</b>                  |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION                    | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |  |
|---|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|   |                   |                             |                |          | Actual (7)        | Plan (8) |                  | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|   |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
| BACAU                                   |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|   | LIVERPOOL (JO)    | BLUE AIR TRANSPORT AERIAN   | S              | A        | 9                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |  |
|   | LIVERPOOL (JO)    | BLUE AIR TRANSPORT AERIAN   | S              | D        | 9                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |  |
|   | LUTON             | BLUE AIR TRANSPORT AERIAN   | S              | A        | 22                | 0        | 0                | 91                         | 9             | 0                | 0                | 0                 | 0                    | 4             | 77                   | 6                  | 22        |  |
|   | LUTON             | BLUE AIR TRANSPORT AERIAN   | S              | D        | 21                | 0        | 1                | 86                         | 14            | 0                | 0                | 0                 | 0                    | 4             | 77                   | 9                  | 22        |  |
| <b>TOTAL BACAU</b>                      |                   |                             |                |          | <b>61</b>         | <b>0</b> | <b>1</b>         | <b>92</b>                  | <b>8</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>3</b>      | <b>77</b>            | <b>8</b>           | <b>8</b>  |  |
| BAGHDAD (GECA)                          |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|   | GATWICK           | IRAQI AIRWAYS               | S              | A        | 8                 | 0        | 0                | 88                         | 13            | 0                | 0                | 0                 | 0                    | 5             | 100                  | 0                  | 9         |  |
|   | GATWICK           | IRAQI AIRWAYS               | S              | D        | 9                 | 1        | 0                | 78                         | 0             | 11               | 0                | 11                | 0                    | 28            | 89                   | 73                 | 9         |  |
| <b>TOTAL BAGHDAD (GECA)</b>             |                   |                             |                |          | <b>17</b>         | <b>1</b> | <b>0</b>         | <b>82</b>                  | <b>6</b>      | <b>6</b>         | <b>0</b>         | <b>6</b>          | <b>0</b>             | <b>17</b>     | <b>94</b>            | <b>37</b>          | <b>37</b> |  |
| BAHRAIN                                 |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|   | HEATHROW          | GULF AIR                    | S              | A        | 62                | 0        | 0                | 29                         | 44            | 24               | 3                | 0                 | 0                    | 26            | 81                   | 11                 | 62        |  |
|   | HEATHROW          | GULF AIR                    | S              | D        | 62                | 0        | 0                | 95                         | 5             | 0                | 0                | 0                 | 0                    | 2             | 82                   | 6                  | 62        |  |
| <b>TOTAL BAHRAIN</b>                    |                   |                             |                |          | <b>124</b>        | <b>0</b> | <b>0</b>         | <b>62</b>                  | <b>24</b>     | <b>12</b>        | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>81</b>            | <b>9</b>           | <b>9</b>  |  |
| BAKU (HEYDER ALIYEV INT'L)              |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|   | HEATHROW          | AZERBAIJAN AIRLINES (AZAL)  | S              | A        | 23                | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 1             | 95                   | 3                  | 21        |  |
|   | HEATHROW          | AZERBAIJAN AIRLINES (AZAL)  | S              | D        | 22                | 0        | 1                | 86                         | 14            | 0                | 0                | 0                 | 0                    | 6             | 91                   | 6                  | 22        |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 26                | 0        | 0                | 62                         | 23            | 15               | 0                | 0                 | 0                    | 16            | 85                   | 5                  | 26        |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 26                | 0        | 0                | 92                         | 8             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 26        |  |
| <b>TOTAL BAKU (HEYDER ALIYEV INT'L)</b> |                   |                             |                |          | <b>97</b>         | <b>2</b> | <b>1</b>         | <b>85</b>                  | <b>11</b>     | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>93</b>            | <b>4</b>           | <b>4</b>  |  |
| BALE MULHOUSE                           |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 112               | 0        | 0                | 74                         | 10            | 10               | 6                | 0                 | 0                    | 14            | 84                   | 9                  | 114       |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 112               | 0        | 0                | 78                         | 13            | 7                | 2                | 0                 | 0                    | 9             | 82                   | 9                  | 114       |  |
|   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                | 84                         | 16            | 0                | 0                | 0                 | 0                    | 7             | 50                   | 20                 | 30        |  |
|   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                | 90                         | 6             | 3                | 0                | 0                 | 0                    | 5             | 73                   | 14                 | 30        |  |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 53                | 0        | 0                | 32                         | 28            | 19               | 19               | 2                 | 0                    | 39            | 69                   | 15                 | 35        |  |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 53                | 0        | 0                | 40                         | 36            | 11               | 13               | 0                 | 0                    | 27            | 80                   | 11                 | 35        |  |
|   | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                | 84                         | 6             | 3                | 6                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |  |
|   | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                | 77                         | 13            | 3                | 6                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |  |
|   | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 19                | 0        | 0                | 53                         | 21            | 16               | 11               | 0                 | 0                    | 25            | 65                   | 10                 | 17        |  |
|   | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 19                | 0        | 0                | 58                         | 26            | 11               | 5                | 0                 | 0                    | 17            | 94                   | 4                  | 17        |  |
|   | GATWICK           | EASYJET SWITZERLAND         | S              | A        | 31                | 0        | 0                | 84                         | 3             | 6                | 0                | 6                 | 0                    | 21            | 86                   | 7                  | 49        |  |
|   | GATWICK           | EASYJET SWITZERLAND         | S              | D        | 31                | 0        | 0                | 58                         | 29            | 10               | 3                | 0                 | 0                    | 20            | 65                   | 17                 | 49        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                    | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|------------------------------------|-------------------|----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                    |                   |                            |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                    |                   |                            |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BALE MULHOUSE                      |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | STANSTED          | RYANAIR                    | S              | A        | 31                | 0        | 0         | 84                         | 10            | 0             | 6                | 0                | 0                 | 15                   | 55            | 17                   | 31                 |  |
|                                    | STANSTED          | RYANAIR                    | S              | D        | 31                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 7                    | 61            | 13                   | 31                 |  |
|                                    | LONDON CITY       | SWISS AIRLINES             | S              | A        | 45                | 0        | 1         | 96                         | 4             | 0             | 0                | 0                | 0                 | 3                    | 100           | 1                    | 45                 |  |
|                                    | LONDON CITY       | SWISS AIRLINES             | S              | D        | 46                | 0        | 0         | 85                         | 11            | 4             | 0                | 0                | 0                 | 8                    | 91            | 6                    | 46                 |  |
| <b>TOTAL BALE MULHOUSE</b>         |                   |                            |                |          | <b>707</b>        | <b>2</b> | <b>3</b>  | <b>72</b>                  | <b>15</b>     | <b>7</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>78</b>     | <b>11</b>            | <b>11</b>          |  |
| BALTIMORE                          |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC        | S              | A        | 31                | 0        | 0         | 90                         | 10            | 0             | 0                | 0                | 0                 | 2                    | 71            | 15                   | 31                 |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC        | S              | D        | 31                | 0        | 0         | 81                         | 13            | 6             | 0                | 0                | 0                 | 9                    | 65            | 16                   | 31                 |  |
| <b>TOTAL BALTIMORE</b>             |                   |                            |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>11</b>     | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>68</b>     | <b>15</b>            | <b>15</b>          |  |
| BANDAR SERI BEGAWAN                |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | HEATHROW          | ROYAL BRUNEI AIRLINES      | S              | A        | 31                | 0        | 0         | 48                         | 29            | 16            | 6                | 0                | 0                 | 20                   | 81            | 7                    | 31                 |  |
|                                    | HEATHROW          | ROYAL BRUNEI AIRLINES      | S              | D        | 31                | 0        | 0         | 90                         | 0             | 0             | 6                | 3                | 0                 | 16                   | 77            | 45                   | 31                 |  |
| <b>TOTAL BANDAR SERI BEGAWAN</b>   |                   |                            |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>15</b>     | <b>8</b>      | <b>6</b>         | <b>2</b>         | <b>0</b>          | <b>18</b>            | <b>79</b>     | <b>26</b>            | <b>26</b>          |  |
| BANGALORE (BENGALURU)              |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC        | S              | A        | 31                | 0        | 0         | 48                         | 29            | 23            | 0                | 0                | 0                 | 19                   | 77            | 21                   | 31                 |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC        | S              | D        | 31                | 0        | 0         | 61                         | 23            | 6             | 10               | 0                | 0                 | 19                   | 48            | 41                   | 31                 |  |
| <b>TOTAL BANGALORE (BENGALURU)</b> |                   |                            |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>26</b>     | <b>15</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>63</b>     | <b>31</b>            | <b>31</b>          |  |
| BANGKOK SUVARNABHUMI               |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC        | S              | A        | 31                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 13            | 95                   | 31                 |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC        | S              | D        | 31                | 0        | 0         | 68                         | 19            | 13            | 0                | 0                | 0                 | 14                   | 55            | 36                   | 31                 |  |
|                                    | HEATHROW          | THAI AIRWAYS INTERNATIONAL | S              | A        | 54                | 0        | 0         | 50                         | 39            | 7             | 4                | 0                | 0                 | 20                   | 74            | 17                   | 54                 |  |
|                                    | HEATHROW          | THAI AIRWAYS INTERNATIONAL | S              | D        | 54                | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 5                    | 78            | 13                   | 54                 |  |
| <b>TOTAL BANGKOK SUVARNABHUMI</b>  |                   |                            |                |          | <b>170</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>19</b>     | <b>5</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>61</b>     | <b>33</b>            | <b>33</b>          |  |
| BANJUL                             |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | GATWICK           | SMALL PLANET AIRLINES      | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 48                   | 0             | 0                    | 0                  |  |
|                                    | GATWICK           | SMALL PLANET AIRLINES      | C              | D        | 4                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 33                   | 0             | 0                    | 0                  |  |
| <b>TOTAL BANJUL</b>                |                   |                            |                |          | <b>8</b>          | <b>1</b> | <b>0</b>  | <b>25</b>                  | <b>25</b>     | <b>25</b>     | <b>25</b>        | <b>0</b>         | <b>0</b>          | <b>41</b>            | <b>20</b>     | <b>49</b>            | <b>49</b>          |  |
| BARCELONA                          |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | EDINBURGH         | BA CITYFLYER LTD           | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|                                    | EDINBURGH         | BA CITYFLYER LTD           | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|                                    | GLASGOW           | BA CITYFLYER LTD           | C              | A        | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 81                   | 0             | 222                  | 1                  |  |
|                                    | GATWICK           | BRITISH AIRWAYS PLC        | S              | A        | 78                | 0        | 0         | 72                         | 15            | 6             | 6                | 0                | 0                 | 16                   | 68            | 19                   | 93                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| BARCELONA            |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 78                | 0        | 0                          | 72                  | 17               | 6                      | 5                      | 0                       | 0                          | 14                  | 66                         | 19                       | 93      |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 235               | 0        | 0                          | 66                  | 14               | 15                     | 5                      | 0                       | 0                          | 17                  | 72                         | 14                       | 220     |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 234               | 0        | 0                          | 87                  | 7                | 4                      | 3                      | 0                       | 0                          | 7                   | 80                         | 11                       | 220     |           |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0        | 0                          | 78                  | 17               | 0                      | 0                      | 6                       | 0                          | 17                  | 76                         | 13                       | 17      |           |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0        | 0                          | 89                  | 6                | 0                      | 6                      | 0                       | 0                          | 11                  | 88                         | 11                       | 17      |           |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 45                | 0        | 0                          | 80                  | 11               | 4                      | 4                      | 0                       | 0                          | 10                  | 80                         | 8                        | 44      |           |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 45                | 0        | 0                          | 82                  | 11               | 4                      | 2                      | 0                       | 0                          | 9                   | 84                         | 7                        | 44      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 185               | 0        | 1                          | 53                  | 26               | 14                     | 8                      | 0                       | 0                          | 23                  | 69                         | 17                       | 186     |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 186               | 0        | 0                          | 47                  | 24               | 19                     | 11                     | 0                       | 0                          | 26                  | 67                         | 19                       | 186     |           |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 49                | 0        | 0                          | 80                  | 10               | 4                      | 6                      | 0                       | 0                          | 14                  | 86                         | 10                       | 49      |           |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 49                | 0        | 0                          | 86                  | 4                | 2                      | 8                      | 0                       | 0                          | 11                  | 92                         | 7                        | 49      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0        | 0                          | 60                  | 19               | 11                     | 10                     | 0                       | 0                          | 19                  | 66                         | 17                       | 61      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 0                          | 68                  | 15               | 11                     | 6                      | 0                       | 0                          | 15                  | 74                         | 16                       | 62      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 22                | 0        | 0                          | 64                  | 27               | 5                      | 0                      | 5                       | 0                          | 17                  | 86                         | 8                        | 22      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 22                | 0        | 0                          | 91                  | 0                | 5                      | 5                      | 0                       | 0                          | 9                   | 91                         | 6                        | 22      |           |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0        | 0                          | 83                  | 11               | 0                      | 6                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0       |           |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0        | 0                          | 83                  | 11               | 0                      | 6                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0       |           |
|                      | GLASGOW           | JET2.COM LTD                | S                 | A           | 10                | 0        | 0                          | 80                  | 10               | 0                      | 10                     | 0                       | 0                          | 19                  | 38                         | 22                       | 13      |           |
|                      | GLASGOW           | JET2.COM LTD                | S                 | D           | 10                | 0        | 0                          | 90                  | 0                | 0                      | 10                     | 0                       | 0                          | 17                  | 92                         | 4                        | 13      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 18                | 0        | 0                          | 78                  | 11               | 6                      | 6                      | 0                       | 0                          | 16                  | 48                         | 37                       | 23      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 18                | 0        | 0                          | 83                  | 11               | 0                      | 6                      | 0                       | 0                          | 12                  | 78                         | 11                       | 23      |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 18                | 0        | 0                          | 50                  | 28               | 11                     | 11                     | 0                       | 0                          | 29                  | 65                         | 17                       | 23      |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 18                | 0        | 0                          | 83                  | 6                | 0                      | 11                     | 0                       | 0                          | 17                  | 87                         | 9                        | 23      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 25                | 0        | 0                          | 76                  | 8                | 8                      | 8                      | 0                       | 0                          | 13                  | 81                         | 17                       | 31      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 25                | 0        | 0                          | 56                  | 20               | 16                     | 8                      | 0                       | 0                          | 22                  | 77                         | 16                       | 31      |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | A           | 32                | 0        | 0                          | 81                  | 9                | 9                      | 0                      | 0                       | 0                          | 9                   | 81                         | 16                       | 31      |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | D           | 32                | 0        | 0                          | 81                  | 6                | 13                     | 0                      | 0                       | 0                          | 8                   | 68                         | 24                       | 31      |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | A           | 18                | 0        | 0                          | 83                  | 6                | 6                      | 6                      | 0                       | 0                          | 12                  | 76                         | 7                        | 17      |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | D           | 18                | 0        | 0                          | 61                  | 33               | 0                      | 6                      | 0                       | 0                          | 15                  | 100                        | 3                        | 17      |           |
|                      | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 29                | 0        | 0                          | 62                  | 17               | 10                     | 7                      | 3                       | 0                          | 25                  | 70                         | 16                       | 27      |           |
|                      | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 29                | 0        | 0                          | 72                  | 17               | 3                      | 3                      | 3                       | 0                          | 22                  | 81                         | 10                       | 27      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 31                | 0        | 0                          | 71                  | 19               | 6                      | 3                      | 0                       | 0                          | 13                  | 74                         | 10                       | 31      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 31                | 0        | 0                          | 45                  | 23               | 29                     | 3                      | 0                       | 0                          | 23                  | 68                         | 12                       | 31      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                     | NUMBER OF FLIGHTS |             |               |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------------|-------------------|-----------------------------|-------------------|-------------|---------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                            |                   |                             | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                            |                   |                             |                   |             | Actual<br>(7) | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| BARCELONA                  |                   |                             |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | BIRMINGHAM        | RYANAIR                     | S                 | A           | 27            | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 3                          | 68                  | 15                         | 22                       |  |
|                            | BIRMINGHAM        | RYANAIR                     | S                 | D           | 27            | 0        | 0         | 93                         | 7                   | 0                | 0                      | 0                      | 0                       | 5                          | 64                  | 14                         | 22                       |  |
|                            | EAST MIDLAND      | RYANAIR                     | S                 | A           | 36            | 0        | 0         | 78                         | 8                   | 6                | 8                      | 0                      | 0                       | 15                         | 58                  | 19                         | 31                       |  |
|                            | EAST MIDLAND      | RYANAIR                     | S                 | D           | 36            | 0        | 0         | 64                         | 19                  | 6                | 11                     | 0                      | 0                       | 20                         | 68                  | 14                         | 31                       |  |
|                            | EDINBURGH         | RYANAIR                     | S                 | A           | 22            | 0        | 0         | 86                         | 5                   | 5                | 5                      | 0                      | 0                       | 12                         | 82                  | 7                          | 17                       |  |
|                            | EDINBURGH         | RYANAIR                     | S                 | D           | 22            | 0        | 0         | 95                         | 5                   | 0                | 0                      | 0                      | 0                       | 5                          | 88                  | 10                         | 17                       |  |
|                            | LIVERPOOL (JO     | RYANAIR                     | S                 | A           | 31            | 0        | 0         | 90                         | 6                   | 3                | 0                      | 0                      | 0                       | 4                          | 52                  | 17                         | 31                       |  |
|                            | LIVERPOOL (JO     | RYANAIR                     | S                 | D           | 31            | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 65                  | 16                         | 31                       |  |
|                            | MANCHESTER        | RYANAIR                     | S                 | A           | 31            | 0        | 0         | 48                         | 19                  | 19               | 13                     | 0                      | 0                       | 29                         | 61                  | 17                         | 31                       |  |
|                            | MANCHESTER        | RYANAIR                     | S                 | D           | 31            | 0        | 0         | 87                         | 10                  | 3                | 0                      | 0                      | 0                       | 7                          | 77                  | 13                         | 31                       |  |
|                            | STANSTED          | RYANAIR                     | S                 | A           | 124           | 0        | 0         | 85                         | 6                   | 4                | 2                      | 0                      | 2                       | 14                         | 79                  | 19                         | 124                      |  |
|                            | STANSTED          | RYANAIR                     | S                 | D           | 124           | 0        | 0         | 75                         | 14                  | 6                | 6                      | 0                      | 0                       | 15                         | 77                  | 11                         | 124                      |  |
|                            | BELFAST CITY (    | VUELING AIRLINES            | S                 | A           | 8             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                            | BELFAST CITY (    | VUELING AIRLINES            | S                 | D           | 8             | 0        | 0         | 88                         | 13                  | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                            | BIRMINGHAM        | VUELING AIRLINES            | S                 | A           | 2             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                            | BIRMINGHAM        | VUELING AIRLINES            | S                 | D           | 3             | 0        | 0         | 33                         | 67                  | 0                | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                            | CARDIFF WALE      | VUELING AIRLINES            | S                 | A           | 11            | 0        | 0         | 36                         | 36                  | 27               | 0                      | 0                      | 0                       | 24                         | 89                  | 6                          | 9                        |  |
|                            | CARDIFF WALE      | VUELING AIRLINES            | S                 | D           | 11            | 0        | 0         | 36                         | 18                  | 45               | 0                      | 0                      | 0                       | 25                         | 78                  | 8                          | 9                        |  |
|                            | EDINBURGH         | VUELING AIRLINES            | S                 | A           | 15            | 0        | 0         | 80                         | 7                   | 0                | 13                     | 0                      | 0                       | 22                         | 62                  | 16                         | 13                       |  |
|                            | EDINBURGH         | VUELING AIRLINES            | S                 | D           | 15            | 0        | 0         | 40                         | 20                  | 27               | 7                      | 7                      | 0                       | 35                         | 23                  | 30                         | 13                       |  |
|                            | GATWICK           | VUELING AIRLINES            | S                 | A           | 122           | 0        | 0         | 70                         | 20                  | 6                | 4                      | 1                      | 0                       | 16                         | 49                  | 22                         | 90                       |  |
|                            | GATWICK           | VUELING AIRLINES            | S                 | D           | 122           | 0        | 0         | 54                         | 20                  | 18               | 7                      | 0                      | 0                       | 23                         | 42                  | 25                         | 90                       |  |
| <b>TOTAL BARCELONA</b>     |                   |                             |                   |             | <b>2653</b>   | <b>2</b> | <b>1</b>  | <b>71</b>                  | <b>15</b>           | <b>9</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>71</b>           | <b>15</b>                  | <b>15</b>                |  |
| BARI (PALESE)              |                   |                             |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 18            | 0        | 0         | 50                         | 22                  | 28               | 0                      | 0                      | 0                       | 20                         | 46                  | 26                         | 13                       |  |
|                            | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 18            | 0        | 0         | 78                         | 11                  | 11               | 0                      | 0                      | 0                       | 12                         | 62                  | 18                         | 13                       |  |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 17            | 0        | 0         | 53                         | 29                  | 12               | 6                      | 0                      | 0                       | 17                         | 50                  | 15                         | 14                       |  |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 17            | 0        | 0         | 71                         | 24                  | 0                | 6                      | 0                      | 0                       | 12                         | 93                  | 6                          | 14                       |  |
|                            | STANSTED          | RYANAIR                     | S                 | A           | 31            | 0        | 0         | 74                         | 23                  | 3                | 0                      | 0                      | 0                       | 10                         | 83                  | 13                         | 18                       |  |
|                            | STANSTED          | RYANAIR                     | S                 | D           | 31            | 0        | 0         | 77                         | 19                  | 3                | 0                      | 0                      | 0                       | 9                          | 78                  | 17                         | 18                       |  |
| <b>TOTAL BARI (PALESE)</b> |                   |                             |                   |             | <b>132</b>    | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>21</b>           | <b>8</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>70</b>           | <b>16</b>                  | <b>16</b>                |  |
| BARRA                      |                   |                             |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | GLASGOW           | LOGANAIR                    | S                 | A           | 40            | 0        | 0         | 88                         | 3                   | 0                | 10                     | 0                      | 0                       | 10                         | 84                  | 14                         | 43                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |
|-------------------------|-------------------|--|----------------|----------|-------------------|------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                         |                   |  |                |          | MATCHED           | UNMATCHED  |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                         |                   |  |                |          |                   | Actual (7) | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BARRA                   | GLASGOW           | LOGANAIR                               | S              | D        | 41                | 0          | 0        | 85                         | 2             | 2             | 10               | 0                | 0                 | 14                   | 91            | 9                    | 44                 |
| <b>TOTAL BARRA</b>      |                   |  |                |          | <b>81</b>         | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>2</b>      | <b>1</b>      | <b>10</b>        | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>87</b>     | <b>11</b>            | <b>11</b>          |
| BASTIA                  | HEATHROW          | BRITISH AIRWAYS PLC                    | C              | D        | 2                 | 0          | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 2                  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD            | S              | A        | 5                 | 0          | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 75            | 8                    | 4                  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD            | S              | D        | 5                 | 0          | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 50            | 14                   | 4                  |
|                         | BIRMINGHAM        | FLYBE LTD                              | S              | A        | 2                 | 0          | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
|                         | BIRMINGHAM        | FLYBE LTD                              | S              | D        | 2                 | 0          | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                         | SOUTHAMPTON       | FLYBE LTD                              | S              | A        | 3                 | 0          | 0        | 33                         | 0             | 67            | 0                | 0                | 0                 | 33                   | 0             | 0                    | 0                  |
|                         | SOUTHAMPTON       | FLYBE LTD                              | S              | D        | 3                 | 0          | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 28                   | 0             | 0                    | 0                  |
| <b>TOTAL BASTIA</b>     |                   |  |                |          | <b>23</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>9</b>      | <b>13</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>80</b>     | <b>7</b>             | <b>7</b>           |
| BEAUVAIS                | MANCHESTER        | RYANAIR                                | S              | A        | 13                | 0          | 0        | 85                         | 8             | 8             | 0                | 0                | 0                 | 8                    | 15            | 34                   | 13                 |
|                         | MANCHESTER        | RYANAIR                                | S              | D        | 13                | 0          | 0        | 85                         | 8             | 8             | 0                | 0                | 0                 | 8                    | 23            | 30                   | 13                 |
| <b>TOTAL BEAUVAIS</b>   |                   |  |                |          | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>8</b>      | <b>8</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>19</b>     | <b>32</b>            | <b>32</b>          |
| BEDFORD HANSCOM FIELD   |                   |  |                |          |                   |            |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BEIJING                 | HEATHROW          | AIR CHINA                              | S              | A        | 56                | 0          | 1        | 27                         | 23            | 36            | 14               | 0                | 0                 | 37                   | 13            | 38                   | 31                 |
|                         | HEATHROW          | AIR CHINA                              | S              | D        | 55                | 0          | 2        | 91                         | 4             | 0             | 5                | 0                | 0                 | 7                    | 94            | 4                    | 31                 |
|                         | HEATHROW          | BRITISH AIRWAYS PLC                    | S              | A        | 31                | 0          | 0        | 68                         | 13            | 10            | 10               | 0                | 0                 | 16                   | 61            | 18                   | 31                 |
|                         | HEATHROW          | BRITISH AIRWAYS PLC                    | S              | D        | 31                | 0          | 0        | 52                         | 32            | 13            | 3                | 0                | 0                 | 16                   | 58            | 21                   | 31                 |
| <b>TOTAL BEIJING</b>    |                   |  |                |          | <b>173</b>        | <b>0</b>   | <b>3</b> | <b>59</b>                  | <b>17</b>     | <b>16</b>     | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>63</b>     | <b>17</b>            | <b>17</b>          |
| BEIRUT                  | HEATHROW          | BRITISH AIRWAYS PLC                    | S              | A        | 31                | 0          | 0        | 58                         | 19            | 19            | 3                | 0                | 0                 | 18                   | 77            | 11                   | 44                 |
|                         | HEATHROW          | BRITISH AIRWAYS PLC                    | S              | D        | 31                | 0          | 0        | 68                         | 19            | 3             | 10               | 0                | 0                 | 16                   | 48            | 19                   | 44                 |
|                         | HEATHROW          | MIDDLE EAST AIRLINES (AIR LIBAN S A L) | S              | A        | 62                | 0          | 0        | 55                         | 26            | 16            | 3                | 0                | 0                 | 20                   | 85            | 8                    | 62                 |
|                         | HEATHROW          | MIDDLE EAST AIRLINES (AIR LIBAN S A L) | S              | D        | 62                | 0          | 0        | 90                         | 6             | 2             | 2                | 0                | 0                 | 5                    | 81            | 7                    | 62                 |
| <b>TOTAL BEIRUT</b>     |                   |  |                |          | <b>186</b>        | <b>1</b>   | <b>0</b> | <b>69</b>                  | <b>17</b>     | <b>10</b>     | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>75</b>     | <b>11</b>            | <b>11</b>          |
| BELFAST CITY (GEORGE BE | GATWICK           | AER LINGUS                             | S              | A        | 88                | 0          | 0        | 98                         | 1             | 1             | 0                | 0                | 0                 | 2                    | 97            | 2                    | 88                 |
|                         | GATWICK           | AER LINGUS                             | S              | D        | 88                | 0          | 0        | 93                         | 3             | 2             | 1                | 0                | 0                 | 4                    | 95            | 4                    | 88                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION                    | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |               |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|---|-------------------|---------------------|-------------------|-------------|-------------------|---------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|   |                   |                     |                   |             | 93                | UNMATCHED     |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|   |                   |                     |                   |             |                   | Actual<br>(7) | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| BELFAST CITY (GEORGE BE                 | HEATHROW          | AER LINGUS          | S                 | A           | 93                | 0             | 0        | 83                         | 6                   | 6                | 4                      | 0                      | 0                       | 8                          | 90                  | 5                          | 93                       |
|   | HEATHROW          | AER LINGUS          | S                 | D           | 93                | 0             | 0        | 90                         | 2                   | 5                | 2                      | 0                      | 0                       | 5                          | 91                  | 4                          | 93                       |
|   | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 184               | 0             | 0        | 73                         | 10                  | 9                | 8                      | 0                      | 0                       | 16                         | 77                  | 11                         | 181                      |
|   | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 184               | 0             | 0        | 74                         | 13                  | 7                | 5                      | 0                      | 0                       | 12                         | 76                  | 11                         | 181                      |
|   | ABERDEEN          | FLYBE LTD           | S                 | A           | 26                | 0             | 0        | 81                         | 8                   | 4                | 8                      | 0                      | 0                       | 15                         | 80                  | 6                          | 25                       |
|   | ABERDEEN          | FLYBE LTD           | S                 | D           | 26                | 0             | 0        | 69                         | 23                  | 0                | 8                      | 0                      | 0                       | 16                         | 64                  | 11                         | 25                       |
|   | BIRMINGHAM        | FLYBE LTD           | S                 | A           | 175               | 0             | 0        | 94                         | 5                   | 2                | 0                      | 0                      | 0                       | 2                          | 92                  | 5                          | 172                      |
|   | BIRMINGHAM        | FLYBE LTD           | S                 | D           | 175               | 0             | 0        | 83                         | 13                  | 3                | 1                      | 1                      | 0                       | 9                          | 73                  | 15                         | 172                      |
|   | CARDIFF WALE      | FLYBE LTD           | S                 | A           | 31                | 0             | 1        | 94                         | 3                   | 3                | 0                      | 0                      | 0                       | 3                          | 90                  | 5                          | 31                       |
|   | CARDIFF WALE      | FLYBE LTD           | S                 | D           | 31                | 0             | 0        | 84                         | 10                  | 6                | 0                      | 0                      | 0                       | 8                          | 77                  | 9                          | 31                       |
|   | EAST MIDLAND      | FLYBE LTD           | S                 | A           | 105               | 0             | 1        | 92                         | 2                   | 4                | 2                      | 0                      | 0                       | 5                          | 88                  | 5                          | 101                      |
|   | EAST MIDLAND      | FLYBE LTD           | S                 | D           | 105               | 0             | 1        | 89                         | 2                   | 8                | 2                      | 0                      | 0                       | 7                          | 85                  | 10                         | 101                      |
|   | EDINBURGH         | FLYBE LTD           | S                 | A           | 106               | 0             | 0        | 87                         | 5                   | 3                | 6                      | 0                      | 0                       | 11                         | 82                  | 9                          | 108                      |
|   | EDINBURGH         | FLYBE LTD           | S                 | D           | 106               | 0             | 0        | 87                         | 8                   | 2                | 4                      | 0                      | 0                       | 9                          | 81                  | 9                          | 108                      |
|   | EXETER            | FLYBE LTD           | S                 | A           | 27                | 0             | 0        | 67                         | 19                  | 7                | 7                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |
|   | EXETER            | FLYBE LTD           | S                 | D           | 27                | 0             | 0        | 78                         | 4                   | 15               | 4                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |
|   | GLASGOW           | FLYBE LTD           | S                 | A           | 116               | 0             | 1        | 85                         | 8                   | 3                | 3                      | 0                      | 0                       | 8                          | 96                  | 3                          | 112                      |
|   | GLASGOW           | FLYBE LTD           | S                 | D           | 116               | 0             | 1        | 87                         | 5                   | 5                | 3                      | 0                      | 0                       | 8                          | 90                  | 7                          | 112                      |
|   | LEEDS BRADFO      | FLYBE LTD           | S                 | A           | 107               | 0             | 0        | 93                         | 4                   | 2                | 1                      | 0                      | 0                       | 4                          | 94                  | 2                          | 107                      |
|   | LEEDS BRADFO      | FLYBE LTD           | S                 | D           | 107               | 0             | 0        | 95                         | 3                   | 1                | 1                      | 0                      | 0                       | 3                          | 94                  | 17                         | 107                      |
|   | LIVERPOOL (JO     | FLYBE LTD           | S                 | A           | 101               | 0             | 1        | 77                         | 14                  | 8                | 1                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|   | LIVERPOOL (JO     | FLYBE LTD           | S                 | D           | 101               | 0             | 1        | 74                         | 18                  | 7                | 1                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|   | LONDON CITY       | FLYBE LTD           | S                 | A           | 95                | 0             | 0        | 94                         | 4                   | 2                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|   | LONDON CITY       | FLYBE LTD           | S                 | D           | 94                | 0             | 1        | 87                         | 4                   | 9                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
|   | MANCHESTER        | FLYBE LTD           | S                 | A           | 198               | 0             | 0        | 83                         | 12                  | 4                | 1                      | 0                      | 0                       | 7                          | 85                  | 7                          | 201                      |
|   | MANCHESTER        | FLYBE LTD           | S                 | D           | 199               | 0             | 0        | 86                         | 7                   | 4                | 3                      | 1                      | 0                       | 9                          | 83                  | 8                          | 201                      |
|   | NEWCASTLE         | FLYBE LTD           | S                 | A           | 26                | 0             | 0        | 77                         | 12                  | 12               | 0                      | 0                      | 0                       | 10                         | 100                 | 0                          | 26                       |
|   | NEWCASTLE         | FLYBE LTD           | S                 | D           | 26                | 0             | 0        | 85                         | 8                   | 4                | 4                      | 0                      | 0                       | 11                         | 100                 | 2                          | 26                       |
|   | SOUTHAMPTON       | FLYBE LTD           | S                 | A           | 62                | 0             | 0        | 90                         | 6                   | 2                | 2                      | 0                      | 0                       | 4                          | 93                  | 7                          | 82                       |
|   | SOUTHAMPTON       | FLYBE LTD           | S                 | D           | 62                | 0             | 0        | 87                         | 8                   | 3                | 2                      | 0                      | 0                       | 7                          | 88                  | 6                          | 82                       |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                   |                     |                   |             | <b>3080</b>       | <b>2</b>      | <b>8</b> | <b>85</b>                  | <b>8</b>            | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>           | <b>8</b>                   | <b>8</b>                 |
| BELFAST INTERNATIONAL                   | GLASGOW           | CITY JET            | C                 | A           | 2                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |
|------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                    |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                    |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| BELFAST INTERNATIONAL              | GLASGOW           | CITY JET                    | C                 | D           | 2                 | 0        | 0                          | 0                   | 50               | 50                     | 0                      | 0                       | 0                          | 29                  | 0                          | 0                        | 0         |
|                                    | BIRMINGHAM        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 61                | 0        | 0                          | 93                  | 3                | 2                      | 0                      | 2                       | 0                          | 5                   | 88                         | 6                        | 67        |
|                                    | BIRMINGHAM        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 61                | 0        | 0                          | 84                  | 10               | 5                      | 0                      | 2                       | 0                          | 10                  | 87                         | 8                        | 67        |
|                                    | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 75                | 0        | 0                          | 83                  | 9                | 5                      | 3                      | 0                       | 0                          | 10                  | 87                         | 7                        | 75        |
|                                    | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 75                | 0        | 0                          | 81                  | 9                | 8                      | 1                      | 0                       | 0                          | 10                  | 84                         | 8                        | 75        |
|                                    | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 80                | 0        | 0                          | 90                  | 5                | 5                      | 0                      | 0                       | 0                          | 5                   | 87                         | 7                        | 85        |
|                                    | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 80                | 0        | 0                          | 89                  | 6                | 5                      | 0                      | 0                       | 0                          | 6                   | 86                         | 8                        | 85        |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 148               | 0        | 0                          | 54                  | 21               | 14                     | 10                     | 1                       | 0                          | 25                  | 78                         | 8                        | 141       |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 148               | 0        | 0                          | 58                  | 20               | 13                     | 8                      | 1                       | 0                          | 22                  | 70                         | 11                       | 141       |
|                                    | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 93                | 0        | 0                          | 90                  | 5                | 1                      | 2                      | 1                       | 0                          | 8                   | 93                         | 3                        | 102       |
|                                    | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 92                | 0        | 1                          | 88                  | 5                | 4                      | 2                      | 0                       | 0                          | 8                   | 95                         | 2                        | 102       |
|                                    | JERSEY            | EASYJET AIRLINE COMPANY LTD | S                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |
|                                    | JERSEY            | EASYJET AIRLINE COMPANY LTD | S                 | D           | 3                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
|                                    | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 143               | 0        | 0                          | 90                  | 6                | 3                      | 1                      | 0                       | 0                          | 6                   | 91                         | 4                        | 146       |
|                                    | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 143               | 0        | 0                          | 89                  | 6                | 4                      | 1                      | 0                       | 0                          | 6                   | 91                         | 5                        | 146       |
|                                    | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 93                | 0        | 0                          | 85                  | 8                | 6                      | 1                      | 0                       | 0                          | 7                   | 81                         | 9                        | 83        |
|                                    | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 93                | 0        | 0                          | 81                  | 10               | 9                      | 1                      | 0                       | 0                          | 8                   | 82                         | 11                       | 83        |
|                                    | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 72                | 0        | 0                          | 81                  | 11               | 4                      | 4                      | 0                       | 0                          | 9                   | 86                         | 7                        | 74        |
|                                    | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 72                | 0        | 0                          | 85                  | 8                | 3                      | 4                      | 0                       | 0                          | 7                   | 89                         | 10                       | 74        |
|                                    | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 70                | 0        | 1                          | 94                  | 1                | 3                      | 1                      | 0                       | 0                          | 6                   | 87                         | 11                       | 70        |
|                                    | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 70                | 0        | 1                          | 91                  | 4                | 3                      | 1                      | 0                       | 0                          | 7                   | 89                         | 8                        | 70        |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 99                | 0        | 0                          | 87                  | 7                | 3                      | 3                      | 0                       | 0                          | 6                   | 94                         | 4                        | 93        |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 99                | 0        | 0                          | 89                  | 6                | 2                      | 2                      | 1                       | 0                          | 9                   | 92                         | 5                        | 93        |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                   |                             |                   |             | <b>1882</b>       | <b>2</b> | <b>3</b>                   | <b>82</b>           | <b>9</b>         | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>87</b>                  | <b>7</b>                 | <b>7</b>  |
| BELGRADE                           | HEATHROW          | AIR SERBIA                  | S                 | A           | 41                | 0        | 0                          | 76                  | 12               | 7                      | 5                      | 0                       | 0                          | 12                  | 80                         | 14                       | 40        |
|                                    | HEATHROW          | AIR SERBIA                  | S                 | D           | 41                | 0        | 0                          | 88                  | 0                | 7                      | 5                      | 0                       | 0                          | 8                   | 70                         | 13                       | 40        |
|                                    | LUTON             | WIZZ AIR                    | S                 | A           | 13                | 0        | 0                          | 92                  | 0                | 8                      | 0                      | 0                       | 0                          | 5                   | 100                        | 1                        | 17        |
|                                    | LUTON             | WIZZ AIR                    | S                 | D           | 13                | 0        | 0                          | 69                  | 23               | 8                      | 0                      | 0                       | 0                          | 14                  | 82                         | 10                       | 17        |
| <b>TOTAL BELGRADE</b>              |                   |                             |                   |             | <b>108</b>        | <b>0</b> | <b>0</b>                   | <b>81</b>           | <b>7</b>         | <b>7</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>80</b>                  | <b>11</b>                | <b>11</b> |
| BENBECULA                          | GLASGOW           | LOGANAIR                    | S                 | A           | 50                | 0        | 0                          | 74                  | 4                | 6                      | 16                     | 0                       | 0                          | 22                  | 79                         | 10                       | 52        |
|                                    | GLASGOW           | LOGANAIR                    | S                 | D           | 49                | 0        | 0                          | 71                  | 8                | 6                      | 14                     | 0                       | 0                          | 22                  | 87                         | 9                        | 52        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                        |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                        |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BENBECULA              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL BENBECULA</b> |                   |                          |                |          | <b>99</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>6</b>      | <b>6</b>      | <b>15</b>        | <b>0</b>         | <b>0</b>          | <b>22</b>            | <b>83</b>     | <b>9</b>             | <b>9</b>           |
| BERGAMO                |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | BRISTOL           | RYANAIR                  | S              | A        | 13                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 1                    | 5                  |
|                        | BRISTOL           | RYANAIR                  | S              | D        | 13                | 0        | 0         | 69                         | 15            | 8             | 8                | 0                | 0                 | 20                   | 100           | 8                    | 5                  |
|                        | EAST MIDLAND      | RYANAIR                  | S              | A        | 13                | 0        | 0         | 69                         | 15            | 15            | 0                | 0                | 0                 | 9                    | 86            | 21                   | 7                  |
|                        | EAST MIDLAND      | RYANAIR                  | S              | D        | 13                | 0        | 0         | 62                         | 23            | 15            | 0                | 0                | 0                 | 13                   | 71            | 9                    | 7                  |
|                        | MANCHESTER        | RYANAIR                  | S              | A        | 36                | 0        | 0         | 86                         | 3             | 6             | 6                | 0                | 0                 | 11                   | 100           | 2                    | 14                 |
|                        | MANCHESTER        | RYANAIR                  | S              | D        | 36                | 0        | 0         | 94                         | 3             | 0             | 3                | 0                | 0                 | 7                    | 93            | 6                    | 14                 |
|                        | STANSTED          | RYANAIR                  | S              | A        | 124               | 0        | 0         | 95                         | 3             | 1             | 0                | 1                | 0                 | 4                    | 65            | 18                   | 48                 |
|                        | STANSTED          | RYANAIR                  | S              | D        | 124               | 0        | 0         | 79                         | 16            | 2             | 2                | 0                | 0                 | 10                   | 73            | 15                   | 48                 |
| <b>TOTAL BERGAMO</b>   |                   |                          |                |          | <b>372</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>9</b>      | <b>3</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>78</b>     | <b>13</b>            | <b>13</b>          |
| BERGEN                 |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 62                | 0        | 0         | 69                         | 10            | 18            | 3                | 0                | 0                 | 14                   | 84            | 10                   | 62                 |
|                        | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 62                | 0        | 0         | 84                         | 10            | 2             | 5                | 0                | 0                 | 9                    | 89            | 8                    | 62                 |
|                        | GATWICK           | NORWEGIAN AIR SHUTTLE    | S              | A        | 57                | 0        | 0         | 95                         | 4             | 0             | 2                | 0                | 0                 | 4                    | 88            | 7                    | 49                 |
|                        | GATWICK           | NORWEGIAN AIR SHUTTLE    | S              | D        | 57                | 0        | 0         | 95                         | 2             | 2             | 2                | 0                | 0                 | 4                    | 90            | 8                    | 49                 |
|                        | MANCHESTER        | SAS                      | S              | A        | 8                 | 1        | 0         | 75                         | 13            | 13            | 0                | 0                | 0                 | 11                   | 57            | 12                   | 7                  |
|                        | MANCHESTER        | SAS                      | S              | D        | 8                 | 0        | 0         | 88                         | 0             | 13            | 0                | 0                | 0                 | 8                    | 71            | 7                    | 7                  |
|                        | ABERDEEN          | WIDEROE FLYVESELSKAP A/S | S              | A        | 52                | 0        | 0         | 96                         | 2             | 2             | 0                | 0                | 0                 | 4                    | 94            | 5                    | 68                 |
|                        | ABERDEEN          | WIDEROE FLYVESELSKAP A/S | S              | D        | 52                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 2                    | 94            | 5                    | 68                 |
| <b>TOTAL BERGEN</b>    |                   |                          |                |          | <b>358</b>        | <b>1</b> | <b>0</b>  | <b>88</b>                  | <b>5</b>      | <b>4</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>88</b>     | <b>7</b>             | <b>7</b>           |
| BERGERAC               |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | BIRMINGHAM        | FLYBE LTD                | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 2                  |
|                        | BIRMINGHAM        | FLYBE LTD                | S              | D        | 2                 | 1        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 11                   | 50            | 18                   | 2                  |
|                        | EDINBURGH         | FLYBE LTD                | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 3                  |
|                        | EDINBURGH         | FLYBE LTD                | S              | D        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 16                   | 33            | 19                   | 3                  |
|                        | EXETER            | FLYBE LTD                | S              | A        | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 25                   | 0             | 0                    | 0                  |
|                        | EXETER            | FLYBE LTD                | S              | D        | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 25                   | 0             | 0                    | 0                  |
|                        | SOUTHAMPTON       | FLYBE LTD                | S              | A        | 30                | 0        | 1         | 83                         | 3             | 7             | 3                | 3                | 0                 | 19                   | 82            | 10                   | 33                 |
|                        | SOUTHAMPTON       | FLYBE LTD                | S              | D        | 30                | 0        | 1         | 83                         | 10            | 3             | 3                | 0                | 0                 | 11                   | 82            | 15                   | 33                 |
|                        | LEEDS BRADFO      | JET2.COM LTD             | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 29                   | 2                  |
|                        | LEEDS BRADFO      | JET2.COM LTD             | S              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 9                    | 0             | 29                   | 2                  |
|                        | BRISTOL           | RYANAIR                  | S              | A        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 89            | 3                    | 9                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | NUMBER OF FLIGHTS |             | PERCENTAGE OF FLIGHTS LATE |           |                        |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |          |
|----------------------------------|-------------------|-----------------------------|-------------------|-------------|----------------------------|-----------|------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|
|                                  |                   |                             | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED                    | UNMATCHED | Early<br>to 15<br>mins | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |
|                                  |                   |                             |                   |             | Actual<br>(7)              | Plan (8)  |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
| BERGERAC                         |                   |                             |                   |             |                            |           |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                                  | BRISTOL           | RYANAIR                     | S                 | D           | 9                          | 0         | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 4                        | 9        |
|                                  | EAST MIDLAND      | RYANAIR                     | S                 | A           | 9                          | 0         | 0                      | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 3                   | 88                         | 5                        | 8        |
|                                  | EAST MIDLAND      | RYANAIR                     | S                 | D           | 9                          | 0         | 0                      | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 7                   | 88                         | 8                        | 8        |
|                                  | LIVERPOOL (JO)    | RYANAIR                     | S                 | A           | 9                          | 0         | 0                      | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 3                        | 9        |
|                                  | LIVERPOOL (JO)    | RYANAIR                     | S                 | D           | 9                          | 0         | 0                      | 78                  | 22               | 0                      | 0                      | 0                       | 0                          | 10                  | 100                        | 6                        | 9        |
|                                  | STANSTED          | RYANAIR                     | S                 | A           | 31                         | 0         | 0                      | 74                  | 19               | 6                      | 0                      | 0                       | 0                          | 10                  | 90                         | 6                        | 31       |
|                                  | STANSTED          | RYANAIR                     | S                 | D           | 31                         | 0         | 0                      | 68                  | 26               | 6                      | 0                      | 0                       | 0                          | 11                  | 84                         | 6                        | 31       |
| <b>TOTAL BERGERAC</b>            |                   |                             |                   |             | <b>196</b>                 | <b>1</b>  | <b>2</b>               | <b>80</b>           | <b>13</b>        | <b>5</b>               | <b>2</b>               | <b>1</b>                | <b>0</b>                   | <b>11</b>           | <b>85</b>                  | <b>8</b>                 | <b>8</b> |
| BERLIN (SCHONEFELD)              |                   |                             |                   |             |                            |           |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                                  | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 22                         | 0         | 0                      | 73                  | 23               | 0                      | 5                      | 0                       | 0                          | 12                  | 90                         | 9                        | 20       |
|                                  | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 22                         | 0         | 0                      | 86                  | 5                | 9                      | 0                      | 0                       | 0                          | 7                   | 85                         | 11                       | 20       |
|                                  | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 14                         | 0         | 0                      | 93                  | 0                | 0                      | 7                      | 0                       | 0                          | 5                   | 71                         | 8                        | 14       |
|                                  | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 14                         | 0         | 0                      | 93                  | 0                | 0                      | 7                      | 0                       | 0                          | 10                  | 71                         | 10                       | 14       |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 140                        | 0         | 0                      | 71                  | 20               | 6                      | 4                      | 0                       | 0                          | 12                  | 82                         | 12                       | 119      |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 140                        | 0         | 0                      | 59                  | 23               | 14                     | 2                      | 1                       | 0                          | 19                  | 71                         | 15                       | 119      |
|                                  | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 22                         | 0         | 0                      | 95                  | 0                | 5                      | 0                      | 0                       | 0                          | 3                   | 68                         | 11                       | 22       |
|                                  | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 22                         | 0         | 0                      | 91                  | 5                | 0                      | 5                      | 0                       | 0                          | 8                   | 86                         | 8                        | 22       |
|                                  | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | A           | 26                         | 0         | 0                      | 96                  | 0                | 4                      | 0                      | 0                       | 0                          | 4                   | 73                         | 10                       | 26       |
|                                  | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | D           | 26                         | 0         | 1                      | 85                  | 12               | 0                      | 4                      | 0                       | 0                          | 7                   | 77                         | 10                       | 26       |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 57                         | 0         | 0                      | 77                  | 12               | 9                      | 2                      | 0                       | 0                          | 10                  | 89                         | 8                        | 57       |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 57                         | 0         | 0                      | 82                  | 12               | 4                      | 2                      | 0                       | 0                          | 8                   | 89                         | 7                        | 57       |
|                                  | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 22                         | 0         | 0                      | 82                  | 9                | 5                      | 5                      | 0                       | 0                          | 9                   | 91                         | 4                        | 22       |
|                                  | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 22                         | 0         | 0                      | 86                  | 0                | 5                      | 5                      | 5                       | 0                          | 19                  | 95                         | 2                        | 22       |
|                                  | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                         | 0         | 0                      | 83                  | 6                | 11                     | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0        |
|                                  | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                         | 0         | 0                      | 89                  | 6                | 6                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0        |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 31                         | 0         | 0                      | 29                  | 45               | 16                     | 10                     | 0                       | 0                          | 31                  | 0                          | 0                        | 0        |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 31                         | 0         | 0                      | 81                  | 10               | 3                      | 6                      | 0                       | 0                          | 16                  | 0                          | 0                        | 0        |
|                                  | EAST MIDLAND      | RYANAIR                     | S                 | A           | 13                         | 0         | 0                      | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 4                   | 78                         | 12                       | 9        |
|                                  | EAST MIDLAND      | RYANAIR                     | S                 | D           | 13                         | 0         | 0                      | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 7                   | 67                         | 17                       | 9        |
|                                  | STANSTED          | RYANAIR                     | S                 | A           | 93                         | 0         | 0                      | 87                  | 6                | 6                      | 0                      | 0                       | 0                          | 6                   | 87                         | 7                        | 93       |
|                                  | STANSTED          | RYANAIR                     | S                 | D           | 93                         | 0         | 0                      | 87                  | 8                | 4                      | 1                      | 0                       | 0                          | 8                   | 87                         | 7                        | 93       |
| <b>TOTAL BERLIN (SCHONEFELD)</b> |                   |                             |                   |             | <b>916</b>                 | <b>0</b>  | <b>1</b>               | <b>78</b>           | <b>13</b>        | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>82</b>                  | <b>9</b>                 | <b>9</b> |
| BERLIN (TEGEL)                   |                   |                             |                   |             |                            |           |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|-----------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                             |                   |                     |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                             |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
| BERLIN (TEGEL)              |                   |                     |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 195               | 0        | 1         | 68                         | 13                  | 7                   | 12                     | 0                      | 0                       | 18                         | 74                  | 13                         | 203                      |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 196               | 0        | 0         | 79                         | 8                   | 5                   | 8                      | 0                      | 0                       | 12                         | 79                  | 10                         | 203                      |  |
|                             | BIRMINGHAM        | FLYBE LTD           | S                 | A           | 31                | 0        | 0         | 94                         | 6                   | 0                   | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
|                             | BIRMINGHAM        | FLYBE LTD           | S                 | D           | 31                | 0        | 0         | 94                         | 3                   | 3                   | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                             | HEATHROW          | GERMANWINGS         | S                 | A           | 87                | 0        | 0         | 61                         | 20                  | 10                  | 9                      | 0                      | 0                       | 21                         | 67                  | 15                         | 87                       |  |
|                             | HEATHROW          | GERMANWINGS         | S                 | D           | 86                | 0        | 1         | 65                         | 15                  | 10                  | 9                      | 0                      | 0                       | 20                         | 76                  | 11                         | 87                       |  |
| <b>TOTAL BERLIN (TEGEL)</b> |                   |                     |                   |             | <b>626</b>        | <b>0</b> | <b>2</b>  | <b>73</b>                  | <b>12</b>           | <b>7</b>            | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>76</b>           | <b>11</b>                  | <b>11</b>                |  |
| BERMUDA                     |                   |                     |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC | S                 | A           | 31                | 0        | 0         | 94                         | 3                   | 3                   | 0                      | 0                      | 0                       | 4                          | 80                  | 7                          | 30                       |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC | S                 | D           | 31                | 0        | 0         | 87                         | 10                  | 3                   | 0                      | 0                      | 0                       | 8                          | 81                  | 11                         | 31                       |  |
| <b>TOTAL BERMUDA</b>        |                   |                     |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>6</b>            | <b>3</b>            | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>80</b>           | <b>9</b>                   | <b>9</b>                 |  |
| BERNE                       |                   |                     |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                             | JERSEY            | SKY WORK AG         | S                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                             | JERSEY            | SKY WORK AG         | S                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
|                             | SOUTHEND          | SKY WORK AG         | S                 | A           | 35                | 0        | 17        | 91                         | 6                   | 0                   | 0                      | 0                      | 3                       | 14                         | 0                   | 0                          | 0                        |  |
|                             | SOUTHEND          | SKY WORK AG         | S                 | D           | 35                | 0        | 16        | 97                         | 3                   | 0                   | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL BERNE</b>          |                   |                     |                   |             | <b>78</b>         | <b>0</b> | <b>33</b> | <b>95</b>                  | <b>4</b>            | <b>0</b>            | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>7</b>                   | <b>95</b>           | <b>2</b>                   | <b>2</b>                 |  |
| BEZIERS                     |                   |                     |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                             | BRISTOL           | RYANAIR             | S                 | A           | 18                | 0        | 0         | 67                         | 17                  | 6                   | 11                     | 0                      | 0                       | 17                         | 94                  | 3                          | 17                       |  |
|                             | BRISTOL           | RYANAIR             | S                 | D           | 18                | 0        | 0         | 61                         | 22                  | 6                   | 11                     | 0                      | 0                       | 22                         | 82                  | 6                          | 17                       |  |
|                             | EDINBURGH         | RYANAIR             | S                 | A           | 9                 | 0        | 0         | 89                         | 0                   | 11                  | 0                      | 0                      | 0                       | 7                          | 88                  | 55                         | 8                        |  |
|                             | EDINBURGH         | RYANAIR             | S                 | D           | 9                 | 0        | 0         | 89                         | 11                  | 0                   | 0                      | 0                      | 0                       | 5                          | 88                  | 58                         | 8                        |  |
|                             | LUTON             | RYANAIR             | S                 | A           | 18                | 0        | 0         | 72                         | 11                  | 11                  | 6                      | 0                      | 0                       | 18                         | 76                  | 11                         | 17                       |  |
|                             | LUTON             | RYANAIR             | S                 | D           | 18                | 0        | 0         | 50                         | 22                  | 22                  | 6                      | 0                      | 0                       | 27                         | 76                  | 10                         | 17                       |  |
|                             | MANCHESTER        | RYANAIR             | S                 | A           | 9                 | 0        | 0         | 89                         | 11                  | 0                   | 0                      | 0                      | 0                       | 5                          | 78                  | 8                          | 9                        |  |
|                             | MANCHESTER        | RYANAIR             | S                 | D           | 9                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 2                          | 78                  | 6                          | 9                        |  |
| <b>TOTAL BEZIERS</b>        |                   |                     |                   |             | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>14</b>           | <b>8</b>            | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>82</b>           | <b>15</b>                  | <b>15</b>                |  |
| BIARRITZ                    |                   |                     |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                             | BIRMINGHAM        | FLYBE LTD           | S                 | A           | 2                 | 0        | 0         | 50                         | 0                   | 50                  | 0                      | 0                      | 0                       | 30                         | 0                   | 0                          | 0                        |  |
|                             | BIRMINGHAM        | FLYBE LTD           | S                 | D           | 2                 | 0        | 0         | 0                          | 50                  | 50                  | 0                      | 0                      | 0                       | 31                         | 0                   | 0                          | 0                        |  |
|                             | BOURNEMOUT        | FLYBE LTD           | S                 | A           | 2                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |  |
|                             | BOURNEMOUT        | FLYBE LTD           | S                 | D           | 2                 | 0        | 0         | 0                          | 100                 | 0                   | 0                      | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|-----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |                             |                   |             |                   | Plan (8)  |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| BIARRITZ              | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0         | 0        | 90                         | 10                  | 0                | 0                      | 0                      | 0                       | 4                          | 71                  | 11                         | 31                       |
|                       | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0         | 0        | 90                         | 10                  | 0                | 0                      | 0                      | 0                       | 5                          | 81                  | 7                          | 31                       |
| <b>TOTAL BIARRITZ</b> |                   |                             |                   |             | <b>70</b>         | <b>0</b>  | <b>0</b> | <b>84</b>                  | <b>13</b>           | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>76</b>           | <b>9</b>                   | <b>9</b>                 |
| BILBAO                | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 61                | 0         | 0        | 82                         | 11                  | 3                | 3                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 61                | 0         | 0        | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                       | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0         | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |
|                       | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0         | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 14                | 0         | 0        | 71                         | 14                  | 7                | 7                      | 0                      | 0                       | 21                         | 77                  | 25                         | 13                       |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 14                | 0         | 0        | 86                         | 0                   | 7                | 7                      | 0                      | 0                       | 14                         | 92                  | 17                         | 13                       |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 52                | 0         | 0        | 81                         | 13                  | 0                | 4                      | 2                      | 0                       | 12                         | 91                  | 5                          | 57                       |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 52                | 0         | 0        | 87                         | 10                  | 0                | 2                      | 2                      | 0                       | 10                         | 88                  | 4                          | 57                       |
|                       | GATWICK           | VUELING AIRLINES            | S                 | A           | 18                | 0         | 0        | 78                         | 17                  | 6                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
|                       | GATWICK           | VUELING AIRLINES            | S                 | D           | 18                | 0         | 0        | 72                         | 22                  | 6                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
| <b>TOTAL BILBAO</b>   |                   |                             |                   |             | <b>308</b>        | <b>0</b>  | <b>0</b> | <b>84</b>                  | <b>11</b>           | <b>2</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>88</b>           | <b>8</b>                   | <b>8</b>                 |
| BILLUND               | STANSTED          | RYANAIR                     | S                 | A           | 71                | 0         | 0        | 93                         | 6                   | 0                | 0                      | 1                      | 0                       | 7                          | 94                  | 4                          | 70                       |
|                       | STANSTED          | RYANAIR                     | S                 | D           | 71                | 0         | 0        | 69                         | 24                  | 7                | 0                      | 0                      | 0                       | 12                         | 80                  | 9                          | 70                       |
|                       | LONDON CITY       | SUN AIR OF SCANDINAVIA      | S                 | A           | 36                | 0         | 0        | 81                         | 8                   | 8                | 3                      | 0                      | 0                       | 10                         | 98                  | 1                          | 40                       |
|                       | LONDON CITY       | SUN AIR OF SCANDINAVIA      | S                 | D           | 37                | 0         | 0        | 73                         | 19                  | 3                | 3                      | 3                      | 0                       | 16                         | 95                  | 2                          | 40                       |
|                       | MANCHESTER        | SUN AIR OF SCANDINAVIA      | S                 | A           | 38                | 0         | 0        | 84                         | 13                  | 3                | 0                      | 0                      | 0                       | 8                          | 88                  | 7                          | 40                       |
|                       | MANCHESTER        | SUN AIR OF SCANDINAVIA      | S                 | D           | 38                | 0         | 0        | 84                         | 13                  | 3                | 0                      | 0                      | 0                       | 6                          | 86                  | 4                          | 37                       |
| <b>TOTAL BILLUND</b>  |                   |                             |                   |             | <b>291</b>        | <b>2</b>  | <b>2</b> | <b>81</b>                  | <b>14</b>           | <b>4</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>90</b>           | <b>5</b>                   | <b>5</b>                 |
| BIRMINGHAM            | NEWCASTLE         | EASTERN AIRWAYS             | S                 | A           | 37                | 0         | 1        | 76                         | 11                  | 0                | 14                     | 0                      | 0                       | 16                         | 73                  | 20                         | 37                       |
|                       | NEWCASTLE         | EASTERN AIRWAYS             | S                 | D           | 38                | 0         | 0        | 84                         | 3                   | 0                | 13                     | 0                      | 0                       | 17                         | 84                  | 19                         | 37                       |
|                       | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 61                | 0         | 0        | 90                         | 3                   | 5                | 2                      | 0                      | 0                       | 7                          | 87                  | 6                          | 67                       |
|                       | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 61                | 0         | 0        | 89                         | 8                   | 2                | 0                      | 2                      | 0                       | 7                          | 85                  | 8                          | 67                       |
|                       | ABERDEEN          | FLYBE LTD                   | S                 | A           | 85                | 0         | 0        | 85                         | 8                   | 4                | 4                      | 0                      | 0                       | 8                          | 84                  | 7                          | 103                      |
|                       | ABERDEEN          | FLYBE LTD                   | S                 | D           | 85                | 0         | 0        | 79                         | 9                   | 6                | 5                      | 1                      | 0                       | 15                         | 75                  | 12                         | 102                      |
|                       | BELFAST CITY (    | FLYBE LTD                   | S                 | A           | 175               | 0         | 0        | 89                         | 9                   | 2                | 0                      | 1                      | 0                       | 6                          | 80                  | 12                         | 172                      |
|                       | BELFAST CITY (    | FLYBE LTD                   | S                 | D           | 175               | 0         | 0        | 87                         | 9                   | 3                | 1                      | 0                      | 0                       | 7                          | 83                  | 9                          | 172                      |
|                       | EDINBURGH         | FLYBE LTD                   | S                 | A           | 183               | 0         | 0        | 86                         | 6                   | 4                | 4                      | 0                      | 0                       | 8                          | 81                  | 11                         | 186                      |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |  |
|--------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| BIRMINGHAM                     |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | EDINBURGH         | FLYBE LTD                   | S                 | D           | 183               | 0        | 0         | 87                         | 5                   | 4                | 3                      | 0                      | 0                       | 8                          | 79                  | 11                         | 186                      |  |
|                                | GLASGOW           | FLYBE LTD                   | S                 | A           | 171               | 0        | 1         | 91                         | 2                   | 4                | 3                      | 0                      | 0                       | 6                          | 83                  | 10                         | 168                      |  |
|                                | GLASGOW           | FLYBE LTD                   | S                 | D           | 171               | 0        | 1         | 82                         | 10                  | 5                | 4                      | 0                      | 0                       | 11                         | 77                  | 13                         | 167                      |  |
|                                | JERSEY            | FLYBE LTD                   | S                 | A           | 63                | 0        | 5         | 89                         | 8                   | 2                | 2                      | 0                      | 0                       | 6                          | 81                  | 15                         | 63                       |  |
|                                | JERSEY            | FLYBE LTD                   | S                 | D           | 63                | 0        | 0         | 67                         | 25                  | 5                | 3                      | 0                      | 0                       | 16                         | 64                  | 24                         | 64                       |  |
| <b>TOTAL BIRMINGHAM</b>        |                   |                             |                   |             | <b>1551</b>       | <b>4</b> | <b>8</b>  | <b>86</b>                  | <b>8</b>            | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>80</b>           | <b>11</b>                  | <b>11</b>                |  |
| BOA VISTA (RABIL)              |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | BIRMINGHAM        | THOMSON AIRWAYS LTD         | S                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 50                  | 11                         | 4                        |  |
|                                | BIRMINGHAM        | THOMSON AIRWAYS LTD         | S                 | D           | 4                 | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 12                         | 75                  | 11                         | 4                        |  |
|                                | GATWICK           | THOMSON AIRWAYS LTD         | S                 | A           | 9                 | 0        | 0         | 44                         | 11                  | 22               | 11                     | 11                     | 0                       | 53                         | 78                  | 10                         | 9                        |  |
|                                | GATWICK           | THOMSON AIRWAYS LTD         | S                 | D           | 9                 | 0        | 0         | 44                         | 44                  | 0                | 11                     | 0                      | 0                       | 21                         | 56                  | 12                         | 9                        |  |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD         | S                 | A           | 8                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 67                  | 12                         | 9                        |  |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD         | S                 | D           | 8                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 78                  | 9                          | 9                        |  |
| <b>TOTAL BOA VISTA (RABIL)</b> |                   |                             |                   |             | <b>42</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>14</b>           | <b>5</b>         | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>19</b>                  | <b>68</b>           | <b>11</b>                  | <b>11</b>                |  |
| BODRUM (MILAS)                 |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 8                 | 0        | 0         | 38                         | 13                  | 25               | 25                     | 0                      | 0                       | 34                         | 0                   | 0                          | 0                        |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 8                 | 0        | 0         | 50                         | 13                  | 25               | 13                     | 0                      | 0                       | 26                         | 0                   | 0                          | 0                        |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | D           | 2                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 100                        | 8                   | 2                          | 2                        |  |
|                                | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 12                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 78                  | 7                          | 9                        |  |
|                                | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 12                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 6                          | 9                        |  |
|                                | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0         | 67                         | 22                  | 0                | 11                     | 0                      | 0                       | 21                         | 33                  | 25                         | 9                        |  |
|                                | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 8                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 13                         | 89                  | 10                         | 9                        |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 20                | 0        | 0         | 70                         | 15                  | 10               | 5                      | 0                      | 0                       | 15                         | 39                  | 22                         | 18                       |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 20                | 0        | 4         | 70                         | 15                  | 10               | 5                      | 0                      | 0                       | 17                         | 50                  | 17                         | 18                       |  |
|                                | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 4                          | 63                  | 11                         | 8                        |  |
|                                | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0         | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 5                          | 100                 | 1                          | 9                        |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 5                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 5                 | 0        | 0         | 60                         | 40                  | 0                | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |  |
|                                | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 13                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 79                  | 10                         | 14                       |  |
|                                | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 86                  | 5                          | 14                       |  |
|                                | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 4                 | 0        | 0         | 75                         | 0                   | 25               | 0                      | 0                      | 0                       | 15                         | 60                  | 12                         | 5                        |  |
|                                | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 4                 | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 10                         | 60                  | 20                         | 5                        |  |
|                                | GLASGOW           | JET2.COM LTD                | S                 | A           | 5                 | 0        | 0         | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 14                         | 67                  | 13                         | 6                        |  |

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| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |             |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|-------------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                          |                   |             | MATCHED           |             | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan<br>(8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| BODRUM (MILAS)       |                   |                          |                   |             |                   |             |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | GLASGOW           | JET2.COM LTD             | S                 | D           | 5                 | 0           | 0         | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 13                         | 100                 | 4                          | 6                        |  |
|                      | LEEDS BRADFO      | JET2.COM LTD             | S                 | A           | 6                 | 0           | 0         | 83                         | 0                   | 17               | 0                      | 0                      | 0                       | 7                          | 67                  | 15                         | 6                        |  |
|                      | LEEDS BRADFO      | JET2.COM LTD             | S                 | D           | 6                 | 0           | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 7                          | 33                  | 32                         | 6                        |  |
|                      | MANCHESTER        | JET2.COM LTD             | S                 | A           | 8                 | 0           | 0         | 75                         | 0                   | 13               | 13                     | 0                      | 0                       | 16                         | 75                  | 10                         | 8                        |  |
|                      | MANCHESTER        | JET2.COM LTD             | S                 | D           | 9                 | 0           | 0         | 67                         | 11                  | 22               | 0                      | 0                      | 0                       | 12                         | 78                  | 12                         | 9                        |  |
|                      | NEWCASTLE         | JET2.COM LTD             | S                 | A           | 4                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 0                          | 4                        |  |
|                      | NEWCASTLE         | JET2.COM LTD             | S                 | D           | 4                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 5                          | 4                        |  |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S                 | A           | 9                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 92                  | 5                          | 13                       |  |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S                 | D           | 9                 | 0           | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 8                          | 77                  | 15                         | 13                       |  |
|                      | GATWICK           | PEGASUS AIRLINES         | S                 | A           | 2                 | 0           | 0         | 50                         | 0                   | 0                | 0                      | 50                     | 0                       | 93                         | 100                 | 3                          | 1                        |  |
|                      | GATWICK           | PEGASUS AIRLINES         | S                 | D           | 2                 | 0           | 0         | 50                         | 0                   | 0                | 0                      | 50                     | 0                       | 103                        | 100                 | 7                          | 2                        |  |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 4                        |  |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 7                          | 100                 | 5                          | 4                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 7                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 1                          | 3                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 7                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 2                          | 4                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 14                | 0           | 0         | 93                         | 0                   | 0                | 0                      | 7                      | 0                       | 26                         | 78                  | 7                          | 9                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 14                | 0           | 0         | 71                         | 21                  | 0                | 7                      | 0                      | 0                       | 17                         | 64                  | 47                         | 11                       |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 3                 | 0           | 0         | 33                         | 67                  | 0                | 0                      | 0                      | 0                       | 13                         | 33                  | 30                         | 3                        |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0           | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 11                         | 50                  | 21                         | 4                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 7                 | 1           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 77                  | 8                          | 13                       |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 8                 | 0           | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 8                          | 62                  | 17                         | 13                       |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0           | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 7                          | 100                 | 3                          | 4                        |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 3                          | 4                        |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0           | 0         | 80                         | 0                   | 0                | 20                     | 0                      | 0                       | 14                         | 100                 | 0                          | 4                        |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 6                 | 0           | 0         | 50                         | 33                  | 0                | 17                     | 0                      | 0                       | 24                         | 80                  | 10                         | 5                        |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 10                | 0           | 0         | 90                         | 10                  | 0                | 0                      | 0                      | 0                       | 3                          | 70                  | 11                         | 10                       |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 13                | 0           | 0         | 77                         | 15                  | 8                | 0                      | 0                      | 0                       | 9                          | 85                  | 11                         | 13                       |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0           | 0         | 67                         | 0                   | 33               | 0                      | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0           | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |  |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0           | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 16                         | 67                  | 21                         | 3                        |  |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0           | 0         | 0                          | 50                  | 25               | 25                     | 0                      | 0                       | 43                         | 50                  | 27                         | 4                        |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0           | 0         | 40                         | 40                  | 20               | 0                      | 0                      | 0                       | 21                         | 86                  | 6                          | 7                        |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | D           | 7                 | 0           | 0         | 86                         | 0                   | 14               | 0                      | 0                      | 0                       | 15                         | 89                  | 8                          | 9                        |  |

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| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                             |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                             |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>BODRUM (MILAS)</b>       |                   |                             |                |          | <b>378</b>        | <b>1</b> | <b>4</b>  | <b>78</b>                  | <b>12</b>     | <b>6</b>      | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>12</b>            | <b>76</b>     | <b>13</b>            | <b>13</b>          |
| <b>TOTAL BODRUM (MILAS)</b> |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>BOGOTA</b>               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                             | HEATHROW          | AVIANCA COLOMBIA            | S              | A        | 19                | 0        | 2         | 89                         | 11            | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                             | HEATHROW          | AVIANCA COLOMBIA            | S              | D        | 19                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
| <b>TOTAL BOGOTA</b>         |                   |                             |                |          | <b>38</b>         | <b>0</b> | <b>2</b>  | <b>95</b>                  | <b>5</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>2</b>             | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| <b>BOLOGNA</b>              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 92                | 0        | 0         | 54                         | 21            | 11            | 13               | 0                | 1                 | 27                   | 67            | 14                   | 91                 |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 92                | 0        | 0         | 78                         | 9             | 3             | 10               | 0                | 0                 | 14                   | 83            | 9                    | 92                 |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0        | 0         | 57                         | 13            | 23            | 7                | 0                | 0                 | 23                   | 42            | 26                   | 31                 |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 30                | 0        | 0         | 57                         | 17            | 20            | 7                | 0                | 0                 | 23                   | 42            | 20                   | 31                 |
|                             | BRISTOL           | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 13                   | 50            | 15                   | 8                  |
|                             | BRISTOL           | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 14                   | 100           | 3                    | 9                  |
|                             | EDINBURGH         | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 8                    | 78            | 6                    | 9                  |
|                             | EDINBURGH         | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 8                    | 89            | 6                    | 9                  |
|                             | MANCHESTER        | RYANAIR                     | S              | A        | 13                | 0        | 0         | 38                         | 31            | 23            | 8                | 0                | 0                 | 23                   | 21            | 31                   | 14                 |
|                             | MANCHESTER        | RYANAIR                     | S              | D        | 13                | 0        | 0         | 69                         | 8             | 23            | 0                | 0                | 0                 | 12                   | 79            | 15                   | 14                 |
|                             | STANSTED          | RYANAIR                     | S              | A        | 49                | 0        | 0         | 88                         | 6             | 0             | 2                | 4                | 0                 | 19                   | 67            | 29                   | 39                 |
|                             | STANSTED          | RYANAIR                     | S              | D        | 49                | 0        | 0         | 61                         | 27            | 10            | 2                | 0                | 0                 | 16                   | 85            | 8                    | 39                 |
| <b>TOTAL BOLOGNA</b>        |                   |                             |                |          | <b>406</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>15</b>     | <b>10</b>     | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>68</b>     | <b>16</b>            | <b>16</b>          |
| <b>BORDEAUX</b>             |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 53                | 0        | 0         | 75                         | 11            | 13            | 0                | 0                | 0                 | 10                   | 52            | 22                   | 54                 |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 53                | 0        | 0         | 70                         | 19            | 11            | 0                | 0                | 0                 | 12                   | 67            | 15                   | 54                 |
|                             | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                             | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
|                             | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 14                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 3                    | 87            | 5                    | 15                 |
|                             | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 14                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 80            | 9                    | 15                 |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 56                | 0        | 0         | 48                         | 13            | 25            | 14               | 0                | 0                 | 29                   | 73            | 15                   | 62                 |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 56                | 0        | 0         | 50                         | 20            | 16            | 14               | 0                | 0                 | 28                   | 74            | 15                   | 62                 |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 27                | 0        | 0         | 59                         | 22            | 11            | 7                | 0                | 0                 | 20                   | 74            | 16                   | 34                 |
|                             | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 27                | 0        | 0         | 56                         | 33            | 4             | 7                | 0                | 0                 | 19                   | 73            | 12                   | 33                 |
|                             | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 18                | 0        | 0         | 89                         | 6             | 6             | 0                | 0                | 0                 | 5                    | 70            | 15                   | 10                 |
|                             | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 18                | 0        | 0         | 89                         | 6             | 6             | 0                | 0                | 0                 | 6                    | 80            | 18                   | 10                 |
|                             | SOUTHAMPTON       | FLYBE LTD                   | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 67            | 12                   | 3                  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |            |          |
|--------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|----------|
|                          |                   |                             |                |          | MATCHED           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |          |
|                          |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | Actual (7) | Plan (8) |
| BORDEAUX                 |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |          |
|                          | SOUTHAMPTON       | FLYBE LTD                   | S              | D        | 2                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 67                   | 14                 | 3          |          |
|                          | EDINBURGH         | RYANAIR                     | S              | A        | 13                | 0         | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 3             | 79                   | 11                 | 14         |          |
|                          | EDINBURGH         | RYANAIR                     | S              | D        | 13                | 0         | 0                          | 69            | 15            | 15               | 0                | 0                 | 0                    | 10            | 93                   | 6                  | 14         |          |
|                          | STANSTED          | RYANAIR                     | S              | A        | 13                | 0         | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 4             | 71                   | 24                 | 14         |          |
|                          | STANSTED          | RYANAIR                     | S              | D        | 13                | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 71                   | 19                 | 14         |          |
| <b>TOTAL BORDEAUX</b>    |                   |                             |                |          | <b>402</b>        | <b>1</b>  | <b>0</b>                   | <b>69</b>     | <b>14</b>     | <b>11</b>        | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>71</b>            | <b>15</b>          | <b>15</b>  |          |
| BOSTON                   |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |          |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 124               | 0         | 0                          | 91            | 5             | 2                | 2                | 0                 | 0                    | 5             | 73                   | 20                 | 122        |          |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 124               | 0         | 0                          | 74            | 17            | 6                | 2                | 1                 | 0                    | 13            | 58                   | 26                 | 122        |          |
|                          | HEATHROW          | DELTA AIRLINES              | S              | A        | 31                | 0         | 0                          | 94            | 3             | 0                | 3                | 0                 | 0                    | 4             | 66                   | 11                 | 29         |          |
|                          | HEATHROW          | DELTA AIRLINES              | S              | D        | 31                | 0         | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 1             | 97                   | 3                  | 29         |          |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0         | 0                          | 81            | 16            | 0                | 3                | 0                 | 0                    | 10            | 42                   | 30                 | 31         |          |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0         | 0                          | 77            | 6             | 13               | 3                | 0                 | 0                    | 14            | 77                   | 9                  | 31         |          |
| <b>TOTAL BOSTON</b>      |                   |                             |                |          | <b>372</b>        | <b>1</b>  | <b>0</b>                   | <b>84</b>     | <b>10</b>     | <b>3</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>67</b>            | <b>20</b>          | <b>20</b>  |          |
| BOURNEMOUTH              |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |          |
|                          | GLASGOW           | FLYBE LTD                   | S              | A        | 50                | 0         | 1                          | 94            | 2             | 2                | 2                | 0                 | 0                    | 4             | 0                    | 0                  | 0          |          |
|                          | GLASGOW           | FLYBE LTD                   | S              | D        | 49                | 0         | 2                          | 82            | 8             | 6                | 2                | 2                 | 0                    | 13            | 0                    | 0                  | 0          |          |
|                          | JERSEY            | FLYBE LTD                   | S              | A        | 15                | 0         | 1                          | 67            | 20            | 7                | 7                | 0                 | 0                    | 15            | 0                    | 0                  | 0          |          |
|                          | JERSEY            | FLYBE LTD                   | S              | D        | 15                | 0         | 1                          | 53            | 33            | 7                | 7                | 0                 | 0                    | 19            | 0                    | 0                  | 0          |          |
|                          | MANCHESTER        | FLYBE LTD                   | S              | A        | 24                | 0         | 0                          | 75            | 21            | 0                | 4                | 0                 | 0                    | 11            | 0                    | 0                  | 0          |          |
|                          | MANCHESTER        | FLYBE LTD                   | S              | D        | 24                | 0         | 0                          | 79            | 17            | 0                | 4                | 0                 | 0                    | 9             | 0                    | 0                  | 0          |          |
| <b>TOTAL BOURNEMOUTH</b> |                   |                             |                |          | <b>177</b>        | <b>0</b>  | <b>5</b>                   | <b>80</b>     | <b>12</b>     | <b>3</b>         | <b>3</b>         | <b>1</b>          | <b>0</b>             | <b>10</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>   |          |
| BRATISLAVA               |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |          |
|                          | BIRMINGHAM        | RYANAIR                     | S              | A        | 13                | 0         | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 6             | 86                   | 10                 | 14         |          |
|                          | BIRMINGHAM        | RYANAIR                     | S              | D        | 13                | 0         | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 8             | 79                   | 17                 | 14         |          |
|                          | EDINBURGH         | RYANAIR                     | S              | A        | 9                 | 0         | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 10            | 89                   | 4                  | 9          |          |
|                          | EDINBURGH         | RYANAIR                     | S              | D        | 9                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 3                  | 9          |          |
|                          | LIVERPOOL (JO     | RYANAIR                     | S              | A        | 13                | 0         | 0                          | 69            | 15            | 8                | 8                | 0                 | 0                    | 15            | 78                   | 12                 | 9          |          |
|                          | LIVERPOOL (JO     | RYANAIR                     | S              | D        | 13                | 0         | 0                          | 62            | 23            | 8                | 8                | 0                 | 0                    | 19            | 78                   | 10                 | 9          |          |
|                          | LUTON             | RYANAIR                     | S              | A        | 22                | 0         | 0                          | 82            | 18            | 0                | 0                | 0                 | 0                    | 6             | 82                   | 7                  | 17         |          |
|                          | LUTON             | RYANAIR                     | S              | D        | 22                | 0         | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 8             | 82                   | 8                  | 17         |          |
|                          | STANSTED          | RYANAIR                     | S              | A        | 62                | 0         | 0                          | 87            | 10            | 0                | 0                | 0                 | 3                    | 25            | 74                   | 15                 | 54         |          |
|                          | STANSTED          | RYANAIR                     | S              | D        | 62                | 0         | 0                          | 60            | 27            | 13               | 0                | 0                 | 0                    | 14            | 85                   | 8                  | 54         |          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                         |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| BRATISLAVA              |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL BRATISLAVA</b> |                   |                             |                   |             | <b>238</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>17</b>           | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>82</b>           | <b>10</b>                  | <b>10</b>                |
| BREMEN                  |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | EDINBURGH         | RYANAIR                     | S                 | A           | 13                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 3                          | 13                       |
|                         | EDINBURGH         | RYANAIR                     | S                 | D           | 13                | 0        | 0         | 77                         | 23                  | 0                | 0                      | 0                      | 0                       | 9                          | 100                 | 3                          | 13                       |
|                         | STANSTED          | RYANAIR                     | S                 | A           | 52                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 83                  | 8                          | 75                       |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 52                | 0        | 0         | 87                         | 13                  | 0                | 0                      | 0                      | 0                       | 6                          | 76                  | 10                         | 75                       |
| <b>TOTAL BREMEN</b>     |                   |                             |                   |             | <b>132</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>9</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>85</b>           | <b>7</b>                   | <b>7</b>                 |
| BRESCIA/MONTICHIARI     |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| BREST                   |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| BRIDGETOWN              |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0         | 94                         | 0                   | 0                | 6                      | 0                      | 0                       | 9                          | 97                  | 1                          | 31                       |
|                         | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 4                          | 87                  | 7                          | 31                       |
|                         | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31                | 0        | 0         | 84                         | 6                   | 3                | 6                      | 0                      | 0                       | 10                         | 94                  | 5                          | 31                       |
|                         | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31                | 0        | 0         | 90                         | 6                   | 0                | 3                      | 0                      | 0                       | 11                         | 77                  | 11                         | 31                       |
|                         | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 4                 | 0        | 0         | 50                         | 0                   | 50               | 0                      | 0                      | 0                       | 28                         | 100                 | 1                          | 4                        |
|                         | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 4                 | 0        | 0         | 75                         | 0                   | 0                | 25                     | 0                      | 0                       | 16                         | 100                 | 0                          | 4                        |
| <b>TOTAL BRIDGETOWN</b> |                   |                             |                   |             | <b>134</b>        | <b>1</b> | <b>0</b>  | <b>90</b>                  | <b>4</b>            | <b>2</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>88</b>           | <b>7</b>                   | <b>7</b>                 |
| BRINDISI                |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0         | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |
|                         | STANSTED          | RYANAIR                     | S                 | A           | 22                | 0        | 0         | 82                         | 5                   | 9                | 5                      | 0                      | 0                       | 11                         | 78                  | 10                         | 18                       |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 22                | 0        | 0         | 91                         | 5                   | 5                | 0                      | 0                      | 0                       | 7                          | 89                  | 7                          | 18                       |
| <b>TOTAL BRINDISI</b>   |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>3</b>            | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>           | <b>9</b>                   | <b>9</b>                 |
| BRISTOL                 |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | JERSEY            | BLUE ISLANDS LIMITED        | S                 | A           | 53                | 0        | 0         | 85                         | 8                   | 2                | 6                      | 0                      | 0                       | 10                         | 89                  | 11                         | 53                       |
|                         | JERSEY            | BLUE ISLANDS LIMITED        | S                 | D           | 52                | 0        | 0         | 87                         | 6                   | 4                | 4                      | 0                      | 0                       | 8                          | 87                  | 15                         | 53                       |
|                         | ABERDEEN          | BMI REGIONAL                | S                 | A           | 44                | 0        | 0         | 82                         | 7                   | 5                | 7                      | 0                      | 0                       | 13                         | 84                  | 10                         | 45                       |
|                         | ABERDEEN          | BMI REGIONAL                | S                 | D           | 44                | 0        | 0         | 77                         | 9                   | 7                | 7                      | 0                      | 0                       | 15                         | 73                  | 15                         | 45                       |
|                         | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 75                | 0        | 0         | 87                         | 9                   | 3                | 1                      | 0                      | 0                       | 7                          | 92                  | 5                          | 75                       |
|                         | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 75                | 0        | 0         | 84                         | 9                   | 5                | 1                      | 0                      | 0                       | 10                         | 87                  | 8                          | 75                       |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 99                | 0        | 0         | 89                         | 7                   | 1                | 3                      | 0                      | 0                       | 6                          | 92                  | 4                          | 101                      |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 99                | 0        | 0         | 87                         | 7                   | 4                | 2                      | 0                      | 0                       | 7                          | 85                  | 8                          | 101                      |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|---------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                 |                   |                             |                   |             | MATCHED           |           | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                 |                   |                             |                   |             | Actual<br>(7)     | Plan (8)  |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| BRISTOL                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 78                | 0         | 0         | 94                         | 1                   | 3                | 3                      | 0                      | 0                       | 5                          | 92                  | 3                          | 79                       |
|                                 | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 78                | 0         | 0         | 82                         | 10                  | 3                | 5                      | 0                      | 0                       | 9                          | 90                  | 5                          | 79                       |
|                                 | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 53                | 0         | 1         | 92                         | 4                   | 2                | 2                      | 0                      | 0                       | 6                          | 85                  | 11                         | 62                       |
|                                 | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 54                | 0         | 0         | 87                         | 7                   | 4                | 2                      | 0                      | 0                       | 7                          | 81                  | 13                         | 62                       |
|                                 | JERSEY            | FLYBE LTD                   | S                 | D           | 5                 | 0         | 0         | 40                         | 0                   | 20               | 40                     | 0                      | 0                       | 42                         | 0                   | 0                          | 0                        |
| <b>TOTAL BRISTOL</b>            |                   |                             |                   |             | <b>809</b>        | <b>10</b> | <b>1</b>  | <b>86</b>                  | <b>7</b>            | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>87</b>           | <b>8</b>                   | <b>8</b>                 |
| BRIVE-LA-GAILLARDE              | STANSTED          | RYANAIR                     | S                 | A           | 9                 | 0         | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 4                          | 33                  | 22                         | 9                        |
|                                 | STANSTED          | RYANAIR                     | S                 | D           | 9                 | 0         | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 78                  | 6                          | 9                        |
| <b>TOTAL BRIVE-LA-GAILLARDE</b> |                   |                             |                   |             | <b>18</b>         | <b>0</b>  | <b>0</b>  | <b>94</b>                  | <b>6</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>75</b>           | <b>8</b>                   | <b>8</b>                 |
| BRNO (TURANY)                   | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0         | 0         | 90                         | 3                   | 3                | 3                      | 0                      | 0                       | 7                          | 84                  | 6                          | 31                       |
|                                 | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0         | 0         | 90                         | 3                   | 3                | 3                      | 0                      | 0                       | 6                          | 87                  | 7                          | 31                       |
|                                 | LUTON             | WIZZ AIR                    | S                 | A           | 13                | 0         | 0         | 69                         | 15                  | 15               | 0                      | 0                      | 0                       | 12                         | 64                  | 13                         | 14                       |
|                                 | LUTON             | WIZZ AIR                    | S                 | D           | 13                | 0         | 0         | 62                         | 23                  | 15               | 0                      | 0                      | 0                       | 14                         | 57                  | 15                         | 14                       |
| <b>TOTAL BRNO (TURANY)</b>      |                   |                             |                   |             | <b>88</b>         | <b>0</b>  | <b>0</b>  | <b>83</b>                  | <b>8</b>            | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>78</b>           | <b>9</b>                   | <b>9</b>                 |
| BRUSSELS                        | EAST MIDLAND      | BMI REGIONAL                | S                 | A           | 51                | 0         | 0         | 88                         | 2                   | 4                | 4                      | 0                      | 2                       | 15                         | 98                  | 2                          | 44                       |
|                                 | EAST MIDLAND      | BMI REGIONAL                | S                 | D           | 51                | 0         | 0         | 90                         | 6                   | 0                | 4                      | 0                      | 0                       | 8                          | 93                  | 4                          | 44                       |
|                                 | NEWCASTLE         | BMI REGIONAL                | S                 | A           | 50                | 0         | 0         | 90                         | 4                   | 4                | 2                      | 0                      | 0                       | 6                          | 100                 | 1                          | 46                       |
|                                 | NEWCASTLE         | BMI REGIONAL                | S                 | D           | 50                | 0         | 0         | 84                         | 8                   | 4                | 4                      | 0                      | 0                       | 9                          | 93                  | 3                          | 46                       |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 169               | 0         | 0         | 71                         | 8                   | 12               | 8                      | 1                      | 1                       | 20                         | 68                  | 14                         | 184                      |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 169               | 0         | 0         | 76                         | 13                  | 5                | 5                      | 0                      | 0                       | 12                         | 78                  | 10                         | 184                      |
|                                 | BIRMINGHAM        | BRUSSELS AIRLINES           | S                 | A           | 93                | 0         | 0         | 85                         | 10                  | 3                | 1                      | 1                      | 0                       | 9                          | 71                  | 12                         | 115                      |
|                                 | BIRMINGHAM        | BRUSSELS AIRLINES           | S                 | D           | 91                | 0         | 1         | 71                         | 18                  | 5                | 4                      | 1                      | 0                       | 18                         | 68                  | 13                         | 117                      |
|                                 | BRISTOL           | BRUSSELS AIRLINES           | S                 | A           | 66                | 0         | 1         | 76                         | 11                  | 9                | 3                      | 0                      | 2                       | 18                         | 96                  | 4                          | 70                       |
|                                 | BRISTOL           | BRUSSELS AIRLINES           | S                 | D           | 68                | 0         | 0         | 78                         | 9                   | 9                | 1                      | 1                      | 1                       | 20                         | 93                  | 6                          | 71                       |
|                                 | EDINBURGH         | BRUSSELS AIRLINES           | S                 | A           | 56                | 0         | 0         | 55                         | 29                  | 9                | 7                      | 0                      | 0                       | 20                         | 81                  | 8                          | 57                       |
|                                 | EDINBURGH         | BRUSSELS AIRLINES           | S                 | D           | 56                | 0         | 0         | 61                         | 23                  | 11               | 5                      | 0                      | 0                       | 17                         | 81                  | 10                         | 58                       |
|                                 | HEATHROW          | BRUSSELS AIRLINES           | S                 | A           | 87                | 0         | 0         | 64                         | 16                  | 14               | 6                      | 0                      | 0                       | 17                         | 83                  | 7                          | 88                       |
|                                 | HEATHROW          | BRUSSELS AIRLINES           | S                 | D           | 87                | 0         | 0         | 72                         | 11                  | 11               | 5                      | 0                      | 0                       | 13                         | 80                  | 9                          | 87                       |
|                                 | MANCHESTER        | BRUSSELS AIRLINES           | S                 | A           | 79                | 0         | 0         | 62                         | 28                  | 9                | 0                      | 1                      | 0                       | 16                         | 60                  | 15                         | 82                       |
|                                 | MANCHESTER        | BRUSSELS AIRLINES           | S                 | D           | 79                | 0         | 0         | 77                         | 13                  | 9                | 1                      | 0                      | 0                       | 11                         | 75                  | 12                         | 83                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BRUSSELS                         |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 26                | 0        | 0         | 62                         | 23            | 4             | 12               | 0                | 0                 | 19                   | 81            | 9                    | 53                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 26                | 0        | 0         | 62                         | 31            | 4             | 4                | 0                | 0                 | 16                   | 81            | 10                   | 53                 |  |
| <b>TOTAL BRUSSELS</b>            |                   |                             |                |          | <b>1354</b>       | <b>2</b> | <b>2</b>  | <b>74</b>                  | <b>13</b>     | <b>8</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>79</b>     | <b>10</b>            | <b>10</b>          |  |
| BUCHAREST (OTOPENI)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | LIVERPOOL (JO)    | BLUE AIR TRANSPORT AERIAN   | S              | A        | 13                | 0        | 0         | 77                         | 23            | 0             | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                                  | LIVERPOOL (JO)    | BLUE AIR TRANSPORT AERIAN   | S              | D        | 13                | 0        | 0         | 77                         | 15            | 8             | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                                  | LUTON             | BLUE AIR TRANSPORT AERIAN   | S              | A        | 27                | 0        | 0         | 74                         | 15            | 11            | 0                | 0                | 0                 | 11                   | 89            | 16                   | 27                 |  |
|                                  | LUTON             | BLUE AIR TRANSPORT AERIAN   | S              | D        | 27                | 0        | 0         | 56                         | 26            | 7             | 11               | 0                | 0                 | 20                   | 81            | 23                   | 27                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 62                | 0        | 0         | 58                         | 24            | 11            | 6                | 0                | 0                 | 19                   | 71            | 32                   | 62                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 62                | 0        | 0         | 73                         | 11            | 13            | 3                | 0                | 0                 | 15                   | 76            | 14                   | 62                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 62                | 0        | 0         | 85                         | 8             | 5             | 2                | 0                | 0                 | 9                    | 52            | 17                   | 31                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 62                | 0        | 0         | 81                         | 11            | 6             | 2                | 0                | 0                 | 11                   | 94            | 7                    | 31                 |  |
|                                  | HEATHROW          | TAROM                       | S              | A        | 31                | 0        | 0         | 61                         | 13            | 10            | 16               | 0                | 0                 | 26                   | 90            | 4                    | 31                 |  |
|                                  | HEATHROW          | TAROM                       | S              | D        | 31                | 0        | 0         | 58                         | 6             | 16            | 19               | 0                | 0                 | 30                   | 74            | 11                   | 31                 |  |
|                                  | DONCASTER S       | WIZZ AIR                    | S              | A        | 9                 | 0        | 0         | 56                         | 11            | 22            | 11               | 0                | 0                 | 29                   | 0             | 0                    | 0                  |  |
|                                  | DONCASTER S       | WIZZ AIR                    | S              | D        | 9                 | 0        | 0         | 11                         | 33            | 33            | 22               | 0                | 0                 | 48                   | 0             | 0                    | 0                  |  |
|                                  | LUTON             | WIZZ AIR                    | S              | A        | 84                | 0        | 1         | 80                         | 14            | 4             | 2                | 0                | 0                 | 10                   | 91            | 9                    | 64                 |  |
|                                  | LUTON             | WIZZ AIR                    | S              | D        | 84                | 0        | 1         | 55                         | 23            | 17            | 5                | 1                | 0                 | 23                   | 48            | 23                   | 64                 |  |
| <b>TOTAL BUCHAREST (OTOPENI)</b> |                   |                             |                |          | <b>576</b>        | <b>0</b> | <b>2</b>  | <b>69</b>                  | <b>16</b>     | <b>10</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>77</b>     | <b>15</b>            | <b>15</b>          |  |
| BUDAPEST                         |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 93                | 0        | 0         | 59                         | 18            | 14            | 9                | 0                | 0                 | 19                   | 70            | 12                   | 93                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 93                | 0        | 0         | 76                         | 8             | 9             | 8                | 0                | 0                 | 13                   | 82            | 10                   | 93                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 35                | 0        | 0         | 51                         | 26            | 9             | 14               | 0                | 0                 | 26                   | 75            | 10                   | 36                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 35                | 0        | 0         | 66                         | 17            | 9             | 9                | 0                | 0                 | 20                   | 94            | 5                    | 36                 |  |
|                                  | EAST MIDLAND      | JET2.COM LTD                | S              | A        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 89            | 7                    | 9                  |  |
|                                  | EAST MIDLAND      | JET2.COM LTD                | S              | D        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 9                    | 67            | 18                   | 9                  |  |
|                                  | EDINBURGH         | JET2.COM LTD                | S              | A        | 15                | 0        | 0         | 80                         | 0             | 13            | 0                | 7                | 0                 | 27                   | 92            | 4                    | 13                 |  |
|                                  | EDINBURGH         | JET2.COM LTD                | S              | D        | 15                | 0        | 0         | 80                         | 13            | 0             | 7                | 0                | 0                 | 12                   | 100           | 6                    | 13                 |  |
|                                  | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 4                    | 100           | 1                    | 9                  |  |
|                                  | LEEDS BRADFO      | JET2.COM LTD                | S              | D        | 9                 | 0        | 0         | 67                         | 22            | 0             | 11               | 0                | 0                 | 16                   | 67            | 12                   | 9                  |  |
|                                  | MANCHESTER        | JET2.COM LTD                | S              | A        | 18                | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 6                    | 91            | 4                    | 22                 |  |
|                                  | MANCHESTER        | JET2.COM LTD                | S              | D        | 18                | 0        | 0         | 89                         | 6             | 6             | 0                | 0                | 0                 | 7                    | 91            | 5                    | 22                 |  |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | A        | 13                | 0        | 0         | 46                         | 38            | 15            | 0                | 0                | 0                 | 17                   | 92            | 6                    | 13                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE               | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|---------------------------|-------------------|-----------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                           |                   |                       |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                           |                   |                       |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BUDAPEST                  |                   |                       |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                           | GATWICK           | NORWEGIAN AIR SHUTTLE | S              | D        | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 9                    | 92            | 5                    | 13                 |
|                           | BRISTOL           | RYANAIR               | S              | A        | 13                | 0        | 0         | 85                         | 15            | 0             | 0                | 0                | 0                 | 5                    | 22            | 23                   | 9                  |
|                           | BRISTOL           | RYANAIR               | S              | D        | 13                | 0        | 0         | 69                         | 31            | 0             | 0                | 0                | 0                 | 11                   | 44            | 21                   | 9                  |
|                           | MANCHESTER        | RYANAIR               | S              | A        | 18                | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 12                   | 89            | 4                    | 18                 |
|                           | MANCHESTER        | RYANAIR               | S              | D        | 18                | 0        | 0         | 39                         | 33            | 28            | 0                | 0                | 0                 | 19                   | 78            | 7                    | 18                 |
|                           | STANSTED          | RYANAIR               | S              | A        | 93                | 0        | 0         | 81                         | 16            | 1             | 2                | 0                | 0                 | 10                   | 89            | 9                    | 71                 |
|                           | STANSTED          | RYANAIR               | S              | D        | 93                | 0        | 0         | 74                         | 16            | 6             | 3                | 0                | 0                 | 13                   | 80            | 11                   | 71                 |
|                           | LUTON             | WIZZ AIR              | S              | A        | 117               | 0        | 0         | 83                         | 14            | 3             | 0                | 0                | 0                 | 9                    | 95            | 5                    | 115                |
|                           | LUTON             | WIZZ AIR              | S              | D        | 117               | 0        | 0         | 38                         | 30            | 27            | 4                | 0                | 0                 | 24                   | 67            | 22                   | 115                |
| <b>TOTAL BUDAPEST</b>     |                   |                       |                |          | <b>866</b>        | <b>1</b> | <b>0</b>  | <b>68</b>                  | <b>18</b>     | <b>10</b>     | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>81</b>     | <b>11</b>            | <b>11</b>          |
| BUENOS AIRES              |                   |                       |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                           | HEATHROW          | BRITISH AIRWAYS PLC   | S              | A        | 22                | 0        | 0         | 91                         | 9             | 0             | 0                | 0                | 0                 | 6                    | 100           | 1                    | 31                 |
|                           | HEATHROW          | BRITISH AIRWAYS PLC   | S              | D        | 23                | 0        | 0         | 91                         | 4             | 4             | 0                | 0                | 0                 | 4                    | 77            | 12                   | 31                 |
| <b>TOTAL BUENOS AIRES</b> |                   |                       |                |          | <b>45</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>7</b>      | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>89</b>     | <b>6</b>             | <b>6</b>           |
| BURGAS                    |                   |                       |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                           | BIRMINGHAM        | BH AIR                | C              | A        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 17                   | 100           | 6                    | 1                  |
|                           | BIRMINGHAM        | BH AIR                | C              | D        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 12                   | 50            | 34                   | 2                  |
|                           | BRISTOL           | BH AIR                | C              | A        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 26                   | 100           | 0                    | 1                  |
|                           | BRISTOL           | BH AIR                | C              | D        | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 31                   | 50            | 12                   | 2                  |
|                           | CARDIFF WALE      | BH AIR                | C              | A        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 19                   | 0             | 23                   | 1                  |
|                           | CARDIFF WALE      | BH AIR                | C              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 100           | 11                   | 2                  |
|                           | DONCASTER S       | BH AIR                | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 0                    | 1                  |
|                           | EAST MIDLAND      | BH AIR                | C              | A        | 2                 | 0        | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 41                   | 50            | 14                   | 4                  |
|                           | EAST MIDLAND      | BH AIR                | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 42                   | 100           | 5                    | 5                  |
|                           | EDINBURGH         | BH AIR                | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 0                    | 1                  |
|                           | EDINBURGH         | BH AIR                | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 50            | 15                   | 2                  |
|                           | GATWICK           | BH AIR                | C              | A        | 2                 | 0        | 0         | 0                          | 0             | 0             | 100              | 0                | 0                 | 93                   | 50            | 13                   | 2                  |
|                           | GATWICK           | BH AIR                | C              | D        | 2                 | 0        | 0         | 0                          | 0             | 50            | 50               | 0                | 0                 | 70                   | 100           | 7                    | 3                  |
|                           | GLASGOW           | BH AIR                | C              | A        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 14                   | 100           | 7                    | 4                  |
|                           | GLASGOW           | BH AIR                | C              | D        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 16                   | 75            | 10                   | 4                  |
|                           | LEEDS BRADFO      | BH AIR                | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 100           | 2                    | 3                  |
|                           | LEEDS BRADFO      | BH AIR                | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 3                  |
|                           | MANCHESTER        | BH AIR                | C              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 86            | 19                   | 7                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: B

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   | MAY 2014             |               |                      |                    |            |
|------------------------|-------------------|--------------------------|----------------|----------|-------------------|-----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|
|                        |                   |                          |                |          | MATCHED           | UNMATCHED |                  | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |
|                        |                   |                          |                |          |                   |           |                  |                            |               |                  |                  |                   |                      |               |                      |                    | Actual (7) |
| BURGAS                 | NEWCASTLE         | BH AIR                   | C              | A        | 3                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 4                  | 5          |
|                        | NEWCASTLE         | BH AIR                   | C              | D        | 4                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 2             | 83                   | 7                  | 6          |
|                        | MANCHESTER        | CONDOR                   | S              | A        | 2                 | 0         | 0                | 50                         | 50            | 0                | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0          |
|                        | MANCHESTER        | CONDOR                   | S              | D        | 2                 | 0         | 0                | 0                          | 100           | 0                | 0                | 0                 | 0                    | 27            | 0                    | 0                  | 0          |
|                        | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 2                 | 0         | 0                | 50                         | 0             | 0                | 50               | 0                 | 0                    | 63            | 50                   | 65                 | 2          |
|                        | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0         | 0                | 50                         | 0             | 0                | 50               | 0                 | 0                    | 31            | 50                   | 81                 | 2          |
|                        | BRISTOL           | THOMAS COOK AIRLINES LTD | C              | A        | 2                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 2          |
|                        | BRISTOL           | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 7                  | 2          |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 2                 | 0         | 0                | 50                         | 0             | 0                | 50               | 0                 | 0                    | 36            | 100                  | 0                  | 2          |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0         | 0                | 0                          | 50            | 0                | 50               | 0                 | 0                    | 39            | 100                  | 5                  | 2          |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0         | 0                | 80                         | 0             | 20               | 0                | 0                 | 0                    | 9             | 100                  | 2                  | 7          |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 71                   | 10                 | 7          |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 2                 | 0         | 0                | 50                         | 50            | 0                | 0                | 0                 | 0                    | 15            | 50                   | 45                 | 2          |
|                        | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0         | 0                | 50                         | 0             | 50               | 0                | 0                 | 0                    | 25            | 100                  | 0                  | 2          |
|                        | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | D        | 2                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 7             | 100                  | 11                 | 2          |
|                        | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C              | D        | 2                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 2          |
|                        | GATWICK           | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0         | 0                | 67                         | 33            | 0                | 0                | 0                 | 0                    | 11            | 100                  | 0                  | 4          |
|                        | GATWICK           | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 6          |
|                        | LUTON             | THOMSON AIRWAYS LTD      | C              | D        | 2                 | 0         | 0                | 50                         | 0             | 50               | 0                | 0                 | 0                    | 19            | 50                   | 12                 | 2          |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 0                  | 4          |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | D        | 6                 | 0         | 0                | 83                         | 0             | 17               | 0                | 0                 | 0                    | 8             | 83                   | 9                  | 6          |
|                        | NEWCASTLE         | THOMSON AIRWAYS LTD      | C              | D        | 2                 | 0         | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 4                  | 2          |
|                        | LUTON             | WIZZ AIR                 | S              | A        | 12                | 0         | 0                | 17                         | 25            | 33               | 25               | 0                 | 0                    | 39            | 67                   | 23                 | 18         |
|                        | LUTON             | WIZZ AIR                 | S              | D        | 12                | 0         | 0                | 8                          | 25            | 42               | 25               | 0                 | 0                    | 42            | 72                   | 23                 | 18         |
| <b>TOTAL BURGAS</b>    |                   |                          |                |          | <b>144</b>        | <b>0</b>  | <b>0</b>         | <b>63</b>                  | <b>13</b>     | <b>13</b>        | <b>12</b>        | <b>0</b>          | <b>0</b>             | <b>20</b>     | <b>81</b>            | <b>26</b>          | <b>26</b>  |
| BYDGOSZCZ              | BIRMINGHAM        | RYANAIR                  | S              | A        | 13                | 0         | 0                | 85                         | 8             | 8                | 0                | 0                 | 0                    | 6             | 93                   | 2                  | 14         |
|                        | BIRMINGHAM        | RYANAIR                  | S              | D        | 13                | 0         | 0                | 85                         | 8             | 8                | 0                | 0                 | 0                    | 6             | 64                   | 14                 | 14         |
|                        | GLASGOW           | RYANAIR                  | S              | A        | 9                 | 0         | 0                | 33                         | 33            | 33               | 0                | 0                 | 0                    | 22            | 0                    | 0                  | 0          |
|                        | GLASGOW           | RYANAIR                  | S              | D        | 9                 | 0         | 0                | 22                         | 33            | 44               | 0                | 0                 | 0                    | 27            | 0                    | 0                  | 0          |
|                        | STANSTED          | RYANAIR                  | S              | A        | 31                | 0         | 0                | 94                         | 6             | 0                | 0                | 0                 | 0                    | 5             | 84                   | 7                  | 31         |
|                        | STANSTED          | RYANAIR                  | S              | D        | 31                | 0         | 0                | 97                         | 3             | 0                | 0                | 0                 | 0                    | 5             | 84                   | 9                  | 31         |
| <b>TOTAL BYDGOSZCZ</b> |                   |                          |                |          | <b>106</b>        | <b>0</b>  | <b>0</b>         | <b>81</b>                  | <b>10</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>82</b>            | <b>8</b>           | <b>8</b>   |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |
|-------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                               |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                               |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| CAEN                          | SOUTHEND          | STOBART AIR                 | S                 | A           | 16                | 0        | 0         | 94                         | 0                   | 6                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |
|                               | SOUTHEND          | STOBART AIR                 | S                 | D           | 16                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |
| <b>TOTAL CAEN</b>             |                   |                             |                   |             | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>97</b>                  | <b>0</b>            | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| CAGLIARI (ELMAS)              | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 13                | 0        | 0         | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
|                               | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 13                | 0        | 0         | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | A           | 2                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 12                         | 75                  | 19                         | 4                        |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | D           | 4                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 13                         | 80                  | 6                          | 5                        |
|                               | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0         | 90                         | 3                   | 3                | 3                      | 0                      | 0                       | 8                          | 90                  | 6                          | 31                       |
|                               | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0         | 90                         | 6                   | 3                | 0                      | 0                      | 0                       | 6                          | 97                  | 2                          | 31                       |
| <b>TOTAL CAGLIARI (ELMAS)</b> |                   |                             |                   |             | <b>94</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>9</b>            | <b>2</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>92</b>           | <b>5</b>                   | <b>5</b>                 |
| CAIRO                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0         | 77                         | 23                  | 0                | 0                      | 0                      | 0                       | 8                          | 90                  | 2                          | 31                       |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 71                         | 16                  | 6                | 6                      | 0                      | 0                       | 14                         | 48                  | 24                         | 31                       |
|                               | HEATHROW          | EGYPT AIR                   | S                 | A           | 59                | 0        | 0         | 58                         | 25                  | 15               | 2                      | 0                      | 0                       | 16                         | 55                  | 19                         | 62                       |
|                               | HEATHROW          | EGYPT AIR                   | S                 | D           | 59                | 0        | 0         | 76                         | 14                  | 8                | 2                      | 0                      | 0                       | 10                         | 66                  | 17                         | 62                       |
| <b>TOTAL CAIRO</b>            |                   |                             |                   |             | <b>180</b>        | <b>1</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>           | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>64</b>           | <b>16</b>                  | <b>16</b>                |
| CALGARY                       | HEATHROW          | AIR CANADA                  | S                 | A           | 39                | 0        | 1         | 82                         | 13                  | 3                | 3                      | 0                      | 0                       | 11                         | 58                  | 18                         | 31                       |
|                               | HEATHROW          | AIR CANADA                  | S                 | D           | 40                | 0        | 0         | 75                         | 8                   | 10               | 5                      | 3                      | 0                       | 18                         | 84                  | 8                          | 31                       |
|                               | GATWICK           | AIR TRANSAT                 | S                 | A           | 5                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 75                  | 8                          | 4                        |
|                               | GATWICK           | AIR TRANSAT                 | S                 | D           | 5                 | 0        | 0         | 60                         | 40                  | 0                | 0                      | 0                      | 0                       | 9                          | 60                  | 16                         | 5                        |
|                               | MANCHESTER        | AIR TRANSAT                 | S                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 75                  | 47                         | 4                        |
|                               | MANCHESTER        | AIR TRANSAT                 | S                 | D           | 5                 | 0        | 0         | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 14                         | 50                  | 36                         | 4                        |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 1         | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 2                          | 84                  | 10                         | 31                       |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 90                         | 6                   | 3                | 0                      | 0                      | 0                       | 6                          | 71                  | 16                         | 31                       |
| <b>TOTAL CALGARY</b>          |                   |                             |                   |             | <b>160</b>        | <b>0</b> | <b>2</b>  | <b>85</b>                  | <b>8</b>            | <b>4</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>73</b>           | <b>14</b>                  | <b>14</b>                |
| CALVI                         | MANCHESTER        | FLYBE LTD                   | C                 | A           | 2                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 9                          | 100                 | 12                         | 1                        |
|                               | MANCHESTER        | FLYBE LTD                   | C                 | D           | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 2                        |
|                               | STANSTED          | TITAN AIRWAYS LTD           | C                 | A           | 2                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 1                        |
|                               | STANSTED          | TITAN AIRWAYS LTD           | C                 | D           | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 4                          | 2                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |               | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|--------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|---------------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                          |                   |                             |                   |             | MATCHED           |          | UNMATCHED     | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                          |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Actual<br>(7) |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
| CALVI                    |                   |                             |                   |             |                   |          |               |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL CALVI</b>       |                   |                             |                   |             | <b>10</b>         | <b>0</b> | <b>0</b>      | <b>100</b>                 | <b>0</b>            | <b>0</b>            | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>100</b>          | <b>3</b>                   | <b>3</b>                 |
| CAMBRIDGE                |                   |                             |                   |             |                   |          |               |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
|                          | JERSEY            | BLUE ISLANDS LIMITED        | S                 | A           | 4                 | 0        | 0             | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                          | JERSEY            | BLUE ISLANDS LIMITED        | S                 | D           | 4                 | 0        | 0             | 75                         | 25                  | 0                   | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
| <b>TOTAL CAMBRIDGE</b>   |                   |                             |                   |             | <b>8</b>          | <b>0</b> | <b>0</b>      | <b>88</b>                  | <b>13</b>           | <b>0</b>            | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| CAMPBELTOWN              |                   |                             |                   |             |                   |          |               |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
|                          | GLASGOW           | LOGANAIR                    | S                 | A           | 40                | 0        | 0             | 90                         | 0                   | 5                   | 3                      | 3                      | 0                       | 10                         | 100                 | 1                          | 44                       |
|                          | GLASGOW           | LOGANAIR                    | S                 | D           | 41                | 0        | 0             | 88                         | 2                   | 2                   | 5                      | 2                      | 0                       | 13                         | 100                 | 2                          | 44                       |
| <b>TOTAL CAMPBELTOWN</b> |                   |                             |                   |             | <b>81</b>         | <b>0</b> | <b>0</b>      | <b>89</b>                  | <b>1</b>            | <b>4</b>            | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>12</b>                  | <b>100</b>          | <b>1</b>                   | <b>1</b>                 |
| CANCUN                   |                   |                             |                   |             |                   |          |               |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
|                          | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 13                | 0        | 0             | 69                         | 8                   | 15                  | 8                      | 0                      | 0                       | 15                         | 100                 | 1                          | 13                       |
|                          | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 13                | 0        | 0             | 77                         | 15                  | 8                   | 0                      | 0                      | 0                       | 10                         | 79                  | 7                          | 14                       |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD    | S                 | A           | 9                 | 0        | 0             | 67                         | 0                   | 11                  | 22                     | 0                      | 0                       | 22                         | 92                  | 6                          | 12                       |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD    | S                 | D           | 8                 | 0        | 0             | 63                         | 25                  | 0                   | 13                     | 0                      | 0                       | 18                         | 67                  | 22                         | 9                        |
|                          | GLASGOW           | THOMAS COOK AIRLINES LTD    | S                 | A           | 5                 | 0        | 0             | 60                         | 20                  | 20                  | 0                      | 0                      | 0                       | 11                         | 100                 | 0                          | 2                        |
|                          | GLASGOW           | THOMAS COOK AIRLINES LTD    | S                 | D           | 5                 | 0        | 0             | 20                         | 60                  | 0                   | 20                     | 0                      | 0                       | 24                         | 60                  | 13                         | 5                        |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | A           | 11                | 0        | 0             | 82                         | 9                   | 9                   | 0                      | 0                      | 0                       | 10                         | 87                  | 4                          | 15                       |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | D           | 14                | 0        | 0             | 71                         | 7                   | 7                   | 14                     | 0                      | 0                       | 22                         | 71                  | 11                         | 17                       |
|                          | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | A           | 9                 | 0        | 0             | 78                         | 0                   | 22                  | 0                      | 0                      | 0                       | 10                         | 75                  | 21                         | 4                        |
|                          | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | D           | 9                 | 0        | 0             | 56                         | 11                  | 33                  | 0                      | 0                      | 0                       | 22                         | 40                  | 44                         | 5                        |
|                          | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0             | 50                         | 25                  | 0                   | 25                     | 0                      | 0                       | 36                         | 100                 | 5                          | 4                        |
|                          | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0             | 80                         | 0                   | 0                   | 20                     | 0                      | 0                       | 38                         | 75                  | 14                         | 4                        |
|                          | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 25                | 0        | 0             | 84                         | 8                   | 4                   | 4                      | 0                      | 0                       | 9                          | 65                  | 22                         | 23                       |
|                          | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 26                | 0        | 0             | 88                         | 8                   | 0                   | 4                      | 0                      | 0                       | 10                         | 50                  | 24                         | 22                       |
|                          | GLASGOW           | THOMSON AIRWAYS LTD         | C                 | A           | 3                 | 0        | 0             | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 3                          | 100                 | 0                          | 3                        |
|                          | GLASGOW           | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0             | 75                         | 25                  | 0                   | 0                      | 0                      | 0                       | 16                         | 40                  | 31                         | 5                        |
|                          | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 22                | 0        | 0             | 77                         | 9                   | 14                  | 0                      | 0                      | 0                       | 8                          | 46                  | 68                         | 24                       |
|                          | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 21                | 0        | 0             | 57                         | 29                  | 10                  | 5                      | 0                      | 0                       | 19                         | 50                  | 28                         | 22                       |
|                          | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | A           | 5                 | 0        | 0             | 80                         | 0                   | 0                   | 20                     | 0                      | 0                       | 30                         | 100                 | 3                          | 4                        |
|                          | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0             | 60                         | 0                   | 20                  | 20                     | 0                      | 0                       | 38                         | 100                 | 9                          | 4                        |
|                          | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 14                | 0        | 0             | 79                         | 0                   | 7                   | 14                     | 0                      | 0                       | 17                         | 46                  | 20                         | 13                       |
|                          | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 13                | 0        | 0             | 62                         | 23                  | 8                   | 8                      | 0                      | 0                       | 16                         | 14                  | 35                         | 14                       |
| <b>TOTAL CANCUN</b>      |                   |                             |                   |             | <b>243</b>        | <b>0</b> | <b>0</b>      | <b>72</b>                  | <b>12</b>           | <b>9</b>            | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>64</b>           | <b>22</b>                  | <b>22</b>                |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |  |
|-----------------------------------|-------------------|---------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                   |                   |                     |                |          | Actual (7)        | Plan (8) |                  | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                   |                   |                     |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
| CANNES                            |                   |                     |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
| CAPE TOWN                         |                   |                     |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC | S              | A        | 40                | 0        | 0                | 85                         | 10            | 3                | 0                | 0                 | 3                    | 41            | 91                   | 5                  | 44        |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC | S              | D        | 40                | 0        | 0                | 90                         | 3             | 3                | 5                | 0                 | 0                    | 8             | 78                   | 11                 | 45        |  |
| <b>TOTAL CAPE TOWN</b>            |                   |                     |                |          | <b>80</b>         | <b>0</b> | <b>0</b>         | <b>88</b>                  | <b>6</b>      | <b>3</b>         | <b>3</b>         | <b>0</b>          | <b>1</b>             | <b>24</b>     | <b>84</b>            | <b>8</b>           | <b>8</b>  |  |
| CARCASSONNE                       |                   |                     |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                   | EAST MIDLAND      | RYANAIR             | S              | A        | 13                | 0        | 0                | 92                         | 8             | 0                | 0                | 0                 | 0                    | 6             | 69                   | 12                 | 13        |  |
|                                   | EAST MIDLAND      | RYANAIR             | S              | D        | 13                | 0        | 0                | 69                         | 23            | 8                | 0                | 0                 | 0                    | 12            | 77                   | 10                 | 13        |  |
|                                   | GLASGOW           | RYANAIR             | S              | A        | 9                 | 0        | 0                | 56                         | 11            | 11               | 22               | 0                 | 0                    | 29            | 0                    | 0                  | 0         |  |
|                                   | GLASGOW           | RYANAIR             | S              | D        | 9                 | 0        | 0                | 33                         | 22            | 22               | 22               | 0                 | 0                    | 31            | 0                    | 0                  | 0         |  |
|                                   | LIVERPOOL (JO     | RYANAIR             | S              | A        | 9                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 7             | 100                  | 2                  | 9         |  |
|                                   | LIVERPOOL (JO     | RYANAIR             | S              | D        | 9                 | 0        | 0                | 78                         | 22            | 0                | 0                | 0                 | 0                    | 11            | 89                   | 7                  | 9         |  |
|                                   | STANSTED          | RYANAIR             | S              | A        | 31                | 0        | 0                | 81                         | 13            | 3                | 3                | 0                 | 0                    | 9             | 77                   | 15                 | 31        |  |
|                                   | STANSTED          | RYANAIR             | S              | D        | 31                | 0        | 1                | 87                         | 10            | 3                | 0                | 0                 | 0                    | 5             | 84                   | 10                 | 31        |  |
| <b>TOTAL CARCASSONNE</b>          |                   |                     |                |          | <b>124</b>        | <b>0</b> | <b>1</b>         | <b>78</b>                  | <b>13</b>     | <b>5</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>84</b>            | <b>10</b>          | <b>10</b> |  |
| CARDIFF WALES                     |                   |                     |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                   | EDINBURGH         | CITY JET            | S              | A        | 46                | 0        | 0                | 80                         | 17            | 0                | 2                | 0                 | 0                    | 11            | 91                   | 5                  | 74        |  |
|                                   | EDINBURGH         | CITY JET            | S              | D        | 46                | 0        | 0                | 87                         | 9             | 2                | 2                | 0                 | 0                    | 7             | 91                   | 5                  | 74        |  |
|                                   | ABERDEEN          | EASTERN AIRWAYS     | S              | A        | 23                | 0        | 1                | 87                         | 0             | 4                | 9                | 0                 | 0                    | 15            | 78                   | 17                 | 23        |  |
|                                   | ABERDEEN          | EASTERN AIRWAYS     | S              | D        | 23                | 0        | 1                | 87                         | 9             | 0                | 4                | 0                 | 0                    | 7             | 83                   | 19                 | 23        |  |
|                                   | NEWCASTLE         | EASTERN AIRWAYS     | S              | A        | 36                | 0        | 0                | 89                         | 3             | 3                | 3                | 3                 | 0                    | 12            | 83                   | 16                 | 42        |  |
|                                   | NEWCASTLE         | EASTERN AIRWAYS     | S              | D        | 36                | 0        | 0                | 89                         | 8             | 0                | 3                | 0                 | 0                    | 6             | 79                   | 16                 | 43        |  |
|                                   | BELFAST CITY (    | FLYBE LTD           | S              | A        | 31                | 0        | 0                | 94                         | 6             | 0                | 0                | 0                 | 0                    | 4             | 97                   | 3                  | 31        |  |
|                                   | BELFAST CITY (    | FLYBE LTD           | S              | D        | 31                | 0        | 0                | 90                         | 6             | 3                | 0                | 0                 | 0                    | 6             | 87                   | 7                  | 31        |  |
|                                   | JERSEY            | FLYBE LTD           | S              | A        | 5                 | 0        | 0                | 80                         | 20            | 0                | 0                | 0                 | 0                    | 7             | 100                  | 1                  | 5         |  |
|                                   | JERSEY            | FLYBE LTD           | S              | D        | 5                 | 0        | 0                | 80                         | 0             | 20               | 0                | 0                 | 0                    | 11            | 100                  | 5                  | 5         |  |
| <b>TOTAL CARDIFF WALES</b>        |                   |                     |                |          | <b>284</b>        | <b>1</b> | <b>2</b>         | <b>87</b>                  | <b>8</b>      | <b>2</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>90</b>            | <b>8</b>           | <b>8</b>  |  |
| CASABLANCA MOHAMED V              |                   |                     |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                   | GATWICK           | ROYAL AIR MAROC     | S              | A        | 21                | 0        | 0                | 81                         | 19            | 0                | 0                | 0                 | 0                    | 8             | 80                   | 9                  | 5         |  |
|                                   | GATWICK           | ROYAL AIR MAROC     | S              | D        | 21                | 0        | 0                | 76                         | 14            | 10               | 0                | 0                 | 0                    | 8             | 75                   | 6                  | 4         |  |
|                                   | HEATHROW          | ROYAL AIR MAROC     | S              | A        | 40                | 0        | 0                | 58                         | 23            | 15               | 5                | 0                 | 0                    | 21            | 77                   | 13                 | 31        |  |
|                                   | HEATHROW          | ROYAL AIR MAROC     | S              | D        | 40                | 0        | 0                | 70                         | 15            | 10               | 5                | 0                 | 0                    | 13            | 81                   | 12                 | 31        |  |
| <b>TOTAL CASABLANCA MOHAMED V</b> |                   |                     |                |          | <b>122</b>        | <b>0</b> | <b>0</b>         | <b>69</b>                  | <b>18</b>     | <b>10</b>        | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>83</b>            | <b>10</b>          | <b>10</b> |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |             |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|-------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                     |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED   |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                     |                   |                             |                   |             |                   | Plan<br>(8) |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| CATANIA (FONTANAROSSA)              |                   |                             |                   |             |                   |             |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                     | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 36                | 0           | 0        | 78                         | 8                   | 11               | 3                      | 0                      | 0                       | 13                         | 80                  | 15                         | 35                       |  |
|                                     | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 36                | 0           | 0        | 75                         | 14                  | 8                | 3                      | 0                      | 0                       | 12                         | 77                  | 13                         | 35                       |  |
|                                     | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 5                 | 0           | 0        | 60                         | 20                  | 0                | 0                      | 20                     | 0                       | 48                         | 0                   | 0                          | 0                        |  |
|                                     | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 5                 | 0           | 0        | 80                         | 0                   | 0                | 0                      | 20                     | 0                       | 51                         | 0                   | 0                          | 0                        |  |
|                                     | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0           | 0        | 61                         | 23                  | 13               | 3                      | 0                      | 0                       | 16                         | 73                  | 12                         | 22                       |  |
|                                     | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0           | 0        | 68                         | 23                  | 10               | 0                      | 0                      | 0                       | 13                         | 77                  | 9                          | 22                       |  |
|                                     | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 14                | 0           | 0        | 57                         | 36                  | 0                | 7                      | 0                      | 0                       | 16                         | 85                  | 7                          | 13                       |  |
|                                     | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 14                | 0           | 0        | 71                         | 21                  | 7                | 0                      | 0                      | 0                       | 14                         | 77                  | 10                         | 13                       |  |
|                                     | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0           | 0        | 67                         | 11                  | 11               | 11                     | 0                      | 0                       | 17                         | 38                  | 16                         | 8                        |  |
|                                     | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0           | 0        | 89                         | 0                   | 0                | 11                     | 0                      | 0                       | 10                         | 100                 | 0                          | 8                        |  |
|                                     | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 9                 | 0           | 0        | 67                         | 22                  | 11               | 0                      | 0                      | 0                       | 14                         | 100                 | 4                          | 5                        |  |
|                                     | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 9                 | 0           | 0        | 78                         | 0                   | 11               | 11                     | 0                      | 0                       | 16                         | 100                 | 1                          | 5                        |  |
|                                     | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | D           | 2                 | 0           | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 1                        |  |
|                                     | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0           | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 5                          | 3                        |  |
|                                     | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0           | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 75                  | 5                          | 4                        |  |
|                                     | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0           | 0        | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 14                         | 0                   | 29                         | 3                        |  |
|                                     | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0           | 0        | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 7                          | 25                  | 19                         | 4                        |  |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |                   |                             |                   |             | <b>229</b>        | <b>0</b>    | <b>0</b> | <b>72</b>                  | <b>16</b>           | <b>8</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>74</b>           | <b>12</b>                  | <b>12</b>                |  |
| CHANIA                              |                   |                             |                   |             |                   |             |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                     | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0           | 0        | 56                         | 22                  | 17               | 6                      | 0                      | 0                       | 20                         | 61                  | 12                         | 18                       |  |
|                                     | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0           | 1        | 56                         | 17                  | 22               | 6                      | 0                      | 0                       | 20                         | 67                  | 10                         | 18                       |  |
|                                     | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C                 | A           | 2                 | 0           | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 7                          | 2                        |  |
|                                     | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C                 | D           | 2                 | 0           | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 5                          | 2                        |  |
|                                     | GATWICK           | NORWEGIAN AIR SHUTTLE       | C                 | A           | 4                 | 0           | 0        | 50                         | 25                  | 25               | 0                      | 0                      | 0                       | 27                         | 0                   | 0                          | 0                        |  |
|                                     | GATWICK           | NORWEGIAN AIR SHUTTLE       | C                 | D           | 5                 | 0           | 0        | 0                          | 20                  | 60               | 20                     | 0                      | 0                       | 42                         | 0                   | 0                          | 0                        |  |
|                                     | BRISTOL           | RYANAIR                     | S                 | A           | 9                 | 0           | 0        | 44                         | 33                  | 11               | 11                     | 0                      | 0                       | 34                         | 89                  | 5                          | 9                        |  |
|                                     | BRISTOL           | RYANAIR                     | S                 | D           | 9                 | 0           | 0        | 56                         | 22                  | 22               | 0                      | 0                      | 0                       | 17                         | 44                  | 19                         | 9                        |  |
|                                     | EAST MIDLAND      | RYANAIR                     | S                 | A           | 4                 | 0           | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 40                  | 24                         | 5                        |  |
|                                     | EAST MIDLAND      | RYANAIR                     | S                 | D           | 4                 | 0           | 0        | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 11                         | 40                  | 23                         | 5                        |  |
|                                     | LEEDS BRADFO      | RYANAIR                     | S                 | A           | 9                 | 0           | 0        | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 0                          | 9                        |  |
|                                     | LEEDS BRADFO      | RYANAIR                     | S                 | D           | 9                 | 0           | 0        | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 11                         | 89                  | 8                          | 9                        |  |
|                                     | MANCHESTER        | RYANAIR                     | S                 | A           | 9                 | 0           | 0        | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
|                                     | MANCHESTER        | RYANAIR                     | S                 | D           | 9                 | 0           | 0        | 44                         | 33                  | 22               | 0                      | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                        |                   |                     |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                        |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| CHANIA                 |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | RYANAIR             | S                 | A           | 9                 | 0        | 0         | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 5                          | 80                  | 8                          | 10                       |  |
|                        | STANSTED          | RYANAIR             | S                 | D           | 9                 | 0        | 0         | 56                         | 22                  | 11               | 11                     | 0                      | 0                       | 26                         | 80                  | 11                         | 10                       |  |
|                        | BIRMINGHAM        | THOMSON AIRWAYS LTD | C                 | A           | 3                 | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
|                        | BIRMINGHAM        | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                        | GATWICK           | THOMSON AIRWAYS LTD | C                 | A           | 3                 | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 7                          | 71                  | 21                         | 7                        |  |
|                        | GATWICK           | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 33                  | 30                         | 9                        |  |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | A           | 3                 | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 7                          | 67                  | 7                          | 3                        |  |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 75                  | 22                         | 4                        |  |
| <b>TOTAL CHANIA</b>    |                   |                     |                   |             | <b>151</b>        | <b>0</b> | <b>1</b>  | <b>66</b>                  | <b>19</b>           | <b>12</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>68</b>           | <b>14</b>                  | <b>14</b>                |  |
| CHARLEROI              |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | EDINBURGH         | RYANAIR             | S                 | A           | 17                | 0        | 0         | 94                         | 6                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 2                          | 18                       |  |
|                        | EDINBURGH         | RYANAIR             | S                 | D           | 17                | 0        | 0         | 82                         | 12                  | 6                | 0                      | 0                      | 0                       | 10                         | 89                  | 5                          | 18                       |  |
|                        | MANCHESTER        | RYANAIR             | S                 | A           | 51                | 0        | 0         | 92                         | 4                   | 4                | 0                      | 0                      | 0                       | 4                          | 87                  | 5                          | 53                       |  |
|                        | MANCHESTER        | RYANAIR             | S                 | D           | 51                | 0        | 0         | 90                         | 4                   | 4                | 2                      | 0                      | 0                       | 9                          | 79                  | 8                          | 53                       |  |
| <b>TOTAL CHARLEROI</b> |                   |                     |                   |             | <b>136</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>5</b>            | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>           | <b>6</b>                   | <b>6</b>                 |  |
| CHARLOTTE              |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | HEATHROW          | US AIRWAYS          | S                 | A           | 61                | 0        | 1         | 54                         | 16                  | 13               | 16                     | 0                      | 0                       | 28                         | 31                  | 52                         | 29                       |  |
|                        | HEATHROW          | US AIRWAYS          | S                 | D           | 61                | 0        | 1         | 64                         | 25                  | 3                | 8                      | 0                      | 0                       | 18                         | 62                  | 40                         | 29                       |  |
| <b>TOTAL CHARLOTTE</b> |                   |                     |                   |             | <b>122</b>        | <b>0</b> | <b>2</b>  | <b>59</b>                  | <b>20</b>           | <b>8</b>         | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>54</b>           | <b>42</b>                  | <b>42</b>                |  |
| CHENGDU                |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 22                | 0        | 0         | 59                         | 14                  | 14               | 9                      | 5                      | 0                       | 34                         | 37                  | 26                         | 19                       |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 22                | 0        | 0         | 73                         | 5                   | 9                | 9                      | 5                      | 0                       | 30                         | 68                  | 25                         | 19                       |  |
| <b>TOTAL CHENGDU</b>   |                   |                     |                   |             | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>9</b>            | <b>11</b>        | <b>9</b>               | <b>5</b>               | <b>0</b>                | <b>32</b>                  | <b>53</b>           | <b>25</b>                  | <b>25</b>                |  |
| CHENNAI                |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 31                | 0        | 0         | 77                         | 13                  | 10               | 0                      | 0                      | 0                       | 9                          | 81                  | 8                          | 26                       |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 31                | 0        | 0         | 65                         | 19                  | 3                | 13                     | 0                      | 0                       | 18                         | 59                  | 13                         | 27                       |  |
| <b>TOTAL CHENNAI</b>   |                   |                     |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>16</b>           | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>70</b>           | <b>10</b>                  | <b>10</b>                |  |
| CHICAGO (O'HARE)       |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | HEATHROW          | AMERICAN AIRLINES   | S                 | A           | 91                | 0        | 1         | 58                         | 5                   | 15               | 15                     | 4                      | 1                       | 44                         | 55                  | 30                         | 121                      |  |
|                        | HEATHROW          | AMERICAN AIRLINES   | S                 | D           | 90                | 0        | 2         | 80                         | 11                  | 4                | 4                      | 0                      | 0                       | 11                         | 80                  | 18                         | 121                      |  |
|                        | MANCHESTER        | AMERICAN AIRLINES   | S                 | A           | 31                | 0        | 0         | 61                         | 6                   | 0                | 19                     | 13                     | 0                       | 62                         | 48                  | 44                         | 31                       |  |
|                        | MANCHESTER        | AMERICAN AIRLINES   | S                 | D           | 30                | 0        | 2         | 67                         | 3                   | 10               | 7                      | 13                     | 0                       | 45                         | 81                  | 16                         | 31                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|---------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                       |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                       |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CHICAGO (O'HARE)                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 62                | 0        | 0         | 73                         | 10            | 13            | 5                | 0                | 0                 | 14                   | 50            | 39                   | 62                 |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 62                | 0        | 0         | 71                         | 15            | 8             | 5                | 2                | 0                 | 21                   | 76            | 11                   | 62                 |  |
|                                       | EDINBURGH         | UNITED AIRLINES             | S              | A        | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 57            | 19                   | 7                  |  |
|                                       | EDINBURGH         | UNITED AIRLINES             | S              | D        | 8                 | 0        | 0         | 88                         | 13            | 0             | 0                | 0                | 0                 | 5                    | 71            | 6                    | 7                  |  |
|                                       | HEATHROW          | UNITED AIRLINES             | S              | A        | 93                | 0        | 0         | 85                         | 6             | 5             | 3                | 0                | 0                 | 8                    | 61            | 24                   | 93                 |  |
|                                       | HEATHROW          | UNITED AIRLINES             | S              | D        | 93                | 0        | 0         | 92                         | 3             | 3             | 1                | 0                | 0                 | 5                    | 83            | 13                   | 92                 |  |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 26                | 0        | 0         | 88                         | 8             | 4             | 0                | 0                | 0                 | 6                    | 52            | 22                   | 29                 |  |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 26                | 0        | 0         | 77                         | 15            | 4             | 4                | 0                | 0                 | 9                    | 79            | 10                   | 29                 |  |
| <b>TOTAL CHICAGO (O'HARE)</b>         |                   |                             |                |          | <b>621</b>        | <b>0</b> | <b>5</b>  | <b>77</b>                  | <b>8</b>      | <b>7</b>      | <b>6</b>         | <b>2</b>         | <b>0</b>          | <b>20</b>            | <b>67</b>     | <b>22</b>            | <b>22</b>          |  |
| CHISINAU (KISHINEV)                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                       | STANSTED          | AIR MOLDOVA INTERNATIONAL   | S              | A        | 13                | 0        | 0         | 62                         | 23            | 15            | 0                | 0                | 0                 | 9                    | 67            | 16                   | 9                  |  |
|                                       | STANSTED          | AIR MOLDOVA INTERNATIONAL   | S              | D        | 13                | 0        | 0         | 85                         | 15            | 0             | 0                | 0                | 0                 | 4                    | 78            | 16                   | 9                  |  |
| <b>TOTAL CHISINAU (KISHINEV)</b>      |                   |                             |                |          | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>19</b>     | <b>8</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>72</b>     | <b>16</b>            | <b>16</b>          |  |
| CITY OF DERRY (EGLINTON)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                       | GLASGOW           | RYANAIR                     | S              | A        | 22                | 0        | 0         | 59                         | 32            | 5             | 5                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                                       | GLASGOW           | RYANAIR                     | S              | D        | 22                | 0        | 0         | 55                         | 32            | 9             | 5                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |  |
|                                       | LIVERPOOL (JO)    | RYANAIR                     | S              | A        | 22                | 0        | 0         | 91                         | 5             | 5             | 0                | 0                | 0                 | 4                    | 96            | 9                    | 23                 |  |
|                                       | LIVERPOOL (JO)    | RYANAIR                     | S              | D        | 22                | 0        | 0         | 91                         | 5             | 5             | 0                | 0                | 0                 | 6                    | 83            | 9                    | 23                 |  |
|                                       | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 4                    | 87            | 13                   | 31                 |  |
|                                       | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 4                    | 74            | 14                   | 31                 |  |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b> |                   |                             |                |          | <b>150</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>13</b>     | <b>3</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>88</b>     | <b>9</b>             | <b>9</b>           |  |
| CLERMONT FERRAND                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                       | LUTON             | CARPATAIR                   | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                                       | LUTON             | CARPATAIR                   | C              | D        | 2                 | 0        | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 23                   | 0             | 0                    | 0                  |  |
|                                       | LUTON             | ENTER AIR                   | C              | A        | 2                 | 0        | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 24                   | 0             | 0                    | 0                  |  |
|                                       | LUTON             | ENTER AIR                   | C              | D        | 2                 | 0        | 0         | 0                          | 0             | 100           | 0                | 0                | 0                 | 56                   | 0             | 0                    | 0                  |  |
|                                       | LUTON             | GO2SKY                      | C              | A        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
| <b>TOTAL CLERMONT FERRAND</b>         |                   |                             |                |          | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>28</b>     | <b>24</b>     | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>24</b>            | <b>80</b>     | <b>8</b>             | <b>8</b>           |  |
| CLUJ NAPOCA                           |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                       | LUTON             | WIZZ AIR                    | S              | A        | 49                | 0        | 0         | 90                         | 6             | 2             | 2                | 0                | 0                 | 5                    | 85            | 4                    | 34                 |  |
|                                       | LUTON             | WIZZ AIR                    | S              | D        | 49                | 0        | 0         | 59                         | 27            | 8             | 4                | 0                | 2                 | 25                   | 56            | 14                   | 34                 |  |
| <b>TOTAL CLUJ NAPOCA</b>              |                   |                             |                |          | <b>98</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>16</b>     | <b>5</b>      | <b>3</b>         | <b>0</b>         | <b>1</b>          | <b>15</b>            | <b>71</b>     | <b>9</b>             | <b>9</b>           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |           |
|---------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                           |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30<br>mins        | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                           |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| COLOGNE BONN              | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0                      | 55                         | 13               | 26                     | 6                      | 0                       | 0                          | 22                  | 74                         | 15                       | 57        |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                      | 58                         | 19               | 16                     | 6                      | 0                       | 0                          | 19                  | 79                         | 8                        | 57        |
|                           | EDINBURGH         | GERMANWINGS                 | S                 | A           | 27                | 0        | 0                      | 52                         | 26               | 15                     | 7                      | 0                       | 0                          | 20                  | 85                         | 7                        | 27        |
|                           | EDINBURGH         | GERMANWINGS                 | S                 | D           | 27                | 0        | 0                      | 56                         | 19               | 19                     | 7                      | 0                       | 0                          | 21                  | 63                         | 11                       | 27        |
|                           | HEATHROW          | GERMANWINGS                 | S                 | A           | 77                | 0        | 0                      | 66                         | 16               | 8                      | 10                     | 0                       | 0                          | 17                  | 78                         | 15                       | 78        |
|                           | HEATHROW          | GERMANWINGS                 | S                 | D           | 77                | 0        | 0                      | 74                         | 8                | 10                     | 8                      | 0                       | 0                          | 15                  | 76                         | 26                       | 78        |
|                           | MANCHESTER        | GERMANWINGS                 | S                 | A           | 22                | 0        | 0                      | 64                         | 23               | 9                      | 5                      | 0                       | 0                          | 16                  | 62                         | 14                       | 21        |
|                           | MANCHESTER        | GERMANWINGS                 | S                 | D           | 22                | 0        | 0                      | 64                         | 18               | 14                     | 5                      | 0                       | 0                          | 16                  | 67                         | 15                       | 21        |
|                           | STANSTED          | GERMANWINGS                 | S                 | A           | 64                | 0        | 0                      | 77                         | 16               | 5                      | 3                      | 0                       | 0                          | 14                  | 77                         | 11                       | 66        |
|                           | STANSTED          | GERMANWINGS                 | S                 | D           | 64                | 0        | 0                      | 81                         | 11               | 5                      | 3                      | 0                       | 0                          | 12                  | 83                         | 9                        | 66        |
|                           | STANSTED          | RYANAIR                     | S                 | A           | 62                | 0        | 0                      | 90                         | 5                | 3                      | 2                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |
|                           | STANSTED          | RYANAIR                     | S                 | D           | 62                | 0        | 0                      | 74                         | 13               | 10                     | 3                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0         |
| <b>TOTAL COLOGNE BONN</b> |                   |                             |                   |             | <b>566</b>        | <b>1</b> | <b>0</b>               | <b>71</b>                  | <b>14</b>        | <b>10</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>77</b>                  | <b>13</b>                | <b>13</b> |
| COLOMBO                   | HEATHROW          | SRILANKAN AIRLINES          | S                 | A           | 31                | 0        | 0                      | 65                         | 23               | 13                     | 0                      | 0                       | 0                          | 13                  | 90                         | 8                        | 31        |
|                           | HEATHROW          | SRILANKAN AIRLINES          | S                 | D           | 31                | 0        | 0                      | 65                         | 19               | 16                     | 0                      | 0                       | 0                          | 13                  | 81                         | 16                       | 31        |
| <b>TOTAL COLOMBO</b>      |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>               | <b>65</b>                  | <b>21</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>           | <b>83</b>                  | <b>12</b>                | <b>12</b> |
| COMISO                    | STANSTED          | RYANAIR                     | S                 | A           | 9                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 89                         | 7                        | 9         |
|                           | STANSTED          | RYANAIR                     | S                 | D           | 9                 | 0        | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 2                        | 9         |
| <b>TOTAL COMISO</b>       |                   |                             |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>               | <b>94</b>                  | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>            | <b>94</b>                  | <b>5</b>                 | <b>5</b>  |
| COPENHAGEN                | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 175               | 0        | 0                      | 73                         | 11               | 7                      | 9                      | 1                       | 0                          | 18                  | 89                         | 6                        | 177       |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 176               | 0        | 0                      | 73                         | 10               | 10                     | 7                      | 0                       | 0                          | 14                  | 86                         | 7                        | 177       |
|                           | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 14                | 0        | 0                      | 86                         | 7                | 7                      | 0                      | 0                       | 0                          | 8                   | 88                         | 5                        | 17        |
|                           | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 14                | 0        | 0                      | 93                         | 7                | 0                      | 0                      | 0                       | 0                          | 7                   | 88                         | 6                        | 17        |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 22                | 0        | 0                      | 82                         | 5                | 5                      | 5                      | 5                       | 0                          | 19                  | 100                        | 2                        | 18        |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 22                | 0        | 0                      | 82                         | 5                | 5                      | 5                      | 5                       | 0                          | 20                  | 100                        | 3                        | 18        |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 118               | 0        | 0                      | 81                         | 12               | 3                      | 3                      | 0                       | 0                          | 10                  | 87                         | 15                       | 119       |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 118               | 0        | 0                      | 64                         | 19               | 14                     | 4                      | 0                       | 0                          | 17                  | 86                         | 9                        | 119       |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0        | 0                      | 84                         | 11               | 3                      | 2                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 0                      | 77                         | 16               | 5                      | 2                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         |
|                           | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 40                | 0        | 0                      | 95                         | 3                | 3                      | 0                      | 0                       | 0                          | 4                   | 80                         | 13                       | 40        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |               |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|---------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                         |                   |                             |                   |             | 40                | MATCHED       |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                         |                   |                             |                   |             |                   | Actual<br>(7) | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| COPENHAGEN              | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 40                | 0             | 0        | 85                         | 13                  | 3                | 0                      | 0                      | 0                       | 6                          | 80                  | 14                         | 40                       |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 96                  | 1                          | 57                       |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 2                          | 57                       |
|                         | EDINBURGH         | NORWEGIAN AIR SHUTTLE       | S                 | A           | 26                | 0             | 0        | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 2                          | 95                  | 3                          | 22                       |
|                         | EDINBURGH         | NORWEGIAN AIR SHUTTLE       | S                 | D           | 26                | 0             | 0        | 69                         | 19                  | 12               | 0                      | 0                      | 0                       | 12                         | 82                  | 11                         | 22                       |
|                         | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 125               | 0             | 0        | 69                         | 14                  | 8                | 6                      | 2                      | 0                       | 23                         | 91                  | 8                          | 103                      |
|                         | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 126               | 0             | 0        | 72                         | 11                  | 6                | 10                     | 2                      | 0                       | 20                         | 89                  | 5                          | 103                      |
|                         | LUTON             | RYANAIR                     | S                 | A           | 62                | 0             | 0        | 94                         | 5                   | 2                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
|                         | LUTON             | RYANAIR                     | S                 | D           | 62                | 0             | 0        | 60                         | 27                  | 11               | 2                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |
|                         | ABERDEEN          | SAS                         | S                 | A           | 51                | 0             | 1        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 96                  | 1                          | 52                       |
|                         | ABERDEEN          | SAS                         | S                 | D           | 51                | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 94                  | 4                          | 52                       |
|                         | BIRMINGHAM        | SAS                         | S                 | A           | 48                | 0             | 0        | 96                         | 4                   | 0                | 0                      | 0                      | 0                       | 2                          | 92                  | 5                          | 53                       |
|                         | BIRMINGHAM        | SAS                         | S                 | D           | 48                | 0             | 0        | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 4                          | 92                  | 6                          | 53                       |
|                         | EDINBURGH         | SAS                         | S                 | A           | 20                | 0             | 2        | 75                         | 15                  | 0                | 10                     | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |
|                         | EDINBURGH         | SAS                         | S                 | D           | 20                | 0             | 2        | 65                         | 10                  | 20               | 5                      | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |
|                         | HEATHROW          | SAS                         | S                 | A           | 162               | 0             | 0        | 59                         | 17                  | 15               | 9                      | 0                      | 0                       | 19                         | 77                  | 12                         | 173                      |
|                         | HEATHROW          | SAS                         | S                 | D           | 162               | 0             | 0        | 80                         | 8                   | 8                | 4                      | 0                      | 0                       | 10                         | 85                  | 9                          | 172                      |
|                         | MANCHESTER        | SAS                         | S                 | A           | 56                | 0             | 0        | 89                         | 7                   | 0                | 4                      | 0                      | 0                       | 7                          | 85                  | 7                          | 60                       |
|                         | MANCHESTER        | SAS                         | S                 | D           | 56                | 0             | 0        | 96                         | 0                   | 4                | 0                      | 0                      | 0                       | 3                          | 90                  | 9                          | 60                       |
|                         | NEWCASTLE         | SAS                         | S                 | A           | 22                | 0             | 1        | 95                         | 5                   | 0                | 0                      | 0                      | 0                       | 1                          | 92                  | 10                         | 24                       |
|                         | NEWCASTLE         | SAS                         | S                 | D           | 22                | 0             | 1        | 95                         | 5                   | 0                | 0                      | 0                      | 0                       | 1                          | 92                  | 10                         | 24                       |
| <b>TOTAL COPENHAGEN</b> |                   |                             |                   |             | <b>2026</b>       | <b>0</b>      | <b>7</b> | <b>78</b>                  | <b>11</b>           | <b>7</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>88</b>           | <b>8</b>                   | <b>8</b>                 |
| CORFU                   | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | A           | 2                 | 0             | 0        | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 18                | 0             | 0        | 44                         | 39                  | 17               | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 18                | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | D           | 2                 | 0             | 0        | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 11                | 0             | 0        | 73                         | 9                   | 0                | 9                      | 9                      | 0                       | 37                         | 100                 | 2                          | 9                        |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 11                | 0             | 0        | 64                         | 27                  | 0                | 0                      | 9                      | 0                       | 31                         | 100                 | 3                          | 9                        |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 42                | 0             | 4        | 64                         | 14                  | 12               | 10                     | 0                      | 0                       | 21                         | 85                  | 11                         | 41                       |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 42                | 0             | 2        | 79                         | 10                  | 2                | 10                     | 0                      | 0                       | 16                         | 90                  | 6                          | 41                       |
|                         | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0             | 0        | 78                         | 17                  | 0                | 6                      | 0                      | 0                       | 10                         | 72                  | 13                         | 18                       |
|                         | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0             | 0        | 83                         | 11                  | 6                | 0                      | 0                      | 0                       | 8                          | 89                  | 8                          | 18                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |             |   | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-------------|---|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED   |   | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                             |                   |             |                   | Plan<br>(8) |   |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| CORFU                |                   |                             |                   |             |                   |             |   |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 14                | 0           | 0 | 64                         | 7                   | 7                | 21                     | 0                      | 0                       | 23                         | 93                  | 6                          | 14                       |  |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 14                | 0           | 0 | 86                         | 0                   | 7                | 7                      | 0                      | 0                       | 11                         | 93                  | 7                          | 14                       |  |
|                      | MANCHESTER        | ENTER AIR                   | C                 | A           | 2                 | 0           | 0 | 0                          | 0                   | 50               | 50                     | 0                      | 0                       | 57                         | 0                   | 0                          | 0                        |  |
|                      | MANCHESTER        | ENTER AIR                   | C                 | D           | 2                 | 0           | 0 | 50                         | 0                   | 0                | 50                     | 0                      | 0                       | 38                         | 0                   | 0                          | 0                        |  |
|                      | ABERDEEN          | EUROPE AIRPOST              | C                 | A           | 4                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|                      | ABERDEEN          | EUROPE AIRPOST              | C                 | D           | 5                 | 0           | 0 | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C                 | D           | 2                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 7                          | 1                        |  |
|                      | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT   | C                 | A           | 2                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 50                  | 21                         | 2                        |  |
|                      | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT   | C                 | D           | 3                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 0                          | 3                        |  |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 3                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 0                          | 2                        |  |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 3                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 2                        |  |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 5                 | 0           | 0 | 80                         | 0                   | 0                | 20                     | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 5                 | 0           | 0 | 80                         | 0                   | 0                | 20                     | 0                      | 0                       | 24                         | 0                   | 0                          | 0                        |  |
|                      | EAST MIDLAND      | RYANAIR                     | S                 | A           | 5                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 25                  | 17                         | 4                        |  |
|                      | EAST MIDLAND      | RYANAIR                     | S                 | D           | 5                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 11                         | 100                 | 12                         | 4                        |  |
|                      | EDINBURGH         | RYANAIR                     | S                 | A           | 5                 | 0           | 0 | 60                         | 20                  | 0                | 20                     | 0                      | 0                       | 23                         | 100                 | 3                          | 4                        |  |
|                      | EDINBURGH         | RYANAIR                     | S                 | D           | 5                 | 0           | 0 | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 15                         | 100                 | 5                          | 4                        |  |
|                      | LEEDS BRADFO      | RYANAIR                     | S                 | A           | 4                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 40                  | 28                         | 5                        |  |
|                      | LEEDS BRADFO      | RYANAIR                     | S                 | D           | 4                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 60                  | 19                         | 5                        |  |
|                      | MANCHESTER        | RYANAIR                     | S                 | A           | 9                 | 0           | 0 | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 9                          | 63                  | 16                         | 8                        |  |
|                      | MANCHESTER        | RYANAIR                     | S                 | D           | 9                 | 0           | 0 | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 8                          | 88                  | 10                         | 8                        |  |
|                      | STANSTED          | RYANAIR                     | S                 | A           | 9                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 73                  | 15                         | 11                       |  |
|                      | STANSTED          | RYANAIR                     | S                 | D           | 9                 | 0           | 0 | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 7                          | 73                  | 14                         | 11                       |  |
|                      | GATWICK           | SMALL PLANET AIRLINES       | C                 | D           | 2                 | 0           | 0 | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 15                         | 100                 | 6                          | 1                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | A           | 6                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 67                  | 39                         | 6                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | D           | 6                 | 0           | 0 | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 8                          | 67                  | 41                         | 6                        |  |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD    | C                 | A           | 4                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 4                        |  |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD    | C                 | D           | 4                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 4                          | 4                        |  |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD    | C                 | A           | 6                 | 0           | 0 | 83                         | 17                  | 0                | 0                      | 0                      | 0                       | 5                          | 83                  | 7                          | 6                        |  |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD    | C                 | D           | 6                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 50                  | 40                         | 6                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | A           | 6                 | 0           | 0 | 67                         | 0                   | 0                | 33                     | 0                      | 0                       | 27                         | 86                  | 18                         | 7                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | D           | 7                 | 0           | 0 | 71                         | 0                   | 14               | 14                     | 0                      | 0                       | 22                         | 86                  | 5                          | 7                        |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | C                 | A           | 6                 | 0           | 0 | 83                         | 0                   | 0                | 0                      | 17                     | 0                       | 34                         | 60                  | 20                         | 5                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |         |           |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| CORFU                |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 6                 | 0        | 0                          | 83                  | 0                | 0                      | 0                      | 17                      | 0                          | 40                  | 60                         | 13                       | 5       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 8                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 40                         | 17                       | 5       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 8                 | 0        | 0                          | 88                  | 13               | 0                      | 0                      | 0                       | 0                          | 7                   | 50                         | 19                       | 6       |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 75                  | 0                | 25                     | 0                      | 0                       | 0                          | 10                  | 100                        | 0                        | 4       |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0        | 0                          | 75                  | 0                | 0                      | 25                     | 0                       | 0                          | 21                  | 75                         | 6                        | 4       |           |
|                      | BELFAST INTER     | THOMSON AIRWAYS LTD      | C                 | D           | 2                 | 0        | 0                          | 50                  | 0                | 0                      | 50                     | 0                       | 0                          | 67                  | 100                        | 7                        | 2       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 6                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 83                         | 3                        | 6       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 8                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 10                  | 88                         | 8                        | 8       |           |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 4                        | 4       |           |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 80                         | 6                        | 5       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 0                        | 4       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 4                        | 5       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 80                         | 6                        | 5       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 6                        | 5       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | A           | 7                 | 0        | 0                          | 86                  | 0                | 0                      | 14                     | 0                       | 0                          | 17                  | 100                        | 0                        | 7       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 89                         | 6                        | 9       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 6                   | 83                         | 5                        | 6       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | D           | 6                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 5                        | 6       |           |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 10                  | 50                         | 24                       | 4       |           |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 60                  | 40               | 0                      | 0                      | 0                       | 0                          | 14                  | 80                         | 12                       | 5       |           |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 0                          | 0                        | 0       |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 10                | 0        | 0                          | 70                  | 30               | 0                      | 0                      | 0                       | 0                          | 14                  | 80                         | 8                        | 10      |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 13                | 0        | 0                          | 69                  | 31               | 0                      | 0                      | 0                       | 0                          | 12                  | 79                         | 8                        | 14      |           |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 60                  | 20               | 20                     | 0                      | 0                       | 0                          | 15                  | 40                         | 42                       | 5       |           |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 60                         | 38                       | 5       |           |
|                      | LEEDS BRADFO      | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 0                        | 4       |           |
|                      | LEEDS BRADFO      | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 80                  | 0                | 0                      | 20                     | 0                       | 0                          | 21                  | 100                        | 3                        | 5       |           |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 14                  | 80                         | 9                        | 5       |           |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 0                   | 60               | 40                     | 0                      | 0                       | 0                          | 23                  | 80                         | 13                       | 5       |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | A           | 12                | 0        | 0                          | 83                  | 8                | 0                      | 8                      | 0                       | 0                          | 14                  | 100                        | 3                        | 14      |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | D           | 14                | 0        | 0                          | 64                  | 21               | 7                      | 7                      | 0                       | 0                          | 15                  | 94                         | 6                        | 16      |           |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C                 | A           | 8                 | 0        | 0                          | 88                  | 0                | 13                     | 0                      | 0                       | 0                          | 7                   | 100                        | 1                        | 8       |           |



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Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| CORFU                |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 11                   | 100           | 4                    | 9                  |  |
|                      | STANSTED          | THOMSON AIRWAYS LTD      | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 3                    | 5                  |  |
|                      | STANSTED          | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 5                  |  |
| <b>TOTAL CORFU</b>   |                   |                          |                |          | <b>598</b>        | <b>1</b> | <b>6</b>  | <b>80</b>                  | <b>10</b>     | <b>4</b>      | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>84</b>     | <b>10</b>            | <b>10</b>          |  |
| CORK                 |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | HEATHROW          | AER LINGUS               | S              | A        | 124               | 0        | 0         | 86                         | 3             | 4             | 6                | 0                | 0                 | 9                    | 85            | 9                    | 145                |  |
|                      | HEATHROW          | AER LINGUS               | S              | D        | 124               | 0        | 0         | 86                         | 4             | 6             | 4                | 0                | 0                 | 7                    | 84            | 8                    | 146                |  |
|                      | GATWICK           | RYANAIR                  | S              | A        | 31                | 0        | 0         | 74                         | 16            | 6             | 0                | 3                | 0                 | 16                   | 94            | 14                   | 31                 |  |
|                      | GATWICK           | RYANAIR                  | S              | D        | 31                | 0        | 0         | 48                         | 45            | 3             | 3                | 0                | 0                 | 18                   | 77            | 23                   | 31                 |  |
|                      | LIVERPOOL (JO)    | RYANAIR                  | S              | A        | 22                | 0        | 0         | 91                         | 0             | 5             | 5                | 0                | 0                 | 8                    | 86            | 9                    | 22                 |  |
|                      | LIVERPOOL (JO)    | RYANAIR                  | S              | D        | 22                | 0        | 0         | 95                         | 0             | 5             | 0                | 0                | 0                 | 4                    | 95            | 6                    | 22                 |  |
|                      | STANSTED          | RYANAIR                  | S              | A        | 93                | 0        | 0         | 95                         | 2             | 0             | 0                | 3                | 0                 | 10                   | 79            | 11                   | 71                 |  |
|                      | STANSTED          | RYANAIR                  | S              | D        | 93                | 0        | 0         | 77                         | 18            | 4             | 0                | 0                | 0                 | 8                    | 79            | 9                    | 71                 |  |
|                      | BIRMINGHAM        | STOBART AIR              | S              | A        | 57                | 0        | 0         | 89                         | 5             | 0             | 5                | 0                | 0                 | 5                    | 97            | 5                    | 61                 |  |
|                      | BIRMINGHAM        | STOBART AIR              | S              | D        | 57                | 0        | 0         | 89                         | 4             | 2             | 5                | 0                | 0                 | 7                    | 92            | 7                    | 61                 |  |
|                      | BRISTOL           | STOBART AIR              | S              | A        | 31                | 0        | 0         | 94                         | 3             | 3             | 0                | 0                | 0                 | 4                    | 90            | 6                    | 40                 |  |
|                      | BRISTOL           | STOBART AIR              | S              | D        | 31                | 0        | 0         | 81                         | 19            | 0             | 0                | 0                | 0                 | 8                    | 88            | 9                    | 40                 |  |
|                      | EDINBURGH         | STOBART AIR              | S              | A        | 31                | 0        | 0         | 77                         | 10            | 6             | 6                | 0                | 0                 | 11                   | 68            | 14                   | 31                 |  |
|                      | EDINBURGH         | STOBART AIR              | S              | D        | 31                | 0        | 0         | 71                         | 13            | 10            | 6                | 0                | 0                 | 15                   | 77            | 11                   | 31                 |  |
|                      | GLASGOW           | STOBART AIR              | S              | A        | 21                | 0        | 0         | 90                         | 5             | 0             | 5                | 0                | 0                 | 6                    | 91            | 12                   | 23                 |  |
|                      | GLASGOW           | STOBART AIR              | S              | D        | 21                | 0        | 0         | 81                         | 14            | 0             | 5                | 0                | 0                 | 8                    | 91            | 12                   | 23                 |  |
|                      | MANCHESTER        | STOBART AIR              | S              | A        | 61                | 0        | 0         | 98                         | 2             | 0             | 0                | 0                | 0                 | 1                    | 88            | 7                    | 75                 |  |
|                      | MANCHESTER        | STOBART AIR              | S              | D        | 62                | 0        | 0         | 94                         | 5             | 2             | 0                | 0                | 0                 | 3                    | 88            | 11                   | 75                 |  |
|                      | NEWCASTLE         | STOBART AIR              | S              | A        | 18                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 3                    | 18                 |  |
|                      | NEWCASTLE         | STOBART AIR              | S              | D        | 18                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 94            | 6                    | 18                 |  |
| <b>TOTAL CORK</b>    |                   |                          |                |          | <b>979</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>8</b>      | <b>3</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>86</b>     | <b>9</b>             | <b>9</b>           |  |
| CRAIOVA              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | LUTON             | WIZZ AIR                 | S              | A        | 13                | 0        | 0         | 38                         | 15            | 23            | 23               | 0                | 0                 | 41                   | 89            | 9                    | 9                  |  |
|                      | LUTON             | WIZZ AIR                 | S              | D        | 13                | 0        | 0         | 15                         | 23            | 23            | 38               | 0                | 0                 | 55                   | 67            | 17                   | 9                  |  |
| <b>TOTAL CRAIOVA</b> |                   |                          |                |          | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>27</b>                  | <b>19</b>     | <b>23</b>     | <b>31</b>        | <b>0</b>         | <b>0</b>          | <b>48</b>            | <b>78</b>     | <b>13</b>            | <b>13</b>          |  |
| CUNAGUA (CAYO COCO)  |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 3                    | 4                  |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 50            | 20                   | 4                  |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: C

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE | NUMBER OF FLIGHTS |          |            | PERCENTAGE OF FLIGHTS LATE |                  |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |   |
|----------------------------------|-------------------|---------|-------------------|----------|------------|----------------------------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---|
|                                  |                   |         | CHARTER/ SCHED    | ARR/ DEP | MATCHED    | UNMATCHED                  | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |   |
|                                  |                   |         |                   |          | Actual (7) | Plan (8)                   |                  |               |               |                  |                  |                   |                      |               |                      |                    |   |
| CUNAGUA (CAYO COCO)              |                   |         |                   |          |            |                            |                  |               |               |                  |                  |                   |                      |               |                      |                    |   |
| <b>TOTAL CUNAGUA (CAYO COCO)</b> |                   |         |                   |          | 8          | 0                          | 0                | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 80                   | 9                  | 9 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| DALAMAN              |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 17                | 1        | 0                          | 12                  | 29               | 59                     | 0                      | 0                       | 0                          | 34                  | 0                          | 0                        | 0       |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 17                | 0        | 0                          | 35                  | 35               | 29                     | 0                      | 0                       | 0                          | 21                  | 0                          | 0                        | 0       |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | A           | 9                 | 0        | 0                          | 44                  | 33               | 22                     | 0                      | 0                       | 0                          | 22                  | 50                         | 16                       | 6       |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | D           | 10                | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 6                   | 71                         | 12                       | 7       |           |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 13                | 0        | 0                          | 85                  | 15               | 0                      | 0                      | 0                       | 0                          | 8                   | 83                         | 5                        | 12      |           |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 83                         | 9                        | 12      |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 7                   | 56                         | 29                       | 9       |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 0                          | 6                   | 56                         | 24                       | 9       |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0                          | 45                  | 42               | 10                     | 3                      | 0                       | 0                          | 20                  | 68                         | 20                       | 22      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                          | 48                  | 35               | 16                     | 0                      | 0                       | 0                          | 17                  | 68                         | 14                       | 22      |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 19                | 0        | 0                          | 84                  | 16               | 0                      | 0                      | 0                       | 0                          | 6                   | 91                         | 8                        | 22      |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 19                | 0        | 0                          | 95                  | 5                | 0                      | 0                      | 0                       | 0                          | 4                   | 91                         | 4                        | 22      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0        | 0                          | 83                  | 6                | 0                      | 11                     | 0                       | 0                          | 14                  | 89                         | 4                        | 18      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0        | 0                          | 83                  | 11               | 0                      | 6                      | 0                       | 0                          | 12                  | 100                        | 2                        | 18      |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 11                | 0        | 0                          | 82                  | 9                | 9                      | 0                      | 0                       | 0                          | 7                   | 82                         | 20                       | 11      |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 11                | 0        | 0                          | 73                  | 27               | 0                      | 0                      | 0                       | 0                          | 10                  | 64                         | 28                       | 11      |           |
|                      | GLASGOW           | JET2.COM LTD                | S                 | A           | 11                | 0        | 0                          | 27                  | 45               | 27                     | 0                      | 0                       | 0                          | 24                  | 73                         | 23                       | 11      |           |
|                      | GLASGOW           | JET2.COM LTD                | S                 | D           | 11                | 0        | 0                          | 73                  | 27               | 0                      | 0                      | 0                       | 0                          | 12                  | 64                         | 21                       | 11      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 15                | 0        | 0                          | 67                  | 20               | 13                     | 0                      | 0                       | 0                          | 15                  | 64                         | 24                       | 14      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 15                | 0        | 0                          | 93                  | 0                | 7                      | 0                      | 0                       | 0                          | 6                   | 67                         | 14                       | 15      |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 16                | 0        | 0                          | 44                  | 25               | 25                     | 6                      | 0                       | 0                          | 26                  | 85                         | 9                        | 20      |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 17                | 0        | 0                          | 59                  | 18               | 12                     | 12                     | 0                       | 0                          | 24                  | 71                         | 14                       | 21      |           |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 11                | 0        | 0                          | 82                  | 9                | 9                      | 0                      | 0                       | 0                          | 9                   | 100                        | 0                        | 11      |           |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 11                | 0        | 0                          | 82                  | 9                | 9                      | 0                      | 0                       | 0                          | 11                  | 73                         | 13                       | 11      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 29                | 0        | 0                          | 90                  | 3                | 3                      | 3                      | 0                       | 0                          | 5                   | 87                         | 9                        | 31      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 29                | 0        | 0                          | 86                  | 7                | 3                      | 3                      | 0                       | 0                          | 13                  | 77                         | 16                       | 31      |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | A           | 38                | 0        | 0                          | 95                  | 5                | 0                      | 0                      | 0                       | 0                          | 3                   | 82                         | 7                        | 33      |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | D           | 38                | 0        | 0                          | 87                  | 13               | 0                      | 0                      | 0                       | 0                          | 6                   | 65                         | 21                       | 34      |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | A           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 88                         | 3                        | 8       |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 78                         | 11                       | 9       |           |
|                      | LUTON             | MONARCH AIRLINES            | S                 | A           | 17                | 0        | 1                          | 82                  | 6                | 6                      | 6                      | 0                       | 0                          | 9                   | 84                         | 10                       | 31      |           |
|                      | LUTON             | MONARCH AIRLINES            | S                 | D           | 18                | 0        | 0                          | 56                  | 17               | 22                     | 6                      | 0                       | 0                          | 23                  | 65                         | 24                       | 31      |           |
|                      | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 18                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 92                         | 4                        | 39      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |             |   | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|-------------|---|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                          |                   |             | Actual<br>(7)     | UNMATCHED   |   | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                          |                   |             |                   | Plan<br>(8) |   |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| DALAMAN              |                   |                          |                   |             |                   |             |   |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | MANCHESTER        | MONARCH AIRLINES         | S                 | D           | 19                | 0           | 0 | 58                         | 42                  | 0                | 0                      | 0                      | 0                       | 13                         | 65                  | 19                         | 40                       |  |
|                      | GATWICK           | PEGASUS AIRLINES         | S                 | A           | 3                 | 0           | 0 | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 10                         | 100                 | 0                          | 1                        |  |
|                      | GATWICK           | PEGASUS AIRLINES         | S                 | D           | 4                 | 0           | 0 | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 9                          | 50                  | 29                         | 2                        |  |
|                      | MANCHESTER        | PEGASUS AIRLINES         | S                 | A           | 2                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |  |
|                      | MANCHESTER        | PEGASUS AIRLINES         | S                 | D           | 4                 | 0           | 0 | 50                         | 25                  | 25               | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |  |
|                      | CARDIFF WALE      | SUNEXPRESS               | C                 | A           | 2                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                      | CARDIFF WALE      | SUNEXPRESS               | C                 | D           | 2                 | 0           | 0 | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                      | DONCASTER S       | SUNEXPRESS               | C                 | A           | 3                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                      | DONCASTER S       | SUNEXPRESS               | C                 | D           | 3                 | 0           | 0 | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |  |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 80                  | 14                         | 10                       |  |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0           | 0 | 80                         | 0                   | 0                | 20                     | 0                      | 0                       | 13                         | 78                  | 9                          | 9                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 21                | 0           | 0 | 86                         | 10                  | 5                | 0                      | 0                      | 0                       | 6                          | 94                  | 2                          | 17                       |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 21                | 0           | 0 | 86                         | 10                  | 0                | 5                      | 0                      | 0                       | 12                         | 88                  | 5                          | 17                       |  |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | A           | 16                | 0           | 0 | 94                         | 6                   | 0                | 0                      | 0                      | 0                       | 2                          | 88                  | 10                         | 17                       |  |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | D           | 16                | 0           | 0 | 81                         | 13                  | 6                | 0                      | 0                      | 0                       | 9                          | 83                  | 18                         | 18                       |  |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C                 | A           | 7                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 86                  | 3                          | 7                        |  |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C                 | D           | 7                 | 0           | 0 | 86                         | 14                  | 0                | 0                      | 0                      | 0                       | 7                          | 71                  | 13                         | 7                        |  |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 88                  | 11                         | 8                        |  |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0           | 0 | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 5                          | 89                  | 12                         | 9                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 36                | 0           | 0 | 75                         | 8                   | 6                | 6                      | 6                      | 0                       | 27                         | 82                  | 13                         | 39                       |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 37                | 1           | 0 | 54                         | 27                  | 5                | 8                      | 5                      | 0                       | 35                         | 62                  | 19                         | 39                       |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 20                | 0           | 0 | 70                         | 0                   | 20               | 5                      | 5                      | 0                       | 26                         | 93                  | 4                          | 14                       |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 19                | 0           | 0 | 63                         | 11                  | 11               | 16                     | 0                      | 0                       | 27                         | 73                  | 13                         | 15                       |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 37                | 0           | 0 | 62                         | 14                  | 11               | 14                     | 0                      | 0                       | 22                         | 78                  | 14                         | 41                       |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 37                | 0           | 0 | 54                         | 8                   | 19               | 19                     | 0                      | 0                       | 32                         | 72                  | 21                         | 43                       |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 22                | 0           | 0 | 91                         | 9                   | 0                | 0                      | 0                      | 0                       | 3                          | 87                  | 8                          | 23                       |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 23                | 0           | 0 | 78                         | 13                  | 9                | 0                      | 0                      | 0                       | 10                         | 88                  | 10                         | 25                       |  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | A           | 6                 | 0           | 0 | 33                         | 33                  | 17               | 17                     | 0                      | 0                       | 28                         | 88                  | 5                          | 8                        |  |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | D           | 6                 | 0           | 0 | 67                         | 0                   | 17               | 17                     | 0                      | 0                       | 28                         | 78                  | 17                         | 9                        |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 17                | 0           | 0 | 59                         | 24                  | 18               | 0                      | 0                      | 0                       | 12                         | 88                  | 13                         | 17                       |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 18                | 0           | 0 | 72                         | 17                  | 11               | 0                      | 0                      | 0                       | 14                         | 79                  | 16                         | 19                       |  |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | A           | 8                 | 0           | 0 | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 1                          | 8                        |  |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0           | 0 | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 3                          | 9                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |           |
|--------------------------------|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                |                   |                     |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| <b>DALAMAN</b>                 |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                | BRISTOL           | THOMSON AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 63                   | 14                 | 8         |           |
|                                | BRISTOL           | THOMSON AIRWAYS LTD | C              | D        | 6                 | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 5             | 78                   | 17                 | 9         |           |
|                                | CARDIFF WALE      | THOMSON AIRWAYS LTD | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 88                   | 6                  | 8         |           |
|                                | CARDIFF WALE      | THOMSON AIRWAYS LTD | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 78                   | 11                 | 9         |           |
|                                | DONCASTER S       | THOMSON AIRWAYS LTD | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 1                  | 8         |           |
|                                | DONCASTER S       | THOMSON AIRWAYS LTD | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 89                   | 4                  | 9         |           |
|                                | EAST MIDLAND      | THOMSON AIRWAYS LTD | C              | A        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 4             | 88                   | 5                  | 8         |           |
|                                | EAST MIDLAND      | THOMSON AIRWAYS LTD | C              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 78                   | 8                  | 9         |           |
|                                | EDINBURGH         | THOMSON AIRWAYS LTD | C              | A        | 6                 | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 2                  | 8         |           |
|                                | EDINBURGH         | THOMSON AIRWAYS LTD | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 78                   | 8                  | 9         |           |
|                                | EXETER            | THOMSON AIRWAYS LTD | C              | A        | 8                 | 0        | 0                          | 75            | 13            | 13               | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |           |
|                                | EXETER            | THOMSON AIRWAYS LTD | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |           |
|                                | GATWICK           | THOMSON AIRWAYS LTD | C              | A        | 19                | 0        | 0                          | 79            | 5             | 11               | 5                | 0                 | 0                    | 12            | 67                   | 12                 | 27        |           |
|                                | GATWICK           | THOMSON AIRWAYS LTD | C              | D        | 22                | 0        | 0                          | 68            | 14            | 9                | 9                | 0                 | 0                    | 20            | 72                   | 12                 | 29        |           |
|                                | GLASGOW           | THOMSON AIRWAYS LTD | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 60                   | 55                 | 5         |           |
|                                | GLASGOW           | THOMSON AIRWAYS LTD | C              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 13            | 60                   | 57                 | 5         |           |
|                                | LEEDS BRADFO      | THOMSON AIRWAYS LTD | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 7         |           |
|                                | LEEDS BRADFO      | THOMSON AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 6             | 78                   | 6                  | 9         |           |
|                                | LUTON             | THOMSON AIRWAYS LTD | C              | A        | 7                 | 0        | 0                          | 57            | 14            | 14               | 14               | 0                 | 0                    | 22            | 63                   | 33                 | 8         |           |
|                                | LUTON             | THOMSON AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 33            | 44            | 22               | 0                | 0                 | 0                    | 20            | 56                   | 30                 | 9         |           |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD | C              | A        | 17                | 0        | 0                          | 76            | 12            | 12               | 0                | 0                 | 0                    | 12            | 65                   | 13                 | 17        |           |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD | C              | D        | 20                | 0        | 0                          | 75            | 10            | 10               | 5                | 0                 | 0                    | 14            | 58                   | 17                 | 19        |           |
|                                | NEWCASTLE         | THOMSON AIRWAYS LTD | C              | A        | 11                | 0        | 0                          | 73            | 18            | 9                | 0                | 0                 | 0                    | 11            | 92                   | 3                  | 13        |           |
|                                | NEWCASTLE         | THOMSON AIRWAYS LTD | C              | D        | 13                | 0        | 0                          | 62            | 31            | 0                | 8                | 0                 | 0                    | 15            | 100                  | 4                  | 14        |           |
|                                | STANSTED          | THOMSON AIRWAYS LTD | C              | A        | 6                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 50                   | 15                 | 8         |           |
|                                | STANSTED          | THOMSON AIRWAYS LTD | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 89                   | 10                 | 9         |           |
| <b>TOTAL DALAMAN</b>           |                   |                     |                |          | <b>1281</b>       | <b>8</b> | <b>1</b>                   | <b>75</b>     | <b>14</b>     | <b>7</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>78</b>            | <b>13</b>          | <b>13</b> |           |
| <b>DALLAS/FORT WORTH</b>       |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                | HEATHROW          | AMERICAN AIRLINES   | S              | A        | 93                | 0        | 0                          | 67            | 9             | 9                | 13               | 2                 | 1                    | 28            | 72                   | 18                 | 93        |           |
|                                | HEATHROW          | AMERICAN AIRLINES   | S              | D        | 93                | 0        | 0                          | 76            | 13            | 4                | 5                | 1                 | 0                    | 15            | 81                   | 11                 | 93        |           |
|                                | HEATHROW          | BRITISH AIRWAYS PLC | S              | A        | 31                | 0        | 0                          | 81            | 10            | 3                | 6                | 0                 | 0                    | 9             | 65                   | 21                 | 31        |           |
|                                | HEATHROW          | BRITISH AIRWAYS PLC | S              | D        | 31                | 0        | 0                          | 77            | 16            | 6                | 0                | 0                 | 0                    | 9             | 52                   | 21                 | 31        |           |
| <b>TOTAL DALLAS/FORT WORTH</b> |                   |                     |                |          | <b>248</b>        | <b>0</b> | <b>0</b>                   | <b>73</b>     | <b>11</b>     | <b>6</b>         | <b>8</b>         | <b>1</b>          | <b>0</b>             | <b>19</b>     | <b>72</b>            | <b>16</b>          | <b>16</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        | MAY 2014                |                            |                     |                            |                          |   |
|-----------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---|
|                                   |                   |                             |                   |             | MATCHED           |          |                        | Plan (8)                   | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |   |
|                                   |                   |                             |                   |             | Actual<br>(7)     |          |                        |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |   |
| DAMMAM                            |                   |                             |                   |             |                   |          |                        |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |   |
| DEAUVILLE                         |                   |                             |                   |             |                   |          |                        |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |   |
|                                   | BOURNEMOUT        | FLYBE LTD                   | S                 | A           | 8                 | 0        | 0                      | 63                         | 13                  | 13                  | 13                     | 0                      | 0                       | 24                         | 0                   | 0                          | 0                        | 0 |
|                                   | BOURNEMOUT        | FLYBE LTD                   | S                 | D           | 8                 | 0        | 0                      | 63                         | 0                   | 13                  | 25                     | 0                      | 0                       | 29                         | 0                   | 0                          | 0                        | 0 |
|                                   | STANSTED          | RYANAIR                     | S                 | A           | 9                 | 0        | 0                      | 89                         | 11                  | 0                   | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        | 0 |
|                                   | STANSTED          | RYANAIR                     | S                 | D           | 9                 | 0        | 0                      | 78                         | 22                  | 0                   | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        | 0 |
| <b>TOTAL DEAUVILLE</b>            |                   |                             |                   |             | <b>34</b>         | <b>0</b> | <b>0</b>               | <b>74</b>                  | <b>12</b>           | <b>6</b>            | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>83</b>           | <b>7</b>                   | <b>7</b>                 |   |
| DEBRECEN                          |                   |                             |                   |             |                   |          |                        |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |   |
|                                   | LUTON             | WIZZ AIR                    | S                 | A           | 31                | 0        | 0                      | 81                         | 13                  | 6                   | 0                      | 0                      | 0                       | 9                          | 84                  | 5                          | 31                       |   |
|                                   | LUTON             | WIZZ AIR                    | S                 | D           | 31                | 0        | 0                      | 42                         | 45                  | 13                  | 0                      | 0                      | 0                       | 19                         | 71                  | 13                         | 31                       |   |
| <b>TOTAL DEBRECEN</b>             |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>               | <b>61</b>                  | <b>29</b>           | <b>10</b>           | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>77</b>           | <b>9</b>                   | <b>9</b>                 |   |
| DELHI                             |                   |                             |                   |             |                   |          |                        |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |   |
|                                   | BIRMINGHAM        | AIR INDIA                   | S                 | A           | 31                | 0        | 0                      | 42                         | 32                  | 13                  | 13                     | 0                      | 0                       | 27                         | 89                  | 7                          | 18                       |   |
|                                   | BIRMINGHAM        | AIR INDIA                   | S                 | D           | 31                | 0        | 0                      | 97                         | 0                   | 3                   | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 18                       |   |
|                                   | HEATHROW          | AIR INDIA                   | S                 | A           | 62                | 0        | 0                      | 63                         | 18                  | 16                  | 0                      | 3                      | 0                       | 20                         | 97                  | 1                          | 61                       |   |
|                                   | HEATHROW          | AIR INDIA                   | S                 | D           | 61                | 0        | 0                      | 87                         | 7                   | 2                   | 2                      | 3                      | 0                       | 12                         | 95                  | 2                          | 62                       |   |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 62                | 0        | 0                      | 65                         | 26                  | 8                   | 0                      | 2                      | 0                       | 13                         | 58                  | 54                         | 62                       |   |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 62                | 0        | 0                      | 95                         | 2                   | 3                   | 0                      | 0                      | 0                       | 4                          | 66                  | 20                         | 61                       |   |
|                                   | HEATHROW          | JET AIRWAYS                 | S                 | A           | 31                | 0        | 0                      | 32                         | 19                  | 35                  | 13                     | 0                      | 0                       | 31                         | 90                  | 4                          | 31                       |   |
|                                   | HEATHROW          | JET AIRWAYS                 | S                 | D           | 31                | 0        | 0                      | 77                         | 13                  | 10                  | 0                      | 0                      | 0                       | 9                          | 81                  | 15                         | 31                       |   |
|                                   | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31                | 0        | 0                      | 26                         | 26                  | 42                  | 6                      | 0                      | 0                       | 32                         | 90                  | 3                          | 31                       |   |
|                                   | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31                | 0        | 0                      | 87                         | 10                  | 3                   | 0                      | 0                      | 0                       | 5                          | 97                  | 1                          | 30                       |   |
| <b>TOTAL DELHI</b>                |                   |                             |                   |             | <b>433</b>        | <b>0</b> | <b>0</b>               | <b>70</b>                  | <b>15</b>           | <b>12</b>           | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>83</b>           | <b>14</b>                  | <b>14</b>                |   |
| DENVER INTERNATIONAL              |                   |                             |                   |             |                   |          |                        |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |   |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 1                      | 61                         | 26                  | 3                   | 10                     | 0                      | 0                       | 18                         | 29                  | 31                         | 31                       |   |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0                      | 65                         | 23                  | 10                  | 3                      | 0                      | 0                       | 16                         | 58                  | 21                         | 31                       |   |
| <b>TOTAL DENVER INTERNATIONAL</b> |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>1</b>               | <b>63</b>                  | <b>24</b>           | <b>6</b>            | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>44</b>           | <b>26</b>                  | <b>26</b>                |   |
| DETROIT                           |                   |                             |                   |             |                   |          |                        |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |   |
|                                   | HEATHROW          | DELTA AIRLINES              | S                 | A           | 31                | 0        | 0                      | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 1                          | 93                  | 6                          | 30                       |   |
|                                   | HEATHROW          | DELTA AIRLINES              | S                 | D           | 31                | 0        | 0                      | 90                         | 3                   | 6                   | 0                      | 0                      | 0                       | 5                          | 83                  | 13                         | 30                       |   |
| <b>TOTAL DETROIT</b>              |                   |                             |                   |             | <b>62</b>         | <b>1</b> | <b>0</b>               | <b>95</b>                  | <b>2</b>            | <b>3</b>            | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>88</b>           | <b>9</b>                   | <b>9</b>                 |   |
| DHAKHA                            |                   |                             |                   |             |                   |          |                        |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |   |
|                                   | HEATHROW          | BIMAN BANGLADESH AIRLINES   | S                 | A           | 16                | 0        | 0                      | 6                          | 31                  | 13                  | 50                     | 0                      | 0                       | 68                         | 46                  | 21                         | 13                       |   |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DHAKHA                           |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BIMAN BANGLADESH AIRLINES   | S              | D        | 16                | 0        | 0         | 56                         | 19            | 6             | 19               | 0                | 0                 | 23                   | 77            | 7                    | 13                 |  |
| <b>TOTAL DHAKHA</b>              |                   |                             |                |          | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>31</b>                  | <b>25</b>     | <b>9</b>      | <b>34</b>        | <b>0</b>         | <b>0</b>          | <b>46</b>            | <b>62</b>     | <b>14</b>            | <b>14</b>          |  |
| DINARD                           |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | EAST MIDLAND      | RYANAIR                     | S              | A        | 18                | 0        | 0         | 94                         | 0             | 0             | 0                | 6                | 0                 | 17                   | 62            | 13                   | 13                 |  |
|                                  | EAST MIDLAND      | RYANAIR                     | S              | D        | 18                | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 6                    | 62            | 14                   | 13                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 94                         | 3             | 3             | 0                | 0                | 0                 | 4                    | 89            | 4                    | 27                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 3                    | 96            | 4                    | 27                 |  |
| <b>TOTAL DINARD</b>              |                   |                             |                |          | <b>98</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>      | <b>1</b>      | <b>0</b>         | <b>1</b>         | <b>0</b>          | <b>6</b>             | <b>83</b>     | <b>7</b>             | <b>7</b>           |  |
| DOHA HAMAD                       |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 30                | 0        | 1         | 60                         | 27            | 7             | 7                | 0                | 0                 | 18                   | 100           | 0                    | 31                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0         | 87                         | 10            | 3             | 0                | 0                | 0                 | 5                    | 71            | 11                   | 31                 |  |
|                                  | EDINBURGH         | QATAR AIRWAYS               | S              | A        | 31                | 0        | 0         | 77                         | 13            | 3             | 6                | 0                | 0                 | 13                   | 67            | 66                   | 3                  |  |
|                                  | EDINBURGH         | QATAR AIRWAYS               | S              | D        | 31                | 0        | 0         | 81                         | 10            | 3             | 6                | 0                | 0                 | 15                   | 33            | 163                  | 3                  |  |
|                                  | HEATHROW          | QATAR AIRWAYS               | S              | A        | 186               | 0        | 0         | 62                         | 25            | 11            | 2                | 1                | 0                 | 16                   | 66            | 16                   | 170                |  |
|                                  | HEATHROW          | QATAR AIRWAYS               | S              | D        | 186               | 0        | 0         | 87                         | 8             | 3             | 2                | 0                | 0                 | 7                    | 82            | 9                    | 170                |  |
|                                  | MANCHESTER        | QATAR AIRWAYS               | S              | A        | 62                | 0        | 0         | 65                         | 29            | 6             | 0                | 0                | 0                 | 12                   | 68            | 11                   | 44                 |  |
|                                  | MANCHESTER        | QATAR AIRWAYS               | S              | D        | 62                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 5                    | 80            | 9                    | 44                 |  |
| <b>TOTAL DOHA HAMAD</b>          |                   |                             |                |          | <b>619</b>        | <b>0</b> | <b>1</b>  | <b>75</b>                  | <b>17</b>     | <b>6</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>75</b>     | <b>12</b>            | <b>12</b>          |  |
| DONCASTER SHEFFIELD              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | JERSEY            | FLYBE LTD                   | S              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 5                    | 100           | 0                    | 5                  |  |
|                                  | JERSEY            | FLYBE LTD                   | S              | D        | 5                 | 0        | 0         | 20                         | 60            | 20            | 0                | 0                | 0                 | 23                   | 60            | 9                    | 5                  |  |
| <b>TOTAL DONCASTER SHEFFIELD</b> |                   |                             |                |          | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>40</b>     | <b>10</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>83</b>     | <b>12</b>            | <b>12</b>          |  |
| DONEGAL                          |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GLASGOW           | STOBART AIR                 | S              | A        | 18                | 0        | 0         | 67                         | 28            | 6             | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                                  | GLASGOW           | STOBART AIR                 | S              | D        | 18                | 0        | 0         | 72                         | 11            | 17            | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |
| <b>TOTAL DONEGAL</b>             |                   |                             |                |          | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>19</b>     | <b>11</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>72</b>     | <b>26</b>            | <b>26</b>          |  |
| DORTMUND                         |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 55                | 0        | 0         | 91                         | 4             | 2             | 4                | 0                | 0                 | 5                    | 89            | 7                    | 57                 |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 55                | 0        | 0         | 82                         | 11            | 5             | 2                | 0                | 0                 | 8                    | 82            | 10                   | 57                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 87                         | 10            | 0             | 3                | 0                | 0                 | 7                    | 52            | 17                   | 31                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 4                    | 97            | 2                    | 31                 |  |
| <b>TOTAL DORTMUND</b>            |                   |                             |                |          | <b>172</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>8</b>      | <b>2</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>81</b>     | <b>9</b>             | <b>9</b>           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | NUMBER OF FLIGHTS |             | PERCENTAGE OF FLIGHTS LATE |          |                        |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |          |
|----------------------|-------------------|-----------------------------|-------------------|-------------|----------------------------|----------|------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|
|                      |                   |                             | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED                    |          | Early<br>to 15<br>mins | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |
|                      |                   |                             |                   |             | Actual<br>(7)              | Plan (8) |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
| DOUALA               |                   |                             |                   |             |                            |          |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
| DRESDEN              |                   |                             |                   |             |                            |          |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                      | LONDON CITY       | CITY JET                    | S                 | A           | 21                         | 0        | 0                      | 86                  | 5                | 5                      | 5                      | 0                       | 0                          | 10                  | 92                         | 2                        | 25       |
|                      | LONDON CITY       | CITY JET                    | S                 | D           | 22                         | 0        | 0                      | 59                  | 18               | 18                     | 5                      | 0                       | 0                          | 17                  | 88                         | 7                        | 25       |
| <b>TOTAL DRESDEN</b> |                   |                             |                   |             | <b>45</b>                  | <b>1</b> | <b>0</b>               | <b>71</b>           | <b>13</b>        | <b>11</b>              | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>           | <b>90</b>                  | <b>5</b>                 | <b>5</b> |
| DUBAI                |                   |                             |                   |             |                            |          |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 62                         | 0        | 0                      | 61                  | 21               | 18                     | 0                      | 0                       | 0                          | 15                  | 90                         | 4                        | 62       |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 62                         | 0        | 0                      | 81                  | 11               | 6                      | 2                      | 0                       | 0                          | 9                   | 79                         | 13                       | 62       |
|                      | BIRMINGHAM        | EMIRATES                    | S                 | A           | 62                         | 0        | 0                      | 74                  | 23               | 0                      | 3                      | 0                       | 0                          | 10                  | 92                         | 4                        | 62       |
|                      | BIRMINGHAM        | EMIRATES                    | S                 | D           | 62                         | 0        | 0                      | 87                  | 6                | 2                      | 3                      | 0                       | 2                          | 21                  | 89                         | 6                        | 62       |
|                      | GATWICK           | EMIRATES                    | S                 | A           | 93                         | 0        | 0                      | 54                  | 29               | 13                     | 4                      | 0                       | 0                          | 18                  | 89                         | 5                        | 93       |
|                      | GATWICK           | EMIRATES                    | S                 | D           | 93                         | 0        | 0                      | 71                  | 13               | 11                     | 5                      | 0                       | 0                          | 15                  | 94                         | 4                        | 93       |
|                      | GLASGOW           | EMIRATES                    | S                 | A           | 62                         | 0        | 0                      | 71                  | 23               | 6                      | 0                      | 0                       | 0                          | 11                  | 94                         | 8                        | 62       |
|                      | GLASGOW           | EMIRATES                    | S                 | D           | 62                         | 0        | 0                      | 82                  | 15               | 3                      | 0                      | 0                       | 0                          | 8                   | 90                         | 9                        | 62       |
|                      | HEATHROW          | EMIRATES                    | S                 | A           | 155                        | 0        | 0                      | 50                  | 25               | 23                     | 2                      | 0                       | 0                          | 20                  | 82                         | 9                        | 155      |
|                      | HEATHROW          | EMIRATES                    | S                 | D           | 155                        | 0        | 0                      | 83                  | 11               | 6                      | 1                      | 0                       | 0                          | 7                   | 89                         | 6                        | 154      |
|                      | MANCHESTER        | EMIRATES                    | S                 | A           | 93                         | 0        | 0                      | 52                  | 32               | 13                     | 3                      | 0                       | 0                          | 18                  | 85                         | 7                        | 93       |
|                      | MANCHESTER        | EMIRATES                    | S                 | D           | 93                         | 0        | 0                      | 86                  | 5                | 5                      | 3                      | 0                       | 0                          | 8                   | 97                         | 4                        | 93       |
|                      | NEWCASTLE         | EMIRATES                    | S                 | A           | 31                         | 0        | 0                      | 84                  | 6                | 10                     | 0                      | 0                       | 0                          | 6                   | 100                        | 0                        | 31       |
|                      | NEWCASTLE         | EMIRATES                    | S                 | D           | 31                         | 0        | 0                      | 87                  | 10               | 3                      | 0                      | 0                       | 0                          | 6                   | 94                         | 7                        | 31       |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31                         | 0        | 0                      | 55                  | 19               | 19                     | 6                      | 0                       | 0                          | 19                  | 81                         | 10                       | 31       |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31                         | 0        | 0                      | 94                  | 6                | 0                      | 0                      | 0                       | 0                          | 2                   | 94                         | 3                        | 31       |
| <b>TOTAL DUBAI</b>   |                   |                             |                   |             | <b>1178</b>                | <b>0</b> | <b>0</b>               | <b>71</b>           | <b>17</b>        | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>           | <b>89</b>                  | <b>6</b>                 | <b>6</b> |
| DUBLIN               |                   |                             |                   |             |                            |          |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                      | BIRMINGHAM        | AER LINGUS                  | S                 | A           | 79                         | 0        | 0                      | 82                  | 11               | 6                      | 0                      | 0                       | 0                          | 8                   | 90                         | 5                        | 68       |
|                      | BIRMINGHAM        | AER LINGUS                  | S                 | D           | 79                         | 0        | 0                      | 72                  | 18               | 9                      | 1                      | 0                       | 0                          | 10                  | 79                         | 9                        | 68       |
|                      | GATWICK           | AER LINGUS                  | S                 | A           | 167                        | 0        | 0                      | 70                  | 16               | 11                     | 3                      | 0                       | 0                          | 13                  | 73                         | 11                       | 160      |
|                      | GATWICK           | AER LINGUS                  | S                 | D           | 167                        | 0        | 0                      | 63                  | 19               | 14                     | 4                      | 0                       | 0                          | 16                  | 84                         | 7                        | 160      |
|                      | HEATHROW          | AER LINGUS                  | S                 | A           | 379                        | 0        | 0                      | 65                  | 15               | 11                     | 9                      | 0                       | 0                          | 18                  | 68                         | 14                       | 373      |
|                      | HEATHROW          | AER LINGUS                  | S                 | D           | 378                        | 0        | 0                      | 78                  | 8                | 9                      | 5                      | 0                       | 0                          | 11                  | 85                         | 7                        | 372      |
|                      | MANCHESTER        | AER LINGUS                  | S                 | A           | 83                         | 0        | 0                      | 82                  | 6                | 8                      | 4                      | 0                       | 0                          | 11                  | 81                         | 9                        | 80       |
|                      | MANCHESTER        | AER LINGUS                  | S                 | D           | 83                         | 0        | 0                      | 80                  | 12               | 6                      | 2                      | 0                       | 0                          | 10                  | 85                         | 7                        | 81       |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S                 | A           | 100                        | 0        | 0                      | 80                  | 10               | 6                      | 3                      | 1                       | 0                          | 11                  | 0                          | 0                        | 0        |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S                 | D           | 100                        | 0        | 0                      | 82                  | 7                | 9                      | 2                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0        |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |               |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|----------------------|-------------------|---------------------|-------------------|-------------|-------------------|---------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |                     |                   |             | 244               | UNMATCHED     |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |                     |                   |             |                   | Actual<br>(7) | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| DUBLIN               |                   |                     |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                      | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 244               | 0             | 0        | 64                         | 15                  | 11               | 9                      | 1                      | 0                       | 21                         | 69                  | 14                         | 239                      |
|                      | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 244               | 0             | 0        | 76                         | 12                  | 9                | 2                      | 0                      | 0                       | 11                         | 80                  | 10                         | 238                      |
|                      | LONDON CITY       | CITY JET            | S                 | A           | 176               | 0             | 1        | 85                         | 10                  | 2                | 2                      | 1                      | 0                       | 9                          | 92                  | 4                          | 158                      |
|                      | LONDON CITY       | CITY JET            | S                 | D           | 175               | 0             | 0        | 84                         | 10                  | 3                | 3                      | 1                      | 0                       | 9                          | 94                  | 4                          | 159                      |
|                      | MANCHESTER        | CITY JET            | C                 | A           | 2                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                      | MANCHESTER        | CITY JET            | C                 | D           | 2                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                      | BOURNEMOUT        | FLYBE LTD           | S                 | A           | 8                 | 0             | 0        | 75                         | 0                   | 13               | 13                     | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |
|                      | BOURNEMOUT        | FLYBE LTD           | S                 | D           | 8                 | 0             | 0        | 25                         | 38                  | 13               | 25                     | 0                      | 0                       | 36                         | 0                   | 0                          | 0                        |
|                      | EXETER            | FLYBE LTD           | S                 | A           | 23                | 0             | 0        | 83                         | 9                   | 4                | 4                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                      | EXETER            | FLYBE LTD           | S                 | D           | 23                | 0             | 0        | 87                         | 0                   | 9                | 4                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                      | LONDON CITY       | FLYBE LTD           | S                 | A           | 26                | 0             | 0        | 73                         | 19                  | 8                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|                      | LONDON CITY       | FLYBE LTD           | S                 | D           | 26                | 0             | 0        | 96                         | 0                   | 4                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |
|                      | SOUTHAMPTON       | FLYBE LTD           | S                 | A           | 87                | 0             | 1        | 89                         | 5                   | 1                | 5                      | 1                      | 0                       | 10                         | 80                  | 8                          | 88                       |
|                      | SOUTHAMPTON       | FLYBE LTD           | S                 | D           | 87                | 0             | 1        | 91                         | 0                   | 3                | 5                      | 1                      | 0                       | 11                         | 76                  | 12                         | 89                       |
|                      | BIRMINGHAM        | RYANAIR             | S                 | A           | 124               | 0             | 0        | 90                         | 6                   | 3                | 1                      | 0                      | 0                       | 5                          | 89                  | 5                          | 124                      |
|                      | BIRMINGHAM        | RYANAIR             | S                 | D           | 124               | 0             | 0        | 81                         | 10                  | 5                | 3                      | 1                      | 0                       | 12                         | 90                  | 10                         | 124                      |
|                      | BRISTOL           | RYANAIR             | S                 | A           | 88                | 0             | 0        | 86                         | 11                  | 1                | 1                      | 0                      | 0                       | 6                          | 91                  | 5                          | 93                       |
|                      | BRISTOL           | RYANAIR             | S                 | D           | 88                | 0             | 0        | 73                         | 20                  | 2                | 5                      | 0                      | 0                       | 12                         | 87                  | 7                          | 93                       |
|                      | EAST MIDLAND      | RYANAIR             | S                 | A           | 31                | 0             | 0        | 65                         | 16                  | 13               | 6                      | 0                      | 0                       | 16                         | 90                  | 5                          | 31                       |
|                      | EAST MIDLAND      | RYANAIR             | S                 | D           | 31                | 0             | 0        | 71                         | 13                  | 10               | 6                      | 0                      | 0                       | 14                         | 87                  | 7                          | 31                       |
|                      | EDINBURGH         | RYANAIR             | S                 | A           | 111               | 0             | 0        | 84                         | 9                   | 6                | 1                      | 0                      | 0                       | 7                          | 89                  | 7                          | 110                      |
|                      | EDINBURGH         | RYANAIR             | S                 | D           | 111               | 0             | 0        | 76                         | 15                  | 6                | 3                      | 0                      | 0                       | 11                         | 76                  | 16                         | 110                      |
|                      | GATWICK           | RYANAIR             | S                 | A           | 155               | 0             | 0        | 92                         | 5                   | 3                | 1                      | 0                      | 0                       | 5                          | 84                  | 7                          | 137                      |
|                      | GATWICK           | RYANAIR             | S                 | D           | 155               | 0             | 0        | 78                         | 10                  | 10               | 2                      | 0                      | 1                       | 14                         | 75                  | 10                         | 137                      |
|                      | GLASGOW           | RYANAIR             | S                 | A           | 93                | 0             | 0        | 88                         | 10                  | 1                | 1                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
|                      | GLASGOW           | RYANAIR             | S                 | D           | 93                | 0             | 0        | 69                         | 17                  | 13               | 1                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
|                      | LEEDS BRADFO      | RYANAIR             | S                 | A           | 61                | 0             | 1        | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 3                          | 85                  | 6                          | 62                       |
|                      | LEEDS BRADFO      | RYANAIR             | S                 | D           | 62                | 0             | 0        | 92                         | 5                   | 3                | 0                      | 0                      | 0                       | 5                          | 87                  | 6                          | 62                       |
|                      | LIVERPOOL (JO     | RYANAIR             | S                 | A           | 93                | 1             | 0        | 71                         | 20                  | 6                | 2                      | 0                      | 0                       | 13                         | 86                  | 7                          | 107                      |
|                      | LIVERPOOL (JO     | RYANAIR             | S                 | D           | 93                | 0             | 0        | 86                         | 12                  | 1                | 1                      | 0                      | 0                       | 8                          | 90                  | 7                          | 107                      |
|                      | LUTON             | RYANAIR             | S                 | A           | 93                | 0             | 0        | 92                         | 3                   | 4                | 0                      | 0                      | 0                       | 3                          | 73                  | 13                         | 93                       |
|                      | LUTON             | RYANAIR             | S                 | D           | 93                | 0             | 0        | 92                         | 4                   | 1                | 0                      | 2                      | 0                       | 8                          | 77                  | 16                         | 93                       |
|                      | MANCHESTER        | RYANAIR             | S                 | A           | 124               | 0             | 0        | 93                         | 4                   | 2                | 2                      | 0                      | 0                       | 4                          | 91                  | 5                          | 128                      |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|----------------------|-------------------|---------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                     |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                     |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DUBLIN               |                   |                     |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | MANCHESTER        | RYANAIR             | S              | D        | 124               | 0        | 0         | 86                         | 10            | 2             | 2                | 0                | 0                 | 6                    | 93            | 5                    | 128                |  |
|                      | NEWCASTLE         | RYANAIR             | S              | A        | 41                | 0        | 0         | 95                         | 2             | 2             | 0                | 0                | 0                 | 3                    | 98            | 4                    | 44                 |  |
|                      | NEWCASTLE         | RYANAIR             | S              | D        | 41                | 0        | 0         | 88                         | 10            | 2             | 0                | 0                | 0                 | 8                    | 89            | 6                    | 44                 |  |
|                      | STANSTED          | RYANAIR             | S              | A        | 248               | 0        | 0         | 90                         | 8             | 3             | 0                | 0                | 0                 | 5                    | 70            | 13                   | 244                |  |
|                      | STANSTED          | RYANAIR             | S              | D        | 248               | 0        | 0         | 92                         | 6             | 2             | 0                | 0                | 0                 | 5                    | 78            | 10                   | 244                |  |
|                      | ABERDEEN          | STOBART AIR         | S              | A        | 31                | 0        | 0         | 94                         | 3             | 0             | 3                | 0                | 0                 | 4                    | 76            | 11                   | 41                 |  |
|                      | ABERDEEN          | STOBART AIR         | S              | D        | 31                | 0        | 0         | 90                         | 3             | 3             | 3                | 0                | 0                 | 7                    | 71            | 22                   | 41                 |  |
|                      | BIRMINGHAM        | STOBART AIR         | S              | A        | 45                | 0        | 0         | 98                         | 0             | 2             | 0                | 0                | 0                 | 1                    | 92            | 4                    | 53                 |  |
|                      | BIRMINGHAM        | STOBART AIR         | S              | D        | 45                | 0        | 0         | 96                         | 2             | 2             | 0                | 0                | 0                 | 3                    | 85            | 7                    | 53                 |  |
|                      | BRISTOL           | STOBART AIR         | S              | A        | 69                | 0        | 0         | 71                         | 13            | 10            | 6                | 0                | 0                 | 18                   | 87            | 8                    | 82                 |  |
|                      | BRISTOL           | STOBART AIR         | S              | D        | 69                | 0        | 0         | 70                         | 16            | 9             | 6                | 0                | 0                 | 18                   | 83            | 8                    | 82                 |  |
|                      | CARDIFF WALE      | STOBART AIR         | S              | A        | 57                | 1        | 0         | 67                         | 11            | 14            | 9                | 0                | 0                 | 21                   | 84            | 8                    | 57                 |  |
|                      | CARDIFF WALE      | STOBART AIR         | S              | D        | 57                | 1        | 0         | 56                         | 16            | 16            | 9                | 2                | 2                 | 42                   | 84            | 9                    | 63                 |  |
|                      | DONCASTER S       | STOBART AIR         | S              | A        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                      | DONCASTER S       | STOBART AIR         | S              | D        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 24                   | 0             | 0                    | 0                  |  |
|                      | EAST MIDLAND      | STOBART AIR         | S              | A        | 34                | 0        | 0         | 76                         | 9             | 15            | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                      | EAST MIDLAND      | STOBART AIR         | S              | D        | 34                | 0        | 0         | 68                         | 12            | 21            | 0                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |  |
|                      | EDINBURGH         | STOBART AIR         | S              | A        | 132               | 0        | 0         | 80                         | 7             | 7             | 6                | 0                | 0                 | 13                   | 86            | 6                    | 149                |  |
|                      | EDINBURGH         | STOBART AIR         | S              | D        | 132               | 0        | 0         | 75                         | 10            | 8             | 7                | 0                | 0                 | 16                   | 80            | 8                    | 148                |  |
|                      | GLASGOW           | STOBART AIR         | S              | A        | 117               | 0        | 0         | 69                         | 10            | 13            | 6                | 2                | 0                 | 19                   | 79            | 9                    | 149                |  |
|                      | GLASGOW           | STOBART AIR         | S              | D        | 117               | 0        | 0         | 66                         | 15            | 10            | 7                | 2                | 0                 | 19                   | 80            | 9                    | 149                |  |
|                      | JERSEY            | STOBART AIR         | S              | A        | 20                | 0        | 0         | 85                         | 0             | 0             | 5                | 10               | 0                 | 24                   | 84            | 11                   | 19                 |  |
|                      | JERSEY            | STOBART AIR         | S              | D        | 20                | 0        | 0         | 85                         | 0             | 0             | 10               | 5                | 0                 | 25                   | 63            | 19                   | 19                 |  |
|                      | LEEDS BRADFO      | STOBART AIR         | S              | A        | 59                | 1        | 0         | 95                         | 3             | 2             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                      | LEEDS BRADFO      | STOBART AIR         | S              | D        | 59                | 1        | 0         | 92                         | 7             | 2             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | STOBART AIR         | S              | A        | 67                | 1        | 0         | 91                         | 1             | 4             | 3                | 0                | 0                 | 8                    | 75            | 11                   | 67                 |  |
|                      | MANCHESTER        | STOBART AIR         | S              | D        | 67                | 0        | 0         | 91                         | 1             | 3             | 4                | 0                | 0                 | 7                    | 81            | 8                    | 67                 |  |
|                      | NEWCASTLE         | STOBART AIR         | S              | A        | 62                | 0        | 0         | 82                         | 10            | 2             | 6                | 0                | 0                 | 11                   | 91            | 5                    | 70                 |  |
|                      | NEWCASTLE         | STOBART AIR         | S              | D        | 62                | 0        | 0         | 79                         | 11            | 5             | 5                | 0                | 0                 | 13                   | 87            | 7                    | 69                 |  |
| <b>TOTAL DUBLIN</b>  |                   |                     |                |          | <b>6664</b>       | <b>8</b> | <b>4</b>  | <b>80</b>                  | <b>10</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>82</b>     | <b>9</b>             | <b>9</b>           |  |
| DUBROVNIK            |                   |                     |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC | S              | A        | 34                | 0        | 0         | 71                         | 18            | 9             | 3                | 0                | 0                 | 13                   | 64            | 15                   | 36                 |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC | S              | D        | 34                | 0        | 0         | 79                         | 15            | 6             | 0                | 0                | 0                 | 10                   | 67            | 12                   | 36                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| DUBROVNIK            |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0                          | 78                  | 11               | 0                      | 11                     | 0                       | 0                          | 12                  | 78                         | 15                       | 9       |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 100                        | 2                        | 9       |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 29                | 0        | 0                          | 62                  | 17               | 17                     | 3                      | 0                       | 0                          | 16                  | 74                         | 8                        | 31      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 29                | 0        | 0                          | 79                  | 10               | 10                     | 0                      | 0                       | 0                          | 9                   | 84                         | 6                        | 31      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 11                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 1                        | 13      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 11                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 0                        | 13      |           |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | A           | 5                 | 0        | 0                          | 40                  | 60               | 0                      | 0                      | 0                       | 0                          | 14                  | 100                        | 2                        | 4       |           |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 75                         | 10                       | 4       |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0                          | 83                  | 0                | 0                      | 17                     | 0                       | 0                          | 25                  | 100                        | 0                        | 5       |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0                          | 83                  | 0                | 0                      | 17                     | 0                       | 0                          | 33                  | 100                        | 7                        | 5       |           |
|                      | EDINBURGH         | JET2.COM LTD                | S                 | A           | 5                 | 0        | 0                          | 80                  | 0                | 0                      | 20                     | 0                       | 0                          | 24                  | 80                         | 15                       | 5       |           |
|                      | EDINBURGH         | JET2.COM LTD                | S                 | D           | 5                 | 0        | 0                          | 60                  | 20               | 0                      | 20                     | 0                       | 0                          | 21                  | 60                         | 12                       | 5       |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 7                 | 0        | 0                          | 71                  | 14               | 0                      | 14                     | 0                       | 0                          | 12                  | 80                         | 12                       | 5       |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 7                 | 0        | 0                          | 86                  | 0                | 14                     | 0                      | 0                       | 0                          | 8                   | 100                        | 7                        | 5       |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 11                | 0        | 0                          | 64                  | 18               | 9                      | 9                      | 0                       | 0                          | 18                  | 67                         | 15                       | 9       |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 11                | 0        | 0                          | 73                  | 18               | 9                      | 0                      | 0                       | 0                          | 10                  | 67                         | 17                       | 9       |           |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 7                 | 0        | 0                          | 71                  | 14               | 0                      | 0                      | 14                      | 0                          | 45                  | 80                         | 6                        | 5       |           |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 7                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 80                         | 6                        | 5       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 79                         | 17                       | 14      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 64                         | 32                       | 14      |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | A           | 6                 | 0        | 0                          | 83                  | 0                | 17                     | 0                      | 0                       | 0                          | 10                  | 79                         | 14                       | 19      |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | D           | 6                 | 0        | 0                          | 83                  | 0                | 17                     | 0                      | 0                       | 0                          | 11                  | 68                         | 19                       | 19      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 9                 | 0        | 0                          | 56                  | 22               | 22                     | 0                      | 0                       | 0                          | 20                  | 100                        | 3                        | 9       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 3                        | 9       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD         | S                 | A           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD         | S                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD         | S                 | A           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD         | S                 | D           | 4                 | 0        | 0                          | 75                  | 0                | 25                     | 0                      | 0                       | 0                          | 19                  | 0                          | 0                        | 0       |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | S                 | A           | 8                 | 0        | 0                          | 75                  | 13               | 13                     | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0       |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | S                 | D           | 9                 | 0        | 0                          | 67                  | 22               | 11                     | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0       |           |
|                      | GLASGOW           | THOMSON AIRWAYS LTD         | S                 | A           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0       |           |
|                      | GLASGOW           | THOMSON AIRWAYS LTD         | S                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0       |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | S                 | A           | 8                 | 0        | 0                          | 75                  | 13               | 13                     | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |
|---------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                 |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                 |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| DUBROVNIK                       |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                 | MANCHESTER        | THOMSON AIRWAYS LTD         | S              | D        | 9                 | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  | 0         |
|                                 | NEWCASTLE         | THOMSON AIRWAYS LTD         | S              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  | 0         |
|                                 | NEWCASTLE         | THOMSON AIRWAYS LTD         | S              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  | 0         |
| <b>TOTAL DUBROVNIK</b>          |                   |                             |                |          | <b>352</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>12</b>     | <b>7</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>79</b>     | <b>12</b>            | <b>12</b>          | <b>12</b> |
| DUNDEE                          |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                 | STANSTED          | LOGANAIR                    | S              | A        | 47                | 0        | 0         | 85                         | 4             | 6             | 4                | 0                | 0                 | 9                    | 93            | 6                    | 46                 | 46        |
|                                 | STANSTED          | LOGANAIR                    | S              | D        | 47                | 0        | 0         | 94                         | 0             | 4             | 2                | 0                | 0                 | 5                    | 91            | 3                    | 46                 | 46        |
| <b>TOTAL DUNDEE</b>             |                   |                             |                |          | <b>94</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>2</b>      | <b>5</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>92</b>     | <b>5</b>             | <b>5</b>           | <b>5</b>  |
| DURHAM TEES VALLEY              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                 | ABERDEEN          | EASTERN AIRWAYS             | S              | A        | 73                | 4        | 5         | 88                         | 5             | 0             | 7                | 0                | 0                 | 11                   | 98            | 2                    | 83                 | 83        |
|                                 | ABERDEEN          | EASTERN AIRWAYS             | S              | D        | 77                | 0        | 1         | 94                         | 3             | 1             | 3                | 0                | 0                 | 5                    | 95            | 4                    | 83                 | 83        |
|                                 | JERSEY            | FLYBE LTD                   | S              | A        | 2                 | 0        | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 44                   | 50            | 19                   | 2                  | 2         |
|                                 | JERSEY            | FLYBE LTD                   | S              | D        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 31                   | 50            | 19                   | 2                  | 2         |
| <b>TOTAL DURHAM TEES VALLEY</b> |                   |                             |                |          | <b>156</b>        | <b>7</b> | <b>6</b>  | <b>88</b>                  | <b>4</b>      | <b>2</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>95</b>     | <b>4</b>             | <b>4</b>           | <b>4</b>  |
| DUSSELDORF                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                 | JERSEY            | AIR BERLIN                  | S              | A        | 5                 | 0        | 0         | 40                         | 40            | 20            | 0                | 0                | 0                 | 18                   | 78            | 16                   | 9                  | 9         |
|                                 | JERSEY            | AIR BERLIN                  | S              | D        | 5                 | 0        | 0         | 40                         | 40            | 20            | 0                | 0                | 0                 | 19                   | 40            | 19                   | 5                  | 5         |
|                                 | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 68                | 0        | 0         | 85                         | 9             | 3             | 3                | 0                | 0                 | 8                    | 99            | 2                    | 71                 | 71        |
|                                 | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 68                | 0        | 0         | 78                         | 10            | 7             | 3                | 1                | 0                 | 14                   | 96            | 2                    | 70                 | 70        |
|                                 | BRISTOL           | BMI REGIONAL                | S              | A        | 25                | 0        | 0         | 92                         | 4             | 4             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  | 0         |
|                                 | BRISTOL           | BMI REGIONAL                | S              | D        | 25                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  | 0         |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 172               | 0        | 0         | 72                         | 13            | 8             | 7                | 0                | 0                 | 14                   | 84            | 9                    | 165                | 165       |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 172               | 0        | 0         | 76                         | 10            | 10            | 3                | 0                | 0                 | 11                   | 85            | 8                    | 165                | 165       |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 26                | 0        | 16        | 58                         | 19            | 12            | 12               | 0                | 0                 | 22                   | 84            | 8                    | 57                 | 57        |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 26                | 0        | 0         | 65                         | 12            | 8             | 15               | 0                | 0                 | 29                   | 86            | 7                    | 57                 | 57        |
|                                 | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 91                | 0        | 1         | 91                         | 8             | 1             | 0                | 0                | 0                 | 3                    | 93            | 3                    | 84                 | 84        |
|                                 | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 92                | 0        | 0         | 89                         | 4             | 7             | 0                | 0                | 0                 | 6                    | 80            | 10                   | 84                 | 84        |
|                                 | CARDIFF WALE      | FLYBE LTD                   | S              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  | 0         |
|                                 | CARDIFF WALE      | FLYBE LTD                   | S              | D        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 12                   | 0             | 0                    | 0                  | 0         |
|                                 | MANCHESTER        | FLYBE LTD                   | S              | A        | 65                | 0        | 1         | 91                         | 6             | 3             | 0                | 0                | 0                 | 5                    | 79            | 11                   | 66                 | 66        |
|                                 | MANCHESTER        | FLYBE LTD                   | S              | D        | 67                | 0        | 1         | 79                         | 13            | 1             | 6                | 0                | 0                 | 12                   | 73            | 15                   | 66                 | 66        |
|                                 | BIRMINGHAM        | GERMANWINGS                 | S              | A        | 71                | 0        | 0         | 77                         | 13            | 7             | 3                | 0                | 0                 | 11                   | 0             | 0                    | 0                  | 0         |
|                                 | BIRMINGHAM        | GERMANWINGS                 | S              | D        | 71                | 0        | 0         | 72                         | 14            | 10            | 4                | 0                | 0                 | 15                   | 0             | 0                    | 0                  | 0         |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: D

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE      | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  |                  | MAY 2014          |                      |               |                      |                    |          |
|-------------------------|-------------------|--------------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|
|                         |                   |              | CHARTER/ SCHED    | ARR/ DEP | MATCHED                    | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |          |
|                         |                   |              |                   |          | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |          |
| DUSSELDORF              | GLASGOW           | GERMANWINGS  | S                 | A        | 23                         | 0         | 0                | 35            | 39            | 17               | 9                | 0                 | 0                    | 28            | 0                    | 0                  | 0        |
|                         | GLASGOW           | GERMANWINGS  | S                 | D        | 23                         | 0         | 0                | 57            | 13            | 22               | 9                | 0                 | 0                    | 24            | 0                    | 0                  | 0        |
|                         | HEATHROW          | GERMANWINGS  | S                 | A        | 121                        | 0         | 0                | 60            | 17            | 13               | 11               | 0                 | 0                    | 22            | 0                    | 0                  | 0        |
|                         | HEATHROW          | GERMANWINGS  | S                 | D        | 121                        | 0         | 0                | 69            | 12            | 7                | 12               | 0                 | 0                    | 16            | 0                    | 0                  | 0        |
|                         | JERSEY            | GERMANWINGS  | S                 | A        | 2                          | 0         | 0                | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0        |
|                         | MANCHESTER        | GERMANWINGS  | S                 | A        | 68                         | 0         | 0                | 57            | 26            | 15               | 1                | 0                 | 0                    | 16            | 0                    | 0                  | 0        |
|                         | MANCHESTER        | GERMANWINGS  | S                 | D        | 68                         | 0         | 0                | 71            | 16            | 7                | 6                | 0                 | 0                    | 13            | 0                    | 0                  | 0        |
|                         | NEWCASTLE         | GERMANWINGS  | S                 | A        | 26                         | 0         | 0                | 73            | 15            | 12               | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0        |
|                         | NEWCASTLE         | GERMANWINGS  | S                 | D        | 26                         | 0         | 0                | 77            | 8             | 15               | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0        |
|                         | STANSTED          | GERMANWINGS  | S                 | A        | 49                         | 0         | 0                | 63            | 16            | 14               | 4                | 2                 | 0                    | 22            | 0                    | 0                  | 0        |
|                         | STANSTED          | GERMANWINGS  | S                 | D        | 49                         | 0         | 0                | 73            | 10            | 8                | 6                | 2                 | 0                    | 18            | 0                    | 0                  | 0        |
|                         | LEEDS BRADFO      | JET2.COM LTD | S                 | A        | 26                         | 0         | 0                | 96            | 4             | 0                | 0                | 0                 | 0                    | 3             | 77                   | 17                 | 26       |
|                         | LEEDS BRADFO      | JET2.COM LTD | S                 | D        | 26                         | 0         | 0                | 96            | 4             | 0                | 0                | 0                 | 0                    | 3             | 81                   | 8                  | 26       |
| <b>TOTAL DUSSELDORF</b> |                   |              |                   |          | <b>1688</b>                | <b>2</b>  | <b>19</b>        | <b>75</b>     | <b>12</b>     | <b>8</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>80</b>            | <b>9</b>           | <b>9</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: E

| ORIGIN / DESTINATION                     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|--|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|  |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|  |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| EAST MIDLANDS INTERNATI                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|  | ABERDEEN          | EASTERN AIRWAYS             | S              | A        | 55                | 0        | 3         | 93                         | 2             | 0             | 5                | 0                | 0                 | 10                   | 97            | 4                    | 60                 |  |
|  | ABERDEEN          | EASTERN AIRWAYS             | S              | D        | 55                | 0        | 1         | 93                         | 4             | 4             | 0                | 0                | 0                 | 5                    | 87            | 6                    | 60                 |  |
|  | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 105               | 0        | 1         | 88                         | 3             | 7             | 3                | 0                | 0                 | 7                    | 90            | 8                    | 101                |  |
|  | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 105               | 0        | 1         | 91                         | 3             | 2             | 4                | 0                | 0                 | 6                    | 83            | 7                    | 101                |  |
|  | EDINBURGH         | FLYBE LTD                   | S              | A        | 70                | 0        | 1         | 79                         | 7             | 4             | 10               | 0                | 0                 | 16                   | 88            | 7                    | 75                 |  |
|  | EDINBURGH         | FLYBE LTD                   | S              | D        | 70                | 0        | 1         | 74                         | 10            | 7             | 9                | 0                | 0                 | 17                   | 75            | 14                   | 75                 |  |
|  | GLASGOW           | FLYBE LTD                   | S              | A        | 70                | 0        | 0         | 91                         | 6             | 3             | 0                | 0                | 0                 | 4                    | 95            | 4                    | 75                 |  |
|  | GLASGOW           | FLYBE LTD                   | S              | D        | 70                | 0        | 0         | 83                         | 13            | 3             | 1                | 0                | 0                 | 8                    | 88            | 8                    | 75                 |  |
|  | JERSEY            | FLYBE LTD                   | S              | A        | 31                | 0        | 0         | 77                         | 3             | 10            | 10               | 0                | 0                 | 17                   | 94            | 8                    | 31                 |  |
|  | JERSEY            | FLYBE LTD                   | S              | D        | 31                | 0        | 0         | 65                         | 16            | 6             | 10               | 3                | 0                 | 23                   | 77            | 13                   | 31                 |  |
| <b>TOTAL EAST MIDLANDS INTERNATIONAL</b> |                   |                             |                |          | <b>663</b>        | <b>4</b> | <b>8</b>  | <b>85</b>                  | <b>6</b>      | <b>4</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>87</b>     | <b>8</b>             | <b>8</b>           |  |
| EDINBURGH                                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|  | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 208               | 0        | 0         | 92                         | 3             | 5             | 0                | 0                | 0                 | 4                    | 91            | 5                    | 185                |  |
|  | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 212               | 0        | 0         | 87                         | 6             | 5             | 2                | 0                | 0                 | 6                    | 86            | 6                    | 185                |  |
|  | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 109               | 0        | 0         | 84                         | 9             | 6             | 1                | 0                | 0                 | 7                    | 73            | 12                   | 113                |  |
|  | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 109               | 0        | 0         | 86                         | 8             | 4             | 2                | 0                | 0                 | 7                    | 81            | 11                   | 113                |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 327               | 0        | 0         | 67                         | 13            | 13            | 7                | 0                | 0                 | 17                   | 76            | 13                   | 338                |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 327               | 0        | 0         | 75                         | 12            | 8             | 5                | 0                | 0                 | 13                   | 78            | 12                   | 339                |  |
|  | CARDIFF WALE      | CITY JET                    | S              | A        | 46                | 0        | 0         | 70                         | 22            | 7             | 2                | 0                | 0                 | 15                   | 89            | 7                    | 74                 |  |
|  | CARDIFF WALE      | CITY JET                    | S              | D        | 46                | 0        | 0         | 93                         | 4             | 0             | 2                | 0                | 0                 | 8                    | 84            | 11                   | 74                 |  |
|  | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 80                | 0        | 0         | 93                         | 3             | 5             | 0                | 0                | 0                 | 4                    | 89            | 6                    | 85                 |  |
|  | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 80                | 0        | 0         | 90                         | 4             | 6             | 0                | 0                | 0                 | 5                    | 87            | 8                    | 85                 |  |
|  | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 99                | 0        | 0         | 90                         | 5             | 3             | 2                | 0                | 0                 | 5                    | 88            | 6                    | 101                |  |
|  | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 99                | 0        | 0         | 90                         | 6             | 1             | 3                | 0                | 0                 | 7                    | 87            | 7                    | 101                |  |
|  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 117               | 0        | 1         | 71                         | 14            | 11            | 4                | 0                | 0                 | 14                   | 80            | 12                   | 127                |  |
|  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 117               | 0        | 3         | 56                         | 19            | 20            | 6                | 0                | 0                 | 20                   | 74            | 13                   | 127                |  |
|  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 92                | 0        | 0         | 77                         | 13            | 8             | 2                | 0                | 0                 | 10                   | 73            | 23                   | 92                 |  |
|  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 92                | 0        | 0         | 76                         | 15            | 7             | 2                | 0                | 0                 | 11                   | 67            | 23                   | 92                 |  |
|  | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 88                | 1        | 0         | 90                         | 5             | 3             | 2                | 0                | 0                 | 6                    | 77            | 9                    | 110                |  |
|  | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 89                | 0        | 0         | 92                         | 4             | 3             | 0                | 0                | 0                 | 4                    | 78            | 11                   | 110                |  |
|  | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 106               | 0        | 0         | 89                         | 7             | 1             | 4                | 0                | 0                 | 8                    | 83            | 9                    | 108                |  |
|  | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 106               | 0        | 0         | 79                         | 12            | 1             | 8                | 0                | 0                 | 13                   | 77            | 13                   | 108                |  |
|  | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 183               | 0        | 0         | 93                         | 1             | 4             | 3                | 0                | 0                 | 5                    | 88            | 7                    | 186                |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: E

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |           |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                         |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| EDINBURGH               | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 183               | 0        | 0                          | 83                  | 9                | 4                      | 5                      | 0                       | 0                          | 12                  | 69                         | 17                       | 186       |
|                         | EAST MIDLAND      | FLYBE LTD                   | S                 | A           | 70                | 0        | 1                          | 83                  | 4                | 6                      | 7                      | 0                       | 0                          | 13                  | 83                         | 10                       | 75        |
|                         | EAST MIDLAND      | FLYBE LTD                   | S                 | D           | 70                | 0        | 1                          | 79                  | 7                | 3                      | 11                     | 0                       | 0                          | 18                  | 83                         | 10                       | 75        |
|                         | EXETER            | FLYBE LTD                   | S                 | A           | 31                | 0        | 0                          | 87                  | 6                | 3                      | 3                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |
|                         | EXETER            | FLYBE LTD                   | S                 | D           | 31                | 0        | 0                          | 77                  | 16               | 3                      | 3                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         |
|                         | JERSEY            | FLYBE LTD                   | S                 | A           | 10                | 0        | 0                          | 70                  | 20               | 10                     | 0                      | 0                       | 0                          | 10                  | 100                        | 4                        | 5         |
|                         | JERSEY            | FLYBE LTD                   | S                 | D           | 10                | 0        | 0                          | 70                  | 20               | 10                     | 0                      | 0                       | 0                          | 10                  | 60                         | 15                       | 5         |
|                         | LONDON CITY       | FLYBE LTD                   | S                 | A           | 143               | 0        | 2                          | 96                  | 1                | 3                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0         |
|                         | LONDON CITY       | FLYBE LTD                   | S                 | D           | 143               | 0        | 2                          | 94                  | 5                | 1                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         |
|                         | MANCHESTER        | FLYBE LTD                   | S                 | A           | 94                | 0        | 2                          | 89                  | 5                | 3                      | 1                      | 1                       | 0                          | 7                   | 81                         | 9                        | 89        |
|                         | MANCHESTER        | FLYBE LTD                   | S                 | D           | 95                | 0        | 1                          | 91                  | 3                | 1                      | 4                      | 1                       | 0                          | 10                  | 78                         | 11                       | 89        |
|                         | SOUTHAMPTON       | FLYBE LTD                   | S                 | A           | 140               | 0        | 0                          | 86                  | 6                | 4                      | 4                      | 0                       | 0                          | 8                   | 72                         | 13                       | 138       |
|                         | SOUTHAMPTON       | FLYBE LTD                   | S                 | D           | 139               | 0        | 1                          | 78                  | 11               | 4                      | 7                      | 0                       | 0                          | 14                  | 63                         | 17                       | 139       |
|                         | STANSTED          | RYANAIR                     | S                 | A           | 93                | 0        | 0                          | 78                  | 17               | 3                      | 1                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 93                | 0        | 0                          | 66                  | 30               | 2                      | 2                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |
|                         | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 186               | 0        | 0                          | 88                  | 3                | 5                      | 4                      | 0                       | 0                          | 7                   | 90                         | 6                        | 186       |
|                         | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 186               | 0        | 0                          | 95                  | 2                | 3                      | 0                      | 0                       | 0                          | 2                   | 92                         | 4                        | 186       |
| <b>TOTAL EDINBURGH</b>  |                   |                             |                   |             | <b>4450</b>       | <b>9</b> | <b>14</b>                  | <b>83</b>           | <b>8</b>         | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>80</b>                  | <b>11</b>                | <b>11</b> |
| EDMONTON                | HEATHROW          | AIR CANADA                  | S                 | A           | 18                | 0        | 0                          | 72                  | 22               | 0                      | 6                      | 0                       | 0                          | 16                  | 46                         | 22                       | 26        |
|                         | HEATHROW          | AIR CANADA                  | S                 | D           | 18                | 0        | 0                          | 72                  | 28               | 0                      | 0                      | 0                       | 0                          | 10                  | 85                         | 6                        | 27        |
| <b>TOTAL EDMONTON</b>   |                   |                             |                   |             | <b>36</b>         | <b>0</b> | <b>0</b>                   | <b>72</b>           | <b>25</b>        | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>           | <b>66</b>                  | <b>14</b>                | <b>14</b> |
| EGILSSTADIR             |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
| EINDHOVEN               | MANCHESTER        | RYANAIR                     | S                 | A           | 18                | 0        | 0                          | 22                  | 44               | 33                     | 0                      | 0                       | 0                          | 26                  | 0                          | 0                        | 0         |
|                         | MANCHESTER        | RYANAIR                     | S                 | D           | 18                | 0        | 0                          | 94                  | 6                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |
|                         | STANSTED          | RYANAIR                     | S                 | A           | 61                | 0        | 0                          | 90                  | 8                | 0                      | 2                      | 0                       | 0                          | 6                   | 82                         | 11                       | 71        |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 61                | 0        | 0                          | 79                  | 20               | 0                      | 2                      | 0                       | 0                          | 9                   | 82                         | 7                        | 71        |
| <b>TOTAL EINDHOVEN</b>  |                   |                             |                   |             | <b>160</b>        | <b>1</b> | <b>0</b>                   | <b>79</b>           | <b>16</b>        | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>82</b>                  | <b>9</b>                 | <b>9</b>  |
| ENFIDHA - HAMMAMET INTL | GLASGOW           | JET2.COM LTD                | S                 | A           | 2                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
|                         | GLASGOW           | JET2.COM LTD                | S                 | D           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: E

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |         |           |
|-------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                         |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                         |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| ENFIDHA - HAMMAMET INTL |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                         | MANCHESTER        | JET2.COM LTD             | S              | A        | 3                 | 0        | 0                          | 0             | 67            | 33               | 0                | 0                 | 0                    | 27            | 0                    | 0                  | 0       | 0         |
|                         | MANCHESTER        | JET2.COM LTD             | S              | D        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 18            | 0                    | 0                  | 0       | 0         |
|                         | GATWICK           | MONARCH AIRLINES         | S              | A        | 14                | 0        | 0                          | 71            | 21            | 7                | 0                | 0                 | 0                    | 11            | 63                   | 21                 | 8       | 8         |
|                         | GATWICK           | MONARCH AIRLINES         | S              | D        | 14                | 0        | 0                          | 93            | 0             | 7                | 0                | 0                 | 0                    | 6             | 63                   | 13                 | 8       | 8         |
|                         | MANCHESTER        | MONARCH AIRLINES         | S              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 13                   | 42                 | 8       | 8         |
|                         | MANCHESTER        | MONARCH AIRLINES         | S              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 6             | 38                   | 31                 | 8       | 8         |
|                         | DONCASTER S       | NOUVELAIR TUNISIE        | C              | A        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 18            | 0                    | 64                 | 2       | 2         |
|                         | DONCASTER S       | NOUVELAIR TUNISIE        | C              | D        | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 19            | 0                    | 68                 | 2       | 2         |
|                         | EAST MIDLAND      | NOUVELAIR TUNISIE        | C              | A        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0       | 0         |
|                         | EAST MIDLAND      | NOUVELAIR TUNISIE        | C              | D        | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 18            | 0                    | 0                  | 0       | 0         |
|                         | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 16                | 0        | 0                          | 88            | 0             | 13               | 0                | 0                 | 0                    | 6             | 75                   | 16                 | 12      | 12        |
|                         | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 16                | 0        | 0                          | 81            | 13            | 0                | 6                | 0                 | 0                    | 10            | 77                   | 18                 | 13      | 13        |
|                         | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 6       | 6         |
|                         | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 11            | 89                   | 6                  | 9       | 9         |
|                         | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C              | A        | 16                | 0        | 0                          | 75            | 19            | 0                | 0                | 6                 | 0                    | 23            | 92                   | 7                  | 12      | 12        |
|                         | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C              | D        | 16                | 0        | 0                          | 81            | 6             | 13               | 0                | 0                 | 0                    | 9             | 69                   | 10                 | 13      | 13        |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 14                | 0        | 0                          | 79            | 7             | 14               | 0                | 0                 | 0                    | 11            | 85                   | 11                 | 13      | 13        |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 14                | 0        | 0                          | 71            | 7             | 21               | 0                | 0                 | 0                    | 13            | 69                   | 17                 | 13      | 13        |
|                         | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 1                  | 7       | 7         |
|                         | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 13                | 0        | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 9             | 100                  | 4                  | 7       | 7         |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 19                | 0        | 0                          | 79            | 11            | 5                | 5                | 0                 | 0                    | 11            | 69                   | 32                 | 13      | 13        |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 19                | 0        | 0                          | 68            | 16            | 5                | 11               | 0                 | 0                    | 17            | 54                   | 30                 | 13      | 13        |
|                         | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 2             | 88                   | 8                  | 8       | 8         |
|                         | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 13                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 7             | 100                  | 3                  | 8       | 8         |
|                         | STANSTED          | THOMAS COOK AIRLINES LTD | C              | A        | 6                 | 0        | 0                          | 50            | 17            | 33               | 0                | 0                 | 0                    | 17            | 75                   | 369                | 4       | 4         |
|                         | STANSTED          | THOMAS COOK AIRLINES LTD | C              | D        | 6                 | 0        | 0                          | 50            | 17            | 17               | 17               | 0                 | 0                    | 23            | 60                   | 27                 | 5       | 5         |
|                         | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | A        | 8                 | 0        | 0                          | 63            | 25            | 13               | 0                | 0                 | 0                    | 11            | 78                   | 9                  | 9       | 9         |
|                         | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 67            | 22            | 0                | 11               | 0                 | 0                    | 17            | 63                   | 12                 | 8       | 8         |
|                         | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 14            | 100                  | 0                  | 2       | 2         |
|                         | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 67                   | 13                 | 3       | 3         |
|                         | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 7             | 50                   | 36                 | 4       | 4         |
|                         | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 7             | 100                  | 5                  | 3       | 3         |
|                         | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0                          | 71            | 29            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 3                  | 7       | 7         |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: E

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                   | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |           |
|--------------------------------------|-------------------|---------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                      |                   |                           |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                      |                   |                           |                   |             | Actual<br>(7)     | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
| ENFIDHA - HAMMAMET INTL              | EAST MIDLAND      | THOMSON AIRWAYS LTD       | C                 | D           | 7                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 4                        | 8         |
|                                      | EDINBURGH         | THOMSON AIRWAYS LTD       | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 3         |
|                                      | EDINBURGH         | THOMSON AIRWAYS LTD       | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 4                          | 4                        |           |
|                                      | GATWICK           | THOMSON AIRWAYS LTD       | C                 | A           | 13                | 0        | 0                          | 85                  | 8                | 8                      | 0                      | 0                       | 8                          | 87                  | 9                          | 15                       |           |
|                                      | GATWICK           | THOMSON AIRWAYS LTD       | C                 | D           | 15                | 0        | 0                          | 93                  | 0                | 7                      | 0                      | 0                       | 7                          | 80                  | 10                         | 15                       |           |
|                                      | GLASGOW           | THOMSON AIRWAYS LTD       | C                 | A           | 4                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 11                         | 100                 | 0                          | 3                        |           |
|                                      | GLASGOW           | THOMSON AIRWAYS LTD       | C                 | D           | 5                 | 0        | 0                          | 60                  | 0                | 40                     | 0                      | 0                       | 17                         | 67                  | 6                          | 3                        |           |
|                                      | LEEDS BRADFO      | THOMSON AIRWAYS LTD       | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 3                        |           |
|                                      | LEEDS BRADFO      | THOMSON AIRWAYS LTD       | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 75                  | 6                          | 4                        |           |
|                                      | LUTON             | THOMSON AIRWAYS LTD       | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 2                          | 3                        |           |
|                                      | LUTON             | THOMSON AIRWAYS LTD       | C                 | D           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 7                          | 100                 | 2                          | 4                        |           |
|                                      | MANCHESTER        | THOMSON AIRWAYS LTD       | C                 | A           | 9                 | 0        | 0                          | 44                  | 56               | 0                      | 0                      | 0                       | 17                         | 89                  | 8                          | 9                        |           |
|                                      | MANCHESTER        | THOMSON AIRWAYS LTD       | C                 | D           | 11                | 0        | 0                          | 73                  | 27               | 0                      | 0                      | 0                       | 11                         | 80                  | 10                         | 10                       |           |
|                                      | NEWCASTLE         | THOMSON AIRWAYS LTD       | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 2                          | 4                        |           |
|                                      | NEWCASTLE         | THOMSON AIRWAYS LTD       | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 3                          | 4                        |           |
|                                      | STANSTED          | THOMSON AIRWAYS LTD       | C                 | A           | 8                 | 0        | 0                          | 88                  | 13               | 0                      | 0                      | 0                       | 8                          | 100                 | 1                          | 4                        |           |
|                                      | STANSTED          | THOMSON AIRWAYS LTD       | C                 | D           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 6                          | 100                 | 1                          | 4                        |           |
|                                      | GATWICK           | TUNISAIR                  | C                 | D           | 2                 | 0        | 0                          | 0                   | 50               | 0                      | 0                      | 50                      | 0                          | 103                 | 0                          | 36                       | 2         |
| <b>TOTAL ENFIDHA - HAMMAMET INTL</b> |                   |                           |                   |             | <b>452</b>        | <b>0</b> | <b>0</b>                   | <b>80</b>           | <b>12</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>79</b>                  | <b>19</b>                | <b>19</b> |
| ENTEbbe                              | HEATHROW          | BRITISH AIRWAYS PLC       | S                 | A           | 16                | 0        | 0                          | 38                  | 38               | 19                     | 6                      | 0                       | 0                          | 26                  | 67                         | 17                       | 18        |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC       | S                 | D           | 16                | 0        | 0                          | 75                  | 0                | 6                      | 13                     | 6                       | 0                          | 27                  | 61                         | 19                       | 18        |
| <b>TOTAL ENTEBBE</b>                 |                   |                           |                   |             | <b>32</b>         | <b>0</b> | <b>0</b>                   | <b>56</b>           | <b>19</b>        | <b>13</b>              | <b>9</b>               | <b>3</b>                | <b>0</b>                   | <b>27</b>           | <b>64</b>                  | <b>18</b>                | <b>18</b> |
| ERFURT                               | GATWICK           | GERMANIA FLUGGESELLSCHAFT | S                 | A           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 100                        | 0                        | 9         |
|                                      | GATWICK           | GERMANIA FLUGGESELLSCHAFT | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 78                         | 9                        | 9         |
| <b>TOTAL ERFURT</b>                  |                   |                           |                   |             | <b>20</b>         | <b>0</b> | <b>0</b>                   | <b>95</b>           | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>4</b>            | <b>90</b>                  | <b>5</b>                 | <b>5</b>  |
| ESBJERG                              | ABERDEEN          | BMI REGIONAL              | S                 | A           | 26                | 0        | 0                          | 92                  | 4                | 4                      | 0                      | 0                       | 0                          | 4                   | 96                         | 4                        | 25        |
|                                      | ABERDEEN          | BMI REGIONAL              | S                 | D           | 26                | 0        | 0                          | 92                  | 4                | 4                      | 0                      | 0                       | 0                          | 6                   | 96                         | 5                        | 25        |
| <b>TOTAL ESBJERG</b>                 |                   |                           |                   |             | <b>54</b>         | <b>0</b> | <b>0</b>                   | <b>91</b>           | <b>4</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>            | <b>96</b>                  | <b>4</b>                 | <b>4</b>  |
| ESSAOUIRA                            |                   |                           |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: E

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                        |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                        |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| ESSAOUIRA              | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
| <b>TOTAL ESSAOUIRA</b> |                   |                             |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| EXETER                 | BELFAST CITY (    | FLYBE LTD                   | S                 | A           | 27                | 0        | 0         | 74                         | 7                   | 15               | 4                      | 0                      | 0                       | 15                         | 81                  | 11                         | 31                       |
|                        | BELFAST CITY (    | FLYBE LTD                   | S                 | D           | 27                | 0        | 0         | 63                         | 19                  | 11               | 7                      | 0                      | 0                       | 21                         | 81                  | 13                         | 31                       |
|                        | EDINBURGH         | FLYBE LTD                   | S                 | A           | 31                | 0        | 0         | 84                         | 10                  | 3                | 3                      | 0                      | 0                       | 7                          | 77                  | 10                         | 31                       |
|                        | EDINBURGH         | FLYBE LTD                   | S                 | D           | 31                | 0        | 0         | 77                         | 13                  | 6                | 3                      | 0                      | 0                       | 11                         | 68                  | 16                         | 31                       |
|                        | JERSEY            | FLYBE LTD                   | S                 | A           | 52                | 0        | 0         | 83                         | 4                   | 4                | 8                      | 2                      | 0                       | 17                         | 75                  | 15                         | 51                       |
|                        | JERSEY            | FLYBE LTD                   | S                 | D           | 51                | 1        | 0         | 76                         | 8                   | 4                | 6                      | 6                      | 0                       | 28                         | 58                  | 25                         | 53                       |
|                        | LONDON CITY       | FLYBE LTD                   | S                 | A           | 48                | 0        | 1         | 96                         | 2                   | 2                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |
|                        | LONDON CITY       | FLYBE LTD                   | S                 | D           | 48                | 0        | 1         | 85                         | 13                  | 2                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
|                        | MANCHESTER        | FLYBE LTD                   | S                 | A           | 98                | 0        | 0         | 79                         | 14                  | 5                | 1                      | 1                      | 0                       | 13                         | 64                  | 13                         | 77                       |
|                        | MANCHESTER        | FLYBE LTD                   | S                 | D           | 98                | 0        | 0         | 86                         | 7                   | 2                | 5                      | 0                      | 0                       | 10                         | 77                  | 9                          | 77                       |
|                        | NEWCASTLE         | FLYBE LTD                   | S                 | A           | 26                | 0        | 1         | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                        | NEWCASTLE         | FLYBE LTD                   | S                 | D           | 26                | 0        | 1         | 73                         | 23                  | 0                | 4                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
| <b>TOTAL EXETER</b>    |                   |                             |                   |             | <b>563</b>        | <b>2</b> | <b>4</b>  | <b>82</b>                  | <b>10</b>           | <b>4</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>74</b>           | <b>13</b>                  | <b>13</b>                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT           | AIRLINE | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |
|----------------------|-----------------------------|---------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                             |         |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                             |         |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>FARNBOROUGH</b>   |                             |         |                   |             | <b>2</b>          | <b>8</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>          | <b>4</b>                   | <b>4</b>                 |
| <b>FARO</b>          |                             |         |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| BELFAST CITY (       | AER LINGUS                  |         | S                 | A           | 31                | 0        | 0         | 90                         | 10                  | 0                | 0                      | 0                      | 0                       | 5                          | 94                  | 4                          | 31                       |
| BELFAST CITY (       | AER LINGUS                  |         | S                 | D           | 31                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 97                  | 4                          | 31                       |
| GATWICK              | BRITISH AIRWAYS PLC         |         | S                 | A           | 63                | 0        | 0         | 86                         | 10                  | 2                | 3                      | 0                      | 0                       | 7                          | 65                  | 20                         | 62                       |
| GATWICK              | BRITISH AIRWAYS PLC         |         | S                 | D           | 63                | 0        | 0         | 63                         | 24                  | 10               | 3                      | 0                      | 0                       | 16                         | 48                  | 20                         | 62                       |
| HEATHROW             | BRITISH AIRWAYS PLC         |         | S                 | A           | 10                | 0        | 0         | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 15                         | 78                  | 15                         | 9                        |
| HEATHROW             | BRITISH AIRWAYS PLC         |         | S                 | D           | 10                | 0        | 0         | 60                         | 30                  | 10               | 0                      | 0                      | 0                       | 13                         | 78                  | 17                         | 9                        |
| BELFAST INTER        | EASYJET AIRLINE COMPANY LTD |         | S                 | A           | 36                | 0        | 0         | 89                         | 6                   | 6                | 0                      | 0                      | 0                       | 4                          | 89                  | 5                          | 38                       |
| BELFAST INTER        | EASYJET AIRLINE COMPANY LTD |         | S                 | D           | 36                | 0        | 0         | 86                         | 8                   | 6                | 0                      | 0                      | 0                       | 7                          | 89                  | 5                          | 38                       |
| BRISTOL              | EASYJET AIRLINE COMPANY LTD |         | S                 | A           | 65                | 0        | 0         | 85                         | 5                   | 9                | 2                      | 0                      | 0                       | 7                          | 85                  | 14                         | 67                       |
| BRISTOL              | EASYJET AIRLINE COMPANY LTD |         | S                 | D           | 65                | 0        | 0         | 82                         | 11                  | 6                | 2                      | 0                      | 0                       | 9                          | 81                  | 11                         | 67                       |
| GATWICK              | EASYJET AIRLINE COMPANY LTD |         | S                 | A           | 123               | 0        | 1         | 59                         | 19                  | 11               | 10                     | 0                      | 2                       | 28                         | 75                  | 13                         | 123                      |
| GATWICK              | EASYJET AIRLINE COMPANY LTD |         | S                 | D           | 124               | 0        | 3         | 58                         | 23                  | 10               | 7                      | 1                      | 0                       | 21                         | 78                  | 13                         | 124                      |
| GLASGOW              | EASYJET AIRLINE COMPANY LTD |         | S                 | A           | 9                 | 0        | 0         | 67                         | 22                  | 0                | 11                     | 0                      | 0                       | 26                         | 100                 | 4                          | 9                        |
| GLASGOW              | EASYJET AIRLINE COMPANY LTD |         | S                 | D           | 9                 | 0        | 0         | 78                         | 0                   | 11               | 11                     | 0                      | 0                       | 22                         | 89                  | 5                          | 9                        |
| LIVERPOOL (JO        | EASYJET AIRLINE COMPANY LTD |         | S                 | A           | 31                | 0        | 0         | 94                         | 3                   | 3                | 0                      | 0                      | 0                       | 5                          | 97                  | 4                          | 31                       |
| LIVERPOOL (JO        | EASYJET AIRLINE COMPANY LTD |         | S                 | D           | 31                | 0        | 0         | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 4                          | 94                  | 3                          | 31                       |
| LUTON                | EASYJET AIRLINE COMPANY LTD |         | S                 | A           | 56                | 0        | 0         | 71                         | 16                  | 11               | 2                      | 0                      | 0                       | 11                         | 91                  | 7                          | 44                       |
| LUTON                | EASYJET AIRLINE COMPANY LTD |         | S                 | D           | 56                | 0        | 0         | 80                         | 11                  | 7                | 2                      | 0                      | 0                       | 11                         | 86                  | 10                         | 44                       |
| NEWCASTLE            | EASYJET AIRLINE COMPANY LTD |         | S                 | A           | 21                | 0        | 1         | 86                         | 5                   | 0                | 5                      | 5                      | 0                       | 17                         | 86                  | 15                         | 22                       |
| NEWCASTLE            | EASYJET AIRLINE COMPANY LTD |         | S                 | D           | 22                | 0        | 0         | 77                         | 9                   | 5                | 5                      | 5                      | 0                       | 26                         | 82                  | 20                         | 22                       |
| SOUTHEND             | EASYJET AIRLINE COMPANY LTD |         | S                 | A           | 37                | 0        | 0         | 78                         | 8                   | 5                | 5                      | 0                      | 3                       | 23                         | 0                   | 0                          | 0                        |
| SOUTHEND             | EASYJET AIRLINE COMPANY LTD |         | S                 | D           | 37                | 0        | 0         | 78                         | 11                  | 3                | 3                      | 3                      | 3                       | 24                         | 0                   | 0                          | 0                        |
| ABERDEEN             | EUROPE AIRPOST              |         | C                 | A           | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |
| ABERDEEN             | EUROPE AIRPOST              |         | C                 | D           | 4                 | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
| GLASGOW              | EUROPE AIRPOST              |         | C                 | A           | 3                 | 0        | 0         | 67                         | 0                   | 33               | 0                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |
| GLASGOW              | EUROPE AIRPOST              |         | C                 | D           | 4                 | 0        | 0         | 75                         | 0                   | 25               | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
| EXETER               | FLYBE LTD                   |         | S                 | A           | 13                | 0        | 0         | 85                         | 15                  | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
| EXETER               | FLYBE LTD                   |         | S                 | D           | 13                | 0        | 0         | 69                         | 31                  | 0                | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |
| SOUTHAMPTON          | FLYBE LTD                   |         | S                 | A           | 19                | 1        | 1         | 84                         | 0                   | 0                | 11                     | 5                      | 0                       | 24                         | 57                  | 18                         | 14                       |
| SOUTHAMPTON          | FLYBE LTD                   |         | S                 | D           | 20                | 1        | 0         | 85                         | 0                   | 0                | 10                     | 5                      | 0                       | 26                         | 43                  | 30                         | 14                       |
| BELFAST INTER        | JET2.COM LTD                |         | S                 | A           | 11                | 0        | 0         | 82                         | 18                  | 0                | 0                      | 0                      | 0                       | 7                          | 93                  | 3                          | 14                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE               | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                       |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                       |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| FARO                 |                   |                       |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | BELFAST INTER     | JET2.COM LTD          | S                 | D           | 11                | 0        | 0                          | 82                  | 9                | 9                      | 0                      | 0                       | 0                          | 7                   | 93                         | 2                        | 14      |           |
|                      | EAST MIDLAND      | JET2.COM LTD          | S                 | A           | 23                | 0        | 0                          | 83                  | 9                | 9                      | 0                      | 0                       | 0                          | 7                   | 67                         | 17                       | 24      |           |
|                      | EAST MIDLAND      | JET2.COM LTD          | S                 | D           | 23                | 0        | 0                          | 91                  | 4                | 4                      | 0                      | 0                       | 0                          | 8                   | 75                         | 16                       | 24      |           |
|                      | EDINBURGH         | JET2.COM LTD          | S                 | A           | 18                | 0        | 0                          | 78                  | 11               | 11                     | 0                      | 0                       | 0                          | 11                  | 60                         | 14                       | 20      |           |
|                      | EDINBURGH         | JET2.COM LTD          | S                 | D           | 18                | 0        | 0                          | 83                  | 11               | 6                      | 0                      | 0                       | 0                          | 7                   | 65                         | 12                       | 20      |           |
|                      | GLASGOW           | JET2.COM LTD          | S                 | A           | 17                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 89                         | 3                        | 18      |           |
|                      | GLASGOW           | JET2.COM LTD          | S                 | D           | 17                | 0        | 0                          | 88                  | 6                | 6                      | 0                      | 0                       | 0                          | 6                   | 89                         | 8                        | 18      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD          | S                 | A           | 28                | 0        | 0                          | 86                  | 11               | 0                      | 4                      | 0                       | 0                          | 10                  | 85                         | 8                        | 27      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD          | S                 | D           | 28                | 0        | 0                          | 89                  | 7                | 4                      | 0                      | 0                       | 0                          | 5                   | 79                         | 14                       | 28      |           |
|                      | MANCHESTER        | JET2.COM LTD          | S                 | A           | 33                | 0        | 0                          | 73                  | 12               | 6                      | 6                      | 0                       | 3                          | 28                  | 79                         | 12                       | 28      |           |
|                      | MANCHESTER        | JET2.COM LTD          | S                 | D           | 34                | 0        | 0                          | 65                  | 24               | 9                      | 3                      | 0                       | 0                          | 13                  | 82                         | 12                       | 28      |           |
|                      | NEWCASTLE         | JET2.COM LTD          | S                 | A           | 20                | 0        | 0                          | 85                  | 10               | 0                      | 5                      | 0                       | 0                          | 6                   | 88                         | 5                        | 25      |           |
|                      | NEWCASTLE         | JET2.COM LTD          | S                 | D           | 20                | 0        | 0                          | 80                  | 15               | 0                      | 5                      | 0                       | 0                          | 11                  | 92                         | 11                       | 25      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES      | S                 | A           | 46                | 0        | 0                          | 89                  | 0                | 2                      | 7                      | 2                       | 0                          | 13                  | 90                         | 8                        | 41      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES      | S                 | D           | 46                | 0        | 0                          | 78                  | 9                | 4                      | 7                      | 2                       | 0                          | 20                  | 71                         | 14                       | 41      |           |
|                      | GATWICK           | MONARCH AIRLINES      | S                 | A           | 62                | 0        | 0                          | 90                  | 8                | 0                      | 0                      | 2                       | 0                          | 7                   | 86                         | 13                       | 56      |           |
|                      | GATWICK           | MONARCH AIRLINES      | S                 | D           | 62                | 0        | 0                          | 90                  | 5                | 3                      | 0                      | 2                       | 0                          | 10                  | 62                         | 24                       | 55      |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES      | S                 | A           | 22                | 0        | 0                          | 95                  | 5                | 0                      | 0                      | 0                       | 0                          | 3                   | 79                         | 14                       | 14      |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES      | S                 | D           | 22                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 64                         | 17                       | 14      |           |
|                      | LUTON             | MONARCH AIRLINES      | S                 | A           | 27                | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 5                   | 88                         | 8                        | 26      |           |
|                      | LUTON             | MONARCH AIRLINES      | S                 | D           | 27                | 0        | 0                          | 74                  | 19               | 4                      | 4                      | 0                       | 0                          | 12                  | 73                         | 12                       | 26      |           |
|                      | MANCHESTER        | MONARCH AIRLINES      | S                 | A           | 43                | 0        | 0                          | 91                  | 5                | 5                      | 0                      | 0                       | 0                          | 5                   | 87                         | 14                       | 45      |           |
|                      | MANCHESTER        | MONARCH AIRLINES      | S                 | D           | 43                | 0        | 0                          | 77                  | 14               | 9                      | 0                      | 0                       | 0                          | 9                   | 59                         | 24                       | 44      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | A           | 13                | 0        | 0                          | 77                  | 0                | 15                     | 8                      | 0                       | 0                          | 21                  | 86                         | 5                        | 14      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | C                 | A           | 6                 | 0        | 0                          | 67                  | 17               | 17                     | 0                      | 0                       | 0                          | 11                  | 80                         | 11                       | 5       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | C                 | D           | 6                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 67                         | 17                       | 6       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | D           | 13                | 0        | 0                          | 77                  | 15               | 0                      | 0                      | 8                       | 0                          | 19                  | 93                         | 5                        | 14      |           |
|                      | BIRMINGHAM        | RYANAIR               | S                 | A           | 13                | 0        | 0                          | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 2                        | 14      |           |
|                      | BIRMINGHAM        | RYANAIR               | S                 | D           | 14                | 0        | 0                          | 93                  | 0                | 7                      | 0                      | 0                       | 0                          | 6                   | 79                         | 11                       | 14      |           |
|                      | BOURNEMOUT        | RYANAIR               | S                 | A           | 13                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 2                        | 13      |           |
|                      | BOURNEMOUT        | RYANAIR               | S                 | D           | 13                | 0        | 0                          | 62                  | 23               | 15                     | 0                      | 0                       | 0                          | 16                  | 62                         | 15                       | 13      |           |
|                      | BRISTOL           | RYANAIR               | S                 | A           | 31                | 0        | 0                          | 94                  | 3                | 0                      | 3                      | 0                       | 0                          | 5                   | 90                         | 6                        | 31      |           |
|                      | BRISTOL           | RYANAIR               | S                 | D           | 31                | 0        | 0                          | 94                  | 3                | 3                      | 0                      | 0                       | 0                          | 7                   | 87                         | 11                       | 31      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| FARO                 |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | EAST MIDLAND      | RYANAIR                  | S              | A        | 58                | 0        | 0                          | 79            | 16            | 5                | 0                | 0                 | 0                    | 9             | 98                   | 3                  | 44      |           |
|                      | EAST MIDLAND      | RYANAIR                  | S              | D        | 58                | 0        | 0                          | 86            | 9             | 5                | 0                | 0                 | 0                    | 8             | 75                   | 9                  | 44      |           |
|                      | EDINBURGH         | RYANAIR                  | S              | A        | 18                | 0        | 0                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 3             | 88                   | 6                  | 17      |           |
|                      | EDINBURGH         | RYANAIR                  | S              | D        | 18                | 0        | 0                          | 78            | 17            | 6                | 0                | 0                 | 0                    | 8             | 88                   | 7                  | 17      |           |
|                      | LEEDS BRADFO      | RYANAIR                  | S              | A        | 18                | 0        | 0                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 3             | 94                   | 5                  | 17      |           |
|                      | LEEDS BRADFO      | RYANAIR                  | S              | D        | 18                | 0        | 0                          | 83            | 11            | 6                | 0                | 0                 | 0                    | 8             | 88                   | 9                  | 17      |           |
|                      | LIVERPOOL (JO     | RYANAIR                  | S              | A        | 26                | 0        | 0                          | 92            | 4             | 4                | 0                | 0                 | 0                    | 4             | 96                   | 2                  | 27      |           |
|                      | LIVERPOOL (JO     | RYANAIR                  | S              | D        | 26                | 0        | 0                          | 54            | 31            | 12               | 4                | 0                 | 0                    | 20            | 93                   | 6                  | 27      |           |
|                      | MANCHESTER        | RYANAIR                  | S              | A        | 44                | 0        | 0                          | 89            | 7             | 2                | 0                | 0                 | 2                    | 15            | 89                   | 8                  | 45      |           |
|                      | MANCHESTER        | RYANAIR                  | S              | D        | 44                | 0        | 0                          | 66            | 27            | 2                | 5                | 0                 | 0                    | 13            | 73                   | 13                 | 45      |           |
|                      | STANSTED          | RYANAIR                  | S              | A        | 54                | 0        | 0                          | 87            | 9             | 2                | 0                | 0                 | 2                    | 13            | 87                   | 7                  | 54      |           |
|                      | STANSTED          | RYANAIR                  | S              | D        | 54                | 0        | 0                          | 76            | 24            | 0                | 0                | 0                 | 0                    | 10            | 63                   | 14                 | 54      |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 50                   | 65                 | 2       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 4             | 50                   | 85                 | 2       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 89                   | 4                  | 9       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 6             | 44                   | 15                 | 9       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0        | 0                          | 33            | 33            | 33               | 0                | 0                 | 0                    | 25            | 100                  | 7                  | 1       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 5                  | 2       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | A        | 6                 | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 5                  | 5       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | D        | 7                 | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 4                  | 6       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 16                 | 4       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 80                   | 16                 | 5       |           |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |           |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 25                   | 24                 | 4       |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 25                   | 24                 | 4       |           |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 86                   | 5                  | 7       |           |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 56            | 44            | 0                | 0                | 0                 | 0                    | 14            | 75                   | 15                 | 8       |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | A        | 10                | 0        | 0                          | 70            | 10            | 20               | 0                | 0                 | 0                    | 14            | 89                   | 14                 | 9       |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | D        | 11                | 0        | 0                          | 82            | 9             | 9                | 0                | 0                 | 0                    | 10            | 60                   | 17                 | 10      |           |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 6                  | 4       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: F

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE               | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|------------------------------|-------------------|-----------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                              |                   |                       |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                              |                   |                       |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| FARO                         |                   |                       |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | NEWCASTLE         | THOMSON AIRWAYS LTD   | C              | D        | 4                 | 0         | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 60            | 16                   | 5                  |  |
|                              | STANSTED          | THOMSON AIRWAYS LTD   | C              | A        | 5                 | 0         | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 8                    | 75            | 5                    | 4                  |  |
|                              | STANSTED          | THOMSON AIRWAYS LTD   | C              | D        | 5                 | 0         | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 6                    | 100           | 2                    | 4                  |  |
| <b>TOTAL FARO</b>            |                   |                       |                |          | <b>2476</b>       | <b>10</b> | <b>6</b>  | <b>81</b>                  | <b>11</b>     | <b>5</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>80</b>     | <b>11</b>            | <b>11</b>          |  |
| FEZ                          |                   |                       |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | STANSTED          | RYANAIR               | S              | A        | 9                 | 0         | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 9                    | 89            | 5                    | 9                  |  |
|                              | STANSTED          | RYANAIR               | S              | D        | 9                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 78            | 10                   | 9                  |  |
| <b>TOTAL FEZ</b>             |                   |                       |                |          | <b>18</b>         | <b>0</b>  | <b>0</b>  | <b>89</b>                  | <b>11</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>83</b>     | <b>8</b>             | <b>8</b>           |  |
| FIGARI                       |                   |                       |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC   | S              | A        | 2                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC   | S              | D        | 2                 | 0         | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |  |
| <b>TOTAL FIGARI</b>          |                   |                       |                |          | <b>4</b>          | <b>0</b>  | <b>0</b>  | <b>50</b>                  | <b>50</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>75</b>     | <b>10</b>            | <b>10</b>          |  |
| FLORENCE                     |                   |                       |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | LONDON CITY       | BA CITYFLYER LTD      | S              | A        | 26                | 0         | 0         | 69                         | 15            | 4             | 12               | 0                | 0                 | 20                   | 71            | 15                   | 17                 |  |
|                              | LONDON CITY       | BA CITYFLYER LTD      | S              | D        | 27                | 0         | 0         | 67                         | 26            | 4             | 4                | 0                | 0                 | 15                   | 100           | 1                    | 17                 |  |
|                              | LONDON CITY       | CITY JET              | S              | A        | 28                | 0         | 1         | 75                         | 14            | 7             | 0                | 4                | 0                 | 18                   | 88            | 8                    | 52                 |  |
|                              | LONDON CITY       | CITY JET              | S              | D        | 30                | 0         | 0         | 80                         | 7             | 7             | 7                | 0                | 0                 | 14                   | 92            | 4                    | 53                 |  |
|                              | GATWICK           | VUELING AIRLINES      | S              | A        | 32                | 0         | 0         | 59                         | 9             | 16            | 9                | 6                | 0                 | 33                   | 81            | 15                   | 32                 |  |
|                              | GATWICK           | VUELING AIRLINES      | S              | D        | 32                | 0         | 0         | 59                         | 9             | 16            | 13               | 3                | 0                 | 33                   | 76            | 23                   | 33                 |  |
| <b>TOTAL FLORENCE</b>        |                   |                       |                |          | <b>175</b>        | <b>3</b>  | <b>3</b>  | <b>68</b>                  | <b>13</b>     | <b>9</b>      | <b>7</b>         | <b>2</b>         | <b>0</b>          | <b>23</b>            | <b>84</b>     | <b>11</b>            | <b>11</b>          |  |
| FORT LAUDERDALE              |                   |                       |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | GATWICK           | NORWEGIAN AIR SHUTTLE | S              | A        | 4                 | 0         | 0         | 25                         | 25            | 50            | 0                | 0                | 0                 | 29                   | 0             | 0                    | 0                  |  |
|                              | GATWICK           | NORWEGIAN AIR SHUTTLE | S              | D        | 4                 | 0         | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |
| <b>TOTAL FORT LAUDERDALE</b> |                   |                       |                |          | <b>8</b>          | <b>0</b>  | <b>0</b>  | <b>50</b>                  | <b>13</b>     | <b>38</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| FRANKFURT MAIN               |                   |                       |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | LONDON CITY       | BA CITYFLYER LTD      | S              | A        | 84                | 0         | 0         | 89                         | 1             | 8             | 1                | 0                | 0                 | 7                    | 89            | 5                    | 87                 |  |
|                              | LONDON CITY       | BA CITYFLYER LTD      | S              | D        | 85                | 0         | 0         | 86                         | 4             | 8             | 2                | 0                | 0                 | 8                    | 86            | 6                    | 86                 |  |
|                              | BRISTOL           | BMI REGIONAL          | S              | A        | 65                | 0         | 0         | 69                         | 20            | 11            | 0                | 0                | 0                 | 13                   | 91            | 6                    | 43                 |  |
|                              | BRISTOL           | BMI REGIONAL          | S              | D        | 66                | 0         | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 6                    | 89            | 6                    | 44                 |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC   | S              | A        | 197               | 0         | 0         | 53                         | 22            | 14            | 11               | 0                | 0                 | 23                   | 77            | 10                   | 189                |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC   | S              | D        | 197               | 0         | 1         | 76                         | 10            | 9             | 6                | 0                | 0                 | 13                   | 84            | 9                    | 189                |  |
|                              | BIRMINGHAM        | GERMANWINGS           | S              | A        | 77                | 0         | 0         | 86                         | 8             | 6             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: F

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |          |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|
|                             |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |          |
|                             |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED  |
| FRANKFURT MAIN              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                             | BIRMINGHAM        | GERMANWINGS                 | S              | D        | 77                | 0        | 0                          | 82            | 8             | 9                | 1                | 0                 | 0                    | 10            | 0                    | 0                  | 0        |
|                             | ABERDEEN          | LUFTHANSA                   | S              | A        | 58                | 0        | 0                          | 97            | 2             | 2                | 0                | 0                 | 0                    | 5             | 79                   | 8                  | 89       |
|                             | ABERDEEN          | LUFTHANSA                   | S              | D        | 58                | 0        | 0                          | 91            | 5             | 2                | 2                | 0                 | 0                    | 6             | 78                   | 10                 | 89       |
|                             | BIRMINGHAM        | LUFTHANSA                   | S              | A        | 34                | 0        | 0                          | 68            | 26            | 6                | 0                | 0                 | 0                    | 13            | 93                   | 5                  | 41       |
|                             | BIRMINGHAM        | LUFTHANSA                   | S              | D        | 34                | 0        | 0                          | 68            | 15            | 18               | 0                | 0                 | 0                    | 13            | 83                   | 8                  | 41       |
|                             | EDINBURGH         | LUFTHANSA                   | S              | A        | 62                | 0        | 0                          | 55            | 27            | 15               | 3                | 0                 | 0                    | 20            | 79                   | 10                 | 62       |
|                             | EDINBURGH         | LUFTHANSA                   | S              | D        | 62                | 0        | 0                          | 60            | 24            | 13               | 3                | 0                 | 0                    | 18            | 68                   | 14                 | 62       |
|                             | HEATHROW          | LUFTHANSA                   | S              | A        | 357               | 0        | 4                          | 65            | 19            | 10               | 5                | 0                 | 0                    | 16            | 82                   | 9                  | 363      |
|                             | HEATHROW          | LUFTHANSA                   | S              | D        | 357               | 0        | 4                          | 76            | 11            | 9                | 4                | 0                 | 0                    | 12            | 84                   | 8                  | 363      |
|                             | MANCHESTER        | LUFTHANSA                   | S              | A        | 116               | 0        | 0                          | 69            | 24            | 7                | 0                | 0                 | 0                    | 13            | 73                   | 11                 | 116      |
|                             | MANCHESTER        | LUFTHANSA                   | S              | D        | 116               | 0        | 0                          | 88            | 8             | 3                | 1                | 0                 | 0                    | 7             | 79                   | 8                  | 116      |
|                             | LONDON CITY       | LUFTHANSA CITY LINE         | S              | A        | 74                | 0        | 0                          | 95            | 1             | 4                | 0                | 0                 | 0                    | 6             | 95                   | 3                  | 80       |
|                             | LONDON CITY       | LUFTHANSA CITY LINE         | S              | D        | 73                | 0        | 0                          | 92            | 3             | 5                | 0                | 0                 | 0                    | 7             | 93                   | 4                  | 80       |
| <b>TOTAL FRANKFURT MAIN</b> |                   |                             |                |          | <b>2250</b>       | <b>5</b> | <b>9</b>                   | <b>75</b>     | <b>13</b>     | <b>9</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>83</b>            | <b>8</b>           | <b>8</b> |
| FREETOWN                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
| FRIEDRICHSHAFEN             |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
| FUERTEVENTURA               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0        |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 9                 | 0        | 0                          | 56            | 22            | 22               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0        |
|                             | MANCHESTER        | CONDOR                      | S              | A        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 10            | 33                   | 19                 | 9        |
|                             | MANCHESTER        | CONDOR                      | S              | D        | 9                 | 0        | 0                          | 22            | 56            | 11               | 0                | 11                | 0                    | 46            | 33                   | 24                 | 9        |
|                             | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                          | 67            | 0             | 11               | 22               | 0                 | 0                    | 24            | 88                   | 7                  | 8        |
|                             | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0                          | 67            | 11            | 11               | 11               | 0                 | 0                    | 22            | 78                   | 12                 | 9        |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 14                | 0        | 1                          | 79            | 14            | 7                | 0                | 0                 | 0                    | 9             | 75                   | 21                 | 8        |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0                          | 46            | 54            | 0                | 0                | 0                 | 0                    | 14            | 89                   | 7                  | 9        |
|                             | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 8             | 88                   | 4                  | 8        |
|                             | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 11            | 89                   | 6                  | 9        |
|                             | EAST MIDLAND      | JET2.COM LTD                | S              | A        | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 26            | 100                  | 4                  | 2        |
|                             | EAST MIDLAND      | JET2.COM LTD                | S              | D        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 17            | 100                  | 11                 | 2        |
|                             | GLASGOW           | JET2.COM LTD                | S              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 60                   | 11                 | 5        |
|                             | GLASGOW           | JET2.COM LTD                | S              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 11            | 40                   | 25                 | 5        |
|                             | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 1                  | 5        |
|                             | LEEDS BRADFO      | JET2.COM LTD                | S              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 3                  | 5        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| FUERTEVENTURA        |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | MANCHESTER        | JET2.COM LTD             | S                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 0                        | 5       |           |
|                      | MANCHESTER        | JET2.COM LTD             | S                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 4                          | 5                        |         |           |
|                      | NEWCASTLE         | JET2.COM LTD             | S                 | A           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |         |           |
|                      | NEWCASTLE         | JET2.COM LTD             | S                 | D           | 2                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |         |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S                 | A           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 2                          | 8                        |         |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S                 | D           | 9                 | 0        | 0                          | 78                  | 11               | 11                     | 0                      | 0                       | 9                          | 67                  | 18                         | 9                        |         |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | S                 | A           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 1                          | 75                  | 16                         | 8                        |         |           |
|                      | MANCHESTER        | MONARCH AIRLINES         | S                 | D           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 3                          | 56                  | 33                         | 9                        |         |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE    | S                 | A           | 5                 | 0        | 0                          | 60                  | 0                | 40                     | 0                      | 0                       | 22                         | 89                  | 4                          | 9                        |         |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE    | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 1                          | 4                        |         |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE    | S                 | D           | 5                 | 0        | 0                          | 0                   | 100              | 0                      | 0                      | 0                       | 20                         | 89                  | 4                          | 9                        |         |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE    | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 7                          | 5                        |         |           |
|                      | BIRMINGHAM        | RYANAIR                  | S                 | A           | 9                 | 0        | 0                          | 67                  | 22               | 11                     | 0                      | 0                       | 12                         | 89                  | 8                          | 9                        |         |           |
|                      | BIRMINGHAM        | RYANAIR                  | S                 | D           | 9                 | 0        | 0                          | 67                  | 22               | 0                      | 11                     | 0                       | 15                         | 78                  | 7                          | 9                        |         |           |
|                      | EAST MIDLAND      | RYANAIR                  | S                 | A           | 14                | 0        | 0                          | 79                  | 14               | 7                      | 0                      | 0                       | 8                          | 100                 | 1                          | 9                        |         |           |
|                      | EAST MIDLAND      | RYANAIR                  | S                 | D           | 14                | 0        | 0                          | 71                  | 21               | 7                      | 0                      | 0                       | 12                         | 100                 | 5                          | 9                        |         |           |
|                      | EDINBURGH         | RYANAIR                  | S                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 1                          | 80                  | 4                          | 5                        |         |           |
|                      | EDINBURGH         | RYANAIR                  | S                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 2                          | 80                  | 7                          | 5                        |         |           |
|                      | LEEDS BRADFO      | RYANAIR                  | S                 | A           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 5                          | 100                 | 2                          | 9                        |         |           |
|                      | LEEDS BRADFO      | RYANAIR                  | S                 | D           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 9                          | 100                 | 7                          | 9                        |         |           |
|                      | LIVERPOOL (JO     | RYANAIR                  | S                 | A           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 10                         | 89                  | 7                          | 9                        |         |           |
|                      | LIVERPOOL (JO     | RYANAIR                  | S                 | D           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 7                          | 89                  | 8                          | 9                        |         |           |
|                      | LUTON             | RYANAIR                  | S                 | A           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 89                  | 27                         | 9                        |         |           |
|                      | LUTON             | RYANAIR                  | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 7                          | 9                        |         |           |
|                      | MANCHESTER        | RYANAIR                  | S                 | A           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 3                          | 44                  | 23                         | 9                        |         |           |
|                      | MANCHESTER        | RYANAIR                  | S                 | D           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 9                          | 56                  | 14                         | 9                        |         |           |
|                      | STANSTED          | RYANAIR                  | S                 | A           | 18                | 0        | 0                          | 94                  | 6                | 0                      | 0                      | 0                       | 1                          | 72                  | 14                         | 18                       |         |           |
|                      | STANSTED          | RYANAIR                  | S                 | D           | 18                | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 5                          | 72                  | 16                         | 18                       |         |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | S                 | A           | 9                 | 0        | 0                          | 89                  | 0                | 11                     | 0                      | 0                       | 9                          | 100                 | 1                          | 4                        |         |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | S                 | D           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 9                          | 100                 | 0                          | 4                        |         |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | S                 | A           | 6                 | 0        | 0                          | 83                  | 0                | 17                     | 0                      | 0                       | 10                         | 100                 | 3                          | 6                        |         |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | S                 | D           | 5                 | 0        | 0                          | 60                  | 20               | 20                     | 0                      | 0                       | 14                         | 80                  | 9                          | 5                        |         |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | S                 | A           | 10                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 1                          | 67                  | 11                         | 9                        |         |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: F

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |
|----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                            |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                            |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| FUERTEVENTURA              | GATWICK           | THOMAS COOK AIRLINES LTD    | S              | D        | 10                | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 12            | 44                   | 24                 | 9         |
|                            | GLASGOW           | THOMAS COOK AIRLINES LTD    | S              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 80                   | 8                  | 5         |
|                            | GLASGOW           | THOMAS COOK AIRLINES LTD    | S              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 80                   | 15                 | 5         |
|                            | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | S              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 71                   | 57                 | 7         |
|                            | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | S              | D        | 6                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 11            | 83                   | 60                 | 6         |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 100                  | 3                  | 4         |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 100                  | 3                  | 4         |
|                            | BRISTOL           | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 0                  | 4         |
|                            | BRISTOL           | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 11            | 100                  | 2                  | 4         |
|                            | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 4                  | 4         |
|                            | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 12            | 75                   | 8                  | 4         |
|                            | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 20            | 100                  | 4                  | 4         |
|                            | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 17            | 75                   | 13                 | 4         |
|                            | LUTON             | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 15            | 67                   | 6                  | 3         |
|                            | LUTON             | THOMSON AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                          | 20            | 40            | 40               | 0                | 0                 | 0                    | 26            | 40                   | 23                 | 5         |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                          | 78            | 0             | 11               | 11               | 0                 | 0                    | 16            | 85                   | 7                  | 13        |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 11            | 85                   | 9                  | 13        |
|                            | STANSTED          | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 4         |
|                            | STANSTED          | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 2                  | 4         |
| <b>TOTAL FUERTEVENTURA</b> |                   |                             |                |          | <b>492</b>        | <b>0</b> | <b>1</b>                   | <b>79</b>     | <b>15</b>     | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>81</b>            | <b>12</b>          | <b>12</b> |
| FUNCHAL                    | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
|                            | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 9                 | 0        | 0                          | 44            | 33            | 22               | 0                | 0                 | 0                    | 18            | 0                    | 0                  | 0         |
|                            | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 8                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 16            | 89                   | 3                  | 9         |
|                            | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 89                   | 6                  | 9         |
|                            | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                          | 56            | 0             | 33               | 11               | 0                 | 0                    | 25            | 0                    | 0                  | 0         |
|                            | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 10                | 0        | 0                          | 50            | 10            | 30               | 10               | 0                 | 0                    | 23            | 0                    | 0                  | 0         |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 29                | 0        | 1                          | 83            | 3             | 7                | 7                | 0                 | 0                    | 14            | 87                   | 6                  | 23        |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 29                | 0        | 0                          | 52            | 41            | 7                | 0                | 0                 | 0                    | 14            | 78                   | 11                 | 23        |
|                            | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 10                | 0        | 1                          | 60            | 10            | 20               | 0                | 10                | 0                    | 33            | 0                    | 0                  | 0         |
|                            | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 10                | 0        | 0                          | 90            | 0             | 0                | 0                | 10                | 0                    | 27            | 0                    | 0                  | 0         |
|                            | EAST MIDLAND      | JET2.COM LTD                | S              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 100                  | 4                  | 4         |
|                            | EAST MIDLAND      | JET2.COM LTD                | S              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 13            | 50                   | 11                 | 4         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |           |
|----------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                     |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
| FUNCHAL              | GLASGOW           | JET2.COM LTD        | S                 | A           | 4                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 12                  | 100                        | 0                        | 1         |
|                      | GLASGOW           | JET2.COM LTD        | S                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 9                   | 100                        | 0                        | 1         |
|                      | LEEDS BRADFO      | JET2.COM LTD        | S                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 50                         | 18                       | 4         |
|                      | LEEDS BRADFO      | JET2.COM LTD        | S                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 9                        | 4         |
|                      | MANCHESTER        | JET2.COM LTD        | S                 | A           | 6                 | 0        | 0                          | 83                  | 0                | 17                     | 0                      | 0                       | 0                          | 9                   | 67                         | 10                       | 9         |
|                      | MANCHESTER        | JET2.COM LTD        | S                 | D           | 6                 | 0        | 0                          | 83                  | 0                | 17                     | 0                      | 0                       | 0                          | 10                  | 67                         | 15                       | 9         |
|                      | BIRMINGHAM        | MONARCH AIRLINES    | S                 | A           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 0                          | 10                  | 89                         | 24                       | 9         |
|                      | BIRMINGHAM        | MONARCH AIRLINES    | S                 | D           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 6                   | 78                         | 27                       | 9         |
|                      | GATWICK           | MONARCH AIRLINES    | S                 | A           | 13                | 0        | 0                          | 54                  | 23               | 0                      | 23                     | 0                       | 0                          | 24                  | 75                         | 16                       | 12        |
|                      | GATWICK           | MONARCH AIRLINES    | S                 | D           | 13                | 0        | 0                          | 77                  | 8                | 8                      | 8                      | 0                       | 0                          | 15                  | 58                         | 24                       | 12        |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 75                         | 6                        | 4         |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 2                        | 4         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 75                  | 0                | 25                     | 0                      | 0                       | 0                          | 10                  | 100                        | 0                        | 4         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 3                        | 4         |
|                      | GATWICK           | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 50                  | 25               | 25                     | 0                      | 0                       | 0                          | 18                  | 50                         | 36                       | 4         |
|                      | GATWICK           | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 5                   | 75                         | 20                       | 4         |
|                      | LUTON             | THOMSON AIRWAYS LTD | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 3                        | 4         |
|                      | LUTON             | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 25                  | 50               | 25                     | 0                      | 0                       | 0                          | 26                  | 75                         | 10                       | 4         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 6                   | 75                         | 7                        | 4         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 75                         | 8                        | 4         |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD | C                 | A           | 3                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 0                        | 4         |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 75                  | 0                | 0                      | 25                     | 0                       | 0                          | 21                  | 100                        | 1                        | 4         |
| <b>TOTAL FUNCHAL</b> |                   |                     |                   |             | <b>263</b>        | <b>1</b> | <b>2</b>                   | <b>72</b>           | <b>14</b>        | <b>10</b>              | <b>3</b>               | <b>1</b>                | <b>0</b>                   | <b>14</b>           | <b>83</b>                  | <b>10</b>                | <b>10</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| GATWICK              | BELFAST CITY (    | AER LINGUS                  | S              | A        | 88                | 0        | 4         | 95                         | 1             | 2             | 1                | 0                | 0                 | 4                    | 95            | 3                    | 88                 |
|                      | BELFAST CITY (    | AER LINGUS                  | S              | D        | 88                | 0        | 0         | 98                         | 1             | 1             | 0                | 0                | 0                 | 2                    | 97            | 3                    | 88                 |
|                      | EDINBURGH         | BRITISH AIRWAYS PLC         | S              | A        | 109               | 0        | 0         | 80                         | 15            | 5             | 1                | 0                | 0                 | 10                   | 75            | 13                   | 113                |
|                      | EDINBURGH         | BRITISH AIRWAYS PLC         | S              | D        | 109               | 0        | 0         | 88                         | 7             | 4             | 1                | 0                | 0                 | 6                    | 81            | 10                   | 113                |
|                      | GLASGOW           | BRITISH AIRWAYS PLC         | S              | A        | 104               | 0        | 0         | 81                         | 10            | 10            | 0                | 0                | 0                 | 9                    | 78            | 14                   | 115                |
|                      | GLASGOW           | BRITISH AIRWAYS PLC         | S              | D        | 104               | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 6                    | 84            | 10                   | 114                |
|                      | JERSEY            | BRITISH AIRWAYS PLC         | S              | A        | 164               | 0        | 1         | 81                         | 9             | 7             | 1                | 1                | 0                 | 12                   | 75            | 15                   | 168                |
|                      | JERSEY            | BRITISH AIRWAYS PLC         | S              | D        | 164               | 0        | 1         | 82                         | 10            | 5             | 1                | 1                | 0                 | 13                   | 74            | 18                   | 168                |
|                      | ABERDEEN          | EASYJET AIRLINE COMPANY LTD | S              | A        | 57                | 0        | 0         | 67                         | 16            | 16            | 2                | 0                | 0                 | 13                   | 89            | 11                   | 57                 |
|                      | ABERDEEN          | EASYJET AIRLINE COMPANY LTD | S              | D        | 57                | 0        | 0         | 54                         | 19            | 23            | 4                | 0                | 0                 | 20                   | 81            | 16                   | 57                 |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 148               | 0        | 0         | 57                         | 21            | 13            | 8                | 1                | 0                 | 22                   | 77            | 9                    | 141                |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 148               | 0        | 0         | 55                         | 22            | 11            | 11               | 1                | 0                 | 25                   | 82            | 8                    | 141                |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 117               | 1        | 0         | 52                         | 23            | 18            | 7                | 0                | 0                 | 21                   | 74            | 13                   | 127                |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 117               | 0        | 0         | 70                         | 14            | 10            | 6                | 0                | 0                 | 15                   | 75            | 14                   | 127                |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 102               | 0        | 0         | 60                         | 19            | 17            | 5                | 0                | 0                 | 19                   | 64            | 18                   | 110                |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | D        | 102               | 0        | 0         | 71                         | 8             | 15            | 6                | 1                | 0                 | 17                   | 72            | 13                   | 110                |
|                      | JERSEY            | EASYJET AIRLINE COMPANY LTD | S              | A        | 91                | 0        | 0         | 55                         | 22            | 14            | 9                | 0                | 0                 | 22                   | 87            | 7                    | 93                 |
|                      | JERSEY            | EASYJET AIRLINE COMPANY LTD | S              | D        | 91                | 0        | 0         | 51                         | 24            | 14            | 11               | 0                | 0                 | 25                   | 83            | 9                    | 93                 |
| <b>TOTAL GATWICK</b> |                   |                             |                |          | <b>1962</b>       | <b>6</b> | <b>6</b>  | <b>71</b>                  | <b>14</b>     | <b>10</b>     | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>80</b>     | <b>11</b>            | <b>11</b>          |
| GDANSK               | BIRMINGHAM        | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 2                    | 100           | 0                    | 9                  |
|                      | BIRMINGHAM        | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 56                         | 33            | 11            | 0                | 0                | 0                 | 15                   | 89            | 7                    | 9                  |
|                      | BRISTOL           | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 56                         | 33            | 0             | 11               | 0                | 0                 | 25                   | 89            | 5                    | 9                  |
|                      | BRISTOL           | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 89                         | 0             | 0             | 11               | 0                | 0                 | 22                   | 100           | 6                    | 9                  |
|                      | EDINBURGH         | RYANAIR                     | S              | A        | 13                | 0        | 0         | 77                         | 0             | 15            | 8                | 0                | 0                 | 17                   | 100           | 1                    | 9                  |
|                      | EDINBURGH         | RYANAIR                     | S              | D        | 13                | 0        | 0         | 46                         | 31            | 15            | 8                | 0                | 0                 | 27                   | 100           | 5                    | 9                  |
|                      | LEEDS BRADFO      | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 89                         | 0             | 0             | 11               | 0                | 0                 | 8                    | 78            | 8                    | 9                  |
|                      | LEEDS BRADFO      | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 89                         | 0             | 0             | 11               | 0                | 0                 | 12                   | 78            | 12                   | 9                  |
|                      | MANCHESTER        | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 56                         | 33            | 11            | 0                | 0                | 0                 | 13                   | 89            | 4                    | 9                  |
|                      | MANCHESTER        | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 89            | 6                    | 9                  |
|                      | STANSTED          | RYANAIR                     | S              | A        | 52                | 0        | 0         | 81                         | 13            | 4             | 2                | 0                | 0                 | 9                    | 88            | 7                    | 40                 |
|                      | STANSTED          | RYANAIR                     | S              | D        | 52                | 0        | 0         | 69                         | 19            | 6             | 6                | 0                | 0                 | 14                   | 85            | 7                    | 40                 |
|                      | DONCASTER S       | WIZZ AIR                    | S              | A        | 22                | 0        | 0         | 91                         | 5             | 5             | 0                | 0                | 0                 | 6                    | 94            | 8                    | 17                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| GDANSK               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | DONCASTER S       | WIZZ AIR                    | S              | D        | 22                | 0        | 0         | 86                         | 5             | 9             | 0                | 0                | 0                 | 11                   | 88            | 10                   | 17                 |  |
|                      | GLASGOW           | WIZZ AIR                    | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 3                 | 89                   | 6             | 9                    |                    |  |
|                      | GLASGOW           | WIZZ AIR                    | S              | D        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 12                | 78                   | 14            | 9                    |                    |  |
|                      | LIVERPOOL (JO     | WIZZ AIR                    | S              | A        | 13                | 0        | 0         | 62                         | 23            | 15            | 0                | 0                | 14                | 89                   | 3             | 9                    |                    |  |
|                      | LIVERPOOL (JO     | WIZZ AIR                    | S              | D        | 13                | 0        | 0         | 62                         | 23            | 15            | 0                | 0                | 19                | 89                   | 7             | 9                    |                    |  |
|                      | LUTON             | WIZZ AIR                    | S              | A        | 71                | 0        | 0         | 90                         | 7             | 3             | 0                | 0                | 6                 | 90                   | 4             | 62                   |                    |  |
|                      | LUTON             | WIZZ AIR                    | S              | D        | 71                | 0        | 0         | 68                         | 23            | 8             | 1                | 0                | 13                | 74                   | 19            | 62                   |                    |  |
| <b>TOTAL GDANSK</b>  |                   |                             |                |          | <b>432</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>14</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>87</b>     | <b>8</b>             | <b>8</b>           |  |
| GENEVA               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 253               | 0        | 0         | 73                         | 12            | 9             | 7                | 0                | 15                | 82                   | 10            | 240                  |                    |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 253               | 0        | 0         | 80                         | 9             | 7             | 4                | 0                | 10                | 86                   | 7             | 240                  |                    |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 44                | 0        | 0         | 80                         | 7             | 9             | 5                | 0                | 13                | 80                   | 10            | 40                   |                    |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 44                | 0        | 0         | 84                         | 9             | 7             | 0                | 0                | 7                 | 80                   | 10            | 40                   |                    |  |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 36                | 0        | 0         | 83                         | 6             | 6             | 6                | 0                | 11                | 83                   | 12            | 35                   |                    |  |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 36                | 0        | 0         | 78                         | 8             | 8             | 6                | 0                | 11                | 86                   | 11            | 35                   |                    |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 93                | 0        | 0         | 48                         | 23            | 15            | 14               | 0                | 25                | 73                   | 13            | 92                   |                    |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 93                | 0        | 0         | 53                         | 22            | 16            | 10               | 0                | 23                | 75                   | 13            | 92                   |                    |  |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | A        | 28                | 0        | 0         | 82                         | 14            | 0             | 4                | 0                | 9                 | 68                   | 15            | 31                   |                    |  |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | D        | 28                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 3                 | 87                   | 8             | 31                   |                    |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 62                | 0        | 0         | 55                         | 21            | 18            | 6                | 0                | 20                | 75                   | 15            | 61                   |                    |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 62                | 0        | 0         | 53                         | 27            | 13            | 6                | 0                | 20                | 66                   | 15            | 61                   |                    |  |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 37                | 0        | 0         | 81                         | 16            | 0             | 3                | 0                | 7                 | 78                   | 13            | 37                   |                    |  |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 37                | 0        | 0         | 86                         | 5             | 0             | 5                | 3                | 16                | 84                   | 13            | 37                   |                    |  |
|                      | GATWICK           | EASYJET SWITZERLAND         | S              | A        | 102               | 0        | 0         | 68                         | 15            | 11            | 4                | 3                | 21                | 81                   | 10            | 102                  |                    |  |
|                      | GATWICK           | EASYJET SWITZERLAND         | S              | D        | 102               | 0        | 0         | 47                         | 25            | 19            | 7                | 2                | 27                | 77                   | 12            | 102                  |                    |  |
|                      | HEATHROW          | SWISS AIRLINES              | S              | A        | 142               | 0        | 0         | 80                         | 5             | 11            | 4                | 0                | 12                | 82                   | 10            | 147                  |                    |  |
|                      | HEATHROW          | SWISS AIRLINES              | S              | D        | 141               | 0        | 1         | 82                         | 10            | 4             | 4                | 0                | 9                 | 82                   | 8             | 148                  |                    |  |
|                      | LONDON CITY       | SWISS AIRLINES              | S              | A        | 76                | 0        | 1         | 95                         | 4             | 0             | 1                | 0                | 3                 | 93                   | 5             | 99                   |                    |  |
|                      | LONDON CITY       | SWISS AIRLINES              | S              | D        | 77                | 0        | 0         | 86                         | 9             | 3             | 3                | 0                | 7                 | 91                   | 6             | 98                   |                    |  |
| <b>TOTAL GENEVA</b>  |                   |                             |                |          | <b>1746</b>       | <b>2</b> | <b>3</b>  | <b>73</b>                  | <b>13</b>     | <b>9</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>81</b>     | <b>10</b>            | <b>10</b>          |  |
| GENOA                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 34                | 0        | 0         | 74                         | 15            | 3             | 3                | 6                | 24                | 71                   | 18            | 31                   |                    |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 35                | 0        | 0         | 83                         | 6             | 3             | 3                | 6                | 23                | 84                   | 11            | 31                   |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: G

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |               |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|---------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                        |                   |                             |                   |             | 26                | UNMATCHED     |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                        |                   |                             |                   |             |                   | Actual<br>(7) | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| GENOA                  |                   |                             |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | RYANAIR                     | S                 | A           | 26                | 0             | 0        | 73                         | 15                  | 12               | 0                      | 0                      | 0                       | 13                         | 85                  | 10                         | 26                       |  |
|                        | STANSTED          | RYANAIR                     | S                 | D           | 26                | 0             | 0        | 73                         | 15                  | 12               | 0                      | 0                      | 0                       | 13                         | 96                  | 3                          | 26                       |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 2                 | 0             | 0        | 0                          | 50                  | 0                | 50                     | 0                      | 0                       | 87                         | 100                 | 11                         | 2                        |  |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0             | 0        | 50                         | 0                   | 0                | 50                     | 0                      | 0                       | 75                         | 100                 | 2                          | 2                        |  |
|                        | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | A           | 2                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 7                          | 50                  | 107                        | 2                        |  |
|                        | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | D           | 2                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 8                          | 50                  | 126                        | 2                        |  |
|                        | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 2                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 50                  | 12                         | 2                        |  |
|                        | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 2                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 50                  | 18                         | 2                        |  |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0             | 0        | 75                         | 0                   | 25               | 0                      | 0                      | 0                       | 11                         | 100                 | 2                          | 6                        |  |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0             | 0        | 75                         | 0                   | 25               | 0                      | 0                      | 0                       | 12                         | 100                 | 3                          | 6                        |  |
| <b>TOTAL GENOA</b>     |                   |                             |                   |             | <b>145</b>        | <b>0</b>      | <b>0</b> | <b>75</b>                  | <b>11</b>           | <b>7</b>         | <b>4</b>               | <b>3</b>               | <b>0</b>                | <b>21</b>                  | <b>83</b>           | <b>15</b>                  | <b>15</b>                |  |
| GIBRALTAR              |                   |                             |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 41                | 0             | 0        | 76                         | 2                   | 10               | 12                     | 0                      | 0                       | 17                         | 82                  | 14                         | 39                       |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 41                | 0             | 0        | 68                         | 12                  | 15               | 5                      | 0                      | 0                       | 15                         | 88                  | 6                          | 40                       |  |
|                        | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 13                | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|                        | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0             | 0        | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 37                | 0             | 3        | 68                         | 11                  | 16               | 5                      | 0                      | 0                       | 17                         | 74                  | 36                         | 31                       |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 37                | 0             | 2        | 76                         | 14                  | 5                | 5                      | 0                      | 0                       | 13                         | 77                  | 11                         | 31                       |  |
|                        | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 11                | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 85                  | 23                         | 13                       |  |
|                        | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 11                | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 77                  | 14                         | 13                       |  |
|                        | LUTON             | MONARCH AIRLINES            | S                 | A           | 22                | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 91                  | 3                          | 23                       |  |
|                        | LUTON             | MONARCH AIRLINES            | S                 | D           | 22                | 0             | 0        | 95                         | 5                   | 0                | 0                      | 0                      | 0                       | 4                          | 61                  | 15                         | 23                       |  |
|                        | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 18                | 0             | 0        | 94                         | 0                   | 6                | 0                      | 0                      | 0                       | 3                          | 82                  | 13                         | 17                       |  |
|                        | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 18                | 0             | 0        | 94                         | 0                   | 0                | 6                      | 0                      | 0                       | 6                          | 76                  | 17                         | 17                       |  |
| <b>TOTAL GIBRALTAR</b> |                   |                             |                   |             | <b>284</b>        | <b>0</b>      | <b>5</b> | <b>83</b>                  | <b>6</b>            | <b>7</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>           | <b>15</b>                  | <b>15</b>                |  |
| GIRONA                 |                   |                             |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | BOURNEMOUT        | RYANAIR                     | S                 | A           | 18                | 0             | 0        | 94                         | 0                   | 6                | 0                      | 0                      | 0                       | 4                          | 89                  | 5                          | 27                       |  |
|                        | BOURNEMOUT        | RYANAIR                     | S                 | D           | 18                | 0             | 0        | 72                         | 28                  | 0                | 0                      | 0                      | 0                       | 11                         | 85                  | 9                          | 27                       |  |
|                        | BRISTOL           | RYANAIR                     | S                 | A           | 21                | 0             | 1        | 95                         | 5                   | 0                | 0                      | 0                      | 0                       | 3                          | 97                  | 3                          | 36                       |  |
|                        | BRISTOL           | RYANAIR                     | S                 | D           | 22                | 0             | 0        | 77                         | 18                  | 5                | 0                      | 0                      | 0                       | 11                         | 92                  | 6                          | 36                       |  |
|                        | LUTON             | RYANAIR                     | S                 | A           | 18                | 0             | 0        | 83                         | 11                  | 0                | 6                      | 0                      | 0                       | 10                         | 68                  | 11                         | 25                       |  |
|                        | LUTON             | RYANAIR                     | S                 | D           | 18                | 0             | 0        | 67                         | 17                  | 11               | 6                      | 0                      | 0                       | 20                         | 68                  | 15                         | 25                       |  |
|                        | MANCHESTER        | RYANAIR                     | S                 | A           | 13                | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 92                  | 11                         | 13                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| GIRONA               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | MANCHESTER        | RYANAIR                     | S              | D        | 13                | 0        | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 6                    | 77            | 16                   | 13                 |  |
|                      | STANSTED          | RYANAIR                     | S              | A        | 23                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 94            | 8                    | 31                 |  |
|                      | STANSTED          | RYANAIR                     | S              | D        | 23                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 6                    | 71            | 17                   | 31                 |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 6                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 83            | 6                    | 6                  |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 7                 | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 5                    | 43            | 18                   | 7                  |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 6                 | 0        | 0         | 67                         | 17            | 17            | 0                | 0                | 0                 | 13                   | 67            | 17                   | 6                  |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 7                 | 0        | 0         | 86                         | 0             | 14            | 0                | 0                | 0                 | 12                   | 71            | 19                   | 7                  |  |
| <b>TOTAL GIRONA</b>  |                   |                             |                |          | <b>214</b>        | <b>1</b> | <b>1</b>  | <b>87</b>                  | <b>9</b>      | <b>3</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>83</b>     | <b>10</b>            | <b>10</b>          |  |
| GLASGOW              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 150               | 0        | 0         | 91                         | 2             | 5             | 3                | 0                | 0                 | 6                    | 96            | 4                    | 111                |  |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 153               | 0        | 0         | 90                         | 5             | 4             | 2                | 0                | 0                 | 5                    | 90            | 4                    | 113                |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 104               | 0        | 0         | 85                         | 12            | 4             | 0                | 0                | 0                 | 6                    | 80            | 11                   | 114                |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 104               | 0        | 0         | 86                         | 10            | 5             | 0                | 0                | 0                 | 7                    | 77            | 13                   | 115                |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 266               | 0        | 0         | 72                         | 13            | 11            | 5                | 0                | 0                 | 13                   | 77            | 14                   | 266                |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 266               | 0        | 0         | 71                         | 13            | 12            | 5                | 0                | 0                 | 14                   | 78            | 12                   | 268                |  |
|                      | BELFAST INTER     | CITY JET                    | C              | A        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                      | BELFAST INTER     | CITY JET                    | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 92                | 0        | 1         | 91                         | 5             | 1             | 2                | 0                | 0                 | 5                    | 97            | 1                    | 102                |  |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 93                | 0        | 0         | 92                         | 3             | 1             | 2                | 1                | 0                 | 8                    | 96            | 2                    | 102                |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 78                | 0        | 0         | 85                         | 9             | 3             | 4                | 0                | 0                 | 8                    | 89            | 5                    | 79                 |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 78                | 0        | 0         | 86                         | 9             | 3             | 3                | 0                | 0                 | 8                    | 87            | 5                    | 79                 |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 102               | 0        | 0         | 62                         | 16            | 18            | 4                | 1                | 0                 | 19                   | 75            | 13                   | 110                |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 102               | 0        | 0         | 63                         | 17            | 15            | 6                | 0                | 0                 | 18                   | 64            | 18                   | 110                |  |
|                      | JERSEY            | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0        | 0         | 77                         | 0             | 0             | 8                | 15               | 0                 | 47                   | 86            | 6                    | 14                 |  |
|                      | JERSEY            | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0         | 69                         | 8             | 0             | 8                | 15               | 0                 | 51                   | 57            | 16                   | 14                 |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 74                | 0        | 0         | 74                         | 15            | 7             | 3                | 1                | 0                 | 12                   | 72            | 11                   | 93                 |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 74                | 0        | 0         | 73                         | 15            | 12            | 0                | 0                | 0                 | 10                   | 65            | 19                   | 93                 |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 70                | 0        | 0         | 81                         | 9             | 7             | 3                | 0                | 0                 | 10                   | 77            | 16                   | 90                 |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 70                | 0        | 0         | 81                         | 6             | 9             | 3                | 1                | 0                 | 13                   | 83            | 12                   | 90                 |  |
|                      | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 116               | 0        | 1         | 89                         | 4             | 4             | 3                | 0                | 0                 | 7                    | 88            | 7                    | 112                |  |
|                      | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 116               | 0        | 1         | 84                         | 5             | 6             | 4                | 0                | 0                 | 10                   | 95            | 5                    | 112                |  |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 171               | 0        | 1         | 91                         | 3             | 4             | 2                | 0                | 0                 | 5                    | 84            | 8                    | 167                |  |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 171               | 0        | 1         | 88                         | 3             | 4             | 5                | 0                | 0                 | 9                    | 74            | 15                   | 168                |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: G

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE               | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |           |                     |                  |                        | MAY 2014               |                         |                            |                     |                            |                          |
|------------------------------------|-------------------|-----------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|-----------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                    |                   |                       |                   |             | MATCHED           |          |                        | Actual<br>(7)              | Plan (8)  | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                    |                   |                       |                   |             | Actual<br>(7)     | Plan (8) |                        |                            |           |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| GLASGOW                            |                   |                       |                   |             |                   |          |                        |                            |           |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                                    | BOURNEMOUT        | FLYBE LTD             | S                 | A           | 49                | 0        | 1                      | 88                         | 6         | 2                   | 2                | 2                      | 0                      | 9                       | 0                          | 0                   | 0                          | 0                        |
|                                    | BOURNEMOUT        | FLYBE LTD             | S                 | D           | 50                | 0        | 0                      | 94                         | 2         | 2                   | 2                | 0                      | 0                      | 5                       | 0                          | 0                   | 0                          | 0                        |
|                                    | EAST MIDLAND      | FLYBE LTD             | S                 | A           | 70                | 0        | 1                      | 87                         | 10        | 1                   | 1                | 0                      | 0                      | 5                       | 92                         | 6                   | 75                         |                          |
|                                    | EAST MIDLAND      | FLYBE LTD             | S                 | D           | 70                | 0        | 1                      | 89                         | 6         | 6                   | 0                | 0                      | 0                      | 5                       | 89                         | 6                   | 75                         |                          |
|                                    | JERSEY            | FLYBE LTD             | S                 | A           | 5                 | 0        | 0                      | 80                         | 0         | 20                  | 0                | 0                      | 0                      | 10                      | 100                        | 2                   | 5                          |                          |
|                                    | JERSEY            | FLYBE LTD             | S                 | D           | 5                 | 0        | 0                      | 80                         | 0         | 20                  | 0                | 0                      | 0                      | 9                       | 80                         | 8                   | 5                          |                          |
|                                    | SOUTHAMPTON       | FLYBE LTD             | S                 | A           | 113               | 0        | 0                      | 89                         | 4         | 4                   | 3                | 0                      | 0                      | 8                       | 81                         | 12                  | 113                        |                          |
|                                    | SOUTHAMPTON       | FLYBE LTD             | S                 | D           | 113               | 0        | 0                      | 74                         | 9         | 8                   | 9                | 0                      | 0                      | 16                      | 67                         | 18                  | 113                        |                          |
|                                    | LEEDS BRADFO      | LOGANAIR              | S                 | A           | 32                | 0        | 0                      | 69                         | 6         | 3                   | 19               | 0                      | 3                      | 38                      | 86                         | 11                  | 35                         |                          |
|                                    | LEEDS BRADFO      | LOGANAIR              | S                 | D           | 32                | 0        | 0                      | 69                         | 6         | 6                   | 16               | 0                      | 3                      | 36                      | 89                         | 6                   | 35                         |                          |
|                                    | MANCHESTER        | LOGANAIR              | S                 | A           | 67                | 0        | 0                      | 79                         | 6         | 4                   | 7                | 3                      | 0                      | 20                      | 0                          | 0                   | 0                          |                          |
|                                    | MANCHESTER        | LOGANAIR              | S                 | D           | 68                | 0        | 0                      | 84                         | 1         | 6                   | 4                | 4                      | 0                      | 21                      | 0                          | 0                   | 0                          |                          |
|                                    | STANSTED          | RYANAIR               | S                 | A           | 93                | 0        | 0                      | 63                         | 24        | 10                  | 3                | 0                      | 0                      | 14                      | 0                          | 0                   | 0                          |                          |
|                                    | STANSTED          | RYANAIR               | S                 | D           | 93                | 0        | 0                      | 58                         | 25        | 13                  | 4                | 0                      | 0                      | 16                      | 0                          | 0                   | 0                          |                          |
| <b>TOTAL GLASGOW</b>               |                   |                       |                   |             | <b>3346</b>       | <b>6</b> | <b>9</b>               | <b>80</b>                  | <b>9</b>  | <b>7</b>            | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>82</b>                  | <b>10</b>           | <b>10</b>                  |                          |
| GLOUCESTERSHIRE                    |                   |                       |                   |             |                   |          |                        |                            |           |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                                    | JERSEY            | VANAIR EUROPE AS      | S                 | A           | 4                 | 0        | 0                      | 100                        | 0         | 0                   | 0                | 0                      | 0                      | 3                       | 100                        | 6                   | 2                          |                          |
|                                    | JERSEY            | VANAIR EUROPE AS      | S                 | D           | 4                 | 0        | 0                      | 75                         | 25        | 0                   | 0                | 0                      | 0                      | 6                       | 50                         | 19                  | 2                          |                          |
| <b>TOTAL GLOUCESTERSHIRE</b>       |                   |                       |                   |             | <b>8</b>          | <b>0</b> | <b>0</b>               | <b>88</b>                  | <b>13</b> | <b>0</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>75</b>                  | <b>13</b>           | <b>13</b>                  |                          |
| GOTEBORG (LANDVETTER)              |                   |                       |                   |             |                   |          |                        |                            |           |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC   | S                 | A           | 62                | 0        | 0                      | 56                         | 26        | 10                  | 8                | 0                      | 0                      | 21                      | 76                         | 11                  | 62                         |                          |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC   | S                 | D           | 62                | 0        | 0                      | 77                         | 11        | 5                   | 6                | 0                      | 0                      | 12                      | 81                         | 9                   | 62                         |                          |
|                                    | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | A           | 26                | 0        | 0                      | 73                         | 12        | 12                  | 4                | 0                      | 0                      | 17                      | 100                        | 1                   | 26                         |                          |
|                                    | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | D           | 26                | 0        | 0                      | 58                         | 23        | 15                  | 4                | 0                      | 0                      | 20                      | 100                        | 2                   | 26                         |                          |
|                                    | EDINBURGH         | RYANAIR               | S                 | A           | 9                 | 0        | 0                      | 67                         | 33        | 0                   | 0                | 0                      | 0                      | 9                       | 0                          | 0                   | 0                          |                          |
|                                    | EDINBURGH         | RYANAIR               | S                 | D           | 9                 | 0        | 0                      | 56                         | 33        | 11                  | 0                | 0                      | 0                      | 18                      | 0                          | 0                   | 0                          |                          |
|                                    | STANSTED          | RYANAIR               | S                 | A           | 62                | 0        | 0                      | 92                         | 3         | 3                   | 2                | 0                      | 0                      | 5                       | 0                          | 0                   | 0                          |                          |
|                                    | STANSTED          | RYANAIR               | S                 | D           | 62                | 0        | 0                      | 89                         | 8         | 2                   | 2                | 0                      | 0                      | 8                       | 0                          | 0                   | 0                          |                          |
|                                    | HEATHROW          | SAS                   | S                 | A           | 56                | 0        | 0                      | 89                         | 2         | 7                   | 2                | 0                      | 0                      | 9                       | 87                         | 7                   | 52                         |                          |
|                                    | HEATHROW          | SAS                   | S                 | D           | 56                | 0        | 0                      | 96                         | 2         | 0                   | 2                | 0                      | 0                      | 2                       | 94                         | 4                   | 52                         |                          |
| <b>TOTAL GOTEBORG (LANDVETTER)</b> |                   |                       |                   |             | <b>434</b>        | <b>2</b> | <b>0</b>               | <b>80</b>                  | <b>11</b> | <b>6</b>            | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>86</b>                  | <b>7</b>            | <b>7</b>                   |                          |
| GOTEBORG CITY                      |                   |                       |                   |             |                   |          |                        |                            |           |                     |                  |                        |                        |                         |                            |                     |                            |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: G

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|---|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|   |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|   |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| GRANADA                                     |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 14                | 0        | 0         | 79                         | 7             | 7             | 7                | 0                | 0                 | 18                   | 82            | 17                   | 17                 |  |
|   | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 14                | 0        | 0         | 86                         | 7             | 7             | 0                | 0                | 0                 | 7                    | 82            | 17                   | 17                 |  |
| <b>TOTAL GRANADA</b>                        |                   |                             |                |          | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>7</b>      | <b>7</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>82</b>     | <b>17</b>            | <b>17</b>          |  |
| GRAND CAYMAN                                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 17                | 0        | 0         | 88                         | 6             | 6             | 0                | 0                | 0                 | 5                    | 78            | 7                    | 18                 |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 17                | 0        | 0         | 76                         | 6             | 0             | 18               | 0                | 0                 | 24                   | 94            | 5                    | 18                 |  |
| <b>TOTAL GRAND CAYMAN</b>                   |                   |                             |                |          | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>6</b>      | <b>3</b>      | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>86</b>     | <b>6</b>             | <b>6</b>           |  |
| GRENADA                                     |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 5                    | 100           | 0                    | 9                  |  |
|   | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 4                    | 9                  |  |
|   | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 8                    | 78            | 7                    | 9                  |  |
|   | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 8                 | 0        | 0         | 88                         | 13            | 0             | 0                | 0                | 0                 | 5                    | 89            | 8                    | 9                  |  |
| <b>TOTAL GRENADA</b>                        |                   |                             |                |          | <b>35</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>9</b>      | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>92</b>     | <b>5</b>             | <b>5</b>           |  |
| GRONINGEN                                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | SOUTHEND          | STOBART AIR                 | S              | A        | 26                | 0        | 0         | 88                         | 4             | 0             | 8                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
|   | SOUTHEND          | STOBART AIR                 | S              | D        | 26                | 0        | 0         | 81                         | 8             | 0             | 12               | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |
| <b>TOTAL GRONINGEN</b>                      |                   |                             |                |          | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>6</b>      | <b>0</b>      | <b>10</b>        | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| GUANGZHOU BAIYUN INTER                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | CHINA SOUTHERN              | S              | A        | 31                | 0        | 0         | 61                         | 10            | 6             | 23               | 0                | 0                 | 31                   | 81            | 12                   | 26                 |  |
|   | HEATHROW          | CHINA SOUTHERN              | S              | D        | 31                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 92            | 36                   | 26                 |  |
| <b>TOTAL GUANGZHOU BAIYUN INTERNATIONAL</b> |                   |                             |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>5</b>      | <b>3</b>      | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>16</b>            | <b>87</b>     | <b>24</b>            | <b>24</b>          |  |
| GUERNSEY                                    |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | BRISTOL           | AURIGNY AIR SERVICES        | S              | A        | 28                | 0        | 2         | 86                         | 4             | 4             | 7                | 0                | 0                 | 11                   | 53            | 16                   | 30                 |  |
|   | BRISTOL           | AURIGNY AIR SERVICES        | S              | D        | 28                | 0        | 2         | 71                         | 14            | 7             | 7                | 0                | 0                 | 17                   | 70            | 13                   | 30                 |  |
|   | EAST MIDLAND      | AURIGNY AIR SERVICES        | S              | A        | 33                | 0        | 0         | 82                         | 12            | 3             | 0                | 3                | 0                 | 13                   | 87            | 7                    | 30                 |  |
|   | EAST MIDLAND      | AURIGNY AIR SERVICES        | S              | D        | 33                | 0        | 0         | 70                         | 18            | 9             | 0                | 3                | 0                 | 18                   | 80            | 18                   | 30                 |  |
|   | GATWICK           | AURIGNY AIR SERVICES        | S              | A        | 172               | 0        | 4         | 80                         | 6             | 3             | 8                | 3                | 0                 | 22                   | 83            | 12                   | 175                |  |
|   | GATWICK           | AURIGNY AIR SERVICES        | S              | D        | 173               | 0        | 6         | 65                         | 14            | 8             | 10               | 3                | 0                 | 27                   | 84            | 17                   | 176                |  |
|   | LONDON CITY       | AURIGNY AIR SERVICES        | S              | A        | 38                | 0        | 2         | 95                         | 5             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|   | LONDON CITY       | AURIGNY AIR SERVICES        | S              | D        | 38                | 0        | 3         | 84                         | 11            | 3             | 3                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|   | MANCHESTER        | AURIGNY AIR SERVICES        | S              | A        | 62                | 0        | 0         | 82                         | 11            | 3             | 2                | 2                | 0                 | 12                   | 74            | 14                   | 62                 |  |
|   | MANCHESTER        | AURIGNY AIR SERVICES        | S              | D        | 62                | 0        | 1         | 84                         | 8             | 3             | 3                | 2                | 0                 | 11                   | 69            | 14                   | 62                 |  |



ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: G

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE              | NUMBER OF FLIGHTS |             |               |            |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |
|-----------------------|-------------------|----------------------|-------------------|-------------|---------------|------------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |                      | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |            | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |                      |                   |             | Actual<br>(7) | Plan (8)   |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| GUERNSEY              |                   |                      |                   |             |               |            |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                       | SOUTHAMPTON       | AURIGNY AIR SERVICES | S                 | D           | 2             | 3          | 0         | 50                         | 0                   | 0                | 50                     | 0                      | 0                       | 47                         | 0                   | 0                          | 0                        |
|                       | STANSTED          | AURIGNY AIR SERVICES | S                 | A           | 28            | 0          | 0         | 82                         | 4                   | 7                | 4                      | 4                      | 0                       | 19                         | 67                  | 16                         | 27                       |
|                       | STANSTED          | AURIGNY AIR SERVICES | S                 | D           | 28            | 0          | 0         | 79                         | 7                   | 7                | 4                      | 4                      | 0                       | 18                         | 63                  | 19                         | 27                       |
|                       | JERSEY            | BLUE ISLANDS LIMITED | S                 | A           | 121           | 34         | 2         | 76                         | 9                   | 8                | 5                      | 2                      | 0                       | 18                         | 71                  | 15                         | 168                      |
|                       | JERSEY            | BLUE ISLANDS LIMITED | S                 | D           | 146           | 12         | 9         | 84                         | 6                   | 4                | 4                      | 1                      | 0                       | 12                         | 79                  | 14                         | 168                      |
|                       | SOUTHAMPTON       | BLUE ISLANDS LIMITED | S                 | A           | 74            | 37         | 5         | 85                         | 4                   | 5                | 5                      | 0                      | 0                       | 9                          | 90                  | 8                          | 79                       |
|                       | SOUTHAMPTON       | BLUE ISLANDS LIMITED | S                 | D           | 99            | 13         | 6         | 83                         | 5                   | 3                | 8                      | 1                      | 0                       | 13                         | 92                  | 7                          | 79                       |
|                       | BIRMINGHAM        | FLYBE LTD            | S                 | A           | 21            | 0          | 0         | 86                         | 5                   | 5                | 5                      | 0                      | 0                       | 10                         | 80                  | 5                          | 5                        |
|                       | BIRMINGHAM        | FLYBE LTD            | S                 | D           | 30            | 0          | 0         | 87                         | 13                  | 0                | 0                      | 0                      | 0                       | 8                          | 67                  | 24                         | 30                       |
|                       | EXETER            | FLYBE LTD            | S                 | A           | 6             | 21         | 1         | 67                         | 17                  | 0                | 17                     | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |
|                       | EXETER            | FLYBE LTD            | S                 | D           | 30            | 0          | 21        | 87                         | 0                   | 3                | 7                      | 3                      | 0                       | 14                         | 0                   | 0                          | 0                        |
|                       | SOUTHAMPTON       | FLYBE LTD            | S                 | A           | 35            | 0          | 1         | 77                         | 14                  | 3                | 3                      | 3                      | 0                       | 17                         | 79                  | 12                         | 115                      |
|                       | SOUTHAMPTON       | FLYBE LTD            | S                 | D           | 35            | 0          | 1         | 86                         | 3                   | 6                | 6                      | 0                      | 0                       | 13                         | 83                  | 8                          | 115                      |
| <b>TOTAL GUERNSEY</b> |                   |                      |                   |             | <b>1322</b>   | <b>122</b> | <b>67</b> | <b>80</b>                  | <b>8</b>            | <b>5</b>         | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>16</b>                  | <b>79</b>           | <b>13</b>                  | <b>13</b>                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: H

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|--------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                          |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                          |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| HAHN                     |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                          | EDINBURGH         | RYANAIR                     | S              | A        | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 7                    | 100           | 1                    | 14                 |  |
|                          | EDINBURGH         | RYANAIR                     | S              | D        | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 10                   | 86            | 4                    | 14                 |  |
|                          | STANSTED          | RYANAIR                     | S              | A        | 62                | 0        | 0         | 95                         | 5             | 0             | 0                | 0                | 3                 | 80                   | 9             | 71                   |                    |  |
|                          | STANSTED          | RYANAIR                     | S              | D        | 62                | 0        | 0         | 77                         | 19            | 3             | 0                | 0                | 9                 | 80                   | 17            | 71                   |                    |  |
| <b>TOTAL HAHN</b>        |                   |                             |                |          | <b>150</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>11</b>     | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>82</b>     | <b>12</b>            | <b>12</b>          |  |
| HALIFAX INT              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                          | HEATHROW          | AIR CANADA                  | S              | A        | 27                | 0        | 0         | 85                         | 11            | 0             | 4                | 0                | 0                 | 6                    | 92            | 7                    | 26                 |  |
|                          | HEATHROW          | AIR CANADA                  | S              | D        | 27                | 0        | 0         | 74                         | 19            | 4             | 4                | 0                | 0                 | 9                    | 80            | 9                    | 25                 |  |
| <b>TOTAL HALIFAX INT</b> |                   |                             |                |          | <b>54</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>15</b>     | <b>2</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>82</b>     | <b>13</b>            | <b>13</b>          |  |
| HAMBURG                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                          | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 21                | 0        | 0         | 81                         | 14            | 0             | 5                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |
|                          | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 21                | 0        | 0         | 81                         | 10            | 5             | 5                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |
|                          | BRISTOL           | BMI REGIONAL                | S              | A        | 26                | 0        | 0         | 73                         | 12            | 8             | 8                | 0                | 0                 | 17                   | 69            | 12                   | 42                 |  |
|                          | BRISTOL           | BMI REGIONAL                | S              | D        | 26                | 0        | 0         | 81                         | 4             | 8             | 8                | 0                | 0                 | 16                   | 79            | 11                   | 42                 |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 154               | 0        | 0         | 70                         | 14            | 3             | 12               | 1                | 0                 | 19                   | 84            | 8                    | 150                |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 154               | 0        | 0         | 81                         | 11            | 3             | 6                | 0                | 0                 | 10                   | 88            | 7                    | 150                |  |
|                          | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 19                | 0        | 0         | 84                         | 0             | 0             | 11               | 5                | 0                 | 20                   | 88            | 5                    | 17                 |  |
|                          | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 19                | 0        | 0         | 84                         | 0             | 0             | 11               | 5                | 0                 | 25                   | 88            | 5                    | 17                 |  |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 57                | 0        | 0         | 89                         | 7             | 2             | 0                | 2                | 0                 | 9                    | 81            | 14                   | 57                 |  |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 57                | 0        | 0         | 54                         | 30            | 12            | 2                | 2                | 0                 | 20                   | 54            | 20                   | 57                 |  |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 29                | 0        | 0         | 90                         | 0             | 10            | 0                | 0                | 0                 | 7                    | 69            | 17                   | 26                 |  |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 29                | 0        | 0         | 90                         | 3             | 7             | 0                | 0                | 0                 | 7                    | 65            | 18                   | 26                 |  |
|                          | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 24                | 0        | 0         | 67                         | 17            | 13            | 4                | 0                | 0                 | 15                   | 88            | 6                    | 26                 |  |
|                          | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 24                | 0        | 0         | 88                         | 4             | 4             | 4                | 0                | 0                 | 7                    | 88            | 6                    | 26                 |  |
|                          | BIRMINGHAM        | GERMANWINGS                 | S              | A        | 26                | 0        | 0         | 85                         | 4             | 12            | 0                | 0                | 0                 | 8                    | 81            | 7                    | 26                 |  |
|                          | BIRMINGHAM        | GERMANWINGS                 | S              | D        | 26                | 0        | 0         | 73                         | 15            | 4             | 8                | 0                | 0                 | 12                   | 85            | 8                    | 26                 |  |
|                          | HEATHROW          | GERMANWINGS                 | S              | A        | 81                | 0        | 1         | 62                         | 14            | 14            | 11               | 0                | 0                 | 21                   | 81            | 12                   | 83                 |  |
|                          | HEATHROW          | GERMANWINGS                 | S              | D        | 81                | 0        | 0         | 57                         | 19            | 15            | 10               | 0                | 0                 | 22                   | 75            | 13                   | 83                 |  |
|                          | MANCHESTER        | GERMANWINGS                 | S              | A        | 43                | 0        | 0         | 72                         | 14            | 9             | 5                | 0                | 0                 | 16                   | 92            | 10                   | 49                 |  |
|                          | MANCHESTER        | GERMANWINGS                 | S              | D        | 43                | 0        | 0         | 70                         | 14            | 12            | 5                | 0                | 0                 | 14                   | 92            | 15                   | 49                 |  |
|                          | BELFAST INTER     | JET2.COM LTD                | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |
|                          | LONDON CITY       | SUN AIR OF SCANDINAVIA      | S              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|                          | LONDON CITY       | SUN AIR OF SCANDINAVIA      | S              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: H

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                             |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                             |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| HAMBURG                     |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                             | SOUTHAMPTON       | VLM (BELGIUM)               | S              | A        | 17                | 0        | 0         | 65                         | 24            | 6             | 6                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |
|                             | SOUTHAMPTON       | VLM (BELGIUM)               | S              | D        | 17                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |
| <b>TOTAL HAMBURG</b>        |                   |                             |                |          | <b>1006</b>       | <b>2</b> | <b>1</b>  | <b>74</b>                  | <b>12</b>     | <b>7</b>      | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>81</b>     | <b>11</b>            | <b>11</b>          |
| HANOI                       |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                             | HEATHROW          | VIETNAM AIRLINES            | S              | A        | 7                 | 0        | 0         | 29                         | 57            | 0             | 14               | 0                | 0                 | 23                   | 0             | 0                    | 0                  |
|                             | HEATHROW          | VIETNAM AIRLINES            | S              | D        | 7                 | 0        | 0         | 71                         | 14            | 14            | 0                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |
| <b>TOTAL HANOI</b>          |                   |                             |                |          | <b>14</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>36</b>     | <b>7</b>      | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>18</b>            | <b>89</b>     | <b>4</b>             | <b>4</b>           |
| HANOVER                     |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                             | JERSEY            | AIR BERLIN                  | S              | A        | 5                 | 0        | 0         | 40                         | 40            | 20            | 0                | 0                | 0                 | 23                   | 40            | 13                   | 5                  |
|                             | JERSEY            | AIR BERLIN                  | S              | D        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 7                    | 100           | 5                    | 5                  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 92                | 0        | 0         | 74                         | 13            | 10            | 3                | 0                | 0                 | 13                   | 84            | 10                   | 93                 |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 92                | 0        | 0         | 87                         | 9             | 2             | 2                | 0                | 0                 | 7                    | 82            | 12                   | 93                 |
|                             | BIRMINGHAM        | DANISH AIR TRANSPORT        | C              | A        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                             | BIRMINGHAM        | DANISH AIR TRANSPORT        | C              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                             | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 31                | 0        | 0         | 87                         | 3             | 10            | 0                | 0                | 0                 | 6                    | 90            | 4                    | 40                 |
|                             | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 31                | 0        | 0         | 68                         | 19            | 13            | 0                | 0                | 0                 | 13                   | 70            | 17                   | 40                 |
|                             | MANCHESTER        | FLYBE LTD                   | S              | A        | 31                | 0        | 0         | 97                         | 0             | 0             | 3                | 0                | 0                 | 6                    | 97            | 1                    | 31                 |
|                             | MANCHESTER        | FLYBE LTD                   | S              | D        | 31                | 0        | 0         | 87                         | 10            | 0             | 3                | 0                | 0                 | 8                    | 71            | 12                   | 31                 |
|                             | STANSTED          | GERMANWINGS                 | S              | A        | 26                | 0        | 0         | 50                         | 23            | 15            | 12               | 0                | 0                 | 25                   | 77            | 19                   | 53                 |
|                             | STANSTED          | GERMANWINGS                 | S              | D        | 26                | 0        | 0         | 54                         | 19            | 12            | 15               | 0                | 0                 | 25                   | 81            | 17                   | 53                 |
| <b>TOTAL HANOVER</b>        |                   |                             |                |          | <b>388</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>     | <b>7</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>82</b>     | <b>12</b>            | <b>12</b>          |
| HASSI MESSAOUD              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                             | STANSTED          | TITAN AIRWAYS LTD           | C              | A        | 6                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 21                   | 0             | 0                    | 0                  |
|                             | STANSTED          | TITAN AIRWAYS LTD           | C              | D        | 6                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |
| <b>TOTAL HASSI MESSAOUD</b> |                   |                             |                |          | <b>12</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>0</b>      | <b>42</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>31</b>     | <b>35</b>            | <b>35</b>          |
| HAUGESUND                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                             | STANSTED          | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 78            | 32                   | 9                  |
|                             | STANSTED          | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 9                    | 78            | 7                    | 9                  |
| <b>TOTAL HAUGESUND</b>      |                   |                             |                |          | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>6</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>78</b>     | <b>20</b>            | <b>20</b>          |
| HAVANA                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 9                    | 56            | 19                   | 9                  |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 8                 | 0        | 0         | 63                         | 13            | 25            | 0                | 0                | 0                 | 16                   | 44            | 20                   | 9                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: H

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                       |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                       |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| HAVANA                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL HAVANA</b>   |                   |                             |                |          | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>18</b>     | <b>18</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>50</b>     | <b>19</b>            | <b>19</b>          |
| HAWARDEN              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | BRISTOL           | BMI REGIONAL                | C              | A        | 22                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 95            | 3                    | 19                 |
|                       | BRISTOL           | BMI REGIONAL                | C              | D        | 22                | 0        | 0         | 91                         | 0             | 0             | 5                | 5                | 0                 | 15                   | 89            | 5                    | 18                 |
| <b>TOTAL HAWARDEN</b> |                   |                             |                |          | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>0</b>      | <b>0</b>      | <b>2</b>         | <b>2</b>         | <b>0</b>          | <b>8</b>             | <b>92</b>     | <b>4</b>             | <b>4</b>           |
| HEATHROW              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | BELFAST CITY (    | AER LINGUS                  | S              | A        | 93                | 0        | 0         | 87                         | 5             | 5             | 2                | 0                | 0                 | 6                    | 90            | 6                    | 93                 |
|                       | BELFAST CITY (    | AER LINGUS                  | S              | D        | 93                | 0        | 0         | 86                         | 3             | 9             | 2                | 0                | 0                 | 8                    | 94            | 3                    | 93                 |
|                       | ABERDEEN          | BRITISH AIRWAYS PLC         | S              | A        | 241               | 0        | 0         | 71                         | 14            | 11            | 3                | 0                | 0                 | 14                   | 71            | 13                   | 245                |
|                       | ABERDEEN          | BRITISH AIRWAYS PLC         | S              | D        | 241               | 0        | 0         | 72                         | 14            | 10            | 5                | 0                | 0                 | 14                   | 81            | 10                   | 245                |
|                       | BELFAST CITY (    | BRITISH AIRWAYS PLC         | S              | A        | 184               | 0        | 1         | 60                         | 21            | 13            | 6                | 0                | 0                 | 19                   | 65            | 16                   | 181                |
|                       | BELFAST CITY (    | BRITISH AIRWAYS PLC         | S              | D        | 184               | 0        | 1         | 72                         | 9             | 11            | 8                | 0                | 0                 | 17                   | 75            | 11                   | 181                |
|                       | EDINBURGH         | BRITISH AIRWAYS PLC         | S              | A        | 327               | 0        | 0         | 60                         | 20            | 13            | 6                | 0                | 0                 | 20                   | 68            | 17                   | 339                |
|                       | EDINBURGH         | BRITISH AIRWAYS PLC         | S              | D        | 327               | 0        | 0         | 67                         | 15            | 12            | 6                | 0                | 0                 | 16                   | 79            | 11                   | 338                |
|                       | GLASGOW           | BRITISH AIRWAYS PLC         | S              | A        | 266               | 0        | 2         | 59                         | 20            | 14            | 8                | 0                | 0                 | 21                   | 67            | 17                   | 268                |
|                       | GLASGOW           | BRITISH AIRWAYS PLC         | S              | D        | 266               | 0        | 2         | 73                         | 12            | 11            | 4                | 0                | 0                 | 13                   | 81            | 12                   | 266                |
|                       | LEEDS BRADFO      | BRITISH AIRWAYS PLC         | S              | A        | 83                | 0        | 5         | 83                         | 6             | 8             | 2                | 0                | 0                 | 13                   | 82            | 10                   | 84                 |
|                       | LEEDS BRADFO      | BRITISH AIRWAYS PLC         | S              | D        | 83                | 0        | 5         | 81                         | 8             | 6             | 5                | 0                | 0                 | 11                   | 88            | 6                    | 84                 |
|                       | MANCHESTER        | BRITISH AIRWAYS PLC         | S              | A        | 233               | 0        | 0         | 48                         | 30            | 16            | 6                | 0                | 0                 | 22                   | 66            | 15                   | 264                |
|                       | MANCHESTER        | BRITISH AIRWAYS PLC         | S              | D        | 233               | 0        | 0         | 67                         | 10            | 14            | 9                | 0                | 0                 | 20                   | 86            | 7                    | 265                |
|                       | NEWCASTLE         | BRITISH AIRWAYS PLC         | S              | A        | 169               | 0        | 0         | 73                         | 15            | 5             | 7                | 0                | 0                 | 15                   | 76            | 13                   | 147                |
|                       | NEWCASTLE         | BRITISH AIRWAYS PLC         | S              | D        | 169               | 0        | 0         | 77                         | 11            | 5             | 6                | 0                | 1                 | 16                   | 82            | 12                   | 148                |
|                       | ABERDEEN          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 92                | 0        | 1         | 93                         | 3             | 1             | 2                | 0                | 0                 | 5                    | 89            | 7                    | 91                 |
|                       | ABERDEEN          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 93                | 0        | 0         | 87                         | 4             | 3             | 5                | 0                | 0                 | 9                    | 83            | 9                    | 92                 |
|                       | EDINBURGH         | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 186               | 1        | 0         | 90                         | 6             | 3             | 1                | 0                | 0                 | 5                    | 87            | 7                    | 186                |
|                       | EDINBURGH         | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 186               | 0        | 0         | 87                         | 5             | 5             | 2                | 0                | 0                 | 7                    | 92            | 5                    | 186                |
| <b>TOTAL HEATHROW</b> |                   |                             |                |          | <b>3750</b>       | <b>3</b> | <b>17</b> | <b>71</b>                  | <b>14</b>     | <b>10</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>78</b>     | <b>11</b>            | <b>11</b>          |
| HELSINKI              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 61                | 0        | 0         | 70                         | 8             | 15            | 7                | 0                | 0                 | 15                   | 74            | 15                   | 62                 |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 61                | 0        | 0         | 82                         | 7             | 10            | 2                | 0                | 0                 | 9                    | 85            | 10                   | 62                 |
|                       | HEATHROW          | FINNAIR                     | S              | A        | 154               | 0        | 0         | 73                         | 14            | 10            | 3                | 0                | 0                 | 11                   | 86            | 10                   | 153                |
|                       | HEATHROW          | FINNAIR                     | S              | D        | 154               | 0        | 0         | 87                         | 8             | 4             | 1                | 0                | 0                 | 6                    | 84            | 10                   | 154                |
|                       | MANCHESTER        | FINNAIR                     | S              | A        | 62                | 0        | 0         | 94                         | 5             | 2             | 0                | 0                | 0                 | 4                    | 90            | 4                    | 61                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: H

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |          |
|-----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|
|                       |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |
|                       |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED  |
| HELSINKI              | MANCHESTER        | FINNAIR                     | S                 | D           | 62                | 0        | 0                          | 89                  | 8                | 3                      | 0                      | 0                       | 0                          | 6                   | 90                         | 4                        | 60       |
|                       | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 57                | 0        | 0                          | 79                  | 12               | 5                      | 2                      | 2                       | 0                          | 14                  | 88                         | 4                        | 57       |
|                       | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 57                | 0        | 0                          | 58                  | 28               | 5                      | 7                      | 2                       | 0                          | 22                  | 84                         | 6                        | 57       |
| <b>TOTAL HELSINKI</b> |                   |                             |                   |             | <b>668</b>        | <b>2</b> | <b>0</b>                   | <b>79</b>           | <b>11</b>        | <b>7</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>85</b>                  | <b>9</b>                 | <b>9</b> |
| HERAKLION             | EXETER            | AEGEAN AIRLINES             | C                 | D           | 2                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0        |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 18                | 0        | 0                          | 67                  | 22               | 11                     | 0                      | 0                       | 0                          | 15                  | 0                          | 0                        | 0        |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 18                | 0        | 0                          | 72                  | 22               | 6                      | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0        |
|                       | MANCHESTER        | CONDOR                      | S                 | A           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0        |
|                       | MANCHESTER        | CONDOR                      | S                 | D           | 5                 | 0        | 0                          | 60                  | 40               | 0                      | 0                      | 0                       | 0                          | 16                  | 0                          | 0                        | 0        |
|                       | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0                          | 89                  | 0                | 11                     | 0                      | 0                       | 0                          | 7                   | 89                         | 10                       | 9        |
|                       | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 89                         | 9                        | 9        |
|                       | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 1                        | 9        |
|                       | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 11                  | 100                        | 2                        | 9        |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0        | 0                          | 66                  | 19               | 8                      | 5                      | 2                       | 0                          | 19                  | 86                         | 8                        | 57       |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 0                          | 63                  | 24               | 8                      | 3                      | 2                       | 0                          | 20                  | 86                         | 7                        | 57       |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 0                          | 6                   | 67                         | 15                       | 9        |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 0                          | 6                   | 78                         | 13                       | 9        |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 13                | 0        | 0                          | 85                  | 0                | 8                      | 8                      | 0                       | 0                          | 12                  | 79                         | 9                        | 14       |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0        | 0                          | 85                  | 0                | 8                      | 8                      | 0                       | 0                          | 12                  | 86                         | 3                        | 14       |
|                       | MANCHESTER        | ENTER AIR                   | C                 | D           | 2                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0        |
|                       | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT   | C                 | A           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 0                          | 97                       | 2        |
|                       | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT   | C                 | D           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 67                         | 63                       | 3        |
|                       | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0                          | 83                  | 17               | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 0                        | 6        |
|                       | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 7                        | 6        |
|                       | GLASGOW           | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0                          | 67                  | 17               | 17                     | 0                      | 0                       | 0                          | 13                  | 86                         | 10                       | 7        |
|                       | GLASGOW           | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0                          | 83                  | 17               | 0                      | 0                      | 0                       | 0                          | 9                   | 71                         | 14                       | 7        |
|                       | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 11                | 0        | 0                          | 91                  | 9                | 0                      | 0                      | 0                       | 0                          | 3                   | 90                         | 7                        | 10       |
|                       | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 11                | 0        | 0                          | 91                  | 0                | 9                      | 0                      | 0                       | 0                          | 6                   | 70                         | 11                       | 10       |
|                       | MANCHESTER        | JET2.COM LTD                | S                 | A           | 11                | 0        | 0                          | 91                  | 0                | 0                      | 9                      | 0                       | 0                          | 9                   | 90                         | 2                        | 10       |
|                       | MANCHESTER        | JET2.COM LTD                | S                 | D           | 11                | 0        | 0                          | 73                  | 18               | 0                      | 9                      | 0                       | 0                          | 19                  | 90                         | 4                        | 10       |
|                       | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 0                        | 4        |
|                       | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 3                        | 4        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: H

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| HERAKLION            |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S                 | A           | 7                 | 0        | 0                          | 86                  | 0                | 14                     | 0                      | 0                       | 0                          | 6                   | 100                        | 0                        | 9       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES         | S                 | D           | 7                 | 0        | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 4                   | 89                         | 10                       | 9       |           |
|                      | GATWICK           | SMALL PLANET AIRLINES    | C                 | D           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0       |           |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 4       |           |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 100                        | 2                        | 4       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 7                 | 0        | 0                          | 57                  | 29               | 14                     | 0                      | 0                       | 0                          | 13                  | 71                         | 58                       | 7       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 7                 | 0        | 0                          | 86                  | 0                | 14                     | 0                      | 0                       | 0                          | 11                  | 57                         | 68                       | 7       |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 5                        | 3       |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 5                   | 50                         | 14                       | 4       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 10                | 0        | 0                          | 60                  | 20               | 20                     | 0                      | 0                       | 0                          | 16                  | 75                         | 53                       | 8       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0                          | 44                  | 22               | 22                     | 11                     | 0                       | 0                          | 22                  | 67                         | 55                       | 9       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 75                  | 0                | 0                      | 25                     | 0                       | 0                          | 19                  | 80                         | 4                        | 5       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 60                  | 40               | 0                      | 0                      | 0                       | 0                          | 15                  | 80                         | 12                       | 5       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 25                  | 25               | 50                     | 0                      | 0                       | 0                          | 28                  | 63                         | 45                       | 8       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 50                         | 49                       | 10      |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 5                   | 83                         | 5                        | 6       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 6                 | 0        | 0                          | 50                  | 17               | 33                     | 0                      | 0                       | 0                          | 16                  | 67                         | 18                       | 6       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 2                        | 4       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | D           | 6                 | 0        | 0                          | 83                  | 17               | 0                      | 0                      | 0                       | 0                          | 9                   | 100                        | 2                        | 5       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 67                         | 12                       | 3       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 10                  | 75                         | 9                        | 4       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 80                         | 11                       | 5       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | D           | 6                 | 0        | 0                          | 83                  | 17               | 0                      | 0                      | 0                       | 0                          | 11                  | 67                         | 19                       | 6       |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 14                | 0        | 0                          | 93                  | 0                | 0                      | 7                      | 0                       | 0                          | 6                   | 77                         | 9                        | 13      |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 15                | 0        | 0                          | 87                  | 7                | 0                      | 7                      | 0                       | 0                          | 13                  | 73                         | 11                       | 15      |           |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 33                         | 43                       | 3       |           |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 50                         | 37                       | 4       |           |
|                      | LEEDS BRADFO      | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |
|                      | LEEDS BRADFO      | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0       |           |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 3       |           |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 5                   | 75                         | 17                       | 4       |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | A           | 14                | 0        | 0                          | 64                  | 21               | 14                     | 0                      | 0                       | 0                          | 17                  | 46                         | 24                       | 13      |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | D           | 15                | 0        | 0                          | 67                  | 27               | 7                      | 0                      | 0                       | 0                          | 12                  | 60                         | 19                       | 15      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: H

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |
|---------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                       |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                       |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| HERAKLION                             | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 67                   | 15                 | 3         |
|                                       | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 12            | 75                   | 17                 | 4         |
|                                       | STANSTED          | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 40                   | 12                 | 5         |
|                                       | STANSTED          | THOMSON AIRWAYS LTD         | C              | D        | 6                 | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 4             | 67                   | 14                 | 6         |
| <b>TOTAL HERAKLION</b>                |                   |                             |                |          | <b>560</b>        | <b>0</b> | <b>0</b>                   | <b>76</b>     | <b>15</b>     | <b>6</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>79</b>            | <b>14</b>          | <b>14</b> |
| HO CHI MINH CITY                      | HEATHROW          | VIETNAM AIRLINES            | S              | A        | 8                 | 0        | 0                          | 63            | 0             | 38               | 0                | 0                 | 0                    | 19            | 0                    | 0                  | 0         |
|                                       | HEATHROW          | VIETNAM AIRLINES            | S              | D        | 8                 | 0        | 0                          | 75            | 13            | 13               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |
| <b>TOTAL HO CHI MINH CITY</b>         |                   |                             |                |          | <b>16</b>         | <b>0</b> | <b>0</b>                   | <b>69</b>     | <b>6</b>      | <b>25</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>79</b>            | <b>9</b>           | <b>9</b>  |
| HOLGUIN (FRANK PAIS)                  | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 60                   | 58                 | 5         |
|                                       | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 15            | 50                   | 56                 | 4         |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 2                    | 5                  | 5         |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 13            | 50                   | 33                 | 4         |
| <b>TOTAL HOLGUIN (FRANK PAIS)</b>     |                   |                             |                |          | <b>23</b>         | <b>0</b> | <b>0</b>                   | <b>87</b>     | <b>9</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>67</b>            | <b>36</b>          | <b>36</b> |
| HONG KONG (CHEK LAP KOK)              | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 62                | 0        | 0                          | 65            | 16            | 8                | 8                | 3                 | 0                    | 26            | 63                   | 34                 | 62        |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 62                | 0        | 0                          | 79            | 13            | 8                | 0                | 0                 | 0                    | 8             | 68                   | 14                 | 62        |
|                                       | HEATHROW          | CATHAY PACIFIC AIRWAYS      | S              | A        | 139               | 0        | 0                          | 26            | 17            | 35               | 18               | 4                 | 1                    | 48            | 35                   | 40                 | 147       |
|                                       | HEATHROW          | CATHAY PACIFIC AIRWAYS      | S              | D        | 139               | 0        | 0                          | 65            | 21            | 12               | 3                | 0                 | 0                    | 15            | 71                   | 23                 | 147       |
|                                       | MANCHESTER        | CATHAY PACIFIC AIRWAYS      | S              | A        | 17                | 0        | 0                          | 65            | 6             | 18               | 6                | 6                 | 0                    | 32            | 0                    | 0                  | 0         |
|                                       | MANCHESTER        | CATHAY PACIFIC AIRWAYS      | S              | D        | 17                | 0        | 0                          | 82            | 12            | 0                | 6                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0                          | 65            | 16            | 6                | 10               | 3                 | 0                    | 24            | 80                   | 18                 | 25        |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0                          | 94            | 3             | 3                | 0                | 0                 | 0                    | 4             | 100                  | 1                  | 28        |
| <b>TOTAL HONG KONG (CHEK LAP KOK)</b> |                   |                             |                |          | <b>498</b>        | <b>0</b> | <b>0</b>                   | <b>58</b>     | <b>16</b>     | <b>16</b>        | <b>8</b>         | <b>2</b>          | <b>0</b>             | <b>25</b>     | <b>60</b>            | <b>27</b>          | <b>27</b> |
| HOUSTON                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 62                | 0        | 0                          | 77            | 11            | 5                | 6                | 0                 | 0                    | 14            | 53                   | 19                 | 62        |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 62                | 0        | 0                          | 84            | 6             | 6                | 3                | 0                 | 0                    | 11            | 69                   | 14                 | 62        |
|                                       | HEATHROW          | UNITED AIRLINES             | S              | A        | 91                | 0        | 1                          | 70            | 3             | 12               | 11               | 3                 | 0                    | 29            | 59                   | 20                 | 93        |
|                                       | HEATHROW          | UNITED AIRLINES             | S              | D        | 88                | 0        | 3                          | 78            | 8             | 6                | 7                | 0                 | 1                    | 16            | 66                   | 21                 | 92        |
| <b>TOTAL HOUSTON</b>                  |                   |                             |                |          | <b>303</b>        | <b>0</b> | <b>4</b>                   | <b>77</b>     | <b>7</b>      | <b>8</b>         | <b>7</b>         | <b>1</b>          | <b>0</b>             | <b>18</b>     | <b>62</b>            | <b>19</b>          | <b>19</b> |
| HUMBERSIDE                            |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: H

| ORIGIN / DESTINATION                    | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|---|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|   |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|   |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| HUMBERSIDE                              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | ABERDEEN          | EASTERN AIRWAYS             | S              | A        | 74                | 0        | 2         | 88                         | 5             | 3             | 4                | 0                | 0                 | 8                    | 70            | 17                   | 79                 |  |
|   | ABERDEEN          | EASTERN AIRWAYS             | S              | D        | 76                | 0        | 1         | 88                         | 5             | 3             | 4                | 0                | 0                 | 8                    | 80            | 10                   | 79                 |  |
|   | JERSEY            | FLYBE LTD                   | S              | A        | 5                 | 0        | 0         | 40                         | 40            | 0             | 20               | 0                | 0                 | 40                   | 100           | 2                    | 5                  |  |
|   | JERSEY            | FLYBE LTD                   | S              | D        | 5                 | 0        | 0         | 40                         | 40            | 0             | 20               | 0                | 0                 | 48                   | 80            | 11                   | 5                  |  |
| <b>TOTAL HUMBERSIDE</b>                 |                   |                             |                |          | <b>160</b>        | <b>3</b> | <b>3</b>  | <b>85</b>                  | <b>8</b>      | <b>3</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>76</b>     | <b>13</b>            | <b>13</b>          |  |
| HURGHADA                                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0         | 56                         | 22            | 11            | 11               | 0                | 0                 | 22                   | 89            | 9                    | 9                  |  |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0         | 33                         | 56            | 11            | 0                | 0                | 0                 | 21                   | 56            | 26                   | 9                  |  |
|   | BIRMINGHAM        | MONARCH AIRLINES            | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 80            | 6                    | 5                  |  |
|   | BIRMINGHAM        | MONARCH AIRLINES            | S              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 80            | 8                    | 5                  |  |
|   | GATWICK           | MONARCH AIRLINES            | S              | A        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 12                   | 56            | 24                   | 9                  |  |
|   | GATWICK           | MONARCH AIRLINES            | S              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 78            | 14                   | 9                  |  |
|   | MANCHESTER        | MONARCH AIRLINES            | S              | A        | 9                 | 0        | 0         | 11                         | 44            | 44            | 0                | 0                | 0                 | 33                   | 67            | 11                   | 9                  |  |
|   | MANCHESTER        | MONARCH AIRLINES            | S              | D        | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 17                   | 67            | 15                   | 9                  |  |
|   | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 9                 | 0        | 0         | 56                         | 11            | 33            | 0                | 0                | 0                 | 20                   | 89            | 6                    | 9                  |  |
|   | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 9                 | 0        | 0         | 56                         | 22            | 22            | 0                | 0                | 0                 | 17                   | 78            | 15                   | 9                  |  |
|   | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 8                    | 78            | 21                   | 9                  |  |
|   | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 9                 | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 11                   | 56            | 36                   | 9                  |  |
|   | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|   | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |  |
|   | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 6                    | 4                  |  |
|   | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 75            | 9                    | 4                  |  |
|   | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 9                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 10                   | 67            | 20                   | 9                  |  |
|   | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 6                    | 78            | 9                    | 9                  |  |
|   | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 10                   | 20            | 22                   | 5                  |  |
|   | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 7                    | 60            | 19                   | 5                  |  |
| <b>TOTAL HURGHADA</b>                   |                   |                             |                |          | <b>132</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>20</b>     | <b>10</b>     | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>71</b>     | <b>16</b>            | <b>16</b>          |  |
| HYDERABAD ( RAJIV GHANDI )              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0        | 0         | 61                         | 13            | 23            | 3                | 0                | 0                 | 18                   | 38            | 42                   | 29                 |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0         | 48                         | 32            | 10            | 10               | 0                | 0                 | 25                   | 32            | 38                   | 31                 |  |
| <b>TOTAL HYDERABAD ( RAJIV GHANDI )</b> |                   |                             |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>55</b>                  | <b>23</b>     | <b>16</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>22</b>            | <b>35</b>     | <b>40</b>            | <b>40</b>          |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: I

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| IASI                 | LUTON             | TAROM                       | S              | A        | 9                 | 0        | 0         | 56                         | 11            | 22            | 11               | 0                | 0                 | 23                   | 89            | 5                    | 9                  |
|                      | LUTON             | TAROM                       | S              | D        | 9                 | 0        | 0         | 44                         | 11            | 33            | 11               | 0                | 0                 | 31                   | 89            | 8                    | 9                  |
| <b>TOTAL IASI</b>    |                   |                             |                |          | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>11</b>     | <b>28</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>27</b>            | <b>89</b>     | <b>7</b>             | <b>7</b>           |
| IBIZA                | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 41                | 0        | 0         | 88                         | 7             | 2             | 2                | 0                | 0                 | 7                    | 68            | 16                   | 34                 |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 43                | 0        | 0         | 88                         | 5             | 7             | 0                | 0                | 0                 | 6                    | 85            | 7                    | 34                 |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 24                | 0        | 0         | 79                         | 17            | 0             | 0                | 4                | 0                 | 16                   | 29            | 32                   | 7                  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 25                | 0        | 0         | 88                         | 12            | 0             | 0                | 0                | 0                 | 8                    | 50            | 25                   | 8                  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 18                | 0        | 0         | 39                         | 44            | 11            | 6                | 0                | 0                 | 20                   | 61            | 24                   | 18                 |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 18                | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 6                    | 89            | 6                    | 18                 |
|                      | MANCHESTER        | CONDOR                      | S              | A        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 14                   | 80            | 6                    | 5                  |
|                      | MANCHESTER        | CONDOR                      | S              | D        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 16                   | 80            | 12                   | 5                  |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 24                   | 100           | 0                    | 1                  |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 19                   | 100           | 3                    | 2                  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 2                  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 8                    | 100           | 6                    | 3                  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 23                | 0        | 0         | 39                         | 30            | 13            | 17               | 0                | 0                 | 36                   | 79            | 15                   | 24                 |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 24                | 0        | 0         | 38                         | 21            | 29            | 13               | 0                | 0                 | 33                   | 76            | 16                   | 25                 |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0         | 78                         | 17            | 6             | 0                | 0                | 0                 | 7                    | 47            | 24                   | 19                 |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 9                    | 55            | 22                   | 20                 |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | A        | 7                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | D        | 7                 | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 35                | 0        | 0         | 94                         | 3             | 0             | 3                | 0                | 0                 | 7                    | 79            | 14                   | 38                 |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 36                | 0        | 0         | 86                         | 8             | 3             | 3                | 0                | 0                 | 6                    | 82            | 10                   | 39                 |
|                      | BELFAST INTER     | JET2.COM LTD                | S              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 17                   | 100           | 6                    | 3                  |
|                      | BELFAST INTER     | JET2.COM LTD                | S              | D        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 10                   | 100           | 0                    | 3                  |
|                      | EAST MIDLAND      | JET2.COM LTD                | S              | A        | 15                | 0        | 0         | 60                         | 13            | 13            | 13               | 0                | 0                 | 21                   | 20            | 31                   | 10                 |
|                      | EAST MIDLAND      | JET2.COM LTD                | S              | D        | 15                | 0        | 0         | 80                         | 7             | 0             | 13               | 0                | 0                 | 14                   | 70            | 14                   | 10                 |
|                      | EDINBURGH         | JET2.COM LTD                | S              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 20                   | 100           | 5                    | 3                  |
|                      | EDINBURGH         | JET2.COM LTD                | S              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 10                   | 100           | 2                    | 3                  |
|                      | GLASGOW           | JET2.COM LTD                | S              | A        | 9                 | 0        | 0         | 44                         | 44            | 0             | 0                | 11               | 0                 | 37                   | 64            | 18                   | 11                 |
|                      | GLASGOW           | JET2.COM LTD                | S              | D        | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 11                   | 82            | 8                    | 11                 |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 19                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 84            | 9                    | 25                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: I

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                            | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |         |           |
|----------------------|-------------------|------------------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                                    |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                                    |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| IBIZA                |                   |                                    |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                       | S                 | D           | 19                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 68                         | 13                       | 25      |           |
|                      | MANCHESTER        | JET2.COM LTD                       | S                 | A           | 20                | 0        | 0                          | 90                  | 10               | 0                      | 0                      | 0                       | 0                          | 4                   | 80                         | 12                       | 25      |           |
|                      | MANCHESTER        | JET2.COM LTD                       | S                 | D           | 20                | 0        | 0                          | 85                  | 10               | 5                      | 0                      | 0                       | 0                          | 7                   | 88                         | 10                       | 25      |           |
|                      | NEWCASTLE         | JET2.COM LTD                       | S                 | A           | 15                | 0        | 0                          | 73                  | 7                | 20                     | 0                      | 0                       | 0                          | 13                  | 71                         | 11                       | 17      |           |
|                      | NEWCASTLE         | JET2.COM LTD                       | S                 | D           | 15                | 0        | 0                          | 73                  | 7                | 13                     | 7                      | 0                       | 0                          | 15                  | 83                         | 8                        | 18      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES                   | S                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 9       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES                   | S                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 80                         | 7                        | 10      |           |
|                      | GATWICK           | MONARCH AIRLINES                   | S                 | A           | 15                | 0        | 0                          | 93                  | 7                | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 1                        | 7       |           |
|                      | GATWICK           | MONARCH AIRLINES                   | S                 | D           | 16                | 0        | 0                          | 81                  | 19               | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 3                        | 8       |           |
|                      | MANCHESTER        | MONARCH AIRLINES                   | S                 | A           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 86                         | 16                       | 7       |           |
|                      | MANCHESTER        | MONARCH AIRLINES                   | S                 | D           | 6                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 88                         | 19                       | 8       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE              | S                 | A           | 5                 | 0        | 1                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 3                        | 9       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE              | C                 | A           | 5                 | 0        | 0                          | 60                  | 0                | 40                     | 0                      | 0                       | 0                          | 21                  | 40                         | 17                       | 5       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE              | S                 | D           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 1                        | 9       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE              | C                 | D           | 6                 | 0        | 0                          | 83                  | 0                | 17                     | 0                      | 0                       | 0                          | 12                  | 83                         | 7                        | 6       |           |
|                      | BIRMINGHAM        | RYANAIR                            | S                 | A           | 9                 | 0        | 0                          | 89                  | 0                | 0                      | 0                      | 11                      | 0                          | 30                  | 85                         | 5                        | 13      |           |
|                      | BIRMINGHAM        | RYANAIR                            | S                 | D           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 5                   | 92                         | 5                        | 13      |           |
|                      | EAST MIDLAND      | RYANAIR                            | S                 | A           | 13                | 0        | 0                          | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 2                   | 58                         | 25                       | 19      |           |
|                      | EAST MIDLAND      | RYANAIR                            | S                 | D           | 13                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 74                         | 18                       | 19      |           |
|                      | LEEDS BRADFO      | RYANAIR                            | S                 | A           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 0                          | 8                   | 78                         | 8                        | 9       |           |
|                      | LEEDS BRADFO      | RYANAIR                            | S                 | D           | 9                 | 0        | 0                          | 67                  | 11               | 22                     | 0                      | 0                       | 0                          | 16                  | 89                         | 4                        | 9       |           |
|                      | LIVERPOOL (JO     | RYANAIR                            | S                 | A           | 13                | 0        | 0                          | 62                  | 15               | 0                      | 23                     | 0                       | 0                          | 32                  | 64                         | 12                       | 14      |           |
|                      | LIVERPOOL (JO     | RYANAIR                            | S                 | D           | 13                | 0        | 0                          | 77                  | 8                | 8                      | 8                      | 0                       | 0                          | 19                  | 79                         | 11                       | 14      |           |
|                      | MANCHESTER        | RYANAIR                            | S                 | A           | 17                | 0        | 0                          | 59                  | 24               | 18                     | 0                      | 0                       | 0                          | 16                  | 50                         | 29                       | 18      |           |
|                      | MANCHESTER        | RYANAIR                            | S                 | D           | 17                | 0        | 0                          | 59                  | 35               | 6                      | 0                      | 0                       | 0                          | 13                  | 83                         | 18                       | 18      |           |
|                      | STANSTED          | RYANAIR                            | S                 | A           | 40                | 0        | 0                          | 80                  | 10               | 8                      | 0                      | 3                       | 0                          | 13                  | 59                         | 31                       | 37      |           |
|                      | STANSTED          | RYANAIR                            | S                 | D           | 40                | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 84                         | 11                       | 37      |           |
|                      | BIRMINGHAM        | STRATEGIC AIRLINES<br>(LUXEMBOURG) | C                 | A           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |
|                      | BIRMINGHAM        | STRATEGIC AIRLINES<br>(LUXEMBOURG) | C                 | D           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0       |           |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD           | C                 | A           | 4                 | 0        | 0                          | 75                  | 0                | 25                     | 0                      | 0                       | 0                          | 13                  | 100                        | 7                        | 3       |           |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD           | C                 | D           | 5                 | 0        | 0                          | 60                  | 20               | 0                      | 20                     | 0                       | 0                          | 18                  | 100                        | 6                        | 4       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD           | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 75                         | 42                       | 4       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: I

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |            |          |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|----------|
|                      |                   |                          |                |          | MATCHED           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |          |
|                      |                   |                          |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | Actual (7) | Plan (8) |
| IBIZA                |                   |                          |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |          |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 75                   | 51                 | 4          |          |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C              | A        | 3                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 2                  | 2          |          |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C              | D        | 3                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 5                    | 100           | 5                    | 2                  | 2          |          |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C              | A        | 3                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 3                  | 3          |          |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C              | D        | 3                 | 0         | 0                          | 67            | 33            | 0                | 0                | 0                 | 11                   | 67            | 10                   | 3                  | 3          |          |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C              | A        | 3                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 67            | 6                    | 3                  | 3          |          |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 75            | 12                   | 4                  | 4          |          |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 6                 | 0         | 0                          | 83            | 0             | 17               | 0                | 0                 | 11                   | 67            | 19                   | 6                  | 6          |          |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 6                 | 0         | 0                          | 67            | 33            | 0                | 0                | 0                 | 8                    | 86            | 14                   | 7                  | 7          |          |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0         | 0                          | 80            | 20            | 0                | 0                | 0                 | 8                    | 100           | 2                    | 5                  | 5          |          |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0         | 0                          | 60            | 20            | 20               | 0                | 0                 | 16                   | 100           | 3                    | 5                  | 5          |          |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 80            | 5                    | 5                  | 5          |          |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 80            | 9                    | 5                  | 5          |          |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 6                 | 0         | 0                          | 83            | 0             | 0                | 17               | 0                 | 30                   | 83            | 6                    | 6                  | 6          |          |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 6                 | 0         | 0                          | 83            | 0             | 17               | 0                | 0                 | 14                   | 67            | 16                   | 6                  | 6          |          |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | A        | 9                 | 0         | 0                          | 78            | 0             | 22               | 0                | 0                 | 11                   | 91            | 3                    | 11                 | 11         |          |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | D        | 11                | 0         | 0                          | 73            | 18            | 0                | 9                | 0                 | 13                   | 85            | 8                    | 13                 | 13         |          |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 6                    | 3                  | 3          |          |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 100           | 4                    | 4                  | 4          |          |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | A        | 6                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 50            | 31                   | 10                 | 10         |          |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | D        | 8                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 9                    | 67            | 15                   | 12                 | 12         |          |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0         | 0                          | 71            | 29            | 0                | 0                | 0                 | 10                   | 100           | 4                    | 7                  | 7          |          |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | D        | 10                | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 90            | 5                    | 10                 | 10         |          |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0         | 0                          | 80            | 20            | 0                | 0                | 0                 | 7                    | 100           | 0                    | 5                  | 5          |          |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | D        | 6                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 6                  | 6          |          |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C              | A        | 8                 | 0         | 0                          | 75            | 13            | 13               | 0                | 0                 | 13                   | 86            | 9                    | 7                  | 7          |          |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C              | D        | 11                | 0         | 0                          | 82            | 18            | 0                | 0                | 0                 | 7                    | 100           | 5                    | 11                 | 11         |          |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 100           | 1                    | 3                  | 3          |          |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 9                    | 100           | 5                    | 4                  | 4          |          |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0         | 0                          | 67            | 33            | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  | 0          |          |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  | 0          |          |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C              | A        | 10                | 0         | 0                          | 60            | 30            | 10               | 0                | 0                 | 15                   | 83            | 15                   | 12                 | 12         |          |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C              | D        | 14                | 0         | 0                          | 64            | 29            | 7                | 0                | 0                 | 11                   | 82            | 12                   | 17                 | 17         |          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: I

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE      | CHARTER/ SCHED              | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |         |
|----------------------------------|-------------------|--------------|-----------------------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                                  |                   |              |                             |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                                  |                   |              |                             |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| IBIZA                            |                   | GLASGOW      | THOMSON AIRWAYS LTD         | C A      | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 86                   | 7                  | 7       |
|                                  |                   | GLASGOW      | THOMSON AIRWAYS LTD         | C D      | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 9             | 78                   | 11                 | 9       |
|                                  |                   | LEEDS BRADFO | THOMSON AIRWAYS LTD         | C A      | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 17                 | 4       |
|                                  |                   | LEEDS BRADFO | THOMSON AIRWAYS LTD         | C D      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 6                    | 40            | 35                   | 5                  |         |
|                                  |                   | LUTON        | THOMSON AIRWAYS LTD         | C A      | 7                 | 0        | 0                          | 71            | 29            | 0                | 0                | 0                 | 11                   | 50            | 13                   | 6                  |         |
|                                  |                   | LUTON        | THOMSON AIRWAYS LTD         | C D      | 9                 | 0        | 0                          | 33            | 56            | 11               | 0                | 0                 | 20                   | 86            | 8                    | 7                  |         |
|                                  |                   | MANCHESTER   | THOMSON AIRWAYS LTD         | C A      | 17                | 0        | 0                          | 47            | 47            | 6                | 0                | 0                 | 15                   | 78            | 39                   | 18                 |         |
|                                  |                   | MANCHESTER   | THOMSON AIRWAYS LTD         | C D      | 22                | 0        | 0                          | 68            | 23            | 9                | 0                | 0                 | 13                   | 70            | 37                   | 23                 |         |
|                                  |                   | NEWCASTLE    | THOMSON AIRWAYS LTD         | C A      | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 10                   | 78            | 5                    | 9                  |         |
|                                  |                   | NEWCASTLE    | THOMSON AIRWAYS LTD         | C D      | 11                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 7                    | 91            | 6                    | 11                 |         |
|                                  |                   | STANSTED     | THOMSON AIRWAYS LTD         | C A      | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 75            | 16                   | 4                  |         |
|                                  |                   | STANSTED     | THOMSON AIRWAYS LTD         | C D      | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 3                    | 83            | 4                    | 6                  |         |
| <b>TOTAL IBIZA</b>               |                   |              |                             |          | <b>1126</b>       | <b>2</b> | <b>1</b>                   | <b>79</b>     | <b>13</b>     | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>11</b>            | <b>78</b>     | <b>14</b>            | <b>14</b>          |         |
| ILHA DO SAL C.VERDE              |                   | GATWICK      | GERMANIA FLUGGESELLSCHAFT   | C A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |         |
|                                  |                   | GATWICK      | GERMANIA FLUGGESELLSCHAFT   | C D      | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |         |
|                                  |                   | GATWICK      | HI FLY                      | C A      | 3                 | 0        | 0                          | 33            | 33            | 0                | 0                | 33                | 544                  | 0             | 0                    | 0                  |         |
|                                  |                   | GATWICK      | HI FLY                      | C D      | 3                 | 0        | 0                          | 0             | 33            | 0                | 33               | 0                 | 204                  | 0             | 0                    | 0                  |         |
|                                  |                   | BIRMINGHAM   | THOMSON AIRWAYS LTD         | S A      | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 17                   | 0             | 0                    | 0                  |         |
|                                  |                   | BIRMINGHAM   | THOMSON AIRWAYS LTD         | S D      | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 28                   | 0             | 0                    | 0                  |         |
|                                  |                   | GATWICK      | THOMSON AIRWAYS LTD         | S A      | 8                 | 0        | 0                          | 75            | 0             | 13               | 13               | 0                 | 16                   | 33            | 32                   | 9                  |         |
|                                  |                   | GATWICK      | THOMSON AIRWAYS LTD         | S D      | 8                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 15                   | 44            | 36                   | 9                  |         |
|                                  |                   | MANCHESTER   | THOMSON AIRWAYS LTD         | S A      | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 40            | 18                   | 5                  |         |
|                                  |                   | MANCHESTER   | THOMSON AIRWAYS LTD         | S D      | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 12                   | 75            | 11                   | 4                  |         |
| <b>TOTAL ILHA DO SAL C.VERDE</b> |                   |              |                             |          | <b>47</b>         | <b>0</b> | <b>0</b>                   | <b>70</b>     | <b>11</b>     | <b>9</b>         | <b>6</b>         | <b>0</b>          | <b>4</b>             | <b>59</b>     | <b>44</b>            | <b>27</b>          |         |
| INNSBRUCK                        |                   | EDINBURGH    | AUSTRIAN AIRLINES           | C D      | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |         |
|                                  |                   | BIRMINGHAM   | DENIM AIR                   | C D      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |         |
|                                  |                   | MANCHESTER   | DENIM AIR                   | C D      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |         |
|                                  |                   | GATWICK      | EASYJET AIRLINE COMPANY LTD | S A      | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 7                    | 89            | 6                    | 9                  |         |
|                                  |                   | GATWICK      | EASYJET AIRLINE COMPANY LTD | S D      | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 6                    | 89            | 7                    | 9                  |         |
|                                  |                   | MANCHESTER   | FLYBE LTD                   | C D      | 2                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 72                   | 80            | 8                    | 5                  |         |
|                                  |                   | GATWICK      | THOMSON AIRWAYS LTD         | C A      | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 50            | 36                   | 2                  |         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: I

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| INNSBRUCK                        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 0             | 51                   | 2                  |  |
|                                  | BRISTOL           | TYROLEAN AIRWAYS            | C              | D        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 16                   | 50            | 18                   | 2                  |  |
| <b>TOTAL INNSBRUCK</b>           |                   |                             |                |          | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>14</b>     | <b>0</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>63</b>     | <b>16</b>            | <b>16</b>          |  |
| INVERNESS                        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 90                         | 3             | 0             | 3                | 3                | 0                 | 12                   | 84            | 16                   | 31                 |  |
|                                  | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 87                         | 6             | 3             | 3                | 0                | 0                 | 7                    | 81            | 15                   | 31                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 67                | 0        | 0         | 64                         | 18            | 10            | 6                | 1                | 0                 | 21                   | 69            | 14                   | 62                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 67                | 0        | 0         | 39                         | 22            | 28            | 10               | 0                | 0                 | 27                   | 56            | 22                   | 62                 |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 84                         | 10            | 3             | 3                | 0                | 0                 | 10                   | 81            | 8                    | 31                 |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 94                         | 3             | 3             | 0                | 0                | 0                 | 5                    | 84            | 7                    | 31                 |  |
|                                  | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 26                | 0        | 0         | 88                         | 4             | 8             | 0                | 0                | 0                 | 5                    | 92            | 5                    | 26                 |  |
|                                  | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 26                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 8                    | 88            | 6                    | 26                 |  |
|                                  | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 31                | 0        | 0         | 84                         | 6             | 0             | 10               | 0                | 0                 | 14                   | 94            | 6                    | 31                 |  |
|                                  | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 31                | 0        | 0         | 84                         | 3             | 3             | 10               | 0                | 0                 | 18                   | 55            | 15                   | 31                 |  |
|                                  | MANCHESTER        | FLYBE LTD                   | S              | A        | 85                | 0        | 0         | 84                         | 9             | 2             | 5                | 0                | 0                 | 10                   | 93            | 5                    | 56                 |  |
|                                  | MANCHESTER        | FLYBE LTD                   | S              | D        | 85                | 0        | 2         | 81                         | 11            | 4             | 5                | 0                | 0                 | 11                   | 73            | 12                   | 55                 |  |
| <b>TOTAL INVERNESS</b>           |                   |                             |                |          | <b>543</b>        | <b>0</b> | <b>2</b>  | <b>77</b>                  | <b>10</b>     | <b>7</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>77</b>     | <b>12</b>            | <b>12</b>          |  |
| IRELAND WEST(KNOCK)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | AER LINGUS                  | S              | A        | 31                | 0        | 0         | 58                         | 29            | 10            | 3                | 0                | 0                 | 16                   | 90            | 8                    | 31                 |  |
|                                  | GATWICK           | AER LINGUS                  | S              | D        | 31                | 0        | 0         | 84                         | 10            | 6             | 0                | 0                | 0                 | 8                    | 87            | 9                    | 31                 |  |
|                                  | MANCHESTER        | FLYBE LTD                   | S              | A        | 21                | 0        | 1         | 71                         | 14            | 10            | 5                | 0                | 0                 | 11                   | 81            | 10                   | 31                 |  |
|                                  | MANCHESTER        | FLYBE LTD                   | S              | D        | 22                | 0        | 0         | 91                         | 0             | 5             | 5                | 0                | 0                 | 6                    | 74            | 14                   | 31                 |  |
|                                  | BRISTOL           | RYANAIR                     | S              | A        | 18                | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 4                    | 77            | 11                   | 13                 |  |
|                                  | BRISTOL           | RYANAIR                     | S              | D        | 18                | 0        | 0         | 78                         | 6             | 11            | 0                | 6                | 0                 | 19                   | 92            | 5                    | 13                 |  |
|                                  | EAST MIDLAND      | RYANAIR                     | S              | A        | 26                | 0        | 0         | 50                         | 27            | 15            | 4                | 4                | 0                 | 25                   | 91            | 10                   | 22                 |  |
|                                  | EAST MIDLAND      | RYANAIR                     | S              | D        | 26                | 0        | 0         | 50                         | 27            | 19            | 4                | 0                | 0                 | 22                   | 86            | 12                   | 22                 |  |
|                                  | LIVERPOOL (JO     | RYANAIR                     | S              | A        | 23                | 0        | 0         | 91                         | 4             | 4             | 0                | 0                | 0                 | 4                    | 77            | 12                   | 31                 |  |
|                                  | LIVERPOOL (JO     | RYANAIR                     | S              | D        | 23                | 0        | 0         | 91                         | 4             | 4             | 0                | 0                | 0                 | 6                    | 74            | 15                   | 31                 |  |
|                                  | LUTON             | RYANAIR                     | S              | A        | 41                | 0        | 0         | 98                         | 2             | 0             | 0                | 0                | 0                 | 1                    | 83            | 10                   | 40                 |  |
|                                  | LUTON             | RYANAIR                     | S              | D        | 41                | 0        | 0         | 88                         | 10            | 2             | 0                | 0                | 0                 | 5                    | 83            | 13                   | 40                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 49                | 0        | 0         | 94                         | 4             | 2             | 0                | 0                | 0                 | 3                    | 92            | 5                    | 49                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 49                | 0        | 0         | 92                         | 4             | 4             | 0                | 0                | 0                 | 6                    | 88            | 6                    | 49                 |  |
| <b>TOTAL IRELAND WEST(KNOCK)</b> |                   |                             |                |          | <b>419</b>        | <b>0</b> | <b>1</b>  | <b>82</b>                  | <b>10</b>     | <b>6</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>84</b>     | <b>10</b>            | <b>10</b>          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: I

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                        |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                        |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| ISLAMABAD              |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | BIRMINGHAM        | PAKISTAN INTL AIRLINES      | S                 | A           | 13                | 0        | 0         | 85                         | 0                   | 15               | 0                      | 0                      | 0                       | 10                         | 83                  | 9                          | 18                       |  |
|                        | BIRMINGHAM        | PAKISTAN INTL AIRLINES      | S                 | D           | 13                | 0        | 0         | 85                         | 8                   | 8                | 0                      | 0                      | 0                       | 7                          | 89                  | 5                          | 18                       |  |
|                        | HEATHROW          | PAKISTAN INTL AIRLINES      | S                 | A           | 18                | 0        | 0         | 39                         | 22                  | 28               | 11                     | 0                      | 0                       | 30                         | 59                  | 27                         | 17                       |  |
|                        | HEATHROW          | PAKISTAN INTL AIRLINES      | S                 | D           | 18                | 0        | 0         | 94                         | 6                   | 0                | 0                      | 0                      | 0                       | 5                          | 76                  | 16                         | 17                       |  |
|                        | MANCHESTER        | PAKISTAN INTL AIRLINES      | S                 | A           | 22                | 0        | 0         | 45                         | 32                  | 14               | 9                      | 0                      | 0                       | 23                         | 70                  | 29                         | 20                       |  |
|                        | MANCHESTER        | PAKISTAN INTL AIRLINES      | S                 | D           | 22                | 0        | 0         | 41                         | 0                   | 45               | 14                     | 0                      | 0                       | 31                         | 70                  | 23                         | 20                       |  |
| <b>TOTAL ISLAMABAD</b> |                   |                             |                   |             | <b>107</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>12</b>           | <b>21</b>        | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>71</b>           | <b>23</b>                  | <b>23</b>                |  |
| ISLAY                  |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | GLASGOW           | LOGANAIR                    | S                 | A           | 55                | 0        | 0         | 67                         | 7                   | 9                | 13                     | 4                      | 0                       | 31                         | 88                  | 6                          | 56                       |  |
|                        | GLASGOW           | LOGANAIR                    | S                 | D           | 55                | 0        | 0         | 62                         | 15                  | 5                | 15                     | 4                      | 0                       | 34                         | 84                  | 7                          | 56                       |  |
| <b>TOTAL ISLAY</b>     |                   |                             |                   |             | <b>110</b>        | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>11</b>           | <b>7</b>         | <b>14</b>              | <b>4</b>               | <b>0</b>                | <b>32</b>                  | <b>86</b>           | <b>6</b>                   | <b>6</b>                 |  |
| ISLE OF MAN            |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S                 | A           | 78                | 0        | 0         | 92                         | 3                   | 4                | 1                      | 0                      | 0                       | 3                          | 98                  | 1                          | 83                       |  |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S                 | D           | 78                | 0        | 0         | 94                         | 3                   | 3                | 1                      | 0                      | 0                       | 4                          | 92                  | 3                          | 86                       |  |
|                        | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0        | 0         | 83                         | 0                   | 11               | 6                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                        | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0        | 0         | 89                         | 0                   | 0                | 11                     | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 61                | 0        | 0         | 70                         | 16                  | 8                | 5                      | 0                      | 0                       | 15                         | 70                  | 16                         | 54                       |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 61                | 1        | 2         | 74                         | 11                  | 10               | 5                      | 0                      | 0                       | 15                         | 80                  | 10                         | 54                       |  |
|                        | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 45                | 0        | 0         | 89                         | 4                   | 2                | 4                      | 0                      | 0                       | 8                          | 91                  | 3                          | 45                       |  |
|                        | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 45                | 0        | 1         | 91                         | 2                   | 2                | 4                      | 0                      | 0                       | 7                          | 93                  | 4                          | 45                       |  |
|                        | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 36                | 1        | 0         | 83                         | 0                   | 8                | 8                      | 0                      | 0                       | 13                         | 88                  | 14                         | 40                       |  |
|                        | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 36                | 0        | 0         | 83                         | 8                   | 6                | 3                      | 0                      | 0                       | 9                          | 70                  | 24                         | 40                       |  |
|                        | LIVERPOOL (JO     | FLYBE LTD                   | S                 | A           | 83                | 0        | 0         | 83                         | 5                   | 5                | 7                      | 0                      | 0                       | 12                         | 85                  | 8                          | 80                       |  |
|                        | LIVERPOOL (JO     | FLYBE LTD                   | S                 | D           | 82                | 0        | 1         | 74                         | 11                  | 5                | 10                     | 0                      | 0                       | 18                         | 66                  | 14                         | 80                       |  |
|                        | MANCHESTER        | FLYBE LTD                   | S                 | A           | 133               | 0        | 0         | 77                         | 8                   | 8                | 7                      | 0                      | 0                       | 13                         | 77                  | 12                         | 133                      |  |
|                        | MANCHESTER        | FLYBE LTD                   | S                 | D           | 134               | 0        | 0         | 75                         | 10                  | 7                | 7                      | 0                      | 0                       | 15                         | 71                  | 13                         | 131                      |  |
|                        | STANSTED          | FLYBE LTD                   | S                 | A           | 74                | 0        | 2         | 84                         | 8                   | 5                | 3                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                        | STANSTED          | FLYBE LTD                   | S                 | D           | 74                | 0        | 2         | 91                         | 5                   | 1                | 3                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                        | BELFAST CITY (    | VANAIR EUROPE AS            | S                 | A           | 89                | 2        | 0         | 67                         | 19                  | 8                | 6                      | 0                      | 0                       | 15                         | 94                  | 5                          | 95                       |  |
|                        | BELFAST CITY (    | VANAIR EUROPE AS            | S                 | D           | 88                | 2        | 0         | 73                         | 16                  | 6                | 6                      | 0                      | 0                       | 15                         | 94                  | 6                          | 94                       |  |
|                        | GLASGOW           | VANAIR EUROPE AS            | S                 | A           | 44                | 0        | 0         | 91                         | 5                   | 2                | 2                      | 0                      | 0                       | 6                          | 100                 | 0                          | 9                        |  |
|                        | GLASGOW           | VANAIR EUROPE AS            | S                 | D           | 44                | 0        | 0         | 91                         | 7                   | 0                | 2                      | 0                      | 0                       | 7                          | 100                 | 1                          | 9                        |  |
|                        | NEWCASTLE         | VANAIR EUROPE AS            | S                 | A           | 18                | 0        | 0         | 94                         | 0                   | 0                | 6                      | 0                      | 0                       | 9                          | 79                  | 18                         | 14                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: I

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |
|---------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                       |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                       |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| ISLE OF MAN                           | NEWCASTLE         | VANAIR EUROPE AS            |                   | S D         | 18                | 0        | 0         | 94                         | 0                   | 0                | 6                      | 0                      | 0                       | 8                          | 71                  | 20                         | 14                       |
| <b>TOTAL ISLE OF MAN</b>              |                   |                             |                   |             | <b>1357</b>       | <b>6</b> | <b>8</b>  | <b>82</b>                  | <b>8</b>            | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>83</b>           | <b>9</b>                   | <b>9</b>                 |
| ISLES OF SCILLY (ST.MARYS)            |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| ISTANBUL                              | LUTON             | ATLASJET INTERNATIONAL      |                   | S A         | 31                | 0        | 0         | 42                         | 29                  | 26               | 3                      | 0                      | 0                       | 23                         | 82                  | 13                         | 17                       |
|                                       | LUTON             | ATLASJET INTERNATIONAL      |                   | S D         | 31                | 0        | 0         | 39                         | 23                  | 23               | 13                     | 3                      | 0                       | 36                         | 47                  | 34                         | 17                       |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 93                | 0        | 0         | 37                         | 26                  | 24               | 13                     | 1                      | 0                       | 32                         | 70                  | 15                         | 93                       |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 93                | 0        | 0         | 73                         | 14                  | 4                | 8                      | 1                      | 0                       | 18                         | 73                  | 13                         | 93                       |
|                                       | BIRMINGHAM        | THY TURKISH AIRLINES        |                   | S A         | 54                | 0        | 0         | 52                         | 30                  | 13               | 6                      | 0                      | 0                       | 19                         | 89                  | 4                          | 44                       |
|                                       | BIRMINGHAM        | THY TURKISH AIRLINES        |                   | S D         | 54                | 0        | 0         | 48                         | 35                  | 11               | 6                      | 0                      | 0                       | 20                         | 89                  | 18                         | 44                       |
|                                       | EDINBURGH         | THY TURKISH AIRLINES        |                   | S A         | 39                | 0        | 1         | 49                         | 26                  | 26               | 0                      | 0                      | 0                       | 17                         | 89                  | 9                          | 36                       |
|                                       | EDINBURGH         | THY TURKISH AIRLINES        |                   | S D         | 39                | 0        | 1         | 54                         | 23                  | 18               | 5                      | 0                      | 0                       | 21                         | 89                  | 12                         | 36                       |
|                                       | GATWICK           | THY TURKISH AIRLINES        |                   | S A         | 93                | 0        | 0         | 59                         | 19                  | 19               | 2                      | 0                      | 0                       | 16                         | 88                  | 5                          | 92                       |
|                                       | GATWICK           | THY TURKISH AIRLINES        |                   | S D         | 92                | 0        | 0         | 59                         | 21                  | 14               | 7                      | 0                      | 0                       | 19                         | 87                  | 8                          | 92                       |
|                                       | HEATHROW          | THY TURKISH AIRLINES        |                   | S A         | 138               | 0        | 0         | 46                         | 25                  | 24               | 5                      | 0                      | 0                       | 22                         | 75                  | 11                         | 138                      |
|                                       | HEATHROW          | THY TURKISH AIRLINES        |                   | S D         | 138               | 0        | 0         | 53                         | 18                  | 22               | 7                      | 0                      | 0                       | 22                         | 72                  | 13                         | 138                      |
|                                       | MANCHESTER        | THY TURKISH AIRLINES        |                   | S A         | 66                | 0        | 0         | 41                         | 36                  | 20               | 3                      | 0                      | 0                       | 22                         | 76                  | 9                          | 62                       |
|                                       | MANCHESTER        | THY TURKISH AIRLINES        |                   | S D         | 66                | 0        | 0         | 45                         | 27                  | 21               | 6                      | 0                      | 0                       | 24                         | 79                  | 9                          | 62                       |
| <b>TOTAL ISTANBUL</b>                 |                   |                             |                   |             | <b>1029</b>       | <b>2</b> | <b>2</b>  | <b>51</b>                  | <b>24</b>           | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>79</b>           | <b>11</b>                  | <b>11</b>                |
| ISTANBUL (SABIHA GOKCEN)              | GATWICK           | PEGASUS AIRLINES            |                   | S A         | 26                | 0        | 0         | 85                         | 15                  | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
|                                       | GATWICK           | PEGASUS AIRLINES            |                   | S D         | 26                | 0        | 0         | 35                         | 12                  | 46               | 8                      | 0                      | 0                       | 33                         | 0                   | 0                          | 0                        |
|                                       | STANSTED          | PEGASUS AIRLINES            |                   | S A         | 71                | 0        | 0         | 80                         | 13                  | 7                | 0                      | 0                      | 0                       | 6                          | 73                  | 11                         | 66                       |
|                                       | STANSTED          | PEGASUS AIRLINES            |                   | S D         | 71                | 0        | 0         | 38                         | 15                  | 32               | 14                     | 0                      | 0                       | 31                         | 65                  | 16                         | 66                       |
|                                       | GATWICK           | THY TURKISH AIRLINES        |                   | S A         | 31                | 0        | 0         | 74                         | 16                  | 6                | 3                      | 0                      | 0                       | 11                         | 71                  | 13                         | 31                       |
|                                       | GATWICK           | THY TURKISH AIRLINES        |                   | S D         | 31                | 0        | 0         | 39                         | 35                  | 16               | 10                     | 0                      | 0                       | 25                         | 71                  | 18                         | 31                       |
| <b>TOTAL ISTANBUL (SABIHA GOKCEN)</b> |                   |                             |                   |             | <b>256</b>        | <b>1</b> | <b>0</b>  | <b>59</b>                  | <b>17</b>           | <b>18</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>70</b>           | <b>14</b>                  | <b>14</b>                |
| IZMIR (ADNAN MENDERES)                | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 9                 | 0        | 0         | 78                         | 0                   | 11               | 11                     | 0                      | 0                       | 13                         | 90                  | 2                          | 10                       |
|                                       | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 9                 | 0        | 0         | 89                         | 0                   | 0                | 11                     | 0                      | 0                       | 11                         | 80                  | 7                          | 10                       |
|                                       | STANSTED          | PEGASUS AIRLINES            |                   | S A         | 14                | 0        | 0         | 86                         | 7                   | 0                | 7                      | 0                      | 0                       | 7                          | 100                 | 1                          | 13                       |
|                                       | STANSTED          | PEGASUS AIRLINES            |                   | S D         | 14                | 0        | 0         | 93                         | 0                   | 0                | 7                      | 0                      | 0                       | 9                          | 92                  | 4                          | 13                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: I

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |
|-------------------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                     |                   |                          |                   |             | Actual<br>(7)     | Plan (8) |                        | 16 to<br>30<br>mins        | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                     |                   |                          |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |
| IZMIR (ADNAN MENDERES)              | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                      | 60                         | 20               | 20                     | 0                      | 0                       | 0                          | 12                  | 75                         | 32                       | 4         |
|                                     | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 80                         | 30                       | 5         |
|                                     | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 8                 | 0        | 0                      | 63                         | 13               | 25                     | 0                      | 0                       | 0                          | 15                  | 63                         | 37                       | 8         |
|                                     | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0                      | 78                         | 11               | 11                     | 0                      | 0                       | 0                          | 10                  | 67                         | 27                       | 9         |
|                                     | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0        | 0                      | 56                         | 22               | 11                     | 11                     | 0                       | 0                          | 25                  | 100                        | 0                        | 8         |
|                                     | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 10                | 0        | 0                      | 60                         | 20               | 20                     | 0                      | 0                       | 0                          | 16                  | 56                         | 32                       | 9         |
|                                     | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | A           | 2                 | 0        | 0                      | 50                         | 0                | 0                      | 50                     | 0                       | 0                          | 36                  | 0                          | 111                      | 1         |
|                                     | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | D           | 2                 | 0        | 0                      | 50                         | 0                | 0                      | 50                     | 0                       | 0                          | 38                  | 67                         | 54                       | 3         |
|                                     | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                      | 0                          | 25               | 75                     | 0                      | 0                       | 0                          | 40                  | 50                         | 42                       | 4         |
|                                     | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                      | 40                         | 60               | 0                      | 0                      | 0                       | 0                          | 18                  | 40                         | 20                       | 5         |
|                                     | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                      | 0                          | 75               | 0                      | 25                     | 0                       | 0                          | 37                  | 50                         | 14                       | 4         |
|                                     | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                      | 60                         | 20               | 20                     | 0                      | 0                       | 0                          | 15                  | 60                         | 11                       | 5         |
| <b>TOTAL IZMIR (ADNAN MENDERES)</b> |                   |                          |                   |             | <b>114</b>        | <b>0</b> | <b>0</b>               | <b>68</b>                  | <b>14</b>        | <b>11</b>              | <b>7</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>76</b>                  | <b>16</b>                | <b>16</b> |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: J

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |               |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |          |
|---|-------------------|--------------------------|-------------------|-------------|-------------------|---------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|
|   |                   |                          |                   |             | 23                | UNMATCHED     |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |
|   |                   |                          |                   |             |                   | Actual<br>(7) | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | 5        |
| JAKARTA (SOEKARNO-HATT)                     |                   |                          |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|   | GATWICK           | GARUDA INDONESIA         | S                 | A           | 23                | 0             | 0        | 83                         | 13                  | 4                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        | 0        |
|   | GATWICK           | GARUDA INDONESIA         | S                 | D           | 23                | 0             | 0        | 91                         | 9                   | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        | 0        |
| <b>TOTAL JAKARTA (SOEKARNO-HATTA INTNL)</b> |                   |                          |                   |             | <b>46</b>         | <b>0</b>      | <b>0</b> | <b>87</b>                  | <b>11</b>           | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 | <b>0</b> |
| JEDDAH                                      |                   |                          |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | A           | 31                | 0             | 0        | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 3                          | 83                  | 4                          | 30                       |          |
|   | HEATHROW          | BRITISH AIRWAYS PLC      | S                 | D           | 31                | 0             | 0        | 90                         | 10                  | 0                | 0                      | 0                      | 0                       | 3                          | 90                  | 6                          | 30                       |          |
|   | HEATHROW          | SAUDI ARABIAN AIRLINES   | S                 | A           | 31                | 0             | 0        | 58                         | 23                  | 6                | 13                     | 0                      | 0                       | 22                         | 45                  | 28                         | 31                       |          |
|   | HEATHROW          | SAUDI ARABIAN AIRLINES   | S                 | D           | 31                | 0             | 0        | 94                         | 6                   | 0                | 0                      | 0                      | 0                       | 2                          | 90                  | 4                          | 31                       |          |
|   | MANCHESTER        | SAUDI ARABIAN AIRLINES   | S                 | A           | 18                | 0             | 0        | 44                         | 33                  | 22               | 0                      | 0                      | 0                       | 18                         | 77                  | 10                         | 13                       |          |
|   | MANCHESTER        | SAUDI ARABIAN AIRLINES   | S                 | D           | 18                | 0             | 0        | 56                         | 22                  | 6                | 11                     | 0                      | 6                       | 41                         | 85                  | 17                         | 13                       |          |
| <b>TOTAL JEDDAH</b>                         |                   |                          |                   |             | <b>160</b>        | <b>1</b>      | <b>0</b> | <b>77</b>                  | <b>14</b>           | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>1</b>                | <b>13</b>                  | <b>76</b>           | <b>16</b>                  | <b>16</b>                |          |
| JERBA                                       |                   |                          |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|   | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 3                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0        |
|   | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0             | 0        | 75                         | 0                   | 25               | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        | 0        |
|   | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 3                 | 0             | 0        | 33                         | 33                  | 0                | 0                      | 0                      | 33                      | 151                        | 0                   | 349                        | 1                        |          |
|   | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0             | 0        | 75                         | 0                   | 0                | 0                      | 0                      | 25                      | 116                        | 50                  | 195                        | 2                        |          |
|   | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 4                          | 3                        |          |
|   | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0             | 0        | 60                         | 20                  | 0                | 20                     | 0                      | 0                       | 36                         | 100                 | 7                          | 4                        |          |
|   | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0             | 0        | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 14                         | 67                  | 11                         | 3                        |          |
|   | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0             | 0        | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 7                          | 75                  | 9                          | 4                        |          |
|   | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0             | 0        | 33                         | 67                  | 0                | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |          |
|   | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |          |
| <b>TOTAL JERBA</b>                          |                   |                          |                   |             | <b>38</b>         | <b>0</b>      | <b>0</b> | <b>74</b>                  | <b>16</b>           | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>5</b>                | <b>35</b>                  | <b>76</b>           | <b>50</b>                  | <b>50</b>                |          |
| JEREZ                                       |                   |                          |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|   | STANSTED          | RYANAIR                  | S                 | A           | 18                | 0             | 0        | 67                         | 28                  | 6                | 0                      | 0                      | 0                       | 13                         | 41                  | 22                         | 17                       |          |
|   | STANSTED          | RYANAIR                  | S                 | D           | 18                | 0             | 0        | 83                         | 17                  | 0                | 0                      | 0                      | 0                       | 7                          | 65                  | 12                         | 17                       |          |
|   | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 1                          | 4                        |          |
|   | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0             | 0        | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 7                          | 100                 | 2                          | 5                        |          |
| <b>TOTAL JEREZ</b>                          |                   |                          |                   |             | <b>43</b>         | <b>0</b>      | <b>0</b> | <b>77</b>                  | <b>21</b>           | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>63</b>           | <b>14</b>                  | <b>14</b>                |          |
| JERSEY                                      |                   |                          |                   |             |                   |               |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|   | GATWICK           | BA CITYFLYER LTD         | S                 | A           | 2                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        | 0        |
|   | GATWICK           | BA CITYFLYER LTD         | S                 | D           | 2                 | 0             | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        | 0        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: J

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |         |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| JERSEY               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | BRISTOL           | BLUE ISLANDS LIMITED        | S              | A        | 52                | 0        | 0                          | 87            | 8             | 2                | 4                | 0                 | 0                    | 7             | 89                   | 12                 | 53      |           |
|                      | BRISTOL           | BLUE ISLANDS LIMITED        | S              | D        | 52                | 0        | 0                          | 88            | 4             | 2                | 6                | 0                 | 0                    | 10            | 85                   | 13                 | 53      |           |
|                      | LONDON CITY       | BLUE ISLANDS LIMITED        | S              | A        | 63                | 0        | 1                          | 97            | 0             | 0                | 3                | 0                 | 0                    | 4             | 93                   | 6                  | 46      |           |
|                      | LONDON CITY       | BLUE ISLANDS LIMITED        | S              | D        | 62                | 0        | 1                          | 94            | 3             | 0                | 3                | 0                 | 0                    | 6             | 89                   | 12                 | 46      |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 162               | 0        | 0                          | 82            | 10            | 6                | 1                | 1                 | 0                    | 12            | 79                   | 16                 | 168     |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 162               | 0        | 0                          | 82            | 10            | 6                | 1                | 1                 | 0                    | 12            | 78                   | 13                 | 168     |           |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |           |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0       |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 91                | 0        | 0                          | 65            | 15            | 12               | 8                | 0                 | 0                    | 18            | 87                   | 5                  | 93      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 91                | 0        | 1                          | 56            | 23            | 12               | 9                | 0                 | 0                    | 22            | 87                   | 6                  | 93      |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0        | 0                          | 77            | 0             | 0                | 8                | 15                | 0                    | 46            | 86                   | 8                  | 14      |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0                          | 77            | 0             | 0                | 8                | 15                | 0                    | 48            | 86                   | 6                  | 14      |           |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 84            | 16            | 0                | 0                | 0                 | 0                    | 5             | 84                   | 14                 | 31      |           |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 5             | 81                   | 13                 | 31      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 8                 | 1        | 1                          | 75            | 13            | 0                | 13               | 0                 | 0                    | 16            | 89                   | 9                  | 9       |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 14            | 89                   | 8                  | 9       |           |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | A        | 11                | 0        | 0                          | 73            | 9             | 0                | 18               | 0                 | 0                    | 25            | 0                    | 0                  | 0       |           |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | D        | 11                | 0        | 0                          | 82            | 0             | 0                | 18               | 0                 | 0                    | 23            | 0                    | 0                  | 0       |           |
|                      | ABERDEEN          | FLYBE LTD                   | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 67                   | 18                 | 3       |           |
|                      | ABERDEEN          | FLYBE LTD                   | S              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 67                   | 24                 | 3       |           |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 47                | 0        | 0                          | 91            | 0             | 6                | 2                | 0                 | 0                    | 7             | 77                   | 15                 | 64      |           |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 38                | 0        | 0                          | 87            | 5             | 3                | 5                | 0                 | 0                    | 12            | 79                   | 12                 | 39      |           |
|                      | BOURNEMOUT        | FLYBE LTD                   | S              | A        | 15                | 0        | 1                          | 73            | 13            | 7                | 7                | 0                 | 0                    | 13            | 0                    | 0                  | 0       |           |
|                      | BOURNEMOUT        | FLYBE LTD                   | S              | D        | 15                | 0        | 1                          | 53            | 27            | 13               | 7                | 0                 | 0                    | 21            | 0                    | 0                  | 0       |           |
|                      | CARDIFF WALE      | FLYBE LTD                   | S              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 2                  | 5       |           |
|                      | CARDIFF WALE      | FLYBE LTD                   | S              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 100                  | 6                  | 5       |           |
|                      | DONCASTER S       | FLYBE LTD                   | S              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 9             | 100                  | 1                  | 5       |           |
|                      | DONCASTER S       | FLYBE LTD                   | S              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 13            | 100                  | 3                  | 5       |           |
|                      | DURHAM TEES       | FLYBE LTD                   | S              | A        | 2                 | 0        | 0                          | 0             | 50            | 50               | 0                | 0                 | 0                    | 33            | 100                  | 5                  | 1       |           |
|                      | DURHAM TEES       | FLYBE LTD                   | S              | D        | 2                 | 0        | 0                          | 0             | 50            | 0                | 50               | 0                 | 0                    | 48            | 50                   | 19                 | 2       |           |
|                      | EAST MIDLAND      | FLYBE LTD                   | S              | A        | 31                | 0        | 0                          | 81            | 3             | 3                | 13               | 0                 | 0                    | 16            | 94                   | 6                  | 31      |           |
|                      | EAST MIDLAND      | FLYBE LTD                   | S              | D        | 31                | 0        | 0                          | 74            | 3             | 13               | 10               | 0                 | 0                    | 20            | 81                   | 12                 | 31      |           |
|                      | EDINBURGH         | FLYBE LTD                   | S              | A        | 10                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 3             | 80                   | 6                  | 5       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: J

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | NUMBER OF FLIGHTS |             |               |           |               |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|---------------------------|-------------------|-----------------------------|-------------------|-------------|---------------|-----------|---------------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                           |                   |                             | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |           | UNMATCHED     |           | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                           |                   |                             |                   |             | Actual<br>(7) | Plan (8)  | Actual<br>(7) | Plan (8)  |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| JERSEY                    |                   |                             |                   |             |               |           |               |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                           | EDINBURGH         | FLYBE LTD                   | S                 | D           | 10            | 0         | 0             | 70        | 20                         | 10                  | 0                | 0                      | 0                      | 12                      | 80                         | 8                   | 5                          |                          |
|                           | EXETER            | FLYBE LTD                   | S                 | A           | 29            | 0         | 0             | 86        | 3                          | 3                   | 0                | 7                      | 0                      | 23                      | 0                          | 0                   | 0                          |                          |
|                           | EXETER            | FLYBE LTD                   | S                 | D           | 6             | 21        | 0             | 83        | 0                          | 0                   | 17               | 0                      | 0                      | 28                      | 0                          | 0                   | 0                          |                          |
|                           | GLASGOW           | FLYBE LTD                   | S                 | A           | 5             | 0         | 0             | 80        | 20                         | 0                   | 0                | 0                      | 0                      | 5                       | 80                         | 4                   | 5                          |                          |
|                           | GLASGOW           | FLYBE LTD                   | S                 | D           | 5             | 0         | 0             | 60        | 20                         | 20                  | 0                | 0                      | 0                      | 17                      | 60                         | 9                   | 5                          |                          |
|                           | LEEDS BRADFO      | FLYBE LTD                   | S                 | A           | 49            | 0         | 0             | 86        | 4                          | 8                   | 2                | 0                      | 0                      | 7                       | 0                          | 0                   | 0                          |                          |
|                           | LEEDS BRADFO      | FLYBE LTD                   | S                 | D           | 52            | 0         | 0             | 90        | 2                          | 4                   | 4                | 0                      | 0                      | 6                       | 0                          | 0                   | 0                          |                          |
|                           | MANCHESTER        | FLYBE LTD                   | S                 | A           | 41            | 0         | 0             | 76        | 15                         | 0                   | 10               | 0                      | 0                      | 15                      | 68                         | 15                  | 38                         |                          |
|                           | MANCHESTER        | FLYBE LTD                   | S                 | D           | 41            | 0         | 0             | 63        | 22                         | 7                   | 7                | 0                      | 0                      | 16                      | 74                         | 17                  | 38                         |                          |
|                           | SOUTHAMPTON       | FLYBE LTD                   | S                 | A           | 141           | 0         | 3             | 85        | 3                          | 8                   | 4                | 0                      | 0                      | 10                      | 82                         | 12                  | 142                        |                          |
|                           | SOUTHAMPTON       | FLYBE LTD                   | S                 | D           | 141           | 0         | 3             | 79        | 8                          | 8                   | 5                | 0                      | 0                      | 12                      | 79                         | 12                  | 142                        |                          |
|                           | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 8             | 0         | 0             | 100       | 0                          | 0                   | 0                | 0                      | 0                      | 3                       | 55                         | 20                  | 11                         |                          |
|                           | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 8             | 0         | 0             | 100       | 0                          | 0                   | 0                | 0                      | 0                      | 1                       | 45                         | 21                  | 11                         |                          |
| <b>TOTAL JERSEY</b>       |                   |                             |                   |             | <b>1628</b>   | <b>22</b> | <b>12</b>     | <b>81</b> | <b>8</b>                   | <b>6</b>            | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>12</b>               | <b>83</b>                  | <b>10</b>           | <b>10</b>                  |                          |
| JOHANNESBURG              |                   |                             |                   |             |               |           |               |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 62            | 0         | 0             | 82        | 13                         | 3                   | 2                | 0                      | 0                      | 8                       | 80                         | 21                  | 61                         |                          |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 62            | 0         | 0             | 85        | 10                         | 2                   | 2                | 0                      | 2                      | 20                      | 58                         | 41                  | 62                         |                          |
|                           | HEATHROW          | SOUTH AFRICAN AIRWAYS       | S                 | A           | 51            | 0         | 2             | 82        | 14                         | 4                   | 0                | 0                      | 0                      | 9                       | 72                         | 14                  | 58                         |                          |
|                           | HEATHROW          | SOUTH AFRICAN AIRWAYS       | S                 | D           | 51            | 0         | 2             | 94        | 4                          | 2                   | 0                | 0                      | 0                      | 2                       | 90                         | 6                   | 58                         |                          |
|                           | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31            | 0         | 0             | 90        | 3                          | 3                   | 3                | 0                      | 0                      | 8                       | 87                         | 6                   | 31                         |                          |
|                           | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31            | 0         | 0             | 84        | 10                         | 0                   | 6                | 0                      | 0                      | 9                       | 84                         | 6                   | 31                         |                          |
| <b>TOTAL JOHANNESBURG</b> |                   |                             |                   |             | <b>288</b>    | <b>0</b>  | <b>4</b>      | <b>86</b> | <b>9</b>                   | <b>2</b>            | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>10</b>               | <b>77</b>                  | <b>18</b>           | <b>18</b>                  |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: K

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                    |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                    |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| KALAMATA                           |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | A           | 4                 | 0        | 0         | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 29                         | 0                   | 32                         | 3                        |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | D           | 5                 | 0        | 0         | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 1                          | 4                        |  |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 12                | 0        | 0         | 67                         | 8                   | 8                | 8                      | 8                      | 0                       | 41                         | 78                  | 14                         | 9                        |  |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 12                | 0        | 0         | 92                         | 0                   | 0                | 0                      | 8                      | 0                       | 27                         | 100                 | 4                          | 9                        |  |
|                                    | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | A           | 2                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |  |
|                                    | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                                    | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | A           | 2                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 12                         | 100                 | 3                          | 1                        |  |
|                                    | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 3                          | 1                        |  |
|                                    | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 5                 | 0        | 0         | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 10                         | 75                  | 6                          | 4                        |  |
|                                    | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 5                 | 0        | 0         | 60                         | 20                  | 0                | 20                     | 0                      | 0                       | 22                         | 100                 | 5                          | 4                        |  |
| <b>TOTAL KALAMATA</b>              |                   |                             |                   |             | <b>51</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>16</b>           | <b>6</b>         | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>23</b>                  | <b>82</b>           | <b>9</b>                   | <b>9</b>                 |  |
| KARACHI                            |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | HEATHROW          | PAKISTAN INTL AIRLINES      | S                 | A           | 5                 | 0        | 0         | 20                         | 20                  | 40               | 20                     | 0                      | 0                       | 56                         | 0                   | 67                         | 7                        |  |
|                                    | HEATHROW          | PAKISTAN INTL AIRLINES      | S                 | D           | 11                | 0        | 0         | 82                         | 9                   | 0                | 9                      | 0                      | 0                       | 17                         | 71                  | 8                          | 7                        |  |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES      | S                 | A           | 3                 | 0        | 0         | 0                          | 0                   | 67               | 33                     | 0                      | 0                       | 91                         | 75                  | 72                         | 4                        |  |
| <b>TOTAL KARACHI</b>               |                   |                             |                   |             | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>11</b>           | <b>21</b>        | <b>16</b>              | <b>0</b>               | <b>0</b>                | <b>39</b>                  | <b>44</b>           | <b>45</b>                  | <b>45</b>                |  |
| KARLSRUHE/BADEN BADEN              |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0        | 0         | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 3                          | 88                  | 12                         | 41                       |  |
|                                    | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 0         | 74                         | 19                  | 3                | 3                      | 0                      | 0                       | 13                         | 85                  | 10                         | 41                       |  |
| <b>TOTAL KARLSRUHE/BADEN BADEN</b> |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>11</b>           | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>87</b>           | <b>11</b>                  | <b>11</b>                |  |
| KASSEL                             |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| KATOWICE                           |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                    | BIRMINGHAM        | RYANAIR                     | S                 | A           | 9                 | 0        | 0         | 78                         | 11                  | 0                | 11                     | 0                      | 0                       | 15                         | 78                  | 39                         | 9                        |  |
|                                    | BIRMINGHAM        | RYANAIR                     | S                 | D           | 9                 | 0        | 0         | 78                         | 11                  | 11               | 0                      | 0                      | 0                       | 10                         | 56                  | 14                         | 9                        |  |
|                                    | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0        | 0         | 77                         | 19                  | 3                | 0                      | 0                      | 0                       | 9                          | 90                  | 16                         | 31                       |  |
|                                    | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 0         | 87                         | 10                  | 3                | 0                      | 0                      | 0                       | 7                          | 90                  | 6                          | 31                       |  |
|                                    | BELFAST INTER     | WIZZ AIR                    | S                 | A           | 9                 | 0        | 0         | 78                         | 11                  | 0                | 11                     | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |  |
|                                    | BELFAST INTER     | WIZZ AIR                    | S                 | D           | 9                 | 0        | 0         | 67                         | 11                  | 11               | 11                     | 0                      | 0                       | 27                         | 0                   | 0                          | 0                        |  |
|                                    | DONCASTER S       | WIZZ AIR                    | S                 | A           | 22                | 0        | 0         | 86                         | 5                   | 9                | 0                      | 0                      | 0                       | 7                          | 82                  | 10                         | 17                       |  |
|                                    | DONCASTER S       | WIZZ AIR                    | S                 | D           | 22                | 0        | 0         | 77                         | 14                  | 9                | 0                      | 0                      | 0                       | 11                         | 76                  | 12                         | 17                       |  |
|                                    | GLASGOW           | WIZZ AIR                    | S                 | A           | 9                 | 0        | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                                    | GLASGOW           | WIZZ AIR                    | S                 | D           | 9                 | 0        | 0         | 56                         | 11                  | 33               | 0                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: K

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |  |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                       |                   |                             |                |          | Actual (7)        | UNMATCHED |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                       |                   |                             |                |          |                   | Plan (8)  |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| KATOWICE              |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                       | LUTON             | WIZZ AIR                    | S              | A        | 80                | 0         | 0        | 60                         | 20            | 13            | 6                | 1                | 0                 | 21                   | 90            | 14                   | 62                 |  |  |
|                       | LUTON             | WIZZ AIR                    | S              | D        | 80                | 0         | 0        | 40                         | 29            | 18            | 13               | 1                | 0                 | 33                   | 58            | 29                   | 62                 |  |  |
| <b>TOTAL KATOWICE</b> |                   |                             |                |          | <b>320</b>        | <b>0</b>  | <b>0</b> | <b>64</b>                  | <b>18</b>     | <b>11</b>     | <b>6</b>         | <b>1</b>         | <b>0</b>          | <b>19</b>            | <b>79</b>     | <b>18</b>            | <b>18</b>          |  |  |
| KAUNAS                |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                       | BIRMINGHAM        | RYANAIR                     | S              | A        | 9                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 2                    | 8                  |  |  |
|                       | BIRMINGHAM        | RYANAIR                     | S              | D        | 9                 | 0         | 0        | 78                         | 22            | 0             | 0                | 0                | 0                 | 9                    | 100           | 4                    | 8                  |  |  |
|                       | BRISTOL           | RYANAIR                     | S              | A        | 9                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 1                    | 9                  |  |  |
|                       | BRISTOL           | RYANAIR                     | S              | D        | 9                 | 0         | 0        | 78                         | 22            | 0             | 0                | 0                | 0                 | 12                   | 89            | 5                    | 9                  |  |  |
|                       | EDINBURGH         | RYANAIR                     | S              | A        | 9                 | 0         | 0        | 89                         | 11            | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 9                  |  |  |
|                       | EDINBURGH         | RYANAIR                     | S              | D        | 9                 | 0         | 0        | 89                         | 11            | 0             | 0                | 0                | 0                 | 8                    | 78            | 5                    | 9                  |  |  |
|                       | GATWICK           | RYANAIR                     | S              | A        | 13                | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 94            | 4                    | 17                 |  |  |
|                       | GATWICK           | RYANAIR                     | S              | D        | 13                | 0         | 0        | 92                         | 8             | 0             | 0                | 0                | 0                 | 6                    | 71            | 11                   | 17                 |  |  |
|                       | LUTON             | RYANAIR                     | S              | A        | 21                | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 50            | 20                   | 22                 |  |  |
|                       | LUTON             | RYANAIR                     | S              | D        | 21                | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 32            | 30                   | 22                 |  |  |
|                       | STANSTED          | RYANAIR                     | S              | A        | 31                | 0         | 0        | 90                         | 3             | 3             | 3                | 0                | 0                 | 7                    | 94            | 13                   | 36                 |  |  |
|                       | STANSTED          | RYANAIR                     | S              | D        | 31                | 0         | 0        | 84                         | 10            | 3             | 3                | 0                | 0                 | 10                   | 89            | 8                    | 36                 |  |  |
| <b>TOTAL KAUNAS</b>   |                   |                             |                |          | <b>184</b>        | <b>0</b>  | <b>0</b> | <b>92</b>                  | <b>6</b>      | <b>1</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>80</b>     | <b>11</b>            | <b>11</b>          |  |  |
| KAVALA                |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                       | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 2                    | 3                  |  |  |
|                       | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | D        | 5                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 5                    | 4                  |  |  |
|                       | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 5                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 4                    | 3                  |  |  |
|                       | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 6                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 80            | 7                    | 5                  |  |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0         | 0        | 75                         | 25            | 0             | 0                | 0                | 0                 | 11                   | 100           | 8                    | 3                  |  |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 5                 | 0         | 0        | 80                         | 20            | 0             | 0                | 0                | 0                 | 10                   | 75            | 7                    | 4                  |  |  |
| <b>TOTAL KAVALA</b>   |                   |                             |                |          | <b>29</b>         | <b>3</b>  | <b>0</b> | <b>93</b>                  | <b>7</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>91</b>     | <b>6</b>             | <b>6</b>           |  |  |
| KEFALLINIA            |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 14                | 0         | 1        | 21                         | 50            | 21            | 7                | 0                | 0                 | 27                   | 69            | 21                   | 13                 |  |  |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 14                | 0         | 0        | 36                         | 29            | 29            | 7                | 0                | 0                 | 23                   | 69            | 28                   | 13                 |  |  |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 3                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |  |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 3                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |  |  |
|                       | MANCHESTER        | ENTER AIR                   | C              | A        | 2                 | 0         | 0        | 0                          | 0             | 50            | 50               | 0                | 0                 | 57                   | 0             | 0                    | 0                  |  |  |
|                       | MANCHESTER        | ENTER AIR                   | C              | D        | 3                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |  |
|                       | BIRMINGHAM        | FLYBE LTD                   | C              | D        | 2                 | 0         | 0        | 50                         | 50            | 0             | 0                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                   | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |             |             | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------|-------------------|---------------------------|-------------------|-------------|-------------------|-------------|-------------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                           |                   |             | Actual<br>(7)     | MATCHED     |             | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                           |                   |             |                   | ARR/<br>DEP | Plan<br>(8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| KEFALLINIA           |                   |                           |                   |             |                   |             |             |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | GATWICK           | GERMANIA FLUGGESELLSCHAFT | C                 | A           | 3                 | 0           | 0           | 33                         | 67                  | 0                | 0                      | 0                      | 0                       | 18                         | 100                 | 3                          | 2                        |  |
|                      | GATWICK           | GERMANIA FLUGGESELLSCHAFT | C                 | D           | 4                 | 0           | 0           | 25                         | 25                  | 50               | 0                      | 0                      | 0                       | 25                         | 100                 | 1                          | 2                        |  |
|                      | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT | C                 | D           | 2                 | 0           | 0           | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 19                         | 2                        |  |
|                      | MANCHESTER        | JET2.COM LTD              | S                 | A           | 3                 | 0           | 0           | 33                         | 33                  | 33               | 0                      | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |  |
|                      | MANCHESTER        | JET2.COM LTD              | S                 | D           | 3                 | 0           | 0           | 33                         | 67                  | 0                | 0                      | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE     | C                 | A           | 3                 | 0           | 0           | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 3                        |  |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE     | S                 | A           | 5                 | 0           | 0           | 60                         | 40                  | 0                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE     | S                 | D           | 5                 | 0           | 0           | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE     | C                 | D           | 4                 | 0           | 0           | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 15                         | 100                 | 4                          | 4                        |  |
|                      | GATWICK           | SMALL PLANET AIRLINES     | C                 | A           | 2                 | 0           | 0           | 0                          | 50                  | 0                | 0                      | 50                     | 0                       | 159                        | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | SMALL PLANET AIRLINES     | C                 | D           | 2                 | 0           | 0           | 0                          | 50                  | 0                | 0                      | 50                     | 0                       | 165                        | 0                   | 18                         | 1                        |  |
|                      | MANCHESTER        | SMALL PLANET AIRLINES     | C                 | A           | 2                 | 0           | 0           | 0                          | 0                   | 100              | 0                      | 0                      | 0                       | 35                         | 0                   | 0                          | 0                        |  |
|                      | MANCHESTER        | SMALL PLANET AIRLINES     | C                 | D           | 2                 | 0           | 0           | 0                          | 0                   | 50               | 50                     | 0                      | 0                       | 61                         | 0                   | 0                          | 0                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD  | C                 | A           | 3                 | 0           | 0           | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 2                          | 3                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD  | C                 | D           | 3                 | 0           | 0           | 33                         | 67                  | 0                | 0                      | 0                      | 0                       | 18                         | 67                  | 19                         | 3                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD  | C                 | A           | 8                 | 0           | 0           | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 2                          | 8                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD  | C                 | D           | 8                 | 0           | 0           | 88                         | 13                  | 0                | 0                      | 0                      | 0                       | 4                          | 75                  | 9                          | 8                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD  | C                 | A           | 8                 | 0           | 0           | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 7                          | 75                  | 11                         | 8                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD  | C                 | D           | 8                 | 0           | 0           | 50                         | 38                  | 13               | 0                      | 0                      | 0                       | 17                         | 63                  | 26                         | 8                        |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD  | C                 | A           | 3                 | 0           | 0           | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 2                        |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD  | C                 | D           | 3                 | 0           | 0           | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 11                         | 100                 | 1                          | 2                        |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD       | C                 | A           | 5                 | 0           | 0           | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 25                  | 20                         | 4                        |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD       | C                 | D           | 6                 | 0           | 0           | 33                         | 67                  | 0                | 0                      | 0                      | 0                       | 18                         | 20                  | 31                         | 5                        |  |
|                      | BRISTOL           | THOMSON AIRWAYS LTD       | C                 | A           | 3                 | 0           | 0           | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 75                  | 6                          | 4                        |  |
|                      | BRISTOL           | THOMSON AIRWAYS LTD       | C                 | D           | 4                 | 0           | 0           | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 60                  | 17                         | 5                        |  |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD       | C                 | A           | 3                 | 0           | 0           | 0                          | 33                  | 33               | 33                     | 0                      | 0                       | 61                         | 100                 | 4                          | 3                        |  |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD       | C                 | D           | 4                 | 0           | 0           | 25                         | 0                   | 75               | 0                      | 0                      | 0                       | 28                         | 100                 | 4                          | 4                        |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD       | C                 | A           | 8                 | 0           | 0           | 88                         | 13                  | 0                | 0                      | 0                      | 0                       | 6                          | 88                  | 11                         | 8                        |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD       | C                 | D           | 10                | 0           | 0           | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 11                         | 70                  | 9                          | 10                       |  |
|                      | LUTON             | THOMSON AIRWAYS LTD       | C                 | A           | 3                 | 0           | 0           | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 67                  | 15                         | 3                        |  |
|                      | LUTON             | THOMSON AIRWAYS LTD       | C                 | D           | 4                 | 0           | 0           | 50                         | 25                  | 25               | 0                      | 0                      | 0                       | 14                         | 100                 | 6                          | 3                        |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD       | C                 | A           | 10                | 0           | 0           | 50                         | 40                  | 0                | 10                     | 0                      | 0                       | 26                         | 70                  | 9                          | 10                       |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD       | C                 | D           | 14                | 0           | 0           | 79                         | 14                  | 0                | 0                      | 7                      | 0                       | 21                         | 64                  | 14                         | 14                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: K

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |             |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |  |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-------------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                         |                   |                             |                   |             | MATCHED           |             | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan<br>(8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| KEFALLINIA              |                   |                             |                   |             |                   |             |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | D           | 2                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 0                          | 2                        |  |
|                         | STANSTED          | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 0                          | 3                        |  |
|                         | STANSTED          | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 2                       | 100                        | 0                   | 4                          |                          |  |
| <b>TOTAL KEFALLINIA</b> |                   |                             |                   |             | <b>217</b>        | <b>0</b>    | <b>1</b>  | <b>63</b>                  | <b>23</b>           | <b>11</b>        | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>74</b>           | <b>14</b>                  | <b>14</b>                |  |
| KEFLAVIK                |                   |                             |                   |             |                   |             |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0           | 0         | 78                         | 0                   | 11               | 11                     | 0                      | 0                       | 25                         | 0                   | 0                          | 0                        |  |
|                         | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0           | 0         | 78                         | 11                  | 0                | 0                      | 11                     | 0                       | 26                         | 0                   | 0                          | 0                        |  |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0           | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 3                          | 89                  | 5                          | 9                        |  |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0           | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 2                          | 9                        |  |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 1           | 0         | 56                         | 22                  | 22               | 0                      | 0                      | 0                       | 17                         | 78                  | 5                          | 9                        |  |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0           | 0         | 44                         | 22                  | 22               | 11                     | 0                      | 0                       | 23                         | 67                  | 13                         | 9                        |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 13                | 0           | 0         | 54                         | 15                  | 8                | 15                     | 8                      | 0                       | 41                         | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0           | 0         | 46                         | 23                  | 8                | 15                     | 8                      | 0                       | 46                         | 0                   | 0                          | 0                        |  |
|                         | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 26                | 0           | 0         | 81                         | 12                  | 0                | 8                      | 0                      | 0                       | 10                         | 81                  | 7                          | 26                       |  |
|                         | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 26                | 0           | 0         | 77                         | 15                  | 4                | 4                      | 0                      | 0                       | 13                         | 81                  | 12                         | 26                       |  |
|                         | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 11                | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 85                  | 5                          | 13                       |  |
|                         | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 11                | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 92                  | 6                          | 13                       |  |
|                         | BIRMINGHAM        | ICELANDAIR                  | S                 | A           | 7                 | 0           | 0         | 43                         | 29                  | 14               | 0                      | 0                      | 14                      | 89                         | 0                   | 0                          | 0                        |  |
|                         | BIRMINGHAM        | ICELANDAIR                  | S                 | D           | 7                 | 0           | 0         | 86                         | 0                   | 0                | 0                      | 0                      | 14                      | 68                         | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | ICELANDAIR                  | S                 | A           | 23                | 0           | 0         | 83                         | 17                  | 0                | 0                      | 0                      | 0                       | 6                          | 33                  | 29                         | 18                       |  |
|                         | GATWICK           | ICELANDAIR                  | S                 | D           | 23                | 0           | 0         | 65                         | 26                  | 4                | 4                      | 0                      | 0                       | 14                         | 56                  | 24                         | 18                       |  |
|                         | GLASGOW           | ICELANDAIR                  | S                 | A           | 22                | 0           | 0         | 55                         | 9                   | 9                | 23                     | 0                      | 5                       | 66                         | 11                  | 99                         | 19                       |  |
|                         | GLASGOW           | ICELANDAIR                  | S                 | D           | 22                | 0           | 0         | 82                         | 5                   | 5                | 5                      | 0                      | 5                       | 35                         | 53                  | 66                         | 19                       |  |
|                         | HEATHROW          | ICELANDAIR                  | S                 | A           | 62                | 0           | 0         | 74                         | 19                  | 5                | 2                      | 0                      | 0                       | 9                          | 47                  | 25                         | 59                       |  |
|                         | HEATHROW          | ICELANDAIR                  | S                 | D           | 62                | 0           | 0         | 76                         | 11                  | 11               | 2                      | 0                      | 0                       | 10                         | 54                  | 25                         | 59                       |  |
|                         | MANCHESTER        | ICELANDAIR                  | S                 | A           | 13                | 0           | 0         | 85                         | 0                   | 0                | 15                     | 0                      | 0                       | 21                         | 75                  | 11                         | 12                       |  |
|                         | MANCHESTER        | ICELANDAIR                  | S                 | D           | 13                | 0           | 0         | 85                         | 0                   | 0                | 15                     | 0                      | 0                       | 15                         | 75                  | 9                          | 12                       |  |
|                         | GATWICK           | WOW AIR                     | S                 | A           | 39                | 0           | 0         | 77                         | 10                  | 8                | 0                      | 5                      | 0                       | 22                         | 93                  | 3                          | 40                       |  |
|                         | GATWICK           | WOW AIR                     | S                 | D           | 40                | 0           | 0         | 78                         | 5                   | 10               | 3                      | 5                      | 0                       | 22                         | 93                  | 8                          | 40                       |  |
| <b>TOTAL KEFLAVIK</b>   |                   |                             |                   |             | <b>487</b>        | <b>4</b>    | <b>0</b>  | <b>75</b>                  | <b>12</b>           | <b>6</b>         | <b>5</b>               | <b>1</b>               | <b>1</b>                | <b>20</b>                  | <b>67</b>           | <b>21</b>                  | <b>21</b>                |  |
| KERRY COUNTY            |                   |                             |                   |             |                   |             |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | LUTON             | RYANAIR                     | S                 | A           | 31                | 0           | 0         | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 2                          | 87                  | 13                         | 31                       |  |
|                         | LUTON             | RYANAIR                     | S                 | D           | 31                | 0           | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 94                  | 11                         | 31                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: K

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |  |
|------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                              |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                              |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| KERRY COUNTY                 |                   |                                |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | STANSTED          | RYANAIR                        | S                 | A           | 22                | 0        | 0         | 64                         | 32                  | 5                | 0                      | 0                      | 0                       | 11                         | 73                  | 26                         | 22                       |  |
|                              | STANSTED          | RYANAIR                        | S                 | D           | 22                | 0        | 0         | 86                         | 14                  | 0                | 0                      | 0                      | 0                       | 6                          | 64                  | 30                         | 22                       |  |
| <b>TOTAL KERRY COUNTY</b>    |                   |                                |                   |             | <b>106</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>10</b>           | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>81</b>           | <b>18</b>                  | <b>18</b>                |  |
| KIEV (BORISPOL)              |                   |                                |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | A           | 31                | 0        | 0         | 52                         | 23                  | 13               | 13                     | 0                      | 0                       | 23                         | 79                  | 14                         | 52                       |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | D           | 31                | 0        | 0         | 77                         | 10                  | 10               | 3                      | 0                      | 0                       | 12                         | 94                  | 4                          | 52                       |  |
|                              | GATWICK           | UKRAINE INTERNATIONAL AIRLINES | S                 | A           | 54                | 0        | 0         | 69                         | 22                  | 9                | 0                      | 0                      | 0                       | 12                         | 79                  | 8                          | 39                       |  |
|                              | GATWICK           | UKRAINE INTERNATIONAL AIRLINES | S                 | D           | 54                | 0        | 0         | 63                         | 15                  | 20               | 2                      | 0                      | 0                       | 16                         | 54                  | 19                         | 39                       |  |
| <b>TOTAL KIEV (BORISPOL)</b> |                   |                                |                   |             | <b>170</b>        | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>18</b>           | <b>14</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>78</b>           | <b>11</b>                  | <b>11</b>                |  |
| KIEV (ZHULYANY)              |                   |                                |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | LUTON             | WIZZ AIR                       | S                 | A           | 9                 | 0        | 0         | 33                         | 44                  | 0                | 22                     | 0                      | 0                       | 28                         | 85                  | 19                         | 13                       |  |
|                              | LUTON             | WIZZ AIR                       | S                 | D           | 9                 | 0        | 0         | 22                         | 44                  | 11               | 22                     | 0                      | 0                       | 32                         | 54                  | 19                         | 13                       |  |
| <b>TOTAL KIEV (ZHULYANY)</b> |                   |                                |                   |             | <b>18</b>         | <b>1</b> | <b>0</b>  | <b>28</b>                  | <b>44</b>           | <b>6</b>         | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>69</b>           | <b>19</b>                  | <b>19</b>                |  |
| KINGSTON                     |                   |                                |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC            | S                 | A           | 13                | 0        | 0         | 85                         | 8                   | 8                | 0                      | 0                      | 0                       | 7                          | 83                  | 6                          | 18                       |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC            | S                 | D           | 14                | 0        | 0         | 50                         | 43                  | 0                | 7                      | 0                      | 0                       | 17                         | 76                  | 11                         | 17                       |  |
| <b>TOTAL KINGSTON</b>        |                   |                                |                   |             | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>26</b>           | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>           | <b>9</b>                   | <b>9</b>                 |  |
| KIRKWALL                     |                   |                                |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | ABERDEEN          | LOGANAIR                       | S                 | A           | 88                | 0        | 0         | 89                         | 5                   | 5                | 1                      | 1                      | 0                       | 8                          | 78                  | 13                         | 88                       |  |
|                              | ABERDEEN          | LOGANAIR                       | S                 | D           | 87                | 0        | 0         | 76                         | 16                  | 7                | 0                      | 1                      | 0                       | 13                         | 80                  | 13                         | 87                       |  |
|                              | EDINBURGH         | LOGANAIR                       | S                 | A           | 84                | 0        | 0         | 79                         | 7                   | 6                | 7                      | 1                      | 0                       | 15                         | 73                  | 18                         | 89                       |  |
|                              | EDINBURGH         | LOGANAIR                       | S                 | D           | 84                | 0        | 0         | 60                         | 17                  | 7                | 15                     | 1                      | 0                       | 26                         | 65                  | 21                         | 88                       |  |
|                              | GLASGOW           | LOGANAIR                       | S                 | A           | 31                | 0        | 0         | 74                         | 16                  | 6                | 3                      | 0                      | 0                       | 12                         | 77                  | 15                         | 31                       |  |
|                              | GLASGOW           | LOGANAIR                       | S                 | D           | 31                | 0        | 0         | 65                         | 16                  | 10               | 3                      | 6                      | 0                       | 30                         | 75                  | 17                         | 32                       |  |
| <b>TOTAL KIRKWALL</b>        |                   |                                |                   |             | <b>405</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>12</b>           | <b>6</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>74</b>           | <b>16</b>                  | <b>16</b>                |  |
| KOBLENZ                      |                   |                                |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | JERSEY            | SAS                            | C                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                              | JERSEY            | SAS                            | C                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL KOBLENZ</b>         |                   |                                |                   |             | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>60</b>           | <b>21</b>                  | <b>21</b>                |  |
| KOS                          |                   |                                |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC            | C                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 75                  | 8                          | 4                        |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |             |               | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |             |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-------------|---------------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-------------|
|                      |                   |                             |                   |             | MATCHED           |             | UNMATCHED     | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |             |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan<br>(8) | Actual<br>(7) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | Plan<br>(8) |
| KOS                  |                   |                             |                   |             |                   |             |               |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |             |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 9                 | 0           | 1             | 67                         | 22                  | 11               | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |             |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 9                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |             |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | C                 | D           | 5                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 5                        |             |
|                      | MANCHESTER        | CONDOR                      | S                 | A           | 3                 | 0           | 0             | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 22                         | 50                  | 21                         | 2                        |             |
|                      | MANCHESTER        | CONDOR                      | S                 | D           | 3                 | 0           | 0             | 33                         | 67                  | 0                | 0                      | 0                      | 0                       | 18                         | 0                   | 33                         | 2                        |             |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 11                | 0           | 0             | 55                         | 18                  | 9                | 9                      | 9                      | 0                       | 37                         | 67                  | 14                         | 18                       |             |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 11                | 0           | 0             | 64                         | 36                  | 0                | 0                      | 0                      | 0                       | 15                         | 78                  | 14                         | 18                       |             |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0           | 0             | 78                         | 0                   | 22               | 0                      | 0                      | 0                       | 13                         | 44                  | 20                         | 9                        |             |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0           | 0             | 56                         | 33                  | 11               | 0                      | 0                      | 0                       | 16                         | 56                  | 15                         | 9                        |             |
|                      | MANCHESTER        | ENTER AIR                   | C                 | D           | 2                 | 0           | 0             | 50                         | 0                   | 50               | 0                      | 0                      | 0                       | 27                         | 0                   | 0                          | 0                        |             |
|                      | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C                 | D           | 2                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |             |
|                      | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT   | C                 | D           | 2                 | 0           | 0             | 0                          | 0                   | 50               | 50                     | 0                      | 0                       | 53                         | 0                   | 50                         | 1                        |             |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 5                 | 0           | 1             | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 16                         | 100                 | 2                          | 4                        |             |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 6                 | 0           | 0             | 17                         | 67                  | 17               | 0                      | 0                      | 0                       | 23                         | 100                 | 1                          | 4                        |             |
|                      | STANSTED          | RYANAIR                     | S                 | A           | 9                 | 0           | 0             | 67                         | 11                  | 11               | 11                     | 0                      | 0                       | 25                         | 60                  | 18                         | 10                       |             |
|                      | STANSTED          | RYANAIR                     | S                 | D           | 9                 | 0           | 0             | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 11                         | 80                  | 12                         | 10                       |             |
|                      | GATWICK           | SMALL PLANET AIRLINES       | C                 | D           | 2                 | 0           | 0             | 0                          | 0                   | 0                | 100                    | 0                      | 0                       | 72                         | 100                 | 9                          | 2                        |             |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | A           | 8                 | 0           | 0             | 75                         | 13                  | 13               | 0                      | 0                      | 0                       | 11                         | 63                  | 22                         | 8                        |             |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | D           | 9                 | 0           | 0             | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 10                         | 67                  | 28                         | 9                        |             |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD    | C                 | A           | 4                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 75                  | 5                          | 4                        |             |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD    | C                 | D           | 4                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 4                          | 5                        |             |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | A           | 7                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 86                  | 10                         | 7                        |             |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | D           | 8                 | 0           | 0             | 88                         | 0                   | 0                | 13                     | 0                      | 0                       | 12                         | 88                  | 8                          | 8                        |             |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 5                 | 0           | 0             | 60                         | 0                   | 40               | 0                      | 0                      | 0                       | 20                         | 100                 | 0                          | 4                        |             |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 5                 | 0           | 0             | 40                         | 0                   | 40               | 20                     | 0                      | 0                       | 37                         | 83                  | 8                          | 6                        |             |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C                 | A           | 2                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 50                  | 16                         | 2                        |             |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 75                  | 24                         | 4                        |             |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0           | 0             | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |             |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | A           | 5                 | 0           | 0             | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 15                         | 67                  | 11                         | 3                        |             |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | D           | 6                 | 0           | 0             | 83                         | 0                   | 17               | 0                      | 0                      | 0                       | 12                         | 100                 | 7                          | 4                        |             |
|                      | BRISTOL           | THOMSON AIRWAYS LTD         | C                 | A           | 3                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 0                          | 3                        |             |
|                      | BRISTOL           | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0           | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 4                          | 4                        |             |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD         | C                 | D           | 2                 | 0           | 0             | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 19                         | 100                 | 3                          | 2                        |             |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |            |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|
|                      |                   |                             |                |          | MATCHED           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |
|                      |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | Actual (7) |
| KOS                  | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0         | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 7             | 67                   | 9                  | 3          |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 50                   | 26                 | 4          |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 10                | 0         | 0                          | 90            | 0             | 10               | 0                | 0                 | 0                    | 7             | 64                   | 13                 | 11         |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 13                | 0         | 0                          | 62            | 23            | 15               | 0                | 0                 | 0                    | 14            | 73                   | 12                 | 15         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 10                | 0         | 0                          | 50            | 10            | 40               | 0                | 0                 | 0                    | 20            | 78                   | 7                  | 9          |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 14                | 0         | 0                          | 36            | 36            | 29               | 0                | 0                 | 0                    | 24            | 54                   | 17                 | 13         |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 3                  |            |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 100           | 3                    | 4                  |            |
|                      | STANSTED          | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 5                    | 100           | 5                    | 3                  |            |
|                      | STANSTED          | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 8                    | 50            | 25                   | 4                  |            |
| <b>TOTAL KOS</b>     |                   |                             |                |          | <b>266</b>        | <b>0</b>  | <b>2</b>                   | <b>70</b>     | <b>15</b>     | <b>11</b>        | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>74</b>            | <b>12</b>          | <b>12</b>  |
| KOSICE               | LUTON             | WIZZ AIR                    | S              | A        | 31                | 0         | 0                          | 90            | 0             | 6                | 3                | 0                 | 0                    | 9             | 86                   | 10                 | 22         |
|                      | LUTON             | WIZZ AIR                    | S              | D        | 31                | 0         | 0                          | 52            | 32            | 13               | 3                | 0                 | 0                    | 20            | 27                   | 20                 | 22         |
| <b>TOTAL KOSICE</b>  |                   |                             |                |          | <b>62</b>         | <b>0</b>  | <b>0</b>                   | <b>71</b>     | <b>16</b>     | <b>10</b>        | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>57</b>            | <b>15</b>          | <b>15</b>  |
| KRAKOW               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 18                | 0         | 0                          | 61            | 11            | 17               | 11               | 0                 | 0                    | 20            | 0                    | 0                  | 0          |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 18                | 0         | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0          |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0         | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 6             | 77                   | 18                 | 13         |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0         | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 5             | 85                   | 7                  | 13         |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 14                | 0         | 0                          | 93            | 0             | 7                | 0                | 0                 | 0                    | 8             | 83                   | 6                  | 18         |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 14                | 0         | 0                          | 93            | 7             | 0                | 0                | 0                 | 0                    | 5             | 89                   | 8                  | 18         |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 19                | 0         | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 4             | 94                   | 12                 | 17         |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 19                | 0         | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 1                  | 17         |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0         | 3                          | 65            | 19            | 13               | 3                | 0                 | 0                    | 18            | 87                   | 8                  | 31         |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0         | 0                          | 81            | 16            | 0                | 3                | 0                 | 0                    | 10            | 87                   | 6                  | 31         |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | A        | 14                | 0         | 0                          | 86            | 7             | 0                | 0                | 7                 | 0                    | 22            | 85                   | 10                 | 13         |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | D        | 14                | 0         | 0                          | 93            | 0             | 0                | 0                | 7                 | 0                    | 22            | 85                   | 9                  | 13         |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | A        | 9                 | 0         | 0                          | 44            | 33            | 11               | 11               | 0                 | 0                    | 24            | 78                   | 15                 | 9          |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | D        | 9                 | 0         | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 17            | 78                   | 11                 | 9          |
|                      | BIRMINGHAM        | RYANAIR                     | S              | A        | 9                 | 0         | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 13            | 100                  | 0                  | 8          |
|                      | BIRMINGHAM        | RYANAIR                     | S              | D        | 9                 | 0         | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 15            | 100                  | 3                  | 8          |
|                      | EAST MIDLAND      | RYANAIR                     | S              | A        | 9                 | 0         | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 9             | 89                   | 4                  | 9          |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: K

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                       | NUMBER OF FLIGHTS |          |            |          |            |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|------------------------------------|-------------------|-------------------------------|-------------------|----------|------------|----------|------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                    |                   |                               | CHARTER/ SCHED    | ARR/ DEP | MATCHED    |          | UNMATCHED  |           | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                    |                   |                               |                   |          | Actual (7) | Plan (8) | Actual (7) | Plan (8)  |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| KRAKOW                             |                   |                               |                   |          |            |          |            |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | EAST MIDLAND      | RYANAIR                       | S                 | D        | 9          | 0        | 0          | 89        | 11                         | 0             | 0             | 0                | 0                | 6                 | 78                   | 9             | 9                    |                    |
|                                    | EDINBURGH         | RYANAIR                       | S                 | A        | 13         | 0        | 0          | 77        | 15                         | 8             | 0             | 0                | 0                | 12                | 100                  | 0             | 14                   |                    |
|                                    | EDINBURGH         | RYANAIR                       | S                 | D        | 13         | 0        | 0          | 85        | 8                          | 8             | 0             | 0                | 0                | 10                | 100                  | 4             | 14                   |                    |
|                                    | LEEDS BRADFO      | RYANAIR                       | S                 | A        | 13         | 0        | 0          | 69        | 23                         | 8             | 0             | 0                | 0                | 11                | 89                   | 5             | 9                    |                    |
|                                    | LEEDS BRADFO      | RYANAIR                       | S                 | D        | 13         | 0        | 0          | 85        | 8                          | 8             | 0             | 0                | 0                | 11                | 78                   | 12            | 9                    |                    |
|                                    | LIVERPOOL (JO     | RYANAIR                       | S                 | A        | 13         | 0        | 0          | 100       | 0                          | 0             | 0             | 0                | 0                | 4                 | 100                  | 0             | 9                    |                    |
|                                    | LIVERPOOL (JO     | RYANAIR                       | S                 | D        | 13         | 0        | 0          | 69        | 23                         | 8             | 0             | 0                | 0                | 11                | 100                  | 5             | 9                    |                    |
|                                    | MANCHESTER        | RYANAIR                       | S                 | A        | 13         | 0        | 0          | 92        | 8                          | 0             | 0             | 0                | 0                | 5                 | 100                  | 1             | 14                   |                    |
|                                    | MANCHESTER        | RYANAIR                       | S                 | D        | 13         | 0        | 0          | 54        | 38                         | 8             | 0             | 0                | 0                | 13                | 100                  | 2             | 14                   |                    |
|                                    | STANSTED          | RYANAIR                       | S                 | A        | 75         | 0        | 0          | 89        | 9                          | 1             | 0             | 0                | 0                | 5                 | 90                   | 6             | 62                   |                    |
|                                    | STANSTED          | RYANAIR                       | S                 | D        | 75         | 0        | 0          | 80        | 15                         | 5             | 0             | 0                | 0                | 9                 | 74                   | 12            | 62                   |                    |
| <b>TOTAL KRAKOW</b>                |                   |                               |                   |          | <b>526</b> | <b>0</b> | <b>3</b>   | <b>82</b> | <b>12</b>                  | <b>4</b>      | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>10</b>         | <b>88</b>            | <b>7</b>      | <b>7</b>             |                    |
| KRISTIANSUND (KUERNBER             |                   |                               |                   |          |            |          |            |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| KUALA LUMPUR (SEPANG)              |                   |                               |                   |          |            |          |            |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC           | S                 | A        | 3          | 0        | 0          | 67        | 33                         | 0             | 0             | 0                | 0                | 14                | 0                    | 0             | 0                    |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC           | S                 | D        | 5          | 0        | 0          | 100       | 0                          | 0             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |
|                                    | HEATHROW          | MALAYSIAN AIRLINES SYSTEM-MAS | S                 | A        | 62         | 0        | 0          | 37        | 6                          | 39            | 15            | 3                | 0                | 42                | 77                   | 11            | 62                   |                    |
|                                    | HEATHROW          | MALAYSIAN AIRLINES SYSTEM-MAS | S                 | D        | 62         | 0        | 0          | 89        | 6                          | 5             | 0             | 0                | 0                | 5                 | 85                   | 8             | 62                   |                    |
| <b>TOTAL KUALA LUMPUR (SEPANG)</b> |                   |                               |                   |          | <b>132</b> | <b>0</b> | <b>0</b>   | <b>64</b> | <b>7</b>                   | <b>20</b>     | <b>7</b>      | <b>2</b>         | <b>0</b>         | <b>23</b>         | <b>81</b>            | <b>10</b>     | <b>10</b>            |                    |
| KUWAIT                             |                   |                               |                   |          |            |          |            |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC           | S                 | A        | 30         | 0        | 1          | 70        | 20                         | 10            | 0             | 0                | 0                | 13                | 94                   | 3             | 31                   |                    |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC           | S                 | D        | 30         | 0        | 1          | 83        | 17                         | 0             | 0             | 0                | 0                | 7                 | 90                   | 9             | 31                   |                    |
|                                    | HEATHROW          | KUWAIT AIRWAYS                | S                 | A        | 31         | 0        | 0          | 29        | 26                         | 35            | 10            | 0                | 0                | 32                | 45                   | 44            | 31                   |                    |
|                                    | HEATHROW          | KUWAIT AIRWAYS                | S                 | D        | 30         | 0        | 1          | 70        | 10                         | 17            | 3             | 0                | 0                | 13                | 71                   | 24            | 31                   |                    |
| <b>TOTAL KUWAIT</b>                |                   |                               |                   |          | <b>121</b> | <b>0</b> | <b>3</b>   | <b>63</b> | <b>18</b>                  | <b>16</b>     | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>16</b>         | <b>75</b>            | <b>20</b>     | <b>20</b>            |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|--------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                          |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                          |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| LA CORUNA                | HEATHROW          | VUELING AIRLINES            | S                 | A           | 31                | 0        | 0         | 68                         | 0                   | 16               | 13                     | 3                      | 0                       | 25                         | 94                  | 7                          | 31                       |
|                          | HEATHROW          | VUELING AIRLINES            | S                 | D           | 31                | 0        | 0         | 52                         | 19                  | 10               | 19                     | 0                      | 0                       | 30                         | 71                  | 15                         | 31                       |
| <b>TOTAL LA CORUNA</b>   |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>60</b>                  | <b>10</b>           | <b>13</b>        | <b>16</b>              | <b>2</b>               | <b>0</b>                | <b>28</b>                  | <b>82</b>           | <b>11</b>                  | <b>11</b>                |
| LA ROCHELLE              | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 7                 | 0        | 1         | 29                         | 43                  | 29               | 0                      | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 7                 | 0        | 2         | 57                         | 29                  | 14               | 0                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |
|                          | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 50                  | 14                         | 2                        |
|                          | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 50                  | 35                         | 2                        |
|                          | MANCHESTER        | FLYBE LTD                   | S                 | A           | 2                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 9                          | 50                  | 9                          | 2                        |
|                          | MANCHESTER        | FLYBE LTD                   | S                 | D           | 2                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 50                  | 25                         | 2                        |
|                          | SOUTHAMPTON       | FLYBE LTD                   | S                 | A           | 18                | 0        | 0         | 72                         | 11                  | 6                | 11                     | 0                      | 0                       | 14                         | 83                  | 4                          | 18                       |
|                          | SOUTHAMPTON       | FLYBE LTD                   | S                 | D           | 18                | 0        | 0         | 78                         | 6                   | 6                | 11                     | 0                      | 0                       | 14                         | 89                  | 5                          | 18                       |
|                          | STANSTED          | RYANAIR                     | S                 | A           | 18                | 0        | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 7                          | 65                  | 11                         | 17                       |
|                          | STANSTED          | RYANAIR                     | S                 | D           | 18                | 0        | 0         | 83                         | 17                  | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 4                          | 17                       |
| <b>TOTAL LA ROCHELLE</b> |                   |                             |                   |             | <b>98</b>         | <b>0</b> | <b>3</b>  | <b>76</b>                  | <b>15</b>           | <b>5</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>84</b>           | <b>7</b>                   | <b>7</b>                 |
| LAGOS                    | HEATHROW          | ARIK AIR                    | S                 | A           | 29                | 0        | 2         | 41                         | 10                  | 7                | 31                     | 10                     | 0                       | 76                         | 68                  | 11                         | 31                       |
|                          | HEATHROW          | ARIK AIR                    | S                 | D           | 28                | 0        | 3         | 64                         | 7                   | 11               | 11                     | 0                      | 7                       | 61                         | 90                  | 5                          | 31                       |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 2         | 84                         | 10                  | 0                | 0                      | 0                      | 6                       | 61                         | 74                  | 12                         | 31                       |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 35                         | 29                  | 32               | 0                      | 0                      | 3                       | 62                         | 48                  | 30                         | 31                       |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31                | 0        | 0         | 71                         | 13                  | 0                | 16                     | 0                      | 0                       | 24                         | 71                  | 15                         | 31                       |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31                | 0        | 0         | 84                         | 16                  | 0                | 0                      | 0                      | 0                       | 6                          | 84                  | 7                          | 31                       |
| <b>TOTAL LAGOS</b>       |                   |                             |                   |             | <b>181</b>        | <b>1</b> | <b>7</b>  | <b>64</b>                  | <b>14</b>           | <b>8</b>         | <b>9</b>               | <b>2</b>               | <b>3</b>                | <b>48</b>                  | <b>72</b>           | <b>14</b>                  | <b>14</b>                |
| LAHORE                   | HEATHROW          | PAKISTAN INTL AIRLINES      | S                 | A           | 19                | 0        | 0         | 32                         | 32                  | 21               | 11                     | 0                      | 5                       | 49                         | 59                  | 29                         | 17                       |
|                          | HEATHROW          | PAKISTAN INTL AIRLINES      | S                 | D           | 13                | 0        | 0         | 77                         | 23                  | 0                | 0                      | 0                      | 0                       | 6                          | 65                  | 114                        | 17                       |
|                          | MANCHESTER        | PAKISTAN INTL AIRLINES      | S                 | A           | 15                | 0        | 0         | 47                         | 33                  | 13               | 0                      | 7                      | 0                       | 29                         | 50                  | 66                         | 14                       |
|                          | MANCHESTER        | PAKISTAN INTL AIRLINES      | S                 | D           | 9                 | 0        | 0         | 78                         | 0                   | 0                | 11                     | 11                     | 0                       | 33                         | 56                  | 83                         | 9                        |
| <b>TOTAL LAHORE</b>      |                   |                             |                   |             | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>25</b>           | <b>11</b>        | <b>5</b>               | <b>4</b>               | <b>2</b>                | <b>31</b>                  | <b>58</b>           | <b>72</b>                  | <b>72</b>                |
| LAMETIA-TERME            | STANSTED          | RYANAIR                     | S                 | A           | 13                | 0        | 0         | 77                         | 23                  | 0                | 0                      | 0                      | 0                       | 9                          | 100                 | 1                          | 13                       |
|                          | STANSTED          | RYANAIR                     | S                 | D           | 13                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 92                  | 5                          | 13                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |               | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |          |
|----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|---------------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|
|                            |                   |                             |                   |             | MATCHED           |          | UNMATCHED     | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |
|                            |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Actual<br>(7) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | Plan (8) |
| LAMETIA-TERME              |                   |                             |                   |             |                   |          |               |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
| <b>TOTAL LAMETIA-TERME</b> |                   |                             |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>      | <b>88</b>                  | <b>12</b>           | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>96</b>           | <b>3</b>                   | <b>3</b>                 |          |
| LARNACA                    |                   |                             |                   |             |                   |          |               |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                            | HEATHROW          | AEGEAN AIRLINES             | S                 | A           | 31                | 0        | 0             | 39                         | 35                  | 19               | 6                      | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |          |
|                            | HEATHROW          | AEGEAN AIRLINES             | S                 | D           | 31                | 0        | 0             | 68                         | 19                  | 10               | 3                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |          |
|                            | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 15                | 0        | 1             | 53                         | 7                   | 33               | 7                      | 0                      | 0                       | 24                         | 27                  | 140                        | 22                       |          |
|                            | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 16                | 0        | 0             | 31                         | 13                  | 38               | 13                     | 6                      | 0                       | 43                         | 17                  | 94                         | 23                       |          |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 57                | 0        | 0             | 33                         | 21                  | 33               | 12                     | 0                      | 0                       | 31                         | 77                  | 11                         | 31                       |          |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 57                | 0        | 0             | 68                         | 16                  | 12               | 4                      | 0                      | 0                       | 14                         | 52                  | 19                         | 31                       |          |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 29                | 0        | 0             | 66                         | 21                  | 3                | 10                     | 0                      | 0                       | 16                         | 88                  | 10                         | 26                       |          |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 29                | 0        | 2             | 31                         | 48                  | 10               | 10                     | 0                      | 0                       | 25                         | 70                  | 21                         | 27                       |          |
|                            | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0             | 78                         | 11                  | 11               | 0                      | 0                      | 0                       | 10                         | 88                  | 3                          | 8                        |          |
|                            | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0             | 67                         | 22                  | 11               | 0                      | 0                      | 0                       | 12                         | 78                  | 10                         | 9                        |          |
|                            | GLASGOW           | JET2.COM LTD                | S                 | A           | 4                 | 0        | 0             | 75                         | 0                   | 25               | 0                      | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |          |
|                            | GLASGOW           | JET2.COM LTD                | S                 | D           | 4                 | 0        | 0             | 25                         | 25                  | 25               | 25                     | 0                      | 0                       | 38                         | 0                   | 0                          | 0                        |          |
|                            | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0             | 83                         | 0                   | 17               | 0                      | 0                      | 0                       | 10                         | 60                  | 18                         | 5                        |          |
|                            | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0             | 67                         | 17                  | 17               | 0                      | 0                      | 0                       | 13                         | 60                  | 24                         | 5                        |          |
|                            | MANCHESTER        | JET2.COM LTD                | S                 | A           | 10                | 0        | 0             | 40                         | 40                  | 10               | 0                      | 10                     | 0                       | 39                         | 75                  | 8                          | 8                        |          |
|                            | MANCHESTER        | JET2.COM LTD                | S                 | D           | 11                | 0        | 0             | 36                         | 45                  | 9                | 0                      | 9                      | 0                       | 38                         | 89                  | 6                          | 9                        |          |
|                            | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 20                | 0        | 0             | 95                         | 0                   | 5                | 0                      | 0                      | 0                       | 4                          | 74                  | 12                         | 19                       |          |
|                            | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 20                | 0        | 0             | 80                         | 15                  | 5                | 0                      | 0                      | 0                       | 10                         | 53                  | 27                         | 19                       |          |
|                            | GATWICK           | MONARCH AIRLINES            | S                 | A           | 3                 | 0        | 0             | 33                         | 67                  | 0                | 0                      | 0                      | 0                       | 15                         | 25                  | 57                         | 8                        |          |
|                            | GATWICK           | MONARCH AIRLINES            | S                 | D           | 3                 | 0        | 0             | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 16                         | 11                  | 67                         | 9                        |          |
|                            | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | A           | 9                 | 0        | 0             | 78                         | 0                   | 22               | 0                      | 0                      | 0                       | 10                         | 100                 | 1                          | 8                        |          |
|                            | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | D           | 9                 | 0        | 0             | 44                         | 44                  | 11               | 0                      | 0                      | 0                       | 14                         | 88                  | 4                          | 8                        |          |
|                            | LUTON             | MONARCH AIRLINES            | S                 | A           | 15                | 0        | 0             | 60                         | 33                  | 0                | 7                      | 0                      | 0                       | 16                         | 64                  | 20                         | 14                       |          |
|                            | LUTON             | MONARCH AIRLINES            | S                 | D           | 15                | 0        | 0             | 53                         | 33                  | 7                | 7                      | 0                      | 0                       | 19                         | 47                  | 33                         | 15                       |          |
|                            | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 6                 | 0        | 1             | 67                         | 17                  | 17               | 0                      | 0                      | 0                       | 16                         | 85                  | 8                          | 27                       |          |
|                            | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 6                 | 0        | 0             | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 11                         | 85                  | 11                         | 26                       |          |
|                            | GATWICK           | NORWEGIAN AIR SHUTTLE       | C                 | A           | 4                 | 0        | 0             | 50                         | 0                   | 50               | 0                      | 0                      | 0                       | 26                         | 0                   | 0                          | 0                        |          |
|                            | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 9                 | 0        | 0             | 56                         | 22                  | 11               | 11                     | 0                      | 0                       | 26                         | 60                  | 13                         | 5                        |          |
|                            | GATWICK           | NORWEGIAN AIR SHUTTLE       | C                 | D           | 4                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |          |
|                            | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 9                 | 0        | 0             | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 8                          | 100                 | 1                          | 5                        |          |
|                            | GATWICK           | SMALL PLANET AIRLINES       | C                 | D           | 2                 | 0        | 0             | 50                         | 0                   | 0                | 50                     | 0                      | 0                       | 33                         | 0                   | 0                          | 0                        |          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                          |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| LARNACA              |                   |                          |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0         | 60                         | 20                  | 0                | 0                      | 20                     | 0                       | 47                         | 100                 | 0                          | 4                        |  |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0         | 60                         | 20                  | 0                | 0                      | 20                     | 0                       | 57                         | 100                 | 7                          | 4                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 8                 | 0        | 0         | 38                         | 25                  | 25               | 13                     | 0                      | 0                       | 28                         | 100                 | 0                          | 7                        |  |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0         | 67                         | 22                  | 0                | 11                     | 0                      | 0                       | 18                         | 100                 | 8                          | 8                        |  |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 1                          | 4                        |  |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 2                          | 4                        |  |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0         | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 15                         | 75                  | 16                         | 4                        |  |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0         | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 10                         | 75                  | 13                         | 4                        |  |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0         | 75                         | 0                   | 25               | 0                      | 0                      | 0                       | 13                         | 75                  | 10                         | 4                        |  |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C                 | D           | 3                 | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 10                         | 50                  | 26                         | 4                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 8                 | 0        | 0         | 63                         | 0                   | 38               | 0                      | 0                      | 0                       | 21                         | 25                  | 36                         | 8                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 10                | 0        | 0         | 60                         | 10                  | 20               | 10                     | 0                      | 0                       | 33                         | 25                  | 34                         | 8                        |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 8                 | 0        | 0         | 25                         | 25                  | 13               | 38                     | 0                      | 0                       | 43                         | 100                 | 1                          | 8                        |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0         | 22                         | 33                  | 22               | 22                     | 0                      | 0                       | 43                         | 88                  | 8                          | 8                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 13                | 0        | 0         | 62                         | 23                  | 0                | 15                     | 0                      | 0                       | 21                         | 38                  | 71                         | 8                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 14                | 0        | 0         | 36                         | 36                  | 14               | 14                     | 0                      | 0                       | 29                         | 25                  | 92                         | 8                        |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 8                 | 0        | 0         | 88                         | 13                  | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 3                          | 8                        |  |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 8                 | 0        | 0         | 88                         | 13                  | 0                | 0                      | 0                      | 0                       | 7                          | 100                 | 6                          | 9                        |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0         | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 14                         | 100                 | 1                          | 3                        |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0         | 50                         | 25                  | 25               | 0                      | 0                      | 0                       | 16                         | 100                 | 4                          | 4                        |  |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 6                          | 3                        |  |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0         | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 19                         | 75                  | 11                         | 4                        |  |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0         | 67                         | 0                   | 33               | 0                      | 0                      | 0                       | 23                         | 100                 | 8                          | 3                        |  |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0         | 20                         | 80                  | 0                | 0                      | 0                      | 0                       | 19                         | 100                 | 8                          | 4                        |  |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 67                  | 19                         | 3                        |  |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0         | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 12                         | 50                  | 25                         | 4                        |  |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |  |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 78                  | 13                         | 9                        |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 6                 | 0        | 0         | 83                         | 0                   | 0                | 17                     | 0                      | 0                       | 23                         | 44                  | 18                         | 9                        |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 11                         | 100                 | 4                          | 3                        |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0         | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 10                         | 100                 | 2                          | 4                        |  |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0         | 33                         | 0                   | 67               | 0                      | 0                      | 0                       | 36                         | 67                  | 20                         | 3                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| LARNACA              | LUTON             | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0         | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 26                         | 75                  | 14                         | 4                        |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 12                | 0        | 0         | 58                         | 17                  | 25               | 0                      | 0                      | 0                       | 22                         | 50                  | 19                         | 8                        |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 13                | 0        | 0         | 38                         | 46                  | 15               | 0                      | 0                      | 0                       | 22                         | 50                  | 21                         | 8                        |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 15                         | 100                 | 0                          | 3                        |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0         | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 17                         | 100                 | 4                          | 4                        |
| <b>TOTAL LARNACA</b> |                   |                             |                   |             | <b>695</b>        | <b>3</b> | <b>4</b>  | <b>58</b>                  | <b>21</b>           | <b>14</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>67</b>           | <b>24</b>                  | <b>24</b>                |
| LAS PALMAS           | EXETER            | AIR EUROPA                  | C                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                      | EXETER            | AIR EUROPA                  | C                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 18                | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 14                | 0        | 0         | 86                         | 7                   | 0                | 7                      | 0                      | 0                       | 9                          | 83                  | 8                          | 12                       |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0        | 5         | 69                         | 15                  | 8                | 8                      | 0                      | 0                       | 15                         | 62                  | 15                         | 13                       |
|                      | HEATHROW          | IBERIA                      | S                 | A           | 18                | 0        | 0         | 78                         | 17                  | 6                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | A           | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | D           | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 4                 | 0        | 0         | 75                         | 0                   | 25               | 0                      | 0                      | 0                       | 14                         | 100                 | 0                          | 4                        |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 4                 | 0        | 0         | 75                         | 0                   | 0                | 25                     | 0                      | 0                       | 24                         | 100                 | 4                          | 4                        |
|                      | GLASGOW           | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 5                        |
|                      | GLASGOW           | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 3                          | 6                        |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 5                 | 0        | 0         | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 7                          | 83                  | 7                          | 6                        |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 5                 | 0        | 0         | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 4                          | 83                  | 9                          | 6                        |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 9                 | 0        | 0         | 78                         | 11                  | 0                | 11                     | 0                      | 0                       | 11                         | 70                  | 9                          | 10                       |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 9                 | 0        | 0         | 89                         | 0                   | 0                | 11                     | 0                      | 0                       | 9                          | 82                  | 10                         | 11                       |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 5                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 0                          | 4                        |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 5                 | 0        | 0         | 60                         | 40                  | 0                | 0                      | 0                      | 0                       | 11                         | 100                 | 7                          | 5                        |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 13                | 0        | 0         | 92                         | 0                   | 0                | 8                      | 0                      | 0                       | 13                         | 93                  | 3                          | 14                       |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 13                | 0        | 0         | 92                         | 0                   | 0                | 0                      | 8                      | 0                       | 20                         | 71                  | 15                         | 14                       |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 18                | 0        | 0         | 83                         | 11                  | 0                | 6                      | 0                      | 0                       | 10                         | 89                  | 8                          | 18                       |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 18                | 0        | 0         | 83                         | 11                  | 0                | 6                      | 0                      | 0                       | 14                         | 94                  | 7                          | 18                       |
|                      | BIRMINGHAM        | RYANAIR                     | S                 | A           | 9                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 4                          | 8                        |
|                      | BIRMINGHAM        | RYANAIR                     | S                 | D           | 9                 | 0        | 0         | 56                         | 33                  | 11               | 0                      | 0                      | 0                       | 16                         | 88                  | 6                          | 8                        |
|                      | BOURNEMOUT        | RYANAIR                     | S                 | A           | 5                 | 0        | 0         | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 7                          | 100                 | 0                          | 5                        |
|                      | BOURNEMOUT        | RYANAIR                     | S                 | D           | 5                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 1                          | 5                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |         |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| LAS PALMAS           |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | BRISTOL           | RYANAIR                  | S              | A        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 7             | 93                   | 5                  | 14      |           |
|                      | BRISTOL           | RYANAIR                  | S              | D        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 14            | 86                   | 10                 | 14      |           |
|                      | EAST MIDLAND      | RYANAIR                  | S              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 88                   | 6                  | 8       |           |
|                      | EAST MIDLAND      | RYANAIR                  | S              | D        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 9             | 50                   | 13                 | 8       |           |
|                      | EDINBURGH         | RYANAIR                  | S              | A        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 11            | 78                   | 6                  | 9       |           |
|                      | EDINBURGH         | RYANAIR                  | S              | D        | 9                 | 0        | 0                          | 78            | 11            | 0                | 11               | 0                 | 0                    | 18            | 89                   | 8                  | 9       |           |
|                      | LIVERPOOL (JO     | RYANAIR                  | S              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 8             | 80                   | 4                  | 5       |           |
|                      | LIVERPOOL (JO     | RYANAIR                  | S              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 11            | 80                   | 7                  | 5       |           |
|                      | LUTON             | RYANAIR                  | S              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 1                  | 9       |           |
|                      | LUTON             | RYANAIR                  | S              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 6             | 89                   | 4                  | 9       |           |
|                      | MANCHESTER        | RYANAIR                  | S              | A        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 4             | 88                   | 6                  | 8       |           |
|                      | MANCHESTER        | RYANAIR                  | S              | D        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 13            | 63                   | 16                 | 8       |           |
|                      | STANSTED          | RYANAIR                  | S              | A        | 22                | 0        | 0                          | 86            | 9             | 5                | 0                | 0                 | 0                    | 5             | 87                   | 5                  | 23      |           |
|                      | STANSTED          | RYANAIR                  | S              | D        | 22                | 0        | 0                          | 64            | 23            | 14               | 0                | 0                 | 0                    | 14            | 70                   | 12                 | 23      |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | S              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 0                  | 4       |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | S              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 0                  | 4       |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | S              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 7             | 83                   | 14                 | 6       |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | S              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 80                   | 11                 | 5       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | S              | A        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 13            | 67                   | 6                  | 9       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | S              | D        | 8                 | 0        | 0                          | 75            | 13            | 0                | 13               | 0                 | 0                    | 25            | 56                   | 15                 | 9       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | S              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 10            | 80                   | 4                  | 5       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | S              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 60                   | 18                 | 5       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | S              | A        | 8                 | 0        | 0                          | 63            | 25            | 0                | 13               | 0                 | 0                    | 16            | 60                   | 30                 | 10      |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | S              | D        | 8                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 29            | 56                   | 44                 | 9       |           |
|                      | BELFAST INTER     | THOMSON AIRWAYS LTD      | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 12            | 100                  | 7                  | 2       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 4                  | 4       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 75                   | 14                 | 4       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 5             | 75                   | 53                 | 4       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 5             | 60                   | 77                 | 5       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 3                  | 4       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 5                  | 4       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 0                  | 4       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 1                  | 5       |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                         |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| LAS PALMAS              |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 22                | 0        | 0                          | 64                  | 23               | 14                     | 0                      | 0                       | 0                          | 14                  | 61                         | 17                       | 23        |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 22                | 0        | 0                          | 64                  | 36               | 0                      | 0                      | 0                       | 0                          | 8                   | 71                         | 16                       | 24        |
|                         | GLASGOW           | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 10                  | 100                        | 4                        | 4         |
|                         | GLASGOW           | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 4                        | 4         |
|                         | LUTON             | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0                          | 0                   | 25               | 75                     | 0                      | 0                       | 0                          | 42                  | 75                         | 8                        | 4         |
|                         | LUTON             | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                          | 0                   | 25               | 75                     | 0                      | 0                       | 0                          | 35                  | 50                         | 14                       | 4         |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 13                | 0        | 0                          | 69                  | 15               | 8                      | 8                      | 0                       | 0                          | 16                  | 71                         | 10                       | 17        |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 13                | 0        | 0                          | 62                  | 31               | 0                      | 8                      | 0                       | 0                          | 17                  | 74                         | 12                       | 19        |
|                         | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 100                        | 0                        | 4         |
|                         | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 75                         | 8                        | 4         |
|                         | STANSTED          | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0                          | 75                  | 0                | 0                      | 25                     | 0                       | 0                          | 41                  | 75                         | 5                        | 4         |
|                         | STANSTED          | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 75                         | 6                        | 4         |
| <b>TOTAL LAS PALMAS</b> |                   |                             |                   |             | <b>570</b>        | <b>0</b> | <b>5</b>                   | <b>81</b>           | <b>12</b>        | <b>5</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>80</b>                  | <b>12</b>                | <b>12</b> |
| LAS VEGAS               |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
|                         | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 13                | 0        | 0                          | 85                  | 0                | 8                      | 8                      | 0                       | 0                          | 12                  | 62                         | 16                       | 13        |
|                         | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 13                | 0        | 0                          | 85                  | 8                | 8                      | 0                      | 0                       | 0                          | 7                   | 100                        | 6                        | 12        |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 2                          | 81                  | 3                | 3                      | 6                      | 0                       | 6                          | 80                  | 26                         | 35                       | 31        |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0                          | 65                  | 19               | 6                      | 6                      | 0                       | 3                          | 57                  | 48                         | 21                       | 31        |
|                         | GLASGOW           | THOMAS COOK AIRLINES LTD    | S                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         |
|                         | GLASGOW           | THOMAS COOK AIRLINES LTD    | S                 | D           | 4                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | A           | 17                | 0        | 0                          | 88                  | 12               | 0                      | 0                      | 0                       | 0                          | 4                   | 86                         | 11                       | 14        |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | D           | 18                | 0        | 0                          | 72                  | 11               | 17                     | 0                      | 0                       | 0                          | 13                  | 92                         | 8                        | 13        |
|                         | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31                | 0        | 0                          | 74                  | 10               | 6                      | 10                     | 0                       | 0                          | 14                  | 74                         | 12                       | 31        |
|                         | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31                | 0        | 0                          | 77                  | 16               | 0                      | 6                      | 0                       | 0                          | 13                  | 71                         | 11                       | 31        |
|                         | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 9                 | 0        | 0                          | 78                  | 11               | 0                      | 11                     | 0                       | 0                          | 12                  | 78                         | 14                       | 9         |
|                         | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 78                         | 14                       | 9         |
| <b>TOTAL LAS VEGAS</b>  |                   |                             |                   |             | <b>210</b>        | <b>0</b> | <b>2</b>                   | <b>78</b>           | <b>11</b>        | <b>5</b>               | <b>5</b>               | <b>0</b>                | <b>1</b>                   | <b>28</b>           | <b>65</b>                  | <b>17</b>                | <b>17</b> |
| LEEDS BRADFORD          |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 83                | 1        | 0                          | 75                  | 13               | 5                      | 7                      | 0                       | 0                          | 14                  | 81                         | 10                       | 84        |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 84                | 0        | 0                          | 85                  | 10               | 5                      | 1                      | 0                       | 0                          | 7                   | 89                         | 6                        | 84        |
|                         | ABERDEEN          | EASTERN AIRWAYS             | S                 | A           | 25                | 0        | 0                          | 60                  | 8                | 8                      | 24                     | 0                       | 0                          | 27                  | 95                         | 4                        | 20        |
|                         | ABERDEEN          | EASTERN AIRWAYS             | S                 | D           | 23                | 0        | 0                          | 96                  | 0                | 4                      | 0                      | 0                       | 0                          | 5                   | 96                         | 3                        | 26        |
|                         | SOUTHAMPTON       | EASTERN AIRWAYS             | S                 | A           | 14                | 0        | 7                          | 14                  | 71               | 14                     | 0                      | 0                       | 0                          | 24                  | 68                         | 13                       | 53        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE             | NUMBER OF FLIGHTS |             |               |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|-----------------------------|-------------------|---------------------|-------------------|-------------|---------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                             |                   |                     | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                             |                   |                     |                   |             | Actual<br>(7) | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| LEEDS BRADFORD              |                   |                     |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | SOUTHAMPTON       | EASTERN AIRWAYS     | S                 | D           | 21            | 0        | 0         | 81                         | 19                  | 0                | 0                      | 0                      | 0                       | 7                          | 92                  | 4                          | 24                       |  |
|                             | BELFAST CITY (    | FLYBE LTD           | S                 | A           | 107           | 0        | 0         | 94                         | 4                   | 1                | 1                      | 0                      | 0                       | 3                          | 97                  | 3                          | 107                      |  |
|                             | BELFAST CITY (    | FLYBE LTD           | S                 | D           | 107           | 0        | 0         | 90                         | 6                   | 4                | 1                      | 0                      | 0                       | 6                          | 92                  | 4                          | 107                      |  |
|                             | JERSEY            | FLYBE LTD           | S                 | A           | 52            | 0        | 0         | 44                         | 2                   | 0                | 52                     | 2                      | 0                       | 51                         | 0                   | 0                          | 0                        |  |
|                             | JERSEY            | FLYBE LTD           | S                 | D           | 51            | 0        | 0         | 82                         | 6                   | 6                | 6                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |  |
|                             | SOUTHAMPTON       | FLYBE LTD           | S                 | A           | 74            | 0        | 4         | 89                         | 5                   | 3                | 3                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                             | SOUTHAMPTON       | FLYBE LTD           | S                 | D           | 75            | 0        | 3         | 84                         | 5                   | 5                | 5                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                             | JERSEY            | JET2.COM LTD        | S                 | A           | 8             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 45                  | 22                         | 11                       |  |
|                             | JERSEY            | JET2.COM LTD        | S                 | D           | 8             | 0        | 0         | 88                         | 13                  | 0                | 0                      | 0                      | 0                       | 6                          | 45                  | 25                         | 11                       |  |
|                             | GLASGOW           | LOGANAIR            | S                 | A           | 31            | 0        | 0         | 71                         | 3                   | 10               | 13                     | 0                      | 3                       | 36                         | 89                  | 6                          | 35                       |  |
|                             | GLASGOW           | LOGANAIR            | S                 | D           | 32            | 0        | 0         | 72                         | 3                   | 3                | 19                     | 0                      | 3                       | 40                         | 86                  | 9                          | 35                       |  |
| <b>TOTAL LEEDS BRADFORD</b> |                   |                     |                   |             | <b>797</b>    | <b>2</b> | <b>14</b> | <b>80</b>                  | <b>8</b>            | <b>4</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>87</b>           | <b>7</b>                   | <b>7</b>                 |  |
| LEIPZIG                     |                   |                     |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | STANSTED          | RYANAIR             | S                 | A           | 18            | 0        | 0         | 83                         | 11                  | 6                | 0                      | 0                      | 0                       | 7                          | 78                  | 10                         | 18                       |  |
|                             | STANSTED          | RYANAIR             | S                 | D           | 18            | 0        | 0         | 89                         | 6                   | 6                | 0                      | 0                      | 0                       | 6                          | 72                  | 11                         | 18                       |  |
| <b>TOTAL LEIPZIG</b>        |                   |                     |                   |             | <b>36</b>     | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>8</b>            | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>75</b>           | <b>11</b>                  | <b>11</b>                |  |
| LEMNOS                      |                   |                     |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC | C                 | A           | 5             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC | C                 | D           | 7             | 0        | 0         | 86                         | 14                  | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 18                         | 1                        |  |
| <b>TOTAL LEMNOS</b>         |                   |                     |                   |             | <b>12</b>     | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>8</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>60</b>           | <b>21</b>                  | <b>21</b>                |  |
| LEON                        |                   |                     |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| LICENCIADO ADOLFO LOPEZ     |                   |                     |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| LIEGE                       |                   |                     |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| LIMOGES                     |                   |                     |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | SOUTHAMPTON       | FLYBE LTD           | S                 | A           | 18            | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 82                  | 9                          | 22                       |  |
|                             | SOUTHAMPTON       | FLYBE LTD           | S                 | D           | 18            | 0        | 0         | 83                         | 11                  | 6                | 0                      | 0                      | 0                       | 9                          | 68                  | 15                         | 22                       |  |
|                             | BRISTOL           | RYANAIR             | S                 | A           | 9             | 0        | 0         | 89                         | 0                   | 0                | 0                      | 11                     | 0                       | 28                         | 56                  | 11                         | 9                        |  |
|                             | BRISTOL           | RYANAIR             | S                 | D           | 9             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 89                  | 7                          | 9                        |  |
|                             | EAST MIDLAND      | RYANAIR             | S                 | A           | 13            | 0        | 0         | 77                         | 15                  | 0                | 8                      | 0                      | 0                       | 12                         | 57                  | 20                         | 14                       |  |
|                             | EAST MIDLAND      | RYANAIR             | S                 | D           | 13            | 0        | 0         | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 9                          | 79                  | 15                         | 14                       |  |
|                             | LEEDS BRADFO      | RYANAIR             | S                 | A           | 9             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 33                  | 23                         | 9                        |  |
|                             | LEEDS BRADFO      | RYANAIR             | S                 | D           | 9             | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 78                  | 16                         | 9                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| LIMOGES              | LIVERPOOL (JO)    | RYANAIR                     | S              | A        | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 6                    | 85            | 9                    | 13                 |
|                      | LIVERPOOL (JO)    | RYANAIR                     | S              | D        | 13                | 0        | 0         | 77                         | 15            | 8             | 0                | 0                | 0                 | 10                   | 100           | 5                    | 13                 |
|                      | STANSTED          | RYANAIR                     | S              | A        | 27                | 0        | 0         | 89                         | 4             | 0             | 4                | 4                | 0                 | 13                   | 77            | 11                   | 31                 |
|                      | STANSTED          | RYANAIR                     | S              | D        | 27                | 0        | 0         | 85                         | 11            | 0             | 4                | 0                | 0                 | 11                   | 74            | 8                    | 31                 |
| <b>TOTAL LIMOGES</b> |                   |                             |                |          | <b>178</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>7</b>      | <b>2</b>      | <b>2</b>         | <b>1</b>         | <b>0</b>          | <b>9</b>             | <b>74</b>     | <b>12</b>            | <b>12</b>          |
| LINZ                 | STANSTED          | RYANAIR                     | S              | A        | 13                | 0        | 0         | 85                         | 15            | 0             | 0                | 0                | 0                 | 6                    | 93            | 3                    | 14                 |
|                      | STANSTED          | RYANAIR                     | S              | D        | 13                | 0        | 0         | 77                         | 23            | 0             | 0                | 0                | 0                 | 9                    | 93            | 5                    | 14                 |
| <b>TOTAL LINZ</b>    |                   |                             |                |          | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>19</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>93</b>     | <b>4</b>             | <b>4</b>           |
| LISBON               | GATWICK           | AIR PORTUGAL                | S              | A        | 38                | 0        | 0         | 71                         | 24            | 5             | 0                | 0                | 0                 | 11                   | 77            | 13                   | 22                 |
|                      | GATWICK           | AIR PORTUGAL                | S              | D        | 38                | 0        | 0         | 68                         | 21            | 11            | 0                | 0                | 0                 | 12                   | 64            | 17                   | 22                 |
|                      | HEATHROW          | AIR PORTUGAL                | S              | A        | 166               | 0        | 1         | 69                         | 16            | 9             | 5                | 1                | 0                 | 15                   | 61            | 18                   | 194                |
|                      | HEATHROW          | AIR PORTUGAL                | S              | D        | 166               | 0        | 1         | 77                         | 11            | 6             | 5                | 0                | 0                 | 13                   | 67            | 18                   | 195                |
|                      | MANCHESTER        | AIR PORTUGAL                | S              | A        | 35                | 0        | 0         | 86                         | 11            | 3             | 0                | 0                | 0                 | 7                    | 84            | 20                   | 31                 |
|                      | MANCHESTER        | AIR PORTUGAL                | S              | D        | 35                | 0        | 0         | 69                         | 20            | 11            | 0                | 0                | 0                 | 14                   | 61            | 27                   | 31                 |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 93                | 0        | 0         | 58                         | 20            | 13            | 5                | 3                | 0                 | 26                   | 63            | 17                   | 92                 |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 93                | 0        | 0         | 65                         | 15            | 12            | 9                | 0                | 0                 | 17                   | 80            | 10                   | 93                 |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0         | 89                         | 6             | 6             | 0                | 0                | 0                 | 8                    | 81            | 7                    | 16                 |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 8                    | 81            | 11                   | 16                 |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 14                | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 6                    | 88            | 5                    | 8                  |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 7                    | 88            | 7                    | 8                  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 53                | 1        | 0         | 68                         | 11            | 13            | 8                | 0                | 0                 | 17                   | 92            | 4                    | 53                 |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 54                | 0        | 0         | 48                         | 33            | 13            | 6                | 0                | 0                 | 23                   | 74            | 10                   | 53                 |
|                      | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 4                    | 88            | 3                    | 17                 |
|                      | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 4                    | 100           | 3                    | 17                 |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 62                | 0        | 0         | 82                         | 6             | 6             | 5                | 0                | 0                 | 10                   | 78            | 18                   | 60                 |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 62                | 0        | 0         | 82                         | 6             | 5             | 6                | 0                | 0                 | 12                   | 73            | 17                   | 60                 |
|                      | MANCHESTER        | RYANAIR                     | S              | A        | 22                | 0        | 0         | 86                         | 9             | 0             | 0                | 0                | 5                 | 23                   | 47            | 20                   | 17                 |
|                      | MANCHESTER        | RYANAIR                     | S              | D        | 22                | 0        | 0         | 86                         | 9             | 5             | 0                | 0                | 0                 | 8                    | 35            | 28                   | 17                 |
|                      | STANSTED          | RYANAIR                     | S              | A        | 93                | 0        | 0         | 87                         | 9             | 3             | 1                | 0                | 0                 | 6                    | 47            | 21                   | 62                 |
|                      | STANSTED          | RYANAIR                     | S              | D        | 93                | 0        | 0         | 89                         | 9             | 2             | 0                | 0                | 0                 | 5                    | 84            | 10                   | 62                 |
| <b>TOTAL LISBON</b>  |                   |                             |                |          | <b>1227</b>       | <b>1</b> | <b>2</b>  | <b>75</b>                  | <b>14</b>     | <b>7</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>70</b>     | <b>16</b>            | <b>16</b>          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|--------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| LIVERPOOL (JOHN LENNON)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 143               | 0        | 0         | 92                         | 3             | 3             | 1                | 0                | 0                 | 4                    | 95            | 3                    | 146                |  |
|                                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 143               | 0        | 0         | 89                         | 6             | 3             | 1                | 0                | 0                 | 5                    | 92            | 4                    | 146                |  |
|                                      | JERSEY            | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 90            | 11                   | 31                 |  |
|                                      | JERSEY            | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 90                         | 10            | 0             | 0                | 0                | 0                 | 6                    | 77            | 16                   | 31                 |  |
|                                      | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 101               | 0        | 1         | 71                         | 20            | 8             | 1                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |  |
|                                      | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 101               | 0        | 1         | 83                         | 11            | 5             | 1                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
| <b>TOTAL LIVERPOOL (JOHN LENNON)</b> |                   |                             |                |          | <b>551</b>        | <b>4</b> | <b>2</b>  | <b>86</b>                  | <b>9</b>      | <b>4</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>92</b>     | <b>5</b>             | <b>5</b>           |  |
| LJUBLJANA                            |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | GATWICK           | ADRIA AIRWAYS               | S              | A        | 5                 | 0        | 3         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 2                    | 5                  |  |
|                                      | GATWICK           | ADRIA AIRWAYS               | S              | D        | 5                 | 0        | 3         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 60            | 20                   | 5                  |  |
|                                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 71                         | 19            | 3             | 3                | 3                | 0                 | 21                   | 81            | 13                   | 31                 |  |
|                                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 84                         | 3             | 6             | 3                | 3                | 0                 | 18                   | 77            | 10                   | 31                 |  |
|                                      | LUTON             | WIZZ AIR                    | S              | A        | 13                | 0        | 0         | 85                         | 15            | 0             | 0                | 0                | 0                 | 6                    | 71            | 12                   | 14                 |  |
|                                      | LUTON             | WIZZ AIR                    | S              | D        | 13                | 0        | 0         | 38                         | 62            | 0             | 0                | 0                | 0                 | 17                   | 57            | 16                   | 14                 |  |
| <b>TOTAL LJUBLJANA</b>               |                   |                             |                |          | <b>100</b>        | <b>0</b> | <b>6</b>  | <b>74</b>                  | <b>17</b>     | <b>5</b>      | <b>2</b>         | <b>2</b>         | <b>0</b>          | <b>16</b>            | <b>75</b>     | <b>12</b>            | <b>12</b>          |  |
| LODZ LUBLINEK                        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | EAST MIDLAND      | RYANAIR                     | S              | A        | 13                | 0        | 0         | 77                         | 23            | 0             | 0                | 0                | 0                 | 6                    | 88            | 9                    | 8                  |  |
|                                      | EAST MIDLAND      | RYANAIR                     | S              | D        | 13                | 0        | 0         | 85                         | 15            | 0             | 0                | 0                | 0                 | 10                   | 75            | 13                   | 8                  |  |
|                                      | STANSTED          | RYANAIR                     | S              | A        | 27                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 3                    | 72            | 11                   | 18                 |  |
|                                      | STANSTED          | RYANAIR                     | S              | D        | 27                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 2                    | 78            | 9                    | 18                 |  |
| <b>TOTAL LODZ LUBLINEK</b>           |                   |                             |                |          | <b>80</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>10</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>77</b>     | <b>10</b>            | <b>10</b>          |  |
| LONDON CITY                          |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                      | ABERDEEN          | BA CITYFLYER LTD            | S              | A        | 2                 | 0        | 0         | 0                          | 0             | 100           | 0                | 0                | 0                 | 46                   | 95            | 4                    | 55                 |  |
|                                      | ABERDEEN          | BA CITYFLYER LTD            | S              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 95            | 4                    | 55                 |  |
|                                      | EDINBURGH         | BA CITYFLYER LTD            | S              | A        | 212               | 0        | 0         | 86                         | 6             | 6             | 1                | 0                | 0                 | 6                    | 87            | 6                    | 185                |  |
|                                      | EDINBURGH         | BA CITYFLYER LTD            | S              | D        | 212               | 0        | 0         | 91                         | 5             | 4             | 0                | 0                | 0                 | 5                    | 92            | 5                    | 185                |  |
|                                      | GLASGOW           | BA CITYFLYER LTD            | S              | A        | 153               | 0        | 0         | 90                         | 6             | 3             | 2                | 0                | 0                 | 5                    | 90            | 4                    | 111                |  |
|                                      | GLASGOW           | BA CITYFLYER LTD            | S              | D        | 152               | 0        | 0         | 90                         | 4             | 4             | 2                | 0                | 0                 | 6                    | 95            | 4                    | 111                |  |
|                                      | JERSEY            | BLUE ISLANDS LIMITED        | S              | A        | 60                | 2        | 3         | 80                         | 17            | 0             | 3                | 0                | 0                 | 10                   | 78            | 15                   | 46                 |  |
|                                      | JERSEY            | BLUE ISLANDS LIMITED        | S              | D        | 63                | 0        | 3         | 92                         | 5             | 0             | 3                | 0                | 0                 | 7                    | 91            | 8                    | 47                 |  |
|                                      | ABERDEEN          | FLYBE LTD                   | S              | A        | 70                | 0        | 0         | 91                         | 7             | 1             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                                      | ABERDEEN          | FLYBE LTD                   | S              | D        | 71                | 0        | 0         | 87                         | 8             | 4             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |
|                                      | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 94                | 0        | 2         | 85                         | 9             | 6             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |
|--|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|  |                   |                             |                |          | Actual (7)        | Plan (8) |                  | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|  |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
| LONDON CITY                            |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
|  | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 96                | 0        | 0                | 91                         | 7             | 2                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |
|  | EDINBURGH         | FLYBE LTD                   | S              | A        | 143               | 0        | 4                | 96                         | 4             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |
|  | EDINBURGH         | FLYBE LTD                   | S              | D        | 146               | 0        | 1                | 92                         | 4             | 2                | 1                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |
|  | EXETER            | FLYBE LTD                   | S              | A        | 48                | 0        | 2                | 88                         | 10            | 2                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |
|  | EXETER            | FLYBE LTD                   | S              | D        | 49                | 0        | 1                | 90                         | 4             | 4                | 2                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |
| <b>TOTAL LONDON CITY</b>               |                   |                             |                |          | <b>1573</b>       | <b>5</b> | <b>16</b>        | <b>90</b>                  | <b>6</b>      | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>5</b>      | <b>90</b>            | <b>6</b>           | <b>6</b>  |
| LOS ANGELES INTERNATION                |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
|  | HEATHROW          | AMERICAN AIRLINES           | S              | A        | 61                | 0        | 1                | 80                         | 5             | 8                | 5                | 2                 | 0                    | 14            | 65                   | 23                 | 31        |
|  | HEATHROW          | AMERICAN AIRLINES           | S              | D        | 61                | 0        | 1                | 82                         | 8             | 7                | 3                | 0                 | 0                    | 11            | 84                   | 6                  | 31        |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 62                | 0        | 0                | 89                         | 8             | 3                | 0                | 0                 | 0                    | 5             | 45                   | 26                 | 62        |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 62                | 0        | 0                | 66                         | 19            | 11               | 3                | 0                 | 0                    | 15            | 42                   | 26                 | 62        |
|  | HEATHROW          | DELTA AIRLINES              | S              | A        | 31                | 0        | 0                | 81                         | 10            | 6                | 3                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |
|  | HEATHROW          | DELTA AIRLINES              | S              | D        | 31                | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |
|  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | A        | 17                | 0        | 0                | 82                         | 6             | 0                | 12               | 0                 | 0                    | 10            | 0                    | 0                  | 0         |
|  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | D        | 17                | 0        | 0                | 59                         | 24            | 12               | 6                | 0                 | 0                    | 24            | 0                    | 0                  | 0         |
|  | HEATHROW          | UNITED AIRLINES             | S              | A        | 31                | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 0             | 74                   | 16                 | 31        |
|  | HEATHROW          | UNITED AIRLINES             | S              | D        | 31                | 0        | 0                | 87                         | 6             | 3                | 3                | 0                 | 0                    | 7             | 87                   | 8                  | 31        |
|  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 62                | 0        | 0                | 90                         | 6             | 2                | 2                | 0                 | 0                    | 4             | 79                   | 10                 | 62        |
|  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 62                | 0        | 0                | 63                         | 23            | 8                | 6                | 0                 | 0                    | 18            | 81                   | 10                 | 62        |
| <b>TOTAL LOS ANGELES INTERNATIONAL</b> |                   |                             |                |          | <b>528</b>        | <b>0</b> | <b>2</b>         | <b>81</b>                  | <b>10</b>     | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>67</b>            | <b>17</b>          | <b>17</b> |
| LUANDA                                 |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 0                | 67                         | 33            | 0                | 0                | 0                 | 0                    | 11            | 78                   | 11                 | 9         |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 9                 | 0        | 0                | 67                         | 33            | 0                | 0                | 0                 | 0                    | 10            | 78                   | 22                 | 9         |
| <b>TOTAL LUANDA</b>                    |                   |                             |                |          | <b>18</b>         | <b>2</b> | <b>0</b>         | <b>67</b>                  | <b>33</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>78</b>            | <b>16</b>          | <b>16</b> |
| LUBECK                                 |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
| LUBLIN (PORT LOTNICZY)                 |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
|  | STANSTED          | RYANAIR                     | S              | A        | 17                | 0        | 0                | 94                         | 6             | 0                | 0                | 0                 | 0                    | 7             | 100                  | 0                  | 13        |
|  | STANSTED          | RYANAIR                     | S              | D        | 17                | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 2                  | 13        |
|  | LUTON             | WIZZ AIR                    | S              | A        | 22                | 0        | 0                | 95                         | 0             | 0                | 5                | 0                 | 0                    | 5             | 71                   | 10                 | 14        |
|  | LUTON             | WIZZ AIR                    | S              | D        | 22                | 0        | 0                | 59                         | 32            | 9                | 0                | 0                 | 0                    | 15            | 57                   | 24                 | 14        |
| <b>TOTAL LUBLIN (PORT LOTNICZY)</b>    |                   |                             |                |          | <b>78</b>         | <b>0</b> | <b>0</b>         | <b>86</b>                  | <b>10</b>     | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>81</b>            | <b>9</b>           | <b>9</b>  |
| LUTON                                  |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                         |                   |                             |                   |             | MATCHED           |           | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan (8)  |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| LUTON                   |                   |                             |                   |             |                   |           |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | ABERDEEN          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0         | 0         | 71                         | 19                  | 10               | 0                      | 0                      | 0                       | 9                          | 65                  | 16                         | 31                       |  |
|                         | ABERDEEN          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0         | 0         | 52                         | 35                  | 13               | 0                      | 0                      | 0                       | 15                         | 52                  | 21                         | 31                       |  |
|                         | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 93                | 0         | 0         | 85                         | 9                   | 5                | 1                      | 0                      | 0                       | 6                          | 84                  | 8                          | 83                       |  |
|                         | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 93                | 0         | 0         | 83                         | 5                   | 9                | 3                      | 0                      | 0                       | 9                          | 81                  | 11                         | 83                       |  |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 92                | 0         | 0         | 72                         | 17                  | 9                | 2                      | 0                      | 0                       | 13                         | 66                  | 23                         | 92                       |  |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 92                | 0         | 0         | 74                         | 12                  | 11               | 3                      | 0                      | 0                       | 13                         | 72                  | 25                         | 92                       |  |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 74                | 0         | 0         | 74                         | 14                  | 12               | 0                      | 0                      | 0                       | 10                         | 71                  | 17                         | 93                       |  |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 74                | 0         | 0         | 73                         | 15                  | 8                | 3                      | 1                      | 0                       | 13                         | 75                  | 11                         | 93                       |  |
| <b>TOTAL LUTON</b>      |                   |                             |                   |             | <b>582</b>        | <b>15</b> | <b>0</b>  | <b>75</b>                  | <b>13</b>           | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>73</b>           | <b>16</b>                  | <b>16</b>                |  |
| LUXEMBOURG              |                   |                             |                   |             |                   |           |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 62                | 0         | 0         | 74                         | 6                   | 13               | 6                      | 0                      | 0                       | 12                         | 81                  | 11                         | 62                       |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 62                | 0         | 0         | 82                         | 5                   | 8                | 5                      | 0                      | 0                       | 10                         | 84                  | 8                          | 62                       |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0         | 0         | 61                         | 11                  | 11               | 11                     | 6                      | 0                       | 29                         | 92                  | 3                          | 26                       |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0         | 0         | 61                         | 17                  | 17               | 0                      | 6                      | 0                       | 26                         | 81                  | 8                          | 26                       |  |
|                         | LONDON CITY       | LUXAIR                      | S                 | A           | 168               | 0         | 0         | 92                         | 2                   | 2                | 2                      | 1                      | 0                       | 7                          | 92                  | 5                          | 150                      |  |
|                         | LONDON CITY       | LUXAIR                      | S                 | D           | 168               | 0         | 0         | 90                         | 5                   | 2                | 2                      | 1                      | 0                       | 7                          | 89                  | 5                          | 149                      |  |
| <b>TOTAL LUXEMBOURG</b> |                   |                             |                   |             | <b>496</b>        | <b>3</b>  | <b>0</b>  | <b>86</b>                  | <b>5</b>            | <b>5</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>           | <b>6</b>                   | <b>6</b>                 |  |
| LUXOR                   |                   |                             |                   |             |                   |           |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | HEATHROW          | EGYPT AIR                   | S                 | A           | 4                 | 0         | 0         | 50                         | 0                   | 0                | 50                     | 0                      | 0                       | 53                         | 25                  | 17                         | 4                        |  |
|                         | HEATHROW          | EGYPT AIR                   | S                 | D           | 4                 | 0         | 0         | 50                         | 0                   | 50               | 0                      | 0                      | 0                       | 24                         | 75                  | 6                          | 4                        |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0         | 0         | 50                         | 25                  | 25               | 0                      | 0                      | 0                       | 17                         | 75                  | 34                         | 4                        |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0         | 0         | 50                         | 25                  | 25               | 0                      | 0                      | 0                       | 19                         | 100                 | 3                          | 4                        |  |
| <b>TOTAL LUXOR</b>      |                   |                             |                   |             | <b>16</b>         | <b>0</b>  | <b>0</b>  | <b>50</b>                  | <b>13</b>           | <b>25</b>        | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>69</b>           | <b>15</b>                  | <b>15</b>                |  |
| LYDD                    |                   |                             |                   |             |                   |           |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| LYON                    |                   |                             |                   |             |                   |           |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 93                | 0         | 0         | 69                         | 19                  | 11               | 1                      | 0                      | 0                       | 12                         | 70                  | 12                         | 93                       |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 93                | 0         | 0         | 86                         | 8                   | 2                | 4                      | 0                      | 0                       | 8                          | 81                  | 9                          | 93                       |  |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0         | 0         | 89                         | 0                   | 0                | 0                      | 11                     | 0                       | 29                         | 67                  | 9                          | 9                        |  |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0         | 0         | 78                         | 0                   | 11               | 0                      | 11                     | 0                       | 34                         | 67                  | 10                         | 9                        |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 57                | 0         | 0         | 74                         | 2                   | 14               | 11                     | 0                      | 0                       | 17                         | 79                  | 13                         | 57                       |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 57                | 0         | 0         | 37                         | 28                  | 23               | 12                     | 0                      | 0                       | 31                         | 61                  | 17                         | 57                       |  |
|                         | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0         | 0         | 65                         | 23                  | 10               | 3                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |           |               |               |                  | MAY 2014         |                   |                      |               |                      |                    |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|-----------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                             |                |          | MATCHED           |          |                  | UNMATCHED                  |           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |                  | Actual (7)                 | Plan (8)  |               |               |                  |                  |                   |                      |               |                      |                    |
| LYON                 | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                | 81                         | 16        | 0             | 3             | 0                | 0                | 10                | 0                    | 0             | 0                    |                    |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 31                | 0        | 0                | 71                         | 26        | 3             | 0             | 0                | 0                | 12                | 80                   | 8             | 25                   |                    |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 31                | 0        | 0                | 74                         | 26        | 0             | 0             | 0                | 0                | 9                 | 68                   | 12            | 25                   |                    |
| <b>TOTAL LYON</b>    |                   |                             |                |          | <b>442</b>        | <b>0</b> | <b>0</b>         | <b>71</b>                  | <b>16</b> | <b>9</b>      | <b>5</b>      | <b>0</b>         | <b>0</b>         | <b>15</b>         | <b>76</b>            | <b>11</b>     | <b>11</b>            |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |               | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|---------------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                         |                   |                             |                   |             | MATCHED           |          | UNMATCHED     | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Actual<br>(7) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| MAASTRICHT              | DURHAM TEES       | DENIM AIR                   | C                 | A           | 2                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
| <b>TOTAL MAASTRICHT</b> |                   |                             |                   |             | <b>5</b>          | <b>0</b> | <b>0</b>      | <b>100</b>                 | <b>0</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| MADRID                  | GATWICK           | AIR EUROPA                  | S                 | A           | 62                | 0        | 0             | 79                         | 13                  | 3                | 5                      | 0                      | 0                       | 13                         | 85                  | 7                          | 62                       |
|                         | GATWICK           | AIR EUROPA                  | S                 | D           | 62                | 0        | 0             | 81                         | 11                  | 2                | 6                      | 0                      | 0                       | 14                         | 87                  | 6                          | 62                       |
|                         | LONDON CITY       | BA CITYFLYER LTD            | S                 | A           | 40                | 0        | 0             | 90                         | 5                   | 3                | 3                      | 0                      | 0                       | 6                          | 91                  | 7                          | 45                       |
|                         | LONDON CITY       | BA CITYFLYER LTD            | S                 | D           | 41                | 0        | 0             | 68                         | 17                  | 7                | 7                      | 0                      | 0                       | 16                         | 77                  | 11                         | 44                       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 148               | 0        | 0             | 52                         | 20                  | 18               | 11                     | 0                      | 0                       | 26                         | 72                  | 13                         | 154                      |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 147               | 0        | 1             | 72                         | 12                  | 10               | 6                      | 0                      | 0                       | 15                         | 88                  | 10                         | 154                      |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 26                | 0        | 0             | 46                         | 19                  | 27               | 8                      | 0                      | 0                       | 23                         | 54                  | 27                         | 26                       |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 26                | 0        | 0             | 54                         | 19                  | 27               | 0                      | 0                      | 0                       | 19                         | 62                  | 21                         | 26                       |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 36                | 0        | 0             | 69                         | 22                  | 6                | 3                      | 0                      | 0                       | 15                         | 71                  | 22                         | 31                       |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 36                | 0        | 0             | 81                         | 14                  | 3                | 3                      | 0                      | 0                       | 11                         | 77                  | 21                         | 31                       |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 140               | 0        | 0             | 53                         | 20                  | 16               | 11                     | 0                      | 0                       | 24                         | 71                  | 16                         | 141                      |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 140               | 0        | 0             | 36                         | 32                  | 24               | 8                      | 0                      | 0                       | 26                         | 65                  | 17                         | 141                      |
|                         | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0             | 58                         | 23                  | 16               | 3                      | 0                      | 0                       | 17                         | 87                  | 10                         | 31                       |
|                         | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0             | 71                         | 23                  | 6                | 0                      | 0                      | 0                       | 13                         | 87                  | 9                          | 31                       |
|                         | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 43                | 0        | 0             | 70                         | 9                   | 12               | 9                      | 0                      | 0                       | 18                         | 76                  | 11                         | 42                       |
|                         | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 43                | 0        | 0             | 74                         | 12                  | 9                | 5                      | 0                      | 0                       | 13                         | 83                  | 8                          | 42                       |
|                         | HEATHROW          | IBERIA                      | S                 | A           | 243               | 0        | 1             | 75                         | 12                  | 10               | 2                      | 0                      | 0                       | 11                         | 89                  | 7                          | 247                      |
|                         | HEATHROW          | IBERIA                      | S                 | D           | 242               | 0        | 0             | 76                         | 14                  | 8                | 2                      | 0                      | 0                       | 11                         | 80                  | 11                         | 247                      |
|                         | EDINBURGH         | IBERIA EXPRESS              | S                 | A           | 18                | 0        | 0             | 83                         | 17                  | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |
|                         | EDINBURGH         | IBERIA EXPRESS              | S                 | D           | 18                | 0        | 0             | 56                         | 39                  | 6                | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |
|                         | GATWICK           | IBERIA EXPRESS              | S                 | A           | 62                | 0        | 0             | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |
|                         | GATWICK           | IBERIA EXPRESS              | S                 | D           | 61                | 0        | 0             | 75                         | 20                  | 5                | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |
|                         | BIRMINGHAM        | NORWEGIAN AIR SHUTTLE       | S                 | A           | 13                | 0        | 0             | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                         | BIRMINGHAM        | NORWEGIAN AIR SHUTTLE       | S                 | D           | 13                | 0        | 0             | 62                         | 23                  | 15               | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                         | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 44                | 0        | 1             | 93                         | 2                   | 0                | 5                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
|                         | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 44                | 0        | 1             | 68                         | 27                  | 0                | 5                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |
|                         | MANCHESTER        | RYANAIR                     | S                 | A           | 22                | 0        | 0             | 27                         | 32                  | 27               | 14                     | 0                      | 0                       | 34                         | 94                  | 5                          | 17                       |
|                         | MANCHESTER        | RYANAIR                     | S                 | D           | 22                | 0        | 0             | 73                         | 5                   | 14               | 9                      | 0                      | 0                       | 19                         | 47                  | 15                         | 17                       |
|                         | STANSTED          | RYANAIR                     | S                 | A           | 124               | 0        | 0             | 75                         | 14                  | 5                | 4                      | 2                      | 1                       | 21                         | 73                  | 11                         | 125                      |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 124               | 0        | 0             | 69                         | 14                  | 14               | 4                      | 0                      | 0                       | 17                         | 68                  | 12                         | 125                      |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                     |                        |                        |                         | MAY 2014                   |                     |                            |                          |               |          |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|------------------------|----------------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------------|----------|
|                      |                   |                             |                   |             | MATCHED           | UNMATCHED |                        | 16 to<br>30<br>mins        | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |               |          |
|                      |                   |                             |                   |             |                   |           |                        |                            |                     |                        |                        |                         |                            |                     |                            |                          | Actual<br>(7) | Plan (8) |
| MADRID               |                   |                             |                   |             |                   |           |                        |                            |                     |                        |                        |                         |                            |                     |                            |                          |               |          |
| <b>TOTAL MADRID</b>  |                   |                             |                   |             | <b>2102</b>       | <b>4</b>  | <b>4</b>               | <b>69</b>                  | <b>16</b>           | <b>10</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>           | <b>78</b>                  | <b>12</b>                | <b>12</b>     |          |
| MAHON                |                   |                             |                   |             |                   |           |                        |                            |                     |                        |                        |                         |                            |                     |                            |                          |               |          |
|                      | EDINBURGH         | BA CITYFLYER LTD            | C                 | A           | 4                 | 0         | 0                      | 75                         | 25                  | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 3                        | 4             |          |
|                      | EDINBURGH         | BA CITYFLYER LTD            | C                 | D           | 5                 | 0         | 0                      | 100                        | 0                   | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 0                        | 5             |          |
|                      | GLASGOW           | BA CITYFLYER LTD            | C                 | D           | 2                 | 0         | 0                      | 0                          | 0                   | 50                     | 50                     | 0                       | 0                          | 64                  | 100                        | 10                       | 2             |          |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S                 | A           | 6                 | 0         | 0                      | 67                         | 17                  | 0                      | 17                     | 0                       | 0                          | 17                  | 100                        | 2                        | 15            |          |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S                 | D           | 7                 | 0         | 0                      | 71                         | 0                   | 29                     | 0                      | 0                       | 0                          | 13                  | 100                        | 3                        | 14            |          |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0         | 0                      | 89                         | 0                   | 11                     | 0                      | 0                       | 0                          | 10                  | 100                        | 4                        | 2             |          |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0         | 0                      | 89                         | 11                  | 0                      | 0                      | 0                       | 0                          | 8                   | 50                         | 13                       | 2             |          |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 42                | 0         | 3                      | 57                         | 24                  | 14                     | 5                      | 0                       | 0                          | 20                  | 83                         | 16                       | 35            |          |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 42                | 0         | 0                      | 60                         | 19                  | 19                     | 2                      | 0                       | 0                          | 20                  | 80                         | 17                       | 35            |          |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0         | 0                      | 89                         | 11                  | 0                      | 0                      | 0                       | 0                          | 2                   | 50                         | 23                       | 2             |          |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0         | 0                      | 89                         | 11                  | 0                      | 0                      | 0                       | 0                          | 6                   | 50                         | 23                       | 2             |          |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | A           | 2                 | 0         | 0                      | 0                          | 50                  | 0                      | 50                     | 0                       | 0                          | 60                  | 50                         | 102                      | 2             |          |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | D           | 2                 | 0         | 0                      | 50                         | 0                   | 0                      | 50                     | 0                       | 0                          | 49                  | 100                        | 0                        | 2             |          |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 10                | 0         | 0                      | 60                         | 30                  | 10                     | 0                      | 0                       | 0                          | 13                  | 57                         | 14                       | 7             |          |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 10                | 0         | 0                      | 90                         | 10                  | 0                      | 0                      | 0                       | 0                          | 10                  | 86                         | 10                       | 7             |          |
|                      | EDINBURGH         | JET2.COM LTD                | S                 | A           | 5                 | 0         | 0                      | 100                        | 0                   | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 7                        | 5             |          |
|                      | EDINBURGH         | JET2.COM LTD                | S                 | D           | 5                 | 0         | 0                      | 100                        | 0                   | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 6                        | 5             |          |
|                      | GLASGOW           | JET2.COM LTD                | S                 | A           | 2                 | 0         | 0                      | 50                         | 50                  | 0                      | 0                      | 0                       | 0                          | 13                  | 100                        | 2                        | 3             |          |
|                      | GLASGOW           | JET2.COM LTD                | S                 | D           | 2                 | 0         | 0                      | 100                        | 0                   | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 6                        | 3             |          |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 8                 | 0         | 0                      | 88                         | 13                  | 0                      | 0                      | 0                       | 0                          | 9                   | 55                         | 16                       | 11            |          |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 8                 | 0         | 0                      | 75                         | 25                  | 0                      | 0                      | 0                       | 0                          | 8                   | 82                         | 8                        | 11            |          |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 8                 | 0         | 0                      | 63                         | 13                  | 13                     | 13                     | 0                       | 0                          | 25                  | 100                        | 1                        | 11            |          |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 8                 | 0         | 0                      | 75                         | 0                   | 25                     | 0                      | 0                       | 0                          | 13                  | 100                        | 0                        | 11            |          |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 8                 | 0         | 0                      | 63                         | 13                  | 13                     | 13                     | 0                       | 0                          | 29                  | 100                        | 2                        | 8             |          |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 8                 | 0         | 0                      | 75                         | 0                   | 13                     | 0                      | 13                      | 0                          | 32                  | 100                        | 2                        | 8             |          |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 13                | 0         | 0                      | 85                         | 8                   | 0                      | 8                      | 0                       | 0                          | 11                  | 100                        | 2                        | 11            |          |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 13                | 0         | 0                      | 69                         | 8                   | 15                     | 8                      | 0                       | 0                          | 19                  | 64                         | 16                       | 11            |          |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | A           | 21                | 0         | 0                      | 95                         | 0                   | 0                      | 0                      | 5                       | 0                          | 10                  | 94                         | 4                        | 16            |          |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | D           | 21                | 0         | 0                      | 71                         | 24                  | 0                      | 0                      | 5                       | 0                          | 20                  | 56                         | 20                       | 16            |          |
|                      | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | A           | 9                 | 0         | 0                      | 44                         | 33                  | 11                     | 0                      | 11                      | 0                          | 51                  | 89                         | 7                        | 9             |          |
|                      | LEEDS BRADFO      | MONARCH AIRLINES            | S                 | D           | 9                 | 0         | 0                      | 100                        | 0                   | 0                      | 0                      | 0                       | 0                          | 1                   | 78                         | 14                       | 9             |          |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |         |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| MAHON                | LUTON             | MONARCH AIRLINES         | S              | A        | 14                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 5                  | 11      |
|                      | LUTON             | MONARCH AIRLINES         | S              | D        | 14                | 0        | 0                          | 71            | 21            | 7                | 0                | 0                 | 0                    | 9             | 45                   | 17                 | 11      |
|                      | MANCHESTER        | MONARCH AIRLINES         | S              | A        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 71                   | 21                 | 17      |
|                      | MANCHESTER        | MONARCH AIRLINES         | S              | D        | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 6             | 71                   | 23                 | 17      |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE    | C              | A        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 10            | 67                   | 11                 | 3       |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE    | C              | D        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 6                  | 4       |
|                      | EAST MIDLAND      | RYANAIR                  | S              | A        | 9                 | 0        | 0                          | 67            | 11            | 11               | 11               | 0                 | 0                    | 20            | 89                   | 6                  | 9       |
|                      | EAST MIDLAND      | RYANAIR                  | S              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 7             | 89                   | 10                 | 9       |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 10            | 100                  | 2                  | 7       |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 10                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 9             | 88                   | 5                  | 8       |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 5                  | 9       |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 4             | 89                   | 9                  | 9       |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 2       |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 7                  | 2       |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 88            | 0             | 0                | 13               | 0                 | 0                    | 11            | 100                  | 0                  | 7       |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 14            | 90                   | 6                  | 10      |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 63            | 25            | 0                | 13               | 0                 | 0                    | 30            | 89                   | 5                  | 9       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 9                 | 0        | 0                          | 78            | 0             | 11               | 11               | 0                 | 0                    | 27            | 89                   | 7                  | 9       |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 0                  | 1       |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 14                | 0        | 0                          | 86            | 0             | 7                | 7                | 0                 | 0                    | 15            | 92                   | 6                  | 12      |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 14                | 0        | 0                          | 86            | 0             | 7                | 7                | 0                 | 0                    | 18            | 86                   | 11                 | 14      |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 9                  | 5       |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 6                 | 0        | 0                          | 83            | 0             | 17               | 0                | 0                 | 0                    | 10            | 67                   | 11                 | 6       |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 23            | 60                   | 24                 | 5       |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 13            | 67                   | 29                 | 6       |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0                          | 86            | 0             | 14               | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 7       |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 9             | 44                   | 16                 | 9       |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 1                  | 3       |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | D        | 6                 | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 6                  | 4       |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 4       |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 7                  | 5       |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 80                   | 6                  | 5       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| MAHON                | DONCASTER S       | THOMSON AIRWAYS LTD         | C              | D        | 6                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 4                  | 6         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 86                   | 17                 | 7         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 89                   | 13                 | 9         |
|                      | EXETER            | THOMSON AIRWAYS LTD         | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |
|                      | EXETER            | THOMSON AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 16                | 0        | 0                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 15        |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 21                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 6             | 83                   | 8                  | 18        |
|                      | LUTON             | THOMSON AIRWAYS LTD         | C              | A        | 7                 | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 3             | 86                   | 5                  | 7         |
|                      | LUTON             | THOMSON AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 9             | 100                  | 4                  | 9         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 18                | 0        | 0                          | 61            | 22            | 11               | 6                | 0                 | 0                    | 17            | 76                   | 7                  | 17        |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 22                | 0        | 0                          | 64            | 18            | 18               | 0                | 0                 | 0                    | 13            | 65                   | 16                 | 23        |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 3         |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 9             | 100                  | 3                  | 4         |
|                      | STANSTED          | THOMSON AIRWAYS LTD         | C              | A        | 7                 | 0        | 0                          | 86            | 0             | 0                | 14               | 0                 | 0                    | 13            | 100                  | 8                  | 7         |
|                      | STANSTED          | THOMSON AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 5                  | 9         |
| <b>TOTAL MAHON</b>   |                   |                             |                |          | <b>719</b>        | <b>1</b> | <b>3</b>                   | <b>80</b>     | <b>10</b>     | <b>6</b>         | <b>3</b>         | <b>1</b>          | <b>0</b>             | <b>12</b>     | <b>85</b>            | <b>10</b>          | <b>10</b> |
| MALAGA               | BELFAST CITY (    | AER LINGUS                  | S              | A        | 26                | 0        | 0                          | 88            | 8             | 4                | 0                | 0                 | 0                    | 5             | 93                   | 3                  | 29        |
|                      | BELFAST CITY (    | AER LINGUS                  | S              | D        | 26                | 0        | 0                          | 77            | 19            | 4                | 0                | 0                 | 0                    | 11            | 83                   | 10                 | 29        |
|                      | ABERDEEN          | BA CITYFLYER LTD            | C              | A        | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 23            | 100                  | 0                  | 2         |
|                      | ABERDEEN          | BA CITYFLYER LTD            | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 19                 | 2         |
|                      | GLASGOW           | BA CITYFLYER LTD            | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |
|                      | GLASGOW           | BA CITYFLYER LTD            | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 25                | 0        | 0                          | 80            | 8             | 8                | 4                | 0                 | 0                    | 12            | 92                   | 8                  | 26        |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 26                | 0        | 0                          | 69            | 23            | 4                | 4                | 0                 | 0                    | 15            | 88                   | 7                  | 26        |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 117               | 0        | 0                          | 83            | 10            | 3                | 4                | 0                 | 0                    | 8             | 67                   | 18                 | 119       |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 117               | 0        | 0                          | 81            | 10            | 3                | 5                | 0                 | 0                    | 11            | 60                   | 20                 | 120       |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 10                | 0        | 0                          | 60            | 0             | 30               | 10               | 0                 | 0                    | 19            | 80                   | 36                 | 10        |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 10                | 0        | 0                          | 40            | 20            | 30               | 10               | 0                 | 0                    | 26            | 78                   | 12                 | 9         |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 34                | 0        | 0                          | 91            | 6             | 0                | 3                | 0                 | 0                    | 6             | 86                   | 7                  | 36        |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 34                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 2             | 94                   | 3                  | 36        |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 62                | 0        | 0                          | 87            | 8             | 3                | 2                | 0                 | 0                    | 6             | 95                   | 4                  | 62        |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 62                | 0        | 0                          | 85            | 6             | 2                | 6                | 0                 | 0                    | 9             | 89                   | 5                  | 62        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |   |   | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |            |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|---|---|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|
|                      |                   |                             |                   |             | 155               | 0 | 3 | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |            |
|                      |                   |                             |                   |             |                   |   |   |                            |               |               |                  |                  |                   |                      |               |                      |                    | Actual (7) |
| MALAGA               |                   |                             |                   |             |                   |   |   |                            |               |               |                  |                  |                   |                      |               |                      |                    |            |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 155               | 0 | 3 | 48                         | 28            | 15            | 8                | 1                | 0                 | 25                   | 78            | 13                   | 156                |            |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 156               | 0 | 1 | 50                         | 23            | 18            | 9                | 0                | 0                 | 24                   | 74            | 15                   | 156                |            |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0 | 0 | 87                         | 6             | 3             | 3                | 0                | 0                 | 8                    | 84            | 7                    | 31                 |            |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0 | 0 | 90                         | 3             | 3             | 3                | 0                | 0                 | 8                    | 87            | 7                    | 31                 |            |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0 | 0 | 90                         | 6             | 3             | 0                | 0                | 0                 | 5                    | 84            | 5                    | 31                 |            |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0 | 0 | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 97            | 3                    | 31                 |            |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0 | 0 | 82                         | 10            | 3             | 3                | 2                | 0                 | 13                   | 82            | 10                   | 67                 |            |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0 | 0 | 71                         | 18            | 6             | 3                | 2                | 0                 | 18                   | 57            | 19                   | 67                 |            |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 27                | 0 | 0 | 74                         | 19            | 4             | 4                | 0                | 0                 | 11                   | 92            | 6                    | 26                 |            |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 27                | 0 | 0 | 81                         | 11            | 4             | 4                | 0                | 0                 | 11                   | 77            | 6                    | 26                 |            |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0 | 0 | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 94            | 5                    | 31                 |            |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0 | 0 | 94                         | 6             | 0             | 0                | 0                | 0                 | 5                    | 94            | 5                    | 31                 |            |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0 | 0 | 61                         | 23            | 3             | 13               | 0                | 0                 | 23                   | 0             | 0                    | 0                  |            |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0 | 0 | 61                         | 19            | 10            | 6                | 3                | 0                 | 24                   | 0             | 0                    | 0                  |            |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 35                | 0 | 0 | 89                         | 11            | 0             | 0                | 0                | 0                 | 4                    | 86            | 9                    | 44                 |            |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 36                | 0 | 0 | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 89            | 5                    | 44                 |            |
|                      | EXETER            | FLYBE LTD                   | S                 | A           | 15                | 0 | 0 | 93                         | 7             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |            |
|                      | EXETER            | FLYBE LTD                   | S                 | D           | 15                | 1 | 0 | 87                         | 13            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |            |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S                 | A           | 28                | 0 | 0 | 68                         | 21            | 7             | 4                | 0                | 0                 | 16                   | 79            | 15                   | 19                 |            |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S                 | D           | 27                | 0 | 1 | 74                         | 22            | 4             | 0                | 0                | 0                 | 10                   | 42            | 22                   | 19                 |            |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | A           | 11                | 0 | 0 | 55                         | 27            | 9             | 9                | 0                | 0                 | 26                   | 56            | 18                   | 9                  |            |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | D           | 11                | 0 | 0 | 73                         | 27            | 0             | 0                | 0                | 0                 | 10                   | 78            | 9                    | 9                  |            |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 27                | 0 | 0 | 96                         | 4             | 0             | 0                | 0                | 0                 | 4                    | 67            | 16                   | 24                 |            |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 27                | 0 | 0 | 74                         | 22            | 4             | 0                | 0                | 0                 | 9                    | 80            | 13                   | 25                 |            |
|                      | EDINBURGH         | JET2.COM LTD                | S                 | A           | 18                | 0 | 0 | 67                         | 22            | 6             | 0                | 6                | 0                 | 28                   | 26            | 32                   | 19                 |            |
|                      | EDINBURGH         | JET2.COM LTD                | S                 | D           | 18                | 0 | 0 | 83                         | 6             | 11            | 0                | 0                | 0                 | 8                    | 79            | 16                   | 19                 |            |
|                      | GLASGOW           | JET2.COM LTD                | S                 | A           | 20                | 0 | 0 | 90                         | 5             | 5             | 0                | 0                | 0                 | 8                    | 74            | 12                   | 19                 |            |
|                      | GLASGOW           | JET2.COM LTD                | S                 | D           | 20                | 0 | 0 | 90                         | 10            | 0             | 0                | 0                | 0                 | 7                    | 95            | 3                    | 19                 |            |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 39                | 0 | 0 | 87                         | 5             | 3             | 5                | 0                | 0                 | 9                    | 67            | 31                   | 45                 |            |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 39                | 0 | 0 | 90                         | 5             | 3             | 3                | 0                | 0                 | 8                    | 71            | 23                   | 45                 |            |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 28                | 1 | 0 | 82                         | 7             | 7             | 4                | 0                | 0                 | 8                    | 68            | 13                   | 25                 |            |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 28                | 0 | 0 | 64                         | 29            | 4             | 4                | 0                | 0                 | 13                   | 64            | 18                   | 25                 |            |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 24                | 0 | 0 | 79                         | 8             | 8             | 4                | 0                | 0                 | 10                   | 86            | 9                    | 28                 |            |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE               | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |         |           |
|----------------------|-------------------|-----------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                       |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                       |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| MALAGA               |                   |                       |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | NEWCASTLE         | JET2.COM LTD          | S              | D        | 24                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 7             | 89                   | 12                 | 28      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES      | S              | A        | 44                | 1        | 1                          | 89            | 2             | 5                | 0                | 0                 | 5                    | 24            | 95                   | 7                  | 40      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES      | S              | D        | 45                | 0        | 0                          | 78            | 11            | 4                | 2                | 0                 | 4                    | 31            | 53                   | 19                 | 40      |           |
|                      | GATWICK           | MONARCH AIRLINES      | S              | A        | 45                | 0        | 0                          | 78            | 16            | 7                | 0                | 0                 | 0                    | 9             | 88                   | 7                  | 40      |           |
|                      | GATWICK           | MONARCH AIRLINES      | S              | D        | 45                | 0        | 0                          | 73            | 24            | 0                | 2                | 0                 | 0                    | 9             | 78                   | 12                 | 41      |           |
|                      | LUTON             | MONARCH AIRLINES      | S              | A        | 26                | 0        | 0                          | 96            | 0             | 0                | 4                | 0                 | 0                    | 7             | 89                   | 7                  | 27      |           |
|                      | LUTON             | MONARCH AIRLINES      | S              | D        | 26                | 0        | 0                          | 77            | 8             | 12               | 0                | 4                 | 0                    | 17            | 48                   | 22                 | 27      |           |
|                      | MANCHESTER        | MONARCH AIRLINES      | S              | A        | 48                | 1        | 1                          | 90            | 10            | 0                | 0                | 0                 | 4                    | 73            | 19                   | 48                 |         |           |
|                      | MANCHESTER        | MONARCH AIRLINES      | S              | D        | 49                | 0        | 0                          | 80            | 14            | 6                | 0                | 0                 | 10                   | 65            | 25                   | 49                 |         |           |
|                      | BIRMINGHAM        | NORWEGIAN AIR SHUTTLE | S              | A        | 14                | 0        | 0                          | 86            | 7             | 0                | 7                | 0                 | 0                    | 10            | 0                    | 0                  | 0       |           |
|                      | BIRMINGHAM        | NORWEGIAN AIR SHUTTLE | S              | D        | 14                | 0        | 0                          | 64            | 21            | 7                | 7                | 0                 | 0                    | 15            | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | NORWEGIAN AIR SHUTTLE | S              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0       |           |
|                      | EDINBURGH         | NORWEGIAN AIR SHUTTLE | S              | D        | 9                 | 0        | 0                          | 56            | 33            | 11               | 0                | 0                 | 0                    | 15            | 0                    | 0                  | 0       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S              | A        | 31                | 0        | 0                          | 94            | 0             | 6                | 0                | 0                 | 0                    | 5             | 81                   | 15                 | 31      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | C              | A        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 17            | 67                   | 9                  | 6       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 11            | 100                  | 4                  | 6       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S              | D        | 31                | 0        | 0                          | 77            | 16            | 6                | 0                | 0                 | 0                    | 8             | 90                   | 13                 | 31      |           |
|                      | BIRMINGHAM        | RYANAIR               | S              | A        | 31                | 0        | 0                          | 87            | 13            | 0                | 0                | 0                 | 0                    | 5             | 85                   | 27                 | 26      |           |
|                      | BIRMINGHAM        | RYANAIR               | S              | D        | 31                | 0        | 0                          | 90            | 6             | 3                | 0                | 0                 | 0                    | 6             | 85                   | 18                 | 26      |           |
|                      | BOURNEMOUT        | RYANAIR               | S              | A        | 22                | 0        | 0                          | 95            | 0             | 0                | 0                | 0                 | 5                    | 18            | 94                   | 3                  | 17      |           |
|                      | BOURNEMOUT        | RYANAIR               | S              | D        | 22                | 0        | 0                          | 82            | 18            | 0                | 0                | 0                 | 0                    | 8             | 88                   | 10                 | 17      |           |
|                      | BRISTOL           | RYANAIR               | S              | A        | 31                | 0        | 0                          | 84            | 13            | 3                | 0                | 0                 | 0                    | 7             | 87                   | 10                 | 31      |           |
|                      | BRISTOL           | RYANAIR               | S              | D        | 31                | 0        | 0                          | 77            | 19            | 3                | 0                | 0                 | 0                    | 9             | 65                   | 18                 | 31      |           |
|                      | EAST MIDLAND      | RYANAIR               | S              | A        | 53                | 0        | 0                          | 85            | 11            | 4                | 0                | 0                 | 0                    | 9             | 83                   | 12                 | 53      |           |
|                      | EAST MIDLAND      | RYANAIR               | S              | D        | 53                | 0        | 0                          | 79            | 21            | 0                | 0                | 0                 | 0                    | 9             | 85                   | 9                  | 52      |           |
|                      | EDINBURGH         | RYANAIR               | S              | A        | 27                | 0        | 0                          | 78            | 15            | 4                | 4                | 0                 | 0                    | 11            | 84                   | 10                 | 31      |           |
|                      | EDINBURGH         | RYANAIR               | S              | D        | 27                | 0        | 0                          | 78            | 11            | 7                | 4                | 0                 | 0                    | 12            | 87                   | 12                 | 31      |           |
|                      | LEEDS BRADFO      | RYANAIR               | S              | A        | 31                | 0        | 0                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 3             | 81                   | 14                 | 31      |           |
|                      | LEEDS BRADFO      | RYANAIR               | S              | D        | 31                | 0        | 0                          | 94            | 3             | 3                | 0                | 0                 | 0                    | 5             | 84                   | 18                 | 31      |           |
|                      | LIVERPOOL (JO     | RYANAIR               | S              | A        | 31                | 0        | 0                          | 68            | 23            | 10               | 0                | 0                 | 0                    | 14            | 90                   | 6                  | 31      |           |
|                      | LIVERPOOL (JO     | RYANAIR               | S              | D        | 31                | 0        | 0                          | 81            | 10            | 10               | 0                | 0                 | 0                    | 9             | 90                   | 11                 | 31      |           |
|                      | MANCHESTER        | RYANAIR               | S              | A        | 45                | 0        | 0                          | 76            | 20            | 2                | 0                | 2                 | 0                    | 15            | 81                   | 8                  | 43      |           |
|                      | MANCHESTER        | RYANAIR               | S              | D        | 45                | 0        | 0                          | 71            | 22            | 4                | 0                | 2                 | 0                    | 16            | 74                   | 13                 | 43      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |
|----------------------|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                     |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| MALAGA               | STANSTED          | RYANAIR             | S              | A        | 62                | 0        | 0                          | 82            | 15            | 2                | 2                | 0                 | 0                    | 8             | 78                   | 10                 | 68        |
|                      | STANSTED          | RYANAIR             | S              | D        | 62                | 0        | 0                          | 77            | 15            | 6                | 2                | 0                 | 0                    | 12            | 78                   | 9                  | 69        |
|                      | BELFAST INTER     | THOMSON AIRWAYS LTD | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 100                  | 0                  | 1         |
|                      | BRISTOL           | THOMSON AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |
|                      | BRISTOL           | THOMSON AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 23                 | 1         |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 67                   | 13                 | 9         |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 8             | 56                   | 11                 | 9         |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD | C              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 9             | 56                   | 12                 | 9         |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 5             | 100                  | 5                  | 9         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |
|                      | GATWICK           | THOMSON AIRWAYS LTD | C              | A        | 12                | 0        | 0                          | 58            | 8             | 33               | 0                | 0                 | 0                    | 20            | 75                   | 8                  | 8         |
|                      | GATWICK           | THOMSON AIRWAYS LTD | C              | D        | 12                | 0        | 0                          | 50            | 33            | 17               | 0                | 0                 | 0                    | 18            | 88                   | 4                  | 8         |
|                      | GLASGOW           | THOMSON AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 17            | 60                   | 14                 | 5         |
|                      | GLASGOW           | THOMSON AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 4                  | 5         |
|                      | LUTON             | THOMSON AIRWAYS LTD | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 47            | 60                   | 17                 | 5         |
|                      | LUTON             | THOMSON AIRWAYS LTD | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 41            | 40                   | 19                 | 5         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD | C              | A        | 18                | 0        | 0                          | 44            | 33            | 11               | 6                | 6                 | 0                    | 35            | 83                   | 10                 | 18        |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD | C              | D        | 18                | 0        | 0                          | 67            | 17            | 11               | 0                | 6                 | 0                    | 29            | 83                   | 8                  | 18        |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD | C              | A        | 5                 | 0        | 0                          | 60            | 0             | 40               | 0                | 0                 | 0                    | 16            | 50                   | 20                 | 4         |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 11            | 100                  | 9                  | 4         |
|                      | CARDIFF WALE      | VUELING AIRLINES    | S              | A        | 14                | 0        | 0                          | 71            | 21            | 7                | 0                | 0                 | 0                    | 9             | 79                   | 11                 | 14        |
|                      | CARDIFF WALE      | VUELING AIRLINES    | S              | D        | 14                | 0        | 0                          | 64            | 21            | 14               | 0                | 0                 | 0                    | 16            | 57                   | 21                 | 14        |
| <b>TOTAL MALAGA</b>  |                   |                     |                |          | <b>3064</b>       | <b>7</b> | <b>7</b>                   | <b>78</b>     | <b>14</b>     | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>78</b>            | <b>13</b>          | <b>13</b> |
| MALMO                |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| <b>TOTAL MALMO</b>   |                   |                     |                |          | <b>2</b>          | <b>0</b> | <b>0</b>                   | <b>50</b>     | <b>0</b>      | <b>0</b>         | <b>50</b>        | <b>0</b>          | <b>0</b>             | <b>31</b>     | <b>93</b>            | <b>6</b>           | <b>6</b>  |
| MALTA                |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                      | BIRMINGHAM        | AIR MALTA           | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 9         |
|                      | BIRMINGHAM        | AIR MALTA           | C              | D        | 9                 | 0        | 0                          | 56            | 11            | 33               | 0                | 0                 | 0                    | 18            | 100                  | 3                  | 9         |
|                      | BRISTOL           | AIR MALTA           | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 8                  | 4         |
|                      | BRISTOL           | AIR MALTA           | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 6             | 75                   | 6                  | 4         |
|                      | CARDIFF WALE      | AIR MALTA           | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 15                 | 4         |
|                      | CARDIFF WALE      | AIR MALTA           | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 5                  | 4         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |         |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| MALTA                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | EXETER            | AIR MALTA                   | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       | 0         |
|                      | EXETER            | AIR MALTA                   | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | AIR MALTA                   | S              | A        | 31                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 84                   | 9                  | 32      | 32        |
|                      | GATWICK           | AIR MALTA                   | S              | D        | 31                | 0        | 0                          | 90            | 6             | 3                | 0                | 0                 | 0                    | 6             | 84                   | 8                  | 32      | 32        |
|                      | GLASGOW           | AIR MALTA                   | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 75                   | 8                  | 4       | 4         |
|                      | GLASGOW           | AIR MALTA                   | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 75                   | 7                  | 4       | 4         |
|                      | HEATHROW          | AIR MALTA                   | S              | A        | 67                | 0        | 0                          | 82            | 7             | 7                | 3                | 0                 | 0                    | 10            | 81                   | 8                  | 67      | 67        |
|                      | HEATHROW          | AIR MALTA                   | S              | D        | 67                | 0        | 0                          | 85            | 6             | 4                | 4                | 0                 | 0                    | 9             | 85                   | 9                  | 67      | 67        |
|                      | MANCHESTER        | AIR MALTA                   | S              | A        | 20                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 7             | 80                   | 19                 | 20      | 20        |
|                      | MANCHESTER        | AIR MALTA                   | S              | D        | 20                | 0        | 0                          | 85            | 10            | 5                | 0                | 0                 | 0                    | 6             | 70                   | 24                 | 20      | 20        |
|                      | NEWCASTLE         | AIR MALTA                   | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 19            | 100                  | 3                  | 4       | 4         |
|                      | NEWCASTLE         | AIR MALTA                   | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 17            | 100                  | 3                  | 4       | 4         |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 30                | 0        | 0                          | 77            | 7             | 17               | 0                | 0                 | 0                    | 12            | 81                   | 9                  | 31      | 31        |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 30                | 0        | 0                          | 73            | 10            | 10               | 7                | 0                 | 0                    | 13            | 87                   | 6                  | 31      | 31        |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 7             | 89                   | 3                  | 9       | 9         |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 4             | 89                   | 2                  | 9       | 9         |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 44                | 0        | 0                          | 59            | 25            | 11               | 5                | 0                 | 0                    | 16            | 75                   | 10                 | 44      | 44        |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 44                | 0        | 0                          | 84            | 9             | 2                | 5                | 0                 | 0                    | 9             | 91                   | 6                  | 45      | 45        |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 26                | 0        | 0                          | 88            | 4             | 8                | 0                | 0                 | 0                    | 6             | 59                   | 26                 | 27      | 27        |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 26                | 0        | 0                          | 96            | 4             | 0                | 0                | 0                 | 0                    | 4             | 89                   | 14                 | 27      | 27        |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 4             | 100                  | 1                  | 9       | 9         |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 4                  | 9       | 9         |
|                      | EAST MIDLAND      | JET2.COM LTD                | S              | A        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0       | 0         |
|                      | EAST MIDLAND      | JET2.COM LTD                | S              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0       | 0         |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0       | 0         |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S              | D        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0       | 0         |
|                      | MANCHESTER        | JET2.COM LTD                | S              | A        | 3                 | 0        | 0                          | 33            | 33            | 0                | 33               | 0                 | 0                    | 30            | 0                    | 0                  | 0       | 0         |
|                      | MANCHESTER        | JET2.COM LTD                | S              | D        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 27            | 0                    | 0                  | 0       | 0         |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       | 0         |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0       | 0         |
|                      | BIRMINGHAM        | RYANAIR                     | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 4             | 89                   | 6                  | 9       | 9         |
|                      | BIRMINGHAM        | RYANAIR                     | S              | D        | 9                 | 0        | 0                          | 33            | 33            | 33               | 0                | 0                 | 0                    | 27            | 100                  | 4                  | 9       | 9         |
|                      | BOURNEMOUT        | RYANAIR                     | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 4             | 89                   | 8                  | 9       | 9         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | NUMBER OF FLIGHTS |             |               |          |           |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|---------------|----------|-----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                             | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED | Early<br>to 15<br>mins | 16 to<br>30<br>mins        | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                             |                   |             | Actual<br>(7) | Plan (8) |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |  |
| MALTA                |                   |                             |                   |             |               |          |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | BOURNEMOUT        | RYANAIR                     | S                 | D           | 9             | 0        | 0         | 100                    | 0                          | 0                | 0                      | 0                      | 0                       | 4                          | 44                  | 17                         | 9                        |  |
|                      | BRISTOL           | RYANAIR                     | S                 | A           | 13            | 0        | 0         | 69                     | 15                         | 15               | 0                      | 0                      | 0                       | 13                         | 92                  | 12                         | 13                       |  |
|                      | BRISTOL           | RYANAIR                     | S                 | D           | 13            | 0        | 0         | 92                     | 8                          | 0                | 0                      | 0                      | 0                       | 8                          | 54                  | 24                         | 13                       |  |
|                      | EAST MIDLAND      | RYANAIR                     | S                 | A           | 9             | 0        | 0         | 67                     | 33                         | 0                | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |  |
|                      | EAST MIDLAND      | RYANAIR                     | S                 | D           | 9             | 0        | 0         | 89                     | 11                         | 0                | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
|                      | EDINBURGH         | RYANAIR                     | S                 | A           | 13            | 0        | 0         | 69                     | 15                         | 8                | 8                      | 0                      | 0                       | 17                         | 93                  | 5                          | 14                       |  |
|                      | EDINBURGH         | RYANAIR                     | S                 | D           | 13            | 0        | 0         | 92                     | 0                          | 0                | 8                      | 0                      | 0                       | 11                         | 86                  | 19                         | 14                       |  |
|                      | LEEDS BRADFO      | RYANAIR                     | S                 | A           | 9             | 0        | 0         | 100                    | 0                          | 0                | 0                      | 0                      | 0                       | 2                          | 85                  | 13                         | 13                       |  |
|                      | LEEDS BRADFO      | RYANAIR                     | S                 | D           | 9             | 0        | 0         | 100                    | 0                          | 0                | 0                      | 0                      | 0                       | 4                          | 92                  | 9                          | 13                       |  |
|                      | LIVERPOOL (JO     | RYANAIR                     | S                 | A           | 9             | 0        | 0         | 89                     | 0                          | 0                | 11                     | 0                      | 0                       | 11                         | 88                  | 4                          | 8                        |  |
|                      | LIVERPOOL (JO     | RYANAIR                     | S                 | D           | 9             | 0        | 0         | 56                     | 33                         | 0                | 11                     | 0                      | 0                       | 20                         | 88                  | 9                          | 8                        |  |
|                      | LUTON             | RYANAIR                     | S                 | A           | 35            | 0        | 0         | 77                     | 14                         | 6                | 0                      | 0                      | 3                       | 21                         | 80                  | 10                         | 35                       |  |
|                      | LUTON             | RYANAIR                     | S                 | D           | 35            | 0        | 0         | 60                     | 17                         | 14               | 9                      | 0                      | 0                       | 22                         | 89                  | 8                          | 35                       |  |
|                      | STANSTED          | RYANAIR                     | S                 | A           | 17            | 0        | 0         | 88                     | 6                          | 0                | 6                      | 0                      | 0                       | 8                          | 33                  | 27                         | 18                       |  |
|                      | STANSTED          | RYANAIR                     | S                 | D           | 17            | 0        | 1         | 76                     | 24                         | 0                | 0                      | 0                      | 0                       | 8                          | 67                  | 20                         | 18                       |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 4             | 0        | 0         | 100                    | 0                          | 0                | 0                      | 0                      | 0                       | 5                          | 50                  | 17                         | 4                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 4             | 0        | 0         | 100                    | 0                          | 0                | 0                      | 0                      | 0                       | 1                          | 75                  | 7                          | 4                        |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 4             | 0        | 0         | 50                     | 50                         | 0                | 0                      | 0                      | 0                       | 10                         | 75                  | 12                         | 4                        |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 4             | 0        | 0         | 50                     | 25                         | 25               | 0                      | 0                      | 0                       | 19                         | 75                  | 16                         | 4                        |  |
| <b>TOTAL MALTA</b>   |                   |                             |                   |             | <b>814</b>    | <b>3</b> | <b>1</b>  | <b>82</b>              | <b>10</b>                  | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>82</b>           | <b>10</b>                  | <b>10</b>                |  |
| MANCHESTER           |                   |                             |                   |             |               |          |           |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 233           | 0        | 0         | 61                     | 15                         | 14               | 9                      | 0                      | 0                       | 23                         | 79                  | 9                          | 263                      |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 233           | 0        | 0         | 73                     | 13                         | 10               | 4                      | 0                      | 0                       | 13                         | 87                  | 7                          | 264                      |  |
|                      | ABERDEEN          | EASTERN AIRWAYS             | C                 | A           | 3             | 0        | 0         | 67                     | 0                          | 33               | 0                      | 0                      | 0                       | 17                         | 0                   | 18                         | 2                        |  |
|                      | ABERDEEN          | EASTERN AIRWAYS             | C                 | D           | 3             | 0        | 0         | 100                    | 0                          | 0                | 0                      | 0                      | 0                       | 2                          | 50                  | 25                         | 2                        |  |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 72            | 0        | 0         | 83                     | 8                          | 4                | 4                      | 0                      | 0                       | 8                          | 89                  | 10                         | 74                       |  |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 72            | 0        | 0         | 79                     | 13                         | 4                | 4                      | 0                      | 0                       | 8                          | 91                  | 6                          | 74                       |  |
|                      | ABERDEEN          | FLYBE LTD                   | S                 | A           | 133           | 0        | 0         | 85                     | 5                          | 7                | 4                      | 0                      | 0                       | 10                         | 84                  | 7                          | 146                      |  |
|                      | ABERDEEN          | FLYBE LTD                   | S                 | D           | 133           | 0        | 0         | 86                     | 5                          | 5                | 5                      | 0                      | 0                       | 11                         | 77                  | 10                         | 147                      |  |
|                      | BELFAST CITY (    | FLYBE LTD                   | S                 | A           | 199           | 0        | 0         | 80                     | 12                         | 4                | 4                      | 1                      | 0                       | 11                         | 80                  | 9                          | 201                      |  |
|                      | BELFAST CITY (    | FLYBE LTD                   | S                 | D           | 198           | 0        | 1         | 85                     | 9                          | 5                | 1                      | 0                      | 0                       | 7                          | 83                  | 9                          | 201                      |  |
|                      | BOURNEMOUT        | FLYBE LTD                   | S                 | A           | 24            | 0        | 0         | 92                     | 4                          | 0                | 4                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                      | BOURNEMOUT        | FLYBE LTD                   | S                 | D           | 24            | 0        | 0         | 88                     | 8                          | 0                | 4                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |



ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|-------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                         |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                         |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MANCHESTER              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | EDINBURGH         | FLYBE LTD                   | S              | A        | 95                | 0        | 2         | 91                         | 3             | 1             | 4                | 1                | 0                 | 9                    | 79            | 9                    | 89                 |  |
|                         | EDINBURGH         | FLYBE LTD                   | S              | D        | 95                | 0        | 2         | 92                         | 3             | 3             | 1                | 1                | 0                 | 8                    | 81            | 10                   | 89                 |  |
|                         | EXETER            | FLYBE LTD                   | S              | A        | 98                | 0        | 0         | 85                         | 8             | 1             | 6                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |
|                         | EXETER            | FLYBE LTD                   | S              | D        | 98                | 0        | 0         | 87                         | 7             | 4             | 1                | 1                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                         | JERSEY            | FLYBE LTD                   | S              | A        | 41                | 0        | 0         | 73                         | 15            | 5             | 7                | 0                | 0                 | 14                   | 74            | 18                   | 38                 |  |
|                         | JERSEY            | FLYBE LTD                   | S              | D        | 41                | 0        | 0         | 66                         | 17            | 7             | 10               | 0                | 0                 | 20                   | 61            | 19                   | 38                 |  |
|                         | SOUTHAMPTON       | FLYBE LTD                   | S              | A        | 108               | 0        | 0         | 91                         | 6             | 1             | 2                | 0                | 0                 | 6                    | 76            | 11                   | 125                |  |
|                         | SOUTHAMPTON       | FLYBE LTD                   | S              | D        | 107               | 0        | 1         | 87                         | 7             | 3             | 3                | 0                | 0                 | 8                    | 81            | 11                   | 126                |  |
|                         | GLASGOW           | LOGANAIR                    | S              | A        | 68                | 0        | 0         | 82                         | 4             | 4             | 4                | 4                | 0                 | 21                   | 0             | 0                    | 0                  |  |
|                         | GLASGOW           | LOGANAIR                    | S              | D        | 67                | 0        | 0         | 78                         | 9             | 0             | 10               | 3                | 0                 | 23                   | 0             | 0                    | 0                  |  |
| <b>TOTAL MANCHESTER</b> |                   |                             |                |          | <b>2152</b>       | <b>7</b> | <b>6</b>  | <b>81</b>                  | <b>9</b>      | <b>5</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>82</b>     | <b>9</b>             | <b>9</b>           |  |
| MANILA                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | HEATHROW          | PHILIPPINE AIRLINES         | S              | A        | 19                | 0        | 1         | 79                         | 11            | 11            | 0                | 0                | 0                 | 8                    | 86            | 8                    | 22                 |  |
|                         | HEATHROW          | PHILIPPINE AIRLINES         | S              | D        | 19                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 73            | 13                   | 22                 |  |
| <b>TOTAL MANILA</b>     |                   |                             |                |          | <b>38</b>         | <b>0</b> | <b>1</b>  | <b>89</b>                  | <b>5</b>      | <b>5</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>4</b>             | <b>80</b>     | <b>10</b>            | <b>10</b>          |  |
| MARRAKESH               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 30                | 0        | 0         | 77                         | 10            | 10            | 3                | 0                | 0                 | 11                   | 58            | 20                   | 40                 |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 30                | 0        | 0         | 73                         | 10            | 13            | 3                | 0                | 0                 | 16                   | 68            | 15                   | 40                 |  |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 6                    | 100           | 0                    | 9                  |  |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 6                    | 89            | 5                    | 9                  |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 40                | 0        | 0         | 93                         | 3             | 5             | 0                | 0                | 0                 | 5                    | 89            | 12                   | 36                 |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 40                | 0        | 0         | 78                         | 18            | 3             | 3                | 0                | 0                 | 11                   | 78            | 17                   | 36                 |  |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0         | 67                         | 0             | 11            | 11               | 11               | 0                 | 60                   | 0             | 0                    | 0                  |  |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 44                   | 0             | 0                    | 0                  |  |
|                         | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 10                | 0        | 0         | 90                         | 0             | 10            | 0                | 0                | 0                 | 5                    | 67            | 19                   | 9                  |  |
|                         | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 10                | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 4                    | 89            | 8                    | 9                  |  |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0        | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 4                    | 100           | 2                    | 16                 |  |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0         | 92                         | 0             | 8             | 0                | 0                | 0                 | 6                    | 100           | 2                    | 16                 |  |
|                         | GATWICK           | ROYAL AIR MAROC             | S              | A        | 6                 | 0        | 0         | 83                         | 0             | 17            | 0                | 0                | 0                 | 8                    | 80            | 7                    | 25                 |  |
|                         | GATWICK           | ROYAL AIR MAROC             | S              | D        | 6                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 78            | 9                    | 27                 |  |
|                         | LUTON             | RYANAIR                     | S              | A        | 22                | 0        | 0         | 73                         | 9             | 14            | 5                | 0                | 0                 | 18                   | 73            | 24                   | 22                 |  |
|                         | LUTON             | RYANAIR                     | S              | D        | 22                | 0        | 0         | 77                         | 9             | 9             | 5                | 0                | 0                 | 15                   | 82            | 18                   | 22                 |  |
|                         | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 81                         | 16            | 3             | 0                | 0                | 0                 | 8                    | 85            | 14                   | 13                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                         |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| MARRAKESH               | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 0         | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 4                          | 46                  | 28                         | 13                       |
|                         | BIRMINGHAM        | THOMSON AIRWAYS LTD         | S                 | A           | 5                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 1                          | 5                        |
|                         | BIRMINGHAM        | THOMSON AIRWAYS LTD         | S                 | D           | 5                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 40                  | 15                         | 5                        |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | S                 | A           | 9                 | 0        | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 6                          | 67                  | 18                         | 9                        |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | S                 | D           | 9                 | 0        | 3         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 11                         | 67                  | 18                         | 9                        |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD         | S                 | A           | 9                 | 0        | 0         | 89                         | 0                   | 0                | 11                     | 0                      | 0                       | 12                         | 78                  | 12                         | 9                        |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD         | S                 | D           | 9                 | 0        | 0         | 89                         | 0                   | 0                | 11                     | 0                      | 0                       | 14                         | 89                  | 8                          | 9                        |
| <b>TOTAL MARRAKESH</b>  |                   |                             |                   |             | <b>386</b>        | <b>1</b> | <b>3</b>  | <b>83</b>                  | <b>9</b>            | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>77</b>           | <b>14</b>                  | <b>14</b>                |
| MARSA ALAM              | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0         | 50                         | 25                  | 25               | 0                      | 0                      | 0                       | 24                         | 100                 | 3                          | 4                        |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 9                          | 75                  | 14                         | 4                        |
| <b>TOTAL MARSA ALAM</b> |                   |                             |                   |             | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>25</b>           | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>88</b>           | <b>8</b>                   | <b>8</b>                 |
| MARSEILLE               | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 92                | 0        | 0         | 72                         | 15                  | 10               | 3                      | 0                      | 0                       | 14                         | 71                  | 16                         | 92                       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 92                | 0        | 0         | 90                         | 3                   | 3                | 3                      | 0                      | 0                       | 7                          | 80                  | 12                         | 92                       |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 2                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|                         | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 2                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 49                | 0        | 1         | 45                         | 33                  | 10               | 12                     | 0                      | 0                       | 26                         | 84                  | 21                         | 49                       |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 50                | 0        | 0         | 52                         | 22                  | 12               | 14                     | 0                      | 0                       | 27                         | 84                  | 18                         | 49                       |
|                         | EDINBURGH         | RYANAIR                     | S                 | A           | 9                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 67                  | 10                         | 9                        |
|                         | EDINBURGH         | RYANAIR                     | S                 | D           | 9                 | 0        | 0         | 56                         | 44                  | 0                | 0                      | 0                      | 0                       | 12                         | 56                  | 14                         | 9                        |
|                         | STANSTED          | RYANAIR                     | S                 | A           | 40                | 0        | 0         | 93                         | 3                   | 3                | 0                      | 3                      | 0                       | 12                         | 74                  | 12                         | 39                       |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 40                | 0        | 0         | 65                         | 30                  | 5                | 0                      | 0                      | 0                       | 14                         | 72                  | 12                         | 39                       |
| <b>TOTAL MARSEILLE</b>  |                   |                             |                   |             | <b>385</b>        | <b>0</b> | <b>1</b>  | <b>72</b>                  | <b>16</b>           | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>76</b>           | <b>16</b>                  | <b>16</b>                |
| MAURITIUS               | HEATHROW          | AIR MAURITIUS LTD           | S                 | A           | 15                | 0        | 0         | 60                         | 27                  | 7                | 7                      | 0                      | 0                       | 17                         | 86                  | 8                          | 14                       |
|                         | HEATHROW          | AIR MAURITIUS LTD           | S                 | D           | 15                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 79                  | 13                         | 14                       |
|                         | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 13                | 0        | 0         | 54                         | 38                  | 8                | 0                      | 0                      | 0                       | 12                         | 77                  | 10                         | 13                       |
|                         | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 13                | 0        | 0         | 85                         | 0                   | 8                | 0                      | 0                      | 8                       | 91                         | 43                  | 24                         | 14                       |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | S                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 25                  | 34                         | 4                        |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | S                 | D           | 5                 | 0        | 0         | 40                         | 60                  | 0                | 0                      | 0                      | 0                       | 16                         | 50                  | 10                         | 4                        |
| <b>TOTAL MAURITIUS</b>  |                   |                             |                   |             | <b>65</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>18</b>           | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>2</b>                | <b>26</b>                  | <b>67</b>           | <b>15</b>                  | <b>15</b>                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|----------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                  |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                  |                   |                             |                   |             |                   | Plan (8)  |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| MELBOURNE                        | HEATHROW          | QANTAS                      | S                 | A           | 31                | 0         | 0        | 48                         | 16                  | 19               | 13                     | 3                      | 0                       | 34                         | 77                  | 18                         | 31                       |
|                                  | HEATHROW          | QANTAS                      | S                 | D           | 31                | 0         | 0        | 90                         | 3                   | 3                | 3                      | 0                      | 0                       | 6                          | 81                  | 10                         | 26                       |
| <b>TOTAL MELBOURNE</b>           |                   |                             |                   |             | <b>62</b>         | <b>0</b>  | <b>0</b> | <b>69</b>                  | <b>10</b>           | <b>11</b>        | <b>8</b>               | <b>2</b>               | <b>0</b>                | <b>20</b>                  | <b>79</b>           | <b>14</b>                  | <b>14</b>                |
| MEMMINGEN ALLGAU                 | STANSTED          | RYANAIR                     | S                 | A           | 27                | 0         | 0        | 89                         | 7                   | 4                | 0                      | 0                      | 0                       | 7                          | 88                  | 6                          | 26                       |
|                                  | STANSTED          | RYANAIR                     | S                 | D           | 27                | 0         | 0        | 89                         | 7                   | 4                | 0                      | 0                      | 0                       | 8                          | 81                  | 7                          | 26                       |
| <b>TOTAL MEMMINGEN ALLGAU</b>    |                   |                             |                   |             | <b>54</b>         | <b>0</b>  | <b>0</b> | <b>89</b>                  | <b>7</b>            | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>85</b>           | <b>6</b>                   | <b>6</b>                 |
| MEXICO CITY                      | HEATHROW          | AEROMEXICO                  | S                 | A           | 18                | 0         | 0        | 39                         | 44                  | 11               | 6                      | 0                      | 0                       | 20                         | 57                  | 18                         | 14                       |
|                                  | HEATHROW          | AEROMEXICO                  | S                 | D           | 18                | 0         | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 79                  | 10                         | 14                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 26                | 0         | 0        | 69                         | 4                   | 19               | 8                      | 0                      | 0                       | 19                         | 46                  | 35                         | 26                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 27                | 0         | 0        | 59                         | 26                  | 11               | 4                      | 0                      | 0                       | 17                         | 62                  | 25                         | 26                       |
| <b>TOTAL MEXICO CITY</b>         |                   |                             |                   |             | <b>89</b>         | <b>0</b>  | <b>0</b> | <b>66</b>                  | <b>18</b>           | <b>11</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>59</b>           | <b>24</b>                  | <b>24</b>                |
| MIAMI INTERNATIONAL              | HEATHROW          | AMERICAN AIRLINES           | S                 | A           | 62                | 0         | 0        | 84                         | 3                   | 8                | 5                      | 0                      | 0                       | 11                         | 79                  | 22                         | 62                       |
|                                  | HEATHROW          | AMERICAN AIRLINES           | S                 | D           | 62                | 0         | 0        | 71                         | 11                  | 10               | 5                      | 3                      | 0                       | 21                         | 79                  | 10                         | 62                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 64                | 0         | 0        | 77                         | 13                  | 6                | 2                      | 3                      | 0                       | 17                         | 71                  | 23                         | 62                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 63                | 0         | 0        | 73                         | 14                  | 6                | 3                      | 3                      | 0                       | 20                         | 69                  | 19                         | 62                       |
|                                  | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | A           | 8                 | 0         | 0        | 50                         | 13                  | 25               | 13                     | 0                      | 0                       | 32                         | 0                   | 0                          | 0                        |
|                                  | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | D           | 9                 | 0         | 0        | 67                         | 11                  | 11               | 11                     | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 31                | 0         | 0        | 97                         | 0                   | 0                | 0                      | 3                      | 0                       | 7                          | 65                  | 14                         | 31                       |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 31                | 0         | 0        | 71                         | 13                  | 10               | 6                      | 0                      | 0                       | 17                         | 71                  | 17                         | 31                       |
| <b>TOTAL MIAMI INTERNATIONAL</b> |                   |                             |                   |             | <b>330</b>        | <b>0</b>  | <b>0</b> | <b>77</b>                  | <b>10</b>           | <b>8</b>         | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>17</b>                  | <b>73</b>           | <b>18</b>                  | <b>18</b>                |
| MIKONOS                          | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 9                 | 0         | 0        | 44                         | 44                  | 11               | 0                      | 0                      | 0                       | 17                         | 89                  | 8                          | 9                        |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 9                 | 0         | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 89                  | 4                          | 9                        |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 29                | 0         | 0        | 72                         | 10                  | 17               | 0                      | 0                      | 0                       | 15                         | 86                  | 9                          | 28                       |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 29                | 0         | 2        | 69                         | 14                  | 17               | 0                      | 0                      | 0                       | 14                         | 89                  | 7                          | 28                       |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 5                 | 0         | 0        | 40                         | 20                  | 40               | 0                      | 0                      | 0                       | 27                         | 100                 | 2                          | 4                        |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 5                 | 0         | 0        | 20                         | 60                  | 20               | 0                      | 0                      | 0                       | 27                         | 75                  | 9                          | 4                        |
|                                  | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0         | 0        | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 5                          | 89                  | 4                          | 9                        |
|                                  | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0         | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 3                          | 9                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|-------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                               |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                               |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MIKONOS                       |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 11                   | 100           | 3                    | 4                  |  |
|                               | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 3                    | 5                  |  |
| <b>TOTAL MIKONOS</b>          |                   |                             |                |          | <b>113</b>        | <b>0</b> | <b>2</b>  | <b>71</b>                  | <b>17</b>     | <b>12</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>90</b>     | <b>7</b>             | <b>7</b>           |  |
| MILAN (LINATE)                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | HEATHROW          | ALITALIA (CAI)              | S              | A        | 62                | 0        | 0         | 66                         | 8             | 19            | 6                | 0                | 0                 | 17                   | 85            | 8                    | 87                 |  |
|                               | HEATHROW          | ALITALIA (CAI)              | S              | D        | 62                | 0        | 0         | 79                         | 8             | 8             | 5                | 0                | 0                 | 10                   | 83            | 9                    | 88                 |  |
|                               | LONDON CITY       | ALITALIA (CAI)              | S              | A        | 88                | 0        | 3         | 90                         | 7             | 1             | 2                | 0                | 0                 | 6                    | 97            | 1                    | 67                 |  |
|                               | LONDON CITY       | ALITALIA (CAI)              | S              | D        | 88                | 0        | 2         | 85                         | 9             | 3             | 2                | 0                | 0                 | 8                    | 91            | 4                    | 67                 |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 194               | 0        | 0         | 65                         | 12            | 13            | 8                | 1                | 0                 | 21                   | 74            | 13                   | 187                |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 195               | 0        | 0         | 80                         | 10            | 8             | 2                | 0                | 0                 | 9                    | 77            | 11                   | 187                |  |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 42                         | 23            | 16            | 19               | 0                | 0                 | 34                   | 70            | 15                   | 30                 |  |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 45                         | 23            | 16            | 16               | 0                | 0                 | 30                   | 63            | 11                   | 30                 |  |
| <b>TOTAL MILAN (LINATE)</b>   |                   |                             |                |          | <b>751</b>        | <b>7</b> | <b>5</b>  | <b>74</b>                  | <b>11</b>     | <b>10</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>80</b>     | <b>10</b>            | <b>10</b>          |  |
| MILAN (MALPENSA)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | BRISTOL           | BMI REGIONAL                | S              | A        | 12                | 0        | 1         | 67                         | 8             | 25            | 0                | 0                | 0                 | 17                   | 63            | 16                   | 19                 |  |
|                               | BRISTOL           | BMI REGIONAL                | S              | D        | 13                | 0        | 0         | 92                         | 0             | 8             | 0                | 0                | 0                 | 9                    | 100           | 3                    | 19                 |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 106               | 0        | 0         | 59                         | 23            | 12            | 6                | 0                | 0                 | 18                   | 70            | 15                   | 88                 |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 106               | 0        | 0         | 73                         | 15            | 7             | 6                | 0                | 0                 | 15                   | 80            | 11                   | 89                 |  |
|                               | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 35                | 0        | 0         | 86                         | 3             | 3             | 9                | 0                | 0                 | 13                   | 100           | 1                    | 31                 |  |
|                               | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 35                | 0        | 0         | 74                         | 11            | 6             | 9                | 0                | 0                 | 18                   | 87            | 11                   | 30                 |  |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 162               | 0        | 0         | 55                         | 19            | 19            | 6                | 2                | 0                 | 27                   | 63            | 18                   | 150                |  |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 162               | 0        | 0         | 45                         | 20            | 24            | 9                | 2                | 0                 | 31                   | 64            | 15                   | 151                |  |
|                               | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 49                | 0        | 0         | 45                         | 29            | 14            | 10               | 2                | 0                 | 29                   | 51            | 25                   | 43                 |  |
|                               | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 49                | 0        | 0         | 59                         | 20            | 12            | 8                | 0                | 0                 | 21                   | 68            | 19                   | 44                 |  |
|                               | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 62                | 0        | 0         | 90                         | 3             | 5             | 2                | 0                | 0                 | 6                    | 93            | 3                    | 59                 |  |
|                               | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 62                | 0        | 0         | 89                         | 6             | 5             | 0                | 0                | 0                 | 6                    | 85            | 9                    | 59                 |  |
|                               | MANCHESTER        | FLYBE LTD                   | S              | A        | 40                | 0        | 0         | 88                         | 3             | 3             | 8                | 0                | 0                 | 13                   | 94            | 3                    | 36                 |  |
|                               | MANCHESTER        | FLYBE LTD                   | S              | D        | 40                | 0        | 0         | 85                         | 10            | 0             | 5                | 0                | 0                 | 13                   | 75            | 10                   | 36                 |  |
|                               | SOUTHAMPTON       | FLYBE LTD                   | S              | A        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |
|                               | SOUTHAMPTON       | FLYBE LTD                   | S              | D        | 5                 | 0        | 0         | 60                         | 0             | 20            | 20               | 0                | 0                 | 30                   | 0             | 0                    | 0                  |  |
| <b>TOTAL MILAN (MALPENSA)</b> |                   |                             |                |          | <b>943</b>        | <b>1</b> | <b>1</b>  | <b>65</b>                  | <b>15</b>     | <b>13</b>     | <b>6</b>         | <b>1</b>         | <b>0</b>          | <b>20</b>            | <b>71</b>     | <b>14</b>            | <b>14</b>          |  |
| MINNEAPOLIS-ST PAUL           |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                               | HEATHROW          | DELTA AIRLINES              | S              | A        | 31                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 1                    | 94            | 4                    | 31                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                  |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                  |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
| MINNEAPOLIS-ST PAUL              |                   |                                |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | HEATHROW          | DELTA AIRLINES                 | S                 | D           | 31                | 0        | 0         | 94                         | 0                   | 3                   | 3                      | 0                      | 0                       | 5                          | 81                  | 5                          | 31                       |  |
| <b>TOTAL MINNEAPOLIS-ST PAUL</b> |                   |                                |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>2</b>            | <b>2</b>            | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>87</b>           | <b>5</b>                   | <b>5</b>                 |  |
| MINSK INT'L                      |                   |                                |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | GATWICK           | BELAVIA (BELARUSSIAN AIRLINES) | S                 | A           | 14                | 0        | 0         | 21                         | 50                  | 29                  | 0                      | 0                      | 0                       | 26                         | 54                  | 18                         | 13                       |  |
|                                  | GATWICK           | BELAVIA (BELARUSSIAN AIRLINES) | S                 | D           | 14                | 0        | 0         | 43                         | 29                  | 29                  | 0                      | 0                      | 0                       | 20                         | 77                  | 10                         | 13                       |  |
| <b>TOTAL MINSK INT'L</b>         |                   |                                |                   |             | <b>30</b>         | <b>0</b> | <b>0</b>  | <b>37</b>                  | <b>37</b>           | <b>27</b>           | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>68</b>           | <b>13</b>                  | <b>13</b>                |  |
| MOMBASA                          |                   |                                |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
| MONASTIR                         |                   |                                |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | GATWICK           | THOMAS COOK AIRLINES LTD       | C                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 3                          | 80                  | 63                         | 5                        |  |
|                                  | GATWICK           | THOMAS COOK AIRLINES LTD       | C                 | D           | 5                 | 0        | 0         | 80                         | 20                  | 0                   | 0                      | 0                      | 0                       | 5                          | 80                  | 65                         | 5                        |  |
|                                  | MANCHESTER        | THOMAS COOK AIRLINES LTD       | C                 | A           | 4                 | 0        | 0         | 75                         | 0                   | 25                  | 0                      | 0                      | 0                       | 19                         | 75                  | 6                          | 4                        |  |
|                                  | MANCHESTER        | THOMAS COOK AIRLINES LTD       | C                 | D           | 5                 | 0        | 0         | 20                         | 40                  | 40                  | 0                      | 0                      | 0                       | 28                         | 80                  | 6                          | 5                        |  |
| <b>TOTAL MONASTIR</b>            |                   |                                |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>           | <b>17</b>           | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>71</b>           | <b>33</b>                  | <b>33</b>                |  |
| MONROVIA (ROBERTS)               |                   |                                |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
| MONTEGO BAY                      |                   |                                |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | MANCHESTER        | THOMAS COOK AIRLINES LTD       | S                 | A           | 4                 | 0        | 0         | 75                         | 0                   | 0                   | 25                     | 0                      | 0                       | 21                         | 67                  | 12                         | 3                        |  |
|                                  | MANCHESTER        | THOMAS COOK AIRLINES LTD       | S                 | D           | 4                 | 0        | 0         | 75                         | 0                   | 0                   | 25                     | 0                      | 0                       | 26                         | 100                 | 6                          | 5                        |  |
|                                  | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C                 | A           | 5                 | 0        | 0         | 80                         | 20                  | 0                   | 0                      | 0                      | 0                       | 5                          | 40                  | 56                         | 5                        |  |
|                                  | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C                 | D           | 5                 | 0        | 0         | 80                         | 20                  | 0                   | 0                      | 0                      | 0                       | 9                          | 40                  | 58                         | 5                        |  |
|                                  | GATWICK           | THOMSON AIRWAYS LTD            | C                 | A           | 13                | 0        | 0         | 77                         | 8                   | 15                  | 0                      | 0                      | 0                       | 12                         | 11                  | 67                         | 9                        |  |
|                                  | GATWICK           | THOMSON AIRWAYS LTD            | C                 | D           | 12                | 0        | 0         | 58                         | 17                  | 25                  | 0                      | 0                      | 0                       | 19                         | 22                  | 38                         | 9                        |  |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | A           | 9                 | 0        | 0         | 89                         | 0                   | 11                  | 0                      | 0                      | 0                       | 5                          | 63                  | 16                         | 8                        |  |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | D           | 9                 | 0        | 0         | 22                         | 67                  | 11                  | 0                      | 0                      | 0                       | 21                         | 50                  | 21                         | 8                        |  |
|                                  | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | A           | 13                | 0        | 0         | 77                         | 0                   | 23                  | 0                      | 0                      | 0                       | 10                         | 50                  | 20                         | 14                       |  |
|                                  | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | D           | 14                | 0        | 0         | 29                         | 29                  | 36                  | 7                      | 0                      | 0                       | 30                         | 46                  | 25                         | 13                       |  |
| <b>TOTAL MONTEGO BAY</b>         |                   |                                |                   |             | <b>88</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>17</b>           | <b>17</b>           | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>46</b>           | <b>31</b>                  | <b>31</b>                |  |
| MONTPELLIER                      |                   |                                |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | A           | 41                | 0        | 0         | 73                         | 10                  | 10                  | 7                      | 0                      | 0                       | 16                         | 69                  | 18                         | 35                       |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 41                | 0        | 2         | 61                         | 22                  | 10                  | 7                      | 0                      | 0                       | 16                         | 71                  | 17                         | 35                       |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD    | S                 | A           | 6                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 6                          | 71                  | 12                         | 7                        |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 6                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 6                          | 71                  | 10                         | 7                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | NUMBER OF FLIGHTS |             | PERCENTAGE OF FLIGHTS LATE |           |                        |                     |                     |                        |                        | MAY 2014                |                            |                     |                            |                          |           |
|------------------------------------|-------------------|-----------------------------|-------------------|-------------|----------------------------|-----------|------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                    |                   |                             | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED                    | UNMATCHED | Early<br>to 15<br>mins | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                    |                   |                             |                   |             | Actual<br>(7)              | Plan (8)  |                        |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |
| MONTPELLIER                        |                   |                             |                   |             |                            |           |                        |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |
| <b>TOTAL MONTPELLIER</b>           |                   |                             |                   |             | <b>94</b>                  | <b>0</b>  | <b>2</b>               | <b>71</b>           | <b>14</b>           | <b>9</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>60</b>                  | <b>19</b>                | <b>19</b> |
| MONTREAL (DORVAL)                  |                   |                             |                   |             |                            |           |                        |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |
|                                    | HEATHROW          | AIR CANADA                  | S                 | A           | 31                         | 0         | 0                      | 84                  | 6                   | 6                      | 3                      | 0                       | 0                          | 9                   | 68                         | 22                       | 31        |
|                                    | HEATHROW          | AIR CANADA                  | S                 | D           | 31                         | 0         | 0                      | 77                  | 13                  | 6                      | 3                      | 0                       | 0                          | 11                  | 68                         | 16                       | 31        |
|                                    | GATWICK           | AIR TRANSAT                 | S                 | A           | 4                          | 0         | 0                      | 25                  | 25                  | 0                      | 50                     | 0                       | 0                          | 48                  | 25                         | 16                       | 4         |
|                                    | GATWICK           | AIR TRANSAT                 | S                 | D           | 4                          | 0         | 0                      | 50                  | 0                   | 25                     | 25                     | 0                       | 0                          | 34                  | 50                         | 13                       | 4         |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                         | 0         | 0                      | 94                  | 3                   | 0                      | 0                      | 3                       | 0                          | 8                   | 45                         | 26                       | 31        |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                         | 0         | 0                      | 87                  | 6                   | 3                      | 0                      | 3                       | 0                          | 11                  | 74                         | 16                       | 31        |
| <b>TOTAL MONTREAL (DORVAL)</b>     |                   |                             |                   |             | <b>132</b>                 | <b>1</b>  | <b>0</b>               | <b>83</b>           | <b>8</b>            | <b>5</b>               | <b>4</b>               | <b>2</b>                | <b>0</b>                   | <b>12</b>           | <b>62</b>                  | <b>20</b>                | <b>20</b> |
| MOSCOW (DOMODEDOVO)                |                   |                             |                   |             |                            |           |                        |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 87                         | 0         | 0                      | 86                  | 10                  | 1                      | 2                      | 0                       | 0                          | 7                   | 91                         | 5                        | 92        |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 87                         | 0         | 0                      | 87                  | 6                   | 6                      | 1                      | 0                       | 0                          | 6                   | 83                         | 9                        | 92        |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                         | 0         | 0                      | 94                  | 3                   | 0                      | 0                      | 3                       | 0                          | 9                   | 94                         | 4                        | 62        |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                         | 0         | 0                      | 84                  | 13                  | 0                      | 0                      | 3                       | 0                          | 12                  | 76                         | 12                       | 62        |
|                                    | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                          | 0         | 0                      | 100                 | 0                   | 0                      | 0                      | 0                       | 0                          | 3                   | 92                         | 3                        | 12        |
|                                    | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                          | 0         | 0                      | 67                  | 22                  | 11                     | 0                      | 0                       | 0                          | 10                  | 100                        | 1                        | 12        |
| <b>TOTAL MOSCOW (DOMODEDOVO)</b>   |                   |                             |                   |             | <b>254</b>                 | <b>0</b>  | <b>0</b>               | <b>87</b>           | <b>8</b>            | <b>3</b>               | <b>1</b>               | <b>1</b>                | <b>0</b>                   | <b>7</b>            | <b>87</b>                  | <b>7</b>                 | <b>7</b>  |
| MOSCOW (SHEREMETYEVO)              |                   |                             |                   |             |                            |           |                        |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |
|                                    | HEATHROW          | AEROFLOT                    | S                 | A           | 93                         | 0         | 0                      | 74                  | 16                  | 5                      | 4                      | 0                       | 0                          | 13                  | 91                         | 6                        | 85        |
|                                    | HEATHROW          | AEROFLOT                    | S                 | D           | 93                         | 0         | 0                      | 81                  | 8                   | 8                      | 3                      | 1                       | 0                          | 11                  | 91                         | 5                        | 87        |
| <b>TOTAL MOSCOW (SHEREMETYEVO)</b> |                   |                             |                   |             | <b>186</b>                 | <b>3</b>  | <b>0</b>               | <b>77</b>           | <b>12</b>           | <b>6</b>               | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>12</b>           | <b>91</b>                  | <b>5</b>                 | <b>5</b>  |
| MOSCOW (VNUKOVO)                   |                   |                             |                   |             |                            |           |                        |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |
|                                    | HEATHROW          | TRANSAERO AIRLINES          | S                 | A           | 59                         | 0         | 0                      | 75                  | 15                  | 10                     | 0                      | 0                       | 0                          | 11                  | 84                         | 11                       | 62        |
|                                    | HEATHROW          | TRANSAERO AIRLINES          | S                 | D           | 59                         | 0         | 0                      | 85                  | 8                   | 5                      | 2                      | 0                       | 0                          | 8                   | 84                         | 12                       | 62        |
| <b>TOTAL MOSCOW (VNUKOVO)</b>      |                   |                             |                   |             | <b>118</b>                 | <b>6</b>  | <b>0</b>               | <b>80</b>           | <b>12</b>           | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>84</b>                  | <b>12</b>                | <b>12</b> |
| MUMBAI                             |                   |                             |                   |             |                            |           |                        |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |
|                                    | HEATHROW          | AIR INDIA                   | S                 | A           | 31                         | 0         | 0                      | 42                  | 26                  | 19                     | 10                     | 3                       | 0                          | 35                  | 84                         | 15                       | 31        |
|                                    | HEATHROW          | AIR INDIA                   | S                 | D           | 31                         | 0         | 0                      | 52                  | 19                  | 13                     | 13                     | 3                       | 0                          | 34                  | 77                         | 18                       | 31        |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 62                         | 0         | 0                      | 60                  | 24                  | 16                     | 0                      | 0                       | 0                          | 16                  | 56                         | 21                       | 62        |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 62                         | 0         | 0                      | 95                  | 2                   | 3                      | 0                      | 0                       | 0                          | 4                   | 71                         | 17                       | 62        |
|                                    | HEATHROW          | JET AIRWAYS                 | S                 | A           | 62                         | 0         | 0                      | 52                  | 27                  | 19                     | 2                      | 0                       | 0                          | 18                  | 89                         | 4                        | 62        |
|                                    | HEATHROW          | JET AIRWAYS                 | S                 | D           | 62                         | 0         | 0                      | 95                  | 3                   | 2                      | 0                      | 0                       | 0                          | 2                   | 89                         | 5                        | 62        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAY 2014          |                      |               |                      |                    |  |
|--------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MUMBAI                         |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| <b>TOTAL MUMBAI</b>            |                   |                             |                |          | <b>310</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>16</b>     | <b>11</b>     | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>15</b>            | <b>79</b>     | <b>11</b>            | <b>11</b>          |  |
| MUNICH                         |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | BRISTOL           | BMI REGIONAL                | S              | A        | 52                | 0        | 0         | 65                         | 27            | 6             | 2                | 0                | 0                 | 15                   | 79            | 21                   | 24                 |  |
|                                | BRISTOL           | BMI REGIONAL                | S              | D        | 53                | 0        | 0         | 87                         | 8             | 6             | 0                | 0                | 0                 | 7                    | 83            | 7                    | 24                 |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 195               | 0        | 0         | 67                         | 16            | 10            | 6                | 1                | 0                 | 17                   | 80            | 9                    | 175                |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 195               | 0        | 0         | 76                         | 11            | 8             | 5                | 1                | 0                 | 14                   | 82            | 8                    | 176                |  |
|                                | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 77                         | 16            | 3             | 3                | 0                | 0                 | 11                   | 81            | 9                    | 31                 |  |
|                                | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 77                         | 16            | 3             | 3                | 0                | 0                 | 10                   | 74            | 10                   | 31                 |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 83                | 0        | 4         | 52                         | 24            | 20            | 4                | 0                | 0                 | 21                   | 66            | 16                   | 83                 |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 83                | 0        | 0         | 67                         | 17            | 11            | 5                | 0                | 0                 | 17                   | 75            | 10                   | 83                 |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0         | 50                         | 17            | 33            | 0                | 0                | 0                 | 20                   | 0             | 0                    | 0                  |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0         | 22                         | 17            | 28            | 33               | 0                | 0                 | 38                   | 0             | 0                    | 0                  |  |
|                                | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 7                    | 67            | 24                   | 18                 |  |
|                                | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 78            | 12                   | 18                 |  |
|                                | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 74                         | 19            | 3             | 3                | 0                | 0                 | 13                   | 81            | 11                   | 31                 |  |
|                                | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 3                    | 90            | 8                    | 31                 |  |
|                                | GLASGOW           | LUFTHANSA                   | S              | A        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                                | GLASGOW           | LUFTHANSA                   | S              | D        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |
|                                | HEATHROW          | LUFTHANSA                   | S              | A        | 232               | 0        | 2         | 63                         | 22            | 10            | 5                | 0                | 0                 | 16                   | 75            | 11                   | 233                |  |
|                                | HEATHROW          | LUFTHANSA                   | S              | D        | 232               | 0        | 2         | 81                         | 9             | 6             | 4                | 0                | 0                 | 10                   | 79            | 11                   | 234                |  |
|                                | JERSEY            | LUFTHANSA                   | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 1                  |  |
|                                | JERSEY            | LUFTHANSA                   | S              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 0                    | 1                  |  |
|                                | MANCHESTER        | LUFTHANSA                   | S              | A        | 81                | 0        | 0         | 59                         | 31            | 9             | 1                | 0                | 0                 | 15                   | 87            | 6                    | 82                 |  |
|                                | MANCHESTER        | LUFTHANSA                   | S              | D        | 82                | 0        | 0         | 80                         | 16            | 2             | 1                | 0                | 0                 | 9                    | 84            | 6                    | 83                 |  |
|                                | BIRMINGHAM        | LUFTHANSA CITY LINE         | S              | A        | 77                | 0        | 0         | 75                         | 18            | 6             | 0                | 0                | 0                 | 11                   | 97            | 2                    | 79                 |  |
|                                | BIRMINGHAM        | LUFTHANSA CITY LINE         | S              | D        | 77                | 0        | 0         | 92                         | 5             | 3             | 0                | 0                | 0                 | 7                    | 95            | 4                    | 79                 |  |
| <b>TOTAL MUNICH</b>            |                   |                             |                |          | <b>1650</b>       | <b>1</b> | <b>8</b>  | <b>72</b>                  | <b>16</b>     | <b>8</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>81</b>     | <b>10</b>            | <b>10</b>          |  |
| MUNSTER-OSNABRUCK              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | SOUTHEND          | STOBART AIR                 | S              | A        | 26                | 0        | 0         | 77                         | 4             | 4             | 8                | 4                | 4                 | 58                   | 0             | 0                    | 0                  |  |
|                                | SOUTHEND          | STOBART AIR                 | S              | D        | 26                | 0        | 0         | 88                         | 0             | 4             | 4                | 4                | 0                 | 16                   | 0             | 0                    | 0                  |  |
| <b>TOTAL MUNSTER-OSNABRUCK</b> |                   |                             |                |          | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>2</b>      | <b>4</b>      | <b>6</b>         | <b>4</b>         | <b>2</b>          | <b>37</b>            | <b>100</b>    | <b>4</b>             | <b>4</b>           |  |
| MURCIA SAN JAVIER              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 26                | 0        | 0         | 88                         | 8             | 4             | 0                | 0                | 0                 | 6                    | 93            | 17                   | 30                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |          |
|--------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|
|                                |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |
|                                |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED  |
| MURCIA SAN JAVIER              | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 26                | 0        | 0                          | 85                  | 15               | 0                      | 0                      | 0                       | 0                          | 7                   | 97                         | 6                        | 30       |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 46                | 0        | 0                          | 72                  | 15               | 7                      | 7                      | 0                       | 0                          | 13                  | 90                         | 5                        | 49       |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 46                | 0        | 0                          | 74                  | 11               | 11                     | 4                      | 0                       | 0                          | 14                  | 92                         | 6                        | 49       |
|                                | BELFAST INTER     | JET2.COM LTD                | S                 | A           | 3                 | 0        | 0                          | 67                  | 0                | 33                     | 0                      | 0                       | 0                          | 22                  | 63                         | 16                       | 8        |
|                                | BELFAST INTER     | JET2.COM LTD                | S                 | D           | 3                 | 0        | 0                          | 67                  | 0                | 33                     | 0                      | 0                       | 0                          | 11                  | 88                         | 4                        | 8        |
|                                | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 5                 | 0        | 0                          | 80                  | 0                | 20                     | 0                      | 0                       | 0                          | 13                  | 36                         | 23                       | 11       |
|                                | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 73                         | 18                       | 11       |
|                                | EDINBURGH         | JET2.COM LTD                | S                 | A           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 0                          | 9                   | 91                         | 7                        | 11       |
|                                | EDINBURGH         | JET2.COM LTD                | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 4                        | 11       |
|                                | GLASGOW           | JET2.COM LTD                | S                 | A           | 3                 | 0        | 0                          | 67                  | 0                | 33                     | 0                      | 0                       | 0                          | 17                  | 100                        | 0                        | 3        |
|                                | GLASGOW           | JET2.COM LTD                | S                 | D           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 12                  | 100                        | 5                        | 3        |
|                                | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 15                | 0        | 0                          | 93                  | 7                | 0                      | 0                      | 0                       | 0                          | 2                   | 85                         | 5                        | 20       |
|                                | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 15                | 0        | 0                          | 93                  | 0                | 7                      | 0                      | 0                       | 0                          | 5                   | 80                         | 10                       | 20       |
|                                | MANCHESTER        | JET2.COM LTD                | S                 | A           | 22                | 0        | 0                          | 86                  | 5                | 5                      | 5                      | 0                       | 0                          | 8                   | 90                         | 5                        | 21       |
|                                | MANCHESTER        | JET2.COM LTD                | S                 | D           | 22                | 0        | 0                          | 86                  | 5                | 5                      | 5                      | 0                       | 0                          | 9                   | 90                         | 8                        | 21       |
|                                | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 15                | 0        | 0                          | 93                  | 7                | 0                      | 0                      | 0                       | 0                          | 2                   | 86                         | 5                        | 21       |
|                                | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 15                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 90                         | 9                        | 21       |
|                                | BIRMINGHAM        | RYANAIR                     | S                 | A           | 17                | 0        | 0                          | 76                  | 18               | 6                      | 0                      | 0                       | 0                          | 8                   | 78                         | 12                       | 18       |
|                                | BIRMINGHAM        | RYANAIR                     | S                 | D           | 17                | 0        | 0                          | 88                  | 6                | 6                      | 0                      | 0                       | 0                          | 7                   | 89                         | 11                       | 18       |
|                                | BOURNEMOUT        | RYANAIR                     | S                 | A           | 21                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 91                         | 8                        | 23       |
|                                | BOURNEMOUT        | RYANAIR                     | S                 | D           | 21                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 96                         | 6                        | 23       |
|                                | EAST MIDLAND      | RYANAIR                     | S                 | A           | 31                | 0        | 0                          | 90                  | 3                | 6                      | 0                      | 0                       | 0                          | 6                   | 81                         | 13                       | 31       |
|                                | EAST MIDLAND      | RYANAIR                     | S                 | D           | 31                | 0        | 0                          | 87                  | 10               | 3                      | 0                      | 0                       | 0                          | 8                   | 94                         | 12                       | 31       |
|                                | LEEDS BRADFO      | RYANAIR                     | S                 | A           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 1                        | 9        |
|                                | LEEDS BRADFO      | RYANAIR                     | S                 | D           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 4                        | 9        |
|                                | LUTON             | RYANAIR                     | S                 | A           | 31                | 0        | 0                          | 87                  | 10               | 3                      | 0                      | 0                       | 0                          | 4                   | 71                         | 15                       | 31       |
|                                | LUTON             | RYANAIR                     | S                 | D           | 31                | 0        | 0                          | 52                  | 26               | 19                     | 3                      | 0                       | 0                          | 20                  | 65                         | 16                       | 31       |
|                                | MANCHESTER        | RYANAIR                     | S                 | A           | 22                | 0        | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 8                   | 73                         | 12                       | 22       |
|                                | MANCHESTER        | RYANAIR                     | S                 | D           | 22                | 0        | 0                          | 95                  | 5                | 0                      | 0                      | 0                       | 0                          | 3                   | 68                         | 12                       | 22       |
|                                | STANSTED          | RYANAIR                     | S                 | A           | 40                | 0        | 0                          | 90                  | 8                | 3                      | 0                      | 0                       | 0                          | 5                   | 85                         | 8                        | 40       |
|                                | STANSTED          | RYANAIR                     | S                 | D           | 40                | 0        | 0                          | 95                  | 5                | 0                      | 0                      | 0                       | 0                          | 5                   | 93                         | 6                        | 40       |
| <b>TOTAL MURCIA SAN JAVIER</b> |                   |                             |                   |             | <b>630</b>        | <b>0</b> | <b>0</b>                   | <b>86</b>           | <b>8</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>            | <b>85</b>                  | <b>9</b>                 | <b>9</b> |
| MUSCAT                         |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |          |



ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: M

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |           |               |               |                  | MAY 2014         |                   |                      |               |                      |                    |
|-----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|-----------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                       |                   |                          |                |          | MATCHED           |          |                  | UNMATCHED                  |           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                       |                   |                          |                |          | Actual (7)        | Plan (8) |                  | Actual (7)                 | Plan (8)  |               |               |                  |                  |                   |                      |               |                      |                    |
| MUSCAT                | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 31                | 0        | 0                | 71                         | 26        | 3             | 0             | 0                | 0                | 12                | 100                  | 1             | 30                   |                    |
|                       | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 31                | 0        | 0                | 90                         | 0         | 6             | 0             | 3                | 0                | 10                | 90                   | 7             | 31                   |                    |
|                       | HEATHROW          | OMAN AIR                 | S              | A        | 31                | 0        | 0                | 32                         | 29        | 32            | 6             | 0                | 0                | 27                | 65                   | 13            | 31                   |                    |
|                       | HEATHROW          | OMAN AIR                 | S              | D        | 31                | 0        | 0                | 90                         | 6         | 3             | 0             | 0                | 0                | 4                 | 94                   | 6             | 31                   |                    |
| <b>TOTAL MUSCAT</b>   |                   |                          |                |          | <b>124</b>        | <b>1</b> | <b>0</b>         | <b>71</b>                  | <b>15</b> | <b>11</b>     | <b>2</b>      | <b>1</b>         | <b>0</b>         | <b>13</b>         | <b>87</b>            | <b>7</b>      | <b>7</b>             |                    |
| MYTILINI              | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                | 80                         | 20        | 0             | 0             | 0                | 0                | 6                 | 0                    | 0             | 0                    |                    |
|                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                | 100                        | 0         | 0             | 0             | 0                | 0                | 1                 | 0                    | 0             | 0                    |                    |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                | 100                        | 0         | 0             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                | 80                         | 20        | 0             | 0             | 0                | 0                | 7                 | 0                    | 0             | 0                    |                    |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 5                 | 0        | 0                | 40                         | 40        | 20            | 0             | 0                | 0                | 18                | 50                   | 26            | 4                    |                    |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                | 60                         | 40        | 0             | 0             | 0                | 0                | 17                | 50                   | 37            | 4                    |                    |
| <b>TOTAL MYTILINI</b> |                   |                          |                |          | <b>30</b>         | <b>0</b> | <b>0</b>         | <b>77</b>                  | <b>20</b> | <b>3</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>9</b>          | <b>71</b>            | <b>13</b>     | <b>13</b>            |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: N

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|
|                      |                   |                             |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |  |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
| NAIROBI              |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0                          | 48                  | 39               | 13                     | 0                      | 0                       | 0                          | 16                  | 65                         | 20                       | 31        |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0                          | 81                  | 13               | 6                      | 0                      | 0                       | 0                          | 8                   | 55                         | 24                       | 31        |  |
|                      | MANCHESTER        | HI FLY                      | C                 | D           | 2                 | 0        | 0                          | 0                   | 0                | 50                     | 50                     | 0                       | 0                          | 66                  | 0                          | 0                        | 0         |  |
|                      | HEATHROW          | KENYA AIRWAYS               | S                 | A           | 31                | 0        | 0                          | 71                  | 19               | 3                      | 6                      | 0                       | 0                          | 15                  | 87                         | 9                        | 31        |  |
|                      | HEATHROW          | KENYA AIRWAYS               | S                 | D           | 31                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 94                         | 2                        | 31        |  |
| <b>TOTAL NAIROBI</b> |                   |                             |                   |             | <b>126</b>        | <b>0</b> | <b>0</b>                   | <b>74</b>           | <b>17</b>        | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>75</b>                  | <b>14</b>                | <b>14</b> |  |
| NANTES               |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                      | LONDON CITY       | CITY JET                    | S                 | A           | 26                | 0        | 0                          | 85                  | 12               | 0                      | 4                      | 0                       | 0                          | 11                  | 100                        | 1                        | 31        |  |
|                      | LONDON CITY       | CITY JET                    | S                 | D           | 25                | 0        | 0                          | 96                  | 4                | 0                      | 0                      | 0                       | 0                          | 2                   | 97                         | 1                        | 31        |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 36                | 0        | 4                          | 53                  | 22               | 8                      | 17                     | 0                       | 0                          | 28                  | 92                         | 4                        | 26        |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 36                | 0        | 0                          | 67                  | 11               | 11                     | 11                     | 0                       | 0                          | 20                  | 100                        | 1                        | 26        |  |
|                      | MANCHESTER        | FLYBE LTD                   | S                 | A           | 13                | 0        | 0                          | 69                  | 31               | 0                      | 0                      | 0                       | 0                          | 9                   | 93                         | 2                        | 15        |  |
|                      | MANCHESTER        | FLYBE LTD                   | S                 | D           | 13                | 0        | 0                          | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 4                   | 80                         | 8                        | 15        |  |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S                 | A           | 18                | 0        | 0                          | 78                  | 11               | 6                      | 6                      | 0                       | 0                          | 11                  | 84                         | 6                        | 31        |  |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S                 | D           | 18                | 0        | 0                          | 67                  | 11               | 11                     | 11                     | 0                       | 0                          | 18                  | 84                         | 7                        | 31        |  |
| <b>TOTAL NANTES</b>  |                   |                             |                   |             | <b>185</b>        | <b>0</b> | <b>4</b>                   | <b>74</b>           | <b>14</b>        | <b>5</b>               | <b>8</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>91</b>                  | <b>4</b>                 | <b>4</b>  |  |
| NAPLES               |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 74                | 0        | 1                          | 70                  | 19               | 9                      | 1                      | 0                       | 0                          | 13                  | 62                         | 18                       | 76        |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 75                | 0        | 0                          | 76                  | 19               | 4                      | 1                      | 0                       | 0                          | 10                  | 61                         | 18                       | 76        |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 10                  | 50                         | 12                       | 4         |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 5                 | 0        | 0                          | 60                  | 40               | 0                      | 0                      | 0                       | 0                          | 8                   | 75                         | 14                       | 4         |  |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 11                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 1                        | 8         |  |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 11                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 1                        | 8         |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 45                | 0        | 0                          | 56                  | 27               | 13                     | 4                      | 0                       | 0                          | 17                  | 69                         | 14                       | 45        |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 45                | 0        | 0                          | 82                  | 7                | 9                      | 2                      | 0                       | 0                          | 9                   | 78                         | 7                        | 45        |  |
|                      | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | A           | 14                | 0        | 0                          | 79                  | 14               | 7                      | 0                      | 0                       | 0                          | 9                   | 83                         | 11                       | 18        |  |
|                      | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | D           | 14                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 89                         | 7                        | 18        |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0        | 0                          | 56                  | 44               | 0                      | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 1        | 0                          | 69                  | 15               | 8                      | 6                      | 0                       | 2                          | 25                  | 82                         | 9                        | 62        |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 0                          | 85                  | 8                | 0                      | 5                      | 0                       | 2                          | 17                  | 94                         | 3                        | 62        |  |
|                      | GATWICK           | MERIDIANA AIR               | S                 | A           | 25                | 0        | 0                          | 72                  | 28               | 0                      | 0                      | 0                       | 0                          | 9                   | 71                         | 15                       | 14        |  |
|                      | GATWICK           | MERIDIANA AIR               | S                 | D           | 25                | 0        | 0                          | 64                  | 24               | 8                      | 0                      | 0                       | 4                          | 33                  | 71                         | 23                       | 14        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: N

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| NAPLES               | LEEDS BRADFO      | MONARCH AIRLINES         | S              | A        | 9                 | 0        | 0                          | 67            | 22            | 0                | 11               | 0                 | 0                    | 13            | 0                    | 0                  | 0         |
|                      | LEEDS BRADFO      | MONARCH AIRLINES         | S              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0         |
|                      | LUTON             | MONARCH AIRLINES         | S              | A        | 9                 | 0        | 0                          | 33            | 22            | 11               | 33               | 0                 | 0                    | 42            | 67                   | 13                 | 9         |
|                      | LUTON             | MONARCH AIRLINES         | S              | D        | 9                 | 0        | 0                          | 56            | 22            | 11               | 11               | 0                 | 0                    | 28            | 100                  | 8                  | 9         |
|                      | MANCHESTER        | MONARCH AIRLINES         | S              | A        | 11                | 0        | 0                          | 64            | 0             | 27               | 9                | 0                 | 0                    | 24            | 33                   | 27                 | 9         |
|                      | MANCHESTER        | MONARCH AIRLINES         | S              | D        | 11                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 67                   | 14                 | 9         |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE    | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 33                   | 37                 | 3         |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE    | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 3         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 0                  | 2         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 7                  | 2         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 7                 | 0        | 0                          | 71            | 14            | 0                | 14               | 0                 | 0                    | 16            | 33                   | 31                 | 6         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 7                 | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 5             | 43                   | 33                 | 7         |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 6             | 67                   | 12                 | 9         |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 7             | 100                  | 2                  | 9         |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | A        | 8                 | 0        | 0                          | 75            | 13            | 13               | 0                | 0                 | 0                    | 12            | 71                   | 9                  | 7         |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 7             | 89                   | 5                  | 9         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C              | A        | 6                 | 0        | 0                          | 17            | 67            | 0                | 0                | 17                | 0                    | 58            | 100                  | 0                  | 6         |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C              | D        | 6                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 2                  | 7         |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0                          | 14            | 43            | 43               | 0                | 0                 | 0                    | 29            | 45                   | 22                 | 11        |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C              | D        | 6                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 82                   | 11                 | 11        |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 10            | 80                   | 11                 | 5         |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 13            | 60                   | 12                 | 5         |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | A        | 11                | 0        | 0                          | 36            | 27            | 27               | 9                | 0                 | 0                    | 24            | 64                   | 18                 | 11        |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | D        | 11                | 0        | 0                          | 82            | 9             | 9                | 0                | 0                 | 0                    | 7             | 82                   | 6                  | 11        |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 13            | 50                   | 28                 | 4         |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 60                   | 25                 | 5         |
| <b>TOTAL NAPLES</b>  |                   |                          |                |          | <b>711</b>        | <b>4</b> | <b>1</b>                   | <b>75</b>     | <b>16</b>     | <b>6</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>74</b>            | <b>12</b>          | <b>12</b> |
| NASSAU               | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |
|                      | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |
| <b>TOTAL NASSAU</b>  |                   |                          |                |          | <b>9</b>          | <b>0</b> | <b>0</b>                   | <b>89</b>     | <b>11</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>0</b>             | <b>0</b>           | <b>0</b>  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: N

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |           |
|------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                                    |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                        | 16 to<br>30<br>mins        | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                                    |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
| NDOLA                              |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
| NEVSEHIR KAPADOKYA                 |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
| <b>TOTAL NEVSEHIR KAPADOKYA</b>    |                   |                             |                   |             |                   | <b>2</b> | <b>0</b>               | <b>0</b>                   | <b>50</b>        | <b>0</b>               | <b>50</b>              | <b>0</b>                | <b>0</b>                   | <b>0</b>            | <b>22</b>                  | <b>0</b>                 | <b>0</b>  | <b>0</b>  |
| NEW YORK (JF KENNEDY)              |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                    | BIRMINGHAM        | AMERICAN AIRLINES           | S                 | A           | 24                | 0        | 0                      | 75                         | 17               | 8                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0         | 0         |
|                                    | BIRMINGHAM        | AMERICAN AIRLINES           | S                 | D           | 24                | 0        | 0                      | 92                         | 0                | 0                      | 8                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0         | 0         |
|                                    | EDINBURGH         | AMERICAN AIRLINES           | S                 | A           | 24                | 0        | 0                      | 75                         | 4                | 17                     | 4                      | 0                       | 0                          | 16                  | 0                          | 0                        | 0         | 0         |
|                                    | EDINBURGH         | AMERICAN AIRLINES           | S                 | D           | 24                | 0        | 0                      | 75                         | 17               | 0                      | 8                      | 0                       | 0                          | 17                  | 0                          | 0                        | 0         | 0         |
|                                    | HEATHROW          | AMERICAN AIRLINES           | S                 | A           | 93                | 0        | 0                      | 77                         | 10               | 6                      | 5                      | 1                       | 0                          | 11                  | 90                         | 5                        | 93        | 93        |
|                                    | HEATHROW          | AMERICAN AIRLINES           | S                 | D           | 93                | 0        | 0                      | 70                         | 18               | 9                      | 3                      | 0                       | 0                          | 15                  | 74                         | 15                       | 93        | 93        |
|                                    | MANCHESTER        | AMERICAN AIRLINES           | S                 | A           | 30                | 0        | 1                      | 63                         | 10               | 7                      | 17                     | 3                       | 0                          | 30                  | 65                         | 24                       | 31        | 31        |
|                                    | MANCHESTER        | AMERICAN AIRLINES           | S                 | D           | 30                | 0        | 1                      | 63                         | 7                | 17                     | 13                     | 0                       | 0                          | 26                  | 81                         | 10                       | 31        | 31        |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 277               | 0        | 0                      | 86                         | 9                | 4                      | 1                      | 0                       | 0                          | 6                   | 64                         | 16                       | 276       | 276       |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 278               | 0        | 1                      | 76                         | 15               | 6                      | 3                      | 0                       | 0                          | 12                  | 65                         | 20                       | 276       | 276       |
|                                    | LONDON CITY       | BRITISH AIRWAYS PLC         | S                 | A           | 41                | 0        | 0                      | 98                         | 2                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         | 0         |
|                                    | LONDON CITY       | BRITISH AIRWAYS PLC         | S                 | D           | 43                | 0        | 0                      | 95                         | 0                | 5                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         | 0         |
|                                    | HEATHROW          | DELTA AIRLINES              | S                 | A           | 89                | 0        | 0                      | 73                         | 15               | 9                      | 3                      | 0                       | 0                          | 11                  | 66                         | 16                       | 91        | 91        |
|                                    | HEATHROW          | DELTA AIRLINES              | S                 | D           | 89                | 0        | 0                      | 93                         | 3                | 2                      | 1                      | 0                       | 0                          | 3                   | 87                         | 7                        | 91        | 91        |
|                                    | MANCHESTER        | DELTA AIRLINES              | S                 | A           | 10                | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         | 0         |
|                                    | MANCHESTER        | DELTA AIRLINES              | S                 | D           | 10                | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         | 0         |
|                                    | HEATHROW          | KUWAIT AIRWAYS              | S                 | A           | 14                | 0        | 0                      | 71                         | 21               | 7                      | 0                      | 0                       | 0                          | 11                  | 92                         | 2                        | 13        | 13        |
|                                    | HEATHROW          | KUWAIT AIRWAYS              | S                 | D           | 13                | 0        | 0                      | 38                         | 8                | 31                     | 23                     | 0                       | 0                          | 37                  | 36                         | 35                       | 14        | 14        |
|                                    | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 26                | 0        | 0                      | 77                         | 0                | 4                      | 8                      | 12                      | 0                          | 32                  | 0                          | 0                        | 0         | 0         |
|                                    | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 26                | 0        | 0                      | 58                         | 19               | 8                      | 12                     | 4                       | 0                          | 36                  | 0                          | 0                        | 0         | 0         |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES      | S                 | D           | 9                 | 0        | 0                      | 0                          | 33               | 22                     | 22                     | 22                      | 0                          | 92                  | 0                          | 82                       | 9         | 9         |
|                                    | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | A           | 13                | 0        | 0                      | 85                         | 0                | 8                      | 8                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         | 0         |
|                                    | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S                 | D           | 13                | 0        | 0                      | 38                         | 23               | 23                     | 8                      | 0                       | 8                          | 70                  | 0                          | 0                        | 0         | 0         |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 154               | 0        | 0                      | 72                         | 16               | 6                      | 5                      | 0                       | 0                          | 12                  | 64                         | 19                       | 122       | 122       |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 153               | 0        | 0                      | 83                         | 10               | 3                      | 3                      | 1                       | 0                          | 12                  | 80                         | 14                       | 122       | 122       |
| <b>TOTAL NEW YORK (JF KENNEDY)</b> |                   |                             |                   |             | <b>1600</b>       | <b>2</b> | <b>3</b>               | <b>78</b>                  | <b>11</b>        | <b>6</b>               | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>12</b>           | <b>71</b>                  | <b>16</b>                | <b>16</b> | <b>16</b> |
| NEW YORK (LA GUARDIA)              |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
| NEW YORK (NEWARK)                  |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 62                | 0        | 0                      | 63                         | 18               | 13                     | 5                      | 2                       | 0                          | 19                  | 49                         | 34                       | 82        | 82        |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 62                | 0        | 0                      | 76                         | 16               | 8                      | 0                      | 0                       | 0                          | 9                   | 67                         | 14                       | 81        | 81        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: N

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |
|--------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                |                   |                             |                |          | Actual (7)        | Plan (8) |                  | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
| NEW YORK (NEWARK)              | HEATHROW          | DELTA AIRLINES              | S              | A        | 31                | 0        | 0                | 97                         | 3             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |
|                                | HEATHROW          | DELTA AIRLINES              | S              | D        | 31                | 0        | 0                | 97                         | 0             | 0                | 3                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |
|                                | BELFAST INTER     | UNITED AIRLINES             | S              | A        | 27                | 0        | 0                | 78                         | 4             | 7                | 11               | 0                 | 0                    | 18            | 59                   | 34                 | 27        |
|                                | BELFAST INTER     | UNITED AIRLINES             | S              | D        | 27                | 0        | 0                | 85                         | 0             | 11               | 0                | 4                 | 0                    | 16            | 70                   | 17                 | 27        |
|                                | BIRMINGHAM        | UNITED AIRLINES             | S              | A        | 30                | 0        | 0                | 90                         | 3             | 3                | 0                | 3                 | 0                    | 10            | 77                   | 18                 | 30        |
|                                | BIRMINGHAM        | UNITED AIRLINES             | S              | D        | 30                | 0        | 0                | 87                         | 3             | 3                | 3                | 3                 | 0                    | 13            | 79                   | 15                 | 29        |
|                                | EDINBURGH         | UNITED AIRLINES             | S              | A        | 56                | 0        | 0                | 80                         | 7             | 4                | 9                | 0                 | 0                    | 12            | 55                   | 28                 | 53        |
|                                | EDINBURGH         | UNITED AIRLINES             | S              | D        | 56                | 0        | 0                | 86                         | 5             | 2                | 7                | 0                 | 0                    | 9             | 72                   | 23                 | 50        |
|                                | GLASGOW           | UNITED AIRLINES             | S              | A        | 31                | 0        | 0                | 90                         | 10            | 0                | 0                | 0                 | 0                    | 4             | 68                   | 20                 | 31        |
|                                | GLASGOW           | UNITED AIRLINES             | S              | D        | 31                | 0        | 0                | 94                         | 0             | 6                | 0                | 0                 | 0                    | 5             | 74                   | 21                 | 31        |
|                                | HEATHROW          | UNITED AIRLINES             | S              | A        | 153               | 0        | 0                | 87                         | 5             | 4                | 5                | 0                 | 0                    | 7             | 65                   | 20                 | 154       |
|                                | HEATHROW          | UNITED AIRLINES             | S              | D        | 152               | 0        | 0                | 89                         | 5             | 3                | 3                | 0                 | 0                    | 7             | 84                   | 10                 | 154       |
|                                | MANCHESTER        | UNITED AIRLINES             | S              | A        | 30                | 0        | 0                | 97                         | 0             | 3                | 0                | 0                 | 0                    | 2             | 58                   | 26                 | 31        |
|                                | MANCHESTER        | UNITED AIRLINES             | S              | D        | 30                | 0        | 0                | 93                         | 3             | 3                | 0                | 0                 | 0                    | 6             | 81                   | 16                 | 31        |
|                                | NEWCASTLE         | UNITED AIRLINES             | S              | A        | 7                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |
|                                | NEWCASTLE         | UNITED AIRLINES             | S              | D        | 7                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |
|                                | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0                | 87                         | 6             | 3                | 0                | 3                 | 0                    | 11            | 66                   | 15                 | 62        |
|                                | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0                | 55                         | 26            | 10               | 6                | 3                 | 0                    | 26            | 92                   | 5                  | 62        |
| <b>TOTAL NEW YORK (NEWARK)</b> |                   |                             |                |          | <b>915</b>        | <b>0</b> | <b>0</b>         | <b>85</b>                  | <b>7</b>      | <b>5</b>         | <b>3</b>         | <b>1</b>          | <b>0</b>             | <b>9</b>      | <b>70</b>            | <b>19</b>          | <b>19</b> |
| NEWCASTLE                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 169               | 0        | 0                | 79                         | 8             | 5                | 8                | 0                 | 1                    | 16            | 81                   | 12                 | 147       |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 169               | 0        | 0                | 82                         | 9             | 5                | 4                | 0                 | 0                    | 11            | 82                   | 9                  | 147       |
|                                | ABERDEEN          | EASTERN AIRWAYS             | S              | A        | 46                | 0        | 5                | 80                         | 4             | 9                | 7                | 0                 | 0                    | 13            | 79                   | 16                 | 62        |
|                                | ABERDEEN          | EASTERN AIRWAYS             | S              | D        | 49                | 0        | 0                | 69                         | 10            | 14               | 4                | 2                 | 0                    | 19            | 87                   | 11                 | 60        |
|                                | BIRMINGHAM        | EASTERN AIRWAYS             | S              | A        | 38                | 0        | 0                | 79                         | 8             | 0                | 13               | 0                 | 0                    | 17            | 78                   | 21                 | 37        |
|                                | BIRMINGHAM        | EASTERN AIRWAYS             | S              | D        | 37                | 0        | 1                | 78                         | 8             | 0                | 14               | 0                 | 0                    | 17            | 76                   | 22                 | 37        |
|                                | CARDIFF WALE      | EASTERN AIRWAYS             | S              | A        | 36                | 0        | 0                | 75                         | 19            | 3                | 3                | 0                 | 0                    | 13            | 81                   | 18                 | 42        |
|                                | CARDIFF WALE      | EASTERN AIRWAYS             | S              | D        | 15                | 0        | 0                | 73                         | 13            | 7                | 7                | 0                 | 0                    | 15            | 79                   | 25                 | 19        |
|                                | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 70                | 0        | 1                | 96                         | 0             | 3                | 1                | 0                 | 0                    | 5             | 91                   | 7                  | 70        |
|                                | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 70                | 0        | 1                | 91                         | 4             | 3                | 1                | 0                 | 0                    | 6             | 87                   | 10                 | 70        |
|                                | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 54                | 0        | 0                | 89                         | 7             | 2                | 2                | 0                 | 0                    | 6             | 82                   | 12                 | 62        |
|                                | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 54                | 0        | 0                | 83                         | 11            | 0                | 6                | 0                 | 0                    | 10            | 81                   | 14                 | 62        |
|                                | JERSEY            | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                | 89                         | 0             | 0                | 11               | 0                 | 0                    | 13            | 89                   | 8                  | 9         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: N

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | MAY 2014          |                      |               |                      |                    |  |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|------------------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                        |                   |                             |                |          | MATCHED           |           |                  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                        |                   |                             |                |          | Actual (7)        | Plan (8)  |                  |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| NEWCASTLE              |                   |                             |                |          |                   |           |                  |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | JERSEY            | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0         | 0                | 78                         | 11            | 0             | 11               | 0                | 0                 | 20                   | 44            | 19                   | 9                  |  |
|                        | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 26                | 0         | 0                | 88                         | 4             | 4             | 4                | 0                | 0                 | 10                   | 100           | 2                    | 26                 |  |
|                        | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 26                | 0         | 0                | 69                         | 19            | 8             | 4                | 0                | 0                 | 14                   | 100           | 2                    | 26                 |  |
|                        | EXETER            | FLYBE LTD                   | S              | A        | 26                | 0         | 1                | 69                         | 27            | 0             | 4                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |
|                        | EXETER            | FLYBE LTD                   | S              | D        | 26                | 0         | 1                | 96                         | 4             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|                        | SOUTHAMPTON       | FLYBE LTD                   | S              | A        | 75                | 0         | 3                | 92                         | 4             | 1             | 1                | 1                | 0                 | 7                    | 90            | 7                    | 77                 |  |
|                        | SOUTHAMPTON       | FLYBE LTD                   | S              | D        | 76                | 0         | 2                | 91                         | 5             | 3             | 1                | 0                | 0                 | 6                    | 84            | 10                   | 77                 |  |
|                        | STANSTED          | FLYBE LTD                   | S              | A        | 50                | 0         | 0                | 96                         | 2             | 2             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|                        | STANSTED          | FLYBE LTD                   | S              | D        | 50                | 0         | 0                | 92                         | 4             | 2             | 2                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |
| <b>TOTAL NEWCASTLE</b> |                   |                             |                |          | <b>1183</b>       | <b>11</b> | <b>15</b>        | <b>84</b>                  | <b>8</b>      | <b>4</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>84</b>     | <b>11</b>            | <b>11</b>          |  |
| NEWQUAY                |                   |                             |                |          |                   |           |                  |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 2                 | 0         | 0                | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                        | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 2                 | 0         | 0                | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|                        | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 30                | 0         | 1                | 90                         | 7             | 0             | 3                | 0                | 0                 | 8                    | 88            | 5                    | 16                 |  |
|                        | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 31                | 0         | 0                | 84                         | 3             | 10            | 3                | 0                | 0                 | 12                   | 56            | 16                   | 16                 |  |
|                        | EDINBURGH         | FLYBE LTD                   | S              | A        | 2                 | 0         | 0                | 50                         | 0             | 50            | 0                | 0                | 0                 | 19                   | 100           | 0                    | 2                  |  |
|                        | EDINBURGH         | FLYBE LTD                   | S              | D        | 2                 | 0         | 0                | 50                         | 50            | 0             | 0                | 0                | 0                 | 14                   | 100           | 8                    | 2                  |  |
|                        | GATWICK           | FLYBE LTD                   | S              | A        | 83                | 0         | 0                | 88                         | 5             | 5             | 2                | 0                | 0                 | 7                    | 97            | 4                    | 62                 |  |
|                        | GATWICK           | FLYBE LTD                   | S              | D        | 82                | 0         | 1                | 73                         | 16            | 6             | 5                | 0                | 0                 | 13                   | 89            | 9                    | 62                 |  |
|                        | MANCHESTER        | FLYBE LTD                   | S              | A        | 45                | 0         | 0                | 69                         | 16            | 4             | 11               | 0                | 0                 | 17                   | 91            | 5                    | 33                 |  |
|                        | MANCHESTER        | FLYBE LTD                   | S              | D        | 45                | 0         | 0                | 84                         | 9             | 2             | 4                | 0                | 0                 | 8                    | 73            | 13                   | 33                 |  |
|                        | NEWCASTLE         | FLYBE LTD                   | S              | A        | 2                 | 0         | 0                | 50                         | 50            | 0             | 0                | 0                | 0                 | 8                    | 100           | 8                    | 2                  |  |
|                        | NEWCASTLE         | FLYBE LTD                   | S              | D        | 2                 | 0         | 0                | 50                         | 0             | 50            | 0                | 0                | 0                 | 25                   | 100           | 10                   | 2                  |  |
|                        | STANSTED          | FLYBE LTD                   | S              | A        | 16                | 0         | 0                | 88                         | 13            | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |  |
|                        | STANSTED          | FLYBE LTD                   | S              | D        | 16                | 0         | 0                | 69                         | 13            | 13            | 6                | 0                | 0                 | 20                   | 0             | 0                    | 0                  |  |
| <b>TOTAL NEWQUAY</b>   |                   |                             |                |          | <b>360</b>        | <b>1</b>  | <b>2</b>         | <b>80</b>                  | <b>10</b>     | <b>5</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>87</b>     | <b>8</b>             | <b>8</b>           |  |
| NICE                   |                   |                             |                |          |                   |           |                  |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 29                | 0         | 0                | 76                         | 10            | 7             | 7                | 0                | 0                 | 17                   | 97            | 7                    | 31                 |  |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 31                | 0         | 0                | 71                         | 13            | 6             | 10               | 0                | 0                 | 17                   | 94            | 9                    | 31                 |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 75                | 1         | 1                | 60                         | 17            | 9             | 12               | 1                | 0                 | 22                   | 71            | 15                   | 93                 |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 76                | 0         | 0                | 63                         | 21            | 9             | 5                | 1                | 0                 | 19                   | 66            | 17                   | 93                 |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 214               | 0         | 0                | 64                         | 14            | 13            | 8                | 0                | 0                 | 20                   | 70            | 15                   | 215                |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 214               | 0         | 0                | 76                         | 12            | 6             | 7                | 0                | 0                 | 14                   | 80            | 10                   | 215                |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: N

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8)  | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                             |                   |             |                   |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| NICE                 | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 11                | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 1                        | 11        |
|                      | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 11                | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 1                        | 11        |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 26                | 0         | 0                          | 77                  | 15               | 8                      | 0                      | 0                       | 0                          | 12                  | 81                         | 17                       | 27        |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 26                | 0         | 0                          | 77                  | 19               | 4                      | 0                      | 0                       | 0                          | 7                   | 81                         | 14                       | 27        |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 25                | 0         | 0                          | 72                  | 8                | 12                     | 8                      | 0                       | 0                          | 16                  | 87                         | 8                        | 23        |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 25                | 0         | 0                          | 88                  | 8                | 0                      | 4                      | 0                       | 0                          | 9                   | 96                         | 5                        | 23        |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 149               | 0         | 8                          | 36                  | 28               | 23                     | 12                     | 1                       | 1                          | 35                  | 57                         | 20                       | 152       |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 149               | 0         | 11                         | 53                  | 27               | 11                     | 9                      | 0                       | 1                          | 26                  | 70                         | 13                       | 152       |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 35                | 0         | 0                          | 69                  | 11               | 14                     | 6                      | 0                       | 0                          | 15                  | 61                         | 22                       | 36        |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 36                | 0         | 0                          | 72                  | 17               | 8                      | 3                      | 0                       | 0                          | 11                  | 75                         | 16                       | 36        |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 66                | 0         | 0                          | 41                  | 23               | 23                     | 14                     | 0                       | 0                          | 29                  | 48                         | 29                       | 64        |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 66                | 0         | 0                          | 53                  | 24               | 12                     | 11                     | 0                       | 0                          | 22                  | 56                         | 23                       | 64        |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 11                | 0         | 0                          | 82                  | 0                | 0                      | 9                      | 0                       | 9                          | 49                  | 82                         | 10                       | 11        |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 11                | 0         | 0                          | 82                  | 0                | 0                      | 9                      | 9                       | 0                          | 44                  | 82                         | 13                       | 11        |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 27                | 0         | 0                          | 70                  | 7                | 7                      | 11                     | 4                       | 0                          | 32                  | 77                         | 9                        | 31        |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 27                | 0         | 0                          | 70                  | 11               | 7                      | 4                      | 7                       | 0                          | 31                  | 84                         | 8                        | 31        |
|                      | GATWICK           | ENTER AIR                   | C                 | A           | 2                 | 0         | 0                          | 0                   | 0                | 50                     | 50                     | 0                       | 0                          | 95                  | 0                          | 66                       | 2         |
|                      | HEATHROW          | ENTER AIR                   | C                 | D           | 2                 | 0         | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 14                | 0         | 0                          | 86                  | 7                | 0                      | 0                      | 7                       | 0                          | 18                  | 43                         | 39                       | 14        |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 14                | 0         | 0                          | 93                  | 0                | 0                      | 7                      | 0                       | 0                          | 13                  | 64                         | 32                       | 14        |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 20                | 0         | 1                          | 50                  | 40               | 5                      | 5                      | 0                       | 0                          | 18                  | 61                         | 12                       | 23        |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 21                | 0         | 0                          | 81                  | 10               | 10                     | 0                      | 0                       | 0                          | 10                  | 83                         | 7                        | 23        |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 19                | 0         | 0                          | 84                  | 5                | 5                      | 5                      | 0                       | 0                          | 13                  | 95                         | 4                        | 19        |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 19                | 0         | 0                          | 79                  | 5                | 5                      | 11                     | 0                       | 0                          | 17                  | 100                        | 6                        | 19        |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | A           | 15                | 0         | 1                          | 73                  | 13               | 13                     | 0                      | 0                       | 0                          | 14                  | 81                         | 10                       | 21        |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | D           | 16                | 0         | 0                          | 75                  | 6                | 13                     | 0                      | 6                       | 0                          | 26                  | 86                         | 8                        | 21        |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 9                 | 0         | 0                          | 67                  | 22               | 11                     | 0                      | 0                       | 0                          | 13                  | 94                         | 4                        | 17        |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 9                 | 0         | 0                          | 78                  | 0                | 11                     | 11                     | 0                       | 0                          | 17                  | 94                         | 4                        | 17        |
| <b>TOTAL NICE</b>    |                   |                             |                   |             | <b>1516</b>       | <b>15</b> | <b>22</b>                  | <b>64</b>           | <b>17</b>        | <b>11</b>              | <b>8</b>               | <b>1</b>                | <b>0</b>                   | <b>21</b>           | <b>72</b>                  | <b>14</b>                | <b>14</b> |
| NIEDERRHEIN          | EDINBURGH         | RYANAIR                     | S                 | A           | 13                | 0         | 0                          | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 0                        | 14        |
|                      | EDINBURGH         | RYANAIR                     | S                 | D           | 13                | 0         | 0                          | 85                  | 8                | 8                      | 0                      | 0                       | 0                          | 9                   | 100                        | 1                        | 14        |
|                      | STANSTED          | RYANAIR                     | S                 | A           | 49                | 0         | 0                          | 90                  | 6                | 0                      | 2                      | 2                       | 0                          | 10                  | 92                         | 10                       | 48        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: N

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE         | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |
|--------------------------|-------------------|-----------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                          |                   |                 |                   |             | MATCHED           |          |                        | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                          |                   |                 |                   |             | Actual<br>(7)     | Plan (8) |                        |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| NIEDERRHEIN              | STANSTED          | RYANAIR         | S                 | D           | 49                | 0        | 0                      | 82                         | 12                  | 4                | 2                      | 0                      | 0                       | 11                         | 85                  | 6                          | 48                       |
| <b>TOTAL NIEDERRHEIN</b> |                   |                 |                   |             | <b>124</b>        | <b>0</b> | <b>0</b>               | <b>86</b>                  | <b>9</b>            | <b>2</b>         | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>91</b>           | <b>7</b>                   | <b>7</b>                 |
| NIMES                    | LUTON             | RYANAIR         | S                 | A           | 31                | 0        | 0                      | 81                         | 16                  | 0                | 0                      | 3                      | 0                       | 12                         | 87                  | 12                         | 31                       |
|                          | LUTON             | RYANAIR         | S                 | D           | 31                | 0        | 0                      | 77                         | 23                  | 0                | 0                      | 0                      | 0                       | 9                          | 90                  | 9                          | 31                       |
| <b>TOTAL NIMES</b>       |                   |                 |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>               | <b>79</b>                  | <b>19</b>           | <b>0</b>         | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>11</b>                  | <b>91</b>           | <b>9</b>                   | <b>9</b>                 |
| NORWICH                  | ABERDEEN          | BMI REGIONAL    | S                 | A           | 41                | 0        | 0                      | 90                         | 0                   | 5                | 5                      | 0                      | 0                       | 6                          | 94                  | 6                          | 53                       |
|                          | ABERDEEN          | BMI REGIONAL    | S                 | D           | 41                | 0        | 0                      | 90                         | 5                   | 0                | 5                      | 0                      | 0                       | 7                          | 92                  | 7                          | 53                       |
|                          | ABERDEEN          | EASTERN AIRWAYS | S                 | A           | 62                | 0        | 4                      | 79                         | 11                  | 3                | 6                      | 0                      | 0                       | 12                         | 89                  | 11                         | 65                       |
|                          | ABERDEEN          | EASTERN AIRWAYS | S                 | D           | 63                | 0        | 3                      | 83                         | 6                   | 3                | 6                      | 2                      | 0                       | 13                         | 86                  | 15                         | 64                       |
|                          | JERSEY            | FLYBE LTD       | S                 | A           | 5                 | 0        | 0                      | 60                         | 0                   | 20               | 20                     | 0                      | 0                       | 38                         | 80                  | 15                         | 5                        |
|                          | JERSEY            | FLYBE LTD       | S                 | D           | 5                 | 0        | 0                      | 60                         | 20                  | 0                | 20                     | 0                      | 0                       | 38                         | 60                  | 24                         | 5                        |
|                          | CARDIFF WALE      | LINKSAIR LTD    | S                 | A           | 16                | 0        | 5                      | 75                         | 19                  | 0                | 0                      | 0                      | 6                       | 33                         | 0                   | 0                          | 0                        |
|                          | CARDIFF WALE      | LINKSAIR LTD    | S                 | D           | 16                | 0        | 5                      | 94                         | 0                   | 0                | 0                      | 0                      | 6                       | 32                         | 0                   | 0                          | 0                        |
|                          | EDINBURGH         | LOGANAIR        | S                 | A           | 64                | 0        | 0                      | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 98                  | 2                          | 65                       |
|                          | EDINBURGH         | LOGANAIR        | S                 | D           | 64                | 0        | 0                      | 95                         | 3                   | 2                | 0                      | 0                      | 0                       | 2                          | 98                  | 3                          | 65                       |
|                          | MANCHESTER        | LOGANAIR        | S                 | A           | 64                | 0        | 0                      | 98                         | 2                   | 0                | 0                      | 0                      | 0                       | 1                          | 89                  | 6                          | 65                       |
|                          | MANCHESTER        | LOGANAIR        | S                 | D           | 64                | 0        | 0                      | 92                         | 6                   | 2                | 0                      | 0                      | 0                       | 4                          | 89                  | 5                          | 65                       |
| <b>TOTAL NORWICH</b>     |                   |                 |                   |             | <b>505</b>        | <b>5</b> | <b>17</b>              | <b>90</b>                  | <b>5</b>            | <b>2</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>92</b>           | <b>7</b>                   | <b>7</b>                 |
| NUREMBERG                | STANSTED          | RYANAIR         | S                 | A           | 31                | 0        | 0                      | 84                         | 10                  | 6                | 0                      | 0                      | 0                       | 7                          | 90                  | 4                          | 31                       |
|                          | STANSTED          | RYANAIR         | S                 | D           | 31                | 0        | 0                      | 87                         | 10                  | 3                | 0                      | 0                      | 0                       | 7                          | 90                  | 5                          | 31                       |
| <b>TOTAL NUREMBERG</b>   |                   |                 |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>               | <b>85</b>                  | <b>10</b>           | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>90</b>           | <b>5</b>                   | <b>5</b>                 |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: O

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |  |
|--------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                                |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                                |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| OLBIA                          |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 1         | 56                         | 22            | 0             | 22               | 0                | 0                 | 25                   | 0             | 0                    | 0                  |  |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 4                    | 2                  |  |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |  |
|                                | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 5                 | 0        | 0         | 60                         | 40            | 0             | 0                | 0                | 0                 | 11                   | 67            | 11                   | 3                  |  |  |
|                                | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 12                   | 100           | 3                    | 3                  |  |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 3         | 78                         | 17            | 6             | 0                | 0                | 0                 | 11                   | 59            | 22                   | 27                 |  |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 4         | 83                         | 11            | 6             | 0                | 0                | 0                 | 8                    | 81            | 10                   | 27                 |  |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 50            | 16                   | 6                  |  |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 50            | 14                   | 6                  |  |  |
| <b>TOTAL OLBIA</b>             |                   |                             |                |          | <b>77</b>         | <b>0</b> | <b>8</b>  | <b>81</b>                  | <b>13</b>     | <b>4</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>65</b>     | <b>19</b>            | <b>19</b>          |  |  |
| OPORTO (PORTUGAL)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | GATWICK           | AIR PORTUGAL                | S              | A        | 50                | 0        | 0         | 72                         | 22            | 2             | 4                | 0                | 0                 | 12                   | 73            | 12                   | 62                 |  |  |
|                                | GATWICK           | AIR PORTUGAL                | S              | D        | 50                | 0        | 0         | 74                         | 20            | 2             | 4                | 0                | 0                 | 11                   | 76            | 11                   | 62                 |  |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 4                    | 89            | 6                    | 9                  |  |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 11                   | 78            | 10                   | 9                  |  |  |
|                                | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 14                | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |  |
|                                | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 14                | 0        | 0         | 79                         | 14            | 7             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 35                         | 35            | 23            | 6                | 0                | 0                 | 23                   | 45            | 21                   | 31                 |  |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 1         | 45                         | 35            | 19            | 0                | 0                | 0                 | 18                   | 45            | 23                   | 31                 |  |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0        | 0         | 69                         | 23            | 8             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0         | 77                         | 15            | 8             | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |  |
|                                | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |  |
|                                | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |  |
|                                | LIVERPOOL (JO     | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 67                         | 11            | 22            | 0                | 0                | 0                 | 13                   | 63            | 19                   | 8                  |  |  |
|                                | LIVERPOOL (JO     | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 56                         | 33            | 11            | 0                | 0                | 0                 | 14                   | 33            | 29                   | 9                  |  |  |
|                                | STANSTED          | RYANAIR                     | S              | A        | 62                | 0        | 0         | 89                         | 5             | 3             | 0                | 2                | 2                 | 17                   | 68            | 15                   | 62                 |  |  |
|                                | STANSTED          | RYANAIR                     | S              | D        | 62                | 0        | 0         | 63                         | 23            | 11            | 3                | 0                | 0                 | 16                   | 63            | 17                   | 62                 |  |  |
| <b>TOTAL OPORTO (PORTUGAL)</b> |                   |                             |                |          | <b>384</b>        | <b>0</b> | <b>1</b>  | <b>69</b>                  | <b>21</b>     | <b>8</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>67</b>     | <b>14</b>            | <b>14</b>          |  |  |
| ORLANDO                        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 61                | 0        | 0         | 87                         | 5             | 2             | 7                | 0                | 0                 | 11                   | 83            | 11                   | 58                 |  |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 61                | 0        | 0         | 66                         | 23            | 5             | 7                | 0                | 0                 | 17                   | 79            | 13                   | 57                 |  |  |
|                                | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | A        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 20                   | 0             | 0                    | 0                  |  |  |
|                                | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | D        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: O

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| ORLANDO              | GLASGOW           | THOMAS COOK AIRLINES LTD    | S              | A        | 9                 | 0        | 0                          | 56            | 22            | 11               | 11               | 0                 | 0                    | 18            | 86                   | 10                 | 7         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD    | S              | D        | 10                | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 29            | 44                   | 27                 | 9         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S              | A        | 16                | 0        | 0                          | 88            | 6             | 6                | 0                | 0                 | 0                    | 5             | 88                   | 16                 | 16        |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | S              | D        | 15                | 0        | 0                          | 40            | 33            | 20               | 7                | 0                 | 0                    | 21            | 64                   | 16                 | 14        |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 55                | 0        | 0                          | 56            | 16            | 16               | 11               | 0                 | 0                    | 25            | 55                   | 22                 | 53        |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 56                | 0        | 0                          | 52            | 23            | 13               | 13               | 0                 | 0                    | 24            | 60                   | 25                 | 52        |
|                      | GLASGOW           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 10                | 0        | 0                          | 70            | 20            | 0                | 10               | 0                 | 0                    | 14            | 78                   | 16                 | 9         |
|                      | GLASGOW           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 10                | 0        | 0                          | 60            | 10            | 30               | 0                | 0                 | 0                    | 19            | 20                   | 40                 | 10        |
|                      | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 45                | 0        | 0                          | 73            | 16            | 7                | 4                | 0                 | 0                    | 9             | 69                   | 22                 | 42        |
|                      | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 45                | 0        | 0                          | 76            | 9             | 4                | 9                | 2                 | 0                    | 23            | 71                   | 14                 | 42        |
| <b>TOTAL ORLANDO</b> |                   |                             |                |          | <b>403</b>        | <b>0</b> | <b>0</b>                   | <b>67</b>     | <b>15</b>     | <b>9</b>         | <b>8</b>         | <b>0</b>          | <b>0</b>             | <b>18</b>     | <b>68</b>            | <b>18</b>          | <b>18</b> |
| OSIJEK               | STANSTED          | RYANAIR                     | S              | A        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 12            | 67                   | 12                 | 9         |
|                      | STANSTED          | RYANAIR                     | S              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 8             | 89                   | 7                  | 9         |
| <b>TOTAL OSIJEK</b>  |                   |                             |                |          | <b>18</b>         | <b>0</b> | <b>0</b>                   | <b>78</b>     | <b>11</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>78</b>            | <b>10</b>          | <b>10</b> |
| OSLO (GARDERMOEN)    | ABERDEEN          | BMI REGIONAL                | S              | A        | 26                | 0        | 0                          | 88            | 8             | 4                | 0                | 0                 | 0                    | 5             | 92                   | 3                  | 26        |
|                      | ABERDEEN          | BMI REGIONAL                | S              | D        | 26                | 0        | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 8             | 93                   | 6                  | 27        |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 139               | 0        | 0                          | 73            | 9             | 9                | 9                | 0                 | 0                    | 14            | 85                   | 10                 | 149       |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 139               | 0        | 0                          | 78            | 11            | 7                | 4                | 0                 | 0                    | 11            | 79                   | 13                 | 149       |
|                      | EDINBURGH         | NORWEGIAN AIR SHUTTLE       | S              | A        | 26                | 0        | 0                          | 73            | 15            | 12               | 0                | 0                 | 0                    | 12            | 92                   | 3                  | 26        |
|                      | EDINBURGH         | NORWEGIAN AIR SHUTTLE       | S              | D        | 26                | 0        | 0                          | 58            | 19            | 23               | 0                | 0                 | 0                    | 16            | 88                   | 4                  | 26        |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | A        | 102               | 0        | 0                          | 61            | 21            | 13               | 5                | 1                 | 0                    | 20            | 92                   | 4                  | 106       |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | D        | 101               | 0        | 0                          | 63            | 15            | 11               | 8                | 2                 | 1                    | 28            | 89                   | 5                  | 105       |
|                      | MANCHESTER        | NORWEGIAN AIR SHUTTLE       | S              | A        | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 7             | 92                   | 5                  | 13        |
|                      | MANCHESTER        | NORWEGIAN AIR SHUTTLE       | S              | D        | 13                | 0        | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 7             | 85                   | 6                  | 13        |
|                      | ABERDEEN          | SAS                         | S              | A        | 25                | 0        | 0                          | 92            | 4             | 4                | 0                | 0                 | 0                    | 5             | 96                   | 3                  | 26        |
|                      | ABERDEEN          | SAS                         | S              | D        | 26                | 0        | 0                          | 88            | 8             | 0                | 0                | 0                 | 4                    | 20            | 92                   | 4                  | 26        |
|                      | EDINBURGH         | SAS                         | S              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 89            | 8                    | 9                  |           |
|                      | EDINBURGH         | SAS                         | S              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 100           | 5                    | 9                  |           |
|                      | HEATHROW          | SAS                         | S              | A        | 133               | 0        | 0                          | 74            | 12            | 9                | 5                | 0                 | 0                    | 14            | 85                   | 8                  | 138       |
|                      | HEATHROW          | SAS                         | S              | D        | 133               | 0        | 0                          | 86            | 6             | 7                | 2                | 0                 | 0                    | 7             | 91                   | 6                  | 138       |
|                      | MANCHESTER        | SAS                         | S              | A        | 26                | 0        | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 6             | 90                   | 2                  | 21        |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: O

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE    | NUMBER OF FLIGHTS |             |               |          |               |           | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|-----------------------------------|-------------------|------------|-------------------|-------------|---------------|----------|---------------|-----------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                   |                   |            | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED     |           | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                   |                   |            |                   |             | Actual<br>(7) | Plan (8) | Actual<br>(7) | Plan (8)  |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
| OSLO (GARDERMOEN)                 | MANCHESTER        | SAS        | S                 | D           | 26            | 0        | 0             | 92        | 8                          | 0                   | 0                   | 0                      | 0                      | 5                       | 90                         | 3                   | 21                         |                          |
| <b>TOTAL OSLO (GARDERMOEN)</b>    |                   |            |                   |             | <b>1000</b>   | <b>0</b> | <b>0</b>      | <b>76</b> | <b>11</b>                  | <b>8</b>            | <b>4</b>            | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>87</b>                  | <b>7</b>            | <b>7</b>                   |                          |
| OSTRAVA                           | STANSTED          | RYANAIR    | S                 | A           | 13            | 0        | 0             | 77        | 15                         | 8                   | 0                   | 0                      | 0                      | 8                       | 64                         | 15                  | 14                         |                          |
|                                   | STANSTED          | RYANAIR    | S                 | D           | 13            | 0        | 0             | 92        | 0                          | 8                   | 0                   | 0                      | 0                      | 8                       | 79                         | 10                  | 14                         |                          |
| <b>TOTAL OSTRAVA</b>              |                   |            |                   |             | <b>26</b>     | <b>0</b> | <b>0</b>      | <b>85</b> | <b>8</b>                   | <b>8</b>            | <b>0</b>            | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>71</b>                  | <b>13</b>           | <b>13</b>                  |                          |
| OTTAWA INTERNATIONAL              | HEATHROW          | AIR CANADA | S                 | A           | 31            | 0        | 0             | 77        | 19                         | 3                   | 0                   | 0                      | 0                      | 8                       | 59                         | 20                  | 29                         |                          |
|                                   | HEATHROW          | AIR CANADA | S                 | D           | 31            | 0        | 0             | 77        | 10                         | 6                   | 3                   | 3                      | 0                      | 16                      | 86                         | 9                   | 29                         |                          |
| <b>TOTAL OTTAWA INTERNATIONAL</b> |                   |            |                   |             | <b>62</b>     | <b>0</b> | <b>0</b>      | <b>77</b> | <b>15</b>                  | <b>5</b>            | <b>2</b>            | <b>2</b>               | <b>0</b>               | <b>12</b>               | <b>72</b>                  | <b>14</b>           | <b>14</b>                  |                          |
| OXFORD (KIDLINGTON)               |                   |            |                   |             |               |          |               |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |          |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|
|                        |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |          |
|                        |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
| PADERBORN              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                        | BIRMINGHAM        | DANISH AIR TRANSPORT        | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0        |
|                        | BIRMINGHAM        | DANISH AIR TRANSPORT        | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  | 0        |
| <b>TOTAL PADERBORN</b> |                   |                             |                |          | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>4</b>             | <b>0</b>      | <b>0</b>             | <b>0</b>           | <b>0</b> |
| PALERMO                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0         | 72                         | 11            | 11            | 6                | 0                | 0                 | 15                   | 72            | 10                   | 18                 |          |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 3         | 67                         | 22            | 6             | 6                | 0                | 0                 | 13                   | 89            | 6                    | 18                 |          |
|                        | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 87                         | 10            | 3             | 0                | 0                | 0                 | 7                    | 23            | 28                   | 31                 |          |
|                        | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0         | 84                         | 10            | 6             | 0                | 0                | 0                 | 9                    | 3             | 42                   | 31                 |          |
| <b>TOTAL PALERMO</b>   |                   |                             |                |          | <b>98</b>         | <b>0</b> | <b>3</b>  | <b>80</b>                  | <b>12</b>     | <b>6</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>48</b>     | <b>22</b>            | <b>22</b>          |          |
| PALMA DE MALLORCA      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                        | BELFAST CITY (    | AER LINGUS                  | S              | A        | 7                 | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 8                    | 89            | 3                    | 9                  |          |
|                        | BELFAST CITY (    | AER LINGUS                  | S              | D        | 7                 | 0        | 0         | 29                         | 43            | 29            | 0                | 0                | 0                 | 20                   | 100           | 3                    | 9                  |          |
|                        | CARDIFF WALE      | AIR EUROPA                  | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 50            | 9                    | 2                  |          |
|                        | ABERDEEN          | BA CITYFLYER LTD            | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 12                   | 1                  |          |
|                        | EDINBURGH         | BA CITYFLYER LTD            | C              | A        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |          |
|                        | EDINBURGH         | BA CITYFLYER LTD            | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 8                    | 100           | 0                    | 1                  |          |
|                        | GLASGOW           | BA CITYFLYER LTD            | C              | A        | 6                 | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 6                    | 63            | 17                   | 8                  |          |
|                        | GLASGOW           | BA CITYFLYER LTD            | C              | D        | 8                 | 0        | 0         | 88                         | 0             | 13            | 0                | 0                | 0                 | 11                   | 80            | 8                    | 10                 |          |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 19                | 0        | 0         | 89                         | 5             | 0             | 5                | 0                | 0                 | 11                   | 82            | 9                    | 17                 |          |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 18                | 0        | 0         | 89                         | 6             | 0             | 6                | 0                | 0                 | 12                   | 100           | 1                    | 17                 |          |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0        | 0         | 58                         | 13            | 16            | 13               | 0                | 0                 | 24                   | 64            | 18                   | 22                 |          |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 62                | 0        | 0         | 87                         | 8             | 3             | 0                | 2                | 0                 | 8                    | 86            | 8                    | 22                 |          |
|                        | MANCHESTER        | CONDOR                      | S              | A        | 4                 | 0        | 0         | 0                          | 75            | 25            | 0                | 0                | 0                 | 29                   | 85            | 10                   | 20                 |          |
|                        | MANCHESTER        | CONDOR                      | S              | D        | 4                 | 0        | 0         | 0                          | 25            | 25            | 25               | 25               | 0                 | 97                   | 40            | 22                   | 20                 |          |
|                        | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | A        | 36                | 0        | 0         | 78                         | 17            | 6             | 0                | 0                | 0                 | 7                    | 87            | 8                    | 39                 |          |
|                        | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S              | D        | 36                | 0        | 0         | 86                         | 8             | 6             | 0                | 0                | 0                 | 6                    | 89            | 5                    | 38                 |          |
|                        | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 56                | 0        | 0         | 84                         | 7             | 7             | 2                | 0                | 0                 | 9                    | 83            | 9                    | 59                 |          |
|                        | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 57                | 0        | 0         | 86                         | 7             | 5             | 2                | 0                | 0                 | 9                    | 88            | 9                    | 60                 |          |
|                        | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 8                    | 89            | 15                   | 9                  |          |
|                        | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 10                   | 89            | 17                   | 9                  |          |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 125               | 0        | 3         | 58                         | 18            | 15            | 8                | 0                | 1                 | 24                   | 78            | 12                   | 121                |          |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 125               | 0        | 2         | 63                         | 14            | 17            | 6                | 0                | 0                 | 17                   | 75            | 13                   | 122                |          |
|                        | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 8                  |          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |         |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| PALMA DE MALLORCA    |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 2                        | 9       |           |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 55                | 0        | 0                          | 78                  | 15               | 2                      | 4                      | 2                       | 0                          | 15                  | 84                         | 12                       | 58      |           |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 56                | 0        | 0                          | 88                  | 7                | 4                      | 0                      | 2                       | 0                          | 11                  | 93                         | 6                        | 58      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 63                | 0        | 0                          | 89                  | 5                | 5                      | 2                      | 0                       | 0                          | 6                   | 76                         | 14                       | 67      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 64                | 0        | 0                          | 83                  | 8                | 9                      | 0                      | 0                       | 0                          | 8                   | 84                         | 13                       | 67      |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 19                | 0        | 0                          | 68                  | 11               | 16                     | 5                      | 0                       | 0                          | 18                  | 82                         | 19                       | 22      |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 19                | 0        | 0                          | 74                  | 11               | 5                      | 5                      | 5                       | 0                          | 20                  | 77                         | 17                       | 22      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0                          | 77                  | 13               | 10                     | 0                      | 0                       | 0                          | 9                   | 84                         | 10                       | 31      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                          | 90                  | 0                | 6                      | 3                      | 0                       | 0                          | 8                   | 87                         | 10                       | 31      |           |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 5                   | 0                          | 0                        | 0       |           |
|                      | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0        | 0                          | 83                  | 17               | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0       |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 42                | 0        | 0                          | 81                  | 7                | 10                     | 2                      | 0                       | 0                          | 11                  | 69                         | 14                       | 49      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 42                | 0        | 0                          | 83                  | 7                | 5                      | 5                      | 0                       | 0                          | 10                  | 90                         | 7                        | 49      |           |
|                      | ABERDEEN          | EUROPE AIRPOST              | C                 | A           | 11                | 0        | 0                          | 64                  | 27               | 0                      | 9                      | 0                       | 0                          | 20                  | 0                          | 0                        | 0       |           |
|                      | ABERDEEN          | EUROPE AIRPOST              | C                 | D           | 14                | 0        | 0                          | 79                  | 21               | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0       |           |
|                      | GLASGOW           | EUROPE AIRPOST              | C                 | A           | 9                 | 0        | 0                          | 11                  | 67               | 22                     | 0                      | 0                       | 0                          | 25                  | 0                          | 0                        | 0       |           |
|                      | GLASGOW           | EUROPE AIRPOST              | C                 | D           | 9                 | 0        | 0                          | 22                  | 22               | 56                     | 0                      | 0                       | 0                          | 31                  | 0                          | 0                        | 0       |           |
|                      | BIRMINGHAM        | EVELOP                      | C                 | A           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 50                         | 10                       | 2       |           |
|                      | BIRMINGHAM        | EVELOP                      | C                 | D           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 28                       | 2       |           |
|                      | EXETER            | FLYBE LTD                   | S                 | A           | 4                 | 0        | 0                          | 50                  | 25               | 25                     | 0                      | 0                       | 0                          | 20                  | 0                          | 0                        | 0       |           |
|                      | EXETER            | FLYBE LTD                   | S                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0       |           |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S                 | A           | 8                 | 0        | 0                          | 25                  | 38               | 38                     | 0                      | 0                       | 0                          | 22                  | 57                         | 21                       | 21      |           |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S                 | D           | 8                 | 0        | 0                          | 13                  | 50               | 25                     | 13                     | 0                       | 0                          | 27                  | 41                         | 25                       | 22      |           |
|                      | HEATHROW          | IBERIA                      | S                 | A           | 31                | 0        | 0                          | 68                  | 13               | 13                     | 3                      | 3                       | 0                          | 20                  | 0                          | 0                        | 0       |           |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | A           | 18                | 0        | 0                          | 44                  | 28               | 22                     | 6                      | 0                       | 0                          | 21                  | 39                         | 30                       | 18      |           |
|                      | BELFAST INTER     | JET2.COM LTD                | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0       |           |
|                      | BELFAST INTER     | JET2.COM LTD                | S                 | D           | 18                | 0        | 0                          | 89                  | 6                | 6                      | 0                      | 0                       | 0                          | 6                   | 78                         | 10                       | 18      |           |
|                      | BELFAST INTER     | JET2.COM LTD                | C                 | D           | 6                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0       |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 28                | 0        | 0                          | 71                  | 11               | 11                     | 7                      | 0                       | 0                          | 21                  | 67                         | 20                       | 27      |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 28                | 0        | 0                          | 82                  | 11               | 4                      | 4                      | 0                       | 0                          | 11                  | 81                         | 19                       | 27      |           |
|                      | EDINBURGH         | JET2.COM LTD                | S                 | A           | 20                | 0        | 0                          | 65                  | 30               | 5                      | 0                      | 0                       | 0                          | 13                  | 45                         | 21                       | 20      |           |
|                      | EDINBURGH         | JET2.COM LTD                | S                 | D           | 20                | 0        | 0                          | 85                  | 15               | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 6                        | 20      |           |
|                      | GLASGOW           | JET2.COM LTD                | S                 | A           | 23                | 0        | 0                          | 87                  | 9                | 0                      | 4                      | 0                       | 0                          | 6                   | 88                         | 24                       | 24      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE               | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                       |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                       |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| PALMA DE MALLORCA    |                   |                       |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | GLASGOW           | JET2.COM LTD          | S                 | D           | 23                | 0        | 0                          | 87                  | 13               | 0                      | 0                      | 0                       | 0                          | 6                   | 96                         | 5                        | 24      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD          | S                 | A           | 39                | 0        | 0                          | 85                  | 8                | 3                      | 5                      | 0                       | 0                          | 10                  | 62                         | 23                       | 39      |           |
|                      | LEEDS BRADFO      | JET2.COM LTD          | S                 | D           | 39                | 0        | 0                          | 95                  | 0                | 3                      | 3                      | 0                       | 0                          | 6                   | 72                         | 14                       | 39      |           |
|                      | MANCHESTER        | JET2.COM LTD          | S                 | A           | 37                | 0        | 0                          | 68                  | 8                | 14                     | 11                     | 0                       | 0                          | 24                  | 59                         | 16                       | 32      |           |
|                      | MANCHESTER        | JET2.COM LTD          | S                 | D           | 37                | 0        | 0                          | 57                  | 22               | 19                     | 3                      | 0                       | 0                          | 20                  | 58                         | 23                       | 33      |           |
|                      | NEWCASTLE         | JET2.COM LTD          | S                 | A           | 27                | 0        | 0                          | 81                  | 15               | 0                      | 4                      | 0                       | 0                          | 12                  | 83                         | 8                        | 30      |           |
|                      | NEWCASTLE         | JET2.COM LTD          | S                 | D           | 27                | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 7                   | 83                         | 11                       | 30      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES      | S                 | A           | 29                | 0        | 0                          | 93                  | 3                | 0                      | 3                      | 0                       | 0                          | 4                   | 89                         | 7                        | 35      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES      | S                 | D           | 29                | 0        | 0                          | 76                  | 17               | 3                      | 3                      | 0                       | 0                          | 12                  | 80                         | 15                       | 35      |           |
|                      | GATWICK           | MONARCH AIRLINES      | S                 | A           | 54                | 0        | 0                          | 78                  | 15               | 6                      | 2                      | 0                       | 0                          | 10                  | 65                         | 21                       | 49      |           |
|                      | GATWICK           | MONARCH AIRLINES      | S                 | D           | 54                | 0        | 0                          | 78                  | 15               | 4                      | 4                      | 0                       | 0                          | 11                  | 71                         | 18                       | 49      |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES      | S                 | A           | 17                | 0        | 0                          | 76                  | 18               | 6                      | 0                      | 0                       | 0                          | 8                   | 78                         | 12                       | 23      |           |
|                      | LEEDS BRADFO      | MONARCH AIRLINES      | S                 | D           | 17                | 0        | 0                          | 76                  | 12               | 6                      | 6                      | 0                       | 0                          | 11                  | 73                         | 11                       | 22      |           |
|                      | LUTON             | MONARCH AIRLINES      | S                 | A           | 27                | 0        | 0                          | 93                  | 4                | 4                      | 0                      | 0                       | 0                          | 5                   | 68                         | 18                       | 25      |           |
|                      | LUTON             | MONARCH AIRLINES      | S                 | D           | 27                | 0        | 0                          | 70                  | 19               | 11                     | 0                      | 0                       | 0                          | 10                  | 48                         | 22                       | 25      |           |
|                      | MANCHESTER        | MONARCH AIRLINES      | S                 | A           | 38                | 0        | 1                          | 82                  | 13               | 5                      | 0                      | 0                       | 0                          | 9                   | 74                         | 13                       | 50      |           |
|                      | MANCHESTER        | MONARCH AIRLINES      | S                 | D           | 38                | 0        | 0                          | 74                  | 18               | 3                      | 5                      | 0                       | 0                          | 12                  | 70                         | 17                       | 50      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | A           | 14                | 0        | 0                          | 57                  | 21               | 14                     | 7                      | 0                       | 0                          | 17                  | 93                         | 7                        | 14      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | D           | 13                | 0        | 0                          | 62                  | 8                | 15                     | 15                     | 0                       | 0                          | 24                  | 93                         | 4                        | 14      |           |
|                      | BIRMINGHAM        | RYANAIR               | S                 | A           | 23                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 82                         | 13                       | 22      |           |
|                      | BIRMINGHAM        | RYANAIR               | S                 | D           | 23                | 0        | 0                          | 87                  | 13               | 0                      | 0                      | 0                       | 0                          | 7                   | 82                         | 15                       | 22      |           |
|                      | BOURNEMOUT        | RYANAIR               | S                 | A           | 26                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 77                         | 15                       | 31      |           |
|                      | BOURNEMOUT        | RYANAIR               | S                 | D           | 26                | 0        | 0                          | 85                  | 12               | 0                      | 4                      | 0                       | 0                          | 12                  | 61                         | 18                       | 31      |           |
|                      | BRISTOL           | RYANAIR               | S                 | A           | 31                | 0        | 0                          | 61                  | 19               | 6                      | 13                     | 0                       | 0                          | 19                  | 71                         | 16                       | 31      |           |
|                      | BRISTOL           | RYANAIR               | S                 | D           | 31                | 0        | 0                          | 84                  | 10               | 6                      | 0                      | 0                       | 0                          | 10                  | 65                         | 20                       | 31      |           |
|                      | EAST MIDLAND      | RYANAIR               | S                 | A           | 62                | 0        | 0                          | 66                  | 18               | 13                     | 2                      | 2                       | 0                          | 17                  | 76                         | 12                       | 58      |           |
|                      | EAST MIDLAND      | RYANAIR               | S                 | D           | 62                | 0        | 0                          | 74                  | 24               | 2                      | 0                      | 0                       | 0                          | 11                  | 79                         | 13                       | 58      |           |
|                      | EDINBURGH         | RYANAIR               | S                 | A           | 22                | 0        | 0                          | 82                  | 9                | 0                      | 9                      | 0                       | 0                          | 11                  | 64                         | 13                       | 22      |           |
|                      | EDINBURGH         | RYANAIR               | S                 | D           | 22                | 0        | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 5                   | 68                         | 14                       | 22      |           |
|                      | LEEDS BRADFO      | RYANAIR               | S                 | A           | 22                | 0        | 0                          | 77                  | 14               | 0                      | 5                      | 0                       | 5                          | 37                  | 82                         | 11                       | 22      |           |
|                      | LEEDS BRADFO      | RYANAIR               | S                 | D           | 22                | 0        | 0                          | 82                  | 5                | 5                      | 5                      | 0                       | 5                          | 40                  | 82                         | 10                       | 22      |           |
|                      | LIVERPOOL (JO     | RYANAIR               | S                 | A           | 26                | 0        | 0                          | 92                  | 4                | 0                      | 0                      | 4                       | 0                          | 11                  | 54                         | 17                       | 26      |           |
|                      | LIVERPOOL (JO     | RYANAIR               | S                 | D           | 26                | 0        | 0                          | 69                  | 27               | 0                      | 0                      | 4                       | 0                          | 19                  | 58                         | 16                       | 26      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |         |           |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| PALMA DE MALLORCA    |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | MANCHESTER        | RYANAIR                  | S                 | A           | 58                | 0        | 0                          | 79                  | 12               | 7                      | 2                      | 0                       | 0                          | 9                   | 52                         | 23                       | 71      |           |
|                      | MANCHESTER        | RYANAIR                  | S                 | D           | 58                | 0        | 0                          | 83                  | 14               | 3                      | 0                      | 0                       | 0                          | 8                   | 77                         | 12                       | 71      |           |
|                      | STANSTED          | RYANAIR                  | S                 | A           | 49                | 0        | 0                          | 73                  | 12               | 10                     | 4                      | 0                       | 0                          | 18                  | 74                         | 16                       | 53      |           |
|                      | STANSTED          | RYANAIR                  | S                 | D           | 49                | 0        | 0                          | 80                  | 16               | 4                      | 0                      | 0                       | 0                          | 8                   | 75                         | 13                       | 53      |           |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | A           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 75                         | 28                       | 4       |           |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C                 | D           | 3                 | 1        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 75                         | 40                       | 4       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 10                | 0        | 0                          | 90                  | 0                | 10                     | 0                      | 0                       | 0                          | 7                   | 73                         | 18                       | 15      |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 10                | 0        | 0                          | 70                  | 30               | 0                      | 0                      | 0                       | 0                          | 10                  | 94                         | 6                        | 16      |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | A           | 11                | 0        | 0                          | 73                  | 0                | 18                     | 9                      | 0                       | 0                          | 19                  | 90                         | 5                        | 10      |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | D           | 12                | 0        | 0                          | 58                  | 25               | 8                      | 8                      | 0                       | 0                          | 16                  | 100                        | 4                        | 11      |           |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C                 | A           | 7                 | 0        | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 4                   | 86                         | 5                        | 7       |           |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C                 | D           | 7                 | 0        | 0                          | 57                  | 43               | 0                      | 0                      | 0                       | 0                          | 10                  | 71                         | 9                        | 7       |           |
|                      | DONCASTER S       | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 25                  | 50               | 25                     | 0                      | 0                       | 0                          | 22                  | 25                         | 74                       | 4       |           |
|                      | DONCASTER S       | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0        | 0                          | 25                  | 75               | 0                      | 0                      | 0                       | 0                          | 17                  | 25                         | 70                       | 4       |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C                 | A           | 10                | 0        | 0                          | 80                  | 10               | 10                     | 0                      | 0                       | 0                          | 9                   | 80                         | 22                       | 15      |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C                 | D           | 12                | 0        | 0                          | 83                  | 8                | 0                      | 8                      | 0                       | 0                          | 12                  | 76                         | 15                       | 17      |           |
|                      | EXETER            | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                          | 60                  | 20               | 0                      | 20                     | 0                       | 0                          | 24                  | 0                          | 0                        | 0       |           |
|                      | EXETER            | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 60                  | 0                | 20                     | 20                     | 0                       | 0                          | 27                  | 0                          | 0                        | 0       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 14                | 0        | 0                          | 50                  | 21               | 21                     | 7                      | 0                       | 0                          | 20                  | 60                         | 38                       | 15      |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 14                | 0        | 0                          | 79                  | 14               | 7                      | 0                      | 0                       | 0                          | 10                  | 71                         | 36                       | 14      |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 15                | 0        | 0                          | 73                  | 0                | 13                     | 13                     | 0                       | 0                          | 18                  | 83                         | 6                        | 18      |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 14                | 0        | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 7                   | 94                         | 7                        | 17      |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 21                | 0        | 0                          | 86                  | 5                | 10                     | 0                      | 0                       | 0                          | 6                   | 75                         | 38                       | 8       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 21                | 0        | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 7                   | 75                         | 10                       | 8       |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 11                | 0        | 0                          | 82                  | 9                | 0                      | 9                      | 0                       | 0                          | 21                  | 100                        | 3                        | 12      |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 12                | 0        | 0                          | 75                  | 17               | 0                      | 0                      | 8                       | 0                          | 26                  | 86                         | 9                        | 14      |           |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | A           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 50                         | 21                       | 4       |           |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | D           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 83                         | 81                       | 6       |           |
|                      | BELFAST INTER     | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 75                  | 0                | 25                     | 0                      | 0                       | 0                          | 19                  | 33                         | 26                       | 6       |           |
|                      | BELFAST INTER     | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 75                         | 12                       | 8       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 17                | 0        | 0                          | 82                  | 12               | 0                      | 6                      | 0                       | 0                          | 11                  | 53                         | 13                       | 15      |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 19                | 0        | 0                          | 84                  | 5                | 5                      | 5                      | 0                       | 0                          | 11                  | 63                         | 14                       | 16      |           |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | A           | 16                | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 8                   | 62                         | 17                       | 13      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE             | NUMBER OF FLIGHTS |             | PERCENTAGE OF FLIGHTS LATE |          |                        |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |           |
|--------------------------------|-------------------|---------------------|-------------------|-------------|----------------------------|----------|------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                |                   |                     | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED                    |          | Early<br>to 15<br>mins | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                |                   |                     |                   |             | Actual<br>(7)              | Plan (8) |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
| PALMA DE MALLORCA              | BOURNEMOUT        | THOMSON AIRWAYS LTD | C                 | D           | 18                         | 0        | 0                      | 83                  | 17               | 0                      | 0                      | 0                       | 0                          | 8                   | 87                         | 11                       | 15        |
|                                | BRISTOL           | THOMSON AIRWAYS LTD | C                 | A           | 10                         | 0        | 0                      | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 70                         | 35                       | 10        |
|                                | BRISTOL           | THOMSON AIRWAYS LTD | C                 | D           | 12                         | 0        | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 85                         | 24                       | 13        |
|                                | CARDIFF WALE      | THOMSON AIRWAYS LTD | C                 | A           | 11                         | 0        | 0                      | 73                  | 27               | 0                      | 0                      | 0                       | 0                          | 9                   | 82                         | 9                        | 11        |
|                                | CARDIFF WALE      | THOMSON AIRWAYS LTD | C                 | D           | 15                         | 0        | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 93                         | 7                        | 15        |
|                                | DONCASTER S       | THOMSON AIRWAYS LTD | C                 | A           | 14                         | 0        | 0                      | 86                  | 7                | 7                      | 0                      | 0                       | 0                          | 8                   | 77                         | 17                       | 13        |
|                                | DONCASTER S       | THOMSON AIRWAYS LTD | C                 | D           | 16                         | 0        | 0                      | 94                  | 0                | 0                      | 6                      | 0                       | 0                          | 7                   | 82                         | 12                       | 17        |
|                                | EAST MIDLAND      | THOMSON AIRWAYS LTD | C                 | A           | 17                         | 0        | 0                      | 53                  | 29               | 12                     | 6                      | 0                       | 0                          | 18                  | 39                         | 23                       | 18        |
|                                | EAST MIDLAND      | THOMSON AIRWAYS LTD | C                 | D           | 21                         | 0        | 0                      | 86                  | 5                | 10                     | 0                      | 0                       | 0                          | 7                   | 85                         | 14                       | 20        |
|                                | EDINBURGH         | THOMSON AIRWAYS LTD | C                 | A           | 9                          | 0        | 0                      | 22                  | 44               | 22                     | 11                     | 0                       | 0                          | 26                  | 22                         | 39                       | 9         |
|                                | EDINBURGH         | THOMSON AIRWAYS LTD | C                 | D           | 9                          | 0        | 0                      | 56                  | 33               | 11                     | 0                      | 0                       | 0                          | 16                  | 67                         | 27                       | 9         |
|                                | EXETER            | THOMSON AIRWAYS LTD | C                 | A           | 10                         | 0        | 0                      | 50                  | 40               | 10                     | 0                      | 0                       | 0                          | 15                  | 0                          | 0                        | 0         |
|                                | EXETER            | THOMSON AIRWAYS LTD | C                 | D           | 11                         | 0        | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0         |
|                                | GATWICK           | THOMSON AIRWAYS LTD | C                 | A           | 27                         | 0        | 0                      | 56                  | 19               | 11                     | 11                     | 4                       | 0                          | 30                  | 32                         | 48                       | 34        |
|                                | GATWICK           | THOMSON AIRWAYS LTD | C                 | D           | 28                         | 0        | 0                      | 82                  | 4                | 4                      | 11                     | 0                       | 0                          | 16                  | 55                         | 36                       | 40        |
|                                | GLASGOW           | THOMSON AIRWAYS LTD | C                 | A           | 4                          | 0        | 0                      | 50                  | 0                | 25                     | 25                     | 0                       | 0                          | 26                  | 54                         | 29                       | 13        |
|                                | GLASGOW           | THOMSON AIRWAYS LTD | C                 | D           | 4                          | 0        | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 9                   | 87                         | 12                       | 15        |
|                                | LEEDS BRADFO      | THOMSON AIRWAYS LTD | C                 | A           | 10                         | 1        | 0                      | 70                  | 20               | 0                      | 10                     | 0                       | 0                          | 14                  | 60                         | 23                       | 10        |
|                                | LEEDS BRADFO      | THOMSON AIRWAYS LTD | C                 | D           | 14                         | 0        | 0                      | 86                  | 7                | 7                      | 0                      | 0                       | 0                          | 8                   | 92                         | 8                        | 13        |
|                                | LUTON             | THOMSON AIRWAYS LTD | C                 | A           | 16                         | 0        | 0                      | 31                  | 38               | 25                     | 0                      | 6                       | 0                          | 35                  | 60                         | 23                       | 20        |
|                                | LUTON             | THOMSON AIRWAYS LTD | C                 | D           | 19                         | 0        | 0                      | 53                  | 32               | 11                     | 0                      | 5                       | 0                          | 27                  | 74                         | 16                       | 23        |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | A           | 35                         | 0        | 0                      | 49                  | 23               | 14                     | 14                     | 0                       | 0                          | 25                  | 48                         | 20                       | 40        |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | D           | 39                         | 0        | 0                      | 64                  | 23               | 10                     | 3                      | 0                       | 0                          | 14                  | 64                         | 14                       | 44        |
|                                | NEWCASTLE         | THOMSON AIRWAYS LTD | C                 | A           | 19                         | 0        | 0                      | 79                  | 5                | 11                     | 5                      | 0                       | 0                          | 12                  | 48                         | 26                       | 23        |
|                                | NEWCASTLE         | THOMSON AIRWAYS LTD | C                 | D           | 22                         | 0        | 0                      | 73                  | 23               | 0                      | 5                      | 0                       | 0                          | 10                  | 73                         | 18                       | 26        |
|                                | STANSTED          | THOMSON AIRWAYS LTD | C                 | A           | 9                          | 0        | 0                      | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 9                   | 56                         | 68                       | 9         |
|                                | STANSTED          | THOMSON AIRWAYS LTD | C                 | D           | 11                         | 0        | 0                      | 82                  | 18               | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 5                        | 9         |
|                                | JERSEY            | VOLOTEA             | C                 | D           | 2                          | 0        | 0                      | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 14                  | 0                          | 81                       | 2         |
|                                | SOUTHAMPTON       | VOLOTEA             | S                 | D           | 2                          | 0        | 0                      | 0                   | 50               | 50                     | 0                      | 0                       | 0                          | 32                  | 0                          | 0                        | 0         |
|                                | SOUTHEND          | VOLOTEA             | C                 | D           | 2                          | 0        | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
| <b>TOTAL PALMA DE MALLORCA</b> |                   |                     |                   |             | <b>3329</b>                | <b>4</b> | <b>6</b>               | <b>76</b>           | <b>13</b>        | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>           | <b>74</b>                  | <b>15</b>                | <b>15</b> |
| PAPHOS                         | GATWICK           | BRITISH AIRWAYS PLC | S                 | A           | 23                         | 0        | 1                      | 65                  | 17               | 4                      | 13                     | 0                       | 0                          | 15                  | 64                         | 18                       | 22        |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| PAPHOS               |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 23                | 0        | 0                          | 57                  | 13               | 22                     | 9                      | 0                       | 0                          | 25                  | 50                         | 27                       | 22      |           |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 13                | 0        | 0                          | 77                  | 23               | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 1                        | 12      |           |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0        | 0                          | 77                  | 8                | 15                     | 0                      | 0                       | 0                          | 10                  | 92                         | 8                        | 13      |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 9                   | 67                         | 16                       | 9       |           |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0                          | 78                  | 11               | 11                     | 0                      | 0                       | 0                          | 12                  | 56                         | 18                       | 9       |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0        | 0                          | 76                  | 10               | 5                      | 10                     | 0                       | 0                          | 16                  | 85                         | 7                        | 61      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 0                          | 50                  | 23               | 19                     | 8                      | 0                       | 0                          | 24                  | 65                         | 15                       | 62      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 14                | 0        | 0                          | 29                  | 29               | 36                     | 7                      | 0                       | 0                          | 28                  | 85                         | 10                       | 13      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 14                | 0        | 0                          | 57                  | 21               | 14                     | 7                      | 0                       | 0                          | 21                  | 69                         | 16                       | 13      |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 35                | 0        | 0                          | 71                  | 14               | 14                     | 0                      | 0                       | 0                          | 11                  | 94                         | 6                        | 33      |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 36                | 0        | 0                          | 83                  | 11               | 6                      | 0                      | 0                       | 0                          | 8                   | 82                         | 10                       | 33      |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | A           | 8                 | 0        | 0                          | 25                  | 63               | 0                      | 13                     | 0                       | 0                          | 24                  | 88                         | 10                       | 8       |           |
|                      | EAST MIDLAND      | JET2.COM LTD                | S                 | D           | 9                 | 0        | 0                          | 44                  | 56               | 0                      | 0                      | 0                       | 0                          | 16                  | 63                         | 19                       | 8       |           |
|                      | GLASGOW           | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0                          | 67                  | 0                | 33                     | 0                      | 0                       | 0                          | 13                  | 100                        | 2                        | 5       |           |
|                      | GLASGOW           | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0                          | 50                  | 33               | 17                     | 0                      | 0                       | 0                          | 16                  | 83                         | 10                       | 6       |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 9                 | 0        | 0                          | 78                  | 11               | 0                      | 11                     | 0                       | 0                          | 11                  | 88                         | 3                        | 8       |           |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 9                 | 0        | 0                          | 67                  | 11               | 11                     | 11                     | 0                       | 0                          | 19                  | 88                         | 7                        | 8       |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 15                | 0        | 0                          | 40                  | 27               | 33                     | 0                      | 0                       | 0                          | 20                  | 85                         | 12                       | 13      |           |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 15                | 0        | 0                          | 60                  | 27               | 13                     | 0                      | 0                       | 0                          | 14                  | 77                         | 16                       | 13      |           |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | A           | 9                 | 0        | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 0                        | 8       |           |
|                      | NEWCASTLE         | JET2.COM LTD                | S                 | D           | 9                 | 0        | 0                          | 89                  | 0                | 11                     | 0                      | 0                       | 0                          | 9                   | 75                         | 11                       | 8       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 11                | 0        | 0                          | 82                  | 18               | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 0                        | 9       |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 11                | 0        | 0                          | 73                  | 9                | 18                     | 0                      | 0                       | 0                          | 14                  | 44                         | 17                       | 9       |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | A           | 8                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 14                  | 70                         | 19                       | 10      |           |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | D           | 9                 | 0        | 0                          | 44                  | 11               | 44                     | 0                      | 0                       | 0                          | 23                  | 50                         | 33                       | 10      |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | C                 | A           | 3                 | 0        | 0                          | 33                  | 67               | 0                      | 0                      | 0                       | 0                          | 16                  | 0                          | 24                       | 2       |           |
|                      | GATWICK           | NORWEGIAN AIR SHUTTLE       | C                 | D           | 3                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 17                  | 67                         | 18                       | 3       |           |
|                      | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0        | 0                          | 81                  | 16               | 3                      | 0                      | 0                       | 0                          | 7                   | 86                         | 8                        | 28      |           |
|                      | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 0                          | 16                  | 45               | 35                     | 3                      | 0                       | 0                          | 28                  | 68                         | 19                       | 28      |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | A           | 2                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 9                   | 100                        | 0                        | 1       |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0        | 0                          | 50                  | 0                | 50                     | 0                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0       |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD    | C                 | A           | 8                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 78                         | 15                       | 9       |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD    | C                 | D           | 8                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 1                        | 9       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                          |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PAPHOS               |                   |                          |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 4                          | 63                  | 85                         | 8                        |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0         | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 5                          | 44                  | 69                         | 9                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 10                | 0        | 0         | 60                         | 30                  | 0                | 10                     | 0                      | 0                       | 18                         | 83                  | 29                         | 6                        |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 9                 | 0        | 0         | 78                         | 11                  | 11               | 0                      | 0                      | 0                       | 12                         | 71                  | 11                         | 7                        |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 11                | 0        | 0         | 73                         | 9                   | 18               | 0                      | 0                      | 0                       | 9                          | 91                  | 5                          | 11                       |  |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 13                | 0        | 0         | 69                         | 15                  | 15               | 0                      | 0                      | 0                       | 16                         | 77                  | 8                          | 13                       |  |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 4                        |  |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 10                         | 100                 | 3                          | 4                        |  |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 15                         | 100                 | 1                          | 4                        |  |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 9                          | 100                 | 9                          | 4                        |  |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 13                         | 100                 | 4                          | 4                        |  |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 14                         | 100                 | 10                         | 4                        |  |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | A           | 7                 | 0        | 0         | 71                         | 14                  | 14               | 0                      | 0                      | 0                       | 12                         | 86                  | 7                          | 7                        |  |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0        | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 6                          | 75                  | 17                         | 8                        |  |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | A           | 9                 | 0        | 0         | 44                         | 33                  | 22               | 0                      | 0                      | 0                       | 20                         | 100                 | 2                          | 8                        |  |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0        | 0         | 78                         | 0                   | 22               | 0                      | 0                      | 0                       | 14                         | 78                  | 11                         | 9                        |  |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 1                          | 4                        |  |
|                      | EDINBURGH         | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0         | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 11                         | 75                  | 9                          | 4                        |  |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0         | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                      | EXETER            | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0         | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 17                | 0        | 0         | 71                         | 18                  | 12               | 0                      | 0                      | 0                       | 10                         | 93                  | 5                          | 14                       |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 19                | 0        | 0         | 68                         | 26                  | 5                | 0                      | 0                      | 0                       | 12                         | 50                  | 23                         | 16                       |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | A           | 8                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 4                        |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0        | 0         | 56                         | 33                  | 11               | 0                      | 0                      | 0                       | 15                         | 75                  | 8                          | 4                        |  |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | A           | 8                 | 0        | 0         | 63                         | 13                  | 25               | 0                      | 0                      | 0                       | 18                         | 100                 | 6                          | 7                        |  |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0        | 0         | 67                         | 22                  | 11               | 0                      | 0                      | 0                       | 18                         | 56                  | 12                         | 9                        |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | A           | 21                | 0        | 0         | 48                         | 10                  | 38               | 5                      | 0                      | 0                       | 23                         | 44                  | 23                         | 16                       |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | D           | 22                | 0        | 0         | 59                         | 27                  | 9                | 5                      | 0                      | 0                       | 18                         | 71                  | 19                         | 17                       |  |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C                 | A           | 8                 | 0        | 0         | 63                         | 38                  | 0                | 0                      | 0                      | 0                       | 12                         | 100                 | 6                          | 8                        |  |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 13                         | 88                  | 9                          | 8                        |  |
|                      | STANSTED          | THOMSON AIRWAYS LTD      | C                 | A           | 9                 | 0        | 0         | 44                         | 44                  | 11               | 0                      | 0                      | 0                       | 20                         | 88                  | 5                          | 8                        |  |
|                      | STANSTED          | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0        | 0         | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 10                         | 78                  | 9                          | 9                        |  |
| <b>TOTAL PAPHOS</b>  |                   |                          |                   |             | <b>820</b>        | <b>0</b> | <b>1</b>  | <b>65</b>                  | <b>20</b>           | <b>12</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>77</b>           | <b>13</b>                  | <b>13</b>                |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |         |           |
|---------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                           |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                           |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| PARIS (CHARLES DE GAULLE) |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                           | BIRMINGHAM        | AIR FRANCE                  | S                 | A           | 78                | 0        | 0                          | 99                  | 0                | 1                      | 0                      | 0                       | 0                          | 1                   | 94                         | 2                        | 86      |           |
|                           | BIRMINGHAM        | AIR FRANCE                  | S                 | D           | 78                | 0        | 0                          | 94                  | 3                | 3                      | 1                      | 0                       | 0                          | 5                   | 91                         | 8                        | 87      |           |
|                           | HEATHROW          | AIR FRANCE                  | S                 | A           | 215               | 0        | 0                          | 77                  | 12               | 8                      | 3                      | 0                       | 0                          | 12                  | 76                         | 11                       | 244     |           |
|                           | HEATHROW          | AIR FRANCE                  | S                 | D           | 213               | 0        | 0                          | 94                  | 3                | 1                      | 1                      | 0                       | 0                          | 3                   | 91                         | 5                        | 244     |           |
|                           | MANCHESTER        | AIR FRANCE                  | S                 | A           | 85                | 0        | 0                          | 74                  | 21               | 5                      | 0                      | 0                       | 0                          | 10                  | 80                         | 9                        | 92      |           |
|                           | MANCHESTER        | AIR FRANCE                  | S                 | D           | 85                | 0        | 0                          | 98                  | 0                | 2                      | 0                      | 0                       | 0                          | 2                   | 89                         | 5                        | 91      |           |
|                           | BRISTOL           | BMI REGIONAL                | S                 | A           | 47                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |
|                           | BRISTOL           | BMI REGIONAL                | S                 | D           | 47                | 0        | 0                          | 98                  | 2                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0       |           |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 200               | 0        | 1                          | 70                  | 13               | 9                      | 9                      | 0                       | 0                          | 18                  | 70                         | 13                       | 202     |           |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 201               | 0        | 0                          | 75                  | 12               | 6                      | 7                      | 0                       | 0                          | 14                  | 75                         | 11                       | 202     |           |
|                           | EDINBURGH         | CITY JET                    | S                 | A           | 93                | 0        | 0                          | 77                  | 16               | 5                      | 1                      | 0                       | 0                          | 10                  | 96                         | 3                        | 123     |           |
|                           | EDINBURGH         | CITY JET                    | S                 | D           | 92                | 0        | 0                          | 74                  | 20               | 7                      | 0                      | 0                       | 0                          | 12                  | 90                         | 6                        | 122     |           |
|                           | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 26                | 0        | 0                          | 85                  | 12               | 4                      | 0                      | 0                       | 0                          | 5                   | 88                         | 4                        | 26      |           |
|                           | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 26                | 0        | 0                          | 96                  | 0                | 4                      | 0                      | 0                       | 0                          | 4                   | 85                         | 6                        | 26      |           |
|                           | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 30                | 1        | 0                          | 83                  | 10               | 3                      | 3                      | 0                       | 0                          | 8                   | 84                         | 7                        | 31      |           |
|                           | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 30                | 1        | 1                          | 80                  | 13               | 3                      | 3                      | 0                       | 0                          | 8                   | 90                         | 5                        | 31      |           |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 38                | 0        | 0                          | 74                  | 11               | 8                      | 8                      | 0                       | 0                          | 14                  | 87                         | 15                       | 31      |           |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 38                | 0        | 0                          | 89                  | 3                | 3                      | 5                      | 0                       | 0                          | 10                  | 87                         | 7                        | 31      |           |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0        | 0                          | 66                  | 8                | 11                     | 10                     | 5                       | 0                          | 29                  | 89                         | 12                       | 62      |           |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 0                          | 63                  | 15               | 13                     | 10                     | 0                       | 0                          | 21                  | 74                         | 16                       | 62      |           |
|                           | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0                          | 48                  | 35               | 6                      | 10                     | 0                       | 0                          | 20                  | 68                         | 14                       | 31      |           |
|                           | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                          | 55                  | 26               | 10                     | 10                     | 0                       | 0                          | 22                  | 71                         | 12                       | 31      |           |
|                           | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0                          | 68                  | 26               | 6                      | 0                      | 0                       | 0                          | 12                  | 90                         | 6                        | 31      |           |
|                           | LIVERPOOL (JO)    | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                          | 87                  | 13               | 0                      | 0                      | 0                       | 0                          | 6                   | 94                         | 3                        | 31      |           |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 83                | 0        | 0                          | 65                  | 16               | 13                     | 6                      | 0                       | 0                          | 17                  | 76                         | 14                       | 85      |           |
|                           | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 83                | 0        | 0                          | 72                  | 13               | 10                     | 5                      | 0                       | 0                          | 14                  | 83                         | 11                       | 84      |           |
|                           | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 77                | 0        | 1                          | 96                  | 3                | 1                      | 0                      | 0                       | 0                          | 2                   | 96                         | 1                        | 79      |           |
|                           | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 78                | 0        | 0                          | 91                  | 5                | 4                      | 0                      | 0                       | 0                          | 6                   | 89                         | 7                        | 79      |           |
|                           | BOURNEMOUT        | FLYBE LTD                   | S                 | A           | 8                 | 0        | 0                          | 75                  | 0                | 13                     | 13                     | 0                       | 0                          | 16                  | 0                          | 0                        | 0       |           |
|                           | BOURNEMOUT        | FLYBE LTD                   | S                 | D           | 8                 | 0        | 0                          | 75                  | 0                | 13                     | 13                     | 0                       | 0                          | 18                  | 0                          | 0                        | 0       |           |
|                           | EXETER            | FLYBE LTD                   | S                 | A           | 31                | 0        | 0                          | 87                  | 6                | 6                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0       |           |
|                           | EXETER            | FLYBE LTD                   | S                 | D           | 31                | 0        | 0                          | 84                  | 10               | 6                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0       |           |
|                           | MANCHESTER        | FLYBE LTD                   | S                 | A           | 83                | 0        | 0                          | 89                  | 7                | 0                      | 4                      | 0                       | 0                          | 6                   | 89                         | 4                        | 95      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |  |
|--|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|  |                   |                     |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|  |                   |                     |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| PARIS (CHARLES DE GAULLE)              |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|  | MANCHESTER        | FLYBE LTD           | S              | D        | 83                | 0        | 0                          | 80            | 8             | 8                | 4                | 0                 | 0                    | 13            | 86                   | 6                  | 95        |  |
|  | NEWCASTLE         | HOP - BRIT AIR      | S              | A        | 79                | 0        | 0                          | 82            | 10            | 3                | 4                | 1                 | 0                    | 11            | 91                   | 5                  | 87        |  |
|  | NEWCASTLE         | HOP - BRIT AIR      | S              | D        | 79                | 0        | 0                          | 78            | 14            | 4                | 4                | 0                 | 0                    | 12            | 90                   | 7                  | 87        |  |
|  | ABERDEEN          | HOP - R C A E       | S              | A        | 86                | 0        | 0                          | 92            | 6             | 2                | 0                | 0                 | 0                    | 4             | 99                   | 4                  | 81        |  |
|  | ABERDEEN          | HOP - R C A E       | S              | D        | 85                | 0        | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 3             | 94                   | 5                  | 81        |  |
|  | LEEDS BRADFO      | JET2.COM LTD        | S              | A        | 18                | 0        | 0                          | 89            | 6             | 6                | 0                | 0                 | 0                    | 6             | 73                   | 11                 | 22        |  |
|  | LEEDS BRADFO      | JET2.COM LTD        | S              | D        | 18                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 77                   | 9                  | 22        |  |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                   |                     |                |          | <b>2807</b>       | <b>2</b> | <b>3</b>                   | <b>82</b>     | <b>10</b>     | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>85</b>            | <b>8</b>           | <b>8</b>  |  |
| PARIS (LE BOURGET)                     |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| PARIS (ORLY)                           |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC | S              | A        | 124               | 0        | 0                          | 65            | 12            | 12               | 10               | 0                 | 0                    | 21            | 76                   | 12                 | 123       |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC | S              | D        | 124               | 0        | 0                          | 73            | 12            | 8                | 6                | 0                 | 0                    | 14            | 80                   | 11                 | 123       |  |
|  | CARDIFF WALE      | CITY JET            | S              | A        | 25                | 0        | 0                          | 68            | 20            | 8                | 4                | 0                 | 0                    | 16            | 13                   | 29                 | 31        |  |
|  | CARDIFF WALE      | CITY JET            | S              | D        | 25                | 0        | 0                          | 68            | 20            | 8                | 4                | 0                 | 0                    | 15            | 97                   | 6                  | 31        |  |
|  | LONDON CITY       | CITY JET            | S              | A        | 89                | 0        | 1                          | 73            | 11            | 4                | 11               | 0                 | 0                    | 17            | 84                   | 9                  | 152       |  |
|  | LONDON CITY       | CITY JET            | S              | D        | 90                | 0        | 0                          | 81            | 6             | 6                | 8                | 0                 | 0                    | 13            | 89                   | 6                  | 152       |  |
|  | SOUTHAMPTON       | FLYBE LTD           | S              | A        | 51                | 0        | 1                          | 73            | 8             | 14               | 6                | 0                 | 0                    | 13            | 95                   | 7                  | 74        |  |
|  | SOUTHAMPTON       | FLYBE LTD           | S              | D        | 51                | 0        | 1                          | 75            | 4             | 14               | 8                | 0                 | 0                    | 14            | 87                   | 7                  | 75        |  |
| <b>TOTAL PARIS (ORLY)</b>              |                   |                     |                |          | <b>579</b>        | <b>1</b> | <b>4</b>                   | <b>72</b>     | <b>11</b>     | <b>9</b>         | <b>8</b>         | <b>0</b>          | <b>0</b>             | <b>16</b>     | <b>82</b>            | <b>10</b>          | <b>10</b> |  |
| PARMA                                  |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|  | STANSTED          | RYANAIR             | S              | A        | 13                | 0        | 0                          | 92            | 0             | 0                | 8                | 0                 | 0                    | 11            | 54                   | 24                 | 13        |  |
|  | STANSTED          | RYANAIR             | S              | D        | 13                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 9             | 77                   | 12                 | 13        |  |
| <b>TOTAL PARMA</b>                     |                   |                     |                |          | <b>26</b>         | <b>2</b> | <b>0</b>                   | <b>92</b>     | <b>0</b>      | <b>4</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>65</b>            | <b>18</b>          | <b>18</b> |  |
| PATRAS                                 |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| PAU                                    |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| PERPIGNAN                              |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|  | SOUTHAMPTON       | FLYBE LTD           | S              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 14            | 50                   | 19                 | 2         |  |
|  | SOUTHAMPTON       | FLYBE LTD           | S              | D        | 4                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 22            | 0                    | 29                 | 2         |  |
|  | STANSTED          | RYANAIR             | S              | A        | 18                | 0        | 0                          | 89            | 0             | 6                | 0                | 6                 | 0                    | 21            | 70                   | 22                 | 23        |  |
|  | STANSTED          | RYANAIR             | S              | D        | 18                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 74                   | 10                 | 23        |  |
| <b>TOTAL PERPIGNAN</b>                 |                   |                     |                |          | <b>50</b>         | <b>0</b> | <b>0</b>                   | <b>82</b>     | <b>4</b>      | <b>10</b>        | <b>2</b>         | <b>2</b>          | <b>0</b>             | <b>15</b>     | <b>63</b>            | <b>18</b>          | <b>18</b> |  |
| PERUGIA                                |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |

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Origin / Destinations: P

| ORIGIN / DESTINATION                    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|---|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|   |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|   |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PERUGIA                                 |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | STANSTED          | RYANAIR                     | S                 | A           | 26                | 0        | 0         | 77                         | 8                   | 8                | 4                      | 4                      | 0                       | 23                         | 73                  | 14                         | 26                       |  |
|   | STANSTED          | RYANAIR                     | S                 | D           | 26                | 0        | 0         | 65                         | 31                  | 4                | 0                      | 0                      | 0                       | 14                         | 85                  | 8                          | 26                       |  |
| <b>TOTAL PERUGIA</b>                    |                   |                             |                   |             | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>19</b>           | <b>6</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>18</b>                  | <b>79</b>           | <b>11</b>                  | <b>11</b>                |  |
| PESCARA                                 |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | STANSTED          | RYANAIR                     | S                 | A           | 27                | 0        | 0         | 81                         | 11                  | 0                | 7                      | 0                      | 0                       | 9                          | 73                  | 14                         | 26                       |  |
|   | STANSTED          | RYANAIR                     | S                 | D           | 26                | 0        | 0         | 81                         | 12                  | 4                | 4                      | 0                      | 0                       | 10                         | 81                  | 14                         | 26                       |  |
| <b>TOTAL PESCARA</b>                    |                   |                             |                   |             | <b>53</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>           | <b>2</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>77</b>           | <b>14</b>                  | <b>14</b>                |  |
| PHILADELPHIA INTERNATIONAL              |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 61                | 0        | 0         | 79                         | 11                  | 5                | 3                      | 0                      | 2                       | 23                         | 90                  | 5                          | 61                       |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 61                | 0        | 0         | 77                         | 11                  | 5                | 3                      | 2                      | 2                       | 33                         | 59                  | 17                         | 61                       |  |
|   | HEATHROW          | DELTA AIRLINES              | S                 | A           | 27                | 0        | 0         | 93                         | 4                   | 0                | 4                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|   | HEATHROW          | DELTA AIRLINES              | S                 | D           | 27                | 0        | 0         | 96                         | 4                   | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|   | GLASGOW           | US AIRWAYS                  | S                 | A           | 25                | 0        | 0         | 88                         | 4                   | 4                | 0                      | 4                      | 0                       | 12                         | 68                  | 12                         | 22                       |  |
|   | GLASGOW           | US AIRWAYS                  | S                 | D           | 25                | 0        | 0         | 92                         | 0                   | 4                | 4                      | 0                      | 0                       | 6                          | 91                  | 3                          | 22                       |  |
|   | HEATHROW          | US AIRWAYS                  | S                 | A           | 61                | 0        | 1         | 66                         | 15                  | 15               | 3                      | 2                      | 0                       | 17                         | 50                  | 43                         | 30                       |  |
|   | HEATHROW          | US AIRWAYS                  | S                 | D           | 60                | 1        | 2         | 73                         | 10                  | 10               | 5                      | 2                      | 0                       | 16                         | 57                  | 40                         | 30                       |  |
|   | MANCHESTER        | US AIRWAYS                  | S                 | A           | 30                | 0        | 1         | 73                         | 7                   | 17               | 3                      | 0                      | 0                       | 12                         | 77                  | 15                         | 31                       |  |
|   | MANCHESTER        | US AIRWAYS                  | S                 | D           | 30                | 0        | 1         | 93                         | 0                   | 7                | 0                      | 0                      | 0                       | 3                          | 87                  | 8                          | 31                       |  |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                   |                             |                   |             | <b>407</b>        | <b>1</b> | <b>5</b>  | <b>80</b>                  | <b>8</b>            | <b>7</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>72</b>           | <b>17</b>                  | <b>17</b>                |  |
| PHOENIX                                 |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 30                | 0        | 1         | 77                         | 10                  | 10               | 3                      | 0                      | 0                       | 14                         | 58                  | 62                         | 31                       |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 55                         | 32                  | 3                | 10                     | 0                      | 0                       | 18                         | 58                  | 68                         | 31                       |  |
| <b>TOTAL PHOENIX</b>                    |                   |                             |                   |             | <b>61</b>         | <b>0</b> | <b>1</b>  | <b>66</b>                  | <b>21</b>           | <b>7</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>58</b>           | <b>65</b>                  | <b>65</b>                |  |
| PISA                                    |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 32                | 0        | 0         | 72                         | 13                  | 13               | 3                      | 0                      | 0                       | 13                         | 61                  | 20                         | 62                       |  |
|   | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 74                         | 16                  | 6                | 3                      | 0                      | 0                       | 13                         | 63                  | 17                         | 62                       |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 36                | 0        | 0         | 78                         | 8                   | 8                | 6                      | 0                      | 0                       | 11                         | 72                  | 12                         | 36                       |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 36                | 0        | 0         | 94                         | 3                   | 3                | 0                      | 0                      | 0                       | 5                          | 89                  | 5                          | 36                       |  |
|   | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 17                | 0        | 0         | 88                         | 6                   | 6                | 0                      | 0                      | 0                       | 8                          | 85                  | 10                         | 20                       |  |
|   | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 17                | 0        | 0         | 82                         | 18                  | 0                | 0                      | 0                      | 0                       | 6                          | 80                  | 9                          | 20                       |  |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 41                | 0        | 0         | 59                         | 27                  | 12               | 2                      | 0                      | 0                       | 18                         | 64                  | 22                         | 45                       |  |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 41                | 0        | 0         | 73                         | 17                  | 10               | 0                      | 0                      | 0                       | 11                         | 64                  | 21                         | 45                       |  |

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|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                        |                   |                             |                |          | 25                | UNMATCHED  |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                        |                   |                             |                |          |                   | Actual (7) | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| PISA                   | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 25                | 0          | 0        | 72                         | 8             | 12            | 8                | 0                | 0                 | 18                   | 62            | 19                   | 21                 |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 25                | 0          | 0        | 80                         | 4             | 8             | 8                | 0                | 0                 | 13                   | 76            | 16                   | 21                 |
|                        | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 3                 | 0          | 0        | 33                         | 33            | 33            | 0                | 0                | 0                 | 21                   | 0             | 0                    | 0                  |
|                        | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 3                 | 0          | 0        | 33                         | 67            | 0             | 0                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |
|                        | BELFAST INTER     | JET2.COM LTD                | S              | A        | 2                 | 0          | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 24                   | 100           | 5                    | 2                  |
|                        | BELFAST INTER     | JET2.COM LTD                | S              | D        | 2                 | 0          | 0        | 50                         | 50            | 0             | 0                | 0                | 0                 | 19                   | 50            | 19                   | 2                  |
|                        | EAST MIDLAND      | JET2.COM LTD                | S              | A        | 2                 | 0          | 0        | 50                         | 0             | 50            | 0                | 0                | 0                 | 19                   | 50            | 14                   | 2                  |
|                        | EAST MIDLAND      | JET2.COM LTD                | S              | D        | 2                 | 0          | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 4                    | 2                  |
|                        | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 5                 | 0          | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 27                   | 20            | 32                   | 5                  |
|                        | LEEDS BRADFO      | JET2.COM LTD                | S              | D        | 5                 | 0          | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 83            | 8                    | 6                  |
|                        | MANCHESTER        | JET2.COM LTD                | S              | A        | 17                | 0          | 0        | 59                         | 18            | 24            | 0                | 0                | 0                 | 17                   | 78            | 12                   | 27                 |
|                        | MANCHESTER        | JET2.COM LTD                | S              | D        | 17                | 0          | 0        | 94                         | 0             | 6             | 0                | 0                | 0                 | 4                    | 96            | 3                    | 27                 |
|                        | NEWCASTLE         | JET2.COM LTD                | S              | A        | 3                 | 0          | 0        | 67                         | 33            | 0             | 0                | 0                | 0                 | 6                    | 89            | 5                    | 9                  |
|                        | NEWCASTLE         | JET2.COM LTD                | S              | D        | 3                 | 0          | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 78            | 11                   | 9                  |
|                        | EAST MIDLAND      | RYANAIR                     | S              | A        | 9                 | 0          | 0        | 44                         | 22            | 33            | 0                | 0                | 0                 | 23                   | 89            | 5                    | 9                  |
|                        | EAST MIDLAND      | RYANAIR                     | S              | D        | 9                 | 0          | 0        | 78                         | 11            | 11            | 0                | 0                | 0                 | 14                   | 67            | 10                   | 9                  |
|                        | EDINBURGH         | RYANAIR                     | S              | A        | 13                | 0          | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 22            | 66                   | 9                  |
|                        | EDINBURGH         | RYANAIR                     | S              | D        | 13                | 0          | 0        | 54                         | 46            | 0             | 0                | 0                | 0                 | 15                   | 67            | 13                   | 9                  |
|                        | LIVERPOOL (JO     | RYANAIR                     | S              | A        | 9                 | 0          | 0        | 78                         | 11            | 0             | 11               | 0                | 0                 | 14                   | 56            | 21                   | 9                  |
|                        | LIVERPOOL (JO     | RYANAIR                     | S              | D        | 9                 | 0          | 0        | 44                         | 33            | 11            | 11               | 0                | 0                 | 26                   | 56            | 27                   | 9                  |
|                        | STANSTED          | RYANAIR                     | S              | A        | 93                | 0          | 0        | 90                         | 3             | 1             | 1                | 4                | 0                 | 19                   | 48            | 26                   | 97                 |
|                        | STANSTED          | RYANAIR                     | S              | D        | 93                | 0          | 0        | 65                         | 23            | 10            | 3                | 0                | 0                 | 16                   | 60            | 18                   | 97                 |
| <b>TOTAL PISA</b>      |                   |                             |                |          | <b>613</b>        | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>15</b>     | <b>8</b>      | <b>2</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>67</b>     | <b>17</b>            | <b>17</b>          |
| PLOVDIV                | STANSTED          | RYANAIR                     | S              | A        | 13                | 0          | 0        | 92                         | 0             | 0             | 0                | 8                | 0                 | 24                   | 86            | 23                   | 14                 |
|                        | STANSTED          | RYANAIR                     | S              | D        | 13                | 0          | 0        | 69                         | 31            | 0             | 0                | 0                | 0                 | 9                    | 93            | 8                    | 14                 |
| <b>TOTAL PLOVDIV</b>   |                   |                             |                |          | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>15</b>     | <b>0</b>      | <b>0</b>         | <b>4</b>         | <b>0</b>          | <b>17</b>            | <b>89</b>     | <b>15</b>            | <b>15</b>          |
| PODGORICA              | STANSTED          | RYANAIR                     | S              | A        | 9                 | 0          | 0        | 56                         | 33            | 11            | 0                | 0                | 0                 | 14                   | 44            | 18                   | 9                  |
|                        | STANSTED          | RYANAIR                     | S              | D        | 9                 | 0          | 0        | 67                         | 33            | 0             | 0                | 0                | 0                 | 12                   | 89            | 10                   | 9                  |
| <b>TOTAL PODGORICA</b> |                   |                             |                |          | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>33</b>     | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>13</b>            | <b>67</b>     | <b>14</b>            | <b>14</b>          |
| POITIERS               | STANSTED          | RYANAIR                     | S              | A        | 22                | 0          | 0        | 95                         | 0             | 5             | 0                | 0                | 0                 | 2                    | 75            | 10                   | 16                 |

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| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                            |                   |                     |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                            |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| POITIERS                   |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | STANSTED          | RYANAIR             |                   | S D         | 22                | 0        | 0         | 95                         | 0                   | 5                | 0                      | 0                      | 0                       | 3                          | 88                  | 5                          | 17                       |  |
| <b>TOTAL POITIERS</b>      |                   |                     |                   |             | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>0</b>            | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>82</b>           | <b>7</b>                   | <b>7</b>                 |  |
| PORT OF SPAIN              |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | GATWICK           | BRITISH AIRWAYS PLC |                   | S A         | 26                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 1                       | 95                         | 7                   | 22                         |                          |  |
|                            | GATWICK           | BRITISH AIRWAYS PLC |                   | S D         | 26                | 0        | 0         | 77                         | 15                  | 0                | 8                      | 0                      | 13                      | 68                         | 21                  | 22                         |                          |  |
|                            | GATWICK           | CARIBBEAN AIRLINES  |                   | S A         | 14                | 0        | 1         | 100                        | 0                   | 0                | 0                      | 0                      | 1                       | 100                        | 2                   | 13                         |                          |  |
|                            | GATWICK           | CARIBBEAN AIRLINES  |                   | S D         | 14                | 0        | 1         | 79                         | 14                  | 7                | 0                      | 0                      | 14                      | 62                         | 14                  | 13                         |                          |  |
| <b>TOTAL PORT OF SPAIN</b> |                   |                     |                   |             | <b>80</b>         | <b>0</b> | <b>2</b>  | <b>89</b>                  | <b>8</b>            | <b>1</b>         | <b>3</b>               | <b>0</b>               | <b>7</b>                | <b>81</b>                  | <b>12</b>           | <b>12</b>                  |                          |  |
| PORTO SANTO                |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | GATWICK           | THOMSON AIRWAYS LTD |                   | C A         | 3                 | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 11                      | 67                         | 41                  | 3                          |                          |  |
|                            | GATWICK           | THOMSON AIRWAYS LTD |                   | C D         | 4                 | 0        | 0         | 75                         | 25                  | 0                | 0                      | 0                      | 8                       | 75                         | 29                  | 4                          |                          |  |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD |                   | C A         | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 100                        | 0                   | 3                          |                          |  |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD |                   | C D         | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 2                       | 100                        | 3                   | 4                          |                          |  |
| <b>TOTAL PORTO SANTO</b>   |                   |                     |                   |             | <b>15</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>13</b>           | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>5</b>                | <b>86</b>                  | <b>18</b>           | <b>18</b>                  |                          |  |
| POZNAN                     |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | BRISTOL           | RYANAIR             |                   | S A         | 9                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 3                       | 89                         | 4                   | 9                          |                          |  |
|                            | BRISTOL           | RYANAIR             |                   | S D         | 9                 | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 7                       | 89                         | 6                   | 9                          |                          |  |
|                            | EDINBURGH         | RYANAIR             |                   | S A         | 9                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 8                       | 100                        | 2                   | 9                          |                          |  |
|                            | EDINBURGH         | RYANAIR             |                   | S D         | 9                 | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 9                       | 100                        | 4                   | 9                          |                          |  |
|                            | LIVERPOOL (JO     | RYANAIR             |                   | S A         | 9                 | 0        | 0         | 78                         | 11                  | 0                | 0                      | 11                     | 26                      | 100                        | 4                   | 9                          |                          |  |
|                            | LIVERPOOL (JO     | RYANAIR             |                   | S D         | 9                 | 0        | 0         | 33                         | 56                  | 11               | 0                      | 0                      | 19                      | 89                         | 10                  | 9                          |                          |  |
|                            | STANSTED          | RYANAIR             |                   | S A         | 31                | 0        | 0         | 77                         | 13                  | 10               | 0                      | 0                      | 10                      | 77                         | 13                  | 31                         |                          |  |
|                            | STANSTED          | RYANAIR             |                   | S D         | 31                | 0        | 0         | 77                         | 10                  | 13               | 0                      | 0                      | 10                      | 81                         | 12                  | 31                         |                          |  |
|                            | DONCASTER S       | WIZZ AIR            |                   | S A         | 14                | 0        | 0         | 57                         | 36                  | 7                | 0                      | 0                      | 13                      | 86                         | 12                  | 14                         |                          |  |
|                            | DONCASTER S       | WIZZ AIR            |                   | S D         | 14                | 0        | 0         | 50                         | 21                  | 29               | 0                      | 0                      | 19                      | 79                         | 14                  | 14                         |                          |  |
|                            | GLASGOW           | WIZZ AIR            |                   | S A         | 9                 | 0        | 0         | 56                         | 33                  | 11               | 0                      | 0                      | 13                      | 0                          | 0                   | 0                          |                          |  |
|                            | GLASGOW           | WIZZ AIR            |                   | S D         | 9                 | 0        | 0         | 33                         | 33                  | 33               | 0                      | 0                      | 22                      | 0                          | 0                   | 0                          |                          |  |
|                            | LUTON             | WIZZ AIR            |                   | S A         | 37                | 0        | 0         | 86                         | 5                   | 5                | 3                      | 0                      | 7                       | 100                        | 1                   | 31                         |                          |  |
|                            | LUTON             | WIZZ AIR            |                   | S D         | 37                | 0        | 0         | 43                         | 16                  | 30               | 11                     | 0                      | 26                      | 81                         | 12                  | 31                         |                          |  |
| <b>TOTAL POZNAN</b>        |                   |                     |                   |             | <b>236</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>16</b>           | <b>13</b>        | <b>2</b>               | <b>0</b>               | <b>14</b>               | <b>87</b>                  | <b>9</b>            | <b>9</b>                   |                          |  |
| PRAGUE                     |                   |                     |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | HEATHROW          | BRITISH AIRWAYS PLC |                   | S A         | 145               | 0        | 0         | 70                         | 11                  | 9                | 10                     | 0                      | 18                      | 86                         | 9                   | 146                        |                          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| PRAGUE               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 145               | 0        | 0         | 77                         | 12            | 5             | 6                | 0                | 0                 | 12                   | 86            | 6                    | 146                |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0         | 89                         | 6             | 6             | 0                | 0                | 0                 | 6                    | 83            | 7                    | 18                 |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0         | 72                         | 22            | 6             | 0                | 0                | 0                 | 11                   | 89            | 10                   | 18                 |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 19                | 0        | 0         | 74                         | 0             | 11            | 11               | 5                | 0                 | 29                   | 89            | 6                    | 18                 |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 19                | 0        | 0         | 68                         | 21            | 0             | 11               | 0                | 0                 | 17                   | 89            | 4                    | 18                 |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 57                | 0        | 0         | 65                         | 19            | 4             | 12               | 0                | 0                 | 20                   | 79            | 14                   | 57                 |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 57                | 0        | 0         | 51                         | 25            | 16            | 9                | 0                | 0                 | 23                   | 67            | 17                   | 57                 |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 14                | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 6                    | 85            | 7                    | 13                 |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 14                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 4                    | 92            | 3                    | 13                 |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 87                         | 10            | 0             | 0                | 3                | 0                 | 13                   | 81            | 11                   | 31                 |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 90                         | 6             | 0             | 0                | 3                | 0                 | 12                   | 84            | 11                   | 31                 |
|                      | BELFAST INTER     | JET2.COM LTD                | S              | A        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |
|                      | BELFAST INTER     | JET2.COM LTD                | S              | D        | 9                 | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
|                      | EAST MIDLAND      | JET2.COM LTD                | S              | A        | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 9                    | 67            | 18                   | 18                 |
|                      | EAST MIDLAND      | JET2.COM LTD                | S              | D        | 9                 | 0        | 0         | 56                         | 33            | 11            | 0                | 0                | 0                 | 17                   | 61            | 17                   | 18                 |
|                      | GLASGOW           | JET2.COM LTD                | S              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
|                      | GLASGOW           | JET2.COM LTD                | S              | D        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 13                | 0        | 0         | 92                         | 0             | 8             | 0                | 0                | 0                 | 5                    | 78            | 10                   | 18                 |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S              | D        | 13                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 94            | 8                    | 18                 |
|                      | MANCHESTER        | JET2.COM LTD                | S              | A        | 18                | 0        | 0         | 50                         | 22            | 22            | 0                | 6                | 0                 | 37                   | 69            | 9                    | 26                 |
|                      | MANCHESTER        | JET2.COM LTD                | S              | D        | 18                | 0        | 0         | 72                         | 22            | 6             | 0                | 0                | 0                 | 8                    | 88            | 5                    | 26                 |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 3                    | 89            | 4                    | 9                  |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | D        | 9                 | 0        | 0         | 67                         | 11            | 22            | 0                | 0                | 0                 | 15                   | 78            | 9                    | 9                  |
|                      | STANSTED          | RYANAIR                     | S              | A        | 62                | 0        | 0         | 82                         | 11            | 5             | 0                | 2                | 0                 | 12                   | 45            | 23                   | 31                 |
|                      | STANSTED          | RYANAIR                     | S              | D        | 62                | 0        | 0         | 74                         | 18            | 8             | 0                | 0                | 0                 | 12                   | 77            | 12                   | 31                 |
|                      | GATWICK           | SMARTWINGS                  | S              | A        | 15                | 0        | 0         | 53                         | 20            | 20            | 7                | 0                | 0                 | 23                   | 0             | 0                    | 0                  |
|                      | GATWICK           | SMARTWINGS                  | S              | D        | 15                | 0        | 0         | 60                         | 13            | 7             | 20               | 0                | 0                 | 25                   | 0             | 0                    | 0                  |
|                      | LUTON             | WIZZ AIR                    | S              | A        | 36                | 0        | 0         | 89                         | 8             | 3             | 0                | 0                | 0                 | 5                    | 63            | 31                   | 35                 |
|                      | LUTON             | WIZZ AIR                    | S              | D        | 36                | 0        | 0         | 72                         | 22            | 6             | 0                | 0                | 0                 | 11                   | 43            | 39                   | 35                 |
| <b>TOTAL PRAGUE</b>  |                   |                             |                |          | <b>919</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>14</b>     | <b>7</b>      | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>78</b>     | <b>12</b>            | <b>12</b>          |
| PRESTWICK            |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| PREVEZA              | HEATHROW          | BRITISH AIRWAYS PLC         | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 100           | 0                    | 1                  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |           |           |           |   |
|-----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|-----------|---|
|                             |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |           |   |
|                             |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |           |   |
| PREVEZA                     |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |           |           |   |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | MANCHESTER        | ENTER AIR                   | C                 | A           | 2                 | 0        | 0                          | 50                  | 0                | 50                     | 0                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | MANCHESTER        | ENTER AIR                   | C                 | D           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C                 | A           | 2                 | 0        | 0                          | 50                  | 0                | 50                     | 0                      | 0                       | 0                          | 18                  | 100                        | 15                       | 1         | 1         | 1         |   |
|                             | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C                 | D           | 2                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 12                  | 50                         | 17                       | 2         | 2         | 2         |   |
|                             | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | GATWICK           | MONARCH AIRLINES            | S                 | A           | 9                 | 0        | 0                          | 78                  | 11               | 11                     | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | GATWICK           | MONARCH AIRLINES            | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 5                 | 0        | 0                          | 20                  | 40               | 20                     | 20                     | 0                       | 0                          | 49                  | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 5                 | 0        | 0                          | 60                  | 0                | 40                     | 0                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | GATWICK           | SMALL PLANET AIRLINES       | C                 | A           | 2                 | 0        | 0                          | 50                  | 0                | 0                      | 50                     | 0                       | 0                          | 38                  | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | GATWICK           | SMALL PLANET AIRLINES       | C                 | D           | 2                 | 0        | 0                          | 50                  | 0                | 50                     | 0                      | 0                       | 0                          | 24                  | 0                          | 0                        | 0         | 0         | 0         |   |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | A           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 5                   | 75                         | 15                       | 4         | 4         | 4         |   |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 50                         | 9                        | 4         | 4         | 4         |   |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 100                        | 2                        | 4         | 4         | 4         |   |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 9                   | 75                         | 11                       | 4         | 4         | 4         |   |
|                             | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 8                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 86                         | 12                       | 7         | 7         | 7         |   |
|                             | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 10                | 0        | 0                          | 80                  | 10               | 10                     | 0                      | 0                       | 0                          | 9                   | 75                         | 18                       | 8         | 8         | 8         |   |
|                             | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 16                  | 67                         | 8                        | 3         | 3         | 3         |   |
|                             | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0                          | 20                  | 40               | 40                     | 0                      | 0                       | 0                          | 29                  | 75                         | 16                       | 4         | 4         | 4         |   |
| <b>TOTAL PREVEZA</b>        |                   |                             |                   |             | <b>106</b>        | <b>0</b> | <b>0</b>                   | <b>76</b>           | <b>12</b>        | <b>9</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>71</b>                  | <b>15</b>                | <b>15</b> | <b>15</b> | <b>15</b> |   |
| PRISTINA                    |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |           |           |   |
|                             | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | S                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 0                        | 4         | 4         | 4         | 4 |
|                             | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | S                 | D           | 5                 | 0        | 0                          | 80                  | 0                | 20                     | 0                      | 0                       | 0                          | 14                  | 80                         | 16                       | 5         | 5         | 5         | 5 |
| <b>TOTAL PRISTINA</b>       |                   |                             |                   |             | <b>10</b>         | <b>0</b> | <b>0</b>                   | <b>90</b>           | <b>0</b>         | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>89</b>                  | <b>9</b>                 | <b>9</b>  | <b>9</b>  | <b>9</b>  |   |
| PROVIDENCIALES              |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |           |           |   |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         | 0         | 0         | 0 |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 5                   | 0                          | 0                        | 0         | 0         | 0         |   |
| <b>TOTAL PROVIDENCIALES</b> |                   |                             |                   |             | <b>9</b>          | <b>0</b> | <b>0</b>                   | <b>89</b>           | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>            | <b>75</b>                  | <b>10</b>                | <b>10</b> | <b>10</b> | <b>10</b> |   |
| PUERTO PLATA                |                   |                             |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |           |           |   |
|                             | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0                          | 75                  | 0                | 25                     | 0                      | 0                       | 0                          | 10                  | 100                        | 0                        | 4         | 4         | 4         |   |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                              |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                              |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| PUERTO PLATA                 |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | GATWICK           | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 17                   | 100           | 4                    | 4                  |  |
|                              | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0         | 60                         | 0             | 20            | 20               | 0                | 0                 | 25                   | 100           | 3                    | 4                  |  |
|                              | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0         | 20                         | 60            | 0             | 20               | 0                | 0                 | 41                   | 75            | 26                   | 4                  |  |
| <b>TOTAL PUERTO PLATA</b>    |                   |                          |                |          | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>16</b>     | <b>11</b>     | <b>16</b>        | <b>0</b>         | <b>0</b>          | <b>24</b>            | <b>94</b>     | <b>8</b>             | <b>8</b>           |  |
| PUERTO VALLARTA              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | GATWICK           | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 25            | 20                   | 4                  |  |
|                              | GATWICK           | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 80            | 13                   | 5                  |  |
|                              | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0         | 60                         | 0             | 40            | 0                | 0                | 0                 | 20                   | 25            | 18                   | 4                  |  |
|                              | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0         | 40                         | 40            | 20            | 0                | 0                | 0                 | 21                   | 60            | 18                   | 5                  |  |
| <b>TOTAL PUERTO VALLARTA</b> |                   |                          |                |          | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>10</b>     | <b>15</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>50</b>     | <b>17</b>            | <b>17</b>          |  |
| PULA                         |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | EDINBURGH         | JET2.COM LTD             | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 1                  |  |
|                              | EDINBURGH         | JET2.COM LTD             | S              | D        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 21                   | 100           | 2                    | 1                  |  |
|                              | LEEDS BRADFO      | JET2.COM LTD             | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 1                  |  |
|                              | LEEDS BRADFO      | JET2.COM LTD             | S              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 3                    | 1                  |  |
|                              | MANCHESTER        | JET2.COM LTD             | S              | A        | 2                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 31                   | 100           | 0                    | 6                  |  |
|                              | MANCHESTER        | JET2.COM LTD             | S              | D        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 20                   | 83            | 8                    | 6                  |  |
|                              | GATWICK           | NORWEGIAN AIR SHUTTLE    | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                              | GATWICK           | NORWEGIAN AIR SHUTTLE    | S              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
|                              | STANSTED          | RYANAIR                  | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 7                    | 70            | 10                   | 10                 |  |
|                              | STANSTED          | RYANAIR                  | S              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 8                    | 100           | 6                    | 10                 |  |
|                              | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | A        | 5                 | 0        | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 7                    | 80            | 4                    | 5                  |  |
|                              | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | D        | 6                 | 0        | 0         | 67                         | 17            | 17            | 0                | 0                | 0                 | 13                   | 100           | 4                    | 6                  |  |
|                              | BRISTOL           | THOMSON AIRWAYS LTD      | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                              | GATWICK           | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0         | 71                         | 14            | 0             | 14               | 0                | 0                 | 17                   | 100           | 2                    | 7                  |  |
|                              | GATWICK           | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0         | 78                         | 11            | 0             | 11               | 0                | 0                 | 18                   | 89            | 5                    | 9                  |  |
|                              | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 86            | 123                  | 7                  |  |
|                              | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 6                    | 78            | 10                   | 9                  |  |
| <b>TOTAL PULA</b>            |                   |                          |                |          | <b>80</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>11</b>     | <b>4</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>89</b>     | <b>16</b>            | <b>16</b>          |  |
| PUNTA CANA                   |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC      | S              | A        | 9                 | 0        | 0         | 67                         | 11            | 22            | 0                | 0                | 0                 | 13                   | 79            | 13                   | 14                 |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC      | S              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 85            | 8                    | 13                 |  |
|                              | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 7                 | 0        | 0         | 57                         | 14            | 0             | 29               | 0                | 0                 | 25                   | 100           | 2                    | 2                  |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: P

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE    | CHARTER/ SCHED           | ARR/ DEP | NUMBER OF FLIGHTS |           | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |           |               |               |                  | MAY 2014         |                   |                      |               |                      |                    |
|-------------------------|-------------------|------------|--------------------------|----------|-------------------|-----------|------------------|----------------------------|-----------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                         |                   |            |                          |          | MATCHED           |           |                  | UNMATCHED                  |           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                         |                   |            |                          |          | Actual (7)        | Plan (8)  |                  | Actual (7)                 | Plan (8)  |               |               |                  |                  |                   |                      |               |                      |                    |
| PUNTA CANA              |                   | MANCHESTER | THOMAS COOK AIRLINES LTD | C        | D                 | 5         | 0                | 0                          | 60        | 0             | 20            | 20               | 0                | 0                 | 24                   | 80            | 5                    | 5                  |
|                         |                   | GATWICK    | THOMSON AIRWAYS LTD      | C        | A                 | 14        | 0                | 0                          | 71        | 21            | 7             | 0                | 0                | 0                 | 7                    | 90            | 16                   | 10                 |
|                         |                   | GATWICK    | THOMSON AIRWAYS LTD      | C        | D                 | 13        | 0                | 0                          | 62        | 23            | 15            | 0                | 0                | 0                 | 15                   | 44            | 16                   | 9                  |
|                         |                   | MANCHESTER | THOMSON AIRWAYS LTD      | C        | A                 | 9         | 0                | 0                          | 78        | 22            | 0             | 0                | 0                | 0                 | 7                    | 22            | 24                   | 9                  |
|                         |                   | MANCHESTER | THOMSON AIRWAYS LTD      | C        | D                 | 8         | 0                | 0                          | 75        | 25            | 0             | 0                | 0                | 0                 | 12                   | 78            | 14                   | 9                  |
| <b>TOTAL PUNTA CANA</b> |                   |            |                          |          |                   | <b>74</b> | <b>0</b>         | <b>0</b>                   | <b>72</b> | <b>16</b>     | <b>8</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>71</b>     | <b>13</b>            | <b>13</b>          |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: Q

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE          | NUMBER OF FLIGHTS |          |            |          |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|----------------------|-------------------|------------------|-------------------|----------|------------|----------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                  | CHARTER/ SCHED    | ARR/ DEP | MATCHED    |          | UNMATCHED |           | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                  |                   |          | Actual (7) | Plan (8) |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| QUIMPER              | LONDON CITY       | BA CITYFLYER LTD | S                 | A        | 4          | 0        | 0         | 75        | 25                         | 0             | 0             | 0                | 0                | 6                 | 67                   | 10            | 3                    |                    |
|                      | LONDON CITY       | BA CITYFLYER LTD | S                 | D        | 4          | 0        | 0         | 75        | 25                         | 0             | 0             | 0                | 0                | 5                 | 100                  | 0             | 3                    |                    |
| <b>TOTAL QUIMPER</b> |                   |                  |                   |          | <b>8</b>   | <b>0</b> | <b>0</b>  | <b>75</b> | <b>25</b>                  | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>5</b>          | <b>83</b>            | <b>5</b>      | <b>5</b>             |                    |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                          |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                          |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| RABAT                |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | STANSTED          | RYANAIR                  | S              | A        | 13                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 46            | 21                   | 13                 |  |
|                      | STANSTED          | RYANAIR                  | S              | D        | 13                | 0        | 0         | 69                         | 31            | 0             | 0                | 0                | 0                 | 11                   | 77            | 12                   | 13                 |  |
| <b>TOTAL RABAT</b>   |                   |                          |                |          | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>15</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>62</b>     | <b>16</b>            | <b>16</b>          |  |
| RALEIGH              |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | HEATHROW          | AMERICAN AIRLINES        | S              | A        | 29                | 0        | 2         | 93                         | 0             | 3             | 3                | 0                | 0                 | 7                    | 87            | 8                    | 31                 |  |
|                      | HEATHROW          | AMERICAN AIRLINES        | S              | D        | 29                | 0        | 2         | 97                         | 0             | 0             | 0                | 3                | 0                 | 8                    | 100           | 1                    | 31                 |  |
| <b>TOTAL RALEIGH</b> |                   |                          |                |          | <b>58</b>         | <b>0</b> | <b>4</b>  | <b>95</b>                  | <b>0</b>      | <b>2</b>      | <b>2</b>         | <b>2</b>         | <b>0</b>          | <b>8</b>             | <b>94</b>     | <b>4</b>             | <b>4</b>           |  |
| RENNES               |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | MANCHESTER        | FLYBE LTD                | S              | A        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 22                   | 100           | 1                    | 2                  |  |
|                      | MANCHESTER        | FLYBE LTD                | S              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 100           | 3                    | 2                  |  |
|                      | SOUTHAMPTON       | FLYBE LTD                | S              | A        | 18                | 0        | 1         | 94                         | 0             | 6             | 0                | 0                | 0                 | 2                    | 92            | 5                    | 24                 |  |
|                      | SOUTHAMPTON       | FLYBE LTD                | S              | D        | 18                | 0        | 1         | 83                         | 11            | 6             | 0                | 0                | 0                 | 8                    | 92            | 8                    | 24                 |  |
|                      | SOUTHEND          | STOBART AIR              | S              | A        | 32                | 0        | 0         | 91                         | 3             | 3             | 3                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
|                      | SOUTHEND          | STOBART AIR              | S              | D        | 32                | 0        | 0         | 84                         | 3             | 9             | 3                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |
| <b>TOTAL RENNES</b>  |                   |                          |                |          | <b>104</b>        | <b>0</b> | <b>2</b>  | <b>88</b>                  | <b>4</b>      | <b>7</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>92</b>     | <b>6</b>             | <b>6</b>           |  |
| REUS                 |                   |                          |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | BELFAST INTER     | JET2.COM LTD             | S              | A        | 6                 | 0        | 0         | 67                         | 17            | 17            | 0                | 0                | 0                 | 18                   | 100           | 3                    | 6                  |  |
|                      | BELFAST INTER     | JET2.COM LTD             | S              | D        | 6                 | 0        | 0         | 67                         | 17            | 17            | 0                | 0                | 0                 | 14                   | 100           | 2                    | 6                  |  |
|                      | EAST MIDLAND      | JET2.COM LTD             | S              | A        | 3                 | 0        | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 32                   | 0             | 22                   | 1                  |  |
|                      | EAST MIDLAND      | JET2.COM LTD             | S              | D        | 3                 | 0        | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 28                   | 100           | 8                    | 1                  |  |
|                      | EDINBURGH         | JET2.COM LTD             | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
|                      | EDINBURGH         | JET2.COM LTD             | S              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |
|                      | GLASGOW           | JET2.COM LTD             | S              | A        | 3                 | 0        | 0         | 33                         | 67            | 0             | 0                | 0                | 0                 | 17                   | 100           | 0                    | 1                  |  |
|                      | GLASGOW           | JET2.COM LTD             | S              | D        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 16                   | 100           | 0                    | 1                  |  |
|                      | LEEDS BRADFO      | JET2.COM LTD             | S              | A        | 6                 | 0        | 0         | 83                         | 0             | 0             | 17               | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                      | LEEDS BRADFO      | JET2.COM LTD             | S              | D        | 6                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                      | MANCHESTER        | JET2.COM LTD             | S              | A        | 8                 | 0        | 0         | 88                         | 13            | 0             | 0                | 0                | 0                 | 5                    | 89            | 3                    | 9                  |  |
|                      | MANCHESTER        | JET2.COM LTD             | S              | D        | 8                 | 0        | 0         | 63                         | 13            | 25            | 0                | 0                | 0                 | 16                   | 89            | 5                    | 9                  |  |
|                      | NEWCASTLE         | JET2.COM LTD             | S              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 15                   | 80            | 4                    | 10                 |  |
|                      | NEWCASTLE         | JET2.COM LTD             | S              | D        | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 23                   | 80            | 10                   | 10                 |  |
|                      | STANSTED          | RYANAIR                  | S              | A        | 13                | 0        | 0         | 77                         | 0             | 23            | 0                | 0                | 0                 | 14                   | 95            | 4                    | 22                 |  |
|                      | STANSTED          | RYANAIR                  | S              | D        | 13                | 0        | 0         | 77                         | 15            | 8             | 0                | 0                | 0                 | 13                   | 95            | 5                    | 22                 |  |
|                      | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 6                    | 100           | 1                    | 4                  |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| REUS                 | BELFAST INTER     | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 9             | 80                   | 8                  | 5         |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 18            | 75                   | 11                 | 4         |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 17            | 60                   | 18                 | 5         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | A        | 2                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 89            | 0                    | 0                  | 0         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C              | D        | 2                 | 0        | 0                          | 50            | 0             | 0                | 0                | 50                | 0                    | 97            | 100                  | 3                  | 1         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | A        | 7                 | 0        | 0                          | 86            | 0             | 14               | 0                | 0                 | 0                    | 8             | 100                  | 4                  | 6         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C              | D        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 6             | 63                   | 16                 | 8         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | A        | 8                 | 0        | 0                          | 63            | 13            | 13               | 0                | 13                | 0                    | 30            | 80                   | 13                 | 5         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C              | D        | 8                 | 0        | 0                          | 50            | 38            | 13               | 0                | 0                 | 0                    | 15            | 71                   | 25                 | 7         |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 6                  | 2         |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 10            | 67                   | 7                  | 3         |
|                      | BELFAST INTER     | THOMSON AIRWAYS LTD      | C              | D        | 2                 | 0        | 0                          | 50            | 0             | 0                | 0                | 50                | 0                    | 92            | 100                  | 7                  | 2         |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 86                   | 3                  | 7         |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 9             | 67                   | 9                  | 9         |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 30            | 100                  | 1                  | 4         |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 60            | 0             | 20               | 20               | 0                 | 0                    | 23            | 100                  | 1                  | 5         |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 0                  | 3         |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 75                   | 8                  | 4         |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 1                  | 4         |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 27            | 80                   | 10                 | 5         |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C              | A        | 11                | 0        | 0                          | 73            | 27            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 1                  | 11        |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C              | D        | 14                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 93                   | 4                  | 14        |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 8             | 71                   | 26                 | 7         |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 9             | 89                   | 22                 | 9         |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 0                  | 3         |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 100                  | 2                  | 4         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | A        | 11                | 0        | 0                          | 18            | 73            | 9                | 0                | 0                 | 0                    | 22            | 64                   | 15                 | 11        |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C              | D        | 14                | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 10            | 93                   | 5                  | 14        |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C              | A        | 7                 | 0        | 0                          | 57            | 14            | 29               | 0                | 0                 | 0                    | 18            | 100                  | 0                  | 7         |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C              | D        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 14            | 100                  | 3                  | 9         |
| <b>TOTAL REUS</b>    |                   |                          |                |          | <b>286</b>        | <b>0</b> | <b>0</b>                   | <b>74</b>     | <b>14</b>     | <b>7</b>         | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>15</b>     | <b>83</b>            | <b>10</b>          | <b>10</b> |

REYKJAVIK

RHODES

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |         |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| RHODES               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 0                          | 33            | 44            | 11               | 11               | 0                 | 0                    | 30            | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 9                 | 0        | 0                          | 44            | 33            | 11               | 11               | 0                 | 0                    | 24            | 0                    | 0                  | 0       | 0         |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 60                   | 15                 | 5       | 5         |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 80                   | 5                  | 5       | 5         |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 15                | 0        | 5                          | 40            | 13            | 33               | 13               | 0                 | 0                    | 28            | 53                   | 16                 | 19      | 19        |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 16                | 0        | 0                          | 56            | 13            | 19               | 13               | 0                 | 0                    | 21            | 84                   | 12                 | 19      | 19        |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 14            | 100                  | 3                  | 8       | 8         |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 10            | 78                   | 8                  | 9       | 9         |
|                      | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C              | D        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0       | 0         |
|                      | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT   | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 43            | 17                   | 57                 | 6       | 6         |
|                      | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT   | C              | D        | 6                 | 0        | 0                          | 33            | 50            | 17               | 0                | 0                 | 0                    | 18            | 44                   | 47                 | 9       | 9         |
|                      | EAST MIDLAND      | JET2.COM LTD                | S              | A        | 6                 | 0        | 0                          | 67            | 17            | 17               | 0                | 0                 | 0                    | 11            | 100                  | 6                  | 5       | 5         |
|                      | EAST MIDLAND      | JET2.COM LTD                | S              | D        | 6                 | 0        | 0                          | 83            | 0             | 17               | 0                | 0                 | 0                    | 11            | 60                   | 16                 | 5       | 5         |
|                      | GLASGOW           | JET2.COM LTD                | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 2                  | 4       | 4         |
|                      | GLASGOW           | JET2.COM LTD                | S              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 0                  | 4       | 4         |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 9             | 75                   | 5                  | 4       | 4         |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 16            | 100                  | 2                  | 4       | 4         |
|                      | MANCHESTER        | JET2.COM LTD                | S              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 60                   | 11                 | 5       | 5         |
|                      | MANCHESTER        | JET2.COM LTD                | S              | D        | 7                 | 0        | 0                          | 57            | 43            | 0                | 0                | 0                 | 0                    | 9             | 100                  | 2                  | 5       | 5         |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 100                  | 0                  | 4       | 4         |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 6                  | 4       | 4         |
|                      | GATWICK           | MONARCH AIRLINES            | S              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | MONARCH AIRLINES            | S              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0       | 0         |
|                      | EAST MIDLAND      | RYANAIR                     | S              | A        | 9                 | 0        | 0                          | 56            | 22            | 22               | 0                | 0                 | 0                    | 20            | 0                    | 34                 | 5       | 5         |
|                      | EAST MIDLAND      | RYANAIR                     | S              | D        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 11            | 40                   | 17                 | 5       | 5         |
|                      | STANSTED          | RYANAIR                     | S              | A        | 13                | 0        | 0                          | 62            | 38            | 0                | 0                | 0                 | 0                    | 10            | 47                   | 15                 | 15      | 15        |
|                      | STANSTED          | RYANAIR                     | S              | D        | 13                | 0        | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 9             | 80                   | 11                 | 15      | 15        |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 1                  | 5       | 5         |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C              | D        | 7                 | 0        | 0                          | 86            | 0             | 14               | 0                | 0                 | 0                    | 10            | 86                   | 7                  | 7       | 7         |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD    | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 6             | 25                   | 32                 | 4       | 4         |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD    | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 75                   | 16                 | 4       | 4         |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD    | C              | A        | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 8             | 100                  | 3                  | 3       | 3         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |               |          |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------------|----------|
|                      |                   |                          |                   |             | MATCHED           | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |               |          |
|                      |                   |                          |                   |             |                   |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | Actual<br>(7) | Plan (8) |
| RHODES               |                   |                          |                   |             |                   |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |               |          |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C                 | D           | 3                 | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 4                        | 3             |          |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 3                 | 0         | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 14                  | 50                         | 39                       | 8             |          |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0         | 0                          | 80                  | 0                | 20                     | 0                      | 0                       | 0                          | 8                   | 44                         | 42                       | 9             |          |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 4             |          |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 4                 | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 1                        | 4             |          |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 9                 | 0         | 0                          | 67                  | 22               | 0                      | 11                     | 0                       | 0                          | 21                  | 75                         | 12                       | 8             |          |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 11                | 0         | 0                          | 64                  | 0                | 18                     | 9                      | 9                       | 0                          | 41                  | 56                         | 23                       | 9             |          |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 9                 | 0         | 0                          | 44                  | 44               | 11                     | 0                      | 0                       | 0                          | 15                  | 78                         | 17                       | 9             |          |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 10                | 0         | 0                          | 60                  | 20               | 20                     | 0                      | 0                       | 0                          | 16                  | 50                         | 31                       | 10            |          |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0         | 0                          | 80                  | 0                | 0                      | 0                      | 0                       | 20                         | 3893                | 80                         | 6                        | 5             |          |
|                      | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 60                         | 10                       | 5             |          |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0         | 0                          | 50                  | 50               | 0                      | 0                      | 0                       | 0                          | 15                  | 0                          | 0                        | 0             |          |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 14                       | 1             |          |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0         | 0                          | 33                  | 33               | 33                     | 0                      | 0                       | 0                          | 27                  | 100                        | 4                        | 3             |          |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 9                   | 75                         | 8                        | 4             |          |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0         | 0                          | 67                  | 0                | 33                     | 0                      | 0                       | 0                          | 16                  | 100                        | 3                        | 3             |          |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0         | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 6                   | 75                         | 12                       | 4             |          |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | A           | 7                 | 0         | 0                          | 43                  | 43               | 14                     | 0                      | 0                       | 0                          | 19                  | 71                         | 7                        | 7             |          |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0         | 0                          | 89                  | 0                | 11                     | 0                      | 0                       | 0                          | 11                  | 89                         | 4                        | 9             |          |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 12                | 0         | 0                          | 83                  | 8                | 0                      | 8                      | 0                       | 0                          | 8                   | 77                         | 20                       | 13            |          |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 15                | 0         | 0                          | 73                  | 20               | 0                      | 7                      | 0                       | 0                          | 15                  | 47                         | 32                       | 15            |          |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0         | 0                          | 33                  | 0                | 67                     | 0                      | 0                       | 0                          | 32                  | 100                        | 5                        | 3             |          |
|                      | GLASGOW           | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0         | 0                          | 50                  | 0                | 50                     | 0                      | 0                       | 0                          | 25                  | 100                        | 3                        | 4             |          |
|                      | LEEDS BRADFO      | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0         | 0                          | 75                  | 0                | 25                     | 0                      | 0                       | 0                          | 11                  | 100                        | 0                        | 3             |          |
|                      | LEEDS BRADFO      | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0         | 0                          | 80                  | 0                | 20                     | 0                      | 0                       | 0                          | 15                  | 100                        | 3                        | 5             |          |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | A           | 7                 | 0         | 0                          | 71                  | 14               | 14                     | 0                      | 0                       | 0                          | 8                   | 80                         | 14                       | 5             |          |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0         | 0                          | 56                  | 44               | 0                      | 0                      | 0                       | 0                          | 12                  | 67                         | 22                       | 6             |          |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | A           | 9                 | 0         | 0                          | 22                  | 22               | 56                     | 0                      | 0                       | 0                          | 30                  | 63                         | 33                       | 8             |          |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | D           | 10                | 0         | 0                          | 20                  | 50               | 30                     | 0                      | 0                       | 0                          | 25                  | 40                         | 28                       | 10            |          |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C                 | A           | 7                 | 0         | 0                          | 71                  | 29               | 0                      | 0                      | 0                       | 0                          | 10                  | 88                         | 3                        | 8             |          |
|                      | NEWCASTLE         | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 2                        | 9             |          |
|                      | STANSTED          | THOMSON AIRWAYS LTD      | C                 | A           | 7                 | 0         | 0                          | 86                  | 0                | 14                     | 0                      | 0                       | 0                          | 7                   | 100                        | 1                        | 6             |          |
|                      | STANSTED          | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0         | 0                          | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 5                   | 89                         | 6                        | 9             |          |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: R

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                | NUMBER OF FLIGHTS |             | PERCENTAGE OF FLIGHTS LATE |          |                        |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |           |
|--------------------------------------|-------------------|------------------------|-------------------|-------------|----------------------------|----------|------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                      |                   |                        | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED                    |          | Early<br>to 15<br>mins | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                      |                   |                        |                   |             | Actual<br>(7)              | Plan (8) |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
| RHODES                               |                   |                        |                   |             |                            |          |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
| <b>TOTAL RHODES</b>                  |                   |                        |                   |             | <b>447</b>                 | <b>0</b> | <b>5</b>               | <b>72</b>           | <b>15</b>        | <b>11</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>57</b>           | <b>74</b>                  | <b>14</b>                | <b>14</b> |
| RIGA                                 |                   |                        |                   |             |                            |          |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
|                                      | GATWICK           | AIR BALTIC             | S                 | A           | 44                         | 0        | 0                      | 73                  | 23               | 2                      | 0                      | 2                       | 0                          | 13                  | 100                        | 3                        | 40        |
|                                      | GATWICK           | AIR BALTIC             | S                 | D           | 44                         | 0        | 0                      | 77                  | 14               | 7                      | 0                      | 2                       | 0                          | 14                  | 90                         | 5                        | 40        |
|                                      | EAST MIDLAND      | RYANAIR                | S                 | A           | 13                         | 0        | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 93                         | 2                        | 14        |
|                                      | EAST MIDLAND      | RYANAIR                | S                 | D           | 13                         | 0        | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 93                         | 8                        | 14        |
|                                      | GLASGOW           | RYANAIR                | S                 | A           | 5                          | 0        | 0                      | 40                  | 60               | 0                      | 0                      | 0                       | 0                          | 17                  | 0                          | 0                        | 0         |
|                                      | GLASGOW           | RYANAIR                | S                 | D           | 5                          | 0        | 0                      | 60                  | 40               | 0                      | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |
|                                      | LEEDS BRADFO      | RYANAIR                | S                 | A           | 9                          | 0        | 0                      | 89                  | 0                | 11                     | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |
|                                      | LEEDS BRADFO      | RYANAIR                | S                 | D           | 9                          | 0        | 0                      | 78                  | 11               | 0                      | 11                     | 0                       | 0                          | 12                  | 0                          | 0                        | 0         |
|                                      | MANCHESTER        | RYANAIR                | S                 | A           | 13                         | 0        | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 78                         | 7                        | 9         |
|                                      | MANCHESTER        | RYANAIR                | S                 | D           | 13                         | 0        | 0                      | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 78                         | 7                        | 9         |
|                                      | STANSTED          | RYANAIR                | S                 | A           | 62                         | 0        | 0                      | 98                  | 0                | 2                      | 0                      | 0                       | 0                          | 3                   | 89                         | 7                        | 62        |
|                                      | STANSTED          | RYANAIR                | S                 | D           | 62                         | 0        | 0                      | 95                  | 3                | 2                      | 0                      | 0                       | 0                          | 5                   | 94                         | 5                        | 62        |
|                                      | DONCASTER S       | WIZZ AIR               | S                 | A           | 13                         | 0        | 0                      | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |
|                                      | DONCASTER S       | WIZZ AIR               | S                 | D           | 13                         | 0        | 0                      | 77                  | 23               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |
|                                      | LIVERPOOL (JO     | WIZZ AIR               | S                 | A           | 9                          | 0        | 0                      | 89                  | 11               | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0         |
|                                      | LIVERPOOL (JO     | WIZZ AIR               | S                 | D           | 9                          | 0        | 0                      | 67                  | 22               | 11                     | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |
|                                      | LUTON             | WIZZ AIR               | S                 | A           | 40                         | 0        | 0                      | 90                  | 8                | 0                      | 3                      | 0                       | 0                          | 7                   | 87                         | 6                        | 31        |
|                                      | LUTON             | WIZZ AIR               | S                 | D           | 40                         | 0        | 0                      | 60                  | 28               | 10                     | 0                      | 3                       | 0                          | 18                  | 52                         | 17                       | 31        |
| <b>TOTAL RIGA</b>                    |                   |                        |                   |             | <b>416</b>                 | <b>0</b> | <b>0</b>               | <b>85</b>           | <b>11</b>        | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>0</b>                   | <b>8</b>            | <b>86</b>                  | <b>7</b>                 | <b>7</b>  |
| RIO DE JANEIRO (GALEAO)              |                   |                        |                   |             |                            |          |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC    | S                 | A           | 31                         | 0        | 0                      | 87                  | 10               | 0                      | 3                      | 0                       | 0                          | 7                   | 87                         | 7                        | 31        |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC    | S                 | D           | 31                         | 0        | 0                      | 71                  | 13               | 10                     | 6                      | 0                       | 0                          | 18                  | 58                         | 17                       | 31        |
| <b>TOTAL RIO DE JANEIRO (GALEAO)</b> |                   |                        |                   |             | <b>62</b>                  | <b>0</b> | <b>0</b>               | <b>79</b>           | <b>11</b>        | <b>5</b>               | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>           | <b>73</b>                  | <b>12</b>                | <b>12</b> |
| RIYADH                               |                   |                        |                   |             |                            |          |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC    | S                 | A           | 31                         | 0        | 0                      | 65                  | 23               | 6                      | 3                      | 3                       | 0                          | 20                  | 90                         | 7                        | 29        |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC    | S                 | D           | 31                         | 0        | 0                      | 90                  | 3                | 6                      | 0                      | 0                       | 0                          | 7                   | 58                         | 111                      | 31        |
|                                      | HEATHROW          | SAUDI ARABIAN AIRLINES | S                 | A           | 31                         | 0        | 0                      | 35                  | 32               | 29                     | 3                      | 0                       | 0                          | 25                  | 81                         | 8                        | 31        |
|                                      | HEATHROW          | SAUDI ARABIAN AIRLINES | S                 | D           | 31                         | 0        | 0                      | 84                  | 10               | 3                      | 3                      | 0                       | 0                          | 10                  | 84                         | 7                        | 31        |
| <b>TOTAL RIYADH</b>                  |                   |                        |                   |             | <b>124</b>                 | <b>4</b> | <b>0</b>               | <b>69</b>           | <b>17</b>        | <b>11</b>              | <b>2</b>               | <b>1</b>                | <b>0</b>                   | <b>15</b>           | <b>78</b>                  | <b>34</b>                | <b>34</b> |
| RODEZ                                |                   |                        |                   |             |                            |          |                        |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: R

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                              |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                              |                   |                             |                   |             |                   | Plan (8)  |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| RODEZ                        | STANSTED          | RYANAIR                     | S                 | A           | 13                | 0         | 0        | 85                         | 0                   | 15               | 0                      | 0                      | 0                       | 9                          | 92                  | 34                         | 13                       |
|                              | STANSTED          | RYANAIR                     | S                 | D           | 13                | 0         | 0        | 85                         | 0                   | 15               | 0                      | 0                      | 0                       | 13                         | 100                 | 2                          | 13                       |
| <b>TOTAL RODEZ</b>           |                   |                             |                   |             | <b>26</b>         | <b>0</b>  | <b>0</b> | <b>85</b>                  | <b>0</b>            | <b>15</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>96</b>           | <b>18</b>                  | <b>18</b>                |
| ROME (CIAMPINO)              | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 6                 | 0         | 0        | 67                         | 0                   | 33               | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |
|                              | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 5                 | 0         | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
|                              | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 2                 | 0         | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                              | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 6                 | 1         | 1        | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |
|                              | EAST MIDLAND      | RYANAIR                     | S                 | A           | 13                | 0         | 0        | 69                         | 23                  | 8                | 0                      | 0                      | 0                       | 11                         | 84                  | 25                         | 19                       |
|                              | EAST MIDLAND      | RYANAIR                     | S                 | D           | 13                | 0         | 0        | 85                         | 15                  | 0                | 0                      | 0                      | 0                       | 7                          | 79                  | 9                          | 19                       |
|                              | EDINBURGH         | RYANAIR                     | S                 | A           | 18                | 0         | 0        | 78                         | 11                  | 6                | 0                      | 6                      | 0                       | 19                         | 92                  | 3                          | 12                       |
|                              | EDINBURGH         | RYANAIR                     | S                 | D           | 18                | 0         | 0        | 94                         | 6                   | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 4                          | 12                       |
|                              | MANCHESTER        | RYANAIR                     | S                 | A           | 31                | 0         | 0        | 71                         | 16                  | 6                | 3                      | 3                      | 0                       | 24                         | 97                  | 2                          | 31                       |
|                              | MANCHESTER        | RYANAIR                     | S                 | D           | 31                | 0         | 0        | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 5                          | 97                  | 6                          | 31                       |
|                              | STANSTED          | RYANAIR                     | S                 | A           | 124               | 0         | 0        | 81                         | 11                  | 6                | 2                      | 0                      | 0                       | 9                          | 84                  | 12                         | 129                      |
|                              | STANSTED          | RYANAIR                     | S                 | D           | 124               | 0         | 0        | 53                         | 28                  | 11               | 7                      | 0                      | 0                       | 20                         | 75                  | 10                         | 129                      |
| <b>TOTAL ROME (CIAMPINO)</b> |                   |                             |                   |             | <b>391</b>        | <b>5</b>  | <b>1</b> | <b>73</b>                  | <b>17</b>           | <b>7</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>84</b>           | <b>10</b>                  | <b>10</b>                |
| ROME (FIUMICINO)             | HEATHROW          | ALITALIA (CAI)              | S                 | A           | 93                | 0         | 1        | 63                         | 18                  | 8                | 11                     | 0                      | 0                       | 19                         | 86                  | 8                          | 93                       |
|                              | HEATHROW          | ALITALIA (CAI)              | S                 | D           | 93                | 0         | 1        | 70                         | 11                  | 9                | 11                     | 0                      | 0                       | 17                         | 81                  | 9                          | 93                       |
|                              | LONDON CITY       | ALITALIA (CAI)              | S                 | A           | 24                | 0         | 1        | 75                         | 25                  | 0                | 0                      | 0                      | 0                       | 11                         | 100                 | 1                          | 53                       |
|                              | LONDON CITY       | ALITALIA (CAI)              | S                 | D           | 24                | 0         | 1        | 54                         | 29                  | 13               | 4                      | 0                      | 0                       | 17                         | 96                  | 3                          | 53                       |
|                              | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 48                | 0         | 1        | 48                         | 31                  | 17               | 2                      | 2                      | 0                       | 22                         | 56                  | 18                         | 62                       |
|                              | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 48                | 0         | 2        | 69                         | 21                  | 6                | 4                      | 0                      | 0                       | 16                         | 73                  | 12                         | 62                       |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 200               | 0         | 1        | 34                         | 26                  | 22               | 18                     | 1                      | 0                       | 37                         | 68                  | 15                         | 220                      |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 200               | 0         | 0        | 71                         | 12                  | 9                | 9                      | 0                      | 0                       | 18                         | 78                  | 10                         | 220                      |
|                              | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 24                | 0         | 0        | 63                         | 13                  | 21               | 4                      | 0                      | 0                       | 19                         | 87                  | 10                         | 31                       |
|                              | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 25                | 0         | 0        | 68                         | 16                  | 12               | 4                      | 0                      | 0                       | 16                         | 87                  | 9                          | 31                       |
|                              | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 134               | 0         | 0        | 50                         | 19                  | 16               | 14                     | 0                      | 0                       | 28                         | 71                  | 14                         | 141                      |
|                              | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 134               | 0         | 0        | 45                         | 25                  | 19               | 10                     | 0                      | 0                       | 25                         | 67                  | 15                         | 141                      |
|                              | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 19                | 0         | 0        | 74                         | 0                   | 21               | 5                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |
|                              | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 14                | 0         | 0        | 14                         | 50                  | 7                | 21                     | 0                      | 7                       | 146                        | 0                   | 0                          | 0                        |
|                              | BELFAST INTER     | JET2.COM LTD                | S                 | A           | 8                 | 0         | 2        | 25                         | 38                  | 38               | 0                      | 0                      | 0                       | 24                         | 0                   | 0                          | 0                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: R

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE               | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |  |  |
|-------------------------------|-------------------|-----------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|--|
|                               |                   |                       |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |  |
|                               |                   |                       |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
| ROME (FIUMICINO)              |                   |                       |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                               | BELFAST INTER     | JET2.COM LTD          | S                 | D           | 8                 | 0        | 1         | 63                         | 13                  | 25               | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |  |
|                               | GLASGOW           | JET2.COM LTD          | S                 | A           | 7                 | 0        | 2         | 14                         | 43                  | 29               | 14                     | 0                      | 0                       | 33                         | 22                  | 45                         | 9                        |  |  |
|                               | GLASGOW           | JET2.COM LTD          | S                 | D           | 9                 | 0        | 1         | 78                         | 11                  | 11               | 0                      | 0                      | 0                       | 14                         | 89                  | 7                          | 9                        |  |  |
|                               | LEEDS BRADFO      | JET2.COM LTD          | S                 | A           | 12                | 0        | 1         | 67                         | 17                  | 8                | 8                      | 0                      | 0                       | 15                         | 41                  | 23                         | 17                       |  |  |
|                               | LEEDS BRADFO      | JET2.COM LTD          | S                 | D           | 12                | 0        | 1         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 89                  | 5                          | 18                       |  |  |
|                               | MANCHESTER        | JET2.COM LTD          | S                 | A           | 25                | 0        | 0         | 20                         | 32                  | 28               | 20                     | 0                      | 0                       | 36                         | 68                  | 25                         | 31                       |  |  |
|                               | MANCHESTER        | JET2.COM LTD          | S                 | D           | 25                | 0        | 0         | 80                         | 16                  | 0                | 4                      | 0                      | 0                       | 13                         | 77                  | 9                          | 31                       |  |  |
|                               | NEWCASTLE         | JET2.COM LTD          | S                 | A           | 7                 | 0        | 1         | 57                         | 0                   | 43               | 0                      | 0                      | 0                       | 20                         | 67                  | 9                          | 9                        |  |  |
|                               | NEWCASTLE         | JET2.COM LTD          | S                 | D           | 8                 | 0        | 1         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 89                  | 7                          | 9                        |  |  |
|                               | BIRMINGHAM        | MONARCH AIRLINES      | S                 | A           | 23                | 0        | 0         | 48                         | 22                  | 17               | 13                     | 0                      | 0                       | 28                         | 69                  | 21                         | 29                       |  |  |
|                               | BIRMINGHAM        | MONARCH AIRLINES      | S                 | D           | 23                | 0        | 0         | 87                         | 4                   | 9                | 0                      | 0                      | 0                       | 8                          | 76                  | 9                          | 29                       |  |  |
|                               | LUTON             | MONARCH AIRLINES      | S                 | A           | 19                | 0        | 1         | 53                         | 21                  | 21               | 5                      | 0                      | 0                       | 22                         | 77                  | 11                         | 13                       |  |  |
|                               | LUTON             | MONARCH AIRLINES      | S                 | D           | 20                | 0        | 0         | 70                         | 5                   | 15               | 10                     | 0                      | 0                       | 19                         | 62                  | 17                         | 13                       |  |  |
|                               | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | A           | 25                | 0        | 0         | 16                         | 16                  | 44               | 24                     | 0                      | 0                       | 46                         | 43                  | 16                         | 21                       |  |  |
|                               | GATWICK           | NORWEGIAN AIR SHUTTLE | S                 | D           | 25                | 0        | 0         | 48                         | 28                  | 12               | 12                     | 0                      | 0                       | 24                         | 95                  | 5                          | 21                       |  |  |
|                               | GATWICK           | VUELING AIRLINES      | S                 | A           | 42                | 0        | 1         | 52                         | 17                  | 21               | 10                     | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |  |  |
|                               | GATWICK           | VUELING AIRLINES      | S                 | D           | 42                | 0        | 1         | 55                         | 12                  | 26               | 7                      | 0                      | 0                       | 22                         | 0                   | 0                          | 0                        |  |  |
| <b>TOTAL ROME (FIUMICINO)</b> |                   |                       |                   |             | <b>1420</b>       | <b>1</b> | <b>21</b> | <b>55</b>                  | <b>19</b>           | <b>15</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>75</b>           | <b>12</b>                  | <b>12</b>                |  |  |
| ROSKILDE                      |                   |                       |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
| ROTTERDAM                     |                   |                       |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                               | LONDON CITY       | BA CITYFLYER LTD      | S                 | A           | 95                | 0        | 0         | 94                         | 4                   | 2                | 0                      | 0                      | 0                       | 3                          | 91                  | 6                          | 99                       |  |  |
|                               | LONDON CITY       | BA CITYFLYER LTD      | S                 | D           | 96                | 0        | 0         | 92                         | 7                   | 1                | 0                      | 0                      | 0                       | 3                          | 88                  | 5                          | 98                       |  |  |
|                               | JERSEY            | CITY JET              | S                 | A           | 5                 | 0        | 0         | 60                         | 20                  | 0                | 20                     | 0                      | 0                       | 35                         | 0                   | 22                         | 1                        |  |  |
|                               | JERSEY            | CITY JET              | S                 | D           | 5                 | 0        | 0         | 80                         | 0                   | 0                | 20                     | 0                      | 0                       | 27                         | 0                   | 19                         | 1                        |  |  |
|                               | LONDON CITY       | CITY JET              | S                 | A           | 108               | 0        | 0         | 82                         | 9                   | 6                | 2                      | 1                      | 0                       | 12                         | 95                  | 3                          | 112                      |  |  |
|                               | LONDON CITY       | CITY JET              | S                 | D           | 108               | 0        | 0         | 81                         | 9                   | 7                | 2                      | 0                      | 0                       | 9                          | 92                  | 5                          | 111                      |  |  |
| <b>TOTAL ROTTERDAM</b>        |                   |                       |                   |             | <b>417</b>        | <b>2</b> | <b>0</b>  | <b>87</b>                  | <b>8</b>            | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>           | <b>7</b>                   | <b>7</b>                 |  |  |
| RYGGE                         |                   |                       |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                               | EDINBURGH         | RYANAIR               | S                 | A           | 13                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 13                       |  |  |
|                               | EDINBURGH         | RYANAIR               | S                 | D           | 13                | 0        | 0         | 85                         | 15                  | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 3                          | 13                       |  |  |
|                               | MANCHESTER        | RYANAIR               | S                 | A           | 18                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 91                  | 2                          | 22                       |  |  |
|                               | MANCHESTER        | RYANAIR               | S                 | D           | 18                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 91                  | 5                          | 22                       |  |  |
|                               | STANSTED          | RYANAIR               | S                 | A           | 88                | 0        | 0         | 98                         | 1                   | 1                | 0                      | 0                      | 0                       | 2                          | 92                  | 9                          | 93                       |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | NUMBER OF FLIGHTS |             |               |          |               |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|----------------------|-------------------|---------|-------------------|-------------|---------------|----------|---------------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |         | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED     |           | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |         |                   |             | Actual<br>(7) | Plan (8) | Actual<br>(7) | Plan (8)  |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| RYGGE                | STANSTED          | RYANAIR | S                 | D           | 88            | 0        | 0             | 77        | 16                         | 6                   | 1                | 0                      | 0                      | 9                       | 90                         | 6                   | 93                         |                          |
| <b>TOTAL RYGGE</b>   |                   |         |                   |             | <b>238</b>    | <b>0</b> | <b>0</b>      | <b>90</b> | <b>7</b>                   | <b>3</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>92</b>                  | <b>6</b>            | <b>6</b>                   |                          |
| RZESZOW              | BRISTOL           | RYANAIR | S                 | A           | 9             | 0        | 0             | 67        | 22                         | 11                  | 0                | 0                      | 0                      | 10                      | 100                        | 1                   | 9                          |                          |
|                      | BRISTOL           | RYANAIR | S                 | D           | 9             | 0        | 0             | 78        | 11                         | 11                  | 0                | 0                      | 0                      | 10                      | 100                        | 5                   | 9                          |                          |
|                      | EAST MIDLAND      | RYANAIR | S                 | A           | 13            | 0        | 0             | 92        | 0                          | 0                   | 8                | 0                      | 0                      | 8                       | 85                         | 5                   | 13                         |                          |
|                      | EAST MIDLAND      | RYANAIR | S                 | D           | 13            | 0        | 0             | 77        | 15                         | 0                   | 8                | 0                      | 0                      | 12                      | 77                         | 12                  | 13                         |                          |
|                      | LUTON             | RYANAIR | S                 | A           | 13            | 0        | 0             | 62        | 15                         | 15                  | 8                | 0                      | 0                      | 19                      | 92                         | 1                   | 13                         |                          |
|                      | LUTON             | RYANAIR | S                 | D           | 13            | 0        | 0             | 46        | 31                         | 23                  | 0                | 0                      | 0                      | 17                      | 100                        | 3                   | 13                         |                          |
|                      | MANCHESTER        | RYANAIR | S                 | A           | 9             | 0        | 0             | 100       | 0                          | 0                   | 0                | 0                      | 0                      | 5                       | 100                        | 2                   | 8                          |                          |
|                      | MANCHESTER        | RYANAIR | S                 | D           | 9             | 0        | 0             | 100       | 0                          | 0                   | 0                | 0                      | 0                      | 1                       | 100                        | 4                   | 8                          |                          |
|                      | STANSTED          | RYANAIR | S                 | A           | 40            | 0        | 0             | 90        | 5                          | 3                   | 3                | 0                      | 0                      | 6                       | 87                         | 8                   | 31                         |                          |
|                      | STANSTED          | RYANAIR | S                 | D           | 40            | 0        | 0             | 85        | 10                         | 0                   | 5                | 0                      | 0                      | 8                       | 74                         | 9                   | 31                         |                          |
| <b>TOTAL RZESZOW</b> |                   |         |                   |             | <b>168</b>    | <b>0</b> | <b>0</b>      | <b>82</b> | <b>10</b>                  | <b>5</b>            | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>88</b>                  | <b>6</b>            | <b>6</b>                   |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                        |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                        |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| SALAMANCA              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL SALAMANCA</b> |                   |                             |                |          | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| SALONIKA               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 19                | 0        | 0         | 84                         | 5             | 5             | 5                | 0                | 0                 | 15                   | 61            | 76                   | 18                 |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 19                | 0        | 0         | 79                         | 16            | 0             | 5                | 0                | 0                 | 15                   | 61            | 75                   | 18                 |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0         | 77                         | 10            | 10            | 0                | 3                | 0                 | 17                   | 93            | 5                    | 27                 |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0         | 77                         | 16            | 3             | 0                | 3                | 0                 | 15                   | 85            | 5                    | 27                 |
|                        | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0        | 0         | 69                         | 23            | 0             | 8                | 0                | 0                 | 15                   | 82            | 6                    | 11                 |
|                        | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0         | 77                         | 15            | 0             | 8                | 0                | 0                 | 11                   | 73            | 7                    | 11                 |
|                        | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0         | 94                         | 3             | 0             | 3                | 0                | 0                 | 10                   | 94            | 2                    | 31                 |
|                        | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0         | 81                         | 16            | 3             | 0                | 0                | 0                 | 9                    | 87            | 10                   | 31                 |
|                        | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0        | 0         | 67                         | 0             | 33            | 0                | 0                | 0                 | 12                   | 100           | 0                    | 3                  |
|                        | EAST MIDLAND      | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 15                   | 75            | 11                   | 4                  |
|                        | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 100           | 0                    | 3                  |
|                        | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 2                    | 4                  |
| <b>TOTAL SALONIKA</b>  |                   |                             |                |          | <b>204</b>        | <b>3</b> | <b>0</b>  | <b>80</b>                  | <b>13</b>     | <b>3</b>      | <b>2</b>         | <b>1</b>         | <b>0</b>          | <b>13</b>            | <b>83</b>     | <b>19</b>            | <b>19</b>          |
| SALZBURG               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | GLASGOW           | BA CITYFLYER LTD            | C              | D        | 2                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 30                   | 0             | 0                    | 0                  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 23                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 6                    | 82            | 7                    | 22                 |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 23                | 0        | 0         | 83                         | 9             | 9             | 0                | 0                | 0                 | 10                   | 82            | 8                    | 22                 |
|                        | BIRMINGHAM        | FLYBE LTD                   | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 0             | 29                   | 2                  |
|                        | STANSTED          | RYANAIR                     | S              | A        | 23                | 0        | 0         | 74                         | 13            | 4             | 9                | 0                | 0                 | 16                   | 95            | 5                    | 22                 |
|                        | STANSTED          | RYANAIR                     | S              | D        | 23                | 0        | 0         | 74                         | 17            | 0             | 9                | 0                | 0                 | 15                   | 100           | 4                    | 22                 |
|                        | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 100           | 9                    | 2                  |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 1                    | 3                  |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 14                   | 75            | 11                   | 4                  |
| <b>TOTAL SALZBURG</b>  |                   |                             |                |          | <b>108</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>14</b>     | <b>4</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>86</b>     | <b>7</b>             | <b>7</b>           |
| SAMOS                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 2                  |
|                        | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 2                  |
|                        | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 11                   | 60            | 16                   | 5                  |
| <b>TOTAL SAMOS</b>     |                   |                             |                |          | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>14</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>3</b>             | <b>77</b>     | <b>8</b>             | <b>8</b>           |
| SAN DIEGO              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE        | CHARTER/<br>SCHED           | ARR/<br>DEP | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |
|-------------------------------|-------------------|----------------|-----------------------------|-------------|-------------------|------------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                               |                   |                |                             |             | MATCHED           |            | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                               |                   |                |                             |             | Actual<br>(7)     | Plan (8)   |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |           |
| SAN DIEGO                     |                   | HEATHROW       | BRITISH AIRWAYS PLC         | S           | A                 | 31         | 0         | 0                          | 77                  | 10               | 10                     | 3                      | 0                       | 0                          | 13                  | 48                         | 22                       | 31        |
|                               |                   | HEATHROW       | BRITISH AIRWAYS PLC         | S           | D                 | 31         | 0         | 0                          | 65                  | 23               | 10                     | 3                      | 0                       | 0                          | 17                  | 71                         | 12                       | 31        |
| <b>TOTAL SAN DIEGO</b>        |                   |                |                             |             |                   | <b>62</b>  | <b>1</b>  | <b>0</b>                   | <b>71</b>           | <b>16</b>        | <b>10</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>60</b>                  | <b>17</b>                | <b>17</b> |
| SAN FRANCISCO                 |                   | HEATHROW       | BRITISH AIRWAYS PLC         | S           | A                 | 62         | 0         | 0                          | 73                  | 19               | 6                      | 2                      | 0                       | 0                          | 11                  | 74                         | 23                       | 62        |
|                               |                   | HEATHROW       | BRITISH AIRWAYS PLC         | S           | D                 | 62         | 0         | 0                          | 63                  | 13               | 16                     | 8                      | 0                       | 0                          | 18                  | 73                         | 17                       | 62        |
|                               |                   | HEATHROW       | UNITED AIRLINES             | S           | A                 | 61         | 0         | 0                          | 84                  | 10               | 7                      | 0                      | 0                       | 0                          | 5                   | 89                         | 11                       | 61        |
|                               |                   | HEATHROW       | UNITED AIRLINES             | S           | D                 | 61         | 0         | 0                          | 92                  | 5                | 2                      | 2                      | 0                       | 0                          | 5                   | 85                         | 9                        | 62        |
|                               |                   | HEATHROW       | VIRGIN ATLANTIC AIRWAYS LTD | S           | A                 | 53         | 0         | 0                          | 96                  | 2                | 2                      | 0                      | 0                       | 0                          | 1                   | 81                         | 17                       | 31        |
|                               |                   | HEATHROW       | VIRGIN ATLANTIC AIRWAYS LTD | S           | D                 | 53         | 0         | 0                          | 81                  | 15               | 0                      | 4                      | 0                       | 0                          | 9                   | 77                         | 18                       | 31        |
| <b>TOTAL SAN FRANCISCO</b>    |                   |                |                             |             |                   | <b>352</b> | <b>0</b>  | <b>0</b>                   | <b>81</b>           | <b>11</b>        | <b>6</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>            | <b>80</b>                  | <b>15</b>                | <b>15</b> |
| SANDEFJORD(TORP)              |                   | GATWICK        | NORWEGIAN AIR SHUTTLE       | S           | A                 | 12         | 0         | 0                          | 67                  | 8                | 8                      | 17                     | 0                       | 0                          | 28                  | 100                        | 4                        | 17        |
|                               |                   | GATWICK        | NORWEGIAN AIR SHUTTLE       | S           | D                 | 12         | 0         | 0                          | 83                  | 0                | 8                      | 8                      | 0                       | 0                          | 15                  | 100                        | 1                        | 17        |
|                               |                   | LIVERPOOL (JO) | RYANAIR                     | S           | A                 | 13         | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 92                         | 3                        | 13        |
|                               |                   | LIVERPOOL (JO) | RYANAIR                     | S           | D                 | 13         | 0         | 0                          | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 5                   | 92                         | 4                        | 13        |
|                               |                   | STANSTED       | RYANAIR                     | S           | A                 | 22         | 0         | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 5                   | 84                         | 7                        | 31        |
|                               |                   | STANSTED       | RYANAIR                     | S           | D                 | 22         | 0         | 0                          | 82                  | 18               | 0                      | 0                      | 0                       | 0                          | 8                   | 84                         | 6                        | 31        |
| <b>TOTAL SANDEFJORD(TORP)</b> |                   |                |                             |             |                   | <b>94</b>  | <b>0</b>  | <b>0</b>                   | <b>85</b>           | <b>10</b>        | <b>2</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>90</b>                  | <b>5</b>                 | <b>5</b>  |
| SANFORD                       |                   | BIRMINGHAM     | THOMSON AIRWAYS LTD         | C           | A                 | 5          | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 25                         | 29                       | 4         |
|                               |                   | BIRMINGHAM     | THOMSON AIRWAYS LTD         | C           | D                 | 4          | 0         | 0                          | 50                  | 25               | 25                     | 0                      | 0                       | 0                          | 23                  | 0                          | 42                       | 4         |
|                               |                   | EAST MIDLAND   | THOMSON AIRWAYS LTD         | C           | A                 | 2          | 0         | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 10                  | 25                         | 23                       | 4         |
|                               |                   | EAST MIDLAND   | THOMSON AIRWAYS LTD         | C           | D                 | 5          | 0         | 0                          | 60                  | 40               | 0                      | 0                      | 0                       | 0                          | 14                  | 60                         | 13                       | 5         |
|                               |                   | GATWICK        | THOMSON AIRWAYS LTD         | C           | A                 | 13         | 0         | 0                          | 54                  | 23               | 0                      | 23                     | 0                       | 0                          | 33                  | 36                         | 175                      | 11        |
|                               |                   | GATWICK        | THOMSON AIRWAYS LTD         | C           | D                 | 14         | 0         | 0                          | 50                  | 14               | 29                     | 7                      | 0                       | 0                          | 29                  | 56                         | 14                       | 9         |
|                               |                   | GLASGOW        | THOMSON AIRWAYS LTD         | C           | A                 | 3          | 0         | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 11                  | 33                         | 22                       | 3         |
|                               |                   | GLASGOW        | THOMSON AIRWAYS LTD         | C           | D                 | 4          | 0         | 0                          | 0                   | 75               | 25                     | 0                      | 0                       | 0                          | 23                  | 20                         | 60                       | 5         |
|                               |                   | MANCHESTER     | THOMSON AIRWAYS LTD         | C           | A                 | 15         | 0         | 0                          | 53                  | 27               | 7                      | 13                     | 0                       | 0                          | 23                  | 79                         | 36                       | 14        |
|                               |                   | MANCHESTER     | THOMSON AIRWAYS LTD         | C           | D                 | 14         | 0         | 0                          | 50                  | 36               | 0                      | 14                     | 0                       | 0                          | 28                  | 43                         | 76                       | 14        |
|                               |                   | NEWCASTLE      | THOMSON AIRWAYS LTD         | C           | A                 | 5          | 0         | 0                          | 60                  | 40               | 0                      | 0                      | 0                       | 0                          | 8                   | 40                         | 17                       | 5         |
|                               |                   | NEWCASTLE      | THOMSON AIRWAYS LTD         | C           | D                 | 4          | 0         | 0                          | 25                  | 25               | 50                     | 0                      | 0                       | 0                          | 31                  | 75                         | 11                       | 4         |
| <b>TOTAL SANFORD</b>          |                   |                |                             |             |                   | <b>88</b>  | <b>0</b>  | <b>0</b>                   | <b>53</b>           | <b>27</b>        | <b>10</b>              | <b>9</b>               | <b>0</b>                | <b>0</b>                   | <b>23</b>           | <b>43</b>                  | <b>55</b>                | <b>55</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        | MAY 2014                |                            |                     |                            |                          |  |
|---|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|   |                   |                             |                   |             | MATCHED           |          |                        | Plan (8)                   | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|   |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                        |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| SANTA CRUZ DE LA PALMA                      |                   |                             |                   |             |                   |          |                        |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0                      | 75                         | 0                   | 0                | 25                     | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |  |
|   | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                      | 50                         | 25                  | 25               | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |  |
|   | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0                      | 25                         | 75                  | 0                | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |  |
|   | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0                      | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL SANTA CRUZ DE LA PALMA</b>         |                   |                             |                   |             | <b>16</b>         | <b>0</b> | <b>0</b>               | <b>63</b>                  | <b>25</b>           | <b>6</b>         | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>90</b>           | <b>3</b>                   | <b>3</b>                 |  |
| SANTANDER                                   |                   |                             |                   |             |                   |          |                        |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | EDINBURGH         | RYANAIR                     | S                 | A           | 9                 | 0        | 0                      | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 8                          | 89                  | 10                         | 9                        |  |
|   | EDINBURGH         | RYANAIR                     | S                 | D           | 9                 | 0        | 0                      | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 11                         | 78                  | 19                         | 9                        |  |
|   | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0        | 0                      | 84                         | 10                  | 3                | 3                      | 0                      | 0                       | 10                         | 94                  | 7                          | 31                       |  |
|   | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 1                      | 77                         | 19                  | 0                | 3                      | 0                      | 0                       | 13                         | 90                  | 8                          | 31                       |  |
| <b>TOTAL SANTANDER</b>                      |                   |                             |                   |             | <b>80</b>         | <b>0</b> | <b>1</b>               | <b>79</b>                  | <b>18</b>           | <b>1</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>90</b>           | <b>9</b>                   | <b>9</b>                 |  |
| SANTIAGO DE COMPOSTELA                      |                   |                             |                   |             |                   |          |                        |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 13                | 0        | 0                      | 85                         | 8                   | 8                | 0                      | 0                      | 0                       | 9                          | 64                  | 16                         | 14                       |  |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0        | 0                      | 85                         | 8                   | 8                | 0                      | 0                      | 0                       | 10                         | 79                  | 11                         | 14                       |  |
|   | STANSTED          | RYANAIR                     | S                 | A           | 22                | 0        | 0                      | 86                         | 14                  | 0                | 0                      | 0                      | 0                       | 7                          | 95                  | 3                          | 22                       |  |
|   | STANSTED          | RYANAIR                     | S                 | D           | 22                | 0        | 0                      | 91                         | 9                   | 0                | 0                      | 0                      | 0                       | 6                          | 82                  | 7                          | 22                       |  |
| <b>TOTAL SANTIAGO DE COMPOSTELA (SPAIN)</b> |                   |                             |                   |             | <b>70</b>         | <b>0</b> | <b>0</b>               | <b>87</b>                  | <b>10</b>           | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>82</b>           | <b>8</b>                   | <b>8</b>                 |  |
| SAO PAULO (GUARULHOS)                       |                   |                             |                   |             |                   |          |                        |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 44                | 0        | 0                      | 82                         | 14                  | 0                | 5                      | 0                      | 0                       | 8                          | 97                  | 2                          | 31                       |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 45                | 0        | 0                      | 82                         | 16                  | 2                | 0                      | 0                      | 0                       | 7                          | 71                  | 20                         | 31                       |  |
|   | HEATHROW          | TAM LINHAS AEREAS           | S                 | A           | 31                | 0        | 0                      | 94                         | 3                   | 0                | 3                      | 0                      | 0                       | 5                          | 48                  | 32                         | 31                       |  |
|   | HEATHROW          | TAM LINHAS AEREAS           | S                 | D           | 31                | 0        | 0                      | 97                         | 3                   | 0                | 0                      | 0                      | 0                       | 1                          | 84                  | 5                          | 31                       |  |
| <b>TOTAL SAO PAULO (GUARULHOS)</b>          |                   |                             |                   |             | <b>151</b>        | <b>0</b> | <b>0</b>               | <b>87</b>                  | <b>10</b>           | <b>1</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>75</b>           | <b>15</b>                  | <b>15</b>                |  |
| SCOTTSDALE                                  |                   |                             |                   |             |                   |          |                        |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| SEATTLE (TACOMA)                            |                   |                             |                   |             |                   |          |                        |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 50                | 0        | 0                      | 90                         | 10                  | 0                | 0                      | 0                      | 0                       | 4                          | 88                  | 8                          | 49                       |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 50                | 0        | 0                      | 76                         | 20                  | 4                | 0                      | 0                      | 0                       | 9                          | 78                  | 14                         | 50                       |  |
|   | HEATHROW          | DELTA AIRLINES              | S                 | A           | 31                | 0        | 0                      | 81                         | 10                  | 3                | 6                      | 0                      | 0                       | 12                         | 61                  | 25                         | 31                       |  |
|   | HEATHROW          | DELTA AIRLINES              | S                 | D           | 31                | 0        | 0                      | 94                         | 0                   | 3                | 3                      | 0                      | 0                       | 6                          | 81                  | 11                         | 31                       |  |
| <b>TOTAL SEATTLE (TACOMA)</b>               |                   |                             |                   |             | <b>162</b>        | <b>0</b> | <b>0</b>               | <b>85</b>                  | <b>11</b>           | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>78</b>           | <b>14</b>                  | <b>14</b>                |  |
| SEOUL (INCHEON)                             |                   |                             |                   |             |                   |          |                        |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | HEATHROW          | ASIANA AIRLINES             | S                 | A           | 31                | 0        | 0                      | 55                         | 26                  | 10               | 10                     | 0                      | 0                       | 23                         | 71                  | 14                         | 31                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |  |
|---------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|
|                                 |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                        | 16 to<br>30<br>mins        | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |  |
|                                 |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
| SEOUL (INCHEON)                 |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                 | HEATHROW          | ASIANA AIRLINES             | S                 | D           | 31                | 0        | 0                      | 90                         | 6                | 3                      | 0                      | 0                       | 0                          | 5                   | 90                         | 6                        | 31        |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0                      | 90                         | 3                | 6                      | 0                      | 0                       | 0                          | 6                   | 71                         | 21                       | 31        |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0                      | 81                         | 10               | 3                      | 6                      | 0                       | 0                          | 13                  | 77                         | 22                       | 31        |  |
|                                 | HEATHROW          | KOREAN AIR                  | S                 | A           | 31                | 0        | 0                      | 97                         | 3                | 0                      | 0                      | 0                       | 0                          | 3                   | 97                         | 2                        | 31        |  |
|                                 | HEATHROW          | KOREAN AIR                  | S                 | D           | 31                | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 97                         | 4                        | 31        |  |
| <b>TOTAL SEOUL (INCHEON)</b>    |                   |                             |                   |             | <b>186</b>        | <b>0</b> | <b>0</b>               | <b>85</b>                  | <b>8</b>         | <b>4</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>            | <b>84</b>                  | <b>11</b>                | <b>11</b> |  |
| SEVILLE                         |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                 | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 23                | 0        | 0                      | 96                         | 0                | 4                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |  |
|                                 | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 23                | 0        | 0                      | 65                         | 35               | 0                      | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         |  |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 25                | 0        | 0                      | 92                         | 4                | 4                      | 0                      | 0                       | 0                          | 5                   | 89                         | 12                       | 27        |  |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 25                | 0        | 0                      | 88                         | 12               | 0                      | 0                      | 0                       | 0                          | 5                   | 89                         | 9                        | 27        |  |
|                                 | GATWICK           | RYANAIR                     | S                 | A           | 13                | 0        | 0                      | 77                         | 15               | 8                      | 0                      | 0                       | 0                          | 9                   | 93                         | 8                        | 14        |  |
|                                 | GATWICK           | RYANAIR                     | S                 | D           | 13                | 0        | 0                      | 69                         | 23               | 0                      | 8                      | 0                       | 0                          | 13                  | 50                         | 21                       | 14        |  |
|                                 | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0        | 0                      | 87                         | 0                | 10                     | 3                      | 0                       | 0                          | 12                  | 90                         | 5                        | 31        |  |
|                                 | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 0                      | 90                         | 0                | 6                      | 3                      | 0                       | 0                          | 8                   | 68                         | 13                       | 31        |  |
| <b>TOTAL SEVILLE</b>            |                   |                             |                   |             | <b>184</b>        | <b>0</b> | <b>0</b>               | <b>85</b>                  | <b>9</b>         | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>            | <b>81</b>                  | <b>11</b>                | <b>11</b> |  |
| SHANGHAI (PU DONG)              |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0                      | 48                         | 29               | 13                     | 6                      | 3                       | 0                          | 25                  | 35                         | 38                       | 31        |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0                      | 74                         | 19               | 3                      | 3                      | 0                       | 0                          | 12                  | 74                         | 20                       | 31        |  |
|                                 | HEATHROW          | CHINA EASTERN AIRLINES      | S                 | A           | 31                | 0        | 0                      | 65                         | 13               | 10                     | 13                     | 0                       | 0                          | 21                  | 68                         | 12                       | 19        |  |
|                                 | HEATHROW          | CHINA EASTERN AIRLINES      | S                 | D           | 31                | 0        | 0                      | 84                         | 6                | 3                      | 6                      | 0                       | 0                          | 9                   | 89                         | 3                        | 19        |  |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 30                | 0        | 1                      | 50                         | 17               | 20                     | 7                      | 7                       | 0                          | 32                  | 42                         | 22                       | 31        |  |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 30                | 0        | 1                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 87                         | 4                        | 31        |  |
| <b>TOTAL SHANGHAI (PU DONG)</b> |                   |                             |                   |             | <b>184</b>        | <b>0</b> | <b>2</b>               | <b>70</b>                  | <b>14</b>        | <b>8</b>               | <b>6</b>               | <b>2</b>                | <b>0</b>                   | <b>17</b>           | <b>64</b>                  | <b>18</b>                | <b>18</b> |  |
| SHANNON                         |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                 | HEATHROW          | AER LINGUS                  | S                 | A           | 93                | 0        | 0                      | 80                         | 8                | 5                      | 8                      | 0                       | 0                          | 11                  | 80                         | 9                        | 89        |  |
|                                 | HEATHROW          | AER LINGUS                  | S                 | D           | 93                | 0        | 0                      | 82                         | 6                | 8                      | 4                      | 0                       | 0                          | 8                   | 78                         | 9                        | 89        |  |
|                                 | GATWICK           | RYANAIR                     | S                 | A           | 31                | 0        | 0                      | 90                         | 6                | 3                      | 0                      | 0                       | 0                          | 4                   | 81                         | 7                        | 31        |  |
|                                 | GATWICK           | RYANAIR                     | S                 | D           | 31                | 0        | 0                      | 84                         | 6                | 10                     | 0                      | 0                       | 0                          | 7                   | 74                         | 12                       | 31        |  |
|                                 | MANCHESTER        | RYANAIR                     | S                 | A           | 31                | 0        | 0                      | 71                         | 29               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |  |
|                                 | MANCHESTER        | RYANAIR                     | S                 | D           | 31                | 0        | 0                      | 87                         | 10               | 3                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |  |
|                                 | STANSTED          | RYANAIR                     | S                 | A           | 72                | 0        | 0                      | 88                         | 11               | 1                      | 0                      | 0                       | 0                          | 4                   | 75                         | 11                       | 71        |  |
|                                 | STANSTED          | RYANAIR                     | S                 | D           | 72                | 0        | 0                      | 85                         | 13               | 3                      | 0                      | 0                       | 0                          | 6                   | 66                         | 12                       | 71        |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |             |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|--------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                          |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED   |          | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                          |                   |                             |                   |             |                   | Plan<br>(8) |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| SHANNON                  |                   |                             |                   |             |                   |             |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL SHANNON</b>     |                   |                             |                   |             | <b>456</b>        | <b>5</b>    | <b>0</b> | <b>83</b>                  | <b>10</b>           | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>82</b>           | <b>8</b>                   | <b>8</b>                 |  |
| SHARM EL SHEIKH (OPHIRA) |                   |                             |                   |             |                   |             |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 15                | 0           | 0        | 87                         | 13                  | 0                | 0                      | 0                      | 0                       | 6                          | 79                  | 14                         | 14                       |  |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 15                | 0           | 0        | 60                         | 33                  | 7                | 0                      | 0                      | 0                       | 14                         | 86                  | 18                         | 14                       |  |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 26                | 0           | 0        | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 4                          | 85                  | 14                         | 27                       |  |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 26                | 0           | 0        | 92                         | 4                   | 4                | 0                      | 0                      | 0                       | 7                          | 89                  | 12                         | 27                       |  |
|                          | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0           | 0        | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 7                          | 88                  | 3                          | 8                        |  |
|                          | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0           | 0        | 78                         | 22                  | 0                | 0                      | 0                      | 0                       | 9                          | 89                  | 6                          | 9                        |  |
|                          | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0           | 0        | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 8                          | 78                  | 24                         | 9                        |  |
|                          | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0           | 0        | 89                         | 0                   | 0                | 11                     | 0                      | 0                       | 10                         | 89                  | 23                         | 9                        |  |
|                          | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 17                | 0           | 0        | 82                         | 12                  | 6                | 0                      | 0                      | 0                       | 5                          | 85                  | 12                         | 13                       |  |
|                          | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 17                | 0           | 0        | 88                         | 0                   | 6                | 6                      | 0                      | 0                       | 8                          | 79                  | 23                         | 14                       |  |
|                          | GATWICK           | MONARCH AIRLINES            | S                 | A           | 35                | 0           | 0        | 54                         | 26                  | 20               | 0                      | 0                      | 0                       | 16                         | 56                  | 27                         | 27                       |  |
|                          | GATWICK           | MONARCH AIRLINES            | S                 | D           | 36                | 0           | 0        | 75                         | 19                  | 6                | 0                      | 0                      | 0                       | 10                         | 64                  | 21                         | 28                       |  |
|                          | LUTON             | MONARCH AIRLINES            | S                 | A           | 10                | 0           | 0        | 50                         | 20                  | 20               | 10                     | 0                      | 0                       | 26                         | 33                  | 61                         | 9                        |  |
|                          | LUTON             | MONARCH AIRLINES            | S                 | D           | 9                 | 0           | 0        | 56                         | 0                   | 33               | 11                     | 0                      | 0                       | 29                         | 40                  | 58                         | 10                       |  |
|                          | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 25                | 0           | 0        | 68                         | 20                  | 12               | 0                      | 0                      | 0                       | 12                         | 64                  | 23                         | 22                       |  |
|                          | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 25                | 0           | 0        | 80                         | 16                  | 4                | 0                      | 0                      | 0                       | 8                          | 54                  | 28                         | 24                       |  |
|                          | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | A           | 9                 | 0           | 0        | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 4                          | 75                  | 8                          | 4                        |  |
|                          | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C                 | D           | 9                 | 0           | 0        | 67                         | 22                  | 0                | 11                     | 0                      | 0                       | 15                         | 50                  | 23                         | 4                        |  |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | A           | 8                 | 0           | 0        | 75                         | 13                  | 0                | 13                     | 0                      | 0                       | 21                         | 90                  | 6                          | 10                       |  |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD    | C                 | D           | 8                 | 0           | 0        | 63                         | 13                  | 0                | 25                     | 0                      | 0                       | 35                         | 67                  | 11                         | 9                        |  |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 12                | 0           | 0        | 58                         | 8                   | 8                | 17                     | 8                      | 0                       | 45                         | 100                 | 1                          | 5                        |  |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 13                | 0           | 0        | 38                         | 8                   | 31               | 15                     | 8                      | 0                       | 58                         | 80                  | 6                          | 5                        |  |
|                          | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C                 | A           | 4                 | 0           | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 2                          | 5                        |  |
|                          | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C                 | D           | 4                 | 0           | 0        | 25                         | 75                  | 0                | 0                      | 0                      | 0                       | 18                         | 100                 | 9                          | 4                        |  |
|                          | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | A           | 8                 | 0           | 0        | 50                         | 13                  | 25               | 13                     | 0                      | 0                       | 20                         | 33                  | 19                         | 9                        |  |
|                          | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | D           | 9                 | 0           | 0        | 78                         | 11                  | 0                | 11                     | 0                      | 0                       | 21                         | 67                  | 14                         | 9                        |  |
|                          | BRISTOL           | THOMSON AIRWAYS LTD         | C                 | A           | 8                 | 0           | 0        | 63                         | 25                  | 13               | 0                      | 0                      | 0                       | 13                         | 60                  | 12                         | 5                        |  |
|                          | BRISTOL           | THOMSON AIRWAYS LTD         | C                 | D           | 9                 | 0           | 0        | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 11                         | 75                  | 8                          | 4                        |  |
|                          | CARDIFF WALE      | THOMSON AIRWAYS LTD         | C                 | A           | 5                 | 0           | 0        | 80                         | 0                   | 20               | 0                      | 0                      | 0                       | 10                         | 25                  | 19                         | 4                        |  |
|                          | CARDIFF WALE      | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0           | 0        | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 8                          | 5                        |  |
|                          | DONCASTER S       | THOMSON AIRWAYS LTD         | C                 | A           | 5                 | 0           | 0        | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 11                         | 80                  | 29                         | 5                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        |                         |                            | MAY 2014            |                            |                          |           |           |
|---------------------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                                       |                   |                     |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                                       |                   |                     |                   |             |                   |          |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| SHARM EL SHEIKH (OPHIRA)              |                   |                     |                   |             |                   |          |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | DONCASTER S       | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 75                  | 0                   | 25                     | 0                      | 0                       | 0                          | 12                  | 80                         | 29                       | 5         |           |
|                                       | EAST MIDLAND      | THOMSON AIRWAYS LTD | C                 | A           | 8                 | 0        | 0                          | 38                  | 50                  | 13                     | 0                      | 0                       | 0                          | 18                  | 22                         | 32                       | 9         |           |
|                                       | EAST MIDLAND      | THOMSON AIRWAYS LTD | C                 | D           | 9                 | 0        | 0                          | 89                  | 11                  | 0                      | 0                      | 0                       | 8                          | 78                  | 19                         | 9                        |           |           |
|                                       | EDINBURGH         | THOMSON AIRWAYS LTD | C                 | A           | 5                 | 0        | 0                          | 20                  | 20                  | 60                     | 0                      | 0                       | 0                          | 29                  | 0                          | 31                       | 4         |           |
|                                       | EDINBURGH         | THOMSON AIRWAYS LTD | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                   | 0                      | 0                      | 0                       | 12                         | 40                  | 35                         | 5                        |           |           |
|                                       | EXETER            | THOMSON AIRWAYS LTD | C                 | A           | 5                 | 0        | 0                          | 80                  | 20                  | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |           |           |
|                                       | EXETER            | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                   | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |           |
|                                       | GATWICK           | THOMSON AIRWAYS LTD | C                 | A           | 30                | 0        | 0                          | 33                  | 37                  | 27                     | 0                      | 3                       | 0                          | 27                  | 63                         | 15                       | 30        |           |
|                                       | GATWICK           | THOMSON AIRWAYS LTD | C                 | D           | 31                | 0        | 0                          | 58                  | 10                  | 19                     | 10                     | 3                       | 0                          | 30                  | 77                         | 10                       | 31        |           |
|                                       | GLASGOW           | THOMSON AIRWAYS LTD | C                 | A           | 5                 | 0        | 0                          | 20                  | 40                  | 40                     | 0                      | 0                       | 0                          | 23                  | 0                          | 45                       | 4         |           |
|                                       | GLASGOW           | THOMSON AIRWAYS LTD | C                 | D           | 5                 | 0        | 0                          | 60                  | 40                  | 0                      | 0                      | 0                       | 10                         | 75                  | 13                         | 4                        |           |           |
|                                       | LUTON             | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 25                  | 25                  | 25                     | 25                     | 0                       | 0                          | 34                  | 40                         | 64                       | 5         |           |
|                                       | LUTON             | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 25                  | 25                  | 25                     | 25                     | 0                       | 0                          | 36                  | 80                         | 41                       | 5         |           |
|                                       | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | A           | 22                | 0        | 0                          | 45                  | 32                  | 18                     | 5                      | 0                       | 0                          | 20                  | 55                         | 26                       | 22        |           |
|                                       | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | D           | 23                | 0        | 0                          | 48                  | 35                  | 13                     | 4                      | 0                       | 0                          | 18                  | 74                         | 20                       | 23        |           |
|                                       | NEWCASTLE         | THOMSON AIRWAYS LTD | C                 | A           | 9                 | 0        | 0                          | 33                  | 56                  | 11                     | 0                      | 0                       | 0                          | 19                  | 89                         | 5                        | 9         |           |
|                                       | NEWCASTLE         | THOMSON AIRWAYS LTD | C                 | D           | 9                 | 0        | 0                          | 67                  | 22                  | 11                     | 0                      | 0                       | 0                          | 15                  | 78                         | 11                       | 9         |           |
|                                       | STANSTED          | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 25                  | 50                  | 25                     | 0                      | 0                       | 0                          | 26                  | 33                         | 33                       | 3         |           |
|                                       | STANSTED          | THOMSON AIRWAYS LTD | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                   | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 6                        | 4         |           |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                   |                     |                   |             | <b>600</b>        | <b>0</b> | <b>0</b>                   | <b>66</b>           | <b>19</b>           | <b>11</b>              | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>16</b>           | <b>69</b>                  | <b>20</b>                | <b>20</b> |           |
| SIBIU                                 |                   |                     |                   |             |                   |          |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | LUTON             | WIZZ AIR            | S                 | A           | 9                 | 0        | 0                          | 44                  | 44                  | 11                     | 0                      | 0                       | 0                          | 15                  | 0                          | 0                        | 0         |           |
|                                       | LUTON             | WIZZ AIR            | S                 | D           | 9                 | 0        | 0                          | 22                  | 33                  | 44                     | 0                      | 0                       | 0                          | 29                  | 0                          | 0                        | 0         |           |
| <b>TOTAL SIBIU</b>                    |                   |                     |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>                   | <b>33</b>           | <b>39</b>           | <b>28</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>22</b>           | <b>0</b>                   | <b>0</b>                 | <b>0</b>  |           |
| SINGAPORE                             |                   |                     |                   |             |                   |          |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 31                | 0        | 0                          | 68                  | 19                  | 13                     | 0                      | 0                       | 0                          | 11                  | 87                         | 10                       | 31        |           |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 32                | 0        | 0                          | 81                  | 6                   | 6                      | 6                      | 0                       | 0                          | 15                  | 65                         | 20                       | 31        |           |
|                                       | HEATHROW          | SINGAPORE AIRLINES  | S                 | A           | 121               | 0        | 0                          | 39                  | 26                  | 32                     | 2                      | 1                       | 0                          | 24                  | 84                         | 10                       | 112       |           |
|                                       | HEATHROW          | SINGAPORE AIRLINES  | S                 | D           | 121               | 0        | 0                          | 90                  | 4                   | 2                      | 2                      | 1                       | 0                          | 9                   | 87                         | 7                        | 112       |           |
|                                       | MANCHESTER        | SINGAPORE AIRLINES  | S                 | A           | 31                | 0        | 0                          | 84                  | 10                  | 6                      | 0                      | 0                       | 0                          | 5                   | 94                         | 2                        | 31        |           |
|                                       | MANCHESTER        | SINGAPORE AIRLINES  | S                 | D           | 31                | 0        | 0                          | 90                  | 6                   | 3                      | 0                      | 0                       | 0                          | 6                   | 90                         | 4                        | 31        |           |
| <b>TOTAL SINGAPORE</b>                |                   |                     |                   |             | <b>367</b>        | <b>2</b> | <b>0</b>                   | <b>70</b>           | <b>13</b>           | <b>14</b>              | <b>2</b>               | <b>1</b>                | <b>0</b>                   | <b>14</b>           | <b>85</b>                  | <b>9</b>                 | <b>9</b>  |           |
| SION                                  |                   |                     |                   |             |                   |          |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |           |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                   | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |
|-------------------------|-------------------|---------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                         |                   |                           |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                         |                   |                           |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| SKELLEFTEA              | STANSTED          | RYANAIR                   | S              | A        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 89            | 2                    | 9                  |
|                         | STANSTED          | RYANAIR                   | S              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 89            | 5                    | 9                  |
| <b>TOTAL SKELLEFTEA</b> |                   |                           |                |          | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>1</b>             | <b>89</b>     | <b>4</b>             | <b>4</b>           |
| SKIATHOS                | MANCHESTER        | ENTER AIR                 | C              | A        | 2                 | 0        | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |
|                         | MANCHESTER        | ENTER AIR                 | C              | D        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 19                   | 0             | 0                    | 0                  |
|                         | GATWICK           | GERMANIA FLUGGESELLSCHAFT | C              | A        | 6                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 2                  |
|                         | GATWICK           | GERMANIA FLUGGESELLSCHAFT | C              | D        | 8                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 13                   | 100           | 0                    | 2                  |
|                         | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT | C              | A        | 2                 | 0        | 0         | 0                          | 0             | 50            | 0                | 50               | 0                 | 153                  | 50            | 20                   | 2                  |
|                         | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT | C              | D        | 3                 | 0        | 0         | 33                         | 33            | 0             | 0                | 33               | 0                 | 96                   | 100           | 7                    | 4                  |
|                         | GATWICK           | SMALL PLANET AIRLINES     | C              | A        | 6                 | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 7                    | 50            | 25                   | 2                  |
|                         | GATWICK           | SMALL PLANET AIRLINES     | C              | D        | 7                 | 0        | 0         | 43                         | 29            | 29            | 0                | 0                | 0                 | 17                   | 50            | 28                   | 2                  |
|                         | BRISTOL           | THOMAS COOK AIRLINES LTD  | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 10                   | 100           | 4                    | 2                  |
|                         | EAST MIDLAND      | THOMAS COOK AIRLINES LTD  | C              | A        | 3                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 0                    | 3                  |
|                         | EAST MIDLAND      | THOMAS COOK AIRLINES LTD  | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 17                   | 100           | 1                    | 4                  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD  | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 2                  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD  | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 100           | 7                    | 2                  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD  | C              | A        | 8                 | 0        | 0         | 88                         | 13            | 0             | 0                | 0                | 0                 | 4                    | 75            | 32                   | 4                  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD  | C              | D        | 8                 | 0        | 0         | 75                         | 13            | 13            | 0                | 0                | 0                 | 13                   | 75            | 39                   | 4                  |
|                         | NEWCASTLE         | THOMAS COOK AIRLINES LTD  | C              | D        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 13                   | 100           | 4                    | 2                  |
|                         | BIRMINGHAM        | THOMSON AIRWAYS LTD       | C              | A        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 0                    | 3                  |
|                         | BIRMINGHAM        | THOMSON AIRWAYS LTD       | C              | D        | 4                 | 0        | 0         | 25                         | 50            | 25            | 0                | 0                | 0                 | 22                   | 100           | 5                    | 4                  |
|                         | GATWICK           | THOMSON AIRWAYS LTD       | C              | A        | 7                 | 0        | 0         | 29                         | 29            | 29            | 14               | 0                | 0                 | 27                   | 71            | 30                   | 7                  |
|                         | GATWICK           | THOMSON AIRWAYS LTD       | C              | D        | 8                 | 0        | 0         | 25                         | 25            | 0             | 50               | 0                | 0                 | 40                   | 88            | 23                   | 8                  |
|                         | LUTON             | THOMSON AIRWAYS LTD       | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 50            | 9                    | 2                  |
|                         | LUTON             | THOMSON AIRWAYS LTD       | C              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 100           | 7                    | 3                  |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD       | C              | A        | 7                 | 0        | 0         | 86                         | 0             | 14            | 0                | 0                | 0                 | 5                    | 86            | 4                    | 7                  |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD       | C              | D        | 8                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 17                   | 75            | 12                   | 8                  |
| <b>TOTAL SKIATHOS</b>   |                   |                           |                |          | <b>112</b>        | <b>3</b> | <b>0</b>  | <b>63</b>                  | <b>20</b>     | <b>10</b>     | <b>4</b>         | <b>3</b>         | <b>0</b>          | <b>20</b>            | <b>84</b>     | <b>13</b>            | <b>13</b>          |
| SKOPJE                  | LUTON             | WIZZ AIR                  | S              | A        | 22                | 0        | 0         | 86                         | 9             | 5             | 0                | 0                | 0                 | 4                    | 100           | 0                    | 18                 |
|                         | LUTON             | WIZZ AIR                  | S              | D        | 22                | 0        | 0         | 55                         | 32            | 14            | 0                | 0                | 0                 | 17                   | 50            | 16                   | 18                 |
| <b>TOTAL SKOPJE</b>     |                   |                           |                |          | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>20</b>     | <b>9</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>75</b>     | <b>8</b>             | <b>8</b>           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |           |
|--------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                          |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                          |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| SOFIA                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 31                | 0        | 0                          | 61            | 23            | 6                | 10               | 0                 | 0                    | 22            | 93                   | 7                  | 30        |           |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 31                | 0        | 0                          | 87            | 6             | 0                | 6                | 0                 | 0                    | 11            | 97                   | 2                  | 31        |           |
|                          | HEATHROW          | BULGARIA AIR                | S              | A        | 25                | 0        | 0                          | 48            | 16            | 24               | 12               | 0                 | 0                    | 27            | 50                   | 20                 | 24        |           |
|                          | HEATHROW          | BULGARIA AIR                | S              | D        | 25                | 0        | 0                          | 48            | 16            | 28               | 8                | 0                 | 0                    | 25            | 42                   | 24                 | 24        |           |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 0                          | 77            | 13            | 10               | 0                | 0                 | 0                    | 9             | 81                   | 8                  | 31        |           |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 31                | 0        | 0                          | 81            | 19            | 0                | 0                | 0                 | 0                    | 6             | 94                   | 4                  | 31        |           |
|                          | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0        | 0                          | 92            | 0             | 0                | 8                | 0                 | 0                    | 14            | 86                   | 5                  | 14        |           |
|                          | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0                          | 85            | 8             | 0                | 8                | 0                 | 0                    | 14            | 93                   | 4                  | 14        |           |
|                          | LUTON             | WIZZ AIR                    | S              | A        | 49                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 4             | 98                   | 2                  | 41        |           |
|                          | LUTON             | WIZZ AIR                    | S              | D        | 49                | 0        | 0                          | 29            | 27            | 27               | 18               | 0                 | 0                    | 36            | 54                   | 20                 | 41        |           |
| <b>TOTAL SOFIA</b>       |                   |                             |                |          | <b>298</b>        | <b>0</b> | <b>0</b>                   | <b>67</b>     | <b>15</b>     | <b>10</b>        | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>17</b>     | <b>79</b>            | <b>9</b>           | <b>9</b>  |           |
| SOUTHAMPTON              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | ABERDEEN          | EASTERN AIRWAYS             | S              | A        | 34                | 0        | 3                          | 59            | 3             | 9                | 29               | 0                 | 0                    | 30            | 83                   | 11                 | 41        |           |
|                          | ABERDEEN          | EASTERN AIRWAYS             | S              | D        | 36                | 0        | 3                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 4             | 81                   | 7                  | 36        |           |
|                          | LEEDS BRADFO      | EASTERN AIRWAYS             | S              | A        | 61                | 0        | 2                          | 82            | 3             | 11               | 3                | 0                 | 0                    | 9             | 77                   | 11                 | 57        |           |
|                          | LEEDS BRADFO      | EASTERN AIRWAYS             | S              | D        | 56                | 0        | 2                          | 91            | 5             | 4                | 0                | 0                 | 0                    | 5             | 88                   | 4                  | 58        |           |
|                          | BELFAST CITY (    | FLYBE LTD                   | S              | A        | 62                | 0        | 0                          | 87            | 6             | 6                | 0                | 0                 | 0                    | 6             | 95                   | 3                  | 82        |           |
|                          | BELFAST CITY (    | FLYBE LTD                   | S              | D        | 62                | 0        | 0                          | 85            | 6             | 6                | 2                | 0                 | 0                    | 9             | 91                   | 9                  | 82        |           |
|                          | EDINBURGH         | FLYBE LTD                   | S              | A        | 139               | 0        | 1                          | 83            | 8             | 1                | 7                | 0                 | 0                    | 10            | 78                   | 11                 | 139       |           |
|                          | EDINBURGH         | FLYBE LTD                   | S              | D        | 140               | 0        | 0                          | 83            | 9             | 5                | 4                | 0                 | 0                    | 11            | 71                   | 15                 | 138       |           |
|                          | GLASGOW           | FLYBE LTD                   | S              | A        | 113               | 0        | 0                          | 79            | 7             | 5                | 9                | 0                 | 0                    | 13            | 76                   | 13                 | 113       |           |
|                          | GLASGOW           | FLYBE LTD                   | S              | D        | 113               | 0        | 0                          | 87            | 6             | 4                | 3                | 0                 | 0                    | 10            | 78                   | 12                 | 113       |           |
|                          | JERSEY            | FLYBE LTD                   | S              | A        | 88                | 0        | 45                         | 78            | 7             | 10               | 5                | 0                 | 0                    | 13            | 77                   | 13                 | 142       |           |
|                          | JERSEY            | FLYBE LTD                   | S              | D        | 89                | 0        | 45                         | 82            | 3             | 10               | 4                | 0                 | 0                    | 12            | 74                   | 15                 | 142       |           |
|                          | LEEDS BRADFO      | FLYBE LTD                   | S              | A        | 26                | 0        | 7                          | 85            | 4             | 4                | 8                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |           |
|                          | LEEDS BRADFO      | FLYBE LTD                   | S              | D        | 22                | 0        | 8                          | 86            | 5             | 9                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |           |
|                          | MANCHESTER        | FLYBE LTD                   | S              | A        | 107               | 1        | 0                          | 85            | 9             | 3                | 3                | 0                 | 0                    | 8             | 79                   | 11                 | 126       |           |
|                          | MANCHESTER        | FLYBE LTD                   | S              | D        | 108               | 0        | 0                          | 90            | 7             | 1                | 2                | 0                 | 0                    | 5             | 80                   | 10                 | 125       |           |
|                          | NEWCASTLE         | FLYBE LTD                   | S              | A        | 76                | 0        | 2                          | 93            | 1             | 3                | 1                | 1                 | 0                    | 6             | 91                   | 6                  | 77        |           |
|                          | NEWCASTLE         | FLYBE LTD                   | S              | D        | 75                | 0        | 3                          | 91            | 4             | 1                | 3                | 1                 | 0                    | 9             | 87                   | 9                  | 77        |           |
| <b>TOTAL SOUTHAMPTON</b> |                   |                             |                |          | <b>1407</b>       | <b>5</b> | <b>123</b>                 | <b>85</b>     | <b>6</b>      | <b>5</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>82</b>            | <b>10</b>          | <b>10</b> |           |
| SOUTHEND                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                          | JERSEY            | EASYJET AIRLINE COMPANY LTD | S              | A        | 11                | 0        | 0                          | 82            | 0             | 0                | 18               | 0                 | 0                    | 23            | 78                   | 7                  | 9         |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |               | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|-----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|---------------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |                             |                   |             | MATCHED           |          | UNMATCHED     | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Actual<br>(7) |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| SOUTHEND              | JERSEY            | EASYJET AIRLINE COMPANY LTD | S                 | D           | 11                | 0        | 0             | 64                         | 9                   | 9                | 18                     | 0                      | 0                       | 30                         | 56                  | 21                         | 9                        |
| <b>TOTAL SOUTHEND</b> |                   |                             |                   |             | <b>24</b>         | <b>2</b> | <b>0</b>      | <b>75</b>                  | <b>4</b>            | <b>4</b>         | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>67</b>           | <b>15</b>                  | <b>15</b>                |
| SPLIT                 | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 9                 | 0        | 0             | 78                         | 11                  | 0                | 11                     | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 9                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |
|                       | GATWICK           | CROATIA AIRLINES            | S                 | A           | 9                 | 0        | 0             | 56                         | 11                  | 0                | 33                     | 0                      | 0                       | 36                         | 89                  | 7                          | 9                        |
|                       | GATWICK           | CROATIA AIRLINES            | S                 | D           | 9                 | 0        | 0             | 67                         | 0                   | 11               | 22                     | 0                      | 0                       | 36                         | 89                  | 7                          | 9                        |
|                       | HEATHROW          | CROATIA AIRLINES            | S                 | A           | 5                 | 0        | 0             | 60                         | 40                  | 0                | 0                      | 0                      | 0                       | 10                         | 80                  | 17                         | 5                        |
|                       | HEATHROW          | CROATIA AIRLINES            | S                 | D           | 5                 | 0        | 0             | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 15                         | 100                 | 4                          | 5                        |
|                       | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 2                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
|                       | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 2                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                       | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 7                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 80                  | 10                         | 5                        |
|                       | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 7                 | 0        | 0             | 86                         | 14                  | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 3                          | 5                        |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 25                | 0        | 0             | 68                         | 20                  | 12               | 0                      | 0                      | 0                       | 13                         | 78                  | 16                         | 36                       |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 25                | 0        | 5             | 80                         | 16                  | 4                | 0                      | 0                      | 0                       | 10                         | 86                  | 5                          | 36                       |
|                       | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 9                 | 0        | 0             | 67                         | 11                  | 0                | 22                     | 0                      | 0                       | 35                         | 0                   | 0                          | 0                        |
|                       | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 9                 | 0        | 0             | 67                         | 11                  | 0                | 22                     | 0                      | 0                       | 35                         | 0                   | 0                          | 0                        |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 8                 | 0        | 0             | 88                         | 0                   | 13               | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 8                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 3                 | 0        | 0             | 67                         | 0                   | 33               | 0                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 3                 | 0        | 0             | 67                         | 0                   | 0                | 33                     | 0                      | 0                       | 24                         | 0                   | 0                          | 0                        |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 3                 | 0        | 0             | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 5                          | 75                  | 6                          | 4                        |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 3                 | 0        | 0             | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 0                          | 4                        |
|                       | EDINBURGH         | JET2.COM LTD                | S                 | A           | 2                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |
|                       | EDINBURGH         | JET2.COM LTD                | S                 | D           | 2                 | 0        | 0             | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                       | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 2                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 0                          | 2                        |
|                       | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 2                 | 0        | 0             | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 0                          | 2                        |
|                       | MANCHESTER        | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0             | 33                         | 17                  | 17               | 33                     | 0                      | 0                       | 38                         | 83                  | 3                          | 6                        |
|                       | MANCHESTER        | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0             | 50                         | 0                   | 33               | 17                     | 0                      | 0                       | 32                         | 83                  | 5                          | 6                        |
|                       | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 9                 | 0        | 0             | 56                         | 33                  | 11               | 0                      | 0                      | 0                       | 17                         | 89                  | 6                          | 9                        |
|                       | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | D           | 9                 | 0        | 0             | 67                         | 22                  | 11               | 0                      | 0                      | 0                       | 10                         | 100                 | 0                          | 9                        |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0             | 50                         | 0                   | 25               | 25                     | 0                      | 0                       | 34                         | 0                   | 0                          | 0                        |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0             | 60                         | 20                  | 20               | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        |                         | MAY 2014                   |                     |                            |                          |
|----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                            |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                            |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
| SPLIT                      |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL SPLIT</b>         |                   |                             |                   |             | <b>207</b>        | <b>1</b> | <b>5</b>  | <b>73</b>                  | <b>13</b>           | <b>7</b>            | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>86</b>           | <b>8</b>                   | <b>8</b>                 |
| ST JOHNS                   |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
|                            | HEATHROW          | AIR CANADA                  | S                 | A           | 29                | 0        | 2         | 79                         | 7                   | 7                   | 7                      | 0                      | 0                       | 18                         | 68                  | 20                         | 28                       |
|                            | HEATHROW          | AIR CANADA                  | S                 | D           | 29                | 0        | 2         | 93                         | 3                   | 3                   | 0                      | 0                      | 0                       | 3                          | 96                  | 3                          | 28                       |
| <b>TOTAL ST JOHNS</b>      |                   |                             |                   |             | <b>58</b>         | <b>0</b> | <b>4</b>  | <b>86</b>                  | <b>5</b>            | <b>5</b>            | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>82</b>           | <b>12</b>                  | <b>12</b>                |
| ST KITTS                   |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
|                            | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 9                 | 0        | 0         | 89                         | 11                  | 0                   | 0                      | 0                      | 0                       | 4                          | 100                 | 2                          | 8                        |
|                            | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 9                 | 0        | 0         | 89                         | 11                  | 0                   | 0                      | 0                      | 0                       | 5                          | 89                  | 7                          | 9                        |
| <b>TOTAL ST KITTS</b>      |                   |                             |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>           | <b>0</b>            | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>94</b>           | <b>5</b>                   | <b>5</b>                 |
| ST LUCIA (HEWANORRA)       |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
| ST PETERSBURG              |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0         | 94                         | 3                   | 3                   | 0                      | 0                      | 0                       | 5                          | 87                  | 8                          | 31                       |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 87                         | 10                  | 3                   | 0                      | 0                      | 0                       | 5                          | 90                  | 7                          | 31                       |
| <b>TOTAL ST PETERSBURG</b> |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>6</b>            | <b>3</b>            | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>89</b>           | <b>7</b>                   | <b>7</b>                 |
| STANSTED                   |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
|                            | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 99                | 0        | 0         | 88                         | 8                   | 1                   | 2                      | 1                      | 0                       | 8                          | 95                  | 4                          | 93                       |
|                            | BELFAST INTER     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 99                | 0        | 0         | 86                         | 6                   | 5                   | 3                      | 0                      | 0                       | 8                          | 94                  | 4                          | 93                       |
|                            | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 89                | 0        | 0         | 84                         | 11                  | 4                   | 0                      | 0                      | 0                       | 7                          | 78                  | 12                         | 110                      |
|                            | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 88                | 0        | 0         | 82                         | 11                  | 5                   | 2                      | 0                      | 0                       | 7                          | 84                  | 9                          | 110                      |
|                            | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 70                | 0        | 0         | 79                         | 9                   | 9                   | 3                      | 1                      | 0                       | 13                         | 86                  | 12                         | 90                       |
|                            | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 70                | 0        | 0         | 80                         | 11                  | 6                   | 3                      | 0                      | 0                       | 9                          | 82                  | 13                         | 90                       |
|                            | NEWCASTLE         | FLYBE LTD                   | S                 | A           | 49                | 0        | 1         | 94                         | 2                   | 2                   | 2                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
|                            | NEWCASTLE         | FLYBE LTD                   | S                 | D           | 50                | 0        | 0         | 96                         | 0                   | 4                   | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |
|                            | EDINBURGH         | RYANAIR                     | S                 | A           | 93                | 0        | 0         | 74                         | 23                  | 1                   | 2                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|                            | EDINBURGH         | RYANAIR                     | S                 | D           | 93                | 0        | 0         | 82                         | 14                  | 3                   | 1                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |
|                            | GLASGOW           | RYANAIR                     | S                 | A           | 93                | 0        | 0         | 58                         | 23                  | 14                  | 5                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |
|                            | GLASGOW           | RYANAIR                     | S                 | D           | 93                | 0        | 0         | 62                         | 27                  | 8                   | 3                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |
| <b>TOTAL STANSTED</b>      |                   |                             |                   |             | <b>987</b>        | <b>8</b> | <b>1</b>  | <b>79</b>                  | <b>13</b>           | <b>5</b>            | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>86</b>           | <b>9</b>                   | <b>9</b>                 |
| STAVANGER                  |                   |                             |                   |             |                   |          |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 58                | 0        | 0         | 60                         | 14                  | 16                  | 10                     | 0                      | 0                       | 22                         | 70                  | 12                         | 61                       |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 58                | 0        | 0         | 78                         | 12                  | 5                   | 5                      | 0                      | 0                       | 11                         | 80                  | 7                          | 61                       |
|                            | GATWICK           | NORWEGIAN AIR SHUTTLE       | S                 | A           | 26                | 0        | 0         | 92                         | 8                   | 0                   | 0                      | 0                      | 0                       | 2                          | 96                  | 1                          | 26                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                  | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |          |  |
|----------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|--|
|                                  |                   |                          |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |          |  |
|                                  |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |  |
| STAVANGER                        |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |  |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE    | S              | D        | 26                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 3             | 96                   | 1                  | 26       |  |
|                                  | MANCHESTER        | NORWEGIAN AIR SHUTTLE    | S              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 2                  | 9        |  |
|                                  | MANCHESTER        | NORWEGIAN AIR SHUTTLE    | S              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 4                  | 9        |  |
|                                  | ABERDEEN          | SAS                      | S              | A        | 50                | 0        | 0                          | 94            | 0             | 6                | 0                | 0                 | 0                    | 3             | 91                   | 5                  | 57       |  |
|                                  | ABERDEEN          | SAS                      | S              | D        | 50                | 0        | 0                          | 92            | 6             | 2                | 0                | 0                 | 0                    | 3             | 95                   | 5                  | 57       |  |
|                                  | HEATHROW          | SAS                      | S              | A        | 47                | 0        | 0                          | 72            | 11            | 4                | 13               | 0                 | 0                    | 17            | 80                   | 7                  | 55       |  |
|                                  | HEATHROW          | SAS                      | S              | D        | 47                | 0        | 0                          | 85            | 4             | 11               | 0                | 0                 | 0                    | 7             | 93                   | 4                  | 55       |  |
|                                  | ABERDEEN          | WIDEROE FLYVESELSKAP A/S | S              | A        | 68                | 0        | 1                          | 96            | 4             | 0                | 0                | 0                 | 0                    | 3             | 91                   | 6                  | 74       |  |
|                                  | ABERDEEN          | WIDEROE FLYVESELSKAP A/S | S              | D        | 68                | 0        | 1                          | 94            | 1             | 1                | 3                | 0                 | 0                    | 5             | 91                   | 5                  | 74       |  |
|                                  | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S | S              | A        | 15                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 94                   | 2                  | 18       |  |
|                                  | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S | S              | D        | 15                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 94                   | 4                  | 18       |  |
| <b>TOTAL STAVANGER</b>           |                   |                          |                |          | <b>547</b>        | <b>2</b> | <b>2</b>                   | <b>86</b>     | <b>6</b>      | <b>4</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>87</b>            | <b>6</b>           | <b>6</b> |  |
| STOCKHOLM (ARLANDA)              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC      | S              | A        | 172               | 0        | 0                          | 73            | 9             | 10               | 8                | 0                 | 0                    | 15            | 78                   | 12                 | 174      |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC      | S              | D        | 172               | 0        | 0                          | 77            | 11            | 7                | 5                | 0                 | 0                    | 12            | 81                   | 11                 | 177      |  |
|                                  | EDINBURGH         | NORWEGIAN AIR SHUTTLE    | S              | A        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 4                  | 13       |  |
|                                  | EDINBURGH         | NORWEGIAN AIR SHUTTLE    | S              | D        | 13                | 0        | 0                          | 62            | 38            | 0                | 0                | 0                 | 0                    | 9             | 77                   | 10                 | 13       |  |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE    | S              | A        | 129               | 0        | 0                          | 85            | 10            | 2                | 1                | 2                 | 0                    | 11            | 92                   | 7                  | 134      |  |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE    | S              | D        | 129               | 0        | 0                          | 80            | 11            | 7                | 2                | 1                 | 0                    | 11            | 90                   | 7                  | 134      |  |
|                                  | MANCHESTER        | NORWEGIAN AIR SHUTTLE    | S              | A        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 5             | 89                   | 9                  | 9        |  |
|                                  | MANCHESTER        | NORWEGIAN AIR SHUTTLE    | S              | D        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 8             | 67                   | 13                 | 9        |  |
|                                  | EDINBURGH         | SAS                      | S              | A        | 39                | 0        | 1                          | 92            | 3             | 5                | 0                | 0                 | 0                    | 6             | 82                   | 11                 | 17       |  |
|                                  | EDINBURGH         | SAS                      | S              | D        | 39                | 0        | 1                          | 92            | 5             | 3                | 0                | 0                 | 0                    | 4             | 71                   | 17                 | 17       |  |
|                                  | HEATHROW          | SAS                      | S              | A        | 169               | 0        | 0                          | 66            | 15            | 11               | 8                | 0                 | 0                    | 16            | 84                   | 9                  | 163      |  |
|                                  | HEATHROW          | SAS                      | S              | D        | 169               | 0        | 0                          | 85            | 6             | 7                | 3                | 0                 | 0                    | 7             | 91                   | 6                  | 164      |  |
|                                  | MANCHESTER        | SAS                      | S              | A        | 37                | 0        | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 4             | 77                   | 14                 | 30       |  |
|                                  | MANCHESTER        | SAS                      | S              | D        | 37                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 2             | 77                   | 13                 | 30       |  |
| <b>TOTAL STOCKHOLM (ARLANDA)</b> |                   |                          |                |          | <b>1136</b>       | <b>1</b> | <b>2</b>                   | <b>80</b>     | <b>10</b>     | <b>6</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>86</b>            | <b>8</b>           | <b>8</b> |  |
| STOCKHOLM (SKAVSTA)              |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |  |
|                                  | STANSTED          | RYANAIR                  | S              | A        | 62                | 0        | 0                          | 90            | 6             | 2                | 0                | 0                 | 2                    | 13            | 90                   | 5                  | 62       |  |
|                                  | STANSTED          | RYANAIR                  | S              | D        | 62                | 0        | 0                          | 82            | 13            | 5                | 0                | 0                 | 0                    | 9             | 87                   | 9                  | 62       |  |
| <b>TOTAL STOCKHOLM (SKAVSTA)</b> |                   |                          |                |          | <b>124</b>        | <b>0</b> | <b>0</b>                   | <b>86</b>     | <b>10</b>     | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>1</b>             | <b>11</b>     | <b>89</b>            | <b>7</b>           | <b>7</b> |  |
| STORNOWAY                        |                   |                          |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |
|-------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                         |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                         |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| STORNOWAY               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                         | ABERDEEN          | EASTERN AIRWAYS             | S              | A        | 21                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 91            | 4                    | 22                 |
|                         | ABERDEEN          | EASTERN AIRWAYS             | S              | D        | 21                | 0        | 0         | 95                         | 5             | 0             | 0                | 0                | 0                 | 2                    | 86            | 8                    | 22                 |
|                         | EDINBURGH         | LOGANAIR                    | S              | A        | 44                | 0        | 0         | 91                         | 2             | 0             | 5                | 0                | 2                 | 15                   | 85            | 17                   | 46                 |
|                         | EDINBURGH         | LOGANAIR                    | S              | D        | 45                | 0        | 0         | 89                         | 2             | 2             | 4                | 0                | 2                 | 18                   | 85            | 19                   | 46                 |
|                         | GLASGOW           | LOGANAIR                    | S              | A        | 103               | 0        | 0         | 74                         | 8             | 7             | 12               | 0                | 0                 | 18                   | 89            | 9                    | 108                |
|                         | GLASGOW           | LOGANAIR                    | S              | D        | 104               | 0        | 0         | 67                         | 7             | 11            | 14               | 0                | 1                 | 29                   | 82            | 10                   | 108                |
| <b>TOTAL STORNOWAY</b>  |                   |                             |                |          | <b>338</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>5</b>      | <b>6</b>      | <b>9</b>         | <b>0</b>         | <b>1</b>          | <b>19</b>            | <b>86</b>     | <b>11</b>            | <b>11</b>          |
| STRASBOURG              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0         | 56                         | 6             | 28            | 11               | 0                | 0                 | 31                   | 82            | 10                   | 17                 |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0         | 39                         | 22            | 28            | 11               | 0                | 0                 | 33                   | 88            | 6                    | 17                 |
|                         | STANSTED          | RYANAIR                     | S              | A        | 22                | 0        | 0         | 77                         | 23            | 0             | 0                | 0                | 0                 | 7                    | 86            | 6                    | 14                 |
|                         | STANSTED          | RYANAIR                     | S              | D        | 22                | 0        | 0         | 77                         | 18            | 5             | 0                | 0                | 0                 | 8                    | 93            | 5                    | 14                 |
| <b>TOTAL STRASBOURG</b> |                   |                             |                |          | <b>80</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>18</b>     | <b>14</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>18</b>            | <b>87</b>     | <b>7</b>             | <b>7</b>           |
| STUTTGART               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                         | JERSEY            | AIR BERLIN                  | S              | A        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 5                    | 100           | 1                    | 6                  |
|                         | JERSEY            | AIR BERLIN                  | S              | D        | 5                 | 0        | 0         | 40                         | 40            | 20            | 0                | 0                | 0                 | 22                   | 60            | 16                   | 5                  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 57                | 0        | 0         | 56                         | 19            | 14            | 9                | 2                | 0                 | 27                   | 75            | 9                    | 56                 |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 57                | 0        | 0         | 74                         | 7             | 7             | 9                | 4                | 0                 | 22                   | 91            | 4                    | 56                 |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 52                | 0        | 0         | 63                         | 17            | 15            | 4                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 52                | 0        | 0         | 67                         | 15            | 13            | 4                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |
|                         | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 52                | 0        | 0         | 96                         | 0             | 2             | 2                | 0                | 0                 | 3                    | 89            | 9                    | 53                 |
|                         | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 52                | 0        | 0         | 85                         | 8             | 4             | 4                | 0                | 0                 | 11                   | 58            | 18                   | 53                 |
|                         | HEATHROW          | GERMANWINGS                 | S              | A        | 78                | 0        | 0         | 81                         | 3             | 5             | 12               | 0                | 0                 | 16                   | 77            | 13                   | 78                 |
|                         | HEATHROW          | GERMANWINGS                 | S              | D        | 78                | 0        | 0         | 77                         | 8             | 6             | 9                | 0                | 0                 | 16                   | 73            | 13                   | 78                 |
|                         | STANSTED          | GERMANWINGS                 | S              | A        | 26                | 0        | 0         | 65                         | 23            | 12            | 0                | 0                | 0                 | 14                   | 85            | 8                    | 26                 |
|                         | STANSTED          | GERMANWINGS                 | S              | D        | 26                | 0        | 0         | 77                         | 15            | 8             | 0                | 0                | 0                 | 10                   | 88            | 6                    | 25                 |
|                         | MANCHESTER        | RYANAIR                     | S              | A        | 27                | 0        | 0         | 41                         | 7             | 22            | 30               | 0                | 0                 | 41                   | 0             | 0                    | 0                  |
|                         | MANCHESTER        | RYANAIR                     | S              | D        | 27                | 0        | 0         | 33                         | 33            | 11            | 22               | 0                | 0                 | 38                   | 0             | 0                    | 0                  |
| <b>TOTAL STUTTGART</b>  |                   |                             |                |          | <b>596</b>        | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>11</b>     | <b>9</b>      | <b>8</b>         | <b>1</b>         | <b>0</b>          | <b>17</b>            | <b>78</b>     | <b>11</b>            | <b>11</b>          |
| SULAYMANIYAH INT        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
|                         | GATWICK           | IRAQI AIRWAYS               | S              | A        | 9                 | 0        | 0         | 56                         | 11            | 11            | 11               | 11               | 0                 | 45                   | 100           | 0                    | 5                  |
|                         | GATWICK           | IRAQI AIRWAYS               | S              | D        | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 2                    | 5                  |
|                         | MANCHESTER        | IRAQI AIRWAYS               | S              | A        | 5                 | 0        | 0         | 40                         | 20            | 20            | 20               | 0                | 0                 | 24                   | 0             | 0                    | 0                  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: S

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |   |
|---------------------------------|-------------------|---------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---|
|                                 |                   |                     |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |   |
|                                 |                   |                     |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |   |
| SULAYMANIYAH INT                | MANCHESTER        | IRAQI AIRWAYS       |                | S D      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0 |
| <b>TOTAL SULAYMANIYAH INT</b>   |                   |                     |                |          | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>7</b>      | <b>7</b>      | <b>7</b>         | <b>4</b>         | <b>0</b>          | <b>20</b>            | <b>100</b>    | <b>1</b>             | <b>1</b>           |   |
| SUMBURGH                        | ABERDEEN          | LOGANAIR            |                | S A      | 123               | 0        | 4         | 80                         | 10            | 5             | 4                | 1                | 0                 | 10                   | 83            | 15                   | 131                |   |
|                                 | ABERDEEN          | LOGANAIR            |                | S D      | 122               | 0        | 4         | 78                         | 11            | 7             | 5                | 0                | 0                 | 13                   | 67            | 23                   | 135                |   |
|                                 | EDINBURGH         | LOGANAIR            |                | S A      | 79                | 0        | 0         | 90                         | 3             | 0             | 6                | 1                | 0                 | 12                   | 91            | 9                    | 85                 |   |
|                                 | EDINBURGH         | LOGANAIR            |                | S D      | 80                | 0        | 0         | 89                         | 4             | 0             | 8                | 0                | 0                 | 13                   | 86            | 13                   | 85                 |   |
|                                 | GLASGOW           | LOGANAIR            |                | S A      | 48                | 0        | 0         | 85                         | 4             | 4             | 4                | 2                | 0                 | 14                   | 66            | 27                   | 38                 |   |
|                                 | GLASGOW           | LOGANAIR            |                | S D      | 47                | 0        | 0         | 45                         | 28            | 15            | 11               | 2                | 0                 | 30                   | 69            | 23                   | 39                 |   |
| <b>TOTAL SUMBURGH</b>           |                   |                     |                |          | <b>499</b>        | <b>0</b> | <b>8</b>  | <b>80</b>                  | <b>9</b>      | <b>5</b>      | <b>6</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>78</b>     | <b>17</b>            | <b>17</b>          |   |
| SYDNEY                          | HEATHROW          | BRITISH AIRWAYS PLC |                | S A      | 31                | 0        | 0         | 58                         | 29            | 13            | 0                | 0                | 0                 | 16                   | 100           | 2                    | 31                 |   |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC |                | S D      | 31                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 6                    | 84            | 7                    | 31                 |   |
|                                 | HEATHROW          | QANTAS              |                | S A      | 30                | 0        | 0         | 50                         | 20            | 20            | 10               | 0                | 0                 | 24                   | 50            | 20                   | 26                 |   |
|                                 | HEATHROW          | QANTAS              |                | S D      | 30                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 3                    | 77            | 33                   | 31                 |   |
| <b>TOTAL SYDNEY</b>             |                   |                     |                |          | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>16</b>     | <b>9</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>76</b>     | <b>16</b>            | <b>16</b>          |   |
| SZCZECIN (GOLENOW)              | LIVERPOOL (JO)    | RYANAIR             |                | S A      | 9                 | 0        | 0         | 56                         | 22            | 22            | 0                | 0                | 0                 | 16                   | 78            | 13                   | 9                  |   |
|                                 | LIVERPOOL (JO)    | RYANAIR             |                | S D      | 9                 | 0        | 0         | 78                         | 0             | 22            | 0                | 0                | 0                 | 13                   | 78            | 13                   | 9                  |   |
|                                 | STANSTED          | RYANAIR             |                | S A      | 31                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 94                   | 6             | 17                   |                    |   |
|                                 | STANSTED          | RYANAIR             |                | S D      | 31                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 17                 |   |
|                                 | LUTON             | WIZZ AIR            |                | S A      | 13                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |   |
|                                 | LUTON             | WIZZ AIR            |                | S D      | 13                | 0        | 0         | 46                         | 54            | 0             | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |   |
| <b>TOTAL SZCZECIN (GOLENOW)</b> |                   |                     |                |          | <b>106</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>8</b>      | <b>4</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>90</b>     | <b>7</b>             | <b>7</b>           |   |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |
|------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                    |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                    |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| TAIPEI                             | HEATHROW          | EVA AIR                     | S                 | A           | 31                | 0        | 0         | 3                          | 26                  | 55               | 16                     | 0                      | 0                       | 45                         | 74                  | 9                          | 27                       |
|                                    | HEATHROW          | EVA AIR                     | S                 | D           | 31                | 0        | 0         | 71                         | 16                  | 10               | 3                      | 0                      | 0                       | 13                         | 93                  | 4                          | 27                       |
| <b>TOTAL TAIPEI</b>                |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>37</b>                  | <b>21</b>           | <b>32</b>        | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>83</b>           | <b>7</b>                   | <b>7</b>                 |
| TALLIN                             | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 18                | 0        | 3         | 83                         | 17                  | 0                | 0                      | 0                      | 0                       | 7                          | 82                  | 6                          | 17                       |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 18                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 94                  | 3                          | 17                       |
|                                    | MANCHESTER        | RYANAIR                     | S                 | A           | 9                 | 0        | 0         | 67                         | 22                  | 0                | 11                     | 0                      | 0                       | 22                         | 100                 | 3                          | 9                        |
|                                    | MANCHESTER        | RYANAIR                     | S                 | D           | 9                 | 0        | 0         | 67                         | 0                   | 22               | 11                     | 0                      | 0                       | 27                         | 100                 | 3                          | 9                        |
|                                    | STANSTED          | RYANAIR                     | S                 | A           | 18                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 1                          | 17                       |
|                                    | STANSTED          | RYANAIR                     | S                 | D           | 18                | 0        | 0         | 94                         | 6                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 5                          | 17                       |
| <b>TOTAL TALLIN</b>                |                   |                             |                   |             | <b>90</b>         | <b>0</b> | <b>3</b>  | <b>89</b>                  | <b>7</b>            | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>95</b>           | <b>4</b>                   | <b>4</b>                 |
| TAMPA                              | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0         | 71                         | 13                  | 10               | 6                      | 0                      | 0                       | 16                         | 87                  | 8                          | 30                       |
|                                    | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 71                         | 23                  | 3                | 3                      | 0                      | 0                       | 13                         | 67                  | 13                         | 30                       |
| <b>TOTAL TAMPA</b>                 |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>18</b>           | <b>6</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>77</b>           | <b>11</b>                  | <b>11</b>                |
| TAMPERE                            | STANSTED          | RYANAIR                     | S                 | A           | 13                | 0        | 0         | 85                         | 15                  | 0                | 0                      | 0                      | 0                       | 6                          | 77                  | 8                          | 13                       |
|                                    | STANSTED          | RYANAIR                     | S                 | D           | 13                | 0        | 0         | 77                         | 23                  | 0                | 0                      | 0                      | 0                       | 8                          | 77                  | 12                         | 13                       |
| <b>TOTAL TAMPERE</b>               |                   |                             |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>19</b>           | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>78</b>           | <b>10</b>                  | <b>10</b>                |
| TANGIERS (IBN BATUTA)              | GATWICK           | AIR ARABIA MAROC            | S                 | A           | 9                 | 0        | 0         | 89                         | 0                   | 0                | 11                     | 0                      | 0                       | 15                         | 100                 | 3                          | 8                        |
|                                    | GATWICK           | AIR ARABIA MAROC            | S                 | D           | 9                 | 0        | 0         | 67                         | 0                   | 22               | 11                     | 0                      | 0                       | 26                         | 100                 | 1                          | 8                        |
| <b>TOTAL TANGIERS (IBN BATUTA)</b> |                   |                             |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>0</b>            | <b>11</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>76</b>           | <b>13</b>                  | <b>13</b>                |
| TARBES-LOURDES INTERNA             | GLASGOW           | BA CITYFLYER LTD            | C                 | A           | 2                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 14                         | 100                 | 4                          | 2                        |
|                                    | STANSTED          | RYANAIR                     | S                 | A           | 9                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 89                  | 8                          | 9                        |
|                                    | STANSTED          | RYANAIR                     | S                 | D           | 9                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 89                  | 6                          | 9                        |
|                                    | STANSTED          | TITAN AIRWAYS LTD           | C                 | A           | 7                 | 0        | 0         | 14                         | 57                  | 14               | 14                     | 0                      | 0                       | 40                         | 50                  | 16                         | 8                        |
|                                    | STANSTED          | TITAN AIRWAYS LTD           | C                 | D           | 8                 | 0        | 0         | 75                         | 0                   | 13               | 13                     | 0                      | 0                       | 19                         | 67                  | 13                         | 9                        |
|                                    | BELFAST INTER     | TRANSAVIA                   | C                 | A           | 5                 | 0        | 0         | 20                         | 0                   | 40               | 40                     | 0                      | 0                       | 54                         | 20                  | 57                         | 5                        |
|                                    | BELFAST INTER     | TRANSAVIA                   | C                 | D           | 5                 | 0        | 0         | 40                         | 0                   | 20               | 40                     | 0                      | 0                       | 44                         | 0                   | 63                         | 5                        |
|                                    | BIRMINGHAM        | TRANSAVIA                   | C                 | A           | 2                 | 0        | 0         | 0                          | 0                   | 50               | 50                     | 0                      | 0                       | 70                         | 0                   | 0                          | 0                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION                      | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |
|---|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|   |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|   |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| TARBES-LOURDES INTERNA                    | BIRMINGHAM        | TRANSAVIA                   | C                 | D           | 3                 | 0        | 0         | 0                          | 0                   | 0                | 100                    | 0                      | 0                       | 94                         | 0                   | 0                          | 0                        |
| <b>TOTAL TARBES-LOURDES INTERNATIONAL</b> |                   |                             |                   |             | <b>63</b>         | <b>0</b> | <b>0</b>  | <b>49</b>                  | <b>16</b>           | <b>16</b>        | <b>19</b>              | <b>0</b>               | <b>0</b>                | <b>31</b>                  | <b>58</b>           | <b>23</b>                  | <b>23</b>                |
| TASHKENT                                  | HEATHROW          | UZBEKISTAN AIRLINES         | S                 | A           | 9                 | 0        | 0         | 67                         | 22                  | 11               | 0                      | 0                      | 0                       | 12                         | 100                 | 1                          | 9                        |
|   | HEATHROW          | UZBEKISTAN AIRLINES         | S                 | D           | 9                 | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 0                          | 9                        |
| <b>TOTAL TASHKENT</b>                     |                   |                             |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>17</b>           | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>          | <b>1</b>                   | <b>1</b>                 |
| TATRY-POPRAD                              | LUTON             | WIZZ AIR                    | S                 | A           | 18                | 0        | 0         | 39                         | 39                  | 11               | 11                     | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |
|   | LUTON             | WIZZ AIR                    | S                 | D           | 18                | 0        | 0         | 44                         | 28                  | 28               | 0                      | 0                      | 0                       | 22                         | 0                   | 0                          | 0                        |
| <b>TOTAL TATRY-POPRAD</b>                 |                   |                             |                   |             | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>42</b>                  | <b>33</b>           | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| TEHRAN IMAM KHOMEINI                      | HEATHROW          | IRAN AIR                    | S                 | A           | 13                | 0        | 0         | 31                         | 15                  | 38               | 15                     | 0                      | 0                       | 35                         | 54                  | 22                         | 13                       |
|   | HEATHROW          | IRAN AIR                    | S                 | D           | 13                | 0        | 0         | 69                         | 31                  | 0                | 0                      | 0                      | 0                       | 9                          | 69                  | 12                         | 13                       |
| <b>TOTAL TEHRAN IMAM KHOMEINI</b>         |                   |                             |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>23</b>           | <b>19</b>        | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>62</b>           | <b>17</b>                  | <b>17</b>                |
| TEL AVIV                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 88                | 0        | 0         | 58                         | 23                  | 10               | 9                      | 0                      | 0                       | 20                         | 61                  | 18                         | 62                       |
|   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 88                | 0        | 0         | 76                         | 11                  | 7                | 6                      | 0                      | 0                       | 14                         | 73                  | 12                         | 62                       |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 13                | 0        | 0         | 31                         | 38                  | 23               | 8                      | 0                      | 0                       | 28                         | 73                  | 33                         | 11                       |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 13                | 0        | 0         | 23                         | 15                  | 46               | 15                     | 0                      | 0                       | 35                         | 45                  | 43                         | 11                       |
|   | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 48                | 0        | 0         | 52                         | 23                  | 17               | 6                      | 2                      | 0                       | 23                         | 63                  | 14                         | 48                       |
|   | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 49                | 0        | 0         | 41                         | 39                  | 16               | 4                      | 0                      | 0                       | 23                         | 65                  | 20                         | 48                       |
|   | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | A           | 8                 | 0        | 0         | 63                         | 25                  | 0                | 13                     | 0                      | 0                       | 18                         | 60                  | 16                         | 10                       |
|   | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S                 | D           | 8                 | 0        | 0         | 63                         | 0                   | 25               | 13                     | 0                      | 0                       | 20                         | 78                  | 13                         | 9                        |
|   | HEATHROW          | EL AL                       | S                 | A           | 45                | 0        | 0         | 58                         | 18                  | 16               | 4                      | 4                      | 0                       | 31                         | 79                  | 9                          | 47                       |
|   | HEATHROW          | EL AL                       | S                 | D           | 45                | 0        | 0         | 56                         | 20                  | 13               | 9                      | 2                      | 0                       | 27                         | 55                  | 19                         | 47                       |
|   | LUTON             | EL AL                       | S                 | A           | 32                | 0        | 0         | 78                         | 16                  | 3                | 3                      | 0                      | 0                       | 11                         | 87                  | 7                          | 38                       |
|   | LUTON             | EL AL                       | S                 | D           | 34                | 0        | 0         | 29                         | 44                  | 21               | 6                      | 0                      | 0                       | 26                         | 48                  | 22                         | 40                       |
| <b>TOTAL TEL AVIV</b>                     |                   |                             |                   |             | <b>471</b>        | <b>3</b> | <b>0</b>  | <b>56</b>                  | <b>23</b>           | <b>13</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>21</b>                  | <b>66</b>           | <b>16</b>                  | <b>16</b>                |
| TENERIFE (NORTE LOS ROD                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 12                | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|   | HEATHROW          | IBERIA                      | S                 | A           | 13                | 0        | 0         | 85                         | 0                   | 15               | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
| <b>TOTAL TENERIFE (NORTE LOS RODEOS)</b>  |                   |                             |                   |             | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>16</b>           | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |         |           |
|---------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                           |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                           |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| TENERIFE (SURREINA SOFIA) |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                           | DONCASTER S       | AIR EUROPA                  | C              | A        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0       | 0         |
|                           | DONCASTER S       | AIR EUROPA                  | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0       | 0         |
|                           | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 21                | 0        | 0                          | 67            | 10            | 5                | 19               | 0                 | 0                    | 24            | 50                   | 29                 | 22      | 22        |
|                           | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 21                | 0        | 0                          | 71            | 5             | 5                | 19               | 0                 | 0                    | 29            | 32                   | 33                 | 22      | 22        |
|                           | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 14                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 1                  | 13      | 13        |
|                           | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 14                | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 6             | 86                   | 6                  | 14      | 14        |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 92                   | 2                  | 13      | 13        |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0        | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 6             | 69                   | 15                 | 13      | 13        |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 42                | 0        | 2                          | 81            | 5             | 7                | 7                | 0                 | 0                    | 13            | 88                   | 6                  | 40      | 40        |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 41                | 0        | 0                          | 63            | 24            | 12               | 0                | 0                 | 0                    | 16            | 71                   | 14                 | 41      | 41        |
|                           | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 23                | 0        | 0                          | 91            | 4             | 4                | 0                | 0                 | 0                    | 5             | 81                   | 10                 | 27      | 27        |
|                           | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 22                | 0        | 0                          | 91            | 9             | 0                | 0                | 0                 | 0                    | 5             | 81                   | 10                 | 27      | 27        |
|                           | ABERDEEN          | EUROPE AIRPOST              | C              | A        | 3                 | 2        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0       | 0         |
|                           | ABERDEEN          | EUROPE AIRPOST              | C              | D        | 5                 | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0       | 0         |
|                           | BELFAST INTER     | JET2.COM LTD                | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 3             | 44                   | 20                 | 9       | 9         |
|                           | BELFAST INTER     | JET2.COM LTD                | S              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 78                   | 11                 | 9       | 9         |
|                           | EAST MIDLAND      | JET2.COM LTD                | S              | A        | 14                | 0        | 0                          | 93            | 7             | 0                | 0                | 0                 | 0                    | 1             | 94                   | 5                  | 16      | 16        |
|                           | EAST MIDLAND      | JET2.COM LTD                | S              | D        | 14                | 0        | 0                          | 93            | 7             | 0                | 0                | 0                 | 0                    | 5             | 81                   | 10                 | 16      | 16        |
|                           | GLASGOW           | JET2.COM LTD                | S              | A        | 19                | 0        | 0                          | 89            | 5             | 0                | 5                | 0                 | 0                    | 8             | 95                   | 3                  | 22      | 22        |
|                           | GLASGOW           | JET2.COM LTD                | S              | D        | 20                | 0        | 0                          | 80            | 10            | 5                | 0                | 5                 | 0                    | 25            | 74                   | 13                 | 23      | 23        |
|                           | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 16                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 70                   | 78                 | 20      | 20        |
|                           | LEEDS BRADFO      | JET2.COM LTD                | S              | D        | 16                | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 7             | 60                   | 32                 | 20      | 20        |
|                           | MANCHESTER        | JET2.COM LTD                | S              | A        | 22                | 0        | 0                          | 86            | 5             | 9                | 0                | 0                 | 0                    | 6             | 92                   | 10                 | 24      | 24        |
|                           | MANCHESTER        | JET2.COM LTD                | S              | D        | 23                | 0        | 0                          | 61            | 17            | 17               | 4                | 0                 | 0                    | 17            | 92                   | 13                 | 25      | 25        |
|                           | NEWCASTLE         | JET2.COM LTD                | S              | A        | 14                | 0        | 0                          | 79            | 7             | 7                | 0                | 7                 | 0                    | 29            | 85                   | 4                  | 13      | 13        |
|                           | NEWCASTLE         | JET2.COM LTD                | S              | D        | 14                | 0        | 0                          | 79            | 7             | 14               | 0                | 0                 | 0                    | 11            | 86                   | 12                 | 14      | 14        |
|                           | BIRMINGHAM        | MONARCH AIRLINES            | S              | A        | 27                | 1        | 0                          | 78            | 11            | 4                | 4                | 0                 | 4                    | 41            | 96                   | 5                  | 26      | 26        |
|                           | BIRMINGHAM        | MONARCH AIRLINES            | S              | D        | 27                | 0        | 0                          | 89            | 4             | 4                | 4                | 0                 | 0                    | 10            | 69                   | 14                 | 26      | 26        |
|                           | GATWICK           | MONARCH AIRLINES            | S              | A        | 39                | 0        | 0                          | 82            | 13            | 5                | 0                | 0                 | 0                    | 7             | 79                   | 15                 | 39      | 39        |
|                           | GATWICK           | MONARCH AIRLINES            | S              | D        | 40                | 0        | 0                          | 90            | 8             | 3                | 0                | 0                 | 0                    | 5             | 74                   | 19                 | 38      | 38        |
|                           | LEEDS BRADFO      | MONARCH AIRLINES            | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 7             | 88                   | 3                  | 8       | 8         |
|                           | LEEDS BRADFO      | MONARCH AIRLINES            | S              | D        | 9                 | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 7             | 78                   | 7                  | 9       | 9         |
|                           | LUTON             | MONARCH AIRLINES            | S              | A        | 14                | 0        | 0                          | 57            | 14            | 7                | 14               | 7                 | 0                    | 35            | 71                   | 21                 | 17      | 17        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |             |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |         |           |
|---------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|-------------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                           |                   |                          |                   |             | Actual<br>(7)     | Plan<br>(8) | Early<br>to 15<br>mins | 16 to<br>30<br>mins        | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                           |                   |                          |                   |             |                   |             |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| TENERIFE (SURREINA SOFIA) |                   |                          |                   |             |                   |             |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                           | LUTON             | MONARCH AIRLINES         | S                 | D           | 14                | 0           | 0                      | 43                         | 29               | 7                      | 14                     | 7                       | 0                          | 45                  | 53                         | 26                       | 19      |           |
|                           | MANCHESTER        | MONARCH AIRLINES         | S                 | A           | 28                | 0           | 0                      | 71                         | 14               | 11                     | 4                      | 0                       | 0                          | 14                  | 72                         | 16                       | 36      |           |
|                           | MANCHESTER        | MONARCH AIRLINES         | S                 | D           | 28                | 0           | 0                      | 79                         | 11               | 11                     | 0                      | 0                       | 0                          | 13                  | 64                         | 23                       | 36      |           |
|                           | EXETER            | NORWEGIAN AIR SHUTTLE    | C                 | D           | 2                 | 0           | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0       |           |
|                           | GATWICK           | NORWEGIAN AIR SHUTTLE    | S                 | A           | 27                | 0           | 0                      | 81                         | 11               | 0                      | 4                      | 0                       | 4                          | 27                  | 94                         | 2                        | 31      |           |
|                           | GATWICK           | NORWEGIAN AIR SHUTTLE    | C                 | A           | 8                 | 0           | 0                      | 63                         | 13               | 13                     | 13                     | 0                       | 0                          | 19                  | 78                         | 10                       | 9       |           |
|                           | GATWICK           | NORWEGIAN AIR SHUTTLE    | S                 | D           | 27                | 0           | 0                      | 67                         | 22               | 4                      | 4                      | 0                       | 4                          | 34                  | 81                         | 7                        | 31      |           |
|                           | GATWICK           | NORWEGIAN AIR SHUTTLE    | C                 | D           | 8                 | 0           | 0                      | 63                         | 0                | 13                     | 25                     | 0                       | 0                          | 29                  | 89                         | 7                        | 9       |           |
|                           | BIRMINGHAM        | RYANAIR                  | S                 | A           | 13                | 0           | 0                      | 92                         | 0                | 8                      | 0                      | 0                       | 0                          | 3                   | 93                         | 7                        | 14      |           |
|                           | BIRMINGHAM        | RYANAIR                  | S                 | D           | 13                | 0           | 0                      | 85                         | 8                | 8                      | 0                      | 0                       | 0                          | 10                  | 71                         | 18                       | 14      |           |
|                           | BOURNEMOUT        | RYANAIR                  | S                 | A           | 4                 | 0           | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 2                        | 9       |           |
|                           | BOURNEMOUT        | RYANAIR                  | S                 | D           | 4                 | 0           | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 67                         | 11                       | 9       |           |
|                           | BRISTOL           | RYANAIR                  | S                 | A           | 13                | 0           | 0                      | 85                         | 0                | 0                      | 15                     | 0                       | 0                          | 19                  | 100                        | 2                        | 13      |           |
|                           | BRISTOL           | RYANAIR                  | S                 | D           | 13                | 0           | 0                      | 85                         | 15               | 0                      | 0                      | 0                       | 0                          | 8                   | 77                         | 10                       | 13      |           |
|                           | CARDIFF WALE      | RYANAIR                  | S                 | A           | 4                 | 0           | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0       |           |
|                           | CARDIFF WALE      | RYANAIR                  | S                 | D           | 4                 | 0           | 0                      | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 17                  | 0                          | 0                        | 0       |           |
|                           | EAST MIDLAND      | RYANAIR                  | S                 | A           | 31                | 0           | 0                      | 97                         | 3                | 0                      | 0                      | 0                       | 0                          | 3                   | 91                         | 5                        | 22      |           |
|                           | EAST MIDLAND      | RYANAIR                  | S                 | D           | 31                | 0           | 0                      | 81                         | 16               | 3                      | 0                      | 0                       | 0                          | 10                  | 95                         | 9                        | 22      |           |
|                           | EDINBURGH         | RYANAIR                  | S                 | A           | 13                | 0           | 0                      | 85                         | 15               | 0                      | 0                      | 0                       | 0                          | 4                   | 79                         | 10                       | 14      |           |
|                           | EDINBURGH         | RYANAIR                  | S                 | D           | 13                | 0           | 0                      | 92                         | 8                | 0                      | 0                      | 0                       | 0                          | 8                   | 93                         | 8                        | 14      |           |
|                           | LEEDS BRADFO      | RYANAIR                  | S                 | A           | 9                 | 0           | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 3                   | 56                         | 16                       | 9       |           |
|                           | LEEDS BRADFO      | RYANAIR                  | S                 | D           | 9                 | 0           | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 8                   | 78                         | 15                       | 9       |           |
|                           | LIVERPOOL (JO     | RYANAIR                  | S                 | A           | 9                 | 0           | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 4                   | 93                         | 4                        | 14      |           |
|                           | LIVERPOOL (JO     | RYANAIR                  | S                 | D           | 9                 | 0           | 0                      | 33                         | 44               | 22                     | 0                      | 0                       | 0                          | 21                  | 93                         | 8                        | 14      |           |
|                           | LUTON             | RYANAIR                  | S                 | A           | 9                 | 0           | 0                      | 67                         | 22               | 0                      | 11                     | 0                       | 0                          | 11                  | 86                         | 11                       | 14      |           |
|                           | LUTON             | RYANAIR                  | S                 | D           | 9                 | 0           | 0                      | 56                         | 33               | 0                      | 11                     | 0                       | 0                          | 18                  | 71                         | 31                       | 14      |           |
|                           | MANCHESTER        | RYANAIR                  | S                 | A           | 31                | 0           | 0                      | 68                         | 16               | 16                     | 0                      | 0                       | 0                          | 12                  | 87                         | 9                        | 31      |           |
|                           | MANCHESTER        | RYANAIR                  | S                 | D           | 31                | 0           | 0                      | 74                         | 16               | 6                      | 3                      | 0                       | 0                          | 10                  | 87                         | 12                       | 31      |           |
|                           | STANSTED          | RYANAIR                  | S                 | A           | 36                | 0           | 0                      | 83                         | 14               | 0                      | 0                      | 0                       | 3                          | 16                  | 81                         | 10                       | 36      |           |
|                           | STANSTED          | RYANAIR                  | S                 | D           | 36                | 0           | 0                      | 86                         | 14               | 0                      | 0                      | 0                       | 0                          | 6                   | 83                         | 12                       | 36      |           |
|                           | BELFAST INTER     | THOMAS COOK AIRLINES LTD | S                 | A           | 9                 | 0           | 0                      | 89                         | 0                | 11                     | 0                      | 0                       | 0                          | 8                   | 100                        | 1                        | 6       |           |
|                           | BELFAST INTER     | THOMAS COOK AIRLINES LTD | S                 | D           | 7                 | 0           | 0                      | 71                         | 0                | 14                     | 14                     | 0                       | 0                          | 18                  | 80                         | 9                        | 5       |           |
|                           | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | S                 | A           | 9                 | 0           | 0                      | 67                         | 33               | 0                      | 0                      | 0                       | 0                          | 8                   | 90                         | 33                       | 10      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |         |           |
|---------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                           |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                           |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| TENERIFE (SURREINA SOFIA) |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                           | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | S                 | D           | 9                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 56                         | 44                       | 9       |           |
|                           | BRISTOL           | THOMAS COOK AIRLINES LTD | S                 | A           | 6                 | 0        | 0                          | 50                  | 17               | 17                     | 17                     | 0                       | 0                          | 26                  | 100                        | 5                        | 6       |           |
|                           | BRISTOL           | THOMAS COOK AIRLINES LTD | S                 | D           | 5                 | 0        | 0                          | 40                  | 40               | 0                      | 20                     | 0                       | 0                          | 33                  | 80                         | 10                       | 5       |           |
|                           | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | S                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 5                        | 4       |           |
|                           | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | S                 | D           | 5                 | 0        | 0                          | 80                  | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 60                         | 11                       | 5       |           |
|                           | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | S                 | A           | 7                 | 0        | 0                          | 71                  | 0                | 14                     | 14                     | 0                       | 0                          | 20                  | 86                         | 6                        | 7       |           |
|                           | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | S                 | D           | 5                 | 0        | 0                          | 80                  | 0                | 0                      | 20                     | 0                       | 0                          | 21                  | 80                         | 6                        | 5       |           |
|                           | GATWICK           | THOMAS COOK AIRLINES LTD | S                 | A           | 10                | 0        | 0                          | 40                  | 10               | 50                     | 0                      | 0                       | 0                          | 24                  | 89                         | 6                        | 9       |           |
|                           | GATWICK           | THOMAS COOK AIRLINES LTD | S                 | D           | 10                | 0        | 0                          | 60                  | 20               | 10                     | 10                     | 0                       | 0                          | 18                  | 70                         | 20                       | 10      |           |
|                           | GLASGOW           | THOMAS COOK AIRLINES LTD | S                 | A           | 14                | 0        | 0                          | 86                  | 0                | 14                     | 0                      | 0                       | 0                          | 8                   | 93                         | 10                       | 14      |           |
|                           | GLASGOW           | THOMAS COOK AIRLINES LTD | S                 | D           | 14                | 0        | 0                          | 86                  | 7                | 7                      | 0                      | 0                       | 0                          | 7                   | 77                         | 11                       | 13      |           |
|                           | MANCHESTER        | THOMAS COOK AIRLINES LTD | S                 | A           | 9                 | 0        | 0                          | 44                  | 11               | 11                     | 22                     | 11                      | 0                          | 51                  | 93                         | 11                       | 14      |           |
|                           | MANCHESTER        | THOMAS COOK AIRLINES LTD | S                 | D           | 9                 | 0        | 0                          | 33                  | 33               | 0                      | 33                     | 0                       | 0                          | 46                  | 53                         | 15                       | 15      |           |
|                           | NEWCASTLE         | THOMAS COOK AIRLINES LTD | S                 | A           | 11                | 0        | 0                          | 82                  | 0                | 9                      | 9                      | 0                       | 0                          | 11                  | 91                         | 10                       | 11      |           |
|                           | NEWCASTLE         | THOMAS COOK AIRLINES LTD | S                 | D           | 10                | 0        | 0                          | 70                  | 10               | 10                     | 10                     | 0                       | 0                          | 21                  | 80                         | 10                       | 10      |           |
|                           | STANSTED          | THOMAS COOK AIRLINES LTD | S                 | A           | 9                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 12                  | 60                         | 18                       | 5       |           |
|                           | STANSTED          | THOMAS COOK AIRLINES LTD | S                 | D           | 9                 | 0        | 0                          | 78                  | 22               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 5                        | 5       |           |
|                           | BELFAST INTER     | THOMSON AIRWAYS LTD      | C                 | D           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 0                        | 1       |           |
|                           | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 9                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 7                   | 92                         | 4                        | 13      |           |
|                           | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 10                | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 77                         | 12                       | 13      |           |
|                           | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 10                  | 100                        | 2                        | 4       |           |
|                           | BOURNEMOUT        | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 2                        | 4       |           |
|                           | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 40                  | 60               | 0                      | 0                      | 0                       | 0                          | 14                  | 60                         | 12                       | 5       |           |
|                           | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 60                  | 20               | 20                     | 0                      | 0                       | 0                          | 14                  | 80                         | 9                        | 5       |           |
|                           | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 50                         | 14                       | 6       |           |
|                           | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 80                         | 12                       | 5       |           |
|                           | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 78                         | 10                       | 9       |           |
|                           | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 89                         | 8                        | 9       |           |
|                           | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | A           | 10                | 0        | 0                          | 50                  | 20               | 30                     | 0                      | 0                       | 0                          | 17                  | 92                         | 3                        | 12      |           |
|                           | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0        | 0                          | 44                  | 22               | 33                     | 0                      | 0                       | 0                          | 20                  | 91                         | 6                        | 11      |           |
|                           | EDINBURGH         | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 80                         | 6                        | 5       |           |
|                           | EDINBURGH         | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 60                  | 40               | 0                      | 0                      | 0                       | 0                          | 13                  | 80                         | 13                       | 5       |           |
|                           | EXETER            | THOMSON AIRWAYS LTD      | C                 | A           | 2                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |
|--|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|  |                   |                             |                |          | Actual (7)        | Plan (8) |                  | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|  |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
| TENERIFE (SURREINA SOFIA)              | EXETER            | THOMSON AIRWAYS LTD         | C              | D        | 2                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |
|  | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 19                | 0        | 0                | 63                         | 16            | 11               | 11               | 0                 | 0                    | 18            | 89                   | 6                  | 18        |
|  | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 19                | 0        | 0                | 58                         | 21            | 16               | 5                | 0                 | 0                    | 17            | 56                   | 14                 | 18        |
|  | GLASGOW           | THOMSON AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                | 56                         | 33            | 0                | 11               | 0                 | 0                    | 21            | 40                   | 24                 | 5         |
|  | GLASGOW           | THOMSON AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                | 67                         | 22            | 0                | 11               | 0                 | 0                    | 18            | 60                   | 27                 | 5         |
|  | LEEDS BRADFO      | THOMSON AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 0                  | 3         |
|  | LEEDS BRADFO      | THOMSON AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 8             | 75                   | 7                  | 4         |
|  | LUTON             | THOMSON AIRWAYS LTD         | C              | A        | 9                 | 0        | 0                | 44                         | 33            | 11               | 11               | 0                 | 0                    | 22            | 89                   | 6                  | 9         |
|  | LUTON             | THOMSON AIRWAYS LTD         | C              | D        | 9                 | 0        | 0                | 11                         | 56            | 22               | 11               | 0                 | 0                    | 33            | 78                   | 9                  | 9         |
|  | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 22                | 0        | 0                | 64                         | 23            | 14               | 0                | 0                 | 0                    | 15            | 52                   | 14                 | 27        |
|  | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 23                | 0        | 0                | 65                         | 30            | 4                | 0                | 0                 | 0                    | 12            | 70                   | 12                 | 27        |
|  | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                | 60                         | 40            | 0                | 0                | 0                 | 0                    | 9             | 60                   | 21                 | 5         |
|  | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 8             | 80                   | 15                 | 5         |
|  | STANSTED          | THOMSON AIRWAYS LTD         | C              | A        | 5                 | 0        | 0                | 60                         | 20            | 20               | 0                | 0                 | 0                    | 14            | 60                   | 12                 | 5         |
|  | STANSTED          | THOMSON AIRWAYS LTD         | C              | D        | 5                 | 0        | 0                | 80                         | 0             | 20               | 0                | 0                 | 0                    | 9             | 100                  | 3                  | 5         |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                   |                             |                |          | <b>1493</b>       | <b>3</b> | <b>2</b>         | <b>77</b>                  | <b>13</b>     | <b>6</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>79</b>            | <b>13</b>          | <b>13</b> |
| TETERBORO                              |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
| THIRA (SANTORINI)                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 13                | 0        | 0                | 38                         | 38            | 15               | 8                | 0                 | 0                    | 23            | 75                   | 16                 | 8         |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 13                | 0        | 0                | 77                         | 23            | 0                | 0                | 0                 | 0                    | 8             | 75                   | 8                  | 8         |
|  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 34                | 0        | 0                | 38                         | 29            | 21               | 12               | 0                 | 0                    | 28            | 44                   | 39                 | 25        |
|  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 34                | 0        | 0                | 74                         | 15            | 9                | 3                | 0                 | 0                    | 17            | 76                   | 14                 | 25        |
|  | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 10                | 0        | 0                | 70                         | 0             | 20               | 10               | 0                 | 0                    | 17            | 100                  | 1                  | 9         |
|  | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 10                | 0        | 0                | 70                         | 10            | 20               | 0                | 0                 | 0                    | 10            | 100                  | 3                  | 9         |
|  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | A        | 5                 | 0        | 0                | 80                         | 0             | 0                | 0                | 0                 | 20                   | 142           | 100                  | 0                  | 4         |
|  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | D        | 5                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 5         |
|  | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C              | A        | 3                 | 0        | 0                | 67                         | 0             | 0                | 33               | 0                 | 0                    | 25            | 100                  | 1                  | 2         |
|  | BIRMINGHAM        | THOMAS COOK AIRLINES LTD    | C              | D        | 3                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 5                  | 2         |
|  | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | A        | 2                 | 0        | 0                | 50                         | 50            | 0                | 0                | 0                 | 0                    | 15            | 100                  | 3                  | 2         |
|  | GATWICK           | THOMAS COOK AIRLINES LTD    | C              | D        | 2                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 8             | 100                  | 1                  | 2         |
|  | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 6                 | 0        | 0                | 50                         | 17            | 33               | 0                | 0                 | 0                    | 22            | 75                   | 17                 | 4         |
|  | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 7                 | 0        | 0                | 86                         | 14            | 0                | 0                | 0                 | 0                    | 11            | 75                   | 17                 | 4         |
|  | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C              | A        | 3                 | 0        | 0                | 67                         | 0             | 0                | 33               | 0                 | 0                    | 24            | 0                    | 0                  | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |    |   |
|--------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|----|---|
|                                |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |    |   |
|                                |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |    |   |
| THIRA (SANTORINI)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |    |   |
|                                | NEWCASTLE         | THOMAS COOK AIRLINES LTD    | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 35            | 0                    | 0                  | 0         | 0  | 0 |
|                                | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 15            | 67                   | 8                  | 3         | 3  |   |
|                                | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 100                  | 4                  | 4         | 4  |   |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0        | 0                          | 33            | 33            | 0                | 33               | 0                 | 0                    | 46            | 67                   | 17                 | 3         | 3  |   |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 43            | 100                  | 4                  | 4         | 4  |   |
| <b>TOTAL THIRA (SANTORINI)</b> |                   |                             |                |          | <b>170</b>        | <b>0</b> | <b>0</b>                   | <b>62</b>     | <b>19</b>     | <b>11</b>        | <b>7</b>         | <b>0</b>          | <b>1</b>             | <b>23</b>     | <b>78</b>            | <b>15</b>          | <b>15</b> |    |   |
| TIMISOARA                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |    |   |
|                                | LUTON             | WIZZ AIR                    | S              | A        | 22                | 0        | 0                          | 82            | 9             | 5                | 0                | 5                 | 0                    | 17            | 100                  | 1                  | 14        | 14 |   |
|                                | LUTON             | WIZZ AIR                    | S              | D        | 22                | 0        | 0                          | 32            | 50            | 14               | 0                | 5                 | 0                    | 29            | 57                   | 16                 | 14        | 14 |   |
| <b>TOTAL TIMISOARA</b>         |                   |                             |                |          | <b>44</b>         | <b>0</b> | <b>0</b>                   | <b>57</b>     | <b>30</b>     | <b>9</b>         | <b>0</b>         | <b>5</b>          | <b>0</b>             | <b>23</b>     | <b>79</b>            | <b>8</b>           | <b>8</b>  |    |   |
| TIRANA                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |    |   |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 18                | 0        | 0                          | 67            | 17            | 17               | 0                | 0                 | 0                    | 12            | 46                   | 27                 | 13        | 13 |   |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 18                | 0        | 0                          | 67            | 11            | 22               | 0                | 0                 | 0                    | 17            | 58                   | 21                 | 12        | 12 |   |
|                                | GATWICK           | SMALL PLANET AIRLINES       | C              | A        | 3                 | 0        | 0                          | 0             | 0             | 0                | 100              | 0                 | 0                    | 80            | 0                    | 0                  | 0         | 0  |   |
|                                | GATWICK           | SMALL PLANET AIRLINES       | C              | D        | 3                 | 0        | 0                          | 0             | 0             | 67               | 33               | 0                 | 0                    | 48            | 0                    | 0                  | 0         | 0  |   |
| <b>TOTAL TIRANA</b>            |                   |                             |                |          | <b>42</b>         | <b>0</b> | <b>0</b>                   | <b>57</b>     | <b>12</b>     | <b>21</b>        | <b>10</b>        | <b>0</b>          | <b>0</b>             | <b>22</b>     | <b>54</b>            | <b>23</b>          | <b>23</b> |    |   |
| TIREE                          |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |    |   |
|                                | GLASGOW           | LOGANAIR                    | S              | A        | 26                | 0        | 0                          | 92            | 4             | 0                | 4                | 0                 | 0                    | 4             | 81                   | 9                  | 27        | 27 |   |
|                                | GLASGOW           | LOGANAIR                    | S              | D        | 26                | 0        | 0                          | 88            | 8             | 0                | 4                | 0                 | 0                    | 7             | 85                   | 10                 | 27        | 27 |   |
| <b>TOTAL TIREE</b>             |                   |                             |                |          | <b>52</b>         | <b>0</b> | <b>0</b>                   | <b>90</b>     | <b>6</b>      | <b>0</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>83</b>            | <b>9</b>           | <b>9</b>  |    |   |
| TIRGU MURES                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |    |   |
|                                | LUTON             | WIZZ AIR                    | S              | A        | 22                | 0        | 0                          | 86            | 9             | 5                | 0                | 0                 | 0                    | 6             | 100                  | 0                  | 14        | 14 |   |
|                                | LUTON             | WIZZ AIR                    | S              | D        | 22                | 0        | 0                          | 59            | 14            | 23               | 5                | 0                 | 0                    | 18            | 64                   | 11                 | 14        | 14 |   |
| <b>TOTAL TIRGU MURES</b>       |                   |                             |                |          | <b>44</b>         | <b>0</b> | <b>0</b>                   | <b>73</b>     | <b>11</b>     | <b>14</b>        | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>82</b>            | <b>5</b>           | <b>5</b>  |    |   |
| TIVAT                          |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |    |   |
|                                | GATWICK           | MONTENEGRO AIRLINES         | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 7             | 100                  | 0                  | 8         | 8  |   |
|                                | GATWICK           | MONTENEGRO AIRLINES         | S              | D        | 9                 | 0        | 0                          | 22            | 22            | 56               | 0                | 0                 | 0                    | 32            | 100                  | 1                  | 8         | 8  |   |
| <b>TOTAL TIVAT</b>             |                   |                             |                |          | <b>18</b>         | <b>0</b> | <b>0</b>                   | <b>56</b>     | <b>17</b>     | <b>28</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>20</b>     | <b>100</b>           | <b>1</b>           | <b>1</b>  |    |   |
| TOBAGO                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |    |   |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 5         | 5  |   |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 9                 | 0        | 0                          | 78            | 11            | 11               | 0                | 0                 | 0                    | 10            | 60                   | 11                 | 5         | 5  |   |
|                                | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         | 0  |   |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                     |                        |                        |                         |                            | MAY 2014            |                            |                          |
|-----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|---------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                             |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60<br>mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                             |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                     |                        |                        |                         |                            |                     |                            |                          |
| TOBAGO                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 5                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |
| <b>TOTAL TOBAGO</b>         |                   |                             |                   |             | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>7</b>            | <b>4</b>            | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>79</b>           | <b>9</b>                   | <b>9</b>                 |
| TOKYO (HANEDA)              | HEATHROW          | ALL NIPPON AIRWAYS          | S                 | A           | 31                | 0        | 0         | 71                         | 19                  | 6                   | 3                      | 0                      | 0                       | 13                         | 71                  | 12                         | 31                       |
|                             | HEATHROW          | ALL NIPPON AIRWAYS          | S                 | D           | 31                | 0        | 0         | 97                         | 0                   | 3                   | 0                      | 0                      | 0                       | 2                          | 94                  | 2                          | 31                       |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0         | 87                         | 10                  | 3                   | 0                      | 0                      | 0                       | 4                          | 80                  | 12                         | 30                       |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 2                          | 73                  | 17                         | 30                       |
|                             | HEATHROW          | JAPAN AIRLINES              | S                 | A           | 31                | 0        | 0         | 84                         | 10                  | 6                   | 0                      | 0                      | 0                       | 7                          | 94                  | 5                          | 31                       |
|                             | HEATHROW          | JAPAN AIRLINES              | S                 | D           | 31                | 0        | 0         | 90                         | 3                   | 6                   | 0                      | 0                      | 0                       | 4                          | 90                  | 7                          | 31                       |
| <b>TOTAL TOKYO (HANEDA)</b> |                   |                             |                   |             | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>7</b>            | <b>4</b>            | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>84</b>           | <b>9</b>                   | <b>9</b>                 |
| TOKYO (NARITA)              | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0         | 71                         | 23                  | 0                   | 6                      | 0                      | 0                       | 13                         | 81                  | 12                         | 31                       |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 84                         | 6                   | 3                   | 6                      | 0                      | 0                       | 15                         | 87                  | 6                          | 31                       |
| <b>TOTAL TOKYO (NARITA)</b> |                   |                             |                   |             | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>15</b>           | <b>2</b>            | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>87</b>           | <b>6</b>                   | <b>6</b>                 |
| TORONTO                     | HEATHROW          | AIR CANADA                  | S                 | A           | 124               | 0        | 0         | 68                         | 21                  | 7                   | 2                      | 2                      | 0                       | 15                         | 58                  | 22                         | 122                      |
|                             | HEATHROW          | AIR CANADA                  | S                 | D           | 124               | 0        | 0         | 80                         | 11                  | 3                   | 4                      | 2                      | 0                       | 16                         | 71                  | 23                         | 122                      |
|                             | BIRMINGHAM        | AIR TRANSAT                 | S                 | A           | 3                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 0                          | 33                  | 37                         | 3                        |
|                             | BIRMINGHAM        | AIR TRANSAT                 | S                 | D           | 3                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 8                          | 33                  | 40                         | 3                        |
|                             | GATWICK           | AIR TRANSAT                 | S                 | A           | 33                | 0        | 0         | 85                         | 9                   | 6                   | 0                      | 0                      | 0                       | 6                          | 52                  | 28                         | 31                       |
|                             | GATWICK           | AIR TRANSAT                 | S                 | D           | 33                | 0        | 0         | 73                         | 18                  | 6                   | 3                      | 0                      | 0                       | 11                         | 83                  | 14                         | 30                       |
|                             | GLASGOW           | AIR TRANSAT                 | S                 | A           | 14                | 0        | 0         | 50                         | 36                  | 7                   | 0                      | 0                      | 7                       | 67                         | 67                  | 10                         | 18                       |
|                             | GLASGOW           | AIR TRANSAT                 | S                 | D           | 14                | 0        | 0         | 86                         | 7                   | 0                   | 0                      | 0                      | 7                       | 61                         | 83                  | 9                          | 18                       |
|                             | MANCHESTER        | AIR TRANSAT                 | S                 | A           | 18                | 0        | 0         | 89                         | 6                   | 6                   | 0                      | 0                      | 0                       | 4                          | 79                  | 9                          | 19                       |
|                             | MANCHESTER        | AIR TRANSAT                 | S                 | D           | 17                | 0        | 0         | 94                         | 6                   | 0                   | 0                      | 0                      | 0                       | 4                          | 89                  | 12                         | 18                       |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 70                | 0        | 0         | 64                         | 17                  | 10                  | 7                      | 1                      | 0                       | 19                         | 54                  | 51                         | 68                       |
|                             | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 71                | 0        | 0         | 62                         | 25                  | 6                   | 4                      | 3                      | 0                       | 22                         | 47                  | 45                         | 68                       |
|                             | GLASGOW           | WEST JET AIRLINES           | S                 | A           | 2                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
|                             | GLASGOW           | WEST JET AIRLINES           | S                 | D           | 2                 | 0        | 0         | 0                          | 0                   | 100                 | 0                      | 0                      | 0                       | 52                         | 0                   | 0                          | 0                        |
| <b>TOTAL TORONTO</b>        |                   |                             |                   |             | <b>529</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>16</b>           | <b>6</b>            | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>63</b>           | <b>27</b>                  | <b>27</b>                |
| Toulon / Hyeres             | BOURNEMOUT        | FLYBE LTD                   | S                 | A           | 8                 | 0        | 0         | 100                        | 0                   | 0                   | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |                  | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |
|---------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                 |                   |                             |                |          | MATCHED           |          | UNMATCHED        | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                 |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| TOULON / HYERES                 | BOURNEMOUT        | FLYBE LTD                   | S              | D        | 8                 | 0        | 0                | 38                         | 50            | 13            | 0                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |
| <b>TOTAL TOULON / HYERES</b>    |                   |                             |                |          | <b>24</b>         | <b>0</b> | <b>0</b>         | <b>50</b>                  | <b>29</b>     | <b>4</b>      | <b>17</b>        | <b>0</b>         | <b>0</b>          | <b>24</b>            | <b>76</b>     | <b>16</b>            | <b>16</b>          |
| TOULOUSE (BLAGNAC)              | BRISTOL           | BMI REGIONAL                | C              | A        | 27                | 0        | 0                | 96                         | 0             | 0             | 0                | 4                | 0                 | 11                   | 92            | 5                    | 26                 |
|                                 | BRISTOL           | BMI REGIONAL                | C              | D        | 25                | 0        | 0                | 96                         | 0             | 4             | 0                | 0                | 0                 | 3                    | 77            | 13                   | 26                 |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 93                | 0        | 0                | 73                         | 10            | 12            | 5                | 0                | 0                 | 18                   | 86            | 8                    | 92                 |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 93                | 0        | 0                | 73                         | 8             | 8             | 12               | 0                | 0                 | 19                   | 82            | 10                   | 92                 |
|                                 | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | A        | 29                | 0        | 0                | 93                         | 3             | 0             | 3                | 0                | 0                 | 5                    | 78            | 8                    | 27                 |
|                                 | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S              | D        | 29                | 0        | 0                | 93                         | 7             | 0             | 0                | 0                | 0                 | 4                    | 96            | 3                    | 27                 |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 88                | 0        | 8                | 61                         | 14            | 14            | 9                | 2                | 0                 | 25                   | 72            | 15                   | 88                 |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 88                | 0        | 0                | 51                         | 19            | 22            | 8                | 0                | 0                 | 23                   | 63            | 17                   | 88                 |
|                                 | MANCHESTER        | JET2.COM LTD                | S              | A        | 9                 | 0        | 0                | 67                         | 11            | 11            | 11               | 0                | 0                 | 18                   | 70            | 10                   | 10                 |
|                                 | MANCHESTER        | JET2.COM LTD                | S              | D        | 9                 | 0        | 0                | 78                         | 0             | 11            | 11               | 0                | 0                 | 14                   | 70            | 9                    | 10                 |
| <b>TOTAL TOULOUSE (BLAGNAC)</b> |                   |                             |                |          | <b>491</b>        | <b>0</b> | <b>8</b>         | <b>72</b>                  | <b>10</b>     | <b>11</b>     | <b>7</b>         | <b>1</b>         | <b>0</b>          | <b>17</b>            | <b>78</b>     | <b>11</b>            | <b>11</b>          |
| TOURS                           | STANSTED          | RYANAIR                     | S              | A        | 22                | 0        | 0                | 77                         | 18            | 5             | 0                | 0                | 0                 | 8                    | 76            | 26                   | 21                 |
|                                 | STANSTED          | RYANAIR                     | S              | D        | 22                | 0        | 0                | 91                         | 5             | 5             | 0                | 0                | 0                 | 6                    | 90            | 12                   | 21                 |
| <b>TOTAL TOURS</b>              |                   |                             |                |          | <b>44</b>         | <b>0</b> | <b>0</b>         | <b>84</b>                  | <b>11</b>     | <b>5</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>83</b>     | <b>19</b>            | <b>19</b>          |
| TRAPANI                         |                   |                             |                |          |                   |          |                  |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| TREVISO                         | BRISTOL           | RYANAIR                     | S              | A        | 9                 | 0        | 0                | 67                         | 11            | 0             | 22               | 0                | 0                 | 26                   | 75            | 12                   | 8                  |
|                                 | BRISTOL           | RYANAIR                     | S              | D        | 9                 | 0        | 0                | 78                         | 0             | 11            | 11               | 0                | 0                 | 24                   | 89            | 8                    | 9                  |
|                                 | EAST MIDLAND      | RYANAIR                     | S              | A        | 18                | 0        | 0                | 67                         | 33            | 0             | 0                | 0                | 0                 | 11                   | 83            | 8                    | 18                 |
|                                 | EAST MIDLAND      | RYANAIR                     | S              | D        | 18                | 0        | 0                | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 83            | 9                    | 18                 |
|                                 | LEEDS BRADFO      | RYANAIR                     | S              | A        | 9                 | 0        | 0                | 56                         | 44            | 0             | 0                | 0                | 0                 | 15                   | 100           | 0                    | 9                  |
|                                 | LEEDS BRADFO      | RYANAIR                     | S              | D        | 9                 | 0        | 0                | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 4                    | 9                  |
|                                 | STANSTED          | RYANAIR                     | S              | A        | 62                | 0        | 0                | 89                         | 3             | 5             | 3                | 0                | 0                 | 7                    | 74            | 13                   | 53                 |
|                                 | STANSTED          | RYANAIR                     | S              | D        | 62                | 0        | 0                | 85                         | 6             | 5             | 3                | 0                | 0                 | 9                    | 81            | 10                   | 53                 |
| <b>TOTAL TREVISO</b>            |                   |                             |                |          | <b>196</b>        | <b>0</b> | <b>0</b>         | <b>84</b>                  | <b>9</b>      | <b>4</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>81</b>     | <b>10</b>            | <b>10</b>          |
| TRIESTE (RONCHI DEI LEGIO)      | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0                | 90                         | 3             | 6             | 0                | 0                | 0                 | 4                    | 87            | 9                    | 31                 |
|                                 | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0                | 81                         | 13            | 6             | 0                | 0                | 0                 | 9                    | 97            | 7                    | 31                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: T

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE               | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|---|-------------------|-----------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|   |                   |                       |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|   |                   |                       |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| TRIESTE (RONCHI DEI LEGIO)                  |                   |                       |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| <b>TOTAL TRIESTE (RONCHI DEI LEGIONARI)</b> |                   |                       |                |          | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>      | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>92</b>     | <b>8</b>             | <b>8</b>           |  |
| TRIPOLI                                     |                   |                       |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| TROMSOE                                     |                   |                       |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| TRONDHEIM (VAERNES)                         |                   |                       |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | NORWEGIAN AIR SHUTTLE | S              | A        | 22                | 0        | 0         | 86                         | 9             | 5             | 0                | 0                | 0                 | 6                    | 82            | 4                    | 22                 |  |
|   | GATWICK           | NORWEGIAN AIR SHUTTLE | S              | D        | 22                | 0        | 0         | 82                         | 5             | 14            | 0                | 0                | 0                 | 7                    | 91            | 4                    | 22                 |  |
| <b>TOTAL TRONDHEIM (VAERNES)</b>            |                   |                       |                |          | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>7</b>      | <b>9</b>      | <b>0</b>         | <b>0</b>         | <b>6</b>          | <b>86</b>            | <b>4</b>      | <b>4</b>             |                    |  |
| TUNIS                                       |                   |                       |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | TUNISAIR              | S              | A        | 10                | 0        | 0         | 20                         | 30            | 20            | 30               | 0                | 0                 | 50                   | 0             | 0                    | 0                  |  |
|   | GATWICK           | TUNISAIR              | S              | D        | 10                | 0        | 0         | 30                         | 20            | 20            | 30               | 0                | 0                 | 49                   | 0             | 0                    | 0                  |  |
|   | HEATHROW          | TUNISAIR              | S              | A        | 19                | 0        | 0         | 58                         | 11            | 32            | 0                | 0                | 0                 | 21                   | 43            | 29                   | 23                 |  |
|   | HEATHROW          | TUNISAIR              | S              | D        | 19                | 0        | 0         | 42                         | 26            | 26            | 5                | 0                | 0                 | 23                   | 22            | 37                   | 23                 |  |
| <b>TOTAL TUNIS</b>                          |                   |                       |                |          | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>41</b>                  | <b>21</b>     | <b>26</b>     | <b>12</b>        | <b>0</b>         | <b>0</b>          | <b>32</b>            | <b>33</b>     | <b>33</b>            | <b>33</b>          |  |
| TURIN                                       |                   |                       |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | BRITISH AIRWAYS PLC   | S              | A        | 26                | 0        | 0         | 65                         | 15            | 15            | 4                | 0                | 0                 | 17                   | 62            | 17                   | 26                 |  |
|   | GATWICK           | BRITISH AIRWAYS PLC   | S              | D        | 26                | 0        | 0         | 69                         | 19            | 8             | 4                | 0                | 0                 | 16                   | 65            | 14                   | 26                 |  |
|   | STANSTED          | RYANAIR               | S              | A        | 31                | 0        | 0         | 81                         | 16            | 0             | 0                | 3                | 0                 | 16                   | 84            | 9                    | 31                 |  |
|   | STANSTED          | RYANAIR               | S              | D        | 31                | 0        | 0         | 87                         | 10            | 0             | 3                | 0                | 0                 | 8                    | 90            | 7                    | 31                 |  |
| <b>TOTAL TURIN</b>                          |                   |                       |                |          | <b>114</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>15</b>     | <b>5</b>      | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>14</b>            | <b>76</b>     | <b>11</b>            | <b>11</b>          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: V

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                         |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                         |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| VAGAR                   |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | EDINBURGH         | ATLANTIC AIRWAYS            | S                 | A           | 9                 | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                         | EDINBURGH         | ATLANTIC AIRWAYS            | S                 | D           | 9                 | 0        | 0         | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL VAGAR</b>      |                   |                             |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>6</b>            | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| VALENCIA                |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 62                | 0        | 1         | 53                         | 19                  | 23               | 5                      | 0                      | 0                       | 21                         | 71                  | 21                         | 62                       |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 62                | 0        | 1         | 50                         | 24                  | 19               | 6                      | 0                      | 0                       | 21                         | 68                  | 19                         | 62                       |  |
|                         | BRISTOL           | RYANAIR                     | S                 | A           | 9                 | 0        | 0         | 89                         | 0                   | 11               | 0                      | 0                      | 0                       | 6                          | 89                  | 26                         | 9                        |  |
|                         | BRISTOL           | RYANAIR                     | S                 | D           | 9                 | 0        | 0         | 89                         | 11                  | 0                | 0                      | 0                      | 0                       | 8                          | 67                  | 64                         | 9                        |  |
|                         | EAST MIDLAND      | RYANAIR                     | S                 | A           | 13                | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 3                          | 92                  | 5                          | 13                       |  |
|                         | EAST MIDLAND      | RYANAIR                     | S                 | D           | 13                | 0        | 0         | 69                         | 23                  | 8                | 0                      | 0                      | 0                       | 14                         | 92                  | 10                         | 13                       |  |
|                         | MANCHESTER        | RYANAIR                     | S                 | A           | 9                 | 0        | 0         | 78                         | 11                  | 11               | 0                      | 0                      | 0                       | 8                          | 78                  | 7                          | 9                        |  |
|                         | MANCHESTER        | RYANAIR                     | S                 | D           | 9                 | 0        | 0         | 67                         | 11                  | 22               | 0                      | 0                      | 0                       | 14                         | 78                  | 14                         | 9                        |  |
|                         | STANSTED          | RYANAIR                     | S                 | A           | 31                | 0        | 0         | 68                         | 19                  | 10               | 0                      | 0                      | 3                       | 25                         | 78                  | 16                         | 36                       |  |
|                         | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0        | 0         | 81                         | 16                  | 0                | 3                      | 0                      | 0                       | 10                         | 86                  | 15                         | 36                       |  |
| <b>TOTAL VALENCIA</b>   |                   |                             |                   |             | <b>250</b>        | <b>0</b> | <b>2</b>  | <b>65</b>                  | <b>18</b>           | <b>14</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>76</b>           | <b>19</b>                  | <b>19</b>                |  |
| VALLADOLID              |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | BRISTOL           | EVELOP                      | C                 | A           | 3                 | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                         | LIVERPOOL (JO)    | EVELOP                      | C                 | D           | 2                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL VALLADOLID</b> |                   |                             |                   |             | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>33</b>           | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>           | <b>7</b>                   | <b>7</b>                 |  |
| VANCOUVER               |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | HEATHROW          | AIR CANADA                  | S                 | A           | 31                | 0        | 0         | 74                         | 19                  | 6                | 0                      | 0                      | 0                       | 10                         | 48                  | 34                         | 31                       |  |
|                         | HEATHROW          | AIR CANADA                  | S                 | D           | 31                | 0        | 0         | 87                         | 3                   | 10               | 0                      | 0                      | 0                       | 7                          | 84                  | 14                         | 31                       |  |
|                         | GATWICK           | AIR TRANSAT                 | S                 | A           | 18                | 0        | 0         | 61                         | 17                  | 11               | 11                     | 0                      | 0                       | 19                         | 63                  | 13                         | 19                       |  |
|                         | GATWICK           | AIR TRANSAT                 | S                 | D           | 18                | 0        | 0         | 56                         | 28                  | 6                | 11                     | 0                      | 0                       | 22                         | 79                  | 9                          | 19                       |  |
|                         | GLASGOW           | AIR TRANSAT                 | S                 | A           | 4                 | 1        | 0         | 50                         | 25                  | 0                | 0                      | 25                     | 0                       | 83                         | 100                 | 1                          | 4                        |  |
|                         | GLASGOW           | AIR TRANSAT                 | S                 | D           | 4                 | 0        | 0         | 50                         | 0                   | 25               | 0                      | 25                     | 0                       | 103                        | 75                  | 12                         | 4                        |  |
|                         | MANCHESTER        | AIR TRANSAT                 | S                 | A           | 7                 | 0        | 0         | 57                         | 43                  | 0                | 0                      | 0                      | 0                       | 12                         | 89                  | 14                         | 9                        |  |
|                         | MANCHESTER        | AIR TRANSAT                 | S                 | D           | 7                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 70                  | 8                          | 10                       |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 41                | 0        | 0         | 83                         | 15                  | 2                | 0                      | 0                      | 0                       | 6                          | 74                  | 21                         | 39                       |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 42                | 0        | 0         | 71                         | 17                  | 7                | 5                      | 0                      | 0                       | 16                         | 51                  | 20                         | 41                       |  |
| <b>TOTAL VANCOUVER</b>  |                   |                             |                   |             | <b>203</b>        | <b>1</b> | <b>0</b>  | <b>74</b>                  | <b>16</b>           | <b>6</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>70</b>           | <b>17</b>                  | <b>17</b>                |  |
| VARADERO                |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: V

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |  |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                       |                   |                             |                |          | Actual (7)        | UNMATCHED |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                       |                   |                             |                |          |                   | Plan (8)  |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| VARADERO              |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | A        | 5                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 67            | 23                   | 3                  |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C              | D        | 5                 | 0         | 0        | 80                         | 0             | 20            | 0                | 0                | 0                 | 8                    | 60            | 32                   | 5                  |  |
| <b>TOTAL VARADERO</b> |                   |                             |                |          | <b>10</b>         | <b>0</b>  | <b>0</b> | <b>90</b>                  | <b>0</b>      | <b>10</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>4</b>             | <b>63</b>     | <b>29</b>            | <b>29</b>          |  |
| VARNA                 |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | MANCHESTER        | BH AIR                      | C              | D        | 2                 | 0         | 0        | 50                         | 0             | 50            | 0                | 0                | 0                 | 28                   | 67            | 13                   | 3                  |  |
|                       | LUTON             | WIZZ AIR                    | S              | A        | 16                | 0         | 0        | 19                         | 31            | 38            | 13               | 0                | 0                 | 35                   | 71            | 12                   | 17                 |  |
|                       | LUTON             | WIZZ AIR                    | S              | D        | 16                | 0         | 0        | 31                         | 31            | 38            | 0                | 0                | 0                 | 24                   | 59            | 19                   | 17                 |  |
| <b>TOTAL VARNA</b>    |                   |                             |                |          | <b>35</b>         | <b>0</b>  | <b>0</b> | <b>29</b>                  | <b>29</b>     | <b>37</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>29</b>            | <b>67</b>     | <b>15</b>            | <b>15</b>          |  |
| VASTERAS              |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | STANSTED          | RYANAIR                     | S              | A        | 18                | 0         | 0        | 72                         | 28            | 0             | 0                | 0                | 0                 | 8                    | 82            | 8                    | 22                 |  |
|                       | STANSTED          | RYANAIR                     | S              | D        | 18                | 0         | 0        | 78                         | 22            | 0             | 0                | 0                | 0                 | 8                    | 77            | 9                    | 22                 |  |
| <b>TOTAL VASTERAS</b> |                   |                             |                |          | <b>36</b>         | <b>0</b>  | <b>0</b> | <b>75</b>                  | <b>25</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>80</b>     | <b>8</b>             | <b>8</b>           |  |
| VENICE                |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | GLASGOW           | BA CITYFLYER LTD            | C              | D        | 2                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 2                    | 4                  |  |
|                       | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 14                | 0         | 0        | 79                         | 14            | 0             | 7                | 0                | 0                 | 12                   | 100           | 0                    | 14                 |  |
|                       | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 14                | 0         | 0        | 86                         | 7             | 0             | 7                | 0                | 0                 | 8                    | 100           | 1                    | 14                 |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 96                | 0         | 0        | 74                         | 16            | 8             | 1                | 1                | 0                 | 13                   | 58            | 18                   | 92                 |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 96                | 0         | 1        | 68                         | 18            | 9             | 5                | 0                | 0                 | 16                   | 66            | 18                   | 92                 |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 50                | 0         | 0        | 64                         | 16            | 14            | 6                | 0                | 0                 | 18                   | 88            | 7                    | 48                 |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 50                | 0         | 0        | 86                         | 10            | 4             | 0                | 0                | 0                 | 6                    | 90            | 4                    | 48                 |  |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 93                | 0         | 0        | 33                         | 34            | 17            | 15               | 0                | 0                 | 30                   | 64            | 19                   | 85                 |  |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 93                | 0         | 1        | 52                         | 28            | 14            | 6                | 0                | 0                 | 21                   | 70            | 16                   | 87                 |  |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0         | 0        | 17                         | 28            | 39            | 17               | 0                | 0                 | 37                   | 41            | 57                   | 17                 |  |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0         | 0        | 33                         | 28            | 33            | 6                | 0                | 0                 | 26                   | 59            | 35                   | 17                 |  |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 13                | 0         | 0        | 62                         | 15            | 15            | 8                | 0                | 0                 | 18                   | 79            | 21                   | 14                 |  |
|                       | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 13                | 0         | 0        | 85                         | 15            | 0             | 0                | 0                | 0                 | 5                    | 93            | 16                   | 14                 |  |
|                       | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0         | 0        | 72                         | 17            | 11            | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |
|                       | SOUTHEND          | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0         | 0        | 83                         | 6             | 11            | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                       | EDINBURGH         | JET2.COM LTD                | S              | A        | 16                | 0         | 0        | 63                         | 19            | 13            | 6                | 0                | 0                 | 20                   | 65            | 20                   | 17                 |  |
|                       | EDINBURGH         | JET2.COM LTD                | S              | D        | 16                | 0         | 0        | 81                         | 13            | 0             | 6                | 0                | 0                 | 9                    | 100           | 5                    | 17                 |  |
|                       | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 9                 | 0         | 0        | 67                         | 22            | 11            | 0                | 0                | 0                 | 13                   | 56            | 44                   | 9                  |  |
|                       | LEEDS BRADFO      | JET2.COM LTD                | S              | D        | 9                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 80            | 27                   | 10                 |  |
|                       | MANCHESTER        | JET2.COM LTD                | S              | A        | 24                | 0         | 0        | 33                         | 38            | 21            | 8                | 0                | 0                 | 28                   | 62            | 17                   | 26                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: V

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | Early<br>to 15<br>mins | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                        | 16 to<br>30<br>mins        | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                             |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |
| VENICE               | MANCHESTER        | JET2.COM LTD                | S                 | D           | 24                | 0        | 0                      | 75                         | 13               | 8                      | 4                      | 0                       | 0                          | 12                  | 88                         | 6                        | 26        |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | A           | 19                | 0        | 0                      | 89                         | 11               | 0                      | 0                      | 0                       | 0                          | 3                   | 72                         | 7                        | 18        |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S                 | D           | 19                | 0        | 0                      | 95                         | 5                | 0                      | 0                      | 0                       | 0                          | 4                   | 72                         | 11                       | 18        |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | A           | 19                | 0        | 0                      | 79                         | 16               | 5                      | 0                      | 0                       | 0                          | 10                  | 68                         | 15                       | 19        |
|                      | GATWICK           | MONARCH AIRLINES            | S                 | D           | 19                | 0        | 0                      | 84                         | 5                | 11                     | 0                      | 0                       | 0                          | 8                   | 63                         | 12                       | 19        |
|                      | MANCHESTER        | MONARCH AIRLINES            | S                 | A           | 19                | 0        | 0                      | 53                         | 26               | 21                     | 0                      | 0                       | 0                          | 16                  | 64                         | 47                       | 14        |
|                      | MANCHESTER        | MONARCH AIRLINES            | S                 | D           | 19                | 0        | 0                      | 53                         | 21               | 21                     | 5                      | 0                       | 0                          | 20                  | 79                         | 39                       | 14        |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | A           | 2                 | 0        | 0                      | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 12                  | 0                          | 20                       | 2         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD    | C                 | D           | 2                 | 0        | 0                      | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 9                   | 100                        | 1                        | 2         |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | A           | 2                 | 0        | 0                      | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 18                  | 50                         | 13                       | 2         |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C                 | D           | 2                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 7                   | 100                        | 1                        | 2         |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C                 | A           | 6                 | 0        | 0                      | 83                         | 0                | 17                     | 0                      | 0                       | 0                          | 8                   | 83                         | 8                        | 6         |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C                 | D           | 7                 | 0        | 0                      | 86                         | 14               | 0                      | 0                      | 0                       | 0                          | 6                   | 71                         | 10                       | 7         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 8                 | 0        | 0                      | 50                         | 25               | 13                     | 13                     | 0                       | 0                          | 20                  | 30                         | 35                       | 10        |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 9                 | 0        | 0                      | 67                         | 33               | 0                      | 0                      | 0                       | 0                          | 9                   | 82                         | 14                       | 11        |
| <b>TOTAL VENICE</b>  |                   |                             |                   |             | <b>861</b>        | <b>3</b> | <b>2</b>               | <b>64</b>                  | <b>20</b>        | <b>11</b>              | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>           | <b>71</b>                  | <b>17</b>                | <b>17</b> |
| VERONA VILLAFRANCA   | NEWCASTLE         | ALBA STAR                   | C                 | A           | 4                 | 0        | 0                      | 25                         | 75               | 0                      | 0                      | 0                       | 0                          | 23                  | 0                          | 65                       | 1         |
|                      | NEWCASTLE         | ALBA STAR                   | C                 | D           | 6                 | 0        | 0                      | 50                         | 33               | 17                     | 0                      | 0                       | 0                          | 16                  | 0                          | 59                       | 1         |
|                      | GLASGOW           | BA CITYFLYER LTD            | C                 | A           | 3                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |
|                      | GLASGOW           | BA CITYFLYER LTD            | C                 | D           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0         |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 56                | 0        | 0                      | 77                         | 16               | 4                      | 4                      | 0                       | 0                          | 11                  | 65                         | 19                       | 62        |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 56                | 0        | 0                      | 80                         | 11               | 4                      | 5                      | 0                       | 0                          | 13                  | 56                         | 19                       | 62        |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0                      | 52                         | 19               | 16                     | 10                     | 3                       | 0                          | 31                  | 74                         | 15                       | 31        |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0                      | 58                         | 19               | 10                     | 10                     | 3                       | 0                          | 28                  | 74                         | 11                       | 31        |
|                      | BIRMINGHAM        | FLYBE LTD                   | C                 | A           | 2                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |
|                      | BIRMINGHAM        | FLYBE LTD                   | C                 | D           | 3                 | 0        | 0                      | 33                         | 67               | 0                      | 0                      | 0                       | 0                          | 19                  | 0                          | 0                        | 0         |
|                      | GLASGOW           | FLYBE LTD                   | C                 | A           | 3                 | 0        | 0                      | 67                         | 0                | 33                     | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         |
|                      | GLASGOW           | FLYBE LTD                   | C                 | D           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0         |
|                      | MANCHESTER        | FLYBE LTD                   | C                 | A           | 3                 | 0        | 0                      | 33                         | 0                | 33                     | 33                     | 0                       | 0                          | 42                  | 67                         | 7                        | 3         |
|                      | MANCHESTER        | FLYBE LTD                   | C                 | D           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 75                         | 10                       | 4         |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S                 | A           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 86                         | 7                        | 7         |
|                      | SOUTHAMPTON       | FLYBE LTD                   | S                 | D           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 6                        | 8         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: V

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | MAY 2014      |                      |                    |           |           |  |
|---------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                                 |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| VERONA VILLAGRANCA              | BELFAST INTER     | JET2.COM LTD                | S              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         | 0         |  |
|                                 | EDINBURGH         | JET2.COM LTD                | S              | A        | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 11            | 67                   | 9                  | 3         |           |  |
|                                 | EDINBURGH         | JET2.COM LTD                | S              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 100           | 3                    | 3                  |           |           |  |
|                                 | LEEDS BRADFO      | JET2.COM LTD                | S              | A        | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 9                    | 33            | 19                   | 3                  |           |           |  |
|                                 | LEEDS BRADFO      | JET2.COM LTD                | S              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 67            | 13                   | 3                  |           |           |  |
|                                 | GATWICK           | MONARCH AIRLINES            | S              | A        | 16                | 0        | 0                          | 94            | 0             | 6                | 0                | 0                 | 3                    | 83            | 15                   | 12                 |           |           |  |
|                                 | GATWICK           | MONARCH AIRLINES            | S              | D        | 16                | 0        | 0                          | 75            | 13            | 13               | 0                | 0                 | 9                    | 75            | 20                   | 12                 |           |           |  |
|                                 | MANCHESTER        | MONARCH AIRLINES            | S              | A        | 13                | 0        | 0                          | 77            | 15            | 8                | 0                | 0                 | 6                    | 67            | 8                    | 12                 |           |           |  |
|                                 | MANCHESTER        | MONARCH AIRLINES            | S              | D        | 13                | 0        | 0                          | 77            | 8             | 8                | 8                | 0                 | 13                   | 33            | 20                   | 12                 |           |           |  |
|                                 | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 100           | 0                    | 3                  |           |           |  |
|                                 | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 7                    | 100           | 6                    | 3                  |           |           |  |
|                                 | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 5                    | 86            | 2                    | 7                  |           |           |  |
|                                 | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 7                    | 89            | 7                    | 9                  |           |           |  |
|                                 | GLASGOW           | THOMSON AIRWAYS LTD         | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 100           | 2                    | 5                  |           |           |  |
|                                 | GLASGOW           | THOMSON AIRWAYS LTD         | C              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 3                    | 7                  |           |           |  |
|                                 | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 89            | 6                    | 9                  |           |           |  |
|                                 | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 11                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 91            | 6                    | 11                 |           |           |  |
| <b>TOTAL VERONA VILLAGRANCA</b> |                   |                             |                |          | <b>335</b>        | <b>0</b> | <b>1</b>                   | <b>76</b>     | <b>13</b>     | <b>6</b>         | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>13</b>     | <b>71</b>            | <b>13</b>          | <b>13</b> |           |  |
| VIENNA                          | HEATHROW          | AUSTRIAN AIRLINES           | S              | A        | 124               | 0        | 0                          | 69            | 18            | 8                | 4                | 1                 | 0                    | 15            | 0                    | 0                  | 0         |           |  |
|                                 | HEATHROW          | AUSTRIAN AIRLINES           | S              | D        | 124               | 0        | 0                          | 80            | 10            | 6                | 3                | 1                 | 0                    | 12            | 0                    | 0                  | 0         |           |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 150               | 0        | 0                          | 63            | 19            | 11               | 8                | 0                 | 0                    | 19            | 85                   | 9                  | 150       |           |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 150               | 0        | 0                          | 85            | 5             | 5                | 5                | 0                 | 0                    | 9             | 91                   | 5                  | 150       |           |  |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 58                | 0        | 0                          | 62            | 19            | 14               | 5                | 0                 | 0                    | 17            | 83                   | 11                 | 53        |           |  |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 58                | 0        | 0                          | 47            | 29            | 19               | 5                | 0                 | 0                    | 21            | 83                   | 11                 | 53        |           |  |
|                                 | MANCHESTER        | JET2.COM LTD                | S              | A        | 13                | 0        | 0                          | 77            | 15            | 0                | 8                | 0                 | 0                    | 17            | 31                   | 35                 | 13        |           |  |
|                                 | MANCHESTER        | JET2.COM LTD                | S              | D        | 13                | 0        | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 6             | 69                   | 22                 | 13        |           |  |
|                                 | EXETER            | NIKI                        | C              | A        | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 19            | 0                    | 0                  | 0         |           |  |
| <b>TOTAL VIENNA</b>             |                   |                             |                |          | <b>694</b>        | <b>3</b> | <b>0</b>                   | <b>71</b>     | <b>15</b>     | <b>9</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>83</b>            | <b>10</b>          | <b>10</b> |           |  |
| VILNIUS                         | LIVERPOOL (JO     | RYANAIR                     | S              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 88                   | 9                  | 8         |           |  |
|                                 | LIVERPOOL (JO     | RYANAIR                     | S              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 7                  | 8         |           |  |
|                                 | STANSTED          | RYANAIR                     | S              | A        | 31                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 3             | 94                   | 3                  | 31        |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: V

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE  | NUMBER OF FLIGHTS |             |               |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |
|----------------------|-------------------|----------|-------------------|-------------|---------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |          | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |          |                   |             | Actual<br>(7) | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| VILNIUS              |                   |          |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | STANSTED          | RYANAIR  | S                 | D           | 31            | 0        | 0         | 97                         | 0                   | 3                | 0                      | 0                      | 0                       | 4                          | 90                  | 6                          | 31                       |  |
|                      | BELFAST INTER     | WIZZ AIR | S                 | A           | 9             | 0        | 0         | 78                         | 11                  | 0                | 11                     | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
|                      | BELFAST INTER     | WIZZ AIR | S                 | D           | 9             | 0        | 0         | 33                         | 44                  | 11               | 11                     | 0                      | 0                       | 30                         | 0                   | 0                          | 0                        |  |
|                      | DONCASTER S       | WIZZ AIR | S                 | A           | 13            | 0        | 0         | 92                         | 8                   | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 0                          | 8                        |  |
|                      | DONCASTER S       | WIZZ AIR | S                 | D           | 13            | 0        | 0         | 62                         | 31                  | 8                | 0                      | 0                      | 0                       | 11                         | 88                  | 3                          | 8                        |  |
|                      | LUTON             | WIZZ AIR | S                 | A           | 62            | 0        | 0         | 90                         | 8                   | 2                | 0                      | 0                      | 0                       | 4                          | 90                  | 7                          | 62                       |  |
|                      | LUTON             | WIZZ AIR | S                 | D           | 62            | 0        | 0         | 63                         | 26                  | 11               | 0                      | 0                      | 0                       | 15                         | 68                  | 18                         | 62                       |  |
| <b>TOTAL VILNIUS</b> |                   |          |                   |             | <b>248</b>    | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>13</b>           | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>85</b>           | <b>9</b>                   | <b>9</b>                 |  |
| VITORIA              |                   |          |                   |             |               |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL VITORIA</b> |                   |          |                   |             | <b>2</b>      | <b>1</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>            | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |



ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: W

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE               | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | Early to 15 mins | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   | MAY 2014             |               |                      |                    |           |  |
|--------------------------------------|-------------------|-----------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                      |                   |                       |                |          | Actual (7)        | Plan (8) |                  | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                      |                   |                       |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
| WARSAW (CHOPIN)                      |                   |                       |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC   | S              | A        | 62                | 0        | 0                | 58                         | 15            | 10               | 18               | 0                 | 0                    | 23            | 84                   | 10                 | 62        |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC   | S              | D        | 62                | 0        | 0                | 82                         | 3             | 10               | 5                | 0                 | 0                    | 12            | 89                   | 6                  | 62        |  |
|                                      | HEATHROW          | LOT-POLISH AIRLINES   | S              | A        | 86                | 0        | 0                | 49                         | 38            | 8                | 5                | 0                 | 0                    | 20            | 65                   | 15                 | 91        |  |
|                                      | HEATHROW          | LOT-POLISH AIRLINES   | S              | D        | 85                | 0        | 0                | 52                         | 29            | 14               | 5                | 0                 | 0                    | 19            | 78                   | 11                 | 91        |  |
|                                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S              | A        | 25                | 0        | 1                | 76                         | 16            | 4                | 4                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |  |
|                                      | GATWICK           | NORWEGIAN AIR SHUTTLE | S              | D        | 26                | 0        | 0                | 77                         | 8             | 12               | 0                | 0                 | 4                    | 33            | 0                    | 0                  | 0         |  |
|                                      | DONCASTER S       | WIZZ AIR              | S              | A        | 13                | 0        | 0                | 92                         | 8             | 0                | 0                | 0                 | 0                    | 4             | 78                   | 28                 | 9         |  |
|                                      | DONCASTER S       | WIZZ AIR              | S              | D        | 13                | 0        | 0                | 92                         | 0             | 8                | 0                | 0                 | 0                    | 8             | 78                   | 30                 | 9         |  |
|                                      | GLASGOW           | WIZZ AIR              | S              | A        | 13                | 0        | 0                | 92                         | 8             | 0                | 0                | 0                 | 0                    | 5             | 89                   | 3                  | 9         |  |
|                                      | GLASGOW           | WIZZ AIR              | S              | D        | 13                | 0        | 0                | 46                         | 31            | 15               | 8                | 0                 | 0                    | 22            | 78                   | 10                 | 9         |  |
|                                      | LIVERPOOL (JO     | WIZZ AIR              | S              | A        | 13                | 0        | 0                | 85                         | 15            | 0                | 0                | 0                 | 0                    | 6             | 75                   | 7                  | 8         |  |
|                                      | LIVERPOOL (JO     | WIZZ AIR              | S              | D        | 13                | 0        | 0                | 85                         | 15            | 0                | 0                | 0                 | 0                    | 10            | 50                   | 13                 | 8         |  |
|                                      | LUTON             | WIZZ AIR              | S              | A        | 102               | 0        | 0                | 83                         | 8             | 5                | 4                | 0                 | 0                    | 10            | 92                   | 6                  | 93        |  |
|                                      | LUTON             | WIZZ AIR              | S              | D        | 102               | 0        | 0                | 59                         | 25            | 11               | 5                | 0                 | 0                    | 20            | 75                   | 15                 | 93        |  |
| <b>TOTAL WARSAW (CHOPIN)</b>         |                   |                       |                |          | <b>628</b>        | <b>0</b> | <b>1</b>         | <b>67</b>                  | <b>19</b>     | <b>9</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>17</b>     | <b>79</b>            | <b>11</b>          | <b>11</b> |  |
| WARSAW (MODLIN MASOVIA)              |                   |                       |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                      | BRISTOL           | RYANAIR               | S              | A        | 13                | 0        | 0                | 54                         | 38            | 8                | 0                | 0                 | 0                    | 14            | 92                   | 2                  | 13        |  |
|                                      | BRISTOL           | RYANAIR               | S              | D        | 13                | 0        | 0                | 85                         | 15            | 0                | 0                | 0                 | 0                    | 10            | 85                   | 8                  | 13        |  |
|                                      | EAST MIDLAND      | RYANAIR               | S              | A        | 13                | 0        | 0                | 62                         | 31            | 8                | 0                | 0                 | 0                    | 14            | 86                   | 2                  | 14        |  |
|                                      | EAST MIDLAND      | RYANAIR               | S              | D        | 13                | 0        | 0                | 77                         | 8             | 8                | 8                | 0                 | 0                    | 14            | 64                   | 14                 | 14        |  |
|                                      | GLASGOW           | RYANAIR               | S              | A        | 13                | 0        | 0                | 77                         | 0             | 15               | 8                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |  |
|                                      | GLASGOW           | RYANAIR               | S              | D        | 13                | 0        | 0                | 69                         | 8             | 8                | 15               | 0                 | 0                    | 22            | 0                    | 0                  | 0         |  |
|                                      | LIVERPOOL (JO     | RYANAIR               | S              | A        | 13                | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 3             | 86                   | 10                 | 14        |  |
|                                      | LIVERPOOL (JO     | RYANAIR               | S              | D        | 13                | 0        | 0                | 77                         | 15            | 8                | 0                | 0                 | 0                    | 9             | 86                   | 14                 | 14        |  |
|                                      | MANCHESTER        | RYANAIR               | S              | A        | 9                 | 0        | 0                | 78                         | 11            | 0                | 11               | 0                 | 0                    | 23            | 89                   | 7                  | 9         |  |
|                                      | MANCHESTER        | RYANAIR               | S              | D        | 9                 | 0        | 0                | 78                         | 11            | 0                | 11               | 0                 | 0                    | 14            | 78                   | 10                 | 9         |  |
|                                      | STANSTED          | RYANAIR               | S              | A        | 93                | 0        | 0                | 87                         | 6             | 4                | 1                | 0                 | 1                    | 13            | 90                   | 6                  | 93        |  |
|                                      | STANSTED          | RYANAIR               | S              | D        | 93                | 0        | 0                | 86                         | 10            | 3                | 1                | 0                 | 0                    | 9             | 89                   | 8                  | 93        |  |
| <b>TOTAL WARSAW (MODLIN MASOVIA)</b> |                   |                       |                |          | <b>308</b>        | <b>0</b> | <b>0</b>         | <b>82</b>                  | <b>10</b>     | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>87</b>            | <b>7</b>           | <b>7</b>  |  |
| WASHINGTON (DULLES)                  |                   |                       |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC   | S              | A        | 62                | 0        | 0                | 84                         | 6             | 5                | 5                | 0                 | 0                    | 9             | 65                   | 17                 | 79        |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC   | S              | D        | 62                | 0        | 0                | 68                         | 23            | 10               | 0                | 0                 | 0                    | 12            | 65                   | 22                 | 79        |  |
|                                      | HEATHROW          | UNITED AIRLINES       | S              | A        | 93                | 0        | 0                | 78                         | 10            | 4                | 8                | 0                 | 0                    | 15            | 69                   | 30                 | 93        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: W

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | MAY 2014             |               |                      |                    |  |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| WASHINGTON (DULLES)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | UNITED AIRLINES             | S              | D        | 91                | 0        | 1         | 88                         | 7             | 1             | 3                | 1                | 0                 | 10                   | 77            | 13                   | 92                 |  |
|                                  | MANCHESTER        | UNITED AIRLINES             | S              | A        | 25                | 0        | 0         | 76                         | 4             | 8             | 8                | 4                | 0                 | 27                   | 83            | 21                   | 24                 |  |
|                                  | MANCHESTER        | UNITED AIRLINES             | S              | D        | 25                | 0        | 0         | 80                         | 16            | 0             | 4                | 0                | 0                 | 10                   | 88            | 8                    | 24                 |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 31                | 0        | 0         | 84                         | 3             | 13            | 0                | 0                | 0                 | 7                    | 74            | 15                   | 31                 |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 31                | 0        | 0         | 87                         | 6             | 3             | 0                | 3                | 0                 | 11                   | 90            | 3                    | 31                 |  |
| <b>TOTAL WASHINGTON (DULLES)</b> |                   |                             |                |          | <b>420</b>        | <b>0</b> | <b>1</b>  | <b>81</b>                  | <b>10</b>     | <b>5</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>12</b>            | <b>73</b>     | <b>18</b>            | <b>18</b>          |  |
| WATERFORD                        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | BIRMINGHAM        | VLM (BELGIUM)               | S              | A        | 18                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                                  | BIRMINGHAM        | VLM (BELGIUM)               | S              | D        | 18                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|                                  | LUTON             | VLM (BELGIUM)               | S              | A        | 52                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                                  | LUTON             | VLM (BELGIUM)               | S              | D        | 52                | 0        | 0         | 90                         | 10            | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |
| <b>TOTAL WATERFORD</b>           |                   |                             |                |          | <b>140</b>        | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>2</b>             | <b>69</b>     | <b>13</b>            | <b>13</b>          |  |
| WICK JOHN O GROATS               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | ABERDEEN          | EASTERN AIRWAYS             | S              | A        | 47                | 4        | 9         | 89                         | 4             | 4             | 2                | 0                | 0                 | 6                    | 67            | 24                   | 54                 |  |
|                                  | ABERDEEN          | EASTERN AIRWAYS             | S              | D        | 53                | 0        | 3         | 87                         | 6             | 6             | 2                | 0                | 0                 | 6                    | 78            | 21                   | 55                 |  |
|                                  | ABERDEEN          | LOGANAIR                    | C              | A        | 3                 | 1        | 0         | 33                         | 0             | 67            | 0                | 0                | 0                 | 31                   | 0             | 0                    | 0                  |  |
|                                  | ABERDEEN          | LOGANAIR                    | C              | D        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |
|                                  | EDINBURGH         | LOGANAIR                    | S              | A        | 26                | 0        | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 3                    | 89            | 17                   | 28                 |  |
|                                  | EDINBURGH         | LOGANAIR                    | S              | D        | 26                | 0        | 0         | 88                         | 4             | 8             | 0                | 0                | 0                 | 5                    | 73            | 18                   | 30                 |  |
| <b>TOTAL WICK JOHN O GROATS</b>  |                   |                             |                |          | <b>157</b>        | <b>5</b> | <b>12</b> | <b>87</b>                  | <b>6</b>      | <b>6</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>75</b>     | <b>21</b>            | <b>21</b>          |  |
| WROCLAW                          |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | BRISTOL           | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 6                    | 100           | 1                    | 9                  |  |
|                                  | BRISTOL           | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 8                    | 89            | 5                    | 9                  |  |
|                                  | EAST MIDLAND      | RYANAIR                     | S              | A        | 22                | 0        | 0         | 95                         | 0             | 5             | 0                | 0                | 0                 | 2                    | 91            | 3                    | 22                 |  |
|                                  | EAST MIDLAND      | RYANAIR                     | S              | D        | 22                | 0        | 0         | 73                         | 23            | 5             | 0                | 0                | 0                 | 11                   | 64            | 15                   | 22                 |  |
|                                  | GLASGOW           | RYANAIR                     | S              | A        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
|                                  | GLASGOW           | RYANAIR                     | S              | D        | 9                 | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |
|                                  | LIVERPOOL (JO     | RYANAIR                     | S              | A        | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 11                   | 100           | 1                    | 13                 |  |
|                                  | LIVERPOOL (JO     | RYANAIR                     | S              | D        | 13                | 0        | 0         | 54                         | 31            | 8             | 8                | 0                | 0                 | 19                   | 77            | 9                    | 13                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 49                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 3                    | 64            | 21                   | 44                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 49                | 0        | 0         | 71                         | 27            | 2             | 0                | 0                | 0                 | 12                   | 55            | 17                   | 44                 |  |
|                                  | DONCASTER S       | WIZZ AIR                    | S              | A        | 13                | 0        | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 4                    | 29            | 22                   | 14                 |  |
|                                  | DONCASTER S       | WIZZ AIR                    | S              | D        | 13                | 0        | 0         | 92                         | 0             | 8             | 0                | 0                | 0                 | 8                    | 29            | 26                   | 14                 |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: W

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE  | NUMBER OF FLIGHTS |             |               |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |
|----------------------|-------------------|----------|-------------------|-------------|---------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |          | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |          |                   |             | Actual<br>(7) | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |
| WROCLAW              | LUTON             | WIZZ AIR | S                 | A           | 25            | 0        | 0         | 96                         | 4                   | 0                | 0                      | 0                      | 0                       | 3                          | 95                  | 2                          | 22                       |
|                      | LUTON             | WIZZ AIR | S                 | D           | 25            | 0        | 0         | 72                         | 8                   | 20               | 0                      | 0                      | 0                       | 17                         | 36                  | 24                         | 22                       |
| <b>TOTAL WROCLAW</b> |                   |          |                   |             | <b>280</b>    | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>12</b>           | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>66</b>           | <b>14</b>                  | <b>14</b>                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: Z

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                      |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
| ZADAR                |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | MANCHESTER        | RYANAIR                     | S                 | A           | 9                 | 0        | 0         | 44                         | 22                  | 11               | 22                     | 0                      | 0                       | 27                         | 67                  | 8                          | 9                        |  |
|                      | MANCHESTER        | RYANAIR                     | S                 | D           | 9                 | 0        | 0         | 44                         | 0                   | 33               | 22                     | 0                      | 0                       | 31                         | 100                 | 5                          | 9                        |  |
|                      | STANSTED          | RYANAIR                     | S                 | A           | 13                | 0        | 0         | 77                         | 23                  | 0                | 0                      | 0                      | 0                       | 6                          | 92                  | 6                          | 13                       |  |
|                      | STANSTED          | RYANAIR                     | S                 | D           | 13                | 0        | 0         | 62                         | 23                  | 15               | 0                      | 0                      | 0                       | 16                         | 92                  | 7                          | 13                       |  |
| <b>TOTAL ZADAR</b>   |                   |                             |                   |             | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>18</b>           | <b>14</b>        | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>89</b>           | <b>6</b>                   | <b>6</b>                 |  |
| ZAGREB               |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 31                | 0        | 0         | 74                         | 3                   | 19               | 3                      | 0                      | 0                       | 17                         | 84                  | 15                         | 31                       |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 31                | 0        | 0         | 87                         | 10                  | 3                | 0                      | 0                      | 0                       | 5                          | 90                  | 3                          | 31                       |  |
|                      | HEATHROW          | CROATIA AIRLINES            | S                 | A           | 35                | 0        | 0         | 54                         | 23                  | 17               | 6                      | 0                      | 0                       | 18                         | 83                  | 7                          | 35                       |  |
|                      | HEATHROW          | CROATIA AIRLINES            | S                 | D           | 35                | 0        | 0         | 31                         | 34                  | 26               | 9                      | 0                      | 0                       | 27                         | 69                  | 16                         | 35                       |  |
| <b>TOTAL ZAGREB</b>  |                   |                             |                   |             | <b>132</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>18</b>           | <b>17</b>        | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>81</b>           | <b>10</b>                  | <b>10</b>                |  |
| ZAKINTHOS            |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                      | MANCHESTER        | CONDOR                      | S                 | A           | 5                 | 0        | 0         | 80                         | 20                  | 0                | 0                      | 0                      | 0                       | 11                         | 50                  | 23                         | 4                        |  |
|                      | MANCHESTER        | CONDOR                      | S                 | D           | 5                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 75                  | 12                         | 4                        |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 3                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                      | BRISTOL           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 3                 | 0        | 0         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 21                | 0        | 1         | 67                         | 14                  | 10               | 10                     | 0                      | 0                       | 14                         | 90                  | 6                          | 21                       |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 21                | 0        | 0         | 67                         | 14                  | 14               | 5                      | 0                      | 0                       | 14                         | 90                  | 7                          | 21                       |  |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|                      | LIVERPOOL (JO     | EASYJET AIRLINE COMPANY LTD | S                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                      | MANCHESTER        | ENTER AIR                   | C                 | D           | 2                 | 0        | 0         | 50                         | 50                  | 0                | 0                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C                 | A           | 2                 | 0        | 0         | 0                          | 0                   | 100              | 0                      | 0                      | 0                       | 43                         | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | GERMANIA FLUGGESELLSCHAFT   | C                 | D           | 3                 | 0        | 0         | 33                         | 33                  | 33               | 0                      | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |  |
|                      | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT   | C                 | A           | 2                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 7                          | 50                  | 19                         | 2                        |  |
|                      | MANCHESTER        | GERMANIA FLUGGESELLSCHAFT   | C                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 20                         | 2                        |  |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | A           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 4                        |  |
|                      | LEEDS BRADFO      | JET2.COM LTD                | S                 | D           | 4                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 1                          | 75                  | 10                         | 4                        |  |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | A           | 6                 | 0        | 0         | 83                         | 17                  | 0                | 0                      | 0                      | 0                       | 5                          | 75                  | 28                         | 4                        |  |
|                      | MANCHESTER        | JET2.COM LTD                | S                 | D           | 6                 | 0        | 0         | 100                        | 0                   | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 9                          | 4                        |  |
|                      | LUTON             | MONARCH AIRLINES            | S                 | A           | 3                 | 0        | 1         | 67                         | 33                  | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                      | LUTON             | MONARCH AIRLINES            | S                 | D           | 4                 | 0        | 0         | 50                         | 25                  | 25               | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | SMALL PLANET AIRLINES       | C                 | A           | 3                 | 0        | 0         | 0                          | 33                  | 33               | 33                     | 0                      | 0                       | 53                         | 0                   | 0                          | 0                        |  |
|                      | GATWICK           | SMALL PLANET AIRLINES       | C                 | D           | 4                 | 0        | 0         | 25                         | 50                  | 0                | 25                     | 0                      | 0                       | 35                         | 0                   | 0                          | 0                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: Z

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                  | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         |                            | MAY 2014            |                            |                          |         |           |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                          |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| ZAKINTHOS            |                   |                          |                   |             |                   |          |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | A           | 12                | 0        | 0                          | 83                  | 17               | 0                      | 0                      | 0                       | 0                          | 4                   | 80                         | 4                        | 10      |           |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD | C                 | D           | 13                | 0        | 0                          | 85                  | 15               | 0                      | 0                      | 0                       | 0                          | 6                   | 64                         | 13                       | 11      |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | A           | 10                | 0        | 0                          | 90                  | 10               | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 3                        | 9       |           |
|                      | BRISTOL           | THOMAS COOK AIRLINES LTD | C                 | D           | 12                | 0        | 0                          | 92                  | 8                | 0                      | 0                      | 0                       | 0                          | 7                   | 91                         | 7                        | 11      |           |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 1                        | 5       |           |
|                      | CARDIFF WALE      | THOMAS COOK AIRLINES LTD | C                 | D           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 80                         | 18                       | 5       |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C                 | A           | 6                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 4                        | 7       |           |
|                      | EAST MIDLAND      | THOMAS COOK AIRLINES LTD | C                 | D           | 7                 | 0        | 0                          | 86                  | 0                | 14                     | 0                      | 0                       | 0                          | 10                  | 100                        | 4                        | 7       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | A           | 11                | 0        | 0                          | 82                  | 9                | 0                      | 9                      | 0                       | 0                          | 12                  | 67                         | 30                       | 9       |           |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD | C                 | D           | 12                | 0        | 0                          | 83                  | 0                | 17                     | 0                      | 0                       | 0                          | 9                   | 60                         | 38                       | 10      |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | A           | 5                 | 0        | 0                          | 80                  | 0                | 20                     | 0                      | 0                       | 0                          | 13                  | 80                         | 9                        | 5       |           |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD | C                 | D           | 6                 | 0        | 0                          | 50                  | 33               | 17                     | 0                      | 0                       | 0                          | 17                  | 40                         | 26                       | 5       |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | A           | 12                | 0        | 0                          | 75                  | 8                | 8                      | 8                      | 0                       | 0                          | 17                  | 67                         | 25                       | 12      |           |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD | C                 | D           | 11                | 0        | 0                          | 73                  | 9                | 0                      | 18                     | 0                       | 0                          | 26                  | 58                         | 30                       | 12      |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 6       |           |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD | C                 | D           | 6                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 4                        | 6       |           |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | A           | 2                 | 0        | 0                          | 50                  | 0                | 0                      | 50                     | 0                       | 0                          | 65                  | 100                        | 0                        | 1       |           |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD | C                 | D           | 2                 | 0        | 0                          | 50                  | 0                | 0                      | 50                     | 0                       | 0                          | 72                  | 100                        | 6                        | 1       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 80                         | 10                       | 5       |           |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD      | C                 | D           | 6                 | 0        | 0                          | 67                  | 17               | 17                     | 0                      | 0                       | 0                          | 14                  | 67                         | 20                       | 6       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | A           | 5                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 5       |           |
|                      | BRISTOL           | THOMSON AIRWAYS LTD      | C                 | D           | 6                 | 0        | 0                          | 83                  | 17               | 0                      | 0                      | 0                       | 0                          | 10                  | 100                        | 4                        | 6       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 75                  | 0                | 25                     | 0                      | 0                       | 0                          | 11                  | 100                        | 6                        | 4       |           |
|                      | CARDIFF WALE      | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 80                  | 0                | 20                     | 0                      | 0                       | 0                          | 11                  | 60                         | 11                       | 5       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | A           | 4                 | 0        | 0                          | 100                 | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0       |           |
|                      | DONCASTER S       | THOMSON AIRWAYS LTD      | C                 | D           | 5                 | 0        | 0                          | 60                  | 20               | 0                      | 20                     | 0                       | 0                          | 22                  | 0                          | 0                        | 0       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | A           | 7                 | 0        | 0                          | 86                  | 14               | 0                      | 0                      | 0                       | 0                          | 6                   | 71                         | 11                       | 7       |           |
|                      | EAST MIDLAND      | THOMSON AIRWAYS LTD      | C                 | D           | 9                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 12                  | 56                         | 15                       | 9       |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | A           | 12                | 0        | 0                          | 75                  | 8                | 17                     | 0                      | 0                       | 0                          | 12                  | 100                        | 5                        | 13      |           |
|                      | GATWICK           | THOMSON AIRWAYS LTD      | C                 | D           | 16                | 0        | 0                          | 69                  | 25               | 6                      | 0                      | 0                       | 0                          | 12                  | 78                         | 10                       | 18      |           |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | A           | 3                 | 0        | 0                          | 67                  | 33               | 0                      | 0                      | 0                       | 0                          | 11                  | 100                        | 2                        | 3       |           |
|                      | LUTON             | THOMSON AIRWAYS LTD      | C                 | D           | 4                 | 0        | 0                          | 75                  | 25               | 0                      | 0                      | 0                       | 0                          | 12                  | 100                        | 2                        | 4       |           |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD      | C                 | A           | 11                | 0        | 0                          | 64                  | 27               | 9                      | 0                      | 0                       | 0                          | 10                  | 60                         | 22                       | 10      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR MAY 2015

Origin / Destinations: Z

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |                        |                        |                         | MAY 2014                   |                     |                            |                          |  |  |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|---------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|--|
|                        |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30<br>mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |  |
|                        |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
| ZAKINTHOS              |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 14                | 0        | 0         | 71                         | 14                  | 14               | 0                      | 0                      | 0                       | 16                         | 54                  | 22                         | 13                       |  |  |
|                        | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | A           | 7                 | 0        | 0         | 86                         | 14                  | 0                | 0                      | 0                      | 0                       | 7                          | 100                 | 1                          | 6                        |  |  |
|                        | NEWCASTLE         | THOMSON AIRWAYS LTD         | C                 | D           | 9                 | 0        | 0         | 78                         | 0                   | 22               | 0                      | 0                      | 0                       | 12                         | 75                  | 6                          | 8                        |  |  |
|                        | STANSTED          | THOMSON AIRWAYS LTD         | C                 | A           | 3                 | 0        | 0         | 67                         | 0                   | 33               | 0                      | 0                      | 0                       | 14                         | 100                 | 8                          | 3                        |  |  |
|                        | STANSTED          | THOMSON AIRWAYS LTD         | C                 | D           | 4                 | 0        | 0         | 75                         | 0                   | 0                | 25                     | 0                      | 0                       | 21                         | 100                 | 4                          | 4                        |  |  |
| <b>TOTAL ZAKINTHOS</b> |                   |                             |                   |             | <b>401</b>        | <b>0</b> | <b>2</b>  | <b>78</b>                  | <b>12</b>           | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>78</b>           | <b>14</b>                  | <b>14</b>                |  |  |
| ZARAGOZA               |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                        | STANSTED          | RYANAIR                     | S                 | A           | 22                | 0        | 0         | 82                         | 18                  | 0                | 0                      | 0                      | 0                       | 4                          | 67                  | 13                         | 21                       |  |  |
|                        | STANSTED          | RYANAIR                     | S                 | D           | 22                | 0        | 0         | 95                         | 5                   | 0                | 0                      | 0                      | 0                       | 2                          | 71                  | 12                         | 21                       |  |  |
| <b>TOTAL ZARAGOZA</b>  |                   |                             |                   |             | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>           | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>70</b>           | <b>12</b>                  | <b>12</b>                |  |  |
| ZURICH                 |                   |                             |                   |             |                   |          |           |                            |                     |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S                 | A           | 97                | 0        | 0         | 87                         | 8                   | 5                | 0                      | 0                      | 0                       | 6                          | 89                  | 6                          | 92                       |  |  |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S                 | D           | 98                | 0        | 0         | 87                         | 6                   | 7                | 0                      | 0                      | 0                       | 6                          | 85                  | 8                          | 91                       |  |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 174               | 0        | 0         | 61                         | 20                  | 9                | 10                     | 0                      | 0                       | 21                         | 68                  | 16                         | 185                      |  |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 174               | 0        | 0         | 76                         | 13                  | 5                | 6                      | 0                      | 0                       | 14                         | 78                  | 11                         | 186                      |  |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 57                | 0        | 0         | 53                         | 23                  | 12               | 12                     | 0                      | 0                       | 24                         | 79                  | 16                         | 57                       |  |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 57                | 0        | 0         | 51                         | 26                  | 16               | 7                      | 0                      | 0                       | 23                         | 86                  | 13                         | 57                       |  |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0        | 0         | 65                         | 23                  | 10               | 3                      | 0                      | 0                       | 14                         | 71                  | 20                         | 31                       |  |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0         | 68                         | 23                  | 10               | 0                      | 0                      | 0                       | 12                         | 71                  | 21                         | 31                       |  |  |
|                        | EDINBURGH         | EDELWEISS AIR               | S                 | A           | 6                 | 0        | 0         | 67                         | 17                  | 17               | 0                      | 0                      | 0                       | 15                         | 100                 | 0                          | 6                        |  |  |
|                        | EDINBURGH         | EDELWEISS AIR               | S                 | D           | 6                 | 0        | 0         | 17                         | 50                  | 33               | 0                      | 0                      | 0                       | 25                         | 100                 | 6                          | 6                        |  |  |
|                        | BIRMINGHAM        | SWISS AIRLINES              | S                 | A           | 52                | 0        | 0         | 87                         | 10                  | 4                | 0                      | 0                      | 0                       | 5                          | 100                 | 3                          | 10                       |  |  |
|                        | BIRMINGHAM        | SWISS AIRLINES              | S                 | D           | 51                | 0        | 0         | 65                         | 31                  | 4                | 0                      | 0                      | 0                       | 12                         | 90                  | 7                          | 10                       |  |  |
|                        | HEATHROW          | SWISS AIRLINES              | S                 | A           | 213               | 0        | 0         | 69                         | 15                  | 12               | 5                      | 0                      | 0                       | 16                         | 84                  | 7                          | 211                      |  |  |
|                        | HEATHROW          | SWISS AIRLINES              | S                 | D           | 213               | 0        | 0         | 71                         | 13                  | 10               | 6                      | 0                      | 0                       | 14                         | 83                  | 8                          | 211                      |  |  |
|                        | LONDON CITY       | SWISS AIRLINES              | S                 | A           | 149               | 0        | 0         | 90                         | 7                   | 3                | 1                      | 0                      | 0                       | 5                          | 90                  | 5                          | 154                      |  |  |
|                        | LONDON CITY       | SWISS AIRLINES              | S                 | D           | 149               | 0        | 2         | 90                         | 7                   | 2                | 0                      | 1                      | 0                       | 6                          | 90                  | 7                          | 154                      |  |  |
|                        | MANCHESTER        | SWISS AIRLINES              | S                 | A           | 52                | 0        | 0         | 73                         | 12                  | 13               | 2                      | 0                      | 0                       | 13                         | 69                  | 10                         | 29                       |  |  |
|                        | MANCHESTER        | SWISS AIRLINES              | S                 | D           | 52                | 0        | 0         | 60                         | 23                  | 17               | 0                      | 0                      | 0                       | 15                         | 48                  | 17                         | 29                       |  |  |
| <b>TOTAL ZURICH</b>    |                   |                             |                   |             | <b>1664</b>       | <b>6</b> | <b>5</b>  | <b>74</b>                  | <b>14</b>           | <b>8</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>80</b>           | <b>10</b>                  | <b>10</b>                |  |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: ABERDEEN (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 76                | 14         | 0        | 78                         | 14               | 7           | 1                      | 0                      | 0                       | 10                         | 56                       | 24                         | 110                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 4277              | 8          | 57       | 85                         | 7                | 5           | 3                      | 0                      | 0                       | 9                          | 84                       | 10                         | 4837                    |
| AIRPORT TOTAL                 | 4353              | 22         | 57       | 85                         | 7                | 5           | 3                      | 0                      | 0                       | 9                          | 83                       | 10                         | 4947                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

| ORIGIN / DESTINATION          | Reporting Airport: BELFAST CITY (GEORGE BEST) (By Airpo<br>rt) |           |    |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|-------------------------------|--|-----------|----|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | NUMBER OF FLIGHTS  |           |    | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | MAY 2014                 |                            |                         |
|                               | MATCHED  | UNMATCHED |    | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               | Actual (7)   | Plan (8)  |    |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 2  | 0         | 0  | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 60                       | 20                         | 5                       |
| SCHEDULED FLIGHTS(ALL ROUTES) | 3486   | 4         | 15 | 83                         | 9                | 5           | 3                      | 0                      | 0                       | 9                          | 86                       | 8                          | 3183                    |
| AIRPORT TOTAL                 | 3488   | 4         | 15 | 83                         | 9                | 5           | 3                      | 0                      | 0                       | 9                          | 86                       | 8                          | 3188                    |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: BELFAST INTERNATIONAL (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 127               | 5          | 0        | 76                         | 8             | 6        | 8                | 2                | 0                 | 20                   | 76                 | 15                   | 140               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 2745              | 0          | 8        | 83                         | 8             | 5        | 3                | 0                | 0                 | 10                   | 88                 | 7                    | 2639              |
| AIRPORT TOTAL                 | 2872              | 5          | 8        | 83                         | 8             | 5        | 3                | 0                | 0                 | 10                   | 87                 | 7                    | 2779              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: BIRMINGHAM (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 934               | 3          | 0        | 78                         | 13            | 7        | 3                | 0                | 0                 | 10                   | 77                 | 14                   | 846               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 6940              | 7          | 12       | 85                         | 8             | 4        | 2                | 0                | 0                 | 9                    | 83                 | 10                   | 7398              |
| AIRPORT TOTAL                 | 7874              | 10         | 12       | 84                         | 9             | 5        | 2                | 0                | 0                 | 9                    | 82                 | 10                   | 8244              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: BOURNEMOUTH (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 111               | 0          | 0        | 87                         | 11            | 1        | 0                | 0                | 1                 | 181                  | 88                 | 9                    | 110               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 533               | 6          | 3        | 86                         | 8             | 3        | 3                | 0                | 0                 | 9                    | 84                 | 9                    | 430               |
| AIRPORT TOTAL                 | 644               | 6          | 3        | 86                         | 8             | 3        | 2                | 0                | 0                 | 39                   | 85                 | 9                    | 540               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: BRISTOL (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 530               | 2          | 0        | 85                         | 10            | 3        | 2                | 0                | 0                 | 8                    | 84                 | 16                   | 554               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 4638              | 2          | 8        | 83                         | 10            | 4        | 2                | 0                | 0                 | 10                   | 84                 | 9                    | 4515              |
| AIRPORT TOTAL                 | 5168              | 4          | 8        | 83                         | 10            | 4        | 2                | 0                | 0                 | 10                   | 84                 | 10                   | 5069              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: CARDIFF WALES (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 360               | 2          | 0        | 82                         | 12            | 5        | 1                | 0                | 0                 | 9                    | 80                 | 10                   | 378               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 800               | 6          | 20       | 80                         | 12            | 6        | 2                | 0                | 0                 | 13                   | 83                 | 10                   | 996               |
| AIRPORT TOTAL                 | 1160              | 8          | 20       | 81                         | 12            | 5        | 2                | 0                | 0                 | 12                   | 82                 | 10                   | 1374              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: DONCASTER SHEFFIELD (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 258               | 3          | 0        | 86                         | 10            | 3        | 2                | 0                | 0                 | 8                    | 82                 | 12                   | 245               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 252               | 0          | 0        | 78                         | 12            | 9        | 1                | 0                | 0                 | 11                   | 77                 | 14                   | 259               |
| AIRPORT TOTAL                 | 510               | 3          | 0        | 82                         | 11            | 6        | 1                | 0                | 0                 | 9                    | 80                 | 13                   | 504               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: DURHAM TEES VALLEY (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 15                | 3          | 0        | 53                         | 13            | 13       | 20               | 0                | 0                 | 27                   | 67                 | 23                   | 3                 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 323               | 0          | 2        | 90                         | 7             | 2        | 2                | 0                | 0                 | 9                    | 95                 | 4                    | 329               |
| AIRPORT TOTAL                 | 338               | 3          | 2        | 88                         | 7             | 2        | 2                | 0                | 0                 | 10                   | 94                 | 4                    | 332               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

| ORIGIN / DESTINATION          | Reporting Airport: EAST MIDLANDS INTERNATIONAL (By Airport) |           |    |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
|-------------------------------|---|-----------|----|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | NUMBER OF FLIGHTS   |           |    | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   |                      | MAY 2014           |                      |                   |
|                               | MATCHED   | UNMATCHED |    | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               | Actual (7)  | Plan (8)  |    |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 516   | 3         | 0  | 77                         | 14            | 7        | 2                | 0                | 0                 | 12                   | 81                 | 11                   | 540               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 2918  | 2         | 10 | 81                         | 11            | 5        | 2                | 0                | 0                 | 11                   | 82                 | 10                   | 3143              |
| AIRPORT TOTAL                 | 3434  | 5         | 10 | 80                         | 11            | 6        | 2                | 0                | 0                 | 11                   | 82                 | 10                   | 3683              |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: EDINBURGH (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 131               | 0          | 0        | 73                         | 21               | 5           | 2                      | 1                      | 0                       | 12                         | 75                       | 13                         | 131                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 9178              | 13         | 21       | 80                         | 11               | 6           | 3                      | 0                      | 0                       | 11                         | 82                       | 11                         | 8730                    |
| AIRPORT TOTAL                 | 9309              | 13         | 21       | 80                         | 11               | 6           | 3                      | 0                      | 0                       | 11                         | 82                       | 11                         | 8861                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: EXETER (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 156               | 7          | 0        | 86                         | 8                | 4           | 2                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| SCHEDULED FLIGHTS(ALL ROUTES) | 803               | 200        | 28       | 83                         | 9                | 4           | 3                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| AIRPORT TOTAL                 | 959               | 207        | 28       | 83                         | 9                | 4           | 3                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: GATWICK (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 1891              | 5          | 0        | 70                         | 15            | 9        | 5                | 1                | 0                 | 18                   | 71                 | 21                   | 2023              |
| SCHEDULED FLIGHTS(ALL ROUTES) | 21993             | 15         | 202      | 67                         | 17            | 11       | 5                | 1                | 0                 | 17                   | 75                 | 13                   | 21324             |
| AIRPORT TOTAL                 | 23884             | 20         | 202      | 67                         | 17            | 10       | 5                | 1                | 0                 | 17                   | 75                 | 14                   | 23347             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: GLASGOW (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 557               | 16         | 0        | 70                         | 16            | 9        | 4                | 1                | 0                 | 17                   | 77                 | 15                   | 535               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 6470              | 4          | 16       | 78                         | 11            | 7        | 4                | 1                | 0                 | 14                   | 83                 | 10                   | 6106              |
| AIRPORT TOTAL                 | 7027              | 20         | 16       | 77                         | 11            | 7        | 4                | 1                | 0                 | 14                   | 82                 | 10                   | 6641              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: HEATHROW (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 87                | 4          | 0        | 76                         | 20            | 5        | 0                | 0                | 0                 | 8                    | 72                 | 12                   | 67                |
| SCHEDULED FLIGHTS(ALL ROUTES) | 41033             | 2          | 84       | 73                         | 13            | 9        | 5                | 0                | 0                 | 14                   | 77                 | 13                   | 40922             |
| AIRPORT TOTAL                 | 41120             | 6          | 84       | 73                         | 13            | 9        | 5                | 0                | 0                 | 14                   | 77                 | 13                   | 40989             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: JERSEY (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 28                | 8          | 0        | 71                         | 21            | 7        | 0                | 0                | 0                 | 11                   | 67                 | 17                   | 43                |
| SCHEDULED FLIGHTS(ALL ROUTES) | 2038              | 56         | 118      | 76                         | 11            | 6        | 6                | 1                | 0                 | 16                   | 78                 | 13                   | 2353              |
| AIRPORT TOTAL                 | 2066              | 64         | 118      | 76                         | 11            | 6        | 6                | 1                | 0                 | 16                   | 78                 | 13                   | 2396              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: LEEDS BRADFORD (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 97                | 4          | 0        | 90                         | 3                | 5           | 2                      | 0                      | 0                       | 7                          | 83                       | 9                          | 90                      |
| SCHEDULED FLIGHTS(ALL ROUTES) | 2901              | 4          | 39       | 87                         | 7                | 4           | 2                      | 0                      | 0                       | 9                          | 80                       | 12                         | 2844                    |
| AIRPORT TOTAL                 | 2998              | 8          | 39       | 87                         | 7                | 4           | 2                      | 0                      | 0                       | 8                          | 80                       | 12                         | 2934                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: LIVERPOOL (JOHN LENNON) (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 12                | 7          | 0        | 50                         | 33               | 8           | 0                      | 0                      | 8                       | 44                         | 70                       | 9                          | 10                      |
| SCHEDULED FLIGHTS(ALL ROUTES) | 2922              | 2          | 5        | 82                         | 11               | 4           | 2                      | 0                      | 0                       | 10                         | 84                       | 9                          | 2781                    |
| AIRPORT TOTAL                 | 2934              | 9          | 5        | 82                         | 11               | 4           | 2                      | 0                      | 0                       | 10                         | 84                       | 9                          | 2791                    |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: LONDON CITY (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| SCHEDULED FLIGHTS(ALL ROUTES) | 6351              | 0          | 32       | 87                         | 7             | 4        | 2                | 0                | 0                 | 7                    | 91                 | 5                    | 5719              |
| AIRPORT TOTAL                 | 6351              | 0          | 32       | 87                         | 7             | 4        | 2                | 0                | 0                 | 7                    | 91                 | 5                    | 5719              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: LUTON (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 327               | 141        | 0        | 53                         | 28               | 14          | 4                      | 1                      | 0                       | 20                         | 73                       | 15                         | 297                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 7352              | 5          | 8        | 71                         | 16               | 9           | 4                      | 0                      | 0                       | 14                         | 74                       | 15                         | 6491                    |
| AIRPORT TOTAL                 | 7679              | 146        | 8        | 71                         | 16               | 9           | 4                      | 0                      | 0                       | 14                         | 74                       | 15                         | 6788                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: MANCHESTER (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 1902              | 8          | 0        | 64                         | 20            | 11       | 5                | 0                | 0                 | 19                   | 68                 | 19                   | 1866              |
| SCHEDULED FLIGHTS(ALL ROUTES) | 12762             | 8          | 22       | 78                         | 12            | 6        | 3                | 0                | 0                 | 12                   | 79                 | 11                   | 13392             |
| AIRPORT TOTAL                 | 14664             | 16         | 22       | 76                         | 13            | 7        | 4                | 0                | 0                 | 13                   | 78                 | 12                   | 15258             |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: NEWCASTLE (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 595               | 18         | 0        | 80                         | 13            | 4        | 2                | 0                | 0                 | 11                   | 85                 | 8                    | 601               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 3216              | 7          | 20       | 86                         | 7             | 4        | 3                | 0                | 0                 | 9                    | 87                 | 9                    | 3335              |
| AIRPORT TOTAL                 | 3811              | 25         | 20       | 85                         | 8             | 4        | 3                | 0                | 0                 | 10                   | 87                 | 9                    | 3936              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: SOUTHAMPTON (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| SCHEDULED FLIGHTS(ALL ROUTES) | 2881              | 77         | 81       | 82                         | 8             | 5        | 4                | 0                | 0                 | 12                   | 79                 | 12                   | 3247              |
| AIRPORT TOTAL                 | 2881              | 77         | 81       | 82                         | 8             | 5        | 4                | 0                | 0                 | 12                   | 79                 | 12                   | 3254              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: SOUTHEND (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | MAY 2014                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early<br>to 15             | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 7                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| SCHEDULED FLIGHTS(ALL ROUTES) | 794               | 25         | 36       | 86                         | 7                | 3           | 3                      | 1                      | 1                       | 11                         | 0                        | 0                          | 0                       |
| AIRPORT TOTAL                 | 801               | 25         | 36       | 86                         | 7                | 3           | 3                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR MAY 2015

Reporting Airport: STANSTED (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |               |          |                  |                  |                   | MAY 2014             |                    |                      |                   |
|-------------------------------|-------------------|------------|----------|----------------------------|---------------|----------|------------------|------------------|-------------------|----------------------|--------------------|----------------------|-------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to 15                | 16 to 30 mins | 31 to 60 | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
|                               |                   | Actual (7) | Plan (8) |                            |               |          |                  |                  |                   |                      |                    |                      |                   |
| CHARTERED FLIGHTS(ALL ROUTES) | 310               | 0          | 0        | 78                         | 12            | 6        | 4                | 0                | 0                 | 12                   | 79                 | 18                   | 344               |
| SCHEDULED FLIGHTS(ALL ROUTES) | 12723             | 22         | 15       | 83                         | 11            | 4        | 2                | 0                | 0                 | 10                   | 80                 | 11                   | 11966             |
| AIRPORT TOTAL                 | 13033             | 22         | 15       | 82                         | 11            | 4        | 2                | 0                | 0                 | 10                   | 80                 | 11                   | 12310             |