

# Punctuality Statistics

Economic Regulation Group



**Birmingham, Edinburgh, Gatwick, Glasgow, Heathrow, London City, Luton, Manchester, Newcastle, Stansted**

**Full and Summary Analysis**

**November 2008**

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## FOREWORD

### 1 CONTENT

- 1.1 *Punctuality Statistics: Heathrow, Gatwick, Manchester, Glasgow, Birmingham, Luton, Stansted, Edinburgh, Newcastle and London City - Full and Summary Analysis* is prepared by the Civil Aviation Authority with the co-operation of the airport operators and Airport Coordination Ltd. Their assistance is gratefully acknowledged.

### 2 ENQUIRIES

- 2.1 **Statistics** Enquiries concerning the information in this publication and distribution enquiries concerning orders and subscriptions should be addressed to:

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- 2.2 Enquiries concerning further analysis of punctuality or other UK civil aviation statistics should be addressed to

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Please note that we are unable to publish statistics or provide ad hoc data extracts at lower than monthly aggregate level.

2.3 **Website** Our tables are available on the Internet free of charge, address  
[www.caaerg.co.uk](http://www.caaerg.co.uk)

#### 2.4 Coverage

Data has been published as follows: -  
for Heathrow, Gatwick, Manchester, Birmingham, Luton, and Stansted from April 1989  
for Glasgow from July 1993  
for Edinburgh and Newcastle from April 1996  
and London City from April 1997

## INTRODUCTORY NOTES

1. These figures are compiled by the Civil Aviation Authority with the co-operation of airports and Airport Coordination Ltd.
2. The figures cover both arrivals and departures aggregated, except in the case of the Full Analysis with Arrival – Departure Split. In this table, arrivals and departures are stated separately.
3. Actual times of operation are derived from the flight by flight air transport movement returns made by airports to the CAA. The planned times supplied by Airport Coordination Ltd include changes made up to 24 hours before operation.
4. Only obvious mismatches between the two sources have been reconciled.
5. When the two sets of data are matched, if an airline appears to operate a series of flights significantly “off slot”, the Aviation Data Unit will substitute information from published timetables (where such are available) in place of the ACL slot data.
6. Prior to April 1998, Luton planned times of operation were taken from daily flight plans provided by the airport. These were completed before the week in question and, therefore, did not reflect any changes to the plan made at short notice.
7. Because the planned time of operation relates to the arrival/departure at the stand, whilst the actual time of operation relates to wheels on/off the runway, the following taxi time assumptions have been built in following information provided by Airport Coordination Ltd or the airport.

|          |            |            |      |
|----------|------------|------------|------|
| Heathrow | Arrivals   | 10 minutes | (i)  |
|          | Departures | 20 minutes | (i)  |
| Gatwick  | Arrivals   | 10 minutes |      |
|          | Departures | 15 minutes | (ii) |
| Stansted | Arrivals   | 5 minutes  |      |
|          | Departures | 10 minutes |      |

|             |            |            |       |
|-------------|------------|------------|-------|
| Luton       | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes |       |
| Manchester  | Arrivals   | 10 minutes | (iv)  |
|             | Departures | 20 minutes | (iv)  |
| Birmingham  | Arrivals   | 0 minutes  | (iii) |
|             | Departures | 0 minutes  | (iii) |
| Glasgow     | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes |       |
| Edinburgh   | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes | (iv)  |
| Newcastle   | Arrivals   | 5 minutes  |       |
|             | Departures | 10 minutes |       |
| London City | Arrivals   | 3 minutes  | (iv)  |
|             | Departures | 6 minutes  | (iv)  |

- (i) No account is taken of the different taxi-ing times associated with the terminal building used.
  - (ii) Prior to October 2003 Gatwick recorded the departure time from the stand. With effect from October 2003 the runway time is recorded for departures and a taxi time of 15 minutes is assumed.
  - (iii) Birmingham Airport record actual time of operation as arrival/departure at the stand.
  - (iv) After a review of taxi time assumptions, changes have been made to Edinburgh, London City and Manchester. Edinburgh and London City have been implemented wef the January 2001 publication, and Manchester wef February 2001 publication. Data for the same month in previous year has also been re-calculated using the new taxi times for comparison purposes. These should not though be compared with data published for periods prior to 2001.
8. The number of unmatched actual flights represented those air transport movements which actually took place at the airport but for which no corresponding planned flight was found. The reasons for this would normally be:

- (a) the flight was a diversion from another airport;
  - (b) the flight was not recorded with Airport Coordination Ltd or airport (see notes 4 and 5);
  - (c) the flight was a short-haul flight more than one hour before the planned time;
  - (d) the flight was planned to take place in the previous month;
  - (e) the plan or the air transport movement record contained an incorrectly reported item of data causing the flight not to match.
9. The number of unmatched planned flights represents those Airport Coordination Ltd or airport flights planned (see notes 4 and 5) for which a corresponding Air Transport Movement return has not been found. The reasons for these would normally be:
- (a) the flight was diverted to another airport;
  - (b) the flight was cancelled;
  - (c) the planned time was for a short haul flight more than one hour after the flight;
  - (d) the flight took place in the following month;
  - (e) either the plan or the air transport movement record contained an incorrectly reported item of data causing it not to match.
10. With effect from January 2000 data month, early flights are set to zero delay. Prior to this, an early flight will show a negative delay. This will affect the 'average delay' column. Average delays from January 2000 onwards should not be compared to average delays prior to January 2000. Tables for January to December 2000 inclusive do not include columns relating to the corresponding month the previous year for this reason. These tables should also not be compared with previously published tables.
11. Routes – airline combinations are shown where there is more than one matched flight. Any lines omitted for this reason will still be included in total figures however. For this reason, the totals shown may not always exactly match the data in the table.
12. All-cargo services and air taxi services are excluded from the analysis.



13. Positioning, private, corporate, military, local and other non air transport movements are excluded from the analysis.
14. Figures for domestic shuttle services should be treated with caution. Only the main flights are notified to Airport Coordination Ltd. Back-up flights are not and are therefore recorded as unmatched actual flights.
15. Flights are allocated to airlines according to the flight prefix of the service. Therefore, in the case of a sub-charter service, the flight is shown against the airline commercially responsible for the service. In the case of franchise operations, the service is recorded against the operating carrier.
16. The aircraft origin/destination represents the final point on the service. An aircraft serving more than one point on the route is therefore shown once only in these tables.
17. Some apparently domestic routes listed in this publication may be domestic sectors of international services.
18. Flights between any two of the ten airports (eg Heathrow-Manchester) are counted twice.
19. Care should be taken in comparing the average delays during the current year, with the average delays during the previous year. The number of flights may change from one year to the next, and the average may also be calculated on a small number of flights in either year.

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BARBADOS</b>                  |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRIDGETOWN                       | THOMSON AIRWAYS LTD          | C                 | 10                | 0        | 0         | 30                         | 10               | 20          | 40                     | 0                      | 0                       | 57                         | 30                       | 72                         | 10                      |
| <b>TOTAL BRIDGETOWN</b>          |                              |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>30</b>                  | <b>10</b>        | <b>20</b>   | <b>40</b>              | <b>0</b>               | <b>0</b>                | <b>57</b>                  | <b>30</b>                | <b>72</b>                  | <b>10</b>               |
| <b>TOTAL BARBADOS</b>            |                              |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>30</b>                  | <b>10</b>        | <b>20</b>   | <b>40</b>              | <b>0</b>               | <b>0</b>                | <b>57</b>                  | <b>30</b>                | <b>72</b>                  | <b>10</b>               |
| <b>BELGIUM</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                         | BRUSSELS AIRLINES            | S                 | 205               | 0        | 5         | 82                         | 10               | 5           | 2                      | 0                      | 0                       | 9                          | 91                       | 5                          | 282                     |
| <b>TOTAL BRUSSELS</b>            |                              |                   | <b>205</b>        | <b>0</b> | <b>5</b>  | <b>82</b>                  | <b>10</b>        | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>91</b>                | <b>5</b>                   | <b>282</b>              |
| <b>TOTAL BELGIUM</b>             |                              |                   | <b>205</b>        | <b>0</b> | <b>5</b>  | <b>82</b>                  | <b>10</b>        | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>91</b>                | <b>5</b>                   | <b>282</b>              |
| <b>CAPE VERDE ISLANDS</b>        |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ILHA DO SAL C.VERDE              | THOMSON AIRWAYS LTD          | C                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| <b>TOTAL ILHA DO SAL C.VERDE</b> |                              |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL CAPE VERDE ISLANDS</b>  |                              |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>CYPRUS</b>                    |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                          | CYPRUS AIRWAYS               | S                 | 10                | 0        | 0         | 10                         | 20               | 30          | 10                     | 20                     | 10                      | 138                        | 0                        | 46                         | 8                       |
|                                  | EUROCYPRIA AIRLINES LTD      | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 12                         | 2                       |
|                                  | THOMSON AIRWAYS LTD          | C                 | 2                 | 0        | 0         | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL LARNACA</b>             |                              |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>39</b>                  | <b>22</b>        | <b>17</b>   | <b>6</b>               | <b>11</b>              | <b>6</b>                | <b>80</b>                  | <b>20</b>                | <b>39</b>                  | <b>10</b>               |
| PAPHOS                           | EUROCYPRIA AIRLINES LTD      | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 50                       | 19                         | 6                       |
|                                  | MONARCH AIRLINES             | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                  | THOMAS COOK AIRLINES LTD (MY | C                 | 6                 | 0        | 0         | 67                         | 0                | 0           | 33                     | 0                      | 0                       | 42                         | 0                        | 0                          | 0                       |
|                                  | THOMSON AIRWAYS LTD          | C                 | 18                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 4                          | 88                       | 7                          | 16                      |
| <b>TOTAL PAPHOS</b>              |                              |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>4</b>         | <b>4</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>9</b>                   | <b>34</b>               |
| <b>TOTAL CYPRUS</b>              |                              |                   | <b>46</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>        | <b>9</b>    | <b>7</b>               | <b>4</b>               | <b>2</b>                | <b>38</b>                  | <b>66</b>                | <b>16</b>                  | <b>44</b>               |
| <b>CZECH REPUBLIC</b>            |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                           | BMIBABY LTD                  | S                 | 52                | 0        | 0         | 96                         | 0                | 2           | 2                      | 0                      | 0                       | 4                          | 85                       | 10                         | 54                      |
|                                  | RYANAIR                      | S                 | 34                | 0        | 0         | 82                         | 9                | 6           | 3                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL PRAGUE</b>              |                              |                   | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>3</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>85</b>                | <b>10</b>                  | <b>54</b>               |
| <b>TOTAL CZECH REPUBLIC</b>      |                              |                   | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>3</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>85</b>                | <b>10</b>                  | <b>54</b>               |
| <b>DENMARK</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BILLUND                          | RYANAIR                      | S                 | 26                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL BILLUND</b>             |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| COPENHAGEN                       | SAS                          | S                 | 85                | 1        | 0         | 84                         | 5                | 6           | 6                      | 0                      | 0                       | 11                         | 89                       | 6                          | 99                      |
| <b>TOTAL COPENHAGEN</b>          |                              |                   | <b>85</b>         | <b>1</b> | <b>0</b>  | <b>84</b>                  | <b>5</b>         | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>89</b>                | <b>6</b>                   | <b>99</b>               |
| <b>TOTAL DENMARK</b>             |                              |                   | <b>111</b>        | <b>1</b> | <b>0</b>  | <b>86</b>                  | <b>5</b>         | <b>5</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>6</b>                   | <b>99</b>               |
| <b>EGYPT</b>                     |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HURGHADA                         | THOMAS COOK AIRLINES LTD (MY | C                 | 7                 | 0        | 0         | 86                         | 0                | 0           | 14                     | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL HURGHADA</b>            |                              |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>0</b>         | <b>0</b>    | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| LUXOR                            | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 63                         | 13               | 0           | 0                      | 25                     | 0                       | 65                         | 100                      | 0                          | 8                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL LUXOR                     |                               |                   | 8                 | 0        | 0         | 63                         | 13               | 0           | 0                      | 25                     | 0                       | 65                         | 100                      | 0                          | 8                       |
| SHARM EL SHEIKH (OPHIRA)        | THOMAS COOK AIRLINES LTD (MY) | C                 | 17                | 0        | 0         | 76                         | 18               | 6           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                 | THOMSON AIRWAYS LTD           | C                 | 22                | 0        | 0         | 59                         | 32               | 9           | 0                      | 0                      | 0                       | 13                         | 80                       | 11                         | 10                      |
| TOTAL SHARM EL SHEIKH (OPHIRA)  |                               |                   | 39                | 0        | 0         | 67                         | 26               | 8           | 0                      | 0                      | 0                       | 11                         | 57                       | 23                         | 28                      |
| TABA                            | THOMSON AIRWAYS LTD           | C                 | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL TABA                      |                               |                   | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL EGYPT                     |                               |                   | 61                | 0        | 0         | 69                         | 21               | 5           | 2                      | 3                      | 0                       | 18                         | 67                       | 18                         | 36                      |
| FINLAND                         |                               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ROVANIEMI                       | THOMAS COOK AIRLINES LTD (MY) | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
| TOTAL ROVANIEMI                 |                               |                   | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 40                         | 100                      | 3                          | 1                       |
| TOTAL FINLAND                   |                               |                   | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 40                         | 100                      | 3                          | 1                       |
| FRANCE                          |                               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BIARRITZ                        | RYANAIR                       | S                 | 16                | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL BIARRITZ                  |                               |                   | 16                | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| LYON                            | BRIT AIR                      | S                 | 80                | 0        | 0         | 85                         | 9                | 3           | 4                      | 0                      | 0                       | 7                          | 84                       | 9                          | 98                      |
|                                 | VLM (BELGIUM)                 | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| TOTAL LYON                      |                               |                   | 82                | 0        | 0         | 84                         | 10               | 2           | 4                      | 0                      | 0                       | 7                          | 84                       | 9                          | 98                      |
| NICE                            | BMIBABY LTD                   | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 4                          | 26                      |
| TOTAL NICE                      |                               |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 4                          | 26                      |
| PARIS (CHARLES DE GAULLE)       | AIRLINAIR                     | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
|                                 | CITY JET                      | S                 | 328               | 0        | 0         | 93                         | 4                | 2           | 1                      | 0                      | 0                       | 3                          | 83                       | 8                          | 348                     |
|                                 | FLYBE LTD                     | S                 | 174               | 1        | 2         | 84                         | 9                | 4           | 3                      | 0                      | 0                       | 9                          | 85                       | 9                          | 215                     |
| TOTAL PARIS (CHARLES DE GAULLE) |                               |                   | 504               | 1        | 2         | 90                         | 5                | 3           | 2                      | 0                      | 0                       | 5                          | 84                       | 9                          | 565                     |
| PERPIGNAN                       | RYANAIR                       | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL PERPIGNAN                 |                               |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL FRANCE                    |                               |                   | 622               | 1        | 2         | 89                         | 6                | 3           | 2                      | 0                      | 0                       | 6                          | 84                       | 8                          | 708                     |
| GERMANY                         |                               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COLOGNE BONN                    | JET2.COM LTD                  | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL COLOGNE BONN              |                               |                   | 3                 | 0        | 0         | 67                         | 0                | 0           | 0                      | 33                     | 0                       | 71                         | 93                       | 4                          | 42                      |
| DUSSELDORF                      | EUROWINGS LUFTVERKEHRS        | S                 | 170               | 0        | 0         | 81                         | 6                | 11          | 2                      | 0                      | 0                       | 9                          | 83                       | 9                          | 184                     |
|                                 | FLYBE LTD                     | S                 | 188               | 0        | 2         | 77                         | 11               | 9           | 4                      | 0                      | 0                       | 13                         | 87                       | 6                          | 188                     |
| TOTAL DUSSELDORF                |                               |                   | 358               | 0        | 2         | 79                         | 8                | 9           | 3                      | 0                      | 0                       | 11                         | 85                       | 7                          | 372                     |
| FRANKFURT MAIN                  | FLYBE LTD                     | S                 | 137               | 0        | 1         | 83                         | 4                | 5           | 8                      | 0                      | 0                       | 13                         | 73                       | 13                         | 154                     |
|                                 | LUFTHANSA                     | S                 | 238               | 0        | 0         | 86                         | 6                | 5           | 3                      | 0                      | 0                       | 9                          | 74                       | 13                         | 239                     |
| TOTAL FRANKFURT MAIN            |                               |                   | 375               | 1        | 1         | 85                         | 5                | 5           | 5                      | 0                      | 0                       | 10                         | 74                       | 13                         | 393                     |
| HAHN                            | RYANAIR                       | S                 | 33                | 0        | 1         | 76                         | 18               | 0           | 6                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL HAHN                      |                               |                   | 33                | 0        | 1         | 76                         | 18               | 0           | 6                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| HAMBURG                         | FLYBE LTD                     | S                 | 42                | 0        | 0         | 83                         | 12               | 0           | 5                      | 0                      | 0                       | 10                         | 92                       | 4                          | 59                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-------------------------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                     |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL HAMBURG                       |                     |                   | 42                | 0          | 0        | 83                         | 12               | 0           | 5                      | 0                      | 0                       | 10                         | 92                       | 4                          | 59                      |
| HANOVER                             | FLYBE LTD           | S                 | 50                | 0          | 0        | 82                         | 6                | 8           | 2                      | 2                      | 0                       | 14                         | 63                       | 16                         | 41                      |
| TOTAL HANOVER                       |                     |                   | 50                | 0          | 0        | 82                         | 6                | 8           | 2                      | 2                      | 0                       | 14                         | 62                       | 16                         | 42                      |
| MUNICH                              | LUFTHANSA           | S                 | 36                | 0          | 2        | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|                                     | LUFTHANSA CITY LINE | S                 | 142               | 0          | 0        | 78                         | 11               | 8           | 4                      | 0                      | 0                       | 11                         | 70                       | 15                         | 167                     |
| TOTAL MUNICH                        |                     |                   | 178               | 0          | 2        | 82                         | 9                | 6           | 3                      | 0                      | 0                       | 9                          | 71                       | 15                         | 171                     |
| MUNSTER-OSNABRUCK                   | AIR BERLIN          | C                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 100                      | 1                          | 10                      |
|                                     | EASTERN AIRWAYS     | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL MUNSTER-OSNABRUCK             |                     |                   | 10                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 1                          | 10                      |
| NIEDERRHEIN                         | RYANAIR             | S                 | 50                | 0          | 0        | 86                         | 8                | 2           | 2                      | 0                      | 2                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL NIEDERRHEIN                   |                     |                   | 50                | 0          | 0        | 86                         | 8                | 2           | 2                      | 0                      | 2                       | 14                         | 0                        | 0                          | 0                       |
| PADERBORN                           | AIR BERLIN          | C                 | 10                | 0          | 0        | 70                         | 10               | 10          | 0                      | 0                      | 10                      | 43                         | 100                      | 4                          | 8                       |
| TOTAL PADERBORN                     |                     |                   | 10                | 0          | 0        | 70                         | 10               | 10          | 0                      | 0                      | 10                      | 43                         | 100                      | 4                          | 8                       |
| STUTTGART                           | FLYBE LTD           | S                 | 130               | 0          | 0        | 83                         | 10               | 5           | 1                      | 2                      | 0                       | 10                         | 74                       | 16                         | 145                     |
| TOTAL STUTTGART                     |                     |                   | 130               | 0          | 0        | 83                         | 10               | 5           | 1                      | 2                      | 0                       | 10                         | 74                       | 16                         | 145                     |
| TOTAL GERMANY                       |                     |                   | 1239              | 1          | 6        | 82                         | 8                | 6           | 3                      | 0                      | 0                       | 11                         | 78                       | 11                         | 1244                    |
| GREECE                              |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL HERAKLION                     |                     |                   | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL GREECE                        |                     |                   | 3                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 4                          | 2                       |
| IRISH REPUBLIC                      |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                                | AER LINGUS          | S                 | 50                | 0          | 0        | 90                         | 6                | 0           | 4                      | 0                      | 0                       | 6                          | 93                       | 3                          | 54                      |
|                                     | BMIBABY LTD         | S                 | 42                | 0          | 1        | 79                         | 12               | 2           | 7                      | 0                      | 0                       | 11                         | 85                       | 12                         | 60                      |
| TOTAL CORK                          |                     |                   | 92                | 0          | 1        | 85                         | 9                | 1           | 5                      | 0                      | 0                       | 8                          | 89                       | 7                          | 114                     |
| DUBLIN                              | AER LINGUS          | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                     | AER LINGUS          | S                 | 206               | 0          | 0        | 93                         | 4                | 1           | 2                      | 0                      | 0                       | 5                          | 82                       | 8                          | 224                     |
|                                     | RYANAIR             | S                 | 240               | 0          | 0        | 76                         | 15               | 8           | 0                      | 0                      | 0                       | 10                         | 89                       | 7                          | 202                     |
| TOTAL DUBLIN                        |                     |                   | 448               | 1          | 0        | 84                         | 10               | 5           | 1                      | 0                      | 0                       | 8                          | 85                       | 8                          | 426                     |
| IRELAND WEST AIRPORT KNOCK          | BMIBABY LTD         | S                 | 49                | 0          | 3        | 90                         | 6                | 2           | 2                      | 0                      | 0                       | 5                          | 90                       | 9                          | 59                      |
| TOTAL IRELAND WEST AIRPORT KNOCK    |                     |                   | 49                | 0          | 3        | 90                         | 6                | 2           | 2                      | 0                      | 0                       | 5                          | 90                       | 9                          | 59                      |
| SHANNON                             | RYANAIR             | S                 | 58                | 0          | 0        | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 4                          | 95                       | 6                          | 42                      |
| TOTAL SHANNON                       |                     |                   | 58                | 0          | 0        | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 4                          | 95                       | 6                          | 42                      |
| WATERFORD                           | AER ARANN           | S                 | 50                | 0          | 0        | 96                         | 0                | 0           | 0                      | 4                      | 0                       | 9                          | 96                       | 7                          | 52                      |
| TOTAL WATERFORD                     |                     |                   | 50                | 0          | 0        | 96                         | 0                | 0           | 0                      | 4                      | 0                       | 9                          | 96                       | 7                          | 52                      |
| TOTAL IRISH REPUBLIC                |                     |                   | 697               | 1          | 4        | 86                         | 8                | 3           | 2                      | 0                      | 0                       | 7                          | 88                       | 8                          | 693                     |
| ISLE OF CURACAO NETH.ANTILLES       |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARUBA                               | THOMSON AIRWAYS LTD | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL ARUBA                         |                     |                   | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL ISLE OF CURACAO NETH.ANTILLES |                     |                   | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION   | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |          |
|------------------------|---------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                        |                     |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                        |                     |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| <b>ITALY</b>           |                     |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BERGAMO                | BMIBABY LTD         | S                 | 2                 | 0          | 8                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 0                          | 0                       | 0        |
| TOTAL BERGAMO          |                     |                   | 2                 | 0          | 8                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 0                          | 0                       | 0        |
| BOLOGNA                | RYANAIR             | S                 | 16                | 0          | 0                   | 75                         | 6           | 19                     | 0                      | 0                       | 0                          | 12                       | 0                          | 0                       | 0        |
| TOTAL BOLOGNA          |                     |                   | 16                | 0          | 0                   | 75                         | 6           | 19                     | 0                      | 0                       | 0                          | 12                       | 0                          | 0                       | 0        |
| MILAN (MALPENSA)       | FLYBE LTD           | S                 | 93                | 0          | 1                   | 82                         | 9           | 5                      | 4                      | 0                       | 0                          | 10                       | 80                         | 15                      | 88       |
| TOTAL MILAN (MALPENSA) |                     |                   | 93                | 0          | 1                   | 82                         | 9           | 5                      | 4                      | 0                       | 0                          | 10                       | 80                         | 15                      | 88       |
| PISA                   | RYANAIR             | S                 | 26                | 0          | 0                   | 92                         | 8           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| TOTAL PISA             |                     |                   | 26                | 0          | 0                   | 92                         | 8           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| TOTAL ITALY            |                     |                   | 137               | 0          | 9                   | 83                         | 8           | 6                      | 3                      | 0                       | 0                          | 9                        | 70                         | 22                      | 122      |
| <b>JAMAICA</b>         |                     |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| MONTEGO BAY            | THOMSON AIRWAYS LTD | C                 | 9                 | 0          | 0                   | 44                         | 22          | 22                     | 11                     | 0                       | 0                          | 27                       | 0                          | 0                       | 0        |
| TOTAL MONTEGO BAY      |                     |                   | 9                 | 0          | 0                   | 44                         | 22          | 22                     | 11                     | 0                       | 0                          | 27                       | 0                          | 0                       | 0        |
| TOTAL JAMAICA          |                     |                   | 9                 | 0          | 0                   | 44                         | 22          | 22                     | 11                     | 0                       | 0                          | 27                       | 0                          | 0                       | 0        |
| <b>LITHUANIA</b>       |                     |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| KAUNAS                 | RYANAIR             | S                 | 18                | 0          | 0                   | 83                         | 0           | 17                     | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
| TOTAL KAUNAS           |                     |                   | 18                | 0          | 0                   | 83                         | 0           | 17                     | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
| TOTAL LITHUANIA        |                     |                   | 18                | 0          | 0                   | 83                         | 0           | 17                     | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
| <b>MALTA</b>           |                     |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| MALTA                  | AIR MALTA           | S                 | 26                | 0          | 0                   | 62                         | 8           | 19                     | 12                     | 0                       | 0                          | 21                       | 65                         | 13                      | 26       |
| TOTAL MALTA            |                     |                   | 27                | 0          | 0                   | 63                         | 7           | 19                     | 11                     | 0                       | 0                          | 20                       | 62                         | 16                      | 34       |
| TOTAL MALTA            |                     |                   | 27                | 0          | 0                   | 63                         | 7           | 19                     | 11                     | 0                       | 0                          | 20                       | 62                         | 16                      | 34       |
| <b>MEXICO</b>          |                     |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| CANCUN                 | THOMSON AIRWAYS LTD | C                 | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 9                        | 44                         | 93                      | 9        |
| TOTAL CANCUN           |                     |                   | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 9                        | 44                         | 93                      | 9        |
| TOTAL MEXICO           |                     |                   | 9                 | 0          | 0                   | 89                         | 0           | 0                      | 11                     | 0                       | 0                          | 16                       | 44                         | 93                      | 9        |
| <b>NETHERLANDS</b>     |                     |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| AMSTERDAM              | BMIBABY LTD         | S                 | 105               | 5          | 0                   | 84                         | 9           | 4                      | 2                      | 2                       | 0                          | 13                       | 81                         | 13                      | 112      |
|                        | KLM                 | S                 | 186               | 0          | 10                  | 88                         | 3           | 4                      | 5                      | 1                       | 0                          | 11                       | 87                         | 8                       | 176      |
|                        | KLM CITYHOPPER      | S                 | 154               | 0          | 0                   | 81                         | 6           | 8                      | 5                      | 0                       | 0                          | 12                       | 82                         | 9                       | 168      |
|                        | VLM (BELGIUM)       | C                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL AMSTERDAM        |                     |                   | 447               | 5          | 10                  | 84                         | 5           | 5                      | 4                      | 1                       | 0                          | 12                       | 84                         | 10                      | 456      |
| ROTTERDAM              | VLM (BELGIUM)       | C                 | 2                 | 0          | 0                   | 50                         | 0           | 50                     | 0                      | 0                       | 0                          | 16                       | 0                          | 0                       | 0        |
| TOTAL ROTTERDAM        |                     |                   | 2                 | 0          | 0                   | 50                         | 0           | 50                     | 0                      | 0                       | 0                          | 16                       | 0                          | 0                       | 0        |
| TOTAL NETHERLANDS      |                     |                   | 449               | 5          | 10                  | 84                         | 5           | 6                      | 4                      | 1                       | 0                          | 12                       | 84                         | 10                      | 456      |
| <b>NORWAY</b>          |                     |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| SANDEFJORD(TORP)       | RYANAIR             | S                 | 26                | 0          | 0                   | 88                         | 4           | 0                      | 8                      | 0                       | 0                          | 9                        | 0                          | 0                       | 0        |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-----------------------------------|------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                        |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                        |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL SANDEFJORD(TORP)            |                        |                   | 26                | 0        | 0         | 88                         | 4                | 0           | 8                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL NORWAY                      |                        |                   | 26                | 0        | 0         | 88                         | 4                | 0           | 8                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| PAKISTAN                          |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                         | PAKISTAN INTL AIRLINES | S                 | 26                | 0        | 0         | 42                         | 31               | 27          | 0                      | 0                      | 0                       | 20                         | 50                       | 26                         | 34                      |
| TOTAL ISLAMABAD                   |                        |                   | 26                | 0        | 0         | 42                         | 31               | 27          | 0                      | 0                      | 0                       | 20                         | 50                       | 26                         | 34                      |
| TOTAL PAKISTAN                    |                        |                   | 26                | 0        | 0         | 42                         | 31               | 27          | 0                      | 0                      | 0                       | 20                         | 50                       | 26                         | 34                      |
| POLAND                            |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BYDGOSZCZ/SZWEREDOWO              | RYANAIR                | S                 | 16                | 0        | 0         | 31                         | 44               | 25          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL BYDGOSZCZ/SZWEREDOWO        |                        |                   | 16                | 0        | 0         | 31                         | 44               | 25          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| GDANSK                            | RYANAIR                | S                 | 26                | 0        | 0         | 88                         | 0                | 4           | 8                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL GDANSK                      |                        |                   | 26                | 0        | 0         | 88                         | 0                | 4           | 8                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| KATOWICE                          | RYANAIR                | S                 | 34                | 0        | 0         | 68                         | 21               | 9           | 0                      | 3                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| TOTAL KATOWICE                    |                        |                   | 34                | 0        | 0         | 68                         | 21               | 9           | 0                      | 3                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| KRAKOW                            | RYANAIR                | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL KRAKOW                      |                        |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| RZESZOW                           | RYANAIR                | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL RZESZOW                     |                        |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| SZCZECIN (GOLENOW)                | RYANAIR                | S                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL SZCZECIN (GOLENOW)          |                        |                   | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL POLAND                      |                        |                   | 98                | 0        | 0         | 72                         | 16               | 8           | 2                      | 1                      | 0                       | 14                         | 68                       | 12                         | 34                      |
| PORTUGAL(EXCLUDING MADEIRA)       |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | BMIBABY LTD            | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 68                       | 16                         | 25                      |
|                                   | MONARCH AIRLINES       | S                 | 38                | 0        | 0         | 92                         | 3                | 0           | 5                      | 0                      | 0                       | 11                         | 100                      | 2                          | 28                      |
|                                   | THOMSON AIRWAYS LTD    | C                 | 2                 | 1        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL FARO                        |                        |                   | 43                | 1        | 0         | 91                         | 2                | 2           | 5                      | 0                      | 0                       | 11                         | 86                       | 8                          | 56                      |
| OPORTO (PORTUGAL)                 | RYANAIR                | S                 | 16                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL OPORTO (PORTUGAL)           |                        |                   | 16                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                        |                   | 59                | 1        | 0         | 93                         | 2                | 2           | 3                      | 0                      | 0                       | 8                          | 79                       | 16                         | 82                      |
| PORTUGAL(MADEIRA)                 |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | THOMSON AIRWAYS LTD    | C                 | 8                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
| TOTAL FUNCHAL                     |                        |                   | 8                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 31                         | 63                       | 64                         | 8                       |
| TOTAL PORTUGAL(MADEIRA)           |                        |                   | 8                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 31                         | 63                       | 64                         | 8                       |
| SLOVAK REPUBLIC                   |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                        | AIR SLOVAKIA BWJ       | C                 | 9                 | 1        | 0         | 33                         | 0                | 22          | 22                     | 11                     | 11                      | 119                        | 47                       | 72                         | 15                      |
|                                   | RYANAIR                | S                 | 26                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL BRATISLAVA                  |                        |                   | 35                | 1        | 0         | 77                         | 6                | 6           | 6                      | 3                      | 3                       | 33                         | 42                       | 39                         | 43                      |
| TOTAL SLOVAK REPUBLIC             |                        |                   | 35                | 1        | 0         | 77                         | 6                | 6           | 6                      | 3                      | 3                       | 33                         | 42                       | 39                         | 43                      |

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| ORIGIN / DESTINATION           | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>SPAIN</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ALICANTE</b>                | BMIBABY LTD                  | S                 | 28                | 0        | 0         | 93                         | 0                | 0           | 7                      | 0                      | 0                       | 12                         | 79                       | 16                         | 43                      |
|                                | MONARCH AIRLINES             | S                 | 52                | 0        | 0         | 94                         | 2                | 2           | 2                      | 0                      | 0                       | 4                          | 91                       | 5                          | 34                      |
|                                | RYANAIR                      | S                 | 34                | 0        | 0         | 82                         | 15               | 3           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 10                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 0                          | 8                       |
|                                | THOMSON AIRWAYS LTD          | C                 | 9                 | 0        | 0         | 78                         | 11               | 0           | 11                     | 0                      | 0                       | 21                         | 75                       | 28                         | 16                      |
| <b>TOTAL ALICANTE</b>          |                              |                   | <b>133</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>5</b>         | <b>2</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>84</b>                | <b>13</b>                  | <b>116</b>              |
| <b>ALMERIA</b>                 | MONARCH AIRLINES             | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 79                       | 23                         | 28                      |
| <b>TOTAL ALMERIA</b>           |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>79</b>                | <b>23</b>                  | <b>28</b>               |
| <b>GERONA</b>                  | RYANAIR                      | S                 | 26                | 0        | 0         | 85                         | 0                | 8           | 8                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL GERONA</b>            |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>0</b>         | <b>8</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>IBIZA</b>                   | THOMSON AIRWAYS LTD          | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 0                          | 1                       |
| <b>TOTAL IBIZA</b>             |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>100</b>               | <b>0</b>                   | <b>1</b>                |
| <b>MAHON</b>                   | MONARCH AIRLINES             | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL MAHON</b>             |                              |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>33</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>MALAGA</b>                  | BMIBABY LTD                  | S                 | 28                | 0        | 0         | 75                         | 21               | 4           | 0                      | 0                      | 0                       | 9                          | 83                       | 18                         | 41                      |
|                                | MONARCH AIRLINES             | S                 | 43                | 1        | 0         | 88                         | 7                | 5           | 0                      | 0                      | 0                       | 5                          | 89                       | 19                         | 44                      |
|                                | RYANAIR                      | S                 | 60                | 1        | 0         | 80                         | 13               | 0           | 7                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                | THOMSON AIRWAYS LTD          | C                 | 14                | 1        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 4                          | 88                       | 6                          | 8                       |
| <b>TOTAL MALAGA</b>            |                              |                   | <b>146</b>        | <b>3</b> | <b>0</b>  | <b>83</b>                  | <b>12</b>        | <b>2</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>18</b>                  | <b>93</b>               |
| <b>MURCIA SAN JAVIER</b>       | BMIBABY LTD                  | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 88                       | 7                          | 34                      |
|                                | MONARCH AIRLINES             | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 93                       | 2                          | 30                      |
|                                | RYANAIR                      | S                 | 26                | 0        | 0         | 81                         | 4                | 8           | 8                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL MURCIA SAN JAVIER</b> |                              |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>3</b>         | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>91</b>                | <b>4</b>                   | <b>64</b>               |
| <b>PALMA DE MALLORCA</b>       | BMIBABY LTD                  | S                 | 14                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 88                       | 4                          | 16                      |
|                                | MONARCH AIRLINES             | S                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 0                          | 6                       |
|                                | RYANAIR                      | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 4                 | 0        | 0         | 50                         | 0                | 25          | 25                     | 0                      | 0                       | 37                         | 0                        | 0                          | 0                       |
|                                | THOMSON AIRWAYS LTD          | C                 | 13                | 0        | 0         | 54                         | 38               | 8           | 0                      | 0                      | 0                       | 15                         | 80                       | 11                         | 10                      |
| <b>TOTAL PALMA DE MALLORCA</b> |                              |                   | <b>40</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>15</b>        | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>85</b>                | <b>7</b>                   | <b>40</b>               |
| <b>REUS</b>                    | RYANAIR                      | S                 | 34                | 0        | 0         | 94                         | 3                | 3           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL REUS</b>              |                              |                   | <b>35</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>6</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SPAIN</b>             |                              |                   | <b>420</b>        | <b>5</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>12</b>                  | <b>386</b>              |
| <b>SPAIN(CANARY ISLANDS)</b>   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ARRECIFE</b>                | MONARCH AIRLINES             | C                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 3                          | 8                       |
|                                | MONARCH AIRLINES             | S                 | 16                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 89                       | 6                          | 18                      |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 19                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 80                       | 30                         | 10                      |
|                                | THOMSON AIRWAYS LTD          | C                 | 20                | 0        | 0         | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 7                          | 88                       | 15                         | 8                       |
| <b>TOTAL ARRECIFE</b>          |                              |                   | <b>61</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>7</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>89</b>                | <b>10</b>                  | <b>70</b>               |
| <b>FUERTEVENTURA</b>           | RYANAIR                      | S                 | 25                | 0        | 1         | 68                         | 20               | 8           | 4                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 20                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 78                       | 69                         | 9                       |
|                                | THOMSON AIRWAYS LTD          | C                 | 10                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 1                          | 10                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL FUERTEVENTURA</b>             |                              |                   | <b>55</b>         | <b>0</b> | <b>1</b>  | <b>84</b>                  | <b>11</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>91</b>                | <b>19</b>                  | <b>35</b>               |
| <b>LAS PALMAS</b>                      | MONARCH AIRLINES             | C                 | 8                 | 0        | 0         | 75                         | 13               | 13          | 0                      | 0                      | 0                       | 10                         | 75                       | 8                          | 8                       |
|  | THOMAS COOK AIRLINES LTD (MY | C                 | 16                | 0        | 0         | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 5                          | 86                       | 8                          | 7                       |
|  | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 88                       | 6                          | 8                       |
| <b>TOTAL LAS PALMAS</b>                |                              |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>3</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>84</b>                | <b>7</b>                   | <b>31</b>               |
| <b>TENERIFE (SURREINA SOFIA)</b>       | MONARCH AIRLINES             | C                 | 9                 | 0        | 0         | 67                         | 22               | 11          | 0                      | 0                      | 0                       | 12                         | 94                       | 2                          | 18                      |
|  | MONARCH AIRLINES             | S                 | 57                | 0        | 2         | 93                         | 2                | 2           | 4                      | 0                      | 0                       | 8                          | 94                       | 2                          | 35                      |
|  | THOMAS COOK AIRLINES LTD (MY | C                 | 30                | 0        | 0         | 93                         | 3                | 3           | 0                      | 0                      | 0                       | 3                          | 100                      | 3                          | 18                      |
|  | THOMSON AIRWAYS LTD          | C                 | 33                | 0        | 0         | 67                         | 12               | 9           | 9                      | 3                      | 0                       | 25                         | 91                       | 5                          | 35                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                              |                   | <b>129</b>        | <b>1</b> | <b>3</b>  | <b>84</b>                  | <b>6</b>         | <b>5</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>89</b>                | <b>7</b>                   | <b>150</b>              |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                              |                   | <b>277</b>        | <b>1</b> | <b>4</b>  | <b>87</b>                  | <b>7</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>9</b>                   | <b>286</b>              |
| <b>SWEDEN</b>                          |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>GOTEBORG</b>                        | CITY AIRLINE                 | S                 | 90                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 3                          | 89                       | 5                          | 96                      |
| <b>TOTAL GOTEBORG</b>                  |                              |                   | <b>90</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>89</b>                | <b>5</b>                   | <b>96</b>               |
| <b>STOCKHOLM (SKAVSTA)</b>             | RYANAIR                      | S                 | 34                | 0        | 0         | 82                         | 12               | 3           | 3                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL STOCKHOLM (SKAVSTA)</b>       |                              |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SWEDEN</b>                    |                              |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>6</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>89</b>                | <b>5</b>                   | <b>96</b>               |
| <b>SWITZERLAND</b>                     |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>GENEVA</b>                          | EASYJET SWITZERLAND          | S                 | 4                 | 0        | 0         | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL GENEVA</b>                    |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>0</b>         | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>ZURICH</b>                          | SWISS AIRLINES               | S                 | 180               | 0        | 0         | 86                         | 9                | 4           | 2                      | 0                      | 0                       | 7                          | 74                       | 12                         | 180                     |
| <b>TOTAL ZURICH</b>                    |                              |                   | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>9</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>74</b>                | <b>12</b>                  | <b>180</b>              |
| <b>TOTAL SWITZERLAND</b>               |                              |                   | <b>184</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>74</b>                | <b>12</b>                  | <b>182</b>              |
| <b>TUNISIA</b>                         |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>MONASTIR</b>                        | THOMAS COOK AIRLINES LTD (MY | C                 | 9                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 83                       | 34                         | 6                       |
|  | THOMSON AIRWAYS LTD          | C                 | 10                | 0        | 0         | 80                         | 10               | 10          | 0                      | 0                      | 0                       | 8                          | 63                       | 31                         | 8                       |
| <b>TOTAL MONASTIR</b>                  |                              |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>77</b>                | <b>22</b>                  | <b>22</b>               |
| <b>TOTAL TUNISIA</b>                   |                              |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>77</b>                | <b>22</b>                  | <b>22</b>               |
| <b>TURKEY</b>                          |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ANTALYA</b>                         | THOMAS COOK AIRLINES LTD (MY | C                 | 9                 | 0        | 0         | 89                         | 0                | 0           | 11                     | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL ANTALYA</b>                   |                              |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>0</b>         | <b>0</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL BODRUM (MILAS)</b>            |                              |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>100</b>               | <b>0</b>                   | <b>1</b>                |
| <b>DALAMAN</b>                         | THOMAS COOK AIRLINES LTD (MY | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL DALAMAN</b>                   |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>0</b>         | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>100</b>               | <b>0</b>                   | <b>1</b>                |
| <b>ISTANBUL (SABIHA GOKCEN)</b>        | BLUE LINE                    | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL ISTANBUL (SABIHA GOKCEN)</b>  |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL TURKEY</b>                    |                              |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>6</b>         | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>100</b>               | <b>0</b>                   | <b>2</b>                |



## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE               | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------------------|-----------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                       |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                       |                   | Actual (7)        | Plan (8)  |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TURKMENISTAN</b>              |                       |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ASHKHABAD                        | TURKMENISTAN AIRLINES | S                 | 34                | 0         | 0         | 65                         | 18               | 12          | 6                      | 0                      | 0                       | 17                         | 59                       | 70                         | 32                      |
| TOTAL ASHKHABAD                  |                       |                   | <b>34</b>         | <b>0</b>  | <b>0</b>  | <b>65</b>                  | <b>18</b>        | <b>12</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>59</b>                | <b>70</b>                  | <b>32</b>               |
| TOTAL TURKMENISTAN               |                       |                   | <b>34</b>         | <b>0</b>  | <b>0</b>  | <b>65</b>                  | <b>18</b>        | <b>12</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>59</b>                | <b>70</b>                  | <b>32</b>               |
| <b>UNITED ARAB EMIRATES</b>      |                       |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                            | EMIRATES              | S                 | 120               | 0         | 0         | 50                         | 20               | 22          | 8                      | 0                      | 0                       | 23                         | 38                       | 39                         | 118                     |
| TOTAL DUBAI                      |                       |                   | <b>120</b>        | <b>0</b>  | <b>0</b>  | <b>50</b>                  | <b>20</b>        | <b>22</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>38</b>                | <b>39</b>                  | <b>118</b>              |
| TOTAL UNITED ARAB EMIRATES       |                       |                   | <b>120</b>        | <b>0</b>  | <b>0</b>  | <b>50</b>                  | <b>20</b>        | <b>22</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>38</b>                | <b>39</b>                  | <b>118</b>              |
| <b>UNITED KINGDOM</b>            |                       |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                         | BMIBABY LTD           | S                 | 48                | 0         | 2         | 94                         | 0                | 4           | 2                      | 0                      | 0                       | 6                          | 93                       | 6                          | 85                      |
|                                  | FLYBE LTD             | S                 | 125               | 0         | 3         | 85                         | 9                | 3           | 2                      | 1                      | 0                       | 10                         | 77                       | 15                         | 146                     |
| TOTAL ABERDEEN                   |                       |                   | <b>173</b>        | <b>0</b>  | <b>5</b>  | <b>87</b>                  | <b>6</b>         | <b>3</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>83</b>                | <b>12</b>                  | <b>231</b>              |
| BELFAST CITY (GEORGE BEST)       | FLYBE LTD             | S                 | 269               | 0         | 3         | 91                         | 4                | 1           | 3                      | 0                      | 0                       | 6                          | 80                       | 12                         | 352                     |
| TOTAL BELFAST CITY (GEORGE BEST) |                       |                   | <b>269</b>        | <b>0</b>  | <b>3</b>  | <b>91</b>                  | <b>4</b>         | <b>1</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>80</b>                | <b>12</b>                  | <b>352</b>              |
| BELFAST INTERNATIONAL            | BMIBABY LTD           | S                 | 149               | 0         | 1         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 5                          | 89                       | 8                          | 155                     |
| TOTAL BELFAST INTERNATIONAL      |                       |                   | <b>149</b>        | <b>0</b>  | <b>1</b>  | <b>92</b>                  | <b>4</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>89</b>                | <b>8</b>                   | <b>155</b>              |
| CITY OF DERRY (EGLINTON)         | RYANAIR               | S                 | 60                | 0         | 0         | 87                         | 7                | 7           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL CITY OF DERRY (EGLINTON)   |                       |                   | <b>60</b>         | <b>0</b>  | <b>0</b>  | <b>87</b>                  | <b>7</b>         | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| DUNDEE                           | LOGANAIR              | S                 | 90                | 16        | 0         | 96                         | 3                | 1           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL DUNDEE                     |                       |                   | <b>90</b>         | <b>16</b> | <b>0</b>  | <b>96</b>                  | <b>3</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>76</b>                | <b>21</b>                  | <b>68</b>               |
| EDINBURGH                        | BMIBABY LTD           | S                 | 145               | 5         | 0         | 93                         | 4                | 1           | 1                      | 0                      | 0                       | 4                          | 91                       | 5                          | 155                     |
|                                  | FLYBE LTD             | S                 | 305               | 1         | 3         | 88                         | 7                | 3           | 2                      | 0                      | 0                       | 7                          | 87                       | 9                          | 411                     |
| TOTAL EDINBURGH                  |                       |                   | <b>450</b>        | <b>6</b>  | <b>3</b>  | <b>90</b>                  | <b>6</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>88</b>                | <b>8</b>                   | <b>566</b>              |
| GLASGOW                          | BMIBABY LTD           | S                 | 126               | 0         | 0         | 87                         | 5                | 2           | 6                      | 0                      | 0                       | 10                         | 84                       | 16                         | 135                     |
|                                  | FLYBE LTD             | S                 | 286               | 0         | 4         | 83                         | 8                | 4           | 5                      | 1                      | 0                       | 12                         | 83                       | 12                         | 401                     |
| TOTAL GLASGOW                    |                       |                   | <b>412</b>        | <b>0</b>  | <b>4</b>  | <b>84</b>                  | <b>7</b>         | <b>3</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>83</b>                | <b>13</b>                  | <b>538</b>              |
| GUERNSEY                         | FLYBE LTD             | S                 | 47                | 0         | 0         | 62                         | 15               | 15          | 6                      | 2                      | 0                       | 25                         | 71                       | 15                         | 51                      |
| TOTAL GUERNSEY                   |                       |                   | <b>47</b>         | <b>0</b>  | <b>0</b>  | <b>62</b>                  | <b>15</b>        | <b>15</b>   | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>25</b>                  | <b>71</b>                | <b>15</b>                  | <b>51</b>               |
| INVERNESS                        | FLYBE LTD             | S                 | 52                | 0         | 0         | 77                         | 12               | 6           | 6                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL INVERNESS                  |                       |                   | <b>52</b>         | <b>0</b>  | <b>0</b>  | <b>77</b>                  | <b>12</b>        | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>99</b>                | <b>1</b>                   | <b>96</b>               |
| ISLE OF MAN                      | EASTERN AIRWAYS       | S                 | 102               | 0         | 4         | 84                         | 6                | 7           | 3                      | 0                      | 0                       | 7                          | 100                      | 0                          | 147                     |
|                                  | FLYBE LTD             | S                 | 84                | 0         | 0         | 70                         | 8                | 11          | 8                      | 2                      | 0                       | 25                         | 83                       | 7                          | 60                      |
| TOTAL ISLE OF MAN                |                       |                   | <b>186</b>        | <b>0</b>  | <b>4</b>  | <b>78</b>                  | <b>7</b>         | <b>9</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>95</b>                | <b>2</b>                   | <b>207</b>              |
| JERSEY                           | FLYBE LTD             | S                 | 53                | 0         | 0         | 75                         | 9                | 2           | 11                     | 2                      | 0                       | 21                         | 65                       | 27                         | 52                      |
| TOTAL JERSEY                     |                       |                   | <b>53</b>         | <b>0</b>  | <b>0</b>  | <b>75</b>                  | <b>9</b>         | <b>2</b>    | <b>11</b>              | <b>2</b>               | <b>0</b>                | <b>21</b>                  | <b>72</b>                | <b>25</b>                  | <b>83</b>               |
| NEWCASTLE                        | EASTERN AIRWAYS       | S                 | 120               | 0         | 0         | 88                         | 6                | 4           | 2                      | 0                      | 0                       | 7                          | 98                       | 2                          | 165                     |
|                                  | FLYBE LTD             | C                 | 2                 | 0         | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| TOTAL NEWCASTLE                  |                       |                   | <b>122</b>        | <b>0</b>  | <b>0</b>  | <b>88</b>                  | <b>6</b>         | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>98</b>                | <b>2</b>                   | <b>165</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE              | NUMBER OF FLIGHTS |           |            | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |          |
|-------------------------|----------------------|-------------------|-----------|------------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                         |                      | CHARTER/<br>SCHED | UNMATCHED |            | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                         |                      |                   | MATCHED   | Actual (7) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL UNITED KINGDOM    |                      |                   | 2063      | 22         | 20                         | 86               | 6           | 4                      | 3                      | 0                       | 0                          | 9                        | 86                         | 10                      | 2512     |
| USA                     |                      |                   |           |            |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |          |
| NEW YORK (NEWARK)       | CONTINENTAL AIRLINES | S                 | 60        | 0          | 0                          | 78               | 15          | 7                      | 0                      | 0                       | 0                          | 7                        | 72                         | 14                      | 60       |
| TOTAL NEW YORK (NEWARK) |                      |                   | 60        | 0          | 0                          | 78               | 15          | 7                      | 0                      | 0                       | 0                          | 7                        | 72                         | 14                      | 60       |
| TOTAL USA               |                      |                   | 61        | 0          | 0                          | 77               | 15          | 7                      | 0                      | 0                       | 2                          | 19                       | 70                         | 20                      | 61       |
| TOTAL BIRMINGHAM        |                      |                   | 7313      | 39         | 60                         | 84               | 8           | 5                      | 3                      | 0                       | 0                          | 10                       | 82                         | 12                      | 7784     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BARBADOS</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRIDGETOWN                      | THOMSON AIRWAYS LTD         | C                 | 3                 | 0        | 0         | 33                         | 33               | 0           | 33                     | 0                      | 0                       | 70                         | 0                        | 0                          | 0                       |
| TOTAL BRIDGETOWN                |                             |                   | 3                 | 0        | 0         | 33                         | 33               | 0           | 33                     | 0                      | 0                       | 70                         | 0                        | 0                          | 0                       |
| TOTAL BARBADOS                  |                             |                   | 3                 | 0        | 0         | 33                         | 33               | 0           | 33                     | 0                      | 0                       | 70                         | 0                        | 0                          | 0                       |
| <b>BELGIUM</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                        | BMI REGIONAL                | S                 | 129               | 0        | 0         | 82                         | 10               | 5           | 3                      | 0                      | 0                       | 9                          | 90                       | 6                          | 144                     |
| TOTAL BRUSSELS                  |                             |                   | 129               | 0        | 0         | 82                         | 10               | 5           | 3                      | 0                      | 0                       | 9                          | 90                       | 6                          | 144                     |
| TOTAL BELGIUM                   |                             |                   | 129               | 0        | 0         | 82                         | 10               | 5           | 3                      | 0                      | 0                       | 9                          | 90                       | 6                          | 144                     |
| <b>CYPRUS</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PAPHOS                          | FLYGLOBESPAN                | S                 | 8                 | 0        | 0         | 50                         | 13               | 13          | 25                     | 0                      | 0                       | 51                         | 0                        | 0                          | 0                       |
| TOTAL PAPHOS                    |                             |                   | 8                 | 0        | 0         | 50                         | 13               | 13          | 25                     | 0                      | 0                       | 51                         | 0                        | 0                          | 0                       |
| TOTAL CYPRUS                    |                             |                   | 8                 | 0        | 0         | 50                         | 13               | 13          | 25                     | 0                      | 0                       | 51                         | 0                        | 0                          | 0                       |
| <b>CZECH REPUBLIC</b>           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                          | JET2.COM LTD                | S                 | 20                | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 77                       | 12                         | 43                      |
| TOTAL PRAGUE                    |                             |                   | 20                | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 72                       | 15                         | 61                      |
| TOTAL CZECH REPUBLIC            |                             |                   | 20                | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 10                         | 72                       | 15                         | 61                      |
| <b>DENMARK</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BILLUND                         | RYANAIR                     | S                 | 22                | 0        | 0         | 59                         | 18               | 18          | 5                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| TOTAL BILLUND                   |                             |                   | 22                | 0        | 0         | 59                         | 18               | 18          | 5                      | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
| COPENHAGEN                      | BMI REGIONAL                | S                 | 136               | 0        | 0         | 96                         | 1                | 2           | 1                      | 0                      | 0                       | 4                          | 90                       | 5                          | 102                     |
| TOTAL COPENHAGEN                |                             |                   | 136               | 0        | 0         | 96                         | 1                | 2           | 1                      | 0                      | 0                       | 4                          | 90                       | 5                          | 102                     |
| TOTAL DENMARK                   |                             |                   | 158               | 0        | 0         | 91                         | 4                | 4           | 1                      | 0                      | 0                       | 6                          | 90                       | 5                          | 102                     |
| <b>EGYPT</b>                    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)        | FLYGLOBESPAN                | S                 | 8                 | 0        | 0         | 63                         | 13               | 25          | 0                      | 0                      | 0                       | 18                         | 86                       | 7                          | 7                       |
| TOTAL SHARM EL SHEIKH (OPHIRA)  |                             |                   | 8                 | 0        | 0         | 63                         | 13               | 25          | 0                      | 0                      | 0                       | 18                         | 86                       | 7                          | 7                       |
| TOTAL EGYPT                     |                             |                   | 8                 | 0        | 0         | 63                         | 13               | 25          | 0                      | 0                      | 0                       | 18                         | 86                       | 7                          | 7                       |
| <b>FRANCE</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NICE                            | EASYJET AIRLINE COMPANY LTD | S                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL NICE                      |                             |                   | 2                 | 1        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 83                       | 8                          | 18                      |
| PARIS (CHARLES DE GAULLE)       | CITY JET                    | S                 | 240               | 0        | 0         | 91                         | 5                | 2           | 1                      | 1                      | 0                       | 7                          | 70                       | 12                         | 179                     |
|                                 | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 94                         | 0                | 4           | 2                      | 0                      | 0                       | 5                          | 95                       | 3                          | 60                      |
| TOTAL PARIS (CHARLES DE GAULLE) |                             |                   | 292               | 0        | 0         | 91                         | 4                | 2           | 1                      | 1                      | 0                       | 6                          | 77                       | 10                         | 401                     |
| TOTAL FRANCE                    |                             |                   | 294               | 2        | 0         | 91                         | 5                | 2           | 1                      | 1                      | 0                       | 6                          | 77                       | 10                         | 421                     |
| <b>GERMANY</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)             | RYANAIR                     | S                 | 30                | 0        | 0         | 60                         | 30               | 10          | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL BERLIN (SCHONEFELD)       |                             |                   | 30                | 0        | 0         | 60                         | 30               | 10          | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BREMEN                         | RYANAIR                     | S                 | 34                | 0          | 0        | 79                         | 9                | 12          | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL BREMEN</b>            |                             |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>9</b>         | <b>12</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| FRANKFURT MAIN                 | LUFTHANSA                   | S                 | 120               | 0          | 0        | 85                         | 7                | 4           | 4                      | 0                      | 9                       | 67                         | 16                       | 180                        |                         |
| <b>TOTAL FRANKFURT MAIN</b>    |                             |                   | <b>120</b>        | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>7</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>9</b>                | <b>67</b>                  | <b>16</b>                | <b>180</b>                 |                         |
| HAHN                           | RYANAIR                     | S                 | 26                | 0          | 0        | 77                         | 15               | 8           | 0                      | 0                      | 8                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL HAHN</b>              |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>15</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| MUNICH                         | EASYJET AIRLINE COMPANY LTD | S                 | 40                | 0          | 0        | 90                         | 5                | 5           | 0                      | 0                      | 5                       | 77                         | 11                       | 60                         |                         |
| <b>TOTAL MUNICH</b>            |                             |                   | <b>40</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>5</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>5</b>                | <b>77</b>                  | <b>11</b>                | <b>60</b>                  |                         |
| MUNSTER-OSNABRUCK              | EASTERN AIRWAYS             | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 23                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL MUNSTER-OSNABRUCK</b> |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>0</b>         | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>23</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| NIEDERRHEIN                    | RYANAIR                     | S                 | 34                | 0          | 0        | 79                         | 21               | 0           | 0                      | 0                      | 7                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL NIEDERRHEIN</b>       |                             |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>21</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL GERMANY</b>           |                             |                   | <b>286</b>        | <b>1</b>   | <b>0</b> | <b>81</b>                  | <b>12</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>9</b>                | <b>70</b>                  | <b>14</b>                | <b>300</b>                 |                         |
| IRISH REPUBLIC                 |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                           | AER ARANN                   | S                 | 50                | 0          | 0        | 96                         | 4                | 0           | 0                      | 0                      | 3                       | 87                         | 10                       | 104                        |                         |
| <b>TOTAL CORK</b>              |                             |                   | <b>50</b>         | <b>0</b>   | <b>0</b> | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>87</b>                  | <b>10</b>                | <b>104</b>                 |                         |
| DUBLIN                         | AER LINGUS                  | S                 | 110               | 0          | 0        | 85                         | 8                | 3           | 5                      | 0                      | 8                       | 73                         | 11                       | 104                        |                         |
|                                | RYANAIR                     | S                 | 182               | 0          | 0        | 88                         | 9                | 2           | 0                      | 1                      | 8                       | 83                         | 8                        | 206                        |                         |
| <b>TOTAL DUBLIN</b>            |                             |                   | <b>292</b>        | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>9</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>8</b>                | <b>80</b>                  | <b>9</b>                 | <b>310</b>                 |                         |
| GALWAY                         | AER ARANN                   | S                 | 42                | 0          | 0        | 81                         | 12               | 7           | 0                      | 0                      | 6                       | 84                         | 7                        | 50                         |                         |
| <b>TOTAL GALWAY</b>            |                             |                   | <b>42</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>12</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>84</b>                  | <b>7</b>                 | <b>50</b>                  |                         |
| SHANNON                        | RYANAIR                     | S                 | 58                | 0          | 0        | 93                         | 7                | 0           | 0                      | 0                      | 2                       | 100                        | 1                        | 30                         |                         |
| <b>TOTAL SHANNON</b>           |                             |                   | <b>58</b>         | <b>0</b>   | <b>0</b> | <b>93</b>                  | <b>7</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>100</b>                 | <b>1</b>                 | <b>30</b>                  |                         |
| <b>TOTAL IRISH REPUBLIC</b>    |                             |                   | <b>442</b>        | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>8</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>7</b>                | <b>83</b>                  | <b>8</b>                 | <b>494</b>                 |                         |
| ITALY                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MILAN (MALPENSA)               | EASYJET AIRLINE COMPANY LTD | S                 | 44                | 0          | 0        | 77                         | 16               | 5           | 2                      | 0                      | 10                      | 69                         | 16                       | 58                         |                         |
| <b>TOTAL MILAN (MALPENSA)</b>  |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>16</b>        | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>10</b>               | <b>69</b>                  | <b>16</b>                | <b>58</b>                  |                         |
| PISA                           | RYANAIR                     | S                 | 26                | 0          | 0        | 54                         | 46               | 0           | 0                      | 0                      | 14                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL PISA</b>              |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>54</b>                  | <b>46</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL ITALY</b>             |                             |                   | <b>70</b>         | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>27</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>11</b>               | <b>69</b>                  | <b>16</b>                | <b>58</b>                  |                         |
| NETHERLANDS                    |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                      | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0          | 0        | 95                         | 5                | 0           | 0                      | 0                      | 3                       | 85                         | 7                        | 60                         |                         |
|                                | KLM                         | S                 | 241               | 3          | 3        | 83                         | 10               | 3           | 4                      | 0                      | 11                      | 86                         | 8                        | 128                        |                         |
|                                | KLM CITYHOPPER              | S                 | 46                | 0          | 0        | 83                         | 9                | 4           | 4                      | 0                      | 9                       | 80                         | 10                       | 164                        |                         |
| <b>TOTAL AMSTERDAM</b>         |                             |                   | <b>347</b>        | <b>3</b>   | <b>3</b> | <b>85</b>                  | <b>9</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>10</b>               | <b>83</b>                  | <b>9</b>                 | <b>352</b>                 |                         |
| <b>TOTAL NETHERLANDS</b>       |                             |                   | <b>347</b>        | <b>3</b>   | <b>3</b> | <b>85</b>                  | <b>9</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>10</b>               | <b>83</b>                  | <b>9</b>                 | <b>352</b>                 |                         |
| NORWAY                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| OSLO (GARDERMOEN)              | NORWEGIAN AIR SHUTTLE       | S                 | 26                | 0          | 0        | 85                         | 0                | 15          | 0                      | 0                      | 10                      | 58                         | 24                       | 26                         |                         |

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Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |          |
|-----------------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                   |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                   |                             |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL OSLO (GARDERMOEN)           |                             |                   | 26                | 0          | 0                   | 85                         | 0           | 15                     | 0                      | 0                       | 0                          | 10                       | 58                         | 24                      | 26       |
| TOTAL NORWAY                      |                             |                   | 26                | 0          | 0                   | 85                         | 0           | 15                     | 0                      | 0                       | 0                          | 10                       | 58                         | 24                      | 26       |
| POLAND                            |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| KRAKOW                            | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0          | 0                   | 88                         | 12          | 0                      | 0                      | 0                       | 0                          | 5                        | 74                         | 16                      | 34       |
| TOTAL KRAKOW                      |                             |                   | 26                | 0          | 0                   | 88                         | 12          | 0                      | 0                      | 0                       | 0                          | 5                        | 74                         | 16                      | 34       |
| LODZ LUBLINEK                     | RYANAIR                     | S                 | 13                | 0          | 1                   | 69                         | 15          | 15                     | 0                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| TOTAL LODZ LUBLINEK               |                             |                   | 13                | 0          | 1                   | 69                         | 15          | 15                     | 0                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0        |
| POZNAN                            | RYANAIR                     | S                 | 22                | 0          | 0                   | 41                         | 14          | 41                     | 5                      | 0                       | 0                          | 29                       | 0                          | 0                       | 0        |
| TOTAL POZNAN                      |                             |                   | 22                | 0          | 0                   | 41                         | 14          | 41                     | 5                      | 0                       | 0                          | 29                       | 77                         | 29                      | 26       |
| WROCLAW                           | RYANAIR                     | S                 | 16                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 0                          | 0                       | 0        |
| TOTAL WROCLAW                     |                             |                   | 16                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 0                          | 0                       | 0        |
| TOTAL POLAND                      |                             |                   | 77                | 0          | 1                   | 74                         | 10          | 14                     | 1                      | 0                       | 0                          | 13                       | 81                         | 15                      | 188      |
| PORTUGAL(EXCLUDING MADEIRA)       |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| FARO                              | FLYGLOBESPAN                | S                 | 14                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 1                        | 67                         | 10                      | 18       |
| TOTAL FARO                        |                             |                   | 14                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 1                        | 67                         | 10                      | 18       |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                             |                   | 14                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 1                        | 67                         | 10                      | 18       |
| PORTUGAL(MADEIRA)                 |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| FUNCHAL                           | FLYGLOBESPAN                | S                 | 8                 | 0          | 0                   | 50                         | 38          | 0                      | 13                     | 0                       | 0                          | 20                       | 88                         | 10                      | 8        |
| TOTAL FUNCHAL                     |                             |                   | 8                 | 0          | 0                   | 50                         | 38          | 0                      | 13                     | 0                       | 0                          | 20                       | 88                         | 10                      | 8        |
| TOTAL PORTUGAL(MADEIRA)           |                             |                   | 8                 | 0          | 0                   | 50                         | 38          | 0                      | 13                     | 0                       | 0                          | 20                       | 88                         | 10                      | 8        |
| SLOVAK REPUBLIC                   |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BRATISLAVA                        | RYANAIR                     | S                 | 30                | 0          | 0                   | 80                         | 10          | 10                     | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0        |
| TOTAL BRATISLAVA                  |                             |                   | 30                | 0          | 0                   | 80                         | 10          | 10                     | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0        |
| TOTAL SLOVAK REPUBLIC             |                             |                   | 30                | 0          | 0                   | 80                         | 10          | 10                     | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0        |
| SPAIN                             |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| ALICANTE                          | EASYJET AIRLINE COMPANY LTD | S                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
|                                   | FLYGLOBESPAN                | S                 | 36                | 0          | 1                   | 75                         | 17          | 8                      | 0                      | 0                       | 0                          | 9                        | 75                         | 10                      | 60       |
|                                   | RYANAIR                     | S                 | 34                | 0          | 0                   | 97                         | 3           | 0                      | 0                      | 0                       | 0                          | 2                        | 0                          | 0                       | 0        |
| TOTAL ALICANTE                    |                             |                   | 72                | 0          | 1                   | 86                         | 10          | 4                      | 0                      | 0                       | 0                          | 5                        | 75                         | 10                      | 60       |
| BARCELONA                         | FLYGLOBESPAN                | S                 | 18                | 0          | 0                   | 44                         | 44          | 11                     | 0                      | 0                       | 0                          | 18                       | 65                         | 24                      | 34       |
| TOTAL BARCELONA                   |                             |                   | 18                | 0          | 0                   | 44                         | 44          | 11                     | 0                      | 0                       | 0                          | 18                       | 72                         | 17                      | 60       |
| MADRID                            | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0          | 0                   | 83                         | 17          | 0                      | 0                      | 0                       | 0                          | 7                        | 83                         | 16                      | 60       |
| TOTAL MADRID                      |                             |                   | 52                | 0          | 0                   | 83                         | 17          | 0                      | 0                      | 0                       | 0                          | 7                        | 82                         | 16                      | 62       |
| MALAGA                            | FLYGLOBESPAN                | S                 | 36                | 0          | 0                   | 81                         | 6           | 6                      | 8                      | 0                       | 0                          | 15                       | 83                         | 17                      | 59       |
|                                   | RYANAIR                     | S                 | 30                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 0                          | 0                       | 0        |
| TOTAL MALAGA                      |                             |                   | 66                | 0          | 0                   | 89                         | 3           | 3                      | 5                      | 0                       | 0                          | 9                        | 83                         | 17                      | 59       |
| MURCIA SAN JAVIER                 | JET2.COM LTD                | S                 | 4                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |

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Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |          |
|----------------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                  |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                  |                             |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL MURCIA SAN JAVIER          |                             |                   | 4                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| PALMA DE MALLORCA                | EASYJET AIRLINE COMPANY LTD | S                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
|                                  | FLYGLOBESPAN                | S                 | 15                | 0          | 1                   | 67                         | 33          | 0                      | 0                      | 0                       | 0                          | 10                       | 78                         | 8                       | 18       |
| TOTAL PALMA DE MALLORCA          |                             |                   | 17                | 1          | 1                   | 71                         | 29          | 0                      | 0                      | 0                       | 0                          | 8                        | 78                         | 8                       | 18       |
| TOTAL SPAIN                      |                             |                   | 229               | 2          | 2                   | 82                         | 14          | 3                      | 1                      | 0                       | 0                          | 8                        | 78                         | 14                      | 259      |
| SPAIN(CANARY ISLANDS)            |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| ARRECIFE                         | FLYGLOBESPAN                | S                 | 9                 | 0          | 1                   | 56                         | 11          | 22                     | 11                     | 0                       | 0                          | 22                       | 39                         | 22                      | 18       |
| TOTAL ARRECIFE                   |                             |                   | 10                | 0          | 1                   | 60                         | 10          | 20                     | 10                     | 0                       | 0                          | 19                       | 39                         | 22                      | 18       |
| LAS PALMAS                       | FLYGLOBESPAN                | S                 | 10                | 0          | 0                   | 90                         | 10          | 0                      | 0                      | 0                       | 0                          | 8                        | 63                         | 22                      | 8        |
| TOTAL LAS PALMAS                 |                             |                   | 10                | 0          | 0                   | 90                         | 10          | 0                      | 0                      | 0                       | 0                          | 8                        | 63                         | 22                      | 8        |
| TENERIFE (SURREINA SOFIA)        | FLYGLOBESPAN                | S                 | 9                 | 1          | 0                   | 33                         | 11          | 44                     | 11                     | 0                       | 0                          | 31                       | 47                         | 30                      | 17       |
| TOTAL TENERIFE (SURREINA SOFIA)  |                             |                   | 9                 | 1          | 0                   | 33                         | 11          | 44                     | 11                     | 0                       | 0                          | 31                       | 50                         | 27                      | 38       |
| TOTAL SPAIN(CANARY ISLANDS)      |                             |                   | 29                | 1          | 1                   | 62                         | 10          | 21                     | 7                      | 0                       | 0                          | 19                       | 48                         | 25                      | 64       |
| SWEDEN                           |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| STOCKHOLM (SKAVSTA)              | RYANAIR                     | S                 | 30                | 0          | 0                   | 60                         | 23          | 10                     | 7                      | 0                       | 0                          | 19                       | 0                          | 0                       | 0        |
| TOTAL STOCKHOLM (SKAVSTA)        |                             |                   | 30                | 0          | 0                   | 60                         | 23          | 10                     | 7                      | 0                       | 0                          | 19                       | 0                          | 0                       | 0        |
| TOTAL SWEDEN                     |                             |                   | 30                | 0          | 0                   | 60                         | 23          | 10                     | 7                      | 0                       | 0                          | 19                       | 0                          | 0                       | 0        |
| SWITZERLAND                      |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| GENEVA                           | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0          | 0                   | 75                         | 11          | 8                      | 6                      | 0                       | 0                          | 17                       | 82                         | 10                      | 60       |
| TOTAL GENEVA                     |                             |                   | 36                | 0          | 0                   | 75                         | 11          | 8                      | 6                      | 0                       | 0                          | 17                       | 82                         | 10                      | 60       |
| ZURICH                           | BMI REGIONAL                | S                 | 28                | 0          | 0                   | 89                         | 11          | 0                      | 0                      | 0                       | 0                          | 4                        | 85                         | 6                       | 52       |
| TOTAL ZURICH                     |                             |                   | 28                | 0          | 0                   | 89                         | 11          | 0                      | 0                      | 0                       | 0                          | 4                        | 85                         | 6                       | 52       |
| TOTAL SWITZERLAND                |                             |                   | 64                | 0          | 0                   | 81                         | 11          | 5                      | 3                      | 0                       | 0                          | 11                       | 83                         | 8                       | 112      |
| UNITED KINGDOM                   |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BELFAST CITY (GEORGE BEST)       | FLYBE LTD                   | S                 | 185               | 0          | 1                   | 86                         | 6           | 2                      | 4                      | 1                       | 0                          | 8                        | 82                         | 11                      | 208      |
| TOTAL BELFAST CITY (GEORGE BEST) |                             |                   | 185               | 0          | 1                   | 86                         | 6           | 2                      | 4                      | 1                       | 0                          | 8                        | 82                         | 11                      | 208      |
| BELFAST INTERNATIONAL            | EASYJET AIRLINE COMPANY LTD | S                 | 154               | 0          | 0                   | 91                         | 6           | 3                      | 0                      | 0                       | 0                          | 4                        | 87                         | 7                       | 172      |
| TOTAL BELFAST INTERNATIONAL      |                             |                   | 154               | 0          | 0                   | 91                         | 6           | 3                      | 0                      | 0                       | 0                          | 4                        | 87                         | 7                       | 172      |
| BIRMINGHAM                       | BMIBABY LTD                 | S                 | 150               | 0          | 0                   | 92                         | 3           | 4                      | 1                      | 0                       | 0                          | 4                        | 91                         | 5                       | 156      |
|                                  | FLYBE LTD                   | S                 | 307               | 2          | 2                   | 88                         | 7           | 3                      | 2                      | 0                       | 0                          | 7                        | 82                         | 10                      | 411      |
| TOTAL BIRMINGHAM                 |                             |                   | 457               | 2          | 2                   | 89                         | 6           | 3                      | 1                      | 0                       | 0                          | 6                        | 84                         | 9                       | 567      |
| BOURNEMOUTH                      | RYANAIR                     | S                 | 95                | 0          | 1                   | 69                         | 20          | 11                     | 0                      | 0                       | 0                          | 12                       | 0                          | 0                       | 0        |
| TOTAL BOURNEMOUTH                |                             |                   | 95                | 0          | 1                   | 69                         | 20          | 11                     | 0                      | 0                       | 0                          | 12                       | 0                          | 0                       | 0        |
| BRISTOL                          | EASYJET AIRLINE COMPANY LTD | S                 | 170               | 0          | 0                   | 93                         | 5           | 1                      | 1                      | 0                       | 0                          | 4                        | 93                         | 5                       | 164      |
| TOTAL BRISTOL                    |                             |                   | 170               | 0          | 0                   | 93                         | 5           | 1                      | 1                      | 0                       | 0                          | 4                        | 93                         | 5                       | 164      |
| CARDIFF WALES                    | BMIBABY LTD                 | S                 | 110               | 0          | 0                   | 93                         | 5           | 2                      | 0                      | 0                       | 0                          | 3                        | 89                         | 6                       | 122      |
|                                  | FLYBE LTD                   | S                 | 115               | 0          | 1                   | 81                         | 4           | 4                      | 7                      | 3                       | 0                          | 20                       | 0                          | 0                       | 0        |

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Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL CARDIFF WALES               |                             |                   | 225               | 1        | 1         | 87                         | 5                | 3           | 4                      | 2                      | 0                       | 12                         | 89                       | 6                          | 122                     |
| EAST MIDLANDS INTERNATIONAL       | BMIBABY LTD                 | S                 | 150               | 0        | 0         | 93                         | 1                | 5           | 1                      | 0                      | 0                       | 4                          | 92                       | 3                          | 156                     |
| TOTAL EAST MIDLANDS INTERNATIONAL |                             |                   | 150               | 0        | 0         | 93                         | 1                | 5           | 1                      | 0                      | 0                       | 4                          | 92                       | 3                          | 156                     |
| EXETER                            | FLYBE LTD                   | S                 | 84                | 8        | 8         | 74                         | 14               | 6           | 2                      | 4                      | 0                       | 21                         | 71                       | 11                         | 110                     |
| TOTAL EXETER                      |                             |                   | 84                | 8        | 8         | 74                         | 14               | 6           | 2                      | 4                      | 0                       | 21                         | 71                       | 11                         | 110                     |
| GATWICK                           | BRITISH AIRWAYS PLC         | S                 | 242               | 0        | 0         | 94                         | 5                | 1           | 0                      | 0                      | 0                       | 3                          | 78                       | 11                         | 289                     |
|                                   | EASYJET AIRLINE COMPANY LTD | S                 | 224               | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 4                          | 86                       | 7                          | 232                     |
| TOTAL GATWICK                     |                             |                   | 466               | 0        | 0         | 93                         | 5                | 2           | 0                      | 0                      | 0                       | 4                          | 81                       | 9                          | 521                     |
| HEATHROW                          | BMI BRITISH MIDLAND         | S                 | 475               | 0        | 0         | 86                         | 8                | 5           | 1                      | 0                      | 0                       | 6                          | 74                       | 11                         | 467                     |
|                                   | BRITISH AIRWAYS PLC         | S                 | 564               | 0        | 0         | 87                         | 8                | 5           | 1                      | 0                      | 0                       | 7                          | 57                       | 20                         | 601                     |
| TOTAL HEATHROW                    |                             |                   | 1039              | 0        | 0         | 86                         | 8                | 5           | 1                      | 0                      | 0                       | 6                          | 64                       | 16                         | 1068                    |
| INVERNESS                         | LOGANAIR                    | S                 | 45                | 0        | 0         | 87                         | 4                | 4           | 4                      | 0                      | 0                       | 9                          | 81                       | 7                          | 48                      |
| TOTAL INVERNESS                   |                             |                   | 45                | 0        | 0         | 87                         | 4                | 4           | 4                      | 0                      | 0                       | 9                          | 81                       | 7                          | 48                      |
| ISLE OF MAN                       | LOGANAIR                    | S                 | 50                | 0        | 0         | 92                         | 0                | 4           | 4                      | 0                      | 0                       | 6                          | 94                       | 4                          | 52                      |
| TOTAL ISLE OF MAN                 |                             |                   | 50                | 0        | 0         | 92                         | 0                | 4           | 4                      | 0                      | 0                       | 6                          | 94                       | 4                          | 52                      |
| JERSEY                            | FLYBE LTD                   | S                 | 15                | 0        | 1         | 73                         | 7                | 20          | 0                      | 0                      | 0                       | 11                         | 73                       | 13                         | 26                      |
| TOTAL JERSEY                      |                             |                   | 15                | 0        | 1         | 73                         | 7                | 20          | 0                      | 0                      | 0                       | 11                         | 73                       | 13                         | 26                      |
| KIRKWALL                          | LOGANAIR                    | S                 | 114               | 0        | 0         | 91                         | 4                | 1           | 4                      | 0                      | 0                       | 6                          | 95                       | 4                          | 101                     |
| TOTAL KIRKWALL                    |                             |                   | 114               | 0        | 0         | 91                         | 4                | 1           | 4                      | 0                      | 0                       | 6                          | 95                       | 4                          | 101                     |
| LEEDS BRADFORD                    | BMI REGIONAL                | S                 | 96                | 0        | 0         | 95                         | 1                | 2           | 2                      | 0                      | 0                       | 6                          | 91                       | 3                          | 173                     |
| TOTAL LEEDS BRADFORD              |                             |                   | 96                | 0        | 0         | 95                         | 1                | 2           | 2                      | 0                      | 0                       | 6                          | 91                       | 3                          | 173                     |
| LONDON CITY                       | BA CITYFLYER LTD            | S                 | 351               | 2        | 0         | 77                         | 10               | 8           | 5                      | 0                      | 0                       | 13                         | 64                       | 19                         | 379                     |
|                                   | CITY JET                    | S                 | 295               | 0        | 0         | 84                         | 9                | 4           | 3                      | 0                      | 0                       | 8                          | 54                       | 20                         | 320                     |
| TOTAL LONDON CITY                 |                             |                   | 646               | 2        | 0         | 80                         | 10               | 6           | 4                      | 0                      | 0                       | 11                         | 59                       | 20                         | 699                     |
| LUTON                             | EASYJET AIRLINE COMPANY LTD | S                 | 212               | 2        | 0         | 90                         | 7                | 2           | 0                      | 1                      | 0                       | 6                          | 82                       | 8                          | 224                     |
| TOTAL LUTON                       |                             |                   | 212               | 2        | 0         | 90                         | 7                | 2           | 0                      | 1                      | 0                       | 6                          | 82                       | 8                          | 224                     |
| MANCHESTER                        | BMI REGIONAL                | S                 | 267               | 0        | 0         | 96                         | 2                | 1           | 0                      | 0                      | 0                       | 3                          | 91                       | 5                          | 363                     |
|                                   | FLYBE LTD                   | S                 | 189               | 0        | 4         | 79                         | 14               | 5           | 1                      | 1                      | 0                       | 10                         | 78                       | 16                         | 348                     |
| TOTAL MANCHESTER                  |                             |                   | 456               | 0        | 4         | 89                         | 7                | 3           | 1                      | 0                      | 0                       | 6                          | 85                       | 10                         | 711                     |
| NORWICH                           | FLYBE LTD                   | S                 | 96                | 0        | 4         | 85                         | 4                | 3           | 7                      | 0                      | 0                       | 12                         | 91                       | 7                          | 104                     |
| TOTAL NORWICH                     |                             |                   | 96                | 0        | 4         | 85                         | 4                | 3           | 7                      | 0                      | 0                       | 12                         | 91                       | 7                          | 104                     |
| SOUTHAMPTON                       | FLYBE LTD                   | S                 | 248               | 0        | 0         | 87                         | 10               | 2           | 1                      | 0                      | 0                       | 7                          | 71                       | 15                         | 320                     |
| TOTAL SOUTHAMPTON                 |                             |                   | 248               | 0        | 0         | 87                         | 10               | 2           | 1                      | 0                      | 0                       | 7                          | 71                       | 15                         | 320                     |
| STANSTED                          | EASYJET AIRLINE COMPANY LTD | S                 | 248               | 0        | 0         | 87                         | 8                | 4           | 0                      | 0                      | 0                       | 7                          | 83                       | 9                          | 276                     |
| TOTAL STANSTED                    |                             |                   | 248               | 0        | 0         | 87                         | 8                | 4           | 0                      | 0                      | 0                       | 7                          | 83                       | 9                          | 276                     |
| STORNOWAY                         | LOGANAIR                    | S                 | 144               | 1        | 0         | 90                         | 4                | 5           | 1                      | 1                      | 0                       | 7                          | 95                       | 3                          | 148                     |
| TOTAL STORNOWAY                   |                             |                   | 144               | 1        | 0         | 90                         | 4                | 5           | 1                      | 1                      | 0                       | 7                          | 95                       | 3                          | 148                     |
| SUMBURGH                          | LOGANAIR                    | S                 | 99                | 0        | 0         | 83                         | 8                | 2           | 6                      | 1                      | 0                       | 13                         | 93                       | 5                          | 102                     |
| TOTAL SUMBURGH                    |                             |                   | 99                | 0        | 0         | 83                         | 8                | 2           | 6                      | 1                      | 0                       | 13                         | 93                       | 5                          | 102                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE              | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-----------------------------|----------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                      |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                      |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| WICK                        | LOGANAIR             | S                 | 40                | 0          | 1        | 93                         | 3                | 3           | 3                      | 0                      | 0                       | 4                          | 93                       | 4                          | 42                      |
| TOTAL WICK                  |                      |                   | 40                | 0          | 1        | 93                         | 3                | 3           | 3                      | 0                      | 0                       | 4                          | 93                       | 4                          | 42                      |
| TOTAL UNITED KINGDOM        |                      |                   | 5534              | 20         | 23       | 87                         | 7                | 4           | 2                      | 0                      | 0                       | 7                          | 78                       | 11                         | 6140                    |
| USA                         |                      |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (JF KENNEDY)       | DELTA AIRLINES       | S                 | 44                | 0          | 0        | 93                         | 0                | 7           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL NEW YORK (JF KENNEDY) |                      |                   | 44                | 0          | 0        | 93                         | 0                | 7           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| NEW YORK (NEWARK)           | CONTINENTAL AIRLINES | S                 | 60                | 0          | 0        | 82                         | 3                | 5           | 10                     | 0                      | 0                       | 14                         | 60                       | 16                         | 60                      |
| TOTAL NEW YORK (NEWARK)     |                      |                   | 60                | 0          | 0        | 82                         | 3                | 5           | 10                     | 0                      | 0                       | 14                         | 60                       | 16                         | 60                      |
| TOTAL USA                   |                      |                   | 104               | 1          | 0        | 87                         | 2                | 6           | 6                      | 0                      | 0                       | 9                          | 60                       | 16                         | 60                      |
| TOTAL EDINBURGH             |                      |                   | 7911              | 31         | 30       | 86                         | 8                | 4           | 2                      | 0                      | 0                       | 8                          | 78                       | 11                         | 8815                    |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |          |
|----------------------------------|--------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                  |                                |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                  |                                |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| <b>ALBANIA</b>                   |                                |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| TIRANA                           | BRITISH AIRWAYS PLC            | S                 | 44                | 0          | 0                   | 70                         | 27          | 2                      | 0                      | 0                       | 0                          | 10                       | 85                         | 8                       | 40       |
| TOTAL TIRANA                     |                                |                   | 44                | 0          | 0                   | 70                         | 27          | 2                      | 0                      | 0                       | 0                          | 10                       | 85                         | 8                       | 40       |
| TOTAL ALBANIA                    |                                |                   | 44                | 0          | 0                   | 70                         | 27          | 2                      | 0                      | 0                       | 0                          | 10                       | 85                         | 8                       | 40       |
| <b>ALGERIA</b>                   |                                |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| HASSI MESSAOUD                   | MONARCH AIRLINES               | C                 | 24                | 0          | 0                   | 83                         | 8           | 8                      | 0                      | 0                       | 0                          | 9                        | 50                         | 21                      | 10       |
| TOTAL HASSI MESSAOUD             |                                |                   | 24                | 0          | 0                   | 83                         | 8           | 8                      | 0                      | 0                       | 0                          | 9                        | 55                         | 17                      | 44       |
| TOTAL ALGERIA                    |                                |                   | 24                | 0          | 0                   | 83                         | 8           | 8                      | 0                      | 0                       | 0                          | 9                        | 73                         | 13                      | 98       |
| <b>ANTIGUA AND BARBUDA</b>       |                                |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| ANTIGUA                          | BRITISH AIRWAYS PLC            | S                 | 18                | 0          | 0                   | 50                         | 33          | 11                     | 6                      | 0                       | 0                          | 22                       | 0                          | 0                       | 0        |
|                                  | THOMSON AIRWAYS LTD            | C                 | 9                 | 0          | 0                   | 56                         | 11          | 22                     | 11                     | 0                       | 0                          | 24                       | 0                          | 0                       | 0        |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 27                | 0          | 0                   | 59                         | 19          | 15                     | 7                      | 0                       | 0                          | 19                       | 50                         | 18                      | 26       |
| TOTAL ANTIGUA                    |                                |                   | 54                | 0          | 0                   | 56                         | 22          | 15                     | 7                      | 0                       | 0                          | 21                       | 51                         | 22                      | 43       |
| TOTAL ANTIGUA AND BARBUDA        |                                |                   | 54                | 0          | 0                   | 56                         | 22          | 15                     | 7                      | 0                       | 0                          | 21                       | 51                         | 22                      | 43       |
| <b>AUSTRIA</b>                   |                                |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| INNSBRUCK                        | EASYJET AIRLINE COMPANY LTD    | S                 | 18                | 0          | 0                   | 94                         | 6           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| TOTAL INNSBRUCK                  |                                |                   | 18                | 0          | 0                   | 94                         | 6           | 0                      | 0                      | 0                       | 0                          | 3                        | 67                         | 15                      | 18       |
| SALZBURG                         | BRITISH AIRWAYS PLC            | S                 | 43                | 0          | 0                   | 93                         | 7           | 0                      | 0                      | 0                       | 0                          | 3                        | 92                         | 6                       | 60       |
| TOTAL SALZBURG                   |                                |                   | 43                | 0          | 0                   | 93                         | 7           | 0                      | 0                      | 0                       | 0                          | 3                        | 92                         | 6                       | 60       |
| TOTAL AUSTRIA                    |                                |                   | 61                | 0          | 0                   | 93                         | 7           | 0                      | 0                      | 0                       | 0                          | 3                        | 86                         | 8                       | 78       |
| <b>AZERBAIJAN</b>                |                                |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BAKU (HEYDER ALIYEV INT'L)       | AZERBAIJAN AIRLINES (AZAL)     | S                 | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 5                        | 63                         | 16                      | 8        |
| TOTAL BAKU (HEYDER ALIYEV INT'L) |                                |                   | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 5                        | 63                         | 16                      | 8        |
| TOTAL AZERBAIJAN                 |                                |                   | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 5                        | 63                         | 16                      | 8        |
| <b>BARBADOS</b>                  |                                |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BRIDGETOWN                       | BRITISH AIRWAYS PLC            | S                 | 79                | 0          | 0                   | 72                         | 15          | 9                      | 3                      | 1                       | 0                          | 14                       | 58                         | 16                      | 60       |
|                                  | THOMAS COOK AIRLINES LTD (MY)  | C                 | 17                | 0          | 0                   | 53                         | 12          | 18                     | 0                      | 18                      | 0                          | 50                       | 0                          | 0                       | 0        |
|                                  | THOMSON AIRWAYS LTD            | C                 | 33                | 0          | 0                   | 55                         | 21          | 15                     | 9                      | 0                       | 0                          | 22                       | 0                          | 35                      | 1        |
|                                  | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 56                | 0          | 2                   | 48                         | 14          | 20                     | 11                     | 5                       | 2                          | 49                       | 59                         | 26                      | 54       |
| TOTAL BRIDGETOWN                 |                                |                   | 185               | 0          | 2                   | 60                         | 16          | 14                     | 6                      | 4                       | 1                          | 29                       | 57                         | 23                      | 161      |
| TOTAL BARBADOS                   |                                |                   | 185               | 0          | 2                   | 60                         | 16          | 14                     | 6                      | 4                       | 1                          | 29                       | 57                         | 23                      | 161      |
| <b>BELARUS</b>                   |                                |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| MINSK INT'L                      | BELAVIA (BELARUSSIAN AIRLINES) | S                 | 18                | 0          | 0                   | 56                         | 28          | 17                     | 0                      | 0                       | 0                          | 15                       | 81                         | 11                      | 16       |
| TOTAL MINSK INT'L                |                                |                   | 18                | 0          | 0                   | 56                         | 28          | 17                     | 0                      | 0                       | 0                          | 15                       | 81                         | 11                      | 16       |
| TOTAL BELARUS                    |                                |                   | 18                | 0          | 0                   | 56                         | 28          | 17                     | 0                      | 0                       | 0                          | 15                       | 81                         | 11                      | 16       |
| <b>BELGIUM</b>                   |                                |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BRUSSELS                         | BRUSSELS AIRLINES              | S                 | 111               | 0          | 1                   | 87                         | 8           | 5                      | 0                      | 0                       | 0                          | 5                        | 78                         | 8                       | 102      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |          |
|---------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                           |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                           |                             |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL BRUSSELS            |                             |                   | 111               | 0          | 1                   | 87                         | 8           | 5                      | 0                      | 0                       | 0                          | 5                        | 78                         | 8                       | 102      |
| TOTAL BELGIUM             |                             |                   | 111               | 0          | 1                   | 87                         | 8           | 5                      | 0                      | 0                       | 0                          | 5                        | 78                         | 8                       | 102      |
| BERMUDA                   |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BERMUDA                   | BRITISH AIRWAYS PLC         | S                 | 43                | 0          | 0                   | 86                         | 9           | 0                      | 2                      | 2                       | 0                          | 13                       | 86                         | 10                      | 43       |
| TOTAL BERMUDA             |                             |                   | 43                | 0          | 0                   | 86                         | 9           | 0                      | 2                      | 2                       | 0                          | 13                       | 86                         | 10                      | 43       |
| TOTAL BERMUDA             |                             |                   | 43                | 0          | 0                   | 86                         | 9           | 0                      | 2                      | 2                       | 0                          | 13                       | 86                         | 10                      | 43       |
| BULGARIA                  |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| SOFIA                     | BULGARIA AIR                | S                 | 38                | 0          | 0                   | 95                         | 0           | 5                      | 0                      | 0                       | 0                          | 4                        | 83                         | 7                       | 48       |
|                           | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0          | 0                   | 83                         | 10          | 5                      | 2                      | 0                       | 0                          | 10                       | 82                         | 12                      | 22       |
| TOTAL SOFIA               |                             |                   | 98                | 0          | 0                   | 88                         | 6           | 5                      | 1                      | 0                       | 0                          | 7                        | 83                         | 9                       | 70       |
| VARNA                     | BRITISH AIRWAYS PLC         | S                 | 28                | 0          | 0                   | 86                         | 7           | 0                      | 7                      | 0                       | 0                          | 8                        | 75                         | 12                      | 24       |
|                           | BULGARIA AIR                | S                 | 10                | 0          | 0                   | 80                         | 10          | 10                     | 0                      | 0                       | 0                          | 7                        | 91                         | 5                       | 22       |
| TOTAL VARNA               |                             |                   | 38                | 0          | 0                   | 84                         | 8           | 3                      | 5                      | 0                       | 0                          | 8                        | 83                         | 9                       | 46       |
| TOTAL BULGARIA            |                             |                   | 136               | 0          | 0                   | 87                         | 7           | 4                      | 2                      | 0                       | 0                          | 7                        | 83                         | 9                       | 116      |
| CANADA                    |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| CALGARY                   | AIR TRANSAT                 | S                 | 2                 | 0          | 0                   | 0                          | 0           | 50                     | 50                     | 0                       | 0                          | 49                       | 0                          | 0                       | 0        |
| TOTAL CALGARY             |                             |                   | 2                 | 0          | 0                   | 0                          | 0           | 50                     | 50                     | 0                       | 0                          | 49                       | 89                         | 6                       | 9        |
| TORONTO                   | AIR TRANSAT                 | S                 | 36                | 0          | 0                   | 86                         | 8           | 3                      | 3                      | 0                       | 0                          | 8                        | 77                         | 11                      | 30       |
| TOTAL TORONTO             |                             |                   | 36                | 0          | 0                   | 86                         | 8           | 3                      | 3                      | 0                       | 0                          | 8                        | 74                         | 15                      | 50       |
| VANCOUVER                 | AIR TRANSAT                 | S                 | 8                 | 0          | 0                   | 63                         | 13          | 25                     | 0                      | 0                       | 0                          | 17                       | 60                         | 16                      | 10       |
| TOTAL VANCOUVER           |                             |                   | 8                 | 0          | 0                   | 63                         | 13          | 25                     | 0                      | 0                       | 0                          | 17                       | 78                         | 19                      | 27       |
| TOTAL CANADA              |                             |                   | 46                | 0          | 0                   | 78                         | 9           | 9                      | 4                      | 0                       | 0                          | 11                       | 73                         | 20                      | 94       |
| CAPE VERDE ISLANDS        |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| BOA VISTA (RABIL)         | THOMSON AIRWAYS LTD         | C                 | 7                 | 1          | 0                   | 29                         | 29          | 29                     | 14                     | 0                       | 0                          | 30                       | 0                          | 0                       | 0        |
| TOTAL BOA VISTA (RABIL)   |                             |                   | 7                 | 1          | 0                   | 29                         | 29          | 29                     | 14                     | 0                       | 0                          | 30                       | 0                          | 0                       | 0        |
| ILHA DO SAL C.VERDE       | THOMSON AIRWAYS LTD         | S                 | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| TOTAL ILHA DO SAL C.VERDE |                             |                   | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 54                         | 19                      | 28       |
| TOTAL CAPE VERDE ISLANDS  |                             |                   | 15                | 1          | 0                   | 67                         | 13          | 13                     | 7                      | 0                       | 0                          | 16                       | 54                         | 19                      | 28       |
| CROATIA                   |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| DUBROVNIK                 | BRITISH AIRWAYS PLC         | S                 | 34                | 0          | 0                   | 91                         | 9           | 0                      | 0                      | 0                       | 0                          | 4                        | 81                         | 19                      | 26       |
| TOTAL DUBROVNIK           |                             |                   | 34                | 0          | 0                   | 91                         | 9           | 0                      | 0                      | 0                       | 0                          | 4                        | 81                         | 19                      | 26       |
| SPLIT                     | EASYJET AIRLINE COMPANY LTD | S                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL SPLIT               |                             |                   | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 29                         | 41                      | 7        |
| ZAGREB                    | CROATIA AIRLINES            | S                 | 34                | 0          | 0                   | 71                         | 24          | 3                      | 3                      | 0                       | 0                          | 12                       | 49                         | 22                      | 35       |
| TOTAL ZAGREB              |                             |                   | 34                | 0          | 0                   | 71                         | 24          | 3                      | 3                      | 0                       | 0                          | 12                       | 50                         | 25                      | 40       |
| TOTAL CROATIA             |                             |                   | 70                | 0          | 0                   | 81                         | 16          | 1                      | 1                      | 0                       | 0                          | 8                        | 59                         | 24                      | 73       |
| CUBA                      |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |            |
|-----------------------------------|------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|                                   |                              |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|                                   |                              |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| CUNAGUA (CAYO COCO)               | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0          | 0                   | 38                         | 25          | 13                     | 0                      | 25                      | 0                          | 78                       | 0                          | 0                       | 0          |
|                                   | THOMSON AIRWAYS LTD          | C                 | 3                 | 0          | 0                   | 33                         | 0           | 67                     | 0                      | 0                       | 0                          | 40                       | 0                          | 0                       | 0          |
| <b>TOTAL CUNAGUA (CAYO COCO)</b>  |                              |                   | <b>11</b>         | <b>0</b>   | <b>0</b>            | <b>36</b>                  | <b>18</b>   | <b>27</b>              | <b>0</b>               | <b>18</b>               | <b>0</b>                   | <b>68</b>                | <b>58</b>                  | <b>27</b>               | <b>12</b>  |
| HAVANA                            | CUBANA                       | S                 | 10                | 0          | 0                   | 40                         | 10          | 30                     | 20                     | 0                       | 0                          | 39                       | 6                          | 104                     | 16         |
|                                   | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 17                | 0          | 0                   | 47                         | 24          | 18                     | 12                     | 0                       | 0                          | 28                       | 28                         | 41                      | 18         |
| <b>TOTAL HAVANA</b>               |                              |                   | <b>27</b>         | <b>0</b>   | <b>0</b>            | <b>44</b>                  | <b>19</b>   | <b>22</b>              | <b>15</b>              | <b>0</b>                | <b>0</b>                   | <b>32</b>                | <b>18</b>                  | <b>71</b>               | <b>34</b>  |
| HOLGUIN (FRANK PAIS)              | THOMSON AIRWAYS LTD          | C                 | 6                 | 0          | 0                   | 83                         | 0           | 0                      | 17                     | 0                       | 0                          | 27                       | 0                          | 0                       | 0          |
| <b>TOTAL HOLGUIN (FRANK PAIS)</b> |                              |                   | <b>6</b>          | <b>0</b>   | <b>0</b>            | <b>83</b>                  | <b>0</b>    | <b>0</b>               | <b>17</b>              | <b>0</b>                | <b>0</b>                   | <b>27</b>                | <b>65</b>                  | <b>19</b>               | <b>20</b>  |
| VARADERO                          | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 0                          | 0                       | 0          |
|                                   | THOMSON AIRWAYS LTD          | C                 | 6                 | 0          | 0                   | 50                         | 33          | 17                     | 0                      | 0                       | 0                          | 17                       | 0                          | 0                       | 0          |
| <b>TOTAL VARADERO</b>             |                              |                   | <b>14</b>         | <b>0</b>   | <b>0</b>            | <b>79</b>                  | <b>14</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>75</b>                  | <b>14</b>               | <b>4</b>   |
| <b>TOTAL CUBA</b>                 |                              |                   | <b>58</b>         | <b>0</b>   | <b>0</b>            | <b>55</b>                  | <b>16</b>   | <b>17</b>              | <b>9</b>               | <b>3</b>                | <b>0</b>                   | <b>33</b>                | <b>41</b>                  | <b>45</b>               | <b>70</b>  |
| <b>CYPRUS</b>                     |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| LARNACA                           | EUROCYPRIA AIRLINES LTD      | C                 | 3                 | 0          | 0                   | 67                         | 0           | 0                      | 33                     | 0                       | 0                          | 27                       | 0                          | 34                      | 4          |
|                                   | MONARCH AIRLINES             | S                 | 24                | 0          | 0                   | 92                         | 8           | 0                      | 0                      | 0                       | 0                          | 6                        | 0                          | 0                       | 0          |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 100                        | 0                       | 1          |
|                                   | THOMSON AIRWAYS LTD          | C                 | 3                 | 0          | 0                   | 67                         | 0           | 0                      | 33                     | 0                       | 0                          | 34                       | 100                        | 1                       | 1          |
| <b>TOTAL LARNACA</b>              |                              |                   | <b>33</b>         | <b>0</b>   | <b>0</b>            | <b>85</b>                  | <b>9</b>    | <b>0</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>46</b>                  | <b>21</b>               | <b>13</b>  |
| PAPHOS                            | AIR MALTA                    | C                 | 2                 | 0          | 0                   | 0                          | 0           | 100                    | 0                      | 0                       | 0                          | 46                       | 0                          | 0                       | 0          |
|                                   | BMI BRITISH MIDLAND          | C                 | 7                 | 0          | 0                   | 43                         | 14          | 14                     | 29                     | 0                       | 0                          | 41                       | 0                          | 0                       | 0          |
|                                   | BRITISH AIRWAYS PLC          | S                 | 60                | 0          | 0                   | 68                         | 25          | 3                      | 3                      | 0                       | 0                          | 13                       | 0                          | 0                       | 0          |
|                                   | EASYJET AIRLINE COMPANY LTD  | S                 | 65                | 0          | 0                   | 77                         | 9           | 11                     | 3                      | 0                       | 0                          | 14                       | 0                          | 0                       | 0          |
|                                   | EUROCYPRIA AIRLINES LTD      | C                 | 6                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 67                         | 13                      | 12         |
|                                   | MONARCH AIRLINES             | C                 | 3                 | 0          | 0                   | 33                         | 67          | 0                      | 0                      | 0                       | 0                          | 14                       | 0                          | 0                       | 0          |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 19                | 0          | 0                   | 79                         | 5           | 5                      | 11                     | 0                       | 0                          | 19                       | 63                         | 15                      | 8          |
|                                   | THOMSON AIRWAYS LTD          | C                 | 41                | 0          | 0                   | 73                         | 12          | 12                     | 2                      | 0                       | 0                          | 13                       | 69                         | 17                      | 16         |
| <b>TOTAL PAPHOS</b>               |                              |                   | <b>203</b>        | <b>0</b>   | <b>0</b>            | <b>72</b>                  | <b>15</b>   | <b>9</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>69</b>                  | <b>19</b>               | <b>136</b> |
| <b>TOTAL CYPRUS</b>               |                              |                   | <b>236</b>        | <b>0</b>   | <b>0</b>            | <b>74</b>                  | <b>14</b>   | <b>8</b>               | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>67</b>                  | <b>19</b>               | <b>149</b> |
| <b>CZECH REPUBLIC</b>             |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| PRAGUE                            | EASYJET AIRLINE COMPANY LTD  | S                 | 120               | 0          | 0                   | 72                         | 16          | 9                      | 3                      | 0                       | 0                          | 12                       | 78                         | 12                      | 120        |
| <b>TOTAL PRAGUE</b>               |                              |                   | <b>120</b>        | <b>0</b>   | <b>0</b>            | <b>72</b>                  | <b>16</b>   | <b>9</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>                | <b>79</b>                  | <b>12</b>               | <b>182</b> |
| <b>TOTAL CZECH REPUBLIC</b>       |                              |                   | <b>120</b>        | <b>0</b>   | <b>0</b>            | <b>72</b>                  | <b>16</b>   | <b>9</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>                | <b>79</b>                  | <b>12</b>               | <b>182</b> |
| <b>DJIBOUTI REPUBLIC</b>          |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| DJIBOUTI                          | DAALLO AIRLINES              | S                 | 8                 | 0          | 0                   | 25                         | 25          | 13                     | 13                     | 25                      | 0                          | 94                       | 44                         | 38                      | 9          |
| <b>TOTAL DJIBOUTI</b>             |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>25</b>                  | <b>25</b>   | <b>13</b>              | <b>13</b>              | <b>25</b>               | <b>0</b>                   | <b>94</b>                | <b>44</b>                  | <b>38</b>               | <b>9</b>   |
| <b>TOTAL DJIBOUTI REPUBLIC</b>    |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>25</b>                  | <b>25</b>   | <b>13</b>              | <b>13</b>              | <b>25</b>               | <b>0</b>                   | <b>94</b>                | <b>44</b>                  | <b>38</b>               | <b>9</b>   |
| <b>DOMINICAN REPUBLIC</b>         |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| PUERTO PLATA                      | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 6                        | 100                        | 6                       | 1          |
|                                   | THOMSON AIRWAYS LTD          | C                 | 16                | 0          | 0                   | 50                         | 25          | 25                     | 0                      | 0                       | 0                          | 21                       | 25                         | 103                     | 8          |
| <b>TOTAL PUERTO PLATA</b>         |                              |                   | <b>24</b>         | <b>0</b>   | <b>0</b>            | <b>67</b>                  | <b>17</b>   | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>                | <b>56</b>                  | <b>54</b>               | <b>25</b>  |
| PUNTA CANA                        | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0          | 0                   | 38                         | 25          | 0                      | 13                     | 13                      | 13                         | 182                      | 0                          | 0                       | 0          |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PUNTA CANA                             | THOMSON AIRWAYS LTD          | C                 | 16                | 0        | 0         | 38                         | 19               | 13          | 19                     | 6                      | 6                       | 79                         | 20                       | 62                         | 10                      |
| <b>TOTAL PUNTA CANA</b>                |                              |                   | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>38</b>                  | <b>21</b>        | <b>8</b>    | <b>17</b>              | <b>8</b>               | <b>8</b>                | <b>113</b>                 | <b>32</b>                | <b>40</b>                  | <b>19</b>               |
| <b>TOTAL DOMINICAN REPUBLIC</b>        |                              |                   | <b>48</b>         | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>19</b>        | <b>13</b>   | <b>8</b>               | <b>4</b>               | <b>4</b>                | <b>65</b>                  | <b>45</b>                | <b>48</b>                  | <b>44</b>               |
| <b>EGYPT</b>                           |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALEXANDRIA (BORG EL ARAB)              | MONARCH AIRLINES             | C                 | 2                 | 0        | 0         | 0                          | 0                | 50          | 50                     | 0                      | 0                       | 65                         | 0                        | 0                          | 0                       |
| <b>TOTAL ALEXANDRIA (BORG EL ARAB)</b> |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>0</b>         | <b>50</b>   | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>65</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| HURGHADA                               | EASYJET AIRLINE COMPANY LTD  | S                 | 8                 | 0        | 0         | 38                         | 25               | 38          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
|  | FLYGLOBESPAN                 | C                 | 6                 | 0        | 0         | 67                         | 0                | 0           | 17                     | 0                      | 17                      | 87                         | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD (MY | C                 | 16                | 0        | 0         | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 5                          | 0                        | 135                        | 1                       |
|  | THOMSON AIRWAYS LTD          | C                 | 11                | 0        | 0         | 55                         | 9                | 18          | 18                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
| <b>TOTAL HURGHADA</b>                  |                              |                   | <b>41</b>         | <b>1</b> | <b>0</b>  | <b>68</b>                  | <b>7</b>         | <b>15</b>   | <b>7</b>               | <b>0</b>               | <b>2</b>                | <b>29</b>                  | <b>52</b>                | <b>25</b>                  | <b>58</b>               |
| LUXOR                                  | MONARCH AIRLINES             | C                 | 20                | 0        | 0         | 40                         | 25               | 30          | 5                      | 0                      | 0                       | 24                         | 44                       | 28                         | 16                      |
|  | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD          | C                 | 16                | 0        | 0         | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 9                          | 75                       | 15                         | 8                       |
| <b>TOTAL LUXOR</b>                     |                              |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>18</b>        | <b>14</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>58</b>                | <b>19</b>                  | <b>40</b>               |
| MARSA ALAM                             | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 5                          | 8                       |
| <b>TOTAL MARSA ALAM</b>                |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>100</b>               | <b>5</b>                   | <b>8</b>                |
| SHARM EL SHEIKH (OPHIRA)               | EASYJET AIRLINE COMPANY LTD  | S                 | 59                | 0        | 1         | 54                         | 15               | 14          | 17                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|  | FLYGLOBESPAN                 | C                 | 8                 | 0        | 0         | 38                         | 13               | 25          | 13                     | 0                      | 13                      | 97                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES             | C                 | 30                | 0        | 0         | 60                         | 17               | 10          | 13                     | 0                      | 0                       | 26                         | 67                       | 10                         | 18                      |
|  | THOMAS COOK AIRLINES LTD (MY | C                 | 35                | 0        | 0         | 66                         | 14               | 6           | 14                     | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD          | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 10                         | 63                       | 18                         | 32                      |
|  | THOMSON AIRWAYS LTD          | S                 | 68                | 1        | 3         | 72                         | 15               | 6           | 6                      | 0                      | 1                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b>  |                              |                   | <b>202</b>        | <b>1</b> | <b>4</b>  | <b>62</b>                  | <b>15</b>        | <b>9</b>    | <b>12</b>              | <b>0</b>               | <b>1</b>                | <b>26</b>                  | <b>67</b>                | <b>24</b>                  | <b>167</b>              |
| TABA                                   | FLYGLOBESPAN                 | C                 | 7                 | 0        | 0         | 57                         | 29               | 14          | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES             | C                 | 19                | 0        | 0         | 84                         | 5                | 0           | 11                     | 0                      | 0                       | 10                         | 63                       | 11                         | 8                       |
|  | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 38                         | 13               | 38          | 13                     | 0                      | 0                       | 35                         | 60                       | 20                         | 10                      |
| <b>TOTAL TABA</b>                      |                              |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>12</b>        | <b>12</b>   | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>56</b>                | <b>30</b>                  | <b>41</b>               |
| <b>TOTAL EGYPT</b>                     |                              |                   | <b>339</b>        | <b>2</b> | <b>4</b>  | <b>64</b>                  | <b>15</b>        | <b>11</b>   | <b>9</b>               | <b>0</b>               | <b>1</b>                | <b>23</b>                  | <b>62</b>                | <b>24</b>                  | <b>322</b>              |
| <b>ESTONIA</b>                         |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                                 | ESTONIAN AIR                 | S                 | 40                | 0        | 0         | 80                         | 13               | 3           | 0                      | 0                      | 5                       | 32                         | 64                       | 18                         | 70                      |
| <b>TOTAL TALLIN</b>                    |                              |                   | <b>40</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>13</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>5</b>                | <b>32</b>                  | <b>64</b>                | <b>18</b>                  | <b>70</b>               |
| <b>TOTAL ESTONIA</b>                   |                              |                   | <b>40</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>13</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>5</b>                | <b>32</b>                  | <b>64</b>                | <b>18</b>                  | <b>70</b>               |
| <b>FINLAND</b>                         |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                               | EASYJET AIRLINE COMPANY LTD  | S                 | 56                | 0        | 0         | 80                         | 13               | 5           | 2                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL HELSINKI</b>                  |                              |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>13</b>        | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| ROVANIEMI                              | THOMAS COOK AIRLINES LTD (MY | C                 | 3                 | 0        | 0         | 67                         | 0                | 0           | 33                     | 0                      | 0                       | 38                         | 0                        | 0                          | 0                       |
| <b>TOTAL ROVANIEMI</b>                 |                              |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>0</b>    | <b>33</b>              | <b>0</b>               | <b>0</b>                | <b>38</b>                  | <b>40</b>                | <b>36</b>                  | <b>5</b>                |
| <b>TOTAL FINLAND</b>                   |                              |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>12</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>43</b>                | <b>28</b>                  | <b>7</b>                |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>FRANCE</b>                    |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BORDEAUX</b>                  | BRITISH AIRWAYS PLC          | S                 | 74                | 0        | 0         | 95                         | 3                | 0           | 3                      | 0                      | 0                       | 6                          | 87                       | 6                          | 94                      |
|                                  | MONARCH AIRLINES             | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
|                                  | TITAN AIRWAYS LTD            | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
| <b>TOTAL BORDEAUX</b>            |                              |                   | <b>78</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>3</b>         | <b>0</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>87</b>                | <b>6</b>                   | <b>94</b>               |
| <b>LYON</b>                      | EASYJET AIRLINE COMPANY LTD  | S                 | 60                | 0        | 0         | 82                         | 12               | 7           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL LYON</b>                |                              |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>100</b>               | <b>2</b>                   | <b>8</b>                |
| <b>MARSEILLE</b>                 | BRITISH AIRWAYS PLC          | S                 | 100               | 0        | 0         | 92                         | 4                | 1           | 3                      | 0                      | 0                       | 6                          | 73                       | 12                         | 130                     |
|                                  | EASYJET AIRLINE COMPANY LTD  | S                 | 62                | 0        | 0         | 89                         | 8                | 2           | 2                      | 0                      | 0                       | 6                          | 60                       | 15                         | 60                      |
|                                  | THOMSON AIRWAYS LTD          | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL MARSEILLE</b>           |                              |                   | <b>164</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>5</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>69</b>                | <b>13</b>                  | <b>194</b>              |
| <b>MONTPELLIER</b>               | EASYJET AIRLINE COMPANY LTD  | S                 | 26                | 0        | 0         | 77                         | 23               | 0           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL MONTPELLIER</b>         |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>23</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>NANTES</b>                    | EASYJET AIRLINE COMPANY LTD  | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL NANTES</b>              |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>NICE</b>                      | EASYJET AIRLINE COMPANY LTD  | S                 | 116               | 0        | 0         | 76                         | 11               | 11          | 2                      | 0                      | 0                       | 10                         | 83                       | 9                          | 120                     |
| <b>TOTAL NICE</b>                |                              |                   | <b>117</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>11</b>        | <b>11</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>81</b>                | <b>10</b>                  | <b>172</b>              |
| <b>TOULOUSE (BLAGNAC)</b>        | BRITISH AIRWAYS PLC          | S                 | 116               | 0        | 0         | 89                         | 5                | 3           | 2                      | 1                      | 0                       | 8                          | 74                       | 12                         | 144                     |
|                                  | EASYJET AIRLINE COMPANY LTD  | S                 | 120               | 0        | 0         | 77                         | 10               | 6           | 6                      | 2                      | 0                       | 15                         | 71                       | 13                         | 120                     |
| <b>TOTAL TOULOUSE (BLAGNAC)</b>  |                              |                   | <b>236</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>8</b>         | <b>5</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>72</b>                | <b>13</b>                  | <b>264</b>              |
| <b>TOTAL FRANCE</b>              |                              |                   | <b>683</b>        | <b>1</b> | <b>0</b>  | <b>84</b>                  | <b>8</b>         | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>76</b>                | <b>11</b>                  | <b>732</b>              |
| <b>GAMBIA</b>                    |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BANJUL</b>                    | MONARCH AIRLINES             | C                 | 17                | 0        | 0         | 41                         | 18               | 29          | 12                     | 0                      | 0                       | 31                         | 30                       | 33                         | 10                      |
|                                  | THOMAS COOK AIRLINES LTD (MY | C                 | 12                | 0        | 0         | 67                         | 17               | 17          | 0                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                  | THOMSON AIRWAYS LTD          | C                 | 7                 | 0        | 0         | 57                         | 14               | 0           | 14                     | 0                      | 14                      | 218                        | 0                        | 0                          | 0                       |
| <b>TOTAL BANJUL</b>              |                              |                   | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>51</b>                  | <b>16</b>        | <b>19</b>   | <b>11</b>              | <b>0</b>               | <b>3</b>                | <b>63</b>                  | <b>35</b>                | <b>27</b>                  | <b>46</b>               |
| <b>TOTAL GAMBIA</b>              |                              |                   | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>51</b>                  | <b>16</b>        | <b>19</b>   | <b>11</b>              | <b>0</b>               | <b>3</b>                | <b>63</b>                  | <b>35</b>                | <b>27</b>                  | <b>46</b>               |
| <b>GERMANY</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BERLIN (SCHONEFELD)</b>       | EASYJET AIRLINE COMPANY LTD  | S                 | 90                | 0        | 0         | 82                         | 11               | 7           | 0                      | 0                      | 0                       | 8                          | 82                       | 14                         | 104                     |
|                                  | MONARCH AIRLINES             | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 45                         | 0                        | 0                          | 0                       |
|                                  | THOMSON AIRWAYS LTD          | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| <b>TOTAL BERLIN (SCHONEFELD)</b> |                              |                   | <b>94</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>7</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>82</b>                | <b>14</b>                  | <b>104</b>              |
| <b>COLOGNE BONN</b>              | EASYJET AIRLINE COMPANY LTD  | S                 | 60                | 0        | 0         | 75                         | 7                | 15          | 3                      | 0                      | 0                       | 13                         | 79                       | 12                         | 104                     |
| <b>TOTAL COLOGNE BONN</b>        |                              |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>7</b>         | <b>15</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>78</b>                | <b>12</b>                  | <b>106</b>              |
| <b>LEIPZIG</b>                   | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL LEIPZIG</b>             |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL GERMANY</b>             |                              |                   | <b>156</b>        | <b>1</b> | <b>0</b>  | <b>79</b>                  | <b>9</b>         | <b>10</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>10</b>                  | <b>376</b>              |
| <b>GHANA</b>                     |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ACCRA</b>                     | GHANA INTERNATIONAL AIRLINES | S                 | 36                | 0        | 0         | 78                         | 6                | 11          | 6                      | 0                      | 0                       | 12                         | 71                       | 15                         | 34                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ACCRA          |                             |                   | 36                | 0          | 0        | 78                         | 6                | 11          | 6                      | 0                      | 0                       | 12                         | 67                       | 19                         | 36                      |
| TOTAL GHANA          |                             |                   | 36                | 0          | 0        | 78                         | 6                | 11          | 6                      | 0                      | 0                       | 12                         | 67                       | 19                         | 36                      |
| GIBRALTAR            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR            | BRITISH AIRWAYS PLC         | S                 | 60                | 0          | 0        | 95                         | 3                | 0           | 0                      | 2                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                      | EASYJET AIRLINE COMPANY LTD | S                 | 104               | 0          | 0        | 82                         | 14               | 2           | 1                      | 1                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL GIBRALTAR      |                             |                   | 164               | 0          | 0        | 87                         | 10               | 1           | 1                      | 1                      | 0                       | 9                          | 85                       | 9                          | 106                     |
| TOTAL GIBRALTAR      |                             |                   | 164               | 0          | 0        | 87                         | 10               | 1           | 1                      | 1                      | 0                       | 9                          | 85                       | 9                          | 106                     |
| GREECE               |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS               | EASYJET AIRLINE COMPANY LTD | S                 | 100               | 0          | 0        | 85                         | 8                | 1           | 4                      | 2                      | 0                       | 15                         | 93                       | 4                          | 94                      |
|                      | OLYMPIC AIRLINES            | S                 | 32                | 0          | 0        | 91                         | 3                | 3           | 3                      | 0                      | 0                       | 7                          | 56                       | 14                         | 32                      |
|                      | TITAN AIRWAYS LTD           | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL ATHENS         |                             |                   | 134               | 0          | 0        | 86                         | 7                | 2           | 4                      | 1                      | 0                       | 13                         | 84                       | 7                          | 128                     |
| CORFU                | EASYJET AIRLINE COMPANY LTD | S                 | 3                 | 0          | 0        | 67                         | 0                | 0           | 33                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
|                      | MONARCH AIRLINES            | C                 | 2                 | 1          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL CORFU          |                             |                   | 7                 | 1          | 0        | 71                         | 0                | 0           | 14                     | 14                     | 0                       | 44                         | 0                        | 0                          | 0                       |
| HERAKLION            | EASYJET AIRLINE COMPANY LTD | S                 | 5                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|                      | MONARCH AIRLINES            | C                 | 2                 | 0          | 0        | 0                          | 0                | 50          | 0                      | 50                     | 0                       | 155                        | 0                        | 0                          | 0                       |
|                      | THOMSON AIRWAYS LTD         | C                 | 4                 | 0          | 0        | 50                         | 0                | 25          | 25                     | 0                      | 0                       | 42                         | 0                        | 0                          | 0                       |
| TOTAL HERAKLION      |                             |                   | 12                | 0          | 0        | 58                         | 0                | 25          | 8                      | 8                      | 0                       | 44                         | 0                        | 0                          | 0                       |
| KALAMATA             | VIKING AIRLINES             | C                 | 3                 | 0          | 0        | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL KALAMATA       |                             |                   | 3                 | 0          | 0        | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL KOS            |                             |                   | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 0                          | 1                       |
| TOTAL PREVEZA        |                             |                   | 2                 | 0          | 0        | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 44                         | 0                        | 0                          | 0                       |
| RHODES               | EASYJET AIRLINE COMPANY LTD | S                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL RHODES         |                             |                   | 7                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 13                         | 1                       |
| SALONIKA             | BRITISH AIRWAYS PLC         | S                 | 44                | 0          | 0        | 93                         | 5                | 2           | 0                      | 0                      | 0                       | 5                          | 70                       | 14                         | 40                      |
|                      | EASYJET AIRLINE COMPANY LTD | S                 | 33                | 0          | 1        | 85                         | 6                | 0           | 3                      | 6                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| TOTAL SALONIKA       |                             |                   | 77                | 0          | 1        | 90                         | 5                | 1           | 1                      | 3                      | 0                       | 10                         | 61                       | 26                         | 84                      |
| TOTAL GREECE         |                             |                   | 246               | 1          | 1        | 85                         | 6                | 3           | 4                      | 2                      | 0                       | 14                         | 75                       | 14                         | 214                     |
| GRENADA              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GRENADA              | BRITISH AIRWAYS PLC         | S                 | 17                | 0          | 0        | 65                         | 24               | 12          | 0                      | 0                      | 0                       | 17                         | 47                       | 25                         | 17                      |
|                      | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 8                 | 0          | 0        | 0                          | 25               | 38          | 25                     | 0                      | 13                      | 232                        | 30                       | 37                         | 10                      |
| TOTAL GRENADA        |                             |                   | 25                | 0          | 0        | 44                         | 24               | 20          | 8                      | 0                      | 4                       | 85                         | 43                       | 27                         | 35                      |
| TOTAL GRENADA        |                             |                   | 25                | 0          | 0        | 44                         | 24               | 20          | 8                      | 0                      | 4                       | 85                         | 43                       | 27                         | 35                      |
| HUNGARY              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST             | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0          | 0        | 85                         | 13               | 2           | 0                      | 0                      | 0                       | 6                          | 82                       | 9                          | 60                      |
|                      | MALEV (HUNGARIAN AIRLINES)  | S                 | 120               | 0          | 0        | 83                         | 12               | 4           | 1                      | 0                      | 0                       | 8                          | 68                       | 14                         | 120                     |
| TOTAL BUDAPEST       |                             |                   | 180               | 0          | 0        | 84                         | 12               | 3           | 1                      | 0                      | 0                       | 7                          | 73                       | 12                         | 180                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-------------------------------------|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL HUNGARY                       |                              |                   | 180               | 0          | 0        | 84                         | 12               | 3           | 1                      | 0                      | 0                       | 7                          | 73                       | 12                         | 180                     |
| INDIA                               |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOA                                 | MONARCH AIRLINES             | C                 | 18                | 0          | 0        | 72                         | 6                | 6           | 17                     | 0                      | 0                       | 21                         | 79                       | 25                         | 24                      |
|                                     | THOMAS COOK AIRLINES LTD (MY | C                 | 5                 | 1          | 0        | 20                         | 0                | 20          | 40                     | 0                      | 20                      | 172                        | 43                       | 56                         | 7                       |
|                                     | THOMSON AIRWAYS LTD          | C                 | 16                | 0          | 0        | 44                         | 25               | 13          | 19                     | 0                      | 0                       | 30                         | 29                       | 107                        | 7                       |
| TOTAL GOA                           |                              |                   | 39                | 1          | 0        | 54                         | 13               | 10          | 21                     | 0                      | 3                       | 44                         | 69                       | 39                         | 45                      |
| TRIVANDRUM                          | THOMAS COOK AIRLINES LTD (MY | C                 | 7                 | 0          | 0        | 57                         | 14               | 14          | 14                     | 0                      | 0                       | 26                         | 63                       | 25                         | 8                       |
| TOTAL TRIVANDRUM                    |                              |                   | 7                 | 0          | 0        | 57                         | 14               | 14          | 14                     | 0                      | 0                       | 26                         | 62                       | 23                         | 13                      |
| TOTAL INDIA                         |                              |                   | 46                | 1          | 0        | 54                         | 13               | 11          | 20                     | 0                      | 2                       | 41                         | 67                       | 35                         | 58                      |
| IRISH REPUBLIC                      |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                                | RYANAIR                      | S                 | 60                | 0          | 0        | 93                         | 0                | 0           | 7                      | 0                      | 0                       | 5                          | 88                       | 6                          | 60                      |
| TOTAL CORK                          |                              |                   | 60                | 0          | 0        | 93                         | 0                | 0           | 7                      | 0                      | 0                       | 5                          | 88                       | 6                          | 60                      |
| DUBLIN                              | AER LINGUS                   | S                 | 230               | 0          | 0        | 88                         | 7                | 4           | 1                      | 0                      | 0                       | 7                          | 76                       | 9                          | 222                     |
|                                     | BRITISH AIRWAYS PLC          | S                 | 202               | 0          | 2        | 95                         | 4                | 1           | 0                      | 0                      | 0                       | 3                          | 77                       | 10                         | 218                     |
|                                     | RYANAIR                      | S                 | 360               | 0          | 0        | 90                         | 7                | 3           | 1                      | 0                      | 0                       | 5                          | 82                       | 9                          | 352                     |
| TOTAL DUBLIN                        |                              |                   | 792               | 0          | 2        | 91                         | 6                | 3           | 1                      | 0                      | 0                       | 5                          | 79                       | 9                          | 792                     |
| SHANNON                             | RYANAIR                      | S                 | 120               | 0          | 0        | 89                         | 8                | 3           | 0                      | 0                      | 0                       | 5                          | 93                       | 4                          | 60                      |
| TOTAL SHANNON                       |                              |                   | 120               | 0          | 0        | 89                         | 8                | 3           | 0                      | 0                      | 0                       | 5                          | 93                       | 4                          | 60                      |
| TOTAL IRISH REPUBLIC                |                              |                   | 972               | 0          | 2        | 91                         | 6                | 3           | 1                      | 0                      | 0                       | 5                          | 81                       | 9                          | 912                     |
| ISLE OF CURACAO NETH.ANTILLES       |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARUBA                               | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|                                     | THOMSON AIRWAYS LTD          | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
| TOTAL ARUBA                         |                              |                   | 4                 | 0          | 0        | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| TOTAL ISLE OF CURACAO NETH.ANTILLES |                              |                   | 4                 | 0          | 0        | 75                         | 0                | 25          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| ITALY                               |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BOLOGNA                             | BRITISH AIRWAYS PLC          | S                 | 125               | 0          | 0        | 90                         | 6                | 3           | 0                      | 0                      | 0                       | 4                          | 75                       | 11                         | 137                     |
| TOTAL BOLOGNA                       |                              |                   | 125               | 0          | 0        | 90                         | 6                | 3           | 0                      | 0                      | 0                       | 4                          | 75                       | 11                         | 137                     |
| CATANIA (FONTANAROSSA)              | AIR MALTA                    | S                 | 9                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 12                         | 4                       |
|                                     | BRITISH AIRWAYS PLC          | S                 | 26                | 0          | 0        | 85                         | 8                | 8           | 0                      | 0                      | 0                       | 5                          | 77                       | 18                         | 26                      |
| TOTAL CATANIA (FONTANAROSSA)        |                              |                   | 36                | 0          | 0        | 86                         | 6                | 6           | 0                      | 3                      | 0                       | 9                          | 80                       | 17                         | 30                      |
| FLORENCE                            | MERIDIANA AIR                | S                 | 102               | 0          | 0        | 70                         | 16               | 5           | 10                     | 0                      | 0                       | 17                         | 80                       | 11                         | 128                     |
| TOTAL FLORENCE                      |                              |                   | 102               | 0          | 0        | 70                         | 16               | 5           | 10                     | 0                      | 0                       | 17                         | 80                       | 11                         | 128                     |
| GENOA                               | BRITISH AIRWAYS PLC          | S                 | 35                | 0          | 1        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL GENOA                         |                              |                   | 35                | 0          | 1        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| MILAN (LINATE)                      | EASYJET AIRLINE COMPANY LTD  | S                 | 60                | 0          | 0        | 73                         | 20               | 5           | 0                      | 2                      | 0                       | 14                         | 77                       | 13                         | 60                      |
| TOTAL MILAN (LINATE)                |                              |                   | 60                | 0          | 0        | 73                         | 20               | 5           | 0                      | 2                      | 0                       | 14                         | 77                       | 13                         | 60                      |
| MILAN (MALPENSA)                    | EASYJET AIRLINE COMPANY LTD  | S                 | 218               | 0          | 1        | 82                         | 11               | 5           | 2                      | 0                      | 0                       | 8                          | 77                       | 14                         | 211                     |
| TOTAL MILAN (MALPENSA)              |                              |                   | 218               | 0          | 1        | 82                         | 11               | 5           | 2                      | 0                      | 0                       | 8                          | 77                       | 14                         | 211                     |
| NAPLES                              | BRITISH AIRWAYS PLC          | S                 | 120               | 0          | 0        | 85                         | 11               | 3           | 0                      | 0                      | 1                       | 10                         | 64                       | 15                         | 90                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION     | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL NAPLES             |                              |                   | 121               | 0        | 0         | 84                         | 11               | 3           | 1                      | 0                      | 1                       | 10                         | 64                       | 15                         | 90                      |
| OLBIA                    | EASYJET AIRLINE COMPANY LTD  | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL OLBIA              |                              |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| PALERMO                  | EASYJET AIRLINE COMPANY LTD  | S                 | 2                 | 0        | 0         | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 52                         | 0                        | 0                          | 0                       |
| TOTAL PALERMO            |                              |                   | 2                 | 0        | 0         | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 52                         | 0                        | 0                          | 0                       |
| PISA                     | BRITISH AIRWAYS PLC          | S                 | 76                | 0        | 0         | 92                         | 1                | 4           | 1                      | 0                      | 1                       | 11                         | 81                       | 9                          | 113                     |
|                          | EASYJET AIRLINE COMPANY LTD  | S                 | 64                | 0        | 0         | 83                         | 11               | 5           | 2                      | 0                      | 0                       | 9                          | 82                       | 8                          | 60                      |
| TOTAL PISA               |                              |                   | 140               | 0        | 0         | 88                         | 6                | 4           | 1                      | 0                      | 1                       | 10                         | 81                       | 9                          | 173                     |
| ROME (CIAMPINO)          | EASYJET AIRLINE COMPANY LTD  | S                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 8                          | 68                       | 14                         | 118                     |
| TOTAL ROME (CIAMPINO)    |                              |                   | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 8                          | 68                       | 14                         | 118                     |
| ROME (FIUMICINO)         | BRITISH AIRWAYS PLC          | S                 | 120               | 0        | 0         | 86                         | 6                | 6           | 3                      | 0                      | 0                       | 7                          | 67                       | 15                         | 86                      |
|                          | EASYJET AIRLINE COMPANY LTD  | S                 | 112               | 0        | 0         | 62                         | 15               | 15          | 7                      | 0                      | 1                       | 32                         | 0                        | 0                          | 0                       |
|                          | MONARCH AIRLINES             | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|                          | TITAN AIRWAYS LTD            | C                 | 6                 | 0        | 0         | 33                         | 0                | 67          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| TOTAL ROME (FIUMICINO)   |                              |                   | 240               | 0        | 0         | 73                         | 10               | 12          | 5                      | 0                      | 0                       | 19                         | 68                       | 15                         | 87                      |
| TURIN                    | BRITISH AIRWAYS PLC          | S                 | 108               | 0        | 0         | 94                         | 5                | 2           | 0                      | 0                      | 0                       | 4                          | 80                       | 15                         | 60                      |
| TOTAL TURIN              |                              |                   | 108               | 0        | 0         | 94                         | 5                | 2           | 0                      | 0                      | 0                       | 4                          | 79                       | 16                         | 62                      |
| VENICE                   | BRITISH AIRWAYS PLC          | S                 | 180               | 0        | 0         | 92                         | 7                | 1           | 1                      | 0                      | 0                       | 4                          | 66                       | 17                         | 167                     |
|                          | EASYJET AIRLINE COMPANY LTD  | S                 | 120               | 0        | 0         | 84                         | 10               | 4           | 2                      | 0                      | 0                       | 7                          | 96                       | 4                          | 113                     |
| TOTAL VENICE             |                              |                   | 300               | 0        | 0         | 89                         | 8                | 2           | 1                      | 0                      | 0                       | 5                          | 78                       | 12                         | 280                     |
| VERONA VILLAFRANCA       | BRITISH AIRWAYS PLC          | S                 | 60                | 0        | 0         | 93                         | 0                | 3           | 3                      | 0                      | 0                       | 6                          | 65                       | 20                         | 63                      |
| TOTAL VERONA VILLAFRANCA |                              |                   | 60                | 0        | 0         | 93                         | 0                | 3           | 3                      | 0                      | 0                       | 6                          | 65                       | 20                         | 63                      |
| TOTAL ITALY              |                              |                   | 1557              | 0        | 2         | 84                         | 9                | 5           | 2                      | 0                      | 0                       | 10                         | 75                       | 13                         | 1439                    |
| JAMAICA                  |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KINGSTON                 | BRITISH AIRWAYS PLC          | S                 | 19                | 0        | 0         | 58                         | 21               | 21          | 0                      | 0                      | 0                       | 18                         | 42                       | 27                         | 26                      |
|                          | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 16                | 0        | 0         | 13                         | 56               | 19          | 13                     | 0                      | 0                       | 41                         | 38                       | 50                         | 16                      |
| TOTAL KINGSTON           |                              |                   | 35                | 0        | 0         | 37                         | 37               | 20          | 6                      | 0                      | 0                       | 28                         | 40                       | 36                         | 42                      |
| MONTEGO BAY              | THOMAS COOK AIRLINES LTD (MY | C                 | 13                | 0        | 0         | 62                         | 15               | 8           | 15                     | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                          | THOMSON AIRWAYS LTD          | C                 | 11                | 0        | 0         | 45                         | 9                | 27          | 18                     | 0                      | 0                       | 39                         | 40                       | 48                         | 10                      |
|                          | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 18                | 0        | 0         | 6                          | 22               | 33          | 28                     | 11                     | 0                       | 64                         | 12                       | 39                         | 17                      |
| TOTAL MONTEGO BAY        |                              |                   | 42                | 0        | 0         | 33                         | 17               | 24          | 21                     | 5                      | 0                       | 44                         | 28                       | 36                         | 36                      |
| TOTAL JAMAICA            |                              |                   | 77                | 0        | 0         | 35                         | 26               | 22          | 14                     | 3                      | 0                       | 37                         | 35                       | 36                         | 78                      |
| JORDAN                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AQABA                    | MONARCH AIRLINES             | C                 | 8                 | 0        | 0         | 25                         | 38               | 25          | 13                     | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
| TOTAL AQABA              |                              |                   | 8                 | 0        | 0         | 25                         | 38               | 25          | 13                     | 0                      | 0                       | 33                         | 50                       | 23                         | 8                       |
| TOTAL JORDAN             |                              |                   | 8                 | 0        | 0         | 25                         | 38               | 25          | 13                     | 0                      | 0                       | 33                         | 50                       | 23                         | 8                       |
| KENYA                    |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MOMBASA                  | MONARCH AIRLINES             | C                 | 8                 | 0        | 0         | 38                         | 0                | 13          | 38                     | 13                     | 0                       | 78                         | 31                       | 39                         | 16                      |
|                          | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 50                         | 0                | 25          | 25                     | 0                      | 0                       | 38                         | 75                       | 7                          | 8                       |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION     | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MOMBASA            |                             |                   | 16                | 0          | 0        | 44                         | 0                | 19          | 31                     | 6                      | 0                       | 58                         | 55                       | 23                         | 33                      |
| TOTAL KENYA              |                             |                   | 16                | 0          | 0        | 44                         | 0                | 19          | 31                     | 6                      | 0                       | 58                         | 55                       | 23                         | 33                      |
| <b>KOSOVO</b>            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRISTINA                 | BRITISH AIRWAYS PLC         | S                 | 24                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL PRISTINA           |                             |                   | 24                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| TOTAL KOSOVO             |                             |                   | 24                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>LATVIA</b>            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIGA                     | AIR BALTIC                  | S                 | 60                | 0          | 0        | 60                         | 22               | 12          | 3                      | 0                      | 3                       | 33                         | 75                       | 13                         | 60                      |
| TOTAL RIGA               |                             |                   | 60                | 0          | 0        | 60                         | 22               | 12          | 3                      | 0                      | 3                       | 33                         | 75                       | 13                         | 60                      |
| TOTAL LATVIA             |                             |                   | 60                | 0          | 0        | 60                         | 22               | 12          | 3                      | 0                      | 3                       | 33                         | 75                       | 13                         | 60                      |
| <b>LIBYA</b>             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TRIPOLI                  | AFRIQYAH AIRWAYS            | S                 | 60                | 0          | 0        | 32                         | 18               | 30          | 20                     | 0                      | 0                       | 39                         | 33                       | 27                         | 58                      |
| TOTAL TRIPOLI            |                             |                   | 60                | 0          | 0        | 32                         | 18               | 30          | 20                     | 0                      | 0                       | 39                         | 33                       | 27                         | 58                      |
| TOTAL LIBYA              |                             |                   | 60                | 0          | 0        | 32                         | 18               | 30          | 20                     | 0                      | 0                       | 39                         | 33                       | 27                         | 58                      |
| <b>LITHUANIA</b>         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VILNIUS                  | AIR BALTIC                  | S                 | 60                | 0          | 0        | 80                         | 17               | 3           | 0                      | 0                      | 0                       | 9                          | 77                       | 16                         | 60                      |
|                          | LITHUANIAN AIRLINES         | S                 | 60                | 0          | 0        | 80                         | 10               | 8           | 2                      | 0                      | 0                       | 9                          | 70                       | 12                         | 60                      |
| TOTAL VILNIUS            |                             |                   | 120               | 0          | 0        | 80                         | 13               | 6           | 1                      | 0                      | 0                       | 9                          | 73                       | 14                         | 120                     |
| TOTAL LITHUANIA          |                             |                   | 120               | 0          | 0        | 80                         | 13               | 6           | 1                      | 0                      | 0                       | 9                          | 73                       | 14                         | 120                     |
| <b>LUXEMBOURG</b>        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG               | BRITISH AIRWAYS PLC         | S                 | 90                | 1          | 0        | 86                         | 8                | 6           | 1                      | 0                      | 0                       | 7                          | 84                       | 10                         | 95                      |
| TOTAL LUXEMBOURG         |                             |                   | 90                | 1          | 0        | 86                         | 8                | 6           | 1                      | 0                      | 0                       | 7                          | 84                       | 10                         | 95                      |
| TOTAL LUXEMBOURG         |                             |                   | 90                | 1          | 0        | 86                         | 8                | 6           | 1                      | 0                      | 0                       | 7                          | 84                       | 10                         | 95                      |
| <b>MALDIVE ISLANDS</b>   |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALE INTERNATIONAL       | MONARCH AIRLINES            | C                 | 9                 | 0          | 0        | 33                         | 11               | 11          | 22                     | 22                     | 0                       | 93                         | 56                       | 38                         | 16                      |
|                          | THOMSON AIRWAYS LTD         | C                 | 12                | 0          | 0        | 33                         | 42               | 17          | 8                      | 0                      | 0                       | 28                         | 13                       | 53                         | 8                       |
| TOTAL MALE INTERNATIONAL |                             |                   | 21                | 0          | 0        | 33                         | 29               | 14          | 14                     | 10                     | 0                       | 56                         | 50                       | 40                         | 32                      |
| TOTAL MALDIVE ISLANDS    |                             |                   | 21                | 0          | 0        | 33                         | 29               | 14          | 14                     | 10                     | 0                       | 56                         | 50                       | 40                         | 32                      |
| <b>MALTA</b>             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                    | AIR MALTA                   | S                 | 83                | 0          | 0        | 89                         | 6                | 4           | 0                      | 1                      | 0                       | 9                          | 53                       | 30                         | 81                      |
|                          | BRITISH AIRWAYS PLC         | S                 | 34                | 0          | 0        | 44                         | 26               | 24          | 6                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|                          | EASYJET AIRLINE COMPANY LTD | S                 | 54                | 0          | 1        | 87                         | 7                | 2           | 4                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                          | THOMSON AIRWAYS LTD         | C                 | 8                 | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 3                          | 8                       |
| TOTAL MALTA              |                             |                   | 180               | 0          | 1        | 80                         | 11               | 7           | 2                      | 1                      | 0                       | 11                         | 64                       | 21                         | 169                     |
| TOTAL MALTA              |                             |                   | 180               | 0          | 1        | 80                         | 11               | 7           | 2                      | 1                      | 0                       | 11                         | 64                       | 21                         | 169                     |
| <b>MEXICO</b>            |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ACAPULCO                 | THOMSON AIRWAYS LTD         | C                 | 3                 | 0          | 0        | 33                         | 33               | 0           | 33                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION     | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL ACAPULCO</b>    |                              |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>0</b>    | <b>33</b>              | <b>0</b>               | <b>0</b>                | <b>32</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>CANCUN</b>            | THOMAS COOK AIRLINES LTD (MY | C                 | 9                 | 0        | 0         | 89                         | 0                | 0           | 11                     | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                          | THOMSON AIRWAYS LTD          | C                 | 36                | 0        | 0         | 42                         | 19               | 17          | 19                     | 3                      | 0                       | 42                         | 29                       | 55                         | 17                      |
| <b>TOTAL CANCUN</b>      |                              |                   | <b>45</b>         | <b>0</b> | <b>0</b>  | <b>51</b>                  | <b>16</b>        | <b>13</b>   | <b>18</b>              | <b>2</b>               | <b>0</b>                | <b>36</b>                  | <b>58</b>                | <b>29</b>                  | 43                      |
| <b>TOTAL MEXICO</b>      |                              |                   | <b>48</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>17</b>        | <b>13</b>   | <b>19</b>              | <b>2</b>               | <b>0</b>                | <b>36</b>                  | <b>58</b>                | <b>29</b>                  | 43                      |
| <b>MOROCCO</b>           |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AGADIR</b>            | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 88                       | 7                          | 8                       |
|                          | THOMSON AIRWAYS LTD          | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL AGADIR</b>      |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>89</b>                | <b>6</b>                   | 18                      |
| <b>MARRAKESH</b>         | ATLAS BLUE                   | S                 | 34                | 0        | 0         | 76                         | 12               | 6           | 6                      | 0                      | 0                       | 11                         | 71                       | 14                         | 38                      |
|                          | EASYJET AIRLINE COMPANY LTD  | S                 | 114               | 0        | 0         | 89                         | 4                | 4           | 4                      | 0                      | 0                       | 8                          | 78                       | 12                         | 59                      |
| <b>TOTAL MARRAKESH</b>   |                              |                   | <b>148</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>6</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>                | <b>13</b>                  | 157                     |
| <b>TOTAL MOROCCO</b>     |                              |                   | <b>165</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>5</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>74</b>                | <b>12</b>                  | 195                     |
| <b>NAMIBIA</b>           |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>WINDHOEK</b>          | AIR NAMIBIA                  | S                 | 16                | 0        | 0         | 81                         | 6                | 6           | 6                      | 0                      | 0                       | 14                         | 88                       | 6                          | 26                      |
| <b>TOTAL WINDHOEK</b>    |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>6</b>         | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>88</b>                | <b>6</b>                   | 26                      |
| <b>TOTAL NAMIBIA</b>     |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>6</b>         | <b>6</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>88</b>                | <b>6</b>                   | 26                      |
| <b>NETHERLANDS</b>       |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AMSTERDAM</b>         | BRITISH AIRWAYS PLC          | S                 | 208               | 0        | 0         | 75                         | 13               | 8           | 3                      | 0                      | 0                       | 15                         | 80                       | 9                          | 310                     |
|                          | EASYJET AIRLINE COMPANY LTD  | S                 | 206               | 0        | 0         | 75                         | 11               | 9           | 4                      | 1                      | 0                       | 15                         | 83                       | 8                          | 283                     |
| <b>TOTAL AMSTERDAM</b>   |                              |                   | <b>414</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>12</b>        | <b>8</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>81</b>                | <b>9</b>                   | 593                     |
| <b>TOTAL NETHERLANDS</b> |                              |                   | <b>414</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>12</b>        | <b>8</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>81</b>                | <b>9</b>                   | 593                     |
| <b>NIGERIA</b>           |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>LAGOS</b>             | VIRGIN NIGERIA AIRWAYS       | S                 | 32                | 0        | 6         | 44                         | 19               | 16          | 13                     | 9                      | 0                       | 50                         | 52                       | 43                         | 52                      |
| <b>TOTAL LAGOS</b>       |                              |                   | <b>32</b>         | <b>0</b> | <b>6</b>  | <b>44</b>                  | <b>19</b>        | <b>16</b>   | <b>13</b>              | <b>9</b>               | <b>0</b>                | <b>50</b>                  | <b>52</b>                | <b>43</b>                  | 52                      |
| <b>TOTAL NIGERIA</b>     |                              |                   | <b>32</b>         | <b>0</b> | <b>6</b>  | <b>44</b>                  | <b>19</b>        | <b>16</b>   | <b>13</b>              | <b>9</b>               | <b>0</b>                | <b>50</b>                  | <b>52</b>                | <b>43</b>                  | 52                      |
| <b>NORWAY</b>            |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BERGEN</b>            | NORWEGIAN AIR SHUTTLE        | S                 | 50                | 0        | 0         | 68                         | 16               | 8           | 8                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|                          | SAS BRAATHENS                | S                 | 34                | 0        | 0         | 65                         | 18               | 3           | 15                     | 0                      | 0                       | 21                         | 55                       | 25                         | 44                      |
| <b>TOTAL BERGEN</b>      |                              |                   | <b>84</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>        | <b>6</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>55</b>                | <b>25</b>                  | 44                      |
| <b>EVENES</b>            | MONARCH AIRLINES             | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 15                         | 100                      | 3                          | 2                       |
| <b>TOTAL EVENES</b>      |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>100</b>               | <b>3</b>                   | 2                       |
| <b>STAVANGER</b>         | NORWEGIAN AIR SHUTTLE        | S                 | 34                | 0        | 0         | 71                         | 15               | 15          | 0                      | 0                      | 0                       | 11                         | 71                       | 21                         | 34                      |
| <b>TOTAL STAVANGER</b>   |                              |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>15</b>        | <b>15</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>71</b>                | <b>21</b>                  | 34                      |
| <b>TOTAL NORWAY</b>      |                              |                   | <b>120</b>        | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>17</b>        | <b>8</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>60</b>                | <b>22</b>                  | 184                     |
| <b>OMAN</b>              |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>MUSCAT</b>            | OMAN AIR                     | S                 | 60                | 0        | 0         | 85                         | 13               | 0           | 2                      | 0                      | 0                       | 6                          | 70                       | 16                         | 10                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-----------------------------------|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MUSCAT                      |                              |                   | 60                | 0          | 0        | 85                         | 13               | 0           | 2                      | 0                      | 0                       | 6                          | 70                       | 16                         | 10                      |
| TOTAL OMAN                        |                              |                   | 60                | 0          | 0        | 85                         | 13               | 0           | 2                      | 0                      | 0                       | 6                          | 70                       | 16                         | 10                      |
| POLAND                            |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KRAKOW                            | BRITISH AIRWAYS PLC          | S                 | 60                | 0          | 0        | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 79                       | 10                         | 58                      |
|                                   | EASYJET AIRLINE COMPANY LTD  | S                 | 60                | 0          | 0        | 75                         | 23               | 2           | 0                      | 0                      | 0                       | 10                         | 69                       | 14                         | 59                      |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL KRAKOW                      |                              |                   | 122               | 0          | 0        | 80                         | 19               | 1           | 0                      | 0                      | 0                       | 8                          | 64                       | 23                         | 163                     |
| TOTAL POLAND                      |                              |                   | 122               | 0          | 0        | 80                         | 19               | 1           | 0                      | 0                      | 0                       | 8                          | 71                       | 17                         | 290                     |
| PORTUGAL(EXCLUDING MADEIRA)       |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AZORES PONTA DELGADA              | SATA                         | S                 | 10                | 0          | 0        | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL AZORES PONTA DELGADA        |                              |                   | 10                | 0          | 0        | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| FARO                              | BRITISH AIRWAYS PLC          | S                 | 76                | 0          | 0        | 88                         | 9                | 0           | 1                      | 1                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                   | EASYJET AIRLINE COMPANY LTD  | S                 | 120               | 0          | 0        | 90                         | 7                | 3           | 1                      | 0                      | 0                       | 5                          | 70                       | 17                         | 64                      |
|                                   | MONARCH AIRLINES             | S                 | 42                | 0          | 0        | 88                         | 7                | 0           | 5                      | 0                      | 0                       | 10                         | 80                       | 9                          | 44                      |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0          | 0        | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 83                         | 0                        | 0                          | 0                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 21                | 0          | 0        | 81                         | 14               | 0           | 5                      | 0                      | 0                       | 10                         | 80                       | 10                         | 10                      |
| TOTAL FARO                        |                              |                   | 261               | 0          | 0        | 88                         | 8                | 1           | 2                      | 0                      | 0                       | 8                          | 78                       | 14                         | 197                     |
| LISBON                            | AIR PORTUGAL                 | S                 | 60                | 0          | 0        | 87                         | 8                | 5           | 0                      | 0                      | 0                       | 5                          | 65                       | 15                         | 60                      |
|                                   | EASYJET AIRLINE COMPANY LTD  | S                 | 60                | 0          | 0        | 93                         | 2                | 5           | 0                      | 0                      | 0                       | 6                          | 75                       | 10                         | 60                      |
|                                   | MONARCH AIRLINES             | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
| TOTAL LISBON                      |                              |                   | 122               | 0          | 0        | 89                         | 5                | 6           | 0                      | 0                      | 0                       | 6                          | 69                       | 13                         | 124                     |
| OPORTO (PORTUGAL)                 | AIR PORTUGAL                 | S                 | 104               | 0          | 0        | 91                         | 6                | 3           | 0                      | 0                      | 0                       | 4                          | 88                       | 6                          | 120                     |
| TOTAL OPORTO (PORTUGAL)           |                              |                   | 104               | 0          | 0        | 91                         | 6                | 3           | 0                      | 0                      | 0                       | 4                          | 88                       | 6                          | 120                     |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                              |                   | 497               | 0          | 0        | 89                         | 7                | 3           | 1                      | 0                      | 0                       | 7                          | 78                       | 12                         | 441                     |
| PORTUGAL(MADEIRA)                 |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | AIR PORTUGAL                 | S                 | 42                | 0          | 0        | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 3                          | 74                       | 16                         | 42                      |
|                                   | EASYJET AIRLINE COMPANY LTD  | S                 | 34                | 0          | 0        | 68                         | 18               | 6           | 9                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 16                | 0          | 0        | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 88                       | 5                          | 17                      |
| TOTAL FUNCHAL                     |                              |                   | 92                | 0          | 0        | 84                         | 11               | 2           | 3                      | 0                      | 0                       | 9                          | 79                       | 16                         | 117                     |
| TOTAL PORTUGAL(MADEIRA)           |                              |                   | 92                | 0          | 0        | 84                         | 11               | 2           | 3                      | 0                      | 0                       | 9                          | 79                       | 16                         | 117                     |
| QATAR                             |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DOHA                              | QATAR AIRWAYS                | S                 | 58                | 0          | 0        | 90                         | 7                | 3           | 0                      | 0                      | 0                       | 5                          | 83                       | 6                          | 60                      |
| TOTAL DOHA                        |                              |                   | 58                | 0          | 0        | 90                         | 7                | 3           | 0                      | 0                      | 0                       | 5                          | 83                       | 6                          | 60                      |
| TOTAL QATAR                       |                              |                   | 58                | 0          | 0        | 90                         | 7                | 3           | 0                      | 0                      | 0                       | 5                          | 83                       | 6                          | 60                      |
| RUSSIA                            |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KALININGRAD                       | KD AVIA                      | S                 | 34                | 0          | 0        | 79                         | 9                | 3           | 3                      | 6                      | 0                       | 17                         | 62                       | 105                        | 26                      |
| TOTAL KALININGRAD                 |                              |                   | 34                | 0          | 0        | 79                         | 9                | 3           | 3                      | 6                      | 0                       | 17                         | 62                       | 105                        | 26                      |
| ST PETERSBURG                     | GTK RUSSIA                   | S                 | 16                | 0          | 0        | 63                         | 25               | 13          | 0                      | 0                      | 0                       | 11                         | 64                       | 29                         | 14                      |
| TOTAL ST PETERSBURG               |                              |                   | 16                | 0          | 0        | 63                         | 25               | 13          | 0                      | 0                      | 0                       | 11                         | 64                       | 29                         | 14                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL RUSSIA</b>            |                              |                   | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>14</b>        | <b>6</b>    | <b>2</b>               | <b>4</b>               | <b>0</b>                | <b>15</b>                  | <b>63</b>                | <b>78</b>                  | <b>40</b>               |
| <b>SAUDI ARABIA</b>            |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>MEDINA</b>                  | MONARCH AIRLINES             | C                 | 3                 | 0        | 0         | 33                         | 33               | 33          | 0                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL MEDINA</b>            |                              |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>33</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SAUDI ARABIA</b>      |                              |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>33</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>SLOVENIA</b>                |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>LJUBLJANA</b>               | ADRIA AIRWAYS                | S                 | 52                | 0        | 0         | 83                         | 10               | 8           | 0                      | 0                      | 0                       | 8                          | 46                       | 26                         | 50                      |
| <b>TOTAL LJUBLJANA</b>         |                              |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>10</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>46</b>                | <b>26</b>                  | <b>50</b>               |
| <b>TOTAL SLOVENIA</b>          |                              |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>10</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>46</b>                | <b>26</b>                  | <b>50</b>               |
| <b>SPAIN</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ALICANTE</b>                | BRITISH AIRWAYS PLC          | S                 | 60                | 0        | 0         | 78                         | 15               | 3           | 3                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
|                                | EASYJET AIRLINE COMPANY LTD  | S                 | 112               | 0        | 0         | 87                         | 9                | 1           | 4                      | 0                      | 0                       | 9                          | 93                       | 6                          | 120                     |
|                                | MONARCH AIRLINES             | S                 | 59                | 0        | 0         | 76                         | 7                | 7           | 10                     | 0                      | 0                       | 15                         | 94                       | 4                          | 68                      |
|                                | THOMSON AIRWAYS LTD          | C                 | 35                | 0        | 0         | 89                         | 3                | 3           | 6                      | 0                      | 0                       | 14                         | 94                       | 4                          | 34                      |
| <b>TOTAL ALICANTE</b>          |                              |                   | <b>266</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>9</b>         | <b>3</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>91</b>                | <b>6</b>                   | <b>291</b>              |
| <b>ALMERIA</b>                 | EASYJET AIRLINE COMPANY LTD  | S                 | 44                | 0        | 0         | 91                         | 2                | 0           | 7                      | 0                      | 0                       | 7                          | 73                       | 12                         | 26                      |
| <b>TOTAL ALMERIA</b>           |                              |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>2</b>         | <b>0</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>73</b>                | <b>12</b>                  | <b>26</b>               |
| <b>BARCELONA</b>               | BRITISH AIRWAYS PLC          | S                 | 90                | 0        | 0         | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 3                          | 53                       | 22                         | 116                     |
|                                | EASYJET AIRLINE COMPANY LTD  | S                 | 180               | 0        | 1         | 77                         | 14               | 9           | 1                      | 0                      | 0                       | 10                         | 78                       | 13                         | 180                     |
| <b>TOTAL BARCELONA</b>         |                              |                   | <b>270</b>        | <b>0</b> | <b>1</b>  | <b>84</b>                  | <b>10</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>68</b>                | <b>17</b>                  | <b>298</b>              |
| <b>IBIZA</b>                   | EASYJET AIRLINE COMPANY LTD  | S                 | 5                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL IBIZA</b>             |                              |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>14</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>MADRID</b>                  | AIR COMET                    | S                 | 120               | 0        | 0         | 79                         | 11               | 5           | 5                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                | BRITISH AIRWAYS PLC          | S                 | 82                | 0        | 0         | 87                         | 10               | 4           | 0                      | 0                      | 0                       | 6                          | 78                       | 10                         | 178                     |
|                                | EASYJET AIRLINE COMPANY LTD  | S                 | 220               | 0        | 0         | 72                         | 15               | 10          | 4                      | 0                      | 0                       | 14                         | 78                       | 13                         | 223                     |
| <b>TOTAL MADRID</b>            |                              |                   | <b>422</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>13</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>77</b>                | <b>12</b>                  | <b>521</b>              |
| <b>MAHON</b>                   | MONARCH AIRLINES             | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL MAHON</b>             |                              |                   | <b>4</b>          | <b>1</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>MALAGA</b>                  | BRITISH AIRWAYS PLC          | S                 | 134               | 0        | 0         | 88                         | 8                | 2           | 1                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
|                                | EASYJET AIRLINE COMPANY LTD  | S                 | 206               | 0        | 1         | 83                         | 13               | 2           | 1                      | 0                      | 0                       | 8                          | 83                       | 10                         | 120                     |
|                                | MONARCH AIRLINES             | S                 | 70                | 0        | 0         | 77                         | 13               | 7           | 3                      | 0                      | 0                       | 12                         | 81                       | 10                         | 68                      |
|                                | THOMSON AIRWAYS LTD          | C                 | 50                | 0        | 0         | 76                         | 16               | 4           | 4                      | 0                      | 0                       | 13                         | 93                       | 7                          | 45                      |
| <b>TOTAL MALAGA</b>            |                              |                   | <b>460</b>        | <b>0</b> | <b>1</b>  | <b>83</b>                  | <b>12</b>        | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>                | <b>10</b>                  | <b>307</b>              |
| <b>MURCIA SAN JAVIER</b>       | EASYJET AIRLINE COMPANY LTD  | S                 | 50                | 0        | 0         | 90                         | 8                | 2           | 0                      | 0                      | 0                       | 5                          | 87                       | 12                         | 60                      |
|                                | MONARCH AIRLINES             | S                 | 32                | 0        | 0         | 97                         | 0                | 3           | 0                      | 0                      | 0                       | 2                          | 79                       | 20                         | 28                      |
| <b>TOTAL MURCIA SAN JAVIER</b> |                              |                   | <b>82</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>84</b>                | <b>14</b>                  | <b>88</b>               |
| <b>PALMA DE MALLORCA</b>       | BRITISH AIRWAYS PLC          | S                 | 26                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|                                | EASYJET AIRLINE COMPANY LTD  | S                 | 74                | 0        | 0         | 85                         | 7                | 4           | 1                      | 3                      | 0                       | 11                         | 85                       | 9                          | 78                      |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 13                         | 25               | 13          | 13                     | 25                     | 13                      | 134                        | 0                        | 0                          | 0                       |
|                                | THOMSON AIRWAYS LTD          | C                 | 36                | 0        | 0         | 67                         | 17               | 8           | 6                      | 3                      | 0                       | 22                         | 94                       | 3                          | 18                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |      |
|---------------------------------|------------------------------|-------------------|-------------------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------|
|                                 |                              |                   | MATCHED           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |      |
|                                 |                              |                   | Actual (7)        | Plan (8)  |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |      |
| TOTAL PALMA DE MALLORCA         |                              |                   | 145               | 0         | 0                          | 79               | 9           | 6                      | 3                      | 3                       | 1                          | 19                       | 82                         | 11                      | 115  |
| TOTAL REUS                      |                              |                   | 2                 | 0         | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0    |
| SEVILLE                         | CLICKAIR                     | S                 | 36                | 0         | 0                          | 83               | 8           | 3                      | 0                      | 6                       | 0                          | 16                       | 98                         | 2                       | 60   |
| TOTAL SEVILLE                   |                              |                   | 36                | 0         | 0                          | 83               | 8           | 3                      | 0                      | 6                       | 0                          | 16                       | 98                         | 2                       | 62   |
| VALENCIA                        | EASYJET AIRLINE COMPANY LTD  | S                 | 62                | 0         | 0                          | 84               | 8           | 6                      | 2                      | 0                       | 0                          | 9                        | 93                         | 3                       | 60   |
| TOTAL VALENCIA                  |                              |                   | 62                | 0         | 0                          | 84               | 8           | 6                      | 2                      | 0                       | 0                          | 9                        | 93                         | 3                       | 60   |
| TOTAL SPAIN                     |                              |                   | 1800              | 1         | 2                          | 82               | 10          | 5                      | 3                      | 0                       | 0                          | 10                       | 81                         | 11                      | 1772 |
| SPAIN(CANARY ISLANDS)           |                              |                   |                   |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |      |
| ARRECIFE                        | BMI BRITISH MIDLAND          | C                 | 4                 | 0         | 0                          | 25               | 25          | 0                      | 50                     | 0                       | 0                          | 64                       | 0                          | 0                       | 0    |
|                                 | EASYJET AIRLINE COMPANY LTD  | S                 | 41                | 0         | 0                          | 73               | 12          | 10                     | 5                      | 0                       | 0                          | 15                       | 0                          | 0                       | 0    |
|                                 | MONARCH AIRLINES             | S                 | 28                | 0         | 0                          | 96               | 4           | 0                      | 0                      | 0                       | 0                          | 3                        | 44                         | 30                      | 18   |
|                                 | MONARCH AIRLINES             | C                 | 8                 | 0         | 0                          | 88               | 13          | 0                      | 0                      | 0                       | 0                          | 4                        | 0                          | 0                       | 0    |
|                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 24                | 0         | 0                          | 92               | 4           | 4                      | 0                      | 0                       | 0                          | 4                        | 63                         | 19                      | 8    |
|                                 | THOMSON AIRWAYS LTD          | C                 | 38                | 1         | 0                          | 89               | 3           | 8                      | 0                      | 0                       | 0                          | 6                        | 73                         | 59                      | 26   |
| TOTAL ARRECIFE                  |                              |                   | 143               | 1         | 0                          | 85               | 7           | 6                      | 3                      | 0                       | 0                          | 9                        | 70                         | 22                      | 155  |
| FUERTEVENTURA                   | MONARCH AIRLINES             | C                 | 2                 | 0         | 0                          | 0                | 0           | 50                     | 50                     | 0                       | 0                          | 50                       | 0                          | 0                       | 0    |
|                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 20                | 0         | 0                          | 85               | 5           | 5                      | 5                      | 0                       | 0                          | 8                        | 0                          | 0                       | 0    |
|                                 | THOMSON AIRWAYS LTD          | C                 | 29                | 0         | 0                          | 79               | 10          | 3                      | 7                      | 0                       | 0                          | 12                       | 83                         | 5                       | 18   |
| TOTAL FUERTEVENTURA             |                              |                   | 51                | 0         | 0                          | 78               | 8           | 6                      | 8                      | 0                       | 0                          | 12                       | 89                         | 19                      | 64   |
| LAS PALMAS                      | BMI BRITISH MIDLAND          | C                 | 5                 | 0         | 0                          | 20               | 60          | 20                     | 0                      | 0                       | 0                          | 24                       | 0                          | 0                       | 0    |
|                                 | EASYJET AIRLINE COMPANY LTD  | S                 | 52                | 0         | 0                          | 63               | 19          | 17                     | 0                      | 0                       | 0                          | 15                       | 0                          | 0                       | 0    |
|                                 | IBERWORLD                    | C                 | 2                 | 0         | 0                          | 100              | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0    |
|                                 | MONARCH AIRLINES             | C                 | 8                 | 0         | 0                          | 63               | 0           | 0                      | 13                     | 25                      | 0                          | 83                       | 88                         | 10                      | 8    |
|                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 27                | 0         | 0                          | 70               | 15          | 0                      | 15                     | 0                       | 0                          | 20                       | 100                        | 2                       | 8    |
|                                 | THOMSON AIRWAYS LTD          | C                 | 36                | 0         | 0                          | 78               | 14          | 8                      | 0                      | 0                       | 0                          | 8                        | 73                         | 33                      | 33   |
| TOTAL LAS PALMAS                |                              |                   | 131               | 0         | 0                          | 68               | 17          | 10                     | 4                      | 2                       | 0                          | 18                       | 73                         | 15                      | 145  |
| SANTA CRUZ DE LA PALMA          | THOMSON AIRWAYS LTD          | C                 | 8                 | 0         | 0                          | 75               | 0           | 13                     | 13                     | 0                       | 0                          | 17                       | 86                         | 9                       | 7    |
| TOTAL SANTA CRUZ DE LA PALMA    |                              |                   | 8                 | 0         | 0                          | 75               | 0           | 13                     | 13                     | 0                       | 0                          | 17                       | 86                         | 9                       | 7    |
| TENERIFE (SURREINA SOFIA)       | AIR EUROPA                   | C                 | 3                 | 0         | 0                          | 67               | 33          | 0                      | 0                      | 0                       | 0                          | 9                        | 0                          | 0                       | 0    |
|                                 | BMI BRITISH MIDLAND          | C                 | 2                 | 0         | 0                          | 50               | 0           | 0                      | 50                     | 0                       | 0                          | 45                       | 0                          | 25                      | 1    |
|                                 | EASYJET AIRLINE COMPANY LTD  | S                 | 111               | 0         | 0                          | 79               | 8           | 6                      | 6                      | 0                       | 0                          | 15                       | 0                          | 0                       | 0    |
|                                 | HAMBURG INTERNATIONAL        | C                 | 2                 | 0         | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 0                          | 24                       | 0                          | 0                       | 0    |
|                                 | MONARCH AIRLINES             | C                 | 12                | 0         | 0                          | 33               | 25          | 8                      | 33                     | 0                       | 0                          | 58                       | 79                         | 10                      | 14   |
|                                 | MONARCH AIRLINES             | S                 | 55                | 1         | 1                          | 62               | 18          | 13                     | 4                      | 2                       | 2                          | 26                       | 62                         | 12                      | 34   |
|                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 37                | 1         | 0                          | 84               | 5           | 5                      | 5                      | 0                       | 0                          | 10                       | 73                         | 13                      | 11   |
|                                 | THOMSON AIRWAYS LTD          | C                 | 61                | 1         | 0                          | 74               | 10          | 3                      | 8                      | 3                       | 2                          | 35                       | 72                         | 30                      | 54   |
| TOTAL TENERIFE (SURREINA SOFIA) |                              |                   | 283               | 3         | 1                          | 72               | 12          | 7                      | 7                      | 1                       | 1                          | 23                       | 73                         | 16                      | 273  |
| TOTAL SPAIN(CANARY ISLANDS)     |                              |                   | 616               | 4         | 1                          | 75               | 11          | 7                      | 6                      | 1                       | 0                          | 18                       | 74                         | 17                      | 644  |
| SRI LANKA                       |                              |                   |                   |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |      |
| COLOMBO                         | THOMSON AIRWAYS LTD          | C                 | 4                 | 0         | 0                          | 50               | 25          | 25                     | 0                      | 0                       | 0                          | 18                       | 0                          | 0                       | 0    |
| TOTAL COLOMBO                   |                              |                   | 4                 | 0         | 0                          | 50               | 25          | 25                     | 0                      | 0                       | 0                          | 18                       | 75                         | 19                      | 4    |
| TOTAL SRI LANKA                 |                              |                   | 4                 | 0         | 0                          | 50               | 25          | 25                     | 0                      | 0                       | 0                          | 18                       | 75                         | 19                      | 4    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-----------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ST LUCIA</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ST LUCIA (HEWANORRA)              | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 26                | 0        | 0         | 54                         | 23               | 15          | 8                      | 0                      | 0                       | 22                         | 60                       | 36                         | 25                      |
| <b>TOTAL ST LUCIA (HEWANORRA)</b> |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>23</b>        | <b>15</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>61</b>                | <b>27</b>                  | <b>46</b>               |
| <b>TOTAL ST LUCIA</b>             |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>54</b>                  | <b>23</b>        | <b>15</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>61</b>                | <b>27</b>                  | <b>46</b>               |
| <b>SWITZERLAND</b>                |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE                    | EASYJET AIRLINE COMPANY LTD  | S                 | 48                | 0        | 0         | 88                         | 6                | 2           | 4                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
|                                   | EASYJET SWITZERLAND          | S                 | 36                | 0        | 0         | 78                         | 11               | 11          | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL BASLE MULHOUSE</b>       |                              |                   | <b>84</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>8</b>         | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| GENEVA                            | BRITISH AIRWAYS PLC          | S                 | 124               | 0        | 0         | 94                         | 6                | 1           | 0                      | 0                      | 0                       | 3                          | 89                       | 6                          | 170                     |
|                                   | EASYJET SWITZERLAND          | S                 | 210               | 0        | 0         | 68                         | 12               | 8           | 10                     | 2                      | 0                       | 21                         | 74                       | 20                         | 242                     |
| <b>TOTAL GENEVA</b>               |                              |                   | <b>334</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>5</b>    | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>80</b>                | <b>14</b>                  | <b>412</b>              |
| ZURICH                            | BRITISH AIRWAYS PLC          | S                 | 60                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 3                          | 81                       | 13                         | 80                      |
| <b>TOTAL ZURICH</b>               |                              |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>7</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>81</b>                | <b>13</b>                  | <b>80</b>               |
| <b>TOTAL SWITZERLAND</b>          |                              |                   | <b>478</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>9</b>         | <b>5</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>                | <b>14</b>                  | <b>492</b>              |
| <b>TRINIDAD AND TOBAGO</b>        |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PORT OF SPAIN                     | BRITISH AIRWAYS PLC          | S                 | 25                | 0        | 0         | 76                         | 16               | 4           | 4                      | 0                      | 0                       | 14                         | 59                       | 23                         | 27                      |
| <b>TOTAL PORT OF SPAIN</b>        |                              |                   | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>16</b>        | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>59</b>                | <b>23</b>                  | <b>27</b>               |
| TOBAGO                            | BRITISH AIRWAYS PLC          | S                 | 25                | 0        | 0         | 64                         | 28               | 4           | 4                      | 0                      | 0                       | 13                         | 50                       | 20                         | 26                      |
| <b>TOTAL TOBAGO</b>               |                              |                   | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>28</b>        | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>55</b>                | <b>25</b>                  | <b>44</b>               |
| <b>TOTAL TRINIDAD AND TOBAGO</b>  |                              |                   | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>22</b>        | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>56</b>                | <b>24</b>                  | <b>71</b>               |
| <b>TUNISIA</b>                    |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                          | KATHARGO AIRLINES            | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 19                | 0        | 0         | 89                         | 0                | 0           | 11                     | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 18                | 0        | 0         | 83                         | 11               | 6           | 0                      | 0                      | 0                       | 6                          | 88                       | 2                          | 16                      |
| <b>TOTAL MONASTIR</b>             |                              |                   | <b>39</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>5</b>         | <b>3</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>87</b>                | <b>11</b>                  | <b>38</b>               |
| TUNIS                             | BRITISH AIRWAYS PLC          | S                 | 44                | 0        | 0         | 70                         | 11               | 14          | 5                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL TUNIS</b>                |                              |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>11</b>        | <b>14</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>91</b>                | <b>6</b>                   | <b>43</b>               |
| <b>TOTAL TUNISIA</b>              |                              |                   | <b>83</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>8</b>         | <b>8</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>89</b>                | <b>8</b>                   | <b>81</b>               |
| <b>TURKEY</b>                     |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                           | BRITISH AIRWAYS PLC          | S                 | 26                | 0        | 0         | 81                         | 12               | 4           | 4                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 13                | 0        | 0         | 62                         | 8                | 0           | 15                     | 15                     | 0                       | 64                         | 0                        | 0                          | 0                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL ANTALYA</b>              |                              |                   | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>9</b>         | <b>5</b>    | <b>7</b>               | <b>5</b>               | <b>0</b>                | <b>27</b>                  | <b>58</b>                | <b>56</b>                  | <b>24</b>               |
| BODRUM (MILAS)                    | ONUR AIR                     | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 71                       | 10                         | 7                       |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 4                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 42                         | 0                        | 0                          | 0                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| <b>TOTAL BODRUM (MILAS)</b>       |                              |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>0</b>         | <b>11</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>75</b>                | <b>8</b>                   | <b>8</b>                |
| DALAMAN                           | ONUR AIR                     | C                 | 5                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 86                       | 3                          | 7                       |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 16                | 0        | 0         | 75                         | 6                | 6           | 0                      | 13                     | 0                       | 32                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DALAMAN                                 | THOMSON AIRWAYS LTD          | C                 | 4                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL DALAMAN</b>                    |                              |                   | <b>29</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>3</b>         | <b>10</b>   | <b>3</b>               | <b>7</b>               | <b>0</b>                | <b>23</b>                  | <b>67</b>                | <b>15</b>                  | <b>21</b>               |
| IZMIR (ADNAM MENDERES)                  | BRITISH AIRWAYS PLC          | S                 | 36                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 74                       | 13                         | 34                      |
|   | THOMSON AIRWAYS LTD          | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b>     |                              |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>97</b>                  | <b>3</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>74</b>                | <b>13</b>                  | <b>34</b>               |
| <b>TOTAL TURKEY</b>                     |                              |                   | <b>119</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>5</b>         | <b>5</b>    | <b>4</b>               | <b>3</b>               | <b>0</b>                | <b>18</b>                  | <b>68</b>                | <b>25</b>                  | <b>87</b>               |
| <b>UKRAINE</b>                          |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KIEV (BORISPOL)                         | UKRAINE INTERNATIONAL AIRLIN | S                 | 86                | 0        | 0         | 74                         | 17               | 8           | 0                      | 0                      | 0                       | 10                         | 73                       | 12                         | 60                      |
| <b>TOTAL KIEV (BORISPOL)</b>            |                              |                   | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>17</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>73</b>                | <b>12</b>                  | <b>60</b>               |
| <b>TOTAL UKRAINE</b>                    |                              |                   | <b>86</b>         | <b>4</b> | <b>0</b>  | <b>74</b>                  | <b>17</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>73</b>                | <b>12</b>                  | <b>60</b>               |
| <b>UNITED ARAB EMIRATES</b>             |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                                   | EMIRATES                     | S                 | 180               | 0        | 0         | 75                         | 18               | 4           | 2                      | 0                      | 0                       | 11                         | 56                       | 26                         | 178                     |
| <b>TOTAL DUBAI</b>                      |                              |                   | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>18</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>56</b>                | <b>26</b>                  | <b>178</b>              |
| <b>TOTAL UNITED ARAB EMIRATES</b>       |                              |                   | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>18</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>56</b>                | <b>26</b>                  | <b>178</b>              |
| <b>UNITED KINGDOM</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                                | FLYBE LTD                    | S                 | 153               | 1        | 0         | 78                         | 10               | 7           | 5                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL ABERDEEN</b>                   |                              |                   | <b>153</b>        | <b>1</b> | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>7</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>75</b>                | <b>15</b>                  | <b>200</b>              |
| BELFAST CITY (GEORGE BEST)              | FLYBE LTD                    | S                 | 210               | 0        | 0         | 93                         | 4                | 2           | 0                      | 0                      | 0                       | 3                          | 75                       | 15                         | 215                     |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                              |                   | <b>210</b>        | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>4</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>75</b>                | <b>15</b>                  | <b>215</b>              |
| BELFAST INTERNATIONAL                   | EASYJET AIRLINE COMPANY LTD  | S                 | 230               | 0        | 0         | 89                         | 8                | 2           | 1                      | 0                      | 0                       | 4                          | 85                       | 8                          | 286                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                              |                   | <b>230</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>8</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>85</b>                | <b>8</b>                   | <b>286</b>              |
| BIRMINGHAM                              | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 44                         | 0                        | 0                          | 0                       |
| <b>TOTAL BIRMINGHAM</b>                 |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>0</b>    | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>44</b>                  | <b>100</b>               | <b>3</b>                   | <b>3</b>                |
| EDINBURGH                               | BRITISH AIRWAYS PLC          | S                 | 242               | 0        | 0         | 93                         | 6                | 1           | 0                      | 0                      | 0                       | 3                          | 76                       | 11                         | 289                     |
|   | EASYJET AIRLINE COMPANY LTD  | S                 | 224               | 0        | 0         | 90                         | 6                | 4           | 0                      | 0                      | 0                       | 4                          | 86                       | 6                          | 232                     |
| <b>TOTAL EDINBURGH</b>                  |                              |                   | <b>466</b>        | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>6</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>81</b>                | <b>9</b>                   | <b>521</b>              |
| GLASGOW                                 | BRITISH AIRWAYS PLC          | S                 | 180               | 0        | 0         | 89                         | 8                | 2           | 1                      | 0                      | 0                       | 5                          | 78                       | 11                         | 268                     |
|   | EASYJET AIRLINE COMPANY LTD  | S                 | 170               | 0        | 0         | 84                         | 12               | 4           | 1                      | 0                      | 0                       | 6                          | 86                       | 8                          | 162                     |
| <b>TOTAL GLASGOW</b>                    |                              |                   | <b>350</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>10</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>81</b>                | <b>10</b>                  | <b>430</b>              |
| GUERNSEY                                | AURIGNY AIR SERVICES         | S                 | 238               | 0        | 2         | 92                         | 5                | 3           | 1                      | 0                      | 0                       | 5                          | 87                       | 9                          | 238                     |
|   | FLYBE LTD                    | S                 | 280               | 0        | 0         | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 3                          | 91                       | 6                          | 238                     |
| <b>TOTAL GUERNSEY</b>                   |                              |                   | <b>518</b>        | <b>0</b> | <b>2</b>  | <b>93</b>                  | <b>4</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>89</b>                | <b>8</b>                   | <b>476</b>              |
| INVERNESS                               | EASYJET AIRLINE COMPANY LTD  | S                 | 60                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 3                          | 86                       | 6                          | 74                      |
|   | FLYBE LTD                    | S                 | 160               | 0        | 0         | 85                         | 6                | 4           | 5                      | 0                      | 0                       | 10                         | 90                       | 4                          | 164                     |
| <b>TOTAL INVERNESS</b>                  |                              |                   | <b>220</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>6</b>         | <b>3</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>89</b>                | <b>5</b>                   | <b>238</b>              |
| ISLE OF MAN                             | FLYBE LTD                    | S                 | 220               | 0        | 0         | 94                         | 3                | 2           | 0                      | 0                      | 0                       | 3                          | 76                       | 10                         | 219                     |
| <b>TOTAL ISLE OF MAN</b>                |                              |                   | <b>220</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>3</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>76</b>                | <b>10</b>                  | <b>219</b>              |
| JERSEY                                  | BRITISH AIRWAYS PLC          | S                 | 268               | 0        | 1         | 94                         | 4                | 1           | 0                      | 0                      | 0                       | 4                          | 79                       | 10                         | 356                     |
|   | FLYBE LTD                    | S                 | 311               | 0        | 1         | 90                         | 4                | 3           | 2                      | 1                      | 0                       | 7                          | 88                       | 7                          | 328                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL JERSEY</b>                     |                              |                   | <b>579</b>        | <b>0</b> | <b>2</b>  | <b>92</b>                  | <b>4</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>83</b>                | <b>9</b>                   | 684                     |
| <b>MANCHESTER</b>                       | BRITISH AIRWAYS PLC          | S                 | 350               | 0        | 0         | 93                         | 6                | 1           | 0                      | 0                      | 0                       | 3                          | 73                       | 12                         | 386                     |
|   | THOMAS COOK AIRLINES LTD (MY | C                 | 6                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 6                          | 33                       | 21                         | 3                       |
|   | THOMSON AIRWAYS LTD          | C                 | 7                 | 0        | 0         | 57                         | 0                | 43          | 0                      | 0                      | 0                       | 23                         | 36                       | 56                         | 11                      |
| <b>TOTAL MANCHESTER</b>                 |                              |                   | <b>364</b>        | <b>1</b> | <b>0</b>  | <b>91</b>                  | <b>6</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>72</b>                | <b>14</b>                  | 404                     |
| <b>NEWCASTLE</b>                        | FLYBE LTD                    | S                 | 216               | 0        | 1         | 79                         | 7                | 6           | 6                      | 1                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>TOTAL NEWCASTLE</b>                  |                              |                   | <b>217</b>        | <b>0</b> | <b>1</b>  | <b>78</b>                  | <b>7</b>         | <b>6</b>    | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>91</b>                | <b>7</b>                   | 148                     |
| <b>NEWQUAY</b>                          | AIR SOUTHWEST                | S                 | 90                | 0        | 0         | 96                         | 3                | 0           | 1                      | 0                      | 0                       | 3                          | 97                       | 3                          | 90                      |
| <b>TOTAL NEWQUAY</b>                    |                              |                   | <b>90</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>3</b>         | <b>0</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>86</b>                | <b>7</b>                   | 144                     |
| <b>PLYMOUTH</b>                         | AIR SOUTHWEST                | S                 | 150               | 0        | 0         | 94                         | 5                | 1           | 1                      | 0                      | 0                       | 4                          | 96                       | 4                          | 148                     |
| <b>TOTAL PLYMOUTH</b>                   |                              |                   | <b>150</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>5</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>96</b>                | <b>4</b>                   | 148                     |
| <b>TOTAL UNITED KINGDOM</b>             |                              |                   | <b>3769</b>       | <b>6</b> | <b>5</b>  | <b>90</b>                  | <b>6</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>82</b>                | <b>9</b>                   | 4119                    |
| <b>USA</b>                              |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ATLANTA</b>                          | BRITISH AIRWAYS PLC          | S                 | 56                | 0        | 0         | 89                         | 2                | 4           | 5                      | 0                      | 0                       | 9                          | 69                       | 18                         | 52                      |
|   | DELTA AIRLINES               | S                 | 120               | 0        | 0         | 91                         | 4                | 3           | 3                      | 0                      | 0                       | 6                          | 81                       | 12                         | 118                     |
| <b>TOTAL ATLANTA</b>                    |                              |                   | <b>176</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>3</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>77</b>                | <b>14</b>                  | 170                     |
| <b>CHARLOTTE</b>                        | US AIRWAYS                   | S                 | 56                | 0        | 0         | 70                         | 13               | 13          | 2                      | 4                      | 0                       | 22                         | 72                       | 15                         | 57                      |
| <b>TOTAL CHARLOTTE</b>                  |                              |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>13</b>        | <b>13</b>   | <b>2</b>               | <b>4</b>               | <b>0</b>                | <b>22</b>                  | <b>72</b>                | <b>15</b>                  | 57                      |
| <b>CINCINNATI</b>                       | DELTA AIRLINES               | S                 | 56                | 0        | 0         | 96                         | 2                | 0           | 0                      | 2                      | 0                       | 6                          | 88                       | 5                          | 60                      |
| <b>TOTAL CINCINNATI</b>                 |                              |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>2</b>         | <b>0</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>6</b>                   | <b>88</b>                | <b>5</b>                   | 60                      |
| <b>DETROIT</b>                          | NORTHWEST AIRLINES           | S                 | 51                | 0        | 0         | 92                         | 0                | 2           | 6                      | 0                      | 0                       | 8                          | 97                       | 3                          | 58                      |
| <b>TOTAL DETROIT</b>                    |                              |                   | <b>51</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>0</b>         | <b>2</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>97</b>                | <b>3</b>                   | 58                      |
| <b>LAS VEGAS</b>                        | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 60                | 0        | 0         | 43                         | 17               | 20          | 18                     | 2                      | 0                       | 38                         | 53                       | 21                         | 60                      |
| <b>TOTAL LAS VEGAS</b>                  |                              |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>43</b>                  | <b>17</b>        | <b>20</b>   | <b>18</b>              | <b>2</b>               | <b>0</b>                | <b>38</b>                  | <b>53</b>                | <b>21</b>                  | 60                      |
| <b>MIAMI INTERNATIONAL</b>              | THOMSON AIRWAYS LTD          | C                 | 4                 | 0        | 0         | 0                          | 75               | 0           | 25                     | 0                      | 0                       | 57                         | 0                        | 0                          | 0                       |
| <b>TOTAL MIAMI INTERNATIONAL</b>        |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>75</b>        | <b>0</b>    | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>57</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>NEW YORK (JF KENNEDY)</b>            | BRITISH AIRWAYS PLC          | S                 | 60                | 0        | 0         | 87                         | 12               | 2           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL NEW YORK (JF KENNEDY)</b>      |                              |                   | <b>60</b>         | <b>0</b> | <b>1</b>  | <b>87</b>                  | <b>12</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>71</b>                | <b>17</b>                  | 98                      |
| <b>ORLANDO</b>                          | BRITISH AIRWAYS PLC          | S                 | 60                | 0        | 0         | 92                         | 2                | 5           | 2                      | 0                      | 0                       | 6                          | 67                       | 15                         | 60                      |
|   | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 120               | 0        | 0         | 33                         | 15               | 13          | 37                     | 2                      | 0                       | 53                         | 38                       | 31                         | 120                     |
| <b>TOTAL ORLANDO</b>                    |                              |                   | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>11</b>        | <b>11</b>   | <b>25</b>              | <b>1</b>               | <b>0</b>                | <b>38</b>                  | <b>47</b>                | <b>26</b>                  | 180                     |
| <b>PHILADELPHIA INTERNATIONAL</b>       | US AIRWAYS                   | S                 | 56                | 0        | 0         | 82                         | 5                | 9           | 2                      | 2                      | 0                       | 15                         | 86                       | 8                          | 56                      |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                              |                   | <b>56</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>5</b>         | <b>9</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>86</b>                | <b>8</b>                   | 56                      |
| <b>SANFORD</b>                          | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 63                         | 13               | 0           | 25                     | 0                      | 0                       | 39                         | 89                       | 5                          | 9                       |
|   | THOMSON AIRWAYS LTD          | C                 | 13                | 0        | 0         | 92                         | 0                | 0           | 8                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL SANFORD</b>                    |                              |                   | <b>22</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>5</b>         | <b>0</b>    | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>55</b>                | <b>46</b>                  | 40                      |
| <b>TAMPA</b>                            | BRITISH AIRWAYS PLC          | S                 | 43                | 0        | 0         | 93                         | 5                | 2           | 0                      | 0                      | 0                       | 5                          | 72                       | 22                         | 43                      |
| <b>TOTAL TAMPA</b>                      |                              |                   | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>72</b>                | <b>22</b>                  | 43                      |
| <b>TOTAL USA</b>                        |                              |                   | <b>764</b>        | <b>1</b> | <b>1</b>  | <b>75</b>                  | <b>8</b>         | <b>7</b>    | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>70</b>                | <b>16</b>                  | 1453                    |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |  |
|----------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
|                      |                     |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                      |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| <b>VENEZUELA</b>     |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| PORLAMAR             | THOMSON AIRWAYS LTD | C                 | 9                 | 0          | 0        | 22                         | 22               | 56          | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |  |
| TOTAL PORLAMAR       |                     |                   | 9                 | 0          | 0        | 22                         | 22               | 56          | 0                      | 0                      | 0                       | 30                         | 25                       | 24                         | 8                       |  |
| TOTAL VENEZUELA      |                     |                   | 9                 | 0          | 0        | 22                         | 22               | 56          | 0                      | 0                      | 0                       | 30                         | 25                       | 24                         | 8                       |  |
| <b>ZIMBABWE</b>      |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| HARARE               | AIR ZIMBABWE        | S                 | 18                | 0          | 10       | 22                         | 0                | 6           | 22                     | 44                     | 6                       | 167                        | 21                       | 76                         | 34                      |  |
| TOTAL HARARE         |                     |                   | 18                | 0          | 10       | 22                         | 0                | 6           | 22                     | 44                     | 6                       | 167                        | 21                       | 76                         | 34                      |  |
| TOTAL ZIMBABWE       |                     |                   | 18                | 0          | 10       | 22                         | 0                | 6           | 22                     | 44                     | 6                       | 167                        | 21                       | 76                         | 34                      |  |
| TOTAL GATWICK        |                     |                   | 16217             | 63         | 38       | 82                         | 9                | 5           | 3                      | 1                      | 0                       | 11                         | 76                       | 14                         | 18348                   |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |           |
|--|------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|-----------|
|  |                              |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |           |
|  |                              |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8)  |
| <b>BARBADOS</b>                        |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |           |
| BRIDGETOWN                             | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0          | 0                   | 0                          | 50          | 0                      | 50                     | 0                       | 0                          | 43                       | 0                          | 0                       | 0         |
|  | THOMSON AIRWAYS LTD          | C                 | 2                 | 0          | 0                   | 50                         | 0           | 0                      | 50                     | 0                       | 0                          | 78                       | 0                          | 77                      | 1         |
| <b>TOTAL BRIDGETOWN</b>                |                              |                   | <b>4</b>          | <b>0</b>   | <b>0</b>            | <b>25</b>                  | <b>25</b>   | <b>0</b>               | <b>50</b>              | <b>0</b>                | <b>0</b>                   | <b>60</b>                | <b>0</b>                   | <b>49</b>               | <b>2</b>  |
| <b>TOTAL BARBADOS</b>                  |                              |                   | <b>4</b>          | <b>0</b>   | <b>0</b>            | <b>25</b>                  | <b>25</b>   | <b>0</b>               | <b>50</b>              | <b>0</b>                | <b>0</b>                   | <b>60</b>                | <b>0</b>                   | <b>49</b>               | <b>2</b>  |
| <b>CANADA</b>                          |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |           |
| TORONTO                                | AIR TRANSAT                  | S                 | 8                 | 0          | 0                   | 75                         | 25          | 0                      | 0                      | 0                       | 0                          | 8                        | 88                         | 5                       | 8         |
| <b>TOTAL TORONTO</b>                   |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>75</b>                  | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>75</b>                  | <b>10</b>               | <b>24</b> |
| <b>TOTAL CANADA</b>                    |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>75</b>                  | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>71</b>                  | <b>19</b>               | <b>38</b> |
| <b>CYPRUS</b>                          |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |           |
| PAPHOS                                 | FLYGLOBESPAN                 | S                 | 13                | 0          | 0                   | 46                         | 46          | 8                      | 0                      | 0                       | 0                          | 16                       | 88                         | 12                      | 8         |
|  | THOMSON AIRWAYS LTD          | C                 | 8                 | 0          | 0                   | 75                         | 13          | 13                     | 0                      | 0                       | 0                          | 13                       | 63                         | 13                      | 8         |
| <b>TOTAL PAPHOS</b>                    |                              |                   | <b>21</b>         | <b>0</b>   | <b>0</b>            | <b>57</b>                  | <b>33</b>   | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>73</b>                  | <b>12</b>               | <b>22</b> |
| <b>TOTAL CYPRUS</b>                    |                              |                   | <b>22</b>         | <b>0</b>   | <b>0</b>            | <b>59</b>                  | <b>32</b>   | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>74</b>                  | <b>12</b>               | <b>23</b> |
| <b>DENMARK</b>                         |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |           |
| AALBORG                                | FLYGLOBESPAN                 | C                 | 2                 | 0          | 0                   | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0         |
|  | MONARCH AIRLINES             | C                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 9                        | 0                          | 0                       | 0         |
|  | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0         |
| <b>TOTAL AALBORG</b>                   |                              |                   | <b>6</b>          | <b>0</b>   | <b>0</b>            | <b>83</b>                  | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>  |
| COPENHAGEN                             | BMI REGIONAL                 | S                 | 50                | 0          | 0                   | 80                         | 14          | 6                      | 0                      | 0                       | 0                          | 7                        | 92                         | 4                       | 52        |
| <b>TOTAL COPENHAGEN</b>                |                              |                   | <b>50</b>         | <b>0</b>   | <b>0</b>            | <b>80</b>                  | <b>14</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>92</b>                  | <b>4</b>                | <b>52</b> |
| <b>TOTAL DENMARK</b>                   |                              |                   | <b>56</b>         | <b>0</b>   | <b>0</b>            | <b>80</b>                  | <b>14</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>92</b>                  | <b>4</b>                | <b>52</b> |
| <b>EGYPT</b>                           |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |           |
| HURGHADA                               | FLYGLOBESPAN                 | S                 | 8                 | 0          | 0                   | 75                         | 13          | 13                     | 0                      | 0                       | 0                          | 9                        | 0                          | 0                       | 0         |
| <b>TOTAL HURGHADA</b>                  |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>75</b>                  | <b>13</b>   | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>0</b>                   | <b>0</b>                | <b>0</b>  |
| SHARM EL SHEIKH (OPHIRA)               | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0          | 0                   | 63                         | 13          | 25                     | 0                      | 0                       | 0                          | 14                       | 0                          | 0                       | 0         |
|  | THOMSON AIRWAYS LTD          | C                 | 16                | 0          | 0                   | 38                         | 25          | 19                     | 19                     | 0                       | 0                          | 32                       | 30                         | 29                      | 10        |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b>  |                              |                   | <b>24</b>         | <b>0</b>   | <b>0</b>            | <b>46</b>                  | <b>21</b>   | <b>21</b>              | <b>13</b>              | <b>0</b>                | <b>0</b>                   | <b>26</b>                | <b>44</b>                  | <b>22</b>               | <b>18</b> |
| <b>TOTAL EGYPT</b>                     |                              |                   | <b>32</b>         | <b>0</b>   | <b>0</b>            | <b>53</b>                  | <b>19</b>   | <b>19</b>              | <b>9</b>               | <b>0</b>                | <b>0</b>                   | <b>22</b>                | <b>44</b>                  | <b>22</b>               | <b>18</b> |
| <b>FRANCE</b>                          |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |           |
| PARIS (CHARLES DE GAULLE)              | EASYJET AIRLINE COMPANY LTD  | S                 | 44                | 0          | 0                   | 84                         | 7           | 9                      | 0                      | 0                       | 0                          | 7                        | 93                         | 3                       | 60        |
|  | FLYBE LTD                    | S                 | 100               | 0          | 0                   | 88                         | 3           | 7                      | 2                      | 0                       | 0                          | 9                        | 0                          | 0                       | 0         |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                              |                   | <b>144</b>        | <b>1</b>   | <b>0</b>            | <b>87</b>                  | <b>4</b>    | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>93</b>                  | <b>3</b>                | <b>60</b> |
| <b>TOTAL FRANCE</b>                    |                              |                   | <b>145</b>        | <b>1</b>   | <b>0</b>            | <b>87</b>                  | <b>4</b>    | <b>8</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>93</b>                  | <b>3</b>                | <b>60</b> |
| <b>GAMBIA</b>                          |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |           |
| BANJUL                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0          | 0                   | 75                         | 25          | 0                      | 0                      | 0                       | 0                          | 6                        | 0                          | 0                       | 0         |
| <b>TOTAL BANJUL</b>                    |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>75</b>                  | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>0</b>                   | <b>0</b>                | <b>0</b>  |
| <b>TOTAL GAMBIA</b>                    |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>75</b>                  | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>0</b>                   | <b>0</b>                | <b>0</b>  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |          |  |
|------------------------------------|------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|--|
|                                    |                              |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |  |
|                                    |                              |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |  |
| <b>GERMANY</b>                     |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |  |
| BERLIN (SCHONEFELD)                | EASYJET AIRLINE COMPANY LTD  | S                 | 38                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 1                        | 93                         | 4                       | 59       |  |
| TOTAL BERLIN (SCHONEFELD)          |                              |                   | 38                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 1                        | 93                         | 4                       | 59       |  |
| TOTAL GERMANY                      |                              |                   | 38                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 1                        | 83                         | 7                       | 71       |  |
| <b>ICELAND</b>                     |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |  |
| KEFLAVIK                           | ICELANDAIR                   | S                 | 18                | 0          | 0                   | 89                         | 6           | 6                      | 0                      | 0                       | 0                          | 6                        | 72                         | 47                      | 18       |  |
| TOTAL KEFLAVIK                     |                              |                   | 18                | 0          | 0                   | 89                         | 6           | 6                      | 0                      | 0                       | 0                          | 6                        | 72                         | 47                      | 18       |  |
| TOTAL ICELAND                      |                              |                   | 18                | 0          | 0                   | 89                         | 6           | 6                      | 0                      | 0                       | 0                          | 6                        | 72                         | 47                      | 18       |  |
| <b>IRISH REPUBLIC</b>              |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |  |
| DUBLIN                             | AER LINGUS                   | S                 | 122               | 0          | 2                   | 83                         | 9           | 3                      | 5                      | 0                       | 0                          | 11                       | 82                         | 9                       | 164      |  |
| TOTAL DUBLIN                       |                              |                   | 122               | 0          | 2                   | 83                         | 9           | 3                      | 5                      | 0                       | 0                          | 11                       | 82                         | 9                       | 164      |  |
| IRELAND WEST AIRPORT KNOCK         | BMIBABY LTD                  | S                 | 16                | 0          | 2                   | 94                         | 6           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |  |
| TOTAL IRELAND WEST AIRPORT KNOCK   |                              |                   | 16                | 0          | 2                   | 94                         | 6           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |  |
| TOTAL IRISH REPUBLIC               |                              |                   | 138               | 0          | 4                   | 84                         | 9           | 3                      | 4                      | 0                       | 0                          | 10                       | 82                         | 9                       | 164      |  |
| <b>ISRAEL</b>                      |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |  |
| TEL AVIV                           | THOMSON AIRWAYS LTD          | C                 | 2                 | 0          | 0                   | 50                         | 0           | 50                     | 0                      | 0                       | 0                          | 23                       | 0                          | 0                       | 0        |  |
| TOTAL TEL AVIV                     |                              |                   | 2                 | 0          | 0                   | 50                         | 0           | 50                     | 0                      | 0                       | 0                          | 23                       | 0                          | 0                       | 0        |  |
| TOTAL ISRAEL                       |                              |                   | 2                 | 0          | 0                   | 50                         | 0           | 50                     | 0                      | 0                       | 0                          | 23                       | 0                          | 0                       | 0        |  |
| <b>MALTA</b>                       |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |  |
| MALTA                              | AIR MALTA                    | S                 | 8                 | 0          | 0                   | 75                         | 0           | 25                     | 0                      | 0                       | 0                          | 10                       | 44                         | 19                      | 18       |  |
| TOTAL MALTA                        |                              |                   | 8                 | 0          | 0                   | 75                         | 0           | 25                     | 0                      | 0                       | 0                          | 10                       | 44                         | 19                      | 18       |  |
| TOTAL MALTA                        |                              |                   | 8                 | 0          | 0                   | 75                         | 0           | 25                     | 0                      | 0                       | 0                          | 10                       | 44                         | 19                      | 18       |  |
| <b>NETHERLANDS</b>                 |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |  |
| AMSTERDAM                          | KLM                          | S                 | 178               | 0          | 4                   | 84                         | 5           | 4                      | 6                      | 1                       | 0                          | 13                       | 84                         | 9                       | 122      |  |
|                                    | KLM CITYHOPPER               | S                 | 38                | 0          | 0                   | 74                         | 16          | 5                      | 5                      | 0                       | 0                          | 13                       | 83                         | 9                       | 99       |  |
| TOTAL AMSTERDAM                    |                              |                   | 216               | 0          | 4                   | 82                         | 7           | 4                      | 6                      | 0                       | 0                          | 13                       | 84                         | 9                       | 221      |  |
| TOTAL NETHERLANDS                  |                              |                   | 216               | 0          | 4                   | 82                         | 7           | 4                      | 6                      | 0                       | 0                          | 13                       | 84                         | 9                       | 221      |  |
| <b>PAKISTAN</b>                    |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |  |
| LAHORE                             | PAKISTAN INTL AIRLINES       | S                 | 18                | 0          | 0                   | 78                         | 11          | 11                     | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |  |
| TOTAL LAHORE                       |                              |                   | 18                | 0          | 0                   | 78                         | 11          | 11                     | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |  |
| TOTAL PAKISTAN                     |                              |                   | 18                | 0          | 0                   | 78                         | 11          | 11                     | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |  |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |  |
| FARO                               | FLYGLOBESPAN                 | S                 | 22                | 0          | 0                   | 77                         | 18          | 5                      | 0                      | 0                       | 0                          | 10                       | 63                         | 15                      | 32       |  |
|                                    | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0          | 0                   | 63                         | 13          | 25                     | 0                      | 0                       | 0                          | 19                       | 100                        | 2                       | 8        |  |
|                                    | THOMSON AIRWAYS LTD          | C                 | 7                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 0                          | 0                       | 0        |  |
| TOTAL FARO                         |                              |                   | 37                | 0          | 0                   | 78                         | 14          | 8                      | 0                      | 0                       | 0                          | 11                       | 71                         | 12                      | 48       |  |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                              |                   | 37                | 0          | 0                   | 78                         | 14          | 8                      | 0                      | 0                       | 0                          | 11                       | 70                         | 12                      | 50       |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>PORTUGAL(MADEIRA)</b>        |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                         | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL FUNCHAL                   |                              |                   | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 75                       | 10                         | 8                       |
| TOTAL PORTUGAL(MADEIRA)         |                              |                   | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 75                       | 10                         | 8                       |
| <b>SPAIN</b>                    |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                        | EASYJET AIRLINE COMPANY LTD  | S                 | 34                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 88                       | 5                          | 34                      |
|                                 | FLYGLOBESPAN                 | S                 | 44                | 1        | 0         | 75                         | 16               | 5           | 5                      | 0                      | 0                       | 12                         | 73                       | 11                         | 60                      |
|                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 15                | 0        | 0         | 93                         | 0                | 0           | 0                      | 0                      | 7                       | 26                         | 63                       | 14                         | 8                       |
|                                 | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 100                      | 5                          | 8                       |
| TOTAL ALICANTE                  |                              |                   | 101               | 1        | 0         | 85                         | 10               | 2           | 2                      | 0                      | 1                       | 10                         | 75                       | 10                         | 118                     |
| BARCELONA                       | FLYGLOBESPAN                 | S                 | 10                | 0        | 0         | 60                         | 30               | 10          | 0                      | 0                      | 0                       | 15                         | 62                       | 20                         | 58                      |
| TOTAL BARCELONA                 |                              |                   | 10                | 0        | 0         | 60                         | 30               | 10          | 0                      | 0                      | 0                       | 15                         | 59                       | 21                         | 78                      |
| MADRID                          | BLUE LINE                    | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| TOTAL MADRID                    |                              |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| MALAGA                          | EASYJET AIRLINE COMPANY LTD  | S                 | 36                | 0        | 0         | 89                         | 8                | 3           | 0                      | 0                      | 0                       | 4                          | 85                       | 5                          | 34                      |
|                                 | FLYGLOBESPAN                 | S                 | 44                | 1        | 0         | 70                         | 11               | 7           | 7                      | 5                      | 0                       | 30                         | 80                       | 12                         | 59                      |
| TOTAL MALAGA                    |                              |                   | 80                | 1        | 0         | 79                         | 10               | 5           | 4                      | 3                      | 0                       | 18                         | 82                       | 9                          | 93                      |
| PALMA DE MALLORCA               | FLYGLOBESPAN                 | S                 | 22                | 2        | 0         | 82                         | 5                | 14          | 0                      | 0                      | 0                       | 9                          | 53                       | 20                         | 30                      |
|                                 | THOMSON AIRWAYS LTD          | C                 | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 3                          | 10                      |
| TOTAL PALMA DE MALLORCA         |                              |                   | 30                | 2        | 0         | 80                         | 7                | 13          | 0                      | 0                      | 0                       | 10                         | 63                       | 18                         | 48                      |
| TOTAL SPAIN                     |                              |                   | 223               | 4        | 0         | 81                         | 10               | 5           | 2                      | 1                      | 0                       | 13                         | 70                       | 15                         | 352                     |
| <b>SPAIN(CANARY ISLANDS)</b>    |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                        | FLYGLOBESPAN                 | S                 | 18                | 1        | 0         | 72                         | 17               | 6           | 6                      | 0                      | 0                       | 15                         | 61                       | 14                         | 18                      |
|                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 14                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 78                       | 51                         | 9                       |
|                                 | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 8                          | 88                       | 27                         | 8                       |
| TOTAL ARRECIFE                  |                              |                   | 40                | 1        | 0         | 83                         | 13               | 3           | 3                      | 0                      | 0                       | 9                          | 79                       | 19                         | 56                      |
| FUERTEVENTURA                   | THOMAS COOK AIRLINES LTD (MY | C                 | 16                | 0        | 0         | 88                         | 6                | 6           | 0                      | 0                      | 0                       | 7                          | 88                       | 5                          | 8                       |
|                                 | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 24                         | 0                        | 0                          | 0                       |
| TOTAL FUERTEVENTURA             |                              |                   | 24                | 0        | 0         | 75                         | 13               | 13          | 0                      | 0                      | 0                       | 13                         | 94                       | 5                          | 16                      |
| LAS PALMAS                      | FLYGLOBESPAN                 | S                 | 18                | 0        | 0         | 44                         | 28               | 28          | 0                      | 0                      | 0                       | 22                         | 94                       | 7                          | 16                      |
|                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 18                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 88                       | 7                          | 8                       |
|                                 | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 13                         | 50               | 38          | 0                      | 0                      | 0                       | 28                         | 50                       | 19                         | 8                       |
| TOTAL LAS PALMAS                |                              |                   | 44                | 0        | 0         | 57                         | 23               | 20          | 0                      | 0                      | 0                       | 16                         | 65                       | 17                         | 40                      |
| TENERIFE (SURREINA SOFIA)       | FLYGLOBESPAN                 | S                 | 51                | 0        | 1         | 67                         | 22               | 8           | 4                      | 0                      | 0                       | 15                         | 85                       | 14                         | 60                      |
|                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 41                | 0        | 0         | 76                         | 12               | 5           | 7                      | 0                      | 0                       | 14                         | 53                       | 69                         | 17                      |
|                                 | THOMSON AIRWAYS LTD          | C                 | 24                | 0        | 0         | 75                         | 8                | 4           | 13                     | 0                      | 0                       | 19                         | 94                       | 7                          | 17                      |
| TOTAL TENERIFE (SURREINA SOFIA) |                              |                   | 116               | 0        | 1         | 72                         | 16               | 6           | 7                      | 0                      | 0                       | 16                         | 79                       | 20                         | 137                     |
| TOTAL SPAIN(CANARY ISLANDS)     |                              |                   | 224               | 1        | 1         | 71                         | 16               | 9           | 4                      | 0                      | 0                       | 14                         | 78                       | 18                         | 249                     |
| <b>TUNISIA</b>                  |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                        | THOMAS COOK AIRLINES LTD (MY | C                 | 7                 | 0        | 0         | 57                         | 29               | 14          | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                                 | THOMSON AIRWAYS LTD          | C                 | 8                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL MONASTIR</b>                    |                              |                   | <b>15</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>13</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>               | <b>3</b>                   | <b>8</b>                |
| <b>TOTAL TUNISIA</b>                     |                              |                   | <b>15</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>13</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>               | <b>3</b>                   | <b>8</b>                |
| <b>TURKEY</b>                            |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                  | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0          | 0        | 50                         | 13               | 13          | 25                     | 0                      | 0                       | 43                         | 0                        | 0                          | 0                       |
| <b>TOTAL ANTALYA</b>                     |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>13</b>        | <b>13</b>   | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>43</b>                  | <b>75</b>                | <b>7</b>                   | <b>8</b>                |
| <b>TOTAL TURKEY</b>                      |                              |                   | <b>9</b>          | <b>0</b>   | <b>0</b> | <b>56</b>                  | <b>11</b>        | <b>11</b>   | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>38</b>                  | <b>78</b>                | <b>6</b>                   | <b>9</b>                |
| <b>UNITED ARAB EMIRATES</b>              |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                                    | EMIRATES                     | S                 | 60                | 0          | 0        | 72                         | 10               | 12          | 7                      | 0                      | 0                       | 15                         | 53                       | 37                         | 60                      |
| <b>TOTAL DUBAI</b>                       |                              |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>10</b>        | <b>12</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>53</b>                | <b>37</b>                  | <b>60</b>               |
| <b>TOTAL UNITED ARAB EMIRATES</b>        |                              |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>72</b>                  | <b>10</b>        | <b>12</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>53</b>                | <b>37</b>                  | <b>60</b>               |
| <b>UNITED KINGDOM</b>                    |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BARRA                                    | LOGANAIR                     | S                 | 48                | 0          | 0        | 88                         | 10               | 2           | 0                      | 0                      | 0                       | 5                          | 82                       | 8                          | 44                      |
| <b>TOTAL BARRA</b>                       |                              |                   | <b>48</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>10</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>82</b>                | <b>8</b>                   | <b>44</b>               |
| BELFAST CITY (GEORGE BEST)               | FLYBE LTD                    | S                 | 186               | 0          | 0        | 95                         | 3                | 2           | 0                      | 0                      | 0                       | 2                          | 82                       | 11                         | 204                     |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b>  |                              |                   | <b>186</b>        | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>3</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>82</b>                | <b>11</b>                  | <b>204</b>              |
| BELFAST INTERNATIONAL                    | EASYJET AIRLINE COMPANY LTD  | S                 | 170               | 0          | 0        | 96                         | 2                | 1           | 1                      | 0                      | 0                       | 3                          | 90                       | 6                          | 180                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>       |                              |                   | <b>171</b>        | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>2</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>90</b>                | <b>6</b>                   | <b>180</b>              |
| BENBECULA                                | LOGANAIR                     | S                 | 107               | 4          | 0        | 89                         | 4                | 6           | 1                      | 1                      | 0                       | 8                          | 84                       | 10                         | 107                     |
| <b>TOTAL BENBECULA</b>                   |                              |                   | <b>107</b>        | <b>4</b>   | <b>0</b> | <b>89</b>                  | <b>4</b>         | <b>6</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>8</b>                   | <b>84</b>                | <b>10</b>                  | <b>107</b>              |
| BIRMINGHAM                               | BMIBABY LTD                  | S                 | 126               | 0          | 0        | 88                         | 6                | 2           | 5                      | 0                      | 0                       | 8                          | 81                       | 10                         | 153                     |
|  | FLYBE LTD                    | S                 | 287               | 0          | 3        | 83                         | 6                | 6           | 5                      | 1                      | 0                       | 13                         | 78                       | 13                         | 405                     |
| <b>TOTAL BIRMINGHAM</b>                  |                              |                   | <b>413</b>        | <b>0</b>   | <b>3</b> | <b>85</b>                  | <b>6</b>         | <b>4</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>12</b>                  | <b>559</b>              |
| BRISTOL                                  | EASYJET AIRLINE COMPANY LTD  | S                 | 158               | 0          | 0        | 87                         | 6                | 4           | 3                      | 0                      | 0                       | 6                          | 95                       | 6                          | 164                     |
| <b>TOTAL BRISTOL</b>                     |                              |                   | <b>158</b>        | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>6</b>         | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>95</b>                | <b>6</b>                   | <b>164</b>              |
| CAMPBELTOWN                              | LOGANAIR                     | S                 | 73                | 0          | 0        | 95                         | 3                | 0           | 3                      | 0                      | 0                       | 4                          | 81                       | 10                         | 86                      |
| <b>TOTAL CAMPBELTOWN</b>                 |                              |                   | <b>73</b>         | <b>0</b>   | <b>0</b> | <b>95</b>                  | <b>3</b>         | <b>0</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>81</b>                | <b>10</b>                  | <b>86</b>               |
| CARDIFF WALES                            | BMIBABY LTD                  | S                 | 50                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 2                          | 83                       | 12                         | 60                      |
| <b>TOTAL CARDIFF WALES</b>               |                              |                   | <b>51</b>         | <b>0</b>   | <b>0</b> | <b>94</b>                  | <b>6</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>84</b>                | <b>12</b>                  | <b>61</b>               |
| EAST MIDLANDS INTERNATIONAL              | BMIBABY LTD                  | S                 | 148               | 0          | 2        | 89                         | 6                | 3           | 1                      | 1                      | 0                       | 9                          | 93                       | 3                          | 149                     |
| <b>TOTAL EAST MIDLANDS INTERNATIONAL</b> |                              |                   | <b>148</b>        | <b>0</b>   | <b>2</b> | <b>89</b>                  | <b>6</b>         | <b>3</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>93</b>                | <b>3</b>                   | <b>149</b>              |
| EXETER                                   | FLYBE LTD                    | S                 | 60                | 0          | 0        | 82                         | 5                | 10          | 3                      | 0                      | 0                       | 12                         | 66                       | 18                         | 104                     |
| <b>TOTAL EXETER</b>                      |                              |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>5</b>         | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>66</b>                | <b>18</b>                  | <b>104</b>              |
| GATWICK                                  | BRITISH AIRWAYS PLC          | S                 | 180               | 0          | 0        | 88                         | 9                | 2           | 1                      | 0                      | 0                       | 5                          | 84                       | 10                         | 268                     |
|  | EASYJET AIRLINE COMPANY LTD  | S                 | 170               | 0          | 0        | 81                         | 14               | 5           | 1                      | 0                      | 0                       | 8                          | 79                       | 12                         | 162                     |
| <b>TOTAL GATWICK</b>                     |                              |                   | <b>350</b>        | <b>1</b>   | <b>0</b> | <b>85</b>                  | <b>11</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>82</b>                | <b>11</b>                  | <b>430</b>              |
| HEATHROW                                 | BMI BRITISH MIDLAND          | S                 | 438               | 0          | 3        | 84                         | 8                | 5           | 3                      | 0                      | 0                       | 8                          | 71                       | 13                         | 444                     |
|  | BRITISH AIRWAYS PLC          | S                 | 458               | 1          | 0        | 79                         | 13               | 7           | 1                      | 0                      | 0                       | 9                          | 55                       | 24                         | 536                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL HEATHROW          |                             |                   | 896               | 1        | 3         | 81                         | 10               | 6           | 2                      | 0                      | 0                       | 9                          | 62                       | 19                         | 980                     |
| ISLAY                   | LOGANAIR                    | S                 | 95                | 0        | 0         | 87                         | 6                | 1           | 3                      | 2                      | 0                       | 11                         | 89                       | 8                          | 104                     |
| TOTAL ISLAY             |                             |                   | 95                | 0        | 0         | 87                         | 6                | 1           | 3                      | 2                      | 0                       | 11                         | 89                       | 8                          | 104                     |
| ISLE OF MAN             | LOGANAIR                    | S                 | 57                | 0        | 0         | 65                         | 7                | 11          | 18                     | 0                      | 0                       | 27                         | 92                       | 5                          | 60                      |
| TOTAL ISLE OF MAN       |                             |                   | 57                | 0        | 0         | 65                         | 7                | 11          | 18                     | 0                      | 0                       | 27                         | 92                       | 5                          | 60                      |
| KIRKWALL                | LOGANAIR                    | S                 | 56                | 4        | 0         | 77                         | 7                | 4           | 7                      | 5                      | 0                       | 27                         | 91                       | 3                          | 58                      |
| TOTAL KIRKWALL          |                             |                   | 56                | 4        | 0         | 77                         | 7                | 4           | 7                      | 5                      | 0                       | 27                         | 91                       | 3                          | 58                      |
| LEEDS BRADFORD          | BMI REGIONAL                | S                 | 95                | 0        | 0         | 91                         | 2                | 2           | 5                      | 0                      | 0                       | 8                          | 91                       | 4                          | 140                     |
| TOTAL LEEDS BRADFORD    |                             |                   | 95                | 0        | 0         | 91                         | 2                | 2           | 5                      | 0                      | 0                       | 8                          | 91                       | 4                          | 141                     |
| LONDON CITY             | BA CITYFLYER LTD            | S                 | 197               | 0        | 0         | 71                         | 16               | 7           | 6                      | 0                      | 0                       | 14                         | 57                       | 18                         | 190                     |
| TOTAL LONDON CITY       |                             |                   | 197               | 0        | 0         | 71                         | 16               | 7           | 6                      | 0                      | 0                       | 14                         | 57                       | 18                         | 190                     |
| LUTON                   | EASYJET AIRLINE COMPANY LTD | S                 | 244               | 0        | 0         | 93                         | 5                | 1           | 1                      | 0                      | 0                       | 4                          | 90                       | 6                          | 275                     |
| TOTAL LUTON             |                             |                   | 244               | 6        | 0         | 93                         | 5                | 1           | 1                      | 0                      | 0                       | 4                          | 90                       | 6                          | 275                     |
| MANCHESTER              | BMI REGIONAL                | S                 | 166               | 0        | 0         | 91                         | 4                | 4           | 1                      | 0                      | 0                       | 5                          | 93                       | 3                          | 224                     |
|                         | FLYBE LTD                   | S                 | 150               | 0        | 2         | 77                         | 6                | 9           | 9                      | 0                      | 0                       | 15                         | 88                       | 9                          | 274                     |
|                         | MONARCH AIRLINES            | C                 | 4                 | 0        | 0         | 50                         | 0                | 25          | 25                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| TOTAL MANCHESTER        |                             |                   | 320               | 0        | 2         | 84                         | 5                | 6           | 5                      | 0                      | 0                       | 10                         | 90                       | 7                          | 498                     |
| PLYMOUTH                | AIR SOUTHWEST               | S                 | 49                | 0        | 2         | 65                         | 20               | 14          | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL PLYMOUTH          |                             |                   | 49                | 0        | 2         | 65                         | 20               | 14          | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| SOUTHAMPTON             | FLYBE LTD                   | S                 | 218               | 0        | 0         | 78                         | 7                | 9           | 5                      | 0                      | 0                       | 13                         | 68                       | 16                         | 260                     |
| TOTAL SOUTHAMPTON       |                             |                   | 218               | 0        | 0         | 78                         | 7                | 9           | 5                      | 0                      | 0                       | 13                         | 68                       | 16                         | 260                     |
| STANSTED                | EASYJET AIRLINE COMPANY LTD | S                 | 238               | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 2                          | 89                       | 5                          | 276                     |
| TOTAL STANSTED          |                             |                   | 238               | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 2                          | 89                       | 5                          | 276                     |
| STORNOWAY               | LOGANAIR                    | S                 | 164               | 0        | 0         | 83                         | 9                | 6           | 2                      | 1                      | 0                       | 10                         | 89                       | 6                          | 174                     |
| TOTAL STORNOWAY         |                             |                   | 164               | 0        | 0         | 83                         | 9                | 6           | 2                      | 1                      | 0                       | 10                         | 89                       | 6                          | 174                     |
| SUMBURGH                | LOGANAIR                    | S                 | 60                | 0        | 0         | 80                         | 8                | 8           | 3                      | 0                      | 0                       | 10                         | 95                       | 4                          | 58                      |
| TOTAL SUMBURGH          |                             |                   | 60                | 0        | 0         | 80                         | 8                | 8           | 3                      | 0                      | 0                       | 10                         | 95                       | 4                          | 58                      |
| TIREE                   | LOGANAIR                    | S                 | 48                | 0        | 0         | 75                         | 6                | 2           | 17                     | 0                      | 0                       | 25                         | 75                       | 9                          | 48                      |
| TOTAL TIREE             |                             |                   | 48                | 0        | 0         | 75                         | 6                | 2           | 17                     | 0                      | 0                       | 25                         | 75                       | 9                          | 48                      |
| TOTAL UNITED KINGDOM    |                             |                   | 4502              | 18       | 12        | 85                         | 7                | 5           | 3                      | 0                      | 0                       | 9                          | 80                       | 11                         | 5314                    |
| USA                     |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NEW YORK (NEWARK)       | CONTINENTAL AIRLINES        | S                 | 60                | 0        | 0         | 83                         | 3                | 3           | 8                      | 0                      | 2                       | 19                         | 44                       | 31                         | 59                      |
| TOTAL NEW YORK (NEWARK) |                             |                   | 60                | 0        | 0         | 83                         | 3                | 3           | 8                      | 0                      | 2                       | 19                         | 44                       | 31                         | 59                      |
| SANFORD                 | FLYGLOBESPAN                | S                 | 10                | 0        | 1         | 90                         | 0                | 0           | 10                     | 0                      | 0                       | 11                         | 68                       | 34                         | 22                      |
| TOTAL SANFORD           |                             |                   | 12                | 0        | 1         | 83                         | 0                | 0           | 17                     | 0                      | 0                       | 19                         | 68                       | 34                         | 22                      |
| TOTAL USA               |                             |                   | 72                | 0        | 1         | 83                         | 3                | 3           | 10                     | 0                      | 1                       | 19                         | 50                       | 34                         | 82                      |
| TOTAL GLASGOW           |                             |                   | 5864              | 24       | 22        | 83                         | 8                | 5           | 3                      | 0                      | 0                       | 10                         | 79                       | 12                         | 6847                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ALGERIA</b>                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALGIERS                                 | AIR ALGERIE                 | S                 | 36                | 0        | 0         | 67                         | 22               | 8           | 3                      | 0                      | 0                       | 13                         | 47                       | 22                         | 34                      |
|   | BRITISH AIRWAYS PLC         | S                 | 60                | 0        | 0         | 87                         | 7                | 5           | 2                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL ALGIERS</b>                    |                             |                   | <b>96</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>13</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>47</b>                | <b>22</b>                  | <b>34</b>               |
| <b>TOTAL ALGERIA</b>                    |                             |                   | <b>96</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>13</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>47</b>                | <b>22</b>                  | <b>34</b>               |
| <b>ANGOLA</b>                           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LUANDA                                  | BRITISH AIRWAYS PLC         | S                 | 9                 | 0        | 0         | 67                         | 11               | 11          | 11                     | 0                      | 0                       | 19                         | 44                       | 28                         | 9                       |
| <b>TOTAL LUANDA</b>                     |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>        | <b>11</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>44</b>                | <b>28</b>                  | <b>9</b>                |
| <b>TOTAL ANGOLA</b>                     |                             |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>        | <b>11</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>44</b>                | <b>28</b>                  | <b>9</b>                |
| <b>ARGENTINA</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUENOS AIRES                            | BRITISH AIRWAYS PLC         | S                 | 60                | 0        | 0         | 62                         | 17               | 15          | 5                      | 0                      | 2                       | 28                         | 32                       | 33                         | 34                      |
| <b>TOTAL BUENOS AIRES</b>               |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>17</b>        | <b>15</b>   | <b>5</b>               | <b>0</b>               | <b>2</b>                | <b>28</b>                  | <b>32</b>                | <b>33</b>                  | <b>34</b>               |
| <b>TOTAL ARGENTINA</b>                  |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>17</b>        | <b>15</b>   | <b>5</b>               | <b>0</b>               | <b>2</b>                | <b>28</b>                  | <b>32</b>                | <b>33</b>                  | <b>34</b>               |
| <b>AUSTRALIA</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MELBOURNE                               | QANTAS                      | S                 | 120               | 0        | 0         | 78                         | 15               | 7           | 0                      | 0                      | 1                       | 11                         | 49                       | 23                         | 120                     |
| <b>TOTAL MELBOURNE</b>                  |                             |                   | <b>120</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>15</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>11</b>                  | <b>49</b>                | <b>23</b>                  | <b>120</b>              |
| SYDNEY                                  | BRITISH AIRWAYS PLC         | S                 | 117               | 0        | 0         | 68                         | 21               | 8           | 4                      | 0                      | 0                       | 13                         | 53                       | 19                         | 120                     |
|   | QANTAS                      | S                 | 120               | 0        | 0         | 71                         | 11               | 9           | 4                      | 5                      | 0                       | 24                         | 36                       | 55                         | 120                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0        | 0         | 70                         | 23               | 3           | 3                      | 0                      | 0                       | 11                         | 52                       | 44                         | 60                      |
| <b>TOTAL SYDNEY</b>                     |                             |                   | <b>297</b>        | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>17</b>        | <b>7</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>17</b>                  | <b>46</b>                | <b>38</b>                  | <b>300</b>              |
| <b>TOTAL AUSTRALIA</b>                  |                             |                   | <b>417</b>        | <b>0</b> | <b>0</b>  | <b>72</b>                  | <b>17</b>        | <b>7</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>47</b>                | <b>34</b>                  | <b>420</b>              |
| <b>AUSTRIA</b>                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VIENNA                                  | AUSTRIAN AIRLINES           | S                 | 206               | 0        | 0         | 73                         | 17               | 7           | 1                      | 1                      | 0                       | 13                         | 59                       | 20                         | 292                     |
|   | AUSTRIAN ARROWS             | S                 | 94                | 0        | 0         | 76                         | 13               | 10          | 2                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
|   | BRITISH AIRWAYS PLC         | S                 | 220               | 0        | 0         | 84                         | 10               | 5           | 2                      | 0                      | 0                       | 8                          | 65                       | 16                         | 240                     |
| <b>TOTAL VIENNA</b>                     |                             |                   | <b>520</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>62</b>                | <b>18</b>                  | <b>532</b>              |
| <b>TOTAL AUSTRIA</b>                    |                             |                   | <b>520</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>62</b>                | <b>18</b>                  | <b>532</b>              |
| <b>AZERBAIJAN</b>                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BAKU (HEYDER ALIYEV INT'L)              | AZERBAIJAN AIRLINES (AZAL)  | S                 | 10                | 0        | 0         | 90                         | 10               | 0           | 0                      | 0                      | 0                       | 4                          | 50                       | 21                         | 8                       |
|   | BMI BRITISH MIDLAND         | S                 | 59                | 1        | 2         | 85                         | 8                | 5           | 2                      | 0                      | 0                       | 7                          | 48                       | 28                         | 60                      |
| <b>TOTAL BAKU (HEYDER ALIYEV INT'L)</b> |                             |                   | <b>70</b>         | <b>1</b> | <b>2</b>  | <b>86</b>                  | <b>9</b>         | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>49</b>                | <b>27</b>                  | <b>68</b>               |
| <b>TOTAL AZERBAIJAN</b>                 |                             |                   | <b>70</b>         | <b>1</b> | <b>2</b>  | <b>86</b>                  | <b>9</b>         | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>49</b>                | <b>27</b>                  | <b>68</b>               |
| <b>BAHRAIN</b>                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BAHRAIN                                 | GULF AIR                    | S                 | 178               | 0        | 0         | 82                         | 8                | 5           | 4                      | 1                      | 0                       | 12                         | 80                       | 11                         | 170                     |
| <b>TOTAL BAHRAIN</b>                    |                             |                   | <b>178</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>8</b>         | <b>5</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>                | <b>11</b>                  | <b>170</b>              |
| <b>TOTAL BAHRAIN</b>                    |                             |                   | <b>178</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>8</b>         | <b>5</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>                | <b>11</b>                  | <b>170</b>              |
| <b>BANGLADESH</b>                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DHAKHA                                  | BIMAN BANGLADESH AIRLINES   | S                 | 33                | 3        | 3         | 45                         | 21               | 6           | 12                     | 6                      | 9                       | 75                         | 13                       | 190                        | 30                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE               | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------------|-----------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                       |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                       |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DHAKHA                               | BRITISH AIRWAYS PLC   | S                 | 26                | 0          | 0        | 50                         | 15               | 23          | 12                     | 0                      | 0                       | 23                         | 60                       | 15                         | 25                      |
| <b>TOTAL DHAKHA</b>                  |                       |                   | <b>59</b>         | <b>3</b>   | <b>3</b> | <b>47</b>                  | <b>19</b>        | <b>14</b>   | <b>12</b>              | <b>3</b>               | <b>5</b>                | <b>52</b>                  | <b>35</b>                | <b>111</b>                 | <b>55</b>               |
| <b>TOTAL BANGLADESH</b>              |                       |                   | <b>59</b>         | <b>3</b>   | <b>3</b> | <b>47</b>                  | <b>19</b>        | <b>14</b>   | <b>12</b>              | <b>3</b>               | <b>5</b>                | <b>52</b>                  | <b>35</b>                | <b>111</b>                 | <b>55</b>               |
| <b>BELGIUM</b>                       |                       |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                             | BMI BRITISH MIDLAND   | S                 | 338               | 0          | 0        | 82                         | 10               | 6           | 1                      | 0                      | 0                       | 8                          | 72                       | 12                         | 352                     |
|                                      | BRITISH AIRWAYS PLC   | S                 | 385               | 0          | 1        | 82                         | 10               | 7           | 2                      | 0                      | 0                       | 8                          | 69                       | 14                         | 452                     |
| <b>TOTAL BRUSSELS</b>                |                       |                   | <b>723</b>        | <b>1</b>   | <b>1</b> | <b>82</b>                  | <b>10</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>70</b>                | <b>13</b>                  | <b>812</b>              |
| <b>TOTAL BELGIUM</b>                 |                       |                   | <b>723</b>        | <b>1</b>   | <b>1</b> | <b>82</b>                  | <b>10</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>70</b>                | <b>13</b>                  | <b>812</b>              |
| <b>BRAZIL</b>                        |                       |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| RIO DE JANEIRO (GALEAO)              | BRITISH AIRWAYS PLC   | S                 | 25                | 0          | 0        | 32                         | 24               | 32          | 12                     | 0                      | 0                       | 34                         | 27                       | 30                         | 26                      |
| <b>TOTAL RIO DE JANEIRO (GALEAO)</b> |                       |                   | <b>25</b>         | <b>0</b>   | <b>0</b> | <b>32</b>                  | <b>24</b>        | <b>32</b>   | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>34</b>                  | <b>48</b>                | <b>22</b>                  | <b>63</b>               |
| SAO PAULO (GUARULHOS)                | TAM LINHAS AEREAS     | S                 | 59                | 1          | 1        | 69                         | 17               | 10          | 3                      | 0                      | 0                       | 10                         | 37                       | 41                         | 60                      |
| <b>TOTAL SAO PAULO (GUARULHOS)</b>   |                       |                   | <b>59</b>         | <b>1</b>   | <b>1</b> | <b>69</b>                  | <b>17</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>33</b>                | <b>42</b>                  | <b>86</b>               |
| <b>TOTAL BRAZIL</b>                  |                       |                   | <b>84</b>         | <b>1</b>   | <b>1</b> | <b>58</b>                  | <b>19</b>        | <b>17</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>39</b>                | <b>33</b>                  | <b>149</b>              |
| <b>BRUNEI</b>                        |                       |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BANDAR SERI BEGAWAN                  | ROYAL BRUNEI AIRLINES | S                 | 58                | 0          | 2        | 91                         | 7                | 2           | 0                      | 0                      | 0                       | 4                          | 65                       | 13                         | 60                      |
| <b>TOTAL BANDAR SERI BEGAWAN</b>     |                       |                   | <b>58</b>         | <b>0</b>   | <b>2</b> | <b>91</b>                  | <b>7</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>65</b>                | <b>13</b>                  | <b>60</b>               |
| <b>TOTAL BRUNEI</b>                  |                       |                   | <b>58</b>         | <b>0</b>   | <b>2</b> | <b>91</b>                  | <b>7</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>65</b>                | <b>13</b>                  | <b>60</b>               |
| <b>BULGARIA</b>                      |                       |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SOFIA                                | BRITISH AIRWAYS PLC   | S                 | 60                | 0          | 0        | 83                         | 8                | 3           | 5                      | 0                      | 0                       | 11                         | 52                       | 26                         | 60                      |
|                                      | BULGARIA AIR          | S                 | 28                | 0          | 0        | 54                         | 21               | 25          | 0                      | 0                      | 0                       | 17                         | 53                       | 20                         | 30                      |
| <b>TOTAL SOFIA</b>                   |                       |                   | <b>88</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>13</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>52</b>                | <b>24</b>                  | <b>90</b>               |
| <b>TOTAL BULGARIA</b>                |                       |                   | <b>88</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>13</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>52</b>                | <b>24</b>                  | <b>90</b>               |
| <b>CANADA</b>                        |                       |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CALGARY                              | AIR CANADA            | S                 | 57                | 0          | 0        | 81                         | 16               | 4           | 0                      | 0                      | 0                       | 7                          | 80                       | 19                         | 60                      |
|                                      | BRITISH AIRWAYS PLC   | S                 | 59                | 0          | 1        | 59                         | 27               | 5           | 7                      | 0                      | 2                       | 38                         | 69                       | 13                         | 42                      |
| <b>TOTAL CALGARY</b>                 |                       |                   | <b>116</b>        | <b>0</b>   | <b>1</b> | <b>70</b>                  | <b>22</b>        | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>23</b>                  | <b>75</b>                | <b>16</b>                  | <b>102</b>              |
| EDMONTON                             | AIR CANADA            | S                 | 34                | 0          | 0        | 79                         | 6                | 12          | 0                      | 0                      | 3                       | 23                         | 81                       | 10                         | 53                      |
| <b>TOTAL EDMONTON</b>                |                       |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>6</b>         | <b>12</b>   | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>23</b>                  | <b>81</b>                | <b>10</b>                  | <b>53</b>               |
| HALIFAX INT                          | AIR CANADA            | S                 | 34                | 0          | 0        | 76                         | 12               | 6           | 3                      | 3                      | 0                       | 19                         | 86                       | 9                          | 43                      |
| <b>TOTAL HALIFAX INT</b>             |                       |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>12</b>        | <b>6</b>    | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>19</b>                  | <b>86</b>                | <b>9</b>                   | <b>43</b>               |
| MONTREAL (DORVAL)                    | AIR CANADA            | S                 | 59                | 0          | 0        | 78                         | 10               | 5           | 5                      | 2                      | 0                       | 14                         | 73                       | 18                         | 60                      |
|                                      | BRITISH AIRWAYS PLC   | S                 | 60                | 0          | 0        | 70                         | 17               | 10          | 2                      | 2                      | 0                       | 15                         | 66                       | 12                         | 58                      |
| <b>TOTAL MONTREAL (DORVAL)</b>       |                       |                   | <b>119</b>        | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>13</b>        | <b>8</b>    | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>69</b>                | <b>15</b>                  | <b>118</b>              |
| OTTAWA INTERNATIONAL                 | AIR CANADA            | S                 | 59                | 0          | 0        | 68                         | 17               | 5           | 7                      | 2                      | 2                       | 31                         | 78                       | 13                         | 60                      |
| <b>TOTAL OTTAWA INTERNATIONAL</b>    |                       |                   | <b>59</b>         | <b>0</b>   | <b>0</b> | <b>68</b>                  | <b>17</b>        | <b>5</b>    | <b>7</b>               | <b>2</b>               | <b>2</b>                | <b>31</b>                  | <b>78</b>                | <b>13</b>                  | <b>60</b>               |
| TORONTO                              | AIR CANADA            | S                 | 226               | 0          | 0        | 77                         | 10               | 4           | 6                      | 2                      | 0                       | 20                         | 73                       | 13                         | 226                     |
|                                      | AIR INDIA             | S                 | 26                | 0          | 0        | 35                         | 27               | 31          | 8                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |



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| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TORONTO                         | BRITISH AIRWAYS PLC         | S                 | 120               | 0          | 0        | 68                         | 20               | 7           | 5                      | 1                      | 0                       | 17                         | 58                       | 17                         | 119                     |
| <b>TOTAL TORONTO</b>            |                             |                   | <b>372</b>        | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>15</b>        | <b>7</b>    | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>20</b>                  | <b>68</b>                | <b>14</b>                  | <b>345</b>              |
| VANCOUVER                       | AIR CANADA                  | S                 | 60                | 0          | 0        | 82                         | 5                | 8           | 5                      | 0                      | 0                       | 10                         | 82                       | 8                          | 60                      |
|                                 | BRITISH AIRWAYS PLC         | S                 | 52                | 0          | 0        | 60                         | 19               | 13          | 8                      | 0                      | 0                       | 22                         | 55                       | 21                         | 60                      |
| <b>TOTAL VANCOUVER</b>          |                             |                   | <b>112</b>        | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>12</b>        | <b>11</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>68</b>                | <b>15</b>                  | <b>120</b>              |
| <b>TOTAL CANADA</b>             |                             |                   | <b>846</b>        | <b>0</b>   | <b>1</b> | <b>72</b>                  | <b>15</b>        | <b>7</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>20</b>                  | <b>72</b>                | <b>14</b>                  | <b>841</b>              |
| <b>CAYMAN ISLANDS</b>           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GRAND CAYMAN                    | BRITISH AIRWAYS PLC         | S                 | 35                | 0          | 0        | 66                         | 11               | 14          | 9                      | 0                      | 0                       | 21                         | 60                       | 18                         | 35                      |
| <b>TOTAL GRAND CAYMAN</b>       |                             |                   | <b>35</b>         | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>11</b>        | <b>14</b>   | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>60</b>                | <b>18</b>                  | <b>35</b>               |
| <b>TOTAL CAYMAN ISLANDS</b>     |                             |                   | <b>35</b>         | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>11</b>        | <b>14</b>   | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>60</b>                | <b>18</b>                  | <b>35</b>               |
| <b>CHINA</b>                    |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BEIJING                         | AIR CHINA                   | S                 | 54                | 0          | 4        | 56                         | 24               | 15          | 6                      | 0                      | 0                       | 19                         | 80                       | 11                         | 49                      |
|                                 | BRITISH AIRWAYS PLC         | S                 | 51                | 0          | 0        | 53                         | 22               | 14          | 12                     | 0                      | 0                       | 26                         | 63                       | 19                         | 51                      |
| <b>TOTAL BEIJING</b>            |                             |                   | <b>105</b>        | <b>0</b>   | <b>4</b> | <b>54</b>                  | <b>23</b>        | <b>14</b>   | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>71</b>                | <b>15</b>                  | <b>100</b>              |
| SHANGHAI (PU DONG)              | BRITISH AIRWAYS PLC         | S                 | 44                | 0          | 0        | 68                         | 9                | 16          | 7                      | 0                      | 0                       | 18                         | 60                       | 19                         | 42                      |
|                                 | CHINA EASTERN AIRLINES      | S                 | 22                | 0          | 2        | 73                         | 5                | 9           | 14                     | 0                      | 0                       | 16                         | 50                       | 181                        | 24                      |
|                                 | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0          | 0        | 73                         | 13               | 8           | 5                      | 0                      | 0                       | 16                         | 67                       | 16                         | 57                      |
| <b>TOTAL SHANGHAI (PU DONG)</b> |                             |                   | <b>126</b>        | <b>0</b>   | <b>2</b> | <b>71</b>                  | <b>10</b>        | <b>11</b>   | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>61</b>                | <b>49</b>                  | <b>123</b>              |
| <b>TOTAL CHINA</b>              |                             |                   | <b>231</b>        | <b>0</b>   | <b>6</b> | <b>64</b>                  | <b>16</b>        | <b>13</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>65</b>                | <b>34</b>                  | <b>223</b>              |
| <b>CROATIA</b>                  |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ZAGREB                          | CROATIA AIRLINES            | S                 | 78                | 0          | 0        | 60                         | 19               | 17          | 4                      | 0                      | 0                       | 17                         | 43                       | 20                         | 76                      |
| <b>TOTAL ZAGREB</b>             |                             |                   | <b>78</b>         | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>19</b>        | <b>17</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>43</b>                | <b>20</b>                  | <b>76</b>               |
| <b>TOTAL CROATIA</b>            |                             |                   | <b>78</b>         | <b>0</b>   | <b>0</b> | <b>60</b>                  | <b>19</b>        | <b>17</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>43</b>                | <b>20</b>                  | <b>76</b>               |
| <b>CYPRUS</b>                   |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                         | BRITISH AIRWAYS PLC         | S                 | 60                | 0          | 0        | 77                         | 15               | 7           | 2                      | 0                      | 0                       | 12                         | 40                       | 26                         | 60                      |
|                                 | CYPRUS AIRWAYS              | S                 | 118               | 0          | 1        | 40                         | 25               | 19          | 11                     | 5                      | 0                       | 42                         | 36                       | 27                         | 118                     |
| <b>TOTAL LARNACA</b>            |                             |                   | <b>178</b>        | <b>0</b>   | <b>1</b> | <b>52</b>                  | <b>22</b>        | <b>15</b>   | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>32</b>                  | <b>38</b>                | <b>27</b>                  | <b>178</b>              |
| <b>TOTAL CYPRUS</b>             |                             |                   | <b>178</b>        | <b>0</b>   | <b>1</b> | <b>52</b>                  | <b>22</b>        | <b>15</b>   | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>32</b>                  | <b>38</b>                | <b>27</b>                  | <b>178</b>              |
| <b>CZECH REPUBLIC</b>           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                          | BRITISH AIRWAYS PLC         | S                 | 180               | 0          | 0        | 82                         | 11               | 5           | 2                      | 0                      | 0                       | 8                          | 57                       | 23                         | 180                     |
|                                 | CSA CZECH AIRLINES          | S                 | 154               | 0          | 0        | 87                         | 8                | 4           | 1                      | 0                      | 0                       | 7                          | 71                       | 12                         | 156                     |
| <b>TOTAL PRAGUE</b>             |                             |                   | <b>334</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>9</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>63</b>                | <b>18</b>                  | <b>336</b>              |
| <b>TOTAL CZECH REPUBLIC</b>     |                             |                   | <b>334</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>9</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>63</b>                | <b>18</b>                  | <b>336</b>              |
| <b>DENMARK</b>                  |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                      | BRITISH AIRWAYS PLC         | S                 | 324               | 0          | 0        | 83                         | 9                | 6           | 2                      | 0                      | 0                       | 8                          | 69                       | 13                         | 340                     |
|                                 | SAS                         | S                 | 328               | 0          | 0        | 77                         | 13               | 8           | 2                      | 0                      | 0                       | 10                         | 72                       | 13                         | 330                     |
| <b>TOTAL COPENHAGEN</b>         |                             |                   | <b>652</b>        | <b>1</b>   | <b>0</b> | <b>80</b>                  | <b>11</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>70</b>                | <b>13</b>                  | <b>670</b>              |
| <b>TOTAL DENMARK</b>            |                             |                   | <b>652</b>        | <b>2</b>   | <b>0</b> | <b>80</b>                  | <b>11</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>70</b>                | <b>13</b>                  | <b>670</b>              |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

|  |                     | Reporting Airport: HEATHROW (Full Analysis) |             |          |           |                            |                     |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|--|---------------------|---|-------------|----------|-----------|----------------------------|---------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                     | NUMBER OF FLIGHTS                           |             |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ORIGIN / DESTINATION                   | AIRLINE             | CHARTER/<br>SCHED                           | MATCHED     |          | UNMATCHED |                            | Early to<br>15 mins | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                     |   | Actual (7)  | Plan (8) |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>EGYPT</b>                           |                     |   |             |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CAIRO                                  | BMI BRITISH MIDLAND | S   | 60          | 0        | 0         | 78                         | 18                  | 2                | 2           | 0                      | 0                      | 9                       | 43                         | 30                       | 54                         |                         |
|  | BRITISH AIRWAYS PLC | S   | 60          | 0        | 0         | 62                         | 23                  | 13               | 2           | 0                      | 0                      | 14                      | 65                         | 14                       | 60                         |                         |
|  | EGYPT AIR           | S   | 61          | 0        | 0         | 57                         | 25                  | 16               | 2           | 0                      | 0                      | 16                      | 36                         | 31                       | 58                         |                         |
| <b>TOTAL CAIRO</b>                     |                     |   | <b>181</b>  | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>22</b>           | <b>10</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>13</b>               | <b>48</b>                  | <b>25</b>                | <b>172</b>                 |                         |
| LUXOR                                  | EGYPT AIR           | S   | 7           | 0        | 0         | 0                          | 29                  | 29               | 43          | 0                      | 0                      | 53                      | 25                         | 29                       | 8                          |                         |
| <b>TOTAL LUXOR</b>                     |                     |   | <b>7</b>    | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>29</b>           | <b>29</b>        | <b>43</b>   | <b>0</b>               | <b>0</b>               | <b>53</b>               | <b>25</b>                  | <b>29</b>                | <b>8</b>                   |                         |
| <b>TOTAL EGYPT</b>                     |                     |   | <b>188</b>  | <b>1</b> | <b>0</b>  | <b>63</b>                  | <b>22</b>           | <b>11</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>47</b>                  | <b>25</b>                | <b>180</b>                 |                         |
| <b>ETHIOPIA</b>                        |                     |   |             |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ADDIS ABABA                            | BMI BRITISH MIDLAND | S   | 43          | 0        | 0         | 40                         | 26                  | 26               | 9           | 0                      | 0                      | 28                      | 47                         | 27                       | 43                         |                         |
|  | ETHIOPIAN AIRLINES  | S   | 52          | 0        | 0         | 42                         | 21                  | 23               | 12          | 2                      | 0                      | 35                      | 42                         | 29                       | 52                         |                         |
| <b>TOTAL ADDIS ABABA</b>               |                     |   | <b>95</b>   | <b>0</b> | <b>0</b>  | <b>41</b>                  | <b>23</b>           | <b>24</b>        | <b>11</b>   | <b>1</b>               | <b>0</b>               | <b>32</b>               | <b>44</b>                  | <b>28</b>                | <b>95</b>                  |                         |
| <b>TOTAL ETHIOPIA</b>                  |                     |   | <b>95</b>   | <b>0</b> | <b>0</b>  | <b>41</b>                  | <b>23</b>           | <b>24</b>        | <b>11</b>   | <b>1</b>               | <b>0</b>               | <b>32</b>               | <b>44</b>                  | <b>28</b>                | <b>95</b>                  |                         |
| <b>FINLAND</b>                         |                     |   |             |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                               | BLUE 1              | S   | 60          | 0        | 0         | 80                         | 10                  | 5                | 5           | 0                      | 0                      | 11                      | 0                          | 0                        | 0                          |                         |
|  | BRITISH AIRWAYS PLC | S   | 110         | 0        | 0         | 85                         | 8                   | 6                | 1           | 0                      | 0                      | 8                       | 54                         | 24                       | 120                        |                         |
|  | FINNAIR             | S   | 240         | 0        | 0         | 74                         | 16                  | 6                | 4           | 0                      | 0                      | 12                      | 68                         | 13                       | 240                        |                         |
| <b>TOTAL HELSINKI</b>                  |                     |   | <b>410</b>  | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>           | <b>6</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>63</b>                  | <b>17</b>                | <b>360</b>                 |                         |
| <b>TOTAL FINLAND</b>                   |                     |   | <b>410</b>  | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>           | <b>6</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>63</b>                  | <b>17</b>                | <b>360</b>                 |                         |
| <b>FRANCE</b>                          |                     |   |             |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LYON                                   | BRITISH AIRWAYS PLC | S   | 172         | 0        | 0         | 85                         | 8                   | 5                | 2           | 0                      | 0                      | 8                       | 70                         | 12                       | 180                        |                         |
| <b>TOTAL LYON</b>                      |                     |   | <b>172</b>  | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>            | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>70</b>                  | <b>12</b>                | <b>180</b>                 |                         |
| NANTES                                 | BMI BRITISH MIDLAND | C   | 2           | 0        | 0         | 50                         | 0                   | 0                | 50          | 0                      | 0                      | 32                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL NANTES</b>                    |                     |   | <b>2</b>    | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>            | <b>0</b>         | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>32</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| NICE                                   | BRITISH AIRWAYS PLC | S   | 360         | 0        | 0         | 84                         | 9                   | 5                | 2           | 0                      | 0                      | 7                       | 63                         | 16                       | 355                        |                         |
| <b>TOTAL NICE</b>                      |                     |   | <b>360</b>  | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>9</b>            | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>63</b>                  | <b>16</b>                | <b>355</b>                 |                         |
| PARIS (CHARLES DE GAULLE)              | AIR FRANCE          | S   | 430         | 2        | 6         | 73                         | 18                  | 7                | 2           | 0                      | 0                      | 11                      | 66                         | 14                       | 658                        |                         |
|  | BRITISH AIRWAYS PLC | S   | 528         | 0        | 0         | 85                         | 9                   | 4                | 2           | 0                      | 0                      | 7                       | 70                         | 13                       | 578                        |                         |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                     |   | <b>958</b>  | <b>3</b> | <b>6</b>  | <b>80</b>                  | <b>13</b>           | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>68</b>                  | <b>14</b>                | <b>1236</b>                |                         |
| PERPIGNAN                              | BMI BRITISH MIDLAND | C   | 2           | 0        | 0         | 50                         | 50                  | 0                | 0           | 0                      | 0                      | 21                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL PERPIGNAN</b>                 |                     |   | <b>2</b>    | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>50</b>           | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>21</b>               | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL FRANCE</b>                    |                     |   | <b>1494</b> | <b>5</b> | <b>6</b>  | <b>81</b>                  | <b>12</b>           | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>67</b>                  | <b>14</b>                | <b>1771</b>                |                         |
| <b>GEORGIA</b>                         |                     |   |             |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TBILISI                                | BMI BRITISH MIDLAND | S   | 34          | 0        | 0         | 74                         | 15                  | 6                | 6           | 0                      | 0                      | 11                      | 62                         | 24                       | 26                         |                         |
| <b>TOTAL TBILISI</b>                   |                     |   | <b>34</b>   | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>15</b>           | <b>6</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>62</b>                  | <b>24</b>                | <b>26</b>                  |                         |
| <b>TOTAL GEORGIA</b>                   |                     |   | <b>34</b>   | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>15</b>           | <b>6</b>         | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>62</b>                  | <b>24</b>                | <b>26</b>                  |                         |
| <b>GERMANY</b>                         |                     |   |             |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (TEGEL)                         | BRITISH AIRWAYS PLC | S   | 310         | 0        | 0         | 81                         | 12                  | 4                | 3           | 0                      | 0                      | 9                       | 66                         | 15                       | 352                        |                         |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                       |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                       |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL BERLIN (TEGEL)</b>           |                             |                   | <b>310</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>12</b>        | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>66</b>                | <b>15</b>                  | 352                     |
| COLOGNE BONN                          | LUFTHANSA                   | S                 | 170               | 0        | 0         | 82                         | 12               | 2           | 4                      | 0                      | 0                       | 8                          | 78                       | 9                          | 170                     |
| <b>TOTAL COLOGNE BONN</b>             |                             |                   | <b>170</b>        | <b>1</b> | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>2</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>78</b>                | <b>9</b>                   | 170                     |
| DUSSELDORF                            | BRITISH AIRWAYS PLC         | S                 | 324               | 0        | 0         | 80                         | 10               | 6           | 2                      | 1                      | 0                       | 11                         | 65                       | 17                         | 340                     |
|                                       | LUFTHANSA                   | S                 | 298               | 0        | 0         | 86                         | 8                | 5           | 2                      | 0                      | 0                       | 7                          | 90                       | 5                          | 240                     |
| <b>TOTAL DUSSELDORF</b>               |                             |                   | <b>622</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>9</b>         | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>75</b>                | <b>12</b>                  | 580                     |
| FRANKFURT MAIN                        | BRITISH AIRWAYS PLC         | S                 | 344               | 0        | 2         | 81                         | 9                | 7           | 4                      | 0                      | 0                       | 11                         | 59                       | 18                         | 434                     |
|                                       | LUFTHANSA                   | S                 | 586               | 2        | 0         | 77                         | 11               | 9           | 3                      | 0                      | 0                       | 11                         | 55                       | 19                         | 591                     |
| <b>TOTAL FRANKFURT MAIN</b>           |                             |                   | <b>930</b>        | <b>3</b> | <b>2</b>  | <b>78</b>                  | <b>10</b>        | <b>8</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>57</b>                | <b>19</b>                  | 1025                    |
| HAMBURG                               | BRITISH AIRWAYS PLC         | S                 | 228               | 0        | 0         | 80                         | 11               | 7           | 2                      | 0                      | 0                       | 10                         | 58                       | 18                         | 240                     |
|                                       | LUFTHANSA                   | S                 | 180               | 0        | 0         | 93                         | 5                | 1           | 1                      | 0                      | 0                       | 4                          | 80                       | 8                          | 180                     |
| <b>TOTAL HAMBURG</b>                  |                             |                   | <b>408</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>8</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>67</b>                | <b>14</b>                  | 420                     |
| HANOVER                               | BMI BRITISH MIDLAND         | S                 | 160               | 0        | 0         | 84                         | 10               | 6           | 1                      | 0                      | 0                       | 7                          | 80                       | 11                         | 147                     |
| <b>TOTAL HANOVER</b>                  |                             |                   | <b>160</b>        | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>10</b>        | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>80</b>                | <b>11</b>                  | 147                     |
| MUNICH                                | BRITISH AIRWAYS PLC         | S                 | 375               | 0        | 0         | 79                         | 9                | 7           | 3                      | 0                      | 0                       | 12                         | 63                       | 17                         | 414                     |
|                                       | LUFTHANSA                   | S                 | 420               | 0        | 0         | 78                         | 14               | 7           | 1                      | 0                      | 0                       | 10                         | 69                       | 13                         | 420                     |
| <b>TOTAL MUNICH</b>                   |                             |                   | <b>795</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>12</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>66</b>                | <b>15</b>                  | 834                     |
| STUTTART                              | BRITISH AIRWAYS PLC         | S                 | 170               | 0        | 0         | 81                         | 11               | 6           | 2                      | 1                      | 0                       | 10                         | 58                       | 18                         | 180                     |
|                                       | LUFTHANSA                   | S                 | 165               | 0        | 0         | 78                         | 14               | 6           | 2                      | 0                      | 0                       | 9                          | 73                       | 13                         | 172                     |
| <b>TOTAL STUTTART</b>                 |                             |                   | <b>335</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>12</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>65</b>                | <b>15</b>                  | 352                     |
| <b>TOTAL GERMANY</b>                  |                             |                   | <b>3730</b>       | <b>4</b> | <b>2</b>  | <b>81</b>                  | <b>11</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>66</b>                | <b>15</b>                  | 3880                    |
| <b>GHANA</b>                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ACCRA                                 | BRITISH AIRWAYS PLC         | S                 | 60                | 0        | 0         | 53                         | 13               | 22          | 8                      | 3                      | 0                       | 31                         | 60                       | 17                         | 60                      |
| <b>TOTAL ACCRA</b>                    |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>13</b>        | <b>22</b>   | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>31</b>                  | <b>60</b>                | <b>17</b>                  | 60                      |
| <b>TOTAL GHANA</b>                    |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>13</b>        | <b>22</b>   | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>31</b>                  | <b>60</b>                | <b>17</b>                  | 60                      |
| <b>GREECE</b>                         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                                | BRITISH AIRWAYS PLC         | S                 | 180               | 0        | 0         | 87                         | 9                | 3           | 1                      | 0                      | 1                       | 12                         | 61                       | 20                         | 180                     |
|                                       | OLYMPIC AIRLINES            | S                 | 142               | 0        | 0         | 73                         | 15               | 7           | 5                      | 0                      | 0                       | 13                         | 58                       | 18                         | 144                     |
| <b>TOTAL ATHENS</b>                   |                             |                   | <b>322</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>60</b>                | <b>19</b>                  | 324                     |
| <b>TOTAL GREECE</b>                   |                             |                   | <b>323</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>11</b>        | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>60</b>                | <b>19</b>                  | 324                     |
| <b>HONG KONG</b>                      |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HONG KONG (CHEP LAP KOK)              | BRITISH AIRWAYS PLC         | S                 | 172               | 0        | 0         | 77                         | 14               | 6           | 3                      | 0                      | 0                       | 10                         | 68                       | 14                         | 180                     |
|                                       | CATHAY PACIFIC AIRWAYS      | S                 | 234               | 0        | 2         | 69                         | 18               | 8           | 3                      | 0                      | 1                       | 19                         | 68                       | 19                         | 237                     |
|                                       | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 26                | 0        | 0         | 54                         | 23               | 19          | 4                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
| <b>TOTAL HONG KONG (CHEP LAP KOK)</b> |                             |                   | <b>432</b>        | <b>0</b> | <b>2</b>  | <b>72</b>                  | <b>17</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>68</b>                | <b>17</b>                  | 417                     |
| <b>TOTAL HONG KONG</b>                |                             |                   | <b>432</b>        | <b>0</b> | <b>2</b>  | <b>72</b>                  | <b>17</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>15</b>                  | <b>68</b>                | <b>17</b>                  | 417                     |
| <b>HUNGARY</b>                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                              | BRITISH AIRWAYS PLC         | S                 | 180               | 0        | 0         | 76                         | 17               | 3           | 4                      | 0                      | 0                       | 10                         | 62                       | 18                         | 180                     |
| <b>TOTAL BUDAPEST</b>                 |                             |                   | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>17</b>        | <b>3</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>62</b>                | <b>18</b>                  | 180                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-----------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL HUNGARY               |                             |                   | 180               | 0          | 0        | 76                         | 17               | 3           | 4                      | 0                      | 0                       | 10                         | 62                       | 18                         | 180                     |
| ICELAND                     |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                    | ICELANDAIR                  | S                 | 110               | 0          | 0        | 80                         | 15               | 5           | 0                      | 0                      | 0                       | 8                          | 76                       | 10                         | 112                     |
| TOTAL KEFLAVIK              |                             |                   | 110               | 0          | 0        | 80                         | 15               | 5           | 0                      | 0                      | 0                       | 8                          | 76                       | 10                         | 112                     |
| TOTAL ICELAND               |                             |                   | 110               | 0          | 0        | 80                         | 15               | 5           | 0                      | 0                      | 0                       | 8                          | 76                       | 10                         | 112                     |
| INDIA                       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AHMEDABAD                   | AIR INDIA                   | S                 | 56                | 0          | 12       | 16                         | 18               | 20          | 43                     | 4                      | 0                       | 68                         | 15                       | 57                         | 41                      |
| TOTAL AHMEDABAD             |                             |                   | 56                | 0          | 12       | 16                         | 18               | 20          | 43                     | 4                      | 0                       | 68                         | 29                       | 45                         | 66                      |
| AMRITSAR                    | AIR INDIA                   | S                 | 26                | 0          | 0        | 23                         | 19               | 27          | 27                     | 4                      | 0                       | 47                         | 13                       | 145                        | 15                      |
|                             | JET AIRWAYS                 | S                 | 54                | 0          | 0        | 93                         | 6                | 0           | 2                      | 0                      | 0                       | 4                          | 59                       | 13                         | 27                      |
| TOTAL AMRITSAR              |                             |                   | 80                | 0          | 0        | 70                         | 10               | 9           | 10                     | 1                      | 0                       | 18                         | 43                       | 60                         | 42                      |
| BANGALORE (BENGALURU)       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                             | BRITISH AIRWAYS PLC         | S                 | 60                | 0          | 0        | 75                         | 17               | 8           | 0                      | 0                      | 0                       | 9                          | 46                       | 25                         | 59                      |
|                             | KINGFISHER AIRLINES         | S                 | 60                | 0          | 0        | 77                         | 15               | 8           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| TOTAL BANGALORE (BENGALURU) |                             |                   | 120               | 0          | 0        | 76                         | 16               | 8           | 0                      | 0                      | 0                       | 9                          | 46                       | 25                         | 59                      |
| CALCUTTA                    | BRITISH AIRWAYS PLC         | S                 | 26                | 0          | 0        | 62                         | 31               | 8           | 0                      | 0                      | 0                       | 11                         | 38                       | 66                         | 26                      |
| TOTAL CALCUTTA              |                             |                   | 26                | 0          | 4        | 62                         | 31               | 8           | 0                      | 0                      | 0                       | 11                         | 38                       | 54                         | 48                      |
| CHENNAI                     | BRITISH AIRWAYS PLC         | S                 | 36                | 0          | 0        | 72                         | 19               | 8           | 0                      | 0                      | 0                       | 12                         | 66                       | 27                         | 41                      |
| TOTAL CHENNAI               |                             |                   | 36                | 0          | 0        | 72                         | 19               | 8           | 0                      | 0                      | 0                       | 12                         | 66                       | 27                         | 41                      |
| DELHI                       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                             | AIR INDIA                   | S                 | 60                | 0          | 0        | 83                         | 8                | 7           | 2                      | 0                      | 0                       | 7                          | 0                        | 68                         | 14                      |
|                             | BRITISH AIRWAYS PLC         | S                 | 120               | 0          | 0        | 48                         | 18               | 25          | 8                      | 2                      | 0                       | 29                         | 39                       | 29                         | 120                     |
|                             | JET AIRWAYS                 | S                 | 60                | 0          | 0        | 47                         | 20               | 22          | 12                     | 0                      | 0                       | 28                         | 43                       | 24                         | 60                      |
|                             | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0          | 0        | 70                         | 13               | 10          | 3                      | 3                      | 0                       | 20                         | 52                       | 24                         | 60                      |
| TOTAL DELHI                 |                             |                   | 300               | 0          | 0        | 59                         | 16               | 18          | 6                      | 1                      | 0                       | 23                         | 41                       | 29                         | 254                     |
| MUMBAI                      |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                             | BRITISH AIRWAYS PLC         | S                 | 120               | 0          | 0        | 66                         | 23               | 8           | 3                      | 0                      | 0                       | 14                         | 63                       | 17                         | 120                     |
|                             | JET AIRWAYS                 | S                 | 120               | 0          | 0        | 75                         | 15               | 8           | 2                      | 0                      | 0                       | 10                         | 51                       | 19                         | 120                     |
|                             | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0          | 0        | 65                         | 18               | 8           | 7                      | 2                      | 0                       | 21                         | 38                       | 23                         | 60                      |
| TOTAL MUMBAI                |                             |                   | 300               | 0          | 0        | 69                         | 19               | 8           | 3                      | 0                      | 0                       | 14                         | 46                       | 29                         | 418                     |
| TOTAL INDIA                 |                             |                   | 918               | 0          | 16       | 64                         | 17               | 12          | 7                      | 1                      | 0                       | 20                         | 44                       | 32                         | 933                     |
| IRAN                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| IMAM KHOMIENI               | BMI BRITISH MIDLAND         | S                 | 59                | 0          | 1        | 68                         | 12               | 17          | 3                      | 0                      | 0                       | 14                         | 46                       | 20                         | 48                      |
|                             | IRAN AIR                    | S                 | 26                | 0          | 0        | 46                         | 31               | 15          | 8                      | 0                      | 0                       | 25                         | 21                       | 47                         | 19                      |
| TOTAL IMAM KHOMIENI         |                             |                   | 85                | 0          | 1        | 61                         | 18               | 16          | 5                      | 0                      | 0                       | 18                         | 39                       | 28                         | 67                      |
| TOTAL IRAN                  |                             |                   | 85                | 0          | 1        | 61                         | 18               | 16          | 5                      | 0                      | 0                       | 18                         | 40                       | 28                         | 84                      |
| IRISH REPUBLIC              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                        | AER LINGUS                  | S                 | 230               | 0          | 0        | 63                         | 18               | 11          | 7                      | 0                      | 0                       | 17                         | 56                       | 19                         | 240                     |
| TOTAL CORK                  |                             |                   | 230               | 0          | 0        | 63                         | 18               | 11          | 7                      | 0                      | 0                       | 17                         | 56                       | 19                         | 240                     |
| DUBLIN                      |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
|                             | AER LINGUS                  | S                 | 708               | 0          | 0        | 75                         | 16               | 7           | 2                      | 0                      | 0                       | 11                         | 72                       | 13                         | 755                     |
|                             | BMI BRITISH MIDLAND         | S                 | 396               | 0          | 1        | 74                         | 13               | 9           | 5                      | 0                      | 0                       | 13                         | 67                       | 14                         | 457                     |
| TOTAL DUBLIN                |                             |                   | 1104              | 0          | 1        | 75                         | 15               | 8           | 3                      | 0                      | 0                       | 11                         | 71                       | 13                         | 1212                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION          | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL IRISH REPUBLIC</b>   |                             |                   | <b>1334</b>       | <b>0</b>   | <b>1</b> | <b>73</b>                  | <b>15</b>        | <b>8</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>70</b>                | <b>13</b>                  | <b>1632</b>             |
| <b>ISRAEL</b>                 |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                      | BMI BRITISH MIDLAND         | S                 | 60                | 0          | 0        | 35                         | 25               | 27          | 10                     | 3                      | 0                       | 35                         | 0                        | 0                          | 0                       |
|                               | BRITISH AIRWAYS PLC         | S                 | 120               | 0          | 0        | 79                         | 10               | 3           | 7                      | 1                      | 0                       | 14                         | 61                       | 17                         | 120                     |
|                               | EL AL                       | S                 | 93                | 0          | 0        | 67                         | 11               | 10          | 9                      | 4                      | 0                       | 25                         | 46                       | 20                         | 99                      |
| <b>TOTAL TEL AVIV</b>         |                             |                   | <b>273</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>14</b>        | <b>11</b>   | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>22</b>                  | <b>54</b>                | <b>18</b>                  | <b>219</b>              |
| <b>TOTAL ISRAEL</b>           |                             |                   | <b>273</b>        | <b>0</b>   | <b>0</b> | <b>65</b>                  | <b>14</b>        | <b>11</b>   | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>22</b>                  | <b>54</b>                | <b>18</b>                  | <b>219</b>              |
| <b>ITALY</b>                  |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MILAN (LINATE)                | ALITALIA                    | S                 | 202               | 4          | 0        | 65                         | 12               | 9           | 13                     | 0                      | 0                       | 24                         | 73                       | 12                         | 263                     |
|                               | BRITISH AIRWAYS PLC         | S                 | 240               | 0          | 0        | 75                         | 15               | 6           | 3                      | 1                      | 0                       | 13                         | 67                       | 14                         | 240                     |
| <b>TOTAL MILAN (LINATE)</b>   |                             |                   | <b>442</b>        | <b>4</b>   | <b>0</b> | <b>71</b>                  | <b>14</b>        | <b>7</b>    | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>70</b>                | <b>13</b>                  | <b>503</b>              |
| MILAN (MALPENSA)              | BRITISH AIRWAYS PLC         | S                 | 239               | 0          | 1        | 84                         | 12               | 3           | 1                      | 0                      | 0                       | 7                          | 66                       | 18                         | 238                     |
| <b>TOTAL MILAN (MALPENSA)</b> |                             |                   | <b>239</b>        | <b>0</b>   | <b>1</b> | <b>84</b>                  | <b>12</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>66</b>                | <b>17</b>                  | <b>412</b>              |
| ROME (FIUMICINO)              | ALITALIA                    | S                 | 247               | 1          | 0        | 49                         | 19               | 16          | 14                     | 3                      | 0                       | 33                         | 65                       | 16                         | 295                     |
|                               | BRITISH AIRWAYS PLC         | S                 | 300               | 0          | 0        | 73                         | 14               | 8           | 4                      | 1                      | 0                       | 15                         | 51                       | 27                         | 292                     |
| <b>TOTAL ROME (FIUMICINO)</b> |                             |                   | <b>547</b>        | <b>1</b>   | <b>0</b> | <b>62</b>                  | <b>16</b>        | <b>12</b>   | <b>9</b>               | <b>2</b>               | <b>0</b>                | <b>23</b>                  | <b>58</b>                | <b>21</b>                  | <b>587</b>              |
| VENICE                        | BMI BRITISH MIDLAND         | S                 | 60                | 0          | 0        | 85                         | 12               | 2           | 2                      | 0                      | 0                       | 8                          | 67                       | 14                         | 52                      |
|                               | BRITISH AIRWAYS PLC         | S                 | 60                | 0          | 0        | 75                         | 13               | 7           | 5                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL VENICE</b>           |                             |                   | <b>120</b>        | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>13</b>        | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>67</b>                | <b>14</b>                  | <b>52</b>               |
| <b>TOTAL ITALY</b>            |                             |                   | <b>1348</b>       | <b>5</b>   | <b>1</b> | <b>70</b>                  | <b>14</b>        | <b>8</b>    | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>64</b>                | <b>17</b>                  | <b>1562</b>             |
| <b>JAPAN</b>                  |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| OSAKA (KANSAI)                | JAPAN AIRLINES              | S                 | 60                | 0          | 0        | 87                         | 12               | 2           | 0                      | 0                      | 0                       | 6                          | 82                       | 7                          | 60                      |
| <b>TOTAL OSAKA (KANSAI)</b>   |                             |                   | <b>60</b>         | <b>1</b>   | <b>0</b> | <b>87</b>                  | <b>12</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>82</b>                | <b>7</b>                   | <b>60</b>               |
| TOKYO (NARITA)                | ALL NIPPON AIRWAYS          | S                 | 60                | 0          | 2        | 75                         | 22               | 3           | 0                      | 0                      | 0                       | 9                          | 62                       | 19                         | 60                      |
|                               | BRITISH AIRWAYS PLC         | S                 | 120               | 0          | 0        | 68                         | 18               | 8           | 6                      | 2                      | 0                       | 19                         | 62                       | 18                         | 120                     |
|                               | JAPAN AIRLINES              | S                 | 60                | 0          | 0        | 78                         | 12               | 3           | 7                      | 0                      | 0                       | 12                         | 75                       | 10                         | 60                      |
|                               | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 59                | 1          | 1        | 80                         | 8                | 7           | 5                      | 0                      | 0                       | 12                         | 68                       | 17                         | 60                      |
| <b>TOTAL TOKYO (NARITA)</b>   |                             |                   | <b>299</b>        | <b>1</b>   | <b>3</b> | <b>74</b>                  | <b>15</b>        | <b>6</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>66</b>                | <b>17</b>                  | <b>300</b>              |
| <b>TOTAL JAPAN</b>            |                             |                   | <b>359</b>        | <b>2</b>   | <b>3</b> | <b>76</b>                  | <b>15</b>        | <b>5</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>68</b>                | <b>15</b>                  | <b>360</b>              |
| <b>JORDAN</b>                 |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMMAN                         | BMI BRITISH MIDLAND         | S                 | 60                | 0          | 0        | 80                         | 7                | 7           | 5                      | 2                      | 0                       | 17                         | 53                       | 16                         | 17                      |
|                               | ROYAL JORDANIAN             | S                 | 60                | 1          | 0        | 57                         | 23               | 13          | 3                      | 0                      | 3                       | 35                         | 35                       | 29                         | 60                      |
| <b>TOTAL AMMAN</b>            |                             |                   | <b>120</b>        | <b>1</b>   | <b>0</b> | <b>68</b>                  | <b>15</b>        | <b>10</b>   | <b>4</b>               | <b>1</b>               | <b>2</b>                | <b>26</b>                  | <b>39</b>                | <b>26</b>                  | <b>77</b>               |
| <b>TOTAL JORDAN</b>           |                             |                   | <b>120</b>        | <b>1</b>   | <b>0</b> | <b>68</b>                  | <b>15</b>        | <b>10</b>   | <b>4</b>               | <b>1</b>               | <b>2</b>                | <b>26</b>                  | <b>39</b>                | <b>26</b>                  | <b>77</b>               |
| <b>KAZAKHSTAN</b>             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALMATY                        | AIR ASTANA                  | S                 | 18                | 0          | 0        | 44                         | 22               | 22          | 6                      | 6                      | 0                       | 33                         | 50                       | 29                         | 16                      |
| <b>TOTAL ALMATY</b>           |                             |                   | <b>18</b>         | <b>0</b>   | <b>0</b> | <b>44</b>                  | <b>22</b>        | <b>22</b>   | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>33</b>                  | <b>62</b>                | <b>22</b>                  | <b>42</b>               |
| URALSK                        | BMI BRITISH MIDLAND         | C                 | 8                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL URALSK</b>           |                             |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>50</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |

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Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION        | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-----------------------------|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                             |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                             |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL KAZAKHSTAN            |                              |                   | 26                | 0          | 0        | 46                         | 31               | 15          | 4                      | 4                      | 0                       | 27                         | 62                       | 22                         | 42                      |
| KENYA                       |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NAIROBI                     | BRITISH AIRWAYS PLC          | S                 | 60                | 0          | 0        | 63                         | 23               | 10          | 3                      | 0                      | 0                       | 16                         | 49                       | 38                         | 86                      |
|                             | KENYA AIRWAYS                | S                 | 64                | 0          | 0        | 78                         | 6                | 8           | 8                      | 0                      | 0                       | 12                         | 63                       | 15                         | 60                      |
|                             | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 44                | 0          | 0        | 73                         | 16               | 7           | 5                      | 0                      | 0                       | 12                         | 55                       | 18                         | 60                      |
| TOTAL NAIROBI               |                              |                   | 168               | 0          | 0        | 71                         | 15               | 8           | 5                      | 0                      | 0                       | 13                         | 55                       | 26                         | 206                     |
| TOTAL KENYA                 |                              |                   | 168               | 0          | 0        | 71                         | 15               | 8           | 5                      | 0                      | 0                       | 13                         | 55                       | 26                         | 210                     |
| KUWAIT                      |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KUWAIT                      | BRITISH AIRWAYS PLC          | S                 | 60                | 0          | 0        | 85                         | 12               | 3           | 0                      | 0                      | 0                       | 6                          | 78                       | 10                         | 54                      |
|                             | KUWAIT AIRWAYS               | S                 | 60                | 0          | 0        | 58                         | 20               | 15          | 5                      | 2                      | 0                       | 24                         | 33                       | 30                         | 60                      |
| TOTAL KUWAIT                |                              |                   | 120               | 0          | 0        | 72                         | 16               | 9           | 3                      | 1                      | 0                       | 15                         | 54                       | 20                         | 114                     |
| TOTAL KUWAIT                |                              |                   | 120               | 0          | 0        | 72                         | 16               | 9           | 3                      | 1                      | 0                       | 15                         | 54                       | 20                         | 114                     |
| KYRGYZSTAN                  |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BISHKEK (FRUNZE)            | BMI BRITISH MIDLAND          | S                 | 25                | 1          | 1        | 52                         | 16               | 8           | 16                     | 8                      | 0                       | 42                         | 60                       | 19                         | 35                      |
| TOTAL BISHKEK (FRUNZE)      |                              |                   | 25                | 1          | 1        | 52                         | 16               | 8           | 16                     | 8                      | 0                       | 42                         | 60                       | 19                         | 35                      |
| TOTAL KYRGYZSTAN            |                              |                   | 25                | 1          | 1        | 52                         | 16               | 8           | 16                     | 8                      | 0                       | 42                         | 60                       | 19                         | 35                      |
| LEBANON                     |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BEIRUT                      | BMI BRITISH MIDLAND          | S                 | 17                | 0          | 0        | 65                         | 29               | 6           | 0                      | 0                      | 0                       | 10                         | 72                       | 11                         | 18                      |
|                             | MEA                          | S                 | 56                | 0          | 0        | 57                         | 32               | 9           | 2                      | 0                      | 0                       | 17                         | 45                       | 24                         | 42                      |
| TOTAL BEIRUT                |                              |                   | 73                | 0          | 0        | 59                         | 32               | 8           | 1                      | 0                      | 0                       | 15                         | 53                       | 20                         | 60                      |
| TOTAL LEBANON               |                              |                   | 73                | 0          | 0        | 59                         | 32               | 8           | 1                      | 0                      | 0                       | 15                         | 53                       | 20                         | 60                      |
| LIBYA                       |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TRIPOLI                     | BRITISH AIRWAYS PLC          | S                 | 60                | 0          | 0        | 75                         | 22               | 3           | 0                      | 0                      | 0                       | 9                          | 69                       | 17                         | 58                      |
|                             | LIBYAN ARAB AIRLINES         | S                 | 18                | 0          | 0        | 22                         | 0                | 28          | 50                     | 0                      | 0                       | 73                         | 50                       | 29                         | 16                      |
| TOTAL TRIPOLI               |                              |                   | 78                | 1          | 0        | 63                         | 17               | 9           | 12                     | 0                      | 0                       | 24                         | 65                       | 19                         | 74                      |
| TOTAL LIBYA                 |                              |                   | 78                | 1          | 0        | 63                         | 17               | 9           | 12                     | 0                      | 0                       | 24                         | 65                       | 19                         | 74                      |
| MALAYSIA                    |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KUALA LUMPUR (SEPANG)       | MALAYSIAN AIRLINES SYSTEM-MA | S                 | 101               | 1          | 1        | 83                         | 8                | 5           | 4                      | 0                      | 0                       | 11                         | 61                       | 24                         | 120                     |
| TOTAL KUALA LUMPUR (SEPANG) |                              |                   | 101               | 1          | 1        | 83                         | 8                | 5           | 4                      | 0                      | 0                       | 11                         | 61                       | 24                         | 120                     |
| TOTAL MALAYSIA              |                              |                   | 101               | 1          | 1        | 83                         | 8                | 5           | 4                      | 0                      | 0                       | 11                         | 61                       | 24                         | 120                     |
| MALTA                       |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                       | AIR MALTA                    | S                 | 120               | 0          | 0        | 79                         | 12               | 7           | 3                      | 0                      | 0                       | 10                         | 50                       | 24                         | 120                     |
| TOTAL MALTA                 |                              |                   | 120               | 0          | 0        | 79                         | 12               | 7           | 3                      | 0                      | 0                       | 10                         | 50                       | 24                         | 120                     |
| TOTAL MALTA                 |                              |                   | 120               | 0          | 0        | 79                         | 12               | 7           | 3                      | 0                      | 0                       | 10                         | 50                       | 24                         | 120                     |
| MAURITIUS                   |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MAURITIUS                   | AIR MAURITIUS LTD            | S                 | 42                | 0          | 0        | 21                         | 21               | 38          | 17                     | 2                      | 0                       | 41                         | 30                       | 34                         | 44                      |
|                             | BRITISH AIRWAYS PLC          | S                 | 26                | 0          | 0        | 50                         | 31               | 15          | 4                      | 0                      | 0                       | 21                         | 31                       | 35                         | 26                      |
|                             | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 18                | 0          | 0        | 61                         | 33               | 6           | 0                      | 0                      | 0                       | 12                         | 41                       | 41                         | 17                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION         | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|------------------------------|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                              |                                |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                              |                                |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL MAURITIUS              |                                |                   | 86                | 0        | 0         | 38                         | 27               | 24          | 9                      | 1                      | 0                       | 29                         | 32                       | 36                         | 87                      |
| TOTAL MAURITIUS              |                                |                   | 86                | 0        | 0         | 38                         | 27               | 24          | 9                      | 1                      | 0                       | 29                         | 32                       | 36                         | 87                      |
| MEXICO                       |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MEXICO CITY                  | BRITISH AIRWAYS PLC            | S                 | 25                | 0        | 0         | 48                         | 16               | 24          | 8                      | 4                      | 0                       | 33                         | 46                       | 19                         | 26                      |
| TOTAL MEXICO CITY            |                                |                   | 25                | 0        | 0         | 48                         | 16               | 24          | 8                      | 4                      | 0                       | 33                         | 46                       | 19                         | 26                      |
| TOTAL MEXICO                 |                                |                   | 25                | 0        | 0         | 48                         | 16               | 24          | 8                      | 4                      | 0                       | 33                         | 46                       | 19                         | 26                      |
| MOROCCO                      |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MARRAKESH                    | ROYAL AIR MAROC                | S                 | 59                | 0        | 0         | 59                         | 19               | 15          | 7                      | 0                      | 0                       | 20                         | 33                       | 32                         | 52                      |
| TOTAL MARRAKESH              |                                |                   | 59                | 0        | 0         | 59                         | 19               | 15          | 7                      | 0                      | 0                       | 20                         | 45                       | 24                         | 172                     |
| TANGIERS (IBN BATUTA)        | ATLAS BLUE                     | S                 | 17                | 0        | 0         | 53                         | 29               | 12          | 6                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL TANGIERS (IBN BATUTA)  |                                |                   | 18                | 0        | 0         | 50                         | 28               | 11          | 11                     | 0                      | 0                       | 27                         | 44                       | 23                         | 16                      |
| TOTAL MOROCCO                |                                |                   | 78                | 0        | 0         | 58                         | 21               | 14          | 8                      | 0                      | 0                       | 21                         | 45                       | 24                         | 188                     |
| NETHERLANDS                  |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM                    | BMI BRITISH MIDLAND            | S                 | 398               | 0        | 1         | 77                         | 14               | 6           | 4                      | 0                      | 0                       | 12                         | 65                       | 15                         | 463                     |
|                              | BRITISH AIRWAYS PLC            | S                 | 364               | 0        | 0         | 81                         | 9                | 7           | 3                      | 1                      | 0                       | 11                         | 70                       | 14                         | 398                     |
|                              | KLM                            | S                 | 474               | 0        | 28        | 82                         | 9                | 5           | 3                      | 1                      | 0                       | 10                         | 76                       | 11                         | 530                     |
|                              | KLM CITYHOPPER                 | S                 | 104               | 0        | 0         | 84                         | 9                | 7           | 1                      | 0                      | 0                       | 6                          | 56                       | 20                         | 16                      |
| TOTAL AMSTERDAM              |                                |                   | 1340              | 0        | 29        | 80                         | 11               | 6           | 3                      | 0                      | 0                       | 10                         | 71                       | 13                         | 1407                    |
| TOTAL NETHERLANDS            |                                |                   | 1340              | 0        | 29        | 80                         | 11               | 6           | 3                      | 0                      | 0                       | 10                         | 71                       | 13                         | 1676                    |
| NEW ZEALAND                  |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AUCKLAND INTERNATIONAL       | AIR NEW ZEALAND LTD            | S                 | 119               | 1        | 2         | 84                         | 8                | 3           | 2                      | 1                      | 2                       | 16                         | 74                       | 17                         | 118                     |
| TOTAL AUCKLAND INTERNATIONAL |                                |                   | 119               | 1        | 2         | 84                         | 8                | 3           | 2                      | 1                      | 2                       | 16                         | 74                       | 17                         | 118                     |
| TOTAL NEW ZEALAND            |                                |                   | 119               | 1        | 2         | 84                         | 8                | 3           | 2                      | 1                      | 2                       | 16                         | 74                       | 17                         | 118                     |
| NIGERIA                      |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABUJA                        | BRITISH AIRWAYS PLC            | S                 | 60                | 0        | 0         | 75                         | 17               | 8           | 0                      | 0                      | 0                       | 9                          | 71                       | 13                         | 58                      |
| TOTAL ABUJA                  |                                |                   | 60                | 1        | 0         | 75                         | 17               | 8           | 0                      | 0                      | 0                       | 9                          | 71                       | 13                         | 58                      |
| LAGOS                        | BELLVIEW AIRLINES (SIERRA LEO) | S                 | 38                | 0        | 0         | 24                         | 24               | 39          | 11                     | 3                      | 0                       | 38                         | 41                       | 39                         | 34                      |
|                              | BRITISH AIRWAYS PLC            | S                 | 60                | 0        | 0         | 32                         | 17               | 32          | 20                     | 0                      | 0                       | 36                         | 47                       | 23                         | 60                      |
|                              | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 58                | 0        | 2         | 60                         | 26               | 12          | 2                      | 0                      | 0                       | 14                         | 65                       | 19                         | 60                      |
| TOTAL LAGOS                  |                                |                   | 156               | 1        | 3         | 40                         | 22               | 26          | 11                     | 1                      | 0                       | 28                         | 53                       | 25                         | 154                     |
| TOTAL NIGERIA                |                                |                   | 216               | 2        | 3         | 50                         | 20               | 21          | 8                      | 0                      | 0                       | 23                         | 58                       | 22                         | 212                     |
| NORWAY                       |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| OSLO (GARDERMOEN)            | BRITISH AIRWAYS PLC            | S                 | 232               | 0        | 0         | 83                         | 9                | 8           | 0                      | 0                      | 0                       | 8                          | 70                       | 14                         | 238                     |
|                              | SAS                            | S                 | 290               | 0        | 0         | 78                         | 12               | 8           | 2                      | 0                      | 0                       | 10                         | 79                       | 11                         | 290                     |
| TOTAL OSLO (GARDERMOEN)      |                                |                   | 522               | 0        | 0         | 80                         | 11               | 8           | 1                      | 0                      | 0                       | 9                          | 75                       | 12                         | 528                     |
| STAVANGER                    | SAS                            | S                 | 100               | 0        | 0         | 81                         | 8                | 9           | 2                      | 0                      | 0                       | 8                          | 81                       | 8                          | 104                     |
| TOTAL STAVANGER              |                                |                   | 100               | 0        | 0         | 81                         | 8                | 9           | 2                      | 0                      | 0                       | 8                          | 81                       | 8                          | 104                     |
| TOTAL NORWAY                 |                                |                   | 622               | 0        | 0         | 80                         | 10               | 8           | 1                      | 0                      | 0                       | 9                          | 76                       | 11                         | 632                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|------------------------------------|------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                        |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                        |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>OMAN</b>                        |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MUSCAT                             | BRITISH AIRWAYS PLC    | S                 | 60                | 0        | 0         | 78                         | 13               | 5           | 3                      | 0                      | 0                       | 10                         | 67                       | 12                         | 58                      |
| TOTAL MUSCAT                       |                        |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>        | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>69</b>                | <b>11</b>                  | <b>64</b>               |
| TOTAL OMAN                         |                        |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>        | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>69</b>                | <b>11</b>                  | <b>64</b>               |
| <b>PAKISTAN</b>                    |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ISLAMABAD                          | PAKISTAN INTL AIRLINES | S                 | 36                | 0        | 0         | 58                         | 19               | 22          | 0                      | 0                      | 0                       | 16                         | 34                       | 24                         | 32                      |
| TOTAL ISLAMABAD                    |                        |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>19</b>        | <b>22</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>45</b>                | <b>19</b>                  | <b>75</b>               |
| KARACHI                            | PAKISTAN INTL AIRLINES | S                 | 26                | 0        | 0         | 35                         | 35               | 15          | 15                     | 0                      | 0                       | 28                         | 27                       | 26                         | 15                      |
| TOTAL KARACHI                      |                        |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>35</b>                  | <b>35</b>        | <b>15</b>   | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>27</b>                | <b>26</b>                  | <b>15</b>               |
| LAHORE                             | PAKISTAN INTL AIRLINES | S                 | 26                | 0        | 0         | 62                         | 31               | 8           | 0                      | 0                      | 0                       | 13                         | 34                       | 39                         | 29                      |
| TOTAL LAHORE                       |                        |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>31</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>34</b>                | <b>39</b>                  | <b>29</b>               |
| TOTAL PAKISTAN                     |                        |                   | <b>88</b>         | <b>0</b> | <b>0</b>  | <b>52</b>                  | <b>27</b>        | <b>16</b>   | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>40</b>                | <b>25</b>                  | <b>119</b>              |
| <b>POLAND</b>                      |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| WARSAW                             | BRITISH AIRWAYS PLC    | S                 | 120               | 0        | 0         | 79                         | 13               | 5           | 3                      | 0                      | 0                       | 10                         | 65                       | 16                         | 180                     |
|                                    | LOT-POLISH AIRLINES    | S                 | 170               | 0        | 0         | 87                         | 6                | 6           | 1                      | 0                      | 0                       | 7                          | 71                       | 13                         | 180                     |
| TOTAL WARSAW                       |                        |                   | <b>290</b>        | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>9</b>         | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>68</b>                | <b>14</b>                  | <b>360</b>              |
| TOTAL POLAND                       |                        |                   | <b>290</b>        | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>9</b>         | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>68</b>                | <b>14</b>                  | <b>360</b>              |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LISBON                             | AIR PORTUGAL           | S                 | 312               | 0        | 0         | 77                         | 15               | 6           | 2                      | 0                      | 0                       | 10                         | 47                       | 27                         | 310                     |
|                                    | BRITISH AIRWAYS PLC    | S                 | 172               | 0        | 0         | 85                         | 7                | 5           | 2                      | 0                      | 0                       | 8                          | 64                       | 15                         | 178                     |
| TOTAL LISBON                       |                        |                   | <b>484</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>12</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>53</b>                | <b>22</b>                  | <b>488</b>              |
| OPORTO (PORTUGAL)                  | AIR PORTUGAL           | S                 | 60                | 0        | 0         | 95                         | 2                | 0           | 3                      | 0                      | 0                       | 3                          | 86                       | 6                          | 59                      |
| TOTAL OPORTO (PORTUGAL)            |                        |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>2</b>         | <b>0</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>86</b>                | <b>6</b>                   | <b>59</b>               |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                        |                   | <b>544</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>11</b>        | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>57</b>                | <b>21</b>                  | <b>547</b>              |
| <b>PORTUGAL(MADEIRA)</b>           |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                            | AIR PORTUGAL           | S                 | 18                | 0        | 0         | 67                         | 17               | 17          | 0                      | 0                      | 0                       | 13                         | 28                       | 26                         | 18                      |
| TOTAL FUNCHAL                      |                        |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>        | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>28</b>                | <b>26</b>                  | <b>18</b>               |
| TOTAL PORTUGAL(MADEIRA)            |                        |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>        | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>28</b>                | <b>26</b>                  | <b>18</b>               |
| <b>QATAR</b>                       |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DOHA                               | BRITISH AIRWAYS PLC    | S                 | 60                | 0        | 0         | 78                         | 12               | 5           | 5                      | 0                      | 0                       | 12                         | 67                       | 12                         | 60                      |
|                                    | QATAR AIRWAYS          | S                 | 238               | 0        | 0         | 79                         | 15               | 6           | 0                      | 0                      | 0                       | 8                          | 75                       | 12                         | 175                     |
| TOTAL DOHA                         |                        |                   | <b>298</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>14</b>        | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>73</b>                | <b>12</b>                  | <b>235</b>              |
| TOTAL QATAR                        |                        |                   | <b>298</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>14</b>        | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>73</b>                | <b>12</b>                  | <b>235</b>              |
| <b>REPUBLIC OF KOREA</b>           |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SEOUL (INCHEON)                    | ASIANA AIRLINES        | S                 | 36                | 0        | 0         | 69                         | 19               | 8           | 3                      | 0                      | 0                       | 12                         | 68                       | 9                          | 31                      |
|                                    | KOREAN AIR             | S                 | 59                | 0        | 1         | 58                         | 25               | 12          | 5                      | 0                      | 0                       | 16                         | 73                       | 10                         | 59                      |
| TOTAL SEOUL (INCHEON)              |                        |                   | <b>95</b>         | <b>0</b> | <b>1</b>  | <b>62</b>                  | <b>23</b>        | <b>11</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>71</b>                | <b>10</b>                  | <b>90</b>               |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL REPUBLIC OF KOREA        |                             |                   | 95                | 0          | 1        | 62                         | 23               | 11          | 4                      | 0                      | 0                       | 15                         | 71                       | 10                         | 90                      |
| REPUBLIC OF SERBIA             |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BELGRADE                       | BRITISH AIRWAYS PLC         | S                 | 44                | 0          | 0        | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 3                          | 76                       | 10                         | 42                      |
|                                | JATAIRWAYS                  | S                 | 60                | 0          | 0        | 65                         | 15               | 20          | 0                      | 0                      | 0                       | 13                         | 65                       | 20                         | 60                      |
| TOTAL BELGRADE                 |                             |                   | 104               | 0          | 0        | 77                         | 12               | 12          | 0                      | 0                      | 0                       | 9                          | 70                       | 16                         | 102                     |
| TOTAL REPUBLIC OF SERBIA       |                             |                   | 104               | 0          | 0        | 77                         | 12               | 12          | 0                      | 0                      | 0                       | 9                          | 70                       | 16                         | 102                     |
| REPUBLIC OF SOUTH AFRICA       |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CAPE TOWN                      | BRITISH AIRWAYS PLC         | S                 | 112               | 0          | 0        | 66                         | 23               | 9           | 0                      | 2                      | 0                       | 17                         | 56                       | 21                         | 120                     |
|                                | SOUTH AFRICAN AIRWAYS       | S                 | 60                | 0          | 0        | 92                         | 7                | 2           | 0                      | 0                      | 0                       | 4                          | 63                       | 23                         | 60                      |
|                                | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0          | 2        | 72                         | 15               | 8           | 5                      | 0                      | 0                       | 14                         | 75                       | 15                         | 59                      |
| TOTAL CAPE TOWN                |                             |                   | 232               | 0          | 2        | 74                         | 17               | 7           | 1                      | 1                      | 0                       | 13                         | 62                       | 20                         | 239                     |
| JOHANNESBURG                   | BRITISH AIRWAYS PLC         | S                 | 120               | 0          | 0        | 72                         | 11               | 13          | 4                      | 0                      | 0                       | 14                         | 44                       | 29                         | 119                     |
|                                | SOUTH AFRICAN AIRWAYS       | S                 | 120               | 0          | 0        | 83                         | 11               | 3           | 2                      | 1                      | 0                       | 10                         | 41                       | 38                         | 116                     |
|                                | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0          | 0        | 65                         | 25               | 3           | 7                      | 0                      | 0                       | 17                         | 39                       | 32                         | 59                      |
| TOTAL JOHANNESBURG             |                             |                   | 300               | 0          | 0        | 75                         | 14               | 7           | 4                      | 0                      | 0                       | 13                         | 41                       | 33                         | 294                     |
| TOTAL REPUBLIC OF SOUTH AFRICA |                             |                   | 532               | 0          | 2        | 75                         | 15               | 7           | 3                      | 1                      | 0                       | 13                         | 51                       | 27                         | 533                     |
| REPUBLIC OF YEMEN              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SANAA                          | YEMENIA                     | S                 | 17                | 1          | 1        | 29                         | 18               | 35          | 18                     | 0                      | 0                       | 37                         | 56                       | 26                         | 16                      |
| TOTAL SANAA                    |                             |                   | 17                | 1          | 1        | 29                         | 18               | 35          | 18                     | 0                      | 0                       | 37                         | 56                       | 26                         | 16                      |
| TOTAL REPUBLIC OF YEMEN        |                             |                   | 17                | 1          | 1        | 29                         | 18               | 35          | 18                     | 0                      | 0                       | 37                         | 56                       | 26                         | 16                      |
| ROMANIA                        |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (OTOPENI)            | BRITISH AIRWAYS PLC         | S                 | 120               | 0          | 0        | 84                         | 7                | 7           | 3                      | 0                      | 0                       | 9                          | 50                       | 32                         | 120                     |
|                                | TAROM                       | S                 | 60                | 0          | 0        | 63                         | 23               | 8           | 5                      | 0                      | 0                       | 15                         | 68                       | 12                         | 60                      |
| TOTAL BUCHAREST (OTOPENI)      |                             |                   | 180               | 0          | 0        | 77                         | 12               | 7           | 3                      | 0                      | 0                       | 11                         | 56                       | 25                         | 180                     |
| TOTAL ROMANIA                  |                             |                   | 180               | 0          | 0        | 77                         | 12               | 7           | 3                      | 0                      | 0                       | 11                         | 56                       | 25                         | 180                     |
| RUSSIA                         |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MOSCOW (DOMODEDOVO)            | BMI BRITISH MIDLAND         | S                 | 118               | 0          | 0        | 92                         | 5                | 3           | 1                      | 0                      | 0                       | 4                          | 63                       | 14                         | 60                      |
|                                | BRITISH AIRWAYS PLC         | S                 | 161               | 0          | 0        | 88                         | 4                | 6           | 2                      | 0                      | 0                       | 7                          | 63                       | 15                         | 161                     |
|                                | TRANSAERO AIRLINES          | S                 | 120               | 0          | 0        | 72                         | 13               | 8           | 7                      | 1                      | 0                       | 17                         | 40                       | 41                         | 60                      |
| TOTAL MOSCOW (DOMODEDOVO)      |                             |                   | 399               | 0          | 0        | 84                         | 7                | 5           | 3                      | 0                      | 0                       | 9                          | 58                       | 21                         | 281                     |
| MOSCOW (SHEREMETYEVO)          | AEROFLOT                    | S                 | 147               | 0          | 1        | 73                         | 19               | 6           | 2                      | 0                      | 0                       | 10                         | 58                       | 18                         | 144                     |
| TOTAL MOSCOW (SHEREMETYEVO)    |                             |                   | 147               | 0          | 1        | 73                         | 19               | 6           | 2                      | 0                      | 0                       | 10                         | 58                       | 18                         | 144                     |
| ST PETERSBURG                  | BRITISH AIRWAYS PLC         | S                 | 60                | 0          | 0        | 88                         | 7                | 5           | 0                      | 0                      | 0                       | 5                          | 64                       | 14                         | 58                      |
|                                | GTK RUSSIA                  | S                 | 10                | 0          | 0        | 60                         | 30               | 10          | 0                      | 0                      | 0                       | 12                         | 75                       | 9                          | 8                       |
| TOTAL ST PETERSBURG            |                             |                   | 70                | 0          | 0        | 84                         | 10               | 6           | 0                      | 0                      | 0                       | 6                          | 65                       | 13                         | 66                      |
| TOTAL RUSSIA                   |                             |                   | 616               | 0          | 1        | 81                         | 10               | 6           | 2                      | 0                      | 0                       | 9                          | 59                       | 19                         | 491                     |
| SAUDI ARABIA                   |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DAMMAM                         | BMI BRITISH MIDLAND         | S                 | 25                | 0          | 2        | 76                         | 4                | 16          | 4                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|                                | SAUDI ARABIAN AIRLINES      | S                 | 8                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 6                          | 89                       | 6                          | 9                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                        |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                        |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL DAMMAM</b>            |                        |                   | <b>33</b>         | <b>0</b> | <b>2</b>  | <b>76</b>                  | <b>9</b>         | <b>12</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>89</b>                | <b>6</b>                   | 9                       |
| <b>JEDDAH</b>                  | BMI BRITISH MIDLAND    | S                 | 25                | 0        | 0         | 84                         | 12               | 4           | 0                      | 0                      | 7                       | 81                         | 10                       | 26                         |                         |
|                                | BMI BRITISH MIDLAND    | C                 | 9                 | 0        | 0         | 44                         | 22               | 11          | 11                     | 11                     | 0                       | 45                         | 0                        | 0                          |                         |
|                                | SAUDI ARABIAN AIRLINES | S                 | 54                | 0        | 0         | 81                         | 9                | 7           | 2                      | 0                      | 0                       | 10                         | 80                       | 9                          | 60                      |
| <b>TOTAL JEDDAH</b>            |                        |                   | <b>88</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>11</b>        | <b>7</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>80</b>                | <b>9</b>                   | 86                      |
| <b>RIYADH</b>                  | SAUDI ARABIAN AIRLINES | S                 | 28                | 0        | 0         | 71                         | 25               | 4           | 0                      | 0                      | 0                       | 10                         | 78                       | 9                          | 27                      |
| <b>TOTAL RIYADH</b>            |                        |                   | <b>28</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>25</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>77</b>                | <b>10</b>                  | 52                      |
| <b>TOTAL SAUDI ARABIA</b>      |                        |                   | <b>149</b>        | <b>0</b> | <b>2</b>  | <b>77</b>                  | <b>13</b>        | <b>7</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>                | <b>9</b>                   | 147                     |
| <b>SEYCHELLES</b>              |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>SEYCHELLES</b>              | AIR SEYCHELLES         | S                 | 18                | 0        | 0         | 33                         | 33               | 22          | 11                     | 0                      | 0                       | 27                         | 39                       | 34                         | 18                      |
| <b>TOTAL SEYCHELLES</b>        |                        |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>22</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>39</b>                | <b>34</b>                  | 18                      |
| <b>TOTAL SEYCHELLES</b>        |                        |                   | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>22</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>39</b>                | <b>34</b>                  | 18                      |
| <b>SIERRA LEONE</b>            |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>FREETOWN</b>                | BMI BRITISH MIDLAND    | S                 | 34                | 0        | 0         | 32                         | 21               | 24          | 12                     | 9                      | 3                       | 61                         | 38                       | 28                         | 24                      |
| <b>TOTAL FREETOWN</b>          |                        |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>32</b>                  | <b>21</b>        | <b>24</b>   | <b>12</b>              | <b>9</b>               | <b>3</b>                | <b>61</b>                  | <b>38</b>                | <b>28</b>                  | 24                      |
| <b>TOTAL SIERRA LEONE</b>      |                        |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>32</b>                  | <b>21</b>        | <b>24</b>   | <b>12</b>              | <b>9</b>               | <b>3</b>                | <b>61</b>                  | <b>38</b>                | <b>28</b>                  | 24                      |
| <b>SINGAPORE</b>               |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>SINGAPORE</b>               | BRITISH AIRWAYS PLC    | S                 | 60                | 1        | 0         | 80                         | 7                | 10          | 3                      | 0                      | 0                       | 13                         | 60                       | 22                         | 60                      |
|                                | SINGAPORE AIRLINES     | S                 | 173               | 3        | 3         | 76                         | 16               | 6           | 2                      | 1                      | 0                       | 12                         | 69                       | 16                         | 178                     |
| <b>TOTAL SINGAPORE</b>         |                        |                   | <b>233</b>        | <b>4</b> | <b>3</b>  | <b>77</b>                  | <b>13</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>67</b>                | <b>17</b>                  | 238                     |
| <b>TOTAL SINGAPORE</b>         |                        |                   | <b>233</b>        | <b>4</b> | <b>3</b>  | <b>77</b>                  | <b>13</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>67</b>                | <b>17</b>                  | 238                     |
| <b>SPAIN</b>                   |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BARCELONA</b>               | BRITISH AIRWAYS PLC    | S                 | 300               | 0        | 0         | 79                         | 14               | 4           | 2                      | 0                      | 0                       | 10                         | 43                       | 26                         | 300                     |
|                                | IBERIA                 | S                 | 234               | 0        | 4         | 64                         | 18               | 9           | 8                      | 0                      | 0                       | 19                         | 53                       | 22                         | 239                     |
| <b>TOTAL BARCELONA</b>         |                        |                   | <b>534</b>        | <b>0</b> | <b>4</b>  | <b>72</b>                  | <b>16</b>        | <b>7</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>47</b>                | <b>24</b>                  | 539                     |
| <b>BILBAO</b>                  | CLICKAIR               | S                 | 60                | 0        | 0         | 75                         | 13               | 8           | 3                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL BILBAO</b>            |                        |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>13</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>87</b>                | <b>6</b>                   | 60                      |
| <b>LA CORUNA</b>               | CLICKAIR               | S                 | 60                | 0        | 0         | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 5                          | 75                       | 8                          | 52                      |
| <b>TOTAL LA CORUNA</b>         |                        |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>12</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>75</b>                | <b>8</b>                   | 52                      |
| <b>MADRID</b>                  | BRITISH AIRWAYS PLC    | S                 | 292               | 0        | 0         | 84                         | 8                | 5           | 3                      | 0                      | 0                       | 9                          | 61                       | 20                         | 300                     |
|                                | IBERIA                 | S                 | 478               | 0        | 1         | 74                         | 15               | 8           | 3                      | 0                      | 0                       | 12                         | 68                       | 15                         | 477                     |
| <b>TOTAL MADRID</b>            |                        |                   | <b>770</b>        | <b>0</b> | <b>1</b>  | <b>77</b>                  | <b>12</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>66</b>                | <b>17</b>                  | 778                     |
| <b>MALAGA</b>                  | BRITISH AIRWAYS PLC    | S                 | 60                | 0        | 0         | 83                         | 10               | 7           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL MALAGA</b>            |                        |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>10</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>54</b>                | <b>20</b>                  | 120                     |
| <b>PALMA DE MALLORCA</b>       | BMI BRITISH MIDLAND    | S                 | 44                | 0        | 0         | 89                         | 7                | 2           | 2                      | 0                      | 0                       | 6                          | 80                       | 8                          | 40                      |
| <b>TOTAL PALMA DE MALLORCA</b> |                        |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>7</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>80</b>                | <b>8</b>                   | 40                      |
| <b>TOTAL SPAIN</b>             |                        |                   | <b>1529</b>       | <b>0</b> | <b>5</b>  | <b>77</b>                  | <b>13</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>60</b>                | <b>19</b>                  | 1641                    |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE             | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------------------|---------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                     |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                     |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>SRI LANKA</b>                 |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COLOMBO                          | SRILANKAN AIRLINES  | S                 | 55                | 1        | 1         | 60                         | 9                | 22          | 9                      | 0                      | 0                       | 20                         | 65                       | 15                         | 86                      |
| <b>TOTAL COLOMBO</b>             |                     |                   | <b>55</b>         | <b>1</b> | <b>1</b>  | <b>60</b>                  | <b>9</b>         | <b>22</b>   | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>65</b>                | <b>15</b>                  | <b>86</b>               |
| <b>TOTAL SRI LANKA</b>           |                     |                   | <b>55</b>         | <b>1</b> | <b>1</b>  | <b>60</b>                  | <b>9</b>         | <b>22</b>   | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>65</b>                | <b>15</b>                  | <b>86</b>               |
| <b>SUDAN</b>                     |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KHARTOUM                         | BMI BRITISH MIDLAND | S                 | 43                | 0        | 0         | 56                         | 21               | 12          | 12                     | 0                      | 0                       | 20                         | 50                       | 40                         | 42                      |
| <b>TOTAL KHARTOUM</b>            |                     |                   | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>21</b>        | <b>12</b>   | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>50</b>                | <b>40</b>                  | <b>42</b>               |
| <b>TOTAL SUDAN</b>               |                     |                   | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>21</b>        | <b>12</b>   | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>50</b>                | <b>40</b>                  | <b>42</b>               |
| <b>SWEDEN</b>                    |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG                         | SAS                 | S                 | 110               | 0        | 0         | 85                         | 9                | 5           | 0                      | 0                      | 0                       | 6                          | 75                       | 17                         | 111                     |
| <b>TOTAL GOTEBORG</b>            |                     |                   | <b>110</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>75</b>                | <b>17</b>                  | <b>111</b>              |
| STOCKHOLM (ARLANDA)              | BRITISH AIRWAYS PLC | S                 | 328               | 0        | 2         | 80                         | 8                | 7           | 4                      | 1                      | 0                       | 15                         | 61                       | 18                         | 342                     |
|                                  | SAS                 | S                 | 316               | 0        | 0         | 71                         | 11               | 9           | 6                      | 2                      | 0                       | 19                         | 68                       | 14                         | 342                     |
| <b>TOTAL STOCKHOLM (ARLANDA)</b> |                     |                   | <b>644</b>        | <b>0</b> | <b>2</b>  | <b>75</b>                  | <b>9</b>         | <b>8</b>    | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>17</b>                  | <b>64</b>                | <b>16</b>                  | <b>684</b>              |
| <b>TOTAL SWEDEN</b>              |                     |                   | <b>754</b>        | <b>0</b> | <b>2</b>  | <b>77</b>                  | <b>9</b>         | <b>8</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>66</b>                | <b>16</b>                  | <b>795</b>              |
| <b>SWITZERLAND</b>               |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE                   | BRITISH AIRWAYS PLC | S                 | 172               | 0        | 0         | 85                         | 7                | 8           | 0                      | 0                      | 0                       | 6                          | 72                       | 15                         | 180                     |
| <b>TOTAL BASLE MULHOUSE</b>      |                     |                   | <b>172</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>7</b>         | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>72</b>                | <b>15</b>                  | <b>180</b>              |
| GENEVA                           | BRITISH AIRWAYS PLC | S                 | 410               | 0        | 0         | 83                         | 10               | 4           | 2                      | 0                      | 0                       | 8                          | 72                       | 13                         | 488                     |
| <b>TOTAL GENEVA</b>              |                     |                   | <b>410</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>10</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>72</b>                | <b>13</b>                  | <b>488</b>              |
| ZURICH                           | BRITISH AIRWAYS PLC | S                 | 290               | 0        | 0         | 83                         | 11               | 4           | 2                      | 0                      | 0                       | 8                          | 77                       | 12                         | 350                     |
|                                  | SWISS AIRLINES      | S                 | 360               | 0        | 0         | 78                         | 16               | 5           | 1                      | 0                      | 0                       | 8                          | 78                       | 9                          | 359                     |
| <b>TOTAL ZURICH</b>              |                     |                   | <b>650</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>14</b>        | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>77</b>                | <b>10</b>                  | <b>709</b>              |
| <b>TOTAL SWITZERLAND</b>         |                     |                   | <b>1232</b>       | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>75</b>                | <b>12</b>                  | <b>1377</b>             |
| <b>SYRIA</b>                     |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALEPPO                           | BMI BRITISH MIDLAND | S                 | 17                | 0        | 0         | 65                         | 12               | 12          | 12                     | 0                      | 0                       | 29                         | 62                       | 30                         | 21                      |
| <b>TOTAL ALEPPO</b>              |                     |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>12</b>        | <b>12</b>   | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>62</b>                | <b>30</b>                  | <b>21</b>               |
| DAMASCUS                         | SYRIANAIR           | S                 | 20                | 0        | 0         | 85                         | 0                | 5           | 10                     | 0                      | 0                       | 11                         | 55                       | 19                         | 22                      |
| <b>TOTAL DAMASCUS</b>            |                     |                   | <b>20</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>0</b>         | <b>5</b>    | <b>10</b>              | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>58</b>                | <b>26</b>                  | <b>57</b>               |
| <b>TOTAL SYRIA</b>               |                     |                   | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>5</b>         | <b>8</b>    | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>19</b>                  | <b>59</b>                | <b>27</b>                  | <b>78</b>               |
| <b>TAIWAN</b>                    |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TAIPEI                           | EVA AIR             | S                 | 43                | 1        | 3         | 81                         | 12               | 7           | 0                      | 0                      | 0                       | 8                          | 67                       | 15                         | 52                      |
| <b>TOTAL TAIPEI</b>              |                     |                   | <b>43</b>         | <b>1</b> | <b>3</b>  | <b>81</b>                  | <b>12</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>67</b>                | <b>15</b>                  | <b>52</b>               |
| <b>TOTAL TAIWAN</b>              |                     |                   | <b>43</b>         | <b>1</b> | <b>3</b>  | <b>81</b>                  | <b>12</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>67</b>                | <b>15</b>                  | <b>52</b>               |
| <b>TANZANIA</b>                  |                     |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DAR-ES-SALAAM                    | BRITISH AIRWAYS PLC | S                 | 26                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 3                          | 77                       | 12                         | 26                      |
| <b>TOTAL DAR-ES-SALAAM</b>       |                     |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>77</b>                | <b>12</b>                  | <b>26</b>               |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

|                                    |                                | Reporting Airport: HEATHROW (Full Analysis) |            |          |           |                            |                     |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|------------------------------------|--------------------------------|---|------------|----------|-----------|----------------------------|---------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                                | NUMBER OF FLIGHTS                           |            |          |           | PERCENTAGE OF FLIGHTS LATE |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ORIGIN / DESTINATION               | AIRLINE                        | CHARTER/<br>SCHED                           | MATCHED    |          | UNMATCHED |                            | Early to<br>15 mins | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                                |   | Actual (7) | Plan (8) |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL TANZANIA                     |                                |   | 26         | 0        | 0         | 92                         | 8                   | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 77                       | 12                         | 26                      |
| THAILAND                           |                                |   |            |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BANGKOK SUVARNABHUMI AIRPORT       | THAI AIRWAYS INTERNATIONAL     | S   | 100        | 0        | 4         | 85                         | 7                   | 3                | 4           | 1                      | 0                      | 11                      | 65                         | 20                       | 120                        |                         |
| TOTAL BANGKOK SUVARNABHUMI AIRPORT |                                |   | 100        | 0        | 4         | 85                         | 7                   | 3                | 4           | 1                      | 0                      | 11                      | 65                         | 20                       | 120                        |                         |
| TOTAL THAILAND                     |                                |   | 100        | 0        | 4         | 85                         | 7                   | 3                | 4           | 1                      | 0                      | 11                      | 65                         | 20                       | 120                        |                         |
| TUNISIA                            |                                |   |            |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TUNIS                              | TUNISAIR                       | S   | 36         | 0        | 0         | 28                         | 39                  | 25               | 8           | 0                      | 0                      | 29                      | 53                         | 19                       | 34                         |                         |
| TOTAL TUNIS                        |                                |   | 36         | 0        | 0         | 28                         | 39                  | 25               | 8           | 0                      | 0                      | 29                      | 53                         | 19                       | 34                         |                         |
| TOTAL TUNISIA                      |                                |   | 36         | 0        | 0         | 28                         | 39                  | 25               | 8           | 0                      | 0                      | 29                      | 53                         | 19                       | 34                         |                         |
| TURKEY                             |                                |   |            |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DALAMAN                            | BMI BRITISH MIDLAND            | C   | 2          | 0        | 0         | 100                        | 0                   | 0                | 0           | 0                      | 0                      | 6                       | 50                         | 17                       | 2                          |                         |
| TOTAL DALAMAN                      |                                |   | 2          | 0        | 0         | 100                        | 0                   | 0                | 0           | 0                      | 0                      | 6                       | 50                         | 17                       | 2                          |                         |
| ISTANBUL                           | BRITISH AIRWAYS PLC            | S   | 120        | 0        | 0         | 79                         | 11                  | 9                | 1           | 0                      | 0                      | 11                      | 56                         | 20                       | 120                        |                         |
|                                    | THY TURK HAVA YOLLARI TURKIS   | S   | 180        | 0        | 0         | 72                         | 13                  | 12               | 3           | 0                      | 0                      | 12                      | 46                         | 24                       | 177                        |                         |
| TOTAL ISTANBUL                     |                                |   | 300        | 0        | 0         | 75                         | 12                  | 11               | 2           | 0                      | 0                      | 12                      | 50                         | 22                       | 297                        |                         |
| IZMIR (ADNAM MENDERES)             | KIBRIS TURKISH AIRLINES - KTHY | S   | 18         | 0        | 0         | 83                         | 11                  | 6                | 0           | 0                      | 0                      | 9                       | 69                         | 16                       | 16                         |                         |
| TOTAL IZMIR (ADNAM MENDERES)       |                                |   | 18         | 0        | 0         | 83                         | 11                  | 6                | 0           | 0                      | 0                      | 9                       | 69                         | 16                       | 16                         |                         |
| TOTAL TURKEY                       |                                |   | 320        | 0        | 0         | 75                         | 12                  | 11               | 2           | 0                      | 0                      | 12                      | 51                         | 22                       | 328                        |                         |
| TURKMENISTAN                       |                                |   |            |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ASHKHABAD                          | TURKMENISTAN AIRLINES          | S   | 18         | 0        | 0         | 72                         | 28                  | 0                | 0           | 0                      | 0                      | 8                       | 50                         | 58                       | 16                         |                         |
| TOTAL ASHKHABAD                    |                                |   | 18         | 0        | 0         | 72                         | 28                  | 0                | 0           | 0                      | 0                      | 8                       | 50                         | 58                       | 16                         |                         |
| TOTAL TURKMENISTAN                 |                                |   | 18         | 0        | 0         | 72                         | 28                  | 0                | 0           | 0                      | 0                      | 8                       | 50                         | 58                       | 16                         |                         |
| TURKS AND CAICOS ISLANDS           |                                |   |            |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PROVIDENCIALES                     | BRITISH AIRWAYS PLC            | S   | 9          | 0        | 0         | 67                         | 22                  | 11               | 0           | 0                      | 0                      | 14                      | 25                         | 61                       | 8                          |                         |
| TOTAL PROVIDENCIALES               |                                |   | 9          | 0        | 0         | 67                         | 22                  | 11               | 0           | 0                      | 0                      | 14                      | 25                         | 61                       | 8                          |                         |
| TOTAL TURKS AND CAICOS ISLANDS     |                                |   | 9          | 0        | 0         | 67                         | 22                  | 11               | 0           | 0                      | 0                      | 14                      | 25                         | 61                       | 8                          |                         |
| UGANDA                             |                                |   |            |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ENTEBBE                            | BRITISH AIRWAYS PLC            | S   | 26         | 0        | 0         | 73                         | 4                   | 12               | 12          | 0                      | 0                      | 17                      | 44                         | 20                       | 25                         |                         |
| TOTAL ENTEBBE                      |                                |   | 26         | 0        | 0         | 73                         | 4                   | 12               | 12          | 0                      | 0                      | 17                      | 44                         | 20                       | 25                         |                         |
| TOTAL UGANDA                       |                                |   | 26         | 0        | 0         | 73                         | 4                   | 12               | 12          | 0                      | 0                      | 17                      | 44                         | 20                       | 25                         |                         |
| UKRAINE                            |                                |   |            |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KIEV (BORISPOL)                    | BRITISH AIRWAYS PLC            | S   | 60         | 0        | 0         | 83                         | 8                   | 3                | 5           | 0                      | 0                      | 10                      | 48                         | 32                       | 60                         |                         |
| TOTAL KIEV (BORISPOL)              |                                |   | 60         | 0        | 0         | 83                         | 8                   | 3                | 5           | 0                      | 0                      | 10                      | 48                         | 32                       | 60                         |                         |
| TOTAL UKRAINE                      |                                |   | 60         | 0        | 0         | 83                         | 8                   | 3                | 5           | 0                      | 0                      | 10                      | 48                         | 32                       | 60                         |                         |
| UNITED ARAB EMIRATES               |                                |   |            |          |           |                            |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABU DHABI INTERNATIONAL            | ETIHAD AIRWAYS                 | S   | 180        | 0        | 0         | 85                         | 12                  | 2                | 1           | 0                      | 0                      | 6                       | 48                         | 44                       | 163                        |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL ABU DHABI INTERNATIONAL</b>    |                             |                   | <b>180</b>        | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>12</b>        | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>48</b>                | <b>44</b>                  | 163                     |
| DUBAI                                   | BRITISH AIRWAYS PLC         | S                 | 180               | 0          | 0        | 72                         | 19               | 6           | 2                      | 1                      | 0                       | 11                         | 54                       | 22                         | 119                     |
|   | EMIRATES                    | S                 | 300               | 0          | 0        | 61                         | 25               | 12          | 2                      | 0                      | 0                       | 15                         | 52                       | 28                         | 298                     |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0          | 0        | 75                         | 5                | 8           | 10                     | 2                      | 0                       | 21                         | 43                       | 29                         | 60                      |
| <b>TOTAL DUBAI</b>                      |                             |                   | <b>540</b>        | <b>0</b>   | <b>0</b> | <b>66</b>                  | <b>21</b>        | <b>9</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>51</b>                | <b>26</b>                  | 477                     |
| <b>TOTAL UNITED ARAB EMIRATES</b>       |                             |                   | <b>720</b>        | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>19</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>50</b>                | <b>31</b>                  | 640                     |
| <b>UNITED KINGDOM</b>                   |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                                | BMI BRITISH MIDLAND         | S                 | 320               | 0          | 0        | 86                         | 7                | 6           | 1                      | 0                      | 0                       | 8                          | 74                       | 13                         | 316                     |
|   | BRITISH AIRWAYS PLC         | S                 | 340               | 0          | 1        | 80                         | 10               | 8           | 3                      | 0                      | 0                       | 9                          | 64                       | 16                         | 371                     |
| <b>TOTAL ABERDEEN</b>                   |                             |                   | <b>660</b>        | <b>0</b>   | <b>1</b> | <b>83</b>                  | <b>8</b>         | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>68</b>                | <b>15</b>                  | 687                     |
| BELFAST CITY (GEORGE BEST)              | BMI BRITISH MIDLAND         | S                 | 458               | 0          | 0        | 84                         | 10               | 5           | 1                      | 0                      | 0                       | 7                          | 75                       | 11                         | 463                     |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                             |                   | <b>458</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>10</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>75</b>                | <b>11</b>                  | 463                     |
| BELFAST INTERNATIONAL                   | AER LINGUS                  | S                 | 180               | 0          | 0        | 93                         | 3                | 3           | 2                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                             |                   | <b>180</b>        | <b>0</b>   | <b>0</b> | <b>93</b>                  | <b>3</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| DURHAM TEES VALLEY                      | BMI BRITISH MIDLAND         | S                 | 170               | 0          | 0        | 87                         | 5                | 5           | 3                      | 0                      | 0                       | 7                          | 82                       | 11                         | 172                     |
| <b>TOTAL DURHAM TEES VALLEY</b>         |                             |                   | <b>170</b>        | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>5</b>         | <b>5</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>82</b>                | <b>11</b>                  | 172                     |
| EDINBURGH                               | BMI BRITISH MIDLAND         | S                 | 475               | 0          | 0        | 87                         | 5                | 6           | 2                      | 0                      | 0                       | 6                          | 80                       | 9                          | 467                     |
|   | BRITISH AIRWAYS PLC         | S                 | 563               | 0          | 1        | 87                         | 5                | 7           | 1                      | 0                      | 0                       | 7                          | 62                       | 18                         | 603                     |
| <b>TOTAL EDINBURGH</b>                  |                             |                   | <b>1038</b>       | <b>0</b>   | <b>1</b> | <b>87</b>                  | <b>5</b>         | <b>7</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>69</b>                | <b>15</b>                  | 1070                    |
| GLASGOW                                 | BMI BRITISH MIDLAND         | S                 | 438               | 0          | 1        | 82                         | 9                | 6           | 3                      | 0                      | 0                       | 8                          | 74                       | 11                         | 444                     |
|   | BRITISH AIRWAYS PLC         | S                 | 458               | 0          | 1        | 82                         | 11               | 6           | 1                      | 0                      | 0                       | 8                          | 58                       | 22                         | 535                     |
| <b>TOTAL GLASGOW</b>                    |                             |                   | <b>896</b>        | <b>0</b>   | <b>2</b> | <b>82</b>                  | <b>10</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>65</b>                | <b>17</b>                  | 979                     |
| JERSEY                                  | BMI BRITISH MIDLAND         | S                 | 120               | 0          | 0        | 86                         | 8                | 3           | 3                      | 0                      | 0                       | 7                          | 76                       | 12                         | 120                     |
| <b>TOTAL JERSEY</b>                     |                             |                   | <b>120</b>        | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>8</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>76</b>                | <b>12</b>                  | 120                     |
| LEEDS BRADFORD                          | BMI BRITISH MIDLAND         | S                 | 215               | 0          | 0        | 84                         | 12               | 5           | 0                      | 0                      | 0                       | 6                          | 86                       | 6                          | 271                     |
| <b>TOTAL LEEDS BRADFORD</b>             |                             |                   | <b>215</b>        | <b>0</b>   | <b>0</b> | <b>84</b>                  | <b>12</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>                | <b>6</b>                   | 271                     |
| MANCHESTER                              | BMI BRITISH MIDLAND         | S                 | 487               | 0          | 1        | 86                         | 6                | 7           | 1                      | 0                      | 0                       | 7                          | 77                       | 10                         | 402                     |
|   | BRITISH AIRWAYS PLC         | S                 | 396               | 0          | 0        | 86                         | 8                | 6           | 1                      | 0                      | 0                       | 7                          | 52                       | 24                         | 487                     |
| <b>TOTAL MANCHESTER</b>                 |                             |                   | <b>883</b>        | <b>0</b>   | <b>1</b> | <b>86</b>                  | <b>7</b>         | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>64</b>                | <b>18</b>                  | 889                     |
| NEWCASTLE                               | BRITISH AIRWAYS PLC         | S                 | 350               | 0          | 0        | 83                         | 11               | 5           | 1                      | 0                      | 0                       | 7                          | 62                       | 18                         | 347                     |
| <b>TOTAL NEWCASTLE</b>                  |                             |                   | <b>350</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>11</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>62</b>                | <b>18</b>                  | 347                     |
| <b>TOTAL UNITED KINGDOM</b>             |                             |                   | <b>4970</b>       | <b>1</b>   | <b>5</b> | <b>85</b>                  | <b>8</b>         | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>69</b>                | <b>15</b>                  | 5048                    |
| <b>USA</b>                              |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATLANTA                                 | DELTA AIRLINES              | S                 | 60                | 0          | 0        | 90                         | 7                | 3           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL ATLANTA</b>                    |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>7</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| BALTIMORE                               | BRITISH AIRWAYS PLC         | S                 | 58                | 0          | 0        | 83                         | 12               | 3           | 2                      | 0                      | 0                       | 9                          | 72                       | 12                         | 57                      |
| <b>TOTAL BALTIMORE</b>                  |                             |                   | <b>58</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>12</b>        | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>72</b>                | <b>12</b>                  | 57                      |
| BOSTON                                  | AMERICAN AIRLINES           | S                 | 104               | 0          | 1        | 85                         | 12               | 3           | 1                      | 0                      | 0                       | 7                          | 86                       | 8                          | 112                     |
|   | BRITISH AIRWAYS PLC         | S                 | 167               | 0          | 0        | 81                         | 9                | 7           | 2                      | 1                      | 0                       | 11                         | 66                       | 17                         | 176                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BOSTON                                 | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 58                | 0        | 0         | 78                         | 10               | 0           | 7                      | 5                      | 0                       | 22                         | 60                       | 36                         | 58                      |
| <b>TOTAL BOSTON</b>                    |                             |                   | <b>329</b>        | <b>0</b> | <b>1</b>  | <b>82</b>                  | <b>10</b>        | <b>4</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>12</b>                  | <b>72</b>                | <b>17</b>                  | <b>346</b>              |
| CHICAGO (O'HARE)                       | AMERICAN AIRLINES           | S                 | 174               | 0        | 0         | 71                         | 18               | 8           | 2                      | 1                      | 0                       | 14                         | 70                       | 21                         | 257                     |
|  | BRITISH AIRWAYS PLC         | S                 | 164               | 0        | 0         | 68                         | 21               | 9           | 3                      | 0                      | 0                       | 14                         | 54                       | 21                         | 170                     |
|  | UNITED AIRLINES             | S                 | 174               | 0        | 0         | 62                         | 17               | 12          | 7                      | 2                      | 0                       | 23                         | 79                       | 10                         | 173                     |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 50                | 0        | 0         | 80                         | 16               | 2           | 2                      | 0                      | 0                       | 8                          | 81                       | 9                          | 54                      |
| <b>TOTAL CHICAGO (O'HARE)</b>          |                             |                   | <b>562</b>        | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>18</b>        | <b>9</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>69</b>                | <b>17</b>                  | <b>679</b>              |
| DALLAS/FORT WORTH                      | AMERICAN AIRLINES           | S                 | 119               | 0        | 0         | 61                         | 18               | 13          | 5                      | 2                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|  | BRITISH AIRWAYS PLC         | S                 | 58                | 0        | 0         | 60                         | 31               | 3           | 5                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| <b>TOTAL DALLAS/FORT WORTH</b>         |                             |                   | <b>177</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>23</b>        | <b>10</b>   | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| DENVER INTERNATIONAL                   | BRITISH AIRWAYS PLC         | S                 | 49                | 0        | 0         | 76                         | 18               | 6           | 0                      | 0                      | 0                       | 11                         | 69                       | 12                         | 58                      |
| <b>TOTAL DENVER INTERNATIONAL</b>      |                             |                   | <b>49</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>18</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>69</b>                | <b>12</b>                  | <b>58</b>               |
| DETROIT                                | NORTHWEST AIRLINES          | S                 | 60                | 0        | 0         | 93                         | 5                | 0           | 2                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL DETROIT</b>                   |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>         | <b>0</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| HOUSTON                                | BRITISH AIRWAYS PLC         | S                 | 106               | 0        | 0         | 60                         | 22               | 9           | 8                      | 1                      | 0                       | 21                         | 72                       | 36                         | 58                      |
|  | CONTINENTAL AIRLINES        | S                 | 120               | 0        | 0         | 67                         | 23               | 7           | 3                      | 1                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL HOUSTON</b>                   |                             |                   | <b>226</b>        | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>22</b>        | <b>8</b>    | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>19</b>                  | <b>72</b>                | <b>36</b>                  | <b>58</b>               |
| LOS ANGELES INTERNATIONAL              | AIR FRANCE                  | S                 | 8                 | 0        | 0         | 38                         | 13               | 25          | 25                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
|  | AMERICAN AIRLINES           | S                 | 60                | 0        | 0         | 77                         | 15               | 8           | 0                      | 0                      | 0                       | 9                          | 81                       | 26                         | 58                      |
|  | BRITISH AIRWAYS PLC         | S                 | 118               | 0        | 0         | 38                         | 24               | 25          | 13                     | 0                      | 0                       | 31                         | 47                       | 25                         | 161                     |
|  | UNITED AIRLINES             | S                 | 56                | 0        | 0         | 79                         | 9                | 4           | 9                      | 0                      | 0                       | 14                         | 78                       | 8                          | 59                      |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 118               | 0        | 0         | 64                         | 23               | 7           | 6                      | 0                      | 0                       | 17                         | 72                       | 13                         | 120                     |
| <b>TOTAL LOS ANGELES INTERNATIONAL</b> |                             |                   | <b>360</b>        | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>19</b>        | <b>13</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>64</b>                | <b>19</b>                  | <b>398</b>              |
| MIAMI INTERNATIONAL                    | AMERICAN AIRLINES           | S                 | 86                | 0        | 1         | 70                         | 16               | 7           | 5                      | 2                      | 0                       | 20                         | 58                       | 29                         | 76                      |
|  | BRITISH AIRWAYS PLC         | S                 | 120               | 0        | 0         | 62                         | 19               | 12          | 8                      | 0                      | 0                       | 19                         | 47                       | 23                         | 120                     |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 59                | 1        | 1         | 61                         | 22               | 12          | 5                      | 0                      | 0                       | 15                         | 43                       | 23                         | 60                      |
| <b>TOTAL MIAMI INTERNATIONAL</b>       |                             |                   | <b>265</b>        | <b>1</b> | <b>2</b>  | <b>64</b>                  | <b>19</b>        | <b>10</b>   | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>49</b>                | <b>25</b>                  | <b>256</b>              |
| MINNEAPOLIS-ST PAUL                    | NORTHWEST AIRLINES          | S                 | 58                | 0        | 0         | 84                         | 9                | 3           | 3                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL MINNEAPOLIS-ST PAUL</b>       |                             |                   | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>9</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| NEW YORK (JF KENNEDY)                  | AMERICAN AIRLINES           | S                 | 286               | 0        | 0         | 71                         | 16               | 9           | 2                      | 1                      | 0                       | 15                         | 63                       | 17                         | 339                     |
|  | BRITISH AIRWAYS PLC         | S                 | 394               | 0        | 1         | 73                         | 14               | 10          | 3                      | 0                      | 0                       | 14                         | 57                       | 20                         | 463                     |
|  | DELTA AIRLINES              | S                 | 120               | 0        | 0         | 93                         | 3                | 3           | 1                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|  | KUWAIT AIRWAYS              | S                 | 26                | 0        | 0         | 65                         | 4                | 19          | 4                      | 8                      | 0                       | 30                         | 69                       | 18                         | 26                      |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 179               | 0        | 1         | 67                         | 15               | 13          | 4                      | 1                      | 1                       | 19                         | 64                       | 19                         | 240                     |
| <b>TOTAL NEW YORK (JF KENNEDY)</b>     |                             |                   | <b>1005</b>       | <b>0</b> | <b>2</b>  | <b>73</b>                  | <b>13</b>        | <b>10</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>58</b>                | <b>23</b>                  | <b>1126</b>             |
| NEW YORK (NEWARK)                      | AIR INDIA                   | S                 | 56                | 0        | 4         | 20                         | 9                | 29          | 41                     | 2                      | 0                       | 62                         | 0                        | 0                          | 0                       |
|  | BRITISH AIRWAYS PLC         | S                 | 170               | 0        | 0         | 73                         | 15               | 9           | 3                      | 0                      | 0                       | 13                         | 72                       | 14                         | 169                     |
|  | CONTINENTAL AIRLINES        | S                 | 180               | 0        | 0         | 66                         | 14               | 9           | 10                     | 2                      | 0                       | 24                         | 0                        | 0                          | 0                       |
|  | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 118               | 0        | 0         | 69                         | 13               | 12          | 7                      | 0                      | 0                       | 16                         | 57                       | 19                         | 120                     |
| <b>TOTAL NEW YORK (NEWARK)</b>         |                             |                   | <b>524</b>        | <b>0</b> | <b>4</b>  | <b>64</b>                  | <b>14</b>        | <b>12</b>   | <b>10</b>              | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>66</b>                | <b>16</b>                  | <b>289</b>              |
| PHILADELPHIA INTERNATIONAL             | BRITISH AIRWAYS PLC         | S                 | 114               | 0        | 0         | 72                         | 18               | 9           | 2                      | 0                      | 0                       | 12                         | 57                       | 17                         | 116                     |
|  | US AIRWAYS                  | S                 | 56                | 0        | 2         | 75                         | 21               | 0           | 4                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |              |
|---|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--------------|
|   |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |              |
|   |                             |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8)     |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                             |                   | <b>170</b>        | <b>0</b>   | <b>2</b>            | <b>73</b>                  | <b>19</b>   | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>57</b>                  | <b>17</b>               | <b>116</b>   |
| PHOENIX                                 | BRITISH AIRWAYS PLC         | S                 | 44                | 0          | 0                   | 64                         | 23          | 11                     | 2                      | 0                       | 0                          | 14                       | 51                         | 21                      | 49           |
| <b>TOTAL PHOENIX</b>                    |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b>            | <b>64</b>                  | <b>23</b>   | <b>11</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>                | <b>51</b>                  | <b>21</b>               | <b>49</b>    |
| RALEIGH                                 | AMERICAN AIRLINES           | S                 | 57                | 0          | 1                   | 60                         | 16          | 14                     | 5                      | 4                       | 2                          | 32                       | 0                          | 0                       | 0            |
| <b>TOTAL RALEIGH</b>                    |                             |                   | <b>57</b>         | <b>0</b>   | <b>1</b>            | <b>60</b>                  | <b>16</b>   | <b>14</b>              | <b>5</b>               | <b>4</b>                | <b>2</b>                   | <b>32</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>     |
| <b>SAN FRANCISCO</b>                    |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |              |
|   | BRITISH AIRWAYS PLC         | S                 | 111               | 0          | 0                   | 61                         | 21          | 12                     | 5                      | 0                       | 1                          | 23                       | 72                         | 25                      | 116          |
|   | UNITED AIRLINES             | S                 | 116               | 0          | 0                   | 78                         | 13          | 6                      | 3                      | 0                       | 0                          | 10                       | 80                         | 10                      | 118          |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0          | 0                   | 80                         | 8           | 3                      | 5                      | 3                       | 0                          | 19                       | 70                         | 14                      | 60           |
| <b>TOTAL SAN FRANCISCO</b>              |                             |                   | <b>287</b>        | <b>0</b>   | <b>0</b>            | <b>72</b>                  | <b>15</b>   | <b>8</b>               | <b>5</b>               | <b>1</b>                | <b>0</b>                   | <b>17</b>                | <b>74</b>                  | <b>17</b>               | <b>294</b>   |
| <b>SEATTLE (TACOMA)</b>                 |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |              |
|   | BRITISH AIRWAYS PLC         | S                 | 66                | 0          | 0                   | 77                         | 8           | 11                     | 5                      | 0                       | 0                          | 13                       | 66                         | 14                      | 82           |
|   | NORTHWEST AIRLINES          | S                 | 40                | 0          | 2                   | 90                         | 3           | 3                      | 5                      | 0                       | 0                          | 6                        | 0                          | 0                       | 0            |
| <b>TOTAL SEATTLE (TACOMA)</b>           |                             |                   | <b>106</b>        | <b>0</b>   | <b>2</b>            | <b>82</b>                  | <b>6</b>    | <b>8</b>               | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>                | <b>66</b>                  | <b>14</b>               | <b>82</b>    |
| <b>WASHINGTON (DULLES)</b>              |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |              |
|   | BRITISH AIRWAYS PLC         | S                 | 116               | 0          | 0                   | 51                         | 20          | 26                     | 3                      | 0                       | 0                          | 21                       | 47                         | 19                      | 116          |
|   | UNITED AIRLINES             | S                 | 174               | 1          | 4                   | 79                         | 13          | 4                      | 5                      | 0                       | 0                          | 12                       | 76                         | 12                      | 177          |
|   | VIRGIN ATLANTIC AIRWAYS LTD | S                 | 60                | 0          | 0                   | 78                         | 15          | 2                      | 2                      | 3                       | 0                          | 17                       | 65                         | 15                      | 60           |
| <b>TOTAL WASHINGTON (DULLES)</b>        |                             |                   | <b>350</b>        | <b>1</b>   | <b>4</b>            | <b>69</b>                  | <b>15</b>   | <b>11</b>              | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>16</b>                | <b>65</b>                  | <b>15</b>               | <b>353</b>   |
| <b>TOTAL USA</b>                        |                             |                   | <b>4747</b>       | <b>5</b>   | <b>18</b>           | <b>70</b>                  | <b>15</b>   | <b>9</b>               | <b>5</b>               | <b>1</b>                | <b>0</b>                   | <b>16</b>                | <b>64</b>                  | <b>19</b>               | <b>4161</b>  |
| <b>UZBEKISTAN</b>                       |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |              |
| TASHKENT                                | UZBEKISTAN AIRLINES         | S                 | 16                | 0          | 0                   | 56                         | 25          | 13                     | 6                      | 0                       | 0                          | 17                       | 19                         | 30                      | 16           |
| <b>TOTAL TASHKENT</b>                   |                             |                   | <b>16</b>         | <b>0</b>   | <b>0</b>            | <b>56</b>                  | <b>25</b>   | <b>13</b>              | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>19</b>                  | <b>30</b>               | <b>16</b>    |
| <b>TOTAL UZBEKISTAN</b>                 |                             |                   | <b>16</b>         | <b>0</b>   | <b>0</b>            | <b>56</b>                  | <b>25</b>   | <b>13</b>              | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>17</b>                | <b>19</b>                  | <b>30</b>               | <b>16</b>    |
| <b>ZAMBIA</b>                           |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |              |
| LUSAKA                                  | BRITISH AIRWAYS PLC         | S                 | 25                | 0          | 0                   | 80                         | 16          | 4                      | 0                      | 0                       | 0                          | 8                        | 46                         | 18                      | 26           |
| <b>TOTAL LUSAKA</b>                     |                             |                   | <b>25</b>         | <b>0</b>   | <b>0</b>            | <b>80</b>                  | <b>16</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>46</b>                  | <b>18</b>               | <b>26</b>    |
| <b>TOTAL ZAMBIA</b>                     |                             |                   | <b>25</b>         | <b>0</b>   | <b>0</b>            | <b>80</b>                  | <b>16</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>                 | <b>46</b>                  | <b>18</b>               | <b>26</b>    |
| <b>TOTAL HEATHROW</b>                   |                             |                   | <b>37448</b>      | <b>46</b>  | <b>133</b>          | <b>76</b>                  | <b>13</b>   | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>                | <b>64</b>                  | <b>18</b>               | <b>38655</b> |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--|------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                        |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                        |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BELGIUM</b>                         |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTWERP                                | VLM (BELGIUM)          | S                 | 210               | 0        | 1         | 77                         | 11               | 5           | 6                      | 0                      | 0                       | 14                         | 67                       | 14                         | 242                     |
| <b>TOTAL ANTWERP</b>                   |                        |                   | <b>210</b>        | <b>0</b> | <b>1</b>  | <b>77</b>                  | <b>11</b>        | <b>5</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>67</b>                | <b>14</b>                  | <b>242</b>              |
| BRUSSELS                               | VLM (BELGIUM)          | S                 | 79                | 0        | 1         | 78                         | 15               | 4           | 0                      | 3                      | 0                       | 12                         | 82                       | 9                          | 182                     |
| <b>TOTAL BRUSSELS</b>                  |                        |                   | <b>79</b>         | <b>0</b> | <b>1</b>  | <b>78</b>                  | <b>15</b>        | <b>4</b>    | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>12</b>                  | <b>82</b>                | <b>9</b>                   | <b>182</b>              |
| <b>TOTAL BELGIUM</b>                   |                        |                   | <b>289</b>        | <b>0</b> | <b>2</b>  | <b>78</b>                  | <b>12</b>        | <b>5</b>    | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>13</b>                  | <b>74</b>                | <b>12</b>                  | <b>424</b>              |
| <b>DENMARK</b>                         |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                             | SAS                    | S                 | 88                | 0        | 0         | 57                         | 31               | 13          | 0                      | 0                      | 0                       | 14                         | 60                       | 18                         | 94                      |
| <b>TOTAL COPENHAGEN</b>                |                        |                   | <b>88</b>         | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>31</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>60</b>                | <b>18</b>                  | <b>94</b>               |
| <b>TOTAL DENMARK</b>                   |                        |                   | <b>88</b>         | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>31</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>60</b>                | <b>18</b>                  | <b>94</b>               |
| <b>FRANCE</b>                          |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NICE                                   | BA CITYFLYER LTD       | S                 | 76                | 1        | 0         | 68                         | 17               | 12          | 3                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|  | CITY JET               | S                 | 50                | 0        | 0         | 74                         | 14               | 8           | 4                      | 0                      | 0                       | 12                         | 86                       | 6                          | 50                      |
| <b>TOTAL NICE</b>                      |                        |                   | <b>126</b>        | <b>1</b> | <b>0</b>  | <b>71</b>                  | <b>16</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>86</b>                | <b>6</b>                   | <b>50</b>               |
| PARIS (CHARLES DE GAULLE)              | CITY JET               | S                 | 89                | 0        | 0         | 58                         | 26               | 13          | 2                      | 0                      | 0                       | 16                         | 68                       | 16                         | 40                      |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                        |                   | <b>89</b>         | <b>0</b> | <b>0</b>  | <b>58</b>                  | <b>26</b>        | <b>13</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>68</b>                | <b>16</b>                  | <b>40</b>               |
| PARIS (ORLY)                           | CITY JET               | S                 | 194               | 0        | 0         | 75                         | 15               | 7           | 3                      | 0                      | 0                       | 12                         | 50                       | 23                         | 242                     |
| <b>TOTAL PARIS (ORLY)</b>              |                        |                   | <b>194</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>15</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>50</b>                | <b>23</b>                  | <b>242</b>              |
| STRASBOURG                             | CITY JET               | S                 | 98                | 2        | 0         | 83                         | 13               | 3           | 1                      | 0                      | 0                       | 7                          | 65                       | 14                         | 146                     |
| <b>TOTAL STRASBOURG</b>                |                        |                   | <b>98</b>         | <b>2</b> | <b>0</b>  | <b>83</b>                  | <b>13</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>65</b>                | <b>14</b>                  | <b>146</b>              |
| <b>TOTAL FRANCE</b>                    |                        |                   | <b>507</b>        | <b>8</b> | <b>0</b>  | <b>73</b>                  | <b>17</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>60</b>                | <b>18</b>                  | <b>478</b>              |
| <b>GERMANY</b>                         |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (TEGEL)                         | EUROWINGS LUFTVERKEHRS | S                 | 137               | 0        | 0         | 70                         | 20               | 8           | 2                      | 0                      | 0                       | 12                         | 0                        | 0                          | 0                       |
| <b>TOTAL BERLIN (TEGEL)</b>            |                        |                   | <b>137</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>20</b>        | <b>8</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| DUSSELDORF                             | EUROWINGS LUFTVERKEHRS | S                 | 124               | 0        | 0         | 82                         | 9                | 6           | 3                      | 0                      | 0                       | 10                         | 70                       | 13                         | 134                     |
| <b>TOTAL DUSSELDORF</b>                |                        |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>9</b>         | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>70</b>                | <b>13</b>                  | <b>134</b>              |
| FRANKFURT MAIN                         | AUGSBURG AIRWAYS GMBH  | S                 | 200               | 0        | 0         | 63                         | 18               | 7           | 11                     | 2                      | 0                       | 25                         | 54                       | 21                         | 233                     |
|  | BA CITYFLYER LTD       | S                 | 164               | 0        | 0         | 59                         | 22               | 12          | 7                      | 0                      | 0                       | 19                         | 39                       | 31                         | 137                     |
| <b>TOTAL FRANKFURT MAIN</b>            |                        |                   | <b>364</b>        | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>20</b>        | <b>9</b>    | <b>9</b>               | <b>1</b>               | <b>0</b>                | <b>22</b>                  | <b>48</b>                | <b>24</b>                  | <b>370</b>              |
| HAMBURG                                | CIRRUS LUFTFAHRT       | S                 | 86                | 0        | 0         | 71                         | 24               | 5           | 0                      | 0                      | 0                       | 9                          | 59                       | 16                         | 94                      |
| <b>TOTAL HAMBURG</b>                   |                        |                   | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>24</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>59</b>                | <b>16</b>                  | <b>94</b>               |
| MUNICH                                 | LUFTHANSA CITY LINE    | S                 | 163               | 0        | 0         | 67                         | 15               | 13          | 4                      | 0                      | 0                       | 15                         | 39                       | 31                         | 88                      |
| <b>TOTAL MUNICH</b>                    |                        |                   | <b>163</b>        | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>15</b>        | <b>13</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>39</b>                | <b>31</b>                  | <b>88</b>               |
| <b>TOTAL GERMANY</b>                   |                        |                   | <b>874</b>        | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>18</b>        | <b>9</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>53</b>                | <b>22</b>                  | <b>686</b>              |
| <b>IRISH REPUBLIC</b>                  |                        |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                                 | BA CITYFLYER LTD       | S                 | 122               | 0        | 0         | 76                         | 11               | 5           | 7                      | 1                      | 0                       | 14                         | 0                        | 0                          | 0                       |
|  | CITY JET               | S                 | 232               | 0        | 0         | 68                         | 19               | 11          | 1                      | 0                      | 0                       | 13                         | 55                       | 22                         | 265                     |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION    | AIRLINE          | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-------------------------|------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                         |                  |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                         |                  |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL DUBLIN            |                  |                   | 354               | 0          | 0        | 71                         | 17               | 9           | 3                      | 1                      | 0                       | 13                         | 55                       | 22                         | 265                     |
| TOTAL IRISH REPUBLIC    |                  |                   | 354               | 0          | 0        | 71                         | 17               | 9           | 3                      | 1                      | 0                       | 13                         | 55                       | 22                         | 265                     |
| ITALY                   |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MILAN (LINATE)          | AIR ONE          | S                 | 94                | 0          | 6        | 69                         | 19               | 10          | 2                      | 0                      | 0                       | 13                         | 60                       | 16                         | 102                     |
| TOTAL MILAN (LINATE)    |                  |                   | 94                | 0          | 6        | 69                         | 19               | 10          | 2                      | 0                      | 0                       | 13                         | 60                       | 16                         | 102                     |
| TOTAL ITALY             |                  |                   | 94                | 0          | 6        | 69                         | 19               | 10          | 2                      | 0                      | 0                       | 13                         | 55                       | 19                         | 148                     |
| LUXEMBOURG              |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG              | LUXAIR           | S                 | 196               | 0          | 4        | 81                         | 10               | 6           | 4                      | 0                      | 0                       | 11                         | 64                       | 21                         | 188                     |
|                         | VLM (BELGIUM)    | S                 | 150               | 0          | 0        | 81                         | 9                | 4           | 5                      | 2                      | 0                       | 17                         | 60                       | 18                         | 182                     |
| TOTAL LUXEMBOURG        |                  |                   | 346               | 0          | 4        | 81                         | 9                | 5           | 4                      | 1                      | 0                       | 14                         | 62                       | 20                         | 370                     |
| TOTAL LUXEMBOURG        |                  |                   | 346               | 0          | 4        | 81                         | 9                | 5           | 4                      | 1                      | 0                       | 14                         | 62                       | 20                         | 370                     |
| NETHERLANDS             |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AMSTERDAM               | BA CITYFLYER LTD | S                 | 158               | 0          | 0        | 56                         | 18               | 13          | 11                     | 1                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|                         | KLM CITYHOPPER   | S                 | 312               | 0          | 0        | 63                         | 19               | 11          | 6                      | 1                      | 0                       | 20                         | 57                       | 22                         | 342                     |
|                         | VLM (BELGIUM)    | S                 | 420               | 0          | 60       | 77                         | 14               | 5           | 3                      | 1                      | 0                       | 13                         | 73                       | 13                         | 418                     |
| TOTAL AMSTERDAM         |                  |                   | 890               | 0          | 60       | 68                         | 16               | 9           | 6                      | 1                      | 0                       | 17                         | 66                       | 17                         | 760                     |
| EINDHOVEN               | CITY JET         | S                 | 84                | 1          | 0        | 83                         | 5                | 5           | 7                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL EINDHOVEN         |                  |                   | 84                | 1          | 0        | 83                         | 5                | 5           | 7                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| ROTTERDAM               | VLM (BELGIUM)    | S                 | 346               | 1          | 22       | 84                         | 13               | 3           | 0                      | 1                      | 0                       | 8                          | 68                       | 15                         | 328                     |
| TOTAL ROTTERDAM         |                  |                   | 346               | 1          | 22       | 84                         | 13               | 3           | 0                      | 1                      | 0                       | 8                          | 68                       | 15                         | 328                     |
| TOTAL NETHERLANDS       |                  |                   | 1320              | 2          | 82       | 73                         | 15               | 7           | 4                      | 1                      | 0                       | 14                         | 66                       | 16                         | 1136                    |
| NORWAY                  |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| OSLO (GARDERMOEN)       | SAS              | S                 | 86                | 0          | 0        | 64                         | 21               | 14          | 1                      | 0                      | 0                       | 16                         | 37                       | 28                         | 95                      |
| TOTAL OSLO (GARDERMOEN) |                  |                   | 86                | 0          | 0        | 64                         | 21               | 14          | 1                      | 0                      | 0                       | 16                         | 37                       | 28                         | 95                      |
| TOTAL NORWAY            |                  |                   | 86                | 0          | 0        | 64                         | 21               | 14          | 1                      | 0                      | 0                       | 16                         | 37                       | 28                         | 95                      |
| POLAND                  |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| WARSAW                  | BA CITYFLYER LTD | S                 | 46                | 0          | 0        | 52                         | 22               | 20          | 7                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL WARSAW            |                  |                   | 46                | 0          | 0        | 52                         | 22               | 20          | 7                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL POLAND            |                  |                   | 46                | 0          | 0        | 52                         | 22               | 20          | 7                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| SPAIN                   |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BARCELONA               | BA CITYFLYER LTD | S                 | 41                | 0          | 0        | 46                         | 34               | 7           | 12                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| TOTAL BARCELONA         |                  |                   | 41                | 1          | 0        | 46                         | 34               | 7           | 12                     | 0                      | 0                       | 27                         | 0                        | 0                          | 0                       |
| MADRID                  | BA CITYFLYER LTD | S                 | 88                | 0          | 0        | 68                         | 14               | 9           | 8                      | 1                      | 0                       | 19                         | 48                       | 33                         | 94                      |
| TOTAL MADRID            |                  |                   | 88                | 0          | 0        | 68                         | 14               | 9           | 8                      | 1                      | 0                       | 19                         | 55                       | 25                         | 164                     |
| TOTAL SPAIN             |                  |                   | 129               | 1          | 0        | 61                         | 20               | 9           | 9                      | 1                      | 0                       | 21                         | 55                       | 25                         | 164                     |
| SWEDEN                  |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| STOCKHOLM (ARLANDA)     | SAS              | S                 | 84                | 0          | 0        | 45                         | 27               | 19          | 8                      | 0                      | 0                       | 23                         | 22                       | 41                         | 92                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE          | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|---------------------------|------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                  |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                  |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL STOCKHOLM (ARLANDA) |                  |                   | 84                | 0          | 0        | 45                         | 27               | 19          | 8                      | 0                      | 0                       | 23                         | 22                       | 41                         | 92                      |
| TOTAL SWEDEN              |                  |                   | 84                | 0          | 0        | 45                         | 27               | 19          | 8                      | 0                      | 0                       | 23                         | 22                       | 41                         | 92                      |
| SWITZERLAND               |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE            | SWISS AIRLINES   | S                 | 96                | 0          | 0        | 82                         | 10               | 3           | 4                      | 0                      | 0                       | 8                          | 71                       | 12                         | 100                     |
| TOTAL BASLE MULHOUSE      |                  |                   | 96                | 0          | 0        | 82                         | 10               | 3           | 4                      | 0                      | 0                       | 8                          | 71                       | 12                         | 100                     |
| GENEVA                    | CITY JET         | S                 | 223               | 0          | 0        | 79                         | 13               | 7           | 1                      | 0                      | 0                       | 9                          | 52                       | 24                         | 146                     |
|                           | SWISS AIRLINES   | S                 | 342               | 0          | 2        | 89                         | 8                | 2           | 0                      | 1                      | 0                       | 6                          | 72                       | 12                         | 292                     |
| TOTAL GENEVA              |                  |                   | 565               | 0          | 2        | 85                         | 10               | 4           | 0                      | 0                      | 0                       | 7                          | 65                       | 16                         | 438                     |
| ZURICH                    | BA CITYFLYER LTD | S                 | 208               | 1          | 1        | 51                         | 27               | 13          | 8                      | 0                      | 0                       | 23                         | 62                       | 18                         | 186                     |
|                           | SWISS AIRLINES   | S                 | 441               | 0          | 0        | 79                         | 17               | 3           | 0                      | 0                      | 0                       | 9                          | 57                       | 19                         | 413                     |
| TOTAL ZURICH              |                  |                   | 649               | 1          | 1        | 70                         | 20               | 7           | 3                      | 0                      | 0                       | 13                         | 59                       | 18                         | 745                     |
| TOTAL SWITZERLAND         |                  |                   | 1310              | 1          | 3        | 78                         | 15               | 5           | 2                      | 0                      | 0                       | 10                         | 62                       | 17                         | 1283                    |
| UNITED KINGDOM            |                  |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUNDEE                    | CITY JET         | S                 | 184               | 0          | 0        | 84                         | 9                | 5           | 2                      | 0                      | 0                       | 8                          | 57                       | 20                         | 200                     |
| TOTAL DUNDEE              |                  |                   | 184               | 0          | 0        | 84                         | 9                | 5           | 2                      | 0                      | 0                       | 8                          | 57                       | 20                         | 200                     |
| EDINBURGH                 | BA CITYFLYER LTD | S                 | 351               | 2          | 0        | 68                         | 14               | 11          | 7                      | 0                      | 0                       | 17                         | 60                       | 21                         | 380                     |
|                           | CITY JET         | S                 | 294               | 0          | 0        | 81                         | 11               | 5           | 3                      | 0                      | 0                       | 10                         | 58                       | 19                         | 320                     |
| TOTAL EDINBURGH           |                  |                   | 645               | 2          | 0        | 74                         | 12               | 8           | 5                      | 0                      | 0                       | 13                         | 59                       | 20                         | 700                     |
| GLASGOW                   | BA CITYFLYER LTD | S                 | 194               | 2          | 0        | 66                         | 18               | 10          | 7                      | 0                      | 0                       | 16                         | 62                       | 19                         | 188                     |
| TOTAL GLASGOW             |                  |                   | 194               | 2          | 0        | 66                         | 18               | 10          | 7                      | 0                      | 0                       | 16                         | 62                       | 19                         | 188                     |
| ISLE OF MAN               | VLM (BELGIUM)    | S                 | 40                | 0          | 0        | 73                         | 20               | 3           | 5                      | 0                      | 0                       | 13                         | 69                       | 12                         | 52                      |
| TOTAL ISLE OF MAN         |                  |                   | 40                | 0          | 0        | 73                         | 20               | 3           | 5                      | 0                      | 0                       | 13                         | 62                       | 15                         | 208                     |
| JERSEY                    | VLM (BELGIUM)    | S                 | 40                | 0          | 0        | 90                         | 5                | 3           | 0                      | 3                      | 0                       | 10                         | 52                       | 20                         | 44                      |
| TOTAL JERSEY              |                  |                   | 40                | 0          | 0        | 90                         | 5                | 3           | 0                      | 3                      | 0                       | 10                         | 52                       | 20                         | 44                      |
| MANCHESTER                | VLM (BELGIUM)    | S                 | 247               | 2          | 6        | 82                         | 11               | 4           | 3                      | 0                      | 0                       | 12                         | 53                       | 21                         | 350                     |
| TOTAL MANCHESTER          |                  |                   | 247               | 2          | 6        | 82                         | 11               | 4           | 3                      | 0                      | 0                       | 12                         | 53                       | 21                         | 350                     |
| TOTAL UNITED KINGDOM      |                  |                   | 1350              | 6          | 6        | 76                         | 12               | 7           | 4                      | 0                      | 0                       | 13                         | 59                       | 19                         | 1838                    |
| TOTAL LONDON CITY         |                  |                   | 6877              | 18         | 103      | 73                         | 15               | 7           | 4                      | 0                      | 0                       | 13                         | 60                       | 19                         | 7160                    |

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Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>AUSTRIA</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| VIENNA                         | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0        | 0         | 82                         | 10               | 7           | 2                      | 0                      | 0                       | 9                          | 60                       | 15                         | 60                      |
| TOTAL VIENNA                   |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>10</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>57</b>                | <b>16</b>                  | <b>63</b>               |
| TOTAL AUSTRIA                  |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>10</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>57</b>                | <b>16</b>                  | <b>63</b>               |
| <b>BULGARIA</b>                |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BURGAS                         | WIZZ AIR                    | S                 | 10                | 0        | 0         | 10                         | 50               | 40          | 0                      | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
| TOTAL BURGAS                   |                             |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>10</b>                  | <b>50</b>        | <b>40</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>29</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| SOFIA                          | WIZZ AIR                    | S                 | 60                | 0        | 0         | 82                         | 5                | 8           | 3                      | 2                      | 0                       | 14                         | 73                       | 43                         | 33                      |
| TOTAL SOFIA                    |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>5</b>         | <b>8</b>    | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>14</b>                  | <b>73</b>                | <b>43</b>                  | <b>33</b>               |
| TOTAL BULGARIA                 |                             |                   | <b>70</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>11</b>        | <b>13</b>   | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>73</b>                | <b>43</b>                  | <b>33</b>               |
| <b>CROATIA</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ZAGREB                         | WIZZ AIR                    | S                 | 26                | 0        | 0         | 88                         | 4                | 0           | 8                      | 0                      | 0                       | 12                         | 70                       | 29                         | 30                      |
| TOTAL ZAGREB                   |                             |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>4</b>         | <b>0</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>64</b>                | <b>32</b>                  | <b>36</b>               |
| TOTAL CROATIA                  |                             |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>4</b>         | <b>0</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>64</b>                | <b>32</b>                  | <b>36</b>               |
| <b>CYPRUS</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                        | MONARCH AIRLINES            | S                 | 27                | 0        | 0         | 63                         | 22               | 15          | 0                      | 0                      | 0                       | 12                         | 48                       | 20                         | 21                      |
|                                | THOMSON AIRWAYS LTD         | C                 | 2                 | 0        | 0         | 0                          | 0                | 50          | 50                     | 0                      | 0                       | 54                         | 0                        | 0                          | 0                       |
| TOTAL LARNACA                  |                             |                   | <b>29</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>21</b>        | <b>17</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>50</b>                | <b>19</b>                  | <b>22</b>               |
| PAPHOS                         | THOMSON AIRWAYS LTD         | C                 | 16                | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 100                      | 4                          | 6                       |
| TOTAL PAPHOS                   |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>13</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>100</b>               | <b>4</b>                   | <b>6</b>                |
| TOTAL CYPRUS                   |                             |                   | <b>45</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>18</b>        | <b>11</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>61</b>                | <b>16</b>                  | <b>28</b>               |
| <b>CZECH REPUBLIC</b>          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                         | SKY EUROPE                  | S                 | 100               | 0        | 0         | 79                         | 12               | 3           | 3                      | 3                      | 0                       | 17                         | 77                       | 19                         | 60                      |
| TOTAL PRAGUE                   |                             |                   | <b>100</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>12</b>        | <b>3</b>    | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>17</b>                  | <b>74</b>                | <b>19</b>                  | <b>62</b>               |
| TOTAL CZECH REPUBLIC           |                             |                   | <b>100</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>12</b>        | <b>3</b>    | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>17</b>                  | <b>74</b>                | <b>19</b>                  | <b>62</b>               |
| <b>EGYPT</b>                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SHARM EL SHEIKH (OPHIRA)       | THOMSON AIRWAYS LTD         | S                 | 14                | 0        | 0         | 79                         | 14               | 7           | 0                      | 0                      | 0                       | 10                         | 100                      | 5                          | 10                      |
| TOTAL SHARM EL SHEIKH (OPHIRA) |                             |                   | <b>14</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>14</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>100</b>               | <b>5</b>                   | <b>10</b>               |
| TOTAL EGYPT                    |                             |                   | <b>14</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>14</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>100</b>               | <b>5</b>                   | <b>10</b>               |
| <b>FRANCE</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BEZIERS                        | RYANAIR                     | S                 | 16                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
| TOTAL BEZIERS                  |                             |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>1</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BIARRITZ                       | RYANAIR                     | S                 | 24                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL BIARRITZ                 |                             |                   | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>0</b>                 | <b>31</b>                  | <b>2</b>                |
| BORDEAUX                       | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 61                         | 28               | 8           | 3                      | 0                      | 0                       | 14                         | 93                       | 4                          | 44                      |
| TOTAL BORDEAUX                 |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>28</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>93</b>                | <b>4</b>                   | <b>44</b>               |
| BREST                          | RYANAIR                     | S                 | 26                | 0        | 0         | 92                         | 0                | 0           | 8                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL BREST                     |                             |                   | 26                | 0        | 0         | 92                         | 0                | 0           | 8                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| LYON                            | CIMBER AIR A/S              | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL LYON                      |                             |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| NICE                            | EASYJET AIRLINE COMPANY LTD | S                 | 94                | 0        | 0         | 73                         | 17               | 3           | 6                      | 0                      | 0                       | 15                         | 73                       | 13                         | 148                     |
| TOTAL NICE                      |                             |                   | 94                | 2        | 0         | 73                         | 17               | 3           | 6                      | 0                      | 0                       | 15                         | 72                       | 13                         | 149                     |
| NIMES                           | RYANAIR                     | S                 | 34                | 0        | 0         | 91                         | 6                | 3           | 0                      | 0                      | 0                       | 6                          | 83                       | 6                          | 18                      |
| TOTAL NIMES                     |                             |                   | 34                | 0        | 0         | 91                         | 6                | 3           | 0                      | 0                      | 0                       | 6                          | 83                       | 6                          | 18                      |
| PARIS (CHARLES DE GAULLE)       | EASYJET AIRLINE COMPANY LTD | S                 | 219               | 0        | 0         | 81                         | 12               | 5           | 2                      | 0                      | 0                       | 9                          | 78                       | 10                         | 218                     |
| TOTAL PARIS (CHARLES DE GAULLE) |                             |                   | 219               | 0        | 0         | 81                         | 12               | 5           | 2                      | 0                      | 0                       | 9                          | 78                       | 10                         | 218                     |
| TOTAL FRANCE                    |                             |                   | 451               | 11       | 0         | 80                         | 13               | 4           | 3                      | 0                      | 0                       | 10                         | 78                       | 11                         | 431                     |
| GERMANY                         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)             | EASYJET AIRLINE COMPANY LTD | S                 | 94                | 0        | 0         | 78                         | 14               | 9           | 0                      | 0                      | 0                       | 10                         | 85                       | 7                          | 162                     |
|                                 | MONARCH AIRLINES            | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 36                         | 0                        | 0                          | 0                       |
|                                 | TITAN AIRWAYS LTD           | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 38                         | 0                        | 0                          | 0                       |
| TOTAL BERLIN (SCHONEFELD)       |                             |                   | 98                | 1        | 0         | 77                         | 13               | 8           | 2                      | 0                      | 0                       | 11                         | 85                       | 7                          | 162                     |
| DORTMUND                        | EASYJET AIRLINE COMPANY LTD | S                 | 110               | 0        | 0         | 76                         | 14               | 9           | 0                      | 1                      | 0                       | 12                         | 83                       | 18                         | 138                     |
| TOTAL DORTMUND                  |                             |                   | 110               | 0        | 0         | 76                         | 14               | 9           | 0                      | 1                      | 0                       | 12                         | 83                       | 18                         | 138                     |
| HAMBURG                         | EASYJET AIRLINE COMPANY LTD | S                 | 44                | 0        | 0         | 84                         | 9                | 7           | 0                      | 0                      | 0                       | 8                          | 85                       | 7                          | 52                      |
| TOTAL HAMBURG                   |                             |                   | 44                | 0        | 0         | 84                         | 9                | 7           | 0                      | 0                      | 0                       | 8                          | 85                       | 7                          | 52                      |
| TOTAL GERMANY                   |                             |                   | 252               | 2        | 0         | 78                         | 13               | 8           | 1                      | 0                      | 0                       | 11                         | 84                       | 11                         | 362                     |
| GIBRALTAR                       |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                       | MONARCH AIRLINES            | S                 | 54                | 0        | 0         | 76                         | 11               | 9           | 2                      | 2                      | 0                       | 15                         | 77                       | 17                         | 52                      |
| TOTAL GIBRALTAR                 |                             |                   | 54                | 0        | 0         | 76                         | 11               | 9           | 2                      | 2                      | 0                       | 15                         | 77                       | 17                         | 52                      |
| TOTAL GIBRALTAR                 |                             |                   | 54                | 0        | 0         | 76                         | 11               | 9           | 2                      | 2                      | 0                       | 15                         | 77                       | 17                         | 52                      |
| GREECE                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                          | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0        | 0         | 82                         | 17               | 2           | 0                      | 0                      | 0                       | 9                          | 73                       | 11                         | 60                      |
| TOTAL ATHENS                    |                             |                   | 60                | 0        | 0         | 82                         | 17               | 2           | 0                      | 0                      | 0                       | 9                          | 73                       | 11                         | 60                      |
| TOTAL GREECE                    |                             |                   | 61                | 0        | 0         | 82                         | 16               | 2           | 0                      | 0                      | 0                       | 9                          | 73                       | 11                         | 60                      |
| HUNGARY                         |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                        | EASYJET AIRLINE COMPANY LTD | S                 | 98                | 0        | 0         | 78                         | 15               | 5           | 0                      | 2                      | 0                       | 14                         | 79                       | 10                         | 116                     |
|                                 | WIZZ AIR                    | S                 | 90                | 0        | 0         | 81                         | 11               | 7           | 1                      | 0                      | 0                       | 9                          | 71                       | 20                         | 86                      |
| TOTAL BUDAPEST                  |                             |                   | 188               | 2        | 0         | 79                         | 13               | 6           | 1                      | 1                      | 0                       | 12                         | 76                       | 14                         | 202                     |
| TOTAL HUNGARY                   |                             |                   | 188               | 2        | 0         | 79                         | 13               | 6           | 1                      | 1                      | 0                       | 12                         | 76                       | 14                         | 202                     |
| IRISH REPUBLIC                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBLIN                          | RYANAIR                     | S                 | 220               | 0        | 0         | 89                         | 5                | 4           | 1                      | 1                      | 0                       | 9                          | 85                       | 9                          | 211                     |
| TOTAL DUBLIN                    |                             |                   | 220               | 1        | 0         | 89                         | 5                | 4           | 1                      | 1                      | 0                       | 9                          | 85                       | 9                          | 211                     |
| GALWAY                          | AER ARANN                   | S                 | 154               | 0        | 0         | 90                         | 5                | 4           | 2                      | 0                      | 0                       | 6                          | 94                       | 4                          | 165                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GALWAY                     |                             |                   | 154               | 0        | 0         | 90                         | 5                | 4           | 2                      | 0                      | 0                       | 6                          | 94                       | 4                          | 165                     |
| IRELAND WEST AIRPORT KNOCK       | RYANAIR                     | S                 | 58                | 0        | 2         | 88                         | 10               | 2           | 0                      | 0                      | 0                       | 6                          | 77                       | 10                         | 60                      |
| TOTAL IRELAND WEST AIRPORT KNOCK |                             |                   | 58                | 0        | 2         | 88                         | 10               | 2           | 0                      | 0                      | 0                       | 6                          | 77                       | 10                         | 60                      |
| KERRY COUNTY                     | RYANAIR                     | S                 | 34                | 0        | 0         | 82                         | 18               | 0           | 0                      | 0                      | 0                       | 5                          | 73                       | 8                          | 22                      |
| TOTAL KERRY COUNTY               |                             |                   | 34                | 0        | 0         | 82                         | 18               | 0           | 0                      | 0                      | 0                       | 5                          | 73                       | 8                          | 22                      |
| SHANNON                          | RYANAIR                     | S                 | 34                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 5                          | 92                       | 4                          | 48                      |
| TOTAL SHANNON                    |                             |                   | 34                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 5                          | 92                       | 4                          | 48                      |
| WATERFORD                        | AER ARANN                   | S                 | 120               | 0        | 0         | 82                         | 7                | 8           | 2                      | 2                      | 0                       | 13                         | 89                       | 6                          | 118                     |
| TOTAL WATERFORD                  |                             |                   | 120               | 0        | 0         | 82                         | 7                | 8           | 2                      | 2                      | 0                       | 13                         | 89                       | 6                          | 118                     |
| TOTAL IRISH REPUBLIC             |                             |                   | 620               | 1        | 2         | 87                         | 7                | 4           | 1                      | 1                      | 0                       | 8                          | 87                       | 7                          | 624                     |
| ISRAEL                           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                         | THOMSON AIRWAYS LTD         | S                 | 25                | 0        | 1         | 32                         | 20               | 24          | 24                     | 0                      | 0                       | 38                         | 27                       | 42                         | 26                      |
| TOTAL TEL AVIV                   |                             |                   | 25                | 0        | 1         | 32                         | 20               | 24          | 24                     | 0                      | 0                       | 38                         | 27                       | 42                         | 26                      |
| TOTAL ISRAEL                     |                             |                   | 25                | 0        | 1         | 32                         | 20               | 24          | 24                     | 0                      | 0                       | 38                         | 27                       | 42                         | 26                      |
| ITALY                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                          | RYANAIR                     | S                 | 34                | 1        | 0         | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 2                          | 75                       | 15                         | 103                     |
| TOTAL BERGAMO                    |                             |                   | 34                | 1        | 0         | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 2                          | 75                       | 15                         | 103                     |
| CAGLIARI (ELMAS)                 | EASYJET AIRLINE COMPANY LTD | S                 | 26                | 0        | 0         | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 7                          | 63                       | 15                         | 16                      |
| TOTAL CAGLIARI (ELMAS)           |                             |                   | 26                | 0        | 0         | 81                         | 19               | 0           | 0                      | 0                      | 0                       | 7                          | 63                       | 15                         | 16                      |
| PISA                             | EASYJET AIRLINE COMPANY LTD | S                 | 6                 | 0        | 0         | 67                         | 0                | 33          | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TOTAL PISA                       |                             |                   | 6                 | 0        | 0         | 67                         | 0                | 33          | 0                      | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TRANPANI                         | RYANAIR                     | S                 | 26                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL TRANPANI                   |                             |                   | 26                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| TOTAL ITALY                      |                             |                   | 93                | 8        | 0         | 88                         | 9                | 3           | 0                      | 0                      | 0                       | 5                          | 78                       | 12                         | 175                     |
| LIBYA                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TRIPOLI                          | MONARCH AIRLINES            | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL TRIPOLI                    |                             |                   | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL LIBYA                      |                             |                   | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| LITHUANIA                        |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KAUNAS                           | RYANAIR                     | S                 | 26                | 0        | 0         | 81                         | 8                | 4           | 8                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL KAUNAS                     |                             |                   | 26                | 0        | 0         | 81                         | 8                | 4           | 8                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| TOTAL LITHUANIA                  |                             |                   | 26                | 0        | 0         | 81                         | 8                | 4           | 8                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
| MALTA                            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                            | RYANAIR                     | S                 | 44                | 0        | 0         | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 1                          | 83                       | 6                          | 59                      |
| TOTAL MALTA                      |                             |                   | 44                | 0        | 0         | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 1                          | 83                       | 6                          | 59                      |
| TOTAL MALTA                      |                             |                   | 44                | 0        | 0         | 98                         | 2                | 0           | 0                      | 0                      | 0                       | 1                          | 83                       | 6                          | 59                      |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |  |
|------------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
|                                    |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |  |
|                                    |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| <b>MOROCCO</b>                     |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| MARRAKESH                          | RYANAIR                      | S                 | 49                | 0        | 1         | 96                         | 0                | 2           | 2                      | 0                      | 0                       | 6                          | 94                       | 4                          | 34                      |  |
| TOTAL MARRAKESH                    |                              |                   | <b>50</b>         | <b>0</b> | <b>1</b>  | <b>94</b>                  | <b>0</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>94</b>                | <b>4</b>                   | <b>36</b>               |  |
| TOTAL MOROCCO                      |                              |                   | <b>50</b>         | <b>0</b> | <b>1</b>  | <b>94</b>                  | <b>0</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>95</b>                | <b>4</b>                   | <b>37</b>               |  |
| <b>NETHERLANDS</b>                 |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| AMSTERDAM                          | EASYJET AIRLINE COMPANY LTD  | S                 | 112               | 0        | 0         | 87                         | 5                | 5           | 1                      | 2                      | 0                       | 11                         | 85                       | 9                          | 232                     |  |
| TOTAL AMSTERDAM                    |                              |                   | <b>112</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>5</b>         | <b>5</b>    | <b>1</b>               | <b>2</b>               | <b>0</b>                | <b>11</b>                  | <b>85</b>                | <b>9</b>                   | <b>232</b>              |  |
| ROTTERDAM                          | TRANSAVIA                    | S                 | 100               | 0        | 0         | 94                         | 2                | 1           | 2                      | 1                      | 0                       | 7                          | 0                        | 0                          | 0                       |  |
| TOTAL ROTTERDAM                    |                              |                   | <b>100</b>        | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>2</b>         | <b>1</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |  |
| TOTAL NETHERLANDS                  |                              |                   | <b>212</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>4</b>         | <b>3</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>85</b>                | <b>9</b>                   | <b>232</b>              |  |
| <b>POLAND</b>                      |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| GDANSK                             | WIZZ AIR                     | S                 | 86                | 0        | 8         | 70                         | 12               | 6           | 9                      | 1                      | 2                       | 29                         | 81                       | 25                         | 110                     |  |
| TOTAL GDANSK                       |                              |                   | <b>86</b>         | <b>0</b> | <b>8</b>  | <b>70</b>                  | <b>12</b>        | <b>6</b>    | <b>9</b>               | <b>1</b>               | <b>2</b>                | <b>29</b>                  | <b>81</b>                | <b>25</b>                  | <b>110</b>              |  |
| KATOWICE                           | WIZZ AIR                     | S                 | 108               | 0        | 2         | 75                         | 9                | 5           | 8                      | 3                      | 0                       | 23                         | 69                       | 20                         | 104                     |  |
| TOTAL KATOWICE                     |                              |                   | <b>108</b>        | <b>0</b> | <b>2</b>  | <b>75</b>                  | <b>9</b>         | <b>5</b>    | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>23</b>                  | <b>69</b>                | <b>20</b>                  | <b>104</b>              |  |
| KRAKOW                             | EASYJET AIRLINE COMPANY LTD  | S                 | 60                | 0        | 0         | 85                         | 10               | 3           | 0                      | 2                      | 0                       | 11                         | 92                       | 7                          | 60                      |  |
|                                    | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |  |
| TOTAL KRAKOW                       |                              |                   | <b>62</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>10</b>        | <b>3</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>11</b>                  | <b>90</b>                | <b>7</b>                   | <b>62</b>               |  |
| POZNAN                             | WIZZ AIR                     | S                 | 42                | 0        | 0         | 88                         | 12               | 0           | 0                      | 0                      | 0                       | 5                          | 75                       | 21                         | 60                      |  |
| TOTAL POZNAN                       |                              |                   | <b>42</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>12</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>75</b>                | <b>21</b>                  | <b>60</b>               |  |
| RZESZOW                            | RYANAIR                      | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |  |
| TOTAL RZESZOW                      |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |  |
| SZCZECIN (GOLENOW)                 | RYANAIR                      | S                 | 26                | 0        | 0         | 88                         | 4                | 4           | 4                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |  |
| TOTAL SZCZECIN (GOLENOW)           |                              |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>4</b>         | <b>4</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |  |
| WARSAW                             | EASYJET AIRLINE COMPANY LTD  | S                 | 100               | 0        | 0         | 76                         | 16               | 8           | 0                      | 0                      | 0                       | 10                         | 72                       | 13                         | 104                     |  |
|                                    | WIZZ AIR                     | S                 | 110               | 0        | 0         | 82                         | 11               | 6           | 1                      | 0                      | 0                       | 9                          | 85                       | 11                         | 118                     |  |
| TOTAL WARSAW                       |                              |                   | <b>210</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>13</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>79</b>                | <b>12</b>                  | <b>222</b>              |  |
| WROCLAW                            | WIZZ AIR                     | S                 | 34                | 0        | 0         | 71                         | 24               | 6           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |  |
| TOTAL WROCLAW                      |                              |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>24</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |  |
| TOTAL POLAND                       |                              |                   | <b>570</b>        | <b>0</b> | <b>10</b> | <b>78</b>                  | <b>12</b>        | <b>5</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>15</b>                  | <b>78</b>                | <b>16</b>                  | <b>558</b>              |  |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |  |
| FARO                               | EASYJET AIRLINE COMPANY LTD  | S                 | 58                | 0        | 0         | 93                         | 5                | 2           | 0                      | 0                      | 0                       | 4                          | 88                       | 6                          | 59                      |  |
|                                    | MONARCH AIRLINES             | S                 | 5                 | 0        | 0         | 80                         | 0                | 20          | 0                      | 0                      | 0                       | 13                         | 100                      | 0                          | 2                       |  |
| TOTAL FARO                         |                              |                   | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>5</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>89</b>                | <b>5</b>                   | <b>61</b>               |  |
| LISBON                             | EASYJET AIRLINE COMPANY LTD  | S                 | 46                | 0        | 0         | 67                         | 22               | 11          | 0                      | 0                      | 0                       | 14                         | 66                       | 18                         | 119                     |  |
| TOTAL LISBON                       |                              |                   | <b>46</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>22</b>        | <b>11</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>66</b>                | <b>18</b>                  | <b>119</b>              |  |
| TOTAL PORTUGAL(EXCLUDING MADEIRA)  |                              |                   | <b>110</b>        | <b>1</b> | <b>0</b>  | <b>81</b>                  | <b>12</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>73</b>                | <b>14</b>                  | <b>181</b>              |  |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>PORTUGAL(MADEIRA)</b>  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                   | THOMSON AIRWAYS LTD         | C                 | 8                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 22                         | 75                       | 6                          | 8                       |
| TOTAL FUNCHAL             |                             |                   | 8                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 22                         | 75                       | 6                          | 8                       |
| TOTAL PORTUGAL(MADEIRA)   |                             |                   | 8                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 22                         | 75                       | 6                          | 8                       |
| <b>ROMANIA</b>            |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (BANEASA)       | WIZZ AIR                    | S                 | 60                | 0        | 0         | 67                         | 20               | 12          | 2                      | 0                      | 0                       | 14                         | 62                       | 52                         | 60                      |
| TOTAL BUCHAREST (BANEASA) |                             |                   | 60                | 0        | 0         | 67                         | 20               | 12          | 2                      | 0                      | 0                       | 14                         | 62                       | 52                         | 60                      |
| TIMISOARA                 | WIZZ AIR                    | S                 | 16                | 0        | 0         | 56                         | 19               | 25          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL TIMISOARA           |                             |                   | 16                | 0        | 0         | 56                         | 19               | 25          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TIRGU MURES               | WIZZ AIR                    | S                 | 34                | 0        | 0         | 62                         | 18               | 15          | 0                      | 0                      | 6                       | 43                         | 100                      | 0                          | 10                      |
| TOTAL TIRGU MURES         |                             |                   | 34                | 0        | 0         | 62                         | 18               | 15          | 0                      | 0                      | 6                       | 43                         | 100                      | 0                          | 10                      |
| TOTAL ROMANIA             |                             |                   | 110               | 0        | 0         | 64                         | 19               | 15          | 1                      | 0                      | 2                       | 24                         | 70                       | 40                         | 82                      |
| <b>SLOVAK REPUBLIC</b>    |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                | SKY EUROPE                  | S                 | 110               | 0        | 0         | 88                         | 8                | 4           | 0                      | 0                      | 0                       | 5                          | 44                       | 42                         | 84                      |
| TOTAL BRATISLAVA          |                             |                   | 110               | 1        | 0         | 88                         | 8                | 4           | 0                      | 0                      | 0                       | 5                          | 44                       | 42                         | 84                      |
| KOSICE                    | SKY EUROPE                  | S                 | 34                | 0        | 0         | 94                         | 3                | 3           | 0                      | 0                      | 0                       | 4                          | 62                       | 16                         | 26                      |
| TOTAL KOSICE              |                             |                   | 34                | 0        | 0         | 94                         | 3                | 3           | 0                      | 0                      | 0                       | 4                          | 62                       | 16                         | 26                      |
| TATRY-POPRAD              | SKY EUROPE                  | S                 | 28                | 0        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 4                          | 65                       | 23                         | 26                      |
| TOTAL TATRY-POPRAD        |                             |                   | 28                | 1        | 0         | 93                         | 7                | 0           | 0                      | 0                      | 0                       | 4                          | 65                       | 23                         | 26                      |
| TOTAL SLOVAK REPUBLIC     |                             |                   | 172               | 2        | 0         | 90                         | 7                | 3           | 0                      | 0                      | 0                       | 5                          | 51                       | 34                         | 136                     |
| <b>SPAIN</b>              |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                  | EASYJET AIRLINE COMPANY LTD | S                 | 52                | 0        | 0         | 73                         | 17               | 6           | 4                      | 0                      | 0                       | 12                         | 77                       | 11                         | 60                      |
|                           | MONARCH AIRLINES            | S                 | 42                | 0        | 1         | 79                         | 14               | 2           | 5                      | 0                      | 0                       | 11                         | 86                       | 8                          | 44                      |
| TOTAL ALICANTE            |                             |                   | 94                | 0        | 1         | 76                         | 16               | 4           | 4                      | 0                      | 0                       | 12                         | 81                       | 10                         | 104                     |
| ALMERIA                   | MONARCH AIRLINES            | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 3                          | 16                      |
| TOTAL ALMERIA             |                             |                   | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 3                          | 16                      |
| BARCELONA                 | EASYJET AIRLINE COMPANY LTD | S                 | 94                | 0        | 0         | 86                         | 7                | 6           | 0                      | 0                      | 0                       | 7                          | 84                       | 9                          | 167                     |
| TOTAL BARCELONA           |                             |                   | 94                | 0        | 0         | 86                         | 7                | 6           | 0                      | 0                      | 0                       | 7                          | 84                       | 9                          | 167                     |
| GERONA                    | RYANAIR                     | S                 | 60                | 0        | 0         | 87                         | 8                | 5           | 0                      | 0                      | 0                       | 7                          | 92                       | 5                          | 59                      |
| TOTAL GERONA              |                             |                   | 60                | 0        | 0         | 87                         | 8                | 5           | 0                      | 0                      | 0                       | 7                          | 92                       | 5                          | 59                      |
| IBIZA                     | EASYJET AIRLINE COMPANY LTD | S                 | 3                 | 0        | 0         | 33                         | 0                | 67          | 0                      | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
| TOTAL IBIZA               |                             |                   | 4                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
| MADRID                    | EASYJET AIRLINE COMPANY LTD | S                 | 112               | 0        | 0         | 79                         | 10               | 7           | 4                      | 0                      | 0                       | 11                         | 78                       | 8                          | 120                     |
| TOTAL MADRID              |                             |                   | 112               | 0        | 0         | 79                         | 10               | 7           | 4                      | 0                      | 0                       | 11                         | 78                       | 8                          | 120                     |
| MAHON                     | MONARCH AIRLINES            | S                 | 10                | 0        | 0         | 70                         | 10               | 0           | 20                     | 0                      | 0                       | 19                         | 83                       | 12                         | 18                      |
| TOTAL MAHON               |                             |                   | 11                | 0        | 0         | 73                         | 9                | 0           | 18                     | 0                      | 0                       | 17                         | 83                       | 12                         | 18                      |
| MALAGA                    | CITY AIRLINE                | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
|                           | EASYJET AIRLINE COMPANY LTD | S                 | 71                | 0        | 0         | 65                         | 28               | 7           | 0                      | 0                      | 0                       | 12                         | 74                       | 17                         | 128                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALAGA                                 | MONARCH AIRLINES            | S                 | 46                | 1          | 0        | 91                         | 7                | 2           | 0                      | 0                      | 0                       | 6                          | 78                       | 18                         | 41                      |
|  | THOMSON AIRWAYS LTD         | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 86                       | 9                          | 7                       |
| <b>TOTAL MALAGA</b>                    |                             |                   | <b>121</b>        | <b>2</b>   | <b>0</b> | <b>75</b>                  | <b>19</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>76</b>                | <b>17</b>                  | 176                     |
| MURCIA SAN JAVIER                      | RYANAIR                     | S                 | 60                | 0          | 0        | 92                         | 2                | 5           | 2                      | 0                      | 0                       | 5                          | 90                       | 9                          | 60                      |
| <b>TOTAL MURCIA SAN JAVIER</b>         |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>2</b>         | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>90</b>                | <b>9</b>                   | 60                      |
| PALMA DE MALLORCA                      | AIR EUROPA                  | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|  | EASYJET AIRLINE COMPANY LTD | S                 | 53                | 0          | 0        | 77                         | 9                | 9           | 4                      | 0                      | 0                       | 11                         | 79                       | 8                          | 42                      |
|  | MONARCH AIRLINES            | S                 | 3                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD         | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
| <b>TOTAL PALMA DE MALLORCA</b>         |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>8</b>         | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>10</b>               | <b>79</b>                  | <b>8</b>                 | <b>8</b>                   | 42                      |
| REUS                                   | RYANAIR                     | S                 | 34                | 0          | 0        | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 2                          | 97                       | 3                          | 60                      |
| <b>TOTAL REUS</b>                      |                             |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>97</b>                  | <b>3</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>97</b>                  | <b>3</b>                 | <b>60</b>                  |                         |
| <b>TOTAL SPAIN</b>                     |                             |                   | <b>654</b>        | <b>3</b>   | <b>2</b> | <b>82</b>                  | <b>11</b>        | <b>6</b>    | <b>2</b>               | <b>0</b>               | <b>9</b>                | <b>83</b>                  | <b>10</b>                | <b>824</b>                 |                         |
| <b>SPAIN(CANARY ISLANDS)</b>           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                               | MONARCH AIRLINES            | S                 | 23                | 0          | 0        | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 4                          | 61                       | 16                         | 18                      |
|  | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 60                         | 10               | 20          | 10                     | 0                      | 0                       | 19                         | 75                       | 25                         | 8                       |
| <b>TOTAL ARRECIFE</b>                  |                             |                   | <b>33</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>12</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>9</b>                | <b>65</b>                  | <b>19</b>                | <b>26</b>                  |                         |
| FUERTEVENTURA                          | THOMSON AIRWAYS LTD         | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL FUERTEVENTURA</b>             |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| LAS PALMAS                             | THOMSON AIRWAYS LTD         | C                 | 10                | 0          | 0        | 80                         | 0                | 0           | 10                     | 10                     | 0                       | 38                         | 100                      | 3                          | 8                       |
| <b>TOTAL LAS PALMAS</b>                |                             |                   | <b>11</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>9</b>         | <b>0</b>    | <b>9</b>               | <b>9</b>               | <b>0</b>                | <b>37</b>                  | <b>100</b>               | <b>3</b>                   | 8                       |
| TENERIFE (SURREINA SOFIA)              | MONARCH AIRLINES            | S                 | 61                | 0          | 0        | 66                         | 11               | 16          | 5                      | 0                      | 2                       | 26                         | 82                       | 8                          | 45                      |
|  | THOMSON AIRWAYS LTD         | C                 | 15                | 0          | 0        | 53                         | 47               | 0           | 0                      | 0                      | 0                       | 13                         | 89                       | 5                          | 18                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                             |                   | <b>76</b>         | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>18</b>        | <b>13</b>   | <b>4</b>               | <b>0</b>               | <b>1</b>                | <b>23</b>                  | <b>84</b>                | <b>7</b>                   | 63                      |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                             |                   | <b>122</b>        | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>16</b>        | <b>10</b>   | <b>4</b>               | <b>1</b>               | <b>1</b>                | <b>20</b>                  | <b>80</b>                | <b>10</b>                  | 97                      |
| <b>SWITZERLAND</b>                     |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE                         | EASYJET AIRLINE COMPANY LTD | S                 | 4                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 9                          | 72                       | 13                         | 60                      |
| <b>TOTAL BASLE MULHOUSE</b>            |                             |                   | <b>4</b>          | <b>1</b>   | <b>0</b> | <b>75</b>                  | <b>25</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>72</b>                  | <b>13</b>                | <b>60</b>                  |                         |
| GENEVA                                 | EASYJET AIRLINE COMPANY LTD | S                 | 118               | 0          | 0        | 84                         | 11               | 3           | 2                      | 0                      | 0                       | 8                          | 85                       | 7                          | 172                     |
| <b>TOTAL GENEVA</b>                    |                             |                   | <b>118</b>        | <b>5</b>   | <b>0</b> | <b>84</b>                  | <b>11</b>        | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>8</b>                | <b>85</b>                  | <b>7</b>                 | <b>172</b>                 |                         |
| ZURICH                                 | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0          | 0        | 83                         | 7                | 10          | 0                      | 0                      | 0                       | 7                          | 80                       | 8                          | 104                     |
| <b>TOTAL ZURICH</b>                    |                             |                   | <b>60</b>         | <b>3</b>   | <b>0</b> | <b>83</b>                  | <b>7</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>80</b>                  | <b>8</b>                 | <b>104</b>                 |                         |
| <b>TOTAL SWITZERLAND</b>               |                             |                   | <b>182</b>        | <b>9</b>   | <b>0</b> | <b>84</b>                  | <b>10</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>8</b>                | <b>81</b>                  | <b>9</b>                 | <b>336</b>                 |                         |
| <b>TURKEY</b>                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ISTANBUL (SABIHA GOKCEN)               | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0          | 0        | 78                         | 12               | 10          | 0                      | 0                      | 0                       | 10                         | 83                       | 12                         | 60                      |
| <b>TOTAL ISTANBUL (SABIHA GOKCEN)</b>  |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>12</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>10</b>               | <b>83</b>                  | <b>12</b>                | <b>60</b>                  |                         |
| <b>TOTAL TURKEY</b>                    |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>13</b>        | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>83</b>                  | <b>12</b>                | <b>60</b>                  |                         |
| <b>UNITED KINGDOM</b>                  |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                               | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0          | 1        | 80                         | 8                | 10          | 2                      | 0                      | 0                       | 11                         | 77                       | 10                         | 104                     |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           | UNMATCHED  |           | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   |                   | Actual (7) | Plan (8)  |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ABERDEEN                 |                             |                   | <b>60</b>         | <b>0</b>   | <b>1</b>  | <b>80</b>                  | <b>8</b>         | <b>10</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>77</b>                | <b>10</b>                  | 104                     |
| BELFAST INTERNATIONAL          | EASYJET AIRLINE COMPANY LTD | S                 | 215               | 0          | 1         | 85                         | 10               | 4           | 2                      | 0                      | 0                       | 8                          | 86                       | 11                         | 224                     |
| TOTAL BELFAST INTERNATIONAL    |                             |                   | <b>215</b>        | <b>0</b>   | <b>1</b>  | <b>85</b>                  | <b>10</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>86</b>                | <b>11</b>                  | 224                     |
| CITY OF DERRY (EGLINTON)       | RYANAIR                     | S                 | 26                | 0          | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL CITY OF DERRY (EGLINTON) |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| EDINBURGH                      | EASYJET AIRLINE COMPANY LTD | S                 | 213               | 0          | 0         | 91                         | 5                | 2           | 1                      | 0                      | 0                       | 8                          | 81                       | 9                          | 224                     |
| TOTAL EDINBURGH                |                             |                   | <b>213</b>        | <b>1</b>   | <b>0</b>  | <b>91</b>                  | <b>5</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>81</b>                | <b>9</b>                   | 224                     |
| GLASGOW                        | EASYJET AIRLINE COMPANY LTD | S                 | 244               | 0          | 0         | 93                         | 5                | 2           | 0                      | 0                      | 0                       | 3                          | 90                       | 6                          | 274                     |
| TOTAL GLASGOW                  |                             |                   | <b>244</b>        | <b>3</b>   | <b>0</b>  | <b>93</b>                  | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>90</b>                | <b>6</b>                   | 274                     |
| INVERNESS                      | EASYJET AIRLINE COMPANY LTD | S                 | 40                | 0          | 0         | 78                         | 10               | 13          | 0                      | 0                      | 0                       | 11                         | 90                       | 6                          | 60                      |
| TOTAL INVERNESS                |                             |                   | <b>40</b>         | <b>1</b>   | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>90</b>                | <b>6</b>                   | 60                      |
| ISLE OF MAN                    | FLYBE LTD                   | S                 | 50                | 0          | 2         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 3                          | 75                       | 16                         | 36                      |
| TOTAL ISLE OF MAN              |                             |                   | <b>50</b>         | <b>0</b>   | <b>2</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>75</b>                | <b>16</b>                  | 36                      |
| JERSEY                         | EASYJET AIRLINE COMPANY LTD | S                 | 44                | 0          | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL JERSEY                   |                             |                   | <b>44</b>         | <b>0</b>   | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | 0                       |
| MANCHESTER                     | BMI REGIONAL                | C                 | 2                 | 0          | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES            | C                 | 2                 | 0          | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
| TOTAL MANCHESTER               |                             |                   | <b>5</b>          | <b>1</b>   | <b>0</b>  | <b>40</b>                  | <b>0</b>         | <b>20</b>   | <b>40</b>              | <b>0</b>               | <b>0</b>                | <b>37</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| TOTAL UNITED KINGDOM           |                             |                   | <b>897</b>        | <b>6</b>   | <b>4</b>  | <b>89</b>                  | <b>7</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>85</b>                | <b>9</b>                   | 922                     |
| TOTAL LUTON                    |                             |                   | <b>5283</b>       | <b>89</b>  | <b>20</b> | <b>83</b>                  | <b>10</b>        | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>12</b>                  | 5833                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION       | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                            |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                            |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ANTIGUA AND BARBUDA</b> |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTIGUA                    | BMI BRITISH MIDLAND          | S                 | 9                 | 0        | 0         | 78                         | 0                | 11          | 11                     | 0                      | 0                       | 14                         | 56                       | 18                         | 9                       |
| TOTAL ANTIGUA              |                              |                   | 9                 | 0        | 0         | 78                         | 0                | 11          | 11                     | 0                      | 0                       | 14                         | 56                       | 18                         | 9                       |
| TOTAL ANTIGUA AND BARBUDA  |                              |                   | 9                 | 0        | 0         | 78                         | 0                | 11          | 11                     | 0                      | 0                       | 14                         | 56                       | 18                         | 9                       |
| <b>AUSTRIA</b>             |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SALZBURG                   | JET2.COM LTD                 | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL SALZBURG             |                              |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 72                       | 19                         | 18                      |
| TOTAL AUSTRIA              |                              |                   | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 67                       | 21                         | 21                      |
| <b>BARBADOS</b>            |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRIDGETOWN                 | BMI BRITISH MIDLAND          | S                 | 18                | 0        | 0         | 67                         | 11               | 11          | 11                     | 0                      | 0                       | 18                         | 69                       | 10                         | 16                      |
|                            | THOMAS COOK AIRLINES LTD (MY | C                 | 16                | 0        | 0         | 56                         | 0                | 19          | 25                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |
|                            | THOMSON AIRWAYS LTD          | C                 | 32                | 0        | 0         | 53                         | 6                | 25          | 16                     | 0                      | 0                       | 30                         | 56                       | 39                         | 9                       |
|                            | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 9                 | 0        | 0         | 67                         | 22               | 11          | 0                      | 0                      | 0                       | 9                          | 50                       | 70                         | 8                       |
| TOTAL BRIDGETOWN           |                              |                   | 75                | 0        | 0         | 59                         | 8                | 19          | 15                     | 0                      | 0                       | 25                         | 57                       | 37                         | 58                      |
| TOTAL BARBADOS             |                              |                   | 75                | 0        | 0         | 59                         | 8                | 19          | 15                     | 0                      | 0                       | 25                         | 57                       | 37                         | 58                      |
| <b>BELGIUM</b>             |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTWERP                    | VLM (BELGIUM)                | S                 | 92                | 0        | 3         | 90                         | 4                | 1           | 4                      | 0                      | 0                       | 8                          | 83                       | 9                          | 104                     |
| TOTAL ANTWERP              |                              |                   | 92                | 0        | 3         | 90                         | 4                | 1           | 4                      | 0                      | 0                       | 8                          | 83                       | 9                          | 104                     |
| BRUSSELS                   | BRUSSELS AIRLINES            | S                 | 184               | 0        | 1         | 83                         | 8                | 5           | 3                      | 0                      | 0                       | 9                          | 82                       | 10                         | 158                     |
|                            | FLYBE LTD                    | S                 | 123               | 0        | 3         | 78                         | 11               | 7           | 4                      | 0                      | 0                       | 12                         | 86                       | 9                          | 147                     |
| TOTAL BRUSSELS             |                              |                   | 308               | 0        | 4         | 81                         | 10               | 6           | 4                      | 0                      | 0                       | 10                         | 84                       | 9                          | 305                     |
| CHARLEROI                  | RYANAIR                      | S                 | 34                | 0        | 0         | 88                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL CHARLEROI            |                              |                   | 34                | 0        | 0         | 88                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL BELGIUM              |                              |                   | 434               | 0        | 7         | 83                         | 8                | 5           | 3                      | 0                      | 0                       | 9                          | 84                       | 9                          | 409                     |
| <b>BULGARIA</b>            |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SOFIA                      | BULGARIA AIR                 | S                 | 6                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 9                          | 81                       | 16                         | 16                      |
| TOTAL SOFIA                |                              |                   | 6                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 9                          | 81                       | 16                         | 16                      |
| TOTAL BULGARIA             |                              |                   | 6                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 9                          | 81                       | 16                         | 16                      |
| <b>CANADA</b>              |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TORONTO                    | AIR TRANSAT                  | S                 | 16                | 0        | 0         | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 5                          | 100                      | 2                          | 8                       |
| TOTAL TORONTO              |                              |                   | 17                | 0        | 0         | 94                         | 0                | 6           | 0                      | 0                      | 0                       | 5                          | 92                       | 4                          | 24                      |
| VANCOUVER                  | AIR TRANSAT                  | S                 | 2                 | 0        | 0         | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 56                         | 0                        | 0                          | 0                       |
| TOTAL VANCOUVER            |                              |                   | 2                 | 0        | 0         | 0                          | 0                | 100         | 0                      | 0                      | 0                       | 56                         | 100                      | 1                          | 8                       |
| TOTAL CANADA               |                              |                   | 19                | 0        | 0         | 84                         | 0                | 16          | 0                      | 0                      | 0                       | 10                         | 85                       | 7                          | 48                      |
| <b>CAPE VERDE ISLANDS</b>  |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ILHA DO SAL C.VERDE        | THOMSON AIRWAYS LTD          | S                 | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 8                          | 25                       | 73                         | 8                       |
| TOTAL ILHA DO SAL C.VERDE  |                              |                   | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 8                          | 50                       | 37                         | 18                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION       | AIRLINE                       | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                            |                               |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                            |                               |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL CAPE VERDE ISLANDS   |                               |                   | 7                 | 0        | 0         | 71                         | 29               | 0           | 0                      | 0                      | 0                       | 8                          | 50                       | 37                         | 18                      |
| CUBA                       |                               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CUNAGUA (CAYO COCO)        | THOMAS COOK AIRLINES LTD (MY) | C                 | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 4                       | 0                          | 0                        | 0                          |                         |
| TOTAL CUNAGUA (CAYO COCO)  |                               |                   | 9                 | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 4                       | 100                        | 4                        | 10                         |                         |
| HOLGUIN (FRANK PAIS)       | THOMSON AIRWAYS LTD           | C                 | 4                 | 0        | 0         | 50                         | 0                | 25          | 25                     | 0                      | 29                      | 0                          | 0                        | 0                          |                         |
| TOTAL HOLGUIN (FRANK PAIS) |                               |                   | 4                 | 0        | 0         | 50                         | 0                | 25          | 25                     | 0                      | 29                      | 85                         | 6                        | 13                         |                         |
| VARADERO                   | THOMAS COOK AIRLINES LTD (MY) | C                 | 9                 | 0        | 0         | 78                         | 11               | 0           | 11                     | 0                      | 12                      | 0                          | 0                        | 0                          |                         |
|                            | THOMSON AIRWAYS LTD           | C                 | 6                 | 0        | 0         | 17                         | 0                | 17          | 67                     | 0                      | 84                      | 0                          | 0                        | 0                          |                         |
| TOTAL VARADERO             |                               |                   | 15                | 0        | 0         | 53                         | 7                | 7           | 33                     | 0                      | 41                      | 0                          | 84                       | 4                          |                         |
| TOTAL CUBA                 |                               |                   | 28                | 0        | 0         | 64                         | 7                | 7           | 21                     | 0                      | 27                      | 78                         | 17                       | 27                         |                         |
| CYPRUS                     |                               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                    | CYPRUS AIRWAYS                | S                 | 31                | 1        | 0         | 61                         | 19               | 6           | 0                      | 13                     | 0                       | 50                         | 56                       | 16                         | 32                      |
|                            | EUROCYPRIA AIRLINES LTD       | C                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 50                         | 28                       | 8                          |                         |
|                            | MONARCH AIRLINES              | S                 | 27                | 0        | 0         | 81                         | 15               | 4           | 0                      | 0                      | 6                       | 0                          | 0                        | 0                          |                         |
|                            | THOMAS COOK AIRLINES LTD (MY) | C                 | 3                 | 0        | 0         | 67                         | 0                | 0           | 33                     | 0                      | 52                      | 100                        | 0                        | 1                          |                         |
|                            | THOMSON AIRWAYS LTD           | C                 | 3                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 13                      | 100                        | 0                        | 1                          |                         |
| TOTAL LARNACA              |                               |                   | 70                | 1        | 0         | 71                         | 16               | 4           | 3                      | 6                      | 29                      | 59                         | 18                       | 49                         |                         |
| PAPHOS                     | AIR MALTA                     | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 29                      | 0                          | 0                        | 0                          |                         |
|                            | CYPRUS AIRWAYS                | S                 | 5                 | 0        | 0         | 40                         | 20               | 20          | 0                      | 0                      | 44                      | 0                          | 0                        | 0                          |                         |
|                            | EASYJET AIRLINE COMPANY LTD   | S                 | 45                | 0        | 0         | 87                         | 4                | 7           | 2                      | 0                      | 7                       | 0                          | 0                        | 0                          |                         |
|                            | EUROCYPRIA AIRLINES LTD       | C                 | 8                 | 0        | 0         | 63                         | 13               | 0           | 25                     | 0                      | 24                      | 56                         | 12                       | 16                         |                         |
|                            | THOMAS COOK AIRLINES LTD (MY) | C                 | 19                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 1                       | 0                          | 0                        | 0                          |                         |
|                            | THOMSON AIRWAYS LTD           | C                 | 42                | 0        | 0         | 64                         | 14               | 10          | 7                      | 5                      | 29                      | 82                         | 8                        | 17                         |                         |
| TOTAL PAPHOS               |                               |                   | 123               | 0        | 0         | 76                         | 9                | 7           | 6                      | 2                      | 17                      | 72                         | 12                       | 107                        |                         |
| TOTAL CYPRUS               |                               |                   | 193               | 1        | 0         | 75                         | 11               | 6           | 5                      | 3                      | 21                      | 68                         | 14                       | 156                        |                         |
| CZECH REPUBLIC             |                               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                     | BMIBABY LTD                   | S                 | 54                | 0        | 0         | 91                         | 7                | 2           | 0                      | 0                      | 4                       | 80                         | 19                       | 60                         |                         |
|                            | CSA CZECH AIRLINES            | S                 | 58                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 3                       | 83                         | 7                        | 100                        |                         |
| TOTAL PRAGUE               |                               |                   | 112               | 0        | 0         | 93                         | 6                | 1           | 0                      | 0                      | 4                       | 81                         | 11                       | 196                        |                         |
| TOTAL CZECH REPUBLIC       |                               |                   | 112               | 0        | 0         | 93                         | 6                | 1           | 0                      | 0                      | 4                       | 81                         | 11                       | 196                        |                         |
| DENMARK                    |                               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BILLUND                    | SUN AIR OF SCANDINAVIA        | S                 | 90                | 0        | 0         | 84                         | 9                | 3           | 1                      | 2                      | 12                      | 75                         | 11                       | 96                         |                         |
| TOTAL BILLUND              |                               |                   | 90                | 0        | 0         | 84                         | 9                | 3           | 1                      | 2                      | 12                      | 75                         | 11                       | 96                         |                         |
| COPENHAGEN                 | SAS                           | S                 | 110               | 0        | 0         | 89                         | 6                | 1           | 4                      | 0                      | 9                       | 64                         | 14                       | 138                        |                         |
| TOTAL COPENHAGEN           |                               |                   | 110               | 0        | 0         | 89                         | 6                | 1           | 4                      | 0                      | 9                       | 64                         | 14                       | 138                        |                         |
| TOTAL DENMARK              |                               |                   | 200               | 0        | 0         | 87                         | 8                | 2           | 3                      | 1                      | 10                      | 69                         | 13                       | 234                        |                         |
| DOMINICAN REPUBLIC         |                               |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PUERTO PLATA               | THOMAS COOK AIRLINES LTD (MY) | C                 | 11                | 0        | 0         | 73                         | 9                | 9           | 9                      | 0                      | 14                      | 100                        | 10                       | 1                          |                         |
|                            | THOMSON AIRWAYS LTD           | C                 | 16                | 0        | 0         | 69                         | 25               | 0           | 6                      | 0                      | 18                      | 67                         | 152                      | 9                          |                         |
| TOTAL PUERTO PLATA         |                               |                   | 27                | 0        | 0         | 70                         | 19               | 4           | 7                      | 0                      | 16                      | 74                         | 67                       | 27                         |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PUNTA CANA                             | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 75                         | 0                | 0           | 25                     | 0                      | 0                       | 39                         | 20                       | 66                         | 10                      |
|  | THOMSON AIRWAYS LTD          | C                 | 16                | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 5                          | 38                       | 44                         | 8                       |
| <b>TOTAL PUNTA CANA</b>                |                              |                   | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>8</b>         | <b>0</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>32</b>                | <b>43</b>                  | <b>28</b>               |
| <b>TOTAL DOMINICAN REPUBLIC</b>        |                              |                   | <b>51</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>14</b>        | <b>2</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>53</b>                | <b>55</b>                  | <b>55</b>               |
| <b>EGYPT</b>                           |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALEXANDRIA (BORG EL ARAB)              | MONARCH AIRLINES             | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| <b>TOTAL ALEXANDRIA (BORG EL ARAB)</b> |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>28</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| HURGHADA                               | THOMAS COOK AIRLINES LTD (MY | C                 | 16                | 0        | 0         | 88                         | 0                | 13          | 0                      | 0                      | 0                       | 5                          | 100                      | 3                          | 2                       |
|  | THOMSON AIRWAYS LTD          | C                 | 9                 | 0        | 0         | 78                         | 22               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL HURGHADA</b>                  |                              |                   | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>8</b>         | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>70</b>                | <b>15</b>                  | <b>30</b>               |
| LUXOR                                  | MONARCH AIRLINES             | C                 | 10                | 0        | 0         | 40                         | 30               | 30          | 0                      | 0                      | 0                       | 19                         | 63                       | 17                         | 8                       |
|  | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 75                         | 0                | 13          | 13                     | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD          | C                 | 9                 | 0        | 0         | 78                         | 0                | 22          | 0                      | 0                      | 0                       | 12                         | 75                       | 17                         | 8                       |
| <b>TOTAL LUXOR</b>                     |                              |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>11</b>        | <b>22</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>63</b>                | <b>18</b>                  | <b>24</b>               |
| MARSA ALAM                             | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 50                         | 0                | 13          | 38                     | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 38                         | 38               | 25          | 0                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
| <b>TOTAL MARSA ALAM</b>                |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>19</b>        | <b>19</b>   | <b>19</b>              | <b>0</b>               | <b>0</b>                | <b>32</b>                  | <b>44</b>                | <b>75</b>                  | <b>9</b>                |
| SHARM EL SHEIKH (OPHIRA)               | AIR MALTA                    | C                 | 2                 | 0        | 0         | 0                          | 0                | 50          | 50                     | 0                      | 0                       | 64                         | 0                        | 0                          | 0                       |
|  | EUROCYPRIA AIRLINES LTD      | C                 | 10                | 0        | 0         | 10                         | 60               | 10          | 20                     | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
|  | JET2.COM LTD                 | S                 | 11                | 0        | 0         | 36                         | 27               | 9           | 27                     | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
|  | MONARCH AIRLINES             | C                 | 8                 | 0        | 0         | 25                         | 38               | 25          | 13                     | 0                      | 0                       | 31                         | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD (MY | C                 | 25                | 1        | 0         | 80                         | 12               | 8           | 0                      | 0                      | 0                       | 9                          | 100                      | 0                          | 2                       |
| THOMSON AIRWAYS LTD                    | S                            | 49                | 0                 | 1        | 61        | 12                         | 16               | 10          | 0                      | 0                      | 22                      | 69                         | 50                       | 42                         |                         |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b>  |                              |                   | <b>105</b>        | <b>1</b> | <b>1</b>  | <b>54</b>                  | <b>20</b>        | <b>14</b>   | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>22</b>                  | <b>62</b>                | <b>55</b>                  | <b>124</b>              |
| TABA                                   | JET2.COM LTD                 | C                 | 8                 | 0        | 0         | 50                         | 25               | 13          | 13                     | 0                      | 0                       | 22                         | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 63                         | 0                | 38          | 0                      | 0                      | 0                       | 18                         | 80                       | 40                         | 10                      |
| <b>TOTAL TABA</b>                      |                              |                   | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>13</b>        | <b>25</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>75</b>                | <b>25</b>                  | <b>20</b>               |
| <b>TOTAL EGYPT</b>                     |                              |                   | <b>191</b>        | <b>1</b> | <b>1</b>  | <b>59</b>                  | <b>16</b>        | <b>16</b>   | <b>9</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>64</b>                | <b>43</b>                  | <b>207</b>              |
| <b>FINLAND</b>                         |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HELSINKI                               | FINNAIR                      | S                 | 110               | 0        | 0         | 80                         | 11               | 3           | 6                      | 0                      | 0                       | 12                         | 80                       | 8                          | 111                     |
| <b>TOTAL HELSINKI</b>                  |                              |                   | <b>110</b>        | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>11</b>        | <b>3</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>80</b>                | <b>8</b>                   | <b>111</b>              |
| <b>TOTAL FINLAND</b>                   |                              |                   | <b>112</b>        | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>13</b>        | <b>3</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>78</b>                | <b>9</b>                   | <b>119</b>              |
| <b>FRANCE</b>                          |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LYON                                   | BMI REGIONAL                 | S                 | 50                | 0        | 0         | 94                         | 2                | 4           | 0                      | 0                      | 0                       | 3                          | 94                       | 3                          | 52                      |
| <b>TOTAL LYON</b>                      |                              |                   | <b>50</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>2</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>94</b>                | <b>3</b>                   | <b>52</b>               |
| MARSEILLE                              | THOMSON AIRWAYS LTD          | C                 | 3                 | 0        | 0         | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| <b>TOTAL MARSEILLE</b>                 |                              |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>33</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| NICE                                   | JET2.COM LTD                 | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL NICE</b>                      |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PARIS (CHARLES DE GAULLE)              | AIR FRANCE                   | S                 | 212               | 0        | 0         | 80                         | 10               | 8           | 1                      | 0                      | 0                       | 10                         | 74                       | 11                         | 249                     |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                      | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PARIS (CHARLES DE GAULLE)                 | FLYBE LTD                    | S                 | 185               | 0          | 1        | 81                         | 9                | 7           | 2                      | 1                      | 0                       | 10                         | 76                       | 11                         | 216                     |
|   | REGIONAL COMPAGNIE AERIENN   | S                 | 58                | 0          | 0        | 48                         | 29               | 14          | 9                      | 0                      | 0                       | 22                         | 83                       | 11                         | 48                      |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b>    |                              |                   | <b>455</b>        | <b>0</b>   | <b>1</b> | <b>76</b>                  | <b>12</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>78</b>                | <b>10</b>                  | <b>575</b>              |
| TARBES-LOURDES INTERNATIONAL              | JET2.COM LTD                 | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| <b>TOTAL TARBES-LOURDES INTERNATIONAL</b> |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL FRANCE</b>                       |                              |                   | <b>514</b>        | <b>0</b>   | <b>1</b> | <b>78</b>                  | <b>11</b>        | <b>8</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>9</b>                   | <b>671</b>              |
| <b>GAMBIA</b>                             |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BANJUL                                    | HAMBURG INTERNATIONAL        | C                 | 7                 | 0          | 0        | 14                         | 43               | 14          | 29                     | 0                      | 0                       | 40                         | 0                        | 0                          | 0                       |
|   | THOMAS COOK AIRLINES LTD (MY | C                 | 14                | 0          | 0        | 79                         | 7                | 0           | 14                     | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
|   | THOMSON AIRWAYS LTD          | C                 | 7                 | 0          | 0        | 57                         | 29               | 0           | 14                     | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| <b>TOTAL BANJUL</b>                       |                              |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>21</b>        | <b>4</b>    | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>63</b>                | <b>15</b>                  | <b>27</b>               |
| <b>TOTAL GAMBIA</b>                       |                              |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>57</b>                  | <b>21</b>        | <b>4</b>    | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>25</b>                  | <b>63</b>                | <b>15</b>                  | <b>27</b>               |
| <b>GERMANY</b>                            |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERLIN (SCHONEFELD)                       | JET2.COM LTD                 | C                 | 2                 | 0          | 0        | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 37                         | 0                        | 0                          | 0                       |
|   | MONARCH AIRLINES             | C                 | 2                 | 0          | 0        | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 34                         | 0                        | 0                          | 0                       |
|   | THOMSON AIRWAYS LTD          | C                 | 2                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| <b>TOTAL BERLIN (SCHONEFELD)</b>          |                              |                   | <b>7</b>          | <b>0</b>   | <b>0</b> | <b>43</b>                  | <b>14</b>        | <b>0</b>    | <b>43</b>              | <b>0</b>               | <b>0</b>                | <b>33</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| BREMEN                                    | RYANAIR                      | S                 | 34                | 0          | 0        | 82                         | 15               | 0           | 3                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
| <b>TOTAL BREMEN</b>                       |                              |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>15</b>        | <b>0</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| COLOGNE BONN                              | FLYBE LTD                    | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 29                         | 0                        | 0                          | 0                       |
|   | JET2.COM LTD                 | C                 | 3                 | 1          | 0        | 67                         | 0                | 0           | 33                     | 0                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|   | THOMAS COOK AIRLINES LTD (MY | C                 | 4                 | 0          | 0        | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
|   | TUIFLY (GERMANY)             | S                 | 46                | 0          | 0        | 83                         | 13               | 0           | 4                      | 0                      | 0                       | 6                          | 80                       | 11                         | 44                      |
| <b>TOTAL COLOGNE BONN</b>                 |                              |                   | <b>55</b>         | <b>1</b>   | <b>0</b> | <b>78</b>                  | <b>13</b>        | <b>4</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>80</b>                | <b>11</b>                  | <b>44</b>               |
| DUSSELDORF                                | FLYBE LTD                    | S                 | 148               | 0          | 0        | 79                         | 12               | 5           | 3                      | 1                      | 0                       | 12                         | 86                       | 7                          | 156                     |
|   | LUFTHANSA CITY LINE          | S                 | 186               | 0          | 0        | 89                         | 5                | 4           | 2                      | 0                      | 0                       | 6                          | 86                       | 8                          | 208                     |
| <b>TOTAL DUSSELDORF</b>                   |                              |                   | <b>334</b>        | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>8</b>         | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>86</b>                | <b>7</b>                   | <b>364</b>              |
| FRANKFURT MAIN                            | FLYBE LTD                    | S                 | 139               | 0          | 1        | 85                         | 2                | 6           | 6                      | 0                      | 0                       | 11                         | 74                       | 18                         | 156                     |
|   | LUFTHANSA                    | S                 | 240               | 0          | 0        | 80                         | 10               | 5           | 5                      | 0                      | 0                       | 12                         | 73                       | 13                         | 241                     |
| <b>TOTAL FRANKFURT MAIN</b>               |                              |                   | <b>379</b>        | <b>0</b>   | <b>1</b> | <b>82</b>                  | <b>7</b>         | <b>6</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>73</b>                | <b>15</b>                  | <b>397</b>              |
| HAHN                                      | RYANAIR                      | S                 | 33                | 0          | 1        | 79                         | 12               | 9           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL HAHN</b>                         |                              |                   | <b>33</b>         | <b>0</b>   | <b>1</b> | <b>79</b>                  | <b>12</b>        | <b>9</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| HAMBURG                                   | FLYBE LTD                    | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 19                         | 0                        | 0                          | 0                       |
|   | LUFTHANSA CITY LINE          | S                 | 95                | 0          | 0        | 72                         | 15               | 9           | 4                      | 0                      | 0                       | 14                         | 79                       | 9                          | 102                     |
| <b>TOTAL HAMBURG</b>                      |                              |                   | <b>97</b>         | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>14</b>        | <b>10</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>81</b>                | <b>11</b>                  | <b>155</b>              |
| HANOVER                                   | FLYBE LTD                    | S                 | 42                | 0          | 0        | 81                         | 12               | 7           | 0                      | 0                      | 0                       | 7                          | 92                       | 10                         | 60                      |
|   | TUIFLY (GERMANY)             | S                 | 40                | 0          | 0        | 85                         | 5                | 8           | 3                      | 0                      | 0                       | 7                          | 93                       | 3                          | 44                      |
| <b>TOTAL HANOVER</b>                      |                              |                   | <b>82</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>9</b>         | <b>7</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>92</b>                | <b>7</b>                   | <b>104</b>              |
| MUNICH                                    | LUFTHANSA                    | S                 | 180               | 0          | 0        | 82                         | 11               | 8           | 0                      | 0                      | 0                       | 7                          | 71                       | 13                         | 179                     |
| <b>TOTAL MUNICH</b>                       |                              |                   | <b>180</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>11</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>71</b>                | <b>13</b>                  | <b>192</b>              |
| MUNSTER-OSNABRUCK                         | AVANTI AIR BEDARFSFLUGGES    | C                 | 2                 | 0          | 0        | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MUNSTER-OSNABRUCK              | EASTERN AIRWAYS              | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| <b>TOTAL MUNSTER-OSNABRUCK</b> |                              |                   | <b>5</b>          | <b>0</b>   | <b>0</b> | <b>40</b>                  | <b>20</b>        | <b>40</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>24</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| NIEDERRHEIN                    | RYANAIR                      | S                 | 59                | 0          | 1        | 88                         | 2                | 7           | 3                      | 0                      | 7                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL NIEDERRHEIN</b>       |                              |                   | <b>59</b>         | <b>0</b>   | <b>1</b> | <b>88</b>                  | <b>2</b>         | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>7</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PADERBORN                      | AIR BERLIN                   | S                 | 26                | 0          | 0        | 88                         | 4                | 0           | 0                      | 8                      | 19                      | 85                         | 7                        | 26                         |                         |
| <b>TOTAL PADERBORN</b>         |                              |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>8</b>               | <b>19</b>               | <b>85</b>                  | <b>7</b>                 | <b>26</b>                  |                         |
| STUTTART                       | TUIFLY (GERMANY)             | S                 | 42                | 0          | 0        | 90                         | 7                | 2           | 0                      | 0                      | 5                       | 73                         | 11                       | 44                         |                         |
| <b>TOTAL STUTTART</b>          |                              |                   | <b>42</b>         | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>7</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>5</b>                | <b>73</b>                  | <b>11</b>                | <b>44</b>                  |                         |
| <b>TOTAL GERMANY</b>           |                              |                   | <b>1333</b>       | <b>1</b>   | <b>3</b> | <b>82</b>                  | <b>9</b>         | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>10</b>               | <b>79</b>                  | <b>11</b>                | <b>1328</b>                |                         |
| <b>GIBRALTAR</b>               |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GIBRALTAR                      | MONARCH AIRLINES             | S                 | 24                | 0          | 0        | 79                         | 17               | 4           | 0                      | 0                      | 8                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL GIBRALTAR</b>         |                              |                   | <b>24</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>17</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL GIBRALTAR</b>         |                              |                   | <b>24</b>         | <b>0</b>   | <b>0</b> | <b>79</b>                  | <b>17</b>        | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>GREECE</b>                  |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                         | OLYMPIC AIRLINES             | S                 | 26                | 0          | 0        | 77                         | 0                | 19          | 4                      | 0                      | 14                      | 54                         | 70                       | 26                         |                         |
|                                | TITAN AIRWAYS LTD            | C                 | 2                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 18                      | 0                          | 0                        | 0                          |                         |
| <b>TOTAL ATHENS</b>            |                              |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>0</b>         | <b>21</b>   | <b>4</b>               | <b>0</b>               | <b>15</b>               | <b>56</b>                  | <b>68</b>                | <b>27</b>                  |                         |
| <b>TOTAL CORFU</b>             |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| HERAKLION                      | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          |                         |
|                                | THOMSON AIRWAYS LTD          | C                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 6                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL HERAKLION</b>         |                              |                   | <b>7</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| KOS                            | MONARCH AIRLINES             | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL KOS</b>               |                              |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>25</b>              | <b>0</b>                | <b>68</b>                  | <b>100</b>               | <b>0</b>                   |                         |
| <b>TOTAL RHODES</b>            |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>100</b>                 | <b>0</b>                 | <b>1</b>                   |                         |
| <b>TOTAL GREECE</b>            |                              |                   | <b>45</b>         | <b>0</b>   | <b>0</b> | <b>80</b>                  | <b>0</b>         | <b>13</b>   | <b>4</b>               | <b>2</b>               | <b>17</b>               | <b>55</b>                  | <b>60</b>                | <b>33</b>                  |                         |
| <b>HUNGARY</b>                 |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUDAPEST                       | JET2.COM LTD                 | S                 | 26                | 0          | 0        | 77                         | 19               | 0           | 4                      | 0                      | 8                       | 77                         | 21                       | 44                         |                         |
| <b>TOTAL BUDAPEST</b>          |                              |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>19</b>        | <b>0</b>    | <b>4</b>               | <b>0</b>               | <b>8</b>                | <b>77</b>                  | <b>21</b>                | <b>44</b>                  |                         |
| <b>TOTAL HUNGARY</b>           |                              |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>19</b>        | <b>0</b>    | <b>4</b>               | <b>0</b>               | <b>8</b>                | <b>77</b>                  | <b>21</b>                | <b>44</b>                  |                         |
| <b>ICELAND</b>                 |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                       | ICELANDAIR                   | S                 | 15                | 0          | 1        | 80                         | 13               | 7           | 0                      | 0                      | 6                       | 78                         | 29                       | 18                         |                         |
| <b>TOTAL KEFLAVIK</b>          |                              |                   | <b>15</b>         | <b>0</b>   | <b>1</b> | <b>80</b>                  | <b>13</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>78</b>                  | <b>29</b>                | <b>18</b>                  |                         |
| <b>TOTAL ICELAND</b>           |                              |                   | <b>15</b>         | <b>0</b>   | <b>1</b> | <b>80</b>                  | <b>13</b>        | <b>7</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>78</b>                  | <b>29</b>                | <b>18</b>                  |                         |
| <b>INDIA</b>                   |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOA                            | MONARCH AIRLINES             | C                 | 17                | 0          | 0        | 71                         | 6                | 6           | 18                     | 0                      | 20                      | 41                         | 117                      | 17                         |                         |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 15                | 0          | 0        | 80                         | 7                | 7           | 7                      | 0                      | 11                      | 67                         | 65                       | 18                         |                         |
|                                | THOMSON AIRWAYS LTD          | C                 | 17                | 0          | 0        | 29                         | 12               | 29          | 18                     | 12                     | 68                      | 29                         | 52                       | 7                          |                         |

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|-------------------------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                     |                     |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                     |                     |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GOA                           |                     |                   | 49                | 0          | 0        | 59                         | 8                | 14          | 14                     | 4                      | 0                       | 34                         | 55                       | 73                         | 49                      |
| TOTAL INDIA                         |                     |                   | 49                | 0          | 0        | 59                         | 8                | 14          | 14                     | 4                      | 0                       | 34                         | 54                       | 73                         | 50                      |
| IRISH REPUBLIC                      |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                                | AER LINGUS          | S                 | 34                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 82                       | 14                         | 34                      |
|                                     | BMIBABY LTD         | S                 | 60                | 1          | 1        | 85                         | 3                | 7           | 3                      | 0                      | 2                       | 16                         | 88                       | 5                          | 60                      |
| TOTAL CORK                          |                     |                   | 94                | 2          | 1        | 90                         | 2                | 4           | 2                      | 0                      | 1                       | 11                         | 86                       | 8                          | 94                      |
| DUBLIN                              | AER ARANN           | C                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 100                      | 6                          | 2                       |
|                                     | AER LINGUS          | S                 | 216               | 0          | 0        | 84                         | 12               | 4           | 0                      | 0                      | 0                       | 6                          | 76                       | 10                         | 222                     |
|                                     | RYANAIR             | S                 | 256               | 0          | 0        | 81                         | 12               | 4           | 3                      | 0                      | 0                       | 9                          | 79                       | 9                          | 258                     |
| TOTAL DUBLIN                        |                     |                   | 476               | 0          | 0        | 83                         | 12               | 4           | 2                      | 0                      | 0                       | 8                          | 78                       | 10                         | 483                     |
| GALWAY                              | AER ARANN           | S                 | 94                | 0          | 0        | 91                         | 2                | 2           | 4                      | 0                      | 0                       | 7                          | 95                       | 4                          | 94                      |
| TOTAL GALWAY                        |                     |                   | 94                | 0          | 0        | 91                         | 2                | 2           | 4                      | 0                      | 0                       | 7                          | 95                       | 4                          | 94                      |
| IRELAND WEST AIRPORT KNOCK          | BMIBABY LTD         | S                 | 51                | 0          | 0        | 90                         | 4                | 2           | 4                      | 0                      | 0                       | 8                          | 97                       | 2                          | 61                      |
| TOTAL IRELAND WEST AIRPORT KNOCK    |                     |                   | 51                | 1          | 0        | 90                         | 4                | 2           | 4                      | 0                      | 0                       | 8                          | 97                       | 2                          | 61                      |
| KERRY COUNTY                        | AER ARANN           | S                 | 34                | 0          | 0        | 91                         | 3                | 0           | 6                      | 0                      | 0                       | 8                          | 95                       | 6                          | 42                      |
| TOTAL KERRY COUNTY                  |                     |                   | 34                | 0          | 0        | 91                         | 3                | 0           | 6                      | 0                      | 0                       | 8                          | 95                       | 6                          | 42                      |
| SHANNON                             | RYANAIR             | S                 | 60                | 0          | 0        | 67                         | 23               | 5           | 5                      | 0                      | 0                       | 16                         | 85                       | 8                          | 34                      |
| TOTAL SHANNON                       |                     |                   | 60                | 0          | 0        | 67                         | 23               | 5           | 5                      | 0                      | 0                       | 16                         | 85                       | 8                          | 34                      |
| WATERFORD                           | AER ARANN           | S                 | 50                | 0          | 0        | 88                         | 6                | 2           | 4                      | 0                      | 0                       | 10                         | 92                       | 4                          | 51                      |
| TOTAL WATERFORD                     |                     |                   | 50                | 0          | 0        | 88                         | 6                | 2           | 4                      | 0                      | 0                       | 10                         | 92                       | 4                          | 51                      |
| TOTAL IRISH REPUBLIC                |                     |                   | 859               | 3          | 1        | 84                         | 9                | 4           | 3                      | 0                      | 0                       | 9                          | 84                       | 8                          | 895                     |
| ISLE OF CURACAO NETH.ANTILLES       |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARUBA                               | THOMSON AIRWAYS LTD | C                 | 2                 | 0          | 0        | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| TOTAL ARUBA                         |                     |                   | 2                 | 0          | 0        | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| TOTAL ISLE OF CURACAO NETH.ANTILLES |                     |                   | 2                 | 0          | 0        | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 28                         | 0                        | 0                          | 0                       |
| ISRAEL                              |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TEL AVIV                            | THOMSON AIRWAYS LTD | S                 | 26                | 0          | 0        | 23                         | 27               | 31          | 19                     | 0                      | 0                       | 38                         | 38                       | 34                         | 26                      |
| TOTAL TEL AVIV                      |                     |                   | 26                | 0          | 0        | 23                         | 27               | 31          | 19                     | 0                      | 0                       | 38                         | 38                       | 34                         | 26                      |
| TOTAL ISRAEL                        |                     |                   | 26                | 0          | 0        | 23                         | 27               | 31          | 19                     | 0                      | 0                       | 38                         | 38                       | 34                         | 26                      |
| ITALY                               |                     |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGAMO                             | RYANAIR             | S                 | 26                | 0          | 0        | 96                         | 0                | 4           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| TOTAL BERGAMO                       |                     |                   | 26                | 0          | 0        | 96                         | 0                | 4           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| MILAN (MALPENSA)                    | FLYBE LTD           | S                 | 96                | 0          | 0        | 86                         | 4                | 6           | 3                      | 0                      | 0                       | 9                          | 84                       | 15                         | 102                     |
| TOTAL MILAN (MALPENSA)              |                     |                   | 96                | 0          | 0        | 86                         | 4                | 6           | 3                      | 0                      | 0                       | 9                          | 77                       | 18                         | 130                     |
| PISA                                | JET2.COM LTD        | S                 | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL PISA                          |                     |                   | 4                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| ROME (FIUMICINO)                    | TITAN AIRWAYS LTD   | C                 | 4                 | 0          | 0        | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |

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|--------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                          |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                          |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL ROME (FIUMICINO)   |                              |                   | 4                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 30                         | 82                       | 8                          | 38                      |
| TOTAL ITALY              |                              |                   | 132               | 0        | 0         | 88                         | 3                | 7           | 2                      | 0                      | 0                       | 9                          | 78                       | 16                         | 169                     |
| <b>JAMAICA</b>           |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MONTEGO BAY              | THOMAS COOK AIRLINES LTD (MY | C                 | 10                | 0        | 0         | 60                         | 20               | 10          | 10                     | 0                      | 0                       | 23                         | 38                       | 70                         | 8                       |
|                          | THOMSON AIRWAYS LTD          | C                 | 12                | 0        | 0         | 50                         | 25               | 17          | 8                      | 0                      | 0                       | 22                         | 20                       | 118                        | 15                      |
| TOTAL MONTEGO BAY        |                              |                   | 22                | 0        | 0         | 55                         | 23               | 14          | 9                      | 0                      | 0                       | 22                         | 34                       | 83                         | 29                      |
| TOTAL JAMAICA            |                              |                   | 22                | 0        | 0         | 55                         | 23               | 14          | 9                      | 0                      | 0                       | 22                         | 34                       | 83                         | 29                      |
| <b>KENYA</b>             |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MOMBASA                  | THOMSON AIRWAYS LTD          | C                 | 9                 | 0        | 0         | 33                         | 22               | 11          | 11                     | 22                     | 0                       | 79                         | 0                        | 0                          | 0                       |
| TOTAL MOMBASA            |                              |                   | 9                 | 0        | 0         | 33                         | 22               | 11          | 11                     | 22                     | 0                       | 79                         | 54                       | 20                         | 13                      |
| TOTAL KENYA              |                              |                   | 9                 | 0        | 0         | 33                         | 22               | 11          | 11                     | 22                     | 0                       | 79                         | 54                       | 20                         | 13                      |
| <b>LIBYA</b>             |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TRIPOLI                  | LIBYAN ARAB AIRLINES         | S                 | 26                | 0        | 1         | 35                         | 42               | 12          | 4                      | 8                      | 0                       | 32                         | 86                       | 11                         | 21                      |
| TOTAL TRIPOLI            |                              |                   | 26                | 0        | 1         | 35                         | 42               | 12          | 4                      | 8                      | 0                       | 32                         | 86                       | 11                         | 21                      |
| TOTAL LIBYA              |                              |                   | 26                | 0        | 1         | 35                         | 42               | 12          | 4                      | 8                      | 0                       | 32                         | 86                       | 11                         | 21                      |
| <b>LUXEMBOURG</b>        |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LUXEMBOURG               | VLM (BELGIUM)                | S                 | 69                | 0        | 0         | 96                         | 0                | 1           | 3                      | 0                      | 0                       | 5                          | 69                       | 14                         | 152                     |
| TOTAL LUXEMBOURG         |                              |                   | 69                | 0        | 0         | 96                         | 0                | 1           | 3                      | 0                      | 0                       | 5                          | 69                       | 14                         | 152                     |
| TOTAL LUXEMBOURG         |                              |                   | 69                | 0        | 0         | 96                         | 0                | 1           | 3                      | 0                      | 0                       | 5                          | 69                       | 14                         | 152                     |
| <b>MALDIVE ISLANDS</b>   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALE INTERNATIONAL       | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 63                         | 13               | 25          | 0                      | 0                      | 0                       | 16                         | 38                       | 61                         | 8                       |
| TOTAL MALE INTERNATIONAL |                              |                   | 8                 | 0        | 0         | 63                         | 13               | 25          | 0                      | 0                      | 0                       | 16                         | 50                       | 31                         | 30                      |
| TOTAL MALDIVE ISLANDS    |                              |                   | 8                 | 0        | 0         | 63                         | 13               | 25          | 0                      | 0                      | 0                       | 16                         | 50                       | 31                         | 30                      |
| <b>MALTA</b>             |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MALTA                    | AIR MALTA                    | S                 | 50                | 0        | 0         | 66                         | 24               | 8           | 2                      | 0                      | 0                       | 11                         | 40                       | 29                         | 45                      |
|                          | EASYJET AIRLINE COMPANY LTD  | S                 | 26                | 0        | 0         | 58                         | 15               | 15          | 12                     | 0                      | 0                       | 25                         | 0                        | 0                          | 0                       |
|                          | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 3                          | 83                       | 6                          | 6                       |
|                          | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 63                       | 10                         | 8                       |
| TOTAL MALTA              |                              |                   | 92                | 0        | 0         | 68                         | 18               | 9           | 4                      | 0                      | 0                       | 14                         | 55                       | 21                         | 103                     |
| TOTAL MALTA              |                              |                   | 92                | 0        | 0         | 68                         | 18               | 9           | 4                      | 0                      | 0                       | 14                         | 55                       | 21                         | 103                     |
| <b>MEXICO</b>            |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ACAPULCO                 | THOMSON AIRWAYS LTD          | C                 | 3                 | 0        | 0         | 0                          | 0                | 0           | 100                    | 0                      | 0                       | 89                         | 0                        | 0                          | 0                       |
| TOTAL ACAPULCO           |                              |                   | 3                 | 0        | 0         | 0                          | 0                | 0           | 100                    | 0                      | 0                       | 89                         | 0                        | 0                          | 0                       |
| CANCUN                   | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 75                         | 0                | 0           | 13                     | 13                     | 0                       | 48                         | 56                       | 22                         | 9                       |
|                          | THOMSON AIRWAYS LTD          | C                 | 27                | 4        | 0         | 74                         | 11               | 7           | 7                      | 0                      | 0                       | 13                         | 75                       | 12                         | 8                       |
| TOTAL CANCUN             |                              |                   | 35                | 4        | 0         | 74                         | 9                | 6           | 9                      | 3                      | 0                       | 21                         | 68                       | 18                         | 25                      |
| TOTAL MEXICO             |                              |                   | 39                | 4        | 0         | 69                         | 8                | 5           | 15                     | 3                      | 0                       | 26                         | 68                       | 18                         | 25                      |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                     | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |            |
|--|------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|  |                              |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|  |                              |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| <b>MOROCCO</b>                           |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| AGADIR                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 7                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 80                         | 3                       | 5          |
|  | THOMSON AIRWAYS LTD          | S                 | 8                 | 0          | 0                   | 38                         | 63          | 0                      | 0                      | 0                       | 0                          | 17                       | 100                        | 2                       | 8          |
| <b>TOTAL AGADIR</b>                      |                              |                   | <b>15</b>         | <b>0</b>   | <b>0</b>            | <b>67</b>                  | <b>33</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>92</b>                  | <b>4</b>                | <b>24</b>  |
| MARRAKESH                                | THOMSON AIRWAYS LTD          | S                 | 18                | 0          | 0                   | 94                         | 6           | 0                      | 0                      | 0                       | 0                          | 3                        | 82                         | 7                       | 34         |
| <b>TOTAL MARRAKESH</b>                   |                              |                   | <b>18</b>         | <b>0</b>   | <b>0</b>            | <b>94</b>                  | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>                 | <b>82</b>                  | <b>7</b>                | <b>34</b>  |
| <b>TOTAL MOROCCO</b>                     |                              |                   | <b>33</b>         | <b>0</b>   | <b>0</b>            | <b>82</b>                  | <b>18</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>6</b>                 | <b>86</b>                  | <b>6</b>                | <b>58</b>  |
| <b>NETHERLANDS</b>                       |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| AMSTERDAM                                | KLM                          | S                 | 344               | 0          | 7                   | 88                         | 4           | 4                      | 4                      | 0                       | 0                          | 9                        | 84                         | 8                       | 270        |
| <b>TOTAL AMSTERDAM</b>                   |                              |                   | <b>344</b>        | <b>1</b>   | <b>7</b>            | <b>88</b>                  | <b>4</b>    | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>                 | <b>83</b>                  | <b>9</b>                | <b>448</b> |
| ROTTERDAM                                | VLM (BELGIUM)                | S                 | 72                | 0          | 0                   | 86                         | 10          | 1                      | 1                      | 1                       | 0                          | 11                       | 79                         | 11                      | 94         |
| <b>TOTAL ROTTERDAM</b>                   |                              |                   | <b>72</b>         | <b>0</b>   | <b>0</b>            | <b>86</b>                  | <b>10</b>   | <b>1</b>               | <b>1</b>               | <b>1</b>                | <b>0</b>                   | <b>11</b>                | <b>79</b>                  | <b>11</b>               | <b>94</b>  |
| <b>TOTAL NETHERLANDS</b>                 |                              |                   | <b>416</b>        | <b>1</b>   | <b>7</b>            | <b>87</b>                  | <b>5</b>    | <b>3</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>83</b>                  | <b>9</b>                | <b>542</b> |
| <b>NORWAY</b>                            |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| OSLO (GARDERMOEN)                        | SAS                          | S                 | 34                | 0          | 0                   | 79                         | 15          | 6                      | 0                      | 0                       | 0                          | 7                        | 81                         | 14                      | 52         |
| <b>TOTAL OSLO (GARDERMOEN)</b>           |                              |                   | <b>34</b>         | <b>0</b>   | <b>0</b>            | <b>79</b>                  | <b>15</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>81</b>                  | <b>14</b>               | <b>52</b>  |
| <b>TOTAL NORWAY</b>                      |                              |                   | <b>34</b>         | <b>0</b>   | <b>0</b>            | <b>79</b>                  | <b>15</b>   | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>81</b>                  | <b>14</b>               | <b>52</b>  |
| <b>PAKISTAN</b>                          |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| ISLAMABAD                                | AIR BLUE                     | S                 | 60                | 0          | 0                   | 45                         | 10          | 23                     | 18                     | 0                       | 3                          | 44                       | 43                         | 33                      | 44         |
|  | PAKISTAN INTL AIRLINES       | S                 | 45                | 1          | 1                   | 49                         | 16          | 16                     | 13                     | 2                       | 4                          | 53                       | 48                         | 33                      | 54         |
| <b>TOTAL ISLAMABAD</b>                   |                              |                   | <b>105</b>        | <b>1</b>   | <b>1</b>            | <b>47</b>                  | <b>12</b>   | <b>20</b>              | <b>16</b>              | <b>1</b>                | <b>4</b>                   | <b>48</b>                | <b>46</b>                  | <b>33</b>               | <b>98</b>  |
| KARACHI                                  | PAKISTAN INTL AIRLINES       | S                 | 9                 | 0          | 0                   | 67                         | 11          | 22                     | 0                      | 0                       | 0                          | 15                       | 17                         | 91                      | 12         |
| <b>TOTAL KARACHI</b>                     |                              |                   | <b>9</b>          | <b>0</b>   | <b>0</b>            | <b>67</b>                  | <b>11</b>   | <b>22</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>17</b>                  | <b>91</b>               | <b>12</b>  |
| LAHORE                                   | PAKISTAN INTL AIRLINES       | S                 | 16                | 0          | 0                   | 44                         | 25          | 19                     | 13                     | 0                       | 0                          | 26                       | 50                         | 23                      | 16         |
| <b>TOTAL LAHORE</b>                      |                              |                   | <b>16</b>         | <b>0</b>   | <b>0</b>            | <b>44</b>                  | <b>25</b>   | <b>19</b>              | <b>13</b>              | <b>0</b>                | <b>0</b>                   | <b>26</b>                | <b>50</b>                  | <b>23</b>               | <b>16</b>  |
| <b>TOTAL PAKISTAN</b>                    |                              |                   | <b>130</b>        | <b>1</b>   | <b>1</b>            | <b>48</b>                  | <b>14</b>   | <b>20</b>              | <b>15</b>              | <b>1</b>                | <b>3</b>                   | <b>43</b>                | <b>44</b>                  | <b>37</b>               | <b>126</b> |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b>       |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| AZORES PONTA DELGADA                     | SATA                         | S                 | 10                | 0          | 0                   | 50                         | 30          | 20                     | 0                      | 0                       | 0                          | 17                       | 0                          | 0                       | 0          |
| <b>TOTAL AZORES PONTA DELGADA</b>        |                              |                   | <b>12</b>         | <b>0</b>   | <b>0</b>            | <b>58</b>                  | <b>25</b>   | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| FARO                                     | JET2.COM LTD                 | S                 | 4                 | 0          | 0                   | 75                         | 0           | 0                      | 0                      | 25                      | 0                          | 74                       | 94                         | 2                       | 18         |
|  | MONARCH AIRLINES             | S                 | 48                | 1          | 0                   | 96                         | 2           | 2                      | 0                      | 0                       | 0                          | 3                        | 86                         | 6                       | 44         |
|  | THOMAS COOK AIRLINES LTD (MY | C                 | 14                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 100                        | 3                       | 13         |
|  | THOMSON AIRWAYS LTD          | C                 | 29                | 0          | 0                   | 83                         | 10          | 7                      | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0          |
| <b>TOTAL FARO</b>                        |                              |                   | <b>96</b>         | <b>1</b>   | <b>2</b>            | <b>92</b>                  | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>0</b>                   | <b>7</b>                 | <b>82</b>                  | <b>8</b>                | <b>111</b> |
| LISBON                                   | MONARCH AIRLINES             | C                 | 2                 | 0          | 0                   | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 13                       | 0                          | 39                      | 2          |
| <b>TOTAL LISBON</b>                      |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>                | <b>55</b>                  | <b>46</b>               | <b>40</b>  |
| <b>TOTAL PORTUGAL(EXCLUDING MADEIRA)</b> |                              |                   | <b>110</b>        | <b>1</b>   | <b>2</b>            | <b>87</b>                  | <b>7</b>    | <b>5</b>               | <b>0</b>               | <b>1</b>                | <b>0</b>                   | <b>8</b>                 | <b>75</b>                  | <b>18</b>               | <b>151</b> |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>PORTUGAL(MADEIRA)</b>       |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                        | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 0                        | 0                          | 0                       |
|                                | THOMSON AIRWAYS LTD          | C                 | 24                | 0        | 0         | 92                         | 0                | 0           | 8                      | 0                      | 0                       | 7                          | 94                       | 9                          | 17                      |
| <b>TOTAL FUNCHAL</b>           |                              |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>0</b>         | <b>0</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>91</b>                | <b>11</b>                  | <b>33</b>               |
| <b>TOTAL PORTUGAL(MADEIRA)</b> |                              |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>94</b>                  | <b>0</b>         | <b>0</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>91</b>                | <b>11</b>                  | <b>33</b>               |
| <b>QATAR</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DOHA                           | QATAR AIRWAYS                | S                 | 60                | 0        | 0         | 93                         | 5                | 2           | 0                      | 0                      | 0                       | 3                          | 83                       | 8                          | 60                      |
| <b>TOTAL DOHA</b>              |                              |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>83</b>                | <b>8</b>                   | <b>60</b>               |
| <b>TOTAL QATAR</b>             |                              |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>83</b>                | <b>8</b>                   | <b>60</b>               |
| <b>SAUDI ARABIA</b>            |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| JEDDAH                         | SAUDI ARABIAN AIRLINES       | S                 | 12                | 0        | 0         | 75                         | 8                | 0           | 17                     | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| <b>TOTAL JEDDAH</b>            |                              |                   | <b>13</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>8</b>         | <b>0</b>    | <b>23</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| RIYADH                         | SAUDI ARABIAN AIRLINES       | S                 | 4                 | 0        | 0         | 25                         | 25               | 50          | 0                      | 0                      | 0                       | 27                         | 100                      | 3                          | 18                      |
| <b>TOTAL RIYADH</b>            |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>25</b>        | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>100</b>               | <b>3</b>                   | <b>18</b>               |
| <b>TOTAL SAUDI ARABIA</b>      |                              |                   | <b>17</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>12</b>        | <b>12</b>   | <b>18</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>100</b>               | <b>3</b>                   | <b>18</b>               |
| <b>SINGAPORE</b>               |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SINGAPORE                      | SINGAPORE AIRLINES           | S                 | 44                | 0        | 2         | 91                         | 2                | 2           | 5                      | 0                      | 0                       | 5                          | 95                       | 2                          | 60                      |
| <b>TOTAL SINGAPORE</b>         |                              |                   | <b>44</b>         | <b>0</b> | <b>2</b>  | <b>91</b>                  | <b>2</b>         | <b>2</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>95</b>                | <b>2</b>                   | <b>60</b>               |
| <b>TOTAL SINGAPORE</b>         |                              |                   | <b>44</b>         | <b>0</b> | <b>2</b>  | <b>91</b>                  | <b>2</b>         | <b>2</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>95</b>                | <b>2</b>                   | <b>60</b>               |
| <b>SLOVAK REPUBLIC</b>         |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                     | SKY EUROPE                   | S                 | 52                | 0        | 0         | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 3                          | 81                       | 15                         | 52                      |
| <b>TOTAL BRATISLAVA</b>        |                              |                   | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>4</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>81</b>                | <b>15</b>                  | <b>52</b>               |
| KOSICE                         | SKY EUROPE                   | S                 | 24                | 0        | 0         | 79                         | 21               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| <b>TOTAL KOSICE</b>            |                              |                   | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>21</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SLOVAK REPUBLIC</b>   |                              |                   | <b>76</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>9</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>81</b>                | <b>15</b>                  | <b>52</b>               |
| <b>SPAIN</b>                   |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                       | BMIBABY LTD                  | S                 | 28                | 0        | 0         | 64                         | 4                | 25          | 4                      | 4                      | 0                       | 25                         | 89                       | 5                          | 36                      |
|                                | EASYJET AIRLINE COMPANY LTD  | S                 | 34                | 0        | 0         | 85                         | 9                | 6           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                | JET2.COM LTD                 | S                 | 4                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 46                         | 82                       | 8                          | 34                      |
|                                | MONARCH AIRLINES             | S                 | 92                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 2                          | 93                       | 7                          | 84                      |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 43                | 0        | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 3                          | 71                       | 13                         | 14                      |
|                                | THOMSON AIRWAYS LTD          | C                 | 63                | 0        | 0         | 83                         | 13               | 2           | 3                      | 0                      | 0                       | 9                          | 94                       | 7                          | 34                      |
| <b>TOTAL ALICANTE</b>          |                              |                   | <b>264</b>        | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>7</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>7</b>                   | <b>257</b>              |
| ALMERIA                        | MONARCH AIRLINES             | S                 | 32                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 4                          | 97                       | 1                          | 34                      |
| <b>TOTAL ALMERIA</b>           |                              |                   | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>9</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>98</b>                | <b>1</b>                   | <b>40</b>               |
| BARCELONA                      | BMIBABY LTD                  | S                 | 26                | 0        | 0         | 81                         | 8                | 12          | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES             | S                 | 46                | 0        | 0         | 78                         | 13               | 4           | 4                      | 0                      | 0                       | 11                         | 69                       | 22                         | 52                      |
| <b>TOTAL BARCELONA</b>         |                              |                   | <b>72</b>         | <b>0</b> | <b>0</b>  | <b>79</b>                  | <b>11</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>69</b>                | <b>22</b>                  | <b>52</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GERONA                         | RYANAIR                      | S                 | 26                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
| <b>TOTAL GERONA</b>            |                              |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>4</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| IBIZA                          | JET2.COM LTD                 | S                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 8                       | 0                          | 0                        | 0                          | 0                       |
|                                | MONARCH AIRLINES             | S                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 15                      | 0                          | 0                        | 0                          | 0                       |
|                                | THOMSON AIRWAYS LTD          | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 7                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL IBIZA</b>             |                              |                   | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>22</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| MAHON                          | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 58                      | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL MAHON</b>             |                              |                   | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>        | <b>0</b>    | <b>33</b>              | <b>0</b>               | <b>44</b>               | <b>94</b>                  | <b>6</b>                 | <b>18</b>                  |                         |
| MALAGA                         | BMIBABY LTD                  | S                 | 28                | 0        | 0         | 86                         | 7                | 7           | 0                      | 0                      | 8                       | 93                         | 5                        | 42                         |                         |
|                                | EASYJET AIRLINE COMPANY LTD  | S                 | 48                | 0        | 0         | 63                         | 23               | 6           | 6                      | 2                      | 18                      | 0                          | 0                        | 0                          |                         |
|                                | JET2.COM LTD                 | S                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 9                       | 81                         | 9                        | 26                         |                         |
|                                | MONARCH AIRLINES             | S                 | 94                | 0        | 0         | 91                         | 6                | 2           | 0                      | 0                      | 4                       | 87                         | 12                       | 82                         |                         |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 11                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 3                       | 80                         | 6                        | 10                         |                         |
|                                | THOMSON AIRWAYS LTD          | C                 | 50                | 0        | 0         | 90                         | 6                | 4           | 0                      | 0                      | 4                       | 88                         | 14                       | 34                         |                         |
| <b>TOTAL MALAGA</b>            |                              |                   | <b>233</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>10</b>        | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>8</b>                | <b>87</b>                  | <b>10</b>                | <b>213</b>                 |                         |
| MURCIA SAN JAVIER              | JET2.COM LTD                 | S                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 5                       | 100                        | 1                        | 26                         |                         |
|                                | MONARCH AIRLINES             | S                 | 36                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 3                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL MURCIA SAN JAVIER</b> |                              |                   | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>100</b>                 | <b>2</b>                 | <b>27</b>                  |                         |
| PALMA DE MALLORCA              | BMIBABY LTD                  | S                 | 16                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 2                       | 95                         | 5                        | 20                         |                         |
|                                | JET2.COM LTD                 | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          |                         |
|                                | MONARCH AIRLINES             | S                 | 7                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 100                        | 2                        | 10                         |                         |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 6                 | 0        | 0         | 83                         | 0                | 0           | 17                     | 0                      | 25                      | 0                          | 0                        | 0                          |                         |
|                                | THOMSON AIRWAYS LTD          | C                 | 38                | 0        | 0         | 68                         | 11               | 8           | 5                      | 3                      | 36                      | 78                         | 17                       | 18                         |                         |
| <b>TOTAL PALMA DE MALLORCA</b> |                              |                   | <b>73</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>8</b>         | <b>5</b>    | <b>4</b>               | <b>3</b>               | <b>22</b>               | <b>83</b>                  | <b>14</b>                | <b>69</b>                  |                         |
| <b>TOTAL REUS</b>              |                              |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| VALENCIA                       | MONARCH AIRLINES             | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 21                      | 0                          | 0                        | 0                          |                         |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL VALENCIA</b>          |                              |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>0</b>         | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>0</b>                   | <b>20</b>                | <b>1</b>                   |                         |
| <b>TOTAL SPAIN</b>             |                              |                   | <b>757</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>4</b>    | <b>2</b>               | <b>1</b>               | <b>9</b>                | <b>87</b>                  | <b>9</b>                 | <b>682</b>                 |                         |
| SPAIN(CANARY ISLANDS)          |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                       | BMI BRITISH MIDLAND          | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 7                       | 0                          | 0                        | 0                          |                         |
|                                | JET2.COM LTD                 | S                 | 18                | 0        | 0         | 83                         | 0                | 11          | 6                      | 0                      | 12                      | 94                         | 2                        | 18                         |                         |
|                                | MONARCH AIRLINES             | S                 | 28                | 0        | 0         | 68                         | 29               | 4           | 0                      | 0                      | 9                       | 85                         | 8                        | 20                         |                         |
|                                | MONARCH AIRLINES             | C                 | 8                 | 0        | 0         | 63                         | 13               | 13          | 13                     | 0                      | 20                      | 80                         | 5                        | 10                         |                         |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 48                | 0        | 0         | 92                         | 4                | 0           | 0                      | 4                      | 11                      | 100                        | 1                        | 18                         |                         |
|                                | THOMSON AIRWAYS LTD          | C                 | 40                | 0        | 0         | 58                         | 20               | 18          | 5                      | 0                      | 21                      | 80                         | 34                       | 25                         |                         |
| <b>TOTAL ARRECIFE</b>          |                              |                   | <b>144</b>        | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>13</b>        | <b>8</b>    | <b>3</b>               | <b>1</b>               | <b>14</b>               | <b>84</b>                  | <b>10</b>                | <b>167</b>                 |                         |
| FUERTEVENTURA                  | THOMAS COOK AIRLINES LTD (MY | C                 | 30                | 0        | 0         | 87                         | 7                | 0           | 0                      | 7                      | 17                      | 100                        | 1                        | 9                          |                         |
|                                | THOMSON AIRWAYS LTD          | C                 | 30                | 0        | 0         | 83                         | 10               | 3           | 3                      | 0                      | 8                       | 88                         | 8                        | 17                         |                         |
| <b>TOTAL FUERTEVENTURA</b>     |                              |                   | <b>61</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>2</b>    | <b>2</b>               | <b>3</b>               | <b>13</b>               | <b>90</b>                  | <b>6</b>                 | <b>69</b>                  |                         |
| LAS PALMAS                     | AIR EUROPA                   | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 9                       | 0                          | 0                        | 0                          |                         |
|                                | MONARCH AIRLINES             | C                 | 9                 | 0        | 0         | 78                         | 0                | 22          | 0                      | 0                      | 10                      | 100                        | 1                        | 8                          |                         |
|                                | THOMAS COOK AIRLINES LTD (MY | C                 | 37                | 0        | 0         | 81                         | 3                | 8           | 8                      | 0                      | 16                      | 82                         | 8                        | 17                         |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                                |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                                |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LAS PALMAS                             | THOMSON AIRWAYS LTD            | C                 | 40                | 0          | 0        | 68                         | 18               | 8           | 5                      | 3                      | 0                       | 22                         | 94                       | 5                          | 34                      |
| <b>TOTAL LAS PALMAS</b>                |                                |                   | <b>89</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>10</b>        | <b>9</b>    | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>78</b>                | <b>13</b>                  | <b>110</b>              |
| SANTA CRUZ DE LA PALMA                 | THOMSON AIRWAYS LTD            | C                 | 8                 | 0          | 0        | 63                         | 25               | 13          | 0                      | 0                      | 0                       | 13                         | 43                       | 43                         | 7                       |
| <b>TOTAL SANTA CRUZ DE LA PALMA</b>    |                                |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>63</b>                  | <b>25</b>        | <b>13</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>43</b>                | <b>43</b>                  | <b>7</b>                |
| TENERIFE (SURREINA SOFIA)              | AIR EUROPA                     | C                 | 3                 | 0          | 0        | 67                         | 33               | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|  | EASYJET AIRLINE COMPANY LTD    | S                 | 41                | 0          | 0        | 51                         | 32               | 10          | 2                      | 5                      | 0                       | 26                         | 0                        | 0                          | 0                       |
|  | JET2.COM LTD                   | S                 | 16                | 1          | 0        | 94                         | 0                | 0           | 6                      | 0                      | 0                       | 6                          | 81                       | 7                          | 26                      |
|  | MONARCH AIRLINES               | S                 | 69                | 0          | 0        | 64                         | 17               | 13          | 6                      | 0                      | 0                       | 17                         | 86                       | 7                          | 51                      |
|  | MONARCH AIRLINES               | C                 | 9                 | 0          | 0        | 33                         | 22               | 11          | 33                     | 0                      | 0                       | 31                         | 81                       | 10                         | 26                      |
|  | THOMAS COOK AIRLINES LTD (MY   | C                 | 74                | 2          | 0        | 80                         | 8                | 7           | 1                      | 0                      | 4                       | 23                         | 70                       | 18                         | 23                      |
|  | THOMSON AIRWAYS LTD            | C                 | 64                | 0          | 0        | 89                         | 5                | 3           | 3                      | 0                      | 0                       | 9                          | 80                       | 27                         | 64                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                                |                   | <b>277</b>        | <b>4</b>   | <b>0</b> | <b>73</b>                  | <b>13</b>        | <b>8</b>    | <b>5</b>               | <b>1</b>               | <b>1</b>                | <b>18</b>                  | <b>78</b>                | <b>14</b>                  | <b>343</b>              |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                                |                   | <b>580</b>        | <b>4</b>   | <b>0</b> | <b>74</b>                  | <b>12</b>        | <b>7</b>    | <b>4</b>               | <b>1</b>               | <b>1</b>                | <b>17</b>                  | <b>80</b>                | <b>12</b>                  | <b>696</b>              |
| ST LUCIA                               |                                |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ST LUCIA (HEWANORRA)                   | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | 8                 | 0          | 0        | 50                         | 25               | 13          | 13                     | 0                      | 0                       | 23                         | 100                      | 1                          | 4                       |
| <b>TOTAL ST LUCIA (HEWANORRA)</b>      |                                |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>25</b>        | <b>13</b>   | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>100</b>               | <b>1</b>                   | <b>4</b>                |
| <b>TOTAL ST LUCIA</b>                  |                                |                   | <b>8</b>          | <b>0</b>   | <b>0</b> | <b>50</b>                  | <b>25</b>        | <b>13</b>   | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>100</b>               | <b>1</b>                   | <b>4</b>                |
| SWEDEN                                 |                                |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG                               | CITY AIRLINE                   | S                 | 90                | 0          | 0        | 88                         | 10               | 0           | 2                      | 0                      | 0                       | 6                          | 85                       | 7                          | 96                      |
| <b>TOTAL GOTEBORG</b>                  |                                |                   | <b>90</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>10</b>        | <b>0</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>85</b>                | <b>7</b>                   | <b>96</b>               |
| STOCKHOLM (ARLANDA)                    | SAS                            | S                 | 76                | 0          | 0        | 92                         | 3                | 3           | 3                      | 0                      | 0                       | 4                          | 87                       | 6                          | 94                      |
| <b>TOTAL STOCKHOLM (ARLANDA)</b>       |                                |                   | <b>76</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>3</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>87</b>                | <b>6</b>                   | <b>94</b>               |
| <b>TOTAL SWEDEN</b>                    |                                |                   | <b>166</b>        | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>7</b>         | <b>1</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>86</b>                | <b>6</b>                   | <b>190</b>              |
| SWITZERLAND                            |                                |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE                         | SWISS AIRLINES                 | S                 | 21                | 0          | 0        | 86                         | 5                | 10          | 0                      | 0                      | 0                       | 7                          | 78                       | 12                         | 32                      |
| <b>TOTAL BASLE MULHOUSE</b>            |                                |                   | <b>21</b>         | <b>0</b>   | <b>0</b> | <b>86</b>                  | <b>5</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>78</b>                | <b>12</b>                  | <b>32</b>               |
| ZURICH                                 | SWISS AIRLINES                 | S                 | 179               | 0          | 1        | 86                         | 8                | 4           | 1                      | 0                      | 0                       | 6                          | 75                       | 10                         | 180                     |
| <b>TOTAL ZURICH</b>                    |                                |                   | <b>179</b>        | <b>0</b>   | <b>1</b> | <b>86</b>                  | <b>8</b>         | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>75</b>                | <b>10</b>                  | <b>180</b>              |
| <b>TOTAL SWITZERLAND</b>               |                                |                   | <b>200</b>        | <b>0</b>   | <b>1</b> | <b>86</b>                  | <b>8</b>         | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>75</b>                | <b>11</b>                  | <b>212</b>              |
| TUNISIA                                |                                |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                               | KATHARGO AIRLINES              | C                 | 2                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 21                         | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD (MY   | C                 | 19                | 1          | 0        | 89                         | 0                | 0           | 11                     | 0                      | 0                       | 11                         | 100                      | 1                          | 12                      |
|  | THOMSON AIRWAYS LTD            | C                 | 23                | 0          | 0        | 91                         | 4                | 4           | 0                      | 0                      | 0                       | 6                          | 100                      | 3                          | 17                      |
| <b>TOTAL MONASTIR</b>                  |                                |                   | <b>44</b>         | <b>1</b>   | <b>0</b> | <b>89</b>                  | <b>5</b>         | <b>2</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>96</b>                | <b>2</b>                   | <b>50</b>               |
| <b>TOTAL TUNISIA</b>                   |                                |                   | <b>44</b>         | <b>1</b>   | <b>0</b> | <b>89</b>                  | <b>5</b>         | <b>2</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>96</b>                | <b>2</b>                   | <b>50</b>               |
| TURKEY                                 |                                |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                | KIBRIS TURKISH AIRLINES - KTHY | S                 | 2                 | 0          | 0        | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 9                          | 50                       | 18                         | 8                       |
|  | THOMAS COOK AIRLINES LTD (MY   | C                 | 17                | 0          | 0        | 53                         | 0                | 12          | 12                     | 24                     | 0                       | 76                         | 88                       | 6                          | 8                       |
|  | THOMSON AIRWAYS LTD            | C                 | 3                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|---|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                                |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                                |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL ANTALYA</b>                    |                                |                   | <b>23</b>         | <b>0</b>   | <b>0</b> | <b>61</b>                  | <b>4</b>         | <b>9</b>    | <b>9</b>               | <b>17</b>              | <b>0</b>                | <b>57</b>                  | <b>81</b>                | <b>8</b>                   | 32                      |
| <b>BODRUM (MILAS)</b>                   | ONUR AIR                       | C                 | 7                 | 0          | 0        | 86                         | 0                | 14          | 0                      | 0                      | 0                       | 9                          | 64                       | 17                         | 11                      |
|   | THOMAS COOK AIRLINES LTD (MY   | C                 | 4                 | 0          | 0        | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 66                         | 0                        | 0                          | 0                       |
| <b>TOTAL BODRUM (MILAS)</b>             |                                |                   | <b>13</b>         | <b>0</b>   | <b>0</b> | <b>69</b>                  | <b>8</b>         | <b>8</b>    | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>27</b>                  | <b>67</b>                | <b>16</b>                  | 12                      |
| <b>DALAMAN</b>                          | BMI BRITISH MIDLAND            | C                 | 2                 | 0          | 0        | 0                          | 0                | 0           | 0                      | 100                    | 0                       | 194                        | 0                        | 0                          | 0                       |
|   | KIBRIS TURKISH AIRLINES - KTHY | S                 | 10                | 0          | 0        | 60                         | 30               | 10          | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|   | ONUR AIR                       | C                 | 8                 | 0          | 0        | 75                         | 13               | 0           | 13                     | 0                      | 0                       | 18                         | 82                       | 6                          | 11                      |
|   | THOMAS COOK AIRLINES LTD (MY   | C                 | 21                | 0          | 0        | 81                         | 0                | 10          | 10                     | 0                      | 0                       | 13                         | 100                      | 0                          | 1                       |
|   | THOMSON AIRWAYS LTD            | C                 | 3                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL DALAMAN</b>                    |                                |                   | <b>45</b>         | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>9</b>         | <b>7</b>    | <b>7</b>               | <b>4</b>               | <b>0</b>                | <b>21</b>                  | <b>82</b>                | <b>17</b>                  | 28                      |
| <b>ISTANBUL</b>                         | THY TURK HAVA YOLLARI TURKIS   | S                 | 88                | 0          | 0        | 77                         | 11               | 9           | 2                      | 0                      | 0                       | 11                         | 55                       | 16                         | 60                      |
| <b>TOTAL ISTANBUL</b>                   |                                |                   | <b>88</b>         | <b>0</b>   | <b>0</b> | <b>77</b>                  | <b>11</b>        | <b>9</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>55</b>                | <b>16</b>                  | 60                      |
| <b>TOTAL TURKEY</b>                     |                                |                   | <b>169</b>        | <b>0</b>   | <b>0</b> | <b>73</b>                  | <b>9</b>         | <b>8</b>    | <b>5</b>               | <b>4</b>               | <b>0</b>                | <b>21</b>                  | <b>68</b>                | <b>14</b>                  | 132                     |
| <b>UNITED ARAB EMIRATES</b>             |                                |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ABU DHABI INTERNATIONAL</b>          | ETIHAD AIRWAYS                 | S                 | 60                | 0          | 2        | 90                         | 7                | 2           | 2                      | 0                      | 0                       | 5                          | 61                       | 20                         | 56                      |
| <b>TOTAL ABU DHABI INTERNATIONAL</b>    |                                |                   | <b>60</b>         | <b>0</b>   | <b>2</b> | <b>90</b>                  | <b>7</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>61</b>                | <b>20</b>                  | 56                      |
| <b>DUBAI</b>                            | EMIRATES                       | S                 | 120               | 0          | 0        | 70                         | 14               | 13          | 3                      | 0                      | 0                       | 13                         | 22                       | 58                         | 118                     |
| <b>TOTAL DUBAI</b>                      |                                |                   | <b>120</b>        | <b>0</b>   | <b>0</b> | <b>70</b>                  | <b>14</b>        | <b>13</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>22</b>                | <b>58</b>                  | 118                     |
| <b>TOTAL UNITED ARAB EMIRATES</b>       |                                |                   | <b>180</b>        | <b>0</b>   | <b>2</b> | <b>77</b>                  | <b>12</b>        | <b>9</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>34</b>                | <b>46</b>                  | 174                     |
| <b>UNITED KINGDOM</b>                   |                                |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>ABERDEEN</b>                         | BMI REGIONAL                   | S                 | 329               | 0          | 0        | 91                         | 3                | 2           | 3                      | 0                      | 0                       | 6                          | 86                       | 7                          | 351                     |
|   | EASTERN AIRWAYS                | C                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 75                       | 8                          | 4                       |
| <b>TOTAL ABERDEEN</b>                   |                                |                   | <b>331</b>        | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>3</b>         | <b>2</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>                | <b>7</b>                   | 356                     |
| <b>BELFAST CITY (GEORGE BEST)</b>       | FLYBE LTD                      | S                 | 301               | 0          | 0        | 87                         | 5                | 3           | 3                      | 1                      | 0                       | 9                          | 84                       | 10                         | 436                     |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                                |                   | <b>301</b>        | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>5</b>         | <b>3</b>    | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>84</b>                | <b>10</b>                  | 436                     |
| <b>BELFAST INTERNATIONAL</b>            | BMIBABY LTD                    | S                 | 136               | 0          | 8        | 91                         | 4                | 3           | 1                      | 0                      | 0                       | 5                          | 91                       | 8                          | 169                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                                |                   | <b>136</b>        | <b>1</b>   | <b>8</b> | <b>91</b>                  | <b>4</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>91</b>                | <b>8</b>                   | 169                     |
| <b>BRISTOL</b>                          | HAMBURG INTERNATIONAL          | C                 | 3                 | 1          | 0        | 33                         | 33               | 0           | 33                     | 0                      | 0                       | 35                         | 0                        | 0                          | 0                       |
| <b>TOTAL BRISTOL</b>                    |                                |                   | <b>4</b>          | <b>1</b>   | <b>0</b> | <b>25</b>                  | <b>25</b>        | <b>25</b>   | <b>25</b>              | <b>0</b>               | <b>0</b>                | <b>40</b>                  | <b>96</b>                | <b>2</b>                   | 26                      |
| <b>EDINBURGH</b>                        | BMI REGIONAL                   | S                 | 267               | 0          | 0        | 97                         | 2                | 1           | 0                      | 0                      | 0                       | 2                          | 93                       | 4                          | 363                     |
|   | FLYBE LTD                      | S                 | 189               | 0          | 3        | 87                         | 5                | 6           | 2                      | 1                      | 0                       | 8                          | 82                       | 14                         | 348                     |
| <b>TOTAL EDINBURGH</b>                  |                                |                   | <b>456</b>        | <b>0</b>   | <b>3</b> | <b>93</b>                  | <b>3</b>         | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>87</b>                | <b>9</b>                   | 711                     |
| <b>EXETER</b>                           | FLYBE LTD                      | S                 | 90                | 0          | 0        | 78                         | 11               | 9           | 2                      | 0                      | 0                       | 11                         | 84                       | 11                         | 104                     |
| <b>TOTAL EXETER</b>                     |                                |                   | <b>90</b>         | <b>0</b>   | <b>0</b> | <b>78</b>                  | <b>11</b>        | <b>9</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>84</b>                | <b>11</b>                  | 104                     |
| <b>GATWICK</b>                          | BRITISH AIRWAYS PLC            | S                 | 350               | 0          | 0        | 93                         | 5                | 2           | 0                      | 0                      | 0                       | 3                          | 77                       | 11                         | 386                     |
| <b>TOTAL GATWICK</b>                    |                                |                   | <b>351</b>        | <b>13</b>  | <b>0</b> | <b>93</b>                  | <b>5</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>77</b>                | <b>11</b>                  | 388                     |
| <b>GLASGOW</b>                          | BMI REGIONAL                   | S                 | 166               | 0          | 0        | 90                         | 6                | 4           | 1                      | 0                      | 0                       | 4                          | 93                       | 3                          | 224                     |
|   | FLYBE LTD                      | S                 | 150               | 0          | 1        | 80                         | 4                | 9           | 7                      | 0                      | 0                       | 13                         | 91                       | 6                          | 275                     |
|   | MONARCH AIRLINES               | C                 | 4                 | 0          | 0        | 50                         | 0                | 25          | 25                     | 0                      | 0                       | 32                         | 0                        | 0                          | 0                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION   | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|------------------------|------------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                        |                              |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                        |                              |                   | Actual (7)        | Plan (8)  |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GLASGOW          |                              |                   | <b>320</b>        | <b>0</b>  | <b>1</b>  | <b>85</b>                  | <b>5</b>         | <b>7</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>92</b>                | <b>5</b>                   | 499                     |
| GUERNSEY               | AURIGNY AIR SERVICES         | S                 | 118               | 0         | 2         | 92                         | 7                | 2           | 0                      | 0                      | 0                       | 4                          | 78                       | 15                         | 118                     |
| TOTAL GUERNSEY         |                              |                   | <b>118</b>        | <b>0</b>  | <b>2</b>  | <b>92</b>                  | <b>7</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>80</b>                | <b>13</b>                  | 144                     |
| HEATHROW               | BMI BRITISH MIDLAND          | S                 | 488               | 0         | 1         | 89                         | 5                | 5           | 1                      | 0                      | 0                       | 6                          | 81                       | 9                          | 402                     |
|                        | BRITISH AIRWAYS PLC          | S                 | 396               | 0         | 0         | 85                         | 10               | 4           | 0                      | 0                      | 0                       | 6                          | 52                       | 23                         | 487                     |
| TOTAL HEATHROW         |                              |                   | <b>884</b>        | <b>0</b>  | <b>1</b>  | <b>87</b>                  | <b>7</b>         | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>65</b>                | <b>17</b>                  | 890                     |
| INVERNESS              | FLYBE LTD                    | S                 | 100               | 0         | 0         | 84                         | 9                | 5           | 1                      | 1                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL INVERNESS        |                              |                   | <b>100</b>        | <b>0</b>  | <b>8</b>  | <b>84</b>                  | <b>9</b>         | <b>5</b>    | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>94</b>                | <b>4</b>                   | 96                      |
| ISLE OF MAN            | FLYBE LTD                    | S                 | 244               | 0         | 0         | 93                         | 2                | 3           | 2                      | 0                      | 0                       | 5                          | 76                       | 15                         | 207                     |
| TOTAL ISLE OF MAN      |                              |                   | <b>244</b>        | <b>0</b>  | <b>0</b>  | <b>93</b>                  | <b>2</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>87</b>                | <b>10</b>                  | 417                     |
| JERSEY                 | BMIBABY LTD                  | S                 | 28                | 0         | 0         | 96                         | 0                | 0           | 0                      | 4                      | 0                       | 8                          | 95                       | 2                          | 60                      |
|                        | FLYBE LTD                    | S                 | 60                | 0         | 2         | 83                         | 3                | 5           | 8                      | 0                      | 0                       | 13                         | 76                       | 23                         | 104                     |
| TOTAL JERSEY           |                              |                   | <b>88</b>         | <b>0</b>  | <b>2</b>  | <b>88</b>                  | <b>2</b>         | <b>3</b>    | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>83</b>                | <b>15</b>                  | 164                     |
| LEEDS BRADFORD         | THOMSON AIRWAYS LTD          | C                 | 2                 | 0         | 0         | 0                          | 50               | 0           | 50                     | 0                      | 0                       | 68                         | 0                        | 0                          | 0                       |
| TOTAL LEEDS BRADFORD   |                              |                   | <b>2</b>          | <b>0</b>  | <b>0</b>  | <b>0</b>                   | <b>50</b>        | <b>0</b>    | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>68</b>                  | <b>100</b>               | <b>4</b>                   | 2                       |
| LONDON CITY            | VLM (BELGIUM)                | S                 | 168               | 0         | 1         | 89                         | 5                | 3           | 4                      | 0                      | 0                       | 8                          | 57                       | 18                         | 190                     |
| TOTAL LONDON CITY      |                              |                   | <b>168</b>        | <b>0</b>  | <b>1</b>  | <b>89</b>                  | <b>5</b>         | <b>3</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>57</b>                | <b>18</b>                  | 190                     |
| LUTON                  | BMI REGIONAL                 | C                 | 2                 | 0         | 0         | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| TOTAL LUTON            |                              |                   | <b>2</b>          | <b>0</b>  | <b>0</b>  | <b>0</b>                   | <b>50</b>        | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>0</b>                 | <b>0</b>                   | 0                       |
| NEWQUAY                | AIR SOUTHWEST                | S                 | 30                | 1         | 0         | 53                         | 20               | 13          | 13                     | 0                      | 0                       | 23                         | 73                       | 15                         | 26                      |
| TOTAL NEWQUAY          |                              |                   | <b>30</b>         | <b>1</b>  | <b>0</b>  | <b>53</b>                  | <b>20</b>        | <b>13</b>   | <b>13</b>              | <b>0</b>               | <b>0</b>                | <b>23</b>                  | <b>73</b>                | <b>15</b>                  | 26                      |
| NORWICH                | FLYBE LTD                    | S                 | 91                | 1         | 2         | 84                         | 4                | 4           | 8                      | 0                      | 0                       | 14                         | 80                       | 15                         | 101                     |
| TOTAL NORWICH          |                              |                   | <b>91</b>         | <b>1</b>  | <b>2</b>  | <b>84</b>                  | <b>4</b>         | <b>4</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>80</b>                | <b>15</b>                  | 101                     |
| PLYMOUTH               | AIR SOUTHWEST                | S                 | 70                | 0         | 1         | 80                         | 11               | 6           | 3                      | 0                      | 0                       | 10                         | 80                       | 11                         | 104                     |
| TOTAL PLYMOUTH         |                              |                   | <b>70</b>         | <b>0</b>  | <b>1</b>  | <b>80</b>                  | <b>11</b>        | <b>6</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>11</b>                  | 104                     |
| SOUTHAMPTON            | FLYBE LTD                    | S                 | 251               | 0         | 3         | 90                         | 4                | 4           | 2                      | 1                      | 0                       | 7                          | 83                       | 11                         | 341                     |
| TOTAL SOUTHAMPTON      |                              |                   | <b>251</b>        | <b>0</b>  | <b>3</b>  | <b>90</b>                  | <b>4</b>         | <b>4</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>83</b>                | <b>11</b>                  | 341                     |
| STANSTED               | EASTERN AIRWAYS              | S                 | 105               | 0         | 5         | 96                         | 0                | 0           | 2                      | 2                      | 0                       | 7                          | 93                       | 3                          | 130                     |
| TOTAL STANSTED         |                              |                   | <b>105</b>        | <b>0</b>  | <b>5</b>  | <b>96</b>                  | <b>0</b>         | <b>0</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>7</b>                   | <b>93</b>                | <b>3</b>                   | 130                     |
| TOTAL UNITED KINGDOM   |                              |                   | <b>4143</b>       | <b>22</b> | <b>37</b> | <b>89</b>                  | <b>5</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>81</b>                | <b>11</b>                  | 5302                    |
| USA                    |                              |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATLANTA                | DELTA AIRLINES               | S                 | 60                | 0         | 0         | 82                         | 12               | 0           | 7                      | 0                      | 0                       | 12                         | 82                       | 8                          | 60                      |
| TOTAL ATLANTA          |                              |                   | <b>60</b>         | <b>0</b>  | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>0</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>82</b>                | <b>8</b>                   | 60                      |
| CHICAGO (O'HARE)       | AMERICAN AIRLINES            | S                 | 44                | 0         | 0         | 84                         | 5                | 0           | 11                     | 0                      | 0                       | 12                         | 90                       | 8                          | 60                      |
|                        | BMI BRITISH MIDLAND          | S                 | 59                | 0         | 0         | 86                         | 7                | 2           | 3                      | 2                      | 0                       | 10                         | 81                       | 11                         | 58                      |
| TOTAL CHICAGO (O'HARE) |                              |                   | <b>103</b>        | <b>0</b>  | <b>0</b>  | <b>85</b>                  | <b>6</b>         | <b>1</b>    | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>86</b>                | <b>9</b>                   | 118                     |
| LAS VEGAS              | BMI BRITISH MIDLAND          | S                 | 25                | 0         | 0         | 68                         | 0                | 16          | 12                     | 4                      | 0                       | 27                         | 73                       | 21                         | 26                      |
|                        | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0         | 0         | 75                         | 13               | 13          | 0                      | 0                      | 0                       | 13                         | 78                       | 8                          | 9                       |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION             | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------------------|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                  |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                  |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL LAS VEGAS                  |                              |                   | 33                | 0          | 0        | 70                         | 3                | 15          | 9                      | 3                      | 0                       | 24                         | 74                       | 18                         | 35                      |
| MIAMI INTERNATIONAL              | THOMSON AIRWAYS LTD          | C                 | 4                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| TOTAL MIAMI INTERNATIONAL        |                              |                   | 4                 | 0          | 0        | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
| NEW YORK (JF KENNEDY)            | DELTA AIRLINES               | S                 | 60                | 0          | 0        | 92                         | 2                | 5           | 0                      | 2                      | 0                       | 8                          | 86                       | 7                          | 35                      |
|                                  | PAKISTAN INTL AIRLINES       | S                 | 9                 | 0          | 0        | 56                         | 22               | 11          | 11                     | 0                      | 0                       | 19                         | 19                       | 69                         | 16                      |
| TOTAL NEW YORK (JF KENNEDY)      |                              |                   | 70                | 1          | 0        | 86                         | 4                | 6           | 3                      | 1                      | 0                       | 10                         | 76                       | 19                         | 111                     |
| NEW YORK (NEWARK)                | CONTINENTAL AIRLINES         | S                 | 118               | 0          | 0        | 81                         | 8                | 6           | 5                      | 0                      | 0                       | 10                         | 75                       | 13                         | 120                     |
| TOTAL NEW YORK (NEWARK)          |                              |                   | 118               | 0          | 0        | 81                         | 8                | 6           | 5                      | 0                      | 0                       | 10                         | 75                       | 13                         | 120                     |
| ORLANDO                          | VIRGIN ATLANTIC AIRWAYS LTD  | S                 | 79                | 0          | 0        | 62                         | 14               | 16          | 8                      | 0                      | 0                       | 19                         | 69                       | 18                         | 83                      |
| TOTAL ORLANDO                    |                              |                   | 79                | 0          | 0        | 62                         | 14               | 16          | 8                      | 0                      | 0                       | 19                         | 69                       | 18                         | 83                      |
| PHILADELPHIA INTERNATIONAL       | US AIRWAYS                   | S                 | 56                | 0          | 0        | 82                         | 13               | 2           | 4                      | 0                      | 0                       | 9                          | 79                       | 12                         | 58                      |
| TOTAL PHILADELPHIA INTERNATIONAL |                              |                   | 56                | 0          | 0        | 82                         | 13               | 2           | 4                      | 0                      | 0                       | 9                          | 79                       | 12                         | 58                      |
| SANFORD                          | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0          | 0        | 88                         | 0                | 0           | 13                     | 0                      | 0                       | 10                         | 100                      | 0                          | 3                       |
|                                  | THOMSON AIRWAYS LTD          | C                 | 10                | 0          | 0        | 70                         | 20               | 0           | 10                     | 0                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| TOTAL SANFORD                    |                              |                   | 19                | 0          | 0        | 79                         | 11               | 0           | 11                     | 0                      | 0                       | 12                         | 76                       | 12                         | 33                      |
| TOTAL USA                        |                              |                   | 542               | 1          | 0        | 79                         | 9                | 6           | 6                      | 1                      | 0                       | 13                         | 77                       | 14                         | 619                     |
| TOTAL MANCHESTER                 |                              |                   | 12500             | 43         | 67       | 83                         | 8                | 5           | 3                      | 0                      | 0                       | 10                         | 79                       | 13                         | 14491                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION            | AIRLINE  | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---------------------------------|--|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                 |  |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                 |  |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>BELGIUM</b>                  |  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRUSSELS                        | BRUSSELS AIRLINES                                    | S                 | 48                | 0        | 0         | 75                         | 6                | 15          | 4                      | 0                      | 0                       | 11                         | 92                       | 4                          | 86                      |
| TOTAL BRUSSELS                  |  |                   | <b>48</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>6</b>         | <b>15</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>92</b>                | <b>4</b>                   | <b>86</b>               |
| TOTAL BELGIUM                   |  |                   | <b>48</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>6</b>         | <b>15</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>92</b>                | <b>4</b>                   | <b>86</b>               |
| <b>CYPRUS</b>                   |  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LARNACA                         | EUROCYPRIA AIRLINES LTD                              | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| TOTAL LARNACA                   |  |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PAPHOS                          | THOMAS COOK AIRLINES LTD (MY<br>THOMSON AIRWAYS LTD) | C<br>C            | 5<br>18           | 0<br>0   | 0<br>0    | 100<br>94                  | 0<br>6           | 0<br>0      | 0<br>0                 | 0<br>0                 | 0<br>0                  | 0<br>3                     | 0<br>67                  | 0<br>7                     | 0<br>6                  |
| TOTAL PAPHOS                    |  |                   | <b>23</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>71</b>                | <b>9</b>                   | <b>14</b>               |
| TOTAL CYPRUS                    |  |                   | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>71</b>                | <b>9</b>                   | <b>14</b>               |
| <b>CZECH REPUBLIC</b>           |  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| PRAGUE                          | EASYJET AIRLINE COMPANY LTD                          | S                 | 44                | 0        | 0         | 82                         | 9                | 7           | 2                      | 0                      | 0                       | 9                          | 68                       | 21                         | 60                      |
| TOTAL PRAGUE                    |  |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>9</b>         | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>68</b>                | <b>21</b>                  | <b>60</b>               |
| TOTAL CZECH REPUBLIC            |  |                   | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>9</b>         | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>68</b>                | <b>21</b>                  | <b>60</b>               |
| <b>DENMARK</b>                  |  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| COPENHAGEN                      | CIMBER AIR A/S                                       | S                 | 48                | 0        | 2         | 69                         | 10               | 13          | 4                      | 4                      | 0                       | 29                         | 72                       | 18                         | 58                      |
| TOTAL COPENHAGEN                |  |                   | <b>48</b>         | <b>0</b> | <b>2</b>  | <b>69</b>                  | <b>10</b>        | <b>13</b>   | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>29</b>                  | <b>72</b>                | <b>18</b>                  | <b>58</b>               |
| TOTAL DENMARK                   |  |                   | <b>48</b>         | <b>0</b> | <b>2</b>  | <b>69</b>                  | <b>10</b>        | <b>13</b>   | <b>4</b>               | <b>4</b>               | <b>0</b>                | <b>29</b>                  | <b>72</b>                | <b>18</b>                  | <b>58</b>               |
| <b>DOMINICAN REPUBLIC</b>       |  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL DOMINICAN REPUBLIC        |  |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>FRANCE</b>                   |  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| NICE                            | EASYJET AIRLINE COMPANY LTD                          | S                 | 4                 | 0        | 0         | 50                         | 25               | 25          | 0                      | 0                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL NICE                      |  |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>25</b>        | <b>25</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>20</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| PARIS (CHARLES DE GAULLE)       | BRIT AIR<br>EASYJET AIRLINE COMPANY LTD              | S<br>S            | 150<br>60         | 0<br>0   | 0<br>0    | 76<br>68                   | 15<br>15         | 8<br>12     | 1<br>5                 | 0<br>0                 | 0<br>0                  | 10<br>16                   | 84<br>83                 | 8<br>8                     | 160<br>60               |
| TOTAL PARIS (CHARLES DE GAULLE) |  |                   | <b>210</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>15</b>        | <b>9</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>84</b>                | <b>8</b>                   | <b>220</b>              |
| TOTAL FRANCE                    |  |                   | <b>214</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>15</b>        | <b>9</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>83</b>                | <b>8</b>                   | <b>221</b>              |
| <b>GERMANY</b>                  |  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUSSELDORF                      | EUROWINGS LUFTVERKEHRS                               | S                 | 98                | 0        | 0         | 73                         | 12               | 10          | 4                      | 0                      | 0                       | 12                         | 79                       | 9                          | 100                     |
| TOTAL DUSSELDORF                |  |                   | <b>98</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>12</b>        | <b>10</b>   | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>79</b>                | <b>9</b>                   | <b>100</b>              |
| HANOVER                         | TUIFLY (GERMANY)                                     | S                 | 26                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 2                          | 86                       | 8                          | 28                      |
| TOTAL HANOVER                   |  |                   | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>86</b>                | <b>8</b>                   | <b>28</b>               |
| TOTAL GERMANY                   |  |                   | <b>124</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>8</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>                | <b>9</b>                   | <b>128</b>              |
| <b>IRISH REPUBLIC</b>           |  |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                            | JET2.COM LTD   | S                 | 18                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 97                       | 1                          | 34                      |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION  | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |          |
|-----------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                       |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                       |                             |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL CORK            |                             |                   | 18                | 0          | 0                   | 94                         | 6           | 0                      | 0                      | 0                       | 0                          | 3                        | 97                         | 1                       | 34       |
| DUBLIN                | AER LINGUS                  | S                 | 52                | 0          | 0                   | 85                         | 10          | 4                      | 2                      | 0                       | 0                          | 7                        | 65                         | 13                      | 46       |
|                       | RYANAIR                     | S                 | 120               | 0          | 0                   | 67                         | 21          | 8                      | 5                      | 0                       | 0                          | 14                       | 70                         | 12                      | 120      |
| TOTAL DUBLIN          |                             |                   | 172               | 0          | 0                   | 72                         | 17          | 6                      | 4                      | 0                       | 0                          | 12                       | 69                         | 12                      | 170      |
| SHANNON               | RYANAIR                     | S                 | 16                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL SHANNON         |                             |                   | 16                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL IRISH REPUBLIC  |                             |                   | 206               | 0          | 0                   | 76                         | 15          | 5                      | 3                      | 0                       | 0                          | 10                       | 78                         | 9                       | 240      |
| ITALY                 |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| PISA                  | JET2.COM LTD                | S                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL PISA            |                             |                   | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| ROME (CIAMPINO)       | EASYJET AIRLINE COMPANY LTD | S                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL ROME (CIAMPINO) |                             |                   | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0        |
| TOTAL ITALY           |                             |                   | 4                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 54                         | 17                      | 26       |
| JAMAICA               |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| MONTEGO BAY           | THOMSON AIRWAYS LTD         | C                 | 8                 | 0          | 0                   | 63                         | 25          | 0                      | 13                     | 0                       | 0                          | 25                       | 0                          | 0                       | 0        |
| TOTAL MONTEGO BAY     |                             |                   | 8                 | 0          | 0                   | 63                         | 25          | 0                      | 13                     | 0                       | 0                          | 25                       | 0                          | 0                       | 0        |
| TOTAL JAMAICA         |                             |                   | 8                 | 0          | 0                   | 63                         | 25          | 0                      | 13                     | 0                       | 0                          | 25                       | 0                          | 0                       | 0        |
| MALTA                 |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| MALTA                 | AIR MALTA                   | C                 | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| TOTAL MALTA           |                             |                   | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 61                         | 92                      | 18       |
| TOTAL MALTA           |                             |                   | 8                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 61                         | 92                      | 18       |
| MEXICO                |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| CANCUN                | THOMSON AIRWAYS LTD         | C                 | 8                 | 0          | 0                   | 88                         | 13          | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| TOTAL CANCUN          |                             |                   | 8                 | 0          | 0                   | 88                         | 13          | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| TOTAL MEXICO          |                             |                   | 8                 | 0          | 0                   | 88                         | 13          | 0                      | 0                      | 0                       | 0                          | 3                        | 0                          | 0                       | 0        |
| NETHERLANDS           |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| AMSTERDAM             | KLM                         | S                 | 120               | 0          | 6                   | 84                         | 6           | 5                      | 3                      | 3                       | 0                          | 13                       | 97                         | 2                       | 60       |
|                       | KLM CITYHOPPER              | S                 | 114               | 3          | 0                   | 94                         | 1           | 2                      | 4                      | 0                       | 0                          | 5                        | 81                         | 10                      | 223      |
| TOTAL AMSTERDAM       |                             |                   | 234               | 3          | 6                   | 89                         | 3           | 3                      | 3                      | 1                       | 0                          | 9                        | 84                         | 8                       | 283      |
| TOTAL NETHERLANDS     |                             |                   | 234               | 3          | 6                   | 89                         | 3           | 3                      | 3                      | 1                       | 0                          | 9                        | 84                         | 8                       | 283      |
| NORWAY                |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| STAVANGER             | EASTERN AIRWAYS             | S                 | 40                | 0          | 0                   | 83                         | 8           | 10                     | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0        |
|                       | WIDEROE FLYVESELSKAP A/S    | S                 | 26                | 0          | 0                   | 38                         | 8           | 15                     | 38                     | 0                       | 0                          | 60                       | 92                         | 10                      | 26       |
| TOTAL STAVANGER       |                             |                   | 66                | 0          | 0                   | 65                         | 8           | 12                     | 15                     | 0                       | 0                          | 28                       | 92                         | 10                      | 26       |
| TOTAL NORWAY          |                             |                   | 66                | 0          | 0                   | 65                         | 8           | 12                     | 15                     | 0                       | 0                          | 28                       | 95                         | 6                       | 44       |
| POLAND                |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| KRAKOW                | EASYJET AIRLINE COMPANY LTD | S                 | 22                | 0          | 0                   | 73                         | 18          | 9                      | 0                      | 0                       | 0                          | 9                        | 63                         | 26                      | 43       |

## CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

## Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-----------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL KRAKOW                      |                              |                   | 22                | 0        | 0         | 73                         | 18               | 9           | 0                      | 0                      | 0                       | 9                          | 70                       | 19                         | 61                      |
| TOTAL POLAND                      |                              |                   | 22                | 0        | 0         | 73                         | 18               | 9           | 0                      | 0                      | 0                       | 9                          | 70                       | 19                         | 61                      |
| PORTUGAL(EXCLUDING MADEIRA)       |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                              | EASYJET AIRLINE COMPANY LTD  | S                 | 28                | 0        | 0         | 68                         | 11               | 14          | 4                      | 4                      | 0                       | 23                         | 77                       | 15                         | 26                      |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 7                          | 88                       | 7                          | 8                       |
| TOTAL FARO                        |                              |                   | 37                | 0        | 0         | 70                         | 14               | 11          | 3                      | 3                      | 0                       | 20                         | 79                       | 13                         | 34                      |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                              |                   | 37                | 0        | 0         | 70                         | 14               | 11          | 3                      | 3                      | 0                       | 20                         | 79                       | 13                         | 34                      |
| SPAIN                             |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | EASYJET AIRLINE COMPANY LTD  | S                 | 64                | 0        | 0         | 84                         | 9                | 3           | 3                      | 0                      | 0                       | 8                          | 85                       | 9                          | 68                      |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 11                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 88                       | 6                          | 8                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 26                | 1        | 0         | 96                         | 0                | 0           | 0                      | 4                      | 0                       | 12                         | 91                       | 55                         | 34                      |
| TOTAL ALICANTE                    |                              |                   | 101               | 2        | 0         | 89                         | 6                | 2           | 2                      | 1                      | 0                       | 8                          | 87                       | 23                         | 111                     |
| BARCELONA                         | EASYJET AIRLINE COMPANY LTD  | S                 | 48                | 0        | 0         | 81                         | 15               | 0           | 4                      | 0                      | 0                       | 10                         | 80                       | 18                         | 60                      |
| TOTAL BARCELONA                   |                              |                   | 48                | 0        | 0         | 81                         | 15               | 0           | 4                      | 0                      | 0                       | 10                         | 80                       | 18                         | 60                      |
| GERONA                            | RYANAIR                      | S                 | 24                | 0        | 0         | 79                         | 21               | 0           | 0                      | 0                      | 0                       | 9                          | 88                       | 9                          | 34                      |
| TOTAL GERONA                      |                              |                   | 24                | 0        | 0         | 79                         | 21               | 0           | 0                      | 0                      | 0                       | 9                          | 88                       | 9                          | 34                      |
| MALAGA                            | EASYJET AIRLINE COMPANY LTD  | S                 | 56                | 0        | 0         | 88                         | 11               | 2           | 0                      | 0                      | 0                       | 6                          | 78                       | 10                         | 60                      |
|                                   | JET2.COM LTD                 | S                 | 4                 | 0        | 0         | 50                         | 25               | 0           | 25                     | 0                      | 0                       | 45                         | 0                        | 0                          | 0                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 9                 | 0        | 0         | 67                         | 11               | 22          | 0                      | 0                      | 0                       | 10                         | 94                       | 5                          | 32                      |
| TOTAL MALAGA                      |                              |                   | 70                | 0        | 0         | 83                         | 11               | 4           | 1                      | 0                      | 0                       | 9                          | 84                       | 8                          | 93                      |
| MURCIA SAN JAVIER                 | EASYJET AIRLINE COMPANY LTD  | S                 | 14                | 0        | 0         | 86                         | 7                | 7           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                   | JET2.COM LTD                 | S                 | 4                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 92                       | 5                          | 26                      |
| TOTAL MURCIA SAN JAVIER           |                              |                   | 18                | 0        | 0         | 89                         | 6                | 6           | 0                      | 0                      | 0                       | 6                          | 92                       | 5                          | 26                      |
| PALMA DE MALLORCA                 | EASYJET AIRLINE COMPANY LTD  | S                 | 24                | 0        | 0         | 88                         | 4                | 0           | 8                      | 0                      | 0                       | 10                         | 88                       | 6                          | 34                      |
|                                   | JET2.COM LTD                 | S                 | 4                 | 0        | 0         | 75                         | 25               | 0           | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 12                | 0        | 0         | 67                         | 8                | 8           | 17                     | 0                      | 0                       | 34                         | 0                        | 0                          | 0                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 11                | 0        | 0         | 91                         | 9                | 0           | 0                      | 0                      | 0                       | 4                          | 90                       | 4                          | 10                      |
| TOTAL PALMA DE MALLORCA           |                              |                   | 52                | 0        | 0         | 83                         | 8                | 2           | 8                      | 0                      | 0                       | 14                         | 89                       | 6                          | 44                      |
| TOTAL SPAIN                       |                              |                   | 315               | 2        | 0         | 85                         | 10               | 2           | 3                      | 0                      | 0                       | 9                          | 86                       | 14                         | 369                     |
| SPAIN(CANARY ISLANDS)             |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                          | JET2.COM LTD                 | S                 | 10                | 0        | 0         | 60                         | 10               | 20          | 10                     | 0                      | 0                       | 18                         | 60                       | 22                         | 10                      |
|                                   | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 88                         | 0                | 13          | 0                      | 0                      | 0                       | 7                          | 0                        | 0                          | 0                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 88                       | 9                          | 8                       |
| TOTAL ARRECIFE                    |                              |                   | 26                | 0        | 0         | 81                         | 4                | 12          | 4                      | 0                      | 0                       | 9                          | 75                       | 26                         | 28                      |
| FUERTEVENTURA                     | THOMAS COOK AIRLINES LTD (MY | C                 | 17                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 63                       | 9                          | 8                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 6                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 14                         | 0                        | 0                          | 0                       |
| TOTAL FUERTEVENTURA               |                              |                   | 23                | 0        | 0         | 87                         | 13               | 0           | 0                      | 0                      | 0                       | 4                          | 67                       | 10                         | 15                      |
| LAS PALMAS                        | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 100                      | 0                          | 1                       |
|                                   | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 3                          | 8                       |
| TOTAL LAS PALMAS                  |                              |                   | 17                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 5                          | 85                       | 7                          | 27                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                              |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                              |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TENERIFE (SURREINA SOFIA)               | JET2.COM LTD                 | S                 | 9                 | 0          | 0        | 67                         | 11               | 11          | 0                      | 11                     | 0                       | 42                         | 78                       | 12                         | 18                      |
|   | THOMAS COOK AIRLINES LTD (MY | C                 | 20                | 0          | 0        | 75                         | 10               | 15          | 0                      | 0                      | 0                       | 11                         | 50                       | 37                         | 8                       |
|   | THOMSON AIRWAYS LTD          | C                 | 26                | 0          | 0        | 81                         | 8                | 4           | 8                      | 0                      | 0                       | 12                         | 89                       | 10                         | 36                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b>  |                              |                   | <b>55</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>9</b>         | <b>9</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>16</b>                  | <b>68</b>                | <b>19</b>                  | <b>80</b>               |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>      |                              |                   | <b>121</b>        | <b>0</b>   | <b>0</b> | <b>82</b>                  | <b>8</b>         | <b>7</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>72</b>                | <b>17</b>                  | <b>150</b>              |
| <b>TUNISIA</b>                          |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                                | THOMAS COOK AIRLINES LTD (MY | C                 | 7                 | 0          | 0        | 71                         | 0                | 29          | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
|   | THOMSON AIRWAYS LTD          | C                 | 5                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 100                      | 0                          | 5                       |
| <b>TOTAL MONASTIR</b>                   |                              |                   | <b>12</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>0</b>         | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>               | <b>0</b>                   | <b>5</b>                |
| <b>TOTAL TUNISIA</b>                    |                              |                   | <b>12</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>0</b>         | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>               | <b>0</b>                   | <b>5</b>                |
| <b>TURKEY</b>                           |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DALAMAN                                 | THOMAS COOK AIRLINES LTD (MY | C                 | 4                 | 0          | 0        | 75                         | 0                | 0           | 0                      | 0                      | 25                      | 123                        | 0                        | 0                          | 0                       |
| <b>TOTAL DALAMAN</b>                    |                              |                   | <b>4</b>          | <b>0</b>   | <b>0</b> | <b>75</b>                  | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>25</b>               | <b>123</b>                 | <b>100</b>               | <b>0</b>                   | <b>1</b>                |
| <b>TOTAL TURKEY</b>                     |                              |                   | <b>6</b>          | <b>1</b>   | <b>0</b> | <b>67</b>                  | <b>17</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>17</b>               | <b>86</b>                  | <b>100</b>               | <b>0</b>                   | <b>1</b>                |
| <b>UNITED ARAB EMIRATES</b>             |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| DUBAI                                   | EMIRATES                     | S                 | 60                | 0          | 0        | 92                         | 3                | 5           | 0                      | 0                      | 0                       | 3                          | 83                       | 22                         | 60                      |
| <b>TOTAL DUBAI</b>                      |                              |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>3</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>83</b>                | <b>22</b>                  | <b>60</b>               |
| <b>TOTAL UNITED ARAB EMIRATES</b>       |                              |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>3</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>83</b>                | <b>22</b>                  | <b>60</b>               |
| <b>UNITED KINGDOM</b>                   |                              |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ABERDEEN                                | EASTERN AIRWAYS              | S                 | 218               | 0          | 2        | 81                         | 10               | 7           | 2                      | 0                      | 0                       | 11                         | 88                       | 8                          | 235                     |
| <b>TOTAL ABERDEEN</b>                   |                              |                   | <b>218</b>        | <b>0</b>   | <b>2</b> | <b>81</b>                  | <b>10</b>        | <b>7</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>88</b>                | <b>8</b>                   | <b>235</b>              |
| BELFAST CITY (GEORGE BEST)              | FLYBE LTD                    | S                 | 80                | 0          | 0        | 91                         | 3                | 1           | 5                      | 0                      | 0                       | 8                          | 85                       | 8                          | 104                     |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                              |                   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>3</b>         | <b>1</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>85</b>                | <b>8</b>                   | <b>104</b>              |
| BELFAST INTERNATIONAL                   | EASYJET AIRLINE COMPANY LTD  | S                 | 132               | 1          | 0        | 92                         | 5                | 2           | 2                      | 0                      | 0                       | 5                          | 82                       | 9                          | 173                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                              |                   | <b>133</b>        | <b>1</b>   | <b>0</b> | <b>91</b>                  | <b>5</b>         | <b>2</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>82</b>                | <b>9</b>                   | <b>173</b>              |
| BIRMINGHAM                              | EASTERN AIRWAYS              | S                 | 120               | 0          | 0        | 89                         | 5                | 3           | 3                      | 0                      | 0                       | 7                          | 96                       | 2                          | 165                     |
|   | FLYBE LTD                    | C                 | 2                 | 0          | 0        | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 34                         | 0                        | 0                          | 0                       |
| <b>TOTAL BIRMINGHAM</b>                 |                              |                   | <b>122</b>        | <b>0</b>   | <b>0</b> | <b>89</b>                  | <b>5</b>         | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>96</b>                | <b>2</b>                   | <b>165</b>              |
| BRISTOL                                 | EASYJET AIRLINE COMPANY LTD  | S                 | 168               | 0          | 0        | 91                         | 7                | 1           | 1                      | 0                      | 0                       | 5                          | 77                       | 9                          | 172                     |
| <b>TOTAL BRISTOL</b>                    |                              |                   | <b>168</b>        | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>7</b>         | <b>1</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>77</b>                | <b>9</b>                   | <b>172</b>              |
| CARDIFF WALES                           | EASTERN AIRWAYS              | S                 | 104               | 0          | 0        | 96                         | 1                | 1           | 2                      | 0                      | 0                       | 3                          | 95                       | 3                          | 88                      |
|   | FLYBE LTD                    | S                 | 43                | 2          | 1        | 86                         | 0                | 2           | 12                     | 0                      | 0                       | 17                         | 0                        | 0                          | 0                       |
| <b>TOTAL CARDIFF WALES</b>              |                              |                   | <b>147</b>        | <b>2</b>   | <b>1</b> | <b>93</b>                  | <b>1</b>         | <b>1</b>    | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>95</b>                | <b>3</b>                   | <b>88</b>               |
| EXETER                                  | FLYBE LTD                    | S                 | 60                | 0          | 5        | 82                         | 5                | 7           | 7                      | 0                      | 0                       | 13                         | 83                       | 7                          | 104                     |
| <b>TOTAL EXETER</b>                     |                              |                   | <b>60</b>         | <b>0</b>   | <b>5</b> | <b>82</b>                  | <b>5</b>         | <b>7</b>    | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>82</b>                | <b>8</b>                   | <b>105</b>              |
| GATWICK                                 | FLYBE LTD                    | S                 | 216               | 0          | 4        | 82                         | 4                | 6           | 7                      | 1                      | 0                       | 16                         | 0                        | 0                          | 0                       |
| <b>TOTAL GATWICK</b>                    |                              |                   | <b>216</b>        | <b>0</b>   | <b>4</b> | <b>82</b>                  | <b>4</b>         | <b>6</b>    | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>16</b>                  | <b>93</b>                | <b>7</b>                   | <b>148</b>              |
| HEATHROW                                | BRITISH AIRWAYS PLC          | S                 | 350               | 0          | 0        | 83                         | 13               | 3           | 1                      | 0                      | 0                       | 7                          | 64                       | 19                         | 348                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|----------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                      |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                      |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL HEATHROW       |                             |                   | 350               | 1          | 0        | 83                         | 13               | 3           | 1                      | 0                      | 0                       | 7                          | 64                       | 19                         | 348                     |
| ISLE OF MAN          | EASTERN AIRWAYS             | S                 | 50                | 0          | 0        | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 3                          | 98                       | 2                          | 52                      |
| TOTAL ISLE OF MAN    |                             |                   | 50                | 0          | 0        | 92                         | 4                | 4           | 0                      | 0                      | 0                       | 3                          | 98                       | 2                          | 52                      |
| PLYMOUTH             | AIR SOUTHWEST               | S                 | 54                | 0          | 0        | 70                         | 17               | 7           | 2                      | 4                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| TOTAL PLYMOUTH       |                             |                   | 54                | 0          | 0        | 70                         | 17               | 7           | 2                      | 4                      | 0                       | 20                         | 0                        | 0                          | 0                       |
| SOUTHAMPTON          | EASTERN AIRWAYS             | S                 | 130               | 0          | 0        | 78                         | 13               | 8           | 1                      | 0                      | 0                       | 10                         | 73                       | 15                         | 142                     |
|                      | FLYBE LTD                   | S                 | 142               | 0          | 0        | 94                         | 1                | 4           | 1                      | 1                      | 0                       | 6                          | 84                       | 9                          | 153                     |
| TOTAL SOUTHAMPTON    |                             |                   | 272               | 0          | 0        | 87                         | 7                | 6           | 1                      | 0                      | 0                       | 8                          | 79                       | 12                         | 295                     |
| STANSTED             | EASYJET AIRLINE COMPANY LTD | S                 | 114               | 0          | 0        | 79                         | 17               | 0           | 4                      | 1                      | 0                       | 11                         | 84                       | 7                          | 176                     |
| TOTAL STANSTED       |                             |                   | 114               | 0          | 0        | 79                         | 17               | 0           | 4                      | 1                      | 0                       | 11                         | 84                       | 7                          | 176                     |
| TOTAL UNITED KINGDOM |                             |                   | 1984              | 5          | 12       | 85                         | 8                | 4           | 3                      | 0                      | 0                       | 9                          | 82                       | 10                         | 2061                    |
| TOTAL NEWCASTLE      |                             |                   | 3599              | 12         | 20       | 83                         | 9                | 5           | 3                      | 0                      | 0                       | 10                         | 81                       | 11                         | 3937                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |            |
|---|------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
|   |                              |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |            |
|   |                              |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8)   |
| <b>AUSTRIA</b>                          |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| GRAZ                                    | RYANAIR                      | S                 | 34                | 0          | 0                   | 97                         | 3           | 0                      | 0                      | 0                       | 0                          | 5                        | 65                         | 12                      | 34         |
| <b>TOTAL GRAZ</b>                       |                              |                   | <b>34</b>         | <b>0</b>   | <b>0</b>            | <b>97</b>                  | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>65</b>                  | <b>12</b>               | <b>34</b>  |
| KLAGENFURT                              | RYANAIR                      | S                 | 26                | 0          | 0                   | 77                         | 15          | 8                      | 0                      | 0                       | 0                          | 10                       | 88                         | 10                      | 26         |
| <b>TOTAL KLAGENFURT</b>                 |                              |                   | <b>26</b>         | <b>0</b>   | <b>0</b>            | <b>77</b>                  | <b>15</b>   | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>88</b>                  | <b>10</b>               | <b>26</b>  |
| LINZ                                    | RYANAIR                      | S                 | 34                | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 83                         | 15                      | 36         |
| <b>TOTAL LINZ</b>                       |                              |                   | <b>34</b>         | <b>0</b>   | <b>0</b>            | <b>100</b>                 | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>2</b>                 | <b>83</b>                  | <b>15</b>               | <b>36</b>  |
| SALZBURG                                | JET2.COM LTD                 | C                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       | 0          |
|   | RYANAIR                      | S                 | 6                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 90                         | 6                       | 178        |
| <b>TOTAL SALZBURG</b>                   |                              |                   | <b>8</b>          | <b>0</b>   | <b>0</b>            | <b>100</b>                 | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>                 | <b>90</b>                  | <b>6</b>                | <b>178</b> |
| <b>TOTAL AUSTRIA</b>                    |                              |                   | <b>103</b>        | <b>0</b>   | <b>0</b>            | <b>93</b>                  | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>                 | <b>86</b>                  | <b>9</b>                | <b>274</b> |
| <b>AZERBAIJAN</b>                       |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| BAKU (HEYDER ALIYEV INT'L)              | TITAN AIRWAYS LTD            | C                 | 2                 | 0          | 0                   | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0          |
| <b>TOTAL BAKU (HEYDER ALIYEV INT'L)</b> |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| <b>TOTAL AZERBAIJAN</b>                 |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>50</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>                | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| <b>CROATIA</b>                          |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| PULA                                    | RYANAIR                      | S                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 7                        | 0                          | 0                       | 0          |
| <b>TOTAL PULA</b>                       |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>100</b>                 | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| ZADAR                                   | RYANAIR                      | S                 | 2                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 4                        | 0                          | 0                       | 0          |
| <b>TOTAL ZADAR</b>                      |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>100</b>                 | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>4</b>                 | <b>0</b>                   | <b>0</b>                | <b>0</b>   |
| ZAGREB                                  | TRADE AIR                    | C                 | 2                 | 0          | 0                   | 50                         | 0           | 0                      | 50                     | 0                       | 0                          | 47                       | 0                          | 0                       | 0          |
| <b>TOTAL ZAGREB</b>                     |                              |                   | <b>2</b>          | <b>0</b>   | <b>0</b>            | <b>50</b>                  | <b>0</b>    | <b>0</b>               | <b>50</b>              | <b>0</b>                | <b>0</b>                   | <b>47</b>                | <b>14</b>                  | <b>27</b>               | <b>7</b>   |
| <b>TOTAL CROATIA</b>                    |                              |                   | <b>6</b>          | <b>0</b>   | <b>0</b>            | <b>83</b>                  | <b>0</b>    | <b>0</b>               | <b>17</b>              | <b>0</b>                | <b>0</b>                   | <b>19</b>                | <b>14</b>                  | <b>27</b>               | <b>7</b>   |
| <b>CYPRUS</b>                           |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| LARNACA                                 | CYPRUS AIRWAYS               | S                 | 14                | 0          | 0                   | 57                         | 0           | 14                     | 29                     | 0                       | 0                          | 40                       | 61                         | 16                      | 18         |
|   | THOMSON AIRWAYS LTD          | C                 | 2                 | 0          | 0                   | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 19                       | 0                          | 0                       | 0          |
| <b>TOTAL LARNACA</b>                    |                              |                   | <b>18</b>         | <b>0</b>   | <b>0</b>            | <b>61</b>                  | <b>6</b>    | <b>11</b>              | <b>22</b>              | <b>0</b>                | <b>0</b>                   | <b>33</b>                | <b>61</b>                  | <b>16</b>               | <b>18</b>  |
| PAPHOS                                  | THOMAS COOK AIRLINES LTD (MY | C                 | 7                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 2                        | 0                          | 0                       | 0          |
|   | THOMSON AIRWAYS LTD          | C                 | 6                 | 0          | 0                   | 100                        | 0           | 0                      | 0                      | 0                       | 0                          | 3                        | 100                        | 4                       | 6          |
| <b>TOTAL PAPHOS</b>                     |                              |                   | <b>13</b>         | <b>0</b>   | <b>0</b>            | <b>100</b>                 | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>3</b>                 | <b>59</b>                  | <b>30</b>               | <b>17</b>  |
| <b>TOTAL CYPRUS</b>                     |                              |                   | <b>31</b>         | <b>0</b>   | <b>0</b>            | <b>77</b>                  | <b>3</b>    | <b>6</b>               | <b>13</b>              | <b>0</b>                | <b>0</b>                   | <b>20</b>                | <b>60</b>                  | <b>23</b>               | <b>35</b>  |
| <b>CZECH REPUBLIC</b>                   |                              |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |            |
| BRNO (TURANY)                           | RYANAIR                      | S                 | 60                | 0          | 0                   | 87                         | 8           | 3                      | 2                      | 0                       | 0                          | 7                        | 90                         | 5                       | 60         |
| <b>TOTAL BRNO (TURANY)</b>              |                              |                   | <b>60</b>         | <b>0</b>   | <b>0</b>            | <b>87</b>                  | <b>8</b>    | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>90</b>                  | <b>5</b>                | <b>60</b>  |
| PRAGUE                                  | EASYJET AIRLINE COMPANY LTD  | S                 | 100               | 0          | 0                   | 89                         | 4           | 5                      | 2                      | 0                       | 0                          | 7                        | 82                         | 8                       | 120        |
| <b>TOTAL PRAGUE</b>                     |                              |                   | <b>100</b>        | <b>0</b>   | <b>0</b>            | <b>89</b>                  | <b>4</b>    | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>82</b>                  | <b>8</b>                | <b>120</b> |
| <b>TOTAL CZECH REPUBLIC</b>             |                              |                   | <b>160</b>        | <b>0</b>   | <b>0</b>            | <b>88</b>                  | <b>6</b>    | <b>4</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>                 | <b>84</b>                  | <b>7</b>                | <b>180</b> |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION           | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>DENMARK</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| AARHUS (TIRSTRUP)              | RYANAIR                     | S                 | 60                | 0        | 0         | 80                         | 5                | 15          | 0                      | 0                      | 0                       | 10                         | 88                       | 5                          | 60                      |
| <b>TOTAL AARHUS (TIRSTRUP)</b> |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>5</b>         | <b>15</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>                | <b>5</b>                   | <b>60</b>               |
| BILLUND                        | RYANAIR                     | S                 | 60                | 0        | 0         | 77                         | 10               | 10          | 3                      | 0                      | 0                       | 11                         | 95                       | 4                          | 60                      |
| <b>TOTAL BILLUND</b>           |                             |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>10</b>        | <b>10</b>   | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>95</b>                | <b>4</b>                   | <b>60</b>               |
| COPENHAGEN                     | EASYJET AIRLINE COMPANY LTD | S                 | 170               | 0        | 0         | 74                         | 15               | 10          | 2                      | 0                      | 0                       | 11                         | 87                       | 7                          | 172                     |
| <b>TOTAL COPENHAGEN</b>        |                             |                   | <b>170</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>15</b>        | <b>10</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>87</b>                | <b>7</b>                   | <b>172</b>              |
| <b>TOTAL DENMARK</b>           |                             |                   | <b>290</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>12</b>        | <b>11</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>89</b>                | <b>6</b>                   | <b>293</b>              |
| <b>ESTONIA</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TALLIN                         | EASYJET AIRLINE COMPANY LTD | S                 | 38                | 0        | 1         | 84                         | 5                | 3           | 8                      | 0                      | 0                       | 15                         | 92                       | 4                          | 60                      |
| <b>TOTAL TALLIN</b>            |                             |                   | <b>38</b>         | <b>0</b> | <b>1</b>  | <b>84</b>                  | <b>5</b>         | <b>3</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>92</b>                | <b>4</b>                   | <b>60</b>               |
| <b>TOTAL ESTONIA</b>           |                             |                   | <b>38</b>         | <b>0</b> | <b>1</b>  | <b>84</b>                  | <b>5</b>         | <b>3</b>    | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>92</b>                | <b>4</b>                   | <b>60</b>               |
| <b>FINLAND</b>                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KITTILA                        | MIAMI AIR                   | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL KITTILA</b>           |                             |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| TAMPERE                        | RYANAIR                     | S                 | 35                | 0        | 1         | 86                         | 11               | 0           | 0                      | 3                      | 0                       | 14                         | 98                       | 3                          | 60                      |
| <b>TOTAL TAMPERE</b>           |                             |                   | <b>35</b>         | <b>0</b> | <b>1</b>  | <b>86</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>14</b>                  | <b>98</b>                | <b>3</b>                   | <b>60</b>               |
| <b>TOTAL FINLAND</b>           |                             |                   | <b>37</b>         | <b>0</b> | <b>1</b>  | <b>86</b>                  | <b>11</b>        | <b>0</b>    | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>14</b>                  | <b>77</b>                | <b>11</b>                  | <b>111</b>              |
| <b>FRANCE</b>                  |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BERGERAC                       | RYANAIR                     | S                 | 35                | 0        | 0         | 91                         | 3                | 3           | 0                      | 3                      | 0                       | 12                         | 91                       | 4                          | 34                      |
| <b>TOTAL BERGERAC</b>          |                             |                   | <b>35</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>3</b>         | <b>3</b>    | <b>0</b>               | <b>3</b>               | <b>0</b>                | <b>12</b>                  | <b>91</b>                | <b>4</b>                   | <b>34</b>               |
| BIARRITZ                       | RYANAIR                     | S                 | 36                | 0        | 0         | 53                         | 39               | 8           | 0                      | 0                      | 0                       | 16                         | 76                       | 13                         | 34                      |
| <b>TOTAL BIARRITZ</b>          |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>39</b>        | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>76</b>                | <b>13</b>                  | <b>34</b>               |
| CARCASSONNE                    | RYANAIR                     | S                 | 36                | 0        | 0         | 53                         | 31               | 17          | 0                      | 0                      | 0                       | 17                         | 82                       | 9                          | 34                      |
| <b>TOTAL CARCASSONNE</b>       |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>31</b>        | <b>17</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>17</b>                  | <b>82</b>                | <b>9</b>                   | <b>34</b>               |
| DINARD                         | RYANAIR                     | S                 | 34                | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 94                       | 3                          | 34                      |
| <b>TOTAL DINARD</b>            |                             |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>94</b>                | <b>3</b>                   | <b>34</b>               |
| GRENOBLE                       | RYANAIR                     | S                 | 34                | 0        | 0         | 91                         | 6                | 3           | 0                      | 0                      | 0                       | 5                          | 86                       | 4                          | 43                      |
| <b>TOTAL GRENOBLE</b>          |                             |                   | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>6</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>86</b>                | <b>4</b>                   | <b>43</b>               |
| LA ROCHELLE                    | RYANAIR                     | S                 | 36                | 0        | 0         | 75                         | 17               | 3           | 6                      | 0                      | 0                       | 12                         | 93                       | 6                          | 44                      |
| <b>TOTAL LA ROCHELLE</b>       |                             |                   | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>17</b>        | <b>3</b>    | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>93</b>                | <b>6</b>                   | <b>44</b>               |
| LIMOGES                        | RYANAIR                     | S                 | 43                | 0        | 0         | 86                         | 9                | 2           | 0                      | 2                      | 0                       | 13                         | 98                       | 2                          | 42                      |
| <b>TOTAL LIMOGES</b>           |                             |                   | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>9</b>         | <b>2</b>    | <b>0</b>               | <b>2</b>               | <b>0</b>                | <b>13</b>                  | <b>98</b>                | <b>2</b>                   | <b>42</b>               |
| LYON                           | EASYJET AIRLINE COMPANY LTD | S                 | 68                | 0        | 0         | 82                         | 13               | 3           | 1                      | 0                      | 0                       | 8                          | 78                       | 15                         | 60                      |
| <b>TOTAL LYON</b>              |                             |                   | <b>68</b>         | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>13</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>78</b>                | <b>15</b>                  | <b>60</b>               |
| MARSEILLE                      | RYANAIR                     | S                 | 84                | 0        | 0         | 87                         | 12               | 0           | 0                      | 0                      | 1                       | 12                         | 88                       | 5                          | 60                      |
| <b>TOTAL MARSEILLE</b>         |                             |                   | <b>84</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>12</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>12</b>                  | <b>88</b>                | <b>5</b>                   | <b>60</b>               |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MONTPELLIER                        | RYANAIR                     | S                 | 16                | 0          | 0        | 81                         | 13               | 6           | 0                      | 0                      | 0                       | 6                          | 85                       | 12                         | 26                      |
| <b>TOTAL MONTPELLIER</b>           |                             |                   | <b>16</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>13</b>        | <b>6</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>85</b>                | <b>12</b>                  | <b>26</b>               |
| NANTES                             | RYANAIR                     | S                 | 60                | 0          | 0        | 85                         | 13               | 2           | 0                      | 0                      | 0                       | 6                          | 95                       | 4                          | 61                      |
| <b>TOTAL NANTES</b>                |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>13</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>95</b>                | <b>4</b>                   | <b>61</b>               |
| NICE                               | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0          | 0        | 64                         | 18               | 11          | 7                      | 0                      | 15                      | 83                         | 10                       | 42                         |                         |
| <b>TOTAL NICE</b>                  |                             |                   | <b>28</b>         | <b>0</b>   | <b>0</b> | <b>64</b>                  | <b>18</b>        | <b>11</b>   | <b>7</b>               | <b>0</b>               | <b>15</b>               | <b>83</b>                  | <b>10</b>                | <b>42</b>                  |                         |
| PAU                                | RYANAIR                     | S                 | 26                | 0          | 0        | 38                         | 50               | 12          | 0                      | 0                      | 18                      | 92                         | 4                        | 26                         |                         |
| <b>TOTAL PAU</b>                   |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>38</b>                  | <b>50</b>        | <b>12</b>   | <b>0</b>               | <b>0</b>               | <b>18</b>               | <b>92</b>                  | <b>4</b>                 | <b>26</b>                  |                         |
| PERPIGNAN                          | RYANAIR                     | S                 | 26                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 1                       | 100                        | 1                        | 26                         |                         |
| <b>TOTAL PERPIGNAN</b>             |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>100</b>                 | <b>1</b>                 | <b>26</b>                  |                         |
| POITIERS                           | RYANAIR                     | S                 | 16                | 0          | 0        | 81                         | 19               | 0           | 0                      | 0                      | 7                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL POITIERS</b>              |                             |                   | <b>16</b>         | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>19</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| TOULON / HYERES                    | RYANAIR                     | S                 | 2                 | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 4                       | 96                         | 5                        | 26                         |                         |
| <b>TOTAL TOULON / HYERES</b>       |                             |                   | <b>2</b>          | <b>0</b>   | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>96</b>                  | <b>5</b>                 | <b>26</b>                  |                         |
| TOURS                              | RYANAIR                     | S                 | 26                | 0          | 0        | 85                         | 8                | 8           | 0                      | 0                      | 7                       | 96                         | 2                        | 26                         |                         |
| <b>TOTAL TOURS</b>                 |                             |                   | <b>26</b>         | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>8</b>         | <b>8</b>    | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>96</b>                  | <b>2</b>                 | <b>26</b>                  |                         |
| <b>TOTAL FRANCE</b>                |                             |                   | <b>606</b>        | <b>1</b>   | <b>1</b> | <b>80</b>                  | <b>15</b>        | <b>4</b>    | <b>1</b>               | <b>0</b>               | <b>10</b>               | <b>89</b>                  | <b>7</b>                 | <b>618</b>                 |                         |
| <b>GERMANY</b>                     |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALTENBURG - WALLBURG               | RYANAIR                     | S                 | 34                | 0          | 0        | 91                         | 0                | 6           | 0                      | 3                      | 13                      | 94                         | 4                        | 52                         |                         |
| <b>TOTAL ALTENBURG - WALLBURG</b>  |                             |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>0</b>         | <b>6</b>    | <b>0</b>               | <b>3</b>               | <b>13</b>               | <b>94</b>                  | <b>4</b>                 | <b>52</b>                  |                         |
| BERLIN (SCHONEFELD)                | RYANAIR                     | S                 | 124               | 0          | 0        | 71                         | 20               | 5           | 3                      | 1                      | 16                      | 66                         | 13                       | 118                        |                         |
| <b>TOTAL BERLIN (SCHONEFELD)</b>   |                             |                   | <b>124</b>        | <b>0</b>   | <b>0</b> | <b>71</b>                  | <b>20</b>        | <b>5</b>    | <b>3</b>               | <b>1</b>               | <b>16</b>               | <b>66</b>                  | <b>13</b>                | <b>118</b>                 |                         |
| BREMEN                             | RYANAIR                     | S                 | 134               | 0          | 0        | 83                         | 7                | 6           | 3                      | 1                      | 11                      | 81                         | 9                        | 120                        |                         |
| <b>TOTAL BREMEN</b>                |                             |                   | <b>134</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>7</b>         | <b>6</b>    | <b>3</b>               | <b>1</b>               | <b>11</b>               | <b>81</b>                  | <b>9</b>                 | <b>120</b>                 |                         |
| COLOGNE BONN                       | GERMANWINGS                 | S                 | 160               | 0          | 0        | 83                         | 10               | 4           | 3                      | 0                      | 9                       | 79                         | 9                        | 156                        |                         |
| <b>TOTAL COLOGNE BONN</b>          |                             |                   | <b>160</b>        | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>10</b>        | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>9</b>                | <b>79</b>                  | <b>9</b>                 | <b>156</b>                 |                         |
| DUSSELDORF                         | AIR BERLIN                  | S                 | 150               | 0          | 0        | 85                         | 9                | 4           | 3                      | 0                      | 9                       | 94                         | 3                        | 196                        |                         |
| <b>TOTAL DUSSELDORF</b>            |                             |                   | <b>150</b>        | <b>1</b>   | <b>0</b> | <b>85</b>                  | <b>9</b>         | <b>4</b>    | <b>3</b>               | <b>0</b>               | <b>9</b>                | <b>94</b>                  | <b>3</b>                 | <b>196</b>                 |                         |
| FRIEDRICHSHAFEN                    | RYANAIR                     | S                 | 34                | 0          | 0        | 74                         | 24               | 3           | 0                      | 0                      | 11                      | 88                         | 6                        | 60                         |                         |
| <b>TOTAL FRIEDRICHSHAFEN</b>       |                             |                   | <b>34</b>         | <b>0</b>   | <b>0</b> | <b>74</b>                  | <b>24</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>11</b>               | <b>88</b>                  | <b>6</b>                 | <b>60</b>                  |                         |
| HAHN                               | RYANAIR                     | S                 | 184               | 0          | 1        | 71                         | 20               | 8           | 1                      | 1                      | 13                      | 85                         | 8                        | 240                        |                         |
| <b>TOTAL HAHN</b>                  |                             |                   | <b>184</b>        | <b>0</b>   | <b>1</b> | <b>71</b>                  | <b>20</b>        | <b>8</b>    | <b>1</b>               | <b>1</b>               | <b>13</b>               | <b>85</b>                  | <b>8</b>                 | <b>240</b>                 |                         |
| HANOVER                            | AIR BERLIN                  | S                 | 108               | 0          | 2        | 91                         | 8                | 1           | 0                      | 0                      | 4                       | 75                         | 8                        | 104                        |                         |
| <b>TOTAL HANOVER</b>               |                             |                   | <b>108</b>        | <b>0</b>   | <b>2</b> | <b>91</b>                  | <b>8</b>         | <b>1</b>    | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>76</b>                  | <b>8</b>                 | <b>108</b>                 |                         |
| KARLSRUHE/BADEN BADEN              | RYANAIR                     | S                 | 63                | 0          | 0        | 76                         | 16               | 5           | 2                      | 2                      | 14                      | 88                         | 5                        | 78                         |                         |
| <b>TOTAL KARLSRUHE/BADEN BADEN</b> |                             |                   | <b>63</b>         | <b>0</b>   | <b>0</b> | <b>76</b>                  | <b>16</b>        | <b>5</b>    | <b>2</b>               | <b>2</b>               | <b>14</b>               | <b>88</b>                  | <b>5</b>                 | <b>78</b>                  |                         |
| LUBECK                             | RYANAIR                     | S                 | 114               | 0          | 0        | 91                         | 4                | 0           | 4                      | 1                      | 8                       | 84                         | 7                        | 88                         |                         |
| <b>TOTAL LUBECK</b>                |                             |                   | <b>114</b>        | <b>0</b>   | <b>0</b> | <b>91</b>                  | <b>4</b>         | <b>0</b>    | <b>4</b>               | <b>1</b>               | <b>8</b>                | <b>84</b>                  | <b>7</b>                 | <b>88</b>                  |                         |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MUNICH                                  | EASYJET AIRLINE COMPANY LTD | S                 | 108               | 0          | 0        | 90                         | 5                | 4           | 2                      | 0                      | 0                       | 6                          | 60                       | 17                         | 120                     |
| <b>TOTAL MUNICH</b>                     |                             |                   | <b>108</b>        | <b>2</b>   | <b>0</b> | <b>90</b>                  | <b>5</b>         | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>61</b>                | <b>17</b>                  | <b>214</b>              |
| MUNSTER-OSNABRUCK                       | AIR BERLIN                  | S                 | 84                | 0          | 0        | 93                         | 4                | 1           | 2                      | 0                      | 4                       | 92                         | 6                        | 60                         |                         |
| <b>TOTAL MUNSTER-OSNABRUCK</b>          |                             |                   | <b>84</b>         | <b>0</b>   | <b>0</b> | <b>93</b>                  | <b>4</b>         | <b>1</b>    | <b>2</b>               | <b>0</b>               | <b>4</b>                | <b>92</b>                  | <b>6</b>                 | <b>60</b>                  |                         |
| NIEDERRHEIN                             | RYANAIR                     | S                 | 180               | 0          | 0        | 85                         | 7                | 4           | 2                      | 1                      | 14                      | 88                         | 6                        | 138                        |                         |
| <b>TOTAL NIEDERRHEIN</b>                |                             |                   | <b>180</b>        | <b>0</b>   | <b>0</b> | <b>85</b>                  | <b>7</b>         | <b>4</b>    | <b>2</b>               | <b>1</b>               | <b>14</b>               | <b>88</b>                  | <b>6</b>                 | <b>138</b>                 |                         |
| NUREMBERG                               | AIR BERLIN                  | S                 | 90                | 0          | 0        | 96                         | 4                | 0           | 0                      | 0                      | 3                       | 73                         | 14                       | 104                        |                         |
| <b>TOTAL NUREMBERG</b>                  |                             |                   | <b>90</b>         | <b>0</b>   | <b>0</b> | <b>96</b>                  | <b>4</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>73</b>                  | <b>14</b>                | <b>104</b>                 |                         |
| PADERBORN                               | AIR BERLIN                  | S                 | 60                | 0          | 0        | 83                         | 12               | 5           | 0                      | 0                      | 6                       | 92                         | 4                        | 60                         |                         |
| <b>TOTAL PADERBORN</b>                  |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>12</b>        | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>92</b>                  | <b>4</b>                 | <b>60</b>                  |                         |
| STUTTGART                               | GERMANWINGS                 | S                 | 132               | 0          | 0        | 87                         | 9                | 2           | 1                      | 2                      | 9                       | 80                         | 9                        | 104                        |                         |
| <b>TOTAL STUTTGART</b>                  |                             |                   | <b>132</b>        | <b>0</b>   | <b>0</b> | <b>87</b>                  | <b>9</b>         | <b>2</b>    | <b>1</b>               | <b>2</b>               | <b>9</b>                | <b>80</b>                  | <b>9</b>                 | <b>104</b>                 |                         |
| ZWEIBRUKEN                              | RYANAIR                     | S                 | 58                | 0          | 1        | 93                         | 5                | 0           | 2                      | 0                      | 4                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL ZWEIBRUKEN</b>                 |                             |                   | <b>58</b>         | <b>0</b>   | <b>1</b> | <b>93</b>                  | <b>5</b>         | <b>0</b>    | <b>2</b>               | <b>0</b>               | <b>4</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL GERMANY</b>                    |                             |                   | <b>1817</b>       | <b>4</b>   | <b>4</b> | <b>84</b>                  | <b>10</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>9</b>                | <b>81</b>                  | <b>8</b>                 | <b>2105</b>                |                         |
| <b>GREECE</b>                           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ATHENS                                  | AEGEAN AIRLINES             | S                 | 120               | 0          | 0        | 84                         | 12               | 3           | 1                      | 0                      | 8                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL ATHENS</b>                     |                             |                   | <b>120</b>        | <b>1</b>   | <b>0</b> | <b>84</b>                  | <b>12</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>8</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>TOTAL GREECE</b>                     |                             |                   | <b>121</b>        | <b>1</b>   | <b>0</b> | <b>84</b>                  | <b>12</b>        | <b>3</b>    | <b>1</b>               | <b>0</b>               | <b>8</b>                | <b>0</b>                   | <b>0</b>                 | <b>0</b>                   |                         |
| <b>ICELAND</b>                          |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| KEFLAVIK                                | ASTRAEUS LTD                | S                 | 62                | 0          | 0        | 92                         | 8                | 0           | 0                      | 0                      | 3                       | 0                          | 0                        | 0                          |                         |
| <b>TOTAL KEFLAVIK</b>                   |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>85</b>                  | <b>18</b>                | <b>60</b>                  |                         |
| <b>TOTAL ICELAND</b>                    |                             |                   | <b>62</b>         | <b>0</b>   | <b>0</b> | <b>92</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>85</b>                  | <b>18</b>                | <b>60</b>                  |                         |
| <b>IRISH REPUBLIC</b>                   |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CORK                                    | RYANAIR                     | S                 | 154               | 0          | 0        | 90                         | 8                | 2           | 0                      | 0                      | 6                       | 88                         | 5                        | 172                        |                         |
| <b>TOTAL CORK</b>                       |                             |                   | <b>154</b>        | <b>0</b>   | <b>0</b> | <b>90</b>                  | <b>8</b>         | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>88</b>                  | <b>5</b>                 | <b>172</b>                 |                         |
| DUBLIN                                  | RYANAIR                     | S                 | 432               | 1          | 0        | 78                         | 15               | 6           | 1                      | 0                      | 11                      | 78                         | 10                       | 497                        |                         |
| <b>TOTAL DUBLIN</b>                     |                             |                   | <b>432</b>        | <b>2</b>   | <b>0</b> | <b>78</b>                  | <b>15</b>        | <b>6</b>    | <b>1</b>               | <b>0</b>               | <b>11</b>               | <b>78</b>                  | <b>10</b>                | <b>497</b>                 |                         |
| IRELAND WEST AIRPORT KNOCK              | RYANAIR                     | S                 | 80                | 0          | 0        | 88                         | 10               | 0           | 3                      | 0                      | 7                       | 92                         | 5                        | 60                         |                         |
| <b>TOTAL IRELAND WEST AIRPORT KNOCK</b> |                             |                   | <b>80</b>         | <b>0</b>   | <b>0</b> | <b>88</b>                  | <b>10</b>        | <b>0</b>    | <b>3</b>               | <b>0</b>               | <b>7</b>                | <b>92</b>                  | <b>5</b>                 | <b>60</b>                  |                         |
| KERRY COUNTY                            | RYANAIR                     | S                 | 60                | 0          | 0        | 83                         | 10               | 5           | 0                      | 2                      | 11                      | 90                         | 6                        | 60                         |                         |
| <b>TOTAL KERRY COUNTY</b>               |                             |                   | <b>60</b>         | <b>0</b>   | <b>0</b> | <b>83</b>                  | <b>10</b>        | <b>5</b>    | <b>0</b>               | <b>2</b>               | <b>11</b>               | <b>90</b>                  | <b>6</b>                 | <b>60</b>                  |                         |
| SHANNON                                 | RYANAIR                     | S                 | 212               | 0          | 0        | 81                         | 12               | 5           | 1                      | 0                      | 8                       | 88                         | 9                        | 186                        |                         |
| <b>TOTAL SHANNON</b>                    |                             |                   | <b>212</b>        | <b>0</b>   | <b>0</b> | <b>81</b>                  | <b>12</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>8</b>                | <b>88</b>                  | <b>9</b>                 | <b>186</b>                 |                         |
| <b>TOTAL IRISH REPUBLIC</b>             |                             |                   | <b>938</b>        | <b>2</b>   | <b>0</b> | <b>82</b>                  | <b>12</b>        | <b>5</b>    | <b>1</b>               | <b>0</b>               | <b>9</b>                | <b>83</b>                  | <b>8</b>                 | <b>975</b>                 |                         |
| <b>ISRAEL</b>                           |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| OVDA                                    | ATLASJET INTERNATIONAL      | C                 | 6                 | 0          | 0        | 33                         | 50               | 0           | 17                     | 0                      | 21                      | 0                          | 0                        | 0                          |                         |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION      | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                           |                             |                   | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                           |                             |                   |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL OVDA                |                             |                   | 6                 | 0          | 0        | 33                         | 50               | 0           | 17                     | 0                      | 0                       | 21                         | 0                        | 95                         | 4                       |
| TEL AVIV                  | ATLASJET INTERNATIONAL      | C                 | 6                 | 0          | 0        | 83                         | 0                | 17          | 0                      | 0                      | 0                       | 13                         | 0                        | 0                          | 0                       |
|                           | EL AL                       | S                 | 10                | 0          | 0        | 80                         | 20               | 0           | 0                      | 0                      | 0                       | 7                          | 50                       | 16                         | 10                      |
|                           | ISRAIR LTD                  | C                 | 8                 | 0          | 0        | 63                         | 13               | 0           | 25                     | 0                      | 0                       | 38                         | 42                       | 46                         | 24                      |
| TOTAL TEL AVIV            |                             |                   | 24                | 1          | 0        | 75                         | 13               | 4           | 8                      | 0                      | 0                       | 19                         | 42                       | 37                         | 36                      |
| TOTAL ISRAEL              |                             |                   | 30                | 1          | 0        | 67                         | 20               | 3           | 10                     | 0                      | 0                       | 19                         | 38                       | 42                         | 40                      |
| ITALY                     |                             |                   |                   |            |          |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALGHERO/SASSARI           | RYANAIR                     | S                 | 26                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 90                       | 5                          | 60                      |
| TOTAL ALGHERO/SASSARI     |                             |                   | 26                | 0          | 0        | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 1                          | 90                       | 5                          | 60                      |
| ANCONA                    | RYANAIR                     | S                 | 34                | 0          | 0        | 74                         | 21               | 6           | 0                      | 0                      | 0                       | 11                         | 70                       | 12                         | 60                      |
| TOTAL ANCONA              |                             |                   | 34                | 0          | 0        | 74                         | 21               | 6           | 0                      | 0                      | 0                       | 11                         | 70                       | 12                         | 60                      |
| BARI (PALESE)             | RYANAIR                     | S                 | 25                | 0          | 0        | 80                         | 8                | 8           | 0                      | 4                      | 0                       | 17                         | 82                       | 9                          | 34                      |
| TOTAL BARI (PALESE)       |                             |                   | 25                | 0          | 0        | 80                         | 8                | 8           | 0                      | 4                      | 0                       | 17                         | 82                       | 9                          | 34                      |
| BERGAMO                   | RYANAIR                     | S                 | 179               | 0          | 1        | 70                         | 19               | 7           | 2                      | 2                      | 0                       | 17                         | 77                       | 12                         | 210                     |
| TOTAL BERGAMO             |                             |                   | 179               | 0          | 1        | 70                         | 19               | 7           | 2                      | 2                      | 0                       | 17                         | 77                       | 12                         | 210                     |
| BOLOGNA                   | RYANAIR                     | S                 | 44                | 0          | 0        | 55                         | 14               | 32          | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| TOTAL BOLOGNA             |                             |                   | 44                | 0          | 0        | 55                         | 14               | 32          | 0                      | 0                      | 0                       | 18                         | 0                        | 0                          | 0                       |
| BRESCIA/MONTICHIARI       | RYANAIR                     | S                 | 26                | 0          | 0        | 85                         | 12               | 4           | 0                      | 0                      | 0                       | 9                          | 76                       | 10                         | 34                      |
| TOTAL BRESCIA/MONTICHIARI |                             |                   | 26                | 0          | 0        | 85                         | 12               | 4           | 0                      | 0                      | 0                       | 9                          | 76                       | 10                         | 34                      |
| BRINDISI                  | RYANAIR                     | S                 | 17                | 0          | 0        | 71                         | 18               | 6           | 6                      | 0                      | 0                       | 14                         | 62                       | 16                         | 26                      |
| TOTAL BRINDISI            |                             |                   | 17                | 0          | 0        | 71                         | 18               | 6           | 6                      | 0                      | 0                       | 14                         | 62                       | 16                         | 26                      |
| GENOA                     | RYANAIR                     | S                 | 15                | 0          | 1        | 73                         | 27               | 0           | 0                      | 0                      | 0                       | 10                         | 100                      | 7                          | 4                       |
| TOTAL GENOA               |                             |                   | 15                | 0          | 1        | 73                         | 27               | 0           | 0                      | 0                      | 0                       | 10                         | 100                      | 7                          | 4                       |
| NAPLES                    | EASYJET AIRLINE COMPANY LTD | S                 | 64                | 0          | 0        | 75                         | 9                | 8           | 8                      | 0                      | 0                       | 15                         | 77                       | 15                         | 60                      |
| TOTAL NAPLES              |                             |                   | 64                | 0          | 0        | 75                         | 9                | 8           | 8                      | 0                      | 0                       | 15                         | 77                       | 15                         | 61                      |
| PALERMO                   | RYANAIR                     | S                 | 36                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 8                          | 87                       | 9                          | 60                      |
| TOTAL PALERMO             |                             |                   | 36                | 0          | 0        | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 8                          | 87                       | 9                          | 60                      |
| PARMA                     | RYANAIR                     | S                 | 33                | 0          | 1        | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 9                          | 74                       | 9                          | 34                      |
| TOTAL PARMA               |                             |                   | 33                | 0          | 1        | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 9                          | 74                       | 9                          | 34                      |
| PERUGIA                   | RYANAIR                     | S                 | 26                | 0          | 0        | 73                         | 12               | 15          | 0                      | 0                      | 0                       | 12                         | 100                      | 5                          | 26                      |
| TOTAL PERUGIA             |                             |                   | 26                | 0          | 0        | 73                         | 12               | 15          | 0                      | 0                      | 0                       | 12                         | 100                      | 5                          | 26                      |
| PESCARA                   | RYANAIR                     | S                 | 26                | 0          | 0        | 73                         | 19               | 0           | 8                      | 0                      | 0                       | 13                         | 100                      | 2                          | 26                      |
| TOTAL PESCARA             |                             |                   | 26                | 0          | 0        | 73                         | 19               | 0           | 8                      | 0                      | 0                       | 13                         | 100                      | 2                          | 26                      |
| PISA                      | RYANAIR                     | S                 | 120               | 0          | 0        | 77                         | 13               | 10          | 0                      | 0                      | 1                       | 15                         | 69                       | 21                         | 119                     |
| TOTAL PISA                |                             |                   | 120               | 0          | 0        | 77                         | 13               | 10          | 0                      | 0                      | 1                       | 15                         | 69                       | 21                         | 119                     |
| RIMINI                    | RYANAIR                     | S                 | 26                | 0          | 0        | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| TOTAL RIMINI              |                             |                   | 26                | 0          | 0        | 85                         | 15               | 0           | 0                      | 0                      | 0                       | 6                          | 0                        | 0                          | 0                       |
| ROME (CIAMPINO)           | RYANAIR                     | S                 | 241               | 2          | 3        | 81                         | 12               | 3           | 2                      | 1                      | 1                       | 16                         | 75                       | 16                         | 299                     |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |            |                     | PERCENTAGE OF FLIGHTS LATE |             |                        |                        |                         |                            |                          | NOV 2007                   |                         |          |
|--------------------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
|                                      |                             |                   | UNMATCHED         |            | Early to<br>15 mins | 16 to<br>30 mins           | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |          |
|                                      |                             |                   | MATCHED           | Actual (7) |                     |                            |             |                        |                        |                         |                            |                          |                            |                         | Plan (8) |
| TOTAL ROME (CIAMPINO)                |                             |                   | 241               | 2          | 3                   | 81                         | 12          | 3                      | 2                      | 1                       | 1                          | 16                       | 75                         | 16                      | 299      |
| TREVISO                              | RYANAIR                     | S                 | 116               | 1          | 4                   | 70                         | 19          | 9                      | 2                      | 0                       | 0                          | 13                       | 83                         | 14                      | 127      |
| TOTAL TREVISO                        |                             |                   | 116               | 1          | 4                   | 70                         | 19          | 9                      | 2                      | 0                       | 0                          | 13                       | 83                         | 14                      | 127      |
| TRIESTE (RONCHI DEI LEGIONARI)       | RYANAIR                     | S                 | 34                | 0          | 0                   | 76                         | 21          | 3                      | 0                      | 0                       | 0                          | 9                        | 71                         | 13                      | 34       |
| TOTAL TRIESTE (RONCHI DEI LEGIONARI) |                             |                   | 34                | 0          | 0                   | 76                         | 21          | 3                      | 0                      | 0                       | 0                          | 9                        | 71                         | 13                      | 34       |
| TURIN                                | RYANAIR                     | S                 | 33                | 0          | 1                   | 67                         | 21          | 0                      | 12                     | 0                       | 0                          | 18                       | 92                         | 6                       | 38       |
| TOTAL TURIN                          |                             |                   | 33                | 0          | 1                   | 67                         | 21          | 0                      | 12                     | 0                       | 0                          | 18                       | 92                         | 6                       | 38       |
| TOTAL ITALY                          |                             |                   | 1121              | 5          | 11                  | 76                         | 15          | 7                      | 2                      | 1                       | 0                          | 14                       | 79                         | 13                      | 1332     |
| JAMAICA                              |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| KINGSTON                             | ARKEFLY                     | C                 | 2                 | 0          | 0                   | 0                          | 0           | 0                      | 100                    | 0                       | 0                          | 143                      | 0                          | 0                       | 0        |
| TOTAL KINGSTON                       |                             |                   | 2                 | 0          | 0                   | 0                          | 0           | 0                      | 100                    | 0                       | 0                          | 143                      | 0                          | 0                       | 0        |
| TOTAL JAMAICA                        |                             |                   | 2                 | 0          | 0                   | 0                          | 0           | 0                      | 100                    | 0                       | 0                          | 143                      | 0                          | 0                       | 0        |
| KOSOVO                               |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| PRISTINA                             | JET2.COM LTD                | C                 | 2                 | 2          | 0                   | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
| TOTAL PRISTINA                       |                             |                   | 2                 | 2          | 0                   | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
| TOTAL KOSOVO                         |                             |                   | 2                 | 2          | 0                   | 50                         | 50          | 0                      | 0                      | 0                       | 0                          | 10                       | 0                          | 0                       | 0        |
| LATVIA                               |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| RIGA                                 | RYANAIR                     | S                 | 62                | 0          | 0                   | 79                         | 15          | 3                      | 3                      | 0                       | 0                          | 10                       | 85                         | 8                       | 120      |
| TOTAL RIGA                           |                             |                   | 62                | 0          | 0                   | 79                         | 15          | 3                      | 3                      | 0                       | 0                          | 10                       | 85                         | 8                       | 120      |
| TOTAL LATVIA                         |                             |                   | 62                | 0          | 0                   | 79                         | 15          | 3                      | 3                      | 0                       | 0                          | 10                       | 85                         | 8                       | 120      |
| LITHUANIA                            |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| KAUNAS                               | RYANAIR                     | S                 | 62                | 0          | 0                   | 94                         | 2           | 2                      | 3                      | 0                       | 0                          | 6                        | 88                         | 11                      | 85       |
| TOTAL KAUNAS                         |                             |                   | 62                | 0          | 0                   | 94                         | 2           | 2                      | 3                      | 0                       | 0                          | 6                        | 88                         | 11                      | 85       |
| TOTAL LITHUANIA                      |                             |                   | 62                | 0          | 0                   | 94                         | 2           | 2                      | 3                      | 0                       | 0                          | 6                        | 88                         | 11                      | 85       |
| MALTA                                |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| MALTA                                | AIR MALTA                   | S                 | 10                | 0          | 0                   | 90                         | 10          | 0                      | 0                      | 0                       | 0                          | 5                        | 29                         | 78                      | 7        |
| TOTAL MALTA                          |                             |                   | 10                | 0          | 0                   | 90                         | 10          | 0                      | 0                      | 0                       | 0                          | 5                        | 29                         | 78                      | 7        |
| TOTAL MALTA                          |                             |                   | 10                | 0          | 0                   | 90                         | 10          | 0                      | 0                      | 0                       | 0                          | 5                        | 29                         | 78                      | 7        |
| MOROCCO                              |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| AGADIR                               | RYANAIR                     | S                 | 6                 | 0          | 0                   | 83                         | 17          | 0                      | 0                      | 0                       | 0                          | 8                        | 0                          | 0                       | 0        |
| TOTAL AGADIR                         |                             |                   | 6                 | 0          | 0                   | 83                         | 17          | 0                      | 0                      | 0                       | 0                          | 8                        | 0                          | 0                       | 0        |
| TOTAL MOROCCO                        |                             |                   | 6                 | 0          | 0                   | 83                         | 17          | 0                      | 0                      | 0                       | 0                          | 8                        | 0                          | 0                       | 0        |
| NETHERLANDS                          |                             |                   |                   |            |                     |                            |             |                        |                        |                         |                            |                          |                            |                         |          |
| AMSTERDAM                            | EASYJET AIRLINE COMPANY LTD | S                 | 170               | 0          | 1                   | 82                         | 7           | 6                      | 3                      | 1                       | 0                          | 11                       | 73                         | 12                      | 154      |
| TOTAL AMSTERDAM                      |                             |                   | 170               | 2          | 1                   | 82                         | 7           | 6                      | 3                      | 1                       | 0                          | 11                       | 73                         | 12                      | 154      |
| EINDHOVEN                            | RYANAIR                     | S                 | 100               | 0          | 0                   | 88                         | 7           | 1                      | 2                      | 2                       | 0                          | 10                       | 94                         | 4                       | 103      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION               | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                    |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                    |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL EINDHOVEN                    |                             |                   | 100               | 0        | 0         | 88                         | 7                | 1           | 2                      | 2                      | 0                       | 10                         | 94                       | 4                          | 103                     |
| TOTAL NETHERLANDS                  |                             |                   | 270               | 2        | 1         | 84                         | 7                | 4           | 3                      | 1                      | 0                       | 11                         | 86                       | 7                          | 375                     |
| <b>NORWAY</b>                      |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| HAUGESUND                          | RYANAIR                     | S                 | 26                | 0        | 0         | 85                         | 8                | 4           | 4                      | 0                      | 0                       | 9                          | 100                      | 3                          | 26                      |
| TOTAL HAUGESUND                    |                             |                   | 26                | 0        | 0         | 85                         | 8                | 4           | 4                      | 0                      | 0                       | 9                          | 100                      | 3                          | 26                      |
| OSLO (GARDERMOEN)                  | NORWEGIAN AIR SHUTTLE       | S                 | 110               | 1        | 0         | 58                         | 15               | 19          | 6                      | 2                      | 0                       | 26                         | 65                       | 15                         | 112                     |
| TOTAL OSLO (GARDERMOEN)            |                             |                   | 110               | 1        | 0         | 58                         | 15               | 19          | 6                      | 2                      | 0                       | 26                         | 65                       | 15                         | 112                     |
| SANDEFJORD(TORP)                   | RYANAIR                     | S                 | 239               | 0        | 1         | 86                         | 9                | 5           | 0                      | 0                      | 0                       | 6                          | 81                       | 9                          | 118                     |
| TOTAL SANDEFJORD(TORP)             |                             |                   | 239               | 0        | 1         | 86                         | 9                | 5           | 0                      | 0                      | 0                       | 6                          | 81                       | 9                          | 118                     |
| TROMSOE                            | NORWEGIAN AIR SHUTTLE       | S                 | 18                | 0        | 0         | 56                         | 6                | 22          | 17                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| TOTAL TROMSOE                      |                             |                   | 18                | 0        | 0         | 56                         | 6                | 22          | 17                     | 0                      | 0                       | 30                         | 0                        | 0                          | 0                       |
| TRONDHEIM (VAERNES)                | NORWEGIAN AIR SHUTTLE       | S                 | 26                | 0        | 0         | 69                         | 0                | 27          | 4                      | 0                      | 0                       | 15                         | 73                       | 12                         | 26                      |
| TOTAL TRONDHEIM (VAERNES)          |                             |                   | 26                | 0        | 0         | 69                         | 0                | 27          | 4                      | 0                      | 0                       | 15                         | 73                       | 12                         | 26                      |
| TOTAL NORWAY                       |                             |                   | 419               | 1        | 1         | 76                         | 10               | 11          | 3                      | 0                      | 0                       | 13                         | 78                       | 10                         | 344                     |
| <b>POLAND</b>                      |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BYDGOSZCZ/SZWEREDOWO               | RYANAIR                     | S                 | 64                | 0        | 0         | 89                         | 9                | 0           | 0                      | 0                      | 2                       | 11                         | 92                       | 5                          | 60                      |
| TOTAL BYDGOSZCZ/SZWEREDOWO         |                             |                   | 64                | 0        | 0         | 89                         | 9                | 0           | 0                      | 0                      | 2                       | 11                         | 92                       | 5                          | 60                      |
| GDANSK                             | RYANAIR                     | S                 | 60                | 0        | 2         | 97                         | 2                | 2           | 0                      | 0                      | 0                       | 3                          | 97                       | 3                          | 59                      |
| TOTAL GDANSK                       |                             |                   | 60                | 0        | 2         | 97                         | 2                | 2           | 0                      | 0                      | 0                       | 3                          | 97                       | 3                          | 59                      |
| KATOWICE                           | RYANAIR                     | S                 | 60                | 0        | 2         | 97                         | 0                | 2           | 0                      | 0                      | 2                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL KATOWICE                     |                             |                   | 60                | 0        | 2         | 97                         | 0                | 2           | 0                      | 0                      | 2                       | 11                         | 54                       | 57                         | 52                      |
| KRAKOW                             | RYANAIR                     | S                 | 12                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 6                          | 89                       | 13                         | 119                     |
| TOTAL KRAKOW                       |                             |                   | 12                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 6                          | 89                       | 13                         | 119                     |
| LODZ LUBLINEK                      | RYANAIR                     | S                 | 59                | 0        | 1         | 93                         | 2                | 2           | 3                      | 0                      | 0                       | 7                          | 80                       | 6                          | 59                      |
| TOTAL LODZ LUBLINEK                |                             |                   | 59                | 0        | 1         | 93                         | 2                | 2           | 3                      | 0                      | 0                       | 7                          | 80                       | 6                          | 59                      |
| POZNAN                             | RYANAIR                     | S                 | 58                | 0        | 0         | 90                         | 3                | 5           | 2                      | 0                      | 0                       | 7                          | 93                       | 10                         | 60                      |
| TOTAL POZNAN                       |                             |                   | 58                | 0        | 0         | 90                         | 3                | 5           | 2                      | 0                      | 0                       | 7                          | 93                       | 10                         | 60                      |
| RZESZOW                            | RYANAIR                     | S                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 93                       | 5                          | 60                      |
| TOTAL RZESZOW                      |                             |                   | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 93                       | 5                          | 60                      |
| SZCZECIN (GOLENOW)                 | RYANAIR                     | S                 | 36                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 97                       | 2                          | 34                      |
| TOTAL SZCZECIN (GOLENOW)           |                             |                   | 36                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 97                       | 2                          | 34                      |
| WROCLAW                            | RYANAIR                     | S                 | 61                | 0        | 0         | 87                         | 11               | 2           | 0                      | 0                      | 0                       | 6                          | 91                       | 5                          | 86                      |
| TOTAL WROCLAW                      |                             |                   | 61                | 0        | 0         | 87                         | 11               | 2           | 0                      | 0                      | 0                       | 6                          | 91                       | 5                          | 86                      |
| TOTAL POLAND                       |                             |                   | 418               | 0        | 5         | 92                         | 5                | 2           | 1                      | 0                      | 0                       | 7                          | 86                       | 12                         | 615                     |
| <b>PORTUGAL(EXCLUDING MADEIRA)</b> |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FARO                               | EASYJET AIRLINE COMPANY LTD | S                 | 50                | 0        | 0         | 66                         | 18               | 10          | 2                      | 4                      | 0                       | 20                         | 81                       | 14                         | 68                      |
|                                    | RYANAIR                     | S                 | 26                | 0        | 0         | 77                         | 8                | 8           | 8                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION              | AIRLINE                     | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|-----------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                   |                             |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                   |                             |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL FARO                        |                             |                   | 76                | 0        | 0         | 70                         | 14               | 9           | 4                      | 3                      | 0                       | 18                         | 81                       | 14                         | 68                      |
| OPORTO (PORTUGAL)                 | RYANAIR                     | S                 | 153               | 0        | 1         | 80                         | 13               | 4           | 3                      | 0                      | 0                       | 10                         | 88                       | 6                          | 103                     |
| TOTAL OPORTO (PORTUGAL)           |                             |                   | 153               | 0        | 1         | 80                         | 13               | 4           | 3                      | 0                      | 0                       | 10                         | 88                       | 6                          | 103                     |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) |                             |                   | 229               | 0        | 1         | 77                         | 14               | 6           | 3                      | 1                      | 0                       | 13                         | 85                       | 9                          | 171                     |
| PORTUGAL(MADEIRA)                 |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUNCHAL                           | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 5                          | 93                       | 4                          | 55                      |
| TOTAL FUNCHAL                     |                             |                   | 36                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 5                          | 93                       | 4                          | 57                      |
| TOTAL PORTUGAL(MADEIRA)           |                             |                   | 36                | 0        | 0         | 92                         | 8                | 0           | 0                      | 0                      | 0                       | 5                          | 93                       | 4                          | 57                      |
| REPUBLIC OF MOLDOVA               |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHISINAU (KISHINEV)               | AIR MOLDOVA INTERNATIONAL   | S                 | 8                 | 0        | 0         | 50                         | 25               | 0           | 25                     | 0                      | 0                       | 26                         | 28                       | 38                         | 18                      |
| TOTAL CHISINAU (KISHINEV)         |                             |                   | 8                 | 0        | 0         | 50                         | 25               | 0           | 25                     | 0                      | 0                       | 26                         | 28                       | 38                         | 18                      |
| TOTAL REPUBLIC OF MOLDOVA         |                             |                   | 8                 | 0        | 0         | 50                         | 25               | 0           | 25                     | 0                      | 0                       | 26                         | 28                       | 38                         | 18                      |
| ROMANIA                           |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BUCHAREST (BANEASA)               | BLUE AIR TRANSPORT AERIAN   | S                 | 34                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 54                       | 17                         | 26                      |
| TOTAL BUCHAREST (BANEASA)         |                             |                   | 34                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 54                       | 17                         | 26                      |
| TOTAL ROMANIA                     |                             |                   | 34                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 4                          | 54                       | 17                         | 26                      |
| SLOVAK REPUBLIC                   |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BRATISLAVA                        | RYANAIR                     | S                 | 120               | 1        | 1         | 91                         | 5                | 2           | 3                      | 0                      | 0                       | 7                          | 78                       | 11                         | 120                     |
| TOTAL BRATISLAVA                  |                             |                   | 120               | 1        | 1         | 91                         | 5                | 2           | 3                      | 0                      | 0                       | 7                          | 78                       | 11                         | 120                     |
| TOTAL SLOVAK REPUBLIC             |                             |                   | 120               | 1        | 1         | 91                         | 5                | 2           | 3                      | 0                      | 0                       | 7                          | 78                       | 11                         | 120                     |
| SLOVENIA                          |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| LJUBLJANA                         | EASYJET AIRLINE COMPANY LTD | S                 | 28                | 0        | 0         | 68                         | 11               | 21          | 0                      | 0                      | 0                       | 14                         | 90                       | 6                          | 60                      |
| TOTAL LJUBLJANA                   |                             |                   | 28                | 0        | 0         | 68                         | 11               | 21          | 0                      | 0                      | 0                       | 14                         | 90                       | 6                          | 60                      |
| TOTAL SLOVENIA                    |                             |                   | 28                | 0        | 0         | 68                         | 11               | 21          | 0                      | 0                      | 0                       | 14                         | 86                       | 7                          | 86                      |
| SPAIN                             |                             |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ALICANTE                          | EASYJET AIRLINE COMPANY LTD | S                 | 105               | 0        | 0         | 87                         | 9                | 4           | 1                      | 0                      | 0                       | 5                          | 84                       | 8                          | 120                     |
|                                   | RYANAIR                     | S                 | 94                | 0        | 0         | 86                         | 7                | 4           | 2                      | 0                      | 0                       | 7                          | 90                       | 6                          | 60                      |
| TOTAL ALICANTE                    |                             |                   | 199               | 0        | 0         | 86                         | 8                | 4           | 2                      | 0                      | 0                       | 6                          | 86                       | 7                          | 180                     |
| ALMERIA                           | RYANAIR                     | S                 | 2                 | 0        | 0         | 0                          | 0                | 50          | 50                     | 0                      | 0                       | 61                         | 0                        | 0                          | 0                       |
| TOTAL ALMERIA                     |                             |                   | 2                 | 0        | 0         | 0                          | 0                | 50          | 50                     | 0                      | 0                       | 61                         | 87                       | 8                          | 60                      |
| ASTURIAS                          | EASYJET AIRLINE COMPANY LTD | S                 | 36                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 79                       | 8                          | 34                      |
| TOTAL ASTURIAS                    |                             |                   | 36                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 0                       | 4                          | 79                       | 8                          | 34                      |
| BARCELONA                         | EASYJET AIRLINE COMPANY LTD | S                 | 64                | 0        | 1         | 80                         | 9                | 8           | 3                      | 0                      | 0                       | 10                         | 85                       | 7                          | 120                     |
| TOTAL BARCELONA                   |                             |                   | 64                | 0        | 1         | 80                         | 9                | 8           | 3                      | 0                      | 0                       | 10                         | 84                       | 7                          | 121                     |
| BILBAO                            | EASYJET AIRLINE COMPANY LTD | S                 | 60                | 0        | 0         | 80                         | 8                | 10          | 0                      | 2                      | 0                       | 13                         | 85                       | 10                         | 60                      |
| TOTAL BILBAO                      |                             |                   | 60                | 0        | 0         | 80                         | 8                | 10          | 0                      | 2                      | 0                       | 13                         | 85                       | 10                         | 60                      |
| GERONA                            | RYANAIR                     | S                 | 122               | 0        | 0         | 91                         | 8                | 1           | 0                      | 0                      | 0                       | 5                          | 87                       | 7                          | 136                     |

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Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                 | AIRLINE                      | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--------------------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                                      |                              |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                                      |                              |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| TOTAL GERONA                         |                              |                   | 122               | 0        | 0         | 91                         | 8                | 1           | 0                      | 0                      | 0                       | 5                          | 87                       | 7                          | 136                     |
| GRANADA                              | RYANAIR                      | S                 | 44                | 0        | 0         | 82                         | 14               | 5           | 0                      | 0                      | 0                       | 8                          | 82                       | 6                          | 34                      |
| TOTAL GRANADA                        |                              |                   | 44                | 3        | 0         | 82                         | 14               | 5           | 0                      | 0                      | 0                       | 8                          | 82                       | 6                          | 34                      |
| IBIZA                                | EASYJET AIRLINE COMPANY LTD  | S                 | 5                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 0                        | 0                          | 0                       |
|                                      | RYANAIR                      | S                 | 26                | 0        | 0         | 92                         | 0                | 0           | 8                      | 0                      | 0                       | 11                         | 0                        | 0                          | 0                       |
| TOTAL IBIZA                          |                              |                   | 32                | 0        | 0         | 94                         | 0                | 0           | 6                      | 0                      | 0                       | 9                          | 0                        | 0                          | 0                       |
| JEREZ                                | RYANAIR                      | S                 | 36                | 0        | 0         | 89                         | 3                | 8           | 0                      | 0                      | 0                       | 7                          | 92                       | 6                          | 52                      |
| TOTAL JEREZ                          |                              |                   | 36                | 0        | 0         | 89                         | 3                | 8           | 0                      | 0                      | 0                       | 7                          | 92                       | 6                          | 52                      |
| MADRID                               | RYANAIR                      | S                 | 120               | 0        | 0         | 68                         | 19               | 6           | 5                      | 2                      | 1                       | 23                         | 0                        | 0                          | 0                       |
| TOTAL MADRID                         |                              |                   | 120               | 0        | 0         | 68                         | 19               | 6           | 5                      | 2                      | 1                       | 23                         | 0                        | 0                          | 0                       |
| MALAGA                               | EASYJET AIRLINE COMPANY LTD  | S                 | 78                | 0        | 0         | 96                         | 4                | 0           | 0                      | 0                      | 0                       | 4                          | 81                       | 11                         | 128                     |
|                                      | RYANAIR                      | S                 | 26                | 0        | 0         | 77                         | 19               | 4           | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
| TOTAL MALAGA                         |                              |                   | 104               | 1        | 0         | 91                         | 8                | 1           | 0                      | 0                      | 0                       | 5                          | 81                       | 11                         | 128                     |
| MURCIA SAN JAVIER                    | RYANAIR                      | S                 | 36                | 1        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 80                       | 11                         | 60                      |
| TOTAL MURCIA SAN JAVIER              |                              |                   | 36                | 1        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 2                          | 80                       | 11                         | 60                      |
| PALMA DE MALLORCA                    | EASYJET AIRLINE COMPANY LTD  | S                 | 62                | 0        | 0         | 77                         | 8                | 11          | 3                      | 0                      | 0                       | 10                         | 69                       | 13                         | 52                      |
|                                      | RYANAIR                      | S                 | 6                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 3                          | 97                       | 3                          | 60                      |
|                                      | THOMAS COOK AIRLINES LTD (MY | C                 | 2                 | 0        | 0         | 50                         | 0                | 50          | 0                      | 0                      | 0                       | 23                         | 0                        | 0                          | 0                       |
|                                      | THOMSON AIRWAYS LTD          | C                 | 2                 | 0        | 0         | 50                         | 50               | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| TOTAL PALMA DE MALLORCA              |                              |                   | 72                | 0        | 0         | 78                         | 8                | 11          | 3                      | 0                      | 0                       | 10                         | 84                       | 8                          | 112                     |
| REUS                                 | RYANAIR                      | S                 | 36                | 0        | 0         | 81                         | 17               | 0           | 0                      | 3                      | 0                       | 15                         | 88                       | 6                          | 34                      |
| TOTAL REUS                           |                              |                   | 36                | 0        | 0         | 81                         | 17               | 0           | 0                      | 3                      | 0                       | 15                         | 88                       | 6                          | 34                      |
| SANTANDER                            | RYANAIR                      | S                 | 60                | 0        | 0         | 93                         | 5                | 0           | 2                      | 0                      | 0                       | 5                          | 92                       | 5                          | 60                      |
| TOTAL SANTANDER                      |                              |                   | 60                | 0        | 0         | 93                         | 5                | 0           | 2                      | 0                      | 0                       | 5                          | 92                       | 5                          | 60                      |
| SANTIAGO DE COMPOSTELA (SPAIN)       | RYANAIR                      | S                 | 34                | 0        | 0         | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 4                          | 94                       | 4                          | 34                      |
| TOTAL SANTIAGO DE COMPOSTELA (SPAIN) |                              |                   | 34                | 0        | 0         | 97                         | 3                | 0           | 0                      | 0                      | 0                       | 4                          | 94                       | 4                          | 34                      |
| SEVILLE                              | RYANAIR                      | S                 | 61                | 0        | 2         | 89                         | 7                | 0           | 2                      | 0                      | 3                       | 57                         | 85                       | 7                          | 59                      |
| TOTAL SEVILLE                        |                              |                   | 61                | 0        | 2         | 89                         | 7                | 0           | 2                      | 0                      | 3                       | 57                         | 85                       | 7                          | 59                      |
| VALENCIA                             | RYANAIR                      | S                 | 38                | 0        | 0         | 92                         | 5                | 3           | 0                      | 0                      | 0                       | 4                          | 89                       | 8                          | 120                     |
| TOTAL VALENCIA                       |                              |                   | 38                | 0        | 0         | 92                         | 5                | 3           | 0                      | 0                      | 0                       | 4                          | 88                       | 7                          | 180                     |
| VALLADOLID                           | RYANAIR                      | S                 | 26                | 0        | 0         | 85                         | 12               | 4           | 0                      | 0                      | 0                       | 9                          | 73                       | 9                          | 26                      |
| TOTAL VALLADOLID                     |                              |                   | 26                | 0        | 0         | 85                         | 12               | 4           | 0                      | 0                      | 0                       | 9                          | 73                       | 9                          | 26                      |
| ZARAGOZA                             | RYANAIR                      | S                 | 43                | 0        | 1         | 67                         | 28               | 5           | 0                      | 0                      | 0                       | 12                         | 55                       | 15                         | 42                      |
| TOTAL ZARAGOZA                       |                              |                   | 43                | 0        | 1         | 67                         | 28               | 5           | 0                      | 0                      | 0                       | 12                         | 55                       | 15                         | 42                      |
| TOTAL SPAIN                          |                              |                   | 1225              | 5        | 4         | 85                         | 9                | 4           | 1                      | 0                      | 0                       | 11                         | 85                       | 8                          | 1412                    |
| SPAIN(CANARY ISLANDS)                |                              |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ARRECIFE                             | THOMAS COOK AIRLINES LTD (MY | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
|                                      | THOMSON AIRWAYS LTD          | C                 | 8                 | 0        | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 6                          | 100                      | 4                          | 8                       |
| TOTAL ARRECIFE                       |                              |                   | 16                | 0        | 0         | 94                         | 6                | 0           | 0                      | 0                      | 0                       | 3                          | 71                       | 12                         | 28                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                   | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|--|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|  |                                |                   | MATCHED           |          | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|  |                                |                   | Actual (7)        | Plan (8) |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| FUERTEVENTURA                          | RYANAIR                        | S                 | 26                | 0        | 0         | 85                         | 8                | 4           | 0                      | 0                      | 4                       | 63                         | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD (MY   | C                 | 7                 | 0        | 0         | 86                         | 14               | 0           | 0                      | 0                      | 0                       | 4                          | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD            | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 8                          | 100                      | 6                          | 8                       |
| <b>TOTAL FUERTEVENTURA</b>             |                                |                   | <b>35</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>9</b>         | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>48</b>                  | <b>100</b>               | <b>6</b>                   | <b>10</b>               |
| LAS PALMAS                             | THOMAS COOK AIRLINES LTD (MY   | C                 | 10                | 0        | 0         | 80                         | 10               | 10          | 0                      | 0                      | 0                       | 8                          | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD            | C                 | 8                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 4                          | 100                      | 3                          | 6                       |
| <b>TOTAL LAS PALMAS</b>                |                                |                   | <b>19</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>5</b>    | <b>0</b>               | <b>0</b>               | <b>6</b>                | <b>86</b>                  | <b>8</b>                 | <b>22</b>                  |                         |
| TENERIFE (SURREINA SOFIA)              | RYANAIR                        | S                 | 26                | 0        | 0         | 77                         | 8                | 15          | 0                      | 0                      | 0                       | 10                         | 0                        | 0                          | 0                       |
|  | THOMAS COOK AIRLINES LTD (MY   | C                 | 18                | 0        | 0         | 89                         | 11               | 0           | 0                      | 0                      | 4                       | 0                          | 0                        | 0                          | 0                       |
|  | THOMSON AIRWAYS LTD            | C                 | 14                | 0        | 0         | 64                         | 21               | 0           | 14                     | 0                      | 0                       | 22                         | 100                      | 1                          | 10                      |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                                |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>13</b>        | <b>7</b>    | <b>3</b>               | <b>0</b>               | <b>11</b>               | <b>84</b>                  | <b>10</b>                | <b>31</b>                  |                         |
| <b>TOTAL SPAIN(CANARY ISLANDS)</b>     |                                |                   | <b>130</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>10</b>        | <b>5</b>    | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>19</b>                  | <b>82</b>                | <b>10</b>                  | <b>91</b>               |
| <b>SWEDEN</b>                          |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| GOTEBORG (SAVE)                        | RYANAIR                        | S                 | 125               | 1        | 0         | 80                         | 15               | 3           | 2                      | 0                      | 0                       | 8                          | 87                       | 8                          | 164                     |
| <b>TOTAL GOTEBORG (SAVE)</b>           |                                |                   | <b>125</b>        | <b>1</b> | <b>0</b>  | <b>80</b>                  | <b>15</b>        | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>87</b>                | <b>8</b>                   | <b>164</b>              |
| STOCKHOLM (SKAVSTA)                    | RYANAIR                        | S                 | 182               | 0        | 0         | 85                         | 8                | 4           | 2                      | 1                      | 0                       | 10                         | 93                       | 15                         | 171                     |
| <b>TOTAL STOCKHOLM (SKAVSTA)</b>       |                                |                   | <b>182</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>4</b>    | <b>2</b>               | <b>1</b>               | <b>0</b>                | <b>10</b>                  | <b>93</b>                | <b>15</b>                  | <b>171</b>              |
| VASTERAS                               | RYANAIR                        | S                 | 60                | 0        | 0         | 77                         | 17               | 3           | 3                      | 0                      | 0                       | 10                         | 88                       | 8                          | 104                     |
| <b>TOTAL VASTERAS</b>                  |                                |                   | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>17</b>        | <b>3</b>    | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>                | <b>8</b>                   | <b>104</b>              |
| <b>TOTAL SWEDEN</b>                    |                                |                   | <b>367</b>        | <b>1</b> | <b>0</b>  | <b>82</b>                  | <b>12</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>                | <b>12</b>                  | <b>441</b>              |
| <b>SWITZERLAND</b>                     |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BASLE MULHOUSE                         | EASYJET AIRLINE COMPANY LTD    | S                 | 4                 | 0        | 0         | 50                         | 0                | 0           | 50                     | 0                      | 0                       | 37                         | 77                       | 15                         | 60                      |
| <b>TOTAL BASLE MULHOUSE</b>            |                                |                   | <b>4</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>0</b>    | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>37</b>                  | <b>77</b>                | <b>15</b>                  | <b>60</b>               |
| LUGANO                                 | DARWIN AIRLINE                 | C                 | 2                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 15                         | 0                        | 0                          | 0                       |
| <b>TOTAL LUGANO</b>                    |                                |                   | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>0</b>                 | <b>0</b>                   | <b>0</b>                |
| <b>TOTAL SWITZERLAND</b>               |                                |                   | <b>6</b>          | <b>4</b> | <b>0</b>  | <b>67</b>                  | <b>0</b>         | <b>0</b>    | <b>33</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>77</b>                | <b>15</b>                  | <b>60</b>               |
| <b>TUNISIA</b>                         |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MONASTIR                               | THOMAS COOK AIRLINES LTD (MY   | C                 | 7                 | 0        | 0         | 86                         | 0                | 14          | 0                      | 0                      | 0                       | 5                          | 0                        | 0                          | 0                       |
| <b>TOTAL MONASTIR</b>                  |                                |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>0</b>         | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>56</b>                  | <b>1</b>                |
| <b>TOTAL TUNISIA</b>                   |                                |                   | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>0</b>         | <b>14</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>                 | <b>56</b>                  | <b>1</b>                |
| <b>TURKEY</b>                          |                                |                   |                   |          |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| ANTALYA                                | KIBRIS TURKISH AIRLINES - KTHY | S                 | 36                | 0        | 1         | 81                         | 8                | 11          | 0                      | 0                      | 0                       | 11                         | 42                       | 27                         | 26                      |
|  | THOMAS COOK AIRLINES LTD (MY   | C                 | 3                 | 0        | 0         | 100                        | 0                | 0           | 0                      | 0                      | 0                       | 0                          | 0                        | 0                          | 0                       |
| <b>TOTAL ANTALYA</b>                   |                                |                   | <b>39</b>         | <b>0</b> | <b>1</b>  | <b>82</b>                  | <b>8</b>         | <b>10</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>47</b>                | <b>24</b>                  | <b>32</b>               |
| DALAMAN                                | THOMAS COOK AIRLINES LTD (MY   | C                 | 10                | 0        | 0         | 80                         | 10               | 0           | 0                      | 0                      | 10                      | 79                         | 0                        | 0                          | 0                       |
| <b>TOTAL DALAMAN</b>                   |                                |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>10</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>10</b>               | <b>79</b>                  | <b>91</b>                | <b>3</b>                   | <b>11</b>               |
| GAZIANTEP                              | KIBRIS TURKISH AIRLINES - KTHY | S                 | 10                | 0        | 0         | 50                         | 20               | 30          | 0                      | 0                      | 0                       | 18                         | 33                       | 18                         | 6                       |
| <b>TOTAL GAZIANTEP</b>                 |                                |                   | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>20</b>        | <b>30</b>   | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>18</b>                  | <b>33</b>                | <b>18</b>                  | <b>6</b>                |
| ISTANBUL                               | THY TURK HAVA YOLLARI TURKIS   | S                 | 60                | 0        | 0         | 88                         | 7                | 3           | 2                      | 0                      | 0                       | 7                          | 48                       | 20                         | 60                      |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR NOVEMBER 2008

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION                    | AIRLINE                        | CHARTER/<br>SCHED | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         |                            | NOV 2007                 |                            |                         |
|---|--------------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|   |                                |                   | MATCHED           |           | UNMATCHED | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|   |                                |                   | Actual (7)        | Plan (8)  |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| <b>TOTAL ISTANBUL</b>                   |                                |                   | <b>60</b>         | <b>0</b>  | <b>0</b>  | <b>88</b>                  | <b>7</b>         | <b>3</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>48</b>                | <b>20</b>                  | 60                      |
| ISTANBUL (SABIHA GOKCEN)                | PEGASUS AIRLINES               | S                 | 42                | 0         | 0         | 45                         | 31               | 21          | 2                      | 0                      | 0                       | 20                         | 69                       | 11                         | 26                      |
|   | THY TURK HAVA YOLLARI TURKIS   | C                 | 2                 | 0         | 0         | 0                          | 50               | 50          | 0                      | 0                      | 0                       | 33                         | 0                        | 0                          | 0                       |
| <b>TOTAL ISTANBUL (SABIHA GOKCEN)</b>   |                                |                   | <b>44</b>         | <b>0</b>  | <b>0</b>  | <b>43</b>                  | <b>32</b>        | <b>23</b>   | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>69</b>                | <b>11</b>                  | 26                      |
| IZMIR (ADNAM MENDERES)                  | KIBRIS TURKISH AIRLINES - KTHY | S                 | 8                 | 0         | 0         | 88                         | 13               | 0           | 0                      | 0                      | 0                       | 4                          | 90                       | 7                          | 10                      |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b>     |                                |                   | <b>8</b>          | <b>0</b>  | <b>0</b>  | <b>88</b>                  | <b>13</b>        | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>90</b>                | <b>7</b>                   | 10                      |
| <b>TOTAL TURKEY</b>                     |                                |                   | <b>172</b>        | <b>0</b>  | <b>1</b>  | <b>73</b>                  | <b>15</b>        | <b>11</b>   | <b>1</b>               | <b>0</b>               | <b>1</b>                | <b>16</b>                  | <b>57</b>                | <b>17</b>                  | 147                     |
| <b>UNITED KINGDOM</b>                   |                                |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| BELFAST CITY (GEORGE BEST)              | RYANAIR                        | S                 | 185               | 0         | 0         | 91                         | 8                | 1           | 0                      | 1                      | 0                       | 5                          | 97                       | 3                          | 240                     |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                                |                   | <b>185</b>        | <b>0</b>  | <b>0</b>  | <b>91</b>                  | <b>8</b>         | <b>1</b>    | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>5</b>                   | <b>97</b>                | <b>3</b>                   | 240                     |
| BELFAST INTERNATIONAL                   | EASYJET AIRLINE COMPANY LTD    | S                 | 269               | 0         | 1         | 87                         | 9                | 1           | 2                      | 0                      | 0                       | 7                          | 88                       | 6                          | 284                     |
| <b>TOTAL BELFAST INTERNATIONAL</b>      |                                |                   | <b>269</b>        | <b>0</b>  | <b>1</b>  | <b>87</b>                  | <b>9</b>         | <b>1</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>88</b>                | <b>6</b>                   | 284                     |
| CITY OF DERRY (EGLINTON)                | RYANAIR                        | S                 | 61                | 0         | 0         | 85                         | 11               | 3           | 0                      | 0                      | 0                       | 6                          | 90                       | 6                          | 112                     |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b>   |                                |                   | <b>61</b>         | <b>0</b>  | <b>0</b>  | <b>85</b>                  | <b>11</b>        | <b>3</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>90</b>                | <b>6</b>                   | 112                     |
| EDINBURGH                               | EASYJET AIRLINE COMPANY LTD    | S                 | 248               | 0         | 0         | 89                         | 6                | 4           | 0                      | 0                      | 0                       | 6                          | 86                       | 7                          | 276                     |
| <b>TOTAL EDINBURGH</b>                  |                                |                   | <b>248</b>        | <b>1</b>  | <b>0</b>  | <b>89</b>                  | <b>6</b>         | <b>4</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>86</b>                | <b>7</b>                   | 276                     |
| GLASGOW                                 | EASYJET AIRLINE COMPANY LTD    | S                 | 238               | 0         | 0         | 95                         | 5                | 0           | 0                      | 0                      | 0                       | 2                          | 93                       | 4                          | 276                     |
| <b>TOTAL GLASGOW</b>                    |                                |                   | <b>238</b>        | <b>0</b>  | <b>0</b>  | <b>95</b>                  | <b>5</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>93</b>                | <b>4</b>                   | 276                     |
| GUERNSEY                                | AURIGNY AIR SERVICES           | S                 | 36                | 0         | 2         | 89                         | 8                | 0           | 0                      | 0                      | 3                       | 32                         | 95                       | 8                          | 60                      |
| <b>TOTAL GUERNSEY</b>                   |                                |                   | <b>36</b>         | <b>0</b>  | <b>2</b>  | <b>89</b>                  | <b>8</b>         | <b>0</b>    | <b>0</b>               | <b>0</b>               | <b>3</b>                | <b>32</b>                  | <b>95</b>                | <b>8</b>                   | 60                      |
| MANCHESTER                              | EASTERN AIRWAYS                | S                 | 106               | 0         | 12        | 90                         | 7                | 0           | 2                      | 2                      | 0                       | 11                         | 88                       | 6                          | 130                     |
| <b>TOTAL MANCHESTER</b>                 |                                |                   | <b>106</b>        | <b>0</b>  | <b>12</b> | <b>90</b>                  | <b>7</b>         | <b>0</b>    | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>11</b>                  | <b>88</b>                | <b>7</b>                   | 131                     |
| NEWCASTLE                               | EASYJET AIRLINE COMPANY LTD    | S                 | 113               | 0         | 1         | 84                         | 10               | 3           | 4                      | 0                      | 0                       | 8                          | 88                       | 6                          | 176                     |
| <b>TOTAL NEWCASTLE</b>                  |                                |                   | <b>113</b>        | <b>1</b>  | <b>1</b>  | <b>84</b>                  | <b>10</b>        | <b>3</b>    | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>88</b>                | <b>6</b>                   | 177                     |
| NEWQUAY                                 | RYANAIR                        | S                 | 61                | 0         | 1         | 92                         | 7                | 0           | 2                      | 0                      | 0                       | 5                          | 98                       | 2                          | 44                      |
| <b>TOTAL NEWQUAY</b>                    |                                |                   | <b>61</b>         | <b>0</b>  | <b>1</b>  | <b>92</b>                  | <b>7</b>         | <b>0</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>98</b>                | <b>2</b>                   | 44                      |
| PRESTWICK                               | RYANAIR                        | S                 | 174               | 0         | 0         | 83                         | 14               | 2           | 0                      | 0                      | 1                       | 8                          | 94                       | 5                          | 240                     |
| <b>TOTAL PRESTWICK</b>                  |                                |                   | <b>174</b>        | <b>0</b>  | <b>0</b>  | <b>83</b>                  | <b>14</b>        | <b>2</b>    | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>8</b>                   | <b>94</b>                | <b>5</b>                   | 240                     |
| <b>TOTAL UNITED KINGDOM</b>             |                                |                   | <b>1493</b>       | <b>10</b> | <b>17</b> | <b>89</b>                  | <b>8</b>         | <b>2</b>    | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>91</b>                | <b>5</b>                   | 1841                    |
| <b>USA</b>                              |                                |                   |                   |           |           |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| MIAMI INTERNATIONAL                     | THOMSON AIRWAYS LTD            | C                 | 2                 | 0         | 0         | 0                          | 0                | 0           | 50                     | 50                     | 0                       | 167                        | 0                        | 0                          | 0                       |
| <b>TOTAL MIAMI INTERNATIONAL</b>        |                                |                   | <b>2</b>          | <b>0</b>  | <b>0</b>  | <b>0</b>                   | <b>0</b>         | <b>0</b>    | <b>50</b>              | <b>50</b>              | <b>0</b>                | <b>167</b>                 | <b>0</b>                 | <b>0</b>                   | 0                       |
| <b>TOTAL USA</b>                        |                                |                   | <b>2</b>          | <b>0</b>  | <b>0</b>  | <b>0</b>                   | <b>0</b>         | <b>0</b>    | <b>50</b>              | <b>50</b>              | <b>0</b>                | <b>167</b>                 | <b>66</b>                | <b>19</b>                  | 343                     |
| <b>TOTAL STANSTED</b>                   |                                |                   | <b>10471</b>      | <b>44</b> | <b>49</b> | <b>83</b>                  | <b>10</b>        | <b>4</b>    | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>84</b>                | <b>9</b>                   | 12636                   |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|--------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                      |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| AALBORG                              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL AALBORG</b>                 |                   |                             |                   |             | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>17</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>72</b>           | <b>21</b>                  | <b>21</b>                |
| AARHUS (TIRSTRUP)                    |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                      | STANSTED          | RYANAIR                     | S                 | A           | 30                | 0        | 0         | 87                         | 0                | 13               | 0                      | 0                      | 0                       | 7                          | 93                  | 2                          | 30                       |
|                                      | STANSTED          | RYANAIR                     | S                 | D           | 30                | 0        | 0         | 73                         | 10               | 17               | 0                      | 0                      | 0                       | 13                         | 83                  | 7                          | 30                       |
| <b>TOTAL AARHUS (TIRSTRUP)</b>       |                   |                             |                   |             | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>5</b>         | <b>15</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>           | <b>5</b>                   | <b>5</b>                 |
| ABERDEEN                             |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                      | HEATHROW          | BMI BRITISH MIDLAND         | S                 | A           | 160               | 0        | 0         | 80                         | 12               | 7                | 1                      | 0                      | 0                       | 8                          | 71                  | 15                         | 157                      |
|                                      | HEATHROW          | BMI BRITISH MIDLAND         | S                 | D           | 160               | 0        | 0         | 92                         | 2                | 5                | 1                      | 0                      | 0                       | 7                          | 76                  | 12                         | 159                      |
|                                      | MANCHESTER        | BMI REGIONAL                | S                 | A           | 164               | 0        | 0         | 90                         | 2                | 3                | 4                      | 0                      | 0                       | 7                          | 82                  | 9                          | 176                      |
|                                      | MANCHESTER        | BMI REGIONAL                | S                 | D           | 165               | 0        | 0         | 92                         | 3                | 2                | 2                      | 1                      | 0                       | 6                          | 90                  | 5                          | 175                      |
|                                      | BIRMINGHAM        | BMIBABY LTD                 | S                 | A           | 24                | 0        | 1         | 92                         | 0                | 8                | 0                      | 0                      | 0                       | 6                          | 93                  | 3                          | 42                       |
|                                      | BIRMINGHAM        | BMIBABY LTD                 | S                 | D           | 24                | 0        | 1         | 96                         | 0                | 0                | 4                      | 0                      | 0                       | 7                          | 93                  | 9                          | 43                       |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 168               | 0        | 1         | 78                         | 11               | 8                | 4                      | 0                      | 0                       | 10                         | 72                  | 13                         | 185                      |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 172               | 0        | 0         | 81                         | 9                | 8                | 2                      | 0                      | 0                       | 8                          | 56                  | 19                         | 186                      |
|                                      | NEWCASTLE         | EASTERN AIRWAYS             | S                 | A           | 109               | 0        | 1         | 78                         | 12               | 7                | 3                      | 0                      | 0                       | 11                         | 91                  | 7                          | 118                      |
|                                      | NEWCASTLE         | EASTERN AIRWAYS             | S                 | D           | 109               | 0        | 1         | 83                         | 7                | 6                | 2                      | 1                      | 0                       | 11                         | 85                  | 10                         | 117                      |
|                                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 29                | 0        | 1         | 83                         | 3                | 10               | 3                      | 0                      | 0                       | 12                         | 79                  | 8                          | 52                       |
|                                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0        | 0         | 77                         | 13               | 10               | 0                      | 0                      | 0                       | 9                          | 75                  | 11                         | 52                       |
|                                      | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 62                | 0        | 2         | 87                         | 6                | 2                | 3                      | 2                      | 0                       | 10                         | 80                  | 15                         | 71                       |
|                                      | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 63                | 0        | 1         | 83                         | 11               | 5                | 2                      | 0                      | 0                       | 10                         | 73                  | 16                         | 75                       |
|                                      | GATWICK           | FLYBE LTD                   | S                 | A           | 76                | 1        | 0         | 84                         | 8                | 4                | 4                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |
|                                      | GATWICK           | FLYBE LTD                   | S                 | D           | 77                | 0        | 0         | 73                         | 12               | 10               | 5                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
| <b>TOTAL ABERDEEN</b>                |                   |                             |                   |             | <b>1595</b>       | <b>6</b> | <b>9</b>  | <b>84</b>                  | <b>7</b>         | <b>6</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>77</b>           | <b>12</b>                  | <b>12</b>                |
| ABU DHABI INTERNATIONAL              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                      | HEATHROW          | ETIHAD AIRWAYS              | S                 | A           | 90                | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 4                          | 55                  | 47                         | 82                       |
|                                      | HEATHROW          | ETIHAD AIRWAYS              | S                 | D           | 90                | 0        | 0         | 81                         | 12               | 4                | 2                      | 0                      | 0                       | 9                          | 41                  | 41                         | 81                       |
|                                      | MANCHESTER        | ETIHAD AIRWAYS              | S                 | A           | 30                | 0        | 2         | 90                         | 3                | 3                | 3                      | 0                      | 0                       | 6                          | 54                  | 30                         | 28                       |
|                                      | MANCHESTER        | ETIHAD AIRWAYS              | S                 | D           | 30                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 68                  | 11                         | 28                       |
| <b>TOTAL ABU DHABI INTERNATIONAL</b> |                   |                             |                   |             | <b>240</b>        | <b>1</b> | <b>2</b>  | <b>86</b>                  | <b>10</b>        | <b>2</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>51</b>           | <b>38</b>                  | <b>38</b>                |
| ABUJA                                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 30                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 1                          | 29                       |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 30                | 0        | 0         | 50                         | 33               | 17               | 0                      | 0                      | 0                       | 17                         | 41                  | 25                         | 29                       |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |          |
|--------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|
|                          |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |          |
|                          |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
| ABUJA                    |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
| <b>TOTAL ABUJA</b>       |                   |                                |                |          | <b>60</b>         | <b>1</b> | <b>0</b>  | <b>75</b>                  | <b>17</b>     | <b>8</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>71</b>     | <b>13</b>            | <b>13</b>          |          |
| ACAPULCO                 |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                          | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 2                 | 0        | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 49                   | 0             | 0                    | 0                  | 0        |
|                          | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 2                 | 0        | 0         | 0                          | 0             | 0             | 100              | 0                | 0                 | 93                   | 0             | 0                    | 0                  | 0        |
| <b>TOTAL ACAPULCO</b>    |                   |                                |                |          | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>14</b>                  | <b>14</b>     | <b>0</b>      | <b>71</b>        | <b>0</b>         | <b>0</b>          | <b>63</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           | <b>0</b> |
| ACCRA                    |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                          | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 30                | 0        | 0         | 90                         | 3             | 3             | 0                | 3                | 0                 | 13                   | 93            | 3                    | 30                 |          |
|                          | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 30                | 0        | 0         | 17                         | 23            | 40            | 17               | 3                | 0                 | 48                   | 27            | 32                   | 30                 |          |
|                          | GATWICK           | GHANA INTERNATIONAL AIRLINES   | S              | A        | 18                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 2                    | 88            | 3                    | 17                 |          |
|                          | GATWICK           | GHANA INTERNATIONAL AIRLINES   | S              | D        | 18                | 0        | 0         | 61                         | 6             | 22            | 11               | 0                | 0                 | 22                   | 53            | 26                   | 17                 |          |
| <b>TOTAL ACCRA</b>       |                   |                                |                |          | <b>96</b>         | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>10</b>     | <b>18</b>     | <b>7</b>         | <b>2</b>         | <b>0</b>          | <b>24</b>            | <b>63</b>     | <b>18</b>            | <b>18</b>          |          |
| ADANA                    |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
| ADDIS ABABA              |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                          | HEATHROW          | BMI BRITISH MIDLAND            | S              | A        | 21                | 0        | 0         | 62                         | 29            | 10            | 0                | 0                | 0                 | 12                   | 59            | 17                   | 22                 |          |
|                          | HEATHROW          | BMI BRITISH MIDLAND            | S              | D        | 22                | 0        | 0         | 18                         | 23            | 41            | 18               | 0                | 0                 | 44                   | 33            | 39                   | 21                 |          |
|                          | HEATHROW          | ETHIOPIAN AIRLINES             | S              | A        | 26                | 0        | 0         | 31                         | 19            | 31            | 15               | 4                | 0                 | 47                   | 38            | 35                   | 26                 |          |
|                          | HEATHROW          | ETHIOPIAN AIRLINES             | S              | D        | 26                | 0        | 0         | 54                         | 23            | 15            | 8                | 0                | 0                 | 23                   | 46            | 23                   | 26                 |          |
| <b>TOTAL ADDIS ABABA</b> |                   |                                |                |          | <b>95</b>         | <b>0</b> | <b>0</b>  | <b>41</b>                  | <b>23</b>     | <b>24</b>     | <b>11</b>        | <b>1</b>         | <b>0</b>          | <b>32</b>            | <b>44</b>     | <b>28</b>            | <b>28</b>          |          |
| AGADIR                   |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                          | STANSTED          | RYANAIR                        | S              | A        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |          |
|                          | STANSTED          | RYANAIR                        | S              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |          |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 75            | 6                    | 4                  |          |
|                          | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 100           | 9                    | 4                  |          |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 2                  |          |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 67            | 6                    | 3                  |          |
|                          | GATWICK           | THOMSON AIRWAYS LTD            | S              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |          |
|                          | GATWICK           | THOMSON AIRWAYS LTD            | S              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |          |
|                          | MANCHESTER        | THOMSON AIRWAYS LTD            | S              | A        | 4                 | 0        | 0         | 25                         | 75            | 0             | 0                | 0                | 0                 | 21                   | 100           | 3                    | 4                  |          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | NOV 2007      |                      |                    |           |
|--|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|  |                   |                     |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|  |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| AGADIR                                 | MANCHESTER        | THOMSON AIRWAYS LTD |                | S D      | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 100                  | 2                  | 4         |
| <b>TOTAL AGADIR</b>                    |                   |                     |                |          | <b>37</b>         | <b>0</b> | <b>0</b>                   | <b>84</b>     | <b>16</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>90</b>            | <b>4</b>           | <b>4</b>  |
| AHMEDABAD                              | HEATHROW          | AIR INDIA           |                | S A      | 30                | 0        | 4                          | 30            | 27            | 10               | 30               | 3                 | 0                    | 50            | 14                   | 52                 | 22        |
|  | HEATHROW          | AIR INDIA           |                | S D      | 26                | 0        | 8                          | 0             | 8             | 31               | 58               | 4                 | 0                    | 89            | 16                   | 62                 | 19        |
| <b>TOTAL AHMEDABAD</b>                 |                   |                     |                |          | <b>56</b>         | <b>0</b> | <b>12</b>                  | <b>16</b>     | <b>18</b>     | <b>20</b>        | <b>43</b>        | <b>4</b>          | <b>0</b>             | <b>68</b>     | <b>29</b>            | <b>45</b>          | <b>45</b> |
| AKTAU                                  |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| AL AIN                                 |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| ALEPPO                                 | HEATHROW          | BMI BRITISH MIDLAND |                | S A      | 9                 | 0        | 0                          | 78            | 0             | 0                | 22               | 0                 | 0                    | 38            | 60                   | 30                 | 10        |
|  | HEATHROW          | BMI BRITISH MIDLAND |                | S D      | 8                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 19            | 64                   | 31                 | 11        |
| <b>TOTAL ALEPPO</b>                    |                   |                     |                |          | <b>17</b>         | <b>0</b> | <b>0</b>                   | <b>65</b>     | <b>12</b>     | <b>12</b>        | <b>12</b>        | <b>0</b>          | <b>0</b>             | <b>29</b>     | <b>62</b>            | <b>30</b>          | <b>30</b> |
| ALESUND                                |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| ALEXANDRIA (BORG EL ARA)               |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| <b>TOTAL ALEXANDRIA (BORG EL ARAB)</b> |                   |                     |                |          | <b>4</b>          | <b>0</b> | <b>0</b>                   | <b>25</b>     | <b>0</b>      | <b>50</b>        | <b>25</b>        | <b>0</b>          | <b>0</b>             | <b>46</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>  |
| ALGHERO/SASSARI                        | STANSTED          | RYANAIR             |                | S A      | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 90            | 5                    | 30                 |           |
|  | STANSTED          | RYANAIR             |                | S D      | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 90                   | 6                  | 30        |
| <b>TOTAL ALGHERO/SASSARI</b>           |                   |                     |                |          | <b>26</b>         | <b>0</b> | <b>0</b>                   | <b>100</b>    | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>1</b>      | <b>90</b>            | <b>5</b>           | <b>5</b>  |
| ALGIERS                                | HEATHROW          | AIR ALGERIE         |                | S A      | 18                | 0        | 0                          | 56            | 28            | 11               | 6                | 0                 | 0                    | 19            | 18                   | 34                 | 17        |
|  | HEATHROW          | AIR ALGERIE         |                | S D      | 18                | 0        | 0                          | 78            | 17            | 6                | 0                | 0                 | 0                    | 6             | 76                   | 10                 | 17        |
|  | HEATHROW          | BRITISH AIRWAYS PLC |                | S A      | 30                | 0        | 0                          | 93            | 3             | 0                | 3                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |
|  | HEATHROW          | BRITISH AIRWAYS PLC |                | S D      | 30                | 0        | 0                          | 80            | 10            | 10               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |
| <b>TOTAL ALGIERS</b>                   |                   |                     |                |          | <b>96</b>         | <b>0</b> | <b>0</b>                   | <b>79</b>     | <b>13</b>     | <b>6</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>73</b>            | <b>14</b>          | <b>14</b> |
| ALICANTE                               |                   |                     |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|  | BIRMINGHAM        | BMIBABY LTD         |                | S A      | 14                | 0        | 0                          | 93            | 0             | 0                | 7                | 0                 | 0                    | 10            | 81                   | 14                 | 21        |
|  | BIRMINGHAM        | BMIBABY LTD         |                | S D      | 14                | 0        | 0                          | 93            | 0             | 0                | 7                | 0                 | 0                    | 15            | 77                   | 19                 | 22        |
|  | MANCHESTER        | BMIBABY LTD         |                | S A      | 14                | 0        | 0                          | 50            | 7             | 29               | 7                | 7                 | 0                    | 40            | 89                   | 5                  | 18        |
|  | MANCHESTER        | BMIBABY LTD         |                | S D      | 14                | 0        | 0                          | 79            | 0             | 21               | 0                | 0                 | 0                    | 11            | 89                   | 5                  | 18        |
|  | GATWICK           | BRITISH AIRWAYS PLC |                | S A      | 30                | 0        | 0                          | 73            | 13            | 7                | 7                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| ALICANTE             |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC         |                   | S D         | 30                | 0        | 0                          | 83               | 17               | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0       |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 56                | 0        | 0                          | 89               | 5                | 2                      | 4                      | 0                       | 0                          | 8                   | 92                         | 7                        | 60      |           |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 56                | 0        | 0                          | 84               | 13               | 0                      | 4                      | 0                       | 0                          | 11                  | 93                         | 6                        | 60      |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 17                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 94                         | 4                        | 17      |           |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 17                | 0        | 0                          | 88               | 12               | 0                      | 0                      | 0                       | 0                          | 4                   | 82                         | 6                        | 17      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S A         | 26                | 0        | 0                          | 81               | 12               | 4                      | 4                      | 0                       | 0                          | 10                  | 90                         | 6                        | 30      |           |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S D         | 26                | 0        | 0                          | 65               | 23               | 8                      | 4                      | 0                       | 0                          | 14                  | 63                         | 16                       | 30      |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD |                   | S A         | 17                | 0        | 0                          | 76               | 18               | 6                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0       |           |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD |                   | S D         | 17                | 0        | 0                          | 94               | 0                | 6                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0       |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                   | S A         | 32                | 0        | 0                          | 88               | 6                | 3                      | 3                      | 0                       | 0                          | 7                   | 85                         | 9                        | 34      |           |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                   | S D         | 32                | 0        | 0                          | 81               | 13               | 3                      | 3                      | 0                       | 0                          | 9                   | 85                         | 9                        | 34      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S A         | 52                | 0        | 0                          | 85               | 10               | 6                      | 0                      | 0                       | 0                          | 5                   | 90                         | 5                        | 60      |           |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S D         | 53                | 0        | 0                          | 89               | 8                | 2                      | 2                      | 0                       | 0                          | 6                   | 78                         | 11                       | 60      |           |
|                      | EDINBURGH         | FLYGLOBESPAN                |                   | S A         | 18                | 0        | 1                          | 78               | 17               | 6                      | 0                      | 0                       | 0                          | 9                   | 80                         | 8                        | 30      |           |
|                      | EDINBURGH         | FLYGLOBESPAN                |                   | S D         | 18                | 0        | 0                          | 72               | 17               | 11                     | 0                      | 0                       | 0                          | 9                   | 70                         | 11                       | 30      |           |
|                      | GLASGOW           | FLYGLOBESPAN                |                   | S A         | 22                | 1        | 0                          | 73               | 18               | 5                      | 5                      | 0                       | 0                          | 14                  | 80                         | 8                        | 30      |           |
|                      | GLASGOW           | FLYGLOBESPAN                |                   | S D         | 22                | 0        | 0                          | 77               | 14               | 5                      | 5                      | 0                       | 0                          | 10                  | 67                         | 14                       | 30      |           |
|                      | MANCHESTER        | JET2.COM LTD                |                   | S A         | 2                 | 0        | 0                          | 50               | 0                | 0                      | 50                     | 0                       | 0                          | 37                  | 76                         | 7                        | 17      |           |
|                      | MANCHESTER        | JET2.COM LTD                |                   | S D         | 2                 | 0        | 0                          | 50               | 0                | 0                      | 50                     | 0                       | 0                          | 55                  | 88                         | 9                        | 17      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            |                   | S A         | 26                | 0        | 0                          | 96               | 4                | 0                      | 0                      | 0                       | 0                          | 1                   | 88                         | 4                        | 17      |           |
|                      | BIRMINGHAM        | MONARCH AIRLINES            |                   | S D         | 26                | 0        | 0                          | 92               | 0                | 4                      | 4                      | 0                       | 0                          | 8                   | 94                         | 6                        | 17      |           |
|                      | GATWICK           | MONARCH AIRLINES            |                   | S A         | 30                | 0        | 0                          | 77               | 7                | 7                      | 10                     | 0                       | 0                          | 16                  | 94                         | 3                        | 34      |           |
|                      | GATWICK           | MONARCH AIRLINES            |                   | S D         | 29                | 0        | 0                          | 76               | 7                | 7                      | 10                     | 0                       | 0                          | 15                  | 94                         | 4                        | 34      |           |
|                      | LUTON             | MONARCH AIRLINES            |                   | S A         | 21                | 0        | 0                          | 81               | 14               | 0                      | 5                      | 0                       | 0                          | 9                   | 91                         | 9                        | 22      |           |
|                      | LUTON             | MONARCH AIRLINES            |                   | S D         | 21                | 0        | 1                          | 76               | 14               | 5                      | 5                      | 0                       | 0                          | 12                  | 82                         | 8                        | 22      |           |
|                      | MANCHESTER        | MONARCH AIRLINES            |                   | S A         | 46                | 0        | 0                          | 93               | 7                | 0                      | 0                      | 0                       | 0                          | 3                   | 90                         | 8                        | 42      |           |
|                      | MANCHESTER        | MONARCH AIRLINES            |                   | S D         | 46                | 0        | 0                          | 98               | 2                | 0                      | 0                      | 0                       | 0                          | 1                   | 95                         | 5                        | 42      |           |
|                      | BIRMINGHAM        | RYANAIR                     |                   | S A         | 17                | 0        | 0                          | 76               | 18               | 6                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0       |           |
|                      | BIRMINGHAM        | RYANAIR                     |                   | S D         | 17                | 0        | 0                          | 88               | 12               | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0       |           |
|                      | EDINBURGH         | RYANAIR                     |                   | S A         | 17                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0       |           |
|                      | EDINBURGH         | RYANAIR                     |                   | S D         | 17                | 0        | 0                          | 94               | 6                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0       |           |
|                      | STANSTED          | RYANAIR                     |                   | S A         | 47                | 0        | 0                          | 89               | 4                | 4                      | 2                      | 0                       | 0                          | 4                   | 97                         | 4                        | 30      |           |
|                      | STANSTED          | RYANAIR                     |                   | S D         | 47                | 0        | 0                          | 83               | 11               | 4                      | 2                      | 0                       | 0                          | 10                  | 83                         | 8                        | 30      |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|-----------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ALICANTE              | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 4                        |
|                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 0                          | 4                        |
|                       | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 7                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 50                  | 16                         | 4                        |
|                       | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 8                 | 0        | 0         | 88                         | 0                | 0                | 0                      | 0                      | 13                      | 49                         | 75                  | 11                         | 4                        |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 21                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 71                  | 19                         | 7                        |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 22                | 0        | 0         | 91                         | 9                | 0                | 0                      | 0                      | 0                       | 4                          | 71                  | 6                          | 7                        |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 6                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 3                          | 4                        |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 75                  | 8                          | 4                        |
|                       | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C                 | A           | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 31                         | 75                  | 24                         | 8                        |
|                       | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 75                  | 32                         | 8                        |
|                       | GATWICK           | THOMSON AIRWAYS LTD            | C                 | A           | 18                | 0        | 0         | 89                         | 0                | 6                | 6                      | 0                      | 0                       | 13                         | 94                  | 3                          | 17                       |
|                       | GATWICK           | THOMSON AIRWAYS LTD            | C                 | D           | 17                | 0        | 0         | 88                         | 6                | 0                | 6                      | 0                      | 0                       | 15                         | 94                  | 4                          | 17                       |
|                       | GLASGOW           | THOMSON AIRWAYS LTD            | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 100                 | 6                          | 4                        |
|                       | GLASGOW           | THOMSON AIRWAYS LTD            | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 100                 | 4                          | 4                        |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | A           | 32                | 0        | 0         | 75                         | 19               | 3                | 3                      | 0                      | 0                       | 10                         | 94                  | 10                         | 17                       |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | D           | 31                | 0        | 0         | 90                         | 6                | 0                | 3                      | 0                      | 0                       | 8                          | 94                  | 3                          | 17                       |
|                       | NEWCASTLE         | THOMSON AIRWAYS LTD            | C                 | A           | 13                | 1        | 0         | 92                         | 0                | 0                | 0                      | 8                      | 0                       | 21                         | 88                  | 55                         | 17                       |
|                       | NEWCASTLE         | THOMSON AIRWAYS LTD            | C                 | D           | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 94                  | 56                         | 17                       |
| <b>TOTAL ALICANTE</b> |                   |                                |                   |             | <b>1230</b>       | <b>3</b> | <b>2</b>  | <b>85</b>                  | <b>8</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>85</b>           | <b>9</b>                   | <b>9</b>                 |
| ALMATY                | HEATHROW          | AIR ASTANA                     | S                 | A           | 9                 | 0        | 0         | 33                         | 33               | 22               | 0                      | 11                     | 0                       | 43                         | 38                  | 33                         | 8                        |
|                       | HEATHROW          | AIR ASTANA                     | S                 | D           | 9                 | 0        | 0         | 56                         | 11               | 22               | 11                     | 0                      | 0                       | 24                         | 63                  | 26                         | 8                        |
| <b>TOTAL ALMATY</b>   |                   |                                |                   |             | <b>18</b>         | <b>1</b> | <b>0</b>  | <b>44</b>                  | <b>22</b>        | <b>22</b>        | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>33</b>                  | <b>62</b>           | <b>22</b>                  | <b>22</b>                |
| ALMERIA               | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | A           | 22                | 0        | 0         | 86                         | 5                | 0                | 9                      | 0                      | 0                       | 10                         | 77                  | 11                         | 13                       |
|                       | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 22                | 0        | 0         | 95                         | 0                | 0                | 5                      | 0                      | 0                       | 4                          | 69                  | 13                         | 13                       |
|                       | LUTON             | MONARCH AIRLINES               | S                 | A           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 7                          | 6                        |
|                       | LUTON             | MONARCH AIRLINES               | S                 | D           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 10                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|-----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                   |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                   |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| ALMERIA                           |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                   | MANCHESTER        | MONARCH AIRLINES            | S              | A        | 16                | 0        | 0         | 81                         | 19            | 0             | 0                | 0                | 0                 | 7                    | 100           | 2                    | 17                 |  |
|                                   | MANCHESTER        | MONARCH AIRLINES            | S              | D        | 16                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 94            | 1                    | 17                 |  |
| <b>TOTAL ALMERIA</b>              |                   |                             |                |          | <b>84</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>5</b>      | <b>1</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>87</b>     | <b>9</b>             | <b>9</b>           |  |
| ALTENBURG - WALLBURG              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                   | STANSTED          | RYANAIR                     | S              | A        | 17                | 0        | 0         | 88                         | 0             | 6             | 0                | 6                | 0                 | 19                   | 96            | 2                    | 26                 |  |
|                                   | STANSTED          | RYANAIR                     | S              | D        | 17                | 0        | 0         | 94                         | 0             | 6             | 0                | 0                | 0                 | 8                    | 92            | 5                    | 26                 |  |
| <b>TOTAL ALTENBURG - WALLBURG</b> |                   |                             |                |          | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>0</b>      | <b>6</b>      | <b>0</b>         | <b>3</b>         | <b>0</b>          | <b>13</b>            | <b>94</b>     | <b>4</b>             | <b>4</b>           |  |
| AMMAN                             |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                   | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 30                | 0        | 0         | 90                         | 7             | 3             | 0                | 0                | 0                 | 5                    | 63            | 10                   | 8                  |  |
|                                   | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 30                | 0        | 0         | 70                         | 7             | 10            | 10               | 3                | 0                 | 30                   | 44            | 21                   | 9                  |  |
|                                   | HEATHROW          | ROYAL JORDANIAN             | S              | A        | 30                | 0        | 0         | 57                         | 27            | 10            | 3                | 0                | 3                 | 35                   | 37            | 28                   | 30                 |  |
|                                   | HEATHROW          | ROYAL JORDANIAN             | S              | D        | 30                | 1        | 0         | 57                         | 20            | 17            | 3                | 0                | 3                 | 36                   | 33            | 30                   | 30                 |  |
| <b>TOTAL AMMAN</b>                |                   |                             |                |          | <b>120</b>        | <b>2</b> | <b>0</b>  | <b>68</b>                  | <b>15</b>     | <b>10</b>     | <b>4</b>         | <b>1</b>         | <b>2</b>          | <b>26</b>            | <b>39</b>     | <b>26</b>            | <b>26</b>          |  |
| AMRITSAR                          |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                   | HEATHROW          | AIR INDIA                   | S              | A        | 13                | 0        | 0         | 46                         | 31            | 15            | 8                | 0                | 0                 | 21                   | 0             | 168                  | 7                  |  |
|                                   | HEATHROW          | AIR INDIA                   | S              | D        | 13                | 0        | 0         | 0                          | 8             | 38            | 46               | 8                | 0                 | 73                   | 25            | 125                  | 8                  |  |
|                                   | HEATHROW          | JET AIRWAYS                 | S              | A        | 27                | 0        | 0         | 89                         | 7             | 0             | 4                | 0                | 0                 | 5                    | 64            | 14                   | 14                 |  |
|                                   | HEATHROW          | JET AIRWAYS                 | S              | D        | 27                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 4                    | 54            | 12                   | 13                 |  |
| <b>TOTAL AMRITSAR</b>             |                   |                             |                |          | <b>80</b>         | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>10</b>     | <b>9</b>      | <b>10</b>        | <b>1</b>         | <b>0</b>          | <b>18</b>            | <b>43</b>     | <b>60</b>            | <b>60</b>          |  |
| AMSTERDAM                         |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                   | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 78                | 0        | 0         | 72                         | 12            | 9             | 6                | 1                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                                   | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 80                | 0        | 0         | 41                         | 24            | 18            | 16               | 1                | 0                 | 31                   | 0             | 0                    | 0                  |  |
|                                   | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 199               | 0        | 0         | 79                         | 13            | 5             | 3                | 0                | 0                 | 10                   | 65            | 14                   | 231                |  |
|                                   | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 199               | 0        | 1         | 75                         | 15            | 6             | 5                | 0                | 0                 | 13                   | 65            | 15                   | 232                |  |
|                                   | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 55                | 0        | 0         | 87                         | 7             | 2             | 2                | 2                | 0                 | 11                   | 80            | 15                   | 56                 |  |
|                                   | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 50                | 5        | 0         | 80                         | 10            | 6             | 2                | 2                | 0                 | 15                   | 82            | 12                   | 56                 |  |
|                                   | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 104               | 0        | 0         | 71                         | 13            | 10            | 5                | 0                | 1                 | 17                   | 78            | 9                    | 155                |  |
|                                   | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 104               | 0        | 0         | 79                         | 12            | 7             | 2                | 1                | 0                 | 12                   | 83            | 9                    | 155                |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 182               | 0        | 0         | 77                         | 13            | 6             | 4                | 1                | 0                 | 12                   | 77            | 10                   | 199                |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 182               | 0        | 0         | 85                         | 6             | 7             | 2                | 1                | 0                 | 9                    | 63            | 17                   | 199                |  |
|                                   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 90            | 5                    | 30                 |  |
|                                   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 30                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 4                    | 80            | 8                    | 30                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |           |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                        |                   |                             |                |          | Actual (7)        | Plan (8)  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                        |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| AMSTERDAM              |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 103               | 0         | 0                          | 73            | 12            | 8                | 7                | 1                 | 0                    | 16            | 82                   | 7                  | 142       |           |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 103               | 0         | 0                          | 77            | 11            | 10               | 2                | 1                 | 0                    | 13            | 83                   | 9                  | 141       |           |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 56                | 0         | 0                          | 86            | 5             | 5                | 2                | 2                 | 0                    | 11            | 86                   | 7                  | 116       |           |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 56                | 0         | 0                          | 88            | 5             | 5                | 0                | 2                 | 0                    | 10            | 84                   | 11                 | 116       |           |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 85                | 0         | 1                          | 85            | 6             | 4                | 5                | 1                 | 0                    | 12            | 75                   | 11                 | 77        |           |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 85                | 0         | 0                          | 80            | 8             | 9                | 1                | 1                 | 0                    | 10            | 71                   | 13                 | 77        |           |
|                        | BIRMINGHAM        | KLM                         | S              | A        | 93                | 0         | 5                          | 87            | 2             | 4                | 6                | 0                 | 0                    | 10            | 92                   | 5                  | 88        |           |
|                        | BIRMINGHAM        | KLM                         | S              | D        | 93                | 0         | 5                          | 88            | 3             | 3                | 4                | 1                 | 0                    | 12            | 82                   | 11                 | 88        |           |
|                        | EDINBURGH         | KLM                         | S              | A        | 121               | 2         | 1                          | 83            | 10            | 2                | 4                | 0                 | 1                    | 12            | 88                   | 7                  | 64        |           |
|                        | EDINBURGH         | KLM                         | S              | D        | 120               | 1         | 2                          | 83            | 9             | 3                | 4                | 1                 | 0                    | 11            | 84                   | 8                  | 64        |           |
|                        | GLASGOW           | KLM                         | S              | A        | 89                | 0         | 2                          | 87            | 2             | 6                | 6                | 0                 | 0                    | 10            | 92                   | 5                  | 61        |           |
|                        | GLASGOW           | KLM                         | S              | D        | 89                | 0         | 2                          | 82            | 8             | 2                | 7                | 1                 | 0                    | 16            | 77                   | 13                 | 61        |           |
|                        | HEATHROW          | KLM                         | S              | A        | 237               | 0         | 14                         | 85            | 7             | 5                | 2                | 0                 | 0                    | 8             | 84                   | 8                  | 265       |           |
|                        | HEATHROW          | KLM                         | S              | D        | 237               | 0         | 14                         | 80            | 12            | 4                | 3                | 2                 | 0                    | 12            | 68                   | 14                 | 265       |           |
|                        | MANCHESTER        | KLM                         | S              | A        | 172               | 0         | 4                          | 90            | 3             | 3                | 3                | 0                 | 0                    | 8             | 84                   | 8                  | 135       |           |
|                        | MANCHESTER        | KLM                         | S              | D        | 172               | 0         | 3                          | 85            | 6             | 4                | 5                | 1                 | 0                    | 11            | 84                   | 8                  | 135       |           |
|                        | NEWCASTLE         | KLM                         | S              | A        | 60                | 0         | 3                          | 83            | 7             | 7                | 2                | 2                 | 0                    | 11            | 97                   | 1                  | 30        |           |
|                        | NEWCASTLE         | KLM                         | S              | D        | 60                | 0         | 3                          | 85            | 5             | 3                | 3                | 3                 | 0                    | 15            | 97                   | 3                  | 30        |           |
|                        | BIRMINGHAM        | KLM CITYHOPPER              | S              | A        | 77                | 0         | 0                          | 82            | 4             | 9                | 5                | 0                 | 0                    | 12            | 87                   | 7                  | 84        |           |
|                        | BIRMINGHAM        | KLM CITYHOPPER              | S              | D        | 77                | 0         | 0                          | 79            | 8             | 8                | 5                | 0                 | 0                    | 13            | 76                   | 11                 | 84        |           |
|                        | EDINBURGH         | KLM CITYHOPPER              | S              | A        | 23                | 0         | 0                          | 87            | 4             | 4                | 4                | 0                 | 0                    | 8             | 83                   | 9                  | 82        |           |
|                        | EDINBURGH         | KLM CITYHOPPER              | S              | D        | 23                | 0         | 0                          | 78            | 13            | 4                | 4                | 0                 | 0                    | 10            | 77                   | 12                 | 82        |           |
|                        | GLASGOW           | KLM CITYHOPPER              | S              | A        | 19                | 0         | 0                          | 74            | 16            | 5                | 5                | 0                 | 0                    | 13            | 88                   | 8                  | 50        |           |
|                        | GLASGOW           | KLM CITYHOPPER              | S              | D        | 19                | 0         | 0                          | 74            | 16            | 5                | 5                | 0                 | 0                    | 12            | 78                   | 11                 | 49        |           |
|                        | HEATHROW          | KLM CITYHOPPER              | S              | A        | 52                | 0         | 0                          | 83            | 6             | 10               | 2                | 0                 | 0                    | 7             | 63                   | 18                 | 8         |           |
|                        | HEATHROW          | KLM CITYHOPPER              | S              | D        | 52                | 0         | 0                          | 85            | 12            | 4                | 0                | 0                 | 0                    | 5             | 50                   | 22                 | 8         |           |
|                        | LONDON CITY       | KLM CITYHOPPER              | S              | A        | 156               | 0         | 0                          | 77            | 11            | 8                | 4                | 0                 | 0                    | 10            | 75                   | 12                 | 171       |           |
|                        | LONDON CITY       | KLM CITYHOPPER              | S              | D        | 156               | 0         | 0                          | 48            | 27            | 14               | 9                | 2                 | 0                    | 29            | 39                   | 31                 | 171       |           |
|                        | NEWCASTLE         | KLM CITYHOPPER              | S              | A        | 57                | 2         | 0                          | 93            | 2             | 2                | 4                | 0                 | 0                    | 6             | 80                   | 10                 | 111       |           |
|                        | NEWCASTLE         | KLM CITYHOPPER              | S              | D        | 57                | 1         | 0                          | 95            | 0             | 2                | 4                | 0                 | 0                    | 5             | 81                   | 10                 | 112       |           |
|                        | LONDON CITY       | VLM (BELGIUM)               | S              | A        | 210               | 0         | 30                         | 87            | 7             | 3                | 2                | 0                 | 0                    | 8             | 85                   | 9                  | 211       |           |
|                        | LONDON CITY       | VLM (BELGIUM)               | S              | D        | 210               | 0         | 30                         | 68            | 20            | 7                | 3                | 2                 | 0                    | 18            | 61                   | 17                 | 207       |           |
| <b>TOTAL AMSTERDAM</b> |                   |                             |                |          | <b>4514</b>       | <b>14</b> | <b>120</b>                 | <b>80</b>     | <b>10</b>     | <b>6</b>         | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>12</b>     | <b>77</b>            | <b>11</b>          | <b>11</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|----------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |                                   |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ANCONA               | STANSTED          | RYANAIR                           |                   | S A         | 17                | 0        | 0         | 76                         | 18               | 6                | 0                      | 0                      | 0                       | 11                         | 70                  | 12                         | 30                       |
|                      | STANSTED          | RYANAIR                           |                   | S D         | 17                | 0        | 0         | 71                         | 24               | 6                | 0                      | 0                      | 0                       | 11                         | 70                  | 12                         | 30                       |
| <b>TOTAL ANCONA</b>  |                   |                                   |                   |             | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>21</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>70</b>           | <b>12</b>                  | <b>12</b>                |
| ANKARA (ESENBOGA)    |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ANTALYA              | GATWICK           | BRITISH AIRWAYS PLC               |                   | S A         | 13                | 0        | 0         | 77                         | 15               | 0                | 8                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|                      | GATWICK           | BRITISH AIRWAYS PLC               |                   | S D         | 13                | 0        | 0         | 85                         | 8                | 8                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |
|                      | STANSTED          | KIBRIS TURKISH AIRLINES -<br>KTHY |                   | S A         | 18                | 0        | 0         | 67                         | 17               | 17               | 0                      | 0                      | 0                       | 15                         | 23                  | 31                         | 13                       |
|                      | STANSTED          | KIBRIS TURKISH AIRLINES -<br>KTHY |                   | S D         | 18                | 0        | 1         | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 6                          | 62                  | 22                         | 13                       |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 26                         | 0                   | 0                          | 0                        |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C D         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 7                 | 0        | 0         | 71                         | 0                | 0                | 14                     | 14                     | 0                       | 54                         | 0                   | 0                          | 0                        |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C D         | 6                 | 0        | 0         | 50                         | 17               | 0                | 17                     | 17                     | 0                       | 75                         | 0                   | 0                          | 0                        |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 4                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 40                         | 0                   | 0                          | 0                        |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C D         | 4                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 45                         | 0                   | 0                          | 0                        |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 9                 | 0        | 0         | 56                         | 0                | 11               | 11                     | 22                     | 0                       | 66                         | 100                 | 4                          | 4                        |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C D         | 8                 | 0        | 0         | 50                         | 0                | 13               | 13                     | 25                     | 0                       | 86                         | 75                  | 9                          | 4                        |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                      | GATWICK           | THOMSON AIRWAYS LTD               |                   | C A         | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD               |                   | C A         | 3                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
| <b>TOTAL ANTALYA</b> |                   |                                   |                   |             | <b>124</b>        | <b>0</b> | <b>1</b>  | <b>73</b>                  | <b>8</b>         | <b>7</b>         | <b>6</b>               | <b>5</b>               | <b>0</b>                | <b>27</b>                  | <b>64</b>           | <b>25</b>                  | <b>25</b>                |
| ANTIGUA              | MANCHESTER        | BMI BRITISH MIDLAND               |                   | S A         | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 50                  | 29                         | 4                        |
|                      | MANCHESTER        | BMI BRITISH MIDLAND               |                   | S D         | 4                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 27                         | 60                  | 8                          | 5                        |
|                      | GATWICK           | BRITISH AIRWAYS PLC               |                   | S A         | 9                 | 0        | 0         | 22                         | 67               | 11               | 0                      | 0                      | 0                       | 25                         | 0                   | 0                          | 0                        |
|                      | GATWICK           | BRITISH AIRWAYS PLC               |                   | S D         | 9                 | 0        | 0         | 78                         | 0                | 11               | 11                     | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                      |                   |                             |                |          | Actual (7)        | UNMATCHED |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                      |                   |                             |                |          |                   | Plan (8)  |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| ANTIGUA              |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 5                 | 0         | 0        | 40                         | 20            | 20            | 20               | 0                | 0                 | 33                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0         | 0        | 75                         | 0             | 25            | 0                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 14                | 0         | 0        | 64                         | 7             | 14            | 14               | 0                | 0                 | 22                   | 69            | 10                   | 13                 |  |
|                      | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 13                | 0         | 0        | 54                         | 31            | 15            | 0                | 0                | 0                 | 16                   | 31            | 26                   | 13                 |  |
| <b>TOTAL ANTIGUA</b> |                   |                             |                |          | <b>63</b>         | <b>0</b>  | <b>0</b> | <b>59</b>                  | <b>19</b>     | <b>14</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>52</b>     | <b>21</b>            | <b>21</b>          |  |
| ANTWERP              |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | LONDON CITY       | VLM (BELGIUM)               | S              | A        | 104               | 0         | 1        | 83                         | 8             | 3             | 6                | 1                | 0                 | 12                   | 81            | 8                    | 121                |  |
|                      | LONDON CITY       | VLM (BELGIUM)               | S              | D        | 106               | 0         | 0        | 72                         | 14            | 8             | 7                | 0                | 0                 | 15                   | 53            | 20                   | 121                |  |
|                      | MANCHESTER        | VLM (BELGIUM)               | S              | A        | 46                | 0         | 1        | 91                         | 4             | 2             | 2                | 0                | 0                 | 7                    | 88            | 6                    | 52                 |  |
|                      | MANCHESTER        | VLM (BELGIUM)               | S              | D        | 46                | 0         | 2        | 89                         | 4             | 0             | 7                | 0                | 0                 | 10                   | 77            | 12                   | 52                 |  |
| <b>TOTAL ANTWERP</b> |                   |                             |                |          | <b>302</b>        | <b>0</b>  | <b>4</b> | <b>81</b>                  | <b>9</b>      | <b>4</b>      | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>72</b>     | <b>12</b>            | <b>12</b>          |  |
| AQABA                |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | MONARCH AIRLINES            | C              | A        | 4                 | 0         | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 52                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | MONARCH AIRLINES            | C              | D        | 4                 | 0         | 0        | 50                         | 50            | 0             | 0                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |  |
| <b>TOTAL AQABA</b>   |                   |                             |                |          | <b>8</b>          | <b>0</b>  | <b>0</b> | <b>25</b>                  | <b>38</b>     | <b>25</b>     | <b>13</b>        | <b>0</b>         | <b>0</b>          | <b>33</b>            | <b>50</b>     | <b>23</b>            | <b>23</b>          |  |
| ARRECIFE             |                   |                             |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                      | GATWICK           | BMI BRITISH MIDLAND         | C              | A        | 2                 | 0         | 0        | 50                         | 0             | 0             | 50               | 0                | 0                 | 44                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | BMI BRITISH MIDLAND         | C              | D        | 2                 | 0         | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 83                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 20                | 0         | 0        | 65                         | 15            | 10            | 10               | 0                | 0                 | 20                   | 0             | 0                    | 0                  |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 21                | 0         | 0        | 81                         | 10            | 10            | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |  |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | A        | 4                 | 0         | 1        | 25                         | 25            | 25            | 25               | 0                | 0                 | 34                   | 22            | 30                   | 9                  |  |
|                      | EDINBURGH         | FLYGLOBESPAN                | S              | D        | 5                 | 0         | 0        | 80                         | 0             | 20            | 0                | 0                | 0                 | 12                   | 56            | 15                   | 9                  |  |
|                      | GLASGOW           | FLYGLOBESPAN                | S              | A        | 9                 | 1         | 0        | 67                         | 11            | 11            | 11               | 0                | 0                 | 18                   | 67            | 7                    | 9                  |  |
|                      | GLASGOW           | FLYGLOBESPAN                | S              | D        | 9                 | 0         | 0        | 78                         | 22            | 0             | 0                | 0                | 0                 | 12                   | 56            | 21                   | 9                  |  |
|                      | MANCHESTER        | JET2.COM LTD                | S              | A        | 9                 | 0         | 0        | 78                         | 0             | 22            | 0                | 0                | 0                 | 10                   | 100           | 0                    | 9                  |  |
|                      | MANCHESTER        | JET2.COM LTD                | S              | D        | 9                 | 0         | 0        | 89                         | 0             | 0             | 11               | 0                | 0                 | 13                   | 89            | 4                    | 9                  |  |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | A        | 5                 | 0         | 0        | 60                         | 0             | 40            | 0                | 0                | 0                 | 14                   | 80            | 15                   | 5                  |  |
|                      | NEWCASTLE         | JET2.COM LTD                | S              | D        | 5                 | 0         | 0        | 60                         | 20            | 0             | 20               | 0                | 0                 | 21                   | 40            | 29                   | 5                  |  |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S              | A        | 8                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 89            | 7                    | 9                  |  |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | C              | A        | 3                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 0                    | 4                  |  |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | S              | D        | 8                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 89            | 6                    | 9                  |  |
|                      | BIRMINGHAM        | MONARCH AIRLINES            | C              | D        | 3                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 6                    | 4                  |  |
|                      | GATWICK           | MONARCH AIRLINES            | S              | A        | 14                | 0         | 0        | 93                         | 7             | 0             | 0                | 0                | 0                 | 4                    | 33            | 30                   | 9                  |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |         |
|----------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| ARRECIFE             | GATWICK           | MONARCH AIRLINES               | C              | A        | 4                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0       |
|                      | GATWICK           | MONARCH AIRLINES               | S              | D        | 14                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 56                   | 31                 | 9       |
|                      | GATWICK           | MONARCH AIRLINES               | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0       |
|                      | LUTON             | MONARCH AIRLINES               | S              | A        | 11                | 0        | 0                          | 91            | 9             | 0                | 0                | 0                 | 0                    | 2             | 67                   | 11                 | 9       |
|                      | LUTON             | MONARCH AIRLINES               | S              | D        | 12                | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 7             | 56                   | 21                 | 9       |
|                      | MANCHESTER        | MONARCH AIRLINES               | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 30            | 80                   | 4                  | 5       |
|                      | MANCHESTER        | MONARCH AIRLINES               | S              | A        | 14                | 0        | 0                          | 50            | 43            | 7                | 0                | 0                 | 0                    | 13            | 90                   | 9                  | 10      |
|                      | MANCHESTER        | MONARCH AIRLINES               | S              | D        | 14                | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 5             | 80                   | 7                  | 10      |
|                      | MANCHESTER        | MONARCH AIRLINES               | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 10            | 80                   | 7                  | 5       |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 10                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 25                 | 5       |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 80                   | 36                 | 5       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 12                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 12                 | 4       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 12                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 5             | 50                   | 27                 | 4       |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 4       |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 60                   | 91                 | 5       |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 23                | 0        | 0                          | 87            | 9             | 0                | 0                | 4                 | 0                    | 13            | 100                  | 2                  | 9       |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 25                | 0        | 0                          | 96            | 0             | 0                | 0                | 4                 | 0                    | 10            | 100                  | 0                  | 9       |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0       |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | A        | 10                | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 7             | 75                   | 30                 | 4       |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | D        | 10                | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 1                  | 4       |
|                      | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 19                | 1        | 0                          | 89            | 5             | 5                | 0                | 0                 | 0                    | 7             | 62                   | 108                | 13      |
|                      | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 19                | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 6             | 85                   | 9                  | 13      |
|                      | GLASGOW           | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 11            | 75                   | 51                 | 4       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | NOV 2007      |                      |                    |  |  |  |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|--|
|                        |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |  |
|                        |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |  |
| ARRECIFE               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |  |
|                        | GLASGOW           | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 3                    | 4                  |  |  |  |
|                        | LUTON             | THOMSON AIRWAYS LTD         | C              | A        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 16                   | 75            | 26                   | 4                  |  |  |  |
|                        | LUTON             | THOMSON AIRWAYS LTD         | C              | D        | 5                 | 0        | 0         | 60                         | 0             | 20            | 20               | 0                | 0                 | 22                   | 75            | 24                   | 4                  |  |  |  |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 20                | 0        | 0         | 40                         | 20            | 30            | 10               | 0                | 0                 | 31                   | 77            | 56                   | 13                 |  |  |  |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 20                | 0        | 0         | 75                         | 20            | 5             | 0                | 0                | 0                 | 10                   | 83            | 9                    | 12                 |  |  |  |
|                        | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 2                    | 4                  |  |  |  |
|                        | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 75            | 17                   | 4                  |  |  |  |
|                        | STANSTED          | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 8                    | 100           | 2                    | 4                  |  |  |  |
|                        | STANSTED          | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 100           | 7                    | 4                  |  |  |  |
| <b>TOTAL ARRECIFE</b>  |                   |                             |                |          | <b>473</b>        | <b>2</b> | <b>1</b>  | <b>82</b>                  | <b>10</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>77</b>     | <b>16</b>            | <b>16</b>          |  |  |  |
| ARUBA                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |  |
| <b>TOTAL ARUBA</b>     |                   |                             |                |          | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>63</b>                  | <b>13</b>     | <b>25</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>18</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |  |  |
| ASHKHABAD              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |  |
|                        | BIRMINGHAM        | TURKMENISTAN AIRLINES       | S              | A        | 17                | 0        | 0         | 71                         | 12            | 12            | 6                | 0                | 0                 | 15                   | 60            | 71                   | 15                 |  |  |  |
|                        | BIRMINGHAM        | TURKMENISTAN AIRLINES       | S              | D        | 17                | 0        | 0         | 59                         | 24            | 12            | 6                | 0                | 0                 | 20                   | 59            | 69                   | 17                 |  |  |  |
|                        | HEATHROW          | TURKMENISTAN AIRLINES       | S              | A        | 9                 | 0        | 0         | 56                         | 44            | 0             | 0                | 0                | 0                 | 11                   | 38            | 68                   | 8                  |  |  |  |
|                        | HEATHROW          | TURKMENISTAN AIRLINES       | S              | D        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 5                    | 63            | 48                   | 8                  |  |  |  |
| <b>TOTAL ASHKHABAD</b> |                   |                             |                |          | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>21</b>     | <b>8</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>14</b>            | <b>56</b>     | <b>66</b>            | <b>66</b>          |  |  |  |
| ASTURIAS               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 4                    | 94            | 4                    | 17                 |  |  |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 4                    | 65            | 12                   | 17                 |  |  |  |
| <b>TOTAL ASTURIAS</b>  |                   |                             |                |          | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>11</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>4</b>             | <b>79</b>     | <b>8</b>             | <b>8</b>           |  |  |  |
| ASWAN                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |  |
| ATAMBUA                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |  |
| ATHENS                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |  |
|                        | STANSTED          | AEGEAN AIRLINES             | S              | A        | 60                | 0        | 0         | 95                         | 2             | 3             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |  |  |
|                        | STANSTED          | AEGEAN AIRLINES             | S              | D        | 60                | 0        | 0         | 73                         | 22            | 3             | 2                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |  |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 90                | 0        | 0         | 91                         | 4             | 2             | 1                | 0                | 1                 | 16                   | 82            | 13                   | 90                 |  |  |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 90                | 0        | 0         | 82                         | 13            | 3             | 1                | 0                | 0                 | 9                    | 40            | 27                   | 90                 |  |  |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 50                | 0        | 0         | 82                         | 12            | 0             | 4                | 2                | 0                 | 16                   | 91            | 3                    | 47                 |  |  |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 50                | 0        | 0         | 88                         | 4             | 2             | 4                | 2                | 0                 | 13                   | 94            | 5                    | 47                 |  |  |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0        | 0         | 83                         | 13            | 3             | 0                | 0                | 0                 | 8                    | 73            | 10                   | 30                 |  |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: A

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | NOV 2007      |                      |                    |           |           |
|-------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                     |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| ATHENS                              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 30                | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 11            | 73                   | 12                 | 30        |           |
|                                     | GATWICK           | OLYMPIC AIRLINES            | S              | A        | 16                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 81                   | 9                  | 16        |           |
|                                     | GATWICK           | OLYMPIC AIRLINES            | S              | D        | 16                | 0        | 0                          | 81            | 6             | 6                | 6                | 0                 | 0                    | 11            | 31                   | 20                 | 16        |           |
|                                     | HEATHROW          | OLYMPIC AIRLINES            | S              | A        | 71                | 0        | 0                          | 69            | 20            | 7                | 4                | 0                 | 0                    | 13            | 57                   | 18                 | 72        |           |
|                                     | HEATHROW          | OLYMPIC AIRLINES            | S              | D        | 71                | 0        | 0                          | 77            | 10            | 7                | 6                | 0                 | 0                    | 13            | 58                   | 17                 | 72        |           |
|                                     | MANCHESTER        | OLYMPIC AIRLINES            | S              | A        | 13                | 0        | 0                          | 77            | 0             | 15               | 8                | 0                 | 0                    | 15            | 54                   | 35                 | 13        |           |
|                                     | MANCHESTER        | OLYMPIC AIRLINES            | S              | D        | 13                | 0        | 0                          | 77            | 0             | 23               | 0                | 0                 | 0                    | 13            | 54                   | 106                | 13        |           |
| <b>TOTAL ATHENS</b>                 |                   |                             |                |          | <b>664</b>        | <b>1</b> | <b>0</b>                   | <b>82</b>     | <b>11</b>     | <b>4</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>67</b>            | <b>18</b>          | <b>18</b> |           |
| ATLANTA                             |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 28                | 0        | 0                          | 89            | 0             | 4                | 7                | 0                 | 0                    | 9             | 85                   | 12                 | 26        |           |
|                                     | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 28                | 0        | 0                          | 89            | 4             | 4                | 4                | 0                 | 0                    | 9             | 54                   | 23                 | 26        |           |
|                                     | GATWICK           | DELTA AIRLINES              | S              | A        | 60                | 0        | 0                          | 87            | 7             | 3                | 3                | 0                 | 0                    | 8             | 73                   | 14                 | 59        |           |
|                                     | GATWICK           | DELTA AIRLINES              | S              | D        | 60                | 0        | 0                          | 95            | 2             | 2                | 2                | 0                 | 0                    | 5             | 88                   | 10                 | 59        |           |
|                                     | HEATHROW          | DELTA AIRLINES              | S              | A        | 30                | 0        | 0                          | 90            | 7             | 3                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |           |
|                                     | HEATHROW          | DELTA AIRLINES              | S              | D        | 30                | 0        | 0                          | 90            | 7             | 3                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |           |
|                                     | MANCHESTER        | DELTA AIRLINES              | S              | A        | 30                | 0        | 0                          | 77            | 17            | 0                | 7                | 0                 | 0                    | 15            | 63                   | 15                 | 30        |           |
|                                     | MANCHESTER        | DELTA AIRLINES              | S              | D        | 30                | 0        | 0                          | 87            | 7             | 0                | 7                | 0                 | 0                    | 9             | 100                  | 1                  | 30        |           |
| <b>TOTAL ATLANTA</b>                |                   |                             |                |          | <b>296</b>        | <b>0</b> | <b>0</b>                   | <b>89</b>     | <b>6</b>      | <b>2</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>78</b>            | <b>12</b>          | <b>12</b> |           |
| AUCKLAND INTERNATIONAL              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | HEATHROW          | AIR NEW ZEALAND LTD         | S              | A        | 59                | 1        | 1                          | 83            | 10            | 3                | 0                | 0                 | 3                    | 20            | 72                   | 19                 | 58        |           |
|                                     | HEATHROW          | AIR NEW ZEALAND LTD         | S              | D        | 60                | 0        | 1                          | 85            | 7             | 3                | 3                | 2                 | 0                    | 12            | 75                   | 15                 | 60        |           |
| <b>TOTAL AUCKLAND INTERNATIONAL</b> |                   |                             |                |          | <b>119</b>        | <b>1</b> | <b>2</b>                   | <b>84</b>     | <b>8</b>      | <b>3</b>         | <b>2</b>         | <b>1</b>          | <b>2</b>             | <b>16</b>     | <b>74</b>            | <b>17</b>          | <b>17</b> |           |
| AZORES PONTA DELGADA                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | GATWICK           | SATA                        | S              | A        | 5                 | 0        | 0                          | 60            | 40            | 0                | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |           |
|                                     | GATWICK           | SATA                        | S              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |           |
|                                     | MANCHESTER        | SATA                        | S              | A        | 5                 | 0        | 0                          | 40            | 40            | 20               | 0                | 0                 | 0                    | 19            | 0                    | 0                  | 0         |           |
|                                     | MANCHESTER        | SATA                        | S              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 14            | 0                    | 0                  | 0         |           |
| <b>TOTAL AZORES PONTA DELGADA</b>   |                   |                             |                |          | <b>22</b>         | <b>0</b> | <b>0</b>                   | <b>68</b>     | <b>23</b>     | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>  |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION                      | REPORTING AIRPORT | AIRLINE                    | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | NOV 2007      |                      |                    |  |
|---|-------------------|----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|   |                   |                            |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|   |                   |                            |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BAHRAIN                                   |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | GULF AIR                   |                | S A      | 89                | 0        | 0         | 83                         | 4             | 4             | 7                | 1                | 0                 | 14                   | 86            | 6                    | 84                 |  |
|   | HEATHROW          | GULF AIR                   |                | S D      | 89                | 0        | 0         | 81                         | 12            | 6             | 1                | 0                | 0                 | 11                   | 74            | 15                   | 86                 |  |
| <b>TOTAL BAHRAIN</b>                      |                   |                            |                |          | <b>178</b>        | <b>2</b> | <b>0</b>  | <b>82</b>                  | <b>8</b>      | <b>5</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>12</b>            | <b>80</b>     | <b>11</b>            | <b>11</b>          |  |
| BAKU (HEYDER ALIYEV INT'L)                |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | AZERBAIJAN AIRLINES (AZAL) |                | S A      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 6                    | 4                  |  |
|   | GATWICK           | AZERBAIJAN AIRLINES (AZAL) |                | S D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 9                    | 25            | 27                   | 4                  |  |
|   | HEATHROW          | AZERBAIJAN AIRLINES (AZAL) |                | S A      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 25            | 36                   | 4                  |  |
|   | HEATHROW          | AZERBAIJAN AIRLINES (AZAL) |                | S D      | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 0                 | 6                    | 75            | 6                    | 4                  |  |
|   | HEATHROW          | BMI BRITISH MIDLAND        |                | S A      | 29                | 1        | 1         | 97                         | 3             | 0             | 0                | 0                | 0                 | 1                    | 60            | 17                   | 30                 |  |
|   | HEATHROW          | BMI BRITISH MIDLAND        |                | S D      | 30                | 0        | 1         | 73                         | 13            | 10            | 3                | 0                | 0                 | 12                   | 37            | 40                   | 30                 |  |
| <b>TOTAL BAKU (HEYDER ALIYEV INT'L)</b>   |                   |                            |                |          | <b>80</b>         | <b>1</b> | <b>2</b>  | <b>86</b>                  | <b>9</b>      | <b>4</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>50</b>     | <b>26</b>            | <b>26</b>          |  |
| BALTIMORE                                 |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC        |                | S A      | 29                | 0        | 0         | 90                         | 7             | 3             | 0                | 0                | 0                 | 4                    | 93            | 4                    | 28                 |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC        |                | S D      | 29                | 0        | 0         | 76                         | 17            | 3             | 3                | 0                | 0                 | 13                   | 52            | 19                   | 29                 |  |
| <b>TOTAL BALTIMORE</b>                    |                   |                            |                |          | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>12</b>     | <b>3</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>72</b>     | <b>12</b>            | <b>12</b>          |  |
| BANDAR SERI BEGAWAN                       |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | ROYAL BRUNEI AIRLINES      |                | S A      | 29                | 0        | 1         | 93                         | 7             | 0             | 0                | 0                | 0                 | 3                    | 77            | 10                   | 30                 |  |
|   | HEATHROW          | ROYAL BRUNEI AIRLINES      |                | S D      | 29                | 0        | 1         | 90                         | 7             | 3             | 0                | 0                | 0                 | 6                    | 53            | 15                   | 30                 |  |
| <b>TOTAL BANDAR SERI BEGAWAN</b>          |                   |                            |                |          | <b>58</b>         | <b>0</b> | <b>2</b>  | <b>91</b>                  | <b>7</b>      | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>4</b>             | <b>65</b>     | <b>13</b>            | <b>13</b>          |  |
| BANGALORE (BENGALURU)                     |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC        |                | S A      | 30                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 1                    | 69            | 19                   | 29                 |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC        |                | S D      | 30                | 0        | 0         | 53                         | 30            | 17            | 0                | 0                | 0                 | 17                   | 23            | 30                   | 30                 |  |
|   | HEATHROW          | KINGFISHER AIRLINES        |                | S A      | 30                | 0        | 0         | 57                         | 27            | 17            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|   | HEATHROW          | KINGFISHER AIRLINES        |                | S D      | 30                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
| <b>TOTAL BANGALORE (BENGALURU)</b>        |                   |                            |                |          | <b>120</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>16</b>     | <b>8</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>46</b>     | <b>25</b>            | <b>25</b>          |  |
| BANGKOK SUVARNABHUMI A                    |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | THAI AIRWAYS INTERNATIONAL |                | S A      | 50                | 0        | 2         | 94                         | 2             | 2             | 0                | 2                | 0                 | 7                    | 68            | 17                   | 60                 |  |
|   | HEATHROW          | THAI AIRWAYS INTERNATIONAL |                | S D      | 50                | 0        | 2         | 76                         | 12            | 4             | 8                | 0                | 0                 | 14                   | 62            | 23                   | 60                 |  |
| <b>TOTAL BANGKOK SUVARNABHUMI AIRPORT</b> |                   |                            |                |          | <b>100</b>        | <b>0</b> | <b>4</b>  | <b>85</b>                  | <b>7</b>      | <b>3</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>11</b>            | <b>65</b>     | <b>20</b>            | <b>20</b>          |  |
| BANGOR                                    |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BANJUL                                    |                   |                            |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | MANCHESTER        | HAMBURG INTERNATIONAL      |                | C A      | 3                 | 0        | 0         | 0                          | 33            | 33            | 33               | 0                | 0                 | 51                   | 0             | 0                    | 0                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |  |
|----------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                      |                   |                                |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                      |                   |                                |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| BANJUL               |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                      | MANCHESTER        | HAMBURG INTERNATIONAL          | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 0                | 25               | 0                 | 0                    | 31            | 0                    | 0                  | 0         |  |
|                      | GATWICK           | MONARCH AIRLINES               | C              | A        | 9                 | 0        | 0                          | 22            | 22            | 33               | 22               | 0                 | 0                    | 39            | 20                   | 38                 | 5         |  |
|                      | GATWICK           | MONARCH AIRLINES               | C              | D        | 8                 | 0        | 0                          | 63            | 13            | 25               | 0                | 0                 | 0                    | 22            | 40                   | 28                 | 5         |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |  |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 7                 | 0        | 0                          | 71            | 14            | 14               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0         |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |  |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0         |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 6                 | 0        | 0                          | 83            | 0             | 0                | 17               | 0                 | 0                    | 15            | 0                    | 0                  | 0         |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 8                 | 0        | 0                          | 75            | 13            | 0                | 13               | 0                 | 0                    | 17            | 0                    | 0                  | 0         |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 0                | 0                | 0                 | 33                   | 475           | 0                    | 0                  | 0         |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 25            | 0                    | 0                  | 0         |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 3                 | 0        | 0                          | 33            | 67            | 0                | 0                | 0                 | 0                    | 19            | 0                    | 0                  | 0         |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 36            | 0                    | 0                  | 0         |  |
| <b>TOTAL BANJUL</b>  |                   |                                |                |          | <b>73</b>         | <b>0</b> | <b>0</b>                   | <b>56</b>     | <b>19</b>     | <b>11</b>        | <b>12</b>        | <b>0</b>          | <b>1</b>             | <b>42</b>     | <b>45</b>            | <b>22</b>          | <b>22</b> |  |
| BARCELONA            |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                      | LONDON CITY       | BA CITYFLYER LTD               | S              | A        | 20                | 0        | 0                          | 35            | 40            | 10               | 15               | 0                 | 0                    | 30            | 0                    | 0                  | 0         |  |
|                      | LONDON CITY       | BA CITYFLYER LTD               | S              | D        | 21                | 0        | 0                          | 57            | 29            | 5                | 10               | 0                 | 0                    | 24            | 0                    | 0                  | 0         |  |
|                      | MANCHESTER        | BMIBABY LTD                    | S              | A        | 13                | 0        | 0                          | 62            | 15            | 23               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |  |
|                      | MANCHESTER        | BMIBABY LTD                    | S              | D        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC            | S              | A        | 45                | 0        | 0                          | 98            | 2             | 0                | 0                | 0                 | 0                    | 4             | 52                   | 27                 | 58        |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC            | S              | D        | 45                | 0        | 0                          | 98            | 2             | 0                | 0                | 0                 | 0                    | 2             | 55                   | 17                 | 58        |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 150               | 0        | 0                          | 81            | 13            | 2                | 3                | 1                 | 0                    | 10            | 39                   | 28                 | 150       |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 150               | 0        | 0                          | 77            | 15            | 7                | 1                | 0                 | 0                    | 10            | 46                   | 24                 | 150       |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 90                | 0        | 1                          | 77            | 14            | 9                | 0                | 0                 | 0                    | 9             | 80                   | 12                 | 90        |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 90                | 0        | 0                          | 77            | 13            | 9                | 1                | 0                 | 0                    | 10            | 77                   | 14                 | 90        |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD    | S              | A        | 47                | 0        | 0                          | 87            | 6             | 6                | 0                | 0                 | 0                    | 6             | 90                   | 7                  | 83        |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD    | S              | D        | 47                | 0        | 0                          | 85            | 9             | 6                | 0                | 0                 | 0                    | 7             | 79                   | 11                 | 84        |  |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD    | S              | A        | 24                | 0        | 0                          | 83            | 13            | 0                | 4                | 0                 | 0                    | 9             | 77                   | 28                 | 30        |  |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD    | S              | D        | 24                | 0        | 0                          | 79            | 17            | 0                | 4                | 0                 | 0                    | 12            | 83                   | 9                  | 30        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |  |
|----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                            |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                            |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| BARCELONA                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 31                | 0        | 1         | 74                         | 10            | 10            | 6                | 0                | 0                 | 14                   | 88            | 6                    | 60                 |  |  |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 33                | 0        | 0         | 85                         | 9             | 6             | 0                | 0                | 0                 | 6                    | 82            | 9                    | 60                 |  |  |
|                            | EDINBURGH         | FLYGLOBESPAN                | S              | A        | 9                 | 0        | 0         | 56                         | 44            | 0             | 0                | 0                | 0                 | 15                   | 65            | 24                   | 17                 |  |  |
|                            | EDINBURGH         | FLYGLOBESPAN                | S              | D        | 9                 | 0        | 0         | 33                         | 44            | 22            | 0                | 0                | 0                 | 22                   | 65            | 24                   | 17                 |  |  |
|                            | GLASGOW           | FLYGLOBESPAN                | S              | A        | 5                 | 0        | 0         | 20                         | 60            | 20            | 0                | 0                | 0                 | 29                   | 46            | 24                   | 28                 |  |  |
|                            | GLASGOW           | FLYGLOBESPAN                | S              | D        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 77            | 17                   | 30                 |  |  |
|                            | HEATHROW          | IBERIA                      | S              | A        | 117               | 0        | 2         | 61                         | 19            | 13            | 7                | 1                | 0                 | 21                   | 50            | 23                   | 120                |  |  |
|                            | HEATHROW          | IBERIA                      | S              | D        | 117               | 0        | 2         | 68                         | 17            | 6             | 9                | 0                | 0                 | 18                   | 56            | 21                   | 119                |  |  |
|                            | MANCHESTER        | MONARCH AIRLINES            | S              | A        | 23                | 0        | 0         | 61                         | 26            | 9             | 4                | 0                | 0                 | 17                   | 50            | 31                   | 26                 |  |  |
|                            | MANCHESTER        | MONARCH AIRLINES            | S              | D        | 23                | 0        | 0         | 96                         | 0             | 0             | 4                | 0                | 0                 | 5                    | 88            | 14                   | 26                 |  |  |
| <b>TOTAL BARCELONA</b>     |                   |                             |                |          | <b>1151</b>       | <b>1</b> | <b>6</b>  | <b>76</b>                  | <b>14</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>65</b>     | <b>18</b>            | <b>18</b>          |  |  |
| BARI (PALESE)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                            | STANSTED          | RYANAIR                     | S              | A        | 13                | 0        | 0         | 77                         | 8             | 8             | 0                | 8                | 0                 | 22                   | 88            | 6                    | 17                 |  |  |
|                            | STANSTED          | RYANAIR                     | S              | D        | 12                | 0        | 0         | 83                         | 8             | 8             | 0                | 0                | 0                 | 12                   | 76            | 11                   | 17                 |  |  |
| <b>TOTAL BARI (PALESE)</b> |                   |                             |                |          | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>8</b>      | <b>8</b>      | <b>0</b>         | <b>4</b>         | <b>0</b>          | <b>17</b>            | <b>82</b>     | <b>9</b>             | <b>9</b>           |  |  |
| BARRA                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                            | GLASGOW           | LOGANAIR                    | S              | A        | 24                | 0        | 0         | 88                         | 13            | 0             | 0                | 0                | 0                 | 5                    | 100           | 2                    | 21                 |  |  |
|                            | GLASGOW           | LOGANAIR                    | S              | D        | 24                | 0        | 0         | 88                         | 8             | 4             | 0                | 0                | 0                 | 6                    | 65            | 14                   | 23                 |  |  |
| <b>TOTAL BARRA</b>         |                   |                             |                |          | <b>48</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>10</b>     | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>82</b>     | <b>8</b>             | <b>8</b>           |  |  |
| BASLE MULHOUSE             |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 86                | 0        | 0         | 87                         | 9             | 3             | 0                | 0                | 0                 | 4                    | 88            | 8                    | 90                 |  |  |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 86                | 0        | 0         | 83                         | 5             | 13            | 0                | 0                | 0                 | 8                    | 56            | 22                   | 90                 |  |  |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 24                | 0        | 0         | 96                         | 0             | 0             | 4                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |  |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 24                | 0        | 0         | 79                         | 13            | 4             | 4                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |  |
|                            | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 73            | 12                   | 30                 |  |  |
|                            | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 13                   | 70            | 14                   | 30                 |  |  |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 34                   | 80            | 18                   | 30                 |  |  |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 41                   | 73            | 12                   | 30                 |  |  |
|                            | GATWICK           | EASYJET SWITZERLAND         | S              | A        | 18                | 0        | 0         | 89                         | 6             | 6             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |  |  |
|                            | GATWICK           | EASYJET SWITZERLAND         | S              | D        | 18                | 0        | 0         | 67                         | 17            | 17            | 0                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |  |
|                            | LONDON CITY       | SWISS AIRLINES              | S              | A        | 48                | 0        | 0         | 88                         | 6             | 2             | 4                | 0                | 0                 | 6                    | 82            | 7                    | 50                 |  |  |
|                            | LONDON CITY       | SWISS AIRLINES              | S              | D        | 48                | 0        | 0         | 77                         | 15            | 4             | 4                | 0                | 0                 | 11                   | 60            | 16                   | 50                 |  |  |
|                            | MANCHESTER        | SWISS AIRLINES              | S              | A        | 11                | 0        | 0         | 82                         | 9             | 9             | 0                | 0                | 0                 | 8                    | 81            | 12                   | 16                 |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION                    | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | NOV 2007          |                      |               |                      |                    |
|---|-------------------|---------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|   |                   |                     |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|   |                   |                     |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| BASLE MULHOUSE                          | MANCHESTER        | SWISS AIRLINES      |                | S D      | 10                | 0        | 0         | 90                         | 0             | 10            | 0                | 0                | 0                 | 5                    | 75            | 13                   | 16                 |
| <b>TOTAL BASLE MULHOUSE</b>             |                   |                     |                |          | <b>381</b>        | <b>1</b> | <b>0</b>  | <b>83</b>                  | <b>8</b>      | <b>6</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>73</b>     | <b>14</b>            | <b>14</b>          |
| BEIJING                                 | HEATHROW          | AIR CHINA           |                | S A      | 27                | 0        | 2         | 41                         | 26            | 26            | 7                | 0                | 0                 | 25                   | 83            | 6                    | 23                 |
|   | HEATHROW          | AIR CHINA           |                | S D      | 27                | 0        | 2         | 70                         | 22            | 4             | 4                | 0                | 0                 | 14                   | 77            | 16                   | 26                 |
|   | HEATHROW          | BRITISH AIRWAYS PLC |                | S A      | 25                | 0        | 0         | 44                         | 20            | 24            | 12               | 0                | 0                 | 30                   | 69            | 20                   | 26                 |
|   | HEATHROW          | BRITISH AIRWAYS PLC |                | S D      | 26                | 0        | 0         | 62                         | 23            | 4             | 12               | 0                | 0                 | 22                   | 56            | 17                   | 25                 |
| <b>TOTAL BEIJING</b>                    |                   |                     |                |          | <b>105</b>        | <b>0</b> | <b>4</b>  | <b>54</b>                  | <b>23</b>     | <b>14</b>     | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>22</b>            | <b>71</b>     | <b>15</b>            | <b>15</b>          |
| BEIRUT                                  | HEATHROW          | BMI BRITISH MIDLAND |                | S A      | 9                 | 0        | 0         | 78                         | 11            | 11            | 0                | 0                | 0                 | 6                    | 100           | 2                    | 9                  |
|   | HEATHROW          | BMI BRITISH MIDLAND |                | S D      | 8                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 16                   | 44            | 21                   | 9                  |
|   | HEATHROW          | MEA                 |                | S A      | 28                | 0        | 0         | 61                         | 29            | 11            | 0                | 0                | 0                 | 15                   | 57            | 19                   | 21                 |
|   | HEATHROW          | MEA                 |                | S D      | 28                | 0        | 0         | 54                         | 36            | 7             | 4                | 0                | 0                 | 18                   | 33            | 29                   | 21                 |
| <b>TOTAL BEIRUT</b>                     |                   |                     |                |          | <b>73</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>32</b>     | <b>8</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>54</b>     | <b>20</b>            | <b>20</b>          |
| BELFAST CITY (GEORGE BES)               | HEATHROW          | BMI BRITISH MIDLAND |                | S A      | 229               | 0        | 0         | 84                         | 10            | 4             | 2                | 0                | 0                 | 8                    | 73            | 11                   | 231                |
|   | HEATHROW          | BMI BRITISH MIDLAND |                | S D      | 229               | 0        | 0         | 84                         | 10            | 6             | 0                | 0                | 0                 | 7                    | 78            | 11                   | 232                |
|   | BIRMINGHAM        | FLYBE LTD           |                | S A      | 134               | 0        | 2         | 96                         | 1             | 0             | 3                | 0                | 0                 | 4                    | 85            | 9                    | 176                |
|   | BIRMINGHAM        | FLYBE LTD           |                | S D      | 135               | 0        | 1         | 87                         | 7             | 2             | 4                | 0                | 0                 | 8                    | 76            | 16                   | 176                |
|   | EDINBURGH         | FLYBE LTD           |                | S A      | 92                | 0        | 1         | 88                         | 3             | 4             | 4                | 0                | 0                 | 7                    | 83            | 10                   | 104                |
|   | EDINBURGH         | FLYBE LTD           |                | S D      | 93                | 0        | 0         | 85                         | 10            | 0             | 4                | 1                | 0                 | 10                   | 82            | 12                   | 104                |
|   | GATWICK           | FLYBE LTD           |                | S A      | 105               | 0        | 0         | 94                         | 4             | 1             | 1                | 0                | 0                 | 2                    | 83            | 11                   | 108                |
|   | GATWICK           | FLYBE LTD           |                | S D      | 105               | 0        | 0         | 92                         | 4             | 4             | 0                | 0                | 0                 | 4                    | 67            | 19                   | 107                |
|   | GLASGOW           | FLYBE LTD           |                | S A      | 93                | 0        | 0         | 98                         | 1             | 1             | 0                | 0                | 0                 | 1                    | 84            | 9                    | 102                |
|   | GLASGOW           | FLYBE LTD           |                | S D      | 93                | 0        | 0         | 92                         | 5             | 2             | 0                | 0                | 0                 | 3                    | 79            | 13                   | 102                |
|   | MANCHESTER        | FLYBE LTD           |                | S A      | 150               | 0        | 0         | 85                         | 7             | 3             | 4                | 1                | 0                 | 10                   | 83            | 12                   | 218                |
|   | MANCHESTER        | FLYBE LTD           |                | S D      | 151               | 0        | 0         | 89                         | 3             | 4             | 3                | 1                | 0                 | 8                    | 85            | 9                    | 218                |
|   | NEWCASTLE         | FLYBE LTD           |                | S A      | 40                | 0        | 0         | 93                         | 3             | 0             | 5                | 0                | 0                 | 7                    | 83            | 8                    | 52                 |
|   | NEWCASTLE         | FLYBE LTD           |                | S D      | 40                | 0        | 0         | 90                         | 3             | 3             | 5                | 0                | 0                 | 8                    | 87            | 8                    | 52                 |
|   | STANSTED          | RYANAIR             |                | S A      | 93                | 0        | 0         | 96                         | 2             | 1             | 0                | 1                | 0                 | 4                    | 99            | 2                    | 120                |
|   | STANSTED          | RYANAIR             |                | S D      | 92                | 0        | 0         | 86                         | 13            | 1             | 0                | 0                | 0                 | 6                    | 95            | 4                    | 120                |
| <b>TOTAL BELFAST CITY (GEORGE BEST)</b> |                   |                     |                |          | <b>1874</b>       | <b>0</b> | <b>4</b>  | <b>89</b>                  | <b>6</b>      | <b>3</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>81</b>     | <b>10</b>            | <b>10</b>          |

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Origin / Destinations: B

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |  |
|------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|
|                                    |                   |                             |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |  |
|                                    |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
| BELFAST INTERNATIONAL              |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                    | HEATHROW          | AER LINGUS                  | S                 | A           | 90                | 0        | 0                          | 93               | 2                | 3                      | 1                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |  |
|                                    | HEATHROW          | AER LINGUS                  | S                 | D           | 90                | 0        | 0                          | 92               | 3                | 2                      | 2                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |  |
|                                    | BIRMINGHAM        | BMIBABY LTD                 | S                 | A           | 74                | 0        | 1                          | 92               | 5                | 3                      | 0                      | 0                       | 0                          | 3                   | 94                         | 5                        | 77        |  |
|                                    | BIRMINGHAM        | BMIBABY LTD                 | S                 | D           | 75                | 0        | 0                          | 92               | 3                | 5                      | 0                      | 0                       | 0                          | 6                   | 85                         | 11                       | 78        |  |
|                                    | MANCHESTER        | BMIBABY LTD                 | S                 | A           | 68                | 0        | 4                          | 90               | 4                | 3                      | 3                      | 0                       | 0                          | 6                   | 92                         | 9                        | 85        |  |
|                                    | MANCHESTER        | BMIBABY LTD                 | S                 | D           | 68                | 0        | 4                          | 93               | 4                | 3                      | 0                      | 0                       | 0                          | 3                   | 90                         | 8                        | 84        |  |
|                                    | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 77                | 0        | 0                          | 94               | 4                | 3                      | 0                      | 0                       | 0                          | 3                   | 91                         | 5                        | 86        |  |
|                                    | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 77                | 0        | 0                          | 88               | 8                | 4                      | 0                      | 0                       | 0                          | 5                   | 84                         | 9                        | 86        |  |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 115               | 0        | 0                          | 93               | 5                | 1                      | 1                      | 0                       | 0                          | 3                   | 87                         | 7                        | 143       |  |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 115               | 0        | 0                          | 85               | 10               | 3                      | 1                      | 0                       | 0                          | 6                   | 83                         | 9                        | 143       |  |
|                                    | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 85                | 0        | 0                          | 96               | 1                | 1                      | 1                      | 0                       | 0                          | 2                   | 92                         | 5                        | 90        |  |
|                                    | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 85                | 0        | 0                          | 95               | 2                | 1                      | 1                      | 0                       | 0                          | 3                   | 88                         | 7                        | 90        |  |
|                                    | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 108               | 0        | 0                          | 93               | 3                | 4                      | 1                      | 0                       | 0                          | 5                   | 90                         | 10                       | 112       |  |
|                                    | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 107               | 0        | 1                          | 77               | 17               | 4                      | 3                      | 0                       | 0                          | 11                  | 82                         | 11                       | 112       |  |
|                                    | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 66                | 1        | 0                          | 91               | 6                | 2                      | 2                      | 0                       | 0                          | 5                   | 85                         | 8                        | 86        |  |
|                                    | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 66                | 0        | 0                          | 92               | 5                | 2                      | 2                      | 0                       | 0                          | 6                   | 78                         | 10                       | 87        |  |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 135               | 0        | 0                          | 91               | 4                | 1                      | 2                      | 1                       | 0                          | 6                   | 95                         | 3                        | 142       |  |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 134               | 0        | 1                          | 83               | 13               | 1                      | 2                      | 0                       | 0                          | 8                   | 82                         | 9                        | 142       |  |
| <b>TOTAL BELFAST INTERNATIONAL</b> |                   |                             |                   |             | <b>1637</b>       | <b>2</b> | <b>11</b>                  | <b>90</b>        | <b>6</b>         | <b>3</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>            | <b>87</b>                  | <b>8</b>                 | <b>8</b>  |  |
| BELGRADE                           |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 22                | 0        | 0                          | 91               | 9                | 0                      | 0                      | 0                       | 0                          | 2                   | 62                         | 14                       | 21        |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 22                | 0        | 0                          | 95               | 5                | 0                      | 0                      | 0                       | 0                          | 4                   | 90                         | 5                        | 21        |  |
|                                    | HEATHROW          | JATAIRWAYS                  | S                 | A           | 30                | 0        | 0                          | 63               | 17               | 20                     | 0                      | 0                       | 0                          | 12                  | 60                         | 20                       | 30        |  |
|                                    | HEATHROW          | JATAIRWAYS                  | S                 | D           | 30                | 0        | 0                          | 67               | 13               | 20                     | 0                      | 0                       | 0                          | 13                  | 70                         | 20                       | 30        |  |
| <b>TOTAL BELGRADE</b>              |                   |                             |                   |             | <b>104</b>        | <b>0</b> | <b>0</b>                   | <b>77</b>        | <b>12</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>70</b>                  | <b>16</b>                | <b>16</b> |  |
| BELIZE                             |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
| BENBECULA                          |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                    | GLASGOW           | LOGANAIR                    | S                 | A           | 53                | 2        | 0                          | 92               | 2                | 4                      | 2                      | 0                       | 0                          | 6                   | 89                         | 9                        | 55        |  |
|                                    | GLASGOW           | LOGANAIR                    | S                 | D           | 54                | 2        | 0                          | 85               | 6                | 7                      | 0                      | 2                       | 0                          | 10                  | 79                         | 10                       | 52        |  |
| <b>TOTAL BENBECULA</b>             |                   |                             |                   |             | <b>107</b>        | <b>4</b> | <b>0</b>                   | <b>89</b>        | <b>4</b>         | <b>6</b>               | <b>1</b>               | <b>1</b>                | <b>0</b>                   | <b>8</b>            | <b>84</b>                  | <b>10</b>                | <b>10</b> |  |
| BERGAMO                            |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |
|                                    | LUTON             | RYANAIR                     | S                 | A           | 17                | 1        | 0                          | 94               | 6                | 0                      | 0                      | 0                       | 0                          | 3                   | 73                         | 18                       | 51        |  |



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Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| <b>BERGAMO</b>                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | LUTON             | RYANAIR                     | S              | D        | 17                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 77            | 12                   | 52                 |  |
|                                  | MANCHESTER        | RYANAIR                     | S              | A        | 13                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | RYANAIR                     | S              | D        | 13                | 0        | 0         | 92                         | 0             | 8             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |  |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 89                | 0        | 1         | 74                         | 13            | 7             | 3                | 2                | 0                 | 18                   | 79            | 13                   | 105                |  |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 90                | 0        | 0         | 67                         | 24            | 7             | 1                | 1                | 0                 | 16                   | 75            | 10                   | 105                |  |
| <b>TOTAL BERGAMO</b>             |                   |                             |                |          | <b>241</b>        | <b>1</b> | <b>9</b>  | <b>77</b>                  | <b>15</b>     | <b>5</b>      | <b>2</b>         | <b>1</b>         | <b>0</b>          | <b>13</b>            | <b>75</b>     | <b>13</b>            | <b>13</b>          |  |
| <b>BERGEN</b>                    |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | A        | 25                | 0        | 0         | 72                         | 12            | 8             | 8                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | D        | 25                | 0        | 0         | 64                         | 20            | 8             | 8                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | SAS BRAATHENS               | S              | A        | 17                | 0        | 0         | 59                         | 24            | 0             | 18               | 0                | 0                 | 24                   | 55            | 26                   | 22                 |  |
|                                  | GATWICK           | SAS BRAATHENS               | S              | D        | 17                | 0        | 0         | 71                         | 12            | 6             | 12               | 0                | 0                 | 17                   | 55            | 25                   | 22                 |  |
| <b>TOTAL BERGEN</b>              |                   |                             |                |          | <b>84</b>         | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>17</b>     | <b>6</b>      | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>79</b>     | <b>12</b>            | <b>12</b>          |  |
| <b>BERGERAC</b>                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 18                | 0        | 0         | 89                         | 0             | 6             | 0                | 6                | 0                 | 18                   | 94            | 2                    | 17                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 17                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 6                    | 88            | 5                    | 17                 |  |
| <b>TOTAL BERGERAC</b>            |                   |                             |                |          | <b>35</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>3</b>      | <b>3</b>      | <b>0</b>         | <b>3</b>         | <b>0</b>          | <b>12</b>            | <b>91</b>     | <b>4</b>             | <b>4</b>           |  |
| <b>BERLIN (SCHONEFELD)</b>       |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 45                | 0        | 0         | 91                         | 7             | 2             | 0                | 0                | 0                 | 4                    | 87            | 16                   | 52                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 45                | 0        | 0         | 73                         | 16            | 11            | 0                | 0                | 0                 | 11                   | 77            | 12                   | 52                 |  |
|                                  | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 19                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 97                   | 3             | 29                   |                    |  |
|                                  | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | D        | 19                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 90            | 5                    | 30                 |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 47                | 0        | 0         | 79                         | 11            | 11            | 0                | 0                | 0                 | 10                   | 84            | 7                    | 80                 |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 47                | 0        | 0         | 77                         | 17            | 6             | 0                | 0                | 0                 | 11                   | 87            | 7                    | 82                 |  |
|                                  | EDINBURGH         | RYANAIR                     | S              | A        | 15                | 0        | 0         | 27                         | 53            | 20            | 0                | 0                | 0                 | 23                   | 0             | 0                    | 0                  |  |
|                                  | EDINBURGH         | RYANAIR                     | S              | D        | 15                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |  |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 62                | 0        | 0         | 79                         | 13            | 3             | 3                | 2                | 0                 | 14                   | 71            | 12                   | 58                 |  |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 62                | 0        | 0         | 63                         | 27            | 6             | 3                | 0                | 0                 | 18                   | 62            | 14                   | 60                 |  |
| <b>TOTAL BERLIN (SCHONEFELD)</b> |                   |                             |                |          | <b>391</b>        | <b>1</b> | <b>0</b>  | <b>76</b>                  | <b>15</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>80</b>     | <b>10</b>            | <b>10</b>          |  |
| <b>BERLIN (TEGEL)</b>            |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 155               | 0        | 0         | 79                         | 12            | 5             | 4                | 0                | 0                 | 9                    | 70            | 14                   | 176                |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 155               | 0        | 0         | 83                         | 13            | 3             | 1                | 1                | 0                 | 9                    | 63            | 16                   | 176                |  |
|                                  | LONDON CITY       | EUROWINGS LUFTVERKEHRS      | S              | A        | 68                | 0        | 0         | 79                         | 16            | 4             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |

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Origin / Destinations: B

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |            |                  |               |               |                  |                  | NOV 2007          |                      |               |                      |                    |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|------------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                             |                   |                             |                |          | MATCHED           |          | UNMATCHED                  |            | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                             |                   |                             |                |          | Actual (7)        | Plan (8) |                            |            |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| BERLIN (TEGEL)              | LONDON CITY       | EUROWINGS LUFTVERKEHRS      | S              | D        | 69                | 0        | 0                          | 61         | 23               | 12            | 4             | 0                | 0                | 18                | 0                    | 0             | 0                    |                    |
| <b>TOTAL BERLIN (TEGEL)</b> |                   |                             |                |          | <b>447</b>        | <b>2</b> | <b>0</b>                   | <b>78</b>  | <b>15</b>        | <b>5</b>      | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>10</b>         | <b>72</b>            | <b>12</b>     | <b>12</b>            |                    |
| BERMUDA                     | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 21                | 0        | 0                          | 76         | 19               | 0             | 5             | 0                | 0                | 16                | 86                   | 10            | 22                   |                    |
|                             | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 22                | 0        | 0                          | 95         | 0                | 0             | 0             | 5                | 0                | 11                | 86                   | 11            | 21                   |                    |
| <b>TOTAL BERMUDA</b>        |                   |                             |                |          | <b>43</b>         | <b>0</b> | <b>0</b>                   | <b>86</b>  | <b>9</b>         | <b>0</b>      | <b>2</b>      | <b>2</b>         | <b>0</b>         | <b>13</b>         | <b>86</b>            | <b>10</b>     | <b>10</b>            |                    |
| BEZIERS                     | LUTON             | RYANAIR                     | S              | A        | 8                 | 0        | 0                          | 100        | 0                | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    |                    |
|                             | LUTON             | RYANAIR                     | S              | D        | 8                 | 0        | 0                          | 100        | 0                | 0             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |
| <b>TOTAL BEZIERS</b>        |                   |                             |                |          | <b>16</b>         | <b>0</b> | <b>0</b>                   | <b>100</b> | <b>0</b>         | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>1</b>          | <b>0</b>             | <b>0</b>      | <b>0</b>             |                    |
| BIARRITZ                    | BIRMINGHAM        | RYANAIR                     | S              | A        | 8                 | 0        | 0                          | 100        | 0                | 0             | 0             | 0                | 0                | 2                 | 0                    | 0             | 0                    |                    |
|                             | BIRMINGHAM        | RYANAIR                     | S              | D        | 8                 | 0        | 0                          | 75         | 25               | 0             | 0             | 0                | 0                | 8                 | 0                    | 0             | 0                    |                    |
|                             | LUTON             | RYANAIR                     | S              | A        | 12                | 0        | 0                          | 100        | 0                | 0             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |
|                             | LUTON             | RYANAIR                     | S              | D        | 12                | 0        | 0                          | 83         | 17               | 0             | 0             | 0                | 0                | 4                 | 0                    | 0             | 0                    |                    |
|                             | STANSTED          | RYANAIR                     | S              | A        | 18                | 0        | 0                          | 67         | 28               | 6             | 0             | 0                | 0                | 11                | 82                   | 11            | 17                   |                    |
|                             | STANSTED          | RYANAIR                     | S              | D        | 18                | 0        | 0                          | 39         | 50               | 11            | 0             | 0                | 0                | 21                | 71                   | 16            | 17                   |                    |
| <b>TOTAL BIARRITZ</b>       |                   |                             |                |          | <b>76</b>         | <b>0</b> | <b>0</b>                   | <b>72</b>  | <b>24</b>        | <b>4</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>10</b>         | <b>72</b>            | <b>14</b>     | <b>14</b>            |                    |
| BILBAO                      | HEATHROW          | CLICKAIR                    | S              | A        | 30                | 0        | 0                          | 60         | 27               | 7             | 7             | 0                | 0                | 16                | 0                    | 0             | 0                    |                    |
|                             | HEATHROW          | CLICKAIR                    | S              | D        | 30                | 0        | 0                          | 90         | 0                | 10            | 0             | 0                | 0                | 6                 | 0                    | 0             | 0                    |                    |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0        | 0                          | 83         | 7                | 7             | 0             | 3                | 0                | 14                | 90                   | 10            | 30                   |                    |
|                             | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 30                | 0        | 0                          | 77         | 10               | 13            | 0             | 0                | 0                | 11                | 80                   | 9             | 30                   |                    |
| <b>TOTAL BILBAO</b>         |                   |                             |                |          | <b>120</b>        | <b>0</b> | <b>0</b>                   | <b>78</b>  | <b>11</b>        | <b>9</b>      | <b>2</b>      | <b>1</b>         | <b>0</b>         | <b>12</b>         | <b>86</b>            | <b>8</b>      | <b>8</b>             |                    |
| BILLUND                     | BIRMINGHAM        | RYANAIR                     | S              | A        | 13                | 0        | 0                          | 92         | 8                | 0             | 0             | 0                | 0                | 5                 | 0                    | 0             | 0                    |                    |
|                             | BIRMINGHAM        | RYANAIR                     | S              | D        | 13                | 0        | 0                          | 100        | 0                | 0             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |
|                             | EDINBURGH         | RYANAIR                     | S              | A        | 11                | 0        | 0                          | 82         | 18               | 0             | 0             | 0                | 0                | 4                 | 0                    | 0             | 0                    |                    |
|                             | EDINBURGH         | RYANAIR                     | S              | D        | 11                | 0        | 0                          | 36         | 18               | 36            | 9             | 0                | 0                | 39                | 0                    | 0             | 0                    |                    |
|                             | STANSTED          | RYANAIR                     | S              | A        | 30                | 0        | 0                          | 80         | 7                | 10            | 3             | 0                | 0                | 8                 | 93                   | 3             | 30                   |                    |
|                             | STANSTED          | RYANAIR                     | S              | D        | 30                | 0        | 0                          | 73         | 13               | 10            | 3             | 0                | 0                | 13                | 97                   | 4             | 30                   |                    |
|                             | MANCHESTER        | SUN AIR OF SCANDINAVIA      | S              | A        | 45                | 0        | 0                          | 78         | 16               | 2             | 2             | 2                | 0                | 15                | 75                   | 12            | 48                   |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |  |
|--------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                                |                   |                                |                |          | MATCHED           |           | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                                |                   |                                |                |          | Actual (7)        | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| BILLUND                        |                   |                                |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | MANCHESTER        | SUN AIR OF SCANDINAVIA         |                | S D      | 45                | 0         | 0         | 91                         | 2             | 4             | 0                | 2                | 0                 | 10                   | 75            | 10                   | 48                 |  |  |
| <b>TOTAL BILLUND</b>           |                   |                                |                |          | <b>198</b>        | <b>13</b> | <b>0</b>  | <b>81</b>                  | <b>10</b>     | <b>7</b>      | <b>2</b>         | <b>1</b>         | <b>0</b>          | <b>12</b>            | <b>85</b>     | <b>8</b>             | <b>8</b>           |  |  |
| BIRMINGHAM                     |                   |                                |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | EDINBURGH         | BMIBABY LTD                    |                | S A      | 75                | 0         | 0         | 93                         | 4             | 3             | 0                | 0                | 0                 | 3                    | 94            | 3                    | 78                 |  |  |
|                                | EDINBURGH         | BMIBABY LTD                    |                | S D      | 75                | 0         | 0         | 91                         | 3             | 5             | 1                | 0                | 0                 | 6                    | 88            | 7                    | 78                 |  |  |
|                                | GLASGOW           | BMIBABY LTD                    |                | S A      | 63                | 0         | 0         | 90                         | 3             | 2             | 5                | 0                | 0                 | 7                    | 83            | 9                    | 76                 |  |  |
|                                | GLASGOW           | BMIBABY LTD                    |                | S D      | 63                | 0         | 0         | 86                         | 8             | 2             | 5                | 0                | 0                 | 9                    | 79            | 10                   | 77                 |  |  |
|                                | NEWCASTLE         | EASTERN AIRWAYS                |                | S A      | 60                | 0         | 0         | 90                         | 5             | 2             | 3                | 0                | 0                 | 7                    | 94            | 3                    | 82                 |  |  |
|                                | NEWCASTLE         | EASTERN AIRWAYS                |                | S D      | 60                | 0         | 0         | 88                         | 5             | 5             | 2                | 0                | 0                 | 7                    | 99            | 1                    | 83                 |  |  |
|                                | EDINBURGH         | FLYBE LTD                      |                | S A      | 154               | 2         | 0         | 92                         | 5             | 3             | 1                | 0                | 0                 | 4                    | 88            | 9                    | 206                |  |  |
|                                | EDINBURGH         | FLYBE LTD                      |                | S D      | 153               | 0         | 2         | 84                         | 10            | 3             | 2                | 1                | 0                 | 10                   | 76            | 12                   | 205                |  |  |
|                                | GLASGOW           | FLYBE LTD                      |                | S A      | 143               | 0         | 2         | 86                         | 4             | 5             | 4                | 1                | 0                 | 11                   | 83            | 11                   | 202                |  |  |
|                                | GLASGOW           | FLYBE LTD                      |                | S D      | 144               | 0         | 1         | 80                         | 7             | 6             | 6                | 1                | 0                 | 16                   | 73            | 15                   | 203                |  |  |
| <b>TOTAL BIRMINGHAM</b>        |                   |                                |                |          | <b>995</b>        | <b>7</b>  | <b>5</b>  | <b>87</b>                  | <b>6</b>      | <b>4</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>83</b>     | <b>10</b>            | <b>10</b>          |  |  |
| BISHKEK (FRUNZE)               |                   |                                |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | HEATHROW          | BMI BRITISH MIDLAND            |                | S A      | 12                | 1         | 1         | 67                         | 0             | 0             | 33               | 0                | 0                 | 37                   | 71            | 17                   | 17                 |  |  |
|                                | HEATHROW          | BMI BRITISH MIDLAND            |                | S D      | 13                | 0         | 0         | 38                         | 31            | 15            | 0                | 15               | 0                 | 47                   | 50            | 21                   | 18                 |  |  |
| <b>TOTAL BISHKEK (FRUNZE)</b>  |                   |                                |                |          | <b>25</b>         | <b>1</b>  | <b>1</b>  | <b>52</b>                  | <b>16</b>     | <b>8</b>      | <b>16</b>        | <b>8</b>         | <b>0</b>          | <b>42</b>            | <b>60</b>     | <b>19</b>            | <b>19</b>          |  |  |
| BOA VISTA (RABIL)              |                   |                                |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | GATWICK           | THOMSON AIRWAYS LTD            |                | C A      | 3                 | 1         | 0         | 0                          | 33            | 33            | 33               | 0                | 0                 | 47                   | 0             | 0                    | 0                  |  |  |
|                                | GATWICK           | THOMSON AIRWAYS LTD            |                | C D      | 4                 | 0         | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL BOA VISTA (RABIL)</b> |                   |                                |                |          | <b>7</b>          | <b>1</b>  | <b>0</b>  | <b>29</b>                  | <b>29</b>     | <b>29</b>     | <b>14</b>        | <b>0</b>         | <b>0</b>          | <b>30</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |  |
| BODO                           |                   |                                |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| BODRUM (MILAS)                 |                   |                                |                |          |                   |           |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                                | GATWICK           | ONUR AIR                       |                | C A      | 2                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 75            | 12                   | 4                  |  |  |
|                                | MANCHESTER        | ONUR AIR                       |                | C A      | 5                 | 0         | 0         | 80                         | 0             | 20            | 0                | 0                | 0                 | 12                   | 67            | 13                   | 6                  |  |  |
|                                | MANCHESTER        | ONUR AIR                       |                | C D      | 2                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 60            | 23                   | 5                  |  |  |
|                                | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                | C A      | 4                 | 0         | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 42                   | 0             | 0                    | 0                  |  |  |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                | C A      | 3                 | 0         | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 42                   | 0             | 0                    | 0                  |  |  |
|                                | GATWICK           | THOMSON AIRWAYS LTD            |                | C A      | 2                 | 0         | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 28                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL BODRUM (MILAS)</b>    |                   |                                |                |          | <b>28</b>         | <b>0</b>  | <b>0</b>  | <b>75</b>                  | <b>7</b>      | <b>7</b>      | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>21</b>            | <b>71</b>     | <b>12</b>            | <b>12</b>          |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|--------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                          |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                          |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| BOLOGNA                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                          | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 62                | 0        | 0         | 92                         | 5             | 3             | 0                | 0                | 0                 | 3                    | 76            | 11                   | 68                 |  |
|                          | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 63                | 0        | 0         | 89                         | 8             | 3             | 0                | 0                | 0                 | 5                    | 74            | 11                   | 69                 |  |
|                          | BIRMINGHAM        | RYANAIR                     |                | S A      | 8                 | 0        | 0         | 50                         | 13            | 38            | 0                | 0                | 0                 | 22                   | 0             | 0                    | 0                  |  |
|                          | BIRMINGHAM        | RYANAIR                     |                | S D      | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|                          | STANSTED          | RYANAIR                     |                | S A      | 22                | 0        | 0         | 59                         | 5             | 36            | 0                | 0                | 0                 | 17                   | 0             | 0                    | 0                  |  |
|                          | STANSTED          | RYANAIR                     |                | S D      | 22                | 0        | 0         | 50                         | 23            | 27            | 0                | 0                | 0                 | 18                   | 0             | 0                    | 0                  |  |
| <b>TOTAL BOLOGNA</b>     |                   |                             |                |          | <b>185</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>8</b>      | <b>11</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>75</b>     | <b>11</b>            | <b>11</b>          |  |
| BORDEAUX                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                          | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 37                | 0        | 0         | 97                         | 0             | 0             | 3                | 0                | 0                 | 6                    | 85            | 6                    | 47                 |  |
|                          | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 37                | 0        | 0         | 92                         | 5             | 0             | 3                | 0                | 0                 | 7                    | 89            | 7                    | 47                 |  |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 18                | 0        | 0         | 56                         | 28            | 11            | 6                | 0                | 0                 | 17                   | 95            | 5                    | 22                 |  |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 18                | 0        | 0         | 67                         | 28            | 6             | 0                | 0                | 0                 | 10                   | 91            | 4                    | 22                 |  |
| <b>TOTAL BORDEAUX</b>    |                   |                             |                |          | <b>114</b>        | <b>2</b> | <b>0</b>  | <b>83</b>                  | <b>11</b>     | <b>3</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>89</b>     | <b>6</b>             | <b>6</b>           |  |
| BOSTON                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                          | HEATHROW          | AMERICAN AIRLINES           |                | S A      | 52                | 0        | 1         | 85                         | 13            | 2             | 0                | 0                | 0                 | 6                    | 93            | 5                    | 56                 |  |
|                          | HEATHROW          | AMERICAN AIRLINES           |                | S D      | 52                | 0        | 0         | 85                         | 10            | 4             | 2                | 0                | 0                 | 8                    | 79            | 11                   | 56                 |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 84                | 0        | 0         | 88                         | 7             | 4             | 1                | 0                | 0                 | 6                    | 83            | 11                   | 88                 |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 83                | 0        | 0         | 75                         | 11            | 10            | 4                | 1                | 0                 | 17                   | 50            | 23                   | 88                 |  |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 29                | 0        | 0         | 76                         | 14            | 0             | 7                | 3                | 0                 | 20                   | 59            | 33                   | 29                 |  |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 29                | 0        | 0         | 79                         | 7             | 0             | 7                | 7                | 0                 | 24                   | 62            | 39                   | 29                 |  |
| <b>TOTAL BOSTON</b>      |                   |                             |                |          | <b>329</b>        | <b>1</b> | <b>1</b>  | <b>82</b>                  | <b>10</b>     | <b>4</b>      | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>12</b>            | <b>71</b>     | <b>18</b>            | <b>18</b>          |  |
| BOURNEMOUTH              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                          | EDINBURGH         | RYANAIR                     |                | S A      | 47                | 0        | 1         | 57                         | 28            | 15            | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                          | EDINBURGH         | RYANAIR                     |                | S D      | 48                | 0        | 0         | 81                         | 13            | 6             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |  |
| <b>TOTAL BOURNEMOUTH</b> |                   |                             |                |          | <b>95</b>         | <b>0</b> | <b>1</b>  | <b>69</b>                  | <b>20</b>     | <b>11</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| BRATISLAVA               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                          | BIRMINGHAM        | AIR SLOVAKIA BWJ            |                | C A      | 4                 | 1        | 0         | 0                          | 0             | 50            | 0                | 25               | 25                | 206                  | 43            | 61                   | 7                  |  |
|                          | BIRMINGHAM        | AIR SLOVAKIA BWJ            |                | C D      | 5                 | 0        | 0         | 60                         | 0             | 0             | 40               | 0                | 0                 | 50                   | 50            | 81                   | 8                  |  |
|                          | BIRMINGHAM        | RYANAIR                     |                | S A      | 13                | 0        | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|                          | BIRMINGHAM        | RYANAIR                     |                | S D      | 13                | 0        | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |
|                          | EDINBURGH         | RYANAIR                     |                | S A      | 15                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |  |
|                          | EDINBURGH         | RYANAIR                     |                | S D      | 15                | 0        | 0         | 67                         | 13            | 20            | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | NOV 2007                |                            |                     |                            |                          |  |
|----------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                  |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                  |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| BRATISLAVA                       |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | STANSTED          | RYANAIR                        | S                 | A           | 60                | 1        | 0         | 93                         | 2                | 2                | 3                      | 0                      | 0                       | 6                          | 85                  | 11                         | 60                       |  |
|                                  | STANSTED          | RYANAIR                        | S                 | D           | 60                | 0        | 1         | 88                         | 8                | 2                | 2                      | 0                      | 0                       | 8                          | 70                  | 12                         | 60                       |  |
|                                  | LUTON             | SKY EUROPE                     | S                 | A           | 55                | 0        | 0         | 96                         | 2                | 2                | 0                      | 0                      | 0                       | 3                          | 52                  | 35                         | 42                       |  |
|                                  | LUTON             | SKY EUROPE                     | S                 | D           | 55                | 0        | 0         | 80                         | 15               | 5                | 0                      | 0                      | 0                       | 8                          | 36                  | 50                         | 42                       |  |
|                                  | MANCHESTER        | SKY EUROPE                     | S                 | A           | 26                | 0        | 0         | 92                         | 4                | 4                | 0                      | 0                      | 0                       | 3                          | 85                  | 13                         | 26                       |  |
|                                  | MANCHESTER        | SKY EUROPE                     | S                 | D           | 26                | 0        | 0         | 92                         | 4                | 4                | 0                      | 0                      | 0                       | 3                          | 77                  | 16                         | 26                       |  |
| <b>TOTAL BRATISLAVA</b>          |                   |                                |                   |             | <b>347</b>        | <b>3</b> | <b>1</b>  | <b>88</b>                  | <b>6</b>         | <b>4</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>63</b>           | <b>25</b>                  | <b>25</b>                |  |
| BREMEN                           |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | EDINBURGH         | RYANAIR                        | S                 | A           | 17                | 0        | 0         | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                                  | EDINBURGH         | RYANAIR                        | S                 | D           | 17                | 0        | 0         | 65                         | 18               | 18               | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |  |
|                                  | MANCHESTER        | RYANAIR                        | S                 | A           | 17                | 0        | 0         | 76                         | 24               | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                                  | MANCHESTER        | RYANAIR                        | S                 | D           | 17                | 0        | 0         | 88                         | 6                | 0                | 6                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                                  | STANSTED          | RYANAIR                        | S                 | A           | 67                | 0        | 0         | 91                         | 1                | 3                | 3                      | 1                      | 0                       | 8                          | 93                  | 5                          | 60                       |  |
|                                  | STANSTED          | RYANAIR                        | S                 | D           | 67                | 0        | 0         | 75                         | 13               | 9                | 3                      | 0                      | 0                       | 13                         | 68                  | 12                         | 60                       |  |
| <b>TOTAL BREMEN</b>              |                   |                                |                   |             | <b>202</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>9</b>         | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>           | <b>9</b>                   | <b>9</b>                 |  |
| BRESCIA/MONTICHIARI              |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | STANSTED          | RYANAIR                        | S                 | A           | 13                | 0        | 0         | 92                         | 0                | 8                | 0                      | 0                      | 0                       | 6                          | 88                  | 6                          | 17                       |  |
|                                  | STANSTED          | RYANAIR                        | S                 | D           | 13                | 0        | 0         | 77                         | 23               | 0                | 0                      | 0                      | 0                       | 11                         | 65                  | 14                         | 17                       |  |
| <b>TOTAL BRESCIA/MONTICHIARI</b> |                   |                                |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>12</b>        | <b>4</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>76</b>           | <b>10</b>                  | <b>10</b>                |  |
| BREST                            |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | LUTON             | RYANAIR                        | S                 | A           | 13                | 0        | 0         | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                                  | LUTON             | RYANAIR                        | S                 | D           | 13                | 0        | 0         | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL BREST</b>               |                   |                                |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>0</b>         | <b>0</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>85</b>           | <b>7</b>                   | <b>7</b>                 |  |
| BRIDGETOWN                       |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | MANCHESTER        | BMI BRITISH MIDLAND            | S                 | A           | 9                 | 0        | 0         | 56                         | 11               | 11               | 22                     | 0                      | 0                       | 28                         | 38                  | 20                         | 8                        |  |
|                                  | MANCHESTER        | BMI BRITISH MIDLAND            | S                 | D           | 9                 | 0        | 0         | 78                         | 11               | 11               | 0                      | 0                      | 0                       | 9                          | 100                 | 1                          | 8                        |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC            | S                 | A           | 40                | 0        | 0         | 65                         | 15               | 15               | 3                      | 3                      | 0                       | 18                         | 67                  | 14                         | 30                       |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC            | S                 | D           | 39                | 0        | 0         | 79                         | 15               | 3                | 3                      | 0                      | 0                       | 10                         | 50                  | 17                         | 30                       |  |
|                                  | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 9                 | 0        | 0         | 33                         | 22               | 33               | 0                      | 11                     | 0                       | 44                         | 0                   | 0                          | 0                        |  |
|                                  | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 8                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 25                     | 0                       | 58                         | 0                   | 0                          | 0                        |  |
|                                  | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 8                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 32                         | 0                   | 0                          | 0                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | NOV 2007            |                            |                          |           |           |  |
|----------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
|                            |                   |                                |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |  |
|                            |                   |                                |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |  |
| BRIDGETOWN                 |                   |                                |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                            | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 8                 | 0        | 0                      | 63                         | 0                | 13                     | 25                     | 0                       | 0                          | 31                  | 0                          | 0                        | 0         |           |  |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C                 | A           | 6                 | 0        | 0                      | 17                         | 17               | 33                     | 33                     | 0                       | 0                          | 61                  | 0                          | 103                      | 5         |           |  |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C                 | D           | 4                 | 0        | 0                      | 50                         | 0                | 0                      | 50                     | 0                       | 0                          | 50                  | 60                         | 41                       | 5         |           |  |
|                            | EDINBURGH         | THOMSON AIRWAYS LTD            | C                 | D           | 2                 | 0        | 0                      | 0                          | 50               | 0                      | 50                     | 0                       | 0                          | 98                  | 0                          | 0                        | 0         |           |  |
|                            | GATWICK           | THOMSON AIRWAYS LTD            | C                 | A           | 17                | 0        | 0                      | 47                         | 18               | 24                     | 12                     | 0                       | 0                          | 28                  | 0                          | 35                       | 1         |           |  |
|                            | GATWICK           | THOMSON AIRWAYS LTD            | C                 | D           | 16                | 0        | 0                      | 63                         | 25               | 6                      | 6                      | 0                       | 0                          | 16                  | 0                          | 0                        | 0         |           |  |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | A           | 15                | 0        | 0                      | 33                         | 7                | 40                     | 20                     | 0                       | 0                          | 39                  | 40                         | 57                       | 5         |           |  |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | D           | 17                | 0        | 0                      | 71                         | 6                | 12                     | 12                     | 0                       | 0                          | 22                  | 75                         | 16                       | 4         |           |  |
|                            | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | A           | 28                | 0        | 2                      | 57                         | 18               | 11                     | 7                      | 7                       | 0                          | 39                  | 74                         | 11                       | 27        |           |  |
|                            | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | D           | 28                | 0        | 0                      | 39                         | 11               | 29                     | 14                     | 4                       | 4                          | 59                  | 44                         | 41                       | 27        |           |  |
|                            | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | A           | 4                 | 0        | 0                      | 50                         | 25               | 25                     | 0                      | 0                       | 0                          | 13                  | 50                         | 74                       | 4         |           |  |
|                            | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | D           | 5                 | 0        | 0                      | 80                         | 20               | 0                      | 0                      | 0                       | 0                          | 6                   | 50                         | 66                       | 4         |           |  |
| <b>TOTAL BRIDGETOWN</b>    |                   |                                |                   |             | <b>278</b>        | <b>0</b> | <b>2</b>               | <b>58</b>                  | <b>14</b>        | <b>15</b>              | <b>10</b>              | <b>3</b>                | <b>0</b>                   | <b>30</b>           | <b>55</b>                  | <b>29</b>                | <b>29</b> |           |  |
| BRINDISI                   |                   |                                |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                            | STANSTED          | RYANAIR                        | S                 | A           | 8                 | 0        | 0                      | 63                         | 25               | 0                      | 13                     | 0                       | 0                          | 16                  | 38                         | 22                       | 13        |           |  |
|                            | STANSTED          | RYANAIR                        | S                 | D           | 9                 | 0        | 0                      | 78                         | 11               | 11                     | 0                      | 0                       | 0                          | 13                  | 85                         | 10                       | 13        |           |  |
| <b>TOTAL BRINDISI</b>      |                   |                                |                   |             | <b>17</b>         | <b>0</b> | <b>0</b>               | <b>71</b>                  | <b>18</b>        | <b>6</b>               | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>           | <b>62</b>                  | <b>16</b>                | <b>16</b> |           |  |
| BRISTOL                    |                   |                                |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                            | EDINBURGH         | EASYJET AIRLINE COMPANY LTD    | S                 | A           | 85                | 0        | 0                      | 95                         | 4                | 1                      | 0                      | 0                       | 0                          | 3                   | 98                         | 2                        | 82        |           |  |
|                            | EDINBURGH         | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 85                | 0        | 0                      | 91                         | 7                | 0                      | 2                      | 0                       | 0                          | 5                   | 88                         | 7                        | 82        |           |  |
|                            | GLASGOW           | EASYJET AIRLINE COMPANY LTD    | S                 | A           | 79                | 0        | 0                      | 89                         | 5                | 4                      | 3                      | 0                       | 0                          | 5                   | 95                         | 5                        | 82        |           |  |
|                            | GLASGOW           | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 79                | 0        | 0                      | 86                         | 6                | 5                      | 3                      | 0                       | 0                          | 7                   | 94                         | 8                        | 82        |           |  |
|                            | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD    | S                 | A           | 84                | 0        | 0                      | 93                         | 5                | 1                      | 1                      | 0                       | 0                          | 5                   | 79                         | 8                        | 86        |           |  |
|                            | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 84                | 0        | 0                      | 89                         | 10               | 1                      | 0                      | 0                       | 0                          | 5                   | 76                         | 10                       | 86        |           |  |
|                            | MANCHESTER        | HAMBURG INTERNATIONAL          | C                 | A           | 3                 | 1        | 0                      | 33                         | 33               | 0                      | 33                     | 0                       | 0                          | 35                  | 0                          | 0                        | 0         |           |  |
| <b>TOTAL BRISTOL</b>       |                   |                                |                   |             | <b>501</b>        | <b>1</b> | <b>0</b>               | <b>90</b>                  | <b>6</b>         | <b>2</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>5</b>            | <b>88</b>                  | <b>6</b>                 | <b>6</b>  |           |  |
| BRNO (TURANY)              |                   |                                |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                            | STANSTED          | RYANAIR                        | S                 | A           | 30                | 0        | 0                      | 87                         | 10               | 3                      | 0                      | 0                       | 0                          | 5                   | 90                         | 4                        | 30        |           |  |
|                            | STANSTED          | RYANAIR                        | S                 | D           | 30                | 0        | 0                      | 87                         | 7                | 3                      | 3                      | 0                       | 0                          | 9                   | 90                         | 5                        | 30        |           |  |
| <b>TOTAL BRNO (TURANY)</b> |                   |                                |                   |             | <b>60</b>         | <b>0</b> | <b>0</b>               | <b>87</b>                  | <b>8</b>         | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>            | <b>90</b>                  | <b>5</b>                 | <b>5</b>  |           |  |
| BRUSSELS                   |                   |                                |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                            | HEATHROW          | BMI BRITISH MIDLAND            | S                 | A           | 169               | 0        | 0                      | 86                         | 8                | 5                      | 1                      | 0                       | 0                          | 7                   | 78                         | 9                        | 176       |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                   | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|----------------------------------|-------------------|---------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                  |                   |                           |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                  |                   |                           |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| BRUSSELS                         | HEATHROW          | BMI BRITISH MIDLAND       | S                 | D           | 169               | 0        | 0         | 79                         | 12               | 8                | 1                      | 0                      | 0                       | 10                         | 66                  | 15                         | 176                      |
|                                  | EDINBURGH         | BMI REGIONAL              | S                 | A           | 65                | 0        | 0         | 78                         | 12               | 6                | 3                      | 0                      | 0                       | 10                         | 88                  | 7                          | 72                       |
|                                  | EDINBURGH         | BMI REGIONAL              | S                 | D           | 64                | 0        | 0         | 86                         | 8                | 3                | 3                      | 0                      | 0                       | 8                          | 92                  | 4                          | 72                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC       | S                 | A           | 192               | 0        | 0         | 83                         | 10               | 5                | 2                      | 0                      | 0                       | 7                          | 79                  | 10                         | 226                      |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC       | S                 | D           | 193               | 0        | 1         | 80                         | 9                | 8                | 2                      | 0                      | 0                       | 9                          | 60                  | 17                         | 226                      |
|                                  | BIRMINGHAM        | BRUSSELS AIRLINES         | S                 | A           | 103               | 0        | 3         | 85                         | 9                | 4                | 2                      | 0                      | 0                       | 7                          | 95                  | 3                          | 141                      |
|                                  | BIRMINGHAM        | BRUSSELS AIRLINES         | S                 | D           | 102               | 0        | 2         | 79                         | 11               | 7                | 3                      | 0                      | 0                       | 11                         | 87                  | 7                          | 141                      |
|                                  | GATWICK           | BRUSSELS AIRLINES         | S                 | A           | 56                | 0        | 1         | 89                         | 7                | 4                | 0                      | 0                      | 0                       | 5                          | 73                  | 8                          | 51                       |
|                                  | GATWICK           | BRUSSELS AIRLINES         | S                 | D           | 55                | 0        | 0         | 85                         | 9                | 5                | 0                      | 0                      | 0                       | 6                          | 84                  | 8                          | 51                       |
|                                  | MANCHESTER        | BRUSSELS AIRLINES         | S                 | A           | 93                | 0        | 0         | 81                         | 11               | 4                | 4                      | 0                      | 0                       | 11                         | 82                  | 10                         | 79                       |
|                                  | MANCHESTER        | BRUSSELS AIRLINES         | S                 | D           | 91                | 0        | 1         | 86                         | 5                | 7                | 2                      | 0                      | 0                       | 7                          | 81                  | 9                          | 79                       |
|                                  | NEWCASTLE         | BRUSSELS AIRLINES         | S                 | A           | 24                | 0        | 0         | 75                         | 8                | 13               | 4                      | 0                      | 0                       | 11                         | 93                  | 4                          | 43                       |
|                                  | NEWCASTLE         | BRUSSELS AIRLINES         | S                 | D           | 24                | 0        | 0         | 75                         | 4                | 17               | 4                      | 0                      | 0                       | 11                         | 91                  | 5                          | 43                       |
|                                  | MANCHESTER        | FLYBE LTD                 | S                 | A           | 61                | 0        | 2         | 70                         | 16               | 8                | 5                      | 0                      | 0                       | 15                         | 85                  | 8                          | 73                       |
|                                  | MANCHESTER        | FLYBE LTD                 | S                 | D           | 62                | 0        | 1         | 85                         | 6                | 5                | 3                      | 0                      | 0                       | 8                          | 88                  | 10                         | 74                       |
|                                  | LONDON CITY       | VLM (BELGIUM)             | S                 | A           | 40                | 0        | 0         | 88                         | 8                | 3                | 0                      | 3                      | 0                       | 8                          | 88                  | 7                          | 91                       |
|                                  | LONDON CITY       | VLM (BELGIUM)             | S                 | D           | 39                | 0        | 1         | 69                         | 23               | 5                | 0                      | 3                      | 0                       | 16                         | 77                  | 11                         | 91                       |
| <b>TOTAL BRUSSELS</b>            |                   |                           |                   |             | <b>1603</b>       | <b>3</b> | <b>12</b> | <b>82</b>                  | <b>10</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>79</b>           | <b>10</b>                  | <b>10</b>                |
| BUCHAREST (BANEASA)              | STANSTED          | BLUE AIR TRANSPORT AERIAN | S                 | A           | 17                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 54                  | 14                         | 13                       |
|                                  | STANSTED          | BLUE AIR TRANSPORT AERIAN | S                 | D           | 17                | 0        | 0         | 88                         | 12               | 0                | 0                      | 0                      | 0                       | 6                          | 54                  | 20                         | 13                       |
|                                  | LUTON             | WIZZ AIR                  | S                 | A           | 30                | 0        | 0         | 97                         | 3                | 0                | 0                      | 0                      | 0                       | 2                          | 73                  | 40                         | 30                       |
|                                  | LUTON             | WIZZ AIR                  | S                 | D           | 30                | 0        | 0         | 37                         | 37               | 23               | 3                      | 0                      | 0                       | 25                         | 50                  | 63                         | 30                       |
| <b>TOTAL BUCHAREST (BANEASA)</b> |                   |                           |                   |             | <b>94</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>15</b>        | <b>7</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>59</b>           | <b>41</b>                  | <b>41</b>                |
| BUCHAREST (OTOPENI)              | HEATHROW          | BRITISH AIRWAYS PLC       | S                 | A           | 60                | 0        | 0         | 92                         | 3                | 3                | 2                      | 0                      | 0                       | 5                          | 68                  | 32                         | 60                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC       | S                 | D           | 60                | 0        | 0         | 77                         | 10               | 10               | 3                      | 0                      | 0                       | 13                         | 32                  | 33                         | 60                       |
|                                  | HEATHROW          | TAROM                     | S                 | A           | 30                | 0        | 0         | 70                         | 20               | 7                | 3                      | 0                      | 0                       | 14                         | 77                  | 10                         | 30                       |
|                                  | HEATHROW          | TAROM                     | S                 | D           | 30                | 0        | 0         | 57                         | 27               | 10               | 7                      | 0                      | 0                       | 16                         | 60                  | 14                         | 30                       |
| <b>TOTAL BUCHAREST (OTOPENI)</b> |                   |                           |                   |             | <b>180</b>        | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>12</b>        | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>62</b>           | <b>22</b>                  | <b>22</b>                |
| BUDAPEST                         | HEATHROW          | BRITISH AIRWAYS PLC       | S                 | A           | 90                | 0        | 0         | 79                         | 16               | 1                | 4                      | 0                      | 0                       | 9                          | 67                  | 16                         | 90                       |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC       | S                 | D           | 90                | 0        | 0         | 73                         | 19               | 4                | 3                      | 0                      | 0                       | 12                         | 58                  | 20                         | 90                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: B

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |         |           |
|-----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                                   |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                                   |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| BUDAPEST                          |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                                   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0        | 0                          | 83            | 13            | 3                | 0                | 0                 | 0                    | 7             | 80                   | 10                 | 30      |           |
|                                   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 30                | 0        | 0                          | 87            | 13            | 0                | 0                | 0                 | 4                    | 83            | 7                    | 30                 |         |           |
|                                   | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 49                | 0        | 0                          | 71            | 16            | 10               | 0                | 2                 | 15                   | 80            | 9                    | 56                 |         |           |
|                                   | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 49                | 0        | 0                          | 84            | 14            | 0                | 0                | 2                 | 12                   | 78            | 11                   | 60                 |         |           |
|                                   | MANCHESTER        | JET2.COM LTD                | S              | A        | 13                | 0        | 0                          | 77            | 15            | 0                | 8                | 0                 | 10                   | 64            | 36                   | 22                 |         |           |
|                                   | MANCHESTER        | JET2.COM LTD                | S              | D        | 13                | 0        | 0                          | 77            | 23            | 0                | 0                | 0                 | 7                    | 91            | 6                    | 22                 |         |           |
|                                   | GATWICK           | MALEV (HUNGARIAN AIRLINES)  | S              | A        | 60                | 0        | 0                          | 87            | 10            | 3                | 0                | 0                 | 7                    | 73            | 11                   | 60                 |         |           |
|                                   | GATWICK           | MALEV (HUNGARIAN AIRLINES)  | S              | D        | 60                | 0        | 0                          | 80            | 13            | 5                | 2                | 0                 | 9                    | 63            | 16                   | 60                 |         |           |
|                                   | LUTON             | WIZZ AIR                    | S              | A        | 45                | 0        | 0                          | 96            | 2             | 2                | 0                | 0                 | 3                    | 79            | 16                   | 43                 |         |           |
|                                   | LUTON             | WIZZ AIR                    | S              | D        | 45                | 0        | 0                          | 67            | 20            | 11               | 2                | 0                 | 16                   | 63            | 24                   | 43                 |         |           |
| <b>TOTAL BUDAPEST</b>             |                   |                             |                |          | <b>574</b>        | <b>2</b> | <b>0</b>                   | <b>80</b>     | <b>14</b>     | <b>4</b>         | <b>2</b>         | <b>0</b>          | <b>10</b>            | <b>71</b>     | <b>15</b>            | <b>15</b>          |         |           |
| BUENOS AIRES                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 30                | 0        | 0                          | 63            | 10            | 20               | 3                | 0                 | 3                    | 35            | 41                   | 32                 | 17      |           |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 30                | 0        | 0                          | 60            | 23            | 10               | 7                | 0                 | 22                   | 24            | 34                   | 17                 |         |           |
| <b>TOTAL BUENOS AIRES</b>         |                   |                             |                |          | <b>60</b>         | <b>0</b> | <b>0</b>                   | <b>62</b>     | <b>17</b>     | <b>15</b>        | <b>5</b>         | <b>0</b>          | <b>2</b>             | <b>28</b>     | <b>32</b>            | <b>33</b>          |         |           |
| BURGAS                            |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                                   | LUTON             | WIZZ AIR                    | S              | A        | 5                 | 0        | 0                          | 20            | 40            | 40               | 0                | 0                 | 0                    | 29            | 0                    | 0                  | 0       |           |
|                                   | LUTON             | WIZZ AIR                    | S              | D        | 5                 | 0        | 0                          | 0             | 60            | 40               | 0                | 0                 | 0                    | 29            | 0                    | 0                  | 0       |           |
| <b>TOTAL BURGAS</b>               |                   |                             |                |          | <b>10</b>         | <b>0</b> | <b>0</b>                   | <b>10</b>     | <b>50</b>     | <b>40</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>29</b>     | <b>0</b>             | <b>0</b>           |         |           |
| BYDGOSZCZ/SZWEREDOWO              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                                   | BIRMINGHAM        | RYANAIR                     | S              | A        | 8                 | 0        | 0                          | 25            | 38            | 38               | 0                | 0                 | 0                    | 22            | 0                    | 0                  | 0       |           |
|                                   | BIRMINGHAM        | RYANAIR                     | S              | D        | 8                 | 0        | 0                          | 38            | 50            | 13               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0       |           |
|                                   | STANSTED          | RYANAIR                     | S              | A        | 33                | 0        | 0                          | 91            | 6             | 0                | 0                | 0                 | 3                    | 15            | 93                   | 3                  | 30      |           |
|                                   | STANSTED          | RYANAIR                     | S              | D        | 31                | 0        | 0                          | 87            | 13            | 0                | 0                | 0                 | 7                    | 90            | 7                    | 30                 |         |           |
| <b>TOTAL BYDGOSZCZ/SZWEREDOWO</b> |                   |                             |                |          | <b>80</b>         | <b>0</b> | <b>0</b>                   | <b>78</b>     | <b>16</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>1</b>             | <b>13</b>     | <b>92</b>            | <b>5</b>           |         |           |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: C

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |  |
|-------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|--|
|                               |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |  |
|                               |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
| CAGLIARI (ELMAS)              |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                               | LUTON             | EASYJET AIRLINE COMPANY LTD    |                   | S A         | 13                | 0        | 0         | 77                         | 23               | 0                | 0                      | 0                      | 0                       | 6                          | 75                  | 13                         | 8                        |  |  |
|                               | LUTON             | EASYJET AIRLINE COMPANY LTD    |                   | S D         | 13                | 0        | 0         | 85                         | 15               | 0                | 0                      | 0                      | 0                       | 8                          | 50                  | 18                         | 8                        |  |  |
| <b>TOTAL CAGLIARI (ELMAS)</b> |                   |                                |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>19</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>63</b>           | <b>15</b>                  | <b>15</b>                |  |  |
| CAIRO                         |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                               | HEATHROW          | BMI BRITISH MIDLAND            |                   | S A         | 30                | 0        | 0         | 77                         | 17               | 3                | 3                      | 0                      | 0                       | 10                         | 15                  | 45                         | 27                       |  |  |
|                               | HEATHROW          | BMI BRITISH MIDLAND            |                   | S D         | 30                | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 7                          | 70                  | 16                         | 27                       |  |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S A         | 30                | 0        | 0         | 93                         | 7                | 0                | 0                      | 0                      | 0                       | 4                          | 97                  | 2                          | 30                       |  |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S D         | 30                | 0        | 0         | 30                         | 40               | 27               | 3                      | 0                      | 0                       | 24                         | 33                  | 25                         | 30                       |  |  |
|                               | HEATHROW          | EGYPT AIR                      |                   | S A         | 31                | 0        | 0         | 77                         | 16               | 6                | 0                      | 0                      | 0                       | 9                          | 52                  | 20                         | 29                       |  |  |
|                               | HEATHROW          | EGYPT AIR                      |                   | S D         | 30                | 0        | 0         | 37                         | 33               | 27               | 3                      | 0                      | 0                       | 23                         | 21                  | 42                         | 29                       |  |  |
| <b>TOTAL CAIRO</b>            |                   |                                |                   |             | <b>181</b>        | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>22</b>        | <b>10</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>48</b>           | <b>25</b>                  | <b>25</b>                |  |  |
| CALCUTTA                      |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S A         | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 69                  | 47                         | 13                       |  |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S D         | 13                | 0        | 0         | 23                         | 62               | 15               | 0                      | 0                      | 0                       | 22                         | 8                   | 84                         | 13                       |  |  |
| <b>TOTAL CALCUTTA</b>         |                   |                                |                   |             | <b>26</b>         | <b>0</b> | <b>4</b>  | <b>62</b>                  | <b>31</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>38</b>           | <b>54</b>                  | <b>54</b>                |  |  |
| CALGARY                       |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                               | HEATHROW          | AIR CANADA                     |                   | S A         | 28                | 0        | 0         | 68                         | 29               | 4                | 0                      | 0                      | 0                       | 9                          | 73                  | 26                         | 30                       |  |  |
|                               | HEATHROW          | AIR CANADA                     |                   | S D         | 29                | 0        | 0         | 93                         | 3                | 3                | 0                      | 0                      | 0                       | 6                          | 87                  | 11                         | 30                       |  |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S A         | 29                | 0        | 1         | 62                         | 17               | 7                | 10                     | 0                      | 3                       | 62                         | 90                  | 2                          | 21                       |  |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S D         | 30                | 0        | 0         | 57                         | 37               | 3                | 3                      | 0                      | 0                       | 15                         | 48                  | 24                         | 21                       |  |  |
| <b>TOTAL CALGARY</b>          |                   |                                |                   |             | <b>119</b>        | <b>1</b> | <b>1</b>  | <b>68</b>                  | <b>21</b>        | <b>5</b>         | <b>5</b>               | <b>0</b>               | <b>1</b>                | <b>24</b>                  | <b>77</b>           | <b>15</b>                  | <b>15</b>                |  |  |
| CAMPBELTOWN                   |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                               | GLASGOW           | LOGANAIR                       |                   | S A         | 36                | 0        | 0         | 92                         | 6                | 0                | 3                      | 0                      | 0                       | 4                          | 83                  | 9                          | 42                       |  |  |
|                               | GLASGOW           | LOGANAIR                       |                   | S D         | 37                | 0        | 0         | 97                         | 0                | 0                | 3                      | 0                      | 0                       | 4                          | 80                  | 11                         | 44                       |  |  |
| <b>TOTAL CAMPBELTOWN</b>      |                   |                                |                   |             | <b>73</b>         | <b>0</b> | <b>0</b>  | <b>95</b>                  | <b>3</b>         | <b>0</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>81</b>           | <b>10</b>                  | <b>10</b>                |  |  |
| CANCUN                        |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                               | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |  |
|                               | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                   | C D         | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |  |  |
|                               | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 4                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 42                         | 40                  | 26                         | 5                        |  |  |
|                               | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                   | C D         | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 25                     | 0                       | 53                         | 75                  | 19                         | 4                        |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: C

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |                  | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   |                      | NOV 2007      |                      |                    |           |           |
|----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                            |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                            |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| CANCUN                     |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 7             | 40                   | 120                | 5         |           |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 10            | 50                   | 58                 | 4         |           |
|                            | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 18                | 0        | 0                | 50                         | 11            | 11               | 22               | 6                 | 0                    | 45            | 22                   | 71                 | 9         |           |
|                            | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 18                | 0        | 0                | 33                         | 28            | 22               | 17               | 0                 | 0                    | 40            | 38                   | 37                 | 8         |           |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 13                | 0        | 0                | 69                         | 8             | 15               | 8                | 0                 | 0                    | 17            | 50                   | 16                 | 4         |           |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 14                | 4        | 0                | 79                         | 14            | 0                | 7                | 0                 | 0                    | 11            | 100                  | 7                  | 4         |           |
|                            | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0                | 75                         | 25            | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |           |
|                            | NEWCASTLE         | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |           |
| <b>TOTAL CANCUN</b>        |                   |                             |                |          | <b>96</b>         | <b>4</b> | <b>0</b>         | <b>67</b>                  | <b>11</b>     | <b>8</b>         | <b>11</b>        | <b>2</b>          | <b>0</b>             | <b>26</b>     | <b>60</b>            | <b>33</b>          | <b>33</b> |           |
| CAPE TOWN                  |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 56                | 0        | 0                | 86                         | 11            | 0                | 0                | 4                 | 0                    | 14            | 85                   | 8                  | 60        |           |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 56                | 0        | 0                | 46                         | 36            | 18               | 0                | 0                 | 0                    | 19            | 27                   | 34                 | 60        |           |
|                            | HEATHROW          | SOUTH AFRICAN AIRWAYS       | S              | A        | 30                | 0        | 0                | 93                         | 7             | 0                | 0                | 0                 | 0                    | 1             | 83                   | 19                 | 30        |           |
|                            | HEATHROW          | SOUTH AFRICAN AIRWAYS       | S              | D        | 30                | 0        | 0                | 90                         | 7             | 3                | 0                | 0                 | 0                    | 6             | 43                   | 27                 | 30        |           |
|                            | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 30                | 0        | 1                | 73                         | 13            | 7                | 7                | 0                 | 0                    | 14            | 80                   | 14                 | 30        |           |
|                            | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 30                | 0        | 1                | 70                         | 17            | 10               | 3                | 0                 | 0                    | 14            | 69                   | 16                 | 29        |           |
| <b>TOTAL CAPE TOWN</b>     |                   |                             |                |          | <b>232</b>        | <b>0</b> | <b>2</b>         | <b>74</b>                  | <b>17</b>     | <b>7</b>         | <b>1</b>         | <b>1</b>          | <b>0</b>             | <b>13</b>     | <b>62</b>            | <b>20</b>          | <b>20</b> |           |
| CARCASSONNE                |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                            | STANSTED          | RYANAIR                     | S              | A        | 18                | 0        | 0                | 67                         | 28            | 6                | 0                | 0                 | 0                    | 13            | 94                   | 6                  | 17        |           |
|                            | STANSTED          | RYANAIR                     | S              | D        | 18                | 0        | 0                | 39                         | 33            | 28               | 0                | 0                 | 0                    | 20            | 71                   | 13                 | 17        |           |
| <b>TOTAL CARCASSONNE</b>   |                   |                             |                |          | <b>36</b>         | <b>0</b> | <b>0</b>         | <b>53</b>                  | <b>31</b>     | <b>17</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>17</b>     | <b>82</b>            | <b>9</b>           | <b>9</b>  |           |
| CARDIFF WALES              |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                            | EDINBURGH         | BMIBABY LTD                 | S              | A        | 55                | 0        | 0                | 98                         | 2             | 0                | 0                | 0                 | 0                    | 1             | 92                   | 5                  | 61        |           |
|                            | EDINBURGH         | BMIBABY LTD                 | S              | D        | 55                | 0        | 0                | 87                         | 9             | 4                | 0                | 0                 | 0                    | 5             | 85                   | 8                  | 61        |           |
|                            | GLASGOW           | BMIBABY LTD                 | S              | A        | 25                | 0        | 0                | 96                         | 4             | 0                | 0                | 0                 | 0                    | 2             | 90                   | 12                 | 30        |           |
|                            | GLASGOW           | BMIBABY LTD                 | S              | D        | 25                | 0        | 0                | 92                         | 8             | 0                | 0                | 0                 | 0                    | 3             | 77                   | 12                 | 30        |           |
|                            | NEWCASTLE         | EASTERN AIRWAYS             | S              | A        | 52                | 0        | 0                | 96                         | 0             | 2                | 2                | 0                 | 0                    | 3             | 93                   | 3                  | 44        |           |
|                            | NEWCASTLE         | EASTERN AIRWAYS             | S              | D        | 52                | 0        | 0                | 96                         | 2             | 0                | 2                | 0                 | 0                    | 3             | 98                   | 2                  | 44        |           |
|                            | EDINBURGH         | FLYBE LTD                   | S              | A        | 57                | 0        | 1                | 79                         | 5             | 5                | 9                | 2                 | 0                    | 17            | 0                    | 0                  | 0         |           |
|                            | EDINBURGH         | FLYBE LTD                   | S              | D        | 58                | 0        | 0                | 83                         | 3             | 3                | 5                | 5                 | 0                    | 23            | 0                    | 0                  | 0         |           |
|                            | NEWCASTLE         | FLYBE LTD                   | S              | A        | 21                | 1        | 1                | 90                         | 0             | 0                | 10               | 0                 | 0                    | 15            | 0                    | 0                  | 0         |           |
|                            | NEWCASTLE         | FLYBE LTD                   | S              | D        | 22                | 1        | 0                | 82                         | 0             | 5                | 14               | 0                 | 0                    | 19            | 0                    | 0                  | 0         |           |
| <b>TOTAL CARDIFF WALES</b> |                   |                             |                |          | <b>423</b>        | <b>4</b> | <b>2</b>         | <b>90</b>                  | <b>4</b>      | <b>2</b>         | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>9</b>      | <b>90</b>            | <b>6</b>           | <b>6</b>  |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: C

| ORIGIN / DESTINATION                | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |           |
|-------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                     |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| CASABLANCA MOHAMED V                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| CATANIA (FONTANAROSSA)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | GATWICK           | AIR MALTA                   |                | S D      | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 12                 | 4         |           |
|                                     | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 13                | 0        | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 5             | 85                   | 15                 | 13        |           |
|                                     | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 13                | 0        | 0                          | 85            | 8             | 8                | 0                | 0                 | 0                    | 5             | 69                   | 20                 | 13        |           |
| <b>TOTAL CATANIA (FONTANAROSSA)</b> |                   |                             |                |          | <b>37</b>         | <b>0</b> | <b>0</b>                   | <b>86</b>     | <b>5</b>      | <b>5</b>         | <b>0</b>         | <b>3</b>          | <b>0</b>             | <b>9</b>      | <b>80</b>            | <b>17</b>          | <b>17</b> |           |
| CHARLEROI                           |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | MANCHESTER        | RYANAIR                     |                | S A      | 17                | 0        | 0                          | 88            | 6             | 6                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |           |
|                                     | MANCHESTER        | RYANAIR                     |                | S D      | 17                | 0        | 0                          | 88            | 6             | 6                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |           |
| <b>TOTAL CHARLEROI</b>              |                   |                             |                |          | <b>34</b>         | <b>0</b> | <b>0</b>                   | <b>88</b>     | <b>6</b>      | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>91</b>            | <b>4</b>           | <b>4</b>  |           |
| CHARLOTTE                           |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | GATWICK           | US AIRWAYS                  |                | S A      | 28                | 0        | 0                          | 50            | 21            | 21               | 4                | 4                 | 0                    | 29            | 66                   | 19                 | 29        |           |
|                                     | GATWICK           | US AIRWAYS                  |                | S D      | 28                | 0        | 0                          | 89            | 4             | 4                | 0                | 4                 | 0                    | 14            | 79                   | 11                 | 28        |           |
| <b>TOTAL CHARLOTTE</b>              |                   |                             |                |          | <b>56</b>         | <b>0</b> | <b>0</b>                   | <b>70</b>     | <b>13</b>     | <b>13</b>        | <b>2</b>         | <b>4</b>          | <b>0</b>             | <b>22</b>     | <b>72</b>            | <b>15</b>          | <b>15</b> |           |
| CHENNAI                             |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 18                | 0        | 0                          | 89            | 6             | 6                | 0                | 0                 | 0                    | 5             | 85                   | 22                 | 20        |           |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 18                | 0        | 0                          | 56            | 33            | 11               | 0                | 0                 | 0                    | 18            | 48                   | 33                 | 21        |           |
| <b>TOTAL CHENNAI</b>                |                   |                             |                |          | <b>36</b>         | <b>0</b> | <b>0</b>                   | <b>72</b>     | <b>19</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>12</b>     | <b>66</b>            | <b>27</b>          | <b>27</b> |           |
| CHICAGO (O'HARE)                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                     | HEATHROW          | AMERICAN AIRLINES           |                | S A      | 87                | 0        | 0                          | 57            | 28            | 10               | 3                | 1                 | 0                    | 19            | 67                   | 29                 | 129       |           |
|                                     | HEATHROW          | AMERICAN AIRLINES           |                | S D      | 87                | 0        | 0                          | 85            | 8             | 6                | 1                | 0                 | 0                    | 8             | 73                   | 13                 | 128       |           |
|                                     | MANCHESTER        | AMERICAN AIRLINES           |                | S A      | 22                | 0        | 0                          | 77            | 5             | 0                | 18               | 0                 | 0                    | 18            | 83                   | 14                 | 30        |           |
|                                     | MANCHESTER        | AMERICAN AIRLINES           |                | S D      | 22                | 0        | 0                          | 91            | 5             | 0                | 5                | 0                 | 0                    | 6             | 97                   | 1                  | 30        |           |
|                                     | MANCHESTER        | BMI BRITISH MIDLAND         |                | S A      | 30                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 3             | 93                   | 4                  | 29        |           |
|                                     | MANCHESTER        | BMI BRITISH MIDLAND         |                | S D      | 29                | 0        | 0                          | 83            | 3             | 3                | 7                | 3                 | 0                    | 17            | 69                   | 19                 | 29        |           |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 82                | 0        | 0                          | 74            | 18            | 5                | 2                | 0                 | 0                    | 10            | 65                   | 19                 | 85        |           |
|                                     | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 82                | 0        | 0                          | 61            | 23            | 12               | 4                | 0                 | 0                    | 18            | 42                   | 22                 | 85        |           |
|                                     | HEATHROW          | UNITED AIRLINES             |                | S A      | 87                | 0        | 0                          | 41            | 25            | 17               | 11               | 5                 | 0                    | 37            | 83                   | 7                  | 88        |           |
|                                     | HEATHROW          | UNITED AIRLINES             |                | S D      | 87                | 0        | 0                          | 83            | 8             | 7                | 2                | 0                 | 0                    | 9             | 75                   | 13                 | 85        |           |
|                                     | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 25                | 0        | 0                          | 84            | 16            | 0                | 0                | 0                 | 0                    | 5             | 93                   | 4                  | 27        |           |
|                                     | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 25                | 0        | 0                          | 76            | 16            | 4                | 4                | 0                 | 0                    | 10            | 70                   | 15                 | 27        |           |
| <b>TOTAL CHICAGO (O'HARE)</b>       |                   |                             |                |          | <b>665</b>        | <b>0</b> | <b>0</b>                   | <b>71</b>     | <b>16</b>     | <b>8</b>         | <b>4</b>         | <b>1</b>          | <b>0</b>             | <b>15</b>     | <b>71</b>            | <b>16</b>          | <b>16</b> |           |
| CHISINAU (KISHINEV)                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: C

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | NOV 2007      |                      |                    |           |           |
|---------------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                       |                   |                                |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                       |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| CHISINAU (KISHINEV)                   |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                       | STANSTED          | AIR MOLDOVA INTERNATIONAL      | S              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 25            | 11                   | 46                 | 9         |           |
|                                       | STANSTED          | AIR MOLDOVA INTERNATIONAL      | S              | D        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 28            | 44                   | 31                 | 9         |           |
| <b>TOTAL CHISINAU (KISHINEV)</b>      |                   |                                |                |          | <b>8</b>          | <b>0</b> | <b>0</b>                   | <b>50</b>     | <b>25</b>     | <b>0</b>         | <b>25</b>        | <b>0</b>          | <b>0</b>             | <b>26</b>     | <b>28</b>            | <b>38</b>          | <b>38</b> |           |
| CINCINNATI                            |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                       | GATWICK           | DELTA AIRLINES                 | S              | A        | 28                | 0        | 0                          | 93            | 4             | 0                | 0                | 4                 | 0                    | 10            | 93                   | 3                  | 30        |           |
|                                       | GATWICK           | DELTA AIRLINES                 | S              | D        | 28                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 83                   | 6                  | 30        |           |
| <b>TOTAL CINCINNATI</b>               |                   |                                |                |          | <b>56</b>         | <b>0</b> | <b>0</b>                   | <b>96</b>     | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>2</b>          | <b>0</b>             | <b>6</b>      | <b>88</b>            | <b>5</b>           | <b>5</b>  |           |
| CITY OF DERRY (EGLINTON)              |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                       | BIRMINGHAM        | RYANAIR                        | S              | A        | 30                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |           |
|                                       | BIRMINGHAM        | RYANAIR                        | S              | D        | 30                | 0        | 0                          | 73            | 13            | 13               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |           |
|                                       | LUTON             | RYANAIR                        | S              | A        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |           |
|                                       | LUTON             | RYANAIR                        | S              | D        | 13                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |           |
|                                       | STANSTED          | RYANAIR                        | S              | A        | 30                | 0        | 0                          | 87            | 10            | 3                | 0                | 0                 | 0                    | 4             | 95                   | 7                  | 56        |           |
|                                       | STANSTED          | RYANAIR                        | S              | D        | 31                | 0        | 0                          | 84            | 13            | 3                | 0                | 0                 | 0                    | 8             | 86                   | 6                  | 56        |           |
| <b>TOTAL CITY OF DERRY (EGLINTON)</b> |                   |                                |                |          | <b>147</b>        | <b>0</b> | <b>0</b>                   | <b>88</b>     | <b>7</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>5</b>      | <b>92</b>            | <b>5</b>           | <b>5</b>  |           |
| CLUJ NAPOCA                           |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| COLOGNE BONN                          |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                       | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 30                | 0        | 0                          | 73            | 10            | 13               | 3                | 0                 | 0                    | 12            | 83                   | 11                 | 52        |           |
|                                       | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 30                | 0        | 0                          | 77            | 3             | 17               | 3                | 0                 | 0                    | 13            | 75                   | 13                 | 52        |           |
|                                       | STANSTED          | GERMANWINGS                    | S              | A        | 80                | 0        | 0                          | 86            | 8             | 4                | 3                | 0                 | 0                    | 8             | 86                   | 6                  | 78        |           |
|                                       | STANSTED          | GERMANWINGS                    | S              | D        | 80                | 0        | 0                          | 80            | 13            | 5                | 3                | 0                 | 0                    | 10            | 73                   | 11                 | 78        |           |
|                                       | MANCHESTER        | JET2.COM LTD                   | C              | D        | 2                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 37            | 0                    | 0                  | 0         |           |
|                                       | HEATHROW          | LUFTHANSA                      | S              | A        | 85                | 0        | 0                          | 84            | 11            | 2                | 4                | 0                 | 0                    | 7             | 87                   | 7                  | 85        |           |
|                                       | HEATHROW          | LUFTHANSA                      | S              | D        | 85                | 0        | 0                          | 80            | 14            | 2                | 4                | 0                 | 0                    | 9             | 68                   | 10                 | 85        |           |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 2                 | 0        | 0                          | 0             | 50            | 50               | 0                | 0                 | 0                    | 32            | 0                    | 0                  | 0         |           |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |           |
|                                       | MANCHESTER        | TUIFLY (GERMANY)               | S              | A        | 23                | 0        | 0                          | 83            | 13            | 0                | 4                | 0                 | 0                    | 6             | 77                   | 11                 | 22        |           |
|                                       | MANCHESTER        | TUIFLY (GERMANY)               | S              | D        | 23                | 0        | 0                          | 83            | 13            | 0                | 4                | 0                 | 0                    | 7             | 82                   | 11                 | 22        |           |
| <b>TOTAL COLOGNE BONN</b>             |                   |                                |                |          | <b>448</b>        | <b>2</b> | <b>0</b>                   | <b>81</b>     | <b>11</b>     | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>79</b>            | <b>9</b>           | <b>9</b>  |           |
| COLOMBO                               |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                       | HEATHROW          | SRILANKAN AIRLINES             | S              | A        | 27                | 1        | 1                          | 56            | 7             | 26               | 11               | 0                 | 0                    | 22            | 81                   | 8                  | 43        |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: C

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | NOV 2007          |                      |               |                      |                    |  |
|-------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                         |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                         |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| COLOMBO                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | HEATHROW          | SRILANKAN AIRLINES          | S              | D        | 28                | 0        | 0         | 64                         | 11            | 18            | 7                | 0                | 0                 | 19                   | 49            | 21                   | 43                 |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 2                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 29                   | 0             | 0                    | 0                  |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
| <b>TOTAL COLOMBO</b>    |                   |                             |                |          | <b>59</b>         | <b>1</b> | <b>1</b>  | <b>59</b>                  | <b>10</b>     | <b>22</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>66</b>     | <b>15</b>            | <b>15</b>          |  |
| COPENHAGEN              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | EDINBURGH         | BMI REGIONAL                | S              | A        | 68                | 0        | 0         | 97                         | 0             | 1             | 1                | 0                | 0                 | 3                    | 94            | 3                    | 51                 |  |
|                         | EDINBURGH         | BMI REGIONAL                | S              | D        | 68                | 0        | 0         | 94                         | 3             | 3             | 0                | 0                | 0                 | 4                    | 86            | 7                    | 51                 |  |
|                         | GLASGOW           | BMI REGIONAL                | S              | A        | 25                | 0        | 0         | 80                         | 16            | 4             | 0                | 0                | 0                 | 7                    | 88            | 5                    | 26                 |  |
|                         | GLASGOW           | BMI REGIONAL                | S              | D        | 25                | 0        | 0         | 80                         | 12            | 8             | 0                | 0                | 0                 | 7                    | 96            | 3                    | 26                 |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 162               | 0        | 0         | 84                         | 8             | 6             | 2                | 0                | 0                 | 7                    | 78            | 10                   | 170                |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 162               | 0        | 0         | 82                         | 10            | 6             | 1                | 0                | 0                 | 8                    | 59            | 17                   | 170                |  |
|                         | NEWCASTLE         | CIMBER AIR A/S              | S              | A        | 24                | 0        | 1         | 71                         | 4             | 17            | 4                | 4                | 0                 | 30                   | 69            | 19                   | 29                 |  |
|                         | NEWCASTLE         | CIMBER AIR A/S              | S              | D        | 24                | 0        | 1         | 67                         | 17            | 8             | 4                | 4                | 0                 | 27                   | 76            | 16                   | 29                 |  |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 85                | 0        | 0         | 68                         | 18            | 12            | 2                | 0                | 0                 | 12                   | 87            | 6                    | 86                 |  |
|                         | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 85                | 0        | 0         | 79                         | 12            | 8             | 1                | 0                | 0                 | 9                    | 87            | 8                    | 86                 |  |
|                         | BIRMINGHAM        | SAS                         | S              | A        | 42                | 1        | 0         | 86                         | 2             | 7             | 5                | 0                | 0                 | 9                    | 92            | 5                    | 50                 |  |
|                         | BIRMINGHAM        | SAS                         | S              | D        | 43                | 0        | 0         | 81                         | 7             | 5             | 7                | 0                | 0                 | 12                   | 86            | 8                    | 49                 |  |
|                         | HEATHROW          | SAS                         | S              | A        | 164               | 0        | 0         | 73                         | 17            | 7             | 3                | 0                | 0                 | 11                   | 70            | 14                   | 165                |  |
|                         | HEATHROW          | SAS                         | S              | D        | 164               | 0        | 0         | 82                         | 9             | 8             | 1                | 0                | 0                 | 9                    | 75            | 11                   | 165                |  |
|                         | LONDON CITY       | SAS                         | S              | A        | 44                | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 5                    | 77            | 9                    | 47                 |  |
|                         | LONDON CITY       | SAS                         | S              | D        | 44                | 0        | 0         | 27                         | 48            | 25            | 0                | 0                | 0                 | 22                   | 43            | 27                   | 47                 |  |
|                         | MANCHESTER        | SAS                         | S              | A        | 55                | 0        | 0         | 87                         | 7             | 2             | 4                | 0                | 0                 | 9                    | 61            | 15                   | 69                 |  |
|                         | MANCHESTER        | SAS                         | S              | D        | 55                | 0        | 0         | 91                         | 5             | 0             | 4                | 0                | 0                 | 8                    | 68            | 14                   | 69                 |  |
| <b>TOTAL COPENHAGEN</b> |                   |                             |                |          | <b>1339</b>       | <b>3</b> | <b>2</b>  | <b>80</b>                  | <b>11</b>     | <b>7</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>76</b>     | <b>12</b>            | <b>12</b>          |  |
| CORFU                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 41                   | 0             | 0                    | 0                  |  |
|                         | GATWICK           | MONARCH AIRLINES            | C              | A        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |  |
| <b>TOTAL CORFU</b>      |                   |                             |                |          | <b>9</b>          | <b>1</b> | <b>0</b>  | <b>78</b>                  | <b>0</b>      | <b>0</b>      | <b>11</b>        | <b>11</b>        | <b>0</b>          | <b>34</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| CORK                    |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                         | EDINBURGH         | AER ARANN                   | S              | A        | 25                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 2                    | 87            | 10                   | 52                 |  |
|                         | EDINBURGH         | AER ARANN                   | S              | D        | 25                | 0        | 0         | 96                         | 4             | 0             | 0                | 0                | 0                 | 4                    | 87            | 10                   | 52                 |  |
|                         | BIRMINGHAM        | AER LINGUS                  | S              | A        | 25                | 0        | 0         | 92                         | 4             | 0             | 4                | 0                | 0                 | 5                    | 96            | 3                    | 27                 |  |
|                         | BIRMINGHAM        | AER LINGUS                  | S              | D        | 25                | 0        | 0         | 88                         | 8             | 0             | 4                | 0                | 0                 | 7                    | 89            | 3                    | 27                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: C

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |
|----------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                  |                   |                                |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                  |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| CORK                             | HEATHROW          | AER LINGUS                     | S                 | A           | 115               | 0        | 0                          | 54               | 25               | 12                     | 9                      | 0                       | 0                          | 20                  | 55                         | 21                       | 120       |
|                                  | HEATHROW          | AER LINGUS                     | S                 | D           | 115               | 0        | 0                          | 73               | 11               | 10                     | 5                      | 0                       | 0                          | 14                  | 58                         | 18                       | 120       |
|                                  | MANCHESTER        | AER LINGUS                     | S                 | A           | 17                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 82                         | 18                       | 17        |
|                                  | MANCHESTER        | AER LINGUS                     | S                 | D           | 17                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 82                         | 11                       | 17        |
|                                  | BIRMINGHAM        | BMIBABY LTD                    | S                 | A           | 21                | 0        | 0                          | 76               | 14               | 5                      | 5                      | 0                       | 0                          | 11                  | 87                         | 9                        | 30        |
|                                  | BIRMINGHAM        | BMIBABY LTD                    | S                 | D           | 21                | 0        | 1                          | 81               | 10               | 0                      | 10                     | 0                       | 0                          | 12                  | 83                         | 14                       | 30        |
|                                  | MANCHESTER        | BMIBABY LTD                    | S                 | A           | 30                | 1        | 0                          | 87               | 3                | 3                      | 3                      | 0                       | 3                          | 22                  | 87                         | 5                        | 30        |
|                                  | MANCHESTER        | BMIBABY LTD                    | S                 | D           | 30                | 0        | 1                          | 83               | 3                | 10                     | 3                      | 0                       | 0                          | 10                  | 90                         | 5                        | 30        |
|                                  | NEWCASTLE         | JET2.COM LTD                   | S                 | A           | 9                 | 0        | 0                          | 89               | 11               | 0                      | 0                      | 0                       | 0                          | 5                   | 94                         | 1                        | 17        |
|                                  | NEWCASTLE         | JET2.COM LTD                   | S                 | D           | 9                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 100                        | 1                        | 17        |
|                                  | GATWICK           | RYANAIR                        | S                 | A           | 30                | 0        | 0                          | 93               | 0                | 0                      | 7                      | 0                       | 0                          | 5                   | 93                         | 5                        | 30        |
|                                  | GATWICK           | RYANAIR                        | S                 | D           | 30                | 0        | 0                          | 93               | 0                | 0                      | 7                      | 0                       | 0                          | 5                   | 83                         | 8                        | 30        |
|                                  | STANSTED          | RYANAIR                        | S                 | A           | 77                | 0        | 0                          | 92               | 5                | 3                      | 0                      | 0                       | 0                          | 5                   | 91                         | 4                        | 86        |
|                                  | STANSTED          | RYANAIR                        | S                 | D           | 77                | 0        | 0                          | 88               | 10               | 1                      | 0                      | 0                       | 0                          | 6                   | 86                         | 7                        | 86        |
| <b>TOTAL CORK</b>                |                   |                                |                   |             | <b>698</b>        | <b>2</b> | <b>2</b>                   | <b>82</b>        | <b>10</b>        | <b>5</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>79</b>                  | <b>11</b>                | <b>11</b> |
| CUNAGUA (CAYO COCO)              | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 4                 | 0        | 0                          | 50               | 0                | 25                     | 0                      | 25                      | 0                          | 71                  | 0                          | 0                        | 0         |
|                                  | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 4                 | 0        | 0                          | 25               | 50               | 0                      | 0                      | 25                      | 0                          | 86                  | 0                          | 0                        | 0         |
|                                  | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |
|                                  | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0         |
|                                  | GATWICK           | THOMSON AIRWAYS LTD            | C                 | D           | 2                 | 0        | 0                          | 0                | 0                | 100                    | 0                      | 0                       | 0                          | 53                  | 0                          | 0                        | 0         |
| <b>TOTAL CUNAGUA (CAYO COCO)</b> |                   |                                |                   |             | <b>20</b>         | <b>0</b> | <b>0</b>                   | <b>60</b>        | <b>15</b>        | <b>15</b>              | <b>0</b>               | <b>10</b>               | <b>0</b>                   | <b>39</b>           | <b>77</b>                  | <b>16</b>                | <b>16</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: D

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |           |
|--------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                                |                   |                                |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                                |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| DALAMAN                        |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                | MANCHESTER        | KIBRIS TURKISH AIRLINES - KTHY |                   | S A         | 5                 | 0        | 0                          | 60               | 20               | 20                     | 0                      | 0                       | 0                          | 16                  | 0                          | 0                        | 0         |           |
|                                | MANCHESTER        | KIBRIS TURKISH AIRLINES - KTHY |                   | S D         | 5                 | 0        | 0                          | 60               | 40               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |           |
|                                | GATWICK           | ONUR AIR                       |                   | C A         | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 75                         | 5                        | 4         |           |
|                                | MANCHESTER        | ONUR AIR                       |                   | C A         | 5                 | 0        | 0                          | 60               | 20               | 0                      | 20                     | 0                       | 0                          | 29                  | 83                         | 3                        | 6         |           |
|                                | MANCHESTER        | ONUR AIR                       |                   | C D         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 80                         | 10                       | 5         |           |
|                                | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |           |
|                                | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 11                | 0        | 0                          | 73               | 0                | 9                      | 0                      | 18                      | 0                          | 42                  | 0                          | 0                        | 0         |           |
|                                | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                   | C D         | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |           |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 13                | 0        | 0                          | 77               | 0                | 15                     | 8                      | 0                       | 0                          | 15                  | 100                        | 0                        | 1         |           |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                   | C D         | 8                 | 0        | 0                          | 88               | 0                | 0                      | 13                     | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |           |
|                                | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 4                 | 0        | 0                          | 75               | 0                | 0                      | 0                      | 0                       | 25                         | 123                 | 0                          | 0                        | 0         |           |
|                                | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 7                 | 0        | 0                          | 86               | 0                | 0                      | 0                      | 0                       | 14                         | 108                 | 0                          | 0                        | 0         |           |
|                                | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) |                   | C D         | 3                 | 0        | 0                          | 67               | 33               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |           |
|                                | GATWICK           | THOMSON AIRWAYS LTD            |                   | C A         | 4                 | 0        | 0                          | 75               | 0                | 0                      | 25                     | 0                       | 0                          | 19                  | 0                          | 0                        | 0         |           |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD            |                   | C A         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |           |
| <b>TOTAL DALAMAN</b>           |                   |                                |                   |             | <b>95</b>         | <b>0</b> | <b>0</b>                   | <b>76</b>        | <b>6</b>         | <b>7</b>               | <b>4</b>               | <b>4</b>                | <b>2</b>                   | <b>31</b>           | <b>78</b>                  | <b>13</b>                | <b>13</b> |           |
| DALLAS/FORT WORTH              |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                | HEATHROW          | AMERICAN AIRLINES              |                   | S A         | 60                | 0        | 0                          | 53               | 20               | 15                     | 10                     | 2                       | 0                          | 26                  | 0                          | 0                        | 0         |           |
|                                | HEATHROW          | AMERICAN AIRLINES              |                   | S D         | 59                | 0        | 0                          | 69               | 17               | 12                     | 0                      | 2                       | 0                          | 15                  | 0                          | 0                        | 0         |           |
|                                | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S A         | 29                | 0        | 0                          | 66               | 28               | 3                      | 3                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         |           |
|                                | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S D         | 29                | 0        | 0                          | 55               | 34               | 3                      | 7                      | 0                       | 0                          | 17                  | 0                          | 0                        | 0         |           |
| <b>TOTAL DALLAS/FORT WORTH</b> |                   |                                |                   |             | <b>177</b>        | <b>0</b> | <b>0</b>                   | <b>61</b>        | <b>23</b>        | <b>10</b>              | <b>5</b>               | <b>1</b>                | <b>0</b>                   | <b>19</b>           | <b>70</b>                  | <b>15</b>                | <b>15</b> |           |
| DAMASCUS                       |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                | HEATHROW          | SYRIANAIR                      |                   | S A         | 10                | 0        | 0                          | 90               | 0                | 10                     | 0                      | 0                       | 0                          | 5                   | 44                         | 21                       | 9         |           |
|                                | HEATHROW          | SYRIANAIR                      |                   | S D         | 10                | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 17                  | 62                         | 17                       | 13        |           |
| <b>TOTAL DAMASCUS</b>          |                   |                                |                   |             | <b>20</b>         | <b>0</b> | <b>0</b>                   | <b>85</b>        | <b>0</b>         | <b>5</b>               | <b>10</b>              | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>55</b>                  | <b>27</b>                | <b>27</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: D

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|-----------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                   |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                   |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| DAMMAM                            |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | HEATHROW          | BMI BRITISH MIDLAND         | S                 | A           | 12                | 0        | 1         | 92                         | 0                | 8                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                                   | HEATHROW          | BMI BRITISH MIDLAND         | S                 | D           | 13                | 0        | 1         | 62                         | 8                | 23               | 8                      | 0                      | 0                       | 22                         | 0                   | 0                          | 0                        |  |
|                                   | HEATHROW          | SAUDI ARABIAN AIRLINES      | S                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 3                          | 5                        |  |
|                                   | HEATHROW          | SAUDI ARABIAN AIRLINES      | S                 | D           | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 10                         | 75                  | 11                         | 4                        |  |
| <b>TOTAL DAMMAM</b>               |                   |                             |                   |             | <b>33</b>         | <b>0</b> | <b>2</b>  | <b>76</b>                  | <b>9</b>         | <b>12</b>        | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>89</b>           | <b>6</b>                   | <b>6</b>                 |  |
| DAR-ES-SALAAM                     |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 92                  | 6                          | 13                       |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 13                | 0        | 0         | 85                         | 15               | 0                | 0                      | 0                      | 0                       | 6                          | 62                  | 18                         | 13                       |  |
| <b>TOTAL DAR-ES-SALAAM</b>        |                   |                             |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>8</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>77</b>           | <b>12</b>                  | <b>12</b>                |  |
| DELHI                             |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | HEATHROW          | AIR INDIA                   | S                 | A           | 30                | 0        | 0         | 83                         | 13               | 0                | 3                      | 0                      | 0                       | 7                          | 0                   | 74                         | 7                        |  |
|                                   | HEATHROW          | AIR INDIA                   | S                 | D           | 30                | 0        | 0         | 83                         | 3                | 13               | 0                      | 0                      | 0                       | 8                          | 0                   | 61                         | 7                        |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 60                | 0        | 0         | 63                         | 18               | 8                | 8                      | 2                      | 0                       | 20                         | 68                  | 18                         | 60                       |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 60                | 0        | 0         | 32                         | 18               | 42               | 7                      | 2                      | 0                       | 38                         | 10                  | 40                         | 60                       |  |
|                                   | HEATHROW          | JET AIRWAYS                 | S                 | A           | 30                | 0        | 0         | 27                         | 17               | 33               | 23                     | 0                      | 0                       | 41                         | 30                  | 31                         | 30                       |  |
|                                   | HEATHROW          | JET AIRWAYS                 | S                 | D           | 30                | 0        | 0         | 67                         | 23               | 10               | 0                      | 0                      | 0                       | 14                         | 57                  | 17                         | 30                       |  |
|                                   | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 30                | 0        | 0         | 70                         | 17               | 7                | 3                      | 3                      | 0                       | 17                         | 57                  | 27                         | 30                       |  |
|                                   | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 30                | 0        | 0         | 70                         | 10               | 13               | 3                      | 3                      | 0                       | 23                         | 47                  | 21                         | 30                       |  |
| <b>TOTAL DELHI</b>                |                   |                             |                   |             | <b>300</b>        | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>16</b>        | <b>18</b>        | <b>6</b>               | <b>1</b>               | <b>0</b>                | <b>23</b>                  | <b>36</b>           | <b>45</b>                  | <b>45</b>                |  |
| DENVER INTERNATIONAL              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 24                | 0        | 0         | 71                         | 21               | 8                | 0                      | 0                      | 0                       | 11                         | 86                  | 7                          | 29                       |  |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 25                | 0        | 0         | 80                         | 16               | 4                | 0                      | 0                      | 0                       | 10                         | 52                  | 17                         | 29                       |  |
| <b>TOTAL DENVER INTERNATIONAL</b> |                   |                             |                   |             | <b>49</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>18</b>        | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>69</b>           | <b>12</b>                  | <b>12</b>                |  |
| DETROIT                           |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | GATWICK           | NORTHWEST AIRLINES          | S                 | A           | 26                | 0        | 0         | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 10                         | 93                  | 5                          | 29                       |  |
|                                   | GATWICK           | NORTHWEST AIRLINES          | S                 | D           | 25                | 0        | 0         | 92                         | 0                | 4                | 4                      | 0                      | 0                       | 6                          | 100                 | 1                          | 29                       |  |
|                                   | HEATHROW          | NORTHWEST AIRLINES          | S                 | A           | 30                | 0        | 0         | 97                         | 3                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|                                   | HEATHROW          | NORTHWEST AIRLINES          | S                 | D           | 30                | 0        | 0         | 90                         | 7                | 0                | 3                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL DETROIT</b>              |                   |                             |                   |             | <b>111</b>        | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>3</b>         | <b>1</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>97</b>           | <b>3</b>                   | <b>3</b>                 |  |
| DHAKHA                            |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                   | HEATHROW          | BIMAN BANGLADESH AIRLINES   | S                 | A           | 15                | 3        | 3         | 60                         | 7                | 0                | 13                     | 7                      | 13                      | 85                         | 13                  | 198                        | 15                       |  |
|                                   | HEATHROW          | BIMAN BANGLADESH AIRLINES   | S                 | D           | 18                | 0        | 0         | 33                         | 33               | 11               | 11                     | 6                      | 6                       | 67                         | 13                  | 182                        | 15                       |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: D

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | NOV 2007      |                      |                    |  |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                       |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                       |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DHAKHA                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 4                    | 100           | 0                    | 12                 |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 13                | 0        | 0         | 15                         | 23            | 38            | 23               | 0                | 0                 | 42                   | 23            | 30                   | 13                 |  |
| <b>TOTAL DHAKHA</b>   |                   |                             |                |          | <b>59</b>         | <b>3</b> | <b>3</b>  | <b>47</b>                  | <b>19</b>     | <b>14</b>     | <b>12</b>        | <b>3</b>         | <b>5</b>          | <b>52</b>            | <b>35</b>     | <b>111</b>           | <b>111</b>         |  |
| DIJON                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DINARD                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | STANSTED          | RYANAIR                     |                | S A      | 17                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 94            | 2                    | 17                 |  |
|                       | STANSTED          | RYANAIR                     |                | S D      | 17                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 94            | 4                    | 17                 |  |
| <b>TOTAL DINARD</b>   |                   |                             |                |          | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>3</b>             | <b>94</b>     | <b>3</b>             | <b>3</b>           |  |
| DJIBOUTI              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | GATWICK           | DAALLO AIRLINES             |                | S A      | 4                 | 0        | 0         | 25                         | 0             | 0             | 25               | 50               | 0                 | 158                  | 40            | 50                   | 5                  |  |
|                       | GATWICK           | DAALLO AIRLINES             |                | S D      | 4                 | 0        | 0         | 25                         | 50            | 25            | 0                | 0                | 0                 | 30                   | 50            | 23                   | 4                  |  |
| <b>TOTAL DJIBOUTI</b> |                   |                             |                |          | <b>8</b>          | <b>0</b> | <b>0</b>  | <b>25</b>                  | <b>25</b>     | <b>13</b>     | <b>13</b>        | <b>25</b>        | <b>0</b>          | <b>94</b>            | <b>44</b>     | <b>38</b>            | <b>38</b>          |  |
| DNEPROPETROVSK        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DOHA                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 30                | 0        | 0         | 90                         | 3             | 7             | 0                | 0                | 0                 | 5                    | 100           | 1                    | 30                 |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 30                | 0        | 0         | 67                         | 20            | 3             | 10               | 0                | 0                 | 19                   | 33            | 23                   | 30                 |  |
|                       | GATWICK           | QATAR AIRWAYS               |                | S A      | 29                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 1                    | 93            | 2                    | 30                 |  |
|                       | GATWICK           | QATAR AIRWAYS               |                | S D      | 29                | 0        | 0         | 83                         | 10            | 7             | 0                | 0                | 0                 | 9                    | 73            | 10                   | 30                 |  |
|                       | HEATHROW          | QATAR AIRWAYS               |                | S A      | 119               | 0        | 0         | 77                         | 13            | 8             | 1                | 0                | 0                 | 9                    | 78            | 12                   | 88                 |  |
|                       | HEATHROW          | QATAR AIRWAYS               |                | S D      | 119               | 0        | 0         | 81                         | 16            | 3             | 0                | 0                | 0                 | 7                    | 71            | 12                   | 87                 |  |
|                       | MANCHESTER        | QATAR AIRWAYS               |                | S A      | 30                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 3                    | 87            | 8                    | 30                 |  |
|                       | MANCHESTER        | QATAR AIRWAYS               |                | S D      | 30                | 0        | 0         | 93                         | 3             | 3             | 0                | 0                | 0                 | 3                    | 80            | 7                    | 30                 |  |
| <b>TOTAL DOHA</b>     |                   |                             |                |          | <b>416</b>        | <b>1</b> | <b>0</b>  | <b>82</b>                  | <b>12</b>     | <b>5</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>76</b>     | <b>10</b>            | <b>10</b>          |  |
| DONETSK               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DORTMUND              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 55                | 0        | 0         | 75                         | 15            | 9             | 0                | 2                | 0                 | 13                   | 86            | 28                   | 69                 |  |
|                       | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 55                | 0        | 0         | 78                         | 13            | 9             | 0                | 0                | 0                 | 11                   | 80            | 8                    | 69                 |  |
| <b>TOTAL DORTMUND</b> |                   |                             |                |          | <b>110</b>        | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>14</b>     | <b>9</b>      | <b>0</b>         | <b>1</b>         | <b>0</b>          | <b>12</b>            | <b>80</b>     | <b>16</b>            | <b>16</b>          |  |
| DRESDEN               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| DUBAI                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 90                | 0        | 0         | 86                         | 11            | 3             | 0                | 0                | 0                 | 5                    | 63            | 22                   | 59                 |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 90                | 0        | 0         | 59                         | 28            | 9             | 3                | 1                | 0                 | 18                   | 45            | 23                   | 60                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |           |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |  |
|                      |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |  |
| DUBAI                |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | BIRMINGHAM        | EMIRATES                    | S                 | A           | 60                | 0        | 0                          | 57               | 18               | 18                     | 7                      | 0                       | 0                          | 19                  | 39                         | 35                       | 59        |           |  |
|                      | BIRMINGHAM        | EMIRATES                    | S                 | D           | 60                | 0        | 0                          | 43               | 22               | 25                     | 10                     | 0                       | 0                          | 27                  | 37                         | 44                       | 59        |           |  |
|                      | GATWICK           | EMIRATES                    | S                 | A           | 90                | 0        | 0                          | 68               | 24               | 6                      | 2                      | 0                       | 0                          | 12                  | 49                         | 30                       | 89        |           |  |
|                      | GATWICK           | EMIRATES                    | S                 | D           | 90                | 0        | 0                          | 82               | 12               | 3                      | 2                      | 0                       | 0                          | 9                   | 62                         | 22                       | 89        |           |  |
|                      | GLASGOW           | EMIRATES                    | S                 | A           | 30                | 0        | 0                          | 73               | 10               | 10                     | 7                      | 0                       | 0                          | 13                  | 57                         | 35                       | 30        |           |  |
|                      | GLASGOW           | EMIRATES                    | S                 | D           | 30                | 0        | 0                          | 70               | 10               | 13                     | 7                      | 0                       | 0                          | 16                  | 50                         | 39                       | 30        |           |  |
|                      | HEATHROW          | EMIRATES                    | S                 | A           | 150               | 0        | 0                          | 62               | 24               | 13                     | 1                      | 0                       | 0                          | 14                  | 52                         | 27                       | 149       |           |  |
|                      | HEATHROW          | EMIRATES                    | S                 | D           | 150               | 0        | 0                          | 60               | 26               | 11                     | 3                      | 0                       | 0                          | 16                  | 52                         | 28                       | 149       |           |  |
|                      | MANCHESTER        | EMIRATES                    | S                 | A           | 60                | 0        | 0                          | 75               | 10               | 13                     | 2                      | 0                       | 0                          | 11                  | 17                         | 59                       | 59        |           |  |
|                      | MANCHESTER        | EMIRATES                    | S                 | D           | 60                | 0        | 0                          | 65               | 18               | 13                     | 3                      | 0                       | 0                          | 15                  | 27                         | 56                       | 59        |           |  |
|                      | NEWCASTLE         | EMIRATES                    | S                 | A           | 30                | 0        | 0                          | 93               | 0                | 7                      | 0                      | 0                       | 0                          | 3                   | 80                         | 21                       | 30        |           |  |
|                      | NEWCASTLE         | EMIRATES                    | S                 | D           | 30                | 0        | 0                          | 90               | 7                | 3                      | 0                      | 0                       | 0                          | 4                   | 87                         | 22                       | 30        |           |  |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 30                | 0        | 0                          | 73               | 7                | 10                     | 10                     | 0                       | 0                          | 19                  | 47                         | 37                       | 30        |           |  |
|                      | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 30                | 0        | 0                          | 77               | 3                | 7                      | 10                     | 3                       | 0                          | 23                  | 40                         | 21                       | 30        |           |  |
| <b>TOTAL DUBAI</b>   |                   |                             |                   |             | <b>1080</b>       | <b>2</b> | <b>0</b>                   | <b>68</b>        | <b>18</b>        | <b>10</b>              | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>14</b>           | <b>49</b>                  | <b>32</b>                | <b>32</b> |           |  |
| DUBLIN               |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | MANCHESTER        | AER ARANN                   | C                 | A           | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 1                        | 1         |           |  |
|                      | MANCHESTER        | AER ARANN                   | C                 | D           | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 100                        | 11                       | 1         |           |  |
|                      | BIRMINGHAM        | AER LINGUS                  | S                 | A           | 103               | 0        | 0                          | 95               | 3                | 1                      | 1                      | 0                       | 0                          | 4                   | 83                         | 8                        | 112       |           |  |
|                      | BIRMINGHAM        | AER LINGUS                  | S                 | D           | 103               | 0        | 0                          | 91               | 5                | 1                      | 3                      | 0                       | 0                          | 6                   | 81                         | 9                        | 112       |           |  |
|                      | EDINBURGH         | AER LINGUS                  | S                 | A           | 55                | 0        | 0                          | 87               | 7                | 2                      | 4                      | 0                       | 0                          | 7                   | 73                         | 11                       | 52        |           |  |
|                      | EDINBURGH         | AER LINGUS                  | S                 | D           | 55                | 0        | 0                          | 82               | 9                | 4                      | 5                      | 0                       | 0                          | 10                  | 73                         | 11                       | 52        |           |  |
|                      | GATWICK           | AER LINGUS                  | S                 | A           | 115               | 0        | 0                          | 90               | 6                | 3                      | 1                      | 0                       | 0                          | 6                   | 78                         | 8                        | 111       |           |  |
|                      | GATWICK           | AER LINGUS                  | S                 | D           | 115               | 0        | 0                          | 86               | 7                | 6                      | 1                      | 0                       | 0                          | 8                   | 74                         | 10                       | 111       |           |  |
|                      | GLASGOW           | AER LINGUS                  | S                 | A           | 61                | 0        | 1                          | 87               | 5                | 3                      | 5                      | 0                       | 0                          | 9                   | 83                         | 9                        | 82        |           |  |
|                      | GLASGOW           | AER LINGUS                  | S                 | D           | 61                | 0        | 1                          | 79               | 13               | 3                      | 5                      | 0                       | 0                          | 12                  | 80                         | 10                       | 82        |           |  |
|                      | HEATHROW          | AER LINGUS                  | S                 | A           | 354               | 0        | 0                          | 72               | 18               | 7                      | 3                      | 0                       | 0                          | 12                  | 67                         | 14                       | 378       |           |  |
|                      | HEATHROW          | AER LINGUS                  | S                 | D           | 354               | 0        | 0                          | 78               | 14               | 6                      | 2                      | 0                       | 0                          | 9                   | 78                         | 11                       | 377       |           |  |
|                      | MANCHESTER        | AER LINGUS                  | S                 | A           | 108               | 0        | 0                          | 80               | 15               | 5                      | 1                      | 0                       | 0                          | 8                   | 72                         | 12                       | 111       |           |  |
|                      | MANCHESTER        | AER LINGUS                  | S                 | D           | 108               | 0        | 0                          | 88               | 8                | 4                      | 0                      | 0                       | 0                          | 4                   | 80                         | 9                        | 111       |           |  |
|                      | NEWCASTLE         | AER LINGUS                  | S                 | A           | 26                | 0        | 0                          | 92               | 4                | 4                      | 0                      | 0                       | 0                          | 5                   | 65                         | 15                       | 23        |           |  |
|                      | NEWCASTLE         | AER LINGUS                  | S                 | D           | 26                | 0        | 0                          | 77               | 15               | 4                      | 4                      | 0                       | 0                          | 9                   | 65                         | 12                       | 23        |           |  |
|                      | LONDON CITY       | BA CITYFLYER LTD            | S                 | A           | 61                | 0        | 0                          | 85               | 5                | 3                      | 7                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0         |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: D

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |           |  |
|------------------------|-------------------|---------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                        |                   |                     |                |          | Actual (7)        | Plan (8)  | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                        |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| DUBLIN                 |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                        | LONDON CITY       | BA CITYFLYER LTD    |                | S D      | 61                | 0         | 0                          | 67            | 18            | 7                | 7                | 2                 | 0                    | 20            | 0                    | 0                  | 0         |           |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND |                | S A      | 197               | 0         | 1                          | 72            | 13            | 11               | 5                | 0                 | 0                    | 14            | 67                   | 15                 | 226       |           |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND |                | S D      | 199               | 0         | 0                          | 75            | 13            | 7                | 5                | 0                 | 0                    | 12            | 68                   | 14                 | 231       |           |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC |                | S A      | 101               | 0         | 1                          | 94            | 5             | 1                | 0                | 0                 | 0                    | 3             | 70                   | 12                 | 109       |           |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC |                | S D      | 101               | 0         | 1                          | 95            | 3             | 2                | 0                | 0                 | 0                    | 2             | 83                   | 8                  | 109       |           |  |
|                        | LONDON CITY       | CITY JET            |                | S A      | 119               | 0         | 0                          | 87            | 8             | 4                | 2                | 0                 | 0                    | 7             | 73                   | 14                 | 135       |           |  |
|                        | LONDON CITY       | CITY JET            |                | S D      | 113               | 0         | 0                          | 49            | 32            | 18               | 1                | 1                 | 0                    | 20            | 35                   | 30                 | 130       |           |  |
|                        | BIRMINGHAM        | RYANAIR             |                | S A      | 120               | 0         | 0                          | 82            | 14            | 4                | 0                | 0                 | 0                    | 7             | 89                   | 5                  | 101       |           |  |
|                        | BIRMINGHAM        | RYANAIR             |                | S D      | 120               | 0         | 0                          | 71            | 17            | 12               | 1                | 0                 | 0                    | 12            | 88                   | 8                  | 101       |           |  |
|                        | EDINBURGH         | RYANAIR             |                | S A      | 91                | 0         | 0                          | 91            | 8             | 1                | 0                | 0                 | 0                    | 5             | 84                   | 7                  | 103       |           |  |
|                        | EDINBURGH         | RYANAIR             |                | S D      | 91                | 0         | 0                          | 86            | 11            | 2                | 0                | 1                 | 0                    | 11            | 83                   | 8                  | 103       |           |  |
|                        | GATWICK           | RYANAIR             |                | S A      | 180               | 0         | 0                          | 91            | 7             | 2                | 1                | 0                 | 0                    | 5             | 85                   | 8                  | 176       |           |  |
|                        | GATWICK           | RYANAIR             |                | S D      | 180               | 0         | 0                          | 89            | 7             | 3                | 1                | 0                 | 0                    | 6             | 80                   | 10                 | 176       |           |  |
|                        | LUTON             | RYANAIR             |                | S A      | 110               | 0         | 0                          | 88            | 6             | 5                | 1                | 0                 | 0                    | 8             | 80                   | 10                 | 105       |           |  |
|                        | LUTON             | RYANAIR             |                | S D      | 110               | 0         | 0                          | 89            | 5             | 4                | 1                | 2                 | 0                    | 9             | 90                   | 8                  | 106       |           |  |
|                        | MANCHESTER        | RYANAIR             |                | S A      | 128               | 0         | 0                          | 82            | 13            | 3                | 2                | 0                 | 0                    | 9             | 76                   | 10                 | 129       |           |  |
|                        | MANCHESTER        | RYANAIR             |                | S D      | 128               | 0         | 0                          | 80            | 11            | 5                | 3                | 0                 | 0                    | 10            | 82                   | 9                  | 129       |           |  |
|                        | NEWCASTLE         | RYANAIR             |                | S A      | 60                | 0         | 0                          | 68            | 20            | 7                | 5                | 0                 | 0                    | 14            | 63                   | 13                 | 60        |           |  |
|                        | NEWCASTLE         | RYANAIR             |                | S D      | 60                | 0         | 0                          | 65            | 22            | 8                | 5                | 0                 | 0                    | 15            | 77                   | 11                 | 60        |           |  |
|                        | STANSTED          | RYANAIR             |                | S A      | 216               | 1         | 0                          | 81            | 13            | 5                | 1                | 0                 | 0                    | 8             | 81                   | 9                  | 248       |           |  |
|                        | STANSTED          | RYANAIR             |                | S D      | 216               | 0         | 0                          | 74            | 17            | 8                | 1                | 0                 | 0                    | 13            | 75                   | 11                 | 249       |           |  |
| <b>TOTAL DUBLIN</b>    |                   |                     |                |          | <b>4412</b>       | <b>4</b>  | <b>5</b>                   | <b>81</b>     | <b>12</b>     | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>76</b>            | <b>11</b>          | <b>11</b> |           |  |
| DUBROVNIK              |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC |                | S A      | 17                | 0         | 0                          | 82            | 18            | 0                | 0                | 0                 | 0                    | 5             | 77                   | 18                 | 13        |           |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC |                | S D      | 17                | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 85                   | 20                 | 13        |           |  |
| <b>TOTAL DUBROVNIK</b> |                   |                     |                |          | <b>36</b>         | <b>0</b>  | <b>0</b>                   | <b>92</b>     | <b>8</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>4</b>      | <b>81</b>            | <b>19</b>          | <b>19</b> |           |  |
| DUNDEE                 |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                        | LONDON CITY       | CITY JET            |                | S A      | 92                | 0         | 0                          | 87            | 5             | 5                | 2                | 0                 | 0                    | 7             | 63                   | 17                 | 100       |           |  |
|                        | LONDON CITY       | CITY JET            |                | S D      | 92                | 0         | 0                          | 80            | 13            | 5                | 1                | 0                 | 0                    | 9             | 50                   | 23                 | 100       |           |  |
|                        | BIRMINGHAM        | LOGANAIR            |                | S A      | 45                | 8         | 0                          | 98            | 2             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |           |  |
|                        | BIRMINGHAM        | LOGANAIR            |                | S D      | 45                | 8         | 0                          | 93            | 4             | 2                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |           |  |
| <b>TOTAL DUNDEE</b>    |                   |                     |                |          | <b>274</b>        | <b>16</b> | <b>0</b>                   | <b>88</b>     | <b>7</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>62</b>            | <b>20</b>          | <b>20</b> |           |  |
| DURHAM TEES VALLEY     |                   |                     |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: D

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | NOV 2007            |                            |                          |  |
|---------------------------------|-------------------|------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                 |                   |                        |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                 |                   |                        |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| DURHAM TEES VALLEY              |                   |                        |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                 | HEATHROW          | BMI BRITISH MIDLAND    |                   | S A         | 85                | 0        | 0         | 89                         | 2                | 5                | 4                      | 0                      | 0                       | 6                          | 83                  | 10                         | 86                       |  |
|                                 | HEATHROW          | BMI BRITISH MIDLAND    |                   | S D         | 85                | 0        | 0         | 85                         | 7                | 6                | 2                      | 0                      | 0                       | 7                          | 81                  | 11                         | 86                       |  |
| <b>TOTAL DURHAM TEES VALLEY</b> |                   |                        |                   |             | <b>170</b>        | <b>3</b> | <b>0</b>  | <b>87</b>                  | <b>5</b>         | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>82</b>           | <b>11</b>                  | <b>11</b>                |  |
| DUSSELDORF                      |                   |                        |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                 | STANSTED          | AIR BERLIN             |                   | S A         | 75                | 0        | 0         | 91                         | 5                | 1                | 3                      | 0                      | 0                       | 6                          | 92                  | 3                          | 98                       |  |
|                                 | STANSTED          | AIR BERLIN             |                   | S D         | 75                | 0        | 0         | 79                         | 12               | 7                | 3                      | 0                      | 0                       | 12                         | 96                  | 3                          | 98                       |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC    |                   | S A         | 162               | 0        | 0         | 81                         | 10               | 5                | 1                      | 2                      | 0                       | 12                         | 68                  | 15                         | 170                      |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC    |                   | S D         | 162               | 0        | 0         | 79                         | 10               | 8                | 3                      | 0                      | 0                       | 11                         | 63                  | 19                         | 170                      |  |
|                                 | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS |                   | S A         | 86                | 0        | 0         | 83                         | 7                | 7                | 3                      | 0                      | 0                       | 9                          | 83                  | 8                          | 92                       |  |
|                                 | BIRMINGHAM        | EUROWINGS LUFTVERKEHRS |                   | S D         | 84                | 0        | 0         | 80                         | 5                | 14               | 1                      | 0                      | 0                       | 10                         | 83                  | 9                          | 92                       |  |
|                                 | LONDON CITY       | EUROWINGS LUFTVERKEHRS |                   | S A         | 62                | 0        | 0         | 92                         | 2                | 3                | 3                      | 0                      | 0                       | 6                          | 85                  | 6                          | 67                       |  |
|                                 | LONDON CITY       | EUROWINGS LUFTVERKEHRS |                   | S D         | 62                | 0        | 0         | 73                         | 16               | 8                | 3                      | 0                      | 0                       | 13                         | 55                  | 20                         | 67                       |  |
|                                 | NEWCASTLE         | EUROWINGS LUFTVERKEHRS |                   | S A         | 49                | 0        | 0         | 73                         | 14               | 8                | 4                      | 0                      | 0                       | 11                         | 78                  | 10                         | 50                       |  |
|                                 | NEWCASTLE         | EUROWINGS LUFTVERKEHRS |                   | S D         | 49                | 0        | 0         | 73                         | 10               | 12               | 4                      | 0                      | 0                       | 13                         | 80                  | 9                          | 50                       |  |
|                                 | BIRMINGHAM        | FLYBE LTD              |                   | S A         | 93                | 0        | 1         | 80                         | 11               | 6                | 3                      | 0                      | 0                       | 10                         | 88                  | 5                          | 94                       |  |
|                                 | BIRMINGHAM        | FLYBE LTD              |                   | S D         | 95                | 0        | 1         | 75                         | 11               | 11               | 4                      | 0                      | 0                       | 15                         | 86                  | 7                          | 94                       |  |
|                                 | MANCHESTER        | FLYBE LTD              |                   | S A         | 74                | 0        | 0         | 65                         | 22               | 8                | 4                      | 1                      | 0                       | 19                         | 79                  | 11                         | 78                       |  |
|                                 | MANCHESTER        | FLYBE LTD              |                   | S D         | 74                | 0        | 0         | 93                         | 3                | 3                | 1                      | 0                      | 0                       | 6                          | 92                  | 3                          | 78                       |  |
|                                 | HEATHROW          | LUFTHANSA              |                   | S A         | 149               | 0        | 0         | 85                         | 8                | 7                | 1                      | 0                      | 0                       | 7                          | 91                  | 5                          | 120                      |  |
|                                 | HEATHROW          | LUFTHANSA              |                   | S D         | 149               | 0        | 0         | 87                         | 8                | 3                | 3                      | 0                      | 0                       | 7                          | 88                  | 6                          | 120                      |  |
|                                 | MANCHESTER        | LUFTHANSA CITY LINE    |                   | S A         | 93                | 0        | 0         | 89                         | 8                | 2                | 1                      | 0                      | 0                       | 6                          | 83                  | 9                          | 104                      |  |
|                                 | MANCHESTER        | LUFTHANSA CITY LINE    |                   | S D         | 93                | 0        | 0         | 89                         | 2                | 6                | 2                      | 0                      | 0                       | 6                          | 89                  | 6                          | 104                      |  |
| <b>TOTAL DUSSELDORF</b>         |                   |                        |                   |             | <b>1686</b>       | <b>2</b> | <b>2</b>  | <b>82</b>                  | <b>9</b>         | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>82</b>           | <b>9</b>                   | <b>9</b>                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: E

| ORIGIN / DESTINATION                     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |  |
|--|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|  |                   |                             |                |          | MATCHED           |           | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|  |                   |                             |                |          | Actual (7)        | Plan (8)  |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| EAST MIDLANDS INTERNATI                  |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|  | EDINBURGH         | BMIBABY LTD                 | S              | A        | 75                | 0         | 0                          | 96            | 0             | 4                | 0                | 0                 | 0                    | 2             | 95                   | 2                  | 78        |  |
|  | EDINBURGH         | BMIBABY LTD                 | S              | D        | 75                | 0         | 0                          | 89            | 3             | 7                | 1                | 0                 | 0                    | 6             | 90                   | 4                  | 78        |  |
|  | GLASGOW           | BMIBABY LTD                 | S              | A        | 74                | 0         | 1                          | 91            | 5             | 3                | 1                | 0                 | 0                    | 6             | 93                   | 3                  | 73        |  |
|  | GLASGOW           | BMIBABY LTD                 | S              | D        | 74                | 0         | 1                          | 86            | 7             | 4                | 1                | 1                 | 0                    | 12            | 93                   | 4                  | 76        |  |
| <b>TOTAL EAST MIDLANDS INTERNATIONAL</b> |                   |                             |                |          | <b>298</b>        | <b>1</b>  | <b>2</b>                   | <b>91</b>     | <b>4</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>92</b>            | <b>4</b>           | <b>4</b>  |  |
| EDINBURGH                                |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|  | LONDON CITY       | BA CITYFLYER LTD            | S              | A        | 176               | 0         | 0                          | 83            | 6             | 6                | 5                | 1                 | 0                    | 11            | 77                   | 12                 | 189       |  |
|  | LONDON CITY       | BA CITYFLYER LTD            | S              | D        | 175               | 2         | 0                          | 54            | 22            | 17               | 8                | 0                 | 0                    | 23            | 43                   | 30                 | 191       |  |
|  | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 235               | 0         | 0                          | 88            | 4             | 6                | 2                | 0                 | 0                    | 6             | 83                   | 8                  | 231       |  |
|  | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 240               | 0         | 0                          | 86            | 6             | 5                | 2                | 0                 | 0                    | 6             | 77                   | 11                 | 236       |  |
|  | MANCHESTER        | BMI REGIONAL                | S              | A        | 136               | 0         | 0                          | 96            | 2             | 1                | 0                | 0                 | 0                    | 3             | 93                   | 4                  | 181       |  |
|  | MANCHESTER        | BMI REGIONAL                | S              | D        | 131               | 0         | 0                          | 98            | 2             | 0                | 1                | 0                 | 0                    | 2             | 93                   | 3                  | 182       |  |
|  | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 70                | 5         | 0                          | 94            | 3             | 3                | 0                | 0                 | 0                    | 2             | 92                   | 4                  | 77        |  |
|  | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 75                | 0         | 0                          | 92            | 5             | 0                | 3                | 0                 | 0                    | 5             | 90                   | 7                  | 78        |  |
|  | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 121               | 0         | 0                          | 93            | 6             | 2                | 0                | 0                 | 0                    | 4             | 69                   | 14                 | 144       |  |
|  | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 121               | 0         | 0                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 2             | 84                   | 8                  | 145       |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 281               | 0         | 1                          | 87            | 4             | 9                | 1                | 0                 | 0                    | 7             | 65                   | 18                 | 301       |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 282               | 0         | 0                          | 88            | 6             | 6                | 1                | 0                 | 0                    | 7             | 58                   | 19                 | 302       |  |
|  | LONDON CITY       | CITY JET                    | S              | A        | 147               | 0         | 0                          | 91            | 3             | 3                | 2                | 0                 | 0                    | 5             | 67                   | 14                 | 160       |  |
|  | LONDON CITY       | CITY JET                    | S              | D        | 147               | 0         | 0                          | 71            | 18            | 6                | 5                | 0                 | 0                    | 15            | 49                   | 24                 | 160       |  |
|  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 112               | 0         | 0                          | 89            | 5             | 5                | 0                | 0                 | 0                    | 4             | 91                   | 5                  | 116       |  |
|  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 112               | 0         | 0                          | 91            | 7             | 2                | 0                | 0                 | 0                    | 4             | 82                   | 7                  | 116       |  |
|  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 107               | 0         | 0                          | 93            | 4             | 0                | 2                | 1                 | 1                    | 10            | 88                   | 5                  | 112       |  |
|  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 106               | 0         | 0                          | 90            | 7             | 4                | 0                | 0                 | 0                    | 6             | 74                   | 12                 | 112       |  |
|  | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 124               | 0         | 0                          | 93            | 4             | 2                | 0                | 1                 | 0                    | 6             | 91                   | 4                  | 138       |  |
|  | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 124               | 0         | 0                          | 85            | 8             | 6                | 1                | 0                 | 0                    | 7             | 81                   | 9                  | 138       |  |
|  | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 151               | 1         | 3                          | 92            | 5             | 1                | 2                | 0                 | 0                    | 5             | 91                   | 6                  | 205       |  |
|  | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 154               | 0         | 0                          | 84            | 10            | 5                | 2                | 0                 | 0                    | 9             | 83                   | 11                 | 206       |  |
|  | MANCHESTER        | FLYBE LTD                   | S              | A        | 95                | 0         | 1                          | 86            | 6             | 5                | 1                | 1                 | 0                    | 9             | 80                   | 16                 | 174       |  |
|  | MANCHESTER        | FLYBE LTD                   | S              | D        | 94                | 0         | 2                          | 87            | 4             | 6                | 2                | 0                 | 0                    | 7             | 83                   | 12                 | 174       |  |
| <b>TOTAL EDINBURGH</b>                   |                   |                             |                |          | <b>3516</b>       | <b>10</b> | <b>7</b>                   | <b>87</b>     | <b>6</b>      | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>77</b>            | <b>12</b>          | <b>12</b> |  |
| EDMONTON                                 |                   |                             |                |          |                   |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|  | HEATHROW          | AIR CANADA                  | S              | A        | 17                | 0         | 0                          | 65            | 6             | 24               | 0                | 0                 | 6                    | 43            | 74                   | 11                 | 27        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: E

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | NOV 2007         |                   |                      |               |                      |                    |
|------------------------|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                        |                   |                     |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                        |                   |                     |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| EDMONTON               |                   |                     |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | HEATHROW          | AIR CANADA          |                | S D      | 17                | 0        | 0                          | 94        | 6                | 0             | 0             | 0                | 0                | 3                 | 88                   | 8             | 26                   |                    |
| <b>TOTAL EDMONTON</b>  |                   |                     |                |          | <b>34</b>         | <b>0</b> | <b>0</b>                   | <b>79</b> | <b>6</b>         | <b>12</b>     | <b>0</b>      | <b>0</b>         | <b>3</b>         | <b>23</b>         | <b>81</b>            | <b>10</b>     | <b>10</b>            |                    |
| EINDHOVEN              |                   |                     |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | LONDON CITY       | CITY JET            |                | S A      | 42                | 1        | 0                          | 90        | 2                | 2             | 5             | 0                | 7                | 0                 | 0                    | 0             |                      |                    |
|                        | LONDON CITY       | CITY JET            |                | S D      | 42                | 0        | 0                          | 76        | 7                | 7             | 10            | 0                | 19               | 0                 | 0                    | 0             |                      |                    |
|                        | STANSTED          | RYANAIR             |                | S A      | 50                | 0        | 0                          | 84        | 6                | 2             | 4             | 4                | 15               | 94                | 3                    | 51            |                      |                    |
|                        | STANSTED          | RYANAIR             |                | S D      | 50                | 0        | 0                          | 92        | 8                | 0             | 0             | 0                | 5                | 94                | 4                    | 52            |                      |                    |
| <b>TOTAL EINDHOVEN</b> |                   |                     |                |          | <b>184</b>        | <b>1</b> | <b>0</b>                   | <b>86</b> | <b>6</b>         | <b>3</b>      | <b>4</b>      | <b>1</b>         | <b>12</b>        | <b>81</b>         | <b>10</b>            | <b>10</b>     |                      |                    |
| ENONTEKIO              |                   |                     |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL ENONTEKIO</b> |                   |                     |                |          | <b>2</b>          | <b>0</b> | <b>0</b>                   | <b>0</b>  | <b>50</b>        | <b>50</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>35</b>         | <b>40</b>            | <b>16</b>     | <b>16</b>            |                    |
| ENTEBBE                |                   |                     |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | HEATHROW          | BRITISH AIRWAYS PLC |                | S A      | 13                | 0        | 0                          | 77        | 0                | 15            | 8             | 0                | 13               | 58                | 16                   | 12            |                      |                    |
|                        | HEATHROW          | BRITISH AIRWAYS PLC |                | S D      | 13                | 0        | 0                          | 69        | 8                | 8             | 15            | 0                | 20               | 31                | 25                   | 13            |                      |                    |
| <b>TOTAL ENTEBBE</b>   |                   |                     |                |          | <b>26</b>         | <b>0</b> | <b>0</b>                   | <b>73</b> | <b>4</b>         | <b>12</b>     | <b>12</b>     | <b>0</b>         | <b>17</b>        | <b>44</b>         | <b>20</b>            | <b>20</b>     |                      |                    |
| ERRACHIDIA             |                   |                     |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| EVENES                 |                   |                     |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL EVENES</b>    |                   |                     |                |          | <b>3</b>          | <b>0</b> | <b>0</b>                   | <b>67</b> | <b>33</b>        | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>12</b>        | <b>100</b>        | <b>2</b>             | <b>2</b>      |                      |                    |
| EXETER                 |                   |                     |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                        | EDINBURGH         | FLYBE LTD           |                | S A      | 41                | 5        | 5                          | 76        | 12               | 5             | 2             | 5                | 22               | 84                | 7                    | 55            |                      |                    |
|                        | EDINBURGH         | FLYBE LTD           |                | S D      | 43                | 3        | 3                          | 72        | 16               | 7             | 2             | 2                | 20               | 58                | 14                   | 55            |                      |                    |
|                        | GLASGOW           | FLYBE LTD           |                | S A      | 30                | 0        | 0                          | 77        | 10               | 10            | 3             | 0                | 12               | 67                | 15                   | 52            |                      |                    |
|                        | GLASGOW           | FLYBE LTD           |                | S D      | 30                | 0        | 0                          | 87        | 0                | 10            | 3             | 0                | 12               | 65                | 21                   | 52            |                      |                    |
|                        | MANCHESTER        | FLYBE LTD           |                | S A      | 45                | 0        | 0                          | 73        | 16               | 11            | 0             | 0                | 10               | 85                | 14                   | 52            |                      |                    |
|                        | MANCHESTER        | FLYBE LTD           |                | S D      | 45                | 0        | 0                          | 82        | 7                | 7             | 4             | 0                | 13               | 83                | 7                    | 52            |                      |                    |
|                        | NEWCASTLE         | FLYBE LTD           |                | S A      | 30                | 0        | 5                          | 77        | 7                | 10            | 7             | 0                | 16               | 83                | 7                    | 52            |                      |                    |
|                        | NEWCASTLE         | FLYBE LTD           |                | S D      | 30                | 0        | 0                          | 87        | 3                | 3             | 7             | 0                | 10               | 83                | 7                    | 52            |                      |                    |
| <b>TOTAL EXETER</b>    |                   |                     |                |          | <b>294</b>        | <b>8</b> | <b>13</b>                  | <b>78</b> | <b>10</b>        | <b>8</b>      | <b>3</b>      | <b>1</b>         | <b>15</b>        | <b>76</b>         | <b>12</b>            | <b>12</b>     |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |         |           |
|----------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
|                      |                   |                                |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |           |
|                      |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED | UNMATCHED |
| FARNBOROUGH          |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
| FARO                 |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |         |           |
|                      | GATWICK           | BRITISH AIRWAYS PLC            | S              | A        | 38                | 0        | 0                          | 89            | 5             | 0                | 3                | 3                 | 0                    | 15            | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | BRITISH AIRWAYS PLC            | S              | D        | 38                | 0        | 0                          | 87            | 13            | 0                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 61                | 0        | 0                          | 93            | 5             | 2                | 0                | 0                 | 0                    | 3             | 66                   | 17                 | 32      | 32        |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 59                | 0        | 0                          | 86            | 8             | 3                | 2                | 0                 | 0                    | 7             | 75                   | 17                 | 32      | 32        |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD    | S              | A        | 29                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 2             | 97                   | 2                  | 29      | 29        |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD    | S              | D        | 29                | 0        | 0                          | 90            | 7             | 3                | 0                | 0                 | 0                    | 6             | 80                   | 9                  | 30      | 30        |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD    | S              | A        | 14                | 0        | 0                          | 57            | 14            | 21               | 0                | 7                 | 0                    | 32            | 77                   | 18                 | 13      | 13        |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD    | S              | D        | 14                | 0        | 0                          | 79            | 7             | 7                | 7                | 0                 | 0                    | 14            | 77                   | 12                 | 13      | 13        |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD    | S              | A        | 25                | 0        | 0                          | 52            | 32            | 12               | 0                | 4                 | 0                    | 21            | 82                   | 11                 | 34      | 34        |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD    | S              | D        | 25                | 0        | 0                          | 80            | 4             | 8                | 4                | 4                 | 0                    | 19            | 79                   | 16                 | 34      | 34        |
|                      | EDINBURGH         | FLYGLOBESPAN                   | S              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 78                   | 6                  | 9       | 9         |
|                      | EDINBURGH         | FLYGLOBESPAN                   | S              | D        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 56                   | 14                 | 9       | 9         |
|                      | GLASGOW           | FLYGLOBESPAN                   | S              | A        | 11                | 0        | 0                          | 82            | 18            | 0                | 0                | 0                 | 0                    | 7             | 88                   | 6                  | 16      | 16        |
|                      | GLASGOW           | FLYGLOBESPAN                   | S              | D        | 11                | 0        | 0                          | 73            | 18            | 9                | 0                | 0                 | 0                    | 14            | 38                   | 24                 | 16      | 16        |
|                      | MANCHESTER        | JET2.COM LTD                   | S              | A        | 2                 | 0        | 0                          | 50            | 0             | 0                | 0                | 50                | 0                    | 149           | 100                  | 2                  | 9       | 9         |
|                      | MANCHESTER        | JET2.COM LTD                   | S              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 89                   | 2                  | 9       | 9         |
|                      | BIRMINGHAM        | MONARCH AIRLINES               | S              | A        | 19                | 0        | 0                          | 95            | 0             | 0                | 5                | 0                 | 0                    | 8             | 100                  | 1                  | 14      | 14        |
|                      | BIRMINGHAM        | MONARCH AIRLINES               | S              | D        | 19                | 0        | 0                          | 89            | 5             | 0                | 5                | 0                 | 0                    | 13            | 100                  | 3                  | 14      | 14        |
|                      | GATWICK           | MONARCH AIRLINES               | S              | A        | 21                | 0        | 0                          | 81            | 14            | 0                | 5                | 0                 | 0                    | 11            | 73                   | 14                 | 22      | 22        |
|                      | GATWICK           | MONARCH AIRLINES               | S              | D        | 21                | 0        | 0                          | 95            | 0             | 0                | 5                | 0                 | 0                    | 9             | 86                   | 4                  | 22      | 22        |
|                      | LUTON             | MONARCH AIRLINES               | S              | A        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 0                    | 16            | 100                  | 0                  | 1       | 1         |
|                      | LUTON             | MONARCH AIRLINES               | S              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 100                  | 0                  | 1       | 1         |
|                      | MANCHESTER        | MONARCH AIRLINES               | S              | A        | 24                | 1        | 0                          | 92            | 4             | 4                | 0                | 0                 | 0                    | 4             | 86                   | 6                  | 22      | 22        |
|                      | MANCHESTER        | MONARCH AIRLINES               | S              | D        | 24                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 86                   | 6                  | 22      | 22        |
|                      | STANSTED          | RYANAIR                        | S              | A        | 13                | 0        | 0                          | 77            | 8             | 8                | 8                | 0                 | 0                    | 17            | 0                    | 0                  | 0       | 0         |
|                      | STANSTED          | RYANAIR                        | S              | D        | 13                | 0        | 0                          | 77            | 8             | 8                | 8                | 0                 | 0                    | 14            | 0                    | 0                  | 0       | 0         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 2                 | 0        | 0                          | 50            | 0             | 0                | 50               | 0                 | 0                    | 83            | 0                    | 0                  | 0       | 0         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 15            | 100                  | 0                  | 4       | 4         |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 22            | 100                  | 3                  | 4       | 4         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 7                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 1                  | 7       | 7         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: F

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |               |                  |                   | NOV 2007             |               |                      |                    |  |
|-----------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|---------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                       |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h to 3 hours | 1h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                       |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |               |                  |                   |                      |               |                      |                    |  |
| FARO                  |                   |                                |                |          |                   |          |           |                            |               |               |               |                  |                   |                      |               |                      |                    |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 7                 | 0        | 0         | 100                        | 0             | 0             | 0             | 0                | 0                 | 1                    | 100           | 4                    | 6                  |  |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0             | 0                | 0                 | 6                    | 100           | 4                    | 4                  |  |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0             | 0                | 0                 | 7                    | 75            | 9                    | 4                  |  |
|                       | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 11                | 0        | 0         | 82                         | 18            | 0             | 0             | 0                | 0                 | 6                    | 80            | 7                    | 5                  |  |
|                       | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 10                | 0        | 0         | 80                         | 10            | 0             | 10            | 0                | 0                 | 16                   | 80            | 14                   | 5                  |  |
|                       | GLASGOW           | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0             | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|                       | GLASGOW           | THOMSON AIRWAYS LTD            | C              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0             | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 15                | 0        | 0         | 80                         | 13            | 7             | 0             | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 14                | 0        | 0         | 86                         | 7             | 7             | 0             | 0                | 0                 | 7                    | 0             | 0                    | 0                  |  |
| <b>TOTAL FARO</b>     |                   |                                |                |          | <b>628</b>        | <b>2</b> | <b>2</b>  | <b>86</b>                  | <b>8</b>      | <b>4</b>      | <b>2</b>      | <b>1</b>         | <b>0</b>          | <b>10</b>            | <b>80</b>     | <b>11</b>            | <b>11</b>          |  |
| FEZ                   |                   |                                |                |          |                   |          |           |                            |               |               |               |                  |                   |                      |               |                      |                    |  |
| FLORENCE              |                   |                                |                |          |                   |          |           |                            |               |               |               |                  |                   |                      |               |                      |                    |  |
|                       | GATWICK           | MERIDIANA AIR                  | S              | A        | 51                | 0        | 0         | 71                         | 16            | 4             | 10            | 0                | 0                 | 17                   | 81            | 11                   | 64                 |  |
|                       | GATWICK           | MERIDIANA AIR                  | S              | D        | 51                | 0        | 0         | 69                         | 16            | 6             | 10            | 0                | 0                 | 18                   | 78            | 12                   | 64                 |  |
| <b>TOTAL FLORENCE</b> |                   |                                |                |          | <b>102</b>        | <b>1</b> | <b>0</b>  | <b>70</b>                  | <b>16</b>     | <b>5</b>      | <b>10</b>     | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>80</b>     | <b>11</b>            | <b>11</b>          |  |
| FORLI                 |                   |                                |                |          |                   |          |           |                            |               |               |               |                  |                   |                      |               |                      |                    |  |
| FRANKFURT MAIN        |                   |                                |                |          |                   |          |           |                            |               |               |               |                  |                   |                      |               |                      |                    |  |
|                       | LONDON CITY       | AUGSBURG AIRWAYS GMBH          | S              | A        | 100               | 0        | 0         | 79                         | 9             | 2             | 9             | 1                | 0                 | 17                   | 76            | 13                   | 117                |  |
|                       | LONDON CITY       | AUGSBURG AIRWAYS GMBH          | S              | D        | 100               | 0        | 0         | 47                         | 26            | 12            | 13            | 2                | 0                 | 32                   | 32            | 29                   | 116                |  |
|                       | LONDON CITY       | BA CITYFLYER LTD               | S              | A        | 82                | 0        | 0         | 77                         | 11            | 7             | 5             | 0                | 0                 | 11                   | 60            | 20                   | 68                 |  |
|                       | LONDON CITY       | BA CITYFLYER LTD               | S              | D        | 82                | 0        | 0         | 41                         | 33            | 16            | 10            | 0                | 0                 | 26                   | 17            | 41                   | 69                 |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 171               | 0        | 2         | 86                         | 5             | 4             | 5             | 0                | 0                 | 9                    | 70            | 15                   | 217                |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 173               | 0        | 0         | 75                         | 12            | 9             | 3             | 0                | 0                 | 13                   | 48            | 21                   | 217                |  |
|                       | BIRMINGHAM        | FLYBE LTD                      | S              | A        | 68                | 0        | 1         | 85                         | 3             | 7             | 4             | 0                | 0                 | 10                   | 82            | 10                   | 76                 |  |
|                       | BIRMINGHAM        | FLYBE LTD                      | S              | D        | 69                | 0        | 0         | 81                         | 4             | 3             | 12            | 0                | 0                 | 16                   | 65            | 16                   | 78                 |  |
|                       | MANCHESTER        | FLYBE LTD                      | S              | A        | 69                | 0        | 1         | 83                         | 0             | 10            | 7             | 0                | 0                 | 13                   | 71            | 20                   | 78                 |  |
|                       | MANCHESTER        | FLYBE LTD                      | S              | D        | 70                | 0        | 0         | 87                         | 4             | 3             | 6             | 0                | 0                 | 8                    | 78            | 16                   | 78                 |  |
|                       | BIRMINGHAM        | LUFTHANSA                      | S              | A        | 119               | 0        | 0         | 91                         | 4             | 2             | 3             | 0                | 0                 | 6                    | 84            | 8                    | 119                |  |
|                       | BIRMINGHAM        | LUFTHANSA                      | S              | D        | 119               | 0        | 0         | 81                         | 8             | 8             | 3             | 0                | 0                 | 12                   | 63            | 18                   | 120                |  |
|                       | EDINBURGH         | LUFTHANSA                      | S              | A        | 60                | 0        | 0         | 87                         | 5             | 3             | 5             | 0                | 0                 | 8                    | 72            | 14                   | 90                 |  |
|                       | EDINBURGH         | LUFTHANSA                      | S              | D        | 60                | 0        | 0         | 83                         | 8             | 5             | 3             | 0                | 0                 | 10                   | 62            | 18                   | 90                 |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: F

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                              |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                              |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| FRANKFURT MAIN               |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | HEATHROW          | LUFTHANSA                      | S                 | A           | 293               | 2        | 0         | 78                         | 10               | 9                | 3                      | 0                      | 0                       | 10                         | 54                  | 18                         | 296                      |  |
|                              | HEATHROW          | LUFTHANSA                      | S                 | D           | 293               | 0        | 0         | 76                         | 12               | 9                | 4                      | 0                      | 0                       | 13                         | 56                  | 20                         | 295                      |  |
|                              | MANCHESTER        | LUFTHANSA                      | S                 | A           | 120               | 0        | 0         | 77                         | 13               | 6                | 4                      | 1                      | 0                       | 14                         | 73                  | 13                         | 121                      |  |
|                              | MANCHESTER        | LUFTHANSA                      | S                 | D           | 120               | 0        | 0         | 84                         | 7                | 4                | 5                      | 0                      | 0                       | 10                         | 73                  | 13                         | 120                      |  |
| <b>TOTAL FRANKFURT MAIN</b>  |                   |                                |                   |             | <b>2168</b>       | <b>4</b> | <b>4</b>  | <b>78</b>                  | <b>10</b>        | <b>7</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>62</b>           | <b>18</b>                  | <b>18</b>                |  |
| FREETOWN                     |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | HEATHROW          | BMI BRITISH MIDLAND            | S                 | A           | 17                | 0        | 0         | 59                         | 24               | 12               | 0                      | 0                      | 6                       | 36                         | 50                  | 26                         | 12                       |  |
|                              | HEATHROW          | BMI BRITISH MIDLAND            | S                 | D           | 17                | 0        | 0         | 6                          | 18               | 35               | 24                     | 18                     | 0                       | 87                         | 25                  | 30                         | 12                       |  |
| <b>TOTAL FREETOWN</b>        |                   |                                |                   |             | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>32</b>                  | <b>21</b>        | <b>24</b>        | <b>12</b>              | <b>9</b>               | <b>3</b>                | <b>61</b>                  | <b>38</b>           | <b>28</b>                  | <b>28</b>                |  |
| FRIEDRICHSHAFEN              |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | STANSTED          | RYANAIR                        | S                 | A           | 17                | 0        | 0         | 88                         | 6                | 6                | 0                      | 0                      | 0                       | 8                          | 93                  | 2                          | 30                       |  |
|                              | STANSTED          | RYANAIR                        | S                 | D           | 17                | 0        | 0         | 59                         | 41               | 0                | 0                      | 0                      | 0                       | 13                         | 83                  | 9                          | 30                       |  |
| <b>TOTAL FRIEDRICHSHAFEN</b> |                   |                                |                   |             | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>24</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>88</b>           | <b>6</b>                   | <b>6</b>                 |  |
| FUERTEVENTURA                |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                              | BIRMINGHAM        | RYANAIR                        | S                 | A           | 12                | 0        | 1         | 50                         | 33               | 17               | 0                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                              | BIRMINGHAM        | RYANAIR                        | S                 | D           | 13                | 0        | 0         | 85                         | 8                | 0                | 8                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |  |
|                              | STANSTED          | RYANAIR                        | S                 | A           | 13                | 0        | 0         | 69                         | 15               | 8                | 0                      | 0                      | 8                       | 121                        | 0                   | 0                          | 0                        |  |
|                              | STANSTED          | RYANAIR                        | S                 | D           | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                              | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 80                  | 56                         | 5                        |  |
|                              | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 10                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 75                  | 84                         | 4                        |  |
|                              | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 11                | 0        | 0         | 82                         | 9                | 9                | 0                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                              | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 9                 | 0        | 0         | 89                         | 0                | 0                | 11                     | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |  |
|                              | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 0                          | 4                        |  |
|                              | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 8                 | 0        | 0         | 75                         | 13               | 13               | 0                      | 0                      | 0                       | 10                         | 75                  | 10                         | 4                        |  |
|                              | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 16                | 0        | 0         | 94                         | 0                | 0                | 0                      | 6                      | 0                       | 14                         | 100                 | 2                          | 5                        |  |
|                              | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 14                | 0        | 0         | 79                         | 14               | 0                | 0                      | 7                      | 0                       | 20                         | 100                 | 0                          | 4                        |  |
|                              | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 75                  | 6                          | 4                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: F

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |
|----------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                            |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                            |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| FUERTEVENTURA              | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 50            | 12                   | 4                  |
|                            | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                            | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | A        | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 100                  | 2             | 5                    |                    |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | D        | 5                 | 0        | 0         | 80                         | 20            | 0             | 0                | 0                | 10                | 100                  | 0             | 5                    |                    |
|                            | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 15                | 0        | 0         | 87                         | 0             | 7             | 7                | 0                | 9                 | 89                   | 3             | 9                    |                    |
|                            | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 14                | 0        | 0         | 71                         | 21            | 0             | 7                | 0                | 14                | 78                   | 7             | 9                    |                    |
|                            | GLASGOW           | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 35                | 0                    | 0             | 0                    |                    |
|                            | GLASGOW           | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 13                | 0                    | 0             | 0                    |                    |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 15                | 0        | 0         | 80                         | 7             | 7             | 7                | 0                | 13                | 75                   | 15            | 8                    |                    |
|                            | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 15                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 4                 | 100                  | 2             | 9                    |                    |
|                            | NEWCASTLE         | THOMSON AIRWAYS LTD            | C              | A        | 3                 | 0        | 0         | 0                          | 100           | 0             | 0                | 0                | 22                | 0                    | 0             | 0                    |                    |
|                            | NEWCASTLE         | THOMSON AIRWAYS LTD            | C              | D        | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 7                 | 0                    | 0             | 0                    |                    |
| <b>TOTAL FUERTEVENTURA</b> |                   |                                |                |          | <b>251</b>        | <b>0</b> | <b>1</b>  | <b>83</b>                  | <b>10</b>     | <b>4</b>      | <b>2</b>         | <b>1</b>         | <b>0</b>          | <b>16</b>            | <b>89</b>     | <b>12</b>            | <b>12</b>          |
| FUNCHAL                    | GATWICK           | AIR PORTUGAL                   | S              | A        | 21                | 0        | 0         | 95                         | 5             | 0             | 0                | 0                | 3                 | 67                   | 19            | 21                   |                    |
|                            | GATWICK           | AIR PORTUGAL                   | S              | D        | 21                | 0        | 0         | 95                         | 5             | 0             | 0                | 0                | 3                 | 81                   | 13            | 21                   |                    |
|                            | HEATHROW          | AIR PORTUGAL                   | S              | A        | 9                 | 0        | 0         | 78                         | 22            | 0             | 0                | 0                | 8                 | 22                   | 26            | 9                    |                    |
|                            | HEATHROW          | AIR PORTUGAL                   | S              | D        | 9                 | 0        | 0         | 56                         | 11            | 33            | 0                | 0                | 19                | 33                   | 26            | 9                    |                    |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 17                | 0        | 0         | 71                         | 18            | 0             | 12               | 0                | 17                | 0                    | 0             | 0                    |                    |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 17                | 0        | 0         | 65                         | 18            | 12            | 6                | 0                | 19                | 0                    | 0             | 0                    |                    |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD    | S              | A        | 18                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 2                 | 96                   | 1             | 25                   |                    |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD    | S              | D        | 18                | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 7                 | 90                   | 7             | 30                   |                    |
|                            | EDINBURGH         | FLYGLOBESPAN                   | S              | A        | 4                 | 0        | 0         | 0                          | 75            | 0             | 25               | 0                | 37                | 75                   | 10            | 4                    |                    |
|                            | EDINBURGH         | FLYGLOBESPAN                   | S              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 3                 | 100                  | 11            | 4                    |                    |
|                            | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |
|                            | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 1                 | 0                    | 0             | 0                    |                    |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 28                | 0                    | 0             | 0                    |                    |
|                            | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 35                | 0                    | 0             | 0                    |                    |
|                            | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 2                 | 100                  | 3             | 8                    |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |  |  |
|----------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|--|
|                      |                   |                     |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |  |  |
|                      |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |  |
| FUNCHAL              |                   |                     |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |  |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD | C                 | D           | 8                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 9                   | 78                         | 8                        | 9         |  |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         |  |  |
|                      | GLASGOW           | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |  |  |
|                      | LUTON             | THOMSON AIRWAYS LTD | C                 | A           | 4                 | 0        | 0                          | 75               | 0                | 0                      | 25                     | 0                       | 0                          | 18                  | 75                         | 8                        | 4         |  |  |
|                      | LUTON             | THOMSON AIRWAYS LTD | C                 | D           | 4                 | 0        | 0                          | 75               | 0                | 0                      | 25                     | 0                       | 0                          | 27                  | 75                         | 5                        | 4         |  |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | A           | 12                | 0        | 0                          | 92               | 0                | 0                      | 8                      | 0                       | 0                          | 5                   | 100                        | 2                        | 8         |  |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD | C                 | D           | 12                | 0        | 0                          | 92               | 0                | 0                      | 8                      | 0                       | 0                          | 9                   | 89                         | 16                       | 9         |  |  |
| <b>TOTAL FUNCHAL</b> |                   |                     |                   |             | <b>210</b>        | <b>0</b> | <b>0</b>                   | <b>83</b>        | <b>10</b>        | <b>2</b>               | <b>5</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>80</b>                  | <b>14</b>                | <b>14</b> |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: G

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | NOV 2007                |                            |                     |                            |                          |  |
|------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                        |                   |                                   |                   |             | MATCHED           |           | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                        |                   |                                   |                   |             | Actual<br>(7)     | Plan (8)  |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| GALWAY                 |                   |                                   |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | EDINBURGH         | AER ARANN                         | S                 | A           | 21                | 0         | 0         | 81                         | 5                | 14               | 0                      | 0                      | 0                       | 7                          | 80                  | 10                         | 25                       |  |
|                        | EDINBURGH         | AER ARANN                         | S                 | D           | 21                | 0         | 0         | 81                         | 19               | 0                | 0                      | 0                      | 6                       | 88                         | 5                   | 25                         |                          |  |
|                        | LUTON             | AER ARANN                         | S                 | A           | 77                | 0         | 0         | 91                         | 3                | 5                | 1                      | 0                      | 4                       | 95                         | 3                   | 83                         |                          |  |
|                        | LUTON             | AER ARANN                         | S                 | D           | 77                | 0         | 0         | 88                         | 6                | 3                | 3                      | 0                      | 7                       | 93                         | 5                   | 82                         |                          |  |
|                        | MANCHESTER        | AER ARANN                         | S                 | A           | 47                | 0         | 0         | 91                         | 2                | 2                | 4                      | 0                      | 8                       | 94                         | 5                   | 48                         |                          |  |
|                        | MANCHESTER        | AER ARANN                         | S                 | D           | 47                | 0         | 0         | 91                         | 2                | 2                | 4                      | 0                      | 6                       | 96                         | 3                   | 46                         |                          |  |
| <b>TOTAL GALWAY</b>    |                   |                                   |                   |             | <b>290</b>        | <b>0</b>  | <b>0</b>  | <b>89</b>                  | <b>5</b>         | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>6</b>                | <b>93</b>                  | <b>4</b>            | <b>4</b>                   |                          |  |
| GANDER                 |                   |                                   |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| GATWICK                |                   |                                   |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | EDINBURGH         | BRITISH AIRWAYS PLC               | S                 | A           | 121               | 0         | 0         | 96                         | 4                | 0                | 0                      | 0                      | 2                       | 84                         | 8                   | 145                        |                          |  |
|                        | EDINBURGH         | BRITISH AIRWAYS PLC               | S                 | D           | 121               | 0         | 0         | 92                         | 7                | 2                | 0                      | 0                      | 4                       | 71                         | 14                  | 144                        |                          |  |
|                        | GLASGOW           | BRITISH AIRWAYS PLC               | S                 | A           | 90                | 0         | 0         | 91                         | 8                | 1                | 0                      | 0                      | 4                       | 87                         | 8                   | 134                        |                          |  |
|                        | GLASGOW           | BRITISH AIRWAYS PLC               | S                 | D           | 90                | 0         | 0         | 86                         | 10               | 3                | 1                      | 0                      | 7                       | 81                         | 12                  | 134                        |                          |  |
|                        | MANCHESTER        | BRITISH AIRWAYS PLC               | S                 | A           | 175               | 0         | 0         | 91                         | 7                | 2                | 0                      | 0                      | 4                       | 77                         | 11                  | 193                        |                          |  |
|                        | MANCHESTER        | BRITISH AIRWAYS PLC               | S                 | D           | 175               | 0         | 0         | 95                         | 2                | 2                | 1                      | 0                      | 2                       | 77                         | 11                  | 193                        |                          |  |
|                        | EDINBURGH         | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 112               | 0         | 0         | 96                         | 3                | 1                | 0                      | 0                      | 2                       | 90                         | 5                   | 116                        |                          |  |
|                        | EDINBURGH         | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 112               | 0         | 0         | 88                         | 5                | 6                | 1                      | 0                      | 6                       | 83                         | 8                   | 116                        |                          |  |
|                        | GLASGOW           | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 85                | 0         | 0         | 84                         | 15               | 1                | 0                      | 0                      | 6                       | 89                         | 8                   | 81                         |                          |  |
|                        | GLASGOW           | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 85                | 0         | 0         | 78                         | 13               | 8                | 1                      | 0                      | 9                       | 69                         | 16                  | 81                         |                          |  |
|                        | NEWCASTLE         | FLYBE LTD                         | S                 | A           | 107               | 0         | 3         | 80                         | 7                | 6                | 7                      | 1                      | 14                      | 0                          | 0                   | 0                          |                          |  |
|                        | NEWCASTLE         | FLYBE LTD                         | S                 | D           | 109               | 0         | 1         | 83                         | 2                | 6                | 7                      | 2                      | 18                      | 0                          | 0                   | 0                          |                          |  |
| <b>TOTAL GATWICK</b>   |                   |                                   |                   |             | <b>1383</b>       | <b>14</b> | <b>4</b>  | <b>89</b>                  | <b>6</b>         | <b>3</b>         | <b>1</b>               | <b>0</b>               | <b>6</b>                | <b>82</b>                  | <b>10</b>           | <b>10</b>                  |                          |  |
| GAZIANTEP              |                   |                                   |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | KIBRIS TURKISH AIRLINES -<br>KTHY | S                 | A           | 5                 | 0         | 0         | 40                         | 20               | 40               | 0                      | 0                      | 25                      | 25                         | 23                  | 4                          |                          |  |
|                        | STANSTED          | KIBRIS TURKISH AIRLINES -<br>KTHY | S                 | D           | 5                 | 0         | 0         | 60                         | 20               | 20               | 0                      | 0                      | 11                      | 50                         | 10                  | 2                          |                          |  |
| <b>TOTAL GAZIANTEP</b> |                   |                                   |                   |             | <b>10</b>         | <b>0</b>  | <b>0</b>  | <b>50</b>                  | <b>20</b>        | <b>30</b>        | <b>0</b>               | <b>0</b>               | <b>18</b>               | <b>33</b>                  | <b>18</b>           | <b>18</b>                  |                          |  |
| GDANSK                 |                   |                                   |                   |             |                   |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | BIRMINGHAM        | RYANAIR                           | S                 | A           | 13                | 0         | 0         | 85                         | 0                | 8                | 8                      | 0                      | 16                      | 0                          | 0                   | 0                          |                          |  |
|                        | BIRMINGHAM        | RYANAIR                           | S                 | D           | 13                | 0         | 0         | 92                         | 0                | 0                | 8                      | 0                      | 12                      | 0                          | 0                   | 0                          |                          |  |
|                        | STANSTED          | RYANAIR                           | S                 | A           | 29                | 0         | 2         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 93                         | 3                   | 29                         |                          |  |
|                        | STANSTED          | RYANAIR                           | S                 | D           | 31                | 0         | 0         | 94                         | 3                | 3                | 0                      | 0                      | 6                       | 100                        | 3                   | 30                         |                          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                             |                |          | Actual (7)        | UNMATCHED |           | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                             |                |          |                   | Plan (8)  |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| GDANSK               | LUTON             | WIZZ AIR                    | S              | A        | 43                | 0         | 4         | 84                         | 5             | 0             | 9                | 0                | 2                 | 21                   | 87            | 21                   | 55                 |
|                      | LUTON             | WIZZ AIR                    | S              | D        | 43                | 0         | 4         | 56                         | 19            | 12            | 9                | 2                | 2                 | 36                   | 75            | 29                   | 55                 |
| <b>TOTAL GDANSK</b>  |                   |                             |                |          | <b>172</b>        | <b>0</b>  | <b>10</b> | <b>82</b>                  | <b>6</b>      | <b>4</b>      | <b>6</b>         | <b>1</b>         | <b>1</b>          | <b>17</b>            | <b>89</b>     | <b>13</b>            | <b>13</b>          |
| GENEVA               | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 62                | 0         | 0         | 97                         | 3             | 0             | 0                | 0                | 2                 | 91                   | 6             | 85                   |                    |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 62                | 0         | 0         | 90                         | 8             | 2             | 0                | 0                | 4                 | 87                   | 7             | 85                   |                    |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 205               | 0         | 0         | 89                         | 6             | 3             | 2                | 0                | 5                 | 77                   | 11            | 244                  |                    |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 205               | 0         | 0         | 78                         | 15            | 5             | 2                | 0                | 10                | 67                   | 15            | 244                  |                    |
|                      | LONDON CITY       | CITY JET                    | S              | A        | 111               | 0         | 0         | 93                         | 3             | 5             | 0                | 0                | 4                 | 73                   | 13            | 73                   |                    |
|                      | LONDON CITY       | CITY JET                    | S              | D        | 112               | 0         | 0         | 66                         | 23            | 9             | 2                | 0                | 15                | 32                   | 35            | 73                   |                    |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 18                | 0         | 0         | 72                         | 11            | 11            | 6                | 0                | 16                | 87                   | 9             | 30                   |                    |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 18                | 0         | 0         | 78                         | 11            | 6             | 6                | 0                | 18                | 77                   | 11            | 30                   |                    |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 59                | 0         | 0         | 85                         | 10            | 3             | 2                | 0                | 8                 | 88                   | 6             | 86                   |                    |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 59                | 0         | 0         | 83                         | 12            | 3             | 2                | 0                | 9                 | 83                   | 8             | 86                   |                    |
|                      | BIRMINGHAM        | EASYJET SWITZERLAND         | S              | A        | 2                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    |                    |
|                      | BIRMINGHAM        | EASYJET SWITZERLAND         | S              | D        | 2                 | 0         | 0         | 50                         | 0             | 50            | 0                | 0                | 20                | 0                    | 0             | 0                    |                    |
|                      | GATWICK           | EASYJET SWITZERLAND         | S              | A        | 105               | 0         | 0         | 74                         | 6             | 10            | 9                | 2                | 20                | 76                   | 27            | 121                  |                    |
|                      | GATWICK           | EASYJET SWITZERLAND         | S              | D        | 105               | 0         | 0         | 62                         | 19            | 7             | 10               | 2                | 22                | 73                   | 12            | 121                  |                    |
|                      | LONDON CITY       | SWISS AIRLINES              | S              | A        | 171               | 0         | 1         | 94                         | 4             | 1             | 0                | 1                | 4                 | 85                   | 8             | 146                  |                    |
|                      | LONDON CITY       | SWISS AIRLINES              | S              | D        | 171               | 0         | 1         | 85                         | 12            | 3             | 0                | 1                | 8                 | 59                   | 16            | 146                  |                    |
| <b>TOTAL GENEVA</b>  |                   |                             |                |          | <b>1467</b>       | <b>6</b>  | <b>2</b>  | <b>83</b>                  | <b>10</b>     | <b>4</b>      | <b>2</b>         | <b>0</b>         | <b>9</b>          | <b>74</b>            | <b>13</b>     | <b>13</b>            |                    |
| GENOA                | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 17                | 0         | 1         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    |                    |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 18                | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |
|                      | STANSTED          | RYANAIR                     | S              | A        | 7                 | 0         | 1         | 43                         | 57            | 0             | 0                | 0                | 13                | 100                  | 7             | 2                    |                    |
|                      | STANSTED          | RYANAIR                     | S              | D        | 8                 | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 7                 | 100                  | 8             | 2                    |                    |
| <b>TOTAL GENOA</b>   |                   |                             |                |          | <b>50</b>         | <b>0</b>  | <b>2</b>  | <b>92</b>                  | <b>8</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>4</b>          | <b>100</b>           | <b>7</b>      | <b>7</b>             |                    |
| GERONA               | BIRMINGHAM        | RYANAIR                     | S              | A        | 13                | 0         | 0         | 92                         | 0             | 0             | 8                | 0                | 8                 | 0                    | 0             | 0                    |                    |
|                      | BIRMINGHAM        | RYANAIR                     | S              | D        | 13                | 0         | 0         | 77                         | 0             | 15            | 8                | 0                | 16                | 0                    | 0             | 0                    |                    |
|                      | LUTON             | RYANAIR                     | S              | A        | 30                | 0         | 0         | 93                         | 3             | 3             | 0                | 0                | 5                 | 93                   | 4             | 29                   |                    |
|                      | LUTON             | RYANAIR                     | S              | D        | 30                | 0         | 0         | 80                         | 13            | 7             | 0                | 0                | 9                 | 90                   | 5             | 30                   |                    |
|                      | MANCHESTER        | RYANAIR                     | S              | A        | 13                | 0         | 0         | 100                        | 0             | 0             | 0                | 0                | 3                 | 0                    | 0             | 0                    |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: G

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   |                      | NOV 2007      |                      |                    |           |           |  |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                        |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| GERONA                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                        | MANCHESTER        | RYANAIR                     |                | S D      | 13                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |           |  |
|                        | NEWCASTLE         | RYANAIR                     |                | S A      | 12                | 0        | 0                          | 92            | 8             | 0                | 0                | 0                 | 0                    | 5             | 94                   | 7                  | 17        |           |  |
|                        | NEWCASTLE         | RYANAIR                     |                | S D      | 12                | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 12            | 82                   | 10                 | 17        |           |  |
|                        | STANSTED          | RYANAIR                     |                | S A      | 61                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 94                   | 4                  | 68        |           |  |
|                        | STANSTED          | RYANAIR                     |                | S D      | 61                | 0        | 0                          | 82            | 16            | 2                | 0                | 0                 | 0                    | 9             | 79                   | 11                 | 68        |           |  |
| <b>TOTAL GERONA</b>    |                   |                             |                |          | <b>259</b>        | <b>0</b> | <b>0</b>                   | <b>88</b>     | <b>8</b>      | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>86</b>            | <b>8</b>           | <b>8</b>  |           |  |
| GIBRALTAR              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 30                | 0        | 0                          | 93            | 3             | 0                | 0                | 3                 | 0                    | 10            | 0                    | 0                  | 0         |           |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 30                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |           |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 52                | 0        | 0                          | 83            | 10            | 4                | 2                | 2                 | 0                    | 13            | 0                    | 0                  | 0         |           |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 52                | 0        | 0                          | 81            | 19            | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0         |           |  |
|                        | LUTON             | MONARCH AIRLINES            |                | S A      | 27                | 0        | 0                          | 70            | 15            | 11               | 0                | 4                 | 0                    | 22            | 77                   | 22                 | 26        |           |  |
|                        | LUTON             | MONARCH AIRLINES            |                | S D      | 27                | 0        | 0                          | 81            | 7             | 7                | 4                | 0                 | 0                    | 9             | 77                   | 12                 | 26        |           |  |
|                        | MANCHESTER        | MONARCH AIRLINES            |                | S A      | 12                | 0        | 0                          | 75            | 17            | 8                | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |           |  |
|                        | MANCHESTER        | MONARCH AIRLINES            |                | S D      | 12                | 0        | 0                          | 83            | 17            | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |           |  |
| <b>TOTAL GIBRALTAR</b> |                   |                             |                |          | <b>242</b>        | <b>0</b> | <b>0</b>                   | <b>83</b>     | <b>11</b>     | <b>3</b>         | <b>1</b>         | <b>1</b>          | <b>0</b>             | <b>11</b>     | <b>82</b>            | <b>12</b>          | <b>12</b> |           |  |
| GLASGOW                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                        | LONDON CITY       | BA CITYFLYER LTD            |                | S A      | 97                | 0        | 0                          | 84            | 10            | 3                | 3                | 0                 | 0                    | 7             | 89                   | 7                  | 95        |           |  |
|                        | LONDON CITY       | BA CITYFLYER LTD            |                | S D      | 97                | 2        | 0                          | 48            | 25            | 16               | 10               | 0                 | 0                    | 24            | 33                   | 31                 | 93        |           |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         |                | S A      | 219               | 0        | 1                          | 82            | 7             | 7                | 3                | 0                 | 0                    | 8             | 75                   | 11                 | 221       |           |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         |                | S D      | 219               | 0        | 0                          | 82            | 11            | 5                | 2                | 0                 | 0                    | 9             | 73                   | 11                 | 223       |           |  |
|                        | MANCHESTER        | BMI REGIONAL                |                | S A      | 83                | 0        | 0                          | 88            | 7             | 4                | 1                | 0                 | 0                    | 5             | 93                   | 3                  | 112       |           |  |
|                        | MANCHESTER        | BMI REGIONAL                |                | S D      | 83                | 0        | 0                          | 92            | 5             | 4                | 0                | 0                 | 0                    | 3             | 94                   | 3                  | 112       |           |  |
|                        | BIRMINGHAM        | BMIBABY LTD                 |                | S A      | 63                | 0        | 0                          | 89            | 5             | 0                | 6                | 0                 | 0                    | 7             | 85                   | 21                 | 67        |           |  |
|                        | BIRMINGHAM        | BMIBABY LTD                 |                | S D      | 63                | 0        | 0                          | 86            | 5             | 3                | 6                | 0                 | 0                    | 12            | 84                   | 12                 | 68        |           |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 90                | 0        | 0                          | 84            | 11            | 3                | 1                | 0                 | 0                    | 6             | 74                   | 13                 | 134       |           |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 90                | 0        | 0                          | 94            | 4             | 1                | 0                | 0                 | 0                    | 4             | 83                   | 8                  | 134       |           |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 229               | 0        | 0                          | 80            | 13            | 6                | 1                | 0                 | 0                    | 8             | 64                   | 18                 | 266       |           |  |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 229               | 0        | 1                          | 83            | 9             | 7                | 0                | 0                 | 0                    | 8             | 52                   | 26                 | 269       |           |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 85                | 0        | 0                          | 85            | 8             | 6                | 1                | 0                 | 0                    | 6             | 85                   | 9                  | 81        |           |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 85                | 0        | 0                          | 82            | 15            | 2                | 0                | 0                 | 0                    | 5             | 88                   | 7                  | 81        |           |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S A      | 122               | 0        | 0                          | 96            | 3             | 1                | 0                | 0                 | 0                    | 2             | 93                   | 4                  | 137       |           |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD |                | S D      | 122               | 0        | 0                          | 91            | 6             | 2                | 1                | 0                 | 0                    | 5             | 86                   | 7                  | 137       |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: G

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|-----------------------|-------------------|--------------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                       |                   |                                |                |          | Actual (7)        | UNMATCHED |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                       |                   |                                |                |          |                   | Plan (8)  |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| GLASGOW               |                   |                                |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD    | S              | A        | 119               | 0         | 0        | 97                         | 3             | 0             | 0                | 0                | 0                 | 1                    | 96            | 2                    | 138                |  |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD    | S              | D        | 119               | 0         | 0        | 93                         | 6             | 1             | 0                | 0                | 0                 | 3                    | 91            | 6                    | 138                |  |
|                       | BIRMINGHAM        | FLYBE LTD                      | S              | A        | 143               | 0         | 2        | 85                         | 8             | 1             | 6                | 1                | 0                 | 10                   | 86            | 10                   | 200                |  |
|                       | BIRMINGHAM        | FLYBE LTD                      | S              | D        | 143               | 0         | 2        | 80                         | 8             | 6             | 4                | 1                | 0                 | 13                   | 79            | 14                   | 201                |  |
|                       | MANCHESTER        | FLYBE LTD                      | S              | A        | 74                | 0         | 1        | 81                         | 5             | 9             | 4                | 0                | 0                 | 11                   | 92            | 5                    | 139                |  |
|                       | MANCHESTER        | FLYBE LTD                      | S              | D        | 76                | 0         | 0        | 79                         | 3             | 9             | 9                | 0                | 0                 | 15                   | 90            | 7                    | 136                |  |
|                       | MANCHESTER        | MONARCH AIRLINES               | C              | A        | 2                 | 0         | 0        | 0                          | 0             | 50            | 50               | 0                | 0                 | 64                   | 0             | 0                    | 0                  |  |
|                       | MANCHESTER        | MONARCH AIRLINES               | C              | D        | 2                 | 0         | 0        | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |  |
| <b>TOTAL GLASGOW</b>  |                   |                                |                |          | <b>2654</b>       | <b>5</b>  | <b>7</b> | <b>84</b>                  | <b>9</b>      | <b>5</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>79</b>     | <b>11</b>            | <b>11</b>          |  |
| GOA                   |                   |                                |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | GATWICK           | MONARCH AIRLINES               | C              | A        | 9                 | 0         | 0        | 67                         | 11            | 11            | 11               | 0                | 0                 | 15                   | 82            | 26                   | 11                 |  |
|                       | GATWICK           | MONARCH AIRLINES               | C              | D        | 9                 | 0         | 0        | 78                         | 0             | 0             | 22               | 0                | 0                 | 26                   | 77            | 24                   | 13                 |  |
|                       | MANCHESTER        | MONARCH AIRLINES               | C              | A        | 8                 | 0         | 0        | 63                         | 13            | 13            | 13               | 0                | 0                 | 22                   | 38            | 146                  | 8                  |  |
|                       | MANCHESTER        | MONARCH AIRLINES               | C              | D        | 9                 | 0         | 0        | 78                         | 0             | 0             | 22               | 0                | 0                 | 19                   | 44            | 91                   | 9                  |  |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0         | 0        | 25                         | 0             | 25            | 25               | 0                | 25                | 197                  | 50            | 60                   | 4                  |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 6                 | 0         | 0        | 67                         | 17            | 17            | 0                | 0                | 0                 | 15                   | 56            | 104                  | 9                  |  |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 9                 | 0         | 0        | 89                         | 0             | 0             | 11               | 0                | 0                 | 9                    | 78            | 26                   | 9                  |  |
|                       | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 7                 | 0         | 0        | 14                         | 29            | 29            | 29               | 0                | 0                 | 44                   | 0             | 125                  | 3                  |  |
|                       | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 9                 | 0         | 0        | 67                         | 22            | 0             | 11               | 0                | 0                 | 20                   | 50            | 93                   | 4                  |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 8                 | 0         | 0        | 0                          | 13            | 38            | 38               | 13               | 0                 | 94                   | 0             | 55                   | 3                  |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 9                 | 0         | 0        | 56                         | 11            | 22            | 0                | 11               | 0                 | 45                   | 50            | 50                   | 4                  |  |
| <b>TOTAL GOA</b>      |                   |                                |                |          | <b>88</b>         | <b>1</b>  | <b>0</b> | <b>57</b>                  | <b>10</b>     | <b>13</b>     | <b>17</b>        | <b>2</b>         | <b>1</b>          | <b>39</b>            | <b>59</b>     | <b>57</b>            | <b>57</b>          |  |
| GOTEBORG              |                   |                                |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | BIRMINGHAM        | CITY AIRLINE                   | S              | A        | 45                | 0         | 0        | 98                         | 2             | 0             | 0                | 0                | 0                 | 3                    | 88            | 6                    | 48                 |  |
|                       | BIRMINGHAM        | CITY AIRLINE                   | S              | D        | 45                | 0         | 0        | 93                         | 7             | 0             | 0                | 0                | 0                 | 2                    | 90            | 5                    | 48                 |  |
|                       | MANCHESTER        | CITY AIRLINE                   | S              | A        | 45                | 0         | 0        | 78                         | 20            | 0             | 2                | 0                | 0                 | 8                    | 85            | 8                    | 48                 |  |
|                       | MANCHESTER        | CITY AIRLINE                   | S              | D        | 45                | 0         | 0        | 98                         | 0             | 0             | 2                | 0                | 0                 | 3                    | 85            | 6                    | 48                 |  |
|                       | HEATHROW          | SAS                            | S              | A        | 55                | 0         | 0        | 85                         | 9             | 5             | 0                | 0                | 0                 | 6                    | 78            | 16                   | 55                 |  |
|                       | HEATHROW          | SAS                            | S              | D        | 55                | 0         | 0        | 85                         | 9             | 5             | 0                | 0                | 0                 | 7                    | 71            | 18                   | 56                 |  |
| <b>TOTAL GOTEBORG</b> |                   |                                |                |          | <b>290</b>        | <b>0</b>  | <b>0</b> | <b>89</b>                  | <b>8</b>      | <b>2</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>83</b>     | <b>10</b>            | <b>10</b>          |  |
| GOTEBORG (SAVE)       |                   |                                |                |          |                   |           |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: G

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |  |
|------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                              |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                              |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| GOTEBORG (SAVE)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                              | STANSTED          | RYANAIR                     | S              | A        | 62                | 1        | 0                          | 87            | 8             | 3                | 2                | 0                 | 0                    | 6             | 90                   | 5                  | 82        |  |
|                              | STANSTED          | RYANAIR                     | S              | D        | 63                | 0        | 0                          | 73            | 22            | 3                | 2                | 0                 | 0                    | 10            | 84                   | 10                 | 82        |  |
| <b>TOTAL GOTEBORG (SAVE)</b> |                   |                             |                |          | <b>125</b>        | <b>1</b> | <b>0</b>                   | <b>80</b>     | <b>15</b>     | <b>3</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>87</b>            | <b>8</b>           | <b>8</b>  |  |
| GRANADA                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                              | STANSTED          | RYANAIR                     | S              | A        | 22                | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 5             | 71                   | 7                  | 17        |  |
|                              | STANSTED          | RYANAIR                     | S              | D        | 22                | 0        | 0                          | 77            | 14            | 9                | 0                | 0                 | 0                    | 10            | 94                   | 5                  | 17        |  |
| <b>TOTAL GRANADA</b>         |                   |                             |                |          | <b>44</b>         | <b>5</b> | <b>0</b>                   | <b>82</b>     | <b>14</b>     | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>84</b>            | <b>5</b>           | <b>5</b>  |  |
| GRAND CAYMAN                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 18                | 0        | 0                          | 78            | 11            | 6                | 6                | 0                 | 0                    | 10            | 88                   | 10                 | 17        |  |
|                              | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 17                | 0        | 0                          | 53            | 12            | 24               | 12               | 0                 | 0                    | 34            | 33                   | 26                 | 18        |  |
| <b>TOTAL GRAND CAYMAN</b>    |                   |                             |                |          | <b>35</b>         | <b>0</b> | <b>0</b>                   | <b>66</b>     | <b>11</b>     | <b>14</b>        | <b>9</b>         | <b>0</b>          | <b>0</b>             | <b>21</b>     | <b>60</b>            | <b>18</b>          | <b>18</b> |  |
| GRAZ                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                              | STANSTED          | RYANAIR                     | S              | A        | 17                | 0        | 0                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 6             | 76                   | 10                 | 17        |  |
|                              | STANSTED          | RYANAIR                     | S              | D        | 17                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 53                   | 15                 | 17        |  |
| <b>TOTAL GRAZ</b>            |                   |                             |                |          | <b>34</b>         | <b>0</b> | <b>0</b>                   | <b>97</b>     | <b>3</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>5</b>      | <b>65</b>            | <b>12</b>          | <b>12</b> |  |
| GRENADA                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 9                 | 0        | 0                          | 56            | 22            | 22               | 0                | 0                 | 0                    | 22            | 50                   | 23                 | 8         |  |
|                              | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 11            | 44                   | 26                 | 9         |  |
|                              | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 4                 | 0        | 0                          | 0             | 0             | 50               | 25               | 0                 | 25                   | 416           | 40                   | 43                 | 5         |  |
|                              | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 4                 | 0        | 0                          | 0             | 50            | 25               | 25               | 0                 | 0                    | 47            | 20                   | 32                 | 5         |  |
| <b>TOTAL GRENADA</b>         |                   |                             |                |          | <b>25</b>         | <b>0</b> | <b>0</b>                   | <b>44</b>     | <b>24</b>     | <b>20</b>        | <b>8</b>         | <b>0</b>          | <b>4</b>             | <b>85</b>     | <b>43</b>            | <b>27</b>          | <b>27</b> |  |
| GRENOBLE                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                              | STANSTED          | RYANAIR                     | S              | A        | 17                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 95                   | 2                  | 21        |  |
|                              | STANSTED          | RYANAIR                     | S              | D        | 17                | 0        | 0                          | 82            | 12            | 6                | 0                | 0                 | 0                    | 9             | 77                   | 7                  | 22        |  |
| <b>TOTAL GRENOBLE</b>        |                   |                             |                |          | <b>34</b>         | <b>0</b> | <b>0</b>                   | <b>91</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>5</b>      | <b>86</b>            | <b>4</b>           | <b>4</b>  |  |
| GRONINGEN                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| GUERNSEY                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                              | GATWICK           | AURIGNY AIR SERVICES        | S              | A        | 119               | 0        | 1                          | 93            | 4             | 2                | 1                | 0                 | 0                    | 3             | 89                   | 9                  | 119       |  |
|                              | GATWICK           | AURIGNY AIR SERVICES        | S              | D        | 119               | 0        | 1                          | 90            | 5             | 3                | 1                | 1                 | 0                    | 7             | 85                   | 10                 | 119       |  |
|                              | MANCHESTER        | AURIGNY AIR SERVICES        | S              | A        | 59                | 0        | 1                          | 88            | 10            | 2                | 0                | 0                 | 0                    | 5             | 76                   | 13                 | 58        |  |
|                              | MANCHESTER        | AURIGNY AIR SERVICES        | S              | D        | 59                | 0        | 1                          | 95            | 3             | 2                | 0                | 0                 | 0                    | 3             | 80                   | 16                 | 60        |  |
|                              | STANSTED          | AURIGNY AIR SERVICES        | S              | A        | 18                | 0        | 1                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 3             | 97                   | 3                  | 30        |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: G

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE              | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        | NOV 2007               |                         |                            |                     |                            |                          |
|-----------------------|-------------------|----------------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |                      |                   |             | MATCHED           |          | UNMATCHED                  |           | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |                      |                   |             | Actual<br>(7)     | Plan (8) |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| GUERNSEY              | STANSTED          | AURIGNY AIR SERVICES | S                 | D           | 18                | 0        | 1                          | 83        | 11                     | 0                | 0                | 0                      | 6                      | 61                      | 93                         | 13                  | 30                         |                          |
|                       | BIRMINGHAM        | FLYBE LTD            | S                 | A           | 23                | 0        | 0                          | 57        | 13                     | 22               | 9                | 0                      | 0                      | 21                      | 68                         | 14                  | 25                         |                          |
|                       | BIRMINGHAM        | FLYBE LTD            | S                 | D           | 24                | 0        | 0                          | 67        | 17                     | 8                | 4                | 4                      | 0                      | 29                      | 73                         | 16                  | 26                         |                          |
|                       | GATWICK           | FLYBE LTD            | S                 | A           | 140               | 0        | 0                          | 96        | 1                      | 3                | 0                | 0                      | 0                      | 2                       | 92                         | 6                   | 119                        |                          |
|                       | GATWICK           | FLYBE LTD            | S                 | D           | 140               | 0        | 0                          | 93        | 5                      | 1                | 1                | 0                      | 0                      | 3                       | 91                         | 6                   | 119                        |                          |
| <b>TOTAL GUERNSEY</b> |                   |                      |                   |             | <b>719</b>        | <b>0</b> | <b>6</b>                   | <b>91</b> | <b>5</b>               | <b>3</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>86</b>                  | <b>9</b>            | <b>9</b>                   |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: H

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|--------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                          |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                          |                   |                             |                   |             |                   | Plan (8)  |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| HAHN                     |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                          | BIRMINGHAM        | RYANAIR                     | S                 | A           | 16                | 0         | 1        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                          | BIRMINGHAM        | RYANAIR                     | S                 | D           | 17                | 0         | 0        | 65                         | 24               | 0                | 12                     | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
|                          | EDINBURGH         | RYANAIR                     | S                 | A           | 13                | 0         | 0        | 85                         | 8                | 8                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                          | EDINBURGH         | RYANAIR                     | S                 | D           | 13                | 0         | 0        | 69                         | 23               | 8                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                          | MANCHESTER        | RYANAIR                     | S                 | A           | 16                | 0         | 1        | 81                         | 13               | 6                | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
|                          | MANCHESTER        | RYANAIR                     | S                 | D           | 17                | 0         | 0        | 76                         | 12               | 12               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
|                          | STANSTED          | RYANAIR                     | S                 | A           | 92                | 0         | 1        | 85                         | 8                | 7                | 1                      | 0                      | 0                       | 8                          | 91                  | 5                          | 120                      |  |
|                          | STANSTED          | RYANAIR                     | S                 | D           | 92                | 0         | 0        | 58                         | 32               | 9                | 1                      | 1                      | 0                       | 18                         | 79                  | 11                         | 120                      |  |
| <b>TOTAL HAHN</b>        |                   |                             |                   |             | <b>276</b>        | <b>0</b>  | <b>3</b> | <b>73</b>                  | <b>18</b>        | <b>7</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>85</b>           | <b>8</b>                   | <b>8</b>                 |  |
| HALIFAX INT              |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                          | HEATHROW          | AIR CANADA                  | S                 | A           | 17                | 0         | 0        | 76                         | 12               | 0                | 6                      | 6                      | 0                       | 26                         | 81                  | 10                         | 21                       |  |
|                          | HEATHROW          | AIR CANADA                  | S                 | D           | 17                | 0         | 0        | 76                         | 12               | 12               | 0                      | 0                      | 0                       | 12                         | 91                  | 8                          | 22                       |  |
| <b>TOTAL HALIFAX INT</b> |                   |                             |                   |             | <b>34</b>         | <b>0</b>  | <b>0</b> | <b>76</b>                  | <b>12</b>        | <b>6</b>         | <b>3</b>               | <b>3</b>               | <b>0</b>                | <b>19</b>                  | <b>86</b>           | <b>9</b>                   | <b>9</b>                 |  |
| HAMBURG                  |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 114               | 0         | 0        | 79                         | 11               | 8                | 2                      | 0                      | 0                       | 10                         | 65                  | 15                         | 120                      |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 114               | 0         | 0        | 82                         | 11               | 5                | 3                      | 0                      | 0                       | 9                          | 51                  | 21                         | 120                      |  |
|                          | LONDON CITY       | CIRRUS LUFTFAHRT            | S                 | A           | 43                | 0         | 0        | 88                         | 12               | 0                | 0                      | 0                      | 0                       | 4                          | 79                  | 9                          | 47                       |  |
|                          | LONDON CITY       | CIRRUS LUFTFAHRT            | S                 | D           | 43                | 0         | 0        | 53                         | 37               | 9                | 0                      | 0                      | 0                       | 15                         | 38                  | 22                         | 47                       |  |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 22                | 0         | 0        | 82                         | 9                | 9                | 0                      | 0                      | 0                       | 7                          | 96                  | 3                          | 26                       |  |
|                          | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 22                | 0         | 0        | 86                         | 9                | 5                | 0                      | 0                      | 0                       | 8                          | 73                  | 12                         | 26                       |  |
|                          | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 21                | 0         | 0        | 86                         | 10               | 0                | 5                      | 0                      | 0                       | 8                          | 97                  | 1                          | 29                       |  |
|                          | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 21                | 0         | 0        | 81                         | 14               | 0                | 5                      | 0                      | 0                       | 11                         | 87                  | 7                          | 30                       |  |
|                          | HEATHROW          | LUFTHANSA                   | S                 | A           | 90                | 0         | 0        | 94                         | 3                | 1                | 1                      | 0                      | 0                       | 4                          | 80                  | 8                          | 90                       |  |
|                          | HEATHROW          | LUFTHANSA                   | S                 | D           | 90                | 0         | 0        | 91                         | 7                | 1                | 1                      | 0                      | 0                       | 4                          | 80                  | 8                          | 90                       |  |
|                          | MANCHESTER        | LUFTHANSA CITY LINE         | S                 | A           | 48                | 0         | 0        | 63                         | 25               | 8                | 4                      | 0                      | 0                       | 15                         | 78                  | 11                         | 51                       |  |
|                          | MANCHESTER        | LUFTHANSA CITY LINE         | S                 | D           | 47                | 0         | 0        | 81                         | 4                | 11               | 4                      | 0                      | 0                       | 12                         | 80                  | 8                          | 51                       |  |
| <b>TOTAL HAMBURG</b>     |                   |                             |                   |             | <b>677</b>        | <b>1</b>  | <b>0</b> | <b>82</b>                  | <b>12</b>        | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>74</b>           | <b>11</b>                  | <b>11</b>                |  |
| HAMILTON (CANADA)        |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| HANOVER                  |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                          | STANSTED          | AIR BERLIN                  | S                 | A           | 54                | 0         | 1        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 83                  | 7                          | 52                       |  |
|                          | STANSTED          | AIR BERLIN                  | S                 | D           | 54                | 0         | 1        | 87                         | 11               | 2                | 0                      | 0                      | 0                       | 6                          | 67                  | 10                         | 52                       |  |
|                          | HEATHROW          | BMI BRITISH MIDLAND         | S                 | A           | 80                | 0         | 0        | 84                         | 9                | 8                | 0                      | 0                      | 0                       | 7                          | 79                  | 12                         | 73                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: H

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|-----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                             |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                             |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| HANOVER                     |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | HEATHROW          | BMI BRITISH MIDLAND         | S                 | D           | 80                | 0        | 0         | 84                         | 11               | 4                | 1                      | 0                      | 0                       | 6                          | 81                  | 11                         | 74                       |  |
|                             | BIRMINGHAM        | FLYBE LTD                   | S                 | A           | 25                | 0        | 0         | 88                         | 4                | 4                | 0                      | 4                      | 0                       | 12                         | 75                  | 10                         | 20                       |  |
|                             | BIRMINGHAM        | FLYBE LTD                   | S                 | D           | 25                | 0        | 0         | 76                         | 8                | 12               | 4                      | 0                      | 0                       | 17                         | 52                  | 21                         | 21                       |  |
|                             | MANCHESTER        | FLYBE LTD                   | S                 | A           | 21                | 0        | 0         | 76                         | 19               | 5                | 0                      | 0                      | 0                       | 7                          | 90                  | 16                         | 30                       |  |
|                             | MANCHESTER        | FLYBE LTD                   | S                 | D           | 21                | 0        | 0         | 86                         | 5                | 10               | 0                      | 0                      | 0                       | 6                          | 93                  | 4                          | 30                       |  |
|                             | MANCHESTER        | TUIFLY (GERMANY)            | S                 | A           | 20                | 0        | 0         | 90                         | 0                | 10               | 0                      | 0                      | 0                       | 5                          | 91                  | 4                          | 22                       |  |
|                             | MANCHESTER        | TUIFLY (GERMANY)            | S                 | D           | 20                | 0        | 0         | 80                         | 10               | 5                | 5                      | 0                      | 0                       | 9                          | 95                  | 3                          | 22                       |  |
|                             | NEWCASTLE         | TUIFLY (GERMANY)            | S                 | A           | 13                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 3                          | 86                  | 9                          | 14                       |  |
|                             | NEWCASTLE         | TUIFLY (GERMANY)            | S                 | D           | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 86                  | 7                          | 14                       |  |
| <b>TOTAL HANOVER</b>        |                   |                             |                   |             | <b>426</b>        | <b>0</b> | <b>2</b>  | <b>86</b>                  | <b>8</b>         | <b>5</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>81</b>           | <b>10</b>                  | <b>10</b>                |  |
| HARARE                      |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | AIR ZIMBABWE                | S                 | A           | 9                 | 0        | 5         | 11                         | 0                | 0                | 33                     | 44                     | 11                      | 195                        | 0                   | 81                         | 17                       |  |
|                             | GATWICK           | AIR ZIMBABWE                | S                 | D           | 9                 | 0        | 5         | 33                         | 0                | 11               | 11                     | 44                     | 0                       | 138                        | 41                  | 71                         | 17                       |  |
| <b>TOTAL HARARE</b>         |                   |                             |                   |             | <b>18</b>         | <b>0</b> | <b>10</b> | <b>22</b>                  | <b>0</b>         | <b>6</b>         | <b>22</b>              | <b>44</b>              | <b>6</b>                | <b>167</b>                 | <b>21</b>           | <b>76</b>                  | <b>76</b>                |  |
| HASSI MESSAOUD              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | MONARCH AIRLINES            | C                 | A           | 12                | 0        | 0         | 67                         | 17               | 17               | 0                      | 0                      | 0                       | 13                         | 20                  | 33                         | 5                        |  |
|                             | GATWICK           | MONARCH AIRLINES            | C                 | D           | 12                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 80                  | 9                          | 5                        |  |
| <b>TOTAL HASSI MESSAOUD</b> |                   |                             |                   |             | <b>24</b>         | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>8</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>55</b>           | <b>17</b>                  | <b>17</b>                |  |
| HAUGESUND                   |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | STANSTED          | RYANAIR                     | S                 | A           | 13                | 0        | 0         | 77                         | 8                | 8                | 8                      | 0                      | 0                       | 12                         | 100                 | 2                          | 13                       |  |
|                             | STANSTED          | RYANAIR                     | S                 | D           | 13                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 6                          | 100                 | 4                          | 13                       |  |
| <b>TOTAL HAUGESUND</b>      |                   |                             |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>100</b>          | <b>3</b>                   | <b>3</b>                 |  |
| HAVANA                      |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | CUBANA                      | S                 | A           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 15                         | 13                  | 92                         | 8                        |  |
|                             | GATWICK           | CUBANA                      | S                 | D           | 5                 | 0        | 0         | 0                          | 20               | 40               | 40                     | 0                      | 0                       | 63                         | 0                   | 116                        | 8                        |  |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 8                 | 0        | 0         | 38                         | 25               | 25               | 13                     | 0                      | 0                       | 29                         | 22                  | 54                         | 9                        |  |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 9                 | 0        | 0         | 56                         | 22               | 11               | 11                     | 0                      | 0                       | 27                         | 33                  | 28                         | 9                        |  |
| <b>TOTAL HAVANA</b>         |                   |                             |                   |             | <b>27</b>         | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>19</b>        | <b>22</b>        | <b>15</b>              | <b>0</b>               | <b>0</b>                | <b>32</b>                  | <b>18</b>           | <b>71</b>                  | <b>71</b>                |  |
| HEATHROW                    |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | EDINBURGH         | BMI BRITISH MIDLAND         | S                 | A           | 240               | 0        | 0         | 87                         | 8                | 5                | 1                      | 0                      | 0                       | 6                          | 72                  | 12                         | 236                      |  |
|                             | EDINBURGH         | BMI BRITISH MIDLAND         | S                 | D           | 235               | 0        | 0         | 86                         | 8                | 5                | 2                      | 0                      | 0                       | 6                          | 75                  | 10                         | 231                      |  |
|                             | GLASGOW           | BMI BRITISH MIDLAND         | S                 | A           | 219               | 0        | 1         | 84                         | 8                | 6                | 2                      | 0                      | 0                       | 8                          | 70                  | 13                         | 223                      |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: H

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |           |
|------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                        |                   |                                |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                        |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| HEATHROW               |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                        | GLASGOW           | BMI BRITISH MIDLAND            | S              | D        | 219               | 0        | 2                          | 84            | 8             | 5                | 4                | 0                 | 0                    | 9             | 73                   | 12                 | 221       |           |
|                        | MANCHESTER        | BMI BRITISH MIDLAND            | S              | A        | 243               | 0        | 1                          | 86            | 7             | 6                | 1                | 0                 | 0                    | 7             | 74                   | 11                 | 201       |           |
|                        | MANCHESTER        | BMI BRITISH MIDLAND            | S              | D        | 245               | 0        | 0                          | 92            | 3             | 4                | 1                | 0                 | 0                    | 5             | 88                   | 6                  | 201       |           |
|                        | EDINBURGH         | BRITISH AIRWAYS PLC            | S              | A        | 282               | 0        | 0                          | 88            | 7             | 5                | 1                | 0                 | 0                    | 7             | 48                   | 23                 | 302       |           |
|                        | EDINBURGH         | BRITISH AIRWAYS PLC            | S              | D        | 282               | 0        | 0                          | 85            | 8             | 5                | 1                | 0                 | 0                    | 7             | 66                   | 17                 | 299       |           |
|                        | GLASGOW           | BRITISH AIRWAYS PLC            | S              | A        | 229               | 1        | 0                          | 79            | 13            | 7                | 0                | 0                 | 0                    | 9             | 45                   | 29                 | 269       |           |
|                        | GLASGOW           | BRITISH AIRWAYS PLC            | S              | D        | 229               | 0        | 0                          | 78            | 13            | 7                | 1                | 0                 | 0                    | 10            | 65                   | 19                 | 267       |           |
|                        | MANCHESTER        | BRITISH AIRWAYS PLC            | S              | A        | 198               | 0        | 0                          | 78            | 15            | 7                | 1                | 0                 | 0                    | 10            | 40                   | 28                 | 243       |           |
|                        | MANCHESTER        | BRITISH AIRWAYS PLC            | S              | D        | 198               | 0        | 0                          | 92            | 6             | 2                | 0                | 0                 | 0                    | 3             | 64                   | 19                 | 244       |           |
|                        | NEWCASTLE         | BRITISH AIRWAYS PLC            | S              | A        | 175               | 0        | 0                          | 77            | 17            | 5                | 1                | 0                 | 0                    | 9             | 52                   | 24                 | 174       |           |
|                        | NEWCASTLE         | BRITISH AIRWAYS PLC            | S              | D        | 175               | 0        | 0                          | 89            | 8             | 2                | 1                | 0                 | 0                    | 5             | 76                   | 13                 | 174       |           |
| <b>TOTAL HEATHROW</b>  |                   |                                |                |          | <b>3169</b>       | <b>2</b> | <b>4</b>                   | <b>85</b>     | <b>9</b>      | <b>5</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>64</b>            | <b>17</b>          | <b>17</b> |           |
| HELSINKI               |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                        | HEATHROW          | BLUE 1                         | S              | A        | 30                | 0        | 0                          | 70            | 13            | 10               | 7                | 0                 | 0                    | 16            | 0                    | 0                  | 0         |           |
|                        | HEATHROW          | BLUE 1                         | S              | D        | 30                | 0        | 0                          | 90            | 7             | 0                | 3                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |           |
|                        | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 55                | 0        | 0                          | 85            | 9             | 4                | 2                | 0                 | 0                    | 8             | 63                   | 20                 | 60        |           |
|                        | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 55                | 0        | 0                          | 84            | 7             | 9                | 0                | 0                 | 0                    | 9             | 45                   | 29                 | 60        |           |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 28                | 0        | 0                          | 82            | 7             | 7                | 4                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |           |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 28                | 0        | 0                          | 79            | 18            | 4                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0         |           |
|                        | HEATHROW          | FINNAIR                        | S              | A        | 120               | 0        | 0                          | 73            | 17            | 6                | 5                | 0                 | 0                    | 12            | 80                   | 8                  | 120       |           |
|                        | HEATHROW          | FINNAIR                        | S              | D        | 120               | 0        | 0                          | 75            | 15            | 7                | 3                | 0                 | 0                    | 11            | 55                   | 18                 | 120       |           |
|                        | MANCHESTER        | FINNAIR                        | S              | A        | 55                | 0        | 0                          | 71            | 20            | 2                | 7                | 0                 | 0                    | 15            | 68                   | 12                 | 56        |           |
|                        | MANCHESTER        | FINNAIR                        | S              | D        | 55                | 0        | 0                          | 89            | 2             | 4                | 5                | 0                 | 0                    | 9             | 93                   | 3                  | 55        |           |
| <b>TOTAL HELSINKI</b>  |                   |                                |                |          | <b>576</b>        | <b>0</b> | <b>0</b>                   | <b>78</b>     | <b>13</b>     | <b>5</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>66</b>            | <b>15</b>          | <b>15</b> |           |
| HERAKLION              |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |           |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |           |
|                        | GATWICK           | MONARCH AIRLINES               | C              | A        | 2                 | 0        | 0                          | 0             | 0             | 50               | 0                | 50                | 0                    | 155           | 0                    | 0                  | 0         |           |
|                        | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0         |           |
|                        | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 3                 | 0        | 0                          | 33            | 0             | 33               | 33               | 0                 | 0                    | 53            | 0                    | 0                  | 0         |           |
|                        | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0         |           |
| <b>TOTAL HERAKLION</b> |                   |                                |                |          | <b>22</b>         | <b>0</b> | <b>0</b>                   | <b>77</b>     | <b>0</b>      | <b>14</b>        | <b>5</b>         | <b>5</b>          | <b>0</b>             | <b>25</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>  |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: H

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | NOV 2007            |                            |                          |           |           |
|---------------------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                                       |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                                       |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| HOLGUIN (FRANK PAIS)                  |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | GATWICK           | THOMSON AIRWAYS LTD               | C                 | A           | 3                 | 0        | 0                      | 67                         | 0                | 0                      | 33                     | 0                       | 0                          | 43                  | 0                          | 0                        | 0         |           |
|                                       | GATWICK           | THOMSON AIRWAYS LTD               | C                 | D           | 3                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |           |
|                                       | MANCHESTER        | THOMSON AIRWAYS LTD               | C                 | A           | 2                 | 0        | 0                      | 0                          | 0                | 50                     | 50                     | 0                       | 0                          | 58                  | 0                          | 0                        | 0         |           |
|                                       | MANCHESTER        | THOMSON AIRWAYS LTD               | C                 | D           | 2                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |           |
| <b>TOTAL HOLGUIN (FRANK PAIS)</b>     |                   |                                   |                   |             | <b>10</b>         | <b>0</b> | <b>0</b>               | <b>70</b>                  | <b>0</b>         | <b>10</b>              | <b>20</b>              | <b>0</b>                | <b>0</b>                   | <b>28</b>           | <b>73</b>                  | <b>14</b>                | <b>14</b> |           |
| HONG KONG (CHEP LAP KOK)              |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC               | S                 | A           | 86                | 0        | 0                      | 88                         | 6                | 5                      | 1                      | 0                       | 0                          | 6                   | 97                         | 2                        | 90        |           |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC               | S                 | D           | 86                | 0        | 0                      | 66                         | 22               | 7                      | 5                      | 0                       | 0                          | 15                  | 39                         | 26                       | 90        |           |
|                                       | HEATHROW          | CATHAY PACIFIC AIRWAYS            | S                 | A           | 117               | 0        | 1                      | 68                         | 19               | 9                      | 3                      | 0                       | 2                          | 21                  | 88                         | 7                        | 117       |           |
|                                       | HEATHROW          | CATHAY PACIFIC AIRWAYS            | S                 | D           | 117               | 0        | 1                      | 71                         | 18               | 7                      | 3                      | 0                       | 1                          | 17                  | 48                         | 31                       | 120       |           |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD       | S                 | A           | 13                | 0        | 0                      | 31                         | 46               | 15                     | 8                      | 0                       | 0                          | 23                  | 0                          | 0                        | 0         |           |
|                                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD       | S                 | D           | 13                | 0        | 0                      | 77                         | 0                | 23                     | 0                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0         |           |
| <b>TOTAL HONG KONG (CHEP LAP KOK)</b> |                   |                                   |                   |             | <b>432</b>        | <b>0</b> | <b>2</b>               | <b>72</b>                  | <b>17</b>        | <b>8</b>               | <b>3</b>               | <b>0</b>                | <b>1</b>                   | <b>15</b>           | <b>70</b>                  | <b>19</b>                | <b>19</b> |           |
| HOUSTON                               |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC               | S                 | A           | 53                | 0        | 0                      | 66                         | 17               | 8                      | 8                      | 2                       | 0                          | 22                  | 90                         | 48                       | 29        |           |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC               | S                 | D           | 53                | 0        | 0                      | 55                         | 26               | 11                     | 8                      | 0                       | 0                          | 21                  | 55                         | 23                       | 29        |           |
|                                       | HEATHROW          | CONTINENTAL AIRLINES              | S                 | A           | 60                | 0        | 0                      | 63                         | 28               | 5                      | 2                      | 2                       | 0                          | 19                  | 0                          | 0                        | 0         |           |
|                                       | HEATHROW          | CONTINENTAL AIRLINES              | S                 | D           | 60                | 0        | 0                      | 70                         | 17               | 8                      | 5                      | 0                       | 0                          | 16                  | 0                          | 0                        | 0         |           |
| <b>TOTAL HOUSTON</b>                  |                   |                                   |                   |             | <b>226</b>        | <b>0</b> | <b>0</b>               | <b>64</b>                  | <b>22</b>        | <b>8</b>               | <b>5</b>               | <b>1</b>                | <b>0</b>                   | <b>19</b>           | <b>69</b>                  | <b>19</b>                | <b>19</b> |           |
| HURGHADA                              |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | GATWICK           | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 4                 | 0        | 0                      | 25                         | 25               | 50                     | 0                      | 0                       | 0                          | 32                  | 0                          | 0                        | 0         |           |
|                                       | GATWICK           | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 4                 | 0        | 0                      | 50                         | 25               | 25                     | 0                      | 0                       | 0                          | 23                  | 0                          | 0                        | 0         |           |
|                                       | GATWICK           | FLYGLOBESPAN                      | C                 | A           | 3                 | 0        | 0                      | 67                         | 0                | 0                      | 33                     | 0                       | 0                          | 41                  | 0                          | 0                        | 0         |           |
|                                       | GATWICK           | FLYGLOBESPAN                      | C                 | D           | 3                 | 0        | 0                      | 67                         | 0                | 0                      | 0                      | 0                       | 33                         | 132                 | 0                          | 0                        | 0         |           |
|                                       | GLASGOW           | FLYGLOBESPAN                      | S                 | A           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |           |
|                                       | GLASGOW           | FLYGLOBESPAN                      | S                 | D           | 4                 | 0        | 0                      | 50                         | 25               | 25                     | 0                      | 0                       | 0                          | 17                  | 0                          | 0                        | 0         |           |
|                                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | A           | 3                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |           |
|                                       | BIRMINGHAM        | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | D           | 4                 | 0        | 0                      | 75                         | 0                | 0                      | 25                     | 0                       | 0                          | 18                  | 0                          | 0                        | 0         |           |
|                                       | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | A           | 8                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 135                      | 1         |           |
|                                       | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | D           | 8                 | 0        | 0                      | 88                         | 0                | 13                     | 0                      | 0                       | 0                          | 7                   | 0                          | 0                        | 0         |           |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: H

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  |                  | NOV 2007          |                      |               |                      |                    |
|--------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                          |                   |                                |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                          |                   |                                |                |          | Actual (7)        | Plan (8) |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| HURGHADA                 |                   |                                |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 8                 | 0        | 0                          | 75        | 0                | 25            | 0             | 0                | 0                | 9                 | 100                  | 0             | 1                    |                    |
|                          | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 8                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 2                 | 100                  | 5             | 1                    |                    |
|                          | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 6                 | 0        | 0                          | 33        | 17               | 33            | 17            | 0                | 0                | 45                | 0                    | 0             | 0                    |                    |
|                          | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 5                 | 0        | 0                          | 80        | 0                | 0             | 20            | 0                | 0                | 18                | 0                    | 0             | 0                    |                    |
|                          | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 5                 | 0        | 0                          | 60        | 40               | 0             | 0             | 0                | 0                | 12                | 0                    | 0             | 0                    |                    |
|                          | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0                          | 100       | 0                | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    |                    |
| <b>TOTAL HURGHADA</b>    |                   |                                |                |          | <b>81</b>         | <b>1</b> | <b>0</b>                   | <b>75</b> | <b>7</b>         | <b>11</b>     | <b>5</b>      | <b>0</b>         | <b>1</b>         | <b>18</b>         | <b>58</b>            | <b>21</b>     | <b>21</b>            |                    |
| HYDERABAD ( RAJIV GHANDI |                   |                                |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: I

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |          |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |          |
|                                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED  |
| IBIZA                            | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0        |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0        |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 2                 | 0        | 0                          | 50            | 0             | 50               | 0                | 0                 | 0                    | 22            | 0                    | 0                  | 0        |
|                                  | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |          |
|                                  | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |          |
|                                  | MANCHESTER        | JET2.COM LTD                | S              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |          |
|                                  | MANCHESTER        | JET2.COM LTD                | S              | D        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |          |
|                                  | STANSTED          | RYANAIR                     | S              | A        | 13                | 0        | 0                          | 92            | 0             | 0                | 8                | 0                 | 9                    | 0             | 0                    | 0                  |          |
|                                  | STANSTED          | RYANAIR                     | S              | D        | 13                | 0        | 0                          | 92            | 0             | 0                | 8                | 0                 | 12                   | 0             | 0                    | 0                  |          |
|                                  | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 1                  |          |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |          |
| <b>TOTAL IBIZA</b>               |                   |                             |                |          | <b>55</b>         | <b>0</b> | <b>0</b>                   | <b>87</b>     | <b>5</b>      | <b>4</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>100</b>           | <b>0</b>           | <b>0</b> |
| ILHA DO SAL C.VERDE              | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0        |
|                                  | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |          |
|                                  | GATWICK           | THOMSON AIRWAYS LTD         | S              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |          |
|                                  | GATWICK           | THOMSON AIRWAYS LTD         | S              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |          |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD         | S              | A        | 4                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 12                   | 0             | 97                   | 4                  |          |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD         | S              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 50            | 49                   | 4                  |          |
| <b>TOTAL ILHA DO SAL C.VERDE</b> |                   |                             |                |          | <b>22</b>         | <b>0</b> | <b>0</b>                   | <b>91</b>     | <b>9</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>4</b>             | <b>50</b>     | <b>42</b>            | <b>42</b>          |          |
| IMAM KHOMIENI                    | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 29                | 0        | 1                          | 86            | 0             | 14               | 0                | 0                 | 6                    | 54            | 17                   | 24                 |          |
|                                  | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 30                | 0        | 0                          | 50            | 23            | 20               | 7                | 0                 | 23                   | 38            | 24                   | 24                 |          |
|                                  | HEATHROW          | IRAN AIR                    | S              | A        | 13                | 0        | 0                          | 31            | 54            | 8                | 8                | 0                 | 26                   | 0             | 73                   | 10                 |          |
|                                  | HEATHROW          | IRAN AIR                    | S              | D        | 13                | 0        | 0                          | 62            | 8             | 23               | 8                | 0                 | 24                   | 44            | 18                   | 9                  |          |
| <b>TOTAL IMAM KHOMIENI</b>       |                   |                             |                |          | <b>85</b>         | <b>0</b> | <b>1</b>                   | <b>61</b>     | <b>18</b>     | <b>16</b>        | <b>5</b>         | <b>0</b>          | <b>18</b>            | <b>39</b>     | <b>28</b>            | <b>28</b>          |          |
| INNSBRUCK                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |          |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |          |
| <b>TOTAL INNSBRUCK</b>           |                   |                             |                |          | <b>18</b>         | <b>0</b> | <b>0</b>                   | <b>94</b>     | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>3</b>             | <b>67</b>     | <b>15</b>            | <b>15</b>          |          |
| INVERNESS                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 30                | 0        | 0                          | 87            | 13            | 0                | 0                | 0                 | 5                    | 89            | 4                    | 37                 |          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: I

| ORIGIN / DESTINATION                    | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|---|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|   |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|   |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| INVERNESS                               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 30                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 84            | 9                    | 37                 |  |
|   | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 20                | 0        | 0         | 80                         | 10            | 10            | 0                | 0                | 0                 | 9                    | 90            | 5                    | 30                 |  |
|   | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 20                | 0        | 0         | 75                         | 10            | 15            | 0                | 0                | 0                 | 14                   | 90            | 8                    | 30                 |  |
|   | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 26                | 0        | 0         | 73                         | 12            | 12            | 4                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|   | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 26                | 0        | 0         | 81                         | 12            | 0             | 8                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |  |
|   | GATWICK           | FLYBE LTD                   | S              | A        | 80                | 0        | 0         | 89                         | 5             | 3             | 4                | 0                | 0                 | 8                    | 93            | 3                    | 82                 |  |
|   | GATWICK           | FLYBE LTD                   | S              | D        | 80                | 0        | 0         | 81                         | 6             | 6             | 6                | 0                | 0                 | 13                   | 87            | 6                    | 82                 |  |
|   | MANCHESTER        | FLYBE LTD                   | S              | A        | 50                | 0        | 0         | 82                         | 12            | 6             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |
|   | MANCHESTER        | FLYBE LTD                   | S              | D        | 50                | 0        | 0         | 86                         | 6             | 4             | 2                | 2                | 0                 | 11                   | 0             | 0                    | 0                  |  |
|   | EDINBURGH         | LOGANAIR                    | S              | A        | 20                | 0        | 0         | 90                         | 5             | 0             | 5                | 0                | 0                 | 6                    | 86            | 7                    | 22                 |  |
|   | EDINBURGH         | LOGANAIR                    | S              | D        | 25                | 0        | 0         | 84                         | 4             | 8             | 4                | 0                | 0                 | 11                   | 77            | 8                    | 26                 |  |
| <b>TOTAL INVERNESS</b>                  |                   |                             |                |          | <b>457</b>        | <b>1</b> | <b>8</b>  | <b>84</b>                  | <b>8</b>      | <b>5</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>89</b>     | <b>6</b>             | <b>6</b>           |  |
| IRELAND WEST AIRPORT KN                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | BIRMINGHAM        | BMIBABY LTD                 | S              | A        | 24                | 0        | 2         | 96                         | 0             | 0             | 4                | 0                | 0                 | 3                    | 93            | 9                    | 29                 |  |
|   | BIRMINGHAM        | BMIBABY LTD                 | S              | D        | 25                | 0        | 1         | 84                         | 12            | 4             | 0                | 0                | 0                 | 6                    | 87            | 9                    | 30                 |  |
|   | GLASGOW           | BMIBABY LTD                 | S              | A        | 8                 | 0        | 1         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|   | GLASGOW           | BMIBABY LTD                 | S              | D        | 8                 | 0        | 1         | 88                         | 13            | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |  |
|   | MANCHESTER        | BMIBABY LTD                 | S              | A        | 25                | 0        | 0         | 92                         | 0             | 4             | 4                | 0                | 0                 | 10                   | 97            | 2                    | 31                 |  |
|   | MANCHESTER        | BMIBABY LTD                 | S              | D        | 26                | 0        | 0         | 88                         | 8             | 0             | 4                | 0                | 0                 | 5                    | 97            | 2                    | 30                 |  |
|   | LUTON             | RYANAIR                     | S              | A        | 28                | 0        | 2         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 87            | 7                    | 30                 |  |
|   | LUTON             | RYANAIR                     | S              | D        | 30                | 0        | 0         | 77                         | 20            | 3             | 0                | 0                | 0                 | 9                    | 67            | 14                   | 30                 |  |
|   | STANSTED          | RYANAIR                     | S              | A        | 40                | 0        | 0         | 90                         | 8             | 0             | 3                | 0                | 0                 | 6                    | 90            | 5                    | 30                 |  |
|   | STANSTED          | RYANAIR                     | S              | D        | 40                | 0        | 0         | 85                         | 13            | 0             | 3                | 0                | 0                 | 8                    | 93            | 5                    | 30                 |  |
| <b>TOTAL IRELAND WEST AIRPORT KNOCK</b> |                   |                             |                |          | <b>254</b>        | <b>1</b> | <b>7</b>  | <b>89</b>                  | <b>8</b>      | <b>1</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>89</b>     | <b>7</b>             | <b>7</b>           |  |
| ISLAMABAD                               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | MANCHESTER        | AIR BLUE                    | S              | A        | 30                | 0        | 0         | 53                         | 3             | 23            | 17               | 0                | 3                 | 41                   | 41            | 29                   | 22                 |  |
|   | MANCHESTER        | AIR BLUE                    | S              | D        | 30                | 0        | 0         | 37                         | 17            | 23            | 20               | 0                | 3                 | 48                   | 45            | 37                   | 22                 |  |
|   | BIRMINGHAM        | PAKISTAN INTL AIRLINES      | S              | A        | 13                | 0        | 0         | 62                         | 23            | 15            | 0                | 0                | 0                 | 13                   | 76            | 11                   | 17                 |  |
|   | BIRMINGHAM        | PAKISTAN INTL AIRLINES      | S              | D        | 13                | 0        | 0         | 23                         | 38            | 38            | 0                | 0                | 0                 | 27                   | 24            | 42                   | 17                 |  |
|   | HEATHROW          | PAKISTAN INTL AIRLINES      | S              | A        | 18                | 0        | 0         | 56                         | 22            | 22            | 0                | 0                | 0                 | 17                   | 44            | 21                   | 16                 |  |
|   | HEATHROW          | PAKISTAN INTL AIRLINES      | S              | D        | 18                | 0        | 0         | 61                         | 17            | 22            | 0                | 0                | 0                 | 16                   | 25            | 26                   | 16                 |  |
|   | MANCHESTER        | PAKISTAN INTL AIRLINES      | S              | A        | 22                | 1        | 1         | 32                         | 23            | 23            | 18               | 0                | 5                 | 65                   | 52            | 25                   | 29                 |  |
|   | MANCHESTER        | PAKISTAN INTL AIRLINES      | S              | D        | 23                | 0        | 0         | 65                         | 9             | 9             | 9                | 4                | 4                 | 43                   | 44            | 43                   | 25                 |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: I

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                          | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|--------------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                          |                   |                                  |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                          |                   |                                  |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| ISLAMABAD                |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL ISLAMABAD</b>   |                   |                                  |                   |             | <b>167</b>        | <b>1</b> | <b>1</b>  | <b>49</b>                  | <b>17</b>        | <b>22</b>        | <b>10</b>              | <b>1</b>               | <b>2</b>                | <b>37</b>                  | <b>46</b>           | <b>27</b>                  | <b>27</b>                |  |
| ISLAY                    |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                          | GLASGOW           | LOGANAIR                         | S                 | A           | 47                | 0        | 0         | 89                         | 2                | 0                | 4                      | 4                      | 0                       | 13                         | 90                  | 7                          | 52                       |  |
|                          | GLASGOW           | LOGANAIR                         | S                 | D           | 48                | 0        | 0         | 85                         | 10               | 2                | 2                      | 0                      | 0                       | 8                          | 88                  | 9                          | 52                       |  |
| <b>TOTAL ISLAY</b>       |                   |                                  |                   |             | <b>95</b>         | <b>0</b> | <b>0</b>  | <b>87</b>                  | <b>6</b>         | <b>1</b>         | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>11</b>                  | <b>89</b>           | <b>8</b>                   | <b>8</b>                 |  |
| ISLE OF MAN              |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                          | BIRMINGHAM        | EASTERN AIRWAYS                  | S                 | A           | 51                | 0        | 2         | 84                         | 6                | 8                | 2                      | 0                      | 0                       | 7                          | 100                 | 0                          | 73                       |  |
|                          | BIRMINGHAM        | EASTERN AIRWAYS                  | S                 | D           | 51                | 0        | 2         | 84                         | 6                | 6                | 4                      | 0                      | 0                       | 7                          | 100                 | 1                          | 74                       |  |
|                          | NEWCASTLE         | EASTERN AIRWAYS                  | S                 | A           | 25                | 0        | 0         | 96                         | 4                | 0                | 0                      | 0                      | 0                       | 1                          | 96                  | 3                          | 26                       |  |
|                          | NEWCASTLE         | EASTERN AIRWAYS                  | S                 | D           | 25                | 0        | 0         | 88                         | 4                | 8                | 0                      | 0                      | 0                       | 6                          | 100                 | 2                          | 26                       |  |
|                          | BIRMINGHAM        | FLYBE LTD                        | S                 | A           | 42                | 0        | 0         | 74                         | 7                | 10               | 7                      | 2                      | 0                       | 24                         | 90                  | 5                          | 30                       |  |
|                          | BIRMINGHAM        | FLYBE LTD                        | S                 | D           | 42                | 0        | 0         | 67                         | 10               | 12               | 10                     | 2                      | 0                       | 25                         | 77                  | 9                          | 30                       |  |
|                          | GATWICK           | FLYBE LTD                        | S                 | A           | 110               | 0        | 0         | 95                         | 3                | 2                | 0                      | 0                      | 0                       | 2                          | 79                  | 9                          | 110                      |  |
|                          | GATWICK           | FLYBE LTD                        | S                 | D           | 110               | 0        | 0         | 93                         | 4                | 3                | 1                      | 0                      | 0                       | 4                          | 73                  | 11                         | 109                      |  |
|                          | LUTON             | FLYBE LTD                        | S                 | A           | 25                | 0        | 1         | 96                         | 4                | 0                | 0                      | 0                      | 0                       | 2                          | 83                  | 12                         | 18                       |  |
|                          | LUTON             | FLYBE LTD                        | S                 | D           | 25                | 0        | 1         | 96                         | 4                | 0                | 0                      | 0                      | 0                       | 4                          | 67                  | 20                         | 18                       |  |
|                          | MANCHESTER        | FLYBE LTD                        | S                 | A           | 122               | 0        | 0         | 92                         | 2                | 3                | 2                      | 0                      | 0                       | 6                          | 78                  | 15                         | 103                      |  |
|                          | MANCHESTER        | FLYBE LTD                        | S                 | D           | 122               | 0        | 0         | 93                         | 2                | 2                | 2                      | 0                      | 0                       | 4                          | 75                  | 16                         | 104                      |  |
|                          | EDINBURGH         | LOGANAIR                         | S                 | A           | 25                | 0        | 0         | 92                         | 0                | 4                | 4                      | 0                      | 0                       | 4                          | 100                 | 3                          | 26                       |  |
|                          | EDINBURGH         | LOGANAIR                         | S                 | D           | 25                | 0        | 0         | 92                         | 0                | 4                | 4                      | 0                      | 0                       | 8                          | 88                  | 5                          | 26                       |  |
|                          | GLASGOW           | LOGANAIR                         | S                 | A           | 28                | 0        | 0         | 64                         | 7                | 11               | 18                     | 0                      | 0                       | 27                         | 93                  | 4                          | 30                       |  |
|                          | GLASGOW           | LOGANAIR                         | S                 | D           | 29                | 0        | 0         | 66                         | 7                | 10               | 17                     | 0                      | 0                       | 28                         | 90                  | 6                          | 30                       |  |
|                          | LONDON CITY       | VLM (BELGIUM)                    | S                 | A           | 20                | 0        | 0         | 95                         | 5                | 0                | 0                      | 0                      | 0                       | 2                          | 50                  | 17                         | 26                       |  |
|                          | LONDON CITY       | VLM (BELGIUM)                    | S                 | D           | 20                | 0        | 0         | 50                         | 35               | 5                | 10                     | 0                      | 0                       | 24                         | 88                  | 8                          | 26                       |  |
| <b>TOTAL ISLE OF MAN</b> |                   |                                  |                   |             | <b>897</b>        | <b>0</b> | <b>6</b>  | <b>87</b>                  | <b>5</b>         | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>           | <b>9</b>                   | <b>9</b>                 |  |
| ISTANBUL                 |                   |                                  |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | A           | 60                | 0        | 0         | 90                         | 3                | 7                | 0                      | 0                      | 0                       | 5                          | 68                  | 14                         | 60                       |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC              | S                 | D           | 60                | 0        | 0         | 68                         | 18               | 12               | 2                      | 0                      | 0                       | 17                         | 43                  | 25                         | 60                       |  |
|                          | HEATHROW          | THY TURK HAVA YOLLARI<br>TURKISH | S                 | A           | 90                | 0        | 0         | 80                         | 11               | 6                | 3                      | 0                      | 0                       | 9                          | 43                  | 23                         | 89                       |  |
|                          | HEATHROW          | THY TURK HAVA YOLLARI<br>TURKISH | S                 | D           | 90                | 0        | 0         | 63                         | 16               | 19               | 2                      | 0                      | 0                       | 15                         | 50                  | 24                         | 88                       |  |
|                          | MANCHESTER        | THY TURK HAVA YOLLARI<br>TURKISH | S                 | A           | 44                | 0        | 0         | 86                         | 9                | 5                | 0                      | 0                      | 0                       | 6                          | 57                  | 13                         | 30                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: I

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |           |
|---------------------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
|                                       |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |
|                                       |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |
| ISTANBUL                              |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | MANCHESTER        | THY TURK HAVA YOLLARI<br>TURKISH  | S                 | D           | 44                | 0        | 0                          | 68               | 14               | 14                     | 5                      | 0                       | 0                          | 15                  | 53                         | 20                       | 30        |           |
|                                       | STANSTED          | THY TURK HAVA YOLLARI<br>TURKISH  | S                 | A           | 30                | 0        | 0                          | 93               | 7                | 0                      | 0                      | 0                       | 0                          | 3                   | 67                         | 12                       | 30        |           |
|                                       | STANSTED          | THY TURK HAVA YOLLARI<br>TURKISH  | S                 | D           | 30                | 0        | 0                          | 83               | 7                | 7                      | 3                      | 0                       | 0                          | 10                  | 30                         | 27                       | 30        |           |
| <b>TOTAL ISTANBUL</b>                 |                   |                                   |                   |             | <b>448</b>        | <b>0</b> | <b>0</b>                   | <b>77</b>        | <b>11</b>        | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>51</b>                  | <b>21</b>                | <b>21</b> |           |
| ISTANBUL (SABIHA GOKCEN)              |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | LUTON             | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 30                | 0        | 0                          | 77               | 13               | 10                     | 0                      | 0                       | 0                          | 10                  | 87                         | 11                       | 30        |           |
|                                       | LUTON             | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 30                | 0        | 0                          | 80               | 10               | 10                     | 0                      | 0                       | 0                          | 11                  | 80                         | 12                       | 30        |           |
|                                       | STANSTED          | PEGASUS AIRLINES                  | S                 | A           | 21                | 0        | 0                          | 62               | 33               | 5                      | 0                      | 0                       | 0                          | 12                  | 85                         | 8                        | 13        |           |
|                                       | STANSTED          | PEGASUS AIRLINES                  | S                 | D           | 21                | 0        | 0                          | 29               | 29               | 38                     | 5                      | 0                       | 0                          | 28                  | 54                         | 15                       | 13        |           |
| <b>TOTAL ISTANBUL (SABIHA GOKCEN)</b> |                   |                                   |                   |             | <b>106</b>        | <b>0</b> | <b>0</b>                   | <b>63</b>        | <b>21</b>        | <b>15</b>              | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>15</b>           | <b>79</b>                  | <b>12</b>                | <b>12</b> |           |
| IVALO                                 |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
| IZMIR (ADNAM MENDERES)                |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |
|                                       | GATWICK           | BRITISH AIRWAYS PLC               | S                 | A           | 18                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 76                         | 12                       | 17        |           |
|                                       | GATWICK           | BRITISH AIRWAYS PLC               | S                 | D           | 18                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 71                         | 13                       | 17        |           |
|                                       | HEATHROW          | KIBRIS TURKISH AIRLINES -<br>KTHY | S                 | A           | 9                 | 0        | 0                          | 67               | 22               | 11                     | 0                      | 0                       | 0                          | 15                  | 63                         | 22                       | 8         |           |
|                                       | HEATHROW          | KIBRIS TURKISH AIRLINES -<br>KTHY | S                 | D           | 9                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 75                         | 9                        | 8         |           |
|                                       | STANSTED          | KIBRIS TURKISH AIRLINES -<br>KTHY | S                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 9                   | 100                        | 3                        | 5         |           |
|                                       | STANSTED          | KIBRIS TURKISH AIRLINES -<br>KTHY | S                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 80                  | 10                         | 5                        |           |           |
|                                       | GATWICK           | THOMSON AIRWAYS LTD               | C                 | A           | 2                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0         |           |
| <b>TOTAL IZMIR (ADNAM MENDERES)</b>   |                   |                                   |                   |             | <b>64</b>         | <b>0</b> | <b>0</b>                   | <b>92</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>4</b>            | <b>75</b>                  | <b>12</b>                | <b>12</b> |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: J

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |                  | PERCENTAGE OF FLIGHTS LATE |               |                  |                  |                   |                      | NOV 2007      |                      |                    |           |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins | 16 to 30 mins              | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                      |                   |                             |                |          |                   |          |                  |                            |               |                  |                  |                   |                      |               |                      |                    |           |
| JEDDAH               | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 12                | 0        | 0                | 75                         | 25            | 0                | 0                | 0                 | 0                    | 6             | 92                   | 1                  | 13        |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | C              | D        | 9                 | 0        | 0                | 44                         | 22            | 11               | 11               | 11                | 0                    | 45            | 0                    | 0                  | 0         |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 13                | 0        | 0                | 92                         | 0             | 8                | 0                | 0                 | 0                    | 7             | 69                   | 18                 | 13        |
|                      | HEATHROW          | SAUDI ARABIAN AIRLINES      | S              | A        | 27                | 0        | 0                | 89                         | 7             | 4                | 0                | 0                 | 0                    | 8             | 93                   | 4                  | 30        |
|                      | HEATHROW          | SAUDI ARABIAN AIRLINES      | S              | D        | 27                | 0        | 0                | 74                         | 11            | 11               | 4                | 0                 | 0                    | 12            | 67                   | 14                 | 30        |
|                      | MANCHESTER        | SAUDI ARABIAN AIRLINES      | S              | A        | 6                 | 0        | 0                | 67                         | 17            | 0                | 17               | 0                 | 0                    | 22            | 0                    | 0                  | 0         |
|                      | MANCHESTER        | SAUDI ARABIAN AIRLINES      | S              | D        | 6                 | 0        | 0                | 83                         | 0             | 0                | 17               | 0                 | 0                    | 15            | 0                    | 0                  | 0         |
| <b>TOTAL JEDDAH</b>  |                   |                             |                |          | <b>101</b>        | <b>0</b> | <b>0</b>         | <b>77</b>                  | <b>11</b>     | <b>6</b>         | <b>5</b>         | <b>1</b>          | <b>0</b>             | <b>14</b>     | <b>80</b>            | <b>9</b>           | <b>9</b>  |
| JEREZ                | STANSTED          | RYANAIR                     | S              | A        | 18                | 0        | 0                | 89                         | 0             | 11               | 0                | 0                 | 0                    | 7             | 92                   | 5                  | 26        |
|                      | STANSTED          | RYANAIR                     | S              | D        | 18                | 0        | 0                | 89                         | 6             | 6                | 0                | 0                 | 0                    | 6             | 92                   | 7                  | 26        |
| <b>TOTAL JEREZ</b>   |                   |                             |                |          | <b>36</b>         | <b>0</b> | <b>0</b>         | <b>89</b>                  | <b>3</b>      | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>93</b>            | <b>6</b>           | <b>6</b>  |
| JERSEY               | HEATHROW          | BMI BRITISH MIDLAND         | S              | A        | 60                | 0        | 0                | 88                         | 5             | 3                | 3                | 0                 | 0                    | 7             | 75                   | 11                 | 60        |
|                      | HEATHROW          | BMI BRITISH MIDLAND         | S              | D        | 60                | 0        | 0                | 83                         | 12            | 3                | 2                | 0                 | 0                    | 8             | 77                   | 12                 | 60        |
|                      | MANCHESTER        | BMIBABY LTD                 | S              | A        | 14                | 0        | 0                | 93                         | 0             | 0                | 0                | 7                 | 0                    | 15            | 97                   | 2                  | 30        |
|                      | MANCHESTER        | BMIBABY LTD                 | S              | D        | 14                | 0        | 0                | 100                        | 0             | 0                | 0                | 0                 | 0                    | 0             | 93                   | 2                  | 30        |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 134               | 0        | 0                | 94                         | 3             | 2                | 1                | 0                 | 0                    | 4             | 80                   | 10                 | 178       |
|                      | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 134               | 0        | 1                | 94                         | 5             | 1                | 0                | 0                 | 0                    | 3             | 77                   | 10                 | 178       |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | A        | 22                | 0        | 0                | 91                         | 9             | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD | S              | D        | 22                | 0        | 0                | 86                         | 14            | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | A        | 27                | 0        | 0                | 74                         | 7             | 4                | 11               | 4                 | 0                    | 27            | 62                   | 25                 | 26        |
|                      | BIRMINGHAM        | FLYBE LTD                   | S              | D        | 26                | 0        | 0                | 77                         | 12            | 0                | 12               | 0                 | 0                    | 15            | 69                   | 28                 | 26        |
|                      | EDINBURGH         | FLYBE LTD                   | S              | A        | 7                 | 0        | 1                | 71                         | 14            | 14               | 0                | 0                 | 0                    | 10            | 77                   | 10                 | 13        |
|                      | EDINBURGH         | FLYBE LTD                   | S              | D        | 8                 | 0        | 0                | 75                         | 0             | 25               | 0                | 0                 | 0                    | 13            | 69                   | 16                 | 13        |
|                      | GATWICK           | FLYBE LTD                   | S              | A        | 156               | 0        | 0                | 92                         | 3             | 3                | 1                | 1                 | 0                    | 6             | 90                   | 5                  | 164       |
|                      | GATWICK           | FLYBE LTD                   | S              | D        | 155               | 0        | 1                | 88                         | 6             | 3                | 3                | 1                 | 0                    | 8             | 85                   | 9                  | 164       |
|                      | MANCHESTER        | FLYBE LTD                   | S              | A        | 29                | 0        | 2                | 83                         | 7             | 3                | 7                | 0                 | 0                    | 10            | 75                   | 24                 | 52        |
|                      | MANCHESTER        | FLYBE LTD                   | S              | D        | 31                | 0        | 0                | 84                         | 0             | 6                | 10               | 0                 | 0                    | 15            | 77                   | 21                 | 52        |
|                      | LONDON CITY       | VLM (BELGIUM)               | S              | A        | 20                | 0        | 0                | 90                         | 5             | 5                | 0                | 0                 | 0                    | 5             | 64                   | 16                 | 22        |
|                      | LONDON CITY       | VLM (BELGIUM)               | S              | D        | 20                | 0        | 0                | 90                         | 5             | 0                | 0                | 5                 | 0                    | 15            | 41                   | 24                 | 22        |
| <b>TOTAL JERSEY</b>  |                   |                             |                |          | <b>939</b>        | <b>0</b> | <b>5</b>         | <b>89</b>                  | <b>5</b>      | <b>3</b>         | <b>2</b>         | <b>1</b>          | <b>0</b>             | <b>8</b>      | <b>80</b>            | <b>12</b>          | <b>12</b> |

JOHANNESBURG

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: J

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |
|---------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                           |                   |                             |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                           |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| JOHANNESBURG              | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 60                | 0        | 0                          | 92               | 5                | 2                      | 2                      | 0                       | 0                          | 6                   | 66                         | 22                       | 59        |
|                           | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 60                | 0        | 0                          | 52               | 17               | 25                     | 7                      | 0                       | 0                          | 23                  | 22                         | 35                       | 60        |
|                           | HEATHROW          | SOUTH AFRICAN AIRWAYS       | S                 | A           | 60                | 0        | 0                          | 80               | 12               | 3                      | 3                      | 2                       | 0                          | 13                  | 35                         | 56                       | 57        |
|                           | HEATHROW          | SOUTH AFRICAN AIRWAYS       | S                 | D           | 60                | 0        | 0                          | 87               | 10               | 3                      | 0                      | 0                       | 0                          | 6                   | 46                         | 21                       | 59        |
|                           | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 30                | 0        | 0                          | 70               | 23               | 3                      | 3                      | 0                       | 0                          | 13                  | 27                         | 44                       | 30        |
|                           | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 30                | 0        | 0                          | 60               | 27               | 3                      | 10                     | 0                       | 0                          | 20                  | 52                         | 20                       | 29        |
| <b>TOTAL JOHANNESBURG</b> |                   |                             |                   |             | <b>300</b>        | <b>0</b> | <b>0</b>                   | <b>75</b>        | <b>14</b>        | <b>7</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>13</b>           | <b>43</b>                  | <b>33</b>                | <b>33</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: K

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  | NOV 2007         |                   |                      |               |                      |                    |
|------------------------------------|-------------------|------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                    |                   |                        |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                    |                   |                        |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| KALAMATA                           | GATWICK           | VIKING AIRLINES        | C              | A        | 3                 | 0        | 0                          | 67        | 33               | 0             | 0             | 0                | 0                | 7                 | 0                    | 0             | 0                    |                    |
| <b>TOTAL KALAMATA</b>              |                   |                        |                |          | <b>3</b>          | <b>0</b> | <b>0</b>                   | <b>67</b> | <b>33</b>        | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>7</b>          | <b>0</b>             | <b>0</b>      | <b>0</b>             |                    |
| KALININGRAD                        | GATWICK           | KD AVIA                | S              | A        | 17                | 0        | 0                          | 71        | 18               | 0             | 0             | 12               | 0                | 28                | 54                   | 120           | 13                   |                    |
|                                    | GATWICK           | KD AVIA                | S              | D        | 17                | 0        | 0                          | 88        | 0                | 6             | 6             | 0                | 0                | 7                 | 69                   | 90            | 13                   |                    |
| <b>TOTAL KALININGRAD</b>           |                   |                        |                |          | <b>34</b>         | <b>0</b> | <b>0</b>                   | <b>79</b> | <b>9</b>         | <b>3</b>      | <b>3</b>      | <b>6</b>         | <b>0</b>         | <b>17</b>         | <b>62</b>            | <b>105</b>    | <b>105</b>           |                    |
| KANO                               |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| KARACHI                            | HEATHROW          | PAKISTAN INTL AIRLINES | S              | A        | 13                | 0        | 0                          | 8         | 46               | 15            | 31            | 0                | 0                | 42                | 33                   | 27            | 6                    |                    |
|                                    | HEATHROW          | PAKISTAN INTL AIRLINES | S              | D        | 13                | 0        | 0                          | 62        | 23               | 15            | 0             | 0                | 0                | 15                | 22                   | 25            | 9                    |                    |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES | S              | A        | 9                 | 0        | 0                          | 67        | 11               | 22            | 0             | 0                | 0                | 15                | 50                   | 90            | 4                    |                    |
| <b>TOTAL KARACHI</b>               |                   |                        |                |          | <b>35</b>         | <b>0</b> | <b>0</b>                   | <b>43</b> | <b>29</b>        | <b>17</b>     | <b>11</b>     | <b>0</b>         | <b>0</b>         | <b>25</b>         | <b>22</b>            | <b>55</b>     | <b>55</b>            |                    |
| KARLSRUHE/BADEN BADEN              | STANSTED          | RYANAIR                | S              | A        | 32                | 0        | 0                          | 78        | 13               | 3             | 3             | 3                | 0                | 16                | 95                   | 3             | 39                   |                    |
|                                    | STANSTED          | RYANAIR                | S              | D        | 31                | 0        | 0                          | 74        | 19               | 6             | 0             | 0                | 0                | 12                | 82                   | 8             | 39                   |                    |
| <b>TOTAL KARLSRUHE/BADEN BADEN</b> |                   |                        |                |          | <b>63</b>         | <b>0</b> | <b>0</b>                   | <b>76</b> | <b>16</b>        | <b>5</b>      | <b>2</b>      | <b>2</b>         | <b>0</b>         | <b>14</b>         | <b>88</b>            | <b>5</b>      | <b>5</b>             |                    |
| KARLSTAD                           |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| KARUP                              |                   |                        |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| KATOWICE                           | BIRMINGHAM        | RYANAIR                | S              | A        | 17                | 0        | 0                          | 65        | 12               | 18            | 0             | 6                | 0                | 25                | 0                    | 0             | 0                    |                    |
|                                    | BIRMINGHAM        | RYANAIR                | S              | D        | 17                | 0        | 0                          | 71        | 29               | 0             | 0             | 0                | 0                | 9                 | 0                    | 0             | 0                    |                    |
|                                    | STANSTED          | RYANAIR                | S              | A        | 29                | 0        | 2                          | 97        | 0                | 0             | 0             | 0                | 3                | 18                | 0                    | 0             | 0                    |                    |
|                                    | STANSTED          | RYANAIR                | S              | D        | 31                | 0        | 0                          | 97        | 0                | 3             | 0             | 0                | 0                | 5                 | 0                    | 0             | 0                    |                    |
|                                    | LUTON             | WIZZ AIR               | S              | A        | 54                | 0        | 1                          | 87        | 4                | 0             | 7             | 2                | 0                | 16                | 77                   | 14            | 52                   |                    |
|                                    | LUTON             | WIZZ AIR               | S              | D        | 54                | 0        | 1                          | 63        | 15               | 9             | 9             | 4                | 0                | 29                | 62                   | 26            | 52                   |                    |
| <b>TOTAL KATOWICE</b>              |                   |                        |                |          | <b>202</b>        | <b>0</b> | <b>4</b>                   | <b>80</b> | <b>8</b>         | <b>4</b>      | <b>4</b>      | <b>2</b>         | <b>0</b>         | <b>18</b>         | <b>65</b>            | <b>29</b>     | <b>29</b>            |                    |
| KAUNAS                             | BIRMINGHAM        | RYANAIR                | S              | A        | 9                 | 0        | 0                          | 78        | 0                | 22            | 0             | 0                | 0                | 10                | 0                    | 0             | 0                    |                    |
|                                    | BIRMINGHAM        | RYANAIR                | S              | D        | 9                 | 0        | 0                          | 89        | 0                | 11            | 0             | 0                | 0                | 9                 | 0                    | 0             | 0                    |                    |
|                                    | LUTON             | RYANAIR                | S              | A        | 13                | 0        | 0                          | 85        | 8                | 0             | 8             | 0                | 0                | 9                 | 0                    | 0             | 0                    |                    |
|                                    | LUTON             | RYANAIR                | S              | D        | 13                | 0        | 0                          | 77        | 8                | 8             | 8             | 0                | 0                | 16                | 0                    | 0             | 0                    |                    |
|                                    | STANSTED          | RYANAIR                | S              | A        | 31                | 0        | 0                          | 97        | 0                | 0             | 3             | 0                | 0                | 4                 | 86                   | 17            | 42                   |                    |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: K

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |
|---------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                           |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                           |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| KAUNAS                    | STANSTED          | RYANAIR                        |                | S D      | 31                | 0        | 0         | 90                         | 3             | 3             | 3                | 0                | 0                 | 9                    | 91            | 5                    | 43                 |
| <b>TOTAL KAUNAS</b>       |                   |                                |                |          | <b>106</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>3</b>      | <b>5</b>      | <b>4</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>88</b>     | <b>11</b>            | <b>11</b>          |
| KEFALLINIA                |                   |                                |                |          | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>0</b>      | <b>67</b>     | <b>33</b>        | <b>0</b>         | <b>0</b>          | <b>55</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| <b>TOTAL KEFALLINIA</b>   |                   |                                |                |          | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>0</b>                   | <b>0</b>      | <b>67</b>     | <b>33</b>        | <b>0</b>         | <b>0</b>          | <b>55</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |
| KEFLAVIK                  | STANSTED          | ASTRAEUS LTD                   |                | S A      | 31                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
|                           | STANSTED          | ASTRAEUS LTD                   |                | S D      | 31                | 0        | 0         | 87                         | 13            | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
|                           | GLASGOW           | ICELANDAIR                     |                | S A      | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 4                    | 78            | 45                   | 9                  |
|                           | GLASGOW           | ICELANDAIR                     |                | S D      | 9                 | 0        | 0         | 89                         | 0             | 11            | 0                | 0                | 0                 | 7                    | 67            | 49                   | 9                  |
|                           | HEATHROW          | ICELANDAIR                     |                | S A      | 55                | 0        | 0         | 82                         | 15            | 4             | 0                | 0                | 0                 | 6                    | 86            | 6                    | 56                 |
|                           | HEATHROW          | ICELANDAIR                     |                | S D      | 55                | 0        | 0         | 78                         | 15            | 7             | 0                | 0                | 0                 | 9                    | 66            | 14                   | 56                 |
|                           | MANCHESTER        | ICELANDAIR                     |                | S A      | 7                 | 0        | 1         | 86                         | 14            | 0             | 0                | 0                | 0                 | 3                    | 78            | 28                   | 9                  |
|                           | MANCHESTER        | ICELANDAIR                     |                | S D      | 8                 | 0        | 0         | 75                         | 13            | 13            | 0                | 0                | 0                 | 9                    | 78            | 29                   | 9                  |
| <b>TOTAL KEFLAVIK</b>     |                   |                                |                |          | <b>205</b>        | <b>1</b> | <b>1</b>  | <b>84</b>                  | <b>12</b>     | <b>4</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>79</b>     | <b>16</b>            | <b>16</b>          |
| KERRY COUNTY              | MANCHESTER        | AER ARANN                      |                | S A      | 17                | 0        | 0         | 88                         | 6             | 0             | 6                | 0                | 0                 | 10                   | 95            | 7                    | 20                 |
|                           | MANCHESTER        | AER ARANN                      |                | S D      | 17                | 0        | 0         | 94                         | 0             | 0             | 6                | 0                | 0                 | 7                    | 95            | 4                    | 22                 |
|                           | LUTON             | RYANAIR                        |                | S A      | 17                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 0                    | 11                 |
|                           | LUTON             | RYANAIR                        |                | S D      | 17                | 0        | 0         | 65                         | 35            | 0             | 0                | 0                | 0                 | 9                    | 45            | 15                   | 11                 |
|                           | STANSTED          | RYANAIR                        |                | S A      | 30                | 0        | 0         | 87                         | 7             | 3             | 0                | 3                | 0                 | 10                   | 93            | 5                    | 30                 |
|                           | STANSTED          | RYANAIR                        |                | S D      | 30                | 0        | 0         | 80                         | 13            | 7             | 0                | 0                | 0                 | 11                   | 87            | 7                    | 30                 |
| <b>TOTAL KERRY COUNTY</b> |                   |                                |                |          | <b>128</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>10</b>     | <b>2</b>      | <b>2</b>         | <b>1</b>         | <b>0</b>          | <b>8</b>             | <b>89</b>     | <b>6</b>             | <b>6</b>           |
| KHARTOUM                  | HEATHROW          | BMI BRITISH MIDLAND            |                | S A      | 21                | 0        | 0         | 81                         | 10            | 5             | 5                | 0                | 0                 | 8                    | 62            | 30                   | 21                 |
|                           | HEATHROW          | BMI BRITISH MIDLAND            |                | S D      | 22                | 0        | 0         | 32                         | 32            | 18            | 18               | 0                | 0                 | 31                   | 38            | 49                   | 21                 |
| <b>TOTAL KHARTOUM</b>     |                   |                                |                |          | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>21</b>     | <b>12</b>     | <b>12</b>        | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>50</b>     | <b>40</b>            | <b>40</b>          |
| KIEV                      |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| KIEV (BORISPOL)           | HEATHROW          | BRITISH AIRWAYS PLC            |                | S A      | 30                | 0        | 0         | 77                         | 10            | 7             | 7                | 0                | 0                 | 15                   | 33            | 42                   | 30                 |
|                           | HEATHROW          | BRITISH AIRWAYS PLC            |                | S D      | 30                | 0        | 0         | 90                         | 7             | 0             | 3                | 0                | 0                 | 6                    | 63            | 21                   | 30                 |
|                           | GATWICK           | UKRAINE INTERNATIONAL AIRLINES |                | S A      | 43                | 0        | 0         | 63                         | 28            | 9             | 0                | 0                | 0                 | 13                   | 83            | 10                   | 30                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: K

| ORIGIN / DESTINATION         | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                              |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                              |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| KIEV (BORISPOL)              | GATWICK           | UKRAINE INTERNATIONAL AIRLINES |                   | S D         | 43                | 0        | 0         | 86                         | 7                | 7                | 0                      | 0                      | 0                       | 7                          | 63                  | 15                         | 30                       |
| <b>TOTAL KIEV (BORISPOL)</b> |                   |                                |                   |             | <b>146</b>        | <b>2</b> | <b>0</b>  | <b>78</b>                  | <b>14</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>61</b>           | <b>22</b>                  | <b>22</b>                |
| KINGSTON                     | GATWICK           | BRITISH AIRWAYS PLC            |                   | S A         | 10                | 0        | 0         | 50                         | 20               | 30               | 0                      | 0                      | 0                       | 19                         | 62                  | 29                         | 13                       |
|                              | GATWICK           | BRITISH AIRWAYS PLC            |                   | S D         | 9                 | 0        | 0         | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 16                         | 23                  | 25                         | 13                       |
|                              | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    |                   | S A         | 8                 | 0        | 0         | 25                         | 50               | 13               | 13                     | 0                      | 0                       | 39                         | 25                  | 59                         | 8                        |
|                              | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    |                   | S D         | 8                 | 0        | 0         | 0                          | 63               | 25               | 13                     | 0                      | 0                       | 43                         | 50                  | 40                         | 8                        |
| <b>TOTAL KINGSTON</b>        |                   |                                |                   |             | <b>37</b>         | <b>0</b> | <b>0</b>  | <b>35</b>                  | <b>35</b>        | <b>19</b>        | <b>11</b>              | <b>0</b>               | <b>0</b>                | <b>34</b>                  | <b>40</b>           | <b>36</b>                  | <b>36</b>                |
| KIRKWALL                     | EDINBURGH         | LOGANAIR                       |                   | S A         | 57                | 0        | 0         | 91                         | 4                | 0                | 5                      | 0                      | 0                       | 6                          | 96                  | 3                          | 51                       |
|                              | EDINBURGH         | LOGANAIR                       |                   | S D         | 57                | 0        | 0         | 91                         | 4                | 2                | 4                      | 0                      | 0                       | 6                          | 94                  | 6                          | 50                       |
|                              | GLASGOW           | LOGANAIR                       |                   | S A         | 26                | 4        | 0         | 85                         | 8                | 0                | 8                      | 0                      | 0                       | 12                         | 93                  | 3                          | 29                       |
|                              | GLASGOW           | LOGANAIR                       |                   | S D         | 30                | 0        | 0         | 70                         | 7                | 7                | 7                      | 10                     | 0                       | 40                         | 90                  | 4                          | 29                       |
| <b>TOTAL KIRKWALL</b>        |                   |                                |                   |             | <b>170</b>        | <b>4</b> | <b>0</b>  | <b>86</b>                  | <b>5</b>         | <b>2</b>         | <b>5</b>               | <b>2</b>               | <b>0</b>                | <b>13</b>                  | <b>94</b>           | <b>4</b>                   | <b>4</b>                 |
| KIRUNA                       |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| KITTILA                      |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL KITTILA</b>         |                   |                                |                   |             | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| KLAGENFURT                   | STANSTED          | RYANAIR                        |                   | S A         | 13                | 0        | 0         | 69                         | 15               | 15               | 0                      | 0                      | 0                       | 13                         | 85                  | 15                         | 13                       |
|                              | STANSTED          | RYANAIR                        |                   | S D         | 13                | 0        | 0         | 85                         | 15               | 0                | 0                      | 0                      | 0                       | 6                          | 92                  | 6                          | 13                       |
| <b>TOTAL KLAGENFURT</b>      |                   |                                |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>15</b>        | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>           | <b>10</b>                  | <b>10</b>                |
| KOS                          |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL KOS</b>             |                   |                                |                   |             | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>14</b>              | <b>0</b>                | <b>40</b>                  | <b>100</b>          | <b>3</b>                   | <b>3</b>                 |
| KOSICE                       | LUTON             | SKY EUROPE                     |                   | S A         | 17                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 77                  | 11                         | 13                       |
|                              | LUTON             | SKY EUROPE                     |                   | S D         | 17                | 0        | 0         | 88                         | 6                | 6                | 0                      | 0                      | 0                       | 6                          | 46                  | 21                         | 13                       |
|                              | MANCHESTER        | SKY EUROPE                     |                   | S A         | 12                | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |
|                              | MANCHESTER        | SKY EUROPE                     |                   | S D         | 12                | 0        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |
| <b>TOTAL KOSICE</b>          |                   |                                |                   |             | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>10</b>        | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>5</b>                   | <b>62</b>           | <b>16</b>                  | <b>16</b>                |
| KRAKOW                       | GATWICK           | BRITISH AIRWAYS PLC            |                   | S A         | 30                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 83                  | 8                          | 29                       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: K

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                       | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         |                            | NOV 2007            |                            |                          |           |           |  |
|------------------------------------|-------------------|-------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
|                                    |                   |                               |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |  |
|                                    |                   |                               |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |  |
| KRAKOW                             |                   |                               |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                                    | GATWICK           | BRITISH AIRWAYS PLC           |                   | S D         | 30                | 0        | 0                          | 83               | 17               | 0                      | 0                      | 0                       | 0                          | 6                   | 76                         | 11                       | 29        |           |  |
|                                    | EDINBURGH         | EASYJET AIRLINE COMPANY LTD   |                   | S A         | 13                | 0        | 0                          | 77               | 23               | 0                      | 0                      | 0                       | 0                          | 6                   | 53                         | 24                       | 17        |           |  |
|                                    | EDINBURGH         | EASYJET AIRLINE COMPANY LTD   |                   | S D         | 13                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 94                         | 9                        | 17        |           |  |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD   |                   | S A         | 30                | 0        | 0                          | 77               | 20               | 3                      | 0                      | 0                       | 0                          | 9                   | 52                         | 20                       | 29        |           |  |
|                                    | GATWICK           | EASYJET AIRLINE COMPANY LTD   |                   | S D         | 30                | 0        | 0                          | 73               | 27               | 0                      | 0                      | 0                       | 0                          | 11                  | 87                         | 7                        | 30        |           |  |
|                                    | LUTON             | EASYJET AIRLINE COMPANY LTD   |                   | S A         | 30                | 0        | 0                          | 87               | 7                | 3                      | 0                      | 3                       | 0                          | 13                  | 90                         | 7                        | 30        |           |  |
|                                    | LUTON             | EASYJET AIRLINE COMPANY LTD   |                   | S D         | 30                | 0        | 0                          | 83               | 13               | 3                      | 0                      | 0                       | 0                          | 9                   | 93                         | 6                        | 30        |           |  |
|                                    | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD   |                   | S A         | 11                | 0        | 0                          | 82               | 9                | 9                      | 0                      | 0                       | 0                          | 8                   | 48                         | 38                       | 21        |           |  |
|                                    | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD   |                   | S D         | 11                | 0        | 0                          | 64               | 27               | 9                      | 0                      | 0                       | 0                          | 10                  | 77                         | 14                       | 22        |           |  |
|                                    | STANSTED          | RYANAIR                       |                   | S A         | 6                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 85                         | 17                       | 59        |           |  |
|                                    | STANSTED          | RYANAIR                       |                   | S D         | 6                 | 0        | 0                          | 83               | 17               | 0                      | 0                      | 0                       | 0                          | 9                   | 93                         | 8                        | 60        |           |  |
| <b>TOTAL KRAKOW</b>                |                   |                               |                   |             | <b>246</b>        | <b>0</b> | <b>0</b>                   | <b>83</b>        | <b>15</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>8</b>            | <b>76</b>                  | <b>18</b>                | <b>18</b> |           |  |
| KUALA LUMPUR (SEPANG)              |                   |                               |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                                    | HEATHROW          | MALAYSIAN AIRLINES SYSTEM-MAS |                   | S A         | 50                | 1        | 1                          | 82               | 6                | 4                      | 8                      | 0                       | 0                          | 12                  | 67                         | 24                       | 60        |           |  |
|                                    | HEATHROW          | MALAYSIAN AIRLINES SYSTEM-MAS |                   | S D         | 51                | 0        | 0                          | 84               | 10               | 6                      | 0                      | 0                       | 0                          | 9                   | 55                         | 25                       | 60        |           |  |
| <b>TOTAL KUALA LUMPUR (SEPANG)</b> |                   |                               |                   |             | <b>101</b>        | <b>1</b> | <b>1</b>                   | <b>83</b>        | <b>8</b>         | <b>5</b>               | <b>4</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>61</b>                  | <b>24</b>                | <b>24</b> |           |  |
| KUWAIT                             |                   |                               |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC           |                   | S A         | 30                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 96                         | 2                        | 27        |           |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC           |                   | S D         | 30                | 0        | 0                          | 70               | 23               | 7                      | 0                      | 0                       | 0                          | 10                  | 59                         | 18                       | 27        |           |  |
|                                    | HEATHROW          | KUWAIT AIRWAYS                |                   | S A         | 30                | 0        | 0                          | 67               | 20               | 13                     | 0                      | 0                       | 0                          | 13                  | 43                         | 30                       | 30        |           |  |
|                                    | HEATHROW          | KUWAIT AIRWAYS                |                   | S D         | 30                | 0        | 0                          | 50               | 20               | 17                     | 10                     | 3                       | 0                          | 35                  | 23                         | 30                       | 30        |           |  |
| <b>TOTAL KUWAIT</b>                |                   |                               |                   |             | <b>121</b>        | <b>1</b> | <b>0</b>                   | <b>71</b>        | <b>17</b>        | <b>9</b>               | <b>2</b>               | <b>1</b>                | <b>0</b>                   | <b>15</b>           | <b>54</b>                  | <b>20</b>                | <b>20</b> |           |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: L

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                          | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |
|--------------------------|-------------------|----------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                          |                   |                                  |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                          |                   |                                  |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| LA CORUNA                | HEATHROW          | CLICKAIR                         | S              | A        | 30                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 4                    | 77            | 9                    | 26                 |
|                          | HEATHROW          | CLICKAIR                         | S              | D        | 30                | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 5                    | 73            | 8                    | 26                 |
| <b>TOTAL LA CORUNA</b>   |                   |                                  |                |          | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>12</b>     | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>75</b>     | <b>8</b>             | <b>8</b>           |
| LA ROCHELLE              | STANSTED          | RYANAIR                          | S              | A        | 18                | 0        | 0         | 72                         | 17            | 6             | 6                | 0                | 0                 | 13                   | 95            | 8                    | 22                 |
|                          | STANSTED          | RYANAIR                          | S              | D        | 18                | 0        | 0         | 78                         | 17            | 0             | 6                | 0                | 0                 | 11                   | 91            | 5                    | 22                 |
| <b>TOTAL LA ROCHELLE</b> |                   |                                  |                |          | <b>36</b>         | <b>0</b> | <b>0</b>  | <b>75</b>                  | <b>17</b>     | <b>3</b>      | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>93</b>     | <b>6</b>             | <b>6</b>           |
| LAGOS                    | HEATHROW          | BELLVIEW AIRLINES (SIERRA LEONE) | S              | A        | 19                | 0        | 0         | 5                          | 21            | 47            | 21               | 5                | 0                 | 55                   | 12            | 64                   | 17                 |
|                          | HEATHROW          | BELLVIEW AIRLINES (SIERRA LEONE) | S              | D        | 19                | 0        | 0         | 42                         | 26            | 32            | 0                | 0                | 0                 | 21                   | 71            | 14                   | 17                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC              | S              | A        | 30                | 0        | 0         | 60                         | 10            | 17            | 13               | 0                | 0                 | 22                   | 93            | 4                    | 30                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC              | S              | D        | 30                | 0        | 0         | 3                          | 23            | 47            | 27               | 0                | 0                 | 49                   | 0             | 43                   | 30                 |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD      | S              | A        | 29                | 0        | 1         | 76                         | 24            | 0             | 0                | 0                | 0                 | 6                    | 87            | 13                   | 30                 |
|                          | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD      | S              | D        | 29                | 0        | 1         | 45                         | 28            | 24            | 3                | 0                | 0                 | 22                   | 43            | 25                   | 30                 |
|                          | GATWICK           | VIRGIN NIGERIA AIRWAYS           | S              | A        | 16                | 0        | 3         | 69                         | 13            | 0             | 13               | 6                | 0                 | 35                   | 77            | 19                   | 26                 |
|                          | GATWICK           | VIRGIN NIGERIA AIRWAYS           | S              | D        | 16                | 0        | 3         | 19                         | 25            | 31            | 13               | 13               | 0                 | 65                   | 27            | 66                   | 26                 |
| <b>TOTAL LAGOS</b>       |                   |                                  |                |          | <b>188</b>        | <b>1</b> | <b>9</b>  | <b>41</b>                  | <b>21</b>     | <b>24</b>     | <b>11</b>        | <b>2</b>         | <b>0</b>          | <b>32</b>            | <b>52</b>     | <b>29</b>            | <b>29</b>          |
| LAHORE                   | GLASGOW           | PAKISTAN INTL AIRLINES           | S              | A        | 9                 | 0        | 0         | 89                         | 11            | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
|                          | GLASGOW           | PAKISTAN INTL AIRLINES           | S              | D        | 9                 | 0        | 0         | 67                         | 11            | 22            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |
|                          | HEATHROW          | PAKISTAN INTL AIRLINES           | S              | A        | 13                | 0        | 0         | 85                         | 8             | 8             | 0                | 0                | 0                 | 7                    | 25            | 47                   | 16                 |
|                          | HEATHROW          | PAKISTAN INTL AIRLINES           | S              | D        | 13                | 0        | 0         | 38                         | 54            | 8             | 0                | 0                | 0                 | 18                   | 46            | 30                   | 13                 |
|                          | MANCHESTER        | PAKISTAN INTL AIRLINES           | S              | A        | 8                 | 0        | 0         | 63                         | 25            | 13            | 0                | 0                | 0                 | 17                   | 50            | 21                   | 8                  |
|                          | MANCHESTER        | PAKISTAN INTL AIRLINES           | S              | D        | 8                 | 0        | 0         | 25                         | 25            | 25            | 25               | 0                | 0                 | 34                   | 50            | 24                   | 8                  |
| <b>TOTAL LAHORE</b>      |                   |                                  |                |          | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>62</b>                  | <b>23</b>     | <b>12</b>     | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>40</b>     | <b>33</b>            | <b>33</b>          |
| LAMETIA-TERME            |                   |                                  |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| LARNACA                  | HEATHROW          | BRITISH AIRWAYS PLC              | S              | A        | 30                | 0        | 0         | 83                         | 10            | 7             | 0                | 0                | 0                 | 9                    | 47            | 27                   | 30                 |
|                          | HEATHROW          | BRITISH AIRWAYS PLC              | S              | D        | 30                | 0        | 0         | 70                         | 20            | 7             | 3                | 0                | 0                 | 14                   | 33            | 25                   | 30                 |
|                          | BIRMINGHAM        | CYPRUS AIRWAYS                   | S              | A        | 5                 | 0        | 0         | 20                         | 20            | 20            | 20               | 20               | 0                 | 114                  | 0             | 30                   | 4                  |
|                          | BIRMINGHAM        | CYPRUS AIRWAYS                   | S              | D        | 5                 | 0        | 0         | 0                          | 20            | 40            | 0                | 20               | 20                | 161                  | 0             | 62                   | 4                  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         |                            | NOV 2007            |                            |                          |           |
|----------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                      |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                      |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| LARNACA              | HEATHROW          | CYPRUS AIRWAYS                    | S                 | A           | 59                | 0        | 0                      | 34                         | 29               | 17                     | 14                     | 7                       | 0                          | 50                  | 46                         | 20                       | 59        |
|                      | HEATHROW          | CYPRUS AIRWAYS                    | S                 | D           | 59                | 0        | 1                      | 46                         | 22               | 20                     | 8                      | 3                       | 0                          | 34                  | 27                         | 34                       | 59        |
|                      | MANCHESTER        | CYPRUS AIRWAYS                    | S                 | A           | 18                | 0        | 0                      | 67                         | 17               | 6                      | 0                      | 11                      | 0                          | 44                  | 56                         | 15                       | 16        |
|                      | MANCHESTER        | CYPRUS AIRWAYS                    | S                 | D           | 13                | 1        | 0                      | 54                         | 23               | 8                      | 0                      | 15                      | 0                          | 59                  | 56                         | 17                       | 16        |
|                      | STANSTED          | CYPRUS AIRWAYS                    | S                 | A           | 7                 | 0        | 0                      | 57                         | 0                | 14                     | 29                     | 0                       | 0                          | 36                  | 67                         | 11                       | 9         |
|                      | STANSTED          | CYPRUS AIRWAYS                    | S                 | D           | 7                 | 0        | 0                      | 57                         | 0                | 14                     | 29                     | 0                       | 0                          | 44                  | 56                         | 22                       | 9         |
|                      | BIRMINGHAM        | EUROCYPRIA AIRLINES LTD           | C                 | D           | 3                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 8                        | 1         |
|                      | GATWICK           | EUROCYPRIA AIRLINES LTD           | C                 | A           | 2                 | 0        | 0                      | 50                         | 0                | 0                      | 50                     | 0                       | 0                          | 40                  | 0                          | 33                       | 2         |
|                      | MANCHESTER        | EUROCYPRIA AIRLINES LTD           | C                 | A           | 2                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 50                         | 26                       | 4         |
|                      | MANCHESTER        | EUROCYPRIA AIRLINES LTD           | C                 | D           | 2                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 50                         | 29                       | 4         |
|                      | NEWCASTLE         | EUROCYPRIA AIRLINES LTD           | C                 | A           | 2                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |
|                      | GATWICK           | MONARCH AIRLINES                  | S                 | A           | 12                | 0        | 0                      | 92                         | 8                | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0         |
|                      | GATWICK           | MONARCH AIRLINES                  | S                 | D           | 12                | 0        | 0                      | 92                         | 8                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0         |
|                      | LUTON             | MONARCH AIRLINES                  | S                 | A           | 13                | 0        | 0                      | 54                         | 23               | 23                     | 0                      | 0                       | 0                          | 15                  | 36                         | 26                       | 11        |
|                      | LUTON             | MONARCH AIRLINES                  | S                 | D           | 14                | 0        | 0                      | 71                         | 21               | 7                      | 0                      | 0                       | 0                          | 10                  | 60                         | 13                       | 10        |
|                      | MANCHESTER        | MONARCH AIRLINES                  | S                 | A           | 14                | 0        | 0                      | 71                         | 21               | 7                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
|                      | MANCHESTER        | MONARCH AIRLINES                  | S                 | D           | 13                | 0        | 0                      | 92                         | 8                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0         |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | A           | 2                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 0                        | 1         |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | A           | 3                 | 0        | 0                      | 67                         | 0                | 0                      | 33                     | 0                       | 0                          | 52                  | 100                        | 0                        | 1         |
|                      | GATWICK           | THOMSON AIRWAYS LTD               | C                 | A           | 3                 | 0        | 0                      | 67                         | 0                | 0                      | 33                     | 0                       | 0                          | 34                  | 100                        | 1                        | 1         |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD               | C                 | A           | 2                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 100                        | 0                        | 1         |
| <b>TOTAL LARNACA</b> |                   |                                   |                   |             | <b>351</b>        | <b>1</b> | <b>1</b>               | <b>60</b>                  | <b>18</b>        | <b>11</b>              | <b>7</b>               | <b>3</b>                | <b>0</b>                   | <b>30</b>           | <b>44</b>                  | <b>24</b>                | <b>24</b> |
| LAS PALMAS           | GATWICK           | BMI BRITISH MIDLAND               | C                 | A           | 3                 | 0        | 0                      | 0                          | 67               | 33                     | 0                      | 0                       | 0                          | 30                  | 0                          | 0                        | 0         |
|                      | GATWICK           | BMI BRITISH MIDLAND               | C                 | D           | 2                 | 0        | 0                      | 50                         | 50               | 0                      | 0                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0         |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 26                | 0        | 0                      | 54                         | 23               | 23                     | 0                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0         |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 26                | 0        | 0                      | 73                         | 15               | 12                     | 0                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0         |
|                      | EDINBURGH         | FLYGLOBESPAN                      | S                 | A           | 5                 | 0        | 0                      | 80                         | 20               | 0                      | 0                      | 0                       | 0                          | 13                  | 50                         | 27                       | 4         |
|                      | EDINBURGH         | FLYGLOBESPAN                      | S                 | D           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 75                         | 17                       | 4         |
|                      | GLASGOW           | FLYGLOBESPAN                      | S                 | A           | 9                 | 0        | 0                      | 44                         | 22               | 33                     | 0                      | 0                       | 0                          | 21                  | 88                         | 11                       | 8         |
|                      | GLASGOW           | FLYGLOBESPAN                      | S                 | D           | 9                 | 0        | 0                      | 44                         | 33               | 22                     | 0                      | 0                       | 0                          | 23                  | 100                        | 3                        | 8         |
|                      | BIRMINGHAM        | MONARCH AIRLINES                  | C                 | A           | 4                 | 0        | 0                      | 50                         | 25               | 25                     | 0                      | 0                       | 0                          | 18                  | 75                         | 8                        | 4         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |         |
|----------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| LAS PALMAS           | BIRMINGHAM        | MONARCH AIRLINES               | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 75                   | 8                  | 4       |
|                      | GATWICK           | MONARCH AIRLINES               | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 44            | 75                   | 14                 | 4       |
|                      | GATWICK           | MONARCH AIRLINES               | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 0                | 0                | 50                | 0                    | 122           | 100                  | 7                  | 4       |
|                      | MANCHESTER        | MONARCH AIRLINES               | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 20               | 0                | 0                 | 0                    | 8             | 100                  | 3                  | 4       |
|                      | MANCHESTER        | MONARCH AIRLINES               | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 11            | 100                  | 0                  | 4       |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 75                   | 10                 | 4       |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 8                 | 0        | 0                          | 88            | 0             | 13               | 0                | 0                 | 0                    | 9             | 100                  | 6                  | 3       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 15                | 0        | 0                          | 73            | 7             | 0                | 20               | 0                 | 0                    | 20            | 100                  | 2                  | 4       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 12                | 0        | 0                          | 67            | 25            | 0                | 8                | 0                 | 0                    | 19            | 100                  | 3                  | 4       |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 5             | 75                   | 8                  | 4       |
|                      | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 6             | 100                  | 6                  | 4       |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 19                | 0        | 0                          | 84            | 5             | 0                | 11               | 0                 | 0                    | 16            | 67                   | 15                 | 9       |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 18                | 0        | 0                          | 78            | 0             | 17               | 6                | 0                 | 0                    | 16            | 100                  | 0                  | 8       |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 0                  | 1       |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0       |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 0                    | 12            | 0                    | 0                  | 0       |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 75                   | 10                 | 4       |
|                      | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 4       |
|                      | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 18                | 0        | 0                          | 83            | 0             | 17               | 0                | 0                 | 0                    | 8             | 81                   | 22                 | 16      |
|                      | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 18                | 0        | 0                          | 72            | 28            | 0                | 0                | 0                 | 0                    | 9             | 65                   | 43                 | 17      |
|                      | GLASGOW           | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0                          | 0             | 50            | 50               | 0                | 0                 | 0                    | 32            | 25                   | 30                 | 4       |
|                      | GLASGOW           | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 24            | 75                   | 7                  | 4       |
|                      | LUTON             | THOMSON AIRWAYS LTD            | C              | A        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 30            | 100                  | 2                  | 4       |
|                      | LUTON             | THOMSON AIRWAYS LTD            | C              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 0                | 20                | 0                    | 46            | 100                  | 5                  | 4       |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 20                | 0        | 0                          | 65            | 20            | 5                | 5                | 5                 | 0                    | 27            | 94                   | 5                  | 17      |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: L

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |  |
|-----------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                             |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                             |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| LAS PALMAS                  |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                             | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 20                | 0        | 0         | 70                         | 15            | 10            | 5                | 0                | 0                 | 17                   | 94            | 5                    | 17                 |  |  |
|                             | NEWCASTLE         | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 10                   | 100           | 6                    | 4                  |  |  |
|                             | NEWCASTLE         | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 5                    | 100           | 1                    | 4                  |  |  |
|                             | STANSTED          | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 3                  |  |  |
|                             | STANSTED          | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 100           | 6                    | 3                  |  |  |
| <b>TOTAL LAS PALMAS</b>     |                   |                                |                |          | <b>353</b>        | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>13</b>     | <b>9</b>      | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>16</b>            | <b>76</b>     | <b>13</b>            | <b>13</b>          |  |  |
| LAS VEGAS                   |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                             | MANCHESTER        | BMI BRITISH MIDLAND            | S              | A        | 12                | 0        | 0         | 67                         | 0             | 8             | 17               | 8                | 0                 | 34                   | 77            | 19                   | 13                 |  |  |
|                             | MANCHESTER        | BMI BRITISH MIDLAND            | S              | D        | 13                | 0        | 0         | 69                         | 0             | 23            | 8                | 0                | 0                 | 20                   | 69            | 22                   | 13                 |  |  |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 12                   | 60            | 11                   | 5                  |  |  |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 14                   | 100           | 4                    | 4                  |  |  |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S              | A        | 30                | 0        | 0         | 50                         | 13            | 17            | 17               | 3                | 0                 | 35                   | 60            | 17                   | 30                 |  |  |
|                             | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S              | D        | 30                | 0        | 0         | 37                         | 20            | 23            | 20               | 0                | 0                 | 42                   | 47            | 26                   | 30                 |  |  |
| <b>TOTAL LAS VEGAS</b>      |                   |                                |                |          | <b>93</b>         | <b>0</b> | <b>0</b>  | <b>53</b>                  | <b>12</b>     | <b>18</b>     | <b>15</b>        | <b>2</b>         | <b>0</b>          | <b>33</b>            | <b>59</b>     | <b>20</b>            | <b>20</b>          |  |  |
| LEEDS BRADFORD              |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                             | HEATHROW          | BMI BRITISH MIDLAND            | S              | A        | 105               | 0        | 0         | 90                         | 6             | 4             | 0                | 0                | 0                 | 5                    | 88            | 5                    | 134                |  |  |
|                             | HEATHROW          | BMI BRITISH MIDLAND            | S              | D        | 110               | 0        | 0         | 77                         | 17            | 5             | 0                | 0                | 0                 | 8                    | 83            | 7                    | 137                |  |  |
|                             | EDINBURGH         | BMI REGIONAL                   | S              | A        | 48                | 0        | 0         | 94                         | 2             | 2             | 2                | 0                | 0                 | 6                    | 93            | 3                    | 86                 |  |  |
|                             | EDINBURGH         | BMI REGIONAL                   | S              | D        | 48                | 0        | 0         | 96                         | 0             | 2             | 2                | 0                | 0                 | 7                    | 90            | 4                    | 87                 |  |  |
|                             | GLASGOW           | BMI REGIONAL                   | S              | A        | 47                | 0        | 0         | 89                         | 4             | 2             | 4                | 0                | 0                 | 8                    | 93            | 3                    | 70                 |  |  |
|                             | GLASGOW           | BMI REGIONAL                   | S              | D        | 48                | 0        | 0         | 92                         | 0             | 2             | 6                | 0                | 0                 | 8                    | 89            | 6                    | 70                 |  |  |
|                             | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 2                 | 0        | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 68                   | 0             | 0                    | 0                  |  |  |
| <b>TOTAL LEEDS BRADFORD</b> |                   |                                |                |          | <b>408</b>        | <b>0</b> | <b>0</b>  | <b>88</b>                  | <b>7</b>      | <b>3</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>7</b>             | <b>89</b>     | <b>5</b>             | <b>5</b>           |  |  |
| LEIPZIG                     |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| <b>TOTAL LEIPZIG</b>        |                   |                                |                |          | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>2</b>             | <b>88</b>     | <b>5</b>             | <b>5</b>           |  |  |
| LIMOGES                     |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                             | STANSTED          | RYANAIR                        | S              | A        | 21                | 0        | 0         | 90                         | 5             | 0             | 0                | 5                | 0                 | 18                   | 100           | 1                    | 21                 |  |  |
|                             | STANSTED          | RYANAIR                        | S              | D        | 22                | 0        | 0         | 82                         | 14            | 5             | 0                | 0                | 0                 | 8                    | 95            | 4                    | 21                 |  |  |
| <b>TOTAL LIMOGES</b>        |                   |                                |                |          | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>9</b>      | <b>2</b>      | <b>0</b>         | <b>2</b>         | <b>0</b>          | <b>13</b>            | <b>95</b>     | <b>4</b>             | <b>4</b>           |  |  |
| LINZ                        |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                             | STANSTED          | RYANAIR                        | S              | A        | 17                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 79            | 21                   | 19                 |  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: L

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                            |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                            |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| LINZ                       | STANSTED          | RYANAIR                     |                   | S D         | 17                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 88                  | 8                          | 17                       |
| <b>TOTAL LINZ</b>          |                   |                             |                   |             | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>2</b>                   | <b>83</b>           | <b>15</b>                  | <b>15</b>                |
| LISBON                     | GATWICK           | AIR PORTUGAL                |                   | S A         | 30                | 0        | 0         | 87                         | 10               | 3                | 0                      | 0                      | 4                       | 77                         | 10                  | 30                         |                          |
|                            | GATWICK           | AIR PORTUGAL                |                   | S D         | 30                | 0        | 0         | 87                         | 7                | 7                | 0                      | 0                      | 7                       | 53                         | 19                  | 30                         |                          |
|                            | HEATHROW          | AIR PORTUGAL                |                   | S A         | 156               | 0        | 0         | 77                         | 19               | 4                | 1                      | 0                      | 9                       | 45                         | 26                  | 155                        |                          |
|                            | HEATHROW          | AIR PORTUGAL                |                   | S D         | 156               | 0        | 0         | 77                         | 12               | 8                | 3                      | 0                      | 11                      | 49                         | 28                  | 155                        |                          |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 86                | 0        | 0         | 88                         | 2                | 6                | 3                      | 0                      | 9                       | 78                         | 11                  | 89                         |                          |
|                            | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 86                | 0        | 0         | 83                         | 12               | 5                | 1                      | 0                      | 7                       | 51                         | 20                  | 89                         |                          |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 30                | 0        | 0         | 90                         | 3                | 7                | 0                      | 0                      | 7                       | 67                         | 14                  | 30                         |                          |
|                            | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 30                | 0        | 0         | 97                         | 0                | 3                | 0                      | 0                      | 4                       | 83                         | 7                   | 30                         |                          |
|                            | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S A         | 23                | 0        | 0         | 61                         | 26               | 13               | 0                      | 0                      | 14                      | 59                         | 19                  | 59                         |                          |
|                            | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S D         | 23                | 0        | 0         | 74                         | 17               | 9                | 0                      | 0                      | 13                      | 73                         | 18                  | 60                         |                          |
| <b>TOTAL LISBON</b>        |                   |                             |                   |             | <b>654</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>12</b>        | <b>6</b>         | <b>1</b>               | <b>0</b>               | <b>9</b>                | <b>58</b>                  | <b>22</b>           | <b>22</b>                  |                          |
| LIVERPOOL                  |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| LJUBLJANA                  | GATWICK           | ADRIA AIRWAYS               |                   | S A         | 26                | 0        | 0         | 85                         | 8                | 8                | 0                      | 0                      | 8                       | 40                         | 29                  | 25                         |                          |
|                            | GATWICK           | ADRIA AIRWAYS               |                   | S D         | 26                | 0        | 0         | 81                         | 12               | 8                | 0                      | 0                      | 8                       | 52                         | 24                  | 25                         |                          |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S A         | 14                | 0        | 0         | 64                         | 14               | 21               | 0                      | 0                      | 15                      | 90                         | 5                   | 30                         |                          |
|                            | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S D         | 14                | 0        | 0         | 71                         | 7                | 21               | 0                      | 0                      | 12                      | 90                         | 6                   | 30                         |                          |
| <b>TOTAL LJUBLJANA</b>     |                   |                             |                   |             | <b>80</b>         | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>10</b>        | <b>13</b>        | <b>0</b>               | <b>0</b>               | <b>10</b>               | <b>70</b>                  | <b>15</b>           | <b>15</b>                  |                          |
| LODZ LUBLINEK              | EDINBURGH         | RYANAIR                     |                   | S A         | 6                 | 0        | 1         | 67                         | 17               | 17               | 0                      | 0                      | 15                      | 0                          | 0                   | 0                          |                          |
|                            | EDINBURGH         | RYANAIR                     |                   | S D         | 7                 | 0        | 0         | 71                         | 14               | 14               | 0                      | 0                      | 12                      | 0                          | 0                   | 0                          |                          |
|                            | STANSTED          | RYANAIR                     |                   | S A         | 29                | 0        | 1         | 97                         | 0                | 0                | 3                      | 0                      | 3                       | 93                         | 2                   | 29                         |                          |
|                            | STANSTED          | RYANAIR                     |                   | S D         | 30                | 0        | 0         | 90                         | 3                | 3                | 3                      | 0                      | 11                      | 67                         | 10                  | 30                         |                          |
| <b>TOTAL LODZ LUBLINEK</b> |                   |                             |                   |             | <b>72</b>         | <b>0</b> | <b>2</b>  | <b>89</b>                  | <b>4</b>         | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>8</b>                | <b>80</b>                  | <b>6</b>            | <b>6</b>                   |                          |
| LONDON CITY                | EDINBURGH         | BA CITYFLYER LTD            |                   | S A         | 175               | 2        | 0         | 76                         | 9                | 10               | 5                      | 0                      | 11                      | 67                         | 18                  | 189                        |                          |
|                            | EDINBURGH         | BA CITYFLYER LTD            |                   | S D         | 176               | 0        | 0         | 77                         | 11               | 6                | 6                      | 1                      | 14                      | 61                         | 20                  | 190                        |                          |
|                            | GLASGOW           | BA CITYFLYER LTD            |                   | S A         | 99                | 0        | 0         | 72                         | 15               | 5                | 8                      | 0                      | 14                      | 58                         | 17                  | 95                         |                          |
|                            | GLASGOW           | BA CITYFLYER LTD            |                   | S D         | 98                | 0        | 0         | 69                         | 17               | 9                | 4                      | 0                      | 14                      | 57                         | 18                  | 95                         |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: L

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|--|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|  |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|  |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| LONDON CITY                            |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|  | EDINBURGH         | CITY JET                    | S              | A        | 147               | 0        | 0         | 84                         | 7             | 5             | 3                | 0                | 0                 | 8                    | 52            | 22                   | 160                |  |
|  | EDINBURGH         | CITY JET                    | S              | D        | 148               | 0        | 0         | 83                         | 11            | 3             | 3                | 0                | 0                 | 9                    | 56            | 19                   | 160                |  |
|  | MANCHESTER        | VLM (BELGIUM)               | S              | A        | 84                | 0        | 1         | 89                         | 4             | 2             | 5                | 0                | 0                 | 8                    | 52            | 21                   | 95                 |  |
|  | MANCHESTER        | VLM (BELGIUM)               | S              | D        | 84                | 0        | 0         | 88                         | 6             | 4             | 2                | 0                | 0                 | 8                    | 62            | 16                   | 95                 |  |
| <b>TOTAL LONDON CITY</b>               |                   |                             |                |          | <b>1011</b>       | <b>3</b> | <b>1</b>  | <b>80</b>                  | <b>10</b>     | <b>6</b>      | <b>5</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>58</b>     | <b>19</b>            | <b>19</b>          |  |
| LOS ANGELES INTERNATIONAL              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|  | HEATHROW          | AIR FRANCE                  | S              | A        | 4                 | 0        | 0         | 50                         | 25            | 0             | 25               | 0                | 0                 | 27                   | 0             | 0                    | 0                  |  |
|  | HEATHROW          | AIR FRANCE                  | S              | D        | 4                 | 0        | 0         | 25                         | 0             | 50            | 25               | 0                | 0                 | 37                   | 0             | 0                    | 0                  |  |
|  | HEATHROW          | AMERICAN AIRLINES           | S              | A        | 30                | 0        | 0         | 80                         | 13            | 7             | 0                | 0                | 0                 | 7                    | 90            | 40                   | 29                 |  |
|  | HEATHROW          | AMERICAN AIRLINES           | S              | D        | 30                | 0        | 0         | 73                         | 17            | 10            | 0                | 0                | 0                 | 11                   | 72            | 11                   | 29                 |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 59                | 0        | 0         | 37                         | 24            | 25            | 14               | 0                | 0                 | 33                   | 54            | 23                   | 81                 |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 59                | 0        | 0         | 39                         | 24            | 25            | 12               | 0                | 0                 | 28                   | 40            | 26                   | 80                 |  |
|  | HEATHROW          | UNITED AIRLINES             | S              | A        | 28                | 0        | 0         | 68                         | 14            | 7             | 11               | 0                | 0                 | 17                   | 97            | 2                    | 29                 |  |
|  | HEATHROW          | UNITED AIRLINES             | S              | D        | 28                | 0        | 0         | 89                         | 4             | 0             | 7                | 0                | 0                 | 11                   | 60            | 15                   | 30                 |  |
|  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 59                | 0        | 0         | 61                         | 24            | 8             | 7                | 0                | 0                 | 19                   | 90            | 6                    | 60                 |  |
|  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 59                | 0        | 0         | 68                         | 22            | 5             | 5                | 0                | 0                 | 15                   | 53            | 20                   | 60                 |  |
| <b>TOTAL LOS ANGELES INTERNATIONAL</b> |                   |                             |                |          | <b>360</b>        | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>19</b>     | <b>13</b>     | <b>8</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>64</b>     | <b>21</b>            | <b>21</b>          |  |
| LUANDA                                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 5                 | 0        | 0         | 60                         | 0             | 20            | 20               | 0                | 0                 | 24                   | 75            | 18                   | 4                  |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 14                   | 20            | 36                   | 5                  |  |
| <b>TOTAL LUANDA</b>                    |                   |                             |                |          | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>11</b>     | <b>11</b>     | <b>11</b>        | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>44</b>     | <b>28</b>            | <b>28</b>          |  |
| LUBECK                                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|  | STANSTED          | RYANAIR                     | S              | A        | 57                | 0        | 0         | 95                         | 0             | 0             | 4                | 2                | 0                 | 8                    | 84            | 6                    | 44                 |  |
|  | STANSTED          | RYANAIR                     | S              | D        | 57                | 0        | 0         | 88                         | 9             | 0             | 4                | 0                | 0                 | 9                    | 84            | 8                    | 44                 |  |
| <b>TOTAL LUBECK</b>                    |                   |                             |                |          | <b>114</b>        | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>4</b>      | <b>0</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>8</b>             | <b>84</b>     | <b>7</b>             | <b>7</b>           |  |
| LUGANO                                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| <b>TOTAL LUGANO</b>                    |                   |                             |                |          | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           |  |
| LUSAKA                                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 13                | 0        | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 2                    | 77            | 7                    | 13                 |  |
|  | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 12                | 0        | 0         | 67                         | 25            | 8             | 0                | 0                | 0                 | 14                   | 15            | 29                   | 13                 |  |
| <b>TOTAL LUSAKA</b>                    |                   |                             |                |          | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>80</b>                  | <b>16</b>     | <b>4</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>46</b>     | <b>18</b>            | <b>18</b>          |  |
| LUTON                                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: L

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | NOV 2007                |                            |                     |                            |                          |  |
|-------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                         |                   |                                   |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                         |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| LUTON                   |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 106               | 1        | 0         | 92                         | 6                | 3                | 0                      | 0                      | 4                       | 83                         | 8                   | 112                        |                          |  |
|                         | EDINBURGH         | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 106               | 1        | 0         | 88                         | 8                | 1                | 1                      | 2                      | 9                       | 81                         | 8                   | 112                        |                          |  |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 122               | 0        | 0         | 92                         | 5                | 2                | 2                      | 0                      | 4                       | 92                         | 4                   | 137                        |                          |  |
|                         | GLASGOW           | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 122               | 0        | 0         | 93                         | 5                | 1                | 1                      | 0                      | 3                       | 88                         | 7                   | 138                        |                          |  |
| <b>TOTAL LUTON</b>      |                   |                                   |                   |             | <b>458</b>        | <b>9</b> | <b>0</b>  | <b>91</b>                  | <b>6</b>         | <b>2</b>         | <b>1</b>               | <b>0</b>               | <b>5</b>                | <b>86</b>                  | <b>7</b>            | <b>7</b>                   |                          |  |
| LUXEMBOURG              |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC               | S                 | A           | 45                | 1        | 0         | 82                         | 4                | 11               | 2                      | 0                      | 11                      | 74                         | 12                  | 47                         |                          |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC               | S                 | D           | 45                | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 3                       | 94                         | 8                   | 48                         |                          |  |
|                         | LONDON CITY       | LUXAIR                            | S                 | A           | 98                | 0        | 2         | 89                         | 3                | 5                | 3                      | 0                      | 8                       | 72                         | 15                  | 94                         |                          |  |
|                         | LONDON CITY       | LUXAIR                            | S                 | D           | 98                | 0        | 2         | 72                         | 16               | 6                | 5                      | 0                      | 14                      | 55                         | 27                  | 94                         |                          |  |
|                         | LONDON CITY       | VLM (BELGIUM)                     | S                 | A           | 75                | 0        | 0         | 85                         | 7                | 1                | 4                      | 3                      | 15                      | 68                         | 15                  | 91                         |                          |  |
|                         | LONDON CITY       | VLM (BELGIUM)                     | S                 | D           | 75                | 0        | 0         | 76                         | 11               | 7                | 5                      | 1                      | 18                      | 53                         | 22                  | 91                         |                          |  |
|                         | MANCHESTER        | VLM (BELGIUM)                     | S                 | A           | 34                | 0        | 0         | 91                         | 0                | 3                | 6                      | 0                      | 9                       | 61                         | 18                  | 76                         |                          |  |
|                         | MANCHESTER        | VLM (BELGIUM)                     | S                 | D           | 35                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 1                       | 78                         | 11                  | 76                         |                          |  |
| <b>TOTAL LUXEMBOURG</b> |                   |                                   |                   |             | <b>505</b>        | <b>1</b> | <b>4</b>  | <b>84</b>                  | <b>8</b>         | <b>5</b>         | <b>4</b>               | <b>1</b>               | <b>11</b>               | <b>67</b>                  | <b>16</b>           | <b>16</b>                  |                          |  |
| LUXOR                   |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | HEATHROW          | EGYPT AIR                         | S                 | A           | 3                 | 0        | 0         | 0                          | 0                | 33               | 67                     | 0                      | 64                      | 25                         | 33                  | 4                          |                          |  |
|                         | HEATHROW          | EGYPT AIR                         | S                 | D           | 4                 | 0        | 0         | 0                          | 50               | 25               | 25                     | 0                      | 45                      | 25                         | 25                  | 4                          |                          |  |
|                         | GATWICK           | MONARCH AIRLINES                  | C                 | A           | 10                | 0        | 0         | 20                         | 40               | 30               | 10                     | 0                      | 30                      | 25                         | 38                  | 8                          |                          |  |
|                         | GATWICK           | MONARCH AIRLINES                  | C                 | D           | 10                | 0        | 0         | 60                         | 10               | 30               | 0                      | 0                      | 19                      | 63                         | 17                  | 8                          |                          |  |
|                         | MANCHESTER        | MONARCH AIRLINES                  | C                 | A           | 5                 | 0        | 0         | 0                          | 40               | 60               | 0                      | 0                      | 32                      | 25                         | 32                  | 4                          |                          |  |
|                         | MANCHESTER        | MONARCH AIRLINES                  | C                 | D           | 5                 | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 6                       | 100                        | 2                   | 4                          |                          |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          |                          |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 2                       | 0                          | 0                   | 0                          |                          |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | A           | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 10                      | 0                          | 0                   | 0                          |                          |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | D           | 4                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 28                      | 0                          | 0                   | 0                          |                          |  |
|                         | BIRMINGHAM        | THOMSON AIRWAYS LTD               | C                 | A           | 4                 | 0        | 0         | 50                         | 25               | 0                | 0                      | 25                     | 75                      | 100                        | 0                   | 4                          |                          |  |
|                         | BIRMINGHAM        | THOMSON AIRWAYS LTD               | C                 | D           | 4                 | 0        | 0         | 75                         | 0                | 0                | 0                      | 25                     | 54                      | 100                        | 0                   | 4                          |                          |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD               | C                 | A           | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 3                       | 75                         | 15                  | 4                          |                          |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD               | C                 | D           | 8                 | 0        | 0         | 63                         | 38               | 0                | 0                      | 0                      | 15                      | 75                         | 16                  | 4                          |                          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |  |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|--|
|                      |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |  |
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
| LUXOR                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | A           | 4                 | 0        | 0         | 75                         | 0                | 25               | 0                      | 0                      | 0                       | 17                         | 75                  | 27                         | 4                        |  |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD         | C                 | D           | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 9                          | 75                  | 7                          | 4                        |  |  |
| <b>TOTAL LUXOR</b>   |                   |                             |                   |             | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>16</b>        | <b>16</b>        | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>23</b>                  | <b>60</b>           | <b>18</b>                  | <b>18</b>                |  |  |
| LVOV                 |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
| LYON                 |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |  |
|                      | MANCHESTER        | BMI REGIONAL                | S                 | A           | 25                | 0        | 0         | 96                         | 0                | 4                | 0                      | 0                      | 0                       | 3                          | 92                  | 4                          | 26                       |  |  |
|                      | MANCHESTER        | BMI REGIONAL                | S                 | D           | 25                | 0        | 0         | 92                         | 4                | 4                | 0                      | 0                      | 0                       | 3                          | 96                  | 2                          | 26                       |  |  |
|                      | BIRMINGHAM        | BRIT AIR                    | S                 | A           | 40                | 0        | 0         | 90                         | 5                | 0                | 5                      | 0                      | 0                       | 6                          | 78                  | 12                         | 49                       |  |  |
|                      | BIRMINGHAM        | BRIT AIR                    | S                 | D           | 40                | 0        | 0         | 80                         | 13               | 5                | 3                      | 0                      | 0                       | 9                          | 90                  | 6                          | 49                       |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 86                | 0        | 0         | 90                         | 7                | 2                | 1                      | 0                      | 0                       | 5                          | 77                  | 8                          | 90                       |  |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 86                | 0        | 0         | 81                         | 9                | 7                | 2                      | 0                      | 0                       | 10                         | 63                  | 16                         | 90                       |  |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 30                | 0        | 0         | 93                         | 3                | 3                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 30                | 0        | 0         | 70                         | 20               | 10               | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 34                | 0        | 0         | 91                         | 3                | 3                | 3                      | 0                      | 0                       | 6                          | 73                  | 14                         | 30                       |  |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 34                | 0        | 0         | 74                         | 24               | 3                | 0                      | 0                      | 0                       | 9                          | 83                  | 16                         | 30                       |  |  |
| <b>TOTAL LYON</b>    |                   |                             |                   |             | <b>434</b>        | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>9</b>         | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>78</b>           | <b>10</b>                  | <b>10</b>                |  |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |           |  |
|----------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
|                      |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |  |
|                      |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |  |
| MADRID               |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | GATWICK           | AIR COMET                         |                   | S A         | 60                | 0        | 0                          | 82               | 8                | 5                      | 5                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         |           |  |
|                      | GATWICK           | AIR COMET                         |                   | S D         | 60                | 0        | 0                          | 77               | 13               | 5                      | 5                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0         |           |  |
|                      | LONDON CITY       | BA CITYFLYER LTD                  |                   | S A         | 44                | 0        | 0                          | 89               | 5                | 2                      | 5                      | 0                       | 0                          | 6                   | 85                         | 12                       | 46        |           |  |
|                      | LONDON CITY       | BA CITYFLYER LTD                  |                   | S D         | 44                | 0        | 0                          | 48               | 23               | 16                     | 11                     | 2                       | 0                          | 31                  | 13                         | 52                       | 48        |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC               |                   | S A         | 41                | 0        | 0                          | 88               | 10               | 2                      | 0                      | 0                       | 0                          | 5                   | 69                         | 13                       | 89        |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC               |                   | S D         | 41                | 0        | 0                          | 85               | 10               | 5                      | 0                      | 0                       | 0                          | 7                   | 88                         | 7                        | 89        |           |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC               |                   | S A         | 146               | 0        | 0                          | 84               | 8                | 5                      | 3                      | 0                       | 0                          | 8                   | 65                         | 18                       | 150       |           |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC               |                   | S D         | 146               | 0        | 0                          | 84               | 8                | 5                      | 3                      | 0                       | 0                          | 10                  | 58                         | 22                       | 150       |           |  |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD       |                   | S A         | 26                | 0        | 0                          | 96               | 4                | 0                      | 0                      | 0                       | 0                          | 3                   | 77                         | 18                       | 30        |           |  |
|                      | EDINBURGH         | EASYJET AIRLINE COMPANY LTD       |                   | S D         | 26                | 0        | 0                          | 69               | 31               | 0                      | 0                      | 0                       | 0                          | 11                  | 90                         | 13                       | 30        |           |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD       |                   | S A         | 110               | 0        | 0                          | 81               | 8                | 7                      | 3                      | 1                       | 0                          | 12                  | 84                         | 11                       | 111       |           |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD       |                   | S D         | 110               | 0        | 0                          | 63               | 21               | 12                     | 5                      | 0                       | 0                          | 16                  | 71                         | 14                       | 112       |           |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD       |                   | S A         | 56                | 0        | 0                          | 82               | 7                | 7                      | 4                      | 0                       | 0                          | 10                  | 90                         | 5                        | 60        |           |  |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD       |                   | S D         | 56                | 0        | 0                          | 77               | 13               | 7                      | 4                      | 0                       | 0                          | 12                  | 65                         | 12                       | 60        |           |  |
|                      | HEATHROW          | IBERIA                            |                   | S A         | 239               | 0        | 1                          | 72               | 15               | 10                     | 3                      | 0                       | 0                          | 12                  | 66                         | 14                       | 238       |           |  |
|                      | HEATHROW          | IBERIA                            |                   | S D         | 239               | 0        | 0                          | 75               | 15               | 6                      | 3                      | 0                       | 0                          | 13                  | 70                         | 16                       | 239       |           |  |
|                      | STANSTED          | RYANAIR                           |                   | S A         | 60                | 0        | 0                          | 83               | 8                | 0                      | 5                      | 2                       | 2                          | 22                  | 0                          | 0                        | 0         |           |  |
|                      | STANSTED          | RYANAIR                           |                   | S D         | 60                | 0        | 0                          | 52               | 30               | 12                     | 5                      | 2                       | 0                          | 23                  | 0                          | 0                        | 0         |           |  |
| <b>TOTAL MADRID</b>  |                   |                                   |                   |             | <b>1566</b>       | <b>0</b> | <b>1</b>                   | <b>76</b>        | <b>13</b>        | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>           | <b>70</b>                  | <b>16</b>                | <b>16</b> |           |  |
| MAHON                |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | LUTON             | MONARCH AIRLINES                  |                   | S A         | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 15                  | 89                         | 11                       | 9         |           |  |
|                      | LUTON             | MONARCH AIRLINES                  |                   | S D         | 5                 | 0        | 0                          | 60               | 20               | 0                      | 20                     | 0                       | 0                          | 22                  | 78                         | 12                       | 9         |           |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 2                 | 0        | 0                          | 50               | 0                | 0                      | 50                     | 0                       | 0                          | 58                  | 0                          | 0                        | 0         |           |  |
| <b>TOTAL MAHON</b>   |                   |                                   |                   |             | <b>21</b>         | <b>1</b> | <b>0</b>                   | <b>71</b>        | <b>14</b>        | <b>0</b>               | <b>14</b>              | <b>0</b>                | <b>0</b>                   | <b>16</b>           | <b>89</b>                  | <b>9</b>                 | <b>9</b>  |           |  |
| MALABO               |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
| MALAGA               |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | BIRMINGHAM        | BMIBABY LTD                       |                   | S A         | 14                | 0        | 0                          | 79               | 14               | 7                      | 0                      | 0                       | 0                          | 8                   | 80                         | 17                       | 20        |           |  |
|                      | BIRMINGHAM        | BMIBABY LTD                       |                   | S D         | 14                | 0        | 0                          | 71               | 29               | 0                      | 0                      | 0                       | 0                          | 9                   | 86                         | 19                       | 21        |           |  |
|                      | MANCHESTER        | BMIBABY LTD                       |                   | S A         | 14                | 0        | 0                          | 79               | 14               | 7                      | 0                      | 0                       | 0                          | 9                   | 90                         | 7                        | 21        |           |  |
|                      | MANCHESTER        | BMIBABY LTD                       |                   | S D         | 14                | 0        | 0                          | 93               | 0                | 7                      | 0                      | 0                       | 0                          | 6                   | 95                         | 2                        | 21        |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC               |                   | S A         | 67                | 0        | 0                          | 82               | 12               | 3                      | 3                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC               |                   | S D         | 67                | 0        | 0                          | 94               | 4                | 1                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |         |           |
|----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
|                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |         |           |
|                      |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED | UNMATCHED |
| MALAGA               |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |         |           |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 30                | 0        | 0                          | 80               | 10               | 10                     | 0                      | 0                       | 0                          | 11                  | 0                          | 0                        | 0       | 0         |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 30                | 0        | 0                          | 87               | 10               | 3                      | 0                      | 0                       | 0                          | 8                   | 0                          | 0                        | 0       | 0         |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 103               | 0        | 0                          | 81               | 15               | 3                      | 2                      | 0                       | 0                          | 8                   | 82                         | 11                       | 60      | 60        |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 103               | 0        | 1                          | 86               | 12               | 1                      | 1                      | 0                       | 0                          | 7                   | 85                         | 9                        | 60      | 60        |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 18                | 0        | 0                          | 83               | 11               | 6                      | 0                      | 0                       | 0                          | 7                   | 76                         | 7                        | 17      | 17        |
|                      | GLASGOW           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 18                | 0        | 0                          | 94               | 6                | 0                      | 0                      | 0                       | 0                          | 2                   | 94                         | 4                        | 17      | 17        |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S A         | 36                | 0        | 0                          | 69               | 19               | 11                     | 0                      | 0                       | 0                          | 11                  | 67                         | 18                       | 64      | 64        |
|                      | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S D         | 35                | 0        | 0                          | 60               | 37               | 3                      | 0                      | 0                       | 0                          | 12                  | 81                         | 15                       | 64      | 64        |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD |                   | S A         | 24                | 0        | 0                          | 54               | 21               | 13                     | 8                      | 4                       | 0                          | 27                  | 0                          | 0                        | 0       | 0         |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD |                   | S D         | 24                | 0        | 0                          | 71               | 25               | 0                      | 4                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0       | 0         |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                   | S A         | 28                | 0        | 0                          | 86               | 14               | 0                      | 0                      | 0                       | 0                          | 6                   | 60                         | 16                       | 30      | 30        |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                   | S D         | 28                | 0        | 0                          | 89               | 7                | 4                      | 0                      | 0                       | 0                          | 6                   | 97                         | 4                        | 30      | 30        |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S A         | 39                | 0        | 0                          | 95               | 5                | 0                      | 0                      | 0                       | 0                          | 4                   | 78                         | 12                       | 64      | 64        |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                   | S D         | 39                | 0        | 0                          | 97               | 3                | 0                      | 0                      | 0                       | 0                          | 4                   | 84                         | 11                       | 64      | 64        |
|                      | EDINBURGH         | FLYGLOBESPAN                |                   | S A         | 18                | 0        | 0                          | 78               | 11               | 0                      | 11                     | 0                       | 0                          | 15                  | 80                         | 23                       | 30      | 30        |
|                      | EDINBURGH         | FLYGLOBESPAN                |                   | S D         | 18                | 0        | 0                          | 83               | 0                | 11                     | 6                      | 0                       | 0                          | 14                  | 86                         | 11                       | 29      | 29        |
|                      | GLASGOW           | FLYGLOBESPAN                |                   | S A         | 22                | 1        | 0                          | 59               | 23               | 5                      | 9                      | 5                       | 0                          | 34                  | 66                         | 17                       | 29      | 29        |
|                      | GLASGOW           | FLYGLOBESPAN                |                   | S D         | 22                | 0        | 0                          | 82               | 0                | 9                      | 5                      | 5                       | 0                          | 26                  | 93                         | 6                        | 30      | 30        |
|                      | NEWCASTLE         | JET2.COM LTD                |                   | S A         | 2                 | 0        | 0                          | 0                | 50               | 0                      | 50                     | 0                       | 0                          | 88                  | 0                          | 0                        | 0       | 0         |
|                      | NEWCASTLE         | JET2.COM LTD                |                   | S D         | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0       | 0         |
|                      | BIRMINGHAM        | MONARCH AIRLINES            |                   | S A         | 21                | 1        | 0                          | 90               | 10               | 0                      | 0                      | 0                       | 0                          | 3                   | 86                         | 35                       | 22      | 22        |
|                      | BIRMINGHAM        | MONARCH AIRLINES            |                   | S D         | 22                | 0        | 0                          | 86               | 5                | 9                      | 0                      | 0                       | 0                          | 7                   | 91                         | 4                        | 22      | 22        |
|                      | GATWICK           | MONARCH AIRLINES            |                   | S A         | 35                | 0        | 0                          | 66               | 23               | 9                      | 3                      | 0                       | 0                          | 17                  | 62                         | 18                       | 34      | 34        |
|                      | GATWICK           | MONARCH AIRLINES            |                   | S D         | 35                | 0        | 0                          | 89               | 3                | 6                      | 3                      | 0                       | 0                          | 7                   | 100                        | 2                        | 34      | 34        |
|                      | LUTON             | MONARCH AIRLINES            |                   | S A         | 23                | 1        | 0                          | 91               | 4                | 4                      | 0                      | 0                       | 0                          | 7                   | 60                         | 33                       | 20      | 20        |
|                      | LUTON             | MONARCH AIRLINES            |                   | S D         | 23                | 0        | 0                          | 91               | 9                | 0                      | 0                      | 0                       | 0                          | 6                   | 95                         | 4                        | 21      | 21        |
|                      | MANCHESTER        | MONARCH AIRLINES            |                   | S A         | 47                | 0        | 0                          | 89               | 9                | 2                      | 0                      | 0                       | 0                          | 6                   | 78                         | 23                       | 41      | 41        |
|                      | MANCHESTER        | MONARCH AIRLINES            |                   | S D         | 47                | 0        | 0                          | 94               | 4                | 2                      | 0                      | 0                       | 0                          | 3                   | 95                         | 2                        | 41      | 41        |
|                      | BIRMINGHAM        | RYANAIR                     |                   | S A         | 30                | 1        | 0                          | 70               | 20               | 0                      | 10                     | 0                       | 0                          | 17                  | 0                          | 0                        | 0       | 0         |
|                      | BIRMINGHAM        | RYANAIR                     |                   | S D         | 30                | 0        | 0                          | 90               | 7                | 0                      | 3                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0       | 0         |
|                      | EDINBURGH         | RYANAIR                     |                   | S A         | 15                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0       | 0         |
|                      | EDINBURGH         | RYANAIR                     |                   | S D         | 15                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0       | 0         |
|                      | STANSTED          | RYANAIR                     |                   | S A         | 13                | 0        | 0                          | 69               | 23               | 8                      | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0       | 0         |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |
|---------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                 |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                 |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| MALAGA                          | STANSTED          | RYANAIR                        |                | S D      | 13                | 0        | 0         | 85                         | 15            | 0             | 0                | 0                | 0                 | 8                    | 0             | 0                    | 0                  |
|                                 | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                | C A      | 6                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 80            | 8                    | 5                  |
|                                 | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                | C D      | 5                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 80            | 4                    | 5                  |
|                                 | BIRMINGHAM        | THOMSON AIRWAYS LTD            |                | C A      | 7                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 75            | 10                   | 4                  |
|                                 | BIRMINGHAM        | THOMSON AIRWAYS LTD            |                | C D      | 7                 | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 5                    | 100           | 2                    | 4                  |
|                                 | GATWICK           | THOMSON AIRWAYS LTD            |                | C A      | 25                | 0        | 0         | 84                         | 12            | 0             | 4                | 0                | 0                 | 9                    | 91            | 7                    | 23                 |
|                                 | GATWICK           | THOMSON AIRWAYS LTD            |                | C D      | 25                | 0        | 0         | 68                         | 20            | 8             | 4                | 0                | 0                 | 16                   | 95            | 6                    | 22                 |
|                                 | LUTON             | THOMSON AIRWAYS LTD            |                | C A      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 67            | 17                   | 3                  |
|                                 | MANCHESTER        | THOMSON AIRWAYS LTD            |                | C A      | 26                | 0        | 0         | 92                         | 4             | 4             | 0                | 0                | 0                 | 3                    | 88            | 13                   | 17                 |
|                                 | MANCHESTER        | THOMSON AIRWAYS LTD            |                | C D      | 24                | 0        | 0         | 88                         | 8             | 4             | 0                | 0                | 0                 | 5                    | 88            | 15                   | 17                 |
|                                 | NEWCASTLE         | THOMSON AIRWAYS LTD            |                | C A      | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 11                   | 94            | 8                    | 16                 |
|                                 | NEWCASTLE         | THOMSON AIRWAYS LTD            |                | C D      | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 10                   | 94            | 2                    | 16                 |
| <b>TOTAL MALAGA</b>             |                   |                                |                |          | <b>1340</b>       | <b>7</b> | <b>1</b>  | <b>83</b>                  | <b>11</b>     | <b>4</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>9</b>             | <b>80</b>     | <b>13</b>            | <b>13</b>          |
| MALE INTERNATIONAL              | GATWICK           | MONARCH AIRLINES               |                | C A      | 4                 | 0        | 0         | 0                          | 25            | 25            | 25               | 25               | 0                 | 115                  | 38            | 42                   | 8                  |
|                                 | GATWICK           | MONARCH AIRLINES               |                | C D      | 5                 | 0        | 0         | 60                         | 0             | 0             | 20               | 20               | 0                 | 75                   | 75            | 34                   | 8                  |
|                                 | GATWICK           | THOMSON AIRWAYS LTD            |                | C A      | 5                 | 0        | 0         | 20                         | 60            | 20            | 0                | 0                | 0                 | 27                   | 0             | 62                   | 4                  |
|                                 | GATWICK           | THOMSON AIRWAYS LTD            |                | C D      | 7                 | 0        | 0         | 43                         | 29            | 14            | 14               | 0                | 0                 | 29                   | 25            | 44                   | 4                  |
|                                 | MANCHESTER        | THOMSON AIRWAYS LTD            |                | C A      | 4                 | 0        | 0         | 25                         | 25            | 50            | 0                | 0                | 0                 | 32                   | 25            | 91                   | 4                  |
|                                 | MANCHESTER        | THOMSON AIRWAYS LTD            |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 50                   | 32            | 4                    |                    |
| <b>TOTAL MALE INTERNATIONAL</b> |                   |                                |                |          | <b>29</b>         | <b>0</b> | <b>0</b>  | <b>41</b>                  | <b>24</b>     | <b>17</b>     | <b>10</b>        | <b>7</b>         | <b>0</b>          | <b>45</b>            | <b>50</b>     | <b>36</b>            | <b>36</b>          |
| MALTA                           | BIRMINGHAM        | AIR MALTA                      |                | S A      | 13                | 0        | 0         | 85                         | 0             | 8             | 8                | 0                | 0                 | 12                   | 77            | 10                   | 13                 |
|                                 | BIRMINGHAM        | AIR MALTA                      |                | S D      | 13                | 0        | 0         | 38                         | 15            | 31            | 15               | 0                | 0                 | 30                   | 54            | 17                   | 13                 |
|                                 | GATWICK           | AIR MALTA                      |                | S A      | 46                | 0        | 0         | 91                         | 7             | 2             | 0                | 0                | 0                 | 4                    | 67            | 24                   | 43                 |
|                                 | GATWICK           | AIR MALTA                      |                | S D      | 37                | 0        | 0         | 86                         | 5             | 5             | 0                | 3                | 0                 | 15                   | 37            | 37                   | 38                 |
|                                 | GLASGOW           | AIR MALTA                      |                | S A      | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 9                    | 56            | 14                   | 9                  |
|                                 | GLASGOW           | AIR MALTA                      |                | S D      | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 11                   | 33            | 24                   | 9                  |
|                                 | HEATHROW          | AIR MALTA                      |                | S A      | 60                | 0        | 0         | 87                         | 8             | 5             | 0                | 0                | 0                 | 5                    | 73            | 14                   | 60                 |
|                                 | HEATHROW          | AIR MALTA                      |                | S D      | 60                | 0        | 0         | 72                         | 15            | 8             | 5                | 0                | 0                 | 15                   | 27            | 33                   | 60                 |
|                                 | MANCHESTER        | AIR MALTA                      |                | S A      | 25                | 0        | 0         | 76                         | 12            | 12            | 0                | 0                | 0                 | 9                    | 50            | 22                   | 22                 |
|                                 | MANCHESTER        | AIR MALTA                      |                | S D      | 25                | 0        | 0         | 56                         | 36            | 4             | 4                | 0                | 0                 | 14                   | 30            | 36                   | 23                 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |                        | PERCENTAGE OF FLIGHTS LATE |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |           |  |
|----------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
|                      |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins | 16 to<br>30 mins           | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |  |
|                      |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          | Matched   | Unmatched |  |
| MALTA                |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | NEWCASTLE         | AIR MALTA                         | C                 | A           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 0                          | 0                        | 0         |           |  |
|                      | NEWCASTLE         | AIR MALTA                         | C                 | D           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0         |           |  |
|                      | STANSTED          | AIR MALTA                         | S                 | A           | 5                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 50                         | 83                       | 4         |           |  |
|                      | STANSTED          | AIR MALTA                         | S                 | D           | 5                 | 0        | 0                      | 80                         | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 0                          | 72                       | 3         |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC               | S                 | A           | 17                | 0        | 0                      | 6                          | 47               | 35                     | 12                     | 0                       | 0                          | 33                  | 0                          | 0                        | 0         |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC               | S                 | D           | 17                | 0        | 0                      | 82                         | 6                | 12                     | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |           |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 27                | 0        | 0                      | 81                         | 11               | 4                      | 4                      | 0                       | 0                          | 12                  | 0                          | 0                        | 0         |           |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 27                | 0        | 1                      | 93                         | 4                | 0                      | 4                      | 0                       | 0                          | 10                  | 0                          | 0                        | 0         |           |  |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 13                | 0        | 0                      | 54                         | 15               | 15                     | 15                     | 0                       | 0                          | 32                  | 0                          | 0                        | 0         |           |  |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 13                | 0        | 0                      | 62                         | 15               | 15                     | 8                      | 0                       | 0                          | 18                  | 0                          | 0                        | 0         |           |  |
|                      | LUTON             | RYANAIR                           | S                 | A           | 22                | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 90                         | 4                        | 29        |           |  |
|                      | LUTON             | RYANAIR                           | S                 | D           | 22                | 0        | 0                      | 95                         | 5                | 0                      | 0                      | 0                       | 0                          | 2                   | 77                         | 8                        | 30        |           |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | A           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 67                         | 12                       | 3         |           |  |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | D           | 4                 | 0        | 0                      | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 6                   | 100                        | 1                        | 3         |           |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD               | C                 | A           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 3                        | 4         |           |  |
|                      | GATWICK           | THOMSON AIRWAYS LTD               | C                 | D           | 4                 | 0        | 0                      | 75                         | 25               | 0                      | 0                      | 0                       | 0                          | 10                  | 100                        | 4                        | 4         |           |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD               | C                 | A           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 25                         | 14                       | 4         |           |  |
|                      | MANCHESTER        | THOMSON AIRWAYS LTD               | C                 | D           | 4                 | 0        | 0                      | 100                        | 0                | 0                      | 0                      | 0                       | 0                          | 3                   | 100                        | 6                        | 4         |           |  |
| <b>TOTAL MALTA</b>   |                   |                                   |                   |             | <b>489</b>        | <b>0</b> | <b>1</b>               | <b>79</b>                  | <b>11</b>        | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>11</b>           | <b>60</b>                  | <b>23</b>                | <b>23</b> |           |  |
| MANAUS-EDUARDO GOMES |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
| MANCHESTER           |                   |                                   |                   |             |                   |          |                        |                            |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND               | S                 | A           | 244               | 0        | 1                      | 87                         | 5                | 6                      | 2                      | 0                       | 0                          | 7                   | 80                         | 9                        | 201       |           |  |
|                      | HEATHROW          | BMI BRITISH MIDLAND               | S                 | D           | 243               | 0        | 0                      | 85                         | 7                | 7                      | 1                      | 0                       | 0                          | 7                   | 75                         | 11                       | 201       |           |  |
|                      | EDINBURGH         | BMI REGIONAL                      | S                 | A           | 131               | 0        | 0                      | 97                         | 1                | 2                      | 1                      | 0                       | 0                          | 2                   | 92                         | 4                        | 182       |           |  |
|                      | EDINBURGH         | BMI REGIONAL                      | S                 | D           | 136               | 0        | 0                      | 95                         | 4                | 1                      | 0                      | 0                       | 0                          | 3                   | 91                         | 6                        | 181       |           |  |
|                      | GLASGOW           | BMI REGIONAL                      | S                 | A           | 83                | 0        | 0                      | 93                         | 4                | 4                      | 0                      | 0                       | 0                          | 4                   | 93                         | 4                        | 112       |           |  |
|                      | GLASGOW           | BMI REGIONAL                      | S                 | D           | 83                | 0        | 0                      | 89                         | 5                | 4                      | 2                      | 0                       | 0                          | 5                   | 94                         | 3                        | 112       |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC               | S                 | A           | 175               | 0        | 0                      | 92                         | 6                | 2                      | 1                      | 0                       | 0                          | 4                   | 66                         | 16                       | 193       |           |  |
|                      | GATWICK           | BRITISH AIRWAYS PLC               | S                 | D           | 175               | 0        | 0                      | 93                         | 6                | 1                      | 0                      | 0                       | 0                          | 3                   | 81                         | 9                        | 193       |           |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC               | S                 | A           | 198               | 0        | 0                      | 86                         | 8                | 6                      | 1                      | 0                       | 0                          | 6                   | 55                         | 24                       | 244       |           |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC               | S                 | D           | 198               | 0        | 0                      | 85                         | 9                | 6                      | 1                      | 0                       | 0                          | 8                   | 50                         | 24                       | 243       |           |  |
|                      | STANSTED          | EASTERN AIRWAYS                   | S                 | A           | 53                | 0        | 6                      | 85                         | 11               | 0                      | 2                      | 2                       | 0                          | 12                  | 88                         | 6                        | 65        |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | NOV 2007                |                            |                     |                            |                          |  |
|-------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                         |                   |                                   |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                         |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| MANCHESTER              |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | STANSTED          | EASTERN AIRWAYS                   | S                 | D           | 53                | 0        | 6         | 94                         | 2                | 0                | 2                      | 2                      | 0                       | 10                         | 89                  | 6                          | 65                       |  |
|                         | EDINBURGH         | FLYBE LTD                         | S                 | A           | 94                | 0        | 3         | 82                         | 10               | 6                | 2                      | 0                      | 0                       | 8                          | 82                  | 13                         | 173                      |  |
|                         | EDINBURGH         | FLYBE LTD                         | S                 | D           | 95                | 0        | 1         | 76                         | 18               | 4                | 0                      | 2                      | 0                       | 11                         | 74                  | 19                         | 175                      |  |
|                         | GLASGOW           | FLYBE LTD                         | S                 | A           | 76                | 0        | 0         | 78                         | 4                | 8                | 11                     | 0                      | 0                       | 17                         | 90                  | 8                          | 136                      |  |
|                         | GLASGOW           | FLYBE LTD                         | S                 | D           | 74                | 0        | 2         | 76                         | 8                | 9                | 7                      | 0                      | 0                       | 13                         | 86                  | 10                         | 138                      |  |
|                         | GLASGOW           | MONARCH AIRLINES                  | C                 | A           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |  |
|                         | GLASGOW           | MONARCH AIRLINES                  | C                 | D           | 2                 | 0        | 0         | 0                          | 0                | 50               | 50                     | 0                      | 0                       | 56                         | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | A           | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 9                          | 33                  | 21                         | 3                        |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | D           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD               | C                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 5                          | 60                  | 28                         | 5                        |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD               | C                 | D           | 3                 | 0        | 0         | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 47                         | 17                  | 79                         | 6                        |  |
|                         | LONDON CITY       | VLM (BELGIUM)                     | S                 | A           | 124               | 2        | 3         | 93                         | 4                | 2                | 2                      | 0                      | 0                       | 6                          | 69                  | 14                         | 175                      |  |
|                         | LONDON CITY       | VLM (BELGIUM)                     | S                 | D           | 123               | 0        | 3         | 71                         | 17               | 7                | 5                      | 0                      | 0                       | 17                         | 38                  | 28                         | 175                      |  |
| <b>TOTAL MANCHESTER</b> |                   |                                   |                   |             | <b>2381</b>       | <b>5</b> | <b>25</b> | <b>87</b>                  | <b>7</b>         | <b>5</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>74</b>           | <b>13</b>                  | <b>13</b>                |  |
| MARIBOR                 |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| MARRAKESH               |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | GATWICK           | ATLAS BLUE                        | S                 | A           | 17                | 0        | 0         | 82                         | 6                | 6                | 6                      | 0                      | 0                       | 9                          | 74                  | 12                         | 19                       |  |
|                         | GATWICK           | ATLAS BLUE                        | S                 | D           | 17                | 0        | 0         | 71                         | 18               | 6                | 6                      | 0                      | 0                       | 13                         | 68                  | 17                         | 19                       |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD       | S                 | A           | 57                | 0        | 0         | 88                         | 4                | 5                | 4                      | 0                      | 0                       | 8                          | 79                  | 10                         | 29                       |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD       | S                 | D           | 57                | 0        | 0         | 89                         | 5                | 2                | 4                      | 0                      | 0                       | 9                          | 77                  | 13                         | 30                       |  |
|                         | HEATHROW          | ROYAL AIR MAROC                   | S                 | A           | 30                | 0        | 0         | 57                         | 23               | 10               | 10                     | 0                      | 0                       | 20                         | 12                  | 39                         | 26                       |  |
|                         | HEATHROW          | ROYAL AIR MAROC                   | S                 | D           | 29                | 0        | 0         | 62                         | 14               | 21               | 3                      | 0                      | 0                       | 20                         | 54                  | 25                         | 26                       |  |
|                         | LUTON             | RYANAIR                           | S                 | A           | 24                | 0        | 1         | 92                         | 0                | 4                | 4                      | 0                      | 0                       | 10                         | 94                  | 4                          | 17                       |  |
|                         | LUTON             | RYANAIR                           | S                 | D           | 25                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 94                  | 5                          | 17                       |  |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD               | S                 | A           | 9                 | 0        | 0         | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 4                          | 71                  | 9                          | 17                       |  |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD               | S                 | D           | 9                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 94                  | 6                          | 17                       |  |
| <b>TOTAL MARRAKESH</b>  |                   |                                   |                   |             | <b>275</b>        | <b>0</b> | <b>1</b>  | <b>82</b>                  | <b>8</b>         | <b>6</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>63</b>           | <b>17</b>                  | <b>17</b>                |  |
| MARSA ALAM              |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | A           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | D           | 4                 | 0        | 0         | 25                         | 75               | 0                | 0                      | 0                      | 0                       | 19                         | 0                   | 0                          | 0                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |          |
|-------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|
|                         |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |          |
|                         |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
| MARSA ALAM              |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 38                   | 0             | 0                    | 0                  | 0        |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 42                   | 0             | 0                    | 0                  | 0        |
|                         | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 100           | 3                    | 4                  | 4        |
|                         | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 8                    | 100           | 7                    | 4                  | 4        |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 37                   | 0             | 0                    | 0                  | 0        |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  | 0        |
| <b>TOTAL MARSA ALAM</b> |                   |                                |                |          | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>59</b>                  | <b>22</b>     | <b>9</b>      | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>20</b>            | <b>71</b>     | <b>42</b>            | <b>42</b>          |          |
| MARSEILLE               |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                         | GATWICK           | BRITISH AIRWAYS PLC            | S              | A        | 50                | 0        | 0         | 90                         | 4             | 2             | 4                | 0                | 0                 | 7                    | 69            | 13                   | 65                 | 65       |
|                         | GATWICK           | BRITISH AIRWAYS PLC            | S              | D        | 50                | 0        | 0         | 94                         | 4             | 0             | 2                | 0                | 0                 | 5                    | 77            | 11                   | 65                 | 65       |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 31                | 0        | 0         | 87                         | 10            | 0             | 3                | 0                | 0                 | 7                    | 63            | 15                   | 30                 | 30       |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 31                | 0        | 0         | 90                         | 6             | 3             | 0                | 0                | 0                 | 4                    | 57            | 15                   | 30                 | 30       |
|                         | STANSTED          | RYANAIR                        | S              | A        | 42                | 0        | 0         | 98                         | 0             | 0             | 0                | 0                | 2                 | 14                   | 97            | 2                    | 30                 | 30       |
|                         | STANSTED          | RYANAIR                        | S              | D        | 42                | 0        | 0         | 76                         | 24            | 0             | 0                | 0                | 0                 | 9                    | 80            | 9                    | 30                 | 30       |
|                         | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 19                   | 0             | 0                    | 0                  | 0        |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  | 0        |
| <b>TOTAL MARSEILLE</b>  |                   |                                |                |          | <b>252</b>        | <b>0</b> | <b>0</b>  | <b>89</b>                  | <b>8</b>      | <b>1</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>73</b>     | <b>11</b>            | <b>11</b>          |          |
| MAURITIUS               |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                         | HEATHROW          | AIR MAURITIUS LTD              | S              | A        | 21                | 0        | 0         | 10                         | 24            | 52            | 14               | 0                | 0                 | 43                   | 32            | 34                   | 22                 | 22       |
|                         | HEATHROW          | AIR MAURITIUS LTD              | S              | D        | 21                | 0        | 0         | 33                         | 19            | 24            | 19               | 5                | 0                 | 40                   | 27            | 34                   | 22                 | 22       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 13                | 0        | 0         | 54                         | 38            | 8             | 0                | 0                | 0                 | 16                   | 38            | 33                   | 13                 | 13       |
|                         | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 13                | 0        | 0         | 46                         | 23            | 23            | 8                | 0                | 0                 | 27                   | 23            | 38                   | 13                 | 13       |
|                         | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD    | S              | A        | 9                 | 0        | 0         | 67                         | 22            | 11            | 0                | 0                | 0                 | 9                    | 25            | 45                   | 8                  | 8        |
|                         | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD    | S              | D        | 9                 | 0        | 0         | 56                         | 44            | 0             | 0                | 0                | 0                 | 14                   | 56            | 37                   | 9                  | 9        |
| <b>TOTAL MAURITIUS</b>  |                   |                                |                |          | <b>86</b>         | <b>0</b> | <b>0</b>  | <b>38</b>                  | <b>27</b>     | <b>24</b>     | <b>9</b>         | <b>1</b>         | <b>0</b>          | <b>29</b>            | <b>32</b>     | <b>36</b>            | <b>36</b>          |          |
| MEDINA                  |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                         | GATWICK           | MONARCH AIRLINES               | C              | D        | 3                 | 0        | 0         | 33                         | 33            | 33            | 0                | 0                | 0                 | 23                   | 0             | 0                    | 0                  | 0        |
| <b>TOTAL MEDINA</b>     |                   |                                |                |          | <b>3</b>          | <b>0</b> | <b>0</b>  | <b>33</b>                  | <b>33</b>     | <b>33</b>     | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>23</b>            | <b>0</b>      | <b>0</b>             | <b>0</b>           | <b>0</b> |
| MELBOURNE               |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |          |
|                         | HEATHROW          | QANTAS                         | S              | A        | 60                | 0        | 0         | 77                         | 15            | 7             | 0                | 0                | 2                 | 13                   | 67            | 19                   | 60                 | 60       |
|                         | HEATHROW          | QANTAS                         | S              | D        | 60                | 0        | 0         | 78                         | 15            | 7             | 0                | 0                | 0                 | 10                   | 32            | 28                   | 60                 | 60       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                  |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                  |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| MELBOURNE                        |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| <b>TOTAL MELBOURNE</b>           |                   |                             |                |          | <b>120</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>15</b>     | <b>7</b>      | <b>0</b>         | <b>0</b>         | <b>1</b>          | <b>11</b>            | <b>49</b>     | <b>23</b>            | <b>23</b>          |  |
| MEXICO CITY                      |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 13                | 0        | 0         | 54                         | 8             | 23            | 8                | 8                | 0                 | 39                   | 77            | 11                   | 13                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 12                | 0        | 0         | 42                         | 25            | 25            | 8                | 0                | 0                 | 26                   | 15            | 27                   | 13                 |  |
| <b>TOTAL MEXICO CITY</b>         |                   |                             |                |          | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>48</b>                  | <b>16</b>     | <b>24</b>     | <b>8</b>         | <b>4</b>         | <b>0</b>          | <b>33</b>            | <b>46</b>     | <b>19</b>            | <b>19</b>          |  |
| MIAMI INTERNATIONAL              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | AMERICAN AIRLINES           |                | S A      | 43                | 0        | 0         | 56                         | 19            | 12            | 9                | 5                | 0                 | 31                   | 47            | 36                   | 38                 |  |
|                                  | HEATHROW          | AMERICAN AIRLINES           |                | S D      | 43                | 0        | 1         | 84                         | 14            | 2             | 0                | 0                | 0                 | 9                    | 68            | 23                   | 38                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 60                | 0        | 0         | 63                         | 17            | 12            | 8                | 0                | 0                 | 19                   | 73            | 15                   | 60                 |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 60                | 0        | 0         | 60                         | 22            | 12            | 7                | 0                | 0                 | 20                   | 20            | 30                   | 60                 |  |
|                                  | GATWICK           | THOMSON AIRWAYS LTD         |                | C A      | 2                 | 0        | 0         | 0                          | 50            | 0             | 50               | 0                | 0                 | 90                   | 0             | 0                    | 0                  |  |
|                                  | GATWICK           | THOMSON AIRWAYS LTD         |                | C D      | 2                 | 0        | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 25                   | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD         |                | C A      | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 12                   | 0             | 0                    | 0                  |  |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD         |                | C D      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |  |
|                                  | STANSTED          | THOMSON AIRWAYS LTD         |                | C A      | 2                 | 0        | 0         | 0                          | 0             | 0             | 50               | 50               | 0                 | 167                  | 0             | 0                    | 0                  |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 29                | 1        | 1         | 72                         | 14            | 7             | 7                | 0                | 0                 | 13                   | 43            | 23                   | 30                 |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 30                | 0        | 0         | 50                         | 30            | 17            | 3                | 0                | 0                 | 17                   | 43            | 23                   | 30                 |  |
| <b>TOTAL MIAMI INTERNATIONAL</b> |                   |                             |                |          | <b>275</b>        | <b>1</b> | <b>2</b>  | <b>63</b>                  | <b>20</b>     | <b>10</b>     | <b>7</b>         | <b>1</b>         | <b>0</b>          | <b>20</b>            | <b>49</b>     | <b>25</b>            | <b>25</b>          |  |
| MILAN (LINATE)                   |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | LONDON CITY       | AIR ONE                     |                | S A      | 47                | 0        | 3         | 85                         | 6             | 6             | 2                | 0                | 0                 | 9                    | 76            | 11                   | 51                 |  |
|                                  | LONDON CITY       | AIR ONE                     |                | S D      | 47                | 0        | 3         | 53                         | 32            | 13            | 2                | 0                | 0                 | 16                   | 43            | 21                   | 51                 |  |
|                                  | HEATHROW          | ALITALIA                    |                | S A      | 102               | 2        | 0         | 67                         | 11            | 8             | 14               | 1                | 0                 | 24                   | 76            | 11                   | 131                |  |
|                                  | HEATHROW          | ALITALIA                    |                | S D      | 100               | 2        | 0         | 63                         | 13            | 11            | 13               | 0                | 0                 | 24                   | 70            | 14                   | 132                |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 120               | 0        | 0         | 77                         | 15            | 4             | 3                | 2                | 0                 | 15                   | 72            | 12                   | 120                |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 120               | 0        | 0         | 74                         | 16            | 8             | 3                | 0                | 0                 | 11                   | 62            | 16                   | 120                |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 30                | 0        | 0         | 67                         | 23            | 7             | 0                | 3                | 0                 | 20                   | 73            | 14                   | 30                 |  |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 30                | 0        | 0         | 80                         | 17            | 3             | 0                | 0                | 0                 | 8                    | 80            | 12                   | 30                 |  |
| <b>TOTAL MILAN (LINATE)</b>      |                   |                             |                |          | <b>596</b>        | <b>9</b> | <b>6</b>  | <b>71</b>                  | <b>15</b>     | <b>8</b>      | <b>6</b>         | <b>1</b>         | <b>0</b>          | <b>17</b>            | <b>69</b>     | <b>14</b>            | <b>14</b>          |  |
| MILAN (MALPENSA)                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 119               | 0        | 1         | 91                         | 7             | 2             | 1                | 0                | 0                 | 5                    | 81            | 11                   | 119                |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 120               | 0        | 0         | 78                         | 18            | 4             | 1                | 0                | 0                 | 9                    | 50            | 26                   | 119                |  |
|                                  | EDINBURGH         | EASYJET AIRLINE COMPANY LTD |                | S A      | 22                | 0        | 0         | 77                         | 14            | 5             | 5                | 0                | 0                 | 11                   | 72            | 14                   | 29                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|----------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                                  |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                                  |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| MILAN (MALPENSA)                 | EDINBURGH         | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 22                | 0        | 0         | 77                         | 18               | 5                | 0                      | 0                      | 0                       | 8                          | 66                  | 19                         | 29                       |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | A           | 109               | 0        | 1         | 87                         | 8                | 3                | 2                      | 0                      | 0                       | 6                          | 80                  | 15                         | 105                      |
|                                  | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 109               | 0        | 0         | 76                         | 15               | 6                | 3                      | 0                      | 0                       | 10                         | 74                  | 13                         | 106                      |
|                                  | BIRMINGHAM        | FLYBE LTD                      | S                 | A           | 46                | 0        | 1         | 80                         | 11               | 4                | 4                      | 0                      | 0                       | 8                          | 93                  | 11                         | 46                       |
|                                  | BIRMINGHAM        | FLYBE LTD                      | S                 | D           | 47                | 0        | 0         | 83                         | 6                | 6                | 4                      | 0                      | 0                       | 11                         | 64                  | 19                         | 42                       |
|                                  | MANCHESTER        | FLYBE LTD                      | S                 | A           | 48                | 0        | 0         | 81                         | 2                | 10               | 6                      | 0                      | 0                       | 14                         | 80                  | 17                         | 51                       |
|                                  | MANCHESTER        | FLYBE LTD                      | S                 | D           | 48                | 0        | 0         | 92                         | 6                | 2                | 0                      | 0                      | 0                       | 5                          | 88                  | 12                         | 51                       |
| <b>TOTAL MILAN (MALPENSA)</b>    |                   |                                |                   |             | <b>690</b>        | <b>2</b> | <b>3</b>  | <b>83</b>                  | <b>11</b>        | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>70</b>           | <b>17</b>                  | <b>17</b>                |
| MINNEAPOLIS-ST PAUL              | HEATHROW          | NORTHWEST AIRLINES             | S                 | A           | 29                | 0        | 0         | 90                         | 7                | 0                | 3                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                                  | HEATHROW          | NORTHWEST AIRLINES             | S                 | D           | 29                | 0        | 0         | 79                         | 10               | 7                | 3                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
| <b>TOTAL MINNEAPOLIS-ST PAUL</b> |                   |                                |                   |             | <b>58</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>9</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>92</b>           | <b>4</b>                   | <b>4</b>                 |
| MINSK INT'L                      | GATWICK           | BELAVIA (BELARUSSIAN AIRLINES) | S                 | A           | 9                 | 0        | 0         | 44                         | 33               | 22               | 0                      | 0                      | 0                       | 17                         | 88                  | 10                         | 8                        |
|                                  | GATWICK           | BELAVIA (BELARUSSIAN AIRLINES) | S                 | D           | 9                 | 0        | 0         | 67                         | 22               | 11               | 0                      | 0                      | 0                       | 12                         | 75                  | 12                         | 8                        |
| <b>TOTAL MINSK INT'L</b>         |                   |                                |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>28</b>        | <b>17</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>81</b>           | <b>11</b>                  | <b>11</b>                |
| MOMBASA                          | GATWICK           | MONARCH AIRLINES               | C                 | A           | 4                 | 0        | 0         | 50                         | 0                | 0                | 50                     | 0                      | 0                       | 59                         | 25                  | 38                         | 8                        |
|                                  | GATWICK           | MONARCH AIRLINES               | C                 | D           | 4                 | 0        | 0         | 25                         | 0                | 25               | 25                     | 25                     | 0                       | 96                         | 38                  | 40                         | 8                        |
|                                  | GATWICK           | THOMSON AIRWAYS LTD            | C                 | A           | 4                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 39                         | 75                  | 6                          | 4                        |
|                                  | GATWICK           | THOMSON AIRWAYS LTD            | C                 | D           | 4                 | 0        | 0         | 50                         | 0                | 25               | 25                     | 0                      | 0                       | 37                         | 75                  | 9                          | 4                        |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | A           | 4                 | 0        | 0         | 50                         | 25               | 0                | 0                      | 25                     | 0                       | 72                         | 0                   | 0                          | 0                        |
|                                  | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | D           | 5                 | 0        | 0         | 20                         | 20               | 20               | 20                     | 20                     | 0                       | 85                         | 0                   | 0                          | 0                        |
| <b>TOTAL MOMBASA</b>             |                   |                                |                   |             | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>40</b>                  | <b>8</b>         | <b>16</b>        | <b>24</b>              | <b>12</b>              | <b>0</b>                | <b>65</b>                  | <b>54</b>           | <b>24</b>                  | <b>24</b>                |
| MONASTIR                         | GATWICK           | KATHARGO AIRLINES              | C                 | A           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                                  | MANCHESTER        | KATHARGO AIRLINES              | C                 | A           | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |
|                                  | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 5                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 67                         | 65                  | 3                          | 3                        |
|                                  | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 4                          | 3                        |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |   |
|-----------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---|
|                       |                   |                                |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |   |
|                       |                   |                                |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |   |
| MONASTIR              | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 0                    | 13            | 0                    | 0                  | 0 |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 10                | 0        | 0                          | 90            | 0             | 0                | 10               | 0                 | 0                    | 15            | 0                    | 0                  | 0 |
|                       | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 10                   | 0             | 0                    | 0                  |   |
|                       | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 20                   | 0             | 0                    | 0                  |   |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 10                | 1        | 0                          | 90            | 0             | 0                | 10               | 0                 | 7                    | 100           | 2                    | 7                  |   |
|                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 0                | 11               | 0                 | 14                   | 100           | 0                    | 5                  |   |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 13                   | 0             | 0                    | 0                  |   |
|                       | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 33               | 0                | 0                 | 17                   | 0             | 0                    | 0                  |   |
|                       | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |   |
|                       | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 9                    | 0             | 0                    | 0                  |   |
|                       | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | A        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 50            | 48                   | 4                  |   |
|                       | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | D        | 5                 | 0        | 0                          | 60            | 20            | 20               | 0                | 0                 | 16                   | 75            | 14                   | 4                  |   |
|                       | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 1                    | 88            | 2                    | 8                  |   |
|                       | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 11                   | 88            | 2                    | 8                  |   |
|                       | GLASGOW           | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 2                    | 0             | 0                    | 0                  |   |
|                       | GLASGOW           | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |   |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 12                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 5                    | 100           | 3                    | 9                  |   |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 11                | 0        | 0                          | 91            | 9             | 0                | 0                | 0                 | 6                    | 100           | 2                    | 8                  |   |
|                       | NEWCASTLE         | THOMSON AIRWAYS LTD            | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 3                  |   |
|                       | NEWCASTLE         | THOMSON AIRWAYS LTD            | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 2                  |   |
| <b>TOTAL MONASTIR</b> |                   |                                |                |          | <b>136</b>        | <b>1</b> | <b>0</b>                   | <b>87</b>     | <b>5</b>      | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>8</b>             | <b>90</b>     | <b>9</b>             | <b>9</b>           |   |
| MONROVIA (ROBERTS)    |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |   |
| MONTEGO BAY           |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |   |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 7                 | 0        | 0                          | 57            | 29            | 14               | 0                | 0                 | 14                   | 0             | 0                    | 0                  |   |
|                       | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 6                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 27                   | 0             | 0                    | 0                  |   |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | NOV 2007                |                            |                     |                            |                          |  |
|--------------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| MONTEGO BAY                    |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 5                 | 0        | 0         | 40                         | 40               | 20               | 0                      | 0                      | 0                       | 24                         | 0                   | 93                         | 4                        |  |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 5                 | 0        | 0         | 80                         | 0                | 0                | 20                     | 0                      | 0                       | 22                         | 75                  | 47                         | 4                        |  |
|                                | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C                 | A           | 5                 | 0        | 0         | 20                         | 20               | 40               | 20                     | 0                      | 0                       | 43                         | 0                   | 0                          | 0                        |  |
|                                | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C                 | D           | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                                | GATWICK           | THOMSON AIRWAYS LTD            | C                 | A           | 6                 | 0        | 0         | 50                         | 0                | 33               | 17                     | 0                      | 0                       | 36                         | 40                  | 52                         | 5                        |  |
|                                | GATWICK           | THOMSON AIRWAYS LTD            | C                 | D           | 5                 | 0        | 0         | 40                         | 20               | 20               | 20                     | 0                      | 0                       | 42                         | 40                  | 44                         | 5                        |  |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | A           | 6                 | 0        | 0         | 33                         | 33               | 33               | 0                      | 0                      | 0                       | 27                         | 0                   | 188                        | 8                        |  |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | D           | 6                 | 0        | 0         | 67                         | 17               | 0                | 17                     | 0                      | 0                       | 17                         | 43                  | 39                         | 7                        |  |
|                                | NEWCASTLE         | THOMSON AIRWAYS LTD            | C                 | A           | 4                 | 0        | 0         | 75                         | 0                | 0                | 25                     | 0                      | 0                       | 36                         | 0                   | 0                          | 0                        |  |
|                                | NEWCASTLE         | THOMSON AIRWAYS LTD            | C                 | D           | 4                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |  |
|                                | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | A           | 9                 | 0        | 0         | 11                         | 11               | 22               | 33                     | 22                     | 0                       | 83                         | 22                  | 46                         | 9                        |  |
|                                | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD    | S                 | D           | 9                 | 0        | 0         | 0                          | 33               | 44               | 22                     | 0                      | 0                       | 46                         | 0                   | 32                         | 8                        |  |
| <b>TOTAL MONTEGO BAY</b>       |                   |                                |                   |             | <b>82</b>         | <b>0</b> | <b>0</b>  | <b>44</b>                  | <b>20</b>        | <b>18</b>        | <b>16</b>              | <b>2</b>               | <b>0</b>                | <b>34</b>                  | <b>30</b>           | <b>60</b>                  | <b>60</b>                |  |
| MONTEPELLIER                   |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | A           | 13                | 0        | 0         | 85                         | 15               | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 13                | 0        | 0         | 69                         | 31               | 0                | 0                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |  |
|                                | STANSTED          | RYANAIR                        | S                 | A           | 8                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 85                  | 12                         | 13                       |  |
|                                | STANSTED          | RYANAIR                        | S                 | D           | 8                 | 0        | 0         | 63                         | 25               | 13               | 0                      | 0                      | 0                       | 12                         | 85                  | 12                         | 13                       |  |
| <b>TOTAL MONTEPELLIER</b>      |                   |                                |                   |             | <b>42</b>         | <b>1</b> | <b>0</b>  | <b>79</b>                  | <b>19</b>        | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>85</b>           | <b>12</b>                  | <b>12</b>                |  |
| MONTREAL (DORVAL)              |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | HEATHROW          | AIR CANADA                     | S                 | A           | 29                | 0        | 0         | 83                         | 3                | 0                | 10                     | 3                      | 0                       | 18                         | 80                  | 12                         | 30                       |  |
|                                | HEATHROW          | AIR CANADA                     | S                 | D           | 30                | 0        | 0         | 73                         | 17               | 10               | 0                      | 0                      | 0                       | 10                         | 67                  | 24                         | 30                       |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | A           | 30                | 0        | 0         | 73                         | 13               | 10               | 0                      | 3                      | 0                       | 16                         | 76                  | 9                          | 29                       |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | D           | 30                | 0        | 0         | 67                         | 20               | 10               | 3                      | 0                      | 0                       | 15                         | 55                  | 16                         | 29                       |  |
| <b>TOTAL MONTREAL (DORVAL)</b> |                   |                                |                   |             | <b>119</b>        | <b>0</b> | <b>0</b>  | <b>74</b>                  | <b>13</b>        | <b>8</b>         | <b>3</b>               | <b>2</b>               | <b>0</b>                | <b>15</b>                  | <b>67</b>           | <b>19</b>                  | <b>19</b>                |  |
| MOSCOW (DOMODEDOVO)            |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | HEATHROW          | BMI BRITISH MIDLAND            | S                 | A           | 59                | 0        | 0         | 90                         | 8                | 2                | 0                      | 0                      | 0                       | 5                          | 47                  | 18                         | 30                       |  |
|                                | HEATHROW          | BMI BRITISH MIDLAND            | S                 | D           | 59                | 0        | 0         | 93                         | 2                | 3                | 2                      | 0                      | 0                       | 4                          | 80                  | 10                         | 30                       |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | A           | 80                | 0        | 0         | 94                         | 1                | 3                | 3                      | 0                      | 0                       | 6                          | 76                  | 9                          | 80                       |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | D           | 81                | 0        | 0         | 83                         | 7                | 9                | 1                      | 0                      | 0                       | 9                          | 51                  | 22                         | 81                       |  |
|                                | HEATHROW          | TRANSAERO AIRLINES             | S                 | A           | 60                | 0        | 0         | 72                         | 15               | 7                | 5                      | 2                      | 0                       | 19                         | 47                  | 38                         | 30                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |
|------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                    |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| MOSCOW (DOMODEDOVO)                | HEATHROW          | TRANSAERO AIRLINES          |                | S D      | 60                | 0        | 0                          | 72            | 12            | 8                | 8                | 0                 | 0                    | 15            | 33                   | 45                 | 30        |
| <b>TOTAL MOSCOW (DOMODEDOVO)</b>   |                   |                             |                |          | <b>399</b>        | <b>1</b> | <b>0</b>                   | <b>84</b>     | <b>7</b>      | <b>5</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>9</b>      | <b>58</b>            | <b>21</b>          | <b>21</b> |
| MOSCOW (SHEREMETYEVO)              | HEATHROW          | AEROFLOT                    |                | S A      | 74                | 0        | 0                          | 64            | 22            | 12               | 3                | 0                 | 0                    | 14            | 47                   | 23                 | 72        |
|                                    | HEATHROW          | AEROFLOT                    |                | S D      | 73                | 0        | 1                          | 82            | 16            | 0                | 1                | 0                 | 0                    | 6             | 68                   | 13                 | 72        |
| <b>TOTAL MOSCOW (SHEREMETYEVO)</b> |                   |                             |                |          | <b>147</b>        | <b>1</b> | <b>1</b>                   | <b>73</b>     | <b>19</b>     | <b>6</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>58</b>            | <b>18</b>          | <b>18</b> |
| MOSCOW (VNUKOVO)                   |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| MULHOUSE HABSHEIM                  |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| MUMBAI                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 60                | 0        | 0                          | 82            | 10            | 7                | 2                | 0                 | 0                    | 9             | 80                   | 13                 | 60        |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 60                | 0        | 0                          | 50            | 35            | 10               | 5                | 0                 | 0                    | 20            | 47                   | 22                 | 60        |
|                                    | HEATHROW          | JET AIRWAYS                 |                | S A      | 60                | 0        | 0                          | 80            | 7             | 12               | 2                | 0                 | 0                    | 9             | 52                   | 21                 | 60        |
|                                    | HEATHROW          | JET AIRWAYS                 |                | S D      | 60                | 0        | 0                          | 70            | 23            | 5                | 2                | 0                 | 0                    | 12            | 50                   | 17                 | 60        |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 30                | 0        | 0                          | 63            | 20            | 7                | 7                | 3                 | 0                    | 23            | 27                   | 31                 | 30        |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 30                | 0        | 0                          | 67            | 17            | 10               | 7                | 0                 | 0                    | 19            | 50                   | 16                 | 30        |
| <b>TOTAL MUMBAI</b>                |                   |                             |                |          | <b>300</b>        | <b>0</b> | <b>0</b>                   | <b>69</b>     | <b>19</b>     | <b>8</b>         | <b>3</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>46</b>            | <b>29</b>          | <b>29</b> |
| MUNICH                             | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 187               | 0        | 0                          | 85            | 5             | 6                | 2                | 1                 | 1                    | 10            | 68                   | 15                 | 207       |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 188               | 0        | 0                          | 74            | 13            | 8                | 5                | 0                 | 0                    | 13            | 57                   | 19                 | 207       |
|                                    | EDINBURGH         | EASYJET AIRLINE COMPANY LTD |                | S A      | 20                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 5             | 80                   | 8                  | 30        |
|                                    | EDINBURGH         | EASYJET AIRLINE COMPANY LTD |                | S D      | 20                | 0        | 0                          | 90            | 0             | 10               | 0                | 0                 | 0                    | 5             | 73                   | 14                 | 30        |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S A      | 54                | 0        | 0                          | 93            | 4             | 2                | 2                | 0                 | 0                    | 5             | 65                   | 15                 | 60        |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S D      | 54                | 0        | 0                          | 87            | 6             | 6                | 2                | 0                 | 0                    | 8             | 55                   | 20                 | 60        |
|                                    | BIRMINGHAM        | LUFTHANSA                   |                | S A      | 18                | 0        | 1                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0         |
|                                    | BIRMINGHAM        | LUFTHANSA                   |                | S D      | 18                | 0        | 1                          | 94            | 6             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |
|                                    | HEATHROW          | LUFTHANSA                   |                | S A      | 210               | 0        | 0                          | 74            | 15            | 9                | 2                | 0                 | 0                    | 11            | 63                   | 14                 | 210       |
|                                    | HEATHROW          | LUFTHANSA                   |                | S D      | 210               | 0        | 0                          | 81            | 12            | 6                | 0                | 0                 | 0                    | 8             | 74                   | 11                 | 210       |
|                                    | MANCHESTER        | LUFTHANSA                   |                | S A      | 90                | 0        | 0                          | 80            | 13            | 7                | 0                | 0                 | 0                    | 8             | 64                   | 16                 | 90        |
|                                    | MANCHESTER        | LUFTHANSA                   |                | S D      | 90                | 0        | 0                          | 83            | 8             | 9                | 0                | 0                 | 0                    | 7             | 78                   | 9                  | 89        |
|                                    | BIRMINGHAM        | LUFTHANSA CITY LINE         |                | S A      | 71                | 0        | 0                          | 82            | 3             | 10               | 6                | 0                 | 0                    | 11            | 70                   | 15                 | 83        |
|                                    | BIRMINGHAM        | LUFTHANSA CITY LINE         |                | S D      | 71                | 0        | 0                          | 75            | 18            | 6                | 1                | 0                 | 0                    | 11            | 70                   | 16                 | 84        |
|                                    | LONDON CITY       | LUFTHANSA CITY LINE         |                | S A      | 82                | 0        | 0                          | 79            | 9             | 10               | 2                | 0                 | 0                    | 10            | 64                   | 18                 | 44        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |
|--------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                                |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                                |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| MUNICH                         | LONDON CITY       | LUFTHANSA CITY LINE         |                | S D      | 81                | 0        | 0         | 56                         | 22            | 17            | 5                | 0                | 0                 | 20                   | 14            | 45                   | 44                 |
| <b>TOTAL MUNICH</b>            |                   |                             |                |          | <b>1464</b>       | <b>2</b> | <b>2</b>  | <b>79</b>                  | <b>11</b>     | <b>8</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>65</b>     | <b>16</b>            | <b>16</b>          |
| MUNSTER-OSNABRUCK              | BIRMINGHAM        | AIR BERLIN                  |                | C A      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 3                    | 5                  |
|                                | BIRMINGHAM        | AIR BERLIN                  |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 5                  |
|                                | STANSTED          | AIR BERLIN                  |                | S A      | 42                | 0        | 0         | 95                         | 2             | 0             | 2                | 0                | 0                 | 2                    | 93            | 5                    | 30                 |
|                                | STANSTED          | AIR BERLIN                  |                | S D      | 42                | 0        | 0         | 90                         | 5             | 2             | 2                | 0                | 0                 | 5                    | 90            | 7                    | 30                 |
| <b>TOTAL MUNSTER-OSNABRUCK</b> |                   |                             |                |          | <b>101</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>4</b>      | <b>4</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>92</b>     | <b>6</b>             | <b>6</b>           |
| MURCIA SAN JAVIER              | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 25                | 0        | 0         | 92                         | 8             | 0             | 0                | 0                | 0                 | 3                    | 87            | 16                   | 30                 |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 25                | 0        | 0         | 88                         | 8             | 4             | 0                | 0                | 0                 | 6                    | 87            | 7                    | 30                 |
|                                | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S A      | 7                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 0             | 0                    | 0                  |
|                                | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S D      | 7                 | 0        | 0         | 71                         | 14            | 14            | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |
|                                | EDINBURGH         | JET2.COM LTD                |                | S A      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  |
|                                | EDINBURGH         | JET2.COM LTD                |                | S D      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 6                    | 0             | 0                    | 0                  |
|                                | NEWCASTLE         | JET2.COM LTD                |                | S A      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 92            | 3                    | 13                 |
|                                | NEWCASTLE         | JET2.COM LTD                |                | S D      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 92            | 8                    | 13                 |
|                                | BIRMINGHAM        | MONARCH AIRLINES            |                | S A      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 100           | 0                    | 15                 |
|                                | BIRMINGHAM        | MONARCH AIRLINES            |                | S D      | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 87            | 3                    | 15                 |
|                                | GATWICK           | MONARCH AIRLINES            |                | S A      | 16                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 79            | 19                   | 14                 |
|                                | GATWICK           | MONARCH AIRLINES            |                | S D      | 16                | 0        | 0         | 94                         | 0             | 6             | 0                | 0                | 0                 | 4                    | 79            | 22                   | 14                 |
|                                | MANCHESTER        | MONARCH AIRLINES            |                | S A      | 18                | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 5                    | 0             | 0                    | 0                  |
|                                | MANCHESTER        | MONARCH AIRLINES            |                | S D      | 18                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |
|                                | BIRMINGHAM        | RYANAIR                     |                | S A      | 13                | 0        | 0         | 77                         | 8             | 8             | 8                | 0                | 0                 | 13                   | 0             | 0                    | 0                  |
|                                | BIRMINGHAM        | RYANAIR                     |                | S D      | 13                | 0        | 0         | 85                         | 0             | 8             | 8                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |
|                                | LUTON             | RYANAIR                     |                | S A      | 30                | 0        | 0         | 87                         | 3             | 7             | 3                | 0                | 0                 | 7                    | 83            | 14                   | 30                 |
|                                | LUTON             | RYANAIR                     |                | S D      | 30                | 0        | 0         | 97                         | 0             | 3             | 0                | 0                | 0                 | 3                    | 97            | 5                    | 30                 |
|                                | STANSTED          | RYANAIR                     |                | S A      | 18                | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 73            | 11                   | 30                 |
|                                | STANSTED          | RYANAIR                     |                | S D      | 18                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 4                    | 87            | 10                   | 30                 |
| <b>TOTAL MURCIA SAN JAVIER</b> |                   |                             |                |          | <b>270</b>        | <b>1</b> | <b>0</b>  | <b>92</b>                  | <b>4</b>      | <b>3</b>      | <b>1</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>88</b>     | <b>9</b>             | <b>9</b>           |
| MUSCAT                         | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 30                | 0        | 0         | 97                         | 3             | 0             | 0                | 0                | 0                 | 2                    | 86            | 4                    | 28                 |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 30                | 0        | 0         | 60                         | 23            | 10            | 7                | 0                | 0                 | 19                   | 50            | 19                   | 30                 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE  | NUMBER OF FLIGHTS |             |               |          |           |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|----------------------|-------------------|----------|-------------------|-------------|---------------|----------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |          | CHARTER/<br>SCHED | ARR/<br>DEP | MATCHED       |          | UNMATCHED |           | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |          |                   |             | Actual<br>(7) | Plan (8) |           |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| MUSCAT               | GATWICK           | OMAN AIR | S                 | A           | 30            | 0        | 0         | 93        | 3                          | 0                | 3                | 0                      | 0                      | 3                       | 60                         | 21                  | 5                          |                          |
|                      | GATWICK           | OMAN AIR | S                 | D           | 30            | 0        | 0         | 77        | 23                         | 0                | 0                | 0                      | 0                      | 9                       | 80                         | 10                  | 5                          |                          |
| <b>TOTAL MUSCAT</b>  |                   |          |                   |             | <b>120</b>    | <b>0</b> | <b>0</b>  | <b>82</b> | <b>13</b>                  | <b>3</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>8</b>                | <b>69</b>                  | <b>12</b>           | <b>12</b>                  |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: N

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|-----------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                       |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                       |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| NAIROBI               |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 30                | 0        | 0         | 63                         | 27               | 7                | 3                      | 0                      | 0                       | 15                         | 60                  | 39                         | 43                       |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 30                | 0        | 0         | 63                         | 20               | 13               | 3                      | 0                      | 0                       | 18                         | 37                  | 36                         | 43                       |  |
|                       | HEATHROW          | KENYA AIRWAYS               | S                 | A           | 32                | 0        | 0         | 81                         | 0                | 9                | 9                      | 0                      | 0                       | 11                         | 63                  | 16                         | 30                       |  |
|                       | HEATHROW          | KENYA AIRWAYS               | S                 | D           | 32                | 0        | 0         | 75                         | 13               | 6                | 6                      | 0                      | 0                       | 12                         | 63                  | 15                         | 30                       |  |
|                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 22                | 0        | 0         | 86                         | 5                | 9                | 0                      | 0                      | 0                       | 6                          | 57                  | 18                         | 30                       |  |
|                       | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 22                | 0        | 0         | 59                         | 27               | 5                | 9                      | 0                      | 0                       | 18                         | 53                  | 19                         | 30                       |  |
| <b>TOTAL NAIROBI</b>  |                   |                             |                   |             | <b>169</b>        | <b>0</b> | <b>0</b>  | <b>71</b>                  | <b>15</b>        | <b>9</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>55</b>           | <b>26</b>                  | <b>26</b>                |  |
| NANTES                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                       | STANSTED          | RYANAIR                     | S                 | A           | 30                | 0        | 0         | 90                         | 7                | 3                | 0                      | 0                      | 0                       | 4                          | 94                  | 5                          | 31                       |  |
|                       | STANSTED          | RYANAIR                     | S                 | D           | 30                | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 8                          | 97                  | 4                          | 30                       |  |
| <b>TOTAL NANTES</b>   |                   |                             |                   |             | <b>64</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>13</b>        | <b>2</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>95</b>           | <b>4</b>                   | <b>4</b>                 |  |
| NAPLES                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 60                | 0        | 0         | 82                         | 13               | 3                | 0                      | 0                      | 2                       | 13                         | 51                  | 18                         | 45                       |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 60                | 0        | 0         | 88                         | 8                | 3                | 0                      | 0                      | 0                       | 6                          | 78                  | 11                         | 45                       |  |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 32                | 0        | 0         | 66                         | 13               | 9                | 13                     | 0                      | 0                       | 19                         | 67                  | 16                         | 30                       |  |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 32                | 0        | 0         | 84                         | 6                | 6                | 3                      | 0                      | 0                       | 10                         | 87                  | 14                         | 30                       |  |
| <b>TOTAL NAPLES</b>   |                   |                             |                   |             | <b>186</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>10</b>        | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>1</b>                | <b>12</b>                  | <b>70</b>           | <b>14</b>                  | <b>14</b>                |  |
| NATAL                 |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| NEW ORLEANS           |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| NEW YORK (JF KENNEDY) |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                       | HEATHROW          | AMERICAN AIRLINES           | S                 | A           | 143               | 0        | 0         | 64                         | 15               | 13               | 4                      | 3                      | 0                       | 22                         | 57                  | 20                         | 169                      |  |
|                       | HEATHROW          | AMERICAN AIRLINES           | S                 | D           | 143               | 0        | 0         | 77                         | 17               | 6                | 0                      | 0                      | 0                       | 8                          | 69                  | 14                         | 170                      |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 30                | 0        | 0         | 87                         | 10               | 3                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 30                | 0        | 0         | 87                         | 13               | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 197               | 0        | 1         | 73                         | 13               | 12               | 3                      | 0                      | 0                       | 12                         | 70                  | 14                         | 231                      |  |
|                       | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 197               | 0        | 0         | 73                         | 15               | 8                | 4                      | 1                      | 0                       | 15                         | 44                  | 27                         | 232                      |  |
|                       | EDINBURGH         | DELTA AIRLINES              | S                 | A           | 22                | 0        | 0         | 95                         | 0                | 5                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                       | EDINBURGH         | DELTA AIRLINES              | S                 | D           | 22                | 0        | 0         | 91                         | 0                | 9                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                       | HEATHROW          | DELTA AIRLINES              | S                 | A           | 60                | 0        | 0         | 90                         | 2                | 7                | 2                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                       | HEATHROW          | DELTA AIRLINES              | S                 | D           | 60                | 0        | 0         | 95                         | 5                | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
|                       | MANCHESTER        | DELTA AIRLINES              | S                 | A           | 30                | 0        | 0         | 87                         | 3                | 10               | 0                      | 0                      | 0                       | 5                          | 82                  | 7                          | 17                       |  |
|                       | MANCHESTER        | DELTA AIRLINES              | S                 | D           | 30                | 0        | 0         | 97                         | 0                | 0                | 0                      | 3                      | 0                       | 10                         | 89                  | 7                          | 18                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: N

| ORIGIN / DESTINATION               | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | NOV 2007          |                      |               |                      |                    |  |
|------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                                    |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                                    |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| NEW YORK (JF KENNEDY)              |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | HEATHROW          | KUWAIT AIRWAYS              | S              | A        | 13                | 0        | 0         | 62                         | 0             | 23            | 8                | 8                | 0                 | 35                   | 77            | 10                   | 13                 |  |
|                                    | HEATHROW          | KUWAIT AIRWAYS              | S              | D        | 13                | 0        | 0         | 69                         | 8             | 15            | 0                | 8                | 0                 | 25                   | 62            | 25                   | 13                 |  |
|                                    | MANCHESTER        | PAKISTAN INTL AIRLINES      | S              | D        | 9                 | 0        | 0         | 56                         | 22            | 11            | 11               | 0                | 0                 | 19                   | 25            | 94                   | 8                  |  |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 89                | 0        | 1         | 57                         | 20            | 16            | 6                | 0                | 1                 | 24                   | 62            | 19                   | 120                |  |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 90                | 0        | 0         | 77                         | 9             | 11            | 2                | 1                | 0                 | 15                   | 66            | 20                   | 120                |  |
| <b>TOTAL NEW YORK (JF KENNEDY)</b> |                   |                             |                |          | <b>1179</b>       | <b>2</b> | <b>3</b>  | <b>75</b>                  | <b>12</b>     | <b>9</b>      | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>13</b>            | <b>62</b>     | <b>21</b>            | <b>21</b>          |  |
| NEW YORK (NEWARK)                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | HEATHROW          | AIR INDIA                   | S              | A        | 26                | 0        | 4         | 4                          | 8             | 38            | 50               | 0                | 0                 | 68                   | 0             | 0                    | 0                  |  |
|                                    | HEATHROW          | AIR INDIA                   | S              | D        | 30                | 0        | 0         | 33                         | 10            | 20            | 33               | 3                | 0                 | 57                   | 0             | 0                    | 0                  |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 85                | 0        | 0         | 84                         | 11            | 6             | 0                | 0                | 0                 | 7                    | 79            | 13                   | 84                 |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 85                | 0        | 0         | 62                         | 20            | 12            | 6                | 0                | 0                 | 18                   | 66            | 16                   | 85                 |  |
|                                    | BIRMINGHAM        | CONTINENTAL AIRLINES        | S              | A        | 30                | 0        | 0         | 57                         | 30            | 13            | 0                | 0                | 0                 | 14                   | 57            | 20                   | 30                 |  |
|                                    | BIRMINGHAM        | CONTINENTAL AIRLINES        | S              | D        | 30                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 87            | 8                    | 30                 |  |
|                                    | EDINBURGH         | CONTINENTAL AIRLINES        | S              | A        | 30                | 0        | 0         | 80                         | 3             | 3             | 13               | 0                | 0                 | 16                   | 57            | 17                   | 30                 |  |
|                                    | EDINBURGH         | CONTINENTAL AIRLINES        | S              | D        | 30                | 0        | 0         | 83                         | 3             | 7             | 7                | 0                | 0                 | 12                   | 63            | 15                   | 30                 |  |
|                                    | GLASGOW           | CONTINENTAL AIRLINES        | S              | A        | 30                | 0        | 0         | 87                         | 3             | 3             | 7                | 0                | 0                 | 10                   | 50            | 31                   | 30                 |  |
|                                    | GLASGOW           | CONTINENTAL AIRLINES        | S              | D        | 30                | 0        | 0         | 80                         | 3             | 3             | 10               | 0                | 3                 | 27                   | 38            | 31                   | 29                 |  |
|                                    | HEATHROW          | CONTINENTAL AIRLINES        | S              | A        | 90                | 0        | 0         | 60                         | 16            | 11            | 12               | 1                | 0                 | 25                   | 0             | 0                    | 0                  |  |
|                                    | HEATHROW          | CONTINENTAL AIRLINES        | S              | D        | 90                | 0        | 0         | 71                         | 12            | 7             | 8                | 2                | 0                 | 23                   | 0             | 0                    | 0                  |  |
|                                    | MANCHESTER        | CONTINENTAL AIRLINES        | S              | A        | 59                | 0        | 0         | 75                         | 14            | 3             | 8                | 0                | 0                 | 13                   | 68            | 14                   | 60                 |  |
|                                    | MANCHESTER        | CONTINENTAL AIRLINES        | S              | D        | 59                | 0        | 0         | 86                         | 3             | 8             | 2                | 0                | 0                 | 7                    | 82            | 11                   | 60                 |  |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 59                | 0        | 0         | 63                         | 15            | 15            | 7                | 0                | 0                 | 17                   | 52            | 20                   | 60                 |  |
|                                    | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 59                | 0        | 0         | 75                         | 10            | 8             | 7                | 0                | 0                 | 15                   | 62            | 19                   | 60                 |  |
| <b>TOTAL NEW YORK (NEWARK)</b>     |                   |                             |                |          | <b>822</b>        | <b>0</b> | <b>4</b>  | <b>70</b>                  | <b>11</b>     | <b>9</b>      | <b>9</b>         | <b>0</b>         | <b>0</b>          | <b>19</b>            | <b>66</b>     | <b>16</b>            | <b>16</b>          |  |
| NEWCASTLE                          |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 175               | 0        | 0         | 86                         | 9             | 4             | 1                | 0                | 0                 | 7                    | 69            | 16                   | 174                |  |
|                                    | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 175               | 0        | 0         | 80                         | 13            | 7             | 1                | 0                | 0                 | 8                    | 55            | 21                   | 173                |  |
|                                    | BIRMINGHAM        | EASTERN AIRWAYS             | S              | A        | 60                | 0        | 0         | 87                         | 7             | 5             | 2                | 0                | 0                 | 8                    | 98            | 2                    | 83                 |  |
|                                    | BIRMINGHAM        | EASTERN AIRWAYS             | S              | D        | 60                | 0        | 0         | 90                         | 5             | 3             | 2                | 0                | 0                 | 6                    | 98            | 2                    | 82                 |  |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 56                | 0        | 1         | 89                         | 7             | 0             | 4                | 0                | 0                 | 6                    | 93            | 5                    | 88                 |  |
|                                    | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 57                | 0        | 0         | 79                         | 12            | 5             | 4                | 0                | 0                 | 10                   | 83            | 7                    | 88                 |  |
|                                    | GATWICK           | FLYBE LTD                   | S              | A        | 109               | 0        | 0         | 79                         | 6             | 6             | 6                | 2                | 0                 | 17                   | 0             | 0                    | 0                  |  |
|                                    | GATWICK           | FLYBE LTD                   | S              | D        | 107               | 0        | 1         | 79                         | 7             | 7             | 7                | 1                | 0                 | 15                   | 0             | 0                    | 0                  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: N

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                        |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                        |                   |                             |                   |             |                   | Plan (8)  |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| NEWCASTLE              |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL NEWCASTLE</b> |                   |                             |                   |             | <b>802</b>        | <b>2</b>  | <b>2</b> | <b>83</b>                  | <b>9</b>         | <b>5</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>80</b>           | <b>10</b>                  | <b>10</b>                |
| NEWQUAY                |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | GATWICK           | AIR SOUTHWEST               | S                 | D           | 90                | 0         | 0        | 96                         | 3                | 0                | 1                      | 0                      | 0                       | 3                          | 97                  | 3                          | 90                       |
|                        | MANCHESTER        | AIR SOUTHWEST               | S                 | A           | 30                | 1         | 0        | 53                         | 20               | 13               | 13                     | 0                      | 0                       | 23                         | 73                  | 15                         | 26                       |
|                        | STANSTED          | RYANAIR                     | S                 | A           | 30                | 0         | 1        | 87                         | 10               | 0                | 3                      | 0                      | 0                       | 5                          | 100                 | 1                          | 22                       |
|                        | STANSTED          | RYANAIR                     | S                 | D           | 31                | 0         | 0        | 97                         | 3                | 0                | 0                      | 0                      | 0                       | 4                          | 95                  | 3                          | 22                       |
| <b>TOTAL NEWQUAY</b>   |                   |                             |                   |             | <b>181</b>        | <b>1</b>  | <b>1</b> | <b>87</b>                  | <b>7</b>         | <b>2</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>84</b>           | <b>9</b>                   | <b>9</b>                 |
| NICE                   |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S                 | A           | 37                | 1         | 0        | 70                         | 16               | 11               | 3                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S                 | D           | 39                | 0         | 0        | 67                         | 18               | 13               | 3                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 180               | 0         | 0        | 89                         | 5                | 4                | 2                      | 0                      | 0                       | 6                          | 72                  | 13                         | 177                      |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 180               | 0         | 0        | 80                         | 13               | 6                | 1                      | 0                      | 0                       | 9                          | 55                  | 20                         | 178                      |
|                        | LONDON CITY       | CITY JET                    | S                 | A           | 25                | 0         | 0        | 84                         | 4                | 8                | 4                      | 0                      | 0                       | 10                         | 96                  | 1                          | 25                       |
|                        | LONDON CITY       | CITY JET                    | S                 | D           | 25                | 0         | 0        | 64                         | 24               | 8                | 4                      | 0                      | 0                       | 14                         | 76                  | 12                         | 25                       |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 58                | 0         | 0        | 74                         | 10               | 12               | 3                      | 0                      | 0                       | 11                         | 88                  | 8                          | 60                       |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 58                | 0         | 0        | 78                         | 12               | 10               | 0                      | 0                      | 0                       | 9                          | 78                  | 10                         | 60                       |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 47                | 0         | 0        | 81                         | 9                | 4                | 6                      | 0                      | 0                       | 14                         | 73                  | 12                         | 74                       |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 47                | 0         | 0        | 66                         | 26               | 2                | 6                      | 0                      | 0                       | 15                         | 73                  | 14                         | 74                       |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 2                 | 0         | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 14                         | 0                   | 0                          | 0                        |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 2                 | 0         | 0        | 50                         | 0                | 50               | 0                      | 0                      | 0                       | 26                         | 0                   | 0                          | 0                        |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 14                | 0         | 0        | 57                         | 21               | 14               | 7                      | 0                      | 0                       | 19                         | 81                  | 12                         | 21                       |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 14                | 0         | 0        | 71                         | 14               | 7                | 7                      | 0                      | 0                       | 12                         | 86                  | 9                          | 21                       |
|                        | MANCHESTER        | JET2.COM LTD                | S                 | A           | 2                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |
|                        | MANCHESTER        | JET2.COM LTD                | S                 | D           | 2                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |
| <b>TOTAL NICE</b>      |                   |                             |                   |             | <b>737</b>        | <b>4</b>  | <b>0</b> | <b>78</b>                  | <b>12</b>        | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>73</b>           | <b>13</b>                  | <b>13</b>                |
| NIEDERRHEIN            |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | BIRMINGHAM        | RYANAIR                     | S                 | A           | 25                | 0         | 0        | 92                         | 4                | 0                | 0                      | 0                      | 4                       | 17                         | 0                   | 0                          | 0                        |
|                        | BIRMINGHAM        | RYANAIR                     | S                 | D           | 25                | 0         | 0        | 80                         | 12               | 4                | 4                      | 0                      | 0                       | 12                         | 0                   | 0                          | 0                        |
|                        | EDINBURGH         | RYANAIR                     | S                 | A           | 17                | 0         | 0        | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |
|                        | EDINBURGH         | RYANAIR                     | S                 | D           | 17                | 0         | 0        | 65                         | 35               | 0                | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |
|                        | MANCHESTER        | RYANAIR                     | S                 | A           | 29                | 0         | 1        | 90                         | 3                | 3                | 3                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
|                        | MANCHESTER        | RYANAIR                     | S                 | D           | 30                | 0         | 0        | 87                         | 0                | 10               | 3                      | 0                      | 0                       | 8                          | 0                   | 0                          | 0                        |
|                        | STANSTED          | RYANAIR                     | S                 | A           | 90                | 0         | 0        | 91                         | 2                | 2                | 1                      | 1                      | 2                       | 15                         | 93                  | 4                          | 69                       |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: N

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE    | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|--------------------------|-------------------|------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                          |                   |            |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                          |                   |            |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| NIEDERRHEIN              | STANSTED          | RYANAIR    |                   | S D         | 90                | 0        | 0         | 79                         | 12               | 6                | 3                      | 0                      | 0                       | 12                         | 84                  | 9                          | 69                       |
| <b>TOTAL NIEDERRHEIN</b> |                   |            |                   |             | <b>323</b>        | <b>0</b> | <b>1</b>  | <b>85</b>                  | <b>8</b>         | <b>4</b>         | <b>2</b>               | <b>0</b>               | <b>1</b>                | <b>12</b>                  | <b>88</b>           | <b>6</b>                   | <b>6</b>                 |
| NIMES                    | LUTON             | RYANAIR    |                   | S A         | 17                | 0        | 0         | 88                         | 12               | 0                | 0                      | 0                      | 0                       | 5                          | 78                  | 8                          | 9                        |
|                          | LUTON             | RYANAIR    |                   | S D         | 17                | 0        | 0         | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 6                          | 89                  | 4                          | 9                        |
| <b>TOTAL NIMES</b>       |                   |            |                   |             | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>91</b>                  | <b>6</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>83</b>           | <b>6</b>                   | <b>6</b>                 |
| NORWICH                  | EDINBURGH         | FLYBE LTD  |                   | S A         | 48                | 0        | 2         | 88                         | 2                | 4                | 6                      | 0                      | 0                       | 10                         | 94                  | 5                          | 52                       |
|                          | EDINBURGH         | FLYBE LTD  |                   | S D         | 48                | 0        | 2         | 83                         | 6                | 2                | 8                      | 0                      | 0                       | 14                         | 88                  | 9                          | 52                       |
|                          | MANCHESTER        | FLYBE LTD  |                   | S A         | 46                | 0        | 1         | 78                         | 7                | 7                | 9                      | 0                      | 0                       | 17                         | 84                  | 17                         | 50                       |
|                          | MANCHESTER        | FLYBE LTD  |                   | S D         | 45                | 1        | 1         | 89                         | 2                | 2                | 7                      | 0                      | 0                       | 10                         | 76                  | 13                         | 51                       |
| <b>TOTAL NORWICH</b>     |                   |            |                   |             | <b>187</b>        | <b>1</b> | <b>6</b>  | <b>84</b>                  | <b>4</b>         | <b>4</b>         | <b>7</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>85</b>           | <b>10</b>                  | <b>10</b>                |
| NUREMBERG                | STANSTED          | AIR BERLIN |                   | S A         | 45                | 0        | 0         | 96                         | 4                | 0                | 0                      | 0                      | 0                       | 2                          | 71                  | 15                         | 52                       |
|                          | STANSTED          | AIR BERLIN |                   | S D         | 45                | 0        | 0         | 96                         | 4                | 0                | 0                      | 0                      | 0                       | 4                          | 75                  | 13                         | 52                       |
| <b>TOTAL NUREMBERG</b>   |                   |            |                   |             | <b>90</b>         | <b>0</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>73</b>           | <b>15</b>                  | <b>15</b>                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: O

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |          |
|--------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|
|                                |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |
|                                |                   |                             |                   |             |                   | Plan (8)  |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
| OLBIA                          |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
| <b>TOTAL OLBIA</b>             |                   |                             |                   |             | <b>2</b>          | <b>0</b>  | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 | <b>0</b> |
| Oporto (Portugal)              |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                                | GATWICK           | AIR PORTUGAL                | S                 | A           | 52                | 0         | 0        | 87                         | 10               | 4                | 0                      | 0                      | 0                       | 6                          | 78                  | 10                         | 60                       |          |
|                                | GATWICK           | AIR PORTUGAL                | S                 | D           | 52                | 0         | 0        | 96                         | 2                | 2                | 0                      | 0                      | 0                       | 2                          | 97                  | 3                          | 60                       |          |
|                                | HEATHROW          | AIR PORTUGAL                | S                 | A           | 30                | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 80                  | 7                          | 30                       |          |
|                                | HEATHROW          | AIR PORTUGAL                | S                 | D           | 30                | 0         | 0        | 90                         | 3                | 0                | 7                      | 0                      | 0                       | 6                          | 93                  | 4                          | 29                       |          |
|                                | BIRMINGHAM        | RYANAIR                     | S                 | A           | 8                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |          |
|                                | BIRMINGHAM        | RYANAIR                     | S                 | D           | 8                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |          |
|                                | STANSTED          | RYANAIR                     | S                 | A           | 76                | 0         | 1        | 86                         | 9                | 3                | 3                      | 0                      | 0                       | 7                          | 92                  | 4                          | 51                       |          |
|                                | STANSTED          | RYANAIR                     | S                 | D           | 77                | 0         | 0        | 75                         | 17               | 5                | 3                      | 0                      | 0                       | 13                         | 85                  | 8                          | 52                       |          |
| <b>TOTAL OPORTO (PORTUGAL)</b> |                   |                             |                   |             | <b>333</b>        | <b>1</b>  | <b>1</b> | <b>87</b>                  | <b>8</b>         | <b>3</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>87</b>           | <b>6</b>                   | <b>6</b>                 |          |
| ORLANDO                        |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 30                | 0         | 0        | 87                         | 0                | 10               | 3                      | 0                      | 0                       | 9                          | 63                  | 14                         | 30                       |          |
|                                | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 30                | 0         | 0        | 97                         | 3                | 0                | 0                      | 0                      | 0                       | 4                          | 70                  | 17                         | 30                       |          |
|                                | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 60                | 0         | 0        | 37                         | 15               | 13               | 33                     | 2                      | 0                       | 49                         | 30                  | 31                         | 60                       |          |
|                                | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 60                | 0         | 0        | 30                         | 15               | 13               | 40                     | 2                      | 0                       | 57                         | 45                  | 30                         | 60                       |          |
|                                | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | A           | 40                | 0         | 0        | 60                         | 18               | 15               | 8                      | 0                      | 0                       | 19                         | 66                  | 20                         | 41                       |          |
|                                | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD | S                 | D           | 39                | 0         | 0        | 64                         | 10               | 18               | 8                      | 0                      | 0                       | 19                         | 71                  | 17                         | 42                       |          |
| <b>TOTAL ORLANDO</b>           |                   |                             |                   |             | <b>259</b>        | <b>0</b>  | <b>0</b> | <b>56</b>                  | <b>12</b>        | <b>12</b>        | <b>20</b>              | <b>1</b>               | <b>0</b>                | <b>32</b>                  | <b>54</b>           | <b>23</b>                  | <b>23</b>                |          |
| OSAKA (KANSAI)                 |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                                | HEATHROW          | JAPAN AIRLINES              | S                 | A           | 30                | 0         | 0        | 83                         | 13               | 3                | 0                      | 0                      | 0                       | 7                          | 80                  | 6                          | 30                       |          |
|                                | HEATHROW          | JAPAN AIRLINES              | S                 | D           | 30                | 0         | 0        | 90                         | 10               | 0                | 0                      | 0                      | 0                       | 4                          | 83                  | 8                          | 30                       |          |
| <b>TOTAL OSAKA (KANSAI)</b>    |                   |                             |                   |             | <b>60</b>         | <b>1</b>  | <b>0</b> | <b>87</b>                  | <b>12</b>        | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>82</b>           | <b>7</b>                   | <b>7</b>                 |          |
| OSLO (GARDERMOEN)              |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |          |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 116               | 0         | 0        | 86                         | 9                | 5                | 0                      | 0                      | 0                       | 5                          | 82                  | 10                         | 119                      |          |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 116               | 0         | 0        | 79                         | 9                | 10               | 1                      | 0                      | 0                       | 10                         | 58                  | 18                         | 119                      |          |
|                                | EDINBURGH         | NORWEGIAN AIR SHUTTLE       | S                 | A           | 13                | 0         | 0        | 85                         | 0                | 15               | 0                      | 0                      | 0                       | 9                          | 62                  | 20                         | 13                       |          |
|                                | EDINBURGH         | NORWEGIAN AIR SHUTTLE       | S                 | D           | 13                | 0         | 0        | 85                         | 0                | 15               | 0                      | 0                      | 0                       | 11                         | 54                  | 28                         | 13                       |          |
|                                | STANSTED          | NORWEGIAN AIR SHUTTLE       | S                 | A           | 55                | 1         | 0        | 67                         | 13               | 13               | 5                      | 2                      | 0                       | 21                         | 70                  | 11                         | 56                       |          |
|                                | STANSTED          | NORWEGIAN AIR SHUTTLE       | S                 | D           | 55                | 0         | 0        | 49                         | 16               | 25               | 7                      | 2                      | 0                       | 31                         | 61                  | 18                         | 56                       |          |
|                                | HEATHROW          | SAS                         | S                 | A           | 145               | 0         | 0        | 77                         | 14               | 6                | 3                      | 0                      | 0                       | 10                         | 81                  | 9                          | 145                      |          |
|                                | HEATHROW          | SAS                         | S                 | D           | 145               | 0         | 0        | 80                         | 10               | 10               | 1                      | 0                      | 0                       | 9                          | 77                  | 12                         | 145                      |          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: O

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |
|-----------------------------------|-------------------|------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|                                   |                   |                        |                   |             | MATCHED           |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|                                   |                   |                        |                   |             | Actual<br>(7)     | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| OSLO (GARDERMOEN)                 | LONDON CITY       | SAS                    | S                 | A           | 43                | 0        | 0                          | 81               | 14               | 5                      | 0                      | 0                       | 0                          | 9                   | 58                         | 16                       | 48        |
|                                   | LONDON CITY       | SAS                    | S                 | D           | 43                | 0        | 0                          | 47               | 28               | 23                     | 2                      | 0                       | 0                          | 23                  | 15                         | 40                       | 47        |
|                                   | MANCHESTER        | SAS                    | S                 | A           | 17                | 0        | 0                          | 82               | 12               | 6                      | 0                      | 0                       | 0                          | 8                   | 81                         | 17                       | 26        |
|                                   | MANCHESTER        | SAS                    | S                 | D           | 17                | 0        | 0                          | 76               | 18               | 6                      | 0                      | 0                       | 0                          | 6                   | 81                         | 12                       | 26        |
| <b>TOTAL OSLO (GARDERMOEN)</b>    |                   |                        |                   |             | <b>778</b>        | <b>1</b> | <b>0</b>                   | <b>75</b>        | <b>12</b>        | <b>10</b>              | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>           | <b>68</b>                  | <b>15</b>                | <b>15</b> |
| OTTAWA INTERNATIONAL              | HEATHROW          | AIR CANADA             | S                 | A           | 30                | 0        | 0                          | 70               | 13               | 7                      | 7                      | 0                       | 3                          | 37                  | 67                         | 19                       | 30        |
|                                   | HEATHROW          | AIR CANADA             | S                 | D           | 29                | 0        | 0                          | 66               | 21               | 3                      | 7                      | 3                       | 0                          | 26                  | 90                         | 7                        | 30        |
| <b>TOTAL OTTAWA INTERNATIONAL</b> |                   |                        |                   |             | <b>59</b>         | <b>0</b> | <b>0</b>                   | <b>68</b>        | <b>17</b>        | <b>5</b>               | <b>7</b>               | <b>2</b>                | <b>2</b>                   | <b>31</b>           | <b>78</b>                  | <b>13</b>                | <b>13</b> |
| OUAGADOUGOU                       |                   |                        |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| OVDA                              | STANSTED          | ATLASJET INTERNATIONAL | C                 | A           | 3                 | 0        | 0                          | 67               | 33               | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0         |
|                                   | STANSTED          | ATLASJET INTERNATIONAL | C                 | D           | 3                 | 0        | 0                          | 0                | 67               | 0                      | 33                     | 0                       | 0                          | 36                  | 0                          | 0                        | 0         |
| <b>TOTAL OVDA</b>                 |                   |                        |                   |             | <b>6</b>          | <b>0</b> | <b>0</b>                   | <b>33</b>        | <b>50</b>        | <b>0</b>               | <b>17</b>              | <b>0</b>                | <b>0</b>                   | <b>21</b>           | <b>0</b>                   | <b>95</b>                | <b>95</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: P

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |           |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                        |                   |                             |                   |             | Actual<br>(7)     | UNMATCHED |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                        |                   |                             |                   |             |                   | Plan (8)  |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PADERBORN              |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | BIRMINGHAM        | AIR BERLIN                  | C                 | A           | 5                 | 0         | 0        | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 5                          | 100                 | 4                          | 4                        |  |
|                        | BIRMINGHAM        | AIR BERLIN                  | C                 | D           | 5                 | 0         | 0        | 60                         | 0                | 20               | 0                      | 0                      | 20                      | 80                         | 100                 | 5                          | 4                        |  |
|                        | MANCHESTER        | AIR BERLIN                  | S                 | A           | 13                | 0         | 0        | 92                         | 0                | 0                | 0                      | 8                      | 0                       | 20                         | 85                  | 8                          | 13                       |  |
|                        | MANCHESTER        | AIR BERLIN                  | S                 | D           | 13                | 0         | 0        | 85                         | 8                | 0                | 0                      | 8                      | 0                       | 19                         | 85                  | 6                          | 13                       |  |
|                        | STANSTED          | AIR BERLIN                  | S                 | A           | 30                | 0         | 0        | 90                         | 3                | 7                | 0                      | 0                      | 0                       | 4                          | 90                  | 3                          | 30                       |  |
|                        | STANSTED          | AIR BERLIN                  | S                 | D           | 30                | 0         | 0        | 77                         | 20               | 3                | 0                      | 0                      | 0                       | 7                          | 93                  | 5                          | 30                       |  |
| <b>TOTAL PADERBORN</b> |                   |                             |                   |             | <b>96</b>         | <b>0</b>  | <b>0</b> | <b>83</b>                  | <b>9</b>         | <b>4</b>         | <b>0</b>               | <b>2</b>               | <b>1</b>                | <b>13</b>                  | <b>90</b>           | <b>5</b>                   | <b>5</b>                 |  |
| PALERMO                |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | RYANAIR                     | S                 | A           | 18                | 0         | 0        | 89                         | 11               | 0                | 0                      | 0                      | 0                       | 8                          | 87                  | 9                          | 30                       |  |
|                        | STANSTED          | RYANAIR                     | S                 | D           | 18                | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 8                          | 87                  | 10                         | 30                       |  |
| <b>TOTAL PALERMO</b>   |                   |                             |                   |             | <b>38</b>         | <b>0</b>  | <b>0</b> | <b>89</b>                  | <b>5</b>         | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>87</b>           | <b>9</b>                   | <b>9</b>                 |  |
| PALMA DE MALLORCA      |                   |                             |                   |             |                   |           |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S                 | A           | 22                | 0         | 0        | 82                         | 14               | 0                | 5                      | 0                      | 0                       | 7                          | 90                  | 6                          | 20                       |  |
|                        | HEATHROW          | BMI BRITISH MIDLAND         | S                 | D           | 22                | 0         | 0        | 95                         | 0                | 5                | 0                      | 0                      | 0                       | 5                          | 70                  | 10                         | 20                       |  |
|                        | BIRMINGHAM        | BMIBABY LTD                 | S                 | A           | 7                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 75                  | 6                          | 8                        |  |
|                        | BIRMINGHAM        | BMIBABY LTD                 | S                 | D           | 7                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 2                          | 8                        |  |
|                        | MANCHESTER        | BMIBABY LTD                 | S                 | A           | 8                 | 0         | 0        | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 3                          | 90                  | 8                          | 10                       |  |
|                        | MANCHESTER        | BMIBABY LTD                 | S                 | D           | 8                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 2                          | 10                       |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 13                | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 13                | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | A           | 37                | 0         | 0        | 86                         | 5                | 3                | 3                      | 3                      | 0                       | 10                         | 82                  | 10                         | 39                       |  |
|                        | GATWICK           | EASYJET AIRLINE COMPANY LTD | S                 | D           | 37                | 0         | 0        | 84                         | 8                | 5                | 0                      | 3                      | 0                       | 12                         | 87                  | 8                          | 39                       |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 27                | 0         | 0        | 85                         | 0                | 7                | 7                      | 0                      | 0                       | 8                          | 81                  | 9                          | 21                       |  |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 26                | 0         | 0        | 69                         | 19               | 12               | 0                      | 0                      | 0                       | 13                         | 76                  | 7                          | 21                       |  |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | A           | 12                | 0         | 0        | 92                         | 0                | 0                | 8                      | 0                      | 0                       | 9                          | 88                  | 6                          | 17                       |  |
|                        | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S                 | D           | 12                | 0         | 0        | 83                         | 8                | 0                | 8                      | 0                      | 0                       | 11                         | 88                  | 6                          | 17                       |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | A           | 31                | 0         | 0        | 81                         | 10               | 6                | 3                      | 0                      | 0                       | 8                          | 85                  | 7                          | 26                       |  |
|                        | STANSTED          | EASYJET AIRLINE COMPANY LTD | S                 | D           | 31                | 0         | 0        | 74                         | 6                | 16               | 3                      | 0                      | 0                       | 12                         | 54                  | 19                         | 26                       |  |
|                        | EDINBURGH         | FLYGLOBESPAN                | S                 | A           | 7                 | 0         | 1        | 71                         | 29               | 0                | 0                      | 0                      | 0                       | 7                          | 89                  | 5                          | 9                        |  |
|                        | EDINBURGH         | FLYGLOBESPAN                | S                 | D           | 8                 | 0         | 0        | 63                         | 38               | 0                | 0                      | 0                      | 0                       | 12                         | 67                  | 12                         | 9                        |  |
|                        | GLASGOW           | FLYGLOBESPAN                | S                 | A           | 11                | 2         | 0        | 73                         | 9                | 18               | 0                      | 0                      | 0                       | 11                         | 73                  | 17                         | 15                       |  |
|                        | GLASGOW           | FLYGLOBESPAN                | S                 | D           | 11                | 0         | 0        | 91                         | 0                | 9                | 0                      | 0                      | 0                       | 8                          | 33                  | 23                         | 15                       |  |
|                        | MANCHESTER        | JET2.COM LTD                | S                 | A           | 2                 | 0         | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: P

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |          |           |
|--------------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|----------|-----------|
|                                |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |          |           |
|                                |                   |                                   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED  | UNMATCHED |
| PALMA DE MALLORCA              | MANCHESTER        | JET2.COM LTD                      |                   | S D         | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0        | 0         |
|                                | NEWCASTLE         | JET2.COM LTD                      |                   | S A         | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0        | 0         |
|                                | NEWCASTLE         | JET2.COM LTD                      |                   | S D         | 2                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 13                  | 0                          | 0                        | 0        | 0         |
|                                | BIRMINGHAM        | MONARCH AIRLINES                  |                   | S A         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 100                        | 0                        | 0        | 3         |
|                                | BIRMINGHAM        | MONARCH AIRLINES                  |                   | S D         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 0                        | 0        | 3         |
|                                | LUTON             | MONARCH AIRLINES                  |                   | S A         | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 1                   | 0                          | 0                        | 0        | 0         |
|                                | MANCHESTER        | MONARCH AIRLINES                  |                   | S A         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 1                        | 0        | 5         |
|                                | MANCHESTER        | MONARCH AIRLINES                  |                   | S D         | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 100                        | 2                        | 0        | 5         |
|                                | STANSTED          | RYANAIR                           |                   | S A         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 97                         | 2                        | 0        | 30        |
|                                | STANSTED          | RYANAIR                           |                   | S D         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 6                   | 97                         | 5                        | 0        | 30        |
|                                | BIRMINGHAM        | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 3                 | 0        | 0                          | 67               | 0                | 33                     | 0                      | 0                       | 0                          | 20                  | 0                          | 0                        | 0        | 0         |
|                                | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 6                 | 0        | 0                          | 17               | 0                | 17                     | 17                     | 33                      | 17                         | 169                 | 0                          | 0                        | 0        | 0         |
|                                | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C D         | 2                 | 0        | 0                          | 0                | 100              | 0                      | 0                      | 0                       | 0                          | 28                  | 0                          | 0                        | 0        | 0         |
|                                | MANCHESTER        | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 29                  | 0                          | 0                        | 0        | 0         |
|                                | NEWCASTLE         | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 7                 | 0        | 0                          | 86               | 0                | 0                      | 14                     | 0                       | 0                          | 23                  | 0                          | 0                        | 0        | 0         |
|                                | NEWCASTLE         | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C D         | 5                 | 0        | 0                          | 40               | 20               | 20                     | 20                     | 0                       | 0                          | 50                  | 0                          | 0                        | 0        | 0         |
|                                | STANSTED          | THOMAS COOK AIRLINES LTD<br>(MYT) |                   | C A         | 2                 | 0        | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 0                          | 23                  | 0                          | 0                        | 0        | 0         |
|                                | BIRMINGHAM        | THOMSON AIRWAYS LTD               |                   | C A         | 8                 | 0        | 0                          | 50               | 50               | 0                      | 0                      | 0                       | 0                          | 13                  | 80                         | 7                        | 0        | 5         |
|                                | BIRMINGHAM        | THOMSON AIRWAYS LTD               |                   | C D         | 5                 | 0        | 0                          | 60               | 20               | 20                     | 0                      | 0                       | 0                          | 17                  | 80                         | 15                       | 0        | 5         |
|                                | GATWICK           | THOMSON AIRWAYS LTD               |                   | C A         | 20                | 0        | 0                          | 65               | 15               | 10                     | 10                     | 0                       | 0                          | 22                  | 89                         | 3                        | 0        | 9         |
|                                | GATWICK           | THOMSON AIRWAYS LTD               |                   | C D         | 16                | 0        | 0                          | 69               | 19               | 6                      | 0                      | 6                       | 0                          | 22                  | 100                        | 3                        | 0        | 9         |
|                                | GLASGOW           | THOMSON AIRWAYS LTD               |                   | C A         | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 0                        | 0        | 5         |
|                                | GLASGOW           | THOMSON AIRWAYS LTD               |                   | C D         | 3                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 8                   | 100                        | 6                        | 0        | 5         |
|                                | LUTON             | THOMSON AIRWAYS LTD               |                   | C A         | 2                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 0                          | 0                        | 0        | 0         |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD               |                   | C A         | 22                | 0        | 0                          | 59               | 14               | 9                      | 9                      | 5                       | 5                          | 47                  | 78                         | 16                       | 0        | 9         |
|                                | MANCHESTER        | THOMSON AIRWAYS LTD               |                   | C D         | 16                | 0        | 0                          | 81               | 6                | 6                      | 0                      | 6                       | 0                          | 21                  | 78                         | 18                       | 0        | 9         |
|                                | NEWCASTLE         | THOMSON AIRWAYS LTD               |                   | C A         | 6                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 2                   | 100                        | 2                        | 0        | 5         |
|                                | NEWCASTLE         | THOMSON AIRWAYS LTD               |                   | C D         | 5                 | 0        | 0                          | 80               | 20               | 0                      | 0                      | 0                       | 0                          | 8                   | 80                         | 6                        | 0        | 5         |
| <b>TOTAL PALMA DE MALLORCA</b> |                   |                                   |                   |             | <b>533</b>        | <b>3</b> | <b>1</b>                   | <b>80</b>        | <b>9</b>         | <b>6</b>               | <b>3</b>               | <b>1</b>                | <b>0</b>                   | <b>14</b>           | <b>81</b>                  | <b>10</b>                | <b>0</b> | <b>10</b> |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |         |
|----------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
|                      |                   |                                |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |         |
|                      |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED |
| PAPHOS               | GATWICK           | BMI BRITISH MIDLAND            | C              | A        | 4                 | 0        | 0                          | 50            | 0             | 25               | 25               | 0                 | 0                    | 46            | 0                    | 0                  | 0       |
|                      | GATWICK           | BMI BRITISH MIDLAND            | C              | D        | 3                 | 0        | 0                          | 33            | 33            | 0                | 33               | 0                 | 0                    | 35            | 0                    | 0                  | 0       |
|                      | GATWICK           | BRITISH AIRWAYS PLC            | S              | A        | 30                | 0        | 0                          | 57            | 33            | 3                | 7                | 0                 | 0                    | 19            | 0                    | 0                  | 0       |
|                      | GATWICK           | BRITISH AIRWAYS PLC            | S              | D        | 30                | 0        | 0                          | 80            | 17            | 3                | 0                | 0                 | 0                    | 7             | 0                    | 0                  | 0       |
|                      | MANCHESTER        | CYPRUS AIRWAYS                 | S              | D        | 5                 | 0        | 0                          | 40            | 20            | 20               | 20               | 0                 | 0                    | 44            | 0                    | 0                  | 0       |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 33                | 0        | 0                          | 82            | 6             | 9                | 3                | 0                 | 0                    | 11            | 0                    | 0                  | 0       |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 32                | 0        | 0                          | 72            | 13            | 13               | 3                | 0                 | 0                    | 16            | 0                    | 0                  | 0       |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD    | S              | A        | 22                | 0        | 0                          | 91            | 5             | 0                | 5                | 0                 | 0                    | 5             | 0                    | 0                  | 0       |
|                      | MANCHESTER        | EASYJET AIRLINE COMPANY LTD    | S              | D        | 23                | 0        | 0                          | 83            | 4             | 13               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | EUROCYPRIA AIRLINES LTD        | C              | A        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 67                   | 9                  | 3       |
|                      | GATWICK           | EUROCYPRIA AIRLINES LTD        | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 67                   | 16                 | 6       |
|                      | GATWICK           | EUROCYPRIA AIRLINES LTD        | C              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 67                   | 11                 | 6       |
|                      | MANCHESTER        | EUROCYPRIA AIRLINES LTD        | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 0                | 25               | 0                 | 0                    | 26            | 63                   | 11                 | 8       |
|                      | MANCHESTER        | EUROCYPRIA AIRLINES LTD        | C              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 21            | 50                   | 13                 | 8       |
|                      | EDINBURGH         | FLYGLOBESPAN                   | S              | A        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 60            | 0                    | 0                  | 0       |
|                      | EDINBURGH         | FLYGLOBESPAN                   | S              | D        | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 41            | 0                    | 0                  | 0       |
|                      | GLASGOW           | FLYGLOBESPAN                   | S              | A        | 7                 | 0        | 0                          | 43            | 43            | 14               | 0                | 0                 | 0                    | 18            | 100                  | 4                  | 4       |
|                      | GLASGOW           | FLYGLOBESPAN                   | S              | D        | 6                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 14            | 75                   | 21                 | 4       |
|                      | GATWICK           | MONARCH AIRLINES               | C              | A        | 2                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 11            | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 33            | 0                    | 0                  | 0       |
|                      | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 3                 | 0        | 0                          | 67            | 0             | 0                | 33               | 0                 | 0                    | 52            | 0                    | 0                  | 0       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 10                | 0        | 0                          | 90            | 0             | 0                | 10               | 0                 | 0                    | 13            | 50                   | 14                 | 4       |
|                      | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 9                 | 0        | 0                          | 67            | 11            | 11               | 11               | 0                 | 0                    | 25            | 75                   | 16                 | 4       |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0       |
|                      | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 10                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |
|                      | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 2                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |
|                      | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: P

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |           |  |
|---------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                           |                   |                                |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                           |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| PAPHOS                    |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                           | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         | 0         |  |
|                           | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 3             | 75                   | 12                 | 8         | 8         |  |
|                           | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | D        | 9                 | 0        | 0                          | 89            | 0             | 11               | 0                | 0                 | 0                    | 5             | 100                  | 2                  | 8         | 8         |  |
|                           | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 21                | 0        | 0                          | 67            | 14            | 14               | 5                | 0                 | 0                    | 15            | 50                   | 19                 | 8         | 8         |  |
|                           | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 20                | 0        | 0                          | 80            | 10            | 10               | 0                | 0                 | 0                    | 11            | 88                   | 15                 | 8         | 8         |  |
|                           | GLASGOW           | THOMSON AIRWAYS LTD            | C              | A        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 18            | 75                   | 8                  | 4         | 4         |  |
|                           | GLASGOW           | THOMSON AIRWAYS LTD            | C              | D        | 4                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 8             | 50                   | 17                 | 4         | 4         |  |
|                           | LUTON             | THOMSON AIRWAYS LTD            | C              | A        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 4             | 100                  | 4                  | 3         | 3         |  |
|                           | LUTON             | THOMSON AIRWAYS LTD            | C              | D        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 7             | 100                  | 4                  | 3         | 3         |  |
|                           | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 21                | 0        | 0                          | 62            | 10            | 14               | 10               | 5                 | 0                    | 32            | 67                   | 11                 | 9         | 9         |  |
|                           | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 21                | 0        | 0                          | 67            | 19            | 5                | 5                | 5                 | 0                    | 26            | 100                  | 5                  | 8         | 8         |  |
|                           | NEWCASTLE         | THOMSON AIRWAYS LTD            | C              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 3             | 33                   | 12                 | 3         | 3         |  |
|                           | NEWCASTLE         | THOMSON AIRWAYS LTD            | C              | D        | 9                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 3         | 3         |  |
|                           | STANSTED          | THOMSON AIRWAYS LTD            | C              | A        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 0                  | 3         | 3         |  |
|                           | STANSTED          | THOMSON AIRWAYS LTD            | C              | D        | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 7                  | 3         | 3         |  |
| <b>TOTAL PAPHOS</b>       |                   |                                |                |          | <b>435</b>        | <b>0</b> | <b>0</b>                   | <b>76</b>     | <b>12</b>     | <b>7</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>14</b>     | <b>71</b>            | <b>15</b>          | <b>15</b> |           |  |
| PARIS (CHARLES DE GAULLE) |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                           | HEATHROW          | AIR FRANCE                     | S              | A        | 215               | 1        | 4                          | 63            | 24            | 10               | 3                | 0                 | 0                    | 15            | 64                   | 15                 | 329       | 329       |  |
|                           | HEATHROW          | AIR FRANCE                     | S              | D        | 215               | 1        | 2                          | 84            | 12            | 3                | 1                | 0                 | 0                    | 7             | 68                   | 13                 | 329       | 329       |  |
|                           | MANCHESTER        | AIR FRANCE                     | S              | A        | 106               | 0        | 0                          | 76            | 11            | 10               | 1                | 1                 | 0                    | 12            | 74                   | 11                 | 125       | 125       |  |
|                           | MANCHESTER        | AIR FRANCE                     | S              | D        | 106               | 0        | 0                          | 84            | 9             | 5                | 2                | 0                 | 0                    | 7             | 74                   | 10                 | 124       | 124       |  |
|                           | NEWCASTLE         | BRIT AIR                       | S              | A        | 75                | 0        | 0                          | 69            | 20            | 8                | 3                | 0                 | 0                    | 12            | 84                   | 7                  | 80        | 80        |  |
|                           | NEWCASTLE         | BRIT AIR                       | S              | D        | 75                | 0        | 0                          | 83            | 9             | 8                | 0                | 0                 | 0                    | 9             | 84                   | 8                  | 80        | 80        |  |
|                           | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 264               | 0        | 0                          | 91            | 4             | 4                | 2                | 0                 | 0                    | 5             | 73                   | 11                 | 289       | 289       |  |
|                           | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 264               | 0        | 0                          | 79            | 14            | 4                | 3                | 0                 | 0                    | 10            | 66                   | 15                 | 289       | 289       |  |
|                           | BIRMINGHAM        | CITY JET                       | S              | A        | 164               | 0        | 0                          | 94            | 3             | 2                | 1                | 0                 | 0                    | 3             | 83                   | 8                  | 175       | 175       |  |
|                           | BIRMINGHAM        | CITY JET                       | S              | D        | 164               | 0        | 0                          | 93            | 4             | 2                | 1                | 0                 | 0                    | 4             | 83                   | 9                  | 173       | 173       |  |
|                           | EDINBURGH         | CITY JET                       | S              | A        | 120               | 0        | 0                          | 94            | 3             | 2                | 1                | 0                 | 0                    | 4             | 82                   | 8                  | 90        | 90        |  |
|                           | EDINBURGH         | CITY JET                       | S              | D        | 120               | 0        | 0                          | 88            | 8             | 3                | 1                | 2                 | 0                    | 10            | 58                   | 17                 | 89        | 89        |  |
|                           | LONDON CITY       | CITY JET                       | S              | A        | 44                | 0        | 0                          | 61            | 25            | 14               | 0                | 0                 | 0                    | 12            | 95                   | 2                  | 20        | 20        |  |
|                           | LONDON CITY       | CITY JET                       | S              | D        | 45                | 0        | 0                          | 56            | 27            | 13               | 4                | 0                 | 0                    | 20            | 40                   | 30                 | 20        | 20        |  |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD    | S              | A        | 26                | 0        | 0                          | 92            | 0             | 4                | 4                | 0                 | 0                    | 7             | 93                   | 3                  | 30        | 30        |  |
|                           | EDINBURGH         | EASYJET AIRLINE COMPANY LTD    | S              | D        | 26                | 0        | 0                          | 96            | 0             | 4                | 0                | 0                 | 0                    | 2             | 97                   | 4                  | 30        | 30        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: P

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE                                   | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |
|--|-------------------|---|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
|  |                   |   |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |
|  |                   |   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   |
| PARIS (CHARLES DE GAULLE)              | GLASGOW           | EASYJET AIRLINE COMPANY LTD               | S                 | A           | 22                | 0        | 0                          | 86               | 5                | 9                      | 0                      | 0                       | 0                          | 6                   | 97                         | 2                        | 30        |
|  | GLASGOW           | EASYJET AIRLINE COMPANY LTD               | S                 | D           | 22                | 0        | 0                          | 82               | 9                | 9                      | 0                      | 0                       | 0                          | 8                   | 90                         | 4                        | 30        |
|  | LUTON             | EASYJET AIRLINE COMPANY LTD               | S                 | A           | 109               | 0        | 0                          | 76               | 15               | 7                      | 2                      | 0                       | 0                          | 11                  | 78                         | 10                       | 109       |
|  | LUTON             | EASYJET AIRLINE COMPANY LTD               | S                 | D           | 110               | 0        | 0                          | 85               | 10               | 3                      | 2                      | 0                       | 0                          | 8                   | 79                         | 11                       | 109       |
|  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD               | S                 | A           | 30                | 0        | 0                          | 60               | 17               | 17                     | 7                      | 0                       | 0                          | 20                  | 87                         | 8                        | 30        |
|  | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD               | S                 | D           | 30                | 0        | 0                          | 77               | 13               | 7                      | 3                      | 0                       | 0                          | 12                  | 80                         | 8                        | 30        |
|  | BIRMINGHAM        | FLYBE LTD                                 | S                 | A           | 87                | 1        | 1                          | 85               | 9                | 2                      | 3                      | 0                       | 0                          | 7                   | 93                         | 4                        | 107       |
|  | BIRMINGHAM        | FLYBE LTD                                 | S                 | D           | 87                | 0        | 1                          | 83               | 8                | 6                      | 3                      | 0                       | 0                          | 11                  | 78                         | 14                       | 108       |
|  | GLASGOW           | FLYBE LTD                                 | S                 | A           | 50                | 0        | 0                          | 84               | 4                | 10                     | 2                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
|  | GLASGOW           | FLYBE LTD                                 | S                 | D           | 50                | 0        | 0                          | 92               | 2                | 4                      | 2                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |
|  | MANCHESTER        | FLYBE LTD                                 | S                 | A           | 92                | 0        | 1                          | 75               | 13               | 9                      | 2                      | 1                       | 0                          | 13                  | 81                         | 10                       | 108       |
|  | MANCHESTER        | FLYBE LTD                                 | S                 | D           | 93                | 0        | 0                          | 87               | 5                | 5                      | 2                      | 0                       | 0                          | 7                   | 72                         | 11                       | 108       |
|  | MANCHESTER        | REGIONAL COMPAGNIE<br>AERIENNE EUROPEENNE | S                 | A           | 29                | 0        | 0                          | 48               | 28               | 14                     | 10                     | 0                       | 0                          | 24                  | 83                         | 11                       | 24        |
|  | MANCHESTER        | REGIONAL COMPAGNIE<br>AERIENNE EUROPEENNE | S                 | D           | 29                | 0        | 0                          | 48               | 31               | 14                     | 7                      | 0                       | 0                          | 20                  | 83                         | 10                       | 24        |
| <b>TOTAL PARIS (CHARLES DE GAULLE)</b> |                   |   |                   |             | <b>2871</b>       | <b>6</b> | <b>10</b>                  | <b>82</b>        | <b>11</b>        | <b>6</b>               | <b>2</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>76</b>                  | <b>11</b>                | <b>11</b> |
| PARIS (LE BOURGET)                     |                   |   |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |
| PARIS (ORLY)                           | LONDON CITY       | CITY JET                                  | S                 | A           | 94                | 0        | 0                          | 89               | 2                | 4                      | 4                      | 0                       | 0                          | 8                   | 74                         | 12                       | 119       |
|  | LONDON CITY       | CITY JET                                  | S                 | D           | 100               | 0        | 0                          | 62               | 27               | 9                      | 2                      | 0                       | 0                          | 16                  | 28                         | 34                       | 123       |
| <b>TOTAL PARIS (ORLY)</b>              |                   |   |                   |             | <b>194</b>        | <b>1</b> | <b>0</b>                   | <b>75</b>        | <b>15</b>        | <b>7</b>               | <b>3</b>               | <b>0</b>                | <b>0</b>                   | <b>12</b>           | <b>50</b>                  | <b>23</b>                | <b>23</b> |
| PARMA                                  | STANSTED          | RYANAIR                                   | S                 | A           | 16                | 0        | 1                          | 69               | 31               | 0                      | 0                      | 0                       | 0                          | 13                  | 71                         | 10                       | 17        |
|  | STANSTED          | RYANAIR                                   | S                 | D           | 17                | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 5                   | 76                         | 9                        | 17        |
| <b>TOTAL PARMA</b>                     |                   |   |                   |             | <b>33</b>         | <b>0</b> | <b>1</b>                   | <b>85</b>        | <b>15</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>74</b>                  | <b>9</b>                 | <b>9</b>  |
| PAU                                    | STANSTED          | RYANAIR                                   | S                 | A           | 13                | 0        | 0                          | 46               | 46               | 8                      | 0                      | 0                       | 0                          | 16                  | 92                         | 2                        | 13        |
|  | STANSTED          | RYANAIR                                   | S                 | D           | 13                | 0        | 0                          | 31               | 54               | 15                     | 0                      | 0                       | 0                          | 19                  | 92                         | 5                        | 13        |
| <b>TOTAL PAU</b>                       |                   |   |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>                   | <b>38</b>        | <b>50</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>18</b>           | <b>92</b>                  | <b>4</b>                 | <b>4</b>  |
| PERPIGNAN                              | BIRMINGHAM        | RYANAIR                                   | S                 | A           | 9                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |
|  | BIRMINGHAM        | RYANAIR                                   | S                 | D           | 9                 | 0        | 0                          | 78               | 22               | 0                      | 0                      | 0                       | 0                          | 6                   | 0                          | 0                        | 0         |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: P

| ORIGIN / DESTINATION                    | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|---|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|   |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|   |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| PERPIGNAN                               | STANSTED          | RYANAIR                     |                   | S A         | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 100                 | 0                          | 13                       |
|   | STANSTED          | RYANAIR                     |                   | S D         | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 100                 | 2                          | 13                       |
| <b>TOTAL PERPIGNAN</b>                  |                   |                             |                   |             | <b>46</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>7</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>100</b>          | <b>1</b>                   | <b>1</b>                 |
| PERUGIA                                 | STANSTED          | RYANAIR                     |                   | S A         | 13                | 0        | 0         | 69                         | 8                | 23               | 0                      | 0                      | 0                       | 12                         | 100                 | 4                          | 13                       |
|   | STANSTED          | RYANAIR                     |                   | S D         | 13                | 0        | 0         | 77                         | 15               | 8                | 0                      | 0                      | 0                       | 12                         | 100                 | 6                          | 13                       |
| <b>TOTAL PERUGIA</b>                    |                   |                             |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>12</b>        | <b>15</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>12</b>                  | <b>100</b>          | <b>5</b>                   | <b>5</b>                 |
| PESCARA                                 | STANSTED          | RYANAIR                     |                   | S A         | 13                | 0        | 0         | 77                         | 15               | 0                | 8                      | 0                      | 0                       | 11                         | 100                 | 0                          | 13                       |
|   | STANSTED          | RYANAIR                     |                   | S D         | 13                | 0        | 0         | 69                         | 23               | 0                | 8                      | 0                      | 0                       | 15                         | 100                 | 3                          | 13                       |
| <b>TOTAL PESCARA</b>                    |                   |                             |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>73</b>                  | <b>19</b>        | <b>0</b>         | <b>8</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>100</b>          | <b>2</b>                   | <b>2</b>                 |
| PHILADELPHIA INTERNATIONAL              | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 57                | 0        | 0         | 81                         | 11               | 7                | 2                      | 0                      | 0                       | 8                          | 79                  | 12                         | 58                       |
|   | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 57                | 0        | 0         | 63                         | 25               | 11               | 2                      | 0                      | 0                       | 15                         | 34                  | 22                         | 58                       |
|   | GATWICK           | US AIRWAYS                  |                   | S A         | 28                | 0        | 0         | 75                         | 7                | 14               | 4                      | 0                      | 0                       | 16                         | 93                  | 5                          | 28                       |
|   | GATWICK           | US AIRWAYS                  |                   | S D         | 28                | 0        | 0         | 89                         | 4                | 4                | 0                      | 4                      | 0                       | 14                         | 79                  | 10                         | 28                       |
|   | HEATHROW          | US AIRWAYS                  |                   | S A         | 28                | 0        | 1         | 89                         | 7                | 0                | 4                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |
|   | HEATHROW          | US AIRWAYS                  |                   | S D         | 28                | 0        | 1         | 61                         | 36               | 0                | 4                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |
|   | MANCHESTER        | US AIRWAYS                  |                   | S A         | 28                | 0        | 0         | 71                         | 21               | 4                | 4                      | 0                      | 0                       | 13                         | 76                  | 13                         | 29                       |
|   | MANCHESTER        | US AIRWAYS                  |                   | S D         | 28                | 0        | 0         | 93                         | 4                | 0                | 4                      | 0                      | 0                       | 6                          | 83                  | 11                         | 29                       |
| <b>TOTAL PHILADELPHIA INTERNATIONAL</b> |                   |                             |                   |             | <b>282</b>        | <b>0</b> | <b>2</b>  | <b>77</b>                  | <b>15</b>        | <b>6</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>70</b>           | <b>14</b>                  | <b>14</b>                |
| PHOENIX                                 | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 22                | 0        | 0         | 68                         | 18               | 9                | 5                      | 0                      | 0                       | 14                         | 83                  | 8                          | 24                       |
|   | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 22                | 0        | 0         | 59                         | 27               | 14               | 0                      | 0                      | 0                       | 15                         | 20                  | 34                         | 25                       |
| <b>TOTAL PHOENIX</b>                    |                   |                             |                   |             | <b>44</b>         | <b>0</b> | <b>0</b>  | <b>64</b>                  | <b>23</b>        | <b>11</b>        | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>51</b>           | <b>21</b>                  | <b>21</b>                |
| PISA                                    | GATWICK           | BRITISH AIRWAYS PLC         |                   | S A         | 38                | 0        | 0         | 89                         | 0                | 5                | 3                      | 0                      | 3                       | 18                         | 75                  | 11                         | 56                       |
|   | GATWICK           | BRITISH AIRWAYS PLC         |                   | S D         | 38                | 0        | 0         | 95                         | 3                | 3                | 0                      | 0                      | 0                       | 4                          | 86                  | 8                          | 57                       |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 32                | 0        | 0         | 72                         | 16               | 9                | 3                      | 0                      | 0                       | 14                         | 80                  | 9                          | 30                       |
|   | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 32                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 83                  | 6                          | 30                       |
|   | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S A         | 3                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |
|   | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S D         | 3                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 15                         | 0                   | 0                          | 0                        |

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Origin / Destinations: P

| ORIGIN / DESTINATION       | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|----------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                            |                   |                     |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                            |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PISA                       |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | MANCHESTER        | JET2.COM LTD        |                   | S A         | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                            | MANCHESTER        | JET2.COM LTD        |                   | S D         | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                            | BIRMINGHAM        | RYANAIR             |                   | S A         | 13                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                            | BIRMINGHAM        | RYANAIR             |                   | S D         | 13                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
|                            | EDINBURGH         | RYANAIR             |                   | S A         | 13                | 0        | 0         | 62                         | 38               | 0                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                            | EDINBURGH         | RYANAIR             |                   | S D         | 13                | 0        | 0         | 46                         | 54               | 0                | 0                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |  |
|                            | STANSTED          | RYANAIR             |                   | S A         | 60                | 0        | 0         | 87                         | 5                | 7                | 0                      | 0                      | 2                       | 15                         | 71                  | 28                         | 59                       |  |
|                            | STANSTED          | RYANAIR             |                   | S D         | 60                | 0        | 0         | 67                         | 20               | 13               | 0                      | 0                      | 0                       | 15                         | 67                  | 14                         | 60                       |  |
| <b>TOTAL PISA</b>          |                   |                     |                   |             | <b>324</b>        | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>11</b>        | <b>6</b>         | <b>1</b>               | <b>0</b>               | <b>1</b>                | <b>12</b>                  | <b>76</b>           | <b>14</b>                  | <b>14</b>                |  |
| PLYMOUTH                   |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | GATWICK           | AIR SOUTHWEST       |                   | S A         | 120               | 0        | 0         | 93                         | 6                | 1                | 1                      | 0                      | 0                       | 4                          | 96                  | 4                          | 119                      |  |
|                            | GATWICK           | AIR SOUTHWEST       |                   | S D         | 30                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 97                  | 3                          | 29                       |  |
|                            | GLASGOW           | AIR SOUTHWEST       |                   | S A         | 25                | 0        | 1         | 64                         | 20               | 16               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
|                            | GLASGOW           | AIR SOUTHWEST       |                   | S D         | 24                | 0        | 1         | 67                         | 21               | 13               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
|                            | MANCHESTER        | AIR SOUTHWEST       |                   | S A         | 20                | 0        | 0         | 65                         | 30               | 5                | 0                      | 0                      | 0                       | 13                         | 73                  | 14                         | 52                       |  |
|                            | MANCHESTER        | AIR SOUTHWEST       |                   | S D         | 50                | 0        | 1         | 86                         | 4                | 6                | 4                      | 0                      | 0                       | 9                          | 87                  | 9                          | 52                       |  |
|                            | NEWCASTLE         | AIR SOUTHWEST       |                   | S A         | 27                | 0        | 0         | 67                         | 22               | 4                | 4                      | 4                      | 0                       | 22                         | 0                   | 0                          | 0                        |  |
|                            | NEWCASTLE         | AIR SOUTHWEST       |                   | S D         | 27                | 0        | 0         | 74                         | 11               | 11               | 0                      | 4                      | 0                       | 18                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL PLYMOUTH</b>      |                   |                     |                   |             | <b>323</b>        | <b>0</b> | <b>3</b>  | <b>83</b>                  | <b>11</b>        | <b>5</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>9</b>                   | <b>89</b>           | <b>7</b>                   | <b>7</b>                 |  |
| POITIERS                   |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | STANSTED          | RYANAIR             |                   | S A         | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                            | STANSTED          | RYANAIR             |                   | S D         | 8                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 9                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL POITIERS</b>      |                   |                     |                   |             | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>81</b>                  | <b>19</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| PORLAMAR                   |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | GATWICK           | THOMSON AIRWAYS LTD |                   | C A         | 4                 | 0        | 0         | 0                          | 25               | 75               | 0                      | 0                      | 0                       | 42                         | 0                   | 0                          | 0                        |  |
|                            | GATWICK           | THOMSON AIRWAYS LTD |                   | C D         | 5                 | 0        | 0         | 40                         | 20               | 40               | 0                      | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL PORLAMAR</b>      |                   |                     |                   |             | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>22</b>                  | <b>22</b>        | <b>56</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>25</b>           | <b>24</b>                  | <b>24</b>                |  |
| PORT OF SPAIN              |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                            | GATWICK           | BRITISH AIRWAYS PLC |                   | S A         | 12                | 0        | 0         | 83                         | 8                | 0                | 8                      | 0                      | 0                       | 13                         | 86                  | 22                         | 14                       |  |
|                            | GATWICK           | BRITISH AIRWAYS PLC |                   | S D         | 13                | 0        | 0         | 69                         | 23               | 8                | 0                      | 0                      | 0                       | 15                         | 31                  | 24                         | 13                       |  |
| <b>TOTAL PORT OF SPAIN</b> |                   |                     |                   |             | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>16</b>        | <b>4</b>         | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>59</b>           | <b>23</b>                  | <b>23</b>                |  |
| POZNAN                     |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |

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Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |           |  |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                      |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |  |
| POZNAN               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                      | EDINBURGH         | RYANAIR                     |                | S A      | 11                | 0        | 0                          | 45            | 0             | 45               | 9                | 0                 | 0                    | 29            | 0                    | 0                  | 0         |           |  |
|                      | EDINBURGH         | RYANAIR                     |                | S D      | 11                | 0        | 0                          | 36            | 27            | 36               | 0                | 0                 | 0                    | 29            | 0                    | 0                  | 0         |           |  |
|                      | STANSTED          | RYANAIR                     |                | S A      | 28                | 0        | 0                          | 89            | 0             | 7                | 4                | 0                 | 0                    | 8             | 90                   | 16                 | 30        |           |  |
|                      | STANSTED          | RYANAIR                     |                | S D      | 30                | 0        | 0                          | 90            | 7             | 3                | 0                | 0                 | 0                    | 6             | 97                   | 4                  | 30        |           |  |
|                      | LUTON             | WIZZ AIR                    |                | S A      | 21                | 0        | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 3             | 83                   | 19                 | 30        |           |  |
|                      | LUTON             | WIZZ AIR                    |                | S D      | 21                | 0        | 0                          | 81            | 19            | 0                | 0                | 0                 | 0                    | 7             | 67                   | 23                 | 30        |           |  |
| <b>TOTAL POZNAN</b>  |                   |                             |                |          | <b>122</b>        | <b>0</b> | <b>0</b>                   | <b>80</b>     | <b>8</b>      | <b>10</b>        | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>83</b>            | <b>18</b>          | <b>18</b> |           |  |
| PRAGUE               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                      | BIRMINGHAM        | BMIBABY LTD                 |                | S A      | 26                | 0        | 0                          | 96            | 0             | 0                | 4                | 0                 | 0                    | 3             | 85                   | 9                  | 27        |           |  |
|                      | BIRMINGHAM        | BMIBABY LTD                 |                | S D      | 26                | 0        | 0                          | 96            | 0             | 4                | 0                | 0                 | 0                    | 5             | 85                   | 11                 | 27        |           |  |
|                      | MANCHESTER        | BMIBABY LTD                 |                | S A      | 27                | 0        | 0                          | 81            | 15            | 4                | 0                | 0                 | 0                    | 8             | 73                   | 24                 | 30        |           |  |
|                      | MANCHESTER        | BMIBABY LTD                 |                | S D      | 27                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 1             | 87                   | 14                 | 30        |           |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 90                | 0        | 0                          | 84            | 9             | 4                | 2                | 0                 | 0                    | 6             | 68                   | 21                 | 90        |           |  |
|                      | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 90                | 0        | 0                          | 80            | 12            | 6                | 2                | 0                 | 0                    | 9             | 46                   | 26                 | 90        |           |  |
|                      | HEATHROW          | CSA CZECH AIRLINES          |                | S A      | 77                | 0        | 0                          | 88            | 6             | 4                | 1                | 0                 | 0                    | 6             | 68                   | 12                 | 78        |           |  |
|                      | HEATHROW          | CSA CZECH AIRLINES          |                | S D      | 77                | 0        | 0                          | 86            | 9             | 4                | 1                | 0                 | 0                    | 8             | 74                   | 12                 | 78        |           |  |
|                      | MANCHESTER        | CSA CZECH AIRLINES          |                | S A      | 29                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 2             | 68                   | 11                 | 50        |           |  |
|                      | MANCHESTER        | CSA CZECH AIRLINES          |                | S D      | 29                | 0        | 0                          | 93            | 7             | 0                | 0                | 0                 | 0                    | 3             | 98                   | 4                  | 50        |           |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 60                | 0        | 0                          | 67            | 17            | 12               | 5                | 0                 | 0                    | 14            | 77                   | 12                 | 60        |           |  |
|                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 60                | 0        | 0                          | 77            | 15            | 7                | 2                | 0                 | 0                    | 10            | 78                   | 12                 | 60        |           |  |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S A      | 22                | 0        | 0                          | 86            | 5             | 5                | 5                | 0                 | 0                    | 9             | 70                   | 21                 | 30        |           |  |
|                      | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD |                | S D      | 22                | 0        | 0                          | 77            | 14            | 9                | 0                | 0                 | 0                    | 9             | 67                   | 21                 | 30        |           |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S A      | 50                | 0        | 0                          | 88            | 4             | 4                | 4                | 0                 | 0                    | 6             | 85                   | 6                  | 60        |           |  |
|                      | STANSTED          | EASYJET AIRLINE COMPANY LTD |                | S D      | 50                | 0        | 0                          | 90            | 4             | 6                | 0                | 0                 | 0                    | 7             | 78                   | 9                  | 60        |           |  |
|                      | EDINBURGH         | JET2.COM LTD                |                | S A      | 10                | 0        | 0                          | 70            | 30            | 0                | 0                | 0                 | 0                    | 11            | 62                   | 18                 | 21        |           |  |
|                      | EDINBURGH         | JET2.COM LTD                |                | S D      | 10                | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 8             | 91                   | 7                  | 22        |           |  |
|                      | BIRMINGHAM        | RYANAIR                     |                | S A      | 17                | 0        | 0                          | 82            | 12            | 0                | 6                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |           |  |
|                      | BIRMINGHAM        | RYANAIR                     |                | S D      | 17                | 0        | 0                          | 82            | 6             | 12               | 0                | 0                 | 0                    | 9             | 0                    | 0                  | 0         |           |  |
|                      | LUTON             | SKY EUROPE                  |                | S A      | 50                | 0        | 0                          | 90            | 4             | 2                | 2                | 2                 | 0                    | 10            | 93                   | 4                  | 30        |           |  |
|                      | LUTON             | SKY EUROPE                  |                | S D      | 50                | 0        | 0                          | 68            | 20            | 4                | 4                | 4                 | 0                    | 24            | 60                   | 33                 | 30        |           |  |
| <b>TOTAL PRAGUE</b>  |                   |                             |                |          | <b>916</b>        | <b>0</b> | <b>0</b>                   | <b>84</b>     | <b>9</b>      | <b>4</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>74</b>            | <b>14</b>          | <b>14</b> |           |  |
| PRAIA                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
| PRESTWICK            |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: P

| ORIGIN / DESTINATION        | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | NOV 2007                |                            |                     |                            |                          |  |
|-----------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                             |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                             |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PRESTWICK                   |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | STANSTED          | RYANAIR                        |                   | S A         | 87                | 0        | 0         | 90                         | 8                | 1                | 0                      | 0                      | 1                       | 8                          | 93                  | 5                          | 120                      |  |
|                             | STANSTED          | RYANAIR                        |                   | S D         | 87                | 0        | 0         | 77                         | 20               | 3                | 0                      | 0                      | 0                       | 8                          | 94                  | 5                          | 120                      |  |
| <b>TOTAL PRESTWICK</b>      |                   |                                |                   |             | <b>174</b>        | <b>0</b> | <b>0</b>  | <b>83</b>                  | <b>14</b>        | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>1</b>                | <b>8</b>                   | <b>94</b>           | <b>5</b>                   | <b>5</b>                 |  |
| PREVEZA                     |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL PREVEZA</b>        |                   |                                |                   |             | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>0</b>         | <b>0</b>         | <b>50</b>              | <b>0</b>               | <b>0</b>                | <b>44</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| PRISTINA                    |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC            |                   | S A         | 12                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                             | GATWICK           | BRITISH AIRWAYS PLC            |                   | S D         | 12                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 6                          | 0                   | 0                          | 0                        |  |
|                             | STANSTED          | JET2.COM LTD                   |                   | C A         | 2                 | 0        | 0         | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL PRISTINA</b>       |                   |                                |                   |             | <b>26</b>         | <b>2</b> | <b>0</b>  | <b>96</b>                  | <b>4</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>85</b>           | <b>13</b>                  | <b>13</b>                |  |
| PROVIDENCIALES              |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S A         | 4                 | 0        | 0         | 75                         | 25               | 0                | 0                      | 0                      | 0                       | 8                          | 50                  | 29                         | 4                        |  |
|                             | HEATHROW          | BRITISH AIRWAYS PLC            |                   | S D         | 5                 | 0        | 0         | 60                         | 20               | 20               | 0                      | 0                      | 0                       | 19                         | 0                   | 93                         | 4                        |  |
| <b>TOTAL PROVIDENCIALES</b> |                   |                                |                   |             | <b>9</b>          | <b>0</b> | <b>0</b>  | <b>67</b>                  | <b>22</b>        | <b>11</b>        | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>14</b>                  | <b>25</b>           | <b>61</b>                  | <b>61</b>                |  |
| PUERTO PLATA                |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 100                 | 6                          | 1                        |  |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                   | C D         | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 10                         | 0                   | 0                          | 0                        |  |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 6                 | 0        | 0         | 83                         | 0                | 17               | 0                      | 0                      | 0                       | 9                          | 100                 | 10                         | 1                        |  |
|                             | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                   | C D         | 5                 | 0        | 0         | 60                         | 20               | 0                | 20                     | 0                      | 0                       | 20                         | 0                   | 0                          | 0                        |  |
|                             | GATWICK           | THOMSON AIRWAYS LTD            |                   | C A         | 8                 | 0        | 0         | 50                         | 13               | 38               | 0                      | 0                      | 0                       | 24                         | 50                  | 85                         | 4                        |  |
|                             | GATWICK           | THOMSON AIRWAYS LTD            |                   | C D         | 8                 | 0        | 0         | 50                         | 38               | 13               | 0                      | 0                      | 0                       | 18                         | 0                   | 121                        | 4                        |  |
|                             | MANCHESTER        | THOMSON AIRWAYS LTD            |                   | C A         | 8                 | 0        | 0         | 50                         | 38               | 0                | 13                     | 0                      | 0                       | 32                         | 60                  | 136                        | 5                        |  |
|                             | MANCHESTER        | THOMSON AIRWAYS LTD            |                   | C D         | 8                 | 0        | 0         | 88                         | 13               | 0                | 0                      | 0                      | 0                       | 4                          | 75                  | 173                        | 4                        |  |
| <b>TOTAL PUERTO PLATA</b>   |                   |                                |                   |             | <b>52</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>17</b>        | <b>10</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>16</b>                  | <b>64</b>           | <b>61</b>                  | <b>61</b>                |  |
| PUERTO VALLARTA             |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| PULA                        |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL PULA</b>           |                   |                                |                   |             | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| PUNTA CANA                  |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                             | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                   | C A         | 4                 | 0        | 0         | 25                         | 50               | 0                | 25                     | 0                      | 0                       | 34                         | 0                   | 0                          | 0                        |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: P

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |  |
|-------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
|                         |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |  |
|                         |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
| PUNTA CANA              |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 0             | 0                | 25               | 25                | 330                  | 0             | 0                    | 0                  |  |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 34                   | 0             | 88                   | 5                  |  |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 44                   | 40            | 44                   | 5                  |  |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 8                 | 0        | 0         | 38                         | 25            | 13            | 13               | 0                | 13                | 90                   | 0             | 71                   | 5                  |  |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 8                 | 0        | 0         | 38                         | 13            | 13            | 25               | 13               | 0                 | 68                   | 40            | 52                   | 5                  |  |  |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 8                 | 0        | 0         | 88                         | 13            | 0             | 0                | 0                | 0                 | 6                    | 25            | 41                   | 4                  |  |  |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | D        | 8                 | 0        | 0         | 88                         | 13            | 0             | 0                | 0                | 0                 | 5                    | 50            | 47                   | 4                  |  |  |
| <b>TOTAL PUNTA CANA</b> |                   |                                |                |          | <b>49</b>         | <b>0</b> | <b>0</b>  | <b>61</b>                  | <b>14</b>     | <b>4</b>      | <b>12</b>        | <b>4</b>         | <b>4</b>          | <b>64</b>            | <b>32</b>     | <b>42</b>            | <b>42</b>          |  |  |

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Origin / Destinations: R

| ORIGIN / DESTINATION                 | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|--------------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                      |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                      |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| RABAT                                |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| RALEIGH                              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                      | HEATHROW          | AMERICAN AIRLINES           |                   | S A         | 28                | 0        | 1         | 57                         | 11               | 18               | 7                      | 4                      | 4                       | 39                         | 0                   | 0                          | 0                        |  |
|                                      | HEATHROW          | AMERICAN AIRLINES           |                   | S D         | 29                | 0        | 0         | 62                         | 21               | 10               | 3                      | 3                      | 0                       | 24                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL RALEIGH</b>                 |                   |                             |                   |             | <b>57</b>         | <b>0</b> | <b>1</b>  | <b>60</b>                  | <b>16</b>        | <b>14</b>        | <b>5</b>               | <b>4</b>               | <b>2</b>                | <b>32</b>                  | <b>83</b>           | <b>7</b>                   | <b>7</b>                 |  |
| RENNES                               |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| REUS                                 |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                      | BIRMINGHAM        | RYANAIR                     |                   | S A         | 17                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
|                                      | BIRMINGHAM        | RYANAIR                     |                   | S D         | 17                | 0        | 0         | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
|                                      | LUTON             | RYANAIR                     |                   | S A         | 17                | 0        | 0         | 94                         | 6                | 0                | 0                      | 0                      | 0                       | 2                          | 97                  | 2                          | 30                       |  |
|                                      | LUTON             | RYANAIR                     |                   | S D         | 17                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 3                          | 97                  | 4                          | 30                       |  |
|                                      | STANSTED          | RYANAIR                     |                   | S A         | 18                | 0        | 0         | 94                         | 0                | 0                | 0                      | 6                      | 0                       | 19                         | 94                  | 1                          | 17                       |  |
|                                      | STANSTED          | RYANAIR                     |                   | S D         | 18                | 0        | 0         | 67                         | 33               | 0                | 0                      | 0                      | 0                       | 11                         | 82                  | 10                         | 17                       |  |
| <b>TOTAL REUS</b>                    |                   |                             |                   |             | <b>110</b>        | <b>0</b> | <b>0</b>  | <b>90</b>                  | <b>8</b>         | <b>1</b>         | <b>0</b>               | <b>1</b>               | <b>0</b>                | <b>7</b>                   | <b>89</b>           | <b>6</b>                   | <b>6</b>                 |  |
| RHODES                               |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        |  |
|                                      | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL RHODES</b>                  |                   |                             |                   |             | <b>10</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>100</b>          | <b>3</b>                   | <b>3</b>                 |  |
| RIGA                                 |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                      | GATWICK           | AIR BALTIC                  |                   | S A         | 30                | 0        | 0         | 63                         | 20               | 10               | 3                      | 0                      | 3                       | 30                         | 83                  | 10                         | 30                       |  |
|                                      | GATWICK           | AIR BALTIC                  |                   | S D         | 30                | 0        | 0         | 57                         | 23               | 13               | 3                      | 0                      | 3                       | 35                         | 67                  | 15                         | 30                       |  |
|                                      | STANSTED          | RYANAIR                     |                   | S A         | 31                | 0        | 0         | 74                         | 13               | 6                | 6                      | 0                      | 0                       | 15                         | 78                  | 9                          | 60                       |  |
|                                      | STANSTED          | RYANAIR                     |                   | S D         | 31                | 0        | 0         | 84                         | 16               | 0                | 0                      | 0                      | 0                       | 5                          | 92                  | 6                          | 60                       |  |
| <b>TOTAL RIGA</b>                    |                   |                             |                   |             | <b>122</b>        | <b>0</b> | <b>0</b>  | <b>70</b>                  | <b>18</b>        | <b>7</b>         | <b>3</b>               | <b>0</b>               | <b>2</b>                | <b>21</b>                  | <b>82</b>           | <b>9</b>                   | <b>9</b>                 |  |
| RIMINI                               |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                      | STANSTED          | RYANAIR                     |                   | S A         | 13                | 0        | 0         | 77                         | 23               | 0                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                                      | STANSTED          | RYANAIR                     |                   | S D         | 13                | 0        | 0         | 92                         | 8                | 0                | 0                      | 0                      | 0                       | 5                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL RIMINI</b>                  |                   |                             |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>15</b>        | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |
| RIO DE JANEIRO (GALEAO)              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 12                | 0        | 0         | 25                         | 8                | 42               | 25                     | 0                      | 0                       | 49                         | 38                  | 32                         | 13                       |  |
|                                      | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 13                | 0        | 0         | 38                         | 38               | 23               | 0                      | 0                      | 0                       | 20                         | 15                  | 28                         | 13                       |  |
| <b>TOTAL RIO DE JANEIRO (GALEAO)</b> |                   |                             |                   |             | <b>25</b>         | <b>0</b> | <b>0</b>  | <b>32</b>                  | <b>24</b>        | <b>32</b>        | <b>12</b>              | <b>0</b>               | <b>0</b>                | <b>34</b>                  | <b>48</b>           | <b>24</b>                  | <b>24</b>                |  |
| RIYADH                               |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |

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Origin / Destinations: R

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | NOV 2007          |                      |               |                      |                    |
|-------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                               |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                               |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| RIYADH                        | HEATHROW          | SAUDI ARABIAN AIRLINES      | S              | A        | 14                | 0        | 0         | 71                         | 21            | 7             | 0                | 0                | 0                 | 9                    | 85            | 6                    | 13                 |
|                               | HEATHROW          | SAUDI ARABIAN AIRLINES      | S              | D        | 14                | 0        | 0         | 71                         | 29            | 0             | 0                | 0                | 0                 | 12                   | 71            | 11                   | 14                 |
|                               | MANCHESTER        | SAUDI ARABIAN AIRLINES      | S              | A        | 2                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 18                   | 100           | 2                    | 9                  |
|                               | MANCHESTER        | SAUDI ARABIAN AIRLINES      | S              | D        | 2                 | 0        | 0         | 0                          | 50            | 50            | 0                | 0                | 0                 | 36                   | 100           | 5                    | 9                  |
| <b>TOTAL RIYADH</b>           |                   |                             |                |          | <b>32</b>         | <b>0</b> | <b>0</b>  | <b>66</b>                  | <b>25</b>     | <b>9</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>12</b>            | <b>83</b>     | <b>9</b>             | <b>9</b>           |
| RIYAN MUKALLA                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| ROME (CIAMPINO)               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 7                    | 58            | 17                   | 59                 |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 9                    | 78            | 10                   | 59                 |
|                               | STANSTED          | RYANAIR                     | S              | A        | 119               | 2        | 3         | 83                         | 11            | 0             | 2                | 3                | 2                 | 22                   | 72            | 19                   | 149                |
|                               | STANSTED          | RYANAIR                     | S              | D        | 122               | 0        | 0         | 79                         | 13            | 7             | 2                | 0                | 0                 | 10                   | 79            | 12                   | 150                |
| <b>TOTAL ROME (CIAMPINO)</b>  |                   |                             |                |          | <b>251</b>        | <b>2</b> | <b>3</b>  | <b>81</b>                  | <b>12</b>     | <b>3</b>      | <b>2</b>         | <b>1</b>         | <b>1</b>          | <b>16</b>            | <b>75</b>     | <b>14</b>            | <b>14</b>          |
| ROME (FIUMICINO)              | HEATHROW          | ALITALIA                    | S              | A        | 123               | 1        | 0         | 50                         | 15            | 17            | 14               | 3                | 0                 | 33                   | 66            | 14                   | 148                |
|                               | HEATHROW          | ALITALIA                    | S              | D        | 124               | 0        | 0         | 47                         | 22            | 15            | 14               | 3                | 0                 | 32                   | 64            | 17                   | 147                |
|                               | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 60                | 0        | 0         | 80                         | 10            | 5             | 5                | 0                | 0                 | 9                    | 63            | 19                   | 43                 |
|                               | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 60                | 0        | 0         | 92                         | 2             | 7             | 0                | 0                | 0                 | 5                    | 72            | 12                   | 43                 |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 150               | 0        | 0         | 72                         | 10            | 10            | 7                | 1                | 0                 | 18                   | 54            | 26                   | 146                |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 150               | 0        | 0         | 73                         | 18            | 7             | 2                | 0                | 0                 | 11                   | 48            | 28                   | 146                |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 56                | 0        | 0         | 36                         | 25            | 27            | 11               | 0                | 2                 | 56                   | 0             | 0                    | 0                  |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 56                | 0        | 0         | 88                         | 5             | 4             | 4                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
|                               | GATWICK           | TITAN AIRWAYS LTD           | C              | A        | 3                 | 0        | 0         | 33                         | 0             | 67            | 0                | 0                | 0                 | 33                   | 0             | 0                    | 0                  |
|                               | GATWICK           | TITAN AIRWAYS LTD           | C              | D        | 3                 | 0        | 0         | 33                         | 0             | 67            | 0                | 0                | 0                 | 23                   | 0             | 0                    | 0                  |
|                               | MANCHESTER        | TITAN AIRWAYS LTD           | C              | A        | 2                 | 0        | 0         | 0                          | 0             | 100           | 0                | 0                | 0                 | 54                   | 0             | 0                    | 0                  |
|                               | MANCHESTER        | TITAN AIRWAYS LTD           | C              | D        | 2                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 7                    | 0             | 0                    | 0                  |
| <b>TOTAL ROME (FIUMICINO)</b> |                   |                             |                |          | <b>791</b>        | <b>1</b> | <b>0</b>  | <b>65</b>                  | <b>14</b>     | <b>12</b>     | <b>7</b>         | <b>1</b>         | <b>0</b>          | <b>22</b>            | <b>60</b>     | <b>21</b>            | <b>21</b>          |
| ROSTOCK-LAAGE                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |
| ROTTERDAM                     | LUTON             | TRANSAVIA                   | S              | A        | 50                | 0        | 0         | 96                         | 0             | 2             | 2                | 0                | 0                 | 4                    | 0             | 0                    | 0                  |
|                               | LUTON             | TRANSAVIA                   | S              | D        | 50                | 0        | 0         | 92                         | 4             | 0             | 2                | 2                | 0                 | 10                   | 0             | 0                    | 0                  |
|                               | LONDON CITY       | VLM (BELGIUM)               | S              | A        | 173               | 0        | 11        | 91                         | 7             | 1             | 1                | 1                | 0                 | 5                    | 82            | 9                    | 165                |
|                               | LONDON CITY       | VLM (BELGIUM)               | S              | D        | 173               | 1        | 11        | 77                         | 18            | 4             | 0                | 1                | 0                 | 11                   | 54            | 20                   | 163                |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: R

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                           | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                        |                   |                                   |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                        |                   |                                   |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| ROTTERDAM              |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | MANCHESTER        | VLM (BELGIUM)                     | S                 | A           | 36                | 0        | 0         | 83                         | 17               | 0                | 0                      | 0                      | 0                       | 7                          | 65                  | 17                         | 48                       |  |
|                        | MANCHESTER        | VLM (BELGIUM)                     | S                 | D           | 36                | 0        | 0         | 89                         | 3                | 3                | 3                      | 3                      | 0                       | 15                         | 93                  | 5                          | 46                       |  |
| <b>TOTAL ROTTERDAM</b> |                   |                                   |                   |             | <b>520</b>        | <b>1</b> | <b>22</b> | <b>86</b>                  | <b>10</b>        | <b>2</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>8</b>                   | <b>76</b>           | <b>11</b>                  | <b>11</b>                |  |
| ROVANIEMI              |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | GATWICK           | THOMAS COOK AIRLINES LTD<br>(MYT) | C                 | D           | 2                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL ROVANIEMI</b> |                   |                                   |                   |             | <b>6</b>          | <b>0</b> | <b>0</b>  | <b>50</b>                  | <b>17</b>        | <b>0</b>         | <b>33</b>              | <b>0</b>               | <b>0</b>                | <b>35</b>                  | <b>50</b>           | <b>33</b>                  | <b>33</b>                |  |
| RZESZOW                |                   |                                   |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                        | STANSTED          | RYANAIR                           | S                 | A           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 93                  | 3                          | 30                       |  |
|                        | STANSTED          | RYANAIR                           | S                 | D           | 4                 | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 7                          | 93                  | 7                          | 30                       |  |
| <b>TOTAL RZESZOW</b>   |                   |                                   |                   |             | <b>12</b>         | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>3</b>                   | <b>93</b>           | <b>5</b>                   | <b>5</b>                 |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: S

| ORIGIN / DESTINATION          | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |  |
|-------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                               |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                               |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| SALONIKA                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                               | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 22                | 0        | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 2             | 80                   | 14                 | 20        |  |
|                               | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 22                | 0        | 0                          | 91            | 5             | 5                | 0                | 0                 | 0                    | 7             | 60                   | 14                 | 20        |  |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 16                | 0        | 1                          | 81            | 6             | 0                | 6                | 6                 | 0                    | 22            | 0                    | 0                  | 0         |  |
|                               | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 17                | 0        | 0                          | 88            | 6             | 0                | 0                | 6                 | 0                    | 14            | 0                    | 0                  | 0         |  |
| <b>TOTAL SALONIKA</b>         |                   |                             |                |          | <b>77</b>         | <b>0</b> | <b>1</b>                   | <b>90</b>     | <b>5</b>      | <b>1</b>         | <b>1</b>         | <b>3</b>          | <b>0</b>             | <b>10</b>     | <b>59</b>            | <b>27</b>          | <b>27</b> |  |
| SALZBURG                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                               | GATWICK           | BRITISH AIRWAYS PLC         |                | S A      | 21                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 93                   | 5                  | 30        |  |
|                               | GATWICK           | BRITISH AIRWAYS PLC         |                | S D      | 22                | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 6             | 90                   | 6                  | 30        |  |
|                               | STANSTED          | RYANAIR                     |                | S A      | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 90                   | 6                  | 88        |  |
|                               | STANSTED          | RYANAIR                     |                | S D      | 3                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 7             | 90                   | 7                  | 90        |  |
| <b>TOTAL SALZBURG</b>         |                   |                             |                |          | <b>53</b>         | <b>0</b> | <b>0</b>                   | <b>94</b>     | <b>6</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>3</b>      | <b>89</b>            | <b>7</b>           | <b>7</b>  |  |
| SAN FRANCISCO                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 55                | 0        | 0                          | 73            | 15            | 7                | 5                | 0                 | 0                    | 13            | 95                   | 30                 | 58        |  |
|                               | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 56                | 0        | 0                          | 50            | 27            | 16               | 5                | 0                 | 2                    | 32            | 48                   | 19                 | 58        |  |
|                               | HEATHROW          | UNITED AIRLINES             |                | S A      | 58                | 0        | 0                          | 78            | 9             | 9                | 5                | 0                 | 0                    | 12            | 90                   | 8                  | 59        |  |
|                               | HEATHROW          | UNITED AIRLINES             |                | S D      | 58                | 0        | 0                          | 78            | 17            | 3                | 2                | 0                 | 0                    | 9             | 69                   | 12                 | 59        |  |
|                               | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 30                | 0        | 0                          | 87            | 3             | 7                | 3                | 0                 | 0                    | 7             | 87                   | 6                  | 30        |  |
|                               | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 30                | 0        | 0                          | 73            | 13            | 0                | 7                | 7                 | 0                    | 31            | 53                   | 23                 | 30        |  |
| <b>TOTAL SAN FRANCISCO</b>    |                   |                             |                |          | <b>287</b>        | <b>0</b> | <b>0</b>                   | <b>72</b>     | <b>15</b>     | <b>8</b>         | <b>5</b>         | <b>1</b>          | <b>0</b>             | <b>17</b>     | <b>74</b>            | <b>17</b>          | <b>17</b> |  |
| SAN JUAN (PUERTO RICO)        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| SANAA                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                               | HEATHROW          | YEMENIA                     |                | S A      | 8                 | 1        | 1                          | 38            | 13            | 25               | 25               | 0                 | 0                    | 35            | 75                   | 20                 | 8         |  |
|                               | HEATHROW          | YEMENIA                     |                | S D      | 9                 | 0        | 0                          | 22            | 22            | 44               | 11               | 0                 | 0                    | 40            | 38                   | 33                 | 8         |  |
| <b>TOTAL SANAA</b>            |                   |                             |                |          | <b>17</b>         | <b>1</b> | <b>1</b>                   | <b>29</b>     | <b>18</b>     | <b>35</b>        | <b>18</b>        | <b>0</b>          | <b>0</b>             | <b>37</b>     | <b>56</b>            | <b>26</b>          | <b>26</b> |  |
| SANDEFJORD(TORP)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                               | BIRMINGHAM        | RYANAIR                     |                | S A      | 13                | 0        | 0                          | 85            | 8             | 0                | 8                | 0                 | 0                    | 8             | 0                    | 0                  | 0         |  |
|                               | BIRMINGHAM        | RYANAIR                     |                | S D      | 13                | 0        | 0                          | 92            | 0             | 0                | 8                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |  |
|                               | STANSTED          | RYANAIR                     |                | S A      | 120               | 0        | 0                          | 89            | 8             | 3                | 1                | 0                 | 0                    | 4             | 86                   | 6                  | 58        |  |
|                               | STANSTED          | RYANAIR                     |                | S D      | 119               | 0        | 1                          | 83            | 10            | 7                | 0                | 0                 | 0                    | 8             | 75                   | 12                 | 60        |  |
| <b>TOTAL SANDEFJORD(TORP)</b> |                   |                             |                |          | <b>265</b>        | <b>0</b> | <b>1</b>                   | <b>86</b>     | <b>8</b>      | <b>4</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>6</b>      | <b>81</b>            | <b>9</b>           | <b>9</b>  |  |
| SANFORD                       |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                               | GLASGOW           | FLYGLOBESPAN                |                | S A      | 6                 | 0        | 0                          | 83            | 0             | 0                | 17               | 0                 | 0                    | 18            | 82                   | 12                 | 11        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: S

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|---|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|   |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|   |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| SANFORD                                     |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GLASGOW           | FLYGLOBESPAN                   |                | S D      | 4                 | 0        | 1         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 55            | 56                   | 11                 |  |
|   | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                | C A      | 5                 | 0        | 0         | 60                         | 20            | 0             | 20               | 0                | 0                 | 28                   | 100           | 2                    | 5                  |  |
|   | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) |                | C D      | 3                 | 0        | 0         | 67                         | 0             | 0             | 33               | 0                | 0                 | 58                   | 75            | 9                    | 4                  |  |
|   | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                | C A      | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 14                   | 100           | 0                    | 2                  |  |
|   | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) |                | C D      | 3                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 100           | 0                    | 1                  |  |
|   | GATWICK           | THOMSON AIRWAYS LTD            |                | C A      | 8                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 0             | 0                    | 0                  |  |
|   | GATWICK           | THOMSON AIRWAYS LTD            |                | C D      | 5                 | 0        | 0         | 80                         | 0             | 0             | 20               | 0                | 0                 | 26                   | 0             | 0                    | 0                  |  |
|   | MANCHESTER        | THOMSON AIRWAYS LTD            |                | C A      | 6                 | 0        | 0         | 67                         | 17            | 0             | 17               | 0                | 0                 | 20                   | 0             | 0                    | 0                  |  |
|   | MANCHESTER        | THOMSON AIRWAYS LTD            |                | C D      | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |
| <b>TOTAL SANFORD</b>                        |                   |                                |                |          | <b>55</b>         | <b>0</b> | <b>1</b>  | <b>78</b>                  | <b>5</b>      | <b>0</b>      | <b>15</b>        | <b>0</b>         | <b>2</b>          | <b>31</b>            | <b>65</b>     | <b>31</b>            | <b>31</b>          |  |
| SANTA CRUZ DE LA PALMA                      |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | GATWICK           | THOMSON AIRWAYS LTD            |                | C A      | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 9                    | 67            | 11                   | 3                  |  |
|   | GATWICK           | THOMSON AIRWAYS LTD            |                | C D      | 4                 | 0        | 0         | 75                         | 0             | 0             | 25               | 0                | 0                 | 26                   | 100           | 8                    | 4                  |  |
|   | MANCHESTER        | THOMSON AIRWAYS LTD            |                | C A      | 4                 | 0        | 0         | 25                         | 50            | 25            | 0                | 0                | 0                 | 23                   | 0             | 59                   | 3                  |  |
|   | MANCHESTER        | THOMSON AIRWAYS LTD            |                | C D      | 4                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 2                    | 75            | 30                   | 4                  |  |
| <b>TOTAL SANTA CRUZ DE LA PALMA</b>         |                   |                                |                |          | <b>16</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>13</b>     | <b>13</b>     | <b>6</b>         | <b>0</b>         | <b>0</b>          | <b>15</b>            | <b>64</b>     | <b>26</b>            | <b>26</b>          |  |
| SANTANDER                                   |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | STANSTED          | RYANAIR                        |                | S A      | 30                | 0        | 0         | 93                         | 3             | 0             | 3                | 0                | 0                 | 5                    | 97            | 3                    | 30                 |  |
|   | STANSTED          | RYANAIR                        |                | S D      | 30                | 0        | 0         | 93                         | 7             | 0             | 0                | 0                | 0                 | 5                    | 87            | 8                    | 30                 |  |
| <b>TOTAL SANTANDER</b>                      |                   |                                |                |          | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>      | <b>0</b>      | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>92</b>     | <b>5</b>             | <b>5</b>           |  |
| SANTIAGO DE COMPOSTELA                      |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | STANSTED          | RYANAIR                        |                | S A      | 17                | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 3                    | 100           | 1                    | 17                 |  |
|   | STANSTED          | RYANAIR                        |                | S D      | 17                | 0        | 0         | 94                         | 6             | 0             | 0                | 0                | 0                 | 5                    | 88            | 8                    | 17                 |  |
| <b>TOTAL SANTIAGO DE COMPOSTELA (SPAIN)</b> |                   |                                |                |          | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>97</b>                  | <b>3</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>4</b>             | <b>94</b>     | <b>4</b>             | <b>4</b>           |  |
| SAO PAULO (GUARULHOS)                       |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|   | HEATHROW          | TAM LINHAS AEREAS              |                | S A      | 30                | 0        | 0         | 67                         | 13            | 20            | 0                | 0                | 0                 | 11                   | 33            | 57                   | 30                 |  |
|   | HEATHROW          | TAM LINHAS AEREAS              |                | S D      | 29                | 1        | 1         | 72                         | 21            | 0             | 7                | 0                | 0                 | 10                   | 40            | 25                   | 30                 |  |
| <b>TOTAL SAO PAULO (GUARULHOS)</b>          |                   |                                |                |          | <b>59</b>         | <b>1</b> | <b>1</b>  | <b>69</b>                  | <b>17</b>     | <b>10</b>     | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>10</b>            | <b>33</b>     | <b>42</b>            | <b>42</b>          |  |
| SARAJEVO                                    |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: S

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |           |
|---------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
|                                 |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |
|                                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   | UNMATCHED |
| SARMELLEK/BALATON               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| SCATSTA                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
| SEATTLE (TACOMA)                |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 33                | 0        | 0                          | 82            | 9             | 6                | 3                | 0                 | 0                    | 9             | 93                   | 4                  | 41        |           |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 33                | 0        | 0                          | 73            | 6             | 15               | 6                | 0                 | 0                    | 18            | 39                   | 25                 | 41        |           |
|                                 | HEATHROW          | NORTHWEST AIRLINES          |                | S A      | 20                | 0        | 1                          | 95            | 0             | 5                | 0                | 0                 | 0                    | 3             | 0                    | 0                  | 0         |           |
|                                 | HEATHROW          | NORTHWEST AIRLINES          |                | S D      | 20                | 0        | 1                          | 85            | 5             | 0                | 10               | 0                 | 0                    | 9             | 0                    | 0                  | 0         |           |
| <b>TOTAL SEATTLE (TACOMA)</b>   |                   |                             |                |          | <b>106</b>        | <b>0</b> | <b>2</b>                   | <b>82</b>     | <b>6</b>      | <b>8</b>         | <b>5</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>66</b>            | <b>14</b>          | <b>14</b> |           |
| SEOUL (INCHEON)                 |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                 | HEATHROW          | ASIANA AIRLINES             |                | S A      | 18                | 0        | 0                          | 61            | 17            | 17               | 6                | 0                 | 0                    | 16            | 71                   | 10                 | 14        |           |
|                                 | HEATHROW          | ASIANA AIRLINES             |                | S D      | 18                | 0        | 0                          | 78            | 22            | 0                | 0                | 0                 | 0                    | 8             | 65                   | 8                  | 17        |           |
|                                 | HEATHROW          | KOREAN AIR                  |                | S A      | 30                | 0        | 0                          | 47            | 23            | 20               | 10               | 0                 | 0                    | 22            | 76                   | 9                  | 29        |           |
|                                 | HEATHROW          | KOREAN AIR                  |                | S D      | 29                | 0        | 1                          | 69            | 28            | 3                | 0                | 0                 | 0                    | 10            | 70                   | 11                 | 30        |           |
| <b>TOTAL SEOUL (INCHEON)</b>    |                   |                             |                |          | <b>95</b>         | <b>0</b> | <b>1</b>                   | <b>62</b>     | <b>23</b>     | <b>11</b>        | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>71</b>            | <b>10</b>          | <b>10</b> |           |
| SEVILLE                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                 | GATWICK           | CLICKAIR                    |                | S A      | 18                | 0        | 0                          | 78            | 17            | 0                | 0                | 6                 | 0                    | 16            | 97                   | 2                  | 30        |           |
|                                 | GATWICK           | CLICKAIR                    |                | S D      | 18                | 0        | 0                          | 89            | 0             | 6                | 0                | 6                 | 0                    | 16            | 100                  | 2                  | 30        |           |
|                                 | STANSTED          | RYANAIR                     |                | S A      | 30                | 0        | 1                          | 87            | 7             | 0                | 0                | 0                 | 7                    | 105           | 86                   | 5                  | 29        |           |
|                                 | STANSTED          | RYANAIR                     |                | S D      | 31                | 0        | 1                          | 90            | 6             | 0                | 3                | 0                 | 0                    | 12            | 83                   | 9                  | 30        |           |
| <b>TOTAL SEVILLE</b>            |                   |                             |                |          | <b>97</b>         | <b>1</b> | <b>3</b>                   | <b>87</b>     | <b>7</b>      | <b>1</b>         | <b>1</b>         | <b>2</b>          | <b>2</b>             | <b>42</b>     | <b>90</b>            | <b>5</b>           | <b>5</b>  |           |
| SEYCHELLES                      |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                 | HEATHROW          | AIR SEYCHELLES              |                | S A      | 9                 | 0        | 0                          | 0             | 44            | 33               | 22               | 0                 | 0                    | 42            | 11                   | 52                 | 9         |           |
|                                 | HEATHROW          | AIR SEYCHELLES              |                | S D      | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 11            | 67                   | 16                 | 9         |           |
| <b>TOTAL SEYCHELLES</b>         |                   |                             |                |          | <b>18</b>         | <b>0</b> | <b>0</b>                   | <b>33</b>     | <b>33</b>     | <b>22</b>        | <b>11</b>        | <b>0</b>          | <b>0</b>             | <b>27</b>     | <b>39</b>            | <b>34</b>          | <b>34</b> |           |
| SHANGHAI (PU DONG)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         |                | S A      | 22                | 0        | 0                          | 55            | 14            | 23               | 9                | 0                 | 0                    | 23            | 62                   | 21                 | 21        |           |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 22                | 0        | 0                          | 82            | 5             | 9                | 5                | 0                 | 0                    | 14            | 57                   | 16                 | 21        |           |
|                                 | HEATHROW          | CHINA EASTERN AIRLINES      |                | S A      | 11                | 0        | 1                          | 55            | 0             | 18               | 27               | 0                 | 0                    | 30            | 17                   | 195                | 12        |           |
|                                 | HEATHROW          | CHINA EASTERN AIRLINES      |                | S D      | 11                | 0        | 1                          | 91            | 9             | 0                | 0                | 0                 | 0                    | 2             | 83                   | 167                | 12        |           |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 30                | 0        | 0                          | 60            | 23            | 10               | 7                | 0                 | 0                    | 20            | 67                   | 15                 | 27        |           |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 30                | 0        | 0                          | 87            | 3             | 7                | 3                | 0                 | 0                    | 11            | 67                   | 17                 | 30        |           |
| <b>TOTAL SHANGHAI (PU DONG)</b> |                   |                             |                |          | <b>126</b>        | <b>0</b> | <b>2</b>                   | <b>71</b>     | <b>10</b>     | <b>11</b>        | <b>7</b>         | <b>0</b>          | <b>0</b>             | <b>17</b>     | <b>61</b>            | <b>49</b>          | <b>49</b> |           |
| SHANNON                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: S

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |          |
|--------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|
|                          |                   |                                |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |          |
|                          |                   |                                |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED  |
| SHANNON                  | BIRMINGHAM        | RYANAIR                        | S              | A        | 29                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 3             | 100                  | 1                  | 21       |
|                          | BIRMINGHAM        | RYANAIR                        | S              | D        | 29                | 0        | 0                          | 93            | 3             | 3                | 0                | 0                 | 0                    | 5             | 90                   | 11                 | 21       |
|                          | EDINBURGH         | RYANAIR                        | S              | A        | 29                | 0        | 0                          | 97            | 3             | 0                | 0                | 0                 | 0                    | 1             | 100                  | 0                  | 15       |
|                          | EDINBURGH         | RYANAIR                        | S              | D        | 29                | 0        | 0                          | 90            | 10            | 0                | 0                | 0                 | 0                    | 4             | 100                  | 2                  | 15       |
|                          | GATWICK           | RYANAIR                        | S              | A        | 60                | 0        | 0                          | 92            | 7             | 2                | 0                | 0                 | 0                    | 3             | 93                   | 3                  | 30       |
|                          | GATWICK           | RYANAIR                        | S              | D        | 60                | 0        | 0                          | 87            | 8             | 5                | 0                | 0                 | 0                    | 6             | 93                   | 6                  | 30       |
|                          | LUTON             | RYANAIR                        | S              | A        | 17                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 3             | 92                   | 3                  | 24       |
|                          | LUTON             | RYANAIR                        | S              | D        | 17                | 0        | 0                          | 82            | 18            | 0                | 0                | 0                 | 0                    | 7             | 92                   | 4                  | 24       |
|                          | MANCHESTER        | RYANAIR                        | S              | A        | 30                | 0        | 0                          | 70            | 27            | 0                | 3                | 0                 | 0                    | 15            | 82                   | 8                  | 17       |
|                          | MANCHESTER        | RYANAIR                        | S              | D        | 30                | 0        | 0                          | 63            | 20            | 10               | 7                | 0                 | 0                    | 16            | 88                   | 7                  | 17       |
|                          | NEWCASTLE         | RYANAIR                        | S              | A        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0        |
|                          | NEWCASTLE         | RYANAIR                        | S              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 0                    | 0                  | 0        |
|                          | STANSTED          | RYANAIR                        | S              | A        | 106               | 0        | 0                          | 89            | 8             | 3                | 1                | 0                 | 0                    | 5             | 89                   | 12                 | 93       |
|                          | STANSTED          | RYANAIR                        | S              | D        | 106               | 0        | 0                          | 74            | 17            | 8                | 2                | 0                 | 0                    | 12            | 87                   | 7                  | 93       |
| <b>TOTAL SHANNON</b>     |                   |                                |                |          | <b>558</b>        | <b>0</b> | <b>0</b>                   | <b>85</b>     | <b>10</b>     | <b>3</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>88</b>            | <b>7</b>           | <b>7</b> |
| SHARM EL SHEIKH (OPHIRA) | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | A        | 29                | 0        | 1                          | 66            | 3             | 10               | 21               | 0                 | 0                    | 25            | 0                    | 0                  | 0        |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S              | D        | 30                | 0        | 0                          | 43            | 27            | 17               | 13               | 0                 | 0                    | 27            | 0                    | 0                  | 0        |
|                          | MANCHESTER        | EUROCYPRIA AIRLINES LTD        | C              | A        | 5                 | 0        | 0                          | 0             | 80            | 0                | 20               | 0                 | 0                    | 37            | 0                    | 0                  | 0        |
|                          | MANCHESTER        | EUROCYPRIA AIRLINES LTD        | C              | D        | 5                 | 0        | 0                          | 20            | 40            | 20               | 20               | 0                 | 0                    | 32            | 0                    | 0                  | 0        |
|                          | EDINBURGH         | FLYGLOBESPAN                   | S              | A        | 4                 | 0        | 0                          | 75            | 0             | 25               | 0                | 0                 | 0                    | 19            | 100                  | 1                  | 3        |
|                          | EDINBURGH         | FLYGLOBESPAN                   | S              | D        | 4                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 17            | 75                   | 12                 | 4        |
|                          | GATWICK           | FLYGLOBESPAN                   | C              | A        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 42            | 0                    | 0                  | 0        |
|                          | GATWICK           | FLYGLOBESPAN                   | C              | D        | 4                 | 0        | 0                          | 50            | 0             | 25               | 0                | 0                 | 25                   | 151           | 0                    | 0                  | 0        |
|                          | MANCHESTER        | JET2.COM LTD                   | S              | A        | 6                 | 0        | 0                          | 0             | 50            | 17               | 33               | 0                 | 0                    | 42            | 0                    | 0                  | 0        |
|                          | MANCHESTER        | JET2.COM LTD                   | S              | D        | 5                 | 0        | 0                          | 80            | 0             | 0                | 20               | 0                 | 0                    | 14            | 0                    | 0                  | 0        |
|                          | GATWICK           | MONARCH AIRLINES               | C              | A        | 15                | 0        | 0                          | 53            | 20            | 7                | 20               | 0                 | 0                    | 31            | 44                   | 12                 | 9        |
|                          | GATWICK           | MONARCH AIRLINES               | C              | D        | 15                | 0        | 0                          | 67            | 13            | 13               | 7                | 0                 | 0                    | 20            | 89                   | 8                  | 9        |
|                          | MANCHESTER        | MONARCH AIRLINES               | C              | A        | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 26            | 0                    | 0                  | 0        |
|                          | MANCHESTER        | MONARCH AIRLINES               | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 25               | 25               | 0                 | 0                    | 37            | 0                    | 0                  | 0        |
|                          | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 8                 | 0        | 0                          | 88            | 13            | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0        |
|                          | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 9                 | 0        | 0                          | 67            | 22            | 11               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: S

| ORIGIN / DESTINATION                  | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  | NOV 2007          |                      |               |                      |                    |           |  |
|---------------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                       |                   |                                |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                       |                   |                                |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| SHARM EL SHEIKH (OPHIRA)              |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                       | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 18                | 0        | 0         | 67                         | 11            | 11            | 11               | 0                | 0                 | 23                   | 0             | 0                    | 0                  | 0         |  |
|                                       | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 17                | 0        | 0         | 65                         | 18            | 0             | 18               | 0                | 0                 | 26                   | 0             | 0                    | 0                  | 0         |  |
|                                       | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 12                   | 0             | 0                    | 0                  | 0         |  |
|                                       | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 16                   | 0             | 0                    | 0                  | 0         |  |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 12                | 1        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 4                    | 100           | 0                    | 0                  | 1         |  |
|                                       | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 13                | 0        | 0         | 77                         | 8             | 15            | 0                | 0                | 0                 | 13                   | 100           | 0                    | 0                  | 1         |  |
|                                       | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | A        | 11                | 0        | 0         | 45                         | 45            | 9             | 0                | 0                | 0                 | 17                   | 80            | 9                    | 5                  | 5         |  |
|                                       | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | D        | 11                | 0        | 0         | 73                         | 18            | 9             | 0                | 0                | 0                 | 9                    | 80            | 13                   | 5                  | 5         |  |
|                                       | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 2                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 10                   | 50            | 26                   | 16                 | 16        |  |
|                                       | GATWICK           | THOMSON AIRWAYS LTD            | S              | A        | 33                | 1        | 2         | 76                         | 6             | 9             | 9                | 0                | 0                 | 15                   | 0             | 0                    | 0                  | 0         |  |
|                                       | GATWICK           | THOMSON AIRWAYS LTD            | S              | D        | 35                | 0        | 1         | 69                         | 23            | 3             | 3                | 0                | 3                 | 24                   | 0             | 0                    | 0                  | 0         |  |
|                                       | GLASGOW           | THOMSON AIRWAYS LTD            | C              | A        | 8                 | 0        | 0         | 25                         | 38            | 13            | 25               | 0                | 0                 | 39                   | 0             | 44                   | 5                  | 5         |  |
|                                       | GLASGOW           | THOMSON AIRWAYS LTD            | C              | D        | 8                 | 0        | 0         | 50                         | 13            | 25            | 13               | 0                | 0                 | 26                   | 60            | 14                   | 5                  | 5         |  |
|                                       | LUTON             | THOMSON AIRWAYS LTD            | S              | A        | 7                 | 0        | 0         | 71                         | 14            | 14            | 0                | 0                | 0                 | 13                   | 100           | 4                    | 5                  | 5         |  |
|                                       | LUTON             | THOMSON AIRWAYS LTD            | S              | D        | 7                 | 0        | 0         | 86                         | 14            | 0             | 0                | 0                | 0                 | 8                    | 100           | 5                    | 5                  | 5         |  |
|                                       | MANCHESTER        | THOMSON AIRWAYS LTD            | S              | A        | 25                | 0        | 0         | 52                         | 12            | 20            | 16               | 0                | 0                 | 25                   | 67            | 68                   | 21                 | 21        |  |
|                                       | MANCHESTER        | THOMSON AIRWAYS LTD            | S              | D        | 24                | 0        | 1         | 71                         | 13            | 13            | 4                | 0                | 0                 | 18                   | 71            | 32                   | 21                 | 21        |  |
| <b>TOTAL SHARM EL SHEIKH (OPHIRA)</b> |                   |                                |                |          | <b>392</b>        | <b>4</b> | <b>5</b>  | <b>60</b>                  | <b>18</b>     | <b>11</b>     | <b>10</b>        | <b>0</b>         | <b>1</b>          | <b>23</b>            | <b>65</b>     | <b>33</b>            | <b>33</b>          | <b>33</b> |  |
| SINGAPORE                             |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 30                | 1        | 0         | 93                         | 3             | 3             | 0                | 0                | 0                 | 4                    | 90            | 11                   | 30                 | 30        |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC            | S              | D        | 30                | 0        | 0         | 67                         | 10            | 17            | 7                | 0                | 0                 | 22                   | 30            | 32                   | 30                 | 30        |  |
|                                       | HEATHROW          | SINGAPORE AIRLINES             | S              | A        | 85                | 3        | 3         | 84                         | 8             | 6             | 1                | 1                | 0                 | 9                    | 85            | 11                   | 88                 | 88        |  |
|                                       | HEATHROW          | SINGAPORE AIRLINES             | S              | D        | 88                | 0        | 0         | 68                         | 23            | 6             | 3                | 0                | 0                 | 14                   | 53            | 21                   | 90                 | 90        |  |
|                                       | MANCHESTER        | SINGAPORE AIRLINES             | S              | A        | 22                | 0        | 2         | 91                         | 0             | 5             | 5                | 0                | 0                 | 4                    | 97            | 1                    | 30                 | 30        |  |
|                                       | MANCHESTER        | SINGAPORE AIRLINES             | S              | D        | 22                | 0        | 0         | 91                         | 5             | 0             | 5                | 0                | 0                 | 6                    | 93            | 3                    | 30                 | 30        |  |
| <b>TOTAL SINGAPORE</b>                |                   |                                |                |          | <b>277</b>        | <b>4</b> | <b>5</b>  | <b>79</b>                  | <b>12</b>     | <b>6</b>      | <b>3</b>         | <b>0</b>         | <b>0</b>          | <b>11</b>            | <b>72</b>     | <b>14</b>            | <b>14</b>          | <b>14</b> |  |
| SLIGO                                 |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| SOFIA                                 |                   |                                |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                       | HEATHROW          | BRITISH AIRWAYS PLC            | S              | A        | 30                | 0        | 0         | 83                         | 7             | 3             | 7                | 0                | 0                 | 10                   | 47            | 31                   | 30                 | 30        |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: S

| ORIGIN / DESTINATION     | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |           |  |
|--------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|--|
|                          |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |           |  |
|                          |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | Matched   | Unmatched |  |
| SOFIA                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                          | HEATHROW          | BRITISH AIRWAYS PLC         |                | S D      | 30                | 0        | 0                          | 83            | 10            | 3                | 3                | 0                 | 0                    | 11            | 57                   | 22                 | 30        |           |  |
|                          | GATWICK           | BULGARIA AIR                |                | S A      | 19                | 0        | 0                          | 95            | 0             | 5                | 0                | 0                 | 0                    | 3             | 88                   | 6                  | 24        |           |  |
|                          | GATWICK           | BULGARIA AIR                |                | S D      | 19                | 0        | 0                          | 95            | 0             | 5                | 0                | 0                 | 0                    | 4             | 79                   | 9                  | 24        |           |  |
|                          | HEATHROW          | BULGARIA AIR                |                | S A      | 14                | 0        | 0                          | 57            | 29            | 14               | 0                | 0                 | 0                    | 15            | 47                   | 22                 | 15        |           |  |
|                          | HEATHROW          | BULGARIA AIR                |                | S D      | 14                | 0        | 0                          | 50            | 14            | 36               | 0                | 0                 | 0                    | 18            | 60                   | 18                 | 15        |           |  |
|                          | MANCHESTER        | BULGARIA AIR                |                | S A      | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 9             | 88                   | 13                 | 8         |           |  |
|                          | MANCHESTER        | BULGARIA AIR                |                | S D      | 3                 | 0        | 0                          | 67            | 33            | 0                | 0                | 0                 | 0                    | 9             | 75                   | 19                 | 8         |           |  |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S A      | 30                | 0        | 0                          | 87            | 7             | 3                | 3                | 0                 | 0                    | 9             | 73                   | 14                 | 11        |           |  |
|                          | GATWICK           | EASYJET AIRLINE COMPANY LTD |                | S D      | 30                | 0        | 0                          | 80            | 13            | 7                | 0                | 0                 | 0                    | 10            | 91                   | 10                 | 11        |           |  |
|                          | LUTON             | WIZZ AIR                    |                | S A      | 30                | 0        | 0                          | 87            | 3             | 3                | 3                | 3                 | 0                    | 16            | 63                   | 55                 | 16        |           |  |
|                          | LUTON             | WIZZ AIR                    |                | S D      | 30                | 0        | 0                          | 77            | 7             | 13               | 3                | 0                 | 0                    | 13            | 82                   | 32                 | 17        |           |  |
| <b>TOTAL SOFIA</b>       |                   |                             |                |          | <b>252</b>        | <b>0</b> | <b>0</b>                   | <b>81</b>     | <b>9</b>      | <b>8</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>11</b>     | <b>68</b>            | <b>21</b>          | <b>21</b> |           |  |
| SONDERBORG               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
| SOUTHAMPTON              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                          | NEWCASTLE         | EASTERN AIRWAYS             |                | S A      | 65                | 0        | 0                          | 74            | 14            | 11               | 2                | 0                 | 0                    | 13            | 68                   | 16                 | 71        |           |  |
|                          | NEWCASTLE         | EASTERN AIRWAYS             |                | S D      | 65                | 0        | 0                          | 83            | 12            | 5                | 0                | 0                 | 0                    | 7             | 79                   | 13                 | 71        |           |  |
|                          | EDINBURGH         | FLYBE LTD                   |                | S A      | 124               | 0        | 0                          | 90            | 7             | 2                | 1                | 0                 | 0                    | 5             | 77                   | 12                 | 160       |           |  |
|                          | EDINBURGH         | FLYBE LTD                   |                | S D      | 124               | 0        | 0                          | 84            | 14            | 2                | 1                | 0                 | 0                    | 8             | 64                   | 17                 | 160       |           |  |
|                          | GLASGOW           | FLYBE LTD                   |                | S A      | 109               | 0        | 0                          | 80            | 7             | 8                | 5                | 0                 | 0                    | 12            | 75                   | 11                 | 130       |           |  |
|                          | GLASGOW           | FLYBE LTD                   |                | S D      | 109               | 0        | 0                          | 77            | 7             | 10               | 6                | 0                 | 0                    | 13            | 60                   | 20                 | 130       |           |  |
|                          | MANCHESTER        | FLYBE LTD                   |                | S A      | 125               | 0        | 2                          | 87            | 6             | 3                | 2                | 2                 | 0                    | 9             | 83                   | 11                 | 170       |           |  |
|                          | MANCHESTER        | FLYBE LTD                   |                | S D      | 126               | 0        | 1                          | 94            | 1             | 4                | 2                | 0                 | 0                    | 5             | 83                   | 11                 | 171       |           |  |
|                          | NEWCASTLE         | FLYBE LTD                   |                | S A      | 71                | 0        | 0                          | 97            | 0             | 3                | 0                | 0                 | 0                    | 3             | 87                   | 8                  | 77        |           |  |
|                          | NEWCASTLE         | FLYBE LTD                   |                | S D      | 71                | 0        | 0                          | 92            | 1             | 4                | 1                | 1                 | 0                    | 8             | 80                   | 10                 | 76        |           |  |
| <b>TOTAL SOUTHAMPTON</b> |                   |                             |                |          | <b>989</b>        | <b>0</b> | <b>3</b>                   | <b>86</b>     | <b>7</b>      | <b>5</b>         | <b>2</b>         | <b>0</b>          | <b>0</b>             | <b>8</b>      | <b>75</b>            | <b>13</b>          | <b>13</b> |           |  |
| SPLIT                    |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
| <b>TOTAL SPLIT</b>       |                   |                             |                |          | <b>2</b>          | <b>0</b> | <b>0</b>                   | <b>100</b>    | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>0</b>      | <b>29</b>            | <b>41</b>          | <b>41</b> |           |  |
| ST LUCIA (HEWANORRA)     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |           |  |
|                          | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 13                | 0        | 0                          | 62            | 23            | 8                | 8                | 0                 | 0                    | 16            | 67                   | 22                 | 12        |           |  |
|                          | GATWICK           | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 13                | 0        | 0                          | 46            | 23            | 23               | 8                | 0                 | 0                    | 28            | 54                   | 49                 | 13        |           |  |
|                          | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD |                | S A      | 4                 | 0        | 0                          | 25            | 50            | 25               | 0                | 0                 | 0                    | 22            | 100                  | 0                  | 2         |           |  |
|                          | MANCHESTER        | VIRGIN ATLANTIC AIRWAYS LTD |                | S D      | 4                 | 0        | 0                          | 75            | 0             | 0                | 25               | 0                 | 0                    | 24            | 100                  | 2                  | 2         |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: S

| ORIGIN / DESTINATION              | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |
|-----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|                                   |                   |                             |                |          | Actual (7)        | Plan (8) | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|                                   |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    | MATCHED   |
| <b>TOTAL ST LUCIA (HEWANORRA)</b> |                   |                             |                |          | <b>34</b>         | <b>0</b> | <b>0</b>                   | <b>53</b>     | <b>24</b>     | <b>15</b>        | <b>9</b>         | <b>0</b>          | <b>0</b>             | <b>22</b>     | <b>64</b>            | <b>25</b>          | <b>25</b> |
| ST PETERSBURG                     |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 30                | 0        | 0                          | 87            | 7             | 7                | 0                | 0                 | 0                    | 5             | 72                   | 9                  | 29        |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 30                | 0        | 0                          | 90            | 7             | 3                | 0                | 0                 | 0                    | 5             | 55                   | 18                 | 29        |
|                                   | GATWICK           | GTK RUSSIA                  | S              | A        | 8                 | 0        | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 16            | 57                   | 33                 | 7         |
|                                   | GATWICK           | GTK RUSSIA                  | S              | D        | 8                 | 0        | 0                          | 75            | 25            | 0                | 0                | 0                 | 0                    | 7             | 71                   | 25                 | 7         |
|                                   | HEATHROW          | GTK RUSSIA                  | S              | A        | 5                 | 0        | 0                          | 20            | 60            | 20               | 0                | 0                 | 0                    | 21            | 50                   | 16                 | 4         |
|                                   | HEATHROW          | GTK RUSSIA                  | S              | D        | 5                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 100                  | 2                  | 4         |
| <b>TOTAL ST PETERSBURG</b>        |                   |                             |                |          | <b>86</b>         | <b>0</b> | <b>0</b>                   | <b>80</b>     | <b>13</b>     | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>7</b>      | <b>65</b>            | <b>16</b>          | <b>16</b> |
| STANSTED                          |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                   | MANCHESTER        | EASTERN AIRWAYS             | S              | A        | 52                | 0        | 3                          | 96            | 0             | 0                | 2                | 2                 | 0                    | 8             | 92                   | 4                  | 65        |
|                                   | MANCHESTER        | EASTERN AIRWAYS             | S              | D        | 53                | 0        | 2                          | 96            | 0             | 0                | 2                | 2                 | 0                    | 7             | 94                   | 2                  | 65        |
|                                   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | A        | 124               | 0        | 0                          | 89            | 6             | 5                | 1                | 0                 | 0                    | 5             | 84                   | 8                  | 138       |
|                                   | EDINBURGH         | EASYJET AIRLINE COMPANY LTD | S              | D        | 124               | 0        | 0                          | 85            | 10            | 4                | 0                | 1                 | 0                    | 8             | 81                   | 10                 | 138       |
|                                   | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | A        | 119               | 0        | 0                          | 95            | 5             | 0                | 0                | 0                 | 0                    | 2             | 89                   | 5                  | 138       |
|                                   | GLASGOW           | EASYJET AIRLINE COMPANY LTD | S              | D        | 119               | 0        | 0                          | 96            | 4             | 0                | 0                | 0                 | 0                    | 2             | 88                   | 6                  | 138       |
|                                   | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | A        | 57                | 0        | 0                          | 81            | 16            | 0                | 4                | 0                 | 0                    | 9             | 84                   | 6                  | 88        |
|                                   | NEWCASTLE         | EASYJET AIRLINE COMPANY LTD | S              | D        | 57                | 0        | 0                          | 77            | 18            | 0                | 4                | 2                 | 0                    | 13            | 84                   | 9                  | 88        |
| <b>TOTAL STANSTED</b>             |                   |                             |                |          | <b>705</b>        | <b>0</b> | <b>5</b>                   | <b>90</b>     | <b>7</b>      | <b>2</b>         | <b>1</b>         | <b>1</b>          | <b>0</b>             | <b>6</b>      | <b>86</b>            | <b>6</b>           | <b>6</b>  |
| STAVANGER                         |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                   | NEWCASTLE         | EASTERN AIRWAYS             | S              | A        | 20                | 0        | 0                          | 90            | 5             | 5                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0         |
|                                   | NEWCASTLE         | EASTERN AIRWAYS             | S              | D        | 20                | 0        | 0                          | 75            | 10            | 15               | 0                | 0                 | 0                    | 10            | 0                    | 0                  | 0         |
|                                   | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | A        | 17                | 0        | 0                          | 71            | 18            | 12               | 0                | 0                 | 0                    | 10            | 71                   | 20                 | 17        |
|                                   | GATWICK           | NORWEGIAN AIR SHUTTLE       | S              | D        | 17                | 0        | 0                          | 71            | 12            | 18               | 0                | 0                 | 0                    | 12            | 71                   | 23                 | 17        |
|                                   | HEATHROW          | SAS                         | S              | A        | 50                | 0        | 0                          | 78            | 10            | 12               | 0                | 0                 | 0                    | 8             | 81                   | 8                  | 52        |
|                                   | HEATHROW          | SAS                         | S              | D        | 50                | 0        | 0                          | 84            | 6             | 6                | 4                | 0                 | 0                    | 7             | 81                   | 7                  | 52        |
|                                   | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S    | S              | A        | 13                | 0        | 0                          | 38            | 8             | 15               | 38               | 0                 | 0                    | 59            | 92                   | 9                  | 13        |
|                                   | NEWCASTLE         | WIDEROE FLYVESELSKAP A/S    | S              | D        | 13                | 0        | 0                          | 38            | 8             | 15               | 38               | 0                 | 0                    | 62            | 92                   | 11                 | 13        |
| <b>TOTAL STAVANGER</b>            |                   |                             |                |          | <b>200</b>        | <b>0</b> | <b>0</b>                   | <b>74</b>     | <b>9</b>      | <b>11</b>        | <b>6</b>         | <b>0</b>          | <b>0</b>             | <b>15</b>     | <b>80</b>            | <b>11</b>          | <b>11</b> |
| STOCKHOLM (ARLANDA)               |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 163               | 0        | 2                          | 82            | 7             | 6                | 2                | 2                 | 1                    | 17            | 71                   | 12                 | 171       |
|                                   | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 165               | 0        | 0                          | 77            | 8             | 8                | 6                | 0                 | 0                    | 14            | 50                   | 23                 | 171       |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: S

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|----------------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                  |                   |                     |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                  |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| STOCKHOLM (ARLANDA)              |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | HEATHROW          | SAS                 | S                 | A           | 158               | 0        | 0         | 71                         | 11               | 10               | 4                      | 3                      | 0                       | 20                         | 67                  | 14                         | 171                      |  |
|                                  | HEATHROW          | SAS                 | S                 | D           | 158               | 0        | 0         | 72                         | 11               | 9                | 7                      | 1                      | 0                       | 19                         | 70                  | 13                         | 171                      |  |
|                                  | LONDON CITY       | SAS                 | S                 | A           | 42                | 0        | 0         | 71                         | 17               | 10               | 2                      | 0                      | 0                       | 13                         | 39                  | 27                         | 46                       |  |
|                                  | LONDON CITY       | SAS                 | S                 | D           | 42                | 0        | 0         | 19                         | 38               | 29               | 14                     | 0                      | 0                       | 32                         | 4                   | 55                         | 46                       |  |
|                                  | MANCHESTER        | SAS                 | S                 | A           | 38                | 0        | 0         | 92                         | 3                | 3                | 3                      | 0                      | 0                       | 4                          | 85                  | 7                          | 47                       |  |
|                                  | MANCHESTER        | SAS                 | S                 | D           | 38                | 0        | 0         | 92                         | 3                | 3                | 3                      | 0                      | 0                       | 4                          | 89                  | 5                          | 47                       |  |
| <b>TOTAL STOCKHOLM (ARLANDA)</b> |                   |                     |                   |             | <b>804</b>        | <b>1</b> | <b>2</b>  | <b>74</b>                  | <b>11</b>        | <b>9</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>17</b>                  | <b>64</b>           | <b>17</b>                  | <b>17</b>                |  |
| STOCKHOLM (SKAVSTA)              |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | BIRMINGHAM        | RYANAIR             | S                 | A           | 17                | 0        | 0         | 65                         | 24               | 6                | 6                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |  |
|                                  | BIRMINGHAM        | RYANAIR             | S                 | D           | 17                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 2                          | 0                   | 0                          | 0                        |  |
|                                  | EDINBURGH         | RYANAIR             | S                 | A           | 15                | 0        | 0         | 53                         | 27               | 13               | 7                      | 0                      | 0                       | 21                         | 0                   | 0                          | 0                        |  |
|                                  | EDINBURGH         | RYANAIR             | S                 | D           | 15                | 0        | 0         | 67                         | 20               | 7                | 7                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                                  | STANSTED          | RYANAIR             | S                 | A           | 91                | 0        | 0         | 91                         | 3                | 3                | 1                      | 1                      | 0                       | 9                          | 92                  | 25                         | 85                       |  |
|                                  | STANSTED          | RYANAIR             | S                 | D           | 91                | 0        | 0         | 79                         | 13               | 4                | 3                      | 0                      | 0                       | 11                         | 94                  | 6                          | 86                       |  |
| <b>TOTAL STOCKHOLM (SKAVSTA)</b> |                   |                     |                   |             | <b>246</b>        | <b>0</b> | <b>0</b>  | <b>82</b>                  | <b>11</b>        | <b>4</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>11</b>                  | <b>93</b>           | <b>15</b>                  | <b>15</b>                |  |
| STORNOWAY                        |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | EDINBURGH         | LOGANAIR            | S                 | A           | 75                | 1        | 0         | 91                         | 3                | 5                | 0                      | 1                      | 0                       | 6                          | 97                  | 2                          | 76                       |  |
|                                  | EDINBURGH         | LOGANAIR            | S                 | D           | 69                | 0        | 0         | 88                         | 6                | 4                | 1                      | 0                      | 0                       | 7                          | 93                  | 5                          | 72                       |  |
|                                  | GLASGOW           | LOGANAIR            | S                 | A           | 82                | 0        | 0         | 82                         | 7                | 7                | 2                      | 1                      | 0                       | 11                         | 86                  | 6                          | 87                       |  |
|                                  | GLASGOW           | LOGANAIR            | S                 | D           | 82                | 0        | 0         | 84                         | 10               | 5                | 1                      | 0                      | 0                       | 9                          | 92                  | 7                          | 87                       |  |
| <b>TOTAL STORNOWAY</b>           |                   |                     |                   |             | <b>308</b>        | <b>1</b> | <b>0</b>  | <b>86</b>                  | <b>6</b>         | <b>6</b>         | <b>1</b>               | <b>1</b>               | <b>0</b>                | <b>8</b>                   | <b>92</b>           | <b>5</b>                   | <b>5</b>                 |  |
| STRASBOURG                       |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | LONDON CITY       | CITY JET            | S                 | A           | 49                | 1        | 0         | 92                         | 6                | 2                | 0                      | 0                      | 0                       | 2                          | 68                  | 13                         | 73                       |  |
|                                  | LONDON CITY       | CITY JET            | S                 | D           | 49                | 1        | 0         | 73                         | 20               | 4                | 2                      | 0                      | 0                       | 12                         | 62                  | 15                         | 73                       |  |
| <b>TOTAL STRASBOURG</b>          |                   |                     |                   |             | <b>98</b>         | <b>2</b> | <b>0</b>  | <b>83</b>                  | <b>13</b>        | <b>3</b>         | <b>1</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>65</b>           | <b>14</b>                  | <b>14</b>                |  |
| STUTT GART                       |                   |                     |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC | S                 | A           | 85                | 0        | 0         | 84                         | 12               | 4                | 1                      | 0                      | 0                       | 7                          | 59                  | 18                         | 90                       |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC | S                 | D           | 85                | 0        | 0         | 79                         | 9                | 8                | 2                      | 1                      | 0                       | 14                         | 58                  | 18                         | 90                       |  |
|                                  | BIRMINGHAM        | FLYBE LTD           | S                 | A           | 65                | 0        | 0         | 85                         | 8                | 6                | 0                      | 2                      | 0                       | 9                          | 76                  | 14                         | 72                       |  |
|                                  | BIRMINGHAM        | FLYBE LTD           | S                 | D           | 65                | 0        | 0         | 82                         | 12               | 3                | 2                      | 2                      | 0                       | 10                         | 73                  | 18                         | 73                       |  |
|                                  | STANSTED          | GERMANWINGS         | S                 | A           | 66                | 0        | 0         | 92                         | 6                | 0                | 0                      | 2                      | 0                       | 7                          | 85                  | 6                          | 52                       |  |
|                                  | STANSTED          | GERMANWINGS         | S                 | D           | 66                | 0        | 0         | 82                         | 12               | 3                | 2                      | 2                      | 0                       | 11                         | 75                  | 12                         | 52                       |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: S

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |  |
|---------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
|                                 |                   |                             |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |  |
|                                 |                   |                             |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
| STUTTGART                       |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | HEATHROW          | LUFTHANSA                   | S              | A        | 82                | 0        | 0                          | 79            | 13            | 5                | 2                | 0                 | 0                    | 9             | 71                   | 12                 | 86        |  |
|                                 | HEATHROW          | LUFTHANSA                   | S              | D        | 83                | 0        | 0                          | 77            | 14            | 7                | 1                | 0                 | 0                    | 9             | 74                   | 13                 | 86        |  |
|                                 | MANCHESTER        | TUIFLY (GERMANY)            | S              | A        | 21                | 0        | 0                          | 95            | 0             | 5                | 0                | 0                 | 0                    | 4             | 73                   | 11                 | 22        |  |
|                                 | MANCHESTER        | TUIFLY (GERMANY)            | S              | D        | 21                | 0        | 0                          | 86            | 14            | 0                | 0                | 0                 | 0                    | 5             | 73                   | 11                 | 22        |  |
| <b>TOTAL STUTTGART</b>          |                   |                             |                |          | <b>639</b>        | <b>0</b> | <b>0</b>                   | <b>83</b>     | <b>11</b>     | <b>5</b>         | <b>1</b>         | <b>1</b>          | <b>0</b>             | <b>9</b>      | <b>69</b>            | <b>14</b>          | <b>14</b> |  |
| SUMBURGH                        |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | EDINBURGH         | LOGANAIR                    | S              | A        | 50                | 0        | 0                          | 86            | 6             | 0                | 6                | 2                 | 0                    | 14            | 94                   | 4                  | 51        |  |
|                                 | EDINBURGH         | LOGANAIR                    | S              | D        | 49                | 0        | 0                          | 80            | 10            | 4                | 6                | 0                 | 0                    | 12            | 92                   | 7                  | 51        |  |
|                                 | GLASGOW           | LOGANAIR                    | S              | A        | 30                | 0        | 0                          | 73            | 7             | 13               | 7                | 0                 | 0                    | 14            | 93                   | 4                  | 29        |  |
|                                 | GLASGOW           | LOGANAIR                    | S              | D        | 30                | 0        | 0                          | 87            | 10            | 3                | 0                | 0                 | 0                    | 6             | 97                   | 4                  | 29        |  |
| <b>TOTAL SUMBURGH</b>           |                   |                             |                |          | <b>159</b>        | <b>0</b> | <b>0</b>                   | <b>82</b>     | <b>8</b>      | <b>4</b>         | <b>5</b>         | <b>1</b>          | <b>0</b>             | <b>12</b>     | <b>94</b>            | <b>5</b>           | <b>5</b>  |  |
| SYDNEY                          |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | A        | 58                | 0        | 0                          | 83            | 7             | 5                | 5                | 0                 | 0                    | 9             | 82                   | 9                  | 60        |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         | S              | D        | 59                | 0        | 0                          | 53            | 34            | 10               | 3                | 0                 | 0                    | 17            | 25                   | 30                 | 60        |  |
|                                 | HEATHROW          | QANTAS                      | S              | A        | 60                | 0        | 0                          | 68            | 7             | 8                | 7                | 10                | 0                    | 35            | 52                   | 71                 | 60        |  |
|                                 | HEATHROW          | QANTAS                      | S              | D        | 60                | 0        | 0                          | 73            | 15            | 10               | 2                | 0                 | 0                    | 13            | 20                   | 39                 | 60        |  |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | A        | 30                | 0        | 0                          | 63            | 23            | 7                | 7                | 0                 | 0                    | 16            | 50                   | 65                 | 30        |  |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD | S              | D        | 30                | 0        | 0                          | 77            | 23            | 0                | 0                | 0                 | 0                    | 6             | 53                   | 22                 | 30        |  |
| <b>TOTAL SYDNEY</b>             |                   |                             |                |          | <b>297</b>        | <b>0</b> | <b>0</b>                   | <b>69</b>     | <b>17</b>     | <b>7</b>         | <b>4</b>         | <b>2</b>          | <b>0</b>             | <b>17</b>     | <b>46</b>            | <b>38</b>          | <b>38</b> |  |
| SZCZECIN (GOLENOW)              |                   |                             |                |          |                   |          |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |  |
|                                 | BIRMINGHAM        | RYANAIR                     | S              | A        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0         |  |
|                                 | BIRMINGHAM        | RYANAIR                     | S              | D        | 9                 | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 6             | 0                    | 0                  | 0         |  |
|                                 | LUTON             | RYANAIR                     | S              | A        | 13                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 4             | 0                    | 0                  | 0         |  |
|                                 | LUTON             | RYANAIR                     | S              | D        | 13                | 0        | 0                          | 85            | 8             | 0                | 8                | 0                 | 0                    | 11            | 0                    | 0                  | 0         |  |
|                                 | STANSTED          | RYANAIR                     | S              | A        | 18                | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 0             | 100                  | 1                  | 17        |  |
|                                 | STANSTED          | RYANAIR                     | S              | D        | 18                | 0        | 0                          | 89            | 11            | 0                | 0                | 0                 | 0                    | 7             | 94                   | 3                  | 17        |  |
| <b>TOTAL SZCZECIN (GOLENOW)</b> |                   |                             |                |          | <b>80</b>         | <b>0</b> | <b>0</b>                   | <b>91</b>     | <b>6</b>      | <b>1</b>         | <b>1</b>         | <b>0</b>          | <b>0</b>             | <b>5</b>      | <b>98</b>            | <b>2</b>           | <b>2</b>  |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: T

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                       |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                       |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| TABA                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | GATWICK           | FLYGLOBESPAN                | C              | A        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 20                   | 0             | 0                    | 0                  |  |
|                       | GATWICK           | FLYGLOBESPAN                | C              | D        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                       | MANCHESTER        | JET2.COM LTD                | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 25            | 25               | 0                | 0                 | 31                   | 0             | 0                    | 0                  |  |
|                       | MANCHESTER        | JET2.COM LTD                | C              | D        | 4                 | 0        | 0         | 50                         | 50            | 0             | 0                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |  |
|                       | GATWICK           | MONARCH AIRLINES            | C              | A        | 10                | 0        | 0         | 70                         | 10            | 0             | 20               | 0                | 0                 | 18                   | 75            | 10                   | 4                  |  |
|                       | GATWICK           | MONARCH AIRLINES            | C              | D        | 9                 | 0        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 1                    | 50            | 13                   | 4                  |  |
|                       | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | A        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |
|                       | BIRMINGHAM        | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 11                   | 0             | 0                    | 0                  |  |
|                       | GATWICK           | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 25                         | 25            | 25            | 25               | 0                | 0                 | 48                   | 60            | 15                   | 5                  |  |
|                       | GATWICK           | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 22                   | 60            | 25                   | 5                  |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | A        | 4                 | 0        | 0         | 50                         | 0             | 50            | 0                | 0                | 0                 | 23                   | 80            | 37                   | 5                  |  |
|                       | MANCHESTER        | THOMSON AIRWAYS LTD         | C              | D        | 4                 | 0        | 0         | 75                         | 0             | 25            | 0                | 0                | 0                 | 13                   | 80            | 42                   | 5                  |  |
| <b>TOTAL TABA</b>     |                   |                             |                |          | <b>57</b>         | <b>0</b> | <b>0</b>  | <b>65</b>                  | <b>14</b>     | <b>14</b>     | <b>7</b>         | <b>0</b>         | <b>0</b>          | <b>17</b>            | <b>62</b>     | <b>28</b>            | <b>28</b>          |  |
| TAIPEI                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | HEATHROW          | EVA AIR                     | S              | A        | 21                | 1        | 2         | 81                         | 19            | 0             | 0                | 0                | 0                 | 5                    | 81            | 9                    | 26                 |  |
|                       | HEATHROW          | EVA AIR                     | S              | D        | 22                | 0        | 1         | 82                         | 5             | 14            | 0                | 0                | 0                 | 11                   | 54            | 21                   | 26                 |  |
| <b>TOTAL TAIPEI</b>   |                   |                             |                |          | <b>43</b>         | <b>1</b> | <b>3</b>  | <b>81</b>                  | <b>12</b>     | <b>7</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>8</b>             | <b>67</b>     | <b>15</b>            | <b>15</b>          |  |
| TALLIN                |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | A        | 19                | 0        | 1         | 79                         | 5             | 0             | 16               | 0                | 0                 | 23                   | 97            | 2                    | 30                 |  |
|                       | STANSTED          | EASYJET AIRLINE COMPANY LTD | S              | D        | 19                | 0        | 0         | 89                         | 5             | 5             | 0                | 0                | 0                 | 7                    | 87            | 6                    | 30                 |  |
|                       | GATWICK           | ESTONIAN AIR                | S              | A        | 20                | 0        | 0         | 85                         | 10            | 0             | 0                | 0                | 5                 | 30                   | 63            | 17                   | 35                 |  |
|                       | GATWICK           | ESTONIAN AIR                | S              | D        | 20                | 0        | 0         | 75                         | 15            | 5             | 0                | 0                | 5                 | 34                   | 66            | 19                   | 35                 |  |
| <b>TOTAL TALLIN</b>   |                   |                             |                |          | <b>78</b>         | <b>0</b> | <b>1</b>  | <b>82</b>                  | <b>9</b>      | <b>3</b>      | <b>4</b>         | <b>0</b>         | <b>3</b>          | <b>24</b>            | <b>77</b>     | <b>12</b>            | <b>12</b>          |  |
| TAMPA                 |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S              | A        | 21                | 0        | 0         | 90                         | 5             | 5             | 0                | 0                | 0                 | 6                    | 71            | 19                   | 21                 |  |
|                       | GATWICK           | BRITISH AIRWAYS PLC         | S              | D        | 22                | 0        | 0         | 95                         | 5             | 0             | 0                | 0                | 0                 | 4                    | 73            | 25                   | 22                 |  |
| <b>TOTAL TAMPA</b>    |                   |                             |                |          | <b>43</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>5</b>      | <b>2</b>      | <b>0</b>         | <b>0</b>         | <b>0</b>          | <b>5</b>             | <b>72</b>     | <b>22</b>            | <b>22</b>          |  |
| TAMPERE               |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                       | STANSTED          | RYANAIR                     | S              | A        | 17                | 0        | 1         | 88                         | 6             | 0             | 0                | 6                | 0                 | 21                   | 97            | 2                    | 30                 |  |
|                       | STANSTED          | RYANAIR                     | S              | D        | 18                | 0        | 0         | 83                         | 17            | 0             | 0                | 0                | 0                 | 7                    | 100           | 3                    | 30                 |  |
| <b>TOTAL TAMPERE</b>  |                   |                             |                |          | <b>35</b>         | <b>0</b> | <b>1</b>  | <b>86</b>                  | <b>11</b>     | <b>0</b>      | <b>0</b>         | <b>3</b>         | <b>0</b>          | <b>14</b>            | <b>98</b>     | <b>3</b>             | <b>3</b>           |  |
| TANGIERS (IBN BATUTA) |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: T

| ORIGIN / DESTINATION                      | REPORTING AIRPORT | AIRLINE                | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |            |                  |               |               |                  | NOV 2007         |                   |                      |               |                      |                    |
|---|-------------------|------------------------|----------------|----------|-------------------|----------|----------------------------|------------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|   |                   |                        |                |          | MATCHED           |          | UNMATCHED                  |            | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|   |                   |                        |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)   |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| TANGIERS (IBN BATUTA)                     |                   |                        |                |          |                   |          |                            |            |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|   | HEATHROW          | ATLAS BLUE             | S              | A        | 9                 | 0        | 0                          | 44         | 22               | 22            | 11            | 0                | 0                | 30                | 0                    | 0             | 0                    |                    |
|   | HEATHROW          | ATLAS BLUE             | S              | D        | 8                 | 0        | 0                          | 63         | 38               | 0             | 0             | 0                | 15               | 0                 | 0                    | 0             |                      |                    |
| <b>TOTAL TANGIERS (IBN BATUTA)</b>        |                   |                        |                |          | <b>18</b>         | <b>0</b> | <b>0</b>                   | <b>50</b>  | <b>28</b>        | <b>11</b>     | <b>11</b>     | <b>0</b>         | <b>0</b>         | <b>27</b>         | <b>44</b>            | <b>23</b>     | <b>23</b>            |                    |
| TARBES-LOURDES INTERNA                    |                   |                        |                |          |                   |          |                            |            |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| <b>TOTAL TARBES-LOURDES INTERNATIONAL</b> |                   |                        |                |          | <b>2</b>          | <b>0</b> | <b>0</b>                   | <b>100</b> | <b>0</b>         | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>9</b>          | <b>0</b>             | <b>0</b>      | <b>0</b>             |                    |
| TASHKENT                                  |                   |                        |                |          |                   |          |                            |            |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|   | HEATHROW          | UZBEKISTAN AIRLINES    | S              | A        | 8                 | 0        | 0                          | 50         | 38               | 0             | 13            | 0                | 15               | 25                | 25                   | 8             |                      |                    |
|   | HEATHROW          | UZBEKISTAN AIRLINES    | S              | D        | 8                 | 0        | 0                          | 63         | 13               | 25            | 0             | 0                | 18               | 13                | 35                   | 8             |                      |                    |
| <b>TOTAL TASHKENT</b>                     |                   |                        |                |          | <b>16</b>         | <b>0</b> | <b>0</b>                   | <b>56</b>  | <b>25</b>        | <b>13</b>     | <b>6</b>      | <b>0</b>         | <b>17</b>        | <b>19</b>         | <b>30</b>            | <b>30</b>     |                      |                    |
| TATRY-POPRAD                              |                   |                        |                |          |                   |          |                            |            |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|   | LUTON             | SKY EUROPE             | S              | A        | 14                | 0        | 0                          | 100        | 0                | 0             | 0             | 0                | 2                | 77                | 17                   | 13            |                      |                    |
|   | LUTON             | SKY EUROPE             | S              | D        | 14                | 0        | 0                          | 86         | 14               | 0             | 0             | 0                | 6                | 54                | 30                   | 13            |                      |                    |
| <b>TOTAL TATRY-POPRAD</b>                 |                   |                        |                |          | <b>28</b>         | <b>1</b> | <b>0</b>                   | <b>93</b>  | <b>7</b>         | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>4</b>         | <b>65</b>         | <b>23</b>            | <b>23</b>     |                      |                    |
| TBILISI                                   |                   |                        |                |          |                   |          |                            |            |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|   | HEATHROW          | BMI BRITISH MIDLAND    | S              | A        | 17                | 0        | 0                          | 94         | 6                | 0             | 0             | 0                | 1                | 85                | 20                   | 13            |                      |                    |
|   | HEATHROW          | BMI BRITISH MIDLAND    | S              | D        | 17                | 0        | 0                          | 53         | 24               | 12            | 12            | 0                | 21               | 38                | 28                   | 13            |                      |                    |
| <b>TOTAL TBILISI</b>                      |                   |                        |                |          | <b>34</b>         | <b>0</b> | <b>0</b>                   | <b>74</b>  | <b>15</b>        | <b>6</b>      | <b>6</b>      | <b>0</b>         | <b>11</b>        | <b>62</b>         | <b>24</b>            | <b>24</b>     |                      |                    |
| TEHRAN                                    |                   |                        |                |          |                   |          |                            |            |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| TEL AVIV                                  |                   |                        |                |          |                   |          |                            |            |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|   | STANSTED          | ATLASJET INTERNATIONAL | C              | A        | 3                 | 0        | 0                          | 67         | 0                | 33            | 0             | 0                | 25               | 0                 | 0                    | 0             |                      |                    |
|   | STANSTED          | ATLASJET INTERNATIONAL | C              | D        | 3                 | 0        | 0                          | 100        | 0                | 0             | 0             | 0                | 1                | 0                 | 0                    | 0             |                      |                    |
|   | HEATHROW          | BMI BRITISH MIDLAND    | S              | A        | 30                | 0        | 0                          | 53         | 23               | 20            | 0             | 3                | 23               | 0                 | 0                    | 0             |                      |                    |
|   | HEATHROW          | BMI BRITISH MIDLAND    | S              | D        | 30                | 0        | 0                          | 17         | 27               | 33            | 20            | 3                | 47               | 0                 | 0                    | 0             |                      |                    |
|   | HEATHROW          | BRITISH AIRWAYS PLC    | S              | A        | 60                | 0        | 0                          | 72         | 10               | 7             | 10            | 2                | 18               | 55                | 19                   | 60            |                      |                    |
|   | HEATHROW          | BRITISH AIRWAYS PLC    | S              | D        | 60                | 0        | 0                          | 87         | 10               | 0             | 3             | 0                | 10               | 67                | 16                   | 60            |                      |                    |
|   | HEATHROW          | EL AL                  | S              | A        | 46                | 0        | 0                          | 67         | 11               | 7             | 11            | 4                | 25               | 42                | 21                   | 50            |                      |                    |
|   | HEATHROW          | EL AL                  | S              | D        | 47                | 0        | 0                          | 66         | 11               | 13            | 6             | 4                | 25               | 51                | 19                   | 49            |                      |                    |
|   | STANSTED          | EL AL                  | S              | A        | 5                 | 0        | 0                          | 80         | 20               | 0             | 0             | 0                | 6                | 80                | 11                   | 5             |                      |                    |
|   | STANSTED          | EL AL                  | S              | D        | 5                 | 0        | 0                          | 80         | 20               | 0             | 0             | 0                | 8                | 20                | 20                   | 5             |                      |                    |
|   | STANSTED          | ISRAIR LTD             | C              | A        | 4                 | 0        | 0                          | 50         | 25               | 0             | 25            | 0                | 43               | 33                | 57                   | 12            |                      |                    |
|   | STANSTED          | ISRAIR LTD             | C              | D        | 4                 | 0        | 0                          | 75         | 0                | 0             | 25            | 0                | 33               | 50                | 34                   | 12            |                      |                    |
|   | LUTON             | THOMSON AIRWAYS LTD    | S              | A        | 12                | 0        | 1                          | 17         | 17               | 25            | 42            | 0                | 52               | 0                 | 67                   | 13            |                      |                    |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

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| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                     | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |  |
|---------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
|                           |                   |                             |                |          | MATCHED           |          | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |  |
|                           |                   |                             |                |          | Actual (7)        | Plan (8) |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| TEL AVIV                  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                           | LUTON             | THOMSON AIRWAYS LTD         | S              | D        | 13                | 0        | 0         | 46                         | 23            | 23            | 8                | 0                | 0                 | 25                   | 54            | 17                   | 13                 |  |
|                           | MANCHESTER        | THOMSON AIRWAYS LTD         | S              | A        | 13                | 0        | 0         | 8                          | 23            | 38            | 31               | 0                | 0                 | 52                   | 0             | 53                   | 13                 |  |
|                           | MANCHESTER        | THOMSON AIRWAYS LTD         | S              | D        | 13                | 0        | 0         | 38                         | 31            | 23            | 8                | 0                | 0                 | 25                   | 77            | 14                   | 13                 |  |
| <b>TOTAL TEL AVIV</b>     |                   |                             |                |          | <b>350</b>        | <b>1</b> | <b>1</b>  | <b>60</b>                  | <b>15</b>     | <b>13</b>     | <b>10</b>        | <b>2</b>         | <b>0</b>          | <b>24</b>            | <b>49</b>     | <b>24</b>            | <b>24</b>          |  |
| TENERIFE (NORTE LOS ROD)  |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
| TENERIFE (SURREINA SOFIA) |                   |                             |                |          |                   |          |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |  |
|                           | GATWICK           | AIR EUROPA                  | C              | A        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 9                    | 0             | 0                    | 0                  |  |
|                           | MANCHESTER        | AIR EUROPA                  | C              | A        | 3                 | 0        | 0         | 67                         | 33            | 0             | 0                | 0                | 0                 | 15                   | 0             | 0                    | 0                  |  |
|                           | GATWICK           | BMI BRITISH MIDLAND         | C              | A        | 2                 | 0        | 0         | 50                         | 0             | 0             | 50               | 0                | 0                 | 45                   | 0             | 0                    | 0                  |  |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | A        | 56                | 0        | 0         | 75                         | 13            | 5             | 7                | 0                | 0                 | 16                   | 0             | 0                    | 0                  |  |
|                           | GATWICK           | EASYJET AIRLINE COMPANY LTD | S              | D        | 55                | 0        | 0         | 84                         | 4             | 7             | 5                | 0                | 0                 | 14                   | 0             | 0                    | 0                  |  |
|                           | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | A        | 20                | 0        | 0         | 20                         | 55            | 15            | 5                | 5                | 0                 | 36                   | 0             | 0                    | 0                  |  |
|                           | MANCHESTER        | EASYJET AIRLINE COMPANY LTD | S              | D        | 21                | 0        | 0         | 81                         | 10            | 5             | 0                | 5                | 0                 | 17                   | 0             | 0                    | 0                  |  |
|                           | EDINBURGH         | FLYGLOBESPAN                | S              | A        | 5                 | 1        | 0         | 20                         | 0             | 60            | 20               | 0                | 0                 | 41                   | 38            | 48                   | 8                  |  |
|                           | EDINBURGH         | FLYGLOBESPAN                | S              | D        | 4                 | 0        | 0         | 50                         | 25            | 25            | 0                | 0                | 0                 | 18                   | 56            | 13                   | 9                  |  |
|                           | GLASGOW           | FLYGLOBESPAN                | S              | A        | 25                | 0        | 1         | 64                         | 20            | 12            | 4                | 0                | 0                 | 17                   | 83            | 13                   | 30                 |  |
|                           | GLASGOW           | FLYGLOBESPAN                | S              | D        | 26                | 0        | 0         | 69                         | 23            | 4             | 4                | 0                | 0                 | 14                   | 87            | 15                   | 30                 |  |
|                           | GATWICK           | HAMBURG INTERNATIONAL       | C              | A        | 2                 | 0        | 0         | 0                          | 100           | 0             | 0                | 0                | 0                 | 24                   | 0             | 0                    | 0                  |  |
|                           | MANCHESTER        | JET2.COM LTD                | S              | A        | 8                 | 1        | 0         | 100                        | 0             | 0             | 0                | 0                | 0                 | 0                    | 69            | 11                   | 13                 |  |
|                           | MANCHESTER        | JET2.COM LTD                | S              | D        | 8                 | 0        | 0         | 88                         | 0             | 0             | 13               | 0                | 0                 | 12                   | 92            | 3                    | 13                 |  |
|                           | NEWCASTLE         | JET2.COM LTD                | S              | A        | 5                 | 0        | 0         | 60                         | 0             | 20            | 0                | 20               | 0                 | 69                   | 67            | 17                   | 9                  |  |
|                           | NEWCASTLE         | JET2.COM LTD                | S              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 10                   | 89            | 7                    | 9                  |  |
|                           | BIRMINGHAM        | MONARCH AIRLINES            | S              | A        | 28                | 0        | 2         | 93                         | 0             | 4             | 4                | 0                | 0                 | 6                    | 100           | 0                    | 17                 |  |
|                           | BIRMINGHAM        | MONARCH AIRLINES            | C              | A        | 5                 | 0        | 0         | 60                         | 20            | 20            | 0                | 0                | 0                 | 12                   | 100           | 0                    | 9                  |  |
|                           | BIRMINGHAM        | MONARCH AIRLINES            | C              | D        | 4                 | 0        | 0         | 75                         | 25            | 0             | 0                | 0                | 0                 | 11                   | 89            | 3                    | 9                  |  |
|                           | BIRMINGHAM        | MONARCH AIRLINES            | S              | D        | 29                | 0        | 0         | 93                         | 3             | 0             | 3                | 0                | 0                 | 10                   | 89            | 4                    | 18                 |  |
|                           | GATWICK           | MONARCH AIRLINES            | S              | A        | 27                | 1        | 1         | 44                         | 26            | 19            | 4                | 4                | 4                 | 44                   | 35            | 19                   | 17                 |  |
|                           | GATWICK           | MONARCH AIRLINES            | C              | A        | 7                 | 0        | 0         | 29                         | 29            | 0             | 43               | 0                | 0                 | 65                   | 86            | 9                    | 7                  |  |
|                           | GATWICK           | MONARCH AIRLINES            | S              | D        | 28                | 0        | 0         | 79                         | 11            | 7             | 4                | 0                | 0                 | 9                    | 88            | 5                    | 17                 |  |
|                           | GATWICK           | MONARCH AIRLINES            | C              | D        | 5                 | 0        | 0         | 40                         | 20            | 20            | 20               | 0                | 0                 | 47                   | 71            | 12                   | 7                  |  |
|                           | LUTON             | MONARCH AIRLINES            | S              | A        | 31                | 0        | 0         | 58                         | 16            | 19            | 6                | 0                | 0                 | 22                   | 86            | 6                    | 22                 |  |
|                           | LUTON             | MONARCH AIRLINES            | S              | D        | 30                | 0        | 0         | 73                         | 7             | 13            | 3                | 0                | 3                 | 30                   | 78            | 10                   | 23                 |  |
|                           | MANCHESTER        | MONARCH AIRLINES            | S              | A        | 35                | 0        | 0         | 49                         | 26            | 17            | 9                | 0                | 0                 | 23                   | 84            | 9                    | 25                 |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: T

| ORIGIN / DESTINATION      | REPORTING AIRPORT | AIRLINE                        | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |    |
|---------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----|
|                           |                   |                                |                |          | MATCHED           |          | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |    |
|                           |                   |                                |                |          | Actual (7)        | Plan (8) |                            |               |               |                  |                  |                   |                      |               |                      |                    |    |
| TENERIFE (SURREINA SOFIA) | MANCHESTER        | MONARCH AIRLINES               | C              | A        | 5                 | 0        | 0                          | 40            | 20            | 20               | 20               | 0                 | 0                    | 24            | 77                   | 12                 | 13 |
|                           | MANCHESTER        | MONARCH AIRLINES               | S              | D        | 34                | 0        | 0                          | 79            | 9             | 9                | 3                | 0                 | 0                    | 11            | 88                   | 5                  | 26 |
|                           | MANCHESTER        | MONARCH AIRLINES               | C              | D        | 4                 | 0        | 0                          | 25            | 25            | 0                | 50               | 0                 | 0                    | 40            | 85                   | 7                  | 13 |
|                           | STANSTED          | RYANAIR                        | S              | A        | 13                | 0        | 0                          | 62            | 15            | 23               | 0                | 0                 | 0                    | 13            | 0                    | 0                  | 0  |
|                           | STANSTED          | RYANAIR                        | S              | D        | 13                | 0        | 0                          | 92            | 0             | 8                | 0                | 0                 | 0                    | 8             | 0                    | 0                  | 0  |
|                           | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 16                | 0        | 0                          | 94            | 0             | 6                | 0                | 0                 | 0                    | 2             | 100                  | 2                  | 9  |
|                           | BIRMINGHAM        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 14                | 0        | 0                          | 93            | 7             | 0                | 0                | 0                 | 0                    | 4             | 100                  | 3                  | 9  |
|                           | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 20                | 1        | 0                          | 85            | 5             | 5                | 5                | 0                 | 0                    | 9             | 67                   | 15                 | 6  |
|                           | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 17                | 0        | 0                          | 82            | 6             | 6                | 6                | 0                 | 0                    | 12            | 80                   | 11                 | 5  |
|                           | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 20                | 0        | 0                          | 80            | 10            | 0                | 10               | 0                 | 0                    | 13            | 63                   | 117                | 8  |
|                           | GLASGOW           | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 21                | 0        | 0                          | 71            | 14            | 10               | 5                | 0                 | 0                    | 15            | 44                   | 27                 | 9  |
|                           | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 39                | 2        | 0                          | 79            | 10            | 5                | 0                | 0                 | 5                    | 25            | 55                   | 26                 | 11 |
|                           | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 35                | 0        | 0                          | 80            | 6             | 9                | 3                | 0                 | 3                    | 21            | 83                   | 11                 | 12 |
|                           | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 10                | 0        | 0                          | 80            | 10            | 10               | 0                | 0                 | 0                    | 8             | 50                   | 29                 | 4  |
|                           | NEWCASTLE         | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 10                | 0        | 0                          | 70            | 10            | 20               | 0                | 0                 | 0                    | 13            | 50                   | 45                 | 4  |
|                           | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | A        | 10                | 0        | 0                          | 80            | 20            | 0                | 0                | 0                 | 0                    | 5             | 0                    | 0                  | 0  |
|                           | STANSTED          | THOMAS COOK AIRLINES LTD (MYT) | C              | D        | 8                 | 0        | 0                          | 100           | 0             | 0                | 0                | 0                 | 0                    | 2             | 0                    | 0                  | 0  |
|                           | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | A        | 17                | 0        | 0                          | 76            | 0             | 12               | 12               | 0                 | 0                    | 21            | 100                  | 1                  | 17 |
|                           | BIRMINGHAM        | THOMSON AIRWAYS LTD            | C              | D        | 16                | 0        | 0                          | 56            | 25            | 6                | 6                | 6                 | 0                    | 29            | 83                   | 8                  | 18 |
|                           | GATWICK           | THOMSON AIRWAYS LTD            | C              | A        | 30                | 1        | 0                          | 73            | 13            | 3                | 7                | 3                 | 0                    | 19            | 70                   | 29                 | 27 |
|                           | GATWICK           | THOMSON AIRWAYS LTD            | C              | D        | 31                | 0        | 0                          | 74            | 6             | 3                | 10               | 3                 | 3                    | 51            | 74                   | 31                 | 27 |
|                           | GLASGOW           | THOMSON AIRWAYS LTD            | C              | A        | 13                | 0        | 0                          | 77            | 0             | 8                | 15               | 0                 | 0                    | 24            | 88                   | 16                 | 8  |
|                           | GLASGOW           | THOMSON AIRWAYS LTD            | C              | D        | 11                | 0        | 0                          | 73            | 18            | 0                | 9                | 0                 | 0                    | 14            | 100                  | 0                  | 9  |
|                           | LUTON             | THOMSON AIRWAYS LTD            | C              | A        | 7                 | 0        | 0                          | 57            | 43            | 0                | 0                | 0                 | 0                    | 10            | 100                  | 3                  | 9  |
|                           | LUTON             | THOMSON AIRWAYS LTD            | C              | D        | 8                 | 0        | 0                          | 50            | 50            | 0                | 0                | 0                 | 0                    | 16            | 78                   | 7                  | 9  |
|                           | MANCHESTER        | THOMSON AIRWAYS LTD            | C              | A        | 34                | 0        | 0                          | 94            | 0             | 0                | 6                | 0                 | 0                    | 12            | 81                   | 26                 | 32 |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: T

| ORIGIN / DESTINATION                   | REPORTING AIRPORT | AIRLINE    | CHARTER/ SCHED      | ARR/ DEP | NUMBER OF FLIGHTS |             |           | PERCENTAGE OF FLIGHTS LATE |               |               |                  |                  |                   | NOV 2007             |               |                      |                    |           |
|--|-------------------|------------|---------------------|----------|-------------------|-------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
|  |                   |            |                     |          | MATCHED           |             | UNMATCHED | Early to 15 mins           | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |           |
|  |                   |            |                     |          | Actual (7)        | Plan (8)    |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| TENERIFE (SURREINA SOFIA)              |                   | MANCHESTER | THOMSON AIRWAYS LTD | C        | D                 | 30          | 0         | 0                          | 83            | 10            | 7                | 0                | 0                 | 0                    | 7             | 78                   | 28                 | 32        |
|  |                   | NEWCASTLE  | THOMSON AIRWAYS LTD | C        | A                 | 14          | 0         | 0                          | 79            | 7             | 7                | 7                | 0                 | 0                    | 14            | 89                   | 6                  | 18        |
|  |                   | NEWCASTLE  | THOMSON AIRWAYS LTD | C        | D                 | 12          | 0         | 0                          | 83            | 8             | 0                | 8                | 0                 | 0                    | 8             | 89                   | 13                 | 18        |
|  |                   | STANSTED   | THOMSON AIRWAYS LTD | C        | A                 | 7           | 0         | 0                          | 86            | 0             | 0                | 14               | 0                 | 0                    | 20            | 100                  | 0                  | 5         |
|  |                   | STANSTED   | THOMSON AIRWAYS LTD | C        | D                 | 7           | 0         | 0                          | 43            | 43            | 0                | 14               | 0                 | 0                    | 24            | 100                  | 2                  | 5         |
| <b>TOTAL TENERIFE (SURREINA SOFIA)</b> |                   |            |                     |          |                   | <b>1005</b> | <b>9</b>  | <b>5</b>                   | <b>73</b>     | <b>12</b>     | <b>8</b>         | <b>5</b>         | <b>1</b>          | <b>1</b>             | <b>18</b>     | <b>77</b>            | <b>15</b>          | <b>15</b> |
| TETERBORO                              |                   |            |                     |          |                   |             |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| TIMISOARA                              |                   | LUTON      | WIZZ AIR            | S        | A                 | 8           | 0         | 0                          | 50            | 25            | 25               | 0                | 0                 | 0                    | 23            | 0                    | 0                  | 0         |
|  |                   | LUTON      | WIZZ AIR            | S        | D                 | 8           | 0         | 0                          | 63            | 13            | 25               | 0                | 0                 | 0                    | 17            | 0                    | 0                  | 0         |
| <b>TOTAL TIMISOARA</b>                 |                   |            |                     |          |                   | <b>16</b>   | <b>0</b>  | <b>0</b>                   | <b>56</b>     | <b>19</b>     | <b>25</b>        | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>20</b>     | <b>0</b>             | <b>0</b>           | <b>0</b>  |
| TIRANA                                 |                   | GATWICK    | BRITISH AIRWAYS PLC | S        | A                 | 22          | 0         | 0                          | 68            | 27            | 5                | 0                | 0                 | 0                    | 8             | 85                   | 8                  | 20        |
|  |                   | GATWICK    | BRITISH AIRWAYS PLC | S        | D                 | 22          | 0         | 0                          | 73            | 27            | 0                | 0                | 0                 | 0                    | 11            | 85                   | 7                  | 20        |
| <b>TOTAL TIRANA</b>                    |                   |            |                     |          |                   | <b>44</b>   | <b>0</b>  | <b>0</b>                   | <b>70</b>     | <b>27</b>     | <b>2</b>         | <b>0</b>         | <b>0</b>          | <b>0</b>             | <b>10</b>     | <b>85</b>            | <b>8</b>           | <b>8</b>  |
| TIREE                                  |                   | GLASGOW    | LOGANAIR            | S        | A                 | 24          | 0         | 0                          | 67            | 13            | 4                | 17               | 0                 | 0                    | 26            | 71                   | 9                  | 24        |
|  |                   | GLASGOW    | LOGANAIR            | S        | D                 | 24          | 0         | 0                          | 83            | 0             | 0                | 17               | 0                 | 0                    | 23            | 79                   | 9                  | 24        |
| <b>TOTAL TIREE</b>                     |                   |            |                     |          |                   | <b>48</b>   | <b>0</b>  | <b>0</b>                   | <b>75</b>     | <b>6</b>      | <b>2</b>         | <b>17</b>        | <b>0</b>          | <b>0</b>             | <b>25</b>     | <b>75</b>            | <b>9</b>           | <b>9</b>  |
| TIRGU MURES                            |                   | LUTON      | WIZZ AIR            | S        | A                 | 17          | 0         | 0                          | 88            | 0             | 6                | 0                | 0                 | 6                    | 33            | 100                  | 0                  | 5         |
|  |                   | LUTON      | WIZZ AIR            | S        | D                 | 17          | 0         | 0                          | 35            | 35            | 24               | 0                | 0                 | 6                    | 54            | 100                  | 1                  | 5         |
| <b>TOTAL TIRGU MURES</b>               |                   |            |                     |          |                   | <b>34</b>   | <b>0</b>  | <b>0</b>                   | <b>62</b>     | <b>18</b>     | <b>15</b>        | <b>0</b>         | <b>0</b>          | <b>6</b>             | <b>43</b>     | <b>100</b>           | <b>0</b>           | <b>0</b>  |
| TIVAT                                  |                   |            |                     |          |                   |             |           |                            |               |               |                  |                  |                   |                      |               |                      |                    |           |
| TOBAGO                                 |                   | GATWICK    | BRITISH AIRWAYS PLC | S        | A                 | 12          | 0         | 0                          | 42            | 42            | 8                | 8                | 0                 | 0                    | 21            | 54                   | 15                 | 13        |
|  |                   | GATWICK    | BRITISH AIRWAYS PLC | S        | D                 | 13          | 0         | 0                          | 85            | 15            | 0                | 0                | 0                 | 0                    | 6             | 46                   | 26                 | 13        |
| <b>TOTAL TOBAGO</b>                    |                   |            |                     |          |                   | <b>25</b>   | <b>0</b>  | <b>0</b>                   | <b>64</b>     | <b>28</b>     | <b>4</b>         | <b>4</b>         | <b>0</b>          | <b>0</b>             | <b>13</b>     | <b>55</b>            | <b>25</b>          | <b>25</b> |
| TOKYO (NARITA)                         |                   | HEATHROW   | ALL NIPPON AIRWAYS  | S        | A                 | 30          | 0         | 1                          | 80            | 17            | 3                | 0                | 0                 | 0                    | 6             | 70                   | 18                 | 30        |
|  |                   | HEATHROW   | ALL NIPPON AIRWAYS  | S        | D                 | 30          | 0         | 1                          | 70            | 27            | 3                | 0                | 0                 | 0                    | 11            | 53                   | 20                 | 30        |
|  |                   | HEATHROW   | BRITISH AIRWAYS PLC | S        | A                 | 60          | 0         | 0                          | 73            | 17            | 5                | 3                | 2                 | 0                    | 15            | 72                   | 13                 | 60        |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: T

| ORIGIN / DESTINATION            | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |               |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|---------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|---------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                 |                   |                             |                   |             | 60                | UNMATCHED     |          | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                 |                   |                             |                   |             |                   | Actual<br>(7) | Plan (8) |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| TOKYO (NARITA)                  |                   |                             |                   |             |                   |               |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 60                | 0             | 0        | 62                         | 18               | 10               | 8                      | 2                      | 0                       | 22                         | 52                  | 23                         | 60                       |  |
|                                 | HEATHROW          | JAPAN AIRLINES              |                   | S A         | 30                | 0             | 0        | 73                         | 10               | 7                | 10                     | 0                      | 0                       | 15                         | 80                  | 9                          | 30                       |  |
|                                 | HEATHROW          | JAPAN AIRLINES              |                   | S D         | 30                | 0             | 0        | 83                         | 13               | 0                | 3                      | 0                      | 0                       | 10                         | 70                  | 11                         | 30                       |  |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                   | S A         | 29                | 1             | 1        | 86                         | 0                | 10               | 3                      | 0                      | 0                       | 8                          | 77                  | 12                         | 30                       |  |
|                                 | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                   | S D         | 30                | 0             | 0        | 73                         | 17               | 3                | 7                      | 0                      | 0                       | 15                         | 60                  | 22                         | 30                       |  |
| <b>TOTAL TOKYO (NARITA)</b>     |                   |                             |                   |             | <b>299</b>        | <b>1</b>      | <b>3</b> | <b>74</b>                  | <b>15</b>        | <b>6</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>14</b>                  | <b>66</b>           | <b>17</b>                  | <b>17</b>                |  |
| TORONTO                         |                   |                             |                   |             |                   |               |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                 | HEATHROW          | AIR CANADA                  |                   | S A         | 113               | 0             | 0        | 76                         | 13               | 4                | 4                      | 1                      | 1                       | 17                         | 75                  | 13                         | 113                      |  |
|                                 | HEATHROW          | AIR CANADA                  |                   | S D         | 113               | 0             | 0        | 79                         | 7                | 4                | 7                      | 4                      | 0                       | 23                         | 71                  | 12                         | 113                      |  |
|                                 | HEATHROW          | AIR INDIA                   |                   | S A         | 13                | 0             | 0        | 23                         | 46               | 15               | 15                     | 0                      | 0                       | 35                         | 0                   | 0                          | 0                        |  |
|                                 | HEATHROW          | AIR INDIA                   |                   | S D         | 13                | 0             | 0        | 46                         | 8                | 46               | 0                      | 0                      | 0                       | 25                         | 0                   | 0                          | 0                        |  |
|                                 | GATWICK           | AIR TRANSAT                 |                   | S A         | 18                | 0             | 0        | 78                         | 17               | 0                | 6                      | 0                      | 0                       | 10                         | 80                  | 7                          | 15                       |  |
|                                 | GATWICK           | AIR TRANSAT                 |                   | S D         | 18                | 0             | 0        | 94                         | 0                | 6                | 0                      | 0                      | 0                       | 6                          | 73                  | 15                         | 15                       |  |
|                                 | GLASGOW           | AIR TRANSAT                 |                   | S A         | 4                 | 0             | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 0                          | 100                 | 0                          | 4                        |  |
|                                 | GLASGOW           | AIR TRANSAT                 |                   | S D         | 4                 | 0             | 0        | 50                         | 50               | 0                | 0                      | 0                      | 0                       | 15                         | 75                  | 9                          | 4                        |  |
|                                 | MANCHESTER        | AIR TRANSAT                 |                   | S A         | 8                 | 0             | 0        | 88                         | 0                | 13               | 0                      | 0                      | 0                       | 6                          | 100                 | 1                          | 4                        |  |
|                                 | MANCHESTER        | AIR TRANSAT                 |                   | S D         | 8                 | 0             | 0        | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 4                          | 100                 | 3                          | 4                        |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 60                | 0             | 0        | 77                         | 12               | 5                | 5                      | 2                      | 0                       | 16                         | 83                  | 9                          | 60                       |  |
|                                 | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 60                | 0             | 0        | 58                         | 28               | 8                | 5                      | 0                      | 0                       | 19                         | 32                  | 26                         | 59                       |  |
| <b>TOTAL TORONTO</b>            |                   |                             |                   |             | <b>433</b>        | <b>1</b>      | <b>0</b> | <b>73</b>                  | <b>14</b>        | <b>6</b>         | <b>5</b>               | <b>1</b>               | <b>0</b>                | <b>18</b>                  | <b>66</b>           | <b>22</b>                  | <b>22</b>                |  |
| TORREJON DE ARDOZ               |                   |                             |                   |             |                   |               |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| TOULON / HYERES                 |                   |                             |                   |             |                   |               |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL TOULON / HYERES</b>    |                   |                             |                   |             | <b>2</b>          | <b>0</b>      | <b>0</b> | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>96</b>           | <b>5</b>                   | <b>5</b>                 |  |
| TOULOUSE (BLAGNAC)              |                   |                             |                   |             |                   |               |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                 | GATWICK           | BRITISH AIRWAYS PLC         |                   | S A         | 58                | 0             | 0        | 95                         | 0                | 2                | 2                      | 2                      | 0                       | 6                          | 76                  | 11                         | 72                       |  |
|                                 | GATWICK           | BRITISH AIRWAYS PLC         |                   | S D         | 58                | 0             | 0        | 83                         | 10               | 5                | 2                      | 0                      | 0                       | 9                          | 71                  | 13                         | 72                       |  |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 60                | 0             | 0        | 78                         | 8                | 5                | 7                      | 2                      | 0                       | 15                         | 72                  | 12                         | 60                       |  |
|                                 | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 60                | 0             | 0        | 75                         | 12               | 7                | 5                      | 2                      | 0                       | 15                         | 70                  | 15                         | 60                       |  |
| <b>TOTAL TOULOUSE (BLAGNAC)</b> |                   |                             |                   |             | <b>236</b>        | <b>0</b>      | <b>0</b> | <b>83</b>                  | <b>8</b>         | <b>5</b>         | <b>4</b>               | <b>1</b>               | <b>0</b>                | <b>11</b>                  | <b>72</b>           | <b>13</b>                  | <b>13</b>                |  |
| TOURS                           |                   |                             |                   |             |                   |               |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                 | STANSTED          | RYANAIR                     |                   | S A         | 13                | 0             | 0        | 85                         | 8                | 8                | 0                      | 0                      | 0                       | 5                          | 100                 | 1                          | 13                       |  |
|                                 | STANSTED          | RYANAIR                     |                   | S D         | 13                | 0             | 0        | 85                         | 8                | 8                | 0                      | 0                      | 0                       | 9                          | 92                  | 3                          | 13                       |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: T

| ORIGIN / DESTINATION                        | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|---|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|   |                   |                                |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|   |                   |                                |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| TOURS                                       |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| <b>TOTAL TOURS</b>                          |                   |                                |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>85</b>                  | <b>8</b>         | <b>8</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>96</b>           | <b>2</b>                   | <b>2</b>                 |  |
| TRANPANI                                    |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | LUTON             | RYANAIR                        | S                 | A           | 13                | 0        | 0         | 100                        | 0                | 0                | 0                      | 0                      | 0                       | 1                          | 0                   | 0                          | 0                        |  |
|   | LUTON             | RYANAIR                        | S                 | D           | 13                | 0        | 0         | 85                         | 15               | 0                | 0                      | 0                      | 0                       | 3                          | 0                   | 0                          | 0                        |  |
| <b>TOTAL TRANPANI</b>                       |                   |                                |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>92</b>                  | <b>8</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>2</b>                | <b>0</b>                   | <b>0</b>            | <b>0</b>                   |                          |  |
| TREVISO                                     |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | STANSTED          | RYANAIR                        | S                 | A           | 57                | 1        | 3         | 74                         | 14               | 9                | 4                      | 0                      | 0                       | 12                         | 84                  | 19                         | 63                       |  |
|   | STANSTED          | RYANAIR                        | S                 | D           | 59                | 0        | 1         | 66                         | 24               | 10               | 0                      | 0                      | 0                       | 14                         | 83                  | 10                         | 64                       |  |
| <b>TOTAL TREVISO</b>                        |                   |                                |                   |             | <b>116</b>        | <b>1</b> | <b>4</b>  | <b>70</b>                  | <b>19</b>        | <b>9</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>13</b>                  | <b>83</b>           | <b>14</b>                  | <b>14</b>                |  |
| TRIESTE (RONCHI DEI LEGIO)                  |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | STANSTED          | RYANAIR                        | S                 | A           | 17                | 0        | 0         | 71                         | 29               | 0                | 0                      | 0                      | 0                       | 10                         | 65                  | 15                         | 17                       |  |
|   | STANSTED          | RYANAIR                        | S                 | D           | 17                | 0        | 0         | 82                         | 12               | 6                | 0                      | 0                      | 0                       | 8                          | 76                  | 11                         | 17                       |  |
| <b>TOTAL TRIESTE (RONCHI DEI LEGIONARI)</b> |                   |                                |                   |             | <b>34</b>         | <b>0</b> | <b>0</b>  | <b>76</b>                  | <b>21</b>        | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>9</b>                   | <b>71</b>           | <b>13</b>                  | <b>13</b>                |  |
| TRIPOLI                                     |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | GATWICK           | AFRIQIYAH AIRWAYS              | S                 | A           | 30                | 0        | 0         | 33                         | 20               | 30               | 17                     | 0                      | 0                       | 38                         | 28                  | 28                         | 29                       |  |
|   | GATWICK           | AFRIQIYAH AIRWAYS              | S                 | D           | 30                | 0        | 0         | 30                         | 17               | 30               | 23                     | 0                      | 0                       | 39                         | 38                  | 26                         | 29                       |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | A           | 30                | 0        | 0         | 77                         | 20               | 3                | 0                      | 0                      | 0                       | 8                          | 79                  | 16                         | 29                       |  |
|   | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | D           | 30                | 0        | 0         | 73                         | 23               | 3                | 0                      | 0                      | 0                       | 10                         | 59                  | 17                         | 29                       |  |
|   | HEATHROW          | LIBYAN ARAB AIRLINES           | S                 | A           | 9                 | 0        | 0         | 22                         | 0                | 22               | 56                     | 0                      | 0                       | 74                         | 50                  | 32                         | 8                        |  |
|   | HEATHROW          | LIBYAN ARAB AIRLINES           | S                 | D           | 9                 | 0        | 0         | 22                         | 0                | 33               | 44                     | 0                      | 0                       | 72                         | 50                  | 25                         | 8                        |  |
|   | MANCHESTER        | LIBYAN ARAB AIRLINES           | S                 | A           | 13                | 0        | 0         | 38                         | 46               | 8                | 0                      | 8                      | 0                       | 27                         | 80                  | 10                         | 10                       |  |
|   | MANCHESTER        | LIBYAN ARAB AIRLINES           | S                 | D           | 13                | 0        | 1         | 31                         | 38               | 15               | 8                      | 8                      | 0                       | 36                         | 91                  | 13                         | 11                       |  |
| <b>TOTAL TRIPOLI</b>                        |                   |                                |                   |             | <b>166</b>        | <b>1</b> | <b>1</b>  | <b>47</b>                  | <b>22</b>        | <b>17</b>        | <b>13</b>              | <b>1</b>               | <b>0</b>                | <b>30</b>                  | <b>56</b>           | <b>21</b>                  | <b>21</b>                |  |
| TRIVANDRUM                                  |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 3                 | 0        | 0         | 67                         | 0                | 33               | 0                      | 0                      | 0                       | 15                         | 33                  | 49                         | 3                        |  |
|   | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 4                 | 0        | 0         | 50                         | 25               | 0                | 25                     | 0                      | 0                       | 33                         | 80                  | 11                         | 5                        |  |
| <b>TOTAL TRIVANDRUM</b>                     |                   |                                |                   |             | <b>7</b>          | <b>0</b> | <b>0</b>  | <b>57</b>                  | <b>14</b>        | <b>14</b>        | <b>14</b>              | <b>0</b>               | <b>0</b>                | <b>26</b>                  | <b>62</b>           | <b>23</b>                  | <b>23</b>                |  |
| TROMSOE                                     |                   |                                |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|   | STANSTED          | NORWEGIAN AIR SHUTTLE          | S                 | A           | 9                 | 0        | 0         | 44                         | 0                | 33               | 22                     | 0                      | 0                       | 37                         | 0                   | 0                          | 0                        |  |
|   | STANSTED          | NORWEGIAN AIR SHUTTLE          | S                 | D           | 9                 | 0        | 0         | 67                         | 11               | 11               | 11                     | 0                      | 0                       | 23                         | 0                   | 0                          | 0                        |  |
| <b>TOTAL TROMSOE</b>                        |                   |                                |                   |             | <b>18</b>         | <b>0</b> | <b>0</b>  | <b>56</b>                  | <b>6</b>         | <b>22</b>        | <b>17</b>              | <b>0</b>               | <b>0</b>                | <b>30</b>                  | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |  |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: T

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE               | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|----------------------------------|-------------------|-----------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                  |                   |                       |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                  |                   |                       |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| TRONDHEIM (VAERNES)              |                   |                       |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | STANSTED          | NORWEGIAN AIR SHUTTLE | S                 | A           | 13                | 0        | 0         | 69                         | 0                | 31               | 0                      | 0                      | 0                       | 13                         | 77                  | 11                         | 13                       |  |
|                                  | STANSTED          | NORWEGIAN AIR SHUTTLE | S                 | D           | 13                | 0        | 0         | 69                         | 0                | 23               | 8                      | 0                      | 0                       | 18                         | 69                  | 14                         | 13                       |  |
| <b>TOTAL TRONDHEIM (VAERNES)</b> |                   |                       |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>  | <b>69</b>                  | <b>0</b>         | <b>27</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>15</b>                  | <b>69</b>           | <b>15</b>                  | <b>15</b>                |  |
| TUNIS                            |                   |                       |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC   | S                 | A           | 22                | 0        | 0         | 64                         | 14               | 14               | 9                      | 0                      | 0                       | 18                         | 0                   | 0                          | 0                        |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC   | S                 | D           | 22                | 0        | 0         | 77                         | 9                | 14               | 0                      | 0                      | 0                       | 11                         | 0                   | 0                          | 0                        |  |
|                                  | HEATHROW          | TUNISAIR              | S                 | A           | 18                | 0        | 0         | 33                         | 44               | 17               | 6                      | 0                      | 0                       | 26                         | 47                  | 21                         | 17                       |  |
|                                  | HEATHROW          | TUNISAIR              | S                 | D           | 18                | 0        | 0         | 22                         | 33               | 33               | 11                     | 0                      | 0                       | 32                         | 59                  | 17                         | 17                       |  |
| <b>TOTAL TUNIS</b>               |                   |                       |                   |             | <b>80</b>         | <b>1</b> | <b>0</b>  | <b>51</b>                  | <b>24</b>        | <b>19</b>        | <b>6</b>               | <b>0</b>               | <b>0</b>                | <b>21</b>                  | <b>74</b>           | <b>12</b>                  | <b>12</b>                |  |
| TURIN                            |                   |                       |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC   | S                 | A           | 54                | 0        | 0         | 93                         | 6                | 2                | 0                      | 0                      | 0                       | 4                          | 80                  | 16                         | 30                       |  |
|                                  | GATWICK           | BRITISH AIRWAYS PLC   | S                 | D           | 54                | 0        | 0         | 94                         | 4                | 2                | 0                      | 0                      | 0                       | 4                          | 80                  | 15                         | 30                       |  |
|                                  | STANSTED          | RYANAIR               | S                 | A           | 16                | 0        | 1         | 75                         | 13               | 0                | 13                     | 0                      | 0                       | 14                         | 100                 | 2                          | 19                       |  |
|                                  | STANSTED          | RYANAIR               | S                 | D           | 17                | 0        | 0         | 59                         | 29               | 0                | 12                     | 0                      | 0                       | 22                         | 84                  | 10                         | 19                       |  |
| <b>TOTAL TURIN</b>               |                   |                       |                   |             | <b>141</b>        | <b>1</b> | <b>1</b>  | <b>87</b>                  | <b>9</b>         | <b>1</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>84</b>           | <b>13</b>                  | <b>13</b>                |  |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: U

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                  |               |               |                  |                  | NOV 2007          |                      |               |                      |                    |
|----------------------|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
|                      |                   |                     |                |          | MATCHED           |          | UNMATCHED                  |           | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
|                      |                   |                     |                |          | Actual (7)        | Plan (8) | Actual (7)                 | Plan (8)  |                  |               |               |                  |                  |                   |                      |               |                      |                    |
| URALSK               |                   |                     |                |          |                   |          |                            |           |                  |               |               |                  |                  |                   |                      |               |                      |                    |
|                      | HEATHROW          | BMI BRITISH MIDLAND | C              | A        | 4                 | 0        | 0                          | 50        | 50               | 0             | 0             | 0                | 0                | 12                | 0                    | 0             | 0                    | 0                  |
|                      | HEATHROW          | BMI BRITISH MIDLAND | C              | D        | 4                 | 0        | 0                          | 50        | 50               | 0             | 0             | 0                | 0                | 15                | 0                    | 0             | 0                    | 0                  |
| <b>TOTAL URALSK</b>  |                   |                     |                |          | <b>8</b>          | <b>0</b> | <b>0</b>                   | <b>50</b> | <b>50</b>        | <b>0</b>      | <b>0</b>      | <b>0</b>         | <b>0</b>         | <b>14</b>         | <b>0</b>             | <b>0</b>      | <b>0</b>             | <b>0</b>           |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: V

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE                        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        | NOV 2007                |                            |                     |                            |                          |           |           |  |
|-------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
|                         |                   |                                |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |  |
|                         |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |  |
| VALENCIA                |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | A           | 31                | 0        | 0                          | 77               | 13               | 6                      | 3                      | 0                       | 0                          | 10                  | 97                         | 2                        | 30        |           |  |
|                         | GATWICK           | EASYJET AIRLINE COMPANY LTD    | S                 | D           | 31                | 0        | 0                          | 90               | 3                | 6                      | 0                      | 0                       | 0                          | 7                   | 90                         | 5                        | 30        |           |  |
|                         | STANSTED          | RYANAIR                        | S                 | A           | 19                | 0        | 0                          | 89               | 11               | 0                      | 0                      | 0                       | 0                          | 3                   | 93                         | 8                        | 60        |           |  |
|                         | STANSTED          | RYANAIR                        | S                 | D           | 19                | 0        | 0                          | 95               | 0                | 5                      | 0                      | 0                       | 0                          | 6                   | 85                         | 9                        | 60        |           |  |
| <b>TOTAL VALENCIA</b>   |                   |                                |                   |             | <b>106</b>        | <b>0</b> | <b>0</b>                   | <b>85</b>        | <b>8</b>         | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>7</b>            | <b>85</b>                  | <b>9</b>                 | <b>9</b>  |           |  |
| VALLADOLID              |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                         | STANSTED          | RYANAIR                        | S                 | A           | 13                | 0        | 0                          | 85               | 8                | 8                      | 0                      | 0                       | 0                          | 7                   | 92                         | 6                        | 13        |           |  |
|                         | STANSTED          | RYANAIR                        | S                 | D           | 13                | 0        | 0                          | 85               | 15               | 0                      | 0                      | 0                       | 0                          | 11                  | 54                         | 12                       | 13        |           |  |
| <b>TOTAL VALLADOLID</b> |                   |                                |                   |             | <b>26</b>         | <b>0</b> | <b>0</b>                   | <b>85</b>        | <b>12</b>        | <b>4</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>9</b>            | <b>74</b>                  | <b>9</b>                 | <b>9</b>  |           |  |
| VANCOUVER               |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                         | HEATHROW          | AIR CANADA                     | S                 | A           | 30                | 0        | 0                          | 80               | 10               | 10                     | 0                      | 0                       | 0                          | 6                   | 87                         | 5                        | 30        |           |  |
|                         | HEATHROW          | AIR CANADA                     | S                 | D           | 30                | 0        | 0                          | 83               | 0                | 7                      | 10                     | 0                       | 0                          | 13                  | 77                         | 11                       | 30        |           |  |
|                         | GATWICK           | AIR TRANSAT                    | S                 | A           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 9                   | 40                         | 26                       | 5         |           |  |
|                         | GATWICK           | AIR TRANSAT                    | S                 | D           | 4                 | 0        | 0                          | 50               | 0                | 50                     | 0                      | 0                       | 0                          | 25                  | 80                         | 6                        | 5         |           |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | A           | 26                | 0        | 0                          | 85               | 0                | 8                      | 8                      | 0                       | 0                          | 13                  | 73                         | 17                       | 30        |           |  |
|                         | HEATHROW          | BRITISH AIRWAYS PLC            | S                 | D           | 26                | 0        | 0                          | 35               | 38               | 19                     | 8                      | 0                       | 0                          | 30                  | 37                         | 26                       | 30        |           |  |
| <b>TOTAL VANCOUVER</b>  |                   |                                |                   |             | <b>122</b>        | <b>0</b> | <b>0</b>                   | <b>70</b>        | <b>11</b>        | <b>13</b>              | <b>6</b>               | <b>0</b>                | <b>0</b>                   | <b>16</b>           | <b>71</b>                  | <b>16</b>                | <b>16</b> |           |  |
| VARADERO                |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 0                   | 0                          | 0                        | 0         |           |  |
|                         | GATWICK           | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 4                 | 0        | 0                          | 100              | 0                | 0                      | 0                      | 0                       | 0                          | 4                   | 0                          | 0                        | 0         |           |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | A           | 5                 | 0        | 0                          | 80               | 0                | 0                      | 20                     | 0                       | 0                          | 18                  | 0                          | 0                        | 0         |           |  |
|                         | MANCHESTER        | THOMAS COOK AIRLINES LTD (MYT) | C                 | D           | 4                 | 0        | 0                          | 75               | 25               | 0                      | 0                      | 0                       | 0                          | 5                   | 0                          | 0                        | 0         |           |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD            | C                 | A           | 3                 | 0        | 0                          | 33               | 33               | 33                     | 0                      | 0                       | 0                          | 25                  | 0                          | 0                        | 0         |           |  |
|                         | GATWICK           | THOMSON AIRWAYS LTD            | C                 | D           | 3                 | 0        | 0                          | 67               | 33               | 0                      | 0                      | 0                       | 0                          | 9                   | 0                          | 0                        | 0         |           |  |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | A           | 3                 | 0        | 0                          | 0                | 0                | 0                      | 100                    | 0                       | 0                          | 117                 | 0                          | 0                        | 0         |           |  |
|                         | MANCHESTER        | THOMSON AIRWAYS LTD            | C                 | D           | 3                 | 0        | 0                          | 33               | 0                | 33                     | 33                     | 0                       | 0                          | 51                  | 0                          | 0                        | 0         |           |  |
| <b>TOTAL VARADERO</b>   |                   |                                |                   |             | <b>29</b>         | <b>0</b> | <b>0</b>                   | <b>66</b>        | <b>10</b>        | <b>7</b>               | <b>17</b>              | <b>0</b>                | <b>0</b>                   | <b>25</b>           | <b>38</b>                  | <b>49</b>                | <b>49</b> |           |  |
| VARNA                   |                   |                                |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC            | S                 | A           | 14                | 0        | 0                          | 93               | 0                | 0                      | 7                      | 0                       | 0                          | 5                   | 75                         | 14                       | 12        |           |  |
|                         | GATWICK           | BRITISH AIRWAYS PLC            | S                 | D           | 14                | 0        | 0                          | 79               | 14               | 0                      | 7                      | 0                       | 0                          | 11                  | 75                         | 11                       | 12        |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: V

| ORIGIN / DESTINATION           | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |  |
|--------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
|                                |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |  |
|                                |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
| VARNA                          |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | GATWICK           | BULGARIA AIR                |                   | S A         | 5                 | 0        | 0         | 80                         | 20               | 0                | 0                      | 0                      | 0                       | 7                          | 91                  | 4                          | 11                       |  |
|                                | GATWICK           | BULGARIA AIR                |                   | S D         | 5                 | 0        | 0         | 80                         | 0                | 20               | 0                      | 0                      | 0                       | 7                          | 91                  | 6                          | 11                       |  |
| <b>TOTAL VARNA</b>             |                   |                             |                   |             | <b>38</b>         | <b>0</b> | <b>0</b>  | <b>84</b>                  | <b>8</b>         | <b>3</b>         | <b>5</b>               | <b>0</b>               | <b>0</b>                | <b>8</b>                   | <b>83</b>           | <b>9</b>                   | <b>9</b>                 |  |
| VASTERAS                       |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | STANSTED          | RYANAIR                     |                   | S A         | 30                | 0        | 0         | 77                         | 13               | 7                | 3                      | 0                      | 0                       | 10                         | 85                  | 9                          | 52                       |  |
|                                | STANSTED          | RYANAIR                     |                   | S D         | 30                | 0        | 0         | 77                         | 20               | 0                | 3                      | 0                      | 0                       | 10                         | 90                  | 8                          | 52                       |  |
| <b>TOTAL VASTERAS</b>          |                   |                             |                   |             | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>77</b>                  | <b>17</b>        | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>88</b>           | <b>8</b>                   | <b>8</b>                 |  |
| VENICE                         |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | HEATHROW          | BMI BRITISH MIDLAND         |                   | S A         | 30                | 0        | 0         | 83                         | 10               | 3                | 3                      | 0                      | 0                       | 9                          | 81                  | 10                         | 26                       |  |
|                                | HEATHROW          | BMI BRITISH MIDLAND         |                   | S D         | 30                | 0        | 0         | 87                         | 13               | 0                | 0                      | 0                      | 0                       | 7                          | 54                  | 18                         | 26                       |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         |                   | S A         | 90                | 0        | 0         | 93                         | 6                | 0                | 1                      | 0                      | 0                       | 3                          | 60                  | 20                         | 83                       |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         |                   | S D         | 90                | 0        | 0         | 90                         | 9                | 1                | 0                      | 0                      | 0                       | 4                          | 71                  | 14                         | 84                       |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 30                | 0        | 0         | 73                         | 13               | 7                | 7                      | 0                      | 0                       | 17                         | 0                   | 0                          | 0                        |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 30                | 0        | 0         | 77                         | 13               | 7                | 3                      | 0                      | 0                       | 13                         | 0                   | 0                          | 0                        |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S A         | 60                | 0        | 0         | 78                         | 13               | 5                | 3                      | 0                      | 0                       | 10                         | 95                  | 3                          | 56                       |  |
|                                | GATWICK           | EASYJET AIRLINE COMPANY LTD |                   | S D         | 60                | 0        | 0         | 90                         | 7                | 3                | 0                      | 0                      | 0                       | 4                          | 96                  | 4                          | 57                       |  |
| <b>TOTAL VENICE</b>            |                   |                             |                   |             | <b>421</b>        | <b>0</b> | <b>0</b>  | <b>86</b>                  | <b>10</b>        | <b>3</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>7</b>                   | <b>76</b>           | <b>12</b>                  | <b>12</b>                |  |
| VERONA VILAFRANCA              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         |                   | S A         | 30                | 0        | 0         | 97                         | 0                | 0                | 3                      | 0                      | 0                       | 5                          | 68                  | 21                         | 31                       |  |
|                                | GATWICK           | BRITISH AIRWAYS PLC         |                   | S D         | 30                | 0        | 0         | 90                         | 0                | 7                | 3                      | 0                      | 0                       | 8                          | 63                  | 20                         | 32                       |  |
| <b>TOTAL VERONA VILAFRANCA</b> |                   |                             |                   |             | <b>60</b>         | <b>0</b> | <b>0</b>  | <b>93</b>                  | <b>0</b>         | <b>3</b>         | <b>3</b>               | <b>0</b>               | <b>0</b>                | <b>6</b>                   | <b>65</b>           | <b>20</b>                  | <b>20</b>                |  |
| VIENNA                         |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |
|                                | HEATHROW          | AUSTRIAN AIRLINES           |                   | S A         | 103               | 0        | 0         | 82                         | 12               | 6                | 0                      | 1                      | 0                       | 8                          | 67                  | 17                         | 147                      |  |
|                                | HEATHROW          | AUSTRIAN AIRLINES           |                   | S D         | 103               | 0        | 0         | 64                         | 23               | 9                | 3                      | 1                      | 0                       | 17                         | 52                  | 23                         | 145                      |  |
|                                | HEATHROW          | AUSTRIAN ARROWS             |                   | S A         | 47                | 0        | 0         | 83                         | 13               | 4                | 0                      | 0                      | 0                       | 7                          | 0                   | 0                          | 0                        |  |
|                                | HEATHROW          | AUSTRIAN ARROWS             |                   | S D         | 47                | 0        | 0         | 68                         | 13               | 15               | 4                      | 0                      | 0                       | 16                         | 0                   | 0                          | 0                        |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 110               | 0        | 0         | 86                         | 6                | 6                | 1                      | 0                      | 0                       | 6                          | 72                  | 13                         | 120                      |  |
|                                | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 110               | 0        | 0         | 81                         | 13               | 4                | 3                      | 0                      | 0                       | 10                         | 59                  | 19                         | 120                      |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S A         | 30                | 0        | 0         | 87                         | 7                | 7                | 0                      | 0                      | 0                       | 5                          | 73                  | 10                         | 30                       |  |
|                                | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S D         | 30                | 0        | 0         | 77                         | 13               | 7                | 3                      | 0                      | 0                       | 13                         | 47                  | 21                         | 30                       |  |
| <b>TOTAL VIENNA</b>            |                   |                             |                   |             | <b>581</b>        | <b>0</b> | <b>0</b>  | <b>78</b>                  | <b>13</b>        | <b>7</b>         | <b>2</b>               | <b>0</b>               | <b>0</b>                | <b>10</b>                  | <b>59</b>           | <b>19</b>                  | <b>19</b>                |  |
| VILNIUS                        |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: V

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE             | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        |                        | NOV 2007                |                            |                     |                            |                          |
|----------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                      |                   |                     |                   |             | MATCHED           |          | UNMATCHED                  |           | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                      |                   |                     |                   |             | Actual<br>(7)     | Plan (8) |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| VILNIUS              |                   |                     |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                      | GATWICK           | AIR BALTIC          | S                 | A           | 30                | 0        | 0                          | 80        | 20                     | 0                | 0                | 0                      | 0                      | 9                       | 80                         | 15                  | 30                         |                          |
|                      | GATWICK           | AIR BALTIC          | S                 | D           | 30                | 0        | 0                          | 80        | 13                     | 7                | 0                | 0                      | 0                      | 9                       | 73                         | 16                  | 30                         |                          |
|                      | GATWICK           | LITHUANIAN AIRLINES | S                 | A           | 30                | 0        | 0                          | 80        | 10                     | 10               | 0                | 0                      | 0                      | 8                       | 70                         | 12                  | 30                         |                          |
|                      | GATWICK           | LITHUANIAN AIRLINES | S                 | D           | 30                | 0        | 0                          | 80        | 10                     | 7                | 3                | 0                      | 0                      | 9                       | 70                         | 12                  | 30                         |                          |
| <b>TOTAL VILNIUS</b> |                   |                     |                   |             | <b>120</b>        | <b>0</b> | <b>0</b>                   | <b>80</b> | <b>13</b>              | <b>6</b>         | <b>1</b>         | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>73</b>                  | <b>14</b>           | <b>14</b>                  |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: W

| ORIGIN / DESTINATION             | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |           |           |  |
|----------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
|                                  |                   |                             |                   |             | Actual<br>(7)     | Plan (8) | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |           |           |  |
|                                  |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          | MATCHED   | UNMATCHED |  |
| WARSAW                           |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                                  | LONDON CITY       | BA CITYFLYER LTD            |                   | S A         | 23                | 0        | 0                          | 70               | 17               | 9                      | 4                      | 0                       | 0                          | 14                  | 0                          | 0                        | 0         |           |  |
|                                  | LONDON CITY       | BA CITYFLYER LTD            |                   | S D         | 23                | 0        | 0                          | 35               | 26               | 30                     | 9                      | 0                       | 0                          | 32                  | 0                          | 0                        | 0         |           |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 60                | 0        | 0                          | 72               | 18               | 5                      | 5                      | 0                       | 0                          | 12                  | 68                         | 13                       | 90        |           |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 60                | 0        | 0                          | 87               | 8                | 5                      | 0                      | 0                       | 0                          | 7                   | 62                         | 18                       | 90        |           |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S A         | 50                | 0        | 0                          | 82               | 12               | 6                      | 0                      | 0                       | 0                          | 7                   | 79                         | 12                       | 52        |           |  |
|                                  | LUTON             | EASYJET AIRLINE COMPANY LTD |                   | S D         | 50                | 0        | 0                          | 70               | 20               | 10                     | 0                      | 0                       | 0                          | 13                  | 65                         | 14                       | 52        |           |  |
|                                  | HEATHROW          | LOT-POLISH AIRLINES         |                   | S A         | 85                | 0        | 0                          | 88               | 6                | 5                      | 1                      | 0                       | 0                          | 5                   | 72                         | 13                       | 90        |           |  |
|                                  | HEATHROW          | LOT-POLISH AIRLINES         |                   | S D         | 85                | 0        | 0                          | 86               | 7                | 7                      | 0                      | 0                       | 0                          | 8                   | 69                         | 13                       | 90        |           |  |
|                                  | LUTON             | WIZZ AIR                    |                   | S A         | 55                | 0        | 0                          | 95               | 0                | 5                      | 0                      | 0                       | 0                          | 4                   | 90                         | 4                        | 59        |           |  |
|                                  | LUTON             | WIZZ AIR                    |                   | S D         | 55                | 0        | 0                          | 69               | 22               | 7                      | 2                      | 0                       | 0                          | 13                  | 80                         | 19                       | 59        |           |  |
| <b>TOTAL WARSAW</b>              |                   |                             |                   |             | <b>546</b>        | <b>0</b> | <b>0</b>                   | <b>79</b>        | <b>12</b>        | <b>7</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>                   | <b>10</b>           | <b>71</b>                  | <b>16</b>                | <b>16</b> |           |  |
| WASHINGTON (DULLES)              |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S A         | 58                | 0        | 0                          | 48               | 24               | 24                     | 3                      | 0                       | 0                          | 20                  | 64                         | 14                       | 58        |           |  |
|                                  | HEATHROW          | BRITISH AIRWAYS PLC         |                   | S D         | 58                | 0        | 0                          | 53               | 16               | 28                     | 3                      | 0                       | 0                          | 23                  | 31                         | 24                       | 58        |           |  |
|                                  | HEATHROW          | UNITED AIRLINES             |                   | S A         | 87                | 0        | 2                          | 77               | 15               | 3                      | 5                      | 0                       | 0                          | 12                  | 81                         | 8                        | 89        |           |  |
|                                  | HEATHROW          | UNITED AIRLINES             |                   | S D         | 87                | 1        | 2                          | 80               | 10               | 5                      | 5                      | 0                       | 0                          | 11                  | 72                         | 16                       | 88        |           |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                   | S A         | 30                | 0        | 0                          | 67               | 23               | 3                      | 0                      | 7                       | 0                          | 25                  | 53                         | 20                       | 30        |           |  |
|                                  | HEATHROW          | VIRGIN ATLANTIC AIRWAYS LTD |                   | S D         | 30                | 0        | 0                          | 90               | 7                | 0                      | 3                      | 0                       | 0                          | 9                   | 77                         | 10                       | 30        |           |  |
| <b>TOTAL WASHINGTON (DULLES)</b> |                   |                             |                   |             | <b>350</b>        | <b>1</b> | <b>4</b>                   | <b>69</b>        | <b>15</b>        | <b>11</b>              | <b>4</b>               | <b>1</b>                | <b>0</b>                   | <b>16</b>           | <b>65</b>                  | <b>15</b>                | <b>15</b> |           |  |
| WATERFORD                        |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                                  | BIRMINGHAM        | AER ARANN                   |                   | S A         | 25                | 0        | 0                          | 96               | 0                | 0                      | 0                      | 4                       | 0                          | 8                   | 96                         | 7                        | 26        |           |  |
|                                  | BIRMINGHAM        | AER ARANN                   |                   | S D         | 25                | 0        | 0                          | 96               | 0                | 0                      | 0                      | 4                       | 0                          | 10                  | 96                         | 7                        | 26        |           |  |
|                                  | LUTON             | AER ARANN                   |                   | S A         | 60                | 0        | 0                          | 90               | 0                | 7                      | 2                      | 2                       | 0                          | 10                  | 92                         | 4                        | 59        |           |  |
|                                  | LUTON             | AER ARANN                   |                   | S D         | 60                | 0        | 0                          | 73               | 13               | 10                     | 2                      | 2                       | 0                          | 15                  | 86                         | 7                        | 59        |           |  |
|                                  | MANCHESTER        | AER ARANN                   |                   | S A         | 25                | 0        | 0                          | 84               | 8                | 4                      | 4                      | 0                       | 0                          | 12                  | 92                         | 5                        | 25        |           |  |
|                                  | MANCHESTER        | AER ARANN                   |                   | S D         | 25                | 0        | 0                          | 92               | 4                | 0                      | 4                      | 0                       | 0                          | 7                   | 92                         | 3                        | 26        |           |  |
| <b>TOTAL WATERFORD</b>           |                   |                             |                   |             | <b>220</b>        | <b>0</b> | <b>0</b>                   | <b>86</b>        | <b>5</b>         | <b>5</b>               | <b>2</b>               | <b>2</b>                | <b>0</b>                   | <b>11</b>           | <b>91</b>                  | <b>5</b>                 | <b>5</b>  |           |  |
| WEST PALM BEACH                  |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
| WHITE PLAINS                     |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
| WICK                             |                   |                             |                   |             |                   |          |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |           |           |  |
|                                  | EDINBURGH         | LOGANAIR                    |                   | S A         | 20                | 0        | 1                          | 90               | 5                | 0                      | 5                      | 0                       | 0                          | 5                   | 95                         | 2                        | 21        |           |  |
|                                  | EDINBURGH         | LOGANAIR                    |                   | S D         | 20                | 0        | 0                          | 95               | 0                | 5                      | 0                      | 0                       | 0                          | 3                   | 90                         | 5                        | 21        |           |  |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: W

| ORIGIN / DESTINATION  | REPORTING AIRPORT | AIRLINE     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        | NOV 2007               |                         |                            |                     |                            |                          |
|-----------------------|-------------------|-------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                       |                   |             |                   |             | MATCHED           |          | UNMATCHED                  |           | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                       |                   |             |                   |             | Actual<br>(7)     | Plan (8) |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| WICK                  |                   |             |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL WICK</b>     |                   |             |                   |             | <b>40</b>         | <b>0</b> | <b>1</b>                   | <b>93</b> | <b>3</b>               | <b>3</b>         | <b>3</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>93</b>                  | <b>4</b>            | <b>4</b>                   |                          |
| WINDHOEK              |                   |             |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                       | GATWICK           | AIR NAMIBIA | S                 | A           | 8                 | 0        | 0                          | 100       | 0                      | 0                | 0                | 0                      | 0                      | 6                       | 77                         | 8                   | 13                         |                          |
|                       | GATWICK           | AIR NAMIBIA | S                 | D           | 8                 | 0        | 0                          | 63        | 13                     | 13               | 13               | 0                      | 0                      | 23                      | 100                        | 5                   | 13                         |                          |
| <b>TOTAL WINDHOEK</b> |                   |             |                   |             | <b>16</b>         | <b>0</b> | <b>0</b>                   | <b>81</b> | <b>6</b>               | <b>6</b>         | <b>6</b>         | <b>0</b>               | <b>0</b>               | <b>14</b>               | <b>88</b>                  | <b>6</b>            | <b>6</b>                   |                          |
| WROCLAW               |                   |             |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                       | EDINBURGH         | RYANAIR     | S                 | A           | 8                 | 0        | 0                          | 100       | 0                      | 0                | 0                | 0                      | 0                      | 3                       | 0                          | 0                   | 0                          |                          |
|                       | EDINBURGH         | RYANAIR     | S                 | D           | 8                 | 0        | 0                          | 100       | 0                      | 0                | 0                | 0                      | 0                      | 4                       | 0                          | 0                   | 0                          |                          |
|                       | STANSTED          | RYANAIR     | S                 | A           | 30                | 0        | 0                          | 87        | 13                     | 0                | 0                | 0                      | 0                      | 5                       | 98                         | 2                   | 43                         |                          |
|                       | STANSTED          | RYANAIR     | S                 | D           | 31                | 0        | 0                          | 87        | 10                     | 3                | 0                | 0                      | 0                      | 8                       | 84                         | 9                   | 43                         |                          |
|                       | LUTON             | WIZZ AIR    | S                 | A           | 17                | 0        | 0                          | 94        | 6                      | 0                | 0                | 0                      | 0                      | 4                       | 0                          | 0                   | 0                          |                          |
|                       | LUTON             | WIZZ AIR    | S                 | D           | 17                | 0        | 0                          | 47        | 41                     | 12               | 0                | 0                      | 0                      | 16                      | 0                          | 0                   | 0                          |                          |
| <b>TOTAL WROCLAW</b>  |                   |             |                   |             | <b>111</b>        | <b>0</b> | <b>0</b>                   | <b>84</b> | <b>14</b>              | <b>3</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>7</b>                | <b>85</b>                  | <b>6</b>            | <b>6</b>                   |                          |

## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: Z

| ORIGIN / DESTINATION   | REPORTING AIRPORT | AIRLINE                     | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          |           | PERCENTAGE OF FLIGHTS LATE |                  |                  |                        |                        |                         | NOV 2007                   |                     |                            |                          |
|------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                        |                   |                             |                   |             | MATCHED           |          | UNMATCHED | Early<br>to 15<br>mins     | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                        |                   |                             |                   |             | Actual<br>(7)     | Plan (8) |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ZADAR                  |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL ZADAR</b>     |                   |                             |                   |             | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>4</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| ZAGREB                 |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | GATWICK           | CROATIA AIRLINES            | S                 | A           | 17                | 0        | 0         | 65                         | 29               | 0                | 6                      | 0                      | 0                       | 14                         | 61                  | 12                         | 18                       |
|                        | GATWICK           | CROATIA AIRLINES            | S                 | D           | 17                | 0        | 0         | 76                         | 18               | 6                | 0                      | 0                      | 10                      | 35                         | 32                  | 17                         |                          |
|                        | HEATHROW          | CROATIA AIRLINES            | S                 | A           | 39                | 0        | 0         | 69                         | 18               | 10               | 3                      | 0                      | 13                      | 53                         | 17                  | 38                         |                          |
|                        | HEATHROW          | CROATIA AIRLINES            | S                 | D           | 39                | 0        | 0         | 51                         | 21               | 23               | 5                      | 0                      | 20                      | 34                         | 24                  | 38                         |                          |
|                        | LUTON             | WIZZ AIR                    | S                 | A           | 13                | 0        | 0         | 92                         | 0                | 0                | 8                      | 0                      | 9                       | 73                         | 25                  | 15                         |                          |
|                        | LUTON             | WIZZ AIR                    | S                 | D           | 13                | 0        | 0         | 85                         | 8                | 0                | 8                      | 0                      | 15                      | 67                         | 32                  | 15                         |                          |
| <b>TOTAL ZAGREB</b>    |                   |                             |                   |             | <b>140</b>        | <b>0</b> | <b>0</b>  | <b>68</b>                  | <b>17</b>        | <b>10</b>        | <b>5</b>               | <b>0</b>               | <b>15</b>               | <b>48</b>                  | <b>24</b>           | <b>24</b>                  |                          |
| ZAKINTHOS              |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| <b>TOTAL ZAKINTHOS</b> |                   |                             |                   |             | <b>2</b>          | <b>0</b> | <b>0</b>  | <b>100</b>                 | <b>0</b>         | <b>0</b>         | <b>0</b>               | <b>0</b>               | <b>0</b>                | <b>0</b>                   | <b>0</b>            | <b>0</b>                   | <b>0</b>                 |
| ZARAGOZA               |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | STANSTED          | RYANAIR                     | S                 | A           | 21                | 0        | 1         | 71                         | 19               | 10               | 0                      | 0                      | 12                      | 62                         | 12                  | 21                         |                          |
|                        | STANSTED          | RYANAIR                     | S                 | D           | 22                | 0        | 0         | 64                         | 36               | 0                | 0                      | 0                      | 13                      | 48                         | 18                  | 21                         |                          |
| <b>TOTAL ZARAGOZA</b>  |                   |                             |                   |             | <b>43</b>         | <b>0</b> | <b>1</b>  | <b>67</b>                  | <b>28</b>        | <b>5</b>         | <b>0</b>               | <b>0</b>               | <b>12</b>               | <b>55</b>                  | <b>15</b>           | <b>15</b>                  |                          |
| ZURICH                 |                   |                             |                   |             |                   |          |           |                            |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S                 | A           | 103               | 0        | 1         | 61                         | 25               | 7                | 7                      | 0                      | 17                      | 65                         | 15                  | 92                         |                          |
|                        | LONDON CITY       | BA CITYFLYER LTD            | S                 | D           | 105               | 1        | 0         | 41                         | 30               | 20               | 10                     | 0                      | 28                      | 60                         | 20                  | 94                         |                          |
|                        | EDINBURGH         | BMI REGIONAL                | S                 | A           | 14                | 0        | 0         | 93                         | 7                | 0                | 0                      | 0                      | 4                       | 81                         | 7                   | 26                         |                          |
|                        | EDINBURGH         | BMI REGIONAL                | S                 | D           | 14                | 0        | 0         | 86                         | 14               | 0                | 0                      | 0                      | 4                       | 88                         | 5                   | 26                         |                          |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S                 | A           | 30                | 0        | 0         | 90                         | 10               | 0                | 0                      | 0                      | 3                       | 80                         | 14                  | 40                         |                          |
|                        | GATWICK           | BRITISH AIRWAYS PLC         | S                 | D           | 30                | 0        | 0         | 97                         | 3                | 0                | 0                      | 0                      | 3                       | 83                         | 12                  | 40                         |                          |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | A           | 145               | 0        | 0         | 88                         | 8                | 3                | 1                      | 0                      | 5                       | 83                         | 8                   | 175                        |                          |
|                        | HEATHROW          | BRITISH AIRWAYS PLC         | S                 | D           | 145               | 0        | 0         | 79                         | 14               | 5                | 2                      | 0                      | 10                      | 71                         | 15                  | 175                        |                          |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | A           | 30                | 0        | 0         | 87                         | 0                | 13               | 0                      | 0                      | 7                       | 87                         | 5                   | 52                         |                          |
|                        | LUTON             | EASYJET AIRLINE COMPANY LTD | S                 | D           | 30                | 0        | 0         | 80                         | 13               | 7                | 0                      | 0                      | 8                       | 73                         | 12                  | 52                         |                          |
|                        | BIRMINGHAM        | SWISS AIRLINES              | S                 | A           | 90                | 0        | 0         | 90                         | 6                | 2                | 2                      | 0                      | 5                       | 84                         | 8                   | 90                         |                          |
|                        | BIRMINGHAM        | SWISS AIRLINES              | S                 | D           | 90                | 0        | 0         | 81                         | 12               | 6                | 1                      | 0                      | 9                       | 63                         | 16                  | 90                         |                          |
|                        | HEATHROW          | SWISS AIRLINES              | S                 | A           | 180               | 0        | 0         | 77                         | 17               | 6                | 1                      | 0                      | 8                       | 82                         | 8                   | 179                        |                          |
|                        | HEATHROW          | SWISS AIRLINES              | S                 | D           | 180               | 0        | 0         | 78                         | 16               | 4                | 1                      | 0                      | 8                       | 74                         | 10                  | 180                        |                          |
|                        | LONDON CITY       | SWISS AIRLINES              | S                 | A           | 221               | 0        | 0         | 90                         | 8                | 2                | 0                      | 0                      | 5                       | 68                         | 13                  | 207                        |                          |
|                        | LONDON CITY       | SWISS AIRLINES              | S                 | D           | 220               | 0        | 0         | 68                         | 26               | 5                | 1                      | 0                      | 13                      | 46                         | 25                  | 206                        |                          |



## ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR NOVEMBER 2008

Origin / Destinations: Z

| ORIGIN / DESTINATION    | REPORTING AIRPORT | AIRLINE        | CHARTER/<br>SCHED | ARR/<br>DEP | NUMBER OF FLIGHTS |          | PERCENTAGE OF FLIGHTS LATE |           |                        |                  |                  |                        |                        | NOV 2007                |                            |                     |                            |                          |
|-------------------------|-------------------|----------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
|                         |                   |                |                   |             | MATCHED           |          | UNMATCHED                  |           | Early<br>to 15<br>mins | 16 to<br>30 mins | 31 to<br>60 mins | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | %<br>Early<br>to 15 | Average<br>Delay<br>(mins) | No<br>matched<br>records |
|                         |                   |                |                   |             | Actual<br>(7)     | Plan (8) |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
| ZURICH                  |                   |                |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | MANCHESTER        | SWISS AIRLINES | S                 | A           | 90                | 0        | 0                          | 90        | 6                      | 3                | 1                | 0                      | 0                      | 6                       | 72                         | 11                  | 90                         |                          |
|                         | MANCHESTER        | SWISS AIRLINES | S                 | D           | 89                | 0        | 1                          | 82        | 11                     | 6                | 1                | 0                      | 0                      | 7                       | 78                         | 10                  | 90                         |                          |
| <b>TOTAL ZURICH</b>     |                   |                |                   |             | <b>1806</b>       | <b>8</b> | <b>2</b>                   | <b>78</b> | <b>15</b>              | <b>5</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>9</b>                | <b>70</b>                  | <b>13</b>           | <b>13</b>                  |                          |
| ZWEIBRUKEN              |                   |                |                   |             |                   |          |                            |           |                        |                  |                  |                        |                        |                         |                            |                     |                            |                          |
|                         | STANSTED          | RYANAIR        | S                 | A           | 28                | 0        | 0                          | 96        | 4                      | 0                | 0                | 0                      | 0                      | 2                       | 0                          | 0                   | 0                          |                          |
|                         | STANSTED          | RYANAIR        | S                 | D           | 30                | 0        | 1                          | 90        | 7                      | 0                | 3                | 0                      | 0                      | 7                       | 0                          | 0                   | 0                          |                          |
| <b>TOTAL ZWEIBRUKEN</b> |                   |                |                   |             | <b>58</b>         | <b>0</b> | <b>1</b>                   | <b>93</b> | <b>5</b>               | <b>0</b>         | <b>2</b>         | <b>0</b>               | <b>0</b>               | <b>4</b>                | <b>0</b>                   | <b>0</b>            | <b>0</b>                   |                          |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: BIRMINGHAM (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 469               | 5          | 0        | 78                         | 10               | 6           | 4                      | 1                      | 1                       | 16                         | 79                       | 19                         | 495                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 6844              | 34         | 60       | 84                         | 7                | 5           | 3                      | 0                      | 0                       | 9                          | 82                       | 12                         | 7289                    |
| AIRPORT TOTAL                 | 7313              | 39         | 60       | 84                         | 8                | 5           | 3                      | 0                      | 0                       | 10                         | 82                       | 12                         | 7784                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: EDINBURGH (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 7                 | 10         | 0        | 43                         | 14               | 29          | 14                     | 0                      | 0                       | 41                         | 50                       | 25                         | 26                      |
| SCHEDULED FLIGHTS(ALL ROUTES) | 7904              | 21         | 30       | 86                         | 8                | 4           | 2                      | 0                      | 0                       | 8                          | 78                       | 11                         | 8789                    |
| AIRPORT TOTAL                 | 7911              | 31         | 30       | 86                         | 8                | 4           | 2                      | 0                      | 0                       | 8                          | 78                       | 11                         | 8815                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: GATWICK (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 1398              | 20         | 0        | 66                         | 12               | 10          | 9                      | 2                      | 1                       | 27                         | 66                       | 23                         | 1674                    |
| SCHEDULED FLIGHTS(ALL ROUTES) | 14819             | 43         | 38       | 83                         | 9                | 5           | 3                      | 0                      | 0                       | 10                         | 77                       | 13                         | 16674                   |
| AIRPORT TOTAL                 | 16217             | 63         | 38       | 82                         | 9                | 5           | 3                      | 1                      | 0                       | 11                         | 76                       | 14                         | 18348                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: GLASGOW (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 280               | 7          | 0        | 74                         | 12               | 9           | 5                      | 0                      | 0                       | 16                         | 66                       | 21                         | 337                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 5584              | 17         | 22       | 84                         | 8                | 5           | 3                      | 0                      | 0                       | 9                          | 79                       | 11                         | 6510                    |
| AIRPORT TOTAL                 | 5864              | 24         | 22       | 83                         | 8                | 5           | 3                      | 0                      | 0                       | 10                         | 79                       | 12                         | 6847                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: HEATHROW (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 26                | 14         | 0        | 50                         | 31               | 8           | 8                      | 4                      | 0                       | 27                         | 67                       | 11                         | 3                       |
| SCHEDULED FLIGHTS(ALL ROUTES) | 37422             | 32         | 133      | 76                         | 13               | 7           | 3                      | 0                      | 0                       | 12                         | 64                       | 18                         | 38652                   |
| AIRPORT TOTAL                 | 37448             | 46         | 133      | 76                         | 13               | 7           | 3                      | 0                      | 0                       | 12                         | 64                       | 18                         | 38655                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: LONDON CITY (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            | PERCENTAGE OF FLIGHTS LATE |                     |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------------------------|---------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |                            | Early to<br>15 mins | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8)                   |                     |                  |             |                        |                        |                         |                            |                          |                            |                         |
| SCHEDULED FLIGHTS(ALL ROUTES) | 6877              | 12         | 103                        | 73                  | 15               | 7           | 4                      | 0                      | 0                       | 13                         | 60                       | 19                         | 7160                    |
| AIRPORT TOTAL                 | 6877              | 18         | 103                        | 73                  | 15               | 7           | 4                      | 0                      | 0                       | 13                         | 60                       | 19                         | 7160                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: LUTON (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 97                | 84         | 0        | 67                         | 13               | 9           | 9                      | 1                      | 0                       | 19                         | 71                       | 14                         | 78                      |
| SCHEDULED FLIGHTS(ALL ROUTES) | 5186              | 5          | 20       | 83                         | 10               | 5           | 2                      | 0                      | 0                       | 10                         | 80                       | 12                         | 5755                    |
| AIRPORT TOTAL                 | 5283              | 89         | 20       | 83                         | 10               | 5           | 2                      | 0                      | 0                       | 10                         | 80                       | 12                         | 5833                    |



CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: MANCHESTER (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 1459              | 30         | 0        | 74                         | 10               | 8           | 7                      | 1                      | 0                       | 19                         | 73                       | 21                         | 1626                    |
| SCHEDULED FLIGHTS(ALL ROUTES) | 11041             | 13         | 67       | 84                         | 8                | 5           | 3                      | 0                      | 0                       | 9                          | 79                       | 12                         | 12865                   |
| AIRPORT TOTAL                 | 12500             | 43         | 67       | 83                         | 8                | 5           | 3                      | 0                      | 0                       | 10                         | 79                       | 13                         | 14491                   |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: NEWCASTLE (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 259               | 6          | 0        | 86                         | 7                | 4           | 2                      | 0                      | 0                       | 11                         | 78                       | 25                         | 259                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 3340              | 6          | 20       | 83                         | 9                | 5           | 3                      | 0                      | 0                       | 10                         | 82                       | 10                         | 3678                    |
| AIRPORT TOTAL                 | 3599              | 12         | 20       | 83                         | 9                | 5           | 3                      | 0                      | 0                       | 10                         | 81                       | 11                         | 3937                    |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR NOVEMBER 2008

Reporting Airport: STANSTED (By Airport)

| ORIGIN / DESTINATION          | NUMBER OF FLIGHTS |            |          | PERCENTAGE OF FLIGHTS LATE |                  |             |                        |                        |                         | NOV 2007                   |                          |                            |                         |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|-------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
|                               | MATCHED           | UNMATCHED  |          | Early to<br>15 mins        | 16 to<br>30 mins | 31 to<br>60 | 1h 1m<br>to 3<br>hours | 3h 1m<br>to 6<br>hours | More<br>than 6<br>hours | Average<br>delay<br>(mins) | % Early<br>to 15<br>mins | Average<br>Delay<br>(mins) | Number<br>of<br>Flights |
|                               |                   | Actual (7) | Plan (8) |                            |                  |             |                        |                        |                         |                            |                          |                            |                         |
| CHARTERED FLIGHTS(ALL ROUTES) | 163               | 22         | 0        | 79                         | 11               | 4           | 6                      | 1                      | 1                       | 18                         | 67                       | 21                         | 189                     |
| SCHEDULED FLIGHTS(ALL ROUTES) | 10308             | 22         | 49       | 83                         | 10               | 4           | 2                      | 0                      | 0                       | 10                         | 84                       | 9                          | 12447                   |
| AIRPORT TOTAL                 | 10471             | 44         | 49       | 83                         | 10               | 4           | 2                      | 0                      | 0                       | 10                         | 84                       | 9                          | 12636                   |